

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

ROMANO STANCROFF PC  
Consumer Protection Attorneys

1258842  
Traffon

Mark P. Romano  
Steven G. Stancroff\*  
Timothy M. Whelan

360 N. Sepulveda Blvd., Suite 1065  
El Segundo, CA 90245  
Telephone (877) 575-3666  
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\* Admitted in MI and NC only

February 25, 2015

FCA US LLC  
1000 Chrysler Dr.  
CIMS: 485-13-32  
Auburn Hills, MI 48326

Re: [REDACTED]  
2014 Jeep Grand Cherokee  
VIN 1C4RJFCTXEC [REDACTED]

Dear Sir/Madam:

Please be advised that this office represents the above named individual regarding claims against FCA US LLC concerning defects with the above listed vehicle. This letter shall serve as notice of Mrs. [REDACTED] claim. At this time, we have been authorized to attempt to resolve this matter without filing a lawsuit by submitting this claim to you.

Mrs. [REDACTED] has experienced numerous problems with this vehicle. The limited written warranty provides that FCA US LLC or its authorized dealerships will repair or replace all parts found to be defective in factory-supplied materials or workmanship. It is my client's position that FCA US LLC's inability to repair this vehicle is a violation of both the Cal. Civ. Code 1793.2 and Magnuson-Moss Warranty Act. As such, Mrs. Alvarado respectfully requests that FCA US LLC **comply with the above statutes and pay all attorney fees and costs.**

**Please be further advised that all communication regarding this matter must be directed to my office.** This offer and all of its contents are for settlement purposes only. Thank you for your time and attention. I look forward to hearing from you.

Very truly yours

Romano Stancroff PC

  
Mark Romano

RECEIVED

MAR 2 2015

MILLER, CANFIELD, PADDOCK  
AND STONE, P.L.C.

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

**Service of Process  
Transmittal**

11/03/2014

CT Log Number 526002242

**TO:** Melissa Gravlin  
Chrysler Group LLC  
Office Of General Counsel, 1000 Chrysler Drive  
CIMS: 485-13-62  
Auburn Hills, MI 48326-2766

**RE: Process Served in New York**

**FOR:** Chrysler Group LLC (Domestic State: DE)

**ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:**

**TITLE OF ACTION:** [REDACTED] Pltf. vs. R.I. Suresky & Son, Inc., et al. including Chrysler Group LLC, Dfts.

**DOCUMENT(S) SERVED:** Letter, Summons, Verified Complaint, Verification, Attachment(s), Notice

**COURT/AGENCY:** Queens County Supreme Court, NY  
Case # [REDACTED]

**NATURE OF ACTION:** Product Liability Litigation - Manufacturing Defect - 2014 Jeep Grand Cherokee, Summit 4X4, Color Brill Black and Yin Number 1C4RJFJT1EC[REDACTED] - Seeking Declaratory Judgment

**ON WHOM PROCESS WAS SERVED:** C T Corporation System, New York, NY

**DATE AND HOUR OF SERVICE:** By Certified Mail on 11/03/2014 postmarked: "Not Post Marked"

**JURISDICTION SERVED :** New York

**APPEARANCE OR ANSWER DUE:** Within 30 days after service of this summons is complete

**ATTORNEY(S) / SENDER(S):** Matthew W. Beckwith  
Sacco & Fillas, LLP  
31-19 Newtown Avenue  
Seventh Floor  
Astoria, NY 11102  
718-746-3440

**REMARKS:** Documents were served upon the New York Secretary of State on 10/24/2014 and forwarded to CT Corporation.

**ACTION ITEMS:** CT has retained the current log, Retain Date: 11/04/2014, Expected Purge Date: 11/09/2014  
Image SOP

**SIGNED:** C T Corporation System  
**ADDRESS:** 111 Eighth Avenue  
13th Floor  
New York, NY 10011  
**TELEPHONE:** 212-590-9070

DOS-470 (Rev. 11-1-83)

**DEPART**

ONE COMMERCE PLAZA  
99 WASHINGTON AVENUE  
ALBANY, NY 12231-0001

Return Service Requested



State of New York - Department of State  
Division of Corporations

Party Served:  
CHRYSLER GROUP LLC

Plaintiff/Petitioner:  
[REDACTED]

C/O CT CORPORATION SYSTEM  
111 EIGHTH AVENUE  
NEW YORK, NY 10011

Dear Sir/Madam:

Enclosed herewith is a legal document which was served upon the Secretary of State on 10/24/2014 pursuant to SECTION 303 OF THE LIMITED LIABILITY COMPANY LAW. This copy is being transmitted pursuant to such statute to the address provided for such purpose.

Very truly yours,  
Division of Corporations

10/24/14

10/24/14  
025

SUPREME COURT OF THE STATE OF NEW YORK  
COUNTY OF QUEENS

Filed Date: 10/15/2014

-----X  
[REDACTED]

INDEX NO. 707454 / 2014

Plaintiffs(s),

Plaintiffs designate Queens  
County as the place of trial.

-against-

**SUMMONS**

R.I. SURESKY & SON, INC., SURESKY HYUNDAI INC.,  
CCAP AUTO LEASE LTD, and CHRYSLER GROUP LLC,

Defendant(s).

The basis of venue is Plaintiff's  
residence.

-----X

**To the above named Defendants:**

**YOU ARE HEREBY SUMMONED** to answer the complaint in this action and to serve a copy of your answer on the plaintiff's attorneys within 20 days after the service of this summons, exclusive of the day of service of this summons, or within 30 days after service of this summons is complete if this summons is not personally delivered to you within the State of New York.

In case of your failure to answer this summons, a judgment by default will be taken against you for the relief demanded in the complaint, together with the costs of this action.

Dated: Astoria, New York  
October 15, 2014



Mathew W. Beckwith, Esq.



SACCO & FILLAS, LLP  
Attorney(s) for Plaintiff(s)  
31-19 Newtown Avenue  
Seventh Floor  
Astoria, New York 11102  
(718) 746-3440 - Telephone  
(718) 425-9625 - Facsimile

SUPREME COURT OF THE STATE OF NEW YORK  
COUNTY OF QUEENS

[REDACTED]

-----X  
INDEX NO. 707454/2014

Plaintiffs(s),

**VERIFIED COMPLAINT**

-against-

R.I. SURESKY & SON, INC., SURESKY HYUNDAI INC.,  
CCAP AUTO LEASE LTD, and CHRYSLER GROUP LLC,

Defendant(s).  
-----X

As and for its cause of action against Defendants R.I Suresky & Sons, Inc., Suresky Hyundai Inc., and CCAP Auto Lease LTD., the Plaintiff, by and through her attorneys, Sacco & Fillas, LLP, respectfully allege the following:

**PARTIES AND JURISDICTION**

1. Plaintiff is a New York resident, in the County of Queens, and resides at an address commonly known as [REDACTED] Bayside, New York [REDACTED]
2. Upon information and belief, Defendant R.I Suresky & Sons, Inc., is a New York corporation, duly organized under the laws of New York, with a registered address of 2 Hatfield Lane, Goshen, New York, 10924.
3. Upon information and belief, Defendant Suresky Hyundai Inc., & Sons, Inc., is a New York corporation, duly organized under the laws of New York, with a registered address of 2 Hatfield Lane, Goshen, New York, 10924.
4. Upon information and belief, Defendant CCAP Auto Lease LTD., is a foreign corporation, duly organized under the laws of New York and authorized to conduct business in the State of New York.

5. Upon information and belief, Chrysler Group LLC ("Manufacturer") is a foreign corporation authorized to do business in New York State. Upon information and belief, Manufacturer is responsible for the manufacture and production of Jeep automobiles, and more particularly a 2014 Jeep Grand Cherokee, Summit 4X4, Color Brill Black and Vin Number 1C4RJFJT1EC [REDACTED]

6. Jurisdiction exists in the Supreme Court, County of Queens because Queens County is the county in which the Plaintiff resides.

**AS AND FOR A FIRST CAUSE OF ACTION:**  
**VIOLATION OF NEW YORK GBL § 198-a**

7. That on or about August 19, 2013, Defendants leased and delivered to Plaintiff a 2014 Jeep Grand Cherokee, Summit 4X4, Color Brill Black and Vin Number 1C4RJFJT1EC [REDACTED] ("subject vehicle").

8. That on or about August 19, 2013, the terms of the lease were as follow: Plaintiff was to pay \$3,665.00 upon signing of the lease and \$689.75 per month for 39 months (the "lease").

9. That on or about August 19, 2013, pursuant to the terms of the lease, Plaintiff paid Defendants \$3,665.00.

10. That pursuant to the terms of the lease, Plaintiff has made twelve (12) monthly payments of \$689.75 for a total of \$8,277.00.

11. That Plaintiff has performed all duties and obligations pursuant to the lease.

12. That at the time of the sale, and as part thereof, and as an inducement to the Plaintiff to lease the subject automobile, the Defendants provided the Plaintiff with an express warranty.

13. That Plaintiff leased the subject vehicle in reliance on said warranties.

14. That upon information and belief, the subject vehicle is defective and has been subject to continual and constant repair, including but not limited to, a defective brakes, defective computer/navigation/display, defective windows, and a defective trunk, which have been serviced ten (10) times between October 18, 2013 and April 12, 2014.

15. That upon information and belief, that the subject vehicle has been operated for a total of 8,300 miles.

16. That upon the discovery of the subject vehicle's defects, and on various occasions, the Plaintiff has reported the persistent defects to the Defendants and/or their agents.

17. That the defects stated above has and still does substantially impair the value of the motor vehicle.

18. That despite numerous attempts, the defective conditions of the subject vehicle have not been repaired by Defendants, their representatives or authorized agents, nor have they performed their obligations under the warranties in spite of due demands therefore by the Plaintiff, and in spite of a request for a refund from the Defendants.

19. The Plaintiff has exhausted all informal dispute settlement procedures as required by GBL § 198-a.

20. By reason of the aforesaid, pursuant to GBL § 109-a, the Plaintiff is entitled to refund of the subject automobile's full purchase price, including all sales taxes, license fees, registration fees and any similar governmental charges, together with reasonable attorney's fees.

**AS AND FOR A SECOND CAUSE OF ACTION: BREACH OF EXPRESS WARRANTY**

21. The Plaintiff repeats and reallage each every allegation contained in paragraph 1 through 20 of the complaint as if fully set forth herein.

22. Defendants expressly warranted, as inducement to the lease, that the subject

vehicle was free from defects in material or workmanship.

23. The Plaintiff duly gave notice to Defendants and/or their agents of the defects in the subject automobile as soon as the Plaintiffs had knowledge of such defects.

24. Defendants filed and refused to repair the subject automobile or otherwise perform its obligation under the warranties in spite of due demand by the Plaintiff.

25. By reason of the foregoing, the Plaintiff has been damaged in the sum of \$100,000.00

**AS AND FOR A THIRD CAUSE OF ACTION: BREACH OF THE IMPLIED WARRANTY OF MERCHANTABILITY**

26. The Plaintiff repeats and realleges each and every allegation contained in Paragraphs 1 through 25 of the complaint as if fully set forth herein.

27. Defendants are merchants with respect to the sale of the subject vehicle.

28. The Plaintiff leased the subject vehicle for its ordinary purpose, i.e. transportation across public and private thoroughfares and highways.

29. The subject vehicle was not fit for the ordinary purposes for which it was sold, due to the aforementioned defects.

30. Never did Defendants excuse or modify the implied warranty of merchantability.

31. By the foregoing, the Plaintiff has been damaged in the sum of \$100,000.00.

**AS AND FOR A FOURTH CAUSE OF ACTION: DECLARATORY JUDGMENT**

32. The Plaintiff repeats and realleges each and every allegation contained in Paragraphs 1 through 31 of the complaint as if fully set forth herein.

33. That as a result of the actions stated above the lease shall be deemed void.

WHEREFORE, the Plaintiffs demand judgment against the Defendants, jointly and severally, on the First Cause of Action for damages and attorney's fees in the sum of \$50,000.00; on the Second Cause of Action the sum of \$100,000.00; on the Third Cause of Action the sum of \$100,000.00; on the Fourth Cause of Action Declaratory Relief voiding the lease; together with the costs and disbursements of this action; and such and further relief which the Court deems just and proper.

Dated: October 15, 2014

Signature:



Mathew W. Beckwith, Esq.

SACCO & FILLAS, LLP  
Attorney(s) for Plaintiff(s)  
31-19 Newtown Avenue  
Seventh Floor  
Astoria, New York 11102  
(718) 746-3440 – Telephone  
(718) 425-9625 – Facsimile

SUPREME COURT OF THE STATE OF NEW YORK  
COUNTY OF QUEENS

\_\_\_\_\_X  
[REDACTED]

Plaintiffs(s),

INDIVIDUAL VERIFICATION

-against-

R.I. SURESKY & SON, INC., SURESKY HYUNDAI INC.,  
CCAP AUTO LEASE LTD, and CHRYSLER GROUP LLC,

Defendant(s).

\_\_\_\_\_X

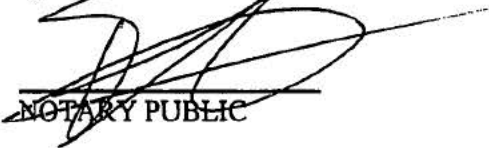
STATE OF NEW YORK    )  
                                  )    ss.:  
COUNTY OF QUEENS    )

[REDACTED] being duly sworn, hereby deposes and says:

That deponent is the Plaintiff named in the within action; that deponent has read the foregoing Complaint and knows the contents thereof; that the same are true to deponent's own knowledge, except as to those matters therein stated to be alleged on information and belief, and that as to those matters deponent believes them to be true.

[REDACTED]

Sworn to before me on this  
7<sup>th</sup> day of October, 2014

  
NOTARY PUBLIC

PAUL A. ALVARADO  
Notary Public, State of New York  
No. 01AL8245094  
Qualified in Queens County  
Commission Expires July 18, 2015

SUPREME COURT OF THE STATE OF NEW YORK  
COUNTY OF QUEENS

INDEX NO. 707454/2014

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████████████████████

Plaintiffs(s),

-against-

R.I. SURESKY & SON, INC., SURESKY HYUNDAI INC., CCAP AUTO LEASE LTD, and  
CHRYSLER GROUP LLC,

Defendant(s).

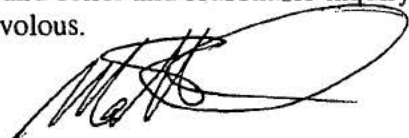
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SUMMONS AND VERIFIED COMPLAINT  
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Pursuant to 22 NYCRR 130-1.1, the undersigned, an attorney duly admitted to practice in the courts of New York State, certifies that, upon information and belief and reasonable inquiry, the contentions contained in the annexed documents are not frivolous.

Dated: October 15, 2014

Signature:



Mathew W. Beckwith, Esq.

SACCO & FILLAS, LLP  
Attorney(s) for Plaintiff(s)  
31-19 Newtown Avenue  
Seventh Floor  
Astoria, New York 11102  
(718) 746-3440 – Telephone  
(718) 425-9625 – Facsimile

SUPREME COURT OF THE STATE OF NEW YORK  
COUNTY OF QUEENS

-----X  
[REDACTED]

Plaintiffs(s),

Index No. 707454/2014

-against-

R.I. SURESKY & SON, INC., SURESKY HYUNDAI INC.,  
CCAP AUTO LEASE LTD, and CHRYSLER GROUP LLC,

Defendant(s).

-----X

**NOTICE REGARDING AVAILABILITY OF ELECTRONIC FILING  
SUPREME COURT CASES**

PLEASE TAKE NOTICE that plaintiff(s)/petitioner(s) [defendant(s)/respondent(s)] in the case captioned above intends that this matter proceed as an electronically-filed case in the New York State Courts Electronic Filing System ("NYSCEF") in accordance with the procedures therefor, set forth in Uniform Rule 202.5-b and described below. Under that Rule, filing and service of papers by electronic means cannot be made by a party nor can electronic service be made upon a party unless that party has consented to use of the System for the case in question. Each party served with this Notice must promptly file with the court and serve on all other parties either a consent or a declination of consent to electronic filing and service through NYSCEF for this case. (See Instruction # 2 below.)

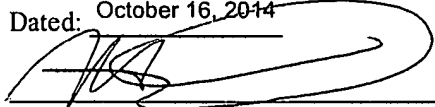
**General Information**

Electronic filing offers significant benefits for attorneys and litigants, permitting documents to be filed with the County Clerk and the court and served, between or among consenting parties, by posting the documents on the NYSCEF Website, which can be done at any time of the day or night on any day of the week. There is no fee to use the NYSCEF System, whether for filing, service, or consultation of the electronic docket, nor is there a charge to print documents from the docket. Normal filing fees must be paid, but this can be done by credit or bank card on-line. For additional procedures and information, see Uniform Rule 202.5-b, any e-filing protocol that may have been promulgated by the court in question, and the NYSCEF Website at [www.nycourts.gov/efile](http://www.nycourts.gov/efile).

**Instructions**

1. Service of this Notice constitutes consent to e-filing and a statement of intent by the undersigned to use the NYSCEF System in this case. When an action or proceeding is being commenced through the NYSCEF System, this Notice must accompany service of the initiating papers.
2. Each party served with this Notice may consent to e-filing either: (i) by filing with the court and serving on all parties of record a consent to e-filing, or (ii) if an authorized e-filing user, by filing a consent electronically in the manner provided at the NYSCEF site. Parties who do not wish to consent must file and serve a written declination of consent. If one party or some but fewer than all parties consent, NYSCEF may be used by and between or among consenting parties.
3. Each participating attorney, unless already registered, or self-represented party must **PROMPTLY** create a NYSCEF account and obtain the confidential Filing User Identification Number and Password necessary to use the system. To create a NYSCEF account, go to [www.nycourts.gov/efile](http://www.nycourts.gov/efile), click the Create an Account link, and follow the instructions.
4. For additional information about NYSCEF, see the *User's Manual* and *Frequently Asked Questions* on the Website, or contact the court in question or the NYSCEF Resource Center (phone: 646-386-3033; e-mail: [efile@nycourts.gov](mailto:efile@nycourts.gov); mailing address: 60 Centre Street, New York, New York 10007).

Dated: October 16, 2014

 (Signature)

Mathew Beckwith, Esq. (Name)

Sacco & Fillas, LLP (Firm)

31-19 Newtown Ave., Seventh Floor (Address)

Astoria, New York, 11102

Attorney(s) for Plaintiff

(718) 746-3440 (Phone)

(718) 425-9625 (Fax)

mbeckwith@saccofillas.com (E-mail)

20141028 0351



20141028 0273

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

# PREMIER LEGAL CENTER, A.P.C.

126 2040  
Trafton

STEVEN L. MARCHBANKS  
steve@premierlegalcenter.com  
Licensed in CA

**RECEIVED**

www.PremierLegalCenter.com  
501 W. Broadway, Suite 1095  
San Diego, CA 92101  
Toll Free Number: (877) 441-4441  
Fax: (619) 235-3300

MAY 15 2015

RECEIVED  
Legal Dept.

May 8, 2015

MILLER, CANFIELD, PADDOCK  
AND STONE, P.L.C.

MAY 14 2015

Chrysler Group, LLC  
7700 Irvine Center Drive, Suite 400  
Irvine, CA 92618

Chrysler Group LLC  
West Business Center

**Re: 2014 Jeep Grand Cherokee, VIN: 1C4RJFJT8EC [REDACTED] (the "Vehicle")**

Dear Chrysler Group, LLC:

## NOTICE LETTER

My firm has been retained to represent [REDACTED] with respect to claims against Chrysler. Please direct all communications concerning this matter to me.

On March 11, 2014 my client purchased the vehicle new from Magnussen Dodge Chrysler jeep in Auburn, California for approximately \$48,000. The Vehicle has experienced an excessive number of defects and Chrysler and its dealers have been unable to repair the Vehicle in accordance with Chrysler's express warranty.

With less than 23,000 miles driven, the Vehicle has been repaired several times, plus routine services and recalls, spent several days in the shop, and still has recurring, unresolved, defects. The Vehicle's repair history includes multiple unresolved service calls for inoperative collision detection, nav-radio system, brake assist, plus other operational problems.

The service history of the vehicle is summarized in the attached Vehicle Repair History and supported by copies of repair invoices, also attached.

It is my contention that Chrysler failed to tender the Vehicle free of defects and failed to repair the Vehicle in accordance with its warranties. I believe that this conduct constitutes a breach of the express and implied warranties covering the Vehicle and violates the Magnuson Moss Warranty Act (the "MMWA") and the State Lemon Law.

