

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19711027

July 26, 2010

[REDACTED]
San Clemente, CA [REDACTED]

Reference No.: 19711027

VIN: 1J8HG48N36C [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the accident that occurred involving your 2006 Jeep Commander.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, Chrysler Group LLC provided for an independent inspector to examine your vehicle. Chrysler Group LLC feels that the expense of this inspection is in the best interest of you, our customer, and the corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. Also, a diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a condition that would have prevented the air bag from deploying. Also, as you may know, any fault with the air bag system prior to the accident, would have caused the air bag light to come on and stay on beyond its normal 7 to 9 second self-check following start-up.

All Chrysler Group vehicles must exceed all Federal Motor Vehicle Safety Standards, as well as our own more stringent requirements. As such, the air bag system is thoroughly tested and evaluated for compliance by the National Highway Traffic and Safety Administration.

The conclusion of the investigation is that the rate of deceleration necessary to activate the air bag system was not present during this accident. Complete information regarding the air bag and air bag system may be found in your Owner's Manual.

Thank you for this opportunity to address your inquiry.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 19711027

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2006	JEEP COMMANDER 4X4	1J8HG48N36C		09-19 19	31643	03/25/2006
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
				SAN CLEMENTE	CA	USA
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE	
	Black Clear Coat	XKJ				
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
CENTER CHRY-JEEP		71	26690	SHERMAN OAKS	CA	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Ted D'Orazi J		EAA		949-837-1866		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 8063.51		

INTERVIEW

INTERVIEW WITH:

☐ DRIVER ☒ OWNER ☐ OTHER ☐ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE

INTERVIEW DATE:

07/14/2010

DATE OF INCIDENT:

07/04/2010

TIME OF INCIDENT

08:40 ☐ AM ☒ PM

INSPECTION DATE:

07/15/2010

1. DRIVER'S
DESCRIPTION OF
EVENT:

This information was obtained from [REDACTED] owner and husband. The driver of the vehicle at the time of the accident was his wife, [REDACTED] she was not available for an interview. He wife was driving on El Camino Real Highway at the intersection of Park Palazzia in San Clemente CA. when the accident happened. A vehicle made an unexpected left turn in front of her and she ran into him, or he ran into her. The owner stated that he through the other drive was given a ticket for drunk driving. The damage to his vehicle was in the font center area. He is concerned as to why the airbags did not deploy. In the vehicle at the time of the accident were: wife 7 months pregnant, 2 children ages 4 and 6 both in car seats in the rear passenger seat. The wife went to the hospital and was held for observation over night then releases but is under a doctors care. The 4 year received neck injures and is currently under a doctors care. The 6 year old has stomach pains and is currently under a doctors care.

Insurance

Company Name: **Esurance**

Personal Injury:

Were there

☒ Yes ☐ No

If Yes, complete section "B"

Personal

Injuries?

Any Indicator/

Warning Lights

on Prior?

☐ Yes ☒ No

If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL**REQUIRED PHOTOGRAPHS:**☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE

INFORMATION:☒ POLICE/AGENCY REPORT #:**Not Available**☐ ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **277762 Capistrano**

1

- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY☒ YES ☐ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

**Vehicle in process of being repaired.
LF, RF fender, hood, grill, front bumper**

PE14-017 - Chrysler - 09944

SERVICE

☐ YES ☐ NO☒ UNKNOWNIF YES, ENCLOSE COPIES OF
REPAIR ORDERS

Address

2

City **Laguna Niguel**State **CA**Zip **92677**Phone **949-582-9133****cover, headlight assemblies were
removed prior to my inspection. Parts
were not available for inspection.**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- ☒ DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
- ☒ SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

The vehicle was in the process of being repaired when I inspected it. Both front fenders, hood, grill, front bumper cover and radiator were missing at time of inspection. The AC condenser was still in the vehicle and it had been pushed back 6" in the center. The removed parts were not available for inspection. The driver received injuries and she is 7 months pregnant, the two children who were in the back seat, in car seats, received injuries and are under doctor's care.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
7.10.240
- SERIAL NUMBER :
- PART NUMBER :

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

☒ YES ☐ NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
None		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
None		

- DOES AIRBAG WARNING LIGHT CYCLE ON?
☒ YES ☐ NO ☐ N/A
- ARE WARNING LABELS PRESENT (PHOTO)
☒ YES ☐ NO ☐ N/A
- RECORD LABEL PART NUMBER
55361-230AA
- ☒ COMPLETE PART D

