



American Honda Motor Co., Inc.
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12 November 2014

PRODUCT REGULATORY OFFICE
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Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc. to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbags. This letter only addresses those areas of inquiry for which Honda has updated information.

1. We have continued to meet with Takata on a daily basis to discuss replacement parts demand and production. We are also continuing to explore additional ways by which replacement parts could be obtained. Takata has indicated that it is undertaking steps to increase its production capacity, though this increase in capacity will take some time to realize.
2. Our dealers still appear to have sufficient service capacity to meet customer demand for recall repairs. However, recall 14V-700 has been announced and customer notification letters will be mailed by the start of the new year. Consequently, there may be a spike in customer demand that could impact service capacity, even with the expanded service hours we previously asked our dealers to implement. We continue to work with dealers to assist them in meeting the service needs of our customers.

To the extent that our service capacity (or parts availability) is insufficient to meet customer demand, as we noted in our letter of November 5, we have increased the availability of loaner cars and access to rental vehicles for those customers who desire alternative transportation. Our Executive Vice President, [REDACTED] released a video to our dealers reminding them of the availability of loaner cars and rental vehicles and Honda's efforts to enhance their ability to incorporate more loaner vehicles into their service operations. [REDACTED] also encouraged dealers to urge any customer whose vehicle is affected by one of the airbag inflator recalls to have the recall service completed as soon as possible. In addition, our Senior Vice President of Parts, Service and Technical Operations, [REDACTED] sent a message to our dealer network last week

that reminded them of our longstanding policy to check each vehicle coming in for service to see if it is affected by an open recall campaign and then to complete the campaign before returning the vehicle to the customer. [REDACTED] also directed Honda field staff to visit each dealership service manager to discuss specific actions each dealership is taking to address the airbag inflator recalls and identify whatever assistance the dealership may need Honda.

3. To better communicate with and respond to inquiries from our customers, this week we added and began training approximately 50 additional customer service representatives. These customer service representatives will answer questions and work with customers who have inquiries about the various airbag inflator recalls. (Honda has been experiencing a daily in-bound call volume of approximately 750 calls, with some days spiking to 2,500.)

On November 6, 2014, we updated our "Message to Our Customers About Takata Airbags," which is available through several web portals including the Honda.com, recalls.honda.com, owners.honda.com, automobiles.honda.com, acura.com and owners.acura.com homepages. The updated message states that "Honda is committed to addressing the needs and concerns of our customers and making clear that we stand behind the safety and quality of our products. We want to reassure our customers that Honda has an ongoing customer service procedure that addresses each customer's needs and concerns. For customers concerned about the issue of Takata airbags in certain Honda and Acura vehicles, our customer service will make arrangements for, as appropriate, the replacement of airbag inflators and the provision of or reimbursement for temporary alternative transportation. For anyone who owns one of our vehicles and is concerned, we encourage them to visit recalls.honda.com or call 1-800-999-1009, option 4, and recalls.acura.com or call 1-800-382-2238, option 4. We encourage customers with an affected vehicle to take immediate action to have their vehicle serviced at their authorized dealership."

4. From October 1, 2014 to November 10, 2014, a total of 4,153 loaner and rental vehicles were provided to customers for which dealers have submitted a warranty claim to an airbag inflator recall. As reflected by that figure, very few (approximately 2%) of our customers are requesting loaner or rental vehicles.

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9. Updated numbers for the recalls as of November 10, 2014, are as follows:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	558,611	193,723	1,526
14V-349 (pass. side)	988,440	988,440	17,304	6,507
14V-351 (driver side)	2,803,214	2,803,214	123,657	51,191
14V-353 (pass. side)	698,288	698,288	25,605	12,210
14V-700 (pass. side)	TBD	TBD	TBD	n/a
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. In addition, the population of affected vehicles in recall 14V-700 will be drawn from the population of affected vehicles in the prior passenger side airbag inflator recalls listed in this table, so that the sum of all affected components (and the population of all affected vehicles) should not change overall. We anticipate that the affected population for 14V-700 will be ascertained in the next several weeks, after registered owner information is pulled from the motor vehicle agencies in all 50 states and analyzed.			

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


Jay Joseph
Assistant Vice President
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
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Phone (310) 783-2000

November 19, 2014

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc. to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated November 12, 2014.

1. We have continued our active communications with Takata to discuss and forecast replacement parts demand and production so that we can have the greatest likelihood of meeting anticipated customer demand.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business November 17, 2014 – numbered 51,707 for the November 13-17 time period. As previously noted, there may be a spike in customer demand based on current events and media coverage or the mailing of customer notifications for recall 14V-700 that could impact service capacity, even with the expanded service hours we previously asked our dealers to implement. We continue to work with dealers to assist them in meeting the service needs of our customers.
3. The approximately 50 additional customer service representatives we added to our staff at the start of the week of November 12 have all been trained and are now deployed to work with customers who have questions or concerns about the various airbag inflator recalls.
4. Between November 11, 2014 and November 17, 2014, Honda received an additional 911 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014 to 5,064. This data continues to reflect that very few (approximately 2%) of our customers are requesting loaner or rental vehicles.

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Re: Update to November 5 Response
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9. Updated numbers for the recalls as of November 17, 2014, are as follows:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	558,610	194,815	1,092
14V-349 (pass. side)	988,440	988,440	24,508	7,204
14V-351 (driver side)	2,803,214	2,803,203	158,178	34,521
14V-353 (pass. side)	698,288	698,285	34,495	8,890
14V-700 (pass. side)	TBD	TBD	TBD	n/a
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. In addition, the population of affected vehicles in recall 14V-700 will be drawn from the population of affected vehicles in the prior passenger side airbag inflator recalls listed in this table, so that the sum of all affected components (and the population of all affected vehicles) should not change overall. We anticipate that the affected population for 14V-700 will be ascertained in the next several weeks, after registered owner information is pulled from the motor vehicle agencies in all 50 states and analyzed.			

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
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Phone (310) 783-2000

November 26, 2014

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc. to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated November 19, 2014.

1. We have continued our active communications with Takata to discuss and forecast replacement parts demand and production so that we can have the greatest likelihood of meeting anticipated customer demand.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business November 24, 2014 – numbered 45,409 for the November 18-24 time period. While recent media coverage of the Takata airbag inflator recalls has not resulted in a spike in customer demand, if there were a spike in customer demand based on current events and media coverage or the mailing of customer notifications for recall 14V-700, that could impact service capacity. We continue to work with dealers to assist them in meeting the service needs of our customers.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator recalls and encourage them to have their vehicles repaired if affected. When we updated our VIN look-up tool webpage last Friday, we made sure that the airbag recall statements were prominently posted on there.
4. Between November 18, 2014 and November 24, 2014, Honda received an additional 1,024 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014 to 6,088. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

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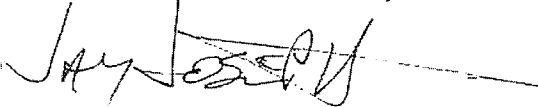
9. Updated numbers for the recalls as of November 24, 2014, are as follows:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	558,609	195,749	934
14V-349 (pass. side)	988,440	988,439	31,436	6,928
14V-351 (driver side)	2,803,214	2,803,203	188,147	29,969
14V-353 (pass. side)	698,288	698,285	42,073	7,578
14V-700 (pass. side)	TBD	TBD	TBD	n/a
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. In addition, the population of affected vehicles in recall 14V-700 will be drawn from the population of affected vehicles in the prior passenger side airbag inflator recalls listed in this table, so that the sum of all affected components (and the population of all affected vehicles) should not change overall. We anticipate that the affected population for 14V-700 will be ascertained in the next several weeks, after registered owner information is pulled from the motor vehicle agencies in all 50 states and analyzed.			

