



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

**Investigation:** PE 15-011  
**Date Opened:** 04/06/2015  
**Investigator:** Nate Seymour **Reviewer:** Bruce York-B  
**Approver:** Frank Borris  
**Subject:** Entry Step Failures

## MANUFACTURER & PRODUCT INFORMATION

**Manufacturer:** Winnebago Industries, Inc  
**Products:** 2012 Winnebago Sightseer  
**Population:** 1,000 (Estimated)  
**Problem Description:** The electronic entry steps may malfunction.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
<b>Complaints:</b>	1	TBD	1
<b>Crashes/Fires:</b>	0	TBD	TBD
<b>Injury Incidents:</b>	1	TBD	1
<b>Number of Injuries:</b>	1	TBD	1
<b>Fatality Incidents:</b>	0	TBD	TBD
<b>Number of Fatalities:</b>	0	TBD	TBD

## ACTION / SUMMARY INFORMATION

**Action:** Open a preliminary evaluation (PE).

### Summary:

The Office of Defects Investigation (ODI) received an owner report (10693551) stating that electronic entry steps on a model year 2012 Winnebago Sightseer recreational vehicle (RV) deployed without being commanded to do so. The complainant stated that the electronic entry steps extended while the recreational vehicle (RV) was traveling at highway speed and struck a guardrail. The complaint further states that the impact resulting from the steps engaging the guardrail caused the complainant to suffer neck injuries that required medical treatment.

ODI has opened this investigation to evaluate the cause, scope and safety risk associated with the alleged unintended deployment of the RV entry steps.

The ODI report cited above can be reviewed on our website at:

<http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID> using the following complaint identification number: 10693551