

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

21220496

PHOTOS











Diagnostic Trouble Codes

Live Data Meter

Live

Diagnostic Trouble Codes (DTC)

-  Generic Powertrain
 -  No diagnostic codes retrieved







20

200

220

0

km/h

14

P R N D

056829

mile

VEHICLE CONFORMS TO ALL APPLICABLE
REGULATION STANDARDS IN EFFECT ON THE D

IN: 1J4HR58285C

TYPE:

VEHICLE MADE IN U.S.A.

PAINT: P









▲ WARNING
DO NOT REMOVE THIS LABEL
OR COVER IT UP
IT CONTAINS IMPORTANT
SAFETY INFORMATION
FOR THE DRIVER
AND PASSENGERS

Jeep































































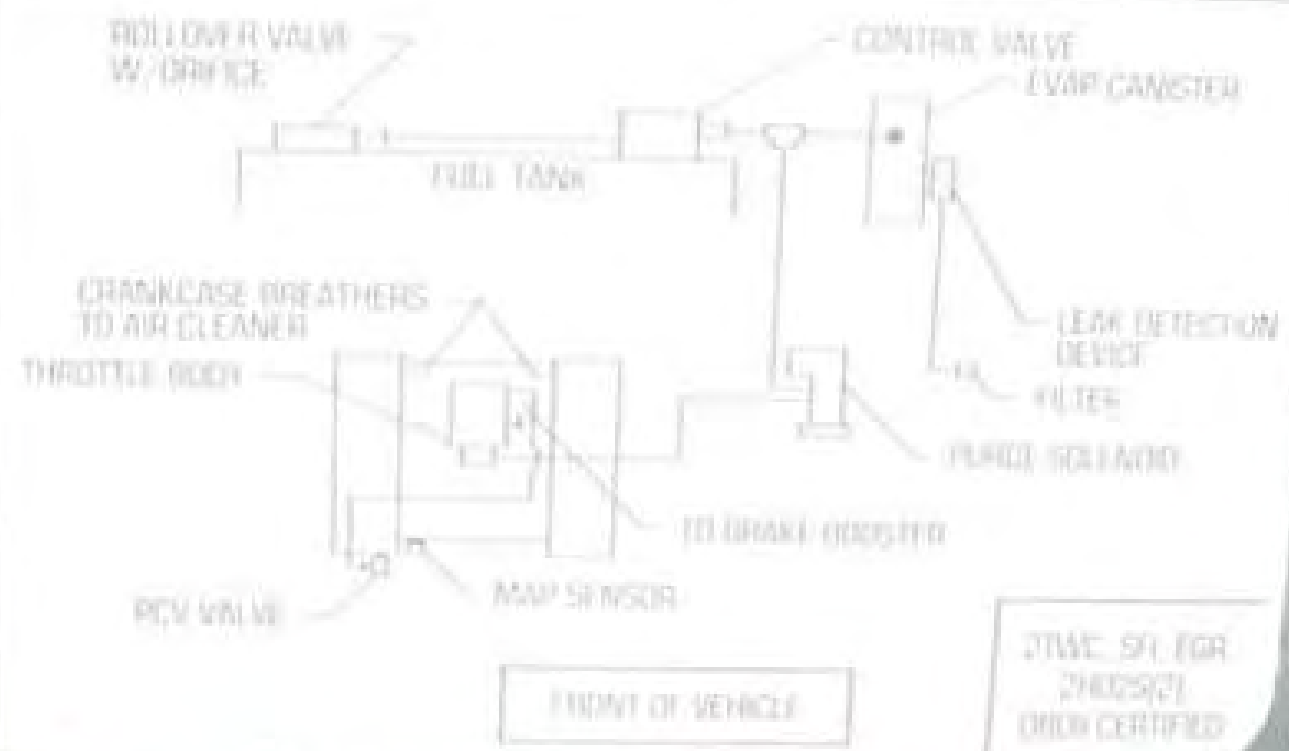




DaimlerChrysler Corporation

VEHICLE EMISSION CONTROL INFORMATION

5.7 LITER	5CRXT05.75J1 5CRXR02.18GJH	SPARK PLUGS RE 14MM C24 0.1M5 in GAP	NO ADJUSTMENTS NEEDED
-----------	-------------------------------	---	--------------------------



