

EA14-002

NISSAN

9-5-2014

ATTACHMENT A

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NISSAN

9-5-2014

ATTACHMENT A
FIELD REPORT

NISSAN STRICTLY CONFIDENTIAL

Technical Report

Reference # : NA-TR-2013-00633 **Status** :  Closed
Target :
Subject : 2012 Z51 Sunroof Glass Broken **Responsible** : (--)

General

Local reference#	: SB2401	Author	: Steve Ballmer
Priority	: M -Normal	Author organisation	: TSM
Request	: PI -Part Investigation	Originating country	: U.S.A.
		Destination region	: NA -North America
Taskforce report	No	Restricted Access	:
Model	: Z51	Source of information	: Part/Vehicle Inspection
		Customer impact	: M -Medium Impact
Model year	: 2012	F1 cause	: Part had to be ordered.
Priority & request comments	:		
VIN	: JN8AZ1MU6CW [REDACTED]	Production date	: 19-Dec-2011
Basic model	: Z51 MURANO	Sold date	: 07-Feb-2013
Prefix	:	Engine type	: VQ35DE
Suffix	:	Engine nr	:
Serial nr	:	Transmission type	: FWD CVT3 -F09B
Vehicle type	:	Transmission nr	:
Plant code	:		

Related documents**Related Documents**

IPS	Status	Status Date	Target	Responsible
NA-IPS-2013-00722	Closed	16-Apr-2013	-	-
File Attachment	Attachment Type	Attachment description		
Open	Word document with Photos	SB2401 Z51 Sunroof Glass Broken		

Coding block

Unit code	: MLJ_Z51 -Model Line, Japan, Z51	PFP	: 91210-1AA1A
SM category	: BFN -Sunroof/T- Top/Convertible Top	Additional PFP	:
Cs code	: ZZ -others	Ct code	: 01 -broken / cracked (hard material)
DTC code	:	Warr group code	: Q6 -Sunroof / hatch roof
Phenomenon	:	Current 3MIS Value	:
Tread code	: 16 -Structure	F, s, s, s	: No

Incident details

Incident mileage	: 338 Miles	Date of incident	: 20-Feb-2013
Country or town of incident	: GILBERT, AZ		
Dealer code	: 3886	Dealer issue date	:

Dealer name : EARNHARDT NISSAN

Customer complaint : The moonroof glass broke.

Details of incident : 1.how did the customer notice the incident

The sunroof glass broke.
- A loud noise occurred as the glass broke.

2.What are the incident conditions

According to the customer these are the conditions when the incident occurred:

- On Interstate 10 west of Tucson in the Marana area (mixed concrete and asphalt, at 85 mph.
- HVAC set at ~75, fan speed 2/5, fresh, face.
- Sunroof glass and shade fully closed.
- All vehicle windows closed.

Environmental data the day of the incident:

- Temperature max / min: 50F / 32F.
- Precipitation: 0.5" (rain only, no reported hail)
- Humidity: 91%.
- Wind speed max: 9 mph.

3.Inspection done & result

The sunroof glass is broken.

- Glass pane is completely broken into small segments (see photos).
- The remaining glass appears to be raised when viewed horizontally, as if pressure was applied from within the vehicle.

Root cause not determined.

- The customer says they were "going about 85 mph on the freeway" when the incident occurred, with no abnormal influences.
- The customer says that the vehicle has experienced nothing abnormal.
- The vehicle has not been washed by the customer (in service only 13 days).

Repairs done & results : 1. Repairs done

Replace sunroof glass.

2. Results

Incident resolved.

Vehicle details

VIN	: JN8AZ1MU6CW	Engine type	: VQ35DE
Basic model	: Z51 MURANO	Engine nr	:
Prefix	:	Transmission type	: FWD CVT3 -F09B
Suffix	:	Transmission nr	:
Serial nr	:	Body type	:
Vehicle type	:	Grade	:
Plant code	:	Airbag	:
Production date	: 19-Dec-2011	ABS	:
Sold date	: 07-Feb-2013	Air conditioning	:
Registration nr	:	Color code	:
Customer name	: MICHAEL YOZZO	Truck features	:
DC Converter No	:	Inverter No	:
PBW ECU No	:	Battery Pack No	:
On Board Charge No	:	Electric PKB ECU No	:
Electric PKB ATR No	:	Electric Heater Unit No	:

Parts details

Part nr	Part name	Supplier	Quantity available
1. 91210-1AA1A	SUNROOF GLASS		1
2.			
3.			

4.

Estimates & Survey

NSC Estimates

Incident ratio : Cost of repair :
 Average mileage :

Survey

IQS4 question nr : EX14 -Exterior-Other Problems JD Power : 23a
 APEAL question nr : VI01 -Image-reliability/durability

Workflow & History

Security

	Region	Organisation	Department	Name	Role
Responsible :					
Sharing :	No				

Admin only

Deadline date :
 Archive Date :
 Current user : Kenro SADAMITSU
 Authors : ____
 Readers : Slavomir BORKOWSKI
 Steve Ballmer
 GCP_NA_TSM_ALL
 Slavomir BORKOWSKI
 GCP_NA_NSC
 GCP_NA_PI
 GCP_PI_MGR
 GCP_NA_NONMARKET
 GCP_JP_PI
 GCP_NA_NNA_PEI

 Bring to the attention of
 User 1 : Slavomir BORKOWSKI(NA-NNA-PEI)
 User 2 :
 User 3 :
 User 4 :
 User 5 :
 User 6 :

Document History

Date	Action	New Status	By	Organisation	New Resp	Simulated by	Comments
28-Feb-2013	Save	Draft	Steve Ballmer	TSM	Steve Ballmer		
	Request	Awaiting	Steve		Terry PIIFTZ		

