



August 20, 2014

Mr. D. Scott Yon, Chief
Vehicle Integrity Division (VID), NVS-212
U.S. Department of Transportation

National Highway Traffic Safety Administration (NHTSA)
Office of Defects Investigation (ODI)
Room W48-314
1200 New Jersey Avenue SE
Washington, D.C. 20590

Reference: NVS-212mjl; PE14-017

Dear Mr. Yon:

Attached is Chrysler Group LLC's response to the referenced inquiry. As agreed during our July 23, 2014 communication, Chrysler Group LLC is submitting the remaining unanswered questions. Note that amended responses have been provided for questions 2 through 4, 11, 14a and 17, including amended data and additional information in response to these questions.

In performing the analyses and reaching conclusions, and by providing the information contained herein, Chrysler Group LLC is not waiving its claim to attorney work product and attorney-client privileged communications.

Sincerely,



Philip Hartnagel

Attachment and Enclosures

Preliminary Statement

On April 30, 2009 Chrysler LLC, the entity that manufactured and sold the vehicles that are the subject of this Information Request, filed a voluntary petition for relief under Chapter 11 of Title 11 of the United States Bankruptcy Code.

On June 10, 2009, Chrysler LLC sold substantially all of its assets to a newly formed company now known as Chrysler Group LLC. Pursuant to the sales transaction, Chrysler Group LLC assumed responsibility for safety recalls pursuant to 49 U.S.C. Chapter 301 for vehicles that were manufactured and sold by Chrysler LLC prior to the June 10, 2009 asset sale.

On June 11, 2009, Chrysler LLC changed its name to Old Carco LLC. The assets of Old Carco LLC that were not purchased by Chrysler Group LLC, as well as the liabilities of Old Carco LLC that were not assumed, remain under the jurisdiction of the United States Bankruptcy Court – Southern District of New York (*In re Old Carco LLC, et al.*, Case No. 09-50002).

Note: As instructed in the June 30, 2014 Information Request (“IR”), Chrysler Group LLC (“Chrysler”) responded on July 14, 2014 to Questions 10 through 17. Pursuant to an agreement with ODI, Chrysler responded to Questions 1 through 4 on July 30, 2014. This attachment contains Chrysler Group LLC's response to Questions 5 through 9, 18 and 19 as well as an amended response to Questions 2 through 4, 11, 14a and 17. Unless indicated otherwise in the response to a question, this document contains information through June 24, 2014, the date the IR was received.

Subject Vehicle Definition

Chrysler has defined the subject vehicles as 2005 – 2007 Model Year (MY) Jeep Grand Cherokee vehicles and 2006 – 2007 MY Jeep Commander vehicles. Chrysler included the 2007 MY Jeep Grand Cherokee as it is equipped with the identical ignition switch location, as noted in response to Question 11, Assessment 2.

Subject Component Definition

Chrysler has identified several parts that make up the subject components, which include the ignition switch assembly (ignition switch and housing), the key cylinder and key.

Alleged Defect Definition

Chrysler does not agree with ODI's characterization of certain reported events involving a frontal airbag non-deployment as an "alleged defect" in its IR definitions and questions. Frontal airbags are not designed to deploy in all crashes and deployment thresholds are dependent on a number of factors, including impact orientation and severity (rate of deceleration). Moreover, non-deployment of frontal airbags does not constitute evidence of a safety-related defect simply because -- as the "alleged defect" definition implies -- the crash event involved "Stalling", "Off-road crashes," "Multiple impact crash events," a "Fatality in the subject vehicle," or an "Injury in the subject vehicle."

Accordingly, what ODI has defined in this IR as "alleged defect number 2" will be referred to by Chrysler in this and other responses as "Reported Non-deployment Events."

1. **State, by model and model year, the number of the subject vehicles that Chrysler has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Chrysler, state the following:**
 - a. **Vehicle identification number (VIN);**
 - b. **Make;**
 - c. **Model;**
 - d. **Model Year;**
 - e. **Date of manufacture;**

- f. **Date warranty coverage commenced; and**
- g. **The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).**

Provide the table in Microsoft Access 2010, or a compatible format, entitled "PRODUCTION DATA."

- A1. The 2005 - 2007 MY Jeep Grand Cherokee and 2006 – 2007 MY Jeep Commander United States (US) market vehicles are designated as the WK and XK models respectively, and were built in the Jefferson North Assembly Plant in Detroit, MI. The total number of subject vehicles manufactured by Chrysler for sale or lease for the US and federalized territories was 649,913.

The detailed response that lists the production data is provided in Enclosure 1 – Production Data as Microsoft Access 2010 tables titled "PRODUCTION DATA (PE14-017).accdb".

2. **Separately, by model, state the number of each of the following, received by Chrysler, or of which Chrysler is otherwise aware, which relate to, or may relate to, the alleged defect related to inadvertent change in ignition switch position (i.e., item number 1 in the alleged defect definition) in the subject vehicles:**
- a. **Consumer complaints, including those from fleet operators;**
 - b. **Field reports, including dealer field reports;**
 - c. **Reports involving a crash, injury, or fatality;**
 - d. **Property damage claims;**
 - e. **Third-party arbitration proceedings where Chrysler is or was a party to the arbitration; and**
 - f. **Lawsuits, both pending and closed, in which Chrysler is or was a defendant or codefendant.**

For subparts "a" through "f," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Chrysler's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as

well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

- A2. The following summarizes the reports identified by Chrysler that relate to, or may relate to, the alleged defect related to inadvertent change in ignition switch position ("Alleged Defect 1") in the subject vehicles. Chrysler has conducted a reasonable and diligent search of the normal repositories of such information.
- a. There are 101 consumer complaints, consisting of Customer Assistance Inquiry Requests (CAIRs) and Customer Promoter Score (CPS) narratives, that relate to, or may relate to, the Alleged Defect 1 in the subject vehicles, which represent 96 unique VINs.
 - b. There are 15 field reports that relate to, or may relate to, the Alleged Defect 1 in the subject vehicles, which represent 14 unique VINs.
 - c. There no reports of crash, injury, or fatality, alleging a crash that relates to, or may relate to, the Alleged Defect 1 in the subject vehicles.
 - d. There are no claims alleging property damage that relate to, or may relate to, the Alleged Defect 1 in the subject vehicles.
 - e. There are no third-party arbitration proceedings that relate to, or may relate to, the Alleged Defect 1 in the subject vehicles.
 - f. There is one legal claim that relates to, or may relate to, the Alleged Defect 1 in the subject vehicles. This legal claim is duplicative of a consumer complaint counted in subpart a.

Based on the analysis of these complaints for the subject vehicles, Chrysler has determined that all of the responsive reported data relates to 109 unique VINs.

Summary descriptions of the Alleged Defect 1, causal and contributing factors, and Chrysler's assessment of the problem, to the extent available, are included in Enclosure 4 – Field Data. These summaries include the significant underlying facts and evidence, when available.

A2. Amended Response

Subsequent to the July 30, 2014 response, Chrysler identified three additional consumer complaints. These three consumer complaints only change the counts in item a. and the total number of unique VINs. The additional consumer complaint summary reports identified by Chrysler that relate to, or may relate to, Alleged Defect 1 in the subject vehicles are included in Enclosure 4 – Field Data, Consumer Complaints. Chrysler has conducted a reasonable and diligent search of the normal repositories of such information.

- a. There are 104 consumer complaints, consisting of CAIRs and CPS narratives that relate to, or may relate, to Alleged Defect 1 in the subject vehicles, representing 99 unique VINs.

Items b. through f. have no amendments.

Based on the analysis of these complaints for the subject vehicles, Chrysler has updated the total number of all the responsive data and that represents 112 unique VINs.

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

- a. **Chrysler's file number or other identifier used;**
- b. **The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);**
- c. **Vehicle owner or fleet name (and fleet contact person), address, and telephone number;**
- d. **Vehicle's VIN;**
- e. **Vehicle's make, model and model year;**
- f. **Vehicle's mileage at time of incident;**
- g. **Incident date;**
- h. **Report or claim date;**
- i. **Whether a crash is alleged;**
- j. **Whether property damage is alleged;**
- k. **Number of alleged injuries, if any;**
- l. **Number of alleged fatalities, if any; and**
- m. **Summary of Chrysler's findings concerning the alleged ignition key movement/rotation.**

Provide this information in Microsoft Access 2010, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

- A3. The detailed response that lists the consumer complaints, field reports and a legal claim from Request No. 2, as requested in Items a. through m. is provided in Enclosure 3 – Request Number Three Data in a Microsoft Access 2010 table, titled "PE14-017 REQUEST NUMBER TWO DATA.mdb".

A3. Amended Response

The three additional consumer complaints are included with the original submission of consumer complaints, field reports and a legal claim from Request No. 2, as requested in Items a. through m. is provided in Enclosure 3 – Request Number Three Data in a Microsoft Access 2010 table, titled “PE14-017 REQUEST NUMBER TWO DATA AMENDED.accdb”.

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Chrysler used for organizing the documents.

A4. Copies of all documents within the scope of Question No. 2 are provided in Enclosure 4 – Field Data. The documents for the subject vehicles contain consumer complaints, field reports and a legal claim. The customer complaint summaries are submitted in one .pdf file and the related documents are arranged in folders by complaint number.

A4. Amended Response

A copy of the document containing the three additional consumer complaints, within the scope of Question No. 2, is provided in Enclosure 4 – Field Data, Consumer Complaints. The additional customer complaint summaries are submitted in one .pdf file.

In addition, some of the field report summary pages were inadvertently mislabeled with an incorrect heading. Chrysler is re-submitting the entire field report file with the correct headings, “Field Report” in Enclosure 4 – Field Data, Field Reports.

5. Separately, by model, state the number of each of the following, received by Chrysler, or of which Chrysler is otherwise aware, which relate to, or may relate to, the alleged defect related to air bag non-deployment (i.e., item number 2 in the alleged defect definition) in the subject vehicles:

- a. Consumer complaints, including those from fleet operators;
- b. Field reports, including dealer field reports;
- c. Reports involving a crash, injury, or fatality;
- d. Property damage claims;
- e. Third-party arbitration proceedings where Chrysler is or was a party to the arbitration; and
- f. Lawsuits, both pending and closed, in which Chrysler is or was a defendant or codefendant.

