

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

22712398

PHOTOS

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 11-05

GAWR FRONT: 1339 KG 2950 LB
17X7.5

GAWR REAR: 1452 KG 3200 LB
17X7.5

GWR: 2790 KG 06150 LB

WITH P245/65R17 TIRES

RIMS AT 228 KPA (33 PSI) COLD

WITH P245/65R17 TIRES

RIMS AT 228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4HR582060

TYPE:

MPV

MDA: 110520 002AA

VEHICLE MADE IN U.S.A.

PAINT: PSB

TRM: PLDS

4648508





000-10364417
Liberty Mutual Insurance - Wind

VIC

10-19-12
72241
I

3



000-10364417

VIC

12
M
I







GRAND CHEROKEE



CENTRAL
CHRYSLER
RAPID PARK

Jeep

3.7L
HEMI







10364419







7224 | mile

Back

2006 WK

5.7L 1J4HR582D6C

ECU View

9.06

Show Shortcuts



	Controller Name	Active	DTCs	Bus
▲	PCM Powertrain Control Module	<input checked="" type="checkbox"/>	4	CAN C
	ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	3	CAN C
	FDCM Final Drive Control/All Wheel Drive	<input checked="" type="checkbox"/>	3	CAN C
	TCM Transmission Control Module	<input checked="" type="checkbox"/>	1	CAN C
	AHBM Automatic High Beam	<input checked="" type="checkbox"/>	1	CAN B
	AMP Amplifier	<input checked="" type="checkbox"/>	2	CAN B
	CCN Instrument Cluster/Cabin Compartment	<input checked="" type="checkbox"/>	1	CAN B
▼	DDM Driver Door Module	<input checked="" type="checkbox"/>	2	CAN B



ENT



BACK



SHIFT



Back

2006 WK

ECU View

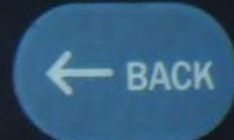
9.06

Show Shortcuts

5.7L 1J4HR58206C [REDACTED]



	Controller Name	Active	DTCs	Bus
▲	DDM Driver Door Module	<input checked="" type="checkbox"/>	2	CAN B
	EOM Electronic Overhead	<input checked="" type="checkbox"/>	1	CAN B
	FCMCGW Central Gateway	<input checked="" type="checkbox"/>	9	DIAG CAN C
	HFM Hands Free Module(cell phone)	<input checked="" type="checkbox"/>	1	CAN B
	HSM Heated Seat Module	<input checked="" type="checkbox"/>	4	CAN B
	HVAC Heat, Ventilation and A/C	<input checked="" type="checkbox"/>	0	CAN B
	LRSM Light Rain Sensor module	<input checked="" type="checkbox"/>	2	CAN B
▼	MSMD Memory Seat	<input checked="" type="checkbox"/>	1	CAN B



Back

2006 WK

5.7L 1J4HR58206C

ECU View

9.06

Show Shortcuts



Controller Name	Active	DTCs	Bus
OCM Occupant Classification	<input checked="" type="checkbox"/>	1	CAN B
ORC Occupant Restraint	<input checked="" type="checkbox"/>	4	CAN B
PDM Passenger Door Module	<input checked="" type="checkbox"/>	2	CAN B
PTS Parktronics	<input checked="" type="checkbox"/>	1	CAN B
RADIO Radio	<input checked="" type="checkbox"/>	2	CAN B
SCM Steering Column	<input checked="" type="checkbox"/>	2	CAN B
SDAR Satellite Radio	<input checked="" type="checkbox"/>	4	CAN B
SUNR Sunroof	<input checked="" type="checkbox"/>	2	CAN B

