

PE15-025

FCA CHRYSLER

8/19/2015

ENCLOSURE 4

Legal Summaries

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	05/06/2009
DATE OF NOTICE	06/25/2010
MODEL/MODEL YEAR	2008 Jeep Wrangler X Rhd 4x4
VIN	1J4FZ24138L [REDACTED]
MILEAGE	22,666
OWNER	[REDACTED] [REDACTED] Dunnellon, FL 3 [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleges electrical issues, including an airbag light issue. A clockpring/steering angle sensor was replaced on 5/6/2009.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	02/16/2009
DATE OF NOTICE	11/17/2009
MODEL/MODEL YEAR	2008 Jeep Wrangler X Rhd 4x4
VIN	1J4FZ24168L [REDACTED]
MILEAGE	34,580
OWNER	[REDACTED] [REDACTED] Dos Palos, CA [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Component-Not Specified Electrical:Horn
DESCRIPTION	The owner alleges, among other complaints, the airbag light was flashing and the horn was intermittently inoperable.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Lawsuit
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	10/22/2007
DATE OF NOTICE	05/16/2008
MODEL/MODEL YEAR	2007 Jeep Wrangler X 4x4
VIN	1J4FA24117L [REDACTED]
MILEAGE	17,609
OWNER	[REDACTED] [REDACTED] Wellington, FL [REDACTED] [REDACTED]
COURT	Circuit Court, Palm Beach, FL
DOCKET #	[REDACTED]
ALLEGED DEFECT	Electrical:Horn Electrical:Radio/Speakers/Clock/Antenna Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleges electrical issues, including an airbag light issue and a horn being inoperable. A clockspring was replaced on 10/22/2007 and an internal short in the horn switch was diagnosed on 1/15/2008.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	11/18/2008
DATE OF NOTICE	11/18/2008
MODEL/MODEL YEAR	2008 Jeep Wrangler Unlimited Sahara 4x4
VIN	1J4GA59198L ██████████
MILEAGE	9,700
OWNER	████████████████████ ████████████████████ Winter Haven, FL ██████████ (██████████)
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Engine:Component-Not Specified:Fire:
DESCRIPTION	The owner stated he was driving down the road smoke was coming out of the defrost vents, the airbag light came on. He pulled over to side of road and got out of vehicle, raised the hood, and saw flames rolling up over windshield on the inside of the vehicle.
FIRE	Yes
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	An inspection ¹ determined the cause of the fire to be an over heated exhaust system. A heat shield located just forward of the catalytic converter on the right lower side of the engine had been heat damaged. The possibility exists that the vehicle may have been stuck thus causing the high heat evident from the exhaust system. What appears to have been the remains of a vehicle wiring harness was found wrapped around the drive shaft just forward of the differential housing.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	████████████████████
CAIR #	N/A
DATE OF INCIDENT	01/20/2009
DATE OF NOTICE	08/26/2009
MODEL/MODEL YEAR	2008 Jeep Wrangler X 4x4
VIN	1J4FA24188L ██████████
MILEAGE	7,902
OWNER	████████████████████ N/A
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Radio/Speakers/Clock/Antenna Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleges, among other complaints, the airbag light was on and the radio was replaced on 1/20/2009.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	09/19/2011
DATE OF NOTICE	03/12/2013
MODEL/MODEL YEAR	2009 Jeep Wrangler Unlimited X 4x4 Rhd
VIN	1J4GZ39189L [REDACTED]
MILEAGE	42,201
OWNER	[REDACTED] [REDACTED] Hubert, NC [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Component-Not Specified
DESCRIPTION	The owner reported the airbag warning light was on and the clockspring was replaced on 09/19/2011.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██
CAIR #	N/A
DATE OF INCIDENT	12/17/2010
DATE OF NOTICE	08/17/2011
MODEL/MODEL YEAR	2009 Jeep Wrangler Unlimited X 4x4 Rhd
VIN	1J4GZ39159L ██████████
MILEAGE	13,090
OWNER	██████████ ██ Walkerton, IN ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Restraints:Component-Not Specified
DESCRIPTION	The owner alleges, among other complaints, an airbag warning light issue. The airbag warning light was on and the clockspring was replaced on 12/17/2010.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	11/10/2014
DATE OF NOTICE	11/12/2014
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited X 4x4
VIN	1J4GA39127L ██████████
MILEAGE	86,243
OWNER	████████████████████ ██████████ Chillicothe, OH ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Air Bag:Air Bag:Deployment-non
DESCRIPTION	The owner stated that he had an head-on accident in November of 2014 with a car and alleged the airbags did not deploy. The owner did not provide the location of the vehicle for inspection prior to repair and no inspection was conducted. Then the owner had another accident striking a deer, road sign, and pole in January 2015 and alleged again that the airbag did not deploy. The owner stated that the airbag light would sometimes flicker.
FIRE	No
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
ANALYSIS	The vehicle had already been disassembled prior to the inspection ¹ . The damage at inspection appears to be all above frame level. It did not appear that any frame damage was done that would have called for deployment. Trouble codes for the airbag may have been due to the parts having been removed.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████
CAIR #	N/A
DATE OF INCIDENT	01/30/2012
DATE OF NOTICE	03/28/2013
MODEL/MODEL YEAR	2011 Jeep Wrangler Unlimited Sport 4x4
VIN	1J4BZ3H16BL ██████████
MILEAGE	30,505
OWNER	██████████ ██████████ Roanoke Rapids, NC ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Component-Not Specified
DESCRIPTION	The owner alleges, among other electrical complaints, that the clockspring was replaced on 1/30/2012.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Lawsuit
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	01/11/2008
DATE OF NOTICE	04/11/2008
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited X 4x2
VIN	1J4GB39117L [REDACTED]
MILEAGE	11,155
OWNER	[REDACTED] [REDACTED] St. Cloud, FL [REDACTED]
COURT	Circuit Court, Orange, FL
DOCKET #	[REDACTED]
ALLEGED DEFECT	Electrical
DESCRIPTION	The owner alleges the airbag light was on, the engine light was on, other lights and noises keep going off. A wiring harness was ordered.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	06/25/2008
DATE OF NOTICE	08/02/2010
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited Rubicon 4x4
VIN	1J8GA69197L [REDACTED]
MILEAGE	18,992
OWNER	[REDACTED] [REDACTED] Gatlinburg, TN [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleges, among other complaints, that the airbag warning light was on and the technician reprogrammed the module.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Lawsuit
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	03/23/2010
DATE OF NOTICE	04/29/2010
MODEL/MODEL YEAR	2007 Jeep Wrangler X 4x4
VIN	1J4FA24127L1 [REDACTED]
MILEAGE	49,262
OWNER	[REDACTED] [REDACTED] Montebello, CA [REDACTED] [REDACTED]
COURT	Superior Court, Los Angeles, CA
DOCKET #	[REDACTED]
ALLEGED DEFECT	Electrical:Component-Not Specified Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleges, among other complaints, an airbag warning light issue. The airbag warning light was found on when towed in after stalling. The clockspring was replaced.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	04/29/2015
DATE OF NOTICE	05/28/2015
MODEL/MODEL YEAR	2011 Jeep Wrangler Sport 4x4
VIN	1J4AA2D18BL [REDACTED]
MILEAGE	Unknown
OWNER	[REDACTED] [REDACTED] San Juan, PR [REDACTED]
COURT	Bayamon, PR
DOCKET #	[REDACTED]
ALLEGED DEFECT	Electrical:Air Bag Warning Light Air Bag:Component-Not Specified:Recall/Campaign
DESCRIPTION	The owner alleged the airbag warning light was on at all times.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	10/25/2007
DATE OF NOTICE	05/22/2009
MODEL/MODEL YEAR	2007 Jeep Wrangler Sahara 4x4
VIN	1J8FA541X7L [REDACTED]
MILEAGE	3,685
OWNER	[REDACTED] [REDACTED] Doylestown, PA 1 [REDACTED] 5 [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Body / Trim / Paint / Finish:Component-Not Specified:Leaks:
DESCRIPTION	The owner claims water leaking and the airbag warning light going on and off. On 10/25/2007 the owner reported the airbag warning light going on and off but no problems were found and no codes were detected. In March 2008 the owner reported water leaking that was causing the airbag light to go off and the turn signals to stop working.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	05/29/2007
DATE OF NOTICE	02/11/2010
MODEL/MODEL YEAR	2007 Jeep Wrangler Rubicon 4x4
VIN	1J4GA64187L1 [REDACTED]
MILEAGE	7,068
OWNER	[REDACTED] [REDACTED] Castle Shannon, PA 1 [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Radio/Speakers/Clock/Antenna Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleged, among other complaints, airbag warning light and radio problems. On 5/29/02007 the owner sought service for the airbag warning light going on but the technician could not verify the problem because the light was not on and no codes were found. On 6/25/2007 and 7/18/2007 the owner reported the radio cutting out and the antenna was replaced. On 11/30/2007 the owner reported the passenger airbag light comes on at times. The dealer lost the repair order so no diagnosis is available.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Lawsuit
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	12/26/2011
DATE OF NOTICE	08/01/2013
MODEL/MODEL YEAR	2009 Jeep Wrangler Unlimited X 4x4 Rhd
VIN	1J4GZ391X9L [REDACTED]
MILEAGE	70,098
OWNER	[REDACTED] [REDACTED] Waterford, OH [REDACTED] [REDACTED]
COURT	Common Pleas Court, Washington, OH
DOCKET #	[REDACTED]
ALLEGED DEFECT	Component-Not Specified
DESCRIPTION	The owner alleged, among other complaints, an airbag warning light issue. On 12/26/2011 the airbag warning light was on and the clockspring was replaced.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██
CAIR #	N/A
DATE OF INCIDENT	11/19/2007
DATE OF NOTICE	04/07/2009
MODEL/MODEL YEAR	2008 Jeep Wrangler Unlimited Sahara 4x4
VIN	1J8GA59188L ██████████
MILEAGE	120
OWNER	████████████████████ ████████████████████ Schererville, IN ██████████ ████████████████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Component-Not Specified Electrical:Radio/Speakers/Clock/Antenna Electrical:Horn
DESCRIPTION	The owner alleged, among other complaints, airbag warning light and horn issues. The airbag warning light was going on and off at 120 miles and the ORC module was replaced. In January 2008 at 2,389 miles the owner reported water leaks in the front middle over the radio and that the radio was inoperable.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	In January 2008 the vehicle was water tested at the dealership with a Chrysler engineer and verified the water leaks.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	09/18/2009
DATE OF NOTICE	07/24/2013
MODEL/MODEL YEAR	2008 Jeep Wrangler X Rhd 4x4
VIN	1J4FZ24178L [REDACTED]
MILEAGE	22,963
OWNER	[REDACTED] [REDACTED] Hattieville, AR [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The customer alleged airbag warning light was on and the clockspring was replaced. There were multiple replacements of the clockspring for recalls.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	████████████████████
CAIR #	N/A
DATE OF INCIDENT	06/04/2007
DATE OF NOTICE	08/26/2009
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited Sahara 4x4
VIN	1J4GA59177L1██████████
MILEAGE	7,900
OWNER	████████████████████ 2364 Route 724 Pottstown, PA ██████████ ████████████████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light Electrical:Radio/Speakers/Clock/Antenna Electrical:Dashboard
DESCRIPTION	The owner alleged radio and airbag light complaints. On 6/4/2007 the owner reported the radio cutting out while driving and the alternator light coming on. The computer was flashed. On 11/5/2008 the owner reported the passenger side airbag light was on the radio going off when the windows are operated. The technician found no airbag codes and flashed the radio. On 5/6/2009 the owner reported the airbag light comes on, stalling when wet, and radio shutting off when a CD was in. There was no airbag light on and technician could not verify but the ORC was recalibrated and the radio module was updated.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████)
CAIR #	N/A
DATE OF INCIDENT	05/29/2013
DATE OF NOTICE	07/16/2013
MODEL/MODEL YEAR	2008 Jeep Wrangler Unlimited X 4x4
VIN	1J4GA39188L ██████████
MILEAGE	47,901
OWNER	██████████ ██████████. Cudahy, WI ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Radio/Speakers/Clock/Antenna Component-Not Specified Electrical:Computer/PCM/TCM/BCM/ECM/TIPM Electrical:Wiring Harness
DESCRIPTION	The owner alleged, among other complaints, that the airbag warning light comes on at times and the horn and radio become inoperable.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████
CAIR #	N/A
DATE OF INCIDENT	08/09/2012
DATE OF NOTICE	01/14/2013
MODEL/MODEL YEAR	2008 Jeep Wrangler X 4x4
VIN	1J4FA24138L ██████████
MILEAGE	73,052
OWNER	██████████ ██████████ Bolton, MA 0 ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleged that the airbag light was on and the clockspring was replaced.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER # [REDACTED]
FILE TYPE Legal Claim
FILE NAME [REDACTED]
CAIR # N/A
DATE OF INCIDENT 04/04/2012
DATE OF NOTICE 06/19/2014
MODEL/MODEL YEAR 2011 Jeep Wrangler Unlimited Sport 4x4
VIN 1J4BZ3H12E [REDACTED]
MILEAGE 40,533
OWNER [REDACTED]
[REDACTED] d.
Marlette, MI [REDACTED]
[REDACTED]

COURT N/A
DOCKET # N/A
ALLEGED DEFECT Electrical:Air Bag Warning Light

DESCRIPTION This vehicle had Recall L37 performed on 4/4/2012, and then on 4/20/2013 the owner reported the passenger side airbag light was on. On 4/26/2013 the airbag light was on and the horn was inoperable so the clockspring was replaced again per Recall L37.

FIRE No
CRASH No
PROPERTY DAMAGE No
INJURIES 0
FATALITIES 0
ANALYSIS No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████
CAIR #	██████████
DATE OF INCIDENT	07/11/2009
DATE OF NOTICE	07/20/2009
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited X 4x2
VIN	1J4GB39137L ██████████
MILEAGE	44,961
OWNER	██████████ ██████████ Yukon, OK ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Air Bag:Air Bag:Deployment-non
DESCRIPTION	The owner stated the vehicle in front of her stopped suddenly and she rear-ended the vehicle resulting in damage to the left front fender area of her vehicle. The owner stated the dashboard lights came on but the airbags did not deploy upon impact and the seat belts did not lock.
FIRE	No
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	2
FATALITIES	0
ANALYSIS	The inspection ¹ revealed that the airbag light cycled properly. There was no engine compartment damage and no underbody, frame or suspension damage.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████)
CAIR #	██████████
DATE OF INCIDENT	08/16/2013
DATE OF NOTICE	08/21/2013
MODEL/MODEL YEAR	2012 Jeep Wrangler Rubicon 4x4
VIN	1C4BJWCG9C ██████████
MILEAGE	20,791
OWNER	██████████ ██████████ Lake Havasu City, AZ ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Air Bag:Air Bag:Deployment-inadvertent:
DESCRIPTION	The owner stated that while driving off-road the engine light came on and a short time later the airbag light came on. Just minutes after airbag light came on the driver airbag deployed when the driver started up a hill and was turning at a very low speed.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection ¹ concluded that deployment was related to off-roading or aftermarket equipment. No indication that the bag was triggered by the ORC. There was evidence of high water intrusion. Only the driver's airbag deployed. It was noted that there may have been a short in the drivers circuit that commanded the deployment since no other bags or pretensioners deployed.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	██████████
CAIR #	N/A
DATE OF INCIDENT	08/04/2014
DATE OF NOTICE	06/05/2015
MODEL/MODEL YEAR	2010 Jeep Wrangler Sport 4x4
VIN	1J4AA2D15AL2 ██████████
MILEAGE	52,737
OWNER	██████████ ██████████ Brick, NJ 0 ██████████ ██████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner reported the airbag light turns off when turning the steering wheel all the way right, then comes on when steering wheel back on center. The clockspring was replaced.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Legal Claim
FILE NAME	████████████████████
CAIR #	██████████
DATE OF INCIDENT	04/25/2009
DATE OF NOTICE	04/28/2009
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited Sahara 4x2
VIN	1J4GB59137L ██████████
MILEAGE	37,762
OWNER	████████████████████ Winter Haven, FL ██████████ ████████████████████
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Air Bag:Air Bag:Deployment
DESCRIPTION	The owner stated that he had an accident with his 6 year old child in the front seat. The owner stated the light indicating the airbag system was shut down was lit but when he ran into the vehicle in front of him both airbags deployed and the child was injured.
FIRE	No
CRASH	Yes
PROPERTY DAMAGE	Yes
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection ¹ revealed the airbag deployed at a lower threshold based on the weight of the occupant.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	[REDACTED]
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	04/28/2008
DATE OF NOTICE	04/26/2010
MODEL/MODEL YEAR	2007 Jeep Wrangler Unlimited Sahara 4x2
VIN	1J4GB59137L [REDACTED]
MILEAGE	19,496
OWNER	[REDACTED] [REDACTED] Yorba Linda, CA [REDACTED] [REDACTED]
COURT	N/A
DOCKET #	N/A
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleged, among other complaints, that the airbag light was coming on when coming to a stop, as well as other lights coming on while driving. No trouble codes were found, but the PCM was flashed.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	██████████
FILE TYPE	Lawsuit
FILE NAME	████████████████████
CAIR #	N/A
DATE OF INCIDENT	09/23/2011
DATE OF NOTICE	08/23/2012
MODEL/MODEL YEAR	2012 Jeep Wrangler Sport 4x4
VIN	1C4AJWAG7C ██████████
MILEAGE	175
OWNER	██████████ ██████████ Hamilton, NJ ██████████ ██████████
COURT	Superior Court, Mercer, NJ
DOCKET #	██████████
ALLEGED DEFECT	Electrical:Air Bag Warning Light
DESCRIPTION	The owner alleged, among other complaints, airbag warning light issues. On 9/23/2011 the airbag light was on and the ORC was replaced. After the new ORC, another code was found and adjusting the connector on the terminal corrected the problem. Then on 7/31/2012 the owner reported that no buttons were working on the steering wheel and the blinkers were inoperable. The technician diagnosed a shorted clockspring.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	No inspection was performed.

MATTER #	[REDACTED]
FILE TYPE	Lawsuit
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	11/09/2012
DATE OF NOTICE	04/24/2015
MODEL/MODEL YEAR	2012 Jeep Wrangler Sport 4x4
VIN	1C4AJWAG0CL [REDACTED]
MILEAGE	18,516
OWNER	[REDACTED] [REDACTED] Souderton, PA [REDACTED]
COURT	Common Pleas Court, Philadelphia, PA
DOCKET #	[REDACTED]
ALLEGED DEFECT	Electrical:Air Bag Warning Light Electrical:Component-Not Specified
DESCRIPTION	The owner alleged, among other complaints, that the airbag light was on and the clockspring was replaced.
FIRE	No
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
DEATH	0
ANALYSIS	No inspection was performed.

PE15-025

FCA CHRYSLER

8/19/2015

ENCLOSURE 4

Field Reports

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3911	7L1 [REDACTED]	Built Date	08/15/2006	Mileage	3,141
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	01/22/2007 15:25:42	By	T5262SM
Updated	02/07/2007 14:17:58	By	T3832RM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B210D	Battery Voltage Low	T3076SB	04/14/2013 01:25:00
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00
U0114	Lost Communication With Final Drive Control Module	T3076SB	04/14/2013 01:25:00
U0141	Lost Communication With IPM (FCM/TIPM)	T3076SB	04/14/2013 01:25:00
U0154	Lost Communication With Occupant Classification Module	T3076SB	04/14/2013 01:25:00
U1113	Lost A/C Pressure Message	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	68282	LITHIA CENTENNIAL CHRY-JEEP	Phone	(303) 790-9300	
Address	9980 E ARAPAHOE RD				
City	ENGLEWOOD	State	CO	ZIP	80112 3712
Dealer Zone	74	County	ARAPAHOE	Country	USA
Tech	Jeffrey Brown				
STAR	T3832RM				

CUSTOMER CONCERN

Customer states they hear a chime and the ABS, Brake, and ESP lights flash and the Mil comes on. Codes are stored. Tech cannot duplicate.

Updated: 01/22/2007 15:25:42 By T5262SM

RESOLUTION

No known concerns. Recommend perform wiggle test of under hood harness to try to duplicate.

Updated: 01/22/2007 15:25:42 By T5262SM

Tech drove the vehicle home and it acted up on him. The air bag light came on and the passenger air bag light came on. Then after about 5 seconds they all shut off. Tech is thinking it may be the ORC. Advised tech with what happened this morning it is possible.

Updated: 01/23/2007 11:08:19 By T5262SM

same issue and gets b210d in tipm and orc and abs so advised to make sure the battery cables are clean and tight and check charger rate as loads are being used to see if pcm compensates for the loads used, and if so may have a tipm issue.

Updated: 02/07/2007 14:17:58 By T3832RM

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3910	7L [REDACTED]	Built Date	08/14/2006	Mileage	8,096
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	02/07/2007 14:49:08	By	T3832RM
Updated	02/07/2007 14:49:08	By	T3832RM

CONTACT

Dealer	45174	HOOD RIVER CHRYSLER JEEP DODGE	Phone	(541) 386-3011	
Address	1802 12TH ST				
City	HOOD RIVER	State	OR	ZIP	97031 9541
Dealer Zone	70	County	HOOD RIVER	Country	USA
Tech	Erik Hassebroek				
STAR	T3832RM				

CUSTOMER CONCERN

air bag lamp on and so is passenger air bag lamp and gets active u141c and is not in tech connect.
Updated: 02/07/2007 14:49:08 By T3832RM

RESOLUTION

advised to check supply voltage from ocm to sensor and if good replace sensor.
Updated: 02/07/2007 14:49:08 By T3832RM

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3915	7L [REDACTED]	Built Date	08/18/2006	Mileage	2,086
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	02/14/2007 14:02:46	By	T6758TL
Updated	02/28/2007 13:48:16	By	T0924RH

CONTACT

Dealer	23738	REUTHER'S JEEP-CHRY-PLYM	Phone	(314) 432-8408	
Address	11654 OLIVE BLVD				
City	CREVE COEUR	State	MO	ZIP	63141 7002
Dealer Zone	51	County	ST LOUIS	Country	USA
Tech	T CANTER				
STAR	T0924RH				

CUSTOMER CONCERN

Gauges fluctuate, chimes sounds, audio on radio goes dead at times.
Updated: 02/14/2007 14:02:46 By T6758TL

RESOLUTION

Suggested tech check the cluster connectors for pushed out or flared terminals.
Updated: 02/14/2007 14:02:46 By T6758TL

no dtc's. tech has performed tsb 08-053-06. updated pcm software. suggest perform ccn self test to verify proper functions. advised of no known ccn issues. suggest check g202. unplug compass module - verify concern is present.
Updated: 02/14/2007 14:52:17 By T4576B0

further PRI issue research indicates possible ign switch issue. provided this info to the tech.
Updated: 02/14/2007 15:00:22 By T4576B0

changed Application Group
Updated: 02/14/2007 15:45:16 By T4576B0

there are no codes. the dlr has replaced the ignition switch and checked ground g202. ---the dlr needs to check for a concern with the cluster.
Updated: 02/15/2007 13:55:23 By T2252DH

air bag and seat belt light come on at random. cluster appeared to lose communication as gauges drop out and warning lamps turn on. tech will monitor cluster to see if it goes to no response. radio and amp share same bus and drop out as well. tech will isolate cause of bus dropout if verified.
Updated: 02/15/2007 14:55:43 By T2665DL

tech stated his scan tools keeps locking up. he used the scan tool on another vehicle there is no issues. suggest reset TIPM check/reinstall vehicle configuration
Updated: 02/15/2007 15:51:55 By T4576B0

Tech replaced the TIPM now the vehicle is fixed.

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J8GA5916	7L [REDACTED]	Built Date	01/11/2007	Mileage	1,185
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	02/22/2007 12:04:21	By	T2252DH
Updated	02/22/2007 12:04:21	By	T2252DH

CONTACT

Dealer	62824	GEGNAS CHRYSLER JEEP	Phone	(215) 744-7700	
Address	3875 KENSINGTON AVENUE				
City	PHILADELPHIA	State	PA	ZIP	19124 5689
Dealer Zone	35	County	PHILADELPHIA	Country	USA
Tech	ROBERT SWITZ				
STAR	T2252DH				

CUSTOMER CONCERN

intermittent condition with the airbag u0170 loss com left satellite. --left front headlight is out. the wiring has been checked. there was also a code for B2390.

Updated: 02/22/2007 12:04:21 By T2252DH

RESOLUTION

the dlr needs to check for a wiring concern. if good, then replace the orc.

Updated: 02/22/2007 12:04:21 By T2252DH

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2415	7 [REDACTED]	Built Date	09/30/2006	Mileage	3,585
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ML	MIL ON	
Created	03/20/2007 14:36:22	By	T0924RH
Updated	03/20/2007 14:36:22	By	T0924RH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
P0884	Power-Up at Speed	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	67774	PEPPERS CHRYSLER DODGE JEEP	Phone	(731) 642-5661	
Address	2440 EAST WOOD STREET				
City	PARIS	State	TN	ZIP	38242 9598
Dealer Zone	66	County	HENRY	Country	USA
Tech	jonathan zeiss				
STAR	T0924RH				

CUSTOMER CONCERN

The air bag light will turn on while driving and the MIL light turned on and it set a code for: P0884 Power-Up at Speed
Updated: 03/20/2007 14:36:22 By T0924RH

RESOLUTION

Tech to check the ignition feed to the PCM to see if it is dropping out.
Updated: 03/20/2007 14:36:22 By T0924RH

Field Report

VEHICLE

Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4GA6912	7L [REDACTED]	Built Date	01/06/2007	Mileage	1
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	03/22/2007 17:32:35	By	T8554EW
Updated	03/22/2007 17:32:35	By	T8554EW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B212C	Ignition Run/Start Input Circuit Open	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	44090	MARK THOMAS MOTORS INC	Phone	(541) 967-9105	
Address	2315 SANTIAM HWY SE				
City	ALBANY	State	OR	ZIP	97322 5208
Dealer Zone	70	County	LINN	Country	USA
Tech	MATTHEW MAGRUDER				
STAR	T8554EW				

CUSTOMER CONCERN

Owner states: Airbag light is on. Tech found b212c and fuse 16 in ipm is blown.
Updated: 03/22/2007 17:32:35 By T8554EW

RESOLUTION

Recommend inspecting harness for short to ground. Follow diagnostics.
Updated: 03/22/2007 17:32:35 By T8554EW

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5910	7L [REDACTED]	Built Date	02/05/2007	Mileage	3,533
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	04/05/2007 14:10:18	By	T3808DG
Updated	04/05/2007 14:10:18	By	T3808DG

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68340	FRANK GRIFFIN OF ORANGE PARK	Phone	(904) 269-1033	
Address	1515 WELLS RD				
City	ORANGE PARK	State	FL	ZIP	32073
Dealer Zone	66	County	CLAY	Country	USA
Tech	EDWARD PURVES				
STAR	T3808DG				

CUSTOMER CONCERN

Airbag light is on. Has code U0171.
Updated: 04/05/2007 14:10:18 By T3808DG

RESOLUTION

This code will set, if the ORC and the Front Right Impact Sensor do not establish and maintain valid data communications. Run the diagnostics and check wiring connectors.
Updated: 04/05/2007 14:10:18 By T3808DG

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA391X 7L [REDACTED]	Built Date	11/06/2006	Mileage	3,164	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/08/2007 08:45:59	By	T6758TL
Updated	05/11/2007 10:46:10	By	T3123TP

CONTACT

Dealer	67403	BOB NOVICK CHRY-DODGE-JEEP	Phone	(856) 451-0095	
Address	808 NORTH PEARL STREET				
City	BRIDGETON	State	NJ	ZIP	08302 1210
Dealer Zone	35	County	CUMBERLAND	Country	USA
Tech	K HAAF				
STAR	T3123TP				

CUSTOMER CONCERN

Air bag lamp on, fault code B1B8F. Diagnostics lead to replace the ORC. If the tech jumps the connector at the sensor the fault goes to stored. Tech has replaced teh sensor.

Updated: 05/08/2007 08:45:59 By T6758TL

RESOLUTION

Suggested tech check the sensor connector and seat harness.

Updated: 05/08/2007 08:45:59 By T6758TL

Tech had never checked the connector at the orc, check for broken pushed out pins wiggle the harness to see if we are able to get it to act up

Updated: 05/08/2007 10:37:10 By T8460SG

pin 24 was loose so the harness was replaced, but the code was still there. the sensor was replaced prior to this. the dlr can jump the wiring and the code goes low. --the dlr needs to replace the orc.

Updated: 05/11/2007 10:28:47 By T2252DH

B1B8F-DRIVER SEAT TRACK POSITION SENSOR CIRCUIT OPEN TRW system per Traceability, tech requested help Sensor and both harnessess replaced tech states he is shorting the connector and it recognizes it concurred orc issue

Updated: 05/11/2007 10:46:10 By T3123TP

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J8GA5918	7L [REDACTED]	Built Date	12/14/2006	Mileage	10,667
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/10/2007 17:35:39	By	T3808DG
Updated	05/10/2007 17:35:39	By	T3808DG

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C2205	Steering Angle Sensor Internal	T3076SB	04/14/2013 01:25:00
P0884	Power-Up at Speed	T3076SB	04/14/2013 01:25:00
B1B00	Driver Airbag Squib 1 Circuit Low	DTODAW	04/14/2013 01:25:46
B2207	Occupant Restraint Controller Internal 1	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26519	PRO CHRYSLER-JEEP	Phone	(303) 469-1931	
Address	1800 W 104TH AVE				
City	DENVER	State	CO	ZIP	80234 3602
Dealer Zone	74	County	ADAMS	Country	USA
Tech	Theo Herivel				
STAR	T3808DG				

CUSTOMER CONCERN

Airbag light , BAS light comes on, vehicle dies out. B2207 stored in the ORC. also has code in the PCM P0884, In the ORC B1B00, B2207, and C2205 in the ABS.

Updated: 05/10/2007 17:35:39 By T3808DG

RESOLUTION

Check for possible water intrusion in the module connectors.

Updated: 05/10/2007 17:35:39 By T3808DG

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5912	7L1 [REDACTED]	Built Date	12/04/2006	Mileage	5,049
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/17/2007 10:19:42	By	T5070RB
Updated	05/17/2007 10:19:42	By	T5070RB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C121A	Steering Angle Sensor Not Initialized	T3076SB	04/14/2013 01:25:00
C2205	Steering Angle Sensor Internal	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	61884	TOM O'BRIEN CHRYSLER JEEP NORTH		Phone	(317) 253-1221
Address	4630 E 96TH STREET				
City	INDIANAPOLIS	State	IN	ZIP	46240 3742
Dealer Zone	42	County	MARION	Country	USA
Tech	STEVE FOSTER				
STAR	T5070RB				

CUSTOMER CONCERN

ABS and Air bag Warning lights, intermittent. Two stored codes. Tech has updated the ABS, now two modules showing RED on the Star Scan.
Updated: 05/17/2007 10:19:42 By T5070RB

RESOLUTION

Tech will check powers, grounds & BUS.
Updated: 05/17/2007 10:19:42 By T5070RB

Field Report

VEHICLE

Model Year	2007	Body	JKJP72	JEEP WRANGLER SAHARA 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA5419	7L1 [REDACTED]	Built Date	11/17/2006	Mileage	339
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/17/2007 11:10:00	By	T2252DH
Updated	08/15/2013 02:05:55	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T2252DH		

CUSTOMER CONCERN

airbag light is on. there was a code U0171 --there was broken wire at the sensor connector. the dlr has not been able to determine which harness this is part of. he does not have a part number. parts has tried locating this information but they can not find it.

Updated: 05/17/2007 11:10:00 By T2252DH

RESOLUTION

I was not able to confirmed whether this is part of the body harness or not. I don't have a listing. the dlr would need to know what the harness is called before parts specifying would be able to help them. --leaving case open.

Updated: 05/17/2007 11:10:00 By T2252DH

Updated: 08/15/2013 02:05:55 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2410	7L [REDACTED]	Built Date	11/06/2006	Mileage	11,228
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/25/2007 10:26:13	By	T3808DG
Updated	06/04/2007 08:14:00	By	T0476KS

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U141A	IMPLAUSIBLE DATA RECEIVED FROM OCS SENSOR 2-RT FRT	T4929DW	04/14/2013 01:25:46

CONTACT

Dealer	23581	NAPERVILLE JEEP/DODGE	Phone	(630) 505-8282	
Address	3300 OGDEN AVENUE				
City	LISLE	State	IL	ZIP	60532 1677
Dealer Zone	51	County	DU PAGE	Country	USA
Tech	TOM BELCHER				
STAR	T0476KS				

CUSTOMER CONCERN

Airbag lights are on. The passengers one and the one on the cluster. Has 4 ACTIVE codes in to OCM. U141C, U141B, U141A, U1419. The ORC has code stating that there is a code in the OCM. Tech can communicate with both modules. seat weight sensors are all showing negative voltages. Can not calibrate seat due to sensors.

Updated: 05/25/2007 10:26:13 By T3808DG

RESOLUTION

Called Jim Riichardson 754-2713 at DTO for missing diagnostics. He will look up codes and call back.