For subparts "a" through "f," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Chrysler's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

- A5. The following summarizes the reports identified by Chrysler that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles. Chrysler has conducted a reasonable and diligent search of the normal repositories of such information.
- a. Chrysler identified 154 consumer complaints, consisting of CAIRs and CPS narratives that relate to, or may relate to, the Reported Non-deployment Events in the subject vehicles, representing 147 unique VINs.
 - b. Chrysler identified no field reports that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles.
 - c. Chrysler identified 242 reports of crash, injury, or fatality, alleging a crash that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles that represent 152 unique VINs.
 - d. Chrysler identified 242 claims alleging property damage that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles, representing 152 unique VINs.
 - e. Chrysler identified no third-party arbitration proceedings that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles.
 - f. Chrysler identified 88 legal claims that relate to, or may relate to, Reported Non-deployment Events in the subject vehicles. 81 of the legal claims are duplicative of a consumer complaint counted in item a.

Based on the analysis of these complaints for the subject vehicles, Chrysler has determined that all of the responsive reported data relates to 152 unique VINs.

Summary descriptions of the Reported Non-deployment Events, causal and contributing factors, and Chrysler's assessment of the problem, to the extent

available, are included in Enclosure 7 – Field Data. These summaries include the significant underlying facts and evidence, when available.

- 6. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 5, state the following information:**
- a. Chrysler's file number or other identifier used;**
 - b. The category of the item, as identified in Request No. 5 (i.e., consumer complaint, field report, etc.);**
 - c. Vehicle owner or fleet name (and fleet contact person), address, and telephone number;**
 - d. Vehicle's VIN;**
 - e. Vehicle's make, model and model year;**
 - f. Vehicle's mileage at time of incident;**
 - g. Incident date;**
 - h. Report or claim date;**
 - i. Whether property damage is alleged;**
 - j. Number of alleged injuries, if any;**
 - k. Number of alleged fatalities, if any;**
 - l. Category of type of crash/injury listed in the alleged defect definition (select from categories "a" through "f"); and**
 - m. Summary of Chrysler's findings concerning the alleged air bag non-deployment.**

Provide this information in Microsoft Access 2010, or a compatible format, entitled "REQUEST NUMBER FIVE DATA."

- A6. The detailed response that lists the consumer complaints, field reports and legal claims from Request No. 5, as requested in Items a. through m. is provided in Enclosure 6 – Request Number Three Data in a Microsoft Access 2010 table, titled "PE14-017 REQUEST NUMBER FIVE DATA.mdb".
- 7. Produce copies of all documents related to each item within the scope of Request No. 5. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Chrysler used for organizing the documents.**
- A7. Copies of all documents within the scope of Question No. 5 are provided in Enclosure 7 – Field Data. The documents for the subject vehicles contain consumer complaints, field reports and legal claims. The customer complaint summaries are submitted in one .pdf file and the related documents are arranged in folders by complaint number. The field report summaries are submitted in one

.pdf file. The legal claim summaries are submitted in one .pdf file and the related documents are arranged in folders by claimant name.

- 8. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Chrysler to date that relate to, or may relate to, the alleged defect 1 in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.**

Separately, for each such claim, state the following information:

- a. Chrysler's claim number;
- b. Vehicle owner or fleet name (and fleet contact person) and telephone number;
- c. Vehicle's VIN;
- d. Vehicle's make, model and model year;
- e. Repair date;
- f. Vehicle mileage at time of repair;
- g. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- h. Labor operation number;
- i. Problem code;
- j. Replacement part number(s) and description(s);
- k. Concern stated by customer; and
- l. Comment, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access 2010, or a compatible format, entitled "WARRANTY DATA."

- A8. The total number of warranty claims that relate to, or may relate to, the Alleged Defect 1 for the subject vehicles are listed below.

Model Year and Model	Warranty Claims
2005 MY Jeep Grand Cherokee	2,817
2006 MY Jeep Grand Cherokee	896
2007 MY Jeep Grand Cherokee	644
2006 MY Jeep Commander	373
2007 MY Jeep Commander	816

Not all of the warranty claims are necessarily related to the Alleged Defect 1, as there are other reasons for ignition, lock housing, key cylinder or key replacement claims. For example, a claim for a high turning effort, a condition unrelated to the Alleged Defect 1, could be binned as “high/low operating effort,” which is one of the failure codes that potentially includes claims related to the Alleged Defect 1.

The detailed response that lists the warranty claims is provided in Enclosure 8 – Warranty Data, “PE14-017 WARRANTY DATA.mdb”.

9. Describe in detail the search criteria used by Chrysler to identify the claims identified in response to Request No. 8, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide lists of all labor operations, labor operation descriptions, problem codes, and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by model and model year, the terms of the new vehicle warranty coverage offered by Chrysler on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Chrysler offered for the subject vehicles and state by option, model and model year, the number of vehicles that are covered under each such extended warranty.

A9. The labor operation codes used by Chrysler to identify warranty claims are noted in the charts below. In conducting its search, Chrysler included all warranty claims where an ignition switch, lock housing, lock cylinder or key was replaced as part of the warranty claim.

Description of Repair	Labor Operation Code	Failure Code	Failure Code Description
Switch, ignition –Test and replace ignition switch assembly-Instrument panel mounted	08804505	T4	Ignition Function
		3R	High/low operating effort
		UC	Uncodeable
Switch, ignition –Test and replace housing-Instrument panel mounted	08804510	T4	Ignition Function
		3R	High/low operating effort
		UC	Uncodeable
Key, ignition – replace w/integral RKE	23405203	61	Intermittent operation
		UC	Uncodeable

Key –ignition – replace blank valet	23405205	27	Damaged
		UC	Uncodeable
Lock cylinder – remove and install to replace and/or recode ignition – dash mounted	23410510	11	Broken or cracked
		51	Improperly installed
		UC	Uncodeable

No specific failure codes exist for “inadvertent ignition switch movement” and the above failure codes listed are the only failure codes that could reasonably be related to the Alleged Defect 1.

The standard warranty coverage offered for the subject vehicles was 36 months/36,000 miles. The requested Extended Warranty Sales data has been provided in Enclosure 9 -EXTENDED WARRANTY SALES CONF BUS INFO, which has been submitted under separate cover to NHTSA’s Chief Counsel with a request for confidential treatment. Chrysler notes that owners may also have the opportunity to purchase additional service contract coverage through third-party providers. Chrysler does not have access to that data.

10. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles that Chrysler has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Chrysler is planning to issue within the next 120 days.

A10. Chrysler issued two Star Cases, two technical line communications and a Zone Technical Advisor Report that relate to, or may relate to, Alleged Defect 1 in the subject vehicles. Chrysler did not issue any bulletins that relate to, or may relate to, the Reported Non-deployment Events. No other communications are planned over the next 120 days.

These documents are provided in Enclosure 10 Dealer Communications.

11. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are

being planned by, or for, Chrysler. This includes, but is not limited to, any and all actions by the subject component manufacturer relating to the alleged defect. For each such action, provide the following information:

- a. **Action title or identifier;**
- b. **The actual or planned start date;**
- c. **The actual or expected end date;**
- d. **Brief summary of the subject and objective of the action;**
- e. **Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and**
- f. **A brief summary of the findings and/or conclusions resulting from the action.**

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action. If an action is not complete, provide a detailed schedule for the work to be done, tentative findings and/or conclusions, and provide an update within 10 days of completion of the action.

A11.

Assessment 1: Alleged Defect and Reported Non-deployment Events-
Complaint Analysis by Report Open, Build Dates, Mileage, Months in Service,
Model Year, Location and Complaint Type

Start Date	End Date	Engineering Group Responsible
06/24/2014	07/30/2014	Regulatory Affairs

Objective: Study reports that relate to, may relate to, Alleged Defect 1 and Reported Non-deployment Events in the subject vehicles.

Analysis Results: Results to be provided by the July 30, 2014 due date.

Assessment 2: Packaging Study – Ignition Switch Location

Start Date	End Date	Engineering Group Responsible
06/25/2014	07/07/2014	Advance Concept Engineering

Objective: Conduct a packaging study to determine if other Jeep Grand Cherokee and/or Jeep Commander vehicles are equipped with an ignition switch location that is identical to the subject vehicles.

Analysis Results: Previous model year Jeep Grand Cherokee vehicles were equipped with steering column mounted ignition switches. The packaging study confirmed that the ignition switch location was identical for the 2007 Jeep Grand Cherokee, but changed from the 2007 MY to the 2008 MY for both the Jeep Commander and the Jeep Grand Cherokee.

This document is provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 2 Switch Location Comparison CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 3: Packaging Study – Occupant Packaging Study

Start Date	End Date	Engineering Group Responsible
06/25/2014	07/07/2014	Advance Concept Engineering

Objective: Conduct a packaging study to evaluate the distance of the driver's knee in relation to the lower edge of the key in subject vehicles and certain other Chrysler vehicles with an instrument panel mounted ignition switch.

Analysis Results: The packaging study confirmed no contact between the driver's knee and the key at design position. This was verified during occupant packaging of both the 95th and 5th percentile SAE mannequins when placed along the respective SAE seating accommodation curves. Furthermore, an additional packaging study confirmed that when the 95th and 5th SAE mannequins were moved to the top of seat track travel, and then forward until the knee contacted the instrument panel surface, no contact was feasible between the driver's knee and the key.

This document is provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 3 Occupant Packaging CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 4: Vehicle Torque Study

Start Date	End Date	Engineering Group Responsible
6/26/14	07/10/14	Cabin Electrical Engineering

Objective: Perform subject vehicle ignition switch torque measurements.

Analysis Results: The results are provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 4 Torque Study CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 5: Follow-up Survey on Customer Complaints

Start Date	End Date	Engineering Group Responsible
06/30/2014	7/3/2014	Regulatory Affairs

Objective: Contact customers with previous complaints of Alleged Defect 1 in the subject vehicles to gather additional information.

Analysis Results: Survey results are provided in Enclosure 11 Assessments PUBLIC, Assessment 5 Customer Survey.

Assessment 6: Customer Advocate Group Draft Transmittal

Start Date	End Date	Engineering Group Responsible
06/13/2006	Unknown	Customer Advocate Group

Objective: Study Jeep Grand Cherokee engine shut off while driving.

Analysis Results: CAG transmittal letter (11797) was prepared in draft form.

This document is provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 6 CAG Draft CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 7: Engineering Study

Start Date	End Date	Engineering Group Responsible
Approx. 05/2006	05/02/2007	Cabin Electrical Engineering

Objective: Study reports that relate to, or may relate to, unintended change in ignition switch state while driving in certain vehicles, including the subject vehicles.