- WAS AIRBAG DEPLOYED?
DRIVER ☐ YES ☒ NO
IF NO, EXPLAIN Unknown
- PASSENGER ☐ YES ☒ NO
IF NO, EXPLAIN Unknown
- SIDE AIRBAG ☐ YES ☒ NO ☐ N/A
IF NO, EXPLAIN Unknown
- WHICH SIDE DEPLOYED?
☐ LEFT ☐ RIGHT ☒ N/A ☐ BOTH
- TYPE OF SIDE AIRBAG
☐ SEAT ☒ CURTAIN ☐ N/A
- TYPE OF STEERING WHEEL
☒ TILT ☐ STANDARD
- ANY DAMAGE TO STEERING WHEEL
☐ YES ☒ NO
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
☐ YES ☒ NO
IF YES,
☐ NOTE POSITION OF PASSENGER A/B SWITCH
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
☒ YES ☐ NO ☐ N/A
IF YES, EXPLAIN
- Dissembled prior to inspection.
CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
☒ YES ☐ NO
IF YES, EXPLAIN

LF frame rail damage.

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- ☒ OVERALL SEAT BELTS I/B & O/B
- ☒ CLOSE UP OF ANY IRREGULARITIES
- ☒ LATCHPLATE WEAR
- ☒ CLOSE UP D-RING TO SHOW LOADING
- ☒ OVERALL OF SEAT
- ☒ CLOSE UP OF DAMAGE
- ☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
None
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
No # on latch plate.
- PRETENSION DEPLOYED?
☐ YES ☒ NO ☐ UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
110 degree
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
In contact with seat.

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

- NOTE RESULTS
- DOES THE BUCKLE LATCH?
☒ YES ☐ NO
IF NO, EXPLAIN
- DO THEY RELEASE?
☒ YES ☐ NO
IF NO, EXPLAIN
- DO THEY RETRACT?
☒ YES ☐ NO
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
☐ YES ☒ NO
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
☒ NORMAL
☐ BROKEN
☐ LOOSE
☐ MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

4.5" rearward when inspected.

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

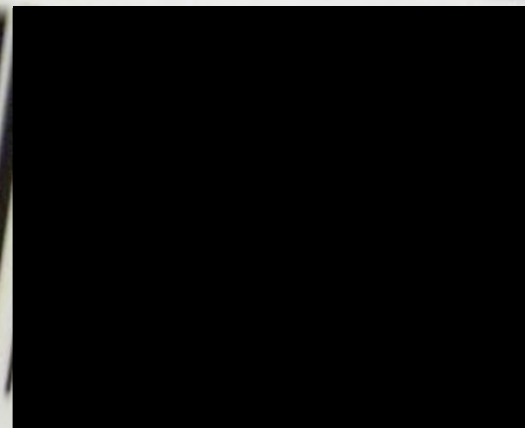
PART - F UNINTENDED ACCELERATION NOT APPLICABLE**PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

The vehicle was in the process of being repaired at the time of inspection. The repair estimate was: \$8563.51. A copy of the repair estimate is included in the photos. All seatbelts in the vehicle were inspected, LF driver, RF passenger, LR passenger (behind driver), RR passenger (behind Passenger seat) were inspected; they were buckled and when a rapid downward pull was made on the seatbelt webbing all seatbelts locked up. The vehicle has the following DTC`S in the system: ACTIVE DTC`S: B163: Right Hi Beam Control Circuit High. B1634: Left Hi Beam Control Circuit High. B1630: Right Low Beam Control Circuit High. B162C: Left Low Beam Control Circuit High. STORED DTC: C0077: Low Tire pressure. There were no SRS DTC`s in the vehicle. A police report number was not available at the time of inspection. The California Highway patrol from the San Clemente Office, San Clemente, CA came to the scene of the accident.

Previous

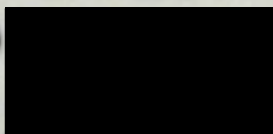
Form Approved

Returned for corrections



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE
SAFETY PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 1J8HG48N36C



TYPE:

MPV

VEHICLE MADE IN U.S.A.