Updated: 05/25/2007 10:26:13 By T3808DG

Use the diagnostics form a PT cruiser. Check for possible: Sensors plugged in wrong connector Sensor harness is shorted to Battery Ground could be disturbed shorted to wrong place.

Updated: 05/25/2007 14:38:24 By T3808DG

Dlr put on a new module - dlr has a mismatch vin and an issue with the same codes. Dlr to track all the main modules for the correct vin - dlr to drive the vehicle if ok. Dlr to track the voltages at the sensors - 5 v on each - jump this to the signal - should match - then define the grds at the sensor direct..

Updated: 06/04/2007 08:14:00 By T0476KS

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5913	7L [REDACTED]	Built Date	03/12/2007	Mileage	48
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	05/25/2007 13:54:30	By	T8954SM
Updated	05/25/2007 13:54:30	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26504	DON'S CHRYSLER JEEP	Phone	(973) 267-8300	
Address	200 RIDGEDALE AVE				
City	MORRISTOWN	State	NJ	ZIP	07960 4089
Dealer Zone	32	County	MORRIS	Country	USA
Tech	RUSSELL SCHNETZER				
STAR	T8954SM				

CUSTOMER CONCERN

Air bag light on. Code u0171. Tech wanted to know if there was anything on his.
Updated: 05/25/2007 13:54:30 By T8954SM

RESOLUTION

Advised tech no known issue.
Updated: 05/25/2007 13:54:30 By T8954SM

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA39127		Built Date	10/06/2006	Mileage	11,000
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/06/2007 16:15:38	By	T3832RM
Updated	06/06/2007 16:15:38	By	T3832RM

CONTACT

Dealer	43127	ANDERSON CHRYSLER JEEP DODGE	Phone	(828) 452-2841	
Address	280 HYATT CREEK RD				
City	WAYNESVILLE	State	NC	ZIP	28786 9125
Dealer Zone	66	County	HAYWOOD	Country	USA
Tech	KEVIN JENSEN				
STAR	T3832RM				

CUSTOMER CONCERN

air bag lamp on and ordered a hard top and gps accessory-gets no response from ocm.
Updated: 06/06/2007 16:15:38 By T3832RM

RESOLUTION

if module has power and ground replace as needed.
Updated: 06/06/2007 16:15:38 By T3832RM

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3913	7L [REDACTED]	Built Date	05/08/2007	Mileage	375
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED] 8	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/13/2007 08:20:56	By	T0924RH
Updated	06/13/2007 08:20:56	By	T0924RH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8D	Driver Seat Track Position Sensor Circuit Low	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26653	MAROONE CHRYSLER JEEP DODGE	Phone	(954) 917-4000	
Address	4250 N STATE ROAD 7				
City	CORAL SPRINGS	State	FL	ZIP	33073 3803
Dealer Zone	66	County	BROWARD	Country	USA
Tech	Damien Fisher				
STAR	T0924RH				

CUSTOMER CONCERN

The air bag light is on and there is a code for: B1B8D Driver Seat Track Position Sensor Circuit Low
Updated: 06/13/2007 08:20:56 By T0924RH

RESOLUTION

There are no known issues for this concern, it could be a screw through a harness, tech to check the wiring from the sensor back to the ORC for a short to ground.
Updated: 06/13/2007 08:20:56 By T0924RH

Field Report

VEHICLE

Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4GA6910	7L [REDACTED]	Built Date	08/08/2006	Mileage	11,716
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/28/2007 10:39:15	By	T6758TL
Updated	06/28/2007 12:09:05	By	T0924RH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0154	Lost Communication With Occupant Classification Module	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	24230	THE FARICY BOYS	Phone	(719) 636-1333	
Address	4950 NEW CAR DR				
City	COLORADO SPRINGS	State	CO	ZIP	80923 8813
Dealer Zone	74	County	EL PASO	Country	USA
Tech	Lawrence Noll				
STAR	T0924RH				

CUSTOMER CONCERN

Air bag lamp is on, fault code in ORC and TIPM, U0154.
Updated: 06/28/2007 10:39:15 By T6758TL

RESOLUTION

Tech will check the G301 ground, check voltage to OCM.
Updated: 06/28/2007 10:39:15 By T6758TL
Tech to disconnect the 12 way connector at the OCM to see if it will start to communicate. If one of the sensors are down it will not communicate at times.
Updated: 06/28/2007 12:09:05 By T0924RH

Field Report

VEHICLE

Model Year	2007	Body	JKJS72	JEEP WRANGLER RUBICON 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4GA6417	7L [REDACTED]	Built Date	01/20/2007	Mileage	4,393
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	STR	STARSCAN CONCERN	
Created	07/11/2007 14:34:05	By	T4742CC
Updated	07/11/2007 14:34:05	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U1148	Additional CAN-C ECU Detected	T3076SB	04/14/2013 01:25:00
B1BAA	Occupant Classification Module Configuration Mismatch	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	23563	JACK WOLF CHRY-JEEP INC	Phone	(815) 544-9211	
Address	1615 N STATE STREET				
City	BELVIDERE	State	IL	ZIP	61008 2007
Dealer Zone	51	County	BOONE	Country	USA
Tech	MICHAEL WEIDMAN				
STAR	T4742CC				

CUSTOMER CONCERN

Alrbag light on, G-25 Recall performed. ASBS light on. B1BAA, U1148. codes present after performing restore Vehicle Configuration with Starscan Version 8.01
Updated: 07/11/2007 14:34:05 By T4742CC

RESOLUTION

Recommend backdate Starscan to Version 7.03 and Perform Restore Vehicle Configuration.
Updated: 07/11/2007 14:34:05 By T4742CC

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3915	7L1 [REDACTED]	Built Date	11/03/2006	Mileage	9,652
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PDA	LIGHT GRAYSTONE PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	07/18/2007 11:03:42	By	T3123TP
Updated	07/18/2007 11:04:26	By	T3123TP

CONTACT

Dealer	26353	NALLEY JEEP	Phone	(912) 267-7000	
Address	178 ALTAMA CONNECTOR				
City	BRUNSWICK	State	GA	ZIP	31525
Dealer Zone	66	County	GLYNN	Country	USA
Tech	SCOTT TRAFICANTE				
STAR	T3123TP				

CUSTOMER CONCERN

airbag light on stored code B2207. B1C47. Code B2207 has no test. Simply states to replce ORC. Is this a restricted part and will you send me one please. Also, left rear seat belt retractor won't release. Please send this also if restricted.
Updated: 07/18/2007 11:03:42 By T3123TP

RESOLUTION

68003421AC is the ORC # for this '07 Wrangler and is not on restriction
Updated: 07/18/2007 11:04:26 By T3123TP

Field Report

VEHICLE

Model Year	2007	Body	JKJS72	JEEP WRANGLER RUBICON 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4GA6414 7 [REDACTED]	Built Date	04/12/2007	Mileage	3,973	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	08/02/2007 17:29:08	By	T8954SM
Updated	08/02/2007 17:29:08	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	67847	DWAYNE LANE'S CHRYSLER JEEP INC	Phone	(425) 353-3855	
Address	10515 EVERGREEN WAY				
City	EVERETT	State	WA	ZIP	98204 3867
Dealer Zone	70	County	SNOHOMISH	Country	USA
Tech	THOMAS BALL				
STAR	T8954SM				

CUSTOMER CONCERN

Air bag light comes on going corners. Tech said they don't have the adaptor tool ORC 8443-32-L Adaptor.
Updated: 08/02/2007 17:29:08 By T8954SM

RESOLUTION

Advised to check with Miller tool on availability.
Updated: 08/02/2007 17:29:08 By T8954SM

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5919	7L [REDACTED]	Built Date	06/01/2007	Mileage	3,569
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	15	CALIBRATION	
Created	08/03/2007 17:05:02	By	T4742CC
Updated	08/03/2007 17:05:02	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U1148	Additional CAN-C ECU Detected	T3076SB	04/14/2013 01:25:00
B1BAA	Occupant Classification Module Configuration Mismatch	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	45148	JACKSONVILLE CHRYSLER JEEP DODGE	Phone	(904) 493-0000	
Address	11101 NURSERY FIELDS DRIVE				
City	JACKSONVILLE	State	FL	ZIP	32256 3903
Dealer Zone	66	County	DUVAL	Country	USA
Tech	ANTHONY EWEST				
STAR	T4742CC				

CUSTOMER CONCERN

Alr bag light on, OCM no response. U1148, B1Baa
Updated: 08/03/2007 17:05:02 By T4742CC

RESOLUTION

Recommend consult STARcase. K03315885
Updated: 08/03/2007 17:05:02 By T4742CC

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3910	7L [REDACTED]	Built Date	04/20/2007	Mileage	4,101
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	08/18/2007 11:38:26	By	T5262SM
Updated	08/18/2007 11:38:26	By	T5262SM

CONTACT

Dealer	64156	BESSEY MOTOR SALES INC	Phone	(207) 743-6341	
Address	209 MAIN ST				
City	SOUTH PARIS	State	ME	ZIP	04281 1647
Dealer Zone	32	County	OXFORD	Country	USA
Tech	RANDY WILES				
STAR	T5262SM				

CUSTOMER CONCERN

Customer states the air bag light is on. Tech is trying to order an ORC and parts cannot verify a part number. Parts called parts specifier and they could not verify anything either. Tech is calling to see if we could find a part number.
Updated: 08/18/2007 11:38:26 By T5262SM

RESOLUTION

Advised no I cannot. Advised to get part number off the module itself.
Updated: 08/18/2007 11:38:26 By T5262SM

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3914	7L [REDACTED]	Built Date	02/13/2007	Mileage	7,932
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	08/22/2007 16:02:40	By	T0924RH
Updated	08/27/2007 12:30:20	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00
U1148	Additional CAN-C ECU Detected	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	68515	FRONTIER MOTOR CO	Phone	(405) 262-6433	
Address	1700 EAST HIGHWAY 66				
City	EL RENO	State	OK	ZIP	73036 6600
Dealer Zone	63	County	CANADIAN	Country	USA
Tech	Murel Nemecek				
STAR	T8954SM				

CUSTOMER CONCERN

The air bag light is on and the tech can not get into the system with the STAR scan, it keeps blowing fuse 39 in the TIPM.
Updated: 08/22/2007 16:02:40 By T0924RH

RESOLUTION

Faxed the diagram for the TIPM fuses to tech to compare. Tech to see if fuse 22 is causing the problem.
Updated: 08/22/2007 16:02:40 By T0924RH

Fuse M28 keeps popping. This fuse is for the PCM. Fuse only blows with the Star scan or Star mobile is hooked up. Tech to unplug the C2 connector at the TIPM and see if fuse blows. With connector unplugged fuse still burnt out. When fuse blows scan tool will not communicate with the vehicle. Tech to check the Diagnostic Can C resistance. Resistance was .465 ohms. Tech to replace the TIPM.
Updated: 08/22/2007 17:49:50 By T3808DG

Tech replaced the TIPM and the Starscan will communicate with the vehicle. Now the TIPM is setting a code for U0151 and a U1148. The Starscan is at 8.02. Advised tech to backdate the Starscan to 7.03 and go into vehicle prep and run the restore vehicle configuration.
Updated: 08/27/2007 10:52:53 By T5262SM

Tech state he did back date scan tool to 7.03 and used old cable to do a vehicle restore configuration. Still have u0151. Tech said there is power, ground and bus at module. Advised tech to check programmed status in TIPM. Also try a Capacitive discharge.
Updated: 08/27/2007 12:30:20 By T8954SM

Field Report

VEHICLE

Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4GA6917	7L [REDACTED]	Built Date	09/12/2006	Mileage	13,469
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	09/07/2007 12:11:03	By	T2768TH
Updated	09/11/2007 09:20:46	By	T9464JS

CONTACT

Dealer	66916	LITHIA CHRYSLER JEEP DODGE OF	Phone	(970) 226-5340	
Address	3835 SOUTH COLLEGE AVE				
City	FORT COLLINS	State	CO	ZIP	80525 3096
Dealer Zone	74	County	LARIMER	Country	USA
Tech	Robert Lee				
STAR	T9464JS				

PART INFORMATION

Part Number	56049717AK	Part Qty.	1
--------------------	------------	------------------	---

CUSTOMER CONCERN

Tech replaced the Tipim after the recall due to the air bag light on
Updated: 09/07/2007 12:11:03 By T2768TH

RESOLUTION

Advised to D-06-35, Advised that the Star scan needed to be updated to 8.02 to correct the air bag light on after recall and the tipim didnt need to be authorized
Updated: 09/07/2007 12:11:03 By T2768TH
Closed case
Updated: 09/11/2007 09:20:46 By T9464JS

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3910	7L [REDACTED]	Built Date	04/23/2007	Mileage	502
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/12/2007 12:30:07	By	T3832RM
Updated	09/12/2007 12:45:06	By	T3832RM

CONTACT

Dealer	68039	WEESE MOTORS	Phone	(435) 257-5221	
Address	101 NORTH 3RD EAST				
City	TREMONTON	State	UT	ZIP	84337
Dealer Zone	70	County	BOX ELDER	Country	USA
Tech	DAVID HALES				
STAR	T3832RM				

CUSTOMER CONCERN

air bag light is on dtc u0171 TRYING TO DO PINPOINT TEST CANT FIND RIGHT FRONT IMPACT SENSOR LOCATION

Updated: 09/12/2007 12:30:07 By T3832RM

RESOLUTION

advised to look on right and left side of engine at radiator core support and will be yellow connector on each side.

Updated: 09/12/2007 12:45:06 By T3832RM

Field Report

VEHICLE

Model Year	2008	Body	JKTP74	JEEP WRANGLER UNLIMITED SAHARA 4X2		
VIN	1J4GB5918	8L [REDACTED]	Built Date	09/12/2007	Mileage	4
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	10/09/2007 13:48:32	By	T9464JS
Updated	10/09/2007 13:48:32	By	T9464JS

CONTACT

Dealer	60126	FINNEGAN CHRYSLER JEEP	Phone	(281) 351-8800		
Address	25503 TOMBALL PARKWAY					
City	TOMBALL	State	TX	ZIP	77375 7711	
Dealer Zone	63	County	HARRIS	Country	USA	
Tech	PHILLIP BRAUNE					
STAR	T9464JS					

PART INFORMATION

Part Number	04692236AC	Part Qty.	1
--------------------	------------	------------------	---

CUSTOMER CONCERN

Tech states Air bag lamp on, no communication with TIPM. Tech states he tested all voltages and grounds have been tested.

Updated: 10/09/2007 13:48:32 By T9464JS

RESOLUTION

Advised TIPM is no longer restricted.

Updated: 10/09/2007 13:48:32 By T9464JS

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2412	7L [REDACTED]	Built Date	06/07/2007	Mileage	2,047
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	10/31/2007 09:55:59	By	T3808DG
Updated	10/31/2007 09:55:59	By	T3808DG

CONTACT

Dealer	65382	INGRAM PARK C-P-J-E	Phone	(210) 684-6610	
Address	7000 N W LOOP 410				
City	SAN ANTONIO	State	TX	ZIP	78238 4111
Dealer Zone	63	County	BEXAR	Country	USA
Tech	E LICONA				
STAR	T3808DG				

CUSTOMER CONCERN

Intermittent airbag light coming on and goes out. Also the radio will quit working after a few minutes. No code. Dealer can not duplicate.
Updated: 10/31/2007 09:55:59 By T3808DG

RESOLUTION

Need to talk with customer to see when this happens.
Updated: 10/31/2007 09:55:59 By T3808DG

Field Report

VEHICLE

Model Year	2007	Body	JKJP72	JEEP WRANGLER SAHARA 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA5419	7L [REDACTED]	Built Date	02/02/2007	Mileage	6,422
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	11/01/2007 11:56:47	By	T0924RH
Updated	11/01/2007 11:56:47	By	T0924RH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8F	Driver Seat Track Position Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	45146	MIDWAY CHRYSLER DODGE JEEP, INC	Phone	(308) 237-5904	
Address	219 2ND AVE E				
City	KEARNEY	State	NE	ZIP	68847 7858
Dealer Zone	74	County	BUFFALO	Country	USA
Tech	David Wilmot				
STAR	T0924RH				

CUSTOMER CONCERN

The air bag light is on and there is a code for: B1B8F Driver Seat Track Position Sensor Circuit Open - Tech has replaced the sensor and still has the same condition, tech has ohmed out the wiring and it checks out OK. When erasing the code it comes right back.

Updated: 11/01/2007 11:56:47 By T0924RH

RESOLUTION

Tech to replace the ORC.

Updated: 11/01/2007 11:56:47 By T0924RH

Field Report

VEHICLE

Model Year	2007	Body	JKTM74	JEEP WRANGLER UNLIMITED X 4X2 SPORT UTILITY		
VIN	1J4GB3914	7L1 [REDACTED]	Built Date	03/23/2007	Mileage	5,989
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PDA	LIGHT GRAYSTONE PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	11/05/2007 14:45:36	By	T3808DG
Updated	11/06/2007 16:11:26	By	T3808DG

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220A	Occupant Restraint Controller Internal 4	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26732	TROPICAL CHRYSLER JEEP	Phone	(305) 754-7551	
Address	8910 N E 6TH AVE				
City	MIAMI	State	FL	ZIP	33138 3343
Dealer Zone	66	County	MIAMI DADE	Country	USA
Tech	Arthur Kunhardt				
STAR	T3808DG				

CUSTOMER CONCERN

Airbag light on B220A code set. Replaced the modle and now the code is still active. Replaced the module a second time and still has active code.

Updated: 11/05/2007 14:45:36 By T3808DG

RESOLUTION

Called engineering for assistance. Tech to try a module out of another 07 wrangler off the lot.

Updated: 11/05/2007 14:45:36 By T3808DG

Tried a different ORC and got the same code. Tech to check the C200 and the ORC for pin outs.

Updated: 11/05/2007 15:54:58 By T3808DG

Called dealer back and could not talk with the tech. Left message with service advisor for the tech to call me back.

Updated: 11/06/2007 16:11:26 By T3808DG

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2419	7L [REDACTED]	Built Date	11/02/2006	Mileage	14,779
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	MT	DIAGNOSTIC PROCEDURE	
Created	12/13/2007 10:11:20	By	T0476KS
Updated	12/13/2007 10:11:20	By	T0476KS

CONTACT

Dealer	67197	CARUSO CHRY-JEEP INC	Phone	(904) 725-7300		
Address	1750 SOUTHSIDE BLVD					
City	JACKSONVILLE	State	FL	ZIP	32216 1926	
Dealer Zone	66	County	DUVAL	Country	USA	
Tech	CHARLES J ARNONE III					
STAR	T0476KS					

CUSTOMER CONCERN

Owner complains of an air bag light - abs and esp light. U140E, C2202, C2100 all stored - B1bbc, ORC - B1bAE, B1a28, B210D. TIPM - low bat code. Dlr configured the last time in.
Updated: 12/13/2007 10:11:20 By T0476KS

RESOLUTION

Dlr to the main battery sources - power and ground - dlr said no aftermarket equipment - owner has been in a few times - dlr to replace the TIPM also.
Updated: 12/13/2007 10:11:20 By T0476KS

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J8FA2414	8L	Built Date	11/19/2007	Mileage	10
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	12/20/2007 16:36:08	By	T6758TL
Updated	12/20/2007 16:36:08	By	T6758TL

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	23980	BOB TAYLOR JEEP INC	Phone	(239) 591-0908	
Address	5665 N AIRPORT PULLING RD				
City	NAPLES	State	FL	ZIP	34109
Dealer Zone	66	County	COLLIER	Country	USA
Tech	KILE HILLIARD				
STAR	T6758TL				

CUSTOMER CONCERN

Air bag lamp on, fault code U0171. Tech is performing the diagnostic test and states that he requires tool 8443-32-L and he does not have it.

Updated: 12/20/2007 16:36:08 By T6758TL

RESOLUTION

It is apparently a newly released adapter and he will need to contact Miller Tools to obtain one. Suggested tech check pins 9 and 10 and the C103 connector for pushed out or bent pins.

Updated: 12/20/2007 16:36:08 By T6758TL

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5915	7L [REDACTED]	Built Date	05/11/2007	Mileage	10,970
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	01/25/2008 11:11:56	By	T4742CC
Updated	01/25/2008 11:11:56	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44825	BACHMAN-BERNARD CHRYSLER DODGE	Phone	(423) 639-4111	
Address	200 BACHMAN DRIVE				
City	GREENEVILLE	State	TN	ZIP	37745 4263
Dealer Zone	66	County	GREENE	Country	USA
Tech	BARRY MOSER				
STAR	T4742CC				

CUSTOMER CONCERN

Airbag light on , U0171, Tech looking for connectors C103 and C105.
Updated: 01/25/2008 11:11:56 By T4742CC

RESOLUTION

Advised on location of service information.
Updated: 01/25/2008 11:11:56 By T4742CC

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2415	7L [REDACTED]	Built Date	07/09/2007	Mileage	9,023
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	21	RESISTANCE (HIGH)	
Created	02/11/2008 17:27:27	By	T1329KB
Updated	02/11/2008 17:27:27	By	T1329KB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U141A	IMPLAUSIBLE DATA RECEIVED FROM OCS SENSOR 2-RT FRT	T4929DW	04/14/2013 01:25:46
U141C	IMPLAUSIBLE DATA RECEIVED - OCS SENSOR 1 RIGHT REAR	T4929DW	04/14/2013 01:25:46

CONTACT

Dealer	23841	LOCKLEAR CHRYSLER JEEP DODGE, LLC	Phone	(205) 759-4421	
Address	550 SKYLAND BLVD E				
City	TUSCALOOSA	State	AL	ZIP	35405 4035
Dealer Zone	66	County	TUSCALOOSA	Country	USA
Tech	Brian Beams				
STAR	T1329KB				

CUSTOMER CONCERN

Airbag lamp on. Active codes listed below. Tech cannot find any harness or connection problems.
Updated: 02/11/2008 17:27:27 By T1329KB

RESOLUTION

Advised tech to swap the connectors on the sensors and see if the codes change. If they stay the same, the harness is defective. If they change, then the sensors are suspect.
Updated: 02/11/2008 17:27:27 By T1329KB

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J4GA591X 8L [REDACTED]	Built Date	10/30/2007	Mileage	46	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	03/17/2008 16:27:08	By	T4742CC
Updated	03/17/2008 16:27:08	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	66827	PAQUIN MOTORS INC	Phone	(802) 524-2147	
Address	2 FRANKLIN PARK W				
City	SAINT ALBANS	State	VT	ZIP	05478 1676
Dealer Zone	32	County	FRANKLIN	Country	USA
Tech	JOE SCHMIDLEN				
STAR	T4742CC				

CUSTOMER CONCERN

Airbag light, U0171,
Updated: 03/17/2008 16:27:08 By T4742CC

RESOLUTION

Advised tech on test procedure.
Updated: 03/17/2008 16:27:08 By T4742CC

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA59187		Built Date	10/06/2006	Mileage	24,634
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	04/01/2008 12:28:42	By	T8954SM
Updated	04/01/2008 12:28:42	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8F	Driver Seat Track Position Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	67688	PETERS CHRYSLER-JEEP	Phone	(903) 757-3720	
Address	4181 N US HIGHWAY 259				
City	LONGVIEW	State	TX	ZIP	75605 7677
Dealer Zone	63	County	GREGG	Country	USA
Tech	Jared Haydel				
STAR	T8954SM				

CUSTOMER CONCERN

Air bag light on. Tech side he has a code b1b8f. Tech said vehicle had same code 3 months ago and dealer replaced the sensor. Tech said the connector does not feel right, if he wiggles it, it can change the status of the code.
Updated: 04/01/2008 12:28:42 By T8954SM

RESOLUTION

Advised tech would repair or replace as needed for sensor connector.
Updated: 04/01/2008 12:28:42 By T8954SM

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2416	8L [REDACTED]	Built Date	03/04/2008	Mileage	300
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	04/02/2008 12:01:01	By	T8554EW
Updated	04/02/2008 12:01:01	By	T8554EW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B2207	Occupant Restraint Controller Internal 1	DTODAW	04/14/2013 01:25:46
B2208	Occupant Restraint Controller Internal 2	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	23871	RON CARTER CHRYSLER-JEEP-DODGE OF	Phone	(409) 948-3131	
Address	3535 GULF FREEWAY SOUTH				
City	LEAGUE CITY	State	TX	ZIP	77573
Dealer Zone	63	County	GALVESTON	Country	USA
Tech	DUANE WALLACE JR				
STAR	T8554EW				

CUSTOMER CONCERN

Airbag light on. Has b2207, b2208 internal faults for air bag module.
Updated: 04/02/2008 12:01:01 By T8554EW

RESOLUTION

Recommend inspecting the module for connector and pin issues. Load test power and ground. If module has any damage to its case- replace it.
Updated: 04/02/2008 12:01:01 By T8554EW

Field Report

VEHICLE

Model Year	2008	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4		
VIN	1J4GA3919	8L [REDACTED]	Built Date	08/28/2007	Mileage	5,677
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/01/2008 09:50:38	By	T2252DH
Updated	05/08/2008 16:57:00	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B2207	Occupant Restraint Controller Internal 1	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	67063	LOCKWOOD MOTORS INC	Phone	(507) 537-1526	
Address	1310 EAST COLLEGE DRIVE				
City	MARSHALL	State	MN	ZIP	56258 2012
Dealer Zone	74	County	LYON	Country	USA
Tech	Ryan Anderson				
STAR	T4742CC				

CUSTOMER CONCERN

airbag light is on. no orcs are available. the dlr wanted to know if he could borrow a module from another vehicle.
Updated: 05/01/2008 09:50:38 By T2252DH

RESOLUTION

no, the light would be on for a vin mismatch.
Updated: 05/01/2008 09:50:38 By T2252DH
Orc was replaced now we have a active fault code of b2207 .We need to check for a short to ground as a open
Updated: 05/08/2008 11:52:18 By T8460SG
New ORC module, Still has same issue, Recommend check powers and Grounds to ORC, Check connector pin terminal Tension.
Updated: 05/08/2008 16:57:00 By T4742CC

Field Report

VEHICLE

Model Year	2008	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4		
VIN	1J4GA3912	8L [REDACTED]	Built Date	01/28/2008	Mileage	935
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	05/05/2008 16:26:23	By	T8954SM
Updated	05/12/2008 14:52:53	By	T4742CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220B	Occupant Restraint Controller Firing Stored Energy	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	24118	STAR CHRYSLER JEEP	Phone	(818) 502-1480	
Address	1401 S BRAND BLVD				
City	GLENDALE	State	CA	ZIP	91204 2809
Dealer Zone	71	County	LOS ANGELES	Country	USA
Tech	hendrik hartounian				
STAR	T4742CC				

CUSTOMER CONCERN

Air bag light on. Tech said there is an active code b220b. Tech said the van was in before for same code and another tech replaced the ORC. Tech said the test just states to replace ORC.

Updated: 05/05/2008 16:26:23 By T8954SM

RESOLUTION

Recommend the tech to check the power and ground circuits to the ORC, load test if possible before replacing the ORC again.

Updated: 05/05/2008 16:26:23 By T8954SM

2nd new ORC module, still has B220B fault code. Tech has verified all powers and grounds are present at ORC connector. Tech to check for ORC connector, if no connector available replace Harness.

Updated: 05/12/2008 14:17:16 By T4742CC

Advised Tech on body harness part number per VIN traceability site.

Updated: 05/12/2008 14:52:53 By T4742CC

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2417	7L	Built Date	02/05/2007	Mileage	21,375
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	05/07/2008 14:53:12	By	T0574CK
Updated	05/07/2008 15:26:50	By	T3839WK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B2310	Rear Washer Switch Input Circuit Low	T3076SB	04/14/2013 01:25:00
B1BA6	Occupant Classification '---	DTODAW	04/14/2013 01:25:46
B1BBC	OCS Negative System Weight	DTODAW	04/14/2013 01:25:46
B223D	OCM DTC Present	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	38713	MULLANE MOTORS INC	Phone	(716) 625-9191	
Address	6200 S TRANSIT ROAD				
City	LOCKPORT	State	NY	ZIP	14094 6351
Dealer Zone	32	County	NIAGARA	Country	USA
Tech	ROBERT BROOKS				
STAR	T3839WK				

CUSTOMER CONCERN

CC: The air bag warning light comes on, left turnsignal does not cancel, stalls out on left turns. seems happened after the G40 recall.

Updated: 05/07/2008 14:53:12 By T0574CK

RESOLUTION

Advised the tech to calibrate the seats with the seat weights. Transfer to drive group for stalling issue.

Updated: 05/07/2008 14:53:12 By T0574CK

Tech noted when air bag light came on for him the event milage was 1000 miles ago. Advised tech to check all modules for correct milage and investigate the module that is incorrect..

Updated: 05/07/2008 15:26:50 By T3839WK

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5916	7L [REDACTED]	Built Date	05/22/2007	Mileage	15,220
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/05/2008 15:32:49	By	T6893JH
Updated	06/05/2008 15:32:49	By	T6893JH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68250	GO CHRYSLER JEEP SOUTH BROADWAY	Phone	(303) 761-1720	
Address	5445 SOUTH BROADWAY				
City	LITTLETON	State	CO	ZIP	80121 8002
Dealer Zone	74	County	ARAPAHOE	Country	USA
Tech	Edward Cochren				
STAR	T6893JH				

CUSTOMER CONCERN

The air bag lamp is on with code. the impact sensor has been replaced and the orc the air bag lamp is still on.
Updated: 06/05/2008 15:32:49 By T6893JH

RESOLUTION

The tech needs to check the connectors to the impact sensor.
Updated: 06/05/2008 15:32:49 By T6893JH

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5914 8L [REDACTED]	Built Date	03/15/2008	Mileage	668	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/13/2008 14:10:27	By	T2252DH
Updated	08/15/2013 02:11:22	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T2252DH				

CUSTOMER CONCERN

airbag light is on. u0171 front impact sensor. orc has been replaced. the wiring from the sensor to the controller ohmed out to be good. (below 1 ohm) c103 is good also. he does not find an issue with the wiring. the dlr has part numbers of 68030604AC. the sensor was replaced.
Updated: 06/13/2008 14:10:27 By T2252DH

RESOLUTION

if the orc and sensor has been replaced and there is no wiring issues case will be open for review. ---215-205-5827(cell)
Updated: 06/13/2008 14:10:27 By T2252DH
Updated: 08/15/2013 02:11:22 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3911	7L1 [REDACTED]	Built Date	02/05/2007	Mileage	34,263
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	06/17/2008 13:36:21	By	T2768TH
Updated	06/17/2008 13:37:29	By	T2768TH

CONTACT

Dealer	65940	FRESNO CHRYSLER JEEP	Phone	(559) 431-4000	
Address	6162 N BLACKSTONE AVE				
City	FRESNO	State	CA	ZIP	93710 5010
Dealer Zone	71	County	FRESNO	Country	USA
Tech	WAYNE MUMFORD				
STAR	T2768TH				

CUSTOMER CONCERN

all warning lamps(airbag,abs,etc...etc...) come on radio shuts off, after 5 to 10 minutes returns to normal operation no fault codes or online solutions found, unable to duplicate
Updated: 06/17/2008 13:36:21 By T2768TH

RESOLUTION

Wayne, no known issues, please duplicate
Updated: 06/17/2008 13:37:29 By T2768TH

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J8FA2416	7L [REDACTED]	Built Date	07/11/2007	Mileage	8,342
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	06/20/2008 09:43:31	By	T2309KR
Updated	06/20/2008 09:43:31	By	T2309KR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B2207	Occupant Restraint Controller Internal 1	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68549	LOMAN CHRYSLER JEEP	Phone	(973) 335-1313	
Address	3469 ROUTE 46				
City	PARSIPPANY	State	NJ	ZIP	07054
Dealer Zone	32	County	MORRIS	Country	USA
Tech	B BOURN				
STAR	T2309KR				

CUSTOMER CONCERN

C.C. Air bag lamps. Stored code. The tech replaced the ORC. Now still has this code. Also has a seconded code.
Updated: 06/20/2008 09:43:31 By T2309KR

RESOLUTION

Advised the tech to load test power and grounds to the ORC.
Updated: 06/20/2008 09:43:31 By T2309KR

Field Report

VEHICLE

Model Year	2008	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J8GA6911	8L [REDACTED]	Built Date	03/03/2008	Mileage	7,934
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/24/2008 17:00:11	By	T0574CK
Updated	06/24/2008 17:00:11	By	T0574CK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0172	Lost Communication w/ Left Side Satellite Acceleration Sensor 1	DTODAW	04/14/2013 01:25:46
U0175	Lost Communication w/ Right Side Satellite Acceleration Sensor 1	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	42313	DAMSKOV AUTO SALES	Phone	(509) 826-2000	
Address	707 OKAMA DRIV				
City	OMAK	State	WA	ZIP	98841
Dealer Zone	70	County	OKANOGAN	Country	USA
Tech	MONTIFORD POLLOCK				
STAR	T0574CK				

CUSTOMER CONCERN

CC: The air bag warning light is on.
Updated: 06/24/2008 17:00:11 By T0574CK

RESOLUTION

Advised the tech to check the wiring to the sensors. if ok, replace both sensors.
Updated: 06/24/2008 17:00:11 By T0574CK

Field Report

VEHICLE

Model Year	2007	Body	JKTM74	JEEP WRANGLER UNLIMITED X 4X2 SPORT UTILITY		
VIN	1J4GB3912	7L [REDACTED]	Built Date	12/22/2006	Mileage	21,000
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	06/25/2008 14:35:19	By	T2308TB
Updated	06/25/2008 14:35:19	By	T2308TB

CONTACT

Dealer	26732	TROPICAL CHRYSLER JEEP	Phone	(305) 754-7551	
Address	8910 N E 6TH AVE				
City	MIAMI	State	FL	ZIP	33138 3343
Dealer Zone	66	County	MIAMI DADE	Country	USA
Tech	Arthur Kunhardt				
STAR	T2308TB				

CUSTOMER CONCERN

ESP and all lights are on steering angle control module has loss communication...Cannot locate sensor.
Updated: 06/25/2008 14:35:19 By T2308TB

RESOLUTION

Steering angle sensor is part of the airbag clockspring and is not serviced separately from the clockspring.
Updated: 06/25/2008 14:35:19 By T2308TB

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2413	7L [REDACTED]	Built Date	04/23/2007	Mileage	15,886
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	07/10/2008 10:42:44	By	T2305JK
Updated	07/22/2008 15:37:44	By	T6893JH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U1149	Lost Communication With Multi-function Switch	T3076SB	04/14/2013 01:25:00
B1C3B	1ST ROW DR RETRACTOR PRETENSIONER CIRCUIT SHORTED	T4929DW	04/14/2013 01:25:46

CONTACT

Dealer	45026	ABERNETHY CHRY-JEEP-DODGE INC	Phone	(704) 732-1890	
Address	1442 E MAIN ST				
City	LINCOLN	State	NC	ZIP	28092 3902
Dealer Zone	66	County	LINCOLN	Country	USA
Tech	BRIAN BRAGG				
STAR	T6893JH				

CUSTOMER CONCERN

Customer states the airbag lamp, turnsignals, A/C selector control, and the headlamps are inop. Tech is asking what voltage the LIN bus should have.

