



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: DP 15-003
Prompted by: Petition
Date Opened: 04/17/2015
Investigator: John Abbott
Approver: Otto Matheke
Subject: Convertible Top Back Glass Separation
Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US LLC)
Products: 2005 Chrysler Crossfire with Convertible Top
Population: 15,000 (Estimated)
Problem Description: The back glass window of the convertible top separates from its adhesive bond attachment to the convertible top material

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	158	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: The petition will be evaluated for a grant or deny decision.

Summary:

In a letter dated June 25, 2014, a consumer petitioned the National Highway Traffic Safety Administration (NHTSA) concerning Chrysler's decision to limit its extended warranty coverage on the convertible top back glass in model year 2005 Crossfire vehicles to certain U. S. states.

In September, 2011, Chrysler extended the warranty coverage on the adhesion of the back glass to those vehicles originally shipped to dealers (retailers) in Alabama, Florida, Georgia, Louisiana, Missouri, North Carolina, South Carolina, Tennessee, and Texas. Owner's of the vehicles in the covered states were provided an extended warranty of 10 years or 100,000 miles, which ever occurs first.

The petitioner's vehicle experienced a separation of the rear glass however it is not covered by the extended warranty. The 158 complaints cited above also allege rear glass separation, there are no allegations of injury or a related crash event.

The petition will be evaluated for a grant or deny decision. A copy of the petition letter will be placed in the public file for this action (NHTSA Ref. No. 10566443-9981).

The ODI reports cited above can be reviewed at <http://www-odi.nhtsa.dot.gov/owners/SearchSafetyIssues> under the following (ODI) identification numbers: 10232068, 10244032, 10272683, 10274198, 10275338, 10280257, 10285544, 10286600, 10290809, 10292215, 10295419, 10297744, 10304575, 10317910, 10318467, 10330552, 10330824, 10331549, 10331660, 10332687, 10335152, 10335647, 10335784, 10335894, 10336569, 10339952, 10340666, 10341739, 10341764, 10341994, 10342121, 10344548, 10346187, 10346634, 10348093, 10348172, 10349739, 10351200, 10354191, 10355983, 10357042, 10360614, 10364408, 10392381, 10392512, 10395335, 10397367,

10397469, 10399411, 10400014, 10405983, 10407305, 10407381, 10407446, 10408774, 10409108, 10410089, 10410982, 10412397, 10413857, 10416839, 10417044, 10422255, 10422391, 10422677, 10425474, 10426456, 10426457, 10426835, 10427552, 10427650, 10429300, 10430266, 10430370, 10433542, 10434209, 10435621, 10437683, 10438574, 10443341, 10453539, 10454455, 10454522, 10458175, 10458240, 10459592, 10460944, 10461484, 10463486, 10464039, 10464046, 10464438, 10464712, 10465793, 10466859, 10466943, 10467927, 10467946, 10468478, 10469925, 10472038, 10475880, 10478204, 10479632, 10481176, 10482219, 10482538, 10485784, 10494614, 10494838, 10500114, 10505458, 10509485, 10510253, 10512594, 10513706, 10513869, 10515305, 10520531, 10520677, 10521494, 10521505, 10523127, 10524704, 10524980, 10525342, 10525645, 10525900, 10533246, 10536374, 10536563, 10536583, 10536782, 10542030, 10542814, 10546359, 10546526, 10557174, 10557174, 10561494, 10575001, 10579567, 10582881, 10584775, 10595534, 10606523, 10609817, 10609848, 10610188, 10617272, 10620991, 10621858, 10627618, 10627618, 10630892, 10638716, 10639441, 10654185.