

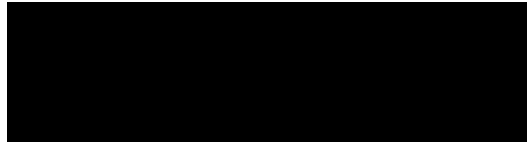
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



PROGRESSIVE™

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139

Fax: (888) 781-6947

7/11

July 10, 2013

DODGE
PO BOX 21-8004
AUBURN HILLS, MI 48321

Type of Loss: FAULTY ALTERNATOR CAUSED ENGINE FIRE
VIN/DOT Number: 2B3CL3CG1BH [REDACTED]
Year: 2011
Make: DODGE
Model: CHARGER
Your Claim No: N/A
Our Insured: [REDACTED]
Address: [REDACTED] CONROE, TX [REDACTED]
Our Claim No: [REDACTED]
Date of Loss: 05-19-13
Damages: \$21,305.96

RECEIVED
JUL 17
SPECIAL INVESTIGATIONS

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive County Mutual Ins Co damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$21,305.96 to my attention, payable to "Progressive County Mutual Ins Co", as subrogee of [REDACTED] and remit to the following address:

Progressive-Subro
24344 Network Place
Chicago, IL 60673--1243

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Stacey Stankus
Subrogation Representative
Phone: (440) 603-7533
Fax (888) 781-6947
Stacey_Stankus@progressive.com
Enclosure

**LEGAL PHOTOS RETAINED IN DOCUMENT
RETENTION**



Rental Company: ENTERPRISE RENT-A-CAR
 Invoice: [REDACTED]

Bill To: PRO52FT
 PROGRESSIVE
 ATTN: [REDACTED]
 SAN ANTONIO, TX [REDACTED]

RENTAL DETAIL:
 Rental Period: 5/21/13 to 6/25/13 (36 days)
 Billed Period: 5/21/13 to 6/19/13 (30 days)

RENTER INFORMATION:
 Renter: [REDACTED]

Products and Services	Rate	Amount
30 DAYS @	40.99	\$1,229.70
6 DAYS @	23.24	\$139.44
Taxes and Surcharges		
36 *TX REMB	1.59	\$57.24
1 TX MTR VH	6.25%	\$89.15
Total Charges:		\$1,515.53
Less Amount Received:		\$158.29
Total Amount Due:		\$1,357.24

RENTAL INFORMATION:
Rental Branch Location:
 ENTERPRISE RENT-A-CAR (0615)
 1208 NORTH FRAZIER
 CONROE, TX 773011812
 (936) 756-7211

ADDITIONAL CLAIM INFORMATION:
 Claim Number [REDACTED]
 Claim Type: Insured
 Vehicle Condition: Total Loss
 Date Of Loss: 5/19/13
 Insured Name:
 Owner's Vehicle: 2011 DODGE CHARG
 Additional Driver:

Repair Facility:
 TOTAL LOSS
 BELLAIRE, TX 77401
 (999) 999-9999

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN	Starting Mileage	Ending Mileage	Mileage	Rate Charged
5/21/13 3:34 PM	2013	NISN	PATH	5N1AR2MN2DC [REDACTED]	2000	4051	2051	\$40.99
6/20/13 3:34 PM	2013	NISN	PATH	5N1AR2MN2DC [REDACTED]	2000	4051	2051	\$23.24

Rental Invoice

Please Return This Portion with Remittance

Make Payment To:
 ENTERPRISE RENT-A-CAR
 P.O. BOX 840086
 KANSAS CITY, MO 64184-0086
 Federal ID: 43-0724835

Total Charges: \$1,515.53
Less Amount Received: \$158.29
Total Amount Due: \$1,357.24

Please include on your check:
 Invoice: [REDACTED]

Claim Payment Detail [REDACTED]

Payment Information			
Disbursement Number:	767308126	Total Amount:	\$1,357.24
EFT Trace Number:		Invoice Number:	
Paid To:	ENTERPRISE RENT-A-CAR		
Mailing Address:	ENTERPRISE RENT-A-CAR 1208 NORTH FRAZIER CONROE, TX 77301-1812		
In Payment Of:	ENTERPRISE RENT-A-CAR RENTAL INVOICE # [REDACTED]		

Vendor Information		
Name:	ENTERPRISE RENT...	1099 Required:
Type:	GLASS SHOP	

Reviewed Summary		
Issuing Rep:	ARP0021	Approved By:
Issue Date:	07-09-13	Review Date:
Last Updated Rep:	ARP0021	Reviewed By:

Bank Information			
Type:	Loss	Bank Code:	CTB
Stop Reason:		Cleared:	No
Stop Date:			

Exposure Detail: RENTAL			
Party Name:	[REDACTED]	Amount Paid:	\$1,357.24
Property Description:	[REDACTED]	Deductible Taken:	\$0.00
Payment Type:	FINAL PAYMENT	Property Damage:	\$0.00
		Rental:	\$1,357.24

Claim Payment Detail [REDACTED]

Payment Information	
Disbursement Number: 478733407	Total Amount: \$19,453.72
EFT Trace Number:	Invoice Number:
Paid To: SANTANDER CONSUMER USA ON BEHALF OF ALICE MCCOWAN, ONLY ** ACCT: [REDACTED]	
Mailing Address: 5201 RUF SNOW DR, STE. 400 ATTN: TOTAL LOSS DEPT NORTH RICHLAND HILLS, TX 76180-6036 USA	
In Payment Of: COMP 11 DODGE CHARGER LESS \$495 DED PROGR RETAINS SLVG	

Vendor Information	
Name:	1099 Required:
Type:	

Reviewed Summary			
Issuing Rep: ARP0021		Approved By: TGM0002	
Issue Date: 06-27-13		Review Date:	
Last Updated Rep: ARP0021		Reviewed By:	

Bank Information			
Type: Loss		Bank Code: AS2	
Stop Reason:		Cleared: No	
Stop Date:			

Exposure Detail: COMP			
Party Name: [REDACTED]		Amount Paid: \$19,453.72	
Property Description: [REDACTED]		Deductible Taken: \$495.00	
Payment Type: FINAL PAYMENT		Property Damage: \$0.00	
		Rental: \$0.00	

Vehicle Valuation Report

Prepared for: Progressive Group of Insurance Companies
(800) 321-9843

Summary

Claim Information

Claim Number:	[REDACTED]	Version #:	2
Policy Number:	[REDACTED]	Coverage Type of Loss:	Comprehensive
Owner:	[REDACTED]	Loss Date:	05/19/2013
Address:	[REDACTED]	Reported Date:	05/19/2013
	CONROE, TX	Valuation Report Date:	06/19/2013 09:41:37
Owner Home Phone:	[REDACTED]	Valuation Report ID:	1003791381

Vehicle Information

Loss Vehicle:	2011 DODGE CHARGER SE 4D SDN 3.6L 6 Cyl Flexible A 2WD	Location:	TX 77303
VIN:	2B3CL3CG1BH [REDACTED]	Exterior Color:	[REDACTED]
Mileage:	65,000 miles	License Plate:	[REDACTED] Texas, Exp, 04/2014
Title History:	No		

Valuation Summary

Base Value: \$18,696.44

Loss Vehicle Adjustments

Condition Adjustment:	\$0.00
Prior Damage Adjustment:	\$0.00
After Market Parts Adjustment:	\$0.00
Refurbishment Adjustment:	\$0.00
Title History Adjustment:	\$0.00

Market Value: \$18,696.44

Settlement Adjustments

Deductible: -\$495.00

Settlement Value: \$18,201.44

Title History Comments:

Loss Vehicle Detail

Loss vehicle: 2011 DODGE CHARGER SE 4D SDN 3.6L 6 Cyl Flexible A 2WD

Standard Equipment

Exterior	
Alloy Wheels, 17 In. X 7-In.	Automatic Headlights With Automatic On/Off
Daytime Running Lights	Front Air Dam
Front and Rear Body Color Bumpers	Quad Halogen Headlamps
Interior	
AM/FM Radio With 6 Speakers Total, CD Player, MP3/WMA Player	Cloth Seats
Cruise Control	Driver Power Seat Adjusts 6 Ways Total
Dual Body Color Folding Power Adjustable Exterior Rearview Mirrors	Front Auxiliary Audio Input Jack
Front Dual Illuminated Vanity Mirrors	Front Dual Reclining Bucket Seats With Driver Adjustable Seat Height and Adjustable Headrests
Front Dual Sunvisors	In-Glass Radio Antenna
Infrared Glass	Interior Air Filter
iPod(R) Auxiliary Audio Input Jack Includes Portable Audio Connectivity	Manual Air Conditioning
Power Window Lockout/Override	Power Windows With Front One-Touch Up and One-Touch Down
Rear 60/40 Split Folding Bench Seat With Adjustable Headrests and Fold-Down Center Armrest	Rear HVAC Ducts
Rear Window Defroster	Separate Driver/Front Passenger Climate Controls
Steering Wheel Mounted Controls For Audio, Cruise Control and Instrumentation Display	Theater Style Rear Seating
Tinted Glass	Trip Computer With Average Fuel Consumption, Miles To Empty, Instantaneous Fuel Consumption, Stop Watch and Trip Odometer
USB Port	Vehicle Speed Sensitive Variable Intermittent Windshield Wipers
Mechanical	
4-Wheel Anti-Lock Brakes	All-Speed Traction Control
Electronic Stability Control (ESC) Vehicle Stability Control System	Front Power 320-mm X 28-mm Vented Disc Brakes and 320-mm X 10-mm Solid Rear Disc Brakes
Hill Start Control	Power Speed Sensing Rack and Pinion Variable Assisted Steering
Telescopic Steering Column	Tilt Steering Column

Safety	
Automatic Locking Retractors	Child Safety Door Locks Located On Rear Doors
Crash Sensor	Crumple Zones
Driver Airbag With Multi-Stage Deployment	Driver Knee Airbag
Emergency Fuel Shut-Off Device	Front Active Head Restraints
Front and Rear 3-Point Seatbelts	Front and Rear Side Head Curtain Airbags
Front Pretensioners	Front Seatbelt Height Adjusters
Keyless Entry Operated Via Card Key	Keyless-Go Card Key
L A T C H	Multi-Function Remote Operates Door Lock/Unlock, Illuminated Entry, Panic Alarm and Power Windows
Panic Alarm	Passenger Airbag Cutoff Sensor
Passenger Airbag With Multi-Stage Deployment	Power Door Locks Operated Via Card Key and Internal Switch With Automatic Locking
Rain Brake Support Accident Avoidance System	Ready Alert Braking Accident Avoidance System
Rear 3-Point Center Seatbelt	Remote Fuel Door Release
Remote Trunk Release	Seat Mounted Front Side Airbags
Selective Unlocking Via Card Key	Side Guard Door Beams
Trunk Anti-Trap Device	Vehicle Anti-Theft Via Sentry Key(R) Engine Immobilizer