Back

2006 WK

5.7L 1J4HR582060

ECU View

9.06

Show Shortcuts



Controller Name	Active	DTCs	Bus
PTS Parktronics	<input checked="" type="checkbox"/>	1	CAN B
RADIO Radio	<input checked="" type="checkbox"/>	2	CAN B
SCM Steering Column	<input checked="" type="checkbox"/>	2	CAN B
SDAR Satellite Radio	<input checked="" type="checkbox"/>	4	CAN B
SUNR Sunroof	<input checked="" type="checkbox"/>	2	CAN B
VES Vehicle Entertainment System	<input checked="" type="checkbox"/>	1	CAN B
WCM Wireless Control	<input checked="" type="checkbox"/>	8	CAN B

-

+

Back

5.7L 1J4HR582D6C [REDACTED]

ECU Details

9.06



Show Shortcuts

Name	Value
VIN (Original)	1J4HR58206C182974
VIN (Current)	1J4HR58206C182974
ECU Part Number	04896018AB
Hardware Version (Major/Minor)	00 00
Software Version (Major/Middle/M	05 E3 01
Diagnostic / DDT Version	52
Variant ID	01: ORC - CAN B
Production / Development ECU	Production
Supplier ID	Bosch
ECU Origin	DCA
Model Year	06
Vehicle Line	WK
Body Style	4-Door Sedan
Country Code	USA
Serial Number	T52MD289536911
ECU File Name	ORC/ORC/01

Config Info

Toggle Row Height



Back

2006 WK

DTCs - ORC

9.06

5.7L 1J4HR582060 [REDACTED]



Show Shortcuts

Code	Status	Description
U1414	Stored	Implausible/Missing ECU Network Configuration Data
U1415	Stored	Implausible/Missing Vehicle Configuration Data
B223D	Stored	OCM DTC Present
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

Back

2006 WK

5.7L 1J4HR58206C

EV Data - ORC

9.06



Show Shortcuts

Name	Value	Unit
Implausible/Missing ECU Network Con	U1414	
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	72269.8	miles
Accumulation Timer	6	minutes
Ignition Key Cycles	0	cycles

Toggle Row Height

Back

2006 WK

5.7L 1J4HR58206C

EV Data - ORC

9.06



Show Shortcuts

Name	Value	Unit
Implausible/Missing Vehicle Configurat	U1415	
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	72269.8	miles
Accumulation Timer	6	minutes
Ignition Key Cycles	0	cycles

Toggle Row Height



Back

2006 WK

5.7L 1J4HR58206C



EV Data - ORC

9.06



Show Shortcuts

Name	Value	Unit
OCM DTC Present	B223D	
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	72269.8	miles
Accumulation Timer	2	minutes
Ignition Key Cycles	2	cycles

Toggle Row Height

Mouse cursor icon

Five additional unlabeled buttons

Back

2006 WK

EV Data - ORC

9.06

5.7L 1J4-HP582060 [REDACTED]



Show Shortcuts

Name	Value	Unit
Lost Communication With IPM (FCM/T	U0141	
DTC Readiness Flag	Complete	
DTC Storage State	Stored	
Warning Indicator Request State	Off	
Odometer	72269.8	miles
Accumulation Timer	8	minutes
Ignition Key Cycles	0	cycles

Toggle Row Height

[Button with mouse cursor]

[Button]

[Button]

[Button]

























DAIMLERCHRYSLER
p/n P04692 016AH
MODULE S/NT65MU29853272
MINNESAPLATE-S/N 850293F2 06.14

HUNTSVILLE-S/N 65G2P3F2 06:34

MODULE S/NT65HU29853Z272



DAIMLERCHRYSLER
P/N P04692
016AH



10364417



000-10364417
 Liberty Mutual Insurance - Wes
 2006 JEEP GRAND CHEROKEE
 VIN: 1J4HR5K26G1N2974 Less Type: Collision **VIC**
 640 - Taunton
 Dispatch: 10/18/2012

VIC

Keys	<input checked="" type="radio"/> Y	<input type="radio"/> N	R&D / STARTS / NRD
Radio	<input checked="" type="radio"/> Y	<input type="radio"/> N	START M
Check In Date	10-19-12		
MILEAGE	72241		
IMAGED	I		



PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

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DEFECT 2

CONSUMER COMPLAINTS

22723414

PHOTOS













Jeep























Substantial Airbag?

