PE14-005

MAZDA

4/15/2014

APPENDIX 4

Field report

AND

Comsumer complaint PAGE 77

PE14-005
MAZDA
4/15/2014
APPENDIX 4
Field report
VIR



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	625011	133	Source Code	MAZDA Veh Inspect
Commodity A	ssignment			
Commodity	chassis-s hydroboo		ooster/Symptom	loose
Commodity	chassis-s	ervice brakes-master cylinder/bo	ooster/Symptom	nvh-noisy operation
Commodity	unknown-		Symptom	mod-driving condition-at cruise
Commodity	unknown-	7:	Symptom	mod-driving condition-while driving
Commodity	unknown-	-	Symptom	mod-location-under vehicle
Commodity	unknown-	=	Symptom	no keyword found
ommodity	unknown	→	Symptom	nvh-noisy operation
Significant Event			Verified	N
Tread Informa	ation			
read Category Code	03		Tread Category Description	service brakes
Reported in Tread Qua	rter Q3 2012	2		
Report Details	S			
Source Claim Key		V00011491	Warranty Component Class	sification
		THE STATE OF THE S	(WCC)	
Corporate Product Sy CPSC)	stems Classification	n	Time in Service	11
Customer Condition C	ode		V Function Group (VFG)	
ource System Progra			Repair/Report/Paid Date	24-Jul-2012
ersion Series Code	штуре	-	Load Date	24-Jui-2012 27 -Aug-2012
ausal Part Prefix- Ba	C. C. O.		Dealer Code	50237
	se - Sumx	NOT PROVIDED BY SOURCE		RAMSEY MAZDA
Causal Part Name	B 0.00	NOT PROVIDED BY SOURCE	Dealer Name	
on Causal Part Prefix			Dealer City	RAMSEY
on Causal Part Num	pers		Dealer State/Province	NJ
ault Code			Dealer Country	USA
Diagonstic Trouble Co			Dealer Phone Number	
abor Operation Code			Attachment	N
ommunication Type			VOQ Component Description	n Code
		27 -Aug-2012		
Maintenance Date Customer Comment	1 3 = 3) 40 mph uphill car is under a load. at tin		
Maintenance Date Customer Comment Fechnician Comment Customer Comment Customer Comment	none RTS has loo) 40 mph uphill car is under a load. at tin		
Maintenance Date Customer Comment Technician Comment Customer Comment	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin		
Maintenance Date Customer Comment Technician Comment Customer Customer Comment Customer	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.		o happen one time. had dealer go over all supe
Maintenance Date Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer C	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	was only able to get the a noise t	o happen one time. had dealer go over all supe
Maintenance Date Customer Comment Technician Comment Customer Comment Technician Comment Customer Comment Customer Comment Customer Comment Customer Custome	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	was only able to get the a noise t	o happen one time. had dealer go over all supe
Anintenance Date Customer Comment Echnician Comment Q I S Recommendations Fire Informat Tire Manufacturer Tire Brand Series DOT Left Front	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	was only able to get the a noise to get the anoise to get the get th	o happen one time. had dealer go over all supe
Anintenance Date Customer Comment echnician Comment Q I S eccommendations Fire Informat ire Manufacturer ire Brand Series DOT Left Front DOT Left Rear	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear	o happen one time. had dealer go over all supe
Maintenance Date Customer Comment Customer Comment Customer Comment Customer Comment Customer	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	Was only able to get the a noise to get the anoise to get the get th	o happen one time. had dealer go over all supe
Anintenance Date Customer Comment Customer Cus	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear	o happen one time. had dealer go over all supe
Anintenance Date Customer Comment Customer Cus	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Fire Size Wheel DOT Right Front DOT Right Inner	o happen one time. had dealer go over all supe
Anintenance Date Customer Comment Q I S Recommendations Fire Informat The Manufacturer The Brand Series DOT Left Front DOT Left Inner DOT Spare Vehicle Informat IN	none RTS has loo bolts and tighen be loom Unknow lation	0 40 mph uphill car is under a load, at tin ke over and road tested with customer v raket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number	Unknown
Adaintenance Date Customer Comment Customer C	none RTS has loo bolts and tighen by Unknow Unknow PM3TB.	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown 3.7L 4V DAMB PFI V6 NA GAS
Adaintenance Date Customer Comment Customer C	none RTS has loo bolts and tighen be look and tighe	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Customer Cu	none RTS has loo bolts and tighen be look and tighe	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown 3.7L 4V DAMB PFI V6 NA GAS
Anintenance Date Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer C	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer C	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Maintenance Date Customer Comment Customer Cu	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Technician Comment Technician Comment Technician Comment Tre Informat Tre Informat Tre Brand Series DOT Left Front DOT Left Front DOT Spare Vehicle Inform Whodel Year Transmission Body Cab Style Production Date Plant Description Build Region Build Country Code	none RTS has loo bolts and tighen be look and tighe	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Maintenance Date Customer Comment Customer Cu	none RTS has loo bolts and tighen b	0 40 mph uphill car is under a load, at tinke over and road tested with customer vaket at brake booster.	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	625010582	Source Code	MAZDA Veh Inspect
Commodity Assign	ment		
Commodity	chassis-service brakes—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes—	Symptom	function-manuaction/moperative
Commodity	chassis-service brakes—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes—	Symptom	no keyword found
Commodity	chassis-service brakes—	Symptom	pedal concerns-service brake pedal
ommodity	chassis-service brakes—	Symptom	weak/soft/sagged
ommodity	chassis-service brakes-brake pedal—	Symptom	mod-intermittent/random
ommodity	chassis-service brakes-brake pedal—	Symptom	no keyword found
commodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
ommodity	chassis-service brakes-master cylinder/	booster/Symptom	function-malfunction/inoperative
	hydroboost—		
ignificant Event		Ventied	N
read Information			
read Category Code	03	Tread Category Description	service brakes
eported in Tread Quarter	01 2012	rread Category Description	SCIVICE DIAKES
	Q1 2012		
Report Details			
ource Claim Key	V00010918	Warranty Component Clas	sification
	A CONTRACTOR OF THE PARTY OF TH	(WCC)	
Corporate Product Systems C	Classification	Time in Service	26
CPSC)			
ustomer Condition Code		V Function Group (VFG)	
ource System Program Type	k married and the second and the sec	Repair/Report/Paid Date	15-Feb-2012
ersion Series Code		Load Date	26 -Feb-2012
ausal Part Prefix- Base - Suf	fix	Dealer Code	51518
ausal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	RUSSEL MAZDA
on Causal Part Prefix-Base-	Suffix	Dealer City	BALTIMORE
Ion Causal Part Numbers		Dealer State/Province	M
			MD
		Dealer Country	USA
Diagonstic Trouble Code		Dealer Country Dealer Phone Number	The state of the s
Diagonstic Trouble Code Labor Operation Code		Dealer Country Dealer Phone Number Attachment	USA N
iagonstic Trouble Code abor Operation Code ommunication Type (aintenance Date u s t o m e r Afer parked o	26 -Feb-2012 outside for 2 3 hours, went to the mall for 2 mile	Dealer Country Dealer Phone Number Attachment VOQ Component Description	USA N n Code
Diagonstic Trouble Code Diagon	outside for 2 3 hours, went to the mall for 2 miles before this problem occurred. When customer accome hard. Re applied 2 times after that brake become	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal.	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual a
inagonstic Trouble Code abor Operation Code communication Type Internance Date ustomer ustomer ustomer and Afer parked of brake 3 4 time way,didn't bed echnician Mastercylinde QIS Recomm	outside for 2 3 hours, went to the mall for 2 miles before this problem occurred. When customer a	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal.	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual
agonstic Trouble Code abor Operation Code ommunication Type laintenance Date u s t o m e r omment	outside for 2 3 hours, went to the mall for 2 miles before this problem occurred. When customer accome hard. Re applied 2 times after that brake become	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal.	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual a
agonstic Trouble Code abor Operation Code ommunication Type laintenance Date ustomer Afer parked obrake 3 4 time way,didn't bed echnician omment QIS Recommendations Tre Information	outside for 2 3 hours, went to the mall for 2 miles before this problem occurred. When customer accome hard. Re applied 2 times after that brake become	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal.	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual a
hagonstic Trouble Code abor Operation Code formmunication Type faintenance Date ustomer Afer parked obrake 3 4 time way,didn't bed formment OIS Recommendations Tire Information abordance Code Mastercylinde OIS Recommendations	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mas	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Tustomer Afer parked obrake 3 4 time way,didn't bee Loomment Mastercylinde Comment Comment COIS Recommendations Tire Information Tire Manufacturer Tre Brand Series	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mas	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
Diagonstic Trouble Code Jabor Operation Code Jabor Operation Code Jabor Operation Code Jabor Operation Iype Jaintenance Date Us to mer Afer parked obrake 3 4 time Jaintenance Date Way,didn't bed Jaintenance Date Mastercylinde Jaintenance Date Jaintenance Date	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mas	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
Diagonstic Trouble Code Jabor Operation Code Jabor Operation Code Jabor Operation Code Jabor Operation Iype Jaintenance Date Us to mer Afer parked of brake 3 4 time Jaintenance Date Way,didn't bed Jaintenance Date Mastercylinde Jaintenance Date Jaintenance Da	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mas	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
agonstic Trouble Code abor Operation Code ommunication Type laintenance Date ustomer Afer parked obrake 3 4 time way,didn't bed echnician omment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mas	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front DOT Right Rear	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
agonstic Trouble Code abor Operation Code ommunication Type laintenance Date u s t o m e r omment u s t o m e r omment Way,didn't bed e c h n i c i a n omment QIS Recomm dations Tire Information ire Manufacturer ire Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer a come hard. Re applied 2 times after that brake become hard, speed sensor, brake pads, check mass	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front DOT Right Rear	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer
agonstic Trouble Code abor Operation Code ommunication Type laintenance Date ustomer Afer parked obrake 3 4 time way,didn't become to the comment QIS Recommendations Tre Information and Series OT Left Front OT Left Rear OT Left Inner OT Spare	butside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer acome hard. Re applied 2 times after that brake become hard, speed sensor, brake pads, check mass. Unknown	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder, booster, HU, pipe were re Wheel DOT Right Front DOT Right Rear DOT Right Inner	minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer Unknown
lagonstic Trouble Code abor Operation Code ommunication Type Identification Image: a s t o m e r formment	outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer gome hard. Re applied 2 times after that brake become hard, speed sensor, brake pads, check mass Unknown	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer Unknown
Diagonstic Trouble Code Jabor Operation Code Jabor Operation Code Jabor Operation Code Jabor Operation Iype Jaintenance Date The state of the parked of the	Dutside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer a come hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mass Unknown Unknown Unknown	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer Unknown CA 103097/6 3.7L 4V DAMB PFI V6 NA GAS
Diagonstic Trouble Code abor Operation Code communication Type Maintenance Date Tu s t o m e r comment The comment Co	Unknown Unknown Unknown Unknown Outside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer a come hard. Re applied 2 times after that brake become hard. Re applied 2 times after that brake become, brake pedal, speed sensor, brake pads, check mass and the pedal speed sensor, brake pads, check mass are pedal speed sensor. The pedal speed sensor is a pedal speed sensor is	Dealer Country Dealer Phone Number Attachment VOQ Component Description S. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer Unknown CA 10309776 3.7L 4V DAMB PFI V6 NA GAS CX 9
lagonstic Trouble Code abor Operation Code ommunication Type faintenance Date u s t o m e r omment u s t o m e r omment le c h n i c i a n omment QIS Recomment domment QIS Recomment actions Irre Information ire Manufacturer ire Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informatio IN oddel Year ransmission ody Cab Style	Unknown JM3TB3MV0AU 2010 6 SPD AUTO TRANS AISIN F21 Unknown	Dealer Country Dealer Phone Number Attachment VOQ Component Description S. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder,booster,HU,pipe were re Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	USA N n Code minutes. Vehicle speed was about 15 mph. Aproblem happened. The brake softer than usual applaced. around dealer Unknown CA 103097/6 3.7L 4V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Afer parked obrake 3 4 time Way,didn't bee Cechnician Mastercylinde Comment COIS Recomment COIS Paral COIT Left Front COIT Left Inner COIT Spare COIT Spare Color	utside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer acome hard. Re applied 2 times after that brake become hard. Re applied 2 times after t	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this prame normal. tercylinder, booster, HU, pipe were re Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Vehicle Description Drive Line Retail Sale Indicator Code	USA N n Code minutes. Vehicle speed was about 15 mph. Agroblem happened. The brake softer than usual applaced. around dealer Unknown CA 10309776 3.7L 4V DAMB PFI V6 NA GAS CX 9
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Afer parked obrake 3 4 time way,didn't bee Cechnician Mastercylinde Comment COIS Recommendations Fire Information Fire Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Informatio Vehicle Informatio ON Model Year Fransmission Foody Cab Style Froduction Date Control Code Code Cab Style Coduction Date Code	Unknown JM3TB3MV0AU 2010 6 SPD AUTO TRANS AISIN F21 Unknown	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this problem normal. tercylinder, booster, HU, pipe were re Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	USA N n Code minutes. Vehicle speed was about 15 mph. Agroblem happened. The brake softer than usual applaced. around dealer Unknown CA 10309776 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
brake 3 4 time way, didn't been way, did	utside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer acome hard. Re applied 2 times after that brake become hard. Re applied 2 times after t	Dealer Country Dealer Phone Number Attachment VOQ Component Description S. This problem occuered after 15 go to stop behind school bus, this promote ame normal. tercylinder, booster, HU, pipe were recommended by the series of the series o	USA N n Code minutes. Vehicle speed was about 15 mph. Agroblem happened. The brake softer than usual applaced. around dealer Unknown CA 10309776 3.7L 4V DAMB PFI V6 NA GAS CX 9
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Afer parked obrake 3 4 time way,didn't bee Cechnician Mastercylinde Comment COIS Recommendations Fire Information Fire Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Informatio Vehicle Informatio ON Model Year Fransmission Foody Cab Style Froduction Date Control Code Code Cab Style Coduction Date Code	utside for 2 3 hours, went to the mall for 2 mile es before this problem occurred. When customer acome hard. Re applied 2 times after that brake become hard. Re applied 2 times after t	Dealer Country Dealer Phone Number Attachment VOQ Component Description s. This problem occuered after 15 go to stop behind school bus, this problem normal. tercylinder, booster, HU, pipe were re Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	USA N n Code minutes. Vehicle speed was about 15 mph. Agroblem happened. The brake softer than usual applaced. around dealer Unknown CA 10309776 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

Disclaime

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PE14-005
MAZDA
4/15/2014
APPENDIX 4
Field report
HTLN



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6205500	55	Source Code	MAZDA	A Hotline
Commodity Assi	gnment	until a la companya di santa			
Commodity		rvice brakes—	Symptom	no ke	eyword found
Commodity		rvice brakes-brake lines/hoses—	Symptom		eyword found
Commodity		rvice brakes-brake pedal—	Symptom		effort
Commodity		rvice brakes-brake pedal—	Symptom		codes found
Commodity		rvice brakes-brake pedal—	Symptom		concerns-service brake pedal
Commodity			ooster/Symptom		eyword found
commodity			ooster/symptom	no ke	yword found
	hydroboos	it—		-	
Significant Event			Venfied	N	
Tread Information					0.45.
Tread Category Code	03		Tread Category Description	service	brakes
Reported in Tread Quarter	Q3 2012				
Report Details		www.co.d		-1 D	
Source Claim Key		000780614	Warranty Component Class	sification	
		ad words.	(WCC)		
Variable Day Aven Court	- Manuel and and			-	7
Corporate Product System	is Classification	•	Time in Service	1	.7
(CPSC)			Andrew Control of the Control		
Customer Condition Code			V Function Group (VFG)		C CAC
Source System Program To			Repair/Report/Paid Date	3	30-Jul-2012
Version Series Code	(A)		Load Date		06 -Aug-2012
Causal Part Prefix- Base -	Suffix		Dealer Code		23710
Causal Part Name	эших	NOT PROVIDED BY SOURCE	Dealer Name		DCEAN MAZDA
	(* 15	NOT PROVIDED BY SOURCE			
Non Causal Part Prefix-Ba	se-Sumx		Dealer City		MIAMI
Non Causal Part Numbers			Dealer State/Province		L
ault Code			Dealer Country		JSA
Diagonstic Trouble Code	_		Dealer Phone Number		7864641100
			Dealer Filone Ivunioer	/	00-10-11100
		1		/	804041100
Labor Operation Code			Attachment		001011100
Labor Operation Code Communication Type Maintenance Date		06 -Aug-2012			001011100
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment	20/12 HADIN B		Attachment VOQ Component Description	n Code	
abor Operation Code Communication Type Maintenance Date Customert Comment Cechnician LD 07/2 MARIA COIS Recommen		06 -Aug-2012 RAKE PEDAL C1963 (PAGE3) CLA D HAS INSPECTED THE BRAKE BO	Attachment VOQ Component Description	L IS HAR	RD AS A ROCK CUSTOMER NAMI
abor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n Comment Comment Comment COMMENTA MARIA	LUISA RUBIO	RAKE PEDAL C1963 (PAGE3) CLA	Attachment VOQ Component Description	L IS HAR	RD AS A ROCK CUSTOMER NAMI
abor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n Comment Comment COMMENTA COMM	LUISA RUBIO	RAKE PEDAL C1963 (PAGE3) CLA D HAS INSPECTED THE BRAKE BO	Attachment VOQ Component Description IMS THAT THE BRAKE PEDA OSTER AND LINE SEE PREVIO	L IS HAR	RD AS A ROCK CUSTOMER NAMI E
abor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n MARIA CQIS Recommen lations Tire Information Tire Manufacturer	LUISA RUBIO	RAKE PEDAL C1963 (PAGE3) CLA D HAS INSPECTED THE BRAKE BO	Attachment VOQ Component Description IMS THAT THE BRAKE PEDA DOSTER AND LINE SEE PREVIO	L IS HAR	RD AS A ROCK CUSTOMER NAMI E
abor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n MARIA CQIS Recommen lations Tire Information Tire Manufacturer Tire Brand Series	LUISA RUBIO	RAKE PEDAL C1963 (PAGE3) CLA D HAS INSPECTED THE BRAKE BO	Attachment VOQ Component Description IMS THAT THE BRAKE PEDA DOSTER AND LINE SEE PREVIO	L IS HAR	RD AS A ROCK CUSTOMER NAMI E
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Labor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment LD 07// MARIA CQIS Recommen lations Lire Information Tire Information Tire Brand Series DOT Left Front DOT Left Rear	LUISA RUBIO	RAKE PEDAL C1963 (PAGE3) CLA D HAS INSPECTED THE BRAKE BO	Attachment VOQ Component Description IMS THAT THE BRAKE PEDA OSTER AND LINE SEE PREVIOUS Three Size Wheel DOT Right Front DOT Right Rear	L IS HAR	RD AS A ROCK CUSTOMER NAMI E
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

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chassis-service brakes-brake pedal—	Symptom	high effort
chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
	pooster/Symptom	high effort
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	pooster/Symptom	no keyword found
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	poster/Symptom	pedal concerns-service brake pedal
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03	Tread Category Description	service brakes
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43		
NAMES AND ADDRESS OF THE PARTY		
000/92/82	Section 2017 the Control of the Cont	sification
Annaham	(WCC)	
Classification	Time in Service	20
	V Function Group (VFG)	
e	Repair/Report/Paid Date	30-Oct-2012
	Load Date	04 -Nov-2012
offix	Dealer Code	23454
NOT PROVIDED BY SOURCE	Dealer Name	JIM ELLIS MAZDA OF MARIETTA
Suffix	Dealer City	MARIETTA
	Dealer State/Province	GA
	Dealer Country	USA
	Dealer Phone Number	
	Attachment	
	VOQ Component Description	1 Code
09 -Dec-2012		
/12 HARD BRAKE PEDAL/BOOSTER AND M/C) TECH STS THE BRAKE PEDA	L IS HARD TO DEPRESS TECH HAS VERI
AKE PEDAL IS HARD. REPLACED VACUUM PO	WER ASST AND MASTER CYL	INDER
	WER ASST AND MASTER CYL	INDER
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	Tire Size	Unknown
AKE PEDAL IS HARD. REPLACED VACUUM PO	Tire Size Wheel	
AKE PEDAL IS HARD. REPLACED VACUUM PO	Tire Size Wheel DOT Right Front	
AKE PEDAL IS HARD. REPLACED VACUUM PO	Tire Size Wheel DOT Right Front DOT Right Rear	
AKE PEDAL IS HARD. REPLACED VACUUM PO	Tire Size Wheel DOT Right Front	
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Unknown	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unknown
Unknown Unknown JM3TB2CA1B0	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unknown CA 10359670
Unknown Unknown UM3TB2CA1B0 2011	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	CA 10359670 3.7L 4V DAMB PFI V6 NA GAS
Unknown Unknown JM3TB2CA1B0	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10359670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Unknown	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10359670 3.7L 4V DAMB PFI V6 NA GAS
Unknown Unknown Unknown JM3TB2CA1BQ 2011 6 SPD AUTO TRANS AISIN F21 Unknown 26-Oct-2010	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10359670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Unknown	DOT Right Front DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10359670 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
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	hydroboost— chassis-service brakes-master cylinder/thydroboost— chassis-service brakes-master cylinder/thydroboost— 103 Q4 2012 1000792782 Classification 105 Q4 2012 Classification 109 -Dec-2012	hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— Verified 103 104 2012 Warranty Component Class (WCC) Classification Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Under Dealer Code Dealer Code NOT PROVIDED BY SOURCE Dealer Code Dealer Country Dealer State/Province Dealer Country Dealer Phone Number Attachment VOQ Component Description 199 -Dec-2012

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6205832	2/1	Source Code	MAZDA Hotline
Commodity	y Assignment			
Commodity	the state of the s	rvice brakes-abs/traction control-	Symptom	function-malfunction/inoperative
Commodity		rvice brakes-abs/traction control—	Symptom	high effort
Commodity		rvice brakes-abs/traction control—		pedal concerns-service brake pedal
Commodity		rvice brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-sei	rvice brakes-brake pedal—	Symptom	high effort
Commodity			Symptom	
		rvice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	hydroboos	t—	ooster/Symptom	function-malfunction/inoperative
Commodity	chassis-se hydroboos	Notice to the second second to the second to	oster/Symptom	high effort
Commodity	chassis-se hydroboos	Vertical and anticological and anticological	ooster/Symptom	pedal concerns-service brake pedal
Significant Event	r l		Venfied	N
Tread Info	rmation			
Tread Category C			Tread Category Description	service brakes
Reported in Tread			ricus category Description	Service branes
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Report Det	ails			
Source Claim Key	у	000816365	Warranty Component Class (WCC)	sification
Cornorate Drodu	ct Systems Classification		Time in Service	21
Control of the contro	a systems Classification		Time in Service	21
CPSC)			OF A SHOW	
Customer Conditi	CONTRACTOR OF CO		V Function Group (VFG)	
Source System Pr			Repair/Report/Paid Date	06-May-2013
Version Series Co			Load Date	12 -May-2013
Causal Part Prefix	t- Base - Suffix	- - -	Dealer Code	23958
Causal Part Name		unknown	Dealer Name	HILEY MAZDA OF HUNTSVILLE
Non Causal Part I	Prefix-Base-Suffix		Dealer City	HUNTSVILLE
Non Causal Part I			Dealer State/Province	AL
ault Code	- Turnocio		Dealer Country	USA
	I- C-1-			
Diagonstic Troub			Dealer Phone Number	2563190300
	Code		Attachment	
Labor Operation	Couc			
Communication T	уре	10 4 2012	VOQ Component Description	n Code
Communication T	уре	18 -Aug-2013	VOQ Component Description	1 Code
Labor Operation (Communication I Maintenance Date C u s t o m e r	уре	18 -Aug-2013	VOQ Component Description	1 Code
Communication I Maintenance Date C u s t o m e r Comment	Type e			
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Communication I Maintenance Date Customent Customent Comment C	TY 5/6/13 BRAKE PEI LIKE THE BOOST NO brake booster Ormation M3TB2 2011 6 SPD A Unknow 08-Nov-	DAL HARD(MASTER CLY,BOOSTER) T WORKING. BRAKE WEAR IS EV CCA2BU UTO TRANS AISIN F21 2010	R) TECH STS BRAKE PEDAL I EN,NO CODES IN THE ABS S Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	HARD TECH STS BRAKE PEDAL HARD, FE 'YSTEM. necessary to replace master cylinder a Unknown CA 103620/1 3.7L 4V DAMB PFI V6 NA GAS CX 9
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Communication I Maintenance Date C u s t o m e r Comment I'e c h n i c i a n Comment	TY 5/6/13 BRAKE PEI LIKE THE BOOST NO brake booster Ormation JM3TB2 2011 6 SPD A Unknow 08-Nov- HIROSE	DAL HARD(MASTER CLY,BOOSTER OT WORKING. BRAKE WEAR IS EV DECAZED. UTO TRANS AISIN F21 DECAZED. 2010	Fire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	HARD TECH STS BRAKE PEDAL HARD,FE 'YSTEM. necessary to replace master cylinder a Unknown CA 10362071 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	620578527	Source Code	MAZDA Hotline
Commodity Assign	iment		
Commodity	chassis-service brakes—	Symptom	no keyword found
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
ommodity	chassis-service brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-brake pedal—	Symptom	high effort
Commodity	chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity		booster/Symptom	function-malfunction/inoperative
	hvdroboost—	1	• • • • • • • • • • • • • • • • • • • •
Commodity		booster/Symptom	high effort
	hvdroboost—	3.4	
Commodity		booster/Symptom	nvh-noisy operation
Commodity	hydroboost—	occite Symptom	avii noisy operation
Significant Event	nydrooost	Verified	N
		vermed	
Tread Information	Contract		
read Category Code	03	Tread Category Description	service brakes
leported in Tread Quarter	Q1 2013	ricus category Description	Service oranes
	Q. 2013		
Report Details			
Source Claim Key	000811222	Warranty Component Class	sification
	The second secon	(WCC)	
Corporate Product Systems	Classification	Time in Service	22
CPSC)	Control of the Contro		
Customer Condition Code		V Function Group (VFG)	
Source System Program Type		Repair/Report/Paid Date	27-Mar-2013
Version Series Code		Load Date	31 -Mar-2013
Causal Part Prefix- Base - Su	ffix -	Dealer Code	23899
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	FERMAN MAZDA OF BRANDON
on Causal Part Prefix-Base-		Dealer City	IAMPA
Von Causal Part Numbers		Dealer State/Province	FL
		Dealer Country	TISA
ault Code		Dealer Country Dealer Phone Number	USA 8136236600
Fault Code Diagonstic Trouble Code		Dealer Phone Number	USA 8136236600
Fault Code Diagonstic Trouble Code Labor Operation Code		Dealer Phone Number Attachment	8136236600
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type	07 -Apr-2013	Dealer Phone Number	8136236600
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date	07-Apr-2013	Dealer Phone Number Attachment	8136236600
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r	0/-Apr-2013	Dealer Phone Number Attachment	8136236600
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r	07-Apr-2013	Dealer Phone Number Attachment	8136236600
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment		Dealer Phone Number Attachment VOQ Component Description	8136236600 n Code
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n JC 3/27/13	NOISE STEPPING ON THE BRAKE TECH RE	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR.
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n JC 3/27/13		Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR.
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Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n DEDAL TE COIS Recommen	NOISE STEPPING ON THE BRAKE TECH RE	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR.
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ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n DC 3/27/13 PEDAL TE CQIS Recommen lations Fire Information Tire Manufacturer Tree Brand Series DOT Left Front	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Comment Comment Cols Recommen Lations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tre Size Wheel DOT Right Front DOT Right Rear	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Type Diagonstic Trouble Diagonstic Troubl	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Code Diagonstic Troubl	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tre Size Wheel DOT Right Front DOT Right Rear	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment L e c h n i c i a n DEDAL TE COIS Recommen Lations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Inner DOT Spare	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tre Size Wheel DOT Right Front DOT Right Rear	8136236600 n Code D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Code Diagonstic Troubl	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON Unknown	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	PO POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown
ault Code hagonstic Trouble Code habor Operation Code communication Type hamtenance Date ustomer cechnician JC 3/27/13 PEDAL TI CQIS Recommen hations Fire Information hire Manufacturer hire Brand Series Hort Left Front Hort Left Rear Hort Left Inner Hort Spare Vehicle Information IN	NOISE STEPPING ON THE BRAKE TECH REHERE IS A NOISE LIKE WIRPER BLABES ON Unknown JM3TB2CA4B0	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	D POWER ASSIST. NOW STEPS ON THE BRANFORMATION Unknown CA 10356842
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Code Diag	Unknown JM3TB2CA4B0 2011	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Diagonsti	Unknown JM3TB2CA4BQ 2011 6 SPD AUTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Code Diagonstic Trouble Cod	Unknown JM3TB2CA4B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS
ault Code Diagonstic Trouble Code Diagonstic Type Diagonstic Trouble Code Diag	Unknown	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customent Technician Comment CQIS Recommen Lations Fire Information Fire Manufacturer Fire Brand Series OOT Left Front DOT Left Rear OOT Left Inner DOT Spare Vehicle Informatio Model Year Transmission Body Cab Style Production Date Plant Description	Unknown JM3TB2CA4B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	Dealer Phone Number Attachment VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Decomment Comment Te r i i i i i i j Comment Comment Tree Information Tree Information Tree Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Transmission Body Cab Style Production Date Plant Description Build Region	Unknown	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Te c h n i c i a n Comment CQIS Recommen Idations Fire Information Tree Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Transmission Body Cab Style Production Date Plant Description Build Region Build Region Build Country Code	Unknown JM3TB2CA4BQ 2011 6 SPD AUTO TRANS AISIN F21 Unknown 12-Oct-2010 HIROSHIMA ASSEMBLY PLANT JAPAN	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I English Front DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Decomment Comment Te r i i i i i i j Comment Comment Tree Information Tree Information Tree Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Transmission Body Cab Style Production Date Plant Description Build Region	Unknown	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description EPLACED THE BOOSTER FOR NO A WINDSHIELD. CALLED FOR I Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	D POWER ASSIST: NOW STEPS ON THE BR. NFORMATION Unknown CA 10356842 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Contact CDR HELP

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	62058245	/1	Source Code	MAZL	71 Houne
Commodity Assign	ment				
Commodity		vice brakes—	Symptom	no k	evword found
Commodity		vice brakes-brake pedal—	Symptom		tion-steering/brake ineffective
Commodity		vice brakes-brake pedal—	Symptom		l concerns-service brake pedal
Commodity			ooster/Symptom		-fluid
	hydroboost				
Commodity	chassis-se	rvice brakes-master cylinder/b	ooster/Symptom	leak	-loss of vacuum
	hydroboost				
Commodity	chassis-se	and the state of t	ooster/Symptom	peda	al concerns-service brake pedal
ignificant Event	hydroboost		Venfied	N	
			vermed	1	
Fread Information					
read Category Code	03		Tread Category Description	service	brakes
eported in Tread Quarter	Q2 2013				
Report Details					
ource Claim Key		000815516	Warranty Component Class	sification	
			(WCC)		
Corporate Product Systems C	lassification	ly .	Time in Service		27
CPSC)					
ustomer Condition Code			V Function Group (VFG)		Line
ource System Program Type			Repair/Report/Paid Date		29-Apr-2013
ersion Series Code			Load Date		05 -May-2013
ausal Part Prefix- Base - Suff	fix		Dealer Code		42053
Causal Part Name		unknown	Dealer Name		COURTESY MAZDA HENDERSON
Ion Causal Part Prefix-Base-S	Suffix		Dealer City		HENDERSON
on Causal Part Numbers			Dealer State/Province		NV
ault Code					
			Dealer Country		USA
Diagonstic Trouble Code			Dealer Country Dealer Phone Number		
Diagonstic Trouble Code Labor Operation Code			Dealer Country Dealer Phone Number Attachment		USA
Pault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r		26 -May-2013	Dealer Country Dealer Phone Number		USA
Diagonstic Trouble Code abor Operation Code communication Type daintenance Date U s t o m e r comment e c h n i c i a n Comment Comme	/13 BRAKE		Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T	ı Code	USA 7025678000
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customert Comment Cechnician LH 04/29 NO DTC. Comment	/13 BRAKE	PEDAL GOES TO FLOOR(BOOST	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T	ı Code	USA 7025678000
Diagonstic Trouble Code abor Operation Code communication Type diantenance Date U s t o m e r comment e c h n i c i a n Comment CODE COMMENT CO	/13 BRAKE	PEDAL GOES TO FLOOR(BOOST G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T	ı Code	USA 7025678000 OOR AND VEHICLE IS HARD TO ST
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Lustomer Lustomer LH 04/29 NO DTC. Lecommendations Tire Information Tre Manufacturer	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T ING VACUUM Tire Size Wheel	n Code	USA 7025678000 OOR AND VEHICLE IS HARD TO ST
Diagonstic Trouble Code abor Operation Code communication Type Maintenance Date U u s t o m e r comment e c h n i c i a n comment Com	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T ING VACUUM Tire Size Wheel DOT Right Front	n Code	USA 7025678000 OOR AND VEHICLE IS HARD TO ST
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Comm	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T ING VACUUM Tire Size Wheel DOT Right Front	n Code	USA 7025678000 OOR AND VEHICLE IS HARD TO ST
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lagonstic Trouble Code abor Operation Code ommunication Type Identification of the Internation of the Intern	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO T ING VACUUM Tire Size Wheel DOT Right Front	n Code	USA 7025678000 OOR AND VEHICLE IS HARD TO ST
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Diagonstic Trouble Code Labor Operation Code Labor Operation Code Labor Operation Code Labor Operation Type Labor Operation Type Labor Operation Type Labor Operation In LH 04/29 Labor Operation In L	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TING VACUUM Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	THE FLC	DOR AND VEHICLE IS HARD TO ST
Diagonstic Trouble Code Jabor Operation Code Jabor Operation Code Jabor Operation Code Jabor Operation Type Jaintenance Date	/13 BRAKE INQUIRING	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TING VACUUM Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number	THE FLC	USA 7025678000 DOR AND VEHICLE IS HARD TO ST wn 354898
Diagonstic Trouble Code Jabor Operation Type Jamienance Date Jamienance Da	Unknown JM3TB20 2011	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME VACUUM The Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description	THE FLC	DOR AND VEHICLE IS HARD TO ST
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customent Comment Com	Unknown Unknown Unknown Unknown Output Ou	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BO TO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME VACUUM Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unkno	USA 7025678000 DOR AND VEHICLE IS HARD TO ST wn 354898 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Labor Operation Code Labor Operation Code Labor Operation Type Labor Operation Type Labor Operation Type Labor Operation In Labor Operation Labor Operation In Labor Operation La	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BO UTO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME Size Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unkno	USA 7025678000 DOR AND VEHICLE IS HARD TO ST wn 354898
Diagonstic Trouble Code Labor Operation Type Labor Operation In Labor Operation Code	Unknown Unknown Unknown Unknown JM3TB20 2011 6 SPD At Unknown 30-Sep-2:	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BC DTO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TING VACUUM Tire Size Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unkno	USA 7025678000 DOR AND VEHICLE IS HARD TO ST wn 354898 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Lustomer Comment Lustomer C	Unknown Unknown Unknown Unknown JM3TB20 2011 6 SPD At Unknown 30-Sep-2:	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BO UTO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME VACUUM Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10 3.7L 4 CX 9 2 WHI	WN OOR AND VEHICLE IS HARD TO ST WN 354898 V DAMB PFI V6 NA GAS LL/H FRONT DRIVE
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customent Comment Com	Unknown Unknown Unknown Unknown JM3TB20 2011 6 SPD At Unknown 30-Sep-2:	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BC DTO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME VACUUM The Size Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unkno	WN OOR AND VEHICLE IS HARD TO ST WN 354898 V DAMB PFI V6 NA GAS LL/H FRONT DRIVE
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Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n LH 04/29 NO DTC.	Unknown Unknown Unknown Unknown JM3TB20 2011 6 SPD At Unknown 30-Sep-2:	PEDAL GOES TO FLOOR(BOOST) G FOUND BRAKE BOOSTER LEAK CA8BC DTO TRANS AISIN F21	Dealer Country Dealer Phone Number Attachment VOQ Component Description ER) BRAKE PEDAL GOES TO TIME VACUUM The Size Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10 3.7L 4 CX 9 2 WHI	WN OOR AND VEHICLE IS HARD TO ST WN 354898 V DAMB PFI V6 NA GAS LL/H FRONT DRIVE

Disclaime

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Report Detail

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ommodify /	Assignment				
		- 11	W.		16 1
Commodity Commodity		vice brakes—	Symptom		eyword found
CONTRACTOR OF THE PARTY OF THE		vice brakes-brake pedal—	Symptom		effort
ommodity		vice brakes-brake pedal—	Symptom		l concerns-service brake pedal
ommodity	chassis-se hydroboos	ervice brakes-master cylinder/boos t—	ster/Symptom	funct	tion-malfunction/inoperative
Commodity	chassis-se	ervice brakes-master cylinder/boos	ster/Symptom	high	effort
Commodity	hydroboos chassis-se		ter/Symptom	no ke	eyword found
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ource System Progr			Repair/Report/Paid Date		12-Aug-2013
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ausal Part Prefix- B	ana Cuffer		Dealer Code		23971
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Discialme

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Contact CDR HELP

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

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Commodity Assign	ment			
ommodity		vice brakes—	Symptom	no keyword found
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ustomer Condition Code			V Function Group (VFG)	
ource System Program Type			Repair/Report/Paid Date	20-Aug-2013
ersion Series Code			Load Date	25 -Aug-2013
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Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

		620582410	Source Code	MAZDA Hotline
ommo	dity Assignm	ient		1241
ommodity		chassis-service brakes—	Symptom	lleak-fluid
ommodity		chassis-service brakes-brake pedal—	Symptom	function-steering/brake ineffective
ommodity		chassis-service brakes-brake pedal—	Symptom	high effort
ommodity		chassis-service brakes-brake pedal—	Symptom	mod-driving condition-on deceleration/braking
ommodity		chassis-service brakes-brake pedal—	Symptom	mod-driving condition-when engine running
ommodity		chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity		chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
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	em Program Type		Repair/Report/Paid Date	29-Apr-2013 05 -May-2013
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	Part Prefix-Base-Su		Dealer City	VAN NUYS
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Comment Comment	n HAL 04/29/13 BI FLOOR SLOWLY STOPHE HAD T THE BRAKE FLI ANYTHING YET RECENTLY SON DAMAGE	MITHERE WAS A HISSING NOISE WHILE BE TO PUMP THE BRAKE TO GET THE VEH TO UID LEVEL IS FULLTHERE ARE NO CO TO CHECKTHERE IS NO SOGNS OF C	BRAKINGTHE ENG RPM WOU O STOP*** DES STOREDTHERE ARE NO OMPLAINTS OF ACCIDENT D	JLD HUNTAND THE VEH DID NOT WANRT ** TECH D LEAKS AT THIS TIMEHAS NOT REMOVE AMAGETEH VEH HAD THE OIL CHANCE
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QIS Recomment QIS Recomment QIS Recommendation QIS Recommendati	The Brake FLU ANYTHING YET RECENTLY SON DAMAGE formation acturer Series ront lear mer Information	Unknown JM3TB2CV4E 2011 6 SPD AUTO TRANS AISIN F21 Unknown JM3rov-2010	BRAKINGTHE ENG RPM WOU D STOP*** DES STOREDTHERE ARE NO OMPLAINTS OF ACCIDENT D G AGO)THE FRONT TIRES Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10364071 3.7L 4V DAMB PFI V6 NA GAS CX 9
COMMENT COMMEN	The Brake FLU ANYTHING YET RECENTLY SON DAMAGE formation acturer Series ront lear nner Information Gyle Date iption	Unknown DM3TB2CV4E 2011 6 SPD AUTO TRANS AISIN F21 Unknown	BRAKINGTHE ENG RPM WOU D STOP*** DES STOREDTHERE ARE NO OMPLAINTS OF ACCIDENT D G AGO)THE FRONT TIRES Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10364071 3.7L 4V DAMB PFI V6 NA GAS CX 9
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COMMENT COMMEN	The Brake FLU ANYTHING YET RECENTLY SON DAMAGE To naturer Series ront lear mer Information Style Date aption m	Unknown JM3TB2CV4E 2011 6 SPD AUTO TRANS AISIN F21 Unknown JM3rov-2010	BRAKINGTHE ENG RPM WOU D STOP*** DES STOREDTHERE ARE NO OMPLAINTS OF ACCIDENT D G AGO)THE FRONT TIRES Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10364071 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE *** TECH *** TECH O LEAKS AT THIS TIME HAS NOT REMOVE AMAGE TEH VEH HAD THE OIL CHANG LOOK NEW.VEH IS STOCK NO ABUSE CA 10364071 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Commodity Assi				
Commodity		vice brakes-brake pedal—	Symptom	high effort
Commodity		vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-se hydroboost		booster/Symptom	function-malfunction/inoperative
Commodity	chassis-se hydroboost	harmonia and the second of the	booster/Symptom	high effort
Commodity	chassis-se hydroboost	P. C.	booster/Symptom	leak-fluid
Commodity	chassis-se hydroboost	rvice brakes-master cylinder/	booster/Symptom	mod-codes found
Commodity	chassis-se		booster/Symptom	pedal concerns-service brake pedal
Significant Event			Verified	N
Fread Informati				
Fread Category Code	03		Tread Category Description	service brakes
Reported in Tread Quarter	Q4 2012			
Report Details		man de co		2.12
Source Claim Key		000797610	Warranty Component Class (WCC)	sification
Corporate Product System	ns Classification		Time in Service	19
CPSC)				
Customer Condition Code			V Function Group (VFG)	
Source System Program T	ype		Repair/Report/Paid Date	10-Dec-2012
Version Series Code	T 100		Load Date	16 -Dec-2012
Causal Part Prefix- Base -	Suffix		Dealer Code	42162
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	CARDINALEWAY MAZDA AT PEORIA
Non Causal Part Prefix-Ba	ase-Suffix		Dealer City	PEORIA
Non Causal Part Numbers			Dealer State/Province	AZ
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	6239333900
Labor Operation Code			Attachment	0237333700
Labor Operation Code			VOQ Component Description	Code
			VOQ Component Description	Code
Communication Type		23 -Dec-2012		
Communication Type Maintenance Date		23 -Dec-2012		
Communication Type Maintenance Date C u s t o m e r Comment				
Communication Type Maintenance Date Customer Comment Technician Comment WEHICL CQIS Recomm)/12 HARD PEL R CYLINDER L	OAL, LACK OF BRAKE ASSIST(B	R. CHECK VACUUM BOOSTER	ND LACKS BRAKE ASSIST INQUIRING INT CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician LH 12/10 MASTER VEHICL CQIS Recommendations	0/12 HARD PEI R CYLINDER L E FROM BODY	OAL, LACK OF BRAKE ASSIST(B EAK CONCERN INTO BOOSTER	R. CHECK VACUUM BOOSTER	ND LACKS BRAKE ASSIST INQUIRING INTO CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment WEHICL CQIS Recommendations LITE Information	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER IER	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment WASTER VEHICL CQIS Recommendations Tire Information	0/12 HARD PEI R CYLINDER L E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER IER Tire Size	ND LACKS BRAKE ASSIST INQUIRING INT CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment WASTER VEHICL CQIS Recommendations Tire Information Fire Manufacturer Fire Brand Series	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment Comment Comment Comment Technician Comment Trechnician Comment Trechnician The Information Tire Manufacturer Tire Brand Series DOT Left Front	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment Commen	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front DOT Right Rear	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment WehlcL CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment Commen	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front DOT Right Rear	CHECK VALVE. HAS O2 SENSOR DTC P219
Communication Type Maintenance Date Customer Comment Technician Comment Commen	0/12 HARD PEI R CYLINDER I E FROM BODY	DAL, LACK OF BRAKE ASSIST(B EAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST	Tire Size Wheel DOT Right Front DOT Right Inner	CHECK VALVE. HAS O2 SENSOR DTC P219 Unknown
Communication Type Maintenance Date Customer Comment Technician Comment Commen	O/12 HARD PEIR CYLINDER I E FROM BODY Unknown I Unknown	DAL, LACK OF BRAKE ASSIST(B EAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	Unknown CA 10367670
Communication Type Maintenance Date C u s t o m e r Comment Te c h n i c i a n Comment MASTER VEHICLE CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informa VIN Model Year	1 Unknown I M3TB2 2011	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTER SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Technician Comment MASTER VEHICLE CQIS Recommendations LITE Information Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Left Inner DOT Left Inner DOT Spare Vehicle Informa VIN Model Year	1 Unknown I M3TB2 2011	DAL, LACK OF BRAKE ASSIST(B EAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST	R. CHECK VACUUM BOOSTER ITER Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Comment Technician Comment MASTER VEHICL CQIS Recommendations Tire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Fransmission	1 Unknown I M3TB2 2011	DAL, LACK OF BRAKE ASSIST(BLEAK CONCERN INTO BOOSTEIN SHOP REPLACED BRAKE BOOSTEIN SHOP BRAKE BOOSTEIN SHOP BRAKE BOOSTEIN SHOP BRAKE BRA	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Technician Comment Commen	O/12 HARD PER R CYLINDER I E FROM BODY Unknown I Unknown M3TB2 2011 6 SPD A	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST CVXBQ	R. CHECK VACUUM BOOSTER TER Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Comment Technician Comment Comment WEHICLE CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Transmission Body Cab Style Production Date	Tion JM3TB2 2011 6 SPD A Unknown Unknown	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST CVXBQ	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Comment Technician Comment Commen	Tion JM3TB2 2011 6 SPD A Unknown Unknown	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST DECLAR OF THE SHOP IN THE SHOP	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Communication Type Maintenance Date C u s t o m e r Comment Te c h n i c i a n Comment MASTER VEHICL CQIS Recomm endations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	Tion JM3TB2 2011 6 SPD A Unknown Unknown	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST DECLAR OF THE SHOP IN THE SHOP	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Customer Comment Technician Comment Comme	Tion JM3TB2 2011 6 SPD A Unknown Unknown	DAL, LACK OF BRAKE ASSIST(B LEAK CONCERN INTO BOOSTEI SHOP REPLACED BRAKE BOOST DECLAR OF THE SHOP IN THE SHOP	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10367670 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaime

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Report Detail

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ECI Record	620591540	Source Code	MAZDA Hotline
Commodity Assign	nment		
Commodity	chassis-service brakes-brake pedal—	Symptom	high effort
Commodity	chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/b	ooster/Symptom	function-malfunction/inoperative
Commodity	hydroboost— chassis-service brakes-master cylinder/b	ooster/Symptom	no keyword found
	hydroboost—		
Commodity	chassis-service brakes-master cylinder/b	ooster/Symptom	nvh-noisy operation
Significant Event		Venfied	N
Tread Information	1		
read Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013		
Report Details			
Source Claim Key	000825248	Warranty Component Class	ification
The same of the sa		Warranty Component Class (WCC)	mication
Corporate Product Systems	Classification	Time in Service	29
CPSC)		V Function C (VEC)	
Customer Condition Code		V Function Group (VFG)	11 1-1 2012
Source System Program Type		Repair/Report/Paid Date	11-Jul-2013
Version Series Code	00	Load Date	14 -Jul-2013
Causal Part Prefix- Base - Su	Andrew Control of the	Dealer Code	23820
Causal Part Name	unknown	Dealer Name	VIC BAILEY MAZDA
Non Causal Part Prefix-Base-	-Suffix	Dealer City	SPARTANBURG
Non Causal Part Numbers		Dealer State/Province	SC
ault Code		Dealer Country	USA
		Dealer Phone Number	8645821200
Labor Operation Code		Attachment	
Labor Operation Code Communication Type			
Labor Operation Code Communication Type Maintenance Date	28 -Jul-2013	Attachment	
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n DR 7/11/1	28 -Jul-2013 3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description	G NOISE WHEN HITTING BRAKES AND G
Communication Type Maintenance Date C u s t o m e r Comment Technician DR 7/11/1 A HARD	3 HISSING FROM BRAKE BOOSTER**BOOST	Attachment VOQ Component Description	G NOISE WHEN HITTING BRAKES AND G
CQIS Recommen	3 HISSING FROM BRAKE BOOSTER**BOOST	Attachment VOQ Component Description	G NOISE WHEN HITTING BRAKES AND G
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment C	3 HISSING FROM BRAKE BOOSTER**BOOST	Attachment VOQ Component Description	G NOISE WHEN HITTING BRAKES AND G
Labor Operation Code Communication Type Maintenance Date Customer Comment Comm	3 HISSING FROM BRAKE BOOSTER**BOOST	Attachment VOQ Component Description	G NOISE WHEN HITTING BRAKES AND G
abor Operation Code Communication Type Maintenance Date Customer Customer Comment Cechnician Comment A HARD COIS Recommen Lations Tire Information Cire Manufacturer	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description VOQ Component Description ER VEHICLE MAKES A HISSING NOISE FROM BOOSTER replace	G NOISE WHEN HITTING BRAKES AND G
COLS Recommen lations Tire Information Cabor Operation Code Communication Type Maintenance Date Customer Comment Com	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Tire Size Wheel	G NOISE WHEN HITTING BRAKES AND G
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Te c h n i c i a n Comment CQIS Recommen lations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Tire Size Wheel DOT Right Front	G NOISE WHEN HITTING BRAKES AND G
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Comment COJIS Recommen lations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Tire Size Wheel DOT Right Front DOT Right Rear	G NOISE WHEN HITTING BRAKES AND G
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment C	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Tire Size Wheel DOT Right Front	G NOISE WHEN HITTING BRAKES AND G
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Labor Operation Code Communication Type Maintenance Date Customent Comment Com	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA Unknown	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Inner	G NOISE WHEN HITTING BRAKES AND Ged brake booster. Unknown
Labor Operation Code Communication Type Maintenance Date Customent Cechnician Comment	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA Unknown Unknown JM3TB2DA0B0	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING NOISE FROM BOOSTER replace I'ire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	G NOISE WHEN HITTING BRAKES AND Ged brake booster. Unknown CA 10361838
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment C e c h n i c i a n Comment COJIS Recommen Lations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA Unknown DN JM3TB2DA0B0 2011	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	G NOISE WHEN HITTING BRAKES AND Ged brake booster. Unknown CA 10361838 3.7L 4V DAMB PFI V6 NA GAS
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Labor Operation Code Communication Type Maintenance Date Customent Customent Comment Cechnician Comment Colis Recommen Lations Colis Recommen Lations	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA Unknown Unknown JM3TB2DA0B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	Attachment VOQ Component Description VOQ Component Description ER VEHICLE MAKES A HISSING A NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	G NOISE WHEN HITTING BRAKES AND Ged brake booster. Unknown CA 10361838 3.7L 4V DAMB PFI V6 NA GAS
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Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Comment COJS Recommen lations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Vehicle Informatio Sody Cab Style Production Date Plant Description	3 HISSING FROM BRAKE BOOSTER**BOOST PEDAL,HISSING FROM ACTUATOR ROD AREA Unknown Unknown JM3TB2DA0B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	Attachment VOQ Component Description VOQ Component Description ER VEHICLE MAKES A HISSING NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10361838 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Te c h n i c i a n COMMENT COMMENT A HARD COIS Recommen dations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informatio Vehicle Informatio Body Cab Style Production Date Plant Description Build Region	JM3TB2DA0BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown 05-Nov-2010	Attachment VOQ Component Description ER VEHICLE MAKES A HISSING NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	G NOISE WHEN HITTING BRAKES AND Ged brake booster. Unknown CA 10361838 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Comment COJIS Recommen dations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Left Inner DOT Left Inner DOT Left Spare Vehicle Informatio VIN Model Year Transmission Body Cab Style Production Date Plant Description	JM3TB2DA0BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown 05-Nov-2010	Attachment VOQ Component Description VOQ Component Description ER VEHICLE MAKES A HISSING NOISE FROM BOOSTER replace Wheel DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10361838 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

A		Source Code	
Commodity Assig	nment		
Commodity	chassis-service brakes—	C-manta m	he learned found
Commodity		Symptom	no keyword found high effort
	chassis-service brakes-brake pedal—	Symptom	
Commodity	chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation
ommodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/b hydroboost—	pooster/Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cylinder/b	ooster/Symptom	high effort
Commodity	chassis-service brakes-master cylinder/b	oooster/Symptom	nvh-noisy operation
Commodity		pooster/Symptom	pedal concerns-service brake pedal
Significant Event	hydroboost—	Venfied	N
Tread Informatio	on		
Fread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013	- I and chiegory Description	
Report Details			
Source Claim Key	000827334	Warranty Component Clas	sification
	The state of the s	(WCC)	
Corporate Product System	s Classification	Time in Service	29
The state of the s	S CAMBRIAL CHILOM	Time in Service	
CPSC)		W.Function Comm (VEC)	
Customer Condition Code		V Function Group (VFG)	06 1-1 2012
ource System Program Ty	pe	Repair/Report/Paid Date	26-Jul-2013
ersion Series Code		Load Date	28 -Jul-2013
Causal Part Prefix- Base - S		Dealer Code	34594
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	MUNDAY MAZDA
Von Causal Part Prefix-Bas	se-Suffix	Dealer City	HOUSTON
Von Causal Part Numbers		Dealer State/Province	TX
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	2815833400
Labor Operation Code		Attachment	2013033700
			Code
Communication Type	M. A 3013	VOQ Component Description	i Code
Maintenance Date	04 -Aug-2013		
Customer Comment			
Comment Technician RM 07 Comment OF AN	//26/13 HARD BAKE PEDAL NOISE FROM B/BO YY KNOWN ISSUES. REPLACED BRAKE BOOST		RAKE PEDAL NOISE FROM BOOSTER ASI
Comment Comment Comment Comment Comment Comment Comment Commendations	Y KNOWN ISSUES. REPLACED BRAKE BOOST		RAKE PEDAL NOISE FROM BOOSTER ASI
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Comment Technician RM 07 OF AN Comment OF AN Comment OF AN Commendations	Y KNOWN ISSUES. REPLACED BRAKE BOOST	ER ASSEMBLY Tire Size Wheel DOT Right Front DOT Right Rear	
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Comment Te c h n 1 c 1 a n Comment OF AN C Q I S Recommendations Fire Information Tree Manufacturer Tree Brand Series OUT Left Front OUT Left Inner OUT Spare Vehicle Informat And Andrew Wehicle Informat And Andrew Transmission	Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9
Comment Technician RM 07 OF AN Comment OF AN Comment OF AN Comment Com	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS
Comment Technician RM 07 OF AN Comment RM 07 OF AN Comment RE Q I S Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Front FOOT Left Inner FOOT Spare Vehicle Informat VIN Model Year Fransmission Body Cab Style Production Date	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 20-Jan-2011	ER ASSEMBLY Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9
Comment Technician Comment OF AN COMMENT COMME	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown	ER ASSEMBLY Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Comment Technician RM 07 OF AN Comment	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 20-Jan-2011	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9
Comment Technician RM 07 OF AN COMMENT	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 20-Jan-2011 HIROSHIMA ASSEMBLY PLANT JAPAN	ER ASSEMBLY Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Iransmission Serial Number	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Comment Te c h n i c i a n Comment OF AN C Q I S Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Inner DOT Left Spare Vehicle Informat Transmission Body Cab Style Traduction Date Plant Description Build Region	Unknown Unknown Unknown JM3TB2DA6B0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 20-Jan-2011	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10374829 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	62058856		ELECTRONIC CONTRACTOR CONTRACTOR	MAZI	Charles and Control of the Control o
Commodity Ass	ignment				
Commodity		rice brakes-brake pedal—	Symptom	fine	tion-steering/brake ineffective
Commodity		rice brakes-brake pedal—	Symptom		effort
Commodity		rice brakes-brake pedal—	Symptom		l concerns-service brake pedal
Commodity			ooster/Symptom		tion-malfunction/inoperative
	hydroboost	A STATE OF THE PARTY OF THE PAR		-	and management and person to
Commodity	chassis-sei		ooster/Symptom	high	effort
	hydroboost		3-4		
Commodity	chassis-ser		ooster/Symptom	peda	l concerns-service brake pedal
	hydroboost	그들 경험이다는 그들은 이 없는 이 경우를 들어서 들어왔다면서 가장에게 하는 것을 모른 경기 가득하다면서 하는 것이다.	33333	-	s come and the come keems
Significant Event	lly Grobbost		Venfied	N	
			W 10 1 CO 10 D		
Tread Informat					
Fread Category Code	03		Tread Category Description	service	e brakes
Reported in Tread Quarte	r Q2 2013				
Report Details					
Source Claim Key		000822061	Warranty Campanant Class	fination	
Jource Claim Key		000622001	Warranty Component Class	sincanor	
3	Classic		(WCC)		
Corporate Product Syste	ins Classification		Time in Service		
(CPSC)			WE C ATO		
Customer Condition Cod			V Function Group (VFG)		10.1
Source System Program	Type		Repair/Report/Paid Date		18-Jun-2013
Version Series Code	0.00		Load Date		23 -Jun-2013
Causal Part Prefix- Base Causal Part Name			Dealer Code		23944
	Control of the Art of the Control of	unknown	Dealer Name		ROYAL PALM MAZDA
Non Causal Part Prefix-B Non Causal Part Number			Dealer City		ROYAL PALM BEACH FL
	S		Dealer State/Province		
REPORT FOR A PROP DISCOURSE OF THE PERSON NAMED IN COLUMN TWO					
			Dealer Country		USA 5213707170
Fault Code Diagonstic Trouble Code			Dealer Phone Number		5613707170
Diagonstic Trouble Code Labor Operation Code			Dealer Phone Number Attachment	Code	
Diagonstic Trouble Code Labor Operation Code Communication Type		30_Jun_2013	Dealer Phone Number	ı Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date		30 -Jun-2013	Dealer Phone Number Attachment	ı Code	
Diagonstic Trouble Code Labor Operation Code		30 -Jun-2013	Dealer Phone Number Attachment	ı Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date		30 -Jun-2013	Dealer Phone Number Attachment	ı Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment			Dealer Phone Number Attachment VOQ Component Description		5613707170
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment	LD 06/18/13 HAI	RD BRAKE PEDAL (MASTER&BO	Dealer Phone Number Attachment VOQ Component Description		
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Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment	LD 06/18/13 HAI	RD BRAKE PEDAL (MASTER&BO	Dealer Phone Number Attachment VOQ Component Description		5613707170
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment	LD 06/18/13 HAI	RD BRAKE PEDAL (MASTER&BO	Dealer Phone Number Attachment VOQ Component Description		5613707170
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO	Dealer Phone Number Attachment VOQ Component Description		5613707170
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment I C Q I S Recommendations Fire Informatio	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description DOSTER) HARD BRAKE PEDAL	L AND	5613707170 FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tree Informatio Tire Manufacturer	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size		5613707170 FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment I Recommendations Tire Informatio Tire Manufacturer Tire Brand Series	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel	L AND	5613707170 FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment C Q I S Recommendations Tire Informatio Tire Manufacturer Tire Brand Series DOT Left Front	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front	L AND	5613707170 FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment C Q I S Recommendations Fire Informatio Circ Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description OOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear	L AND	5613707170 FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment C Q I S Recommendations Tire Informatio Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	LD 06/18/13 HAI brake master cylin	RD BRAKE PEDAL (MASTER&BO der and booster	Dealer Phone Number Attachment VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front	L AND	5613707170 FADES HARD BRAKE PEDAL repla
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Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment C Q I S Recommendations Fire Informatio Cire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Rear DOT Left Inner DOT Spare Vehicle Information	D 06/18/13 HAI brake master cylin Unknown	RD BRAKE PEDAL (MASTER&BC der and booster	Dealer Phone Number Attachment VOQ Component Description OOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unkno	FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment C Q I S Recommendations Tire Informatio Tire Informatio Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year	D 06/18/13 HAI brake master cylin Unknown Ition JM3TB21 2011	RD BRAKE PEDAL (MASTER&BC der and booster	Dealer Phone Number Attachment VOQ Component Description OOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unkno	FADES HARD BRAKE PEDAL repla
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Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tire Informatio Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informa Model Year Transmission Gody Cab Style	D 06/18/13 HAI brake master cylin Unknown JM3TB21 2011 6 SPD AU Unknown	DA7BO DTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unkno CA 10 3.7L 4 CX 9	FADES HARD BRAKE PEDAL repla
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tree Informatio Tire Informatio Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Transmission Body Cab Style Production Date	D 06/18/13 HAI brake master cylin Unknown JM3TB21 2011 6 SPD AU Unknown 22-Oct-2	DA/B0 DTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unkno CA 10 3.7L 4 CX 9	FADES HARD BRAKE PEDAL repla own 359113 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tre Informatio Tire Informatio Tire Informatio Tire Brand Series DOT Left Front DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Transmission Body Cab Style Production Date Plant Description	D 06/18/13 HAI brake master cylin Unknown JM3TB21 2011 6 SPD AU Unknown 22-Oct-2	DA7BO DTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unkno CA 10 3.7L 4 CX 9	FADES HARD BRAKE PEDAL repla own 359113 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tree Informatio Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Rear DOT Left Inner DOT Left Inner DOT Left Inner DOT Left Spare Vehicle Informa Vin Model Year Transmission Body Cab Style Product Description Build Region	D 06/18/13 HAI brake master cylin Unknown JM3TB21 2011 6 SPD AU Unknown 22-Oct-2	DA/B0 DTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unkno CA 10 3.7L 4 CX 9	FADES HARD BRAKE PEDAL repla own 359113 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Technician Comment Tre Informatio Tire Informatio Tire Informatio Tire Brand Series DOT Left Front DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informa VIN Model Year Transmission Body Cab Style Production Date Plant Description	D 06/18/13 HAI brake master cylin Unknown JM3TB21 2011 6 SPD AU Unknown 22-Oct-2	DA/B0 DTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description DOSTER) HARD BRAKE PEDAL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unkno CA 10 3.7L 4 CX 9	FADES HARD BRAKE PEDAL repla own 359113 V DAMB PFI V6 NA GAS

Disclaime

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Report Detail

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				1,000,100,200,00
Commodity Assi				
Commodity		rice brakes-brake pedal—		n-noisy operation
Commodity		nce brakes-brake pedal—		dal concerns-service brake pedal
Commodity	chassis-ser hydroboost-	Andrew Control of the	oster/Symptom fu	action-malfunction/inoperative
Significant Event			Verified N	
Tread Information	on			
read Category Code	03		Tread Category Description serv	ice brakes
Reported in Tread Quarter	Q2 2012			
Report Details				
Source Claim Key	10	000773653	Warranty Component Classificati	on
			(WCC)	
Corporate Product System	ns Classification		Time in Service	20
CPSC)				
Customer Condition Code			V Function Group (VFG)	
Source System Program T			Repair/Report/Paid Date	11-Jun-2012
ersion Series Code)P°		Load Date	17 -Jun-2012
Causal Part Prefix- Base -	Suffix		Dealer Code	23974
Causal Part Name		ınknown	Dealer Name	IVORY MAZDA MALL OF GEORGIA
on Causal Part Prefix-Ba		HIMIOWII		
	STATE OF THE PARTY		Dealer City	BUFORD
on Causal Part Numbers			Dealer State/Province	GA
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	6787149000
abor Operation Code			Attachment	
Communication Type		0.037.00	VOQ Component Description Code	
Maintenance Date		12 -Jul-2012		
Cechnician DR 6/11/ Comment OPERATIVARIES I	ED STATES MA		WHEN BRAKE PEDAL OPERATED,	
Comment OPERATIVARIES I	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V	WHEN BRAKE PEDAL OPERATED,	
COIS Recommendations Tire Information	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V	WHEN BRAKE PEDAL OPERATED,	
COIS Recommendations Tire Information	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL.	PE OF NOISE WHEN BRAKE PEDAL FURTHER PEDAL GOES DOWN NOI
COIS Recommendations Tire Information Tire Manufacturer	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL.	FURTHER PEDAL GOES DOWN NOI
Comment OPERATIVARIES I	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk	FURTHER PEDAL GOES DOWN NOI
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COMMENT OPERATION OPERATIO	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear	FURTHER PEDAL GOES DOWN NO
COIS Recommendations Tire Information Tire Manufacturer Tire Brand Series OUT Left Front OUT Left Rear OUT Left Inner	ED STATES MA REPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Dire Size Unk Wheel DOT Right Front	FURTHER PEDAL GOES DOWN NO
Comment OPERATIVARIES IN COLOR Recommendations Fire Information Fire Manufacturer Fire Brand Series FOIT Left Front FOOT Left Inner FOOT Left Inner FOOT Spare	ED STATES MAREPLACED BRA	AKES A LOUD WHISTLE NOISE V AKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear	FURTHER PEDAL GOES DOWN NO
Comment OPERATIVARIES IN COLS Recommendations Fire Information Fire Manufacturer Fire Brand Series OUT Left Front OUT Left Rear OUT Left Inner OUT Spare Vehicle Informatic	ED STATES MAREPLACED BRA	AKES A LOUD WHISTLE NOISE VAKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Pire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner	FURTHER PEDAL GOES DOWN NO
Comment OPERATIVARIES IN COLS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Informativation Vehicle Informat	ED STATES MAREPLACED BRA	AKES A LOUD WHISTLE NOISE VAKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA	nown
COIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Lef	ED STATES MAREPLACED BRA	AKES A LOUD WHISTLE NOISE VAKE BOOSTER OPERATION NORM	WHEN BRAKE PEDAL OPERATED, AL. The Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L	nown 10348766 4V DAMB PFI V6 NA GAS
COUS Recommendations COUS Recommendations Course Information Course Manufacturer Circ Brand Series COT Left Front COT Left Rear COT Left Inner COT Spare Vehicle Information Vehicle Information Vehicle Information Course Manufacturer Course Manufact	Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown	MAZAC TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Pire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX	nown 10348766 4V DAMB PFI V6 NA GAS
Comment OPERATIVARIES IN OPERATIVARIES I	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	MAZAO TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CXI Drive Line 2 W	nown 10348766 4V DAMB PFI V6 NA GAS
Comment OPERATIVARIES IN OPERATIVARIES I	Unknown	MAZAC TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX Drive Line 2 W. Retail Sale Indicator Code	nown 10348766 4V DAMB PFI V6 NA GAS
Comment OPERATION OPERATIO	Unknown	MAZAO TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX Drive Line 2 W. Retail Sale Indicator Code Reaquired Vehicle	nown 10348766 4V DAMB PFI V6 NA GAS HL L/H FRONT DRIVE
Comment OPERATION OPERATIO	Unknown	MAZAC TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX1 Drive Line 2 W Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date 30-C	nown 10348766 4V DAMB PFI V6 NA GAS
Comment OPERATIVARIES IN VARIES IN V	Unknown	MAZAO TO TRANS AISIN F21	Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX Drive Line 2 W. Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date 30-C Iransmission Serial Number	nown 10348766 4V DAMB PFI V6 NA GAS HL L/H FRONT DRIVE
COIS Recommendations	Unknown	MAZAO TO TRANS AISIN F21	WHEN BRAKE PEDAL OPERATED, AL. Tire Size Unk Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number CA Engine Description 3.7L Vehicle Description CX1 Drive Line 2 W Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date 30-C	nown 10348766 4V DAMB PFI V6 NA GAS HL L/H FRONT DRIVE

