

September 4, 2007

[REDACTED]
Winchester, KY [REDACTED]

Reference No.: 16655484

VIN: 1J8HR58255C [REDACTED]

Dear [REDACTED]

This will further acknowledge your recent contact with Chrysler Motors Corporation, regarding an accident in the above-mentioned vehicle.

I have had the opportunity to review the inspection report generated by our engineering firm, and must advise you that we have been unable to determine a manufacturer's defect in the operation of your air bag system.

Your air bags were tested both electronically, and physically, and found to be fault free.

With this in mind, I can only suggest allowing your insurance carrier to continue the handling of this claim.

Should they determine a Chrysler Motors Corporation responsibility exists, they have full subrogation rights under the terms of your policy.

Sincerely,

M. H. Martell
Special Investigations
(248) 944-7038

MHM/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 16655484

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2005	JEEP GRAND CHEROKEE LTD. 4X4 SPORT UTILITY 4-DR	1J8HR58255C [REDACTED]		04-13 20	11394	08/30/2005
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		WINCHESTER	KY	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Brilliant Black Crystal Pearl Coat	WKJ	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
HATFIELD CHRYSLER PRODUCTS		42	67829	WINCHESTER	KY	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Michael Schamel A		EA Associates Inc.		812-888-0226		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: **08/28/2007** DATE OF INCIDENT: **08/21/2007** TIME OF INCIDENT: **08:08** AM PM INSPECTION DATE: **08/29/2007**

1. DRIVER'S DESCRIPTION OF EVENT: **Owner/driver [REDACTED] states: While driving to work on August 21,2007 she was traveling on hte By-Pass Kentucky 1622 near the Kroger shopping center when she blacked out side swiping two vehicles going the oppisite direction. States she has had prior health issues including a minor stroke last year. States she is not sure of her vehicle speed but estimates no more tha 40 MPH prior to blacking out. States she remembers no details of the accident. Also states she purchased this vehicle as a demo from the local dealer and the airbag light had never stayed on while driving when questioned. States she was wearing her seatbelt and her only injuries were a broken left arm. Also states she questions as why the airbags did not deploy in this accident. Also staes she was alone in her vehicle at the time of the accident.**

Insurance Company Name: **Nationwide**

Personal Injury:

Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/ Warning Lights on Prior? Yes No

If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS

IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY

INFORMATION:

POLICE/AGENCY REPORT #:

Winchester City

ALL REPORTS/PHOTOS BY

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES NO

PE14-017 - Chrysler - 07362

CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)
- ANY RECENT VEHICLE
SERVICE
 YES NO
 UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

OTHERS
- ADDRESS OF INSPECTION
Address **Teds Collision**
1
Address **125 Shopper Dr**
2
City **Winchester**
State **KY**
Zip **40392**
Phone **859-737-9137**

- IF YES, DESCRIBE AND PHOTOGRAPH
**Torn down for inspection prior to
inspection date**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
- SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

**Owner/ driver [REDACTED] states she sustained a broken arm from this
accident. Also states sh passed out while driving and has had a prior stroke
last year. At time of interview states tests are ongoing to determine why
blackouts are occurring.**

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
Not listed
- SERIAL NUMBER :
- PART NUMBER :

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
 YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
No active codes present		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
No stored codes present		

- DOES AIRBAG WARNING LIGHT CYCLE ON?
 YES NO N/A
- ARE WARNING LABELS PRESENT (PHOTO)
 YES NO N/A
- RECORD LABEL PART NUMBER

- WAS AIRBAG DEPLOYED?
DRIVER YES NO
IF NO, EXPLAIN **Non-deployed**
- PASSENGER YES NO
IF NO, EXPLAIN **Non-deployed**
- SIDE AIRBAG YES NO N/A
IF NO, EXPLAIN **Non-deployed**
- WHICH SIDE DEPLOYED?
 LEFT RIGHT N/A BOTH
- TYPE OF SIDE AIRBAG
 SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL
 TILT STANDARD
- ANY DAMAGE TO STEERING WHEEL
 YES NO
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
 YES NO
IF YES,
 NOTE POSITION OF PASSENGER A/B SWITCH
 ON OFF N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
 YES NO N/A
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
 YES NO
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

- INFORMATION:**
- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
None
 - RECORD ALL INFORMATION STAMPED ON LATCHPLATE
No ID on latch plate
 - PRETENSION DEPLOYED?
 YES NO UNKNOWN
 - EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
85 degrees
 - EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
flush

