INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

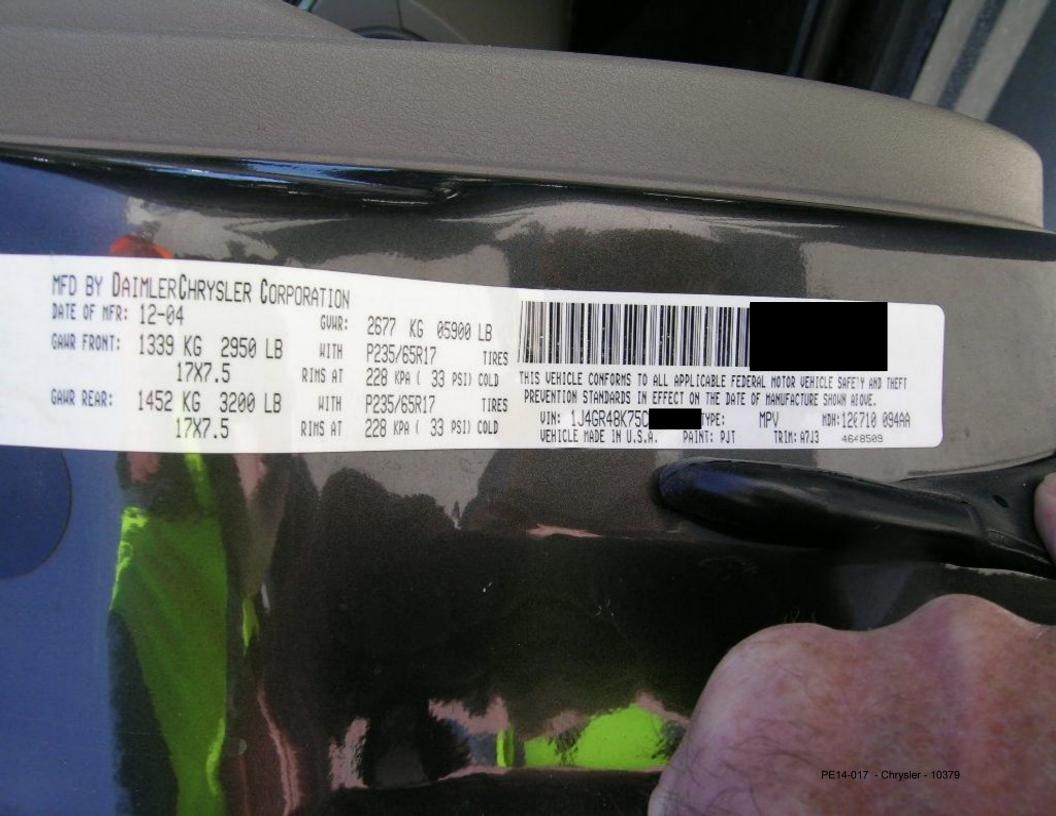
FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19982802