Analysis Results: CN number, 70105-J09, implemented on 05/02/07 at the plant, which had a corrective action of changing "...the profile of the rotor in the area of the run detent to increase average counterclockwise effort from 0.2NM to 0.4NM".

The documents are provided in Enclosure 11 Assessments Public, Assessment 7 Engineering PUBLIC, and Enclosure 11 Assessments CONF BUS INFO, Assessment 7 Engineering CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 8: Regulatory Affairs – Product Investigations and Campaigns

Start Date	End Date	Engineering Group Responsible
Approx. 06/2006	03/11/08	Regulatory Affairs

Objective: Study reports that relate to, or may relate to, unintended change in ignition switch state while driving in certain vehicles, including the 2005-2007MY Jeep Grand Cherokee and 2006-2007 MY Jeep Commander vehicles.

Analysis Results: CN number, 70105-J09, implemented on 05/02/07 at the plant, which included a corrective action of changing "...the profile of the rotor in the area of the run detent to increase average counterclockwise effort from 0.2NM to 0.4NM".

The documents are provided in Enclosure 11 Assessments Public, Assessment 8 Regulatory Affairs PUBLIC, and Enclosure 11 CONF BUS INFO, Assessment 8 Regulatory Affairs CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

A11. Amended Response

Assessment 1: Alleged Defect 1 and Reported Non-deployment Events- Complaint Analysis by Report Open, Build Dates, Mileage, Months in Service, Model Year, Location and Complaint Type

Start Date	End Date	Engineering Group Responsible
06/24/2014	08/14/2014	Regulatory Affairs

Objective: Study reports that relate to, may relate to, Alleged Defect 1 and Reported Non-deployment Events in the subject vehicles.

Analysis Results: See Enclosure 11 Assessment Public, Assessment 1 - Field Data for details on the results.

Complaint Analysis Assessment Summary: This analysis included all the customer complaints (CAIRs) and field reports. A summary of the conclusions of this assessment are:

- The complaint analysis by mileage, months in service and report date shows that the Alleged Defect 1 typically occurred within the first 20,000 miles, typically less than two years of service, and the majority by May 2008.
- The complaint analysis also shows that Alleged Defect 1 affects both WK and XK subject vehicles.
- Analysis of the Alleged Defect 1 reports indicated that the majority are reported as the driver's knee contacting the key.
- For the Reported Non-deployment Events, there were no crashes or frontal airbag non-deployments attributed to an inadvertent change in ignition switch position.

Assessment 4: Vehicle Torque Study

Start Date	End Date	Engineering Group Responsible
6/26/14	08/19/14	Cabin Electrical Engineering

Objective: Perform subject vehicle ignition switch torque measurements.

Analysis Results: The updated results are provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 4 Torque Study CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 10: Occupant Kinematic Study

Start Date	End Date	Engineering Group Responsible
07/14/2014	07/20/14	Advance Concept Engineering

Objective: Packaging study to evaluate the distance of the driver's knee in relation to the lower edge of the key for the 2007 Grand Cherokee and 2006 Commander.

Analysis Results: The packaging study confirmed no contact exists between the occupant's knee and bottom of the key surface at the declared design seating reference point ("SgRP") with either the ball of the foot on the accelerator pedal, or the foot flat on the floor. However, on some vehicles, by moving the SAE

mannequin to a non-traditional driving position and positioning the foot to a cruise control position, the driver knee could come in contact with the key while operating the vehicle.

The documents are provided in Enclosure 11 CONF BUS INFO, Assessment 10 Occupant Kinematic Packaging CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 11: Chelsea Proving Grounds Testing

Start Date	End Date	Engineering Group Responsible
06/21/2014	07/15/2014	Cabin Electrical Engineering

Objective: To evaluate the subject ignition switch's resistance to inadvertent change in ignition switch position when subjected to various key chain weights and road surfaces.

Analysis Results: The results are provided in Enclosure 11, Assessments CONF BUS INFO, Assessment 11 Proving Ground Testing CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Assessment 12: Exemplar Parts Torque Measurements

Start Date	End Date	Engineering Group Responsible
08/11/2014	08/19/2014	Cabin Electrical Engineering

Objective: Measure exemplar ignition switch torques.

Analysis Results: The results are provided in Enclosure 11 Assessments CONF BUS INFO, Assessment 12 Exemplar Switch Measurement CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

12. Describe in detail all modifications or changes made by or on behalf of Chrysler (e.g., by a supplier) in the design, material composition, manufacture, quality control, supply, or installation of the subject components in, or for use on, the subject vehicles from the start of production to the end of production of the subject vehicles, which relate to,

or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:

- a. **The date, or approximate date, on which the modification or change was incorporated into vehicle production;**
- b. **A detailed description of the modification or change;**
- c. **The reason(s) for the modification or change;**
- d. **The part number(s) (engineering and service) of the original component;**
- e. **The part number(s) (engineering and service) of the modified component;**
- f. **Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;**
- g. **When the modified component was made available as a service component; and**
- h. **Whether the modified component can be interchanged with earlier production components.**

Also, provide the above information for any modification or change that Chrysler is aware of which may be incorporated into vehicle production within the next 120 days.

A12. The change history for the subject components is provided in Enclosure 12 Change History CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment. There is no change history for the housing component that relates to, or may relate to, the Alleged Defect 1. Chrysler is not aware of any modification or changes that may be incorporated into the subject vehicle components within the next 120 days.

13. Separately for each model and model year of the subject vehicles, state the manufacturer and part number of the ignition switch and any other device that provides a detent force intended to keep the ignition key in an intended position (run, accessory, off).

A13. The manufacturer and part numbers of the subject components for each model and model year of the subject vehicles are provided in Enclosure 13 Part Numbers and Manufacturer.

14. For each unique design version and/or part number of the ignition switches in the subject vehicles:

- a. **Provide photographs, diagrams, engineering drawings, and turning torque performance requirements for the subject components and all sub-components it consists of, including photographs, diagrams, and**

engineering drawings for each unique design version of OEM ignition key and/or key fob/remote control device intended to be used in the subject switch; and

- b. Discuss and describe any and all factors that may affect the likelihood that the alleged defect condition 1 will occur, such as key chain type or weight, non-OEM ignition key design, the specific vehicle dynamic/crash conditions that are of most concern, and any driver/occupant actions/practices that may be a factor.**

A14a. Photographs for the subject components and all sub-components are provided in Enclosure 14 Drawings Standards and Photos Public. The diagrams, engineering drawings and performance standards are provided in Enclosure 14 Drawings Standards and Photos CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

Pursuant to the performance specification PF-10163, Methode, as supplier of the ignition switch, was required to provide force/torque versus travel profile curves for each switch function. Methode was obligated to provide these curves for memorialization on the release VPN/Catia model. Chrysler is investigating whether this specification was provided to Chrysler and has contacted Methode to request relevant documents and information that are responsive to this IR. See the letter to Methode, dated July 11, 2014, in Enclosure 14 Drawings Standards and Photos Public. As of this filing, Chrysler has not received any response from Methode.

A14a. Amended Response

Chrysler has received and reviewed documents provided by Methode in response to Chrysler's request. Chrysler has not located a torque specification for the ignition switch within these documents. Chrysler believes additional Methode documents will be made available. Once these additional documents are received, Chrysler will review them to see if a torque specification exists.

A14b. If the ignition key ring is carrying added weight and the vehicle experiences a harsh bump or other jarring event and/or the driver's knee interferes with the ignition key position, the ignition switch may unintentionally move counterclockwise out of the "on" position. If the key unintentionally moves from the "on" to "accessory" position, engine power, power steering, braking assist and other dynamic features will be affected. While the power steering and brake assist may be affected, the driver would still have steering and braking capabilities, with the key in the "accessory" position. Movement of the ignition switch out of the "on" position may disable one or more of the vehicle's passive restraint features, including airbags.

15. For each unique design and location of the ignition switches in the subject vehicles, provide photographs, diagrams, and engineering drawings that depict the design and location of the ignition switches within the vehicles. Also, discuss and describe the designs and locations of the ignition switches in the subject vehicles and other Chrysler model vehicles (model years 2005-2007). Provide documents related to any and all assessments, analyses, tests, studies, surveys, and/or simulations that compared the ignition switch designs and locations in the subject and other Chrysler or competitor vehicles.

A15. For each of the subject vehicles, diagrams and engineering drawings are provided in Enclosure 11 CONF BUS INFO, Assessment 2 CONF BUS INFO, and Enclosure 14 Drawings Standards and Photos CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment. The photographs for each of the subject vehicles are provided in Enclosure 14 Drawings Standards and Photos PUBLIC.

The designs and locations of the ignition switches in the subject vehicles and other Chrysler model vehicles (model years 2005-2007) are provided in Enclosure 14 Drawings Standards and Photos CONF BUS INFO and Enclosure 15 Ignition Switch Locations And Benchmarking CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

All available assessments, analyses, tests, studies, surveys, and/or simulations that compared the ignition switch designs and locations in the subject and other Chrysler or competitor vehicles are provided in Enclosure 15 CONF BUS INFO, Competitive Analysis CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

16. Discuss and explain in precise detail how the alleged defect condition involving the subject ignition switch moving from the on or run position to the accessory or off or an interim position results in, or may result in, the disablement of one or both frontal air bags, or can otherwise affect in any way other components or functionality of a passive safety system intended for occupant protection during a vehicle crash. Discuss and explain how the air bag control module or Occupant Restraint Controller (ORC) is affected by the alleged defect condition 1, and how and why the ORC determines or otherwise causes the disablement of the air bags or other active components when the alleged defect condition occurs. State whether or not Chrysler intended for the air bags in the subject vehicles to deploy in a crash when the ignition switch is in the accessory or off or an interim position, and describe

any additional conditions or factors that may affect whether or not the ORC disables the air bags when the ignition switch is in the accessory or run position (e.g., time elapsed since key-on, or time elapsed since key-off). State whether or not the ORC has any built-in, or onboard energy storage capability intended to provide power for the case where the normal power supply is interrupted, either through the ignition switch/intended power supply or via a crash related consequence (such as mechanical damage to the electrical harnessing, etc.), and if so, discuss the backup system and its capabilities and limitations.

A16. The response is provided in Enclosure 16 Airbag Strategy CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

17. State, by model and model year, all part numbers of the subject components that have been installed on the subject vehicles as assembled by Chrysler, and the service part numbers of the subject components Chrysler designates for installation on the subject vehicles. State, by sales month, sales year and part number, the total number of subject components sold as service parts by Chrysler. Identify any kits that Chrysler has released or developed for use in service repairs to the subject components or assembly.