2TWC. 5/1 FOR
2YR/50K(2)
OR UN CERTIFIED

RE: ...
BASIC IN ...
THE FACT ...
OTHER AD ...
ADJUSTME ...
PROCEDURE ...
CAUTION: A ...
IF EQUIPPED ...
FROM THE FO ...
85 2217 10A ...
85 2219 10L ...

















11-11-11
10002









WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST PLACE** FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA



⚠ WARNING: HIGHER ROLL OVER RISK



AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.



1-800-4-A-DAW

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55361230AA

SEATING CAPACITY – TOTAL 5 FRONT

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO
476 KG OR 1050 LBS

TIRE	FRONT	REAR
TIRE SIZE	P245/65R17	P245/65R17
INFLATION PRESSURE	228 kPa, 33 PSI	228 kPa, 33 PSI

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION



PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2


CONSUMER COMPLAINTS

21294347

PHOTOS



No Codes Available



Test Passed!

No Diagnostic Trouble Codes found.

✓ OK

ENTER

EXIT

HELP



Mac TaskMast

ENT

EXI

LIGHT



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster





Vehicle Identification
Jeep, 2000-2009 Y-9, 2007 7, Grand Cherokee R

Computer?

- HEAT VENT A/C
- HEATED SEAT MODULE
- CABIN COMP NODE
- DRIVERS DOOR MODULE
- FCM CENTRAL GATEWAY
- FINAL DRIVE CTRL MODULE
- OCCUPANT RESTRAINT CTRL**
- PASSENGER DOOR MODULE
- WIRELESS CTRL MODULE

New | Reuse | Demo | New

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



DTC Information



Establishing Vehicle Communication
And Loading Data Parameters!

ENTER

EXIT

HELP

ENTER

EXIT

LIGHT



Mac TaskMaster



Diagnostic Menu

Select:

- Diagnostic Trouble Codes
- Datastream
- Custom Datastream
- Controller ID



EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



Diagnostic Trouble Codes

Select:

Read Codes

Clear Codes

EXIT

HELP



ENTER

EXIT

LIGHT

Mac TaskMaster



Controller Id
Variant_01
Diag Version: 56
Hardware Version: 00 00
Software Version: 07 D6 15
Part Number: 04896901AE
Print

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



3774-34



Read Codes

Select:

- Stored
- Pending
- Active

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT

Mac TaskMaster



Mac TaskMaster



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT

Controller Id
Variant_01
Diag Version: 56
Hardware Version: 00 00
Software Version: 07 D6 15
Part Number: 04896901AE
Print



Mac TaskMaster



DTC Information

Stored	
B210D	Battery Voltage Low
B220B	Occupant Restraint Controller Firing Stored Energy

Save | Code List | Print

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT

Controller Id Controller Id'
Variant_01
Diag Version: 56
Hardware Version: 00 00
Software Version: 07 D6 15
Part Number: 04896901AE
Print



Mac TaskMaster





Mac TaskMaster



MAC TOOLS

Application Manager

Select:

- USA Domestic Enhanced 2010
- USA Asian Enhanced 2010
- Global OBD II
- Latin America 2007 - Not Authorized
- Playback
- System Setup

ENTER

EXIT

HELP

ENTER

EXIT

LIGHT

Mac TaskMaster





Controller Id
Variant_01
Diag Version: 56
Hardware Version: 00 00
Software Version: 07 D6 15
Part Number: 04896901AE
Print

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



3774-34



Vehicle Identification
Jeep, 2000-2009 Y-9, 2007 7, Grand Cherokee R

Computer?

