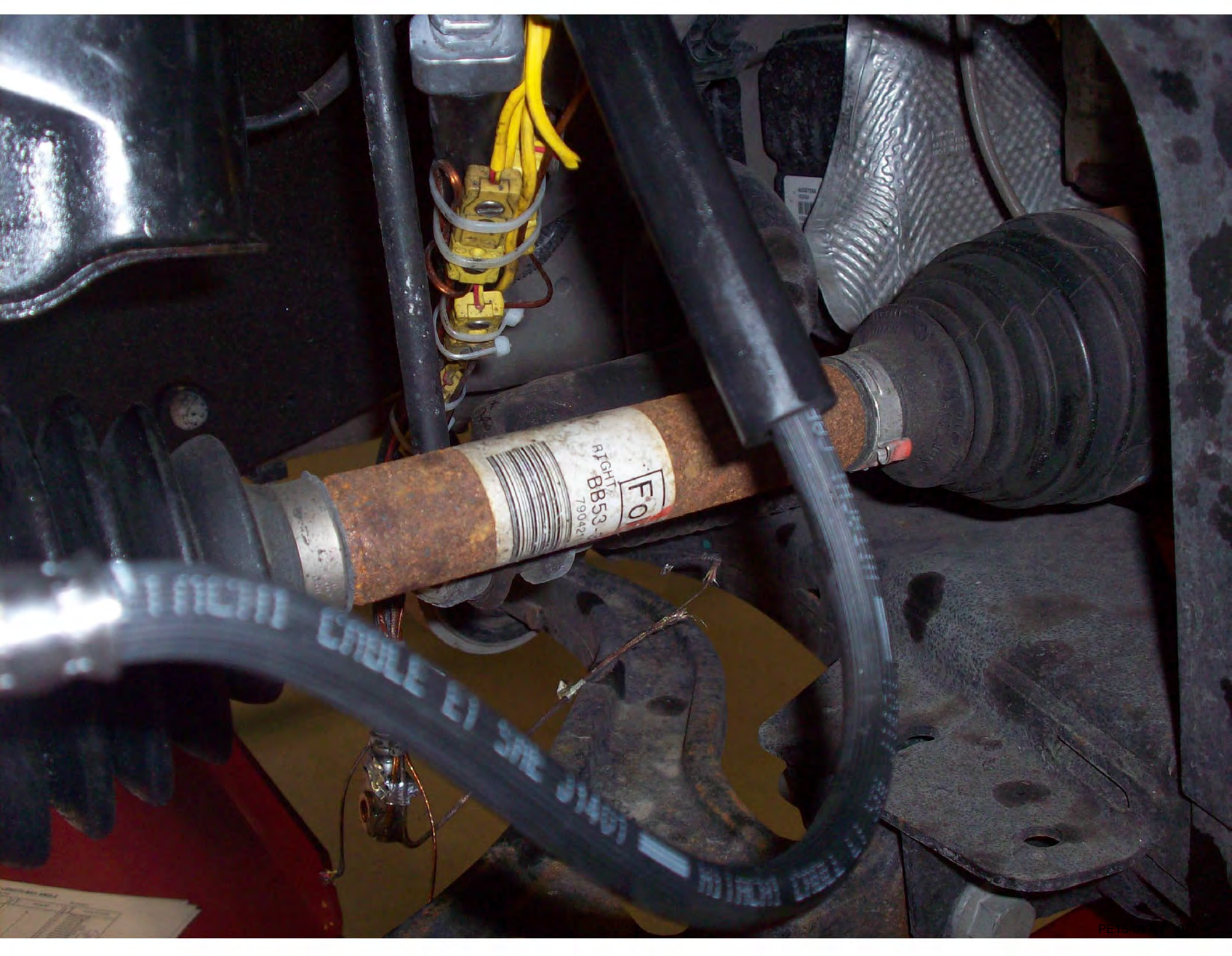


RIGHT
BB53-3
790427
F0

HITACHI CABLE ET SAE J1401



RIGHT
BB53-
790421

F0

MILWAUKEE
CABLE BY THE FOOT



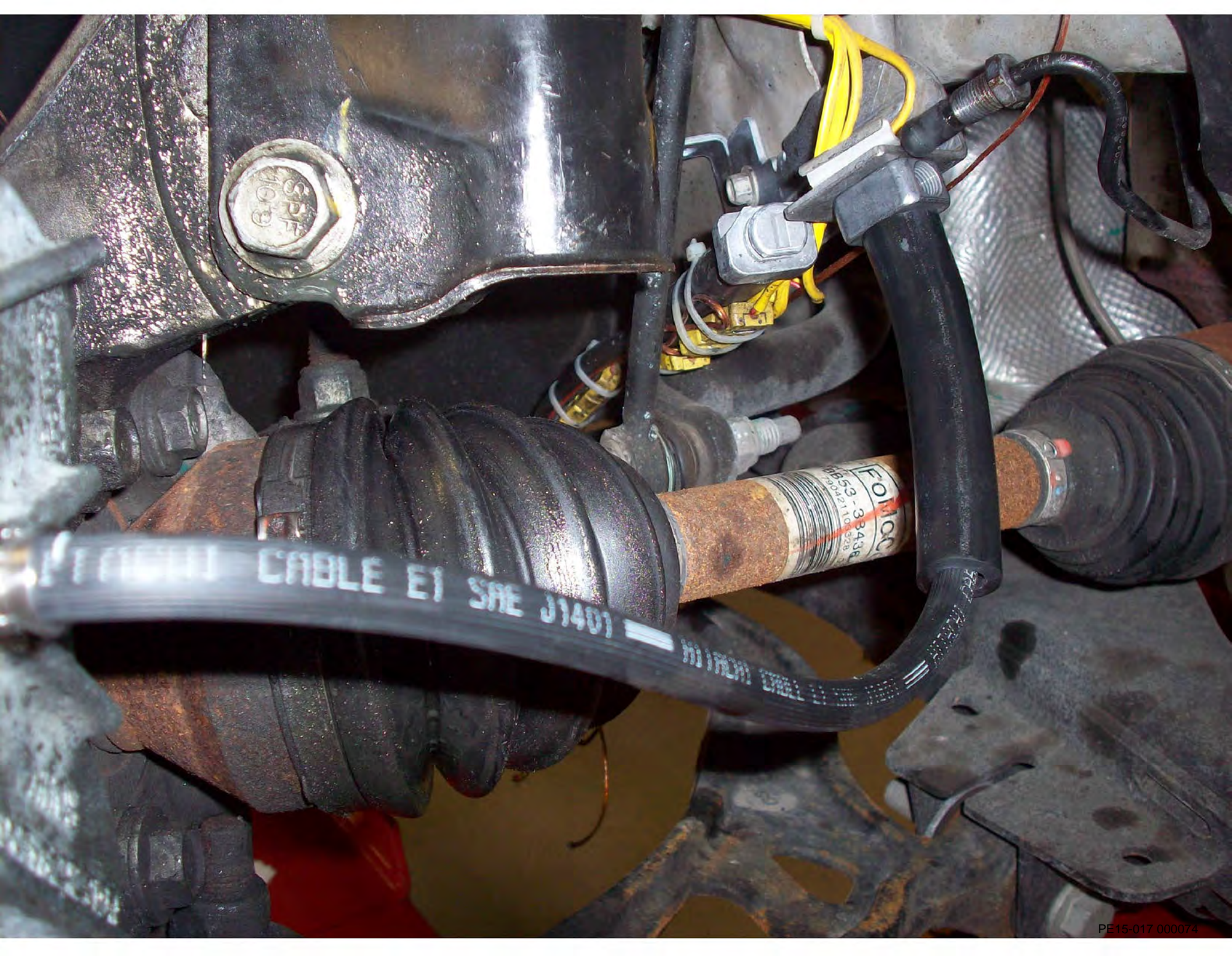




RIGHT
B53-3
790421

FO

HITACHI CABLE E1 SAE J1401
HITACHI CABLE





Culkeen, Patrick (P.M.)

From: [REDACTED]
Sent: Friday, May 15, 2015 1:54 PM
To: [REDACTED]
Subject: [REDACTED]
Attachments: IMG_1881.jpg; IMG_1884.jpg

Patrick,

We just experienced another brake hose failure on one of our Ford Interceptor UV's at the training facility. The VIN# is 1FM5K8AR3FG [REDACTED]

Thank you,

Steve Barker
City of Sacramento
Fleet Management
Operations General Supervisor
5730 24th Street Bldg 1
Sacramento, CA 95822
916-808-6289 office
916-708-6129 cell

City of
SACRAMENTO
Department of Public Works



MFD. BY FORD MOTOR CO.

DATE: 08/14

GVWR: 2858 KG (6300 LB)

FRONT GAWR:

REAR GAWR:

1452 KG (3200 LB)

WITH

1520 KG (3350 LB)

WITH

245/55R18 103V

TIRES

245/55R18 103V

TIRES

18X8.0J

RIMS

18X8.0J

RIMS

AT 250 kPa/ 36

PSI COLD

AT 250 kPa/ 36

PSI COLD

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

VIN: 1FM5K8AR3FG [REDACTED]

TYPE: MPV

F0317
T0479

EXT PNT: YZ

RC: 72

DSO:

WB

INT TR

TP/PS

R

AXLE

TR

SPR

113

9W

A

3J

C

EEEE

1201408272815

UTC

▽5U5A-1520472-BA



Concern Driven Reporting

Search Result

smatthe2 / Ford LM
Release 12.0.1
Release Date: Sept
14,2010

Search >>Search Result >>Search Summary >> Report Detail >>Vehicle Report History
>>Chart Analysis

Welcome
Search
BO Adhoc Query

Selection Summary	
make	Ford LM;
model year	2014; 2013; 2012; 2011;
vehicle line	EXPLORER;
pnb code	2078;

Global Folder
Search
My Inbox
My Folders
Manage CA
Assignments
Manage Folders

Chart Analysis:

None

Report List to Excel

