INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED DEFECT 2

CONSUMER COMPLAINTS

21809944

January 26, 2012

Better Business Bureau
of Detroit & Eastern Michigan
26777 Central Park Blvd., Ste. 100
Southfield, MI 48076-4163

Ms. Constance Stevens
Fax: 248-356-5156

BBB Case No.: 8888138 [redacted]
Our File No.: 21809944

Dear Ms. Stevens:

Thank you for referring [redacted] and her 2007 Jeep Commander to the Chrysler Customer Center.

The owner states she was in an accident and the airbags did not deploy. In reviewing the previous file, this case has been forwarded to the Legal Department and they will have the vehicle inspected. Once the inspection has taken place, the owner or her insurance company will be contacted with an update.

Sincerely,

Carol
Senior Staff

CLA/ss

BBB of Detroit & Eastern Michigan
26777 Central Park Blvd, Ste. 100
Southfield, MI 48076-4163
Phone: (248)223-9400 | Fax: (248)356-5156
www.easternmichiganbbb.org

01/23/2012

Teresa Zdanowicz
Chrysler
P.O. Box 21-8004
Auburn Hills MI 48321

Dear Teresa Zdanowicz:

The Better Business Bureau has received a complaint about your business. The complaint was submitted on 1/20/2012 1:39:06 PM and was assigned an ID of 8888138. The complaint was filed by Shelly Alvarado . The consumer's complete contact information appears below.

Please review this information and respond within the next seven (7) calendar days. Our goal is to assist you in retaining the business of your customer by resolving this dispute.

If you received this complaint via email simply click on the "**Respond to this Complaint**", link located on the left, when you are ready to answer.

If complaint was received via postal mail, please state your position in a typed or handwritten letter and fax or mail back to the BBB.

Please understand that when you respond to a complaint, your response will be submitted directly to the customer.

Regards,

Better Business Bureau
Constance Stevens
248-799-0327
Fax: 248-356-5156

COMPLAINT INFORMATION:

BBB Case # 8888138 - Chrysler

Customer Information:

[redacted]
East Troy , WI [redacted]

Daytime Phone: [redacted]
E-mail: [redacted]

The details of this matter are as follows:

Complaint Involves:
Product Issues

Customer's Statement of the Problem:
Car Make: JEEP
Car Model: LHS
Vin Number: 1J8HG48P27C[redacted]

Dealer information:
Name: VAN HORNE DODGE
Address: 3000 Eastern Avenue
Postal Code: 53073
City: Plymouth
State: WI

Dealer Seller:

Name:
Address:
Postal Code:
City:
State:

Issue 1:No Air bag deployment in a rollover crash
Issue 2:
Issue 3:
Issue 4:
Issue 5:
Issue 6:
Issue 7:
Issue 8:
Issue 9:
Issue 10:

Desired Settlement:

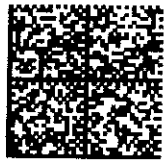
I would like Jeep to replace the vehicle I lost without cost. They promote their vehicle's safety and I had a rollover accident with my 3 boys in the car and none of our airbags deployed. We all have personal injuries. One of the reason I purchased the vehicle was because of the side airbags and proported safety features.

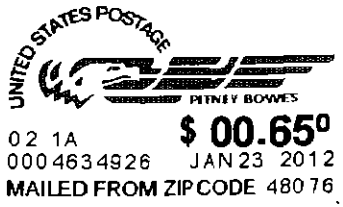
PE14-017 - Chrysler - 12016

Better Business Bureau Serving Eastern Michigan
26777 Central Park Blvd., Suite 100
Southfield, MI 48076-4163

4-4-4

FIRST CLASS





48321$8004 B198

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

21816653

PHOTOS

Jeep

[redacted]

PE14-017 - Chrysler - 12018

PE14-017 - Chrysler - 12019

ENVOY
GRAND CHEROKEE

PE14-017 - Chrysler - 12021

PE14-017 - Chrysler - 12022

PE14-017 - Chrysler - 12023

PE14-017 - Chrysler - 12024

PE14-017 - Chrysler - 12025

PE14-017 - Chrysler - 12026

PE14-017 - Chrysler - 12027

PE14-017 - Chrysler - 12028

PE14-017 - Chrysler - 12029

PE14-017 - Chrysler - 12030

ENVOY

ENVOY
01066
06

PE14-017 - Chrysler - 12033

PE14-017 - Chrysler - 12034

PE14-017 - Chrysler - 12035

PE14-017 - Chrysler - 12036

PE14-017 - Chrysler - 12037

PE14-017 - Chrysler - 12038

GRAND CHEROKEE

PE14-017 - Chrysler - 12040

PE14-017 - Chrysler - 12041

PE14-017 - Chrysler - 12042

PE14-017 - Chrysler - 12043

F-14-017 - Chrysler - 12044

PE14-017 - Chrysler - 12045

PE14-017 - Chrysler - 12046

PE14-017 - Chrysler - 12047

PE14-017 - Chrysler - 12048

PE14-017 - Chrysler - 12049

PE14-017 - Chrysler - 12050

PE14-017 - Chrysler - 12051

PE14-017 - Chrysler - 12052

PE14-017 - Chrysler - 12053

PE14-017 - Chrysler - 12054

PE14-017 - Chrysler - 12055

PE14-017 - Chrysler - 12056

PE14-017 - Chrysler - 12058

PE14-017 - Chrysler - 12059

PE14-017 - Chrysler - 12060

PE14-017 - Chrysler - 12061

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 7-05

GAWR FRONT: 1339 KG 2950 LB WITH P235/65R17 TIRES
17X7.5 RIMS AT 228 KPA (33 PSI) COLD

GAWR REAR: 1452 KG 3200 LB WITH P235/65R17 TIRES
17X7.5 RIMS AT 228 KPA (33 PSI) COLD

GVWR: 2790 KG 06150 LB

THIS VEHICLE CO
PREVENTION STA
VIN: 1J8
VEHICLE MA

150 LB

TIRES

PSI) COLD

TIRES

3 PSI) COLD

[redacted]

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8HR582X6C[redacted] TYPE: MPV MDH:070517 382AA

VEHICLE MADE IN U.S.A. PAINT: PJC TRIM: PLJ3 4648509

PE14-017 - Chrysler - 12064

PE14-017 - Chrysler

PE14-017 - Chrysler - 12066

PE14-017 - Chrysler - 12067

PE14-017 - Chrysler - 12068

USE APPROVED
DOT SUPER HEAVY DUTY
POWER STEERING

PE14-017 - Chrysler - 12071

PE14-017 - Chrysler - 12073

RESET
STEP
MENU

PE14-017 - Chrysler - 12075

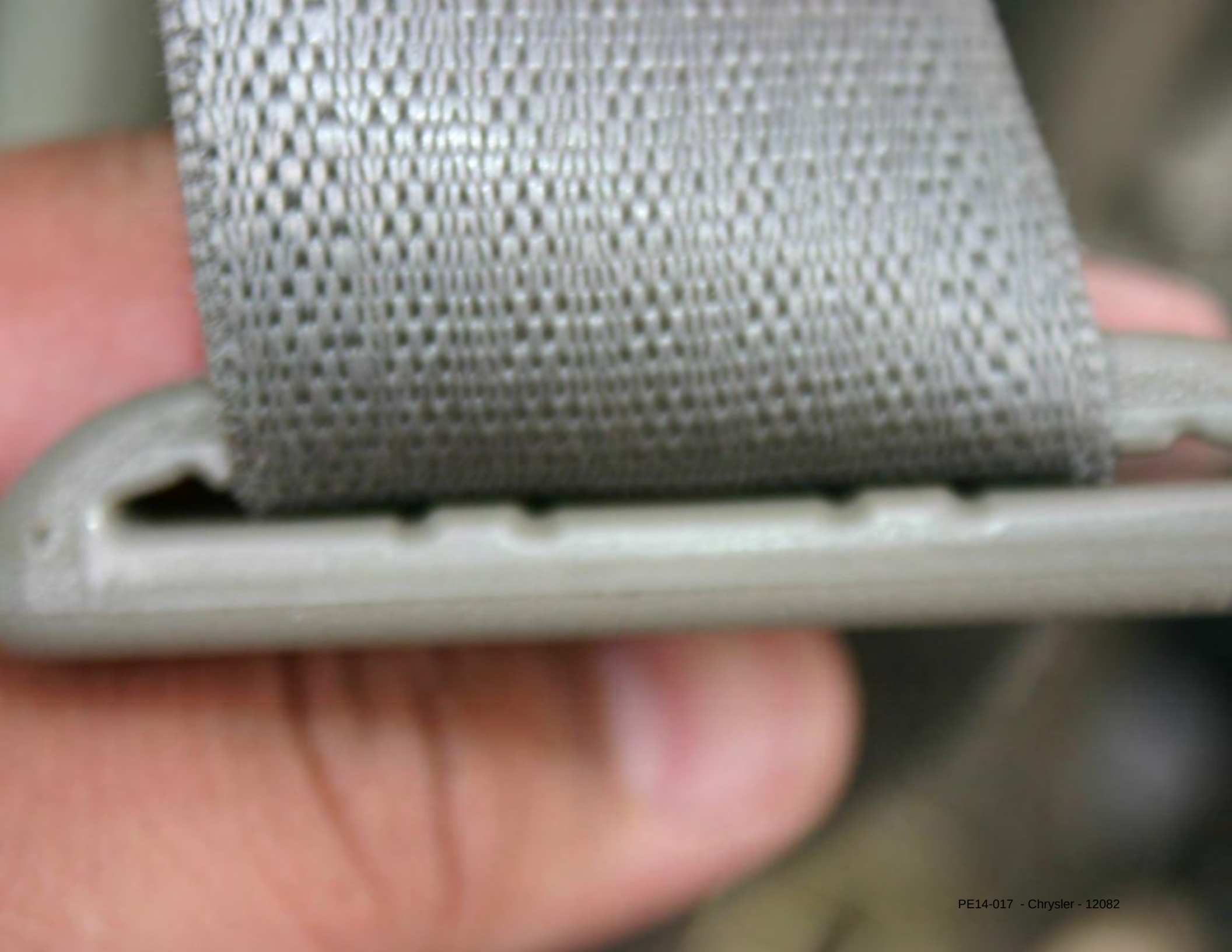
PE14-017 - Chrysler - 12076

WARNING
EVEN WITH ADVANCED AIR BAGS
WARNING HIGHER ROLL OVER RISK
AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED
ALWAYS BUCKLE UP
SEE OWNER'S MANUAL FOR FURTHER INFORMATION

