



















843

P
None



NORTH













CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# [REDACTED]

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER	MO/DY-HR	ODOMETER	IN-SERVICE
2010	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY 4-DOOR	1J4BA6H11AL [REDACTED]	12-02 22	19532	12/05/2009
NAME OF OWNER		ADDRESS/LOCATION	CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]	CHICAGO	IL	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE	
[REDACTED]	Deep Water Blue Pearl Coat	JKJ	[REDACTED]		
SELLING DEALER NAME	BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
FIELDS CHRYSLER JEEP DODGE	51	23578	NORTHFIELD	IL	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY	INSPECTOR'S PHONE NO.		
William Bodach E		EAA	815-603-5206		
DAMAGE ESTIMATE			REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS			\$.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE Boggs Daniel

INTERVIEW DATE: **08/24/2011** DATE OF INCIDENT: **08/22/2011** TIME OF INCIDENT: **10:00** AM PM INSPECTION DATE: **08/26/2011**

1. DRIVER'S DESCRIPTION OF EVENT: **Owner / driver stated that he started the vehicle heard extra "dings" from the vehicle, noticed that the airbag warning light came back on and then the passenger side airbag deployed.**

Insurance Company Name: **Farmers Insurance**

Personal Injury: Were there Personal Injuries? Yes No If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes No If Yes, What light: **Airbag light**

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS
IF CRASH DAMAGED:
 PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
 - ANY RECENT VEHICLE SERVICE
 YES NO

INFORMATION:

POLICE/AGENCY REPORT #:
 ALL REPORTS/PHOTOS BY OTHERS
 - ADDRESS OF INSPECTION
 Address **Fields C-D-J**
 1
 Address **670 W. Frontage Rd.**
 2
 City **Northfield**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES NO
 - IF YES, DESCRIBE AND PHOTOGRAPH

UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

State **IL**
Zip **60093**
Phone **888-511-2103**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: **Passenger side airbag was deployed. No injuries were reported by owner / driver to the passenger side occupant.**

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

12.01.77

- SERIAL NUMBER :

WiTech

- PART NUMBER :

WiTech

- DOES AIRBAG WARNING LIGHT CYCLE ON?

YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

YES NO N/A

- RECORD LABEL PART NUMBER

NPN

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
B220A - Occupant Restraint Controller Internal 4		
B2208 - Occupant Restraint Controller Internal 2		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
U0151 - Lost Communication With Occupant Restraint Controller (ORC)		
B1934 - Driver Door Lock/Unlock Switch Circuit Stuck		

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN **Unknown**

PASSENGER YES NO

IF NO, EXPLAIN

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

Not available

-RECORD ALL INFORMATION STAMPED ON LATCHPLATE

N/A

- PRETENSION DEPLOYED?

YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Even with "B" pillar at 75 degree angle

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

- DOES THE BUCKLE LATCH?

YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

YES NO

IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

NORMAL

Elevated 1".

BROKEN

LOOSE

MISSING

NOTE AND RECORD APPROX. SEAT TRACK
OVERLAP

2" forward.

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

Passenger side airbag was deployed. No undercarriage damage was evident. Passenger side seat belt pretensioner was not deployed. Vehicle interior did not have any indication of water intrusion in front or rear footwell areas or in the area of the center console. See photos of WiTech screen.

Previous

Form Approved

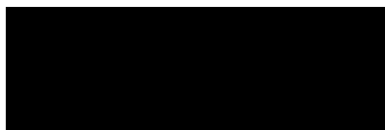
Returned for corrections

PE15-025

FCA CHRYSLER

8/19/2015

ENCLOSURE 4



RECEIVED DATE:

9/23/11

POSTED DATE :

9-20-11

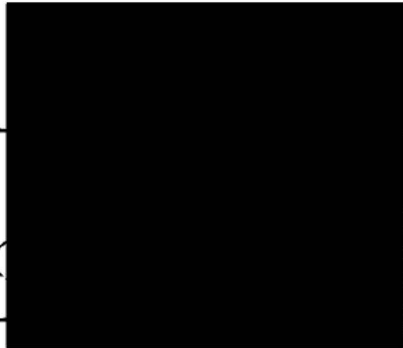
VIN (FIRST 9 DIGITS)

1J4GA397X

VIN (LAST 8 DIGITS)

8L 

FIRST NAME:



LAST NAME :

CAIR :



