

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT 2

CONSUMER COMPLAINTS

15845414



PE14-017 - Chrysler - 06445 **JUN 18 2007**



PE14-017 - Chrysler - 00446 **JAN 18 2007**



PE14-017 - Chrysler - 06447 **JAN 18 2007**



PE14-017 - Chrysler - 06448 **JUN 18 2007**



PE14-017 - Chrysler - 06449 **10/18/2007**



PE14-017 - Chrysler - 06450 **JAN 18 2007**



PE14-017 - Chrysler - 06451 **JAN 18 2007**



JAN 18 2007

PHOTO: J. L. 06452

▲ WARNING

EVEN WITH ADVANCED AIR BAGS



- 1. ALWAYS USE SEAT BELT AND AIR BAGS TOGETHER AT ALL TIMES.
- 2. THE SEAT BELT IS THE SAFEST PLACE FOR YOU TO BE.
- 3. ALWAYS USE 2-POINT SEATBELT ASSESSMENT ONLY ON THE SEAT.
- 4. ALWAYS USE SEAT BELT AND AIR BAGS TOGETHER.
- 5. SEE OWNER'S MANUAL FOR SEAT BELT AND AIR BAGS INFORMATION.

▲ WARNING: HIGHER ROLL-OVER RISK



AVOID SUDDEN MANEUVERS AND EXCESSIVE SPEED.

ALWAYS BRACE UP.

SEE OWNER'S MANUAL FOR FURTHER INFORMATION.



www.chrysler.com



PR14-017 - Chrysler 100451
JAN 18 2007



PE14-017 - Chrysler - 00455
JUN 18 2007



PE14-017 - Chrysler - 06456 **JUN 18 2007**



ep

PE10017 1145 (C457) **JAN 18 2007**



PE14-017 - Chrysler - 06458 **JUN 18 2007**



PE14-017 - Chrysler - 06459 **JUN 18 2007**



PE14-017 - Chrysler 06460 **JUN 18 2007**



PE14-017 - Chrysler - 06461 **JAN 18 2007**

Excellence
ROUGH TRAINING



PE14-017 - Chrysler - 06462 **JUN 18 2007**



PE14-017 - Chrysler - 06463 **JUN 18 2007**



PE14-017 - Chrysler - 06464 **JUN 18 2007**

PP14-017 - 21-151er - 06465 **JAN 18 2007**



JAN 18 2007
06466



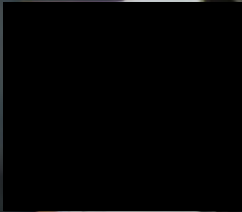
JAN 18 2007

Chrysler - 06467



PE14-017 - Chrysler - 06468

JUN 18 2007



14-017 - Chrysler - 00469
JAN 18 2007



PE14-017 - Chrysler - 06470 **JAN 18 2007**



PHOTO BY JAMES COOPER JAN 18 2007



PE14... - Chrysler - 06472 **JUN 18 2007**



PE 4-017 - Chrysler - 06473 **JUN 18 2007**



JAN 18 2007



PE14-017 - Chrysler - 06476 **10/18/2007**



PE14-017 - 0115ler - 06476 **JUN 18 2007**



PE14-017-01-10-11-01-12-13-14-15-16-17-18-19-20-21-22-23-24-25-26-27-28-29-30-31-32-33-34-35-36-37-38-39-40-41-42-43-44-45-46-47-48-49-50-51-52-53-54-55-56-57-58-59-60-61-62-63-64-65-66-67-68-69-70-71-72-73-74-75-76-77-78-79-80-81-82-83-84-85-86-87-88-89-90-91-92-93-94-95-96-97-98-99-100-101-102-103-104-105-106-107-108-109-110-111-112-113-114-115-116-117-118-119-120-121-122-123-124-125-126-127-128-129-130-131-132-133-134-135-136-137-138-139-140-141-142-143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000

JAN 18 2007



PE14-017 - Chrysler - 06478 **JUN 18 2007**



PE14-017 - Chrysler - 06479

JUN 18 2007



PE14-017 - Chrysler - 06480 **JUN 18 2007**



JAN 18 2007

Excellence
ROUGH TRAINING

PE14-017 - Chrysler - 06482 **JUN 18 2007**



PE14-017 - Chrysler (C) 83 **JAN 18 2007**



PE14-017 - Chrysler 06484 **JAN 18 2007**



PE14-017 - Chrysler - 06485 **JAN 18 2007**

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECTS 2

CONSUMER COMPLAINTS LETTER

1898429

Part 1

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Thu Jan 25 12:31:57 EST 2007
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Airbags on vehicle didnt deploy when car was wrecked and it was totaled, wanting to know the reason they didnt and what can i do about it....

