

AQ14-003

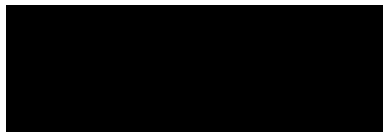
CHRYSLER

12/12/2014

ENCLOSURE 17

CUSTOMER COMPLAINTS

FINALBACKUP



**HOAGLAND
LONGO**

**MORAN, DUNST
& DOUKAS, LLP**

ATTORNEYS AT LAW

40 Paterson Street
New Brunswick, NJ 08901
Tel: (732) 545-4717 Fax: (732) 545-4579
www.hoaglandlongo.com

Nicole M. Downs
Partner
ndowns@hoaglandlongo.com

May 14, 2014

5-14

RECEIVED

MAY 21

SPECIAL INVESTIGATIONS

BY CERTIFIED AND REGULAR MAIL

Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004

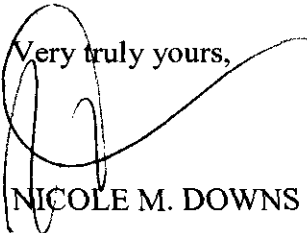
**Re: NJM a/s/o [REDACTED] v. Dick Greenfield
Dodge/Jeep
Our File No.: 6094394 - NMD
Claim No.: [REDACTED]**

To Whom It May Concern:

Please be advised we represent New Jersey Manufacturers with respect to a loss that occurred on May 2, 2014 in which a 2006 Dodge Ram had a mechanical failure resulting in a total loss of the vehicle. This letter shall serve to put Chrysler Group, LLC on notice of this claim and advise suit will be filed.

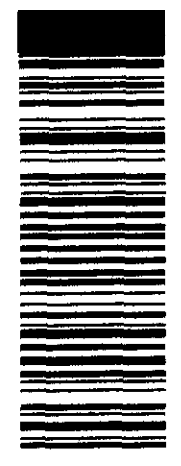
Chrysler Group, LLC has fourteen (14) days from the date of this letter to inspect said vehicle or said vehicle will be disposed of. Kindly contact our office to arrange for an inspection of this vehicle.

If you have any questions or wish to discuss this matter further, please contact my office.

Very truly yours,

NICOLE M. DOWNS

NMD:ktm

CERTIFIED MAIL™



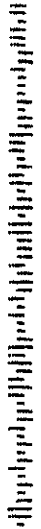
**HOAGLAND
LONGO
MORAN, DUNST
& DUKAKIS, LLP**
ATTORNEYS AT LAW
40 Paterson Street, P.O. Box 460
New Brunswick, New Jersey 08903

U.S. POSTAGE >>> PITNEY BOWES

ZIP 08901 \$ 006.48⁰
D2 1W
0001370446 MAY 14 2014

Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48003

46326277699





ATTORNEYS AT LAW

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New Brunswick, NJ 08901
Tel: (732) 545-4717 Fax: (732) 545-4579
www.hoaglandlongo.com

Nicole M. Downs
Partner
ndowns@hoaglandlongo.com

5-15

RECEIVED

MAY 22

SPECIAL INVESTIGATIONS

May 14, 2014

BY CERTIFIED AND REGULAR MAIL

Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004

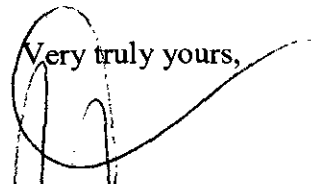
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Dodge/Jeep
Our File No.: 6094394 - NMD
Claim No.: [REDACTED]**

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Chrysler Group, LLC has fourteen (14) days from the date of this letter to inspect said vehicle or said vehicle will be disposed of. Kindly contact our office to arrange for an inspection of this vehicle.

If you have any questions or wish to discuss this matter further, please contact my office.

Very truly yours,

NICOLE M. DOWNS

NMD:ktm

**HOAGLAND
LONGO**
MORAN, DUNST
& DEUKES, LLP
ATTORNEYS AT LAW

40 Paterson Street, P.O. Box 490
New Brunswick, New Jersey 08903

PRESORTED
FIRST CLASS



U.S. POSTAGE >>> PITNEY BOWES



ZIP 08901 \$ 000.46⁰
02 1W
0001370446 MAY 15 2014

Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48004





May 22, 2014

Ms. Nicole M. Downs
40 Paterson Street
New Brunswick, NJ 08901

RE: [REDACTED]
DOL: 05.02.2014
File# [REDACTED]
Claim [REDACTED]
CAIR: [REDACTED]

Dear Ms. Downs:

I am in receipt of your letter dated May 14, 2014.

I will need the following information and materials to properly evaluate your contentions.

1. Type of loss: Fire/Accident.
2. The location at which the vehicle may be inspected.
3. The identity and location of any facility which has performed repairs on the vehicle.
4. A copy of the police report relating to this incident and original copies of the vehicle damage photographs.
5. A description of any injuries you allege, together with any medical report you possess which evaluate these injuries.
6. A synopsis of the legal theory that you feel establishes Chrysler Group LLC's liability arising from this incident and the theory and measure of damages you allege.

Thank you for your cooperation in this regard. I will review your claim following receipt of the above.

Sincerely,

M. Gentry
Special Investigations
586-274-8160

Phone: 800.992.1997

**HOAGLAND
LONGO**

**MORAN, DUNST
& DOUKAS, LLP**

ATTORNEYS AT LAW

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Nicole M. Downs
Partner
ndowns@hoaglandlongo.com

June 3, 2014

6-5
RECEIVED
JUN 11
SPECIAL INVESTIGATIONS

M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004

**Re: NJM a/s/o [REDACTED] v. Dick Greenfield
Dodge/Jeep
Our File No.: [REDACTED]
Claim No.: [REDACTED]
CAIR: [REDACTED]**

Dear Sir/Madam:

I am in receipt of your letter dated May 22, 2014 with regard to the above matter. Please be advised that this loss occurred following repairs performed by Dick Greenfield Dodge/Jeep in connection with a recall on the subject vehicle. Additional proofs are attached for your review.

With respect to the location where the vehicle is being held, same is in the possession of Auto Exchange. If you wish to view the vehicle, you will need to contact my office to arrange for an inspection of same.

If you have any questions or wish to discuss this matter further, kindly contact my office.

Very truly yours,


NICOLE M. DOWNS

NMD:ktm
Enclosures

**LEGAL PHOTOS RETAINED IN DOCUMENT
RETENTION**

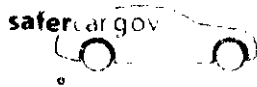
STATE OF NEW JERSEY										Police <u>MERCER POLICE DEPARTMENT</u> Code <u>01</u>				
MOTOR VEHICLE CRASH DESCRIPTION										Station <u>SQUAD 4A</u> Case No. <u> </u>				
(Refer to vehicle by number)														
ALL INVOLVED	Veh Occ	Pos InvOn	Eyel	Phys Cond	Age	Sex	Loc Inj	Type Inj	Rel Med	Equip Avail	Relic Used	See Dpt	Hosp Cdr	Name & Address of Occupant - If Deceased, Date & Time of Death
	03	04	05	06	07	08	09	10	11	12	13	14	15	
	--	--	--	--	--	--	--	--	--	--	--	--	--	--
	--	--	--	--	--	--	--	--	--	--	--	--	--	--
	--	--	--	--	--	--	--	--	--	--	--	--	--	--
	--	--	--	--	--	--	--	--	--	--	--	--	--	--

135 Crash Description

INTERSECTION, STRUCK UTILITY POLE #337EW, AND CAME TO REST AFTER THE FRONT OF VEHICLE 1 STRUCK THE TRAFFIC CONTROL LIGHT BOX. A CHECK OF THE TIE ROD PROVED IT TO BE BROKEN.

PSBG RESPONDED, AND CLEARED THE SCENE AFTER BEING ADVISED UTILITY POLE #337EW WAS STRUCK BY VEHICLE 1.

MERCER COUNTY DOT RESPONDED AND REPAIRED THE DAMAGED TRAFFIC LIGHT CONTROL BOX.



2006 DODGE RAM 2500

Recalls	Investigations	Complaints	Service Bulletins
6	0	390	12

RECALLS: Displaying 1 - 6 out of 6

RECALL Subject: Failure of the Left Tie Rod Assembly

Report Receipt Date: NOV 06, 2013
 NHTSA Campaign Number: 13V528500
 Component(s): STEERING

All Products Associated with this Recall -

Details -
 Manufacturer: Chrysler Group LLC

9 Associated Documents -

SUMMARY:

Chrysler Group LLC is recalling certain model year 2003-2008 Dodge RAM 2500 4x4 and 3500 4x4, model year 2007-2008 Dodge RAM 3500 4x2 Cab Chassis and model year 2006-2008 Dodge RAM 1500 Mega Cab 4x4 trucks manufactured February 12, 2002 through February 13, 2008. The left tie rod assembly may break.

CONSEQUENCE:

A failure of the tie rod assembly may result in a loss of steering control, increasing the risk of a crash.