NON - SCANABLE ITEMS : CIRCLE ONE

NO

YES



CHUCK PATTERSON
TOYOTA | SCION | DODGE

200 East Avenue, Chico, CA 95926
530-895-1771
Direct Parts Line (530) 895-0352

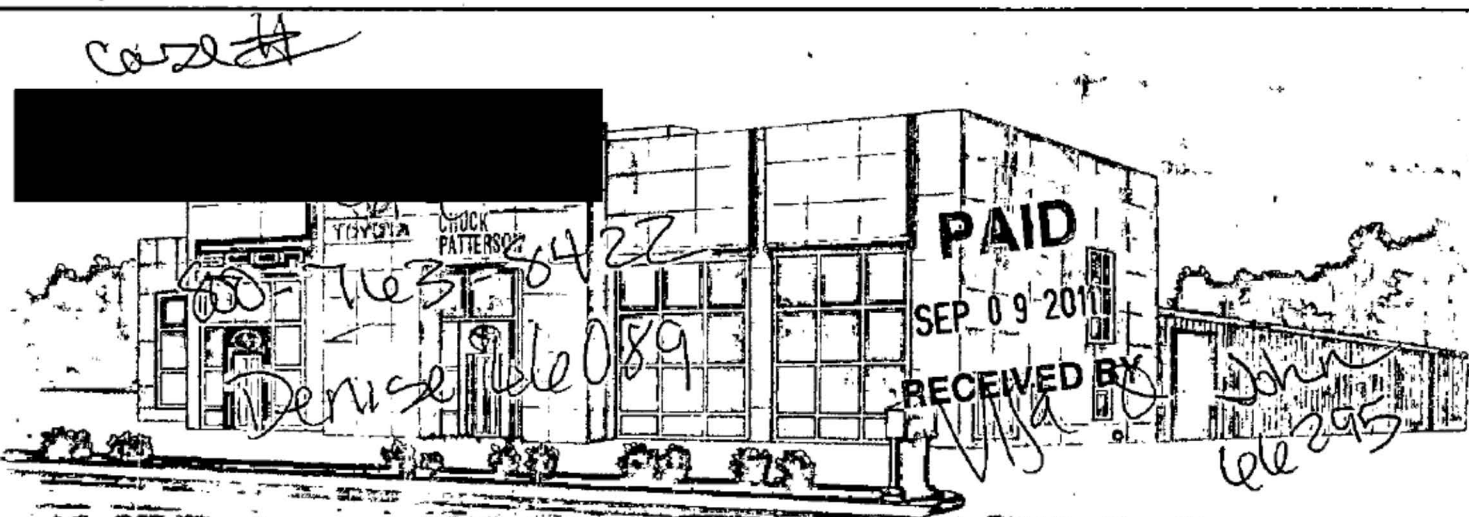


B.A.R. No. ARD-112193 E.P.A. # 028007706

R/O	VIN	DATE IN
	1 J 4 G A 3 9 1 X 8 L	09/08/11
YEAR	MAKE	MODEL
2008	JEEP	WRANGLER
	COLOR	RED
		U
MILES IN	MILES OUT	FIRST USE
36820	36820	00/00/00
	LIC.	CA 4MICHCA
		FOREST RANCH CA
		none
SEE ALSO	RES.	W: () -
	H:	WRITER B304
		JOSE

1) CK/ADV C/STATES THE AIR BAG LIGHT COMES ON AND GOES OFF FREQUENTLY. Labor T03 10 135.00
TECH FOUND CODE B1602 FOR SQUIB CIRCUIT OPEN. Total Labor 135.00
PERFORMED DIAG. FOUND CLOCK SPRING HAS FAILED. TECH REC REPLACE CLOCK SPRING.
COMPLETED
(Tech:03) A Total Repair (Customer) 135.00

2) C/STATES REPALCE CLOCK SPRING Labor T03 9 108.00
ADJUSTED LABOR DUE TO EST GIVEN 5156106AB (CLKSPRING) 1 249.00
COMPLETED Total Labor 108.00
Total Parts 249.00
(Tech:03) B Total Repair (Customer) 357.00