As a direct and proximate result of Chrysler's violation of state and federal law, my client has suffered the following damages:

- A. Cost of repair;
- B. Diminished value of the Vehicle;

- C. Out of pocket expenses;
- D. Loss of profits;
- E. Attorney's fees.

Based on the foregoing, my client demands that Chrysler provide a complete replacement, or repurchase the Vehicle for the full purchase price, less a reasonable charge for his use of the Vehicle. Alternatively, my client will accept \$25,000 in full and final satisfaction of its claim.

My client has also incurred reasonable and necessary attorney's fees in the pursuit of this claim stated in this letter. The amount of fees incurred as of the date of this letter is \$3,500.00, to be paid in addition to any repurchase or cash settlement.

The purpose of this letter is to encourage you to resolve my client's claim in a fair and equitable manner without the need for further legal action. In the event you fail to take advantage of this offer of settlement, I will have no alternative but to recommend to my client that a lawsuit be filed against you under the State Lemon Law and the MMWA. In this lawsuit, rather than seeking only the amount of compensation I am asking of you at this time, I will seek to recover the full measure of damages to which our client is legally entitled as well as our client's expenses and attorney's fees as allowed by law.

If you are interested in resolving this matter without the necessity of litigation, please contact me with sufficient time to resolve the dispute within thirty (30) days of your receipt of this letter. Thank you for your attention to this letter.

Very truly yours,



Steven L. Marchbanks, Esq.

# PREMIER LEGAL CENTER, A.P.C.

---

STEVEN L. MARCHBANKS  
steve@premierlegalcenter.com

www.PremierLegalCenter.com  
501 W. Broadway, Suite 1095      Licensed in CA  
San Diego, CA 92101  
Toll Free Number: (877) 441-4441  
Fax: (619) 235-3300

## VEHICLE REPAIR HISTORY

Client: [REDACTED]	Vehicle: 2014 Jeep Grand Cherokee VIN: 1C4RJFJT8EC [REDACTED]
--------------------	--

Date	Mileage	Shop Days	Invoice	Complaint - Remedy
2/26/14	20264	1	[REDACTED]	collision detection inop, unresolved update TCM, HVAC & SCCM modules
9/22/14	13699	7	[REDACTED]	collision detection inop, unresolved nav-radio system inop, unresolved



CUSTOMER #:



AutoNation Chrysler Dodge Jeep Ram Roseville

\*INVOICE\*



200 AUTOMALL DRIVE \* ROSEVILLE, CA 95661  
 DIRECT: (916) 774-7884  
 BAR #ARD 107514 EPA #CAD 083820170 SMOG# RC 107514

CITRUS HEIGHTS, CA  
 HOME:  
 BUS: CONT:N/A  
 CELL:

PAGE 2

SERVICE ADVISOR: 8676 DANIEL BLOWER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8EC		8367/8367	T6826	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	PAYMENT	INV. DATE	
11MAR14 DC			17:00 27MAY14		CASH	27MAY14	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: ENG:5.7 Liter					
10:38 27MAY14	10:54 27MAY14						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

PARTS ARE NEW UNLESS 1ST DIGIT IN PART #IS R  
 X  
 ANY SERVICE RECOMMENDATIONS ARE THE DEALER'S  
 RECOMMENDATIONS AND MAY DIFFER FROM  
 MANUFACTURER'S  
 X  
 WE SELL TIRES!!!

DESCRIPTION	TOTALS
LABOR AMOUNT	4.00
PARTS AMOUNT	58.90
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	62.90
ADJUSTMENTS	0.00
SALES TAX	-0.75
PLEASE PAY THIS AMOUNT	62.15

AUTONATION CHRYSLER DODGE JEEP RAM ROSEVILLE

ORIGINAL ESTIMATE: \$ AUTHORIZED REVISED ESTIMATE: \$

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X CUSTOMER INITIAL

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE →

DLR CODE: 73-42947

CUSTOMER COPY

CUSTOMER #:

INVOICE



CITRUS HEIGHTS, CA  
HOME: 925-383-7361 CONT: brashaw6@aol.com  
BUS: CELL:

PAGE 3

200 AUTOMALL DRIVE \* ROSEVILLE, CA 95681  
DIRECT: (916) 774-7884  
BAR # ARD 107514 EPA # CAD 963820170 SMOG# RC 107514

SERVICE ADVISOR: 9527 CHRIS ASHLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8E		20264/20268	T4277
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
11MAR14 DD			11:30 26FEB15		CASH	28FEB15
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: ENG:5.7_Liter				
10:16 26FEB15	12:27 28FEB15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
OLD:	68170720AC						
NEW:	68170720AD						

X C/S STILL HAVING ISSUES WITH COLISION DETECTION INT ENGAUGING OR NOT WORKING AT ALL  
 ELO01 C/S STILL HAVING ISSUES WITH COLISION DETECTION INT ENGAUGING OR NOT WORKING AT ALL

1608 WD (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE X: 0.00  
 20268 T 1608, NO FAULTS OR DAMAGE, OPERATION OK AT THIS TIME.

Y CUSTOMER AUTHORIZED COMPLEMENTARY MULTI POINT INSPECTION AT NO CHARGE  
 MULTI-A CUSTOMER AUTHORIZED COMPLEMENTARY MULTI POINT INSPECTION AT NO CHARGE

8562 CD 0.00 0.00  
 GTIRE TIRE INSPECTION REVEALED TREAD DEPTH AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME.  
 8562 CD 0.00 0.00  
 GBK RECOMMENDED SERVICE-Brakes OK 0.00 0.00  
 8562 CD 0.00 0.00  
 GBATT RECOMMENDED SERVICE-Battery OK 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE Y: 0.00  
 20264 0.02 -WILL NEED AIR FILTER NEXT VISIT

Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicle Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.

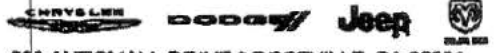
AUTONATION CHRYSLER DODGE JEEP RAM ROSEVILLE  	ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	16.50
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X			PARTS AMOUNT	42.67
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			GAS, OIL, LUBE	0.00
CUSTOMER SIGNATURE →			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	59.17
			ADJUSTMENTS	0.00
			SALES TAX	-0.19
			PLEASE PAY THIS AMOUNT	58.98

DLR CODE: 73-42847

CUSTOMER COPY

# AutoNation

AutoNation Chrysler Dodge Jeep Ram Roseville



200 AUTOMALL DRIVE \* ROSEVILLE, CA 95661  
 DIRECT: (918) 774-7894  
 BAR # ARD 107514 EPA # CAD 983620178 SMOGH RC 107514

CUSTOMER #: [REDACTED]

INVOICE

PAGE 2

CITRUS HEIGHTS, CA [REDACTED]

HOME: [REDACTED]

CONT: [REDACTED]

BUS:

CELL:

SERVICE ADVISOR: 9527 CHRIS ASHLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8EC [REDACTED]		13699/13707	T3430
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
11MAR14 DE			19:15 22SEP14		CASH	28SEP14
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: ENG:5.7 Liter				
16:55 22SEP14	18:09 28SEP14					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F: 0.00
13699 COMPLETED ON LINE C							

\*\*\*\*\*  
 G AW4 Alignment Check Customer states Pulls right  
 02000140 Wheel alignment - Alignment Front wheel  
 alignment (2 - Skilled)  
 1577 WD (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00  
 13699 PERFORM ALIGNMENT SET REAR TOE AND FRONT CAMBER  
 CASTER AND TOE

\*\*\*\*\*  
 H BDYELC Electrical/Non PCM Flashes Concern Customer states Int nav  
 screen will go black. When set on memory 2 nothing on radio  
 works. Sirius is inop. Check and advise  
 08 186002CP (N/C)  
 8319 WD  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00  
 13699 NO RADIO UPDATES COULD NOT VERIFY. 8319-FOUND RADIO UPDATE  
 AVAILABLE AND PERFORMED UPDATE UPDATED FROM 13.43.7----> 14.25.5

\*\*\*\*\*  
 I BDYELC Electrical/Non PCM Flashes Concern Customer states Early  
 collision warning warning will int slam hard on the brakes.  
 Check and advise  
 990 \*UNCOLLECTIBLE WARRANTY REPAIRS\* (N/C)  
 1577 IDEPS  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00  
 13707 ROAD TEST COULD NOT VERIFY, NO CODES CONTACT STAR

AUTONATION CHRYSLER DODGE JEEP RAM ROSEVILLE	ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
	\$	\$		LABOR AMOUNT
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X CUSTOMER INITIAL		PARTS AMOUNT	
			GAS, OIL, LUBE	
	I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. CUSTOMER SIGNATURE →		SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			ADJUSTMENTS	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

DLR CODE: 73-42647

CUSTOMER COPY

# AutoNation

AutoNation Chrysler Dodge Jeep Ram Roseville

CUSTOMER # [REDACTED]

INVOICE



CITRUS HEIGHTS, CA [REDACTED]

PAGE 3

200 AUTOMALL DRIVE \* ROSEVILLE, CA 95861  
DIRECT: (916) 774-7884

HOME: 9 [REDACTED] CONT: [REDACTED]

BAR # ARD 107514 EPA # CAD 933620170 SMOGN RC 107514

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 9527 CHRIS ASHLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8EC [REDACTED]		13699/13707	T3430	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
11MAR14 DD			19:15 22SEP14		CASH	28SEP14	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS:					
16:55 22SEP14	18:09 28SEP14	ENG:5.7 Liter					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

PARTS ARE NEW UNLESS 1ST DIGIT IN PART # IS R  
X  
ANY SERVICE RECOMMENDATIONS ARE THE DEALER'S  
RECOMMENDATIONS AND MAY DIFFER FROM  
MANUFACTURER'S  
X  
WE SELL TIRES!!!

ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
AUTONATION CHRYSLER DODGE JEEP RAM ROSEVILLE	\$	LABOR AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.	CUSTOMER INITIAL	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	X	WARRANTY AMOUNT	0.00
		MISC. CHARGES	0.00
CUSTOMER SIGNATURE →		TOTAL CHARGES	0.00
		ADJUSTMENTS	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

DLR CODE: 73-42947

CUSTOMER COPY

# AutoNation

AutoNation Chrysler Dodge Jeep Ram Roseville

CUSTOMER #: [REDACTED]

INVOICE



CITRUS HEIGHTS, CA

PAGE 2

200 AUTOMALL DRIVE \* ROSEVILLE, CA 95661

DIRECT: (916) 774-7884

BAR # APRD 107514 EPA # CAD 983620170 BMOG# RC 107514

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 9527 CHRIS ASHLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8EC3		20264/20268	T4277
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	POND.	PAYMENT	INV. DATE
11MAR14 DD			11:30 26FEB15		CASH	28FEB15

R.D. OPENED: [REDACTED] DATE CUST. NOTIFIED: [REDACTED] OPTIONS: ENG:5.7\_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

LEVEL OUT AT RIGHT HEIGHT WHEN VEHICLE OFF.  
CHECK AND ADVISE

1608 WD (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE R: 0.00  
20268 T 1608, CHECK FOR FAULT CODES, NO CODES OR UPDATES AVAILABLE,  
CHECK AIR RIDE SETTINGS MANUALLY, OK. TEST DRIVE 4 MILES, DRIVE UP TO  
SPEED TO INDUCE AERO MODE & VERIFY CHANGES RIDE HEIGHT AT STOPS,  
OPERATION OK AT THIS TIME.

T PROGRAM TCM

EL001 PROGRAM TCM

8562 WD (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE T: 0.00  
20264 0.02  
FLASHED TCM: 21-003-15  
OLD: 52108930AC  
NEW: 52108930AD

U PERFORM RRT 14-087 HVAC FLASH

EL001 PERFORM RRT 14-087 HVAC FLASH

8562 WD (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE U: 0.00  
20264 0.02  
FLASHED THE HVAC: 24-003-14 REV. A  
OLD: 68110610AJ  
NEW: 68110610AM

V REPROGRAM STEERING COLUMN CONTROL MODULE

CAUSE:

23 RECALL

8562WDTRC (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE V: 0.00  
20264 0.02  
FLASHED THE SCCM: RC-P64-14

ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

AUTONATION  
CHRYSLER DODGE JEEP RAM  
ROSEVILLE



I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

CUSTOMER INITIAL

X

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE →

DLR CODE: 73-42847

CUSTOMER COPY

# AutoNation

AutoNation Chrysler Dodge Jeep Ram Roseville

CUSTOMER #: [REDACTED]

INVOICE



CITRUS HEIGHTS CA [REDACTED]  
HOME: [REDACTED]  
BUS: [REDACTED]

PAGE 1

200 AUTOMALL DRIVE \* ROSEVILLE, CA 95681  
DIRECT: (916) 774-7884  
BAR # ARD 107514 EPA # CAD 983620170 SMOG# RC 107514

SERVICE ADVISOR: 9527 CHRIS ASHLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
AUBURN	14	JEEP GRAND CHEROKEE	1C4RJFJT8EC [REDACTED]		13699/13707	T3430
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
11MAR14 DD			19:15 22SEP14		CASH	28SEP14

R.O. OPENED: 16:55 22SEP14  
 DATE CUST. NOTIFIED: 18:09 28SEP14  
 OPTIONS: ENG:5.7\_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
B	MULTIA						
MULTI-A Multipoint inspection							
				1577		0.00	0.00
GTIRE TIRES AT 7/32" OR BETTER - NO ATTENTION NEEDED AT THIS TIME.							
				1577		0.00	0.00
GBK RECOMMENDED SERVICE-Brakes OK							
				1577		0.00	0.00
GBATT RECOMMENDED SERVICE-Battery OK							
				1577		0.00	0.00
PARTS:				0.00	LABOR:	0.00	OTHER:
						0.00	TOTAL LINE B:
13699 PERFORM INSP							
*****							
C	RRT	RRT	1	14050	2014	WD	WK
BODY CONTROL MODULE ENHANCEMENT FLASH							
				08			181902P9
				1577			WD
PARTS:				0.00	LABOR:	0.00	OTHER:
						0.00	TOTAL LINE C:
13699 FLASH BCM OLD NUMBER 6819373738AB NEW AD							
*****							
D	FLASH				3		
Software Flash for PTS							
				08			18200594
				1577			WD
PARTS:				0.00	LABOR:	0.00	OTHER:
						0.00	TOTAL LINE D:
13699 FLASH PTS OLD NUMBER 68141530AF NEW AG							
*****							
E	FLASH				2		
Software Flash for PCM							
				08			181906Y8
				1577			WD
PARTS:				0.00	LABOR:	0.00	OTHER:
						0.00	TOTAL LINE E:
13699 UPDATE PCM OLD NUMBER 681720019AJ NEW AL							
*****							
F	FLASH				1		
Software Flash for BCM							
				990			*UNCOLLECTIBLE WARRANTY REPAIRS*
				1577			IDEPS
(N/C)							

AUTONATION CHRYSLER DODGE JEEP RAM ROSEVILLE	ORIGINAL ESTIMATE:	AUTHORIZED REVISED ESTIMATE:	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		PARTS AMOUNT	
	X _____ CUSTOMER INITIAL		GAS, OIL, LUBE	
CUSTOMER SIGNATURE →	I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			ADJUSTMENTS	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

DLR CODE: 73-42847

CUSTOMER COPY

AUTO 03/12/2015 TO 03/12/2016 11 [REDACTED]

VEHICLE IDENTIFICATION NUMBER 1C4RJFJT8EC011702		CYCLE		DATE FIRST SOLD 00/00/2014		CLASS NB		MAKE JEEP		Yr Model 2014	
BODY TYPE MODEL UT		TYPE VEH. 120		MP G		AX WC		UNLADEN WGT 3383		TOTAL FEES PAID 3400	
DATE ISSUED 03/13/2015											

REGISTERED  
OWNER  
LIEBHOLD REE

[REDACTED]  
CITRUS HTS CA [REDACTED]

CHRYSLER CAPITAL  
PO BX 961272  
FORT WORTH TX



R0070  
L0283

76161  
RJ9031020154105

STATE OF CALIFORNIA  
DEPARTMENT OF MOTOR VEHICLES  
VALIDATED REGISTRATION CARD  
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS

X 3869019

(WITH ARBITRATION PROVISION)

Dealer Number Contract Number R.O.S. Number Stock Number

Table with 3 columns: Buyer Name and Address, Co-Buyer Name and Address, Seller-Creditor (Name and Address)

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract.

Table with 6 columns: New Used, Year, Make and Model, Odometer, Vehicle Identification Number, Primary Use For Which Purchased

FEDERAL TRUTH-IN-LENDING DISCLOSURES table with columns: ANNUAL PERCENTAGE RATE, FINANCE CHARGE, Amount Financed, Total of Payments, Total Sale Price

STATEMENT OF INSURANCE table with columns: Vehicle Insurance, Term, Premium

ITEMIZATION OF THE AMOUNT FINANCED table with sections: 1. Total Cash Price, 2. Amounts Paid to Public Officials, 3. Amount Paid to Insurance Companies

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

Application for Optional Credit Insurance table with columns: Credit Life, Term, Exp., Premium

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process.

OPTIONAL GAP CONTRACT A gap contract (debt canceler for contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge.

F. Other \_\_\_\_\_ \$ 2.5 (F)  
 G. Cash \_\_\_\_\_ \$ N/A (G)  
**Total Downpayment (C through G)** \_\_\_\_\_ \$ 9.33 (6)  
 (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 10 above)  
**7. Amount Financed (5 less 6)** \_\_\_\_\_ \$ 2,296.67 (7)

10 Company 1/1  
 Term \_\_\_\_\_ Mos. or N/A Miles  
 1P Company 1/1  
 Term \_\_\_\_\_ Mos. or N/A Miles  
 Buyer X \_\_\_\_\_

**SELLER ASSISTED LOAN**  
 BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.  
 Proceeds of Loan From: N/A  
 Amount \$ 2.296.67 Finance Charge \$ 3.12  
 Total \$ 2.299.79 Payable in 60  
 installments of \$ 38.33 \$ 38.33  
 from this Loan is shown in item 6D.

**AUTO BROKER FEE DISCLOSURE**  
 If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:  
 Name of autobroker receiving fee, if applicable:

**HOW THIS CONTRACT CAN BE CHANGED.** This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral changes are binding.  
 Buyer Signs X \_\_\_\_\_  
 Co-Buyer Signs X \_\_\_\_\_

**SELLER'S RIGHT TO CANCEL** If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back giving the Seller the right to cancel if Seller is unable to assign this contract to a financial institution will apply.  
 X \_\_\_\_\_  
 BU \_\_\_\_\_ Co-Buyer

**Agreement to Arbitrate:** By signing below, you agree that, pursuant to the Arbitration Provision on the reverse side of this contract, you or we may elect to resolve any dispute by neutral, binding arbitration and not by a court action. See the Arbitration Provision for additional information concerning the agreement to arbitrate.  
 Buyer Signs X \_\_\_\_\_ Co-Buyer Signs X \_\_\_\_\_

**OPTION:**  You pay no finance charge if the Amount Financed, item 7, is paid in full on or before \_\_\_\_\_ Year \_\_\_\_\_ SELLER'S INITIALS \_\_\_\_\_

**THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.**  
**WARNING:**  
 YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.  
**FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.**  
**THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.**  
 S/S \_\_\_\_\_ X N/A

**Trade-In Payoff Agreement:** Seller relied on information from you and/or the lienholder or lessor of your trade-in vehicle to arrive at the payoff amount shown in item 6B of the Itemization of Amount Financed as the "Prior Credit or Lease Balance." You understand that the amount quoted is an estimate.  
 Seller agrees to pay the payoff amount shown in 6B to the lienholder or lessor of the trade-in vehicle, or its designee. If the actual payoff amount is more than the amount shown in 6B, you must pay the Seller the excess on demand. If the actual payoff amount is less than the amount shown in 6B, Seller will refund to you any overage Seller receives from your prior lienholder or lessor. Except as stated in the "NOTICE" on the back of this contract, any assignee of this contract will not be obligated to pay the Prior Credit or Lease Balance shown in 6B or any refund.  
 Buyer Signature X \_\_\_\_\_ Co-Buyer Signature X \_\_\_\_\_

**Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.**

If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.  
 After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unilateral change.  
 Buyer Signature X \_\_\_\_\_ Co-Buyer Signature X \_\_\_\_\_

**The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.**

**THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION**  
 California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a two-day contract cancellation option on used vehicles with a purchase price of less than forty thousand dollars (\$40,000), subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.  
 YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU HAVE READ BOTH SIDES OF THIS CONTRACT, INCLUDING THE ARBITRATION PROVISION ON THE REVERSE SIDE, BEFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signature X \_\_\_\_\_ Date \_\_\_\_\_ Co-Buyer Signature X \_\_\_\_\_ Date \_\_\_\_\_  
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.  
 Other Owner Signature X \_\_\_\_\_ Address \_\_\_\_\_

**GUARANTY:** To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.  
 Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.  
 Guarantor X \_\_\_\_\_ Date \_\_\_\_\_ Guarantor X \_\_\_\_\_ Date \_\_\_\_\_  
 Address \_\_\_\_\_ Address \_\_\_\_\_

Seller Signs \_\_\_\_\_ Date \_\_\_\_\_ By X \_\_\_\_\_ Title \_\_\_\_\_

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

1258720  
Rose

DAVID J. GORBERG & ASSOCIATES, P.C.