PAINT: PXB

TRIM: K7D5

LB
TIRES
COLD
TIRES
COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE
VIN: 1J8HG48N36C [REDACTED] TYPE: MPV MDH: 0919
VEHICLE MADE IN U.S.A. PAINT: P8B TRIM: K7D5 46485























CARTRIDGE

Jeep

4x4









m. 070
del Juan
sublet













sublet:



601020-Darling
Luis/Esurance
in: 0707
out:
tech: Juan
sublet:





























WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA



EVEN WITH A



55361230AA











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WARNING: HIGHER ROLL OVER RISK



AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.



55361154AB























Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

BACK

2006-XK

SELECT



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

BACK

2006-XK

SELECT



Standalone Diag



Active DTC's

B1638	FCM (CGW)	Active
B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

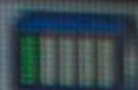
BACK

2006-XK

SELECT



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

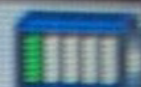
BACK

2006-XK

SELECT



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

BACK

2006-XK

SELECT



Standalone Diag



Active DTC's

B1638	FCM (CGW)	Active
B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

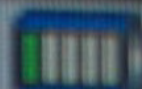
BACK

2006-XK

SELECT



Standalone Diag



Right Hi Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



Active DTC's

B1638	FCM (CGW)	Active
B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

BACK

2006-XK

SELECT



Standalone Diag



Left Hi Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



Active DTC's

B1638	FCM (CGW)	Active
B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

BACK

2006-XK

SELECT



Standalone Diag



Right Low Beam Control
Circuit High

BACK

2006-XK

Active DTC's

B1638	FCM (CGW)	Active
B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

BACK

2006-XK

SELECT



Standalone Diag



Left Low Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

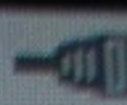
BACK

2006-XK

SELECT



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

BACK

2006-XK

SELECT



Standalone Diag



Stored DTC's

C0077

WCM

Stored

BACK

2006-XK

SELECT



Standalone Diag



Low Tire Pressure

BACK

2006-XK



Standalone Diag



All DTC's

Active DTC's (4)

Stored DTC's (1)

Pending DTC's (0)

Clear All Stored

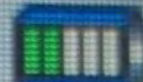
BACK

2006-XK

SELECT



Standalone Diag



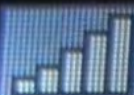
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BACK

2006-XK

SELECT



Standalone Diag



Right Hi Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



Active DTC's

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B1634	FCM (CGW)	Active
B1630	FCM (CGW)	Active
B162C	FCM (CGW)	Active

BACK

2006-XK

SELECT



Standalone Diag



Left Hi Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



Active DTC's

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BACK

2006-XK

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Standalone Diag



Right Low Beam Control
Circuit High

BACK

2006-XK



Standalone Diag



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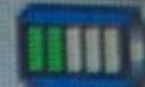
BACK

2006-XK

SELECT



Standalone Diag



Left Low Beam Control
Circuit High

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2006-XK



Standalone Diag



All DTC's

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2006-XK

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Standalone Diag



Stored DTC's

C0077

WCM

Stored

BACK

2006-XK

SELECT



Standalone Diag



Low Tire Pressure

BACK

2006-XK

PRELIMINARY SUPPLEMENT 2 WITH SUMMARY

Written By: LUIS VILLANUEVA
Adjuster:

Insured:	[REDACTED]	Claim	[REDACTED]
Owner:	[REDACTED]	Policy	[REDACTED]
Address:	[REDACTED]	Deductible:	\$500.00
	San Clemente, CA	Date of Loss:	07/04/2010
Day:	[REDACTED]	Type of Loss:	Collision
Evening:	[REDACTED]	Point of Impact:	12. Front

Inspect HI-TECH COLLISION & GLASS CENTER Business: (949) 582-9133
Location: 27762 CAMINO CAPISTRANO
LAGUNA NIGUEL, CA 92677

Insurance ESURANCE Business: (800) 343-7262
Company: P.O. BOX 2890
ROCKLIN, CA 95677 18 Days to Repair

2006 JEEP COMMANDER 4X4 8-4.7L-FI 4D UTV BLACK Int:
VIN: 1J8HG48N36C [REDACTED] Lic: [REDACTED] CA Prod Date: 09/2005 Odometer: 31643
Condition: Good

