

PE14-017

CHRYSLER

08/20/2014

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

24401021

[REDACTED]
Stony Brook, New York [REDACTED]

12-30
RECEIVED

JAN 07

SPECIAL INVESTIGATIONS

Via Certified Mail # 7012 1010 0003 2141 6434

Chrysler LLC Customer Assistance
P.O. Box 21-8004
Auburn Hills, Mi. 48321-8004

December 30, 2013

Att: Supervisor, Customer Assistance
Re: 2006 Jeep Grand Cherokee Ltd. Hemi - VIN #1J4HR58286C [REDACTED]

To Whom It May Concern:

I am writing this letter to advise you that I was unfortunately involved in a head-on collision with another vehicle on December 22, 2013. The resulting damage caused to each car was valued at \$9,000.00, or greater, and yet the airbags in my vehicle (referenced above) did not deploy. The front airbag and side curtains did deploy in the other vehicle (2012 Nissan). This is very disconcerting since this was the first time I was involved in an accident that needed airbags. The resulting injuries that I sustained were a contusion and sprain to my chest and headaches that come and go. My vehicle was towed to Bi-County Auto Body to perform the necessary repair work. You may contact them at 631-360-0500 to verify the airbags did not deploy.

I am not sure where we go from here, but I wanted to put Chrysler LLC on notice. I am a very diligent person who has takes excellent care and the maintenance of my vehicles seriously. Should you need to speak with me, please call at [REDACTED]

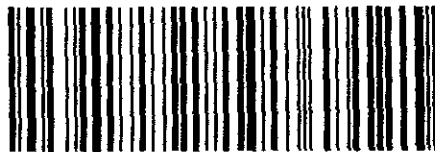
Very truly yours,

[REDACTED]

GT/jmf

STONY BROOK, N.Y.

CERTIFIED MAIL™



7012 1010 0003 2141 6434



1000



48321

U.S. POSTAGE
PAID
PLAINVIEW, NY
11803
DEC 30, '13
AMOUNT

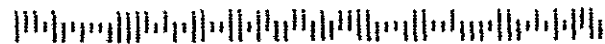
\$6.11

00021987-07

Chrysler LLC Customer Assistance
P.O. Box 21-8004
Auburn Hills, Mi. 48321-8004

Att: Supervisor, Customer Assistance

483218004 B198


















Double-click row selection to view environmental data. Click on column

All | Active | Stored | Pending

 View F

		ECU	Code	Status	Description
		WCM	C0077	Stored	Low Tire Pressure

lection to view environmental data. Click on column heading to so

ored | Pending



View Freeze Frame

	Code	Status	Description
	U0199	Active	Lost Communication With Driver Door

DTCs

Actuators



System Tests

Misc Functions

ECU Detail

row selection to view environmental data. Click on column heading to sort

ve | Stored | Pending

 View Freeze Frame 


ECU	Code	Status	Description
OCM	U0199	Active	Lost Communication With Driver Door M

ECU operations and information for the selected ECU.

- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click row selection to view environmental data. Click on column heading to sort by

Active | Stored | Pending


 View Freeze Frame



ECU	Code	Status	Description
SDAR	U0199	Active	Lost Communication With Driver Door Me

ection to view environmental data. Click on column heading to sort t

red | Pending

 View Freeze Frame



	Code	Status	Description
	U0199	Active	Lost Communication With Driver Door M

DTCs

Actuators

System Tests

Misc Functions

ECU I

selection to view environmental data. Click on column heading to


Stored | Pending

 View Freeze Frame

ECU	Code	Status	Description
ASMD	B210D	Stored	Battery Voltage Low
ASMD	U0199	Active	Lost Communication With Driver D

lection to view environmental data. Click on column heading to sort

ored | Pending

 View Freeze Frame

Code	Status	Description
U0199	Active	Lost Communication With Driver Door

DTCs

Actuators

System Tests

Misc Functions

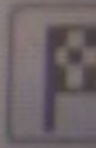
ECU Detail

selection to view environmental data. Click on column heading to sort

Stored | Pending



View Freeze Frame



	Code	Status	Description
M	U0199	Active	Lost Communication With Driver Door M

Data

DTCs


Actuators

System Tests

Misc Functions

click row selection to view environmental data. Click on column


Active | Stored | Pending

 View Fr

	ECU	Code	Status	Description
	SUNR	B210D	Stored	Battery Voltage Low

Click row selection to view environmental data. Click on column heading to sort table

Active |
 Stored |
 Pending

 View Freeze Frame

 View

ECU	Code	Status	Description
EOM	U0186	Stored	Lost Communication With Audio Amplifier
EOM	U0199	Active	Lost Communication With Driver Door Modu









NEW YORK

665518CL



NYMA

08/29/14

8

1J4HR58286C [REDACTED]
2006 JEEP SUBN
DTL8053 PAS 0 E

14

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VEHICLE REGISTRATION



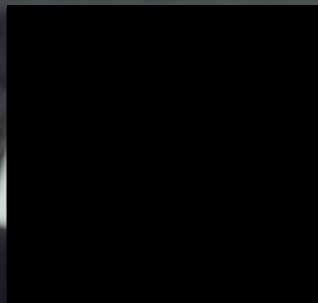
062

NEW YORK

JAN	SAFETY INSURANCE CERTIFICATE
FEB	
MAR	20
APR	
MAY	

1J4HR58286C36

12443704 x



2014



DaimlerChrysler

AUTHORIZED MODIFICATIONS

THESE MODIFICATIONS HAVE BEEN APPROVED
AS APPROPRIATE, BY EPA AND CARB.

THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:

PCM 56044762 AT

CHANGE AUTHORITY

DEALER CODE

DATE

1802707

26248

11/11/09

04275086AB


VALVE
EVAP CANISTER
NATURAL VACUUM
LEAK DETECTION
FILTER
PURGE SOLENOID
LEATHER TO

...TIMING AND IDLE FUEL/AIR MIXTURE HAVE BEEN PRESET AT THE FACTORY. SEE THE SERVICE MANUAL FOR PROPER PROCEDURES AND OTHER ADDITIONAL INFORMATION.
ADJUSTMENTS MADE BY OTHER THAN APPROVED SERVICE MANUAL PROCEDURES MAY VIOLATE FEDERAL AND STATE LAWS.
CAUTION: APPLY PARKING BRAKE WHEN SERVICING VEHICLE.

IF EQUIPPED WITH FULL TIME OR ALL-WHEEL DRIVE THIS VEHICLE IS EXEMPT FROM THE FOLLOWING I/M (PERFORMANCE WARRANTY SHORT TESTS):
85.2217 LOADED TEST - EPA 91
85.2219 IDLE TEST WITH LOADED PRECONDITION - EPA 91

... 2008 MODEL
... UNDER CALIFORNIA CLEANEST VEHICLE

CATALYST

52124382AA 



27WC, 24C2S2,
SP, ESR,
DECII CERTIFIED







WARNING
USE ONLY DOT 3
FLUID FROM A SEALED
CONTAINER



765 CCA
94R
50694
341726



⚠ DANGER/POISON

FLUSH EYES IMMEDIATELY WITH WATER. GET MEDICAL HELP FAST.

SULFURIC ACID CAN CAUSE SEVERE BURNS

NO SPARKS OR FLAMES

SHIELD EYES. GASES CAN CAUSE BLINDNESS OR INJURY

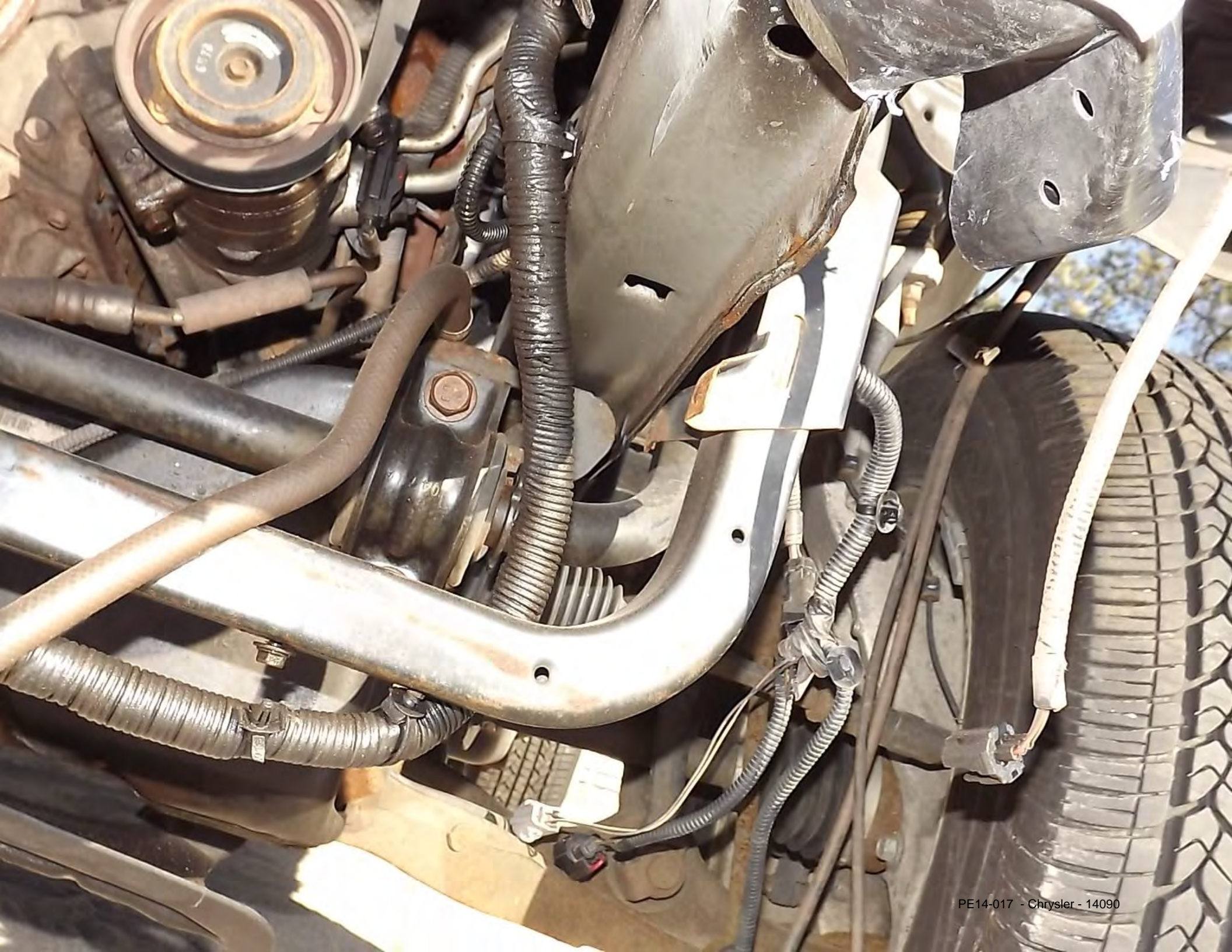
DO NOT TIP. DO NOT OPEN BATTERY!

DieHard

HARD DIEHARD.COM
located in the United States by
Management Corporation, Hoffman Estates, IL 60179

















































Jeep



PXF536



13 3







Jeep

PE14-017 - Chrysler 14117



⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- ALWAYS WEAR SEAT BELTS AND CHILD SEAT BELTS AND ALWAYS USE THE SEAT BELT PROPERLY.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER DRINK AND DRIVE. NEVER DRIVE WHILE UNDER THE INFLUENCE OF ALCOHOL OR DRUGS.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ON AIR BAGS.

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAGS.
- THE **BACK SEAT** IS THE SAFEST PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS USE SEAT BELT RESTRAINTS.**
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA

WARNING

EVEN WITH ADVANCED AIR BAGS



55361230AA

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.





EVERY W
1.50
1000

EVERY W
1.50
1000









CHRYSLER
CORPORATION
P.O. BOX 100
WARRINGTON, MI 48090



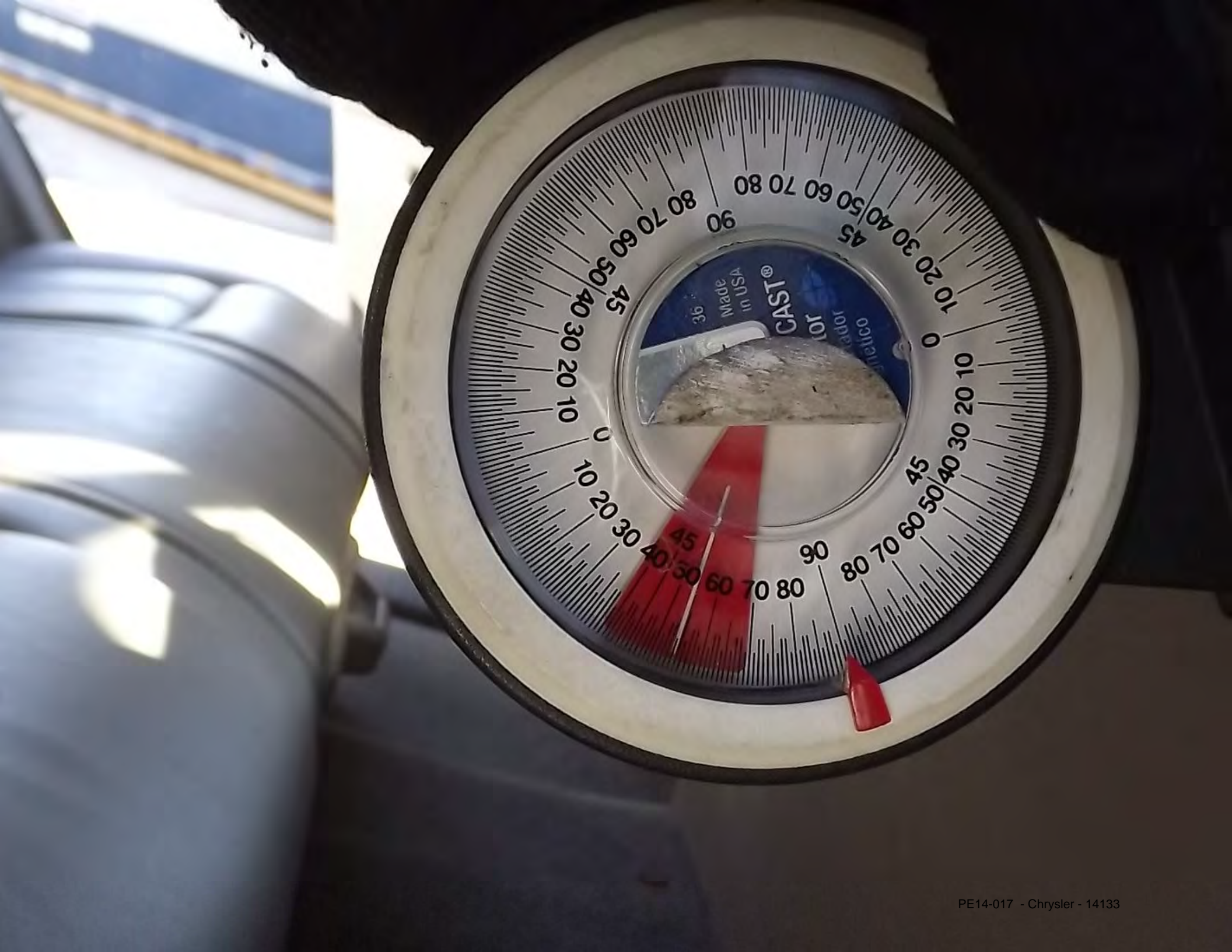












CASTROL®
Made in USA
36
101
Metric
Lador



BRAKE

(ABS)

