

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents



1249583

Rose

Timothy J. Abeel, Jr.

913 Fayette St.
Conshohocken, PA 19428

tel: 888.830.1474
tim@timothyabeel.com

www.timothyabeel.com

June 19, 2014

CHRYSLER GROUP, LLC
CIMS 485-13-32
1000 CHRYSLER DRIVE
AUBURN HILLS MI 48326

Re: [REDACTED] v. Chrysler Group LLC
Vehicle: 2014 Jeep Cherokee
VIN # 1C4RJFCG7EC [REDACTED]

Dear Sir or Madam:

This is notification that Timothy Abeel & Associates, P.C. represents the above individual against Chrysler LLC for claims pursuant to the Pennsylvania Lemon Law, Magnuson Moss Warranty Act and the Pennsylvania Unfair Trade Act. Please direct any and all correspondence to this office.

Please do not have any further contact with our client, Mr. [REDACTED] only with the exception to expedite necessary warranty repairs.

Thank you for your attention to this matter. If you have any questions, please contact me at your convenience.

Sincerely,

Timothy J. Abeel, Jr. / tmc

Timothy J. Abeel, Jr., Esq.

TJA/tmc
Enclosures

RECEIVED

JUN 24 2014

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

CUSTOMER #:

INVOICE



110-112 RT, 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-8000
www.cochran.com

PAGE 3

CHESWICK, PA
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		14237/14237	T7901	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS			16:45 08MAY14		0.00	COUP	08MAY14
01JAN14 DD							
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
08:08 08MAY14	15:03 08MAY14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	16PT	PERFORM	MULTI-POINT	INSPECTION			
				6186 Henry, James LIC#: 9999			
				CPHT		0.00	0.00

Q**	#1	COCHRAN	RENTAL	CAR			
CAUSE:							
	L	COCHRAN	RENTAL	CAR			
				6186 Henry, James LIC#: 9999			
				CP		0.00	0.00
SUBL	#1	COCHRAN	RENTAL	CAR			
				WC			(N/C)

Web Appt created 2014-05-04
12:27:00pm taken by Adam
Milgrub C/S: Will need rental
car as part of max care plan.

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.

PAID MAY 09 2014
Visa

4.31
0.72

DESCRIPTION	TOTALS
LABOR AMOUNT	71.90
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	71.90
LESS INSURANCE	28.84
SALES TAX	5.03
PLEASE PAY THIS AMOUNT	48.09

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: [REDACTED]

[REDACTED]



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CHESWICK, PA [REDACTED]

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC1 [REDACTED]		14237/14237	T7901	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PC NO	RATE	PAYMENT	INV DATE
01JAN14 IS			16:45 08MAY14		0.00	COUP	08MAY14
01JAN14 DD							
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

J EMISSION INSPECTION
 IM EMISSION INSPECTION
 6186 Henry, James LIC#: 9999
 CPHT
 44.95 44.95

K STATE SAFETY INSPECTION
 SI STATE SAFETY INSPECTION
 6186 Henry, James LIC#: 9999
 CPHT
 24.95 24.95

CHS STATE STICKER FEE
 6186 Henry, James LIC#: 9999
 CPHT
 2.00

L LUBE, OIL, FILTER, CHECK ALL FLUIDS, REMINDER STICKER ON W/SHIELD, WE
 USE MOPAR MOTOR OIL
 CAUSE: F
 26860303 CHRYSLER EOP
 6186 Henry, James LIC#: 9999
 WCOB
 1 68191349AA FILTER-ENGINE OIL (N/C)
 6 68055890AA *OIL-5W20 (N/C)
 FC: PART#: COUNT: (N/C)
 CLAIM TYPE: F
 AUTH CODE:

M TIRE ROTATION WITH STATE INSPECTION
 MISC TIRES DID NOT NEED ROTATED AT THIS TIME
 6186 Henry, James LIC#: 9999
 CPHT
 0.00 0.00

P PERFORM MULTI-POINT INSPECTION		STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)		CUSTOMER SIGNATURE	

CUSTOMER COPY

CUSTOMER #

INVOICE



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PAGE 1

CHESWICK, PA

SERVICE ADVISOR: 6135 CHRIS GEORGE

HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		14237/14237	T7901

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
01JAN14 IS			16:45 08MAY14		0.00	COUP	08MAY14

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR:43722 ENG:3.6_Liter
 08:08 08MAY14 15:03 08MAY14

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

G CHECK TRANS MODULE FOR FAULT CODES AS CUSTOME RSTATES IT SEEMS TO
 SHIFT HARD WHEN PULLING OUT SLOW FROM 1ST TO 2ND GEAR

CAUSE: UPDATE AS PER TSB FOR SHIFT ENHANCEMENTS

18190590 TRANS MODULE UPDATE AS PER TSB

6186 Henry, James LIC#: 9999

WC

FC: FM PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)



H CUSTOMER STATES WHEN FOLDING IN THE DRIVERS POWER FOLDING MIRROR IT
 MAKES A GRINDING SOUND

MISC ORDERED LT OUTSIDE MIRROR

6186 Henry, James LIC#: 9999

ISDP

(N/C)

I CUSTOMER STATES WHEN THE TEMP IS SET AT 66 OR 68 IT SEEMS TO BE
 BLOWING VERY HOT AIR AND WIL NOT TURN DOWN HEAT...Turn down to
 66 and Full AC go back up a degree or two and full heat.
 Basically we have all heat or all cold air. I believe there
 might be a few TSB's out for it.

CAUSE: UPDATE

18196295 UPDATE SOFTWARE TO HVAC UNIT AS PER TSB

6186 Henry, James LIC#: 9999

WC

FC: FM PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)

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		(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY



Cranberry Chrysler-Jeep-Dodge

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VIN 1C4RJFCG7EC		DATE IN 08/09/13	
YEAR 2014	MAKE JEEP	MODEL GRAND CHER	COLOR SILVER N
MILES IN 3000	MILES OUT 3000	FIRST USE 05/16/13	LIBC. PA
SEE ALSO		RES. H: [REDACTED]	BUS. W: (412) -
		WRITER NASH D	

- (1) CUSTOMER STATES TRANSMISSION IS NOT SHIFTING
CORRECTLY IN BETWEEN FIRST AND SECOND GEAR
TCM UPDATE AVAILABLE
UPDATE TCM
(Tech:83) A
Warranty Claim
18190598 FM T83 2
.....(Warranty).....
- (2) PERFORM SMI MULTIPOINT INSPECTION
(Tech:83) A
99P T83
.....(Internal).....
- (3) WASHER FLUID TOP OFF-RON LEWIS COURTESY
(Tech:83) A
Labor WFT T83
.....(Internal).....

	W/C	INT.	CUSTOMER
Next Service			Lube-Oil-Filter
DISCLAIMER OF WARRANTIES			
<small>Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties other expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</small>			
X			
Page 1 of 1			Job 94841
Customer Copy			
		Labor	.00
		Parts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		.00 Tax	.00
		Total	.00

The Reynolds and Reynolds Company, CC6851516 Q, 06/12



CHRYSLER



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[REDACTED]		VIN	LC4RJFCG7EC		[REDACTED]	[REDACTED]	DATE IN	06/17/13
YEAR	2014	MAKE	JEEP	MODEL	GRAND CHER	COLOR	SILVER	N
MILES IN	1842	MILES OUT	1842	FIRST USE	05/16/13	LIBC.	PA	CHESWICK PA
SEE ALSO	[REDACTED]						WRITER	47ND

		CALL WHEN READY		
(1)	SOP RADIO (Tech:83) A	Warranty Claim 08600201	T83 4	
	 (Warranty)		
(2)	SOP FLASHLIGHT (Tech:83)	Labor	T83	.00
		Total Repair (Customer)		.00
(3)	CUSTOMER STATES A/C DOES NOT COME ON WITH REMOTE START STAR CASE # S1308000176 JEEP GLITCH- NO SOLUTION GIVEN (Tech:83) A	Labor	T83	.00
		Total Repair (Customer)		.00

1 hr - (1130)
Blah

The Reynolds and Reynolds Company, CG651516 Q, 06/12

	W/C	INT.	CUSTOMER
Next Service AUG '13 Lube-Oil-Filter			
DISCLAIMER OF WARRANTIES			
<small>Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</small>			
X			
Job 1865			
Customer Copy			
		Labor	.00
		Farts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		Tax	.00
		Total	.00





Cranberry Chrysler-Jeep-Dodge

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Phone 724-452-4040 • Fax 724-452-1487
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YEAR 2014		MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N	1054	DATE IN 06/05/13
MILES IN 674		MILES OUT 678	FIRST USE 05/16/13	LISC. PA	CHESWICK PA		TIME IN 07:58
SEE ALSO		RES. H:		BUS. W: (412) -		CLOSED 06/05/13	
						WRITER 2815 BRAD C	

- CALL WHEN READY**
- 1) CUST STATES UCONNECT SYSTEM KEEPS RESETTING & RADIO & SPEDOMETER TURN OFF WHILE DRIVING ORDERED RADIO (Tech:83) A
Labor T83
.....(Internal).....
 - 2) PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A
Labor T83
.....(Internal).....
 - 3) WASHER FLUID TOP OFF-RON LEWIS COURTESY (Tech:83) A
Labor WFT T83
.....(Internal).....
 - 4) CUST REQUIRES SHUTTLE TO WORK - WILL DROP OFF ABOUT 7:45AM (Tech:83) A
Labor T83
.....(Internal).....
 - 5) A/C DOES NOT COME ON WITH REMOTE START NORMAL OPERATION NO PROBLEM FOUND (Tech:83) A
Labor T83
.....(Internal).....
 - 6) FLASHLIGHT IN REAR POPS OUT OF HOLDER AT TIME PARTS ORDERED (Tech:83) A
Labor T83
.....(Internal).....
 - 7) MESSAGE FOR AIR SUSPENSION COOLING DOWN COMES ON COULD NOT DUPLICATE CONDITION STORED CODE C1562-92 AND C1562-98 RIDE HEIGHT AIR PUMP CONTROL PERFORMANCE NO PROBLEM FOUND AT THIS TIME (Tech:83) A
Labor T83
.....(Internal).....