32 PARKING PLAZA  
SUITE 700  
ARDMORE, PA 19003

1-800-MY-LEMON  
1-800-695-3666  
215-665-7660  
FAX 215-563-8738  
www.MyLemon.com

NEW JERSEY OFFICE  
208 KINGS HIGHWAY SOUTH  
CHERRY HILL, NJ 08034

PITTSBURGH OFFICE  
1900 ALLEGHENY BLDG.  
429 FORBES AVENUE  
PITTSBURGH, PA 15219

BUFFALO OFFICE  
70 NIAGARA STREET, STE 612  
BUFFALO, NY 14202

DAVID J. GORBERG†  
LAURA L. APPELEGATE‡  
COURTNEY L. SOFIA\*  
EMMA E. CHIAMPOU\*

\*MEMBER OF PA AND NJ BARS  
†MEMBER OF PA, NJ AND NY BARS  
‡MEMBER OF PA AND MA BARS

February 18, 2015

FCA US LLC  
1000 Chrysler Drive  
CIMS 485-13-32  
Auburn, MI 48326-2766

**RECEIVED**

FEB 26 2015

MILLER, CANFIELD, PADDOCK  
AND STONE, P.L.C.

RE: **Our Client:** [REDACTED]  
**Vehicle:** 2014 Jeep Grand Cherokee  
**Vin #:** 1C4RJFCT7EC [REDACTED]

Dear Sir or Madam:

Please be advised this office represents the above individual under any and all of the following claims:

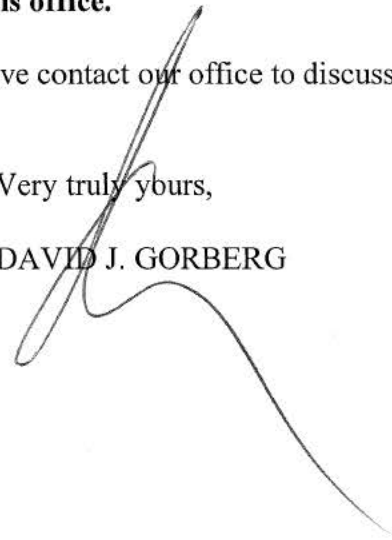
New Jersey's Automobile Lemon Law Act, Magnuson-Moss Act, Uniform Commercial Code and Unfair Trade Practices Act.

**Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office.**

Kindly confirm receipt of this letter, and have a representative contact our office to discuss this matter at your first convenience.

Very truly yours,

DAVID J. GORBERG



DJG/jm

LEASED VEHICLE REGISTRATION



PLATE NO: [REDACTED] GOOD THRU: 03/2017

VIN: 1C4RJFCT7EC [REDACTED]

JEE 2014 4 DR BK OVR WC: 8

VAULT PASSENGER 08

3104 UNIONVILLE RD STE 200 DL: 94090 95051 60660

CRANBURY TWP PA 16066 INITIAL PT:PA

EQ: 8 FEE: 311.00 B6 RV20130930426

SEE :



MONMOUTH JUNCT NJ [REDACTED]  
B93721637401642

Vehicle  
Retail Order  
 New  Used  
 Demo



**SEA VIEW AUTO CORP.**  
810 Highway 35 Ocean, NJ 07712  
Tel: 732-774-6500 Fax: 732-774-6789



CUSTOMER: [REDACTED] DATE: 03/16/13 STOCK NO: 11111111  
ADDRESS: [REDACTED] State: NJ Zip: 07712  
HOME PHONE: [REDACTED] WORK PHONE: [REDACTED] E-MAIL: [REDACTED]

ENTER ORDER FOR 2013 JEEP BRAND CHEROKEE SALES REP: [REDACTED]  
YEAR MAKE MODEL  
BODY TYPE: 4DR 4X4 COLOR: [REDACTED] MILES: [REDACTED] SERIAL NO: [REDACTED]

INTERIOR TRIM COLOR: [REDACTED]  
Prior to Delivery of the vehicle listed above, customer shall elect one of the following and so advise dealership:  
- Cash Purchase \* Finance Purchase \* Lease  
IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER.  
IF A LEASE, COMPLETE DISCLOSURE OF ALL LEASE TERMS AND CONDITIONS IS CONTAINED ON A SEPARATE LEASE CONTRACT.  
TO BE DELIVERED ON OR ABOUT 03/16/13  
Price of Unit 48,257.91  
Additional Equipment (options): [REDACTED]

IF A NEW VEHICLE SALE OR LEASE...  
The only warranties applying to this vehicle are those offered by the manufacturer. Dealer sells/leases this vehicle "as is" and hereby disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks. The manufacturer's warranty is not affected by this disclaimer of warranties by dealer.

Preowned Vehicles - Customer acknowledges receipt and review of current CARFAX report. X

IF USED VEHICLE SALE OR LEASE-CHECK APPROPRIATE BOX  
 This vehicle is sold/leased "as is" and dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks.

ALL REBATES/INCENTIVES ASSIGNED TO SEA VIEW AUTO CORP. THIS REBATE \$ 1,925.00  
x DBS

OR  
 The only dealer warranty on this vehicle is the limited warranty which is issued with and made a part of this order form.

IF A LEASE, THE FOLLOWING APPLY:  
MONTHLY PAYMENT AMOUNT \$ [REDACTED]  
TERM: 24 MONTHS  
MILEAGE PER YEAR 12,000  
CASH DUE AT DELIVERY \$ 309.00

ALL USED VEHICLE SALES-DEALER'S OBLIGATION  
The laws of New Jersey require Motor Vehicle Dealers to make all necessary repairs, without charge, or return the full purchase price (if a sale) to the customer in the event a used vehicle sold and intended to be registered in this State fails to meet State Inspection Standards for the issuance of a certificate of approval due to a defect that is not the result of the customer's own act. The undersigned, before entering into this contract, has been informed of dealer's obligation above and agrees to have the used vehicle inspected within 14 days from the issuance of the permanent registration for such vehicle.

IF A PURCHASE, THE FOLLOWING APPLY:  
TOTAL PRICE OF VEHICLE 48,257.91  
Less Trade-in 22,000.00

WAIVER OF DEALER'S OBLIGATION (USED VEHICLE SALE)  
The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OBLIGATION to make repairs without charge or return the full purchase price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon/Warranty Law (P.L. 1995, Chpt. 373).

TOTAL TAXABLE AMOUNT 26,257.91  
State Sales Tax 68.72  
Motor Vehicle Tire Fee - \$1.50 per New Tire 36.00  
N.J. Supplemental Tinting Fee 137.00  
Registration/Title Fee (Estimated) (See Paragraph 15 On Reverse Side) 300.00  
Documentary Fee: Clerical Expense \$176.00  
Document Transmittal Fees \$99.00 \$275.00  
(See Paragraph 16 On Reverse Side)

TRADE-IN DESCRIPTION AND ALLOWANCE  
Year: 03 Make: [REDACTED] Model: [REDACTED]  
Serial No. [REDACTED] Mileage: 48,327  
Trade-in Value 22,000.00 Date of: 03/16/13  
Less Balance Owed 21,000.00  
Net Trade-in Allowance 100.00

NET PAY-OFF ON TRADE-IN 21,000.00  
TOTAL 56,749.40  
Deposit 1,000.00  
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT TO BE PAID TO DEALER ON DELIVERY  
BALANCE DUE ON DELIVERY 55,749.40

Balance Owed to: MERCEDES BENZ FINANCIAL SVC  
Address: [REDACTED]  
Account No.: 7000003092  
Info. From: [REDACTED] Good Thru: [REDACTED]  
Customer certifies that the frame on the trade-in vehicle has never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed. Also, that the vehicle has never been in a flood or had the engine control system tampered with or altered. Customer certifies the above.  
X [REDACTED] Date: 03/16/13

AGREEMENT TO ARBITRATE ANY CLAIMS, READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION.  
The parties to this agreement agree to arbitrate any claim, dispute, or controversy, including all statutory claims and any state or federal claims, that may arise out of or relating to the sale or lease identified in this agreement. By agreeing to arbitration, the parties understand and agree that they are waiving their rights to maintain other available resolution processes, such as a court action or administrative proceeding, to settle their disputes. Consumer Fraud, Used Car Lemon Law, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree to (i) waive any right to pursue any claims arising under this agreement including statutory, state or federal claims, as a class action arbitration, or (ii) to have an arbitration under this agreement consolidated with any other arbitration or proceeding. The arbitration shall be conducted in accordance with the rules of the American Arbitration Association before a single arbitrator, who shall be a retired judge or an attorney. Dealership shall advance both party's filing, service, administration, arbitrator, hearing, or other fees, subject to reimbursement by decision of the arbitrator. Each party shall bear his or her own attorney, expert, and other fees and costs, except when awarded by the arbitrator under applicable law. The arbitration shall take place in New Jersey at a mutually convenient place agreed upon by the parties or selected by the arbitrator. The decision of the arbitrator shall be binding upon the parties. Any further relief sought by either party will be subject to the decision of the arbitrator. If any part of this agreement is found to be unenforceable for any reason, the remaining provisions shall remain enforceable.

Lessee (and Co-Lessee) ("You")		Lessor
Name and address, including county [REDACTED]	Garaging address (if different) [REDACTED]	Name, address, and telephone number [REDACTED]
MONMOUTH JUNCTION, NJ MIDDLESEX [REDACTED] <input type="checkbox"/> Employee driver (if business use)		

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

"We," "us," and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).

If this box is checked, Lessor will assign this lease and sell the vehicle to \_\_\_\_\_ (Assignee).

Assignee's address and telephone number are: \_\_\_\_\_

If this box is checked, Lessor intends not to assign this lease.

**Monthly Payment Lease.** If your payment schedule shows monthly scheduled payments (Section 2(a)), your lease is a monthly payment lease.

**Single Payment Lease.** If your payment schedule shows a single scheduled payment (Section 2(b)), your lease is a single payment lease.

### The Vehicle You Are Leasing

New/Used	Year	Make & Model	Body Style	Vehicle ID #	Mileage	Primary Use: Personal, unless otherwise indicated below <input type="checkbox"/> Commercial, Business, or Agricultural
NEW	2014	CHEVROLET CRUZE	4 DOOR			<input type="checkbox"/> Commercial, Business, or Agricultural
<b>Number of Engine Cylinders</b> _____ <b>Transmission</b> <input type="checkbox"/> Automatic <input type="checkbox"/> Manual <b>Brakes</b> <input type="checkbox"/> Power assisted <input type="checkbox"/> Manual <b>Air Cond.</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Steering Mechanism</b> <input type="checkbox"/> Power assisted <input type="checkbox"/> Manual <b>Manufacturer's Suggested Retail Price as shown on window sticker, if any \$</b> _____ <b>Dealer Installed Options</b> _____ <b>GVW (if truck)</b> _____ <input type="checkbox"/> <b>Public Conveyance</b> <b>Prior Use</b> <input type="checkbox"/> 1,000 miles or less on odometer <input type="checkbox"/> Personal, family, or household <input type="checkbox"/> Demonstrator <input type="checkbox"/> Livery <input type="checkbox"/> Daily rental <input type="checkbox"/> Police <input type="checkbox"/> Prior wreckage <input type="checkbox"/> Unknown						

### Federal Consumer Leasing Act Disclosures

<b>1. Amount Due at Lease Signing or Delivery (Itemized Below)*</b>  \$ 3,999.00	<b>2(a). Monthly Scheduled Payments</b> Your first monthly payment of \$ _____ is due on _____, followed by _____ payments of \$ _____ due on _____ of each month. The total of your monthly payments is \$ _____.  <b>2(b). Single Scheduled Payment</b> Your single payment of \$ _____ is due on _____. This is the total of your scheduled payments.	<b>3. Other Charges (not part of your scheduled payment)</b>  Disposition fee (if you do not purchase the vehicle and we do not waive the fee under Section 14) \$ _____ _____ \$ _____  <b>Total \$</b> _____	<b>4. Total of Payments (The amount you will have paid by the end of the lease.)</b>  \$ _____
--	--	---	--

#### \* Itemization of Amount Due at Lease Signing or Delivery

<b>5. Amount Due at Lease Signing or Delivery:</b> a. Capitalized cost reduction ..... \$ _____ b. First monthly payment ..... \$ _____ c. Single scheduled payment ..... \$ _____ d. Refundable security deposit ..... \$ _____ e. Title fees ..... \$ _____ f. Registration fees ..... \$ _____ g. Sales/use tax ..... \$ _____ h. _____ \$ _____ i. _____ \$ _____ j. _____ \$ _____ <b>k. Total</b> ..... \$ _____	<b>6. How the Amount Due at Lease Signing or Delivery will be paid:</b> a. Net trade-in allowance ..... \$ _____ b. Rebates and noncash credits ..... \$ _____ c. Amount to be paid in cash ..... \$ _____  <b>d. Total</b> ..... \$ _____
---	---

#### 7. Your scheduled payment is determined as shown below:

a. <b>Gross capitalized cost.</b> The agreed upon value of the vehicle (\$ _____) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance) .....	\$ _____
b. <b>Capitalized cost reduction.</b> The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost .....	- \$ _____
c. <b>Adjusted capitalized cost.</b> The amount used in calculating your base scheduled payment .....	= \$ _____
d. <b>Residual value.</b> The value of the vehicle at the end of the lease used in calculating your base scheduled payment .....	- \$ _____
e. <b>Depreciation and any amortized amounts.</b> The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term .....	= \$ _____
f. <b>Rent charge.</b> The amount charged in addition to the depreciation and any amortized amounts .....	+ \$ _____
g. <b>Total of base scheduled payment(s).</b> The depreciation and any amortized amounts plus the rent charge .....	= \$ _____
h. <b>Lease payments.</b> The number of payments in your lease .....	+ _____
i. <b>Base scheduled payment</b> .....	= \$ _____
j. <b>Sales/use tax (estimated)</b> .....	+ \$ _____
k. _____ .....	+ \$ _____
l. <b>Total scheduled payment</b> .....	= \$ _____

**Early Termination.** You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

**8. Excessive Wear and Use.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of \_\_\_\_\_ miles per year at the rate of \$ \_\_\_\_\_ per mile.

**9. Purchase Option at End of Lease Term.** You have an option to buy the vehicle at the end of the lease term for \$ \_\_\_\_\_

10. Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

11. Itemization of Gross Capitalized Cost.

- a. Agreed upon value of the vehicle ..... \$ 25,000.00
- b. Allly administrative fee ..... + \$ 0.00
- c. License/registration/title fees ..... + \$ 0.00
- d. Sales tax ..... + \$ 0.00
- e. Other tax (describe) ..... + \$ 0.00
- f. Optional service contract ..... + \$ 0.00
- g. Optional maintenance contract ..... + \$ 0.00
- h. Optional life insurance ..... + \$ 0.00
- i. Optional disability insurance ..... + \$ 0.00
- j. DOCUMENT FEE ..... + \$ 0.00
- k. NET TRAD ..... + \$ 0.00
- I. Gross Capitalized Cost ..... = \$ 25,000.00

12. Total Cost of the Lease. (If you are never in default, and you use your option to buy the vehicle at scheduled lease end)

- Amount due at lease signing or delivery ..... \$ 0.00
- Total of scheduled payments (other than any scheduled payment due at lease signing or delivery) ..... + \$ 0.00
- Security deposit and any insurance included in the lease. .... - \$ 0.00
- Price if you buy the vehicle at scheduled lease end ..... + \$ 0.00
- Total Cost of the Lease ..... = \$ 0.00

plus any related official fees and taxes.

13. Official Fees and Taxes. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease, payments due under the lease, or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

Estimated Total Official Fees and Taxes You Must Pay During Lease.

\$ 0.00

The actual total of official fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

19. Optional Insurance, Service Contracts, and Maintenance Agreements. We do not require any of the insurance, products, or services listed in this section. Your decision to buy them or not buy them is not a factor in our decision to approve this lease. We will try to get any optional insurance coverage(s) that you initial below. A notice you receive when you sign this lease describes the coverage(s) in greater detail. Life insurance and disability insurance may not cover taxes and other amounts due besides the base monthly payment.

Optional Insurance	Coverage	Charge or Premium	Provider	By initialing below, you indicate you want the insurance
Life Insurance (Monthly Payment Lease Only)	Lessee Co-Lessee Coverage is for lease term Coverage limit \$ N/A	\$ N/A		Lessee/Co-Lessee initials /
Disability Insurance (Monthly Payment Lease Only)	Lessee Coverage is for lease term Monthly Coverage limit \$ N/A	\$ N/A		Lessee/Co-Lessee initials /
	N/A Months N/A Miles Coverage limit \$ N/A	\$ N/A		Lessee/Co-Lessee initials /

Other Optional Product or Service	Term
N/A	N/A Months, N/A Miles
N/A	N/A Months, N/A Miles

Signatures

THIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to this lease must be in writing, and we must sign it. No oral changes are binding.

LESSEE: X BY: X CO-LESSEE: X

We may delay or refrain from enforcing any of our rights under this lease without losing them.

NOTICE TO LESSEE: 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT.

YOU AGREE TO THE TERMS OF THIS LEASE. YOU CONFIRM THAT BEFORE YOU SIGNED THIS LEASE, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT.

YOU CONFIRM THAT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT \_\_\_\_\_ ON \_\_\_\_\_ (city) \_\_\_\_\_ (state) \_\_\_\_\_ (month) \_\_\_\_\_ (day) \_\_\_\_\_ (year)

LESSEE: X X

14. Disposition Fee Waiver. We will waive any Disposition Fee shown in Section 3 if, at the time this lease ends, you enter into a motor vehicle lease or installment sale contract that the dealer assigns to Ally.

15. Lease Term: \_\_\_\_\_ months.

16. Total Allowed Mileage. The total mileage allowed on the odometer at lease end is \_\_\_\_\_ miles.

Extra Miles. The total allowed mileage includes \_\_\_\_\_ extra miles that you are buying at \$ \_\_\_\_\_ per mile. If this lease ends on or after the start of the next-to-last monthly period, we will give you a credit for each unused extra mile you bought. There will be no credit if the lease ends earlier, you buy the vehicle, or the vehicle is a total loss.

17. Required Vehicle Insurance Information. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows:

Insurance company name: \_\_\_\_\_

Insurance agency name: \_\_\_\_\_

Agency address: \_\_\_\_\_

Agency phone no.: \_\_\_\_\_

Agent's name: \_\_\_\_\_

Policy no.: \_\_\_\_\_

Deductibles: Collision \$ \_\_\_\_\_ Comprehensive \$ \_\_\_\_\_

18. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of the standard manufacturer's warranty unless this box is checked.

If this box is checked, you have the benefit of the following warranty:

Warranty papers that are separate from this lease state any coverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease. THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE.

Unless Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, LESSOR MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY, AND THERE IS NO IMPLIED WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE. If Lessor makes a written warranty or enters into a service contract within 90 days from the date of this lease, then any implied warranty of merchantability and any warranty that the vehicle is fit for a particular purpose are limited in duration to the longer of the term of the written warranty or the term of the service contract.

NOTICE: THE LESSEE AND THE LESSOR SHALL BE ENTITLED TO REVIEW THE CONTRACT FOR ONE BUSINESS DAY BEFORE SIGNING THE CONTRACT.