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Report Detail

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	6205962		190-190-190-190-190-190-190-190-190-190-	MAZDA Hotline
Commodity Assig	enment			
Commodity		vice brakes—	Symptom	no keyword found
Commodity		vice brakes—	Symptom	nvh-noisy operation
Commodity		vice brakes-brake pedal—	Symptom	high effort
Commodity		vice brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity		vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity			ooster/Symptom	high effort
Commence of the Commence of th	hydroboos			
Commodity	chassis-se	ervice brakes-master cylinder/bo	ooster/Symptom	nvh-noisy operation
Commodity	chassis-se		oster/Symptom	pedal concerns-service brake pedal
	hydroboos	t—		
Significant Event			Verified	N
Fread Information	n			
read Category Code	03		Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013	10		
Report Details				
Source Claim Key		000830342	Warranty Component Class	sification
			(WCC)	
Corporate Product System	s Classification		Time in Service	39
CPSC)				
Customer Condition Code			V Function Group (VFG)	
ource System Program Ty	me		Repair/Report/Paid Date	19-Aug-2013
ersion Series Code	PC		Load Date	25 -Aug-2013
ausal Part Prefix- Base - S	Cuffer		Dealer Code	23 -Aug-2013 23823
	Sumx	NOT PROVIDED BY COURCE		WRAY MAZDA
Causal Part Name	on Course	NOT PROVIDED BY SOURCE	Dealer Name	COLUMBIA
on Causal Part Prefix-Bas	sc-oullix		Dealer City	
Von Causal Part Numbers			Dealer State/Province	SC
ault Code			Dealer Country	USA 807/006751
Diagonstic Trouble Code			Dealer Phone Number	8037996351
abor Operation Code			Attachment	
Communication Type Maintenance Date		01 - 8 2012	VOQ Component Description	1 Code
Manuellance Date		01 -Sep-2013		
Customer				
Customer Comment Fechnician GF 8/19/1 Comment HAS CA	LLED WITH			PEDAL IS HARD AND HAS A HISS NOISE TI MATE TO REPAIR, CUSTOMER HAS TAK
Customer Comment Fechnician GF 8/19/1	LLED WITH			
Customer Comment Fechnician GF 8/19/1 Comment HAS CA	LLED WITH			
Customer Comment Cechnician GF 8/19/1 HAS CA VEHICLE	LLED WITH			
Customer Comment Fechnician GF 8/19/1 HAS CA VEHICLE CQIS Recomme	LLED WITH			
Comment Comment Comment Comment Comment HAS CA VEHICLE COIS Recomme dations Tire Information	LLED WITH			
Customer Comment Comment Comment HAS CA VEHICLE COIS Recomme dations Tire Information Tre Manufacturer	LLED WITH	A THE HISS FROM BRAKE MAST		
Customer Comment Comment Comment HAS CA VEHICLE COIS Recomme dations Tire Information Tre Manufacturer	LLED WITH	A THE HISS FROM BRAKE MAST	ER GAVE CUSTOMER ESTI	MATE TO REPAIR, CUSTOMER HAS TAR
Customer Comment Fechnician GF 8/19/1 HAS CA VEHICLE CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front	LLED WITH	A THE HISS FROM BRAKE MAST	Tire Size Wheel DOT Right Front	MATE TO REPAIR, CUSTOMER HAS TAI
Customer Comment Fechnician GF 8/19/1 HAS CA VEHICLE CQIS Recomme dations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front	LLED WITH	A THE HISS FROM BRAKE MAST	Tire Size Wheel DOT Right Front	MATE TO REPAIR, CUSTOMER HAS TAI
Customer Comment Fechnician GF 8/19/1 Comment HAS CA VEHICLE CQIS Recommedations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Rear	LLED WITH	A THE HISS FROM BRAKE MAST	ER GAVE CUSTOMER ESTI	MATE TO REPAIR, CUSTOMER HAS TAI
Customer Comment Comment Cechnician GF 8/19/1 HAS CA VEHICLE COIS Recomme dations Fire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner	LLED WITH	A THE HISS FROM BRAKE MAST	Tire Size Wheel DOT Right Front DOT Right Rear	MATE TO REPAIR, CUSTOMER HAS TAR
Coustomer Comment echnician GF 8/19/1 HAS CA VEHICLE COIS Recomme dations Fire Information Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare	LLED WITH	A THE HISS FROM BRAKE MAST	Tire Size Wheel DOT Right Front DOT Right Rear	MATE TO REPAIR, CUSTOMER HAS TAI
Coustomer Comment Comment Comment Comment HAS CA VEHICLE COIS Recomme dations Fire Information Fire Brand Series FOT Left Front FOT Left Inner FOT Spare Vehicle Informat	LLED WITH	A THE HISS FROM BRAKE MAST	Tire Size Wheel DOT Right Front DOT Right Inner	MATE TO REPAIR, CUSTOMER HAS TAI
Coustomer Comment Comment Comment Comment Comment HAS CA VEHICL COIS Recomme dations Fire Information Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Informat Vehicle Informat OT Left Inner FOT Spare	Unknow	A THE HISS FROM BRAKE MAST	ER GAVE CUSTOMER ESTER Life Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	MATE TO REPAIR, CUSTOMER HAS TAI Unknown CA 10324076
Customer Comment Comment Comment Comment Comment Comment HAS CA VEHICLE COIS Recomme dations Circ Information For Manufacturer For Brand Series FOT Left Front FOT Left Inner FOT Spare Color Spare Color Co	Unknown ion JM3TB2 2010	MA7AC	ER GAVE CUSTOMER ESTER Life Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS
ou s t o m e r comment e c h n i c i a n comment HAS CA VEHICLE CQIS Recomme dations Fire Information ire Manufacturer ire Brand Series OUT Left Front OUT Left Rear OUT Left Rear OUT Left Inner OUT Spare Vehicle Informat IN Model Year ransmission	Unknow Ion JM3TB2 2010 6 SPD A	MA7AU UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9
Consent Comment Commen	Unknow Ion JM3TB2 2010 6 SPD A Unknow	MA7AQ UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS
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Coustomer Comment Fechnician GF 8/19/1 HAS CA VEHICLE COIS Recomme dations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Inner FOT Left Inner FOT Spare Vehicle Informat Fansmission Foody Cab Style Froduction Date Forduction Date Forducti	Unknow ION ION ION IM3TB2 2010 6 SPD A Unknow 15-Feb-2	MA7AQ UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Couston er Comment Comment Comment Comment Comment HAS CA VEHICLE COIS Recomment Ire Information Ire Manufacturer Ire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Left Inner DOT Left Again Model Year Fransmission Body Cab Style Froduction Date Plant Description Build Region	Unknow ION ION ION IM3TB2 2010 6 SPD A Unknow 15-Feb-2	MA7AU UTO TRANS AISIN F21	ER GAVE CUSTOMER ESTERNIC STATE OF THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9
Couston er Comment Comment Comment Comment Comment HAS CA VEHICLE COIS Recomment Ire Information Ire Manufacturer Ire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informat Fransmission Body Cab Style Froduction Date Flant Description Build Region Build Region Build Country Code	ILLED WITH DE Unknown IS-Feb-2 HIROSE	MA7AU UTO TRANS AISIN F21	Ere Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Iransmission Serial Number	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Customer Comment Feehnician GF 8/19/1 HAS CA VEHICLE CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series	Unknow ION ION ION IM3TB2 2010 6 SPD A Unknow 15-Feb-2	MA7AU UTO TRANS AISIN F21	ER GAVE CUSTOMER ESTERNIC STATE OF THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

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ECI Record	6205258	80	Source Code	MAZL	A Hotline
Commodity Assig	nment				
Commodity		vice brakes—	Symptom	funct	ion-malfunction/inoperative
Commodity		vice brakes—	Symptom		wword found
Commodity	chassis-se hydroboos	t	oster/Symptom		ion-malfunction/inoperative
Commodity	chassis-se	그는 이번 보다 하는데 이번 이번 보고 있다면 되었다면 하는데 되었다면 되었다면 바람이 되었다면 하는데 되었다.	oster/Symptom	high	effort
Significant Event	E)		Verified	N	
Tread Information	m				
read Category Code	103		Tread Category Description	service	brakes
Leported in Tread Quarter	Q1 2012		ricus cutegory Description	Ser vice	Oldres
	10	`			
Report Details			- Park to the control of the control		
ource Claim Key		000754638	Warranty Component Class (WCC)	sification	
Corporate Product System CPSC)	s Classification		Time in Service		
Customer Condition Code			V Function Group (VFG)		
Source System Program Ty	me		Repair/Report/Paid Date		30-Jan-2012
Persion Series Code	PC		Load Date		06 -Feb-2012
	1 191				
ausal Part Prefix- Base - S	oumx		Dealer Code		42103
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name		CHAPMAN MAZDA
Ion Causal Part Prefix-Bas	se-Suffix		Dealer City		PHOENIX
Ion Causal Part Numbers			Dealer State/Province		AZ
ault Code			Dealer Country		USA
Diagonstic Trouble Code			Dealer Phone Number		8663830272
					7.
			Attachment		17
Communication Type			Attachment VOQ Component Description		
Communication Type Maintenance Date		02 -Dec-2012			
Communication Type Maintenance Date Customer Comment echnician Comment	JC 1/30/12 NO LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER	VOQ Component Description	n Code	
Communication Type Maintenance Date Customer Comment Cechnician Comment		POWER BRAKE ASSIST(BOOSTER	VOQ Component Description	n Code	
Communication Type Maintenance Date Customer Comment echnician Comment CQIS Recommendations Tire Information	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description	n Code	
Communication Type Maintenance Date Customer Comment Cols Recommendations Fire Information Tire Manufacturer	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL	n Code	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Cols Recommendations Fire Information Tire Manufacturer	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL	n Code	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Cols Recommendations Tire Information ire Manufacturer ire Brand Series	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL! [Tire Size Wheel	n Code	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Customer Comment Colls Recommendations Circ Information Circ Manufacturer Tre Brand Series COT Left Front	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description A) NO POWER BRAKES. CALL! Fire Size Wheel DOT Right Front	n Code	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment echnician Comment CQIS Recommendations Tire Information ire Manufacturer ire Brand Series DOT Left Front DOT Left Rear	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description NO POWER BRAKES. CALL Tire Size Wheel DOT Right Front DOT Right Rear	n Code	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Customer Commendations Customer Custo	LEVEL IS FUI	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description A) NO POWER BRAKES. CALL! Fire Size Wheel DOT Right Front	n Code	AD ANY ISSUES. THE MASTER FLU
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Communication Type Maintenance Date Customer Comment Technician Comment CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat	Unknow	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description In Power Brakes. Call In Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	ED IF HA	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer Comment Customer Commendations Customer Commendations Customer	Unknow ion JM3TB2	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	ED IF HA	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment echnician Comment COIS Recommendations Tire Information ire Manufacturer ire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat IN	Unknow	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description In Power Brakes. Call In Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	ED IF HA	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Colls Recommendations Colls Recomme	Unknow Ion UM3TB2 2010	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	ED IF HA	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Customer Cust	Unknow Unknow IM3TB2 2010 6 SPD A	POWER BRAKE ASSIST(BOOSTER LL.	VOQ Component Description 2) NO POWER BRAKES. CALL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Customer Cust	ion JM3TB2 2010 6 SPD A Unknow	POWER BRAKE ASSIST(BOOSTER LL. MA/AU UTO TRANS AISIN F21	VOQ Component Description Live Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	ED IF HA	AD ANY ISSUES. THE MASTER FLU
Communication Type Maintenance Date Customer Comment Customer Cust	Unknow Unknow ION UNKNOW ION UNKNOW OS-Aug-	POWER BRAKE ASSIST(BOOSTER LL. n UMA/AU UTO TRANS AISIN F21 n 2010	VOQ Component Description In Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Customer Comment Colls Recommendations Colls Recommendati	Unknow Unknow ION UNKNOW ION UNKNOW OS-Aug-	POWER BRAKE ASSIST(BOOSTER LL. MA/AU UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Customer Cus	Unknow Unknow ION UNKNOW ION UNKNOW OS-Aug-	POWER BRAKE ASSIST(BOOSTER LL. n UMA/AU UTO TRANS AISIN F21 n 2010	VOQ Component Description In Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS
Tire Information Tire Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat VIN Model Year Transmission Body Cab Style Production Date Plant Description Bull Region	Unknow Unknow ION UNKNOW ION UNKNOW OS-Aug-	POWER BRAKE ASSIST(BOOSTER LL. n UMA/AU UTO TRANS AISIN F21 n 2010	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Comment Customer Cus	Unknow Unknow ION UNKNOW ION UNKNOW OS-Aug-	POWER BRAKE ASSIST(BOOSTER LL. n UMA/AU UTO TRANS AISIN F21 n 2010	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	ED IF HA	AD ANY ISSUES. THE MASTER FLU wn 349039 V DAMB PFI V6 NA GAS

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	6205421	91	Source Code	MAZL	DA Hotline
Commodity Assig	nment				
Commodity	A STATE OF THE PARTY OF THE PAR	vice brakes-abs/traction control—	Symptom	lfunct	ion-malfunction/inoperative
Commodity		vice brakes-abs/traction control—	Symptom		effort
Commodity		vice brakes-abs/traction control—	Symptom		concerns-service brake pedal
Commodity		vice brakes-brake pedal—	Symptom		effort
Commodity		vice brakes-brake pedal—	Symptom		concerns-service brake pedal
Commodity	chassis-se				ion-malfunction/inoperative
Commodity			CI/Dymptom	Italici	ion-manufaction/moperative
	hydroboost				or .
Commodity	chassis-se	Control of the Contro	ter/Symptom	high	effort
	hydroboost				
Commodity	chassis-se	rvice brakes-master cylinder/boos	ter/Symptom	no ke	yword found
	hydroboost				
Commodity	chassis-se		ter/Symptom	peda	concerns-service brake pedal
100000000000000000000000000000000000000	hydroboost	사용 경기가 있는 사람들이 가득하면 하면 하면 하는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이다.	2000	-	Carrier cont. a carrier a contr. Aut and
Simuificant Frant	nyuroboosi		Verified	N	
Significant Event			vermed	IN	
Tread Informatio	n				
read Category Code	03		read Category Description	service	brakes
leported in Tread Quarter	Q2 2012			-	
Report Details					
		NANT PANON	Warranty Campany (1)	orfin-to-	
Source Claim Key		000772080	Warranty Component Class	sincation	
The second second			(WCC)		
Corporate Product System	s Classification		Time in Service		18
CPSC)					
Customer Condition Code			V Function Group (VFG)		
Source System Program Ty	ne		Repair/Report/Paid Date		31-May-2012
Version Series Code	PC		Load Date		03 -Jun-2012
Causal Part Prefix- Base - S	offic		Dealer Code		23879
Causal Part Name	иша	NOT PROVIDED BY SOURCE	Dealer Name		MAZDA OF ROSWELL
Non Causal Part Prefix-Bas	o Cuffer	NOT TROVIDED BY SOURCE	Dealer City		ROSWELL
Non Causal Part Numbers	c-Sumx		Dealer State/Province		GA
ault Code			Dealer Country		USA
Fault Code Diagonstic Trouble Code			Dealer Phone Number		7709936999
Fault Code Diagonstic Trouble Code Labor Operation Code			Dealer Phone Number Attachment		
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type			Dealer Phone Number	n Code	
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type		13 -Jun-2012	Dealer Phone Number Attachment	n Code	
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date		13 -Jun-2012	Dealer Phone Number Attachment	n Code	
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer		13 -Jun-2012	Dealer Phone Number Attachment	n Code	
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment			Dealer Phone Number Attachment VOQ Component Descriptio		7709936999
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Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customert Comment	BRAKE PEDA YMPTOMS/CO HE ONE WAY BOOSTER Unknown ION JM3TB2 2010	L IS HARD TECH STS BRAKE PEDAI ONDITIONS TECH STS BRAKE PEDAI VALVE FOR VACUUM LINE IS GOOD MA7A0	Dealer Phone Number Attachment VOQ Component Descriptio IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL BOOSTER, MASTER AND OT Right Front OUT Right Rear OUT Right Inner	CUUM T CUUM T ABS UN	7709936999 O THE BOOSTER NO CODES FOR A O THE BOOSTER NO CODES FOR A ITT REPLACED P TECH REINSTALL wn
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician TY 5/31/12 STORED. S STORED.T THE OLD H COIS Recommendations Fire Information Live Manufacturer Live Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat Model Year Transmission	BRAKE PEDA YMPTOMS/CO HE ONE WAY BOOSTER Unknown ION JM3TB2 2010	L IS HARD TECH STS BRAKE PEDAI ONDITIONS TECH STS BRAKE PEDAI VALVE FOR VACUUM LINE IS GOOD MA7AQ UTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Descriptio IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL BOOSTER, MASTER AND OT Right Front OUT Right Rear OUT Right Rear OUT Right Inner Engine Description Vehicle Description Orive Line	CUUM T CUUM T O ABS UN Unkno	7709936999 O THE BOOSTER NO CODES FOR A O THE BOOSTER NO CODES FOR A ITT REPLACED P TECH REINSTALL wn
ault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Lustomer Comment C	BRAKE PEDA TYMPTOMS/CO HE ONE WAY BOOSTER Unknown JM3TB2 2010 6 SPD A	L IS HARD TECH STS BRAKE PEDAI ONDITIONS TECH STS BRAKE PEDAI VALVE FOR VACUUM LINE IS GOOD MA7AC UTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Descriptio IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL BOOSTER, MASTER AND OT Right Front OT Right Front OT Right Inner Engine Serial Number Engine Description Vehicle Description	CUUM T CUUM T O ABS UN Unkno	O THE BOOSTER NO CODES FOR A O THE BOOSTER NO CODES FOR A ITT REPLACED P TECH REINSTALL wn 349961 V DAMB PFI V6 NA GAS
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Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Fechnician Ty 5/31/12 STORED. S STORED. T THE OLD I COIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Spare Vehicle Informat Fransmission Body Cab Style Production Date Plant Description Build Region	BRAKE PEDA YMPTOMS/C HE ONE WAY BOOSTER Unknown JM3TB2 2010 6 SPD Al Unknown 21-Aug-2	MA7AC UTO TRANS AISIN F21 a 12010 ILIS HARD TECH STS BRAKE PEDAI VALVE FOR VACUUM LINE IS GOOD MA7AC UTO TRANS AISIN F21 a 12010 IIMA ASSEMBLY PLANT JAPAN	Dealer Phone Number Attachment VOQ Component Descriptio IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL IS HARD, THEY HAVE VAL BOOSTER, MASTER AND OT Right Front OT Right Front OT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Reaquired Vehicle Warranty Start Date	CUUM T CUUM T O ABS UN Unkno	O THE BOOSTER NO CODES FOR A O THE BOOSTER NO CODES FOR A ITT REPLACED P TECH REINSTALL wn 349961 V DAMB PFI V6 NA GAS LL/H FRONT DRIVE
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Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	62051585	6	Source Code	MAZL	A Hotline
Commodity Assig	nment				
Commodity	chassis-serv	ice brakes—	Symptom	misa	igned/out of position/adjustment/poor fit
Commodity		ice brakes-brake pedal—	Symptom		ion-malfunction/inoperative
Commodity		ice brakes-brake pedal—	Symptom		effort
Commodity	chaccic-cert	ice brakes-brake pedal—	Symptom		driving condition-engine-hot
Commodity		nce brakes-brake pedal—	Symptom		concerns-service brake pedal
Commodity		vice brakes-master cylinder/boos			ion-malfunction/inoperative
Commodity			lei/Symptom	lunci	ion-mattunetion/moperative
0 0	hydroboost-			-	
Commodity	chassis-ser hydroboost-		ter/Symptom	runct	ion-shuts off
Commodity	chassis-ser	the state of the s	ter Symptom	mod	indicator light/warning chime on
Commodity	hydroboost-		ici/Sympion	niou	indicator right warming clinic on
Significant Event	ary drovous:		Verified	N	
Tread Informatio	n				
Tread Category Code	103		Fread Category Description	la orazio o	brakes
Reported in Tread Quarter	Q4 2011		read Category Description	SCIVICE	Oldkes
Reported in Tread Quarter	Q4 2011				
Report Details					
Source Claim Key	r	000743976	Warranty Component Clas	cification	
Source Claim Rey		100743270	THE CALL AND LESS CONTRACTOR OF THE CALL AND ADDRESS O	SIIICation	i L
	- M P		(WCC)		1.2
Corporate Product System	s Classification		Time in Service		13
(CPSC)			and the second s		
Customer Condition Code		_	V Function Group (VFG)		USA CAR
Source System Program Ty	pe		Repair/Report/Paid Date		02-Nov-2011
Version Series Code			Load Date		06 -Nov-2011
Causal Part Prefix- Base - S	Suffix	-	Dealer Code		34512
Causal Part Name	U	nknown	Dealer Name		BERT OGDEN MISSION MAZDA
Non Causal Part Prefix-Bas	e-Suffix		Dealer City		MISSION
Non Causal Part Numbers			Dealer State/Province		TX
			Dealer Country		USA
Fault Code					0011
			Dealer Phone Number		
Diagonstic Trouble Code			Dealer Phone Number		
Diagonstic Trouble Code Labor Operation Code			Attachment	n Code	
Labor Operation Code Communication Type		99 Jan 2012		n Code	
Diagonstic Trouble Code Labor Operation Code Communication Type		9 -Jan-2012	Attachment	n Code	
Diagonstic Trouble Code Labor Operation Code Communication Type		99 -Jan-2012	Attachment	n Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer		99 -Jan-2012	Attachment	n Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment			Attachment VOQ Component Description		
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician JC 11/2/11BI			Attachment VOQ Component Description		TER DRIVING THE CAR WHEN WARM
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		620506399	Source Code	
Commo	odity Assignn	nent		
ommodity		chassis-service brakes-abs/traction control—	Symptom	function-malfunction/inoperative
ommodity		chassis-service brakes-brake pedal—	Symptom	high effort
ommodity		chassis-service brakes-brake pedal—		no problem found
			Symptom	
ommodity		chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation
ommodity		chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
commodity		chassis-service brakes-pads/shoes/linings-	Symptom	high effort
ommodity		chassis-service brakes-pads/shoes/linings-	Symptom	no problem found
ommodity	<i>t</i>	chassis-service brakes-pads/shoes/linings-	Symptom	nvh-noisy operation
ommodity	7	chassis-service brakes-pads/shoes/linings-	Symptom	pedal concerns-service brake pedal
gnificant l		P	Verified	N
read I	nformation			
read Categ	gory Code	03	Tread Category Description	service brakes
eported in	Tread Quarter	Q3 2011		
	Details			
ource Clan	m Key	000733860	Warranty Component Class	ssification
			(WCC)	
omorata I	Product Systems Cla	essification	Time in Service	17
	rioduct Systems Cla	issincation	Time in Service	11/
CPSC)				
	Condition Code	The second secon	V Function Group (VFG)	13.77.77
	tem Program Type		Repair/Report/Paid Date	16-Aug-2011
ersion Seri			Load Date	21 -Aug-2011
	Prefix- Base - Suffix		Dealer Code	23466
ausal Part		NOT PROVIDED BY SOURCE	Dealer Name	JIM ELLIS MAZDA OF CHAMBLEE
	Part Prefix-Base-Su	IIIX	Dealer City	ATLANTA
THE RESIDENCE	Part Numbers		Dealer State/Province	GA
ault Code			Dealer Country	USA
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	620601016	Source Code	MAZDA Hotline
Commodity Assign	iment		
Commodity	chassis-service brakes—	Symptom	no keyword found
Commodity	chassis-service brakes-brake pedal—	Symptom	high effort
Commodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Significant Event	Chassis-service brakes-brake pedar—	Verified	N
		vermed	
Tread Information			
Tread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013		
Report Details			
Source Claim Key	000835471	Warranty Component Clas	sification
Source Callin Tacy		(WCC)	
Corporate Product Systems	Classification	Time in Service	42
(CPSC)		Time in Service	1.2
		WE C ATO	
Customer Condition Code		V Function Group (VFG)	07.5 2012
Source System Program Type		Repair/Report/Paid Date	27-Sep-2013
Version Series Code		Load Date	29 -Sep-2013
Causal Part Prefix- Base - Sur		Dealer Code	42153
Causal Part Name	unknown	Dealer Name	MORE MAZDA
Non Causal Part Prefix-Base-	Suffix	Dealer City	TEMPE
Non Causal Part Numbers		Dealer State/Province	AZ
Fault Code		Dealer Country	USA
		Dealer Phone Number	4807631000
Personal Property of the Party			4807031000
Labor Operation Code		Attachment	
Labor Operation Code Communication Type		VOQ Component Description	n Code
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment	20 -Oct-2013	VOQ Component Description	
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Fechnician MY 09/27/ HAD TO R		VOQ Component Description NOTICED BY AWA REQUEST FRO	OM DSM. CUSTOMER HIT ANOTHER VEHICI
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Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician My 09/27/ HAD TO R CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Senes DOT Left Front	13 HARD BRAKE PEDAL, HIT A VEHICLE I EPLACE FRONT BUMPER FASCIA. NO DAN	VOQ Component Description NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS	OM DSM. CUSTOMER HIT ANOTHER VEHIC SKING DSM FOR DETAILS.
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician MY 09/27/ HAD TO R COIS Recommendations Circ Information Core Manufacturer Circ Brand Series COT Left Front COT Left Rear	13 HARD BRAKE PEDAL, HIT A VEHICLE I EPLACE FRONT BUMPER FASCIA. NO DAN	VOQ Component Description NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. As The Size Wheel DOT Right Front DOT Right Rear	OM DSM. CUSTOMER HIT ANOTHER VEHIC SKING DSM FOR DETAILS.
Labor Operation Code Communication Type Maintenance Date Customer Comment Technician MY 09/27/ HAD TO R COIS Recommendations Fire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner	13 HARD BRAKE PEDAL, HIT A VEHICLE I EPLACE FRONT BUMPER FASCIA. NO DAN	VOQ Component Description NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS	OM DSM. CUSTOMER HIT ANOTHER VEHICI SKING DSM FOR DETAILS.
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Labor Operation Code Communication Type Maintenance Date Customer Coustomer Comment Cechnician MY 09/27/ HAD TO R COIS Recommendations Fire Information Ince Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN	13 HARD BRAKE PEDAL, HIT A VEHICLE IN EPLACE FRONT BUMPER FASCIA. NO DAN Unknown	VOQ Component Description NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. As The Size Wheel DOT Right Front DOT Right Rear	OM DSM. CUSTOMER HIT ANOTHER VEHICI SKING DSM FOR DETAILS.
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Labor Operation Code Communication Type Maintenance Date Lustomer Lustomer Comment Lechnician MY 09/27/ HAD TO R CQIS Recomment dations Lire Information Lire Manufacturer Lire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year	13 HARD BRAKE PEDAL, HIT A VEHICLE IN EPLACE FRONT BUMPER FASCIA. NO DAN Unknown	VOQ Component Description NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS The Size Wheel DOT Right Front DOT Right Liner	OM DSM. CUSTOMER HIT ANOTHER VEHICISKING DSM FOR DETAILS. Unknown
Labor Operation Code Communication Type Maintenance Date Customer Comment Technician My 09/27/ HAD TO R COIS Recommendations Fire Information Tire Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission	Unknown IM3TB2MA8AC 2010 6 SPD AUTO TRANS AISIN F21	NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS Wheel DOT Right Front DOT Right Rear DOT Right Inner	OM DSM. CUSTOMER HIT ANOTHER VEHICESKING DSM FOR DETAILS. Unknown CA 10331582 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date Customer Customent Cechnician MY 09/27/ HAD TO R CQIS Recommendation Tree Information Tree Brand Senes DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information MY 09/27/ HAD TO R CQIS Recommendations CODY Second Code Cody	Unknown JM3TB2MA8AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown	VOQ Component Description NOTICED BY AWA REQUEST FRO MAGE ON ANOTHER VEHICLE. AS The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	OM DSM. CUSTOMER HIT ANOTHER VEHICESKING DSM FOR DETAILS. Unknown CA 10331582 3.7L 4V DAMB PFI V6 NA GAS
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Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n HAD TO R CQIS Recomme Indations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Rear DOT Spare Vehicle Informatio Win Model Year Iransmission Body Cab Style Production Date Plant Description Build Region Build Region Build Country Code	Unknown Unknown	NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	OM DSM. CUSTOMER HIT ANOTHER VEHICL SKING DSM FOR DETAILS. Unknown CA 10331582 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n MY 09/27/ HAD TO R CQIS Recomme Indations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	I3 HARD BRAKE PEDAL, HIT A VEHICLE I EPLACE FRONT BUMPER FASCIA. NO DAN Unknown Unknown JM3TB2MA8AQ 2010 6 SPD AUTO TRANS AISIN F21 Unknown 07-Apr-2010	NOTICED BY AWA REQUEST FROMAGE ON ANOTHER VEHICLE. AS Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	OM DSM. CUSTOMER HIT ANOTHER VEHICI SKING DSM FOR DETAILS. Unknown CA 10331582 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	620614657	Source Code	
Commodity Assign	ment		
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes—	Symptom	vibration/pulsation
Commodity	chassis-service brakes-brake pedal-	Symptom	nvh-noisy operation
Commodity		cylinder/booster/Symptom	function-malfunction/inoperative
- processor of the second	hydroboost—	Same and the same	
Commodity		cylinder/booster/Symptom	nvh-noisy operation
conmounty	Charles and the same of the sa	cylinder/booster/byimpioni	invir-noisy operation
	hydroboost—		NT.
ignificant Event		Verified	N
Tread Information			
read Category Code	103	Tread Category Description	service brakes
Reported in Tread Quarter	Q1 2014		
Danaut Dataila			
Report Details	000000000		
ource Claim Key	000850645	Warranty Component Class	sification
	Control of the Contro	(WCC)	
Corporate Product Systems (Classification	Time in Service	43
CPSC)			
Customer Condition Code		V Function Group (VFG)	
ource System Program Type		Repair/Report/Paid Date	23-Jan-2014
ersion Series Code		Load Date	25 -Jan-2014
Causal Part Prefix- Base - Suf	fix L-	Dealer Code	34392
ausal Part Name	unknown	Dealer Name	SAMES MAZDA
Non Causal Part Prefix-Base-		Dealer City	LAREDO
on Causal Part Numbers	Junix	Dealer State/Province	IX
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Country Dealer Phone Number	USA
Magoristic Houble Code		Dealer Phone Number	
abor Operation Cala			
abor Operation Code		Attachment	
Communication Type	22 Ma- 2014		n Code
Communication Type Maintenance Date Customer	22 -Mar-2014	Attachment	n Code
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Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Commodity Assignment Symptom Sym	ECI Record		6205376	77	Source Code	MAZDA Hotline
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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record			Source Code	MAZI	
Commodity Ass	ignment				
Commodity		vice brakes-brake pedal—	Symptom	nyh-	noisy operation
Commodity		vice brakes-brake pedal—	Symptom		l concerns-service brake pedal
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Non Causal Part Prefix-B			Dealer City		ARLINGTON
Non Causal Part Number	S		Dealer State/Province		TX
			Dealer Country		USA
Fault Code					
Fault Code Diagonstic Trouble Code					8175756100
Diagonstic Trouble Code			Dealer Phone Number		8175756100
Diagonstic Trouble Code Labor Operation Code			Dealer Phone Number Attachment	tion Code	8175756100
Diagonstic Trouble Code Labor Operation Code Communication Type		02 -Dec-2012	Dealer Phone Number	tion Code	8175756100
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date		02 -Dec-2012	Dealer Phone Number Attachment	tion Code	8175756100
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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		620604734		Source Code	MAZI	
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	Program Type			Repair/Report/Paid Date		29-Oct-2013
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Causal Part Pro	efix- Base - Suff	fix	Unantimental Area Company	Dealer Code		23867
Causal Part Na			OT PROVIDED BY SOURCE	Dealer Name		SANDY SANSING MAZDA
Von Causal Pa	art Prefix-Base-S			Dealer City		PENSACOLA
Von Causal Pa	art Numbers			Dealer State/Province		FL
Fault Code				Dealer Country		USA
Diagonstic Tro	nuble Code			Dealer Phone Number		8504761466
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Disclaime

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Report Detail

A 10.		95	Source Code	MAZDA Hotline
Commodity Assig	nment			
Commodity		vice brakes—	Symptom	nvh-noisy operation
Commodity		vice brakes-brake pedal—	Symptom	mod-driving condition-on deceleration/braking
Commodity		vice brakes-brake pedal—	Symptom	mod-intermittent/random
Commodity				nvh-noisy operation
	chassis-ser	vice brakes-brake pedal—	Symptom	
Commodity		vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-se hydroboos		/booster/Symptom	function-malfunction/inoperative
Commodity	chassis-se hydroboos	Alexander Control of the Control of	/booster/Symptom	leak-failed gasket/seal/weatherstrip
Commodity	chassis-se	ervice brakes-master cylinder/	/booster/Symptom	leak-fluid
Commodity	hydroboos chassis-se		/booster/Symptom	mod-driving condition-on deceleration/brakin
Commodity	hydroboos chassis-se		/booster/Symptom	mod-intermittent/random
Commodity	hydroboos chassis-se	t—	/booster/Symptom	nyh-noisy operation
-	hydroboos	t—		
Commodity	chassis-se hydroboos		/booster/Symptom	pedal concerns-service brake pedal
Significant Event			Venfied	N
Tread Informatio	n			
Tread Category Code Reported in Tread Quarter	03 Q2 2013		Tread Category Description	service brakes
	QZ 2013			
Report Details		NAA010247	W	
Source Claim Key		000818347	Warranty Component Clas (WCC)	ssincation
Corporate Product Systems	Classification	i	Time in Service	30
CPSC) Customer Condition Code			V Function Group (VFG)	
Source System Program Typ	ne.	t	Repair/Report/Paid Date	21-May-2013
Version Series Code	14	-	Load Date	26 -May-2013
			Dealer Code	33902
Causal Part Prefix- Base - S	umx	NOT DROVIDED BY COURCE		
Causal Part Name	e m	NOT PROVIDED BY SOURCE	Dealer Name	FLOYD TRAYLOR MAZDA
Non Causal Part Prefix-Base	e-Suffix		Dealer City	FORT SMITH
Non Causal Part Numbers			Dealer State/Province	AR
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	4796467344
Labor Operation Code			Attachment	Total Time Time Time Time Time Time Time Time
Communication Type			VOQ Component Description	n Code
Maintenance Date		10 -Jun-2013	The state of the s	
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Comment RM 05/21/1 Comment COMING FI AND NOISI BOOSTER A	ROM THE BE E IS PRESEN	RAKE BOOSTER WHEN BRAKE	PEDAL IS APPLIED. INT PEDAL SEAL LEAKING FLUID INTO B	L WILL BE HARD WHEN THEY ARE APPLIE
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Comment Technician RM 05/21/1 COMING FI AND NOISI BOOSTER A CQIS Recommendations Tire Information Tire Manufacturer Irre Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	ROM THE BE E IS PRESEN AND BLED SY Unknow	RAKE BOOSTER WHEN BRAKE IT MASTER CYLINDER REAR S YSTEM. NO OTHER PROBLEMS F	PEDAL IS APPLIED. INT PEDAI SEAL LEAKING FLUID INTO B FOUND AT THIS TIME. Tire Size Wheel DOT Right Front DOT Right Rear	L WILL BE HARD WHEN THEY ARE APPLIE BRAKE BOOSTER. REPLACED MASTER AN
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Comment Fechnician RM 05/21/1 COMING FI AND NOISI BOOSTER A CQIS Recommendations Fire Information Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati Whodel Year Fransmission Body Cab Style	Unknow Unknow Unknow Unknow Unknow Unknow	RAKE BOOSTER WHEN BRAKE INT MASTER CYLINDER REAR SYSTEM. NO OTHER PROBLEMS FOR THE PROBLEMS	PEDAL IS APPLIED. INT PEDAI SEAL LEAKING FLUID INTO B FOUND AT THIS TIME. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10345307 3.7L 4V DAMB PFI V6 NA GAS
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Mileage	49288	Vehicle Axle Ratio	
Vehicle Restraint Code			

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Report Detail

			MAZDA Hotline
Commodity Assig	nment		
Commodity	chassis-service brakes-brake pedal—	Symptom	air in system
Commodity	chassis-service brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-brake pedal—	Symptom	leak-air/dust
Commodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-brake pedal—	Symptom	vibration/pulsation
Commodity		ooster/Symptom	air in system
Commodity		ooster/Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cylinder/be	ooster/Symptom	leak-air/dust
Commodity	hydroboost— chassis-service brakes-master cylinder/bo	ooster/Symptom	leak-fluid
Commodity	chassis-service brakes-master cylinder/be	ooster/Symptom	nvh-noisy operation
Commodity	그는 그렇게 되었다. 그리지 않아 아이는 병사에 가장하다 하다 가장 살아 보는 그 사람들이 되어 살아왔다.	ooster/Symptom	vibration/pulsation
Significant Event	hydroboost—	Venified	N
		vermed	, , , , , , , , , , , , , , , , , , ,
Tread Informatio		W-10	
read Category Code Reported in Tread Quarter	03 Q4 2012	Tread Category Description	service brakes
Report Details			
Source Claim Key	000792297	Warranty Component Class (WCC)	sification
Corporate Product Systems	s Classification	Time in Service	21
CPSC)		100000000000000000000000000000000000000	
Customer Condition Code		V Function Group (VFG)	
ource System Program Ty	ne	Repair/Report/Paid Date	25-Oct-2012
ersion Series Code		Load Date	28 -Oct-2012
Causal Part Prefix- Base - S	uffix	Dealer Code	34625
ausal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	PARETTI MAZDA
Non Causal Part Prefix-Bas		Dealer City	METAIRIE MAZDA
Non Causal Part Numbers		Dealer State/Province	LA
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	5048885420
abor Operation Code		Attachment	
Communication Type		VOQ Component Description	1 Code
	02 -Dec-2012		VVC 04.7
Maintenance Date			
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Maintenance Date Customer Comment Technician Comment PRESSURI PEDAL.RE	2 NOISE FROM BRAKE BOOSTER BRAKE BOOS E HAS AIR LEAK,HARDER PEDAL APPLICATI BLEED THE BRAKES AGAIN SHUDDER WAS F	ION NO NOISE REPLACED TH	HE BOOSTER THEN HAD SHUDDER IN T
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Auntenance Date Out of the Comment Commendations Commendations Commendations Commendation Comme	2 NOISE FROM BRAKE BOOSTER BRAKE BOOS E HAS AIR LEAK,HARDER PEDAL APPLICATE EBLEED THE BRAKES AGAIN SHUDDER WAS F	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: I're Size	HE BOOSTER THEN HAD SHUDDER IN T
Customer Comment Comme	2 NOISE FROM BRAKE BOOSTER BRAKE BOOS E HAS AIR LEAK,HARDER PEDAL APPLICATE EBLEED THE BRAKES AGAIN SHUDDER WAS F	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: I'me Size	HE BOOSTER THEN HAD SHUDDER IN T
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Maintenance Date Customer Comment Cechnician DR 10/25/1 PRESSURI PEDAL.RE CUIS Recom nendations Fire Information Tre Manufacturer Tre Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Informati	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSTER HAS AIR LEAK, HARDER PEDAL APPLICATE BLEED THE BRAKES AGAIN SHUDDER WAS FOR THE BRAKE BOOSTER	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: The Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS
Maintenance Date Customer Comment Cechnician PRESSURI PEDAL.RE CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series OOT Left Front OOT Left Rear DOT Left Rear DOT Spare Vehicle Information Model Year Fransmission	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK,HARDER PEDAL APPLICATE BLEED THE BRAKES AGAIN SHUDDER WAS FOUND THE BRAKE BOOSTER B	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Cechnician DR 10/25/1 PRESSURI PEDAL RE CQIS Recommendations Fire Information The Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Spare Vehicle Information Model Year Transmission Body Cab Style	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK, HARDER PEDAL APPLICATION OF THE BRAKES AGAIN SHUDDER WAS FOUND OF THE BRAKE BOOSTER BRAKE B	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: I're Size	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS
Maintenance Date Customer Comment Technician PRESSURI PEDAL RE CQIS Recommendations Tire Information The Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Information VIN Model Year Fransmission Body Cab Style Production Date	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK, HARDER PEDAL APPLICATE BLEED THE BRAKES AGAIN SHUDDER WAS FOUND THE BRAKE BOOSTER	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customent Comment Technician PRESSURI PEDAL.RE CQIS Recommendations Tire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informativity VIN Model Year Transmission Body Cab Style Production Date Plant Description	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK, HARDER PEDAL APPLICATION OF THE BRAKES AGAIN SHUDDER WAS FOUND OF THE BRAKE BOOSTER BRAKE B	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: I've Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Maintenance Date Customent Comment Pechnician PRESSURI PEDAL.RE CQIS Recommendations Correspond Series COT Left Front COT Left Rear COT Left Inner COT Spare Vehicle Information VIN Model Year Fransmission Body Cab Style Production Date Plant Description Suild Region	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK, HARDER PEDAL APPLICATE BLEED THE BRAKES AGAIN SHUDDER WAS FOUND THE BRAKE BOOSTER	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Fechnician PRESSURI PEDAL RE CQIS Recommendations Tire Information Ire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Information VIN Model Year Fransmission Body Cab Style Production Date	2 NOISE FROM BRAKE BOOSTER BRAKE BOOSE HAS AIR LEAK, HARDER PEDAL APPLICATE BLEED THE BRAKES AGAIN SHUDDER WAS FOUND THE BRAKE BOOSTER	ION NO NOISE REPLACED THE ROM AIR TRAPPED IN THE SY: I've Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10350083 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

	mont				
Commodity Assign					
ommodity	chassis-serv	7.0.0	Symptom		intermittent/random
ommodity	chassis-serv		Symptom		loisy operation
ommodity	chassis-serv		Symptom		concerns-service brake pedal
ommodity		ice brakes-brake pedal—	Symptom		ion-steering/brake ineffective
ommodity		ice brakes-brake pedal—	Symptom		intermittent/random
ommodity		ice brakes-brake pedal—	Symptom		loisy operation
ommodity		ice brakes-brake pedal—	Symptom		concerns-service brake pedal
ommodity	chassis-ser		oster/Symptom	funct	ion-malfunction/inoperative
	hydroboost-				
ommodity	chassis-ser	vice brakes-master cylinder/boo	oster/Symptom	mod-	intermittent/random
	hydroboost-				
ommodity	chassis-ser	vice brakes-master cylinder/boo	oster/Symptom	nvh-n	loisy operation
The state of the s	hvdroboost-		The state of the s	100	- 1 - 2 - 1 - 1 - 1
ignificant Event	,		Verified	N	
read Information	l'				
read Category Code	03		Tread Category Description	service	brakes
eported in Tread Quarter	Q3 2013				
amout Dataila					
Report Details		Water Control of the			
ource Claim Key	р	00829803	Warranty Component Class	sification	
			(WCC)		
Corporate Product Systems (Classification		Time in Service		33
CPSC)					
ustomer Condition Code			V Function Group (VFG)		
ource System Program Type			Repair/Report/Paid Date		14-Aug-2013
ersion Series Code			Load Date		18 -Aug-2013
ausal Part Prefix- Base - Suf	Hiv		Dealer Code		10171
ausal Part Name	FY701	nknown			
		nknown	Dealer Name		ALAN WEBB MAZDA
on Causal Part Prefix-Base-	Sumx		Dealer City		VANCOUVER
on Causal Part Numbers			Dealer State/Province		WA
ault Code			Dealer Country		USA
iagonstic Trouble Code			Dealer Phone Number		
abor Operation Code			Attachment		
ommunication Type		0.0.0013	VOQ Component Description	n Code	
Anna Anna anna anna anna anna anna anna		9 -Sep-2013			
laintenance Date					
ustomer					
Maintenance Date Customer Comment					
Customer Comment Cohnician HAL 08/14/13	3 INT PDL LO	OW,HORN NOISE(BOOSTER,M/C)	TECH STS THE BRAKE PED	AL DRO	PS VERY LOW AT TIMES WHE
Comment Comment Cochnician HAL 08/14/13		OW,HORN NOISE(BOOSTER,M/C) TYPE NOISE WHEN STEPPING ON			
comment HAL 08/14/13 Comment DOES, THERI	E IS A HORN		THE BRAKEIT GOES AWAY	WHEN	YOU LET OFF THE BRAKETHER
comment HAL 08/14/13 Comment DOES, THERI VERY POOR	E IS A HORN BRAKING B	TYPE NOISE WHEN STEPPING ON UT IT WILL STOP***VEH IS A US	THE BRAKEIT GOES AWAY SED CAR AT THIS DLR*** HI	WHEN E CAN H	YOU LET OFF THE BRAKETHER
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ustomer omment echnician DOES, THERI VERY POOR OUTSIDE BU QIS Recommendations Cire Information of Left Front OT Left Rear OT Left Inner OT Spare Vehicle Information IN lodel Year ransmission	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	TYPE NOISE WHEN STEPPING ON UT IT WILL STOP***VEH IS A USEARD FROM THE INSIDE ALSO r BA3BQ TTO TRANS AISIN F21	THE BRAKEIT GOES AWAY SED CAR AT THIS DLR*** HI replace brake booster @ master c Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	WHEN'E CAN H ylinder Unknow CA 10: 3.7L 4 CX 9	YOU LET OFF THE BRAKETHER EAR THE NOISE MOSTLY FROM wn 355675 V DAMB PFI V6 NA GAS
ustomer omment echnician DOES, THERI VERY POOR OUTSIDE BU QIS Recommendations Cire Information ire Manufacturer of Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Chicle Informatio IN	Unknown Unknown Unknown Unknown	TYPE NOISE WHEN STEPPING ON UT IT WILL STOP***VEH IS A USEARD FROM THE INSIDE ALSO r BA3BO TTO TRANS AISIN F21	THE BRAKETT GOES AWAY SED CAR AT THIS DLR*** HI replace brake booster @ master c Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	WHEN'E CAN H ylinder Unknow CA 10: 3.7L 4 CX 9	YOU LET OFF THE BRAKETHER EAR THE NOISE MOSTLY FROM wn
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Report Detail

ECI Record	6205958		Source Code		DA Hotline
Commodity As	signment				
Commodity		ervice brakes-abs/traction control—	Symptom		ration-issue/re-flash
Commodity		ervice brakes-abs/traction control—	Symptom		ion-malfunction/inoperative
Commodity		ervice brakes-abs/traction control—	Symptom	leak-	
Commodity		ervice brakes-abs/traction control—	Symptom		loss of vacuum
Commodity		ervice brakes-abs/traction control—	Symptom		codes found
Commodity		ervice brakes-abs/traction control—	Symptom		yword found
Commodity	module-	service brakes-abs/traction control			ion-malfunction/inoperative
Commodity	chassis-s module-	service brakes-abs/traction control	l-absSymptom	loss	of control
Commodity	chassis-s module-	service brakes-abs/traction control	l-absSymptom	mod-	codes found
Significant Event			Venfied	N	
Tread Informa	tion				
read Category Code	103		Tread Category Description	servic	e brakes
Reported in Tread Quar			read caregory Description	SCI VIC	C DIMICS
Report Details	(-	20120000			
Source Claim Key	1	000829935	Warranty Component Class	sification	
Corporate Product Sys	tems Classification		(WCC) Time in Service		32
CPSC)					
Customer Condition Co	ode		V Function Group (VFG)		11.0
Source System Program	7.00		Repair/Report/Paid Date		15-Aug-2013
Version Series Code			Load Date		18 -Aug-2013
Causal Part Prefix- Bas	e - Suffix		Dealer Code		51486
ausal Part Name	C - Suma	unknown	Dealer Name		GAITHERSBURG MAZDA
	D C-M	HIMIIOWII			BUT THE RESERVE AND A SECOND PROPERTY OF THE P
Von Causal Part Prefix-			Dealer City		GAITHERSBURG
Non Causal Part Numb	ers		Dealer State/Province		MD
count Code			I loo lor Country		USA
			Dealer Country		COA
Diagonstic Trouble Cod	de		Dealer Phone Number		COA
Diagonstic Trouble Cod Labor Operation Code	de		Dealer Phone Number Attachment		OUL
Diagonstic Trouble Coc Labor Operation Code Communication Type	de	25 4 2012	Dealer Phone Number	ı Code	OSA
Diagonstic Trouble Coc Labor Operation Code Communication Type	de	25 -Aug-2013	Dealer Phone Number Attachment	ı Code	OSA
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date C u s t o m e r	de	25 -Aug-2013	Dealer Phone Number Attachment	ı Code	
Fault Code Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment			Dealer Phone Number Attachment VOQ Component Description		
Diagonstic Trouble Cocabor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII	JUST R	EPLACED BOOSTER FOR A VACUU
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII	JUST R	EPLACED BOOSTER FOR A VACUU
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Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customert Comment Cechnician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Informations	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE	JUST R	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITO FAILURE REPLACED ABS CONTRO
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Diagonstic Trouble Cocabor Operation Code Communication Type Maintenance Date Customert Comment Cechnician RM 08/ LEAK ANO CH MUDUI CQIS Recommendations Tire Informations Tire Manufacturer Tire Brand Series	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITO FAILURE REPLACED ABS CONTRO
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Fire Informations Fire Manufacturer Tire Brand Series DOT Left Front	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITO FAILURE REPLACED ABS CONTRO
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE I'me Size Wheel DOT Right Front DOT Right Rear	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITO FAILURE REPLACED ABS CONTRO
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Informati The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE The Size Wheel DOT Right Front	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITO FAILURE REPLACED ABS CONTRO
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	/15/13 TCS LIGH AND REFLASHE IANGE. DOES N LE	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE I'me Size Wheel DOT Right Front DOT Right Rear	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITH FAILURE REPLACED ABS CONTRO
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Fire Information Brand Series DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Inform	On Unknow	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE FOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTR
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Inform VIN	On Unknow	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUUM GES.REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTRESSED FOR THE STATE OF TH
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Comme	On Unknow Mation	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	JUST R D CHAN ERNAL	EPLACED BOOSTER FOR A VACUU IGES.REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTR
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Comme	On Unknow Mation	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE FOT HAVE A TRAILER HITCH. AE	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	JUST R D CHAN ERNAL	DEPLACED BOOSTER FOR A VACUUGES REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE FAILURE FAILURE FAILURE FAILURE FAILURE FAILURE FAILURE F
Diagonstic Trouble Cocabor Operation Code Communication Type Maintenance Date Customer Comment Cechnician RM 08/ Comment Comme	On Unknow Mation	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE IOT HAVE A TRAILER HITCH. AE BBV2BQ AUTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE I'me Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description	JUST R D CHAN ERNAL Unkno	DEPLACED BOOSTER FOR A VACUIGES REPLACED THE BRAKE SWITFAILURE REPLACED ABS CONTRESSED ON THE SWITFAILURE REPLACED ABS CONTRESSED AB
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Information Tire Manufacturer The Brand Series DOT Left Rear DOT Left Inner	On Unknow JM3TB. 2011 6 SPD A	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE NOT HAVE A TRAILER HITCH. AE BBV2BG AUTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	JUST R D CHAN ERNAL Unkno	EPLACED BOOSTER FOR A VACUUM GES. REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED AS THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED AS THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REPLACED AS THE BRAKE SWITT FAILURE REPLACED AS THE BRAKE SWITT FAILURE REPLACED AS THE BRAKE SWITT FAILURE FAILURE FAILURE FAILURE FAILURE
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date Customer Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Fire Information Brand Series DOT Left Rear DOT Left Inner DOT Left Inner DOT Left Inner DOT Spare Vehicle Inform VIN Model Year Transmission Body Cab Style Production Date	On Unknow Dation JM3TB: 2011 6 SPD A Unknow 27-Oct-	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE NOT HAVE A TRAILER HITCH. AE BBV2BC CUTO TRANS AISIN F21 Z010	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	JUST R D CHAN ERNAL Unkno	EPLACED BOOSTER FOR A VACUUM GES. REPLACED THE BRAKE SWITT FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITT FAILURE REP
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Technician RM 08/ LEAK A NO CH MUDUI CQIS Recommendations Tire Informati Tire Manufacturer Tire Brand Series DOT Left Rear DOT Left Rear DOT Left Inner DOT Spare Vehicle Inform VIN Model Year Transmission Body Cab Style Production Date Plant Description	On Unknow Dation JM3TB: 2011 6 SPD A Unknow 27-Oct-	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE NOT HAVE A TRAILER HITCH. AE BBV2BG AUTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII 3S CONTROL MUDULE INTE DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unkno	EPLACED BOOSTER FOR A VACUUM GES.REPLACED THE BRAKE SWITH FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITH FAILURE
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Te chnician Comment Comment Tre Comment Comment Tre Comment Tre Comment Tre Information Tre Manufacturer Tre Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Inform VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	On Unknow Dation JM3TB: 2011 6 SPD A Unknow 27-Oct-	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE NOT HAVE A TRAILER HITCH. AE BBV2BC CUTO TRANS AISIN F21 Z010	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII BS CONTROL MUDULE INTE OT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unkno	EPLACED BOOSTER FOR A VACUUM GES.REPLACED THE BRAKE SWITTE FAILURE REPLACED ABS CONTROLLING TO THE STATE OF THE STATE OF THE SWITTER OF THE S
Diagonstic Trouble Coc Labor Operation Code Communication Type Maintenance Date C u s t o m e r Comment Technician RM 08/ LEAK A NO CH	On Unknow Dation JM3TB: 2011 6 SPD A Unknow 27-Oct-	T ON C1446(ABS MODULE) TECH D ABS FOR C1963. DID NOT HAVE NOT HAVE A TRAILER HITCH. AE BBV2BC CUTO TRANS AISIN F21 Z010	Dealer Phone Number Attachment VOQ Component Description STATES TCS LIGHT ON HAS THIS CODE BEFORE. BOO PII 3S CONTROL MUDULE INTE DOT Right Front DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unkno	EPLACED BOOSTER FOR A VACUUM GES.REPLACED THE BRAKE SWITH FAILURE REPLACED ABS CONTROLLING TO THE BRAKE SWITH FAILURE

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6205473	68	Source Code	MAZDA Hotline
Commodity As	signment			
Commodity	chassis-s	service brakes-abs/traction control-	Symptom	function-malfunction/inoperative
ommodity	chassis-s	service brakes-abs/traction control—	Symptom	mod-indicator light/warning chime on
significant Event			Verified	N
Tread Informat	tion			
read Category Code	03		Tread Category Description	service brakes
Reported in Tread Quart	er Q3 2012			
Report Details				V
Source Claim Key		000777710	Warranty Component Cla	ssification
June Camilla Lacy			(WCC)	
Corporate Product Syst	ems Classification		Time in Service	17
CPSC)	citis Classification		Time in Service	17
Customer Condition Co	do		V Eventua Grave (VEC)	
ource System Program			V Function Group (VFG) Repair/Report/Paid Date	10-Jul-2012
ersion Series Code	туре		Load Date	15 -Jul-2012
Causal Part Prefix- Base	Cuffin		Dealer Code	51626
ausal Part Prenx- Base	- Julia	NOT PROVIDED BY SOURCE	Dealer Name	GARDEN CITY MAZDA
Non Causal Part Prefix-	Dana Cuffer	TOT FROVIDED BY SOURCE	Dealer City	HEMPSTEAD
Non Causal Part Prenx-I			Dealer City Dealer State/Province	NY NY
ault Code	15		Dealer State/Province Dealer Country	USA
Diagonstic Trouble Cod			Dealer Phone Number	5162927827
abor Operation Code	e	1	Attachment	0102927827
Communication Type				on Codo
Maintenance Date		15 -Jul-2012	VOQ Component Description	on Code
VIAILIEHALICE D'ALE		13 -301-2012		
C Q I S		code and recheck) TECH STATES WRENCH LIG	HT ON JUST REPLACED THE BOOSTER. rep
Recommendations				
Tire Informatio				0.41
ire Manufacturer	Unknow	n	Tire Size	Unknown
ire Brand Series			Wheel	
OOT Left Front			DOT Right Front	
OOT Left Rear			DOT Right Rear	
OOT Left Inner			DOT Right Inner	
OOT Spare				
Vehicle Informa		and the second	Annual Control	
VIN	JM3TB3	BV5BC	Engine Serial Number	CA 10357218
Model Year	2011	A STANCE AND A STANCE OF THE S	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission		UTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknow		Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	14-Oct-2		Retail Sale Indicator Code	
Plant Description	HIROSE	IIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	Company of the compan
Build Region			Warranty Start Date	28-Feb-2011
Build Country Code	A STATE OF THE PARTY OF THE PAR		Transmission Serial Number	
Mileage	19133		Vehicle Axle Ratio	
Vehicle Restraint Code				

Disclaime

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Report Detail

ECI Record	6205849	JJ	Source Code	MAZDA Hotline
Commodity Assig	nment			
ommodity		vice brakes-brake pedal—	Symptom	high effort
Commodity		vice brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity				
		vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
ommodity	hydroboos		ooster/Symptom	function-malfunction/inoperative
ommodity	chassis-se	The second section of the second seco	ooster/Symptom	high effort
Commodity	chassis-se	rvice brakes-master cylinder/bo	ooster/Symptom	no keyword found
ommodity	chassis-se	rvice brakes-master cylinder/bo	ooster/Symptom	nvh-noisy operation
ommodity	chassis-se	rvice brakes-master cylinder/bo	ooster/Symptom	pedal concerns-service brake pedal
ignificant Event	hydroboos		Verified	N
read Informatio	n			
read Category Code	103		Tread Category Description	service brakes
			Tread Category Description	SCI VICE DIARCS
eported in Tread Quarter	Q2 2013			
Report Details		THE RESERVE OF THE PERSON OF T	The second secon	CONTRACTOR OF THE PARTY OF THE
ource Claim Key		000818200	Warranty Component Clas (WCC)	sification
orporate Product System	s Classification	Š.	Time in Service	31
CPSC)				
ustomer Condition Code			V Function Group (VFG)	
ource System Program Ty	ne		Repair/Report/Paid Date	20-May-2013
ersion Series Code	r.		Load Date	26 -May-2013
ausal Part Prefix- Base - S	Suffix	2	Dealer Code	42053
ausal Part Name	AULIA .	NOT PROVIDED BY SOURCE	Dealer Name	COURTESY MAZDA HENDERSON
	C CC.	NOT PROVIDED BY SOURCE		
on Causal Part Prefix-Bas	ie-Sumx		Dealer City	HENDERSON
on Causal Part Numbers			Dealer State/Province	NV
ault Code			Dealer Country	USA
iagonstic Trouble Code			Dealer Phone Number	7025678000
			Attachment	
abor Operation Code			Hard Street Control of the Control o	
Address of the Code Communication Type Adamteriance Date Customer Comment		21 -Jul-2013	Attachment VOQ Component Description	
abor Operation Code ommunication Type Iaintenance Date ustomer Comment echnician Comment	LD 05/20/13 H replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description	n Code
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description	
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO	n Code
abor Operation Code ommunication Type faintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tre Information are Manufacturer are Brand Series OT Left Front OT Left Rear	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Cire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tre Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat	replace booster	ARD PEDAL (BOOSTER) HARD BE	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat	replace booster	ARD PEDAL (BOOSTER) HARD BR	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear	OM THE BOOSTER DUPED, NEEDS A BOOST
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Information	Unknow ion JM3TB3	ARD PEDAL (BOOSTER) HARD BR	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Inner Engine Senal Number	M THE BOOSTER DUPED, NEEDS A BOOST Unknown CA 10356385
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Ire Information or Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN lodel Year	Unknown ion UM3TB3 2011	CA3BU	VOQ Component Description RAKE PEDAL, AND NOISE FRO The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations ire Information ire Manufacturer ire Brand Series OT Left Front OT Left Rear OT Left Rear OT Left Inner OT Spare /ehicle Information IN lodel Year ransmission	Unknow Unknow Ion JM3TB3 2011 6 SPD A	CA3BC UTO TRANS AISIN F21	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code communication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tre Information ore Manufacturer ore Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN codel Year consmission ody Cab Style	Unknow Unknow Ion JM3TB3 2011 6 SPD A Unknow	CA3BQ UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code communication Type laintenance Date ustomer Comment ustomer Comment echnician Comment OIS Recommendations ore Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN lodel Year ransmission ody Cab Style roduction Date	Unknow Unknow ION UNKNOW ION UNKNOW UNKNOW 08-Oct-2	CA3BU UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code ommunication Type laintenance Date ustomer Comment echnician Comment QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare /ehicle Informat IN Indeel Year ransmission ody Cab Style roduction Date lant Description	Unknow Unknow ION UNKNOW ION UNKNOW UNKNOW 08-Oct-2	CA3BQ UTO TRANS AISIN F21	VOQ Component Description RAKE PEDAL, AND NOISE FRO BY Meel DOT Right Front DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code ommunication Type laintenance Date ustomer Comment ustomer Comment echnician Comment QIS Recommendations Cire Information are Manufacturer are Brand Series OT Left Front OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN IN Indeel Year In I	Unknow Unknow ION UNKNOW ION UNKNOW UNKNOW 08-Oct-2	CA3BU UTO TRANS AISIN F21	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code communication Type faintenance Date fustomer Comment f	Unknow Unknow JM3TB3 2011 6 SPD A Unknow 08-Oct-2 HIROSE	CA3BU UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code ommunication Type laintenance Date ustomer Comment ustomer Comment echnician Comment QIS Recommendations Cire Information are Manufacturer are Brand Series OT Left Front OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN IN Indeel Year In I	Unknow Unknow ION UNKNOW ION UNKNOW UNKNOW 08-Oct-2	CA3BU UTO TRANS AISIN F21	VOQ Component Description RAKE PEDAL, AND NOISE FRO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10356385 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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Report Detail