PHOTOS













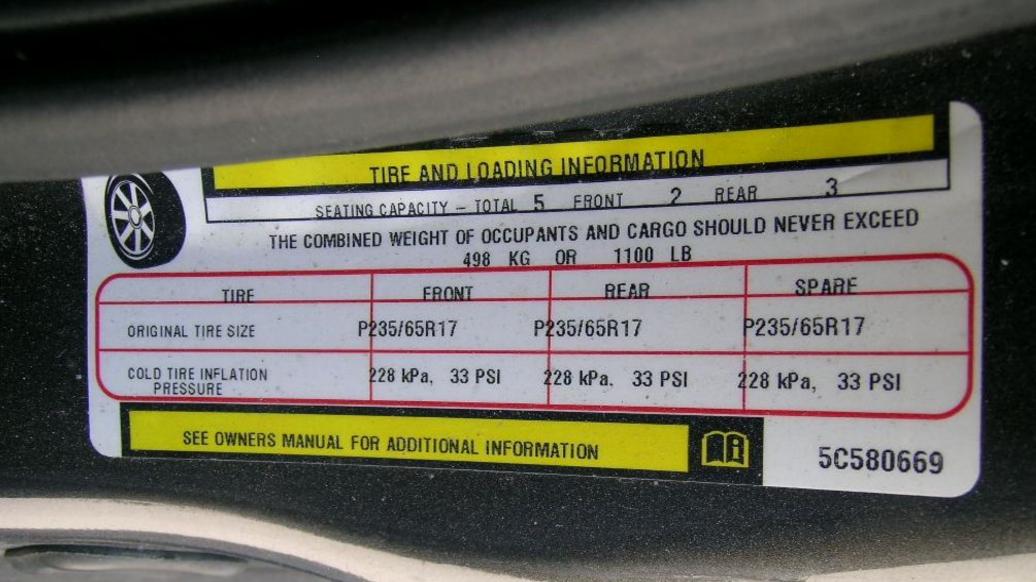








































































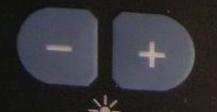








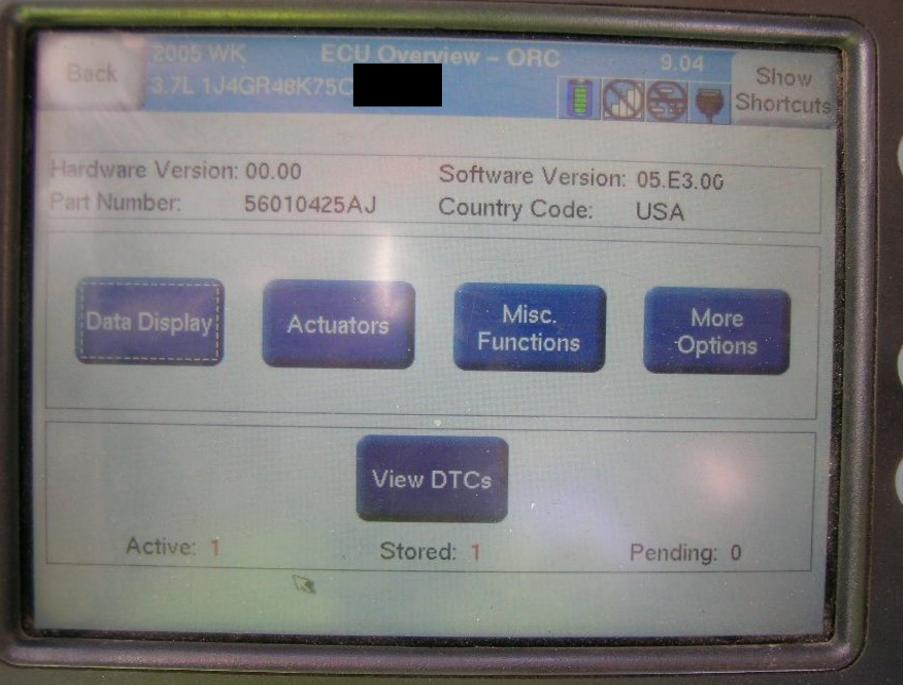
Ва	2005 WK ECU View 3.7L 1J4GR48K75C		9.04	Show Shortcuts
	Controller Name	Active	DTCs	Bus
13	PCM Powertrain Control Module		3	CANC
	Transmission Control Module		2	CANC
	ABS Anti Lock Brakes		0	CANC
	ESM Electronic Shifter		0	CANC
	Instrument Cluster/Cabin Compartment		0	CANB
	Electronic Overhead		1	CANB
V	FCMCGW Central Gateway		2	DIAG CAN C
	OCM Occupant Classification		2	CANB



SHIFT

Back	3.7L 1J4GR48K75C	100	9.04	Show Shortcuts
C	ontroller Name	Active	DTCs	Bus
	OM ectronic Overhead		1	CANB
Ce	entral Gateway		2	DIAG CAN C
Oc	cupant Classification		2	CANB
Oc	cupant Restraint	V	2	CANB
RA	DIO		1	CANB
SC Ste	M ering Column		0	CANB
Wire	M eless Control		1	CANB











Back 3.7L 1J4GR48K75C 9.04

Code Status Description

B210D Stored Battery Voltage Low

B223D Active OCM DTC Present

B

BACK

SHIFT

Show

Shortcute

Tech

Tips

Toggle Row

Height

Battery Voltage Low B210D	oggle Row leight
DTC Readiness Flag Complete	
DTC Readiness Flag Complete	
DTC Storage State Stored	orgini
Warning Indicator Request State Off	K
Odometer 138972.1 miles	
Accumulation Timer 1 minutes	
Ignition Key Cycles 3 cycles	



OCM DTC Present B223D DTC Readiness Flag Complete DTC Storage State Active Warning Indicator Request State Off Odometer Accumulation Timer 24 minutes	OCM DTC Present B223D DTC Readiness Flag Complete DTC Storage State Warning Indicator Request State Off Odometer Accumulation Timer Toggle Row Height Active Marning Indicator Request State 24 minutes	Name			Shortcuts
DTC Readiness Flag DTC Storage State Warning Indicator Request State Odometer Accumulation Timer B223D Row Heigh Complete Active Marning Indicator Request State 138972.1 miles	DTC Readiness Flag DTC Storage State Warning Indicator Request State Odometer Accumulation Timer 24 Row Height Row Heig		Value	Unit	Toggle
DTC Storage State Warning Indicator Request State Odometer Accumulation Timer Complete Active Indicator Request State Indicator Request State Off Indicator Request State Indicator Request Stat	DTC Storage State Warning Indicator Request State Off Odometer Accumulation Timer 24 minutes		B223D		Row
Warning Indicator Request State Odometer Accumulation Timer Off 138972.1 miles minutes	Warning Indicator Request State Off Odometer Accumulation Timer Quittion Key Cycles Accumulation Timer 24 minutes	DTC Readiness Flag	Complete		rieight
Odometer 138972.1 miles Accumulation Timer 24 minutes	Odometer 138972.1 miles Accumulation Timer 24 minutes	DTC Storage State	Active		
Accumulation Timer 24 minutes	Accumulation Timer 24 minutes	Warning Indicator Request State	Off		×
Accumulation Timer 24 minutes	Accumulation Timer 24 minutes	Odometer	138972.1	miles	
	gnition Key Cycles	Accumulation Timer	24		
gnition Key Cycles 0 cycles		gnition Key Cycles	0		-

Back

Show Shortcuts

Hardware Version: 0A.31

Part Number:

56044547AL

Software Version: 03,04.00

Country Code:

USA

Data Display

Actuators

Misc. **Functions**

More **Options**

View DTCs

Active: 3

Stored: 0

Pending: 0

Back 3.7L 1J4GR48K75C Code Status Description Transmission Control System (MIL P0700 Active Request) Implausible Left Wheel Distance Signal U1417 Active Received Implausible Right Wheel Distance Signal U1418 Active Received

The .