PE14-017 - Chrysler - 12079

PE14-017 - Chrysler - 12080

PE14-017 - Chrysler - 12081


PE14-017 - Chrysler - 12082

PE14-017 - Chrysler - 12083

PE14-017 - Chrysler - 12084

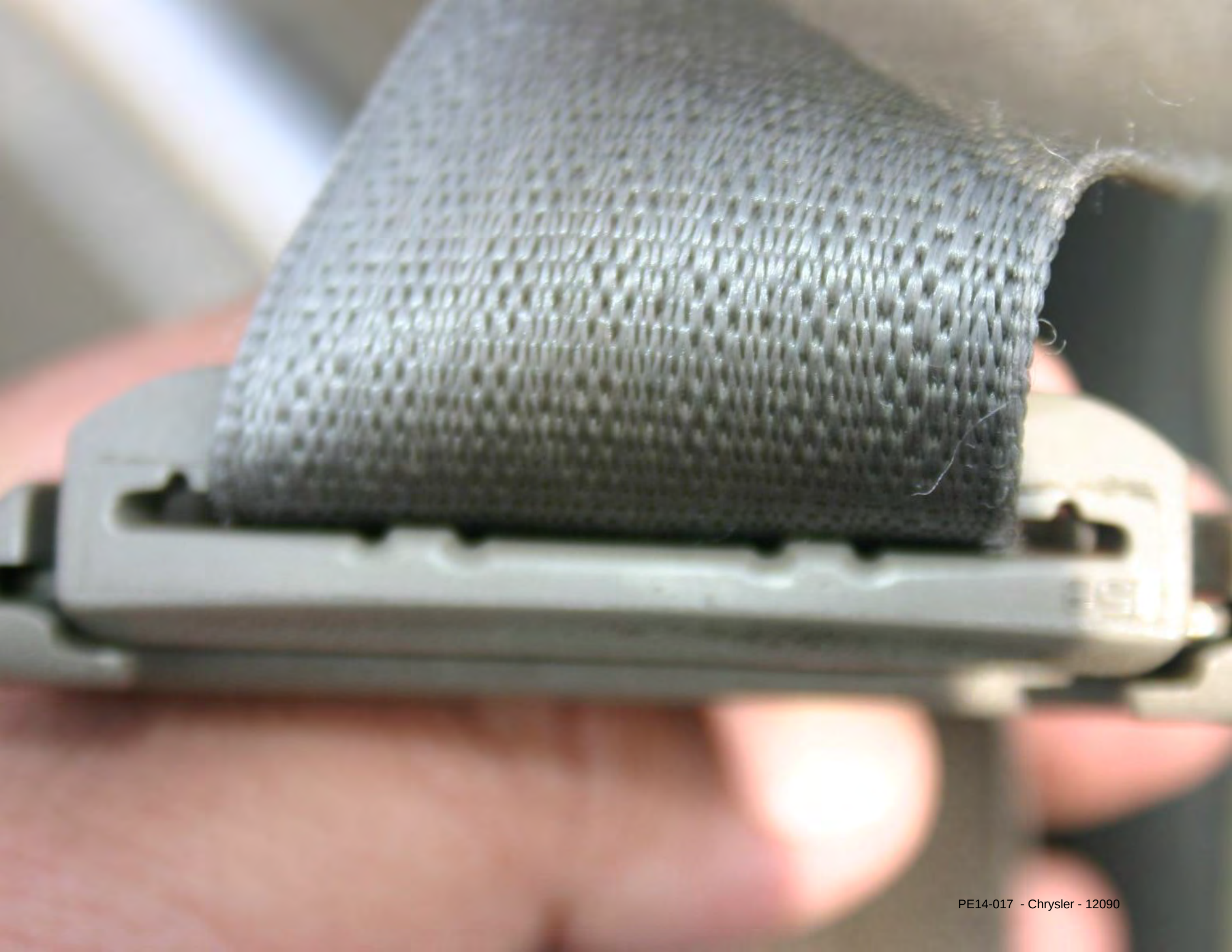
PE14-017 - Chrysler - 12085

PE14-017 - Chrysler - 12086

PE14-017 - Chrysler - 12087

PE14-017 - Chrysler - 12088

PE14-017 - Chrysler - 12089



PE14-017 - Chrysler - 12090

PE14-017 - Chrysler - 12091

PE14-017 - Chrysler - 12092

PE14-017 - Chrysler - 12093

PE14-017 - Chrysler - 12094

