Forest River, Inc.

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August 6, 2014

Cynthia Glass
General Engineer, RMD
US DOT/NHTSA
1200 New Jersey Ave, SE
Washington D.C. 20590

RE: Information request on the 17 Lippert frame spring hangers EQ 14-008.

Dear Ms. Glass;

In response to the above information request, Forest River is not conducting a recall on this issue. These brittle spring hangers that were mounted on frames purchased from Lippert Components were detected as soon as they were started on our production line. We use a 3 pound mall to properly set the spring hanger bolts so that we get full engagement of the serrated neck on the bolt just below the bolt head. The hanger that is part of this recall fractures instead of flexes slightly on impact of the mall. Forest River quarantined all potential frames using a 4 ¼" hanger within or facilities and Lippert Components replaced any and all of the hangers that were on the frames that they found. We also had Lippert Components check any units that were in the production line, ready for shipment and any that were at the shipping yards of the transport companies. Of all the production line units, units ready for shipment and units at the transport company, not one had a 4 ¼" hanger that was a part of this group of defective spring hangers.

If there are any more questions please contact me.

Regards,

William G. Conway Jr.
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