

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17831239

PHOTOS

DANGER/POISON

DO NOT OPEN
THIS CAP. HAZARDOUS
FLUIDS ARE UNDER
PRESSURE. CONTACT
YOUR DEALER FOR
REPLACEMENT.

NO SPARKS
NO FLAMES
NO SMOKE

DO NOT OPEN
THIS CAP. HAZARDOUS
FLUIDS ARE UNDER
PRESSURE. CONTACT
YOUR DEALER FOR
REPLACEMENT.

DO NOT OPEN
THIS CAP. HAZARDOUS
FLUIDS ARE UNDER
PRESSURE. CONTACT
YOUR DEALER FOR
REPLACEMENT.





PE14-017 - Chrysler - 08707



SAFETY INSPECTION
2008



PE14-017 - Chrysler - 08709



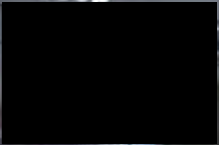
4x4
LAREDO



PE14-017 - Chrysler - 08711



Jeep



PE14-017 - Chrysler - 08712



PE14-017 - Chrysler - 08713



PE14-017 - Chrysler - 08714



PE14-017 - Chrysler - 08715



PE14-017 - Chrysler - 08716



PE14-017 - Chrysler - 08717



PE14-017 - Chrysler - 08718



PE14-017 - Chrysler - 08719



PE14-017 - Chrysler - 08720



PE14-017 - Chrysler - 08721

SRS
AIRBAG

PXF526 18-2



PXFB3 18 2



PE14-017 - Chrysler - 08725



PE14-017 - Chrysler - 08726



PE14-017 - Chrysler - 08727



PE14-017 - Chrysler - 08728

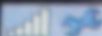


PE14-017 - Chrysler - 08729



PE14-017 - Chrysler - 08730

7085HO



Standalone Diag



All DTC's

Active DTC's (1)

Stored DTC's (0)

Pending DTC's (0)

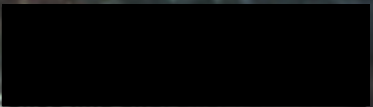
Clear All Stored

3007 WV

VEHICLE REGISTRATION

CHRYSLER JEEP DODGE
CHRYSLER JEEP DODGE
CHRYSLER JEEP DODGE

8GR48K77C



BY DAIMLERCHRYSLER CORPORATION

OF MFR: B-06

FRONT: 1339 KG 2950 LB
17X7.5

REAR: 1452 KG 3200 LB
17X7.5

GUAR: 2677 KG 5900 LB
WITH P245/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD
WITH P245/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8GR4BK77C [REDACTED] TYPE: MPV ID#: 08222
VEHICLE MADE IN U.S.A. PAINT: P18 TRIM: 4705 46485H