	W/C	INT.	CUSTOMER
Next Service NOV '13 Lube-Oil-Filter			
DISCLAIMER OF WARRANTIES			
<small>Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</small>			
		Labor	.00
		Parts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		.00 Tax	.00
		Total	.00
Page 1 of 1	Job 1731		
Customer Copy			

The Remaker and Reynolds Company C-651516 Q (08/12)



CHRYSLER



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www.ronlewisautomotive.com



YEAR 2014		MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N	DATE IN 08/29/13
MILES IN 4965		MILES OUT 4965	FIRST USE 05/16/13	LIC. PA	CHESWICK PA	TIME IN 08:11
SEE ALSO		RES. H:		BUS. W: (412) -		CLOSED 08/29/13
						WRITER 3547 NASH D

(1) INSTALL S.O.P (BEZEL AROUND RADIO) (Tech:83) A	CUSTOMER IS WAITING Warranty Claim 08808101 51 T83 3 5091842AE (STACK) 1 (F) 5LV81DX9AA (PANEL) 1 (Warranty)
(2) CUST STATES "AIR SUSPENSION COOLING LAMP" IS COMING ON AGAIN. R.O FROM 6/5/13 IS ATTACHED. ORDERED AIR SUSPENSION CONTROL MODULE (Tech:83) A	Labor T83 (Internal)
(3) CUST STATES ADAPTIVE CRUISE CONTROL BUTTON IS "WEARING OUT" (BUTTON WORKS, COLOR IS FADING) ORDERED REPLACEMENT SWITCH (Tech:83) A	Labor T83 (Internal)
(4) INSTALL S.O.P REAR PANNEL W/FLASHLAMP ATTACHMENT (Tech:83) A	Warranty Claim 23151005 D1 T83 2 (F) 1WK00DX9AA (PANEL) 1 (Warranty)
(5) WASHER FLUID TOP OFF-RON LEWIS COURTESY (Tech:83) A	Labor WFT T83 (Internal)
(6) PERFORM SMI MULTIPOINT INSPECTION (Tech:83) A	99P T83 (Internal)
(7) ENTERPRISE RENTAL VEHICLE APPROVED THROUGH CHRYSLER 1 DAY \$35.00 (Tech:83) A	Labor T83 (Internal)

Next Service	Lube-Oil-Filter	W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES				
<small>Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</small>				
<input checked="" type="checkbox"/>				
Page 1 of 1	Reprint (1)		Job 055088	
Customer Copy				
			Labor .00 Parts .00 Sublet .00 Shop Supplie .00 Oil/Grease .00 Sub Total .00 Tax .00 Total .00	

The Reynolds and Reynolds Company, CC651516 Q (06/12)



Cranberry Chrysler-Jeep-Dodge

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VIN: C4RJPFG7EC				DATE IN: 09/04/13
YEAR: 2014	MAKE: JEEP	MODEL: GRAND CHER	COLOR: SILVER	TIME IN: 13:27
MILES IN: 5166	MILES OUT: 5166	DATE: 05/16/13	STATE: PA	CLOSED: 13:56
SEE ALSO:	H: [REDACTED] W: (412) -			WRITER: DAVID C

(1) MAINTENANCE CARE LUBE, OIL & FILTER CHECK BELTS, HOSES, FLUIDS & TIRE PSI. RESET OIL REMINDER LIGHT IF EQUIPPED (Tech:99) A	CUSTOMER IS WAITING Service Contract 26860303 T99 3 68191349AA (FILTER) 1 68026603AA (OIL) 6(Warranty).....
(2) EXPRESS LANE 4 TIRE ROTATION AND VISUAL BRAKE INSPECTION (Tech:99) A	Service Contract EL2 T99 3(Warranty).....
(3) WASHER FLUID TOP OFF- RON LEWIS COURTESY (Tech:99) A	Labor WFT T99(Internal).....
(4) PERFORM SMI MULTIPOINT INSPECTION (Tech:99) A	99P T99 Total Repair (Customer)00

The Ron Lewis Company CR851516 06/12

DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	W/C	INT.	CUSTOMER
		Labor	.00
		Parts	.00
		Sublet	.00
		Shop Supplie	.00
		Oil/Grease	.00
		Sub Total	.00
		.00 Tax	.00
		Total	.00

Page 1 of 1



Customer Copy

CUSTOMER #: [REDACTED]

INVOICE



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CHRYSLER JEEP DODGE (724) 295-5000
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CHESWICK, PA [REDACTED]
HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

PAGE 1

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7E[REDACTED]		5331/5757	T5452	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
10SEP13	18SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES WHEN REMOTE STARTED THE HVAC DOES NOT COME ON LIKE IT SHOULD (CHECK TSB)NUMBER: 24-002-13 DATE: 09/05/2013 MODELS: 2014 WK (vehicles equipped with Dual Zone Automatic Temperature Control (sales code HAF) built on or before July 30, 2013).

CAUSE: F

18196295 UPDATE SOFTWARE TO HVAC UNIT AS PER TSB
6172 Polisano,Thomas LIC#: 7300

WC
FC: FM PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

(N/C)

SUBL LEEWAY RENTAL CAR (CUSTOMER ENHANCED SATISFACTION)

WC



(N/C)

B WHEN STARTED THE RADIO HAS A MESSAGE THAT SAYS VEHICLE PHONE REQUIRES SERVICE

CAUSE: RADIO HAS INTERNAL PHONE ISSUE

08600270 Radio / telematics gateway module - Test and replace Replace with exchange unit (0 - Low skilled)

6172 Polisano,Thomas LIC#: 7300

WC
1 Z8190240AG RADIO
FC: 58
PART#: Z8190240AG
COUNT: 0
CLAIM TYPE: W
AUTH CODE:

(N/C)

(N/C)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER COPY

CUSTOMER #: 3 [REDACTED]

INVOICE



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CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

PAGE 2

CHESWICK, PA [REDACTED]
HOME: [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		5331/5757	T5452	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
10SEP13	18SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

C PERFORM MULTI-POINT INSPECTION
16PT PERFORM MULTI-POINT INSPECTION
6172 Polisano, Thomas LIC#: 7300
ISDP (N/C)

D PERFORM RRT 13-056 RADIO UPDATES
MISC NEW RADIO UP TO DATE
6172 Polisano, Thomas LIC#: 7300
ISDP (N/C)

E** THE ANOLOG SPEEDO OPTION WAS SHOWING BUT NOT READING ANY SPEED
MISC COULD NOT DUPLICATE CONCERN AT THIS TIME AS
ALL IS WORKING NORMAL AND FOUND NO FAULT
CODES IN SYSTEM
6172 Polisano, Thomas LIC#: 7300
ISDP (N/C)

F** THE POWER FOLD MIRRORS ARE MAKING NOISE CHECK AND ADVISE
MISC ALL SOUNDS NORMAL WITH MIRRORS AND BOTH ARE
OPERATING NORMAL
6172 Polisano, Thomas LIC#: 7300
ISDP (N/C)

G** THE FORWARD COLLISION WARNING IS SETTING OFF WHEN NOTHING IS
INFRONT OF JEEP
MISC COULD NOT DUPLICATE CONCERN AND FOUND FAULT
CODES WITH SYSTEM AND TURNED SENSITIVITY ON
SYSTEM DOWN
6172 Polisano, Thomas LIC#: 7300
ISDP (N/C)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER COPY

CUSTOMER #:



INVOICE

110-112 RT. 908
NATRONA HEIGHTS, PA 15066
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA 1

PAGE 3

HOME: CONT:

BUS: CELL:

SERVICE ADVISOR: 6135 CHRIS GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC		5331/5757	T5452

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS							
01JAN14 DD			WAIT 18SEP13		0.00	CASH	18SEP13

R.O. OPENED	READY	OPTIONS:
10SEP13	18SEP13	DLR:43722 ENG:3.6_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
6059		CHRYSLER	SENDING RADIO				

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.



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		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE

CUSTOMER COPY



Cranberry Chrysler-Jeep-Dodge

21145 Route 19 • Cranberry Township, PA 16066
Phone 724-452-4040 • Fax 724-452-1487
www.ronlewisautomotive.com



YEAR 2014		MAKE JEEP	MODEL GRAND CHER	COLOR SILVER	N	DATE IN 09/24/13
MILES IN 6017		MILES OUT 6017	FIRST USE 05/16/13	LISC. PA	CHESWICK PA	TIME IN 08:14
SEE ALSO		H: [REDACTED] W: (412) -			CLOSED 15:49 09/24/13	
					WRITER 3547 NASH D	

CUSTOMER IS WAITING

- | | | |
|---|--|---------------------------------------|
| (1) THERE ARE TWO SPECIAL ORDER PARTS FOR MR. MILGRUB
(Tech:83) A | Labor
..... (Internal) | T83 |
| (2) RIGHT STEERING WHEEL SWITCH IS BLEMISHED
-REPLACE STEERING WHEEL SWITCH
-COLOR WAS RUBBING OFF OF BUTTON
(Tech:83) A | Warranty Claim
08808202
(F) 68159640AC (SWITCH) | T83 3
1
..... (Warranty) |
| (3) AIR RIDE CONTROL MODULE HAS AN INTERNAL FAILURE.
-REPLACED AIR RIDE CONTROL MODULE
(Tech:83) A | Warranty Claim
08196701 WF
(F) 68109987AD (MODULE) | T83 6
1
..... (Warranty) |
| (4) ENTERPRISE RENTAL
-PAID FOR BY CHRYSLER-
(Tech:83) A | Labor
ENTERPRISE 96716
..... (Warranty) | T83 |
| (5) PERFORM SMI MULTIPOINT INSPECTION
(Tech:83) A | 99P
..... (Internal) | T83 |
| (6) WASHER FLUID TOP OFF- RON LEWIS COURTESY
(Tech:83) A | Labor
..... (Internal) | WFT T83 |

Next Service ' Lube-Oil-Filter

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

Page 1 of 1

Job 055985

96716



Customer Copy

W/C INT. CUSTOMER

Labor	.00
Parts	.00
Sublet	.00
Shop Supplie	.00
Oil/Grease	.00
Sub Total	.00
.00 Tax	.00
Total	.00

CUSTOMER #: [REDACTED]



INVOICE

110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA 1

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		8592/8592	T7038	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PC NO	RATE	PAYMENT	INV DATE
01JAN14 IS							
01JAN14 DD			WAIT 23NOV13		0.00	CASH	23NOV13
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
23NOV13	23NOV13						

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S: N58 / NHTSA 13V-483 Recall for 2014 Grand Cherokee, ground wire
and reprogram dash
CAUSE: RECALL
08N58184 RECALL N58
6166 Arndt, Steven LIC#: 4047
WC
FC: PART#: COUNT:
CLAIM TYPE: S
AUTH CODE:
(N/C)



B** RRT
CAUSE: MAINT
186002AB RAPID RESPONSE RADIO UPDATE
6166 Arndt, Steven LIC#: 4047
WC
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

(N/C)

WAIT Web Appt created
2013-11-13 11:37:00am tak en
by Adam Milgrub

Thank you for allowing us the opportunity to
serve you today at #1 Cochran Chrysler. We
expect the service you received to be to your
COMPLETE SATISFACTION. You can provide us
feedback by emailing to feedback@cochran.com.
Thank you again and we look forward to
serving you in the future.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
	The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #:

INVOICE



CHESWICK, PA

PAGE 1

110-112 RT. 908
NATRONA HEIGHTS, PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-8000
www.cochran.com

HOME: CONT:
BUS: CELL:

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC		11017/11017	T7679	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS							
01JAN14 DD			WAIT 11JAN14		0.00	CASH	11JAN14
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
11JAN14	11JAN14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D LUBE,OIL,FILTER, CHECK ALL FLUIDS, REMINDER STICKER ON W/SHIELD, WE USE MOPAR MOTOR OIL

CAUSE: MAINT

26860303 CHRYSLER LOF
6175 Johns,Steven LIC#: 4293
WCOC

1 68191349AA FILTER-ENGINE OIL
6 68055890AA *OIL-5W20

FC: PART#: COUNT:
CLAIM TYPE: F
AUTH CODE:

(N/C)
(N/C)
(N/C)



E Rotate tires
CAUSE: MAINT

TR ROTATION COVERED BY C S C
6175 Johns,Steven LIC#: 4293
WCOC

FC: PART#: COUNT:
CLAIM TYPE: F
AUTH CODE:

(N/C)

F CUSTOMER STATES ANY FLASHES FOR TRANS AVAILABLE ??
MISC NO FLASHES AVAILABLE AT THIS TIME

6175 Johns,Steven LIC#: 4293
CPHT

0.00 0.00

G AT TIMES DRIVERS MIRROR GRINDS WHEN MOVING
MISC MIRROR WORKS NORMAL AT THIS TIME

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER #: [REDACTED]

[REDACTED]



INVOICE

110-112 RT. 908
NATRONA HEGHTS. PA 15065
FORD (724) 294-2000
CHRYSLER JEEP DODGE (724) 295-5000
www.cochran.com

CHESWICK, PA [REDACTED]
HOME [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

PAGE 2

SERVICE ADVISOR: 6034 DARRELL JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREY	14	JEEP CHEROKEE	1C4RJFCG7EC [REDACTED]		11017/11017	T7679	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN14 IS			WAIT 11JAN14		0.00	CASH	11JAN14
01JAN14 DD							
R.O. OPENED	READY	OPTIONS: DLR:43722 ENG:3.6_Liter					
11JAN14	11JAN14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				6175 Johns, Steven LIC#: 4293			
			CPHT			0.00	0.00

WAIT Web Appt created
2013-12-19 08:29:00pm tak en
by Adam Milgrub

Thank you for allowing us the opportunity to serve you today at #1 Cochran Chrysler. We expect the service you received to be to your COMPLETE SATISFACTION. You can provide us feedback by emailing to feedback@cochran.com. Thank you again and we look forward to serving you in the future.