Chrysler Cust Care
P.O.B 21-8004
Auburn Hills, MI
48321-8004

510
135
645

DISCLAIMER OF WARRANTIES: Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. SEE BACK SIDE FOR ADDITIONAL DISCLAIMERS.		I acknowledge, notice and oral approval of an increase in the original estimated price.	
X		X	
Page 1 of 1		Job 786	
12 MONTH/12,000 MILE WARRANTY UNLESS NOTED			
Customer Copy			
	W/C	INT.	CUSTOMER
		Labor	243.00
		Parts	249.00
		Sublet	.00
		Hazardous Wa	.00
		Oil/Grease	.00
		Sub Total	492.00
		.00 Tax	18.05
		Total (Cash)	510.05

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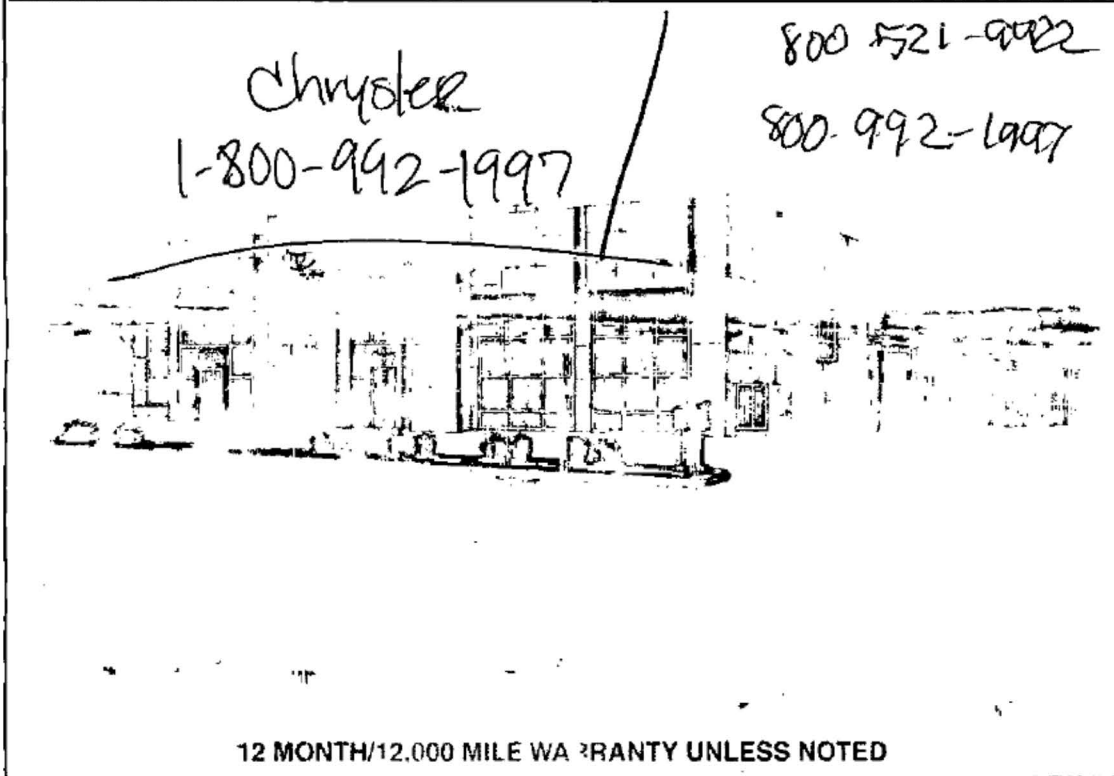


200 East Avenue • Chico CA 95926 • Phone 530-895-1771 • Service 530-896-4768 • Fax 530-895-8050

B.A.R. No. ARD112193 E.P.A. # 028007706

R/O	VIN	DATE
2008	1 J 4 G A 3 9 1 X 8 L	09/08/11
MAKE	MODEL	TIME
JEEP	WRANGLER	09:31
MILES IN	MILES OUT	FROM
36820	36820	10:59
FIRST USE	LISC	09/08/11
00/00/00	CA 4MICHCA	WRITER
SERVICE CONTRACT	RES. BUS	8304
	H W: ()	JOSE

1) CK/ADV C/STATES THE AIR BAG LIGHT COMES ON AND GOES OFF FREQUENTLY. Labor T03 10 135.00
 TECH FOUND CODE B1602 FOR SQUIB CIRCUIT OPEN. Total Labor 135.00
 PERFORMED DIAG. FOUND CLOCK SPRING HAS FAILED. TECH REC REPLACE CLOCK SPRING.
 COMPLETED
 CLOCK SPRING: \$357.00 09B
 (Tech:03) A
 Total Repair (Customer) 135.00



