

AQ14-003

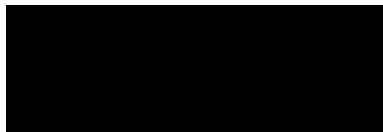
CHRYSLER

12/12/2014

ENCLOSURE 17

CUSTOMER COMPLAINTS

FINALBACKUP



MFD BY CHRYSLER LLC

DATE OF MFR: 10-08

GAWR FRONT: 2359 KG 5200 LB WITH  
17X8.0 RIMS AT

GAWR REAR: 2727 KG 6010 LB WITH  
17X8.0 RIMS AT

GVWR: 4083 KG 9000 LB

LT265/70R17E TIRES

410 KPA ( 60 PSI) COLD

LT265/70R17E TIRES

485 KPA ( 70 PSI) COLD



THIS VEHICLE

STANDA

VIN: 3D

VEHICLE P

02/13/2014

0 LB  
TIRES  
PSI) COLD  
TIRES  
PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY  
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 3D7KS28L790 [REDACTED] TYPE: TRUCK MDH: 103108 926AA  
VEHICLE MADE IN MEXICO PAINT: PXR TRIM: P9D5

02/13/2014

\*3D7KS28L796

02/13/2014

# SUPPLEMENTAL TIRE PRESSURE INFORMATION

FOR LIGHT LOAD AND MAX LOAD CONDITIONS

LOAD LIGHT: 2 OCCUPANTS (150 LBS. EACH) PLUS 200 LBS. CARGO  
DEFINITION MAX: AS DEFINED ON DRIVERS SIDE B - PILLAR PLACARD

| INFLATION PRESSURE | FRONT           | REAR            |
|--------------------|-----------------|-----------------|
| MAX LOAD (COLD)    | 410 kPa, 60 PSI | 485 kPa, 70 PSI |
| LIGHT LOAD (COLD)  | 410 kPa, 60 PSI | 310 kPa, 45 PSI |
| TIRE SIZE          | LT265/70R17E    | LT265/70R17E    |

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION  9G518506

02/13/2014

MPH km/h

180. 110  
200. 120

P R N

137975

02/13/2014



2539

02/13/2014



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02/13/2014



02/13/2014



BlackEdge

4x4



02/13/2014



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Black Ops

RAM  
PROTECTANT  
APPLE

4x4

[Redacted license plate]

02/13/2014



02/13/2014



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## Legend

- Active ECU
- Non-responsive ECU
- DTCs Present

All DTCs


Diagnostic Procedures

Customer Preferences


Vehicle Preparations

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

|   | ECU     | Code  | Status |
|---|---------|-------|--------|
|  | PCM     | P1507 | Stored |
|   | CCN     | U0184 | Active |
|   | EOM     | U0184 | Active |
|   | HVAC    | U0184 | Active |
|   | ORC     | U0184 | Active |
|   | ORC     | U0164 | Stored |
|   | SDAR    | U0184 | Active |
|   | TIPMCGW | B1669 | Stored |
|   | TIPMCGW | U0184 | Active |
|   | WCM     | U0141 | Stored |
|   | WCM     | C1501 | Active |

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 Knowledge Base Articles

 Online


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## Vehicle Preparations

an heading to sort table.

 View Freeze Frame View Event

|        | Description                                 |
|--------|---|
| Stored | Crankcase Filter Restriction                |
| Active | Lost Communication With Radio               |
| Active | Lost Communication With Radio               |
| Active | Lost Communication With Radio               |
| Active | Lost Communication With Radio               |
| Stored | Lost Communication With HVAC Control Module |
| Active | Lost Communication With Radio               |
| Stored | Reverse Lamp Control Circuit Open           |
| Active | Lost Communication With Radio               |
| Stored | Lost Communication With IPM (FCM/TIPM)      |
| Active | Tire Pressure Sensor 1 Internal             |

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Flash

Data

DTCs

Actuators


System Tests

Misc Functions

ECU Details

Double click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

 View Freeze

| ECU | Code  | Status | Description                        |
|-----|-------|--------|------------------------------------|
| WCM | U0141 | Stored | Lost Communication With IPM (FCM/T |
| WCM | C1501 | Active | Tire Pressure Sensor 1 Internal    |
| WCM | C1504 | Active | Tire Pressure Sensor 4 Internal    |
| WCM | C1503 | Active | Tire Pressure Sensor 3 Internal    |
| WCM | C1502 | Active | Tire Pressure Sensor 2 Internal    |


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ECU operations and information for the selected ECU.

Flash **DTCs** Actuators System Tests Misc Functions ECU Details

Double-click row selection to view environmental data. Click on column heading to sort table.

All | Active | Stored | Pending

 View Freeze

| ECU | Code  | Status | Description                   |
|-----|-------|--------|-------------------------------|
| CCN | U0184 | Active | Lost Communication With Radio |

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Preferences About Help

View ECU operations and information for the selected ECU.

**Diagnose** **DTCs** **Actuators** **System Tests** **Misc Functions** **ECU Details**

Click row selection to view environmental data. Click on column heading to sort table.

Active | Stored | Pending

 View Free

| ECU  | Code  | Status | Description                   |
|------|-------|--------|-------------------------------|
| SDAR | U0184 | Active | Lost Communication With Radio |
|      |       |        |                               |
|      |       |        |                               |
|      |       |        |                               |
|      |       |        |                               |

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View ECU operations and information for the selected ECU.

- Data
- DTCs**
- Actuators
- System Tests
- Misc Functions
- ECU Details

Click row selection to view environmental data. Click on column heading to sort table.

Active | **Stored** | Pending

 View Freeze Frame

| ECU | Code  | Status | Description                                 |
|-----|-------|--------|---|
| ORC | U0184 | Active | Lost Communication With Radio               |
| ORC | U0164 | Stored | Lost Communication With HVAC Control Module |

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**Name:**

Occupant Restraint

**Flash Part Number:**

56043708AH

**Bus Type:**

CAN B

**Hardware Version:**

41.45

**Software Version:**

01.08.00

**Spare Part Number:**

Not Available

**ISO Code:**

**Software Number:**

Not Available

**Hardware Number:**

Not Available

**Original VIN**

3D7KS28L79G [REDACTED]

**Current VIN**

3D7KS28L79G [REDACTED]

02/13/2014

A A

2539  
SERVICE 2338

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**SILVER**  
AUTOCRAFT  
65-1

2004-2005  
Ford  
F150  
F250  
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F450  
F550  
F650  
F750  
F850  
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F9700  
F9800  
F9900  
F10000

Do not apply more than nominal  
12V to electrical system during  
charging or jump starting.  
Engine and starting system  
failure could result.  
8304076

02/13/2014



Do not apply more than maximum  
15V for extended periods during  
charging or jump starting.  
Excess voltage may damage  
battery and vehicle.

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