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		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER COPY

No

MV-1 (4-10)							I. TAX/FEES			
A. VEHICLE DESCRIPTION	MAKE OF VEHICLE JEEP	VEHICLE IDENTIFICATION NUMBER (VIN). IF TRACING REQUIRED, TAPE SECURELY TO REVERSE SIDE OF THIS COPY		BODY TYPE (SDN, TK, BUS, ETC.)	MODEL YEAR 2014	PURCHASE PRICE (See Note on Reverse.)		4,795.00		
	GROSS VEHICLE WT. RATING	FUEL TYPE: <input type="checkbox"/> GASOLINE <input type="checkbox"/> DIESEL <input type="checkbox"/> ELECTRIC <input type="checkbox"/> HYBRID <input type="checkbox"/> PROPANE <input type="checkbox"/> OTHER	DIN/MECHANIC# 86-3803	AUTHORIZED NOTARY PUBLIC OR CERTIFIED INSPECTION MECHANIC (PRINT NAME)		LESS TRADE-IN		N/A		
	CHECK THE APPROPRIATE BLOCK IF THE VEHICLE IS TO BE USED OR WAS FORMERLY USED AS A <input type="checkbox"/> TAXI OR A <input type="checkbox"/> POLICE VEHICLE (IF APPLICABLE) <input type="checkbox"/> I certify that I have verified that a legible tracing cannot be secured and that the above VIN and vehicle weight information listed here and in Section F are correct.						SIGN HERE		TAXABLE AMOUNT	4,795.00
B. APPLICANT INFORMATION	LAST NAME (OR FULL BUSINESS NAME)		FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID# OR BUS. ID#	DATE OF BIRTH	SALES TAX X 6% (.06), X 7% (.07) OR X 8% (.08) * (See Note on Reverse.)		3,135.65	
	CO-PURCHASER LAST NAME		FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID#	DATE OF BIRTH	LESS TAX CREDIT		N/A	
					DATE ACQUIRED/PURCHASED	COUNTY CODE	1. SALES TAX DUE		3,135.65	
	CITY				STATE	ZIP CODE	DEALER ID NUMBER (IF APPLICABLE)		REFER TO COUNTY CODES LISTING ON REVERSE SIDE OF YELLOW COPY	
	NOTE: If a co-purchaser other than your spouse is listed and you want the title to be listed as "Joint Tenants With Right of Survivorship" (On death of one owner, title goes to surviving owner.) CHECK HERE <input type="checkbox"/> . Otherwise, the title will be issued as "Tenants in Common" (On death of one owner, interest of deceased owner goes to his/her heirs or estate.)									
NOTE: IF THE VEHICLE IS TO BE USED AS A DAILY RENTAL OR LEASED VEHICLE, CHECK THIS BLOCK <input type="checkbox"/> . IF BLOCK IS CHECKED, COMPLETE AND ATTACH FORM MV-1L.										
C. MILEAGE INFORMATION	<input type="checkbox"/> REFLECTS THE AMOUNT OF MILEAGE IN EXCESS OF ITS MECHANICAL LIMITS		<input type="checkbox"/> IS NOT THE ACTUAL MILEAGE		ODOMETER READING				1C. PTA NO.	
WARNING: FEDERAL AND STATE LAWS REQUIRE THAT YOU STATE THE MILEAGE IN CONNECTION WITH THE TRANSFER OF OWNERSHIP. FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.					5 4 TENTHS				2. TITLE FEE	22.50
D. LIEN INFORMATION	IF NO LIEN, CHECK <input type="checkbox"/> IS THIS AN ELT? (IF YES, FIN REQUIRED) <input type="checkbox"/> YES <input type="checkbox"/> NO		IF NO 2ND LIEN, CHECK <input type="checkbox"/> IS THIS AN ELT? (IF YES, FIN REQUIRED) <input type="checkbox"/> YES <input type="checkbox"/> NO		1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER				3. LIEN FEE	5.00
	2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER		1ST LIENHOLDER NAME		2ND LIENHOLDER NAME				4. REGISTRATION OR PROCESSING FEE	36.00
	STREET		STREET		CITY				STATE	ZIP CODE
	CITY		STATE		ZIP CODE		CITY		STATE	ZIP CODE
E. VEHICLE TRADED	MAKE OF VEHICLE		VEHICLE IDENTIFICATION NUMBER (VIN)		MODEL YEAR				5. DUPLICATE REG. FEE NO. OF CARDS	N/A
BODY TYPE (SDN, BUS, TK, ETC.)		CONDITION OF VEHICLE <input type="checkbox"/> GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR						6. TRANSFER FEE	N/A	
F. ADDITIONAL VEHICLE INFORMATION	PASSENGER TAXI/BUS	<input type="checkbox"/> PASSENGER <input type="checkbox"/> TAXI <input type="checkbox"/> LIMOUSINE <input type="checkbox"/> SCHOOL BUS <input type="checkbox"/> MASS TRANSIT <input type="checkbox"/> OTHER BUS		SEATING CAPACITY				7. INCREASE FEE	N/A	
	MOTORCYCLE MOTOR DRIVEN CYCLE MOPED	CYLINDER CAPACITY 5000 OR LESS <input type="checkbox"/> YES <input type="checkbox"/> NO		BRAKE HORSEPOWER <input type="checkbox"/> 1.5 OR LESS <input type="checkbox"/> 1.6 TO 5.0 <input type="checkbox"/> OVFR 5.0		MAX DESIGN SPEED 25 MPH OR LESS <input type="checkbox"/> YES <input type="checkbox"/> NO		8. REPLACEMENT FEE	N/A	
	MOTORHOME	OPERABLE PFD/AS <input type="checkbox"/> YES <input type="checkbox"/> NO		AUTOMATIC TRANSMISSION <input type="checkbox"/> YES <input type="checkbox"/> NO		DESIGNED/ALTERED FOR ROAD USE <input type="checkbox"/> YES <input type="checkbox"/> NO		9. TOTAL PAID (ADD 1 THRU 8) Send One Check In This Amount	3,199.15	
	TRAILER & VEHICLES BELOW	CHASSIS MFR:		BODY MAKE:						
	TRUCK TRUCK TRACTOR	NUMBER OF AXLES:		REQ. REGISTERED GROSS WT. (INCLUDING LOAD)		SUM OF GAWRS:		LNI ADEN WT. (EMPTY)		
REQ. REGISTERED GROSS COMBINATION WT.		GROSS COMBINATION WT. RATING								
G. APPLICATION FOR REGISTRATION	ORIGINAL PLATE - CHECK ONE <input type="checkbox"/> PLATE TO BE ISSUED BY DEPARTMENT (PROOF OF INSURANCE MUST BE ATTACHED.)		<input type="checkbox"/> TRANSFER OF PREVIOUSLY ISSUED PLATE		<input type="checkbox"/> TRANSFER & REPLACEMENT OF PLATE					
	<input type="checkbox"/> EXCHANGE PLATE TO BE ISSUED BY DEPARTMENT		<input type="checkbox"/> TRANSFER & RENEWAL OF PLATE		<input type="checkbox"/> TRANSFER OF PLATE & REPLACEMENT OF STICKER					
	<input type="checkbox"/> TEMPORARY PLATE ISSUED BY FULL AGENT (Note: This plate will expire 90 days from date of issuance.)		PLATE NO.		REASON FOR REPLACEMENT					
	EXPIRES Month Year		TRANSFERRED FROM TITLE NO.		VIN					
	SIGNATURE OF PERSON FROM WHOM PLATE IS BEING TRANSFERRED (IF OTHER THAN APPLICANT)		SIGN HERE		RELATIONSHIP TO APPLICANT					
INSURANCE COMPANY NAME		NAIC NO.		POLICY NO. (OR ATTACH BINDER)		POLICY EFFECTIVE DATE		POLICY EXPIRATION DATE		
ISSUING AGENT INFORMATION		I CERTIFY THAT ON MONTH DAY YEAR I HAVE CHECKED TO DETERMINE THAT THE VEHICLE IS INSURED AND ISSUED TEMPORARY REGISTRATION TO THE ABOVE APPLICANT, IN COMPLIANCE WITH ALL APPLICABLE PROVISIONS OF THE VEHICLE CODE AND DEPARTMENT REGULATIONS.		ISSUING AGENT (PRINT NAME)		AGENT NO.		TELEPHONE NO.		
H. NOTARIZATION		SUBSCRIBED AND SWORN TO BEFORE ME: MONTH DAY YEAR		I/WE CERTIFY THAT I/WE HAVE EXAMINED AND SIGNED THIS APPLICATION AFTER ITS COMPLETION. I/WE FURTHER CERTIFY THAT ALL STATEMENTS HEREIN ARE TRUE AND CORRECT AND MAKE APPLICATION FOR CERTIFICATE OF TITLE FOR THE VEHICLE DESCRIBED IN SECTION A. IF ANY EXEMPTION IS CLAIMED, THE PURCHASER FURTHER CERTIFIES THAT HE/S/HE IS AUTHORIZED TO CLAIM THIS EXEMPTION. I/WE ACKNOWLEDGE THAT I/WE MAY LOSE MY/OUR OPERATING PRIVILEGE(S) OR VEHICLE REGISTRATION FOR FAILURE TO MAINTAIN FINANCIAL RESPONSIBILITY ON THE CURRENTLY REGISTERED VEHICLE FOR THE PERIOD OF REGISTRATION. I/WE ACKNOWLEDGE THAT I/WE MAY BE SUBJECT TO A FINE NOT EXCEEDING \$5,000 AND IMPRISONMENT OF NOT MORE THAN TWO YEARS FOR AN APPLICATION.						
SIGNATURE OF PERSON ADMINISTERING OATH		SIGN IN PRESENCE OF NOTARY		Signature of Co-Purchaser/Title of Authorized Signer		Telephone No.		MESSENGER NO.		

PLEASE ENTER MY ORDER FOR ONE OF THE FOLLOWING:

- NEW
- DEMONSTRATOR
- DAILY RENTAL
- USED
- CAR
- TRUCK

SALESMAN
Brandon Dehainaut
STOCK NUMBER

YEAR: 2014 MAKE: JEEP MODEL: GRAND CHER
VIN: 1C4RJFCG7EC TITLE NO.
COLOR: SILVER TRIM MILEAGE: 54

DELIVERY DATE PURCHASE DATE: 5/2/2013

DESCRIPTION OF TRADE IN:

YEAR MAKE MODEL
VIN TITLE NO.
COLOR TRIM MILEAGE DATE: 5/2/2013

BALANCE OWED ON CAR: N/A

WARRANTY ON PURCHASED CAR: The Seller Hereby Expressly Disclaims All Warranties, Either Express Or Implied, including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose. And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability In Connection With The Sale Of The Vehicle. The Attached Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Vehicle And The Attachment Is Part Of The Contract Of Sale.