28-Feb-2013	Request Approval	Awaiting Approval	Steve Ballmer	TSM	Jerry PUETZ NSC	
28-Feb-2013	Publish	Public	Jerry PUETZ NSC	TSM	Dean BONNER	
28-Mar-2013	Reassign	Public	Dean BONNER	NNA	Kenro SADAMITSU	
24-May-2013	No Action	Closed	Kenro SADAMITSU	NNA		No other reported incidents-

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NISSAN

9-5-2014

ATTACHMENT A
FIELD REPORT

NISSAN STRICTLY CONFIDENTIAL

Technical Report

Reference # : NA-TR-2013-02084 Status :  Closed
 Target : Responsible : (--)
 Subject : 2012 Z51 Sunroof Glass Broken

General

Local reference#	: SB2499	Author	: Steve Ballmer
Priority	: M -Normal	Author organisation	: TSM
Request	: PI -Part Investigation	Originating country	: U.S.A.
		Destination region	: NA -North America
Taskforce report	No	Restricted Access	:
Model	: Z51	Source of information	: Dealer Report
		Customer impact	: L -Low or No Impact
Model year	: 2012	F1 cause	:
Priority & request comments	:		
VIN	: JN8AZ1MU5CW	Production date	: 29-Feb-2012
Basic model	: MUR	Sold date	: 5 -Oct-2012
Prefix	:	Engine type	: VQ35
Suffix	:	Engine nr	: 039348
Serial nr	:	Transmission type	: A
Vehicle type	:	Transmission nr	:
Plant code	: W		

Related documents

Related Documents

IPS	Status	Status Date	Target	Responsible
NA-IPS-2013-02119	Closed	03-Oct-2013	-	-
File Attachment	Attachment Type	Attachment description		
Open	Word document with Photos	SB2499 Z51 Sunroof Glass Broken.		

Coding block

Unit code	: MLJ_Z51 -Model Line, Japan, Z51	PFP	: 91210-1AA1A
SM category	: BFN -Sunroof/T-Top/Convertible Top	Additional PFP	:
Cs code	: ZZ -others	Ct code	: 01 -broken / cracked (hard material)
DTC code	:	Warr group code	: Q6 -Sunroof / hatch roof
Phenomenon	:	Current 3MIS Value	:
Tread code	: 16 -Structure	F, s, s, s	: No

Incident details

Incident mileage	: 5,915 Miles	Date of incident	: 08-Jul-2013
Country or town of incident	: BUCKEYE, AZ		
Dealer code	: 3734	Dealer issue date	:

Dealer name : MIDWAY NISSAN

Customer complaint : The sunroof exploded.

Details of incident : 1.how did the customer notice the incident

The sunroof glass broke.
- A loud noise occurred as the glass broke.

2.What are the incident conditions

According to the customer these are the conditions when the incident occurred:

- On Interstate 17 in North Phoenix area (mixed concrete and asphalt, at 70 mph.
- HVAC set at ~75, fan speed 2/5, fresh, face.
- Sunroof glass and shade fully closed.
- All vehicle windows closed.

Environmental data the day of the incident:

- Temperature max / min: 111F / 74F.
- Precipitation: 0"
- Humidity: 51%.
- Wind speed max: 10 mph.

3.Inspection done & result

The sunroof glass is broken.

- Glass pane is completely broken into small segments (see photos).
- The remaining glass appears to be raised when viewed horizontally, as if pressure was applied from within the vehicle.

Root cause not determined.

- The customer says they were "going about 70 mph on the freeway" when the incident occurred, with no abnormal influences.
- The customer says that the vehicle has experienced nothing abnormal.
- The vehicle has been washed by all varieties of equipment (hand wash, touch free, rotary brushes, recipricating straps).

Repairs done & results : 1. Repairs done

Replace sunroof glass.

2. Results

Incident resolved.

Vehicle details

VIN	: JN8AZ1MU5CW	Engine type	: VQ35
Basic model	: MUR	Engine nr	: 039348
Prefix	:	Transmission type	: A
Suffix	:	Transmission nr	:
Serial nr	:	Body type	:
Vehicle type	:	Grade	:
Plant code	: W	Airbag	: YES
Production date	: 29-Feb-2012	ABS	: NO
Sold date	: 5 -Oct-2012	Air conditioning	: NO
Registration nr	:	Color code	: CAB
Customer name	: PFALMER GRADY	Truck features	:
DC Converter No	:	Inverter No	:
PBW ECU No	:	Battery Pack No	:
On Board Charge No	:	Electric PKB ECU No	:
Electric PKB ATR No	:	Electric Heater Unit No	:

Parts details

Part nr	Part name	Supplier	Quantity available
1. 91210-1AA1A	SUNROOF GLASS		1
2.			
3.	■		

4.

Estimates & Survey

NSC Estimates

Incident ratio : Cost of repair :
 Average mileage :

Survey

IQS4 question nr : INT97:Other Interior JD Power : 23a
 APEAL question nr : VI01 -Image-reliability/durability

Workflow & History

Security

	Region	Organisation	Department	Name	Role
Responsible :					
Sharing :	No				

Admin only

Deadline date :
 Archive Date :
 Current user : Kenro SADAMITSU
 Authors : _____

Readers : David SCHALLER
 Steve Ballmer
 GCP_NA_TSM_ALL
 David SCHALLER
 GCP_NA_NSC
 GCP_NA_PI
 GCP_PI_MGR
 GCP_NA_NONMARKET
 GCP_JP_PI
 GCP_NA_NNA_PEI

Bring to the attention of
 User 1 : David SCHALLER(NA-NNA-PEI)
 User 2 :
 User 3 :
 User 4 :
 User 5 :
 User 6 :

