

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19478006

April 28, 2010

[REDACTED]
Xenia, OH [REDACTED]

Reference No.: 19478006

VIN: 1J4GR48K66C [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the accident that occurred involving your 2006 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, Chrysler Group LLC provided for an independent inspector to examine your vehicle. Chrysler Group LLC feels that the expense of this inspection is in the best interest of you, our customer, and the corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. Also, a diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a condition that would have prevented the air bag from deploying. Also, as you may know, any fault with the air bag system prior to the accident would have caused the air bag light to come on and stay on beyond its normal 7 to 9 second self-check following start-up.

All Chrysler Group LLC vehicles must exceed all Federal Motor Vehicle Safety Standards, as well as our own more stringent requirements. As such, the air bag system is thoroughly tested and evaluated for compliance by the National Highway Traffic and Safety Administration.

The conclusion of the Chrysler Group LLC investigation is that the primary impact involved “crumple” zones and “crush” areas, which are engineered into your vehicle to dissipate impact energies in order to enhance the total vehicle crash worthiness. Therefore, the rate of deceleration necessary to activate the air bag system was not met. Complete information regarding the air bag and air bag system may be found in your owner’s manual.

Thank you for this opportunity to address your inquiry.

Sincerely,

M. Gentry
Special Investigations
(248) 944-7084

MG/kat

1J4GR48K66C



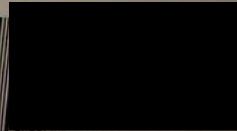
MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 11-05

GAWR FRONT: 1339 KG 2950 LB
17X7.5

GAWR REAR: 1452 KG 3200 LB
17X7.5

GWR: 2677 KG 05900 LB
WITH P235/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD
WITH P235/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GR48K660
VEHICLE MADE IN U.S.A.

TYPE: MPV
PAINT: D11

MDH: 112822 37860



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL **5** FRONT **2** REAR **3**

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
498 KG OR 1100 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	P235/65R17	P235/65R17	P235/65R17
COLD TIRE INFLATION PRESSURE	228 kPa, 33 PSI	228 kPa, 33 PSI	228 kPa, 33 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



6C215661













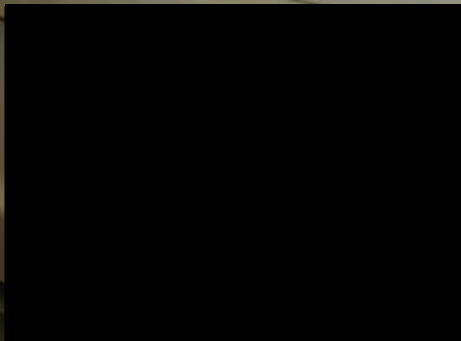
ALAN Besta
CAR & TRUCK SERVICE
JEMA, OHIO 330-372-9724

4x4
LAREDO





Jeep





ALAN
Besco
CAR & TRUCK SUPERSTORE
XENIA, OHIO 937-372-9735

Jeep

4x4
LAREDO



ANGER-POISON
NO. 1000
BATTERY CHARGER
CHARGE CAR BATTERY
DO NOT USE TO CHARGE
OTHER BATTERIES
DO NOT USE TO CHARGE
OTHER BATTERIES
DO NOT USE TO CHARGE
OTHER BATTERIES





3.7/4.7 Mopar
3.7/4.7 Mopar
3.7/4.7 Mopar

37L 173





909AD
0 006















Quality
Finish



29435 12
A barcode sticker with the number 29435 12 and a barcode.









PE14-017 - Chrysler - 09/74







PE14-017 - Chrysler - 09747













E33637



E33657













4

Life Guard®

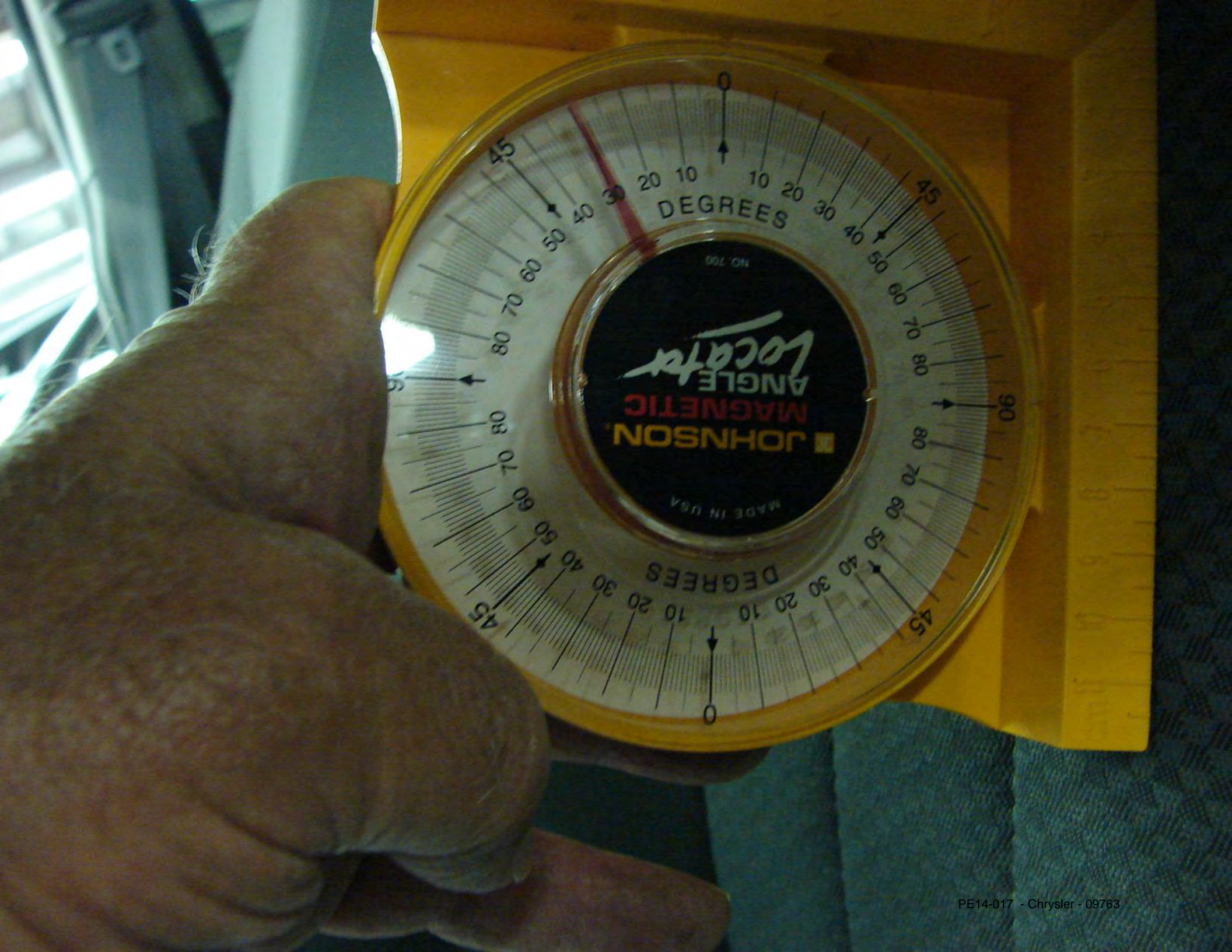
3

STANLEY®

2

in



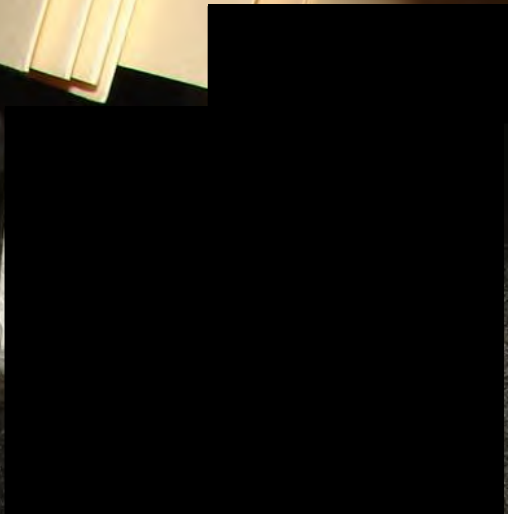






Valid 4/8/10-5/12/10 in U.S. and Puerto Rico stores and online @ childrensplace.com only. In-store coupon may be used toward multiple purchases; online web code is valid for one use only. Limit one coupon per customer. Cannot be combined with other offers except in-store PLACE Card credit. *Carholder: welcome discount or other offer. (NOTE: only PLACE Card valid within the same store.)

3303100401100
WEB CODE: GRAEN1625A





















WARNING
EVEN WITH ADVANCED AIR BAGS



- DO NOT RECLINE SEAT OR
- DO NOT RECLINE SEAT MORE THAN 10 DEGREES
- ALWAYS WEAR SEAT BELT AND USE PROPER SEAT BELT POSITIONING


WARNING HIGHER ROLL OVER RISK



• ALWAYS WEAR SEATBELT AND OBSERVE SPEED LIMITS

• ALWAYS Buckle UP

• SEE OWNER'S MANUAL FOR FURTHER INFORMATION



www.chrysler.com

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- THE OWNER MUST NOT ALLOW THE SEATBELT TO BE WEARED BY THE AIR BAG.
- THE SEAT BELT IS THE SAFEST PLACE FOR CHILDREN.
- BEFORE 1973, CHILDREN SHOULD NOT BE IN THE FRONT.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



Small illegible text at the bottom left of the label.



PE14-017 - Chrysler - 09777



PE14-017 - Chrysler - 09778

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

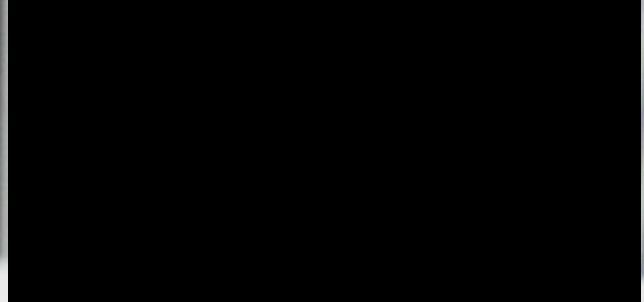
FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19510413

PHOTOS



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL
PREVENTION STANDARDS IN EFFECT ON THE DATE OF

VIN: 1J4HR48N950



TYPE:

MP

VEHICLE MADE IN U.S.A.

PAINT: PX8

INSP

15376730x

13428280x

S

INSP



WARNING
SLIPPERY
SURFACE

SP



SAFETY
SUBJECT
PROPERTY

13428285K
State Farm
4-30-16

Bill 1210
4-30



Quilt Fabric & Yarn
grubersQuiltShop.com
Hwy 15 & 3rd St. - Waite Park
Quilt Shop

1748 250
State Street
4/30/10
1217



Quilt Fabric
& Yarn
grubersquiltshop.com
Hwy 15 & 3rd St. - Waite Park

1342 8280
4-30

St. - Waite Park





13428280X

Jeep

IRON TRAIL
4x4

LAREDO















13376930x







40PP-33
STOCK# 872540
STOCK# 872527
For more information about our Beer
call 1-800-833-BUD
or visit us at www.budweiser.com





















ROBERT'S
QUILT
SHOP
robertsquilts.com
Hwy 15 & 3rd St. - Walpole Park









PXF536
92 4









Fabric & Yarn
RobertGillShop.com
 Hwy 15 & 3rd St. - Wolfe Park

BRÜCKEN
LUMBER
KITCHEN
BATHS





CHRYSLER
SEBELT CONTIENE 10 FIASCO NO. 200
REGISTRADO
IN MEXICO
MODEL NO. U138052
MP17105AA





PXI 536
12 2



























A WARNING
EVEN WITH ADVANCED AIR BAG

- ALWAYS USE THE SEAT BELT
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY
- ALWAYS WEAR YOUR SEAT BELT PROPERLY







Basic & Tars
May 15 & 2nd 5



















WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST PLACE** FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.

55361230AA



⚠ WARNING: HIGHER ROLL OVER RISK



AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.



55361154AB

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.**
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



55361230AA















E55657







068397 mile



Home

ECU View

Flash Download

Network View

Vehicle Preparation

System View

More Options



ECU View

Controller Name	Active	DTCs	Bus
▲ PCM Powertrain Control Module	<input checked="" type="checkbox"/>	1	CAN C
TCM Transmission Control Module	<input checked="" type="checkbox"/>	1	CAN C
ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	2	CAN C
FDCM Final Drive Control/All Wheel Drive	<input checked="" type="checkbox"/>	4	CAN C
AMP Amplifier	<input checked="" type="checkbox"/>	0	CAN B
CCN Instrument Cluster/Cabin Compartment Node	<input checked="" type="checkbox"/>	0	CAN B
EOM Electronic Overhead	<input checked="" type="checkbox"/>	0	CAN B
FCMCGW Central Gateway	<input checked="" type="checkbox"/>	6	DIAG CAN C
▼ OCM	<input checked="" type="checkbox"/>	1	CAN B

ECU View

FDCM Final Drive Control/All Wheel Drive	<input checked="" type="checkbox"/>	4	CAN C
AMP Amplifier	<input checked="" type="checkbox"/>	0	CAN B
CCN Instrument Cluster/Cabin Compartment Node	<input checked="" type="checkbox"/>	0	CAN B
EOM Electronic Overhead	<input checked="" type="checkbox"/>	0	CAN B
FCMCGW Central Gateway	<input checked="" type="checkbox"/>	6	DIAG CAN C
OCM Occupant Classification	<input checked="" type="checkbox"/>	1	CAN B
ORC Occupant Restraint	<input checked="" type="checkbox"/>	1	CAN B
RADIO Radio	<input checked="" type="checkbox"/>	2	CAN B
SCM	<input checked="" type="checkbox"/>	0	CAN B

2005 VWK 4.7L 1J4HR48N95C [REDACTED]

ECU Overview - ORC

Hardware Version: 00.00

Software Version: 05.E3.01

Part Number: 04896018AB

Country Code: USA

Data Display

[REDACTED]
sc.
ctions

More Options

View DTCs

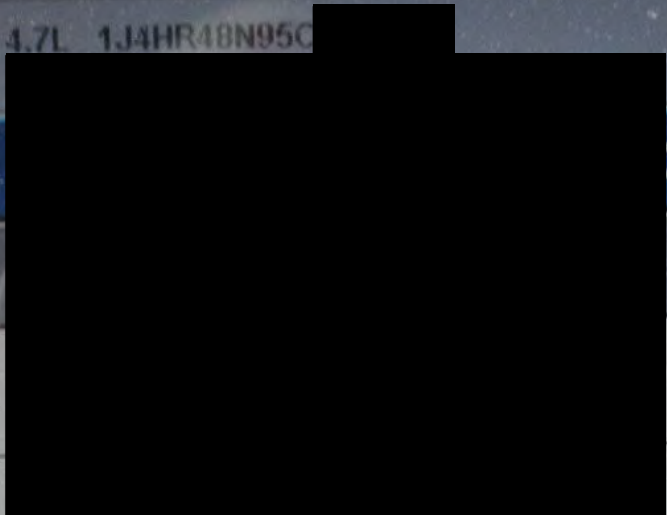
Active: 1

Stored: 0

Pending: 0



Code	Status
B223D	Active



Clea
Store
DTC

Enviro
Data

Tech
Tips

Toggle
Row
Height



PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

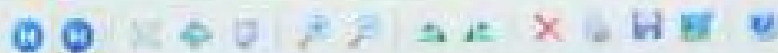
FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19633078

PHOTOS







06/11/2010





































PE14-017 - Chrysler - 09883





PE14-017 - Chrysler - 09885











































DAIMLERCHRYSLER

Back 2015 J ALL DTCs 1:05 Show Shortcuts

ECU	Code	Status	Description			
▲	F0MC	B163C	Active	Front Left Turn Lamp Control Circuit High	Clear All Stored DTCs	
	F0MC	B1634	Active	Left Hi Beam Control Circuit High		Clear ECU DTCs
	F0MC	B162C	Active	Left Low Beam Control Circuit High		Clear DTCs
	F0MC	B1638	Active	Right Hi Beam Control Circuit High		Clear DTCs
	F0MC	B1630	Active	Right Low Beam Control Circuit High		Tech Tips
	F0MC	B1640	Active	Front Right Turn Lamp Control Circuit High		More Options
	TCM	P1684	Stored	Battery Was Disconnected		
▼	ORC	U0171	Active	Lost Communication w/ Up-Front Right Satellite		

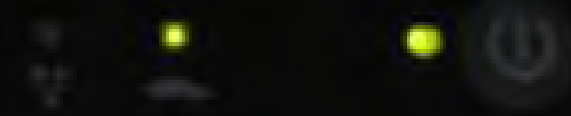
DAIMLERCHRYSLER

Back 2008 Jeep **All DTCs** 1:05 Show Shortcuts

	ECU	Code	Status	Description	
▲	FCMC	B1634	Active	Left Hi Beam Control Circuit High	Clear All Stored DTCs
	FCMC	B1620	Active	Left Low Beam Control Circuit High	Clear ECU DTCs
	FCMC	B1638	Active	Right Hi Beam Control Circuit High	Eraser Data
	FCMC	B1630	Active	Right Low Beam Control Circuit High	Tech Tip
	FCMC	B1640	Active	Front Right Turn Lamp Control Circuit High	More Options
	TCM	P1584	Stored	Battery Was Disconnected	
	ORC	U0171	Active	Lost Communication w/ Up-Front Right Satellite	
▼	WCM	C0077	Stored	Low Tire Pressure	

ECU View

Back		ECU View		Show Shortcuts	
Controller Name		Active	DTCs	Bus	
▲	PCM Powertrain Control Module	☑	0	CAN C	
	TCM Transmission Control Module	☑	1	CAN C	
	ABS Anti Lock Brakes	☑	0	CAN C	
	AMP Amplifier	☑	0	CAN B	
	CCN Instrument Cluster/Cabin Compartment	☑	0	CAN B	
	DDM Driver Door Module	☑	0	CAN B	
	FCMCGW Central Gateway	☑	4	DIAG CAN C	
▼	OCM Occupant Classification	☑	0	CAN B	



Back		ECU View		905		Show Shortcuts
Controller Name		Active	DTCs	Bus		
▲	OCM Occupant Classification	<input checked="" type="checkbox"/>	0	CAN B		
	ORC Occupant Restraint	<input checked="" type="checkbox"/>	1	CAN B		
	PDM Passenger Door Module	<input checked="" type="checkbox"/>	0	CAN B		
	PTS Parktronics	<input checked="" type="checkbox"/>	0	CAN B		
	RADIO Radio	<input checked="" type="checkbox"/>	0	CAN B		
	SCM Steering Column	<input checked="" type="checkbox"/>	0	CAN B		
	VES Vehicle Entertainment System	<input checked="" type="checkbox"/>	0	CAN B		
▼	WCM Wireless Control	<input checked="" type="checkbox"/>	1	CAN B		

Back: [Signal strength] [Battery] [Bluetooth] [Wi-Fi] [Heart] Show Shortcuts

ECU Overview - GRC 3.15

Hardware Version: 00.00 Software Version: 06.D2:E1
Part Number: 56038901AD Country Code: USA

Data Display Actuators Misc. Functions More Options

View DTCs

Active: 1 Stored: 0 Pending: 0

2006 WK
4 PC 1.2L4449DTC [REDACTED] 9:05

Back Show Shortcuts

Code	Status	Description
U0171	Active	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor

Clear Stored DTCs
Environ. Data
Tech Tips
Toggle Row Height

DRIVER CREDIT

EV Data - ORC

Name	Value	Unit	
Lost Communication w/ Up-Front Right	U0171		Toggle Row Height
DTC Readiness Flag	Complete		
DTC Storage State	Active		
Warning Indicator Request State	Off		
Odometer	26071.7	miles	
Accumulation Timer	29	minutes	
Ignition Key Cycles	0	cycles	

MADE BY DAIMLERCHRYSLER CORPORATION

DATE OF MFG: 10-05

WGT: 2813 KG 6220 LB

FRONT WGT: 1339 KG 2950 LB

WHEEL: P245/55R17

TIRE

1707.5

WHEEL: P245/55R17

WHEEL: P245/55R17

TIRE

REAR WGT: 1656 KG 3650 LB

WHEEL: P245/55R17

TIRE

1707.5

WHEEL: P245/55R17

WHEEL: P245/55R17



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND TRAFFIC REGULATION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8HA4GN76C

TRAILER: NONE

MPV: NONE

WGT: 102519 38794

VEHICLE MADE IN U.S.A.

PAINT: PSB

TRIM: 070

ADDRESS

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

19685609

PHOTOS

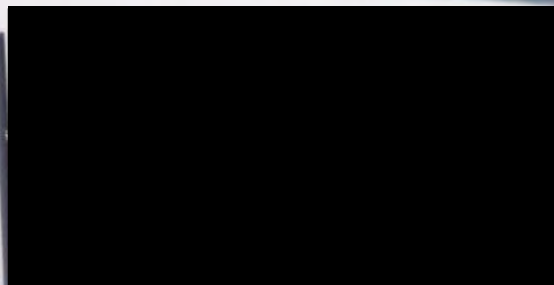
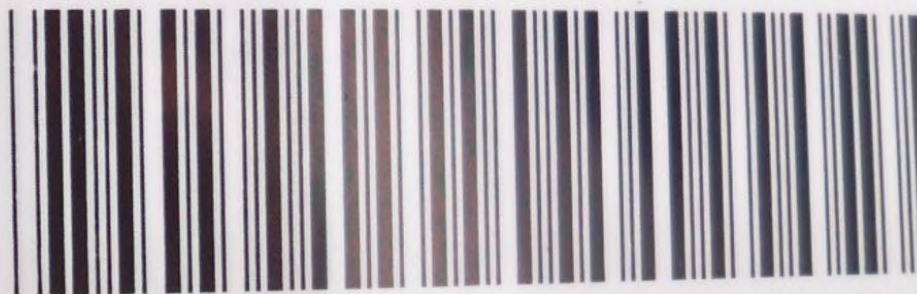
KG 06010 LB

5R17 TIRES

(33 PSI) COLD

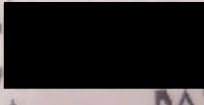
5R17 TIRES

(33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8HS68217C



TYPE:

MPV

MDH:061914 015

VEHICLE MADE IN U.S.A.

PAINT: PX8

TRIM: 4127

km/h

14

P R N D

52588

mile



(KIA)
OK
78110

Jeep



GRAND CHEROKEE





16452650F
07/06/10

FORTERA

GOODYEAR















[Redacted]

66648825
[Barcode]













PORTERA





OBJECTS IN MIRROR ARE CLOSELY APPEAR



Software Version: 00

Part Number:

04896901AE

Software Version: 07.D6.15

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 1

Stored: 0

Pending: 0

Back

DTCs - OBD

1:15



Code	Status	Description
B1B22	Active	Right Side Curtain Squib 1 Circuit Open