chrysler - 08735



PE14017 - Chrysler - 08736

Jeep





PE14-017 - Chrysler - 08738



PE14-017 - Chrysler - 08739



PE14-017 - Chrysler - 08/14





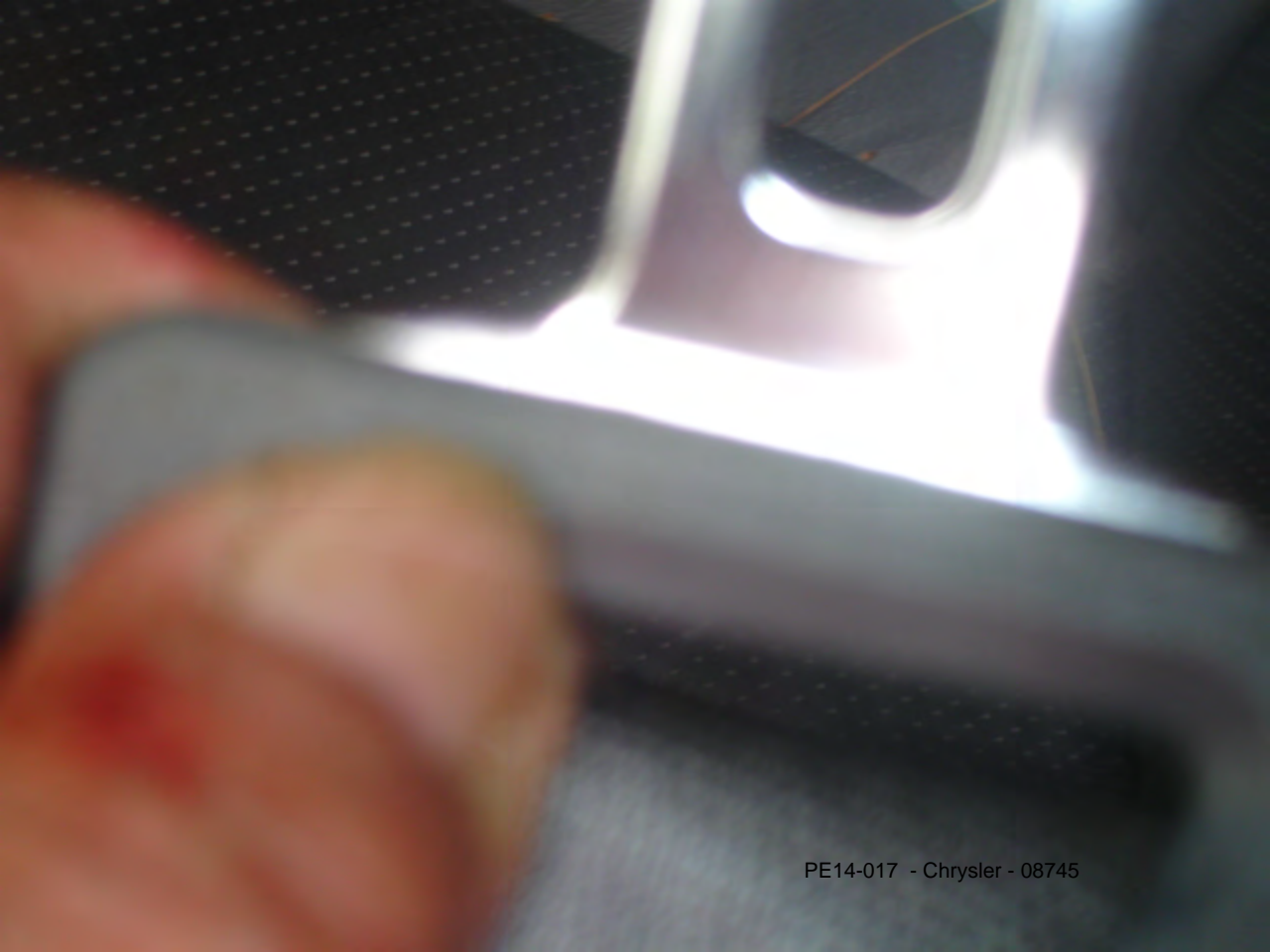
PE14-017 - Chrysler - 08742



PE14-017 - Chrysler - 08743



PE14-017 - Chrysler - 08744



PE14-017 - Chrysler - 08745



PE14-017 - Chrysler - 08746



PE14-017 - Chrysler - 08747



PE14-017 - Chrysler - 08748



PE14-017 - Chrysler - 08749

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



SA1230AA

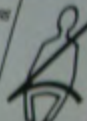
⚠ WARNING: HIGHER ROLL OVER RISK



AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP!

SEE OWNER'S MANUAL
FOR FURTHER INFORMATION



SA111-13-000



VOL MODE

FM

AM

MP3

SHOULDER

PUSH ON

1 2 3 4 5 6

ALC

HOLD SET

C/T

RESET

STEP

MENU

INFORMATION CENTER

Climate control panel with three rotary dials and a gear icon button.

OFF

gear shift knob

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17910698

September 26, 2008

[REDACTED]
Bessemer, AL [REDACTED]

Reference No.: 17910698

VIN: 1J8HS48P57C [REDACTED]

Dear [REDACTED]

This will acknowledge your recent contact regarding the accident involving your 2007 Jeep Grand Cherokee.