REMEDY:

Chrysler notified owners in December 2013 and offered them through its dealers installation of a new left tie rod assembly, free of charge. On or about February 27, 2014, Chrysler ceased its recall remedy program due to parts quality concerns. Chrysler expects to reinstate the recall remedy campaign, but with limited parts availability, on or about the week of April 14, 2014. Owners may contact Chrysler at 1-800-247-9777. Chrysler's recall campaign number is 162.

NOTES:

This recall supersedes Chrysler tie rod recall 11V350. Vehicles that were previously remedied under recall 11V350 are also affected by this campaign. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-0113) or go to www.safercar.gov.

RECALL Subject: OUTER TIE ROD FAILURE - INVESTIGATION(S)

Report Receipt Date: JUL 06, 2011
 NHTSA Campaign Number: 11V350000
 Component(s): STEERING

All Products Associated with this Recall -

Details -
 Manufacturer: CHRYSLER GROUP LLC

12 Associated Documents -

SUMMARY:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2006-2011 DODGE RAM 2500/3500 4X4 MANUFACTURED FROM FEBRUARY 14, 2008 THROUGH MARCH 28, 2011, MODEL YEAR 2009-2011 DODGE RAM 3500 CAB CHASSIS 4X2, MANUFACTURED FROM FEBRUARY 14, 2008 THROUGH MARCH 28, 2011, AND MODEL YEAR 2008 DODGE RAM 1500 MEGA CAB 4X4, MANUFACTURED FROM FEBRUARY 14, 2008 THROUGH AUGUST 15, 2008, BECAUSE THE LEFT TIE ROD BALL STUD MAY FRACTURE. THIS CONDITION TENDS TO OCCUR DURING LOW SPEED PARKING LOT TYPE MANEUVERS WHEN THE CUSTOMER IS MAKING A TIGHT TURN. ADDITIONALLY, MODEL YEAR 2003-2008 DODGE RAM 2500/3500 VEHICLES MAY HAVE RECEIVED THE AFFLICTED TIE ROD ASSEMBLY AS A REPLACEMENT PART DURING NORMAL SERVICE.

CONSEQUENCE:

THIS CONDITION COULD RESULT IN THE POTENTIAL LOSS OF DIRECTIONAL STABILITY IN THE LEFT HAND FRONT WHEEL, INCREASING THE RISK OF A CRASH.

REMEDY:

DEALERS WILL INSPECT THE TIE ROD ENDS FOR RELATIVE ORIENTATION AND REPLACE THE LEFT OUTER TIE ROD AS REQUIRED AND PERFORM A FRONT END ALIGNMENT AS NEEDED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL BEGAN ON OCTOBER 3, 2011. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

NOTES:

CHRYSLER SAFETY RECALL: NO LETTER OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4235, TTY: 1-800-424-9153, OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

RECALL Subject: AFTERMARKET REPLACEMENT PITMAN ARMS

Report Receipt Date: MAY 23 2010
 NHTSA Campaign Number: 10E013000
 Component(s): STEERING

All Products Associated with this Recall =

Details =

12 Associated Documents

Manufacturer: FABTECH MOTORSPORTS

SUMMARY:

FABTECH IS RECALLING CERTAIN AFTERMARKET REPLACEMENT PITMAN ARMS FINISH NUMBER RANGE 144039 INSTALLED FOR USE ON CERTAIN 2003 THROUGH 2008 DODGE 2500 4WD, 3500 4WD, AND 1500 4WD REGULAR CAB VEHICLES. THE PITMAN ARM CAN FRACTURE AND BREAK AWAY FROM THE STEERING BOX CAUSING TOTAL LOSS OF STEERING CONTROL.

CONSEQUENCE:

STEERING LOSS COULD RESULT IN A VEHICLE CRASH POSSIBLY RESULTING IN PROPERTY DAMAGE, INJURY OR DEATH.

REMEDY:

FABTECH WILL NOTIFY OWNERS AND AUTHORIZED INSTALLERS WILL INSPECT FOR DEFECTIVE PITMAN ARM AND REPLACE IF NECESSARY FREE OF CHARGE. THE SAFETY RECALL BEGAN ON MAY 24 2010. OWNERS MAY CONTACT FABTECH AT 1-877-432-2832.

NOTES:

THIS RECALL ONLY PERTAINS TO AFTERMARKET REPLACEMENT PITMAN ARMS AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON DODGE 2500, 3500, AND 1500 VEHICLES MANUFACTURED BY CHRYSLER GROUP LLC. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4235, TTY: 1-800-424-9153, OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

RECALL Subject: CURVED TEMPERED AUTOMOTIVE REPLACEMENT GLASS

Report Receipt Date: DEC 11 2007
 NHTSA Campaign Number: 07E104000
 Component(s): VISIBILITY

All Products Associated with this Recall =

Details =

14 Associated Documents

Manufacturer: SAFELITE FILAMENT INC.

SUMMARY:

CERTAIN CURVED TEMPERED REPLACEMENT GLASS MANUFACTURED BY HANGZHOU SAFETY GLASS LTD AND SUPPLIED TO SAFELITE BY AUTO TEMP INC., IDENTIFIED AS DOT 430, AND SOLD FOR USE ON CERTAIN DOMESTIC AND FOREIGN VEHICLES MAY NOT BREAK INTO SMALL PIECES AS EXPECTED OF TEMPERED GLASS AND FAIL TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 205 "GLAZING MATERIALS."

CONSEQUENCE:

IN THE EVENT OF A VEHICLE CRASH, THE OCCUPANT(S) MAY BE SERIOUSLY INJURED BY SHATTERED GLASS.

REMEDY:

SAFELITE WILL NOTIFY ITS RETAIL CUSTOMERS AND REPLACE THE GLASS FREE OF CHARGE. RETAIL CUSTOMERS CAN CONTACT SAFELITE TOLL FREE AT 1-888-843-7906. SAFELITE WILL NOTIFY ITS WHOLESALE CUSTOMERS AND REIMBURSE WHOLESALE CUSTOMERS FOR CURRENT INVENTORY AND AT A SPECIFIED RATE FOR REPLACING THEIR CUSTOMER'S GLASS. WHOLESALE CUSTOMERS CAN CONTACT SAFELITE'S WHOLESALE DIVISION, SERVICE AUTOGLASS TOLL FREE AT 1-888-740-6296. THE RECALL BEGAN ON JANUARY 15 2009.

NOTES:

THIS RECALL ONLY PERTAINS TO CERTAIN CURVED TEMPERED REPLACEMENT GLASS MANUFACTURED BY HANGZHOU SAFETY GLASS LTD (DOT 430), AND SUPPLIED TO SAFELITE BY AUTO TEMP INC., AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON THE VEHICLE'S STEERING BOX. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4235, TTY: 1-800-424-9153, OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

RECALL Subject: REPLACEMENT PITMAN ARM FAILURE

Report Receipt Date: 1P 01 2007
 NHTSA Campaign Number: 07E005000
 Component(s): DEFENSE

All Products Associated with this Recall =

Details =

12 Associated Documents

Manufacturer: LUKI ENTERPRISES INC.

SUMMARY

CERTAIN KENT-BRAUN INC. BRAND NAME SUPERLIFT SUSPENSION PITMAN ARMS SOLD AS REPLACEMENT EQUIPMENT FOR 2001-2007 (EXCEPT RAM 2500 AND 3500) LIGHT TRUCKS DUE TO INADEQUATE HEAT TREATMENT DURING PRODUCTION, THE AFFECTED PITMAN ARMS MAY DEVELOP CRACKS IN THE UPPER SPLINED ATTACHMENT AREA ADJACENT TO THE STEERING OUTPUT SHAFT. DAMAGE TO THE PITMAN ARM AND THE OUTPUT SHAFT MAY OCCUR AT SPEEDS, RESULTING IN PREMATURE WEAR AND FATIGUE FAILURE OF THE AFFECTED PITMAN ARM.

CONSEQUENCE

PITMAN ARM WEAR OR FAILURE MAY LEAD TO LOSS OF VEHICLE CONTROL, POSSIBLY RESULTING IN A VEHICLE CRASH.

REMEDY

KENT-BRAUN WILL NOTIFY OWNERS AND REPLACE THE PITMAN ARM, IF NECESSARY. THE RECALL BEGAN ON JANUARY 12, 2007. OWNERS MAY CONTACT KENT-BRAUN AT 1-800-841-4895.

NOTES

KENT-BRAUN RECALL NO. 07-017. THIS RECALL ONLY PERTAINS TO REPLACEMENT KENT-BRAUN SUPERLIFT SUSPENSION KITS AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON DODGE RAM 4X4 LIGHT TRUCKS MANUFACTURED BY DAIMLERCHRYSLER. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153) OR GO TO HTTP://WWW.SAFERCAR.GOV.