CONTRACTUAL DISCLOSURE STATEMENT FOR USED VEHICLE ONLY
The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

X PURCHASERS SIGNATURE: *Michelle Lopez*

VEHICLE DELIVERED SUBJECT TO ACCEPTANCE OF TERMS BY FINANCIAL INSTITUTION.

X PURCHASERS SIGNATURE

CUSTOMER GUARANTEES FREE AND CLEAR TRADE TITLE, AND UNDERSTANDS THAT "BALANCE OWED ON TRADE" AT RIGHT MAY NOT BE THE TOTAL NECESSARY TO SECURE TITLE. CUSTOMER RESPONSIBLE FOR ANY ADDITIONAL MONEY REQUIRED.

X PURCHASERS SIGNATURE: *Michelle Lopez*

X PURCHASERS SIGNATURE

X PURCHASERS SIGNATURE

X PURCHASERS SIGNATURE DATE: 5/2/2013

X AUTHORIZED REPRESENTATIVE/TITLE

X BUSINESS MANAGER

PURCHASERS NAME
STREET ADDRESS
CITY: Cheswick PA STATE ZIP
RESIDENT PHONE BUSINESS PHONE
SOCIAL SECURITY NO.
INSURANCE AGENT: Chambers

SELLING PRICE	44,795.00
SERVICE CONTRACT	N/A
GAP	N/A
MAINTENANCE PLUS	N/A
	0.00
DEALER INSTALLED SERVICES/ACCESSORIES	
TOTAL SELLING PRICE	44,795.00
TOTAL PRICE	44,795.00
TRADE ALLOWANCE	N/A
MONEY DIFFERENCE	44,795.00
PA. SALES TAX (TAXABLE)	44,795.00 3,135.65
LICENSE FEE - TRANSFER - TAX	See Below 83.50
DOCUMENTARY FEES	129.00
PTA TAX	5.00
SUB - TOTAL	48,148.15
BALANCE OWED ON TRADE	N/A
SUB - TOTAL	48,148.15
CASH DOWN PAYMENT ON PURCHASE DATE	
CASH DOWN PAYMENT ON DELIVERY DATE	13,148.15
License (10.00) Reg (36.00) Cert of Title (22.50) LIEN FEE (5.00) ONLINE REG FEE (10.00)	
CREDIT LIFE PROTECTION	N/A
Credit A/R PROTECTION	N/A
TOTAL TO BE FINANCED	35,000.00



Cranberry Chrysler Dodge Jeep Ram
21145 Route 19
Cranberry Township, PA 16066
724.452.4040

Cranberry Pre-Owned
20839 Route 19
Cranberry Township, PA 16066
724.776.7400



PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

1263472
Rose



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 17, 2015

RECEIVED

JUN 22 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

FCA US LLC
Office of the General Counsel

JUN 19 2015

By *[Signature]*
Mail/Reg. Agent/
Sec. of State/Proc. Server

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

- Member, PA Bar
- Member, NJ Bar
- Member, DE Bar
- Member, NY Bar
- Member, MA Bar
- Member, MD Bar
- Member, OH Bar
- Member, MI Bar
- Member, NH Bar
- Member, CT Bar
- Member, TN Bar
- Member, WY Bar
- Member, DC Bar
- Member, CA Bar
- Member, WI Bar
- Member, TX Bar
- Member, WV Bar
- Member, CO Bar
- Member, FL Bar
- Member, IL Bar

- JACQUELINE C. HERRITT
- ROBERT A. RAPKIN
- ANGELA K. TROCCOLI
- AMY L. BENNECOFF GINSBURG
- TARA L. PATTERSON
- W. CHRISTOPHER COMPONOV
- JASON L. GRESHES
- JOHN A. DINGLE
- ROBERT E. WILLIAMS
- SHANNON R. HARKINS
- CHAD F. DOMAN
- RYAN FITZGERALD
- RAYMOND F. KEENAN
- WILLIAM P. MANSOUR

Via Certified US Mail:

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
Auburn Hills, Michigan, 48326-2766

Re: [Redacted] v. FCA US LLC
Vehicle: 2015 Grand Cherokee
Date of Purchase: 1/2/2014
VIN: 1C4RJFCM7EC [Redacted]

Dear Sir/Madam:

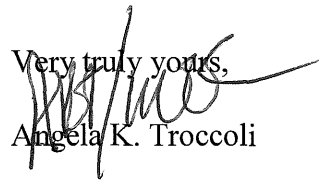
Our firm represents the above referenced individual against FCA US LLC for claims pursuant to the Connecticut Lemon Law, the Uniform Commercial Code, and the Magnuson Moss Warranty Act. My client is entitled to rescind this transaction.

The vehicle has been serviced under warranty at FCA US LLC authorized dealerships numerous times for defects and nonconformities including water leak defects. These defects and nonconformities substantially impair the use, safety and value of the vehicle. I have attached my client's contracts and repair invoices for your review.

In the interest in resolving this matter without resort to litigation, please accept this correspondence as a demand for settlement for repurchase or replacement under the Lemon Law plus \$2,500 in attorney's fees and costs. Alternatively, we would consider a reasonable cash settlement, plus fees as indicated.

We will refrain from filing suit for sixty (60) days while you evaluate this matter. Please feel free to contact the undersigned at atroccoli@lemonlaw.com if you have any questions or wish to discuss settlement. Thank you.

Very truly yours,


Angela K. Troccoli

/wcc

Enclosure



Secor Chrysler-Dodge-Jeep-Ram

01/02/2014 (860) 443-8335 D1927

Purchaser's Name: [Redacted]
 Date: 01/02/2014 Stock No. _____
 Address: [Redacted]
 City: GALES FERRY State: CT Zip: [Redacted]
 Salesperson: [Redacted] Home: [Redacted] Business: [Redacted]
 Phone: 8607464-2140 Email: [Redacted]
 Body: 4DR 4W Color: GRAY
 Year & Make: 2014 JEEP GRAND CHEROKEE 6 Type: _____ Color: _____
 Delivered on or About: 01/02/2014
 D.O.B.: 11/16/1955 S.S.#: _____

FILL OUT THIS SECTION IF USED CAR OR TRUCK IS TO BE TRADED IN AS PART PAYMENT AND DO NOT WANT THE TITLE THERE TO BE FREE AND CLEAR EXCEPT FOR THE UNPAID BALANCE AS SHOWN AND TO THE BEST OF MY KNOWLEDGE, I THE UNDERSIGNED, STATE THAT THE MILEAGE AS SHOWN ON THE ODOMETER IS THE ACTUAL MILEAGE WHICH THE CAR HAS DRIVEN.

Mileage: _____

THE MILEAGE AS SHOWN ON THE ODOMETER OF THE MOTOR VEHICLE TO BE PURCHASED IS: 13

Make & Year Used: _____ Model: _____
 Cyl: _____ Body Type: _____ Color Type: _____ Title No.: _____
 Ident. No.: _____ Allowance \$: _____
 Balance Owed \$: _____ Net Allowance \$: _____
 To Whom Owed: _____

CASH PRICE AT SELLER'S PLACE OF BUSINESS: 50958.17

NO INSURANCE IS INCLUDED IN THIS ORDER
 OTHER CHARGES: Enter My Order for insurance as follows:
 CREDIT INSURANCE AGREEMENT: The purchase of Accident & Health & Credit Life Insurance is voluntary and not required for credit.
 Credit Life \$ _____ Accident & Health \$ _____
 BUYER'S SIGNATURE: [Redacted]
 My Ins. Co.: METROPOLITAN I.D. No.: [Redacted]
 Driver's Lic. No.: 116652097

ACCESSORIES AND EXTRA EQUIPMENT:

TERMS OF WARRANTY
 THIS MOTOR VEHICLE NOT GUARANTEED BY _____
 THIS VEHICLE IS SUBJECT TO A LIMITED WARRANTY OF CHRYSLER CORP
 FOR 36000 MILES OR 36 MONTHS, WHICHEVER OCCURS FIRST. COPY GIVEN CUSTOMER.

CASH PRICE 50958.17

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sales. Buyer's Guide Disclosure

DEALER CONVEYANCE FEE IS NOT PAYABLE TO THE STATE OF CT.

THIS MOTOR VEHICLE BEING PURCHASED IS A PREVIOUS RENTAL OR LEASE VEHICLE (INIT) _____
 THIS MOTOR VEHICLE IS GUARANTEED For _____ days or _____ miles whichever comes first. The dealer will pay 100% of the labor and 100% of the parts for the covered systems which renders the vehicle mechanically operational and sound during the warranty period. All work must be done in dealer shop. No outside invoice will be honored by the dealer.
 "AS IS" THIS VEHICLE IS SOLD "AS IS". THIS MEANS THAT YOU WILL LOSE YOUR IMPLIED WARRANTIES. YOU WILL HAVE TO PAY FOR ANY REPAIRS NEEDED AFTER SALE. IF WE HAVE MADE ANY PROMISES TO YOU, THE LAW SAYS, WE MUST KEEP THEM, EVEN IF WE SELL "AS IS". TO PROTECT YOURSELF, ASK US: (1) TO PUT ALL PROMISES INTO WRITING, AND (2) IF WE OFFER A WARRANTY ON THIS VEHICLE.

DEALER CONVEYANCE FEE XXXXXX.00

CONSUMER SIGNATURE: _____

(OPTIONAL) VIN ETCH SERVICE 3554.30

BRING WITH YOU AT TIME OF DELIVERY:
 TITLE ON CAR TRADED C.O.D. ON VEHICLE
 CURRENT REGISTRATION IN THE AMOUNT OF: \$54129.47
 INSURANCE CARD
FINAL PAYMENT CASH OR CERTIFIED CHECK

SALES TAX

LIENHOLDER

NUMBER OF PAYMENTS	AMOUNT OF EACH PAYMENT	WHEN PAYMENTS ARE DUE
1	\$ N/A	02/16/2014
1 Final	\$ N/A	DUE ON

REG. 155.00 TRANS. N/A TITLE 25.00 N/FH N/A 180.00

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. A.P.R. <u>0.00</u> %	FINANCE CHARGE The dollar amount the credit will cost you. \$ <u>0.00</u>	Amount Financed The amount of credit provided to you or on your behalf. \$ <u>N/A</u>	Total of Payments The amount you will have paid after you have made all the payments as scheduled. \$ <u>N/A</u>	Total Sale Price The total cost of your purchase on credit, including your down payment. \$ <u>55129.47</u> is
---	---	---	--	--

CT LEMON LAW FEE 3.00

I have read the terms and conditions on the back hereof and agree to them as a part of this order the same as if they were printed above my signature. The front and back hereof comprise the entire agreement affecting this order and no other agreement or understanding of any nature concerning same has been made or entered into. I hereby acknowledge receipt of a copy of this order, and certify that I am of legal age.