Naturally, we were sorry to learn of this incident, and the costly damage that occurred to your vehicle. Chrysler LLC provided for an independent inspector to examine your vehicle. We feel that the expense of this inspection is in the best interest of you, and the corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. A diagnostic scan tool was linked to the air bag computer module in order to determine whether or not any fault codes were present, which would have indicated a condition that would have prevented the air bag system from deploying. Also, as you may know, any fault with the air bag system prior to the accident would have caused the air bag warning light to come on, and stay on, beyond its normal 7 to 9 second self check following start up.

The Rollover Protection System (RPS) is used to mitigate occupant ejection during a vehicle rollover. The RPS is comprised of side curtain air bags, and seat belts pretensioners that may deploy during a rollover event. When the Airbag Control Module (ACM) determines a rollover event is occurring, the ACM deploys the seat belt pretensioners for slow developing events or both the pretensioners and the side curtain air bags for faster developing events.

The ACM compares the data acquired during the accident to the stored development thresholds for the calibration within the algorithm, to determine the level of deployment needed to protect the occupants. In your particular accident, it was determined only a seat belt pretensioner deployment was needed, and side air bag deployment was not merited. As such, the air bag system in your vehicle operated properly, and as designed in this incident.

Thank you for allowing us the opportunity to review this matter with you.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

September 26, 2008

[REDACTED]
Bessemer, AL [REDACTED]

Reference No.: 17910698

VIN: 1J8HS48P57C [REDACTED]

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Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 17910698

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2007	JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR	1J8HS48P57C [REDACTED]		06-30 12	36643	02/22/2007
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		BESSEMER	AL	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	light Graystone Pearl Coat	WKT	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
DON DRENNEN CHRYSLER JEEP INC		66	23808	HOOVER	AL	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Nicholas Cannistra E		EAA		845-462-4739		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input type="radio"/> MODERATE <input checked="" type="radio"/> TOTAL LOSS				\$.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: **09/22/2008** DATE OF INCIDENT: **05/28/2008** TIME OF INCIDENT: **09:00** AM PM INSPECTION DATE: **09/22/2008**

1. DRIVER'S DESCRIPTION OF EVENT: **The allegation is that the air bags did not deploy in an accident. The driver stated that she was driving when another vehicle ran a red light and hit her on the left side causing her vehicle to roll over.**

Insurance Company Name: **State farm**

Personal Injury: Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes No

If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS
IF CRASH DAMAGED:
 PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
 - ANY RECENT VEHICLE SERVICE

INFORMATION:

POLICE/AGENCY REPORT #: **unavailbble**
 ALL REPORTS/PHOTOS BY OTHERS
 - ADDRESS OF INSPECTION
 Address **626 Montgomery Hwy.**
 1
 Address

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES NO
 - IF YES, DESCRIBE AND PHOTOGRAPH

YES NO
 UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

2
City **Hoover**
State **AL**
Zip **35216**
Phone **205-823-5220**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: **There were no injuries. The damage was to the left front and rear doors and 'B' pillar Pushed in eight inches. The right side front and rear doors were dented in two inches and both side view rear mirrors were broken.**

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-
-

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

- SERIAL NUMBER :

- PART NUMBER :

- DOES AIRBAG WARNING LIGHT CYCLE ON?

- YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

- YES NO N/A

- RECORD LABEL PART NUMBER

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

- YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
B1B2E Pretensioner		2
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
None		

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN **unknown**

PASSENGER YES NO

IF NO, EXPLAIN **unknown**

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN **unknown**

- WHICH SIDE DEPLOYED?

- LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

- SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

- TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

- YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

- YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

- ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

- YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

- YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

PFX536
- PRETENSION DEPLOYED?

YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Straight up
EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

3"

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**
NOTE RESULTS

- DOES THE BUCKLE LATCH?

- YES NO
IF NO, EXPLAIN

- DO THEY RELEASE?

- YES NO
IF NO, EXPLAIN

- DO THEY RETRACT?