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**
NOTE RESULTS

- DOES THE BUCKLE LATCH?
 YES NO
IF NO, EXPLAIN
- DO THEY RELEASE?
 YES NO
IF NO, EXPLAIN
- DO THEY RETRACT?
 YES NO
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
 YES NO
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 NORMAL
 BROKEN
 LOOSE
 MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

one inch rearward

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE**PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE** **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

Primary impact was sustained at left fender outside the frame rail. Crush deformation to the left fender was to the outside of inner fender reinforcement pushing rearward to left front wheel and knuckle. Left front knuckle had severed and wheel was severely damaged at edge. Left axle shaft had pulled from front axle. Secondary impact was to upper tie bar and hood panel area all above the bumper line. Hood panel pushed rearward some 8 inches buckling forward of the hinge area. Upper tie bar was pushed rearward 4 inches at top but intact at mounting. Front bumper reinforcement pushed rearward only two inches at center and intact in mounting. Airbag light cycles normally and goes off after cycle. There were no active or stored codes when scanned with Star Scanner. Front seatbelt had not deployed and appeared undamaged. Left front seat belt latches normally into buckle end and releases only when red button is pushed. Steering wheel was undamaged with no indication of forward movement. Inside visor was intact along with vanity mirror also intact. Inside mirror was not damaged.

[Previous](#)[Form Approved](#)[Returned for corrections](#)



Jeep





HEMI

WASHER
FLUID ONLY



⚠ DANGER-POISON

MAINTENANCE FREE
DO NOT REMOVE
DO NOT OPEN









ADVANCED AIR BAGS
A front air bag is located in the dashboard. It is designed to inflate in the event of a moderate to severe frontal collision. It is important to wear your seat belt at all times. Do not drink and drive. Do not use alcohol or drugs. Do not use the vehicle if you are under the influence of alcohol or drugs. Do not use the vehicle if you are drowsy or fatigued. Do not use the vehicle if you are ill or injured. Do not use the vehicle if you are pregnant or believe you are pregnant. Do not use the vehicle if you are taking medication that may affect your ability to drive. Do not use the vehicle if you are taking medication that may affect your ability to drive. Do not use the vehicle if you are taking medication that may affect your ability to drive.

WARNING
Do not drink and drive. Do not use alcohol or drugs. Do not use the vehicle if you are under the influence of alcohol or drugs. Do not use the vehicle if you are drowsy or fatigued. Do not use the vehicle if you are ill or injured. Do not use the vehicle if you are pregnant or believe you are pregnant. Do not use the vehicle if you are taking medication that may affect your ability to drive. Do not use the vehicle if you are taking medication that may affect your ability to drive. Do not use the vehicle if you are taking medication that may affect your ability to drive.













HATFIELD
CHRYSLER
WINCHESTER, KY
859-745-4424

4x4

BRANDLER SR-A



Jeep

4x4

3.7L
LIMITED









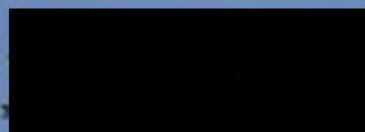


ENGINEERING ANALYSIS
ASSOCIATES

5800 Enterprise Drive
Warren, MI 48092

Facsimile Cover Sheet
DaimlerChrysler Special Investigations Inspection Request
New project number effective January, 2007
DAIM-2007

Owner:



Deleted: _____

Field Code Changed

Project No. DAIM-2007

CAIR No.: 16655484

TO: Mike Schamel

FROM: EAA FC

Date Sent: 8/24/07

DUE DATE: 8/29/07

***PLEASE ACKNOWLEDGE PROMPTLY BY FAX OR EMAIL**

***Receipt of CAIR and Accepting case for investigation?** Yes No

Date: _____



1988
Year
Model
Description
VIN
Engine
Transmission
Drive
Type
Color
Mileage
Date
Time
Location
Notes



2005 WK

DTCs - OEM

8.02

5.7L 1J8HR58255C [REDACTED]



Code	Status	Description
------	--------	-------------

Show Shortcu

Clea Stored DTCs

Tech Tips

Toggle Row Height

Back

2005 WK

DTCs - ORC

8.02

5.7L 1J8HR58255C [REDACTED]