Report Summary

Tread Act Early
Warning
Reporting
View NHTSA
Archive
Create AI Extract

Commodity Category - LV1	Commodity Counts	Significant Events	CQIS Safety
AWS (512) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 512		
chassis - Subtotal	<input checked="" type="checkbox"/> 512		

Triggers
Dashboard
Create/Update

Commodity Category - LV1	Commodity Counts	Significant Events	CQIS Safety
Across All Source Systems (512) UNIQUE ECI RECORD COUNTS			
Total - Total	<input checked="" type="checkbox"/> 512	0	0

Report List to Excel

Report Summary

Print to PDF

Hazard Request
Manager
Hazard Result
Manager

IRIS
WPRC
Feedback
Help Docs

24801 June 10842
2822

SSM 22519
21924
21974
22266
BROADCAST MSH → 5128

Disclaimer: This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Contact: CDR HELP
Copyright © 2001 Ford Motor Co. All Rights Reserved.
Major Release 12.0.1
Release Date: Sept 14,2010



Concern Driven Reporting

Search Result

smatthe2 / Ford LM
Release 12.0.1
Release Date: Sept 14, 2010

[Search >>Search Result >>Search Summary >> Report Detail >>Vehicle Report History >>Chart Analysis](#)

Welcome
Search
BO Adhoc Query

Global Folder Search
My Inbox
My Folders
Manage CA Assignments
Manage Folders

Tread Act Early Warning Reporting
View NHTSA Archive
Create AI Extract

Triggers
Dashboard Create/Update

Hazard Request Manager
Hazard Result Manager

IRIS
WPRC
Feedback
Help Docs

Selection Summary	
make	Ford LM;
vehicle line	EXPLORER;
model year	2014; 2013; 2012; 2011;
commodity category	chassis;
commodity level1	service brakes;
symptoms	bulging/swollen line or hose; damage-chafed/excessive wear; damage-cracked/fractured/split; damage-cut/torn/frayed ; leak-fluid;

Chart Analysis:

None

[Report List to Excel](#)

[Report Summary](#)