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph
Assistant Vice President
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
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Phone (310) 783-2000

December 3, 2014

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc. to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated November 26, 2014.

1. We have continued our active communications with Takata to discuss and forecast replacement parts demand and production so that we can have the greatest likelihood of meeting anticipated customer demand. To further increase the parts supply, we have been in discussions with two other suppliers, Autoliv and Daicel, about expanding the production of replacement inflators. These talks have been encouraging and we believe will ultimately reduce the duration of any shortage. Until those parts are available, we will continue to discuss with NHTSA and Takata how to best manage the supply issue. Based on the information from them, we believe it is best to prioritize the replacement of driver airbag inflators in what are considered to be the highest risk areas of the country.

Over the past week we generally have been able to meet customer demand for airbag inflator replacements on a just-in-time basis, though in a few instances we experienced a back-order situation that were quickly resolved. In addition, we are expanding the use of overnight delivery services to get replacement parts immediately to dealers in all parts of the country. That said, with our announcement today to expand our regional Safety Improvement Campaign for driver side airbag inflators (14V-353) into a nationwide Safety Improvement Campaign, we believe that a parts shortage may occur, even as we actively work with Takata and other suppliers to increase the supply of replacement parts and also manage customer notification mailings to target those vehicles located in areas of the country that data suggests are at highest risk. We will keep NHTSA apprised of our parts supply position as the situation develops.

2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business December 1, 2014 – numbered 37,021 for the November 25-December 1 Thanksgiving week time period. While continued media coverage of the Takata airbag inflator recalls and other events has resulted in a manageable spike in customer demand, our expansion into a nationwide Safety Improvement Campaign for driver side airbag inflators, if not correctly and actively managed, could impact our dealers' service capacity. We will continue to work with dealers to avoid that type of outcome and to assist them in meeting the service needs of our customers.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator recalls and encourage them to have their vehicles repaired if affected.
4. Between November 25, 2014, and December 1, 2014, Honda received an additional 699 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 6,787. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.
5. As we announced on December 2, 2014, Honda is advocating for coordinated, industry-wide third-party testing of Takata airbag inflators with the goal of ensuring that all inflators that require replacement are accurately identified and fixed as quickly as possible.

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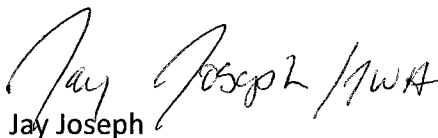
9. Updated numbers for the recalls as of December 1, 2014, are as follows:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	558,610	196,507	758
14V-349 (pass. side)	988,440	988,439	37,439	6,003
14V-351 (driver side)	2,803,214	2,803,203	212,587	24,440
14V-353 (pass. side)	698,288	698,285	47,893	5,820
14V-700 (pass. side)	TBD	TBD	TBD	n/a
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. In addition, the population of affected vehicles in recall 14V-700 will be drawn from the population of affected vehicles in the prior passenger side airbag inflator recalls listed in this table, so that the sum of all affected components (and the population of all affected vehicles) should not change overall. We anticipate that the affected population for 14V-700 will be ascertained in the next few weeks, after registered owner information is pulled from the motor vehicle agencies in all 50 states and analyzed.			

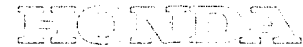
Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph
Assistant Vice President
Product Regulatory Office



American Honda Motor Co., Inc.
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December 10, 2014

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc. to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated December 3, 2014.

1. We continue to have active communications with Takata to discuss and forecast replacement parts demand and production, always with the aim of meeting anticipated customer demand. In addition, we have continued our discussions with Autoliv and Daicel about expanding the production of replacement inflators to mitigate any future parts shortage, particularly as we expand the 14V-351 driver frontal airbag inflator Safety Improvement Campaign nationwide. Within the population of vehicles subject to one of the SICs, our near term focus still will be to prioritize the replacement of airbag inflators in what are considered to be the highest risk areas of the country.

We still generally have been able to meet customer demand for airbag inflator replacements on a just-in-time basis. In a few instances we experienced a back-order situation at the time a service appointment was made, but we were able to balance the supply of inflators so that inflators were available by the time the customer service appointments occurred.

2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business December 8, 2014 – numbered 39,892 for the December 2-December 8 time period. In conjunction with the expansion of the 14V-351 regional SIC for driver frontal airbag inflators into a national SIC, we are releasing a new video to all our dealers nationwide that outlines certain “best practices” for customer service related to the SICs (and recalls) to provide our customers with the best experience possible in the current circumstances.

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3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between December 2, 2014, and December 8, 2014, Honda received an additional 897 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 7,684. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.
5. Honda is participating with other vehicle manufacturers in discussions to undertake coordinated, industry-wide third-party testing of Takata airbag inflators. The first meeting of the industry group will be tomorrow, Thursday, December 11, 2014.
9. Updated numbers for the recalls as of December 8, 2014, are as follows:

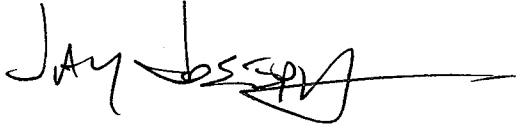
NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	558,608	197,407	900
14V-349 (pass. side)	988,440	988,439	44,336	6,897
14V-351 (driver side)	2,803,214	2,803,202	238,295	25,708
14V-353 (pass. side)	698,288	698,285	54,280	6,387
14V-700 (pass. side)	TBD	TBD	TBD	n/a
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. In addition, the population of affected vehicles in recall 14V-700 will be drawn from the population of affected vehicles in the prior passenger side airbag inflator recalls listed in this table, so that the sum of all affected components (and the population of all affected vehicles) should not change overall. We anticipate that the affected population for 14V-700 will be finalized and posted within the next week. The expansion of 14V-351 into a nationwide SIC will take some time, but the applicable numbers will be updated as soon as all affected VINs are identified and analyzed.			

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Re: Update to November 5 Response
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Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a long horizontal line extending to the right.

Jay Joseph
Assistant Vice President
Product Regulatory Office



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December 17, 2014

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated December 10, 2014.

1. Our communications with Takata to discuss and forecast replacement parts demand and production have continued as we forecast anticipated customer demand, particularly in light of the increased demand that will occur from Honda's nationwide expansion of Safety Improvement Campaign 14V-351. Honda is working with Autoliv and Daicel for additional inflator supply, and schedules should be known within the next week or two. The ultimate production will help us address anticipated customer demand.