Updated: 07/10/2008 10:42:44 By T2305JK

RESOLUTION

Advised tech that the LIN bus voltage should be 0 to 12 volts, depending on what is communicating.

Updated: 07/10/2008 10:42:44 By T2305JK

The tech needs to replace the cluster.

Updated: 07/18/2008 14:38:42 By T6893JH

The cluster has been replaced the concern is still there. the tech needs to replace the steering control module switches. Possible tipm concern.

Updated: 07/22/2008 15:37:44 By T6893JH

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J4FA2410	8L	Built Date	08/30/2007	Mileage	100
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PYB	DETONATOR YELLOW CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	07/31/2008 13:49:39	By	T4742CC
Updated	07/31/2008 14:34:22	By	T6824RR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
------	-------------	-----	-----------

B210E	Battery Voltage High	T3076SB	04/14/2013 01:25:00
-------	----------------------	---------	---------------------

CONTACT

Dealer	64302	CENTRAL VALLEY CHRYSLER JEEP	Phone	(209) 526-3300	
Address	4460 N MCHENRY				
City	MODESTO	State	CA	ZIP	95356 1518
Dealer Zone	71	County	STANISLAUS	Country	USA
Tech	RAY MENDES				
STAR	T6824RR				

CUSTOMER CONCERN

Airbag lamp on, b210E Stored. ORC Data display PID for Ignition voltage shows 20 volts.

Updated: 07/31/2008 13:49:39 By T4742CC

RESOLUTION

Recommend compare to like vehicle, Replace ORC if needed.

Updated: 07/31/2008 13:49:39 By T4742CC

Compared this vehicle to another on this vehicle we show 19.59 to 20v when the source voltage is at 14 volts the other vehicle shows 14 volts on each side. Recommend replacing the ORC.

Updated: 07/31/2008 14:34:22 By T6824RR

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ241X	8L5 [REDACTED]	Built Date	10/04/2007	Mileage	21,287
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	08/04/2008 16:11:10	By	T8954SM
Updated	08/04/2008 16:11:10	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68732	SPIRIT CHRY-JEEP	Phone	(806) 747-4461	
Address	4611 AVENUE Q				
City	LUBBOCK	State	TX	ZIP	79412 2205
Dealer Zone	63	County	LUBBOCK	Country	USA
Tech	Keith Sawaya				
STAR	T8954SM				

CUSTOMER CONCERN

Air bag light on. Tech said he can not get the 4wd shift lever knob off. Code u0170 was set. Tech wanted to know if there was any special way to get the shifter knob off.

Updated: 08/04/2008 16:11:10 By T8954SM

RESOLUTION

Advised should be a straight up pull, per powertrain group.

Updated: 08/04/2008 16:11:10 By T8954SM

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J4FA2419	8L5	Built Date	10/17/2007	Mileage	600
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)		Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	08/21/2008 10:15:38	By	T1329KB
Updated	08/22/2008 11:17:46	By	T8954SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44143	TIM WHITEHEAD CHRYSLER DODGE JEEP		Phone	(334) 347-8906
Address	123 PLAZA DR				
City	ENTERPRISE	State	AL	ZIP	36330 3901
Dealer Zone	66	County	COFFEE	Country	USA
Tech	Gary Woods				
STAR	T8954SM				

CUSTOMER CONCERN

Airbag lamp on. Active code U0171 Lost Communication w/ Up-Front Right Satellite Acceleration Sensor . Ran the test and as a result replaced the ORC. Code is still active.
Updated: 08/21/2008 10:15:38 By T1329KB

RESOLUTION

Advised tech to try a known good sensor. If it's still active, unplug the sensor and ORC, measure the sensor resistance, plug it back in and then measure the resistance of the sensor through the wiring. If it's different, then break the circuit at C105 and measure again to isolate the problem area.
Updated: 08/21/2008 10:15:38 By T1329KB
Tech said on test and on step #5 he came up with 1.5 ohms resistance. Advised to check connector c103 for loose or pushed out pins, SOL case .
Updated: 08/22/2008 11:17:46 By T8954SM

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J4GA5915	8L [REDACTED]	Built Date	05/19/2008	Mileage	5,739
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/10/2008 13:44:19	By	T0924RH
Updated	09/10/2008 13:44:19	By	T0924RH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	37058	R I SURESKY & SON INC	Phone	(845) 294-5177	
Address	RTE 17A HATFIELD				
City	GOSHEN	State	NY	ZIP	10924
Dealer Zone	32	County	ORANGE	Country	USA
Tech	Thomas Shupe				
STAR	T0924RH				

CUSTOMER CONCERN

The air bag light is on and there is a code for: B1B02 Driver Airbag Squib 1 Circuit Open - The air bag was replaced a month ago and ORC was just replaced for this condition, but it did not repair the condition.

Updated: 09/10/2008 13:44:19 By T0924RH

RESOLUTION

Tech to try and short the squib wires together to see if it set a code for squib wires shorted together, then short them to ground and see if it sets a code. It could be a bad module.

Updated: 09/10/2008 13:44:19 By T0924RH

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5915	7L1 [REDACTED]	Built Date	04/23/2007	Mileage	16,696
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/16/2008 09:51:21	By	T2310BC
Updated	09/16/2008 09:51:21	By	T2310BC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1BBA	Passenger Seat Weight Sensor Supply Circuit	DTODAW	04/14/2013 01:25:46
U1419	IMPLAUSIBLE DATA RECEIVED FROM OCS SENSOR 3 - LEFT FRONT	T4929DW	04/14/2013 01:25:46
U141A	IMPLAUSIBLE DATA RECEIVED FROM OCS SENSOR 2-RT FRT	T4929DW	04/14/2013 01:25:46
U141B	IMPLAUSIBLE DATA RECEIVED -OCS SENSOR 4 - LEFT REAR	T4929DW	04/14/2013 01:25:46
U141C	IMPLAUSIBLE DATA RECEIVED - OCS SENSOR 1 RIGHT REAR	T4929DW	04/14/2013 01:25:46

CONTACT

Dealer	26723	DOUGLAS JEEP INC	Phone	(941) 484-8300	
Address	2382 SOUTH TAMIAMI TRAIL				
City	VENICE	State	FL	ZIP	34293 5017
Dealer Zone	66	County	SARASOTA	Country	USA
Tech	PETER DAMMEL				
STAR	T2310BC				

CUSTOMER CONCERN

CC: air bag light on Tech states he has B1BBA,U141C,U1419,U141B, and U141A and is unable to find the diag for these codes.
Updated: 09/16/2008 09:51:21 By T2310BC

RESOLUTION

Advise tech all of these codes are listed under DTC based diagnostics in service information.
Updated: 09/16/2008 09:51:21 By T2310BC

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2413 8 [REDACTED]	Built Date	08/23/2007	Mileage	32,833	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	10/09/2008 16:24:47	By	T5636SC
Updated	10/27/2008 16:41:12	By	T5262SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	23672	CHILSON INC	Phone	(715) 834-0701	
Address	3443 HWY 93 SOUTH				
City	EAU CLAIRE	State	WI	ZIP	54701
Dealer Zone	51	County	EAU CLAIRE	Country	USA
Tech	RANDY HAYDEN				
STAR	T5262SM				

CUSTOMER CONCERN

Blower motor inop.,, we have no power coming out of the TIPM , any known problems before I replace it ?
Updated: 10/09/2008 16:24:47 By T5636SC

RESOLUTION

Repair as necessary
Updated: 10/09/2008 16:24:47 By T5636SC
Tech replaced the TIPM and reconfigured the vehicle. No the air bag light is on and he has a code U0151. The ORC has a red X. Advised tech per Star Online Solution K45940724 make sure the ORC fuses are installed.
Updated: 10/27/2008 16:41:12 By T5262SM

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5919	8L [REDACTED]	Built Date	05/17/2008	Mileage	3,080
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	18	CIRCUIT OPEN	
Created	11/10/2008 15:55:30	By	T8460SG
Updated	11/10/2008 15:55:30	By	T8460SG

CONTACT

Dealer	26789	MARINO CHRYSLER JEEP DODGE	Phone	(773) 481-9000		
Address	5133 W IRVING PARK RD					
City	CHICAGO	State	IL	ZIP	60641 2625	
Dealer Zone	51	County	COOK	Country	USA	
Tech	RICK KOLASA					
STAR	T8460SG					

CUSTOMER CONCERN

Air bag lamp on but we have no fault codes .
Updated: 11/10/2008 15:55:30 By T8460SG

RESOLUTION

Check the g300 ground under the drivers seat , he did and they found the ground loose .
Updated: 11/10/2008 15:55:30 By T8460SG

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2412	7L1 [REDACTED]	Built Date	01/31/2007	Mileage	43,390
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	12/04/2008 18:02:46	By	T2310BC
Updated	12/09/2008 16:13:38	By	T3123TP

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	60104	CHUCK HUTTON DODGE CHRYSLER JEEP	Phone	(901) 366-7222	
Address	2580 MT MORIAH				
City	MEMPHIS	State	TN	ZIP	38115
Dealer Zone	63	County	SHELBY	Country	USA
Tech	Bradley Rager				
STAR	T3123TP				

CUSTOMER CONCERN

AIR BAG LIGHT COMES ON AT TIMES INTERMITTENTLY. CLUSTER WARNING LAMPS BLINK AT TIMES NOT JUST AIRBAG LAMP. U0002 APPEARS IN OCM ONLY. BOTH OCM AND ORC HAVE BEEN CHANGED. WIRING AND CONNECTORS BETWEEN BOTH MODULES HAVE BEEN CONFIRMED NOT SHORTED TO GROUND, POWER, OR EACH OTHER AND HAVE GOOD PIN FIT. CODE ONLY APPEARS ACTIVE 1 TO 3 MINUTES AND WILL REMAIN INACTIVE FOR AN UNDETERMEND AMOUNT OF TIME.

Updated: 12/04/2008 18:02:46 By T2310BC

RESOLUTION

Bradley, is the code only set in the OCM. I would monitor the powers and grouds to the OCM and repair accordingly.

Updated: 12/04/2008 18:14:19 By T2310BC

OCM and a ACM were put on - no change. While accelerating can cause lights in CCN. I suggested based upon the information given by the tech to run new wire from the OCM back to the CAN C bux circuits.

Updated: 12/09/2008 16:13:38 By T3123TP

Field Report

VEHICLE

Model Year	2008	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J8GA6919	8L [REDACTED]	Built Date	10/16/2007	Mileage	12,371
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	MT	DIAGNOSTIC PROCEDURE	
Created	12/05/2008 17:09:12	By	T0476KS
Updated	12/05/2008 17:09:12	By	T0476KS

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C1240	Steering Angle Sensor Angle Overtravel Performance	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	60313	CRYSTAL CHRYSLER, JEEP, DODGE	Phone	(760) 324-4557	
Address	36-444 AUTO PARK DRIVE				
City	CATHEDRAL CITY	State	CA	ZIP	92234 6500
Dealer Zone	71	County	RIVERSIDE	Country	USA
Tech	JOSE PENALVER				
STAR	T0476KS				

CUSTOMER CONCERN

Owner has an air bag light on - dlr has a code c1240..927 left and 189 neg to the right..
Updated: 12/05/2008 17:09:12 By T0476KS

RESOLUTION

Dlr to replace the clock spring as needed.
Updated: 12/05/2008 17:09:12 By T0476KS

Field Report

VEHICLE

Model Year	2009	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2416	9L [REDACTED]	Built Date	12/01/2008	Mileage	16
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	MT	DIAGNOSTIC PROCEDURE	
Created	01/12/2009 15:50:40	By	T0476KS
Updated	01/12/2009 15:50:40	By	T0476KS

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	45306	RONAN DODGE CHRYSLER JEEP	Phone	(406) 676-5811	
Address	62683 US HIGHWAY 93				
City	RONAN	State	MT	ZIP	59864 2003
Dealer Zone	74	County	LAKE	Country	USA
Tech	MICHAEL MCCAULEY				
STAR	T0476KS				

CUSTOMER CONCERN

PDI unit - delivered vehicle - air bag light on - dlr has u0151, active..
Updated: 01/12/2009 15:50:40 By T0476KS

RESOLUTION

Dir to follow the test online.. Replace module as needed.
Updated: 01/12/2009 15:50:40 By T0476KS

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5913	8L [REDACTED]	Built Date	04/18/2008	Mileage	6,611
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	01/13/2009 14:13:45	By	T5262SM
Updated	01/13/2009 14:13:45	By	T5262SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220B	Occupant Restraint Controller Firing Stored Energy	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	24095	BUERGE CHRYSLER JEEP	Phone	(310) 820-2631	
Address	11750 SANTA MONICA BLVD				
City	WEST LOS ANGELES	State	CA	ZIP	90025 2844
Dealer Zone	71	County	LOS ANGELES	Country	USA
Tech	SERGIO DELCAMPO				
STAR	T5262SM				

CUSTOMER CONCERN

Customer states the air bag light is on. Last time in tech replaced the ORC. The vehicle returned with the same DTC. Tech did the diagnostics again and was led to replace the ORC again.
Updated: 01/13/2009 14:13:45 By T5262SM

RESOLUTION

Advised tech to see if a connector repair kit is available, if not then replace the wiring harness.
Updated: 01/13/2009 14:13:45 By T5262SM

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2415	7L [REDACTED]	Built Date	09/25/2006	Mileage	35,243
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	01/15/2009 18:14:07	By	T3842J0
Updated	01/15/2009 18:14:07	By	T3842J0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1BA6	Occupant Classification '---	DTODAW	04/14/2013 01:25:46
B1BBC	OCS Negative System Weight	DTODAW	04/14/2013 01:25:46
B223D	OCM DTC Present	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44909	FLETCHER DODGE-CHRYSLER-JEEP	Phone	(870) 932-2246	
Address	3314 STADIUM BLVD				
City	JONESBORO	State	AR	ZIP	72404 9311
Dealer Zone	63	County	CRAIGHEAD	Country	USA
Tech	RICHARD DAVIS				
STAR	T3842J0				

CUSTOMER CONCERN

Tech states the airbag light is on and he has multiple codes.
Updated: 01/15/2009 18:14:07 By T3842J0

RESOLUTION

Advised the tech to insure there is nothing under the seat and if not, check seat sensor data to determine if a sensor is out of spec and repair.
Updated: 01/15/2009 18:14:07 By T3842J0

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2418	8L5 [REDACTED]	Built Date	10/26/2007	Mileage	18,609
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	01/27/2009 15:56:54	By	T5262SM
Updated	01/27/2009 15:56:54	By	T5262SM

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	23005	WALKER MOTORS INC	Phone	(802) 223-5201	
Address	265 RIVER STREET				
City	MONTPELIER	State	VT	ZIP	05602 4302
Dealer Zone	32	County	WASHINGTON	Country	USA
Tech	DANE DEBERVILLE				
STAR	T5262SM				

CUSTOMER CONCERN

Customer states the air bag light is on. Tech is doing the diagnostics and he is on step 4 and he cannot find the connectors for the load tool.

Updated: 01/27/2009 15:56:54 By T5262SM

RESOLUTION

Reviewed the diagnostics test and what they are asking is to unplug both ORC connectors and plug them into the adaptor noting to plug the ORC C1 connector in to the right side of the adaptor.

Updated: 01/27/2009 15:56:54 By T5262SM

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J4FA2414 8		Built Date	08/02/2007	Mileage	11,042
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL		
Customer Complaint	IT	INTERMITTENT			
Created	03/13/2009 11:18:02	By	T3836TJ		
Updated	03/13/2009 11:18:02	By	T3836TJ		

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
------	-------------	-----	-----------

B210E	Battery Voltage High	T3076SB	04/14/2013 01:25:00
-------	----------------------	---------	---------------------

CONTACT

Dealer	43325	FIVE STAR DODGE-CHRY-JEEP		Phone	(478) 474-3700
Address	3068 RIVERSIDE DRIVE				
City	MACON	State	GA	ZIP	31210 2512
Dealer Zone	66	County	BIBB	Country	USA
Tech	Charles Frankum				
STAR	T3836TJ				

CUSTOMER CONCERN

Tech states airbag light on code B210E Battery Voltage High ignition sitting still without running 30 volts.

Updated: 03/13/2009 11:18:02 By T3836TJ

RESOLUTION

Advised tech check source voltage if battery replace the orc.

Updated: 03/13/2009 11:18:02 By T3836TJ

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J8GA5918	7L [REDACTED]	Built Date	02/13/2007	Mileage	11,345
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	03/18/2009 13:42:38	By	T6114DG
Updated	03/18/2009 13:42:38	By	T6114DG

CONTACT

Dealer	67031	WALSER CHRYSLER JEEP	Phone	(952) 935-2400	
Address	314 MAIN STREET				
City	HOPKINS	State	MN	ZIP	55343 9231
Dealer Zone	74	County	HENNEPIN	Country	USA
Tech	CURTIS WEAVER				
STAR	T6114DG				

CUSTOMER CONCERN

CC: Red air bag light comes on at times. tech can not duplicate and there are no DTC's
Updated: 03/18/2009 13:42:38 By T6114DG

RESOLUTION

Advised tech to duplicate the concern and check the topology and Air bag indicator status in the ORC
Updated: 03/18/2009 13:42:38 By T6114DG

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3916	7L [REDACTED]	Built Date	12/23/2006	Mileage	13,688
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	03/26/2009 13:52:07	By	T6114DG
Updated	03/26/2009 13:52:07	By	T6114DG

CONTACT

Dealer	59829	SPITZER MOTOR CENTER INC	Phone	(440) 461-6400		
Address	6060 MAYFIELD ROAD					
City	MAYFIELD HTS	State	OH	ZIP	44124 3282	
Dealer Zone	42	County	CUYAHOGA	Country	USA	
Tech	Ralph Cowan					
STAR	T6114DG					

CUSTOMER CONCERN

CC: Air bag light on, Active C2206. Tech performed a restore vehicle configuration and still has fault code.
Updated: 03/26/2009 13:52:07 By T6114DG

RESOLUTION

Advised tech to initialize the ABS module.
Updated: 03/26/2009 13:52:07 By T6114DG

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2413	7L1 [REDACTED]	Built Date	05/15/2007	Mileage	15,685
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	05/28/2009 16:45:02	By	T2768TH
Updated	05/28/2009 16:45:02	By	T2768TH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B210D	Battery Voltage Low	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	44851	VIVA DODGE CHRYSLER JEEP	Phone	(915) 834-6300	
Address	8434 GATEWAY BLVD E				
City	EL PASO	State	TX	ZIP	79907 1513
Dealer Zone	63	County	EL PASO	Country	USA
Tech	David Walters				
STAR	T2768TH				

CUSTOMER CONCERN

Customer states air bag light is on. b210d set active in the ORC.
Updated: 05/28/2009 16:45:02 By T2768TH

RESOLUTION

Advised to verify powers and grounds to the ORC. Also verify that this code is set in the ORC and not the OCM.
Updated: 05/28/2009 16:45:02 By T2768TH

Field Report

VEHICLE

Model Year	2008	Body	JKJP72	JEEP WRANGLER SAHARA 4X4	
VIN	1J4FA5419	8L [REDACTED]	Built Date	11/19/2007	Mileage 8,908
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PX8	BLACK CLEAR COAT			

GENERAL

Case Ref	1 [REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	06/16/2009 14:38:27	By	T2305JK
Updated	06/22/2009 11:15:47	By	T1753JH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U113B	Lost Communication with Switch Bank Module	T3076SB	04/14/2013 01:25:00
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26241	HENDRICK CHRY-JEEP	Phone	(910) 425-4200
Address	543 N MCPHERSON CHURCH RD			
City	FAYETTEVILLE	State	NC	ZIP 28303 4409
Dealer Zone	66	County	CUMBERLAND	Country USA
Tech	Guy Schimmel			
STAR	T1753JH			

CUSTOMER CONCERN

Customer states the airbag lamp is on. Tech states he found an active code in the orc, tech found he was able to wiggle the connector at the ORC and the code went stored, tech replaced the harness , ORC, and the impact sensor, code came back, while vehicle was running in stall the vehicle stalled and then would not crank, and nothing lit up in the cluster, tech states after retrying the vehicle would crank and then start and stall, tech states there are currently vin mismatch codes in the TIPM, PCM, and WCM, tech states there is no communication with the ORC and all the vins are correct , both current and original match in the PCM, TIPM, and CCN.

Updated: 06/16/2009 14:38:27 By T2305JK

RESOLUTION

Advised tech to replace the PCM, check powers, grounds and bus voltage to the ORC.

Updated: 06/16/2009 14:38:27 By T2305JK

Tech states the pcm has been flashed and will not take the vin .Advise tech to perform the pcm replacement procedure in the WCM and drive the vehicle for up to 10 miles to get the vin to update .

Updated: 06/18/2009 14:27:34 By T3838D0

Tech states the vehicle will not start and the VIN will not transfer to the PCM. Transferred to drive.

Updated: 06/22/2009 11:10:40 By T2310BC

Tech states the PCM will still not take the vin.Tech states the flash stops half way thru and gets an error code.Tech is flashing the vehicle with the starscan. Advised tech the correct flash#5187466ag.

Updated: 06/22/2009 11:15:47 By T1753JH

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J4FA2413	8L	Built Date	10/29/2007	Mileage	21,753
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/23/2009 14:38:48	By	T3431TT
Updated	06/23/2009 14:38:48	By	T3431TT

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	45388	WOLF'S JACKSON DODGE CHRYSLER	Phone	(307) 733-6777	
Address	920 W BROADWAY				
City	JACKSON	State	WY	ZIP	83001 9475
Dealer Zone	74	County	TETON	Country	USA
Tech	STEVEN BERES				
STAR	T3431TT				

CUSTOMER CONCERN

Customer concern is air bag lamp on with a B1B06 code found in the ORC. Tech states that when he disconnects the bag the code goes to open. Tech calling for assistance.

Updated: 06/23/2009 14:38:48 By T3431TT

RESOLUTION

Advised the tech to replace the bag and test the system. Tech to call back as needed.

Updated: 06/23/2009 14:38:48 By T3431TT

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2412	7L1 [REDACTED]	Built Date	12/20/2006	Mileage	29,276
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	07/28/2009 09:20:46	By	T2305JK
Updated	07/28/2009 09:20:46	By	T2305JK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	43906	TEXAS DODGE LP	Phone	(806) 353-6343	
Address	7800 I-40 WEST				
City	AMARILLO	State	TX	ZIP	79106 1819
Dealer Zone	63	County	POTTER	Country	USA
Tech	Zachary Hall				
STAR	T2305JK				

CUSTOMER CONCERN

Customer states the airbag lamp is on. Tech states there is an active code, tech states he is trying to order a clockspring, and it is on national back order, tech states he found a tech tip to contact a person if this code is present, tech contacted number and cannot reach anyone. Tech installed the load tool at the clock spring and code went stored.

Updated: 07/28/2009 09:20:46 By T2305JK

RESOLUTION

Advised tech to proceed with repair, replace the clock spring.

Updated: 07/28/2009 09:20:46 By T2305JK

Field Report

VEHICLE

Model Year	2009	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5919	9L [REDACTED]	Built Date	03/23/2009	Mileage	2,000
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PBS	DEEP WATER BLUE PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	08/17/2009 16:33:12	By	T2308TB
Updated	08/20/2009 08:59:18	By	T0574CK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0141	Lost Communication With IPM (FCM/TIPM)	T3076SB	04/14/2013 01:25:00
U0146	Lost Communication With Central Gateway	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	44436	HERB CHAMBERS CHRYSLER JEEP DODGE	Phone	(978) 774-8840	
Address	107 ANDOVER ST				
City	DANVERS	State	MA	ZIP	01923 1414
Dealer Zone	32	County	ESSEX	Country	USA
Tech	John Naves Jr				
STAR	T0574CK				

CUSTOMER CONCERN

ABS ESP and air bag lights on. Intermittent condiction and has not duplicated.
Updated: 08/17/2009 16:33:12 By T2308TB

RESOLUTION

Advised to see if vehicle is ID'ed as correct vehicle. If not perform configuration and possible manual ID.
Updated: 08/17/2009 16:33:12 By T2308TB
Advised the tech to verify the complaint, check and see if the TIPM is present on the bus at the time of failure and check the CAN C voltages with a voltmeter.
Updated: 08/20/2009 08:59:18 By T0574CK

Field Report

VEHICLE

Model Year	2008	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J8GA6910	8L6 [REDACTED]	Built Date	03/19/2008	Mileage	8,673
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	MT	DIAGNOSTIC PROCEDURE	
Created	10/26/2009 16:31:01	By	T2308TB
Updated	10/26/2009 16:34:14	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220B	Occupant Restraint Controller Firing Stored Energy	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60420	COLORADO CHRYSLER JEEP	Phone	(303) 341-4050	
Address	350 S HAVANA ST				
City	AURORA	State	CO	ZIP	80012 2001
Dealer Zone	74	County	ARAPAHOE	Country	USA
Tech	WARREN MOORE				
STAR	T2308TB				

CUSTOMER CONCERN

air bag light on active b220b. Module was replaced for this concern on 3/10/09 @3974 miles and again at 5390 on 5/01/09. Checked powers and grounds as per our last contact. Still gets active b220b
Updated: 10/26/2009 16:31:01 By T2308TB

RESOLUTION

Please verify powers and grounds to the ORC, if ok replace the ORC and retest. Follow diagnostics per code.
Updated: 10/26/2009 16:34:14 By T2308TB

Field Report

VEHICLE

Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4GA6914	7L [REDACTED]	Built Date	03/16/2007	Mileage	30,085
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/25/2009 15:38:50	By	T2308TB
Updated	11/25/2009 15:38:50	By	T2308TB

CONTACT

Dealer	44394	TEMPE CHRYSLER JEEP DODGE	Phone	(480) 496-4000	
Address	7975 S AUTOPLEX LOOP RD				
City	TEMPE	State	AZ	ZIP	85284 1023
Dealer Zone	70	County	MARICOPA	Country	USA
Tech	CARL GEER				
STAR	T2308TB				

CUSTOMER CONCERN

Has Trac light airbag light and setting loss communication. Has check eng light on. Has not written codes down. Tech reports he has wiggled all wires checked all grounds and can kick tire to duplicate.
Updated: 11/25/2009 15:38:50 By T2308TB

RESOLUTION

Advised to check all chassis and engine grounds. Need a report of codes set. Advise to monitor all bus Can C and IHS while condition is happening.
Updated: 11/25/2009 15:38:50 By T2308TB

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J4FA2410	8L	Built Date	11/19/2007	Mileage	15,145
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PYB	DETONATOR YELLOW CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	12/11/2009 13:38:28	By	T5355M0
Updated	12/11/2009 13:38:28	By	T5355M0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26355	EMPIRE CHRYSLER DODGE JEEP	Phone	(336) 667-2886	
Address	2000 W US HIGHWAY 421				
City	WILKESBORO	State	NC	ZIP	28697 8637
Dealer Zone	66	County	WILKES	Country	USA
Tech	CHAD WAGONER				
STAR	T5355M0				

CUSTOMER CONCERN

CC: Air bag lamp. Tech has DTC u0171 and has replaced the sensor and checked the ORC A1 cav 30 and 31.
Updated: 12/11/2009 13:38:28 By T5355M0

RESOLUTION

K00923542, Check the C103 connector at pins 9(WT/LB) and 10(VT/LB) for bent or pushed out pins. These are the circuits for right front impact sensor ground and right front impact sensor signal respectively. Advised location of the C103 is PASSENGER SIDE FRONT ENGINE COMPARTMENT.
Updated: 12/11/2009 13:38:28 By T5355M0

Field Report

VEHICLE

Model Year	2007	Body	JKTM74	JEEP WRANGLER UNLIMITED X 4X2 SPORT UTILITY		
VIN	1J4GB3911	7L [REDACTED]	Built Date	07/31/2006	Mileage	33,595
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	12/11/2009 15:35:11	By	T2305JK
Updated	12/11/2009 15:35:11	By	T2305JK

CONTACT

Dealer	68087	VALENTI CHRYSLER DODGE JEEP	Phone	(860) 536-2666	
Address	72 JERRY BROWNE ROAD				
City	MYSTIC	State	CT	ZIP	06355 3050
Dealer Zone	32	County	NEW LONDON	Country	USA
Tech	ANDREW KAYE				
STAR	T2305JK				

CUSTOMER CONCERN

Customer states the horn goes inop at times. Tech states the clock spring has been replaced and now the airbag lamp is on, tech replaced the clock spring again and now there is a s.a.s internal code, airbag concern is gone and the horn is inop completely now.

Updated: 12/11/2009 15:35:11 By T2305JK

RESOLUTION

Advised tech to check the supply voltage to the horn switch , if not present , suspect a wiring or cluster issue, if present and circuits check ok, replace the clock spring again.

Updated: 12/11/2009 15:35:11 By T2305JK

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2417	7L2 [REDACTED]	Built Date	05/05/2007	Mileage	23,402
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	01/14/2010 10:25:37	By	T2309KR
Updated	01/14/2010 15:53:23	By	T6114DG

CONTACT

Dealer	67899	PRESTIGE CHRYSLER-DODGE-INC	Phone	(303) 651-3000	
Address	200 ALPINE STREET				
City	LONGMONT	State	CO	ZIP	80501 6033
Dealer Zone	74	County	BOULDER	Country	USA
Tech	Nicholas Lewakowski				
STAR	T6114DG				

CUSTOMER CONCERN

c121a sas not initialized. installed new clockspring for airbag lamp. performed system initialization. keep getting negative response conditions not correct/not right sequence. performed initialization 4 times. all same response. no files found for flash. another way to initialize sas so the esp and bas light stay off.

Updated: 01/14/2010 10:25:37 By T2309KR

RESOLUTION

Nicholas. What module has the fault code. If the fault is in the column module you should inspect the hard parts for proper installation. If the fault is in the abs module this could be a connection at the column module.

Updated: 01/14/2010 10:27:42 By T2309KR

Tech states he has 620 degrees full left, 640 degrees full right, and 2 degrees at center. tech states this issue became present about 200 miles after clock spring was replaced. Advised tech to replace the SAS/clock spring again.

Updated: 01/14/2010 15:53:23 By T6114DG

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2418	8L [REDACTED]	Built Date	12/11/2007	Mileage	28,779
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	01/25/2010 11:21:59	By	T2309KR
Updated	01/25/2010 11:21:59	By	T2309KR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68924	SAITTA TRUDEAU CHRY-JEEP-DODGE	Phone	(775) 727-0102	
Address	1541 E WAHAKIYAKUM AVE				
City	PAHRUMP	State	NV	ZIP	89048 2152
Dealer Zone	70	County	NYE	Country	USA
Tech	GEORGE GLIDDEN				
STAR	T2309KR				

CUSTOMER CONCERN

C.C. Air bag lamp is on. The tech stated when using the load tool on the fault will go stored. The tech is asking if there are know issues.

Updated: 01/25/2010 11:21:59 By T2309KR

RESOLUTION

Advised the tech per his testing to replace the air bag. No known issue.

