

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19823217

PHOTOS

069421

mile



































PXR536

30 1











BRAKE
(!) (P)





BRAKE
(!) (P)









WASHER
FLUID ONLY

















Back

2005 WK

3.7L 1J4GR48K55C [REDACTED]

Home

9.05



Show
Shortcuts

ECU View

Flash Download

Network View

Vehicle Preparation

System View

More Options

2005 WK

Home

3.7L 1J4GR48K55C [REDACTED]

ECU View

Back

2005 WK

ECU View

9.05

3.7L 1J4GR48K55C [REDACTED]



Show
Shortcuts

	Controller Name	Active	DTCs	Bus
▲	PCM Powertrain Control Module	<input checked="" type="checkbox"/>	1	CAN C
	TCM Transmission Control Module	<input checked="" type="checkbox"/>	2	CAN C
	ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	2	CAN C
	ESM Electronic Shifter	<input checked="" type="checkbox"/>	0	CAN C
	AMP Amplifier	<input checked="" type="checkbox"/>	0	CAN B
	CCN Instrument Cluster/Cabin Compartment	<input checked="" type="checkbox"/>	1	CAN B
	EOM Electronic Overhead	<input checked="" type="checkbox"/>	0	CAN B
▼	FCMCGW Central Gateway	<input checked="" type="checkbox"/>	2	DIAG CAN C

Back

2005 WK

3.7L 1J4GR48K55C

ECU View

9.05



Show
Show

	Controller Name	Active	DTCs	Bus
▲	FCMCGW Central Gateway	<input checked="" type="checkbox"/>	2	DIA CAN
	OCM Occupant Classification	<input checked="" type="checkbox"/>	0	CA
	ORC Occupant Restraint	<input checked="" type="checkbox"/>	0	CA
	RADIO Radio	<input checked="" type="checkbox"/>	1	CA
	SCM Steering Column	<input checked="" type="checkbox"/>	0	CA
	SUNR Sunroof	<input checked="" type="checkbox"/>	1	C
		<input checked="" type="checkbox"/>	4	C

Back

2005 WK

3.7L 1J4GR48K55C

ECU Overview - ORC

9.05



Show
Shortcuts

Hardware Version: 00.00

Software Version: 05.E3.00

Part Number: 56010425AJ

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 0

Stored: 0

Pending: 0

Back

2005 WK

3.7L 1J4GR48K55C

ECU Overview - ORC

9.05

Show
Shortcuts



Hardware Version: 00.00

Software Version: 05.E3.00

Part Number: 56010425AJ

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Back

2005 WK

3.7L 1J4GR48K55C

ECU Overview - OCM

9.05



Show
Shortcuts

Hardware Version: 00.B0

Software Version: 03.03.03

Part Number: 56043195AX

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 0

Stored: 0

Pending: 0



Back

2005 WK

DTCs - OCM

9.05

3.7L 1J4GR48K55C [REDACTED]



Show Shortcuts

Code

Status

Description

Clear Stored DTCs

Tech Tips

Toggle Row Height

Back

2005 WK

3.7L 1J4GR48K55C

ECU Overview - ABS

9.05



Show
Shortcuts

Hardware Version: 07.01

Software Version: 07.00.01

Part Number: 52089968AD

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 1

Stored: 1

Pending: 0

Back

2005 WK

3.7L 1J4GR48K55C

DTCs - ABS

9.05



Code	Status	Description
C1015	Active	Right Front Wheel Speed Sensor Circuit
C2100	Stored	Battery Voltage Low

Sh
Shor

Cle
Stor
DTC

Tech
Tips

Toggle
Row
Height

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19827272

PHOTOS







CHRYSLER ESPT 00008-
1J4GS48K [REDACTED]

CHRYSLER CORPORATION

3-06

1339 KG 2950 LB
17X7.5

1452 KG 3200 LB
17X7.5

GWR:

WITH
RIMS AT

WITH
RIMS AT

2586 KG 05700 LB

P235/65R17

228 KPA (33 PSI) COLD

P235/65R17

228 KPA (33 PSI) COLD

TIRES

TIRES



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GS48K060

VEHICLE MADE IN U.S.A.

TYPE:

PAINT: PSB

MPV

TRIM: A7D5

MDH: 022818 378A

4648509















challenge















CAUTION
Always disconnect the battery before working on the electrical system.
Always use proper safety procedures when working on the engine.
Always use proper safety procedures when working on the chassis.

ATTENTION
The A/C system should be recharged after the engine is started.
The A/C system should be recharged after the engine is started.
The A/C system should be recharged after the engine is started.































































































Vehicle View

Roll over an ECU to see full name. Click on an ECU for complete details.

wiTECH

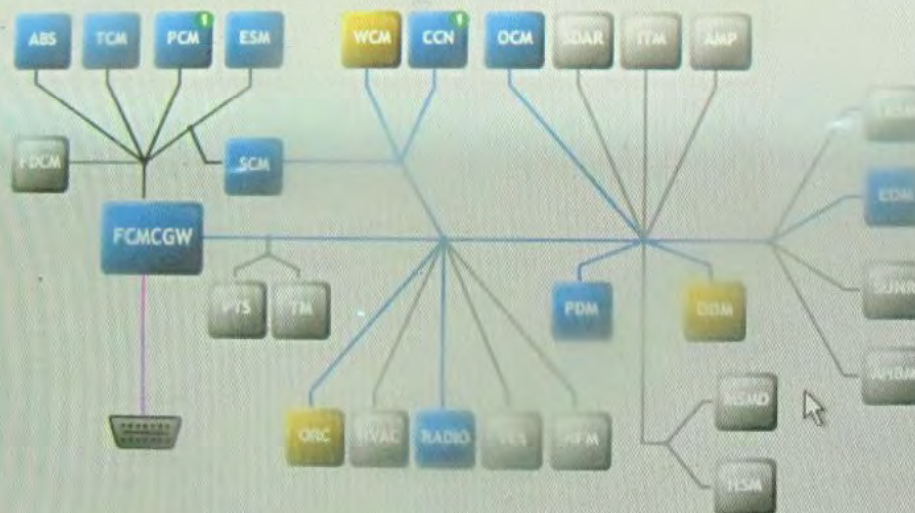
2006 WK 3.7L

VIN: 1J4GS48K06C

Battery: 12.65 volts

Legend

- Active ECU
- Non-responsive ECU
- DTCs Present
- ECU Not Built
- Scanning ECU
- New Flash Available
- Diag CAN C Bus Line
- CAN C Bus Line
- CAN B Bus Line



