

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17133949

PHOTOS



PE14-017 - Chrysler - 07917



PE14-017 - Chrysler - 07918



PE14-017 - Chrysler - 07919



PE14-017 - Chrysler - 07920

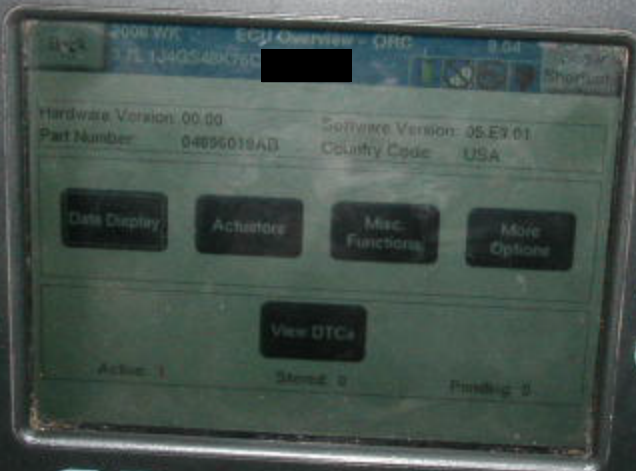


PE14-017 - Chrysler - 07921



PE14-017 - Chrysler - 07922

DAIMLERCHRYSLER



StarSCAN

PE14-017 - Chrysler - 07923

DAIMLERCHRYSLER

2008 WK DTCs - ORC 8.04

Back 3.7L 1J4QS48K76C [REDACTED] Show Shortcuts

Code	Status	Description
U0171	Active	Lost Communication w/ Up-Front Right Satellite Acceleration Sensor

Clear Stored DTCs

Environ Data

Tech Tips

Toggle Row Height



PE14-017 - Chrysler - 07925



PE14-017 - Chrysler - 07926



PE14-017 - Chrysler - 07927



PE14-017 - Chrysler - 07928



PE14-017 - Chrysler - 07929

MFD BY DAIMLER-CHRYSLER CORPORATION

DATE OF MFG: 8-95

GVWR FRONT:	1350 KG / 2950 LB	WTR	2506 KG / 5520M LB	TUBES	
	1707.5	WTR W/	P235/65R17		
GVWR REAR:	1450 KG / 3200 LB	WTR W/	225/45R17	33 PSI CALD	
	1707.5	WTR W/	P235/65R17	33 PSI CALD	



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL
PRESERVATION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

WTR: 1.455482795
VIN: [REDACTED] 1995
VEHICLE MADE IN U.S.A. MAKE: CHRYSLER
MODEL: PT CRUISER





PE14-017 - Chrysler - 07932



PE14-017 - Chrysler - 07933

WARNING

EVEN WITH ADVANCED AIR BAGS



55361230AA

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



2008/14024
Feb-199
at
37,828
1-1-24



PE14-017 - Chrysler - 07836



PE14-017 - Chrysler - 07937



PE14-017 - Chrysler - 07938



PE14-017 - Chrysler - 07939



PE14-017 07940 - 07940



PE14-017 - Chrysler - 07941



PE14-017 - Chrysler - 07942



PE14-017 - Chrysler - 07943



PE14-017 - Chrysler - 07944



PE14-017 - Chrysler - 07945



PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17205825

PHOTOS



PE14-017 - Chrysler - 07947



PE14-017 - Chrysler - 07948





PE14-017 - Chrysler - 07950



PE14-017 - Chrysler - 07951



PE14-017 - Chrysler - 07952



PE14-017 - Chrysler - 07953



PE 14 017 - Chrysler - 07954



PE14-017 - Chrysler - 07955



PE14-017 - Chrysler - 07956



PE14-017 - Chrysler - 07957



PE14-017 - Chrysler - 07958



PE14-017 - Chrysler - 07959



PE14-017 - Chrysler - 07/2014



PE14-017 - Chrysler - 07961



PE14-017 - Chrysler - 07962



PE14-017 - Chrysler - 07963



PE14-017 - Chrysler - 07964



PE14-017 - Chrysler - 07965

Back

2006 WK

ECU Overview - ORC

8.04

3.7L 1J4GR48K66C



Show
Shortcuts

Hardware Version: 00.00

Software Version: 06.D9.01

Part Number: 68002601AA

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 0

Stored: 0

Pending: 0

PE14-017 - Chrysler - 07966

Back

2006 WK

ECU Overview - ORC

8.04

3.7L 1J4GR48K66C [REDACTED]