For each subject component part number, provide the supplier's name, address, and point of contact used by Chrysler (name, title and telephone number). Also, identify by model and model year, any other vehicles of which Chrysler is aware that contain the identical component, whether installed in production or in service, and state the applicable dates of production or service usage.

A17. All available part numbers for the ignition switch and housing that have been installed on the subject vehicles as assembled by Chrysler, and the service part numbers of the ignition switch and housing Chrysler designates for installation on the subject vehicles, are provided in Enclosure 17 Part Sales and Service Part Numbers CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment.

The parts usage information for the ignition switch is provided in Enclosure 15 Ignition Switch Locations and Benchmarking CONF BUS INFO in a folder marked, Chrysler Vehicle Ignition Switch Chart CONF BUS INFO, which has been submitted under separate cover to the NHTSA Chief Counsel's Office with a request for confidential treatment. Chrysler part sales information is only available going back five years.

The supplier information for the ignition switch is provided in Enclosure 17 Part Sales and Service Part Numbers PUBLIC.

The part sales table in Enclosure 17 Part Sales and Service Part Numbers CONF BUS INFO includes all ignition switch and housing service part sales, whether or not they are related to Alleged Defect 1.

A17. Amended Response

Subsequent to the July 14, 2014 response, Chrysler is providing the parts sales for the lock cylinder and keys. Additionally, Chrysler is providing updated part sales for the ignition switch and housing which was retrieved from offline archives.

The part sales table in Enclosure 17 Part Sales and Service Part Numbers CONF BUS INFO includes all ignition switch and housing service part sales, whether or not they are related to Alleged Defect 1.

- 18. Produce two exemplar samples of each design version of the subject components originally installed in, or supplied for use on, the subject vehicles and those supplied to Chrysler dealers as replacement components for the subject vehicles.**

A18. Chrysler is providing the following exemplar samples of the subject components:

Part Number	Part Description	Quantity
04685719AD	Ignition Switch	2
04685719AG	Ignition Switch	1
04685719AI	Ignition Switch	2
56010566AC	Ignition Switch Housing	2
05139207AA	Lock Cylinder	2
68003389AA	Key	1
68003461AA	Key	1
68003449AA	Key	1
05183349AA	Key	2

As Chrysler is still trying to acquire the other ignition switch design levels identified in this response, it will provide them.

- 19. Furnish Chrysler's assessment of the alleged defect in the subject vehicles, separately by vehicle model, including:**

- a. **The causal or contributory factor(s);**
- b. **The failure mechanism(s);**
- c. **The failure mode(s);**
- d. **The risk to motor vehicle safety that it poses;**
- e. **What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and**
- f. **The VOQ reports referenced in this inquiry.**

A19. On July 18, 2014, Chrysler filed its 49 CFR Part 573.6 Defect Report (the "573 Report") and notified NHTSA of its decision to conduct a voluntary recall of all 2005-2007 MY Jeep Grand Cherokee and 2006-2007 MY Jeep Commander vehicles. The 573 Report identified a condition where the affected vehicles may experience an unintended change in ignition switch position while driving. This condition can result in loss of engine power, power steering and power brake assist, increasing the risk of crash and disabling one or more of the vehicle's safety features, including the frontal airbags. The 573 Report identified neither a root cause nor a remedy for this condition, and Chrysler informed NHTSA that it would supplement its 573 Report when a remedy is finally determined.

Chrysler conducted a comprehensive investigation of the possible causes of an unintended change in ignition switch position while driving (i.e., "Alleged Defect 1"). Based on its review of the field data, Chrysler concludes that the vast majority of incidents that relate to, or may relate to, Alleged Defect 1 in the subject vehicles (88%) occur due to unintended driver contact with the key. When this happens, the engine will turn off. More specifically, Chrysler believes that driver/key interaction occurs due to the combination of occupant packaging relative to the ignition key, real world operator positioning and operator movements, unique to the subject vehicles. (See Enclosure 11, Assessments 1, 3 & 10).

Chrysler has found no correlation, based on field data, between Alleged Defect 1 and the Reported Non-deployment Events. In addition, Chrysler found no crashes, injuries and/or fatalities attributed to Reported Non-deployment Events due to inadvertent ignition key movement in the subject vehicles. As of August 20, 2014 Chrysler is aware of one alleged accident (NHTSA VOQ No. 10158165) and zero injuries potentially related to Alleged Defect 1 or Reported Non-deployment Events due to inadvertent ignition key movement.

Chrysler is currently evaluating remedies for the defect in the subject vehicles. Chrysler will supplement the 573 Report when the remedy is determined, at which time this investigation should be closed.

PE14-017 - PUBLIC DOCUMENTS CHART

Question No.	Enclosure	File/Document Name	Bates No.
3	Enclosure 3 - Request Number Two Data	PE14-017 REQUEST NUMBER TWO DATA AMENDED.accdb	Chrysler is unable to Bates stamp Microsoft Access databases.
4	Enclosure 4 - Field Data/ Consumer Complaints	PE14-017 Additional Customer Complaints.pdf	PE14-017 – Chrysler – 02897 through 02902
	Enclosure 4 - Field Data/ Field Reports	PE14-017 Field Report Summary Amended.pdf	PE14-017 – Chrysler – 02903 through 02919
6	Enclosure 6 - Request Number Five Data Alleged Defect 2	PE14-017 REQUEST NUMBER FIVE DATA.mdb	Chrysler is unable to Bates stamp Microsoft Access databases.
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints	PE14-017 CAIR Summary Report.pdf	PE14-017 – Chrysler – 05075 through 05322
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 13137156/ PHOTOS	13137156 PHOTOS.pdf	PE14-017 – Chrysler – 05332 through 05379
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14078720/ PHOTOS	14078720 PHOTOS.pdf	PE14-017 – Chrysler – 05380 through 05454

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14270145/ PHOTOS	14270145 PHOTOS.pdf	PE14-017 – Chrysler – 05455 through 05482
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14343650/ PHOTOS	14343650 PHOTOS.pdf	PE14-017 – Chrysler – 05483 through 05538
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14604307/ PHOTOS	14604307 PHOTOS.pdf	PE14-017 – Chrysler – 05539 through 05576
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14608804/ PHOTOS	14608804 PHOTOS.pdf	PE14-017 – Chrysler – 05577 through 05625
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14768394/ PHOTOS	14768394 PHOTOS.pdf	PE14-017 – Chrysler – 05626 through 05677
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14814350/ PHOTOS	14814350 PHOTOS.pdf	PE14-017 – Chrysler – 05678 through 05753

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14940578/ LETTER	149405781-0.pdf	PE14-017 – Chrysler – 05754
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14940578/ LETTER	149405782-0.pdf	PE14-017 – Chrysler – 05755 through 05759
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 14940578/ PHOTOS	14940578 PHOTOS.pdf	PE14-017 – Chrysler – 05760 through 05808
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15062723/ PHOTOS	15062723 PHOTOS.pdf	PE14-017 – Chrysler – 05809 through 05878
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15368895/ PHOTOS	15368895 PHOTOS.pdf	PE14-017 – Chrysler – 05879 through 05939
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15371802/ PHOTOS	15371802 PHOTOS.pdf	PE14-017 – Chrysler – 05940 through 05997

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15380479/ PHOTOS	15380479 PHOTOS.pdf	PE14-017 – Chrysler – 05998 through 06065
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15386098/ PHOTOS	15386098 PHOTOS.pdf	PE14-017 – Chrysler – 06066 through 06177
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15453551/ PHOTOS	15453551 PHOTOS.pdf	PE14-017 – Chrysler – 06178 through 06223
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15539152/ LETTER	155391521-0.pdf	PE14-017 – Chrysler – 06224
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15539152/ PHOTOS	15539152 PHOTOS.pdf	PE14-017 – Chrysler – 06225 through 06256
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15593309/ PHOTOS	15593309 PHOTOS.pdf	PE14-017 – Chrysler – 06257 through 06313

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15657464/ PHOTOS	15657464 PHOTOS.pdf	PE14-017 – Chrysler – 06314 through 06351
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15832058/ PHOTOS	15832058 PHOTOS.pdf	PE14-017 – Chrysler – 06352 through 06444
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15845414/ PHOTOS	15845414 PHOTOS.pdf	PE14-017 – Chrysler – 06445 through 06485
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15883694/ LETTER	158836941-0.pdf	PE14-017 – Chrysler – 06486
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15883694/ LETTER	158836942-0.pdf	PE14-017 – Chrysler – 06487 through 06488
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15883694/ PHOTOS	15883694 PHOTOS.pdf	PE14-017 – Chrysler – 06489 through 06550

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15898429/ LETTER	158984291-0.pdf	PE14-017 – Chrysler – 06551
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15898429/ LETTER	158984292-0.pdf	PE14-017 – Chrysler – 06552 through 06553
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15898429/ PHOTOS	15898429 PHOTOS.pdf	PE14-017 – Chrysler – 06554 through 06596
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15921644/ PHOTOS	15921644 PHOTOS.pdf	PE14-017 – Chrysler – 06596 through 06668
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15956514/ PHOTOS	15956514 PHOTOS.pdf	PE14-017 – Chrysler – 06669 through 06719
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15973082/ PHOTOS	15973082 PHOTOS.pdf	PE14-017 – Chrysler – 06720 through 06784

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 15985971/ PHOTOS	15985971 PHOTOS.pdf	PE14-017 – Chrysler – 06785 through 06820
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16025419/ PHOTOS	16025419 PHOTOS.pdf	PE14-017 – Chrysler – 06821 through 06908
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16061160/ LETTER	160611601-0.pdf	PE14-017 – Chrysler – 06909
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16061160/ LETTER	160611602-0.pdf	PE14-017 – Chrysler – 06910 through 06914
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16061160/ PHOTOS	16061160 PHOTOS.pdf	PE14-017 – Chrysler – 06915 through 06963
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16135944/ LETTER	161359441-0.pdf	PE14-017 – Chrysler – 06964