Charles of Charles A				
Commodity Assi	gnment			
Commodity		vice brakes—	Symptom	leak-fluid
ommodity		vice brakes-brake pedal—	Symptom	high effort
Commodity		vice brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity		vice brakes-brake pedal—		pedal concerns-service brake pedal
			Symptom	pedal concerns-service brake pedal
Commodity	hydroboos		oster/Symptom	function-malfunction/inoperative
Commodity	chassis-se		oster/Symptom	high effort
Commodity	hydroboos chassis-se		oster/Symptom	leak-fluid
	hydroboos	—		
Commodity chassis-se hydroboos			oster/Symptom	nvh-noisy operation
Commodity	chassis-se hydroboos	POSTOR CONTRACTOR CONT	oster/Symptom	pedal concerns-service brake pedal
Significant Event	nyuroboos		Verified	N
read Information	on			
read Category Code	03		Tread Category Description	service brakes
Reported in Tread Quarter	Q2 2013	10		
Report Details			and the second second	Contract of the Contract of th
Source Claim Key		000822226	Warranty Component Clas	sification
		1.00	(WCC)	
Corporate Product System	e Classification		Time in Service	27
CPSC)	Lis Classification		Time in Service	21
Customer Condition Code			V Function Craws (VEC)	
			V Function Group (VFG)	18 1 2012
ource System Program T	ype		Repair/Report/Paid Date	18-Jun-2013
Version Series Code	S. Account		Load Date	23 -Jun-2013
Causal Part Prefix- Base -	Suffix	the commence of the contract o	Dealer Code	51584
ausal Part Name	100	NOT PROVIDED BY SOURCE	Dealer Name	GIUFFRE MAZDA
Von Causal Part Prefix-Ba	se-Suffix		Dealer City	BROOKLYN
on Causal Part Numbers			Dealer State/Province	NY
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	7187483636
abor Operation Code		10.0	Attachment	
ommunication Type			VOQ Component Description	n Code
Maintenance Date		14 -Jul-2013		
AND DESCRIPTION OF THE PARTY OF				
Comment Comment RM 06/1 Comment BRAKE	MASTER PUL	LED BACK AND CAN SEE BRAK I		
Customer Comment Cechnician RM 06/1 BRAKE cylinder a	MASTER PUL and brake booste	LED BACK AND CAN SEE BRAK I		KE HARD AND BRAK BOOSTER NOISE ASTER. found leaking master cyl .replaced n
Comment Comment Comment Comment Comment Comment Cols Recommend Col	MASTER PUL and brake boosts	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA	ASTER. found leaking master cyl .replaced n
Customer Comment Comme	MASTER PUL and brake booste	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA	
Comment Commen	MASTER PUL and brake boosts	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Lire Size Wheel	ASTER. found leaking master cyl .replaced n
Customer Comment Cechnician RM 06/1 BRAKE cylinder a CQIS Recomme dations Circ Information are Manufacturer Tire Brand Series OUT Left Front	MASTER PUL and brake boosts	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Fire Size Wheel DOT Right Front	ASTER. found leaking master cyl .replaced n
Customer Comment Cechnician RM 06/1 BRAKE cylinder a COIS Recomme dations Fire Information are Manufacturer are Brand Series OOT Left Front OOT Left Rear	MASTER PUL and brake boosts	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Lire Size Wheel DOT Right Front DOT Right Rear	ASTER. found leaking master cyl .replaced n
Comment Comment Comment Comment Comment Comment Comment Comment COIS Recomme dations CIP Information are Manufacturer are Brand Series COT Left Front COT Left Front COT Left Inner	MASTER PUL and brake boosts	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Fire Size Wheel DOT Right Front	ASTER. found leaking master cyl .replaced n
ou s t o m e r comment e c h n i c i a n e c h n i c i a n BRAKE cylinder a QIS Recomme dations Fire Information ire Brand Series OUT Left Front OUT Left Rear OUT Left Inner OUT Spare	MASTER PUL and brake booste	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Lire Size Wheel DOT Right Front DOT Right Rear	ASTER. found leaking master cyl replaced r
Customer Comment Comment RM 06/1 BRAKE cylinder a CQIS Recomme dations Fire Information ire Manufacturer ire Brand Series OT Left Front OUT Left Rear OUT Left Inner OUT Spare Vehicle Informat	MASTER PUL and brake booste	LED BACK AND CAN SEE BRAK I	Lire Size Wheel DOT Right Front DOT Right Linner	ASTER. found leaking master cyl replaced r
Customer Comment Comment RM 06/1 BRAKE cylinder a COIS Recomme dations Fire Information are Manufacturer are Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Informat IN	MASTER PUL and brake booste	LED BACK AND CAN SEE BRAK I	FLUID LEAKING FROM B/MA Lire Size Wheel DOT Right Front DOT Right Rear	ASTER. found leaking master cyl .replaced r
Customer Comment Comment RM 06/1 BRAKE cylinder a COIS Recomme dations Fire Information are Manufacturer are Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Informat IN	MASTER PUL and brake booste Unknow	LED BACK AND CAN SEE BRAK I	Lire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number	Unknown CA 10376321
Customer Comment Comme	MASTER PUL and brake booste Unknow DM3TB3 2011	LED BACK AND CAN SEE BRAK I	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS
Comment Comment Comment Comment Comment Comment Comment Comment RM 06/1 BRAKE cylinder a CQIS Recomme dations CITE Information ire Manufacturer ire Brand Series COT Left Front COT Left Front COT Left Inner COT Spare Vehicle Information Model Year ransmission	I Unknow I Unknow I M3TB3 2011 6 SPD A	LED BACK AND CAN SEE BRAK I er ok	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9
Comment Comment Pechnician RM 06/1 BRAKE cylinder a COIS Recomme dations Fire Information Fire Brand Series FOT Left Front FOT Left Inner FOT Spare Vehicle Informat Indodel Year Fransmission Format Sody Cab Style	MASTER PUL and brake booste Unknow JM3TB3 2011 6 SPD A Unknow	LED BACK AND CAN SEE BRAK I er ok CV0BC UTO TRANS AISIN F21	lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS
Comment Commen	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	LED BACK AND CAN SEE BRAK I er ok CV0BQ UTO TRANS AISIN F21 n	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9
Customer Comment Comme	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	LED BACK AND CAN SEE BRAK I er ok CV0BC UTO TRANS AISIN F21	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Customer Comment Cechnician RM 06/1 BRAKE cylinder a CQIS Recomme dations Fire Information are Manufacturer are Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat AN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	LED BACK AND CAN SEE BRAK I er ok CV0BQ UTO TRANS AISIN F21 n	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9
Customent Comment Comment Comment Comment RM 06/1 BRAKE cylinder a CQIS Recomme adations CITE Information The Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat Transmission Body Cab Style Production Date Plant Description Build Region Build Country Code	MASTER PUL and brake booste Unknow JM3TB3 2011 6 SPD A Unknow 28-Jan-2 HIROSE	LED BACK AND CAN SEE BRAK I er ok CV0BQ UTO TRANS AISIN F21 n	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Customer Comment Technician RM 06/1 BRAKE cylinder a CQIS Recomme dations Fire Information Tre Brand Series OOT Left Front OOT Left Rear DOT Left Inner OOT Spare Vehicle Informat Transmission Body Cab Style Production Date Plant Description Build Region	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	LED BACK AND CAN SEE BRAK I er ok CV0BQ UTO TRANS AISIN F21 n	Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record	6205878	CO	Source Code	IVITALL	DA Hotline
Commodity Assi	onment				
Commodity		vice brakes-abs/traction control-	Symptom	air in	system
Commodity		vice brakes-abs/traction control—	Symptom		ion-malfunction/inoperative
Commodity		vice brakes-abs/traction control—	Symptom		driving condition-on deceleration/brakir
Commodity		vice brakes-abs/traction control—			noisy operation
Commodity			Symptom		
ommodity			oster/Symptom	an m	system
Samuel State	hydroboos			C	:
Commodity	chassis-se		oster/Symptom	runct	ion-malfunction/inoperative
	hydroboost				
Commodity	chassis-se	rvice brakes-master cylinder/boo	oster/Symptom	mod-	driving condition-on deceleration/brakin
	hydroboost	t 			
Commodity	chassis-se	rvice brakes-master cylinder/boo	oster/Symptom	nvh-1	noisy operation
	hydroboost			- 1	
ignificant Event	-,		Venfied	N	
			C 000000000000000000000000000000000000		
Fread Information	on				
read Category Code	03		Tread Category Description	service	brakes
eported in Tread Quarter	Q2 2013				
	100000				
Report Details					
ource Claim Key		000821241	Warranty Component Class	sification	
4-14-1-1-1-1-1			(WCC)		
Corporate Product System	s Classification		Time in Service		25
THE RESERVE AND ADDRESS OF THE PARTY OF THE	Classification		Time in octylee		
CPSC)			WE		
ustomer Condition Code		*	V Function Group (VFG)		
ource System Program T	ype		Repair/Report/Paid Date		11-Jun-2013
ersion Series Code			Load Date		16 -Jun-2013
ausal Part Prefix- Base -	Suffix		Dealer Code		34377
ausal Part Name	- Table 1	NOT PROVIDED BY SOURCE	Dealer Name		BERT OGDEN MAZDA
Ion Causal Part Prefix-Ba	se-Suffix		Dealer City		EDINBURG
Ion Causal Part Numbers			Dealer State/Province		TX
ault Code			Dealer Country		USA
Diagonstic Trouble Code			Dealer Phone Number		
abor Operation Code			Attachment		
Communication Type		N. Carlotte	VOQ Component Description	n Code	
		25 -Aug-2013			
Aaintenance Date					
Customer					
Customer					
Maintenance Date Customer Comment Technician TY 6/11/13		THE BRAKE BOOSTER(MAST CY)	A) TECH STS NOISE FROM TH	HE BRAK	KE BOOSTER UNDER BRAKING TE
Customer Comment Cechnician TY 6/11/1	NOISE FROM				
Comment TY 6/11/11 Comment STS NOIS	NOISE FROM	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
Comment TY 6/11/11 Comment STS NOIS	NOISE FROM		G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
Comment TY 6/11/11 Comment STS NOIS	NOISE FROM	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
Comment Comment TY 6/11/11 Comment STS NOIS HAVE THE	NOISE FROM	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
comment TY 6/11/1. STS NOIS HAVE THE	NOISE FROM	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
comment TY 6/11/1. STS NOIS HAVE THE	NOISE FROM	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B
omment comment TY 6/11/1: STS NOIS HAVE THE	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN	G. THEY HAVE REPLACED T	THE BOO	KE BOOSTER UNDER BRAKING TEO OSTER FOR A DIFFERENT NOISE B Inder bled system all ok
comment echnician TY 6/11/12 STS NOIS HAVE THE OIS Recommendations	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED T S PUMP WITH IDS. replaced m	THE BOC	OSTER FOR A DIFFERENT NOISE B' inder bled system all ok
comment TY 6/11/11 Comment STS NOIS HAVE THE COIS Recommendations Tire Information Tre Manufacturer	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED T	THE BOO	OSTER FOR A DIFFERENT NOISE B' inder bled system all ok
comment TY 6/11/11 Comment STS NOIS HAVE THE COIS Recommendations Tire Information Tre Manufacturer	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED T S PUMP WITH IDS. replaced m	THE BOC	OSTER FOR A DIFFERENT NOISE B nder bled system all ok
Comment Comment Comment Comment Comment Comment COIS Recommendations CITE Information Tre Manufacturer Tre Brand Series	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m	THE BOC	OSTER FOR A DIFFERENT NOISE B nder bled system all ok
Comment Comment TY 6/11/11 Comment STS NOIS	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED T S PUMP WITH IDS. replaced m	THE BOC	OSTER FOR A DIFFERENT NOISE B' inder bled system all ok
Coustomer Comment Comment Comment Comment Comment STS NOIS HAVE THE COIS Recommendations Fire Information Tree Brand Series OOT Left Front OOT Left Rear	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m	THE BOC	OSTER FOR A DIFFERENT NOISE B' inder bled system all ok
comment comment comment TY 6/11/11 STS NOIS HAVE THE COIS Recommendations Tire Information Tre Manufacturer Tre Brand Series OOT Left Front TOT Left Rear	3 NOISE FROM E FROM THE I IS NOISE. BLE	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear	THE BOC	OSTER FOR A DIFFERENT NOISE B' inder bled system all ok
omment echnician TY 6/11/11 comment STS NOIS HAVE THE QIS Recommendations Fire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	3 NOISE FROM E FROM THE IS NOISE. BLE.	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear	THE BOC	OSTER FOR A DIFFERENT NOISE B nder bled system all ok
omment echnician TY 6/11/12 comment STS NOIS HAVE THE QIS Recommendations Fire Information ire Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	3 NOISE FROM E FROM THE IS NOISE. BLE.	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear	THE BOC	OSTER FOR A DIFFERENT NOISE B nder bled system all ok
omment omment of the comment of the	3 NOISE FROM E FROM THE IS NOISE. BLE.	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear	Unkno	OSTER FOR A DIFFERENT NOISE B nder bled system all ok
ustomer omment echnician TY 6/11/11 stronger omment STS NOIS HAVE THE QIS Recommendations Fire Information ire Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Information	S NOISE FROM THE IS NOISE. BLE. Unknown	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unkno	OSTER FOR A DIFFERENT NOISE B nder bled system all ok wn
ustomer omment echnician TY 6/11/11 STS NOIS HAVE THE QIS Recommendations Fire Information Fire Manufacturer Fire Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN Indeed Year	S NOISE FROM THE IS NOISE. BLE. Unknown ION UN3TB3 2011	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unkno	OSTER FOR A DIFFERENT NOISE Bender bled system all ok
omment echnician omment TY 6/11/1: STS NOIS HAVE THE OIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Inner OT Spare Vehicle Informat IN Todel Year Transmission	S NOISE FROM THE IS NOISE. BLE Unknown ION M3TB3 2011 6 SPD A	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBU	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unkno CA 10 3.7L 4 CX 9	OSTER FOR A DIFFERENT NOISE B Inder bled system all ok WIN WIN 35/5/1 V DAMB PFI V6 NA GAS
ustomer omment echnician TY 6/11/1: STS NOIS HAVE THI QIS Recommendations Tire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN Indel Year ransmission ody Cab Style	S NOISE FROM THE IS NOISE. BLE. Unknown JM3TB3 2011 6 SPD A Unknown	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBU UTO TRANS AISIN F21	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unkno CA 10 3.7L 4 CX 9	OSTER FOR A DIFFERENT NOISE B nder bled system all ok wn
omment comment comment comment comment comment comment strs NOIS HAVE THE COIS Recommendations Circ Information or Manufacturer re Brand Series cot Left Front cot Left Inner cot Spare Chicle Informat IN fodel Year ransmission cody Cab Style roduction Date	S NOISE FROM THE IS NOISE. BLE. Unknown ION ION ION ION ION ION ION IO	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBQ UTO TRANS AISIN F21 10 10 10 10 10 10 10 10 10 10 10 10 10	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unkno CA 10 3.7L 4 CX 9	OSTER FOR A DIFFERENT NOISE B Inder bled system all ok WINDER WINDER 35/5/1 V DAMB PFI V6 NA GAS
omment echnician TY 6/11/11 comment STS NOIS HAVE THE GOIS Recommendations Fire Information are Manufacturer are Brand Series FOT Left Front FOT Left Inner FOT Spare Vehicle Informat IN fodel Year ransmission Fody Cab Style Foduction Date lant Description	S NOISE FROM THE IS NOISE. BLE. Unknown ION ION ION ION ION ION ION IO	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBU UTO TRANS AISIN F21	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unkno CA 10 3.7L 4 CX 9 ALL 4	OSTER FOR A DIFFERENT NOISE B Inder bled system all ok WINDER WINDER WINDER WINDER WINDER WINDER WHEEL LEFT HAND DRIVE
comment comment comment comment comment comment comment STS NOIS HAVE THE COIS Recommendations Fire Information for Manufacturer for Brand Series OOT Left Front OOT Left Inner OOT Spare Vehicle Informat TIN Model Year fransmission fody Cab Style froduction Date lant Description fould Region	S NOISE FROM THE IS NOISE. BLE. Unknown ION ION ION ION ION ION ION IO	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBQ UTO TRANS AISIN F21 10 10 10 10 10 10 10 10 10 10 10 10 10	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unkno CA 10 3.7L 4 CX 9 ALL 4	OSTER FOR A DIFFERENT NOISE B Inder bled system all ok WINDER WINDER 35/5/1 V DAMB PFI V6 NA GAS
comment comment comment comment comment comment comment STS NOIS HAVE THE COIS Recommendations Fire Information or Manufacturer or Brand Series OUT Left Front OUT Left Rear OUT Left Inner OUT Left Inner OUT Spare Vehicle Informat cody Cab Style roduction Date lant Description full Region cuild Country Code	ION JASTB3 JMSTB3 2011 6 SPD A Unknown 15-Oct-2 HIROSH	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBQ UTO TRANS AISIN F21 10 10 10 10 10 10 10 10 10 10 10 10 10	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unkno CA 10 3.7L 4 CX 9 ALL 4	OSTER FOR A DIFFERENT NOISE Binder bled system all ok wn 357571 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE
Customer Comment Comment TY 6/11/1: Comment STS NOIS HAVE THE CQIS Recommendations Fire Information Tre Manufacturer Tre Brand Series OUT Left Front	S NOISE FROM THE IS NOISE. BLE. Unknown ION ION ION ION ION ION ION IO	BRAKE BOOSTER UNDER BRAKIN ED THE SYSTEM AND RAN THE AB CVIBQ UTO TRANS AISIN F21 10 10 10 10 10 10 10 10 10 10 10 10 10	G. THEY HAVE REPLACED TS PUMP WITH IDS. replaced m. Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unkno CA 10 3.7L 4 CX 9 ALL 4	OSTER FOR A DIFFERENT NOISE B' Inder bled system all ok WINDER WINDER WINDER WINDER WINDER WHEEL LEFT HAND DRIVE

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Report Detail

		520583928	Source Code M	AZDA Hotline
Commo	dity Assignme	ent		
ommodity		hassis-service brakes—	Symptom fu	nction-malfunction/inoperative
ommodity		hassis-service brakes—	Symptom fu	nction-steering/brake ineffective
ommodity		hassis-service brakes—	Symptom mo	od-codes found
ommodity		hassis-service brakes—		od-driving condition-at idle
mmodity		hassis-service brakes—	Symptom pe	edal concerns-service brake pedal
mmodity		hassis-service brakes-abs/traction control—		od-codes found
ommodity		hassis-service brakes-abs/traction control—	Symptom	od-indicator light/warning chime on
mmodity		hassis-service brakes-abs/traction control—	Symptom pe	dal concerns-service brake pedal
mmodity		hassis-service brakes-brake pedal—	Symptom mo	od-codes found
mmodity		hassis-service brakes-brake pedal—		od-indicator light/warning chime on
mmodity	C	hassis-service brakes-brake pedal—	Symptom pe	edal concerns-service brake pedal
nificant E		and the state of the peans	Verified N	concerns out vice orang peans
	nformation			of the
ead Catego	ory Code 0	03	Tread Category Description se	rvice brakes
ported in	Tread Quarter	Į2 2013		757354
eport l	Details			
urce Clain		000817080	Warranty Component Classifica (WCC)	ation
rporate Pr	roduct Systems Classi	ification	Time in Service	19
PSC)	J			
	ondition Code		V Function Group (VFG)	
	em Program Type		Repair/Report/Paid Date	10-May-2013
rsion Serie			Load Date	12 -May-2013
	Prefix- Base - Suffix		Dealer Code	51652
usal Part I		NOT PROVIDED BY SOURCE	Dealer Code Dealer Name	KENNY ROSS MAZDA
	Part Prefix-Base-Suffix	NOT PROVIDED BY SOURCE	A STATE OF THE PARTY OF THE PAR	IRWIN
n Causai I	Part Numbers	X	Dealer City	
	Part Numbers		Dealer State/Province	PA
ult Code			Dealer Country	USA
agonstic T	Trouble Code		Dealer Phone Number	7248645100
	ation Code		Attachment	
mmunicat	tron Irma		VOQ Component Description Co	
		26.16. 2012	vog component Description con	de
aintenance ustomer omment	e Date	26 -May-2013 P2195,P2197,HARD BRAKE PDL TECH ST		
aintenance ustomer omment echnician	HAL 05/10/13 MIL, TO STOP, THE VE STORED *** WORKING VERY V CARALMOST WI ONLY THING SHE	P2195,P2197,HARD BRAKE PDL TECH ST H BARELY STOPSTHE MIL IS ON ANI WELLTHE ENG RAN FINEHE WENT I ENT THRU AN INTERSECTIONTECH S' REMEBERS, IS 2 DAYS BEF ORE IT ACTII FEEL ANYTHING WRONG WITH THE WA	S THE MIL IS ON AND THE BRAK D THE CODES C1963 20 ABS,P219 ** TECH STS THE R DOWN THE ROAD TO TEST DRIVE TS THE CUST DROVE THE VEHFONG UP, SHE HAD TO STEP ON THE	E PEDAL IS VERY HARDWHEN TRYI 55 00 68 PCM AND P2197 00 68 PCM A O ACTUALLY SAYS BRAKES ARE N ADN FOUND THE BRAKES STOPPEDT OR A COUPLE OF DAYSSHE SAYS T BRAKES VERY HARD TO AVOID A DEI
aintenance us to mer omment chnician omment QIS Reco	HAL 05/10/13 MIL, TO STOP, THE VESTORED *** WORKING VERY WORKING STOPE WORKING	P2195,P2197,HARD BRAKE PDL TECH ST H BARELY STOPSTHE MIL IS ON ANI WELLTHE ENG RAN FINEHE WENT I ENT THRU AN INTERSECTIONTECH S REMEBERS, IS 2 DAYS BEF ORE IT ACTION	S THE MIL IS ON AND THE BRAK D THE CODES C1963 20 ABS,P219 ** TECH STS THE R DOWN THE ROAD TO TEST DRIVE TS THE CUST DROVE THE VEHFONG UP, SHE HAD TO STEP ON THE	E PEDAL IS VERY HARDWHEN TRYI 55 00 68 PCM AND P2197 00 68 PCM A O ACTUALLY SAYS BRAKES ARE N ADN FOUND THE BRAKES STOPPEDT OR A COUPLE OF DAYSSHE SAYS T BRAKES VERY HARD TO AVOID A DEI
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QIS Recomment Office Information Office Info	HAL 05/10/13 MIL, TO STOP, THE VESTORED *** WORKING VERY VESTORED ONLY THING SHESTECH DOES NOT HON 5/10/13. FORMATION CONTRACTOR ON THE VESTORE ON 5/10/13. FORMATION CONTRACTOR ON THE VESTORE ON 5/10/13.	P2195,P2197,HARD BRAKE PDL TECH ST H BARELY STOPSTHE MIL IS ON ANI WELLTHE ENG RAN FINEHE WENT I ENT THRU AN INTERSECTIONTECH S REMEBERS, IS 2 DAYS BEF ORE IT ACTI FEEL ANYTHING WRONG WITH THE WA Juknown M3TB3CVXB0 SPD AUTO TRANS AISIN F21 CA WE 5 DOOR LIGHT TRUCK 8-Jul-2011	S THE MIL IS ON AND THE BRAK D THE CODES C1963 20 ABS,P219 ** TECH STS THE R DOWN THE ROAD TO TEST DRIVE TS THE CUST DROVE THE VEHFO NG UP, SHE HAD TO STEP ON THE Y THE ENG RUNS OR IDLESHE IS UNITED TO TRIGHT FRONT DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code Reaquired Vehicle	E PEDAL IS VERY HARDWHEN TRYI 5 00 68 PCM AND P2197 00 68 PCM A O ACTUALLY SAYS BRAKES ARE N ADN FOUND THE BRAKES STOPPEDTO OR A COUPLE OF DAYSSHE SAYS T BRAKES VERY HARD TO AVOID A DEI DEALER REPLACED THE VACUUM PU A 10394363 TL 4V DAMB PFI V6 NA GAS X 9 LL 4 WHEEL LEFT HAND DRIVE

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Report Detail

ECI Record	620	0598206 Soi	urce Code	MAZL	DA Hotline
Commod	lity Assignmen	t			
ommodity		sis-service brakes—	Symptom	funct	tion-steering/brake ineffective
ommodity		as-service brakes—	Symptom		effort
ommodity		sis-service brakes—	Symptom		l concerns-service brake pedal
ommodity		sis-service brakes-abs/traction control—	Symptom		system
ommodity		sis-service brakes-abs/traction control—	Symptom		tion-malfunction/inoperative
ommodity		sis-service brakes-caliper/wheel cylinder—	Symptom		ion-malfunction/inoperative
ommodity	chass	sis-service brakes-caliper/wheel cylinder—	Symptom	lack	of lubrication
ommodity	chass	sis-service brakes-caliper/wheel cylinder—	Symptom	stick	s/binds/grabs
ommodity	chass	sis-service brakes-master cylinder/booster	Symptom	air in	system
		oboost—			7 - 11111
ommodity		sis-service brakes-master cylinder/booster	Campton	funct	tion-malfunction/inoperative
ommounty			/Symptom	runci	ion-manunction/moperative
		oboost—			
ommodity	chass	sis-service brakes-master cylinder/booster	Symptom	funct	tion-steering/brake ineffective
	hydro	oboost—			
ommodity		sis-service brakes-master cylinder/booster	Symptom	high	effort
ommouny	(2.6.y.)		Julyion	III SII	CHOIL
		oboost—	W		
ommodity	chass	sis-service brakes-master cylinder/booster	Symptom	peda	l concerns-service brake pedal
	hydro	oboost—			
ommodity		sis-service brakes-pads/shoes/linings—	Symptom	funct	ion-malfunction/inoperative
mmodity		sis-service brakes-pads/shoes/linings—			of lubrication
	cnass	sis-service oranes-paus/snoes/minigs	Symptom		
ommodity		sis-service brakes-pads/shoes/linings—	Symptom	stick	s/binds/grabs
gnificant Ev	vent		Verified	N	
-	C				
read In	formation				
ead Categor	ry Code 03	Tree	ead Category Description	service	brakes
enorted in T	read Quarter Q3	2013	and a second second	Jez VICE	
eponeu m 1	read Quarter Q3	2013			
Report I	lataile .				
			A STATE OF THE STA		
ource Claim	Key	000832449	Warranty Component Cla	ssification	
			WCC)		
ornorata Dro	oduct Systems Classific		lime in Service		27
PRODUCTION AND REAL PROPERTY.	oduct Systems Classing	cation	little iii Service		4
PSC)					
ustomer Con	ndition Code		V Function Group (VFG)		
ource System	n Program Type		Repair/Report/Paid Date		05-Sep-2013
ersion Series			oad Date		08 -Sep-2013
	refix- Base - Suffix		Dealer Code		34598
ausal Part N			Dealer Name		MILO GORDON MAZDA
on Causal P	art Prefix-Base-Suffix		Dealer City		LAWTON
on Causal P	art Numbers		Dealer State/Province		OK
ault Code			Dealer Country		USA
agonstic Tr	ouble Code		Dealer Phone Number		5803535702
					3603333702
abor Operati			Attachment		
ommunicati			VOQ Component Description	on Code	
amtenance.	Date	06 -Oct-2013			
ustomer omment echnician omment	HAL 09/05/13 HARI	D TO STOP,PEDAL STIFF(M/C,BOOSTER)			
	FELT LIKE THEY W THE SLIDES AND CO	THE ADSD WERE VERY THICK FOR THE MILEAU ERE BINDING BECAUSE OF THE PADS AND ONTACTS POINTS, REASSEMBLED AND IT IS MAX LINETHE VEH IS STOCKNO 1& 1 b	GEHE THINKS SOME D LACK OF LUBRICATI MOVES BETTERHE HA	ONHE I	REMOVED THE CALIPERS, CLEAN EST DRIVEN YETTHE FLUID LEV
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IN	IM	3TB3DA2B0	gine Serial Number	CA 10	380692
lodel Year	201		gine Description		V DAMB PFI V6 NA GAS
	201		O	22	

Transmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	23-Feb-2011	Retail Sale Indicator Code	1 2 2 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	C. A. L. Maria
Build Region		Warranty Start Date	16-Jul-2011
Build Country Code		Transmission Serial Number	
Mileage	35405	Vehicle Axle Ratio	
Vehicle Restraint Code			- V

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	620591	343	Source Code	MAZDA Hotline
Commodity Assig	nment			
Commodity		rvice brakes-brake pedal—	Symptom	high effort
Commodity		rvice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity			ooster/Symptom	no keyword found
	hydroboo		J	
Significant Event	ny drobbo	5t -	Verified	N
Tread Informatio	n			
Tread Category Code	03		Tread Category Description	service brakes
Reported in Tread Quarter	Q3 201		riead Category Description	Service brakes
	Q3 201.			
Report Details				
Source Claim Key		000825044	Warranty Component Clas (WCC)	sification
Corporate Product System	s Classificatio	n e	Time in Service	23
(CPSC)				
Customer Condition Code			V Function Group (VFG)	111111111111111111111111111111111111111
Source System Program Ty	pe		Repair/Report/Paid Date	10-Jul-2013
Version Series Code			Load Date	14 -Jul-2013
Causal Part Prefix- Base - S	Suffix	L	Dealer Code	42025
Causal Part Name	Julia	NOT PROVIDED BY SOURCE	Dealer Name	SILL TERHAR MOTORS, INC
Non Causal Part Prefix-Bas	a Suffie	NOT PROVIDED BY SOURCE	Dealer City	BROOMFIELD
Non Causal Part Numbers	c-Sumx		Dealer State/Province	CO
Fault Code			Dealer Country	USA
Diagonstic Trouble Code				3034691801
			Dealer Phone Number	3034091801
Labor Operation Code			Attachment	6.1
Communication Type		14 1 1 2012	VOQ Component Description	n Code
Maintenance Date		14 -Jul-2013		
the second secon	RM 07/10/13 THE BOOSTI		S BRAKE PEDAL IS HARD FL	UID IS FULL. NO ABNROMAL SOUNDS FRO
CQIS Recommendations		C.K.		
Tire Information			and the second second	- 1000
Tire Manufacturer	Unknov	n .	Tire Size	Unknown
Tire Brand Series			Wheel	
DOT Left Front			DOT Right Front	
DOT Left Rear			DOT Right Rear	
DOT Left Inner			DOT Right Inner	
DOT Spare				
Vehicle Informat	ion	William St.	and the same of the	The country of the co
VIN	ЈМ3ТВ	3DA2B0	Engine Serial Number	CA 10393578
Model Year	2011	production and a second second	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission	6 SPD A	AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknov		Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	13-Jul-2		Retail Sale Indicator Code	
Plant Description		HIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region	111100		Warranty Start Date	22-Aug-2011
Build Country Code			Transmission Serial Number	22-rug-2011
Mileage	37856		Vehicle Axle Ratio	
Vehicle Restraint Code	77050		Temere rane rano	
venicle restraint code				

Disclaime

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Report Detail

ECI Record	6205948	322 So	ource Code	MAZDA	A Hotline
Commodity	Assignment				
Commodity		rvice brakes-brake pedal—	Symptom	damag	e-cracked/fractured/split
ommodity		rvice brakes-brake pedal—	Symptom		on-malfunction/inoperative
ommodity		rvice brakes-brake pedal—	A Property of the Control of the Con		on-wheel lock up (not steering)
ommodity			Symptom		
ommodity		rvice brakes-brake pedal—	Symptom	high ei leak-fl	
		rvice brakes-brake pedal—	Symptom		
ommodity		rvice brakes-brake pedal—	Symptom		riving condition-on deceleration/brakin
ommodity		rvice brakes-brake pedal—	Symptom		o indication (sudden)
ommodity		rvice brakes-brake pedal—	Symptom		concerns-service brake pedal
ommodity	chassis-se	ervice brakes-master cylinder/booste	r/Symptom	burned	out
	hydroboos	t—			
ommodity	chassis-se		Symptom	fluid le	evel-insufficient fluid
			, , , , , , , , , , , , , , , , , , ,		
10.	hydroboos		10		16
ommodity	chassis-se		symptom	functio	on-malfunction/inoperative
	hydroboos	t -			
ommodity	chassis-se	ervice brakes-master cylinder/booste	r/Symptom	high et	ffort
	hydroboos	t—			
ommodity	chassis-se		Symptom	leak-fl	nid
ommouny		Carried and Control of the Control o	, Simploin	ICAK-II	LEEL CO.
	hydroboos		A		
ommodity	chassis-se	ervice brakes-master cylinder/booste	Symptom	pedal o	concerns-service brake pedal
	hydroboos	t—			
ignificant Event	V 770 - 1 7		Verified	N	
read Inforr	nation				
read Category Coo		II'-	ead Category Description	service b	prakes
eported in Tread C			cate Category Description	scrvice t	Junes
eported in 1read (Quarter Q3 2013				
Report Deta	ils				
report Deta	113	10000000000			
ource Claim Key		000828798	Warranty Component Cla	ssification	
			(WCC)		
orporate Product	Systems Classification		Time in Service	3	2
CPSC)	-				
	Pada		V Francisco Comme (VIII)	-	
ustomer Condition			V Function Group (VFG)		7 1 2012
ource System Prog			Repair/Report/Paid Date		7-Aug-2013
ersion Series Code			Load Date		1 -Aug-2013
ausal Part Prefix-	Base - Suffix		Dealer Code	4	2045
ausal Part Name		unknown	Dealer Name		DAHLE MAZDA OF MURRAY
Ion Causal Part Pre	fix-Race-Suffix		Dealer City		MURRAY
on Causal Part Nu			Dealer State/Province	- 1	T
	imoers				
ault Code			Dealer Country		JSA
Diagonstic Trouble			Dealer Phone Number	8	012660033
abor Operation Co			Attachment		
communication Typ	pe		VOQ Component Description	on Code	
Maintenance Date		06 -Oct-2013		7 1 7 7 7 7	
ustomer					
omment					
	08/07/13 HARD PED	OAL THEN EASY TECH STS WHEN BR	AKING, THE PEDAL FE	ELS VERY	STIFF AT FIRST CAUSING YOU T
Comment BRAK	KE MUCH HARDER	TEHN, ALL OF A SUDDEN, SOMETH	HING GIVES AND IT BR	AKES FIN	E BUT, SINCE YOU HAVE ALL TE
	SURE ON IT, YOU I			4. 4 4.	** TECH STS THE 1X IN THE
A442240	And the said of th				
PEC. 124		THE ISSUETHEY FLUSHED THE BRA			
THEY	TOOK THE VEH. T	THAT WAS ABOUT 6 DAYS AGOTECH	HAS CHECKED VACUUI	M TO THE	BOOSTER.NOONE HAS INDICATE
THE I	BRAKE FLIID I EV	EL WAS EVER LOWTHERE IS NO AB	USE OR DAMAGE CUS	T HAS NO	T HAD ANY ACCIDENTS WITH TE
VEH	F REPLACED BOO	STER FOR HARD PEDAL, REPLACED M	ASTER CIL FOR SLIGH	LEAKAG	E AI KEAK
QIS Reco					
mendation					
mendation					
Tire Informa	otion				
		The state of the s			
ire Manufacturer	Unknow		re Size	Unknow	n
ire Brand Series		W	heel		
OT Left Front			OT Right Front		
OT Left Rear			OT Right Rear	110	
OT Left Inner			OT Right Inner		
		DC .	or ragin miner		
OT Spare					
ehicle Infor	rmation				
		A COLOR OF THE COL	V TO THE RESERVE THE PARTY OF T		NAME OF TAXABLE PARTY.
IN					61010
	JM3TB3		igine Serial Number	CA 1030	
Model Year	2011		igine Serial Number		DAMB PFI V6 NA GAS

Transmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	08-Nov-2010	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	The state of the s
Build Region		Warranty Start Date	29-Dec-2010
Build Country Code		Transmission Serial Number	
Mileage	55946	Vehicle Axle Ratio	
Vehicle Restraint Code			- 7

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

		A STATE OF THE PARTY OF THE PAR	
gnment			
	vice brakes brake nedal—	Symptom	high effort
			pedal concerns-service brake pedal
			high effort
ALL INC. AND ADDRESS OF THE PARTY OF THE PAR	Carried Landson Community	oster/symptom	mgn enort
	to the control of the	oster/Symptom	leak-fluid
-,			
chassis-se	rvice brakes-master cylinder/bo	ooster/Symptom	pedal concerns-service brake pedal
hydroboost			The second of th
		Verified	N
		7230000	
on			
03		Tread Category Description	service brakes
Q2 2013	l .		
	000815997	Warranty Component Class	sification
		the state of the s	
ne Classification			25
as Classification		zime in service	23
	1		
ype			02-May-2013
		Load Date	05 -May-2013
Suffix		Dealer Code	51582
	NOT PROVIDED BY SOURCE	Dealer Name	KOEPPEL MAZDA
ase-Suffix		Dealer City	WOODSIDE
			NY
	_		USA
			7187219100
			/16/219100
			A STATE OF THE STA
-	13 XI - 3013	VOQ Component Description	n Code
	12 -May-2013	VOQ Component Description	n Code
R 5/2/13 BRAKI	E PEDAL HARD***BOOSTER VEH		ARD STATES HARD PEDAL, FLUID APPE
R 5/2/13 BRAKI			
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH		
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	IICLE IN BRAKE PEDAL IS H	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	ICLE IN BRAKE PEDAL IS H	
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	ICLE IN BRAKE PEDAL IS H	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	ICLE IN BRAKE PEDAL IS H Fire Size Wheel DOT Right Front	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	IICLE IN BRAKE PEDAL IS H Tire Size Wheel DOT Right Front DOT Right Rear	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	ICLE IN BRAKE PEDAL IS H Fire Size Wheel DOT Right Front	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	IICLE IN BRAKE PEDAL IS H Tire Size Wheel DOT Right Front DOT Right Rear	IARD STATES HARD PEDAL,FLUID APPE.
R 5/2/13 BRAKI ORMAL found by Unknown	E PEDAL HARD***BOOSTER VEH	Tire Size Wheel DOT Right Front DOT Right Inner	IARD STATES HARD PEDAL,FLUID APPE
R 5/2/13 BRAKI ORMAL found b	E PEDAL HARD***BOOSTER VEH	IICLE IN BRAKE PEDAL IS H Tire Size Wheel DOT Right Front DOT Right Rear	Unknown CA 10361476
R 5/2/13 BRAKI ORMAL found by Unknown	E PEDAL HARD***BOOSTER VEH	Tire Size Wheel DOT Right Front DOT Right Inner	IARD STATES HARD PEDAL,FLUID APPE
R 5/2/13 BRAKI ORMAL found by Unknown IM3TB31 2011	E PEDAL HARD***BOOSTER VEH rake booster leaking	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10361476
Ton M3TB31 2011 6 SPD AU	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS CX 9
tion JM3TB31 2011 6 SPD AU Unknown	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS
Tion JM3TB31 2011 6 SPD At Unknown 04-Nov-2	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS CX 9
Tion JM3TB31 2011 6 SPD At Unknown 04-Nov-2	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Tion JM3TB31 2011 6 SPD At Unknown 04-Nov-2	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS CX 9
Tion JM3TB31 2011 6 SPD At Unknown 04-Nov-2	E PEDAL HARD***BOOSTER VEH rake booster leaking DV2B0 UTO TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10361476 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
	chassis-ser chassis-ser chassis-se hydroboost chassis-se hydroboost chassis-se hydroboost chassis-se hydroboost chassis-se hydroboost chassis-se hydroboost	chassis-service brakes-brake pedal— chassis-service brakes-brake pedal— chassis-service brakes-master cylinder/bo hydroboost— chassis-service brakes-master cylinder/bo hydroboost— chassis-service brakes-master cylinder/bo hydroboost— On 03 Q2 2013 000815997 ms Classification Suffix NOT PROVIDED BY SOURCE	chassis-service brakes-brake pedal— chassis-service brakes-brake pedal— chassis-service brakes-master cylinder/booster/Symptom hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— Verified On D3 [Fread Category Description Q2 2013 Warranty Component Clas (WCC) Time in Service V Function Group (VFG) type Repair/Report/Paid Date Load Date Load Date NOT PROVIDED BY SOURCE Dealer Code NOT PROVIDED BY SOURCE Dealer City

Disclaimer

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Report Detail

Commodity Assi	onment			
A commence of the commence of		vice brakes—	10	(C
Commodity Commodity		vice brakes—	Symptom	function-steering/brake ineffective mod-driving condition-on deceleration/brakin
Commodity		vice brakes—	Symptom	no keyword found
ommodity		vice brakes—	Symptom Symptom	pedal concerns-service brake pedal
ommodity		vice brakes-abs/traction control—	Symptom	no keyword found
ommodity		vice brakes-abs/traction control-abs mod		function-steering/brake ineffective
ommodity	chassis-ser	vice brakes-abs/traction control-abs mod	dule Symptom	separation
ommodity		rvice brakes-master cylinder/bo		function-steering/brake ineffective
ommouny	hydroboost		oster/Symptom	runction-secting brake inchective
ommodity	chassis-se hydroboost	등 등이 되는 아니는 아이를 가는 것이 되었다. 그 중에는 이 사람들은 그 사람들이 아니는 것이 없다.	oster/Symptom	no keyword found
ommodity	chassis-se hydroboost		oster/Symptom	separation
gnificant Event	nyurooosi		Venified	N
read Informati	on			- Anna - Anna -
ead Category Code	03		Fread Category Description	service brakes
eported in Tread Quarter	Q2 2013			
eport Details				
ource Claim Key		000816846	Warranty Component Class (WCC)	sification
orporate Product System	ns Classification		Time in Service	21
PSC)				
istomer Condition Code			V Function Group (VFG)	
ource System Program T	ype		Repair/Report/Paid Date	09-May-2013
rsion Series Code			Load Date	12 -May-2013
usal Part Prefix- Base -			Dealer Code	51578
usal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	COLONIAL MAZDA
on Causal Part Prefix-Ba	se-Suffix		Dealer City	DANBURY
on Causal Part Numbers			Dealer State/Province	CT
ult Code			Dealer Country	USA
agonstic Trouble Code			Dealer Phone Number	2037488700
bor Operation Code			Attachment	2037488700
ommunication Type			VOQ Component Description	Code
aintenance Date		26 -May-2013	VOQ Component Description	i Code
ustomer				
omment				
echnician GF 5/9/13 (OLIGE DEOLIES	T DD AVE DIGDIADG MOD DOOGTI	ED COMPATTES DE FASE DEDEC	DA DRAME BION REQUIRES OF LED APE
omment TEST DRIV DOWN SO IN NEED C	VING VEH ANI ME AND THEN OF REPLACMEN	D FINDING THAT WHEN APPLING MAX BRAKES ARE APPLYED PER	BRAKES IT LIKE ASSIST TH RFORMED BRAKE INSPECTION E FADE/ ISSUE STILL EVIDE	RM BRAKE INSP TECH HAS CALLED AFT EN PUSH HARDER AND CAN BRAKES FA DN ADVISED AND FOUND THE ABS MODU NT BLEED 3 SEPERATE WAYS AND WDVIS
The Control of the Co				
endations	ì			
ire Information	l Unknown	ı	Tire Size	Unknown
ire Information		1	Tire Size	Unknown
ire Information The Manufacturer The Brand Series		1		Unknown
ire Information re Manufacturer re Brand Series Of Left Front		1	Wheel DOT Right Front	Unknown
ire Information The Manufacturer The Brand Series Of Left Front Of Left Rear		1	Wheel DOT Right Front DOT Right Rear	Unknown
ire Information The Manufacturer The Brand Series Of Left Front Of Left Rear Of Left Inner			Wheel DOT Right Front	Unknown
ire Information The Manufacturer The Brand Series Off Left Front Off Left Rear Off Left Inner Off Spare	Unknown	1	Wheel DOT Right Front DOT Right Rear	Unknown
re Information re Manufacturer re Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	Unknown		Wheel DOT Right Front DOT Right Rear DOT Right Inner	
re Information re Manufacturer re Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Information	Unknown tion JM3TB3		Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	CA 10393864
endations Tire Information The Manufacturer The Brand Series Of Left Front Of Left Rear Of Left Inner Of Spare The Common Comm	Unknown tion JM3TB3	DV5B0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS
rendations Tire Information The Manufacturer The Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Tehicle Information IN Lodel Year Transmission	Unknown JM3TB3 2011 6 SPD AU	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9
rendations Tire Information The Manufacturer The Brand Series Of Left Front Of Left Inner Of Spare Tehicle Information The I	Unknown JM3TB3 2011 6 SPD At Unknown	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS
QIS Recomendations Tre Information Tre Manufacturer Tre Brand Series Of Left Front Of Left Inner Of Spare Tehicle Information Toddel Year Transmission Toddy Cab Style Troduction Date	Unknown JM3TB31 2011 6 SPD At Unknown 17-Jul-20	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9
endations Tire Information The Manufacturer The Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare The Chicle Information The Company of the C	Unknown JM3TB31 2011 6 SPD At Unknown 17-Jul-20	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
rendations Fire Information The Manufacturer The Brand Series Of Left Front Of Left Rear Of Left Inner Of Spare The Chicle Information To Codel Year Transmission To Cab Style To Cab Styl	Unknown JM3TB31 2011 6 SPD At Unknown 17-Jul-20	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9
endations Tire Information The Manufacturer The Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare The Chicle Information The Communication of	Unknown JM3TB3 2011 6 SPD At Unknown 17-Jul-20 HIROSH	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Iransmission Serial Number	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
re Information re Manufacturer re Brand Series OT Left Front OT Left Inner OT Spare Vehicle Information IN Lodel Year ransmission ody Cab Style roduction Date lant Description unild Region unild Country Code Gleage	Unknown JM3TB31 2011 6 SPD At Unknown 17-Jul-20	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
remodations Fire Information The Manufacturer The Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare The Chicle Information To Company of the Company To Company of the Company of the Company To Company of the Company of the Company of the Company To Company of the Company of the Company of the Company To Company of the Company of	Unknown JM3TB3 2011 6 SPD At Unknown 17-Jul-20 HIROSH	DV5B0 UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Iransmission Serial Number	CA 10393864 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	620617884	Source Code	MAZDA Hotline	
Commodity Assign	nment			
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation	
Commodity	chassis-service brakes-brake pedal—	Symptom	high effort	
Commodity	chassis-service brakes-brake pedal—	Symptom	nvh-noisy operation	
Commodity	chassis-service brakes-brake pedal—	Symptom	pedal concerns-service bra	ke pedal
Significant Event		Venfied	N	
Tread Information	V.,			
Tread Category Code	03	Tread Category Description	service brakes	
Reported in Tread Quarter	Q1 2014			
Report Details				
Source Claim Key	000854189	Warranty Component Class	sification	
		(WCC)		
Corporate Product Systems	Classification	Time in Service	36	
	CAMBRATACHIACII	rime in service	7	
CPSC)		UE - C - ATC		
Customer Condition Code		V Function Group (VFG)	10 E 1 2014	
Source System Program Type		Repair/Report/Paid Date	18-Feb-2014	
Version Series Code		Load Date	22 -Feb-2014	
Causal Part Prefix-Base - Su		Dealer Code	42170	
Causal Part Name	unknown	Dealer Name	SOUTH BAY MAZ	ZDA
Non Causal Part Prefix-Base-	Suffix	Dealer City	TORRANCE	
Non Causal Part Numbers		Dealer State/Province	CA	
ault Code		Dealer Country	USA	
Diagonstic Trouble Code		Dealer Phone Number	3109748177	
Jugoustic House Code		Pearer Litoric Litting	PIOFICULA	
		Attachment		
abor Operation Code		Attachment	CI	
Labor Operation Code Communication Type	22 Fab 2014	Attachment VOQ Component Description	n Code	
Labor Operation Code Communication Type Maintenance Date	22 -Feb-2014	Attachment VOQ Component Description	n Code	
Labor Operation Code Communication Type		VOQ Component Description		THE NOISE
Labor Operation Code Communication Type Maintenance Date Customer Comment	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description		THE NOISE
Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment		VOQ Component Description		THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment CQIS Recommendations		VOQ Component Description		THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment CQIS Recommendations Fire Information Tire Manufacturer	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description AKE PEDAL HISS NOISE AND HA	ARD PEDAL CONFIMRED	THE NOISE
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Comment CQIS Recommendations Tire Information The Manufacturer The Brand Series	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA	ARD PEDAL CONFIMRED	THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA	ARD PEDAL CONFIMRED	THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear	ARD PEDAL CONFIMRED	THE NOISE
Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA	ARD PEDAL CONFIMRED	THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear	ARD PEDAL CONFIMRED	THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Color Recommendations Color Recommendations Color Enformation Circ Manufacturer Circ Brand Series Color Left Front Color Left Rear Color Left Inner Color Spare Color Spare Color Spare Color	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description AKE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	ARD PEDAL CONFIMRED	THE NOISE
Cabor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description KE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear	ARD PEDAL CONFIMRED	THE NOISE
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Commendations Customer Commendations Customer Commendations Customer Commendations Customer Custome	BAS 2/18/14 HISS NOISE AND HARD BRA	VOQ Component Description AKE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	ARD PEDAL CONFIMRED	
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Comment CQIS Recommendations Fire Information The Manufacturer Fire Brand Series DOT Left Front DOT Left Inner DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown JM3TB3DV8B0	VOQ Component Description KE PEDAL HISS NOISE AND HA Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10365875	
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Vehicle Informatio Vin Model Year Transmission	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	VOQ Component Description AKE PEDAL HISS NOISE AND HA BY THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10365875 3.7L 4V DAMB PFI V6 N	'A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown JM3TB3DV8BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown	VOQ Component Description AKE PEDAL HISS NOISE AND HA BY THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10365875 3.7L 4V DAMB PFI V6 N	A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Comment Colls Recommendations Colls Recommendation Colls Recommendations Colls Recomm	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown M3TB3DV8BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown 25-Nov-2010	VOQ Component Description KE PEDAL HISS NOISE AND HA Lire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code	Unknown CA 10365875 3.7L 4V DAMB PFI V6 N	A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown JM3TB3DV8BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown	VOQ Component Description KE PEDAL HISS NOISE AND HA BY Meel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10365875 3.7L 4V DAMB PFI V6 N CX 9 ALL 4 WHEEL LEFT HA	'A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown M3TB3DV8BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown 25-Nov-2010	VOQ Component Description KE PEDAL HISS NOISE AND HA BY THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10365875 3.7L 4V DAMB PFI V6 N	'A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment Code Comment Code Customer Comment Code Customer Comment Code Comment Code Code Code Code Code Code Code Code	Unknown Unknown Unknown JM3TB3DV8BQ 2011 6 SPD AUTO TRANS AISIN F21 Unknown 25-Nov-2010 HIROSHIMA ASSEMBLY PLANT JAPAN	VOQ Component Description Ire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	CA 10365875 3.7L 4V DAMB PFI V6 N CX 9 ALL 4 WHEEL LEFT HA	'A GAS
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Cu	BAS 2/18/14 HISS NOISE AND HARD BRA Unknown Unknown M3TB3DV8BC 2011 6 SPD AUTO TRANS AISIN F21 Unknown 25-Nov-2010	VOQ Component Description KE PEDAL HISS NOISE AND HA BY THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10365875 3.7L 4V DAMB PFI V6 N CX 9 ALL 4 WHEEL LEFT HA	'A GAS

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6205709	49	Source Code	MAZDA Hotline
Commodity Assig	nment			
ommodity	chassis-ser	vice brakes-brake pedal—	Symptom	high effort
ommodity		vice brakes-brake pedal—	Symptom	leak-fluid
commodity	chassis-ser	vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
ommodity			ooster/Symptom	function-malfunction/inoperative
	hydroboos	A STATE OF THE STA	3.1.	
Significant Event	nydrooos		Ventied	N
			, camera	+,
Tread Information				
Tread Category Code	03		Tread Category Description	service brakes
Reported in Tread Quarter	Q1 2013			
Report Details				
Source Claim Key		000802989	Warranty Component Class	sification
ource chillings		000002909		SHEUROL
	CI C		(WCC)	20
Corporate Product Systems	Classification		Time in Service	22
CPSC)			Carlo	
Customer Condition Code			V Function Group (VFG)	
ource System Program Typ	pe .		Repair/Report/Paid Date	28-Jan-2013
ersion Series Code			Load Date	03 -Feb-2013
ausal Part Prefix- Base - S	uffix	-	Dealer Code	51627
ausal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	SMITH HAVEN MAZDA
on Causal Part Prefix-Base	e-Suffix		Dealer City	SAINT JAMES
Non Causal Part Numbers	Julia		Dealer State/Province	NY NY
ault Code			Dealer Country	USA
Diagonstic Trouble Code		1	Dealer Phone Number	6312651285
Labor Operation Code			Attachment	
				A COLUMN TO THE
		24 Fab 2013	VOQ Component Description	n Code
Communication Type Maintenance Date C u s t o m e r		24 -Feb-2013		n Code
Maintenance Date Customer Comment Technician TY 1/28/			VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Technician TY 1/28/ HARD,N		EDAL HARD(ONEWAY VALVE) TEC	VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Technician TY 1/28/ Comment HARD,N		EDAL HARD(ONEWAY VALVE) TEC	VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Technician TY 1/28/ HARD,N		EDAL HARD(ONEWAY VALVE) TEC	VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Ty 1/28/ Comment Comment TY 1/28/ HARD,N CQIS Recomment Lations Tire Information		EDAL HARD(ONEWAY VALVE) TEC	VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Technician TY 1/28/ HARD,N CQIS Recommen lations Tire Information Tire Manufacturer		EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD,	NO CODES STORED. TECH STS BRAKE PE
Maintenance Date Customer Comment Ty 1/28/ Comment HARD,N CQIS Recommen lations Tire Information Tre Manufacturer	O CODES ST	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD, SNS OF A LEAK. replaced check	NO CODES STORED. TECH STS BRAKE PE valve by booster
Maintenance Date Customer Comment Technician Ty 1/28/ HARD,N CQIS Recommen lations Tire Information The Manufacturer The Brand Series	O CODES ST	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description H STS BRAKE PEDAL HARD, GNS OF A LEAK, replaced check Tire Size Wheel	NO CODES STORED. TECH STS BRAKE PE valve by booster
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ HARD,N CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front	O CODES ST	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD, The STS BRAKE PEDAL HARD, The Size Wheel DOT Right Front	NO CODES STORED. TECH STS BRAKE PEI valve by booster
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ HARD,N CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	O CODES ST	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD, TH STS BRAKE PEDAL HARD, The Size Wheel DOT Right Front DOT Right Rear	NO CODES STORED. TECH STS BRAKE PEI valve by booster
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ HARD,N CQIS Recommen dations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	O CODES ST	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD, The STS BRAKE PEDAL HARD, The Size Wheel DOT Right Front	NO CODES STORED. TECH STS BRAKE PE valve by booster
Maintenance Date Customent Technician Ty 1/28/ Comment Ty 1/28/ HARD,N CQIS Recommen lations Tire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	Unknow	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description TH STS BRAKE PEDAL HARD, TH STS BRAKE PEDAL HARD, The Size Wheel DOT Right Front DOT Right Rear	NO CODES STORED. TECH STS BRAKE PE valve by booster
Maintenance Date Ou s t o m e r Comment Ty 1/28/ HARD,N CQIS Recomment lations Tire Information Tre Manufacturer Tre Brand Series OUT Left Front DOT Left Rear OUT Left Inner OUT Spare Vehicle Informati	Unknow	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIG	WOQ Component Description TH STS BRAKE PEDAL HARD, BINS OF A LEAK, replaced check Tire Size Wheel DOT Right Front DOT Right Inner	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown
Anntenance Date Customent Comment TY 1/28/ Comment TY 1/28/ HARD,N COIS Recomment ations Tire Information The Manufacturer The Brand Series TOT Left Front TOT Left Inner TOT Left Inner TOT Spare Wehicle Information	Unknow On JM3TB3	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIG	VOQ Component Description TH STS BRAKE PEDAL HARD, SNS OF A LEAK. replaced check The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941
Anntenance Date Customent Comment TY 1/28/ Comment TY 1/28/ HARD,N CQIS Recommen ations Tire Information Tre Manufacturer Tre Brand Series TOT Left Front DOT Left Rear TOT Left Inner TOT Spare Wehicle Information Model Year	Unknow On JM3TB3 2011	EDAL HARD(ONEWAY VALVE) TEC ORED. THEY DO NOT SEE ANY SIC	VOQ Component Description CH STS BRAKE PEDAL HARD, GNS OF A LEAK, replaced check Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3. /L 4V DAMB PFI V6 NA GAS
Aantenance Date Customent Comment Ty 1/28/ Comment Ty 1/28/ HARD,N CQIS Recomment Aations Tire Information Tre Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati Andrew Series Wehicle Informati Andrew Series Comment Ty 1/28/ HARD,N H	Unknow On JM3TB3 2011 6 SPD A	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGN	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	VO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date Customer Comment Technician Ty 1/28/ HARD,N CQIS Recomment Interpretation Tre Brand Series OUT Left Front OUT Left Rear DOT Left Inner TOT Left Inner	Unknow Unknow Unknow Unknow Unknow	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGN	VOQ Component Description CH STS BRAKE PEDAL HARD, GNS OF A LEAK, replaced check Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3. /L 4V DAMB PFI V6 NA GAS
Maintenance Date Customent Comment Technician Ty 1/28/ HARD,N CQIS Recomment lations Fire Information Tre Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Wehicle Informati Model Year Transmission Body Cab Style	Unknow On JM3TB3 2011 6 SPD A	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGN	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	VO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ COMMENT TY 1/28/ HARD,N COIS Recommen dations Tire Information The Manufacturer fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGN	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Vehicle Description Drive Line Retail Sale Indicator Code	VO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ HARD,N CQIS Recommen dations Fire Information Tire Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati IN Model Year Transmission Body Cab Style Production Date Plant Description	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGNATURE. DOVXBO	UOQ Component Description TH STS BRAKE PEDAL HARD, No Sof A LEAK, replaced check The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Maintenance Date C u s t o m e r Comment Te c h n i c i a n TY 1/28/ HARD,N CQIS Recommen dations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGNATURE. DOVXBO	Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	VO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9
Maintenance Date C u s t o m e r Comment T e c h n i c i a n TY 1/28/ Comment TY 1/28/ HARD,N CQIS Recommen dations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date Plant Description	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	EDAL HARD(ONEWAY VALVE) TECORED. THEY DO NOT SEE ANY SIGNATURE. DOVXBO	UOQ Component Description TH STS BRAKE PEDAL HARD, No Soft A LEAK, replaced check The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	NO CODES STORED. TECH STS BRAKE PE valve by booster Unknown CA 10362941 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Commodity Assign	nment		
Commodity	chassis-service brakes—	Symptom	mod-location-interior
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
Commodity		ooster/Symptom	function-malfunction/inoperative
Commodity	hydroboost—	osterojmpiom	italication matrialication moperative
Commodity		ooster/Symptom	nvh-noisy operation
Commounty	the state of the s	oster/symptom	nvn-noisy operation
	hydroboost—		
Commodity	chassis-service brakes-master cylinder/bo	oster/Symptom	vibration/pulsation
	hydroboost—		
ignificant Event		Verified	N
Tread Information	l i		
Tread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q2 2013		
Report Details			
ource Claim Key	000818790	Warranty Component Clas	sification
	The state of the s	(WCC)	
Corporate Product Systems	Classification	Time in Service	28
Charles and the second	- chicama We 200	Time in our face	
CPSC)		V Formation Common Office	
Customer Condition Code		V Function Group (VFG)	03 M 2012
ource System Program Type		Repair/Report/Paid Date	23-May-2013
/ersion Series Code	·	Load Date	26 -May-2013
Causal Part Prefix- Base - Su	A CONTRACTOR OF THE CONTRACTOR	Dealer Code	60434
Causal Part Name	unknown	Dealer Name	O'DANIEL MAZDA
on Causal Part Prefix-Base	-Suffix	Dealer City	FORT WAYNE
Non Causal Part Numbers		Dealer State/Province	IN .
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Labor Operation Code Communication Type			n Code
Labor Operation Code Communication Type Maintenance Date C u s t o m e r	26 -May-2013	Attachment	n Code
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN I	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON	SE UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY A
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER I HAVE THIS CASES FOR CQIS Recommendations	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN I	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON	SE UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY A
abor Operation Code Communication Type Maintenance Date Tustomer Comment Comme	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description S STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY A E. WANTED TO KNOW IF THERE HAVE BI
abor Operation Code Communication Type Maintenance Date Customer Comment Comment Comment Comment BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Comment C	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN I	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON I GOES AWAY AFTER AWHIL Tire Size	SE UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY A
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Tire Information The Manufacturer The Brand Series	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON IT GOES AWAY AFTER AWHIL Tire Size Wheel	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY A E. WANTED TO KNOW IF THERE HAVE BI
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Fire Information Tire Manufacturer The Brand Series DOT Left Front	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY A E. WANTED TO KNOW IF THERE HAVE BI
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY A E. WANTED TO KNOW IF THERE HAVE BI
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Fire Information Comment C	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY E. WANTED TO KNOW IF THERE HAVE B
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY E. WANTED TO KNOW IF THERE HAVE B
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, 1 HAVE THIS CASES FOR COIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Information	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear	SE UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY ARE WANTED TO KNOW IF THERE HAVE BE UNKnown
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Vehicle Informatio OTN	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear	SE UNDER THE DASH TECH STS REPLAC ALL THE BOOSTER'S HE'S DONE, THEY E. WANTED TO KNOW IF THERE HAVE B
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abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Fire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear TOT Left Inner DOT Spare Vehicle Informatio Vehicle Info	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	SE UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY E. WANTED TO KNOW IF THERE HAVE B [Unknown] [CA 1034/535]
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Fire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Model Year Transmission	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown UNKnown UM3TB3MAXAC	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON IT GOES AWAY AFTER AWHIL Thre Size Wheel DOT Right Front DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	E UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY BE WANTED TO KNOW IF THERE HAVE BE UNKnown CA 1034/535 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Fire Information Cree Manufacturer Cree Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Model Year Cransmission Gody Cab Style	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown JM3TB3MAXAU 2010 6 SPD AUTO TRANS AISIN F21 Unknown 27-Jul-2010	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	E UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY BE WANTED TO KNOW IF THERE HAVE BE UNKnown CA 1034/535 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code Communication Type Maintenance Date Customer Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Rear FOOT Left Inner FOOT Spare Vehicle Information Gody Cab Style Froduction Date	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT. THIS Unknown JM3TB3MAXAU 2010 6 SPD AUTO TRANS AISIN F21 Unknown	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON IT GOES AWAY AFTER AWHIL Thre Size Wheel DOT Right Front DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	E UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY BE WANTED TO KNOW IF THERE HAVE BE UNKnown CA 1034/535 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, 1 HAVE THIS	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown JM3TB3MAXAU 2010 6 SPD AUTO TRANS AISIN F21 Unknown 27-Jul-2010	Attachment VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	E UNDER THE DASH TECH STS REPLACE ALL THE BOOSTER'S HE'S DONE, THEY ARE WANTED TO KNOW IF THERE HAVE BY UNKnown CA 10347535 3.7L 4V DAMB PFI V6 NA GAS CX 9
Abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR COIS Recommendations Fire Information Comment C	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown JM3TB3MAXAU 2010 6 SPD AUTO TRANS AISIN F21 Unknown 27-Jul-2010	Attachment VOQ Component Description VOQ Component Description VS STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Tree Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 1034/535 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician BH 5/23/13 BOOSTER, I HAVE THIS CASES FOR CQIS Recommendations Fire Information Tree Manufacturer Tree Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Model Year Transmission Torque Case Style Transmission Torque Ca	VIBRATION NOISE FROM NEW BOOSTER C/ NOW HAS A VIBRATION TYPE NOISE, PEDAL NOISE WHEN FIRST REPLACED AND THEN IT THIS Unknown JM3TB3MAXAU 2010 6 SPD AUTO TRANS AISIN F21 Unknown 27-Jul-2010	Attachment VOQ Component Description S STS HAS A HISSING NOIS FEEL IS FINE. TECH STS ON T GOES AWAY AFTER AWHIL Three Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 1034/535 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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Report Detail

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ECI Record			
Commodity Assign	nment		
Commodity	chassis-service brakes—	Crimotom	function-steering/brake ineffective
Commodity	chassis-service brakes—	Symptom	no keyword found
The state of the s		Symptom	
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-master cylinder/bo	ooster/Symptom	function-malfunction/inoperative
Commodity		ooster/Symptom	function-steering/brake ineffective
Commodity		ooster/Symptom	nvh-noisy operation
Significant Event	ny de oboost	Ventied	N
Tread Information	1		
Fread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q2 2013	riead Category Description	service brakes
	Q2 2013		
Report Details	1000000055		
Source Claim Key	000820855	Warranty Component Clas	sification
N 1 2	01 00 0	(WCC)	25
Corporate Product Systems	Classification	Time in Service	35
CPSC)			
Customer Condition Code		V Function Group (VFG)	
ource System Program Typ	e	Repair/Report/Paid Date	10-Jun-2013
ersion Series Code		Load Date	16 -Jun-2013
Causal Part Prefix- Base - Su	offix	Dealer Code	50156
Causal Part Name	unknown	Dealer Name	COOLEY MAZDA
Von Causal Part Prefix-Base	-зишх	Dealer City	RENSSELAER
Non Causal Part Numbers		Dealer State/Province	NY
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
		A rr	
		Attachment	
Communication Type		VOQ Component Description	n Code
Communication Type	30 -Jun-2013	Charles and a Contract of the	n Code
Communication Type Maintenance Date Customert	30 -Jun-2013	Charles and a Contract of the	n Code
Communication Type Maintenance Date C u s t o m e r Comment		VOQ Component Description	
Communication Type Maintenance Date Customer Comment Gechnician GF 6/10/1	30 -Jun-2013 3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	VOQ Component Description PLEASE INSPECT THE BRAK	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customert Comment Cechnician Concert Comment	3 BRAKES WEAK NOISE/BOOSTER C/STATES	VOQ Component Description PLEASE INSPECT THE BRAK	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Technician GF 6/10/1	3 BRAKES WEAK NOISE/BOOSTER C/STATES	VOQ Component Description PLEASE INSPECT THE BRAK	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Comment Connect CONCERI	3 BRAKES WEAK NOISE/BOOSTER C/STATES	VOQ Component Description PLEASE INSPECT THE BRAK	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Cechnician GF 6/10/11 CONCERI	3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	VOQ Component Description PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Cechnician GF 6/10/1 Comment CONCERI CQIS Recomme dations Tire Information Tire Manufacturer	3 BRAKES WEAK NOISE/BOOSTER C/STATES	VOQ Component Description PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Cechnician GF 6/10/1 Comment CONCERI CQIS Recomme dations Tire Information Cire Manufacturer Cire Brand Series	3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	VOQ Component Description PLEASE INSPECT THE BRAK CH SOUND replaced vacuum boos	E SYSTEM TECH HAS CALLED WITH BRA
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Communication Type Maintenance Date Customer Comment Concern Comment Concern	3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Tu s t o m e r Comment Te c h n i c i a n CONCERI CONC	3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	VOQ Component Description PLEASE INSPECT THE BRAK CH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Comment Concert	3 BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Comment Concern Comment Concern	BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear	E SYSTEM TECH HAS CALLED WITH BRA
Communication Type Maintenance Date Customer Coustomer Content Concert Comment Concert	BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC Unknown	PLEASE INSPECT THE BRAK CH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Inner	E SYSTEM TECH HAS CALLED WITH BRAster and bled all brake components Unknown
Communication Type Maintenance Date Customer Comment Comment Concern	BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC Unknown Unknown	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139
Communication Type Maintenance Date Customer Coustomer Comment Concern	BRAKES WEAK NOISE/BOOSTER C/STATES N FELLS LIKE NO ASSIT AND A LOUD SCREEC Unknown Unknown UM3TB3MV1AC	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Coustomer Comment Concert	JM3TB3MV1AQ 2010 6 SPD AUTO TRANS AISIN F21	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Customer Consent Concert	DIN JM3TB3MV1AQ 2010 6 SPD AUTO TRANS AISIN F21 Unknown	PLEASE INSPECT THE BRAK CH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS
Communication Type Maintenance Date Customer Coustomer Comment Concern Comment Concern Concer	DIN JM3TB3MV1AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown 05-Apr-2010	VOQ Component Description PLEASE INSPECT THE BRAK CH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Orive Line Retail Sale Indicator Code	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customer Coustomer Comment Concern Concer	DIN JM3TB3MV1AQ 2010 6 SPD AUTO TRANS AISIN F21 Unknown	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Communication Type Maintenance Date Customent Comment Comment Concern	DIN JM3TB3MV1AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown 05-Apr-2010	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9
Communication Type Maintenance Date Customent Consent Concert	Unknown Unknown	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boose Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Communication Type Maintenance Date Customert Comment Comment Concert Concert Concert Concert	DIN JM3TB3MV1AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown 05-Apr-2010	PLEASE INSPECT THE BRAK TH SOUND replaced vacuum boos Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	E SYSTEM TECH HAS CALLED WITH BRASTER and bled all brake components Unknown CA 10331139 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