Show Shortcuts

Clear Stored DTCs

Environ. Data

Freeze Frame

Tech Tips

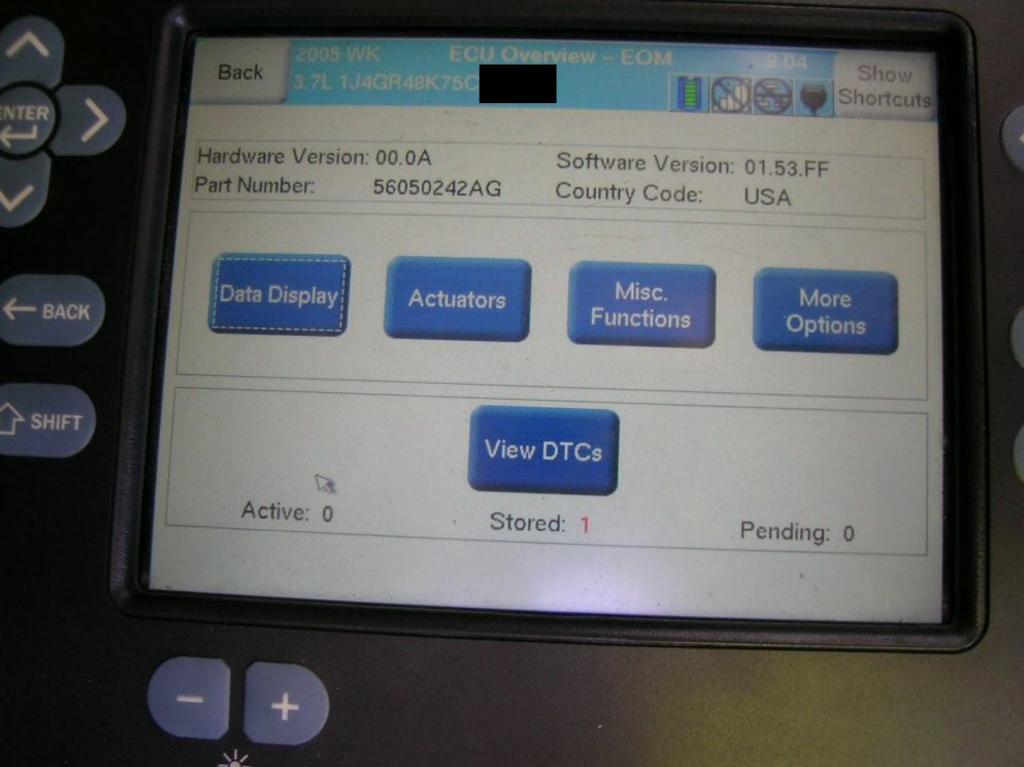
Toggle Row Height

ECU Overview - TCM Back Show Shortcuts Hardware Version: 00.06 Software Version: 04.12.17 Part Number: 04692390AF Country Code: NIA Misc. Data Display More Actuators **Functions Options** View DTCs Active: 0 Stored: 2 Pending: 0

CK



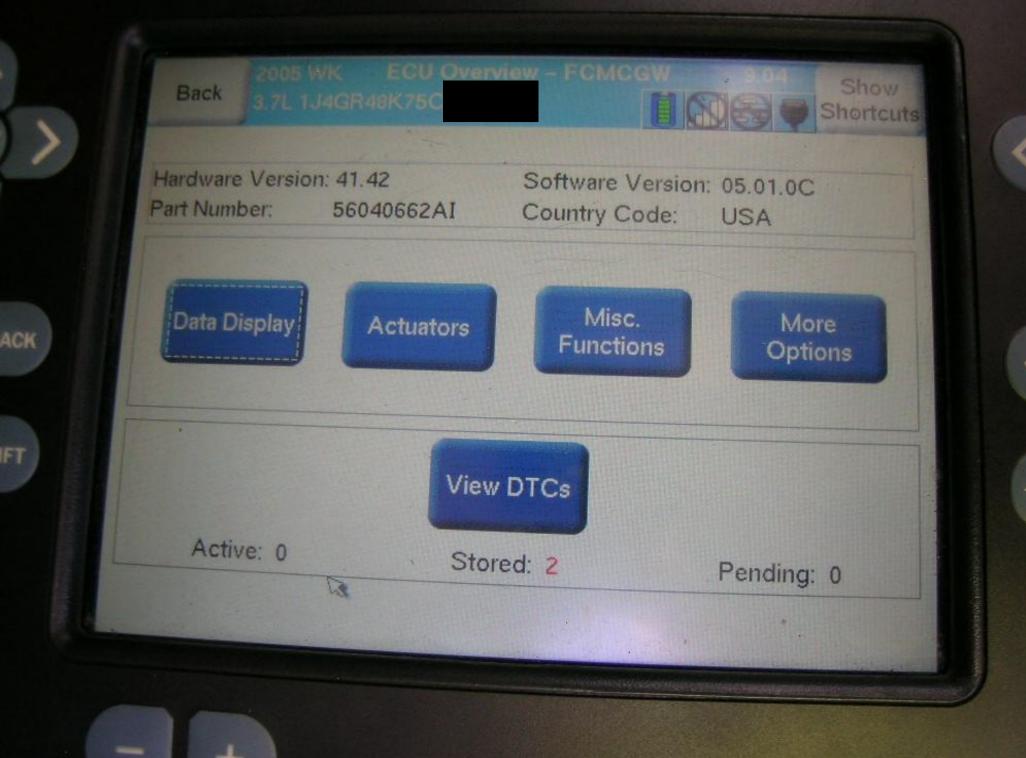
Back	2005 WK 3.7L 1J4GF	DTCs - TCM 9.04	Show Shortcuts
Code	Status	Description	Clear
P1637	Stored	TCM Internal - EEPROM Performance	Stored DTCs
U0002	Stored	CAN C Bus Off Performance	Environ.
			Data Tech
			Tips
			Toggle Row Height



-		Shorte	uts
Code	Status	Description	r
J0151	Stored	Lost Communication with Occupant Restraint Controller (ORC) Store	ed
		Enviro	
		Tecl Tips	

PE14-017 - Chrysler - 10437

ACK



Back		DTCs - FCMCGW , 9.04	Show
Code	Status	Description	
B210D	Stored	Battery Voltage Low	Clear Stored DTCs
32305	Stored	Wiper Park Switch Input Circuit High (Stuck High)	Environ.
			Tech Tips
			Toggle Row Height

Back

Show Shortcuts

3.7L 1J4GR48K75C





Hardware Version: 00.B0

Part Number:

56043195AX

Software Version: 03.03.03

Country Code:

USA

Data Display

Actuators

Misc. **Functions**

More Options

HIFT

BACK

Active: 2

View DTCs

Stored: 0

Pending: 0

Back		3D40V7EC 9.04
Code	Status	Description
B1B83	Active	Passenger Seat Weight Sensor 4 - Left Rear Input Circuit Low
B1B88	Active	Passenger Seat Weight Sensor 1 - Right Rear Input Circuit Low