All DTCs

Diagnostic Procedures

Customer Preferences

Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

View Event Data

Clear Stored DTCs

ECU	Code	Status	Description
DDM	B1852	stored	Driver Window Switch Stuck
ORC	B18FF	active	Unknown

Knowledge Base Articles

Dealer Code: 64798

Disconnect

warnings: 0 errors: 0

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

wi

Flash

Data

DTCs

Actuators


System Tests

Misc Functions

ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

 [View Freeze Frame](#) View Event Data

- Clear Stored DTCs

Occupant
Restraint
68002601AA
CAN B
00.00
06.D9.01
1

Dealer Code: 6-4798

principal component 3

WILEY-INTERSCIENCE © 1964

PE14-017

Further down

with the same α and β as in (10).

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

wiTECH

Flash

Data

DTCs

Actuators

System Tests

Misc Functions

ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

View Freeze Frame

View Event Data

Clear Stored DTCs

	ECU	Code	Status	Description
	ORC	B1BFF	active	Unknown

Search Service Information

Environmental Data

ORC | B1BFF

Unknown

Name	Value	Units
	No Data Available	

Knowledge Base Articles

start

DealerCONNECT - Wi...

Dealer Code: 64798

wiTECH Diagnostic Ap...

Disconnect

Warnings: 0 Errors: 0

2:08 PM

DELL

fastSearchResults.jsp - Windows Internet Explorer

Winamp Search

File Edit View Favorites Tools Help

FastSearchResults.jsp

Service Information

No Results found for B1BFF

Your search - B1BFF - did not match any Service Information documents

er search nhrase here

wiTECH

Clear Stored DTCs



Search Service Information

ORC O

Name:

Flash Pa

Bus Typ

Hardwa

Softwar

DTC Cou

Done

Internet

100%

Knowledge Base Articles

start

DealerCONNECT - Wi...

Dealer Code: 64798

FastSearchResults.jsp

Disconnect

Waiting

2:08 PM

PE14-017 - Chrysler - 107

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

wi

Flash

Data

DTCs

Actuators

System Tests


Misc Functions

ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All Active Stored Pending

 [View Event](#)

 Clear Stored DTCs

Environmental Data

ORC | B1BFF

Unknown

Name	Value	Units
	No Data Available	
A A		



ORC View

on tabs to access various ECU operations and information for the selected ECU.

wiTECH

Flash

Data

DTCs

Actuators

System Tests

Misc Functions

ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Show Graph

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Driver Airbag Squib#1	3.4	Ohms	Sensors
<input type="checkbox"/>	Driver Airbag Squib#2	3.5	Ohms	Sensors
<input type="checkbox"/>	Passenger Airbag Squib#1	2.5	Ohms	Sensors
<input type="checkbox"/>	Passenger Airbag Squib#2	2.5	Ohms	Sensors
<input type="checkbox"/>	Driver Inflatable Knee Bolster	0.0	Ohms	Sensors
<input type="checkbox"/>	Left Inflatable Curtain Squib#1	0.0	Ohms	Sensors
<input type="checkbox"/>	Left Inflatable Curtain Squib#2	0.0	Ohms	Sensors
<input type="checkbox"/>	Right Inflatable Curtain Squib#1	0.0	Ohms	Sensors
<input type="checkbox"/>	Right Inflatable Curtain Squib#2	0.0	Ohms	Sensors
<input type="checkbox"/>	Driver Digressive Load Limiter	0.0	Ohms	Sensors
<input type="checkbox"/>	Passenger Digressive Load Limiter	0.0	Ohms	Sensors
<input type="checkbox"/>	First Row Left Pretensioner	2.7	Ohms	Sensors
<input type="checkbox"/>	First Row Right Pretensioner	3.3	Ohms	Sensors
<input type="checkbox"/>	Second Row Left Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Second Row Right Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Second Row Center Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Passenger Seat Track Status	Not Present		Sensors

Dealer Code: 64798

Disconnect

Warnings: 0 Errors: 0

wiTECH Diagnostic Ap...

2:08 PM

ORC View

Click on tabs to access various ECU operations and information for the selected ECU.

wiTECH

Flash Data DTCs Actuators System Tests Misc Functions ECU Details

Double-click row selection to graph data element, or check multiple elements and press "Show Graph". Click on column heading to sort table. Drag and drop row or multiple row selections to re-order table elements.

