



November 26, 2014

Mr. David J. Friedman
Deputy Administrator
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Mr. Friedman:

In accordance with Mr. Marchionne's letter, I again reinforce Chrysler Group LLC's ("Chrysler") commitment to motor-vehicle safety and to work with NHTSA in addressing concerns.

Since the beginning of the Takata airbag inflator investigation, Chrysler believes it has followed the recommendations of NHTSA but agree there is room for improvement and will be taking additional actions as noted in this letter. We remain committed to the plan agreed with the agency to conduct a regional recall of our affected vehicles. In addition, NHTSA has specifically approved our customer letter which makes clear the severity of the situation as a safety recall involving a defective inflator.

Chrysler continues its efforts to be proactive in notifying customers. Specific VIN numbers have been loaded into the Chrysler recall database so customers can look up their particular vehicle on our website. We also will be adding vehicles that have ever been registered in these regions. As always, concerned customers can contact Chrysler through our customer hotline (800-853-1403) to understand if their vehicle is affected. In addition, by November 28 our brand websites will also feature a specific link to information regarding the Takata airbag inflator.

With the recent enhancement of replacement parts availability from Takata, we will initiate our direct customer contact on December 8, nearly two weeks earlier than the originally agreed plan.

We continue to appreciate NHTSA support in providing access to the industry-wide data available to NHTSA and Takata, which may have an effect on actions Chrysler could initiate. With respect to the expansion of the regions affected by the recall, we will immediately process this new request through our corporate committee charged with the authority to consider such decisions and will make a determination promptly following its review on December 2.



In conclusion, Chrysler takes seriously its commitment to motor-vehicle safety and the safety of our customers. Chrysler will continue to work closely with NHTSA in addressing concerns regarding this subject. Should you have any questions or concerns, please contact me directly.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Kunselman", is written over the word "Sincerely,". The signature is fluid and cursive, with a long horizontal stroke at the end.

Scott G. Kunselman
Chrysler Group, LLC
Senior Vice President
Vehicle Safety and Regulatory Compliance