B

Show Shortcuts

Clear Stored DTCs

Environ Data

> Tech Tips

Toggle Row Height

Name	Value	Unit	Shortcuts
Passenger Seat Weight Sensor 4 - Lef	B1B83		Toggle Row
DTC Readiness Flag	Complete		Height
DTC Storage State	Active		
Warning Indicator Request State	On		×
Odometer	138972.1	miles	
Accumulation Timer	260	minutes	
gnition Key Cycles	0	cycles	-

ICK

Name	Value	Unit	Shortcut
Passenger Seat Weight Sensor 1 - P		OTHE	Toggle Row
DTC Readiness Flag	Complete		Height
DTC Storage State	Active		
Warning Indicator Request State	On		K
Odometer	138972.1	miles	
Accumulation Timer	260	minutes	
gnition Key Cycles	0	cycles	

Back

CK

3.7L 1J4GR48K75C

Show Shortcuts

Hardware Version: 41.35

Part Number: 05091710AE

Software Version: 05.00.13

Country Code: USA

Data Display

Actuators

Misc. **Functions**

More **Options**

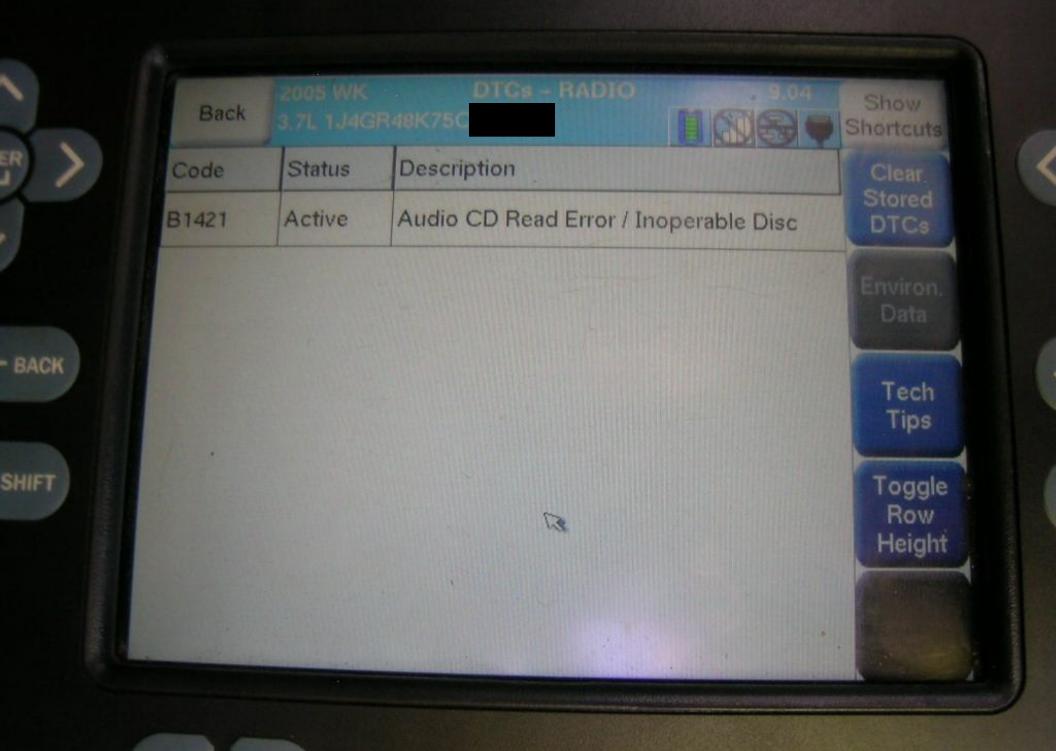
View DTCs

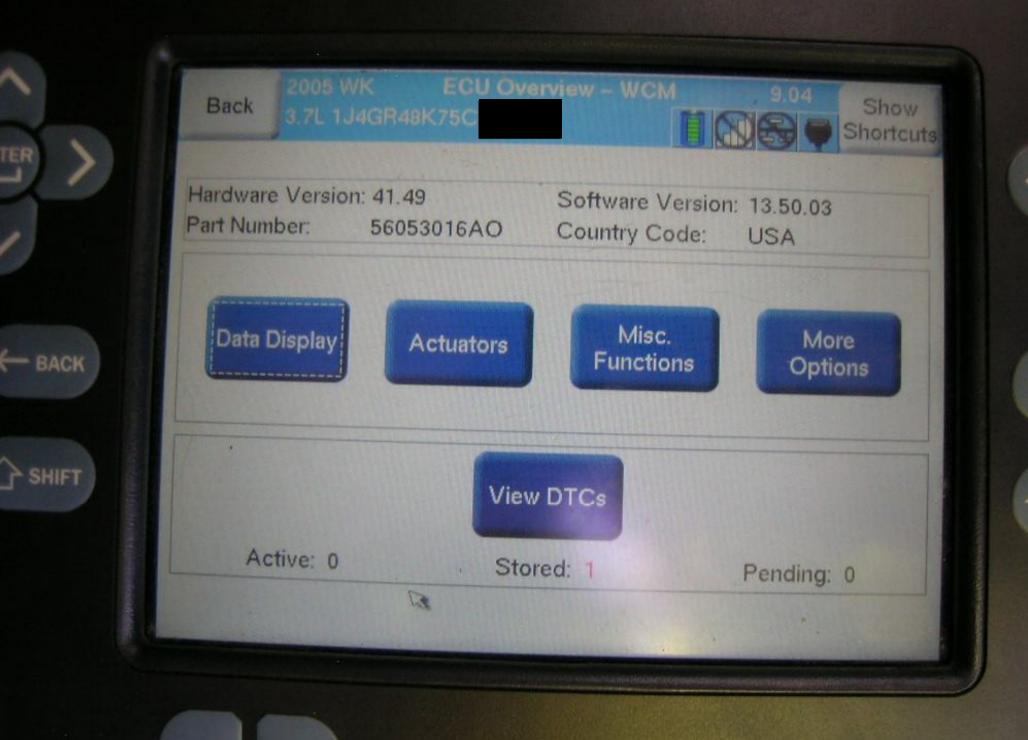
Active: 1

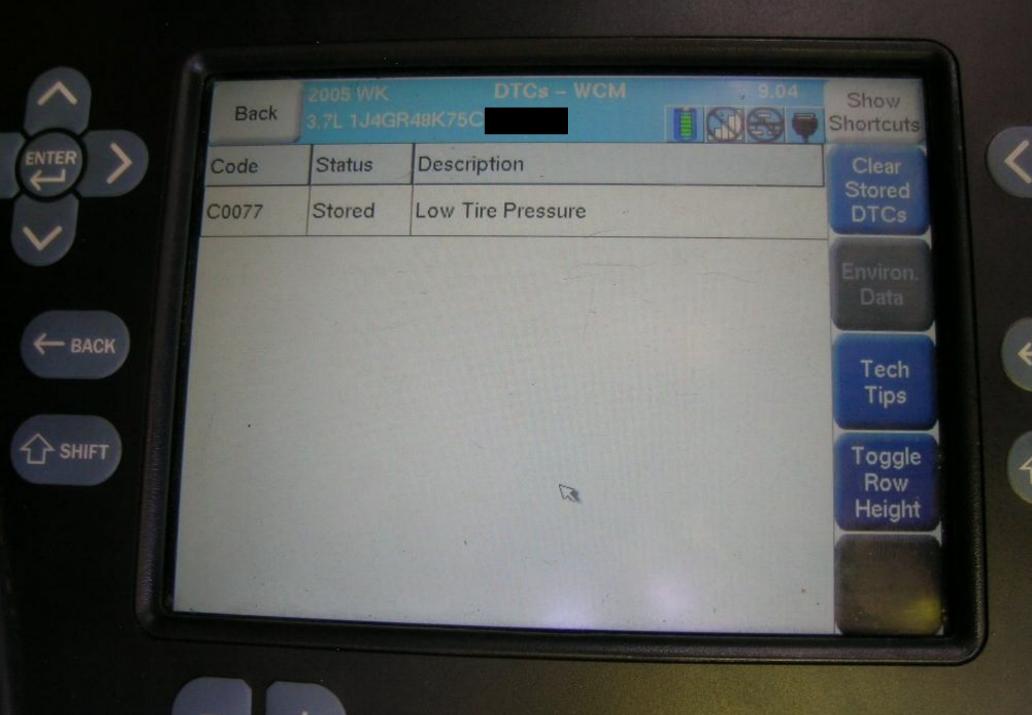
Stored: 0

Pending: 0



































PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19989176



Reference No.: 19989176 VIN: 1J8GR48K57C

Dear

This will acknowledge your recent contact regarding the accident involving your 2007 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident, and the costly damage that occurred to your vehicle. Chrysler LLC provided for an independent inspector to examine your vehicle. We feel that the expense of this inspection is in the best interest of all parties, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. A diagnostic scan tool was linked to the air bag computer module (ACM) in order to determine whether or not any fault codes were present, which would have indicated a condition which would have prevented the air bag system from deploying. As you may know, any fault with the air bag system prior to the accident would have caused the air bag warning light to come on and stay on, beyond its normal 7 to 9 second self-check following start-up.

When the ACM determines a rollover event is occurring, the ACM deploys the seat belt pretensioners for slow developing events or both the pretensioners and the side curtain air bags for faster developing events.

The ACM compares the data acquired during the accident to the stored development thresholds for the calibration within the algorithm, to determine the level of deployment needed to protect the occupants. In your particular accident, it was determined only seat belt pretensioner deployment was needed, and the side air bag deployment was not merited. As such, the air bag system in your vehicle