Disclaime

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Report Detail

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		910	Source Code	MAZDA Hotline
Commodity A	ssignment			A THE SECTION AND ADDRESS OF THE SECTION ADDRESS OF
Commodity		ervice brakes-brake pedal—	Symptom	high effort
Commodity	chassis-se	ervice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity			/booster/Symptom	function-malfunction/inoperative
Commodity	hydroboo		/ booster/ symptom	function-manufiction/moperative
ommodity chassis-so hydroboos		st—	/booster/Symptom	high effort
Commodity chassis-so hydroboos		The second secon	/booster/Symptom	pedal concerns-service brake pedal
Significant Event			Verified	N
Tread Informa	tion		3. W	
read Category Code	03		Tread Category Description	service brakes
Reported in Tread Qua	rter Q2 201.	3		
Report Details				
Source Claim Key		1000813832	Warranty Component Class	sification
outer Claim Key		000013032		SIIICHII OII
Toron areata Direction II	tama (Na E)		(WCC)	21
Corporate Product Sys	stems Classificatio	11	Time in Service	31
CPSC)				
Customer Condition C			V Function Group (VFG)	The state of the s
Source System Program	n Type		Repair/Report/Paid Date	16-Apr-2013
ersion Series Code			Load Date	21 -Apr-2013
Causal Part Prefix- Bas	se - Suffix		Dealer Code	42140
ausal Part Name		unknown	Dealer Name	GROOVE MAZDA
on Causal Part Prefix	-Base-Suffix		Dealer City	CENTENNIAL
Non Causal Part Numb			Dealer State/Province	CO
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	3033608000
	CIC.			170 1 2000000
				202200000
abor Operation Code			Attachment	
abor Operation Code Communication Type		300		
Labor Operation Code Communication Type Maintenance Date		21 -Apr-2013	Attachment	
abor Operation Code Communication Type Maintenance Date Customert Comment Cechnician DR Comment	4/16/13 HARD BI	21 -Apr-2013 RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKIN	Attachment VOQ Component Description CD BRAKE PEDAL, M/C NOT LEAI	n Code KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date C u s t o m e r Comment T e c h n i c i a n Comment COLOR COLOR COMMENT COMMEN	4/16/13 HARD BI DAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR	Attachment VOQ Component Description CD BRAKE PEDAL, M/C NOT LEAI	n Code KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment CO	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customer Comment Cechnician Comment Co	4/16/13 HARD BI DAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL, M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size	n Code KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date 2 u s t o m e r Comment Ce c h n i c i a n Comment COIS Recommen lations Fire Informat Tire Manufacturer Tire Brand Series COT Left Front	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAD NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customer Customent Cechnician Comment Cols Recomment Cols Recomment Cols Recomment Cire Informations Cire Information Cire France South Cols Rear	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customent Comment Comm	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAD NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customent Customent Comment Comment Comment Comment Comment Comment Cols Recomment Comment Comment Cols Recomment Comment Cols Recomment Cols Rec	4/16/13 HARD BI OAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customer Customent Cechnician Comment Cols Recomment Cols Recomment Cols Recomment Cire Information Cire Information Cire France Cottleff Front Cottleff Rear Cottleff Inner	4/16/13 HARD BI DAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customent Comment Comment Cols Recomment	4/16/13 HARD BHDAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKII	Attachment VOQ Component Description AD BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	KING TECH CELL STATES
abor Operation Code Communication Type Maintenance Date Customent Technician Comment Comment Comment Comment Cols Recomment Co	4/16/13 HARD BHDAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKIN	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	KING TECH CELL STATES STER Unknown
abor Operation Code Communication Type Maintenance Date Customent Customent Comment Comment Comment Color Informations Color Left Information Correct Information Corr	4/16/13 HARD BIDAL IS HARD,MA	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKIN vn	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	KING TECH CELL STATES STER Unknown CA 10350418 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment Comment Comment Color Recommen Comment Color Enformations Color Left Front Color Left Rear Color Spare Color Spare Color	4/16/13 HARD BIDAL IS HARD, MADE IS HARD, MADE IS HARD, MADE IS HARD, MADE IS HARD IN THE IS HAR	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING TO THE STATE OF THE STATE	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	KING TECH CELL STATES STATES STER Unknown CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code Communication Type Maintenance Date U s t o m e r Comment Ce c h n i c i a n Comment COJS Recomment Coll Recomment Comment Comment	4/16/13 HARD BEDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD 4 Unknow	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE CYLINDER IS NOT LEAKING	Attachment VOQ Component Description AD BRAKE PEDAL,M/C NOT LEAD NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	KING TECH CELL STATES STER Unknown CA 10350418 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customent Comment Cols Recomment Cols Re	4/16/13 HARD BHDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD A Unknow 24-Aug	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE STATE OF	Attachment VOQ Component Description VOQ Component Description ED BRAKE PEDAL,M/C NOT LEAD NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	KING TECH CELL STATES STATES STER Unknown CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code Communication Type Maintenance Date Cu s t o m e r Comment Te c h n i c i a n Comment CQIS Recomment Lations Tire Information Tire Manufacturer Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Inform Adodel Year Transmission Transmission Transmission Transmission Transmission Tenduction Date Transmission Tenduction Date Transmission Tenduction Date Transmission	4/16/13 HARD BHDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD A Unknow 24-Aug	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE CYLINDER IS NOT LEAKING	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Lime Retail Sale Indicator Code Reaquired Vehicle	CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code Communication Type Maintenance Date Customent Customent Comment Comment Comment Comment Comment Comment Cols Recomment Co	4/16/13 HARD BHDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD A Unknow 24-Aug	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE STATE OF	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	KING TECH CELL STATES STATES STER Unknown CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date Customent Customent Comment Comment Comment Comment Comment Comment Color I cian Comment Color I cian Comment Color I cian Comment Color I cian	4/16/13 HARD BEDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD 4 Unknow 24-Aug HIROS	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE STATE OF	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAR NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Labor Operation Code Communication Type Maintenance Date Customent Customent Comment Comment Comment COJS Recomment Lations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Inform VIN Model Year Fransmission Body Cab Style Production Date Plant Description Build Region	4/16/13 HARD BHDAL IS HARD,MA On Unknow 1ation JM3TB 2010 6 SPD 4 Unknow 24-Aug HIROS	RAKE PEDAL STATES HAS A HAR ASTER CYLINDER IS NOT LEAKING THE STATE OF	Attachment VOQ Component Description D BRAKE PEDAL,M/C NOT LEAI NG REPLACED THE BRAKE BOO Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10350418 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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ECI Record	6	20587882	Source Code	MAZI	DA Hotline	
Commodit	y Assignme	nt				
Commodity		assis-service brakes—	Symptom	funct	ion-steering/brake ineffective	
Commodity		assis-service brakes—	Symptom		concerns-service brake pedal	
ommodity		ssis-service brakes-brake pedal—	Symptom		effort	
ommodity		ssis-service brakes-brake pedal—	Symptom		noisy operation	
ommodity		ssis-service brakes-brake pedal—	Symptom	peda	concerns-service brake pedal	
ommodity			nder/booster/Symptom		function-malfunction/inoperative	
	10.00	lroboost—	nder, dodster, by improm		Particular designation of the second	
ignificant Event		uooost	Verified	N		
read Info			K380003			
read Category C		3	Prond Catagogy Description	loomio	brakes	
leported in Trea		02 2013	Tread Category Description	Sel Vice	Oldkes	
		(2.2015				
Report Det						
ource Claim Ke	y	000821328	Warranty Component Classification		7	
			(WCC)			
orporate Produ	ct Systems Classi	fication	Time in Service		31	
CPSC)						
ustomer Condit	ion Code		V Function Group (VFG)			
ource System P			Repair/Report/Paid Date		12-Jun-2013	
ersion Series Co			Load Date		16 -Jun-2013	
ausal Part Prefix			Dealer Code		51588	
ausal Part Name			Dealer Name		BUDD BAER MAZDA	
		unknown				
Non Causal Part Prefix-Base-Suffix			Dealer City		WASHINGTON	
Non Causal Part Numbers			Dealer State/Province		PA	
Fault Code		and M.			USA	
Diagonstic Trouble Code			Dealer Phone Number		7242253700	
Labor Operation Code			Attachment			
Communication Type			VOQ Component Description	n Code		
Aamtenance Dat	e	28 -Jul-2013				
Comment Cechnician Comment		AKE PEDAL HARD AND WHISTLE/MAST A HARD BRAKE PEDAL AND A WHISTLE				
QIS Recomme dations						
ire Inform	nation					
		Jnknown	Tire Size	Unkno	wn	
ire Manufacture	r L	nknown	Tire Size	Unkno	wn	
ire Manufacture ire Brand Series	r L	Jnknown	Wheel DOT Right Front	Unkno	wn	
ire Manufacture ire Brand Series OOT Left Front	r L	Jnknown	Wheel DOT Right Front	Unkno	wn	
ire Manufacture ire Brand Series OT Left Front OT Left Rear	r L	/nknown	Wheel	Unkno	wn	
ire Manufacture ire Brand Series OOT Left Front OOT Left Rear OOT Left Inner	r L	Jnknown	Wheel DOT Right Front DOT Right Rear	Unkno	wn	
re Manufacture Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare	T (C	Jnknown	Wheel DOT Right Front DOT Right Rear	Unkno	wn	
ire Manufacture fre Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare	ormation		Wheel DOT Right Front DOT Right Rear DOT Right Inner			
rre Manufacture fre Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Inf FOT	ormation	M3TB3MV2A0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	CA 10	349571	
rre Manufacture fre Brand Series FOOT Left Front FOOT Left Inner FOOT Spare Vehicle Inf FOOT FOOT FOOT FOOT FOOT FOOT FOOT FOO	ormation	M3TB3MV2A0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	CA 10 3.7L 4		
ire Manufacture ire Brand Series OOT Left Front OOT Left Rear OOT Spare Vehicle Inf VIN Model Year ransmission	ormation	M3TB3MV2AU 010 SPD AUTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10 3.7L 4 CX 9	349571 V DAMB PFI V6 NA GAS	
ire Manufacture ire Brand Series DOT Left Front DOT Left Rear DOT Spare Vehicle Inf IN Model Year ransmission Body Cab Style	ormation	M3TB3MV2A0 010 5 SPD AUTO TRANS AISIN F21 Juknown	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10 3.7L 4 CX 9	349571	
ire Manufacture ire Brand Series DOT Left Front DOT Left Rear DOT Spare Vehicle Inf IN Model Year ransmission rody Cab Style roduction Date	ormation J	M3TB3MV2A0 010 5 SPD AUTO TRANS AISIN F21 Jaknown 9-Aug-2010	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10 3.7L 4 CX 9	349571 V DAMB PFI V6 NA GAS	
ire Manufacture ire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Inf VIN Model Year ransmission Gody Cab Style Transmission Transmi	ormation J	M3TB3MV2A0 010 5 SPD AUTO TRANS AISIN F21 Juknown	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10 3.7L 4 CX 9 ALL 4	349571 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE	
ire Manufacture ire Brand Series OOT Left Front OOT Left Inner OOT Spare Vehicle Inf VIN Model Year Transmission Gody Cab Style Troduction Date Lant Description Guild Region	ormation J O I I I I I I I I I I I I	M3TB3MV2A0 010 5 SPD AUTO TRANS AISIN F21 Jaknown 9-Aug-2010	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10 3.7L 4 CX 9 ALL 4	349571 V DAMB PFI V6 NA GAS	
ire Manufacture ire Brand Series DOT Left Front OUT Left Rear DOT Left Inner DOT Spare Vehicle Inf VIN Model Year ransmission Body Cab Style roduction Date lant Description Build Region Build Country Co	ormation J Gormation J Gormat	M3TB3MV2A0 010 0 SPD AUTO TRANS AISIN F21 Jnknown 9-Aug-2010 HIROSHIMA ASSEMBLY PLANT JAPAN	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	CA 10 3.7L 4 CX 9 ALL 4	349571 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE	
Tire Information Manufacture Manufacture Front DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Manufacture Manufacture Information Info	ormation Ormation In the second of the sec	M3TB3MV2A0 010 5 SPD AUTO TRANS AISIN F21 Jaknown 9-Aug-2010	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10 3.7L 4 CX 9 ALL 4	349571 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE	

Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		6206168	206	Source Code	MAZE	A Hotline	
				Source Code	FILLED	21 110 mm	
Commodi	ity Assigr	iment					
ommodity		chassis-	service brakes-abs/traction control-	Symptom	functio	on-malfunction/inoperative	
Commodity		chassis-	service brakes-abs/traction control—	Symptom	high ef	effort	
ommodity		chassis-	service brakes-abs/traction control-	Symptom	mod-di	riving condition-while driving	
ommodity		chassis-	service brakes-abs/traction control—	Symptom		olem found	
Commodity	_	chassis-	service brakes-abs/traction control—	Symptom	pedal c	oncerns-service brake pedal	
ignificant Eve	nt			Verified N			
Tread Inf	ormation	1					
read Category		103		Tread Category Description	service	brakes	
eported in Tre		Q1 2014		read category Description	5027200		
Report D	etails						
ource Claim I		_	000853091	Warranty Component Classi	fication		
ource Claim i	Ly		000033031	(WCC)	incation		
				No.		42	
The state of the s	luct Systems	Classification	n e	Time in Service		42	
CPSC)							
ustomer Cond				V Function Group (VFG)		A to the country of	
	Program Type			Repair/Report/Paid Date		11-Feb-2014	
ersion Series	Code			Load Date		16 -Feb-2014	
ausal Part Pre	fix- Base - Su	fix		Dealer Code		51582	
ausal Part Na	me	400	NOT PROVIDED BY SOURCE	Dealer Name		KOEPPEL MAZDA	
on Causal Par	t Prefix-Base-	Suffix		Dealer City		WOODSIDE	
on Causal Par		очна		Dealer State/Province		NY	
ault Code	trumocis			Dealer Country		USA	
	A-1- C-1-		I .	Dealer Phone Number			
Diagonstic Trouble Code						7187219100	
Labor Operation Code				Attachment		L 110	
Communication Type Maintenance Date			22 -Feb-2014	VOQ Component Description	Code		
Innicatine D	uic		22 100 2011				
Comment echnician Comment	BEEN ABLE	TO DUPLI		ARD BRAKE PEDAL AND HARD		D HARD TO STEER, THEY HAVE N EER, THEY HAVE NOT BEEN ABLE	
			The state of the s				
OIS Recomm							
ndations							
nontions							
Tire Infor	mation			= 3.77			
ire Manufactu		Unknow	'n	Tire Size	Unkno	wn	
ire Brand Sen	es			Wheel			
OT Left Fron	67			DOT Right Front			
OT Left Rear				DOT Right Rear			
OOT Left Inner				DOT Right Real			
OOT Spare				5 of regin mater			
	formatio	n					
	noi mano				1/1 A 1	145000	
IN			3MV3A0	Engine Serial Number		345809	
Model Year 2010				Engine Description		V DAMB PFI V6 NA GAS	
Transmission 6 SPD A		6 SPD A	UTO TRANS AISIN F21	Vehicle Description	CX 9		
		Unknow	'n	Drive Line	ALL 4	WHEEL LEFT HAND DRIVE	
		13-Jul-2	010	Retail Sale Indicator Code		AND ADDRESS OF THE PARTY OF THE	
lant Description			HIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle			
uld Region				Warranty Start Date	729-Sep	-2010	
Build Country	Code			Transmission Serial Number	- Sep		
Aileage				Vehicle Axle Ratio	·		
ehicle Restrai	nt Code	11017		- mere rane ranto			
chicle Resulat	III Couc						

Disclaimer

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Report Detail

Commodity Assi	nment			
Commodity		vice brakes-abs/traction control-	Symptom	function-malfunction/inoperative
Commodity		vice brakes-abs/traction control—	Symptom	mod-codes found
Commodity	chassis-ser	vice brakes-abs/traction control—	Symptom	no keyword found
Commodity	chassis-ser	vice brakes-abs/traction control—	Symptom	nvh-noisy operation
ommodity		vice brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity		vice brakes-brake pedal—	Symptom	mod-codes found
ommodity		vice brakes-brake pedal—	Symptom	nvh-noisy operation
Commodity	chassis-se hydroboos	-	oster/Symptom	function-malfunction/inoperative
Commodity	chassis-se hydroboos		oster/Symptom	mod-codes found
Commodity	chassis-se hydroboos		oster/Symptom	no keyword found
Commodity	chassis-se hydroboos		oster/Symptom	nvh-noisy operation
ignificant Event	-		Ventied	N
Lancard Lancard Comment				
read Information	The state of the s		W	
read Category Code	03		Tread Category Description	service brakes
eported in Tread Quarter	Q2 2011			
Report Details				
		000717040	Want C	
ource Claim Key		000717040	Warranty Component Class	sincation
	· · · · · · · · · · · · · · · · · · ·		(WCC)	
orporate Product System	s Classification		Time in Service	9
CPSC)				The state of the s
Customer Condition Code			V Function Group (VFG)	
ource System Program Ty	pe		Repair/Report/Paid Date	11-Apr-2011
ersion Series Code			Load Date	17 -Apr-2011
ausal Part Prefix-Base -	Suffix		Dealer Code	51598
ausal Part Name		unknown	Dealer Name	SCOTT MAZDA
on Causal Part Prefix-Bas	se-Suffix		Dealer City	ALLENTOWN
on Causal Part Numbers			Dealer State/Province	PA
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	6107911221
abor Operation Code Communication Type			Attachment VOQ Component Description	C-1-
Maintenance Date		7-Apr-2011		Code
Customer		17 -Api-2011		
Omment DEPRESSI	NG THE BRA IG ABS, USED	KE PEDAL. QUITS AFTER DEPLET	TNG VACUUM OUT OF THE	OR DTC C1963, HAS GRUNT NOISE WE BOOSTER DID NOT NOTE NOISE PRIOR STED ACTIVATED ABS SEVERAL TIMES A
NOISE IS O				
NOISE IS O				
NOISE IS C				
NOISE IS O				
NOISE IS O	Unknow	n.	Tire Size	[Unknown
NOISE IS O		n	Tire Size	Unknown
NOISE IS OF COLOR RECOMMENDATIONS Fire Information of the Manufacturer of Brand Series OUT Left Front		n	Wheel DOT Right Front	Unknown
NOISE IS OF THE INFORMATION NO		n .	Wheel DOT Right Front DOT Right Rear	Unknown
NOISE IS Of COLOR Recommendations Fire Information From Manufacturer From Manufacturer From More Left From More Left Rear From More Left Inner		n	Wheel DOT Right Front	Unknown
OIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOT Left Front FOT Left Rear FOT Left Inner		n	Wheel DOT Right Front DOT Right Rear	Unknown
NOISE IS Of COLOR Recommendations Fire Information of Color Read Series Front Front OOT Left Read OOT Left Inner OOT Spare	Unknow	n	Wheel DOT Right Front DOT Right Rear	Unknown
NOISE IS Of COLOR Recommendations Fire Information of the Manufacturer of the Manufac	ion		Wheel DOT Right Front DOT Right Rear DOT Right Inner	
NOISE IS Of COLOR Recommendations Tire Information for Manufacturer for Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Informat	ion		Wheel DOT Right Front DOT Right Rear DOT Right Inner	CA 10332/30
NOISE IS Of COLOR Recommendations Fire Information From Manufacturer From Brand Series From DOT Left From DOT Left Rear FOOT Spare Vehicle Informat Vehicle Informat Model Year	Unknow ion JM3TB3 2010		Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	
NOISE IS Of COLOR Recommendations Fire Information of the Manufacturer of Brand Series of Left Front of Left Inner of Spare Vehicle Informat In Model Year ransmission	Unknow ion JM3TB3 2010	MV4AU UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS CX 9
NOISE IS Of COLOR Recommendations Fire Information Fire Manufacturer Fire Brand Series Front Front Foot Left Front Foot Left Inner Foot Spare Vehicle Informat Model Year Fransmission Foody Cab Style	ion JM3TB3 2010 6 SPD A Unknow	UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS
NOISE IS OF THE PROPERTY OF TH	ion JM3TB3 2010 6 SPD A Unknow	UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS CX 9
NOISE IS Of COLOR Recommendations Fire Information of the Manufacturer of the Brand Series of the Brand S	ion JM3TB3 2010 6 SPD A Unknow	UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Lime Retail Sale Indicator Code Reaquired Vehicle	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
	ion JM3TB3 2010 6 SPD A Unknow	UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS CX 9
NOISE IS Of COLOR Recommendations Fire Information of the Manufacturer of Brand Series of the Manufacturer of the Brand Series of the Manufacturer of the Manufacture	ion JM3TB3 2010 6 SPD A Unknow	UTO TRANS AISIN F21	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Lime Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10332/30 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

			Source Code	MAZI	
Commodity Assi	gnment				32.5
Commodity		vice brakes-brake pedal—	Symptom	high	effort
Commodity		vice brakes-brake pedal—	Symptom		concerns-service brake pedal
Commodity			ooster/Symptom		ion-malfunction/inoperative
Commodity	A THE PARTY OF THE		oster/symptom	runci	ion-manufiction/moperative
	hydroboos			100	
Commodity chassis-s		rvice brakes-master cylinder/bo	ooster/Symptom	high	effort
hydroboo		-			
Commodity chassis-s		rvice brakes-master cylinder/bo	oster/Symptom	peda	concerns-service brake pedal
	hydroboos	A CALL TO THE PARTY OF THE PART	2 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Continue services actions & contra
Significant Event	nythoboos		Verified	N	
Significant Event			vermed	1	
Tread Informati	on				
	The state of the s	_	T IC: D	-	
Fread Category Code	03		Tread Category Description	service	e brakes
Reported in Tread Quarter	Q3 2012				
Donort Dotaile					
Report Details		The state of the s			
Source Claim Key		000786066	Warranty Component Classi	fication	
			(WCC)		
Corporate Product System	ns Classification		Time in Service		27
(CPSC)					± 1
			VIE		
Customer Condition Code			V Function Group (VFG)		07.6 2012
Source System Program T	ype		Repair/Report/Paid Date		07-Sep-2012
Version Series Code			Load Date		09 -Sep-2012
Causal Part Prefix- Base -	Suffix	- et de la transferación de la value	Dealer Code		51614
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	- 17	OPEN ROAD MAZDA C
					MORRISTOWN
Non Causal Part Prefix-Ba	no Cuffee		Dealer City		MORRISTOWN
Non Causal Part Numbers			Dealer State/Province		NJ
			Dealer Country		USA
					Del 2011 to the back -
Fault Code Diagonstic Trouble Code			Dealer Phone Number		9737961300
			Dealer Phone Number Attachment		9737961300
Diagonstic Trouble Code			Dealer Phone Number		9737961300
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date		23 -Sep-2012	Dealer Phone Number Attachment		9737961300
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR.			Dealer Phone Number Attachment VOQ Component Description	Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR C Q I S Recommendations	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH S	Dealer Phone Number Attachment VOQ Component Description	Code	
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment BR. C Q I S Recommendations Tire Information	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment BR C Q I S Recommendations Tire Information Tire Manufacturer	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Type BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Thre Size Wheel	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOI Left Front	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOI Right Front	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Thre Size Wheel	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOI Right Front	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	AKE PEDAL RI	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOI' Left Front DOT Left Rear DOT Left Inner DOI' Spare	1 Unknow	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOI' Left Front DOT Left Rear DOT Left Inner DOI' Spare	1 Unknow	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear	Code	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat	1 Unknow	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOI' Right Front DOT Right Rear DOT Right Inner	Code AKE PE	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information	1 Unknow	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	Code White PE Unkno	DAL TECH STS THEY HAVE A HAR
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Tre Information Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informat VIN Model Year	1 Unknow tion pm3TB3 2010	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description	Code Unkno	DAL TECH STS THEY HAVE A HAP
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Tre Information Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	Unknow Unknow M3TB3 2010 6 SPD A	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AC	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 100	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Trechnici	tion JM3TB3 2010 6 SPD A Unknow	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AQ UTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 100	DAL TECH STS THEY HAVE A HAP
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Trechnici	I Unknow tion JM3TB3 2010 6 SPD A Unknow 24-May-	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AU UTO TRANS AISIN F21 10 2010	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 100	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informat VIN Model Year Transmission Body Cab Style Production Date Plant Description	I Unknow tion JM3TB3 2010 6 SPD A Unknow 24-May-	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AQ UTO TRANS AISIN F21	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10 3.7L 4 CX 9 ALL 4	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Trechnici	I Unknow tion JM3TB3 2010 6 SPD A Unknow 24-May-	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AU UTO TRANS AISIN F21 10 2010	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 100	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment Trechnician Comment Trechnici	I Unknow tion JM3TB3 2010 6 SPD A Unknow 24-May-	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AU UTO TRANS AISIN F21 10 2010	Dealer Phone Number Attachment VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10 3.7L 4 CX 9 ALL 4	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Customer Comment Technician Comment TY BR. C Q I S Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informat VIN Model Year Transmission Body Cab Style Production Date Plant Description	I Unknow tion JM3TB3 2010 6 SPD A Unknow 24-May-	BRAKE PEDAL(BOOSTER) TECH SEPLACED BRAKE BOOSTER MV6AU UTO TRANS AISIN F21 10 2010	Dealer Phone Number Attachment VOQ Component Description VOQ Component Description STS THEY HAVE A HARD BRA Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10 3.7L 4 CX 9 ALL 4	DAL TECH STS THEY HAVE A HAR wn 336623 V DAMB PFI V6 NA GAS WHEEL LEFT HAND DRIVE

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Report Detail

ECI Record	6205669		Source Code	MAZDA Hotline
Commodity Assig	nment			
Commodity		vice brakes—	Symptom	function-steering/brake ineffective
Commodity		vice brakes—	Symptom	nvh-noisy operation
Commodity		vice brakes—		parking brake-does not engage/hold
			Symptom	parking brake-does not engage/noid
Commodity	chassis-se hydroboos		oster/Symptom	function-malfunction/inoperative
Commodity	chassis-se hydroboos	TWAND CAMPAGE AND SEE STATE OF THE	oster/Symptom	function-steering/brake ineffective
Commodity	chassis-se	The state of the s	oster/Symptom	leak-fluid
commodity	chassis-se	rvice brakes-master cylinder/bo	oster/Symptom	leak-loss of vacuum
Commodity	chassis-se	rvice brakes-master cylinder/bo	oster/Symptom	parking brake-does not engage/hold
ignificant Event	hydroboos		Verified	N
Fread Informatio	n			
			Frank Catagory Description	languina benkan
read Category Code	03		Tread Category Description	service brakes
leported in Tread Quarter	Q4 2012			
Report Details		and the second		
ource Claim Key		000798728	Warranty Component Clas	sification
N. 1 2	01 0	Part State S	(WCC)	
Corporate Product System CPSC)	s Classification		Time in Service	20
Sustomer Condition Code			V Function Group (VFG)	
ource System Program Ty	ma n		Repair/Report/Paid Date	19-Dec-2012
	pe			
ersion Series Code			Load Date	23 -Dec-2012
ausal Part Prefix- Base - S	Suffix		Dealer Code	51627
ausal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	SMITH HAVEN MAZDA
on Causal Part Prefix-Bas	se-Suffix		Dealer City	SAINT JAMES
on Causal Part Numbers			Dealer State/Province	NY
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	6312651285
abor Operation Code			Attachment	
				- Alexander
			VUU Component Description	n Code
Communication Type Maintenance Date		20 -Jan-2013	VOQ Component Description	n Code
ommunication Type Maintenance Date Ustomer comment echnician GF 12/19 TECH H.		OON'T STOP/BRAKE BOOSTER C/S	TATES BRAKES DON'T WHA	
Communication Type Maintenance Date Customer Comment C		OON'T STOP/BRAKE BOOSTER C/S	TATES BRAKES DON'T WHA	T TO STOP VEH AND MAKE WOOSH SOU
ommunication Type Maintenance Date U s t o m e r comment e c h n i c i a n TECH H QIS Recomme dations Tire Information	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Initiation Type Initiation Type Initiation Initi	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE	T TO STOP VEH AND MAKE WOOSH SOU
Communication Type Maintenance Date Customer Comment Comment Comment TECH H. COIS Recommedations Tire Information Tre Manufacturer Tre Brand Series	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Maintenance Date To s t o m e r Comment e c h n i c i a n TECH H. QIS Recomme dations Tire Information ire Manufacturer ire Brand Series OUT Left Front	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Fire Size Wheel DOT Right Front	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type I u s t o m e r comment e c h n i c i a n GF 12/19 TECH H. QIS Recomme dations Tire Information ire Manufacturer ire Brand Series DOT Left Front DOT Left Rear	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel DOT Right Front DOT Right Rear	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Maintenance Date To stomer To mer Comment TECH H. QIS Recomme dations Tree Information Tree Manufacturer Tree Brand Series OOT Left Rear TOT Left Inner	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Fire Size Wheel DOT Right Front	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Maintenance Date To stomer To mer Comment TECH H. QIS Recomme dations Tree Information Tree Manufacturer Tree Brand Series OOT Left Rear TOT Left Inner	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel DOT Right Front DOT Right Rear	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
Communication Type Maintenance Date Customer Comment Cechnician GF 12/19	AS CALLED W	OON'T STOP/BRAKE BOOSTER C/S /ITH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel DOT Right Front DOT Right Rear	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Maintenance Date Tustomer Technician GF 12/19 TECH H. QIS Recomme dations Tire Information ire Manufacturer ire Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	AS CALLED W	DON'T STOP/BRAKE BOOSTER C/S /TTH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel DOT Right Front DOT Right Rear	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster
ommunication Type Internance Date u s t o m e r comment e c h n i c i a n COMMENT COMMENT GF 12/19 TECH HA OUIS Recomme dations Tire Information ire Manufacturer ire Brand Series OUT Left Front OUT Left Rear OUT Left Inner OUT Spare Vehicle Informat IN	Unknow ion JM3TB3	DON'T STOP/BRAKE BOOSTER C/S /TTH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTF Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster Unknown CA 10343463
ommunication Type Maintenance Date To stomer To stomer Tech nician GF 12/19 TECH H. QIS Recomme dations Tire Information The Manufacturer The Manufacturer The Brand Series The Tront The	Unknow Unknow Unknow Unknow Unknow Unknow Unknow Unknow	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTF Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	T TO STOP VEH AND MAKE WOOSH SOU ER LEAKING VAC Replaced Power Booster Unknown CA 10343463 3.7L 4V DAMB PFI V6 NA GAS
ommunication Type Internance Date u s t o m e r comment e c h n i c i a n GF 12/19 TECH H. QIS Recomme dations Tire Information ire Manufacturer ire Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare Vehicle Informat IN	Unknow Unknow JM3TB3 2010 6 SPD A	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA	TATES BRAKES DON'T WHAT AS FOUND THAT THE BOOSTE THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	T TO STOP VEH AND MAKE WOOSH SOUTH TO STOP VEH AND MAKE WOOSH SOUTH TO STOP VEH AND MAKE WOOSH SOUTH TO STOP WE WOUSH TO STOP WE WE WE WE WE WE WE WOUSH TO STOP WE WE WE WE WE WE WILL STOP WE
Communication Type Maintenance Date Customer Comment	ion JM3TB3 2010 6 SPD A Unknow	MV9AU UTO TRANS AISIN F21	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTE Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	T TO STOP VEH AND MAKE WOOSH SOUER LEAKING VAC Replaced Power Booster Unknown CA 10343463 3.7L 4V DAMB PFI V6 NA GAS
ommunication Type Iaintenance Date u s t o m e r comment e c h n i c i a n omment GF 12/19 TECH H. QIS Recomme dations Tire Information ire Manufacturer ire Brand Series iOT Left Front iOT Left Rear iOT Left Inner iOT Spare Vehicle Informat IN	Unknow Unknow Ion JM3TB3 2010 6 SPD A Unknow 25-Jun-2	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA MV9AC UTO TRANS AISIN F21 010	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTF The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	T TO STOP VEH AND MAKE WOOSH SOUTH TO STOP VEH AND MAKE WOOSH SOUTH TO STOP VEH AND MAKE WOOSH SOUTH TO STOP WE WOUSH TO STOP WE WE WE WE WE WE WE WOUSH TO STOP WE WE WE WE WE WE WILL STOP WE
ommunication Type Maintenance Date To stomer To mer Comment TECH H. TECH H. TO I I I I I I I I I I I I I I I I I I I	Unknow Unknow Ion JM3TB3 2010 6 SPD A Unknow 25-Jun-2	MV9AU UTO TRANS AISIN F21	TATES BRAKES DON'T WHA AS FOUND THAT THE BOOSTF Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	T TO STOP VEH AND MAKE WOOSH SOUR LEAKING VAC Replaced Power Booster Unknown CA 10343463 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Communication Type Maintenance Date Tu s t o m e r Comment Te c h n i c i a n TECH H. COIS Recomme dations Tire Information Tree Manufacturer Tree Brand Series TOT Left Front TOT Left Rear TOT Left Inner TOT Left Inner TOT Spare Vehicle Informat TIN Model Year Transmission Torduction Date Tant Description Total Region Total Region	Unknow Unknow Ion JM3TB3 2010 6 SPD A Unknow 25-Jun-2	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA MV9AC UTO TRANS AISIN F21 010	TATES BRAKES DON'T WHATAS FOUND THAT THE BOOSTF Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	T TO STOP VEH AND MAKE WOOSH SOUTH TO STOP VEH AND MAKE WOOSH SOUT
Communication Type Maintenance Date Tu s t o m e r Comment Te c h n i c i a n TECH H COIS Recomme dations Tire Information Tree Manufacturer Tree Brand Series To T Left Front To T Left Rear TO T Left Inner TO T Spare Vehicle Informat Today Cab Style Transmission Today Cab Style Trouble Today Cab Style Today Cab	ion Unknow 2010 6 SPD A Unknow 25-Jun-2 HIROSE	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA MV9AC UTO TRANS AISIN F21 010	TATES BRAKES DON'T WHAT AS FOUND THAT THE BOOSTE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	T TO STOP VEH AND MAKE WOOSH SOUER LEAKING VAC Replaced Power Booster Unknown CA 10343463 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
Communication Type Maintenance Date Tu s t o m e r Comment Te c h n i c i a n TECH H. COIS Recomme dations Tire Information Tree Manufacturer Tree Brand Series TOT Left Front TOT Left Rear TOT Left Inner TOT Left Inner TOT Spare Vehicle Informat TIN Model Year Transmission Torduction Date Tant Description Total Region Total Region	Unknow Unknow Ion JM3TB3 2010 6 SPD A Unknow 25-Jun-2	DON'T STOP/BRAKE BOOSTER C/S //TH A BRAKE CONCERN TECH HA MV9AC UTO TRANS AISIN F21 010	TATES BRAKES DON'T WHATAS FOUND THAT THE BOOSTF Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	T TO STOP VEH AND MAKE WOOSH SOUER LEAKING VAC Replaced Power Booster Unknown CA 10343463 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	626336051	Source Code	MAZDA Care Surveys
Commodity Assign	ment		
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	loose
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-master cylind		loose
ommounty	hvdroboost—	ar ocoster/symptom	LOOSC
Commodity		er/booster/Symptom	nvh-noisy operation
ignificant Event		Verified	N
Tread Information			
read Category Code	03	Trend Catagogy Description	service brakes
leported in Tread Quarter	Q3 2011	Tread Category Description	Service brakes
reported in Tread Quarter	Q3 2011		
Report Details	The second second		
ource Claim Key	01959302A	Warranty Component Clas	sification
		(WCC)	
Corporate Product Systems C	lassification	Time in Service	3
CPSC)		THE MINORALE	
Customer Condition Code		V Function Group (VFG)	
ource System Program Type		Repair/Report/Paid Date	25 Sep 2011
			25-Sep-2011
ersion Series Code	-	Load Date	11 -Oct-2011
ausal Part Prefix- Base - Suff		Dealer Code	34564
ausal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	GULLO MAZDA OF CONROE
on Causal Part Prefix-Base-S	uffix	Dealer City	CONROE
Ion Causal Part Numbers		Dealer State/Province	TX
ault Code		Dealer Country	USA
Diagonstic Trouble Code			
			N304419100
		Dealer Phone Number	9364419100
abor Operation Code		Attachment	
abor Operation Code Communication Type	12.Oct.2011		
abor Operation Code Communication Type Maintenance Date Customer Comment So far	12 -Oct-2011 so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description	n Code
abor Operation Code communication Type daintenance Date Sustomer Comment ustomer Comment squie echnician Comment Q I S	so good. We brought our new CX9 in for a ratt	Attachment VOQ Component Description	n Code
Abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie echnician Comment Q I S decommendations	so good. We brought our new CX9 in for a ratt	Attachment VOQ Component Description	n Code
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie echnician Comment Q I S decommendations Tire Information	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description Uning noise and the hold down clamp of	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie Cechnician Comment Q I S Decommendations Tire Information Tre Manufacturer	so good. We brought our new CX9 in for a ratt	Attachment VOQ Component Description ling noise and the hold down clamp of	n Code
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie echnician Comment Q I S decommendations Tire Information ire Manufacturer ire Brand Series	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description ling noise and the hold down clamp of	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie Cechnician Comment CQ I S decommendations Circ Information Circ Brand Series COT Left Front	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment Customer	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie Technician Comment CQ I S Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Rear FOOT Left Inner	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie Cechnician Comment CQ I S Recommendations Fire Information Fire Manufacturer Fire Brand Series OOT Left Front DOT Left Rear OOT Left Inner	so good. We brought our new CX9 in for a ratt t now and couln't be happier.	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custome	so good. We brought our new CX9 in for a ratt t now and couln't be happier. Unknown	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custome	so good. We brought our new CX9 in for a ratt t now and couln't be happier. Unknown	Attachment VOQ Component Description Uning noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear	n Code n teh power brake booster hose was found loc
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custom	so good. We brought our new CX9 in for a ratt t now and couln't be happier. Unknown JM3TB2CAXB0	Attachment VOQ Component Description ling noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number	n teh power brake booster hose was found loc Unknown CA 10373577
Abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custome	Unknown JM3TB2CAXB0 2011	Attachment VOQ Component Description ling noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custom	Unknown JM3TB2CAXBQ 2011 6 SPD AUTO TRANS AISIN F21	Attachment VOQ Component Description ling noise and the hold down clamp of the line of th	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custo	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	Attachment VOQ Component Description ling noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custom	Unknown JM3TB2CAXB0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 14-Jan-2011	Attachment VOQ Component Description ling noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9
abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custom	Unknown Unknown Unknown Unknown Unknown Unknown Unknown	Attachment VOQ Component Description Ing noise and the hold down clamp of the large of the larg	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Labor Operation Code Communication Type Maintenance Date Customer Comment Customer Cust	Unknown JM3TB2CAXB0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 14-Jan-2011	Attachment VOQ Component Description Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9
Abor Operation Code Communication Type Maintenance Date Customer Comment Customer Custom	Unknown JM3TB2CAXB0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 14-Jan-2011	Attachment VOQ Component Description Ing noise and the hold down clamp of Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Abor Operation Code Communication Type Maintenance Date Customer Comment So far is quie Technician Comment	Unknown JM3TB2CAXB0 2011 6 SPD AUTO TRANS AISIN F21 Unknown 14-Jan-2011	Attachment VOQ Component Description Fire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 103/35// 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

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Report Detail

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ECI Record	62	6354787	Sou	rce Code	MAZDA Care Surveys
Commod	lity Assignmen	it			
Commodity	chas	sis-service brakes-ma	ster cylinder/booster	/Symptom	function-malfunction/inoperative
Commodity		sis-service brakes-ma oboost—	ster cylinder/booster	/Symptom	function-steering/brake ineffective
Significant Ev	vent			Verified	N
Tread In	formation				
Tread Categor			Tre	ad Category Description se	ervice brakes
Reported in Tr	read Quarter Q1	2012		an emigery zeropiez	1111
Report D					
Source Claim		02079348A	N.	Varranty Component Classific	nation
Source Claim	Ney	02079346A		WCC)	anon
Comorate Pro	oduct Systems Classifi	cation		ime in Service	16
(CPSC)	oduci Systems Classin	cation		ime in service	10
Customer Con	ndition Code			Function Group (VFG)	
	n Program Type		1	Repair/Report/Paid Date	08-Jan-2012
Version Series				oad Date	11 -Feb-2012
	refix- Base - Suffix	L-		Dealer Code	23775
Causal Part Na		NOT PROVIDED I		Dealer Name	JOHN FINGER MAZDA
	art Prefix-Base-Suffix			Dealer City	GREENVILLE
Non Causal Pa				Dealer State/Province	SC
Fault Code				Dealer Country	USA
Diagonstic Tro	ouble Code			Dealer Phone Number	
Labor Operati	ion Code			Attachment	Ave
Communication				70Q Component Description Co	ode
Maintenance I	Date	11 -Feb-2012			
Technician Comment	didn't work. My car is		the state of the s	ake my car into Mazda when I only a yr old and was bought b	returned. They attemped to fix repair, but it still rand new.
CQIS Recom					
Tire Info	rmation				
Tire Manufact		known	This.	e Size	Inknown
Tire Brand Se		IKIIOWII		neel	IIIIOWII
DOT Left From		_		T Right Front	
DOT Left Rea				T Right Rear	
DOT Left Inne				T Right Inner	
DOT Spare					
1.2 Mary 34 (MILLOW, MILL, NO. 19.19)	nformation		14.5		
VIN		3TB2MA8A0			CA 10335025
Model Year	20				.7L 4V DAMB PFI V6 NA GAS
Transmission		SPD AUTO TRANS AISIN			X 9
Body Cab Sty		known			WHL L/H FRONT DRIVE
Production Da		-Apr-2010		ail Sale Indicator Code	
Plant Descript	tion HI	ROSHIMA ASSEMBLY		aquired Vehicle	9 C 2010
Build Region	Code			rranty Start Date 1 nsmission Serial Number	8-Sep-2010
Build Country Mileage	Code		25/8	nsmission Serial Number nicle Axle Ratio	
Vehicle Restra	aint Code		vei	Hele Male Mano	
venicie restra	ann code				

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Report Detail

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ECI Record	626461686	Source Code	MAZDA Care Surveys
Commodity Assign	ment		
Commodity		booster/Symptom	function malfunction/imagestics
Commodity	hvdroboost—	booster/symptom	function-malfunction/inoperative
Significant Event	lydioloosi	Verified	N
Iread Information			
Fread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q1 2014	ricus cuagory Description	Service offices
Report Details			
	WAZZZIIGI		28 2 1
Source Claim Key	02696115A	Warranty Component Clas (WCC)	ssification
Corporate Product Systems C	lassification	Time in Service	31
CPSC)		A COMPANY OF SEC.	11
Customer Condition Code		V Function Group (VFG)	
Source System Program Type		Repair/Report/Paid Date	28-Jan-2014
Version Series Code		Load Date	11 -Feb-2014
Causal Part Prefix- Base - Suff	ix	Dealer Code	41902
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SHOWCASE MAZDA
Non Causal Part Prefix-Base-S		Dealer City	PHOENIX
Non Causal Part Numbers		Dealer State/Province	AZ
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	6022777171
abor Operation Code		Attachment	10-11/17/17
Communication Type		VOQ Component Description	on Code
Maintenance Date	11 -Feb-2014		
CQIS Recommendations			
Tire Information			
ire Manufacturer	Unknown	Tire Size	Unknown
Fire Brand Series	CHRIOWII	Wheel	CHAHOWII
OOT Left Front		DOT Right Front	
OOT Left Rear		DOT Right From	
DOT Left Inner		DOT Right Inner	
OOT Spare		DOI TOGIN HILL	
Vehicle Information	1		•
VIN	UM3TB3DA3B0	Engine Serial Number	ICA 10379672
Model Year	2011	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
ransmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	17-Feb-2011	Retail Sale Indicator Code	THE THIRD DELIGING DRIVE
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region	THE STATE OF THE S	Warranty Start Date	30-Jul-2011
Build Country Code		Transmission Serial Number	24 400 2011
Mileage	0	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record	6264330	007	Source Code	MAZDA Care Surveys
Commodity Assign	nment			
Commodity	chassis-se	ervice brakes-master cylinder/be	ooster/Symptom	function-malfunction/inoperative
	hydroboos	The first of the control of the cont		
		rvice brakes-pads/shoes/linings—	Symptom	function-malfunction/moperative
ignificant Event			Verified	N
Fread Information	10			
read Category Code	103		Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013	3	riend entegory Description	Service oranes
Report Details				
ource Claim Key		02514469A	Warranty Component Class	sification
			(WCC)	
Corporate Product Systems	Classification		Time in Service	22
CPSC)				
Customer Condition Code			V Function Group (VFG)	17.1.1.2012
ource System Program Type	e		Repair/Report/Paid Date	15-Jul-2013
ersion Series Code	DE CO		Load Date	11 -Aug-2013
ausal Part Prefix- Base - Su	шх	NOT PROVIDED BY COURCE	Dealer Code	42139
ausal Part Name	0.00	NOT PROVIDED BY SOURCE	Dealer Name	QUALITY MAZDA
Ion Causal Part Prefix-Base Ion Causal Part Numbers	-Sumx		Dealer City Dealer State/Province	ALBUQUERQUE
ault Code				NM USA
Diagonstic Trouble Code			Dealer Country Dealer Phone Number	5052653753
nagonstic Trouble Code			Attachment	3032633733
			Control of the Contro	
abor Operation Code				
customer First time I waneeded to turn hooked up to	the disc and the computer	I shave the pads (which they said were	e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
Abor Operation Code Communication Type Adintenance Date Customer First time I waneeded to turn hooked up to	the disc and the computer	was nothing wrong with the brake. I had i shave the pads (which they said were and the brake booster showed non fur	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
Comment Code Communication Type Maintenance Date Customer First time I waneeded to turn hooked up to parts. I believe	the disc and the computer	was nothing wrong with the brake. I had i shave the pads (which they said were and the brake booster showed non fur	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
Comment Commen	the disc and the computer	was nothing wrong with the brake. I had i shave the pads (which they said were and the brake booster showed non fur	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
COLS Recom	the disc and the computer	was nothing wrong with the brake. I had i shave the pads (which they said were and the brake booster showed non fur	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
Comment Code communication Type Maintenance Date Comment Code Code Code Code Code Code Code Code	the disc and the computer	was nothing wrong with the brake. I had i shave the pads (which they said were and the brake booster showed non fur	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
abor Operation Code Communication Type Maintenance Date Tustomer First time I waneeded to turn hooked up to parts. I believe Technician Comment COIS Recommendations Tire Information	n the disc and the computer they made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
Comment Code Communication Type Maintenance Date Tustomer First time I was needed to turn hooked up to parts. I believe Comment Comment Comment Comment Comment Comment Colis Recommendations Tire Information Tire Manufacturer	the disc and the computer	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prol	r, I was told they can't find what was wrong ar o start with. On the receipt it stated that the c two days to look at the car and two more to
abor Operation Code Communication Type Maintenance Date Tustomer First time I waneeded to turn hooked up to parts. I believe Technician Comment COIS Recommendations Tire Information Tire Manufacturer Tire Brand Series	n the disc and the computer they made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prol Tire Size Wheel	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
abor Operation Code Communication Type Maintenance Date Tustomer Comment Comment Comment Comment COIS Recommendations Tire Information Fire Manufacturer Fire Brand Series COT Left Front	n the disc and the computer they made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to ectioning (under warranty) it took e they new the booster was the prol [Tire Size Wheel DOT Right Front	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
COLS Recommendations Tire Information Tire Information Tire Brand Series DOT Left Rear	n the disc and the computer they made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prof Tire Size Wheel DOT Right Front DOT Right Rear	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
Abor Operation Code Communication Type Maintenance Date Customer First time I waneeded to turn hooked up to parts. I believe Cechnician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	n the disc and the computer they made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to ectioning (under warranty) it took e they new the booster was the prol [Tire Size Wheel DOT Right Front	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
Abor Operation Code Communication Type Maintenance Date Customer Comment Comment Comment Collision Collisi	unthe disc and the computer ethey made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prof Tire Size Wheel DOT Right Front DOT Right Rear	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
Abor Operation Code Communication Type Maintenance Date Customer Comment Comment Comment Color Recommendations Fire Information Tire Information Tire Brand Series DOT Left Front DOT Left Inner DOT Spare	unthe disc and the computer ethey made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prof Tire Size Wheel DOT Right Front DOT Right Rear	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check.
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	unthe disc and the computer ethey made u	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prof Tire Size Wheel DOT Right Front DOT Right Rear	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check. Unknown CA 10383569
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	Unknow	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while	d to bring it back couple days after effine two days before) for 125\$ to actioning (under warranty) it took they new the booster was the probability of the booster was the booster was the probability of the booster was the probability of the booster was the probability of the booster was the booster was the probability of the booster was the probability of the booster was	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to blem from the computer check. Unknown
abor Operation Code Communication Type Maintenance Date Tust omer First time I waneeded to turn hooked up to parts. I believe Technician Comment COIS Recommendations Tire Information The Brand Series DOT Left Front DOT Left Rear DOT Left Inner	Unknow JM3TB: 2011 6 SPD A	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while a showed many the pads and disc to charge me, while a showed me, while a showed me, while a showed me, and the pads and the showed me, and the sh	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prol Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the centre two days to look at the car and two more to be blem from the computer check. Unknown
abor Operation Code Communication Type Maintenance Date Us to mer First time I waneeded to turn hooked up to parts. I believe Cechnician Comment COIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Inner FOOT Spare Vehicle Information Model Year Fransmission Foody Cab Style	Unknow Unknow M3TB: 2011 6 SPD A CA WE	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prol Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the c two days to look at the car and two more to oblem from the computer check. Unknown CA 10383569 3.7L 4V DAMB PFI V6 NA GAS
Abor Operation Code Communication Type Maintenance Date Customer Comment Comm	Unknow Unknow Unknow Unknow Unknow 2011 6 SPD A CA WE 20-Apr-	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after effine two days before) for 125\$ to actioning (under warranty) it took they new the booster was the probability of the booster was the probability of the booster was the	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the centre two days to look at the car and two more to be blem from the computer check. Unknown
Abor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment Comment Color Recommendations Fire Information Comment COT Left Front COT Left Rear COT Left Inner COT Spare Vehicle Information Comment COT Spare Vehicle Information Comment COT Left Inner COT Lef	Unknow Unknow Unknow Unknow Unknow 2011 6 SPD A CA WE 20-Apr-	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after e fine two days before) for 125\$ to actioning (under warranty) it took e they new the booster was the prof Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10383569 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	Unknow Unknow Unknow Unknow Unknow 2011 6 SPD A CA WE 20-Apr-	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after effine two days before) for 125\$ to actioning (under warranty) it took they new the booster was the probability of they new	r, I was told they can't find what was wrong are o start with. On the receipt it stated that the centre two days to look at the car and two more to be blem from the computer check. Unknown
abor Operation Code Communication Type Maintenance Date Customer First time I waneeded to turn hooked up to parts. I believe Technician Comment	Unknow Unknow Unknow Unknow Unknow 2011 6 SPD A CA WE 20-Apr-	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after effine two days before) for 125\$ to actioning (under warranty) it took to they new the booster was the probability of they new they	CA 10383569 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE
abor Operation Code Communication Type Maintenance Date Customer Comment Comme	Unknow Unknow Unknow Unknow Unknow 2011 6 SPD A CA WE 20-Apr-	was nothing wrong with the brake. I had a shave the pads (which they said were and the brake booster showed non fur up the pads and disc to charge me, while the pads and the p	d to bring it back couple days after effine two days before) for 125\$ to actioning (under warranty) it took they new the booster was the probability of they new	CA 10383569 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE

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Report Detail

CI Record	626352290	5	ource Code	MAZDA eMQF
Commodity Assign	ment			
Commodity		es-master cylinder/boost	er/Symptom	air in system
Commodity	chassis-service brak	es-master cylinder/boost	er/Symptom	damage-cracked/fractured/split
ommodity		ervice brakes-master cylinder/booster/Symptom fu		function-malfunction/inoperative
Commodity	The state of the s	es-master cylinder/boost	er/Symptom	mod-driving condition-while driving
	hydroboost—	4/1	S	
ommodity ommodity	chassis-service brakes-ro		Symptom Symptom	air in system damage-cracked/fractured/split
ommodity	chassis-service brakes-ro		Symptom	function-malfunction/inoperative
ommodity	chassis-service brakes-ro		Symptom	mod-driving condition-while driving
ignificant Event			Venfied	N
read Information				
read Category Code	03	- 11	read Category Description	service brakes
eported in Tread Quarter	Q4 2011			
Report Details				
ource Claim Key	ISK161645		Warranty Component Clas	sification
	1011101013		(WCC)	
Corporate Product Systems (Classification		Time in Service	9
CPSC)				
ustomer Condition Code			V Function Group (VFG)	
ource System Program Type	2	1	Repair/Report/Paid Date	22-Nov-2011
ersion Series Code			Load Date	14 -Jan-2012
ausal Part Prefix- Base - Suf		DED BY COURCE	Dealer Code	UNKNOW
Causal Part Name		DED BY SOURCE	Dealer Name	
Ion Causal Part Prefix-Base- Ion Causal Part Numbers	Sumx		Dealer City Dealer State/Province	
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	
abor Operation Code			Attachment	
Communication Type	La constitución de la constituci		VOQ Component Description	n Code
Maintenance Date	14 -Jan-2012			
Customer Problem bette	r after 2nd dealership blee	ed brakesstarted around 15.0	00 miles. Dealership that I p	urchased car turned rotors. Brake booster went
while the car while the car weverything wanormal.	was at the dealership. Afte	r the repair were completed t	he braking system was so bac	nurchased car turned rotors. Brake booster went d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
comment while the car we everything wa normal. Sechnician comment COIS Recom	was at the dealership. Afte	r the repair were completed t	he braking system was so bac	I I was scared to drive the car. The dealership sta
comment while the car we everything wa normal. echnician comment comment comment comment comment comment comment comment commendations	was at the dealership. Afte	r the repair were completed t	he braking system was so bac	I I was scared to drive the car. The dealership sta
comment while the car while the car was normal. Cechnician Comment COIS Recommendations Circ Information	was at the dealership. Afte	r the repair were completed t check the brakes. Took car t	he braking system was so bac	I I was scared to drive the car. The dealership sta
while the car wereything wan normal. echnician Comment COIS Recommendations Fire Information ire Manufacturer ire Brand Series	was at the dealership. Afte	r the repair were completed t check the brakes. Took car t	he braking system was so bac o another dealership that blee o another dealership that blee or another dealership that blee or another dealership that blee or another dealership that blee	d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
while the car we everything wan normal. echnician Comment CQIS Recommendations Fire Information are Manufacturer are Brand Series COT Left Front	was at the dealership. Afte	r the repair were completed t check the brakes. Took car t	he braking system was so bac o another dealership that blee one Size Vicel	d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
comment while the care everything wa normal. Technician comment comment comment comment commendations Tire Information for Manufacturer tre Brand Series commendation control contro	was at the dealership. Afte	r the repair were completed t check the brakes. Took car t	he braking system was so bac o another dealership that blee o another dealership that blee ire Size wheel OT Right Front OT Right Rear	d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
while the care everything wa normal. Technician Comment COIS Recommendations Fire Information The Manufacturer ire Brand Series OOT Left Rear OOT Left Rear	was at the dealership. Afte	r the repair were completed t check the brakes. Took car t	he braking system was so bac o another dealership that blee one Size Vicel	d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
while the car verything wa normal. Technician comment CQIS Recommendations Fire Information The Manufacturer of Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	Was at the dealership. After is fine and would not even	r the repair were completed t check the brakes. Took car t	he braking system was so bac o another dealership that blee o another dealership that blee ire Size wheel OT Right Front OT Right Rear	d I was scared to drive the car. The dealership stated the brakes numerous times before the brakes
comment while the car we everything wa normal. Technician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series Front Foot Left Front Foot Left Inner Foot Spare Vehicle Informatio	Unknown	r the repair were completed the check the brakes. Took can to the check the brakes. Took can to the check the brakes.	he braking system was so bac o another dealership that blee o another dealership that blee ire Size Vheel OT Right Front OT Right Rear	I I was scared to drive the car. The dealership stated the brakes numerous times before the brakes Unknown
while the care everything was normal. Technician Comment COIS Recommendations Fire Information For Manufacturer For Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Spare Vehicle Information	Unknown JM3TB2MA5AU	r the repair were completed the check the brakes. Took can to the check the brakes. Took can to the check the brakes. Took can to the check the brakes.	he braking system was so bac to another dealership that blee of another dealership that blee ire Size wheel OT Right Front OT Right Rear OT Right Inner	Unknown CA 10345899
while the car while the car was normal. Technician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Rear FOOT Spare Wehicle Information Vehicle Information	Unknown JM3TB2MA5AU 2010	r the repair were completed the check the brakes. Took can to the check the brakes. Took can to the check the brakes. Took can to the check the brakes.	he braking system was so bac o another dealership that blee o another dealership that blee or Rize OT Right Front OT Right Rear OT Right Inner	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS
while the car wereything wan normal. Cechnician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series FOOT Left Front FOOT Left Rear FOOT Spare Wehicle Information Model Year Fransmission	Unknown	The repair were completed to check the brakes. Took can to check the brakes.	he braking system was so bac to another dealership that blee to another dealership that blee or another dealership that blee lives a size of the size of the size of the or another size of the size o	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS CX 9
Comment while the car we everything wa normal. Cechnician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Model Year Fransmission Body Cab Style	Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown	r the repair were completed to check the brakes. Took can to the check the brakes.	he braking system was so bac o another dealership that blee o another dealership that blee or size wheel or Right Front or Right Rear or Right Inner	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS
Comment while the care everything was normal. Technician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio AN Model Year Transmission Body Cab Style Production Date	Unknown	r the repair were completed to check the brakes. Took can to the check the brakes.	he braking system was so bac to another dealership that blee to another dealership that blee or another dealership that blee lives a size of the size of the size of the or another size of the size o	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS CX 9
while the care everything wan normal. Feehnician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Fransmission Body Cab Style Production Date Plant Description Build Region	Unknown	The repair were completed to check the brakes. Took can to check the brakes.	ire Size // heel OT Right Front OT Right Inner OT Right Inner engine Serial Number ngine Description ehicle Description rive Line etail Sale Indicator Code eaquired Vehicle // arranty Start Date	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS CX 9
while the car while the car work anormal. Technician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series OOT Left Front OOT Left Rear OOT Left Inner OOT Spare Vehicle Information Vehicle Information Jin Model Year Fransmission Body Cab Style Production Date Plant Description Build Region Build Country Code	Unknown	The repair were completed to check the brakes. Took can to check t	he braking system was so bac o another dealership that blee o another dealership that blee o another dealership that blee where a size of the size of the size of the out of the size of t	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
while the car while the car while the car was normal. Technician Comment CQIS Recommendations Fire Information Tire Manufacturer The Brand Series OOT Left Front OOT Left Rear OOT Left Rear OOT Left Inner OOT Spare Vehicle Informatio And Model Year Transmission Body Cab Style Poduction Date Plant Description Bulld Region	Unknown	The repair were completed to check the brakes. Took can to check t	ire Size // heel OT Right Front OT Right Inner OT Right Inner engine Serial Number ngine Description ehicle Description rive Line etail Sale Indicator Code eaquired Vehicle // arranty Start Date	Unknown CA 10345899 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6263008	304	Source Code	MAZDA eMQF
Commodity Assign	nment			
Commodity	chassis-se	ervice brakes-master cylin	der/booster/Symptom	mod-intermittent/random
	hydroboos			
Significant Event			Venfied	N
Tread Information	1			
read Category Code	103		Tread Category Description	service brakes
Reported in Tread Quarter	Q4 2010		fread Category Description	SCIVICE OTAKES
	12:			
Report Details				
Source Claim Key		ISK119035	Warranty Component Clas	sification
			(WCC)	
Corporate Product Systems	Classification	n	Time in Service	10
CPSC)				
Customer Condition Code		l	V Function Group (VFG)	100,4000
Source System Program Typ	e		Repair/Report/Paid Date	14-Dec-2010
Version Series Code			Load Date	12 -Jan-2011
Causal Part Prefix- Base - Su	iffix		Dealer Code	UNKNOW
ausal Part Name		NOT PROVIDED BY SOURCE	The state of the s	
Von Causal Part Prefix-Base	-Suffix		Dealer City	
Non Causal Part Numbers			Dealer State/Province	
ault Code			Dealer Country	USA
Diagonstic Trouble Code		8	Dealer Phone Number	
abor Operation Code			Attachment	
Communication Type		10 m = 00000	VOQ Component Description	n Code
Maintenance Date		12 -Jan-2011		
l'echnician Comment				
CQIS				
Recommendations				
F2 T C				
Tire Information			W- 21	
ire Manufacturer	Unknow	'n	Tire Size	Unknown
ire Brand Series			Wheel	
OT Left Front			DOT Right Front	The state of the s
OOT Left Rear			DOT Right Rear	
OOT Left Inner			DOT Right Inner	
OOT Spare				
Vehicle Information	on		and the second second	A TOTAL CONTRACTOR
7IN	ЈМ3ТВ	3MV3A0	Engine Serial Number	CA 10314739
Model Year	2010		Engine Description	3.7L 4V DAMB PFI V6 NA GAS
ransmission		UTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknow		Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
roduction Date	10-Dec-		Retail Sale Indicator Code	
Plant Description		HIMA ASSEMBLY PLANT JAPA		National Control
Build Region			Warranty Start Date	13-Mar-2010
Build Country Code			Transmission Serial Number	
Mileage	0		Vehicle Axle Ratio	
Vehicle Restraint Code				

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	626300803	Source Code	MAZDA eMQF
Commodity Assig	nment		
Commodity	chassis-service brakes-brake pedal—	Cramatam	sticks/binds/grabs
Commodity		Symptom booster/Symptom	sticks/binds/grabs
Commodity	hydroboost—	booster/symptom	Sucks/bilids/grabs
Significant Event		Verified	N
Tread Informatio	n		
Fread Category Code	03	Fread Category Description	service brakes
Reported in Tread Quarter	Q4 2010		
Report Details			2.1.10
Source Claim Key	ISK119034	Warranty Component Class	ssification
Suite Chilli Hely		(WCC)	
Corporate Product System	s Classification	Time in Service	10
CPSC)			
Customer Condition Code		V Function Group (VFG)	
Source System Program Tv	pe	Repair/Report/Paid Date	14-Dec-2010
Version Series Code		Load Date	12 -Jan-2011
Causal Part Prefix- Base - S	ouffix	Dealer Code	UNKNOW
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	orninon.
Non Causal Part Prefix-Bas		Dealer City	
Non Causal Part Numbers	e-Junix	Dealer State/Province	-
ault Code		Dealer Country	TICA
Diagonstic Trouble Code		Dealer Phone Number	USA
		Attachment	
Labor Operation Code			0.1
Communication Type Maintenance Date	12 -Jan-2011	VOQ Component Description	on Code
Technician Comment CQIS Recomm			
endations			
Tire Information		SAUTH	
Tire Manufacturer	Unknown	Tire Size	Unknown
Fire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			
Vehicle Informat	on	Lancation and the	- Control of the Cont
VIN	JM3TB3MV3A0	Engine Serial Number	ICA 10314739
Model Year	2010	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Fransmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	10-Dec-2009	Retail Sale Indicator Code	THE THE PER PER PER PER PER PER PER PER PER PE
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region	I I I I I I I I I I I I I I I I I I I	Warranty Start Date	13-Mar-2010
Build Country Code		Transmission Serial Number	13 11101-2010
Mileage	0	Vehicle Axle Ratio	
Vehicle Restraint Code		- Santa Land	

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Report Detail

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ECI Record	624	4174669		Source Code	MAZDA CAC	
Commod	lity Assignmen	it				
Commodity			-master cylinder/bo	oster/Symptom	function-malfunction/	inoperative
Commission	The second secon	oboost—	musici cymiaen oo	osici, sympiom	THE COLUMN	aroperative
Significant Ev		000031		Venfied	N	
Tread In	formation					
Tread Categor				Tread Category Description	service brakes	
Reported in Ti		2013		fread Category Description	service brakes	
		2015				
Report D	etaus	110150000			**	
Source Claim		149450060		Warranty Component Class (WCC)		
	oduct Systems Classifi	cation		Time in Service	34	
CPSC)				And the second s		
Customer Cor				V Function Group (VFG)	LOS COLUMN	
Source System	n Program Type			Repair/Report/Paid Date	30-Dec-2013	
Version Series				Load Date	05 -Jan-2014	
	refix- Base - Suffix			Dealer Code	23855	Lance and Advisory on the
Causal Part N	ame	unknown		Dealer Name	GRIECO MAZI	A OF DELRAY BEAC
Von Causal Pa	art Prefix-Base-Suffix			Dealer City	DELRAY BEAC	
Von Causal Pa				Dealer State/Province	FL	
ault Code				Dealer Country	USA	
Diagonstic Tro	ouble Code			Dealer Phone Number	5612787800	
Labor Operati				Attachment	5012787600	
Communication	on Time			VOQ Component Description	Code	
Maintenance 1		02 -Feb-2014		voQ component Description	Code	
Technician Comment		WITH AN EXTENDE	D WARRANT Y.			
nendations						
Tire Info	rmation	tina a		10.00	Jane 1	
Tire Manufact	turer Un	known		Tire Size	Unknown	
Tire Brand Se	nes			Wheel		
OOT Left Fro	nt			DOT Right Front		
DOT Left Rea				DOT Right Rear		
DOT Left Inn				DOT Right Inner		
OOT Spare				DOT TUGIN MIKE		
Vehicle I	nformation					
VIN		3TB2CA1B0		Engine Serial Number	ICA 10359638	
	20					NACAS
Model Year		PD AUTO TRANS A	Tell En	Engine Description	3.7L 4V DAMB PFI V6	NA UAS
ransmission			1911 L Z I	Vehicle Description		опит
Body Cab Sty		known		Drive Line	2 WHL L/H FRONT D	CLVE
Production Da		-Oct-2010	TAY DE ANIM TENEST	Retail Sale Indicator Code		
Plant Descript		ROSHIMA ASSEMB	LY PLANT JAPAN	Reaquired Vehicle	70535 0000	
Build Region				Warranty Start Date	26-Mar-2011	
Build Country		000		Transmission Serial Number		
Mileage		022		Vehicle Axle Ratio		
Value Danter	nunt L'odo					