PE14-017 - Chrysler - 12095

PE14-017 - Chrysler - 12096

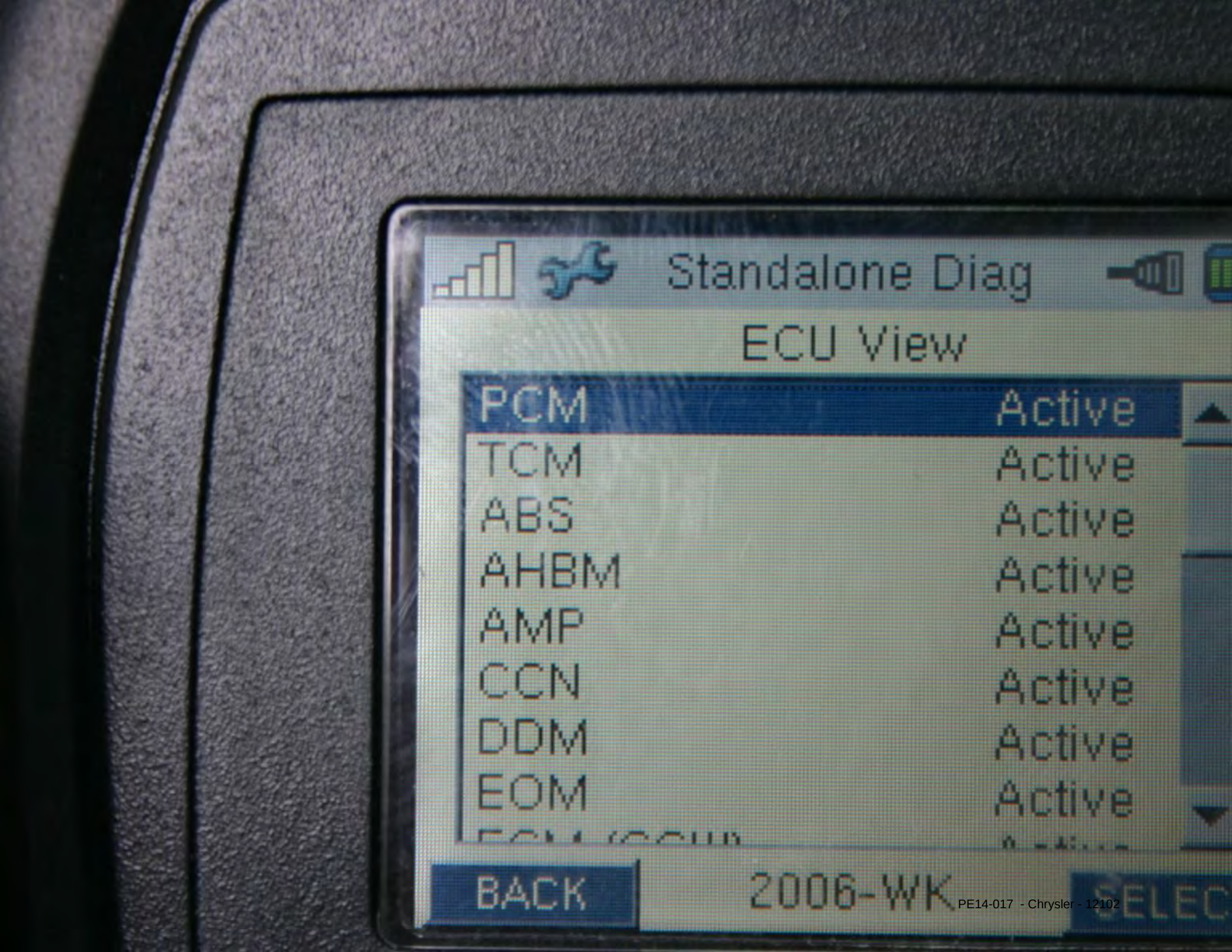
GRAND CHEROKEE
GOODYEAR

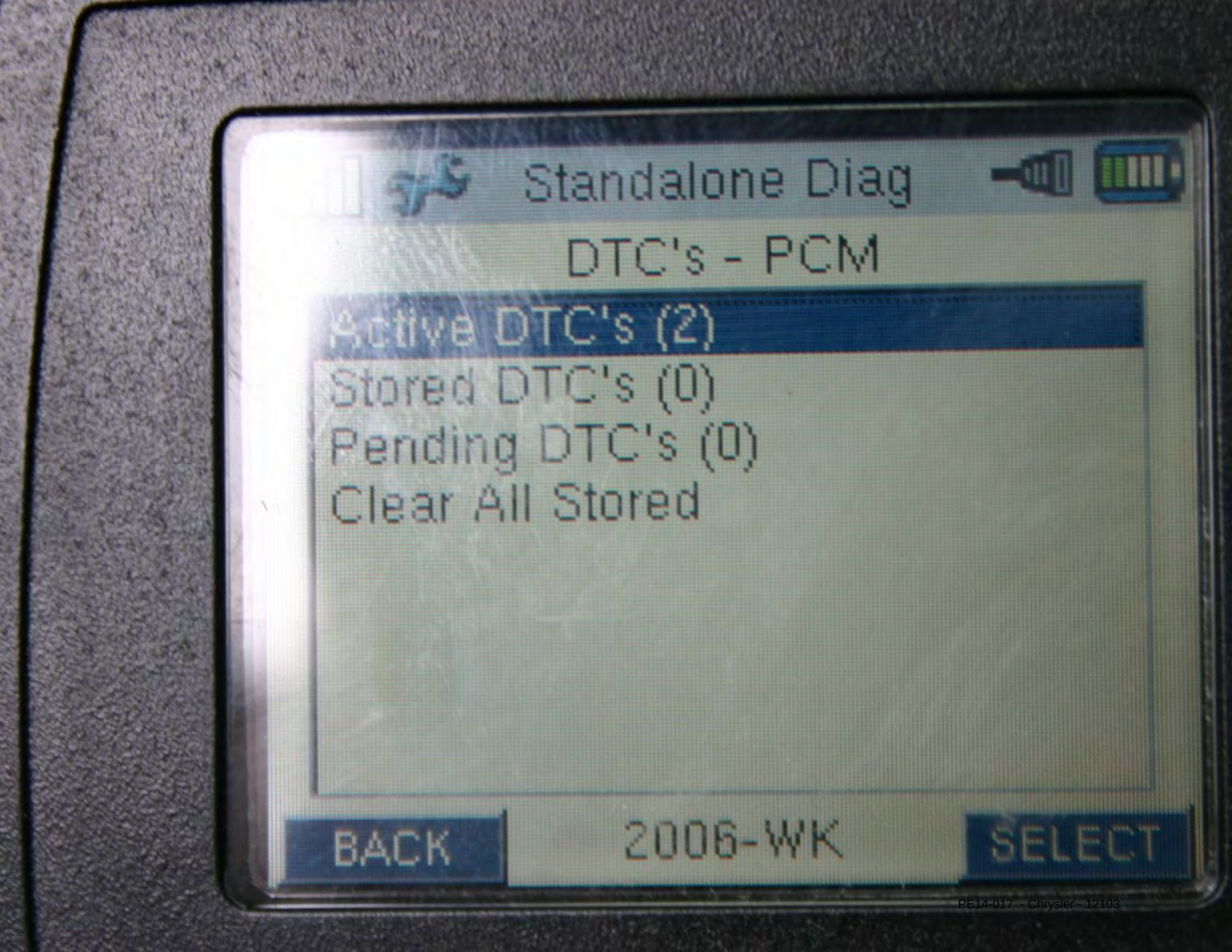
PE14-017 - Chrysler - 12098

PE14-017 - Chrysler - 12099

PE14-017 - Chrysler - 12100

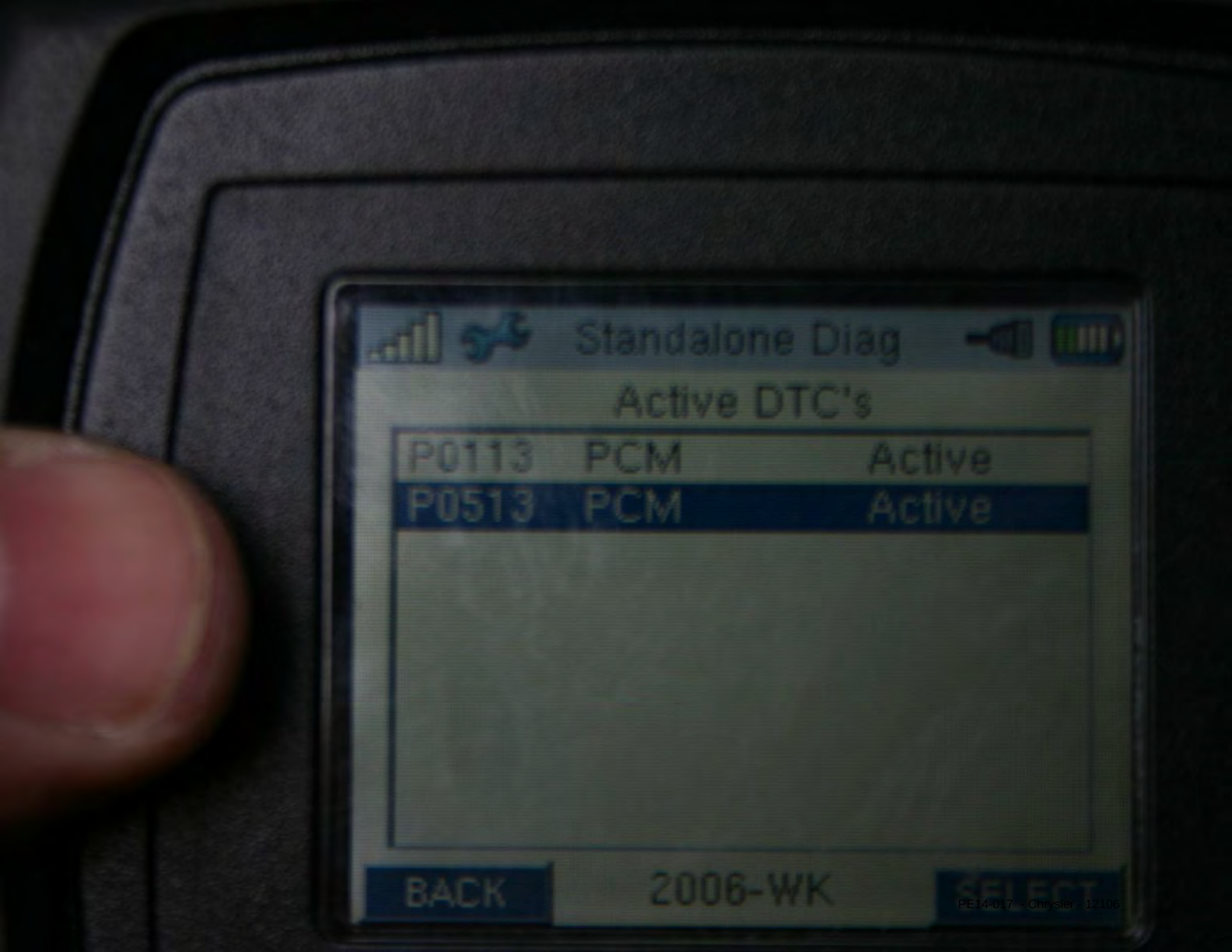
PE14-017 - Chrysler - 12101

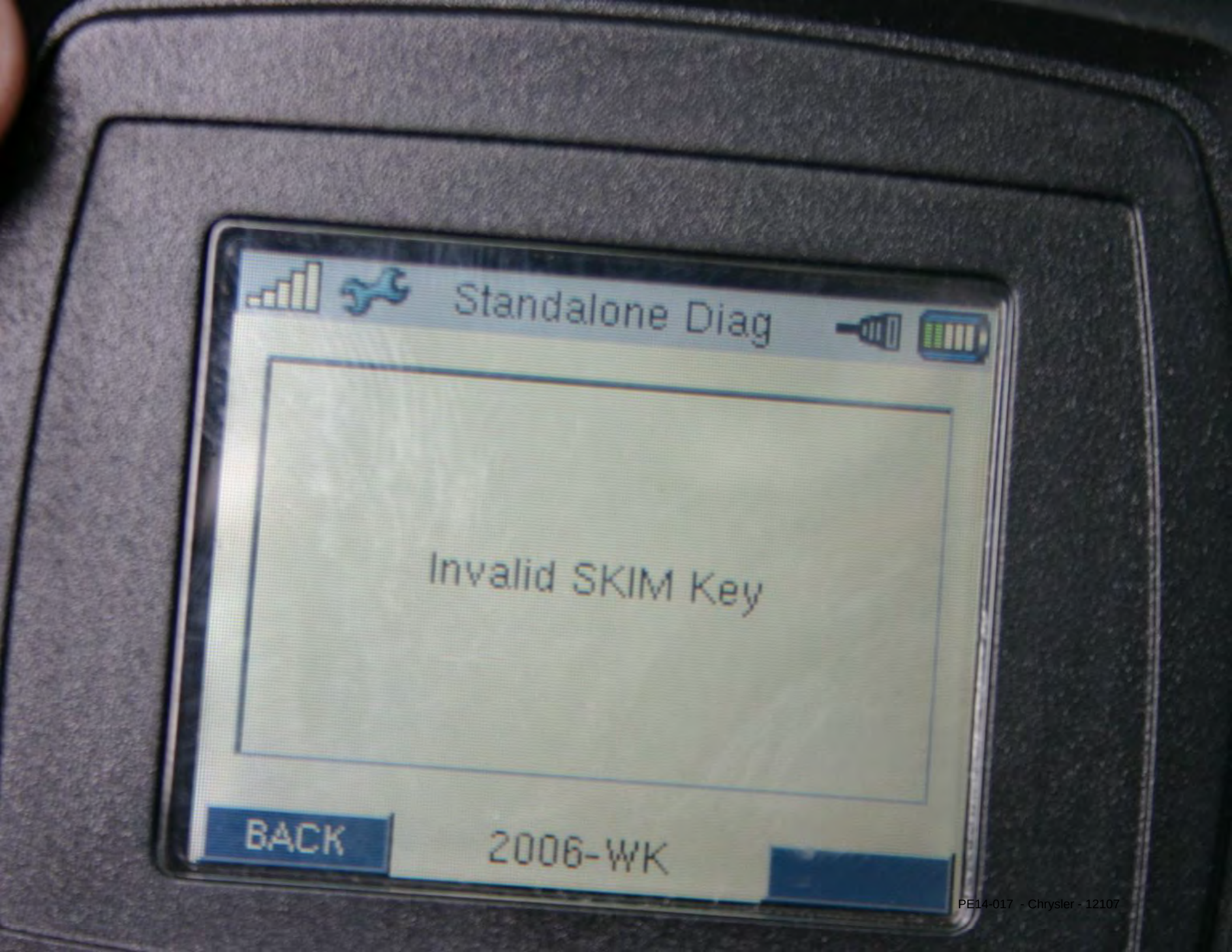

Standalone Diag
ECU View
PCM Active
TCM Active
ABS Active
AHBM Active
AMP Active
CCN Active
DDM Active
EOM Active
BACK
2006-WK
SELEC