Commodity Category - LV1	Commodity Counts	Significant Events	CQIS Safety
AWS (10626) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 10626	<input type="checkbox"/> 263	
chassis - Subtotal	<input checked="" type="checkbox"/> 10626	<input type="checkbox"/> 263	
GCQIS Ford (368) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 368	<input type="checkbox"/> 10	<input type="checkbox"/> 25
chassis - Subtotal	<input checked="" type="checkbox"/> 368	<input type="checkbox"/> 10	<input type="checkbox"/> 25
MORS\CUDL (68) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 68	<input type="checkbox"/> 2	
chassis - Subtotal	<input checked="" type="checkbox"/> 68	<input type="checkbox"/> 2	
FMC360 (149) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 149	<input type="checkbox"/> 8	
chassis - Subtotal	<input checked="" type="checkbox"/> 149	<input type="checkbox"/> 8	
QQRS Ford (12) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 12		

chassis - Subtotal	<input checked="" type="checkbox"/> 12		
Commodity Category - LV1	Commodity Counts	Significant Events	CQIS Safety
VOQ Ford (5) UNIQUE ECI RECORD COUNTS			
chassis - service brakes	<input checked="" type="checkbox"/> 5	<input type="checkbox"/> 1	
chassis - Subtotal	<input checked="" type="checkbox"/> 5	<input type="checkbox"/> 1	
Commodity Category - LV1	Commodity Counts	Significant Events	CQIS Safety
Across All Source Systems (11228) UNIQUE ECI RECORD COUNTS			
Total - Total	<input checked="" type="checkbox"/> 11228	<input type="checkbox"/> 284	<input type="checkbox"/> 25

[Report List to Excel](#)

[Report Summary](#)

[Print to PDF](#)

Disclaimer: This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Contact: CDR HELP
Copyright © 2001 Ford Motor Co. All Rights Reserved.
Major Release 12.0.1
Release Date: Sept 14,2010

From: [REDACTED]
Sent: Monday, August 04, 2014 1:26 PM
To: [REDACTED]
[REDACTED]
[REDACTED]
Attachments: 2011 thru 2014 Explorer Alleged Leak at Jounce Hose Comm Symp search from CDR on 07232014.xlsx

Attached is an excel file with the 2010-2014 Explorer Alleged Jounce Hose Leak data. Please call me if you have any questions regarding this data file. A copy has been sent to Mark Tuneff for his reference as well.

Steve Matthews
Product Concern Analyst
Automotive Safety Office
[REDACTED]

2011-2014 Explorer

Fleet Service Hotline received approximately 10-12 reports from a Police fleet in the Baltimore/Washington DC area which indicated they had several 2013 Explorer vehicles in their fleet that had developed leaks in the jounce hoses.

CDR search of 2011-2014 Explorer; Chassis service brakes with symptoms; "bulging/swollen line or hose; damage-chafed/excessive wear; damage-cracked/fractured/split; damage-cut/torn/frayed; leak-fluid;"

Read the reports with key words that included; leak, brake, fluid, hose, line, etc.

I attempted to identify the alleged leaking component. e.g. caliper, master cylinder, jounce hose, etc.

Sort Field 3 attempts to identify the location of the alleged leaking component, e.g. lf, rf, lr, rr, as applicable and discernable based on the customer and technician comments and not necessarily based on alleged causal base part number.

Reports where Customer or Technician **comments** indicate a leak in the brake system (not vacuum)

Count of	ECI Record ID	Model Year				Grand Total
Sort Field One	Source Code	2011	2012	2013	2014	
1	AWS	185	134	224	71	614
	FMC360	1	3		2	6
	GCQIS Ford	14	5	25	2	46
	MORS\CUDL	1				1
1 Total		201	142	249	75	667
Grand Total		201	142	249	75	667

Component/source of the alleged brake fluid leak (not vacuum)

Count of	ECI Record ID	Model Year				Grand Total
Sort Field One	Description of leak	2011	2012	2013	2014	
1	at caliper	63	84	93	25	265
	into booster	46	17	57	10	130
	(blank)	13	18	31	3	65
	at hcu	31	13	10	7	61
	at mc	36	4	12	1	53
	at jounce hose	6	2	22	13	43
	at jounce hose fitting	2	1	8	11	22
	not stated	1	2	2	2	7
	at cap		1	3	1	5
	bulge in hose			4		4
	at banjo bolt			2	1	3
	hard line in engine compartment			2	1	3
	hose split			1		1
	rub on toc line	1				1
	jounce hose stretch			1		1
	at brake pipe	1				1
	Brake line	1				1
	no part number provided					

1	pin hole leak				1	1
1	Total	201	142	249	75	667
	Grand Total	201	142	249	75	667

74 reports on 64 unique VINs

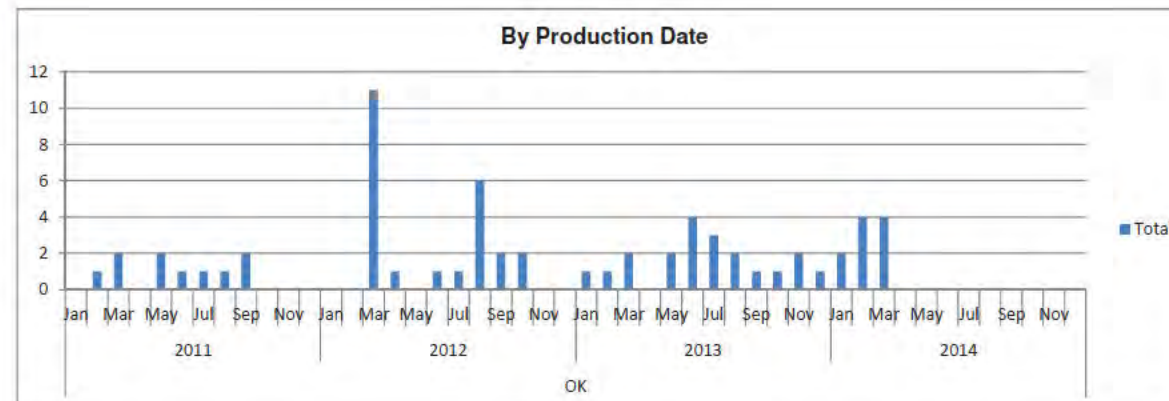
Alleged Brake line/hose leak (not vacuum)

