



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION



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Investigation: DP 15-007
Prompted by: Petition
Date Opened: 10/19/2015
Investigator: Stephen Mchenry
Approver: Otto Matheke
Subject: Low-speed surging
Reviewer: Jeff Quandt

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Toyota Motor Corporation
Products: 2010 Lexus HS250H
Population: 18,117 (Estimated)

Problem Description: The petitioner alleges a defect in the electronic throttle control software caused a crash.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1	TBD	TBD
Crashes/Fires:	1	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: The petition will be evaluated to determine if it will be granted or denied.

Summary:

In a letter dated September 15, 2015, a consumer submitted a petition to the National Highway Traffic Safety Administration (NHTSA) alleging that software defects caused an accident experienced by his wife in a model year 2010 Lexus HS250H vehicle as she was attempting to park the vehicle. The petition requests that NHTSA "have Toyota correct software defects in their electronic throttle control software" and then "issue a national recall of all effected [sic] vehicles and have Toyota replace the old faulty code with the new safer code."

The petition will be evaluated to determine if it will be granted or denied.

Copies of the petition and supporting documents will be placed in the public file. The VOQ (Vehicle Owner Questionnaire) associated with this petition is 10805746. Three previous VOQs related to the crash are 10726415, 10726781, and 10749195.