1200 New Jersey Avenue, SE, Washington, DC 20020, USA | Phone: 1-800-424-9153
1-800-424-9153

NEW JERSEY MANUFACTURERS

West Trenton
301 Sullivan Way
Trenton, NJ 08628
Phone: (609) 883-1300
Fax: (609) 493-1761

Claim #: [REDACTED]
Workfile ID: [REDACTED] b405b652

Estimate of Record

Written By: DAN CRYAN, License Number: [REDACTED] 5/5/2014 5:18:40 PM
Adjuster: RILEY, JAIME

Insured: [REDACTED] Policy #: [REDACTED] Claim #: [REDACTED]
Type of Loss: Collision Date of Loss: 05/02/2014 12:00 AM Days to Repair: 0
Point of Impact: 12 Front Deductible: 500.00

Owner: [REDACTED] **Inspection Location:** 1611 8Th St
Ewing, NJ 08638
Non Drive-In
(609) 323-7537 Day
[REDACTED] **Appraiser Information:** dcryan@njm.com
(215) 493-1509
[REDACTED] **Repair Facility:**
Ewing, NJ
([REDACTED] Business
([REDACTED] Evening

VEHICLE

Year: 2006 Color: [REDACTED] License: [REDACTED] Production Date:
Make: DODG Body Style: 4D LONG State: NJ Odometer: UNK
Model: RAM 2500 4X4 Engine: 6-5.9L-TD VIN: 1D7KS28C36J [REDACTED] Condition:

TRANSMISSION

Automatic Transmission
Overdrive
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks

DECOR

Dual Mirrors

Body Side Moldings

Privacy Glass
Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel

Cruise Control

RADIO

AM Radio
FM Radio

Stereo

Search/Seek
CD Player

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes

SEATS

Leather Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint
Two Tone Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper
Deluxe Truck Cap
Running Boards/Side Steps

Estimate of Record

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER				
2		O/H front bumper			1.8	
3	Repl	Face bar chrome	1	624.00	Incl.	
4		Add for diesel option			0.8	
5	Repl	Bumper cover primed	1	98.50	Incl.	1.0
6		Add for Clear Coat				0.4
7		Add for fog lamps			0.4	
8	Repl	Step pad	1	48.10	Incl.	
9	Repl	Air deflector	1	170.00	Incl.	
10	Repl	RT Mount bracket upper	1	31.20	Incl.	
11	Repl	RT Mount bracket lower outer	1	118.00	Incl.	
12		FRONT LAMPS				
13	Repl	RT Headlamp assy	1	264.00	Incl.	
14		Arm headlamps			0.5	
15	Repl	RT Fog lamp assy	1	157.00	Incl.	
16	Repl	Wire connector	1	49.75		
17	Repl	RT Bezel	1	58.85		
18		RADIATOR SUPPORT				
19	* Algn	Upper tie bar			1.0	
20		COOLING				
21	R&I	Radiator		m	1.2 M	
22		AIR CONDITIONER & HEATER				
23	R&I	Condenser 5.9 liter diesel		m	0.8 M	
24	Repl	AC Service evacuate & recharge	1	m	1.4 M	
25	Repl	AC Service refrigerant recovery	1	m	0.4 M	
26		HOOD & GRILLE				
27	Blnd	Hood				1.6
28	R&I	R&I grille assy			0.3	
29		FENDER				
30	Repl	RT Fender	1	244.00 s	2.5	2.0
31		Add for Two Tone				0.8
32		Add for Edging				0.5
33		Add for Clear Coat				0.1
34	Repl	RT Fender liner 4WD	1	96.95	Incl.	
35	Repl	Closure panel	1	115.00		
36	Repl	Air shield	1	39.50	0.1	
37	Repl	RT Nameplate CUMMINS TURBO DIESEL	1	52.25	0.2	
38	Repl	RT Side rail	1	324.00 s	4.0	1.0
39	Repl	LT Fender	1	252.00 s	2.3	2.0
40		Overlap Major Non-Adj. Panel				-0.2
41		Add for Two Tone				0.5

Estimate of Record

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

42		Add for Edging				0.5
43		Add for Clear Coat				0.1
44	Repl	LT Nameplate CUMMINS TURBO DIESEL	1	52.25		0.2
45		WHEELS				
46	Repl	RT/Front Wheel, alloy 2500, 3500 WFF	1	690.00	m	0.3
47	Repl	LT/Front Wheel, alloy 2500, 3500 WFF	1	690.00	m	0.3
48	Repl	Center cap all WD2 & WMJ	1	97.60		
49		FRONT SUSPENSION				
50		O/H fnt susp rt & lt			m	6.8 M
51		O/H fnt susp rt			m	Incl.
52	Repl	RT Hub & bearing	1	360.00	m	Incl.
53		O/H fnt susp lt			m	Incl.
54	Repl	LT Hub & bearing	1	360.00	m	Incl.
55	Repl	RT Knuckle	1	499.00	m	Incl.
56	Repl	LT Knuckle	1	499.00	m	Incl.
57	Repl	LT Upper ball joint	1	52.20	m	Incl.
58	Repl	RT Lower ball joint	1	125.00	m	Incl.
59	Repl	LT Lower ball joint	1	125.00	m	Incl.
60	Repl	RT Upper cntrl arm	1	97.60	m	Incl.
61	Repl	RT Track bar w/power wagon	1	280.00	m	Incl.
62		Wheel alignment align front wheels			m	1.5 M
63		Wheel alignment check rear alignment			m	0.5 M
64	Repl	Track bar front bracket	1	40.85		Incl.
65	Repl	Stabilizer bar w/heavy duty	1	387.00	m	0.7 M
66	Repl	RT Stabilizer link	1	247.00	m	Incl.
67	Repl	Axle assy 3.73 ratio	1	2,975.00	m	3.5 M
68		Deduct for Overlap				-0.2 M
69		Deduct for Overlap				-0.3 M
70		Deduct for Overlap				-0.2 M
71	Repl	RT Outer shaft	1	141.00		
72	Repl	RT U-joint	1	120.00		
73	Repl	Bleed brake system 4 wheel ABS	1		m	0.6 M
74		STEERING GEAR & LINKAGE				
75	Repl	Gear assy 5.9 liter diesel	1	740.00	m	2.5 M
76	Repl	Pitman arm	1	43.10	m	Incl.
77	Repl	Relay rod outer	1	350.00	m	0.5
78	Repl	Center link	1	49.50	m	0.6
79		CAB				
80	* Rpr	RT Unside assy			s	4.5 4.0
81		Overlap Major Non-Adj. Panel				-0.2
82		FRONT DOOR				
83	* Rpr	RT Door shell				0.5 2.8
84		Overlap Major Adj. Panel				-0.4
85		Add for Two Tone				0.7

Estimate of Record

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

86		Clear Coat				2.5
87	Repl	RT Nameplate "Ram 2500"	1	64.85	0.2	
88	Repl	RT Side molding chrome	1	128.00	0.4	
89	R&I	RT Mirror assy manual 6x9, black			0.3	
90	R&I	RT Handle, outside w/o keyless entry			0.3	
91	R&I	RT R&I trim panel			0.5	
92	Blnd	LT Door shell				1.4
93	Repl	LT Nameplate "Ram 2500"	1	64.85	0.2	
94	Repl	LT Side molding chrome	1	128.00	0.4	
95	R&I	LT Mirror assy manual 6x9, black			0.3	
96	R&I	LT Handle, outside w/o keyless entry			0.3	
97	R&I	LT R&I trim panel			0.5	
98	#	Repl Tire	1	250.00		
99	#	Repl Tire Mount & Balance	1	12.00 T		
100	#	Repl Flex Agent Adhesion Promoter	1	10.00 T		
101	#	Repl Pinstripe Tape	1	35.00 T	0.5	
102	#	Repl Restore Corrosion Protection/E-Coat/ Self Primer	1	10.00 T	0.3	
103	#	Repl Cover Car	1	5.00 T	0.2	
104	#	Repl Cover Interior and Jams	1	5.00 T	0.2	
105	#	Repl Electronic Reset	1	T	0.5	
106	#	Repl Color Tinting	1	T	1.0	
107	#	Repl Color Sand and Buff	1		2.0	
108	#	Repl Frame/Unibody Set-up, Gauge & Measure	1	T	2.5 F	
109	#	Repl Rough Pull	1		3.0 F	
110	#	Repl Hazardous Waste Removal	1	4.00 T		
111	#	Repl Clean up and Detail (flat fee)	1	15.00 T		
SUBTOTALS				12,495.90	53.6	21.1

NOTES

Estimate Notes:

Repairs exceed total loss threshold.

Additional damage possible. Open items include frame.

Owner not present at time of inspection, could not verify mileage.

Prior Damage Notes:

rt. bedside panel.