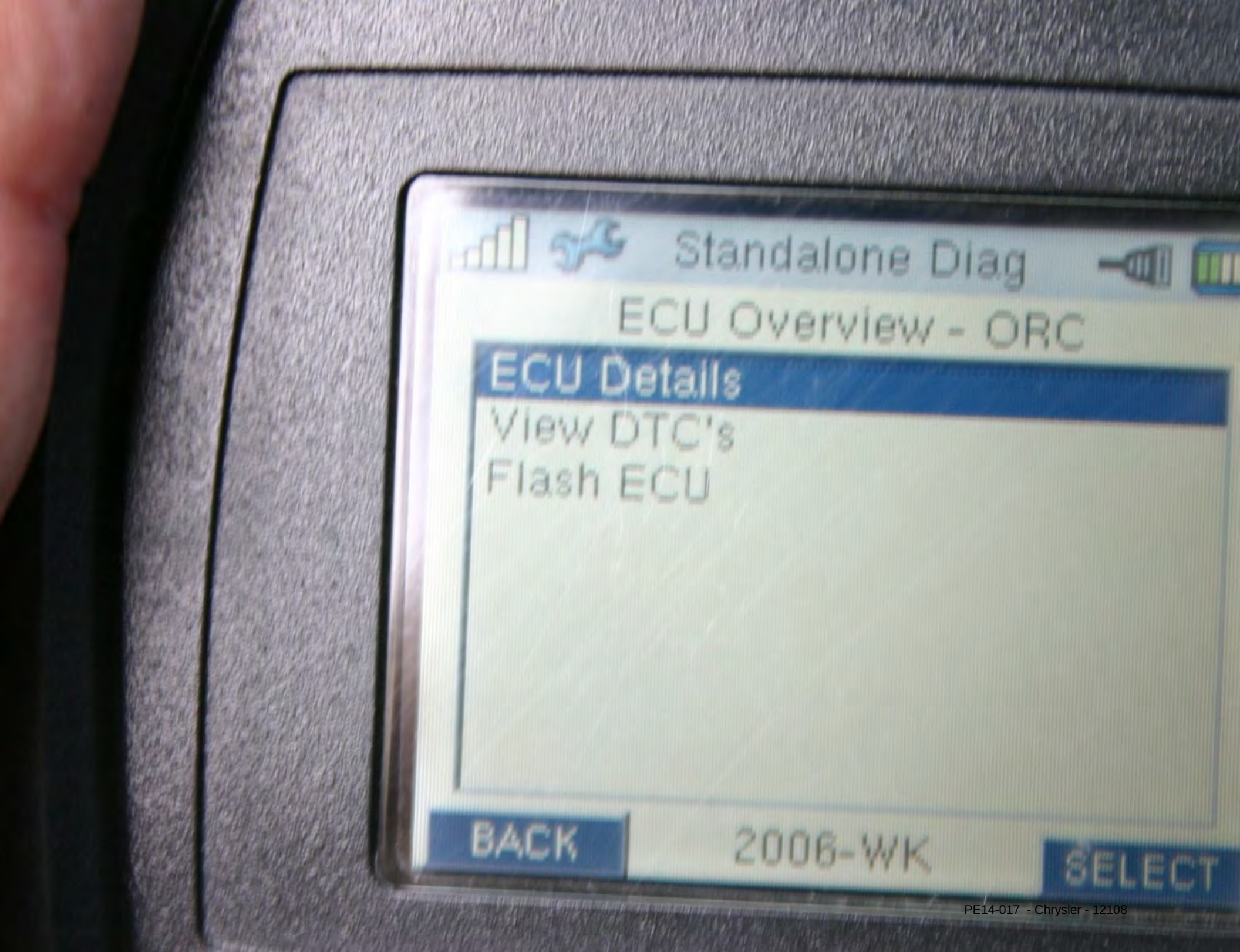

Standalone Diag
DTC's - PCM
Active DTC's (2)
Stored DTC's (0)
Pending DTC's (0)
Clear All Stored
BACK
2006-WK
SELECT

Standalone Diag
Active DTC's
P0113 PCM Active
P0513 PCM Active
PE14-017 - Chrysler - 12104
BACK
2006 WK
SELECT

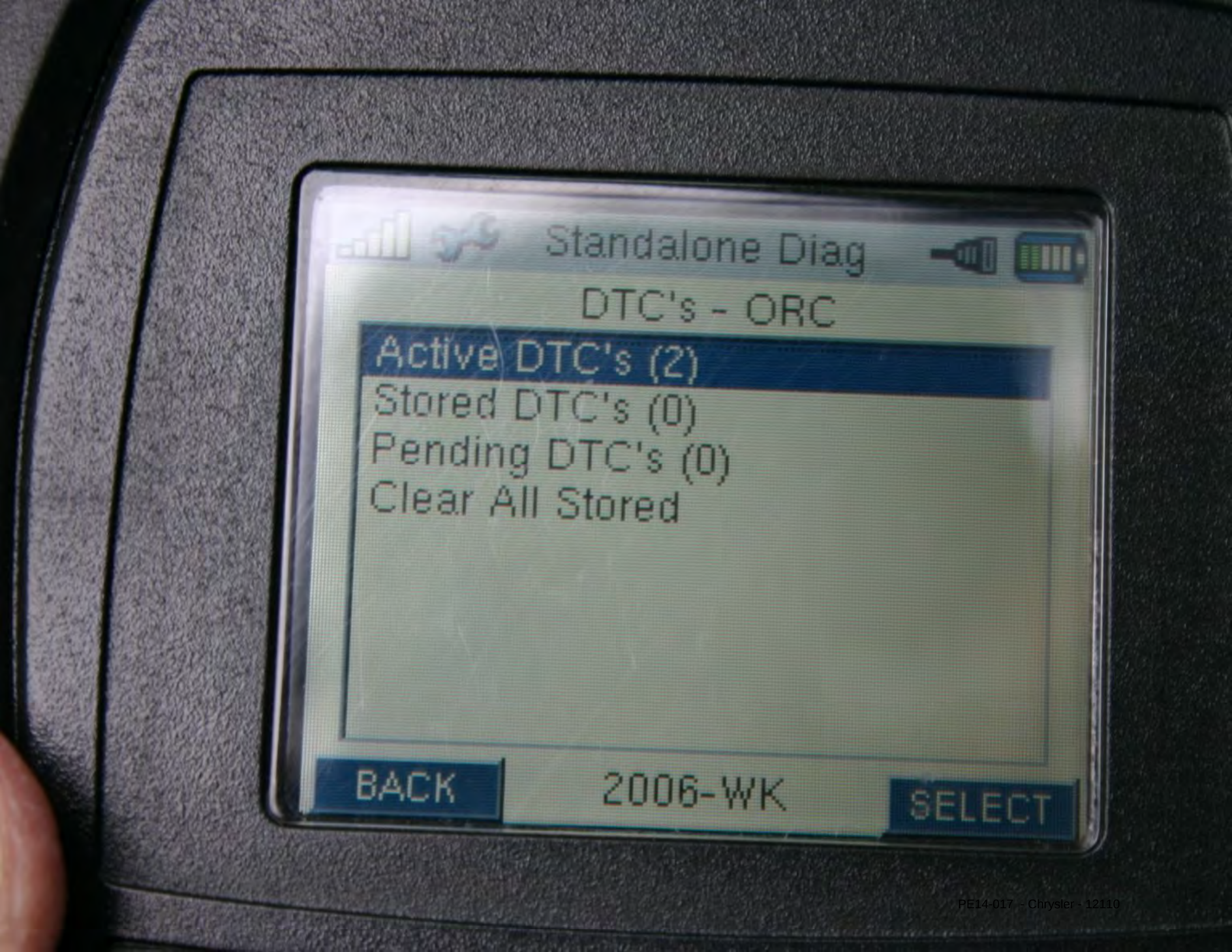
Standalone Diag
Intake Air Temperature
Sensor 1 Circuit High
BACK
2006-WK

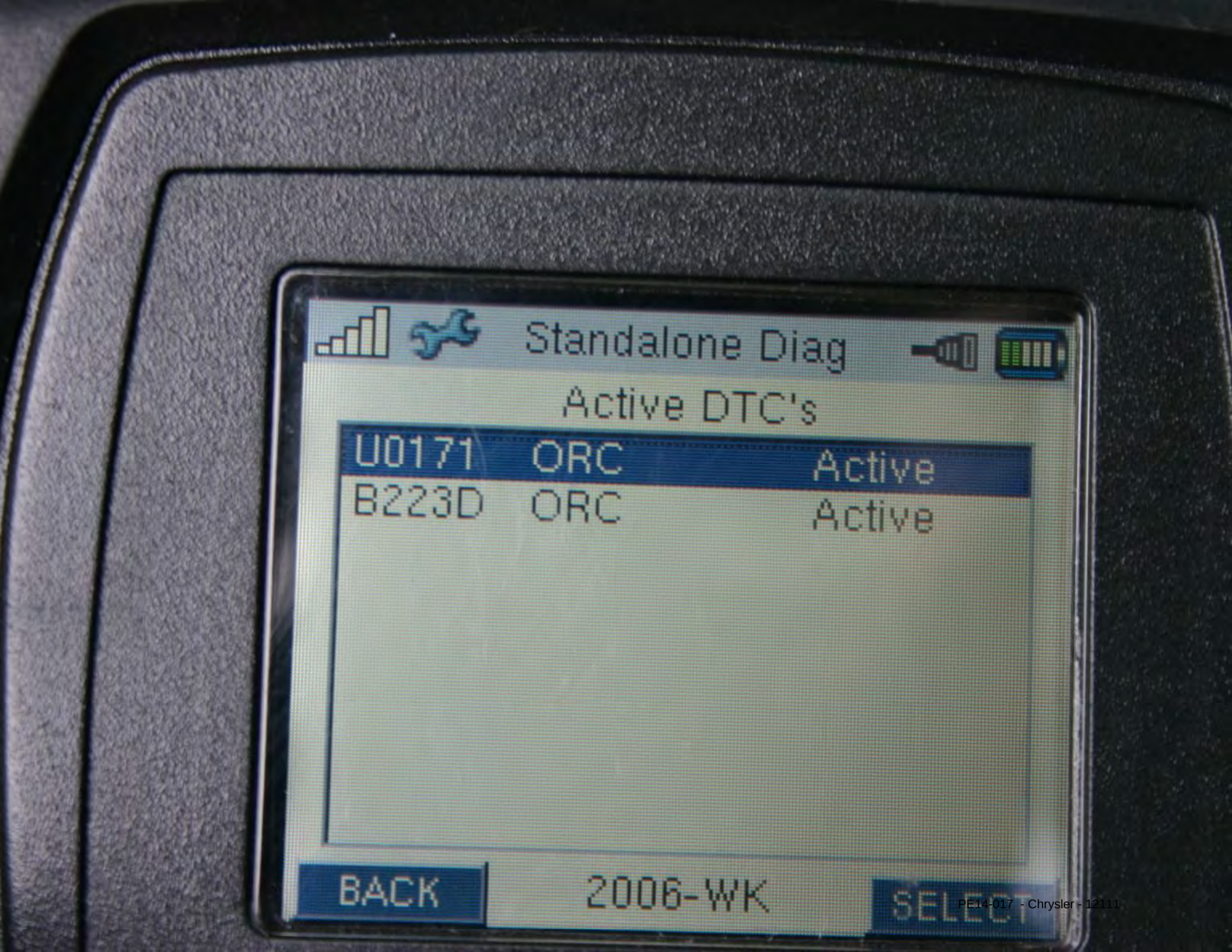

Standalone Diag
Active DTC's
P0113 PCM Active
P0513 PCM Active
BACK
2006-WK
SELECT