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Report Detail

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ECI Record	624168943	Source Code	MAZDA CAC
Commodity Assig	nment		
Commodity	chassis-service brakes-mas	ter cylinder/booster/Symptom	function-malfunction/inoperative
Commodity	hydroboost—	cr cynnaci/ooosici/pympiom	runction-martunetion moperative
Commodity	chassis-service brakes-mas	ter cylinder/booster/Symptom	repair-prior repair mentioned
Colliniouity	The Continue of the San	cylinder/oooster/symptom	repair-prior repair mentioned
S	hydroboost—	W.C.I	N. T.
Significant Event		Verified	N
Tread Informatio	n to a second		- 4 7 A - 4 A
Fread Category Code	03	Tread Category Description	n service brakes
Reported in Tread Quarter	Q3 2013		
Report Details			
	1140132220	W C	(1) (6)
Source Claim Key	149126660	Warranty Component	Classification
		(WCC)	
Corporate Product Systems	Classification	Time in Service	30
(CPSC)			
Customer Condition Code		V Function Group (VFC	5)
Source System Program Ty	e	Repair/Report/Paid Date	13-Aug-2013
Version Series Code		Load Date	18 -Aug-2013
Causal Part Prefix- Base - S	offix	Dealer Code	23971
Causal Part Name	unknown	Dealer Name	MAZDA OF SOUTH CHARLOTTE
Non Causal Part Prefix-Bas		Dealer City	CHARLOTTE
Non Causal Part Numbers		Dealer State/Province	NC
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	9802249250
Labor Operation Code	1	Attachment	7602247230
Communication Type		VOQ Component Descr	intica Code
Maintenance Date	18 -Aug-2013	VOQ Component Descr	ipuon Code
Technician Comment			
CQIS Recomme ndations			
Tire Information			
ire Manufacturer	Unknown	Tire Size	Unknown
Fire Brand Series		Wheel	
OOT Left Front		DOT Right Front	
OOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare		DOT TUBE	
Vehicle Informati	on		
/IN	JM3TB2CV0B0	Engine Serial Number	ICA 10373641
Model Year	2011	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission	6 SPD AUTO TRANS AISIN		CX 9
Body Cab Style	Unknown	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	13-Jan-2011	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PI		
	III.OSHIMA ASSEMBLI PI		10-Mar-2011
Build Region		Warranty Start Date	
Build Country Code	54000	Transmission Serial Numb	DET .
Mileage	54000	Vehicle Axle Ratio	
Vehicle Restraint Code			

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Report Detail

Common	ITV Accionmo	11				
	ity Assignmen			Del .		
Commodity		sis-service brakes-brake pedal—		Symptom		ion-malfunction/inoperative
Commodity		sis-service brakes-brake pedal—		Symptom		ion-steering/brake ineffective
ommodity		sis-service brakes-brake pedal—		Symptom		ng brake-does not engage/hold
ommodity		sis-service brakes-brake pedal—		Symptom		l concerns-service brake pedal
Commodity		oboost—	linder/booster/			ion-malfunction/inoperative
ommodity	1000	sis-service brakes-master cyl oboost—	linder/booster/	Symptom	funct	ion-steering/brake ineffective
Commodity	cha	sis-service brakes-master cyl	linder/booster/	Symptom	parki	ng brake-does not engage/hold
commodity	cha	oboost— sis-service brakes-master cyl oboost—	linder/booster/	Symptom	pedal	l concerns-service brake pedal
ignificant Eve		oboost		Venfied	N	
	ormation					
read Category			Trea	ad Category Description	service	brakes
eported in Tre	ead Quarter Q	2 2013				
Report D						
ource Claim I	Key	147666980		Varranty Component Class WCC)	sification	
Corporate Prod	duct Systems Classif	ication		ime in Service		26
CPSC)						
ustomer Cond				Function Group (VFG)		
	Program Type			epair/Report/Paid Date		17-May-2013
ersion Series				oad Date		26 -May-2013
	fix- Base - Suffix			ealer Code		40212
ausal Part Na	me	unknown	D	ealer Name		BERGE MAZDA
	rt Prefix-Base-Suffix		D	ealer City		GILBERT
on Causal Pa	rt Numbers		D	ealer State/Province		AZ
ault Code				ealer Country		USA
Diagonstic Tro	uble Code			ealer Phone Number		4808330001
abor Operation				ttachment		137777777
				OQ Component Description	-	
communication	n lype		V	OQ Component Description	1 Code	
Maintenance D	Date	26 -May-2013				
Maintenance D Customer Comment	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON TH	HE BRAKE PI USTOMER ST	EDAL AND IT WAS HAI ATES THAT 40212 TOLI	RD. CUS	STOMER STATES THAT IT WAS NOT THE NEED A BRAKE BOOSTER AND ADVISOR
Maintenance D Customer Comment	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU	HE BRAKE PI USTOMER ST	EDAL AND IT WAS HAI ATES THAT 40212 TOLI	RD. CUS	SHE NEED A BRAKE BOOSTER A
Communication Maintenance D C u s t o m e r Comment Ce chnician Comment	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU	HE BRAKE PI USTOMER ST	EDAL AND IT WAS HAI ATES THAT 40212 TOLI	RD. CUS	SHE NEED A BRAKE BOOSTER A
Maintenance D Customer Comment Cechnician Comment CQIS Recom	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU	HE BRAKE PI USTOMER ST	EDAL AND IT WAS HAI ATES THAT 40212 TOLI	RD. CUS	SHE NEED A BRAKE BOOSTER A
Maintenance D Customer Comment Cechnician Comment CQIS Recommendations	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU	HE BRAKE PI USTOMER ST	EDAL AND IT WAS HAI ATES THAT 40212 TOLI	RD. CUS	SHE NEED A BRAKE BOOSTER A
Customer Comment Cechnician Comment COMMENT COMMENT COMMENT COLOR COMMENT COLOR COLO	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CUMASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customer Comment Cechnician Comment CQIS Recommendations Fire Infoi	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE, VINCE, S	RD. CUS	SHE NEED A BRAKE BOOSTER A ADVISOR
Customer Comment Cechnician Comment CQIS Recommendations Fire Infoi	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CUMASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customer Comment Cechnician Comment CO	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CUMASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customer Comment Comment Comment COIS Recommendations Commendations Commendations Core Manufactor Core Brand Ser Coor Left Fron Core Left Rear	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CUMASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S E Size eel T Right Front T Right Rear	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Justoment Justom	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customent Cechnician Comment COIS Recommendations Fire Information Brand Service Brand Brand Service Brand Service Brand	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S E Size eel T Right Front T Right Rear	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customent Comment Comment Comment COIS Recommendations Cire Informations Core Brand Serro COT Left Fron COT Left Inne	CUSTOMER STA' STOPPING AND POSSIBLY A NEW	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S E Size eel T Right Front T Right Rear	RD. CUS D HER S ERVICE	SHE NEED A BRAKE BOOSTER A ADVISOR
Customent Cechnician Comment COMMENT COMMENT COMMENT COMMENT COLOR COMMENT COLOR COL	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation urer tes t fr	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S E Size eel T Right Front T Right Rear	CA 10	SHE NEED A BRAKE BOOSTER A ADVISOR wn 379168
Customent Comment Comment Comment COIS Recommendations Commendations Correspondence Manufacture Brand Serior Left Fron COT Left Rear COT Left Inne COT Spare Vehicle In	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation uer Ues	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME	HE BRAKE PI USTOMER ST ER IS SEEKING Fire Wh DO DO DO	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S Size eel T Right Front T Right Rear T Right Inner	CA 10	SHE NEED A BRAKE BOOSTER A ADVISOR
Customent Comment Comment Comment COIS Recommendations Fire Information Series Manufacture Brand Series OOT Left Fron OOT Left Rear OOT Left Innecoot Spare Vehicle Information Manufacture Manufacture Brand Series OOT Left Innecoot Spare Vehicle Information Manufacture Manufacture Brand Series OOT Left Innecoot Spare Vehicle Information Manufacture Manu	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation arer Uses tt	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME MANOWN	HE BRAKE PI USTOMER ST ER IS SEEKING Wh DO DO DO Enge	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE. VINCE, S Size eel T Right Front T Right Rear T Right Inner T Right Inner	CA 10	SHE NEED A BRAKE BOOSTER A ADVISOR wn 379168
Customer Comment Cechnician Comment CQIS Recommendations Fire Infol Fire Manufacture Brand Ser FOOT Left From FOOT Left Inne FOOT Spare Vehicle Infol Model Year Fransmission	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation Her Uses It If	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME MATTB2CVXBU	Tire Wh DO DO Eng	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE. VINCE, S Size eel T Right Front T Right Rear T Right Inner T Right Inner	Unkno	SHE NEED A BRAKE BOOSTER A ADVISOR WIN 379168 V DAMB PFI V6 NA GAS
Customer Comment Cechnician Comment CQIS Recommendations Fire Infol Tire Manufactor Fire Brand Ser DOT Left From DOT Left Rear DOT Left Inne DOT Spare Vehicle Infol Model Year Transmission Rody Cab Style Rody Cab Sty	CUSTOMER STA' STOPPING AND STOP	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYL	Tire Wh DO	EDAL AND IT WAS HAI ATES THAT 40212 TOLI G ASSISTANCE. VINCE, S Size eel T Right Front T Right Rear T Right Inner The properties of the	Unkno	SHE NEED A BRAKE BOOSTER A ADVISOR wn 379168
Customent Comment Comment Comment Comment COIS Recommendations COIS Recommendation	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation rer tes tt fr formation 20 6 6 6 6 6 6 6 13	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME	Fire BRAKE PI USTOMER ST ER IS SEEKING DO DO DO DO DO Eng Eng Veh Dr Ret	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE. VINCE, S ESize eel T Right Front T Right Rear T Right Inner	Unkno	SHE NEED A BRAKE BOOSTER A ADVISOR WIN 379168 V DAMB PFI V6 NA GAS
Customent Comment Comment Comment Comment Comment Cols Recommendations Cire Infol Cire Manufacture Brand Ser COT Left Fron COT Left Inne COT Spare Vehicle In Vehicle In Comment Cols Recommendations	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation rer tes tt fr formation 20 6 6 6 6 6 6 6 13	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYLINDER. CUSTOME CYL	Eng Eng Veh	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE. VINCE, S Size eel T Right Front T Right Rear T Right Inner	Unkno CA 10 3.7L 4 CX 9 2 WHI	WIND SHE NEED A BRAKE BOOSTER A ADVISOR WIND STATE OF THE SHE SHE SHE SHE SHE SHE SHE SHE SHE S
Customent Comment Comment Comment Comment COIS Recommendations Fire Informations Core Brand Service Brand Br	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation arer Uses tt fr aformation pr 20 66 e Use list on H	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME	Eng Eng Veh	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE VINCE, S Size eel T Right Front T Right Rear T Right Inner	Unkno	WIND SHE NEED A BRAKE BOOSTER A ADVISOR WIND STATE OF THE SHE SHE SHE SHE SHE SHE SHE SHE SHE S
Customer Comment Cechnician Comment CQIS Recommendations Fire Infol Cire Brand Ser COT Left From COT Left From COT Left Inne COT Spare Vehicle In Cot Country Cot	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation Her Uses It f f f f Code	MASTER CYLINDER. CUSTOME MASTER CYLINDER. C	Eng Eng Veh Dry Ret APAN Rea Wan Train	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE VINCE, S Size eel T Right Front T Right Rear T Right Inner	Unkno CA 10 3.7L 4 CX 9 2 WHI	WIND SHE NEED A BRAKE BOOSTER A ADVISOR WIND STATE OF THE SHE SHE SHE SHE SHE SHE SHE SHE SHE S
Customent Comment Comment Comment Comment Comment Comment Comment Cols Recommendations Cire Information Core Brand Service Core	CUSTOMER STA' STOPPING AND POSSIBLY A NEW rmation rer Uses tt f f f Code Code Code CUSTOMER STA' STOPPING AND POSSIBLY A NEW CUSTOMER STA' STA' STA' STA' STA' STA' STA' STA'	TES THAT SHE PUSHED ON THE SHE LOST POWER BRAKES. CU MASTER CYLINDER. CUSTOME CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME MASTER CYLINDER. CUSTOME	Eng Eng Veh Dry Ret APAN Rea Wan Train	EDAL AND IT WAS HAI ATES THAT 40212 TOLI GASSISTANCE VINCE, S Size eel T Right Front T Right Rear T Right Inner	Unkno CA 10 3.7L 4 CX 9 2 WHI	WIND SHE NEED A BRAKE BOOSTER A ADVISOR WIND STATE OF THE SHE SHE SHE SHE SHE SHE SHE SHE SHE S

Disclaime

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Report Detail

ECI Record		6241563	/1	Sou	rce Code	MAZD	DA CAC
Commo	dity Assigni	nent					
Commodity			vice brakes—		Symptom	funct	ion-malfunction/inoperative
Commodity			vice brakes—		Symptom		effort
Commodity		chassis-se		cylinder/booster/			ion-malfunction/inoperative
		hydroboost	_	4			
Commodity		chassis-se		cylinder/booster/	Symptom	high	effort
Terrest St.		hydroboost			e de la companya de l	,	
Significant E					Verified	N	
Trond In	nformation						
		W.3			The state of the s		1.1
Tread Catego	CONTRACTOR SECURITY	03		Ire	ad Category Description	n service	brakes
Reported in	Tread Quarter	Q4 2012					
Report 1	Details						
Source Clain			143950600	V	Varranty Component	Classification	
					WCC)	Control of the second	
Comorate Pr	roduct Systems Cl	assification			ime in Service		20
(CPSC)							
	ondition Code	-		V	Function Group (VFC	i)	
	em Program Type				epair/Report/Paid Date		05-Oct-2012
Version Serie					oad Date		09 -Oct-2012
Causal Part I	Prefix- Base - Suffi	x	-8-	D	ealer Code		23964
Causal Part I	Vame		unknown	D	ealer Name		SERRA MAZDA
	Part Prefix-Base-St	ıffix			ealer City		TRUSSVILLE
	Part Numbers				Dealer State/Province		AL
Fault Code					ealer Country		USA
	rouble Code				ealer Phone Number		2056557301
Labor Opera					ttachment		
Communicat Maintenance			09 -Oct-2012	V	OQ Component Descr	ipuon Code	
Mannenance	Date		09 -OCI-2012				
Technician Comment	ASSISTANCE AS TO FOLLOW UI LUNCH. AGENT NUMBER. AGEI AND ADVISED	S IS WELL WITH DE REQUEST NT CONFID VERI 0022	BEYOND MILEAGE OF EALERSHIP, AGENT CA FED PRICE ESTIMATE I RMED REPAIR IS A BAS 2012 10 05CRPC063 FIE.	F BASIC WARRAN LLED 23964 ANI FOR PARTS SIC WARRANTY I D IT WOULD HA	O SPOKE IN S ADVISED WOULD TEM, SO WELL BEY VE BEEN A BASIC V	QUESTED FO SERVICE. AD HAVE TO CA OND MILEA VARRANTY I	AGENT ADVISED NO RECALLS, NO DLLOW UP. AGENT PLACED ON HOLD WISOR THAT'S ON THE TICKET IS AT ALL BACK. AGENT PROVIDED PHONE GE. AGENT SPOKE WITH CUSTOMER TTEM BUT HE IS WELL BEYOND THE
CQIS Recommendations		MILEAGI	E AND NO ASSISTANCE	CAN BE PROVIL	DED BY MAZDA. NO	FURTHER C.	AC ACTION REQUIRED.
	ormation	-		-			
Tire Manufac		Unknow	1		Size	Unkno	wn
Tire Brand S				Wh			
DOT Left Fr DOT Left Re					T Right Front T Right Rear	-	
DOT Left In					T Right Inner	-	
DOT Spare	пст	-			1 Kight hiner		
						-	
Vehicle 1	Information	l'					
VIN		JM3TB2	DA5B0	Eng	ine Serial Number	CA 10:	365166
Model Year		2011	Committee Committee Committee	Eng	ine Description	3.7L4	V DAMB PFI V6 NA GAS
Transmission			UTO TRANS AISIN F21		icle Description	CX 9	
Body Cab St		Unknow	Total Control	HOUSE OF	ve Line		L/H FRONT DRIVE
Production D		23-Nov-2			ail Sale Indicator Code		2.11
Plant Descrip		HIROSH	IMA ASSEMBLY PLAN		quired Vehicle	02/076	46.4
Build Region					rranty Start Date	10-Ma	r-2011
Build Countr	ry Code	C4000		1 1000	nsmission Serial Numb	per	
Mileage		54000		Veh	icle Axle Ratio		
Vehicle Restr	raint Code						

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	1		irce Code	MAZDA CAC
nment				
Marine Street,	vice brakes master	cylinder/hooster	Krenntom	function-malfunction/inoperative
		cylinder/booster	ушрющ	runction-martanetion moperative
		ordendos/boostos	Competent	leak-loss of vacuum
	NAME OF TAXABLE PARTY OF TAXABLE PARTY.	Cylinder/000ster	Symptom	leak-loss of vacuum
hydroboost-	_			N. Control of the con
			Verified	N
n				
03		Tre	ad Category Description	service brakes
			an entigery zecorpina	302 1720 373020
10.000				
	and the last of			
1	.49307360	1	Varranty Component Cla	ssification
		(WCC)	
Classification		1	ime in Service	33
		1	Function Group (VFG)	
e				21-Aug-2013
_				25 -Aug-2013
ffix				UNKNOW
	in known			UNKNOW
	IIKIIOWII			
-Sumx				
				110.1
				USA
			(M) Component Decountre	on Code
			OQ Component Description	on Code
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ER EMAILED,	, STATED HAD BRAK	E VACUUM BOOS	TER REPAIRED ON HIS	
ER EMAILED,	, STATED HAD BRAK	E VACUUM BOOS	TER REPAIRED ON HIS	VEHICLE AND AFTER RESEARCHING ONLI
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ER EMAILED, SUE IS ABNO	, STATED HAD BRAKI PRMALLY COMMON A	E VACUUM BOOS AND URGES MAZ	TER REPAIRED ON HIS DA TO CONDUCT A TH	VEHICLE AND AFTER RESEARCHING ONLI OROUGH INVESTIGATION.
ER EMAILED, SUE IS ABNO	, STATED HAD BRAKI	E VACUUM BOOS AND URGES MAZ	TER REPAIRED ON HIS DA TO CONDUCT A TH	VEHICLE AND AFTER RESEARCHING ONLI OROUGH INVESTIGATION.
ER EMAILED, SUE IS ABNO	, STATED HAD BRAKI	E VACUUM BOOS AND URGES MAZ	TER REPAIRED ON HIS DA TO CONDUCT A THO E Size leel T Right Front T Right Rear T Right Inner	VEHICLE AND AFTER RESEARCHING ONLI OROUGH INVESTIGATION. Unknown
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Unknown Unknown Unknown On DM3TB2D 2011 6 SPD AU	OA7BC	E VACUUM BOOS AND URGES MAZ	TER REPAIRED ON HIS DA TO CONDUCT A THE SIZE HEEL TRight Front TRight Rear TRight Inner TRight Inner	Unknown CA 10360083 3.7L 4V DAMB PFI V6 NA GAS CX 9
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1	hydroboost- chassis-ser hydroboost- 1 03 Q3 2013 Classification e	chassis-service brakes-master hydroboost— chassis-service brakes-master hydroboost— 1	chassis-service brakes-master cylinder/booster hydroboost— chassis-service brakes-master cylinder/booster hydroboost— 1	chassis-service brakes-master cylinder/booster/Symptom hydroboost— chassis-service brakes-master cylinder/booster/Symptom hydroboost— D3

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Report Detail

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	6241734	62	Sou	rce Code	MAZL	DA CAC
Commodity As:	signment					
Commodity	chassis-se	ervice brakes-master	cylinder/booster	Symptom	funct	ion-malfunction/inoperative
	hydroboos		20000000000000	7.004/1000		
Commodity	chassis-se	ervice brakes-master	cylinder/booster	Symptom	funct	ion-steering/brake ineffective
	hydroboos					
Commodity	chassis-se	ervice brakes-master	cylinder/booster	Symptom	nvh-r	ioisy operation
	hydroboos	t—				- D-XX
Significant Event				Verified	N	
Tread Informat	tion					
Tread Category Code	103		Tre	ad Category Description	service	brakes
Reported in Tread Quart	ter Q4 2013					200
Report Details						
Source Claim Key		149446124	- N	Varranty Component Clas	cification	
Source Claim Key		145440124		WCC)	SHICAHOH	
Corporate Product Syst	ems Classification			ime in Service		
(CPSC)	cms chissinchio	1		mic m octvice		
Customer Condition Co	de		V	Function Group (VFG)		
Source System Program				epair/Report/Paid Date		25-Nov-2013
Version Series Code	71			oad Date	- 17	08 -Dec-2013
Causal Part Prefix- Base	- Suffix	- 100	D	ealer Code		42146
Causal Part Name		unknown		lealer Name	11/	CENTENNIAL MAZDA
Non Causal Part Prefix-				ealer City		LAS VEGAS
Non Causal Part Numbe	ers			ealer State/Province		NV
Fault Code Diagonstic Trouble Cod				Pealer Country Dealer Phone Number		USA 7027841100
Labor Operation Code	c	Ì		ttachment		7027841100
Communication Type				OQ Component Description	n Code	
Maintenance Date		08 -Dec-2013	100			
			DAI. THE STOR			FOR \$800. CURRENTLY, CUSTOMER
MID NEX	EN HEARING A	TICKING NOISE AND TO *GREA		R. CUSTOMER NEEDS T	O REPLA	ACE FAIN FOR \$900. PART TO ARRIVE
MID NEX Technician Comment CQIS Recom				R. CUSTOMER NEEDS T	TO REPLA	ACE FAIN FOR \$900. PART TO ARRIVE
MID NEX				R. CUSTOMER NEEDS T	TO REPL	ACE FAIN FOR \$900. PART TO ARRIVE
MID NEX Technician Comment CQIS Recom mendations	KT WEEK.			R. CUSTOMER NEEDS T	TO REPLA	ACE FAIN FOR \$900. PART TO ARRIVE
MID NEX Technician Comment CQIS Recom	KT WEEK.	*GREA	Т	R. CUSTOMER NEEDS T	O REPLA	
MID NEX Technician Comment CQIS Recommendations Tire Information	ON	*GREA	Т	e Size		
Technician Comment CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front	ON	*GREA	T Turk Wh	e Size eel T Right Front		
MID NEX Technician Comment CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear	ON	*GREA	T Euro	e Size eel T Right Front T Right Rear		
MID NEX Technician Comment CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	ON	*GREA	T Euro	e Size eel T Right Front		
MID NEX Technician Comment CQIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	On Unknow	*GREA	T Euro	e Size eel T Right Front T Right Rear		
MID NEX Technician Comment CQIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare	On Unknow	*GREA	T Euro	e Size eel T Right Front T Right Rear		
Technician Comment CQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information	On Unknow	*GREA	T lim Wh	e Size eel T Right Front T Right Rear	Unkno	
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MID NEX Technician Comment CQIS Recommendations Tire Information Irre Manufacturer Tre Brand Senes DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information Vin Model Year Fransmission	on Unknow ation JM3TB2 2011 6 SPD A	*GREA	T T T T T T T T T T T T T T T T T T T	e Size eel T Right Front T Right Rear T Right Inner me Serial Number ine Description ucle Description	Unkno CA 10 3.7L 4 CX 9	wn 357329 V DAMB PFI V6 NA GAS
Technician Comment CQIS Recommendations Tire Information Fire Manufacturer Fire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission Body Cab Style	on Unknow ation JM3TB2 2011 6 SPD A Unknow	*GREA	T Production of the control of the c	e Size cel T Right Front T Right Rear T Right Inner gine Serial Number gine Description ucle Description ve Line	Unkno CA 10 3.7L 4 CX 9	wn 357329
MID NEX Technician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission Body Cab Style Production Date	ation JM3TB2 2011 6 SPD A Unknow 14-Oct-2	*GREA	Eng Eng Vet Drin Ret	e Size eel T Right Front T Right Rear T Right Inner	Unkno CA 10 3.7L 4 CX 9	wn 357329 V DAMB PFI V6 NA GAS
MID NEX Technician Comment COIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission Body Cab Style Production Date Plant Description	ation JM3TB2 2011 6 SPD A Unknow 14-Oct-2	*GREA	Introduced Programme To The State of The Sta	e Size eel T Right Front T Right Rear T Right Inner T Right Inner gine Serial Number gine Description ucle Description ver Line all Sale Indicator Code equired Vehicle	Unkno CA 10 3.7L 4 CX 9	wn 357329 V DAMB PFI V6 NA GAS
MID NEX Technician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission Body Cab Style Production Date	ation JM3TB2 2011 6 SPD A Unknow 14-Oct-2	*GREA	Intervention of the state of th	e Size eel T Right Front T Right Rear T Right Inner	Unkno CA 10 3.7L 4 CX 9	wn 357329 V DAMB PFI V6 NA GAS
Technician Comment COQIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	ation JM3TB2 2011 6 SPD A Unknow 14-Oct-2	*GREA	Inra Who DO	e Size eel T Right Front T Right Kear T Right Inner Time Serial Number pine Description ucle Description ve Line ail Sale Indicator Code iquired Vehicle tranty Start Date	Unkno CA 10 3.7L 4 CX 9	wn 357329 V DAMB PFI V6 NA GAS

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Report Detail

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ECI Record	624169094	Source Code MA	AZDA CAC
Commodity Assig	nment		
Commodity	body-glass-side glass—	Symptom dan	nage-cracked/fractured/split
Commodity	body-glass-side glass—	Symptom fun	ction-malfunction/inoperative
Significant Event	30	Verified N	
Tread Information	1		
read Category Code	13	Tread Category Description visi	bility
Reported in Tread Quarter	Q3 2013	read category Description visi	ionity
Report Details			
Source Claim Key	1149223220	Warranty Component Classificat	tion
June Camara Lacy	1,722,220	(WCC)	
orporate Product Systems	Classification	Time in Service	26
CPSC)			
ustomer Condition Code		V Function Group (VFG)	
			16 A 2012
ource System Program Typ	DE .	Repair/Report/Paid Date	16-Aug-2013
ersion Series Code		Load Date	18 -Aug-2013
ausal Part Prefix-Base - Si		Dealer Code	41902
ausal Part Name	unknown	Dealer Name	SHOWCASE MAZDA
on Causal Part Prefix-Base	-Suffix	Dealer City	PHOENIX
on Causal Part Numbers		Dealer State/Province	AZ
ault Code		Dealer Country	USA
iagonstic Trouble Code		Dealer Phone Number	6022777171
abor Operation Code		Attachment	0022777171
ommunication Type		The state of the s	
faintenance Date	18 -Aug-2013	VOQ Component Description Code	e
echnician omment QIS Recom			
ire Information			
ire Manufacturer	Unknown	Tire Size Un	known
ire Brand Series	CHAILO WIL	Wheel	MIVIII .
OT Left Front		DOT Right Front	
OT Left Rear		DOT Right Rear	
OOT Left Inner OOT Spare		DOT Right Inner	
Vehicle Informati	on		
IN	UM3TB2DAXB0	Engine Serial Number CA	10368468
Model Year	2011		L 4V DAMB PFI V6 NA GAS
ransmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description CX	
ody Cab Style	Unknown		/HL L/H FRONT DRIVE
roduction Date	09-Dec-2010	Retail Sale Indicator Code	the state of the state of
lant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
uild Region			Jul-2011
Build Country Code	The same of the sa	Transmission Serial Number	
Mileage	42600	Vehicle Axle Ratio	
ehicle Restraint Code			
AND RESIDENCE OF THE PARTY OF T			

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Report Detail

	ites A conservation				
	ity Assignment				A commence of the commence of
ommodity	chassis-se hydroboos		cylinder/booster	Symptom	function-malfunction/inoperative
ommodity	chassis-se hydroboos	ervice brakes-master	cylinder/booster	Symptom	function-steering/brake ineffective
ommodity	chassis-se hydroboos	ervice brakes-master	cylinder/booster	Symptom	leak-fluid
ommodity	chassis-se	ervice brakes-master	cylinder/booster	Symptom	parking brake-does not engage/hold
ommodity	hydroboos chassis-se	ervice brakes-master	cylinder/booster	Symptom	pedal concerns-service brake pedal
ommodity	hydroboos chassis-se	ervice brakes-master	cylinder/booster	Symptom	repair-prior repair mentioned
ommodity	hydroboos chassis-se	ervice brakes-master	cylinder/booster	Symptom	weak/soft/sagged
	hydroboos				Control of the contro
ommodity		rvice brakes-pads/shoes/lir		Symptom	function-malfunction/inoperative
ommodity		rvice brakes-pads/shoes/lin		Symptom	function-steering/brake ineffective
ommodity		rvice brakes-pads/shoes/lir		Symptom	leak-fluid
ommodity		rvice brakes-pads/shoes/lir		Symptom	parking brake-does not engage/hold
ommodity		rvice brakes-pads/shoes/lir		Symptom	pedal concerns-service brake pedal
ommodity		rvice brakes-pads/shoes/lir	ungs—	Symptom	repair-prior repair mentioned
gnificant Eve	ent			Verified	N
read Inf	formation				7. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
ead Category	y Code 03		Tre	ad Category Description	service brakes
eported in Tre	ead Quarter Q2 2013	\$			
eport D	etails				
ource Claim I	Key	148350060		Varranty Component Classi WCC)	fication
orporate Proc	duct Systems Classification	n		ime in Service	34
ustomer Cond	dition Code		X	Function Group (VFG)	
	Program Type			Lepair/Report/Paid Date	27-Jun-2013
ersion Series				oad Date	30 -Jun-2013
	efix- Base - Suffix	t_		Dealer Code	23926
ausal Part Na		unknown		Dealer Name	NAPLES MAZDA
	rt Prefix-Base-Suffix	MINIOWII		Dealer City	NAPLES MAZDA NAPLES
on Causal Par				Dealer State/Province	FL
ult Code	1 t 1 milloc12			Dealer Country	USA
iagonstic Tro	uble Code			Dealer Phone Number	2395979607
abor Operation		1		Attachment	2373717001
				OQ Component Description	Code
		20 1 2012	V	OQ Component Description	Couc
laintenance D	Date	30 -Jun-2013 O SOFT SO HE REPLAC	CED PADS HIMSE	LE CONCERN PERSISTER	TOWED VEHICLE TO 23926 WHO ADVIS
Ininterior Dustomer Formment N	Date BRAKES STARTED TO G MASTER CYCLINDER & WAS VERY FRIENDLY V	GO SOFT SO HE REPLACE BOOSTER WAS LEAK WITH THEM BUT CUSTORELATING TO SAME ISS	ING. REPAIR WA OMER IS UPSET I SUE. CUSTOMER	S \$1,500 TO REPLACE AN BECAUSE HE FEELS THIS	D HAS ALREADY BEEN COMPLETED. 239 IS A DEFECT WITH THE VEHICLE, HE SA
ustomer pomment pommen	BRAKES STARTED TO G MASTER CYCLINDER & WAS VERY FRIENDLY V MANY POSTS ONLINE F	GO SOFT SO HE REPLACE BOOSTER WAS LEAK WITH THEM BUT CUSTORELATING TO SAME ISS	ING. REPAIR WA OMER IS UPSET I SUE. CUSTOMER	S \$1,500 TO REPLACE AN BECAUSE HE FEELS THIS	D HAS ALREADY BEEN COMPLETED. 239 S IS A DEFECT WITH THE VEHICLE, HE SA
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echnician omment QIS Recomendations	BRAKES STARTED TO G MASTER CYCLINDER & WAS VERY FRIENDLY W MANY POSTS ONLINE F AND STATED SHE COUL	GO SOFT SO HE REPLACE BOOSTER WAS LEAKE BOOSTER WAS LEAKE WITH THEM BUT CUSTORELATING TO SAME ISSED NOT STOP IN TIME.	ING. REPAIR WA OMER IS UPSET I SUE. CUSTOMER CUSTOMER	S \$1,500 TO REPLACE AN BECAUSE HE FEELS THIS STATES THAT HIS WIFE R	D HAS ALREADY BEEN COMPLETED. 239 IS A DEFECT WITH THE VEHICLE, HE SA
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Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle		
Build Region		Warranty Start Date	28-Sep-2010	
Build Country Code		Transmission Serial Number		- 1
Mileage	52000	Vehicle Axle Ratio		
Vehicle Restraint Code			*	

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

	624171	688	Sour	rce Code	MAZDA CAC
Commo	dity Assignment				
Commodity		service brakes-master	cylinder/booster/	Crannton	field service action
Commodity			cyllide1/000ste1/	Symptom	neid service action
C	hydroboo chassis-			C	Frank on the same Analysis and Franks
Commodity			cylinder/booster/	Symptom	function-steering/brake ineffective
	hydroboo				
Commodity	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		cylinder/booster/	Symptom	nvh-noisy operation
	hydroboo				
Commodity	chassis-	service brakes-master (cylinder/booster/	Symptom	pedal concerns-service brake pedal
	hydrobod	ost—			
Commodity	chassis-	service brakes-master (cylinder/booster/	Symptom	weak/soft/sagged
	hydroboo	ost—			
Commodity	chassis-s	ervice brakes-pads/shoes/linin	ngs-	Symptom	field service action
Commodity		ervice brakes-pads/shoes/linin		Symptom	function-steering/brake ineffective
Commodity		ervice brakes-pads/shoes/linin		Symptom	nvh-noisy operation
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Significant E	event			Verified	N
Description of	· · · · · · · · · · · · · · · · · · ·				
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Reported in ?	Tread Quarter Q4 201	3			
Report	Details				
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Source Clain	n Key	149439405	1949	arranty Component Class	incation
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Corporate Pr	roduct Systems Classification	on	Ti	me in Service	30
CPSC)					
Customer Co	ondition Code			Function Group (VFG)	The state of the s
Source Syste	em Program Type		Re	pair/Report/Paid Date	15-Oct-2013
Version Serie	es Code		Lo	oad Date	27 -Oct-2013
Causal Part I	Prefix- Base - Suffix		De	ealer Code	40337
Causal Part I	Name	unknown	De	ealer Name	UNIVERSITY MAZDA
Non Causal	Part Prefix-Base-Suffix		De	ealer City	ALBUQUERQUE
Non Causal	Part Numbers			ealer State/Province	NM
				ealer Country	USA
Diagonstic T	Trouble Code		De	ealer Phone Number	USA
Labor Opera	tion Code		De		USA
Diagonstic T Labor Opera Communicat	tion Code tion Type		De At	ealer Phone Number	
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record	624170432	Source Code	MAZDA CAC
Commodity Assign	nment		
Commodity	chassis-service brakes—	Symptom	field service action
Commodity	chassis-service brakes—	Symptom	mod-location-interior
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
Significant Event		Verified	N
			r,
Tread Information			and the second s
read Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013		
Report Details			
Source Claim Key	149436097	Warranty Component Class	sification
		(WCC)	
Corporate Product Systems	Classification	Time in Service	34
CPSC)		Campon Grantin	
Customer Condition Code		V Function Group (VFG)	
Source System Program Typ	4	Repair/Report/Paid Date	24-Sep-2013
Version Series Code	C	Load Date	24-Sep-2013 29 -Sep-2013
			UNKNOW
Causal Part Prefix- Base - Su		Dealer Code	UINANOW
ausal Part Name	unknown	Dealer Name	
Non Causal Part Prefix-Base	-Sumx	Dealer City	
Von Causal Part Numbers		Dealer State/Province	101
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
abor Operation Code		Attachment	Annual Control of the
Maintenance Date Customer MELVIN/Comment Comment	29 -Sep-2013 USTOMER CALLED INQUIRING IF THERE IS TH THE BRAKE PRESSURE. CUSTOMER STAT THAT IT IS THE BRAKE VACUUM.		BRAKES. CUSTOMER IS EXPERIENCING
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Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record		62416817	20	Sc	ource Code	MAZDA	A CAC
ommod	lity Assignm	ent					
ommodity		nassis-se	rvice brakes-maste	e ordinder/hooste	« Nymatam	Gold o	ervice action
ommodity		ydroboost		er cylinder/booste	1/Symptom	neid s	ervice action
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read In	formation						
read Categor	ry Code	03		Tr	read Category Description	service	hrakes
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PSC)							
istomer Con	ndition Code			- 1	V Function Group (VFG)		
ource System	n Program Type				Repair/Report/Paid Date	2	5-Jul-2013
ersion Series					Load Date		8 -Jul-2013
usal Part Pr	refix- Base - Suffix		150	10	Dealer Code		INKNOW
usal Part Na			unknown		Dealer Name		
	art Prefix-Base-Suf				Dealer City		
on Causal Pa	art Numbers				Dealer State/Province		
ult Code					Dealer Country		JSA
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bor Operati					Attachment		
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

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abor Operation of Communication I daintenance Date us to mer CU domment PR RE ON AN	Type te USTOMER'S WIFE RESSING TOO HA EGARDING. CUSTO NLINE SAYS THE N ND BOOSTER. CUS mation er Units S Cormation JM2 201 5 SI Unit 19-1	MARINA STATES SH RD IN ORDER TO B DMER STATES SHE RA IASTER CYLINDER AI TOMER WORKING WI TB2MA6AC D AUTO TRANS AISIN nown ul-2010	E NEEDS TO PUMP BRAKE. CUSTOMER AN A REDLIGHT BEC. ND BRAKE FLUID IS ITH SERVICE ADVISO DO DO DO NF21 Ve Dr Re PLANT JAPAN Re	BRAKES IN ORDER STATES ONLINE SA AUSE SHE COULD NO LEAKING, AND VEHIC OR TO Right Front OT Right Front OT Right Inner Tright Inner Tright Description Thicle Description Thick Description	FOR IT TO YS THERE IT BRAKE II CLE WAS DI Unkno CA 10 3.7L 4 CX 9 2 WHI	ARE A LOT OF REVIEWS ONL N TIME TO STOP. CUSTOMER STA AGNOSED WITH MASTER CYLIN wn 346363 V DAMB PFI V6 NA GAS LUH FRONT DRIVE
abor Operation of Communication I daintenance Date us to mer CU domment PR RE ON AN	Type te USTOMER'S WIFE RESSING TOO HA EGARDING. CUSTO NLINE SAYS THE N ND BOOSTER. CUS mation er Unk s formation JM2 201 6 SI Unk 19-1 n HIR ode	MARINA STATES SH RD IN ORDER TO B DMER STATES SHE RA IASTER CYLINDER AI TOMER WORKING WI TOMER WORKING WI TB2MA6AC D AUTO TRANS AISIN DOWN UI-2010 OSHIMA ASSEMBLY F	E NEEDS TO PUMP BRAKE. CUSTOMER AN A REDLIGHT BEC. ND BRAKE FLUID IS ITH SERVICE ADVISO DO DO DO RED PLANT JAPAN W ITE	BRAKES IN ORDER STATES ONLINE SA AUSE SHE COULD NO LEAKING, AND VEHIC R TE Size heel OT Right Front OT Right Front OT Right Inner Tright Inn	FOR IT TO YS THERE IT BRAKE II CLE WAS DI Unkno CA 10 3.7L 4 CX 9 2 WHI	ARE A LOT OF REVIEWS ONL N TIME TO STOP. CUSTOMER STA AGNOSED WITH MASTER CYLIN wn 346363 V DAMB PFI V6 NA GAS LUH FRONT DRIVE
abor Operation of Communication I daintenance Date us to mer CU domment PR RE ON AN	Type te USTOMER'S WIFE RESSING TOO HA EGARDING. CUSTO NLINE SAYS THE M ND BOOSTER. CUS TOTAL TOTA	MARINA STATES SH RD IN ORDER TO B DMER STATES SHE RA IASTER CYLINDER AI TOMER WORKING WI TOMER WORKING WI TB2MA6AC D AUTO TRANS AISIN DOWN UI-2010 OSHIMA ASSEMBLY F	E NEEDS TO PUMP BRAKE. CUSTOMER AN A REDLIGHT BEC. ND BRAKE FLUID IS ITH SERVICE ADVISO DO DO DO RED PLANT JAPAN W ITE	BRAKES IN ORDER STATES ONLINE SA AUSE SHE COULD NO LEAKING, AND VEHIC OR TO Right Front OT Right Front OT Right Inner Tright Inner Tright Description Thicle Description Thick Description	FOR IT TO YS THERE IT BRAKE II CLE WAS DI Unkno CA 10 3.7L 4 CX 9 2 WHI	ARE A LOT OF REVIEWS ONL N TIME TO STOP. CUSTOMER STA AGNOSED WITH MASTER CYLIN wn 346363 V DAMB PFI V6 NA GAS LUH FRONT DRIVE

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	624169480	Source Code	MAZDA CAC
Commodity Assign	ment		
Commodity	chassis-service brakes—	Symptom	field service action
Commodity	chassis-service brakes—	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes—	Symptom	mod-intermittent/random
Commodity	chassis-service brakes—	Symptom	parking brake-does not engage/hold
Significant Event	Chasis service oranges	Venfied	N
Tread Information			
read Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013	fread Category Description	service orakes
Report Details			
Source Claim Key	1149121100	Warranty Component Clas	sification
ource chilling	15121100	(WCC)	
Corporate Product Systems (Classification	Time in Service	39
CPSC)		200000000000000000000000000000000000000	
Customer Condition Code		V Function Group (VFG)	
Source System Program Type			12-Aug-2013
		Repair/Report/Paid Date	
Version Series Code		Load Date	01 -Sep-2013
ausal Part Prefix- Base - Suf		Dealer Code	23823
Causal Part Name	unknown	Dealer Name	WRAY MAZDA
Von Causal Part Prefix-Base-	Suffix	Dealer City	COLUMBIA
Non Causal Part Numbers		Dealer State/Province	SC
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	8037996351
Magoustic Houole Code			
		Attachment	
abor Operation Code		Attachment VOO Component Description	n Code
Labor Operation Code Communication Type Maintenance Date Customer Customer	01 -Sep-2013 R STATES HER BRAKES ARE HISSING AND ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP	THE VEHICLE. CUSTOMER STATES REP.
Labor Operation Code Communication Type Maintenance Date Customer Customer Would Be	R STATES HER BRAKES ARE HISSING AND	VOQ Component Description SOMETIMES DO NOT STOP	THE VEHICLE. CUSTOMER STATES REP.
abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment CQIS Recomm	R STATES HER BRAKES ARE HISSING AND	VOQ Component Description SOMETIMES DO NOT STOP	THE VEHICLE. CUSTOMER STATES REP.
Customent Comment Comm	R STATES HER BRAKES ARE HISSING AND	VOQ Component Description SOMETIMES DO NOT STOP	THE VEHICLE. CUSTOMER STATES REP.
Comment Commen	R STATES HER BRAKES ARE HISSING AND	VOQ Component Description SOMETIMES DO NOT STOP	THE VEHICLE. CUSTOMER STATES REP.
Labor Operation Code Communication Type Maintenance Date Customer Customer Would Be Would Be Cechnician Comment CQIS Recommendations Tire Information Cire Manufacturer	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP ANCE. CUSTOMER INQUIRING	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment Cols Recommendations Tire Information Cire Manufacturer Cire Brand Series	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP ' ANCE. CUSTOMER INQUIRING Tire Size Wheel	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
Labor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment CQIS Recommendations Fire Information Fire Manufacturer Fire Brand Series DOT Left Front	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP ' ANCE. CUSTOMER INQUIRING Thre Size Wheel DOT Right Front	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment CQIS Recommendations Fire Information Cire Manufacturer Cire Brand Series DOT Left Front DOT Left Rear	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP ' ANCE. CUSTOMER INQUIRING Tire Size Wheel DOT Right Front DOT Right Rear	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
Abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Would Be Comment Co	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST.	VOQ Component Description SOMETIMES DO NOT STOP ' ANCE. CUSTOMER INQUIRING Thre Size Wheel DOT Right Front	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment CQIS Recommendations Fire Information Cire Manufacturer Cire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST. Unknown	VOQ Component Description SOMETIMES DO NOT STOP ' ANCE. CUSTOMER INQUIRING Tire Size Wheel DOT Right Front DOT Right Rear	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
Labor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment Cols Recommendations Circ Information Circ Brand Series COT Left Front COT Left Inner COT Spare Constant Commendation Circ Manufacturer Circ Brand Series COT Left Inner COT Left Inner COT Spare Commendation Circ Manufacturer Circ Brand Series COT Left Inner COT Spare	R STATES HER BRAKES ARE HISSING AND E ABOUT \$1500 AND IS LOOKING FOR ASSIST. Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE
Abor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment Cols Recommendations Fire Information Cire Manufacturer Cire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Information (IN)	R STATES HER BRAKES ARE HISSING AND ABOUT \$1500 AND IS LOOKING FOR ASSIST. Unknown M3TB2MA7AC	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner	THE VEHICLE. CUSTOMER STATES REP. G IF THERE IS A RECALL FOR THIS ISSUE Unknown CA 10324076
Abor Operation Code Communication Type Maintenance Date Customer Customer Comment Comment Cols Recommendations Fire Information The Manufacturer The Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio Model Year	C ABOUT \$1500 AND IS LOOKING FOR ASSIST	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING The Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS
abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment Cols Recommendations Fire Information Cire Brand Series DOT Left Front DOT Left Rear DOT Left Inner	Unknown MSTB2MA7AC 2010 6 SPD AUTO TRANS AISIN F21	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9
Abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Cechnician Comment Colis Recommendations Fire Information The Brand Series OUT Left Front DOT Left Inner OUT Spare Wehicle Informatio Model Year Transmission Body Cab Style	Unknown JM3TB2MA7AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Inre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS
Abor Operation Code Communication Type Maintenance Date Customer Customer Would Be Would Be Cechnician Comment Colis Recommendations Fire Information Fire Brand Series FOI Left Front FOT Left Inner F	Unknown Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date Customer Customer Would Be Would Be Cechnician Comment Colis Recommendations Fire Information Cire Manufacturer Cire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Wehicle Informatio Vehicle Informatio Cire Manufacturer Consument Colis Recommendations Would Series Colis Recommendation Consument Colis Rear Colis Recommendation Colis Rear Colis Recommendation Colis Rear Colis Recommendation Colis Rear Colis Recommendation Colis Rec	Unknown JM3TB2MA7AC 2010 6 SPD AUTO TRANS AISIN F21 Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Labor Operation Code Communication Type Maintenance Date Customert Customert WOULD BE Technician Comment COIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Spare Vehicle Informatio Vehicle Informatio Color Spare Vehicle Informatio Color Spare Vehicle Informatio Color Spare Vehicle Informatio Color Spare Co	Unknown Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9
Labor Operation Code Communication Type Maintenance Date Customert Customert WOULD BE Technician Comment COIS Recommendations Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Left Spare Vehicle Informatio Vehicle Informatio Color Spare Vehicle Informatio Color Spare Vehicle Informatio Color Spare Vehicle Informatio Color Spare Co	Unknown Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Senal Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE
Labor Operation Code Communication Type Maintenance Date Customert Customert WOULD BE WOULD BE Comment	Unknown Unknown	VOQ Component Description SOMETIMES DO NOT STOP 'ANCE. CUSTOMER INQUIRING ANCE. CUSTOMER INQUIRING Thre Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	Unknown CA 10324076 3.7L 4V DAMB PFI V6 NA GAS CX 9 2 WHL L/H FRONT DRIVE

Disclaime

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Tire Manufacturer

Unknown

Concern Driven Reporting

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Commodity Assi		/8 Sc	ource Code	MAZDA CAC
	gnment			
ommodity		vice brakes—	Symptom	administrative cost
ommodity		vice brakes—	Symptom	function-steering/brake ineffective
ommodity		vice brakes—	Symptom	no keyword found
ommodity	chassis-se			administrative cost
	hydroboost			
ommodity	chassis-se hydroboost	The state of the s	r/Symptom	function-malfunction/inoperative
ommodity		rvice brakes-master cylinder/booste	r/Symptom	leak-fluid
ignificant Event	nyuroboosi		Venfied	N
read Informati	0.35			
read Category Code	Contract of the Contract of th	T.	-1C-t	Landa Farkan
eported in Tread Quarter	03 Q3 2012	11	read Category Description	service brakes
	Q3 2012			
Report Details				
ource Claim Key		143045220	Warranty Component Clas	ssification
	-		(WCC)	
orporate Product System	ns Classification		Time in Service	24
CPSC)			ALL STREET	
ustomer Condition Code			V Function Group (VFG)	
ource System Program T	ype	·	Repair/Report/Paid Date	20-Aug-2012
ersion Series Code	0 m	4	Load Date	27 -Aug-2012
ausal Part Prefix- Base -			Dealer Code	23940
ausal Part Name	and the state of t	Provide St. 198 (20)	Dealer Name	SOUTH MOTORS MAZDA
on Causal Part Prefix-Ba Ion Causal Part Numbers			Dealer City Dealer State/Province	MIAMI FL
ault Code			Dealer Country	USA
riagonstic Trouble Code			Dealer Phone Number	3052345500
abor Operation Code			Attachment	50323 13300
ommunication Type			VOQ Component Description	n Code
Iaintenance Date		27 -Aug-2012		
HIS EXTEN DAY LOAN ADVISED O THAT CUST FOR POSSI CALLED TO REQUESTIN SPEAK TO RECEIVED SUPERVISO DIAGNOSIS THEY SPON BEST RECO CUSTOMER RECEIVED COMPANY GOODWILL	DED WARRANTER VEHICLE A USTOMER THE OMER WOULD BLE ASSISTANTE O SPEAK WITH OF SPEAK WI	TY COMPANY IS COVERING THE REPARS A GOODWILL GESTURE. CUSTOME AT NO ASSURANCES COULD BE PRODUCED TO TAKE HIS VEHICLE TO HIS NEED TO TAKE HIS VEHICLE TO HIS VEHICLE TO HIS VEHICLE TO THE NEED TO THANKED HIS VEHICLE AND THE STOME TO THANKED HIS VEHICLE AND THE STOMER ADVISED HE WOULD WORD	AIR TO HIS VEHICLE AND ER ADVI 0012012 08 20cm; VIDED AS VEHICLE WAS S NEAREST MAZDA DEAI HER CONTACT FROM CU ESSAGE, M 954 294 5909 SED SED IS CURRENTLY TO SUPERVISOR OLLOW UP CALL, WEHICLE HAS BEEN BR M BOOSTER AND MASTH USTOMER FEELS HE IS E CONTACT DEALERSH 006 WUP CALL ADVISED CU AT MAZDA WOULD BE PR K WITH THE DEALER FO	COM CUSTOMER. ADVISED CUSTOMER THAT COME CONTINUED A ON SEP 19274 REQ DESC BRAKE CONCERNS AGENTS OF CURRENTLY OUT OF WARRANTY. ADVISE LER FOR DIAG. AND AGENT COULD REVIEW USTOMER. 0022012 08 21crpp116 CUSTOMER CALLE OF COME OF COULD REVIEW UNAVAILABLE. CUSTOMER REQUESTED TOME WITH PERMISSION. 0042012 08 21crpp2. ESCALAT ROUGHT TO SOUTH MAZDA MOTORS FOR CYLINDER. WAS TOLD BY DEALER THAT BEING LIED TO. SUPERVISOR ADVISED THAT HE AND FOLLOW UP REGARDING STATU COULD BY 21crpp274 REOPEN TO ADD DEALE STOMER THAT HIS EXTENDED WARRANT ROVIDING A ONE DAY LOANER VEHICLE AS OR THE LOANER VEHICLE. CONTACTED DSTATH COVIDING A ONE DAY LOANER VEHICLE AS OTHER COVERED REPLACEMENT OF BRAKENTING COVIDING A PROPER OF TO BRAKENT OF BRAK
WHO				AND WILL BE AT THE DEALER TOMORRO

Tire Size

Unknown

Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	t to the second
DOT Left Inner		DOT Right Inner	
DOT Spare			
Vehicle Information	on		1.4
VIN	JM3TB2MA7A0	Engine Serial Number	CA 10349448
Model Year	2010	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Fransmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	18-Aug-2010	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region		Warranty Start Date	29-Sep-2010
Build Country Code		Transmission Serial Number	
Mileage	50040	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

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Report Detail

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ECI Record	62415765	52	Sou	rce Code	MAZL	A CAC
Commodity Assign	nment					
Commodity		vice brakes—		Symptom	admi	nistrative cost
Commodity	chassis-serv	vice brakes—		Symptom	mod-	driving condition-while towing
Commodity	chassis-ser	vice brakes—		Symptom	no ke	yword found
Commodity	chassis-ser	vice brakes—		Symptom		/binds/grabs
Commodity	chassis-sei	CALLE CONTRACT CHARGOD	cylinder/booster/	Symptom	funct	ion-malfunction/inoperative
Commodity	chassis-ser		cylinder/booster/	Symptom	mod-	vehicle towed in
Significant Event	1			Ventied	N	
Tread Information						
Tread Category Code	103		Tre	ad Category Description	service	brakes
Reported in Tread Quarter	Q4 2012	-	1100	ar ranger) Bescription	Jee vice	
Report Details Source Claim Key		144384320	O	Varranty Component C WCC)		
Corporate Product Systems (CPSC)	Classification	1,		ime in Service		26
			V	T O AFFOR		
				Function (Troup (VECT)		
Customer Condition Code				Function Group (VFG)		02-Nov-2012
Customer Condition Code Source System Program Type	2		R	epair/Report/Paid Date		02-Nov-2012 04 -Nov-2012
Customer Condition Code Source System Program Type Version Series Code	7.00		R L	epair/Report/Paid Date		02-Nov-2012 04 -Nov-2012 23925
Customer Condition Code Source System Program Type Version Series Code Causal Part Prefix- Base - Su	ffix	 unknown	R L D	epair/Report/Paid Date oad Date		04 -Nov-2012
Customer Condition Code Source System Program Type Version Series Code Causal Part Prefix- Base - Su Causal Part Name	ffix	unknown	R L D	epair/Report/Paid Date oad Date lealer Code		04 -Nov-2012 23925
Customer Condition Code fource System Program Type /ersion Series Code Causal Part Prefix- Base - Su Causal Part Name Non Causal Part Prefix-Base-	ffix	 unknown	R L D	epair/Report/Paid Date oad Date lealer Code lealer Name		04 -Nov-2012 23925 MAZDA OF NORTH MIAMI
Customer Condition Code ource System Program Type fersion Series Code Causal Part Prefix- Base - Su: Causal Part Name Ion Causal Part Prefix-Base Ion Causal Part Numbers	ffix	unknown	R D D D	epair/Report/Paid Date oad Date lealer Code lealer Name lealer City		04 -Nov-2012 23925 MAZDA OF NORTH MIAMI MIAMI
Customer Condition Code Cource System Program Type Version Series Code Causal Part Prefix- Base - Su: Causal Part Name Non Causal Part Prefix-Base- Non Causal Part Numbers Vault Code Diagonstic Trouble Code	ffix	 unknown	R D D D D	epair/Report/Paid Date oad Date lealer Code lealer Name lealer City lealer State/Province lealer Country lealer Phone Number		04 -Nov-2012 23925 MAZDA OF NORTH MIAMI MIAMI FL
Customer Condition Code Source System Program Type Version Series Code Causal Part Prefix- Base - Su Causal Part Name Non Causal Part Prefix-Base- Non Causal Part Numbers Fault Code Diagonstic Trouble Code Labor Operation Code	ffix	 unknown	R D D D D D D D	epair/Report/Paid Date oad Date lealer Code lealer Name lealer City lealer State/Province lealer Country lealer Phone Number lealer Mone Number		04 -Nov-2012 23925 MAZDA OF NORTH MIAMI MIAMI FL USA
CONSTRUCTION CODE CONSTRUCTION CODE CONTROL OF CODE CONTROL OF CODE CONTROL OF CODE CODE CODE CODE CODE CODE CODE CODE	ffix -Suffix	unknown	R D D D D D D D	epair/Report/Paid Date oad Date lealer Code lealer Name lealer City lealer State/Province lealer Country lealer Phone Number		04 -Nov-2012 23925 MAZDA OF NORTH MIAMI MIAMI FL USA

CUSTOMER STATES SHE WAS ADVISED THE BRAKE BOOSTER NEEDS TO BE REPLACED. CUSTOMER HAS NOT TAKEN VEHICLE TO A MAZDA DEALERSHIP FOR DIAGNOSIS. CUSTOMER IS SEEKING AFTER WARRANTY ASSISTANCE.

Technician Comment

AGENT ADVISED CUSTOMER SHE WOULD NEED TO HAVE VEHICLE DIAGNOSED AT A MAZDA DEALERSHIP AND PAY FOR DIAGNOSIS BEFORE WE CAN REVIEW FOR AWA. AGENT AUTHORIZED GOODWILL TOW FOR CUSTOMER. CUSTOMER CANCELED GOODWILL TOW AGENT AUTHORIZED. AGENT CLOSED CASE AS CUSTOMER DID NOT TAKE VEHICLE TO A MAZDA DEALERSHIP FOR DIAGNOSIS. AGENT WILL RE OPEN UPON CUSTOMER CONTACT. 0012012 11 02CRPP103 REQ DESC BRAKE BOOSTER CONCERN AGENT ADVISED CUSTOMER IN ORDER FOR MAZDA TO REVIEW FOR AFTER WARRANTY ASSISTANCE CUSTOMER WOULD NEED TO HAVE THE VEHICLE DIAGNOSED AT A MAZDA DEALERSHIP AND PAY FOR DIAGNOSIS. CUSTOMER STATED THE VEHICLE IS UNSAFE TO DRIVE AND REQUESTED A SUPERVISOR. AGENT REVIEWED CASE WITH SUPERVISOR AGENT ADVISED CUSTOMER A SUPERVISOR REVIEWED THE CASE AND ADVISED MAZDA CAN GOODWILL A TOW TO THE NEAREST DEALERSHIP. AGENT ADVSIED CUSTOMER SHE WOULD BE RESPONSIBLE FOR A DIAGNOSTI 0022012 11 02CRPP103 C FEE AND MAZDA CAN REVIEW FOR AWA ONCE VEHICLE IS DIAGNOSED. AGENT CONFERENCED ROADSIDE ASSISTANCE TO AUTHORIZE A GOODWILL TOW. CUSTOMER CALLED STATING SHE CONTACTED 23925 AND WAS ADVISED TO CONTACT US TO AUTHORIZE A LOANER VEHICLE. AGENT ADVISED CUSTOMER OF MAZDA'S POLICY THAT A LOANER VEHICLE IS OFFERED AFTER A DIAGNOSIS AND IF VEHICLE IS A WARRANTABLE REPAIR OVER 4 HOURS, CUSTOMER BECAME UPSET STATING SHE WOULD LIKE TO SPEAK TO A SUPERVISOR, AGENT PUT CUSTOMER ON HOLD AND REVIEWED 0032012 11 02CRPP103 WITH SUPERVISOR WHO ADVISED MAZDA WILL NOT APPROVE A LOANER VEHICLE AND THAT WE CAN REVIEW FOR A LOANER ONCE THE VEHICLE IS DIAGNOSED. AGENT ADVISED CUSTOMER THAT SUPERVISOR REVIEWED FOR LOANER AND EXPLAINED MAZDA'S POLICY TO CUSTOMER AGAIN. CUSTOMER DEMANDED TO SPEAK TO A SUPERVISOR. AGENT TRANSFERED CALL TO SUPERVISOR WITH PERMISSION. 0042012 11 02CRPP305 ESCALATE CUSTOMER STATES THAT SHE NEEDS RENTAL WHILE VEHICLE IS BEING DIAGNOSED AT DEALERSHIP. SUPERVISOR ADVISED THAT VEHICLE IS OUT OF WARRANTY AND VEHICLE MUST BE DIAGNOSED PRIOR TO MAZDA PROVIDING RENTAL. CUSTOMER GOT IRRATE STATING MAZDA NEEDS TO HELP HER. SUPERVISOR ADVISED THAT THIERE IS PROPER PROCEDURE THAT HAS TO BE FOLLOWED TO REVIEW FOR AWA/GOODWILL. CUSTOMER INQUIRED ON HOW MUCH MAZDA WOULD ASSIST WITH BECAUSE IF MAZDA WILL NOT HELP SHE WILL HAVE TO HAVE TOWED BACK OUT TO BE REPAIRED AT INDEPENDENT SHOP BECAUSE DEALER IS 0052012 11 02CRPP305 TOO EXPENSIVE. SUPERVISOR ADVISED THAT IS PROCEDURE AND IT IS UP TO CUSTOMER IF SHE WOULD LIKE MAZDA TO LOOK INTO OR HAVE REPAIRED ELSEWHERE HOWEVER UNTIL DIAGNOSIS, MAZDA WOULD NOT BE ABLE TO ADVISE WHAT ASSIST WOULD BE NEEDED. CUSTOMER THEN HUNG UP ON SUPERVISOR. 0062012 11 02CRPP103 CUSTOMER CONTACTED 23925 AND SPOKE TO SERVICE ADVISOR . AGENT INQUIRED IF CUSTOMER'S VEHICLE WAS ADVISED CUSTOMER'S VEHICLE IS NOT CURRENTLY AT 23925. AGENT CONTACTED ROADSIDE ASSISTANCE TO INQUIRE IF CUSTOMER CANCELED TOW. ROADSIDE ASSISTANCE AGENT ADVISED ALPINE TOWING DROPPED VEHICLE TO 23925. AGENT CONTACTED 23925 AND SPOKE TO SERVICE ADVISOR ALBERTO. AGENT INQUIRED ABOUT VEHICLE'S DIAGNOSIS. ADVISED AGENT THE VEHICLE WAS NOT TOWED TO 23925. 0072012 11 02CRPP103 AGENT CONTACTED ROADSIDE ASSISTANCE TO INQUIRE IF CUSTOMER CANCELED TOW. ROADSIDE ASSISTANCE VERIFIED THAT CUSTOMER CANCELED TOW REQUEST. AGENT ADVISED CUSTOMER SHE WOULD NEED TO HAVE VEHICLE DIAGNOSED AT A MAZDA DEALERSHIP AND PAY FOR DIAGNOSIS BEFORE WE CAN REVIEW FOR AWA. AGENT AUTHORIZED GOODWILL TOW FOR CUSTOMER. CUSTOMER CANCELED GOODWILL TOW AGENT AUTHORIZED. AGENT CLOSED CASE AS CUSTOMER DID NOT TAKE VEHICLE TO A MAZDA DEALERSHIP FOR DIAGNOSIS. AGENT WILL RE OPEN UPON CUSTOMER CONTACT.