Show Graph

Graph	Name	Value	Unit	Type
<input type="checkbox"/>	Left Inflatable Curtain Squib#2	0.0	Ohms	Sensors
<input type="checkbox"/>	Right Inflatable Curtain Squib#1	0.0	Ohms	Sensors
<input type="checkbox"/>	Right Inflatable Curtain Squib#2	0.0	Ohms	Sensors
<input type="checkbox"/>	Driver Digressive Load Limiter	0.0	Ohms	Sensors
<input type="checkbox"/>	Passenger Digressive Load Limiter	0.0	Ohms	Sensors
<input type="checkbox"/>	First Row Left Pretensioner	2.7	Ohms	Sensors
<input type="checkbox"/>	First Row Right Pretensioner	3.3	Ohms	Sensors
<input type="checkbox"/>	Second Row Left Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Second Row Right Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Second Row Center Pretensioner	0.0	Ohms	Sensors
<input type="checkbox"/>	Passenger Seat Track Status	Not Present		Sensors
<input type="checkbox"/>	ECU Voltage Source	12.7	Volts	Sensors
<input type="checkbox"/>	SRS indicator lamp request	Off		Bussed Output
<input type="checkbox"/>	Passenger Airbag Status	Enabled		Bussed Output
<input type="checkbox"/>	Passenger Airbag Disable Lamp Request	Off		Bussed Output
<input type="checkbox"/>	Airbag Indicator Lamp Status	Lamp Off		Bussed Input
<input type="checkbox"/>	Passenger Airbag Indicator Lamp Status	Lamp Off		Bussed Input

ORC Overview

Name: Occupant Restraint
Flash Part Number: 68002601AA
Air Type: CAN B
Hardware Version: 00.00
Software Version: 06.D9.01
DTC Count: 1







PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19863597

August 30, 2010

[REDACTED]
Hollister, CA [REDACTED]

Reference No.: 19863597

VIN: 1J8GR48K15C [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the accident that occurred involving your 2005 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, Chrysler Group LLC provided for an independent inspector to examine your vehicle. Chrysler Group LLC feels that the expense of this inspection is in the best interest of you, our customer, and the corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. Also, a diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a condition that would have prevented the air bag from deploying. Also, as you may know, any fault with the air bag system prior to the accident would have caused the air bag light to come on and stay on beyond its normal 7 to 9 second self-check following start-up.

All Chrysler Group vehicles must exceed all Federal Motor Vehicle Safety Standards, as well as our own more stringent requirements. As such, the air bag system is thoroughly tested and evaluated for compliance by the National Highway Traffic and Safety Administration.

The conclusion of the Chrysler Group LLC investigation is that the primary impact involved "crumple" zones and "crush" areas, which are engineered into your vehicle to dissipate impact energies in order to enhance the total vehicle crash worthiness. Therefore, the rate of deceleration necessary to activate the air bag system was not met. Complete information regarding the air bag and air bag system may be found in your owner's manual.

Thank you for this opportunity to address your inquiry.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

August 30, 2010

[REDACTED]
Miami, FL [REDACTED]

Reference No.: 19863597

VIN: 1J4GX58S93C [REDACTED]

Dear [REDACTED]

This will acknowledge your recent contact regarding your 2003 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident, especially in view of the inconvenience and expense involved. Chrysler Group LLC provided for an independent inspector to examine your vehicle. We feel that the expense of this inspection is in the best interest of all parties concerned, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. A diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a malfunction with the air bag system. As you may know, any fault with the air bag system prior to the incident would have caused the air bag warning light to come on, and stay on, beyond its normal self-check following start-up.

Our inspection found Diagnostic Fault Code(s) indicating a malfunction existed prior to this incident. This fault would have illuminated the Air Bag Warning Light. As stated in your Jeep's Owner's Manual, "Ignoring the air bag light in your instrument panel could mean you won't have the air bags to protect you in a collision. If the light does not come on, stays on more than 6 to 8 seconds after you start the vehicle, or if it comes on as you drive, have the air bag system checked right away."

We believe this warning provided you with ample time and opportunity to have this issue addressed prior to this incident. As a result, we are unable to provide assistance in this matter.

Thank you for allowing us the opportunity to review this matter with you.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 19863597

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER	MO/DY-HR	ODOMETER	IN-SERVICE
2005	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	1J8GR48K15C [REDACTED]	05-17 22	120124	06/13/2005
NAME OF OWNER		ADDRESS/LOCATION	CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]	HOLLISTER	CA	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE	
[REDACTED]	Stone White Clear Coat	WKJ	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE
MALL C-P INC/ARI		35	69980	MT LAUREL	NJ
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.	
Tom Gamble		EAA		925-301-7277	
DAMAGE ESTIMATE			REPAIR ESTIMATE		
<input type="radio"/> MINOR <input type="radio"/> MODERATE <input checked="" type="radio"/> TOTAL LOSS			\$.00		

INTERVIEW

INTERVIEW WITH:

☐ DRIVER ☐ OWNER ☐ OTHER ☒ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE

[REDACTED]

INTERVIEW DATE:

08/24/2010

DATE OF INCIDENT:

08/20/2010

TIME OF INCIDENT

04:30 ☒ AM ☐ PM

INSPECTION DATE:

08/27/2010

1. DRIVER'S
DESCRIPTION OF
EVENT:

I had just left home for work and was about two miles from home, traveling at about 30 MPH. I entered a curve and I drifted off onto the gravel. As I braked I lost control of the jeep and it started sliding, went off the road and hit a power pole, almost dead center of the front bumper. I feel that the air bags should have deployed.

Insurance

Company Name:

Progressive

Personal Injury:

Were there

Personal

☐ Yes ☒ No

If Yes, complete section "B"

Injuries?

Any Indicator/

Warning Lights

on Prior?

