

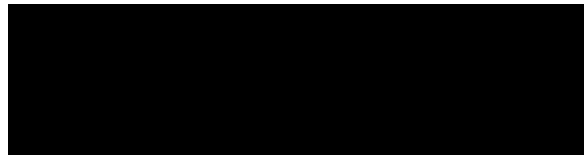
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS





Peças Originais

DODGE RAM

Repuestos Originarios

3 Bot





1 - 68022600
1 - 68022600
1 - 68022600

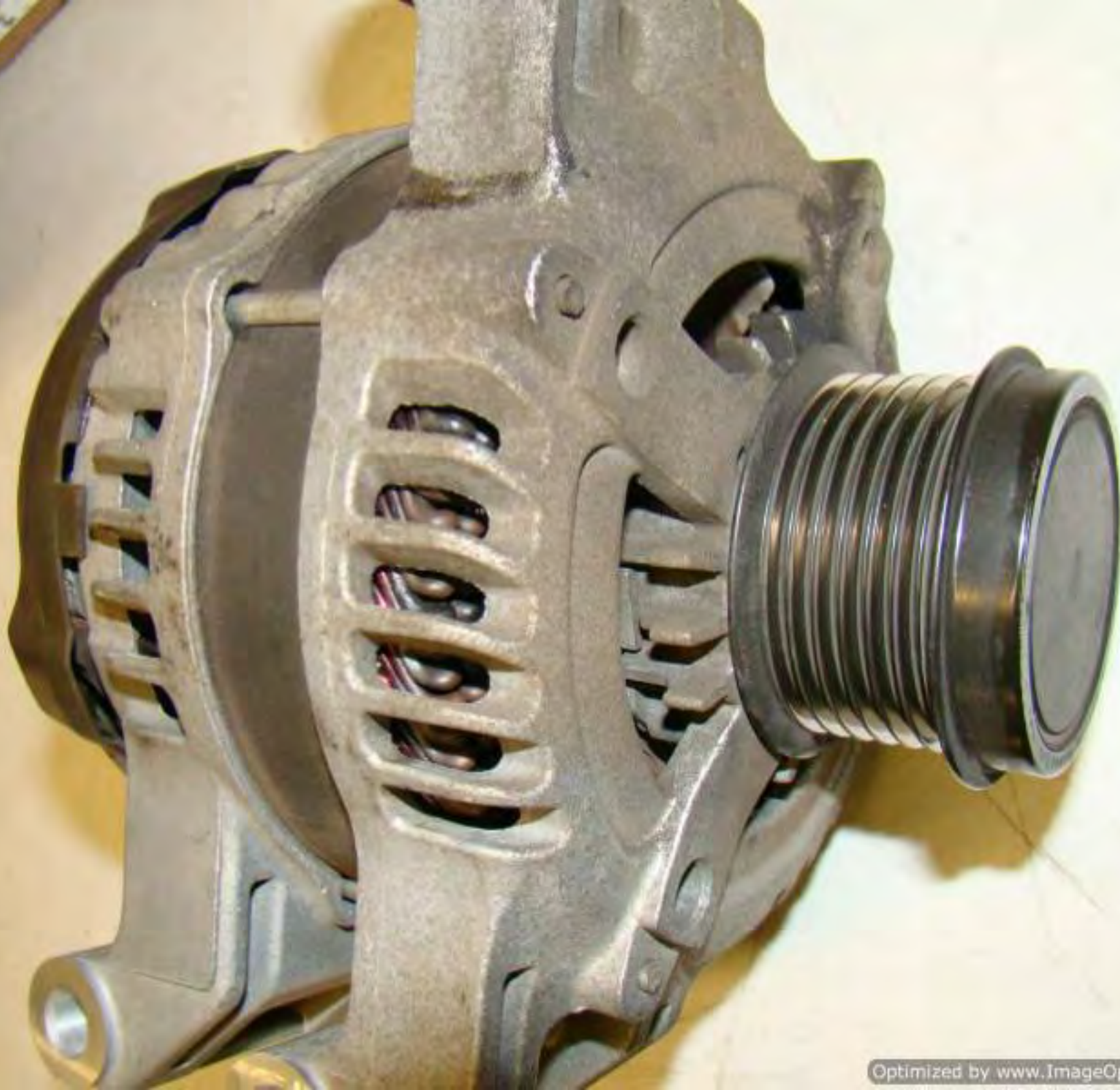








8027838044
M













Key
Not Detected

53 127 mi



P R N D 

6-11

275 KG

10 LB

VEHICLE SAFETY,



VIN: 2B3CL3CG1BH [REDACTED]