Sort Field One	Description of leak or source/cause	Model Year				Grand Total
		2011	2012	2013	2014	
1	hose split			1		1
	jounce hose stretch			1		1
	at banjo bolt			2	1	3
	bulge in hose			4		4
	at jounce hose fitting	2	1	8	11	22
	at jounce hose	6	2	22	13	43
1	Total	8	3	38	25	74
	Grand Total	8	3	38	25	74

By Production Date

Description of leak or source/cause (Multiple Items)

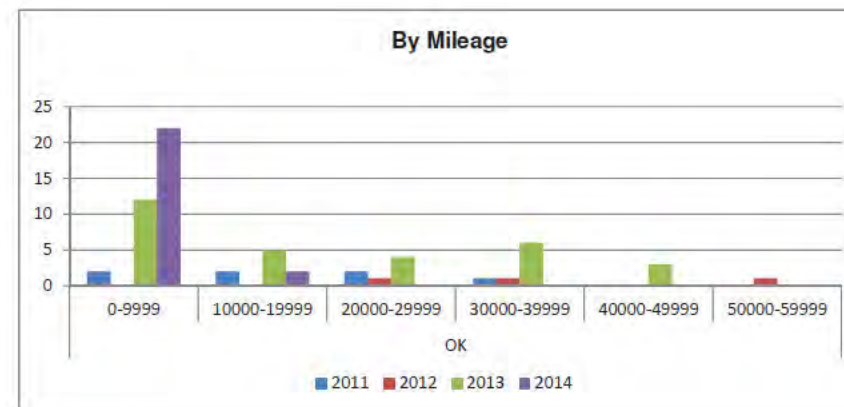
Dupe Vin 2	Years	Production Date	Total
OK	2011	Jan	
		Feb	1
		Mar	2
		Apr	
		May	2
		Jun	1
		Jul	1
		Aug	1
		Sep	2
		Oct	
		Nov	
		Dec	
	2012	Jan	
		Feb	
		Mar	11
		Apr	1
		May	
		Jun	1
		Jul	1
		Aug	6
		Sep	2
		Oct	2
		Nov	



OK	2012	Dec	
	2013	Jan	1
		Feb	1
		Mar	2
		Apr	
		May	2
		Jun	4
		Jul	3
		Aug	2
		Sep	1
		Oct	1
		Nov	2
		Dec	1
	2014	Jan	2
		Feb	4
		Mar	4
		Apr	
		May	
		Jun	
		Jul	
		Aug	
		Sep	
		Oct	
		Nov	
Dec			
OK Total			64
Grand Total			64

By Mileage at Time of Repair/Report	
Sort Field One	1
Description of leak or source/cause	(Multiple Items)

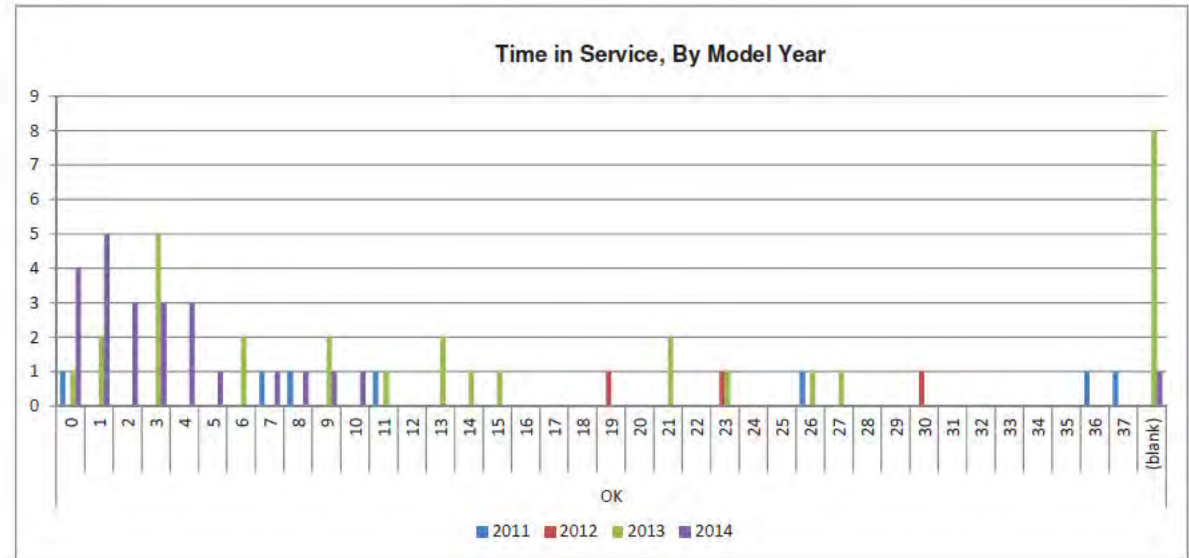
Count of Dupe Vin 2	ECI Record ID Mileage	Model Year				Grand Total
		2011	2012	2013	2014	
OK	0-9999	2		12	22	36
	10000-19999	2		5	2	9
	20000-29999	2	1	4		7
	30000-39999	1	1	6		8
	40000-49999			3		3
	50000-59999		1			1
OK Total		7	3	30	24	64
Grand Total		7	3	30	24	64



Time In Service

Sort Field One	1
Description of leak or source/cause	(Multiple Items)

Count of ECI Record ID	Time In Service	Model Year				Grand Total
		2011	2012	2013	2014	
OK	0	1		1	4	6
	1			2	5	7
	2				3	3
	3			5	3	8
	4				3	3
	5				1	1
	6			2		2
	7	1			1	2
	8	1			1	2
	9			2	1	3
	10				1	1
	11	1		1		2
	12					
	13			2		2
	14			1		1
	15			1		1
	16					
	17					
	18					
	19		1			1
	20					
	21			2		2
	22					
	23		1	1		2
	24					
	25					
	26	1		1		2
	27			1		1
	28					
	29					
	30		1			1
	31					
	32					
	33					
	34					
	35					
	36	1				1
	37	1				1
	(blank)			8	1	9
OK Total		7	3	30	24	64
Grand Total		7	3	30	24	64