operated properly, and as designed in this incident.

Thank you for the opportunity to review the matter with you.

Sincerely,

M. Gentry Special Investigations (248) 944-7084

MG/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating Preliminary Vehicle Investigation Report(PVIR) CAIR# 19989176 VEHICLE IDENTIFICATION NUMBER YEAR BRAND MO/DY-HR ODOMETER IN-SERVICE 2007 JEEP GRAND CHEROKEE LAREDO 4X4 05-14 17 42896 06/20/2007 NAME OF OWNER ADDRESS/LOCATION COUNTRY CITY STATE OAKLAND CITY ΙN USA COLOR MODEL HOME PHONE BUSINESS PHONE Bright Silver Metallic Clear Coat WKJ SELLING DEALER NAME BUSINESS CENTER DLR. CODE CITY STATE COUNTRY TELEGRAPH DODGE CHRYSLER 26751 **TAYLOR** ΜI USA INSPECTOR - NAME FIRST, LAST, MIDDLE INSPECTOR'S COMPANY INSPECTOR'S PHONE NO. Michael Schamel A 812-844-0886 EA Associates Inc. DAMAGE ESTIMATE REPAIR ESTIMATE MODERATE TOTAL LOSS \$.00 MINOR C **INTERVIEW** INTERVIEW WITH: ODRIVER OWNER OTHER ODRIVER/OWNER NAME: LAST, FIRST, MIDDLE INTERVIEW DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE: 10:30 • AM • PM 10/04/2010 09/24/2010 10/04/2010 1. DRIVER'S Owner/driver states: While driving on County Road 850 N. near his DESCRIPTION OF residence in Oakland City Indiana on September 24th 2010, he became distracted while driving and struck a bridge rail. States he had just left his residence and only EVENT: traveled about a mile when he hit a bridge rail with the right front of his vehicle. States he then bounced off and left the roadway to the left and his vehicle rolled over several times and came to rest on the drivers side. States he estimates his vehicle speed at the time of the accident around 35 MPH. States he was not wearing his seatbelt and he was alone in his vehicle and was not injured. Also states he questions why the front airbags did not deploy in this accident. States he purchased this vehicle new and there have been no issues or repairs to this vehicle prior. Also states the airbag light has never staved on while driving since purchase when guestioned. Also states his vehicle has been totaled by his insurance company and ownership has changed.

Company Name: Farm Bureau Insurance Personal Injury: Were there C Yes 🧐 No If Yes, complete section "B" Personal Injuries? Any Indicator/ Warning Lights C Yes 🤨 No If Yes, What light: on Prior?