CASE #

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

Customer Signature Of Authorization _____

Date _____ Time _____

AUTHORIZED ADDITIONS #2 Date _____ Time _____

LABOR _____ PARTS _____ NEW TOTAL _____

APPROVED BY X _____ NOTIFIED _____

WORK PERFORMED _____

AUTHORIZED ADDITIONS #2 Date _____ Time _____

LABOR _____ PARTS _____ NEW TOTAL _____

APPROVED BY X _____ NOTIFIED _____

WORK PERFORMED _____

12 MONTH/12,000 MILE WARRANTY UNLESS NOTED

R/O	DATE	MILES	TECH TYPE	DESCRIPTION
				BY LAW YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG TEST INDICATES ARE NECESSARY
				All parts installed are new unless specified otherwise. The following part numbers denote rebuilt or reconditioned parts: TY parts ending in "84", MC or Z parts ending in "R", RH parts beginning with "R".
				<input type="checkbox"/> SAVE PARTS

DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained hereon shall be governed by law.	TERMS: STRICTLY CASH UNLESS ARRANGED OTHERWISE I hereby authorize the repair work herein set forth to be done by you along with the necessary parts and materials to be furnished by you and agree that you are not responsible for loss of damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or materials for any reason and that you neither assume nor authorize anyone to assume any liability in connection with such repair. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. Any express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.	Labor 135.00 Parts .00 Sublet .00 Hazardous Wa .00 Oil/Grease .00 Sub TOTAL 135.00 Tax .00 ESTIMATE Total (Cash) 135.00
		ORIGINAL ESTIMATE Customer Copy CUSTOMER'S SIGNATURE

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CHUCK PATTERSON

TOYOTA | SCION | DODGE



TOYOTA



SCION



DODGE

200 East Avenue • Chico CA 95926 • Phone 530-895-1771 • Service 530-896-4768 • Fax 530-895-8050

B.A.R. No. ARD112193 E.P.A. # 028007706

VIN: 1 J 4 G A 3 9 1 X 8 L		DATE: 09/08/11	
YEAR: 2008	MAKE: JEEP	MODEL: WRANGLER	COLOR: RED
MILES IN: 36820	MILES OUT:	FIRST USE: 00/00/00	USC: CA 4MICHCA
SERVICE CONTRACT: Expires: 01/16		RES. H: W: ()	
CONTINENTAL NATIONAL (60 MONTHS/100		WRITER: SINDI	

(1) CK/ADV C/STATES THE AIR BAG LIGHT COMES ON AND GOES OFF FREQUENTLY. (C)

CHUCK PATTERSON AUTO WORLD
200 EAST AVE
CHICO, CA 95926
PHONE (530) 895-1771

Merchant ID: 09412983

Sale

XXXXXX
VISA

Entry Method: Swiped

Total: \$ 510.05

09/09/11

14:26:54

Invt: 000100

Appr Code: 144186

Apprvd: Online

Batch#: 001175

Customer Copy
THANK YOU!
PLEASE COME AGAIN!

12 MONTH/12,000 MILE WARRANTY UNLESS NOTED

R/O	DATE	MILES	TECH TYPE	DESCRIPTION

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

Customer Signature Of Authorization

AUTHORIZED ADDITIONS #2 Date Time

LABOR PARTS NEW TOTAL

APPROVED BY X NOTIFIED

WORK PERFORMED

AUTHORIZED ADDITIONS #2 Date Time

LABOR PARTS NEW TOTAL

APPROVED BY X NOTIFIED

WORK PERFORMED

BY LAW YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG TEST INDICATES ARE NECESSARY

All parts installed are new unless specified otherwise. The following part numbers denote rebuilt or reconditioned parts: TY parts ending in "84", MC or Z parts ending in "R", RH parts beginning with "R".

SAVE PARTS

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein is hereby prohibited by law.

TERMS: STRICTLY CASH UNLESS ARRANGED OTHERWISE

I hereby authorize the repair work herein set forth to be done by you along with the necessary parts and materials to be furnished by you and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or materials for any reason and that you neither assume nor authorize anyone to assume any liability in connection with such repair. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repair costs.