As was stated in our last report, we still generally have been able to meet customer demand for airbag inflator replacements on a just-in-time basis, with dealers receiving necessary parts in time for scheduled appointments. Whether this balance can be maintained in the near future – particularly as Honda and other OEMs expand campaigns or introduce new ones, thus increasing overall demand for replacement inflators – remains to be seen.

2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business December 15, 2014 – numbered 30,991 for the December 9-December 15 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between December 9, 2014, and December 15, 2014, Honda received an additional 1,230 dealer warranty claims for loaner and rental vehicles that were provided to

customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 8,914. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

5. Honda met with other vehicle manufacturers on Thursday, December 1, 2014, to discuss issues related to the coordinated, industry-wide third-party testing of Takata airbag inflators that is planned. Another meeting of the industry group will occur tomorrow, Thursday, December 18, 2014.
9. Updated numbers for the campaign as of December 15, 2014, is set forth below. The total number of affected vehicles and total number of vehicles in operation for 13V-132, 14V-349, and 14V-353 have decreased (by 110,088, 269,359, and 384,239 VINs, respectively) as VINs from those campaigns were transferred into 14V-700. In addition, the number of affected VINs for 14V-351 increased due to its expansion to a nationwide campaign. Finally, the number of completed units for 14V-349 decreased by 3,480 VINs due to a database error:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	451,334	449,104	198,095	688
14V-349 (pass. side)	719,081	719,080	40,856	(3,480)
14V-351 (driver side)	5,784,221	5,784,209	265,275	26,980
14V-353 (pass. side)	314,049	314,046	60,136	5,856
14V-700 (pass. side)	807,599	807,599	947	947
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.			

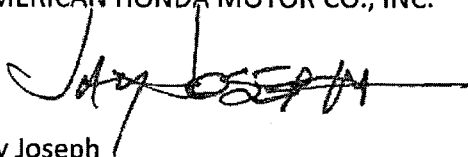
Please be advised that American Honda will be closed for the holidays from December 24, 2014, through January 1, 2015. Thus, unless NHTSA has an objection, our next update letter will be sent to you on January 7, 2015. Be certain, however, that American Honda management will continue to monitor the situation to deal with any issues that may come up during the holidays and, more importantly, our dealers still will be open for much of that time to satisfy customer needs.

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Re: Update to November 5 Response
December 17, 2014
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Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a long horizontal line extending to the right.

Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
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January 7, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated December 17, 2014.

1. Our communications with Takata to discuss and forecast replacement parts demand and production have continued as we forecast anticipated customer demand, particularly in light of the increased demand that has begun to occur from Honda's nationwide expansion of Safety Improvement Campaign 14V-351. Honda continues to work with Autoliv and Daicel for additional inflator supply, and it is anticipated that Autoliv inflators will begin to be used in dealer shipments sometime in March, 2015, thus increasing the volume of available driver front airbag inflator replacement parts. The Daicel schedule continues to be evaluated.

Since our last report, we have started to go into a back-order situation for many, but not all, of the replacement parts needed for the various campaigns. The back-order period is averaging about four days, which is still allowing our dealers to schedule appointments to address customer demand without too great of a delay. We continue to evaluate ways that we can minimize any back-order situation, but based on anticipated demand as more customer notices are sent, it is likely that the back-order time will grow in the near future. Once new production comes on line and then ramps up, the back-order time should begin to recede.

2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business January 5, 2015 – numbered 117,502 for the December 16-January 5 time period, which included both the Christmas and New Year's holidays.

3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between December 16, 2014, and January 5, 2015, Honda received an additional 4,140 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 13,054. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.
5. Honda has continued to meet with other vehicle manufacturers to discuss issues related to the coordinated, industry-wide third-party testing of Takata airbag inflators that is planned. The parties still are trying to decide on the appropriate third party testing entity and the identity of a person to help coordinate the process on behalf of all participating manufacturers.
9. Updated numbers for the campaign as of January 5, 2015, is set forth below:

NHTSA ID	Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	451,540	449,311	199,370	1,275
14V-349 (pass. side)	720,674	720,672	53,794	12,938
14V-351 (driver side)	5,784,221	5,784,076	349,474	84,199
14V-353 (pass. side)	320,714	320,714	67,253	7,117
14V-700 (pass. side)	807,599	807,599	12,920	11,973
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.			

Letter to Mr. Frank Borris
Re: Update to November 5 Response
January 7, 2014
Page 3

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a stylized flourish at the end.

Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

January 14, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated January 7, 2015.

1. We continue to be in regular communication with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities.

Our parts supply for many of the replacement parts continues to be in a relatively short back-order situation, though it has grown slightly since our last report. We continue to evaluate ways that we can minimize any back-order situation, but, again, based on anticipated demand as more customer notices are sent, it is likely that the back-order time will grow in the near future and then decrease once new production comes on line and then ramps up.

2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business January 12, 2015 – numbered 45,502 for the January 6-January 12 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between January 6 and January 12, 2015, Honda received an additional 1,700 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 14,754. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

5. Honda's meetings with other vehicle manufacturers to discuss issues related to the coordinated, industry-wide third-party testing of Takata airbag inflators have continued. The identity of the third party testing entity has not yet been finalized, but the group has selected a person to help coordinate the process on behalf of all participating manufacturers. However, a contract with that person has not been finalized.

9. Updated numbers for the various Takata campaigns as of January 12, 2015, is set forth in the chart below. We have slightly adjusted the format of the chart to expressly reflect the number of unrepaired units moved to 14V-700 from 13V-132, 14V-349, and 14V-353, as of December 11, 2014. (We initially provided information about the number of units transferred in our December 17, 2014 update letter.) The number of unrepaired units that were transferred to 14V-700 is based on warranty claims for repairs completed prior to December 10, 2014, and reflects claims that were received by American Honda from dealers through January 12, 2015. Although we expect to get additional claims for repairs completed prior to December 10, 2014 (most states permit dealers to submit reimbursement claims up to 60-90 days after the campaign service date, with some states allowing even longer claim submission periods), we will not continue to adjust the number of unrepaired units moved to 14V-700. Section 573 Defect Notice reports for the affected campaigns will be updated to reflect the number of "Adjusted Total Affected" units set forth in this chart.

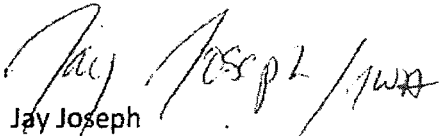
NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	449,348	199,781	411
14V-349 (pass. side)	988,440	267,470	720,970	720,968	57,983	4,189
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,218	384,332	34,858
14V-353 (pass. side)	698,288	377,089	321,199	321,199	69,377	2,124
14V-700 (pass. side)	n/a	n/a	807,599	807,599	16,840	3,920
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.					

Letter to Mr. Frank Borris
Re: Update to November 5 Response
January 14, 2014
Page 3

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph" followed by a stylized flourish or date "1/14/14".

Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

January 21, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated January 14, 2015.