Standalone Diag
Invalid SKIM Key
BACK
2006-WK


Standalone Diag
ECU Overview - ORC
ECU Details
View DTC's
Flash ECU
BACK
2006-WK
SELECT

Standalone Diag
ECU Details - ORC
Name: Occupant Restra
Part Number: 04896133AD
Bus Type: CAN B
Hdw Version: 00.00
Sftw Version: 06.D3.10
Country Code: USA
BACK
2006-WK


Standalone Diag
DTC's - ORC
Active DTC's (2)
Stored DTC's (0)
Pending DTC's (0)
Clear All Stored
BACK
2006-WK
SELECT

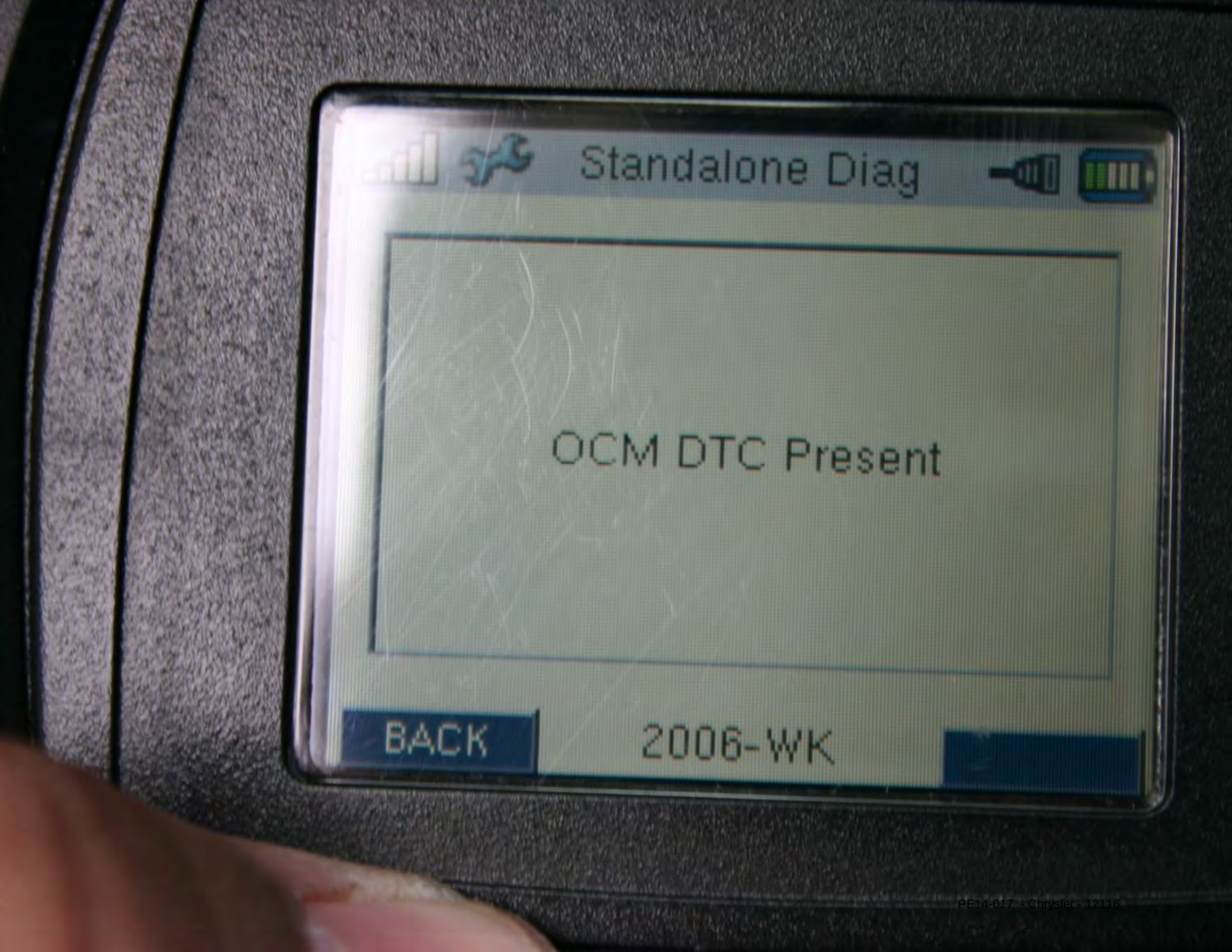

Standalone Diag
Active DTC's
U0171 ORC Active
B223D ORC Active
BACK
2006-WK
SELECT

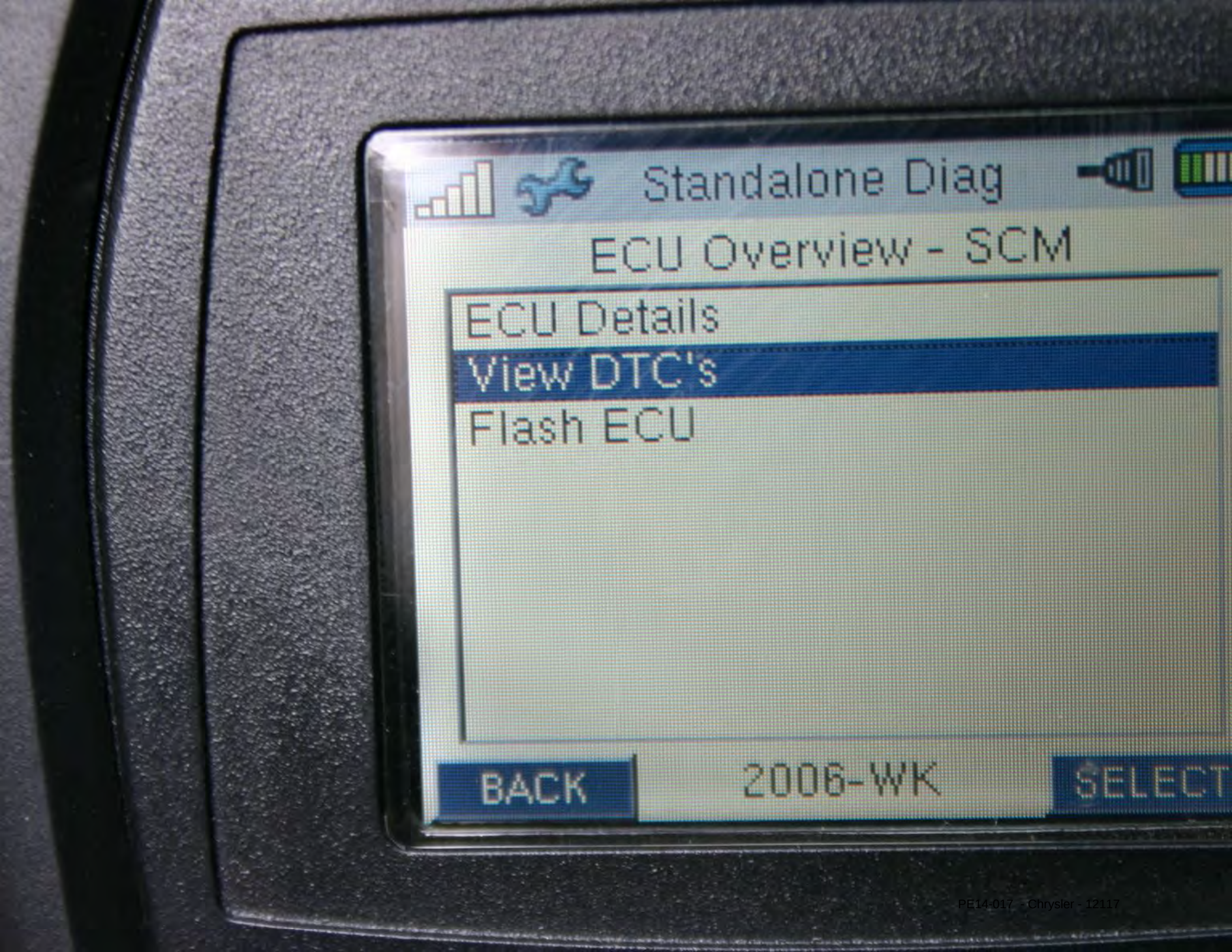
Standalone Diag
Lost Communication w/
Up-Front Right Satellite
Acceleration Sensor
BACK
2006-WK

Standalone Diag
Active DTC's
U0171 ORC Active
B223D ORC Active
BACK
2008-WK
SELECT

Standalone Diag
OCM DTC Present
BACK
2006-WK

Standalone Diag
Lost Communication w/
Up-Front Right Satellite
Acceleration Sensor
BACK
2006-WK


Standalone Diag
OCM DTC Present
BACK
2006-WK


Standalone Diag
ECU Overview - SCM
ECU Details
View DTC's
Flash ECU
BACK
2006-WK
SELECT

Standalone Diag
DTC's - SCM
Active DTC's (0)
Stored DTC's (0)
Pending DTC's (0)
Clear All Stored
BACK
2006-WK
SELECT

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

DEFECT 2

CONSUMER COMPLAINTS

22301930

PHOTOS

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 10-05

GVWR: 2903 KG 06400 LB

GAWR FRONT: 1339 KG 2950 LB WITH P245/65R17 TIRES

17X7.5 RIMS AT 242 KPA (35 PSI) COLD

GAWR REAR: 1656 KG 3650 LB WITH P245/65R17 TIRES

17X7.5 RIMS AT 242 KPA (35 PSI) COLD

THIS VEHICLE CONFOR

PREVENTION STANDAR

VIN: 1J8HG582

VEHICLE MADE IN

06/12/2012

06400 LB

7 TIRES

35 PSI) COLD

7 TIRES

35 PSI) COLD

[redacted]