CQIS Reco mmendatio

Tire Information			
Tire Manufacturer	Unknown	Tire Size	Unknown
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information			
VIN	JM3TB2MA9A0	Engine Serial Number	CA 10348890
Model Year	2010	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	04-Aug-2010	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region		Warranty Start Date	26-Sep-2010
Build Country Code		Transmission Serial Number	
Mileage	36400	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

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	dity Assignment			A CONTRACTOR OF THE CONTRACTOR
ommodity		s-service brakes—	Symptom	function-malfunction/inoperative
ommodity	chassis	s-service brakes—	Symptom	function-operates too slowly
ommodity		s-service brakes—	Symptom	function-steering/brake ineffective
ommodity	chassis	s-service brakes—	Symptom	mod-driving condition-on deceleration/braking
ommodity	chassis	s-service brakes—	Symptom	mod-driving condition-while driving
ommodity	chassis	s-service brakes—	Symptom	mod-intermittent/random
ommodity	chassis	s-service brakes—	Symptom	no keyword found
ommodity	chassis	s-service brakes—	Symptom	no problem found
ommodity	chassis	s-service brakes—	Symptom	nvh-noisy operation
ommodity	chassis	s-service brakes—	Symptom	parking brake-does not engage/hold
ommodity	chassi	s-service brakes-master cyli	nder/booster/Symptom	administrative cost
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Report I	Details			
		NATIONAL STREET		
ource Claim	Key	145453940	Warranty Component C	lassification
			(WCC)	
orporate Pro	oduct Systems Classifica	ation	Time in Service	26
CPSC)				
	ndition Code		V Function Group (VFG)	
CONTRACTOR OF THE PROPERTY OF	m Program Type		Repair/Report/Paid Date	16-Jan-2013
ersion Series			Load Date	03 -Mar-2013
THE RESERVE OF THE RE	refix- Base - Suffix		Dealer Code	23899
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ausal Part N		unknown	Dealer Name	FERMAN MAZDA OF BRANDON
	art Prefix-Base-Suffix		Dealer City	TAMPA
2072000	art Numbers		Dealer State/Province	FL
ault Code			Dealer Country	USA
				0126226600
			Dealer Phone Number	8136236600
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abor Operation ommunication in the communication in the comment of	ION CODE ION Type Date CUSTOMER STATES E VEHICLE NEEDED WA AFTER BRAKE FLUS CUSTOMER CALLED BRAKES SEVERAL TH SENT OUT LETTER WA LOUIS (SVM). 0022013 THE COST WAS INTLA DONE LESS EXPENSI WOULD PROVIDE THE AND COUNTERED WI REPAIR COST IS REA OFFERING A RENTAL ON BREAK, LEFT ME AMTO SUMM REGARDING THIS CU HAVE NO ISSUE WITH KEEP THEM SERVICE REGIONMAZDA NOR	BROUGHT TO 23899 BACK IN IT AS A BRAKE FLUSH AND COUNTY OF THE PROVIDING SOME TYPE OF AS 1032013 O1 17crpp116 CALLED 23899, SPALLY \$700+ FOR REPAIR. CUSTONE 23899 OFFERED APPROXIVE. 0042013 01 22crpp116 ONAIVEHICLE. 0042013 01 22crpp116 SSAGE. 941 539 4322 0052013 01 ERSUBJECT FW MASTER CYNTROLE OF THE DEALER DID PROVIDING SOME TYPE OF AS 105 AT THE DEALER. \$250 WOTH AMERICAN OPERATIONS COM CALLED CUSTOME.	Attachment VOQ Component Descrip UNE INTERMITTANT HISSING NO JLDN'T DUPLICATE SOUND, CUS RDAY TRIED TO STOP VEHICLE AME DAY WHEN DRIVING TO 233 LE NEEDS BOO 16crpp116 REQ DESC BRAKE CA POKE TO BROWN BOOSTER & MA TOMER CAME BACK WITH INFO IMATELY \$100 OFF THE INTIAL HE REPAIR FOR THE \$600+ PRICE \$721 INCLUDING THE RENTAL. S BLE AND VEHICLE IS OUT OF VEHICLE OF THE SECREP	DISE DURING BRAKING, 23899 DIAGNOSED AI TOMER STATES NOISE WAS STILL HAPPENING AND DIDN'T STOP AS QUICKLY AS NORMA 899 VEHICLE WOULDN'T STOP UNTIL PUMPE LLED 23899, NO ANSWER LEFT MESSAGE FOR ASTER CYLINDER NEEDS TO BE REPLACED AN ORMATION THAT SHE COULD GET THE REPARESTIMATE. CUSTOMER THEN ASKED IF THE STHEM SHE WOULD DO IT. SVM GOT INVOVLE ABOUT SITUATION, ADVISE WARRANTY BY MILEAGE, DOESN'T SUGGES OF LEFT MESSAGE. CUSTOMER CALLED, AGES SENT WEDNESDAY, JANUARY 23, 2013 10. BOOSTERDAN, SEE THE INFORMATION BELO REPAIRS AND THEY HAVE BEEN COMPLETED AL, I WOULD LIKE TO SEE GIFT CARDS SENT MENDED AL, I WOULD LIKE TO SEE GIFT CARDS SENT MENDED AND METALED AND M
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property of the property of th	ION CODE ION Type Date CUSTOMER STATES E VEHICLE NEEDED WA AFTER BRAKE FLUS CUSTOMER CALLED BRAKES SEVERAL TH SENT OUT LETTER WA LOUIS (SVM). 0022013 THE COST WAS INTLA DONE LESS EXPENSI WOULD PROVIDE THE AND COUNTERED WI REPAIR COST IS REA OFFERING A RENTAL ON BREAK, LEFT ME AMTO SUMM REGARDING THIS CU HAVE NO ISSUE WITH KEEP THEM SERVICE REGIONMAZDA NOR	BROUGHT TO 23899 BACK IN IT AS A BRAKE FLUSH AND COUNTY OF THE PROVIDING SOME TYPE OF AS 1032013 O1 17crpp116 CALLED 23899, SPALLY \$700+ FOR REPAIR. CUSTONE 23899 OFFERED APPROXIVE. 0042013 01 22crpp116 ONAIVEHICLE. 0042013 01 22crpp116 SSAGE. 941 539 4322 0052013 01 ERSUBJECT FW MASTER CYNTROLE OF THE DEALER DID PROVIDING SOME TYPE OF AS 105 AT THE DEALER. \$250 WOTH AMERICAN OPERATIONS COM CALLED CUSTOME.	Attachment VOQ Component Descrip UNE INTERMITTANT HISSING NO JLDN'T DUPLICATE SOUND, CUS RDAY TRIED TO STOP VEHICLE AME DAY WHEN DRIVING TO 233 LE NEEDS BOO 16crpp116 REQ DESC BRAKE CA POKE TO BROWN BOOSTER & MA TOMER CAME BACK WITH INFO IMATELY \$100 OFF THE INTIAL HE REPAIR FOR THE \$600+ PRICE \$721 INCLUDING THE RENTAL. S BLE AND VEHICLE IS OUT OF VEHICLE OF THE SECREP	DISE DURING BRAKING, 23899 DIAGNOSED AI TOMER STATES NOISE WAS STILL HAPPENING AND DIDN'T STOP AS QUICKLY AS NORMA 899 VEHICLE WOULDN'T STOP UNTIL PUMPE LLED 23899, NO ANSWER LEFT MESSAGE FOR ASTER CYLINDER NEEDS TO BE REPLACED AN ORMATION THAT SHE COULD GET THE REPARESTIMATE. CUSTOMER THEN ASKED IF THE STHEM SHE WOULD DO IT. SVM GOT INVOVLE ABOUT SITUATION, ADVISE WARRANTY BY MILEAGE, DOESN'T SUGGES OF LEFT MESSAGE. CUSTOMER CALLED, AGES SENT WEDNESDAY, JANUARY 23, 2013 10. BOOSTERDAN, SEE THE INFORMATION BELO REPAIRS AND THEY HAVE BEEN COMPLETED AL, I WOULD LIKE TO SEE GIFT CARDS SENT MENDED AL, I WOULD LIKE TO SEE GIFT CARDS SENT MENDED AND METALED AND M

Tire Manufacturer	Unknown	Tire Size	Unknown	
Tire Brand Series		Wheel		
DOT Left Front		DOT Right Front	The second second	
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

VIN	JM3TB2MA9A0	Engine Serial Number	CA 10346337
Model Year	2010	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	18-Aug-2010	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region		Warranty Start Date	06-Dec-2010
Build Country Code		Transmission Serial Number	
Mileage	52000	Vehicle Axle Ratio	P I
Vehicle Restraint Code			2.
venicie restanti code			

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		624170147		Sou	irce Code	MAZL	DA CAC
Commod	lity Assign	ment					
Commodity	, , ,	chassis-servic	e brakes-master	cylinder/booster/	Symptom	admi	nistrative cost
		hydroboost—					
Commodity		chassis-servic	e brakes-master	cylinder/booster/	Symptom	funct	ion-malfunction/inoperative
Significant Ev	vent				Verified	N	
Trend In	formation						
Tread Categor		103		Tra	ad Category Description	loor vio	brakes
Reported in Ti	read Quarter	Q3 2013		116	au Category Description	SCIVICO	Oldkes
		Q- 2013					
Report D		-		- 10			
Source Claim Key			435032	C	Varranty Component Cl WCC)		C
	oduct Systems C	lassification		T	ime in Service		36
(CPSC)							
Customer Cor	ndition Code			V	Function Group (VFG)		17.6 2012
	n Program Type				epair/Report/Paid Date		17-Sep-2013
Version Series					oad Date		22 - Sep-2013
	refix- Base - Suff	1000			Pealer Code		51454 MARTINI MAZDA
Causal Part N	ame art Prefix-Base-S		nown		Pealer Name		MARTIN MAZDA NEWARK
		umx			ealer City		DE
Non Causal Pa Fault Code	art Numbers				Pealer State/Province		USA
Diagonstic Tre	aubla Cada				Pealer Phone Number		USA
Labor Operati					ttachment		
Communication					OQ Component Descript	on Codo	
Maintenance l		22 -	Sep-2013	V	OQ Component Descript	ion Code	
September 2010	2.100.0						THE VEHICLE TAKEN TO A LOCAL
Technician Comment	WHILE HER VI		GARDS TO THIS CONG REPAIRED.	OMPONENT. WOU	JLD LIKE MAZDA TO	CONSIDE	R PROVIDING HER WITH A LOANER
CQIS Recom							
mendations							
Tire Info	rmation				0.00	TAX NO.	
Tire Manufact	turer	Unknown		Tire	Size	Unkno	wn
Tire Brand Se				Wh			
DOT Left From					T Right Front		
DOT Left Rea					T Right Rear		
DOT Left Inn	er			DO	T Right Inner		
DOT Spare							11
	nformation					P14 10	74104
VIN		JM3TB2MV	/Au		nne Serial Number		341925
Model Year		COD ALTO	TRANS AISIN F21	Eng	nne Description	3.7L 4 CX 9	V DAMB PFI V6 NA GAS
Transmission Body Cab Sty		Unknown	TRAINS AISIN F21		ve Line		L/H FRONT DRIVE
Production Da	ata	15-Jun-2010			ail Sale Indicator Code	2 WIII	LITTRONT DRIVE
Plant Descript	dic trop		ASSEMBLY PLAN		au Sale Indicator Code		
Build Regree	поп	THOSHIVE	A ASSEMBLI PLAN		rranty Start Date	23-Oct	2010
Build Region Build Country	Code				nsmission Serial Number		-2010
Mileage	Coue	45000			nicle Axle Ratio		
Vehicle Restra	aint Code	15000		Ven	nere Plate Ratio		
venicle restra	unit Couc						

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ECI Record		62416968	6	Sou	irce Code	MAZL	DA CAC	
Commod	lity Assigni	nent						
Commodity	, ,	chassis-ser	vice brakes-master	cylinder/booster	Symptom	funct	ion-malfunction/inoperative	
		hydroboost-			Acres 1			
Commodity		chassis-ser	vice brakes-master	cylinder/booster	Symptom	funct	ion-steering/brake ineffective	
		hydroboost-						
Commodity		chassis-ser	SAME TANKS AND ADDRESS OF	cylinder/booster	Symptom	nvh-1	noisy operation	
	hydroboo		-					
Significant Ev					Verified	N		
Tread In	formation							
Tread Category Code 03				Tre	ad Category Description	service	brakes	
Reported in Ti	read Quarter	Q3 2013					4.1	
Report D)etails							
Source Claim		1	49425020	NV.	Varranty Component C	lassification		
			10.120.020		WCC)		L.	
Corporate Pro	oduct Systems Cl	assification			ime in Service			
(CPSC)								
Customer Cor					Function Group (VFG)		in a second	
Source System	n Program Type				lepair/Report/Paid Date		28-Aug-2013	
Version Series	s Code refix- Base - Suffi				oad Date Dealer Code		01 -Sep-2013 42123	
Causal Part N			ınknown		Dealer Name		NEFTIN WESTLAKE MAZDA	
A STATE OF THE PARTY OF THE PAR	art Prefix-Base-Si		MALIOWIL		Dealer City		THOUSAND OAKS	
Non Causal Pa					Dealer State/Province		CA	
Fault Code					Dealer Country		USA	
Diagonstic Tro					Dealer Phone Number		8054979404	
Labor Operati Communication					Attachment OO Component Descrip	tion Code		
Maintenance I			01 -Sep-2013		OQ Component Descrip	uon code		
Comment	CONCERN WA	S DUE TO		E OF THE BRAKE I			ERE SHE WAS INFORMED THAT HER HAT SHE SHOULD NOT HAVE TO PAY	
Technician	1						100	
Comment								
CQIS Recom	7							
mendations								
Tire Info	rmation							
Tire Manufact		Unknown		Tire	Size	Unkno	wn	
Tire Brand Se				Wh				
DOT Left From	200				T Right Front			
DOT Left Rea				The second secon	I Right Rear			
DOT Left Inno DOT Spare	er			DO	T Right Inner			
Vehicle I	nformation		Garage Co.				SULLA CONTRACTOR OF THE CONTRA	
VIN		JM3TB2N	AV8A0		gine Serial Number		347850	
Model Year Transmission		2010 6 SPD AT	TO TRANS AISIN F2		gine Description	3.7L 4 CX 9	V DAMB PFI V6 NA GAS	
Body Cab Sty		Unknown			ve Line		L/H FRONT DRIVE	
Production Da		02-Aug-2			ail Sale Indicator Code	2 1111		
Plant Descript	tion		MA ASSEMBLY PLA	NT JAPAN Rea	iquired Vehicle			
Build Region					rranty Start Date		21	
Build Country Mileage	y Code	55000			nsmission Serial Number ucle Axle Ratio	r .	11	
Vehicle Restra	aint Code	55000		ver	Here wate with			
· cincic resur	unit Code							

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ECI Record	624168	138	Source Code	MAZDA	A CAC		
Commodity A	ssignment	4444					
Commodity	chassis	-service brakes—	Symptom		sy operation		
Significant Event			Venfied	N	4.4		
Tread Informa	ation						
Tread Category Code 03		Tread Category Description service brakes					
Reported in Tread Qua	arter Q3 201	3	*				
Report Details	S						
Source Claim Key		148835580	Warranty Component Class				
			(WCC)				
Corporate Product Sy	stems Classification	on	Time in Service	2	9		
(CPSC)							
Customer Condition C	Code		V Function Group (VFG)		1		
Source System Progra	m Type		Repair/Report/Paid Date	2	6-Jul-2013		
Version Series Code	and the same of th		Load Date	2	8 -Jul-2013		
Causal Part Prefix- Ba	se - Suffix		Dealer Code	C	INKNOW		
Causal Part Name		unknown	Dealer Name		11		
Non Causal Part Prefix			Dealer City				
Non Causal Part Num	bers		Dealer State/Province		2. 2		
Fault Code	5.		Dealer Country	C	ISA		
Diagonstic Trouble Co			Dealer Phone Number				
Labor Operation Code			Attachment				
Communication Type		Li-ruch -	VOQ Component Description	1 Code			
Maintenance Date		28 -Jul-2013					
Technician Comment C Q I S Recommendations							
Tire Informat	lan						
The second secon			T 8	II I also see			
Tire Manufacturer Tire Brand Series	Unkno	WIL	Tire Size Wheel	Unknow	ш		
DOT Left Front			DOT Right Front				
DOT Left Rear			DOT Right Rear	-			
DOT Left Inner			DOT Right Inner	-			
DOT Spare			DOT Right Hiner				
Vehicle Inform	nation			-			
VIN		33BA3B0	Engine Serial Number	ICA 103	79104		
Model Year	2011	SBASBO	Engine Description		DAMB PFI V6 NA GAS		
Transmission	P.5.75)	AUTO TRANS AISIN F21	Vehicle Description	CX 9	DAIVID FTI VO NA GAS		
Body Cab Style	Unkno		Drive Line		WHEEL LEFT HAND DRIVE		
Production Date	09-Feb		Retail Sale Indicator Code	ALL T	TILLED DEL I HAMD DINIVE		
Plant Description		HIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle				
Build Region	IIICOS	THING ASSEMBLI FLAIT JAPAN	Warranty Start Date	24-Mar-	2011		
Build Country Code			Transmission Serial Number	Z-TVIdI-	2011		
Mileage	68000		Vehicle Axle Ratio				
Vehicle Restraint Code			101110				

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ECI Record	6241672	.68	Soi	urce Code	MAZL	DA CAC
Commodity Assign	ment					
Commodity	chassis-se	ervice brakes-master	cylinder/booste	r/Symptom	no l	reyword found
Commission	hydroboos		cymac, occur	,,		icy word round
Significant Event	lly Grooos			Venfied	N	
Tread Information						
Tread Category Code			Trans.	1C.	- C	L.L.
Reported in Tread Quarter	Q3 2013		116	ead Category Description	service	brakes
	Q3 2013					
Report Details						
Source Claim Key		148487520		Warranty Component Class WCC)	sification	
Corporate Product Systems ((CPSC)	Classification	1		ime in Service		
Customer Condition Code				Function Group (VFG)		
Source System Program Type				Repair/Report/Paid Date		05-Jul-2013
Version Series Code				oad Date		07 -Jul-2013
Causal Part Prefix- Base - Suf	fix			Dealer Code		51562
Causal Part Name		unknown	I	Dealer Name		FITZGERALD MAZDA OF ANNAPOLIS
Non Causal Part Prefix-Base-	Suffix			Dealer City		ANNAPOLIS
Non Causal Part Numbers				Dealer State/Province		MD
Fault Code				Dealer Country		USA
Diagonstic Trouble Code				Dealer Phone Number		4102665700
Labor Operation Code				Attachment		
Communication Type				OQ Component Description	1 Code	
Maintenance Date		07 -Jul-2013				
Technician Comment		RYLAND AWAITING TH	240.700			
CQIS Recomm						
Tire Information						
Tire Manufacturer						
	Unknow	n		e Size	Unkno	wn
Tire Brand Series	Unknow	n	WI	ieel	Unkno	wn
DOT Left Front	Unknow	n	WI DC	neel OT Right Front	Unkno	wn
DOT Left Front DOT Left Rear	Unknow	n	DO DO	neel OT Right Front OT Right Rear	Unkno	wn
DOT Left Front DOT Left Rear DOT Left Inner	Unknow	n	DO DO	neel OT Right Front	Unkno	wn
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare		n .	DO DO	neel OT Right Front OT Right Rear	Unkno	wn
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio	n		WE DO	ieel DT Right Front DT Right Rear DT Right Inner		
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN	п		DC DC DC	ieel OT Right Front OT Right Rear OT Right Inner	CA 10	355512
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year	п	BN6BG	DO D	preel Of Right Front Of Right Rear Of Right Inner	CA 10 3.7L 4	
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Transmission	IM31B3 2011 6 SPD A	BV6BC UTO TRANS AISIN F21	Eng Eng Vel	T Right Front T Right Rear T Right Rear T Right Inner gine Serial Number gine Description nicle Description	CA 10 3.7L 4 CX 9	355512 V DAMB PFI V6 NA GAS
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Transmission Body Cab Style	IN JM3TB3 2011 6 SPD A CA WE	BV6BU SUPPLIES DOOR LIGHT TRUCK	Eng Eng Vel	or Right Front Of Right Front Of Right Rear Of Right Inner gine Serial Number gine Description nicle Description tye Line	CA 10 3.7L 4 CX 9	355512
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Fransmission Body Cab Style Production Date	M3TB3 2011 6 SPD A CA WE 05-Oct-2	UTO TRANS AISIN F21 5 DOOR LIGHT TRUCK	Eng Eng Vel Drn Ret	gine Senal Number gine Description incle Description we Line tail Sale Indicator Code	CA 10 3.7L 4 CX 9	355512 V DAMB PFI V6 NA GAS
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Transmission Body Cab Style Production Date Plant Description	M3TB3 2011 6 SPD A CA WE 05-Oct-2	BV6BU SUPPLIES DOOR LIGHT TRUCK	Eng Eng Vel Drn Ret	gine Serial Number gine Description nicle Description we Line tail Sale Indicator Code aguired Vehicle	CA 10 3.7L 4 CX 9	355512 V DAMB PFI V6 NA GAS
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	M3TB3 2011 6 SPD A CA WE 05-Oct-2	UTO TRANS AISIN F21 5 DOOR LIGHT TRUCK	Eng Eng Vel Dra Vel Dra Ret JAPAN Res	gine Serial Number gine Description nicle Description we Line tail Sale Indicator Code aquired Vehicle uranty Start Date	CA 10 3.7L 4 CX 9	355512 V DAMB PFI V6 NA GAS
DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informatio VIN Model Year Fransmission Body Cab Style Production Date Plant Description	M3TB3 2011 6 SPD A CA WE 05-Oct-2	UTO TRANS AISIN F21 5 DOOR LIGHT TRUCK	Eng Eng Vel Dr TAPAN Res Val	gine Serial Number gine Description nicle Description we Line tail Sale Indicator Code aguired Vehicle	CA 10 3.7L 4 CX 9	355512 V DAMB PFI V6 NA GAS

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	624170321	Source Code	MAZDA CAC
Commodity Assign	iment		
Commodity		linder/booster/Symptom	field service action
Commodity	chassis-service brakes-master cy hvdroboost—	linder/booster/Symptom	function-malfunction/moperative
Significant Event		Verified	N
Tread Information	Transfer of the second		
Tread Category Code	D3	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013	reno caregory Description	SEL VACO GALLECO
Report Details		-3.7	
Source Claim Key	149435421	Warranty Component Class	ssification
1		(WCC)	American III
Corporate Product Systems	Classification	Time in Service	32
(CPSC)		and the second	
Customer Condition Code		V Function Group (VFG)	
Source System Program Type		Repair/Report/Paid Date	19-Sep-2013
Version Series Code	OF .	Load Date	29 -Sep-2013 UNKNOW
Causal Part Prefix- Base - Su Causal Part Name		Dealer Code	UNKNOW
Non Causal Part Prefix-Base-	unknown	Dealer Name Dealer City	
Non Causal Part Numbers	Sumx	Dealer State/Province	
Fault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	USA
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description	on Code
Maintenance Date	29 -Sep-2013	vo Q component Description	on code
	MER INQUIRING IF THERE ARE ANY		AVING IT DONE AT A THIRD PARTY FOR \$550.
C Q I S Recommendations			- 1
Tire Information		Andrew State of the Control of the C	- 1.04 M
Tire Manufacturer	Unknown	Tire Size	Unknown
Fire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			
Vehicle Information			- Nikologia
VIN	JM3TB3CV0B0	Engine Serial Number	CA 10365189
Model Year	2011	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Iransmission	6 SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	23-Nov-2010	Retail Sale Indicator Code	
Plant Description Build Region	HIROSHIMA ASSEMBLY PLANT JA		08-Feb-2011
Build Country Code		Warranty Start Date Transmission Serial Number	V0-1'CU-2U11
Mileage	42000	Vehicle Axle Ratio	
Vehicle Restraint Code	12000	remete risit rento	
THE RESERVE OF THE PARTY OF THE			

Disclaimer

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624166823

ECI Record

Concern Driven Reporting

Report Detail

MAZDA CAC

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Source Code

Commodity Assign	nment				
Commodity	chassis-service	brakes-master cyli	nder/booster/Symptom	administrative cost	
	hydroboost—				
Commodity	chassis-service	brakes-master cyli	nder/booster/Symptom	function-malfunction/inoperative	
Constant Care	hydroboost—	Lastra martin and	1-0	Continue de minute de la institución	
Commodity	chassis-service	brakes-master cyli	nder/booster/Symptom	function-steering/brake ineffective	
Commodity	chassis-service	brakes-master cyli	nder/booster/Symptom	mod-driving condition-at high rpm	
ommouny	hvdroboost—	orakes-master cyn	nder/oooster/sympion	niod driving condition at high tpin	
ignificant Event	Hydroboost		Verified	N	
0			- Indiana de la constanta de l		
read Information					
read Category Code	03		Tread Category Descri	ption service brakes	
eported in Tread Quarter	Q2 2013				
Report Details		and the same of th			
ource Claim Key	1483	23200	Warranty Compone	nt Classification	
			(WCC)	The state of the s	
orporate Product Systems	Classification		Time in Service	27	
CPSC)					
ustomer Condition Code			V Function Group (
ource System Program Typ	oe .		Repair/Report/Paid I		
ersion Series Code	.00		Load Date	30 -Jun-2013	
ausal Part Prefix- Base - Su		000	Dealer Code	51584	
ausal Part Name	unkn	own	Dealer Name	GIUFFRE MAZDA	
on Causal Part Prefix-Base	e-Sumx		Dealer City	BROOKLYN	
on Causal Part Numbers			Dealer State/Provinc		
ault Code Diagonstic Trouble Code			Dealer Country	USA	
hagonetic I fouble Code			Dealer Phone Numb	r 7187483636	
			The Table	The state of the s	
abor Operation Code			Attachment		
abor Operation Code ommunication Type faintenance Date ustomer CUSTOMER THAT THE 1 51584 HAS	R STATES THAT H BRAKE BOOSTER STATED THAT TH	R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE	BRAKE BOOSTER FOR A WEEK. CUSTOMES HAS REQUESTED A RENTAL VEHICLE. YOULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type faintenance Date ustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE.	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE.	
abor Operation Code Communication Type Maintenance Date Tustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE.	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE.	
abor Operation Code Communication Type Maintenance Date Customer Customer THAT THE 1 51584 HAS RESPONSE. Cechnician Comment	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE.	
abor Operation Code communication Type daintenance Date Ustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE. Cechnician comment CQIS Recom	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE.	
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abor Operation Code ommunication Type laintenance Date ustomer CUSTOMER THAT THE I 51584 HAS RESPONSE. echnician omment QIS Recom lendations Tire Information are Manufacturer	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE.	
abor Operation Code ommunication Type Iaintenance Date ustomer USTOMER THAT THE I 51584 HAS RESPONSE. echnician omment QIS Recom tendations Irre Information or Manufacturer tre Brand Series	R STATES THAT H BRAKE BOOSTEI STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type Iaintenance Date ustomer CUSTOMER THAT THE I 51584 HAS RESPONSE. echnician omment QIS Recom lendations Tire Information ire Manufacturer ire Brand Series OT Left Front	R STATES THAT H BRAKE BOOSTEI STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W Tire Size Wheel DOT Right Front	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type Internation Type Internation Type Internation Type Internation Type Internation Type Internation Int	R STATES THAT H BRAKE BOOSTEI STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W Trie Size Wheel DOT Right Front DOT Right Rear	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type laintenance Date ustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE. echnician omment QIS Recommendations lire Information are Manufacturer are Brand Series OT Left Front OT Left Rear OT Left Inner	R STATES THAT H BRAKE BOOSTEI STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W Tire Size Wheel DOT Right Front	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type laintenance Date ustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE. echnician omment QIS Recommendations Circ Information are Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W Trie Size Wheel DOT Right Front DOT Right Rear	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type laintenance Date ustomer CUSTOMER THAT THE I 51584 HAS RESPONSE. echnician omment QIS Recommendations Tire Information me Manufacturer me Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER HEY REACHED OUT TO	VOQ Component De AT 51584 DUE TO A FAULTY UNTIL NEXT WEEK AND HE D MAZDA TO SEE IF THEY W Tire Size Wheel DOT Right Front DOT Right Inner	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R	
abor Operation Code ommunication Type In the Information In the Inform	R STATES THAT H BRAKE BOOSTER STATED THAT TH	IS VEHICLE HAS BEEN R IS ON BACK ORDER HEY REACHED OUT TO	Tre Size Wheel DOT Right Inner Engine Senal Number	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321	
abor Operation Code ommunication Type laintenance Date ustomer CUSTOMER THAT THE 1 51584 HAS RESPONSE. echnician omment QIS Recommendations Ire Information or Manufacturer or Brand Series OT Left Front OT Left Rear OT Left Inner OT Spare chicle Informatio IN Lodel Year	On Unknown Unknown Unknown Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO	Irre Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS	
abor Operation Code ommunication Type Internation Type Internation Type Internation Type Internation Type Internation Type Internation Int	Unknown Unknown Unknown On UNKNOWN	IS VEHICLE HAS BEEN R IS ON BACK ORDER HEY REACHED OUT TO	Tire Size Wheel DOT Right Inner Engine Serial Number Engine Description Vehicle Description	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9	ECEI
abor Operation Code communication Type daintenance Date Tustomer CUSTOMER THAT THE I 51584 HAS RESPONSE. The Information and Series OT Left Front OT Left Inner	Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE	ECEI
abor Operation Code communication Type daintenance Date Tustomer Customer That The I 51584 HAS RESPONSE. The Information Tree Information Tree Brand Series The Information The In	Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO BUTTON TRANS AISIN F21	Tire Size Wheel DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator O	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE	ECEI
abor Operation Code communication Type daintenance Date Tustomer Customer That The I 51584 HAS RESPONSE. The Information Tree Information Tree Information Tree Brand Series The Brand Series The Information Tree Information Tr	Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator C	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE	ECEI
abor Operation Code Communication Type Maintenance Date Us to mer CUSTOMER THAT THE I 51584 HAS RESPONSE. Technician Comment	Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO BUTTON TRANS AISIN F21	Tre Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Co	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE 20-Apr-2011	ECEI
abor Operation Code Communication Type Maintenance Date Tustomer Customer That The I 51584 HAS RESPONSE. The Information Tree Manufacturer Tree Brand Series FOT Left Front FOT Left Rear FOT Left Inner FOT Left Inne	Unknown Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO BUTTON TRANS AISIN F21	Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator C PAN Reaquired Vehicle Warranty Start Date I Transmission Serial Nie	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE 20-Apr-2011	ECEI
abor Operation Code Communication Type Maintenance Date Customer Customer THAT THE 1 51584 HAS RESPONSE. Cechnician Comment COIS Recommendations Fire Information Tire Manufacturer Tire Brand Series DOI Left Front DOT Left Rear DOT Left Inner DOT Left Inner DOT Spare Vehicle Informatio IN Model Year Transmission Transmission Tody Cab Style Transcription	Unknown	IS VEHICLE HAS BEEN R IS ON BACK ORDER I HEY REACHED OUT TO BUTTON TRANS AISIN F21	Tre Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Co	BRAKE BOOSTER FOR A WEEK. CUSTOME! HAS REQUESTED A RENTAL VEHICLE. OULD COVER A RENTAL BUT HAS NOT R Unknown CA 10376321 3.7L 4V DAMB PFI V6 NA GAS CX 9 ALL 4 WHEEL LEFT HAND DRIVE 20-Apr-2011	ECEI

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6241731	59	Sor	urce Code	MAZD	A CAC
Commodity Ass	ionment					
Commodity	chassis-se	rvice brakes-master	cylinder/booster	Symptom	functi	ion-malfunction/inoperative
Commodity	hydroboos		cylinder/ocosici	Symptom	Tuncu	ion-martinetion moperative
Significant Event	nyuroboos			Verified	N	
Tread Informat	ion					
read Category Code	03		The	ead Category Description	service	healcas
Reported in Tread Quarte			110	ead Category Description	Scivice	DIAKES
	A (2013					
Report Details		110113012				
Source Claim Key		149443246	C	Warranty Component Class WCC)		
Corporate Product Syste	ms Classification		I	ime in Service		31
CPSC)						
Customer Condition Cod		11 A		Function Group (VFG)		Sea of the season
Source System Program	Гуре			Repair/Report/Paid Date		07-Nov-2013
Version Series Code				oad Date		01 -Dec-2013
Causal Part Prefix- Base	- Suffix		I.	Dealer Code		51643
Causal Part Name		unknown	T.	Dealer Name		HERITAGE MAZDA TOWSON
Non Causal Part Prefix-B	ase-Suffix		I	Dealer City		LUTHERVILLE
Non Causal Part Number				Dealer State/Province		MD
Fault Code				Dealer Country		USA
Diagonstic Trouble Code		la constant of the constant of		Dealer Phone Number		4104278000
Labor Operation Code		f		Attachment		1104270000
Communication Type			-	OQ Component Description	Code	
Maintenance Date		01 -Dec-2013		OQ Component Description	Code	
Technician Comment COIS Recom				VOULD COST \$600 TO RE		
nendations						
Tire Informatio						
Tire Manufacturer	Unknow	n		e Size	Unkno	wn
ire Brand Series				neel		
OOT Left Front				OT Right Front		
OOT Left Rear				OT Right Rear		
DOT Left Inner			DC	OT Right Inner		
OOT Spare						
Vehicle Informa	tion	and the same of				2.0
/IN	ЈМ3ТВ3	DV1B0	En	gine Serial Number	CA 103	382453
Model Year	2011			gine Description		V DAMB PFI V6 NA GAS
ransmission		UTO TRANS AISIN F21	Ve	hicle Description	CX 9	
Body Cab Style	Unknow			ive Line		WHEEL LEFT HAND DRIVE
Production Date	11-Mar-			tail Sale Indicator Code	TILL T	
Plant Description		HIMA ASSEMBLY PLAN		aquired Vehicle		
Build Region	IIICOSI	L. L		arranty Start Date	21-May	v-2011
Build Country Code				ansmission Serial Number	21-1v1d	, 2011
Mileage	53046			hicle Axle Ratio		
Valuate Destroint Cada	05040		VCI	mere rate rate		

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Report Detail

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ECI Record	624169286	Source Code	MAZDA CAC
Commodity Assignme	ent		
	assis-service brakes-master	cylinder/booster/Symptom	no keyword found
an a common programme and a common programme	droboost—		
Significant Event	7777579	Venfied	N
Tread Information			
Tread Category Code	03	Tread Category Description	service brakes
Reported in Tread Quarter	Q3 2013		
Report Details			
Source Claim Key	1149273420	Warranty Component Cla	assification
		(WCC)	
Corporate Product Systems Class	sification	Time in Service	30
(CPSC)		11110 111 11110	
Customer Condition Code		V Function Group (VFG)	
Source System Program Type		Repair/Report/Paid Date	20-Aug-2013
Version Series Code		Load Date	25 -Aug-2013
Causal Part Prefix- Base - Suffix		Dealer Code	51578
Causal Part Name	unknown	Dealer Name	COLONIAL MAZDA
Non Causal Part Prefix-Base-Suffi	x	Dealer City	DANBURY
Non Causal Part Numbers		Dealer State/Province	CT
Fault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	2037488700
Labor Operation Code		Attachment	
Communication Type		VOQ Component Descripti	on Code
Maintenance Date	25 -Aug-2013		
Technician Comment			
CQIS Recommen			
dations			
Tire Information			
The Control of the Co	Unknown	Tire Size	Unknown
Tire Brand Series	Olikilowii	Wheel	Chalown
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			
Vehicle Information	TO THE PARTY OF TH		
THE REPORT OF THE PROPERTY OF	M3TB3DV5B0	Engine Serial Number	CA 10364508
	2011	Engine Description	3.7L 4V DAMB PFI V6 NA GAS
	SPD AUTO TRANS AISIN F21	Vehicle Description	CX 9
	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
	19-Nov-2010	Retail Sale Indicator Code	
	HIROSHIMA ASSEMBLY PLAN		U.S. Contract
Build Region		Warranty Start Date	18-Mar-2011
Build Country Code		Transmission Serial Number	
	51000	Vehicle Axle Ratio	
Vehicle Restraint Code			V.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	62416	539	Sor	urce Code	MAZI	DA CAC
Commodi	ity Assignment					
Commodity	chassis-	service brakes-master	cylinder/booster	/Symptom	funct	tion-malfunction/inoperative
commence.	hvdroboo		25/200000000000000000000000000000000000			
Commodity	chassis-		cylinder/booster	/Symptom	funct	tion-steering/brake ineffective
	hydroboo	ost—	Contract Contract	200		The state of the s
Commodity	chassis-	service brakes-master	cylinder/booster	Symptom	high	effort
	hydroboo	ost—	V. C. W. V. V.			
Commodity	chassis-	service brakes-master	cylinder/booster	Symptom	park	ing brake-does not engage/hold
	hydroboo	ost—				
Commodity	chassis-	service brakes-master	cylinder/booster	Symptom	repai	r-prior repair mentioned
	hydroboo	ost—				
ignificant Eve	ent			Verified	N	
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And the second second						
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ource Claim I	Key	148603980		Warranty Component Cla	ssification	
				WCC)		
Corporate Proc	duct Systems Classificati	on		lime in Service		24
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Customer Cond	dition Code			Function Group (VFG)		Tanana 6
ource System	Program Type			Repair/Report/Paid Date		12-Jul-2013
Version Series	Code		1	Load Date		14 -Jul-2013
ausal Part Pre	efix- Base - Suffix		1.1	Dealer Code		51547
Causal Part Na		unknown		Dealer Name		SMITH CAIRNS MAZDA
Von Causal Par	rt Prefix-Base-Suffix			Dealer City		YONKERS
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ault Code	AL INC.					USA
ault Code Diagonstic Tro	uble Code			Dealer Phone Number		USA 9143778100
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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record	•					
Commo	odity Assign	ment				
ommodity		chassis-service brakes—		Symptom		tion-malfunction/inoperative
ommodity		chassis-service brakes-		Symptom	func	tion-steering/brake ineffective
ommodity		chassis-service brakes-		Symptom		oper assembly
ommodity		chassis-service brakes-		Symptom		-pre delivery
ommodity		chassis-service brakes—		Symptom		eyword found
ommodity chassis-service brakes-master c		master cylinder/boost	er/Symptom	func	tion-malfunction/inoperative	
Significant Event				Verified	N	
	nformation					444
	gory Code Tread Quarter	03 Q4 2012	1	read Category Description	n servic	e brakes
		Q+2012				
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Juice Clar	iii Key	144244340		Warranty Component (Ciassincation	
ornorata I	Draduct Sustana /	Tassification		(WCC)		22
	Product Systems C	lassification		Time in Service		32
PSC)						
	Condition Code			V Function Group (VFG		24.0 - 2012
	tem Program Type			Repair/Report/Paid Date		24-Oct-2012
rsion Sen				Load Date		04 -Nov-2012
	Prefix- Base - Suff			Dealer Code		42033
usal Part		unknown		Dealer Name		GALPIN MAZDA
	Part Prefix-Base-S	outhx		Dealer City		VAN NUYS
	Part Numbers			Dealer State/Province		CA
ult Code				Dealer Country		USA
	Trouble Code			Dealer Phone Number		8187423800
	ation Code			Attachment		T M Y
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Body Cab Style	Unknown	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	04-Feb-2010	Retail Sale Indicator Code	
Plant Description	HIROSHIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region		Warranty Start Date	16-Mar-2010
Build Country Code		Transmission Serial Number	
Mileage	41000	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6241621	29	Source Code	MAZDA CAC
Commodity Ass	signment			
Commodity	chassis-se	ervice brakes-master cylinder/b	ooster/Symptom	administrative cost
	hydroboos			
Significant Event			Venfied	N
Tread Informat	tion			
Tread Category Code	103		Tread Category Description	service brakes
Reported in Tread Quart	er Q1 2013	L =	3 , 1	Testing and the second
Report Details				
Source Claim Key		1146226700	Warranty Component Clas	cification
Source Claim Key		140220700	(WCC)	Sincation
Corporate Product Syste	ome Classification		Time in Service	27
(CPSC)	ems Classification		Time in Service	£'
Customer Condition Cod	da		V Function Group (VFG)	
Source System Program			Repair/Report/Paid Date	04-Mar-2013
Version Series Code	турс		Load Date	10 -Mar-2013
Causal Part Prefix- Base	- Suffix		Dealer Code	51584
Causal Part Name	Suma	unknown	Dealer Name	GIUFFRE MAZDA
Non Causal Part Prefix-I	Race-Suffix	MINIOWI	Dealer City	BROOKLYN
Non Causal Part Number			Dealer State/Province	NY
Fault Code			Dealer Country	USA
Diagonstic Trouble Code	e		Dealer Phone Number	7187483636
Labor Operation Code		1	Attachment	1107103030
Communication Type			VOQ Component Description	n Code
Maintenance Date		10 -Mar-2013		
Technician Comment				
CQIS Recomme				
ndations				
Tire Informatio	n			
Tire Manufacturer	Unknow	m	Tire Size	Unknown
Tire Brand Series	O India W	-	Wheel	- Camaronia
DOT Left Front			DOT Right Front	
DOT Left Rear			DOT Right Rear	
DOT Left Inner			DOT Right Inner	
DOT Spare				
Vehicle Informa	ation			
VIN	ЈМ3ТВ3	BMV5A0	Engine Serial Number	CA 10346753
Model Year	2010		Engine Description	3.7L 4V DAMB PFI V6 NA GAS
Transmission	6 SPD A	UTO TRANS AISIN F21	Vehicle Description	CX 9
Body Cab Style	Unknow	n	Drive Line	ALL 4 WHEEL LEFT HAND DRIVE
Production Date	23-Jul-2		Retail Sale Indicator Code	
Plant Description	HIROSI	HIMA ASSEMBLY PLANT JAPAN	Reaquired Vehicle	
Build Region			Warranty Start Date	22-Dec-2010
Build Country Code			Transmission Serial Number	
Mileage	13500		Vehicle Axle Ratio	
Vehicle Restraint Code				

Disclaimer

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Report Detail

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CI Record	624168762	Source Code	MAZDA CAC
Commodity Assign	ment		
commodity		ooster/Symptom	function-malfunction/inoperative
ommodity		ooster/Symptom	fuse open/blown
ommodity		ooster/Symptom	mod-indicator light/warning chime on
gnificant Event		Verified	N
read Information			
ead Category Code	03	Broad Catagory Description	service brakes
eported in Tread Quarter	Q3 2013	Tread Category Description	service brakes
	- X		
leport Details			
ource Claim Key	149069400	Warranty Component Clas (WCC)	
orporate Product Systems (PSC)	Classification	Time in Service	37
stomer Condition Code		V Function Group (VFG)	W A 7037
urce System Program Type		Repair/Report/Paid Date	08-Aug-2013
rsion Series Code iusal Part Prefix- Base - Suf	M.,	Load Date Dealer Code	11 -Aug-2013 51584
iusal Part Prenx- Base - Sui iusal Part Name	unknown	Dealer Code Dealer Name	GIUFFRE MAZDA
on Causal Part Prefix-Base-		Dealer City	BROOKLYN
on Causal Part Numbers	Sumx	Dealer State/Province	NY
ult Code		Dealer Country	USA
agonstic Trouble Code		Dealer Phone Number	7187483636
		Attachment	1107105050
abor Operation Code			
		VOQ Component Description	n Code
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Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6241201	59	Source Code	MAZI	DA CAC
Commodity Assig	nment				
Commodity		vice brakes—	Symptom	no ke	eyword found
Commodity		vice brakes-abs/traction control—	Symptom		ion-malfunction/inoperative
Commodity		vice brakes-abs/traction control—	Symptom		tion-steering/brake ineffective
Commodity		rvice brakes-master cylinder/be			tion-malfunction/inoperative
Commounty	hydroboost	The state of the s	ooster/bymptom	Tunci	ion-manufiction/moperative
				-	
Commodity	chassis-se	rvice brakes-master cylinder/b	ooster/Symptom	funct	non-steering/brake ineffective
	hydroboost	=			
Significant Event			Verified	N	
Tread Information					
Tread Category Code	103		Tread Category Description	barria	e brakes
Reported in Tread Quarter	Q4 2010		Head Calegory Description	service	e brakes
	Q. 2010				
Report Details		2000			
Source Claim Key		133345100	Warranty Component Classi	ification	
A CONTRACTOR OF THE PARTY OF TH			(WCC)		
Corporate Product Systems	Classification		Time in Service		2
(CPSC)	A STATE OF THE PARTY.				
Customer Condition Code			V Function Group (VFG)		
Source System Program Typ	ne .		Repair/Report/Paid Date		16-Dec-2010
Version Series Code			Load Date		19 -Dec-2010
			THE COURT OF THE C		
Causal Part Prefix- Base - Si	umx		Dealer Code		51486
Causal Part Name	17000	unknown	Dealer Name		GAITHERSBURG MAZDA
Non Causal Part Prefix-Base	e-Suffix		Dealer City		GAITHERSBURG
Non Causal Part Numbers			Dealer State/Province		MD
Fault Code			Dealer Country		USA
Diagonstic Trouble Code			Dealer Phone Number		
Labor Operation Code			Attachment		
				Codo	
Communication Type		19 -Dec-2010	VOQ Component Description	Code	
Maintenance Date		19 -Dec-2010			
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Comment Technician ADVISED CU CUSTOMER DISSATISFAG WORKING P CUSTOMER CUSTOMER CUSTOMER CUSTOMER ADVISED CU COIS Recommendation S Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year	USTOMER OF I WILL PUT TO THE POOR OF THE FILL ISTOMER I WILL I WI	OF THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION RT CUSTOMER STATES UPON PURISHMENT OF THE PROBLEM OF THE	THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST JEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP ENDATION REGARDING THE E Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	CA 10	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM OF VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA.
Comment Technician ADVISED CU CUSTOMER DISSATISFAG WORKING P CUSTOMER CUSTOMER CUSTOMER ADVISED CU CUSTOME	USTOMER OF I WILL PUT TO THE POOR OF THE FILL ISTOMER I WILL INTO THE POOR OF THE FILL ISTOMER I WILL I WIL	OF THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION OF CUSTOMER STATES UPON PURISHED AND THAT THE PROBLEM OF	AT THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST LEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP) ENDATION REGARDING THE E Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10 3.7L 4 CX 9	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM IN VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA.
Comment Technician ADVISED CU CUSTOMER DISSATISFACE WORKING PE CUSTOMER CUSTOMER CUSTOMER ADVISED CU COLOR Recommendation S Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style	USTOMER OF I WILL PUT TO THE POOR OF THE FILE ISTOMER I WILL INTO THE POOR OF THE FILE ISTOMER I WILL INTO THE POOR OF THE POO	OF THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION OF CUSTOMER STATES UPON PURISHED AND THAT THE PROBLEM OF	AT THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST JEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP ENDATION REGARDING THE E Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line	CA 10 3.7L 4 CX 9	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM OF VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA.
Comment Technician ADVISED CU CUSTOMER DISSATISFACE WORKING PE CUSTOMER CUSTOMER CUSTOMER ADVISED CU COLOR Recommendation S Tire Information Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style	USTOMER OF I WILL PUT TO THE POOR OF THE FILL ISTOMER I WILL INTO THE POOR OF THE FILL ISTOMER I WILL I WIL	OF THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION OF CUSTOMER STATES UPON PURISHED AND THAT THE PROBLEM OF	AT THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST LEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP) ENDATION REGARDING THE E Tire Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description	CA 10 3.7L 4 CX 9	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM IN VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA.
Comment Technician ADVISED CU CUSTOMER DISSATISFACE WORKING PE CUSTOMER CUSTOMER CUSTOMER ADVISED CU COLOR Recommendation S Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date	USTOMER OF I WILL PUT TO THE POOR OF THE FILE STOMER I WILL PUT TO THE PUT THE PUT TO	DE THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION RT CUSTOMER STATES UPON PURISTOMER STATES DEALER REPORT OF THE PROBLEM	AT THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST JEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP ENDATION REGARDING THE E Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code	CA 10 3.7L 4 CX 9	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM IN VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA.
Comment Technician ADVISED CU CUSTOMER DISSATISFAC WORKING P CUSTOMER CUSTOMER CUSTOMER CUSTOMER ADVISED CU COLOR Recommendation S Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Rear DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date Plant Description	USTOMER OF I WILL PUT TO THE POOR OF THE FILE STOMER I WILL PUT TO THE PUT THE PUT TO	OF THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION OF CUSTOMER STATES UPON PURISHED AND THAT THE PROBLEM OF	AT THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST JEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP ENDATION REGARDING THE E Thre Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	CA 10 3.7L 4 CX 9 ALL 4	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM OF VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA. WHEEL LEFT HAND DRIVE
Comment Technician ADVISED CU COMMENT DISSATISFAG WORKING P CUSTOMER CUSTOMER CUSTOMER CUSTOMER ADVISED CU COIS Recommendation S Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region	USTOMER OF I WILL PUT TO THE POOR OF THE FILE STOMER I WILL PUT TO THE PUT THE PUT TO	DE THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION RT CUSTOMER STATES UPON PURISTOMER STATES DEALER REPORT OF THE PROBLEM	THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST LEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP ENDATION REGARDING THE E Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	CA 10 3.7L 4 CX 9	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM OF VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA. WHEEL LEFT HAND DRIVE
Comment Technician ADVISED CU Comment CUSTOMER DISSATISFAG WORKING P CUSTOMER CUSTOMER CUSTOMER ADVISED CU COIS Recommendation S Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Inner DOT Spare Vehicle Informati VIN Model Year Transmission Body Cab Style Production Date Plant Description Build Region Build Country Code	USTOMER OF I WILL PUT TO THE POOR OF THE FILE STOMER I WILL PUT TO THE PUT THE PUT TO	DE THE FILE NUMBER AND THAT THROUGH HIS RECOMMENDATION RT CUSTOMER STATES UPON PURISTOMER STATES DEALER REPORT OF THE PROBLEM	THIS CONCERN HAS BEE ON REGARDING THE BACK UP RCHASE THE BRAKING AND PLACED THE BRAKE ASSIST LEM WILL COME BACK AGAI ACK UP CAMERAS IN ALL VEI NCERN HA 0022010 12 16CRP) ENDATION REGARDING THE E Tire Size Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Iransmission Serial Number	CA 10 3.7L 4 CX 9 ALL 4	RA. 0012010 12 16CRPP206 REQ DESTON CONTROL SYSTEMS WERE NO AND THAT SOLVED THE PROBLEM OF VEHICLE IS OUT OF WARRANT AS A STANDARD FEATURE. ADVISE BEEN DOCUMENTED HERE IN CAP CAMERA. WHEEL LEFT HAND DRIVE
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Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6241678	24	So	urce Code	MAZI	DA CAC
Commodity Assign	nment					
Commodity	chassis-se	ervice brakes-master c	vlinder/booster	Symptom	funct	ion-malfunction/inoperative
- Commission of the Commission	hydroboos	A STATE OF THE PROPERTY OF THE PARTY OF THE	, inder occur.		T. T.	and immediate inoperative
Significant Event	Lydroboos			Verified	N	
Fread Information	1					To 15
Fread Category Code	03		Tre	ead Category Description	service	e brakes
Reported in Tread Quarter	Q3 2013		170	and category Bescription	Del 11co	o Almed
Report Details						
		110705000				
Source Claim Key		148705280		Warranty Component Clas (WCC)		
Corporate Product Systems (CPSC)	Classification			Time in Service		40
Customer Condition Code				V Function Group (VFG)		
Source System Program Type	e			Repair/Report/Paid Date		18-Jul-2013
Version Series Code				Load Date		21 -Jul-2013
Causal Part Prefix- Base - Su	iffix	FX:		Dealer Code		UNKNOW
Causal Part Name		unknown		Dealer Name		
Non Causal Part Prefix-Base	-Suffix			Dealer City		
Non Causal Part Numbers				Dealer State/Province		
ault Code				Dealer Country		USA
Diagonstic Trouble Code				Dealer Phone Number		
abor Operation Code		1		Attachment		
Communication Type		to a series		VOQ Component Description	n Code	
Maintenance Date		21 -Jul-2013				
Technician Comment						
CQIS Recomm						
endations						
Tire Information	Real Control					
ire Manufacturer	Unknow	n	Tir	e Size	Unkno	wn
ire Brand Series			W	neel		
OT Left Front			DC	OT Right Front		
OOT Left Rear			DC	OT Right Rear		
OOT Left Inner			DC	I Right Inner		
OOT Spare						
Vehicle Information						
VIN	JM3TB3	MV8AC		gine Serial Number		320001
Model Year	2010		En	gine Description		V DAMB PFI V6 NA GAS
ransmission		UTO TRANS AISIN F21	Ve	hicle Description	CX 9	
Body Cab Style	Unknow		The state of the s	ive Line	ALL 4	WHEEL LEFT HAND DRIVE
Production Date	24-Jan-2			tail Sale Indicator Code		
Plant Description	HIROSE	HIMA ASSEMBLY PLANT.		aquired Vehicle		444
Build Region				arranty Start Date	13-Ap	r-2010
Build Country Code	2000			ansmission Serial Number		
Mileage	53000		Ve	hicle Axle Ratio		
Vehicle Restraint Code						

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	6	2416693	1		Si	ource Code	MAZL	DA CAC
Commod	lity Assignme	nt				+ +		
Commodity	and the second second second second second	ssis-ser	vice brak	es-master	cylinder/booste	er/Symptom	funct	ion-malfunction/inoperative
Commodity		roboost-		Co musica	c) IIIIdei, doddii	., .,	, inde	ion manuscion moperative
Significant Ev		accoust				Venified	N	
Tread In	formation							
Tread Categor		2			m.	read Category Descrip	tion corrier	brakes
Reported in Ti		2 2013			11	lead Category Descrip	nion service	Oldkes
		(L 2015						
Report D	Details							
Source Claim			48105220			Warranty Componer (WCC)		
	oduct Systems Class	fication				Time in Service		43
CPSC)	200					A		
Customer Con						V Function Group (V		
	n Program Type					Repair/Report/Paid D	ate	13-Jun-2013
Version Series						Load Date		02 -Jul-2013
	refix- Base - Suffix	-	×			Dealer Code		UNKNOW
Causal Part Na			ınknown			Dealer Name		
	art Prefix-Base-Suffix	2				Dealer City		
Non Causal Pa	art Numbers				1	Dealer State/Province		
ault Code						Dealer Country		USA
Diagonstic Tro						Dealer Phone Numbe	r	
Labor Operati	ion Code					Attachment		
Communication			-00/40			VOQ Component Des	scription Code	
Maintenance I	Date	0	2 -Jul-2013					
Technician Comment COIS Recom								
nendations								
Tire Info	rmation							
ire Manufact	turer	nknown			T	ire Size	Unkno	wn
Tire Brand Ser	nes					heel		1.0
OOT Left From	nt				D	OT Right Front		
OOT Left Rea	if				D	OT Right Rear		
DOT Left Inne	er				D	OT Right Inner		
OOT Spare								
Vehicle I	nformation							
/IN	N				E	ngine Serial Number		
Model Year	- b	011				ngine Description	Unkno	TIPE .
Transmission		nknown				ehicle Description	CX 9	WIII
Body Cab Sty		nknown				rive Line	Unkno	um
Production Da		4-Dec-20				etail Sale Indicator Co		WII
Plant Descript		nknown				eaquired Vehicle	,,,,,	
Build Region		IMIOWII				arranty Start Date	14-Dec	-2009
Build Country						ransmission Serial Nu		-2007
Mileage	0.500					chicle Axle Ratio	anote.	
Valiate Dante	aint Code				V	cincit Anic Rauo		

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	651958		Source Code	VOQ Mazda
Commodity Ass	ionment			
Commodity		-service brakes—	Symptom	damage-cracked/fractured/split
Commodity		-service brakes—	Symptom	function-malfunction/inoperative
Commodity		-service brakes—	Symptom	function-operates too slowly
Commodity		-service brakes—	Symptom	function-steering/brake ineffective
Commodity		-service brakes—	Symptom	mod-driving condition-on deceleration/braking
ommodity		-service brakes—	Symptom	mod-driving condition-while driving
ommodity	725777	-service brakes—	Symptom	nvh-noisy operation
ignificant Event	Cliassis	-service brakes	Verified	Y Operation
Tread Informati			TOMICS	•
read Category Code	1011		Tread Category Description	service brakes
	03		Head Calegory Description	Service brakes
Report Details				
ource Claim Key		001496090 ODI 10512943	Warranty Component Class	ssification
			(WCC)	
Corporate Product System	ms Classificatio	on	Time in Service	
CPSC)	ilis Ciussincuito		Time in service	
ustomer Condition Code	a .		V Function Group (VFG)	
ource System Program T			Repair/Report/Paid Date	01-May-2013
ersion Series Code	урс		Load Date	24 -Sep-2013
ausal Part Prefix- Base -	C. His		Dealer Code	24 -3ep-2013
	- Sumx	NOT PROVIDED BY COURCE		NOT PROVIDED BY COURCE
ausal Part Name	0.00	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
on Causal Part Prefix-B			Dealer City	
on Causal Part Numbers	S		Dealer State/Province	177.1
ault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	
abor Operation Code			Attachment	and the second s
ommunication Type			VOQ Component Description	n Code
Maintenance Date		24 -Sep-2013		
Comment AND REC	QUIRES APPLI NSPECTION A	CATION OF GREATER BRAKING I	FORCE TO GET THE CAR TO C	AT SLOW SPEEDS. IT TAKES A LONGER TH OME TO A COMPLETE STOP. I TOOK THE C ARE KNOWN PROBLEMS WITH THE BRAKE
echnician				
Comment				
QIS Recom				
nendations				
Tire Information	n			
ire Manufacturer			TF C	#T-1
	Unknov	VII.	Tire Size	Unknown
ire Brand Series			Wheel	

lire Information	l'i			
Tire Manufacturer	Unknown	Tire Size	Unknown	
Tire Brand Series		Wheel		
DOT Left Front		DOT Right Front		
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

VIN	*JM3TB2BA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
Transmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	The state of the s
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	20000	Vehicle Axle Ratio	1
Vehicle Restraint Code	and the second		Ž.

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	494107	Source Code	VOQ Mazda
Commodity Assig	nment		
Commodity	chassis-service brakes—	Symptom	damage-cracked/fractured/split
Commodity	chassis-service brakes—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes—		function-operates too slowly
Commodity		Symptom	function-operates too slowly function-steering/brake ineffective
Commodity	chassis-service brakes— chassis-service brakes—	Symptom	mod-driving condition-on deceleration/braking
Contract Con		Symptom	
Commodity	chassis-service brakes—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
ignificant Event		Verified	Y
Iread Informatio	n		
Tread Category Code	03	Tread Category Description	service brakes
Report Details			
Source Claim Key	001262949 ODI 10512943	Warranty Component Cla	ssification
		(WCC)	
Corporate Product Systems	Classification	Time in Service	
the first property and the second	Classification	Time in Service	
CPSC)			
Customer Condition Code		V Function Group (VFG)	
ource System Program Typ	oe e	Repair/Report/Paid Date	01-May-2013
Version Series Code		Load Date	26 -Jun-2013
Causal Part Prefix- Base - S	uffix	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Von Causal Part Prefix-Base	e-Suffix	Dealer City	
Non Causal Part Numbers		Dealer State/Province	
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	0.011
abor Operation Code		Attachment	
Communication Type		VOQ Component Description	on Code
Maintenance Date	26 -Jun-2013	VOQ Component Description	on code
	SPECTION AND AM AWAITING THE RESULT		OME TO A COMPLETE STOP. I TOOK THE C ARE KNOWN PROBLEMS WITH THE BRAKE
echnician			
Comment			
CQIS Recom			
nendations			
Tire Information			
ire Manufacturer	Unknown	Tire Size	Unknown
ire Brand Series		Wheel	
OT Left Front		DOT Right Front	
OOT Left Rear		DOT Right Rear	
OT Left Inner		DOT Right Inner	
OT Spare		5 or regar mass	
Vehicle Informati	on		
VIN	*JM3TB2BA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
Transmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	CHRICWII
ToudChon Date	1-DCC-2003	retail sale mulcator code	

Disclaimer

Unknown

20000

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Contact CDR HELP
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Plant Description

Build Region
Build Country Code

Mileage Vehicle Restraint Code Reaquired Vehicle

Warranty Start Date Transmission Serial Number

Vehicle Axle Ratio

14-Dec-2009

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	491674	Source Code	VOQ Mazda
Commodity Assig	nment		
ommodity	chassis-service brakes—	Symptom	damage-cracked/fractured/split
Commodity	chassis-service brakes—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes—	Symptom	function-operates too slowly
Commodity	chassis-service brakes—	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes—	Symptom	mod-driving condition-on deceleration/braking
Commodity	chassis-service brakes—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes—	Symptom	nvh-noisy operation
ignificant Event	Chasis-service brakes	Verified	Y
read Informatio	n	Table 2 and	
read Category Code	03	Tread Category Description	service brakes
Report Details			
ource Claim Key	001260344 ODI 10512943	Warranty Component Clas	ssification
***************************************		(WCC)	SAICATION
Corporate Product Systems	Classification	Time in Service	
CPSC)			
Sustomer Condition Code		V Function Group (VFG)	
ource System Program Tyr	oe .	Repair/Report/Paid Date	01-May-2013
ersion Series Code		Load Date	29 -May-2013
ausal Part Prefix- Base - S	uffix	Dealer Code	
ausal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
on Causal Part Prefix-Base		Dealer City	TOT THE VIBER BY SECREE
on Causal Part Numbers	Count	Dealer State/Province	
ault Code		Dealer Country	USA
		Dealer Phone Number	USA
kagonetic I couble Code		Attachment	
		Auacimicii	0.1
abor Operation Code		VOO Component Description	
abor Operation Code Communication Type	20 May 2012	VOQ Component Description	on Code
Diagonstic Trouble Code Labor Operation Code Communication Type Maintenance Date Lustomer Lupon Luci	29 -May-2013		
Comment Code Communication Type Maintenance Date Customer Upon LIGH AND REQUIN FOR INS SYSTEM.	HT BRAKING I HEAR A HISSING SOUND. T TIRES APPLICATION OF GREATER BRAKING	HE BRAKES ARE INEFFECTIVE G FORCE TO GET THE CAR TO C	AT SLOW SPEEDS. IT TAKES A LONGER TIN OME TO A COMPLETE STOP. I TOOK THE CA ARE KNOWN PROBLEMS WITH THE BRAKIN
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VIN	*JM3TB2BA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
ransmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	Control of the Contro
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code	The same of the sa	Transmission Serial Number	
Mileage	20000	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record 6	72367	Source Code	VOQ Mazda
Commodity Assignme	nt		
	hassis-service brakes—	Symptom	function-malfunction/inoperative
	hassis-service brakes—	Symptom	function-steering/brake ineffective
	hassis-service brakes—	Symptom	loose
	hassis-service brakes—	Symptom	mod-driving condition-at cruise
A STATE OF THE STA	hassis-service brakes—	Symptom	mod-driving condition-on deceleration/braking
	hassis-service brakes—	Symptom	mod-driving condition-while driving
	hassis-service brakes—	Symptom	mod-no indication (sudden)
	hassis-service brakes—	Symptom	nvh-noisy operation
	hassis-service brakes—	Symptom	pulls/drifts
ignificant Event	nassis-service brakes—	Verified	Y
		vermed	ı
read Information	,	W 10 - N -	L. L.
read Category Code 0.	3	Tread Category Description	service brakes
Report Details			
ource Claim Key	001515301 ODI 10546804	Warranty Component Class (WCC)	sification
orporate Product Systems Classi	fication	Time in Service	
CPSC)			
Customer Condition Code		V Function Group (VFG)	The state of the s
ource System Program Type		Repair/Report/Paid Date	02-Oct-2013
ersion Series Code		Load Date	08 -Jan-2014
Causal Part Prefix- Base - Suffix	t the party Andrews Construction	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Von Causal Part Prefix-Base-Suffix		Dealer City	
Von Causal Part Numbers		Dealer State/Province	
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
		Attachment	
abor Operation Code		The state of the s	
		VOQ Component Description	1 Code
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Mileage	42600	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	661688		Source Code	VOQ I	
Commodity Assignm	nent				
Commodity Assigning		rvice brakes—	Symptom	fanotic	on-malfunction/inoperative
Commodity		rvice brakes—	Symptom		on-steering/brake ineffective
Commodity		rvice brakes—	Symptom	loose	on-steering/orake menective
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Commodity		rvice brakes—	Symptom		riving condition-on deceleration/braking
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ommodity		rvice brakes—	Symptom		o indication (sudden)
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CPSC)			V.F. C. C. C. C.		
Customer Condition Code			V Function Group (VFG)		W1 O-+ 2012
ource System Program Type			Repair/Report/Paid Date		02-Oct-2013
ersion Series Code			Load Date		09 -Oct-2013
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ault Code			Dealer Country		USA
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omment I WAS DRIVING THAT I FELT A I AND HE SAID H CAUSE HE SAID H IGHWAY AND FRONT OF HIM I COULD TO THE WHERE THE CA BOOSTERS AND UPSET US THAT DONE ARE THE STOP OUR CAR I echnician comment OIL Eff Front OT Leff Rear OIL Left Inner OT Spare Vehicle Information IN Indeed Year Transmission Tody Cab Style Toduction Date Iant Description	MY SON TI LOT OF RE IE DID NOTE OF RE IE DID NOTE OF RE IN ORDER I	SISTANCE WHEN APPLYING THE FEEL ANYTHING UNTIL LATE AS IF THE CAR WASN'T GOING BACK ROADS HOME AT A LO TO BRAKE SO HE WOULD NOT A LOUD HISSING SOUND COUJRCHASED AND AFTER THEY WERE LUCKY WE WEREN'T IN AS HAD THIS ISSUE WITH THE FOR SOMEONE TO LOSE THE E WAS NO WARNING OR LEAD UNDER THE WAS HOW WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NOT WAS	E BRAKES. SO WHEN I GOT I ER THAT NIGHT WHEN HE WA TO STOP AFTER PUSHING ON W SPEED AND GIVE HIMSEL. SLAM INTO THEIR CAR. ALSO LD BE HEARD AS WELL. THE LOOKED AT IT, WE WERE TO AN ACCIDENT. AFTER HEAR SAME MODEL VEHICLE OF OTE IR LIFE BEFORE SOMETHING JP TO THIS INCIDENT. IT LITER The Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	HOME I S DRIVI THE BR F PLENTO, WHEN C CAR W OLD TH LING THI THER YE IS DONE RALLY J Unkno	HAD MY HUSBAND DRIVE THE CAING THE VEHICLE HE FREAKED OUT. AKES. HE HAD TO PULL OFF OF THE OFF OFF OFF OFF OFF OFF OFF OFF OFF OF
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comment I WAS DRIVING THAT I FELT A I AND HE SAID H CAUSE HE SAID HIGHWAY AND FRONT OF HIM COULD TO THE WHERE THE CA BOOSTERS AND UPSET US THAT DONE ARE THE STOP OUR CAR I COMMENT C	MY SON TI LOT OF RE IE DID NOTO DHE FELT A TAKE THE IN ORDER E BRAKES, AR WAS PU D THAT WE MAZDA H Y WAITING BUT THERI Unknown Unknown Unknown Unknown Unknown Unknown	SISTANCE WHEN APPLYING THE FEEL ANYTHING UNTIL LATE AS IF THE CAR WASN'T GOING BACK ROADS HOME AT A LO TO BRAKE SO HE WOULD NOT A LOUD HISSING SOUND COUJRCHASED AND AFTER THEY WERE LUCKY WE WEREN'T IN AS HAD THIS ISSUE WITH THE FOR SOMEONE TO LOSE THE E WAS NO WARNING OR LEAD UNDER THE WAS HOW WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NOT WAS	E BRAKES. SO WHEN I GOT I ER THAT NIGHT WHEN HE WA TO STOP AFTER PUSHING ON W SPEED AND GIVE HIMSEL. SLAM INTO THEIR CAR. ALSO LD BE HEARD AS WELL. THE LOOKED AT IT, WE WERE TO AN ACCIDENT. AFTER HEAR SAME MODEL VEHICLE OF OTE IR LIFE BEFORE SOMETHING JP TO THIS INCIDENT. IT LITER The Size Wheel DOT Right Front DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle	HOME I S DRIVI THE BR F PLENTO, WHEN C CAR W OLD TH LING THI THER YE IS DONE RALLY J Unkno	HAD MY HUSBAND DRIVE THE CAING THE VEHICLE HE FREAKED OUT. AKES. HE HAD TO PULL OFF OF THE OFF OFF OFF OFF OFF OFF OFF OFF OFF OF
Customer I WAS DRIVING THAT I FELT A I AND HE SAID H CAUSE HE SAID HIGHWAY AND FRONT OF HIM COULD TO THE WHERE THE CA BOOSTERS AND UPSET US THAT DONE ARE THE STOP OUR CAR Comment COIS Reco	MY SON TI LOT OF RE IE DID NOTO DHE FELT A TAKE THE IN ORDER E BRAKES, AR WAS PU D THAT WE MAZDA H Y WAITING BUT THERI Unknown Unknown Unknown Unknown Unknown Unknown	SISTANCE WHEN APPLYING THE FEEL ANYTHING UNTIL LATE AS IF THE CAR WASN'T GOING BACK ROADS HOME AT A LO TO BRAKE SO HE WOULD NOT A LOUD HISSING SOUND COUJRCHASED AND AFTER THEY WERE LUCKY WE WEREN'T IN AS HAD THIS ISSUE WITH THE FOR SOMEONE TO LOSE THE E WAS NO WARNING OR LEAD UNDER THE WAS HOW WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NO WARNING OR LEAD UNDER THE WAS NO WAS NOT WAS	E BRAKES. SO WHEN I GOT I ER THAT NIGHT WHEN HE WA TO STOP AFTER PUSHING ON W SPEED AND GIVE HIMSEL. SLAM INTO THEIR CAR. ALSO LD BE HEARD AS WELL. THE LOOKED AT IT, WE WERE TO AN ACCIDENT. AFTER HEAR SAME MODEL VEHICLE OF OT IR LIFE BEFORE SOMETHING JP TO THIS INCIDENT. IT LITER THE SIZE Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date	HOME I S DRIVI THE BR F PLENTO, WHEN C CAR W OLD TH LING THI THER YE IS DONE RALLY J Unkno	HAD MY HUSBAND DRIVE THE CAING THE VEHICLE HE FREAKED OUT. AKES. HE HAD TO PULL OFF OF THE OFF OFF OFF OFF OFF OFF OFF OFF OFF OF

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	667689	-	Source Code	VOQ Mazda
Commodity Ass	ignment			
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	damage-cracked/fractured/split
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	function-steering/brake ineffective
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	loss of control
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	mod-driving condition-while driving
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	mod-intermittent/random
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	mod-location-interior
Commodity	chassis-se	rvice brakes-brake pedal—	Symptom	repair-similar failures on other vehicles mentioned
Commodity	chassis-se	ervice brakes-master cylinder/bo	oster/Symptom	damage-cracked/fractured/split
	hydroboos	st—		
Commodity	chassis-s		oster/Symptom	function-malfunction/inoperative
	hydroboos	Company of the control of the contro	oster, oj inprom	The state of the s
Commodity	chassis-s		oster/Symptom	function-steering/brake ineffective
Commodity	hydroboos		oster/symptom	lunction-steering/orake menective
Commodity	chassis-s		oster/Symptom	loss of control
	hydroboos	The part of the first of the part of the p	3	777.01.346611
Commodity	chassis-s		oster/Symptom	mod-driving condition-while driving
Commodity	hydroboos		Oster/Symptom	mod-driving condition-winic driving
Commodity	chassis-s		oster/Symptom	mod-intermittent/random
	hydroboos	지하는 그들이 어느 이번 그리고 아내는 나는 사람들이 보다 그 가운데 보고 있다면 되었다.	2 3000	- 15 and 10 and
Commodity	chassis-se	ervice brakes-master cylinder/boo	oster/Symptom	repair-similar failures on other vehicles
Significant Event	il) di cocci		Venfied	Y
Tread Informat	ion			
Tread Category Code	103		Tread Category Description	service brakes
	03		riead Category Description	SELVICE DIAKES
Report Details				All and the second seco
Source Claim Key		001490641 ODI 10486941	Warranty Component Class	ssification
The second second		the first of the f	(WCC)	
Corporate Product Syste		n	Time in Service	
			Time in oct tice	
Market Control of the	ms Classificatio			
(CPSC)			WE-mation Comm (VEC)	
(CPSC) Customer Condition Cod	e		V Function Group (VFG)	24 Nov. 2012
(CPSC) Customer Condition Cod Source System Program	e		Repair/Report/Paid Date	24-Nov-2012 18 -Nov-2013
(CPSC) Customer Condition Cod Source System Program ' Version Series Code	e Type		Repair/Report/Paid Date Load Date	24-Nov-2012 18 -Nov-2013
(CPSC) Customer Condition Cod Source System Program ' Version Series Code Causal Part Prefix- Base	e Type		Repair/Report/Paid Date Load Date Dealer Code	18 -Nov-2013
(CPSC) Customer Condition Cod Source System Program Version Series Code Causal Part Prefix- Base Causal Part Name	e Type - Suffix	NOT PROVIDED BY SOURCE	Repair/Report/Paid Date Load Date Dealer Code Dealer Name	
(CPSC) Customer Condition Cod Source System Program Version Series Code Causal Part Prefix- Base Causal Part Name Non Causal Part Prefix-B	e Type - Suffix Jase-Suffix		Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City	18 -Nov-2013
(CPSC) Customer Condition Cod Source System Program Version Senes Code Causal Part Prefix- Base Causal Part Name Non Causal Part Prefix-B Non Causal Part Number	e Type - Suffix Jase-Suffix		Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	18 -Nov-2013 NOT PROVIDED BY SOURCE
(CPSC) Customer Condition Cod Source System Program' Version Series Code Causal Part Prefix- Base Causal Part Name Non Causal Part Prefix-B Non Causal Part Number Fault Code	e Type - Suffix sase-Suffix		Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country	18 -Nov-2013
(CPSC) Customer Condition Cod Source System Program Version Series Code Causal Part Prefix- Base Causal Part Name Non Causal Part Number Fault Code Diagonstic Trouble Code	e Type - Suffix sase-Suffix		Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country Dealer Phone Number	18 -Nov-2013 NOT PROVIDED BY SOURCE
(CPSC) Customer Condition Cod Source System Program' Version Series Code Causal Part Prefix- Base Causal Part Name Non Causal Part Prefix-B Non Causal Part Number Fault Code	e Type - Suffix sase-Suffix		Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country	18 -Nov-2013 NOT PROVIDED BY SOURCE USA

Comment

Customer I HAD MY CX 9 GT DRIVING ON THE ROAD. THIS HAPPENED WHILE I DROVE ON STREET AND STEPPED ON BRAKE THE PEDAL TO STOP FOR A RED LIGHT. I ALMOST HIT THE CAR IN FRONT OF ME, BECAUSE MY BRAKE AT THIS TIME, ALL OF SUDDEN, TOOK LONGER STOPPING DISTANCE AS I EXPECTED. IT WAS A CLOSE CALL TO HIT THE CAR IN FRONT OF ME WHILE MY BRAKING SYSTEM REACTED DIFFERENTLY. AFTER ALMOST HITTING THE CAR, I DROVE VERY CAUTIOUSLY IN A FEAR THAT I MIGHT LOSE THE CONTROL OF MY BRAKES TOTALLY; THE BAD FEELING FOR THE UNPREDICTABLE BRAKING SYSTEM REALLY PUT MY FAMILY'S SAFETY IN A COMPROMISE. I HAVE ONLY HAD THIS CAR FOR ONE AND HALF YEAR AND DROVE AROUND 24,000 MILES. THIS NEVER HAPPENED TO THE THREE CARS I HAVE DROVE IN MY 20 YEARS OF DRIVING HISTORY. THE BRAKING SYSTEM SHOULD BE DESIGNED AND PROVIDE WHAT IT SHOULD PERFORM WITHOUT ANY COMPROMISE. BUT THIS ONE DIDN'T DO THE JOB IT SHOULD. DON'T EVEN SEE ANY WARNING LIGHT IN THE DASH. TODAY, I TOOK MY CAR TO THE MAZDA SERVICE. THEY RESPONDED THAT ONE OF THE COMPONENTS OF THE BRAKING SYSTEM IS DEFECTIVE. THEY MENTIONED THAT THE BRAKE BOOSTER IS BROKEN. I AM SO SURPRISED AT HOW THESE INSTRUMENTAL SYSTEMS EASILY BREAK IN JUST LESS THAN TWO YEARS, WITHOUT ANY WARNING WOULD THIS BE A SERIOUS ISSUE THAT WOULD AFFECT ANY CX 9 MODELS AND CAUSE FURTHER LIFE THREATENING RESULTS. I LIKE TO POP UP THIS CONCERN TO THE SAFETY AUTHORITY FOR FURTHER INVESTIGATIONS.