Document History

Date	Action	New Status	By	Organisation	New Resp	Simulated by	Comments
12-Jul-2013	Save	Draft	Steve Ballmer	TSM	Steve Ballmer		
12-Jul-2013	Request Approval	Awaiting Approval	Steve Ballmer	TSM	Jerry PUETZ NSC		

12-Jul-2013	Publish	Public	Jerry PUETZ NSC	TSM	Ross BARRETT	
12-Jul-2013	Reassign	Public	Ross BARRETT	NNA	David SCHALLER	
15-Jul-2013	Reassign	Public	David SCHALLER	NNA	Kenro SADAMITSU	
16-Jul-2013	No Action	Closed	Kenro SADAMITSU	NNA		No other reported incidents-

EA14-002

NISSAN

9-5-2014

ATTACHMENT A
FIELD REPORTS

NISSAN STRICTLY CONFIDENTIAL

Technical Report

Reference # : NA-TR-2014-02757 **Status** : Public
Target : 19-Sep-2014 **Responsible** : Masahiro KUWAHARA (NA-NNA-PEI)
Subject : 2014 Z51 sunroof glass broke while driving

General

Local reference#	: PDZ51sunroof	Author	:
Priority	: M -Normal	Author organisation	:
Request	: PI -Part Investigation	Originating country	: U.S.A.
		Destination region	: NA -North America
Taskforce report	No	Restricted Access	:
Model	: Z51	Source of information	: Regional Staff Request (DTS, FOM, etc)
		Customer impact	: M -Medium Impact
Model year	: 2014	F1 cause	:
Priority & request comments	:		
VIN	: JN8AZ1MWXEW [REDACTED]	Production date	: 24-Oct-2013
Basic model	: MURANO	Sold date	:
Prefix	: Z51	Engine type	: VQ35
Suffix	:	Engine nr	: 165117
Serial nr	:	Transmission type	: CVT
Vehicle type	:	Transmission nr	:
Plant code	: W		

Related documents

Related Documents

IPS	Status	Status Date	Target	Responsible
NA-IPS-2014-02256	Closed	03-Sep-2014	-	
File Attachment	Attachment Type	Attachment description		
Open	PDF	Sun roof glass		

Coding block

Unit code	: MLJ_Z51 -Model Line, Japan, Z51	PFP	:	91201
SM category	: BFN -Sunroof/T-Top/Convertible Top	Additional PFP	:	
Cs code	: ZZ -others	Ct code	:	01 -broken / cracked (hard material)
DTC code	:	Warr group code	:	Q6 -Sunroof / hatch roof
Phenomenon	:	Current 3MIS Value	:	
Tread code	: 16 -Structure	F, s, s, s	:	No

Incident details

Incident mileage	: 7307 Miles	Date of incident	:	01-Aug-2014
Country or town of incident	: DEXTER, MI			

Dealer code : 3770 Dealer issue date :
 Dealer name : ANN ARBOR NISSAN

Customer complaint : SUNROOF GLASS BROKE WHILE DRIVING.

Details of incident : Customer complaint/Inspection done & result:
 This vehicle belongs to an NTCNA engineer. TSM spoke with the customer who states that while driving the sunroof glass shattered. Customer is not aware of anything hitting the glass.

TSM inspected vehicle and observed the edge of the glass sticks upward all around the area that broke. Please see photos of sunroof glass in related documents.

Please note: TSM has had feedback from (2) other Detroit area dealers where customers state the sunroof glass had shattered on 2014 Muranos.

TSM will collect the glass frame and sunroof assembly, per FQI engineer's request, and will ship to DS at FQI for further analysis. TSM taped off the glass so it could be shipped with no further damage.

Repairs done & results : 1. Repairs done:
 Replaced sunroof glass.

2. Results:
 Incident resolved.

Vehicle details

VIN	: JN8AZ1MWXEW	Engine type	: VQ35
Basic model	: MURANO	Engine nr	: 165117
Prefix	: Z51	Transmission type	: CVT
Suffix	:	Transmission nr	:
Serial nr	:	Body type	:
Vehicle type	:	Grade	:
Plant code	: W	Airbag	: YES
Production date	: 24-Oct-2013	ABS	:
Sold date	:	Air conditioning	:
Registration nr	:	Color code	: CAB
Customer name	:	Truck features	:
DC Converter No	:	Inverter No	:
PBW ECU No	:	Battery Pack No	:
On Board Charge No	:	Electric PKB ECU No	:
Electric PKB ATR No	:	Electric Heater Unit No	:

Parts details

Part nr	Part name	Supplier	Quantity available
1. 91201	SUNROOF ASSEMBLY	N/A	1
2.			
3.			
4.			

Estimates & Survey

NSC Estimates

Incident ratio	:	Cost of repair	:
Average mileage	:		

Survey

IQS4 question nr	:	JD Power	:
APEAL question nr	:		

Workflow & History

Security

	Region	Organisation	Department	Name	Role
Responsible	: NA	NNA	PEI	Masahiro KUWAHARA	PI
Sharing	: No				

Admin only

Deadline date	: 19-Sep-2014
Archive Date	:
Current user	: David SCHALLER
Authors	: GCP_NA_NNA_PEI
Readers	: Patrick DEVOST GCP_NA_NNA_PEI David SCHALLER David SCHALLER GCP_NA_NSC GCP_NA_PI GCP_PI_MGR GCP_NA_NONMARKET GCP_JP_PI
Bring to the attention of	
User 1	: David SCHALLER(NA-NNA-PEI)
User 2	:
User 3	:
User 4	:
User 5	:
User 6	:

Document History

Date	Action	New Status	By	Organisation	New Resp	Simulated by	Comments
08-Aug-2014	Save	Draft	Patrick DEVOST	NNA	Patrick DEVOST		
18-Aug-2014	Request Approval	Awaiting Approval	Patrick DEVOST	NNA	Jerry PUETZ		
20-Aug-2014	Publish	Public	Jerry PUETZ	NNA	Masahiro KUWAHARA		
20-Aug-2014	Reassign	Public	Jerry PUETZ	NNA	David SCHALLER		
28-Aug-2014	Reassign	Public	David SCHALLER	NNA	Masahiro KUWAHARA		

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F11091899				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11091899	FULL	2	4/14/2011	4/21/11	4/21/11
Text-Incd Desc TL					
SUNROOF GLASS					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
168	Z * MICHAEL ACEVES			STEVE HATCHET	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2011	MUR	JN8AZ1MW9BW	B10 SPLASH GUARDS C03 50 STATE EMISSIONS L92 FLOOR MATS AND CARGO MAT N92 ILLUMINATED DOOR SILLS U01 NAVIGATION PACKAGE Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	008203	23811			
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	444277	C	AX5		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
9/15/2010	11/9/2010	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
3883	32	KEN GARFF NISSAN RIVERDA	RIVERDALE		
Serv Dir TL					
Code	Region	Name	City	State	
3883	32	KEN GARFF NISSAN RIVERDA	RIVERDALE	UT	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SIDE DOORS/GLASS/MECHANISM/OU	CRACKED OR SHATTER	IDLE	ALL TEMPS		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
RAIN OR SNOW	61/80F=16/27C	CONSTANT	BODY	4/14/2011	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
13	N	N	4/14/2011		
Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE			Flag-Attachment TL: N	
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N		8015983023 CELL			
Text-Solution TL:					
REPLACED THE SUNROOF GLASS					
Code-Status TL Desc:					
F- CLOSED (RESOLVED)					
Text-Dealer Followup Comment TL:					
F					
** CUSTOMER COMMENT:					
-WHEN DRIVING THE SUNROOF WAS OPEN AND SHATTERED.					
** DEALER ACTION/OBSERVATION:					
** VERIFIED N REPAIR ATTEMPTS 1_DAYS DOWN 1__:					
-SUNROOF GLASS WAS FOUND TO BE IN PEICES.					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

-UNKNOWN IF ANYTHING CONTACTED THE GLASS.

** TSS RECOMMENDATION/RESULT:

-REPLACE THE SUNROOF GLASS.

** UPDATE 04/21/11 AC 114

-TECH REPLACED THE SUNROOF GLASS TO RESOLVE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	FI1119049				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
FI1119049	FULL	1	8/22/2011	8/30/11	8/30/11
Text-Incd Desc TL					
SUNROOF GLASS SHATTERED					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
107	Z - RAYMOND RICE			BOB ISAM	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2011	MUR	JN8AZ1MU6BW	B10 SPLASH GUARDS B93 ROOF RAIL CROSSBARS B94 REAR BUMPER PROTECTOR C02 FEDERAL EMISSIONS Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	003330	23311			
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	490240	C	QX1		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
1/24/2011	4/30/2011	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
3007	32	JACKIE COOPER NISSAN	TULSA		
Serv Dir TL					
Code	Region	Name	City	State	
3007	32	JACKIE COOPER NISSAN	TULSA	OK	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SUNROOF/T-TOP/CONVERTIBLE TOP	BROKEN	OFF	ALL TEMPS		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
DRY	81/99F=27/38C	CONSTANT	BODY	8/22/2011	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	8/22/2011		
Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE			Flag-Attachment TL: N	
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N		9182711867 CELL			
Text-Solution TL:	REPLACED SUNROOF GLASS				
Code-Status TL Desc:	F- CLOSED (RESOLVED)				
Text-Dealer Followup Comment TL:					
F					
** CUSTOMER COMMENT:					
- C/S SUNROOF GLASS SHATTERED					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS 1_DAYS DOWN _1_:					
- VERIFIED SUNROOF GLASS IS SHATTERED					
** TSS RECOMMENDATION/RESULT:					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

- REPLACE SUNROOF GLASS

**UPDATE 08.30.11/137

-RECEIVED SUN ROOF GLASS IN THE PROCESS OF INSTALLING.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL		FI1138900			
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
FI1138900	FULL	1	11/28/2011	12/1/11	12/1/11
Text-Incd Desc TL					
SUNROOF GLASS SEPERATED					
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL	
107		Z - RAYMOND RICE		GABE GORDON	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2011	MUR	JN8AZ1MW8BW	B94 REAR BUMPER PROTECTOR	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	C03 50 STATE EMISSIONS	
0000000	001603	23411	COV	L92 FLOOR MATS AND CARGO MAT	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	M92 RETRACTABLE CARGO COVER	
VQ35	921974	C	AX5	Z66 ACTIVATION DISCLAIMER	
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
7/4/2011	9/27/2011	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
3811	26	NISSAN OF QUEENS	GREAT NECK		
Serv Dir TL					
Code	Region	Name	City	State	
07094	26	S. G. HYLAN MOTORS CORP	STATEN ISLAND	NY	
Code-Component TL Desc		Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc	
SUNROOF/T-TOP/CONVERTIBLE TOP		BROKEN	OFF	ALL TEMPS	
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
RAIN OR SNOW	33/60F=0/15C	CONSTANT	BODY	11/28/2011	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	11/28/2011		
Code-Reason For Call TL Desc:				Flag-Attachment TL: N	
REASONABLE CALL FOR ASSISTANCE					
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N		N/A			
Text-Solution TL:					
REPLACED THE SUNROOF TO RESOLVE					
Code-Status TL Desc:					
F- CLOSED (RESOLVED)					
Text-Dealer Followup Comment TL:					
F					
** CUSTOMER COMMENT:					
- SUNROOF GLASS CAME APART					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS 1_DAYS DOWN _1_:					
- VERIFIED SUNROOF GLASS IS IN SMALL PIECES					
** TSS RECOMMENDATION/RESULT:					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