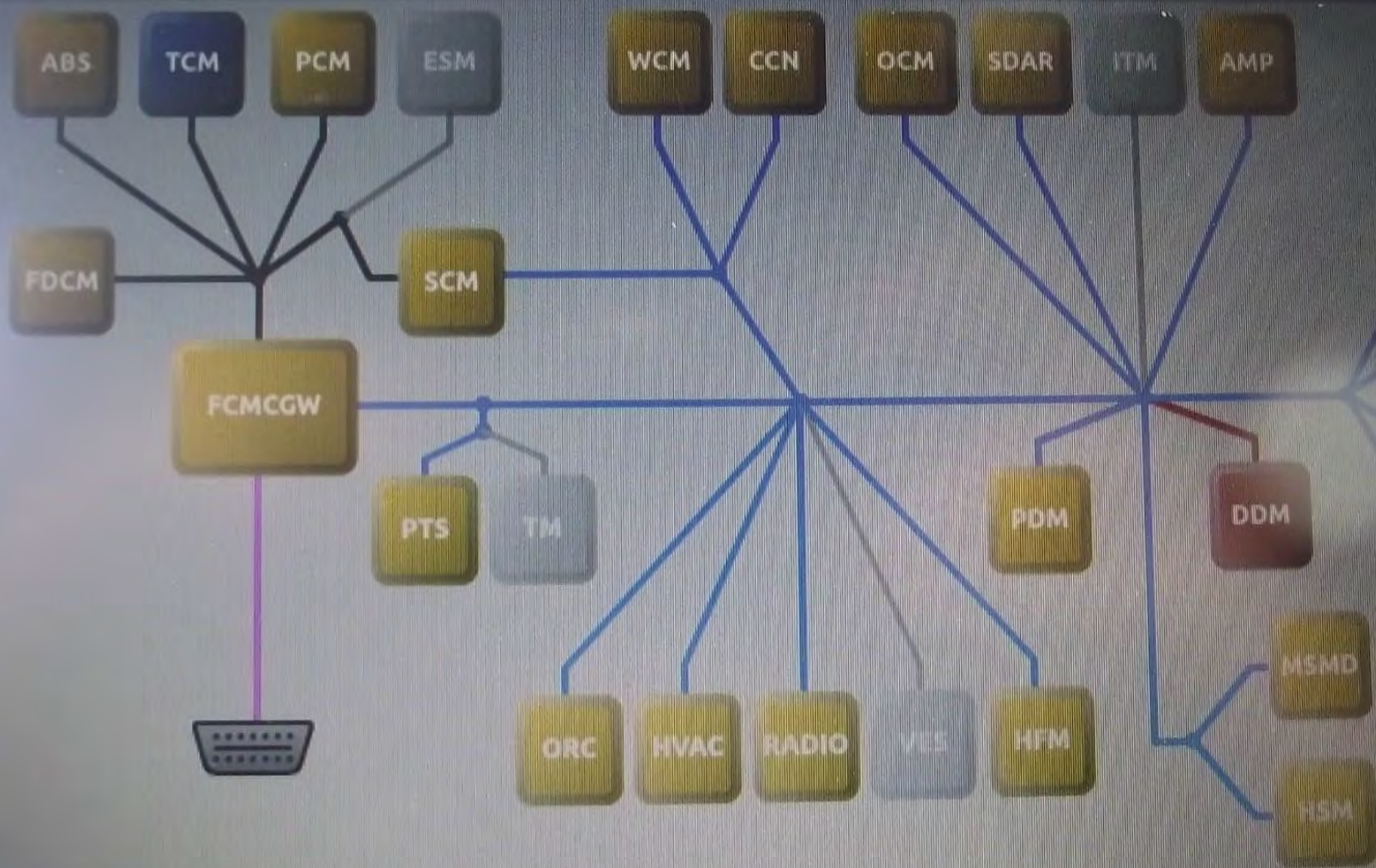
**TOW/
HAUL**

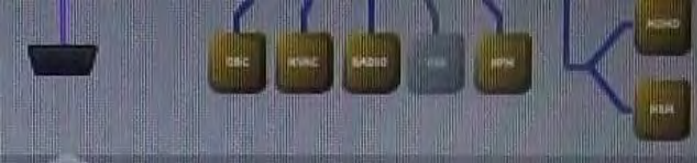
**ESP
BAS**





Click on an ECU for complete details.





Diagnostic Procedures **Customer Preferences** **Vehicle Preparations**

Click on column heading to sort table.

View Freeze Frame

View Event Data

ed Pending

	Code	Status	Description
	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
	P0480	Stored	Cooling Fan 1 Control Circuit/Open
	P2181	Stored	Cooling System Performance
	C2204	Stored	Dynamics Sensor Internal
	C140A	Stored	Transfer Case Motor Performance
	U0431	Stored	Implausible Data Received from FCM
	U0401	Stored	Implausible Data Received From ECM/PCM
	U0415	Stored	Implausible Data Received from ABS
	U0199	Active	Lost Communication With Driver Door Module
	U0199	Active	Lost Communication With Driver Door Module
	U0199	Active	Lost Communication With Driver Door Module

Login **Off-line**

Disconnect







- ata
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click row selection to view environmental data. Click on column heading to sort table

Active | Stored | Pending

 View Freeze Frame

 View

ECU	Code	Status	Description
ABS	C2204	Stored	Dynamics Sensor Internal

d | Pending

 View Freeze Frame

Code	Status	Description
C140A	Stored	Transfer Case Motor Performance
U0431	Stored	Implausible Data Received from FCM
U0401	Stored	Implausible Data Received From ECM/
U0415	Stored	Implausible Data Received from ABS


iew


Access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | **Stored** | Pending

 View Freeze Frame

 View Environmental Data


	ECU	Code	Status	Description
	PCM	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
	PCM	P0480	Stored	Cooling Fan 1 Control Circuit/Open
	PCM	P2181	Stored	Cooling System Performance


Various ECU operations and information for the selected ECU.

Refresh Data **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active | Stored | Pending


 View Freeze Frame

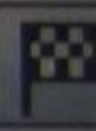
 View

	ECU	Code	Status	Description
	SCM	U0199	Stored	Lost Communication With Driver Door Module



Active | Stored | Pending

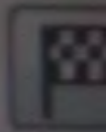
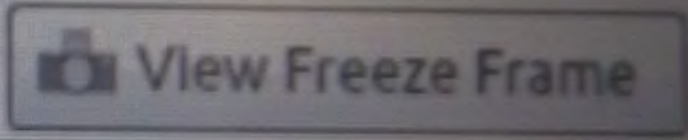
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ECU	Code	Status	Description
FCMCGV	P1646	Stored	Hydraulic Cooling Fan Control Circuit Low
FCMCGV	B1640	Active	Front Right Turn Lamp Control Circuit HI
FCMCGV	B1638	Active	Right HI Beam Control Circuit High
FCMCGV	B1630	Active	Right Low Beam Control Circuit High
FCMCGV	B162C	Active	Left Low Beam Control Circuit High
FCMCGV	B163C	Active	Front Left Turn Lamp Control Circuit Hig
FCMCGV	B1634	Active	Left HI Beam Control Circuit High
FCMCGV	U0199	Active	Lost Communication With Driver Door M
FCMCGV	P0072	Stored	Ambient Air Temperature Sensor Circuit

Click on row selection to view environmental data. Click on column heading to sort


Active | **Stored** | Pending



ECU	Code	Status	Description
PTS	U0199	Active	Lost Communication With Driver Door M
PTS	B210D	Stored	Battery Voltage Low

selection to view environmental data. Click on column heading to sort

Stored | Pending

 View Freeze Frame




	Code	Status	Description
--	------	--------	-------------

	U0199	Active	Lost Communication With Driver Door M
--	-------	--------	---------------------------------------

row selection to view environmental data. Click on column heading to sort

e | **Stored** | Pending



 **View Freeze Frame**

ECU	Code	Status	Description
------------	-------------	---------------	--------------------

HVAC	U0199	Active	Lost Communication With Driver Door
------	-------	--------	-------------------------------------

selection to view environmental data. Click on column heading to sort by


cored | Pending

 View Freeze Frame 

	Code	Status	Description
	U0199	Active	Lost Communication With Driver Door M

Click row selection to view environmental data. Click on column


ive | **Stored** | **Pending**

 **View Free**

ECU	Code	Status	Description
HFM	U0199	Active	Unknown

by selection to view environmental data. Click on column heading


Stored | Pending

 View Freeze Frame

U	Code	Status	Description
M	B210D	Stored	Battery Voltage Low
M	U0199	Active	Lost Communication With Drive

selection to view environmental data. Click on column heading to sort

Stored | Pending

 View Freeze Frame

Code	Status	Description
B210D	Stored	Battery Voltage Low
U0199	Active	Lost Communication With Driver Door

ata

DTCs

Actuators


System Tests

Misc Functions

ECU Details

Click row selection to view environmental data. Click on column heading to sort

Active | Stored | Pending


 View Freeze Frame

ECU	Code	Status	Description
PDM	B210D	Stored	Battery Voltage Low
PDM	U0199	Active	Lost Communication With Driver Door M


Kneisel-Ma
CW064081


Kneisel AER Kneisel-Ma
CW084081

Kneisel, Ma... Kneisel-Ma
CW084081


Dlr 3-1

 
EDR Explan... EDR Repor


IObit


Snipping

Overview

Name:

Anti Lock Brakes

Flash Part Number:

52124492AD

Bus Type:

CAN C

Hardware Version:

07.02

Software Version:

07.00.05

Original VIN

Invalid

Current VIN

1J4HR58286C 

Variant & Version:

07 - 04

Country Code

USA

DTC Count:

1

ECU

ABS

A A

Overview

Name:

Occupant Restraint

Flash Part Number:

68002601AA

Bus Type:

CAN B

Hardware Version:

00.00

Software Version:

06.D9.01

Original VIN

1J4HR58286C [REDACTED]

Current VIN

1J4HR58286C [REDACTED]

Variant & Version:

01 - 56

Country Code

USA

DTC Count:

1

Kneisel-Ma

CW064081



Kneisel AER



Kneisel-Ma

CW084081



Kneisel, Ma...



Kneisel-Ma

CW084081



Dir 3-1



EDR Explan...



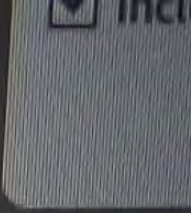
EDR Repor

- Include ECU Summary Information
- Include DTC Summary Information
- Include Environmental Data Summary Information

tion

	Original VIN	Current VIN	Part Number	Flash Part Number	H/W Version	S/W Version
Control Module	1J4HR58286C [REDACTED]	1J4HR58286C [REDACTED]	56044762AJ	56044762AJ	04.31	04.06.00
akes	Invalid	1J4HR58286C	52124492AD	52124492AD	07.02	07.00.05
Control/All Wheel Drive	1J4HR58286C [REDACTED]	1J4HR58286C	68235713AA	68235713AA	33.31	08.01.36
n Control Module	????????????????	1J4HR58286C	56044757AG	56044757AG	FF.FF	03.04.01
High Beam	1J4HR58286C [REDACTED]	1J4HR58286C	55157395AC	55157395AC	18.04	05.0B.1E
	1J4HR58286C [REDACTED]	1J4HR58286C	05064118AF	05064118AF	03.00	05.06.01
t Cluster/Cabin Compartment	1J4HR58286C	1J4HR58286C	56054012AH	56054009AH	12.00	10.35.00
Overhead	1J4HR58286C	1J4HR58286C	56050243AH	56050243AH	00.0B	01.60.FF
ateway	1J4HR58286C	1J4HR58286C	04692024AK	04692024AK	41.42	06.00.0B
	1J4HR58286C	1J4HR58286C	05064560AC		11.22	22.01.50





DTC Summary Information

ECU	DTC Code	Status	DTC Description
PCM	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
PCM	P0480	Stored	Cooling Fan 1 Control Circuit/Open
PCM	P2181	Stored	Cooling System Performance
ABS	C2204	Stored	Dynamics Sensor Internal
FDCM	C140A	Stored	Transfer Case Motor Performance
FDCM	U0431	Stored	Implausible Data Received from FCM
FDCM	U0401	Stored	Implausible Data Received From ECM/PCM
FDCM	U0415	Stored	Implausible Data Received from ABS
AHBM	U0199	Active	Lost Communication With Driver Door Module
AMP	U0199	Active	Lost Communication With Driver Door Module
CCN	U0199	Active	Lost Communication With Driver Door Module
EOM	U0186	Stored	Lost Communication With Audio Amplifier