Show Shortcuts

Hardware Version: 00.00

Software Version: 06.D9.01

Part Number: 68002601AA

Country Code: USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 0

Stored: 0

Pending: 0



PE14-017 - Chrysler - 07968



PE14-017 - Chrysler - 07969



PE14-017 - Chrysler - 07970



PE16-017 - Chrysler - 07971



PE14-017 - Chrysler

2677 KG 05900 LB
P245/65R17 TIRES
228 KPA (33 PSI) COLD
P245/65R17 TIRES
228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GR48K66C [REDACTED] TYPE: MPV NDI: 062422 379AA
VEHICLE MADE IN U.S.A. PRINT: PXB TRIM: YLDS 4648500



[P] R N D
19091 mile

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



83301230AA

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.



PE14-017 - Chrysler - 07976



PE14-017 - Chrysler - 07977



PE14-017 - Chrysler - 07978



Jeep

PE14-017 - Chrysler-107979



PE14-017 - Chrysler - 07980



PE14-017 - Chrysler - 07981



PE14-017 - Chrysler - 07962



PE14-017 - Chrysler - 07983

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

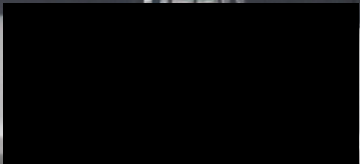
CONSUMER COMPLAINTS

17223702

PHOTOS



Jeep



PE14-017 - Chrysler - 07984



PE14-017 - Chrysler - 07985



PE14-017 - Chrysler - 07986



PE14-017 - Chrysler - 07987



PE14-017 - Chrysler - 07988



PE14-017 - Chrysler - 07989



PE14-017 - Chrysler - 07990



PE14-017 - Chrysler - 07992



PE14-017 - Chrysler - 07993



PE14-017 - Chrysler - 07994



PE14-017 - Chrysler - 07995



PE14-017 - Chrysler - 07996



PE14-017 - Chrysler - 07998



PE14-017 - Chrysler - 07999



PE14-017 - Chrysler - 08000



PE14-017 - Chrysler - 08001

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 11-86

GAWR FRONT: 1338 KG 2950 LB
1707.5

GAWR REAR: 1656 KG 3650 LB
1707.5

WGT: 286 KG 6400 LB
WTR: P245-65R17 TIRES
WTR: 240 MM / 35 PSI COLD
WTR: P245-65R17 TIRES
WTR: 240 MM / 35 PSI COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE.

VIN: 1J8H48K17C [REDACTED] TYPE: MPV
VEHICLE MADE IN U.S.A. PRINT: P50 TRN: 1705

DAIMLERCHRYSLER



Back		2007 XK		All DTCs		8.04		Show Shortcuts	
3.7L 1J8HG48K07C		[REDACTED]							
ECU	Code	Status	Description						
TCM	U1409	Stored	Implausible Left Front Wheel Speed Signal Received			Clear All Stored DTCs			
ABS	C100A	Active	Left Front Wheel Speed Sensor Circuit			Clear ECU DTCs			
FCMCG	B163C	Active	Front Left Turn Lamp Control Circuit High			Erase Data			
WCM	C0077	Stored	Low Tire Pressure			Tech Tips			
						More Options			



← BACK

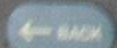
↑ SHIFT



← BACK

↑ SHIFT

DAIMLERCHRYSLER



2007 XK ECM Overview - ORC 8.94

Back 3.7L 1J8HG46K07C [REDACTED] Show Shortcuts

Hardware Version: 09.00 Software Version: 07.D6.E2
Part Number: 68000233AC Country Code: USA