- REPLACE SUNROOF GLASS

** UPDATE 12/1/2011 ** TSS 101 - A. W. - (CALL BACK FOR CLOSING)

- REPLACED THE SUNROOF TO RESOLVE.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F11205158				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11205158	FULL	1	9/10/2012	9/17/12	9/17/12
Text-Incd Desc TL					
SHATTERED SUNROOF GLASS					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
157	Z - JOHN SEABORN			STEVE DAVENPORT	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2012	MUR	JN8AZ1MW7CW	B93 ROOF RAIL CROSSBARS	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	C02 FEDERAL EMISSIONS	
0000000	000322	23812	COV	K01 PLATINUM EDITION	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	K11 PLATINUM PACKAGE	
VQ35	036652	C	KH3	L92 FLOOR MATS AND CARGO MAT	
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL		M92 RETRACTABLE CARGO COVER	
2/13/2012	6/23/2012	USA		Z66 ACTIVATION DISCLAIMER	
Dir Retl Last VC					
Code	Region	Name	City	State	
3829	34	TOWN CENTER NISSAN	KENNESAW		
Serv Dir TL					
Code	Region	Name	City	State	
3829	34	TOWN CENTER NISSAN	KENNESAW	GA	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SIDE DOORS/GLASS/MECHANISM/OU	CRACKED OR SHATTER	OFF	ALL TEMPS		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
DRY	81/99F=27/38C	CONSTANT	BODY	9/10/2012	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
13	N	N	9/10/2012		
Code-Reason For Call TL Desc:	REASONABLE CALL FOR ASSISTANCE			Flag-Attachment TL: N	
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N					
Text-Solution TL: REPLACED SUNROOF GLASS					
Code-Status TL Desc: F- CLOSED (RESOLVED)					
Text-Dealer Followup Comment TL:					
F					
** CUSTOMER COMMENT:					
-SUNROOF GLASS SHATTERED.					
-					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS 1 DAYS DOWN _1_:					
-SUNROOF GLASS SHATTERED.					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

-CAUSE OF SUNROOF GLASS SHATTER IS UNKNOWN.

-NO ACCESSORIES OR MODIFICATIONS.

**** TSS RECOMMENDATION/RESULT:**

-REMOVE ALL SUNROOF GLASS DEBRIS.

-REPLACE SUNROOF GLASS.

-TECH TO FOLLOW UP.

**** UPDATE 9.17.12 155**

- TECH REPORTS REPLACED SUNROOF GLASS TO RESOLVE.

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL		F11210979			
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11210979	MINI	0	10/3/2012	2/3/14	2/3/14
Text-Incd Desc TL					
SUNROOF GLASS SHATTERED					
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL	
170		Z - ADAM SACKNER		JAMES RENYOLDS	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2011	MUR	JN8AZ1MW2BW	B10 SPLASH GUARDS B93 ROOF RAIL CROSSBARS C02 FEDERAL EMISSIONS M92 RETRACTABLE CARGO COVER Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	031559	23411	COV		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	469585	C	AX5		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
12/11/2010	1/27/2011	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
3525	32	AUTONATION NISSAN 104	DENVER		
Serv Dir TL					
Code	Region	Name	City	State	
3525	32	AUTONATION NISSAN 104	DENVER	CO	
Code-Component TL Desc		Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc	
SUNROOF/T-TOP/CONVERTIBLE TOP		BROKEN/CRACKED/DE	NOT IDENTIFIED	NOT IDENTIFIED	
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	10/3/2012		
Code-Reason For Call TL Desc:				Flag-Attachment TL: N	
REASONABLE CALL FOR ASSISTANCE					
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL:					
CLOSED DURING SFDC MIGRATION					
Code-Status TL Desc:					
F- CLOSED (RESOLVED)					
Text-Dealer Followup Comment TL:					
M					
** CUSTOMER COMMENT:					
- WAS DRIVING WITH THE SUNROOF CLOSED, HEARD A BANG SOUND AND SUNROOF BLEW OUT					
-					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

- SUNROOF GLASS SHATTERED.
- FRAME OF SUNROOF GLASS STILL INTACT
- MIDDLE SECTION IS MISSING
- NO GLASS FOUND INSIDE THE CAR.
- NO SIGNS OF IMPACT TO ROOF.

**** TSS RECOMMENDATION/RESULT:**

- REPLACE SUNROOF GLASS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F11232795				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11232795	QUICK	0	1/2/2013	2/3/14	2/3/14
Text-Incd Desc TL					
SUN ROOF GLASS SHATTERED					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
137	Z - PATRICK FITZ-GORDON			CRAIG MACK	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2012	MUR	JN8AZ1MW1CW	B10 SPLASH GUARDS B93 ROOF RAIL CROSSBARS C03 50 STATE EMISSIONS L92 FLOOR MATS AND CARGO MAT M92 RETRACTABLE CARGO COVER N92 ILLUMINATED DOOR SILLS Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	002180	23412	COV		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	046659	C	KH3		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
3/22/2012	11/23/2012	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
5208	44	ROBERT ALLEN NISSAN HELE HELENA		Montan	
Serv Dir TL					
Code	Region	Name	City	State	
2192	44	JIM CLICK NISSAN	TUCSON	AZ	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SUNROOF/T-TOP/CONVERTIBLE TOP	BROKEN	NOT IDENTIFIED	NOT IDENTIFIED		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	1/2/2013		
Code-Reason For Call TL Desc:	NOT IDENTIFIED				Flag-Attachment TL: N
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL:	CLOSED DURING SFDC MIGRATION				
Code-Status TL Desc:	F- CLOSED (RESOLVED)				
Text-Dealer Followup Comment TL:					
REPLACE SUNROOF GLASS					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F11252746				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11252746	MINI	1	3/8/2013	3/10/14	3/10/14
Text-Incd Desc TL					
SUNROOF GLASS FELL OFF / SHATTERED					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
177	Z - PHILLIP PAGE			KEITH RADY	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2012	MUR	JN8AZ1MW3CW	B10 SPLASH GUARDS C03 50 STATE EMISSIONS L92 FLOOR MATS AND CARGO MAT Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0	9483	23412			
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	964473	C	QAB		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
11/22/2011	7/5/2012	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
22003	24	NISSAN/NORTH, INC	WORTHINGTON	Ohio	
Serv Dir TL					
Code	Region	Name	City	State	
NI	1	NI	NI	NI	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SUNROOF/T-TOP/CONVERTIBLE TOP	FELL OFF	NOT IDENTIFIED	NOT IDENTIFIED		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	3/8/2013		
Code-Reason For Call TL Desc:	NOT IDENTIFIED			Flag-Attachment TL: N	
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL:	CLOSED DURING SFDC MIGRATION				
Code-Status TL Desc:	F- CLOSED (RESOLVED)				
Text-Dealer Followup Comment TL:					
M					
** CUSTOMER COMMENT:					
- SUNROOF CAME OFF FROM THE INSIDE					
-					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 2					
-SUNROOF GLASS IS SHATTERED					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

