15110 N. Dallas Parkway
Dallas, TX 75248
telephone 972-789-7000
fax 972-789-8000

22 July, 2014

National Highway Traffic Safety Administration
Attn: Ms. Cynthia Glass
1200 New Jersey Avenue S.E.
Washington, DC 20590

Ref: Information Request regarding EQ 14-004

Dear Ms. Glass,

I am writing this letter in response to your request dated 24 April of this calendar year and sent to the attention of our White River Junction facility in Vermont.

Greyhound Line Inc. is a wholly owned subsidiary of FirstGroup America which also operates First Student (School bus Operation) and First Transit. Greyhound Line Inc. is an operator based in Dallas TX. Greyhound provides intra-city passenger service across North America. Due to Greyhound Line Inc. not being an original equipment manufacturer we are not conducting a recall on this issue.

The 11 seat belt assemblies in question are a subassembly of a seating system shipped by IMMI to either Motor Coach Industries or Prevost car whom are the original equipment manufacturers responsible for the motor coach, seats, seat belt assembly's that are in question.

It appears that we have purchased at least one fully assembled motorcoach that contain these seat belts. I am working with the motorcoach OEM's to identify and replace these parts.

I apologize for the delay in response and any confusion caused by this matter.

Kind regards,

Alex L. Cook
Chief Engineer
First Group America
Greyhound Lines Inc.