Updated: 01/25/2010 11:21:59 By T2309KR

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4	
VIN	1J4FZ2414	8L [REDACTED]	Built Date	12/05/2007	Mileage 35,096
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	01/29/2010 16:40:51	By	T3431TT
Updated	01/29/2010 16:40:51	By	T3431TT

CONTACT

Dealer	67439	ROYAL CHRYSLER, JEEP, DODGE &	Phone	(607) 432-9331
Address	6464 STATE HIGHWAY 23			
City	ONEONTA	State	NY	ZIP 13820 6552
Dealer Zone	32	County	DELAWARE	Country USA
Tech	D LEONARD			
STAR	T3431TT			

CUSTOMER CONCERN

Customers concern is horn inop. No codes. Tech calling for assistance. Tech states that the vehicle came in before for a air bag lamp on and after replacing the clock spring the horn is inop.

Updated: 01/29/2010 16:40:51 By T3431TT

RESOLUTION

Advised the tech to check the X920 and X3 circiuts from horn switch through the clock spring to cluster. Tech to take the scan tool to the vehicle and look for the signal when the horn button is pressed in the cluster. Tech advised that he may have a concern with the clock spring or button. Tech to call back for further assistance as needed.

Updated: 01/29/2010 16:40:51 By T3431TT

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4	
VIN	1J4FZ2413	8L [REDACTED]	Built Date	12/10/2007	Mileage 50,894
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PW1	STONE WHITE CLEAR COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	02/01/2010 11:11:20	By	T2768TH
Updated	02/01/2010 11:56:34	By	T5355M0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68732	SPIRIT CHRY-JEEP	Phone	(806) 747-4461	
Address	4611 AVENUE Q				
City	LUBBOCK	State	TX	ZIP	79412 2205
Dealer Zone	63	County	LUBBOCK	Country	USA
Tech	Robert Murphy				
STAR	T5355M0				

CUSTOMER CONCERN

Customer states air bag light is on. Tech found b1b02 active. Tech can install the load tool and the code goes stored. Tech states he replaced the air bag with no change.
Updated: 02/01/2010 11:11:20 By T2768TH

RESOLUTION

Advised tech to inspect the Pins in the Connector at the air bag and ORC, if ok replace the harness.
Updated: 02/01/2010 11:11:20 By T2768TH
Tech states same concern, Tech replaced the clock spring in 04-09 and concern was gone for 10 months. Advised to use the load tool at the clock spring and test, Swap a new clock spring and test.
Updated: 02/01/2010 11:56:34 By T5355M0

Field Report

VEHICLE

Model Year	2007	Body	JKJP72	JEEP WRANGLER SAHARA 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA5418	7L [REDACTED]	Built Date	06/23/2006	Mileage	36,070
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	02/01/2010 16:42:07	By	T6114DG
Updated	02/01/2010 16:42:07	By	T6114DG

CONTACT

Dealer	42023	GRANGER MOTORS INC	Phone	(515) 999-2224	
Address	1708 SYCAMORE STREET				
City	GRANGER	State	IA	ZIP	50109 9752
Dealer Zone	51	County	DALLAS	Country	USA
Tech	JERRY PETERS				
STAR	T6114DG				

CUSTOMER CONCERN

CC: Air bag light comes on at times. tech does not know which lamp and has no faults codes.
Updated: 02/01/2010 16:42:07 By T6114DG

RESOLUTION

Tech will research and call back.
Updated: 02/01/2010 16:42:07 By T6114DG

Field Report

VEHICLE

Model Year	2009	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2418	9L [REDACTED]	Built Date	04/22/2009	Mileage	17,898
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	03/19/2010 17:13:24	By	T2310BC
Updated	03/19/2010 17:17:00	By	T2310BC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220B	Occupant Restraint Controller Firing Stored Energy	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68488	RAIRDON'S DODGE CHRYSLER JEEP OF	Phone	(360) 653-5664	
Address	16610 SMOKEY POINT BLVD				
City	ARLINGTON	State	WA	ZIP	98223 8409
Dealer Zone	70	County	SNOHOMISH	Country	USA
Tech	GLENN HARTLEY				
STAR	T2310BC				

CUSTOMER CONCERN

AIRBAG LIGHT ON-CODE B220B IN ORC ORC REPLACED APPROXIMATELY 3000 MILES 2 MONTHS AGO
Updated: 03/19/2010 17:13:24 By T2310BC

RESOLUTION

Glenn, I would follow published diag for this fault and repair accordingly. There are no known issues for this concern.
Updated: 03/19/2010 17:17:00 By T2310BC

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2412	8L5 [REDACTED]	Built Date	09/26/2007	Mileage	68,359
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	03/31/2010 15:46:16	By	T2768TH
Updated	03/31/2010 15:46:16	By	T2768TH

CONTACT

Dealer	66295	HUTSON MTR CO INC	Phone	(229) 891-4000	
Address	2500 1ST AVE SE				
City	MOULTRIE	State	GA	ZIP	31788 6219
Dealer Zone	66	County	COLQUITT	Country	USA
Tech	Johnny Massey				
STAR	T2768TH				

CUSTOMER CONCERN

Customer states Air bag light on. Tech replaced the clock spring and now C1240. SAS reads -360 with the wheels straight ahead.
Updated: 03/31/2010 15:46:16 By T2768TH

RESOLUTION

Advised tech to recenter the Clockspring
Updated: 03/31/2010 15:46:16 By T2768TH

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J8FA2414	7L [REDACTED]	Built Date	11/13/2006	Mileage	21,030
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	MT	DIAGNOSTIC PROCEDURE	
Created	04/14/2010 12:56:48	By	T2308TB
Updated	04/14/2010 12:56:48	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C2202	Original VIN Mismatch/Missing	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	45010	GARY MATHEWS CHRYSLER DODGE JEEP	Phone	(731) 664-8500	
Address	1623 I-45 BYPASS				
City	JACKSON	State	TN	ZIP	38305
Dealer Zone	63	County	MADISON	Country	USA
Tech	Loyce Western				
STAR	T2308TB				

CUSTOMER CONCERN

CC is ABS light Air bag light on. Has code C2202. Had a low battery code.
Updated: 04/14/2010 12:56:48 By T2308TB

RESOLUTION

Advised to check all modules for correct original and current vin. Perform a PCM replacement in WCM. Possible ABS module.
Updated: 04/14/2010 12:56:48 By T2308TB

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4	
VIN	1J4FZ2417	8L [REDACTED]	Built Date	11/14/2007	Mileage 15,000
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	05/06/2010 09:25:06	By	T2768TH
Updated	05/12/2010 14:42:43	By	T2309KR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	45450	MEYER AUTOMOTIVE INC	Phone	(402) 826-5300
Address	2151 CARDINAL LN			
City	CRETE	State	NE	ZIP 68333 3318
Dealer Zone	74	County	SALINE	Country USA
Tech	Dion Patterson			
STAR	T2309KR			

CUSTOMER CONCERN

Customer states air bag light is on. Tech found b1b06 active. Tech found if he unplugs the clock spring and reconnects, the code is stored.

Updated: 05/06/2010 09:25:06 By T2768TH

RESOLUTION

Advised tech to verify pin connections at the clock spring

Updated: 05/06/2010 09:25:06 By T2768TH

The tech called back and stated he replaced the connector and there is no change. Advised the tech possible clock spring issue.

Updated: 05/12/2010 14:42:43 By T2309KR

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BA3H12A		Built Date	04/27/2010	Mileage	121
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	06/30/2010 18:23:52	By	T2310BC
Updated	06/30/2010 18:26:27	By	T2310BC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B08	Passenger Airbag Squib 1 Circuit Low	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44106	KONA AUTO CENTER INC	Phone	(808) 329-4408	
Address	76-6353 KUAKINI HIGHWAY				
City	KAILUA-KONA	State	HI	ZIP	96740 2228
Dealer Zone	71	County	HAWAII	Country	USA
Tech	JOHN SELF				
STAR	T2310BC				

CUSTOMER CONCERN

airbag light on has code b1b08 stored.follow diagnostic flow chart-comes to no trouble found.car left and returned next week with same code stored.removed air bag and inspect connections-good.load test wiring-tests good.

Updated: 06/30/2010 18:23:52 By T2310BC

RESOLUTION

John, if the wiring and connectors are all ok then I would suspect the air bag.

Updated: 06/30/2010 18:26:27 By T2310BC

Field Report

VEHICLE

Model Year	2010	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J4HA5H10	AL1 [REDACTED]	Built Date	05/07/2010	Mileage	559
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	1 [REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DP	NO CRANK	
Created	07/06/2010 14:36:37	By	T0574CK
Updated	07/06/2010 14:36:37	By	T0574CK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00
U0141	Lost Communication With IPM (FCM/TIPM)	T3076SB	04/14/2013 01:25:00
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00
U110C	Lost Fuel Level Message	T3076SB	04/14/2013 01:25:00
U110E	Lost Ambient Temperature Message	T3076SB	04/14/2013 01:25:00
U1403	Implausible Fuel Level Signal Received	T3076SB	04/14/2013 01:25:00
U0113	(ISO Reserved)	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	64869	DARCARS CHRYSLER JEEP DODGE OF	Phone	(301) 622-0010	
Address	12511 PROSPERITY DR				
City	SILVER SPRING	State	MD	ZIP	20904 1662
Dealer Zone	35	County	MONTGOMERY	Country	USA
Tech	Marcus Lee				
STAR	T0574CK				

CUSTOMER CONCERN

Check engine light comes on, vehicle will not start?, and the air bag warning light is flashing.
Updated: 07/06/2010 14:36:37 By T0574CK

RESOLUTION

Advised the tech to duplicate the complaint. Advised the tech to check the wiring and the connector terminals to all CAN C modules. Tech to check the CAN C bus wires in the front center console wire for connector issues per one QNA case.
Updated: 07/06/2010 14:36:37 By T0574CK

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BA3H19	AL [REDACTED]	Built Date	03/02/2010	Mileage	100
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	07/26/2010 09:41:36	By	T2768TH
Updated	07/26/2010 09:41:36	By	T2768TH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8D	Driver Seat Track Position Sensor Circuit Low	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60426	RUSS DARROW CHRYSLER, JEEP, DODGE		Phone	(608) 249-4909
Address	3502 LANCASTER DR				
City	MADISON	State	WI	ZIP	53718 6381
Dealer Zone	51	County	DANE	Country	USA
Tech	Steve Endres				
STAR	T2768TH				

CUSTOMER CONCERN

Customer states air bag lamp is on. Tech found B1B8d. Tech found the wires have continuity to each other, Tech replaced the ORC with no change.

Updated: 07/26/2010 09:41:36 By T2768TH

RESOLUTION

Advised tech to replace the harness. Also per Wiring diagrams, the P/N of the harness between the orc and C306 is 68045623AD

Updated: 07/26/2010 09:41:36 By T2768TH

Field Report

VEHICLE

Model Year	2010	Body	JKUM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BZ3H11	AL1 [REDACTED]	Built Date	11/18/2009	Mileage	304
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBS	DEEP WATER BLUE PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	08/03/2010 14:49:21	By	T2310BC
Updated	08/03/2010 14:49:21	By	T2310BC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B09	Passenger Airbag Squib 1 Circuit High	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44578	RIVERSIDE AUTOPLEX LLC	Phone	(918) 423-5291	
Address	916 SO GEORGE NIGH EXPRESSWAY				
City	MCALESTER	State	OK	ZIP	74501 7280
Dealer Zone	63	County	PITTSBURG	Country	USA
Tech	Brett Travis				
STAR	T2310BC				

CUSTOMER CONCERN

CC: air bag lamp on Tech states he has a code B1B09. Tech states when he inplugs squib 2 he sets and open fault.
Updated: 08/03/2010 14:49:21 By T2310BC

RESOLUTION

Advise tech to inspect the wiring and the connectors thoroughly and if all ok suspect the ORC.
Updated: 08/03/2010 14:49:21 By T2310BC

Field Report

VEHICLE

Model Year	2010	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J4BA6H19	AL [REDACTED]	Built Date	11/16/2009	Mileage	7,149
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	08/03/2010 17:34:00	By	T3842J0
Updated	08/03/2010 17:34:00	By	T3842J0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	43417	OXENDALE CHRY-DODGE-JEEP	Phone	(928) 634-3656	
Address	920 E STATE ROUTE 89A				
City	COTTONWOOD	State	AZ	ZIP	86326 5443
Dealer Zone	70	County	YAVAPAI	Country	USA
Tech	Gilbert Armstrong				
STAR	T3842J0				

CUSTOMER CONCERN

Tech states the airbag light is on and B1B02. Tech states diag leads to airbag replacement.
Updated: 08/03/2010 17:34:00 By T3842J0

RESOLUTION

Advised the tech to replace the bag.
Updated: 08/03/2010 17:34:00 By T3842J0

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2414	8L6 [REDACTED]	Built Date	04/05/2008	Mileage	82,342
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PYB	DETONATOR YELLOW CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	08/09/2010 15:41:29	By	T2308TB
Updated	08/09/2010 15:41:29	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	45146	MIDWAY CHRYSLER DODGE JEEP, INC	Phone	(308) 237-5904	
Address	219 2ND AVE E				
City	KEARNEY	State	NE	ZIP	68847 7858
Dealer Zone	74	County	BUFFALO	Country	USA
Tech	Dustin Bennett				
STAR	T2308TB				

CUSTOMER CONCERN

CC air bag light on replaced clockspring. Now has no fuse message in cluster also wipers cycle once.
Updated: 08/09/2010 15:41:29 By T2308TB

RESOLUTION

Advised to load test all powers and grounds to the cluster. Check the wiper park switch sense circuit from wiper motor to TIPM.
Updated: 08/09/2010 15:41:29 By T2308TB

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BA3H12	AL [REDACTED]	Built Date	09/23/2009	Mileage	11,687
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DH	FAULT CODES	
Created	08/17/2010 12:42:29	By	T6824RR
Updated	08/17/2010 12:42:29	By	T6824RR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	54623	CASSENS & SONS INC	Phone	(618) 656-6070	
Address	3333 S HIGHWAY 159				
City	GLEN CARBON	State	IL	ZIP	62034
Dealer Zone	51	County	MADISON	Country	USA
Tech	Kyle May				
STAR	T6824RR				

CUSTOMER CONCERN

CC: Airbag lamp is on. Came in three weeks ago with same condition and a code for the left satellite sensor. Sensor replaced, wiring checked, ORC replaced.

Updated: 08/17/2010 12:42:29 By T6824RR

RESOLUTION

Recommended swapping the front impact sensors following normal airbag safety procedures of course. If the code changes to the right side the sensor is defective. If the left acceleration sensor code still persists then it must be a problem with one of the terminals either at the sensor or at the ORC.

Updated: 08/17/2010 12:42:29 By T6824RR

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BA3H16	AL [REDACTED]	Built Date	04/12/2010	Mileage	3,884
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	08/24/2010 11:57:52	By	T2309KR
Updated	08/24/2010 11:57:52	By	T2309KR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B212D	Ignition Run Only Input Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	42958	SCRANTON DODGE CHRYSLER JEEP	Phone	(570) 344-1261	
Address	1146 WYOMING AVE				
City	SCRANTON	State	PA	ZIP	18509 2715
Dealer Zone	35	County	LACKAWANNA	Country	USA
Tech	BOB HIZA				
STAR	T2309KR				

CUSTOMER CONCERN

C.C. Air bag lamp. The tech has a intermittent fuse going open. Fuse number M32. The module was replaced with no change.

Updated: 08/24/2010 11:57:52 By T2309KR

RESOLUTION

Advised the tech install a inline fuse before the TIPM and note if the TIPM fuse or the Inline fuse is open. The tech may have to re wire this power lead.

Updated: 08/24/2010 11:57:52 By T2309KR

Field Report

VEHICLE

Model Year	2010	Body	JKJP72	JEEP WRANGLER SAHARA 4X4		
VIN	1J4AA5D17	AL [REDACTED]	Built Date	07/27/2010	Mileage	188
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/01/2010 15:32:31	By	T6114DG
Updated	09/01/2010 15:32:31	By	T6114DG

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B70	Up-Front Left Satellite Acceleration Sensor Internal	DTODAW	04/14/2013 01:25:46
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	23027	WILLIE RACINE'S INCORPORATED	Phone	(802) 863-1141	
Address	1650 SHELBURNE ROAD				
City	SOUTH BURLINGTON	State	VT	ZIP	05403 7409
Dealer Zone	32	County	CHITTENDEN	Country	USA
Tech	Joseph Lumbra				
STAR	T6114DG				

CUSTOMER CONCERN

CC: Airbag light is on, B1b70,U0170 Tech replaced the sensor to no avail. Tech states he has a short to ground on the circuits.

Updated: 09/01/2010 15:32:31 By T6114DG

RESOLUTION

Advised tech to repair the short concern.

Updated: 09/01/2010 15:32:31 By T6114DG

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J8GA5910	7L [REDACTED]	Built Date	11/17/2006	Mileage	32,658
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PJR	RESCUE GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/08/2010 13:38:52	By	T2768TH
Updated	09/08/2010 13:38:52	By	T2768TH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	63920	RUEL TEAGUE MOTOR CO OF BURNS	Phone	(541) 573-2863	
Address	82 S HARNEY				
City	BURNS	State	OR	ZIP	97720 1912
Dealer Zone	70	County	HARNEY	Country	USA
Tech	Gary Hill				
STAR	T2768TH				

CUSTOMER CONCERN

Customer states air bag lamp is on. Tech found b1b06 and is questioning step 3. Tech states code goes stored, and is curious why is it having him replace the C4 connector.

Updated: 09/08/2010 13:38:52 By T2768TH

RESOLUTION

Advised tech to replace the clock spring and retest

Updated: 09/08/2010 13:38:52 By T2768TH

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4HA3H18 AL		Built Date	03/22/2010	Mileage	1,975
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBS	DEEP WATER BLUE PEARL COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	IA	INFORMATION	
Created	09/17/2010 16:57:00	By	T2309KR
Updated	09/17/2010 16:57:00	By	T2309KR

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68172	OUTER BANKS CHRYSLER DODGE JEEP	Phone	(252) 441-1146	
Address	3000 NORTH CROATAN HIGHWAY				
City	KILL DEVIL HILLS	State	NC	ZIP	27948 9489
Dealer Zone	66	County	DARE	Country	USA
Tech	Stephen Bigham				
STAR	T2309KR				

CUSTOMER CONCERN

C.C. Air bag lamp. The tech installed a front impact sensor by the head lamp.
Updated: 09/17/2010 16:57:00 By T2309KR

RESOLUTION

Advised the tech the sensor is in the left front side sensor.
Updated: 09/17/2010 16:57:00 By T2309KR

Field Report

VEHICLE

Model Year	2010	Body	JKTM74	JEEP WRANGLER UNLIMITED SPORT 4X2		
VIN	1J4BB3H17	AL2 [REDACTED]	Built Date	08/13/2010	Mileage	203
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGN	NATURAL GREEN PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	09/22/2010 15:42:19	By	T0574CK
Updated	09/28/2010 09:52:02	By	T0476KS

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	68937	NAPLETON'S NORTH PALM AUTO PARK		Phone	(561) 622-0101
Address	3701 NORTHLAKE BLVD				
City	LAKE PARK	State	FL	ZIP	33403 1629
Dealer Zone	66	County	PALM BEACH	Country	USA
Tech	Nicholas Mccollum				
STAR	T0476KS				

CUSTOMER CONCERN

CC: The air bag warning light comes on while driving. The tech replaced the sensor and the ORC.
Updated: 09/22/2010 15:42:19 By T0574CK

RESOLUTION

Advised the tech to check C104 and C105 and the terminals at the sensor.
Updated: 09/22/2010 15:42:19 By T0574CK
Wiring diagram is not accurate. Does not show complete harness. TA forward to FTS.
Updated: 09/28/2010 06:05:59 By T5373KS
Dan - service advisor.. Requesting Nick the tech. Nick indicates the circuits are going thru the TIPM ? Not sure - I asked the tech if disconnecting the tipm connector breaks the circuit from the sensor to the ORC
Updated: 09/28/2010 09:52:02 By T0476KS

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5912	7L [REDACTED]	Built Date	06/22/2007	Mileage	26,637
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	DP	NO CRANK	
Created	09/23/2010 11:11:51	By	T3228BB
Updated	11/11/2010 08:40:39	By	T0476KS

CONTACT

Dealer	23296	BERGLUND CHRYSLER JEEP DODGE	Phone	(540) 345-9881	
Address	2525 FRANKLIN RD SW				
City	ROANOKE	State	VA	ZIP	24014 1007
Dealer Zone	35	County	ROANOKE CO)	Country	USA
Tech	DON FITZGERALD				
STAR	T0476KS				

PART INFORMATION

Part Number	05605159AC	Part Qty.	1
--------------------	------------	------------------	---

CUSTOMER CONCERN

Intermittent no crank, gauges on dash fluctuating, "hot-oil" message comes on, ESP lamp illum, cooling fan running, air bag lamp illum.

Updated: 09/23/2010 11:11:51 By T3228BB

RESOLUTION

Prior repairs to address intermittent no crank and gauge issue, with replacement of Skreem, WCM, TIPM modules. Replacement of occupant module has addressed loss of bus issue. Found 11k ohm resistance between batt neg and ground inside lower left "A" pillar. Overlay harness run to block from negative battery terminal, and authorized replacement of both battery cables.

Updated: 09/23/2010 11:11:51 By T3228BB

No crank after hot soak.. Dlr located the block ground rusted at the right side of the block. Dlr added the ground and cleaned the one on the vehicle. Testing to continue- validate with data recorder if the condition is still evident.

Updated: 09/23/2010 11:29:15 By T0476KS

Msg from the Star folks - looking for support..

Updated: 10/19/2010 08:11:07 By T0476KS

I called the dlr - Dlr to make an attempt to data record and or remove the grd and or the ignition mux from the switch and track the failure. Does it mirror what the owner is complaining about.. Dlr was again provided a phone for a return call as needed - 3rd owner used vehicle - other owners complained of the same.

Updated: 10/19/2010 09:36:46 By T0476KS

Rport indicates a spike in multiple areas when data recording - dlr checked and located a connecter at the TIPM without a locking arm. Intermittent issue.

Updated: 11/11/2010 08:40:39 By T0476KS

Field Report

VEHICLE

Model Year	2010	Body	JKUM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BZ3H1X	AL [REDACTED]	Built Date	10/29/2009	Mileage	28,765
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/05/2010 12:26:22	By	T3842J0
Updated	01/18/2011 11:38:12	By	T3842J0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C1231	Drive Test: Steering Angle Sensor	T3076SB	04/14/2013 01:25:00
C1238	Drive Test: Unsuccessful	T3076SB	04/14/2013 01:25:00
U0126	Lost Communication With Steering Angle Sensor	T3076SB	04/14/2013 01:25:00
U110A	Lost Communication With SCM - CAN-C	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	26750	LANDERS-MCLARTY DODGE CHRYSLER	Phone	(479) 273-9022	
Address	2609 S WALTON BLVD				
City	BENTONVILLE	State	AR	ZIP	72712 7558
Dealer Zone	63	County	BENTON	Country	USA
Tech	Tracy Elkins				
STAR	T3842J0				

CUSTOMER CONCERN

C/S AIR BAG LIGHT WILL FLASHON AND ESP LIGHT IS ON; CAME ON AFTER LAST SERVICE
Updated: 11/05/2010 12:26:22 By T3842J0
replaed tippm module and after replacement had codes directing me that had a bad ccn replced cluster and test drove no other codes set at this time!!
Updated: 12/02/2010 16:10:45 By T3842J0
replaced cloak spring and no other codes where set
Updated: 01/10/2011 11:26:30 By T3842J0

RESOLUTION

Nothing common so test related ckts to the SCCM and replace again if ok.
Updated: 11/05/2010 12:26:22 By T3842J0
Ok, close the case on your end if the vehicle is repaired.
Updated: 12/02/2010 16:10:45 By T3842J0
Ok, be sure to close this case if the vehicle has been repaired.
Updated: 01/10/2011 11:26:30 By T3842J0
bad cloak spring

Field Report

VEHICLE

Model Year	2009	Body	JKUM74	JEEP WRANGLER UNLIMITED X SPORT UTILITY 4-DOOR		
VIN	1J4GZ3911	9L [REDACTED]	Built Date	09/02/2008	Mileage	56,563
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ML	MIL ON	
Created	12/11/2010 16:51:00	By	T3498BM
Updated	12/17/2010 10:16:46	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C1219	Steering Angle Sensor Erratic Performance	T3076SB	04/14/2013 01:25:00
C1240	Steering Angle Sensor Angle Overtravel Performance	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	42839	BRUNER MOTORS INC	Phone	(254) 968-2135	
Address	750 EAST ROAD				
City	STEPHENVILLE	State	TX	ZIP	76401 5406
Dealer Zone	63	County	ERATH	Country	USA
Tech	James Addison				
STAR	T2308TB				

CUSTOMER CONCERN

C/S THAT THE ESP AND BAS LIGHT ARE ON - ADVISE

Updated: 12/11/2010 16:51:00 By T3498BM

C1240, Steering angle overtravel performance and C1219 Steering angle erratic performance, is there a way to calibrate the BAS ? on other vehicles there was a calibration i could do to zero them and all i have found was the sas reset mode? this lady delivers the mail and cant be with out her vehicle for long she is driving vehicle now and all i have to go on is the clockspring is bad and no damage to column or steering that i can see.

Updated: 12/14/2010 14:24:52 By T2305JK

RESOLUTION

James are there any codes?

Updated: 12/11/2010 16:51:00 By T3498BM

James, based on what you have going on, Im more inclined to believe or suspect the clock spring may have been installed incorrectly, when installing a clock spring, the wheels must be positioned in the straight ahead position. See service info : When a clockspring is installed into a vehicle without properly centering and locking the entire steering system, the Steering Angle Sensor (SAS) data does not agree with the true position of the steering system and causes the Electronic Stability Program (ESP) system to shut down. This may also damage the clockspring without any immediate malfunction. Unlike some other Chrysler vehicles, this SAS never requires calibration. However, upon each new ignition ON cycle, the steering wheel must be rotated slightly to initialize the SAS. Suggest replacing the clock spring again, so that you know it was installed correctly.

Updated: 12/14/2010 14:24:52 By T2305JK

replaced clockspring, no horn bas light on esp light on air bag light on

Updated: 12/17/2010 10:16:46 By T2308TB

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J8FA2414	7L [REDACTED]	Built Date	09/25/2006	Mileage	64,367
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IT	INTERMITTENT	
Created	01/13/2011 14:06:46	By	T2310BC
Updated	01/14/2011 13:24:42	By	T2310BC

CONTACT

Dealer	26704	BRENNER CHRY-JEEP LLC	Phone	(717) 766-7686		
Address	6039 CARLISLE PIKE					
City	MECHANICSBURG	State	PA	ZIP	17050 2426	
Dealer Zone	35	County	CUMBERLAND	Country	USA	
Tech	Scott Zeigler					
STAR	T2310BC					

CUSTOMER CONCERN

ESP,BAS,OIL AND AIRBAG LIGHTS FLASH OR STAY ON STEADY
Updated: 01/13/2011 14:06:46 By T2310BC

RESOLUTION

Scott, I reviewed the scan report you sent. I would start with monitoring the ignition status and CAN C BUS voltage when the concern is present. If the ignition status shows good and the BUS voltage stays around 2.5v on each, then I would monitor the resistance of the CAN C BUS and note if it changes when the concern is present. Thanks, Brian

Updated: 01/13/2011 14:06:46 By T2310BC

NOT REPAIRED. UNABLE TO GET CONDITION TO HAPPEN AGAIN. WILL USE INFO PROVIDED WHEN CONDITION RETURNS.

Updated: 01/14/2011 13:24:42 By T2310BC

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5918	7L [REDACTED]	Built Date	04/12/2007	Mileage	39,785
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	01/27/2011 10:58:15	By	T2310BC
Updated	02/23/2011 10:53:55	By	T2310BC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0001	CAN C Bus	T3076SB	04/14/2013 01:25:00
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00
U110A	Lost Communication With SCM - CAN-C	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	60115	LITHIA CHRYSLER JEEP OF RENO	Phone	(775) 323-3106	
Address	3223 MILL STREET				
City	RENO	State	NV	ZIP	89502 2219
Dealer Zone	70	County	WASHOE	Country	USA
Tech	BENJAMIN ARTIE				
STAR	T2310BC				

CUSTOMER CONCERN

CUST STATES " ESP,BAS,TRACTION,AIRBAG LIGHTS COME ON INTERMITTANTLY."FREQUENCY OF LIGHTS COMING ON IS ABOUT TWICE A MONTH....RANDOM OCCURENCES, NO SET CONDITIONS

Updated: 01/27/2011 10:58:15 By T2310BC

VEHICLE IS NOT MODIFIED FROM STOCK....VERIFIED TIPMCONNECTORS ARE SECURE....WILL ATTEMPT COLUMN HARNESS MANIPULATION. THANK YOU BEN.

Updated: 01/27/2011 11:17:39 By T2310BC

RESOLUTION

Benjamin, I would inspect the TIPM locking tabs and verify they are properly secured. If so I would attempt to manipulate the harness in the column and note if the concern becomes present. Also, Is the vehicle modified at all? Thanks, Brian

Updated: 01/27/2011 10:58:15 By T2310BC

Ben, if the concern persists and further assistance is required feel free to report back. Thanks, Brian

Updated: 01/27/2011 11:17:39 By T2310BC

AFTER MANIPULATING THE COLUMN HARNESS AND ROTATING STEERING WHEEL....A CODE FOR THE CLOCKSPrING POPPED UP....AND WENT STORED AFTER KEY CYCLE.REPLACED CLOCKSPrING ASSEMBLY, SEVERAL WEEKS HAVE SINCE PASSED....NO RETURN OF SYMPTOMS.APEARS THERE WAS AN INTERNAL SHORT IN THE CLOCKSPrING ASSEMBLY THAT WAS VERY INTERMITTANT.

