Glass, Cynthia (NHTSA)

From: Steve Millhouse <smillhouse@centerlinetrailer.com>
Sent: Friday, December 05, 2014 8:43 AM
To: Glass, Cynthia (NHTSA)
Subject: SAF Holland
Attachments: SAF Holland Safety Recall.pdf

Dear Ms. Glass:

First, let me apologize for my tardiness in getting this to you. Ours is a small firm and I simply do not have the staff that I should and so all of this falls to me. Please see attached as an example of how we addressed this from our side. In our case we had eighteen axles that were included in the recall. As you and I discussed, and I affirm here, all of the trailers with the axles included in the recall were delivered to Canadian dealers and we worked with those dealers and SAF Holland to assure that all eighteen of the axles were addressed. Please e-mail me if you need any further information from us regarding this issue.

With very best regards,
Steve Millhouse

Steven J. Millhouse
Director of Sales and Marketing

25 4th Street South, Long Prairie, MN 56347 USA

800.752.5159 Office
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IMPORTANT SAFETY RECALL

Monday, July 21, 2014

To Whom It May Concern:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SAF-Holland has determined that the pivot bolts in certain CBX series suspensions may be defective; these suspensions were delivered to us between October 9, 2013 and November 30, 2013.

Listed here are the trailers for which you are responsible for managing the recall effort. We have attached the Service Bulletin from SAF-Holland. SAF-Holland will cover two hours repair time per each axle and each axle will require one service kit, SRK-710. Please contact SAF-Holland directly to acquire the number of kits you will need. They may be contacted at; SAF-Holland USA, 1950 Industrial Boulevard, Muskegon, Michigan 49443, 231.773.3271. Please submit labor charges to Centerline Tank & Trailer LLC via warranty@centerlinetrailer.com .

1E9XF42G7ES448911	RSD 4224 TRI AIR	you will need three SRK-710 kits from SAF-Holland
1E9BF39G5FS448918	3923TRI AIR XG	you will need three SRK-710 kits from SAF-Holland
1E9BF39G7FS448919	3923TRI AIR XG	you will need three SRK-710 kits from SAF-Holland
1E9BF39G3FS448920	3923TRI AIR XG	you will need three SRK-710 kits from SAF-Holland
1E9BF39G5FS448921	3923TRI AIR XG	you will need three SRK-710kits from SAF-Holland

Please contact me at the number shown below with any questions you may have about this. Thank you for your continued support of Centerline Tank & Trailer.

Sincerely,

Steven Millhouse

Steven J. Millhouse

Director of Sales and Marketing