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS AND SEATBELT
- CLOSE UP OF ANY IRREGULARITIES
- CATCHPLATE WHEN CLOSED UP-DURING TD
- SHOW LOCKING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE TO SEAT

Room #	FRESH Cont #	TRIP-LS Arrival	TRIP-LS Departure

Name _____

Address _____















WASHER
FLUID ONLY





55116
63403



RAND CHERO

























SEVERE WARNING
SEVERE DAMAGE TO BODY
DO NOT ATTEMPT TO REPAIR OR REMOVE THIS LABEL
OR THE UNDERLYING DAMAGE TO THE BODY.
FOR MORE INFORMATION, CONTACT YOUR DEALER OR
CHRYSLER FINANCIAL SERVICES GROUP.

SEVERE WARNING
SEVERE DAMAGE TO BODY
DO NOT ATTEMPT TO REPAIR OR REMOVE THIS LABEL
OR THE UNDERLYING DAMAGE TO THE BODY.
FOR MORE INFORMATION, CONTACT YOUR DEALER OR
CHRYSLER FINANCIAL SERVICES GROUP.





1J4G5S48K550



1J4E848K55C



AN MATEO G...
COMMUNITY COLLEGE



28019142

Jeep









LAREDO

























PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

22799868

From: [REDACTED]
To: customerassist@chrysler.com
Date: Mon Nov 12 23:43:21 EST 2012
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

My beloved Jeep shut down while driving on the highway. No one is helping and it is undiagnosable.

Comments:

Dealer had vehicle for over 5 days. Unable to duplicate my concerns. Drove 52 miles, did not compensate for gas. Did not offer to loan a vehicle to help in continued diagnostics. No concern for safety and welfare of my family. I was lucky this time but nothing works, lights go out, brakes didn't work, no acceleration. I have filed a report with NHTSA. I have called Jeep customer care and have an open case. No one is prepared to compensate me for my time or vehicle but suggest for me to try another Chrysler Jeep dealer. We are being forced to try to sell this vehicle in order to buy something safe.

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

From: customerassist@chrysler.com
To: [REDACTED]
Date: Tue Nov 13 10:25:14 EST 2012
Subject: Re: Chrysler Group LLC Customer Assistance
Dear [REDACTED]

Thank you for contacting the Chrysler Customer Assistance Center regarding your 2006 Jeep Commander.

Our records show that you have contacted us by telephone and we have addressed your concern. We have updated your file to reflect the latest information you provided in the email message.

Please contact your Case Manager Jessica at 1-800-763-8422 ext 66305 for any updates regarding your open case file.

Thanks again for your email.

Sincerely,

Amanda

Customer Service Representative
Chrysler Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 22799868

EMAIL CASE NUMBER: 2765084

REPLY LINK: http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM7926061V20314L0KM&

Original Message Follows:

US Customer Service - Chrysler Brand Site

Brief Description:

My beloved Jeep shut down while driving on the highway. No one is helping and it is undiagnosable.

Comments:

Dealer had vehicle for over 5 days. Unable to duplicate my concerns. Drove

52 miles, did not compensate for gas. Did not offer to loan a vehicle to

help in continued diagnostics. No concern for safety and welfare of my

family. I was lucky this time but nothing works, lights go out, brakes

didn't work, no acceleration. I have filed a report with NHTSA. I have

called Jeep customer care and have an open case. No one is prepared to

compensate me for my time or vehicle but suggest for me to try another

Chrysler Jeep dealer. We are being forced to try to sell this vehicle in

order to buy something safe.