1. We continue to be in regular communication with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities. Our parts supply for several of the replacement parts continues to be in a relatively short back-order situation. We still expect the back-order situation to grow over time and then diminish once new production comes on line.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business January 19, 2015 – numbered 50,402 for the January 13-January 19 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between January 13 and January 19, 2015, Honda received an additional 1,789 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 16,543. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs, and have recently reminded our dealers of our policy of making loaner and rental cars available and steps we've taken to aid them in doing so.
5. Honda continues to meet with other vehicle manufacturers to discuss issues related to the coordinated, industry-wide third-party testing of Takata airbag inflators. As noted

last week, the group has selected a person to help coordinate the process on behalf of all participating manufacturers; the effort to select a third party testing entity has continued.

9. Updated numbers for the various Takata campaigns as of January 19, 2015, is set forth in the chart below. We made one further adjustment to the vehicle count indicated on the chart: the number of units in 14V-700 has been adjusted down to reflect the updated number of unrepaired units moved from 13V-132, 14V-349, and 14V-353 (as of December 11, 2014, using the warranty claims for repairs completed prior to December 10, 2014, that were received by American Honda from dealers through January 12, 2015). The difference between the sum of the "Transfer to 14V-700" column and the "Adjusted Total Affected" units shown for 14V-700 reflects 2,852 vehicles that either are registered in Guam or Saipan, or were registered in the other affected states and territories after data originally was pulled for 13V-132, 14V-349, and 14V-353.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	449,348	200,162	381
14V-349 (pass. side)	988,440	267,470	720,970	720,968	62,272	4,289
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,061	423,699	39,367
14V-353 (pass. side)	698,288	377,089	321,199	321,199	71,501	2,124
14V-700 (pass. side)	n/a	n/a	757,256	757,256	21,081	4,241
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.					

Letter to Mr. Frank Borris
Re: Update to November 5 Response
January 21, 2014
Page 3

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a stylized flourish extending from the end.

Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
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January 28, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated January 21, 2015.

1. Our communications with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities continue. Our parts supply for certain driver's airbag inflators continues to be in a relatively short (4-day) back-order situation, though seemingly not affecting the pace at which repairs can be made, while the passenger's airbag inflator supply is sufficient. As previously noted, as we continue to mail out more customer notification letters, we expect the back-order situation to grow but eventually diminish once new production comes fully on line.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business January 26, 2015 – numbered 54,044 for the January 20-January 26 time period. Later this week we plan to deploy a video to dealers again reminding them to check the VIN of each vehicle that comes in for service to make sure that all affected vehicles get repaired as soon as possible.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between January 20 and January 26, 2015, Honda received an additional 2,129 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 18,672. In recent discussions with our dealer body, we announced further enhancements to our loaner vehicle program to make it easier for our dealers to obtain

Letter to Mr. Frank Borris
Re: Update to November 5 Response
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Page 2

and deploy loaner vehicles. As always, we continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

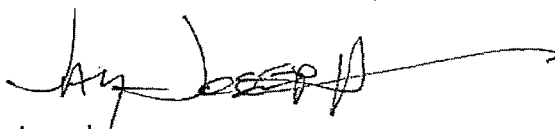
5. Honda continues to participate in the industry working group that is seeking to coordinate industry-wide third-party testing of Takata airbag inflators.
9. Updated numbers for the various Takata campaigns as of January 26, 2015, is set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,577	200,553	391
14V-349 (pass. side)	988,440	267,470	720,970	720,968	66,897	4,625
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,054	466,260	42,561
14V-353 (pass. side)	698,288	377,089	321,199	321,199	73,510	2,009
14V-700 (pass. side)	n/a	n/a	757,256	757,256	25,539	4,458
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
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February 4, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated January 28, 2015.

1. Honda continues to communicate with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities continue. Our parts supply continues to be in a relatively short (5-day) back-order situation, predominately for certain driver's airbag inflators. The short back-order situation has not yet seemed to affect the pace at which customer repairs can be made. However, as we continue to mail out more customer notification letters, we expect the back-order situation to grow, peaking in the early spring, but then diminishing as new production comes fully on line.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business February 2, 2015 – numbered 48,163 for the January 27-February 2 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between January 27 and February 2, 2015, Honda received an additional 1,889 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 20,561. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.
5. Honda continues to participate in the industry working group that is seeking to coordinate industry-wide third-party testing of Takata airbag inflators. We anticipate

Letter to Mr. Frank Borris
Re: Update to November 5 Response
February 4, 2015
Page 2

that the group will be able to update NHTSA on the status of the third party coordinator and the third party testing entity in the very near future.

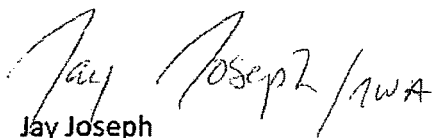
9. Updated numbers for the various Takata campaigns as of February 2, 2015, is set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,577	200,904	351
14V-349 (pass. side)	988,440	267,470	720,970	720,966	71,973	5,076
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,057	503,522	37,262
14V-353 (pass. side)	698,288	377,089	321,199	321,199	75,186	1,676
14V-700 (pass. side)	n/a	n/a	757,256	757,255	29,337	3,798
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

February 11, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated February 4, 2015.

1. Honda continues to communicate with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities. The back-order situation for certain driver's airbag inflators has begun to grow (currently at a 10-12 day backlog), as we had anticipated would occur until new production comes fully on-line in the spring. Nevertheless, the back-order situation has not yet affected the pace at which vehicle repairs are being made.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business February 9, 2015 – increased to 60,818 for the February 3-February 9 time period.

Honda is exploring options for further forms of outreach to owners of vehicles that are within the campaign population but have not yet been repaired. In particular, Honda is examining if targeted media could assist in reaching the owners of vehicles that have been subject to multiple recall notifications without the vehicle being repaired.

3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected. We also are reaching out to our dealers to explore whether dealer websites can link to Honda's recall status look-up tool to make it easier for customers to understand their vehicle's recall status.

4. Between February 3 and February 9, 2015, Honda received an additional 1,830 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 22,391. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

In addition to its traditional recall activities, Honda is finalizing arrangements with a third party vendor to solicit vehicle and parts recyclers to sell Honda any Takata airbag inflators they may have, whether contained in vehicles otherwise subject to recall that are at salvage yards or that have been removed from such vehicles. Honda anticipates that this process will ramp up in the next several weeks.

5. Honda continues to participate in the industry working group that is seeking to coordinate industry-wide third-party testing of Takata airbag inflators. We anticipate that the group shortly will be able to update NHTSA on the status of the third party testing entity.
9. Updated numbers for the various Takata campaigns as of February 9, 2015, is set forth in the chart below.

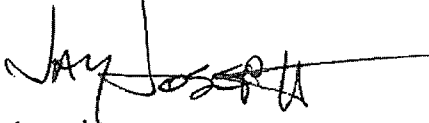
NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,577	201,188	284
14V-349 (pass. side)	988,440	267,470	720,970	720,966	83,011	11,038
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,056	545,254	41,732
14V-353 (pass. side)	698,288	377,089	321,199	321,199	76,544	1,358
14V-700 (pass. side)	n/a	n/a	757,256	757,255	35,743	6,406
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table.					