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Rear Window Wiper	Message Center	Body Side Moldings
Dual Mirrors	Privacy Glass	Console/Storage
Overhead Console	Luggage/Roof Rack	Clear Coat Paint
Power Steering	Power Brakes	Power Windows
Power Locks	Power Driver Seat	Power Mirrors
Heated Mirrors	AM Radio	FM Radio
Stereo	Search/Seek	CD Player
Anti-Lock Brakes (4)	Driver Air Bag	Passenger Air Bag
Head/Curtain Air Bags	Front Side Impact Air Bag	4 Wheel Disc Brakes
Traction Control	Stability Control	Cloth Seats
Bucket Seats	Automatic Transmission	4 Wheel Drive
Overdrive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		HOOD					
N 2	S01	Repl Hood (ALU)	1	965.00		1.2	3.0
3	S01	Add for Underside (Complete)					1.4
4	S01	Add for Clear Coat					0.3
5	S01	Repl RT Hinge	1	47.00		0.3	0.3
6		R&I Insulator				Incl.	
7		Repl Nameplate "Jeep"	1	24.60		0.2	

PRELIMINARY SUPPLEMENT 2 WITH SUMMARY
2006 JEEP COMMANDER 4X4 8-4.7L-FI 4D UTV BLACK Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
8		Repl Latch	1	40.60	Incl.	
9		R&I Seal strip			Incl.	
10		R&I Weatherstrip			Incl.	
11	S01	Repl LT Hinge	1	43.35	0.3	0.3
12		GRILLE				
13**		Repl A/M Grille primed	1	203.00	Incl.	1.2
14		COOLING				
N 15**		Repl A/M Radiator	1	247.80	m Incl.	
16		Repl LT Side seal	1	31.35		
17	S01	Repl Fan assy	1	158.00	m Incl.	
18	S01	R&I Recovery tank			0.3	
19	S02	Repl Water pump assy	1	114.00	m 2.2	
20		INFORMATION LABELS				
21		Repl Emission label 4.7 liter	1	1.85	0.2	
22		FENDER				
N 23		R&I RT R&I fender assy			2.5	
N 24		R&I LT R&I fender assy			2.5	
25		R&I RT Fender liner			0.3	
26		R&I LT Fender liner			0.3	
27*		Rpr RT Side rail (HSS)			s 4.0	1.0
28	S02	Sect LT Side rail (HSS)	1	559.00	s 6.0	0.8
N 29	S01	Repl Fender liner retainer	20	109.00		
30		AIR CONDITIONER & HEATER				
N 31**		Repl A/M Condenser	1	222.35	m Incl.	
32		Evacuate & recharge			m 1.4	
33		Refrigerant recovery			m 0.4	
34		FRONT BUMPER				
N 35**		Repl A/M CAPA Bumper cover primed base model	1	165.00	1.8	2.8
36	S01	Overlap Major Non-Adj. Panel				-0.2
37		Repl Reinf bracket	1	86.95	0.3	
38		Repl RT Stop bumper	1	17.50		
39		Repl LT Stop bumper	1	17.50		
40		Repl License bracket	1	28.20	Incl.	
41		Repl Bumper cover retainer	6	14.10		
42		Repl Air shield retainer	4	14.60		
43		FRONT LAMPS				
N 44**		Repl A/M LT Headlamp assy	1	172.00	Incl.	
45		Aim headlamps			0.5	
N 46**		Repl A/M RT Headlamp assy	1	172.00	Incl.	
47		Repl LT Headlamp cover	1	17.60	Incl.	
48		ELECTRICAL				
49		R&I Mast				
50	S01	R&I Horn			0.2	
N 51	S01	R&I Battery			Incl.	
52	S01	ENGINE			m 0.3	
53	S01	R&I Intake duct				
54	S01	R&I Cover			m Incl.	
					m 0.2	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
		PILLARS, ROCKER & FLOOR					
55			1	46.85		0.6	
56	S01	Repl RT Sill molding	1	47.35		0.6	
57	S01	Repl LT Sill molding	16	87.20			
N 58	S01	Repl RT Sill molding rivet					
59		WINDSHIELD				0.2	
60	R&I	RT Washer nozzle				0.2	
61	R&I	LT Washer nozzle				Incl.	
62	R&I	Reservoir	1	39.00			
N 63	S01	Repl RT Side molding	1	39.00			
N 64	S01	Repl LT Side molding					
65	S01	FRONT DOOR				0.4	
66	S01	R&I RT Lower cladding base model black				0.3	
67	S01	R&I RT Belt molding				0.3	
68	S01	R&I LT Belt molding				0.4	
69	S01	R&I LT Lower cladding base model black				0.3	
70	S01	R&I RT Power mirror w/heated w/o memory				0.3	
71	S01	R&I LT Power mirror w/heated w/o memory				0.2	
72*	S01	R&I RT Glass run				0.2	
73*	S01	R&I LT Glass run				0.3	
74	S01	R&I RT Handle, outside base model black				0.3	
75	S01	R&I LT Handle, outside base model black				0.4	
76	S01	R&I RT R&I trim panel				0.4	
77	S01	R&I LT R&I trim panel					2.1
78	S01	Refn RT Outer panel					-0.2
79	S01	Overlap Major Non-Adj. Panel					2.1
80	S01	Refn LT Outer panel					-0.2
81	S01	Overlap Major Non-Adj. Panel					
82		RADIATOR SUPPORT					
83		Repl Lower c'member	1	84.60	s	Incl.	0.8
84		Repl Upper tie bar	1	45.60		Incl.	0.5
85		Add for P/Strg cooler			m	0.2	
86		Add for trans cooler			m	0.3	
87		Add for skid plate				0.3	
88	S02	Deduct for Overlap				-1.0	
89		Repl Lower support	1	110.00	s	12.5	1.4
90	S01	Clear Coat					2.5
91		Repl Upper tie bar brace	1	18.45		Incl.	
92#	Rpr	Pull Lt Rail For Sway				2.0 F	
93#	S01	Pull Back Wiring @ Core Support	1			1.0	
94#	Rpr	Set Up & Measure				2.0 F	
95#	Subl	2-Wheel Alignment	1	66.00	X		

