TYCROP
We Build Mobility.

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Subject: Safety Recall 14E-024 **November 13, 2014**

Dear Cynthia Glass:

In response to the information request for EQ 14-010, TYCROP Manufacturing purchased 3 suspension units from SAF-Holland Inc. that are subject to the recall, containing a total of 6 pivot bolts requiring the service repair kits. The 3 suspension units are currently quarantined at our facility as they are installed on a TYCROP prototype that does not have an in-service date at this time.

TYCROP Manufacturing has completed the recall as per the SAF-Holland Service Bulletin and installed the provided service repair kits, replacing all 6 affected pivot bolts. The Service Bulletin completion record has been submitted to SAF-Holland Canada for recording and reimbursement.

Please refer to the attached documentation which states the affected component serial numbers sold to TYCROP Manufacturing, the Pivot Bolt Replacement Service Bulletin as well as the completion record.

Please contact me directly if there are any further questions or documentation required regarding this issue.

Regards,

Walt Neufeld
TYCROP Specialty Trailers
604.794.2285

SAF-HOLLAND, Inc. Pivot Bolt Recall

Company: TYCROP MANUFACTURING (USD) (22003696)
Street Address: 9880 McGrath Road
City: Rosedale
Province: BC
Postal Code: V0X 1X0
Country: CANADA
Account Manager: Ken Tanner

Randy Peters
Purchasing Mgr.
rpeters@tycrop.com

Printed: 14-Jul-2014

Purchase Order #	Order #	Build Date	Serial #	Material #	Material Description	Suspension Model	Number of Bolts
134962	10015078	10/22/2013	51132840196	S07AM0011-5146	SUSPENSION ASSEMBLY wAXLE-CBX25U-4 w342	CBX25u	2
134962	10015078	10/22/2013	51132840197	S07AM0011-5146	SUSPENSION ASSEMBLY wAXLE-CBX25U-4 w342	CBX25u	2
134962	10015078	10/22/2013	51132840198	S07AM0011-5146	SUSPENSION ASSEMBLY wAXLE-CBX25U-4 w342	CBX25u	2
							6

Service Bulletin

SAF-HOLLAND Group

Trailer Air Suspension Systems

Cast Beam Pivot Bolt Replacement

MAY 2014

SAF-HOLLAND® has identified certain CBX suspensions that have a pivot bolt that may not meet our specifications. The CBX suspensions referenced in this bulletin were manufactured in the United States between the dates of October 8, 2013 through November 30, 2013 (suspension serial number range 51 13 281 xxxx through 51 13 334 xxxx). This bulletin also applies to suspensions manufactured in Canada between the dates of October 23, 2013 through December 15, 2013 (suspension serial number range 91 13 290 xxxx through 91 13 350 xxxx). It will be necessary to have all pivot bolts changed out on the units affected.

You have been identified as the owner of a trailer which may be affected by this condition. You will be required to exchange the pivot bolts, nuts, and washers on each axle of your trailer suspension systems with kits that will be supplied by SAF-HOLLAND® at no charge. You will be sent one service repair kit, SRK-710, per axle on your trailer. Each kit will include all of the appropriate hardware to facilitate this repair procedure.

For this pivot bolt changeover, SAF-HOLLAND® has agreed to cover 2.0 hour(s) repair time per axle. Once the repair procedure is complete, you will need to supply the trailer manufacture your suspension serial number, vehicle identification number, in-service date, and date of repair completion for labour reimbursement ***Table 1***.

For your convenience, a form is provided with all of the required information needed to facilitate the labour reimbursement. Once work is completed, please submit all forms to your OEM for recording and reimbursement.

We apologize for any inconvenience this may cause; SAF-HOLLAND® is committed to serving our customers with quality products.

Model Identification

The location of the serial tag is found on roadside hanger, fixed frame suspension ***(Figure 1)***, or rear cross member, slider assembly ***(Figure 2)***.

The sample tag shown will help you interpret the information on the SAF-HOLLAND®, Inc. serial tag. The part number is on the first line. The model number along with the suspension capacity are on the second line. The third line contains the serial number.

Figure 1

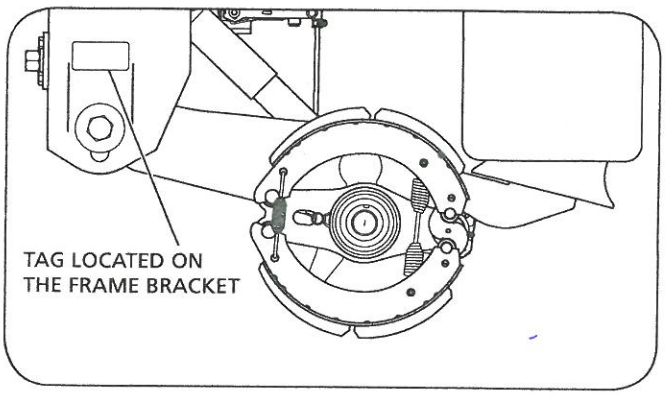


Figure 2

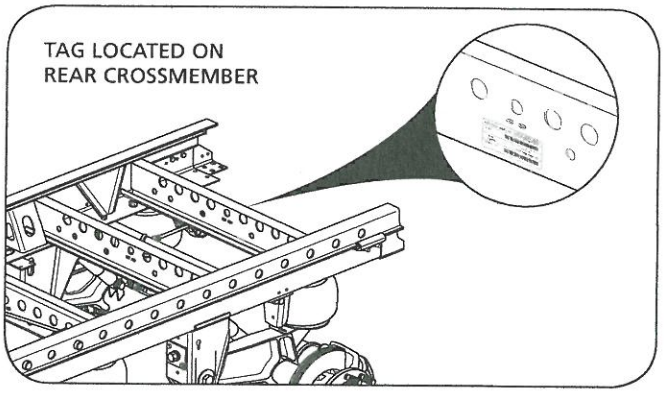
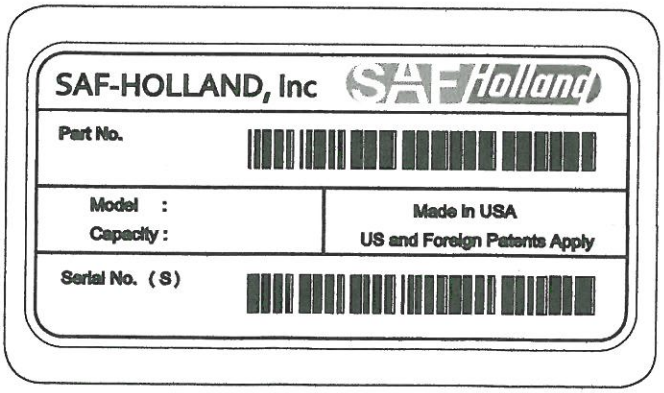


Figure 3



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SAF Holland

SAF
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Table 1

OEM	SUSPENSION SERIAL NUMBER(S)	TRAILER VIN	IN-SERVICE DATE	COMPLETION DATE
TyCRoP	51132840196	2T9SAS WC4FD016632		Nov 6 2014
TyCRoP	51132840197	2T9SAS WC4FD016632		Nov 6 2014
TyCRoP	51132840198	2T9SAS WC4FD016632		Nov 6 2014