GREENHOUSE GAS REDUCTION FEE 5.00

THIS ORDER IS NOT BINDING UNTIL SIGNED AND ACCEPTED BY DEALER

Purchaser's Signature: [Redacted] Date: 01/02/2014
 and I have received a copy of this order
 Co-Buyer: _____ Date: _____
 Accepted By: _____ Date: 01/02/2014
 Dealer: _____ Date: _____

1. TOTAL CASH PRICE DELIVERED

FINAL PAYMENT CASH OR CE [Redacted]

2. CASH DOWN PAYMENT AND ALLOWANCES



STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES



F2111C REV. 04/11

**IMPORTANT
NOTICE TO YOU:**

- 1) VERIFY THAT DMV HAS RECEIVED YOUR PAYMENT AT CT.GOV/DMV/VERIFYREG;
- 2) MAKE SURE YOU PAY ALL LOCAL PROPERTY TAXES DUE AND FULFILL ANY REQUIREMENTS LISTED BELOW.
- 3) TEAR OFF REGISTRATION CERTIFICATE BELOW AND PUT IN VEHICLE OR YOU MAY BE FINED IF STOPPED BY POLICE.

Below is your new registration certificate. You must keep this document in your vehicle at all times.

Connecticut no longer issues expiration stickers.

↓ KEEP IN VEHICLE ↓

↓ KEEP IN VEHICLE ↓

↓ KEEP IN VEHICLE ↓

VALID ONLY
AFTER RESOLVING
ALL COMPLIANCE
ISSUES ABOVE

CONNECTICUT REGISTRATION CERTIFICATE

KEEP THIS PORTION IN YOUR VEHICLE - DO NOT MAIL

NO REGISTRATION STICKER REQUIRED
INSURANCE SHALL BE MAINTAINED AS REQUIRED BY CT LAW

VALID ONLY
AFTER PAYMENT
RECEIVED BY
DMV

CLASS CODE	PLATE NUMBER	EXP. DATE	VEHICLE IDENTIFICATION NUMBER	YR	MAKE	MODEL	BODY STYLE	COLOR	GROSS WEIGHT	STAND CAP.		
01	[REDACTED]	01/02/16	1C4RJFCM7EC [REDACTED]	14	JEEP	GRANDCHE	ST WAG	GREY				
CLASS CODE DESCRIPTION			SUB CODE		SUB CODE DESCRIPTION			TOWN	CURRENT TAX TOWN	AXLES	LIGHT WEIGHT	SEAT. CAP.
PASSENGER								072	LEDYARD	2		
TITLE	EMISSIONS TEST DUE DATE	PRINT DATE	PRINT TIME	TERM ID	CLOCK	TOTAL FEE						
Y	01/02/2018	04/10/14	16:01:36	MWGW	187	\$20.00						

COMMISSIONER OF MOTOR VEHICLES
Melody A. Conway

[REDACTED]
GALES FERRY CT [REDACTED]

SUB REG
MVCNHA90

OLD REG: 01 OAGBAS

↓ TEAR OFF AND RETURN WITH PAYMENT ↓ TEAR OFF AND RETURN WITH PAYMENT ↓





SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 03/03/14	STOCK NO. [REDACTED]
[REDACTED] GALES FERRY, CT [REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 2,223	COLOR GRAY/
	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE/4DR 4WD OVERL			DELIVERY DATE 01/02/14
	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]			DELIVERY MILES 13
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	SELLING DEALER NO. 744	PRODUCTION DATE
			P. O. DATE 02/28/14	
			MO: 2233	

LABOR & PARTS
 JOB # 1 24CHZ BODY ELECTRIC TECH(S):645 WARRANTY
 C/S CRUISE INOP BRAKES COMING ON WHEN NO CAR ARE AROUND
 ROAD TESTED VEHICLE AND CONFIRMED CUSTOMERS CONCERN.
 CHECKED FOR CODES AND FOUND NONE. INSPECTED ADDAPTIVE CRUISE
 CONTROL SENSOR. NO SIGNS OF DAMAGE. CHECKED WIRING AND
 CONNECTOR. OK. FOUND BEZEL FOR SENSOR OUT OF ADJUSTMENT.
 ADJUSTED BEZEL FOR SENSOR PROPERLY. ROAD TESTED VEHICLE.
 OK.

JOB # 1 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 JOB # 1 11940 03/03/14 RENTAL WARRANTY
 TOTAL - SUBLET 0.00

COMMENTS-----
 RENTAL

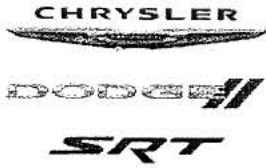
TOTALS-----

*****	TOTAL LABOR....	0.00
* [] CASH []CHARGE []DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED. PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.9AM-1PM

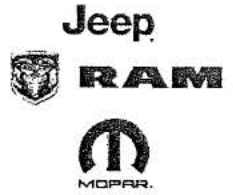
CUSTOMER SIGNATURE _____

The Reynolds and Reynolds Company EVANTHRE CCT10008 Q (09/12)



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 04/25/14	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 4,175	COLOR GRAY/
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14		DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C	SELLING DEALER NO. 744		PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O.	R.O. DATE 03/31/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209		MO: 4180

LABOR & PARTS

J# 1 24CHZ BODY ELECTRIC TECH(S):636 645 WARRANTY
 CUSTOMER STATES: ADAPTIVE CRUISE CONTROL GIVES AND ERROR MESSAGE TO CLEAN THE CAMRA. ALSO WILL RANDOMLY SAY BRAKE BRAKE.
 UPON INSPECTION FOUND BEZEL AROUND CAMERA MISSING. ALSO FOUND LINE ON INSIDE OF WINDSHIELD IN FRONT OF CAMERA BEHIND INSIDE MIRROR. REMOVED CAMERA AND REARVIEW MIRROR AND CLEANED LINE.
 INSTALLED NEW BEZEL AROUND CAMERA FOR ADAPTIVE CRUISE CONTROL. ROAD TESTED. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68143107-AB	BEZEL ADA 23108027			
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2+88CHZ21 RRT TECH(S):636 WARRANTY
 CUSTOMER STATES PERFORM RECALL REPROGRAMMED PCM

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS		0.00
				JOB # 2 TOTAL LABOR & PARTS		0.00

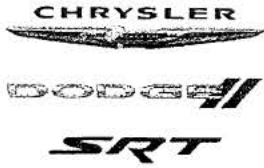
TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: 860-383-8099

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 06/11/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 7,709	COLOR GRAY/
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/11/14	PRODUCTION DATE
RESIDENCE PHONE 3140	BUSINESS PHONE	COMMENTS C# 388209		MO: 7717

LABOR & PARTS

- # 1 23CHZ1 **DIAG ENG ELECTRIC** TECH(S):636 **WARRANTY**
 Brake collision warning is erroneously warning when no cars are in front Also applied the brakes hard when no other cars were around (ElectricalNon PCM Flashes Concern)
 SCAN TESTED AND FOUND NO TROUBLE CODES.TEST DROVE VEHICLE AND TRIED TO DUPLICATE CONCERN.COULD NOT CONFIRM CONCERN AT THIS TIME.

JOB # 1 TOTAL LABOR & PARTS 0.00

- # 2 88CHZ21 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for BCM (Flash Software 1)
 PERFORMED UPDATE TO THE BODY CONTROL MODULE.

JOB # 2 TOTAL LABOR & PARTS 0.00

- # 3 88CHZ22 **RAPID RESPONSE TRANS** TECH(S):652 **WARRANTY**
 Software Flash for PCM (Flash Software 2)
 PERFORMED UPDATE TO THE POWERTRAIN CONTROL MODULE.

JOB # 3 TOTAL LABOR & PARTS 0.00

- # 4 88CHZ23 **RAPID RESPONSE TRANS** TECH(S):652 **WARRANTY**
 Software Flash for HVAC (Flash Software 3)
 PERFORMED SOFTWARE UPDATE TO HVAC MODULE

JOB # 4 TOTAL LABOR & PARTS 0.00

- # 5 88CHZ24 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for TCM (Flash Software 4)
 PERFORMED SOFTWARE UPDATE TO TRANSMISSION CONTROL MODULE.

JOB # 5 TOTAL LABOR & PARTS 0.00

- # 6 88CHZ25 **RRT** TECH(S):652 **WARRANTY**
 Software Flash for AMP (Flash Software 5)
 PERFORMED SOFTWARE UPDATE TO THE AMP

JOB # 6 TOTAL LABOR & PARTS 0.00

MICRO-TEC (401) 436-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GERALD CARANGIA	737	TAG NO.	INVOICE DATE 08/07/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 11,129	COLOR GRAY/
GALES FERRY, CT	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC		[REDACTED]	SELLING DEALER NO. 744
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/24/14	
RESIDENCE PHONE 2410	BUSINESS PHONE 0655	COMMENTS C# 388209		MO: 11129

LABOR & PARTS
 # 1 24CHZ BODY ELECTRIC TECH(S): 719 WARRANTY
 C/S PASSENGER OUTSIDE MIRROR IS NOISY
 BINDING AND STICKING
 INSTALLED NEW RIGHT FRONT PASSENGER MIRROR, TESTED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68110612-AB	MIRROR OU 23021003			WARRANTY
JOB # 1	2	6509673-AA	PIN NONE 23015009			WARRANTY
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

TOTALS

*****	TOTAL LABOR....	0.00
* <input type="checkbox"/> CASH <input type="checkbox"/> CHARGE <input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* <input type="checkbox"/> MASTER CARD <input type="checkbox"/> OTHER <input type="checkbox"/> CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335

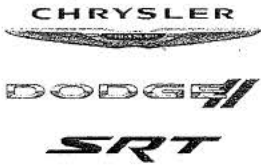


CELL: [REDACTED]

CUSTOMER NO. 2 [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 12/12/14	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 16,761	COLOR GRAY/
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV		DELIVERY DATE 01/02/14	13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]		CALLING DEALER NO. 44	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/04/14	
RESIDENCE PHONE 8 [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 16764	

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
J# 1 23CHZ1			DIAG ENG ELECTRIC			TECH(S):636
CUSTOMER STATES FORWARD COLLISION ACTUATION ERRONEOUSLY (E1e WILL BE DRIVING ON THE HIGHWAY AND THE BRAKE BRAKE BRAKE WARNING WILL SOUND OFF AND THE VEHICLE WILL APPLY THE BRAKES WITHOUT ANY VEHICLES NEARBY. PERFORMED DIAGNOSTICS ADN FOUND NO TROUBLE CODES-COULD NOT CONFIRM CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM A BATTERY DISCHARGE. DISCONNECTED BATTERY AND PERFORMED A CAPACITOR DRAIN PER STAR. CUSTOMER WILL NEED TO REPORT BACK IF ANY CONCERNS STILL EXIST.						
PARTS-----				JOB # 1 TOTAL PARTS	0.00	
PARTS-----				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2 88CHZ23			RAPID RESPONSE TRANS			TECH(S):636
14-087 2014 WD WK AUTO TEMP CONTROL TOO HIGH HVAC FLASH (R RT 1) PERFORMED UPDATE TO HVAC SYSTEM						
PARTS-----				JOB # 2 TOTAL PARTS	0.00	
PARTS-----				JOB # 2 TOTAL LABOR & PARTS	0.00	
J# 3 88CHZ25			RRT			TECH(S):636
14-075 2014 WK 30L DIESEL DEF INJECTOR LINE RETENTION (RR T 2) PERFORMED RRT 14-075						
PARTS-----				JOB # 3 TOTAL PARTS	0.00	WARRANTY
PARTS-----				JOB # 3 TOTAL LABOR & PARTS	0.00	
J# 4 88CHZ04			RECALL			TECH(S):636
P36 Safety Recall P36 - Sun Visor Wiring (Recall CSN 1) PERFORMED RECALL P-36						
PARTS-----				JOB # 4 TOTAL PARTS	0.00	WARRANTY
PARTS-----				JOB # 4 TOTAL LABOR & PARTS	0.00	
J# 5 88CHZ02			RECALLS / CAMPAIGN			TECH(S):636
PERFORM RECALL P64 REPROGRAMED STEERING COLUMN CONTROL MODULE PER RECALL						
PARTS-----				JOB # 5 TOTAL PARTS	0.00	WARRANTY