Technician Comment CQIS Reco mmendation

Tire Information

lire Manufacturer	Unknown	Tire Size	Unknown	
Fire Brand Series		Wheel		
DOT Left Front		DOT Right Front	0	
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

VIN	*JM3TB2DA5B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
Transmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	Control of the Contro
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	24000	Vehicle Axle Ratio	
Vehicle Restraint Code			7

Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	496124		Source Code	VOQ Mazda
Commodity Ass	ignment			
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	damage-cracked/fractured/split
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	function-steering/brake ineffective
Commodity		vice brakes-brake pedal—	Symptom	loss of control
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	mod-driving condition-while driving
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	mod-intermittent/random
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	mod-location-interior
Commodity	chassis-ser	vice brakes-brake pedal—	Symptom	repair-similar failures on other vehicle mentioned
Commodity	chassis-se	ervice brakes-master cylinder/be	ooster/Symptom	damage-cracked/fractured/split
	hydroboos			
Commodity	chassis-se		ooster/Symptom	function-malfunction/inoperative
- Cilinothiy	hydroboos	Participation of the control of the	ooster Symptom	initial initial circle in operative
Commodity	chassis-se		ooster/Symptom	function-steering/brake ineffective
Commodity			ooster/symptom	runction-steering/brake menective
S	hydroboos			
Commodity	chassis-se	distribution (mendion) (Automobile)	ooster/Symptom	loss of control
	hydroboos			
Commodity	chassis-se hydroboos		ooster/Symptom	mod-driving condition-while driving
Commodity	chassis-se hydroboos	맛이 하면 가는 이 사람이 아니라 가게 되었다면 가게 하는데 이 어른데 하고 뭐 없어야다.	ooster/Symptom	mod-intermittent/random
Commodity	chassis-se		ooster/Symptom	repair-similar failures on other vehicles
Significant Event	13,000000		Ventied	Y
Tread Informat	ion			
Tread Category Code	103		Tread Category Description	service brakes
	V3		read Category Description	SELVICE DIAKES
Report Details				
Source Claim Key		001183958 ODI 10486941	Warranty Component Cl	assification
Source Claim Rey		001103330 ODI 10400341	(WCC)	assincation
Comments Dondrest Courts	Classification		Time in Service	
Corporate Product Syste	ms Classification		Time in Service	
(CPSC)				
Customer Condition Cod		16	V Function Group (VFG)	
Source System Program	Type		Repair/Report/Paid Date	24-Nov-2012
Version Series Code	× ×		Load Date	10 -Jul-2013
Causal Part Prefix-Base	- Suffix		Dealer Code	
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-B			Dealer City	
Non Causal Part Number	S		Dealer State/Province	
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	
Labor Operation Code			Attachment	Control of the Contro
Communication Type		A Zulassi	VOQ Component Descript	ion Code
Maintenance Date		10 -Jul-2013		

Comment

Customer I HAD MY CX 9 GT DRIVING ON THE ROAD. THIS HAPPENED WHILE I DROVE ON STREET AND STEPPED ON BRAKE THE PEDAL TO STOP FOR A RED LIGHT. I ALMOST HIT THE CAR IN FRONT OF ME, BECAUSE MY BRAKE AT THIS TIME, ALL OF SUDDEN, TOOK LONGER STOPPING DISTANCE AS I EXPECTED. IT WAS A CLOSE CALL TO HIT THE CAR IN FRONT OF ME WHILE MY BRAKING SYSTEM REACTED DIFFERENTLY. AFTER ALMOST HITTING THE CAR, I DROVE VERY CAUTIOUSLY IN A FEAR THAT I MIGHT LOSE THE CONTROL OF MY BRAKES TOTALLY; THE BAD FEELING FOR THE UNPREDICTABLE BRAKING SYSTEM REALLY PUT MY FAMILY'S SAFETY IN A COMPROMISE. I HAVE ONLY HAD THIS CAR FOR ONE AND HALF YEAR AND DROVE AROUND 24,000 MILES. THIS NEVER HAPPENED TO THE THREE CARS I HAVE DROVE IN MY 20 YEARS OF DRIVING HISTORY. THE BRAKING SYSTEM SHOULD BE DESIGNED AND PROVIDE WHAT IT SHOULD PERFORM WITHOUT ANY COMPROMISE. BUT THIS ONE DIDN'T DO THE JOB IT SHOULD. DON'T EVEN SEE ANY WARNING LIGHT IN THE DASH. TODAY, I TOOK MY CAR TO THE MAZDA SERVICE. THEY RESPONDED THAT ONE OF THE COMPONENTS OF THE BRAKING SYSTEM IS DEFECTIVE. THEY MENTIONED THAT THE BRAKE BOOSTER IS BROKEN. I AM SO SURPRISED AT HOW THESE INSTRUMENTAL SYSTEMS EASILY BREAK IN JUST LESS THAN TWO YEARS, WITHOUT ANY WARNING WOULD THIS BE A SERIOUS ISSUE THAT WOULD AFFECT ANY CX 9 MODELS AND CAUSE FURTHER LIFE THREATENING RESULTS. I LIKE TO POP UP THIS CONCERN TO THE SAFETY AUTHORITY FOR FURTHER INVESTIGATIONS.

Technician Comment CQIS Reco mmendation

Tire Information

lire Manufacturer	Unknown	Tire Size	Unknown	
Fire Brand Series		Wheel		
DOT Left Front		DOT Right Front	0	
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

VIN	*JM3TB2DA5B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
Transmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	Control of the Contro
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	24000	Vehicle Axle Ratio	
Vehicle Restraint Code			7

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Report Detail

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ECI Record	669069 Sou	rce Code	VOQ Mazda
Commodity Ass	ignment		
Commodity		Symptom	field service action
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	leak-fluid
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-at cruise
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	field service action
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-fluid
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-loss of vacuum
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	mod-driving condition-at cruise
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	weak/soft/sagged
Significant Event		Verified	Y
Tread Informat	ion		
Fread Category Code		ad Category Descript	non service brakes

Source Claim Key	001511823 ODI 10535955	Warranty Component Classification (WCC)	n
Corporate Product Systems Classification CPSC)	n	Time in Service	
Customer Condition Code		V Function Group (VFG)	A A STATE OF THE S
Source System Program Type		Repair/Report/Paid Date	07-Aug-2013
Version Series Code		Load Date	03 -Dec-2013
Causal Part Prefix- Base - Suffix		Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Suffix		Dealer City	
Non Causal Part Numbers		Dealer State/Province	1,.
Fault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
Labor Operation Code		Attachment	1
Communication Type	Lanca da la companya	VOQ Component Description Code	
Maintenance Date	03 -Dec-2013		

Customer Comment

AUGUST 6TH 2013 MY WIFE COMPLAINED ABOUT THE BRAKES ON HER 2011 MAZDA CX9 MAKING A HISSING TYPE SOUND AND BRAKES FEELING MUSHY AND NOT RESPONDING AS NORMAL. THE NEXT DAY SHE ADVISED THE BRAKES WERE WORSE SO WE PARKED THE CAR UNTIL THE 9TH. THE CX9 HAS 46000. MILES. THE CAR RECEIVES REGULAR MAINTENANCE AND WAS TAKEN TO TOM BUSH MAZDA (JACKSONVILLE FL.) FOR DIAGNOSIS OF THE PROBLEM. WE WERE ADVISED THAT THE ISSUE WAS A VACUUM LEAK FROM THE BRAKE BOOSTER AND IT HAD TO BE REPAIRED AT THE COST OF \$695.88. (PART \$130. W/ LABOR \$503.) WE LEARNED THAT OTHERS HAVE HAD THE SAME PROBLEM AND THAT A RECALL MIGHT HAVE BEEN ISSUED FOR THE PREVIOUS YEAR CX9S. THERE WAS NO CONSIDERATION ON REPAIR COSTS. OUR ISSUE IS THE BRAKE VACUUM BOOSTER FAILURE SEEMS TO BE AN ABNORMALLY COMMON COMPLAINT ON MAZDA'S CX9 VEHICLES AND THE FACT THAT THIS INVOLVES BRAKE FAILURES, IS A SAFETY ISSUE THAT MAY LEAD TO A CATASTROPHIC CRASH AT HIGHER SPEEDS. I BELIEVE OTHER SIMILAR COMPLAINTS NOTED ABOUT MAZDA CX9 BRAKE ISSUES IN THE NHTSA WARRANT A THOROUGH INVESTIGATION AND POSSIBLE RECALL. WE WILL RETAIN THE DEFECTIVE PART. FURTHER NOTE, THE MAZDA DEALERSHIP RELEASED THE VEHICLE TO MY FATHER W/O PROPERLY INSPECTING THEIR WORK. THE VEHICLE WAS RELEASED TO US W/O THE BRAKE LINES BEING BLED PROPERLY WHICH CAUSED THE BRAKES TO FAIL WHILE AT THE DEALERSHIP. IT TOOK ANOTHER DAY TO FIX THAT ISSUE. *TR

Technician Comment CQIS Reco

Tire Information	1			
Tire Manufacturer	Unknown	Tire Size	Unknown	
Tire Brand Series		Wheel		
DOT Left Front		DOT Right Front		
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

VIN	*JM3TB2DA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
l'ransmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	45917	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	657786 Sou	rce Code	VOQ Mazda
Commodity Ass	ignment		
Commodity		Symptom	field service action
Commodity		Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	function-steering/brake ineffective
ommodity	chassis-service brakes-brake lines/hoses—	Symptom	leak-fluid
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-at cruise
commodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
commodity	chassis-service brakes-brake lines/hoses—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	field service action
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-fluid
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-loss of vacuum
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	mod-driving condition-at cruise
Commodity	chassis-service brakes-master cylinder/booster/	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	weak/soft/sagged
		Verified	Y

Report Details	Washington Colonians		
Source Claim Key	001502432 ODI 10535955	Warranty Component Classificatio (WCC)	n
Corporate Product Systems Classification	1	Time in Service	
(CPSC) Customer Condition Code		V Function Group (VFG)	
Source System Program Type	-	Repair/Report/Paid Date	07-Aug-2013
Version Series Code		Load Date	24 -Sep-2013
Causal Part Prefix- Base - Suffix	-+	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Suffix		Dealer City	
Non Causal Part Numbers		Dealer State/Province	
Fault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type	13. 3. 3.2.2	VOQ Component Description Code	
Maintenance Date	24 -Sep-2013		

Comment

Customer AUGUST 6TH 2013 MY WIFE COMPLAINED ABOUT THE BRAKES ON HER 2011 MAZDA CX9 MAKING A HISSING TYPE SOUND AND BRAKES FEELING MUSHY AND NOT RESPONDING AS NORMAL. THE NEXT DAY SHE ADVISED THE BRAKES WERE WORSE SO WE PARKED THE CAR UNTIL THE 9TH. THE CX9 HAS 46000. MILES. THE CAR RECEIVES REGULAR MAINTENANCE AND WAS TAKEN TO TOM BUSH MAZDA (JACKSONVILLE FL.) FOR DIAGNOSIS OF THE PROBLEM. WE WERE ADVISED THAT THE ISSUE WAS A VACUUM LEAK FROM THE BRAKE BOOSTER AND IT HAD TO BE REPAIRED AT THE COST OF \$695.88. (PART \$130. W/ LABOR \$503.) WE LEARNED THAT OTHERS HAVE HAD THE SAME PROBLEM AND THAT A RECALL MIGHT HAVE BEEN ISSUED FOR THE PREVIOUS YEAR CX9S. THERE WAS NO CONSIDERATION ON REPAIR COSTS. OUR ISSUE IS THE BRAKE VACUUM BOOSTER FAILURE SEEMS TO BE AN ABNORMALLY COMMON COMMPLAINT ON MAZDA'S CX9 VEHICLES AND THE FACT THAT THIS INVOLVES BRAKE FAILURES, IS A SAFETY ISSUE THAT MAY LEAD TO A CATASTROPHIC CRASH AT HIGHER SPEEDS. I BELIEVE OTHER SIMILAR COMPLAINTS NOTED ABOUT MAZDA CX9 BRAKE ISSUES IN THE NHTSA WARRANT A THOROUGH INVESTIGATION AND POSSIBLE RECALL. WE WILL RETAIN THE DEFECTIVE PART. FURTHER NOTE, THE MAZDA DEALERSHIP RELEASED THE VEHICLE TO MY FATHER W/O PROPERLY INSPECTING THEIR WORK. THE VEHICLE WAS RELEASED TO US W/O THE BRAKE LINES BEING BLED PROPERLY WHICH CAUSED THE BRAKES TO FAIL WHILE AT THE DEALERSHIP. IT TOOK ANOTHER DAY TO FIX THAT ISSUE,

Technician Comment

CQIS Reco

Tire Information					
Tire Manufacturer	Unknown	Tire Size	Unknown		
Tire Brand Series		Wheel			
DOT Left Front		DOT Right Front			
DOT Left Rear		DOT Right Rear			
DOT Left Inner		DOT Right Inner			
DOT Spare					

VIN	*JM3TB2DA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
l'ransmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	45917	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record	501179 Sou	rce Code	VOQ Mazda
Commodity Ass	gnment		
Commodity		Symptom	field service action
Commodity		Symptom	function-malfunction/inoperative
ommodity		Symptom	function-steering/brake ineffective
ommodity		Symptom	leak-fluid
ommodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-at cruise
ommodity	chassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-brake lines/hoses—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	field service action
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cylinder/booster/	Symptom	function-steering/brake ineffective
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-fluid
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	leak-loss of vacuum
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	mod-driving condition-at cruise
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	nvh-noisy operation
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	pedal concerns-service brake pedal
Commodity	chassis-service brakes-master cylinder/booster/ hydroboost—	Symptom	weak/soft/sagged
	00 15 40 40 11 14 14	Verified	Y

Report Details	was a laborated and the same of the same o		
Source Claim Key	001270226 ODI 10535955	Warranty Component Classificatio (WCC)	n
Corporate Product Systems Classification (CPSC)		Time in Service	
Customer Condition Code		V Function Group (VFG)	O Alexandra
Source System Program Type		Repair/Report/Paid Date	07-Aug-2013
Version Series Code		Load Date	20 -Aug-2013
Causal Part Prefix- Base - Suffix		Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Suffix		Dealer City	
Non Causal Part Numbers		Dealer State/Province	11,0
ault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
Labor Operation Code		Attachment	To the second se
Communication Type	No. of Contract of	VOQ Component Description Code	
Maintenance Date	20 -Aug-2013		

Comment

Customer AUGUST 6TH 2013 MY WIFE COMPLAINED ABOUT THE BRAKES ON HER 2011 MAZDA CX9 MAKING A HISSING TYPE SOUND AND BRAKES FEELING MUSHY AND NOT RESPONDING AS NORMAL. THE NEXT DAY SHE ADVISED THE BRAKES WERE WORSE SO WE PARKED THE CAR UNTIL THE 9TH. THE CX9 HAS 46000. MILES. THE CAR RECEIVES REGULAR MAINTENANCE AND WAS TAKEN TO TOM BUSH MAZDA (JACKSONVILLE FL.) FOR DIAGNOSIS OF THE PROBLEM. WE WERE ADVISED THAT THE ISSUE WAS A VACUUM LEAK FROM THE BRAKE BOOSTER AND IT HAD TO BE REPAIRED AT THE COST OF \$695.88. (PART \$130. W/ LABOR \$503.) WE LEARNED THAT OTHERS HAVE HAD THE SAME PROBLEM AND THAT A RECALL MIGHT HAVE BEEN ISSUED FOR THE PREVIOUS YEAR CX9S. THERE WAS NO CONSIDERATION ON REPAIR COSTS. OUR ISSUE IS THE BRAKE VACUUM BOOSTER FAILURE SEEMS TO BE AN ABNORMALLY COMMON COMMPLAINT ON MAZDA'S CX9 VEHICLES AND THE FACT THAT THIS INVOLVES BRAKE FAILURES, IS A SAFETY ISSUE THAT MAY LEAD TO A CATASTROPHIC CRASH AT HIGHER SPEEDS. I BELIEVE OTHER SIMILAR COMPLAINTS NOTED ABOUT MAZDA CX9 BRAKE ISSUES IN THE NHTSA WARRANT A THOROUGH INVESTIGATION AND POSSIBLE RECALL. WE WILL RETAIN THE DEFECTIVE PART. FURTHER NOTE, THE MAZDA DEALERSHIP RELEASED THE VEHICLE TO MY FATHER W/O PROPERLY INSPECTING THEIR WORK. THE VEHICLE WAS RELEASED TO US W/O THE BRAKE LINES BEING BLED PROPERLY WHICH CAUSED THE BRAKES TO FAIL WHILE AT THE DEALERSHIP. IT TOOK ANOTHER DAY TO FIX THAT ISSUE,

Technician Comment

CQIS Reco

Tire Information					
Tire Manufacturer	Unknown	Tire Size	Unknown		
Tire Brand Series		Wheel			
DOT Left Front		DOT Right Front			
DOT Left Rear		DOT Right Rear			
DOT Left Inner		DOT Right Inner			
DOT Spare					

VIN	*JM3TB2DA7B0	Engine Serial Number	
Model Year	2011	Engine Description	Unknown
l'ransmission	Unknown	Vehicle Description	CX 9
Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	45917	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaime

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	65	57006	Sou	irce Code	VOQ Mazda		
Commodi	ity Assignmer	nt					
Commodity	chas	ssis-service brakes-master	cylinder/booster	Symptom	function-malfunction/inoperative		
Commodity		ssis-service brakes-master roboost—	cylinder/booster	/Symptom	mod-intermittent/random		
Significant Eve				Verified	Y		
Tread Inf	ormation						
Tread Category		1	Tre	ad Category Description	service brakes		
		,		ud Cutegory Description	Service ordaes		
Report D		WALESTERN OF 12	C22016				
Source Claim F			(Warranty Component Classi WCC)	dication		
Corporate Proc (CPSC)	duct Systems Classif	fication		ime in Service			
Customer Cond				Function Group (VFG)			
	Program Type			Repair/Report/Paid Date	01-Aug-2013		
Version Series				oad Date	24 -Sep-2013		
	efix- Base - Suffix			Dealer Code			
Causal Part Na		NOT PROVIDED BY		Dealer Name	NOT PROVIDED BY SOURCE		
	rt Prefix-Base-Suffix			Dealer City			
Non Causal Par	rt Numbers			Dealer State/Province	1614		
Fault Code				Dealer Country Dealer Phone Number	USA		
Diagonstic Trot Labor Operatio				Attachment			
Communication				OQ Component Description	Code		
Maintenance D		24 Sep. 2013	4-Sep-2013				
Technician Comment	FAILURE AND THE	E CURRENT MILEAGE WAS	5 42,000.	A-4-1111			
CQIS Recom mendations							
Tire Infor					and the same of th		
Tire Manufactu	777	nknown	0.000	e Size	Unknown		
Tire Brand Seri				ieel			
DOT Left Fron				T Right Front			
DOT Left Rear DOT Left Inner				T Right Rear T Right Inner			
DOT Spare				71 Kight iimei			
***************************************	formation						
VIN		JM3TB2MA6A0	Eng	gine Serial Number			
Model Year		010		ine Description	Unknown		
Transmission	Uı	nknown		nicle Description	CX 9		
Body Cab Style		nknown		ve Line	Unknown		
Production Dat		9-Nov-2008		ail Sale Indicator Code			
Plant Description	on U1	nknown		aquired Vehicle	12 (2 - 200)		
Build Region				rranty Start Date	19-Nov-2008		
Build Country		WW.		nsmission Serial Number			
Mileage	and the second s	2000	Vel	ncle Axle Ratio			
Vehicle Restrai	ni Code						

Disclaimer

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ECI Record

Concern Driven Reporting

Report Detail

VOQ Mazda

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

Source Code

Commod	lity Assignn	nent					
Commodity		chassis-se hydroboost		cylinder/booster	/Symptom	funct	ion-malfunction/inoperative
Commodity		chassis-se hydroboosi		cylinder/booster	Symptom	mod	-intermittent/random
Significant Ev		пушовові			Verified	Y	
Tread In	formation						
Tread Categor	y Code	03		Tre	ead Category Description	service	e brakes
Report D	Details						
Source Claim			001268928 ODI 105	2.21.2.22	Warranty Component Clas	sification	
Corporate Pro (CPSC)	oduct Systems Cla	assification			Time in Service		
Customer Con					V Function Group (VFG)		1
	n Program Type				Repair/Report/Paid Date		01-Aug-2013
Version Series			b		Load Date		14 -Aug-2013
	efix-Base - Suffix	2)	Butter the state of the state of		Dealer Code		
Causal Part Na			NOT PROVIDED BY SO	The second second	Dealer Name		NOT PROVIDED BY SOURCE
	art Prefix-Base-Su	ffix			Dealer City		
Non Causal Pa	art Numbers				Dealer State/Province		la grand
Fault Code	and the same		1		Dealer Country		USA
Diagonstic Tro					Dealer Phone Number		
Labor Operation	on Code		14		Attachment		
Communication	on Type		A TOTAL AND A SOUTH A		VOQ Component Description	n Code	
THE RESERVE OF THE PARTY OF	AND SERVICE						
Maintenance I Customer	TL* THE CON' CONTACT HAI DEALER WHE	TACT OW D TO COM RE IT WA	NTINUOUSLY PUMP T AS DETERMINED THA	THE BRAKES IN T THE MASTER	ORDER TO STOP THE V	EHICLE	. THE VEHICLE WAS TAKEN TO TH
Maintenance I Customer Comment	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO COM RE IT WA	NS A 2010 MAZDA C	THE BRAKES IN T THE MASTER	ORDER TO STOP THE V	EHICLE	. THE VEHICLE WAS TAKEN TO TH
Maintenance I Customer Comment Fechnician Comment COMMENT	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO COM RE IT WA	NS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA	THE BRAKES IN T THE MASTER	ORDER TO STOP THE V	EHICLE	THE VEHICLE WAS TAKEN TO TH
Maintenance I Customer Comment Fechnician Comment CQIS Recommendations	Date TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO COM RE IT WA	NS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA	THE BRAKES IN T THE MASTER	ORDER TO STOP THE V	EHICLE	WOULD SPORADICALLY FAIL. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customer Comment Cechnician Comment CO	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN IT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customer Comment Comment Comment Comment COIS Recommendations Cire Info	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO COM RE IT WA	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE	EHICLE	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customer Comment Comme	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE BY THE STOP THE V CYLINDER AND BRAKE BY THE STOP THE V CYLINDER TO STOP T CYLINDER TO STOP T CYLINDER T CY	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customer Comment Comment Comment Comment COIS Recommendations Fire Info Ire Manufact Tire Brand Ser DOT Left Froi	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND TMATION TMATION TMATION	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN OF THE MASTER (42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE PROPERTY OF THE V CYLINDER AND BRAKE P CYLINDER A	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customert Comment Comment Comment Comment Comment Comment Comment Cols Recommendations Fire Info Irre Manufact DOT Left Frod DOT Left Rea	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation urer ries nt	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE BE SIZE BE SIZE OF Right Front OF Right Rear	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customent Comment Comment Comment Comment COIS Recommendations Cire Info Irre Manufact Irre Brand Ser DOT Left Rea DOT Left Rea	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation urer ries nt	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE PROPERTY OF THE V CYLINDER AND BRAKE P CYLINDER A	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customent Comment Comment Comment Comment Comment Comment Comment Cols Recommendations Fire Info Irre Manufact DOT Left Fron DOT Left Rea DOT Left Inne DOT Spare	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation urer ries nt	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE BE SIZE BE SIZE OF Right Front OF Right Rear	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customent Comment Comment Comment Comment Comment Cols Recommendations Fire Info Our Manufact Fire Brand Ser DOT Left From DOT Left Rea DOT Left Inne DOT Spare Vehicle In	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation Tres Int Int Int Int Int Int Int In	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA C NTINUOUSLY PUMP T AS DETERMINED THA RENT MILEAGE WAS	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE e Size neel Of Right Front Of Right Rear Of Right Inner	EHICLE E BOOST	. THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customent Comment Comment Comment Comment Comment Comment Comment Cols Recommendations Fire Info Tre Manufact Fire Brand Set From DOT Left Rea DOT Left Rea DOT Left Inne DOT Spare Vehicle Invitor	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation Tres Int Int Int Int Int Int Int In	D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA CONTINUOUSLY PUMP OF THE STATE OF THE ST	THE BRAKES IN AT THE MASTER 42,000.	e Size neel TT Right Front TT Right Inner gine Serial Number gine Description	Unkno	THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE
Customer Comment Comment Comment Comment Comment Comment Comment Comment Commendations Tire Info Irre Manufact DOT Left Fron DOT Left Rea DOT Left Inne DOT Spare	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Tmation Tres Int Int Int Int Int Int Int In	TACT OW D TO CON RE IT WA THE CUR	TNS A 2010 MAZDA CONTINUOUSLY PUMP OF THE STATE OF THE ST	THE BRAKES IN AT THE MASTER 42,000.	ORDER TO STOP THE V CYLINDER AND BRAKE TO Right Front TO Right Inner To Right Inner To Right Inner	EHICLE BOOST	THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED. THE TER NEEDED TO BE REPLACED. THE TER NEEDED TO BE REPLACED.
Customer Comment Comment Comment Comment COIS Recommendations Fire Info DOT Left From DOT Left Rea DOT Left Inne DOT Spare Vehicle In VIN Model Year Transmission Body Cab Styl	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Trmation turer ties int turer tries	Unknown Jack To Con Jack To C	TNS A 2010 MAZDA CONTINUOUSLY PUMP TO AS DETERMINED THAT RENT MILEAGE WAS TO ASSESS TO ASSESS OF THE PROPERTY	THE BRAKES IN AT THE MASTER 42,000.	e Size neel OT Right Front OT Right Marr Transport	Unkno	THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED.
Customer Comment Comment Comment Comment Comment Comment COIS Recommendations Tire Info DOT Left Fron DOT Left Rea DOT Left Inne DOT Spare Vehicle In VIN Model Year Indensmission Body Cab Sty Production Da	TL* THE CON' CONTACT HAI DEALER WHE FAILURE AND Trmation formation formation formation	Unknown JM3TB 2010 Unknown 19-Nov-2	TNS A 2010 MAZDA CONTINUOUSLY PUMP TO AS DETERMINED THAT RENT MILEAGE WAS TO ASSESS TO ASSESS OF THE PROPERTY	THE BRAKES IN AT THE MASTER 42,000. In the Master 42,000. In the Master 42,000. In the Master 42,000.	e Size neel OT Right Front OT Right Inner gine Serial Number gine Description hicle Description hive Line tail Sale Indicator Code	Unkno	THE VEHICLE WAS TAKEN TO THE TER NEEDED TO BE REPLACED.
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Disclaimer

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

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Report Detail

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ECI Record		657266	Source Code	VOQ Mazda
Commo	dity Assignm	ent		
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Commodity		chassis-service brakes-brake lines/hoses—		function-manufiction/moperative function-steering/brake ineffective
			Symptom	
Commodity		chassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
Commodity		chassis-service brakes-pads/shoes/linings-	Symptom	function-malfunction/inoperative
Commodity		chassis-service brakes-pads/shoes/linings-	Symptom	function-steering/brake ineffective
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Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

CI Record	667942		Source Code	VOQ Mazda
Commodity Assig	nment			
Commodity		ervice brakes-brake lines/hoses-	Symptom	function-malfunction/inoperative
Commodity		ervice brakes-brake lines/hoses—	Symptom	function-steering/brake ineffective
Commodity		ervice brakes-brake lines/hoses—	Symptom	nvh-noisy operation
ommodity		ervice brakes-pads/shoes/linings—	Symptom	function-malfunction/inoperative
Control of the Contro				
Commodity		ervice brakes-pads/shoes/linings—	Symptom	function-steering/brake ineffective
Commodity	chassis-se	ervice brakes-pads/shoes/linings-	Symptom	nvh-noisy operation
ignificant Event			Verified	Y
Tread Information	n			
read Category Code	03		Tread Category Description	service brakes
Report Details		Annual Control of the		
ource Claim Key		001510611 ODI 10534545	Warranty Component Class	sification
ource chain racy		001510011	(WCC)	
Tomasanta Dandoust Courtains	Classification		Time in Service	
Corporate Product Systems	Classification		lime in Service	
CPSC)				
Customer Condition Code			V Function Group (VFG)	
ource System Program Typ	e		Repair/Report/Paid Date	27-Jul-2012
ersion Series Code			Load Date	19 -Nov-2013
ausal Part Prefix- Base - Si			Dealer Code	17 -110V-2013
				KIND BOX WAS AND
ausal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Ion Causal Part Prefix-Base	-Suffix		Dealer City	
Ion Causal Part Numbers			Dealer State/Province	
ault Code			Dealer Country	USA
				USA
Diagonstic Trouble Code			Dealer Phone Number	
abor Operation Code			Attachment	and the same of th
		200 No. 100 No.	VOQ Component Description	n Code
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Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

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Communicate Maintenance Customert Comment Comment Cols Recommendations Fire Info Out Left Fro Out Left Inn Out Spare Vehicle I VIN Model Year Transmission Body Cab Sty Troduction Da Plant Descript Build Region	I PURCHASED THE NOT WORKING. I \$1500 AND I DON PROBLEM. THER HAVE TO GO OUT THE TENES ON THE TEN	IIS CAR FROM A DEALER THIS YEAR OF THE NOT THE BRAKE PADS, BUT A HIS THAVE A CREDIT CARD OR THE MOSE ARE GOING TO BE SOME BAD WRECE AND STOP REALLY FAR BEHIND PUMBER OF THE STOP OF THE S	VOQ Component Description VITH \$48,000 MILES. IT WAS IN THE SING SOUND IN THE LINE AND ONEY TO FIX AT THIS TIME. IN EXECUTION OF THE SIZE	Unknown Unknown CX 9
Communicate Maintenance Customer Comment Comment Comment Comment CQIS Recommendations Cire Brand Seport Left Fro DOT Left Fro DOT Left Rea DOT Left Fro DOT Spare Vehicle I Whodel Year Gransmission Body Cab Sty Production Day Country Country Country Communication Comment	I PURCHASED THE NOT WORKING. IS \$1500 AND I DON PROBLEM. THER HAVE TO GO OUT THE TENES ON THE TE	IIS CAR FROM A DEALER THIS YEAR VIT IS NOT THE BRAKE PADS, BUT A HIT HAVE A CREDIT CARD OR THE MCE ARE GOING TO BE SOME BAD WRECE AND STOP REALLY FAR BEHIND PUMBER OF THE PROPERTY OF THE PRO	VOQ Component Description VITH \$48,000 MILES. IT WAS IN TOUR SSING SOUND IN THE LINE AND PROBLEMS IF THIS IS IT PING AND TRYING TO MAKE THE TIME. IN THE SIZE Wheel DOT Right Front DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line Retail Sale Indicator Code Reaquired Vehicle Warranty Start Date Transmission Serial Number	Unknown Unknown Unknown Unknown
Communicate Maintenance Customert Comment Comment Cols Recommendations Fire Info Out Left Fro Out Left Inn Out Spare Vehicle I VIN Model Year Transmission Body Cab Sty Troduction Da Plant Descript Build Region	I PURCHASED THE NOT WORKING. I \$1500 AND I DON PROBLEM. THER HAVE TO GO OUT THE PROBLEM IN THE P	IIS CAR FROM A DEALER THIS YEAR OF THE NOT THE BRAKE PADS, BUT A HIS THAVE A CREDIT CARD OR THE MOSE ARE GOING TO BE SOME BAD WRECE AND STOP REALLY FAR BEHIND PUMBER OF THE STOP OF THE S	VOQ Component Description VITH \$48,000 MILES. IT WAS IN THE SING SOUND IN THE LINE AND ONEY TO FIX AT THIS TIME. IN EXECUTION OF THE SIZE	Unknown Unknown Unknown Unknown

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	ran man o mat			
Commodity Assig	gument			
Commodity	chassis-service brakes-master hydroboost—	cylinder/booster/Symp	tom	function-malfunction/inoperative
Commodity	chassis-service brakes-master	cylinder/booster/Symp	om	mod-driving condition-while driving
ignificant Event	ny access	Verifie	d	Y
read Informatio	n			
read Category Code	03	Tread Cat	egory Description	service brakes
	03	riead Cali	egory Description	SCIVICE OTAKES
Report Details				
ource Claim Key	001183775 ODI 104	71567 Warrant (WCC)	y Component Clas	ssification
Corporate Product Systems	s Classification	Time in	Service	
CPSC)				
Customer Condition Code			ion Group (VFG)	
ource System Program Ty	pe		Report/Paid Date	18-Aug-2012
ersion Series Code	Name and the second sec	Load Da		07 -May-2013
Causal Part Prefix- Base - S		Dealer (To contract the second second
Causal Part Name	NOT PROVIDED BY S			NOT PROVIDED BY SOURCE
on Causal Part Prefix-Bas	e-Suffix	Dealer (
on Causal Part Numbers		Dealer S	State/Province	A U.S.
ault Code		Dealer (Country	USA
Diagonstic Trouble Code			Phone Number	
abor Operation Code		Attachn	ient	
Communication Type		VOOC	omponent Description	n Code
Maintenance Date	07 -May-2013			COLUMN SECTION
Comment STOPPING I REPEATED! MECHANIC REPLACED.	DISTANCE ONCE THE BRAKES WE LY IN ORDER TO BRING THE VE WHO DIAGNOSED THAT THE VA	RE ENGAGED. THE CO CHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THI	NTACT MENTION TE STOP. THE VI MASTER CYLINI	E DRIVING 25 MPH, THERE WAS A DELA ED THAT HE HAD TO DEPRESS THE BR EHICLE WAS TAKEN TO AN INDEPENI DER WERE DEFECTIVE AND NEEDED T //EHICLE WAS NOT REPAIRED. THE FAI
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STOPPING I REPEATEDI MECHANIC REPLACED MILEAGE W Cechnician Comment COIS Recommendations Fire Information Tire Manufacturer Tree Brand Series OUT Left Front DOT Left Rear DOT Left Inner	DISTANCE ONCE THE BRAKES WE LY IN ORDER TO BRING THE VE WHO DIAGNOSED THAT THE VA THE MANUFACTURER WAS NOT VAS 50,000 AND THE CURRENT MIL	ERE ENGAGED. THE COEHICLE TO A COMPLECUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. The Size Wheel DOT Right DOT Right DOT Right DOT Right EAGE WAS 50,040.	NTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI INTERPORT OF THE VI INTE	ED THAT HE HAD TO DEPRESS THE BR. EHICLE WAS TAKEN TO AN INDEPENI DER WERE DEFECTIVE AND NEEDED T /EHICLE WAS NOT REPAIRED. THE FAI
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echnician omment GIS REPEATED MECHANIC REPLACED MILEAGE W echnician omment GIS Recommendations Fire Information ire Manufacturer ire Brand Series DOT Left Rear OOT Left Rear OOT Left Inner DOT Spare Vehicle Informati	ION JIM3TB2MA7A0 DISTANCE ONCE THE BRAKES WE LY IN ORDER TO BRING THE VE WHO DIAGNOSED THAT THE VA. THE MANUFACTURER WAS NOT VAS 50,000 AND THE CURRENT MIL.	ERE ENGAGED. THE COEHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. The Size Wheel DOT Righ DOT Righ DOT Righ Engine Se Engine De	NTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI INTERPORT OF THE VI INTE	ED THAT HE HAD TO DEPRESS THE BREHICLE WAS TAKEN TO AN INDEPENDER WERE DEFECTIVE AND NEEDED TO THE FAIR OF THE FAI
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STOPPING I REPEATEDI MECHANIC REPLACED MILEAGE W Cechnician Comment CQIS Recommendations Fire Information Tire Manufacturer Tire Brand Series FOT Left Front FOT Left Inner FOT Left Inner FOT Left Inner FOT Spare Vehicle Information Rodel Year Transmission Rody Cab Style Production Date	Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown	ERE ENGAGED. THE CO EHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. Tire Size Wheel DOT Righ Retail Sale	NTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI E FAILURE. THE VI INTERPORT OF THE VI INTERP	ED THAT HE HAD TO DEPRESS THE BREHICLE WAS TAKEN TO AN INDEPENDER WERE DEFECTIVE AND NEEDED TO THE FAIR OF THE FAI
STOPPING I REPEATEDI MECHANIC REPLACED MILEAGE W Cechnician Comment COIS Recommendations Fire Information Fire Information OT Left Front OOT Left Inner OOT Left Inner OOT Spare Vehicle Information Added Year Fransmission Body Cab Style Production Date Plant Description	Unknown #JM3TB2MA7A0 2010 Unknown	ERE ENGAGED. THE CO CHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. The Size Wheel DOT Righ DOT	NTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI AT Front AT Rear AT Inner Trial Number Escription Escription Escription Escription Escription Escription Escription Escription	ED THAT HE HAD TO DEPRESS THE BREHICLE WAS TAKEN TO AN INDEPENDER WERE DEFECTIVE AND NEEDED TO THE FAIR OF THE FAI
STOPPING I REPEATEDI MECHANIC REPLACED MILEAGE W Technician Comment COIS Recommendations Tire Information Tire Manufacturer Tire Brand Series DOT Left Front DOT Left Front DOT Left Inner DOT Left Inner DOT Left Inner DOT Spare Vehicle Information Tine Transmission Toddel Year Transmission Transmission Toddel Year Tra	Unknown #JM3TB2MA7A0 2010 Unknown	ERE ENGAGED. THE COEHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. Tire Size Wheel DOT Right RIG	NTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI INTERPORT OF THE VI INTE	ED THAT HE HAD TO DEPRESS THE BREHICLE WAS TAKEN TO AN INDEPENDER WERE DEFECTIVE AND NEEDED TO THE FAIR OF THE FAI
STOPPING I REPEATEDI MECHANIC REPLACED MILEAGE W Cechnician Comment COIS Recommendations Fire Information Fire Information OT Left Front OOT Left Inner OOT Left Inner OOT Spare Vehicle Information Added Year Fransmission Body Cab Style Production Date Plant Description	Unknown #JM3TB2MA7A0 2010 Unknown	ERE ENGAGED. THE COEHICLE TO A COMPLE CUUM BOOSTER AND MADE AWARE OF THE EAGE WAS 50,040. Tire Size Wheel DOT Right RIG	MTACT MENTION TE STOP. THE VI MASTER CYLINI E FAILURE. THE VI MASTER TO A COLUMN THE VI MASTER TO A CO	ED THAT HE HAD TO DEPRESS THE BREHICLE WAS TAKEN TO AN INDEPENDER WERE DEFECTIVE AND NEEDED TO THE FAIR OF THE FAI

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	654311	Source Code	VOQ Mazda
Commodity Assi	onment		
Commodity		nder/booster/Symptom	function malfunction/inappretive
Commodity	hvdroboost—	nder/oodster/Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-master cyli	nder/booster/Symptom	leak-fluid
	hydroboost—		
Significant Event		Verified	Y
Tread Informati	on		
Tread Category Code	03	Tread Category Description	service brakes
Report Details			
Source Claim Key	001498661 ODI 10522088	Warranty Component (lassification
Source Chillin Inc.	001 150001	(WCC)	SMSSILCULOR
Corporate Product System	ns Classification	Time in Service	
(CPSC)			
Customer Condition Code		V Function Group (VFG	
Source System Program T		Repair/Report/Paid Date	05-Jun-2013
Version Series Code	ypc	Load Date	24 -Sep-2013
Causal Part Prefix- Base -	Suffix	Dealer Code	24 -5ch-2013
Causal Part Name	NOT PROVIDED BY SOURCE		NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Ba		Dealer City	NOT PROVIDED BY SOURCE
Non Causal Part Numbers		Dealer State/Province	TIE'A
Fault Code		Dealer Country	USA
Diagonstic Trouble Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Descrip	ption Code
Maintenance Date	24 -Sep-2013		
Technician Comment	THAT COULD HAVE BEEN MUCH WORSE	. MAZDA USA HAS NOT ISSUED F	INT BULLETINS AS OF TEL. *TK
CQIS Recom mendations			
Tire Information			Association and the second
Tire Manufacturer	Unknown	Tire Size	Unknown
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			
Vehicle Informa	tion		
VIN	*JM3TB2MAOAO	Engine Serial Number	
Model Year	2010	Engine Description	Unknown
Transmission	Unknown	Vehicle Description	CX 9
With the Street County of the	Unknown	Drive Line	Unknown
Body Cab Style			UIKIOWII
Production Date	19-Nov-2008	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	10.37 0000
Build Region		Warranty Start Date	19-Nov-2008
Build Country Code		Transmission Serial Number	er
Mileage	52000	Vehicle Axle Ratio	
Vehicle Restraint Code			

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ECI Record	5014	82	Sou	urce Code	VOQ N	lazda
Commodit	y Assignment					
Commodity		s-service brakes-master	cylinder/booster	Symptom	functi	on-malfunction/inoperative
Commoday	hvdrob		c) Index occure	, symptom	-	on manufaction moperative
Commodity		s-service brakes-master	cylinder/booster	Symptom	leak-f	luid
	hydrob	oost—				
Significant Event				Verified	Y	
Tread Info	rmation					
Tread Category C			Tre	ad Category Description	service	brakes
			Į.i.c	ad Category Description	SCIVICC	Oranco
Report Det						
Source Claim Ke		001270549 ODI 105	(Warranty Component Classi WCC)	ification	
PARTY OF STREET STREET, STREET	ct Systems Classifica	ition	1	Time in Service		
(CPSC)						
Customer Condit. Source System Pr				/ Function Group (VFG) Repair/Report/Paid Date		05-Jun-2013
Version Series Co				Load Date		27 -Aug-2013
Causal Part Prefix				Dealer Code		27 -Aug-2013
Causal Part Name		NOT PROVIDED BY SO	A A CONTRACTOR OF THE PARTY OF	Dealer Name		NOT PROVIDED BY SOURCE
	Prefix-Base-Suffix	TOTTROVIDED BY SO		Dealer City		HOT THO VIBLE BY SOURCE
Non Causal Part				Dealer State/Province		
Fault Code				Dealer Country		USA
Diagonstic Troub	le Code			Dealer Phone Number		7 77 7
Labor Operation				Attachment		
Communication 1	Гуре		1	OQ Component Description	Code	
Maintenance Dat	e	27 -Aug-2013				
Technician Comment	ENDER THAT COU	LD HAVE BEEN MUCH WO	ORSE. MAZDA US	A HAS NOT ISSUED ANY	BULLET	TINS AS OF YET. *T
CQIS Recom mendations						
Tire Inform	nation		100			
Tire Manufacture	r Unkr	nown	Tir	e Size	Unknov	wn
Tire Brand Series			Wh	ieel		
DOT Left Front				T Right Front		
DOT Left Rear				T Right Rear		
DOT Left Inner			DO	T Right Inner		
DOT Spare						
Vehicle Inf	ormation		1.0	A STATE OF THE STA		
VIN	*JM	3TB2MAOAO	Eng	gine Serial Number		
Model Year	2010			gine Description	Unknov	vn
Transmission		nown	Vel	nicle Description	CX 9	
Body Cab Style		nown		ve Line	Unknov	wn
Production Date		ov-2008		tail Sale Indicator Code		2, _ 21
Plant Description	Unkr	nown		aquired Vehicle	00.00	- V 100
Build Region				rranty Start Date	19-Nov	-2008
Build Country Co				nsmission Serial Number		
Mileage	5200	U	Vel	nicle Axle Ratio		

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ECI Record	495230	Source Code	VOQ Mazda
Commodity Assig	nment		
ommodity		ooster/Symptom	function-malfunction/inoperative
oninodity		ooster/Symptom	runction-manuficuon/moperative
	hydroboost—		
Commodity		ooster/Symptom	leak-fluid
	hydroboost—		
Significant Event		Verified	Y
Tread Information	n		
read Category Code	03	Tread Category Description	service brakes
Report Details			
ource Claim Key	001264178 ODI 10522088	Warranty Component Clas	estication
ource Claim Ney	001204176 ODI 10322000	(WCC)	sincation
orporate Product Systems	Classification	Time in Service	
CPSC)			
ustomer Condition Code		V Function Group (VFG)	
ource System Program Typ	ne e	Repair/Report/Paid Date	05-Jun-2013
ersion Series Code		Load Date	02 -Jul-2013
ausal Part Prefix- Base - S	uffix	Dealer Code	
ausal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
on Causal Part Prefix-Base		Dealer City	
on Causal Part Numbers		Dealer State/Province	
ault Code		Dealer Country	USA
iagonstic Trouble Code		Dealer Phone Number	
abor Operation Code		Attachment	
ommunication Type		VOQ Component Description	n Code
Maintenance Date	02 -Jul-2013	, o Q component Description	a couc
echnician		77	
omment			
QIS Recom			
nendations			
TCTTCHTTO LO			
ire Information			70.00
ire Manufacturer	Unknown	Tire Size	Unknown
ire Brand Series		Wheel	
OT Left Front		DOT Right Front	
OT Left Rear		DOT Right Rear	
OT Left Inner		DOT Right Inner	
OT Spare			
ehicle Informati	on	And a second second	
IN	*JM3TB2MAOAO	Engine Serial Number	
lodel Year	2010	Engine Description	Unknown
ransmission	Unknown	Vehicle Description	CX 9
ody Cab Style	Unknown	Drive Line	Unknown
roduction Date	19-Nov-2008	Retail Sale Indicator Code	1
lant Description	Unknown	Reaquired Vehicle	
uild Region		Warranty Start Date	19-Nov-2008
uild Country Code		Transmission Serial Number	
Aileage	52000	Vehicle Axle Ratio	
Vehicle Restraint Code			

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Report Detail

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ECI Record	655039		Source Code	VOQ Mazda
Commodity Assignr	ment			
Commodity		ervice brakes-brake lines/hoses—	Symptom	lamage-cracked/fractured/split
Commodity	chassis-s	ervice brakes-brake lines/hoses—		unction-malfunction/inoperative
Commodity	chassis-s	ervice brakes-brake lines/hoses—	Symptom	unction-steering/brake ineffective
commodity	chassis-s	ervice brakes-brake lines/hoses—		nod-driving condition-on deceleration/braking
ommodity	chassis-s	ervice brakes-brake lines/hoses—	Symptom	wh-noisy operation
ommodity	chassis-s	ervice brakes-brake lines/hoses-	Symptom	pedal concerns-service brake pedal
ommodity	chassis-s	ervice brakes-brake lines/hoses—		epair-similar failures on other vehicles mention
ommodity	chassis-s	ervice brakes-pads/shoes/linings-		ppearance-scratches/nicks
ommodity	chassis-s	ervice brakes-pads/shoes/linings-	Symptom	lamage-cracked/fractured/split
ommodity		ervice brakes-pads/shoes/linings-		unction-malfunction/inoperative
ommodity	chassis-s	ervice brakes-pads/shoes/linings-		unction-steering/brake ineffective
ommodity	chassis-s	ervice brakes-pads/shoes/linings-		nod-driving condition-on deceleration/braking
Commodity	chassis-s	ervice brakes-pads/shoes/linings-		wh-noisy operation
Commodity		ervice brakes-pads/shoes/linings-		pedal concerns-service brake pedal
Commodity		ervice brakes-pads/shoes/linings—	Symptom	epair-similar failures on other vehicles mention
ignificant Event		1	Verified	7
	03		Tread Category Description s	ervice brakes
Report Details Source Claim Key		p01499435 ODI 10523719	Warranty Component Classific	
Report Details ource Claim Key		72,122		
Report Details ource Claim Key Corporate Product Systems Cl		72,122	Warranty Component Classific	
Report Details ource Claim Key Corporate Product Systems Cl CPSC)		72,122	Warranty Component Classific (WCC) Time in Service	
Report Details ource Claim Key Corporate Product Systems Cl CPSC) Oustomer Condition Code		72,122	Warranty Component Classific (WCC) Time in Service V Function Group (VFG)	cation
Report Details ource Claim Key Corporate Product Systems Cl CPSC) Customer Condition Code ource System Program Type		72,122	Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date	08-Jul-2013
Report Details ource Claim Key Corporate Product Systems Cl CPSC) Sustomer Condition Code ource System Program Type Tersion Series Code	lassification	72,122	Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date	cation
Corporate Product Systems Cl CPSC) Customer Condition Code ource System Program Type Version Series Code Causal Part Prefix- Base - Suffi	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code	08-Jul-2013 24 -Sep-2013
Report Details ource Claim Key Corporate Product Systems Cl CPSC) Oustomer Condition Code ource System Program Type cersion Series Code ausal Part Prefix- Base - Suffi ausal Part Name	lassification	72,122	Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name	08-Jul-2013
Report Details ource Claim Key Corporate Product Systems Cl CPSC) Austomer Condition Code ource System Program Type crision Series Code ausal Part Prefix- Base - Suffi ausal Part Name Ion Causal Part Prefix-Base-Si	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City	08-Jul-2013 24 -Sep-2013
Report Details ource Claim Key Orporate Product Systems Cl CPSC) Ustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix- Base - Suffi ausal Part Name Ion Causal Part Numbers Ion Causal Part Numbers	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	08-Jul-2013 24 -Sep-2013 NOT PROVIDED BY SOURCE
Report Details ource Claim Key COPSC) Oustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix-Base - Suffi ausal Part Name on Causal Part Numbers ault Code	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country	08-Jul-2013 24 -Sep-2013
Corporate Product Systems Cl COPSC) Customer Condition Code ource System Program Type Version Series Code Causal Part Prefix- Base - Suffi Causal Part Name Ion Causal Part Numbers aut Code Diagonstic Trouble Code	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	08-Jul-2013 24 -Sep-2013 NOT PROVIDED BY SOURCE
Report Details	lassification		Warranty Component Classific (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country Dealer Phone Number	08-Jul-2013 24 -Sep-2013 NOT PROVIDED BY SOURCE USA

A HARD TIME COMING TO A COMPLETE STOP. I NEED TO PUMP THE BRAKES SEVERAL TIMES TO SLOW DOWN AND THEN ONCE STOPPED THE BRAKES GO ALL THE WAY TO THE FLOOR. I TOOK MY CX9 IN TODAY JULY 8, 2013 TO HAVE THE BRAKES CHECKED AND THE OIL CHANGED. I WAS TOLD THE BREAKS AND PADS ARE FINE BUT THERE IS SOMETHING WRONG WITH THE BRAKES. THEY TRIED FLUSHING THE LINES AND THAT DID NOT HELP. THEY TOLD ME THEY COULD NOT LOOK AT THE CAR FURTHER UNTIL WEDNESDAY JULY 10TH. I ASKED IF THE CAR WAS SAFE TO DRIVE THEY SAID IT WAS AND TO GO SLOWLY UPON REACHING A LIGHT AND MAKE SURE TO PUMP THE BREAKS SO I CAN STOP IN TIME AND NOT GO THROUGH THE INTERSECTION. THIS IS VERY ALARMING TO ME SINCE AN ACCIDENT CAN OCCUR THIS IS MY ONLY VEHICLE AND I NEED TO GET BACK AND FORTH TO WORK. THEY TOLD ME THEY NEEDED TO CALL THE MAZDA HELP LINE TO FIND OUT WHAT IS WRONG WITH THE BREAKS. AFTER RESEARCHING ON LINE TODAY MAZDA CX9 BRAKE ISSUES AM VERY INTERESTED TO SEE WHAT THEY SAY AND IF IT IS THE SAME PROBLEM THAT HAS BEEN REPORTED SINCE 2008 WITH THIS MODEL. I AM VERY UPSET SINCE I TAKE VERY GOOD CARE OF MY CAR AND ALWAYS TAKE IT TO THE MAZDA DEALER FOR SERVICE. MY VEHICLE IS AT THE 37,000 MARK WHICH APPEARS TO BE THE POINT WHEN THIS HAS BEEN A PROBLEM FOR OTHER VEHICLES. I HOPE THAT MAZDA WILL COVER THE COSTS TO FIX THE CAR AND THAT I DON'T GET INTO AN ACCIDENT BETWEEN NOW AND WEDNESDAY. *TR

Technician
Comment
CQIS Reco
mmendatio
ns

Tire Information						
l'ire Manufacturer	Unknown	l'ire Size	Unknown			
Tire Brand Series		Wheel				
DOT Left Front		DOT Right Front				
DOT Left Rear		DOT Right Rear				
DOT Left Inner		DOT Right Inner				
DOT Coore						

T-5-0-5-8-95			
Vehicle Information	- Marianana	Company of the last	
VIN	*JM3TB3DA2B0	Engine Serial Number	

Model Year	2011	Engine Description	Unknown	
Transmission	Unknown	Vehicle Description	CX 9	
Body Cab Style	Unknown	Drive Line	Unknown	
Production Date	14-Dec-2009	Retail Sale Indicator Code		
Plant Description	Unknown	Reaguired Vehicle		
Build Region		Warranty Start Date	14-Dec-2009	
Build Country Code		Transmission Serial Number		
Mileage	37849	Vehicle Axle Ratio		
Vehicle Restraint Code			1	

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	03098	Source Code	VOQ Mazda
Commodity Assignme	nt		
	hassis-service brakes-brake lines/hoses—	Symptom	damage-cracked/fractured/split
	hassis-service brakes-brake lines/hoses-	Symptom	function-malfunction/inoperative
ommodity c	hassis-service brakes-brake lines/hoses—	Symptom	function-steering/brake ineffective
Commence of the Commence of th	hassis-service brakes-brake lines/hoses—	Symptom	mod-driving condition-on deceleration/braking
	hassis-service brakes-brake lines/hoses—	Symptom	nvh-noisy operation
ommodity c	hassis-service brakes-brake lines/hoses—	Symptom	pedal concerns-service brake pedal
ommodity c	hassis-service brakes-brake lines/hoses—	Symptom	repair-similar failures on other vehicles mention
ommodity	hassis-service brakes-pads/shoes/linings-	Symptom	appearance-scratches/nicks
	hassis-service brakes-pads/shoes/linings-	Symptom	damage-cracked/fractured/split
	hassis-service brakes-pads/shoes/linings-	Symptom	function-malfunction/inoperative
	hassis-service brakes-pads/shoes/linings—	Symptom	function-steering/brake ineffective
	hassis-service brakes-pads/shoes/linings-	Symptom	mod-driving condition-on deceleration/braking
	hassis-service brakes-pads/shoes/linings-	Symptom	nvh-noisy operation
	hassis-service brakes-pads/shoes/linings-	Symptom	pedal concerns-service brake pedal
	hassis-service brakes-pads/shoes/linings-	Symptom	repair-similar failures on other vehicles mention
gnificant Event		Verified	Y
Report Details	3	Tread Category Description	service brakes
Report Details			Service states
Report Details ource Claim Key	p01272291 ODI 10523719	Warranty Component Class	
ource Claim Key	001272291 ODI 10523719		
ource Claim Key orporate Product Systems Classi	001272291 ODI 10523719	Warranty Component Class	
ource Claim Key orporate Product Systems Classi CPSC)	001272291 ODI 10523719	Warranty Component Clas	
ource Claim Key orporate Product Systems Classi CPSC)	001272291 ODI 10523719	Warranty Component Clas	
ource Claim Key orporate Product Systems Classi CPSC) ustomer Condition Code ource System Program Type	001272291 ODI 10523719	Warranty Component Clas (WCC) Time in Service	ossification 08-Jul-2013
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ource Claim Key orporate Product Systems Classi CPSC) ustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix - Base - Suffix ausal Part Name	001272291 ODI 10523719 fication NOT PROVIDED BY SOURCE	Warranty Component Class (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code	08-Jul-2013 10 -Sep-2013
ource Claim Key orporate Product Systems Classi CPSC) ustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix- Base - Suffix ausal Part Name on Causal Part Prefix-Base-Suffix	001272291 ODI 10523719 fication NOT PROVIDED BY SOURCE	Warranty Component Clas (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	08-Jul-2013 10 -Sep-2013
purce Claim Key orporate Product Systems Classi (PSC) ustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix- Base - Suffix ausal Part Name on Causal Part Numbers	001272291 ODI 10523719 fication NOT PROVIDED BY SOURCE	Warranty Component Class (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City	08-Jul-2013 10 -Sep-2013
ource Claim Key orporate Product Systems Classi (PSC) ustomer Condition Code ource System Program Type ersion Series Code ausal Part Prefix- Base - Suffix ausal Part Name on Causal Part Numbers on Causal Part Numbers ault Code iagonstic Trouble Code	001272291 ODI 10523719 fication NOT PROVIDED BY SOURCE	Warranty Component Clas (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	08-Jul-2013 10 -Sep-2013 NOT PROVIDED BY SOURCE
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ource Claim Key	001272291 ODI 10523719 fication NOT PROVIDED BY SOURCE	Warranty Component Class (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Rame Dealer City Dealer State/Province Dealer Country Dealer Phone Number	08-Jul-2013 10 -Sep-2013 NOT PROVIDED BY SOURCE

A HARD TIME COMING TO A COMPLETE STOP. I NEED TO PUMP THE BRAKES SEVERAL TIMES TO SLOW DOWN AND THEN ONCE STOPPED THE BRAKES GO ALL THE WAY TO THE FLOOR. I TOOK MY CX9 IN TODAY JULY 8, 2013 TO HAVE THE BRAKES CHECKED AND THE OIL CHANGED. I WAS TOLD THE BREAKS AND PADS ARE FINE BUT THERE IS SOMETHING WRONG WITH THE BRAKES. THEY TRIED FLUSHING THE LINES AND THAT DID NOT HELP. THEY TOLD ME THEY COULD NOT LOOK AT THE CAR FURTHER UNTIL WEDNESDAY JULY 10TH. I ASKED IF THE CAR WAS SAFE TO DRIVE THEY SAID IT WAS AND TO GO SLOWLY UPON REACHING A LIGHT AND MAKE SURE TO PUMP THE BREAKS SO I CAN STOP IN TIME AND NOT GO THROUGH THE INTERSECTION. THIS IS VERY ALARMING TO ME SINCE AN ACCIDENT CAN OCCUR THIS IS MY ONLY VEHICLE AND I NEED TO GET BACK AND FORTH TO WORK. THEY TOLD ME THEY NEEDED TO CALL THE MAZDA HELP LINE TO FIND OUT WHAT IS WRONG WITH THE BREAKS. AFTER RESEARCHING ON LINE TODAY MAZDA CX9 BRAKE ISSUES AM VERY INTERESTED TO SEE WHAT THEY SAY AND IF IT IS THE SAME PROBLEM THAT HAS BEEN REPORTED SINCE 2008 WITH THIS MODEL. I AM VERY UPSET SINCE I TAKE VERY GOOD CARE OF MY CAR AND ALWAYS TAKE IT TO THE MAZDA DEALER FOR SERVICE. MY VEHICLE IS AT THE 37,000 MARK WHICH APPEARS TO BE THE POINT WHEN THIS HAS BEEN A PROBLEM FOR OTHER VEHICLES. I HOPE THAT MAZDA WILL COVER THE COSTS TO FIX THE CAR AND THAT I DON'T GET INTO AN ACCIDENT BETWEEN NOW AND WEDNESDAY. *T

Technician Comment		
CQIS Reco mmendatio		
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ns		

l'ire Manufacturer	Unknown	Tire Size	Unknown	
Tire Brand Series		Wheel		
DOT Left Front		DOT Right Front		
DOT Left Rear		DOT Right Rear		
DOT Left Inner		DOT Right Inner		
DOT Spare				