Lessee and any Co-Lessee acknowledge that they have had at least one business day to review this



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

[REDACTED]		Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone	1C4RJFCT7EC1 [REDACTED]	
Year	Make	Model	Body	Color
2014	JEEP	GRAND CHEROKE		
			Delivery Date	In-Service Date
				License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR LOF: CUSTOMER REQUESTS LUBE OIL AND FILTER CHANGE CHANGE ENGINE OIL AND FILTER AND TIRE ROTATION Caused by PREVENTATIVE MAINTENCE Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 53.10 Parts: .00 Total: 53.10 COMPLETED ENGINE OIL AND FILTER CHANGE	53.10
#2 - MR DO: DISCOUNTED OIL CHANGE Work performed by BLANK(99) Sub Total: Labor: -13.15 Parts: .00 Total: -13.15	-13.15
#3 - MR RECALL: CUSTOMER STATES HAS RECALL # RECALL N42 Caused by RECALL N42 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93 RECALL N42 FLASH BCM	20.93
#4 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-041 Caused by RRT 13-041 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93	20.93

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**



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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

[REDACTED]		Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone	1C4RJFCT7E0 [REDACTED]	
Year	Make	Model	Body	Color
2014	JEEP	GRAND CHEROKE		
			Delivery Date	In-Service Date
			License Number	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
PERFORMED RRT 13-041	
#5 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-056 Caused by RRT 13-056 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 31.40 Parts: .00 Total: 31.40 PERFORMED RRT 13-056 FLASH UPDATE	31.40
#6 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-071 Caused by RRT 13-071 Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00 NOT AVAILABLE YET	
#7 - MR CSSI: 23 POINT VISUAL SAFETY INSPECTION AND CAR WASH Caused by SAFETY INSPECTION Work performed by MIKE TOBIAZ(179) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED SAFETY INSPECTION	
#8 - MR CS: CUSTOMER STATES CUSTOMER STATES CAN YOU GET PANADORA OR SLACKER RA DIO THROUGH THE U CONNECT	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Lawrenceville, NJ 08648  
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Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

[REDACTED]		Work Phone		Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone		1C4RJFCT7EC1 [REDACTED]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			
			Delivery Date	In-Service Date	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Caused by NOT AVAILABLE YET Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	126.36
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
<b>TOTAL DUE</b>	<b>126.36</b>

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

X  
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Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
8:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/25/13	
R/O Close Date	Status
10/25/13	Reprint
Mileage In	Mileage Out
10710	10710
Service Advisor / Tag #	

[Redacted]		Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [Redacted]		Home Phone	1C4RJFCT7EC105802	
Year	Make	Model	Body	Color
2014	JEEP	GRAND CHEROKE		
			Delivery Date	In-Service Date
			License Number	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES HAD RRT'S 13-041 AND 13-056 NOW UC ONNECT IS NOT WORKING Caused by CUSTOMER STATES HAD RRT'S 13-041 AND 13-056 NOW UC ONNECT IS NOT WORKING Work performed by SIDHU LAKHWINDER(801) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93 UPDATED RADIO TO RRT 13-07 SOFTWARE LEVEL VERIFIED U-CONNECT FUNCTIONALITY	20.93
#2 - MR CS: CUSTOMER STATES CUSTOMER STATES AFTER TIRE ROTATION THERE IS NOW A VIBRATION IN REAR WHEN DRIVING ON BUMPY ROADS Caused by CUSTOMER STATES AFTER TIRE ROTATION THERE IS NOW A VIBRATION IN REAR WHEN DRIVING ON BUMPY ROADS Work performed by SIDHU LAKHWINDER(801) COULDNT DUPLICATE	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	LABOR	20.93
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	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX ID.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	20.93

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

X



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
3/17/14	[REDACTED]
R/O Close Date	Status
3/17/14	Reprint
Mileage In	Mileage Out
15776	15776
Service Advisor / Tag #	

[REDACTED]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ 0 [REDACTED]			Home Phone	1C4RJFCT7EC [REDACTED]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR RECALL: CUSTOMER STATES HAS RECALL # RECALL N58 Caused by INSTRUMENT CLUSTER Work performed by DAMIAN CARABAJA(818) Sub Total: Labor: 64.04 Parts: .00 Total: 64.04 PERFORMED INSTRUMENT CLUSTER FLASH PER RECALL ... ALL COMPLETE	64.04
#2 - MR CS: CUSTOMER STATES CUSTOMER STATES CHECK AIR PRESSURE IN ALL TIRES Caused by CHECK TIRE PRESSURE Work performed by DAMIAN CARABAJA(818) CHECK TIRE PRESSURE ... FOUND NAIL IN RIGHT REAR TIRE TIRE PLUGGED AND CHECKED ALL OK. SET TIRE PRESSURE TO 36PSI	8.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	72.04
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	72.04

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
4/02/14	[REDACTED]
R/O Close Date	Status
4/02/14	Reprint
Mileage In	Mileage Out
16258	16258
Service Advisor / Tag #	

[REDACTED]		Work Phone	Vehicle Identification Number
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone	1C4RJFCT7EC [REDACTED]
Year	Make	Body	Color
2014	JEEP	GRAND CHEROKE	
			License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES FRONT COLLISION SENSOR SEEMS TO BE NOT WORKING CORRECTLY COMES ON ON ITS OWN COMES ON EVEN WHEN THERE ARE NO CARS AROUND. RIGHT NOW CUSTOMER HAS AUTO Matic BREAK SENSOR TURNED OFF. Caused by VERIFIED CONCERN CHECKED FOR DTC AND FOUND NONE FOUND FCW DETECTING OBSTACLE IN ERROR. EMAILED CHRYSLER STAR CENTER FOR FURTHER ASSISTANCE. Work performed by ERIC HEWITT(389) ALIGNED FCW FRONT SENSOR AND TEST DROVE FOUND OKAY NOW	236.07

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	96.07
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	96.07

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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	P/O Number
4/23/14	[REDACTED]
R/O Close Date	Status
4/23/14	Reprint
Mileage In	Mileage Out
17150	17150
Service Advisor / Tag #	

[REDACTED]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]			Home Phone	1C4RJFCT7EC [REDACTED]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES FRONT DRIVER SEAT IS MAKING A SNAPPING NOISE WHEN EXITING THE VEHICLE Caused by DRIVERS SIDE FRONT SEAT NOISE Work performed by BARBARA DUDYCZ (527) TECH INSPECTED AND FOUND DRIVERS SIDE FRONT SEAT OUTER SHIELD NOT RETAINING ON LEFT SIDE OF SEAT. ORDERED NEW SHIELD. CUSTOMER WILL BE CONTACTED WHEN INSTOCK	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
5/07/14	[REDACTED]
R/O Close Date	Status
5/07/14	Reprint
Mileage In	Mileage Out
17776	17776
Service Advisor / Tag #	

[REDACTED]	Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]	Home Phone	1C4RJFCT7EC [REDACTED]	
Year	Make	Model	Body
2014	JEEP	GRAND CHEROKE	
		Color	License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES ORDERED SEAT PART IS IN AND NEEDS TO BE INSTALLED Caused by INSTALL SEAT COVER Work performed by JOE WIEDAU(852) Sub Total: Labor: .00 Parts: .00 Total: .00 WRONG PART WAS ORDERED -- WILL CALL CUSTOMER WHEN THE CORRECT PART ARRIVES	
#2 - MR CS: CUSTOMER STATES CUSTOMER STATES UCONNECT REBOOTS WHILE DRIVING Caused by U-CONNECT REBOOTS Work performed by JOE WIEDAU(852) TECH FOUND AN UPDATE 14-05-03 -- RADIO UPDATED.	64.04

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	64.04
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	64.04

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS  
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 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/27/14	[REDACTED]
R/O Close Date	Status
6/27/14	Reprint
Mileage In	Mileage Out
19878	19878
Service Advisor / Tag #	

[REDACTED]		Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone	1C4RJFCT7EC [REDACTED]	
Year	Make	Model	Body	Color
2014	JEEP	GRAND CHEROKE		
		Delivery Date	In-Service Date	
			License Number	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES RETURNING FOR ORDER PART FOR DRIVE R SEAT Caused by INSTALLED OUTBOARD SEAT COVER. Work performed by JOE WIEDAU(852) Sub Total: Labor: 73.19 Parts: .00 Total: 73.19 RECHECKED OPERATION SEAT IS WORKING PROPERLY.	73.19
#2 - MR LOF: CUSTOMER REQUESTS LUBE OIL AND FILTER CHANGE CHANGE ENGINE OIL AND FILTER 13.95 Caused by CUSTOMER STATES CHANGE OIL AND FILTER Work performed by JOE WIEDAU(852) Sub Total: Labor: 23.16 Parts: .00 Total: 23.16 COMPLETED	23.16
#3 - MR CS: CUSTOMER STATES CUSTOMER STATES HEARING A NOISE COMING FROM UNDERN EATH REAR OF VEHICLE. PASSENGER SIDE OF REAR RATTL ING Caused by INSPECTED FOR NOISE COMING FROM REAR. TEST DROVE V EHICLE. CHECKED SPARE TIRE AREA. CHECKED LOOSE PAN EL. NONE FOUND LIC PLATE IS HITTING BODY. Work performed by JOE WIEDAU(852) Sub Total: Labor: 74.72 Parts: .00 Total: 74.72	74.72

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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X  
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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



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Lawrenceville, NJ 08648  
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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/27/14	[REDACTED]
R/O Close Date	Status
6/27/14	Reprint
Mileage In	Mileage Out
19878	19878
Service Advisor / Tag #	

[REDACTED]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]			Home Phone	1C4RJFCT7EC [REDACTED]	[REDACTED]
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
INSTALLED FOAM TAPE ON BACK OF LIC PLATE. NOISE WE NT AWAY. ALL IS OK AT THIS TIME.	
-----	
#4 - MR CSSI: 23 POINT MULTI-POINT INSPECTION Caused by PERFORMED MULTI POINT INSPECTION Work performed by JOE WIEDAU(852) Sub Total: Labor: .00 Parts: .00 Total: .00 ALL IS OK AT THIS TIME	
-----	
#5 - MR DO: DISCOUNTED OIL CHANGE Caused by APPLIED Work performed by BLANK(99) Sub Total: Labor: -9.21 Parts: .00 Total: -9.21	-9.21

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LABOR	171.07
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	171.07

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**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
10/04/14	[REDACTED]				
R/O Close Date	Status				
10/04/14	Reprint				
Mileage In	Mileage Out				
23681	23682				
Service Advisor / Tag #					
MICHELLE CARUSO/806					
Vehicle Identification Number					
1C4RJFCT7EC [REDACTED]					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

[REDACTED]		Work Phone
MONMOUTH JUNCTION, NJ		[REDACTED]
[REDACTED]		Home Phone
[REDACTED]		[REDACTED]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES VEHICLE DOES NOT BRAKE SMOOTHLY WHEN DRIVING OVER 30MPH, PLEASE CHECK AND ADVISE Caused by TECH FOUND BRAKE PULSATION DUE TO FRONT AND REAR ROTORS NEEDING TO BE RESURFACED Work performed by ALDEN MORALES(875) Sub Total: Labor: .00 Parts: .00 Total: .00 CUSTOMER RETURNING MONDAY 10/6/14 FOR REPAIR TOTAL \$230.00	
#2 - MR RECALL: CUSTOMER STATES HAS RECALL # P14 BRAKE BOOSTER Work performed by CHUCK FLESCH(809) Ordered CBXNP143AA :KIT: BOOSTER Qty: 1 Ordered CBXNP143AA :KIT: BOOSTER Qty: 1 PERFORMED RECALL ORDERED SHIELD	Warranty Warranty Warranty
#3 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# 14-050 Corrected by 181902P9: (FM) Work performed by ALDEN MORALES(875) PERFORMED UPDATE FOR BCM	Warranty
#4 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by ALDEN MORALES(875) PERFORMED MULTI-POINT INSPECTION.	

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

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**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/06/14	[REDACTED]
R/O Close Date	Status
10/06/14	Reprint
Mileage In	Mileage Out
23746	23747
Service Advisor / Tag #	
Barbara Read/823	
Vehicle Identification Number	
1C4RJFCT7EC105802	
Delivery Date	In-Service Date
Color	License Number

[REDACTED]	Work Phone		
MONMOUTH JUNCTION, NJ	Home Phone		
[REDACTED]	732-762-7681		
Year	Make	Model	Body
2014	JEEP	GRAND CHEROKE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed CBXNP143AA :KIT: BOOSTER PERFORMED RECALL P14	Qty: 1 Warranty
-----	
10% OFF	-11.50

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	115.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	8.05
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-11.50
TOTAL DUE	111.55
Check 4357	111.55

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

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Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
11/11/14					
R/O Close Date	Status				
11/12/14	Reprint				
Mileage In	Mileage Out				
25074	25075				
Service Advisor / Tag #					
MICHAEL MANNING/1894					
Vehicle Identification Number					
1C4RJFCT7E1					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone  
Home Phone

MONMOUTH JUNCTION, NJ

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]  #1 - MR CS: CUSTOMER STATES KEY FOB NOT FOUND IS DISPLAYED MESSAGE. Caused by I COULD NOT DUPLICATE/ STAR CASE #S1308000282 ELECTRONIC DEVICES PLACED IN CLOSE PROXIMITY TO FOB MAY RESULT IN INTERMITENT OPERATION TESTED BATTERY VOLTAGE 3.0VOLTS Corrected by 85418802: Work performed by Norman Dobo(451)	Warranty
#2 - MR CS: CUSTOMER STATES REQUEST ANY SOFTWARE UPDATES FOR MODULES Caused by CHECK FOR SOFTWARE UPDATES. FOUND SOFTWARE UPDATES FOR DCTM LOP # 18-19-07-90. TCM LOP# 18-19-05-9M. PCM LOP #18-19-06-YY8. ASCM LOP # 18-19-36-92. HVA C LOP #18-19-66-9S AND AMP LOP # 18-60-07-9B Corrected by 1819079D: (FM) Work performed by Norman Dobo(451) Corrected by 181906Y8: (FM) Work performed by Norman Dobo(451) Corrected by 18193692: (FM) Work performed by Norman Dobo(451) Corrected by 1819059M: (FM) Work performed by Norman Dobo(451) Corrected by 1860079B: (FM) Work performed by Norman Dobo(451)	Warranty  Warranty  Warranty  Warranty  Warranty

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LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
8:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
11/11/14	[REDACTED]
R/O Close Date	STATUS
11/12/14	Reprint
Mileage In	Mileage Out
25074	25075
Service Advisor / Tag #	
MICHAEL MANNING/1894	
Vehicle Identification Number	
1C4RJFCT7EC [REDACTED]	
Delivery Date	In-Service Date
Color	License Number

[REDACTED]	Work Phone		
MONMOUTH JUNCTION, NJ [REDACTED]	Home Phone		
	732-762-7681		
Year	Make	Model	Body
2014	JEEP	GRAND CHEROKE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
FLASHED MODULES	
#3 - MR CS: CUSTOMER STATES RATTLE/POPPING NOISE FROM R/F SPEAKER DURING PLAY. Caused by COULD NOT DUPLICATE/ FLASH Corrected by 85418704: Work performed by Norman Dobo(451) DID NOT HEAR POPPING NOISE FROM SPEAKER R/F LISTEN WITH CUSTOMER-STILL DID NOT HEAR NOISE CHECK TSBS AND STAR CASES AND FLASHES- FLASHED FOR AMP SEE LINE TWO.	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

X





2700 US Hwy 1  
Lawrenceville, NJ 08648  
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Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/26/15	
R/O Close Date	
1/30/15	Reprint
Mileage In	Mileage Out
27679	27680
Service Advisor / Tag #	
Barbara Read/1835	
Vehicle Identification Number	
1C4RJFCT7EC	
Delivery Date	In-Service Date
Color	License Number

MONMOUTH JUNCTION, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C4RJFCT7EC	
			732-762-7681	Delivery Date	In-Service Date
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES SCREEN SAYS CONNECT DEVICE Caused by SCREEN SAYS CONNECT DEVICE FOUND RADIO FROZEN CODE U0184-00 TEST COM TO RADO CHECK WIRING TO RAD FOUND ALL OK ORDERED RADIO Work performed by ALEJANDRO HERNANDEZ (510)	Warranty
#2 - MR CS: CUSTOMER STATES WASHER FLUID INOP Caused by WASHER FLUID INOP DRIVE NOZZEL NEED S REPLACEMENT Corrected by 23432002: (65) Work performed by ALEJANDRO HERNANDEZ (510) Installed 55372143AB :NOZZLE: WINDSHIELD WASHER Qty: 1 REMOVE AND REPLACE DRIVER SIDE NOZZLE TESTED ALL GOOD	Warranty Warranty
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by ALEJANDRO HERNANDEZ (510) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#4 - MR UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TO Work performed by ALEJANDRO HERNANDEZ (510) NO UPDATES AT THIS TIME	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	LABOR	.00
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.  
X



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
1/30/15	
R/O Close Date	Status
1/31/15	Reprint
Mileage In	Mileage Out
27797	27798
Service Advisor / Tag #	
Barbara Read/1936	

[REDACTED]		Work Phone	Vehicle Identification Number		
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone	1C4RJFCT7EC1 [REDACTED]		
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			
			Delivery Date	In-Service Date	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES RADIO INOP CUSTOMER RETURNING FOR RADIO REPLACEMENT Caused by RADIO SCREEN FREEZING REMOVE AND INSTALL RADIO Corrected by 08600270: (NK) Work performed by LOUIS BLATY (649)	Warranty
#2 - MR CS: CUSTOMER STATES PLEASE RIGHT REAR TIRE PLEASE ADJUST TO 36PSI Caused by ADJUST TIRE PRESSURE Work performed by LOUIS BLATY (649) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR CS: CUSTOMER STATES WHEN CAR IS IDLEING MAYBE SLIGHT RATTLE Caused by RATTLING NOISE FROM ENGINE AT IDLE FOUND WATER PUMP EXCESSIVE PLAY Corrected by 07500107: (68) Work performed by LOUIS BLATY (649) Installed 5038668AC :PUMP: WATER Qty: 1 Installed 52028898AI :THRMOSTAT: NONE Qty: 1 Installed 68163849AA :ANTIFREEZ: COOLANT Qty: 1 REMOVE AND REPLACE WATER PUMP AND THERMOSTAT NOISE IS GONE ALL GOOD	Warranty Warranty Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

X



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
1/30/15					
R/O Close Date					
1/31/15	Reprint				
Mileage In	Mileage Out				
27797	27798				
Service Advisor / Tag #					
Barbara Read/1936					
Vehicle Identification Number					
1C4RJFCT7E					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

[REDACTED]		Work Phone
MONMOUTH JUNCTION, NJ [REDACTED]		Home Phone
[REDACTED]		[REDACTED]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#4 * MR RECALL: CUSTOMER STATES HAS RECALL # P67 Work performed by LOUIS BLATY (649) NO PART YET	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

X

06/05/2015

CT Log Number 527248101

**TO:** Melissa Gravlin  
FCA US LLC  
1000 Chrysler Dr Ofc of  
Auburn Hills, MI 48326-2766

**RE:** **Process Served in New Jersey**

**FOR:** FCA US LLC (Domestic State: DE)

**ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:**

**TITLE OF ACTION:** [REDACTED] Pltf. vs. FCA US LLC, Dft.

**DOCUMENT(S) SERVED:** Letter, Notice, Information Statement(s), Summons, Attachment(s), Complaint and Jury Demand

**COURT/AGENCY:** Middlesex County Superior Court - Law Division, NJ  
Case # [REDACTED]

**NATURE OF ACTION:** Product Liability Litigation - Lemon Law - VIN - 1C4RJFCT7E0 [REDACTED]

**ON WHOM PROCESS WAS SERVED:** The Corporation Trust Company, West Trenton, NJ

**DATE AND HOUR OF SERVICE:** By Certified Mail on 06/05/2015 postmarked on 06/03/2015

**JURISDICTION SERVED :** New Jersey

**APPEARANCE OR ANSWER DUE:** Within 35 days from the date you received this summons; not counting the date you received it

**ATTORNEY(S) / SENDER(S):** David J. Gorberg  
David J. Gorberg & Associates, P.C.  
32 Parking Plaza, Suite 700  
Ardmore, PA 19003  
215-665-7660

**ACTION ITEMS:** CT has retained the current log, Retain Date: 06/08/2015, Expected Purge Date: 06/13/2015  
Image SOP

**SIGNED:** The Corporation Trust Company

**ADDRESS:** 820 Bear Tavern Road  
3rd Floor  
West Trenton, NJ 08628

**TELEPHONE:** 609-538-1818

ATES, P.C.