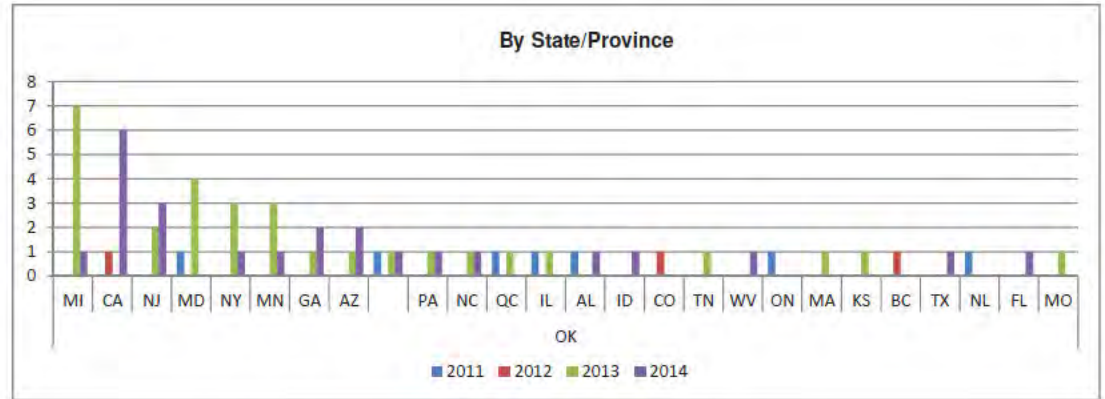
By State/Province

This information can be misleading as several of the GCQIS reports indicate the dealer name/address as Ford Fleet Services in Dearborn, MI (as Dealer Name; FORD MOTOR CO. FPSDGO FLT SVC)

Sort Field One	1
Description of leak or source/cause	(Multiple Items)

Count of ECI Record ID	Model Year
------------------------	------------

Dupe Vin 2	Dealer State/Prov	2011	2012	2013	2014	Grand Total	
OK	MI			7	1	8	
	CA		1		6	7	
	NJ			2	3	5	
	MD	1		4		5	
	NY			3	1	4	
	MN			3	1	4	
	GA			1	2	3	
	AZ			1	2	3	
	PA	1		1	1	3	
	NC			1	1	2	
	QC			1	1	2	
	IL	1		1		2	
	AL	1			1	2	
	ID				1	1	
	CO			1		1	
	TN			1		1	
	WV				1	1	
	ON	1				1	
	MA			1		1	
	KS			1		1	
	BC			1		1	
	TX				1	1	
	NL	1				1	
	FL				1	1	
	MO				1	1	
	OK Total		7	3	30	24	64
	Grand Total		7	3	30	24	64



From GCQIS report EFQCB003

Dealer believes the jounce hoses maybe too short on extreme left/right turns



Rot. Analysis Home Report Maint Primary Report Maint Query Report Maint Indicator Summary Help Exit

GCQIS Report Analysis

Report Summary

Report 1 of 1

Query Name: REPORT RETRIEVAL

Folder Number: [input] File Report To This Folder File Report To A Folder Exists in Folder(s) Add Comments Previous Next Save Mail Report

Report Detail Section : View Details Attachments: 2

Report# : EFQCB003 FLEET Received: 06/17/2014
CCRG/EPRC: S Reviewed Status: Date: 06/17/2014
Vehicle: 2013, EXPLORER 4X4 (US02), POLICE, 4 DOOR, MPV, 1FMSK8AR0DG Build Date: 05/10/2013
Odometer : 9,981 M Engine: 3.7L DOHC Calibration: DUB1P60A
Transmission: 6F55 Axle: A/C: YES
Dealer: USA 60347 Ford Motor Co. Fpsdgo Flt Svc Phone#:
City: Dearborn State: Michigan Country : USA
Originator:
Symptom: 6 66 2 87 SP/ST/RD, FLUIDS, BRAKE FLUID, VISIBLE LEAK
Status:
VFG: V86 SUSPENSION & FRAME
Additional Symptom:
Fix: Causal Component :
Condition Codes:
Fleet Nbr: NOFIN 00 Fleet Name:
Phone: () City: State:
Spec: KEN MEIER Spec Phone: (--3171867)

KOEO:
KOEC:
KOER:

Comments:

CONCER 06/17/2014 08:38AM KEN MEIER MSS - FCSD - FSO
FLEET CUSTOMER, CALIFORNIA HIGHWAY PATROL, REPORTING CONCERN OF WHEN THE TIRES ARE TURNED OT THE EXTREME LIMITS IN EITHER DIRECTION IT APPEARS TO STRETCH THE BRAKE LINES. DURING NORMAL ROUTINE SERVICE AND INSPECTION, FLEET FOUND BOTH BRAKE LINES STARTING TO LEAK. VEHICLE HAS BEEN SENT TO SUNLAND FORD (SO. CAL.) FOR REPAIR.

Folder Number: [input] File Report To This Folder File Report To A Folder Exists in Folder(s) Add Comments Previous Next Save Mail Report

Requester: SMATTHE2
Report Summary
Server: FCVWS962

Ford Proprietary, Private
Copyright © 2013 Ford Motor Company | All rights reserved.

1-Aug-2014
Retention: None

Article Number: 21974
Article Type: S
Author: SBUELOW
Global Concern Number:

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	07/29/2011	03/14/2012
WD	***	07/29/2011	03/14/2012

Title:

2011 EXPLORER BUZZ/WHINE NOISE DURING SHIFTS

Text:

SOME 2011 EXPLORER VEHICLES BUILT BEFORE 6/21/11 MAY EXHIBIT A CONTACT CONDITION BETWEEN THE TRANSMISSION OIL COOLING (TOC) TUBE AND THE BRAKE TUBE NEAR THE DRIVER SIDE FRONT WHEEL W CAUSING A BUZZING/HUMMING/WHINING POWERTRAIN NOISE WHILE DRIVING (ESPECIALLY DURING TRANSMISSION SHIFTS). INSPECT THE BLACK PLASTIC CLIP ON THE BRAKE TUBE AND VERIFY THAT IT IS SEATED INTO THE FRAME (THE CLIP IS LOCATED APPROXIMATELY 3.5 INCHES ABOVE AND APPROXIMATELY INCHES BEHIND THE POINT WHERE THE BRAKE TUBE ROUTES NEAR THE TOC TUBE). WITH THE CLIP IN PLACE THERE SHOULD BE APPROXIMATELY 15/16" (24.5 MM) CLEARANCE BETWEEN THE LINES.