Vehicle Info	rmation		
VIN	*JM3TB3DA2B0	Engine Serial Number	
	V 1		

Model Year	2011	Engine Description	Unknown	
Transmission	Unknown	Vehicle Description	CX 9	
Body Cab Style	Unknown	Drive Line	Unknown	
Production Date	14-Dec-2009	Retail Sale Indicator Code		
Plant Description	Unknown	Reaguired Vehicle		
Build Region		Warranty Start Date	14-Dec-2009	
Build Country Code		Transmission Serial Number		
Mileage	37849	Vehicle Axle Ratio		
Vehicle Restraint Code			1	

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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	496019		Source Code	VOQ Mazda
Commodity Assign	nment			
Commodity		ervice brakes-brake lines/hoses-	Symptom	damage-cracked/fractured/split
Commodity		ervice brakes-brake lines/hoses—		function-malfunction/inoperative
Commodity	chassis-s	ervice brakes-brake lines/hoses—	Symptom	function-steering/brake ineffective
Commodity		ervice brakes-brake lines/hoses—	Symptom	mod-driving condition-on deceleration/braking
ommodity	chassis-s	ervice brakes-brake lines/hoses—		nyh-noisy operation
ommodity	chassis-service brakes-brake lines/hoses—			pedal concerns-service brake pedal
ommodity		ervice brakes-brake lines/hoses—	Symptom	epair-similar failures on other vehicles mention
ommodity	chassis-s	ervice brakes-pads/shoes/linings-		appearance-scratches/nicks
ommodity		ervice brakes-pads/shoes/linings—		damage-cracked/fractured/split
Commodity		ervice brakes-pads/shoes/linings—		function-malfunction/inoperative
ommodity		ervice brakes-pads/shoes/linings—		function-steering/brake ineffective
ommodity		ervice brakes-pads/shoes/linings—		mod-driving condition-on deceleration/braking
ommodity		ervice brakes-pads/shoes/linings—		wh-noisy operation
Commodity		ervice brakes-pads/shoes/linings—	Symptom	pedal concerns-service brake pedal
Commodity		ervice brakes-pads/shoes/linings—	Symptom	epair-similar failures on other vehicles mention
ignificant Event		P	Verified	Y
Report Details			Tread Category Description	service brakes
Report Details Source Claim Key		001265017 ODI 10523719	Warranty Component Classifi	
Source Claim Key	Classification		Warranty Component Classifi (WCC)	
ource Claim Key Corporate Product Systems	Classification		Warranty Component Classifi	
ource Claim Key Corporate Product Systems CPSC)	Classification		Warranty Component Classifi (WCC) Time in Service	
ource Claim Key Corporate Product Systems CPSC) Customer Condition Code			Warranty Component Classifi (WCC) Time in Service V Function Group (VFG)	cation
ource Claim Key Corporate Product Systems CPSC) Customer Condition Code ource System Program Typ			Warranty Component Classifi (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date	08-Jul-2013
ource Claim Key Corporate Product Systems CPSC) Customer Condition Code Cource System Program Type Version Series Code	e		Warranty Component Classifi (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date	cation
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ource Claim Key Corporate Product Systems CPSC) Sustomer Condition Code ource System Program Typ Version Series Code Sausal Part Prefix- Base - Su Sausal Part Name	e offix		Warranty Component Classifi (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name	08-Jul-2013
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ource Claim Key Corporate Product Systems CPSC) Customer Condition Code ource System Program Typ Version Series Code Causal Part Prefix- Base - Su Causal Part Name Ion Causal Part Prefix-Base Ion Causal Part Numbers	e offix	-	Warranty Component Classifi (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province	08-Jul-2013 09 -Jul-2013 NOT PROVIDED BY SOURCE
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	e offix	-	Warranty Component Classifi (WCC) Time in Service V Function Group (VFG) Repair/Report/Paid Date Load Date Dealer Code Dealer Name Dealer City Dealer State/Province Dealer Country	08-Jul-2013 09-Jul-2013 NOT PROVIDED BY SOURCE

DOT Spare

A HARD TIME COMING TO A COMPLETE STOP. I NEED TO PUMP THE BRAKES SEVERAL TIMES TO SLOW DOWN AND THEN ONCE STOPPED THE BRAKES GO ALL THE WAY TO THE FLOOR. I TOOK MY CX9 IN TODAY JULY 8, 2013 TO HAVE THE BRAKES CHECKED AND THE OIL CHANGED. I WAS TOLD THE BREAKS AND PADS ARE FINE BUT THERE IS SOMETHING WRONG WITH THE BRAKES. THEY TRIED FLUSHING THE LINES AND THAT DID NOT HELP. THEY TOLD ME THEY COULD NOT LOOK AT THE CAR FURTHER UNTIL WEDNESDAY JULY 10TH. I ASKED IF THE CAR WAS SAFE TO DRIVE THEY SAID IT WAS AND TO GO SLOWLY UPON REACHING A LIGHT AND MAKE SURE TO PUMP THE BREAKS SO I CAN STOP IN TIME AND NOT GO THROUGH THE INTERSECTION. THIS IS VERY ALARMING TO ME SINCE AN ACCIDENT CAN OCCUR THIS IS MY ONLY VEHICLE AND I NEED TO GET BACK AND FORTH TO WORK. THEY TOLD ME THEY NEEDED TO CALL THE MAZDA HELP LINE TO FIND OUT WHAT IS WRONG WITH THE BREAKS. AFTER RESEARCHING ON LINE TODAY MAZDA CX9 BRAKE ISSUES AM VERY INTERESTED TO SEE WHAT THEY SAY AND IF IT IS THE SAME PROBLEM THAT HAS BEEN REPORTED SINCE 2008 WITH THIS MODEL. I AM VERY UPSET SINCE I TAKE VERY GOOD CARE OF MY CAR AND ALWAYS TAKE IT TO THE MAZDA DEALER FOR SERVICE. MY VEHICLE IS AT THE 37,000 MARK WHICH APPEARS TO BE THE POINT WHEN THIS HAS BEEN A PROBLEM FOR OTHER VEHICLES. I HOPE THAT MAZDA WILL COVER THE COSTS TO FIX THE CAR AND THAT I DON'T GET INTO AN ACCIDENT BETWEEN NOW AND WEDNESDAY

Technician Comment CQIS Reco mmendatio

Tire Information Tire Manufacturer Jnknown Tire Size Unknown Tire Brand Series Wheel DOT Right Front DOT Left Front DOT Left Rear DOT Right Rear DOT Left Inner DOT Right Inner

Vehicle Info	rmation		
VIN	*JM3TB3DA2B0	Engine Serial Number	
	V 1		

Model Year	2011	Engine Description	Unknown	
Transmission	Unknown	Vehicle Description	CX 9	
Body Cab Style	Unknown	Drive Line	Unknown	
Production Date	14-Dec-2009	Retail Sale Indicator Code		
Plant Description	Unknown	Reaguired Vehicle		
Build Region		Warranty Start Date	14-Dec-2009	
Build Country Code		Transmission Serial Number		
Mileage	37849	Vehicle Axle Ratio		
Vehicle Restraint Code			1	

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Report Detail

Commodity	Assignment						
Commodity	chassis-se	ervice brakes-master	cylinder/booster	- Krannton	lannan	rance-scratches/nicks	
Commodity	hvdroboos		Cylindei/boostei	Symptom	appea	nance-scratches/mcks	
Commodity	chassis-se	ervice brakes-master	cylinder/booster	/Symptom	field s	service action	
Commodity	hydroboos chassis-se	ervice brakes-master	cylinder/booster	/Symptom	flaw in material		
Commodity	hydroboos chassis-se		cylinder/booster	Symptom	function-malfunction/inoperative		
	hydroboos	t—		* ********			
Commodity	chassis-se hydroboos	Disease Vermine Committee	cylinder/booster	/Symptom	mod-	mod-driving condition-while driving	
Commodity	chassis-se hydroboos	ervice brakes-master	master cylinder/booster/Symptom mo		mod-	no indication (sudden)	
Significant Event	nydroboos			Verified	Y		
Tread Inform	nation						
read Category Cod			Te	ead Category Description	service	brakas	
	101		110	ead Category Description	service	UIdkes	
Report Detail	ils						
Source Claim Key		001489680 ODI 1048	2005	Warranty Component Class	sification		
		1. 1. 1. 1. 2		(WCC)			
Corporate Product :	Systems Classification	1		Time in Service	- 1	-	
CPSC)							
Customer Condition	Code			V Function Group (VFG)			
ource System Prog	угат Туре			Repair/Report/Paid Date		19-Oct-2012	
Version Series Code				Load Date		24 -Sep-2013	
Causal Part Prefix-1	Base - Suffix	15 0 25 25 0 25 55 55 5	- Ton 1 - 3 - 3 - 3	Dealer Code		CONTRACTOR OF THE PROPERTY OF	
ausal Part Name		NOT PROVIDED BY SO		Dealer Name		NOT PROVIDED BY SOURCE	
Von Causal Part Pre				Dealer City			
Non Causal Part Nu	mbers			Dealer State/Province Dealer Country		TICA	
ault Code Diagonstic Trouble	Code	1		Dealer Phone Number		USA	
abor Operation Co				Attachment			
Communication Typ				VOQ Component Description	n Code		
Maintenance Date	, ,	24 -Sep-2013		Vo Q component Bescripto	n code		
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Build Region		Warranty Start Date	19-Nov-2008	
Build Country Code	The state of the s	Transmission Serial Number	A - A	- 27
Mileage	40500	Vehicle Axle Ratio		
Vehicle Restraint Code				

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record		435489		Source Code	VOQ Ma	zda	
Commo	dity Assignm	ent					
Commodity		hassis-se	rvice brakes-master cylinder/boo	oster/Symptom	арреага	nce-scratches/nicks	
		ydroboos		7			
Commodity		hassis-se vdroboosi		oster/Symptom	field service action		
Commodity	c	hassis-se	rvice brakes-master cylinder/boo	oster/Symptom	flaw in	material	
Commodity	c	ydroboos hassis-se	rvice brakes-master cylinder/boo	oster/Symptom	function	n-malfunction/moperative	
Commodity		ydroboos hassis-se		oster/Symptom	mod-dri	iving condition-while driving	
Commodity		ydroboost hassis-se		oster/Symptom	mod-no	indication (sudden)	
Significant E		ydroboos		Verified			
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Report 1							
Source Clain	n Key		001183907 ODI 10482005	Warranty Component Clas (WCC)	sification		
Corporate Pr	roduct Systems Clas	sification		Time in Service			
(CPSC)	A STATE OF THE PARTY OF THE PAR						
	ondition Code		1	V Function Group (VFG)			
	em Program Type			Repair/Report/Paid Date		-Oct-2012	
Version Serie	es Code Prefix- Base - Suffix			Load Date Dealer Code	07	-May-2013	
ausal Part P			NOT PROVIDED BY SOURCE	Dealer Name	N	OT PROVIDED BY SOURCE	
	Part Prefix-Base-Suf	fix	TOT TROVIDED BY SOCKEE	Dealer City		OT TROVIDED BY SOURCE	
	Part Numbers			Dealer State/Province			
ault Code				Dealer Country	US	SA	
	rouble Code			Dealer Phone Number			
abor Operat				Attachment VOQ Component Description	n Code		
Maintenance			7-May-2013				
	BOOSTER AND M THEN TOLD ME FACTORY DEFEC AN ISSUE WITH THEY WILL PAY I JOURNAL BOTH: THE ISSUE, MAZ	THE NE T B/C I I THE MA FOR IT O SITTING DA SHO	IS, ETC. THE VEHICLE WAS TAKEN CYLINDER WERE DEFECTIVE. I WAS EXT MORNING THAT MAZDA/DEA HAD PASSED THE 36,000 MILES MA NUFACTURING OF MY CAR. THE I THE EXISTENCE AND EXPERIENCULD BE FORCED TO RECALL THE JUMER BUT OF THE CAR MANUFAC	AS NOT ALLOWED TO DRIVE LERSHIP FOUND NO WARK RK. I WILL HAVE TO PAY \$8: DEALER TOLD ME I MUST (IAVE READ OTHER COMPLA E OF THIS MALFUNCTION. T VEHICLES AND FIX THE MA	THE CAR RANTY CO 39 FOR A F CONTACT INTS AND THE NHTSA	BECAUSE IT WAS NOT SAFE. THE VERING SUCH A MALFUNCTION REPAIR TO DRIVE MY CAR THAT I MAZDA USA DIRECTLY TO SEE I AN ARTICLE IN THE WALL STREE' A WAS SAID TO BE INVESTIGATING	
echnician			210000000000000000000000000000000000000	7 7 T			
Comment							
CQIS Reco							
;							
	ormation						
Tire Info	ormation	Unknow	1	Tire Size	Unknown	1	
Tire Info	cturer Series	Unknow	n.	Wheel	Unknown	1	
Fire Info	cturer Series ront	Unknow	n	Wheel DOT Right Front	Unknown	1	
Fire Info	cturer Series cont ear	Unknow	n.	Wheel DOT Right Front DOT Right Rear	Unknown	1	
Fire Infe Tire Manufacture Brand Sc DOT Left Fro DOT Left Re DOT Left Inf	cturer Series cont ear	Unknow	a.	Wheel DOT Right Front	Unknown		
Fire Infe tre Manufacture Brand Scoot Left Fro OOT Left Re OOT Left Inf OOT Spare	cturer veries ront ear ner	Unknow	n.	Wheel DOT Right Front DOT Right Rear	Unknown		
Fire Info Tire Manufacture Brand Scott Left Fro DOT Left Report Left Info DOT Spare	cturer Series cont ear			Wheel DOT Right Front DOT Right Rear DOT Right Inner	Unknown		
Fire Info Fire Manufac Fire Brand Sc FOOT Left Fro FOOT Left Info FOOT Spare Vehicle Vehicle	cturer veries ront ear ner	*ЈМЗТВ	3MA3A0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number			
Fire Info Fire Manufac Fire Brand S DOT Left Fre DOT Left Inf DOT Spare Vehicle VIN Model Year	cturer Series cont ear ner Information	*JM3TB 2010	3MA3A0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description	Unknown		
Tire Info Tire Manufac Tire Brand Si DOT Left Fro DOT Left Inf DOT Spare Vehicle VIN Model Year Transmission	cturer Series Sont ear mer Information	*ЈМЗТВ	3MA3A0	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description Drive Line		1	
Tire Infe Tire Manufact Tire Brand Sc DOT Left Fro DOT Left Re DOT Left Inf DOT Spare	cturer Series cont ear mer Information n tyle Date	*JM3TB 2010 Unknown	3MA3A0 n n 2008	Wheel DOT Right Front DOT Right Rear DOT Right Inner Engine Serial Number Engine Description Vehicle Description	Unknown CX 9	1	

Build Region		Warranty Start Date	19-Nov-2008	
Build Country Code	The state of the s	Transmission Serial Number	A - A	- 27
Mileage	40500	Vehicle Axle Ratio		
Vehicle Restraint Code				

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record	663715	Sc	ource Code	VOQ Mazda
Commodity Assignm	nent			Walter and the second s
Commodity	chassis-se		r/Symptom	function-malfunction/inoperative
Commodity	chassis-se hvdroboost	rvice brakes-master cylinder/booste	r/Symptom	mod-driving condition-while driving
Commodity	chassis-se hvdroboost	rvice brakes-master cylinder/booste	r/Symptom	nvh-noisy operation
Significant Event	in di		Verified	Y
Tread Information				
Tread Category Code	03	m-	ead Category Description	service brakes
	05		cad Category Description	SCIVICE OTAKES
Report Details				
Source Claim Key			Warranty Component Classi (WCC)	fication
Corporate Product Systems Cla	assification		Time in Service	
(CPSC) Customer Condition Code			VE	
Source System Program Type			V Function Group (VFG) Repair/Report/Paid Date	30-Oct-2013
Version Series Code			Load Date	05 -Nov-2013
Causal Part Prefix- Base - Suffix	x		Dealer Code	
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Su	iffix		Dealer City	
Non Causal Part Numbers			Dealer State/Province	
Fault Code			Dealer Country	USA
Diagonstic Trouble Code Labor Operation Code			Dealer Phone Number Attachment	
Communication Type			VOQ Component Description (Code
Maintenance Date		05 -Nov-2013	, o Q component Bescription	
IMPORTANT AS TELL THE DRIV	THE BRA ER TO ST ECTFUL	KE SYSTEM, THE CAR SHOULD SOUN FOP DRIVING THE CAR AS THEY ARE OF MAZDA AND THE NTSB. TO NOT !	D SOME SORT OF ALARM, IN IMMINENT DANGER.	PARTS GO BAD BUT ON SOMETHING AS LIGHT A DUMMY LIGHTSOMETHING TO TO NOT ADDRESS AT LEAST THIS SECOND AL FAILURES BY WAY OF RECALL IS ALSO
Technician Comment				
CQIS Reco				
mmendation s				
Tire Information	S.M		Date:	No.
Tire Manufacturer	Unknown	a li	re Size	Unknown
Tire Brand Series		W	heel	
DOT Left Front DOT Left Rear			OT Right Front OT Right Rear	
DOT Left Inner			OT Right Inner	
DOT Spare			or regin mile.	
Vehicle Information		Allaha - A		
VIN			igine Serial Number	15.
Model Year	2010		gine Description	Unknown
Transmission Body Cab Style	Unknown		hicle Description	CX 9
Production Date	19-Nov-2		ive Line tail Sale Indicator Code	Unknown
Plant Description	Unknown		eaquired Vehicle	
Build Region	O LLANO WI		arranty Start Date]19-Nov-2008
Build Country Code			ansmission Serial Number	The same and the s
Mıleage	52000	Ve	hicle Axle Ratio	
Vehicle Restraint Code				9

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record		659036		Source Code		4 .	Mazda
Commo	dity Assignm	ent					
ommodity			vice brakes-brake pedal—	Sympton		Gunat	ion-malfunction/inoperative
Commodity			vice brakes-brake pedal—	Sympton			ion-steering/brake ineffective
ommodity			vice brakes-brake pedal—	Sympton			driving condition-at cruise
ommodity			vice brakes-brake pedal—	Sympton			driving condition-while driving
ommodity		hassis-se		r/booster/Sympton			ion-malfunction/inoperative
· cillinouity		vdroboost		ir occiter by inpion	•	T. C.	ion manufection moperative
Commodity		hassis-se		r/booster/Sympton		funct	ion-steering/brake ineffective
onimodity				1/000ster/Sympton		Tunci	ion-steering/brake menective
		ydroboost		-A			1:::
ommodity		hassis-se	The same of the sa	er/booster/Sympton	1	mod-	driving condition-at cruise
		ydroboost					
commodity		hassis-se	Name of the Party	er/booster/Sympton	1	mod-	driving condition-while driving
		ydroboost	-				
ignificant E	event			Venfied	1 -	Y	
read Ir	nformation						
		N/a		m 10.	В		
read Catego	ory Code	03		Fread Catego	ory Description	service	brakes
Report 1	Details						
ource Clain			001503780 ODI 10542334	Warranty	Component Class	sification	
Jarce Chilli			ODI 1007255T	(WCC)	Component Class	carion	
omorate De	roduct Systems Clas	esification		Time in Se	rvice	- \	
BNOT WITH THE PARTY OF THE PART	Todaci Systems Clas	Sincanon		Time in Se	IVICE		
CPSC)	10.01				C CTCN		
	ondition Code				Group (VFG)		04 8 2012
	em Program Type				oort/Paid Date		04-Sep-2013
ersion Serie	es Code Prefix- Base - Suffix			Load Date Dealer Coo			24 -Sep-2013
ausal Part P			NOT BROVIDED BY COURCE				NOT PROVIDED BY SOURCE
	Name Part Prefix-Base-Suff	C	NOT PROVIDED BY SOURCE	Dealer Nar			NOT PROVIDED BY SOURCE
	Manager and the second	IIX		Dealer City			
ault Code	Part Numbers			Dealer Cou	te/Province		USA
				Dealer Cou			USA
	Trouble Code			Dealer Pho	ne Number		
abor Operat	ntion Code			Dealer Pho Attachmen	ne Number t		
abor Operationmunicat Maintenance Ustomer	tion Code tion Type Date AS I WAS DRIVINORMALLY, I H	ING DOV	PUSH FULL FORCE ON THE	Dealer Pho Attachmen VOQ Com WAY, I DEPRESSI PEDAL TO GET T	ne Number t ponent Description ED THE BRAKE THE CAR TO ST	PEDAL	AND THE CAR DID NOT RES
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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record	503576		Source Code	VOQ Mazda
Commodity A	Assignment			
Commodity	the State of the S	rvice brakes-brake pedal-	Symptom	function-malfunction/inoperative
Commodity		rvice brakes-brake pedal—	Symptom	function-steering/brake ineffective
Commodity		rvice brakes-brake pedal—	Symptom	mod-driving condition-at cruise
ommodity		rvice brakes-brake pedal—	Symptom	mod-driving condition-while driving
Commodity	chassis-sc		pooster/Symptom	function-malfunction/inoperative
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annadit.	chassis-se		pooster/Symptom	function-steering/brake ineffective
Commodity			booster/Symptom	runction-steering/brake mellective
	hydroboos			
commodity	chassis-se		oooster/Symptom	mod-driving condition-at cruise
	hydroboos		Maria Ma	
ommodity	chassis-se	ervice brakes-master cylinder/b	pooster/Symptom	mod-driving condition-while driving
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CPSC)			the same of the same	
ustomer Condition			V Function Group (VFG)	
ource System Progr		-	Repair/Report/Paid Date	04-Sep-2013
ersion Series Code			Load Date	10 -Sep-2013
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ausal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
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Ion Causal Part Nu	mbers		Dealer State/Province	
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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	435572		Source Code	VOQ Mazda	
Commodity Assignr	nent				
Commodity	chassis-s hydroboo	to the state of the contract of the state of	ooster/Symptom	function-malfunction/inoperative	
Significant Event	-		Venfied	Y	
Tread Information					
Fread Category Code	03		Tread Category Description	service brakes	
	03		Head Category Description	service brakes	
Report Details					
Source Claim Key		001183992 ODI 10487938	Warranty Component Clas (WCC)	sification	
Corporate Product Systems Cl CPSC)	assificatio	n	Time in Service		
Customer Condition Code			V Function Group (VFG)	100 A TOTAL TO	
Source System Program Type			Repair/Report/Paid Date	07-Dec-2012	
Version Series Code			Load Date	07 -May-2013	
Causal Part Prefix- Base - Suffi	X		Dealer Code		727 =
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOUR	CE
Non Causal Part Prefix-Base-Si	uffix		Dealer City		
Non Causal Part Numbers			Dealer State/Province	- I I I I I I I I I I I I I I I I I I I	
ault Code			Dealer Country	USA	
Diagonstic Trouble Code			Dealer Phone Number		
Labor Operation Code			Attachment	SALES IN CONTRACTOR OF THE PARTY OF THE PART	
Communication Type		11.75	VOQ Component Description	n Code	
Maintenance Date		07 -May-2013			
CQIS Recommendations					
Tire Information	_			T. A.	
ire Manufacturer	Unknov	vn	l'ire Size	Unknown	
Fire Brand Series			Wheel		
OOT Left Front			DOT Right Front		
OT Left Rear			DOT Right Rear		
DOT Left Inner			DOT Right Inner		
OOT Spare					
Vehicle Information			Construction Construction		
VIN	*		Engine Serial Number		
Model Year	2011	-	Engine Description	Unknown	
ransmission	Unknov		Vehicle Description	CX 9	
Body Cab Style	Unknov		Drive Line	Unknown	
Production Date	14-Dec-		Retail Sale Indicator Code		
Plant Description	Unknov	vn	Reaquired Vehicle		
Build Region			Warranty Start Date	14-Dec-2009	
Build Country Code	III your		Transmission Serial Number		
Mileage	55002		Vehicle Axle Ratio		
Vehicle Restraint Code				5	

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record	435633		Sou	irce Code	VOQ I	Mazda
Commodi	ty Assignment					
Commodity	chassis-s	service brakes-master	cylinder/booster	Symptom	funct	ion-malfunction/inoperative
	hydroboo	ost—		1		
Commodity	chassis-s hydroboo		cylinder/booster			non-steering/brake ineffective
Commodity	chassis-s hydroboo		cylinder/booster	/Symptom	leak-	fluid
Commodity	chassis-s hydroboo		cylinder/booster	/Symptom	mod-	-intermittent/random
Commodity	chassis-s hydroboo	service brakes-master	cylinder/booster	/Symptom	nvh-ı	noisy operation
ignificant Even				Verified	Y	
Tread Info	rmation					
read Category			Tre	ad Category Description	service	e brakes
Report De		WALLES AND 101	A3A43			
Source Claim Ke		001184062 ODI 104	(Varranty Component Clas WCC)	ssification	
	uct Systems Classification	on		ime in Service		
CPSC) Customer Condi	ition Code			Function Group (VFG)		
ource System F				Repair/Report/Paid Date		15-Jan-2013
ersion Series C				oad Date		07 -May-2013
ausal Part Prefi	ix- Base - Suffix			Dealer Code		Value of the second of the sec
ausal Part Nam		NOT PROVIDED BY SO		Dealer Name		NOT PROVIDED BY SOURCE
	Prefix-Base-Suffix			Dealer City		
on Causal Part ault Code	Numbers			Dealer State/Province		USA
hagonstic Trou	ble Code			Dealer Country Dealer Phone Number		USA
abor Operation				Attachment		
ommunication				OQ Component Description	0.1	
Maintenance Da	4.7			OQ Component Description	on Code	
Customer IN Comment DE	JUNE OF 2012 I NOT EALER FOR A COMPLI D DO A BRAKE FLUS AS AT EVERY OCCASI	ETE SERVICE AND BRA H. THE HISSING CONT ON THE BRAKES WERI	ES MADE A HISS KE CHECK. I WAS INUED AT RANDO E ENGAGED. AND	SING SOUND AT RAND TOLD THAT THE BREA OM TIME UNTIL THE W. ON 1/15/13 THE BRAKE	OM TIM KS WER EEK OF	ES. I BROUGHT THE CAR INTO THE EIN PERFECT CONDITION BUT THE I/13/13 AT WHICH TIME THE HISSIN D TO STOP THE VEHICLE. I BROUGH BRAKE BOOSTER INTO THE MASTE
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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	495959		Sou	irce Code	VOQ Mazda
Commodity Assign	nment				
Commodity	chassis-se	rvice brakes-master	cylinder/booster/	Symptom	function-malfunction/inoperative
- Commission of	hydroboos		cymac, occare	S) and the same of	The state of the s
Commodity	chassis-se		cylinder/booster/	Symptom	function-steering/brake ineffective
	hydroboos		G-12770-1775	***************************************	
Commodity	chassis-se		cylinder/booster/	Symptom	repair-similar failures on other vehicles
	hydroboos		19 200 100 100 100 100	-	mentioned
Significant Event	ny and do do do	•		Verified	Y
				reamed	
Tread Information	n				
Tread Category Code	03		Tre	ad Category Description	service brakes
Report Details					
Source Claim Key		001264955 ODI 105	23477	Varranty Component Classi	fication
2000		33-01 1035	and the same of th	WCC)	
Corporate Product Systems	Classification			ime in Service	
(CPSC)					
Customer Condition Code			V	Function Group (VFG)	
Source System Program Typ	e			Repair/Report/Paid Date	03-Jul-2013
Version Series Code				oad Date	09 -Jul-2013
Causal Part Prefix- Base - Su	iffix	21-1-1		Dealer Code	10.100.000
Causal Part Name		NOT PROVIDED BY SO	DURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base	-Suffix			Dealer City	12.4.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1
Non Causal Part Numbers				Dealer State/Province	
Fault Code				Dealer Country	USA
Diagonstic Trouble Code				Dealer Phone Number	
Labor Operation Code		1	A	Attachment	
Communication Type		1	V	OQ Component Description	Code
Maintenance Date		09 -Jul-2013			11100
WILL BE AV				SPREAD ISSUE AND SHO	BOOSTERS AND ARE NOT SURE WHEN ANY ULD BE INVESTIGATED
CQIS Recom mendations					
Tire Information					
Tire Manufacturer	Unknow	n –		e Size	Unknown
Tire Brand Series			Wh		
DOT Left Front				T Right Front	
DOT Left Rear				T Right Rear	
DOT Left Inner			DO	T Right Inner	
DOT Spare					
Vehicle Information	on		44-		
VIN	*			gine Serial Number	4 0 000
Model Year	2010			gine Description	Unknown
Transmission	Unknow			nicle Description	CX 9
Body Cab Style	Unknow			ve Line	Unknown
Production Date	19-Nov-			ail Sale Indicator Code	
Plant Description	Unknow	n		iquired Vehicle	
Build Region				rranty Start Date	19-Nov-2008
Build Country Code	10000			nsmission Serial Number	and the same of th
Mileage	42000		Veh	nicle Axle Ratio	
Vehicle Restraint Code					

Disclaimer

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Report Detail

ECI Record	500946		So	7777	VOQ I	Tanada .
Commodity Assign	nment			de la companya de la		
Commodity	chassis-se		cylinder/booster	/Symptom	field	service action
Commodity	chassis-se	rvice brakes-master	cylinder/booster	/Symptom	funct	non-malfunction/moperative
ommodity	chassis-se	rvice brakes-master	cylinder/booster	/Symptom	mod-	driving condition-on deceleration/brakin
· · · ·	hydroboos			8	C-13	service action
ommodity ommodity		vice brakes-pads/shoes/li vice brakes-pads/shoes/li		Symptom Symptom		ion-malfunction/inoperative
ommodity		vice brakes-pads/shoes/li		Symptom		driving condition-on deceleration/brakin
gnificant Event		The orange page shoes h		Verified	Y	arving condition of decertained evaluation
read Information			4.00			
read Category Code	03		Tre	ead Category Description	service	e brakes
Report Details						
ource Claim Key		001269975 ODI 105		Warranty Component Clas WCC)	sification	
orporate Product Systems	Classification			lime in Service		
CPSC)						
ustomer Condition Code				V Function Group (VFG)		14 4 2012
ource System Program Type	е			Repair/Report/Paid Date		14-Aug-2013
rsion Series Code	8			Load Date		20 -Aug-2013
iusal Part Prefix- Base - Su iusal Part Name	ithx	NOT PROVIDED BY SO		Dealer Code Dealer Name		NOT BROWINED BY COURCE
on Causal Part Prefix-Base	CE	NOT PROVIDED BY SO				NOT PROVIDED BY SOURCE
on Causal Part Numbers	-эших			Dealer City Dealer State/Province		
ault Code				Dealer Country		USA
agonstic Trouble Code				Dealer Phone Number		USA
abor Operation Code		1		Attachment		
ommunication Type				VOQ Component Description	- 0-1-	
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Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	503033		Soi	urce Code	VOQ M	lazda
Commodity Assig	nment					
Commodity	chassis-se	rvice brakes-master	cylinder/booster	Symptom	functi	on-malfunction/inoperative
	hydroboost		-7	-3F1100		en ammunen en Ersenn e
Commodity	chassis-se		cylinder/booster	Symptom	functi	on-steering/brake ineffective
	hydroboost		O 107711 17731115	200	-	
Commodity	chassis-se		cylinder/booster	Symptom	renaii	r-similar failures on other vehicles
Commounty	hydroboost	TOTAL TERMINET	cylinder/oodster	Symptom	menti	
Significant Event	nyurooosi			Verified	Y	oned
				vermed		
Tread Information			-			
Tread Category Code	03		Tre	ead Category Description	service	brakes
Report Details						
Source Claim Key		001272222 ODI 105	23477 N	Warranty Component Class	eification	
Source Chilli Incy		ODI 103.		WCC)	Jiicution	
Corporate Product Systems	Classification			ime in Service	-	
THE RESERVE AND ADDRESS OF THE PARTY OF THE	Classification		1	inic in Service		
(CPSC)				True Con ATC		
Customer Condition Code	-			Function Group (VFG)		2 1-1 2012
Source System Program Typ	be .			Repair/Report/Paid Date		03-Jul-2013
Version Series Code	.00			oad Date		10 -Sep-2013
Causal Part Prefix- Base - St	uthx			Dealer Code		VOT BROWNED BY COURCE
Causal Part Name		NOT PROVIDED BY SO		Dealer Name		NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base	e-Sumx			Dealer City		
Non Causal Part Numbers				Dealer State/Province		70.1
Fault Code				Dealer Country		JSA
Diagonstic Trouble Code				Dealer Phone Number		
Labor Operation Code		7.1		Attachment		
Communication Type		N		OQ Component Description	Code	
Maintenance Date		10 -Sep-2013				
WILL BE A				EY ARE OUT OF BRAKE SPREAD ISSUE AND SHO		ERS AND ARE NOT SURE WHEN ANY EINVESTIGATED. *T
Comment						
CQIS Recom mendations						
Tire Information						
Tire Manufacturer	Unknow	1	Tir	e Size	Unknov	vn
Tire Brand Series				ieel		
DOT Left Front			DC	I Right Front		
DOT Left Rear			DO	T Right Rear		
DOT Left Inner				T Right Inner		
DOT Spare						
Vehicle Informati	on					
VIN	*		Cas	gine Serial Number		
Model Year	2010			gine Description	Unknov	I'm
Transmission	Unknow	2		nicle Description	CX 9	VII.
Body Cab Style	Unknow			ve Line	Unknov	
Production Date	19-Nov-			tail Sale Indicator Code	CHKHOV	VII .
	Unknow					
Plant Description	Unknow	1		aquired Vehicle rranty Start Date	19-Nov	2008
Build Region Build Country Code				nsmission Serial Number	19-INOV	-2000
	42000			nicle Axle Ratio		
Mileage Vehicle Restraint Code	H2000		vei	IICIE AXIE NAUO		
vemele Restraint Code						

Disclaime

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Report Detail

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ECI Record	647211		Source Code	VOQ Mazda
Commodity Assign	ment			TTALL TO SELECT THE SE
Commodity	chassis-se	ervice brakes-master cylinder	r/booster/Symptom	function-malfunction/inoperative
	hydroboos			
Significant Event			Verified	Y
Tread Information				
Fread Category Code			T-1C-t	Comition Conference
Iread Category Code	03		Tread Category Description	service brakes
Report Details				
Source Claim Key		001491053 ODI 10487938	Warranty Component Clas	sification
		The state of the s	(WCC)	
Corporate Product Systems (Classification	n	Time in Service	
(CPSC)			arms on one or	
Customer Condition Code			V Function Group (VFG)	***************************************
Source System Program Type			Repair/Report/Paid Date	07-Dec-2012
Version Series Code			Load Date	24 -Sep-2013
Causal Part Prefix- Base - Suf	ffix		Dealer Code	2. sep 2015
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-	Suffix	TOTTIO TIBED BY SOCIACE	Dealer City	Tiol lite (IBED D1 Souther
Non Causal Part Numbers	J		Dealer State/Province	
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	0.012
Labor Operation Code		T .	Attachment	
Communication Type			VOQ Component Description	n Code
Maintenance Date		24 -Sep-2013	10Q component Description	2000
		•		
Customer Comment	POWE	R BRAKE BOOSTER FAILURE. *?	TR	
Technician Comment				
CQIS Recommendations				
Tire Information				
l'ire Manufacturer	Unknow	/n	Tire Size	Unknown
Tire Brand Series			Wheel	
DOT Left Front			DOT Right Front	
DOT Left Rear			DOT Right Rear	N. C.
DOT Left Inner			DOT Right Inner	
DOT Spare				
Vehicle Informatio	n			
VIN	18		Engine Serial Number	
Model Year	2011		Engine Description	Unknown
Fransmission	Unknow	70	Vehicle Description	CX 9
Body Cab Style	Unknow		Drive Line	Unknown
Production Date	14-Dec-		Retail Sale Indicator Code	CHAHOWH
Plant Description	Unknow		Reaguired Vehicle	
Build Region	UIKIOW	11	Warranty Start Date	14-Dec-2009
Build Country Code			Transmission Serial Number	14-1/60-2009
Mileage	55002		Vehicle Axle Ratio	
Vehicle Restraint Code	03002		Tellicit Pixit Raid	
venicle Restraint Code				

Disclaimer

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Report Detail

ECI Record	64	8018		So	urce Code	VOQ	viazda
Commo	dity Assignmen	nt					
Commodity		sis-service	brakes-master	cylinder/booster	/Symptom	funct	ion-malfunction/inoperative
	hydr	oboost—			***************************************		
Commodity		sis-service oboost—	brakes-master	cylinder/booster	/Symptom	funct	ion-steering/brake ineffective
ommodity		sis-service oboost—	brakes-master	cylinder/booster	Symptom	leak-	fluid
ommodity	chas	sis-service oboost—	brakes-master	cylinder/booster	Symptom	mod	intermittent/random
ommodity	chas	sis-service	brakes-master	cylinder/booster	Symptom	nvh-	noisy operation
ignificant E		oboost—			Verified	Y	
read In	nformation						
read Catego				Tre	ead Category Description	service	brakes
				1		1000000	
ceport	Details	1001.12	NATE OF TAX	*****			
ource Clain			91911 ODI 1049		Warranty Component Cla WCC)	assification	
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CPSC)	Julian C1-				Thursting Comments		
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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	654969		Sou	irce Code	VOQ Mazda
Commodity Assignm	ient				
	hassis-ser	vice brakes-master	cylinder/booster/	Kymptom	function-malfunction/inoperative
A CONTRACTOR OF THE PERSON OF	ydroboost-		Cylinder/000ster/	Symptom	tunction-martunetion/moperative
	hassis-ser		cylinder/booster/	Symptom	function-steering/brake ineffective
1-12 (MC) (C) (A)	vdroboost-		cymiden occiden	Symptom	issication secting of the increditive
	hassis-ser		cylinder/booster/	Symptom	repair-similar failures on other vehicles
18 C	vdroboost-		Cylinder/000ster/	Sympiom	mentioned
Significant Event	lyul0000st-			Verified	Y
				vermed	1
Tread Information					
Tread Category Code	03		Tre	ad Category Description	service brakes
Report Details					
Source Claim Key	Y	001499361 ODI 105	23477	Varranty Component Class	ification
		021 103		WCC)	
Corporate Product Systems Cla	ssification			ime in Service	
(CPSC)					
Customer Condition Code			V	Function Group (VFG)	
Source System Program Type				Lepair/Report/Paid Date	03-Jul-2013
Version Series Code				oad Date	24 -Sep-2013
Causal Part Prefix- Base - Suffix		20		Dealer Code	2. sep 2013
Causal Part Name		NOT PROVIDED BY SO		Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Sur				Dealer City	1/2 1/2 1/2 1/2 1/2 1/2 1/2 1/2 1/2 1/2
Non Causal Part Numbers				Dealer State/Province	
Fault Code				Dealer Country	USA
Diagonstic Trouble Code			D	Dealer Phone Number	
Labor Operation Code		100	A	Attachment	Control of the contro
Communication Type			V	OQ Component Description	Code
Maintenance Date		24 -Sep-2013			0.00
					BOOSTERS AND ARE NOT SURE WHEN ANY OULD BE INVESTIGATED. *TR
CQIS Recom mendations					
Tire Information					
Tire Manufacturer	Unknown	1-	Tire	e Size	Unknown
Tire Brand Series			Wh		
DOT Left Front			DO	I Right Front	
DOT Left Rear				T Right Rear	
DOT Left Inner			DO	T Right Inner	
DOT Spare					
Vehicle Information					
VIN	*			gine Serial Number	
Model Year	2010			gine Description	Unknown
Transmission	Unknown			nicle Description	CX 9
Body Cab Style	Unknown			ve Line	Unknown
Production Date	19-Nov-2			ail Sale Indicator Code	
Plant Description	Unknown	1		iquired Vehicle	10.31 2000
Build Region				rranty Start Date	19-Nov-2008
Build Country Code	42000			nsmission Serial Number	
Mileage Vehicle Restraint Code	42000		ven	nicle Axle Ratio	
venicle Restraint Code					

Disclaimer

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Report Detail

ECI Record	657555		50	urce Code	VOQ I	viazua
Commodity Assign	nment			A		
Commodity	chassis-se		cylinder/booster	/Symptom	field	service action
commodity	chassis-se	rvice brakes-master	cylinder/booster	Symptom	funct	ion-malfunction/moperative
ommodity	chassis-se	rvice brakes-master	cylinder/booster	/Symptom	mod-	driving condition-on deceleration/brakin
ommodity	hydroboos	t— vice brakes-pads/shoes/lir		Cranatan	field	service action
ommodity		vice brakes-pads/shoes/lir		Symptom Symptom		ion-malfunction/inoperative
ommodity		vice brakes-pads/shoes/lin		Symptom		driving condition-on deceleration/brakin
gnificant Event		161111111111111111111111111111111111111	8	Verified	Y	
read Information						
read Category Code	03		Tre	ead Category Description	service	brakes
Report Details						
ource Claim Key		001502183 ODI 1053		Warranty Component Clas WCC)	sification	
orporate Product Systems	Classification	1		Time in Service		
CPSC)				A CONTRACTOR OF THE PARTY OF TH		
ustomer Condition Code		, I		V Function Group (VFG)		Contracts and the second
ource System Program Type	e	1		Repair/Report/Paid Date		14-Aug-2013
ersion Series Code	œ			Load Date		24 -Sep-2013
ausal Part Prefix-Base - Su ausal Part Name	шх	NOT PROVIDED BY SO		Dealer Code Dealer Name		NOT BROWNED BY COURCE
ausai Part Name on Causal Part Prefix-Base	Suffix	NOT EKONIDED BY 20		Dealer Name Dealer City		NOT PROVIDED BY SOURCE
on Causal Part Numbers	-Julia			Dealer State/Province		
ault Code				Dealer Country		USA
agonstic Trouble Code				Dealer Phone Number		OSIL
abor Operation Code		1		Attachment		
ommunication Type				VOQ Component Description	n Code	
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record	660833		Sou	irce Code	VOQ Mazda
Commodity Assignm	ent				
	hassis-se	rvice brakes-master	cylinder/booster	Kramatan	function-malfunction/inoperative
The second secon	vdroboost		Cylinder/000ster	Symptom	tunction-martunetion/moperative
	hassis-se		cylinder/booster	Symptom	function-steering/brake ineffective
1-1.7 (M.O.C.O.O.O.O.O.O.O.O.O.O.O.O.O.O.O.O.O.	vdroboost		cylinder doosier	, symptom	issication secting of the increditive
	hassis-se		cylinder/booster	Symptom	repair-similar failures on other vehicles
10 C	vdroboost		Cylinder/000stell	Sympiom	mentioned
Significant Event	lyuloudosi			Verified	Y
				vermed	1
Tread Information					
Tread Category Code	03		Tre	ad Category Description	service brakes
Report Details					
Source Claim Key		001506503 ODI 105	22477	Varranty Component Class:	E-sti-ul
Source Claim Key		001306303 0D1 103		Married Advisor St. Co., No. of Co., Name of	incation
Comments Under Comments Clar	E			WCC) ime in Service	
Corporate Product Systems Cla	ssincation		1	ime in Service	
(CPSC)				TE C AFEC	
Customer Condition Code				Function Group (VFG)	02 1-1 2012
Source System Program Type Version Series Code				Repair/Report/Paid Date	03-Jul-2013 01 -Oct-2013
Causal Part Prefix- Base - Suffix				oad Date Dealer Code	01 -001-2013
Causal Part Name		NOT PROVIDED BY SO		Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-Suf	Hier.	NOT PROVIDED BY SO		Dealer City	NOT PROVIDED BY SOURCE
Non Causal Part Numbers	шх			Dealer State/Province	
Fault Code				Dealer Country	USA
Diagonstic Trouble Code				Dealer Phone Number	USA
Labor Operation Code		i e		Attachment	
Communication Type				OQ Component Description	Code
Maintenance Date		01 -Oct-2013		OQ component Description	code
WILL BE AVAII Technician Comment					BOOSTERS AND ARE NOT SURE WHEN ANY OULD BE INVESTIGATED. *TR
CQIS Recom mendations					
Tire Information					
Tire Manufacturer	Unknown	1		e Size	Unknown
Tire Brand Series			Wh		
DOT Left Front				T Right Front	
DOT Left Rear				T Right Rear	
DOT Left Inner			DO	T Right Inner	
DOT Spare					
Vehicle Information			14.5	and the state of t	
VIN	*			gine Serial Number	
Model Year	2010			gine Description	Unknown
Transmission	Unknown			nicle Description	CX 9
Body Cab Style	Unknown	CONTRACTOR		ve Line	Unknown
Production Date	19-Nov-2			ail Sale Indicator Code	
Plant Description	Unknown	1		aquired Vehicle	
Build Region				rranty Start Date	19-Nov-2008
Build Country Code	10000			nsmission Serial Number	
Mileage	42000		Veh	nicle Axle Ratio	
Vehicle Restraint Code					

Disclaimer

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Report Detail

Commo						
	odity Assignment					
Commodity	chassis-se hydroboos		/linder/booster/	Symptom	field	service action
Commodity	chassis-se hvdroboos	planta acceptable properties 73	/lınder/booster/	Symptom	funct	ion-malfunction/moperative
ommodity	chassis-se hydroboos	Control of the contro	/linder/booster/	Symptom	funct	ion-steering/brake ineffective
ommodity	300000	ervice brakes-master cy	/linder/booster/	Symptom	high	effort
commodity	2	ervice brakes-master cy	linder/booster/	Symptom	nvh-r	oisy operation
ommodity		ervice brakes-master cy	linder/booster/	Symptom	pedal	concerns-service brake pedal
ommodity		ervice brakes-master cy	linder/booster/	Symptom	sticks	/binds/grabs
ignificant !				Verified	Y	
Tread I	Information					
read Categ			Trea	ad Category Description	service	brakes
Report	Details					
ource Clai		001507443 ODI 105468	41 W	arranty Component Cl	assification	
	Product Systems Classification		O	WCC)		
CPSC)	Froduct Systems Classification		11	inie in Service		
	Condition Code		V	Function Group (VFG)		1/2 ×
ource Syst	tem Program Type		R	epair/Report/Paid Date		03-Oct-2013
ersion Ser				oad Date		09 -Oct-2013
ausal Part	Prefix- Base - Suffix	NOT PROVIDED BY SOUR		ealer Code ealer Name		NOT PROVIDED BY SOURCE
	Part Prefix-Base-Suffix	NOT PROVIDED BY SOUR		ealer City		NOT PROVIDED BY SOURCE
	Part Numbers			ealer State/Province		
ault Code				ealer Country		USA
Diagonstic '	Trouble Code		D	ealer Phone Number		
	ation Code			ttachment		
	ommunication Type			OQ Component Descript		
		00 0-4 7017	V	OQ Component Descript	ion Code	
Maintenanc Customer	r THIS INDIVIDUAL BROU		E DEALER COM	MPLAINING OF HIGH	PITCHED	SQUEAKING SOUND FROM BRAKE
Maintenanc Customer	THIS INDIVIDUAL BROUDEALERSHIP CHECKED AND LET IT SIT IN DRIV WHENEVER I PRESSED SLOWING TO A STOP MUNEXT DAY TO SAY GOO POWER BOOSTER FAILU CAR 10 WEEKS LEFT ON BOOSTER DUE TO THE N VERY HARD ON MY BEE	GHT THE CAR IN TO THE BRAKES AND SAID NOTH EWAY FOR 2 DAYS. WEN ON THE PEDAL, I HEARD JCH LONGER. CALLED D DO THING WE DROPPED RE. HOW WAS IT THAT I LEASE. PAST WARRANTY JUMBER OF COMPLAINTS IALF AND WAS ABLE TO COMPLAINTS	E DEALER COMING WRONG. IT TO DRIVE AT A HISSING SO EALER ASAP A CAR OFF NIGICOULD TELL IT. \$800 REPAIR S LODGED ON GET MAZDA TO	MPLAINING OF HIGH PICKED UP CAR NEXT GAIN AND PEDAL WAS UND AS IF AIR WAS AND ARRANGED TO I HT BEFORE AS THER BRAKES WERE GOING CLEARLY MAZDA IS THIS SITE. THE SERV D COVER MOST OF THE	PITCHED T DAY ANI AS HARD LETTING DROP CAR E WAS LI G BUT DEA HAVING A ICE DEPAI HE REPAIR	SQUEAKING SOUND FROM BRAKE OFELT THAT CAR NOT RIDING WEI AS IF IT WAS ON THE FLOOR. THE OUT OF TIRES. CAR RESPONSE FO OFF THAT NIGHT. DEALER CALLE ITLE TO NO BRAKES LEFT DUE T ALER COULD NOT THIS IS A LEASE IN ISSUE WITH THE 2010 CX 9 POWE ISTMENT FOR THE DEALER WORKE THE DEALER PICKED UP ANOTHE ILD RECALL THE CARS AND DO THE
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Body Cab Style	Unknown	Drive Line	Unknown	
Production Date	19-Nov-2008	Retail Sale Indicator Code		
Plant Description	Unknown	Reaguired Vehicle		
Build Region		Warranty Start Date	19-Nov-2008	
Build Country Code		Transmission Serial Number		
Mileage	38000	Vehicle Axle Ratio		
Vehicle Restraint Code				

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	662080	Source Code	VOQ Mazda
Commodity Assig	nment		
Commodity	chassis-service brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity	chassis-service brakes-brake pedal—	Symptom	high effort
Control of the Contro	chassis-service brakes-brake pedal—		
Commodity Commodity	chassis-service brakes-brake pedal—	Symptom	mod-driving condition-while driving
Control and Contro		Symptom	pedal concerns-service brake pedal function-malfunction/inoperative
Commodity	hydroboost—	cylinder/booster/Symptom	nunction-manunction/moperative
Commodity	hydroboost—	cylinder/booster/Symptom	high effort
Commodity	chassis-service brakes-master hydroboost—	cylinder/booster/Symptom	mod-driving condition-while driving
Commodity	chassis-service brakes-master (cylinder/booster/Symptom	pedal concerns-service brake pedal
ignificant Event		Venfied	Y
read Information	n		
read Category Code	03	Tread Category I	Description service brakes
Report Details			
Source Claim Key	001507856 ODI 10547	Warranty Cor	aponent Classification
		(WCC)	
Corporate Product Systems CPSC)	Classification	Time in Service	
Customer Condition Code		V Function Gr	oun (VFG)
ource System Program Typ	No.	Repair/Report/	
ersion Series Code	AC .	Load Date	15 -Oct-2013
ausal Part Prefix- Base - Si	· · ·	Dealer Code	15 -OCI-2015
			NOT BROWIDED BY COURCE
ausal Part Name Ion Causal Part Prefix-Base	NOT PROVIDED BY SOU		NOT PROVIDED BY SOURCE
	-Sums	Dealer City	
Non Causal Part Numbers		Dealer State/Pr	
ault Code		Dealer Country	
ungonetic Trouble Lode		Dealer Phone I	Numper
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abor Operation Code		Attachment	
abor Operation Code Communication Type	15 Oct 2012	Attachment	ent Description Code
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Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

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ource System Program Type				Repair/Report/Paid Date		14-Aug-2013
ersion Series Code				Load Date		26 -Nov-2013
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

~			Source Code		lazda
ommo	odity Assignment				
ommodity		ervice brakes-master cylinder/b	ooster/Symptom	field s	service action
	hydroboos	st—	7		
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	tem Program Type		Repair/Report/Paid Date		03-Oct-2013
ersion Ser	ies Code		Load Date		08 -Jan-2014
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ausal Part		NOT PROVIDED BY SOURCE	Dealer Name		NOT PROVIDED BY SOURCE
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Body Cab Style	Unknown	Drive Line	Unknown	
Production Date	19-Nov-2008	Retail Sale Indicator Code		
Plant Description	Unknown	Reaguired Vehicle		
Build Region		Warranty Start Date	19-Nov-2008	
Build Country Code		Transmission Serial Number		
Mileage	38000	Vehicle Axle Ratio		
Vehicle Restraint Code				

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

	672999	Sou	irce Code	VOQ	Vlazda
Commodity Assig	nment				
Commodity	chassis-service brakes-brake pe	dal	Cramatam	Franci	ion-malfunction/inoperative
Commodity	chassis-service brakes-brake pe		Symptom		effort
Control of the Contro			Symptom		
commodity	chassis-service brakes-brake pe		Symptom		driving condition-while driving
ommodity	chassis-service brakes-brake pe		Symptom		concerns-service brake pedal
Commodity	chassis-service brakes-mas hydroboost—	ter cylinder/booster	Symptom	funct	ion-malfunction/inoperative
Commodity	chassis-service brakes-mas hydroboost—	ter cylinder/booster	Symptom	high	effort
Commodity	chassis-service brakes-mas hydroboost—	ter cylinder/booster	Symptom	mod	driving condition-while driving
Commodity	chassis-service brakes-mas hydroboost—	ter cylinder/booster	Symptom	peda	l concerns-service brake pedal
ignificant Event			Venfied	Y	
Tread Information	n				
read Category Code	p3	Tre	ad Category Description	service	brakes
Report Details					
Source Claim Key	001516011 ODI	10547859 N	Varranty Component Clas	sification	
		C	WCC)		
Corporate Product Systems CPSC)	Classification	1	ime in Service		
Customer Condition Code		X	Function Group (VFG)		Automorphic Committee Comm
Source System Program Typ	e	R	Repair/Report/Paid Date		11-Oct-2013
ersion Series Code			oad Date		15 -Jan-2014
ausal Part Prefix- Base - Si	ffix		Dealer Code		15 Juli 2011
ausal Part Name	NOT PROVIDED B		Dealer Name	_	NOT PROVIDED BY SOURCE
on Causal Part Prefix-Base			Dealer City		TOT TROVIDED BY SOURCE
on Causal Part Numbers	Julia				
			Dealer State/Province		TTCA
ault Code			Dealer Country		USA
Ingonetic Transla Cad-			Dealer Phone Number		
abor Operation Code		A	Attachment	0.1	
abor Operation Code Communication Type	15 -Jan-2014	A		n Code	
		A N	Attachment OQ Component Description		JNT OF FORCE TO ENGAGE BRAK
abor Operation Code Communication Type Maintenance Date Customer BRAKE PE Comment STOPPING DRIVING T	DAL BECAME INCREASING H	ARD TO DEPRESS RE	Attachment VOQ Component Description QUIRING AN EXCESSIV TOP INCREASED LEADIN	E AMOUNG TO VI	ERY DANGEROUS SITUATIONS WH
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Disclaimer

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Report Detail

Commadia	Accionment				
	ty Assignment	Appropriate to the second seco	5	1000	
Commodity		ervice brakes-brake pedal—	Symptom	dama	
ommodity		ervice brakes-brake pedal—	Symptom		tion-malfunction/inoperative
ommodity		ervice brakes-brake pedal—	Symptom		tion-stays on
ommodity		ervice brakes-brake pedal—	Symptom		fluid
ommodity		ervice brakes-brake pedal—	Symptom		-driving condition-while driving
ommodity		ervice brakes-brake pedal—	Symptom		noisy operation
ommodity	chassis-s	service brakes-master cylinder/booster	Symptom	dama	age
	hydroboo	st—			
ommodity	chassis-s	service brakes-master cylinder/booster	r/Symptom	Huid	level-insufficient fluid
	hydroboo	ost—	200		
ommodity	chassis-s		Symptom	funct	tion-malfunction/inoperative
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ource Claim Ke	-y			incation	
			(WCC)		
	ict Systems Classification)n	Time in Service		
CPSC)			Tolanda Maria		
ustomer Condit			V Function Group (VFG)		
ource System P			Repair/Report/Paid Date		18-Jan-2014
ersion Series C			Load Date		21 -Jan-2014
	ix- Base - Suffix		Dealer Code		In the second second second
ausal Part Nam			Dealer Name		NOT PROVIDED BY SOURCE
	Prefix-Base-Suffix		Dealer City		VALUE OF THE PROPERTY OF THE P
on Causal Part	Numbers		Dealer State/Province		
ault Code			Dealer Country		USA
Diagonstic Troub	ble Code		Dealer Phone Number		
abor Operation			Attachment		1_
ommunication			VOQ Component Description	Code	
Auntenance Dat		21 -Jan-2014	. Component Description		ψ
	16.	Control of the Contro			
Comment ST TH AP LE SA	OPLIGHT MY CAR D HERE WAS NO WARN PPLIED THE BRAKE. EAKED INTO THE BO	GROCERY STORE WITH MY TWO YEAR DID NOT SLOW DOWN UNTIL I PUT BO' ING LIGHT FOR A BRAKE PROBLEM.' MY FATHER WHO IS AN ENGINEER C' OSTER AND RUINED IT. I LOOKED ON FAMILY, I AND ANYONE ELSE ON THE IELY	TH FEET ON THE BRAKE THE CAR WAS MAKING HECK THE CAR AND FO LINE AND FOUND SEVE	PEDDI A HIGH UND TI RAL MA	LE AND PUSH WITH ALL MY MIGH I PITCH SCREAMING NOISE WHEN HE BRAKE FLUID LOW AND IT HA AZDA OWNERS HAD REPORTED TH
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OOT Left Rear OOT Left Inner OOI Spare Vehicle Inf VIN	formation	En En		Unkno	own .

Body Cab Style	Unknown	Drive Line	Unknown
Production Date	14-Dec-2009	Retail Sale Indicator Code	
Plant Description	Unknown	Reaquired Vehicle	A contract of the contract of
Build Region		Warranty Start Date	14-Dec-2009
Build Country Code		Transmission Serial Number	
Mileage	36000	Vehicle Axle Ratio	
Vehicle Restraint Code			

Disclaimer

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

ECI Record	675067	Sc	ource Code	VOQ Mazda
Commodity Assigni	ment			
Commodity	chassis-se	rvice brakes-master cylinder/booste	r/Symptom	function-malfunction/inoperative
Commodity	hvdroboost	2 (2 c p) ((2 p) p) c c (((((((((((((((((Умрюш	tunction-manualculoit moperative
Commodity	chassis-se		r/Symptom	mod-driving condition-while driving
	hvdroboost	and the second of the second o	200	
Commodity	chassis-se		r/Symptom	nvh-noisy operation
	hydroboost		3-4	Pierrie J. President
Significant Event	II y tal O O O O S I		Verified	Y
			, cance	
Tread Information				The same of the sa
Tread Category Code	03	Tr	read Category Description	service brakes
Report Details				
Source Claim Key		D02202200 ODI 10550555	W	6-6-1
Source Claim Key		A 1 to 10 to	Warranty Component Classic	incation
Corporate Product Systems Cl	nant Sant an		(WCC) Time in Service	
	lassification		Time in Service	
(CPSC) Customer Condition Code			V Evention Group (VEC)	
Source System Program Type			V Function Group (VFG) Repair/Report/Paid Date	30-Oct-2013
Version Series Code			Load Date	22 -Feb-2014
Causal Part Prefix- Base - Suffi	x		Dealer Code	22 100 2011
Causal Part Name			Dealer Name	NOT PROVIDED BY SOURCE
Non Causal Part Prefix-Base-S	uffix		Dealer City	
Non Causal Part Numbers			Dealer State/Province	The second secon
Fault Code			Dealer Country	USA
Diagonstic Trouble Code			Dealer Phone Number	
Labor Operation Code			Attachment	
Communication Type Maintenance Date		22 -Feb-2014	VOQ Component Description	Code
Maintenance Date		22-Fe0-2014		
IMPORTANT AS TELL THE DRIV	THE BRA VER TO ST LECTFUL	KE SYSTEM, THE CAR SHOULD SOUN FOP DRIVING THE CAR AS THEY ARE OF MAZDA AND THE NTSB. TO NOT !	ND SOME SORT OF ALARM E IN IMMINENT DANGER.	PARTS GO BAD BUT ON SOMETHING AS L LIGHT A DUMMY LIGHTSOMETHING TO TO NOT ADDRESS AT LEAST THIS SECOND AL FAILURES BY WAY OF RECALL IS ALSO
Technician Comment				
CQIS Reco				
mmendation				
-				
Tire Information				
Tire Manufacturer	Unknown	n [15	re Size	Unknown
Tire Brand Series		W	heel	
DOT Left Front			OT Right Front	
DOT Left Rear			OT Right Rear	
DOT Left Inner		De	OT Right Inner	
DOT Spare				
Vehicle Information	1			
VIN		3MA6A0 Er	ngine Serial Number	
Model Year	2010		ngine Description	Unknown
Transmission	Unknown		chicle Description	CX 9
Body Cab Style	Unknown		rive Line	Unknown
Production Date	19-Nov-2	2008 Re	etail Sale Indicator Code	
Plant Description	Unknown		eaquired Vehicle	231. 5.75.
Build Region			arranty Start Date	19-Nov-2008
Build Country Code			ansmission Serial Number	
Mileage	52000	Ve	ehicle Axle Ratio	
Vehicle Restraint Code				- 0.

Disclaime

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Report Detail

			urce Code	VOQ Mazda	
Commo	dity Assignment				
Commodity		rvice brakes-brake pedal—	Symptom	function-malfunction/inoperative	
Commodity		rvice brakes-brake pedal—	Symptom	high effort	
Commodity		rvice brakes-brake pedal—	Symptom	mod-driving condition-while driving	
Commodity		rvice brakes-brake pedal—	Symptom	nyh-noisy operation	
Commodity		rvice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal	
Commodity		ervice brakes-master cylinder/booste		function-malfunction/inoperative	
commodity	hvdroboo		ушрюш	tunction-maintanction moperative	
Commodity	chassis-s		Symptom	high effort	
commodity	hvdroboo	the state of the s	ушрюш	ingii choit	
'ammadite			Crimeton	mod-driving condition-while driving	
Commodity chassis-s			глаушрюш	mod-driving condition-white driving	
hydroboo Commodity chassis-s			E	and major an end an	
Commodity	7777727		Symptom	nvh-noisy operation	
	hydroboo				
Commodity	chassis-s		Symptom	pedal concerns-service brake pedal	
hydroboos		st—	W . C . I		
Significant E			Verified	Y	
read In	nformation			and the second second	
read Catego	ory Code 03	Tr	ead Category Description	service brakes	
Report I	Details				
Source Claim		1002204102 /NN 10524520	Wassants Carres C	afficaction of	
ource Claim	u Key	003304186 ODI 10564520	Warranty Component Class	incation	
			(WCC)		
THE RESERVE OF THE PARTY OF THE PARTY.	roduct Systems Classificatio	n	Time in Service		
CPSC)					
	ondition Code		V Function Group (VFG)	VAID AAR	
	m Program Type		Repair/Report/Paid Date	01-Jan-2014	
Version Series Code			Load Date	22 -Feb-2014	
Causal Part Prefix- Base - Suffix		**************************************	Dealer Code		
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE	
Non Causal Part Prefix-Base-Suffix			Dealer City		
Non Causal Part Numbers			Dealer State/Province		
			5 1 0	****	
	A A COLO		Dealer Country	USA	
Fault Code	rouble Code		Dealer Country Dealer Phone Number	USA	
Fault Code Diagonstic Tr				USA	
Fault Code Diagonstic Ti Labor Operat Communicati	tion Code ion Type		Dealer Phone Number		
Fault Code Diagonstic Ti Labor Operat Communicati Maintenance	tion Code ion Type Date	22 -Feb-2014	Dealer Phone Number Attachment VOQ Component Description	Code	
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Disclaime

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.



Report Detail

	676211	50	ource Code	VOQ Mazda
Commodity Assig	nment			
Commodity		vice brakes-brake pedal—	Symptom	function-malfunction/inoperative
Commodity		rvice brakes-brake pedal—	Symptom	function-steering/brake ineffective
			The state of the s	leak-air/dust
		vice brakes-brake pedal—	Symptom	leak-fluid
		vice brakes-brake pedal—	Symptom	The state of the s
		vice brakes-brake pedal—	Symptom	mod-intermittent/random
		vice brakes-brake pedal—	Symptom	mod-location-interior
		vice brakes-brake pedal—	Symptom	nvh-noisy operation
		vice brakes-brake pedal—	Symptom	pedal concerns-service brake pedal
Commodity chassis-se hydroboosi		ervice brakes-master cylinder/booster t—	r/Symptom	function-malfunction/inoperative
Commodity chassis-se hydroboos			r/Symptom	function-steering/brake ineffective
Commodity chassis-se hydroboos			r/Symptom	leak-air/dust
Commodity chassis-se		ervice brakes-master cylinder/booster	r/Symptom	leak-fluid
Commodity chassis-se hydroboos		Carlotte and the state of the s	r/Symptom	mod-intermittent/random
Commodity chassis-se hydroboos		ervice brakes-master cylinder/booster	r/Symptom	nvh-noisy operation
Commodity chassis-se hydroboos		ervice brakes-master cylinder/booster	r/Symptom	pedal concerns-service brake pedal
ignificant Event	ily Grootos		Verified	Y
read Information	n			
read Category Code	03	Tr	ead Category Description	service brakes
Report Details				
Source Claim Key			Warranty Component Cla	ssification
Corporate Product Systems Classification			Time in Service	
Customer Condition Code			V Function Group (VFG)	A STATE OF THE STA
Source System Program Type			Repair/Report/Paid Date	23-Feb-2014
Version Series Code			Load Date	25 -Feb-2014
Causal Part Prefix- Base - Suffix			Dealer Code	
Causal Part Name		NOT PROVIDED BY SOURCE	Dealer Name	NOT PROVIDED BY SOURCE
on Causal Part Prefix-Base	-Suffix		Dealer City	
on Causal Part Numbers			Dealer State/Province	
ault Code			Dealer Country	USA
iagonstic Trouble Code			Dealer Phone Number	CSIL
Labor Operation Code		4 · · · · · · · · · · · · · · · · · · ·	Attachment	
ommunication Type			VOQ Component Description	on Code
Communication Type Maintenance Date	AAVEC A LIIG	25 -Feb-2014		
Communication Type Maintenance Date Customer VEHICLE M LEAK. OCC SITUATION Cechnician Comment	CASIONALLY	25 -Feb-2014 SSING SOUND (HEARD INSIDE THE VER Y THE PEDAL WILL GO HARD AS IF P	HICLE) WHEN DEPRESSI OWER ASSISTED BRAK	ING THE BRAKE PEDAL. SOUNDS LIKE AN A KING FEAUTURE IS LOST. VERY DANGERO MENT BRAKE BOOSTER IS REQUIRED.
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Build Country Code		Transmission Serial Number	
Mileage	50100	Vehicle Axle Ratio	
Vehicle Restraint Code			

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This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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