Data Display Actuators Misc. Functions More Options

View DTCs

Active: 0 Stored: 0 Pending: 0

1J8HG48K07C [REDACTED]



PE14-017 - Chrysler - 08006



Jeep

PE14-017 Chrysler 08007



PE14-017 - Chrysler - 08008



PE14-017 - Chrysler - 08009



PE14-017 - Chrysler - 08010



PE14-017 - Chrysler - 08011

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17313062

PHOTOS



PE14-017 - Chrysler - 08012



PE14-017 - Chrysler - 08013



08014 - Chrysler - 08014



PE14-017 - Chrysler - 08015



PE14-017 - Chrysler - 08016



PE14-017 - Chrysler - 08017

⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



55361230AA

- CHILDREN CAN BE KILLED OR SERIOUSLY INJURED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.
- SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT AIR BAGS.





PE14-017 - Chrysler - 08019



PE14-017 - Chrysler - 08020



PE14-017 - Chrysler - 08021



PE14-017 - Chrysler - 08022



PE14-017 - Chrysler - 08023







PE14-017 - Chrysler - 08026



PE14-017 - Chrysler - 08027



PE14-017 - Chrysler - 08028



*F-380
05

PE14-017 - Chrysler - 08029



Jeep

PE14 017 Chrysler 00050



PE14-017 - Chrysler - 08031



PE14-017 - Chrysler - 08032



PE14-017 - Chrysler - 08033



S-71
UNITED

PE14-017 - Chrysler - 08034



PE14-017 - Chrysler - 08035



PE14-017 - Chrysler 08/08

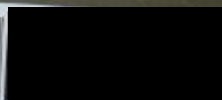


RECALL - Chrysler - 08037

CHRYSLER CORPORATION

05
9 KG 2950 LB
17X7.5
9 KG 3200 LB
17X7.5

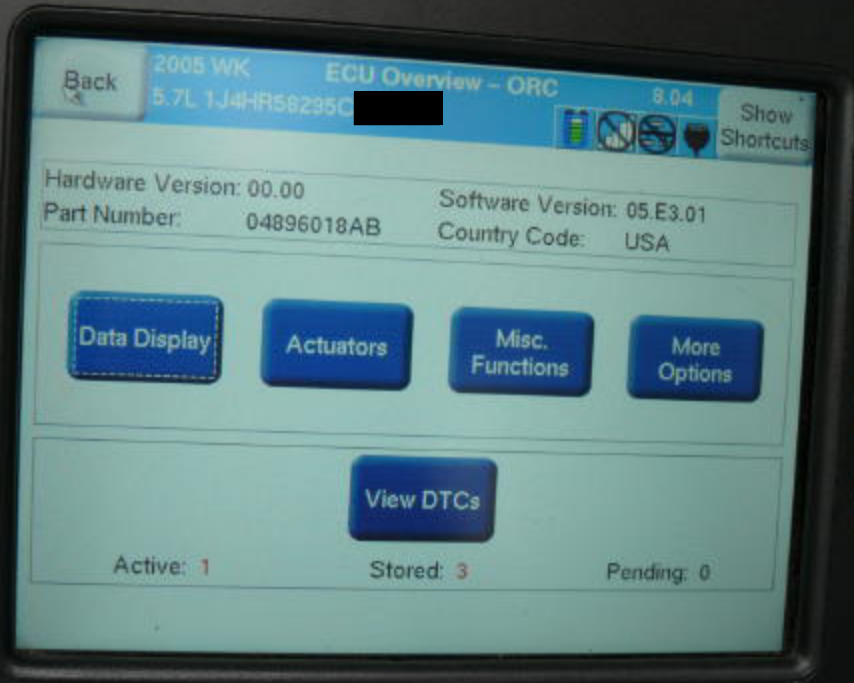
GWR: 2790 KG 6150 LB
WITH P235/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD
WITH P235/65R17 TIRES
RIMS AT 228 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4HR582950 [REDACTED] TYPE: MPV NBR: 051318 0079B
VEHICLE MADE IN U.S.A. PAINT: PJC TRIM: PLJ1 4648509