Code

Status

Description



MPH

km/h

P R N D

11394 mile











P.O.Box 2271
Vienna, VA. 22183
Phone: 703-620-5037
Fax: 703-620-2573 Cell: 703-403-5684

**EA ASSOCIATES
WAYCO, INC.**

Fax

**RECEIVED
SEP 05 REC'D
SPECIAL INVESTIGATIONS**

**To: Daimler Chrysler
Attention [REDACTED]**

From: Wayne J. Arnold

Fax: 248-512-8748

Date: 9/4/07

Phone: 248-944-7134

Pages: 6

Re: DAIM-2007 16672559 Zeka

CC:

Urgent For Review Please Comment Please Reply Please Recycle

ATTACHMENTS:

* Repair estimate

08/30/2007 at 01:59 PM
10649

Job Number: 47731

SPRINGMALL AUTO BODY
License #: [REDACTED]
SERVICE AT IT'S VERY BEST
7708-G BACKLICK RD.
SPRINGFIELD, VA 22150
(703)866-1710 Fax: (703)866-5593

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: JASON FRANKLIN 08/30/2007 01:54 PM
Adjuster: DD 29234270CQZ08222 (804)627-5800

Insured: [REDACTED] Claim: [REDACTED]
Owner: [REDACTED] Policy #ALLSTATE INS. CO.
Address: [REDACTED] Deductible: \$250.00
SPRINGFIELD, VA Date of Loss: 08/22/2007
Day: [REDACTED] Type of Loss: Collision
Business: [REDACTED] Point of Impact: 15. Total Loss

Inspect SPRINGMALL AUTO BODY Business: (703)866-1710
Location: 7708-G BACKLICK RD.
SPRINGFIELD, VA 22150

Insurance ALLSTATE INSURANCE COMPANY Business: (804)627-5800
Company: 8801 PARK CENTRAL DRIVE Days to Repair
RICHMOND, VA 23227

2005 JEEP GRAND CHEROKEE 4X4 LAREDO 8-4.7L-FI 4D UTV SILVER Int:
VIN: 1J4HR48N95C [REDACTED] Lic: [REDACTED] VA Prod Date: 06/2005 Odometer: 37421
Air Conditioning Rear Defogger Tilt Wheel
Cruise Control Intermittent Wipers Keyless Entry
Rear Wiper Body Side Moldings Dual Mirrors
Privacy Glass Console/Storage Roof Console
Luggage/Roof Rack Rear Spoiler Clear Coat Paint
Power Steering Power Brakes Power Windows
Power Locks Power Driver Seat Power Mirrors
AM Radio FM Radio Stereo
Search/Seek CD Player Anti-Lock Brakes (4)
Driver Air Bag Passenger Air Bag 4 Wheel Disc Brakes
Cloth Seats Bucket Seats Automatic Transmission
4 Wheel Drive Overdrive Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#		DRIVEABLE N; SCHEDULE 8/24/07	1				
2#		DOWN TIME 28 DAYS; COMPL 10/4	1				
3#		ORDER PARTS 3 DAYS; REPAIR 25	1				
4#		*****	1				
5		FRONT BUMPER					
6**	Repl	A/M Bumper cover	1	183.00	1.8	2.6	
7		Add for Clear Coat				1.0	
8	Repl	Cover support	1	91.60	0.2		