FCMCGW	B163C	ACTIVE	Left Low Beam Control Circuit High
FCMCGW	B163C	Active	Front Left Turn Lamp Control Circuit High
FCMCGW	B1634	Active	Left Hi Beam Control Circuit High
FCMCGW	U0199	Active	Lost Communication With Driver Door Module
HFM	U0199	Active	Unknown
HSM	U0199	Active	Lost Communication With Driver Door Module
HVAC	U0199	Active	Lost Communication With Driver Door Module
MSMD	B210D	Stored	Battery Voltage Low
MSMD	U0199	Active	Lost Communication With Driver Door Module
OCM	U0199	Active	Lost Communication With Driver Door Module
ORC	U0199	Active	Lost Communication With Driver Door Module
PDM	B210D	Stored	Battery Voltage Low
PDM	U0199	Active	Lost Communication With Driver Door Module
PTS	U0199	Active	Lost Communication With Driver Door Module

Include DTC Summary Information

Include Environmental Data Summary Information

	1J4HR58286C	1J4HR58286C	05064118AF	05064118AF	03.00	05.06.01	01	33
ster/Cabin Compartment	1J4HR58286C	1J4HR58286C	56054012AH	56054009AH	12.00	10.35.00	03	07
rhead	1J4HR58286C	1J4HR58286C	56050243AH	56050243AH	00.0B	01.60.FF	01	53
ay	1J4HR58286C	1J4HR58286C	04692024AK	04692024AK	41.42	06.00.0B	01	58
	1J4HR58286C	1J4HR58286C	05064560AC		11.22	22.01.50	02	03
Module	1J4HR58286C	1J4HR58286C	04602327AJ	04602327AJ	05.05	33.20.04	01	51
tion and A/C	1J4HR58286C	1J4HR58286C	55111010AI	55111010AK	FF.FF	05.00.23	03	04
nsor module	????????????????	1J4HR58286C	56050078AM	56050078AM	03.00	02.07.00	01	55
t	1J4HR58286C	1J4HR58286C	04602797AA	04602797AA	05.31	05.31.00	01	28
assification	1J4HR58286C	1J4HR58286C	56043195BD	56043195BD	00.C0	03.04.03	01	55
straint	1J4HR58286C	1J4HR58286C	68002601AA	68002601AA	00.00	06.D9.01	01	56
Door Module	1J4HR58286C	1J4HR58286C	04602621AF	04602621AF	05.03	05.01.70	05	01
	1J4HR58286C	1J4HR58286C	05026016AD	05026016AD	05.00	05.00.00	01	52
	1J8HG48N46C	1J4HR58286C	56038646AM		41.4D	01.23.00	01	36
olumn	1J4HR58286C	1J4HR58286C	56050096AO	06104100AA	01.01	00.06.01	02	03
adio	1J4HR58286C	1J4HR58286C	05064075AC	05064075AC	09.04	12.00.05	01	53
	????????????????	1J4HR58286C	56010699AH	56010699AH	01.04	04.09.09	01	53
Control	1J4HR58286C	Invalid	56040543AS	56040543AS	41.4D	20.00.07	02	55



- Include ECU Summary Information
- Include DTC Summary Information
- Include Environmental Data Summary

Instrument Cluster/Cabin Compartment	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	56054012AH	56054009AH	12.00	10.35
Overhead	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	56050243AH	56050243AH	00.0B	01.60
Gateway	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	04692024AK	04692024AK	41.42	06.00
	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	05064560AC		11.22	22.01
Seat Module	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	04602327AJ	04602327AJ	05.05	33.20
Ventilation and A/C	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	55111010AI	55111010AK	FF.FF	05.00
Pressure Sensor module	????????????????	[REDACTED]	1J4HR58286C	[REDACTED]	56050078AM	56050078AM	03.00	02.07
Seat	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	04602797AA	04602797AA	05.31	05.31
Seat Classification	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	56043195BD	56043195BD	00.C0	03.04
Seat Restraint	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	68002601AA	68002601AA	00.00	06.D9
Trunk Door Module	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	04602621AF	04602621AF	05.03	05.01
Trunk Electronics	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	05026016AD	05026016AD	05.00	05.00
	1J8HG48N46C	[REDACTED]	1J4HR58286C	[REDACTED]	56038646AM		41.4D	01.23
Steering Column	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	56050096AO	06104100AA	01.01	00.06
Radio	1J4HR58286C	[REDACTED]	1J4HR58286C	[REDACTED]	05064075AC	05064075AC	09.04	12.00
Shift	????????????????	[REDACTED]	1J4HR58286C	[REDACTED]	56010699AH	56010699AH	01.04	04.09
Stability Control	1J4HR58286C	[REDACTED]	Invalid	[REDACTED]	56040543AS	56040543AS	41.4D	20.00

ECU	DTC Code	Status	DTC Description
PCM	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
PCM	P0480	Stored	Cooling Fan 1 Control Circuit/Open
PCM	P2181	Stored	Cooling System Performance
ABS	C2204	Stored	Dynamics Sensor Internal
FDCM	C140A	Stored	Transfer Case Motor Performance
FDCM	U0431	Stored	Implausible Data Received from FCM
FDCM	U0401	Stored	Implausible Data Received From ECM/PCM
FDCM	U0415	Stored	Implausible Data Received from ABS
AHBM	U0199	Active	Lost Communication With Driver Door Module
AMP	U0199	Active	Lost Communication With Driver Door Module
CCN	U0199	Active	Lost Communication With Driver Door Module
EOM	U0186	Stored	Lost Communication With Audio Amplifier
EOM	U0199	Active	Lost Communication With Driver Door Module
FCMCGW	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
FCMCGW	P1646	Stored	Hydraulic Cooling Fan Control Circuit Low
FCMCGW	B1640	Active	Front Right Turn Lamp Control Circuit High
FCMCGW	B1638	Active	Right Hi Beam Control Circuit High

FCMCGW	B162C	Active	Left Low Beam Control Circuit High
FCMCGW	B163C	Active	Front Left Turn Lamp Control Circuit High
FCMCGW	B1634	Active	Left HI Beam Control Circuit High
FCMCGW	U0199	Active	Lost Communication With Driver Door Module
HFM	U0199	Active	Unknown
HSM	U0199	Active	Lost Communication With Driver Door Module
HVAC	U0199	Active	Lost Communication With Driver Door Module
MSMD	B210D	Stored	Battery Voltage Low
MSMD	U0199	Active	Lost Communication With Driver Door Module
OCM	U0199	Active	Lost Communication With Driver Door Module
ORC	U0199	Active	Lost Communication With Driver Door Module
PDM	B210D	Stored	Battery Voltage Low
PDM	U0199	Active	Lost Communication With Driver Door Module
PTS	U0199	Active	Lost Communication With Driver Door Module
PTS	B210D	Stored	Battery Voltage Low
RADIO	U0199	Active	Lost Communication With Driver Door Module
SCM	U0199	Active	Lost Communication With Driver Door Module
SDAR	U0199	Active	Lost Communication With Driver Door Module
SUNR	B210D	Stored	Battery Voltage Low

HFM	U0199	Active	Unknown
HSM	U0199	Active	Lost Communication With Driver Door Module
HVAC	U0199	Active	Lost Communication With Driver Door Module
MSMD	B210D	Stored	Battery Voltage Low
MSMD	U0199	Active	Lost Communication With Driver Door Module
OCM	U0199	Active	Lost Communication With Driver Door Module
ORC	U0199	Active	Lost Communication With Driver Door Module
PDM	B210D	Stored	Battery Voltage Low
PDM	U0199	Active	Lost Communication With Driver Door Module
PTS	U0199	Active	Lost Communication With Driver Door Module
PTS	B210D	Stored	Battery Voltage Low
RADIO	U0199	Active	Lost Communication With Driver Door Module
SCM	U0199	Active	Lost Communication With Driver Door Module
SDAR	U0199	Active	Lost Communication With Driver Door Module
SUNR	B210D	Stored	Battery Voltage Low
WCM	C0077	Stored	Low Tire Pressure

Vehicle Information

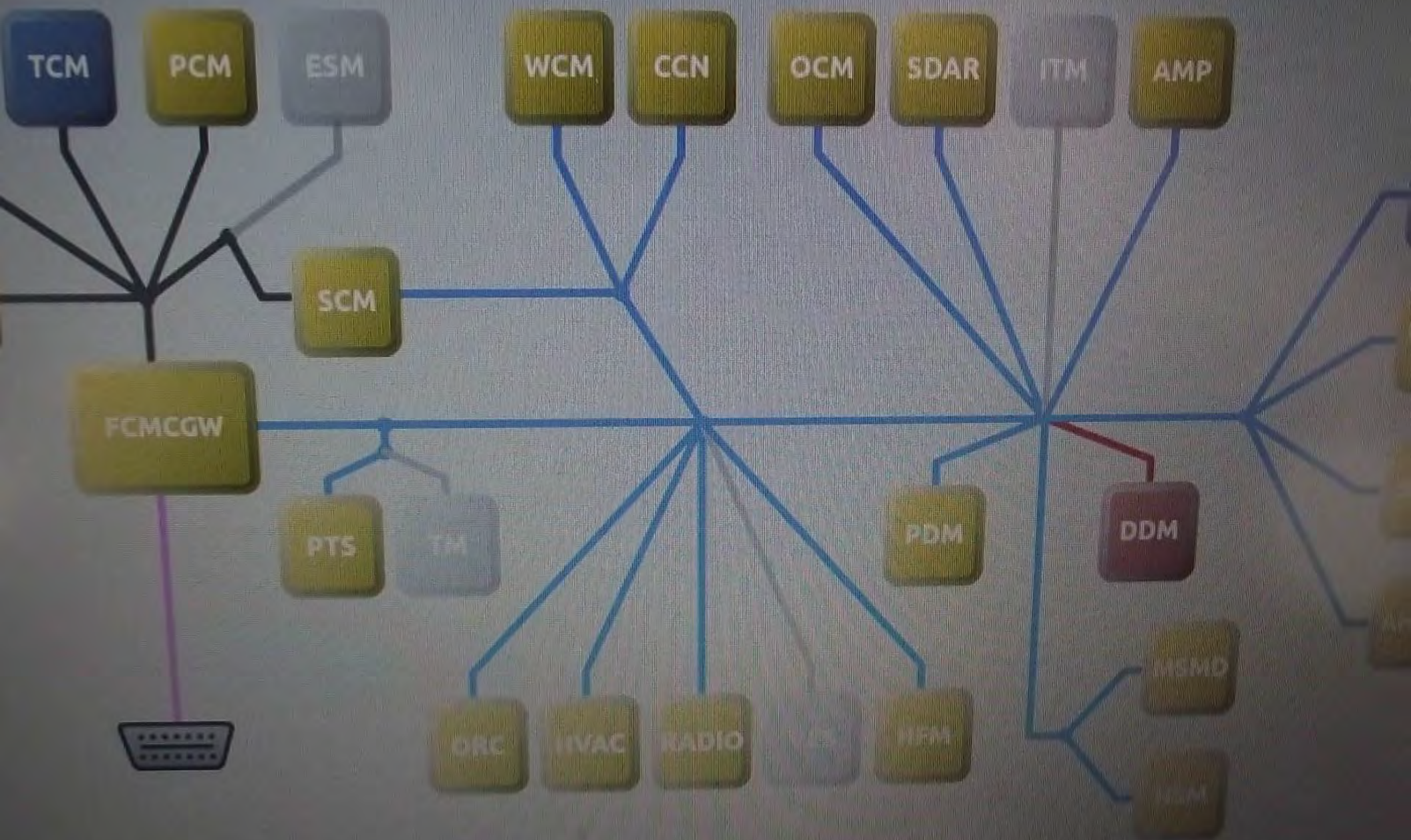
Vehicle 2006 WK 5.7L

Odometer 145017.5 miles

VIN 1J4HR58286C [REDACTED]

Original VIN 1J4HR58286C [REDACTED]

Publication Date Wed Mar 5 2014





Use the buttons to view the desired information. Click on column heading to sort table.

Er

Diagnostic Data for ABS | C2204 Dynamics Sensor Internal

	Value	Un
Readiness Flag	Complete	
Storage State	Stored	
Indicator Request State	Off	
Counter	145016.8	mi
Relaxation Timer	3	mi

al Data for ABS | C2204 Dynamics Sensor Internal

	Value
ess Flag	Complete
e State	Stored
icator Request State	Off
	145016.8
on Timer	3

el/AER Kneisel-Ma
CW084081

el, Ma... Kneisel-Ma
CW084081

 Dlr 3-1

Explan... EDR Repor

Name:
Anti Lock Brakes

Flash Part Number:
52124492AD

Bus Type:
CAN C

Hardware Version:
07.02

Software Version:
07.00.05

Original VIN
Invalid

Current VIN
1J4HR58286C [REDACTED]

Variant & Version:
07 - 04

Country Code
USA

DTC Count:
1

A	A

Click on the bu

Environmental

Name
DTC Readiness
DTC Storage
Warning Indico
Odometer
Accumulation

A	A
---	---

06150 LB

TIRES

33 PSI) COLD

TIRES

33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4HR58286C



TYPE:

MPV

MDH: 062118 382AA

VEHICLE MADE IN U.S.A.

PAINT: PJT

TRIM: PLJ3

4648509



20

12443704

S

Jeep





















5







20

Jeep

PE14-017 - Chrysler - 14162











P4F536



28 3





PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

24806297

From: [REDACTED]
To: customerassist@chrysler.com
Date: Sat Mar 29 19:32:10 EDT 2014
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service

Brief Description:

2007 grand Cherokee

Comments:

Thank you so much for building a safe vehicle, one of the reasons my wife is still alive today after Wednesday's crash. I did want to inform Jeep though that the airbags in the vehicle did not deploy. Ohio crash report #28-0337-28. Vehicle is being held by Safeco insurance. Thank you again and I look forward to the day when we are passed this mess and are able to purchase another new Jeep Grand Cherokee.

Sender Information:

Title:

First Name: [REDACTED]

Middle Initial:

Last Name: [REDACTED]

From: customerassist@chrysler.com

To: [REDACTED]

Date: Mon Mar 31 15:39:19 EDT 2014

Subject: Re: Chrysler Group LLC Customer Assistance

Dear [REDACTED],

Thank you for contacting the Jeep Customer Assistance Center in regards to your 2007 Jeep Grand Cherokee.