VIN: 6C2 [REDACTED]
Mileage: 79067
Servicing Dealer: Hanford Dodge Jeep Ram
Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: R
Last Name: [REDACTED]
Address 1: [REDACTED]
Address 2: [REDACTED]
City: Lemoore
State: CA
Zip: [REDACTED]
Email: [REDACTED]
Home Phone: [REDACTED]

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ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

23086424

From: [REDACTED]
To: customerassist@chrysler.com
Date: Mon Feb 11 12:44:00 EST 2013
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Airbags did not deploy during accident and drivers seatbelt become unlatched during crash

Comments:

Log truck coming from opposite direction was in half of our lane running the vehicle off the road causing it to spin and flip off the road. The seat belt became unlatched from the receptacle and the airbags did not deploy.

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

From: customerassist@chrysler.com
To: [REDACTED]
Date: Mon Feb 11 16:19:27 EST 2013
Subject: Re: Chrysler Group LLC Customer Assistance
Dear [REDACTED]

Thank you for contacting the Jeep Customer Assistance Center.

We had attempted to contact you by phone at the number provided in your email, 479.381.1726, but we were unsuccessful at reaching you.

Please provide the following information regarding the incident:

1. Your contact information? (Name, address)
Preferred Phone Number:
Alternate Phone Number:
2. What happened?
3. What is the current location of the vehicle? (Please be as specific as possible, including addresses and phone numbers of the location the vehicle is at.)

If it would be more convenient for you to provide the information over the phone, please call Jeep Customer Care at 1-877-426-5337.

Thanks again for your email.

Sincerely,

Sam

Customer Service Representative
Jeep Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 23086424
EMAIL CASE NUMBER: 2794043
REPLY LINK: http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM8011522V17567L0KM&

Original Message Follows:

US Customer Service - Jeep Brand Site
Brief Description:
Airbags did not deploy during accident and drivers seatbelt become unlatched during crash

Comments:
Log truck coming from opposite direction was in half of our lane running the vehicle off the road causing it to spin and flip off the road. The seat belt became unlatched from the receptacle and the airbags did not deploy.

VIN: [REDACTED]
Mileage: 50 [REDACTED]

101000
Servicing Dealer:

Title:

Mr.

First Name:

Middle Initial:

Last Name:

Address 1:

Address 2:

City:

CAVE SPRINGS

State:

AR

Zip:

Email:

Home Phone:

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

23144303

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 23144303

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2007	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	1J8GR48K77C [REDACTED]		07-27 16	75903	11/22/2006
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		LANCASTER	PA	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Steel Blue Metallic Clear Coat	WKJ	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
NEW HOLLAND DODGE CHRYSLER JEEP		35	45102	NEW HOLLAND	PA	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Gerald Thompson D		EAA		717-664-2446		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input type="radio"/> MODERATE <input checked="" type="radio"/> TOTAL LOSS				\$.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:

03/05/2013 **02/23/2013** **08:45** AM PM **03/14/2013**

1. DRIVER'S DESCRIPTION OF EVENT: **The customer stated that she blacked out while driving on a two lane road, hit some mail boxes and her vehicle rolled over. Her air bags did not deploy and she feels that they should have.**

Insurance Company Name: **Donegal Insurance**

Personal Injury:

Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes No

If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS

IF CRASH DAMAGED:
 PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
 - ANY RECENT VEHICLE SERVICE

INFORMATION:

POLICE/AGENCY REPORT #:

ALL REPORTS/PHOTOS BY OTHERS
 - ADDRESS OF INSPECTION
 Address **IAA Yard**
 1
 Address **5515 Susquehanna Tr**
 2

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES NO
 - IF YES, DESCRIBE AND PHOTOGRAPH

YES NO

UNKNOWN

IF YES, ENCLOSE COPIES OF REPAIR ORDERS

City **Manchester**
State **PA**
Zip **17345**
Phone **717-266-8701**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

The roof was crushed 2-1/2" above the windshield (which was broken), the hood / front fenders were damaged and the bumper cover was torn off. Scrape marks were prevalent on the hood and roof. There were no marks indicating injury on the interior and no signs observed of undercarrriage damage. The driver said she received a concussion, chest pain and a sore shoulder. Her passenger was not injured.