Packages

Uconnect(TM) Touch 4.3S CD/MP3/Sat	
(Not Available In Hawaii)	Front Auxiliary Audio Input Jack
Sirius(R) Satellite Radio (Includes 1 Year Of Service)	USB Port

Loss Vehicle Base Value

Loss vehicle: 2011 DODGE CHARGER SE 4D SDN 3.6L 6 Cyl Flexible A 2WD

Comparable Vehicle Information

Search Radius used for this valuation: 75 miles from loss vehicle zip/postal code.
 Typical Mileage for this vehicle: 31,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2011 DODGE CHARGER SE 4D SDN 3.6NORMAL FLEXIBLE A 2WD	44,522	77017	49 miles	\$20,537.00 Sold Price	\$19,641.42
2	2011 DODGE CHARGER SE 4D SDN 3.6NORMAL FLEXIBLE A 2WD	38,560	77090	27 miles	\$20,998.00 List Price	\$19,572.96
3	2011 DODGE CHARGER SE 4D SDN 3.6NORMAL FLEXIBLE A 2WD	41,649	77037	33 miles	\$20,555.00 List Price	\$18,278.43
4	2011 DODGE CHARGER SE 4D SDN 3.6NORMAL FLEXIBLE A 2WD	47,193	77065	35 miles	\$20,998.00 List Price	\$19,806.43

5	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	38,388	77083	50 miles	\$20,991.00 List Price	\$18,430.46
6	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	41,296	77034	54 miles	\$20,599.00 List Price	\$19,463.67
7	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	60,436	77598	59 miles	\$19,829.00 List Price	\$18,176.00
8	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	47,936	77598	59 miles	\$21,650.00 List Price	\$19,649.53
9	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	43,773	77598	59 miles	\$18,500.00 List Price	\$16,579.62
10	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	38,880	77578	63 miles	\$21,392.00 List Price	\$18,735.07
11	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	41,475	77471	65 miles	\$19,325.00 List Price	\$17,703.00
12	2011 DODGE CHARGER SE 4D SDN 6 3.6NORMAL FLEXIBLE A 2WD	38,882	77471	66 miles	\$20,919.00 List Price	\$18,320.72
Base Value:						\$18,696.44

Loss Vehicle Adjustments

Loss vehicle: 2011 DODGE CHARGER SE 4D SDN 3.6L 6 Cyl Flexible A 2WD

Condition Adjustments

Condition Adjustment: \$0.00		Overall Condition: 3.00-Good	Typical Vehicle Condition: 3.00
Category	Condition	Comments	
Interior			
DOORS/INTERIOR PANELS	3 Good		
CARPET	3 Good		
SEATS	3 Good		
DASH/CONSOLE	3 Good		
HEADLINER	3 Good		
GLASS	3 Good		
Exterior			
BODY	3 Good		
VINYL/CONVERTIBLE TOP	Typical		
TRIM	3 Good		
PAINT	3 Good		
Mechanical			
Tire	3 Good		

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

17 inch alloy stock wheels reinstalled.

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
INTERIOR	STEERING WHEEL COVER	INSTANT QUOTE			\$0.00

Mitchell International
Total Loss

Comparable Vehicles

Loss vehicle: 2011 DODGE CHARGER SE 4D SDN 3.6L 6 Cyl Flexible A 2WD

Comparable Vehicles

1	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	Sold Price: \$20,537.00																												
<p>VIN: 2B3CL3CG1BHXX XXXX</p> <p>Stock No:</p> <p>Listing Date: 04/30/2013</p> <p>ZIP/Postal Code: 77017</p> <p>Distance from Loss Vehicle: 49 miles</p> <p>Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Adjustments</th> <th style="width: 15%;">Loss Vehicle</th> <th style="width: 15%;">This Vehicle</th> <th style="width: 40%;">Amount</th> </tr> </thead> <tbody> <tr> <td>Mileage</td> <td>85,000</td> <td>44,522</td> <td style="text-align: right;">-\$1,054.68</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Uconnect(TM) Touch 4.3S CD/MP3/Sat</td> <td>Yes</td> <td>No</td> <td style="text-align: right;">\$159.10</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$895.58</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$19,641.42</td> </tr> </tbody> </table>	Adjustments	Loss Vehicle	This Vehicle	Amount	Mileage	85,000	44,522	-\$1,054.68	Equipment				Uconnect(TM) Touch 4.3S CD/MP3/Sat	Yes	No	\$159.10	Total Adjustments:			-\$895.58	Adjusted Price:			\$19,641.42					
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Total Adjustments:			-\$895.58																											
Adjusted Price:			\$19,641.42																											
2	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,998.00																												
<p>VIN: 2B3CL3CG1BH [REDACTED]</p> <p>Stock No: 9177073</p> <p>Listing Date: 03/01/2013</p> <p>ZIP/Postal Code: 77090</p> <p>Distance from Loss Vehicle: 27 miles</p> <p>Source: FRANCHISE WEB LISTING - CARS.COM CARMAX NORTH HOUSTON 16110 NORTH FREEWAY HOUSTON TX 77090 281-209-8454</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Adjustments</th> <th style="width: 15%;">Loss Vehicle</th> <th style="width: 15%;">This Vehicle</th> <th style="width: 40%;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Mileage</td> <td>65,000</td> <td>38,560</td> <td style="text-align: right;">-\$1,587.71</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Uconnect(TM) Touch 4.3S CD/MP3/Sat</td> <td>Yes</td> <td>No</td> <td style="text-align: right;">\$182.67</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$1,425.04</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$19,572.96</td> </tr> </tbody> </table>	Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			\$0.00	Mileage	65,000	38,560	-\$1,587.71	Equipment				Uconnect(TM) Touch 4.3S CD/MP3/Sat	Yes	No	\$182.67	Total Adjustments:			-\$1,425.04	Adjusted Price:			\$19,572.96	
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Total Adjustments:			-\$1,425.04																											
Adjusted Price:			\$19,572.96																											

3	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,555.00		
VIN: 2B3CL3CG9BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: [REDACTED]	Projected Sold Adjustment			-\$1,244.00
Listing Date: 03/17/2013	Mileage	65,000	41,849	-\$1,182.17
ZIP/Postal Code: 77037	Equipment			
Distance from Loss Vehicle: 33 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$149.80
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
FINCHER'S TEXAS BEST AUTO AND TRUCK SALES				
8450 NORTH FREEWAY				
HOUSTON TX 77037				
281-931-3900				
				Total Adjustments: -\$2,276.57
				Adjusted Price: \$18,278.43

4	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,998.00		
VIN: 2B3CL3CG2BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: 9332403	Projected Sold Adjustment			\$0.00
Listing Date: 06/06/2013	Mileage	65,000	47,193	-\$886.41
ZIP/Postal Code: 77065	Equipment			
Distance from Loss Vehicle: 35 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$162.67
Source: FRANCHISE DEALER WEB LISTING - VAST.COM	CD/MP3/Sat			
CARMAX CYPRESS FAIRBANKS HOUSTON	Navigation/Rear Back-Up Camera Group	No	Yes	-\$458.83
19500 NW FREEWAY				
HOUSTON TX 77065				
877-505-0392				
				Total Adjustments: -\$1,191.57
				Adjusted Price: \$19,806.43
Comparable Vehicle Package Details:				
Navigation/Rear Back-Up Camera Group				

5	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,991.00		
VIN: 2B3CL3CGXBH [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: [REDACTED]	Projected Sold Adjustment			-\$1,300.00
Listing Date: 05/18/2013	Mileage	65,000	39,385	\$1,413.09
ZIP/Postal Code: 77083	Equipment			
Distance from Loss Vehicle: 50 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$152.55
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
FUSION AUTO PLEX				
8408 HIGHWAY 6 SOUTH				
HOUSTON TX 77083				
832-399-9300				
			Total Adjustments:	-\$2,560.54
			Adjusted Price:	\$18,430.46

6	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,599.00		
VIN: 2B3CL3CG3BH [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: 8866860	Projected Sold Adjustment			\$0.00
Listing Date: 02/28/2013	Mileage	65,000	41,296	-\$1,294.91
ZIP/Postal Code: 77034	Equipment			
Distance from Loss Vehicle: 54 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$159.58
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
CARMAX GULF FREEWAY-HOUSTON				
13100 GULF FREEWAY				
HOUSTON TX 77034				
877-490-6380				
			Total Adjustments:	-\$1,135.33
			Adjusted Price:	\$19,463.67

7	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$19,829.00		
VIN: 2B3CL3CG7BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	Projected Sold Adjustment			-\$1,200.00
Listing Date: 03/01/2013	Mileage: 66,000	50,436		-\$667.32
ZIP/Postal Code: 77598	Equipment			
Distance from Loss Vehicle: 59 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$144.32
Source: FRANCHISE DEALER WEB LISTING - AUTOTRADER.COM	CD/MP3/Sat			
CLEAR LAKE CHRYSLER JEEP DODGE				
15711 GULF FREEWAY				
WEBSTER TX 77598				
800-418-4640				
			Total Adjustments:	-\$1,653.00
			Adjusted Price:	\$18,176.00

8	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$21,650.00		
VIN: 2B3CL3CG7BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: P1158	Projected Sold Adjustment			-\$1,241.00
Listing Date: 06/01/2013	Mileage: 65,000	47,996		-\$816.80
ZIP/Postal Code: 77598	Equipment			
Distance from Loss Vehicle: 59 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$157.33
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
CLEAR LAKE DODGE CHRYSLER JEEP RAM				
15711 GULF FWY				
WEBSTER TX 77598				
800-306-7458				
			Total Adjustments:	-\$2,000.47
			Adjusted Price:	\$19,649.53

9	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$18,500.00		
VIN: 2B3CL3CG1BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	Projected Sold Adjustment			-\$1,120.00
Listing Date: 03/13/2013	Mileage	66,000	43,773	-\$936.02
ZIP/Postal Code: 77598	Equipment			
Distance from Loss Vehicle: 59 miles	Uconnect(TM) Touch 4.3S	Yes	No	-\$134.64
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
MAZDA OF CLEAR LAKE				
20101 GULF				
WEBSTER TX 77598				
713-452-0865				
			Total Adjustments:	-\$1,920.38
			Adjusted Price:	\$16,579.62