Back

2005 WK
5.7L 1J4HR56235C

ECU Overview - ORC

8.04

Show Shortcuts



Hardware Version: 00.00

Software Version: 05.E3.01

Part Number: 04896018AB

Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 1

Stored: 3

Pending: 0

2005 WK DTCs - ORC 8.04

Back 5.7L 1J4HR58295C [REDACTED] Show Shortcuts

Code	Status	Description	Clear Stored DTCs
U1414	Stored	Implausible/Missing ECU Network Configuration Data	Environ. Data
U1415	Stored	Implausible/Missing Vehicle Configuration Data	
B223D	Active	OCM DTC Present	Tech Tips
U0141	Stored	Lost Communication With FCM	Toggle Row Height

DAIMLERCHRYSLER



2005 WK ECU Overview - OCM 8.04 Show Shortcuts

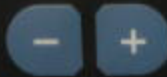
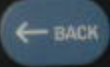
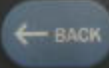
Back 5.7L 1J4-R582950 [REDACTED]

Hardware Version: 00.B0 Software Version: 03.03.05
Part Number: 56043195AZ Country Code: USA

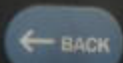
Data Display Actustors Misc. Functions More Options

View DTCs

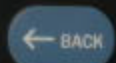
Active: 1 Stored: 1 Pending: 0



DAIMLERCHRYSLER



Back		2005 WK	DTCs - OCM	8:04	Show Shortcuts
Code	Status	Description		Clear Stored DTCs	
B1BBC	Active	OCS Negative System Weight		Environ. Data	
U0141	Stored	Lost Communication With FCM			





PE14-017 - Chrysler - 08044



PE14-017 - Chrysler - 08045



PE14-017 - Chrysler - 08046



PE14-017 - Chrysler - 08047



PE14-017 - Chrysler - 08048



PE14-017 - Chrysler - 08049



PE14-017 - Chrysler - 08050



PE14-017 - Chrysler - 08051



PE14-017 - Chrysler - 08052



PE143017 - Chrysler - 08053

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

17316539

March 27, 2008

[REDACTED]
Austin, TX [REDACTED]

Reference No.: 17316539

VIN: 1J4HS58N76C [REDACTED]

Dear [REDACTED]

This will further acknowledge contact to Chrysler Motors Corporation, regarding your 2006 Jeep Grand Cherokee.

[REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report, and must inform you that we have been unable to determine any manufacturing responsibility. Our inspection revealed that the threshold for air bag deployment was not met. The impact was absorbed by the vehicle's crush points. Also, during the electronic testing, no fault codes appeared that would have indicated any malfunction at the time of the incident. Therefore, we must, respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

M. R. Porterfield
Special Investigations
(248) 944-7134

MRP/kat

March 27, 2008

[REDACTED]
[REDACTED]
Manchaca, TX [REDACTED]

Reference No.: 17316539

VIN: 1J4HS58N76C [REDACTED]

Dear [REDACTED]

This will further acknowledge contact to Chrysler Motors Corporation, regarding your 2006 Jeep Grand Cherokee.

[REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report, and must inform you that we have been unable to determine any manufacturing responsibility. Our inspection revealed that the threshold for air bag deployment was not met. The impact was absorbed by the vehicle's crush points. Also, during the electronic testing, no fault codes appeared that would have indicated any malfunction at the time of the incident. Therefore, we must, respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

M. R. Porterfield
Special Investigations
(248) 944-7134

MRP/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 17316539

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER	MO/DY-HR	ODOMETER	IN-SERVICE
2006	JEEP GRAND CHEROKEE LTD. 4X2 SPORT UTILITY 4-DR	1J4HS58N76C [REDACTED]	07-08 09	36799	05/25/2006
NAME OF OWNER		ADDRESS/LOCATION	CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]	AUSTIN	TX	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE	
78701-2071	Inferno Red Crystal Pearl Coat	WKT	[REDACTED]		
SELLING DEALER NAME	BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
CHUCK NASH JEEP EAGLE	63	23869	SAN MARCOS	TX	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY	INSPECTOR'S PHONE NO.		
Jerry Hancock L		E.A.A.	830-324-6897		
DAMAGE ESTIMATE			REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS			\$ 10979.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: **03/18/2008** DATE OF INCIDENT: **03/13/2008** TIME OF INCIDENT: **05:10** AM PM INSPECTION DATE: **03/20/2008**