MDH: 061108 135AA

VEHICLE MADE IN CANADA

PAINT: PW7

TYPE: PASSENGER CAR

TRIM: B7X9

4658843

TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
392 KG OR 865 LB



TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P215/65R17	P215/65R17	T135/90D17
COLD TIRE INFLATION PRESSURE	210 kPa / 30 PSI	210 kPa / 30 PSI	420 kPa / 60 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



BH [REDACTED]

**NEXT
SERVICE
DUE**



DATE OR MILEAGE

05/07/14

5,604

GRADE

5W30

PERFORMANCE AUTO

7984 S PRIEST
TEMPE AZ 85284
480-839-9933



FEB

02 01 2022 08:30:00











Chrysler Group LLC

VEHICLE EMISSION CONTROL INFORMATION

CONFORMS TO REGULATORY
2011 MY

U.S. EPA: T2 B4 LDV OBD: CA II FUEL: GASOLINE
CERTIFIED TO OPTIONAL USEFUL LIFE PER EPA 86.1805 - 04(b).

CALIFORNIA: OBD: CA II FUEL: GASOLINE
CERTIFIED TO OPTIONAL USEFUL LIFE PER CARB 1961 (a) (8).
CERTIFIED FOR SALE ULEV II QUALIFIED.

NO ADJUSTMENTS NEEDED

GROUP: BCRXV03.6VPO ENGINE: 3.6L
EVAP: BCRXR0145PM0

TWC, HO2S, SFI



68085 **135AA**



98T

P215/65R17

e2

9511-S

P215/65R17

P215/65R17



S P215 / 65R17

98T



98T

P215/65R17

GREEN

GREEN

GREEN



E N

0209593-
02-09511-S 02

P215763R17

987































0147-309
P-886

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C

OMRON 21911C



75°F

Fuel Economy

AUG: 19.5 **RESET**

DTE: 173 mi

MPG 15 30

53127 mi

A red fuel gauge icon is visible at the bottom left of the display.



P R N D



75°F
Press
Brake Pedal
and Push Button
to Start
53127 mi
141



P **R** **N** **D**







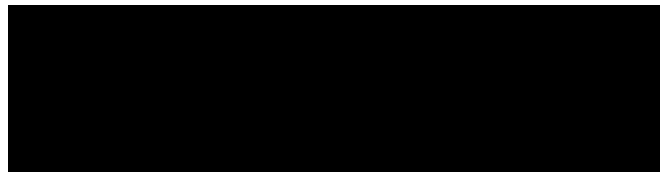
PE14-022

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10-3-2014

ENCLOSURE 4

CAIRS



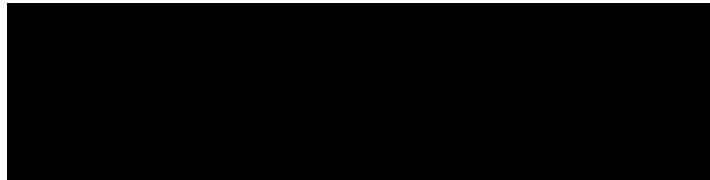
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



A close-up photograph taken from inside a car, looking out through the windshield. A person's hands are visible, holding a camera to take a picture of a license plate. The license plate is white with black text and is partially obscured by a black rectangular redaction box. The car's interior, including the dashboard and window frame, is visible in the foreground. The background is a bright, overexposed outdoor scene.

2B3CL3GG 1BH

NEXT PM DUE

GM, Ford, Lincoln, Mercury,
Volvo, Nissan, Kia, Hyundai,

Suzuki
6,500 Miles

Chrysler, Dodge, Jeep, Saturn
5,000 Miles

Mazda, Toyota, Volkswagen
4,000 Miles

Other _____ Miles

Form 3102 4/09

MFD BY **CHRYSLER GROUP LLC**

GWR: 02314 KG
05100 LB

GWR: 01275 KG
FRONT: 02810 LB

DATE OF MFR: 5-11
GWR: 01275 KG
REAR: 02810 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY,
BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON
THE DATE OF MANUFACTURE SHOWN ABOVE.