10	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$21,392.00		
VIN: 2B3CL3CG1BH	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	Projected Sold Adjustment			-\$1,325.00
Listing Date: 04/07/2013	Mileage	65,000	38,880	-\$1,487.39
ZIP/Postal Code: 77578	Equipment			
Distance from Loss Vehicle: 63 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$155.46
Source: FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
BIG STAR FORD				
17717 SOUTH FREEWAY 288				
MANVEL TX 77578				
866-460-5239				
			Total Adjustments:	-\$2,656.93
			Adjusted Price:	\$18,735.07

11	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$19,925.00			
VIN:	2B3CL3CG3BH [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	G13023B	Projected Sold Adjustment			-\$1,206.00
Listing Date:	03/25/2013	Mileage	65,000	41,476	-\$1,161.02
ZIP/Postal Code:	77471	Equipment			
Distance from Loss Vehicle:	66 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$145.02
Source:	FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
	FINNEGAN CHEVROLET BUICK GMC				
	26525 SOUTHWEST FWY				
	ROSENBERG TX 77471				
	888-518-6375				
				Total Adjustments:	-\$2,222.00
				Adjusted Price:	\$17,703.00

12	2011 DODGE CHARGER SE 4D SDN 6 3.6 NORMAL FLEXIBLE A2WD	List Price: \$20,919.00			
VIN:	2B3CL3CG7BH [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	2982P	Projected Sold Adjustment			-\$1,299.00
Listing Date:	04/30/2013	Mileage	65,000	38,862	-\$1,454.30
ZIP/Postal Code:	77471	Equipment			
Distance from Loss Vehicle:	66 miles	Uconnect(TM) Touch 4.3S	Yes	No	\$152.02
Source:	FRANCHISE WEB LISTING - CARS.COM	CD/MP3/Sat			
	FINNEGAN CHEVROLET BUICK GMC				
	26525 SOUTHWEST FWY				
	ROSENBERG TX 77471				
	888-518-6375				
				Total Adjustments:	-\$2,598.28
				Adjusted Price:	\$18,320.72

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2011 DODGE CHARGER SE	4D SDN 3.6L 6-Cyl. Flexible 2WD	\$25,170.00

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments:

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:
Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:
Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:
Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:
Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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Progressive

24624 Interstate 45 North, Ste 250, Spring, TX 77386
 (281) 465-6700

Damage Assessed By: G Haynes 281-961-4747

Claim Rep: AMANDA EDWARDS
 (281) 465-6706

* Product Type: Auto
 * Date of Loss: 5/19/2013
 * Deductible: 485.00
 * Claim Number: [REDACTED]

Insured: [REDACTED]
 Owner: [REDACTED]
 Address: [REDACTED] CROSSING, CONROE, TX [REDACTED]
 Telephone: Home Phone: [REDACTED] Contact Phone: [REDACTED]

Mitchell Service: 911379

Description: 2011 Dodge Charger SE
 Body Style: 4D Sed
 VIN: 2B3CL3CG1BH [REDACTED]
 Mileage: 65,000
 OEM/ALT: A
 Color: BLACK
 Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, REAR WINDOW DEFOGGER, MANUAL AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN, TELESCOPIC STEERING COLUMN, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS, AUXILIARY INPUT, IPOD ADAPTER, FRONT AIR DAM, TINTED GLASS, TRIP COMPUTER, VARIABLE ASSISTED STEERING, SIDE AIRBAGS, ANTI-THEFT SYSTEM, AUTOMATIC HEADLIGHTS, SIDE HEAD CURTAIN AIRBAGS, DAYTIME RUNNING LIGHTS, AM/FM STEREO CD/MP3 PLAYER, ELECTRONIC STABILITY CONTROL, FRONT BUCKET SEATS, INTERIOR AIR FILTER, KEYLESS ENTRY SYSTEM, POWER DISC BRAKES, POWER LIFTGATE/TRUNK, STEERING WHEEL AUDIO CONTROLS

Drive Train: 3.6L Inj 6 Cyl 5A RWD
 License: [REDACTED]
 Search Code: HOUSTON1

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	100862	BDY	REMOVE/INSTALL	Frt Bumper Cover			INC #
<u>Front Lamps</u>							
2	100818	BDY	REMOVE/INSTALL	R Front Combination Lamp			NC #
3	100819	BDY	REMOVE/INSTALL	L Front Combination Lamp			0.3 #
<u>Hood</u>							
4	100910	BDY	REMOVE/REPLACE	Hood Panel (Alum)	** Non-OEM CAPA	438.00	1.4
5		REF	REFINISH	Hood Outside			C 2.8
6		REF	REFINISH	Add For Hood Underside			C 1.4
7	100911	BDY	REMOVE/REPLACE	Hood Insulator	55315127AA	53.50	INC
<u>Cooling</u>							
8	102506	BDY	REMOVE/REPLACE	Cooling Fan Control Module	ORDER FROM DEALER	425.00	1.0 #
9	100970	BDY	REMOVE/REPLACE	Upr Cooling Radiator Hose	55036160AB	20.75	0.6 #
10	100973	BDY	REMOVE/REPLACE	Lwr Cooling Radiator Hose	ORDER FROM DEALER	17.60	1.0 #
<u>A/C/Heater/Ventilation</u>							
11	100257	MCH	REMOVE/REPLACE	Air Cond Compressor	ORDER FROM DEALER	475.00	2.8 #
12		MCH	REMOVE/REPLACE	Evacuate & Recharge A/C			1.4
13	100241	MCH	REMOVE/REPLACE	Air Cond Liquid Line	55111273AC	77.50	1.1
14	100263	MCH	REMOVE/REPLACE	Air Cond Tube	ORDER FROM DEALER	138.00	0.9
15	102323	MCH	REMOVE/REPLACE	Air Cond Suction Line	ORDER FROM DEALER	139.00	0.9
<u>Front Fender</u>							
16	101634	BDY	REMOVE/REPLACE	R Fender Panel	** Non-OEM CAPA	168.00	3.5 #
17		REF	REFINISH	R Fender Outside			C 1.8
18		REF	REFINISH	R Add To Edge Fender			C 0.5
19	101635	BDY	REPAIR	L Fender Panel	Existing		3.0* #
20		REF	REFINISH	L Fender Outside			C 1.8

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QTY	PN	CD	DESC	UNIT	PRICE	LABOR	REMARKS
21	100629	BDY	REMOVE/INSTALL	L Fender Mudguard			
<u>Front Inner Structure</u>							
22	101496	MCH	REMOVE/REPLACE	Engine Wiring Harness	-M	ORDER FROM DEALER	750.00 10.0*
23	102365	BDY	REMOVE/REPLACE	Relay Box Cover		6816902AA	13.85
<u>ABS/Brakes</u>							
24	100639	MCH	REMOVE/REPLACE	ABS Hydraulic Unit	-M	ORDER FROM DEALER	487.00 2.4 #
25	100643	MCH	REMOVE/REPLACE	ABS Control Module	-M	68087355AA	832.00 INC #
26	100642	MCH	REMOVE/REPLACE	ABS Module	-M	68137007AA	217.00 INC #
27	100653	MCH	REMOVE/REPLACE	Brake Fluid Reservoir	-M	68048549AA	34.70 0.4
28	100658	MCH	REMOVE/REPLACE	ABS Pump	-M	5154322AA	222.00 0.7
<u>Steering Pump</u>							
29	102204	MCH	REMOVE/REPLACE	Steering Power Pump	-M	68059524AJ	1,060.00 1.3
30	102205	MCH	REMOVE/REPLACE	Steering Cover	-M	5154459AA	24.35
<u>Engine/Trans</u>							
31	100186	MCH	REMOVE/INSTALL	Engine & Trans Assy	-M		10.0
32	900500	MCH*	REPAIR	COMPLETE COMPRESSION TEST		Existing	1.0*
33	900500	MCH*	REPAIR	CHECK AND INSPECT LKQ ENGINE		Existing	1.0*
34	900500	MCH*	REPAIR	TRANSFER OF MECH PARTS		Existing	5.0*
35	100189	MCH	REMOVE/REPLACE	Engine Timing Cover	-M	5184485AJ	474.00
36	100196	MCH	REMOVE/REPLACE	R Engine Valve Cover	-M	5184068AK	99.25 2.7 #
37	100197	MCH	REMOVE/REPLACE	L Engine Valve Cover	-M	5184069AK	143.00 1.9 #
38	100200	MCH	REMOVE/REPLACE	Engine Cover	-M	4593903AD	118.00 0.3
<u>Air Cleaner</u>							
39	101032	BDY	REMOVE/REPLACE	Air Cleaner Housing		4861743AC	158.00 0.5
40	101033	BDY	REMOVE/REPLACE	Air Cleaner Element		4861746AB	31.20 INC
41	101034	BDY	REMOVE/REPLACE	Air Cleaner Intake Duct		4861928AF	127.00 0.3
42	102658	MCH	REMOVE/REPLACE	Air Cleaner Air Flow Sensor	-M	5149182AB	17.25 0.3
<u>Electrical</u>							
43	100506	MCH	REMOVE/REPLACE	Alternator	-M	4801778AF	645.00 1.1
44	101723	BDY	REMOVE/REPLACE	Battery		N.A.	89.00 * 0.4
45	101725	BDY	REMOVE/REPLACE	Positive Battery Cable		68066102AB	207.00 0.6
46	101726	BDY	REMOVE/REPLACE	Terminal Cover		4806658AA	6.25
47	101727	BDY	REMOVE/REPLACE	Negative Battery Cable		68066100AC	19.35
<u>Windshield</u>							
48	101678	GLS	REMOVE/REPLACE	W/Shield Glass		Sublet	475.00 * 0.0* #
49		BDY	REMOVE/REPLACE	Add w/Rain Sensor			0.3
<u>Cowl & Dash</u>							
50	101689	BDY	REMOVE/REPLACE	Cowl/Dash Vent Screen		57010314AC	75.70 0.5 #
51	900500	MCH*	REMOVE/REPLACE	ENGINE		Used/Recycled	3,500.00 * 0.0*
52				Line Markup %25.00			875.00
<u>Rocker/Pillars/Floor</u>							
53	100794	BDY	REMOVE/INSTALL	L Rocker Moulding			0.4
<u>ADDITIONAL OPERATIONS</u>							
54		REF	ADD'L OPR	Clear Coat			2.5
<u>Additional Costs & Materials</u>							
55			ADD'L COST	Paint/Materials			302.40 *

* - Judgment Item
 # - Labor Note Applies
 ** Non-OEM CAPA - Non-Original Equipment Manufacturer Replacement Part, CAPA Certified
 C - Included in Clear Coat Calc