Given your concerns, I would like to further discuss this matter with you. I have attempted to contact you at the phone number provided in your email, [REDACTED]. If you wish to be reached at an alternative number, please respond so we may update your file appropriately.

We would like to look into your concerns further however; we would require further information. Please provide details on the incident, the address where the vehicle is currently located and your preferred contact number.

I will attempt to contact you again, by phone, on April 3rd. For immediate assistance, please contact us at please contact us directly at 1-877-426-5337 and make reference to case number 24806297.

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-877-I-AM-JEEP (1-877-426-5337).

Sincerely,

Jennifer

Customer Service Representative

Jeep Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 24806297

EMAIL CASE NUMBER: 2950840

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8524269V94759L0KM&

Original Message Follows:

US Customer Service - J-Mobile Brand Site

Brief Description:

2007 grand Cherokee

Comments:

Thank you so much for building a safe vehicle, one of the reasons my wife is still alive today after Wednesday's crash. I did want to inform Jeep though that the airbags in the vehicle did not deploy. Ohio crash report #28-0337-28. Vehicle is being held by Safeco insurance. Thank you again and I look forward to the day when we are passed this mess and are able to purchase another new Jeep Grand Cherokee.

VIN:

Mileage:

Servicing Dealer:

Title:

First Name:

██████

Middle Initial:

Last Name:

████████

Address 1:

████████████████████

Address 2:

City:

Chardon

State:

OH

Zip:

██████

Email:

██

Home Phone:

██████████████

From: [REDACTED]
To: customerassist@chrysler.com
Date: Mon Mar 31 15:49:30 EDT 2014
Subject: RE: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)
Jennifer,

Sorry, I was away from my desk. I received your message and attempted to call you back at the number below. I had no luck reaching a live person so I hung up, feel free to call me back at that same number and I will be sure to pick up this time.

Thanks,

[REDACTED]

-----Original Message-----

From: customerassist [mailto:customerassist@chrysler.com]
Sent: Monday, March 31, 2014 3:40 PM
To: [REDACTED]
Subject: Re: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)

Dear [REDACTED]

Thank you for contacting the Jeep Customer Assistance Center in regards to your 2007 Jeep Grand Cherokee.

Given your concerns, I would like to further discuss this matter with you. I have attempted to contact you at the phone number provided in your email, [REDACTED] If you wish to be reached at an alternative number, please respond so we may update your file appropriately.

We would like to look into your concerns further however; we would require further information. Please provide details on the incident, the address where the vehicle is currently located and your preferred contact number.

I will attempt to contact you again, by phone, on April 3rd. For immediate assistance, please contact us at please contact us directly at 1-877-426-5337 and make reference to case number 24806297.

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-877-I-AM-JEEP (1-877-426-5337).

Sincerely,

Jennifer

Customer Service Representative
Jeep Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 24806297

EMAIL CASE NUMBER: 2950840

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8524269V94759L0KM&

Original Message Follows:

US Customer Service - J-Mobile Brand Site

Brief Description:

2007 grand Cherokee

Comments:

Thank you so much for building a safe vehicle, one of the reasons my wife is

still alive today after Wednesday's crash. I did want to inform Jeep though that the airbags in the vehicle did not deploy. Ohio crash report

#28-0337-28. Vehicle is being held by Safeco insurance. Thank you again and I look forward to the day when we are passed this mess and are able to

purchase another new Jeep Grand Cherokee.

VIN:

Mileage:

Servicing Dealer:

Title:

First Name:

██████

Middle Initial:

Last Name:

████████

Address 1:

████████████████████

Address 2:

City:

Chardon

State:

OH

Zip:

██████

Email:

██

Home Phone:

██████████████

From: [REDACTED]
To: customerassist@chrysler.com
Date: Mon Mar 31 16:14:07 EDT 2014
Subject: RE: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)
Jennifer,

Here is the info you wanted from your e-mail below. =20

Accident Details:

[REDACTED] Jeep was traveling West on Wilson Mills Rd. in Chardon OH, at approximately 11:50 AM on 3/26/14. On the other side of the road there was a mail truck delivering the mail. The other vehicle (a white Volvo) involved was traveling East and in the opposite direction of [REDACTED]. The white Volvo that she was driving swerved to avoid the mail truck, crossing into the opposing lane and colliding with Melanie in her 2007 Jeep Grand Cherokee. The impact [REDACTED] off the road and crashing into a guard rail and then crashing into some trees. (see attached picture #1, Jeep Landing). [REDACTED] was then able to climb out of the rear passenger side door. The airbags never deployed.

The second photo is of the crashed Jeep's front end after it was boom hauled out of the trees and taken to Geauga Unibody, a local repair shop. (see attached photo #2 Jeep Front)

The vehicle is currently located at: =20

Copart Salvage
286 East Twinsburg Rd.
Northfield Ohio
330-468-1500

The vehicle has been released to the care of Safeco but we have not signed over the title as of yet.

My preferred phone number is, [REDACTED] [REDACTED] Cell)=20

Thanks,

[REDACTED]

-----Original Message-----

From: customerassist [mailto:customerassist@chrysler.com]=20

Sent: Monday, March 31, 2014 3:40 PM

To: [REDACTED]

Subject: Re: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)

Dear [REDACTED],

Thank you for contacting the Jeep Customer Assistance Center in regards to =
your 2007 Jeep Grand Cherokee.

Given your concerns, I would like to further discuss this matter with you. =
I have attempted to contact you at the phone number provided in your email,=
[REDACTED]. If you wish to be reached at an alternative number, please r=
espond so we may update your file appropriately.

We would like to look into your concerns further however; we would require =
further information. Please provide details on the incident, the address w=
here the vehicle is currently located and your preferred contact number.=20

I will attempt to contact you again, by phone, on April 3rd. For immediate =
assistance, please contact us at please contact us directly at
1-877-426-5337 and make reference to case number 24806297.

Thank you again for your email. Should you require additional assistance, =
or have any new information to provide, please reply to this
email message or call 1-877-I-AM-JEEP (1-877-426-5337). =20

Sincerely,=20

Jennifer =20

Customer Service Representative
Jeep Customer Assistance Center =20

For any future communications related to this email, please refer to the fo=
llowing information:=20

REFERENCE NUMBER: 24806297

EMAIL CASE NUMBER: 2950840

REPLY LINK: http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=3D=KMM8524269V94759L0KM&

Original Message Follows:

US Customer Service - J-Mobile Brand Site

Brief Description:=20

2007 grand Cherokee

Comments:

Thank you so much for building a safe vehicle, one of the reasons my=20
wife is

still alive today after Wednesday's crash. I did want to inform Jeep
though that the airbags in the vehicle did not deploy. Ohio crash=20
report

#28-0337-28. Vehicle is being held by Safeco insurance. Thank you again
and I look forward to the day when we are passed this mess and are able
to
purchase another new Jeep Grand Cherokee.

=20

VIN:

=20

Mileage:

=20

Servicing Dealer:

=20

Title:

=20

First Name:

██████

Middle Initial:

=20

Last Name:

[REDACTED]

Address 1:

[REDACTED]

Address 2:

=20

City:

Chardon

State:

OH

Zip:

[REDACTED]

Email:

[REDACTED]

Home Phone:

[REDACTED]

From: customerassist@chrysler.com

To: [REDACTED]

Date: Thu Apr 03 09:30:31 EDT 2014

Subject: RE: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)

Dear [REDACTED],

We appreciate the time you have taken to contact us back with the requested information and have forwarded your file to the appropriate department. You will receive a call back within 1-2 business days to go over your concerns further.

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-877-I-AM-JEEP (1-877-426-5337).

Sincerely,

Jennifer

Customer Service Representative

Jeep Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER:

EMAIL CASE NUMBER: 2950840

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8528195V31831L0KM&

Original Message Follows:

[REDACTED]

Here is the info you wanted from your e-mail below.

Accident Details:

[REDACTED] Jeep was traveling West on Wilson Mills Rd. in Chardon OH, at approximately 11:50 AM on 3/26/14. On the other side of the road there was a mail truck delivering the mail. The other vehicle (a white Volvo) involved was traveling East and in the opposite direction of [REDACTED]. The white Volvo that she was driving swerved to avoid the mail truck, crossing into the opposing lane and colliding with [REDACTED] in her 2007 Jeep Grand Cherokee. The impact [REDACTED] off the road and crashing into a guard rail and then crashing into some trees. (see attached picture #1, Jeep Landing). [REDACTED] was then able to climb out of the rear passenger side door. The airbags never deployed.

The second photo is of the crashed Jeep's front end after it was boom hauled out of the trees and taken to Geauga Unibody, a local repair shop. (see attached photo #2 Jeep Front)

The vehicle is currently located at:
Copart Salvage
286 East Twinsburg Rd.
Northfield Ohio
330-468-1500

The vehicle has been released to the care of Safeco but we have not signed over the title as of yet.

My preferred phone number is, [REDACTED] [REDACTED] Cell)

Thanks,

[REDACTED]

-----Original Message-----

From: customerassist [mailto:customerassist@chrysler.com]

Sent: Monday, March 31, 2014 3:40 PM

To: [REDACTED]

Subject: Re: Chrysler Group LLC Customer Assistance (KMM8524269V94759L0KM)

Dear [REDACTED],

Thank you for contacting the Jeep Customer Assistance Center in regards to your 2007 Jeep Grand Cherokee.

Given your concerns, I would like to further discuss this matter with you. I have attempted to contact you at the phone number provided in your email, [REDACTED]. If you wish to be reached at an alternative number, please respond so we may update your file appropriately.

We would like to look into your concerns further however; we would require further information. Please provide details on the incident, the address where the vehicle is currently located and your preferred contact number.

I will attempt to contact you again, by phone, on April 3rd. For immediate assistance, please contact us at please contact us directly at 1-877-426-5337 and make reference to case number 24806297.

Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-877-I-AM-JEEP (1-877-426-5337).

Sincerely,

██████████

Customer Service Representative
Jeep Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 24806297

EMAIL CASE NUMBER: 2950840

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8524269V94759L0KM&

Original Message Follows:

US Customer Service - J-Mobile Brand Site

Brief Description:

2007 grand Cherokee

Comments:

Thank you so much for building a safe vehicle, one of the reasons my wife is

still alive today after Wednesday's crash. I did want to inform Jeep though that the airbags in the vehicle did not deploy. Ohio crash report

#28-0337-28. Vehicle is being held by Safeco insurance. Thank you again and I look forward to the day when we are passed this mess and are able to

purchase another new Jeep Grand Cherokee.

VIN:

Mileage:

Servicing Dealer:

Title:

First Name:

██████

Middle Initial:

Last Name:

████████

Address 1:

████████████████████

Address 2:

City:

Chardon

State:

OH

Zip:

██████

Email:

██

Home Phone:

██████████████

[Attachment 1 Type: image/jpeg Name: jeep landing.jpg]

Pg. 1 of 8

Facsimile Cover Sheet
Chrysler Vehicle Investigation Report (VIR) OR (PVIR)

Date: 4/15/14

To: MAGGIE @ CHRYSLER

from: EAA/SPX S.A. DAN NEMCEK

Phone No.: 586-274-8160

Phone No.: (330) 721-9524

Fax No.: (248) 512-0922

Fax No.: (330) 721-9524

Re: CHRY-0010 OR CHRY-2012 Pages: (8) INCLUDING COVER SHEET

Urgent

For Review

Please Comment

Please Reply

Please Recycle

REF. CAIR # 248 06297

CUSTOMER NAME:



PLS. SEE FAXED:

POLICE REPORT



DEALER REPAIR EST.



pg. 2 of 8

EAA Inspection Request

→ NOTE: THIS SHEET ATTACHED FOR INFORMATION ONLY.

Case Information

Project Number: CHRY-2012 Client Case Number: 24806297	
Customer Name: [REDACTED]	
Chrysler Case Managers	<input type="checkbox"/> Jay 586-274-8171 <input checked="" type="checkbox"/> Maggie 586-274-8160
Fax Number: 586-497-2112	

Vehicle Information and Special Requests

Vehicle Location/ Notes: We have spoken with marie from Copart, 330-468-1500 and you have permission to inspect the vehicle, Lot# 17881104.

Inspection Information

EDR Required: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Assignment Information

To: SA: Dan Nemcek	Date E-Mailed to SA: 04/08/14
	Due Date: 04/15/14

Acceptance Information

SA: Please acknowledge acceptance of this case within 1 business day by via email. Please contact the customer within 24-48 hours.