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
07. D6 14
- SERIAL NUMBER :

- PART NUMBER :
04896901AD
- DOES AIRBAG WARNING LIGHT CYCLE ON?
 YES NO N/A
- ARE WARNING LABELS PRESENT (PHOTO)
 YES NO N/A
- RECORD LABEL PART NUMBER
55361 230AA
- COMPLETE PART D**

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
 YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
B1B2C	21	0
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
None	0	0

- WAS AIRBAG DEPLOYED?
DRIVER YES NO
IF NO, EXPLAIN **Unknown**
- PASSENGER YES NO
IF NO, EXPLAIN **Unknown**
- SIDE AIRBAG YES NO N/A
IF NO, EXPLAIN **Unknown**
- WHICH SIDE DEPLOYED?
 LEFT RIGHT N/A BOTH
- TYPE OF SIDE AIRBAG
 SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL
 TILT STANDARD
- ANY DAMAGE TO STEERING WHEEL
 YES NO
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
 YES NO
IF YES,
 NOTE POSITION OF PASSENGER A/B SWITCH
 ON OFF N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
 YES NO N/A
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
 YES NO
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

- INFORMATION:**
- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
No labels
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
E33637 - Dr. / PXR536132 Pass.
- PRETENSION DEPLOYED?
 YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
Driver 2 deg. Pass 17 deg.
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
Driver & pass 1-3/4"

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**
NOTE RESULTS

- DOES THE BUCKLE LATCH?
 YES NO
IF NO, EXPLAIN
Pass buckle jammed down in housing. Driver okay.
- DO THEY RELEASE?
 YES NO
IF NO, EXPLAIN
Pass jammed / driver okay.
- DO THEY RETRACT?
 YES NO
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
 YES NO
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 NORMAL
 BROKEN
 LOOSE
 MISSING

NOTE AND RECORD APPROX. SEAT TRACK

- OVERLAP
Driver 1-3/4" Pass 2"

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

The air bag light came on with the ignition for 6 seconds, went out for a second and then came back on steady. The seat belt emergency locking system was checked with a rapid pull on each web and they all locked correctly. Active DTC`s observed; B146D, B1659, B1664, B1865, B182C, P0073, U0199 & U3FFF. DTC`s in history; B1660, B210D, C0077, C2204 & P0571.

Previous

Form Approved

Returned for corrections



CHRYSLER

March 25, 2013

[REDACTED]
Lancaster, PA [REDACTED]

CAIR: 23144303

Dear [REDACTED]

This will acknowledge your recent contact regarding the accident involving your 2007 Jeep Grand Cherokee.

Naturally, we were sorry to learn of the incident and the costly damaged that occurred. We can certainly appreciate your concern regarding the operation of the air bag system in your Jeep Grand Cherokee.

All Chrysler vehicles must meet the Federal Motor Vehicle Safety Standards, as well as our own more stringent requirements. As such, the safety systems in your Jeep Grand Cherokee are thoroughly tested and evaluated for compliance according to National Highway Traffic and Safety Administration Procedures. As you may know, any fault with the air bag system prior to the accident would have caused the air bag light to come on, and stay on, beyond the normal 5 to 10 second self-check following start-up.

We have had the opportunity to review the results of our inspection, and must advise you we believe the air bag system operated properly, and as designed in this incident. Your Jeep Grand Cherokee is equipped with a passive safety restraint system that consists of Seat Belt Tensioners (SBT's) and Side Curtain Air Bags and Front Air Bags.

The SBT's actuate to remove slack in the seat belts to snug the occupant into the seat at the onset of an accident. The Air Bag Control Module uses a roll rate sensor to determine the severity of a rollover event, and the appropriate response, activate the SBT's alone, or activate the SBT's in conjunction with the Side Curtain Air Bags. If the SBT's are sufficient to provide protection, then the side air bag deployment is not merited. In your accident it was determined that only seat belt tensioner deployment was necessary.

Based on this information, we can only suggest you refer the matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing the matter with you.