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: ALL FOUR SIDE VIEWS IF CRASH DAMAGED: PERSPECTIVE FROM EVERY

CORNER OF VEHICLE DOWN

INFORMATION:

✓ POLICE/AGENCY REPORT #:

Dubois County P

ALL REPORTS/PHOTOS BY

EVIDENCE OF TAMPERING OR PRIOR

DISASSEMBLY

YES NO

PE14-017 - Chrysler - 10463

BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL) - ANY RECENT VEHICLE SERVICE

C YES NO UNKNOWN

IF YES, ENCLOSE COPIES OF REPAIR ORDERS

OTHERS

- ADDRESS OF INSPECTION Address Macs Towing

Address 344 Roosevelt Dr.

City **Oakland City**

State IN 47660 Zip

Phone 812-749-4151

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- **W**INDSHIELD
- ▼ ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Owner/driver states he was not injured. Vehicle has sustained light rearward crush deformation to the right side fender end. Right fender end was pushed rearward 5 inches at the headlamp area outside the inner fender reinforcement. Right front wheel and tire assembly was pushed rearward 3 inches. Roof panel was pushed downward 8 inches at the right front A post area. Hood panel reveals no rearward deformation but was pushed downward 5 inches at right front corner. Right fender sustained side impact and pushed sheet metal inward 3 inches the entire surface of the fender skin. Rear axle was bent and the right rear wheel was also breached at spokes. Left A-post was pushed inward 3 inches at roof line also left roof panel was pushed downward 4 inches at left front. Cowl panel was slightly pushed inward at the left side. Windshield was severely broken and loose in mounting from roll over.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

STEERING WHEEL

✓ AIRBAG(S)

✓ KNEE BLOCKERS

ALL POSSIBLE LOCATIONS
OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION: 09-07-00
- SERIAL NUMBER : None
- PART NUMBER: 68026714AB

DOES AIRBAG WARNING
LIGHT CYCLE ON?

• YES ONO ON/A

- ARE WARNING LABELS
PRESENT (PHOTO)

© YES © NO ● N/A - RECORD LABEL PART NUMBER

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS

TAKEN?

🖭 YES 🔍 NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR:	MIN	соинт
B1B2E- ORC- 1st Row Passenger Seatbelt Pretensioner Circuit Open	N/A	
B1B2A-ORC 1st row Drivers Seat Belt Pretensioner Circuit Open.	N/A	
There were 3 additional non-SRS codes, see section J.		
- RECORD STORED DTC'S (MINUTES/COUNTS):	MIN	COUNT
B1B28 ORC- 1st Row Drivers Seat Belt Pretensiner Circuit Low	None	None
There were 9 additional non- SRS codes, see section J.		

- WAS AIRBAG DEPLOYED? DRIVER ☐ YES [●] NO IF NO, Non-deployed EXPLAIN PASSENGER O YES O NO IF NO. Non-deployed EXPLÁIN SIDE YES NO N/A **AIRBAG** IF NO. Non-deployed. EXPLAIN - WHICH SIDE DEPLOYED? C LEFT C RIGHT G N/A C BOTH - TYPE OF SIDE AIRBAG SEAT © CURTAIN © N/A - TYPE OF STEERING WHEEL TILT STANDARD - ANY DAMAGE TO STEERING WHEEL YES • NO IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

C YES ● NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

C YES € NO C N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES • NO

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS
 I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
 CLOSE UP D-RING TO
- SHOW LOADING
 OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
- None present.
 RECORD ALL INFORMATION STAMPED
- ON LATCHPLATE

No ID on drivers latch plate. RF ID 190 PATC

- PRETENSION DEPLOYED?
- YES NO UNKNOWN
 -EXISTING LOCATION OF RECLINER DESCRIBE THE LOCATION AND
 PICTURE OF SEAT BACK WITH B
 PILLOR AS REFERENCE AND
 INCLINOMETER READING

85 Degrees

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?
 - YES NO IF NO, EXPLAIN
- DO THEY RELEASE?
 - YES NO IF NO, EXPLAIN
- DO THEY RETRACT? ☑ YES ☐ NO IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS

 ☐ YES ☐ NO
 IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 NORMAL

PE14-017 - Chrysler - 10465

HEAD RESTRAINT): LF Flush RF up 1/2 inch BROKEN LOOSE

MISSING NOTE AND RECORD APPROX. SEAT TRACK

OVERLAP

one inch rearward.

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE PART - G BRAKES NOT APPLICABLE PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE PART - I AXLE/DIFFERENTIAL NOT APPLICABLE PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

Vehicle has sustained severe rollover damage as described in section B. There was light rearward crush deformation limited to the extreme right fender end only. The front bumper cover was torn away and missing at inspection. The front bumper reinforcement was intact and reveals no rearward movement at both right and left attach points. Scan with Star Mobile reveals 5 active DTCs and 10 Stored DTCs. There were 3 active non-restraint codes, B1640 FCM Front Right Turn Lamp Control circuit High, B1638 FCM Right Hi Beam Control circuit High. B1608 SCM Panel Dimmer Input High. Stored 9 Non-restraint codes revealed. U140C TCM RR Speed sensor implausible. C2204 ABS Dynamics Sensor Internal C2205 ABS Steering Angle Sensor Internal C1032 ABS Right Rear Wheel Speed Sensor Erratic. B1421 Radio Audio CD Read Error. C1241 SCM Steering angle Sensor Velocity Performance C1241 SCM Steering Angle Sensor. U0199 SDAR Lost Communication with Door Module. U0200 SDAR Lost Communication with Passenger Door Module. C0077 WCM Low Tire Pressure. The airbag light cycles normally and stays off after cycle. Both right and left front seatbelts spool freely in and out. Both right and left front seatbelts lock when pulled sharply by hand. Steering wheel reveals no damage and no indication of forward movement at column. Left front sunvisor reveals a cracked vanity mirror and slightly wrinkled in shape. Windshield was severely broken and loose at attach seal. Lower dash bolster was loose at attach clips but reveals no damage or contact marks at face. Owner/driver states he was not wearing his seatbelt and there were no witness marks present at the left d-ring slide face.