KEYSTONE AUTOMOTIVE
 4851 HOMESTEAD RD. #148
 HOUSTON
 TX 77028
 (888) 411-5601 (713) 675-7900

4	** CH1230285C	438.00
16	** CH1241275C	168.00

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"All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep"

Estimate Totals

I. Labor Subtotals					Add'l Labor Amount		Sublet Amount		Totals		II. Part Replacement Summary			Amount
Body	14.0	42.00	0.00	0.00	0.00	0.00	588.00				Taxable Parts		11,311.25	
Refinish	10.8	42.00	0.00	0.00	0.00	0.00	453.60				Parts Adjustments		875.00	
Mechanical	45.2	70.00	0.00	0.00	0.00	0.00	3,164.00				Sales Tax	@ 8.250%	1,005.37	
Non-Taxable Labor							4,205.60				Non-Taxable Parts		475.00	
Labor Summary					70.0		4,205.60				Total Replacement Parts Amount		13,666.62	
III. Additional Costs											IV. Adjustments			Amount
Taxable Costs								302.40			Insurance Deductible			495.00-
Sales Tax					@	8.250%		24.95			Customer Responsibility			495.00-
Total Additional Costs								327.35						
Paint Material Method: Rates														
Inft Rate = 28.00														
											I. Total Labor:		4,205.60	
											II. Total Replacement Parts:		13,666.62	
											III. Total Additional Costs:		327.35	
											Gross Total:		18,199.57	
											IV. Total Adjustments:		495.00-	
											Net Total:		17,704.57	

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THESE PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

Point(s) of Impact
 18 Non-Collision (P)

Alt. Location: PROGRESSIVE INSURANCE

Inspection Site: TAYLOR AUTOMOTIVE
 Address: 12287 TX-105
 Conroe, TX 77308
 (936) 568-2715
 Inspection Date: 5/24/2013

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THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR -
BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT
SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND
AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER
CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED
DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT
HANDLING PROCEDURES.

WHILE YOU HAVE THE RIGHT TO SELECT THE REPAIR SHOP AND REPAIR PARTS,
WE ARE NOT REQUIRED TO PAY MORE THAN A REASONABLE AMOUNT FOR REPAIRS
AND PARTS. A REASONABLE RATE IS THE MARKET'S PREVAILING LABOR RATE
FOR YOUR AREA.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS

The replacement parts written on the estimate are intended to return
your vehicle to its pre-loss condition with proper installation.
After repair, if any sheet metal or plastic body part included in the
estimate fails to return your vehicle to its pre-loss condition
(assuming proper installation), in terms of form, fit, finish,
durability or functionality, Progressive will arrange and pay for the
replacement of the part, to the extent not covered by a
manufacturer's or other warranty. This service will be performed at
no cost to you (including associated repair and rental car costs). To
obtain service under this Guarantee, call Progressive at
1-800-274-4641. This Guarantee applies as long as you own or lease
the vehicle. This Guarantee is not transferable and terminates if you
sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED
BY IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE OR SUBSEQUENT ACCIDENT. THIS
GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS
THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY,
PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR
CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF
THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original
equipment manufacturer part.

NON-OEM and A/M and Qual REFL - These refer to an after-market part,
which is a new, non-original equipment manufacturer part.

USED/RECYCLED and LKQ - These refer to a used OEM part.

REMANUFACTURED and RECOND. and RECORE - These refer to used/recycled
OEM parts that have been refurbished.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING
AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION

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INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE: _____ EST. COMPLETION DATE: _____

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE/SHE IS
FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR
FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF I

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Total Loss Settlement Report

PROGRESSIVE[®]

Progressive County Mutual Ins Co
24624 INTERSTATE 45N
SUITE 250
SPRING, TX 77386
(832) 562-4402

Date: 7/10/2013
Owner: [REDACTED]
Vehicle: 11 DODGE CHARGER
VIN: 2B3CL3CG1BH [REDACTED]

Prepared by: AMANDA EDWARDS
Claim Number: [REDACTED]
Date of Loss: 05/19/2013
Adjuster License:

Important information regarding your settlement offer and explanation of Actual Cash Value (ACV)

We would like to inform you that we have made a determination regarding the total loss of your vehicle. Our settlement is based upon evaluation of your vehicle's actual cash value. If a lien holder is involved, the payment to you may change based upon the exact payoff amount of your loan. In order to determine your vehicle's actual cash value, we have performed a detailed evaluation of the vehicle's condition and probable value immediately prior to the loss.

We will demonstrate how we arrived at this amount so you may be confident that our value is fair and reasonable in the current local market. We will include applicable taxes and fees when required by law. Our settlement, less any applicable deductible amount, is contingent upon our receipt of a "clean" title with no liens attached.

In most cases, we will also collect and arrange for the disposition of your damaged vehicle. We will need the actual title for the vehicle in order to complete this process. You may retain the vehicle salvage in some instances. Please note we make the appropriate deduction for the salvage amount when presenting our settlement offer to you. Additional titling requirements may also need to be completed.

If you disagree with our valuation of your vehicle's actual cash value, we will consider your opinion and may revise our determination if credible information is presented to us. If you are insured with us and the amount of the vehicle's

actual cash value remains in dispute, either party may request to proceed under the Appraisal section of your insurance policy contract. Please refer to your policy contract for more detailed information on the Appraisal process.

To determine the Actual Cash Value (ACV) of your vehicle, we will:

● **Determine the baseline value**

● **Make adjustments to account for any excessive wear and tear and/or prior damage**

The local market value does not take into consideration your particular vehicle's condition, unrepaired prior damage or excess wear and tear. We will itemize and estimate the cost of repairs and work that would make your vehicle comparable to the market value determined. We may add or subtract for generalized "dealer prep" or reconditioning charges if the vehicle requires adjustment. We may ask you to provide information about the vehicle that is not readily apparent by inspecting it, such as general maintenance and repair history, title history and title status (such as clean or rebuilt salvage).

● **Include the value of extraordinary refurbishments or repairs**

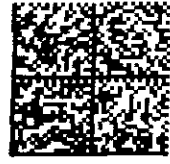
Vehicles in exceptionally clean condition may appraise higher than retail value. We also consider the cost and value of recent refurbishments. In general, though, refurbishment or recent replacement of maintenance type items does not increase the value of the vehicle, because those items are assumed in the value; they are expected to be in place and in good condition when a vehicle is sold.


1	Baseline Value	\$18,696.44
2	Preexisting Damage \$0.00 X 0.00 %	\$0.00
3	Condition Adjustment	\$0.00
4	Refurbishment(s)	\$0.00
5	Custom Parts & Equipment	\$0.00
6	Actual Cash Value	\$18,696.44
7	Fees	\$83.75
8	Taxes TAXES \$18,696.44 X 6.25 % = \$1,168.53 Taxes applied to settlement	\$1,168.53
9	Net Settlement	\$19,948.72
10	Deductible	(\$495.00)
11	Total Settlement	\$19,453.72

Lien Holder Account Balance (Amount You Owe)

SANTANDER CONSUMER USA Payoff as of 6/12/2013 \$23,969.95
\$23,969.95

Net to Owner **\$0.00**

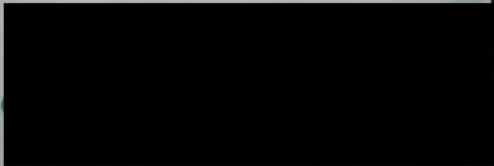


UNITED STATES POSTAGE

 PITNEY BOWES
 02 1R \$ 02.72⁰
 0002010555 JUL 11 2013
 MAILED FROM ZIP CODE 4 41 43

Dodge
 Po Box 21-8004
 Auburn Hills, mi 48321

PROGRESSIVE

CAIR





11931.13

Dodge
1/12

INSURANCE
AUTO AUCTIONS

i-bid
LIVE





-bid









DODGE

CHARGER

SPRING





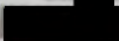






SPRING

2011 CHRYSLER GROUP LLC
3.6L HEMI V6 ENGINE 160 HP 130 MPH
4-Door SUV 2011 MY 16000 Miles
VIN: 2C3CRG6L7G6111111
MSRP: \$24,999
Asking Price: \$19,999











WARNING

EVEN WITH ADVANCED AIRBAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIRBAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A CHILD FACING FORWARD IN THE VEHICLE.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIRBAGS.



MISUSE IN CARDS

ADULTS AND CHILDREN SHOULD NEVER

- USE THE AIRBAG AS A CHILD RESTRAINT SEAT OR CRIB.
- USE THE AIRBAG AS A CHILD SEAT OR CRIB.
- USE THE AIRBAG AS A CHILD SEAT OR CRIB.
- USE THE AIRBAG AS A CHILD SEAT OR CRIB.
- USE THE AIRBAG AS A CHILD SEAT OR CRIB.

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SODAS























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R37 FH

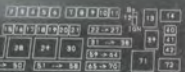
10







YATAKI-7271-2416-33



- 1 RELAY-IGN RUN
- 2 40A-FRT PDC FEED #1
- 3 FUSE-SPARE
- 4 40A-FRT PDC FEED #2
- 5 30A-SUNROOF
- 6 40A-EXT LIGHTING #1
- 7 40A-EXT LIGHTING #2
- 8 30A-INT LIGHTING/
- 9 WASHER PUMP
- 10 30A-POWER LOCKS
- 11 30A-PASSENGER DOOR
- 12 20A-CIGAR LIGHTERS
- (SELECTABLE)
- 13 RELAY-SPARE
- 14 RELAY-SPARE
- 15 40A-HVAC BLOWER
- 16 FUSE-SPARE
- 17 FUSE-SPARE
- 18 FUSE-SPARE
- 19 FUSE-SPARE
- 20 FUSE-SPARE
- 21 FUSE-SPARE
- 22 FUSE-SPARE
- 23 10A-FUEL DOOR
- 24 15A-RADIO SCREEN
- 25 10A-TIRE PRESSURE MONITOR
- 26 FUSE-SPARE
- 27 25A-AMPLIFIER
- 28 RELAY-REAR DEFROST
- 29 RELAY-R WINDOWS/RUN SENSE/R SUNSHADE
- 30 RELAY-CIGAR LIGHTERS
- 31 25A-POWER SEATS
- 32 15A-HVAC MODULE/CLUSTER
- 33 15A-IGN SWITCH/WIRELESS MODULE
- 34 10A-STEERING COLUMN MODULE/CLOCK
- 35 10A-BATTERY SENSOR
- 36 FUSE-SPARE
- 37 15A-RADIO
- 38 20A-POWER OUTLET
- 39 RELAY-SPARE
- 40 FUSE-SPARE
- 41 FUSE-SPARE
- 42 30A-REAR DEFROST
- 43 25A-REAR HEATED SEATS/STEERING WHEEL
- 44 10A-PARK ASSIST/BLIND SPOT/CAMERA
- 45 15A-CLUSTER/REAR VIEW MIRROR/COMPASS
- 46 10A-ADAPTIVE CRUISE CONTROL
- 47 10A-ADAPTIVE FRONT LIGHTING
- 48 30A-ACTIVE SUSPENSION
- 49 FUSE-SPARE
- 50 FUSE-SPARE
- 51 FUSE-SPARE
- 52 FUSE-SPARE
- 53 FUSE-SPARE
- 54 FUSE-SPARE
- 55 FUSE-SPARE
- 56 10A-AIRBAG MODULE
- 57 FUSE-SPARE
- 58 10A-AIRBAG MODULE
- 59 FUSE-SPARE
- 60 FUSE-SPARE
- 61 FUSE-SPARE
- 62 FUSE-SPARE
- 63 FUSE-SPARE
- 64 25A-REAR WINDOWS
- 65 10A-AIRBAG MODULE
- 66 FUSE-SPARE
- 67 15A-RUN SENSE
- 68 15A-POWER OUTLET LL
- /REAR SUNSHADE
- 69 FUSE-SPARE
- 70 FUSE-SPARE
- 71 RELAY-HVAC BLOWER















