Keystone RV Company

August 4, 2014

National Highway Traffic Safety Administration
Attn: Jennifer Timian
1200 New Jersey Ave SE
Washington, DC 20590

Re: EQ 14-009 Suburban SF-30 FQ Furnace

Dear Ms. Timian:

After a careful review of our records, Keystone RV Company has decided that no safety defect exists in the Suburban SF-30 FQ models furnaces installed in our vehicles and subsequently does not intend to conduct a safety recall of these vehicles.

Our decision is based on:

- Keystone has received no reports of vehicle fires, property damage or personal injury due to this furnace.
- Keystone contacted the manufacturer of the SF-30 FQ furnace, Suburban Manufacturing, Inc., and understand the furnaces installed in the vehicles included in Trails West Mfg. of Idaho, Inc Recall 14V-021 are not in fact defective, but installed on a forward facing wall of the vehicle which is not in accordance to Suburban's installation instructions and this is the actual cause of the defect.

If additional information becomes available that is different than what we have now, we will certainly reconsider our position as the safety of our customers is of utmost concern to us.

Very truly yours,

KEYSTONE RV COMPANY

Garett Carolus
Customer Service Technical Manager

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