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16135944/ LETTER	161359442-0.pdf	PE14-017 – Chrysler – 06965 through 06969
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16135944/ PHOTOS	16135944 PHOTOS.pdf	PE14-017 – Chrysler – 06970 through 07007
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16163870/ PHOTOS	16163870 PHOTOS.pdf	PE14-017 – Chrysler – 07008 through 07080
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16368361/ LETTER	163683611-0.pdf	PE14-017 – Chrysler – 07081
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16368361/ LETTER	163683612-0.pdf	PE14-017 – Chrysler – 07082 through 07086
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16368361/ PHOTOS	16368361 PHOTOS.pdf	PE14-017 – Chrysler – 07087 through 07116

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16369334/ LETTER	163693341-0.pdf	PE14-017 – Chrysler – 07117 through 07121
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16369334/ PHOTOS	16369334 PHOTOS.pdf	PE14-017 – Chrysler – 07122 through 07151
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16423281/ LETTERS	164232811-0.pdf	PE14-017 – Chrysler – 07152 through 07159
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16423281/ LETTERS		PE14-017 – Chrysler – 07160
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16423281/ LETTERS	164232813-0.pdf	PE14-017 – Chrysler – 07161 through 07165
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16423281/ PHOTOS	16423281 PHOTOS.pdf	PE14-017 – Chrysler – 07166 through 07233

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16429177/ LETTER	164291771-0.pdf	PE14-017 – Chrysler – 07234 through 07238
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16429177/ LETTER	164291772-0.pdf	PE14-017 – Chrysler – 07239 through 07242
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16429177/ LETTER	164291773-0.pdf	PE14-017 – Chrysler – 07243
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16429177/ PHOTOS	16429177 PHOTOS.pdf	PE14-017 – Chrysler – 07244 through 07360
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16655484/ LETTER	166554841-0.pdf	PE14-017 – Chrysler – 07361
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16655484/ LETTER	166554842-0.pdf	PE14-017 – Chrysler – 07362 through 07366

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16655484/ PHOTOS	16655484 PHOTOS.pdf	PE14-017 – Chrysler – 07367 through 07394
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16672559/ LETTER	166725591-0.pdf	PE14-017 – Chrysler – 07395 through 07400
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/166 72559/ LETTER	166725592-0.pdf	PE14-017 – Chrysler – 07401
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16672559/ LETTER	166725593-0.pdf	PE14-017 – Chrysler – 07402 through 07406
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16672559/ PHOTOS	16672559 PHOTOS.pdf	PE14-017 – Chrysler – 07407 through 07471
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16729082/ PHOTOS	16729082 PHOTOS.pdf	PE14-017 – Chrysler – 07472 through 07519

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16732667/ LETTERS	167326671-0.pdf	PE14-017 – Chrysler – 07520 through 07521
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16732667/ PHOTOS	16732667 PHOTOS.pdf	PE14-017 – Chrysler – 07522 through 07554
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16907997/ LETTERS	169079971-0.pdf	PE14-017 – Chrysler – 07555 through 07559
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16907997/ LETTERS	169079972-0.pdf	PE14-017 – Chrysler – 07560
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16907997/ LETTERS	169079973-0.pdf	PE14-017 – Chrysler – 07561 through 07565
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16907997/ PHOTOS	16907997 PHOTOS.pdf	PE14-017 – Chrysler – 07566 through 07672

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16945060/ PHOTOS	16945060 PHOTOS.pdf	PE14-017 – Chrysler – 07673 through 07740
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 16991457/ PHOTOS	16991457 PHOTOS.pdf	PE14-017 – Chrysler – 07741 through 07824
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17097001/ PHOTOS	17097001 PHOTOS.pdf	PE14-017 – Chrysler – 07825 through 07916
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17133949/ PHOTOS	17133949 PHOTOS.pdf	PE14-017 – Chrysler – 07917 through 07946
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17205825/ PHOTOS	17205825 PHOTOS.pdf	PE14-017 – Chrysler – 07947 through 07983
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17223702/ PHOTOS	17223702 PHOTOS.pdf	PE14-017 – Chrysler – 07984 through 08011

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17313062/ PHOTOS	17313062 PHOTOS.pdf	PE14-017 – Chrysler – 08012 through 08053
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17316539/ LETTERS	173165391-0.pdf	PE14-017 – Chrysler – 08054
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17316539/ LETTERS	173165392-0.pdf	PE14-017 – Chrysler – 08055
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17316539/ LETTERS	173165393-0.pdf	PE14-017 – Chrysler – 08056 through 08060
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17316539/ LETTERS	173165394-0.pdf	PE14-017 – Chrysler – 08061 through 08065
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17316539/ PHOTOS	17316539 PHOTOS.pdf	PE14-017 – Chrysler – 08066 through 08103

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17334987/ PHOTOS	17334987 PHOTOS.pdf	PE14-017 – Chrysler – 08104 through 08140
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17406809/ PHOTOS	17406809 PHOTOS.pdf	PE14-017 – Chrysler – 08141 through 08210
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17431989/ PHOTOS	17431989 PHOTOS.pdf	PE14-017 – Chrysler – 08211 through 08259
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17493741/ PHOTOS	17493741 PHOTOS.pdf	PE14-017 – Chrysler – 08260 through 08296
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17499799/ PHOTOS	17499799 PHOTOS.pdf	PE14-017 – Chrysler – 08297 through 08370
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17660494/ PHOTOS	17660494 PHOTOS.pdf	PE14-017 – Chrysler – 08371 through 08438

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17727099/ PHOTOS	17727099 PHOTOS.pdf	PE14-017 – Chrysler – 08439 through 08580
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17742449/ PHOTOS	17742449 PHOTOS.pdf	PE14-017 – Chrysler – 08581 through 08621
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17830841/ PHOTOS	17830841 PHOTOS.pdf	PE14-017 – Chrysler – 08622 through 08704
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17831239/ PHOTOS	17831239 PHOTOS.pdf	PE14-017 – Chrysler – 08623 through 08751
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17910698/ LETTERS	179106981-0.pdf	PE14-017 – Chrysler – 08752
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17910698/ LETTERS	179106982-0.pdf	PE14-017 – Chrysler – 08753

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17910698/ LETTERS	179106983-0.pdf	PE14-017 – Chrysler – 08754
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17910698/ LETTERS	179106984-0.pdf	PE14-017 – Chrysler – 08755
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17910698/ PHOTOS	17910698 PHOTOS.pdf	PE14-017 – Chrysler – 08756 through 08770
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17948647/ LETTERS	179486471-0.pdf	PE14-017 – Chrysler – 08871 through 08872
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17948647/ LETTERS	179486472-0.pdf	PE14-017 – Chrysler – 08773 through 08877
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17948647/ LETTERS	179486473-0.pdf	PE14-017 – Chrysler – 08878 through 08879

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17948647/ LETTERS	179486474-0	PE14-017 – Chrysler – 08880
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17948647/ PHOTOS	17948647 PHOTOS.pdf	PE14-017 – Chrysler – 08881 through 08928
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 17955151/ PHOTOS	17955151 PHOTOS.pdf	PE14-017 – Chrysler – 08929 through 09007
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18060002/ PHOTOS	18060002 PHOTOS.pdf	PE14-017 – Chrysler – 09008 through 09086
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18060522/ LETTERS	180605221-0.pdf	PE14-017 – Chrysler – 09087
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18060522/ LETTERS	180605222-0.pdf	PE14-017 – Chrysler – 09088 through 09092

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18060522/ PHOTOS	18060522 PHOTOS.pdf	PE14-017 – Chrysler – 09093 through 09139
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18080335/ LETTERS	180803351-0.pdf	PE14-017 – Chrysler – 09140
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18080335/ LETTERS	180803352-0.pdf	PE14-017 – Chrysler – 09141 through 09145
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18080335/ PHOTOS	18080335 PHOTOS.pdf	PE14-017 – Chrysler – 09146 through 09182
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18130125/ PHOTOS	18130125 PHOTOS.pdf	PE14-017 – Chrysler – 09183 through 09239
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18151242/ LETTERS	181512421-0.pdf	PE14-017 – Chrysler – 09240

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18151242/ LETTERS	181512422-0.pdf	PE14-017 – Chrysler – 09241 through 09245
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/181 51242/ PHOTOS	18151242 PHOTOS.pdf	PE14-017 – Chrysler – 09246 through 09304
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18199534/ LETTERS	181995341-0.pdf	PE14-017 – Chrysler – 09305
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18199534/ LETTERS	181995342-0.pdf	PE14-017 – Chrysler – 09306 through 09310
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18199534/ PHOTOS	18199534 PHOTOS.pdf	PE14-017 – Chrysler – 09311 through 09351
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18238345/ LETTERS	182383451-0.pdf	PE14-017 – Chrysler – 09352 through 09355

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18273307/ PHOTOS	18273307 PHOTOS.pdf	PE14-017 – Chrysler – 09356 through 09420
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18507441/ LETTERS	185074411-0.pdf	PE14-017 – Chrysler – 09421
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18507441/ LETTERS	185074412-0.pdf	PE14-017 – Chrysler – 09422 through 09426
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18507441/ PHOTOS	18507441 PHOTOS.pdf	PE14-017 – Chrysler – 09427 through 09465
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18607364/ LETTERS	186073641-0.pdf	PE14-017 – Chrysler – 09466
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18607364/ LETTERS	186073642-0.pdf	PE14-017 – Chrysler – 09467 through 09471

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18607364/ PHOTOS	18607364 PHOTOS.pdf	PE14-017 – Chrysler – 09472 through 09502
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18717871/ PHOTOS	18717871 PHOTOS.pdf	PE14-017 – Chrysler – 09503 through 09539
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18876846/ LETTERS	188768461-0.pdf	PE14-017 – Chrysler – 09540
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 18876846/ PHOTOS	18876846 PHOTOS.pdf	PE14-017 – Chrysler – 09541 through 09620
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19145136/ PHOTOS	19145136 PHOTOS.pdf	PE14-017 – Chrysler – 09621 through 09683
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19215355/ LETTERS	192153551-0.pdf	PE14-017 – Chrysler – 09684 through 09685

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19215355/ LETTERS	192153552-0.pdf	PE14-017 – Chrysler – 09686 through 09687
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19215355/ PHOTOS	19215355 PHOTOS.pdf	PE14-017 – Chrysler – 09688 through 09713
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19478006/ LETTERS	194780061-0.pdf	PE14-017 – Chrysler – 09714 through 09715
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19478006/ PHOTOS	19478006 PHOTOS.pdf	PE14-017 – Chrysler – 09716 through 09778
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19510413/ PHOTOS	19510413 PHOTOS.pdf	PE14-017 – Chrysler – 09779 through 09863
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19633078/ PHOTOS	19633078 PHOTOS.pdf	PE14-017 – Chrysler – 09864 through 09914