Field Report

VEHICLE

Model Year	2008	Body	JKUL72	JEEP WRANGLER X RHD 4X4		
VIN	1J4FZ2415	8L [REDACTED]	Built Date	06/16/2008	Mileage	54,942
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	02/17/2011 18:03:40	By	T0574CK
Updated	02/21/2011 09:59:01	By	T0574CK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
P0404	EGR Position Sensor Performance	T3076SB	04/14/2013 01:25:00
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60436	STANLEY CHRYSLER DODGE JEEP	Phone	(254) 248-3000	
Address	106 S HIGHWAY 36 BYP				
City	GATESVILLE	State	TX	ZIP	76528 2744
Dealer Zone	63	County	CORYELL	Country	USA
Tech	Richard Gutierrez				
STAR	T0574CK				

CUSTOMER CONCERN

cust. states air bag,traction control light comes on intermitently while driving
Updated: 02/17/2011 18:03:40 By T0574CK

RESOLUTION

Hi Richard, these 2 codes will not turn on the traction control warning lights. Please check the harness under the TIPM and ignition switch, and harness going to the SCM. No common concerns. Thanks, Chris
Updated: 02/17/2011 18:03:40 By T0574CK
air bag -clockspring
Updated: 02/21/2011 09:59:01 By T0574CK

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA2416	7L [REDACTED]	Built Date	12/13/2006	Mileage	55,217
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	05/18/2011 16:46:24	By	T6114DG
Updated	05/19/2011 11:33:47	By	T1505JC

CONTACT

Dealer	68817	FEDERICO CHRYSLER-DODGE-JEEP	Phone	(618) 254-1000	
Address	1875 E EDWARDSVILLE RD				
City	WOOD RIVER	State	IL	ZIP	62095 2275
Dealer Zone	51	County	MADISON	Country	USA
Tech	Randy Pate				
STAR	T6114DG				

CUSTOMER CONCERN

after clockspring was replaced, now horn doesnt work
Updated: 05/18/2011 16:46:24 By T6114DG

RESOLUTION

after clockspring was replaced, now horn doesnt work Duplicated : Yes - horn inop Repairs and Tests Performed : replaced clockspring for air bag light on and cruise control inop. now horn will not work. no inputs to ccn or tipm but can actuate horns through tipm. can also ground horn wire going into clockspring on steering wheel side and horns will blow TSB Applied : n/a TechCONNECT Search : horn inop after replacing clock spring.... randy, check the return circuit through the clockspring Pins 2 of the C2 on the back side of clockspring to pin2 of the C8 on the front side of the clockspring. Sounds like this circuit is open or there is a loose connections not supplying a ground to the horn switch.
Updated: 05/18/2011 16:46:24 By T6114DG
replaced horn buttons
Updated: 05/19/2011 11:33:47 By T1505JC

Field Report

VEHICLE

Model Year	2007	Body	JKJS72	JEEP WRANGLER RUBICON 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4GA641X 7L [REDACTED]	Built Date	02/20/2007	Mileage	47,804	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	05/24/2011 11:54:28	By	T2305JK
Updated	12/06/2011 00:15:16	By	SYSCAW

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T2305JK		

CUSTOMER CONCERN

esp permanent dissable feature will not work anymnore since flash was done to ccn for recall j30
Updated: 05/24/2011 11:54:28 By T2305JK

RESOLUTION

esp permanent dissable feature will not work anymnore since flash was done to ccn for recall j30 Duplicated : Yes - just trying to dissable esp Repairs and Tests Performed : vehicle came in with tsb 05-001-08 allready performed and system was working correctly but after recall j30 was performed now esp permanent dissable feature will not work also since recall air bag light keeps coming on sayin drivers clockspring circuit open have flashed all modules with latest software allready TechCONNECT Search : esp off feature.--- Randy, If YOU have already performed the tsb 05-001-08, sugget viewing additional info as outlined in star case S [REDACTED]
http://www.jpomagazine.com/techarticles/electrical/154_0905_wrangler_control_system/index.html
Updated: 05/24/2011 11:54:28 By T2305JK
it just started working after driving it for a while.
Updated: 12/06/2011 00:15:16 By SYSCAW

Field Report

VEHICLE

Model Year	2008	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4		
VIN	1J4GA3910	8L [REDACTED]	Built Date	10/01/2007	Mileage	111,340
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	05/25/2011 14:10:41	By	T5009C0
Updated	12/06/2011 00:15:43	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T5009C0		

CUSTOMER CONCERN

air bag light on
Updated: 05/25/2011 14:10:41 By T5009C0

RESOLUTION

air bag light on Duplicated : Yes - turn wheel Repairs and Tests Performed : perform scan find dtc b1b02 driver air bag squib open test and find clock spring faulty this the 2nd one they seem to last 55k and then fail TechCONNECT Search : clock spring ***** Paul, There are no cases found for the concern at this time. Contact parts specifying to check on concerns with the part. Please feel free to contact me with any further questions or concerns on this vehicle. Thank You, Chris B.
Updated: 05/25/2011 14:10:41 By T5009C0
 replaced clock spring
Updated: 12/06/2011 00:15:43 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4FA241X	7L [REDACTED]	Built Date	06/22/2007	Mileage	54,208
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	06/15/2011 17:59:27	By	T3842J0
Updated	12/06/2011 00:22:07	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="checkbox"/>				
STAR	T3842J0				

CUSTOMER CONCERN

air bag light on
Updated: 06/15/2011 17:59:27 By T3842J0

air bag light on
Updated: 06/22/2011 12:37:17 By T3842J0

have checked wiring from module to sensor, wiggie tested, replaced sensor, code comes on when hitting bumps, have inspected wiring through the firewall, have checked resistance through connectors, code still comes back.
Updated: 06/22/2011 12:37:17 By T3842J0

RESOLUTION

Check the cks to the sensor and if ok, replace the sensor. Pay close attention to the connector terminals. There is nothing common though.
Updated: 06/15/2011 17:59:27 By T3842J0

Tim this must be a wiring problem if it happens over bumps. Why dont you run new wires for test ad see what happens.
Updated: 06/22/2011 12:37:17 By T3842J0

overlay of the two signal wires
Updated: 12/06/2011 00:22:07 By SYSCAW

Field Report

VEHICLE

Model Year	2010	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J4BA6H16	AL [REDACTED]	Built Date	06/24/2010	Mileage	14,663
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGN	NATURAL GREEN PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	06/29/2011 12:45:07	By	T3123TP
Updated	12/06/2011 00:42:12	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00
U0121	Lost Communication With Anti-Lock Brake Module	T3076SB	04/14/2013 01:25:00
U0141	Lost Communication With IPM (FCM/TIPM)	T3076SB	04/14/2013 01:25:00
U0146	Lost Communication With Central Gateway	T3076SB	04/14/2013 01:25:00
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T0476KS				

CUSTOMER CONCERN

Yes, did performe loss of com test again. This time instead of wiggling the TIPM connectors and other wiring correctors. We wiggled the grounds in the engine compartment. Found when wiggling the ground on the left side fender area at the back of fender near the bulk head,found the lights came on. Seems to be in that wiring harness from that ground. Found that ground to be for the ABS module. Believe my shop foreman is going to dispatch it to electrical techs now.

Updated: 07/28/2011 14:02:44 By T0476KS

ESP/BAS AND TRACTION LIGHTS COMING ON. ALONG WITH AIR BAG LIGHT. CODE DISPLAYED IN CLUSTER U0141.

Updated: 07/29/2011 15:28:17 By T0476KS

Ok. Test drove jeep, and was able to watch the modules on the the can-c bus line. Found during test drive the TIPM went red for around 1min or so,and the codes then set. Any thoughts?

Updated: 07/29/2011 15:28:17 By T0476KS

Checking back this morning on any thoughts about the jeep issue..

Updated: 07/29/2011 15:28:17 By T0476KS

Checking back...

Updated: 07/29/2011 15:28:17 By T0476KS

Removed the TIPM,checked connectors again,and while in the loss of com test tab started wiggling splices,connectors,and found nothing would set at all.. Put everything back together and test drove while in loss of com test tab, and found wcm,abs,pcm,asbs all had lost just for a second and set at stored codes. Module that set was the ASBS at this time now. Had loss com with central gate way and the ASBS. Pulled in and was still in loss of com tab, and wiggled the wires and connectors at the ASBS. Nothing would set.. Feels like im running in circles. TIPM before would go down,now TIPM is ok and now the ASBS is setting the codes.. Replace the ASBS module motor assem?

Updated: 07/29/2011 15:28:17 By T0476KS

Jeep is back today. Checked the pin fit at the TIPM. All pins seem pretty good. Pins seem pretty tight. Didn't swap ASBS module yet. The ASBS module is the front sway bar with motor assem. correct? This jeep doesn't have a Final Drive module, unless its in the PCM. Reconfigured the jeep,and noticed in the configuration that the original vin in ABS module not valid,but current vin is valid. Would this have anything to do with the issues. Maybe need to replace the ABS module?

Updated: 07/29/2011 15:28:17 By T0476KS

Yes, did performe loss of com test again. This time instead of wiggling the TIPM connectors and other wiring correctors. We wiggled the grounds in the engine compartment. Found when wiggling the ground on the left side fender area at the back of fender near the bulk head,found the lights came on. Seems to be in that wiring harness from that ground. Found that ground to be for the ABS module. Believe my shop foreman is going to dispatch it to electrical techs now.

Updated: 07/29/2011 15:28:17 By T0476KS

Alright. Shop Foreman is aiding me in repair. Found while in loss of comm test while driving the jeep down the highway found the wcm to have 67 time to not respond,also after driving for about 10mins found orc loss comm 112 times,abs loss comm 5 times,and asbs loss comm 24 times. Now with active codes U0429 implausible data recieved from steering control module. U0126 Loss com with steering angle sensor. Checked all bus wires for abs module,orc module,and wcm. All have 2.2volts to 2.7volts on both positive side and negitive side bus wires. Any thoughts on this?

Updated: 07/29/2011 15:28:17 By T0476KS

RESOLUTION

ESP/BAS AND TRACTION LIGHTS COMING ON. ALONG WITH AIR BAG LIGHT. CODE DISPLAYED IN CLUSTER U0141. Duplicated : No Repairs and Tests Performed : 3,000 MILES AGO THE JEEP CAME IN AND IT HAD LOST COMMUNICATION WITH ABS STORED CODE. HAD ACTIVE CODE FOR STEERING ANGLE SENSOR NOT INITIIALIZED. REPLACED THE STEERING ANGLE SENSOR DO TO THE ACTIVE CODE. INITIALIZED THE ABS MODULE, AND ALL WAS WELL. NOW IT HAS COME BACK WITH LOST COMMUNICATION IN EVERY MODULE ON THE CAN C BUS LINE. ABS,PCM,TIPM,ASBS,ORC,SAS,WCM. BELIEVE A MODULE IS GOING DOWN. CODES ARE ALL STORED. DID SEND SUPPORT THE FREEZE FRAME AND EVENT DATA. ANY KNOW ISSUE? OR AREAS TO PINPOINT? THANKS. TSB Applied : NONE DTCs : U0141,U0146,U0168,U0121,U0002 Scan Tool Software Version : 12.01.77 TechCONNECT Search : ESP/BAS TRACTION Corey, from the information I see nothing that is showing me a specific issue. I would suggest monitoring the CAN C bus voltage when this happens. In the mean time while waiting I would suggest checking the CAN C bus wiring and connections to make sure there is no damage and that they are clean and tight, no terminals pushed out etc. - Tim P.

Updated: 06/29/2011 12:45:07 By T3123TP

*Ok. Test drove jeep, and was able to watch the modules on the the can-c bus line. Found during test drive the TIPM went red for around 1min or so,and the codes then set. Any thoughts? Checking back this morning on any thoughts about the jeep issue.. Checking back... * Corey, my thought would be checking the pins at the TIPM connector for possibly being spread on the bus circuits, or maybe a power or ground. From the sounds of it, this does not sound like the Cluster lights / indicators came on or a chime. I would also try the loss of com test found under the utilities tab. When running this, you can wiggle the harness and pinch splices with your fingers to see if a "blip" appears. When doing this you will want to pause for 2 seconds on each movement to allow the tool time to react. If a "blip" does appear then that would indicate the area of concern to look at further - Tim P.

Updated: 07/13/2011 11:25:55 By T3123TP

I called the dealer and tech to check the connectors pin fit and may even swap the ASBS from another just to make sure.

Updated: 07/14/2011 09:28:58 By T3123TP

Removed the TIPM,checked connectors again,and while in the loss of com test tab started wiggling splices,connectors,and found nothing would set at all.. Put everything back together and test drove while in loss of com test tab, and found wcm,abs,pcm,asbs all had lost just for a second and set at stored codes. Module that set was the ASBS at this time now. Had loss com with central gate way and the ASBS. Pulled in and was still in loss of com tab, and wiggled the wires and connectors at the ASBS. Nothing would set.. Feels like im running in circles. TIPM before would go down,now TIPM is ok and now the ASBS is setting the codes.. Replace the ASBS module motor assem? Jeep is back today. Checked the pin fit at the TIPM. All pins seem pretty good. Pins seem pretty tight. Didn't swap ASBS module yet. The ASBS module is the front sway bar with motor assem. correct? This jeep doesn't have a Final Drive module, unless its in the PCM. Reconfigured the jeep,and noticed in the configuration that the original vin in ABS module not valid,but current vin is valid. Would this have anything to do with the issues. Maybe need to replace the ABS module? Called the tech. Per the data on the U0002 happened at 69 mph. Tech did the loss of com with the engine compartment hot and found nothing. Tech still can not duplicate at this time. Notified the 4 reports and information (attached to this ticket) will be

reviewed further. I advised in the meantime to ask the customer more on specifics of when this happens what else is going on. The customer has a Cair#: 21152842 for car rental - Tim P

Updated: 07/27/2011 14:38:53 By T3123TP

Reviewed and esclated to FTS.

Updated: 07/27/2011 14:58:45 By T2309KR

I called the dealer.looking for Corey, Left message.. Luke. Corey, did you perform the loss of com test to help locate the intermttent failure. Thanks

Updated: 07/28/2011 11:01:54 By T0476KS

Corey, thanks for the update. Let us know if still an issue after correcting the suspect area. Thanks

Updated: 07/28/2011 14:02:44 By T0476KS

Corey, with out the bus codes comng back and the provided loss of com codes - I would be checking the grounds at the left kick panel,g202,g200, and the right kick panel g201-g203.. Also track the body to battery for any grounf loss. Check the G106-g107.. Then test again , take a scan report when the failure does appear. Thanks

Updated: 07/29/2011 15:28:17 By T0476KS

Replaced body inside wiring harness.

Updated: 12/06/2011 00:42:12 By SYSCAW

Field Report

VEHICLE

Model Year	2009	Body	JKUM74	JEEP WRANGLER UNLIMITED X SPORT UTILITY 4-DOOR		
VIN	1J4GZ3914	9L [REDACTED]	Built Date	10/14/2008	Mileage	32,000
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	07/01/2011 13:53:21	By	T5355M0
Updated	07/08/2011 19:42:40	By	T5355M0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26513	MILLER CHRYSLER JEEP DODGE OF	Phone	(603) 448-7002
Address	145 ROUTE 120			
City	LEBANON	State	NH	ZIP 03766 1491
Dealer Zone	32	County	GRAFTON	Country USA
Tech	Casey Brickey			
STAR	T5355M0			

CUSTOMER CONCERN

AIRBAG LIGHT ON
 Updated: 07/01/2011 13:53:21 By T5355M0

RESOLUTION

AIRBAG LIGHT ON Duplicated : Yes - KEOR. Repairs and Tests Performed : Active code B1B02 Driver Squib 1 Circuit Open. Followed diag sheet per service information. Removed Airbag, installed load tool 8443 with jumper. Connected battery, code active. Installed tool to connector C4 of clockspring, code stored. Diag sheet states to replace connector C4 of clockspring. Is this a type-o? By my experience that would indicate a clockspring failure. DTCs : B1B02
 TechCONNECT Search : AIRBAG ***** Casey, Replace the clock spring and then test operation, keep me posted, Thanks. Mark T.
 Updated: 07/01/2011 13:53:21 By T5355M0
 ordered part
 Updated: 07/08/2011 19:42:40 By T5355M0

Field Report

VEHICLE

Model Year	2011	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4HA5H1X BL		Built Date	07/08/2011	Mileage	2
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	BC	BROKEN	
Created	07/19/2011 13:17:03	By	T6824RR
Updated	08/15/2013 02:27:58	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T6824RR		

CUSTOMER CONCERN

Airbag lamp is on, clockspring has come apart, the band is all wrapped inside and outside of the steering wheel.
Updated: 07/19/2011 13:17:03 By T6824RR

RESOLUTION

Placed call to Jovin Mwirzerwa and we discussed the current state of the clockspring pin, and other items. We will have to fasttrack the part back to The Quality Engineering Center, 2021 Executive Hills Drive, Auburn Hills, Mi, 48326-2944. Attention Jovin. LOP number, 198525 LOP Time, 50, R.O. and Total parts and labor cost \$258.55.
Updated: 07/19/2011 13:17:03 By T6824RR
Updated: 08/15/2013 02:27:59 By SYSCAW

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5915	8L [REDACTED]	Built Date	08/01/2007	Mileage	28,702
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PBM	STEEL BLUE METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	07/22/2011 17:49:07	By	T5009C0
Updated	12/06/2011 01:00:13	By	SYSCAW

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		ZIP	<input type="text"/>
Dealer Zone	<input type="text"/>	County	<input type="text"/>
		Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T5009C0		

CUSTOMER CONCERN

airbag light on.
Updated: 07/22/2011 17:49:07 By T5009C0

RESOLUTION

airbag light on. Duplicated : Yes - light on Repairs and Tests Performed : code cleared last visit DTCs : b18a5
 TechCONNECT Search : ***** Robert, In this case is the code B1B8A5? If so perform a capacitor discharge, perform, a PCM replacement procedure in the WIN, reconfigure the vehicle then check for the concern. Please feel free to contact me with any further questions or concerns on this vehicle. Thank You, Chris B.
Updated: 07/22/2011 17:49:07 By T5009C0
 As I was leaving for vacation that afternoon the car was re-dispatched to another tech. I don't know what was done.
Updated: 12/06/2011 01:00:13 By SYSCAW

Field Report

VEHICLE

Model Year	2011	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4 SPORT UTILITY		
VIN	1J4BA3H12	BL [REDACTED]	Built Date	03/26/2011	Mileage	1,062
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PVG	MANGO TANGO PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	PRT	PARTS ISSUE	
Created	07/26/2011 18:21:50	By	T6824RR
Updated	08/15/2013 02:28:34	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B01	Driver Airbag Squib 1 Circuit High	DTODAW	04/14/2013 01:25:46
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T2305JK		

CUSTOMER CONCERN

Airbag lamp is on. B1B01, B1B02 codes found in the ORC. Results of both tests were replace clockspring. Called Jovin on the [REDACTED]. I carefully went through the diagnostic test and agree with Steve that the clockspring failed.
Updated: 07/26/2011 18:21:50 By T6824RR

RESOLUTION

Asked Steve to replace the clockspring and fastrack the part to Chrysler Quality Engineering Center, 2021 Executive Hills Blvd. Auburn Hills, MI 48326 Attn Jovin M. Ron LOP Number 19852502, Lop time .5, RO number 3 [REDACTED], Total cost parts and labor. 261.30.

Updated: 07/26/2011 18:21:50 By T6824RR

Dealer states before fast tracking part, he is asking for procedure to get reimbursed for the \$36 charge, dealer states the no one knows the procedure for reimbursement, district manager does not know, warranty adminstraighter does not know. Advised tech will research and contact with additional info at 408-979-3450. Contacted tech and advised this claim is already in RB5 status, therefore fast tracking the part back is not needed.

Updated: 07/27/2011 11:17:23 By T2305JK

Updated: 08/15/2013 02:28:34 By SYSCAW

Field Report

VEHICLE

Model Year	2011	Body	JKJL72	JEEP WRANGLER SPORT 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4AA2D15	BL [REDACTED]	Built Date	10/20/2010	Mileage	1,966
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	08/01/2011 19:59:15	By	T5355M0
Updated	12/06/2011 01:10:16	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T4520J1		

PART INFORMATION

Part Number	05156106AA	Part Qty.	1
--------------------	------------	------------------	---

CUSTOMER CONCERN

air bag lite on code B1B01 Driver air bag squibb 1 circuit high.RRt 11-070 was preformed to fix steering wheel contrls but air bag code is still active and clockspring is on restriction PN 05156106aa.Air bag code was active when vech came in and not a result of ccn flash.
Updated: 08/01/2011 19:59:15 By T5355M0

RESOLUTION

air bag lite on code B1B01 Driver air bag squibb 1 circuit high.RRt 11-070 was preformed to fix steering wheel contrls but air bag code is still active and clockspring is on restriction PN 05156106aa.Air bag code was active when vech came in and not a result of ccn flash. Duplicated : Yes - code is active Repairs and Tests Performed : LOAD TOOL 8443-1 HOOKED TO DRIVERS AIR BAB SQUIBB CONNECTORS.CODE STILL ACTIVE.LOAD TOOL8443-19 HOOKED TO CLOCKSPRING C4 CONNECTOR CODE GOES STORED.INTERNAL CLOCKSPRING OPEN CIRCUIT. TSB Applied : RRT 11-070 TechCONNECT Search : clockspring ***** John, Review TT9001435 and I will forward to the restriction group for review as well, Thanks. Mark.
Updated: 08/01/2011 19:59:15 By T5355M0
Tech calling John requesting authorization on JK clockspring. Tech put FWS Robert Potter online to request authorization on clock spring.
Updated: 08/02/2011 11:12:15 By T4520J1
As per Robert Potter 1-732-692-0327 RWP30 T6362RP requested authorization of LOP 19852502 .5 Part Number 05156106AA. RO# [REDACTED]. Total cost of repair \$342.14.
Updated: 08/02/2011 11:15:01 By T4520J1
Fowarded ticket for restriction/review. Jesse S.
Updated: 08/02/2011 11:23:42 By T4520J1

05156106aa SCM replaced.

Updated: 12/06/2011 01:10:16 By SYSCAW

Field Report

VEHICLE

Model Year	2011	Body	JKJL72	JEEP WRANGLER SPORT 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4AA2D11	BL [REDACTED]	Built Date	12/16/2010	Mileage	11,515
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABL	AIRBAG LIGHT ON	
Created	08/18/2011 13:36:11	By	T9381MN
Updated	12/06/2011 01:30:35	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T3123TP		

CUSTOMER CONCERN

air bag light on
Updated: 08/18/2011 13:36:11 By T9381MN

RESOLUTION

air bag light on Duplicated : Yes - light is on Repairs and Tests Performed : dtc b1b02 is stored until steering wheel is turned all the way to the left. then if steering wheel is turned back to the right the dtc becomes stored. the drivers squib 1 circuit is going open inside the clockspring when wheel is turned to the left. needs new clockspring but part is on restriction. DTCs : b1b02 TechCONNECT Search : b1b02 Jeremy, I will forward the case to the fast feedback group for parts ordering.

Updated: 08/18/2011 13:36:11 By T9381MN

Called the dealer to speak with the tech and informed the Service Manager Kevin J. Notified the Clockspring itself is not a restricted part only the Labor Op is. Advised BEFORE any claim is submitted for this issue we need a contact back on the total amount of the claim, parts & labor only [no 00 time or Car Rental to be included - if any make a separate claim] Repair Order # & Odometer. Once we have this information we will submit a authorization # back - Tim P.

Updated: 08/18/2011 13:48:04 By T3123TP

Total repair cost will be \$247.10, R.O. number [REDACTED], mileage is 11,515 Jeremy, make sure the labor op being used is the 198525 Auth# UW00576910818

Updated: 08/18/2011 16:03:53 By T3123TP

clockspring

Updated: 12/06/2011 01:30:35 By SYSCAW

Field Report

VEHICLE

Model Year	2011	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4 SPORT UTILITY		
VIN	1J4BA3H13	BL [REDACTED]	Built Date	02/17/2011	Mileage	1,670
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	09/28/2011 11:56:40	By	T4520J1
Updated	12/06/2011 02:29:42	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B55	1st Row Passenger Seat Belt Sensor Circuit High	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T0073JW		

CUSTOMER CONCERN

Customer state air bag lite came on when radio turn on and air bag lite turn off when radio turn off
Updated: 09/28/2011 11:56:40 By T4520J1

hi jesse S.veh do not has any after market components. jesse clockspring steering radio control sw poss cause short out when radio came on?????

Updated: 09/29/2011 09:53:48 By T4520J1

jesse only think i do not understand why DTC b1b55 active when the radio is on ,and turn off radio, air bag lite off DTC go to stored

Updated: 09/29/2011 14:02:59 By T0073JW

jesse S. i has inspect rt frt seat seat belt buckle and wiring did not found any wiring damage please advise and the customer on a rental pay by the dealer what is my next step plasae advise as soon poss.thank you.....kevin

Updated: 09/29/2011 14:02:59 By T0073JW

RESOLUTION

Customer state air bag lite came on when radio turn on and air bag lite turn off when radio turn off Duplicated : Yes - road test veh with radio off and while road test veh and turn radio on,air bag lite came on, will set DTC B1B55 1st row passenger seat belt sensor cir high active DTC,and turn off radio air bag lite off and DTC to stored Repairs and Tests Performed : at 9-1-2011 replace rt frt seat buckle TSB Applied : none TechCONNECT Search : air bag lite come when play radio.***** Hello Kevin. Please advise if any aftermarket components are installed on the vehicle. Jesse S.

Updated: 09/28/2011 11:56:40 By T4520J1

Hello Kevin. It is possible but unlikely. Is this the only dtc in the system? If not, please run a vehicle scan report and upload to technical assistance. If this is the only dtc, please complete diagnosis based testing for the B1B55 1st Row Passenger Seat Belt Sensor Circuit High and respond with your findings. Thank you. Jesse S.

Updated: 09/29/2011 09:53:48 By T4520J1

Ticket states: Customer state air bag lite came on when radio turn on and air bag lite turn off when radio turn off

----- Caller states: Kevin states when the radio is turned on b1b55 sets active with light on until the radio is turned off. The right front seat buckle has been replaced. There are no aftermarket accessories and unable to find any circuit concerns. -----

Response: Advised Kevin to measure and load test the radio and ORC powers and grounds. Inspect the circuits between the seat buckle and the ORC for any concerns. Informed Kevin that it may be necessary to replace circuits 58 and 60 for testing purposes.

Updated: 09/29/2011 14:02:59 By T0073JW

replace body wiring loom

Updated: 12/06/2011 02:29:42 By SYSCAW

Field Report

VEHICLE

Model Year	2012	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1C4AJWAG7	CL [REDACTED]	Built Date	08/23/2011	Mileage	198
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	09/28/2011 18:18:30	By	T1118N0
Updated	12/06/2011 02:31:31	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T1118N0		

CUSTOMER CONCERN

no the code stayed active.
Updated: 09/29/2011 09:32:53 By T1118N0
I GOT TO STEP 6 ON THE TEST, I HAVE HIGHER THEN 1 OHM WHICH IS INDICATING THE IMPACT SENSOR CIRCUIT HAS A OPEN ON THE GROUND SIDE. WHAT SHOULD BE MY NEXT STEP. IS IT SAFE TO RUN A NEW GROUND WIRE?
Updated: 09/29/2011 12:45:32 By T1118N0
LIGHT WENT OUT WITH NEW WIRE HOWEVER I CANNOT FIND THE OPEN. SHOULD I REPLACE THE HARNESS?
Updated: 09/30/2011 13:44:02 By T1118N0
YOU THINK REPLACING A ENTIRE HARNESS IS A SHORTCUT? I THINK ITS THE COMPLETE OPPOSITE. IVE BEEN WORKING ON THIS CAR FOR TWO DAYS LOOKING FOR A OPEN GROUND WIRE. IM DEF NOT TAKING SHORTCUTS BUDDY. THANKS FOR YOUR HELP.
Updated: 09/30/2011 14:13:38 By T1118N0

RESOLUTION

airbag light on Duplicated : Yes - its on Repairs and Tests Performed : accelerator pedal position sensor was just replaced for other issues, the airbag light came on immediately after the orc was replaced already. DTCs : u0170
TechCONNECT Search : u0170 John, if you plug in the old sensor does the code go stored? Thanks Nick
Updated: 09/28/2011 18:18:30 By T1118N0
John, let's go ahead and run thru the test for U0170. Thanks Nick
Updated: 09/29/2011 09:32:53 By T1118N0

John, lay over a new ground and see if the light goes out, if it does track down the wire and repair. Nick

Updated: 09/29/2011 12:45:32 By T1118N0

John, for an airbag light I sure would not be taking short cuts. Thanks Nick

Updated: 09/30/2011 13:44:02 By T1118N0

John I didn't mean it that way. Sorry for coming off that way. Thanks Nick

Updated: 09/30/2011 14:13:38 By T1118N0

UKT,

Updated: 12/06/2011 02:31:31 By SYSCAW

Field Report

VEHICLE

Model Year	2012	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1C4BJWDG2	CL [REDACTED]	Built Date	08/11/2011	Mileage	559
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PFD	SAHARA TAN CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	10/06/2011 11:00:03	By	T0073JW
Updated	12/06/2011 02:42:50	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T0073JW		

CUSTOMER CONCERN

customer states the air bag light is on.
Updated: 10/06/2011 11:00:03 By T0073JW
resubmit claim from yesterday afternoon
Updated: 10/06/2011 11:00:03 By T0073JW
after i swapped wires found that the same code existed on the right side of vehicle i have also noticed that this vehicle is restricted to order any parts.
Updated: 10/06/2011 13:09:17 By T0073JW
thank u for the tip on swapping the wires have a good day
Updated: 10/06/2011 15:31:49 By T0073JW

RESOLUTION

Tech states: customer states the air bag light is on. resubmit claim from yesterday afternoon Duplicated : Yes - the light is on, on the dash Repairs and Tests Performed : went by the flow chart starting with step 1 to step 8 . found that a connector near fire wall was loose pulled apart and reconnected the harness. used special tool # 8443-32-I checked continuity from sensor to pin on positive and negative found 0.5 to 0.6 ohms on both sides. also swapped a known good sensor with the other acc sensor the light is still present. DTCs : U0171 Information Sent : Vehicle Scan Report Scan Tool Software Version : 12.01.109 TechCONNECT Search : u0171
----- Response: Hello Patrick. There are no like cases found regarding this concern. If the concern is still present with the correct replacement known good sensor connected the fault is in the circuits, connectors, or module. For Testing Purposes Only: swap the left and right circuits/terminals at the ORC

connector and verify if the code set for the left. If the code sets for the left repair or replace the circuits, connectors, and/or pin fit. If the code stays on the right replace the ORC. Please report results. Thank you, Juwan W.

Updated: 10/06/2011 11:00:03 By T0073JW

Tech states: after i swapped wires found that the same code existed on the right side of vehicle i have also noticed that this vehicle is restricted to order any parts. ----- Response: Patrick, submit the restricted part number, R.O. number, labor op, labor time, and total parts and labor cost. Please report results. Thank you, Juwan W.

Updated: 10/06/2011 13:09:17 By T0073JW

Tech states: thank u for the tip on swapping the wires have a good day
----- Response: Patrick, if the Star Center can be of future assistance please submit or call. Thank you, Juwan W.

Updated: 10/06/2011 15:31:49 By T0073JW

the orc did not repair the vehicle

Updated: 12/06/2011 02:42:50 By SYSCAW

Field Report

VEHICLE

Model Year	2008	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J8GA6918	8L [REDACTED]	Built Date	11/09/2007	Mileage	3
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	OZ	INACCURATE	
Created	10/12/2011 08:40:14	By	T2308TB
Updated	08/15/2013 02:36:54	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T2308TB		

CUSTOMER CONCERN

i have a 2008 jeep wrangler. I replaced clock spring for air bag lite. after replacement esp bias lite comes on on full hard right turns. tried resetting angle sensor didnt help. Remove clockspring again checked installation looks ok. steering angle sensor positions are full right -912 degrees, center -352.9 degrees, full left 204 degrees. steering wheel is centered. what I'm need to know if there is different procedure that I'm [REDACTED]

Updated: 10/12/2011 08:40:14 By T2308TB

RESOLUTION

Jim per what SAS is reading currently clockspring is not centered. Clock spring needs to be recentered. I will call after 10:00 this AM 10-12. TimB.

Updated: 10/12/2011 08:40:14 By T2308TB

Called dealer. Advised to recenter clock spring.

Updated: 10/12/2011 10:41:27 By T2308TB

Updated: 08/15/2013 02:36:54 By SYSCAW

Field Report

VEHICLE

Model Year	2008	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4		
VIN	1J4GA391X 8L [REDACTED]	Built Date	09/07/2007	Mileage	57,632	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/03/2011 11:12:02	By	T2305JK
Updated	12/06/2011 03:22:31	By	SYSCAW

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
ZIP	<input type="text"/>		
Dealer Zone	<input type="text"/>	County	<input type="text"/>
Country	<input type="text"/>		
Tech	<input type="text"/>		
STAR	T2305JK		

CUSTOMER CONCERN

Horn inop
Updated: 11/03/2011 11:12:02 By T2305JK

I don't get a signal at the cluster. I am able to check continuity through the horn switch if I unplug it and use a meter and press all 4 contacts at the same time. Do you think I should go to the cluster and check the wires from there to the horn switch first?Mark
Updated: 11/04/2011 12:19:47 By T2305JK

RESOLUTION

Horn inop Duplicated : Yes - anytime Repairs and Tests Performed : I can actuate the horn with the StarScan. Removed airbag to check the horn switch. Do I have to press all four contacts to get contact through the switch? No codes. The StarScan doesn't show the horn signal when pressed. The diagram show the horn sense wire and the radio control mux return as contacts in switch to the cluster. I think if I had a CAN bus problem I would have a code.I want your opinion before I start testing wires. Mark Thanks. TechCONNECT Search : horn.--- Mark, if you are looking in the tipm for the request and its not seen, look in the cluster data, if the cluster does not see the horn switch input, determine what the voltage is and what it does when the horn switch is pressed on the sense circuit x3, I did see one other case where a broken wire was found at the switch. - Jerry k.
Updated: 11/03/2011 11:12:02 By T2305JK

Tech states : I am able to check continuity through the horn switch if I unplug it and use a meter and press all 4 contacts at the same time. Do you think I should go to the cluster and check the wires from there to the horn switch first? --- Mark , check the voltage on the X3 circuit with out pressing the horn , with the key on, then press the switch and see what the voltage does, be sure to use dvom, not a test light , thanks- Jerry k.
Updated: 11/04/2011 12:19:47 By T2305JK

replaced clock spring
Updated: 12/06/2011 03:22:31 By SYSCAW

Field Report

VEHICLE

Model Year	2009	Body	JKJP72	JEEP WRANGLER SAHARA 4X4 SPORT UTILITY 2-DOOR		
VIN	1J8FA5414	9L [REDACTED]	Built Date	05/13/2008	Mileage	6,422
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	11/08/2011 09:25:31	By	T0073JW
Updated	03/06/2012 09:40:29	By	T2768TH

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B2208	Occupant Restraint Controller Internal 2	DTODAW	04/14/2013 01:25:46
B2209	Occupant Restraint Controller Internal 3	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60401	PISCHKE MOTORS OF LA CROSSE, INC		Phone	(608) 791-3000
Address	434 4TH ST S				
City	LA CROSSE	State	WI	ZIP	54601 4017
Dealer Zone	51	County	LA CROSSE	Country	USA
Tech	MICHAEL PICKAR				
STAR	T2768TH				

CUSTOMER CONCERN

AIR BAG LIGHT IS ON
Updated: 11/08/2011 09:25:31 By T0073JW
 the original part number in the vehicle was 68046003aa, the part number we have been installing is a 68031603ac per starparts catalog. Had parts advisor contact parts specifying, he spoke with Arnez, who states in his engineering screens that the part number that the parts catalog lists is correct and does suppercede to the part number that resides in the vehicle. No where on our side of dealerconnect do we see this supersedence, we can only go off his word. The newest part number appears to be 68046003ad.
Updated: 11/10/2011 08:34:29 By T2768TH

RESOLUTION

Tech states: AIR BAG LIGHT IS ON Duplicated : Yes - ANYTIME Repairs and Tests Performed : FOUND DTC'S B2208 (OCCUPANT RESTRAINT CONTROLLER INTERNAL 2) B2209(OCCUPANT RESTRAINT CONTROLLER INTERNAL 3). ORDERD NEW ORC. PULLED VEHICLE OUTSIDE. PULLED VEHICLE BACK IN AND INSTALLED NEW ORC. ONCE NEW ORC IS INSTALLED. IT BRINGS DOWN THE WHOLE CAN-C BUS. CAN'T COMMUNICATE WITH ANYTHING ON THE BUS. PUT OLD ORC BACK IN AND EVERTHING WORKS JUST FINE. NEW ORC MUST BE BAD. ORDERD NEW ORC AGAIN. INSTALLED SECOND ORC AND DID THE SAME THING AS THE FIRST NEW ORC. JUST WANT TO KNOW IF I AM JUST GETTING BAD PARTS OR IF THERE IS MORE THAN JUST PLUGGING IN THE ORC. DTCs : B2208,B2209 Information Sent : Other-ORC TechCONNECT Search : ORC
 ----- Response: Hello Michael. Measure and load test all of the ORC powers and grounds. Contact parts specifying at 800-765-7732 to verify that the correct part number is being installed. Please report results. Thank you, Juwan W.