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8HG58276C[redacted] TYPE: MPV MDH:093017 389AA

VEHICLE MADE IN U.S.A. PAINT: PJC TRIM: SLD1 4648509

06/12/2012

PE14-017 - Chrysler - 12121

PE14-017 - Chrysler - 12122

COMMANDER
06/12/2012

PE14-017 - Chrysler - 12124

PE14-017 - Chrysler - 12125

WARNING

EVEN WITH ADVANCED AIR BAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA

06/12/2012

PE14-017 - Chrysler - 12126

06/12/2012

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA

TOTAL
06/12/2012

PE14-017 - Chrysler - 12129

PE14-017 - Chrysler - 12130

PE14-017 - Chrysler - 12131

PE14-017 - Chrysler - 12132

PE14-017 - Chrysler - 12133

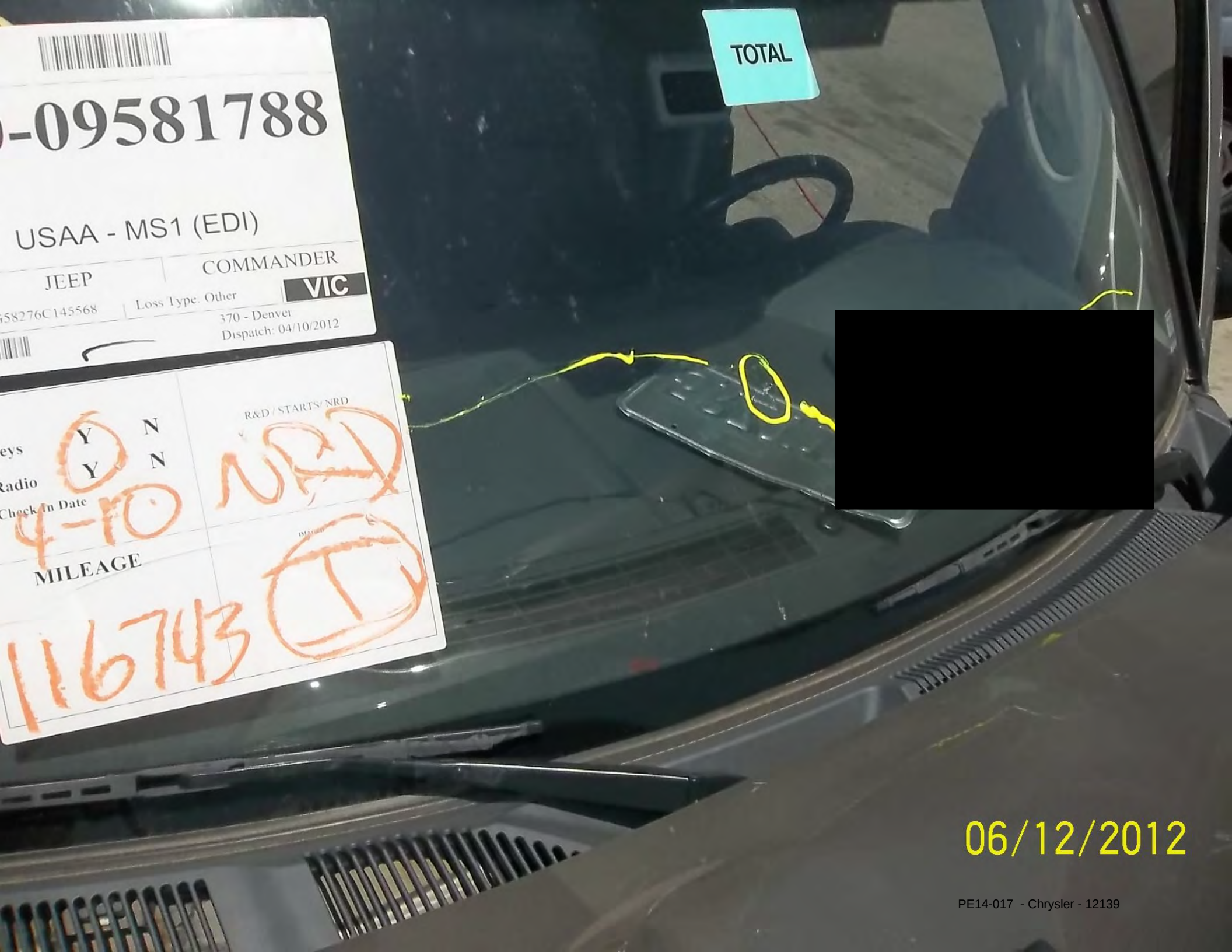
PE14-017 - Chrysler - 12134

PE14-017 - Chrysler - 12135

PE14-017 - Chrysler - 12136

PE14-017 - Chrysler - 12137

06/12/2012
PE14-017 - Chrysler - 12138



PE14-017 - Chrysler - 12139

PE14-017 - Chrysler - 12140

DAIMLERCHRYSLER
THIS BELT CONFORMS TO FMVSS No. 209
MODEL SHQ37XDUAG
P5HQ37XDUAG
06/12/2012

PE14-017 - Chrysler - 12142

06/12/2012
PE14-017 - Chrysler - 12143

06/12/2012
PE14-017 - Chrysler - 12144

PE14-017 - Chrysler - 12145

PE14-017 - Chrysler - 12146

PE14-017 - Chrysler - 12147

PE14-017 - Chrysler - 12148

PE14-017 - Chrysler - 12149

PE14-017 - Chrysler - 12150

PE14-017 - Chrysler - 12151

PE14-017 - Chrysler - 12152

PE14-017 - Chrysler - 12153

PXR572
14 4
06/12/2012
PE14-017 - Chrysler - 12154

PE14-017 - Chrysler - 12155

PE14-017 - Chrysler - 12156

PE14-017 - Chrysler - 12157

PE14-017 - Chrysler - 12158

PE14-017 - Chrysler - 12159

PE14-017 - Chrysler - 12160

06/12/2012
PE14-017 - Chrysler - 12161
DAIMLERCHRYSLER

PE14-017 - Chrysler - 12162

PE14-017 - Chrysler - 12163

PE14-017 - Chrysler - 12164

PE14-017 - Chrysler - 12165

06/12/2012
PE14-017 - Chrysler - 12166

PE14-017 - Chrysler - 12167

PE14-017 - Chrysler - 12168

06/12/2012

PE14-017 - Chrysler - 12170

PE14-017 - Chrysler - 12171

PE14-017 - Chrysler - 12172

PE14-017 - Chrysler - 12173

PE14-017 - Chrysler - 12174

PE14-017 - Chrysler - 12175

PE14-017 - Chrysler - 12176

PE14-017 - Chrysler - 12177

PE14-017 - Chrysler - 12178

PE14-017 - Chrysler - 12179

PE14-017 - Chrysler - 12180

06/12/2012

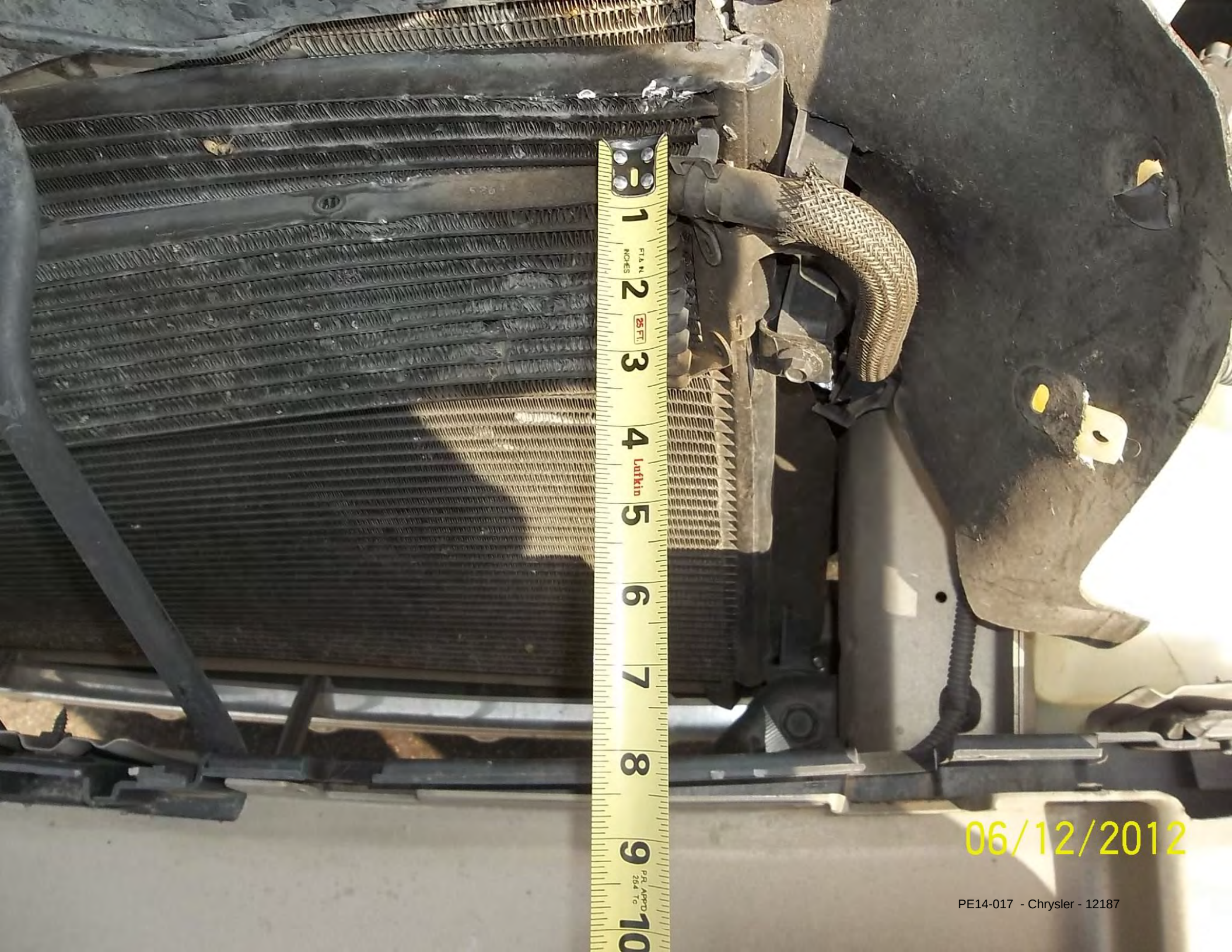
06/12/2012

PE14-017 - Chrysler - 12183

PE14-017 - Chrysler - 12184

PE14-017 - Chrysler - 12185

PE14-017 - Chrysler - 12186


06/12/2012
PE14-017 - Chrysler - 12187

PE14-017 - Chrysler - 12188

06/12/2012
PE14-017 - Chrysler - 12189

06/12/2012

06/12/2012
PE14-017 - Chrysler - 12191

06/12/2012
PE14-017 - Chrysler - 12192

06/12/2012
PE14-017 - Chrysler - 12193

TOTAL
06/12/2012

RE14-017 - Chrysler - 12195

CAUTION
THIS SYSTEM REQUIRES
HYDRAULIC SYSTEM / POWER STEERING FLUID
MS-10838 PART NUMBER 05143973AA
OR EQUIVALENT
DO NOT MIX POWER STEERING FLUID TYPES
SEE OWNER'S MANUAL FOR FURTHER INFORMATION
5.7L
06/12/2012
E14-017 - Chrysler - 12196