- LOOKS TO HAVE BEEN FORCED UPWARDS

- GLASS WAS CLOSED AT THE TIME IT SHATTERED

Created by Phillip Page at 2014-02-02 17:00:00

Created by Phillip Page at 2014-02-02 18:00:00

**** TSS RECOMMENDATION/RESULT:**

**** CUSTOMER COMMENT:- SUNROOF CAME OFF FROM THE INSIDE-** DEALER ACTION/OBSERVATION:** VERIFI**

- REPLACE GLASS AND CLEAN GLASS DEBIS FROM SUNROOF TRACK

TERED- LOOKS TO HAVE BEEN FORCED UPWARDS- GLASS WAS CLOSED AT THE TIME IT SHATTERED TSS R**

**** UPDATE 03-08-13 TSS 177**

FROM SUNROOF TRACK UPDATE 03-08-13 TSS 177- RECEIVED PHOTOS OF GLASS- ADDED TO NHTSA FILE**

- RECEIVED PHOTOS OF GLASS

- ADDED TO NHTSA FILE

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL	F11283187				
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11283187	MINI	0	6/11/2013	6/11/13	
Text-Incd Desc TL					
SUNROOF BURST WHILE DRIVING					
Code-TSS1 TL	Code-TSS1 TL Name			Name-Caller TL	
172	Z * THOMAS MCBREARTY			JIM PRIMMER	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2012	MUR	JN8AZ1MW9CW	B10 SPLASH GUARDS B93 ROOF RAIL CROSSBARS C03 50 STATE EMISSIONS L92 FLOOR MATS AND CARGO MAT M92 RETRACTABLE CARGO COVER Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	008383	23612	COV		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	077978	C	KH3		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
7/19/2012	12/8/2012	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
2393	26	PINE BELT AUTOMOTIVE, INC	TOMS RIVER		
Serv Dir TL					
Code	Region	Name	City	State	
2393	26	PINE BELT AUTOMOTIVE, INC	TOMS RIVER	NJ	
Code-Component TL Desc	Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc		
SUNROOF/T-TOP/CONVERTIBLE TOP	CRACKED OR SHATTER	NOT IDENTIFIED	NOT IDENTIFIED		
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	6/11/2013		
Code-Reason For Call TL Desc:	NOT IDENTIFIED			Flag-Attachment TL: N	
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL:					
Code-Status TL Desc:	A- PENDING DEALER FOLLOW-UP				
Text-Dealer Followup Comment TL:					
M					
** CUSTOMER COMMENT:					
-SUNROOF BURST DURING DRIVING					
-					
** DEALER ACTION/OBSERVATION:					
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1					
-WHILE DRIVING THE SUNROOF BURST					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