REF CAIR-24802297
TRAFFIC CRASH REPORT

Pg. 3 of 8



LOCAL INFORMATION		LOCAL REPORT NUMBER*	CRASH SEVERITY	HU/SHP		
		28-0337-28	2 1 - FATAL 2 - INJURY 3 - PDO	<input type="checkbox"/> 1 - SOLVED <input type="checkbox"/> 2 - UNSOLVED		
PHOTOS TAKEN <input type="checkbox"/> OH-1 <input type="checkbox"/> OH-2 <input type="checkbox"/> OH-3 <input type="checkbox"/> OTHER	PDO UNDER STATE REPORTABLE DOLLAR AMOUNT <input type="checkbox"/>	REPORTING AGENCY NCIC* OHP28	REPORTING AGENCY NAME* Ohio State Highway Patrol	NUMBER OF UNITS 2		
CITY*	CITY, VILLAGE, TOWNSHIP*	CRASH DATE*	TIME OF CRASH	DAY OF WEEK		
Geauga	MUNSON	03/26/2014	1150	Wed		
DEGREES/MINUTES/SECONDS		DECIMAL DEGREE				
LATITUDE 41:32:45.07		LONGITUDE 81:17:16.24				
ROADWAY DIVISION <input type="checkbox"/> DIVULG <input checked="" type="checkbox"/> UNDIVULG	DIVIDED LANE DIRECTION OF TRAVEL <input type="checkbox"/> N - NORTHBOUND <input type="checkbox"/> E - EASTBOUND <input type="checkbox"/> S - SOUTHBOUND <input type="checkbox"/> W - WESTBOUND	NUMBER OF TRAIL LINES 2	ROAD TYPES OR MILEPOST AL - ALLEY GR - GORGE HE - HEIGHTS MP - MILEPOST PL - PLACE ST - STREET WA - WAY AV - AVENUE CT - COURT HW - HIGHWAY PK - PARKWAY RD - ROAD TE - TERRACE BL - BOULEVARD DR - DRIVE LA - LAKE PI - PIKE SQ - SQUARE TL - TRAIL			
LOCATION ROUTE NUMBER CR LOCATION ROUTE TYPE 0008	LOC PREFIX <input type="checkbox"/> N.S. <input type="checkbox"/> E.W.	LOCATION ROAD NAME	ROUTE TYPES IR - INTERSTATE ROUTE (NO. NUMBER) US - US ROUTE CR - NUMBERED COUNTY ROUTE SR - STATE ROUTE TR - NUMBERED TOWNSHIP ROUTE			
DISTANCE FROM REFERENCE <input type="checkbox"/> MILES <input type="checkbox"/> FEET <input type="checkbox"/> YARDS 200	DIR FROM REF <input type="checkbox"/> N.S. <input type="checkbox"/> E.W.	REFERENCE ROUTE NUMBER TR REFERENCE ROUTE TYPE 0765	REF PREFIX <input type="checkbox"/> N.S. <input type="checkbox"/> E.W.	REFERENCE NAME (ROAD, MILEPOST, HOUSE #) REFERENCE ROAD TYPE		
REFERENCE POINT USED 1 - INTERSECTION 2 - MILE POST 3 - HOUSE NUMBER 1	CRASH LOCATION 01 - NOT AN INTERSECTION 02 - FOUR-WAY INTERSECTION 03 - T-INTERSECTION 04 - Y-INTERSECTION 05 - TRAFFIC CIRCLE/ROUNDABOUT 06 - DRIVEWAY ALLEY ACCESS 01	05 - FIVE POINT, CHAORE 07 - ON RAMP 08 - OFF RAMP 09 - CROSSOVER	11 - RAILWAY GRADE CROSSING 12 - SHARED USE PATHS OR TRAILS 99 - UNKNOWN	<input type="checkbox"/> INTERSECTION RELATED LOCATION OF FIRST HARMFUL EVENT 1 - ON ROADWAY 2 - ON SHOULDER 3 - IN MEDIAN 4 - ON ROADSIDE 5 - ON GORE 6 - OUTSIDE TRAFFICWAY 9 - UNKNOWN		
ROAD CONTOUR 2 1 - STRAIGHT LEVEL 2 - STRAIGHT GRADE 3 - CURVE LEVEL 4 - CURVE GRADE 9 - UNKNOWN	ROAD CONDITIONS 04 PRIMARY SECONDARY 01 - DRY 02 - WET 03 - SNOW 04 - ICE 05 - SAND, MUD, DIRT, OIL, GRAPVEL 06 - WATER (STANDING, MOVING) 07 - SLUSH 08 - DEBRIS 09 - RUT, HOLES, BUMPS, UNEVEN PAVEMENT 10 - OTHER 99 - UNKNOWN	*SECONDARY CONDITION ONLY				
MANNER OF CRASH COLLISION/IMPACT 8 1 - NOT COLLISION BETWEEN TWO MOTOR VEHICLES IN TRANSPORT 2 - REAR-END 3 - HEAD-ON 4 - REAR-TO-REAR 5 - BACKING 6 - ANGLE 7 - SIDESWIPE - SAME DIRECTION 8 - SIDESWIPE, OPPOSITE DIRECTION 9 - UNKNOWN	WEATHER 2 1 - CLEAR 2 - CLOUDY 3 - FOG, SMOG, SMOKE 4 - RAIN 5 - SLEET, HAIL 6 - SNOW 7 - SEVERE CROSSWIND 8 - BLOWING SAND, SOIL, DIRT, SNOW 9 - OTHER/UNKNOWN		ROAD SURFACE 2 1 - CONCRETE 2 - BLACKTOP 3 - BRICK/BLOCK 4 - SLAG, GRAVEL, STONE 5 - DIRT 6 - OTHER LEAF CONDITIONS 1 PRIMARY SECONDARY 1 - DAYLIGHT 2 - DAWN 3 - DUSK 4 - DARK - LIGHTED ROADWAY 5 - DARK - ROADWAY NOT LIGHTED 6 - DARK - UNKNOWN ROADWAY LIGHTING 7 - GLARE 8 - OTHER *SECONDARY CONDITION ONLY			
WORK ZONE RELATED <input type="checkbox"/>	WORKERS PRESENT <input type="checkbox"/>	LAW ENFORCEMENT PRESENT (OFFICER/VEHICLE) <input type="checkbox"/>	LAW ENFORCEMENT PRESENT (VEHICLE ONLY) <input type="checkbox"/>	TYPE OF WORK ZONE <input type="checkbox"/> 1 - LANE CLOSURE <input type="checkbox"/> 2 - LANE SHIFT CROSSOVER <input type="checkbox"/> 3 - WORK ON SHOULDER OR MEDIAN <input type="checkbox"/> 4 - INTERMITTENT OR MOVING WORK <input type="checkbox"/> 5 - OTHER LOCATION OF CRASH IN WORK ZONE <input type="checkbox"/> 1 - BEFORE THE FIRST WORK ZONE WARNING SIGN <input type="checkbox"/> 2 - ADVANCE WARNING AREA <input type="checkbox"/> 3 - TRANSITION AREA SCHOOL BUS RELATED <input type="checkbox"/> YES, SCHOOL BUS DIRECTLY INVOLVED <input type="checkbox"/> YES, SCHOOL BUS INDIRECTLY INVOLVED ACTIVITY AREA 4 - ACTIVITY AREA 5 - TERMINATION AREA		
NARRATIVE Unit 1 was going east on Wilson Mills Road. Unit 2 was going west on Wilson Mills Road. Unit 1 lost control on icy roads, went left of center and struck Unit 2. Unit 2 then went off the right side of the road and struck a guardrail and tree.						
<p>NOT TO SCALE</p>						
REPORT TAKEN BY <input checked="" type="checkbox"/> POLICE AGENCY <input type="checkbox"/> MOTORIST	<input type="checkbox"/> SUPPLEMENT (CHECK OFF OR ADD ON TO AN EXISTING REPORT SENT TO COPS)					
DATE CRASH REPORTED 03/26/2014	TIME CRASH REPORTED 1153	DISPATCH TIME 1153	ARRIVAL TIME 1215	TIME CLEARED 1322	OTHER INVESTIGATION TIME 29	TOTAL MINUTES 118
OFFICER'S NAME Brunzman, P. G.			OFFICER'S BADGE NUMBER 0843	CHECKED BY 1260		



UNIT → REF. CAR - Z4806297

LOCAL REPORT NUMBER

28-0337-28

UNIT NUMBER 1	OWNER NAME: LAST, FIRST, MIDDLE (SAME AS DRIVER) [REDACTED]	OWNER PHONE NUMBER 440-729-4088	DAMAGE SCALE 4	DAMAGE AREA FRONT [Diagram of vehicle damage area]
OWNER ADDRESS: CITY, STATE, ZIP [REDACTED]	Chesterland, OH, [REDACTED]		1 - NONE	
UP STATE OH	LICENSE PLATE NUMBER [REDACTED]	VEHICLE IDENTIFICATION NUMBER YV1LW554XT2 [REDACTED]	2 - MINOR	
VEHICLE YEAR 1995	VEHICLE MAKE Volvo	VEHICLE MODEL 850 Series	3 - FUNCTIONAL	
PROOF OF INSURANCE 5-10-01	INSURANCE COMPANY Amica Mutual	POLICY NUMBER [REDACTED]	4 - DISABLING	
CARRIER NAME, ADDRESS, CITY, STATE, ZIP		TOWED BY Mason Healy	9 - UNKNOWN	
US DOT	VEHICLE WEIGHT GVWR/GCWR 1 - LESS THAN OR EQUAL TO 10K LBS 2 - 10,001 TO 26,000 LBS 3 - MORE THAN 26,000 LBS	CARGO BODY TYPE 01 - NO CARGO BODY TYPE (NOT APPLICABLE) 02 - BUS/VAN (6-15 SEATS, INC. DRIVER) 03 - BUS (16+ SEATS, INC. DRIVER) 04 - VEHICLE TOWING ANOTHER VEHICLE 05 - LOADING 06 - INTERIOR CONTAINER CUBES 07 - CARGO VAN ENCLOSED BOX 08 - GRAB, C-OPS, GRAVEL	TRAFFICWAY DESCRIPTION 1 - TWO-WAY, NOT DIVIDED 2 - TWO-WAY, NOT DIVIDED, CONTINUOUS LEFT TURN LANE 3 - TWO-WAY, DIVIDED, UNPROTECTED/PAVED OR GRASS (FT) MEDIAN 4 - TWO-WAY, DIVIDED, POSITIVE MEDIAN BARRIER 5 - ONE-WAY TRAFFICWAY	
HM PLACARD ID NO.	HAZARDOUS MATERIALS RELEASED		<input type="checkbox"/> HIT / SHIP UNIT	
NON-MOTORIST LOCATION PRIOR TO IMPACT 01 - INTERSECTION - MARKED CROSSWALK 02 - INTERSECTION - NO CROSSWALK 03 - INTERSECTION OTHER 04 - MIDDLE-LANE MARKED CROSSWALK 05 - TRAVE, LAINE - OTHER LOCATION 06 - BICYCLE LANE 07 - SHOULDER/ROADSIDE 08 - SIDEWALK 09 - MEDIAN/CROSSWALK ISLAND 10 - DRIVEWAY ACCESS 11 - SHARED-USE PATH OR TRAIL 12 - NON-TRAFFICWAY AREA 99 - OTHER/UNKNOWN	TYPE OF USE 1 - PERSONAL 2 - COMMERCIAL 3 - GOVERNMENT <input type="checkbox"/> IN EMERGENCY RESPONSE	UNIT TYPE 04 PASSENGER VEHICLES (LESS THAN 9 PASSENGERS) 01 - SUB COMPACT 02 - COMPACT 03 - MID SIZE 04 - FULL SIZE 05 - MINIVAN 06 - SPORT UTILITY VEHICLE 07 - PICKUP 08 - VAN 09 - MOTORHOME 10 - MOTORCYCLE 11 - SNOWMOBILE/ATV 12 - OTHER PASSENGER VEHICLE	MID/HEAVY TRUCKS OR COMBO UNITS - 10 OR BUS/VAN/LIGHT ON OR MORE INCLUDING DR 13 - SINGLE UNIT TRUCK OR VAN 2 AXLES, 6 TIRES 14 - SINGLE UNIT TRUCK; 3+ AXLES 15 - SINGLE UNIT TRUCKY TRAILER 16 - TRACTOR/TRACTOR (BOILER) 17 - TRACTOR/SEMI TRAILER 18 - TRACTOR/DOUBLE 19 - TRACTOR/DRUMS 20 - OTHER MID/HEAVY VEHICLE	
SPECIAL FUNCTION 01 - NONE 02 - TAXI 03 - RENTAL TRUCK (OVER 10 SEATS) 04 - BUS - SCHOOL (PUBLIC OR PRIVATE) 05 - BUS - TRANSIT 06 - BUS - WATER 07 - BUS - SHUTTLE 08 - BUS - OTHER	09 - AMBULANCE 10 - FIRE 11 - HIGHWAY MAINTENANCE 12 - MILITARY 13 - POLICE 14 - PUBLIC UTILITY 15 - OTHER GOVERNMENT 16 - CONSTRUCTION EQUIP.	17 - FARM VEHICLE 18 - FARM EQUIPMENT 19 - MOTORHOME 20 - GOLF CART 21 - TRAIN 22 - OTHER (EXPLAIN IN REMARKS)	MOST DAMAGED AREA 02 - CENTER FRONT 03 - RIGHT FRONT 04 - RIGHT SIDE 05 - RIGHT REAR 06 - REAR CENTER 07 - LEFT REAR	ACTION 5 - 1 - NON CONTACT 2 - NON COLLISION 3 - STRUCK 4 - STRUCK 5 - STRUCK/STUCK 9 - UNKNOWN
PREV. CRASH ACTIONS 01 - STRAIGHT AHEAD 02 - BACKING 03 - CHANGING LANES 04 - OVERTAKING/PASSING 05 - MAKING RIGHT TURN 06 - MAKING LEFT TURN	MOTORIST 01 - STRAIGHT AHEAD 02 - BACKING 03 - CHANGING LANES 04 - OVERTAKING/PASSING 05 - MAKING RIGHT TURN 06 - MAKING LEFT TURN	07 - MAKING U-TURN 08 - ENTERING TRAFFIC LANE 09 - LEAVING TRAFFIC LANE 10 - PARKED 11 - SLOWING OR STOPPED IN TRAFFIC 12 - DIVERTLESS	NON-MOTORIST 13 - NEGOTIATING A CURVE 14 - OTHER MOTORIST ACTION	15 - ENTERING OR CROSSING SPECIFIED LOCATION 16 - WALKING/RUNNING/JOGGING/PLAYING/CYCLING 17 - WOODING 18 - PUSHING VEHICLE 19 - APPROXIMATING OR LEAVING VEHICLE 20 - STANDING
CONTROLLING CIRCUMSTANCE PRIMARY 06 - FAILURE TO YIELD 03 - RAN RED LIGHT 04 - RAN STOP SIGN SECONDARY 05 - EXCEEDED SPEED LIMIT 07 - IMPROPER TURN 08 - LEFT OF CENTER 09 - FOLLOWED TOO CLOSELY/ACCDA 10 - IMPROPER LANE CHANGE (PASSING OR) REAR	MOTORIST 01 - NONE 02 - FAILURE TO YIELD 03 - RAN RED LIGHT 04 - RAN STOP SIGN 05 - EXCEEDED SPEED LIMIT 07 - IMPROPER TURN 08 - LEFT OF CENTER 09 - FOLLOWED TOO CLOSELY/ACCDA 10 - IMPROPER LANE CHANGE (PASSING OR) REAR	11 - IMPROPER BACKING 12 - IMPROPER START FROM PARKED POSITION 13 - STOPPED ON PARKED ILLEGALLY 14 - OPERATING VEHICLE IN NEGLIGENT MANNER 15 - SWERING TO AVOID (DUE TO EXISTENTIAL CONDITIONS) 16 - WRONG SIDE/WRONG WAY 17 - FAILURE TO CONTROL 18 - VISION OBSTRUCTION 19 - OPERATING DEFECTIVE EQUIPMENT 20 - LOAD SHIFTS/DROPPING/SHEDDING 21 - OTHER IMPROPER ACTION	NON-MOTORIST 22 - NONE 23 - IMPROPER CROSSING 24 - DARTING 25 - LANE CHANGE ILLEGALLY IN ROADWAY 26 - FAILURE TO YIELD RIGHT OF WAY 27 - NOT VISIBLE (DARK CLOTHING) 28 - INATTENTIVE 29 - FAILURE TO OBEY TRAFFIC SIGNS (SIGNALS/OFFICER) 30 - WRONG SIDE OF THE ROAD 31 - OTHER NON-MOTORIST ACTION	VEHICLE DEFECTS 01 - TURN SIGNALS 02 - HEAD LAMPS 03 - TAIL LAMPS 04 - BRAKES 05 - STEERING 06 - TIRE BLOWOUT 07 - WORN OR SLOTTED TIRES 08 - TRAILER EQUIPMENT DEFECTIVE 09 - MOTOR TROUBLE 10 - DISABLED FROM PRIOR ACCIDENT 11 - OTHER DEFECTS
SEQUENCE OF EVENTS 1 - 11 2 - 20 3 - [REDACTED] 4 - [REDACTED] 5 - [REDACTED] 6 - [REDACTED]	NON-COLLISION EVENTS 01 - OVERTAKE FOLLOWUP 02 - FIRE/EXPLOSION 03 - IMPERSONATION 04 - JACKKNIFE 05 - CARGO/EQUIPMENT LOSS OR SHIFT	06 - EQUIPMENT FAILURE (BLOWN TIRE, BRAKE FAILURE, ETC) 07 - SEPARATION OF UNITS 08 - RAN OFF ROAD RIGHT 09 - RAN OFF ROAD LEFT	10 - CROSS MEDIAN 11 - CROSS CENTER LINE 12 - CROSSING DIRECTION OF TRAVEL 13 - OTHER NON-COLLISION	
COLLISION WITH PERSON, VEHICLE OR OBJECT NOT LISTED 14 - PROCESSION 15 - PEDON/CYCLIST 16 - RAILWAY VEHICLE (TRAIN, ENGINE) 17 - ANIMAL - FARM 18 - ANIMAL - DEER 19 - ANIMAL - OTHER 20 - MOTOR VEHICLE IN TRANSPORT	21 - PARKED MOTOR VEHICLE 22 - WORK ZONE MAINTENANCE EQUIPMENT 23 - STRUCK BY FALLING, SHIFTING CARGO OR ANCHORED SET IN MOTION BY A MOTOR VEHICLE 24 - OTHER MOVABLE OBJECT	25 - IMPACT AT JUNCTION/CROSSING 26 - BRIDGE OVERHEAD STRUCTURE 27 - BRIDGE PIER OR ADJUTMENT 28 - BRIDGE PARAPET 29 - BRIDGE RAIL 30 - GUARDRAIL FACE 31 - GUARDRAIL END 32 - PORTABLE BARRIER	33 - MEDIAN CABLE BARRIER 34 - MEDIAN GUARDRAIL BARRIER 35 - MEDIAN CONCRETE BARRIER 36 - MEDIAN OTHER BARRIER 37 - TRAFFIC SIGN POST 38 - OVERHEAD SIGN POST 39 - LIGHT/LUMINAIRE SUPPORT 40 - UTILITY POLE	
UNIT SPEED 40	POSTED SPEED 45	TRAFFIC CONTROL 12 - NO CONTROL 01 - NO CONTROL 02 - STOP SIGN 03 - YIELD SIGN 04 - TRAFFIC SIGNAL 05 - TRAFFIC FLASHERS 06 - SCHOOL ZONE	07 - RAILROAD CROSSINGS 08 - RAILROAD FLASHERS 09 - RAILROAD GATES 10 - CONSTRUCTION BARRIERS 11 - PERSON (FLAGGER, OFFICER) 12 - PAVEMENT MARKINGS	13 - CROSSWALK LINES 14 - WALKWAY/WALK 15 - OTHER 16 - NOT REPORTED
UNIT DIRECTION FROM 4 TO 3	1 - NORTH 2 - SOUTH 3 - EAST 4 - WEST	5 - NORTHEAST 6 - NORTHWEST 7 - SOUTHEAST 8 - SOUTHWEST 9 - UNKNOWN		