PRELIMINARY ESTIMATE

\$ 135

ORIGINAL ESTIMATE

CUSTOMER'S SIGNATURE

Job 650

X

FOREST RANCH, CA

SACRAMENTO CA 957

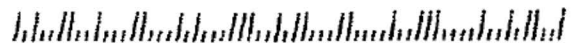
20 SEP 2011 PM 5 L



RECEIVED
SEP 23 2011
By _____

Chrysler Customer Care
P.O. B. 21-8004
Auburn Hills, MI
48321-8004

48321+8004



PE15-025

FCA CHRYSLER

8/19/2015

ENCLOSURE 4



Document Recieved from Customer

Car Number: [REDACTED]

Date Received: 2011-09-27 10:53:19.651917

Files Not Recieved: 0

Case # [REDACTED]



1205 Motor City Dr.
 Colorado Springs, Colorado 80905
 (719) 475-2330
 perkinsmotors.com
 ESTABLISHED IN 1945

REPAIR ORDER NOTICE
 Colorado law provides for imposition of a lien in favor of any person who repairs or bestows labor on personal property such as motor vehicles. If the repair or service work authorized in this Repair Order is not paid for, or is paid with a check, draft, or order which is subsequently dishonored for any reason or is charged to an account which is not paid when due, the law gives the motor vehicle repair garage the right to take possession of the motor vehicle and/or commence an action in court to foreclose the lien which may result in the vehicle being sold pursuant to court order. **CELL:** [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOHN MOYLE	51639	TAG NO. 3912	INVOICE DATE 09/13/11	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO. [REDACTED]	MILEAGE 53,659	COLOR BLACK/	STOCK NO. [REDACTED]
COLORADO SPRINGS, CO [REDACTED]	YEAR / MAKE / MODEL 07/JEEP/WRANGLER/2DR 4WD SAHARA			DELIVERY DATE	DELIVERY MILES
[REDACTED]	VEHICLE I.D. NO. 1 J 4 F A 5 4 1 X 7 L [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 09/13/11		
BUSINESS PHONE [REDACTED]	COMMENTS			MO: 53661	

COMMENTS
 CALL 337-2425 CELL

TOTALS

 * NEXT RECOMMENDED SERVICE:
 * 12/13/2011 / 35692 MI 01CHZBG110 BG MOA *

 THANK YOU! WE APPRECIATE YOUR BUSINESS

* VISA.....	MASTER CARD.....	AMEX.....	DISC.....	*
* CASH.....	CHECK#.....	CHARGE.....	CHG#.....	*
* SERVICE CONTRACT CO.....	AMOUNT.....	*		
* INSURANCE CO/CUST#.....	AMOUNT.....	*		

CASHIERS INITIALS.....
 ALL REPAIRS PERFORMED HAVE A 90 DAY OR 3000 MILE WARRANTY
 ALL OTHER WARRANTIES ARE THOSE OF THE MANUFACTURER
 NO WARRANTY ON USED PARTS OR WHEN CUSTOMER PROVIDES PARTS

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL. NO RETURNS AFTER 30 DAYS. ELECTRICAL AND SPECIAL ORDERED PARTS NOT RETURNABLE. RETURNED PARTS SUBJECT TO A 50% RESTOCKING CHARGE.

SHOP SUPPLIES AND ENVIRONMENTAL FEE CHARGE WILL BE 10% OF LABOR CHARGE NOT OVER \$50.00. PARTS AND SERVICE ARE GUARANTEED FOR 90 DAYS OR 3000 MILES

TOTAL LABOR...	265.00
TOTAL PARTS...	270.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	19.98
TOTAL INVOICE \$	554.98

EXCLUSION OF WARRANTIES:
 Any warranties on the parts and accessories sold hereby are those made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages, or for commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

Section 25-17-202, Colorado Revised Statutes, requires retailers to collect a \$1.50 waste tire recycling development fee on the sale of each new motor vehicle tire.

CUSTOMER SIGNATURE _____

CHARLES JONES

We appreciate your business!
HAVE A NICE DAY

CHARLES JONES

Thank you for choosing our Service department at

If at any time you have questions regarding the service performed on your vehicle, don't hesitate to give me a call.

JOHN MOYLE
 Service Advisor
 719-475-2330

CHARLES JONES

SPECIAL DISCOUNT

OIL/FILTER and LUBE

\$5.00 OFF

Redeem today or on your next visit!