Claim #: XXXXXXXXXX
Workfile ID: b405b652

Estimate of Record

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			12,399.90
Body Labor	28.9 hrs @	\$ 48.00 /hr	1,387.20
Paint Labor	21.1 hrs @	\$ 48.00 /hr	1,012.80
Mechanical Labor	19.2 hrs @	\$ 50.00 /hr	960.00
Frame Labor	5.5 hrs @	\$ 50.00 /hr	275.00
Paint Supplies	21.3 hrs @	\$ 32.00 /hr	681.60
Body Supplies	5.0 hrs @	\$ 3.00 /hr	15.00
Miscellaneous			96.00
Subtotal			16,827.50
Sales Tax	\$ 16,827.50 @	7.0000 %	1,177.93
Total Cost of Repairs			18,005.43
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			17,505.43

THIS IS NOT AN AUTHORIZATION FOR REPAIRS. NO
SUPPLEMENTS WITHOUT PRIOR APPROVAL

ANY PERSON WHO KNOWINGLY FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE OR MISLEADING
INFORMATION IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

Estimate of Record

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TH03, CCC Data Date 5/1/2014, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recore. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2014 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

NEW JERSEY MANUFACTURERS

West Trenton
301 Sullivan Way
Trenton, NJ 08628
Phone: (609) 883-1300
Fax: (609) 493-1761

Claim #: [REDACTED]
Workfile ID: b405b652

Unrelated Prior Damage

Written By: DAN CRYAN, License Number: 129870
Adjuster: RILEY, JAIME

Insured: [REDACTED] Policy #: [REDACTED] Claim #: [REDACTED]
Type of Loss: Collision Date of Loss: 05/02/2014 12:00 AM Days to Repair: 0
Point of Impact: 12 Front Deductible:

Owner: [REDACTED] **Inspection Location:** 1611 8Th St
Ewing, NJ [REDACTED] Ewing, NJ 08638
[REDACTED] Business Non Drive-in
[REDACTED] Evening (609) 323-7537 Day
Appraiser Information: dcryan@njm.com
(215) 493-1509
Repair Facility:

VEHICLE

Year: 2006 Color: Red Int: License: [REDACTED] Production Date:
Make: DODG Body Style: 4D LONG State: NJ Odometer: UNK
Model: RAM 2500 4X4 Engine: 6-5.9L-TD VIN: 1D7KS28C36J [REDACTED] Condition:

TRANSMISSION	Body Side Moldings	Stereo	Aluminum/Alloy Wheels
Automatic Transmission	Privacy Glass	Search/Seek	PAINT
Overdrive	Console/Storage	CD Player	Clear Coat Paint
4 Wheel Drive	CONVENIENCE	SAFETY	Two Tone Paint
POWER	Air Conditioning	Drivers Side Air Bag	OTHER
Power Steering	Intermittent Wipers	Passenger Air Bag	Fog Lamps
Power Brakes	Tilt Wheel	Anti-Lock Brakes (4)	TRUCK
Power Windows	Cruise Control	4 Wheel Disc Brakes	Rear Step Bumper
Power Locks	RADIO	SEATS	Deluxe Truck Cap
DECOR	AM Radio	Leather Seats	Running Boards/Side Steps
Dual Mirrors	FM Radio	WHEELS	

Claim #: XXXXXXXXXX
 Workfile ID: b405b652

Unrelated Prior Damage

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1		PICK UP BOX				
N 2	*	Rpr RT Side panel w/o DRW			3.0	2.5
3		Add for Clear Coat				1.0
4		Add for Two Tone				1.0
SUBTOTALS				0.00	3.0	4.5

NOTES

Line 2: Two areas of damage. Written for repair w/spot refinish.

Prior Damage Notes:
rt. bedside panel.

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			0.00
Body Labor	3.0 hrs @	\$ 48.00 /hr	144.00
Paint Labor	4.5 hrs @	\$ 48.00 /hr	216.00
Paint Supplies	4.5 hrs @	\$ 32.00 /hr	144.00
Body Supplies	3.0 hrs @	\$ 3.00 /hr	9.00
Subtotal			513.00
Total Cost of Repairs			513.00

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Unrelated Prior Damage

2006 DODG RAM 2500 4X4 QUAD CAB 4D LONG 6-5.9L-TD Red

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40 Paterson Street, P.O. Box 480
New Brunswick, New Jersey 08903

M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004



ATTORNEYS AT LAW

40 Paterson Street
New Brunswick, NJ 08901
Tel: (732) 545-4717 Fax: (732) 545-4579
www.hoaglandlongo.com

Nicole M. Downs
Partner
ndowns@hoaglandlongo.com



7/7

July 7, 2014

RECEIVED

JUL 15

SPECIAL INVESTIGATIONS

Ms. M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004
BY FAX, REGULAR AND CERTIFIED MAIL

Re: NJM a/s/o [REDACTED] v. Dick Greenfield
Dodge/Jeep
Our File No.: [REDACTED]
NJM Claim No.: [REDACTED]
Your File No.: [REDACTED]

Dear Ms. Gentry:

With reference to the above matter, please be advised that an inspection of the subject vehicle (2006 Dodge Ram truck) has been scheduled for July 29, 2014 at 10:00 a.m. at Baker Chrysler, 1045 State Route 206, Princeton, New Jersey. Please be guided accordingly.

Thank you for your anticipated cooperation.

Very truly yours,

NICOLE M. DOWNS

NMD:ktm

cc: Ms. Tamara Schmidt @ New Jersey Manufacturers Insurance Company [BY EMAIL]

CERTIFIED MAIL™



**HORGAND
LONGO
MORAN, DUNST
& DOUKES LLP**
ATTORNEYS AT LAW

40 Peterson Street, P.O. Box 480
New Brunswick, New Jersey 08903

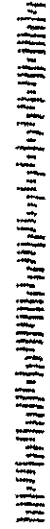


U.S. POSTAGE >> PITNEY BOWES



ZIP 08901 \$ 006.48⁰
02 1W
0001370446 JUL 07 2014

Ms. M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004

48321800404 

**HOAGLAND
LONGO**

**MORAN, DUNST
& DOUKAS, LLP**

ATTORNEYS at LAW

40 Paterson Street
New Brunswick, NJ 08901
Tel: (732) 545-4717 Fax: (732) 545-4579
www.hoaglandlongo.com

Nicole M. Downs
Partner
ndowns@hoaglandlongo.com

July 7, 2014

7/7

Ms. M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004
BY FAX, REGULAR AND CERTIFIED MAIL

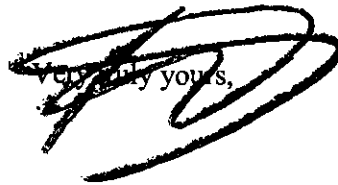
RECEIVED
JUL 15
SPECIAL INVESTIGATIONS

Re: NJM a/s/o [REDACTED] v. Dick Greenfield
Dodge/Jeep
Our File No.: [REDACTED]
NJM Claim No.: [REDACTED]
Your File No.: [REDACTED]

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Very truly yours,


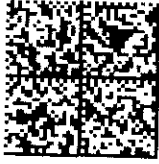
NICOLE M. DOWNS

NMD:ktm

cc: Ms. Tamara Schmidt @ New Jersey Manufacturers Insurance Company [BY EMAIL]

**HOAGLAND
LONGO**
MORAN, DUNST
& BOURKE, LLP
ATTORNEYS AT LAW

40 Peterson Street, P.O. Box 480
New Brunswick, New Jersey 08903



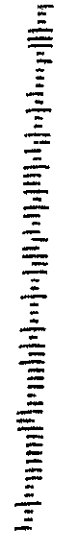
U.S. POSTAGE >> PITNEY BOWES



ZIP 08901 \$ 000.48⁰
02 1W
0001370446 JUL 07 2014

Ms. M. Gentry
Chrysler Group, LLC
1000 Chrysler Drive
P.O. Box 21-8004
Auburn Hills, MI 48312-8004