Comments:

Well i wrecked the vehicle and totaled the car and no air bags deployed, and i was just wanting to know if there is a flaw in the car or what...Just email me back giving me some information on what to do about it or who to talk too...

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

PE14-017

CHRYSLER

08/20/2014

ENCLOSURE 7

FIELD DATA ALLEGED

DEFECT2

CONSUMER COMPLAINTS LETTER

15898429

Part 2

From: customerassist@daimlerchrysler.com
To: [REDACTED]
Date: Fri Jan 26 14:52:38 EST 2007
Subject: Re: DaimlerChrysler Customer Assistance
Dear [REDACTED]

Thank you for contacting the Chrysler Group Customer Assistance Center. Your email concerning your air bag incident was received and reviewed by the DaimlerChrysler Customer Assistance Center.

We were sorry to learn of the incident, and understand your being upset over it. If you haven't already done so, it is recommended that you contact your insurance company and advise them of the occurrence.

These types of issues are handled on a personal basis, over the telephone. Please indicate a telephone number where one of our Agents can contact you to discuss the matter.

The Agent will be gathering some critical information concerning the incident, and your vehicle, for further investigation. Some of this information will be: the date of the incident; the place; detailed information about the incident; where the vehicle is currently; the vehicle identification number of your vehicle; and other pertinent information.

Our Agent will then advise you concerning further actions.

Thanks again for your email.

Sincerely,

Lyndsay

Senior Staff Representative
Chrysler Group Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

EMAIL CASE NUMBER: [REDACTED]

REPLY LINK:

http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM4615066I25 [REDACTED]
M&

Original Message Follows:

US Customer Service - Jeep Brand Site

Brief Description:

Airbags on vehicle didnt deploy when car was wrecked and it was totaled, wanting to know the reason they didnt and what can i do about it....

Comments:

Well i wrecked the vehicle and totaled the car and no air bags deployed, and i was just wanting to know if there is a flaw in the car or what...Just email me back giving me some information on what to do about it or who to

talk too...

VIN: 5C [REDACTED]
Mileage: 49000
Servicing Dealer:

Title: Mr.
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

Address 1: [REDACTED]
Address 2:

City: Middlesboro
State: KY

Zip: [REDACTED]

Email: [REDACTED]

Home Phone: [REDACTED]















SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT THIS

WARNING: SEATBELT USE
ALWAYS WEAR SEATBELT AND PLEASE DON'T DRINK AND DRIVE
NEVER LEAVE CHILDREN OR OTHER PEOPLE UNATTENDED IN YOUR VEHICLE
SEE OWNER'S MANUAL FOR MORE INFORMATION ABOUT THIS











3522507





Jeep

4x4
LEGEND
SUZUKI
CORBIN, KY

LAREDO

















Jeep



PXR536 35 1







THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 1J4GR48K450[REDACTED]
VEHICLE MADE IN U.S.A. PAINT: PB8 TYPE: MPV



VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 1J4GR48K45CS [REDACTED] TYPE: MPV

VEHICLE MADE IN U.S.A. PAINT: P28 TRIM: 4



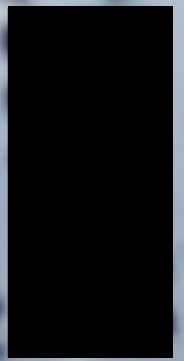
VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY
REGULATION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN BELOW

VEHICLE MAKE: JAGUAR

VEHICLE MODEL: XE

VEHICLE TYPE: SEDAN

VEHICLE MAKE IN U.S.A.:



PAINT: P88

TYPE:

MPV

TRIM: R7J3

MPG: 12/41

46/85





88
99



336
4

C/T RESET STEP MENU INFORMATION CENTER



10001
R
BB

3500
3500









522507





88458765





06450765

004687