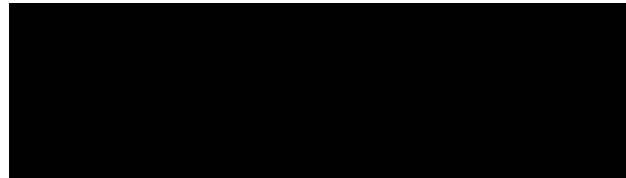
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2013-08-01 08:51:47.884121

Files Not Recieved: 0

Attached is the customer copy I received from Texas Dodge as well as the receipt for payment.

CUSTOMER #: [REDACTED]



7800 I-40 West
Amarillo, TX 79106
Phone: (806) 353-6343
(800) 766-4425
Parts Direct: (806) 353-4062
www.texasdodge.com

INVOICE

PAGE 1

AMARILLO, TX [REDACTED]
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2093 JAMES FARRAR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
TUNGSTEN M	11	DODGE CHARGER	2B3CL3CG8BH [REDACTED]		38101/38101	T1909

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
20APR11 IS							
20APR11 DD			WAIT 17JUL13			CASH	17JUL13

R.O. OPENED	READY	OPTIONS:
12JUL13	17JUL13	ENG:3.6_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S ENGINE DIED WHILE DRIVING, NOW NO ELECTRICAL POWER

03 ELECTRICAL

2097	CP					199.00	199.00
1	RL801779AG	ALTERNATO-ENGINE			565.80	492.00	492.00
		CORE CHARGE C				40.00	40.00
1	BD	BATTERY DISPOSAL			3.00	3.00	3.00
-1	RL801779AG	CORE RETURN			40.00	40.00	-40.00

PARTS: 492.00 LABOR: 199.00 OTHER: 3.00 TOTAL LINE A: 694.00

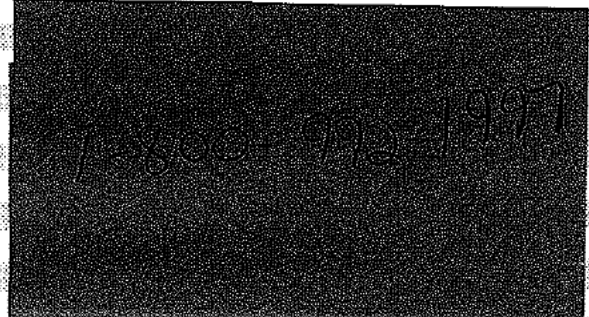
VERIFIED CONCERN. PERFORMED DIAGNOSTIC TEST, FOUND ALTERNATOR INTERNAL SHORT CAUSING NO START. ALSO, FOUND BATTERY FAILED TEST. REPLACED ALTERNATOR AND BATTERY TO RESOLVE CONCERN.

B** REPLACE BATTERY

03 ELECTRICAL

2097	CP					40.00	40.00
1	BB94R750AA	*BATTERY-STORAGE			169.00	142.80	142.80

PARTS: 142.80 LABOR: 40.00 OTHER: 0.00 TOTAL LINE B: 182.80



PAID
PAID JUL 17 2013 PAID
CR-VISMA

<p>Notice Pursuant to §70.001, Texas Property Code</p> <p>I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with §9.503, Texas Business and Commerce Code, if payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.</p>	<p>DISCLAIMER OF WARRANTIES</p> <p>Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, the Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.</p>	DESCRIPTION	TOTALS
		LABOR AMOUNT	239.00
PARTS AMOUNT	634.80		
GAS, OIL, LUBE	0.00		
SUBLET AMOUNT	0.00		
MISC. CHARGES	3.00		
TOTAL CHARGES	876.80		
LESS INSURANCE	0.00		
SALES TAX	52.37		
Signature of Person Responsible or Agent for Person Responsible for Payment	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	929.17

TEXAS DODGE
7800 IH 48
AMARILLO, TX 79106
PHONE #(806) 353-6343

Merchant ID: 000016057966

Ref #: 0023

Sale

VISA

Entry Method: Swiped

Total:

\$ 929.17

07/17/13

14:59:22

Inv #: 000023

Appr Code: 077168

Apprvd: Online

Batch#: 000600

Customer Copy

THANK YOU
HAVE A NICE DAY!

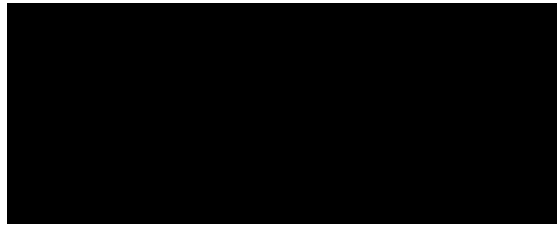
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



From: customerassistre@chrysler.com

To: [REDACTED]

Date: Thu Aug 08 11:35:35 EDT 2013

Subject: Re: Chrysler Group LLC Customer Assistance

Dear [REDACTED]

Thank you for contacting the Dodge Customer Assistance Center.

We appreciate the time and effort you took to tell us of your dissatisfaction in our product.

Comments like yours are one way to learn of problems that develop and the improvements desired. We have documented your comments and will provide them to our product development team for review.

Our records indicate that the following recall campaign(s) have not been performed by an authorized dealer:

L28 FRONT EXTERIOR DOOR HANDLES

M10 ABS/ESC WIRING

We suggest that you contact your local authorized Chrysler, Dodge, Jeep® or Ram dealer to make arrangements for an inspection and, if necessary, corrective action at no charge to you.

Please take a copy of this message with you at the time of service to aid the process. Although not required, it is recommended to bring a copy of the recall notification with you to your dealer's service department when you bring your vehicle in for this service.

If you wish to obtain further information, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Thanks again for your email.

Sincerely,

Samantha

Customer Service Representative

Dodge Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

EMAIL CASE NUMBER: [REDACTED]

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8221608V76135L0KM&

Original Message Follows:

Recall Information - Dodge Brand Site

Brief Description:

Car is COMPLETELY dead.

Comments:

While I was running errands, the radio shut off and there was a message saying "battery save mode" then a minute later, the car went completely dead. I've read on MANY forums that this has happened to many people and in those forums, people also brought up the other problem I was having when it

was running, the ABS light, traction control light, and the brake light were all on. I love dodge vehicles so this is a slight disappointment that leaves me carless for the meantime.

VIN:

BH [REDACTED]

Mileage:

40000

Servicing Dealer:

Title:

Ms.

First Name:

[REDACTED]

Middle Initial:

Last Name:

[REDACTED]

Address 1:

[REDACTED]

Address 2:

City:

Corpus Christi

State:

TX

Zip:

[REDACTED]

Email:

[REDACTED]

Home Phone:

[REDACTED]

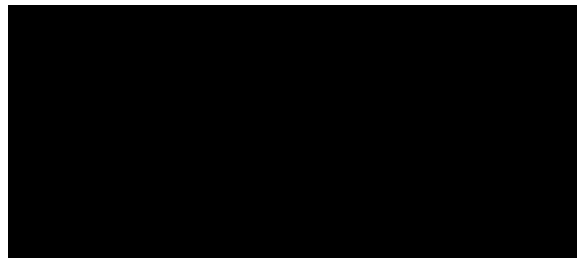
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



Document Recieved from Customer

Cair Number: [REDACTED]

Date Received: 2013-09-02 08:07:52.260135

Files Not Recieved: 0

Thank you for your time.



2116 Central Ave.
Schenectady, NY 12304
518-579-3300

CUSTOMER NO.	ADVISOR	TAB NO.	INVOICE DATE
[REDACTED]	TIMOTHY REARDON	5041 3616	08/17/13
[REDACTED]	LABOR RATE	51,242	COLOR
[REDACTED]	LICENSE NO.		ORANGE/
[REDACTED]	YEAR / MAKE / MODEL		DELIVERY DATE
SCHENECTADY, NY	11/DODGE/CHARGER		DELIVERY MILE
[REDACTED]	VEHICLE I.D. NO.		SELLING DEALER (NO.)
[REDACTED]	Z B 3 C L 3 C G 7 B H		PRODUCTION DATE
[REDACTED]	P.T. E. NO.		P. D. DATE
[REDACTED]			08/16/13
[REDACTED]	COMMENTS		

MO: 51242

JOB# 1 CHARGES

LABOR

1 51CHZ01 BODY ELECT CONCERN TECH(S):6968 188.10
 O/S THAT THE BATTERY LIGHT WAS COMING ON, NOT NOW BUT THE
 INFO SCREEN SAYS IN BATTERY SAVER MODE.
 ALTERNATOR FAILURE
 TESTED THE CHARGING SYSTEM FOUND THAT THE ALTERNATOR FAILED.
 REPLACED THE ALTERNATOR

PARTS

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	RL801779-AG	ALTERNATO 8028003	566.44		566.44
-1	RL801779-AG	CORE RETURN	40.00		-40.00
			TOTAL	PARTS	526.44

JOB# 1 TOTALS

LABOR	188.10
PARTS	526.44
JOB# 1 JOURNAL PREFIX CHCS JOB# 1 TOTAL	714.54

JOB# 2 CHARGES

LABOR

2 11CHZ01 ENGINE CONCERN TECH(S):6968 0.00
 OWNER STATES THAT WHEN STARTED THERE IS A BELT LIKE SCREECH
 NOISE AND WHEN ACCELERATING ITS HAPPENING ALSO
 NOISE WAS COMING FROM THE ALTERNATOR

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CHCS JOB# 2 TOTAL	0.00
--	-------------

TOTALS

TOTAL LABOR	188.10
TOTAL PARTS	526.44
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	60.36
TOTAL INVOICE \$	774.90

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE _____

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DISCLAIMER OF WARRANTIES
 THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. I AUTHORIZE THE RETRIEVAL OF ON-BOARD DATA AS NEEDED TO FACILITATE VEHICLE REPAIRS, AS WELL AS SHARING OF THAT DATA WITH THE MANUFACTURER FOR DIAGNOSTIC AND RESEARCH PURPOSES.