-THE FRAME OF THE SUNROOF GLASS IS STILL PRESENT BUT GLASS IS MISSING

-SUNROOF SHADE IS INTACT

-WEATHER CONDITIONS ARE CURRENTLY 70-80S

Created by Thomas McBrearty at 2014-02-02 17:00:00

Created by Thomas McBrearty at 2014-02-02 18:00:00

** TSS RECOMMENDATION/RESULT:

** CUSTOMER COMMENT:-SUNROOF BURST DURING DRIVING-** DEALER ACTION/OBSERVATION:** VERIFIED Y

-REPLACE SUNROOF GLASS CHECK FOR GLASS IN TRACK

BURST-THE FRAME OF THE SUNROOF GLASS IS STILL PRESENT BUT GLASS IS MISSING-SUNROOF SHADE IS I

-LOOK FOR WITNESS MARKS ON BODY FOR CONTACT

-

MENDATION/RESULT:-REPLACE SUNROOF GLASS CHECK FOR GLASS IN TRACK-LOOK FOR WITNESS MARKS

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL		F11309687			
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F11309687	QUICK	0	8/26/2013	8/26/13	
Text-Incd Desc TL					
SUNROOF GLASS BURST ON FREEWAY					
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL	
170		Z - ADAM SACKNER		JAVIER ELERIO	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2012	MUR	JN8AZ1MW1CW	B10 SPLASH GUARDS C03 50 STATE EMISSIONS L92 FLOOR MATS AND CARGO MAT U01 NAVIGATION PACKAGE Z66 ACTIVATION DISCLAIMER	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL		
0000000	016840	23612	COV		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC		
VQ35	048411	C	QAB		
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL			
4/3/2012	5/31/2012	USA			
Dir Retl Last VC					
Code	Region	Name	City	State	
2192	44	JIM CLICK NISSAN	TUCSON		
Serv Dir TL					
Code	Region	Name	City	State	
2192	44	JIM CLICK NISSAN	TUCSON	AZ	
Code-Component TL Desc		Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc	
SUNROOF/T-TOP/CONVERTIBLE TOP		CRACKED OR SHATTER	NOT IDENTIFIED	NOT IDENTIFIED	
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	8/26/2013		
Code-Reason For Call TL Desc:				Flag-Attachment TL: N	
NOT IDENTIFIED					
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL:					
Code-Status TL Desc: A- PENDING DEALER FOLLOW-UP					
Text-Dealer Followup Comment TL:					
REPLACE SUNROOF GLASS					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL		F114492315			
ID-Report TL	Code-Record Type TL Desc	Number-Revision TL	Date-Open TL	Date-Revision TL	Date-Close TL
F114492315	MINI		5/22/2014	5/22/14	5/22/14
Text-Incd Desc TL					
Alleged heard a noise stopped vehicle to discover the front roof panel was fractured. There is a hole in the fractured					
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL	
101		Z - ALLEN WENDELL		Daniel Rodarte	
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options	
Z51	2013	MUR	JN8AZ1MU0DW	B93 ROOF RAIL CROSSBARS	
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	C03 50 STATE EMISSIONS	
0	4117	23713		G92 MID-YEAR CHANGE	
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	K02 PLATINUM EDITION	
VQ35	147342	C	CAB	K11 PLATINUM PACKAGE	
Date-Manufacture VC	Date-In Service TL	Code-Distributor TL		L92 FLOOR MATS AND CARGO MAT	
8/19/2013	2/22/2014			M92 RETRACTABLE CARGO COVER	
Dir Retl Last VC				N92 ILLUMINATED DOOR SILLS	
Code	Region	Name	City	State	Z66 ACTIVATION DISCLAIMER
5280	44	GARCIA NISSAN SANTA FE	SANTA FE	New Me	
Serv Dir TL					
Code	Region	Name	City	State	
5280	44	GARCIA NISSAN SANTA FE	SANTA FE	NM	
Code-Component TL Desc		Code-Symp TL Desc	Code-Oper Mode TL Desc	Code-Oper Temp TL Desc	
SUNROOF/T-TOP/CONVERTIBLE TOP		SERVICE DATA SPECS	NOT IDENTIFIED	NOT IDENTIFIED	
Code-Amb Humidity TL Desc	Code-Amb Temp TL Desc	Code-Prob Freq TL Desc	Category-Incd TL Desc	Date-Incd TL	
NOT IDENTIFIED	NOT IDENTIFIED		NOT IDENTIFIED	1/1/0001	
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL	
16	N	N	1/1/0001		
Code-Reason For Call TL Desc:				Flag-Attachment TL: N	
NOT IDENTIFIED					
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL	
N	1/1/01		1/1/01	1/1/01	
Text-Solution TL: Pending dealer follow up					
Code-Status TL Desc: F- CLOSED (RESOLVED)					
Text-Dealer Followup Comment TL:					
Created by Allen Wendell at 2014-05-22 14:15:04					
*** [Added after the case is closed.] ***					
Problem Analysis: What? Alleged front sunroof fracture					
Where? alleged Driving on highway					

TECH LINE INCIDENT REPORT - CONFIDENTIAL

When? past couple of days / Unknown

Extent? Some glass is still in place and but there is a hole with glass missing approximately 12in in diameter.

Description: Alleged heard a noise stopped vehicle to discover the front roof panel was fractured.

There is a hole in the fractured material in the center of the roof approximately 12in in diameter.

Initial Recommendation: ** reviewed with STS T. T.

Glass roof panel will require replaced.

Advised customer insurance may want be involved with the situation.

DTC 1: -

DTC 2: -

DTC 3: -

EA14-002

NISSAN

9-5-2014

ATTACHMENT C

MURANO

AUTOMOTIVE MANUFACTURERS EQUIPMENT COMPLIANCE AGENCY, INC.

NOTICE OF EQUIPMENT COMPLIANCE

This notice verifies that the item described below has been tested by an accredited laboratory and has been found to be in compliance with the jurisdictional standard(s) listed below where applicable. The issuance of this notification does not denote or imply any endorsement or recommendation of the item described below.

NOTIFICATION NUMBER: 060706

TEST REPORT DATE: JUNE 26, 2006

EXPIRATION DATE: JULY 1, 2009

APPLICANT: FUYAO GLASS INDUSTRY GROUP CO., LTD.
FUYAO INDUSTRY AREA
FUQING CITY, FUJIAN PROVINCE 350301
P.R. CHINA

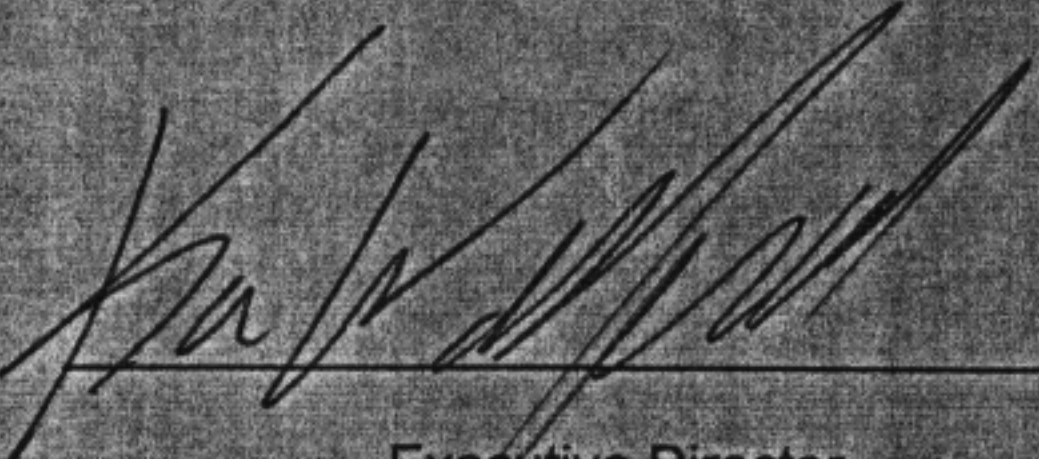
ITEM: "DOT-459, AS-3, M-1240" - 4.0MM NOMINAL THICKNESS GREY TINTED TEMPERED SAFETY GLASS WITH OR WITHOUT HEATING WIRES; WITH OR WITHOUT OBSCURATION BAND