FIRST CLASS



# FIRST CLASS MAIL



FCA US, LLC  
c/o CT Corporation  
820 Bear Tavern Road  
West Trenton, NJ 08628

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

DAVID J. GORBERG & ASSOCIATES, P.C.

32 PARKING PLAZA  
SUITE 700  
ARDMORE, PA 19003

1-800-MY-LEMON  
1-800-695-3666

215-665-7660  
FAX 215-563-8738

www.MyLemon.com

NEW JERSEY OFFICE  
208 KINGS HIGHWAY SOUTH  
CHERRY HILL, NJ 08034

PITTSBURGH OFFICE  
1900 ALLEGHENY BLDG.  
429 FORBES AVENUE  
PITTSBURGH, PA 15219

BUFFALO OFFICE  
70 NIAGARA STREET, STE 612  
BUFFALO, NY 14202

DAVID J. GORBERG†  
LAURA L. APPELEGATE‡  
COURTNEY L. SOFIA\*  
EMMA C. ROBISON\*

\*MEMBER OF PA AND NJ BARS  
†MEMBER OF PA, NJ AND NY BARS  
‡MEMBER OF PA AND MA BARS

June 3, 2015

FCA US, LLC  
c/o CT Corporation  
820 Bear Tavern Road  
West Trenton, NJ 08628

RE: [REDACTED] VS. FCA US, LLC  
DOCKET: [REDACTED]

[REDACTED] VS. FCA US, LLC  
DOCKET: [REDACTED]

[REDACTED] VS. FCA US, LLC  
DOCKET: [REDACTED]

Dear Sir/Madam:

Enclosed please find the Track Assignment Notices and a copy of the Civil Action Complaints and Summons, the originals of which have been filed by our office in connection with the above referenced matters.

You are hereby notified that you have been sued in Court and that you must take action within thirty-five (35) days from your receipt of this letter or a default judgment may be entered against you.

Very truly yours,

David J. Gorberg

DJG/jm  
Enclosure

**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**

RECEIPT NO.: [REDACTED]

MIDDLESEX VICINAGE CIVIL DIVISION  
P O BOX 2633  
56 PATERSON STREET  
NEW BRUNSWICK NJ 08903-2633

TRACK ASSIGNMENT NOTICE

COURT TELEPHONE NO. (732) 519-3728  
COURT HOURS 8:30 AM - 4:30 PM

DATE: MAY 27, 2015  
RE: [REDACTED] VS FCA US LLC  
DOCKET: [REDACTED]

THE ABOVE CASE HAS BEEN ASSIGNED TO: TRACK 1.

DISCOVERY IS 150 DAYS AND RUNS FROM THE FIRST ANSWER OR 90 DAYS  
FROM SERVICE ON THE FIRST DEFENDANT, WHICHEVER COMES FIRST.

THE PRETRIAL JUDGE ASSIGNED IS: HON FRANK M. CIUFFANI

IF YOU HAVE ANY QUESTIONS, CONTACT TEAM 002  
AT: (732) 519-3737 EXT 3737.



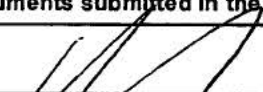
IF YOU BELIEVE THAT THE TRACK IS INAPPROPRIATE YOU MUST FILE A  
CERTIFICATION OF GOOD CAUSE WITHIN 30 DAYS OF THE FILING OF YOUR PLEADING.  
PLAINTIFF MUST SERVE COPIES OF THIS FORM ON ALL OTHER PARTIES IN ACCORDANCE  
WITH R.4:5A-2.

ATTENTION:

ATT: DAVID J. GORBERG  
GORBERG & ASSOC PC DAVID J  
32 PARKING PLAZA  
SUITE 700  
ARDMORE PA 19003-2440

JUDMJ

Appendix XII-B1

	<h2 style="margin:0;">CIVIL CASE INFORMATION STATEMENT</h2> <h3 style="margin:0;">(CIS)</h3> <p style="margin:0;">Use for initial Law Division Civil Part pleadings (not motions) under <i>Rule 4:5-1</i> <b>Pleading will be rejected for filing, under <i>Rule 1:5-6(c)</i>, if information above the black bar is not completed or attorney's signature is not affixed</b></p>		<b>FOR USE BY CLERK'S OFFICE ONLY</b> PAYMENT TYPE: <input type="checkbox"/> CK <input type="checkbox"/> CG <input type="checkbox"/> CA CHG/CK NO. AMOUNT: OVERPAYMENT: BATCH NUMBER:
	ATTORNEY / PRO SE NAME DAVID J. GORBERG	TELEPHONE NUMBER (215) 665-7660	COUNTY OF VENUE Middlesex
	FIRM NAME (if applicable) DAVID J. GORBERG & ASSOCIATES, P.C.		DOCKET NUMBER (when available) MID - L - [REDACTED]
	OFFICE ADDRESS 32 PARKING PLAZA, SUITE 700 ARDMORE, PA 19003		DOCUMENT TYPE COMPLAINT  JURY DEMAND <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NAME OF PARTY (e.g., John Doe, Plaintiff) [REDACTED] PLAINTIFF		CAPTION [REDACTED] VS. FCA US, LLC	
CASE TYPE NUMBER (See reverse side for listing) 512 LEMON LAW	HURRICANE SANDY RELATED? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	IS THIS A PROFESSIONAL MALPRACTICE CASE? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO IF YOU HAVE CHECKED "YES," SEE N.J.S.A. 2A:53 A -27 AND APPLICABLE CASE LAW REGARDING YOUR OBLIGATION TO FILE AN AFFIDAVIT OF MERIT.	
RELATED CASES PENDING? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		IF YES, LIST DOCKET NUMBERS	
DO YOU ANTICIPATE ADDING ANY PARTIES (arising out of same transaction or occurrence)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		NAME OF DEFENDANT'S PRIMARY INSURANCE COMPANY (if known) <input checked="" type="checkbox"/> NONE <input type="checkbox"/> UNKNOWN	
THE INFORMATION PROVIDED ON THIS FORM CANNOT BE INTRODUCED INTO EVIDENCE.			
CASE CHARACTERISTICS FOR PURPOSES OF DETERMINING IF CASE IS APPROPRIATE FOR MEDIATION			
DO PARTIES HAVE A CURRENT, PAST OR RECURRENT RELATIONSHIP? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		IF YES, IS THAT RELATIONSHIP: <input type="checkbox"/> EMPLOYER/EMPLOYEE <input type="checkbox"/> FRIEND/NEIGHBOR <input type="checkbox"/> OTHER (explain) <input type="checkbox"/> FAMILIAL <input checked="" type="checkbox"/> BUSINESS	
DOES THE STATUTE GOVERNING THIS CASE PROVIDE FOR PAYMENT OF FEES BY THE LOSING PARTY? <input type="checkbox"/> Yes <input type="checkbox"/> No			
USE THIS SPACE TO ALERT THE COURT TO ANY SPECIAL CASE CHARACTERISTICS THAT MAY WARRANT INDIVIDUAL MANAGEMENT OR ACCELERATED DISPOSITION			
 DO YOU OR YOUR CLIENT NEED ANY DISABILITY ACCOMMODATIONS? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		IF YES, PLEASE IDENTIFY THE REQUESTED ACCOMMODATION	
WILL AN INTERPRETER BE NEEDED? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		IF YES, FOR WHAT LANGUAGE?	
I certify that confidential personal identifiers have been redacted from documents now submitted to the court, and will be redacted from all documents submitted in the future in accordance with <i>Rule 1:38-7(b)</i> .			
ATTORNEY SIGNATURE: 			

FILED & RECEIVED MS  
 015 MAY 27 P  
 MIDDLESEX  
 DEPUTY CLERK  
 SUPERIOR COURT



# CIVIL CASE INFORMATION STATEMENT (CIS)

Use for initial pleadings (not motions) under *Rule 4:5-1*

**CASE TYPES** (Choose one and enter number of case type in appropriate space on the reverse side.)

**Track I - 150 days' discovery**

- 151 NAME CHANGE
- 175 FORFEITURE
- 302 TENANCY
- 399 REAL PROPERTY (other than Tenancy, Contract, Condemnation, Complex Commercial or Construction)
- 502 BOOK ACCOUNT (debt collection matters only)
- 505 OTHER INSURANCE CLAIM (including declaratory judgment actions)
- 506 PIP COVERAGE
- 510 UM or UIM CLAIM (coverage issues only)
- 511 ACTION ON NEGOTIABLE INSTRUMENT
- 512 LEMON LAW
- 801 SUMMARY ACTION
- 802 OPEN PUBLIC RECORDS ACT (summary action)
- 999 OTHER (briefly describe nature of action)

**Track II - 300 days' discovery**

- 305 CONSTRUCTION
- 509 EMPLOYMENT (other than CEPA or LAD)
- 599 CONTRACT/COMMERCIAL TRANSACTION
- 603N AUTO NEGLIGENCE - PERSONAL INJURY (non-verbal threshold)
- 603Y AUTO NEGLIGENCE - PERSONAL INJURY (verbal threshold)
- 605 PERSONAL INJURY
- 610 AUTO NEGLIGENCE - PROPERTY DAMAGE
- 621 UM or UIM CLAIM (includes bodily injury)
- 699 TORT - OTHER

**Track III - 450 days' discovery**

- 005 CIVIL RIGHTS
- 301 CONDEMNATION
- 602 ASSAULT AND BATTERY
- 604 MEDICAL MALPRACTICE
- 606 PRODUCT LIABILITY
- 607 PROFESSIONAL MALPRACTICE
- 608 TOXIC TORT
- 609 DEFAMATION
- 616 WHISTLEBLOWER / CONSCIENTIOUS EMPLOYEE PROTECTION ACT (CEPA) CASES
- 617 INVERSE CONDEMNATION
- 618 LAW AGAINST DISCRIMINATION (LAD) CASES

**Track IV - Active Case Management by Individual Judge / 450 days' discovery**

- 156 ENVIRONMENTAL/ENVIRONMENTAL COVERAGE LITIGATION
- 303 MT. LAUREL
- 508 COMPLEX COMMERCIAL
- 513 COMPLEX CONSTRUCTION
- 514 INSURANCE FRAUD
- 620 FALSE CLAIMS ACT
- 701 ACTIONS IN LIEU OF PREROGATIVE WRITS

**Multicounty Litigation (Track IV)**

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>266 HORMONE REPLACEMENT THERAPY (HRT)</li> <li>271 ACCUTANE/ISOTRETINOIN</li> <li>274 RISPERDAL/SEROQUEL/ZYPREXA</li> <li>278 ZOMETA/AREDIA</li> <li>279 GADOLINIUM</li> <li>281 BRISTOL-MYERS SQUIBB ENVIRONMENTAL</li> <li>282 FOSAMAX</li> <li>284 NUVARING</li> <li>285 STRYKER TRIDENT HIP IMPLANTS</li> <li>286 LEVAQUIN</li> <li>287 YAZ/YASMIN/OCELLA</li> </ul> | <ul style="list-style-type: none"> <li>288 PRUDENTIAL TORT LITIGATION</li> <li>289 REGLAN</li> <li>290 POMPTON LAKES ENVIRONMENTAL LITIGATION</li> <li>291 PELVIC MESH/GYNECARE</li> <li>292 PELVIC MESH/BARD</li> <li>293 DEPUY-ASR HIP IMPLANT LITIGATION</li> <li>295 ALLODERM REGENERATIVE TISSUE MATRIX</li> <li>296 STRYKER REJUVENATE/ABG II MODULAR HIP STEM COMPONENTS</li> <li>297 MIRENA CONTRACEPTIVE DEVICE</li> <li>601 ASBESTOS</li> <li>623 PROPECIA</li> </ul> |
|---|---|

If you believe this case requires a track other than that provided above, please indicate the reason on Side 1, in the space under "Case Characteristics."

Please check off each applicable category     Putative Class Action     Title 59

## SUMMONS

Attorney(s) David J. Gorberg  
Office Address 32 Parking Plaza, Suite 700  
Town, State, Zip Code Ardmore, PA 19003  
Telephone Number (215) 665-7660  
Attorney(s) for Plaintiff \_\_\_\_\_

### Superior Court of New Jersey

Middlesex COUNTY  
LAW DIVISION

Docket No: \_\_\_\_\_

\_\_\_\_\_  
Plaintiff(s)

Vs.  
FCA US, LLC

\_\_\_\_\_  
Defendant(s)

### CIVIL ACTION SUMMONS

From The State of New Jersey To The Defendant(s) Named Above:

The plaintiff, named above, has filed a lawsuit against you in the Superior Court of New Jersey. The complaint attached to this summons states the basis for this lawsuit. If you dispute this complaint, you or your attorney must file a written answer or motion and proof of service with the deputy clerk of the Superior Court in the county listed above within 35 days from the date you received this summons, not counting the date you received it. (A directory of the addresses of each deputy clerk of the Superior Court is available in the Civil Division Management Office in the county listed above and online at [http://www.judiciary.state.nj.us/prose/10153\\_deptyclerklawref.pdf](http://www.judiciary.state.nj.us/prose/10153_deptyclerklawref.pdf).) If the complaint is one in foreclosure, then you must file your written answer or motion and proof of service with the Clerk of the Superior Court, Hughes Justice Complex, P.O. Box 971, Trenton, NJ 08625-0971. A filing fee payable to the Treasurer, State of New Jersey and a completed Case Information Statement (available from the deputy clerk of the Superior Court) must accompany your answer or motion when it is filed. You must also send a copy of your answer or motion to plaintiff's attorney whose name and address appear above, or to plaintiff, if no attorney is named above. A telephone call will not protect your rights; you must file and serve a written answer or motion (with fee of \$175.00 and completed Case Information Statement) if you want the court to hear your defense.

If you do not file and serve a written answer or motion within 35 days, the court may enter a judgment against you for the relief plaintiff demands, plus interest and costs of suit. If judgment is entered against you, the Sheriff may seize your money, wages or property to pay all or part of the judgment.

If you cannot afford an attorney, you may call the Legal Services office in the county where you live or the Legal Services of New Jersey Statewide Hotline at 1-888-LSNJ-LAW (1-888-576-5529). If you do not have an attorney and are not eligible for free legal assistance, you may obtain a referral to an attorney by calling one of the Lawyer Referral Services. A directory with contact information for local Legal Services Offices and Lawyer Referral Services is available in the Civil Division Management Office in the county listed above and online at [http://www.judiciary.state.nj.us/prose/10153\\_deptyclerklawref.pdf](http://www.judiciary.state.nj.us/prose/10153_deptyclerklawref.pdf).

\_\_\_\_\_  
Clerk of the Superior Court

DATED: 06/03/2015

Name of Defendant to Be Served: FCA US, LLC

Address of Defendant to Be Served: c/o CT Corporation, 820 Bear Tavern Road, West Trenton, NJ 08628

**Directory of Superior Court Deputy Clerk's Offices  
County Lawyer Referral and Legal Services Offices**

**ATLANTIC COUNTY:**

Deputy Clerk of the Superior Court  
Civil Division, Direct Filing  
1201 Bacharach Blvd., First Fl.  
Atlantic City, NJ 08401

**LAWYER REFERRAL**

(609) 345-3444

**LEGAL SERVICES**

(609) 348-4200

**BERGEN COUNTY:**

Deputy Clerk of the Superior Court  
Civil Division, Room 115  
Justice Center, 10 Main St.  
Hackensack, NJ 07601

**LAWYER REFERRAL**

(201) 488-0044

**LEGAL SERVICES**

(201) 487-2166

**BURLINGTON COUNTY:**

Deputy Clerk of the Superior Court  
Central Processing Office  
Attn: Judicial Inmate  
First Fl., Courts Facility  
49 Rancocas Rd.  
Mt. Holly, NJ 08060

**LAWYER REFERRAL**

(609) 261-4862

**LEGAL SERVICES**

(609) 261-1088

**CAMDEN COUNTY:**

Deputy Clerk of the Superior Court  
Civil Processing Office  
Hall of Justice  
1st Fl., Suite 150  
101 South 5<sup>th</sup> Street  
Camden, NJ 08103

**LAWYER REFERRAL**

(856) 482-0618

**LEGAL SERVICES**

(856) 964-2010

**CAPE MAY COUNTY:**

Deputy Clerk of the Superior Court  
9 N. Main Street  
Cape May Court House, NJ 08210

**LAWYER REFERRAL**

(609) 463-0313

**LEGAL SERVICES**

(609) 465-3001

**CUMBERLAND COUNTY:**

Deputy Clerk of the Superior Court  
Civil Case Management Office  
60 West Broad Street  
P.O. Box 10  
Bridgeton, NJ 08302

**LAWYER REFERRAL**

(856) 696-5550

**LEGAL SERVICES**

(856) 691-0494

**ESSEX COUNTY:**

Deputy Clerk of the Superior Court  
Civil Customer Service  
Hall of Records, Room 201  
465 Dr. Martin Luther King Jr. Blvd.  
Newark, NJ 07102

**LAWYER REFERRAL**

(973) 622-6204

**LEGAL SERVICES**

(973) 624-4500

**GLOUCESTER COUNTY:**

Deputy Clerk of the Superior Court  
 Civil Case Management Office  
 Ann: Intake  
 First Fl. Court House  
 1 North Broad Street  
 Woodbury, NJ 08096

**LAWYER REFERRAL**

(856) 848-4589  
**LEGAL SERVICES**  
 (856) 848-5360

**HUDSON COUNTY:**

Deputy Clerk of the Superior Court  
 Superior Court, Civil Records Dept.  
 Brennan Court House--1st Floor  
 583 Newark Ave.  
 Jersey City, NJ 07306

**LAWYER REFERRAL**

(201) 798-2727  
**LEGAL SERVICES**  
 (201) 792-6363

**HUNTERDON COUNTY:**

Deputy Clerk of the Superior Court  
 Civil Division  
 65 Park Avenue  
 Flemington, NJ 08822

**LAWYER REFERRAL**

(908) 236-6109  
**LEGAL SERVICES**  
 (908) 782-7979

**MERCER COUNTY:**

Deputy Clerk of the Superior Court  
 Local Filing Office, Courthouse  
 175 S. Broad Street, P.O. Box 8068  
 Trenton, NJ 08650

**LAWYER REFERRAL**

(609) 585-6200  
**LEGAL SERVICES**  
 (609) 695-6249

**MIDDLESEX COUNTY:**

Deputy Clerk of the Superior Court  
 Middlesex Vicinage  
 2nd Floor - Tower  
 56 Paterson Street, P.O. Box 2633  
 New Brunswick, NJ 08903-2633

**LAWYER REFERRAL**

(732) 828-0053  
**LEGAL SERVICES**  
 (732) 249-7600

**MONMOUTH COUNTY:**

Deputy Clerk of the Superior Court  
 Court House  
 P.O. Box 1269  
 Freehold, NJ 07728-1269

**LAWYER REFERRAL**

(732) 431-5544  
**LEGAL SERVICES**  
 (732) 866-0020

**MORRIS COUNTY:**

Morris County Courthouse  
 Civil Division  
 Washington and Court Streets  
 P. O. Box 910  
 Morristown, NJ 07963-0910

**LAWYER REFERRAL**

(973) 267-5882  
**LEGAL SERVICES**  
 (973) 285-6911

**OCEAN COUNTY:**

Deputy Clerk of the Superior Court  
 118 Washington Street, Room 121  
 P.O. Box 2191  
 Toms River, NJ 08754-2191

**LAWYER REFERRAL**

(732) 240-3666  
**LEGAL SERVICES**  
 (732) 341-2727

**PASSAIC COUNTY:**  
Deputy Clerk of the Superior Court  
Civil Division  
Court House  
77 Hamilton Street  
Paterson, NJ 07505

LAWYER REFERRAL  
(973) 278-9223  
LEGAL SERVICES  
(973) 525-2900

**SALEM COUNTY:**  
Deputy Clerk of the Superior Court  
Attn: Civil Case Management Office  
92 Market Street  
Salem, NJ 08079

LAWYER REFERRAL  
(856) 935-5629  
LEGAL SERVICES  
(856) 691-0494

**SOMERSET COUNTY:**  
Deputy Clerk of the Superior Court  
Civil Division  
P.O. Box 3000  
40 North Bridge Street  
Somerville, N.J. 08876

LAWYER REFERRAL  
(908) 685-2523  
LEGAL SERVICES  
(908) 231-0840

**SUSSEX COUNTY:**  
Deputy Clerk of the Superior Court  
Sussex County Judicial Center  
43-47 High Street  
Newton, NJ 07860

LAWYER REFERRAL  
(973) 267-5882  
LEGAL SERVICES  
(973) 383-7400

**UNION COUNTY:**  
Deputy Clerk of the Superior Court  
1st Fl. Court House  
2 Broad Street  
Elizabeth, NJ 07207-6073

LAWYER REFERRAL  
(908) 353-4715  
LEGAL SERVICES  
(908) 354-4340

**WARREN COUNTY:**  
Deputy Clerk of the Superior Court  
Civil Division Office  
Court House  
413 Second Street  
Belvidere, NJ 07823-1500

LAWYER REFERRAL  
(908) 859-4300  
LEGAL SERVICES  
(908) 415-2010

DAVID J. GORBERG & ASSOCIATES, P.C.