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR GERALD CARANGIA	TAG NO. 737	INVOICE DATE 09/24/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 12,958
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	DELIVERY MILES 13
GALES FERRY, CT 06355	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 09/23/14
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 12959

LABOR & PARTS-----
 # 1 49CHZEXTTRIM EXTERIOR TRIM TECH(S):719 WARRANTY
 INSTALLED PASSENGER DOOR TRIM
 INSTALLED NEW PASSENGER DOOR INSIDE TRIM PIECE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	WARRANTY
JOB # 1 1 1WN60DX9-AB MOLDING F 23023007	
JOB # 1 TOTAL PARTS 0.00	
JOB # 1 TOTAL LABOR & PARTS 0.00	

2 49CHZ INT / EXT REPAIRS TECH(S):719 400.00
 Customer requests Install customer supplied rock guard (Body SystemsTrim Concern Non-Electrical)
 INSTALLED CUSTOMER SUPPLIED ROCK GUARDS.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	WARRANTY
JOB # 2 TOTAL PARTS 0.00	
JOB # 2 TOTAL LABOR & PARTS 400.00	

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----	WARRANTY
JOB # 1 12687 123 09/24/14 RENTAL	
TOTAL - SUBLET 33.00	

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	WARRANTY
JOB # A SS SHOP SUPPLIES/HAZARDOUS WASTE	
TOTAL - MISC 16.00	

TOTALS-----

TOTAL LABOR....	400.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	33.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	16.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	28.51

TOTAL INVOICE \$ 477.51

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

CUSTOMER SIGNATURE _____

The Reynolds and Reynolds Company EPAINITIVE CC710009 Q (09/12)



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CUSTOMER NO.	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 12/31/14
LABOR RATE 99.00	LICENSE NO.	MILEAGE 18,868	COLOR GRAY/
YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14		DELIVERY MILES 13
VEHICLE I.D. NO. 1C4RJFCM7EC	SELLING DEALER NO. 744		PRODUCTION DATE
F.T.E. NO.	P.O. NO.	R.O. DATE 12/19/14	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS C# 388209	MO: 18886

LABOR & PARTS
 # 1 41CHZ1 DIAGNOSE BRAKES TECH(S):636 WARRANTY

Customer states Forward collision warning is actuating when no cars are in front of vehicle or when driving and there is a car on the side but not in the same lane. SCAN TESTED AND FOUND NO TROUBLE CODES IN THE SYSTEM. COULD NOT DUPLICATE CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM BATTERY DISCONNECT WITH CAPACITOR DISCHARGE AND + DELEVER TO CUSTOMER. CUSTOMER REPORTED SIMILAR CONCERN AFTER BATTERY DISCHARGE PERFORMED. NO FURTHER ADVICE RECIEVED FROM STAR. REPLACED FORWARD FACING CAMERA AND CALIBRATED CAMERA. TEST DROVE VEHICLE AND COULD NOT DUPLICATE ANY CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68231908-AA	CAMERA FO 08037155			WARRANTY
JOB # 1	1	52124785-AF	PEDAL ACC 14070001			WARRANTY
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

2+23CHZ ENGINE ELECTRIC TECH(S):636 WARRANTY

CUSTOMER STATES: WSS DRIVING AND LOST TROTTLE RESPONSE FOR A COUPLE OF MOMENTS AND COUND NOT ACCELERATE. PERFORMED DIAGNOSTICS AND FOUND TROUBLE CODE P2299-00. REPLACED AND CALIBRATED THROTTLE PEDAL SENSOR. CLEARED FAULTS AND TEST DROVE. NO CONCERNS FOUND.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 439-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL : 860-

CUSTOMER NAME [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 02/05/15
LABOR RATE 99.00	LICENSE NO.	MILEAGE 21,229	COLOR GRAY/
YEAR / MAKE / MODEL 14 / JEEP / GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14		DELIVERY MI
VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C	SELLING DEALER NO. 744		PRODUCTION
P.T.E. NO.	P.O. NO.	R.O. DATE 02/05/15	
RESIDENCE PHONE	COMMENTS C# 388209		

LABOR & PARTS
 J# 1 88CHZ23 RAPID RESPONSE TRANS TECH(S):719 WARRANTY
 14-107 2014 WK 30L MIL DIAGNOSTICS SYSTEM IMPROVEMENTS (RRT
 1)
 PERFORMED RRT 14-107 PCM FLASH

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

J# 2 01CHZSC80 SC90 OIL CHANGE TECH(S):765 WARRANTY
 SC90 DIESEL OIL AND FILTER CHANGE
 MAINTENANCE
 PERFORM OIL AND FILTER SERVICE

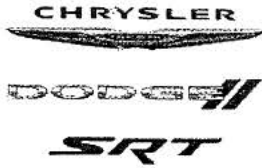
PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2	1	68229402-AA	FILTER EN 09057006			WARRANTY
JOB # 2	8	68001334-PB	OIL 5W30 01081090			WARRANTY
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

J# 3 00CHZ3FREE BUY 1 GET 3 FREE TECH(S):765 320.00
 CUSTOMER REQUESTS BUY 1 GET 3 FREE OIL CHANGE SPECIAL
 MAINTENANCE
 OIL CHANGE PACKAGE SPECIAL

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 3 TOTAL PARTS						0.00
JOB # 3 TOTAL LABOR & PARTS						320.00

MISC CODE DESCRIPTION CONTROL NO
 JOB # A SS SHOP SUPPLIES/HAZARDOUS WASTE
 TOTAL - MISC 4.00
 4.00

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO 721	INVOICE DATE 03/10/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 22,810
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	DELIVERY MILE 13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/15
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 22840

LABOR & PARTS
 J# 1 24CHZ1 DIAG BODY ELECTRIC TECH(S):636 396.00

CUSTOMER STATES WHEN USING THE ADAPTIVE CRUISE AND TRAVELING IN THE FAST LANE THE CAR WILL BRAKE AND ACCELERATE QUICKLY WHEN COMING UP ON CARS IN THE TRAVEL LANE. ALSO IS ACTUATING THE FOWARD COLLISION WARNING WHEN NO CARS ARE IN THE WAY. WILL RANDOMLY ACTUATE WARNING CHIME AND HAS ALSO APPLIED THE BRAKES.
 FOUND NO FAULTS IN THE SYSTEM. ROAD TESTED 20 MILES WITH NO CONCERNS. INSPECTED AND FOUND SMALL NICK IN THE CAMERA GLASS. NEED TO START BY REPLACEING THE FRONT ADDAPTIVE CRUISE CONTROL CAMERA. REPLACED CAMERA AND PERFORMED CAMERA ALIGNMNET PROCEDURE. TESTED ADDAPTIVE CRUISE CONTROL SYSTEM WITH NO INCIDENTS TO REPORT. NO CONCERNS FOUND WITH CRUISE OR FORWARD COLLISION SYSTEM.

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	68259548-AA	SENSOR AD 08037155	1395.00	1395.00	1395.00
JOB # 1	3	68186439-AA	RETAINER 08059036	5.20	5.20	15.60
JOB # 1 TOTAL PARTS						1410.60
JOB # 1 TOTAL LABOR & PARTS						1806.60

COMMENTS

TOTALS

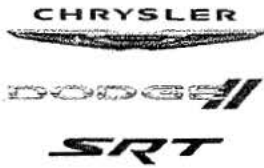
*****	TOTAL LABOR....	396.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	1410.60
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL SUBLET...	0.00
*****	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	114.72

TOTAL INVOICE \$ 1921.32

THANK YOU.. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO.	[REDACTED]	ADVISOR	STEVE GONZALEZ	TAG NO.	721	INVOICE DATE	03/18/15		
GALES FERRY, CT	[REDACTED]	LABOR RATE	99.00	LICENSE NO		MILEAGE	23,071		
		YEAR / MAKE / MODEL	14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE	01/02/14	DELIVERY MILES	13
		VEHICLE I.D. NO.	1 C 4 R J F C M 7 E C			SELLING DEALER NO.	744	PRODUCTION DATE	
RESIDENCE PHONE	[REDACTED]	BUSINESS PHONE	[REDACTED]	COMMENTS	C# 388209	R.O. DATE	03/18/15		

MO: 23106

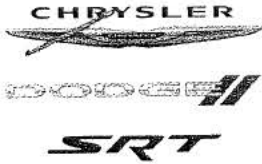
- LABOR & PARTS
- J# 1 88CHZ21 RRT TECH(S):636 WARRANTY
 Software Flash for PCM (Flash Software 1)
 COMPLETED SOFTWARE UPDATE
 JOB # 1 TOTAL LABOR & PARTS 0.00
 - J# 2 10CHZCHKENG CHECK ENGINE LIGHT TECH(S):636 WARRANTY
 CODE FOR FOG LIGHT SWITCH STUCK ON
 TECH FOUND CODE FOR FOG LAMP SWITCH STUCK. CHECKED OPERATION
 OK. BELIEVE CODE WAS CUSTOMER INDUCED BECAUSE OF LOCATION
 (IE: HIT WITH KNEE OR HELD TOO LONG.
 JOB # 2 TOTAL LABOR & PARTS 0.00
 - J# 3 41CHZ1 DIAGNOSE BRAKES TECH(S):642 WARRANTY 0.00
 CUSTOMER STATES JEEP START TELLING HIM TO BRAKE WHEN NO
 CAR AROUND HIM
 CHECKED FOR DTC'S FOUND FOR ACC AND FCW SYSTEMS. ALL
 SOFTWARE UP TO DATE. ROAD TESTED FOR 1 HR, 33 MILES.
 SYSTEM OPERATED AS DESIGNED. MILEAGE WAS 23071 TO
 23104.
 JOB # 3 TOTAL LABOR & PARTS 0.00

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

CUSTOMER SIGNATURE



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 04/17/15
[REDACTED]	LABOR RATE 99.00	MILEAGE 24,314	COLOR GRAY/
50 LABEL RIDGE DRIVE GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/15/15
RESIDENCE PHONE 860-464-3140	ENGINEER PHONE [REDACTED]	COMMENTS C# 388209	MO: 24345

LABOR & PARTS
J# 1 10CHZCHKENG CHECK ENGINE LIGHT TECH(S): 636 WARRANTY
 Customer states Check engine light on (Perform DTC Inspection)
 SCANNED AND FOUND TROUBLE CODE FOR SCR CATALYTIC CONVERTER PERFORMANCE P20EE
 CHECKED DEF SYSTEM AND FOUND NO LEAKS, REMOVED INJECTOR AND TEST FOR QUANTITY FOUND ALL OK. FOUND IN NEED OF CATALYTIC CONVERTER. REPLACED CATALYTIC CONVERTER AND RESET SYSTEM.
 TEST DROVE AND FOUND NO FURTHER CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68243268-AB	CONVERTER 14072009			WARRANTY
JOB # 1	1	68249512-AA	SENSOR PA 14070020			WARRANTY
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

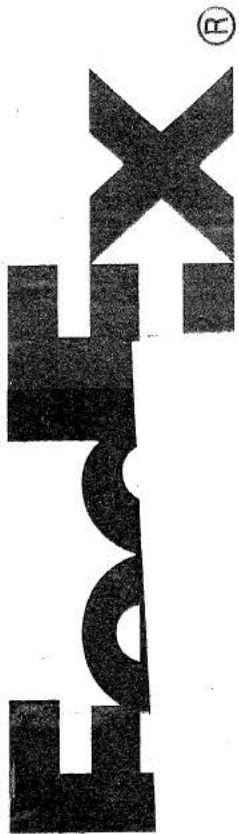
J# 2 41CHZ1 DIAGNOSE BRAKES TECH(S): 636 WARRANTY
 Customer states Anti collision brake warning light is coming on when no cars are in front of vehicle Sometimes it hits the brakes hard or light (Brake Systems Concern)
 SCAN TESTED AND FOUND NO TROUBLE CODES IN THE FOWARD COLLISION SYSTEM OR THE ADAPTIVE CRUISE CONTROL SYSTEM.
 TEST DROVE IN ALL TYPES OF CONDITION AND COULD CONFIRM ANY CONCERNS. CONTACTED CRYSLER TECH SUPPORT AND NO NEW INFORMATION GAINED ABOUT CUSTOMER CONCERN.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 1	13485		04/17/15	RENTAL	
TOTAL - SUBLET					0.00

G.O.G. & SUPPLIES	WARRANTY
JOB # 1 FREIGHT (PARTS)	
TOTAL - GOG	
	INTERNAL 0.00

MCRP TEC (401) 438-0642



xpress

Extremely Urgent

Page 1 of 2

From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike
Ambler, PA 19002

Origin ID: QFWA



J151215022303iv

Ship Date: 18JUN15
ActWgt: 1.0 LB
CAD: 100586475/INET3610

Delivery Address Bar Code



SHIP TO: (215) 540-8888
FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

BILL SENDER

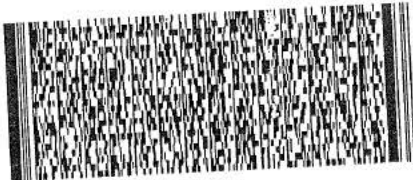
Ref #
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PO #
Dept #

FRI - 19 JUN AA
STANDARD OVERNIGHT

TRK#
0201



48326
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JUN 19

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KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 8, 2015

VIA FAX ONLY

518-869-3334

FCA US LLC

1000 Chrysler Drive

CIMS 485-14-78

Auburn Hills, MI 48326-2766

Re: Mr. [REDACTED] v. FCA US LLC

Vehicle: 2014 Jeep Grand Cherokee Overland

Date of Purchase: 01/02/2014

Place of Purchase: Secor Chrysler, New London

VIN: 1C4RJFCM7EC [REDACTED]

RECEIVED

JUN 15 2015

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

Dear Sir/Madam:

Please be advised that this office represents the above individual against FCA US LLC pursuant to the CT Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Angela K. Troccoli

KIMMEL & SILVERMAN, PC

FCAUS LLC
Office of the General Counsel

AKT\em

cc: [REDACTED]

JUN 12 2015

By Mail/Reg. Agent
Sec. of State/Proc. Server



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 100 Ross Street, Suite 330, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

CONNECTICUT OFFICE, 136 Main Street, Suite 301, Danielson, CT 06239, P (860) 866-4380, F (860) 263-0919

NEW YORK OFFICE, 1001 Avenue of the Americas, 12th Floor, New York, NY 10018, P (212) 719-7543, F (877) 617-2515

BUFFALO, NY OFFICE, 1207 Delaware Avenue, Suite 440, Buffalo, NY 14209, P (716) 332-6112, F (800) 863-1689

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

June 11, 2015

ROBERT M. SILVERMAN¹
CRAIG THOR KIMMEL²

¹ Member, PA Bar
² Member, NJ Bar
³ Member, DE Bar
⁴ Member, NY Bar
⁵ Member, MA Bar
⁶ Member, MD Bar
⁷ Member, OH Bar
⁸ Member, MI Bar
⁹ Member, NH Bar
¹⁰ Member, CT Bar
¹¹ Member, TN Bar
¹² Member, WY Bar
¹³ Member, DC Bar
¹⁴ Member, CA Bar
¹⁵ Member, WI Bar
¹⁶ Member, TX Bar
¹⁷ Member, WV Bar
¹⁸ Member, CO Bar
¹⁹ Member, FL Bar
²⁰ Member, IL Bar

JACQUELINE C. HERRITT²¹
ROBERT A. RAPKIN²²
ANGELA K. TROCколи²³
AMY L. BENNECOFF GINSBURG²⁴
TARA L. PATTERSON²⁵
W. CHRISTOPHER COMPONOVO²⁶
JASON L. GRESHES²⁷
JOHN A. DINGLE²⁸
ROBERT E. WILLIAMS²⁹
SHANNON R. HARKINS³⁰
CHAD P. DOMAN³¹
RYAN FITZGERALD³²
RAYMOND F. KEENAN³³
WILLIAM P. MANSOUR³⁴

FCA US LLC
1000 Chrysler Drive
Auburn Hills, MI 48226
Email: mail@rosewaldorf.com

Re: [REDACTED]
2014 Jeep Cherokee
VIN: 1C4RJFCM7EC [REDACTED]

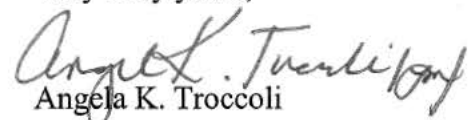
Dear Sir/Madam:

As you know, this office represents the above-referenced individual for problems encountered with the 2014 Jeep Cherokee. I am enclosing the repair slips. As you can see, my client has returned to the dealership for problems with the braking system, electrical system, engine and HVAC system.

Please let me know if FCA US LLC is interested in attempting an early resolution in this matter. I will refrain from filing suit in this matter for 30 days while you evaluate my client's claim. If I do not hear from you within the next 30 days, suit will be prepared and filed.

I look forward to hearing from you.

Very truly yours,


Angela K. Troccoli

AKT/em
Attachments



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO.	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 03/03/14	INVOICE NO.
[REDACTED] GALES FERRY, CT	LABOR RATE 99.00	LICENSE NO.	MILEAGE 2,223	COLOR GRAY/
	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE/4DR 4WD OVERL			DELIVERY DATE 01/02/14
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C		SELLING DEALER NO. 744	DELIVERY MILES 13
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/28/14	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS C# 388209		MO: 2233

LABOR & PARTS
 JOB # 1 24CHZ BODY ELECTRIC TECH(S):645 WARRANTY
 C/S CRUISE INOP BRAKES COMING ON WHEN NO CAR ARE AROUND
 ROAD TESTED VEHICLE AND CONFIRMED CUSTOMERS CONCERN.
 CHECKED FOR CODES AND FOUND NONE. INSPECTED ADDAPTIVE CRUISE
 CONTROL SENSOR. NO SIGNS OF DAMAGE. CHECKED WIRING AND
 CONNECTOR. OK. FOUND BEZEL FOR SENSOR OUT OF ADJUSTMENT.
 ADJUSTED BEZEL FOR SENSOR PROPERLY. ROAD TESTED VEHICLE.
 OK.

JOB # 1 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 JOB # 1 11940 03/03/14 RENTAL WARRANTY
 TOTAL - SUBLET 0.00

COMMENTS-----
 RENTAL

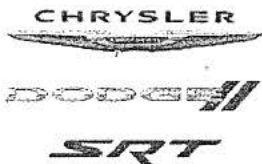
TOTALS-----

 * [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *
 * [] MASTER CARD [] OTHER [] CHECK # *

 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
 TOTAL INVOICE \$ 0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED.PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 12 MONTH/12K MILES WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.9AM-1PM

CUSTOMER SIGNATURE



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR MIKE	TAG NO. 641	INVOICE DATE 04/25/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 4,175	COLOR GRAY/
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV		DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1C4RJFCM7EC [REDACTED]		SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/31/14	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 4180	

LABOR & PARTS
 J# 1 24CHZ BODY, ELECTRIC TECH(S):636 645 WARRANTY
 CUSTOMER STATES: ADAPTIVE CRUISE CONTROL GIVES AND ERROR
 MESSAGE TO CLEAN THE CAMRA. ALSO WILL RANDOMLY SAY BRAKE
 BRAKE BRAKE.
 UPON INSPECTION FOUND BEZEL AROUND CAMERA MISSING.
 ALSO FOUND LINE ON INSIDE OF WINDSHIELD IN FRONT
 OF CAMERA BEHIND INSIDE MIRROR. REMOVED CAMERA AND
 REARVIEW MIRROR AND CLEANED LINE.
 INSTALLED NEW BEZEL AROUND CAMERA FOR ADAPTIVE CRUISE
 CONTROL. ROAD TESTED. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	68143107-AB	BEZEL ADA 23108027			
				JOB # 1 TOTAL PARTS	0.00	
				JOB # 1 TOTAL LABOR & PARTS	0.00	

J# 2+88CHZ21 RRT TECH(S):636 WARRANTY
 CUSTOMER STATES PERFORM RECALL
 REPROGRAMMED PCM

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00	
				JOB # 2 TOTAL LABOR & PARTS	0.00	

TOTALS

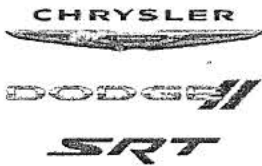
TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 12/12/14
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 16,761
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	COLOR GRAY/	DELIVERY DATE 01/02/14
GALES FERRY, CT [REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	DELIVERY MILES 13
[REDACTED]	F.T.E. NO.	P.O. NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	[REDACTED]	12/04/14
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 16764

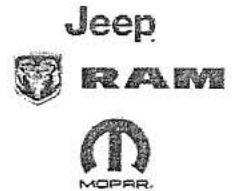
LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
J# 1 23CHZ1			DIAG ENG ELECTRIC			TECH(S):636
CUSTOMER STATES FORWARD COLLISION ACTUATION ERRONEOUSLY (E1e WILL BE DRIVING ON THE HIGHWAY AND THE BRAKE BRAKE BRAKE WARNING WILL SOUND OFF AND THE VEHICLE WILL APPLY THE BRAKES WITHOUT ANY VEHICLES NEARBY. PERFORMED DIAGNOSTICS ADN FOUND NO TROUBLE CODES-COULD NOT CONFIRM CONCERN.CONTACTED STAR AND WAS INSTRUCTED TO PERFORM A BATTERY DISCHARGE. DISCONNECTED BATTERY AND PERFORMED A CAPACITOR DRAIN PER STAR.CUSTOMER WILL NEED TO REPORT BACK IF ANY CONCERNS STILL EXIST.						
PARTS-----				JOB # 1 TOTAL PARTS	0.00	
PARTS-----				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2 88CHZ23			RAPID RESPONSE TRANS			TECH(S):636
14-087 2014 WD WK AUTO TEMP CONTROL TOO HIGH HVAC FLASH (R RT 1) PERFORMED UPDATE TO HVAC SYSTEM						
PARTS-----				JOB # 2 TOTAL PARTS	0.00	
PARTS-----				JOB # 2 TOTAL LABOR & PARTS	0.00	
J# 3 88CHZ25			RRT			TECH(S):636
14-075 2014 WK 30L DIESEL DEF INJECTOR LINE RETENTION (RR T 2) PERFORMED RRT 14-075						
PARTS-----				JOB # 3 TOTAL PARTS	0.00	
PARTS-----				JOB # 3 TOTAL LABOR & PARTS	0.00	
J# 4 88CHZ04			RECALL			TECH(S):636
P36 Safety Recall P36 - Sun Visor Wiring (Recall CSN 1) PERFORMED RECALL P-36						
PARTS-----				JOB # 4 TOTAL PARTS	0.00	
PARTS-----				JOB # 4 TOTAL LABOR & PARTS	0.00	
J# 5 88CHZ02			RECALLS / CAMPAIGN			TECH(S):636
PERFORM RECALL P64 REPROGRAMED STEERING COLUMN CONTROL MODULE PER RECALL						
PARTS-----				JOB # 5 TOTAL PARTS	0.00	
PARTS-----				JOB # 5 TOTAL LABOR & PARTS	0.00	