1. DRIVER'S DESCRIPTION OF EVENT: [REDACTED] stated she was traveling on Westgate street in Weslaco, Tx. She stated she was traveling at a speed of about 30 mph. This was a two lane roadway. A dog ran out in front of her. She pulled to the left jumped the curb and hit a light pole made of wood she then pulled back across the roadway and stopped on the right side. (A man came over to the vehicle and told her to turn the engine off. She felt that the air Bags should have deployed.

Insurance Company Name: **Harford Ins. Co**
 Personal Injury: Were there Personal Injuries? Yes No If Yes, complete section "B"
 Any Indicator/Warning Lights on Prior? Yes No If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

<p>REQUIRED PHOTOGRAPHS: <input checked="" type="checkbox"/> ALL FOUR SIDE VIEWS IF CRASH DAMAGED: PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL) - ANY RECENT VEHICLE SERVICE</p>	<p>INFORMATION: <input checked="" type="checkbox"/> POLICE/AGENCY REPORT #: Not ready <input type="checkbox"/> ALL REPORTS/PHOTOS BY OTHERS - ADDRESS OF INSPECTION Address Van Burkleo Motors 1 Address 3201 10th street</p>	<p>- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY <input type="radio"/> YES <input checked="" type="radio"/> NO - IF YES, DESCRIBE AND PHOTOGRAPH</p>
--	---	--

YES NO
 UNKNOWN
 IF YES, ENCLOSE COPIES OF
 REPAIR ORDERS

2
 City **Mc Allen**
 State **Tx**
 Zip **78501**
 Phone **956-668-1645**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

No injuries in accident. The main impact was to the left front side at the left end of the bumper support and fender. Then into the area of the left wheel. Frame bent a small amount where the bumper support is attached to the engine cradle. The lower A frame at the left front axle is broken. The radiator support is bent a small amount on the left end. Left front fender is bent and had been removed from the vehicle. There is no damage to the inside of the vehicle. The lean back was all the way back where the tech. had been laying down at the noon hour. The left front wheel is bent in two places inside and out. The radio was missing. I was told that it had been taken from the vehicle when it was outside on the lot. All wires cut at the radio.

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
10.3300
- SERIAL NUMBER :

- PART NUMBER :
56054012AF
- DOES AIRBAG WARNING LIGHT CYCLE ON?
 YES NO N/A
- ARE WARNING LABELS PRESENT (PHOTO)
 YES NO N/A
- RECORD LABEL PART NUMBER
55361230AA
- COMPLETE PART D**

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
 YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
No DTC's		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
No stored codes		

- WAS AIRBAG DEPLOYED?
DRIVER YES NO
IF NO, EXPLAIN **Not deployed**
- PASSENGER YES NO
IF NO, EXPLAIN **Not deployed**
- SIDE AIRBAG YES NO N/A
IF NO, EXPLAIN
- WHICH SIDE DEPLOYED?
 LEFT RIGHT N/A BOTH
- TYPE OF SIDE AIRBAG
 SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL
 TILT STANDARD
- ANY DAMAGE TO STEERING WHEEL
 YES NO
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
 YES NO
IF YES,
 NOTE POSITION OF PASSENGER A/B SWITCH
 ON OFF N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
 YES NO N/A
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
 YES NO
IF YES, EXPLAIN

See exterior damage report

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
No labels on belts or latch asy.
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
No label on latch plate E33637 on trim around plate
- PRETENSION DEPLOYED?
 YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
No damage
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
None

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

- NOTE RESULTS
- DOES THE BUCKLE LATCH?
 YES NO
IF NO, EXPLAIN
- DO THEY RELEASE?
 YES NO
IF NO, EXPLAIN
- DO THEY RETRACT?
 YES NO
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
 YES NO
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 NORMAL
 BROKEN
 LOOSE
 MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