NYS DMV REG 7114530

Dealer guarantees the labor performed in this repair shop has been competently performed, and that any defect which occurs will be corrected without charge by this repair shop for a period of 90 days or 4,000 miles from the date of the repair, whichever first occurs.

This part(s) is sold "as is". The only warranties applying to this part(s) are those which may be offered by the manufacturer(s). The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages. In addition, expressly excluded is any dealer liability for defects pertaining to safety or performance, by way of "strict liability", negligence or otherwise.

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS. IF NOT, PLEASE TELL US IMMEDIATELY.

The information on this invoice is Computer Generated. Copyright © 1998

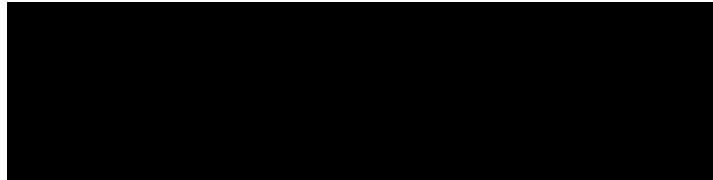
PE14-022

CHRYSLER

10-3-2014

ENCLOSURE 4

CAIRS



RECEIVED DATE:

8/23/13

POSTED DATE:

8-20-13

VIN (FIRST 9 DIGITS)

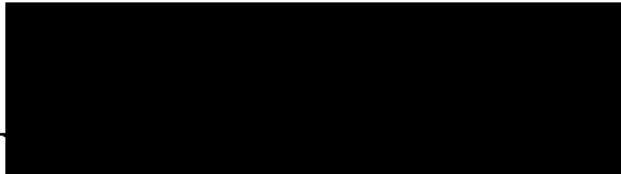
2C3CDXB09

VIN (LAST 8 DIGITS)

CH



FIRST NAME:



LAST NAME :



CAIR :

00000000

NON - SCANABLE ITEMS : CIRCLE ONE

NO

YES

July 1, 2013

[REDACTED]
Baton Rouge, LA
[REDACTED]

Chrysler Customer Care
Claims Department
PO Box 21-8004
Auburn Hills Michigan 48321-8004

Dear Chrysler:

My name is [REDACTED] on June 29, 2013 my car broke down and I am asking for the following reimbursements:

- New battery \$151.19
- Car rental \$ 79.61

\$230.80 TOTAL

My car is a 2012 Dodge Charger Silver VIN#: 2C3CDXBG9CH [REDACTED] with 19,600 miles on it. It has been in the service department now three times. This particular time it left me stranded on the road from 9:30 am until 6:00pm. Service contract # is 492277. The tow truck delivered the car to Salsbury Dodge City on Saturday June 29 at 7:02 pm, on Monday, July 1 Tim Huffstutter called and told me that the alternator shorted out and ran the battery down which is what stranded the car. The dealership replaced the alternator and it appears the vehicle is working properly. Car was repaired under warranty.

Sincerely,
[REDACTED]

2/21/2017 or 75,000 No Deductible

Recall

CUSTOMER #: [REDACTED]

INVOICE



9550 AIRLINE HIGHWAY
BATON ROUGE, LA 70815
SERVICE DIRECT (225) 922-9000
DEALER NUMBER - 65-43378

BATON ROUGE, LA [REDACTED]

PAGE 1

HOME [REDACTED] CONT [REDACTED]
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 3437 TIMOTHY HUFFSTUTTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER	12	DODGE CHARGER	2C3CDXBG9CH [REDACTED]		19600/19627	T3533

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
21FEB12 DD			17:00 01JUL13		0.00	CASH	01JUL13

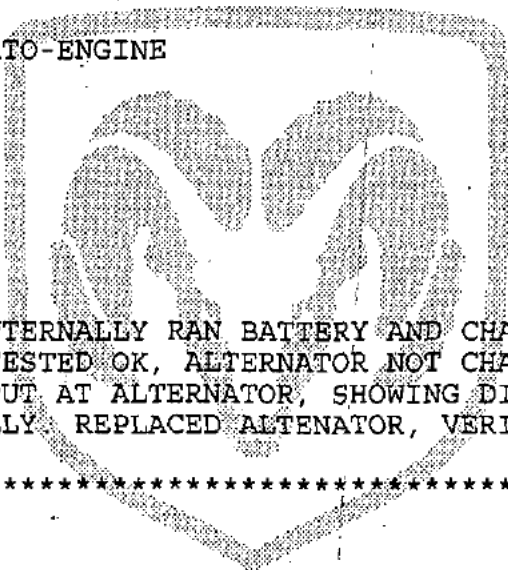
R.O. OPENED	READY	OPTIONS:	STK:C16033 DLR:65-43378 ENG:3.6 Liter				
08:04 01JUL13	14:50 01JUL13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES VEHICLE WILL NOT START
CAUSE: ALTERNATOR SHORTED INTERNALLY

08050105 Generator - Test and replace 3.6 liter engine (1 - Semi-Skilled)
3448 WAR
1 RL801779AG ALTERNATO-ENGINE
FC: UC
PART#: RL801779AG
COUNT: 1
CLAIM TYPE: W
AUTH CODE:

(N/C)
(N/C)



19627 ALTERNATOR SHORTED INTERNALLY RAN BATTERY AND CHARGING SYSTEM TEST. CHARGED BATTERY AND TESTED OK, ALTERNATOR NOT CHARGING AND MAKING WHINING NOISE. CHECKED OUTPUT AT ALTERNATOR, SHOWING DISCHARGE. ALTERNATOR SHORTED INTERNALLY. REPLACED ALTERNATOR, VERIFIED REPAIRS, WORKING PROPERLY.

B GET CORRECT MILEAGE	100 INFO OP CODE	3448 CP	0.00	0.00
19627 CORRECTED MILEAGE				

C WERE YOU EXPLAIN ALL REPAIR'S AND SERVICE'S BY YOUR SERVICE ADVISOR	ER WERE YOU EXPLAIN ALL REPAIR'S AND SERVICE'S BY YOUR SERVICE ADVISOR	3350 CP	0.00	0.00
---	--	---------	------	------

D QUALITY CONTROL / REPAIR VERIFICATION COMPLETE	8053 VISUALLY INSPECTED AND VERIFIED AS OUTLINED IN THE SERVICE MANUAL PROCEDURE THAT THE CUSTOMER'S CONCERN CAN NO LONGER BE
--	---



STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
CUSTOMER SIGNATURE	
PLEASE PAY THIS AMOUNT	

CUSTOMER # [REDACTED]



9550 AIRLINE HIGHWAY
BATON ROUGE, LA 70815
SERVICE DIRECT (225) 922-9000
DEALER NUMBER - 65-43378

INVOICE

PAGE 2

BATON ROUGE, LA
HOME: [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 3437 TIMOTHY HUFFSTUTTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVER	12	DODGE CHARGER	2C3CDXBG9CH [REDACTED]		19600/19627	T3533	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
21FEB12 DD			17:00 01JUL13		0.00	CASH	01JUL13
R/O OPENED	READY	OPTIONS: STK:C16033 DLR:65-43378 ENG:3.6 Liter					
08:04 01JUL13	14:50 01JUL13						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

DUPLICATED
3350 CP 0.00 0.00

E RECALL N07 SEAT WIRING HARNESS CONNECTORS

NC NO PARTS AVAILABLE

3448 CP

19627 PARTS NOT AVAILABLE

0.00 0.00

WARRANTY ON CUSTOMER PAID REPAIRS IS 12 MONTHS OR 12,000 MILES ON DODGE CITY PARTS & LABOR**ALL ADJUSTMENTS 90 DAYS OR 4000 MILES. ESTIMATES ARE GUARANTEED ONLY IF REPAIRS ARE PERFORMED BY DODGE CITY**** PLEASE COMPLETE ALL SURVEYS AND QUESTIONAIRES T H A N K S FOR YOUR BUSINESS!

Thank You



STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

FILE 11223-ADP ADP TO REORDER CATALOG # 880131

AutoZone 3061

4401 N UNIVERSI
CARENCRO, LA
(337) 886-7794

CORE EXCHGE - @ 1/15.00
 *832832 CORE TRADE-IN 15.00-P
 #832832 H6-DLG 139.99 P
 H6-DLG
 Duralast Gold Battery, EA
 #832832 CORE CHARGE 15.00 P
 SUBTOTAL 139.99
 STATE TAX @ 4.000% 5.60
 PARISH TAX @ 4.000% 5.60
 TOTAL 151.19
 DISCOVER 151.19
 APPROVAL # 02903P

01 CSR #31 RECEIPT #886873
 STR. TRANS #382236
 STORE #3061
 DATE 06/29/2013 11:00
 # OF ITEMS SOLD 1



PERSONAL WARRANTY INFORMATION
 OPERET AMY
 70809
 (12) 890 - 9220

012 Dodge Charger SE
 Inv: 832832 H6-DLG, DURALAST GOLD BAT
 YEAR/60 MONTH WARRANTY PERIOD
 MONTHS FREE REPLACEMENT PERIOD

Battery Limited Warranty

This warranty lasts from the day you buy the battery to the end of the warranty period on this receipt. This warranty expires when you sell or transfer your vehicle. If the battery is found defective during the free replacement period on this receipt, bring the battery to any AutoZone store and you will receive a free replacement. If a battery is found defective after the free replacement period but before the end of the warranty period on this

ENTERPRISE

RA 135622050 Bill 0
 Rental 29-JUN-2013 08:45 PM
 BATON ROUGE METRO ARPT
 Return 01-JUL-2013 03:21 PM
 BATON ROUGE METRO ARPT

Vehicle # DH309802
 Model ELANTRA
 Class Driven ICAR Class Charged ELAR
 License# State/Province FL
 M/Kms Driven 67
 M/Kms Out 5700
 M/Kms In 5767