48321800404

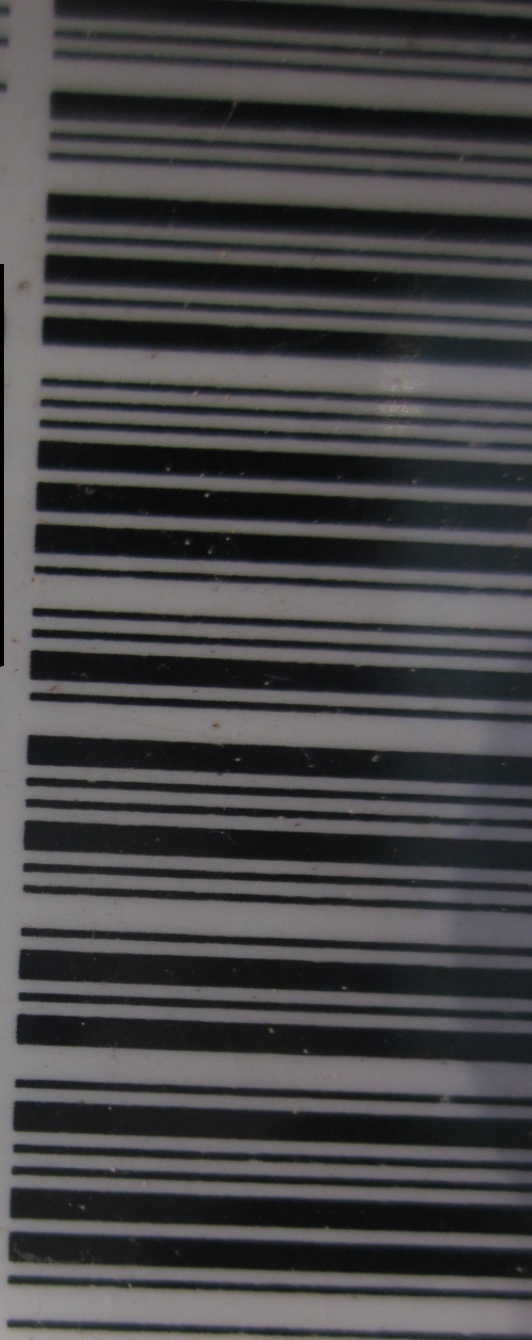




2/2/ KG(6010 LB) LT265/70

THIS VEHICLE CONFORMS TO ALL A
PREVENTION STANDARDS IN EFFEC

VIN: 1D7KS28C36J [REDACTED] TYPE



MPH Km/h

120

P R N D 2 1
64888









RAM 2500

DIX
WWW.DIXTRUCKS.COM



GENERAL

GRABBER



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
855 KG OR 1887 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	LT265/70R17E	LT265/70R17E	LT265/70R17E
COLD TIRE INFLATION PRESSURE	410 kPa, 60 PSI	485 kPa, 70 PSI	485 kPa, 70 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



6J204135



GRABBER

GENERAL



RAM 2500

GRABBER

GENERAL



RESERVED
PARKING
BODY SHOP
WRECKS ONLY







DIX

RAM 2500





RAM 2500

TURBO DIESEL

GENERAL

GRABBER



Cummins

TURBO DIESEL

GENERAL



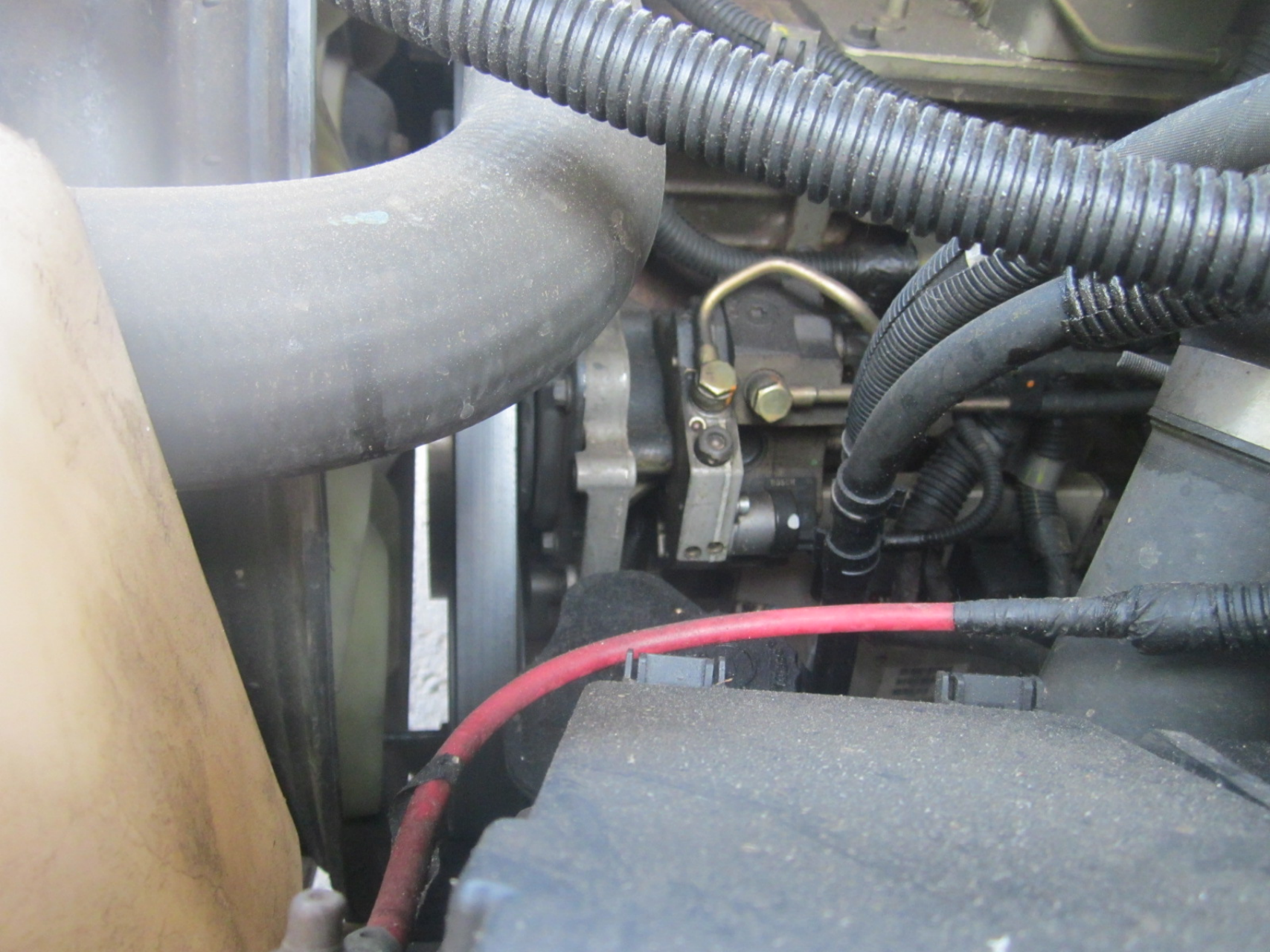


GENERAL

RAM

GRABBER







1HW-ECU-210971-122 DAF-10-CH-VR10-1 (AR5)
P55369224AI
TPV8K0826H1225



WARNING
HIGH-PRESSURE REFRIGERANT SYSTEM TO BE
SERVICED BY QUALIFIED PERSONNEL ONLY.
ADDITIONAL SAFETY WARNINGS MAY OCCUR PERIODICALLY.
SEE THE SAFETY INSTRUCTIONS OF THE STANDARD JEEP
FOR THE SAFETY REQUIREMENTS OF THE STANDARD JEEP.

ATTENTION
• 12V-DC REFRIGERANT
FACTORY CHARGE
• DO NOT REMOVE THE CAP
OR REFRIGERANT FROM THE
SYSTEM.
• CONTACT AN
AUTHORIZED REFRIGERANT
TECHNICIAN FOR
REPAIRS AND RECHARGES.





Federal
Auto
Parts

WARRANTY VOID IF LABEL IS REMOVED
LIGHT WORKING - valid only in United States only
CALIFORNIA PERMITS
CONSUMER PROTECTION
IN ORDER CENTER AND ALL OTHER





























GRABBER

GENERAL

LF

GRABBER

35 X 13.50 R 1717 1210 NoS LR-E RADIAL TUBELESS

GENERAL TIRE



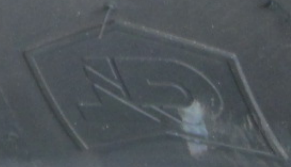


25 X 12.50 R



YAMAHA MOTOR

MADE IN U.S.A.





GRVA

35 X 12.50 R 17LT 121Q

M+S

BR-E

RADIAL



2956 10845 40143

www.grvaltd.com



GENERAL



T.W.

T.W.

GENERAL



GENERAL

GRABBER



GENERAL

R

GRABBER





















0960





11-8



Blue-Point™

33.5 psi

TPGDL1000

ON
UNIT

LIGHT

OFF

Blue-Point[®] TM

3400 psi

TPGDL1000

ON
UNIT

LIGHT

OFF

Blue-Point[®] TM

34.00 psi

TPGDL1000

ON
UNIT

LIGHT

OFF

ON
UNIT

TPGD L1000

LIGHT

OFF

1111
psi

Blue-Point[®]