By: DAVID J. GORBERG

Attorney for Plaintiff FILED & RECEIVED #3

ID Number: 104752014

32 Parking Plaza, Suite 700

Ardmore, PA 19003

215-665-7660

2015 MAY 27 P 1:02

MIDDLESEX  
DEPUTY CLERK  
SUPERIOR COURT

vs.

FCA US LLC

: SUPERIOR COURT OF NEW JERSEY  
: LAW DIVISION  
: MIDDLESEX COUNTY  
: DOCKET NO. MID - L -  
:  
: CIVIL ACTION  
: COMPLAINT AND JURY TRIAL  
: DEMAND

1. On or about March 16, 2013, the plaintiff purchased the subject automobile, Vehicle Identification No. 1C4RJFCT7EC from Sea View Jeep Auto Corp. and registered same in the State of New Jersey.

2. The aforementioned subject vehicle was manufactured by this defendant who provided warranties for said vehicle.

3. The use, value and/or safety has been substantially impaired as a result of a defect, condition, or nonconformity of the vehicle.

4. The plaintiff provided the defendant with numerous opportunities to repair the vehicle and the defendant failed to do so and, in the alternative, if they have done so as deemed by the defendant, they have failed to do so in a reasonable time. See Attached records which are incorporated by reference as though more fully set forth herein.

5. As a result of the aforementioned, the applicable warranties have been breached, both state and federal including the Magnuson-Moss Federal Warranty Act.

WHEREFORE, the plaintiff demands judgment against the defendant together with interest, costs, and attorney fees.

**JURY DEMAND**

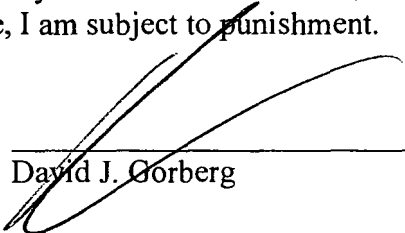
Plaintiff demands a trial by jury of six (6) jurors as to all issues raised in these pleadings.

**CERTIFICATION PURSUANT TO RULE 4:5-1**

The undersigned, of full age, hereby certifies:

1. I am an attorney in the State of New Jersey and am an associate in the firm of David J. Gorberg & Associate, P.C., and the attorney principally charged with handling this matter.
2. To the best of my knowledge and information, the within action is not the subject of any other action pending in court, or any arbitration proceedings contemplated.
3. To the best of my knowledge and information, there are no other parties who should be joined in this action.
4. This Certification is provided pursuant to the requirements of Rule 4:5-1

I hereby certify that the foregoing statements by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

  
\_\_\_\_\_  
David J. Gorberg

**DESIGNATION OF TRIAL COUNSEL**

Pursuant to the provisions of Rule 4:25-4, the Court is advised that DAVID J. GORBERG, ESQ, is hereby designated trial counsel.

FILED & RECEIVED #3  
2015 MAY 27 P 1:02  
MONTI ESEX  
DEPUTY CLERK  
SUPERIOR COURT

**Motor Vehicle Commission** **NEW JERSEY**

**LEASED VEHICLE REGISTRATION**



PLATE NO: [REDACTED] GOOD THRU: 03/2017  
VIN: 1C4RJFCT7EC1 [REDACTED]  
JEE 2014 4 DR BK OVR WC: 8  
VAULT PASSENGER 08  
3104 UNIONVILLE RD STE 200 DL: 94090 95051 60660  
CRANBURY TWP PA 16066 INITIAL PT: PA  
EQ: 8 FEE: 311.00 B6 RV2013093C426

SEE :



MONMOUTH JNCT NJ [REDACTED]  
B93721637401642

Vehicle Retail Order  
 New  Used  
 Demo



**SEA VIEW AUTO CORP.**  
 650 Highway 35 Ocean, NJ 07712  
 Tel: 732-774-6500 Fax: 732-774-6789



CUSTOMER NAME: [REDACTED] DATE: [REDACTED] STOCK NO: [REDACTED]  
 ADDRESS: [REDACTED] State: [REDACTED] Zip: [REDACTED]  
 HOME PHONE: [REDACTED] WORK PHONE: [REDACTED] E-MAIL: [REDACTED]  
 SALES REP: [REDACTED]

ENTER ORDER FOR: [REDACTED] MODEL: [REDACTED] SERIAL NO.: [REDACTED]  
 YEAR: [REDACTED] MAKE: [REDACTED] COLOR: [REDACTED] BODY TYPE: [REDACTED]

INTERIOR TRIM COLOR: [REDACTED]  
 Prior to Delivery of the vehicle listed above, customer shall elect one of the following and so advise dealership:  
 Cash Purchase  Finance Purchase  Lease  
**IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER.**  
**IF A LEASE, COMPLETE DISCLOSURE OF ALL LEASE TERMS AND CONDITIONS IS CONTAINED ON A SEPARATE LEASE CONTRACT.**  
 TO BE DELIVERED ON OR ABOUT: [REDACTED]

Price of Unit: \$18,951.91  
 Additional Equipment (options): [REDACTED]

Preowned Vehicles - Customer acknowledges receipt and review of current CARFAX report. X  
**ALL REBATES/INCENTIVES ASSIGNED TO SEA VIEW AUTO CORP. THIS REBATE \$ 1,990.00**  
 X DK

**IF A LEASE, THE FOLLOWING APPLY:**  
 MONTHLY PAYMENT AMOUNT \$: [REDACTED]  
 TERM: [REDACTED] MONTHS  
 MILEAGE PER YEAR: [REDACTED]  
 CASH DUE AT DELIVERY \$: [REDACTED]

**IF A PURCHASE, THE FOLLOWING APPLY:**

TOTAL PRICE OF VEHICLE	42,257.97
Less Trade-in	23,220.00
<b>TOTAL TAXABLE AMOUNT</b>	19,037.97
State Sales Tax	48.72
Motor Vehicle Tire Fee - \$1.50 per New Tire	7.50
N.J. Supplemental Tinting Fee	192.27
Registration/Title Fee (Estimated) (See Paragraph 15 On Reverse Side)	245.00
Documentary Fee: Clerical Expense \$176.00 Document Transmittal Fees \$99.00	\$275.00
<b>NET PAY-OFF ON TRADE-IN</b>	24,752.00
<b>TOTAL</b>	50,783.40
Deposit	4,174.00
<b>BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT TO BE PAID TO DEALER ON DELIVERY</b>	46,609.40
<b>BALANCE DUE ON DELIVERY</b>	46,609.40

**IF A NEW VEHICLE SALE OR LEASE**  
 The only warranties applying to this vehicle are those offered by the manufacturer. Dealer sells/leases this vehicle "as is" and hereby disclaims, all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks. The manufacturer's warranty is not affected by this disclaimer of warranties by dealer.

**IF USED VEHICLE SALE OR LEASE-CHECK APPROPRIATE BOX**  
 This vehicle is sold/leased "as is" and dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particular purpose. Any liability of dealer with respect to defects or malfunctions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "strict liability," based upon dealer's negligence, or otherwise), is expressly excluded and customer hereby assumes any such risks.  
 OR  
 The only dealer warranty on this vehicle is the limited warranty which is issued with and made a part of this order form.

**ALL USED VEHICLE SALES-DEALER'S OBLIGATION**  
 The laws of New Jersey require Motor Vehicle Dealers to make all necessary repairs, without charge, or return the full purchase price (if a sale) to the customer in the event a used vehicle sold and intended to be registered in this State fails to meet State Inspection Standards for the issuance of a certificate of approval due to a defect that is not the result of the customer's own act. The undersigned, before entering into this contract, has been informed of dealer's obligation above and agrees to have the used vehicle inspected within 14 days from the issuance of the permanent registration for such vehicle.

**WAIVER OF DEALER'S OBLIGATION (USED VEHICLE SALE)**  
 The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OBLIGATION to make repairs without charge or return the full purchase price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon Warranty Law (P.L. 1995, Chpt. 373).  
 X

**TRADE-IN DESCRIPTION AND ALLOWANCE**

Year: 2000 Make: MERCEDES BENZ Model: W 209  
 Serial No. WDBR6900410000000000 Mileage: 103,351  
 Trade-in Value: 23,220.00 Date of: 03/10/03  
 Less Balance Owed: 24,752.00  
 Net Trade-in Allowance: 24,752.00  
 Balance Owed to: MERCEDES BENZ FINANCIAL SVC  
 Address: PO BOX 33190 CANTON, NJ  
 Account No.: 7637903092  
 Info. From: [REDACTED] Good Thru: [REDACTED]  
 Customer certifies that the frame on the trade-in vehicle has never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed. This vehicle has never been in a flood or had the engine or transmission replaced. Customer certifies the above.  
 X [REDACTED] 03/10/03  
 Customer's Signature Date

**AGREEMENT TO ARBITRATE ANY CLAIMS. READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION.**  
 The parties to this agreement agree to arbitrate any claim, dispute, or controversy, including all statutory claims and any state or federal claims, that may arise out of or relating to the sale or lease identified in this agreement. By agreeing to arbitration, the parties understand and agree that they are waiving their rights to maintain other available resolution processes, such as a court action or administrative proceeding, to settle their disputes. Consumer Fraud, Used Car Lemon Law, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree to (i) waive any right to pursue any claims arising under this agreement including statutory, state or federal claims, as a class action arbitration, or (ii) to have an arbitration under this agreement consolidated with any other arbitration or proceeding. The arbitration shall be conducted in accordance with the rules of the American Arbitration Association before a single arbitrator, who shall be a retired judge or an attorney. Dealership shall advance both party's filing, service, administration, arbitrator, hearing, or other fees, subject to reimbursement by decision of the arbitrator. Each party shall bear his or her own attorney, expert, and other fees and costs, except when awarded by the arbitrator under applicable law. The arbitration shall take place in New Jersey at a mutually convenient place agreed upon by the parties or selected by the arbitrator. The decision of the arbitrator shall be binding upon the parties. Any further relief sought by either party will be subject to the decision of the arbitrator. If any part of this arbitration clause, other than portions of class action rights, is found to be unenforceable for any reason, the remaining provisions shall

Lessee (and Co-Lessee) ("You")		Lessor	
Name and address, including county	Garaging address (if different)	Name, address, and telephone number	
NONMOUTH, NEW YORK, NY		SEAVEN ACRE DRIVE 810 HUNTER GREENSBORO, NC 27409	
	Principal driver (if business use)		

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

"We," "us," and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).  
 If this box is checked, Lessor will assign this lease and sell the vehicle to \_\_\_\_\_ (Assignee).  
 Assignee's address and telephone number are: \_\_\_\_\_

If this box is checked, Lessor intends not to assign this lease.  
**Monthly Payment Lease.** If your payment schedule shows monthly scheduled payments (Section 2(a)), your lease is a monthly payment lease.  
**Single Payment Lease.** If your payment schedule shows a single scheduled payment (Section 2(b)), your lease is a single payment lease.

### The Vehicle You Are Leasing

New/Used	Year	Make & Model	Body Style	Vehicle ID #	Mileage	Primary Use: Personal, unless otherwise indicated below
NEW	2017	FORD GRAND CUCURVE	4DR SUV		0	<input type="checkbox"/> Commercial, Business, or Agricultural
						<input type="checkbox"/> Public Conveyance
Number of Engine Cylinders		Transmission		<input type="checkbox"/> Automatic <input type="checkbox"/> Manual	Brakes	<input type="checkbox"/> Power assisted <input type="checkbox"/> Manual
Steering Mechanism		<input checked="" type="checkbox"/> Power assisted <input type="checkbox"/> Manual		Manufacturer's Suggested Retail Price as shown on window sticker, if any \$ 50,890.00		
Dealer Installed Options		GVW (if truck)		<input type="checkbox"/> Public Conveyance		
Prior Use		<input type="checkbox"/> 1,000 miles or less on odometer		<input type="checkbox"/> Personal, family, or household		
<input type="checkbox"/> Prior wreckage <input type="checkbox"/> Unknown		<input type="checkbox"/> Demonstrator		<input type="checkbox"/> Livery <input type="checkbox"/> Daily rental <input type="checkbox"/> Police		

### Federal Consumer Leasing Act Disclosures

<b>1. Amount Due at Lease Signing or Delivery (Itemized Below)</b> \$ 1,900.00	<b>2(a). Monthly Scheduled Payments</b> Your first monthly payment of \$ _____ is due on _____ followed by _____ payments of \$ _____ due on the _____ of each month. The total of your monthly payments is \$ _____.  <b>2(b). Single Scheduled Payment</b> Your single payment of \$ _____ is due on _____. This is the total of your scheduled payments.	<b>3. Other Charges (not part of your scheduled payment)</b> Disposition fee (if you do not purchase the vehicle and we do not waive the fee under Section 14) \$ N/A \$ N/A Total \$ N/A	<b>4. Total of Payments (The amount you will have paid by the end of the lease.)</b> \$ 25,410.00
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\* Itemization of Amount Due at Lease Signing or Delivery

<b>5. Amount Due at Lease Signing or Delivery:</b> <ul style="list-style-type: none"> <li>a. Capitalized cost reduction \$ 1,450.00</li> <li>b. First monthly payment \$ 645.00</li> <li>c. Single scheduled payment \$ N/A</li> <li>d. Refundable security deposit \$ N/A</li> <li>e. Title fees \$ N/A</li> <li>f. Registration fees \$ N/A</li> <li>g. Sales/use tax \$ N/A</li> <li>h. _____ \$ N/A</li> <li>i. _____ \$ N/A</li> <li>j. _____ \$ N/A</li> <li>k. Total \$ 1,900.00</li> </ul>	<b>6. How the Amount Due at Lease Signing or Delivery will be paid:</b> <ul style="list-style-type: none"> <li>a. Net trade-in allowance \$ N/A</li> <li>b. Rebates and noncash credits \$ 1,450.00</li> <li>c. Amount to be paid in cash \$ 500.00</li> <li>d. Total \$ 1,900.00</li> </ul>
--	--

**7. Your scheduled payment is determined as shown below:**

a. Gross capitalized cost. The agreed upon value of the vehicle (\$ 48,007.91) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$ 50,743.40
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	\$ 1,255.00
c. Adjusted capitalized cost. The amount used in calculating your base scheduled payment	\$ 49,488.40
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base scheduled payment	\$ 25,440.00
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	\$ 24,048.40
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	\$ 1,106.60
g. Total of base scheduled payment(s). The depreciation and any amortized amounts plus the rent charge	\$ 25,155.00
h. Lease payments. The number of payments in your lease	39
i. Base scheduled payment	\$ 645.00
j. Sales/use tax (estimated)	\$ N/A
k. _____	\$ N/A
l. Total scheduled payment	\$ 645.00

**Early Termination.** You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

**8. Excessive Wear and Use.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12,000 miles per year at the rate of \$ 0.20 per mile.

**9. Purchase Option at End of Lease Term.** You have an option to buy the vehicle at the end of the lease term for \$ 25,440.00

10. Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

11. Itemization of Gross Capitalized Cost

a. Agreed upon value of the vehicle	\$	27,900.00
b. Ally administrative fee	+	\$
c. License/registration/title fees	+	\$
d. Sales tax	+	\$ 1,116.00
e. Other tax (describe)	+	\$
f. Optional service contract	+	\$
g. Optional maintenance contract	+	\$
h. Optional life insurance	+	\$
i. Optional disability insurance	+	\$
DOCUMENT FEE	+	\$ 275.00
NET LEASE PAYABLE STARTING 12/1/13	+	\$ 1,775.00
<b>1. Gross Capitalized Cost</b>	=	\$ 30,000.00

14. Disposition Fee Waiver: We will waive any Disposition Fee shown in Section 3 if, at the time this lease ends, you enter into a motor vehicle lease or installment sale contract that the dealer assigns to Ally.

15. Lease Term: 36 months.

16. Total Allowed Mileage. The total mileage allowed on the odometer at lease end is 36,000 miles.

Extra Miles. The total allowed mileage includes 0 extra miles that you are buying at \$ per mile. If this lease ends on or after the start of the next-to-last monthly period, we will give you a credit for each unused extra mile you bought. There will be no credit if the lease ends earlier, you buy the vehicle, or the vehicle is a total loss.

17. Required Vehicle Insurance Information. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows:

Insurance company name: ALLSTATE

Insurance agency name: ALLSTATE

Agency address: 1000 W. 10th St. #1000

Agency phone no.: 781-451-175

Agent's name: DIANE

Policy no.: 1000000000

Deductibles: Collision \$ 500 Comprehensive \$ 500

12. Total Cost of the Lease. (if you are never in default, and you use your option to buy the vehicle at scheduled lease end)

Amount due at lease signing or delivery	\$	2,800.00
Total of scheduled payments (other than any scheduled payment due at lease signing or delivery)	+	\$ 24,500.00
Security deposit and any insurance included in the lease	-	\$
Price if you buy the vehicle at scheduled lease end	+	\$ 30,000.00
<b>Total Cost of the Lease</b>	=	\$ 57,300.00

plus any related official fees and taxes:

13. Official Fees and Taxes. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease, payments due under the lease, or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

Estimated Total Official Fees and Taxes You Must Pay During Lease. \$ 647.48

The actual total of official fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

19. Optional Insurance, Service Contracts, and Maintenance Agreements. We do not require any of the insurance, products, or services listed in this section. Your decision to buy them or not buy them is not a factor in our decision to approve this lease. We will try to get any optional insurance coverage(s) that you initial below. A notice you receive when you sign this lease describes the coverage(s) in greater detail. Life insurance and disability insurance may not cover taxes and other amounts due besides the base monthly payment.

Optional Insurance	Coverage	Charge or Premium	Provider	By initialing below, you indicate you want the insurance
Life Insurance (Monthly Payment Lease Only)	Lessee / Co-Lessee Coverage is for lease term Coverage limit \$ N/A	\$ N/A	N/A	Lessee/Co-Lessee initials /
Disability Insurance (Monthly Payment Lease Only)	Lessee Coverage is for lease term Monthly Coverage limit \$ N/A	\$ N/A	N/A	Lessee/Co-Lessee initials /
N/A	N/A Months N/A Miles Coverage limit \$ N/A	\$ N/A	N/A	Lessee/Co-Lessee initials /

Other Optional Product or Service	Term
N/A	N/A Months, N/A Miles
N/A	N/A Months, N/A Miles

**Signatures**

THIS IS THE ENTIRE AGREEMENT between you and us relating to the lease of the vehicle described above. This agreement, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle described above. This agreement must be in writing, and we must sign it. No oral changes are binding.

LESSEE: X \_\_\_\_\_ CO-LESSEE: X \_\_\_\_\_

We may delay or refrain from enforcing any of our rights under this lease without losing them.

NOTICE TO LESSEE: YOU DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT. IF YOU HAVE QUESTIONS ABOUT THIS LEASE, PLEASE CONFIRM THAT BEFORE YOU SIGNED THIS LEASE, WE GAVE IT TO YOU AND YOU WERE FREE TO TAKE IT AND REVIEW IT.