- YES NO
IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

- YES NO
IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

- NORMAL
 BROKEN
 LOOSE
 MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

4"

PART - E TRANSMISSION NOT APPLICABLE

Previous

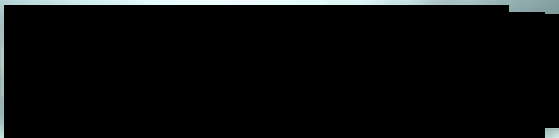
Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE**PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE** **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

Upon inspection of the vehicle I found many DTC`s that were not related to the bags. U0156,B1630, U0199, "Active". U0186, B210D "Stored". There was no damage to the front of the vehicle. The right front door glass was broken.I did a yank test on the seat belts and all locked,

Previous

1J8HS48P57C





Jeep











PE14-017 - Chrysler - 08766



























00'90'12







READ THE LABEL
DO NOT MIX ACIDS OR
WATER WITH ANY OF THE
SOLUTIONS. ALWAYS WEAR
YOUR SAFETY GOGGLES.
DO NOT DRINK OR
SMOKE WHILE USING
THESE PRODUCTS.
KEEP FROM CHILDREN
AND PETS.
DO NOT USE IN
ENCLOSED SPACES.
DO NOT USE IN
VEHICLES.
DO NOT USE IN
MOTOR VEHICLES.
DO NOT USE IN
MOTORCYCLES.
DO NOT USE IN
BOATS.
DO NOT USE IN
AVIATION.
DO NOT USE IN
MOTORHOMES.
DO NOT USE IN
RECREATIONAL VEHICLES.
DO NOT USE IN
CONFINED SPACES.
DO NOT USE IN
VEHICLES.
DO NOT USE IN
MOTOR VEHICLES.
DO NOT USE IN
MOTORCYCLES.
DO NOT USE IN
BOATS.
DO NOT USE IN
AVIATION.
DO NOT USE IN
MOTORHOMES.
DO NOT USE IN
RECREATIONAL VEHICLES.

A DANGER-POISON

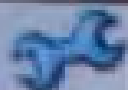
MAINTENANCE FREE
RECHARGEABLE
RESERVE CAPACITY
140
130
COLD CHARGE @ 0 °F (-18 °C)
DO NOT FRY WRENCH
DO NOT MIX ACIDS
RECHARGEABLE
RECHARGEABLE
RECHARGEABLE











Standalone Diag



Active DTC's

U0156	AMP	Active	▲
U0200	AMP	Active	
U0199	AMP	Active	
U0156	CCN	Active	
U0200	CCN	Active	
U0199	CCN	Active	
B1630	FCM (CGW)	Active	
U0156	FCM (CGW)	Active	
U0200	FCM (CGW)	Active	▼

09/07/2017



Standalone Diag

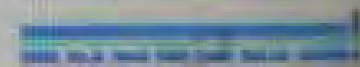


Active DTC's

U0200	FCM (CGW)	Active
U0199	FCM (CGW)	Active
U0156	HSM	Active
U0200	HSM	Active
U0199	HSM	Active
U0200	ORC	Active
U0199	ORC	Active
U0156	ORC	Active
B1B2F	ORC	Active



0007 MW





Standalone Diag



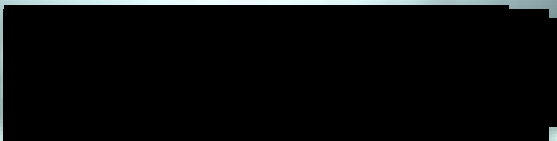
1st Row Driver Seat Belt
Pretensioner Circuit Open



2007 MAL



1J8HS48P57C





Jeep











PE14-017 - Chrysler - 08796

































00'90'12















Pass-Through



System Status

Release: 0.40.0

Mode : Pass-Through

Date : 09/22/08 10:10:32

Network: Not Connected

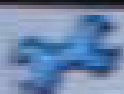
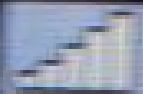
IP : N/A

Vehicle: connected unlocked

Name : C0549-01239

ENT

2007-WK



Standalone Diag



Initiating Standalone
Diagnostic mode
Version 7.01.240
Please wait...