Pg. 5 of 8



UNIT → REF. CASE - 248 06 297

LOCAL REPORT NUMBER
28-0337-28

UNIT NUMBER 2		OWNER NAME - LAST, FIRST, MIDDLE (IF SAME AS DRIVER) [REDACTED]		OWNER PHONE NUMBER [REDACTED]		DAMAGE SCALE 4		DAMAGE AREA FRONT [Diagram of vehicle damage area]			
OWNER ADDRESS - CITY, STATE, ZIP [REDACTED], Chardon, OH [REDACTED]		LP STATE OH		VEHICLE IDENTIFICATION NUMBER 1J8GR48K97C [REDACTED]		# OCCUPANTS 1		1 - NONE			
VEHICLE YEAR 2007		VEHICLE MAKE Jeep		VEHICLE MODEL Comanche Laredo - LRD		VEHICLE COLOR RED		2 - MINOR			
PROOF OF INSURANCE SHOWN		INSURANCE COMPANY Safeco		POLICY NUMBER [REDACTED]		TOWED BY Mason-Healey		3 - FUNCTIONAL			
CARRIER NAME, ADDRESS, CITY, STATE, ZIP		CARRIER PHONE		4 - DISABLED		9 - UNKNOWN		[Diagram of vehicle damage area]			
US DOT HM PLACARD (ID NO.)		VEHICLE WEIGHT GVMR/GCWR 1 - LESS THAN OR EQUAL TO 10K LB 2 - 10,001 TO 26,000 LBS 3 - MORE THAN 26,000 LBS		CARGO BODY TYPE 01 - No Cargo Body Type/Not Applicable 02 - BUS VAN (9-15 SEATS, INC DRIVER) 03 - BUS (16+ SEATS, INC DRIVER) 04 - VEHICLE TOWING ANOTHER VEHICLE 05 - LOGGING 06 - INTERNATIONAL CONTAINER CHASE 07 - CARGO VAN/ENCLOSED BOX 08 - GRAN, CHIPS, GRAVEL		TRAFFICWAY DESCRIPTION 1 - TWO-WAY, NOT DIMED 2 - TWO-WAY, NOT DIMED, CONTINUOUS LEFT TURN LANE 3 - TWO-WAY, DIMED, UNPRODUCED OR PAINTED OR GRASS-APPLIED MEDIA 4 - TWO-WAY, DIMED, POSITIVE MEDIA MARKERS 5 - ONE-WAY TRAFFICWAY		HM CLASS NUMBER		HAZARDOUS MATERIAL RELEASED	
NON-MOTORIST LOCATION PRIOR TO IMPACT		TYPE OF USE		LIMIT TYPE		MOTORIST TRUCKS OR COMBO UNITS - 10K BUS/VAN/LOAD OR MORE INCLUDING DRIV		NON-MOTORIST			
01 - INTERSECTION - MARKED CROSSWALK 02 - INTERSECTION - NO CROSSWALK 03 - INTERSECTION - OTHER 04 - INTERLOCK - MARKED CROSSWALK 05 - TRAVEL LANE - OTHER LOCATION 06 - BIWAY LANE 07 - SHOULDER/ROADSIDE 08 - SIDEWALK 09 - MEDIAN/CROSSING ISLAND 10 - DRIVE WAY ACCESS 11 - SHARED-USE PATH OR TRAIL 12 - NON TRAFFICWAY AREA 99 - OTHER/UNKNOWN		1 - PERSONAL 2 - COMMERCIAL 3 - GOVERNMENT <input type="checkbox"/> IN EMERGENCY RESPONSE		06 PASSENGER VEHICLES (LESS THAN 9 PASSENGERS) 01 - SUB COMPACT 02 - COMPACT 03 - MID SIZE 04 - FULL SIZE 05 - MINIVAN 06 - SHORT UTILITY VEHICLE 07 - PICKUP 08 - VAN 09 - MOTORCYCLE 10 - MOTORIZED BICYCLE 11 - SNOWMOBILE/ATV 12 - OTHER PASSENGER VEHICLE		13 - SINGLE UNIT TRUCK OR VAN 2 AXLES, 6 TIRES 14 - SINGLE UNIT TRUCK, 3+ AXLES 15 - SINGLE UNIT TRUCK / TRAILER 16 - TRACTOR TRACTOR (BOOM/AL) 17 - TRACTOR/SEMI TRAILER 18 - TRACTOR/DOUBLE 19 - TRACTOR/TABLES 20 - OTHER MED/HEAVY VEHICLE		21 - BUS/VAN (9-15 SEATS, INC DRIVER) 22 - BUS (16+ SEATS, INC DRIVER) 23 - ANIMAL WITH RIDER 24 - ANIMAL W/ BUCKY, WAGON, SADDLE 25 - BICYCLE/PROCYCLES 26 - PREPARED SEATER 27 - OTHER NON-MOTORIST			
SPECIAL FUNCTION		PHE CRASH ACTIONS		MOST DAMAGED AREA		ACTION					
01 - NONE 02 - TAXI 03 - RENTAL TRUCK (OVER 10K LBS) 04 - BUS - SCHOOL (PUBLIC OR PRIVATE) 05 - BUS - TOURIST 06 - BUS - CHARTER 07 - BUS - SHUTTLE 08 - BUS - OTHER		01 - STRAIGHT AHEAD 02 - BACKING 03 - CHANGING LANES 04 - OVERTAKING/PASSING 05 - MAKING RIGHT TURN 06 - MAKING LEFT TURN 07 - MARKED U-TURN 08 - ENTERING TRAFFIC LANE 09 - LEAVING TRAFFIC LANE 10 - PARKED 11 - SLOWING OR STOPPED IN TRAFFIC 12 - DEER/LESS 13 - NEGOTIATING A CURVE 14 - OTHER MOTORIST ACTION 15 - ENTERING OR CROSSING SIDEWALK/LOADING 16 - WALKING, RUNNING, JOGGING, PLAYING, CYCLING 17 - WORKING 18 - PUSHING VEHICLE 19 - APPROACHING OR LEAVING VEHICLE 20 - STAMMING 21 - OTHER NON-MOTORIST ACTION		01 - NONE 02 - CENTER FRONT 03 - RIGHT FRONT 04 - RIGHT SIDE 05 - RIGHT REAR 06 - REAR CENTER 07 - LEFT REAR 08 - LEFT SIDE 09 - LEFT FRONT 10 - TOP AND WINDOWS 11 - UNDERCARRIAGE 12 - LONG/TRAILER 13 - TOTAL (ALL AREAS) 14 - OTHER		5 1 - NON-CONTACT 2 - NON-COLLISION 3 - STRUCK 4 - STRUCK 5 - STRUCK/STRUCK 9 - UNKNOWN					
CONTRIBUTING CIRCUMSTANCE		VEHICLE DEFECTS									
PRIMARY 01 - NONE 02 - FAILURE TO YIELD 03 - RAN RED LIGHT 04 - RAN STOP SIGN 05 - EXCEEDED SPEED LIMIT 06 - UNLAWY SPEED 07 - IMPROPER TURN 08 - LEFT OF CENTER 09 - FOLLOWED TOO CLOSELY/ACCDA 10 - IMPROPER LANE CHANGE /PASSING OFF ROAD		NON-MOTORIST 01 - NONE 02 - IMPROPER CROSSING 03 - DARTING 04 - LYING AND/OR ILLEGALLY IN ROADWAY 05 - FAILURE TO YIELD RIGHT OF WAY 06 - NOT VISIBLE (DARK CLOTHING) 07 - INATTENTIVE 08 - FAILURE TO OBEY TRAFFIC SIGNS 09 - SIGNIFY/OBSCURE 10 - WRONG SIDE OF THE ROAD 11 - IMPROPER BRKING 12 - IMPROPER START FROM PARKED POSITION 13 - STOPPED OR PARKED ILLEGALLY 14 - OPERATING VEHICLE IN NEGLIGENT MANNER 15 - SWERING TO AVOID (DUE TO EXTERNAL CONDITIONS) 16 - WRONG SIDE/WRONG WAY 17 - FAILURE TO CONTROL 18 - VISION OBSTRUCTION 19 - OPERATING DEFECTIVE EQUIPMENT 20 - LOAD SHIFTING/FALLING/SPILLING 21 - OTHER IMPROPER ACTION		01 - TURN SIGNALS 02 - HEAD LAMPS 03 - TAIL LAMPS 04 - BRAKES 05 - STEERING 06 - TIRE BLOWOUT 07 - WORK ON S JACK TIRES 08 - TRAILER EQUIPMENT DEFECTIVE 09 - MOTOR TROUBLE 10 - DISABLED FROM PREVIOUS ACCIDENT 11 - OTHER DEFECTS							
SEQUENCE OF EVENTS		NON-COLLISION EVENTS		COLLISION WITH FIXED OBJECT		COLLISION WITH PERSON, VEHICLE OR OBJECT NOT FIRED					
1 20 FIRST HARMFUL EVENT		01 - OVERTURN/ROLLOVER 02 - FIRE/EXPLOSION 03 - IMMERSION 04 - JACQUIS 05 - CARGO/EQUIPMENT LOSS OR SHIFT		25 - IMPACT ATTENUATION/CUSHION CURBING 26 - BRIDGE OVERHEAD STRUCTURE 27 - BRIDGE PILE OR ABUTMENT 28 - BRIDGE PARAPET 29 - BRIDGE RAIL 30 - GUARDRAIL FACE 31 - GUARDRAIL END 32 - PORTABLE BARRIER		14 - PERSON 15 - PROXIMATE 16 - RAILWAY VEHICLE (TRAILER, ENGINE) 17 - ANIMAL - FARM 18 - ANIMAL - DEER 19 - ANIMAL - OTHER 20 - MOTOR VEHICLE OR TRANSPORT					
2 08 MID HARMFUL EVENT		06 - EQUIPMENT FAILURE (BLOWN TIRE, BRAKE FAILURE, ETC) 07 - SEPARATION OF UNITS 08 - RAN OFF ROAD RIGHT 09 - RAN OFF ROAD LEFT		33 - MEDIAN CABLE BARRIER 34 - MEDIAN CONCRETE BARRIER 35 - MEDIAN CONCRETE BARRIER 36 - MEDIAN OTHER BARRIER 37 - TRAFFIC SIGN POST 38 - OVERHEAD SIGN POST 39 - LIGHT/ILLUMINATION SUPPORT 40 - UTILITY POLE		21 - PARKED MOTOR VEHICLE 22 - WORK ZONE/MOBILITY CHANGE EQUIPMENT 23 - STRUCTURE FALLING, SHEDDING CARGO OR ANYTHING SET IN MOTION BY A MOTOR VEHICLE 24 - OTHER MOVABLE OBJECT					
3 30 LAST HARMFUL EVENT		10 - CROSS MEDIAN 11 - CROSS CENTER LANE 12 - DIVERGENT RUNAWAY 13 - OTHER NON-COLLISION		41 - OTHER POST, PILE OR SUPPORT 42 - CULVERT 43 - CURB 44 - DITCH 45 - EMBANKMENT 46 - FENCE 47 - MAILBOX		48 - TREE 49 - FIRE HYDRANT 50 - WORKING MAINTENANCE EQUIPMENT 51 - WALL BUILDING, TUNNEL 52 - OTHER FIXED OBJECT					
UNIT SPEED 40		POSTED SPEED 45		TRAFFIC CONTROL 12 01 - NO CONTROL 02 - STOP SIGN 03 - YIELD SIGN 04 - TRAFFIC SIGN 05 - TRAFFIC FLASHERS 06 - SCHOOL ZONE		07 - RAILROAD CROSSINGS 08 - RAILROAD FLASHERS 09 - RAILROAD GATES 10 - CONSTRUCTION BARRIERS 11 - PERSON (FLUNDER OFFICER) 12 - PAYMENT MARKINGS		UNIT DIRECTION FROM 3 TO 4 1 - NORTH 2 - SOUTH 3 - EAST 4 - WEST			
<input type="checkbox"/> STATED <input type="checkbox"/> ESTIMATED								5 - NORTHEAST 6 - NORTHWEST 7 - SOUTHEAST 8 - SOUTHWEST 9 - UNKNOWN			