08/30/2007 at 01:59 PM
10649

Job Number: 47731

SUPPLEMENT OF RECORD 1 WITH SUMMARY

2005 JEEP GRAND CHEROKEE 4X4 LAREDO 8-4.7L-FI 4D UTV SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
9	Repl	Lower deflector	1	53.95	Incl.	
10		GRILLE				
11**	Repl	A/M Grille Laredo Jeep	1	177.00	Incl.	
12		FRONT LAMPS				
13	Repl	LT Headlamp assy	1	252.00	Incl.	
14		Aim headlamps			0.5	
15	R&I	RT Headlamp assy			0.4	
16		RADIATOR SUPPORT				
17	Repl	Lower c'member	1	77.95	s 4.0	1.0
18*	Rpr	LT Fender mtg bkt			0.5	
19*	Rpr	LT Support bracket			1.0	
20* S01	Rpr	Lower support			s 2.0	0.5
21 S01		Overlap Minor Panel				-0.2
22		HOOD				
N 23**	Repl	A/M Hood (ALU) - CAPA	1	544.00	1.2	2.8
24		Add for Underside (Complete)				1.4
25*	Algn	RT Hinge			0.5	
26*	Algn	LT Hinge			0.5	
27	Repl	Nameplate "Jeep"	1	22.35	0.2	
28		FENDER				
N 29**	Repl	A/M LT Fender - CAPA	1	100.00	2.0	2.2
30		Overlap Major Adj. Panel				-0.4
31		Add for Edging				0.5
32	Blnd	RT Fender				1.1
33	Repl	LT Fender liner	1	66.10	Incl.	
34	Repl	Fender liner rivet	4	16.80		
35*	Rpr	LT Side panel (HSS)			s 2.0	0.5
36		Overlap Major Adj. Panel				-0.4
37* S01	Rpr	LT Side rail (HSS)			s 1.0	0.5
38 S01		Overlap Major Non-Adj. Panel				-0.2
39		FRONT DOOR				
40	Blnd	LT Outer panel				1.1
41	R&I	LT Belt w'strip			0.2	
42	R&I	LT Belt molding Laredo, black			0.4	
43*	R&I	LT Lower cladding Laredo black			0.4	
44	R&I	LT Power mirror w/o heated (GTN)			0.3	
45	R&I	LT Door glass Jeep non-laminated			0.5	
46*	R&I	LT Glass run			0.2	
47	R&I	LT Handle, outside Laredo black			0.3	
48	R&I	LT R&I trim panel			0.4	
49		REAR DOOR				
50*	Rpr	LT Outer panel			5.0	2.2
51		Overlap Major Adj. Panel				-0.4
52	R&I	LT Belt molding Laredo			0.3	
53*	R&I	LT Lower cladding Laredo black			0.4	

08/30/2007 at 01:59 PM
10649

Job Number: 47731

SUPPLEMENT OF RECORD 1 WITH SUMMARY

2005 JEEP GRAND CHEROKEE 4X4 LAREDO 8-4.7L-FI 4D UTV SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
54*	R&I	LT Glass run				<u>0.3</u>	
55	R&I	LT Handle, outside Laredo black				<u>0.3</u>	
56	R&I	LT R&I trim panel				0.4	
57	Blnd	RT Outer panel					1.1
58	R&I	RT Belt molding Laredo				0.3	
59*	R&I	RT Lower cladding Laredo black				<u>0.4</u>	
60*	R&I	RT Glass run				<u>0.3</u>	
61	R&I	RT Handle, outside Laredo black				0.3	
62	R&I	RT R&I trim panel				0.4	
63		QUARTER PANEL					
64*	Repl	RCY LT quarter panel +25%	1	625.00		15.0	3.1
65		Overlap Major Adj. Panel					-0.4
N 66*	Repl	RCY Fuel door	1			<u>0.3</u>	<u>0.3</u>
67	Repl	LT Rear qtr trim light gray	1	166.00		Incl.	
68#		Cut and Trim LKQ Qtr	1			3.0	
69*	Rpr	RT Quarter panel w/lwr pocket				<u>12.0</u>	2.4
70		Overlap Major Adj. Panel					-0.4
71#	Subl	R&I RT Qtr Glass	1	75.00 X			
N 72* S01	Repl	RCY LT Trough lift gate open	1			<u>3.5</u>	<u>0.5</u>
73		ROOF					
74* S01	Rpr	Roof panel w/o sunroof				<u>5.0</u>	3.6
75		Overlap Major Adj. Panel					-0.4
76	R&I	RT Roof w'strip				0.5	
77	R&I	LT Roof w'strip				0.5	
78*	R&I	RT Side rail				<u>0.4</u>	
79*	R&I	LT Side rail				<u>0.4</u>	
80*	Rpr	Header panel rear				<u>1.0</u>	<u>0.5</u>
81	R&I	Headliner w/o sunroof, console & park sensor w/o side air bags				2.8	
82		LIFT GATE					
N 83	Repl	Lift gate	1	677.00		5.2	3.4
84		Overlap Major Adj. Panel					-0.4
85		Clear Coat					2.5
86	Repl	Nameplate "JEEP"	1	23.45		0.2	
87	Repl	Nameplate "LAREDO"	1	17.20		0.2	
88	Repl	Nameplate "4x4"	1	19.60		0.2	
89	Repl	Striker	1	14.20		0.2	
90		REAR BODY & FLOOR					
91*	Rpr	Rear crossmember				s 3.0	0.5
92*	Rpr	Rear floor pan				<u>6.0</u>	<u>0.5</u>
93		Overlap Major Non-Adj. Panel					-0.2
94	R&I	Floor cover light gray				0.3	
95		SPARE TIRE CARRIER					
96	Repl	Winch	1	87.20		0.5	
97		REAR LAMPS					