☐ Yes ☒ No

If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL**REQUIRED PHOTOGRAPHS:**☐ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)- ANY RECENT VEHICLE
SERVICE☒ YES ☐ NO**INFORMATION:**☒ POLICE/AGENCY REPORT #:**not available**☐ ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **3780 Recycle Road #1**

1

Address

2

City

Rancho Cordova- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY☐ YES ☒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

State **CA**
Zip **95742**
Phone **916-638-8886**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- ☒ DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - ☒ SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-

The front bumper, bumper support, A/C condenser, radiator, hood, upper and lower core supports all have an 8 inch circular bend rearward. Both front frame rails have damage and both inner fender panels are cracked. The fan and fan shroud is broken. No injuries

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☐ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
9.05
- SERIAL NUMBER :
None
- PART NUMBER :
None

- DOES AIRBAG WARNING LIGHT CYCLE ON?
☒ YES ☐ NO ☐ N/A
- ARE WARNING LABELS PRESENT (PHOTO)
☒ YES ☐ NO ☐ N/A
- RECORD LABEL PART NUMBER
55631-230AA
- ☒ COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
☒ YES ☐ NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
None		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
None		

- WAS AIRBAG DEPLOYED?
DRIVER ☐ YES ☒ NO
IF NO, EXPLAIN Unknown
- PASSENGER ☐ YES ☒ NO
IF NO, EXPLAIN Unknown
- SIDE AIRBAG ☐ YES ☐ NO ☒ N/A
IF NO, EXPLAIN
- WHICH SIDE DEPLOYED?
☐ LEFT ☐ RIGHT ☒ N/A ☐ BOTH
- TYPE OF SIDE AIRBAG
☐ SEAT ☐ CURTAIN ☒ N/A
- TYPE OF STEERING WHEEL
☒ TILT ☐ STANDARD
- ANY DAMAGE TO STEERING WHEEL
☐ YES ☒ NO
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
☐ YES ☒ NO
IF YES,
☐ NOTE POSITION OF PASSENGER A/B SWITCH
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
☐ YES ☒ NO ☐ N/A
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
☐ YES ☒ NO
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- ☒ OVERALL SEAT BELTS I/B & O/B
- ☐ CLOSE UP OF ANY IRREGULARITIES
- ☒ LATCHPLATE WEAR
- ☒ CLOSE UP D-RING TO SHOW LOADING
- ☒ OVERALL OF SEAT
- ☐ CLOSE UP OF DAMAGE
- ☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
None
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
Left E33637 Right E30411
- PRETENSION DEPLOYED?
☐ YES ☒ NO ☐ UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
Lrft 107 Right 106
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
Left 0 Right 0

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY
NOTE RESULTS

- DOES THE BUCKLE LATCH?
☒ YES ☐ NO
IF NO, EXPLAIN
- DO THEY RELEASE?
☒ YES ☐ NO
IF NO, EXPLAIN
- DO THEY RETRACT?
☒ YES ☐ NO
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
☐ YES ☒ NO
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
☒ NORMAL
☐ BROKEN
☐ LOOSE
☐ MISSING
NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

Left 1/2 inch Right 0 inches

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

The center of the front bumper is pushed rearward approximately 19 inches. The bumper grille, A/C condenser and hood have a circulator indentation, approximately 8 inches across. I checked the operation of the dash warning light for the seat belts and airbags and both operate properly. I connected a StarSCAN and found no DTC's in the occupant restraint system. I inspected the undercarriage and found no hidden damage. I did note that all four tires were worn down to the wear bar and all have 2 to 3/32 of tread left.

Previous	Form Approved	Returned for corrections
----------	---------------	--------------------------



108354
ET

108354

Jeep



108354
ET

108354
2010 Jeep Grand Cherokee Laredo
LARGO 2010 108354













1J8GR48K15C



km/h

220 } 140

120 124 mile

108354
ET

108354

Manager: (Not Assigned)
2005 Jeep Grand Cherokee Laredo
1J8GR48K15C707107
Progressive