TM



GRABBER

©2008 GMAC





SAFETY
AUTOMATIC

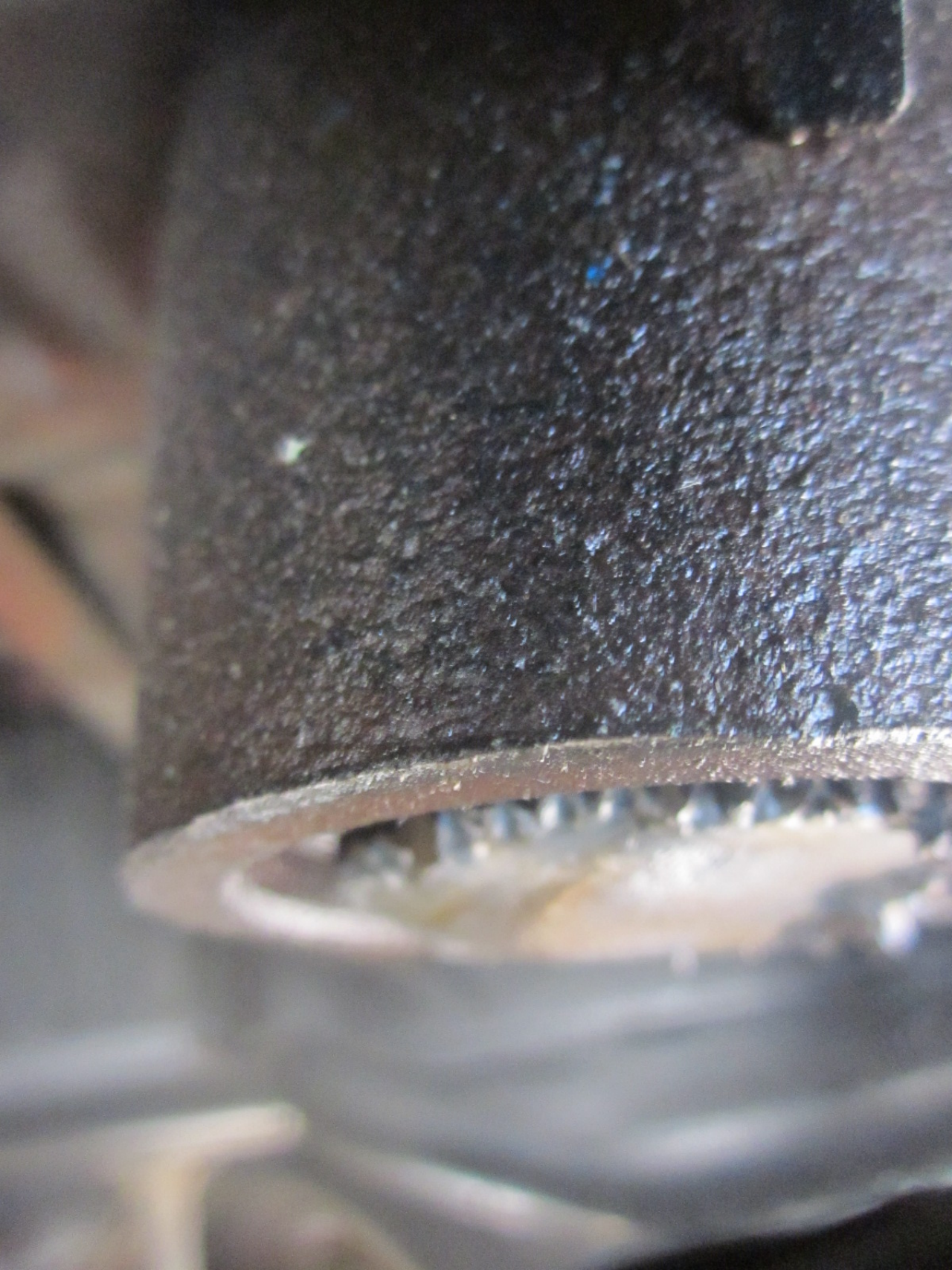
2 TON

WARNING

























2 TON

60T/100T

SAFETY CHAIN







3T6307

Horizon
SEE IMPORTANT MESSAGE ON REVERSE SIDE
2006 DODGE
107K528C36
EFFECTIVE DATE MAY 03, 2013
EXPIRATION DATE MAY 03, 2014
John & Vick
436 NEW JERSEY MANUFACTURERS INSURANCE COMPANY
WEST THELTON, NEW JERSEY 08218
NAME AND ADDRESS OF OFFICE ISSUING THIS CARD
172A (1-98)
STATE OF NEW JERSEY INSURANCE IDENTIFICATION
THIS IS CARD CONTAINS A
436 NEW JERSEY MANUFACTURERS INSURANCE COMPANY
WEST THELTON, NEW JERSEY 08218
NAME AND ADDRESS OF OFFICE ISSUING THIS CARD
EFFECTIVE DATE MAY 03, 2013
EXPIRATION DATE MAY 03, 2014
John & Vick
436 NEW JERSEY MANUFACTURERS INSURANCE COMPANY
WEST THELTON, NEW JERSEY 08218
NAME AND ADDRESS OF OFFICE ISSUING THIS CARD
172A (1-98)
STATE OF NEW JERSEY INSURANCE IDENTIFICATION
THIS IS CARD CONTAINS A

CAR-FRESHNER
CAR-FRESHNER
ce

SEE IMPORTANT MESSAGE ON REVERSE SIDE
2006 DODGE
107K528C36
EFFECTIVE DATE MAY 03, 2013
EXPIRATION DATE MAY 03, 2014
John & Vick
436 NEW JERSEY MANUFACTURERS INSURANCE COMPANY
WEST THELTON, NEW JERSEY 08218
NAME AND ADDRESS OF OFFICE ISSUING THIS CARD
172A (1-98)
STATE OF NEW JERSEY INSURANCE IDENTIFICATION
THIS IS CARD CONTAINS A



TRIPP
L

PRESS

AT6303













RPM x 1000



MPH km


BRAKE


(ABS)



P R N D

6488



P R N D 2 1
64888

!
BRAKE





SUPPLEMENTAL TIRE PRESSURE INFORMATION

FOR LIGHT LOAD AND MAX LOAD CONDITIONS

LIGHT LOAD DEFINITION: 2 OCCUPANTS (150 LBS. EACH) PLUS 200 LBS. CARGO
MAX LOAD DEFINITION: AS DEFINED ON DRIVERS SIDE B - PILLAR PLACARD

	FRONT	REAR
LIGHT LOAD INFLATION PRESSURE (COLD)	345 kPa, 50 PSI	280 kPa, 40 PSI
MAX LOAD INFLATION PRESSURE (COLD)	410 kPa, 60 PSI	485 kPa, 70 PSI
TIRE SIZE	LT265/70R17E	LT265/70R17E

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION 

6J204135



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL **5** FRONT **2** REAR **3**
THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
855 KG OR 1887 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	LT265/70R17E	LT265/70R17E	LT265/70R17E
COLD TIRE INFLATION PRESSURE	410 kPa, 60 PSI	485 kPa, 70 PSI	485 kPa, 70 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



6J204135



GENERAL

RT

GRABBER





GRABBER

GENERAL

RF



OUTSIDE AIR INFLATE

A SPEED WARNING SYSTEM

2.8 2.0 2.7

2.8 2.0 2.7

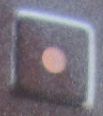


GENERAL GRABBER





CHRYSLER



Back

2006 DR

5.9L 1D7KS28C36J [REDACTED]

DTCs - ABS

9.05



Show Shortcuts

Code	Status	Description
C1015	Active	Right Front Wheel Speed Sensor Circuit
C1009	Active	Brake Fluid Level Low

Back

2006 DR

5.9L 1D7KS28C36J [REDACTED]

ECU Overview - ABS

9.05



Show Shortcuts

Hardware Version: 11.16

Part Number:

55366224AI

Software Version: 18.5C.06

Country Code:

USA

Data Display

Actuators

Misc.
Functions

More
Options

View DTCs

Active: 2

Stored: 0

Pending: 0

Back

2006 DR
5.8L 1D7KS28C36J

ECU Overview - ABS

9.05



Show Shortcuts

Hardware Version: 11.16

Part Number: 55366224AI

Software Version: 18.5C.06

Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 2

Stored: 0

Pending: 0



Back

2006 DR

Actuators - ABS

9.05

5.9L 1D7KS28C36J [REDACTED]



Actuator Name
Left Front Inlet Valve (Normally Open)
Left Front Outlet Valve (Normally Closed)
Right Front Inlet Valve (Normally Open)
Right Front Outlet Valve (Normally Closed)

Back

2006 DR

5.9L 1D7KS28C36J

ECU Overview - ORC

9.05

Show Shortcuts

Hardware Version: 41.45

Part Number: 56043708AE

Software Version: 01.06.04

Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 0

Stored: 0

Pending: 0



2005 DR

ECU Overview - ORC

5.9L 1D7KS28C36J [REDACTED]