Updated: 11/08/2011 09:25:31 By T0073JW

Michael, Lets replace the ORC with the updated part. Tom H

Updated: 11/10/2011 08:34:29 By T2768TH

REPLACED ORC WITH OTHER PART #

Updated: 03/06/2012 09:40:29 By T2768TH

Field Report

VEHICLE

Model Year	2012	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1C4BJWDG9	CL [REDACTED]	Built Date	08/23/2011	Mileage	481
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/29/2011 12:22:26	By	T5355M0
Updated	12/06/2011 04:07:44	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B16FD	Front Right Fog Lamp Control Circuit High	T3076SB	04/14/2013 01:25:00
P0533	A/C Pressure Sensor Circuit High	T3076SB	04/14/2013 01:25:00
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	<input type="checkbox"/>
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T5355M0				

CUSTOMER CONCERN

wash
Updated: 11/29/2011 12:22:26 By T5355M0
CUSTOMER'S CONCERN AT THIS TIME RIGHT FRONT FOG LAMP IS INOP, AIR BAG LIGHT ONN, WINDSHIEL WASHER MOTOR IS INOP, AC INOP. U0171 LOST COMMUNICATION W RIGHT FRONT SATELLITE ACCELERATION SENSOR , P0533 AC PRESSURE SENSOR CIRC HIGH, AND B16FD FRONT RIGHT FOG LAMP CONTROL CIRC HIGHT
Updated: 11/29/2011 12:22:26 By T5355M0

RESOLUTION

Hazem, I would agree with there is a circuit or connector concern, I don't have any similar case's at this time so you will need to inspect all grounds for the TION and lamps, Then inspect TIPM connectors and terminals, Check all engine area connectors for terminal push out, water intrusion, not fully connected and so on, Keep me posted, Thank. Mark.
Updated: 11/29/2011 12:22:26 By T5355M0
.....
Updated: 12/06/2011 04:07:45 By SYSCAW

Field Report

VEHICLE

Model Year	2012	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR	
VIN	1C4AJWAG3	CL [REDACTED]	Built Date	10/01/2011	Mileage 248
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	ERB	3.6L V6 24V VVT ENGINE			
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION			
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/30/2011 17:13:49	By	T2305JK
Updated	03/10/2012 00:48:42	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0100	Lost Communication With ECM/PCM	T3076SB	04/14/2013 01:25:00
U0121	Lost Communication With Anti-Lock Brake Module	T3076SB	04/14/2013 01:25:00
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00
U110B	Lost Engine Coolant Message	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	Phone	<input type="checkbox"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="checkbox"/>
Dealer Zone	County	Country	<input type="checkbox"/>
Tech	<input type="checkbox"/>		
STAR	T2305JK		

CUSTOMER CONCERN

vehicle wont start at times <i>Updated: 11/30/2011 17:13:49 By T2305JK</i>

RESOLUTION

<p>vehicle wont start at times Duplicated : Yes - attempt to start vehicle Repairs and Tests Performed : skim module and tipm were replaced.all prndl segments illuminated and security,engine,traction and airbag lamps are all on when condition is active DTCs : u0121,u0168,u0100,u0151,u110b TechCONNECT Search : no crank no start. ---- Jamie please specify what your bus voltage is, if you find the bus voltage normal suspect a corrupt bus. If he voltage is not normal , start unplugging modules one at a time on the can c while you watch your meter, continue until voltage comes back to normal- One tech found the following :Found as result of removing fender liner to inspect connectors under battery..Under battery there are two connects that run through bulk head. By the Cat Converter. At the one connector. He had to remove passenger side fender liner and found a Can C pin not seated. this is possibly C105 connector. The connector (both connectors)go through bulkhead. However the Can C at the connector was not seated and had a weather seal that not in place that is how was located. Tech reinstalled the pin in connector and fixed.- Jerry k.</p> <p><i>Updated: 11/30/2011 17:13:49 By T2305JK</i></p> <p>vehicle was bought back <i>Updated: 03/10/2012 00:48:42 By SYSCAW</i></p>

Field Report

VEHICLE

Model Year	2011	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4 SPORT UTILITY		
VIN	1J4BA3H13	B [REDACTED]	Built Date	02/24/2011	Mileage	5,160
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	01/10/2012 16:53:48	By	T6824RR
Updated	03/25/2012 00:25:48	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8F	Driver Seat Track Position Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T6824RR		

CUSTOMER CONCERN

airbag light comes on
Updated: 01/10/2012 16:53:48 By T6824RR

RESOLUTION

airbag light comes on Duplicated : Yes - stting in the drivers seat Repairs and Tests Performed : substituted good known seat track position sensor- concern still present- wiggle tested seat wiring and the concern occurs- dtc= drivers seat track position sensor circuit open" B1B8F- the seat harness is tagged as on restriction TSB Applied : na DTCs : B1B8F Scan Tool Software Version : 12.01.109 TechCONNECT Search :
 B1B8F***** Kevin, Have parts run the part number again it could be a LOP restriction. If so you will be able to order the harness, following that do not submit the claim until you call in the 800 850 STAR number and listen to the prompts. You will hear LOP restriction and be asked to say it. You will need your S-id, your Part number, the lop number, lop time, RO number, Parts and labor time. Once all of that is entered you will be given a number to enter on your warranty claim and it has to be there in order to get PAID. Ron
Updated: 01/10/2012 16:53:48 By T6824RR
 .
Updated: 03/25/2012 00:25:48 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J8GA5911	7L [REDACTED]	Built Date	02/06/2007	Mileage	68,004
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	01/24/2012 19:58:27	By	T3498BM
Updated	03/18/2012 00:25:59	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1BA6	Occupant Classification '---	DTODAW	04/14/2013 01:25:46
B223D	OCM DTC Present	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	Phone	<input type="checkbox"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="checkbox"/>
Dealer Zone	County	Country	<input type="checkbox"/>
Tech	<input type="checkbox"/>		
STAR	T1505JC		

CUSTOMER CONCERN

AIR BAG LIGHT ON
 Updated: 01/24/2012 19:58:27 By T3498BM
 #08-067-11 DEC 21 2011
 Updated: 01/25/2012 09:05:00 By T1505JC

RESOLUTION

AIR BAG LIGHT ON Duplicated : Yes - ACTIVE CODES Repairs and Tests Performed : I HAVE 2 CODES B223D , B1BA6 HORN DOES NOT WORK, TSB FOR CLOCK SPRING THE DIAG FOR B223D DOES NOT MAKE SENSE, DTCs : B1BA6,B223D TechCONNECT Search : air bag
 ***** Brian what is the issue with the diag chart.
 I'm also not seeing the TSB for the clock spring. Let me know tomorrow and I'll give you a call - Brian
 Updated: 01/24/2012 19:58:27 By T3498BM
 Brian, I am not really sure where the confusion on B223D is. If you have an active fault (B1BA6 in this case), follow the other active faults diagnostics. If not, it advises to replace the OCM.
 Updated: 01/25/2012 09:05:00 By T1505JC
 ordered ocm
 Updated: 03/18/2012 00:25:59 By SYSCAW

Field Report

VEHICLE

Model Year	2010	Body	JKJL72	JEEP WRANGLER SPORT 4X4		
VIN	1J4AA2D1X A [REDACTED]	Built Date	03/31/2010	Mileage	18,645	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	01/27/2012 12:22:09	By	T0073JW
Updated	04/02/2012 17:56:48	By	T0073JW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B220B	Occupant Restraint Controller Firing Stored Energy	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60139	IMPERIAL CHRYSLER DODGE JEEP	Phone	(508) 473-8400	
Address	6 UXBRIDGE ROAD				
City	MENDON	State	MA	ZIP	01756 1002
Dealer Zone	32	County	WORCESTER	Country	USA
Tech	Christopher Harrison				
STAR	T0073JW				

CUSTOMER CONCERN

air bag light is on again
Updated: 01/27/2012 12:22:09 By T0073JW
 has the same code for air bag light
Updated: 01/27/2012 12:22:09 By T0073JW
 insp connections and tested grounds all were ok. unable to confirm problem load testing circuits. being an intermittent code it did not occur while testing the circuits. ordered another orc. will update when part is replaced
Updated: 02/07/2012 10:58:27 By T0073JW

RESOLUTION

Tech states: air bag light is on again has the same code for air bag light Duplicated : Yes - stored code Repairs and Tests Performed : last time in replaced orc as per outline in service manual DTCs : B220B Scan Tool Software Version : 12.01.109 TechCONNECT Search : air bag light ----- Response: Hello Christopher. Contact parts specifying at 800-765-7732 and verify the correct part number ORC is installed. Also, verify if there are any known concerns with this part number. Measure and load test all of the ORC powers and grounds. Inspect the ORC connectors and terminal tension. It may be necessary to replace the ORC again. Please report results. Thank you, Juwan W.
Updated: 01/27/2012 12:22:09 By T0073JW
 Tech states: insp connections and tested grounds all were ok. unable to confirm problem load testing circuits. being an intermittent code it did not occur while testing the circuits. ordered another orc. will update when part is replaced.
 ----- Response: Christopher, I will wait to hear back. It may be

helpful to contact parts specifying at 800-765-7732 to verify that the correct part number is ordered, and that there are no known concerns with the part number. Thank you, Juwan W.

Updated: 02/07/2012 10:58:27 By T0073JW

replaced air bag module again

Updated: 04/02/2012 17:56:48 By T0073JW

Field Report

VEHICLE

Model Year	2012	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1C4HJWEG0	CL [REDACTED]	Built Date	09/19/2011	Mileage	1,131
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	01/31/2012 13:21:25	By	T0073JW
Updated	02/02/2012 09:34:11	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B95	Passenger Seat Track Position Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	43325	FIVE STAR DODGE-CHRY-JEEP	Phone	(478) 474-3700	
Address	3068 RIVERSIDE DRIVE				
City	MACON	State	GA	ZIP	31210 2512
Dealer Zone	66	County	BIBB	Country	USA
Tech	Randy Parks				
STAR	T2308TB				

CUSTOMER CONCERN

air bag light on

Updated: 01/31/2012 13:21:25 By T0073JW

Contacted specifier for Chrysler parts and was told that this was the proper module for vehicle. Under ECU details, configuration, says that module is configured for passenger seat track position sensor.

Updated: 01/31/2012 14:40:09 By T2308TB

RESOLUTION

Ticket states: air bag light on Duplicated : Yes - Turn key to run position or start vehicle Repairs and Tests Performed : Had no response to ORC, but had power, ground, and bus signals. Replaced ORC. Now has code B1B95 passenger seat track position sensor circuit open. Vehicle is not equipped with seat track position sensor and there is no wire connector for it. Original ORC number was 68148026AA, replacement number is 56054303AC. Had parts department check for superseding part number and they say this is the right module. Tried restoring vehicle configuration already, but did not fix the problem. DTCs : B1B95 Information Sent : Vehicle Scan Report TechCONNECT Search : b1b95

----- Caller states: Randy states that the vehicle has been in an accident and the ORC has been replaced. The body shop replaced both front air bags and the seat belt pretensioners.

----- Response: Advised Randy to contact parts specifying at 800-765-7732 and verify that the correct part numbers have been installed.

Updated: 01/31/2012 13:21:25 By T0073JW

Original module part is 68148026AA, replacement number is 56054303AC has communication with this. Called dealer back after researching part. The part is correct and dealer has a Specifier case currently. There was a like case with the same part number. Dealer will have to call Parts Specifiers and submit for a PNC ticket on the current part 56054303AC. As this is a part issue. Advised to put the vehicle state in VOR status at this time. Keep me posted. TimB.

Updated: 01/31/2012 14:40:09 By T2308TB

Replaced ORC with another new unit.

Updated: 02/02/2012 09:34:11 By T2308TB

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3914 7 [REDACTED]	Built Date	03/05/2007	Mileage	59,191	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	02/01/2012 16:19:35	By	T2308TB
Updated	02/21/2012 08:30:10	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code **Description** **TID** **Date/Time**

B1BBC OCS Negative System Weight DTODAW 04/14/2013 01:25:46

CONTACT

Dealer	26536	WEST HILLS CHRYSLER JEEP DODGE	Phone	(360) 377-4418	
Address	900 W HILLS BLVD				
City	BREMERTON	State	WA	ZIP	98312 6300
Dealer Zone	70	County	KITSAP	Country	USA
Tech	5may2732GLEN FAIR				
STAR	T2308TB				

CUSTOMER CONCERN

air bag light on
Updated: 02/01/2012 16:19:35 By T2308TB

RESOLUTION

Glen the only way to eliminate seat, riser or floor pan as problem is to swap a seat from a like vehicle. Check OCM battery positive and ground and then the seat sensors that they are secure. Then I would verify the 5 volt sensor supply to each sensor is same. The biggest issue with this code is possible bent floor pan or riser.

Updated: 02/01/2012 16:19:35 By T2308TB

customer has not returned for addition diagnostic work

Updated: 02/21/2012 08:30:10 By T2308TB

Field Report

VEHICLE

Model Year	2012	Body	JKJS72	JEEP WRANGLER RUBICON 4X4 SPORT UTILITY 2-DOOR		
VIN	1C4HJWCG3	CL [REDACTED]	Built Date	10/05/2011	Mileage	948
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PB4	COSMO BLUE				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	02/03/2012 16:18:28	By	T5807B1
Updated	02/06/2012 18:23:51	By	T5807B1

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26001	JIM CLICK CHRYSLER JEEP	Phone	(520) 888-8000	
Address	701 W AUTO MALL DR				
City	TUCSON	State	AZ	ZIP	85705 6012
Dealer Zone	70	County	PIMA	Country	USA
Tech	Michael Callaway				
STAR	T5807B1				

CUSTOMER CONCERN

AIR BAG LIGHT INTT COMES ON. WAS UNABLE TO DUPLICATE, HAD ADVISED CUSTOMER TO BRING VEHICLE BACK IF IT PERSISTS AND HAVE DTC CHECKED. RETRIEVED DTC U0171 LOST COMM W/ UP FRONT RIGHT SATELLITE ACCELERATION SENSOR

Updated: 02/03/2012 16:18:28 By T5807B1

RESOLUTION

AIR BAG LIGHT INTT COMES ON. WAS UNABLE TO DUPLICATE, HAD ADVISED CUSTOMER TO BRING VEHICLE BACK IF IT PERSISTS AND HAVE DTC CHECKED. RETRIEVED DTC U0171 LOST COMM W/ UP FRONT RIGHT SATELLITE ACCELERATION SENSOR Duplicated : Yes - RETRIEVED CODE Repairs and Tests Performed : NONE TSB Applied : NONE DTCs : U0171 TechCONNECT Search : U0171

===== Advised Mike at this point I am not seeing any cases pertaining to this concern. I would suggest checking the connector terminals and making sure we have a good fit and good terminal tension. Also I would suggest to check the door jams for any broken wires. We may want to swap the sensor from the right to the left to determine if the code follows. If it does we will then know the sensor is intermitently giving us the problem. Keep me posted with details. Thanks Bryan

Updated: 02/03/2012 16:18:28 By T5807B1

CUSTOMER DID NOT LEAVE VEHICLE TO BE WORKED ON

Updated: 02/06/2012 18:23:51 By T5807B1

Field Report

VEHICLE

Model Year	2010	Body	JKUM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BZ3H15	AL [REDACTED]	Built Date	06/03/2010	Mileage	6,704
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PW1	STONE WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	02/22/2012 17:30:22	By	T1118N0
Updated	04/01/2012 00:26:12	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T1118N0		

CUSTOMER CONCERN

RESOLUTION

air bag on after flashing timp b 1b06 Duplicated : Yes - start jeep note is right han drive jeep Repairs and Tests Performed : reconfigur timp cleared code still come on DTCs : b1b06 TechCONNECT Search : air bag light on Juan, let's try a 20 minute battery disconnect and let's run through the diag. for code B1B06. Thanks Nick
Updated: 02/22/2012 17:30:22 By T1118N0
customer could no leave it
Updated: 04/01/2012 00:26:12 By SYSCAW

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5911	8L [REDACTED]	Built Date	10/25/2007	Mileage	51,443
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	03/01/2012 18:24:49	By	T5807B1
Updated	04/30/2012 18:20:12	By	T5807B1

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B212C	Ignition Run/Start Input Circuit Open	T3076SB	04/14/2013 01:25:00
U0121	Lost Communication With Anti-Lock Brake Module	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	44961	FLEMINGTON DODGE-CHRY-JEEP	Phone	(908) 788-5858	
Address	204 US ROUTE 202 / 31				
City	FLEMINGTON	State	NJ	ZIP	08822 1765
Dealer Zone	32	County	HUNTERDON	Country	USA
Tech	Sean Remboske				
STAR	T5807B1				

CUSTOMER CONCERN

CUSTOMER STATES WHILE DRIVING THE BRAKE LIGHT AND THE AIRBAG LIGHT CAME ON. CUSTOMER SHUT VEHICLE OFF. ATTEMPTED TO RESTART. VEHICLE WOULDN'T START. CUSTOMER SAYS IT PRIMARILY HAPPENS AFTER A HALF AN HOUR OF DRIVING.

Updated: 03/01/2012 18:24:49 By T5807B1

RESOLUTION

Tech states: CUSTOMER STATES WHILE DRIVING THE BRAKE LIGHT AND THE AIRBAG LIGHT CAME ON. CUSTOMER SHUT VEHICLE OFF. ATTEMPTED TO RESTART. VEHICLE WOULDN'T START. CUSTOMER SAYS IT PRIMARILY HAPPENS AFTER A HALF AN HOUR OF DRIVING. Duplicated : No Repairs and Tests Performed : TESTED BATTERY TO INSURE PROPER VOLTAGE. WIGGLE TESTED WIRES AT THE TIPM AND THE ABS MODULE TO TRY TO GET THE STORED CODES TO GO ACTIVE. DTCs : B212C,U0121 TechCONNECT Search : NO START ===== Hello Sean, I am not seeing any common cases that are associated with this problem. I am thinking we have a module that may be locking up. Unfortunately with out being able to duplicate the concern we have no where to start diagnostics. The 2 codes that are present can be set from a long crank, or excessive time in the start position. I would not focus to much on those codes just the basics leading to them. We are loosing power somewhere. Verify all connectors at the ABS module, TIPM, and WIN. Check pin terminal tension as well as connector fit. I would also consult with the customer to determine if there are any helpful info that may help us duplicate the problem. Keep me posted with details. Thanks Bryan

Updated: 03/01/2012 18:24:49 By T5807B1

Updated: 04/30/2012 18:20:12 By T5807B1

Field Report

VEHICLE

Model Year	2011	Body	JKJL72	JEEP WRANGLER SPORT 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4AA2D12	BL5 [REDACTED]	Built Date	08/28/2010	Mileage	23,190
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	04/03/2012 16:03:56	By	T2308TB
Updated	04/17/2012 13:35:22	By	T2308TB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00
U0141	Lost Communication With IPM (FCM/TIPM)	T3076SB	04/14/2013 01:25:00
U0146	Lost Communication With Central Gateway	T3076SB	04/14/2013 01:25:00
U110A	Lost Communication With SCM - CAN-C	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	67494	NORMAN CHRYSLER JEEP DODGE	Phone	(405) 321-8228	
Address	481 NORTH INTERSTATE DRIVE				
City	NORMAN	State	OK	ZIP	73069
Dealer Zone	63	County	CLEVELAND	Country	USA
Tech	Justin `				
STAR	T2308TB				

CUSTOMER CONCERN

ABS AND ESP LIGHTS COME ON, CHECK ENGINE LIGHT, AIR BAG LIGHT
Updated: 04/03/2012 16:03:56 By T2308TB

RESOLUTION

Justin the Can C U0002 off performance Can C code. This will set all kinds of Can C. this is most times related to a poor connection on a main connector or a module connector. What happens is the pin might not be snapped o into the connector and geats open intermittently. This will cause issues as you are having. The main place is a in the harness connector look at all the Can C pins and terminals . Check bulk head connectors. Tapping on connectors and you can use the WiTech at top left the utilities tab and the bus test. Monitor bus signals sent and recieved as tapping(tap lightly) connectors. Let me know TimB.

Updated: 04/03/2012 16:03:56 By T2308TB

ABS MODULE CORRECTED SECOND PROBLEM

Updated: 04/17/2012 13:35:22 By T2308TB

Field Report

VEHICLE

Model Year	2012	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1C4HJWFG5	CL [REDACTED]	Built Date	03/30/2012	Mileage	217
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	05/02/2012 12:05:44	By	T6824RR
Updated	06/10/2012 00:26:20	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B56	1st Row Passenger Seat Belt Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T6824RR				

CUSTOMER CONCERN

airbag light on
Updated: 05/02/2012 12:05:44 By T6824RR
ALSO, BOTH REAR DOOR LOCKS DO NOT WORK AND BOTH REAR WINDOWS ARE INOP. NO DOOR LOCK OR POWER WINDOW SW DTCS ARE SETTING. NOT SURE IF THIS IS A RELATED CONCERN OR NOT.
Updated: 05/02/2012 12:05:44 By T6824RR

RESOLUTION

airbag light on ALSO, BOTH REAR DOOR LOCKS DO NOT WORK AND BOTH REAR WINDOWS ARE INOP. NO DOOR LOCK OR POWER WINDOW SW DTCS ARE SETTING. NOT SURE IF THIS IS A RELATED CONCERN OR NOT. Duplicated : Yes - turn key on or start vehicle Repairs and Tests Performed : pass front seat belt buckle and tensioner asy has been replaced TSB Applied : none DTCs : B1B56 TechCONNECT Search : door locks.... John did you run the diagnostic test for code B1B56? I can't don't think you replaced the buckle and tensioner assembly without testing Circuits R58 and R60 for short to voltage or open circuit? If that is true, you could have a bad ORC or a bus, ground or power problem. Do you see the ORC and all other module in blue on your WiTECH, or are some in red or yellow? The power locks of the rear doors are a TIPM input and Output and there is even a specific test in group 29 of tech connect service info. It's labled power doors. I think I would do that first and if you replace the TIPM it is possible the rest of the problems could be solved as well. Ron
Updated: 05/02/2012 12:05:44 By T6824RR
TIGHTENED ALL DOOR LOCK DRIVER PIN CONNECTORS IN TIPM. ALSO, TIGHTENED AND RESEUCRED 4 BULKHEAD WIRING CONNECTORS NEAR RT SIDE KICK PANEL AREA.
Updated: 06/10/2012 00:26:20 By SYSCAW

Field Report

VEHICLE

Model Year	2010	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J4BA6H13	AL [REDACTED]	Built Date	03/10/2010	Mileage	33,267
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	05/10/2012 13:52:52	By	T4416KA
Updated	06/11/2012 11:03:37	By	T4416KA

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	44894	CHRYSLER JEEP DODGE OF WILSONVILLE	Phone	(503) 454-2500	
Address	27490 SW 95TH AVENUE				
City	WILSONVILLE	State	OR	ZIP	97070 9201
Dealer Zone	70	County	CLACKAMAS	Country	USA
Tech	Douglas Schnelle				
STAR	T4416KA				

CUSTOMER CONCERN

Customer states the air bag light comes on on left turns
Updated: 05/10/2012 13:52:52 By T4416KA
 Waiting on clockspring, on back order!
Updated: 05/11/2012 15:04:39 By T4416KA

RESOLUTION

Customer states the air bag light comes on on left turns Duplicated : Yes - Drive vehicle and make a left turn Repairs and Tests Performed : Found no TSB's or star cases for DTC B1B02 TechCONNECT Search : B1B02
 ***** Douglas, if the B1B02 is only active when turning the steering wheel then the clockspring would be suspect as the cause.
Updated: 05/10/2012 13:52:52 By T4416KA
 Thanks for the update, keep me posted.
Updated: 05/11/2012 15:04:39 By T4416KA
 Replaced drivers air bag clockspring and test drove to verify repair.
Updated: 06/11/2012 11:03:37 By T4416KA

Field Report

VEHICLE

Model Year	2010	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4		
VIN	1J4BA3H16	AL [REDACTED]	Built Date	04/14/2010	Mileage	35,998
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PVG	MANGO TANGO PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	05/15/2012 16:19:05	By	T3459RC
Updated	05/15/2012 16:19:05	By	T3459RC

CONTACT

Dealer	45497	SOUTHERN DODGE CHRYSLER JEEP RAM	Phone	(757) 855-2277	
Address	2747 N MILITARY HWY				
City	NORFOLK	State	VA	ZIP	23518 5606
Dealer Zone	35	County	NORFOLK CITY)	Country	USA
Tech	Sam Vanderslice				
STAR	T3459RC				

CUSTOMER CONCERN

Air bag light on (codes: B1B02, B1B06)
Updated: 05/15/2012 16:19:05 By T3459RC

RESOLUTION

Replaced clockspring
Updated: 05/15/2012 16:19:05 By T3459RC

Field Report

VEHICLE

Model Year	2012	Body	JKUM74	JEEP WRANGLER UNLIMITED X SPORT UTILITY 4-DOOR		
VIN	1C4BJWKG9	CL [REDACTED]	Built Date	03/15/2012	Mileage	252
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	06/23/2012 14:59:19	By	T3498BM
Updated	08/12/2012 00:26:39	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B212C	Ignition Run/Start Input Circuit Open	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T1118N0				

CUSTOMER CONCERN

CUSTOMER STATES AIR BAG LIGHT COMES ON AND OFF AT TIMES
Updated: 06/23/2012 14:59:19 By T3498BM

RESOLUTION

STAR advised Dan of no known issues or prior cases of this code. STAR advised to carefully check the connectors especially at the ORC. If ok the TIPM may be the cause of this - Brian

Updated: 06/23/2012 14:59:19 By T3498BM

Tech advised the ORC and the TIPM have been replaced and light still comes on. Advised to tighten all pins and retest. Service manager requested a T/A to come out advised the connections issues should be taken care of before escalating. Nick

Updated: 06/26/2012 13:14:01 By T1118N0

tightened pin connectors at ORC , TIPM and C100

Updated: 08/12/2012 00:26:39 By SYSCAW

Field Report

VEHICLE

Model Year	2012	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1C4BJWDGX CL		Built Date	01/01/0001	Mileage	1,601
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref		Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	07/18/2012 16:58:59	By	T8423BL
Updated	11/19/2012 12:23:11	By	T8423BL

CONTACT

Dealer	63730	GREENWOOD AUTO INCORPORATED	Phone	(330) 637-1055	
Address	659 SOUTH HIGH STREET				
City	CORTLAND	State	OH	ZIP	44410 1502
Dealer Zone	42	County	TRUMBULL	Country	USA
Tech	Andrew Shelko				
STAR	T8423BL				

CUSTOMER CONCERN

air bag light at times <i>Updated: 07/18/2012 16:58:59 By T8423BL</i> code is not active when sensor was replaced vehicle went thirty some miles before light came back on when arrived here codes were stored <i>Updated: 07/19/2012 14:40:11 By T8423BL</i> wiggled harness trying to get codes to go active could not get codes to go active <i>Updated: 07/19/2012 14:40:11 By T8423BL</i>

RESOLUTION

air bag light at times Duplicated : No Repairs and Tests Performed : sensor and module checked wiring from module to sensor with headlamp tests good DTCs : b1b70,u0170 TechCONNECT Search : b1b70----- -----Andrew, let's try wiggling the harness around and see if that code goes stored. Make sure there are no loose fitting pins in the sensor, orc, or any inline connectors. Let me know if you find anything. Thanks, Brad L. <i>Updated: 07/18/2012 16:58:59 By T8423BL</i> Andrew, based on how intermittent his concern is, it sounds more like a wiring issue. If none of the inline connectors seem to have loose pins or corrosion, I would swap the pins for the left and right sensors at the ORC connector. Then, drive the vehicle until the codes come back. If we get the same codes with the pins swapped, we know it's a module issue. If the codes change to right side, it's in the wiring. Let me know what you find. Thanks, Brad L. <i>Updated: 07/19/2012 14:40:11 By T8423BL</i> ? <i>Updated: 11/19/2012 12:23:11 By T8423BL</i>

Field Report

VEHICLE

Model Year	2012	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1C4BJWDG2	CL [REDACTED]	Built Date	11/28/2011	Mileage	3,724
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PY5	DOZER CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	07/26/2012 15:06:47	By	T8423BL
Updated	07/30/2012 15:07:42	By	T8423BL

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8D	Driver Seat Track Position Sensor Circuit Low	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	61749	ROBERSON MOTORS INC	Phone	(503) 363-4117	
Address	3100 RYAN DRIVE S E				
City	SALEM	State	OR	ZIP	97301 5061
Dealer Zone	70	County	MARION	Country	USA
Tech	James Schroeder				
STAR	T8423BL				

CUSTOMER CONCERN

Airbag light on with DTC B1B8D
Updated: 07/26/2012 15:06:47 By T8423BL

Wires from seat track sensor to ORC have been load tested. Keeping into account that there is a shorting bar in connectors.
Updated: 07/26/2012 15:06:47 By T8423BL

I performed your suggestion and has same result. I figure it has to be an ORC again. I ordered another one.
Updated: 07/26/2012 17:21:32 By T8423BL

RESOLUTION

Airbag light on with DTC B1B8D Wires from seat track sensor to ORC have been load tested. Keeping into account that there is a shorting bar in connectors. Duplicated : Yes - turn key on Repairs and Tests Performed : Resistance cchecks have been made between ORC and drivers seat track sensor. All checks are ok. Wires are not shorted together, shorted to ground, or open. Have tried known good seat track sensor. Diagnostics indicate bad ORC. Replaced ORC with exact same DTC returning immediately. Once again ran through circuit diagnostics. Indicates same result.....replace ORC.
DTCs : bib8d TechCONNECT Search : b1b8d-----
-----James, I would cut the circuits at the ORC connector and seat track sensor, and overlay the circuits. See if the code goes stored then. Let me know what you find. Thanks, Brad L.
Updated: 07/26/2012 15:06:47 By T8423BL

James, make sure we also have good pin fitment at both connectors. If that is good, let's try that new ORC. Keep me updated. Thanks, Brad L.
Updated: 07/26/2012 17:21:32 By T8423BL

2 ORC modules.

Updated: 07/30/2012 15:07:42 By T8423BL

Field Report

VEHICLE

Model Year	2007	Body	JKTP74	JEEP WRANGLER UNLIMITED SAHARA 4X2 SPORT UTILITY		
VIN	1J4GB59107		Built Date	08/04/2006	Mileage	69,723
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	08/17/2012 11:44:25	By	T2308TB
Updated	04/07/2013 00:26:23	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T2308TB		

CUSTOMER CONCERN

abs warning light comes on at times. also air bag warning light comes on shortly after.
Updated: 08/17/2012 11:44:25 By T2308TB

RESOLUTION

Auther there are no common confirmed fixes with these waring lights lighting intermittently and being a TIPM fault. Need to duplicte the concern and not when where and under what kind of driving conditions exist as the warning lamps light up. Keep me posted. Timb.