Jeep







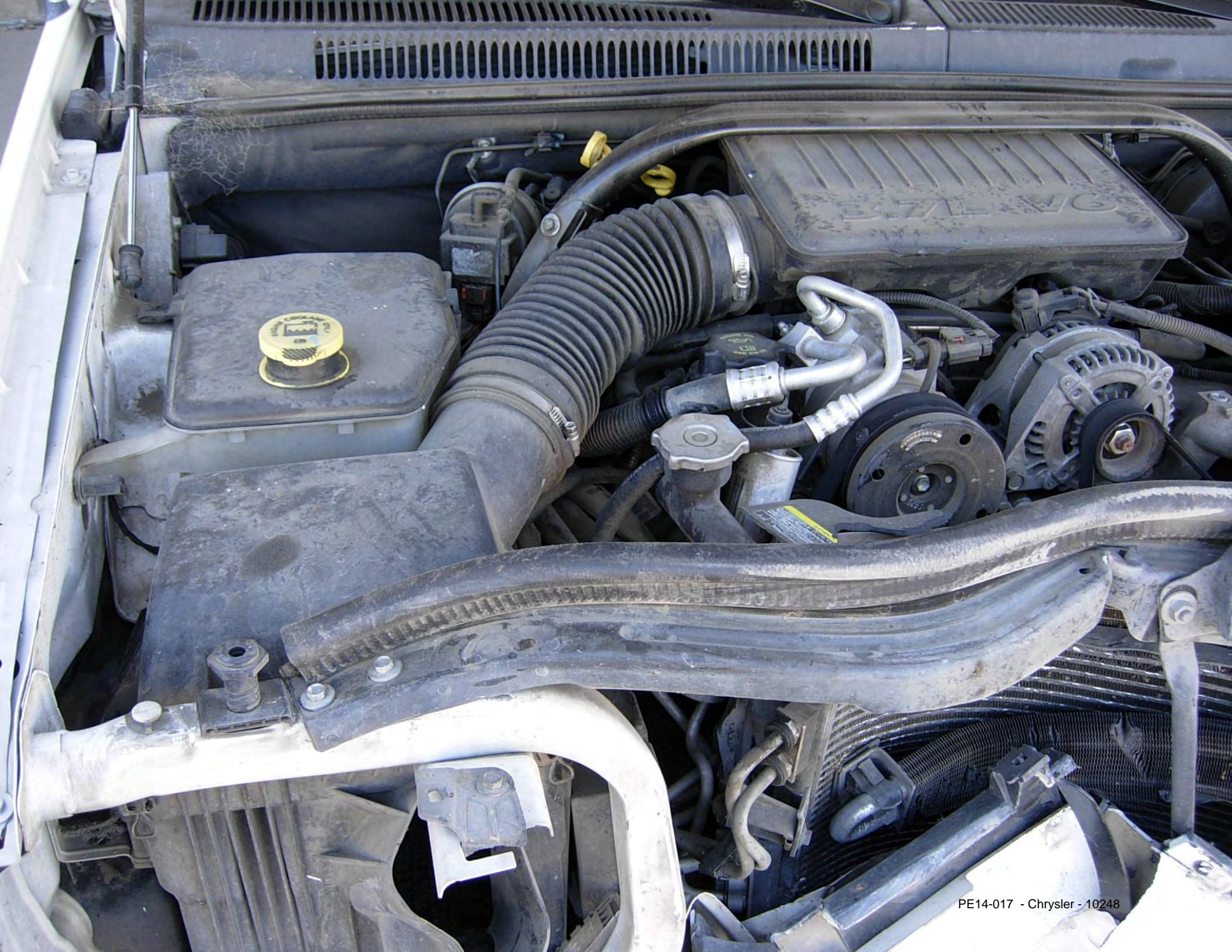
13/32 in (10 mm) GOOD

WARNING
CAUTION
To avoid injury, do not touch the fan blades or other moving parts of the engine while it is running.

55116 928AA
83403 1365C









BOSCH
PREMIUM PLUS

3 Year FREE Replacement
No Sweat Pro Rata Warranty
3 Year FREE Emergency Jumpstart

Group	94R	CCA @ 0°F	650
Size		CCA @ 32°F	810
SKU	9456178		130
Part #	94R-650B	RC Minutes	

DIST. BY ROBERT BOSCH CORP. BROADVIEW, IL 60158



7 2112 77301 0

⚠ DANGER POISON

SHIELD EYES
EXPLOSIVE GASES
CAN CAUSE
BLINDNESS
OR INJURY

NO
OPENING
FLAMMABLE
GASOLINE

SOLVENT
ACID
CAUSE BLINDNESS
OR SEVERE BURNS

FLUSH
WASH
WITH WATER
SEEK MEDICAL
ATTENTION

WASHER
FLUID ONLY































































⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA

⚠ WARNING: HIGHER ROLL OVER RISK



AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP



SEE OWNER'S MANUAL FOR FURTHER INFORMATION.

33301/15449

Back

2005 WK

3.7L 1J8GR48K15C

ECU View

9.05

Show
Shortcuts

	Controller Name	Active	DTCs	Bus
▲	PCM Powertrain Control Module	<input checked="" type="checkbox"/>	2	CAN C
	TCM Transmission Control Module	<input checked="" type="checkbox"/>	1	CAN C
	ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	0	CAN C
	ESM Electronic Shifter	<input checked="" type="checkbox"/>	0	CAN C
	CCN Instrument Cluster/Cabin Compartment	<input checked="" type="checkbox"/>	0	CAN B
	EOM Electronic Overhead	<input checked="" type="checkbox"/>	1	CAN B
	FCMCGW Central Gateway	<input checked="" type="checkbox"/>	3	DIAG CAN C
▼	OCM Occupant Classification	<input checked="" type="checkbox"/>	0	CAN B

Back

2005 WK

3.7L 1J8GR48K15C

ECU View

9.05

Show
Shortcuts

Controller Name

Active

DTCs

Bus

EOM
Electronic Overhead

1

CAN B

FCMCGW
Central Gateway

3

DIAG
CAN COCM
Occupant Classification

0

CAN B

ORC
Occupant Restraint

0

CAN B

RADIO
Radio

1

CAN B

SCM
Steering Column

0

CAN B

WCM
Wireless Control

1

CAN B

















PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19962913

From: [REDACTED]
To: customerassist@chrysler.com
Date: Tue Sep 21 10:34:54 EDT 2010
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

I was involved in an accident on 9-14-10 and the airbag didn't deploy. This is the second time I have had problems. I sustained injuries. The jeep is a total loss and I have concerns that the airbag didn't work.

Comments:

Because the airbag didn't deploy I believe that my I was placed in more danger. I, also, believe that the jeep had defects from the factory, as evidence by, the manufactured radio shorting out my radio. I had to fight to get this fix. My car is gone, but I am still suffering with injuries. What can you do to assist financially, since I obviously had a defect product made by your company?

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

From: customerassist@chrysler.com
To: [REDACTED]
Date: Tue Sep 21 14:08:48 EDT 2010
Subject: Re: Chrysler Group LLC Customer Assistance
Dear [REDACTED]

Thank you for contacting the Chrysler Customer Assistance Center.

We were sorry to learn of your airbag incident, and understand your being upset over it. If you haven't already done so, it is recommended that you contact your insurance company and advise them of the occurrence.

These types of issues are handled on a personal basis, over the telephone. One of our Customer Service agents will contact you to discuss the matter.

The agent will be gathering some critical information concerning the incident, and your vehicle, for further investigation. Some of this information will be: the date of the incident, the place, detailed information about the incident, where the vehicle is currently, the vehicle identification number of your vehicle, and other pertinent information.

If you need immediate assistance, please call our Customer Care Center at 1-877-IAM-JEEP (426-5337), between 8 a.m. and 8 p.m. (Eastern Time), Monday through Friday, and 9 a.m. - 5 p.m. (ET) on Saturday. Before calling the Customer Care Center, please have the above information handy.

Our agent will then advise you concerning further actions.

Thanks again for your email.

Sincerely,

Terri Lynne

Customer Service Representative
Chrysler Customer Assistance Center

For any future communications related to this email, please refer to the following information:
REFERENCE NUMBER: 19962913
EMAIL CASE NUMBER: 2507244
REPLY LINK: http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM7113773I25261L0KM&

Original Message Follows:

US Customer Service - Jeep Brand Site

Brief Description:

I was involved in an accident on 9-14-10 and the airbag didn't deploy. This

is the second time I have had problems. I sustained injuries. The jeep is a total loss and I have concerns that the airbag didn't work.