Standalone Diag



Active DTC's

U0156	AMP	Active	▲
U0200	AMP	Active	
U0199	AMP	Active	
U0156	CCN	Active	
U0200	CCN	Active	
U0199	CCN	Active	
B1630	FCM (CGW)	Active	
U0156	FCM (CGW)	Active	
U0200	FCM (CGW)	Active	▼

09/07/2017



Standalone Diag



Active DTC's

U0200	FCM (CGW)	Active
U0199	FCM (CGW)	Active
U0156	HSM	Active
U0200	HSM	Active
U0199	HSM	Active
U0200	ORC	Active
U0199	ORC	Active
U0156	ORC	Active
B1B2F	ORC	Active



0007 MW





Standalone Diag



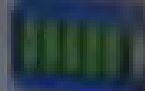
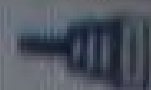
Active DTC's

DTC	Module	Status
U0200	RADIO	Active
U0199	RADIO	Active
U0200	SCM	Active
U0156	SCM	Active
U0199	SCM	Active
U0156	SDAR	Active
U0200	SDAR	Active
U0199	SDAR	Active

2007 WLV



Standalone Diag



Lost Communication With
Driver Door Module



2007 WV





Standalone Diag



Stored DTC's

C2101	ABS	Stored
U0186	CCN	Stored
B210D	SUNR	Stored

2007 WV



Standalone Diag



Lost Communication With
Audio Amplifier



2007 118





Standalone Diag



Battery Voltage Low



STANDALONE DIAG





Standalone Diag



1st Row Driver Seat Belt
Pretensioner Circuit Open



2007 MAL





Standalone Diag

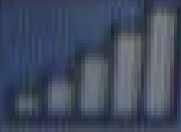


1st Row Passenger Seat
Belt Pretensioner Circuit
Open



2007_MV





Standalone Diag



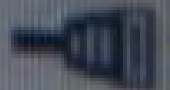
Lost Communication With
Passenger Door Module



2007_114



Standalone Diag



Lost Communication With Driver Door Module



2007 UUV





Standalone Diag



Lost Communication With Driver Door Module



Standalone Diag



Lost Communication With
Electronic Overhead Module

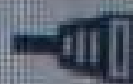


38877 10/1/07





Standalone Diag



Battery Voltage Low

2017-01-17 14:17



Standalone Diag



Lost Communication With
Audio Amplifier

2007-12-28



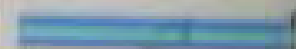
Standalone Diag



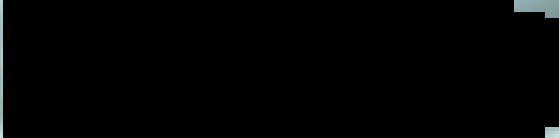
Battery Voltage High



2007 WW



1J8HS48P57C





Jeep











PE14-017 - Chrysler - 08844



























90'90'12





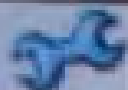
CHRYSLER
MOTOR COMPANY
FORD MOTOR COMPANY











Standalone Diag



Active DTC's

U0156	AMP	Active	▲
U0200	AMP	Active	
U0199	AMP	Active	
U0156	CCN	Active	
U0200	CCN	Active	
U0199	CCN	Active	
B1630	FCM (CGW)	Active	
U0156	FCM (CGW)	Active	
U0200	FCM (CGW)	Active	▼

09/07 11:57



Standalone Diag



Active DTC's

U0200	FCM (CGW)	Active
U0199	FCM (CGW)	Active
U0156	HSM	Active
U0200	HSM	Active
U0199	HSM	Active
U0200	ORC	Active
U0199	ORC	Active
U0156	ORC	Active
B1B2F	ORC	Active



0007 MW





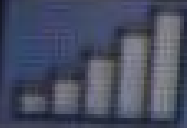
Standalone Diag



Stored DTC's

C2101	ABS	Stored
U0186	CCN	Stored
B210D	SUNR	Stored

2007 WV



Standalone Diag



1st Row Driver Seat Belt
Pretensioner Circuit Open



2007 MAL





Standalone Diag



Lost Communication With
Passenger Door Module



2007_114



Standalone Diag



Lost Communication With
Electronic Overhead Module



58877 133