Previous Form Approved Returned for corrections

NEW PROJECT NUMBER FOR 2010



Chrysler Special Investigations Inspection Request EAA Project Number: CHRY-2010

-		
Owne		
*****	0.00	

Project No. CHRY-2010

TO: Mike Schamel

CAIR No.: 19989176

FROM: EAA FC

Date Sent: 10/1/10

DUE DATE: 10/06/10

PLEASE ACKNOWLEDGE PROMPTLY BY EMAILING YOUR RESPONSE TO: EAAFC@SERVICESOLUTIONS.SPX.COM

ipt of CAIR and Accepting case for investigation? Yes No

Date:

· Date:

end case closure date to EAA FC box upon completion of case - Thanks?)

sler Special Investigations Fax No.: 248-512-1322

Please email all case acceptances, closures, delay notices and updates to: eaafc@servicesolutions.spx.com

Please upload photos and report to the Special Investigations website at:

PE14-017 - Chrysler - 10468















































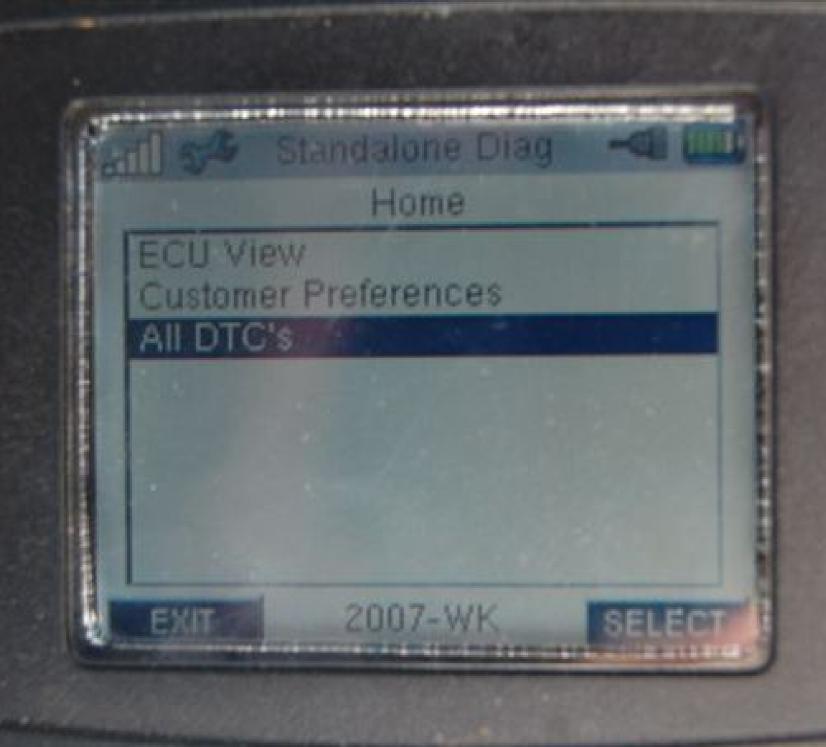




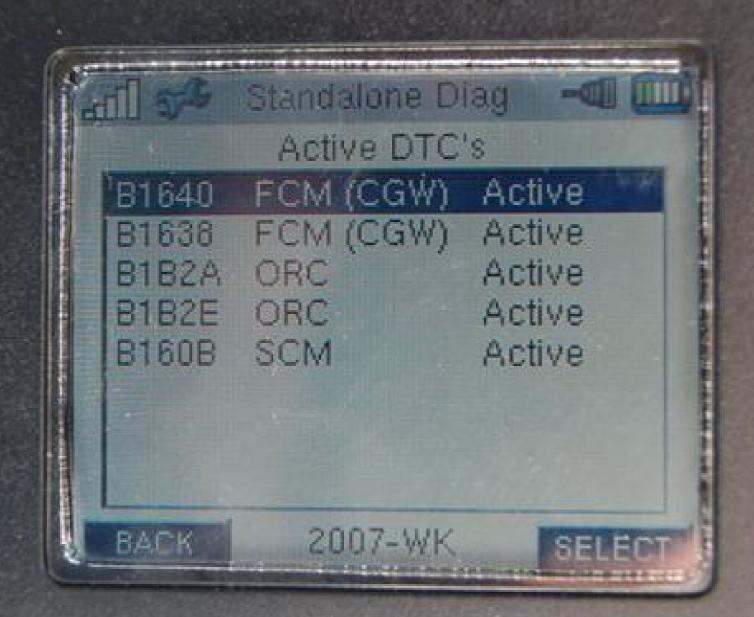








Standalone Diag Reading Diagnostic Trouble Codes... 2007-WK PE14-017 - Chrysler - 10498