Billing Ref 887975-01

Charges	No Unit	Price	Amount
REFUELING	2 Gals	4.91	9.82*
T & M	2 Days	23.55	47.10*
UNLIM M/KM	0 M/Km		10.10*
CONCESSION REC FEE			1.12*
CUSTOMER FACILITY CHG			9.80*
STATE SALES TAX @ 4.000 %			2.32
SALES TAX @ 5.000 %			3.65

Total Charges USD 79.61
 Deposit DS 9568
 Amount Due USD 79.61

* Taxable Items
 Subject to Audit
 For Reservations: 1-800-RENT-A-CAR



MO 06:30 AM - 10:30 PM TU 06:30 AM - 10:30 PM WE 06:30 AM - 10:30 PM
 TH 06:30 AM - 10:30 PM FR 06:30 AM - 10:30 PM SA 07:00 AM - 09:30 PM
 SU 07:00 AM - 09:30 PM

OWNER OF VEHICLE: EAN HOLDINGS, LLC
 BRANCH ADDRESS: 9430 JACKIE COCHRAN DR., BATON ROUGE, LA-70807 (225) 3555157

135622050

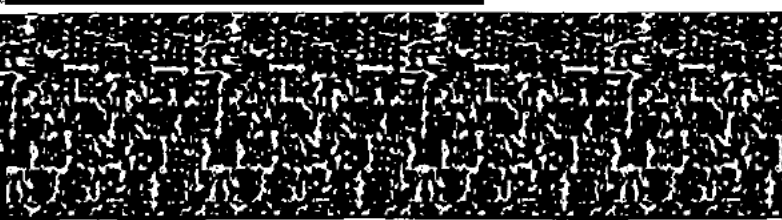
DA 304202
 06/29/2013 08:45 PM

RENTAL TYPE RETAIL SOURCE # ID.# RENTAL AGREEMENT NO.

START CHARGES IF DIFFERENT

VEHICLE \$4.71/HOUR
 \$23.55/DAY

ORIGINAL VEHICLE
 COLOR LICENSE NO.
 MODEL



MILE-AGE IN OUT

BILL TO COMPANY
 ATTN: PHONE EXT.

NO CHARGE MILEAGE

DRIVEN

REFERENCE NUMBER:

CONDITION AND FUEL LEVEL AGREED TO RENTER # OF KEYS:

 NO DAMAGE
 NO GASOLINE REFUNDS

ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL. I REQUEST OWNER'S PERMISSION TO ALLOW

WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF, I AM RESPONSIBLE FOR THEIR ACTIONS AND CONDITIONS OF THIS RENTAL AGREEMENT. RIGHTS UNDER THIS AGREEMENT WILL AFFECT MY LIABILITY AND

OPTIONAL PRODUCTS NOTICE:
 WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: COLLISION DAMAGE WAIVER; PERSONAL ACCIDENT INSURANCE/PERSONAL EFFECTS COVERAGE; SUPPLEMENTAL LIABILITY PROTECTION AND ROADSIDE ASSISTANCE PROTECTION. BEFORE DECIDING TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE, CREDIT CARD OR OTHER COVERAGE PROVIDES YOU PROTECTION DURING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE PRODUCTS IS NOT REQUIRED TO RENT VEHICLE.

PERMISSION TO DRIVE VEHICLE IS AUTHORIZED BELOW:
 OPERATION IN ANY OTHER COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.

CDW OR CDW \$24.99/DAY

RENTER DECLINES OPTIONAL COLLISION DAMAGE WAIVER (CDW) AND ASSUMES DAMAGE WAIVER (CDW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE TO LEFT AND PARAGRAPH 16. COLLISION DAMAGE WAIVER IS NOT INSURANCE.
 RENTER: X
 ACCEPTS CDW

PAI/PEC \$5.00/DAY

RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE/PERSONAL EFFECTS COVERAGE (PAI/PEC) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 18.
 RENTER: X
 ACCEPTS PAI/PEC

SLP \$16.60/DAY

RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.
 RENTER: X
 ACCEPTS SLP

RAP \$4.99/DAY

RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 19.
 RENTER: X
 ACCEPTS RAP

ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4.

I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHICH I AM RESPONSIBLE. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID.

FUEL CHARGE \$4.91/GALLON

REPLACEMENT VEHICLE
 OWNER REP X DATE 06/29/2013
 EMPL # EB16M4

SALES TAX 5.00%
 A STATE SALES TAX 4.00%
 CUSTOMER FACILITY CHARGE \$4.
 CONCESSION REC FEE 11.11 PCT

COLOR LICENSE NO.
 MODEL ECAR#

I WILL RETURN CAR BY:
 DATE TIME DEPOSIT(S) AMOUNT PAID BY
 07/03/2013 06:00 PM \$335.45 06/29/2013

MILE-AGE IN OUT
 DRIVEN

NOTICE: IF YOU HAVE COLLISION COVERAGE UNDER YOUR OWN AUTOMOBILE INSURANCE POLICY WRITTEN IN LOUISIANA, YOUR COLLISION COVERAGE AUTOMATICALLY EXTENDS TO RENTAL MOTOR VEHICLES PURSUANT TO LA R.S.22:1296. EVEN IF YOU ARE NOT A LOUISIANA INSURED, THE PURCHASE OF COLLISION DAMAGE WAIVER IS NOT MANDATORY AND MAY BE WAIVED. THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, A COLLISION DAMAGE WAIVER TO COVER YOUR RESPONSIBILITY FOR DAMAGE TO THE VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE COLLISION DAMAGE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN AUTOMOBILE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO THE RENTAL VEHICLE AND THE AMOUNT OF THE

TOTAL CHARGES

DEPOSITS

REFUNDS

AMOUNT DUE

CONDITION AND FUEL LEVEL AGREED TO RENTER # OF KEYS:

 NO DAMAGE
 NO GASOLINE REFUNDS

RENTER'S SIGNATURE: [Signature] 6/29/13

CLOSED BY

PAID BY	CASH	CHECK	CHARGE
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED BY



is repairable: total labor hours from the repair estimate divided by 4 multiplied by the daily rate, on Page 1; (ii) if Vehicle is stolen and not recovered or Owner determines Vehicle is salvage: 15 days at the daily rate on Page 1. Renter also agrees to pay: (a) an administrative fee of \$50.00 when the repair estimate is less than \$500.00 or \$100.00 when the repair estimate is between \$500.00 and \$1,500.00 or \$150.00 if greater than \$1,500.00; (b) a sum for diminishment of value if Vehicle is repairable calculated as 10% of the repair estimate if the damages are greater than \$499.99. If Vehicle is returned during non-business hours or to any place other than Branch Address on Page 1, any damage to, loss or theft of, Vehicle or Optional Accessories occurring prior to an employee of Owner checking in and inspecting Vehicle is Renter's responsibility. SEE PARAGRAPH 16 FOR INFORMATION ON OPTIONAL CDW.

Responsibility to Third Parties. Owner complies with applicable motor vehicle financial responsibility laws as a state certified self-insurer, bondholder, or cash depositor. Except to the extent required by the motor vehicle financial responsibility laws of the applicable state or otherwise by law, Owner does not extend any of its motor vehicle financial responsibility or provide insurance coverage to Renter, AAD(s), passengers or third parties through this Agreement. If valid automobile liability insurance or self insurance is available on any basis to Renter, AAD(s) or any other driver and such insurance or self insurance satisfies the applicable state motor vehicle financial responsibility law, then Owner extends none of its motor vehicle financial responsibility. However, if Renter and AAD(s) are in compliance with the terms and conditions of this Agreement and if Owner is obligated to extend its motor vehicle financial responsibility to Renter, AAD(s) or third parties, then Owner's obligation is limited to the applicable state minimum financial responsibility amounts. Unless required by law, Owner's financial responsibility shall not extend to any claim made by a passenger while riding in or on or getting in or out of Vehicle. Owner's financial responsibility shall not extend to liability imposed or assumed by anyone under any worker's compensation act, plan or contract. SEE PARAGRAPH 17 FOR INFORMATION ON OPTIONAL SLP.

Indemnification by Renter. Renter shall defend, indemnify and hold Owner harmless from all losses, liabilities, damages, injuries, claims, demands, costs, attorney fees, and other expenses incurred by Owner in any manner from this rental transaction, or from the use of Vehicle or Optional Accessories by any person, including claims of, or liabilities to, third parties. Renter may present a claim to Renter's insurance carrier for such events or losses; but in any event, Renter shall have final responsibility to Owner for all such losses. This obligation may be limited if Renter purchases optional CDW and/or optional SLP. SEE PARAGRAPHS 16 AND 17 FOR MORE INFORMATION ON OPTIONAL CDW AND OPTIONAL SLP.

Personal Injury Protection and Uninsured/Underinsured Motorist Protection. Except as required by law, Owner does not provide Personal Injury Protection, No Fault Benefits or Medical Payment Coverage (collectively PIP) or Uninsured/Underinsured Motorist Protection (UM/UIM) through this Agreement. If Owner is required by law to provide PIP and/or UM/UIM, Renter expressly selects such protection in the minimum limits with the maximum deductible and expressly waives and rejects PIP and/or UM/UIM limits in excess of the minimum limits required by law.

Personal Property. Owner is not responsible for any damage to, loss or theft of, any personal property, whether the damage or theft occurs during or after termination of the rental regardless of fault or negligence. Renter acknowledges and agrees that no bailment is or shall be created upon Owner, whether actual, constructive or otherwise, for any personal property carried in or left in Vehicle or on Owner's premises. SEE PARAGRAPH 18 FOR INFORMATION ON OPTIONAL PAI/PEC.

1. Use in Mexico. Vehicle shall not be taken into Mexico without Owner's prior written consent. Even with Owner's prior written consent, CDW, PAI/PEC and SLP do not apply to accidents or events that occur in Mexico. Renter must maintain or purchase insurance which shall apply in Mexico, as specified and approved by Owner, prior to taking Vehicle into Mexico.

2. Third Party Proceeds. If a third party, including, without limitation, an insurance company, authorizes payment of any amount owed by Renter under this Agreement, Renter hereby assigns to Owner Renter's right to receive such payment. Only those amounts actually paid by a third party to Owner shall reduce the amount owed by Renter under this Agreement; provided however, certain third parties may have agreed to pay Owner a flat fee for this rental in lieu of Owner's "day" charges or the per diem benefits under the applicable insurance policy. In such event the flat fee might exceed or be less than: the normal "day" charges as calculated under this Agreement; or the per diem benefits. Regardless of the amounts paid under such flat fee agreement, third party payments shall not be applied to: vehicle upgrades or optional products (beyond those provided by the third party); or, rental days beyond those specified by the third party. Renter remains responsible for all charges not paid by the third parties, such as charges for vehicle upgrades, optional products, extra rental days, and all other charges.