R.O. / Invoice No.
 CHCS384518



R.O. / Invoice No.
 CHCS384518



1205 Motor City Dr.
Colorado Springs, Colorado 80905

(719) 475-2330

perkinsmotors.com

ESTABLISHED IN 1945

REPAIR ORDER NOTICE

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CUSTOMER NO. [REDACTED]	ADVISOR JOHN MOYLE	51639	TAG NO. 3912	INVOICE DATE 09/13/11	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO. [REDACTED]	MILEAGE 53,659	COLOR BLACK/	STOCK NO.
COLORADO SPRINGS, CO [REDACTED]	YEAR / MAKE / MODEL 07/JEEP/WRANGLER/2DR 4WD SAHARA	VEHICLE I.D. NO. 1 J 4 F A 5 4 1 X 7 L [REDACTED]		DELIVERY DATE	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.C. NO.	R.O. DATE 09/13/11	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			

MO: 53661

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNITS	PRICE
J# 1 01CHZ9016 16-POINT INSPECTION 16 PT INSP CUSTOMER DOES HIS OWN LOF & TIRE ROTATES HIMSELF COMPLETED			HOURS: 0.00 TECH(S):65127		0.00
PARTS-----				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 02CHZ STEERING/SUSPENSION CUSTOMER STATES THERE IS A CLUNK IN THE STEERING AS YOU GO STRAIGHT OR GOING INTO A DRIVEWAY TO THE GARAGE YOU FILL IT...WAS HERE UNDER WARRANTY FOR THE SAME THING SEE HISTORY ATTACHED TEST DROVE. COULD NOT VERIFY CONCERN. RECOMMEND TEST DRIVE WITH CUSTOMER. DID INSPECT ALL FRONT END PARTS, AND NO ABNORMAL SIGNS FOUND NO CORRECTIONS MADE AT THIS TIME			HOURS: 0.50 TECH(S):65637		35.00
PARTS-----				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	35.00
J# 3 23CHZ BODY/MECHANICAL CUSTOMER STATES THE AIR BAG LIGHT IS COMING ON AND DINGS FOR ABOUT 3 MINUTES THEN GOES OFF, THEN COMES ON AGAIN FOR A FEW MINUTES THEN OFF AGAIN NOW THE DRIVERS SEAT MAKES A CLUNK NOISE UNKNOWN IF RELEASED CLOCK SPRING INTERNAL 65127 DONE DIAG DRIVERS SQUIB CIR 2. FOUND CLOCK SPRING BAD. REPLACED CLOCK SPRING. ALL OK NOW. NOTHING ON DRIVERS SEAT LOOSE OR BROKEN			HOURS: 2.00 TECH(S):65127		230.00
PARTS-----				JOB # 3 TOTAL PARTS	270.00
				JOB # 3 TOTAL LABOR & PARTS	500.00

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL. NO RETURNS AFTER 30 DAYS. ELECTRICAL AND SPECIAL ORDERED PARTS NOT RETURNABLE. RETURNED PARTS SUBJECT TO A 50% RESTOCKING CHARGE.

SHOP SUPPLIES AND ENVIRONMENTAL FEE CHARGE WILL BE 10% OF LABOR CHARGE NOT OVER \$50.00. PARTS AND SERVICE ARE GUARANTEED FOR 90 DAYS OR 3000 MILES

EXCLUSION OF WARRANTIES:
Any warranties on the parts and accessories sold hereby are those made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages, or for commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

Section 25-17-202, Colorado Revised Statutes, requires retailers to collect a \$1.50 waste tire recycling development fee on the sale of each new motor vehicle tire.

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$230.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$555.00 (+TAX) ON 09/13/11 AT 08:56am
BY CHARLES COMMENTS

The Reynolds and Reynolds Company PRINTS/14E C0301950 Q (04/11)

PERKINS MOTOR COMPANY
1285 MOTOR CITY DR.
CO. SPRINGS CO 80905
719-475-2330

TERMINAL I.D.: 1973
MERCHANT #:

VISA
SALE
BATCH: 000850 INU
AUTH

SEP 13, 11 15:56

TOTAL \$554.98

KC JONES INC

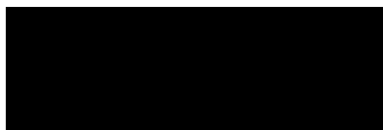
CUSTOMER COPY

PE15-025

FCA CHRYSLER

8/19/2015

ENCLOSURE 4



Document Recieved from Customer

Car Number: [REDACTED]

Date Received: 2011-09-29 19:09:00.140975

Files Not Recieved: 0