Sincerely,

M. Gentry
Special Investigations
(586) 274-8160

PE14-017 - Chrysler - 12686

MG/ss

Phone 800 992 1997

Chrysler Group LLC, CIMS 484-04-04, P.O. Box 21 8004, Auburn Hills, MI USA 48311

Address: [unclear] and information for the selected ECU.

Click row selection to view environmental data. Click on column heading to sort table.

Active | Stored | Pending

ECU	Code	Status	Description
PDM	B1865	active	Passenger Window Position Sensor Cl
PDM	B210D	stored	Battery Voltage Low
PDM	U0199	active	Lost Communication With Driver Door











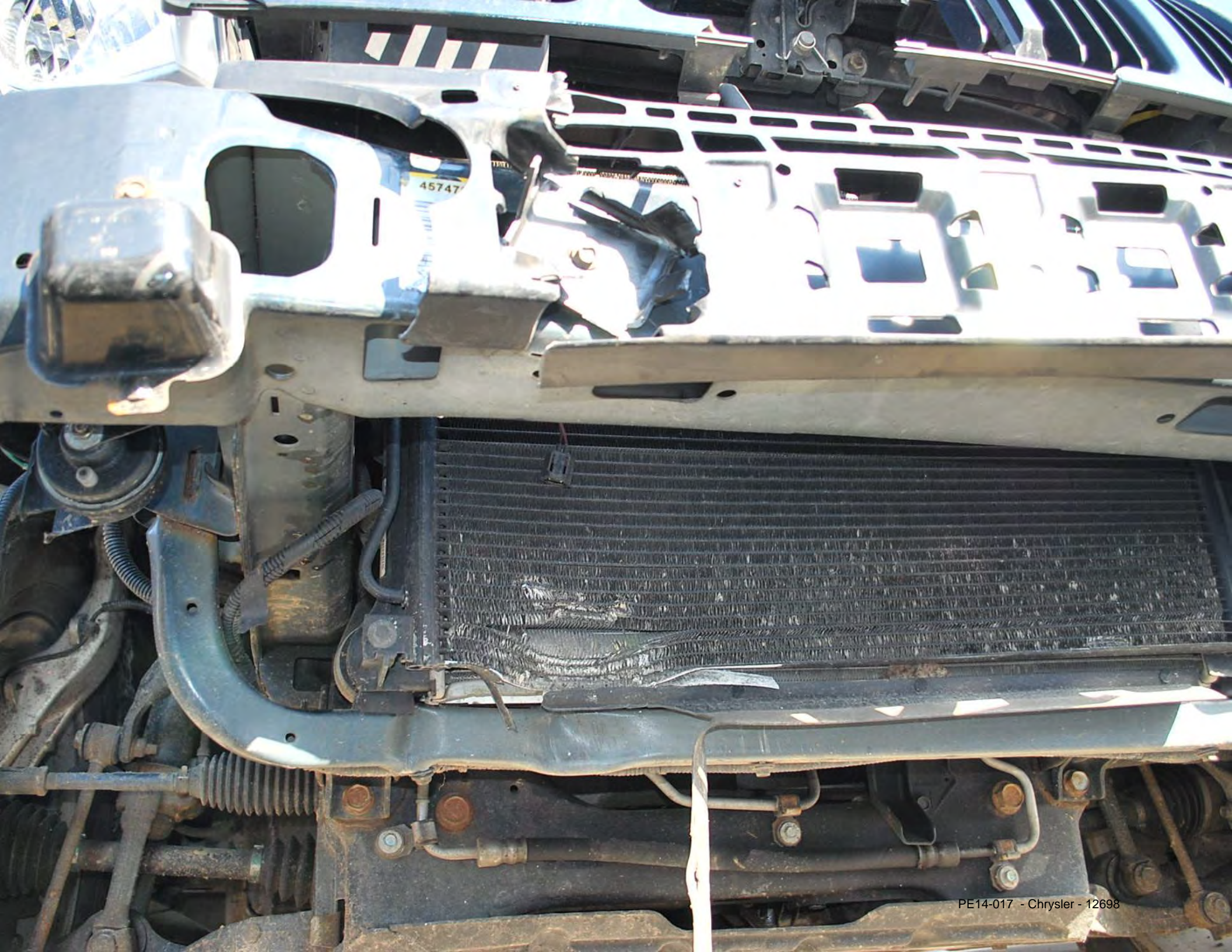