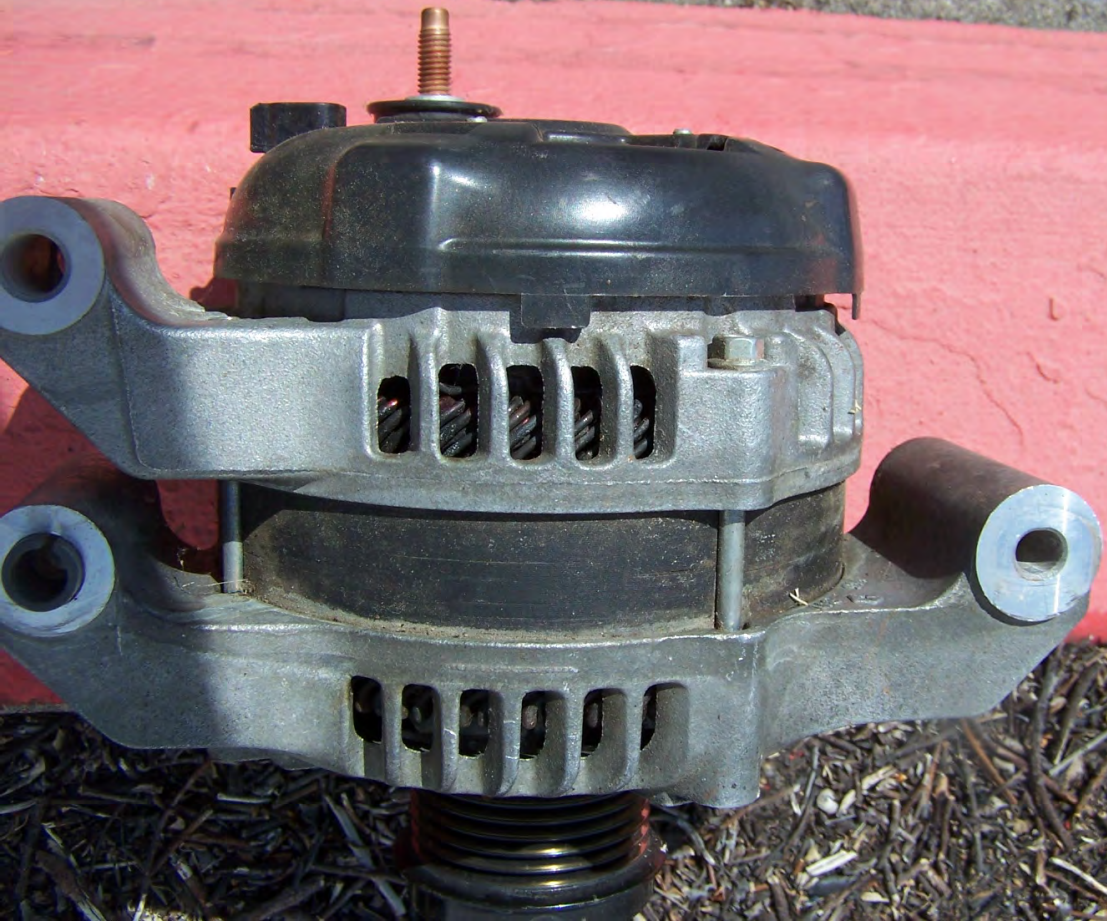


VIN: 2B3CL3CG1B[REDACTED]
MDM: 050311 135AA
VEHICLE MADE IN CANADA

PAINT: PW7

TYPE: PASSENGER CAR
TRIM: 8709

4650043







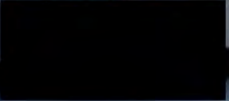
































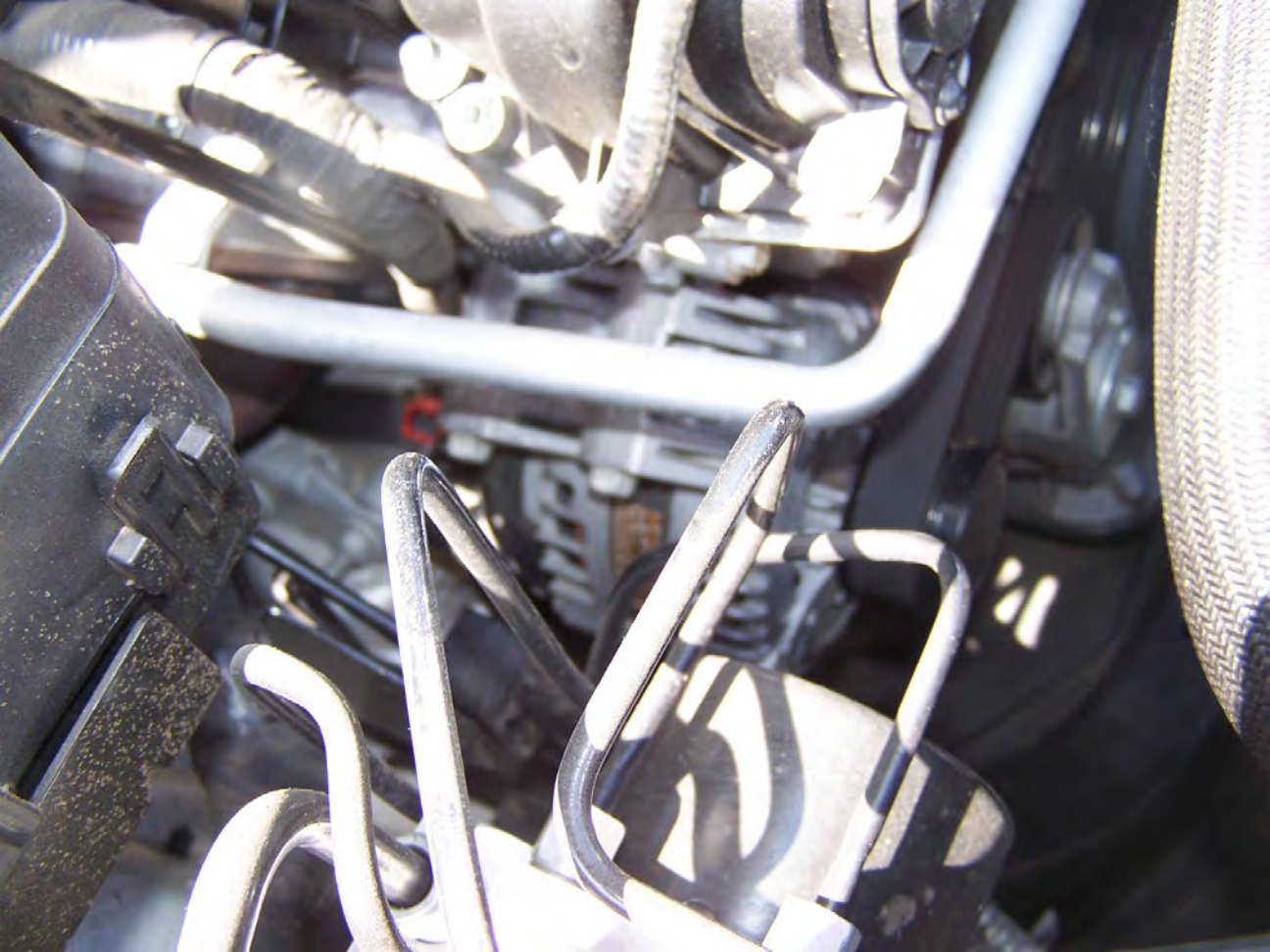






14000













3.6L
VVT



3.6L
VVT

CD
2008

PROTECTANT
WAX









CHARGER







⚠ WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEATBELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.



05108114AA

⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÛRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.

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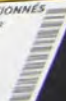
05108114AA



⚠ MISE EN GARDE

MÊME AVEC DES SACS GONFLABLES PERFECTIONNÉS

- LES ENFANTS PEUVENT ÊTRE TUÉS OU GRAVEMENT BLESSÉS PAR UN SAC GONFLABLE.
- LA BANQUETTE ARRIÈRE EST LA PLACE LA PLUS SÉCURITAIRE POUR LES ENFANTS.
- NE JAMAIS PLACER UN SIÈGE POUR ENFANT ORIENTÉ VERS L'ARRIÈRE À L'AVANT DU VÉHICULE.
- TOUJOURS UTILISER LES CEINTURES DE SÉCURITÉ ET LES SIÈGES DE RETENUE POUR ENFANT.
- CONSULTER LE GUIDE DE L'AUTOMOBILISTE POUR OBTENIR PLUS DE RENSEIGNEMENTS SUR LES SACS GONFLABLES.