Vehicles:

2011 EXPLORER 4DR (00134)

Symptom Code:

500000 DRIVELINE
 501000 DRIVELINE AUTO TRANS UPSHIFT CONCERNS
 504000 DRIVELINE OTHER AUTO TRANS CONCERNS
 597997 DRIVELINE NOISE CONCERNS
 700000 NOISE AND VIBRATION
 702000 NVH OTHER NOISE CONCERNS
 702100 NVH NOISE CONCERN-- FRONT

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Start/Run/Move				4****
Start/Run/Move	Noise			448***
Start/Run/Move	Noise	Running/Standing		4481**
Start/Run/Move	Noise	Running/Standing	Intermittent	448139
Start/Run/Move	Noise	Moving/Driving		4482**
Start/Run/Move	Noise	Moving/Driving	Intermittent	448239
Stop/Steer/Ride				6****
Stop/Steer/Ride	Noise			668***
Stop/Steer/Ride	Noise	Front		6683**
Stop/Steer/Ride	Noise	Front	Intermittent	668339

Audit Comments:

Area Code	Geo Sales Area	Comment	Old Date of Deactivation	New Date of Deactivation	C
NA	***	THIS MESSAGE WAS SUPERCEDED BY 22266	07/29/2015	03/14/2012	GSI
WD	***	THIS MESSAGE WAS SUPERCEDED BY 22266	07/29/2015	03/14/2012	GSI

Article Number: 22266
Article Type: S
Author: SBUELOW
Global Concern Number: 074-2012-0005

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	03/15/2012	09/23/2012
WD	***	03/15/2012	09/23/2012

Title:

2011-2013 EXPLORER BUZZ/WHINE NOISE DURING SHIFTS

Text:

SOME 2011-2013 EXPLORER VEHICLES MAY EXHIBIT A CONTACT CONDITION BETWEEN THE TRANSMISSION COOLING (TOC) TUBE AND THE BRAKE TUBE NEAR THE DRIVER SIDE FRONT WHEEL WELL CAUSING A BUZZING/HUMMING/WHINING POWERTRAIN NOISE WHILE DRIVING (ESPECIALLY DURING TRANSMISSION SHIFTS). INSPECT THE BLACK PLASTIC CLIP ON THE BRAKE TUBE AND VERIFY THAT IT IS FULLY SEATED INTO THE FRAME (THE CLIP IS LOCATED APPROXIMATELY 3.5 INCHES ABOVE AND APPROXIMATELY 6 INCHES BEHIND POINT WHERE THE BRAKE TUBE ROUTES NEAR THE TOC TUBE). WITH THE CLIP IN PLACE THERE SHOULD BE APPROXIMATELY 15/16" (24.5 MM) CLEARANCE BETWEEN THE LINES.

Vehicles:

2011-2013 EXPLORER 4DR (00134)

Symptom Code:

700000 NOISE AND VIBRATION
 702000 NVH OTHER NOISE CONCERNS
 702100 NVH NOISE CONCERN -- FRONT

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Start/Run/Move				4****
Start/Run/Move	Noise			448***
Start/Run/Move	Noise	Running/Standing		4481**
Start/Run/Move	Noise	Running/Standing	Intermittent	448139
Start/Run/Move	Noise	Moving/Driving		4482*
Start/Run/Move	Noise	Moving/Driving	Intermittent	448239
Stop/Steer/Ride				6****
Stop/Steer/Ride	Noise			668***
Stop/Steer/Ride	Noise	Front		6683**
Stop/Steer/Ride	Noise	Front	Intermittent	668339

Audit Comments:

Area Code	Geo Sales Area	Comment	Old Date of Deactivation	New Date of Deactivation	C
NA	***	THIS MESSAGE WAS SUPERCEDED BY 22519	03/15/2016	09/23/2012	GSI
WD	***	THIS MESSAGE WAS SUPERCEDED BY 22519	03/15/2016	09/23/2012	GSI

<http://prodcmweb01.ford.com/modules/Goasis/Text.aspx?msg=22266&msgtype=S&sd=1&dt=ArchiveData> 8

SSM 22519

Global OASIS Search

Page

Article Number: 22519
Article Type: S
Author: PCAMPAU
Global Concern Number: 074-2012-0005

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
EU	RUS	07/26/2013	09/24/2016
NA	***	09/24/2012	09/24/2016
WD	***	09/24/2012	09/24/2016

Title:

2011-2013 EXPLORER BUILT ON OR BEFORE 08/31/2012 - BUZZ/WHINING/MOANING NOISE DURING SHIFTS A 3RD-6TH GEARS

Text:

SOME 2011-2013 EXPLORER VEHICLES BUILT ON OR BEFORE 08/31/2012 MAY EXHIBIT A CONTACT CONDITION BETWEEN THE TRANSMISSION OIL COOLING (TOC) TUBE AND THE BRAKE TUBE NEAR THE DRIVER SIDE FF WHEEL WELL CAUSING A BUZZING/HUMMING/WHINING/MOANING POWERTRAIN NOISE WHILE DRIVING 3RD THROUGH 6TH GEAR(ESPECIALY DURING TRANSMISSION SHIFTS). INSPECT THE BLACK PLASTIC CLIP ON 1 BRAKE TUBE AND VERIFY THAT IT IS FULLY SEATED INTO THE FRAME (THE CLIP IS LOCATED APPROXIMATE 3.5 INCHES ABOVE AND APPROXIMATELY 6 INCHES BEHIND THE POINT WHERE THE BRAKE TUBE ROUTES THE TOC TUBE). WITH THE CLIP IN PLACE THERE SHOULD BE APPROXIMATELY 15/16" (24.5 MM) CLEARANCE BETWEEN THE LINES.