Comments:

Because the airbag didn't deploy I believe that my I was placed in more danger. I, also, believe that the jeep had defects from the factory,

as

evidence by, the manufactured radio shorting out my radio. I had to fight

to get this fix. My car is gone, but I am still suffering with injuries.

What can you do to assist financially, since I obviously had a defect

product made by your company?

VIN:

7C [REDACTED]

Mileage:

78541

Servicing Dealer:

Carl Gregory of Albany

Title:

Ms.

First Name:

Middle Initial:

Last Name:

Address 1:

Address 2:

City:

ALBANY

State:

GA

Zip:

Email:

Home Phone:













WARNING

EVEN WITH ADVANCED AIR BAGS



55341230AA

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55361230AA

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1J8HH48K57C







✓
I
000-07312087
Progressive Casualty Insurance
1000 00 P
1000 00 P

Jeep







939840

SEARS

CRAFTSMAN®

Protractor

Magnetic Professional

Magnetic base and back
Angle pitch calculator







Back

2007 XK

3.7L 1J8HH48K57C

ECU Overview - ORC

9.05

Show
Shortcuts

Hardware Version: 00.00

Part Number: 68000233AC

Software Version: 07.D6.E2

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 0

Stored: 0

Pending: 0

Back

2007 XK

3.7L 1JBHH48K57C

All DTCs

9.05



Show
Shortcuts

ECU	Code	Status	Description
ABS	C1240	Stored	Steering Angle Sensor Angle Overtravel Performance
FCMCG	B163C	Active	Front Left Turn Lamp Control Circuit High
FCMCG	B1634	Active	Left Hi Beam Control Circuit High
FCMCG	B162C	Active	Left Low Beam Control Circuit High
FCMCG	B1640	Active	Front Right Turn Lamp Control Circuit High
FCMCG	B1630	Active	Right Low Beam Control Circuit High
PTS	U0431	Stored	Implausible Data Received from FCM