45747









ON - OFF
CRUISE
SET

Jeep

SRS
AIRBAG

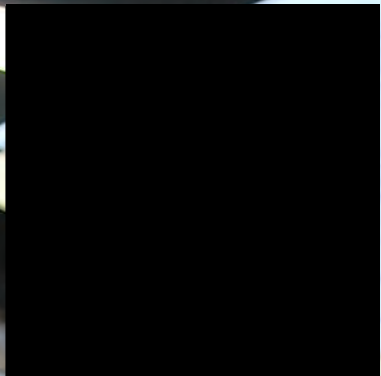
RESUME - ACCEL
CANCEL
DECL



SRS
AIRBAG

SRS
AIRBAG





WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



55361230AA

! WARNING: HIGHER ROLL OVER RISK



**AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.**

ALWAYS BUCKLE UP.

**SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.**



154AB

WARNING

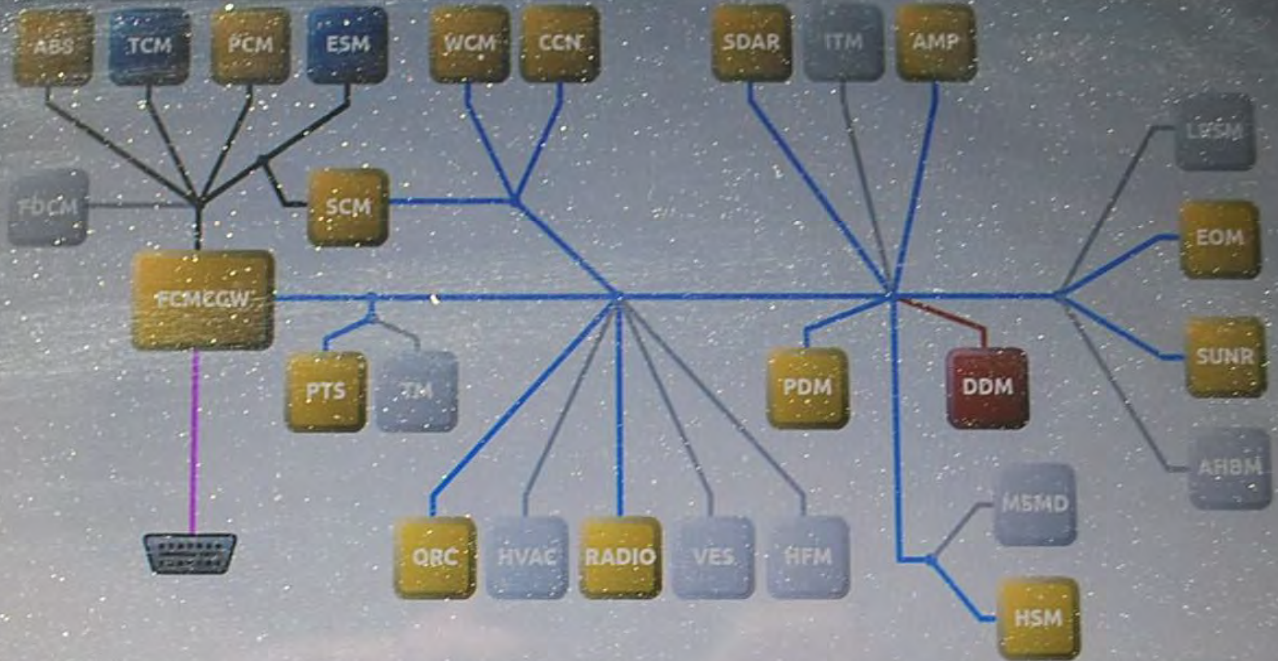
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Click selection to view environmental data. Click on column heading to sort table.