Letter to Mr. Frank Borris
Re: Update to November 5 Response
February 11, 2015
Page 3

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a long horizontal line extending to the right.

Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
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Phone (310) 783-2000

February 18, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated February 11, 2015.

1. Honda continues to communicate with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities. The back-order situation for certain models and parts continues to grow (but the backlog still remains at a maximum of 10-12 days), as we had anticipated would occur until new production comes fully on-line in the spring. Nevertheless, as noted below, the number of repairs completed last week again increased over the prior week.
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business February 16, 2015 – increased to 76,195 for the February 10-February 16 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected.
4. Between February 10 and February 16, 2015, Honda received an additional 2,327 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 24,718. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

Honda finalized arrangements with a third party vendor to solicit vehicle and parts recyclers to identify affected Takata airbag inflators either currently in or that have been

Letter to Mr. Frank Borris
Re: Update to November 5 Response
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Page 2

removed from Honda and Acura vehicles for Honda to purchase. The process has already resulted in the identification of a significant number of targeted inflators.

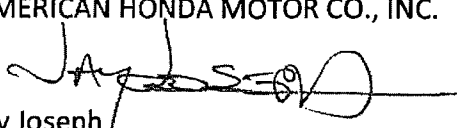
5. Honda continues to participate in the industry working group that is seeking to coordinate industry-wide third-party testing of Takata airbag inflators.
9. Updated numbers for the various Takata campaigns as of February 16, 2015, is set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,577	201,558	370
14V-349 (pass. side)	988,440	267,470	720,970	720,966	99,033	16,022
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,221	592,859	47,605
14V-353 (pass. side)	698,288	377,089	321,199	321,199	77,917	1,373
14V-700 (pass. side)	n/a	n/a	757,256	757,255	46,568	10,825
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


Jay Joseph
Assistant Vice President
Product Regulatory Office

HONDA

American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

February 25, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated February 18, 2015.

1. Honda continues to communicate with Takata, Autoliv, and Daicel to discuss and forecast replacement parts demand and production activities. The back-order situation for certain models and parts continues to grow (with the range for affected parts from one day to 21 to 29 days), as we previously indicated would occur for a few months. However, the recent rate of back order growth increased faster than anticipated due to a higher response rate to the nearly 1.5 million mailings that were recently sent. Nevertheless, despite the back order situation, our dealers completed over 71,000 repairs last week for the campaigns included in the chart below (as well as repairs for 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business February 23, 2015 – remained fairly steady at 71,611 repairs for the February 17-February 23 time period.
3. Our websites continue to alert customers to the existence of the Takata airbag inflator campaigns and encourage them to have their vehicles repaired if affected. In addition, over two-thirds of our dealers located in the states and territories affected by our regional campaigns have created links from their website to our VIN look-up page, assisting consumers in determining if their vehicle is affected and needs repair.
4. Between February 17 and February 23, 2015, Honda received an additional 2,227 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing

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Re: Update to November 5 Response
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Page 2

the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 26,945. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

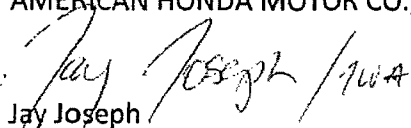
5. Honda continues to participate in the industry working group that is seeking to coordinate industry-wide third-party testing of Takata airbag inflators.
9. Updated numbers for the various Takata campaigns as of February 16, 2015, is set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,576	202,435	877
14V-349 (pass. side)	988,440	267,470	720,970	720,966	113,521	14,488
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,220	636,332	43,473
14V-353 (pass. side)	698,288	377,089	321,199	321,199	79,092	1,175
14V-700 (pass. side)	n/a	n/a	757,256	757,255	58,166	11,598
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


Jay Joseph
Assistant Vice President
Product Regulatory Office

March 4, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in my letter to you dated February 25, 2015.

1. Honda continues to work with its suppliers (Takata, Autoliv, and Daicel) to discuss and forecast replacement parts demand and production activities. The back-order situation for certain models and parts has continued to grow (with the range for affected parts from one day to 30 to 35 days) as predicted. Still, our dealers completed nearly 69,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business March 2, 2015 – dropped just slightly to 68,784 repairs for the February 24-March 2 time period.
3. We continue to reach out to our customers to advise them of the need to check their vehicle's VIN and recall status, and get any open recalls resolved. In addition to our website notifications and some of our dealers' website activities, we are undertaking other forms of outreach including postcards and telephone calls. We also have been working with our corporate communications and marketing teams to investigate other outreach opportunities, and expect to advise you of some additional outreach in the near future.
4. Between February 24 and March 2, 2015, Honda received an additional 2,333 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1,

2014, to 29,278. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

5. Honda continues to participate in the industry working group created to coordinate industry-wide third-party testing of Takata airbag inflators.
9. Updated numbers for the various Takata campaigns as of February 16, 2015, is set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,576	204,037	1,602
14V-349 (pass. side)	988,440	267,470	720,970	720,965	126,487	12,966
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,218	677,534	41,202
14V-353 (pass. side)	698,288	377,089	321,199	321,199	80,281	1,189
14V-700 (pass. side)	n/a	n/a	757,256	757,255	69,991	11,825
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph
Assistant Vice President
Product Regulatory Office

March 25, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter to you dated March 18, 2015.

1. Honda continues to discuss and forecast replacement parts demand and production activities with its suppliers (Takata, Autoliv, and Daicel). Additional production of replacement parts should come on line over the next several weeks, which should help Honda address the back-order situation for certain models and parts (four parts total, with one part for CR-V, Pilot and MDX models having the greatest back log), which now ranges from one to four and 29 to 45 days. Despite the back-order situation, our dealers were able to complete 56,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business March 23, 2015 – grew slightly to 56,000 for the March 17-March 23 time period.
3. We continue to reach out to our customers to advise them of the need to check their vehicle's VIN and recall status, and get any open recalls resolved. Our advertising campaign reaching out to affected vehicle owners in the regional SIC areas is well underway, with both English and Spanish print and radio messages being placed in applicable media markets.
4. Between March 17 and March 23, 2015, Honda received an additional 1,861 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1,

2014, to 34,843. We continue to monitor the availability of loaner and rental cars so that we can meet our customers' needs.

5. Honda continues to participate in the industry working group created to coordinate industry-wide third-party testing of Takata airbag inflators.
9. Updated numbers for the various Takata campaigns as of March 23, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,169	208,173	1,405
14V-349 (pass. side)	988,440	267,470	720,970	720,963	155,231	8,733
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,201	784,110	36,790
14V-353 (pass. side)	698,288	377,089	321,199	321,199	83,441	1,080
14V-700 (pass. side)	n/a	n/a	757,256	757,252	96,263	7,992
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

April 1, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter to you dated March 25, 2015.