- TRANSMISSION
- ABS
- HEAT VENT A/C
- HEATED SEAT MODULE
- CABIN COMP NODE
- DRIVERS DOOR MODULE
- FCM CENTRAL GATEWAY
- FINAL DRIVE CTRL MODULE
- OCCUPANT RESTRAINT CTRL

New Reuse Demo New

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT

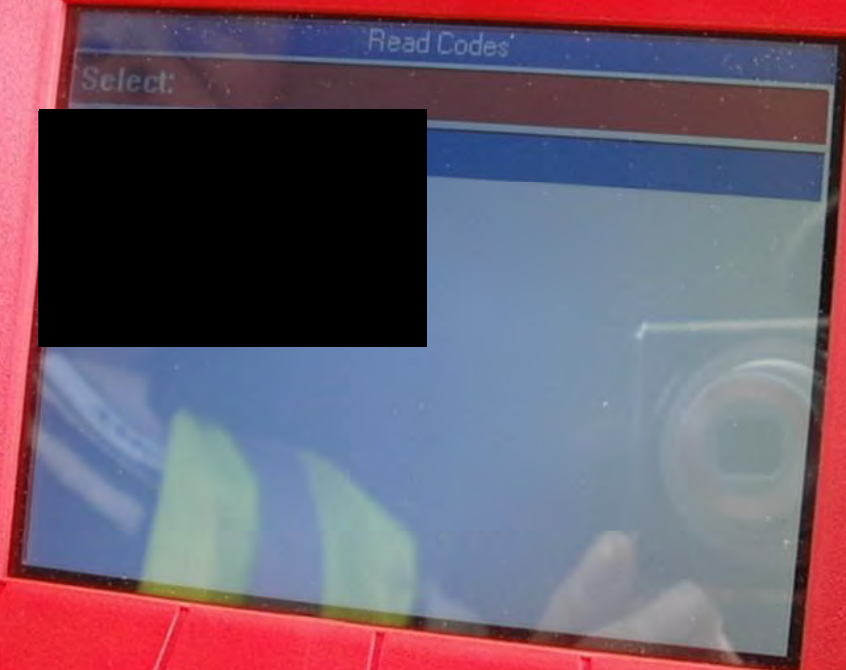
Mac TaskMaster



Mac TaskMaster



3774-24



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



Mac TaskMaster



3774-34



DTC Information

Stored	
B210D	Battery Voltage Low
B220B	Occupant Restraint Controller Firing Stored Energy

Save Print

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



3774-34

Mac
TOOLS

Read Codes



ENTER

EXIT

HELP



ENTER

EXIT

LIGHT


Mac TaskMaster



3774-34



No Codes Available



Test Passed !

Diagnostic Trouble Codes found.

✓ OK

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT



Mac TaskMaster



3774-34

MAC
TOOLS

Read Codes
Select:

ENTER

EXIT

HELP



ENTER

EXIT

LIGHT

Mac TaskMaster















Get Valvoline.
Get Guaranteed.

Next Service Due

Miles:	67,583
Date:	05/06/2011
Oil Used:	5W20CONVD

Thank you for your business.



MF BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 12-06

GAWR FRONT: 1339 KG 2950 LB
17X7.5

GAWR REAR: 1452 KG 3200 LB
17X7.5

GWR: 2677 KG 5900 LB

WITH P245/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD

WITH P245/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8GR48K270 [REDACTED]
VEHICLE MADE IN U.S.A.