None

PART - E TRANSMISSION NOT APPLICABLE

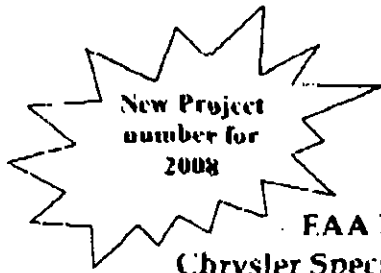
Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE**PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE** **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

Checked belts for lock up by jerking hard.Seat belts locked. Driver was alone in the vehicle. DTC`s active while using the star scan were caused be the wires cut and radio taken from the vehicle. Codes UO197 and UO184

[Previous](#)[Form Approved](#)[Returned for corrections](#)



FAA Project Number: CHRY-2008
Chrysler Special Investigations Inspection Request

Owner: [REDACTED]

Deleted: _____
Deleted: EIMenh

Project No. CHRY-2008

CAIR No.: 17316539

TO: Jerry Hancock

FROM: EAA FC

Date Sent: 3/17/08

DUE DATE: 3/20/08

***PLEASE ACKNOWLEDGE PROMPTLY BY FAX OR EMAIL**

*Receipt of CAIR and Accepting case for investigation? Yes No

Date: 3/17/08

*Closure Date: 3-22-08

(Always send case closure date to EAA FC box upon completion of case - Thanks!)

RECEIVED
MAR 25 REC'D
SPECIAL INVESTIGATIONS

Chrysler Special Investigations Fax No.: 248-512-8748

- Please email all case acceptances, closures, delay notices and updates to: caafc@servicesolutions.spx.com
- Please upload photos and report to the Special Investigations website at: www.covisint.com
- Email Closure to EAAFC@servicesolutions.spx.com upon uploading your report and photos to Covisint.

For technical assistance related to Project CHRY-2008, please call one of the following Chrysler Special Investigations contacts:

- Mike Martell (248) 944-7038
- Roy Porterfield (248) 944-7134
- Jay Susalla (248) 944-7149

Comments: _____

Deleted: _____

Attached total 5 pages

03/20/2008 at 11:23 AM
76150

CLAIM: 17316539

Job Number:

VAN BURKLEO COLLISION SUPER CENTER

Federal ID #:741489075

"EXPERIENCE THE VAN BURKLEO DIFFERENCE "

1325 E. PECAN

MCALLEN, TX 78501

(956)668-1645 Fax: (956)618-7286

PRELIMINARY ESTIMATE

Written By: MTKE RIOJAS
Adjuster: MICHAEL VALDEX

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED]

Claim #
Policy #

Deductible:

Date of Loss: 03/03/2008

Type of Loss: Collision

Point of Impact: 11. Left Front

Day: [REDACTED]
Other: [REDACTED]

Inspect VAN BURKLEO COLLISION SUPER CENT
Location: 1325 E. PECAN
MCALLEN, TX 78501

Business: (956)668-1645

Insurance HARTFORD
Company:

22 Days to Repair

2006 JEEP GRAND CHEROKEE 4X2 LIMITED 8-4.7L-FI 4D UTV BURGENDY Int:GREY
VIN: 1J4HS58N76C [REDACTED] Lic: [REDACTED] TX Prod Date: 05/2006 Odometer: 36799

Condition: Good

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Theft Deterrent/Alarm	Rear Wiper	Steering Wheel Controls
Body Side Moldings	Dual Mirrors	Privacy Glass
Console/Storage	Roof Console	Luggage/Roof Rack
Fog Lamps	Clear Coat Paint	Metallic Paint
Power Steering	Power Brakes	Power Windows
Power Locks	Power Driver Seat	Power Passenger Seat
Power Mirrors	AM Radio	FM Radio
Stereo	Search/Seek	CD Changer/Stacker
Anti-Lock Brakes (4)	Driver Air Bag	Passenger Air Bag
4 Wheel Disc Brakes	Leather Seats	Bucket Seats
Heated Seats	Rear Step Bumper	Automatic Transmission
Overdrive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
N 2**	Repl	RECOND bumper cover w/chrome insert.	1	184.00	2.4	2.6
3#	Refn	ADD FOR CLEAR COAT				1.0
4**	Repl	A/M Insert chrome	1	184.00	Incl.	
5	R&I	License bracket			0.2	
6	Repl	Lower deflector	1	53.95	Incl.	