1. Honda continues to discuss and forecast replacement parts demand and production activities with its suppliers (Takata, Autoliv, Daicel, and TRW). According to plans, Honda will begin to receive additional replacement parts over the next several weeks as various production lines come up to speed. This will help Honda address the current back-order situation, which involves five parts total (only affecting certain models) with one part for CR-V, Pilot and MDX models having the greatest back log of 50 days; the balance of the back-ordered parts now range from one to 29 days. Despite the back-order situation, our dealers were able to complete nearly 59,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business March 30, 2015 for the campaigns listed below – grew to 58,744 for the March 24-March 30 time period.
3. We continue to reach out to our customers through a variety of means to advise them of the need to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved. We continued our dual-language, multi-media advertising campaign over the past week to reach out to affected vehicle owners in the regional SIC areas, and plan to keep the campaign going for a while longer.

Letter to Mr. Frank Borris
Re: Update to November 5 Response
April 1, 2015
Page 2

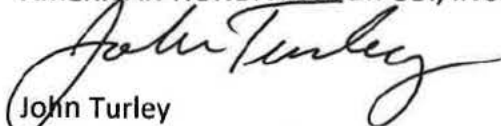
4. Between March 24 and March 30, 2015, Honda received an additional 2,301 dealer warranty claims for loaner and rental vehicles that were provided to customers (an increase of almost 25%, week over week), bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 37,144. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so that we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of March 30, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,169	209,447	1,274
14V-349 (pass. side)	988,440	267,470	720,970	720,963	163,125	7,894
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,784,201	824,227	40,117
14V-353 (pass. side)	698,288	377,089	321,199	321,199	84,618	1,177
14V-700 (pass. side)	n/a	n/a	757,256	757,252	104,545	8,282
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office

April 8, 2015

Frank Borris
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Borris,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter to you dated April 1, 2015.

1. Honda's discussions with its suppliers (Takata, Autoliv, Daicel, and TRW) to forecast replacement parts demand and production activities continue. Honda expects to start receiving some additional replacement parts with non-Takata inflators next week, with the volume of these inflators slated to increase over the following weeks and months as various production lines come on-line and ramp up to capacity. This will help Honda address the current back-order situation, which involves five parts total (only affecting certain models) with one part for CR-V, Pilot and MDX models having the greatest back log of 56 days; the balance of the back-ordered parts now range from seven to 35 days. Despite the back-order situation, our dealers were able to complete over 51,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business April 6, 2015 for the campaigns listed below – numbered 51,741 for the March 31-April 6 time period.
3. We continue to reach out to our customers through a variety of means to advise them of the need to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved. For the week ending April 3, Honda made over 55,000 outbound live telephone contact attempts and sent out over 95,000 postcard reminders, with another 163,000 postcards sent out on the first two days of

the current week. Honda also continued its dual-language, multi-media advertising campaign over the past week.

4. Between March 31 and April 6, 2015, Honda received an additional 2,024 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 39,168. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so that we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of April 6, 2015, are set forth in the chart below.

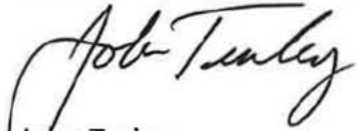
NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	451,169	210,416	969
14V-349 (pass. side)	988,440	267,470	720,970	720,962	169,473	6,348
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,781,633	860,502	36,275
14V-353 (pass. side)	698,288	377,089	321,199	321,199	85,937	1,319
14V-700 (pass. side)	n/a	n/a	757,256	754,754	11,375	6,830
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Letter to Mr. Frank Borris
Re: Update to November 5 Response
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Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "John Turley". The signature is written in a cursive style with a large, looping initial "J".

John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

April 15, 2015

Otto Matheke, Esq.
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Matheke,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated April 8, 2015.

1. Honda's discussions with its suppliers (Takata, Autoliv, Daicel, and TRW) to forecast replacement parts demand and production activities continue. Honda should receive the first set of additional replacement parts with non-Takata inflators this week (and more next week), with the volume of these inflators slated to increase over the following weeks and months as various production lines come on-line and ramp up to capacity. This will help Honda address the current back-order situation, which involves five parts total (only affecting certain models) with one part for CR-V, Pilot and MDX models having the greatest back log of 58 days; the balance of the back-ordered parts now range from 11 to 28 days. Despite the back-order situation, our dealers were able to complete over 46,700 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business April 13, 2015 for the campaigns listed below – numbered 46,733 for the April 7- April 13 time period.
3. We continue to reach out to our customers through a variety of means to advise them of the need to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved.

Letter to Mr. Otto Matheke
Re: Update to November 5 Response
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Page 2

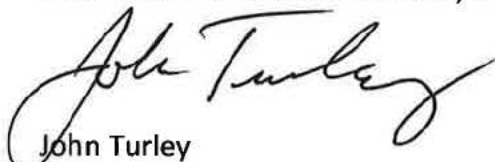
4. Between April 7 and April 13, 2015, Honda received an additional 2,058 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 41,226. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so that we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of April 13, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,817	211,236	820
14V-349 (pass. side)	988,440	267,470	720,970	720,960	174,576	5,103
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,780,204	892,872	32,370
14V-353 (pass. side)	698,288	377,089	321,199	321,169	87,790	1,853
14V-700 (pass. side)	n/a	n/a	757,256	754,714	117,643	6,268
15V-153 (driver side)	88,643	n/a	88,643	88,643	319	319
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or any related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

April 22, 2015

Otto Matheke, Esq.
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Matheke,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated April 15, 2015.

1. Honda continues to engage with its suppliers (Takata, Autoliv, Daicel, and TRW) to forecast replacement parts demand and production activities. Last week Honda received the first sets of additional replacement parts with non-Takata inflators (from both Autoliv and Daicel) and replacement parts with TRW inflators should be shipped at week's end. As noted previously, the volume of third party replacement inflators should increase over the following weeks and months as capacity ramps-up. This will help Honda address the current back-order situation, which involves five parts total (only affecting certain models) with one part for CR-V, Pilot and MDX models having the greatest back log of 51 days (down from 58 days last week); the balance of the back-ordered parts now range from 15 to 24 days. Despite the back-order situation, our dealers were able to complete over 46,100 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business April 20, 2015 for the campaigns listed below – numbered 46,129 for the April 14- April 20 time period.
3. Our efforts to have our customers check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved continue, using mail, phone, social media, and even in-person outreach to get the message out and customers in.

Letter to Mr. Otto Matheke
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4. Between April 14 and April 20, 2015, Honda received an additional 2,584 dealer warranty claims for loaner and rental vehicles that were provided to customers, a 25% increase week over week, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 43,850. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of April 20, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,818	211,892	656
14V-349 (pass. side)	988,440	267,470	720,970	720,960	179,160	4,584
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,780,207	925,341	32,469
14V-353 (pass. side)	698,288	377,089	321,199	321,168	89,895	2,105
14V-700 (pass. side)	n/a	n/a	757,256	754,716	123,798	6,155
15V-153 (driver side)	88,643	n/a	88,643	88,643	479	160
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

April 29, 2015

Otto Matheke, Esq.
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Matheke,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated April 22, 2015.