08/30/2007 at 01:59 PM
10649

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SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 JEEP GRAND CHEROKEE 4X4 LAREDO 8-4.7L-FI 4D UTV SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
N 98	Repl	LT Tail lamp assy	1	92.70	Incl.	
N 99	Repl	RT Tail lamp assy	1	92.70	Incl.	
100		REAR BUMPER				
N 101**	Repl	RECOND Bumper cover Laredo w/o towing	1	182.00	1.6	2.8
102		Add for Clear Coat				1.1
103		Deduct for Rear Bumper R&I			-1.2	
104		INFORMATION LABELS				
105	Repl	Emission label 4.7 liter	1	0.75	0.2	
106		ELECTRICAL				
107	R&I	Battery			m 0.3	
108	R&I	Battery tray			m 0.2	
109	R&I	Mast			0.2	
110		WINDSHIELD				
111	R&I	LT Washer nozzle			Incl.	
112	R&I	RT Washer nozzle			Incl.	
113	R&I	LT Wiper arm			0.2	
114	Repl	Reservoir	1	34.00	0.8	
115**	Repl	A/M Washer Fluid	1	3.00		
116	Repl	Washer pump	1	84.20		
117		FRONT SUSPENSION				
118	Repl	LT Knuckle	1	580.00	m 1.7 M	
119	Repl	LT Stabilizer link	1	43.35	m 0.4 M	
120		STEERING GEAR & LINKAGE				
121 S01	Repl	Gear assy	1	689.00	m 2.0 M	
122 S01		Add for 4 wheel drive			m 1.6 M	
123	Repl	LT Tie rod end	1	77.00	m 0.5 M	
124		REAR SUSPENSION				
125	Repl	Rear sub-frame	1	507.00	s 5.5	
126	Repl	Track bar	1	86.70	m Incl. M	
127	Repl	LT Lower cntrl arm	1	92.65	m 0.7 M	
128	Repl	LT Shock 4.7 & 5.7 liter	1	57.25	m 0.5 M	
129		WHEELS				
130**	Repl	RECOND LT/Front Wheel, alloy code WFJ	1	245.00	m 0.3	
131#		Mount & Balance W/Stem	1	18.00	X	
132**	Repl	RECOND LT/Rear Wheel, alloy code WFJ	1	245.00	m 0.3	
133#		Mount & Balance W/Stem	1	18.00	X	
134**	Repl	RECOND Spare Wheel, alloy code WFJ	1	245.00	m 0.3	
135#		Mount & Balance W/Stem	1	18.00	X	
136**	Repl	A/M LT/Front Tire	1	115.00		
137**	Repl	A/M LT/Rear Tire	1	115.00		
138#	Subl	Four Wheel Alignment	1	89.95	X	
139# S01		Pull Frt and Rear	1		5.0 F	
140# S01		Set Up and Measure	1		2.0	
141#		Check Engine Lamp	1		1:0 M	

08/30/2007 at 01:59 PM
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2005 JEEP GRAND CHEROKEE 4X4 LAREDO 8-4.7L-FI 4D UTV SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
142#		Check Air Bag Lamp	1		1.0	M
N 143#	Repl	Glass Charges	1		1.0	1
144#		Glass Clean up	1	50.00	X	
145#		SEAMSEALER	1	20.00	X	
146#		CORROSION PROTECTION	1	10.00	X	0.2
147#		SPRAY MASK	1	5.00	X	
148#		FLEX ADDITIVE	1	5.00	X	
149#		HAZARD WASTE	1	5.00		
150#		TOWING	1	405.00	X	
Subtotals ==>				7520.85	115.4	36.3

Line 23 : LAUREN @ KEYSTONE
 Line 29 : LAUREN @ KEYSTONE
 Line 66 : SHOULD COME WITH LKQ QTR
 Line 72 : COMES WITH LKQ QTR
 Line 83 : LKQ NOT COST EFFECTIVE
 Line 98 : LKQ NOT COST EFFECTIVE
 Line 99 : LKQ NOT COST EFFECTIVE
 Line 101: LAUREN @ KEYSTONE
 Line 143: REPLACE LT QTR GLASS AND LIFTGATE GLASS