Vehicles:

2011-2013 EXPLORER 4DR (00134)

Symptom Code:

500000 DRIVELINE
501000 DRIVELINE AUTO TRANS UPSHIFT CONCERNS
502000 DRIVELINE AUTO TRANS DOWNSHIFT CONCERNS
503000 DRIVELINE AUTO TRANS ENGAGEMENT CONCERNS
503300 DRIVELINE AUTO TRANS SHIFT LEVER/LINKAGE
504000 DRIVELINE OTHER AUTO TRANS CONCERNS
597997 DRIVELINE NOISE CONCERNS
700000 NOISE AND VIBRATION
702000 NVH OTHER NOISE CONCERNS
702100 NVH NOISE CONCERN -- FRONT

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Start/Run/Move				4****
Start/Run/Move	Noise			448***
Start/Run/Move	Noise	Running/Standing		4481**
Start/Run/Move	Noise	Running/Standing	Always	448102
Start/Run/Move	Noise	Running/Standing	Cold	448112
Start/Run/Move	Noise	Running/Standing	Hot	448134
Start/Run/Move	Noise	Running/Standing	Intermittent	448139
Start/Run/Move	Noise	Moving/Driving		4482*
Start/Run/Move	Noise	Moving/Driving	Always	448202
Start/Run/Move	Noise	Moving/Driving	Cold	448212
Start/Run/Move	Noise	Moving/Driving	Hot	448234
Start/Run/Move	Noise	Moving/Driving	Intermittent	448239
Stop/Steer/Ride				6****
Stop/Steer/Ride	Noise			668***

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g 1 of 2

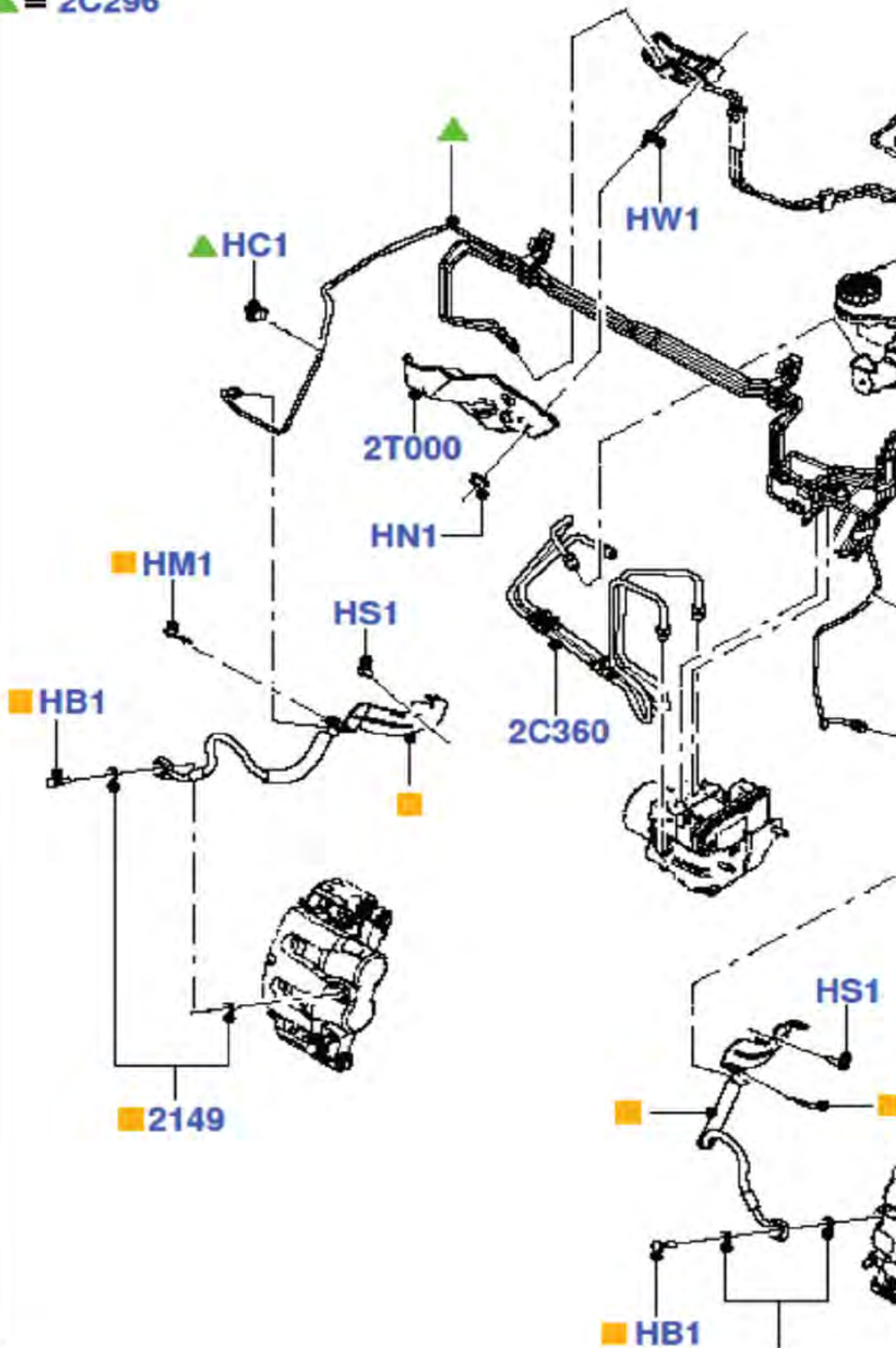
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V4/2014

Illustration of part from on-line parts catalog

- = 2078
- ▲ = 2C296



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Usage/application per on-line parts catalog

Ford Catalog Advantage Application - Welcome smatthe2 - Textual Search

Shortcut Search Language English

[DMS](#) [Home](#) [Find Price](#) [Bookmark](#) [Links](#) [Settings](#) [Si](#)

[Textual Search](#) [Illustrated Index](#) [Shopping](#)

Search TUB Explorer

Base
 Description
 SPN
 Motorcraft
 Associated Part No.