1. Honda and its suppliers (Takata, Autoliv, Daicel, and TRW) continue to engage in discussions to forecast replacement parts demand and production activities. Starting with last week's receipt of the first sets of additional replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and Takata), the volume of third party replacement inflators has started to increase, and Honda expects that increase to continue over the next several months as capacity ramps-up. This increase in capacity has helped, and will continue to help, Honda address the current back-order situation, which involves six parts total (only affecting certain models) with one part for CR-V, Pilot and MDX models having the greatest back log of 47 days; the balance of the back-ordered parts now range from 6 to 40 days. Despite the back-order situation, our dealers were able to complete over 56,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business April 27, 2015 for the campaigns listed below – numbered 56,008 for the April 21- April 27 time period, an over 10,000 unit increase week over week.
3. We have continued our efforts to have our customers check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved, using mail, phone, social media, and even in-person outreach to get the message out and customers in.

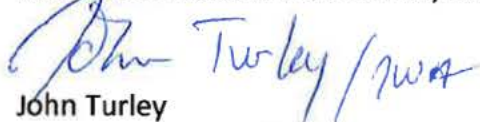
4. Between April 21 and April 27, 2015, Honda received an additional 3,416 dealer warranty claims for loaner and rental vehicles that were provided to customers, a 32% increase week over week, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 47,270. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of April 27, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,818	212,455	563
14V-349 (pass. side)	988,440	267,470	720,970	720,960	184,498	5,338
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,779,864	965,614	40,273
14V-353 (pass. side)	698,288	377,089	321,199	321,138	92,080	2,185
14V-700 (pass. side)	n/a	n/a	757,256	754,698	131,052	7,254
15V-153 (driver side)	88,643	n/a	88,643	88,643	874	395
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

May 6, 2015

Otto Matheke, Esq.
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Matheke,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated April 29, 2015.

1. Honda and its suppliers (Takata, Autoliv, Daicel, and TRW) continue to discuss and forecast replacement parts demand and production activities. As predicted, the volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) has started to increase, and Honda expects that increase to continue over the next several months. This increase in capacity has helped, and will continue to help, Honda address the current back-order situation, which involves five driver side inflator replacement parts (only affecting certain models) with one part for Element models having the greatest back log of 48 days; the balance of the back-ordered parts now range from 14 to 45 days. Despite the back-order situation, our dealers were able to complete over 64,500 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers have continued to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business May 4, 2015 for the campaigns listed below – numbered 64,567 for the April 28- May 4 time period, an increase of over 8,000 units week over week.
3. We continue our efforts to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved, using mail, phone, social media, and even in-person outreach to get the message out and customers in.

Letter to Mr. Otto Matheke
Re: Update to November 5 Response
May 6, 2015
Page 2

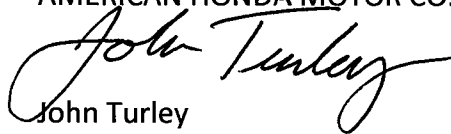
4. Between April 28 and May 4, 2015, Honda received 4,065 dealer warranty claims for loaner and rental vehicles that were provided to customers, a 19% increase week over week, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 51,335. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns as of May 4, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,816	212,987	532
14V-349 (pass. side)	988,440	267,470	720,970	720,959	191,017	6,519
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,779,862	1,012,421	46,807
14V-353 (pass. side)	698,288	377,089	321,199	321,138	94,568	2,488
14V-700 (pass. side)	n/a	n/a	757,256	754,698	138,295	7,243
15V-153 (driver side)	88,643	n/a	88,643	88,643	1,852	978
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



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Torrance, CA 90501-2746
Phone (310) 783-2000

May 13, 2015

Mr. Steve Ridella
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Ridella,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated May 6, 2015.

1. Honda and its suppliers (Takata, Autoliv, Daicel, and TRW) continue to discuss and forecast replacement parts demand and production activities. The volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) continues to increase, and should continue to increase over the next several months. This increase in capacity has helped, and will continue to help, Honda address the current back-order situation, which involves five driver side inflator replacement parts (only affecting certain models) with one part for Element models having the greatest back log of 55 days; the balance of the back-ordered parts now range from 10 to 50 days. Despite the back-order situation, our dealers were able to complete over 60,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers have continued to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business May 11, 2015 for the campaigns listed below – numbered 60,702 for the May 5- May 11 time period.
3. We continue our efforts to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved, using mail, phone, social media, and even in-person outreach to get the message out and customers in.

Letter to Mr. Steve Ridella
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4. Between May 5 and May 11, 2015, Honda received 3,205 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 54,540. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns, as of May 11, 2015, are set forth in the chart below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,784	213,491	504
14V-349 (pass. side)	988,440	267,470	720,970	720,958	197,206	6,189
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,779,861	1,056,602	44,181
14V-353 (pass. side)	698,288	377,089	321,199	321,137	96,951	2,383
14V-700 (pass. side)	n/a	n/a	757,256	754,700	144,512	6,217
15V-153 (driver side)	88,643	n/a	88,643	88,643	3,080	1,228
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.


John Turley
Senior Manager, Safety
Product Regulatory Office



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May 20, 2015

Stephen Ridella
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Ridella,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated May 13, 2015. This letter does not address any issues resulting from the May 18, 2015, defect information reports filed by TK Holdings Inc.

1. Honda continues to discuss and forecast replacement parts demand and production activities with its suppliers (Takata, Autoliv, Daicel, and TRW) on a near daily basis. The volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) has increased week over week, and we expect this trend to continue over several months. Honda's current back-order situation involves five driver side inflator replacement parts (only affecting certain models), with one part for Element models having the greatest back log of 65 days; the balance of the back-ordered parts now range from 9 to 44 days. Despite the back-order situation, our dealers were able to complete over 64,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers have continued to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business May 18, 2015 for the campaigns listed below – numbered 64,281 for the May 12- May 18 time period.
3. Our efforts to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved continue, using many different tools, including mail, phone, social media, and in-person outreach.

Letter to Mr. Stephen Ridella
Re: Update to November 5 Response
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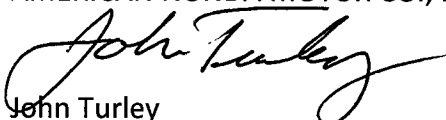
4. Between May 12 and May 18, 2015, Honda received 3,840 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 58,380. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns, as of May 18, 2015, are set forth in the charts below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,784	214,054	563
14V-349 (pass. side)	988,440	267,470	720,970	720,958	203,629	6,423
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,777,479	1,104,075	47,473
14V-353 (pass. side)	698,288	377,089	321,199	320,798	99,576	2,625
14V-700 (pass. side)	n/a	n/a	757,256	754,621	150,314	5,802
15V-153 (driver side)	88,643	n/a	88,643	88,642	4,475	1,395
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260. In addition, the affected vehicle populations do not reflect any increase in affected vehicles that may result from TK Holdings Inc.'s defect information reports dated May 18, 2015.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office

May 27, 2015

Stephen Ridella
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Ridella,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated May 20, 2015. This letter does not address any issues resulting from the defect information reports filed today by American Honda.