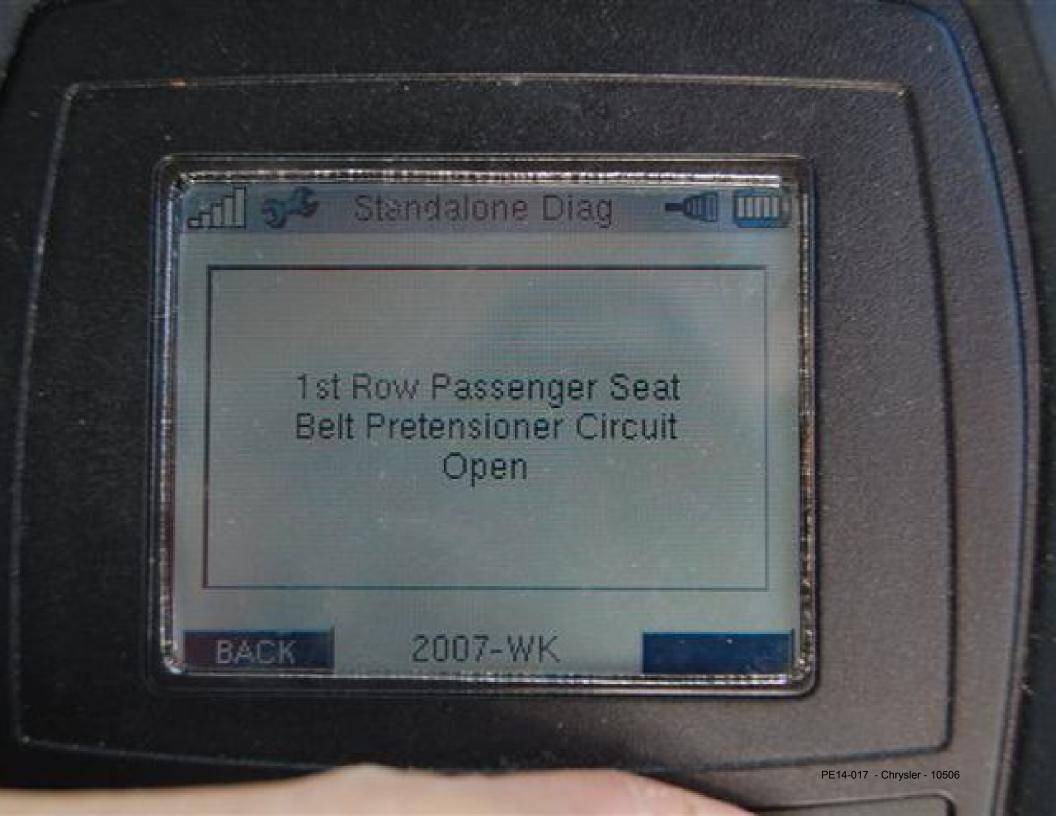


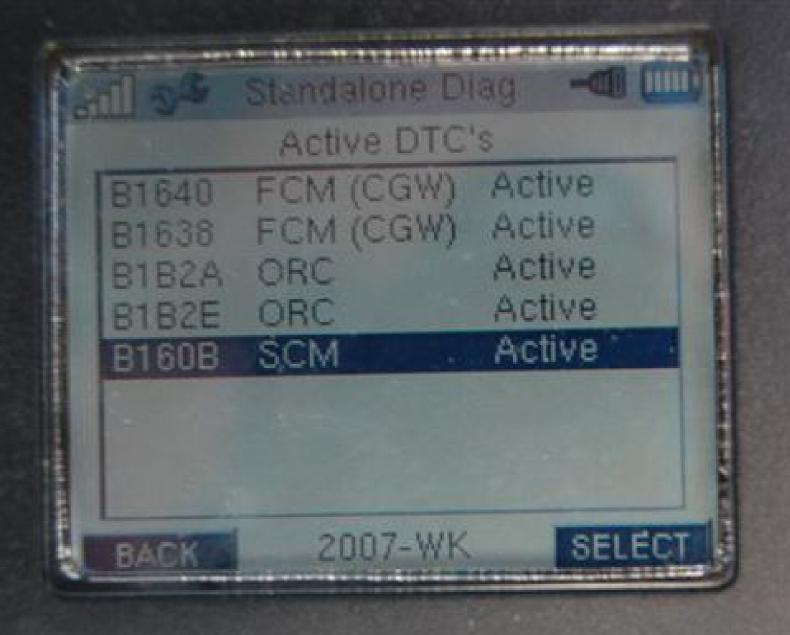




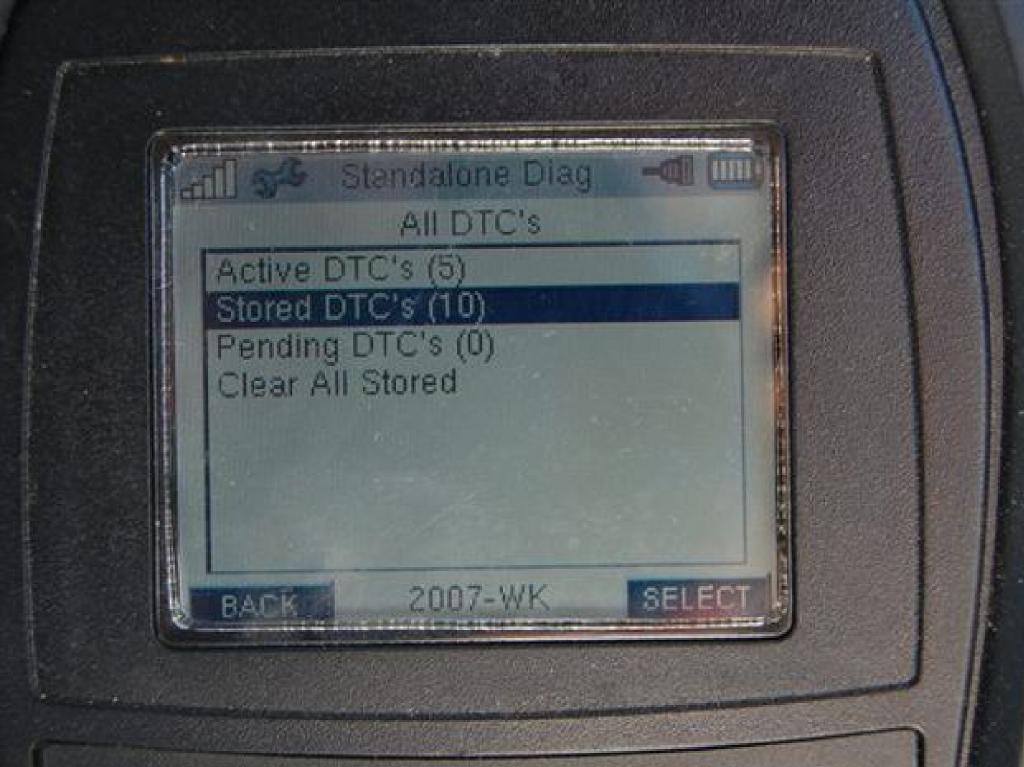


Standalone Diag Active DTC's B1640 Active FCM (CGW) FCM (CGW) Active B1638 Active B1B2A ORC B1B2E ORC Active SCM Active B160B 2007-WK











Standalune Diag Implausible Right Rear Wheel Speed Signal Received BACK 2007-WK