Parts		6806.90
Parts Discount	\$ 4022.90 -15.0%	-603.44
Body Labor	100.0 hrs @ \$ 40.00/hr	4000.00
Paint Labor	36.3 hrs @ \$ 40.00/hr	1452.00
Mechanical Labor	9.4 hrs @ \$ 75.00/hr	705.00
Frame Labor	5.0 hrs @ \$ 40.00/hr	200.00
GLASS CHARGES	1.0 hrs @ \$ 18.00/hr	18.00
Paint Supplies		400.00
Sublet/Misc.		713.95
SUBTOTAL		\$13692.41
Sales Tax	\$ 6603.46 @ 5.0000%	330.17
GRAND TOTAL		\$14022.58
ADJUSTMENTS:		
Deductible		250.00
CUSTOMER PAY		\$ 250.00
INSURANCE PAY		\$13772.58

SPRINGMALL AUTO BODY WARRANTIES ALL BODY/REFINISH REPAIRS FOR THE LIFE OF THE VEHICLE UNLESS OTHERWISE NOTED

September 5, 2007

[REDACTED]
[REDACTED]
Springfield, VA [REDACTED]

Reference No.: 16672559

VIN: 1J4HR48N95C [REDACTED]

Dear [REDACTED]

This will further acknowledge contact to Chrysler Motors Corporation, regarding your 2005 Jeep Grand Cherokee.

[REDACTED] naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report, and must inform you that we have been unable to determine any manufacturing responsibility. Our inspection revealed that the threshold for air bag deployment was not met. The impact was absorbed by the vehicle's crush points. Also, during the electronic testing, no fault codes appeared that would have indicated any malfunction at the time of the incident. Therefore, we must, respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

M. R. Porterfield
Special Investigations
(248) 944-7134

MRP/kat

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 16672559

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2005	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	1J4HR48N95C [REDACTED]		06-09 09	37422	09/28/2005
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		SPRINGFIELD	VA	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Bright Silver Metallic Clear Coat	WKJ	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
SOUTHFIELD CHRYSLER PLYMOUTH JEEP		42	26334	SOUTHFIELD	MI	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Wayne Arnold J		E A Associates		703-620-5037		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input type="radio"/> MODERATE <input checked="" type="radio"/> TOTAL LOSS				\$ 14022.58		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: DATE OF INCIDENT: TIME OF INCIDENT INSPECTION DATE:

09/03/2007 **08/22/2007** **02:30** AM PM **09/03/2007**

1. DRIVER'S DESCRIPTION OF EVENT: [REDACTED] stated she was traveling on I-95 south in Virginia about 40 MPH and taken the Baltimore exit ramp. The weather was misty rain and road was slippery and she stated she lost control of vehicle, "hit the brakes", hit the Jersey wall, veered off and hit the wall again. Virginia State Police investigated the incident but did not provide any information regarding a report #, officer name, etc.

Insurance Company Name: **Allstate**

Personal Injury: Were there Personal Injuries? Yes No If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes No If Yes, What light:

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

<p>REQUIRED PHOTOGRAPHS:</p> <p><input checked="" type="checkbox"/> ALL FOUR SIDE VIEWS</p> <p>IF CRASH DAMAGED:</p> <p>PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)</p> <p>- ANY RECENT VEHICLE</p>	<p>INFORMATION:</p> <p><input checked="" type="checkbox"/> POLICE/AGENCY REPORT #:</p> <p>Virginia State</p> <p><input type="checkbox"/> ALL REPORTS/PHOTOS BY OTHERS</p> <p>- ADDRESS OF INSPECTION</p> <p>Address Spring Mall Auto</p> <p>1</p>	<p>- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY</p> <p><input type="radio"/> YES <input checked="" type="radio"/> NO</p> <p>- IF YES, DESCRIBE AND PHOTOGRAPH</p>
--	--	---

SERVICE

YES NO

UNKNOWN

IF YES, ENCLOSE COPIES OF REPAIR ORDERS

Address **7708G Backlock Rd.**

2

City **Springfield**

State **VA**

Zip **22150**

Phone **703-866-1710**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: **EXTERIOR: Front bumper cover, grille, Headlamp assemblies, L/Front fender and liner, lower radiator support, hood, L/Rear door, L/Rear quarter panel, rear bumper, rear lift gate and surrounding opening/header panel, rear tail lamp assemblies, roof panel. INTERIOR: Center & Left rear cargo floor pan, left rear body panel crushed. INJURY: None**

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

05.E3.01

- SERIAL NUMBER :

000

- PART NUMBER :

4896018AB

- DOES AIRBAG WARNING LIGHT CYCLE ON?

YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

YES NO N/A

- RECORD LABEL PART NUMBER

55361 230 AA

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
 - WERE THERE DRB READINGS TAKEN?

YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
B223D		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
B212D		5

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN **Insufficient activation**

PASSENGER YES NO

IF NO, EXPLAIN **Insufficient activation**

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES NO

IF YES, EXPLAIN

See comments

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

0000

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

Driver - None Ft Pass - PXF536 183

- PRETENSION DEPLOYED?

YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

30 degrees

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

0"

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?

YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

YES NO

IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

NORMAL

BROKEN

LOOSE

MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

None

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE**PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE** **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

***Part C UNDERBODY DAMAGE: L/front knuckle & stabilizer link, L/tie rod & steering gear, Rear sub-frame/track bar/lower control arm, L/front, L/Rear shock, L/rear & spare alloy wheel and tire assemblies. *Front and rear bumper covers, grille, moldings,interior door panels and handles had been removed at time of inspection. * Repair estimate faxed under separate cover. * Police investigation information or report not available at time of interview or inspection.**

Previous

Form Approved

Returned for corrections



PE14-017 Chrysler 07407



PE14-017 - Chrysler - 07408



PE14-017 - Chrysler - 07409



PE14-017 - Chrysler - 07410



PE14-017 - Chrysler - 07411



PE14-017 - Chrysler - 07412



PE14-017 - Chrysler - 07413



PE14-017 - Chrysler - 0741



P 4-017 - Chrysler - 07415



PE14 17 - Chrysler - 07416



PE14-017 - Chrysler - 07417



PE14-017 - Chrysler - 07418




PE14-017 - Chrysler - 07419




PE14-017 - Chrysler - 07420



PE14-017 - Chrysler - 07421

The image shows the interior of a vehicle, specifically the area between the front seats. A grey fabric seatbelt buckle is visible, attached to a grey fabric child seat anchor. The anchor is a rectangular piece of fabric with a metal hook at the top. The surrounding area is a light-colored plastic or fabric panel. The windows on either side show a bright, outdoor environment with trees and a blue sky.

PE14-017 - Chrysler - 07422

A close-up photograph of a seatbelt buckle. The buckle is a dark grey plastic component with a curved, hook-like shape. It is attached to a fabric strap that is split into two colors: a tan or light brown section on the left and a black section on the right. The strap is positioned vertically, and the buckle is at the bottom. The background is a light-colored, possibly beige or cream, surface, likely the interior of a vehicle. The lighting is bright, creating some shadows and highlights on the fabric and plastic.

PE14-017 - Chrysler - 07423



PE14-017 - Chrysler - 07424



PE14-017 - Chrysler - 07425



PE14-017 - Chrysler - 07426



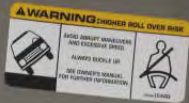
PE14-017 - Chrysler 427



PE14-017 - Chrysler - 07428



PE14-017 - Chrysler - 07429



40,090
PE14-017 - Chrysler - 07430



PE14-017 - Chrysler - 07431



PE14-017 - Chrysler - 07432



PE14-017 - Chrysler - 07433



PE14-017 - Chrysler - 07434



PE14-017 - Chrysler - 07436



PE14-017 - Chrysler - 07436



PE14-017 - Chrysler - 07437



PE14-017 - Chrysler - 07438



PE14-017 - Chrysler - 07439



PE14-017 - Chrysler - 07440



PE14-017 - Chrysler - 07441



PE14-017 - Chrysler - 07442



PE14-017 - Chrysler - 07443



PE14-017 - Chrysler - 07444



PE14-017 - Chrysler - 07445



PE14-017 - Chrysler - 07446



PE14-017 - Chrysler - 07447



PE14-017 - Chrysler - 07448



PE14-017 - Chrysler - 07449



PE14-017 - Chrysler - 07450



PE14-017 - Chrysler - 07451

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 6-05

GMFR FRONT: 1339 KG 2950 LB
17X7.5

GMFR REAR: 1452 KG 3200 LB
17X7.5

GMFR:	2767 KG 06100 LB	TIRES
WITH	P245/65R17	
RIMS AT	228 KPA (33 PSI) COLD	
WITH	P245/65R17	TIRES
RIMS AT	228 KPA (33 PSI) COLD	



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4HR48N95C [REDACTED]

TYPE:

MPV

MD: 060909 096AB

VEHICLE MADE IN U.S.A.