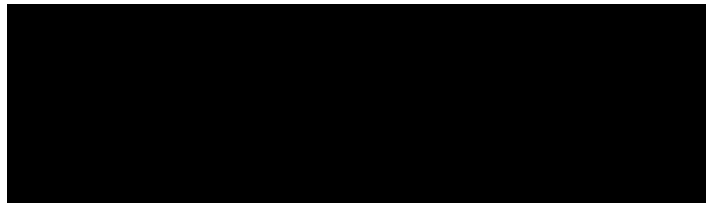
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS





FINANCIAL

COUNTRY FINANCIAL
ASHLEY REEDER AGENCY
203 WEST WASHINGTON
MILLSTADT, IL 62260
(618) 476-3366
(618) 476-7766 FAX
FAX TRANSMITTAL

ATTENTION: Dodge

FROM: Ashley

DATE: 5/29 TIME: 4:36

NUMBER OF PAGES (including cover letter):

Message: Refund of Recall that
was already repaired.
Check made payable to
Ashley Reeder
102 S East St
New Athens, IL 62264

NOTICE: This message is ONLY FOR THE use of the addressee and may contain confidential AND PRIVILEGED information belonging to COUNTRY and Alliance Partners. If you are not the addressee or an agent of the addressee, you are hereby notified that you have received this message in error and that any review, dissemination, distribution or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone and destroy all copies of the communication. Thank you.



See attached

IMPORTANT SAFETY RECALL

P08 / NHTSA 14V-101

This notice applies to your vehicle (VIN: 2B3CL3CG2BH [redacted])

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [redacted]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2011 and 2012 model year Dodge Charger vehicles equipped with halogen headlamps.

The problem is... The headlight wiring harness connectors on your vehicle may overheat. This could cause a loss of low beam headlight function without warning. A loss of headlight(s) during nighttime driving could cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the headlamp wire harnesses and replace them if required. The wiring harness inspection will take about 1/2 hour to complete. If the headlamp harness and/or headlamp assembly requires replacement an additional three hours will be required. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer starting May 9, 2014 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



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ame
307





America's Original Dodge Dealership! Family Owned & Operated Since 1914

VIN: 2B3CL3CG2BH		DATE IN: 01/28/14	
YEAR: 2011	MAKE: DODGE	MODEL: CHARGER	TIME IN: 15:42
COLOUR: GREY	U	NEW ATHENS IL	COSED: 09:59
MILES IN: 58152	MILES OUT: 58152	L.S.O.: 00/00/00	DATE OUT: 01/29/14
LISC: IL A600840	none		WRITER: 1531
SEE ALSO:	H: [REDACTED]	W: (618) -	BOB

keep it
under
Reader
remove
Bye

CALL WHEN READY

(1) ELECTRICAL DIAGNOSIS
C/S ABS LIGHT AND TRAC LIGHT CAME ON WHEN GOT HOME SHUT VEHICLE OFF AND BATTERY SAVE LIGHT CAME ON, WILL NOT START HAD TOWED IN NO BILL CUSTOMER PAID FOR TOW ALREADY JUMP STARTED TEST CHARGING SYSTEM AND BATTERY CHARGING 10.4 V. BATTERY NEEDS TO CHARGED AND TESTED, REPLACED ALTERNATOR, CHARGED BATTERY, PASSED.
UNIVERSAL WARRANTY 1-800-643-9059
AUTH C002246443 AMOUNT 616.82
CUSTOMER 100.00 DEDUCTIBLE
(Tech:87) F

Labor
RL801779AG (ALTERNAT)
Total Labor
Total Parts

OLIVER C JOSEPH INC
3795 STATE ROUTE 15
BELLEVILLE IL 62226
618-233-8140

Merchant ID: 000006723319
Term ID: 00906112 Ref #: 0012

Sale

Total Repair (Customer

VISA Entry Method: Swiped
Total: \$ 100.00
01/29/14 12:36:12
Inv #: 000012 Appr Code: 219263
Apprvd: Online Batch#: 000406

(2) PERFORM 26 POINT COURTESY INSPECTION AND ALIGNMENT CHECK. (\$39.90 VALUE)
NO CHARGE TO CUSTOMER.
(Tech:87) A

Labor (Internal

(3) CUSTOMER DECLINED RECOMMENDED MAINTENANCE PLEASE CALL US AT 233-8140 TO SET APPOINTMENT AS SOON AS POSSIBLE. EFI/TBI FUEL SERVICE, TRANSMISSION FLUSH AND REAR DIFFERENTIAL SERVICE.
(Tech:87) A

CDM (Internal

Fuel Service 189.95
Transmission flush 189.95
Rear Differential 119.95

1/29/14
plu 12:00 (200)

VISA

		W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES				
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.				
X CUSTOMER SIGNATURE				
Page 1 of 1	Job 435			
Customer Copy				
				Labor 184.97
				Parts 492.00
				Sublet .00
				Shop Supply/ .00
				Oil/Grease .00
				Sub Total 676.97
			.00	Tax 39.85
				Total (Cash) 716.82
				UNIVERSAL 616.82
				CASH 100.00