Pg. 6 of 8

REF. CAIR - 24806297



MOTORIST / NON-MOTORIST / OCCUPANT

LOCAL REPORT NUMBER

28-0337-28

MOTORIST/Non-Motorist

MOTORIST/Non-Motorist

OCCUPANT

OCCUPANT

UNIT NUMBER 1	NAME: LAST, FIRST, MIDDLE [REDACTED]	DATE OF BIRTH [REDACTED]	AGE 62	GENDER F F - FEMALE M - MALE
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Address, City, State, Zip [REDACTED], Chesterland, OH, [REDACTED]	CONTACT PHONE - INCLUDE AREA CODE [REDACTED]
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INJURIES 2	INURED TAKEN BY 1	EMS AGENCY	MEDICAL FACILITY INURED TAKEN TO	SAFETY EQUIPMENT USED 04	DOT COMPLIANT <input type="checkbox"/> MOTORCYCLE <input type="checkbox"/> HELMET	SEATING POSITION 01	AIR BAG USAGE 2	EJECTION 1	TRAPPED 1		
OL STATE OH	OPERATOR LICENSE NUMBER	OL CLASS 4	No VALID DL <input type="checkbox"/>	M/C END <input type="checkbox"/>	CONDITION 1	ALCOHOL/DRUG SUSPECTED 1	ALCOHOL TEST STATUS 1	ALCOHOL TEST TYPE 1	ALCOHOL TEST VALUE	DRUG TEST STATUS 1	DRUG TEST TYPE

OFFENSE CHARGED (LOCAL CODE) 4511.202	OFFENSE DESCRIPTION Operating vehicle without reasonable con	CRITICON NUMBER	HANDS FREE <input type="checkbox"/> DEVICE <input type="checkbox"/> USED	DRIVER DISTRACTED BY 1
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UNIT NUMBER 2	NAME: LAST, FIRST, MIDDLE [REDACTED]	DATE OF BIRTH [REDACTED]	AGE 33	GENDER F F - FEMALE M - MALE
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Address, City, State, Zip [REDACTED], Chardon, OH, [REDACTED]	CONTACT PHONE - INCLUDE AREA CODE [REDACTED]
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INJURIES 2	INURED TAKEN BY 4	EMS AGENCY	MEDICAL FACILITY INURED TAKEN TO Geauga Hospital	SAFETY EQUIPMENT USED 04	DOT COMPLIANT <input type="checkbox"/> MOTORCYCLE <input type="checkbox"/> HELMET	SEATING POSITION 01	AIR BAG USAGE 1	EJECTION 1	TRAPPED 1		
OL STATE OH	OPERATOR LICENSE NUMBER	OL CLASS 4	No VALID DL <input type="checkbox"/>	M/C END <input type="checkbox"/>	CONDITION 1	ALCOHOL/DRUG SUSPECTED 1	ALCOHOL TEST STATUS 1	ALCOHOL TEST TYPE 1	ALCOHOL TEST VALUE	DRUG TEST STATUS 1	DRUG TEST TYPE

OFFENSE CHARGED (LOCAL CODE)	OFFENSE DESCRIPTION	CRITICON NUMBER	HANDS FREE <input type="checkbox"/> DEVICE <input type="checkbox"/> USED	DRIVER DISTRACTED BY 1
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INJURIES 1 - NO INJURY / NONE REPORTED 2 - POSSIBLE 3 - NON-INCAPACITATING 4 - INCAPACITATING 5 - FATAL	INURED TAKEN BY 1 - NOT TRANSPORTED / TREATED AT SCENE 2 - EMS 3 - POLICE 4 - OTHER 9 - UNKNOWN	SAFETY EQUIPMENT USED MOTORIST 01 - NONE USED - VEHICLE OCCUPANT 02 - SHOULDER BELT ONLY USED 03 - LAP BELT ONLY USED 04 - SHOULDER AND LAP BELT ONLY USED NON-MOTORIST 05 - CHILD RESTRAINT SYSTEM-FORWARD FACING 06 - CHILD RESTRAINT SYSTEM-REAR FACING 07 - BOOSTER SEAT 08 - HELMET USED NON-MOTORIST 09 - NONE USED 10 - HELMET USED 11 - PROTECTIVE PADS USED (GLASS, HEAD, EYES) 12 - REFLECTIVE COATING 13 - LIGHTING 14 - OTHER
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SEATING POSITION 01 - FRONT - LEFT SIDE (MOTORCYCLE DRIVER) 02 - FRONT - MIDDLE 03 - FRONT - RIGHT SIDE 04 - SECOND - LEFT SIDE (MOTORCYCLE PASSENGER) 05 - SECOND - MIDDLE 06 - SECOND - RIGHT SIDE 07 - THIRD - LEFT SIDE (MOTORCYCLE SIDE CAR) 08 - THIRD - MIDDLE 09 - THIRD - RIGHT SIDE 10 - PASSENGER SECTION OF CAB (TRUCK) 11 - PASSENGER IN OTHER ENCLOSED CARGO AREA (TRUCK TRAILER THAT BUSINESS BUS, PICK UP WITH CAP) 12 - PASSENGER IN UNENCLOSED CARGO AREA 13 - TRUCKING UNIT 14 - RIGID ON VEHICLE EXTENSION (NON-TRUCKING UNIT) 15 - NON-MOTORIST 16 - OTHER 99 - UNKNOWN	AIR BAG USAGE 1 - NOT DEPLOYED 2 - DEPLOYED FRONT 3 - DEPLOYED SIDE 4 - DEPLOYED BOTH FRONT/SIDE 5 - NOT APPLICABLE 9 - DEPLOYMENT UNKNOWN
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EJECTION 1 - NOT EJECTED 2 - TOTALLY EJECTED 3 - PARTIALLY EJECTED 4 - NOT APPLICABLE	TRAPPED 1 - NOT TRAPPED 2 - EJECTED BY MECHANICAL MEANS 3 - EJECTED BY NON-MECHANICAL MEANS	OPERATOR LICENSE CLASS 1 - CLASS A 2 - CLASS B 3 - CLASS C 4 - REGULAR CLASS (10-14-17) 5 - MOTORCYCLE ONLY	CONDITION 1 - APPARENTLY NORMAL 2 - PHYSICAL IMPAIRMENT 3 - EMOTIONAL (DEPRESSED, ANGRY, DISTURBED) 4 - ILLNESS	ALCOHOL/DRUG SUSPECTED 5 - FELL ASLEEP, FARTED, FATIGUE 6 - UNDER THE INFLUENCE OF MEDICATION, DRUGS, ALCOHOL 7 - OTHER 1 - NONE 2 - YES - ALCOHOL SUSPECTED 3 - YES - HAD NOTHING 4 - YES - DRUGS SUSPECTED 5 - YES - ALCOHOL AND DRUGS SUSPECTED
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ALCOHOL TEST STATUS 1 - NONE GIVEN 2 - TEST REFUSED 3 - TEST GIVEN, CONTAMINATED SAMPLE/UNUSUAL 4 - TEST GIVEN, RESULTS KNOWN 5 - TEST GIVEN, RESULTS UNKNOWN	ALCOHOL TEST TYPE 1 - NONE 2 - BLOOD 3 - URINE 4 - BREATH 5 - OTHER	DRUG TEST STATUS 1 - NONE GIVEN 2 - TEST REFUSED 3 - TEST GIVEN, CONTAMINATED SAMPLE/UNUSUAL 4 - TEST GIVEN, RESULTS KNOWN 5 - TEST GIVEN, RESULTS UNKNOWN	DRUG TEST TYPE 1 - NONE 2 - BLOOD 3 - URINE 4 - OTHER	DRIVER DISTRACTED BY 1 - NO DISTRACTION REPORTED 2 - PHONE 3 - TEXTING/EMAILING 4 - ELECTRONIC COMMUNICATION DEVICE 5 - OTHER (ELECTRONIC DEVICE, REVISION OF DEVICE, RADIO, DVD) 6 - OTHER INSIDE THE VEHICLE 7 - EXTERNAL DISTRACTION
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UNIT NUMBER	NAME: LAST, FIRST, MIDDLE	DATE OF BIRTH	AGE	GENDER F - FEMALE M - MALE
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Address, City, State, Zip	CONTACT PHONE - INCLUDE AREA CODE
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INJURIES	INURED TAKEN BY	EMS AGENCY	MEDICAL FACILITY INURED TAKEN TO	SAFETY EQUIPMENT USED	DOT COMPLIANT <input type="checkbox"/> MOTORCYCLE <input type="checkbox"/> HELMET	SEATING POSITION	AIR BAG USAGE	EJECTION	TRAPPED
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UNIT NUMBER	NAME: LAST, FIRST, MIDDLE	DATE OF BIRTH	AGE	GENDER F - FEMALE M - MALE
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Address, City, State, Zip	CONTACT PHONE - INCLUDE AREA CODE
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INJURIES	INURED TAKEN BY	EMS AGENCY	MEDICAL FACILITY INURED TAKEN TO	SAFETY EQUIPMENT USED	DOT COMPLIANT <input type="checkbox"/> MOTORCYCLE <input type="checkbox"/> HELMET	SEATING POSITION	AIR BAG USAGE	EJECTION	TRAPPED
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OHIO TRAFFIC ACCIDENT - OH2 NARRATIVE

REF CAR - 248 06297

Pa. 7 of 8

LOCAL REPORT NUMBER 28-0337-28	REPORTING AGENCY Ohio State Highway Patrol	DATE OF CRASH 03/26/2014
IN COUNTY OF Geauga County	ACCIDENT LOCATION 0008	

Damage Unit 1: Front bumper, hood, left front fender, air bags

Damage Unit 2: Right front fender, hood, front bumper, left front fender, left front wheel and axle, left side doors

Both drivers complained of injuries but nothing visible. Neither wished a Squad be called to the scene. Both taken for treatment by family.

Guardrail damaged.

Owner:

Chardon, Ohio

Geauga Road Department on scene.

RP = Utility Pole south side of road, no visible markings

RP to Point 0 = 15-4

All measurements are in feet-inches

Point	AE	FE	Description
A	84-8 w	13-0 n	Right front tire Unit 1
B	90-1 w	6-10 n	Right rear tire Unit 1
C	113-5 w	3-10 s	Left front fender Unit 1
D	148-4 w	33-0 n	Guardrail post struck
E	154-5 w	37-11 n	Right front tire Unit 2
F	155-10 w	41-5 n	Tree
G	158-1 w	30-11 n	Right rear tire Unit 2
H	213-0 w	8-0 n	Left front tire from Unit 2
---		20-6	Road width

OFFICERS SIGNATURE

BADGE NO.