Clear All
Stored
DTCs

Clear
ECU
DTCs

Environ.
Data

Tech
Tips

More
Options



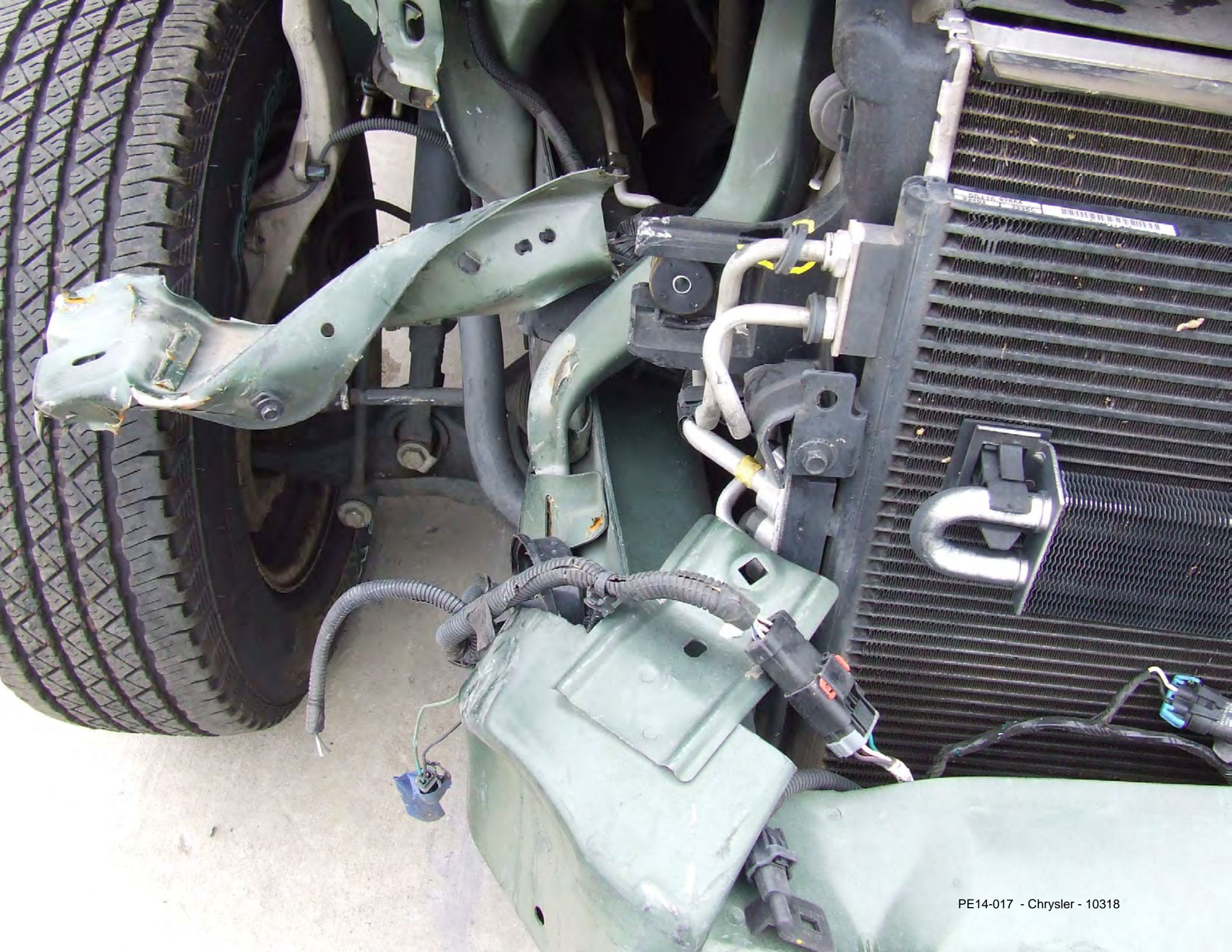
2007

VIN: 1J8HH48K57C





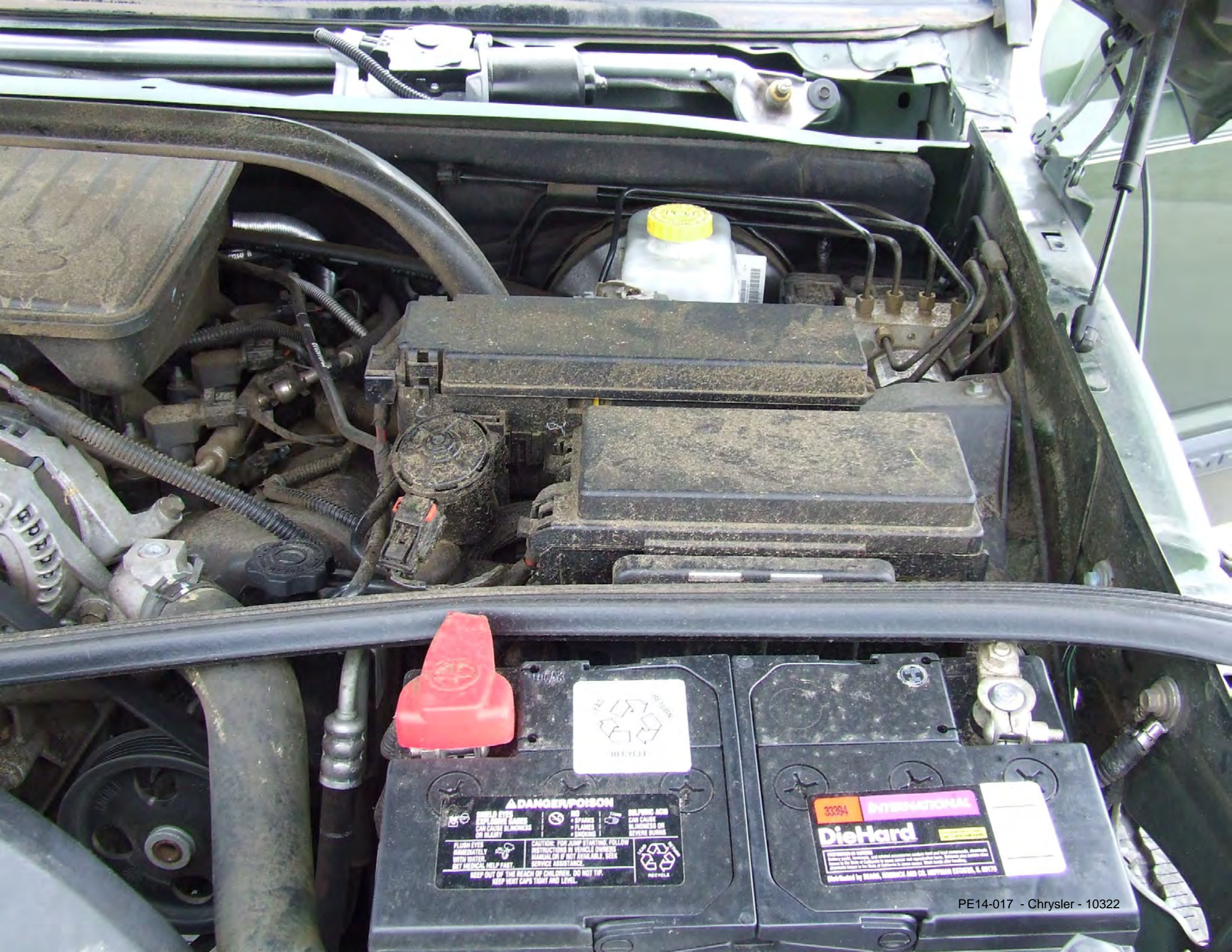


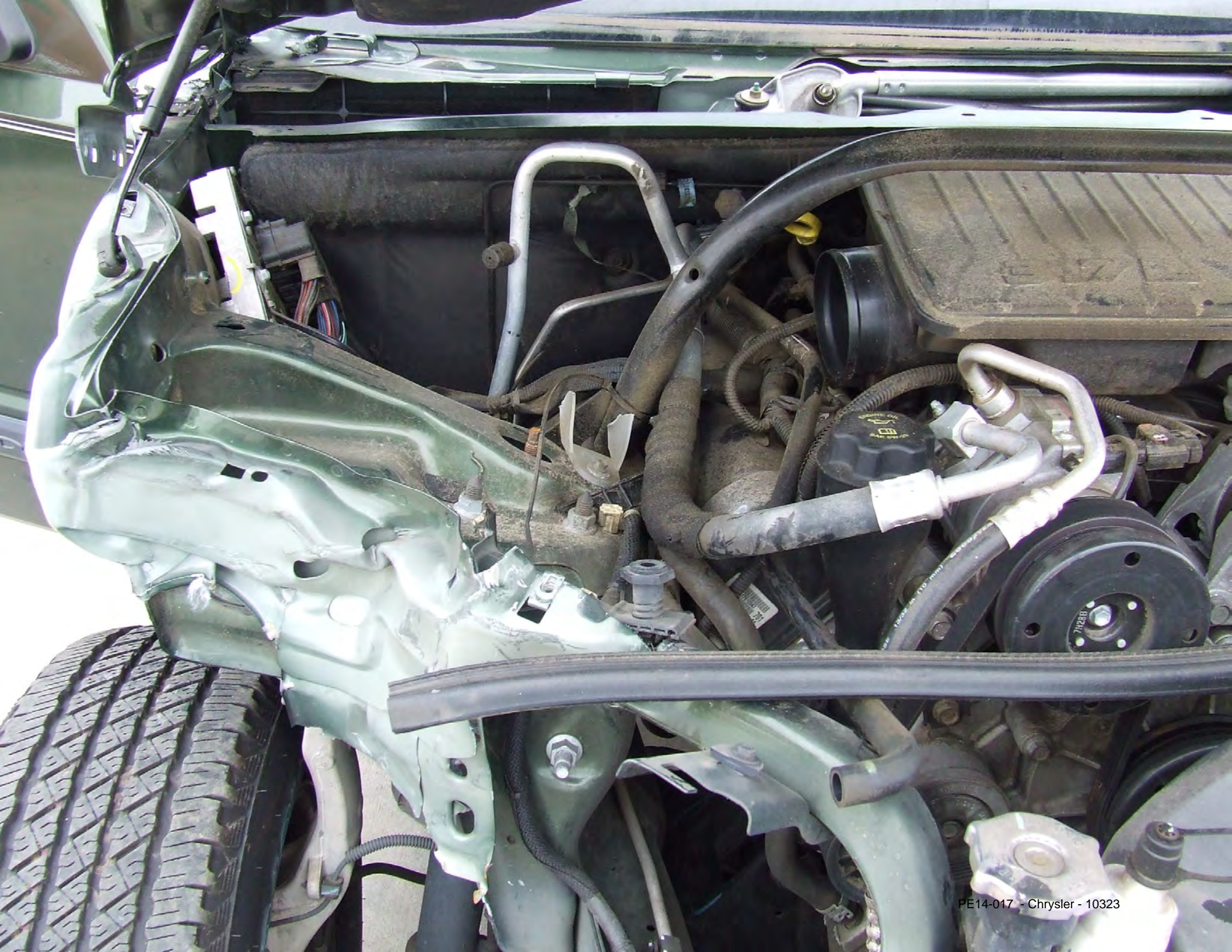


















3482302927
057
290606
04896173AA











CARL GREGORY
CHRYSLER-DODGE-JEEP-HYUNDAI
ALBANY, GA





PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19968212

From: [REDACTED]
To: customerassist@chrysler.com
Date: Wed Sep 22 10:12:30 EDT 2010
Subject: Chrysler Group LLC Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

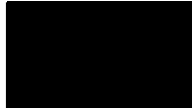
I had an accident and the airbags never went off, who can i contact regarding this issue

Comments:

I rolled my 2006 jeep laredo after hitting a tree, although i know i didnt hit head on, i was told by numerous people that the airbags shouldve deployed. I smashed my face on the steering wheel. I was jsut wondering who i would speak to regarding this.

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:



WFO BY DAIMLERCHRYSLER CORPORATION

DATE OF WFO: 6-86

WFO FRONT: 1339 KG 2950 LB
1707.5

WFO REAR: 1452 KG 3200 LB