FINANCIAL

52

Case #

[Redacted]

COUNTRY FINANCIAL

[Redacted]

MILLSTADT, IL

[Redacted] FAX

FAX TRANSMITTAL

ATTENTION: Dodge

FROM: AsMay

DATE: 5/29 TIME: 4:36

NUMBER OF PAGES (including cover letter): _____

Message: Refund of Recall that
was already repaired.
Check made payable to

[Redacted]

New Athens, IL

[Redacted]

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copy 1 copy 2
→ Dec attached



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Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

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If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

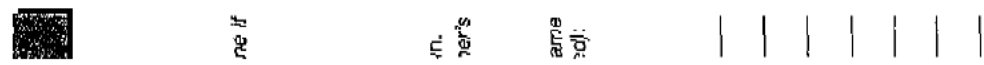
Customer Services / Field Operations
Chrysler Group LLC

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T



OLIVER C JOSEPH INC
3795 STATE ROUTE 15
BELLEVILLE IL 62226
618-233-8140



Belleville, IL 62226
(618) 233-8140
www.olivercjoseph.com
Parts & Service Hours:
Mon-Fri 7:00am - 5:30pm
Sat 8:00am - 4:30pm

Merchant ID: 000006723319
Term ID: 00996112 Ref #: 0007

America's Original Dodge Dealership! Family Owned & Operated Since 1914

BH			DATE	07/15/13
R	COLOR GREY	U	TIME	09:06
00	USC IL A600840	NEW ATHENS IL none	PROM.	11:36
		H: () W: (618) -	WRITER	2415 RICKEY

Sale

VISA

Entry Method: Swiped

\$ 100.00

(1) CUST STATES HAS HAD TO REPLACE FRONT LOW BEAM LIGHTS AND WAS TOLD CONNECTORS ARE MELTED PLEASE CHECK AND ADVISE (Tech:88) F	CUSTOMER IS WAITING		
	Labor	T88	194.70
	68184754AA (WIRING)	1	70.35
	Total Labor		194.70
	Total Parts		70.35
	Total Repair (Customer		265.05

(2) CUST STATES VEHICLE SEEMS TO BE VIBRATING WHEN IDLEING PLEASE CHECK AND ADVISE COULD NOT DUPLICATE AT THIS TIME (Tech:88) F	Labor	T88	
	(Internal)		

(3) PERFORM 26 POINT COURTESY INSPECTION AND ALIGNMENT CHECK (\$39.90 VALUE) NO CHARGE TO CUSTOMER. (Tech:88) A	Labor	T88	
	(Internal)		

(4) PARTS 70.35 LABOR 194.70 TAX 5.70 PRODUCTIBLE 100.00 TOTAL 270.75 AUTH C002118927 (Tech:88) F	Labor	T88	
	(Internal)		

ESTIMATE BY LAW YOU HAVE THE RIGHT TO AN ESTIMATE OF THE EXPECTED COST OF REPAIRS OR SERVICES.	Original Estimate \$
INITIAL YOUR CHOICE	CUSTOMER ACCEPTANCE
WRITTEN ESTIMATE	Authorized Additions \$
ORAL ESTIMATE	Date
NO ESTIMATE	Time
	By

PAID VISA

All parts are new or factory rebuilt, unless specified otherwise. Replaced parts will be returned unless specified otherwise. Parts replaced under the manufacturer's warranty are retained by the dealer for inspection by the manufacturer. DISCARD

R/O	DATE	MILES	TECH	TYPE	DESCRIPTION
					1888 835 5063 Warranty to change last Name DL tax 913 664 4046. lost to 9 VAS

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. The product is sold by the seller "As Is" and the entire risk as to quality and performance of the product is with the buyer and/or manufacturer. If the product proves to be defective after purchase, the buyer and/or manufacturer, not the seller, shall assume the entire cost of all necessary remedies.

Page 1 of 1	Job 020	TERMS: STRICTLY CASH UNLESS ARRANGED OTHERWISE	
		Labor	194.70
		Parts	70.35
		Total (Cash)	270.75
		Warranty	100.00
			100.00

I hereby authorize the repair work herein set forth to be done by you along with the necessary materials to be furnished by you and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or materials for any reason and that you shall remain liable for any damage to the vehicle or articles described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto. In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly, and completion of work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service. Customer labor charges may be based on the complexity of the repair and the level of expertise required to effect the repair.

Customer Copy

CUSTOMER'S SIGNATURE

AUTOSOFT FORMS 1-877-437-4358