Updated: 08/17/2012 11:44:25 By T2308TB

1

Updated: 04/07/2013 00:26:23 By SYSCAW

Field Report

VEHICLE

Model Year	2010	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J4BA6H18	AL [REDACTED]	Built Date	05/20/2010	Mileage	49,969
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	09/14/2012 12:20:02	By	T7390J1
Updated	09/14/2012 12:20:02	By	T7390J1

CONTACT

Dealer	60026	BAKERSFIELD CHRYSLER JEEP	Phone	(661) 832-3000	
Address	3101 CATTLE DRIVE				
City	BAKERSFIELD	State	CA	ZIP	93313 2604
Dealer Zone	71	County	KERN	Country	USA
Tech	Lonna Love				
STAR	T7390J1				

CUSTOMER CONCERN

Air bag light on.
Updated: 09/14/2012 12:20:02 By T7390J1

RESOLUTION

Dealer tested and found clockspring to be causing concern. Dealer replaced clockspring and concern was resolved.
Updated: 09/14/2012 12:20:02 By T7390J1

Field Report

VEHICLE

Model Year	2007	Body	JKJP72	JEEP WRANGLER SAHARA 4X4 SPORT UTILITY 2-DOOR		
VIN	1J8FA5419	7L [REDACTED]	Built Date	02/13/2007	Mileage	69,273
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	1 [REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	09/14/2012 17:54:54	By	T6281J0
Updated	10/04/2012 15:40:58	By	T6281J0

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C107B	Wheel Speed Comparative Performance	T3076SB	04/14/2013 01:25:00
U0002	CAN C Bus Off Performance	T3076SB	04/14/2013 01:25:00
U0100	Lost Communication With ECM/PCM	T3076SB	04/14/2013 01:25:00
U0101	Lost Communication with TCM	T3076SB	04/14/2013 01:25:00
U0126	Lost Communication With Steering Angle Sensor	T3076SB	04/14/2013 01:25:00
U0151	Lost Communication with Occupant Restraint Controller (ORC)	T3076SB	04/14/2013 01:25:00
U0154	Lost Communication With Occupant Classification Module	T3076SB	04/14/2013 01:25:00
U0168	Lost Communication With Vehicle Security Control Module	T3076SB	04/14/2013 01:25:00
U0429	Implausible Data Received from Steering Control Module	T3076SB	04/14/2013 01:25:00
U110A	Lost Communication With SCM - CAN-C	T3076SB	04/14/2013 01:25:00
B223D	OCM DTC Present	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T6281J0		

CUSTOMER CONCERN

vehicle would not start and when driving check engine light flashing and air bag light on and warning chime was dinging
Updated: 09/14/2012 17:54:54 By T6281J0

RESOLUTION

Rene says that the concern is intermittent and has been happening for more than a year on this vehicle. The concern has not been duplicated at this time. Rene says that he was calling for advice. Rene, please wiggle test the main engine and body wiring harness connections and also inspect C100 for signs of loose pin fits or poor connections. Confirm with the customer how the concern is duplicated as well. Thanks Jon S.

Updated: 09/14/2012 17:54:54 By T6281J0

none inspected wiring and unable to duplicate

Updated: 10/03/2012 17:21:48 By T6281J0
none inspected wiring and unable to duplicate
Updated: 10/04/2012 15:40:58 By T6281J0

Field Report

VEHICLE

Model Year	2011	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4BA6H17	BL [REDACTED]	Built Date	01/22/2011	Mileage	15,703
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	11/27/2012 09:55:19	By	T8423BL
Updated	01/06/2013 00:26:22	By	SYSCAW

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T8423BL		

CUSTOMER CONCERN

air bag lamp came on
Updated: 11/27/2012 09:55:19 By T8423BL

RESOLUTION

David, let's check the ORC connector for any issues. Try wiggling the harness to see if the code resets. Check all connectors for signs of loose or poor terminal fitment. Let me know if anything is found. Thanks, Brad L.
Updated: 11/27/2012 09:55:19 By T8423BL
Cleaned related connectors.
Updated: 01/06/2013 00:26:22 By SYSCAW

Field Report

VEHICLE

Model Year	2012	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1C4AJWAG4	CL [REDACTED]	Built Date	02/10/2012	Mileage	20,046
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	FSH	FLASHING/BLINKING	
Created	12/29/2012 13:24:21	By	T7243KH
Updated	02/03/2013 00:26:19	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B0B	Passenger Airbag Squib 1 Circuit Shorted Together	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T7243KH		

CUSTOMER CONCERN

the air bag light has come on 2 times at first start and goes off in about 20 min
Updated: 12/29/2012 13:24:21 By T7243KH

RESOLUTION

Kevin I do not see where we have had any issues to point you in one direction, and look good for pin issues and wire issues and then recheck if it still returns may need a controler thanks Ken
Updated: 12/29/2012 13:24:21 By T7243KH
none
Updated: 02/03/2013 00:26:19 By SYSCAW

Field Report

VEHICLE

Model Year	2010	Body	JKJL72	JEEP WRANGLER SPORT 4X4		
VIN	1J4AA2D12	AL [REDACTED]	Built Date	04/07/2010	Mileage	26,929
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	04/03/2013 11:01:04	By	T6000JW
Updated	05/12/2013 00:26:19	By	SYSCAW

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	T6000JW		

CUSTOMER CONCERN

air bag light on and driver seat belt light will not go off when seat belt is buckled
Updated: 04/03/2013 11:01:04 By T6000JW

RESOLUTION

Ryan, At this time please contact Parts Specifier for the correct harness and information @ (800) 765-7732 Jim W
Updated: 04/03/2013 11:01:04 By T6000JW
used vehicle sent to auction
Updated: 05/12/2013 00:26:19 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4 SPORT UTILITY		
VIN	1J4GA5914 7L [REDACTED]	Built Date	02/09/2007	Mileage	85,343	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PEM	RED ROCK CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	04/05/2013 11:46:32	By	T6000JW
Updated	05/26/2013 00:28:00	By	SYSCAW

CONTACT

Dealer	<input type="text"/>	Phone	<input type="text"/>
Address	<input type="text"/>		
City	State	ZIP	<input type="text"/>
Dealer Zone	County	Country	<input type="text"/>
Tech	<input type="text"/>		
STAR	T6000JW		

CUSTOMER CONCERN

Horn inop, sometimes cruise control does not operate and air bag light illuminates intermittently.
Updated: 04/05/2013 11:46:32 By T6000JW
no active codes. Used an ohm meter to test clock spring. No continuity in one of the horn lines. Jumped the two wires after the clock spring and the horn works
Updated: 04/05/2013 12:02:58 By T6000JW

RESOLUTION

John, Are there any active codes ? Have you verified why the horn is inop. or replaced any parts ? Jim W
Updated: 04/05/2013 11:46:32 By T6000JW
John, Refer to the service info tab in tech connect 08 8H for horn diagnosis and testing. Are you suspecting the clock spring for the horn also if so this diag will help. Jim W
Updated: 04/05/2013 12:02:58 By T6000JW
replaced clock spring
Updated: 05/26/2013 00:28:00 By SYSCAW

Field Report

VEHICLE

Model Year	2011	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J4BA6H15	BL [REDACTED]	Built Date	09/03/2010	Mileage	15,029
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	08/07/2013 11:15:38	By	T2308TB
Updated	08/21/2013 11:45:08	By	T8554EW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B71	Up-Front Right Satellite Acceleration Sensor Internal	DTODAW	04/14/2013 01:25:46
U0170	Lost Communication w/ Up-Front Left Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	43513	PETERSEN CHRYSLER-DODGE-JEEP INC	Phone	(217) 784-1194	
Address	324 WEST FIRST STREET				
City	GIBSON CITY	State	IL	ZIP	60936 1760
Dealer Zone	51	County	FORD	Country	USA
Tech	BRIAN WARD				
STAR	T8554EW				

CUSTOMER CONCERN

Airbag light on, Vehicle was in a rollover accident and no bags deployed. Codes U0171, U0170, B1B71 all active.
Updated: 08/07/2013 11:15:38 By T2308TB

RESOLUTION

Forward case for review to a Team Leader.
Updated: 08/07/2013 11:15:38 By T2308TB

Hi Brian, your case has been reviewed and escalated for support. Bryan
Updated: 08/07/2013 11:19:47 By T8426BK

Hi Brian, I'd like to speak with you further on this vehicle. I left you a voicemail with my contact information. Please try me back when you have a moment. Thanks, Eric.
Updated: 08/07/2013 14:42:12 By T8554EW

Spoke with Brian. He has repaired a damaged front connector and also found intermediate connector not fully latched. Circuit tests ok but orc still is setting all 3 codes. Suggest replacement of the orc.
Updated: 08/08/2013 09:36:26 By T8554EW

Brian, I did get your voicemail. Tried calling and left you a voicemail. Let me know if you still need help on this one. Which faults are still active? I do see c105 is common between both impact sensors. Its over on the right side of the engine compartment. Thanks, Eric.
Updated: 08/12/2013 14:46:40 By T8554EW

Orc module is still setting the rf and lf sensor faults. We researched the part numbers for the impact sensors currently has 04896061ab. Star parts shows 68056162aa as being the correct sensor. Brian will work with his parts dpt to obtain the 68056162aa.

Updated: 08/19/2013 15:20:49 By T8554EW

Replacing both front sensors with the "updated" or superceded sensors that now communicate correctly with the new module.

Updated: 08/21/2013 11:45:08 By T8554EW

Field Report

VEHICLE

Model Year	2011	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4 SPORT UTILITY		
VIN	1J4BA3H11	BL [REDACTED]	Built Date	08/31/2010	Mileage	32,821
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PVG	MANGO TANGO PEARL COAT				

GENERAL

Case Ref	6 [REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	08/23/2013 13:27:02	By	T8954CC
Updated	08/28/2013 10:10:18	By	T8954CC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C123F	Steering Angle Sensor Comparative Performance	T3076SB	04/14/2013 01:25:00
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	51010	WELLS MOTOR CO	Phone	(863) 453-6644	
Address	1600 US 27 S				
City	AVON PARK	State	FL	ZIP	33825 5321
Dealer Zone	66	County	HIGHLANDS	Country	USA
Tech	David Beaudette				
STAR	T8954CC				

CUSTOMER CONCERN

Eric Adams, Wells Motor Co, Dave/SA - 1) Air bag light illuminated. 2) Shifter bezel broken. 3) Gas pedal sunk all the way to the floor.
Updated: 08/23/2013 13:27:02 By T8954CC

RESOLUTION

SA John took message for SA Dave to return call when available to follow up on status of diagnosis.
Updated: 08/23/2013 13:27:02 By T8954CC

SA indicated clutch pedal stays to the floor when depressed. Clock spring causing air bag light and clip on bezel broke. Clutch pedal leaking fluid from the slave. TS authorized repairs with SA to follow up when complete.
Updated: 08/23/2013 13:37:01 By T8954CC

TS left message for SA to follow up with status of repairs/parts.
Updated: 08/26/2013 16:56:15 By T8954CC

SA indicated master/slave was changed and could not get pedal to build pressure during bleeding procedures. TS advised SA to order another master/slave assembly and check for proper throu-out fork position/engagement with slave cyl. SA to follow up when part arrives.
Updated: 08/27/2013 14:37:31 By T8954CC

SA indicated that second clutch master and slave assembly successfully corrected the concern. Repairs are complete with no rental. 2hrs total diag time. TSBs 18-025-11 & 08-038-11 were performed for updates.
Updated: 08/28/2013 10:10:18 By T8954CC

Field Report

VEHICLE

Model Year	2008	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J8GA5910	8L [REDACTED]	Built Date	01/03/2008	Mileage	90,912
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	09/25/2013 11:26:51	By	T3216MK
Updated	10/20/2013 00:26:17	By	SYSCAW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B71	Up-Front Right Satellite Acceleration Sensor Internal	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	<input type="checkbox"/>	<input type="checkbox"/>	Phone	<input type="checkbox"/>	
Address	<input type="text"/>				
City	<input type="checkbox"/>	State	<input type="checkbox"/>	ZIP	<input type="checkbox"/>
Dealer Zone	<input type="checkbox"/>	County	<input type="checkbox"/>	Country	<input type="checkbox"/>
Tech	<input type="text"/>				
STAR	T3216MK				

CUSTOMER CONCERN

air bag light on coded B1B71
Updated: 09/25/2013 11:26:51 By T3216MK
swapped wires at orc and still codeing for right side internal
Updated: 09/25/2013 13:54:49 By T3216MK
would lok like since we have cnegd left and right side in orc and stiiil sees right that it is in orc
Updated: 09/25/2013 16:26:52 By T3216MK
Just recived new partdid take a minute to codoe stiiil coded for right front internal wiring still switched at orc
Updated: 09/26/2013 08:27:28 By T3216MK
Correct still codeing for right side internal. Yes the left and right are still switched
Updated: 09/26/2013 09:40:43 By T3216MK
Mike, yea so am I. Moudle was unplugged all night plugeed it in and light stayed out cycled key and let run for 5min three differnt times and on third time light stayed on for same thing. ran jumper for right front not using factory wiring and light satyed as soon as keyed first time. Code descpription claims it self test sensor from power from ORC, so i checked power at sensors signal on both sides (il know its not recomded or called for but lm desperate) both had 19.4 volts also checked ground back on sensor and both matched to .5 ohm. Im lost dont get it. Also looked at c105 and all pins are good and tight. Also have load tested circuits with a head lamp bulb and all are good.
Updated: 09/30/2013 08:28:28 By T3216MK
Also if sensor is doing a self check as Theory claims it just has a power and ground how can it tell with two wires? What is it looking at?
Updated: 09/30/2013 08:28:28 By T3216MK

RESOLUTION

Craig per the concern. It would appear to the concern is within the circuits or a pin fit concern for the rf sensor. You could swap the rf and lf circuits at the ORC and retest. Report back if further assistance is required. Mike K

Updated: 09/25/2013 11:26:51 By T3216MK

Craig ok per your findings. It sounds like the vehicle needs an ORC. What do you think? Mike

Updated: 09/25/2013 13:54:49 By T3216MK

Craig, yes I agree. It appears the concern is within the ORC. Mike

Updated: 09/25/2013 16:26:52 By T3216MK

Craig are you saying that with the new ORC installed and the circuits switched at the ORC. That the code still sets? Let me know. Mike

Updated: 09/26/2013 08:27:28 By T3216MK

Craig ok. I am confused. So let's try to overlay the circuits for the rf sensor to the ORC. Switch back the circuits at the ORC. Let me know. Mike

Updated: 09/26/2013 09:40:43 By T3216MK

Craig if I believe this correctly, it works something like this. The ORC sends out a voltage signal with low amperage and looks for a voltage drop based on the amount of resistance it is given. So if the voltage falls out of that range, the code sets. I hope this explains it a little. I would still just overlay the circuits and see what happens. If no change let me know. Mike

Updated: 09/30/2013 08:28:28 By T3216MK

Customer took car

Updated: 10/20/2013 00:26:17 By SYSCAW

Field Report

VEHICLE

Model Year	2007	Body	JKJS72	JEEP WRANGLER RUBICON 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4GA6410	7L [REDACTED]	Built Date	12/01/2006	Mileage	89,705
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	11/07/2013 08:21:42	By	T3216MK
Updated	12/13/2013 08:20:43	By	T3216MK

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	24230	THE FARICY BOYS	Phone	(719) 636-1333	
Address	4950 NEW CAR DR				
City	COLORADO SPRINGS	State	CO	ZIP	80923 8813
Dealer Zone	74	County	EL PASO	Country	USA
Tech	Jonathon Schmidt				
STAR	T3216MK				

CUSTOMER CONCERN

CUSTOMER STATES AIR BAG LIGHT IS ON.
Updated: 11/07/2013 08:21:42 By T3216MK
completed this and code did go to left front. i know wiring from orc to tipm is good, and from tipm to impact sensors is good, would this indicate a tipm connection issue?
Updated: 11/07/2013 10:54:20 By T3216MK

RESOLUTION

Jonathon per the concern. I would suggest taking the lf and rf circuits for the satellite sensors and swapping them at the orc. If the code jumps to the lf, there is a circuit concern. Report back if further assistance is required. Mike K
Updated: 11/07/2013 08:21:42 By T3216MK
Jonathon no this is an indication there is a circuit concern between the ORC and the sensor. I don't see in the wiring schematic where the TIPM is even involved with the ORC. Other than to power it up. Mike
Updated: 11/07/2013 10:54:20 By T3216MK
wiringU0171 Lost Communication w/ Up-Front Right Satellite Acceleration Sensor
Updated: 12/13/2013 08:20:43 By T3216MK

Field Report

VEHICLE

Model Year	2008	Body	JKJS72	JEEP WRANGLER RUBICON 4X4	
VIN	1J8GA6413 8L [REDACTED]	Built Date	08/10/2007	Mileage	46,212
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION			
Color	PJR	RESCUE GREEN MET. CLEAR COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	12/30/2013 12:36:08	By	T6104LN
Updated	12/30/2013 15:31:22	By	T2415EB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U118A	Lost Communication with AFS Module Left	T3076SB	04/14/2013 01:25:00
U118B	Lost Communication with AFS Module Right	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	44526	NEW COUNTRY AUTO CENTER	Phone	(970) 565-3748	
Address	333 SOUTH BROADWAY				
City	CORTEZ	State	CO	ZIP	81321 3423
Dealer Zone	74	County	MONTEZUMA	Country	USA
Tech	Rudy Maestas Jr				
STAR	T2415EB				

CUSTOMER CONCERN

TIPM, AIRBAG LIGHT IS INTERMITTANT
<i>Updated: 12/30/2013 12:36:08 By T6104LN</i>

RESOLUTION

<p>Hi Rudy, I would advise to do a battery disconnect. If no good, follow this Tech tip: ".....just finished putting everything back together checked for stored codes before returning vehicle to customer found 2 active codes in tipmcgw.u118a and u118b lost communication with afs module right and le Year 2008 Model JK Recommendation: Incorrectly programmed tipm So with this written, I would check the TiPM for an available flash then reconfigure if the battery disconnect was not successful. Larry</p> <p><i>Updated: 12/30/2013 12:36:08 By T6104LN</i></p> <p>REFLASHED AND RECONFIGURED TIPM>U118B Lost Communication with AFS Module Right U118A Lost Communication with AFS Module Left</p> <p><i>Updated: 12/30/2013 15:31:22 By T2415EB</i></p>
--

Field Report

VEHICLE

Model Year	2012	Body	JKUM74	JEEP WRANGLER UNLIMITED X SPORT UTILITY 4-DOOR		
VIN	1C4BJWKG0	CL [REDACTED]	Built Date	03/06/2012	Mileage	56,711
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	02/04/2014 11:11:43	By	T7363PW
Updated	03/20/2014 18:05:34	By	T2415EB

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U1402	Implausible Engine Temperature Signal Received	T3076SB	04/14/2013 01:25:00
B1B06	Driver Airbag Squib 2 Circuit Open	DTODAW	04/14/2013 01:25:46
P2181	COOLING SYSTEM PERFORMANCE	T3878KK	04/14/2013 01:25:46

CONTACT

Dealer	60168	WOLF AUTO CENTER STERLING, LLC	Phone	(970) 522-2523	
Address	520 EAST CHESTNUT ST				
City	STERLING	State	CO	ZIP	80751 4367
Dealer Zone	74	County	LOGAN	Country	USA
Tech	Ronni Pearlman				
STAR	T2415EB				

CUSTOMER CONCERN

CEL and airbag light came on. Vehicle has been coming back to the shop atleast twice a week since march 2013 for CEL. The LH head was replaced a year ago, and ever since it has had electrical issues weekly. Temp gauge went to cold mark, and Rad fan runs on high

Updated: 02/04/2014 11:11:43 By T7363PW

p2181 was a short to voltage in the ect signal circuit. Customer had to pick vehicle up so it has not been found or repaired yet. According to the pinpoint tests for b1b06, there is no issue, however the vehicle is a mail vehicle, and they said they counted and over a 100 times the airbag light went on and off during their mail run. I believe am going to do additional diagnosis when the vehicle comes back to the shop.

Updated: 02/04/2014 15:50:31 By T7363PW

The vehicle has come back. Yesterday I have cleared the codes, however I did not repair the issue. Today it came back with different codes. It was P0118- Eng. coolant temp high, P0344- CMP Intermittent bank 1 sensor 1, C121C- torque request signal denied, b1b06- driver airbag squib 2 circuit open, p2638- torque management feedback signal performance and u1402- implausible engine temp signal recieved. I will go through all the recommended pinpoint test procedures in the workshop, however with this vehicle coming in with different codes on a bi-weekly basis, is it possible there is a capacitor, ground, or RFI that could have been left off when the head was replaced a year ago? We have already repaired a lot of broken/burnt up wires on this vehicle. There is not a harness available for it, but is there a way to prevent all of these electrical issues from returning?

Updated: 02/06/2014 09:50:34 By T7363PW

inspected harness in area of star case s [REDACTED] did not see visible signs of harness damage or contact, but when wiggle testing harness from underneath by back cylinder head had ECT sensor circuit did go open. P0344, C121C, P2638, have not reset yet. I had to stop testing to return vehicle to customer for work.

Updated: 02/06/2014 14:11:45 By T7363PW

was able to locate open in ECT sensor wire circuit k900 near star case location. wire had no signs of rubbing or chaffing, was just broke inside insulation. repaired ECT wire and kept testing. still unable to duplicate cam code. ran vehicle for 2 road tests and had vehicle operating for 4 hours on saturday. road tested again this morning concern not present. Did get airbag light to come on after many!! steering wheel rotations from lock to lock code went active then right back to stored. am thinking the clockspring on that. customer will be picking up vehicle shortly for work.

Updated: 02/10/2014 11:19:23 By T7363PW

RESOLUTION

Ronni, please perform the diag flow chart for U1402 and P2181. Let me know the results of this. Thanks, Patrick

Updated: 02/04/2014 11:11:43 By T7363PW

Alright, please update the ticket when the vehicle comes back.

Updated: 02/04/2014 15:50:31 By T7363PW

Called Ronni. We spoke about the case. Tech states that these issues return after about 40 minutes of driving. The ABS, Trac, Check Engine light comes on. The customer can turn off the vehicle and then only the check engine light stays on. The Cylinder head was replaced for misfire. The Cam Position Sensor and wiring harness has been replaced for previous concerns. Tech states he has NOT replaced the engine wiring harness. The fault codes change everytime the customer takes the vehicle. Tech has wiggle tested wiring harness with failure to duplicate. I found STAR case [REDACTED] and suggested tech inspect the wiring harness in this area. If no resolution is found, this case will be escalated. -Patrick

Updated: 02/06/2014 09:50:34 By T7363PW

Let me know once you finish your testing and repair.

Updated: 02/06/2014 14:11:45 By T7363PW

Yea Ronni, that sounds like an issue with the clock spring. Lets verify none of the pins are pulled or pushed out and the connectors are fully seated. If no issues are found, lets replace the clock spring.

Updated: 02/10/2014 11:19:23 By T7363PW

New engine harness installed>U1402 Implausible Engine Temperature Signal Received B1B06 Driver Airbag Squib 2 Circuit Open P2181 COOLING SYSTEM PERFORMANCE

Updated: 03/20/2014 18:05:34 By T2415EB

Field Report

VEHICLE

Model Year	2008	Body	JKJL72	JEEP WRANGLER X 4X4		
VIN	1J8FA2412 8		Built Date	03/10/2008	Mileage	75,777
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref		Component Group	08 - ELECTRICAL
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	02/25/2014 14:52:32	By	T7363PW
Updated	02/27/2014 16:50:15	By	T9274JC

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0171	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	60444	JOEY ACCARDI CHRYSLER DODGE JEEP	Phone	(954) 943-6700	
Address	909 S FEDERAL HWY				
City	POMPANO BEACH	State	FL	ZIP	33062 7048
Dealer Zone	66	County	BROWARD	Country	USA
Tech	Kevin Bailey				
STAR	T9274JC				

CUSTOMER CONCERN

air bag light on
Updated: 02/25/2014 14:52:32 By T7363PW

RESOLUTION

Kevin, did you perform the diag flow chart for U0171? There are two STAR cases for this [REDACTED]
Please reievew them. Thanks, Patrick
Updated: 02/25/2014 14:52:32 By T7363PW
Customer declined repairs at this time.
Updated: 02/27/2014 16:49:14 By T3216MK
Additional information required. declined.....U0171 Lost Communication w/ Up-Front Right Satellite Acceleration Sensor
Updated: 02/27/2014 16:50:15 By T9274JC

Field Report

VEHICLE

Model Year	2010	Body	JKJP74	JEEP WRANGLER UNLIMITED SAHARA 4X4		
VIN	1J4HA5H15A		Built Date	05/04/2010	Mileage	56,629
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref		Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	03/04/2014 12:51:34	By	T6104LN
Updated	03/12/2014 11:42:52	By	T6104LN

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B8F	Driver Seat Track Position Sensor Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	61210	BAXTER CHRYSLER JEEP DODGE	Phone	(402) 493-7800	
Address	17950 BURT ST				
City	OMAHA	State	NE	ZIP	68118 3316
Dealer Zone	74	County	DOUGLAS	Country	USA
Tech	James Christensen				
STAR	T6104LN				

CUSTOMER CONCERN

AIR BAG LIGHT ON <i>Updated: 03/04/2014 12:51:34 By T6104LN</i> R261 AND R 263 HAD VOLTAGE LESS THAT .2 VOLTS AND THE RESISTANCE WAS BELOW 10K OHMS <i>Updated: 03/04/2014 13:34:49 By T6104LN</i> IT ORIGNALLY HAD A CUT WIRE AT THE SENSOR I GOT A NEW CONNECTOR AND REPLACED THE OLD CONNECTOR WITH A NEW ON AND SPLICED THE WIRES AFTER I DID THAT I TESTED AND STILL ON AND YES DTC DOES SET RIGHT AWAY I TOOK APART ALL THE CONNECTORS UNDER SEAT NO CORROSION AND NOT SPREAD. COULD THERE BE A FAULT WITH THE ORC ITSELF <i>Updated: 03/04/2014 18:08:40 By T6104LN</i> WOULD REPLACING THE WHOLE WIRING HARNESS BE A PROPER FIX <i>Updated: 03/04/2014 18:08:40 By T6104LN</i>

RESOLUTION

Hello James, This dtc states the wiring is open and this test plan will assist you:"B1B8F-DRIVER SEAT TRACK POSITION SENSOR CIRCUIT OPEN". check circuits R261 and R263. There is an in-line connector to check too. Keep me posted. Larry <i>Updated: 03/04/2014 12:51:34 By T6104LN</i> Hi James, For this DTC to set as an open would have to be a cut wire and you stated it is good. So next option would be to remove each terminal end and See if one of them has been spread open. If you clear the DTC, does it immediately return as active? If it does, continuity of the circuit has failed as an open. The wire itself may be good but that test does not check the terminal ends for proper pin tension. Wiggle test is good to. Keep me posted. Larry
--

Updated: 03/04/2014 13:34:49 By T6104LN

Hi James, Here is how I look at your request: If a wiring harness has a wire or so broken (2,3 or even 4) I would repair them. But if there are many wires damaged then yes, do a harness. Or if you feel that the problem is in the harness and it needs a new one because there are no terminal ends available, no harness repair parts then yes, replace the harness. But remember, if a tech wants to replace a harness because he doesn't feel like fixing the one he has, that is not a good idea. Take a look at what you have as far as diagnostics and make the call. When it comes to replacing wiring harnesses, I strongly urge you to speak with your Service Manager so he is in understanding. Larry

Updated: 03/04/2014 18:08:40 By T6104LN

ORC AND DRIVER SEAT POSITION SENSOR CONNECTOR

Updated: 03/12/2014 11:42:52 By T6104LN

Field Report

VEHICLE

Model Year	2008	Body	JKJP72	JEEP WRANGLER SAHARA 4X4	
VIN	1J4FA5415	8L [REDACTED]	Built Date	09/04/2007	Mileage 65,621
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PEM	RED ROCK CRYSTAL PEARL COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	04/23/2014 10:31:58	By	T1806WJ
Updated	04/24/2014 14:14:04	By	T8448RT

CONTACT

Dealer	63975	MILOSCH'S PALACE CHRYSLER JEEP	Phone	(248) 393-2222
Address	3800 S LAPEER RD			
City	LAKE ORION	State	MI	ZIP 48359 1325
Dealer Zone	42	County	OAKLAND	Country USA
Tech	Daniel Dunham			
STAR	T8448RT			

CUSTOMER CONCERN

THE CHECK ENGINE LIGHT, TIRE LIGHT, ABS, AIR BAG LIGHT. AND THE WIPERS TURND ON OUT OF THE BLUE, ALL WERE FLASHING PLEASE CHECK AND ADVISE

Updated: 04/23/2014 10:31:58 By T1806WJ

connected old radio. radio, ccn, and amp all came back online, however random loss of com codes are being set, no part numbers or flash numbers can be rtrieved from old radio, just like it had been wiped clean. also i connected a test light across the power and ground terminals. it lit up brightly. also grounded the bus+ pin 13 and the bus went offline. when i grounded the pin 2 bus- nothing happened to the bus

Updated: 04/23/2014 11:16:50 By T1806WJ

WHAT KIND OF ISSUES WOULD I BE LOOKING FOR? NORMALLY IM DEALING WITH NO NO BUS. NOT A STUCK ON BUS.

Updated: 04/23/2014 12:13:25 By T1806WJ

ALSO CAN YOU TELL ME WHERE SPLICE S238 IS?

Updated: 04/23/2014 12:13:25 By T1806WJ

RESOLUTION

Hi Daniel, Do you still have the old radio? If so then please connect it and see if the amp and the cluster stay on line. If they do then get another replacement radio. If old radio is not available then with the new radio disconnected please momentarily ground each CAN IHS BUS circuit at the radio connector and confirm that the CAN IHS BUS goes offline instantly. If it does then use a headlamp or foglamp and test radio power and ground and confirm that the headlamp lights up as bright as when connected across the battery. If that is OK then it sounds like a faulty new radio. Please update the case with your findings. Thanks Walter

Updated: 04/23/2014 10:31:58 By T1806WJ

Hi Daniel, If nothing changed when the (-) CAN IHS circuit was grounded then you have a issue with that circuit. Please check that circuit for a issue and report back on your findings. Thanks Walter

Updated: 04/23/2014 11:16:50 By T1806WJ

Hi Daniel, Since you had voltage the wire is not completely open but I would be looking for a rub through/chaff or pinched wiring that is comprising the circuit. The S238 splice is on the steering column near the ignition switch per the service information. Please update the case if further assistance is required. Thanks Walter

Updated: 04/23/2014 12:13:25 By T1806WJ

the radio that was ordered was built for can ihs, not can b, the vehicle supports can b. ordered new radio vehicle works now Technician Closure Requested

Updated: 04/24/2014 14:14:04 By T8448RT

Field Report

VEHICLE

Model Year	2011	Body	JKJM74	JEEP WRANGLER UNLIMITED SPORT 4X4 SPORT UTILITY		
VIN	1J4HA3H12	BL [REDACTED]	Built Date	10/12/2010	Mileage	29,703
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PVG	MANGO TANGO PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	05/12/2014 12:53:43	By	T6104LN
Updated	05/27/2014 10:08:17	By	T3435RT

CONTACT

Dealer	39712	SWOPE CHRYSLER DODGE JEEP	Phone	(270) 765-2181
Address	1012 N DIXIE HWY			
City	ELIZABETHTOWN	State	KY	ZIP 42701 2527
Dealer Zone	42	County	HARDIN	Country USA
Tech	Michael Sanders			
STAR	T3435RT			

CUSTOMER CONCERN

air bag and check engine light on. scanned vehicle and ocm is red on topology. cannot get into pcm, tipm, abs, orc and ocm. it says The initial attempt to retrieve the flash part number failed. Press "OK" to reattempt the flash part number retrieval. when trying to access them. can not find ocm location in dealerconnect either

Updated: 05/12/2014 12:53:43 By T6104LN

performed capacitive discharge, no help. tried to reconfigure unsuccessful. give an error message. no after market equipment i can find. connected with pod hard wired to laptop no help. i only get data from unaffected modules. the tipm pcm abs orc all show good but no data available

Updated: 05/12/2014 16:29:44 By T6104LN

sent in current scan report this morning

Updated: 05/19/2014 08:59:02 By T0476KS

RESOLUTION

Hi Michael, What I would do here is a battery capacitive discharge And a reconfigure. If this is not leading you anywhere, then I would look for any aftermarket equipment. Reset the WiTech server and make sure it is hardwired. Check the ORC module connector. If you cannot get into a module, then start disconnecting one module at a time and see which module it is that you disconnect when all communications are restored. Larry

Updated: 05/12/2014 12:53:43 By T6104LN

Called Tech for more information. This vehicle was at a different facility where the Customer had replaced the TiPM, the ORC, and other modules and then the airbag module had a fault. OCM not available but Tech states there is no OCM module in this unit. TiPM cannot be reconfigured. Advised Tech to stop here as I am escalating this case again for review. Reference ticket 60491234 Regards, Larry n

Updated: 05/12/2014 16:29:44 By T6104LN

Called Michael about configuration concern, per conversation this is the second case on this vehicle for same concern. Advised the previous case was escalated to FTS, but customer took vehicle, last case was in September 2013, now at this dealer as a sold used vehicle. Advised that I will escalate case to FTS for review due to multiple parts replaced and no forward progress. Jon A.

Updated: 05/13/2014 10:45:25 By T4141JA

Micheal please send in a current scan report and a configuration report on this vehicle. If nothing has changed from the last configuration report(one in september) the vehicle needs to be manually entered as a 2011 JK - and then restore to complete. Let me know how this works. Thanks

Updated: 05/14/2014 15:47:51 By T0476KS

Mike, please follow the STAR Case to manual Id the vehicle, s [REDACTED] ..

Updated: 05/19/2014 08:59:02 By T0476KS

[REDACTED]. Technician Closure Requested.

Updated: 05/27/2014 10:08:17 By T3435RT

Field Report

VEHICLE

Model Year	2011	Body	JKJL72	JEEP WRANGLER SPORT 4X4 SPORT UTILITY 2-DOOR		
VIN	1J4GA2D15 BL [REDACTED]	Built Date	10/27/2010	Mileage	37,483	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PVG	MANGO TANGO PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL		
Customer Complaint	IB	INOPERATIVE			
Created	05/22/2014 16:11:20	By	T5036BE		
Updated	06/04/2014 12:04:55	By	T5036BE		

CONTACT

Dealer	45512	DEERY BROTHERS MOTORS OF IOWA	Phone	(319) 337-2101	
Address	651 HIGHWAY 1 W				
City	IOWA CITY	State	IA	ZIP	52246 4219
Dealer Zone	51	County	JOHNSON	Country	USA
Tech	Steven White				
STAR	T5036BE				

CUSTOMER CONCERN

customer states that since vehicle was left outside with tops off and rained inside that now the airbag light and steering wheel controls are inop.