CAIR: 17316539

03/20/2008 at 11:23 AM
76150

Job Number:

PRELIMINARY ESTIMATE

2006 JEEP GRAND CHEROKEE 4X2 LIMITED 8-4.7L-FI 4D UTV BURGENDY Int:GREY

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
7**	Repl	A/M Cover support	1	69.00	0.2	
8		FRONT LAMPS				
N 9**	Repl	A/M LT Headlamp assy	1	219.00	Incl.	
10		Aim headlamps			0.5	
11	Repl	LT Fog lamp assy	1	103.00	Incl.	
12		HOOD				
N 13*	Rpr	Hood (ALU)			2.0	2.5
14		Overlap Major Non-Adj. Panel				-0.2
15		WINDSHIELD				
16	R&I	RT Washer nozzle			0.2	
17	R&I	LT Washer nozzle			0.2	
18	Repl	Washer pump	1	84.20		
19	Repl	Reservoir	1	34.00	Incl.	
20		FENDER				
21	Repl	LT Fender	1	128.00	2.0	2.2
22		Overlap Major Adj. Panel				-0.4
23		Add for Edging				0.5
24**	Repl	A/M LT Fender liner	1	52.00	Incl.	
25		FRONT DOOR				
N 26	Repl	LT Door shell	1	519.00	5.0	3.2
27		Overlap Major Adj. Panel				-0.4
28*	Repl	LT Belt w'strip	1	65.70	Incl.	
29**	Repl	A/M LT Power mirror w/o heat (GTN)	1	104.00	0.3	
30	R&I	LT Handle, outside Laredo, Limited & Overland light khaki			Incl.	
31	Refn	LT Handle, outside Laredo, Limited & Overland light khaki				0.4
32	R&I	LT R&I trim panel			Incl.	
33	Repl	LT Glass run	1	71.45	0.2	
34	Repl	LT Lower molding Limited chrome	1	94.75	0.4	
35	Repl	LT Lower hinge	1	43.50	0.3	0.3
36		REAR DOOR				
37*	Rpr	LT Outer panel			3.0	2.2
38		Overlap Major Adj. Panel				-0.4
39	R&I	LT Lower molding Limited chrome			0.4	
40	R&I	LT Belt w'strip			0.2	
41	R&I	LT Handle, outside Laredo, Overland red			0.3	
42*	R&I	LT Glass run			0.3	
43	R&I	LT R&I trim panel			0.4	
44*	Rpr	LT Door shell			3.0	2.2
45		Overlap Major Adj. Panel				-0.4
46		Add for Inside				0.5
47		QUARTER PANEL				
48*	Rpr	LT Quarter panel			3.0	2.4

② AIR! 17316539

03/20/2008 at 11:23 AM
76150

Job Number:

PRELIMINARY ESTIMATE

2006 JEEP GRAND CHEROKEE 4X2 LIMITED 8-4.7L-FI 4D UTV BURGENDY Int:GREY

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
49		Overlap Major Adj. Panel				-0.4
50	R&I	Fuel door			0.3	
51		Blnd Fuel door				0.2
N 52	Repl	LT Qtr glass Jeep Laredo	1	350.00	1.5	
53		REAR LAMPS				
54	R&I	LT Tail lamp assy			0.3	
55		WHEELS				
56*	Repl	Qual Recy Parts LT/Front Wheel, alloy code WGQ +25%	1	<u>156.25</u>	m 0.3	
57		GRILLE				
58*	Repl	Grille Limited red	1	219.00	Incl.	0.0
59		RADIATOR SUPPORT				
60**	Repl	A/M Lower c'member	1	66.00	s Incl.	1.0
61	Repl	Lower support	1	249.00	s 12.5	1.4
62		Overlap Minor Panel				-0.2
63		Evacuate & recharge			m 1.4	M
64		Refrigerant recovery			m 0.4	M
65		Add for P/Strg cooler			m 0.2	M
66		Add for trans cooler			m 0.3	M
67	Repl	LT Support bracket	1	25.00	1.0	
68		COWL				
N 69*	Rpr	Dash panel (SAS)			2.0	1.0
70		PILLARS, ROCKER & FLOOR				
71*	Rpr	LT Outer panel			s 6.0	2.0
72		Overlap Major Non-Adj. Panel				-0.2
73		Clear Coat				2.5
74	R&I	LT Sill cover front light gray			0.2	
75	R&I	LT Sill cover rear light gray			0.2	
76		FRONT SUSPENSION				
77		O/H frt susp lt			m 5.5	M
78	Repl	LT Hub assy	1	235.00	m Incl.	M
79	Repl	LT Lower control arm	1	619.00	m Incl.	M
80	Repl	LT Knuckle	1	580.00	m Incl.	M
81		Deduct for Overlap				Incl. M
82	Repl	LT Strut 3.7 liter	1	91.70	m Incl.	
83		Deduct for Overlap				Incl.
N 84*	Repl	Qual Recy Parts Engine cradle +25%	1	<u>375.00</u>	6.5	
85		STEERING GEAR & LINKAGE				
86	Repl	Gear assy	1	689.00	m 2.0	M
87#	Sub1	CORROSION PROTECTION	1	8.00	X	
88#	Sub1	FRONT WHEEL ALIGNMENT	1	59.95	X	
89#	Sub1	MASK FOR OVERSPRAY	1	10.00	X	
90#	Sub1	HAZARDOUS WASTE	1	5.00	X	
91#	Sub1	TIRE MOUNT & BALANCE	1	12.50		
N 92#	Sub1	LT FRT TIRE G-YEAR 245-65 R 17 +25%	1	217.09	X	

PAIR: 17316539

03/20/2008 at 11:23 AM
76150

Job Number:

PRELIMINARY ESTIMATE

2006 JEEP GRAND CHEROKEE 4X2 LIMITED 8-4.7L-FT 4D UTV BURGENDY Int:GREY

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
93		OTHER CHARGES				
94#		E.P.C.	1	200.00		
Subtotals ->				6177.04	63.1	25.5

Line 2 : AM
 Line 9 : AMERICAN AUTO-JULIAN N/A
 DISCOUNT PARTS-LYNN N/A
 Line 13 : REPAIR WITHIN PANEL
 Line 26 : AMERICAN AUTO-JULIAN N/A
 DISCOUNT PARTS-LYNN 850.00
 Line 52 : GLASS CAPSALATED
 Line 69 : TIME IS TO REPAIR FIREWALL
 Line 84 : AMERICAN AUTO-JULIAN N/A
 DISCOUNT PARTS-LYNN 300.00
 Line 92 : SUPER BUY TIRES

Parts		5677.00
Body Labor	55.3 hrs @ \$ 38.00/hr	2101.40
Paint Labor	25.5 hrs @ \$ 38.00/hr	969.00
Mechanical Labor	7.8 hrs @ \$ 70.00/hr	546.00
Paint Supplies	25.5 hrs @ \$ 26.00/hr	663.00
Sublet/Misc.		300.04
Other Charges		200.00
SUBTOTAL		\$10456.44
Sales Tax	\$ 6340.00 @ 8.2500%	523.05
GRAND TOTAL		\$10979.49
ADJUSTMENTS:		
Deductible		0.00
CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$10979.49

THE ABOVE ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER WORK HAS BEEN OPENED UP. OCCASIONALLY AFTER WORK HAS STARTED BROKEN OR DAMAGED PARTS ARE DISCOVERED WHICH ARE NOT EVIDENT ON FIRST INSPECTION. QUOTATIONS ON PARTS AND LABOR ARE CURRENT AND ARE SUBJECT TO CHANGE.