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19685609/ PHOTOS	19685609 PHOTOS.pdf	PE14-017 – Chrysler – 09915 through 09942
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19711027/ LETTERS	197110271-0.pdf	PE14-017 – Chrysler – 09943
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19711027/ LETTERS	197110272-0.pdf	PE14-017 – Chrysler – 09944 through 09948
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19711027/ PHOTOS	19711027 PHOTOS.pdf	PE14-017 – Chrysler – 09949 through 10042
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19748131/ PHOTOS	19748131 PHOTOS.pdf	PE14-017 – Chrysler – 10043 through 10099
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19823217/ PHOTOS	19823217 PHOTOS.pdf	PE14-017 – Chrysler – 10100 through 10144

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19827272/ PHOTOS	19827272 PHOTOS.pdf	PE14-017 – Chrysler – 10145 through 10219
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19863597/ LETTERS	198635971-0.pdf	PE14-017 – Chrysler – 10220
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19863597/ LETTERS	198635972-0.pdf	PE14-017 – Chrysler – 10221
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19863597/ LETTERS	198635973-0.pdf	PE14-017 – Chrysler – 10222 through 10226
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19863597/ PHOTOS	19863597 PHOTOS.pdf	PE14-017 – Chrysler – 10227 through 10290
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19962913/ LETTERS	199629131-0.pdf	PE14-017 – Chrysler – 10291

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19962913/ LETTERS	199629132-0.pdf	PE14-017 – Chrysler – 10292 through 10293
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19962913/ PHOTOS	19962913 PHOTOS.pdf	PE14-017 – Chrysler – 10294 through 10333
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19968212/ LETTERS	199682121-0.pdf	PE14-017 – Chrysler – 10334
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19968212/ LETTERS	199682122-0.pdf	PE14-017 – Chrysler – 10335 through 10336
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19968212/ PHOTOS	19968212 PHOTOS.pdf	PE14-017 – Chrysler – 10337 through 10378
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19982802/ PHOTOS	19982802 PHOTOS.pdf	PE14-017 – Chrysler – 10379 through 10461

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19989176/ LETTERS	199891761-0.pdf	PE14-017 – Chrysler – 10462
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19989176/ LETTERS	199891762-0.pdf	PE14-017 – Chrysler – 10463 through 10467
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 19989176/ PHOTOS	19989176 PHOTOS.pdf	PE14-017 – Chrysler – 10468 through 10546
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20014026/ PHOTOS	20014026 PHOTOS.pdf	PE14-017 – Chrysler – 10547 through 10626
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20406801/ LETTERS	204068011-0.pdf	PE14-017 – Chrysler – 10626 through 10685
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20406801/ LETTERS	204068012-0.pdf	PE14-017 – Chrysler – 10686 through 10689

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20406801/ LETTERS	204068013-0.pdf	PE14-017 – Chrysler – 10690 through 10694
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20406801/ PHOTOS	20406801 PHOTOS.pdf	PE14-017 – Chrysler – 10695 through 10751
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20471057/ LETTERS	204710571-0.pdf	PE14-017 – Chrysler – 10752
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20471057/ LETTERS	204710572-0.pdf	PE14-017 – Chrysler – 10573 through 10575
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20471057/ PHOTOS	20471057 PHOTOS.pdf	PE14-017 – Chrysler – 10576 through 10817
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20690841/ PHOTOS	20690841 PHOTOS.pdf	PE14-017 – Chrysler – 10818 through 11051

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20735075/ LETTERS	207350751-0.pdf	PE14-017 – Chrysler – 11052
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20735075/ PHOTOS	20735075 PHOTOS.pdf	PE14-017 – Chrysler – 11053 through 11192
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20827642/ PHOTOS	20827642 PHOTOS.pdf	PE14-017 – Chrysler – 11193 through 11235
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 20987868/ PHOTOS	20987868 PHOTOS.pdf	PE14-017 – Chrysler – 11236 through 11274
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21179319/ PHOTOS	21179319 PHOTOS.pdf	PE14-017 – Chrysler – 11275 through 11392
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21220496/ PHOTOS	21220496 PHOTOS.pdf	PE14-017 – Chrysler – 11393 through 11457

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21294347/ PHOTOS	21294347 PHOTOS.pdf	PE14-017 – Chrysler – 11458 through 11544
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21380197/ PHOTOS	21380197 PHOTOS.pdf	PE14-017 – Chrysler – 11545 through 11605
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21418438/ LETTERS	214184381-0.pdf	PE14-017 – Chrysler – 11606
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21418438/ LETTERS	214184382-0.pdf	PE14-017 – Chrysler – 11607 through 11609
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21418438/ LETTERS	214184383-0.pdf	PE14-017 – Chrysler – 11610 through 11629
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21551214/ LETTERS	215512141-0.pdf	PE14-017 – Chrysler – 11630

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21551214/ LETTERS	215512142-0.pdf	PE14-017 – Chrysler – 11631 through 11635
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21551214/ PHOTOS	21551214 PHOTOS.pdf	PE14-017 – Chrysler – 11636 through 11695
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21780192/ LETTERS	217801921-0.pdf	PE14-017 – Chrysler – 11696
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21780192/ LETTERS	217801922-0.pdf	PE14-017 – Chrysler – 11697 through 11701
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21780192/ PHOTOS	21780192 PHOTOS.pdf	PE14-017 – Chrysler – 11702 through 11823
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21793115/ PHOTOS	21793115 PHOTOS.pdf	PE14-017 – Chrysler – 11824 through 12011

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21809944/ LETTERS	218099441-0.pdf	PE14-017 – Chrysler – 12012
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21809944/ LETTERS	218099442-0.pdf	PE14-017 – Chrysler – 12013 through 12016
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 21816653/ PHOTOS	21816653 PHOTOS.pdf	PE14-017 – Chrysler – 12017 through 12118
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22301930/ PHOTOS	22301930 PHOTOS.pdf	PE14-017 – Chrysler – 12119 through 12254
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22308160/ PHOTOS	22308160 PHOTOS.pdf	PE14-017 – Chrysler – 12255 through 12331
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22464312/ PHOTOS	22464312 PHOTOS.pdf	PE14-017 – Chrysler – 12332 through 12392

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22550504/ PHOTOS	22550504 PHOTOS.pdf	PE14-017 – Chrysler – 12393 through 12466
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22711341/ PHOTOS	22711341 PHOTOS.pdf	PE14-017 – Chrysler – 12467 through 12574
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22712398/ PHOTOS	22712398 PHOTOS.pdf	PE14-017 – Chrysler – 12575 through 12614
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22723414	22723414 PHOTOS.pdf	PE14-017 – Chrysler – 12615 through 12674
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22799868/ LETTERS	227998681-0.pdf	PE14-017 – Chrysler – 12675
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 22799868/ LETTERS	227998682-0.pdf	PE14-017 – Chrysler – 12676 through 12677

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23086424/ LETTERS	230864241-0.pdf	PE14-017 – Chrysler – 12678
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23086424/ LETTERS	230864242-0.pdf	PE14-017 – Chrysler – 12679 through 12680
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23144303/ LETTERS	231443031-0.pdf	PE14-017 – Chrysler – 12681 through 12685
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23144303/ LETTERS	231443032-0.pdf	PE14-017 – Chrysler – 12686
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23144303/ PHOTOS	23144303 PHOTOS.pdf	PE14-017 – Chrysler – 12687 through 12752
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23262393/ LETTERS	232623931-0.pdf	PE14-017 – Chrysler – 12753
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer	232623932-0.pdf	PE14-017 – Chrysler – 12754 through 12755

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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23262393/ LETTERS	232623933-0.pdf	PE14-017 – Chrysler – 12756
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23262393/ LETTERS	232623934-0.pdf	PE14-017 – Chrysler – 12757
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015581-0.pdf	PE14-017 – Chrysler – 12758
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015582-0.pdf	PE14-017 – Chrysler – 12759 through 12760
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015583-0.pdf	PE14-017 – Chrysler – 12761 through 12762
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015584-0.pdf	PE14-017 – Chrysler – 12763 through 12765

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015585-0.pdf	PE14-017 – Chrysler – 12766 through 12768
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23301558/ LETTERS	233015586-0.pdf	PE14-017 – Chrysler – 12769 through 12772
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/	23322743 PHOTOS.pdf	PE14-017 – Chrysler – 12773 through 12844
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23324026/ LETTERS	233240261-0.pdf	PE14-017 – Chrysler – 12845 through 12849
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23324026/ LETTERS	233240262-0.pdf	PE14-017 – Chrysler – 12850
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23324026/ PHOTOS	23324026 PHOTOS.pdf	PE14-017 – Chrysler – 12851 through 12996
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/	235916091-1.pdf	PE14-017 – Chrysler – 12997
7	Enclosure 7 -	235916092-2.pdf	PE14-017 – Chrysler – 12998

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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/	235916093-4.pdf	PE14-017 – Chrysler – 13000 through 13003
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/	235916094-3.pdf	PE14-017 – Chrysler – 13004 through 13006
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23591609/ PHOTOS	23591609 PHOTOS.pdf	PE14-017 – Chrysler – 13007 through 13058
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23790725/ PHOTOS	23790725 PHOTOS.pdf	PE14-017 – Chrysler – 13059 through 13197
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23835444/ LETTERS	238354442-0.pdf	PE14-017 – Chrysler – 13198 through 13199
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23835444/ PHOTOS	23835444 PHOTOS.pdf	PE14-017 – Chrysler – 13200 through 13308
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer	239086101-0.pdf	PE14-017 – Chrysler – 13309 through 13313

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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23908610/ LETTERS	239086102-0.pdf	PE14-017 – Chrysler – 13314
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 23966417/ LETTERS	239664171-0.pdf	PE14-017 – Chrysler – 13315 through 13318
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24239764/ PHOTOS	24239764 PHOTOS.pdf	PE14-017 – Chrysler – 13319 through 13505
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24260733/ LETTERS	242607331-0.pdf	PE14-017 – Chrysler – 13506
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24260733/ PHOTOS	24260733 PHOTOS.pdf	PE14-017 – Chrysler – 13507 through 13648
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24314514/ LETTERS	243145141-0.pdf	PE14-017 – Chrysler – 13649
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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895801-1.pdf	PE14-017 – Chrysler – 13734
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895802-2.pdf	PE14-017 – Chrysler – 13735 through 13736
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895803-1.pdf	PE14-017 – Chrysler – 13737
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895804-1.pdf	PE14-017 – Chrysler – 13738
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895805-1.pdf	PE14-017 – Chrysler – 13739
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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895807-1.pdf	PE14-017 – Chrysler – 13741
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895808-2.pdf	PE14-017 – Chrysler – 13742 through 13743
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	243895809-1.pdf	PE14-017 – Chrysler – 13744
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	2438958010-1.pdf	PE14-017 – Chrysler – 13745
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ LETTERS	2438958011-0.pdf	PE14-017 – Chrysler – 13746
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24389580/ PHOTOS	24389580 PHOTOS.pdf	PE14-017 – Chrysler – 13747 through 14054
7	Enclosure 7 - Field Data	244010211-0.pdf	PE14-017 – Chrysler – 14055 through 14056