3. Power of Attorney. Renter hereby grants and appoints to Owner a Limited Power of Attorney:

- a. To present insurance claims of any type to Renter's insurance carrier and/or credit card company if:
 - i. Vehicle is damaged, lost or stolen during the Rental Period and if Renter fails to pay for any damages; or
 - ii. Any liability claims against Owner arise in connection with this rental transaction and Renter fails to defend, indemnify and hold Owner harmless from such claims;
- b. To endorse Renter's name to entitle Owner to receive insurance, credit card and/or debit card payments directly for any such claims, damages, liabilities or rental charges.

4. Severability. If any provision of this Agreement is determined to be unlawful, contrary to public policy, void or unenforceable, all remaining provisions shall continue in full force and effect.

5. Limitation of Remedy/No Consequential Damages. If Owner breaches any of its obligations under this Agreement and/or if Vehicle has any mechanical failure or other failure not caused by Renter or AAD(s) and if Owner is liable under applicable law for such breach of Vehicle failure, Owner's sole liability to Renter and AAD(s) and Renter's and AAD(s) sole remedy is limited to the substitution of another similar Vehicle by Owner to Renter and to recovery by Renter of the pro rata daily rental rate, for the period in which Renter or AAD(s) did not have use of Vehicle or substitute Vehicle. RENTER AND AAD(S) WAIVE ALL CLAIMS FOR CONSEQUENTIAL, PUNITIVE, AND INCIDENTAL DAMAGES THAT MIGHT OTHERWISE BE AVAILABLE TO RENTER OR AAD(S). SUCH DAMAGES ARE EXCLUDED AND NOT AVAILABLE TO RENTER OR AAD(S).

6. Optional Collision Damage Waiver
COLLISION DAMAGE WAIVER IS NOT INSURANCE. THE PURCHASE OF DAMAGE WAIVER IS OPTIONAL AND NOT REQUIRED IN ORDER TO RENT A VEHICLE.

NOTICE: IF YOU HAVE COLLISION COVERAGE UNDER YOUR OWN AUTOMOBILE INSURANCE POLICY WRITTEN IN LOUISIANA, YOUR COLLISION COVERAGE AUTOMATICALLY EXTENDS TO RENTAL MOTOR VEHICLES PURSUANT TO LA R.S.22:1406(F).

EVEN IF YOU ARE NOT A LOUISIANA INSURED, THE PURCHASE OF CDW IS NOT MANDATORY AND MAY BE WAIVED. THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, A CDW TO COVER YOUR RESPONSIBILITY FOR DAMAGE TO THE VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE CDW, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN AUTOMOBILE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO THE RENTAL VEHICLE AND THE AMOUNT OF THE DEDUCTIBLE UNDER SUCH COVERAGE.

Renter may purchase Collision Damage Waiver (CDW) from Owner for an additional fee. If Renter purchases CDW, Owner agrees, subject to the CDW exclusions listed below, to contractually waive Renter's damage responsibility for all of the cost of damage to, loss or theft of, Vehicle or any part or accessory and related costs regardless of fault or negligence. Notwithstanding anything to the contrary and unless prohibited by law, CDW does not apply to lost keys, key fobs, transponders, Optional Accessories, or any liability imposed by law. CDW does not apply to damage occurring in Mexico. When deciding whether or not to purchase CDW, you may wish to check with your insurance representative or credit card company to determine whether, in the event of

damage to, or theft of, Vehicle, you have coverage or protection for such damage or theft and the amount of your deductible or out-of-pocket risk.

The CDW excludes the following:

- a. Damages caused intentionally by the Renter or as a result of his willful or wanton misconduct.
- b. Driving while intoxicated or under the influence of any drug, or the combined influence of alcohol and any drug.
- c. Damages caused while engaging in any speed contest.
- d. Damages caused while using the vehicle to push or tow anything, or using the vehicle to carry persons or property for hire, unless authorized by the Owner.
- e. Damages incurred while driving outside of the United States unless authorized on Page 1.
- f. Damages incurred while the vehicle is driven, with Renter's permission or accession, by anyone other than a person authorized under the contract to drive the vehicle.
- g. The vehicle was leased or an authorized driver approved as a result of fraudulent information provided to the Owner.
- h. Damage caused while committing or as a result of commission of a felony.

17. Optional Supplemental Liability Protection

THE PURCHASE OF SUPPLEMENTAL LIABILITY PROTECTION IS OPTIONAL AND NOT REQUIRED IN ORDER TO RENT A VEHICLE.

THIS IS A SUMMARY ONLY AND IS SUBJECT TO ALL PROVISIONS, LIMITATIONS, EXCEPTIONS AND EXCLUSIONS OF THE SLP POLICY. UPON REQUEST, A COPY OF THE POLICY IS AVAILABLE FOR REVIEW. SLP MAY PROVIDE A DUPLICATION OF COVERAGE ALREADY FURNISHED UNDER A PERSONAL INSURANCE POLICY, OR SOME OTHER SOURCE. OWNER'S EMPLOYEES, AGENTS OR ENDORSEES ARE NOT QUALIFIED TO EVALUATE THE ADEQUACY OF RENTER'S EXISTING COVERAGE.

SLP Benefits:

Optional Supplemental Liability Protection (SLP) provides Renter with minimum financial responsibility limits (at no charge to Renter) as outlined in the applicable motor vehicle financial responsibility laws of the state where Vehicle is operated AND excess insurance provided by the insurance policy (SLP charge as shown on Page 1 is for the excess insurance only), which supplies Renter and AAD(s) with third-party liability protection with a combined single limit per accident equal to the difference between the minimum financial responsibility limits referenced above and \$1,000,000 Combined Single Limit per accident. SLP will respond to third party accident claims that result from bodily injury, including death, and property damage that arise from the use or operation of Vehicle as permitted in this Agreement. The policy does not provide coverage for any loss arising from the use or operation of Vehicle in Mexico. SLP is available for an additional charge as stipulated on Page 1.

SLP Exclusions:

For all exclusions, see the SLP policy. Here are a few key exclusions:

- (a) Loss arising out of an accident which occurs while Renter or AAD(s) is under the influence of alcohol or drugs, or other substances unless prescribed by a physician;
- (b) Loss arising out of bodily injury or property damage sustained by Renter or AAD(s) or any relative or family member of Renter or AAD(s) who resides in the same household;
- (c) Loss arising out of the operation of Vehicle by any driver who is not Renter or AAD(s);
- (d) Bodily injury to an employee or the spouse, child, parent, brother or sister of that employee, arising out of and in the course of employment by Renter or AAD(s);
- (e) Property damage to property transported or in the care, custody or control of Renter or AAD(s);
- (f) Damage to Vehicle;
- (g) Liability arising out of the use of Vehicle, which was obtained based on false, misleading or fraudulent information;
- (h) Loss arising out of the use of Vehicle when such use is otherwise in violation of the terms and conditions of the Rental Agreement.

Report SLP Claims to:

Sedgwick CMS
P.O. Box 94950
Cleveland, OH 44101-4950

Phone: 1-888-515-3132 Fax: 1-440-914-2903

18. Optional Personal Accident Insurance (PAI) & Personal Effects Coverage (PEC)

PURCHASE OF PERSONAL ACCIDENT INSURANCE (PAI) & PERSONAL EFFECTS COVERAGE (PEC) IS OPTIONAL AND NOT REQUIRED TO RENT A VEHICLE.

THIS IS A SUMMARY ONLY AND IS SUBJECT TO ALL PROVISIONS, LIMITATIONS AND EXCEPTIONS OF THE PAI & PEC POLICIES. UPON REQUEST, A COPY OF THE POLICIES ARE AVAILABLE FOR REVIEW. PAI & PEC MAY PROVIDE A DUPLICATION OF COVERAGE ALREADY FURNISHED BY A PERSONAL INSURANCE POLICY, COMPREHENSIVE HOMEOWNER'S OR TENANT'S POLICY, OR SOME OTHER SOURCE. BENEFITS AVAILABLE UNDER THE PAI & PEC, HOWEVER, WILL BE PAID IN ADDITION TO THOSE RECEIVED FROM ANY OTHER SOURCE. EMPLOYEES, AGENTS OR ENDORSEES OF VEHICLE OWNER (AS DEFINED IN THE RENTAL AGREEMENT) ARE NOT QUALIFIED TO EVALUATE THE ADEQUACY OF RENTER'S INSURANCE.

PAI provides Renter and Renter's passengers with Accidental Death, Accident Medical Expenses, and Ambulance Expense benefits. PEC insures the personal effects of Renter, or any member of Renter's immediate family who permanently resides in Renter's household and who is traveling with Renter, against risks of loss or damage while in transit or in a building, (other than your personal residence) or locked in the Vehicle. PAI & PEC are available for an additional charge as stipulated on page 1 of the Rental Agreement. "Renter" is the person who signs the Rental Agreement as Renter.

PAI Benefits:

	Renter	Passenger
Accidental Death, Not to exceed	\$100,000	\$10,000
Accident Medical Expenses, Not to exceed	\$2225.00	\$2225.00
Accident Ambulance Expense, Not to exceed	\$150	\$150
Accident Aggregate, not to exceed	\$130,000 per accident.	

The above PAI benefits for Renter apply to accidents during the Rental Period whether or not Renter is in Vehicle. Passengers are covered only for accidents occurring while they occupy Vehicle. Anyone other than Renter occupying or operating Vehicle shall be considered a "Passenger" for the purposes of PAI benefits.

PEC Benefits:

NOTE: PEC available at select locations.

\$600 per person; \$1,800 maximum coverage for all covered individuals during the Rental Period.

PEC benefits apply to personal effects belonging to Renter, or any member of Renter's immediate family who permanently resides in Renter's household and who is traveling with Renter, against risks of loss or damage while in transit or in a building (other than your personal residence) or locked in the Vehicle.

PAI & PEC Exclusions:

PAI shall not cover any death or injury caused wholly or partly, directly or indirectly by suicide, attempted suicide, or self-inflicted injury; aircraft travel, except as a passenger in a licensed aircraft on a regularly scheduled flight; committing or attempting to a criminal offense; an accident which occurs while under the influence of alcohol or narcotics, unless prescribed by a physician; an accident which occurs while participating in a prearranged or organized race or testing of a vehicle; war or any act of war; or engagement in an illegal occupation nor shall this insurance be in effect if Renter converts Vehicle or during any period Renter is in violation of the

BATON ROUGE, LA



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AMOUNT

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PO 21-8004
AUBURN HILLS, MICHIGAN 48321-8004