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13260

Job Number: 601020

PRELIMINARY SUPPLEMENT 2 WITH SUMMARY
2006 JEEP COMMANDER 4X4 8-4.7L-FI 4D UTV BLACK Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
96#	S01	Rpr pull & square the front end				3.0	F
97#	S01	Rpr LT & RT ROCKER PINCH WELD CLAMP REPAIR				1.0	
98#	S01	Refn LT & RT ROCKER PINCH WELD CLAMP REFINISH					1.0
99#		Repl Coolant	1		15.95	T	
100#		Repl Flex Agent/Additive	1		10.00	T	
101#		Repl Weld Through Primer	1		10.00	T	
102#		Cover Vehicle for Overspray	1		10.00	T	0.2
103#		Rpr Color Tint					0.5
104#	S01	Color Sand and Polish	1				2.0
105#		Subl Hazardous Waste Disposal	1		3.50	X	
106		OTHER CHARGES					
107#		Towing	1		668.50		
Subtotals -->					4774.35	54.8	20.9

Line 2 : SEARCH FOR USED HOOD
LAKENOR REFERENCE#6802669 N/A
k&P DISMANTLING REFERENCE#80597 N/A
ALL AUTO SALVAGE REFERENCE#70810

A/M NOT AVAILABLE CAPA

Line 15 : prices per complete plus
Line 23 : ACCESS TO REPLACE THE LOWER AND UPPER TIE BAR
Line 24 : ACCESS TO REPLACE LOWER AND UPPER TIE BAR
Line 29 : ONE TIME USE RIVETS QUANTITY INCLUDES LEFT AND RIGHT LINER
Line 31 : PRICE PER COMPLETE PLUS
Line 35 : SEARCH FOR USED ASSY

LAKENOR REFERENCE#6802669 N/A
BUMPER ASSY
k&P DISMANTLING REFERENCE#80597 N/A
ALL AUTO SALVAGE REFERENCE#70810

Line 44 : COST EFFECTIVE A/M VS USED PER HONDA FORIEGN \$200
LAKENOR REFERENCE#6802669 N/A
k&P DISMANTLING REFERENCE#80597 N/A
ALL AUTO SALVAGE REFERENCE#70810