1. Honda continues to discuss and forecast replacement parts demand and production activities with its suppliers (Takata, Autoliv, Daicel, and TRW) on a near daily basis. The volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) has increased week over week, and we expect this trend to continue over several months. Honda's current back-order situation involves five driver side inflator replacement parts (only affecting certain models), with one part for Element models having the greatest back log of 51 days (down from 65 days last week); the balance of the back-ordered parts now range from 8 to 33 days. Despite the back-order situation and the long holiday weekend, our dealers were able to complete over 60,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers have continued to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business May 25, 2015 for the campaigns listed below – numbered 60,025 for the May 19- May 25 time period.
3. Our efforts to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved continue, using many different tools, including mail, phone, social media, and in-person outreach.

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Re: Update to November 5 Response
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4. Between May 19 and May 25, 2015, Honda received 3,180 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 61,560. We continue to monitor the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns, as of May 25, 2015, are set forth in the charts below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,784	214,591	537
14V-349 (pass. side)	988,440	267,470	720,970	720,957	209,326	5,697
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,777,478	1,148,751	44,676
14V-353 (pass. side)	698,288	377,089	321,199	320,798	102,018	2,442
14V-700 (pass. side)	n/a	n/a	757,256	754,627	155,405	5,091
15V-153 (driver side)	88,643	n/a	88,643	88,641	6,057	1,582
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260. In addition, the affected vehicle populations do not reflect any increase in affected vehicles that may result from Honda's defect information reports filed today.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

June 3, 2015

Stephen Ridella
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Ridella,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated May 27, 2015. This letter does not address any issues resulting from the defect information reports filed by American Honda on May 27, 2015.

1. Honda is actively discussing and forecasting replacement parts demand and production activities with its suppliers (Takata, Autoliv, Daicel, and TRW). The volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) again increased this week, and should continue to increase for several months. Honda's current back-order situation involves four driver side inflator replacement parts (only affecting certain models), with one part for Element models having the greatest back log of 32 days (down from 51 days last week and 65 days the week before); the balance of the back-ordered parts now range from 5 to 23 days. Despite the back-order situation, our dealers were able to complete nearly 77,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers have continued to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business June 1, 2015 for the campaigns listed below – numbered 76,797 for the May 26- June 1 time period, an increase of 16,772 units (28%) week over week.
3. We continue to try to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved, using many different tools, including mail, phone, social media, and in-person outreach.

Letter to Mr. Stephen Ridella
Re: Update to November 5 Response
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Page 2

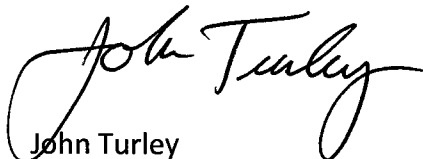
4. Between May 26 and June 1, 2015, Honda received 3,707 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number of loaner and rental vehicles provided to customers since October 1, 2014, to 65,267. We are actively monitoring the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.
9. Updated numbers for the various Takata campaigns, as of June 1, 2015, are set forth in the charts below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,766	215,451	860
14V-349 (pass. side)	988,440	267,470	720,970	720,956	216,389	7,063
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,777,336	1,206,567	57,816
14V-353 (pass. side)	698,288	377,089	321,199	320,786	105,565	3,547
14V-700 (pass. side)	n/a	n/a	757,256	754,625	161,090	5,685
15V-153 (driver side)	88,643	n/a	88,643	88,619	7,883	1,826
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260. In addition, the affected vehicle populations do not reflect any increase in affected vehicles resulting from Honda's defect information reports filed on May 27, 2015.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office



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Torrance, CA 90501-2746
Phone (310) 783-2000

June 10, 2015

Stephen Ridella
Acting Director, Office of Defects Investigation
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Dear Mr. Ridella,

This letter is to update the November 5, 2014, response of American Honda Motor, Co., Inc., to the ten areas of inquiry set forth in the October 29, 2014, letter from Deputy Administrator David Friedman regarding the actions Honda has been taking in response to the safety risk posed by certain Takata driver and passenger airbag inflators. This letter only addresses those areas of inquiry for which Honda has additional updated information beyond that contained in Honda's letter dated June 3, 2015. This letter does not address any issues resulting from the defect information reports filed by American Honda on May 27, 2015.

1. Honda's discussions with its airbag inflator suppliers (Takata, Autoliv, Daicel, and TRW) to forecast replacement parts demand and production activities continue. The volume of replacement parts shipped with non-Takata inflators (from all three supplemental suppliers, Autoliv, Daicel, and TRW) again increased this week. Honda's current back-order situation now only involves three driver side inflator replacement parts, with two parts (one for the Element and one for the Ridgeline) having a 19 day back log, and the third part (for certain CR-V, Pilot, EL and MDX models) having a six (6) day back log. Despite the back-order situation, our dealers were able to complete nearly 75,000 repairs last week for the campaigns included in the chart below (as well as completing repairs for vehicles affected by 08V-593, 09V-259, 10V-041 and 11V-260).
2. Our dealers continue to have sufficient service capacity to meet customer demand for recall repairs, which – based on warranty claims received as of the close of business June 8, 2015 for the campaigns listed below – numbered 74,978 for the June 2- June 8 time period.
3. We continue to try to get our customers to check their vehicle's VIN and recall status and get any open recalls (Takata airbag inflator or otherwise) resolved, using many different tools, including mail, phone, social media, and in-person outreach.
4. Between June 2 and June 8, 2015, Honda received 3,630 dealer warranty claims for loaner and rental vehicles that were provided to customers, bringing the total number

Letter to Mr. Stephen Ridella
Re: Update to November 5 Response
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of loaner and rental vehicles provided to customers since October 1, 2014, to 68,897. We are actively monitoring the availability of loaner and rental cars and engage with our dealers to provide such vehicles so we can meet our customers' needs.

9. Updated numbers for the various Takata campaigns, as of June 8, 2015, are set forth in the charts below.

NHTSA ID	Original Total Affected	Transfer to 14V-700	Adjusted Total Affected	In Operation (known to date)	Repair Completed	Repaired Since Last Update
13V-132 (pass. side)	561,422	109,845	451,577	450,766	216,308	857
14V-349 (pass. side)	988,440	267,470	720,970	717,248	222,639	6,304
14V-351 (driver side)	5,784,221	n/a	5,784,221	5,774,652	1,263,933	57,366
14V-353 (pass. side)	698,288	377,089	321,199	320,786	109,391	3,826
14V-700 (pass. side)	n/a	n/a	757,256	754,621	166,102	5,012
15V-153 (driver side)	88,643	n/a	88,643	88,619	9,496	1,613
Note:	A large percentage of the vehicles requiring repair of a passenger airbag inflator also require repair of a driver airbag inflator. As a result, the total affected vehicle population is less than the sum of all affected components reflected in this table. Also, as noted in our initial response of November 5, 2014, this table does not reflect repairs completed in connection with the several driver side airbag inflator recalls initiated prior to 2013 for which a root cause has been identified, in particular: 08V-593, 09V-259, 10V-041 and 11V-260. In addition, the affected vehicle populations do not reflect any increase in affected vehicles resulting from Honda's defect information reports filed on May 27, 2015.					

Please let me know if you have any questions with regard to these updates or related issues.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



John Turley
Senior Manager, Safety
Product Regulatory Office