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 12/31/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 18,868	COLOR GRAY/	[REDACTED]
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	13
[REDACTED]	VEHICLE ID. NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 12/19/14	
[REDACTED]	COMMENTS C# 388209				

MO: 18886

LABOR & PARTS
 J# 1 41CHZ1 DIAGNOSE BRAKES TECH(S):636 WARRANTY

Customer states Forward collision warning is actuating when no cars are in front of vehicle or when driving and there is a car on the side but not in the same lane.
 SCAN TESTED AND FOUND NO TROUBLE CODES IN THE SYSTEM. COULD NOT DUPLICATE CONCERN. CONTACTED STAR AND WAS INSTRUCTED TO PERFORM BATTERY DISCONNECT WITH CAPACITOR DISCHARGE AND + DELEVER TO CUSTOMER. CUSTOMER REPORTED SIMILAR CONCERN AFTER BATTERY DISCHARGE PERFORMED.
 NO FURTHER ADVICE RECEIVED FROM STAR.
 REPLACED FORWARD FACING CAMERA AND CALIBRATED CAMERA.
 TEST DROVE VEHICLE AND COULD NOT DUPLICATE ANY CONCERNS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE	WARRANTY
JOB # 1	1	68231908-AA	CAMERA FO 08037155				WARRANTY
JOB # 1	1	52124785-AF	PEDAL ACC 14070001				WARRANTY
JOB # 1 TOTAL PARTS						0.00	
JOB # 1 TOTAL LABOR & PARTS						0.00	

J# 2+23CHZ ENGINE ELECTRIC TECH(S):636 WARRANTY

CUSTOMER STATES: WSS DRIVING AND LOST TROTTLE RESPONSE FOR A COUPLE OF MOMENTS AND COUND NOT ACCELERATE.
 PERFORMED DIAGNOSTICS AND FOUND TROUBLE CODE P2299-00.
 REPLACED AND CALIBRATED THROTTLE PEDAL SENSOR. CLEARED FAULTS AND TEST DROVE. NO CONCERNS FOUND.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE	WARRANTY
JOB # 2 TOTAL PARTS						0.00	
JOB # 2 TOTAL LABOR & PARTS						0.00	

TOTALS

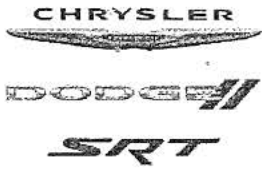
*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET....	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

TOTAL INVOICE \$ 0.00

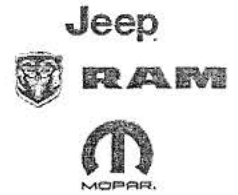
CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	TAG NO. 721	INVOICE DATE 03/10/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 22,810
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV	DELIVERY DATE 01/02/14	DELIVERY MILES 13
GALES FERRY, CT [REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C [REDACTED]	SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/15
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS C# 388209	MO: 22840

LABOR & PARTS
 J# 1 24CHZ1 DIAG BODY ELECTRIC TECH(S):636 396.00

CUSTOMER STATES WHEN USING THE ADAPTIVE CRUISE AND TRAVELING IN THE FAST LANE THE CAR WILL BRAKE AND ACCELERATE QUICKLY WHEN COMING UP ON CARS IN THE TRAVEL LANE. ALSO IS ACTUATING THE FOWARD COLLISION WARNING WHEN NO CARS ARE IN THE WAY. WILL RANDOMLY ACTUATE WARNING CHIME AND HAS ALSO APPLIED THE BRAKES.
 FOUND NO FAULTS IN THE SYSTEM. ROAD TESTED 20 MILES WITH NO CONCERNS. INSPECTED AND FOUND SMALL NICK IN THE CAMERA GLASS. NEED TO START BY REPLACING THE FRONT ADDAPTIVE CRUISE CONTROL CAMERA. REPLACED CAMERA AND PERFORMED CAMERA ALIGNMNET PROCEDURE. TESTED ADDAPTIVE CRUISE CONTROL SYSTEM WITH NO INCIDENTS TO REPORT. NO CONCERNS FOUND WITH CRUISE OR FORWARD COLLISION SYSTEM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	68259548-AA	SENSOR AD 08037155	1395.00	1395.00	1395.00
JOB # 1	3	68186439-AA	RETAINER 08059036	5.20	5.20	15.60
JOB # 1 TOTAL PARTS						1410.60
JOB # 1 TOTAL LABOR & PARTS						1806.60

COMMENTS

TOTALS

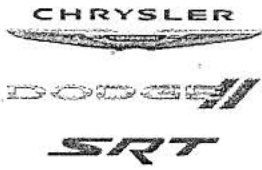
TOTAL LABOR....	396.00
TOTAL PARTS....	1410.60
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	114.72

TOTAL INVOICE \$ 1921.32

THANK YOU. DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT. 8AM-1PM

CUSTOMER SIGNATURE

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 03/18/15
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 23,071	COLOR GRAY/
[REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV		DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE I.D. NO. 1 C 4 R J F C M 7 E C		SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/18/15	
RESIDENCE PHONE [REDACTED]	COMMISSIONS C# 388209			MO: 23106

LABOR & PARTS

J# 1 88CHZ21 RRT TECH(S):636 WARRANTY
 Software Flash for PCM (Flash Software 1)
 COMPLETED SOFTWARE UPDATE
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 10CHZCHKENG CHECK ENGINE LIGHT TECH(S):636 WARRANTY
 CODE FOR FOG LIGHT SWITCH STUCK ON
 TECH FOUND CODE FOR FOG LAMP SWITCH STUCK. CHECKED OPERATION
 OK. BELIEVE CODE WAS CUSTOMER INDUCED BECAUSE OF LOCATION
 (IE: HIT WITH KNEE OR HELD TOO LONG.)
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 41CHZ1 DIAGNOSE BRAKES TECH(S):642 0.00
 CUSTOMER STATES JEEP START TELLING HIM TO BRAKE WHEN NO
 CAR AROUND HIM
 CHECKED FOR DTC'S FOUND FOR ACC AND FCW SYSTEMS. ALL
 SOFTWARE UP TO DATE. ROAD TESTED FOR 1 HR. 33 MILES.
 SYSTEM OPERATED AS DESIGNED. MILEAGE WAS 23071 TO
 23104.
 JOB # 3 TOTAL LABOR & PARTS 0.00

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHARGE [] DISCOVER [] VISA [] AMEX *	TOTAL PARTS....	0.00
*	TOTAL SUBLET...	0.00
* [] MASTER CARD [] OTHER [] CHECK # *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

THANK YOU, DRIVE SAFELY
 IF YOU CANT RATE US AS "10"
 WE HAVE FAILED, PLEASE LET US KNOW.
 PETER ARENDT SERVICE MANAGER 860-442-9243
 MATT PERL PARTS MANAGER 860-442-9243
 ANTHONY LOPEZ SECOR COLLISION CENTER 860-448-3232
 2 YEARS/ UNLIMITED MILE WARRANTY ON PARTS AND LABOR
 SERVICE HOURS OF OPERATION M/F 7:30AM-5PM SAT.8AM-1PM

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE _____

MICRO-TEC (401) 438-0642



SECOR CHRYSLER DODGE JEEP RAM

407-409 Broad Street
 New London, CT 06320
 Service Tel. (860) 442-9243
 Sales Tel. (860) 443-8335



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR STEVE GONZALEZ	721	TAG NO.	INVOICE DATE 06/11/14	[REDACTED]
[REDACTED]	LABOR RATE 99.00	LICENSE NO.	MILEAGE 7,709	COLOR GRAY/	[REDACTED]
GALES FERRY, CT [REDACTED]	YEAR / MAKE / MODEL 14/JEEP/GRAND CHEROKEE DI/4DR 4WD OV			DELIVERY DATE 01/02/14	DELIVERY MILES 13
[REDACTED]	VEHICLE ID NO. 1C4RJFCM7EC [REDACTED]			SELLING DEALER NO. 744	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/11/14		
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS C# 388209			MO: 7717

LABOR & PARTS	TECH(S)	WARRANTY
J# 1 23CHZ1 DIAG ENG ELECTRIC Brake collision warning is erroneously warning when no cars are in front Also applied the brakes hard when no other cars were around (ElectricalNon PCM Flashes Concern) SCAN TESTED AND FOUND NO TROUBLE CODES. TEST DROVE VEHICLE AND TRIED TO DUPLICATE CONCERN. COULD NOT CONFIRM CONCERN AT THIS TIME.	636	
JOB # 1 TOTAL LABOR & PARTS 0.00		
J# 2 88CHZ21 RRT Software Flash for BCM (Flash Software 1) PERFORMED UPDATE TO THE BODY CONTROL MODULE.	652	
JOB # 2 TOTAL LABOR & PARTS 0.00		
J# 3 88CHZ22 RAPID RESPONSE TRANS Software Flash for PCM (Flash Software 2) PERFORMED UPDATE TO THE POWERTRAIN CONTROL MODULE.	652	
JOB # 3 TOTAL LABOR & PARTS 0.00		
J# 4 88CHZ23 RAPID RESPONSE TRANS Software Flash for HVAC (Flash Software 3) PERFORMED SOFTWARE UPDATE TO HVAC MODULE	652	
JOB # 4 TOTAL LABOR & PARTS 0.00		
J# 5 88CHZ24 RRT Software Flash for TCM (Flash Software 4) PERFORMED SOFTWARE UPDATE TO TRANSMISSION CONTROL MODULE.	652	
JOB # 5 TOTAL LABOR & PARTS 0.00		
J# 6 88CHZ25 RRT Software Flash for AMP (Flash Software 5) PERFORMED SOFTWARE UPDATE TO THE AMP	652	
JOB # 6 TOTAL LABOR & PARTS 0.00		

MICRO-TEC (401) 438-0642

From: (215) 540-8888
Sharon Starynski
Kimmel & Silverman, P.C.
30 East Butler Pike

Origin ID: QFWA



J151215022300uv

Ambler, PA 19002

Ship Date: 11JUN15
ActWgt: 1.0 LB
CAD: 100586475/INET3810

Delivery Address Bar Code



SHIP TO: (215) 540-8888

BILL SENDER

FCA US LLC
Warranty Litigation Department
1000 Chrysler Drive
CIMS 485-13-62
AUBURN HILLS, MI 48326

Ref #
Invoice #
PO #
Dept #

FRI - 12 JUN AA
STANDARD OVERNIGHT

TRK#
0201



48326
MI-US
DTW



ET MTCA



537J18A00EE48

RT 467
ST L15

A
16:00
3:278
B
06.12



After printing this label:

1. Use the 'Print' button on this page to print your label to your laser or inkjet printer.
2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

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