Updated: 05/22/2014 16:11:20 By T5036BE

RESOLUTION

Steve states that the multi-function switch, SCCM, right cruise switch and the clock spring have been replaced. He still has no horn switch input to the cluster. I advised that the cluster had also likely gotten wet and would need to be replaced. Brian.

Updated: 05/22/2014 16:11:20 By T5036BE

We have not heard back from you since our last reply. If you still require assistance please resubmit the ticket. If the vehicle has been repaired, please close the ticket with accurate closing information. Thank you. Brian.

Updated: 05/28/2014 11:06:32 By T5036BE

Closed due to no response from dealer.

Updated: 06/03/2014 13:22:18 By T5036BE

not returned

Updated: 06/04/2014 12:04:55 By T5036BE

Field Report

VEHICLE

Model Year	2008	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4		
VIN	1J4GA6916	8L [REDACTED]	Built Date	10/26/2007	Mileage	117,914
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PGJ	JEEP GREEN MET. CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	ABS	ABS/ESP LIGHT ON	
Created	07/03/2014 12:18:13	By	T6000JW
Updated	07/16/2014 17:41:57	By	T7363PW

CONTACT

Dealer	66850	ROBERT GREEN CHRYSLER DODGE JEEP	Phone	(845) 794-6161	
Address	178 BRIDGEVILLE RD				
City	MONTICELLO	State	NY	ZIP	12701 3802
Dealer Zone	32	County	SULLIVAN	Country	USA
Tech	ROBERT WESTERMAN				
STAR	T7363PW				

CUSTOMER CONCERN

ESP light and message.
Updated: 07/03/2014 12:18:13 By T6000JW

I did not replaced the ABS module, was performing the initialization to solve the ESP off problem. SAS reads 0 with wheels straight ahead and equal numbers lock to lock. Performed initialization again, message stated drive cycle passed. ESP off message and light are still there. No trouble codes.
Updated: 07/03/2014 15:35:50 By T6000JW

How can I tell if the ESP is disabled in the data list?
Updated: 07/07/2014 09:52:29 By T6000JW

The closest thing I see is "ESP Permanent Disable Status Last" and it is "Enabled". This Jeep has a small lift and different tires.
Updated: 07/07/2014 10:26:06 By T6000JW

I updated every module in the vehicle to the latest software and tried the JP Magazine method to enable ESP several times. Then I tried the method in TSB 05-001-08 several times (similar to JP Mag but not exactly the same). The ESP is still off and I can't get it to come back on.
Updated: 07/07/2014 13:20:09 By T6000JW

After reading the published information it seems like the ESP should be able to be enabled and disabled on a slightly modified vehicle such as this.
Updated: 07/07/2014 15:55:50 By T6000JW

I reviewed 05-001-08 and performed the procedure to turn on the ESP. The chime did not sound after any of the 7 second button presses and the ESP did not turn on.
Updated: 07/07/2014 17:10:03 By T6000JW

The ESP light and message have been on since the customer purchased the Jeep. Other lights were also on and the customer replaced the clock spring assy. All the other lights are out now.
Updated: 07/08/2014 15:13:09 By T6000JW

Just an update of where we are with this. The customer replaced the clock spring with a Mopar part (for an airbag light). I performed the ABS initialization routine and the drive cycle passed. The ESP light is on and there is an ESP off message in the cluster. There are no codes set in any module and I've done every reflash update. When I look at the ABS data two things stand out. The SAS Initialization Complete is False and the ESP Permanent History Status Last is Enabled. I've tried to turn off the Permanent ESP Disable Feature several time with no luck.

Updated: 07/11/2014 11:00:27 By T7363PW

The clock spring is part number 05156106AD and my parts dept tells me it is correct for this Jeep. With the wheel centered the steering angle reads 0, with the wheel full to the right the angle is -537 and with the wheel to the left the angle is 535. The SAS reports the busserd output status as Init. When the engine is off the ABS reports SAS Init Complete as False but with the engine running the SAS Initialization Complete is True.

Updated: 07/14/2014 16:30:59 By T7363PW

OK, I turned the steering lock to lock several times and nothing has changed. Still have ESP Off message and no codes in any module.

Updated: 07/15/2014 12:01:39 By T7363PW

I sucessfully performed the ABS init under Misc functions and then under Alternate procedures. Still have ESP Off message and no codes. I graphed the steering angle in both the SAS and ABS modules and while turning the wheel it changes smoothly with no spikes or glitches. In the ABS module the SAS Initialization Complete is True with the engine running (probably always was before but I had only checked the status with key on engine off). Does "ESP Permanant History Status Last - Enabled" mean the ESP is turned off or turned on?

Updated: 07/15/2014 15:05:55 By T7363PW

RESOLUTION

Hello Robert, Being this vehicle has a manual transmission and the brakes need to be applied prior to performing the drive cycle. As far as the vehicle failing the SAS is the SAS reading zero while in the center and equal numbers lock to lock moving in a smooth transition ? What was the reason for the ABS module replacement ? Jim W

Updated: 07/03/2014 12:18:13 By T6000JW

Robert, Has this vehicle been modified tires,wheels, lift kit etc. ? Has the esp been disabled ? verify in the data list. Jim W

Updated: 07/03/2014 15:35:50 By T6000JW

Robert, look in the data list in the ABS module for ESP should state on/off, also may view in the TIPM also. Has the vehicle been modified ? Jim W

Updated: 07/07/2014 09:52:29 By T6000JW

Hello Robert, You stated (ESP permanent disable) states enabled. which states it is disabled. Refer to Star Case Number: [REDACTED] which provides a web site to review for this concern. May need to return the vehicle to OEM condition to reset. Jim W

Updated: 07/07/2014 10:26:06 By T6000JW

Robert, May need to install OEM tires and wheels LT255/75R17 and verify. also the lift kit can and will affect the G sensor for changing status of the ESP. also if you do turn back on there may be concerns of noise, grinding and esp light coming on when not wanting to turn on. Jim W

Updated: 07/07/2014 13:20:09 By T6000JW

Robert, refer to BULLETIN NUMBER: 05-001-08 which does not apply to this vin but the symtoms are used till current years. Jim W

Updated: 07/07/2014 15:55:50 By T6000JW

Robert, Verify from the customer why the ESP was disabled, The Star Center does not support vehicle modifications, at this point return the vehicle to OEM condition and reset the ESP. Jim W

Updated: 07/07/2014 17:10:03 By T6000JW

Spoke with Bob and advised the vehicle may need to be returned to OEM condition to re enable the ESP also can replace the ABS module but will not be able to initalize due to the lift and wheels, He states this should be able to be turned on and off as needed and cannot. advised I will escalate this vehicle to my Master Consultant for further investigation. Jim W

Updated: 07/08/2014 15:13:09 By T6000JW

Hello Robert. We need to verify the part number and instalation of the SAS is correct. Please contact parts specifier to verify parts information on this VIN. -Patrick

Updated: 07/11/2014 11:00:27 By T7363PW

Try turning the steering wheel lock to lock to initalize the SAS.

Updated: 07/14/2014 16:30:59 By T7363PW

Did you try performing the ABS initialization in the Misc. Functions tab or Alternate Procedures tab? Lets try doing it in both. If this does not work use the WiTech to graph the SAS in the ABS module and the SCM. Look for any gaps in the data while turning the wheel lock to lock. -Patrick

Updated: 07/15/2014 12:01:39 By T7363PW

Yes I do robert. Perfrom TSB NUMBER: 05-001-08. This should diable the permanent diable feature. You may need to turn the steering wheel 1-1/2 turns as well during the procedure.

Updated: 07/15/2014 15:05:55 By T7363PW

Modified the procedure in TSB 05-001-08 to toggle the Permanent ESP Disable Feature. Using 1 turn of the steering wheel and a 5 second button hold was successful - instead of the bulletin procedure of 1/2 turn and 7 sec.

Updated: 07/16/2014 17:41:57 By T7363PW

Field Report

VEHICLE

Model Year	2008	Body	JKJS72	JEEP WRANGLER RUBICON 4X4	
VIN	1J8GA6419	8L [REDACTED]	Built Date	01/31/2008	Mileage 95,670
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US
Engine	EGT	3.8L V6 SMPI ENGINE			
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			
Color	PR4	FLAME RED CLEAR COAT			

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	07/15/2014 15:59:23	By	T2308TB
Updated	07/21/2014 08:24:21	By	T7465MA

CONTACT

Dealer	60193	NORTHSIDE CHRYSLER JEEP DODGE, LLC	Phone	(304) 872-9011
Address	812 NORTHSIDE DR			
City	SUMMERSVILLE	State	WV	ZIP 26651 2028
Dealer Zone	35	County	NICHOLAS	Country USA
Tech	Jerry Rader			
STAR	T7465MA			

CUSTOMER CONCERN

AIR BAG LIGHT ON
Updated: 07/15/2014 15:59:23 By T2308TB

ALSO BEFORE WHEN FUSES WAS PLUGGED WAS ABLE TO TALK TO EVERYONE EXCEPT ORC. THIS TIME WITH NEW ORC MODULE AND EVERYTHING CAME TO LIFE/COMMUNICATE WAS ABLE TO TALK TO ALL MODULES INCLUDING ORC MODULE, TILL SYSTEM CRASHED WITH AIR BAG LIGHT COMING ON. HAVE NOT BE ABLE TO COMMUNICATE SINCE WITH NO ONE.
Updated: 07/15/2014 15:59:23 By T2308TB

SYSTEMS CAME BACK TO LIFE AFTER POWERDOWN AND UP FOR ORC CAN C TEST. UNDER TO MAKE LOSS OF COMMUNICATION NOW. WIGGLED AND PLUGGED HARNESS. HAVE CODE FROM BEFORE B1B06 DRIVER AIRBAG SQUIB 2 CIRCUIT OPEN. INSTALLED TESTER AT AIRBAG AND CODE GOES STORED FOR ABOUT MINUTES THEN ACTIVE. TEST AT HBELOW CLOCKSPPRING WITH 8443-19 TO SHORT SQUIB 2 CIRCUIT AND IT DOES. DONT HAVE TESTER 8443A OR 8443B.HAVE 8310. BELEIVE CLOCKSPPRING IS BAD ON RESISTANCE. DO YOU THINK OF ANYTHING ELSE?
Updated: 07/17/2014 08:14:32 By T2308TB

that was about 5 minutes for code to go active when tester was plugged in at airbag connector itself.
Updated: 07/17/2014 08:14:32 By T2308TB

RESOLUTION

Measure the Can C bus voltage with ORC disconnected and connected. Measure at the ORC connected and disconnected. Let me know with connected if there is communication with ORC at that time too.The disconnect the battery with ORC and all modules connected. Measure using an OHM meter Can C positive to Can C Negative measure termination resistance. What is the resistance reading? timB.
Updated: 07/15/2014 15:59:23 By T2308TB

Possible ClockSpring most times a circuit issue. If circuit repair per service procededures in TechConnect under Restraints Standard procededures for wiring repair. timB.
Updated: 07/17/2014 08:14:32 By T2308TB

clockspring

Updated: 07/21/2014 08:24:21 By T7465MA

Field Report

VEHICLE

Model Year	2008	Body	JKJP72	JEEP WRANGLER SAHARA 4X4		
VIN	1J8FA5410 8 [REDACTED]	Built Date	05/23/2008	Mileage	101,807	
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	07/28/2014 09:25:08	By	T6000JW
Updated	08/19/2014 12:48:57	By	T6000JW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46
B1C2D	RIGHT SIDE SEAT THORAX SQUIB 1 OPEN	T4929DW	04/14/2013 01:25:46

CONTACT

Dealer	64067	WILLIAMSBURG CHRYSLER JEEP DODGE		Phone	(757) 229-1050
Address	3012 RICHMOND RD				
City	WILLIAMSBURG	State	VA	ZIP	23185 2001
Dealer Zone	35	County	WILLIAMSBURG CITY)	Country	USA
Tech	Sheldon Bolton				
STAR	T6000JW				

CUSTOMER CONCERN

airbag light on
Updated: 07/28/2014 09:25:08 By T6000JW

RESOLUTION

Hello Sheldon, Are both codes active ? Can you perform a wiggle test and change the code state ? If so suspect a possible connector and/or pin fit concern. Jim W
Updated: 07/28/2014 09:25:08 By T6000JW
vehicle was wholesaled
Updated: 08/19/2014 12:48:57 By T6000JW

Field Report

VEHICLE

Model Year	2010	Body	JKJL72	JEEP WRANGLER SPORT 4X4		
VIN	1J4AA2D18	AL [REDACTED]	Built Date	07/28/2010	Mileage	78,899
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PX8	BLACK CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	61	INTERMITTENT OPERATION	
Created	09/02/2014 17:24:54	By	T6104LN
Updated	09/23/2014 13:03:25	By	T6104LN

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U0125	Lost Communication With Dynamics Sensor	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	26776	METRO CHRYSLER JEEP DODGE	Phone	(401) 351-6600	
Address	1667 HARTFORD AVE				
City	JOHNSTON	State	RI	ZIP	02919 3202
Dealer Zone	32	County	PROVIDENCE	Country	USA
Tech	ROBERT WODECKI				
STAR	T6104LN				

CUSTOMER CONCERN

ABS,TRACTION,AIRBAG LIGHTS ARE ON

Updated: 09/02/2014 17:24:54 By T6104LN

BACK WORKING ON THIS VEHICLE AND RAN SEPERATE DYNAMIC SENSOR DATA LINK CIRCUITS FROM ABS MODULE TO SENSOR-SAME-FOUND WITH SENSOR UNPLUGGED I HAVE 12V AT CORRECT WIRE,GOOD GROUND FOR SENSOR,3V ON ONE DATA LINK WIRE AND OV ON THE OTHER,WHEN THE SENSOR IS PLUGGED IN THERE IS 4.5V FROM 1 SENSOR,AND WHEN ANOTHER IS TRIED IT IS 2.5V, WHY DIFFERENT,DOES THE ABS MODULE GET DATA LINK VOLTAGE FROM PCM,I'M GOING TO CK CAN C VOLTAGES AT THE ABS MODULE FROM THE PCM

Updated: 09/09/2014 12:20:45 By T6104LN

RESOLUTION

Hi Robert, This fault sets when the ABS module fails to get a BUS signal from the dynamic sensor. Since the ABS module has had multiple replacements as with the dynamic sensor, then it would be safe to say that a module is not it. So, what connects the two??? 4 wires. Circuits G4, G94, D464, and D465, thats it. What do these 4 wires have in common?? Connector C104. Now, a good test of the dynamic sensor wires is to measure the voltage. The D464 circuit should have a minimum of 2.0Volts. Sensor wire D465 should have a min of 3.0 Volts. You mentioned active squib faults. Ok, what are the fault numbers? Ask the Owner when did this start to happen??? Is the vehicle 100% stock? (rims, tires, lift kit, stereo system). Regards, Larry n

Updated: 09/02/2014 17:24:54 By T6104LN

Hi Robert, Thank you for the update. I agree, you will need to check the can wiring. You are losing can c as you stated. make sure the terminal ends have good pin fit. Larry

Updated: 09/09/2014 12:20:45 By T6104LN

status??

Updated: 09/15/2014 18:41:17 By T6104LN

went to wholesale

Updated: 09/23/2014 13:03:25 By T6104LN

Field Report

VEHICLE

Model Year	2007	Body	JKJM74	JEEP WRANGLER UNLIMITED X 4X4 SPORT UTILITY		
VIN	1J4GA3911	7L [REDACTED]	Built Date	06/04/2007	Mileage	75,017
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	1 [REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	11/13/2014 19:40:07	By	T4717KK
Updated	11/17/2014 16:26:28	By	T4717KK

CONTACT

Dealer	68510	MALL OF GEORGIA CHRYSLER DODGE	Phone	(770) 945-0839	
Address	4345 BUFORD DR				
City	BUFORD	State	GA	ZIP	30518 3444
Dealer Zone	66	County	GWINNETT	Country	USA
Tech	Blake Diettrich				
STAR	T4717KK				

CUSTOMER CONCERN

air bag light on
Updated: 11/13/2014 19:40:07 By T4717KK

RESOLUTION

Blake. Does the horn blow if you jump the horn circuits together before the clock spring or after the clock spring? If it does both times then measure the resistance of the horn switch. Ken K.
Updated: 11/13/2014 19:40:07 By T4717KK
two clocksprings
Updated: 11/17/2014 16:26:28 By T4717KK

Field Report

VEHICLE

Model Year	2010	Body	JKJS72	JEEP WRANGLER RUBICON 4X4		
VIN	1J4BA6D13AL		Built Date	08/31/2009	Mileage	40,264
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref		Component Group	10 - RESTRAINTS
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	02/16/2015 17:38:01	By	T6104LN
Updated	02/19/2015 15:02:41	By	T6104LN

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1B02	Driver Airbag Squib 1 Circuit Open	DTODAW	04/14/2013 01:25:46

CONTACT

Dealer	26958	MYERS CHRYSLER DODGE JEEP RAM	Phone	(937) 456-4105	
Address	510 S BARRON ST				
City	EATON	State	OH	ZIP	45320 2443
Dealer Zone	42	County	PREBLE	Country	USA
Tech	John Coleman				
STAR	T6104LN				

CUSTOMER CONCERN

air bag light on <i>Updated: 02/16/2015 17:38:01 By T6104LN</i> Hi Larry I will try this and let you know Thanks John <i>Updated: 02/17/2015 13:43:18 By T6104LN</i>

RESOLUTION

Hi John, Thanks for the info. Forget the adapter for right now. You can call Miller Tools or mopar Tools and order it later. This DTC sets when the Occupant Restraint Controller (ORC) monitors the resistance of the Driver Squib 1 circuits. Replace the two circuits (R43 & R45) from point A to point B. Clear DTCs and retest. Make sure that there has been absolutely no interior modifications like a Ricaro seat for example. Thanks! Larry n <i>Updated: 02/16/2015 17:38:01 By T6104LN</i> Thanks John! Keep me posted. Larry <i>Updated: 02/17/2015 13:43:18 By T6104LN</i> repairing clock spring to squib wires <i>Updated: 02/19/2015 15:02:41 By T6104LN</i>
--

Field Report

VEHICLE

Model Year	2008	Body	JKJS72	JEEP WRANGLER RUBICON 4X4		
VIN	1J8GA6417	8L [REDACTED]	Built Date	04/17/2008	Mileage	51,136
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DEH	6-SPEED MANUAL NSG370 TRANSMISSION				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	03/03/2015 08:42:11	By	T6000JW
Updated	03/12/2015 18:06:57	By	T6000JW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
U118A	Lost Communication with AFS Module Left	T3076SB	04/14/2013 01:25:00
U118B	Lost Communication with AFS Module Right	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	24187	CABRAL CHRYSLER JEEP DODGE RAM	Phone	(209) 823-1148	
Address	1145 W YOSEMITE AVE				
City	MANTECA	State	CA	ZIP	95337 5238
Dealer Zone	71	County	SAN JOAQUIN	Country	USA
Tech	Tony Correa				
STAR	T6000JW				

CUSTOMER CONCERN

AIR BAG LIGHT AND HAS OTHER CODES
Updated: 03/03/2015 08:42:11 By T6000JW
AIR BAG LIGHT ON DUE TO DRIVER AIRBAG SQUIB OPEN BUT IN TIPM THERE ACTIVE CODES LOST COMM. WITH AFS MODULE LEFT AND RIGHT NOTHING IS ADDED BUT JUST FOR MY INFO NEVER SEEN THESE CODE OR HEARD OF AFS MODULE CUST NOT COMPLAINING OF ANY THING ELSE
Updated: 03/03/2015 14:00:18 By T6000JW

RESOLUTION

Hello Tony, You stated the air bag light is on are these codes in the ORC and active ? When did this code appear has anything been replaced or changed ? Please send in a vehicle scan report and configuration report. Let me know when sent. Jim W
Updated: 03/03/2015 08:42:11 By T6000JW
Tony, I believe afs is adaptive front lighting which this vehicle does not apply Jim W
Updated: 03/03/2015 08:44:41 By T6000JW
Tony, This may have been configured and these codes appeared ? Do you need assistance with the driver air bag squib open concern. If so have you performed the diagnostics for this code ? Jim W
Updated: 03/03/2015 14:00:18 By T6000JW
Called dealer, spoke to S/A Greg. The original tech working on vehicle is in school at the moment. The shop foreman is working on the vehicle but cant be found. S/A was unaware of this concern. Only knew of another concern that the vehicle came in for. Reassigning to agent for follow up.

Updated: 03/10/2015 11:37:05 By T6246DZ

Tony, What is the status with this vehicle ? If no further assistance is needed please close this ticket on your end. Jim W

Updated: 03/10/2015 11:54:54 By T6000JW

CLOCK SPRING

Updated: 03/12/2015 18:06:57 By T6000JW

Field Report

VEHICLE

Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1J8GA6914	7L [REDACTED]	Built Date	05/03/2007	Mileage	129,923
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	EGT	3.8L V6 SMPI ENGINE				
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS				
Color	PR4	FLAME RED CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	19 - STEERING
Customer Complaint	AS	ALIGNMENT	
Created	04/10/2015 10:44:12	By	T5422JG
Updated	04/10/2015 11:26:39	By	T5422JG

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
C1240	Steering Angle Sensor Angle Overtravel Performance	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	45557	LEGACY CHRYSLER DODGE JEEP RAM	Phone	(888) 275-4573	
Address	1798 HIGHWAY 3175 BYP				
City	NATCHITOCHE	State	LA	ZIP	71457 9658
Dealer Zone	63	County	NATCHITOCHE	Country	USA
Tech	Tony Bilbrew				
STAR	T5422JG				

CUSTOMER CONCERN

air bag light is on
Updated: 04/10/2015 10:44:12 By T5422JG

RESOLUTION

Hello Tony, Has this vehicle been in any front end collisions? Are you able to read the SAS using a scan tool? If so what are your readings with the steering wheel centered, and from lock to lock? Is there any damage in the Steering wheel, steering column? If the alignment of this vehicle in spec? Report back with results, Jesus G
Updated: 04/10/2015 10:44:12 By T5422JG
was not showing 0 in center on scan tool
Updated: 04/10/2015 11:26:39 By T5422JG

Field Report

VEHICLE

Model Year	2012	Body	JKJL72	JEEP WRANGLER X 4X4 SPORT UTILITY 2-DOOR		
VIN	1C4AJWAG1	CL [REDACTED]	Built Date	06/02/2012	Mileage	30,845
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	WLI	AIR BAG WARNING LAMP ILLUMINATED	
Created	06/17/2015 12:57:59	By	T6000JW
Updated	06/17/2015 17:40:37	By	T6000JW

DIAGNOSTIC TROUBLE CODE(DTC)

Code	Description	TID	Date/Time
B1002	A/C Switch Request Input Circuit High	T3076SB	04/14/2013 01:25:00

CONTACT

Dealer	23955	FIRKINS CHRYSLER JEEP DODGE RAM	Phone	(941) 748-6510	
Address	2700 1ST STREET				
City	BRADENTON	State	FL	ZIP	34208 3859
Dealer Zone	66	County	MANATEE	Country	USA
Tech	Alfred Stasurak				
STAR	T6000JW				

CUSTOMER CONCERN

airbag light on
Updated: 06/17/2015 12:57:59 By T6000JW
NEED TO EXPIDITE CONCERN.
Updated: 06/17/2015 12:57:59 By T6000JW

RESOLUTION

Alfred, Your ticket has been accepted and will be worked in the order which it was received.
Updated: 06/17/2015 12:57:59 By T6000JW
Alfred, I am not finding any information on these listed codes. Please send in a vehicle scan report and let me know when sent. Are there any descriptions to these codes ? Suggest to create a code by unplugging a air bag and verify the code sets in the ORC then reconnect and verify the code is stored and clear and verify concern with the light on and codes present. Jim W
Updated: 06/17/2015 12:58:07 By T6000JW
NO WRONG VIN WILL RESUBMIT
Updated: 06/17/2015 17:40:37 By T6000JW

Field Report

VEHICLE

Model Year	2012	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY		
VIN	1C4HJWFG8	CL [REDACTED]	Built Date	08/11/2011	Mileage	46,028
Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)	Market	U	US	
Engine	ERB	3.6L V6 24V VVT ENGINE				
Transmission	DGJ	5-SPEED AUTO W5A580 TRANSMISSION				
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT				

GENERAL

Case Ref	[REDACTED]	Component Group	08 - ELECTRICAL
Customer Complaint	IB	INOPERATIVE	
Created	07/01/2015 13:02:57	By	T5036BE
Updated	07/09/2015 12:25:40	By	T5036BE

CONTACT

Dealer	26262	LOWERY BROS CHRYSLER-JEEP INC	Phone	(315) 472-7844	
Address	647 WEST GENESEE STREET				
City	SYRACUSE	State	NY	ZIP	13204 2303
Dealer Zone	32	County	ONONDAGA	Country	USA
Tech	JOSEPH AMIDON				
STAR	T5036BE				

CUSTOMER CONCERN

Alarm going off no crank
Updated: 07/01/2015 13:02:57 By T5036BE
 checked s346 as per star solution
Updated: 07/01/2015 13:02:57 By T5036BE
 load tested powers and grounds. powers and grounds good. no problems with pins
Updated: 07/01/2015 16:26:22 By T5036BE
 disconnected dynamics sensor. no response from abs module or steering angle sensor. tcm orc and pcm flashing back and forth between blue and yellow.
Updated: 07/02/2015 11:10:51 By T5036BE
 yes with abs disconnected that is the only module unresponsive and all other modules on can c stay a solid color
Updated: 07/02/2015 13:32:50 By T5036BE
 0.8v on both grounds
Updated: 07/02/2015 16:50:18 By T5036BE
 ran two new ground wires to abs module was able to communicate road test operated properly customer picked up and started doing same thing
Updated: 07/06/2015 15:03:43 By T5036BE
 ground is good. replaced battery due to battery boiling. have communication when jeep is cold. drive it 10 miles and abs lights come on engine light comes on oil light flickers. keep driving and everything goes back to normal service advisor tapped pcm when accured in shop and everything went back to normal
Updated: 07/09/2015 10:29:13 By T5036BE
 airbag light came on while condition was not present code U1414-IMPLAUSIBLE/MISSING ECU CONFIGURATION
 DATA did vehicle restore config and light went out
Updated: 07/09/2015 10:29:13 By T5036BE
 AFTER DRIVING 10 MILES CONDITION REOCCURS

Updated: 07/09/2015 12:25:40 By T5036BE

RESOLUTION

Joseph. Load test the ABS module's power and grounds. The cases we have indicate ABS ground issues. Closely inspect the ABS module's connector for any terminal fit and condition issues. Let me know if you need anything. Brian.

Updated: 07/01/2015 13:02:57 By T5036BE

Joseph. Connect the ABS and disconnect the Dynamics sensor and recheck communication. Keep me posted. Brian.

Updated: 07/01/2015 16:26:22 By T5036BE

Joseph. Does the communication still return if the ABS is disconnected? Let me know. Brian.

Updated: 07/02/2015 11:10:51 By T5036BE

Joseph. I know we tested the ABS ground; but let's run a loaded voltage drop on that ground. Use a motor or a halogen lamp connected to power at on pin and use the ABS module's connector ground terminal to ground the motor/lamp. Measure for voltage between the bulb's ground terminal and a good chassis ground. Please let me know what you find for the voltage reading. Thanks, Brian.

Updated: 07/02/2015 13:32:50 By T5036BE

Joseph; there's our problem. .8 is way too much voltage - it indicated high resistance on the grounds and that will cause the ABS, in this case, to try to ground itself through the bus. Let's clean up the grounds and reevaluate. Please keep me posted. Thanks, Brian.

Updated: 07/02/2015 16:50:18 By T5036BE

This ticket has been closed due to no response from the technician.

Updated: 07/06/2015 09:15:37 By T5036BE

Joseph. Recheck the communication with the ABS and retest the ABS grounds. Let me know what you find. Brian.

Updated: 07/06/2015 15:03:43 By T5036BE

Okay Joseph. Is the vehicle functioning normally now? Please let me know if you need anything. Brian.

Updated: 07/09/2015 10:29:13 By T5036BE

Joseph. Please send in vehicle scan & configuration reports. Let me know once they have been sent. Please use WITECH-1 to send them. Thanks, Brian.

Updated: 07/09/2015 12:25:40 By T5036BE

Field Report

VIN	1J4GA69137L	Model Year	2007	Body	JKJS74	JEEP WRANGLER UNLIMITED RUBICON 4X4 SPORT UTILITY	
Built Date	03/15/2007	Market	U	US	Plant	L	TOLEDO ASSEMBLY PLANT I (MAIN-PARKWAY)
Engine	EGT	3.8L V6 SMPI ENGINE			Serial#	1073701877	
Transmission	DGV	4-SPD. AUTOMATIC VLP 42RLE TRANS			Serial#	K0717E0548	
Color	PJR	RESCUE GREEN MET. CLEAR COAT					

Report Number	R	System Key	8138945	Report Version	1	Open Date	10/16/2007
Close Date	10/18/2007	Narrative Date	10/18/2007	Category	Reliability	Mileage	9,738
TID	0000307						

Dealer	82702	PRODUCT QUALITY RESEARCH CENTER			Phone	(248) 451-5681	
Dealer City	AUBURN HILLS	State	MI	Zip	48326 2944		
Dealer Zone	42	Great Lakes - Detroit					

Part Number	56051567	Part Description	N/A	Part Quantity	1
LOP	N/A	N/A			
Report Authorization	Wilczynski, Rudy	CAG Report Type	Field Engineer Analysis		

Customer Concerns

TSB Group: 08 - ELECTRICAL

Complaint: Intermittent no start

Cause: CAN C - IP Wiring harness open

Correction: Replace IP wiring harness

P/N 56051567

LOP 08909001

CSA- L20

DETAILS: Vehicle was first at a dealer where the PCM was replaced with out resolution. Vehicle was then brought in to PQRC for when driving the gauges go down all CCN lights illuminate, key fobs are inoperative, and vehicle will not start. Vehicle was shut off in PQRC drive up and then would not start. Vehicle was inspected and found all CCN PRNDL boxed and flashing, sway bar light, Battery/throttle light, ESP/BAS, seatbelt/airbag, traction control, temp gauge moving up and down, and security light on. Found codes below

*Abs Active codes

U0002,U0429 Implausible data received from steering control module
U0126 Lost communication with abs.

*PCM Stored codes

U110A Lost comm. With SCM-Can-C,
U1403 Implausible fuel level signal received,
U110C Lost fuel level message,
U110E Lost ambient temp message
U1113 Lost a/c pressure message,
P0481 Cooling fan 2 control circuit /open
P0480 Cooling fan 1 control circuit /open
U1110 Lost vehicle speed message
U1120 Lost wheel distance message
P0884 Power up at speed

*ASBS Stored codes

U0121 Lost comm. With ABS module
U0146 Lost comm. With central gateway

*ORC Stored codes

U0194 Lost comm. With OCM
U0141 Lost comm. With FCM
U0002 Can C Bus off performance
B223D OCM dtc present

*SAS Stored

U0141 Lost comm with FCM
U0001 CAN C Bus

*WCM Stored

U0141 Lost comm with FCM

*TIPM Stored

U0151 Lost comm with ORC
U0154 Lost comm with OCM
U0001 Can C Bus

U0121 Lost comm with ABS
U0168 Lost comm with vehicle security control module
U0100 Lost comm with PCM

All CAN C modules were not on the bus. Checked all powers and grounds to the PCM because of the code for 'Power Up At Speed'. All were good. Performed tap and wiggle test on all modules and harnesses. Swapped TIPM module and problem still persisted. All modules were then unplugged one at a time. Once the ASBS module was unplugged and plugged back in the Can C Bus came back up and could not get it to fail again. Vehicle also had Telediagnosics which was unplugged and vehicle was given back to custodian to monitor.

Vehicle returned after 647 miles with the same condition as above. Checked powers and grounds from PCM. All measured good. Performed tap and wiggle test on all modules and inspected all connectors on harnesses with no effect. Removed RF wheel flare to gain access to IP harness and battery tray. Inspected IP to TIPM harness for rough edge on battery tray and wire harness chaffing. No damage was found. Performed a wiggle test on the harness between the bulk head grommet and TIPM module. Every time the harness was wiggled the STARSCAN would chime and the CAN C Bus would come up and then by wiggling it again it would go back down. The IP harness was removed from the vehicle. The tape wrap was removed from the harness and CAN C twisted pair was inspected. No damage was found. Checked continuity on CAN C wires from all connectors but could not verify open. Conclusion is that there are broken wire strands that are causing an intermittent connection. Left message for Denise Cooley Chrysler Engineer. IP harness will be given to PRG if no response from Chrysler Engineering. No message from Denise harness will go to James Mercier in PRG.