Line 46 : LAKENOR REFERENCE#6802669 N/A
k&P DISMANTLING REFERENCE#80597 N/A
ALL AUTO SALVAGE REFERENCE#70810

Line 51 : ACCESS TO REPLACE CORE SUPPORT AND RAIL
Line 58 : 8 RIVETS PER SIDE ONE TIME USE ONLY INCLUDES LT AND RT SIDE
Line 63 : TEXTURE DAMAGE DUE TO HOOD BEEN PUSH BACK
Line 64 : TEXTURE DAMAGE DUE TO HOOD BEEN PUSH BACK

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13260

Job Number: 601020

PRELIMINARY SUPPLEMENT 2 WITH SUMMARY
2006 JEEP COMMANDER 4X4 8-4.7L-FI 4D UTV BLACK Int:

Estimate Notes:

****LT RAIL OPEN FOR POSSIBLE REPLACEMENT, WE WILL WAIT AFTER PULL***
*** OPEN ITEMS PULL TO SQUARE FRONT END***

KBB PRIVATE PARTY \$Good \$17,135

Parts		3990.40
Body Labor	47.8 hrs @ \$ 38.00/hr	1816.40
Paint Labor	20.9 hrs @ \$ 38.00/hr	794.20
Frame Labor	7.0 hrs @ \$ 48.00/hr	336.00
Paint Supplies		450.00
Sublet/Misc.		115.45
Other Charges		668.50

SUBTOTAL		\$ 8170.95
Sales Tax	\$ 4486.35 @ 8.7500%	392.56

GRAND TOTAL		\$ 8563.51
ADJUSTMENTS:		
Deductible		500.00

CUSTOMER PAY		\$ 500.00
INSURANCE PAY		\$ 8063.51

Under California Code of Regulation, Title 10, Chapter 5, Subchapter 8, Section 2695.8.d.2.c, You are advised, that you have the right to have any repair facility of your choice to do the repairs to your vehicle. However, your insurance company can reasonably adjust any written estimated prepared by the repair shop of your choice.

If you choose to use a repair facility suggested by your insurance company, they will guarantee the damaged vehicle to be restored to its pre-loss condition at no cost to you other than as stated in the policy (i.e. policy limits or deductible) or allowable depreciation.

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19748131

PHOTOS











































































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1.6

9:06

Back

All DTCs

ECU Code Status Description

Clear All
Store DTCs
Print
View
Tab Tot
More Options

Ed Voyles
Chrysler-Jeep
770-429-7951

No HGT
Turn OFF.
(over 2 hours)
to clear set

PE14-017 - Chrysler - 10078

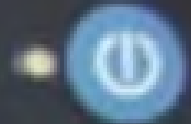
DAIMLERCHRYSLER



ECU View				
Back	Active	[Redacted]		Show
				Shutdown
Controller Name	Active	DTCs	Bus	
▲ PCM Powertrain Control Module	<input checked="" type="checkbox"/>	0	CAN C	
ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	0	CAN C	
ESM Electronic Shifter	<input checked="" type="checkbox"/>	0	CAN C	
TCM Transmission Control Module	<input checked="" type="checkbox"/>	0	CAN C	
CCM Instrument Cluster/Cabin Compartment	<input checked="" type="checkbox"/>	0	CAN B	
DDM Driver Door Module	<input checked="" type="checkbox"/>	0	CAN B	
EOM Electronic Overhead	<input checked="" type="checkbox"/>	0	CAN B	
▼ FCMDGW Central Gateway	<input checked="" type="checkbox"/>	0	DIAG CAN C	

Voyles
Jeep
429.7951

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ECU View				
Back	1234567890		105	Show Shortcuts
	Controller Name	Active	DTCs	Bus
▲	FCMCGW Central Gateway	<input checked="" type="checkbox"/>	0	DIAG CAN C
	OCM Occupant Classification	<input checked="" type="checkbox"/>	0	CAN B
	ORC Occupant Restraint	<input checked="" type="checkbox"/>	0	CAN B
	PDM Passenger Door Module	<input checked="" type="checkbox"/>	0	CAN B
	RADIO Radio	<input checked="" type="checkbox"/>	0	CAN B
	SCM Steering Column	<input checked="" type="checkbox"/>	0	CAN B
	WCM Wireless Control	<input checked="" type="checkbox"/>	0	CAN B

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1.5



ECU Overview - DRD 3.05

Hardware Version: 00.00 Software Version: 00.00.01
Part Number: 56002601AA Country Code: USA

Data Display Actuator Mac Functions More Options

View DTCs

Active: 0 Stored: 0 Pending: 0



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