PAINT: PSB

TRIM: A795

4648509



PE14-017 - Chrysler - 07453



PE14-017 - Chrysler - 07454



PE14-017 - Chrysler - 07456



PE14-017 - Chrysler - 07456



COLLISION WRAP

COLLISION WRAP

RAM 3000

Jeep

RAM 3000

PE14017 - Chrysler # 07457



PE14-017 - Chrysler - 07458



PE14-017 - Chrysler - 07459



PE14-017 - Chrysler - 07460



PE14-017 Chrysler - 07461



PE14-017 - Chrysler - 07462

Back

2005 WK

Home

8:02

4.7L 1J4HR48N95C [REDACTED]



Show
Shortcuts

ECU View

Flash Download







Network View

Vehicle Preparation

System View

More Options

PE14-017 - Chrysler - 07463

Controller Name	Active	DTCs	Bus
 PCM Powertrain Control Module	<input checked="" type="checkbox"/>	1	CAN C
 TCM Transmission Control Module	<input checked="" type="checkbox"/>	0	CAN C
 ABS Anti Lock Brakes	<input checked="" type="checkbox"/>	0	CAN C
 FDCM Final Drive Control/All Wheel Drive	<input checked="" type="checkbox"/>	1	CAN C
 AMP Amplifier	<input checked="" type="checkbox"/>	0	CAN B
 CCN Instrument Cluster/Cabin Compartment	<input checked="" type="checkbox"/>	0	CAN B
 EOM Electronic Overhead	<input checked="" type="checkbox"/>	1	CAN B
 FCMCGW Central Gateway	<input checked="" type="checkbox"/>	4	DIAG CAN C

PE14-017 - Chrysler - 07464



Back

2005 WK

DTCs - ORC

8.02

4.7L 1J4HR46N95C [REDACTED]



Show Shortcuts

Code	Status	Description
B212D	Stored	Ignition Run Only Input Circuit Open
B223D	Active	OCM DTC Present

Clear Stored DTCs

Environ Data

Tech Tips

Toggle Row Height

PE14-017 - Chrysler - 07465



Hardware Version: 00.00

Software Version: 05.E3.01

Part Number: 04896018AB

Country Code: USA

Data Display

Actuators

Misc.
FunctionsMore
Options

View DTCs

Active: 1

Stored: 1

Pending: 0

PE14-017 - Chrysler - 07466

Back

2005 WK

DTCs - OCM

8.02

47L 1J4HR48N95C [REDACTED]



Code	Status	Description
B1B83	Active	Passenger Seat Weight Sensor 4 - Left Rear Input Circuit Low

PE14-017 - Chrysler - 07467

Back

2005 WK

EV Data - OCM

8.02

47L TJ4HR749N95C



Show Shortcuts

Name	Value	Unit
Passenger Seat Weight Sensor 4 - Lef	B1B83	
DTC Storage State	Active	
DTC Readiness Flag	Complete	
Number of DTC	1	
Ignition Key Cycles	0	cycles
DTC	9B 83	
Odometer	37433.3	miles
Accumulation Timer	244	minutes
Warning Indicator Request State	On	

Toggle Row Height

← BACK

↑ SHIFT

PE14 017 - Chrysler - 07468

-

+

Back

2005 WK

EV Data - ORC

8 02

4.7L 1J4HR48N95C

Show
Shortcuts

Name	Value	Unit
Ignition Run Only Input Circuit Open	B212D	
Accumulation Timer	1	minutes
Number of DTC	1	
Ignition Key Cycles	5	cycles
Warning Indicator Request State	Off	
DTC Readiness Flag	Complete	
Odometer	37437.3	miles
DTC	A1 2D	
DTC Storage State	Stored	

Toggle
Row
Height

BACK

SHIFT

PE14-017 - Chrysler - 07469



PE14-017 - Chrysler - 07470



PE14-017 - Chrysler - 0/471