Speed: Parking

View Freeze Frame View Event Data Clear S

ECU	Code	Status	Description
	P0073	active	Ambient Air Temperature Sensor Circuit High
	P0571	stored	Brake Switch 1 Performance
	P2264	stored	Dynamic Sensor Internal

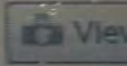


Information for the selected ECU.

- Actuators
- System Tests
- Misc Functions
- ECU Details**

row selection to view environmental data. Click on column heading to sort table.

Stored Pending



ECU	Code	Status	Description
ORC	U0199	active	Lost Communication With Driver Door Mod
ORC	B1B2C	active	1st Row Passenger Seat Belt Pretensioner
ORC	U3FFF	active	Unknown

ORC

U3FFF

active

Unkn

ORC

U3FFF

A A

Environmental Data for ORC | U0199 Lost Communication With Driver Door Module

Name	Value
DTC Readiness Flag	Complete
DTC Storage State	Active
Warning Indicator Request State	Off
Odometer	75932.4
Accumulation Timer	19
Ignition Key Cycles	0

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ESP
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ECU	U0199	active	Lost Communication
ORC	B1B2C	active	1st Row Passenger
ORC	U3FFF	active	Unknown

A A

Environmental Data for ORC | B1B2C 1st Row Passenger Seat Belt Pretensioner Circuit Low

Name	Value
DTC Readiness Flag	Complete
DTC Storage State	Active
Warning Indicator Request State	Off
Odometer	78224
Accumulation Timer	21
Ignition Key Cycles	2

A A



Access to Exceptions and Information for the selected ECU.

- ECU Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | **Stored** | Pending

	ECU	Code	Status	D
	ABS	C2204	stored	D

Experimental Data for ABS | C2204 Dynamics Sensor Internal



	Value	Units
Readiness Flag	Complete	
Storage State	Stored	
Light Indicator Request State	Off	
Mileage	75932.4	miles
Simulation Timer	1	minutes
Key Cycles	0	cycles
Active	Set	
Inactive	Not Set	
Active	Not Set	
Inactive	Set	

References Above this page
various operations and information for the selected ECU.

- ECU
- Data
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

	ECU	Code	Status
	PCM	P0073	active
	PCM	P0571	stored

Various types of DTCs and information for the selected ECU.

- ECU**
- Data**
- DTCs**
- Actuators**
- System Tests**
- Misc Functions**
- ECU Details**

Double click row selection to view environmental data. Click on column heading to sort table.

All | **Active** | Stored | Pending

	ECU	Code	Status	Description
	WLM	C0077	stored	Low Tire

Diagnosis and information for the selected ECU:

DTCs Actuators System Tests Misc Functions ECU Details

Click on column heading to sort table.



Stored | Pending

ECU	Code	Status	Description
CCN	U0199	active	Lost Communication With D

View test information for the selected ECU.

- Info
- DTCs
- Actuators
- System Tests
- Misc Functions
- ECU Details**

Click row selection to view environmental data. Click on column heading to sort table.

Active | Stored | Pending

ECU	Code	Status	Description
AMP	U0199	active	Lost Comm
AMP	B146D	active	Channel 3 A

Click on the ECU information for the selected ECU

- DTCs
- Adapters
- System Tests
- Misc Functions
- ECU Details**

Click on row selection to view environmental data. Click on column heading to sort table.

View | Stored | Pending

ECU	Code	Status	Description
FCMCGW	B1660	stored	Front Fog Lamp Control Circuit
FCMCGW	B210D	stored	Battery Voltage Low
FCMCGW	B1644	active	Rear Left Turn Control Circuit
FCMCGW	B1659	active	Front Fog Lamp Control Circuit
FCMCGW	P0073	active	Ambient Air Temperature Sens
FCMCGW	U0199	active	Lost Communication With Driv

Double click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

ECU	Code	Status	Description
SUNR	B210D	stored	Battery Voltage