PE14-017 - Chrysler - 12.97

06/12/2012
PART NUMBER
8B94R750AA
REMOVE MONTH AND YEAR
COLD CRANKING AMPS 500A
RESERVE CAPACITY 120 MIN

06/12/2012
MOPAR
72
H7
B894R7501AA
750
140
REMOVE MONTH AND YEAR
ANDERSON
4671168E
72472V

06/12/2012
PE14-017 - Chrysler - 12200

PE14-017 - Chrysler - 12201

PE14-017 - Chrysler - 12202

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU View

9.06

Show Shortcuts

Controller Name	Active	DTCs	Bus
PCM Powertrain Control Module	☑	9	CAN C
TCM Transmission Control Module	☑	2	CAN C
ABS Anti Lock Brakes	☑	5	CAN C
FDCM Final Drive Control/All Wheel Drive	☑	2	CAN C
AHBM Automatic High Beam	☑	1	CAN B
AMP Amplifier	☑	2	CAN B
CCN Instrument Cluster/Cabin Compartment	☑	6	CAN B
DDM Driver Door Module	☑	2	CAN B

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU View

9.06

Show Shortcuts

Controller Name	Active	DTCs	Bus
DDM Driver Door Module	☑	2	CAN B
FCMCGW Central Gateway	☑	13	DIAG CAN C
HFM Hands Free Module(cell phone)	☑	1	CAN B
HSM Heated Seat Module	☑	1	CAN B
HVAC Heat, Ventilation and A/C	☑	0	CAN B
LRSM Light Rain Sensor module	☑	2	CAN B
MSMD Memory Seat	☑	2	CAN B
OCM Occupant Classification	☑	1	CAN B

06/12/2012

PE14-017 - Chrysler - 12204

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU View

9.06

Show Shortcuts

Controller Name	Active	DTCs	Bus
MSMD Memory Seat	☑	2	CAN B
OCM Occupant Classification	☑	1	CAN B
ORC Occupant Restraint	☑	7	CAN B
PDM Passenger Door Module	☑	3	CAN B
PTS Parktronics	☑	2	CAN B
RADIO Radio	☑	---	CAN B
SCM Steering Column	☑	0	CAN B
SDAR Satellite Radio	☑	1	CAN B

06/12/2012

PE14-017 - Chrysler - 12:05

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU View

9.06

Show Shortcuts

Controller Name	Active	DTCs	Bus
PTS Parktronics	☑	2	CAN B
RADIO Radio	☑	---	CAN B
SCM Steering Column	☑	0	CAN B
SDAR Satellite Radio	☑	1	CAN B
SUNR Sunroof	☑	2	CAN B
VES Vehicle Entertainment System	☑	3	CAN B
WCM Wireless Control	☑	7	CAN B

06/12/2012

PE14-017 - Chrysler - 12206

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – PCM

9.06

Show Shortcuts

Hardware Version: 04.31
Software Version: 04.02.02
Part Number: 56044675AH
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0
Stored: 8
Pending: 1

06/12/2012

PE14-017 - Chrysler - 12207

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – PCM

9.06

Show Shortcuts

Code	Status	Description
U1120	Stored	Lost Wheel Distance Message
U1417	Stored	Implausible Left Wheel Distance Signal Received
U1418	Stored	Implausible Right Wheel Distance Signal Received
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
U1411	Stored	Implausible Fuel Volume Signal Received
U110C	Stored	Lost Fuel Level Message
U110E	Stored	Lost Ambient Temperature Message
P0622	Stored	Generator Field Control Circuit/Open

Clear Stored DTCs

Environ. Data

Freeze Frame

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12208

Back

2006 XK
5.7L 1J8HG58276[redacted]

DTCs – PCM

9.06

Show Shortcuts

Code	Status	Description
U1417	Stored	Implausible Left Wheel Distance Signal Received
U1418	Stored	Implausible Right Wheel Distance Signal Received
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
U1411	Stored	Implausible Fuel Volume Signal Received
U110C	Stored	Lost Fuel Level Message
U110E	Stored	Lost Ambient Temperature Message
P0622	Stored	Generator Field Control Circuit/Open
P0700	Pending	Transmission Control System (MIL Request)

Clear Stored DTCs

Environ. Data

Freeze Frame

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12209

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – TCM

9.06

Show Shortcuts

Hardware Version: FF.FF
Software Version: 00.01.00
Part Number: 56044771AF
Country Code: N/A

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0
Stored: 1
Pending: 1

06/12/2012

PE14-017 - Chrysler - 12210

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – TCM

9.06

Show Shortcuts

Code	Status	Description
P1684	Stored	Battery Was Disconnected
P0562	Pending	Battery/System Voltage Low

Clear Stored DTCs

Environ. Data

Event Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12211

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – ABS

9.06

Show Shortcuts

Hardware Version: 07.02
Part Number: 52124492AD

Software Version: 07.00.05
Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 0

Stored: 5

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12212

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – ABS

9.06

Show Shortcuts

Code	Status	Description
C2100	Stored	Battery Voltage Low
U140E	Stored	Implausible Vehicle Configuration Data Received
C2202	Stored	Original VIN Mismatch/Missing
C107C	Stored	Brake Pedal Switch 1/2 Stuck
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276G[redacted]

ECU Overview – FDCM

3.06

Show Shortcuts

Hardware Version: 33.31
Part Number: 56044133AK

Software Version: 06.01.31
Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 0

Stored: 2

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12214

DAIMLERCHRYSLER

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – FDCM

9.06

Show Shortcuts

Code	Status	Description
U0415	Stored	Implausible Data Received from ABS
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

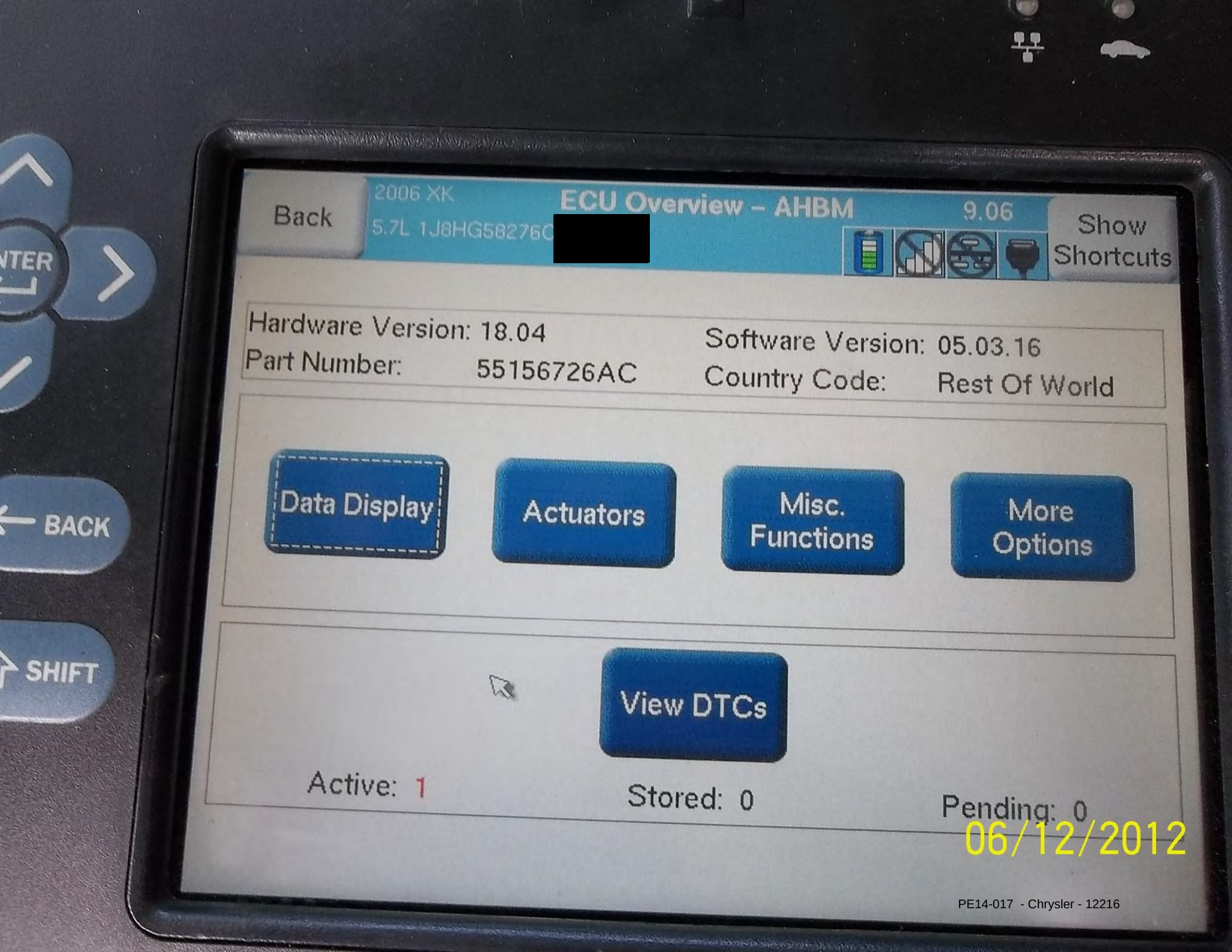
Toggle Row Height

BACK

SHIFT

06/12/2012

PE14-017 - Chrysler - 12215


Back
2006 XK
5.7L 1J8HG58276C[redacted]
ECU Overview – AHBM
9.06
Show Shortcuts
Hardware Version: 18.04
Part Number: 55156726AC
Software Version: 05.03.16
Country Code: Rest Of World
Data Display
Actuators
Misc. Functions
More Options
View DTCs
Active: 1
Stored: 0
Pending: 0
06/12/2012
PE14-017 - Chrysler - 12216
ENTER
BACK
SHIFT