1707.5

WFO: 2577 KG 5690 LB

WFO: P235/65R17 Tires
228 (H) 1 33 PSI COLD

WFO: P235/65R17 Tires
228 (H) 1 33 PSI COLD



THIS VEHICLE CONFORMS TO ALL
PREVENTION STANDARDS IN EFFECT

VIN: 1J4GR48K26C

VEHICLE MADE IN U.S.A.

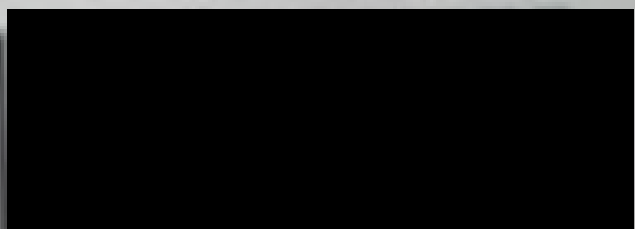
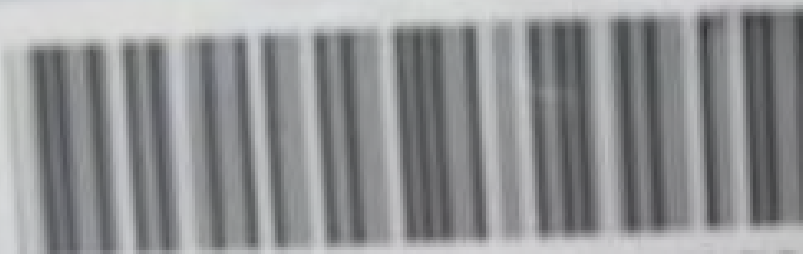
98 LB

TIRES

PSI) COLD

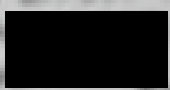
TIRES

PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GR4BK8SC



TYPE:

MPV

NDH: 061314 37844

VEHICLE MADE IN U.S.A.

PRINT: PSI

TRK: 475

4040540

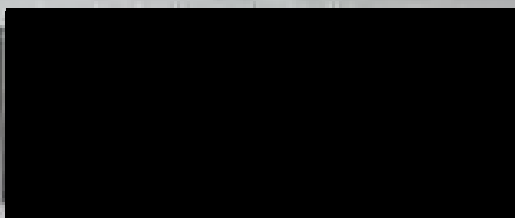
G 05900 LB

R17 TIRES

(33 PSI) COLD

R17 TIRES

(33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GR48K06C

TYPE:

MPV

MDH:061314 378AA

VEHICLE MADE IN U.S.A.

PAINT: PSB

TRIM: A7D5

4648509



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
498 KG OR 1100 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P235/65R17	P235/65R17	P235/65R17
COLD TIRE INFLATION PRESSURE	228 kPa, 33 PSI	228 kPa, 33 PSI	228 kPa, 33 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



6C29271





20331750 FX





































