YOU CONFIRM THAT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT \_\_\_\_\_ ON 02/15/13 (city) (state) (month) (day) (year)

NOTICE: THE LESSEE AND THE LESSOR SHALL BE ENTITLED TO REVIEW THE CONTRACT FOR ONE BUSINESS DAY BEFORE SIGNING THE CONTRACT. Lessee and any Co-Lessee acknowledge that they have had at least one business day to review this

LESSEE: X \_\_\_\_\_



2700 US Hwy 1  
 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
1/31/15	60709199/32				
R/O Close Date	Status				
1/31/15	Reprint				
Mileage In	Mileage Out				
27797	27798				
Service Advisor / Tag #					
Barbara Read/1936					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

MONMOUTH JUNCTION, NJ

Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone

Home Phone

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#4 * MR RECALL: CUSTOMER STATES HAS RECALL # P67 Work performed by LOUIS BLATY (649) NO PART YET	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1  
 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
1/30/15					
R/O Close Date	Status				
1/31/15	Reprint				
Mileage In	Mileage Out				
27797	27798				
Service Advisor / Tag #					
Barbara Read/1936					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

MONMOUTH JUNCTION, NJ	
Work Phone	
Home Phone	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [redacted] Email: [redacted] #1 - MR CS: CUSTOMER STATES RADIO INOP CUSTOMER RETURNING FOR RADIO REPLACEMENT Caused by RADIO SCREEN FREEZING REMOVE AND INSTALL RADIO Corrected by 08600270: (NK) Work performed by LOUIS BLATY(649)	Warranty
#2 - MR CS: CUSTOMER STATES PLEASE RIGHT REAR TIRE PLEASE ADJUST TO 36PSI Caused by ADJUST TIRE PRESSURE Work performed by LOUIS BLATY(649) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR CS: CUSTOMER STATES WHEN CAR IS IDLEING MAYBE SLIGHT RATTLE Caused by RATTILING NOISE FROM ENGINE AT IDLE FOUND WATER PUMP EXCESSIVE PLAY Corrected by 07500107: (68) Work performed by LOUIS BLATY(649) Installed 5038668AC :PUMP: WATER Qty: 1 Installed 52028898AI :THERMOSTAT: NONE Qty: 1 Installed 68163849AA :ANTIFREEZE: COOLANT Qty: 1 REMOVE AND REPLACE WATER PUMP AND THERMOSTAT NOISE IS GONE ALL GOOD	Warranty Warranty Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
1/26/15					
R/O Close Date	Status				
1/30/15	Reprint				
Mileage In	Mileage Out				
27679	27680				
Service Advisor / Tag #					
Barbara Read/1835					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

MONMOUTH JUNCTION, NJ

Work Phone

Home Phone

**DESCRIPTION OF SERVICE AND PARTS** **AMOUNT**

Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES SCREEN SAYS CONNECT DEVICE Caused by SCREEN SAYS CONNECT DEVICE FOUND RADIO FROZEN CODE U0184-00 TEST COM TO RADO CHECK WIRING TO RAD FOUND ALL OK ORDERED RADIO Work performed by ALEJANDRO HERNANDEZ(510)	Warranty
#2 - MR CS: CUSTOMER STATES WASHER FLUID INOP Caused by WASHER FLUID INOP DRIVE NOZZEL NEED S REPLACEMENT Corrected by 23432002: (65) Work performed by ALEJANDRO HERNANDEZ(510) Installed 55372143AB :NOZZLE: WINDSHIELD WASHER Qty: 1 REMOVE AND REPLACE DRIVER SIDE NOZZLE TESTED ALL GOOD	Warranty Warranty
#3 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by ALEJANDRO HERNANDEZ(510) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#4 - MR UPDATE: CUSTOMER REQUESTS UPDATES THAT APPLY TO Work performed by ALEJANDRO HERNANDEZ(510) NO UPDATES AT THIS TIME	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
12/26/14					
R/O Close Date	Status				
12/29/14	Reprint				
Mileage In	Mileage Out				
26426	26427				
Service Advisor / Tag #					
MICHELLE CARUSO/1744					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

MONMOUTH JUNCTION, NJ

Work Phone  
 Home Phone

Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES LEFT REAR TURN SIGNAL IS NOT WORKING Caused by LEFT REAR TURN SIGNAL BULB BLOWN OUT Corrected by 08505209: (14) Work performed by JOE WIEDAU(852) Installed L0003157 :BULB: NONE Qty: 1 TECH REMOVED AND REPLACED BULB GOOD WILL AS PER VLAD	Warranty Warranty
#2 - MR CS: CUSTOMER STATES RADIO SCREEN WILL INTERMITTENTLY GO ALL BLACK Corrected by 186002CG: (ZZ) Work performed by JOE WIEDAU(852) TECH PERFORMED RADIO UPDATE 14.25.5	Warranty
#3 - MR CS: CUSTOMER STATES VEHICLE IS SAYING KEY FOB NOT DETECTED Caused by TECH FOUND KEY INTERNALLY FAILING Corrected by 08804410: (BV) Work performed by JOE WIEDAU(852) Installed 68143505AC :KEY FOB: INTEGRATED KEY FOB Qty: 1 TECH PROGRAMMED NEW KEY	Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
11/12/14					
R/O Close Date	Status				
11/12/14	Reprint				
Mileage In	Mileage Out				
25074	25075				
Service Advisor / Tag #					
MICHAEL MANNING/1894					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

[Redacted]		Work Phone
[Redacted]		Home Phone
MONMOUTH JUNCTION, NJ [Redacted]		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted] #1 - MR CS: CUSTOMER STATES KEY FOB NOT FOUND IS DISPLAYED MESSAGE. Caused by I COULD NOT DUPLICATE/ STAR CASE #S1308000282 ELECTRONIC DEVICES PLACED IN CLOSE PROXIMITY TO FOB MAY RESULT IN INTERMITTENT OPERATION TESTED BATTERY VOLTAGE 3.0VOLTS Corrected by 85418802: Work performed by Norman Dobo(451)	Warranty
#2 - MR CS: CUSTOMER STATES REQUEST ANY SOFTWARE UPDATES FOR MODULES Caused by CHECK FOR SOFTWARE UPDATES. FOUND SOFTWARE UPDATES FOR DCTM LOP # 18-19-07-90. TCM LOP# 18-19-05-9M. PCM LOP #18-19-06-YY8. ASCM LOP # 18-19-36-92. HVA C LOP #18-19-66-9S AND AMP LOP # 18-60-07-9B Corrected by 1819079D: (FM) Work performed by Norman Dobo(451) Corrected by 181906Y8: (FM) Work performed by Norman Dobo(451) Corrected by 18193692: (FM) Work performed by Norman Dobo(451) Corrected by 1819059M: (FM) Work performed by Norman Dobo(451) Corrected by 1860079B: (FM) Work performed by Norman Dobo(451)	Warranty Warranty Warranty Warranty Warranty

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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 Lawrenceville, NJ 08648  
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 Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
11/12/14					
R/O Close Date	Status				
11/12/14	Reprint				
Mileage In	Mileage Out				
25074	25075				
Service Advisor / Tag #					
MICHAEL MANNING/1894					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone	
Home Phone	
MONMOUTH JUNCTION, NJ	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<b>FLASHED MODULES</b> #3 - MR CS: CUSTOMER STATES RATTLE/POPPING NOISE FROM R/F SPEAKER DURING PLAY. Caused by COULD NOT DUPLICATE/ FLASH Corrected by 85418704: Work performed by Norman Dobo(451) DID NOT HEAR POPPING NOISE FROM SPEAKER R/F LISTEN WITH CUSTOMER-STILL DID NOT HEAR NOISE CHECK TSBS AND STAR CASES AND FLASHES- FLASHED FOR AMP SEE LINE TWO.	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

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 Lawrenceville, NJ 08648  
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 Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
10/06/14	1600376171				
R/O Close Date	Status				
10/06/14	Reprint				
Mileage In	Mileage Out				
23746	23747				
Service Advisor / Tag #					
Barbara Read/823					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone					
Home Phone					
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES WAS HERE SATURDAY IS COMING BACK IN TODAY TO HAVE FRONT ROTORS RESURFACED Caused by CUSTOMER IS RETURNING TO HAVE FRONT BRAKE ROTORS RESURFACED Work performed by BARBARA DUDYCZ (527) Sub Total: Labor: 115.00 Parts: .00 Total: 115.00 REMOVE AND RESURFACE FRONT BRAKE ROTORS AND REINSTALLED .	115.00
#2 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by BARBARA DUDYCZ (527) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI-POINT INSPECTION.	
#3 * MR RECALL: CUSTOMER STATES HAS RECALL # Corrected by 08P36182: Work performed by BARBARA DUDYCZ (527) Corrected by 08P36160: Work performed by BARBARA DUDYCZ (527) Installed CBXDP361AA :SPACER: VISOR Qty: 1 PERFORMED RECALL P36	Warranty Warranty Warranty
#4 * MR RECALL: CUSTOMER STATES HAS RECALL # Corrected by 05P14182: Work performed by BARBARA DUDYCZ (527)	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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 Lawrenceville, NJ 08648  
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SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
<del>10/06/14</del>					
R/O Close Date	Status				
10/06/14	Reprint				
Mileage In	Mileage Out				
23746	23747				
Service Advisor / Tag #					
Barbara Read/823					
Vehicle Identification Number					
1C4RJFCT7EC					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone  
 Home Phone  
 Year Make Model Body Color License Number  
 2014 JEEP GRAND CHEROKE

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed CBXNP143AA :KIT: BOOSTER PERFORMED RECALL P14	Qty: 1 Warranty
10% OFF	-11.50

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	115.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	8.05
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-11.50
TOTAL DUE	111.55
Check 4357	111.55

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
10/04/14	6003741 / 1				
R/O Close Date	Status				
10/04/14	Reprint				
Mileage In	Mileage Out				
23681	23682				
Service Advisor / Tag #					
MICHELLE CARUSO/806					
Vehicle Identification Number					
1C4RJFCT7ECL					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Work Phone  
Home Phone  
Body  
Color  
License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES VEHICLE DOES NOT BRAKE SMOOTHLY WHEN DRIVING OVER 30MPH, PLEASE CHECK AND ADVISE Caused by TECH FOUND BRAKE PULSATION DUE TO FRONT AND REAR ROTORS NEEDING TO BE RESURFACED Work performed by ALDEN MORALES (875) Sub Total: Labor: .00 Parts: .00 Total: .00 CUSTOMER RETURNING MONDAY 10/6/14 FOR REPAIR TOTAL \$230.00	
#2 - MR RECALL: CUSTOMER STATES HAS RECALL # P14 BRAKE BOOSTER Work performed by CHUCK FLESCHE (809) Ordered CBXNP143AA :KIT: BOOSTER Qty: 1 Ordered CBXNP143AA :KIT: BOOSTER Qty: 1 PERFORMED RECALL ORDERED SHIELD	Warranty Warranty Warranty
#3 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# 14-050 Corrected by 181902P9: (FM) Work performed by ALDEN MORALES (875) PERFORMED UPDATE FOR BCM	Warranty
#4 - MR MULTI: CUSTOMER REQUESTS MULTI POINT INSPECTION Work performed by ALDEN MORALES (875) PERFORMED MULTI-POINT INSPECTION.	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/27/14	321982/1
R/O Close Date	Status
6/27/14	Reprint
Mileage In	Mileage Out
19878	19878
Service Advisor / Tag #	

MONMOUTH JUNCTION, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C4RJFCT7EC	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]  #1 - MR CS: CUSTOMER STATES CUSTOMER STATES RETURNING FOR ORDER PART FOR DRIVE R SEAT Caused by INSTALLED OUTBOARD SEAT COVER. Work performed by JOE WIEDAU(852) Sub Total: Labor: 73.19 Parts: .00 Total: 73.19 RECHECKED OPERATION SEAT IS WORKING PROPERLY.	73.19
#2 - MR LOF: CUSTOMER REQUESTS LUBE OIL AND FILTER CHANGE CHANGE ENGINE OIL AND FILTER 13.95 Caused by CUSTOMER STATES CHANGE OIL AND FILTER Work performed by JOE WIEDAU(852) Sub Total: Labor: 23.16 Parts: .00 Total: 23.16 COMPLETED	23.16
#3 - MR CS: CUSTOMER STATES CUSTOMER STATES HEARING A NOISE COMING FROM UNDERN EATH REAR OF VEHICLE. PASSENGER SIDE OF REAR RATTL ING Caused by INSPECTED FOR NOISE COMING FROM REAR. TEST DROVE V EHICLE. CHECKED SPARE TIRE AREA. CHECKED LOOSE PAN EL. NONE FOUND LIC PLATE IS HITTING BODY. Work performed by JOE WIEDAU(852) Sub Total: Labor: 74.72 Parts: .00 Total: 74.72	74.72

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



2700 US Hwy 1  
 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
6/27/14	
R/O Close Date	Status
6/27/14	Reprint
Mileage In	Mileage Out
19878	19878
Service Advisor / Tag #	
Vehicle Identification Number	
1C4RJFCT7E0	
Delivery Date	In-Service Date
Color	License Number

MONMOUTH JUNCTION, NJ		
Year	Make	Model
2014	JEEP	GRAND CHEROKE

Work Phone
Home Phone
Body

Vehicle Identification Number
1C4RJFCT7E0
Delivery Date
In-Service Date
Color
License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
INSTALLED FOAM TAPE ON BACK OF LIC PLATE. NOISE WE NT AWAY. ALL IS OK AT THIS TIME.	
-----	
#4 - MR CSSI: 23 POINT MULTI-POINT INSPECTION Caused by PERFORMED MULTI POINT INSPECTION Work performed by JOE WIEDAU(852) Sub Total: Labor: .00 Parts: .00 Total: .00 ALL IS OK AT THIS TIME	
-----	
#5 - MR DO: DISCOUNTED OIL CHANGE Caused by APPLIED Work performed by BLANK(99) Sub Total: Labor: -9.21 Parts: .00 Total: -9.21	-9.21

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	171.07
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	171.07

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



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Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
5/07/14	
R/O Close Date	Status
5/07/14	Reprint
Mileage In	Mileage Out
17776	17776
Service Advisor / Tag #	

[Redacted]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [Redacted]			Home Phone	1C4RJFCT7EC [Redacted]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES ORDERED SEAT PART IS IN AND NEEDS TO BE INSTALLED Caused by INSTALL SEAT COVER Work performed by JOE WIEDAU(852) Sub Total: Labor: .00 Parts: .00 Total: .00 WRONG PART WAS ORDERED -- WILL CALL CUSTOMER WHEN THE CORRECT PART ARRIVES	
#2 - MR CS: CUSTOMER STATES CUSTOMER STATES UCONNECT REBOOTS WHILE DRIVING Caused by U-CONNECT REBOOTS Work performed by JOE WIEDAU(852) TECH FOUND AN UPDATE 14-05-03 -- RADIO UPDATED.	64.04

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	64.04
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	64.04

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
4/23/14	
R/O Close Date	Status
4/23/14	Reprint
Mileage In	Mileage Out
17150	17150
Service Advisor / Tag #	

[Redacted]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [Redacted]			Home Phone	1C4RJFCT7EC [Redacted]	
Year	Make	Model	Body	Delivery Date	In-Service Date
2014	JEEP	GRAND CHEROKE			
				Color	License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES FRONT DRIVER SEAT IS MAKING A SNAPPING NOISE WHEN EXITING THE VEHICLE Caused by DRIVERS SIDE FRONT SEAT NOISE Work performed by BARBARA DUDYCZ (527) TECH INSPECTED AND FOUND DRIVERS SIDE FRONT SEAT OUTER SHIELD NOT RETAINING ON LEFT SIDE OF SEAT. ORDERED NEW SHIELD. CUSTOMER WILL BE CONTACTED WHEN INSTOCK	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.  
X



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Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
4/02/14	
R/O Close Date	Status
4/02/14	Reprint
Mileage In	Mileage Out
16258	16258
Service Advisor / Tag #	

[REDACTED]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ [REDACTED]			Home Phone	1C4RJFCT7EC [REDACTED]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			
				Delivery Date	In-Service Date

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR CS: CUSTOMER STATES CUSTOMER STATES FRONT COLLISION SENSOR SEEMS TO BE NOT WORKING CORRECTLY COMES ON ON ITS OWN COMES ON EVEN WHEN THERE ARE NO CARS AROUND. RIGHT NOW CUSTOMER HAS AUTO Matic BREAK SENSOR TURNED OFF. Caused by VERIFIED CONCERN CHECKED FOR DTC AND FOUND NONE FOUND FCW DETECTING OBSTACLE IN ERROR. EMAILED CHRYSLER STAR CENTER FOR FURTHER ASSISTANCE. Work performed by ERIC HEWITT(389) ALIGNED FCW FRONT SENSOR AND TEST DROVE FOUND OKAY NOW	236.07

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection.—An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*	LABOR	96.07
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	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	96.07
	NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	

X



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Lawrenceville, NJ 08840  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
3/17/14	
R/O Close Date	Reprint
3/17/14	
Mileage In	Mileage Out
15776	15776
Service Advisor / Tag #	

[Redacted]			Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ			[Redacted]	1C4RJFCT7EC	
[Redacted]			Home Phone	Delivery Date	In-Service Date
[Redacted]			[Redacted]		
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - MR RECALL: CUSTOMER STATES HAS RECALL # RECALL N58 Caused by INSTRUMENT CLUSTER Work performed by DAMIAN CARABAJO (818) Sub Total: Labor: 64.04 Parts: .00 Total: 64.04 PERFORMED INSTRUMENT CLUSTER FLASH PER RECALL ... ALL COMPLETE	64.04
#2 - MR CS: CUSTOMER STATES CUSTOMER STATES CHECK AIR PRESSURE IN ALL TIRES Caused by CHECK TIRE PRESSURE Work performed by DAMIAN CARABAJO (818) CHECK TIRE PRESSURE ... FOUND NAIL IN RIGHT REAR T IRE PLUGGED AND CHECKED ALL OK. SET TIRE PRESSURE TO 36PSI	8.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	72.04
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	72.04

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000  
Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/25/13	
R/O Close Date	Status
10/25/13	Reprint
Mileage In	Mileage Out
10710	10710
Service Advisor / Tag #	

MONMOUTH JUNCTION, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C4RJFCT7EC	
Year	Make	Model	Body	Delivery Date	In-Service Date
2014	JEEP	GRAND CHEROKE			
				Color	License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email [REDACTED]	
<p>#1 - MR CS: CUSTOMER STATES CUSTOMER STATES HAD RRT'S 13-041 AND 13-056 NOW UC ONNECT IS NOT WORKING Caused by CUSTOMER STATES HAD RRT'S 13-041 AND 13-056 NOW UC ONNECT IS NOT WORKING Work performed by SIDHU LAKHWINDER (801) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93 UPDATED RADIO TO RRT 13-07 SOFWARE LEVEL VERIFIED U-CONNECT FUNCTIONALITY</p>	20.93
<p>#2 - MR CS: CUSTOMER STATES CUSTOMER STATES AFTER TIRE ROTATION THERE IS NOW A VIBRATION IN REAR WHEN DRIVING ON BUMPY ROADS Caused by CUSTOMER STATES AFTER TIRE ROTATION THERE IS NOW A VIBRATION IN REAR WHEN DRIVING ON BUMPY ROADS Work performed by SIDHU LAKHWINDER (801) COULDNT DUPLICATE</p>	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	20.93
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	20.93

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



700 US Hwy 1  
 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

MONMOUTH JUNCTION, NJ			Work Phone	Vehicle Identification Number	
				1C4RJFCT7EC	
			Home Phone	Delivery Date	In-Service Date
			7		
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - MR LOF: CUSTOMER REQUESTS LUBE OIL AND FILTER CHANGE CHANGE ENGINE OIL AND FILTER AND TIRE ROTATION Caused by PREVENTATIVE MAINTENANCE Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 53.10 Parts: .00 Total: 53.10 COMPLETED ENGINE OIL AND FILTER CHANGE	53.10
#2 - MR DO: DISCOUNTED OIL CHANGE Work performed by BLANK(99) Sub Total: Labor: -13.15 Parts: .00 Total: -13.15	-13.15
#3 - MR RECALL: CUSTOMER STATES HAS RECALL # RECALL N42 Caused by RECALL N42 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93 RECALL N42 FLASH BCM	20.93
#4 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-041 Caused by RRT 13-041 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 20.93 Parts: .00 Total: 20.93	20.93