USE: ONLY IN AREAS SPECIFIED FOR AS-3

JURISDICTIONAL COMPLIANCE STANDARD(S)
IDENTICAL TO: UNITED STATES FMVSS 205
CANADIAN CMVSS 205

MARKINGS: FY (FUYAO GLASS INDUSTRY GROUP LOGO)

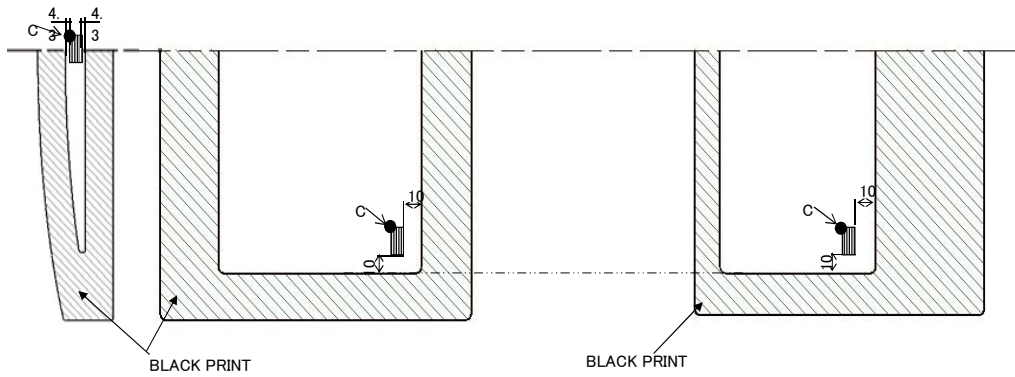
TEST LAB: CHINA NATIONAL SAFETY GLASS & QUARTZ TEST CENTER
REPORT NUMBER: 00669


Executive Director

SPEC./NOTE

10. MARK OF GLASS

MARK LOCATION AND BLACK PRINT

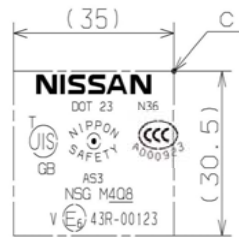


MARK

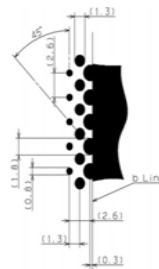
FR FIX GLASS(BLACK PRINT)



SIZE AND BB BY GLASS(SAND BLAST)



CERAMIC FRIT OF ALL GLASS



*MARK SHOWS THE LAST DIGITS OF PRODUCTION YEAR.
-ex. IF *MARK IS 8, THAT SHOWS YEAR OF 2008.

QUANTITY OF DOTS SHOW PRODUCTION MONTH.
-ex. IF QUANTITY OF DOTS ARE 12, THESE SHOW DECEMBER.

EA14-002

NISSAN

9-5-2014

ATTACHMENT C

PATHFINDER

SUPPLIER CERTIFICATION TRANSMITTAL

3787

2013 P42J NAM

TO: NTCNA: Product Validation Route To: Joseph Brown

FROM: WEBASTO ROOF SYSTEMS, INC.

Attached is Certification Report # _____

Test Date: Jan, 2011 Report Date: July, 2011

For:

<u>Part #</u>	<u>Part Name</u>	<u>Spec Tender #</u>	<u>DesignNote #</u>
<u>912053JA0A</u>	<u>SUNROOF COMPL-SLIDE</u>		<u>P42J/K</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

(SEE ATTACHMENT FOR ADDITIONAL PARTS)

This part complies with FICMVSS 205

Effective as of 4-3-2011

Applicable to 2013 P42J NAM

- The tested parts are:
- Production Parts
 - Prototype Parts Equivalent to Production Intent
 - Other: _____

Alex Rogov
Supplier Name: (Please Print)

Advanced Quality Engineer
Title:

[Signature]
(Supplier Signature)

NOTE: Double Underlined information is provided by NTCNA

SPEC NOTE BLOCK (5)

PL ta	NISSAN SHAPE DATA NO.	91205 3KA0A-C1	PAGE TITLE	SPEC NOTE BLOCK	PAGE NO.	8 of 23
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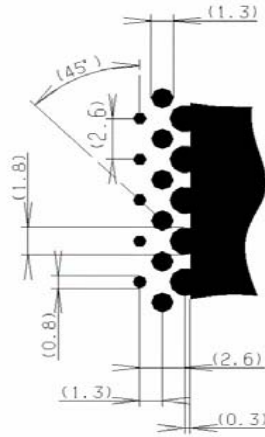
SPEC./NOTE

12. MARK OF GLASS

1) Mark on glass lid.



2) Ceramic Frit Pattern.



13. UNIT DELIVERY FIGURE : SUNROOF COMPLE-SLIDE. ; LID POSITION IS CLOSE POSITION.

(INCLUDE LID ASSY SCREWS ARE LOOSE.(TEMPORARY TIGHTEN))
INNER BLIND ATTACHED AT MECHANISM ONLY (EVALUATE AT VC-LOT)