9.05



Show Shortcuts

Hardware Version: 41.45

Software Version: 01.06.04

Part Number: 56043708AE

Country Code: USA

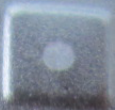
to Display

Actuators

Misc.
Functions

More
Options

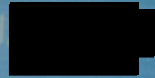
RYSLER



DR
D7KS28C36J

ECU Overview - ORC

9.05



Show Shortcuts

on: 41.45

Software Version: 01.06.04

56043708AE

Country Code: USA

Display

Actuators

Misc.
Functions

More
Options

Back

2006 DR
5.9L 1D7KS28C36J [REDACTED]

ECU Overview - ORC

9.05



Hardware Version: 41.45

Software Version: 01.06.04

Part Number: 56043708AE

Country Code: USA

Data Display

Actuators

Misc. Functions

More Options

View DTCs

Active: 0

Stored: 0

Pending: 0



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ATTORNEYS at LAW

Nicole M. Downs

Partner

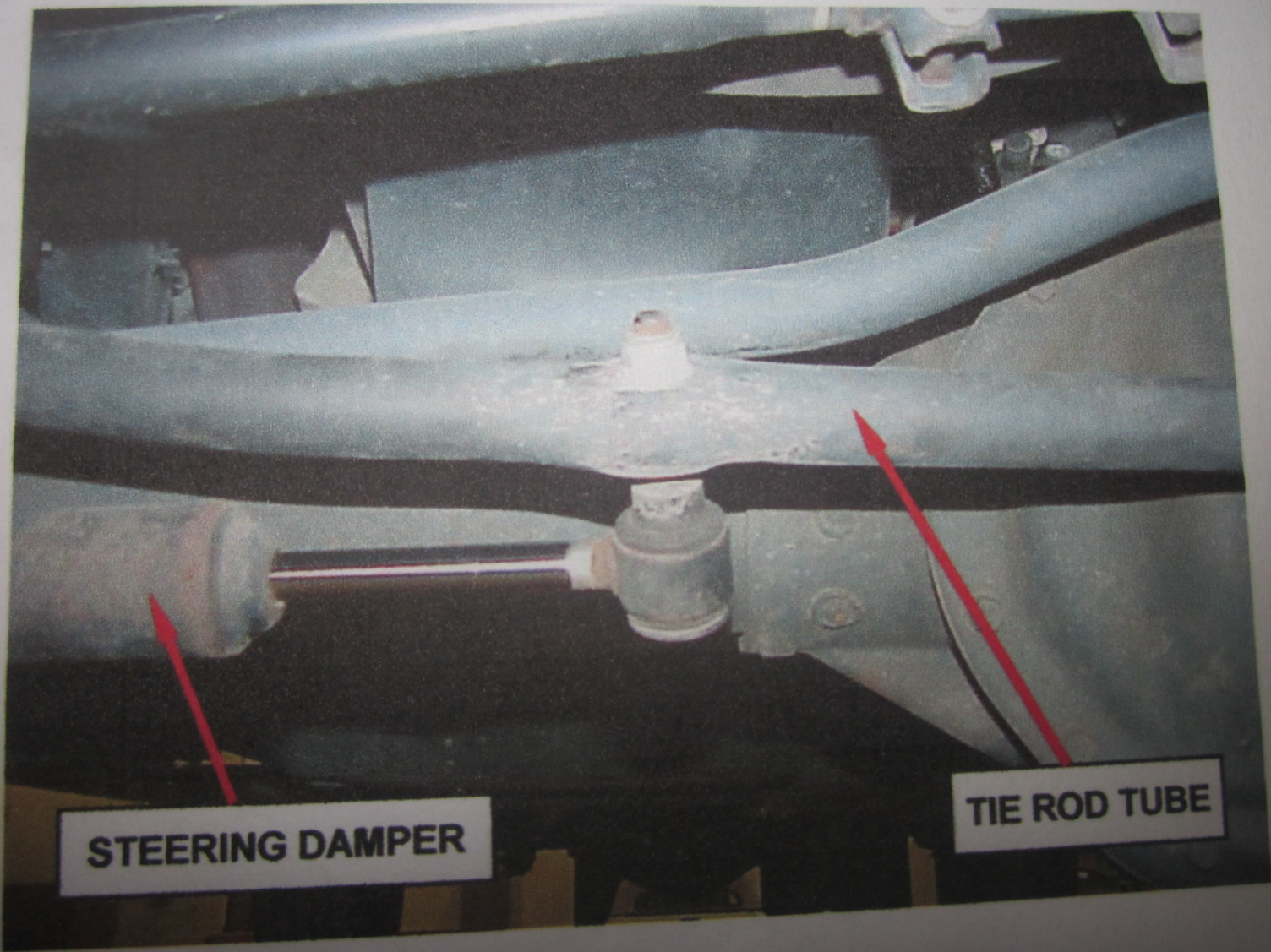
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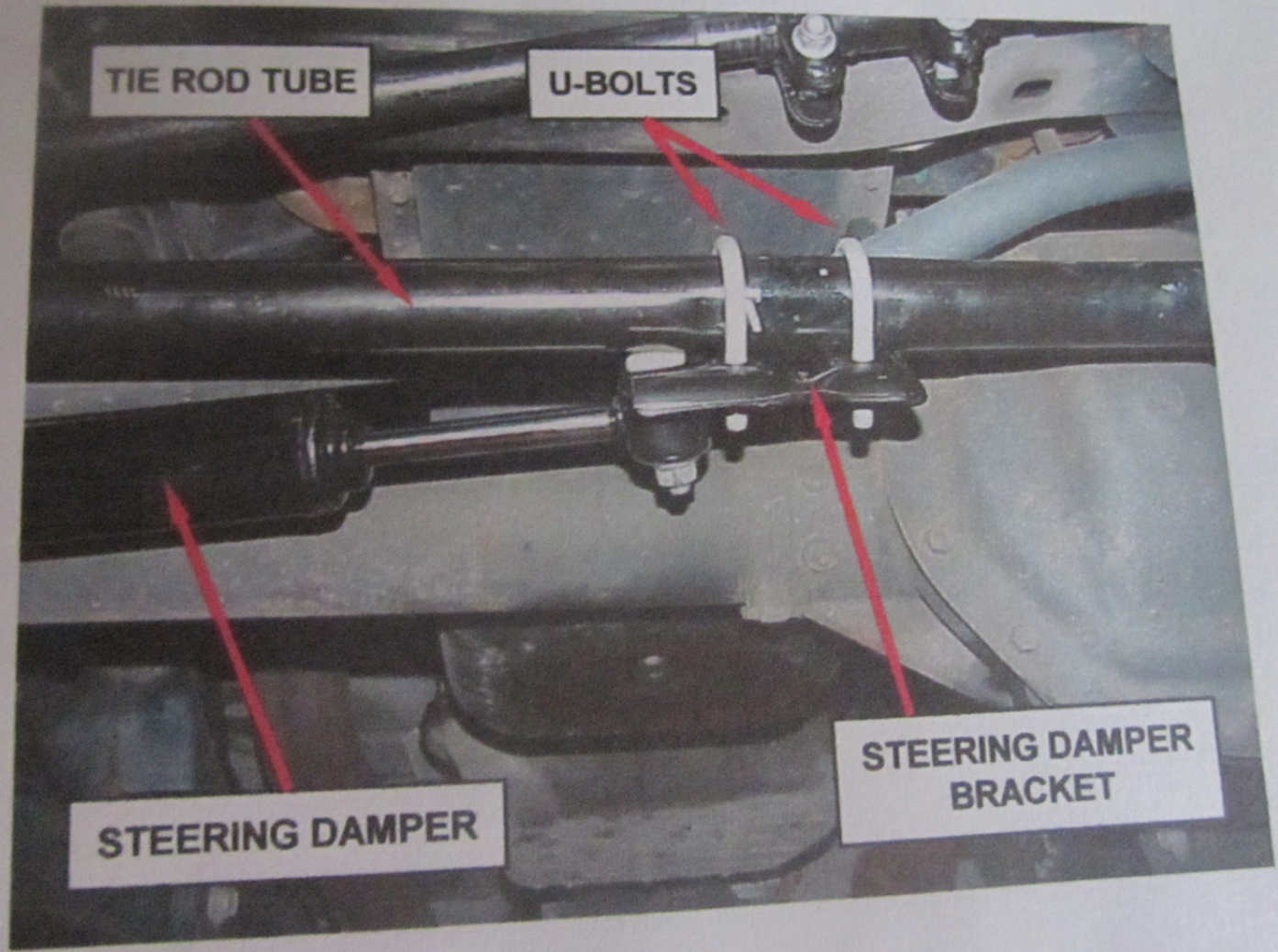
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STEERING DAMPER

TIE ROD TUBE

Figure 1 – Steering Linkage



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Linkage

BAKER CHRYSLER JEEP DODGE INC.