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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24401021/ PHOTOS	24401021 PHOTOS.pdf	PE14-017 – Chrysler – 14057 through 14189
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062971-1.pdf	PE14-017 – Chrysler – 14190
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062972-2.pdf	PE14-017 – Chrysler – 14191 through 14192
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062973-3.pdf	PE14-017 – Chrysler – 14193 through 14195
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062974-4.pdf	PE14-017 – Chrysler – 14196 through 14199
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062975-4.pdf	PE14-017 – Chrysler – 14200 through 14203

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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062976-0.pdf	PE14-017 – Chrysler – 14204 through 14211
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ LETTERS	248062977-0.pdf	PE14-017 – Chrysler – 14212
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24806297/ PHOTOS	24806297 PHOTOS.pdf	PE14-017 – Chrysler – 14213 through 14268
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622801-1.pdf.	PE14-017 – Chrysler – 14269
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622802-2.pdf	PE14-017 – Chrysler – 14270 through 14271
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622803-3.pdf	PE14-017 – Chrysler – 14272 through 14274
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7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622805-2.pdf	PE14-017 – Chrysler – 14279 through 14280
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622806-1.pdf	PE14-017 – Chrysler – 14281
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622807-1.pdf	PE14-017 – Chrysler – 14282
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622808-1.pdf	PE14-017 – Chrysler – 14283
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	248622809-1.pdf	PE14-017 – Chrysler – 14284
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	2486228010-0.pdf	PE14-017 – Chrysler – 14285 through 14395

7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	2486228011-0.pdf	PE14-017 – Chrysler – 14396
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24862280/ LETTERS	2486228012-0.pdf	PE14-017 – Chrysler – 14397
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24945987/ LETTERS	249459871-0.pdf	PE14-017 – Chrysler – 14398 through 14527
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24976582/ LETTERS	249765821-0.pdf	PE14-017 – Chrysler – 14528
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24976582/ PHOTOS	24976582 PHOTOS.pdf	PE14-017 – Chrysler – 14529 through 14609
7	Enclosure 7 - Field Data Alleged Defect 2/ Consumer Complaints/ 24998717/ PHOTOS	24998717 PHOTOS.pdf	PE14-017 – Chrysler – 14530

7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Berryhill	Berryhill CAIR 23819156.pdf	PE14-017 – Chrysler - 02920
7		Berryhill Claim Letter.pdf	PE14-017 – Chrysler - 02921
7		Berryhill Photos.pdf	PE14-017 – Chrysler – 02922 through 02925
7		Berryhill Police Accident Report.pdf	PE14-017 – Chrysler – 02926 through 02929
7		Berryhill RPRT 2014 03 18 SB EEPROM Report.pdf	PE14-017 – Chrysler – 02930 through 02932
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Collins/	Collins Claim Letter.pdf	PE14-017 – Chrysler – 02934 through 02936
7		Collins Police Accident Report.pdf	PE14-017 – Chrysler - 02933
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Collins/ Collins Inspection Photos	Collins photos 1.pdf	PE14-017 – Chrysler – 02937 through 02942
7		Collins photos 2.pdf	PE14-017 – Chrysler – 02943 through 03142
7		Collins photos 3.pdf	PE14-017 – Chrysler – 03143 through 03242
7		Collins photos 4.pdf	PE14-017 – Chrysler – 03243 through 03342
7		Collins photos 5.pdf	PE14-017 – Chrysler – 03343 through 03427
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Collins/Collins Inspection_ WiTech Reports	1J4GR48K65C513819 Config Report.pdf	PE14-017 – Chrysler – 03428 through 03440

7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Collins/Collins Inspection_ WiTech Reports	1J4GR48K65C513819 ECU Details Report.pdf	PE14-017 – Chrysler – 03441 through 03445
7		1J4GR48K65C513819 Vehicle Scan Report.pdf	PE14-017 – Chrysler – 03446 through 03456
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Collins/Collins Inspection_ WiTech Reports	Collins Vehicle Electronic Module Map.pdf	PE14-017 – Chrysler – 03457
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Colvin	17499799 Colvin Police Accident Report.pdf	PE14-017 – Chrysler – 03458 through 03468
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Correa	25009128 Correa Police Accident Report.pdf	PE14-017 – Chrysler -03469 through 03479
7		25009128 Correa Police Photos.PDF	PE14-017 – Chrysler – 03480 through 03486
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis	Diamantis Injury Complaint.pdf	PE14-017 – Chrysler – 03487 through 03498
7		Diamantis Lemon Law Complaint.pdf	PE14-017 – Chrysler – 03499 through 03536
7		Diamantis Police Accident Report.pdf	PE14-017 – Chrysler – 03537 through 03544
7		Diamantis wiTECH Download.pdf	PE14-017 – Chrysler – 03545 through 03582
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis	Diamantis drive video - residence to site.AVI	Chrysler is unable to Bates stamp videos.

	Scene Photos and video		
7		Diamantis Scene Photos.pdf	PE14-017 – Chrysler – 03483 through 03694
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Exterior	Diamantis Exterior Inspection Photos.pdf	PE14-017 – Chrysler – 03695 through 3733
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Interior	Diamantis Interior Inspection Photos.pdf	PE14-017 – Chrysler – 03734 through 03765
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Other	Diamantis Other Inspection Photos.pdf	PE14-017 – Chrysler – 03766 through 03789
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Underbody	Diamantis Underbody Inspection Photos.pdf	PE14-017 – Chrysler – 03790 through 03852
7	Enclosure 7 - Field Data	Diamantis Underhood Inspection Photos.pdf	PE14-017 – Chrysler – 03853 through 03891

	Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Underhood		
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Diamantis Vehicle Inspection Photos 8-26-11/ Videos	Diamantis Engine Running.wmv	Chrysler is unable to Bates stamp videos.
7		Diamantis ETC Key On #1.wmv	Chrysler is unable to Bates stamp videos.
7		Diamantis ETC Key On #2.wmv	Chrysler is unable to Bates stamp videos.
7		MVI_0137.MOV	Chrysler is unable to Bates stamp videos.
7		MVI_0138.MOV	Chrysler is unable to Bates stamp videos.
7		MVI_0139.MOV	Chrysler is unable to Bates stamp videos.
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Photos from Lemon Law Case	Diamantis Photos from Lemon Law Case.pdf	PE14-017 – Chrysler – 03892 through 03911
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Diamantis/ Plaintiff's Photos Produced Responsive to dealers	Plaintiff's Photos Produced.pdf	PE14-017 – Chrysler – 03912 through 03917

	discovery		
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Gray	Gray Complaint.pdf	PE14-017 – Chrysler – 03918 through 03924
7		Gray Police Accident Report.pdf	PE14-017 – Chrysler – 03925 through 03930
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Gray/ Vehicle Inspection Photos and Video/ Inspection Photos/ Original Unsorted	Original Unsorted Photos 1.pdf	PE14-017 – Chrysler – 03931 through 04018
7		Original Unsorted Photos 2.pdf	PE14-017 – Chrysler – 04019 through 04125
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Gray/ Vehicle Inspection Photos and Video/ Inspection Photos/ Select Sorted	Select Sorted Photos.pdf	PE14-017 – Chrysler – 04126 through 04237
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Gray/Inspection Video/ VIDEO_TS	VIDEO_TS.BUP	Chrysler is unable to Bates stamp videos.
7		VIDEO_TS.IFO	Chrysler is unable to Bates stamp videos.
7		VIDEO_TS.VOB	Chrysler is unable to Bates stamp videos.
7		VTS_01_0.BUP	Chrysler is unable to Bates stamp videos.
7		VTS_01_0.IFO	Chrysler is unable to Bates stamp

			videos.
7		VTS_01_0.VOB	Chrysler is unable to Bates stamp videos.
7		VTS_01_1.VOB	Chrysler is unable to Bates stamp videos.
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Hughes	Hughes - Police Accident Report.partial.pdf	PE14-017 – Chrysler - 04238
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Kramer	15371802 Kramer Police Accident Report.pdf	PE14-017 – Chrysler – 04239 through 04242
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/Lowre y	15380479 Lowery Police Accident Report.pdf	PE14-017 – Chrysler – 04243 through 04244
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Navarro	Navarro Claim Letter.pdf	PE14-017 – Chrysler -04245
7		Navarro Complaint.pdf	PE14-017 – Chrysler – 04246 through 04258
7		Navarro Police Accident Report.pdf	PE14-017 – Chrysler – 04259 through 04269
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Navarro/ Navarro Police Photos	Navarro Police Photos.pdf	PE14-017 – Chrysler – 04270 through 04293
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Navarro/ Navarro Scene Photos	Navarro Scene Photos.pdf	PE14-017 – Chrysler – 04294 through 04308
7	Enclosure 7 - Field Data	Poole Claim Letter.PDF	PE14-017 – Chrysler – 04309