TYPE: MPV
PRINT: PSB

MDH: 120117 006AA
TRIM: 470S 4648589









E33637





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58341230AA





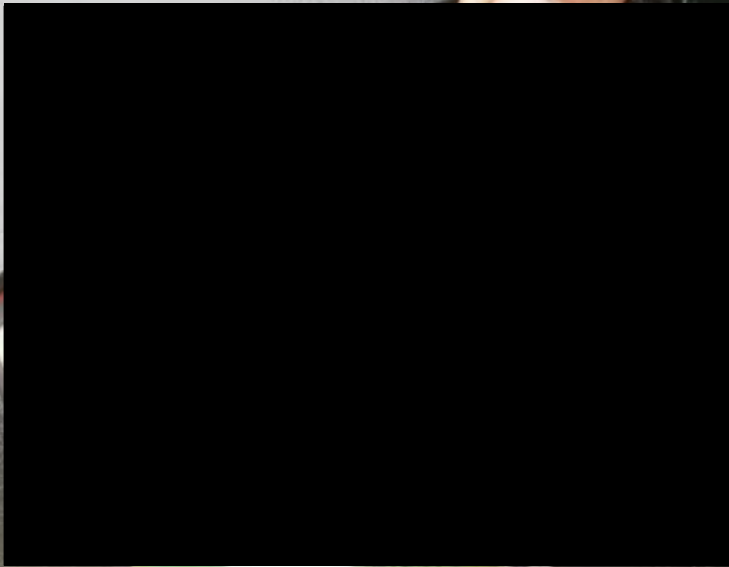












F1 F2 F3 F4
ENTER ENTER

YES NO
PAGE FWD
PAGE BACK
CH 3

Unable to ID Module for
ORC

press any key to continue

NO RESPONSE from PCM
Please make certain of the
following items:

- 1) Ignition is turned on.
- 2) DRB III is properly
connected to the Data
connector.

F1
HELP

F2
SYS
64.1

F3
MAIN

F1

F2

F3

F4

ENTER



ENTER





[REDACTED]

Injection Module.
0.0

F1 F2 F3 F4
ENTER



[Redacted]

of the
d on:
y
Data

F1 F2 F3 F4
ENTER

NO RESPONSE from PCM
Please make certain of the
following items:

- 1) Ignition is turned on.
- 2) DRB III is properly
connected to the Data
connector.

HELP SYS

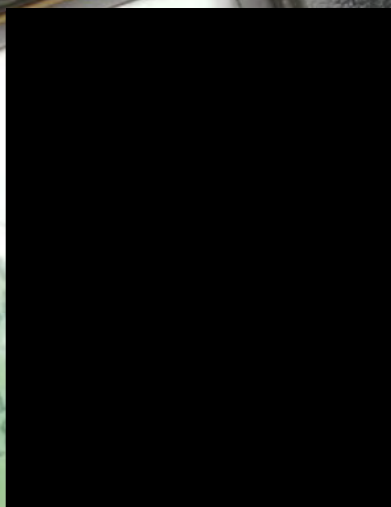
F1 F2 F3 F4

ENTER ENTER



DVOM YES PAGE FWD

DRB III DRB
Chrysler
Copyright ©
All Rights Reserved
RELEASE 6
Released: 15:51
Bios Version: 8:1
Database: 8:1
Cable in use:



F1 F2 F3 F4
ENTER
ENTER
↑ ↓ ← →

ENGINE DIAGNOSTICS
No Response from
Engine Controller
Please Wait

HELP SYS MAIN v4.1

F2 F3 F4
ENTER
↑
← →
↓
☀ ○
DVOM YES PAGE FWD
READ HOLD NO PAGE BACK











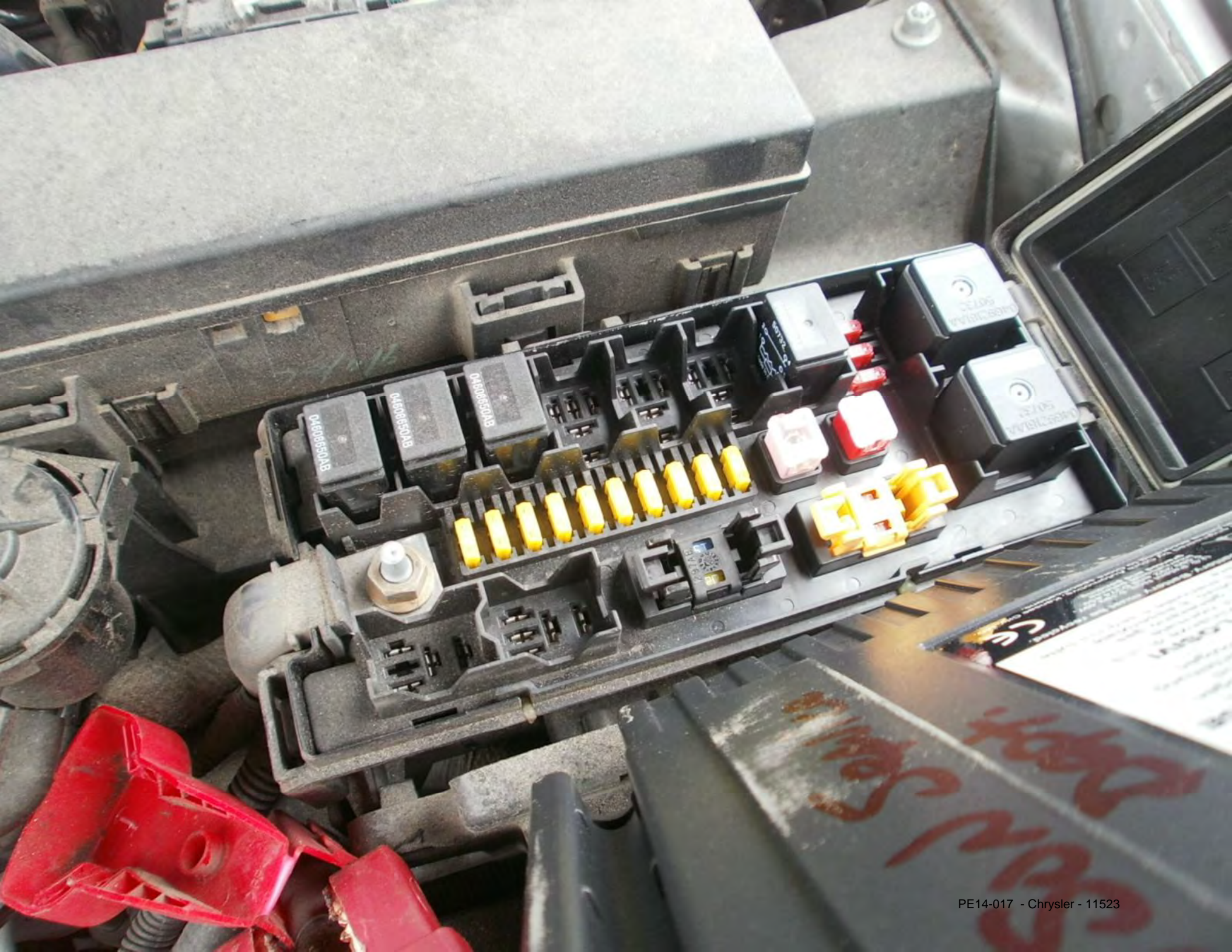
3.7L V3

STATUS
CHARGING
POWER LEVEL
CHARGE COMPLETE

SHS YONG LF-11 600V







04608550AB

04608550AB

04608550AB

25A

50A

50A

CE

200
200







PXF536

22 2



DARTLER CHRYSLER
MODEL NO. SHP10100AA
V2570E









Jeep

SRS
AIRBAG

ON - OFF
CRUISE
SET

RESUME - ACCEL
CANCEL
DECEL





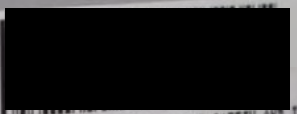
DRSIDE
U-HOOD



PASS SIDE
U-HOOD

MF BY DAIMLERCHRYSLER CORPORATION
DATE OF MFR: 12-06
GAWR FRONT: 1339 KG 2950 LB
17X7.5
GAWR REAR: 1452 KG 3200 LB
17X7.5

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VIN: 1J8GR48K27C [REDACTED] TYPE: MPV MDH: 120117 006AA
VEHICLE MADE IN U.S.A. PAINT: PSB TRIM: A7DS 4648509



















50225390
4Y986B8C5

PASS
SIP