Baker Auto Body
1045 ROUTE 206 STATE RD, PRINCETON, NJ
08540
Phone: (609) 924-3082
FAX: (609) 497-9213

Workfile ID:
Federal ID:
License Number:

Scff9gab
221831726
00372a

Customer:

Insured: [REDACTED]
Type of Loss: [REDACTED]
Point of Impact: 12 Front

Owner:

[REDACTED]
[REDACTED] Cell

Written By: JACK KARAS

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Inspection Location:

BAKER CHRYSLER JEEP DODGE INC.
1045 ROUTE 206 STATE RD
PRINCETON, NJ 08540
Repair Facility
(609) 924-3082 Business

Insurance Company:

VEHICLE

Year: 2006
Make: DODG
Model: RAM 2500 4X4 QUAD CAB
Color: red Int:

Body Style: 4D SHORT
Engine: 6-5.9L-TD
Production Date: 4/2006
Condition:

VIN: 1D7KS28C36[REDACTED]

Mileage In: 64888
Mileage Out:
Vehicle Out:

TRANSMISSION

Overdrive
6 Speed Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes

DECOR

Dual Mirrors

Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers

Tilt Wheel

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

WHEELS

Styled Steel Wheels

PAINT

Clear Coat Paint

TRUCK

Rear Step Bumper

Customer

Preliminary Estimate

Vehicle: 2006 DODGE RAM 2500 4x4 QUAD CAB 40 8HC267 6-5-96 783 mil

Line	Qty	Order	Description	Part Number	Qty	Extended Price \$	Labor	Point
1			FRONT BUMPER					
2		Repl	Bumper cover (paint)	66661349AA	1	270.00	1.3	3.0
3			Add for Clear Coat		0	0.00	0.0	
4	**	Repl	Add for diesel option		0	0.00	0.0	1.7
5	*	Repl	APM Suspension panel retainer	65056205	4	4.20	0.0	0.0
6	*	R&L	Sleep pad		0	0.00	0.0	0.0
7	*	Repl	RT Side bracket	55077374AD	1	45.85	0.0	0.0
8	*	Repl	RT Lower bracket	55077374AD	1	45.85	0.0	0.0
9	*	Repl	RT Upper bracket	55077369AC	1	45.85	0.3	0.0
10	*	Repl	Rear beam	55077369AC	1	35.26	0.3	0.0
11			FRONT LAMPS					
12		Repl	RT Headlamp Assy	55077394AD	1	264.90	Incl.	0.0
13			Arm Headlamps		0	0.00	0.0	0.0
14		Repl	RT Fog lamp Assy	55077474AE	1	157.00	Incl.	0.0
15		R&L	LT Fog lamp Assy		0	0.00	Incl.	0.0
16		R&L	LT Headlamp Assy		0	0.00	Incl.	0.0
17			HOOD & GRILLE					
18	*	Rgr	Hood		0	0.00	0.4	0.0
19			Add for Clear Coat		0	0.00	0.5	3.2
20		R&L	R&L grille Assy		0	0.00	0.0	1.3
21			FENDER					
22		Repl	RT Fender	55276966AB	1	244.00 \$	2.5	2.0
23			Overlap Major Adj. Panel		0	0.00	0.0	-0.4
24			Add for Clear Coat		0	0.00	0.0	0.3
25			Add for Edging		0	0.00	0.0	0.5
26			Add for Clear Coat		0	0.00	0.0	0.1
27		Repl	RT Fender liner 4WD	55276796AF	1	96.95	Incl.	0.0
28		Repl	Side shield	55056660AC	1	35.45	0.1	0.0
29		Repl	RT Nameplate CUMMINS TURBO DIESEL	55078116AA	1	52.25	0.2	0.0
30	*	Rgr	RT Side rail		0	0.00 \$	2.0	1.0
31			Add for Clear Coat		0	0.00	0.0	0.2
32	*	Rgr	LT Fender		0	0.00 \$	5.0	2.0
33			Overlap Major Adj. Panel		0	0.00	0.0	-0.4
34			Add for Clear Coat		0	0.00	0.0	0.3
35		R&L	LT Fender liner 4WD		0	0.00	0.0	0.0
36		Repl	LT Nameplate CUMMINS TURBO DIESEL	55078116AA	1	52.25	0.2	0.0
37			ELECTRICAL					
38		R&L	Antenna mast		0	0.00	Incl.	0.0
39			FRONT DOOR					
40		Blnd	RT Door shell		0	0.00	0.0	1.4
41	*	Repl	RT Mirror Assy power w/o tow	55077924AD	1	220.00	0.3	0.0

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Page 2

Customer: [REDACTED]

QTY	UNIT	DESCRIPTION	EST. PRICE	QTY	UNIT	DESCRIPTION	EST. PRICE
42	plg	RT RBL 1/2" Javel	0.00	0			0.00
43	RBL	RT Handle, outside w/o keyless entry	0.00	0			0.00
44	RBL	RT Side molding chrome	0.50	0			0.50
45	RBL	RT Nameplate "Ram 2500"	0.00	0			0.00
46	WHEELS	RT/Front Wheel, alloy 2500, 1500	0.2	1	5087311AB	5087311AB	0.2
47	WHEELS	W/O W/CK WGS WHT	0.2	1	5201362AA	5201362AA	0.2
48	TIRES	Valve stem 2500, 3500	0.3	1	50450	50450	0.3
49	TIRES	GEN 35X12.50R15 C Grabbler	0.0	1	52037600AB	52037600AB	0.0
50	TIRES	ATZ OML 113Q	0.1	1	52037600AB	52037600AB	0.1
51	STEERING GEAR & LINKAGE	Gear Assy 5.9 liter diesel	2.5	1	6817021AAA	6817021AAA	2.5
52	STEERING GEAR & LINKAGE	Perman arm	740.00	1	68039030AA	68039030AA	740.00
53	STEERING GEAR & LINKAGE	Perman arm nut	43.10	1	6036451AA	6036451AA	43.10
54	STEERING GEAR & LINKAGE	Relay rod inner	4.10	1	11200501	11200501	4.10
55	STEERING GEAR & LINKAGE	Relay rod outer	3.75	1	5086143AB	5086143AB	3.75
56	STEERING GEAR & LINKAGE	Steering damper	38.25	1	52122362AL	52122362AL	38.25
57	STEERING GEAR & LINKAGE	Center link	350.00	1	52106909AE	52106909AE	350.00
58	STEERING GEAR & LINKAGE	Deduct for Overlap	91.70	1	5086146AC	5086146AC	91.70
59	STEERING GEAR & LINKAGE	The rod tube	49.50	1	52037600AB	52037600AB	49.50
60	STEERING GEAR & LINKAGE	RT Brake hose	0.00	0			0.00
61	STEERING GEAR & LINKAGE	Bleed brake system 4 wheel ABS	51.50	1	52010312AE	52010312AE	51.50
62	STEERING GEAR & LINKAGE	RT Upper critl arm	0.00	0			0.00
63	STEERING GEAR & LINKAGE	RT Lower critl arm	97.60	1	5201379AC	5201379AC	97.60
64	STEERING GEAR & LINKAGE	RT Stabilizer link	159.00	1	52013798AB	52013798AB	159.00
65	STEERING GEAR & LINKAGE	Cover package	247.00	1	5175052AB	5175052AB	247.00
66	STEERING GEAR & LINKAGE	RT Axle shaft Assy	0.00	0			0.00
67	STEERING GEAR & LINKAGE	RT Knuckle	447.00	1	5086666AB	5086666AB	447.00
68	STEERING GEAR & LINKAGE	Axle Assy 3.73 ratio	499.00	1	5086678AA	5086678AA	499.00
69	STEERING GEAR & LINKAGE	Deduct for Overlap	2,975.00	1	5183144AB	5183144AB	2,975.00
70	STEERING GEAR & LINKAGE	Deduct for Overlap	0.00	0			0.00
71	STEERING GEAR & LINKAGE	Deduct for Overlap	0.00	0			0.00
72	STEERING GEAR & LINKAGE	Deduct for Overlap	0.00	0			0.00
73	STEERING GEAR & LINKAGE	Wheel alignment check rear	0.00	0			0.00
74	STEERING GEAR & LINKAGE	Wheel alignment align front	0.00	1			0.00
75	STEERING GEAR & LINKAGE	wheels	0.00	1			0.00
76	STEERING GEAR & LINKAGE	Flex additive	12.00	1			12.00
77	STEERING GEAR & LINKAGE	Cover car	5.00	1			5.00
78	STEERING GEAR & LINKAGE	Haz waste removal	3.00	1			3.00
79	STEERING GEAR & LINKAGE	Detail for delivery	0.00	1			0.00

Check Price
 217.99

Figure 2

STEERING DAMPER

Preliminary Estimate

Customer: [REDACTED]

Vehicle: 2008 DODG RAM 2500 4x4 QUAD CAB 4D SPORT 6.5 9L TD red

QTY	DESCRIPTION	UNIT	PRICE	TOTAL	LABOR	TOTAL
1	Subl Tire positive		25.00	0.0	0.0	0.0
1	Mount & balance tire		20.00	0.0	0.0	0.0
1	Repl Tire valve stem		3.00	0.0	0.0	0.0
0	Repl Tire coat to match		0.00	0.0	0.0	0.5
1	Repl Bandage corrosion protection		12.00	0.0	0.0	0.0
1	Wax sand & polish		0.00	1.2	0.0	0.0
0	Repl two tone		0.00	0.0	0.0	2.0
1	Repl Oil pan		522.00	7.3	0.0	0.0
0	Add for 4 wheel drive		0.00	1.0	0.0	0.0
OTHER CHARGES						
1	Towing		180.00			
SUBTOTALS			9,491.89	43.2	18.2	

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			9,311.89
Body Labor	43.2 hrs @	\$ 48.00 /hr	2,073.60
Paint Labor	18.2 hrs @	\$ 48.00 /hr	873.60
Paint Supplies	18.2 hrs @	\$ 28.00 /hr	509.60
Other Charges			180.00
Subtotal			12,948.69
Sales Tax	\$ 12,768.69 @	7.0000 %	893.81
Grand Total			13,842.50
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			13,842.50

Not responsible for items left in car Lifetime warranty on repairs, rust repairs not included. Front end &

mechanical repairs done "in house"***