	Alleged Defect 2/Legals/ Poole		
7		Poole Police Accident Report.PDF	PE14-017 – Chrysler -04310 through 04313
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Poole/ Poole Inspection Photos	Poole Inspection Photos.pdf	PE14-017 – Chrysler – 04314 through 04593
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Poole/ Poole Police Photos	Poole Police Photos.pdf	PE14-017 – Chrysler – 04594 through 04640
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Remmers	photo1.PDF	PE14-017 – Chrysler -04641
7		photo2.PDF	PE14-017 – Chrysler - 04642
7		Remmers Claim Letter 4202012.pdf	PE14-017 – Chrysler – 04643 through 04648
7		Remmers Claim Letter 12192011.pdf	PE14-017 – Chrysler – 04649 through 04671
7		Remmers Complaint.pdf	PE14-017 – Chrysler – 04672 through 04688
7		Remmers Inspection Photos 110107.PDF	PE14-017 – Chrysler – 04689 through 04750
7		Remmers Inspection Photos 110125.PDF	PE14-017 – Chrysler – 04751 through 04754
7		Remmers Police Accident Report.pdf	PE14-017 – Chrysler – 04752 through 04760
7		Remmers Subro claim letter 09272011.pdf	PE14-017 – Chrysler – 04761 through 04763
7		Remmers Vehicle Photos Provided by Plaintiff.PDF	PE14-017 – Chrysler – 04764 through 04767
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection	4509 Photos.pdf	PE14-017 – Chrysler – 04768 through 04792

	photos/ 4509		
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4510	4510 Photos.pdf	PE14-017 – Chrysler – 04793 through 04817
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4511	4511 Photos.pdf	PE14-017 – Chrysler – 04719 through 04841
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4512	4512 Photos.pdf	PE14-017 – Chrysler – 04842 through 04866
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4513	4513 Photos.pdf	PE14-017 – Chrysler – 04867 through 04891
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4514	4514 Photos.pdf	PE14-017 – Chrysler – 04892 through 04916
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Inspection photos/4515	4515 Photos.pdf	PE14-017 – Chrysler – 04917 through 04941

7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Rueda/ Rueda Police Report with English translation	Rueda Additional Interpretation of Police Report.pdf	PE14-017 – Chrysler – 04942 through 04943
7		Rueda Interpretation of Police Report.pdf	PE14-017 – Chrysler – 04944
7		Rueda Police Report.pdf	PE14-017 – Chrysler – 04945 through 04947
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Starace	22301930 Starace Police Accident Report.pdf	PE14-017 – Chrysler – 04948
7		22391830 Starace Photos.pdf	PE14-017 – Chrysler – 04949 through 04952
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/Warner	14814350 Warner Police Accident Report.PDF	PE14-017 – Chrysler – 04953 through 04956
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/Welsh	17097001 Welsh Police Accident Report.PDF	PE14-017 – Chrysler – 04957 through 04960
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Summaries - No. 2/ CCRG Legal Summaries - Reported Non-deployment Events	Adams, Jacqueline.pdf	PE14-017 – Chrysler – 04961
7		Adamson, Vestor L.pdf	PE14-017 – Chrysler – 04962 through 04963
7		Aguirre, Adam.pdf	PE14-017 – Chrysler - 04964
7		Alvarez, Roberto.pdf	PE14-017 – Chrysler - 04965
7		Anber, Dean.pdf	PE14-017 – Chrysler – 04966 through 04967
7		Apsan, Moses.pdf	PE14-017 – Chrysler – 04968
7		Asselta, Rosemary.pdf	PE14-017 – Chrysler - 04969

7		Baggett, Alex.pdf	PE14-017 – Chrysler - 04970
7		Baker, Sandy.pdf	PE14-017 – Chrysler - 04971
7		Barringer, Phillip E.pdf	PE14-017 – Chrysler – 04972 through 04973
7		Belliizzi, Francis.pdf	PE14-017 – Chrysler – 04974
7		Bringle, Karen F.pdf	PE14-017 – Chrysler - 04975
7		Brown, Bonnie.pdf	PE14-017 – Chrysler - 04976
7		Brown, Tammy.pdf	PE14-017 – Chrysler - 04977
7		Bugni, James.pdf	PE14-017 – Chrysler – 04978 through 04979
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Summaries - No. 2/ CCRG Legal Summaries - Reported Non- deployment Events	Carter, William H.pdf	PE14-017 – Chrysler - 04980
7		Collins, Susan.pdf	PE14-017 – Chrysler - 04981
7		Colvin, Roy.pdf	PE14-017 – Chrysler - 04982
7		Correa, Regina.pdf	PE14-017 – Chrysler – 04983 through 04984
7		Cuencas, Carlos.pdf	PE14-017 – Chrysler - 04985
7		Cunio, Joshua.pdf	PE14-017 – Chrysler - 04986
7		Czechorski, Janine.pdf	PE14-017 – Chrysler – 04987 through 04988
7		Delotta, Richard A.pdf	PE14-017 – Chrysler - 04989
7		Dollar Systems (Leisure, Ginger).pdf	PE14-017 – Chrysler - 04990
7		Dolle, Shawnda.pdf	PE14-017 – Chrysler – 04991 through 04992
7		Earnest, William.pdf	PE14-017 – Chrysler - 04993
7		Enterprise Rent-A-Car (Crough, David).pdf	PE14-017 – Chrysler – 04994
7		Farinholt, Oliver P.pdf	PE14-017 – Chrysler - 04995
7		Fick, Jennica.pdf	PE14-017 – Chrysler - 04996
7		France, Langley.pdf	PE14-017 – Chrysler – 04997
7		Gardea, Mariza.pdf	PE14-017 – Chrysler – 04998
7		GEICO (Washington, Shakisha).pdf	PE14-017 – Chrysler - 04999
7		Girard, Adam.pdf	PE14-017 – Chrysler - 05000
7		Gresser, Daniel D.pdf	PE14-017 – Chrysler - 05001
7		Gunning, Francis.pdf	PE14-017 – Chrysler - 05002
7		Hagen, Kyle.pdf	PE14-017 – Chrysler – 05003

			through 05004
7		Harris, Joseph C.pdf	PE14-017 – Chrysler - 05005
7		Hayes, Janet.pdf	PE14-017 – Chrysler - 05006
7		Hegna, Stacey.pdf	PE14-017 – Chrysler - 05007
7		Howard, Dustin S.pdf	PE14-017 – Chrysler - 05008
7		Irving, Misty S.pdf	PE14-017 – Chrysler – 05009 through 05010
7		Jackson, Debbie.pdf	PE14-017 – Chrysler - 05011
7		Johnson, Mary.pdf	PE14-017 – Chrysler – 05012
7		Kaufman, Henry.pdf	PE14-017 – Chrysler - 05013
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Summaries - No. 2/ CCRG Legal Summaries - Reported Non- deployment Events	Kayrouz, Adergerth S.pdf	PE14-017 – Chrysler – 05014 through 05015
7		Kelley, Robert E.pdf	PE14-017 – Chrysler – 05016
7		Kirschenbaum, Lawrence P.pdf	PE14-017 – Chrysler – 05017 through 05018
7		Kobrand Corp.pdf	PE14-017 – Chrysler - 05019
7		Kolovyansky, Yafim.pdf	PE14-017 – Chrysler – 05020
7		Kramer, Daryl W.pdf	PE14-017 – Chrysler – 05021 through 05022
7		Lombardi, Louis F.pdf	PE14-017 – Chrysler - 05023
7		Lowery, Hollis M.pdf	PE14-017 – Chrysler – 05024
7		Marbich, Daniel.pdf	PE14-017 – Chrysler - 05025
7		Marciano, Dean.pdf	PE14-017 – Chrysler - 05026
7		Mckinney, Jeffrey A.pdf	PE14-017 – Chrysler - 05027
7		Milford, Denise A.pdf	PE14-017 – Chrysler - 05028
7		Minyan, Meyer.pdf	PE14-017 – Chrysler – 05029 through 05030
7		Morgan, Jason.pdf	PE14-017 – Chrysler - 05031
7		Noorman, Suzanne M.pdf	PE14-017 – Chrysler - 05032
7		Pachico, Jennifer C.pdf	PE14-017 – Chrysler – 05033 through 05034
7		Palumbo, Carol.pdf	PE14-017 – Chrysler - 05035
7		Patterson, Robert.pdf	PE14-017 – Chrysler – 05036
7		Perry, Billy.pdf	PE14-017 – Chrysler - 05037
7		Reina, Jamie.pdf	PE14-017 – Chrysler – 05038 through 05039

7		Robertson, Tara.pdf	PE14-017 – Chrysler - 05040
7		Ross, Denita D.pdf	PE14-017 – Chrysler - 05041
7		Ruth, Brian.pdf	PE14-017 – Chrysler - 05042
7		Scott, Annette.pdf	PE14-017 – Chrysler – 05043
7		Smith, Robert.pdf	PE14-017 – Chrysler - 05044
7		Solhanis, X.pdf	PE14-017 – Chrysler - 05045
7		Starace, Martin.pdf	PE14-017 – Chrysler - 05046
7		State Auto Insurance (Wedding, Roger).pdf	PE14-017 – Chrysler - 05047
7		Swendsen, Allison.pdf	PE14-017 – Chrysler - 05048
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Summaries - No. 2/ CCRG Legal Summaries - Reported Non- deployment Events	Topol, Nathan (CASE Insurance).pdf	PE14-017 – Chrysler - 05049
7		Trias, Gary.pdf	PE14-017 – Chrysler - 05050
7		Van Guard Rental.pdf	PE14-017 – Chrysler – 05051 through 05052
7		Vernace, Jacqueline.pdf	PE14-017 – Chrysler - 05053
7		Warner, Patrick J.pdf	PE14-017 – Chrysler - 05054
7		Watkins, Ron.pdf	PE14-017 – Chrysler - 05055
7		Webster, Compton.pdf	PE14-017 – Chrysler - 05056
7		Welsh, Robert.pdf	PE14-017 – Chrysler – 05057 through 05058
7		Zielinski, Brittany.pdf	PE14-017 – Chrysler – 05059
7	Enclosure 7 - Field Data Alleged Defect 2/Legals/ Summaries - No. 2/ PL Legal Summaries - Reported Non- deployment Events	Berryhill.pdf	PE14-017 – Chrysler – 05060 through 05061
7		Collins.pdf	PE14-017 – Chrysler – 05062 through 05063
7		Diamantis.pdf	PE14-017 – Chrysler – 05064 through 05065
7		Gray.pdf	PE14-017 – Chrysler – 05066

			through 05067
7		Hughes.pdf	PE14-017 – Chrysler – 05068
7		Navarro.pdf	PE14-017 – Chrysler – 05069 through 05070
7		Poole.pdf	PE14-017 – Chrysler – 05071
7		Remmers.pdf	PE14-017 – Chrysler – 05072 through 05073
7		Rueda.pdf	PE14-017 – Chrysler – 05074
8	Enclosure 8 - Warranty Data	PE14-017 WARRANTY DATA.mdb	Chrysler is unable to Bates stamp Microsoft Access databases.
11	Enclosure 11 - Assessments PUBLIC/ Assessment 1 - Field Data	PE14-017 Alleged Defect 1 Histograms.pdf	PE14-017 – Chrysler – 05323 through 05331