Search:



Cross Reference Search



EPN: - -

VIN Results [Search Results](#)

Results 1 - 1 out of 1 **Result Pages:** [1]

Callout No.	Description
2078 	Hose Assy - Brake

 [Transmit to DMS](#) |
  [Add to Shopping List](#) [New List](#)

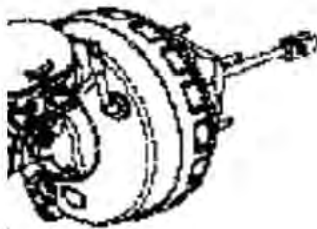
 [d2dlink](#) |
  [Hide Columns](#)

Results 1 - 2 out of 2 **Result Pages :** [1]

<input type="checkbox"/> SPN	Motorcraft	Application Info	Mode
------------------------------	------------	------------------	------

<input type="checkbox"/>	<u>CB5Z-2078-B</u>	LH, From: 11/01/2010 To: 2011/06/23/2014 2011/2015
<input type="checkbox"/>	<u>CB5Z-2078-A</u>	RH, From: 11/01/2010 2011/ 2011/

<https://web.fcae.dealerconnection.com/Ford/VehicleSelector.do?action=setVehicleB>



HM1



2060615
11-2010
UB
F0225001-02

Page 1 of 1

| Currency USD

Support About Help Log Out

TUS Explorer 2013 ??????????????????







Section

15 FRONT BRAKE LINES, 2011/
From: 11/01/2010

| Price FCA Retail · |

Year Price Qty Indicators

7/2015	48.25	1		
7	48.25	1		

lyModel&CategoryId=2&C... 7/23/2014

Count of ECI Record ID				
Model Year	Source Code	Dealer Name	Dealer State/Province	
2013	GCQIS Ford	AL JAZIRAH VEHICLE AGENCIES DA		
		AL JAZIRAH VEHICLE AGENCIES DA Total		
		AUTONATION FORD WHITE BEAR LAK	MN	
		AUTONATION FORD WHITE BEAR LAK Total		
		FORD MOTOR CO. FPSDGO FLT SVC	MI	
		FORD MOTOR CO. FPSDGO FLT SVC Total		
		JIM CLICK FORD LINCOLN	AZ	
		JIM CLICK FORD LINCOLN Total		
		TOM HOLZER FORD, INC.	MI	
		TOM HOLZER FORD, INC. Total		
		GCQIS Ford Total		
		2013 Total		
2014	GCQIS Ford	ROBERT HORNE FORD, LLC	AZ	
		ROBERT HORNE FORD, LLC Total		
	GCQIS Ford Total			
2014 Total				
Grand Total				

Source Claim Key	VIN	Description of leak or source/cause	Total
EBUL6282	1FM5K8D8XDG	at banjo bolt	1
			1
EDWHE003	1FM5K8AR4DG	at jounce hose	1
			1
EFQCB003	1FM5K8AR0DG	jounce hose stretch	1
EGREM002	1FM5K8AR0DG	at jounce hose	1
EGREM003	1FM5K8AR1DG	at jounce hose	1
EGREM004	1FM5K8AR0DG	at jounce hose	1
EGREM005	1FM5K8ARXD	hose split	1
EGREM006	1FM5K8AR6DG	at jounce hose	1
EGREM007	1FM5K8AR7DG	at jounce hose	1
EGREM008	1FM5K8AR7DG	at jounce hose	1
EGREM009	1FM5K8AR6DG	at jounce hose	1
EGREM010	1FM5K8AR5DG	at jounce hose	1
EGREM011	1FM5K8ARXD	bulge in hose	1
			11
DCWAC001	1FM5K7B93DG	at jounce hose fitting	1
			1
CHQGS007	1FM5K7D84DG	at jounce hose fitting	1
			1
			15
			15
EDUHL008	1FM5K7B84EG	at jounce hose	1
			1
			1
			1
			16

Selection Summary

make Ford LM;

vehicle line EXPLORER;

model year 2014; 2013; 2012; 2011;

commodity chassis;

commodity service brakes;

symptoms bulging/swollen line or hose; damage-chafed/excessive wear; damage-cracked/fractured/split; damage-

source sys: AP; AW; CA; CQ; CT; CU; DU; EP; FM; GQ; JM; JP; LI; LM; LW; QF; RM; ST; UR; VO; VP; WL;

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

Selections chassis - service brakes -> Total

run on 07232014

AWS Failure Mode Discovery based on causal part number 2078 and 2010-2014 Explorer from CAP

-cut/torn/frayed ; leak-fluid;

From: [REDACTED]
Sent: Monday, April 27, 2015 1:38 PM
To: [REDACTED]
Subject: Front jounce hose crimps

Tom,

Does Hitachi do any testing of parts to confirm crimp dimensional for production? If so can we get any run data? There is a police fleet experience separation of the hose at the crimp joint during driver training.

Thank You



Separated - 3.jpg

Pete Williams
Brake Supervisor, V363, D258, D385, D47X, U502, Econoline, CD6
Bld 3 - 1G129
[REDACTED]



From: [REDACTED]
Sent: Thursday, November 07, 2013 8:04 PM
To: [REDACTED]
Subject: FW: (No Subject)
Attachments: photo 1.JPG; ATT00003.txt; photo 2.JPG; ATT00004.txt

We just failed a brake hose on the utility during the cert, we are scrambling to find one to finish the event nod
good news or press
Ecoboost explorer

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, November 07, 2013 02:58 PM Eastern Standard Time
To: [REDACTED]
Subject:







From: [REDACTED]
Sent: Wednesday, August 27, 2014 2:47 PM
To: [REDACTED]
Subject: FW: 2011-2014 Explorer Brake Jounce Hose

FYI; I failed to CC you guys on this not

I advised Pete to use the VINs in the data file to access the info he is seeking thru AWS

From: [REDACTED]
Sent: Wednesday, August 27, 2014 10:23 AM
To: [REDACTED]
Subject: RE: 2011-2014 Explorer Brake Jounce Hose

The file I sent has the VINs so you can access the data thru AWS for the actual claims info.

[REDACTED]

From: [REDACTED]
Sent: Wednesday, August 27, 2014 9:47 AM
To: [REDACTED]
Subject: RE: 2011-2014 Explorer Brake Jounce Hose

Can I get the actual claims that were used to create this document?

Thank You

[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 05, 2014 10:44 AM
To: [REDACTED]
Subject: 2011-2014 Explorer Brake Jounce Hose

Attached to this file is an update/revised version of the 2011-2014 Explorer Brake Jounce Hose excel file I was using this morning. Please discard previously received versions.