Billy Miles
Director of Operations
Service and Support
Office :(352) 861-3223
Fax: (352) 237-2999
bmiles@e-one.com

October 23, 2014

RE; Safety Recall 14E-018 and 13V-532 Reference EQ14-012

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Dear Ms. Timian,

I have investigated the report from Williams Controls stating a total of 4 throttle pedal springs of assorted part numbers; Williams PN 351298 or Gillig PN 51-19017-016 and Williams PN 351571 or Gillig PN 51-19017-019 and Gillig PN 45-35027-000 were sold to E-ONE.

My investigation has confirmed none of these parts were ever used in the manufacture or production of a motor vehicle by E-ONE. The 4 throttle pedal springs received at E-ONE were sold as aftermarket replacement parts. One in Saudi Arabia, one in South America and two in the United States, Although we have no reports of any failures E-ONE will contact each customer to determine if the throttle pedal springs were installed on a motor vehicle and if so, have the throttle pedal springs inspected or replaced. E-ONE will also send a copy of the recall notice to each customer involved so they are fully informed on the issues with the throttle pedal spring assembly.

In this case with none of these throttle pedal springs being used in the manufacture or production of a motor vehicle and as they were purchased as aftermarket parts I am unsure of the need or procedure relating to E-ONE filing a Recall, please advise if a Recall is required and E-ONE will proceed accordingly.

Sincerely,

Billy Miles

Billy Miles

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via E-Mail

November 3, 2014

Emergency One, Inc.
Attn: Mr. Billy Miles
3611 SW 20th Street
Oscala, FL 34474

Subject: Emergency One, Inc. Letter Dated October 23, 2014

Dear Mr. Billy Miles:

On October 23, 2014, Emergency One, Inc. (E-ONE) submitted a response to the information request letter for EQ14-012 and stated that it is "unsure of the need or procedure relating to E-ONE filing a recall, please advise if a recall is required and E-ONE will proceed accordingly." The purpose of this letter is to confirm that E-ONE does not need to file a 573 Report in response to EQ 14-012, and to advise E-ONE on the procedure for filing a recall.

In its response, E-ONE stated that "none of these parts were ever used in the manufacture or production of motor vehicles by E-ONE". Since E-ONE did not use these throttle pedal springs in the manufacture of new motor vehicles for domestic sale, E-ONE is not obligated to conduct a safety recall or make a defect decision at this time.

Recall Management Division's procedure for filing a recall has been revised. All manufacturer recall notifications and associated documents such as draft owner letters, quarterly reports, and copies of dealer communications, must be submitted through the agency's secure Recalls Management Portal (recalls portal). Hard copy and emailed documents are no longer accepted. To access the portal and register as a manufacturer, go to http://www.safercar.gov/Vehicle+Manufacturers and use the appropriate link on the left side of the page. Questions concerning how to register for an account and other issues associated with use of the portal may be directed to the Recalls Portal Helpdesk toll free at 1-888-719-9220.

If you have any other questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement