## INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

18060002

PHOTOS

































































































3808 I mile

LIFTGATE, DOORS OPEN















## 9.03 All DTCs J8HG48K06C Shortcuts Clear All Description Status Code Battery Voltage High Stored C2101 ABS Dynamics Sensor Internal Stored C2204 ABS 1st Row Driver Seat Belt Active B1B2A ORC Pretensioner Circuit Open 1st Row Driver Seat Belt Stored **B1B28** ORC Pretensioner Circuit Low **OCM DTC Present** Active B223D ORC Passenger Seat Weight Active B<sub>1</sub>B<sub>7</sub>E Sensor 2 - Right Front Input OCM Passenger Seat Weight Active Sensor 1 - Right Rear Input **B1B88** OCM Occupant Classification Active B<sub>1</sub>BA<sub>7</sub> OCM System Verification

← BACK

Show

Stored

DTCs

Tech

Tips

More

**Options** 







06 XK All DTCs 7L 1J8HG48K06C

Cs 9.03



Show Shortcuts

> Clear All Stored DTCs

> > Clear ECU DTCs

Environ. Data

> Tech Tips

More Options

	ECU	Code	Status	Description
	ORC	B223D .	Active	OCM DTC Present
	осм	B1B7E	Active	Passenger Seat Weight Sensor 2 - Right Front Input
	осм	B1B88	Active	Passenger Seat Weight Sensor 1 - Right Rear Input
	ОСМ	В1ВА7	Active	Occupant Classification System Verification
	SCM	B160A	Stored	Panel Dimmer Input Circuit Low
	SCM	B230B	Stored	Rear Wiper Switch Input Circuit High
	SCM	B2302	Stored	Wiper Mode Switch Input Circuit High
•	SCM	B1607	Stored	Headlamp Switch Input Circuit Low
	The second second	-	AND DESCRIPTION OF THE PERSON NAMED IN	



## All DTCs 9.03 Show BHG48K06C Shortcuts Clear All Code Description Status Stored Passenger Seat Weight DTCs B1B88 . Active OCM Sensor 1 - Right Rear Input Occupant Classification B1BA7 Active OCM System Verification Panel Dimmer Input Circuit Stored SCM B160A Low Rear Wiper Switch Input B230B Stored SCM Circuit High Wiper Mode Switch Input Stored SCM B2302 Circuit High Tech Headlamp Switch Input Stored SCM B1607 Tips Circuit Low R Battery Voltage Low Active SUNR B210D More **Options** Low Tire Pressure C0077 WCM Stored



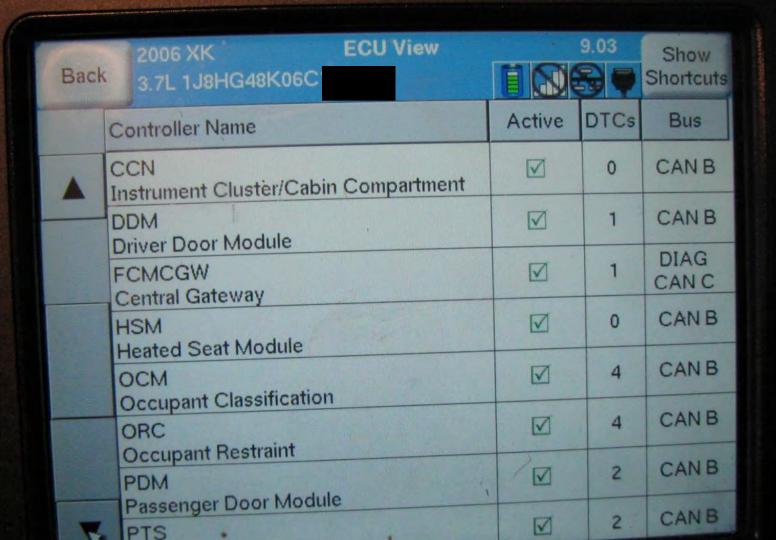
← BACK

	2006 XK ECU View	E KNG	0.03	Show Shortcuts
in the same	3.7L 1J8HG48K06C	Active	DTCs	Bus
	Controller Name	Active		
	PCM . Dantiel Module		2	CANC
-	Powertrain Control Module TCM		0	CANC
	Transmission Control Module		6	CANC
100	ABS Anti Lock Brakes		1	CANC
	ESM Electronic Shifter		-	
	AMP		0	CANB
	Amplifier		0	CANB
	Instrument Cluster/Cabin Compartment		1	CANB
	DDM Driver Door Module		1	DIAG
	FCMCGW+ Central Gateway			

ENTER



← BACK





Parktronics

- BACK



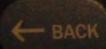


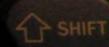


Back	2006 XK ECU View 3.7L 1J8HG48K06C	FIGN	9.03	Show Shortcuts
	Controller Name	Active	DTCs	Bus
	ORC Occupant Restraint		4	CANB
	PDM Passenger Door Module		2	CANB
	PTS Parktronics		2	CANB
	RADIO Radio		0	CANB
	SCM Steering Column		4	CANB
	SUNR Sunroof		1	CANB
	WCM Wireless Control		1	CANB
V	The state of the s			









2006 XK

**ECU Overview - ORC** 

9.03

Show Shortcuts

3.7L 1J8HG48K06C







dware Version: 00.00

Part Number:

56038801AD

Software Version: 06.D2.E1

Country Code:

USA

Data Display

Actuators

Misc. **Functions** 

More **Options** 

View DTCs

Active: 2

Stored: 2

Pending: 0

## DTCs - ORC 2006 XK 9.03 3.7L 1J8HG48K06C Description Status Battery Voltage Low B210D Stored 1st Row Driver Seat Belt Pretensioner B1B2A Active Circuit Open 1st Row Driver Seat Belt Pretensioner B1B28 Stored Circuit Low **OCM DTC Present** Active B223D

13

Show Shortcuts

> Clear Stored DTCs

> Environ. Data

> > Tech Tips

Toggle Row Height

2006 XK

ECU Overview - OCM

9.03

Show Shortcuts

3.7L 1J8HG48K06C







Hardware Version: 00.B0

Part Number:

56043195BB

Software Version: 03.03.08

Country Code:

USA

Data Display

Actuators

Misc. **Functions** 

More **Options** 

View DTCs

Active: 3

Stored: 1

Pending: 0

2006 XK DTCs - OCM 9.03 Back 3.7L 1J8HG48K06C Description Status Code Passenger Seat Weight Sensor 2 - Right Active B1B7E Front Input Circuit Low Passenger Seat Weight Sensor 1 - Right Active B1B88 Rear Input Circuit Low Occupant Classification System Active B1BA7 Verification Required Battery Voltage Low Stored B210D

B

Show Shortcuts

Clear Stored DTCs

Environ Data

> Tech Tips

Toggle Row Height

ECU Overview - SCM 2006 XK Show Back Shortcuts 3.7L 1J8HG48K06C Software Version: 00.05.06 Hardware Version: 01.01 Country Code: USA 56050096AM Part Number: More Misc. Actuators **Options** Data Display **Functions** View DTCs B Pending: 0 Stored: 4 Active: 0



	2006 XK 3.7L 1J8HG	DTCs - SCM 9.03 48K06C
Code	Status	Description
B160A	Stored	Panel Dimmer Input Circuit Low
B230B	Stored	Rear Wiper Switch Input Circuit High
B2302	Stored	Wiper Mode Switch Input Circuit High
B1607	Stored	Headlamp Switch Input Circuit Low

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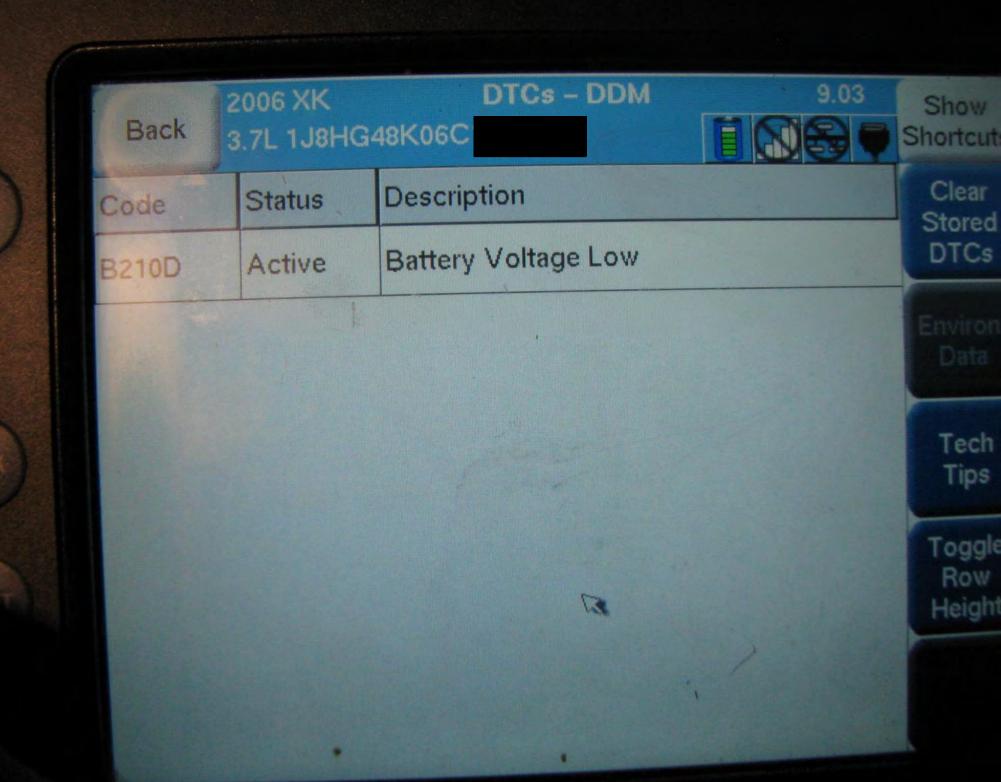
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Back	2006 XK 3.7L 1J8HC	DTCs - PDM 48K06C	9.03	Show Shortcuts
Code	Status	Description		Clear
B1865	Active	Passenger Window Positio	n Sensor	Stored
B210D	Active	Battery Voltage Low		Environ. Data
				Tech Tips
				Toggle Row Height

П



Back		DTCs - PCM 9.03 G48K06C	Shorter
Code	Status	Description	Clea
J1417	Active	Implausible Left Wheel Distance Signal Received	DTO
11418	Active	Implausible Right Wheel Distance Signal Received	Env

D

Freeze Frame

Tech Tips

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Back		G48K06C PTCs - ESM 9.03	Show
Code	Status	Description	Clear
J0121	Active	Lost Communication With Anti-Lock Brake Module	Stored
0562	Active	Battery/System Voltage Low	

EJ.

Tec Tip

Tog Ro He

Bad	ck	2006 XK Data Display - ORC 3.7L 1J8HG48K06C			Show Inortcuts
		Name	Value	Unit	
<b>A</b>		Driver Airbag Squib#1	3.3	Ohms	Graph
B		Driver Airbag Squib#2	3.3	Ohms	Add to
		Passenger Airbag Squib#1	2.5	Ohms	Graph
	F	Passenger Airbag Squib#2	2.5	Ohms	Remove From
		Driver Inflatable Knee Bolster	0.0	Ohms	Graph
	L	eft Inflatable Curtain Squib#1	2.5	Ohms	Isolate Row
	L	eft Inflatable Curtain Squib#2	0.0	Ohms	
		B210D Battery Voltage Low Sto		-	More Option

BZTOD Battery Voltage Low Stored

Back	2006 XK Data Display - ORC 3.7L 1J8HG48K06C		9.03	Show Shortcuts
	Name	Value	Unit	Show
<b>A</b>	Left Inflatable Curtain Squib#1	2.5	Ohms	Graph
	Left Inflatable Curtain Squib#2	0.0	Ohms	Add to
	Right Inflatable Curtain Squib#1	2.5	Ohms	Graph
13	Right Inflatable Curtain Squib#2	0.0	Ohms	Remove From
	Driver Digressive Load Limiter	0.0	Ohms	Graph
	Passenger Digressive Load Limiter	0.0	Ohms	Isolate Row
	First Row Left Pretensioner	7.9	Ohms	
	B210D Battery Voltage Low Sto	ored	0.	More Option

Bac	2006 XK Data Display - ORG 3.7L 1J8HG48K06C		9.03	Show Shortcuts		
	Name	Value	Unit	Show		
	First Row Left Pretensioner	7.9	Ohms	Graph		
	First Row Right Pretensioner	2.4	Ohms	Add to		
	Second Row Left Pretensioner	0.0	Ohms	Graph		
	Second Row Right Pretensioner	0.0	Ohms	Remove		
B	Second Row Center Pretensioner	0.0	Ohms	Graph		
	ECU Voltage Source	8.8	Volts	Isolate Row		
Bu	ssed Inputs	. /		More		
B210D Battery Voltage Low Stored						

Bad	2006 XK Data Display - ORC 3.7L 1J8HG48K06C		9.03	Show Shortcuts			
	Name	Value	Unit	Show			
	Second Row Center Pretensioner	0.0	Ohms	Graph			
	ECU Voltage Source	6.8	Volts	Add to			
E	Bussed Inputs			Graph			
	Airbag Indicator Lamp Status	Lamp		Remove From			
	Passenger Airbag Indicator Lamp Status	Lamp		Graph			
Bu	issed Outputs			Isolati Row			
	SRS indicator lamp request	On		Mor			
	B210D Battery Voltage Low Stored						

Bac			Date Display	- ORC		9.03	Show Shortcuts	
	Nan	ne			Value	Unit	Show	
_	Bussed	Inputs					Graph	
	Airb	ag Indicator	Lamp Status	TE F	Lamp		Add to	
	Pass		g Indicator L	amp	Lamp		Graph	4
E		Outputs					Remove	
	SRS	indicator lar	np request		On		Graph	1
13	Passe	enger Airba	g Status		Disab	le	Isolat Rov	
	Passe	7	g Disable La	mp	On		Mo	re
	B	210D Batte	ery Voltaģe	Low St	ored		Opti	ion

Show Back Shortcuts

Hardware Version: 07.01

Part Number:

52124081AC

Software Version: 07.00.01

Country Code: USA

Data Display

Actuators

Misc. **Functions** 

More **Options** 

View DTCs

Active: 1

Stored: 5

Pending: 0

Back		DTCs - ABS 9.03	Show Shortcuts
Code	Status	Description	Clear Stored
C2100	Active	Unknown	DTCs
U140E	Stored	Unknown	Environ. Data
2202	Stored	Unknown	
107C	Stored	Unknown	Tech Tips
2101	Stored	Unknown	Toggle
2204	Stored	Unknown	Row Heigh

PE14-017

CHRYLSER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

18060522

## **CONFIDENTIAL - Prior Approval Required Before Duplicating**

Preliminary Vehicle Investigation Report(PVIR)

NUMBER HR SERVICE  2005 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT  1J4GR48K65C 02-02 11 57834 03/11/200  NAME OF OWNER ADDRESS/LOCATION CITY STATE COUNTRY  ROCK WW JUSA  ZIP COLOR MODEL HOME PHONE BUSINESS PHONE  24/4747-  1668 WKJ WJ WJ  SELLING DEALER NAME BUSINESS CENTER DLR. CODE CITY STATE COUNTRY  CORREST LAKE CPDIE % 74 49956 MINNEAPOLIS MN JUSA  LAMO  SOMMAGE ESTIMATE COUNTRY  FORREST LAKE CPDIE % 74 49956 MINNEAPOLIS MN JUSA  LAMO  IMPECTOR - NAME FIRST, LAST, MIDDLE INSPECTOR'S COMPANY INSPECTOR'S PHONE NO.  DIM Deal L  DAMAGE ESTIMATE REPAIRE ESTIMATE  C MINOR € MODERATE C TOTAL LOSS \$7000.00  INTERVIEW  INTERVIEW WITH: C DRIVER C OWNER C OTHER DRIVER/OWNER  INTERVIEW DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:  11/07/2008 11/05/2008 02:45 C AM PM 11/10/2008  1. DRIVER'S  DESCRIPTION OF EVENT: C WW. She was traveling uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and noto a gravel surface. The front of her vehicle contacted a wooden pole about 8" in diameter. The pole did not appear to be damaged. Descended and surface and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital She had been wearing the seat bet land it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident. List on the pole did not appear to be damaged and accident and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle after the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even after the body repairs are completed.  SERVICE TOWNER ON THE STATE COUNTRY  INTERV		50522						_				
2005   EFF GRAND CHERCKEE LAREDO 4X4 SPORT   1.14GR48K65C   02-02 11 57834   03/11/200   2005   DITLITY 4-DR   2007   200	YEAR BRAND					DEN	ITIFICATION			- OD	OMETE	
NAME: LAST, FIRST, MIDDLE  INTERVIEW WITH:  C DRIVER C OWNER OTHER © DRIVER/OWNER  DATE OF INCIDENT:  TIME OF INCIDENT:  Was driving from work on Rt. 52 in the community of Brush Fork. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steer of her vehicle or the realized that she could not stop in time to avoid the truck, so she steer of her vehicle or the realized that she could not deploy during the frontal crash. She is now concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that the revelicle will not be safe to drive even after the son prior?  IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)			AREDO 4X4 SPO	ORT		65C		О	2-02	11 578	334	03/11/200
INTERVIEW WITH: CDRIVER COWNER COTHER © DRIVER/OWNER  INTERVIEW WITH: DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:  11/07/2008 11/05/2008 02:45 € AM € pm 11/10/2008  1. DRIVER'S DESCRIPTION OF EVENT: Church and when she looked back ahead, there was a green truck stopped in the road to the truck, so she steered her vehicle off the road to the right side and onto a gravel the time of the racident and about 80 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of other action and passing side in the road about 80 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of other action when the body repairs are completed.  INSPECTOR: MODERATE COWNER COWNER COWNER OF INCIDENT INSPECTION DATE:  1. DRIVER'S DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:  1. DRIVER'S DESCRIPTION OF WV. She was traveling uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel to the time of contact with the pole. The weather at the time was clear and any any and about 80 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hoppids. She had been wearing the seat belt and it contained her from contacting anything in the vehicle at the time of the accident and was not transported to the hoppids. She had been wearing the seat belt and it contained her from contacting anything in the vehicle at the time of the accident and was not transported to the hoppids. She had been wearing the seat belt and it contained her from contacting anything in the vehicle and the time of the accident and was not transported to the hoppids. She had been wearing the seat belt and it contained her from con			ADDRESS/LO	CATIO	N		CITY	•		s	ГАТЕ	COUNTRY
### LAST_FIRST, MIDDLE  INTERVIEW WITH:  DATE OF INCIDENT:  DATE OF INCIDENT:  DATE OF INCIDENT:  INTERVIEW  INTERVIEW WITH:  DATE OF INCIDENT:  DATE OF INCIDENT:  INTERVIEW  INTERVIEW WITH:  DATE OF INCIDENT:  INTERVIEW  INTERVIEW WITH:  DATE OF INCIDENT:  INTERVIEW DATE:  INTERVIEW DATE:  DATE OF INCIDENT:  INTERVIEW DATE:  INTERVIEW DATE:  INTERVIEW DATE:  INTERVIEW												_
ESELLING DEALER NAME BUSINESS CENTER INSPECTOR: NAME FIRST, LAST, MIDDLE INSPECTOR: SCOMPANY INSPECTOR: NAME FIRST, LAST, MIDDLE INSPECTOR: SCOMPANY INSPECTOR: NAME FIRST, LAST, MIDDLE INSPECTOR: COMPANY INSPECTOR: SPHONE NO.  IMD Deal L  EAA  SS1:315-4286  DAMAGE ESTIMATE  REPAIR ESTIMATE  CORIVER COWNER COTHER CORIVER/OWNER  INTERVIEW  INTERVIEW  INTERVIEW WITH:  CORIVER COWNER COTHER CORIVER/OWNER  NAME: LAST, FIRST, MIDDLE  INTERVIEW DATE:  DATE OF INCIDENT:  INSPECTION DATE:  11/07/2008  11/05/2008  02:45 CAM PM 11/10/2008  1. DRIVER'S  DESCRIPTION OF EVENT:  WW. She was travelling uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle contacted a wooden pole about 8° in diameter. The pole did not appear to be damaged.  Boes not know the vehicle speed at the time of contact with the pole. The weather at the time was clear and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital. She had been wearing the seat belt and it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident.  Is concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even after the body repairs are completed.  IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)	ZIP COLOR		-	МО	DEL HOM	IE P	HONE			BUSIN	ESS PH	IONE
SELLING DEALER NAME   SUSINESS CENTER   DLR. CODE   CITY   STATE   COUNTRY FORREST LAKE CPDJE %   74   9956   MINNEAPOLIS   MIN   USA		haki Metallic Cl	ear Coat	WK	ı J							
ALAMO	SELLING DEALER		BUSINESS CEN	NTER	DLR. COD	Е	CITY		ST	ATE	С	OUNTRY
INT DEEL BAA 951-315-4286  DAMAGE ESTIMATE REPAIR ESTIMATE  MINOR MODERATE TOTAL LOSS \$7000.00  INTERVIEW  INTERVIEW  INTERVIEW WITH:  DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:  11/07/2008 11/05/2008 02:45 AM PM 11/10/2008  1. DRIVER'S  Was driving from work on Rt. 52 in the community of Brush Fork, DESCRIPTION OF EVENT:  church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle contacted a wooden pole about 8" in diameter. The pole did not appear to be damaged.  Joes not know the vehicle speed at the time of contact with the pole. The weather at the time was clear and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital. She had been wearing the seat bett and it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident.  Is concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even after the body repairs are completed.  Insurance Allstate  Organy Name:  Yes No  If Yes, complete section "B"  Yes, what light:  IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)		CPDJE %	74		49956		MINNEAPOL	IS	MN	١	U	SA
INTERVIEW  INTERVIEW WITH:  C DRIVER C OWNER C OTHER © DRIVER/OWNER  INTERVIEW DATE:  INTERVIEW  INT		ME FIRST, LAS	T, MIDDLE		ECTOR'S C	ОМ					E NO.	
INTERVIEW  INTERVIEW WITH:  ORIVER OWNER OTHER DRIVER/OWNER  INTERVIEW DATE:  INTERVIEW DATE:  DATE OF INCIDENT:  INTERVIEW DATE:  DATE OF INCIDENT:  INTERVIEW DATE:  DATE OF INCIDENT:  INSPECTION DATE:  11/07/2008  11/05/2008  02:45 AM PM 11/10/2008  11/05/2008  Was driving from work on Rt. 52 in the community of Brush Fork, other and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle contacted a wooden pole about 8" in diameter. The pole did not appear to be damaged.  Interview Date:  WW. She was traveling uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle as we have seen and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital. She had been wearing the seat bett and it contained her from contacting. She had been wearing the seat bett and it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident.  Insurance				EAA						6		
INTERVIEW  INTERVIEW WITH:  C DRIVER C OWNER C OTHER C DRIVER/OWNER  NAME: LAST,FIRST, MIDDLE  INTERVIEW DATE:  DATE OF INCIDENT:  ITIME OF INCIDENT  INSPECTION DATE:  11/07/2008  11/05/2008  11/05/2008  11/05/2008  11/05/2008  11/05/2008  11/105/2008  11/105/2008  11/105/2008  11/105/2008  WW. She was traveling uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle contacted a wooden pole about 8° in diameter. The pole did not appear to be damaged.  Loes not know the vehicle speed at the time of tontact with the pole. The weather at the time was clear and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle. Mercer County sheriff's department responded to the hospital. She had been wearing the seat belt and it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident. Is concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even afte the body repairs are completed.  Insurance  Long Allstate  Long Allsta							_					
INTERVIEW WITH:  O DRIVER O OWNER OTHER DRIVER/OWNER  NAME: LAST, FIRST, MIDDLE  INTERVIEW DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:  11/07/2008 11/05/2008 02:45 AM PM 11/10/2008  1. DRIVER'S DESCRIPTION OF EVENT: Was driving from work on Rt. 52 in the community of Brush Fork, She then applied the brakes, but realized that she could not stopped in the road. She then applied the brakes, but realized that she could not so prive trace. The front of her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle contacted a wooden pole about 8" in diameter. The pole did not appear to be damaged. She time was clear and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital. She had been wearing the seat belt and it contained her from contacting anything in the vehicle. Mercere County sheriff's department responded to the accident. Is concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even after the body repairs are completed.  Insurance Company Name: Pressonal Injury: Pere there	MINOR MC	DERATE TO	TAL LOSS				\$ 7000.00	)				
INTERVIEW DATE:  DATE OF INCIDENT:  TIME OF INCIDENT  INSPECTION DATE:  11/07/2008  11/05/2008  02:45 AM PM  11/10/2008  11/10	e chilleani de estate de che est esche de est en encret est est est est est en de est en en en est est est est	statuvalineassainis kehteris kistavalineassainin kehteris kistavalinea konsussinin k	DRI'	VER (			OTHER DF	RIVER/O	WNEF		deinegranist deingebreit deine deine deine	कार स्थापनीय स्थापनी
1. DRIVER'S DESCRIPTION OF EVENT:  Was driving from work on Rt. 52 in the community of Brush Fork, DESCRIPTION OF EVENT:  Was driving from work on Rt. 52 in the community of Brush Fork, OESCRIPTION OF EVENT:  Was driving uphill at a speed between 30 and 35 MPH. She glanced at a church and when she looked back ahead, there was a green truck stopped in the road. She then applied the brakes, but realized that she could not stop in time to avoid the truck, so she steered her vehicle off the road to the right side and onto a gravel surface. The front of her vehicle contacted a wooden pole about 8" in diameter. The pole did not appear to be damaged.  Joes not know the vehicle speed at the time of contact with the pole. The weather at the time was clear and sunny and about 60 degrees F. The road was clear and dry asphalt. She was the only occupant in the vehicle at the time of the accident and was not transported to the hospital. She had been wearing the seat belt and it contained her from contacting anything in the vehicle. Mercer County sheriff's department responded to the accident.  Is concerned that the driver and passenger side airbags did not deploy during the frontal crash. She is now concerned that her vehicle will not be safe to drive even after the body repairs are completed.  **No If Yes, complete section "B" Prior?**  IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)	NAME: LAST,FIR	ST, MIDDLE		+7/1944 pt 34/5/1977		***********	eat in each of the first of the management of the first of the east of the first of				*************************	Antivate spirate in the same and the spirate in the
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Insurance Company Name: Personal Injury: Were there Personal njuries? Any Indicator/ Warning Lights on Prior?  If Yes, complete section "B"  If Yes, what light: If Yes, What light:  If Yes, What light:		truck, so surface.' pole did the time about 60 the vehic had been vehicle. I is concer frontal c	she steered he front of he front of he not appear to of contact with degrees F. The le at the time wearing the Mercer County and that the crash. She is no	ner ve er ve be da th the ne roa of th seat I sher Iriver ow co	chicle off the containing of t	we ar a ar a con tm	road to the ed a woode eather at th end dry asp ed was not entained her ent respond er side airt	right s n pole a loes no e time halt. Sh transpo from o ded to to pags did	ide a about t kno was ne wa orted ontac the a d not	nd ont t 8" in t 8" in the clear a ts the to the cting a cciden deplo	to a gr diame vehice and su only o hospi anything y during	avel eter. The le speed at nny and eccupant in tal. She ng in the
Varning Lights O Yes O No  If Yes, What light:  IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)	Personal Injury: Were there Personal Injuries?			विषयं देशकीय स्वर्धे स	на свети и водина в подражения в		If Yes, (	complet	e sect	ion <b>"B</b>		हाता र इस्ते प्रकार प्रकार विकास स्थापनी विकास स्थापनी विकास स्थापनी विकास स्थापनी विकास स्थापनी विकास स्थापनी
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**PART A- GENERAL** 

#### **REOUIRED PHOTOGRAPHS:**

ALL FOUR SIDE VIEWS IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL) - ANY RECENT VEHICLE **SERVICE** 

● YES ● NO

UNKNOWN IF YES, ENCLOSE COPIES OF

REPAIR ORDERS

#### INFORMATION:

POLICE/AGENCY REPORT #:

#### Unknown

ALL REPORTS/PHOTOS BY **OTHERS** 

- ADDRESS OF INSPECTION Address Body Works

Address Rt. 460

City **Princeton** wv State Zip 24740

Phone 304-487-2151

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES • NO - IF YES, DESCRIBE AND PHOTOGRAPH

### PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

#### **REOUIRED PHOTOGRAPHS:**

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING **UNDERCARRIAGE**

#### **INFORMATION:**

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER **OCCUPANTS**
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Driver Injuries stated that she was not injured in the accident, but she has a stiff and sore neck and upper back. She did not go to a doctor. Interior Damage - No visible damage or stains Exterior Damage -Frontal contact damage from what appears to be straight on (Photos) - Front Bumper Cover, Bumper Bar, Grill and Hood are pushed rearward by 15". The center of the contact point measures 25" from the outside of the driver side front tire. The contact point measures 9" wide and is consistent with the shape of a wooden pole object as described by the driver. (Photos) - RF Fender is dented and scratched adjacent to the Bumper Cover (Photo) -Radiator Support, upper and lower, including Radiator, A/C Condenser and A/T Oil Cooler are displaced rearward to the front of the engine. (Photos) -Engine Coolant is visible on the Cross Member. - Engine Belt is displaced from the pulleys. - Front Bumper Bar is torn away from the LF Frame Rail and pushed rearward 15". (Photo) - Right and Left Side Frame Rails do not appear to be bent. - The rear displacement of the Front Bumper Bar and Lower Radiator Support stopped short of contacting the Cross Member. There are no contact marks on the cross member and clearance remains between the components. (Photo)

Next

### PART C - AIRBAG(S)

## **REQUIRED PHOTOGRAPHS** STEERING WHEEL ✓ AIRBAG(S) KNEE BLOCKERS ALL POSSIBLE LOCATIONS OF CONTACT **AECM INFORMATION** - SOFTWARE VERSION: 05.E3.01 - SERIAL NUMBER: N/A - PART NUMBER : 04896018AA DOES AIRBAG WARNING LIGHT CYCLE ON? ● YES ○ NO ○ N/A - ARE WARNING LABELS

PRESENT (PHOTO)

NUMBER

● YES ○ NO

55361 230AA

COMPLETE PART D

- RECORD LABEL PART

○ N/A

- PHOTOGRAPH R	<b>EQUIRED FOR</b>	DRB SCREEN	IS & RECOR	D FAULTS
- WERE THERE DE	RB READINGS			
TAKEN?				
● YES ○ NO	IF NO. EXPLA	IN		

IF NO. EXPLAIN **RECORD ACTIVE DTC'S EXACTLY AS** COUNT MIN APPEAR: Active 0 - RECORD STORED DTC'S COUNT MIN (MINUTES/COUNTS): Stored 0

DRIVER	YES • NO
IF NO, EXPLAIN	Unknown
PASSENGER	C YES ONO
IF NO, EXPLAIN	Unknown
SIDE AIRBAG	C YES ONO R N/A
IF NO, EXPLAIN	
- WHICH SIDE	DEPLOYED?
C LEFT C F	RIGHT 🧖 N/A 🦈 BOTI
- TYPE OF SID	
	CURTAIN 🧖 N/A
	ERING WHEEL
TILT (S	
	TO STEERING WHEE
ି YES 🖲 N	=
IF YES, EXPL	AIN

- WAS ATRBAG DEPLOYED?

DO NOT ERASE DRB READINGS IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH? C YES @ NO IF YES, NOTE POSITION OF PASSENGER A/B **SWITCH** ON OFF N/A - EVIDENCE OF TAMPERING OR DISASSEMBLY? C YES 🤄 NO C N/A IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS - UNDERBODY DAMAGED? YES NO

IF YES, EXPLAIN

Front Bumper Bar (Photos)

PHOTOGRAPH REQUIRED

## PART D - SEATS/SHOULDER BELTS

## **REQUIRED** PHOTOGRAPHS:

**OVERALL SEAT BELTS** I/B & O/B

CLOSE UP OF ANY **IRREGULARITIES** 

LATCHPLATE WEAR CLOSE UP D-RING TO Section 1

SHOW LOADING -**OVERALL OF SEAT** 

CLOSE UP OF DAMAGE

RECORD DTC'S:

#### **INFORMATION:**

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

**Inaccessible** 

RECORD ALL INFORMATION STAMPED ON LATCHPLATE

Driver E33637 Passenger E30441 PXF536 39 3

- PRETENSION DEPLOYED?

C YES 🤄 NO C UNKNOWN - EXISTING LOCATION OF RECLINER -DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND

Reclined 8"

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER **HEAD RESTRAINT):** 

Driver 2" Passenger 0"

INCLINOMETER READING

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY** 

NOTE RESULTS

DOES THE BUCKLE LATCH? • YES • NO

IF NO, EXPLAIN

DO THEY RELEASE? • YES NO IF NO, EXPLAIN

DO THEY RETRACT? • YES O NO IF NO, EXPLAIN

ANY LOOSENESS OR BROKEN PARTS C YES 6 NO

IF YES, EXPLAIN?

CHECK FOR SEAT RETAINING BOLTS

NORMAL

BROKEN

C LOOSE C MISSING

NOTE AND RECORD APPROX. SEAT TRACK **OVERLAP** 

PE14-017 - Chrysler - 09090

	Driver seat power in approximately mid position
PART - E TRANSMISSION	NOT APPLICABLE
Previous	Next

#### PART - F UNINTENDED ACCELERATION NOT APPLICABLE

#### **PART - G BRAKES NOT APPLICABLE**

## PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

#### PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

## FART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

- Vehicle damage is consistent with a straight on frontal impact with a object about 9" wide. - The hood was jammed and engine compartment inspection and photos are limited. - Visual inspection of engine mounts from under the vehicle did not indicate shifting of the engine or transmission. - Visual damage to the vehicle was contained forward of the A pillar. - Engine starts, runs, and no unusual sounds noted. - Mr. Anderson completed his own engine oil change on 11/01/08. - Seat belts were tested for emergency lock feature. Each belt was jerked rapidly at 6" intervals of belt extension. In each case, the belt retractor locked and held.

Previous

November 17, 2008

R. R. 2, Box 255 Rock, WV

Reference No.: 18060522 VIN: 1J4GR48K650

Dear

This will further acknowledge contact to Chrysler Motors Corporation, regarding your 2005 Jeep Grand Cherokee.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report, and must inform you that we have been unable to determine any manufacturing responsibility. Our inspection revealed that the threshold for air bag deployment was not met. The impact was absorbed by the vehicle's crush points. Also, during the electronic testing, no fault codes appeared that would have indicated any malfunction at the time of the incident. Therefore, we must, respectfully decline any assistance associated with this incident.

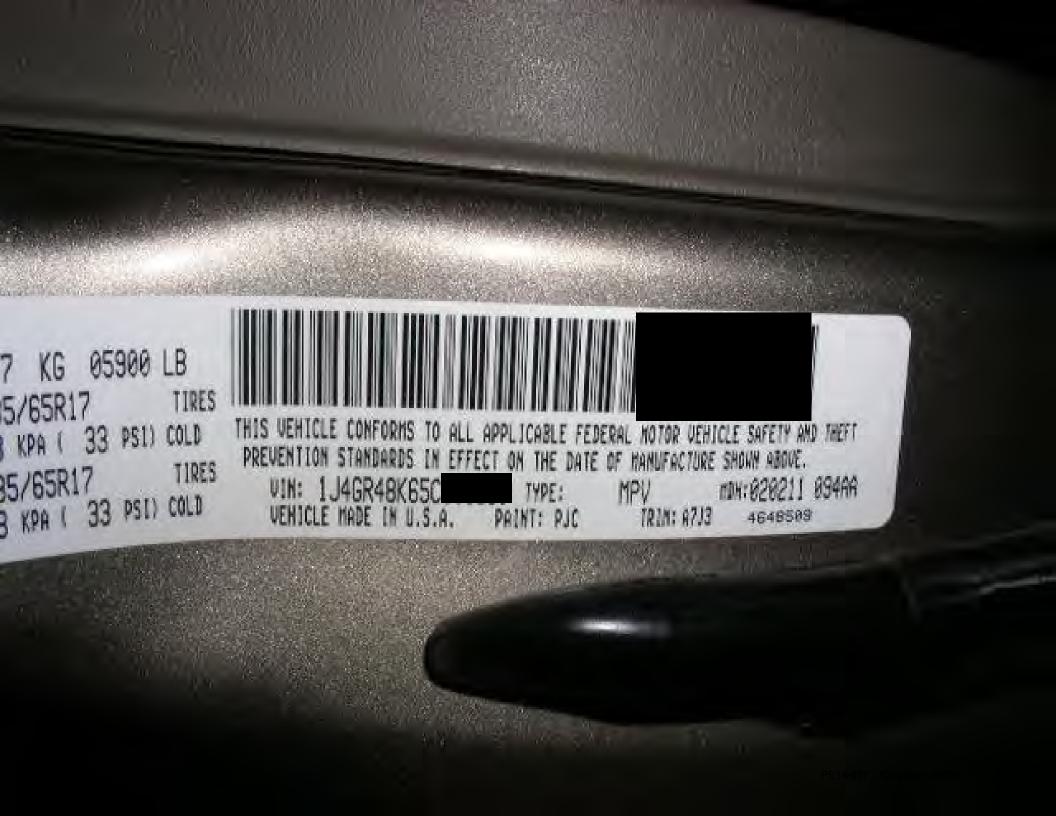
Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

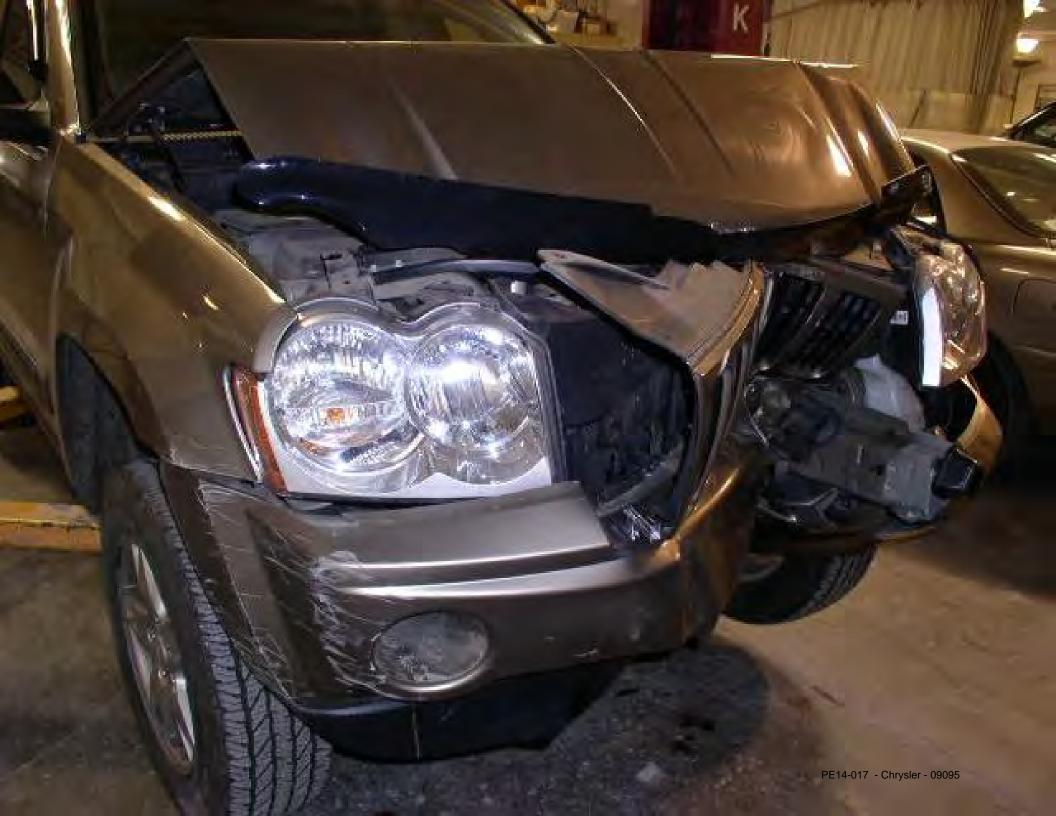
Sincerely,

M. R. Porterfield Special Investigations (248) 944-7134

MRP/kat





















Back

2005 WK

ECU Overview - ORC

9.03

Show Shortcuts

3.7L 1J4GR48K65C

Hardware Version: 00.00

Part Number: 04896018AA

Software Version: 05.E3.01

Country Code: USA

Data Display

Actuators

Misc. **Functions** 

More **Options** 

View DTCs

Active: 0

Stored: 0

Pending: 0



















# **AWARNING**

# **EVEN WITH ADVANCED AIR BAGS**



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- \* ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.





















