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

SERVICE DEPARTMENT HOURS  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

MONMOUTH JUNCTION, NJ			Work Phone	Vehicle Identification Number	
			Home Phone	1C4RJFCT7EC	
Year	Make	Model	Body	Delivery Date	In-Service Date
2014	JEEP	GRAND CHEROKE			
				Color	License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
PERFORMED RRT 13-041	
#5 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-056 Caused by RRT 13-056 Work performed by MIKE TOBIAZ(179) Sub Total: Labor: 31.40 Parts: .00 Total: 31.40 PREFORMED RRT 13-056 FLASH UPDATE	31.40
#6 - MR RRT: CUSTOMER STATES RAPID RESPONSE TRANSMITTAL# RAPID RESPONSE TRANSMITTAL 13-071 Caused by RRT 13-071 Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00 NOT AVAILABLE YET	
#7 - MR CSSI: 23 POINT VISUAL SAFETY INSPECTION AND CAR WASH Caused by SAFETY INSPECTION Work performed by MIKE TOBIAZ(179) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED SAFETY INSPECTION	
#8 - MR CS: CUSTOMER STATES CUSTOMER STATES CAN YOU GET PANADORA OR SLACKER RA DIO THROUGH THE U CONNECT	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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 Lawrenceville, NJ 08648  
 (609) 882-1000  
 Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**  
 6:00 a.m. to 12:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
10/17/13	
R/O Close Date	Status
10/17/13	Reprint
Mileage In	Mileage Out
10117	10117
Service Advisor / Tag #	

[Redacted]		Work Phone	Vehicle Identification Number	
MONMOUTH JUNCTION, NJ		Home Phone	1C4RJFCT7EC	
Year	Make	Model	Body	Color
2014	JEEP	GRAND CHEROKE		
			Delivery Date	In-Service Date
			License Number	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Caused by NOT AVAILABLE YET Work performed by BLANK(99) Sub Total: Labor: .00 Parts: .00 Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.	LABOR	126.36
	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	126.36

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**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

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SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number
3/10/15	
R/O Close Date	Status
3/10/15	Pre-Invoice
Mileage In	Mileage Out
29245	29247
Service Advisor / Tag #	
Barbara Read/1002	
Vehicle Identification Number	
1C4RJFCT7EC	
Delivery Date	In-Service Date
Color	License Number

[Redacted]			Work Phone	[Redacted]	
MONMOUTH JUNCTION, NJ			Home Phone	[Redacted]	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - CS: CUSTOMER STATES SHIFTER KNOB IS ROUGH--RETURNING TO HAVE ORDERED PART INSTALLED Caused by SHIFTER KNOB IS ROUGH Work performed by ALDEN MORALES (875) Installed 1YY69DX9AB :KNOB: GEARSHIFT R/R SHIFTER KNOB Qty: 1	Warranty Warranty
#2 - CS: CUSTOMER STATES FRONT COLLISION WARNING SENSOR COMES ON INTERMITTENTLY Work performed by ALDEN MORALES (875) Unrealized 68109355AI :SENSOR: ADAPTIVE SPEED C068 Qty: 1 Unrealized 56054167AC :COVER: SENSOR Qty: 1 ORDERED COLLISION ADAPTIVE MODULE	Warranty Warranty Warranty
#3 - CS: CUSTOMER STATES MESSAGE FLASHED SUSPENSION SERVICE, FLASHED ONE TIME WHEN DRIVING (MAY HAVE BEEN SNOWING) Work performed by ALDEN MORALES (875) COULD NOT DUPLICATE CONCERN	Warranty
#4 - RECALL: CUSTOMER STATES HAS RECALL # P67 Work performed by ALDEN MORALES (875) PARTS NOT AVAILABLE YET	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



2700 US Hwy 1  
Lawrenceville, NJ 08648  
(609) 882-1000

SERVICE DEPARTMENT HOURS  
6:00 a.m. to 12:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:30 p.m. Saturday

NO Open Date	NO Number
2/23/15	
Time Received	Time Promised
9:28	2/23 17:00
Current Mileage	Mileage Out
28750	
Estimate of Repairs	Service Advisor / Key Tag #
	Barbara Read/167

MONMOUTH JUNCTION, NJ		Work Phone	Vehicle Identification Number		
			1C4RJFCT7EC		
		Home Phone	Delivery Date	In-Service Date	
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

Job Number	Description of Work	Code
1.	CUSTOMER REQUESTS LUBE OIL AND FILTER CHANGE	L0F Customer Pay

Job Number	Description of Work	Code
2.	CUSTOMER REQUESTS MULTI POINT INSPECTION	MULTI Customer Pay

Job Number	Description of Work	Code
3.	CUSTOMER REQUESTS UPDATES THAT APPLY TO VEHICLE BE PERFORMED.	UPDATE Customer Pay Customer Pay

Job Number	Description of Work	Code
4.	CUSTOMER STATES PLEASE CHECK GEAR SHIFTER SHARP PIECE OF METAL	CS Customer Pay Customer Pay

Job Number	Description of Work	Code
5.		

**TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE**

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

**DISCLAIMER OF WARRANTIES.**

Warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, other express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X



2700 US Hwy 1

Lawrenceville, GA 30046

(609) 882-1000

Fax: (609) 882-5679

**SERVICE DEPARTMENT HOURS**

6:00 a.m. to 12:00 p.m.

Monday - Friday

8:00 a.m. to 4:30 p.m. Saturday

R/O Open Date	R/O Number				
5/11/15					
R/O Close Date	Status				
5/11/15	Pre-Invoice				
Mileage In	Mileage Out				
31703	31704				
Service Advisor / Tag #					
Christopher Elmer					
Vehicle Identification Number					
1C4RJFCT7E					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

[Redacted]		Work Phone			
MONMOUTH JUNCTION, NJ		Home Phone			
Year	Make	Model	Body	Color	License Number
2014	JEEP	GRAND CHEROKE			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [Redacted] Email: [Redacted]	
#1 - RECALL: CUSTOMER STATES HAS RECALL # P67 Work performed by greg viola (975) Installed CBP1P674AA :MODULE: OCCUPANT RESTRAINT Qty: 1 PERFORMED P67 RECALL	Warranty Warranty
#2 * WASH: WASH Work performed by BLANK (99 ) Work performed by 1057117 : car wash completed	Internal Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X

### IMPORTANT SAFETY RECALL

P67 / NHTSA 14V-643

This notice applies to your vehicle (VIN: IC4RJFCT7EC [REDACTED])

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain **2014 model year Dodge Durango and Jeep® Grand Cherokee** vehicles.

**The problem is...** The Occupant Restraint Control (ORC) module in your vehicle may develop an internal fault. A coating on the ORC module printed circuit boards may have been improperly applied during the manufacturing process. If the coating was applied incorrectly, lead salts may form and cause a resistive short across the ORC module printed circuit board(s). Atmospheric humidity may increase the potential for this condition. This could cause the airbag warning lamp to illuminate and potentially disable the passive restraint system. This could cause an increased risk of injury during certain crash conditions.

**What your dealer will do...** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the ORC module assembly. The work will take about one hour to complete. However, additional time may be necessary depending on service schedules.

**What you must do to ensure your safety...** Simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Please bring this letter with you to your dealer.**

**If you need help...** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to [recalls.mopar.com](http://recalls.mopar.com).

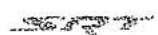
If you have already experienced this specific condition and have paid to have it repaired, you may mail your original receipts and proof of payment to the following address for reimbursement consideration: FCA US Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement. Once we receive and validate the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
FCA US LLC

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*



PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

**Motor Vehicle Lemon Law Notice**  
**Demand for relief under s. 218.0171(2)(b), Wisconsin Statutes**

25691204

Pursuant to the Wisconsin Lemon Law, I am notifying Chrysler Group LLC of the following:  
(check one) *manufacturer*

- My vehicle has been made available for repair at least 4 times for the same condition or defect during its first year of warranty.
- My vehicle has been out of service at least 30 days because of one or more condition or defect during its first year of warranty.

12/22

In addition, I also qualify for relief under sec. 218.0171(2)(a), Wis. Stats. and the Magnuson-Moss Warranty Act, 15 U.S.C. 2301, et seq. (refund or damages).

Vehicle make Jeep Model Grand Cherokee Year 2014 VIN 1C4RJFCM2EC [REDACTED]

Name and city/state of selling or leasing dealer or leasing company Schlossmann's Dodge City, Brookfield, Wisconsin

Date of vehicle delivery December 18, 2013 Today's date December 22, 2014

Name of institution that financed/leased vehicle Wells Fargo Loan account # [REDACTED]  
*By providing this information, I authorize the manufacturer to contact this financial institution for financing information needed to calculate a refund. Authorization expires 35 days after the date of this form.*

My vehicle has a condition(s) or defect(s) that substantially impairs its use, value or safety. I demand that the manufacturer give me *one* of the following within 30 days:

**RECEIVED**

- (check one)
- A comparable new motor vehicle in accordance with the Lemon Law, plus collateral costs
  - A refund calculated in accordance with the Lemon Law, plus collateral costs

JAN - 6

Description of collateral costs I have incurred in connection with vehicle repairs. (Examples include alternative transportation, towing costs.) \_\_\_\_\_

**Special Investigations**

Description of non-removable options that have been added to my vehicle after the sale, but not included in the vehicle purchase price. (Examples include sunroof, rustproofing, roof rack, pinstriping, etc.) \_\_\_\_\_

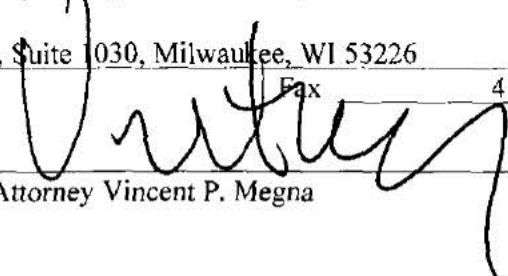
Description of missing equipment or serious unrepaired vehicle damage. (Do not include normal wear and tear such as minor dents, scratches, pitted glass, soiled carpets, minor stains or tears.) \_\_\_\_\_

I offer to return my vehicle and transfer title after the manufacturer meets my demand for Lemon Law relief.

Owner name [REDACTED]

Aiken & Sceptur, S.C., Attorneys at Law, is representing the consumer in this matter; the manufacturer should communicate with the consumer only through Aiken & Sceptur, S.C.

Address 2600 N. Mayfair Road, Suite 1030, Milwaukee, WI 53226  
Phone 414/225-0260 Fax 414/225-9666

Signature (Attorney)   
Attorney Vincent P. Megna

## Vehicle repair information

I have made my vehicle available to an authorized dealership for repair because of the condition(s) or defect(s) on these dates:

Date in/out	Mileage	Dealership name	Condition(s) or defect(s) reported *
2/14/14	3,004	Hill Automotive, Inc.	Check engine light, powertrain.
2/17/14 – 3/14/14	3,197	Ewald Chrysler Jeep Dodge Kia	Engine light is on; DEF warning light comes on, vehicle will not restart after 190 miles, had DEF fluid filled and it did not reset.
3/21/14	3,297	Ewald Chrysler Jeep Dodge Kia	Front eye for adaptive cruise is loose in housing, clean front sensor appears on dash.
3/28/14	4,108	Ewald Chrysler Jeep Dodge Kia	Front adaptive cruise housing in front bumper has dropped down in bumper.
4/18/14	5,483	Ewald Chrysler Jeep Dodge Kia	Rapid response transmittal update, RRT 14-028 PCM software update.
4/28/14 – 5/2/14	6,235	Schlossmann's Dodge City	Rear view camera flickering, only shows blue screen; DEF fluid tank will not accept fluid properly, backs up, system reads 100% full or empty; AIM adaptive cruise; left front wheel bearing vibration; blue tooth does not always work; air suspension takes longer to go down or won't go down at all.
5/14/14 – 5/21/14	6,890	Schlossmann's Dodge City	DEF fluid still reading 100%; check engine light came on 4 times; vibration in steering wheel at 73-75 mph; rear view camera; issue with iPhone and Bluetooth.
7/3/14	8,377	Schlossmann's Dodge City	DEF fluid reads full but will shut down in 40 miles.
7/14/14 - 8/13/14	8,525	Schlossmann's Dodge City	Check engine light on; display says 26 miles to shut down for DEF fluid; perform RRT 14-050; remote start not working.

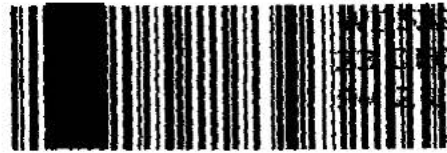
12/15/14 – 12/16/14	14,711	Schlossmann's Dodge City	Check engine light on; perform Recall P36; perform Recall P64; perform RRT14-075; perform RRT 14-087.
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\*Consult your own records and with your dealers. Do not rely solely on the above.

Mailed to Chrysler Group LLC and Schlossmann's Dodge City on December 22, 2014.

Aiken & Scoptur, S.C.  
Attorneys At Law  
2600 North Mayfair Road  
Suite 1030  
Milwaukee, Wisconsin 53226

**CERTIFIED MAIL**

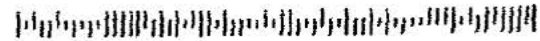


14



Chrysler Customer Assistance Center  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004

48321800404



PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

Pryor, Ramirez & Amar LLC

attorneys at law

1265051  
Trafton  
✓

Craig Drummond, Esq. 228 South Fourth Street, First Floor, Las Vegas, NV 89101-5705  
(866) 772-5529 (phone) (866) 663-3497 (fax)

RECEIVED  
Legal Dept.

RECEIVED July 13, 2015  
JUL 17 2015

Sent Via US Mail to:  
Chrysler Legal Department  
7700 Irvine Center Drive, Suite 400  
Irvine, CA 92618

JUL 21 2015

Chrysler Group LLC  
West Business Center

MILLER, CANFIELD, PADDOCK  
AND STONE, P.L.C.

RE: [REDACTED] v. FCA US LLC d/b/a Chrysler  
Vehicle: 2014 Jeep Grand Cherokee VIN # 1C4RJFBM4EC [REDACTED]  
Our File Number: [REDACTED]

Dear Sir/Madam:

Please be advised that Pryor, Ramirez & Amar, LLC represent [REDACTED] and [REDACTED] in their claims against FCA US LLC d/b/a Chrysler pursuant to the Nevada Lemon Law (N.R.S. § 597.600 *et seq.*) and Magnuson-Moss Warranty Act ("MMWA"). Our clients' claims pertain to their 2014 Jeep Grand Cherokee VIN #1C4RJFBM4EC [REDACTED] ("Grand Cherokee"). Please direct all future contacts and correspondence to Pryor, Ramirez & Amar, LLC as listed above.

The Grand Cherokee has been dangerously defective and out of service an inordinate amount of days despite its short time on service. A review of the repair records (records that Chrysler has at its disposal via its authorized warranty repair agents and internal warranty history) indicates the vehicle has suffered from a defective cruise control that has caused the vehicle to abruptly lose speed; the Grand Cherokee has also suffered defects to its other electrical system components including a non-start condition, defective modules, radio, and TCM. The vehicle has been out of service forty nine (49) due to these defects. This repair history is unreasonable under the Law.


The Grand Cherokee's defects and repair history have caused substantial impairment in the use and value of the subject vehicle to our clients. Further, the repeated and untimely repairs are not consistent with the Chrysler name and expectation of quality. As such, after giving your authorized dealership repair agents more than a reasonable opportunity to resolve these issues our client has no choice but to pursue legal action. This letter constitutes direct written notification of the defects

within Mr. and Mrs. Carpenters' Grand Cherokee and of our clients' intent to pursue claims pursuant to N.R.S. § 597.600 *et seq.* and 15 U.S.C. §2301 *et seq.*

To avoid litigation, our clients request a replacement of the Grand Cherokee plus payment of their attorneys' fees pursuant to the fee-shifting provisions of the MMWA. Our clients would prefer to resolve the claim at this early stage and prevent the burden and expense of litigation.

Accordingly, please contact our office within fourteen (14) days if you wish to resolve the matter. If we are not contacted within that time, we will be forced to file a formal claim. It is our desire, however, to work out these issues with Chrysler efficiently and in a manner that is best for all parties involved. Thank you for your attention to this matter.

Sincerely,



Craig Drummond, Esq.

Cc: 

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

ROMANO STANCROFF PC  
Consumer Protection Attorneys

1257802  
Trafton

Mark P. Romano  
Steven G. Stancroff\*  
Timothy M. Whelan

360 N. Sepulveda Blvd., Suite 1065  
El Segundo, CA 90245  
Telephone (877) 575-3666  
Facsimile (877) 575-9666  
mromano@rslemonlaw.com

\* Admitted in MI and NC only

January 29, 2015

FCA US LLC  
1000 Chrysler Dr.  
CIMS: 485-13-32  
Auburn Hills, MI 48326

**RECEIVED**

FEB 4 2015

Re: [REDACTED]  
2014 Jeep Grand Cherokee  
VIN 1C4RJFJG0EC [REDACTED]

MILLER, CANFIELD, PADDOCK  
AND STONE, P.L.C.

Dear Sir/Madam:

Please be advised that this office represents the above named individual regarding claims against FCA US LLC concerning defects with the above listed vehicle. This letter shall serve as notice of Mr. Casamento's claim. At this time, we have been authorized to attempt to resolve this matter without filing a lawsuit by submitting this claim to you.

Mr. [REDACTED] has experienced numerous problems with this vehicle. The limited written warranty provides that FCA US LLC or its authorized dealerships will repair or replace all parts found to be defective in factory-supplied materials or workmanship. It is my client's position that FCA US LLC's inability to repair this vehicle is a violation of both the Cal. Civ. Code 1793.2 and Magnuson-Moss Warranty Act. As such, Mr. Casamento respectfully requests that FCA US LLC **comply with the above statutes and pay all attorney fees and costs.**

**Please be further advised that all communication regarding this matter must be directed to my office.** This offer and all of its contents are for settlement purposes only. Thank you for your time and attention. I look forward to hearing from you.

Very truly yours

Romano Stancroff PC



Mark Romano

PE15-021

FLAT CHRYSLER

10-22-2015

ENCLOSURE 4

Legal Backup Documents

[REDACTED]  
[REDACTED], Quincy, MA [REDACTED]  
[REDACTED]

August 7, 2013

VIA ELECTRONIC MAIL

**Chrysler Group LLC Chrysler, Dodge and Jeep**

Keith B. Rose, c/o Jayne Conboy  
Esq. The Rose Law Firm, PLLC  
501 New Karner Road  
Albany, New York 12205

Dear Sir or Madam:

I believe that my car is a "lemon" under the Massachusetts Lemon Law (Massachusetts General Laws; c. 90 Sec. 7N1/2). I am hereby making a written demand for relief under the Lemon Law and the Massachusetts Consumer Protection Act (Massachusetts General Laws, c. 93A, Sec.9).

I purchased a 2014 Jeep Grand Cherokee Overland on March 30, 2013 from Quirk Jeep in Braintree, Massachusetts. The vehicle identification number or VIN number is 1C4RJFCG8EC[REDACTED]. Since I bought the vehicle, I have had to return it to the dealership a minimum of four times. My vehicle has been out of service for repairs for a total of (total number of business days the vehicle has been out of service being repaired) business days. My vehicle has been in Quirk Jeep in Braintree, Massachusetts for repairs on the following dates for repair of the following defects:

(Date in/out) (List problems complained of) (etc.) (etc.) - These details highlighted in blue are to be confirmed. I did not expect to need to bring the car in this morning and did not have the file containing all the service documents and dates with me.

I am having the following problems with my vehicle at time of its most recent return to the dealership at 8:30AM on August 7, 2013: screen responsible for displaying speedometer above steering wheel is completely nonfunctioning (blacked out), as well as the RPM, engine temperature, and fuel gauges are completely nonfunctioning. A Quirk Jeep Service Department Representative (Derek) assisted with taking in the vehicle and he inspected and acknowledged the above stated issues at time of vehicle drop off; Derek took a photo of the nonfunctioning screen with his personal cell phone, as well as tested the RPM gauge by stepping on gas while vehicle was on.

These remaining defects substantially impair the use, market value or safety of my vehicle. I am hereby allowing you one final repair opportunity. If these repairs are not completed within seven business days of receipt of this letter, I am entitled to a replacement vehicle acceptable to me or a refund calculated in accordance with the Lemon Law. My fiancé and I are dedicated Jeep owners, this being our fifth Jeep product and third Grand Cherokee. Our preference is to have the vehicle replaced with a later production run vehicle over a refund. We do love our 2014 Grand Cherokee

Overland but have become quite unsettled by the repeated and sporadic electrical problems our vehicle has been bedeviled with. We are hoping that our vehicle is such an early production of this new model that Chrysler has been able to work out the electrical glitches and wiring on subsequent production runs.

Failure to comply with the Lemon Law is a violation of Massachusetts General Laws, c. 93A, and you may be subject to double or treble damages as well as attorney's fees and court costs if this matter is taken to court.

I look forward to hearing from you soon.

Sincerely,

A solid black horizontal bar used to redact the signature of the sender.