0843

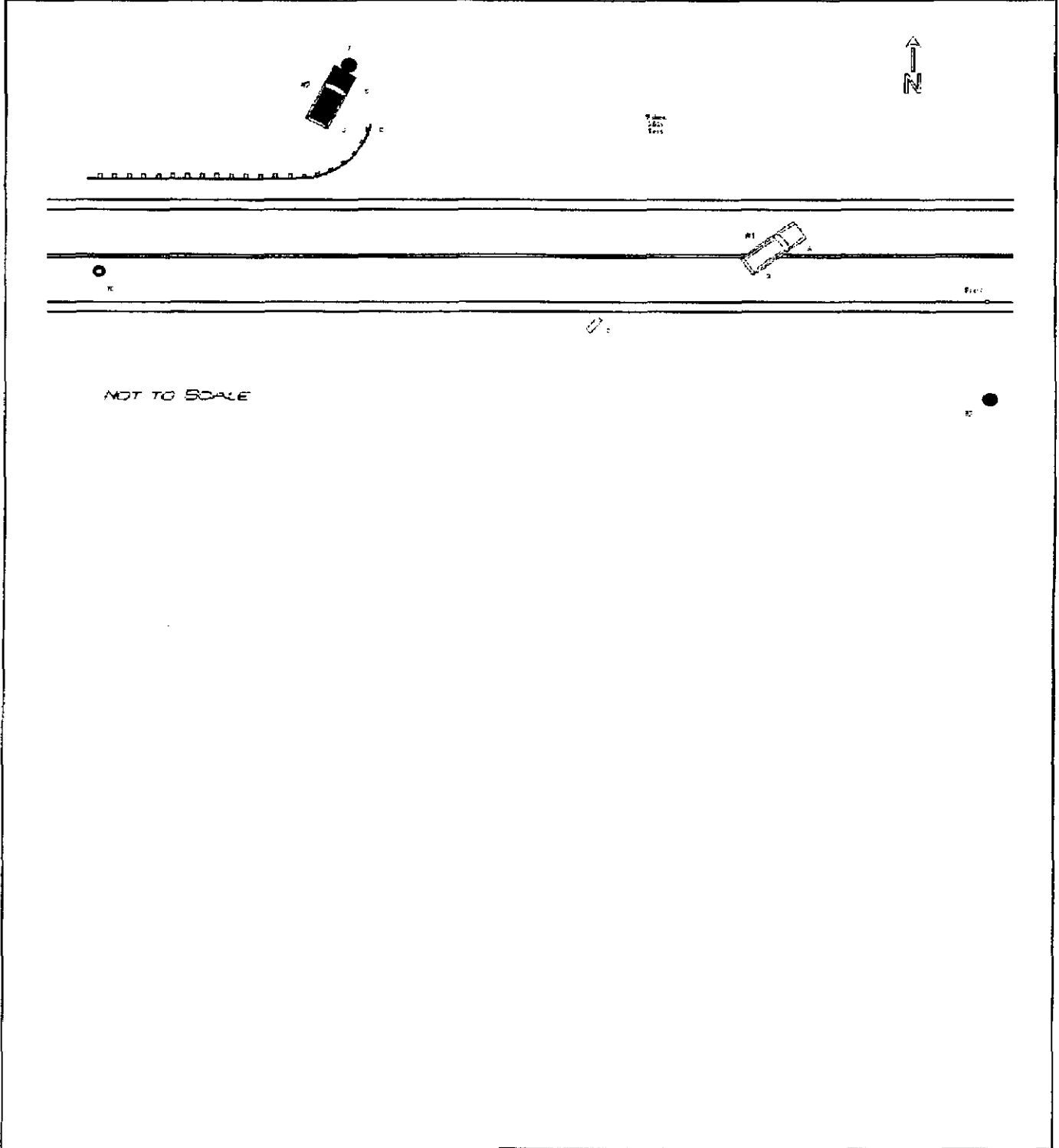
OHIO TRAFFIC ACCIDENT - OH2 DIAGRAM

→ REF. CAR - 24806297

pg. 8 of 8

LOCAL REPORT NUMBER [REDACTED]	REPORTING AGENCY Ohio State Highway Patrol	REPORTING AGENCY 03/26/2014
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IN COUNTY OF Geauga County	ACCIDENT LOCATION 0008	
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OFFICERS SIGNATURE	BADGE NO. 0843
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April 17, 2014

[REDACTED]
Chardon, OH [REDACTED]

CAIR: 24806297

Dear [REDACTED]

This will acknowledge your concern about the accident that occurred involving your 2007 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, Chrysler Group LLC provided for an independent inspector to examine your vehicle. Chrysler Group LLC feels that the expense of this inspection is in the best interest of you, our customer, and the Corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. Also, a diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a condition that would have prevented the air bag from deploying. Also, as you may know, any fault with the air bag system prior to the accident would have caused the air bag light to come on and stay on beyond its normal 7 to 9 second self-check following start-up.

All Chrysler Group LLC vehicles must exceed all Federal Motor Vehicle Safety Standards, as well as our own more stringent requirements. As such, the air bag system is thoroughly tested and evaluated for compliance by the National Highway Traffic and Safety Administration.

The conclusion of the Chrysler Group LLC investigation is that the primary impact involved "crumple" zones and "crush" areas, which are engineered into your vehicle to dissipate impact energies in order to enhance the total vehicle crash worthiness. Therefore, the rate of deceleration necessary to activate the air bag system was not met. Complete information regarding the air bag and air bag system may be found in your owner's manual.

Thank you for this opportunity to address your inquiry.

Sincerely,

M. Gentry
Special Investigations
586-274-8160

Phone 800.992.1997

PE14-017 - Chrysler - 14212











































- Active ECU
- Non-responsive ECU
- DTCs Present



All DTCs Diagnostic Procedures Customer Preferences Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

View Events

ECU	Code	Status	Description
TCM	U1409	Stored	Implausible Left Front Wheel Speed Signal Received
ABS	C100A	Active	Left Front Wheel Speed Sensor Circuit
ABS	C1011	Stored	Left Front Wheel Speed Sensor Signal Erratic Performance
FCMCGW	B162C	Active	Left Low Beam Control Circuit High
FCMCGW	B1630	Active	Right Low Beam Control Circuit High
FCMCGW	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
FCMCGW	B1640	Active	Front Right Turn Lamp Control Circuit High
FCMCGW	B163C	Active	Front Left Turn Lamp Control Circuit High
FCMCGW	B1638	Active	Right Hi Beam Control Circuit High
FCMCGW	B1634	Active	Left Hi Beam Control Circuit High
FCMCGW	B1635	Active	Left Low Beam Control Circuit High

A

Login Off-line

Discor

- Active ECU
- Non-responsive ECU
- DTCs Present



All DTCs | **Diagnostic Procedures** | Customer Preferences | Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

View Freeze Frame | View

ECU	Code	Status	Description
FCMCGW	B1630	Active	Right Low Beam Control Circuit High
FCMCGW	P0072	Stored	Ambient Air Temperature Sensor Circuit Low
FCMCGW	B1640	Active	Front Right Turn Lamp Control Circuit High
FCMCGW	B163C	Active	Front Left Turn Lamp Control Circuit High
FCMCGW	B163B	Active	Right Hi Beam Control Circuit High
FCMCGW	B1634	Active	Left Hi Beam Control Circuit High
ORC	B182E	Active	1st Row Passenger Seat Belt Pretensioner Circuit Open
ORC	B182C	Stored	1st Row Passenger Seat Belt Pretensioner Circuit Low
ORC	B182A	Active	1st Row Driver Seat Belt Pretensioner Circuit Open
WCM	C0911	Active	Low Tire Pressure

Engine **Off-line**





ABS View

Click on tabs to access various ECU operations and information for the selected ECU

- Flash
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click on the buttons to view the desired information. Click on column heading to sort table



Overview

Bus Type:
CAN C

Hardware Version:
07.02

Software Version:
07.00.05

Spare Part Number:
Not Available

ISO Code:

Software Number:
Not Available

Hardware Number:
Not Available

Original VIN
Invalid

Current VIN
1J8GR48K97V [REDACTED]

Variant & Version:
07-04

Country Code

Name	Value
VIN (Current)	1J8GR48K97V [REDACTED]
ECU Part Number	52124492AD
Software (Code) Part Number	0002510381
Software (Boot) Part Number	0001012621
Serial Number	TB5126700427
Software Version (Major/Middle/Minor)	07-00-05
Hardware Version (Major/Minor)	07-02
Diagnostic Version	04
Variant ID	07-ABS/PWAL/ESP/ASR
Production / Development	Production
Supplier ID	Tow1
Model Year	2007
Body Style	4-Door Sedan
Vehicle Line	WR
Country Code	USA
Reprogramming Attempt Counter	2
ECU ID	52124492AD

Download Configuration

ABS View

Click on tabs to access various ECU operations and information for the selected ECU.



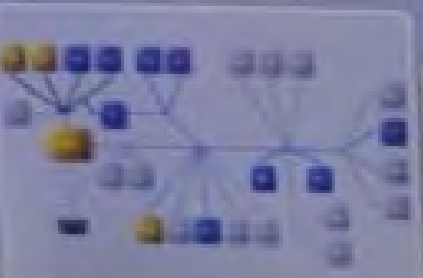
- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table.

- Environmental Data**
- Snapshot Data

Environmental Data for ABS | C100A Left Front Wheel Speed Sensor Circuit

Name	Value	Units
DTC Readiness Flag	Complete	
DTC Storage State	Active	
Warning Indicator Request State	On	
Odometer	106951.4	miles
Accumulation Timer	34	minutes
Ignition Key Cycles	0	cycles
ABS Active	Set	
BTCS Active	Not Set	
TCS Active	Not Set	
ESP Active	Not Set	
MSR Active	Not Set	
BA Active	Not Set	
Brake Switch	Set	



- Overview
- Bus Type: CAN C
 - Hardware Version: 07.02
 - Software Version: 07.06.05
 - Spindle Part Number: Not Available
 - WAD Code:
 - Software Number: Not Available
 - Hardware Number: Not Available
 - Original VIN: [redacted]
 - Current VIN: [redacted]
 - Variant & Version: 07-09
 - Country Code:



ABS View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table.

- Environmental Data**
- Snapshot Data

Environmental Data for ABS | C100A Left Front Wheel Speed Sensor Circuit

Name	Value	Units
Pump Motor	Set	
Booster	Not Set	
Thermal Model Disabled	Not Set	
Traction Control Switch	Not Set	
Steering Wheel Angle Sensor	-280.0	degrees
Yaw Rate Sensor	-25.4	Degrees / Sec
Lateral Sensor	-0.32 G	
Longitudinal Sensor	-1.12 G	
Pressure Sensor	20.48 bar	
Supply Voltage	13.994 V	
Front Right Wheel Speed	24	MPH
Front Left Wheel Speed	11	MPH
Rear Right Wheel Speed	20	MPH



Overview

Bus Type: CAN C

Hardware Version: 07.02

Software Version: 07.00.02

Space Part Number: Not Available

ECU Code: Not Available

Software Number: Not Available

Hardware Number: Not Available

Original VIN: Not Available

Current VIN: [REDACTED]

Version & Release: Not Available

Factory Code: Not Available







FB7 A 05

198













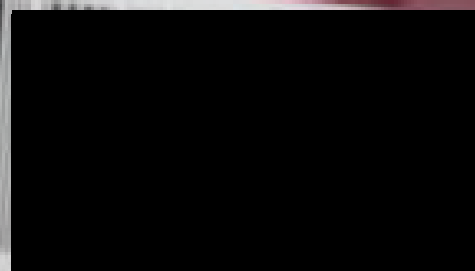
5900 LB

TIRES

PSI) COLD

TIRES

PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN HERE.

VIN: 1J8GR48K970



TYPE:

MPV

10-25713 MPV

VEHICLE MADE IN U.S.A.

PRINT: PEN

TRD: 475













17881104 X









ABS View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table

- Environmental Data**
- Snapshot Data

Environmental Data for ABS | C1011 Left Front Wheel Speed Sensor Signal Erratic Performance

Name	Value	Units
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	106951.4	miles
Accumulation Timer	28	minutes
Ignition Key-Cycles	0	cycles
ABS Active	Set	
BTCS Active	Not Set	
TCS Active	Not Set	
ESP Active	Not Set	
MSR Active	Not Set	
SA Active	Not Set	
Brake Switch	Set	

View:

Type:

Hardware Version:

Software Version:

Part Number:

ISO Code:

Software Number:

Hardware Number:

Original VIN:

Current VIN:

Variant & Version:

Country Code:



ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

View Event Data

Clear Stored DTCs

	ECU	Code	Stat...	Description
	ORC	B1B2E	Active	1st Row Passenger Seat Belt Pretensioner Circuit Open
	ORC	B1B2C	Stored	1st Row Passenger Seat Belt Pretensioner Circuit Low
	ORC	B1B2A	Active	1st Row Driver Seat Belt Pretensioner Circuit Open

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data

Snapshot Data

Environmental Data for ORC | B1B2E 1st Row Passenger Seat Belt Pretensioner Circuit Open

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table.

- Environmental Data
- Snapshot Data

Environmental Data for ORC | B1B2E 1st Row Passenger Seat Belt Pretensioner Circuit Open

Name	Value	Units
DTC Readiness Flag	Complete	
DTC Storage State	Active	
Warning Indicator Request State	Off	
Odometer	106951.4	miles
Accumulation Timer	38	minutes
Ignition Key Cycles	0	cycles



- Vehicle Version:
- ECU Version:
- ECU Part Number:
- ECU Location:
- ECU Software Number:
- ECU Hardware Number:
- ECU Original VIN:
- ECU Current VIN:
- ECU VIN:
- ECU Coding Code:

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

 View Freeze Frame

 View Event Data

 Clear

Click on the buttons to view the desired information. Click on column heading to sort table.

Environmental Data | S

Environmental Data for ORC | B1B2C 1st Row Passenger Seat Belt Pretensioner Circuit Low

Name	Value	Units
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	106951.4	miles
Accumulation Timer	1	minutes
Ignition Key Cycles	6	cycles

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.



Overview

ECU Type: **ECU B**

Hardware Version: **0.00**

Software Version: **17.06.15**

Spare Part Number: **Not Available**

ISO Code:

Software Number: **Not Available**

Hardware Number: **Not Available**

Original VIN: **1JGCPAK87C [REDACTED]**

Current VIN: **1JGCPAK87C [REDACTED]**

Variant & Version:

01 - Ls

Country Code:

- Flash
- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click on the buttons to view the desired information. Click on column heading to sort table

Environmental Data for ORC | B1B2A 1st Row Driver Seat Belt Pretensioner Circuit Open

Name	Value	Units
DTC Readiness Flag	Complete	
DTC Storage State	Active	
Warning Indicator Request State	Off	
Odometer	106951.4	miles
Accumulation Timer	41	minutes
Ignition Key Cycles	0	cycles