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – AHBM

9.06

Show Shortcuts

Code	Status	Description
U0141	Active	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – AMP

9.06

Show Shortcuts

Hardware Version: 03.00
Software Version: 05.04.01
Part Number: 05064118AD
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0
Stored: 2
Pending: 0

06/12/2012

PE14-017 - Chrysler - 12218

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – AMP

9.06

Show Shortcuts

Code	Status	Description
B210D	Stored	Battery Voltage Low
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12219

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – CCN

9.06

Show Shortcuts

Hardware Version: 12.00
Software Version: 10.34.00
Part Number: 56054012AG
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 6
Stored: 0
Pending: 0

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – CCN

9.06

Show Shortcuts

Code	Status	Description
U1122	Active	Lost Communication With LIN ECU 2
U0197	Active	Lost Communication With Hands Free Phone Module
U0241	Active	Lost Communication With Auto Highbeam Headlamp Control Module
U0186	Active	Lost Communication With Audio Amplifier
U0184	Active	Lost Communication With Radio
U0141	Active	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12221

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – DDM

9.06

Show Shortcuts

Hardware Version: 05.03
Part Number: 04602621AD

Software Version: 05.01.42
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0

Stored: 2

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12222

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – DDM

9.06

Show Shortcuts

Code	Status	Description
B210D	Stored	Battery Voltage Low
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12223

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – FCMCGW 9.06

Show Shortcuts

Hardware Version: 41.42
Software Version: 06.00.05
Part Number: 04692024AG
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 4
Stored: 9
Pending: 0

06/12/2012

PE14-017 - Chrysler - 12224

Back

2006 XK
5.7L 1J8HG58276C [redacted]

DTCs – FCMCGW

9.06

Show Shortcuts

Code	Status	Description
P0533	Stored	A/C Pressure Sensor Circuit High
B210D	Active	Battery Voltage Low
C1008	Stored	Brake Fluid Level Circuit High
B163C	Active	Front Left Turn Lamp Control Circuit High
B1640	Stored	Front Right Turn Lamp Control Circuit High
B1634	Active	Left Hi Beam Control Circuit High
B162C	Active	Left Low Beam Control Circuit High
U0121	Stored	Lost Communication With Anti-Lock Brake Module

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12225

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – FCMCGW

9.06

Show Shortcuts

Code	Status	Description
B1634	Active	Left Hi Beam Control Circuit High
B162C	Active	Left Low Beam Control Circuit High
U0121	Stored	Lost Communication With Anti-Lock Brake Module
U0100	Stored	Lost Communication With ECM/PCM
U0114	Stored	Lost Communication With Final Drive Control Module
U110A	Stored	Lost Communication With SCM – CAN-C
U0101	Stored	Lost Communication with TCM
B1638	Stored	Right Hi Beam Control Circuit High

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – HFM

9.06

Show Shortcuts

Hardware Version: 00.47
Software Version: 21.00.00
Part Number: 56038710AI
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0
Stored: 1
Pending: 0

06/12/2012

PE14-017 - Chrysler - 12227

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – HFM

9.06

Show Shortcuts

Code	Status	Description
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – HSM

9.06

Show Shortcuts

Hardware Version: 05.05
Part Number: 04602327AI

Software Version: 33.20.04
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 | Stored: 1 | Pending: 0

06/12/2012

PE14-017 - Chrysler - 12229

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – HSM

9.06

Show Shortcuts

Code	Status	Description
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12230

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – LRSM 9.06

Show Shortcuts

Hardware Version: 01.00
Part Number: 05026087AB

Software Version: 02.02.00
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 Stored: 2 Pending: 0

06/12/2012

PE14-017 - Chrysler - 12231

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – LRSM

9.06

Show Shortcuts

Code	Status	Description
B210D	Stored	Battery Voltage Low
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12232

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – MSMD 9.06

Show Shortcuts

Hardware Version: 03.02
Part Number: 04602437AN

Software Version: 05.13.00
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 1 Stored: 1 Pending: 0

06/12/2012

PE14-017 - Chrysler - 12233

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – MSMD

9.06

Show Shortcuts

Code	Status	Description
B210D	Stored	Battery Voltage Low
U0141	Active	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – OCM

9.06

Show Shortcuts

Hardware Version: 00.B0
Part Number: 56043195BB

Software Version: 03.03.08
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 | Stored: 1 | Pending: 0

06/12/2012

Back

2006 XK

5.7L 1J8HG58276C[redacted]

DTCs – OCM

9.06

Show Shortcuts

Code	Status	Description
U0141	Stored	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12236

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – ORC

9.06

Show Shortcuts

Hardware Version: 00.00
Part Number: 56038801AD

Software Version: 06.D2.E1
Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 1

Stored: 6

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12237

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – ORC

9.06

Show Shortcuts

Code	Status	Description
B1BA6	Stored	Occupant Classification Undetermined
B223D	Stored	OCM DTC Present
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
U1415	Stored	Implausible/Missing Vehicle Configuration Data
U1414	Stored	Implausible/Missing ECU Network Configuration Data
B210D	Stored	Battery Voltage Low
B1B2E	Active	1st Row Passenger Seat Belt Pretensioner Circuit Open

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12238

Back

2006 XK
5.7L 1J8HG58276C[redacted]

EV Data – ORC

9.06

Show Shortcuts

Toggle Row Height

Name	Value	Unit
1st Row Passenger Seat Belt Pretensio	B1B2E	
DTC Readiness Flag	Complete	
DTC Storage State	Active	
Warning Indicator Request State	Off	
Odometer	116201.2	miles
Accumulation Timer	840	minutes
Ignition Key Cycles	0	cycles

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – PDM

9.06

Show Shortcuts

Hardware Version: 05.03
Part Number: 04602621AD

Software Version: 05.01.42
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 1

Stored: 2

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12240

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – PDM

9.06

Show Shortcuts

Code	Status	Description
B1865	Active	Passenger Window Position Sensor Circuit Performance
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
B210D	Stored	Battery Voltage Low

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C [redacted]

ECU Overview – PTS

9.06

Show Shortcuts

Hardware Version: 05.00
Part Number: 05026016AC

Software Version: 04.00.00
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 | Stored: 2 | Pending: 0

06/12/2012

PE14-017 - Chrysler - 12242

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – PTS

9.06

Show Shortcuts

Code	Status	Description
B222A	Stored	Vehicle Line Mismatch
B210D	Stored	Battery Voltage Low

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – RADIO

9.06

Show Shortcuts

Hardware Version: 41.4C
Part Number: 56038646AL

Software Version: 01.23.00
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 | Stored: 3 | Pending: 0

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – RADIO

9.06

Show Shortcuts

Code	Status	Description
B1422	Stored	Audio DVD Read Error / Inoperable Disc
B1421	Stored	Audio CD Read Error / Inoperable Disc
B142D	Stored	Audio Antenna Not Connected

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12345

Back

2006 XK
5.7L 1J8HG58276C [redacted]

ECU Overview – SDAR

9.06

Show Shortcuts

Hardware Version: 09.04
Part Number: 05064075AC

Software Version: 03.00.05
Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 1

Stored: 0

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12246

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – SDAR

9.06

Show Shortcuts

Code	Status	Description
U0141	Active	Lost Communication With IPM (FCM/TIPM)

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12247

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – SUNR 9.06

Show Shortcuts

Hardware Version: 00.00
Part Number: 56010699AD

Software Version: 03.06.05
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 2

Stored: 0

Pending: 0

06/12/2012

PE14-017 - Chrysler - 12248

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – SUNR

9.06

Show Shortcuts

Code	Status	Description
U0141	Active	Lost Communication With IPM (FCM/TIPM)
B210D	Active	Battery Voltage Low

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12249

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – VES

9.06

Show Shortcuts

Hardware Version: 00.02
Software Version: 09.08.04
Part Number: 56038783AD
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0
Stored: 3
Pending: 0

06/12/2012

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – VES

9.06

Show Shortcuts

Code	Status	Description
B142C	Stored	VES Video Screen Disconnected
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
B210D	Stored	Battery Voltage Low

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12251

Back

2006 XK
5.7L 1J8HG58276C[redacted]

ECU Overview – WCM 9.06

Show Shortcuts

Hardware Version: 41.4C
Part Number: 56040543AR

Software Version: 20.00.06
Country Code: USA

Data Display | Actuators | Misc. Functions | More Options

View DTCs

Active: 0 Stored: 7 Pending: 0

06/12/2012

PE14-017 - Chrysler - 12252

Back

2006 XK
5.7L 1J8HG58276C[redacted]

DTCs – WCM

9.06

Show Shortcuts

Code	Status	Description
C1504	Stored	Tire Pressure Sensor 4 Internal
C1503	Stored	Tire Pressure Sensor 3 Internal
C1502	Stored	Tire Pressure Sensor 2 Internal
C1501	Stored	Tire Pressure Sensor 1 Internal
C0077	Stored	Low Tire Pressure
U0141	Stored	Lost Communication With IPM (FCM/TIPM)
B1A28	Stored	ECM Mismatch with SKIM

Clear Stored DTCs

Environ. Data

Tech Tips

Toggle Row Height

06/12/2012

PE14-017 - Chrysler - 12253

PE14-017 - Chrysler - 12254