

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Field Reports Summary Report

Field Report

VEHICLE

Model Year	2011	Body	D28P92	DODGE RAM LARAMIE 4X4 3500 CREW CAB		
VIN	3D73Y4CL9	BG [REDACTED]	Built Date	09/29/2010	Mileage	45,785
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L I6 CUMMINS TURBO DIESEL ENGINE				
Transmission	DG7	6-SPD AUTOMATIC 68RFE TRANSMISSION				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	60831524	Component Group	02 - FRONT SUSPENSION
Customer Complaint	K4	LOOSE	
Created	01/06/2014 11:39:40	By	KAREM YOUKHANA (T5463KY)
Updated	01/06/2014 11:39:40	By	KAREM YOUKHANA (T5463KY)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	44305	PALMER DODGE CHRYSLER JEEP RAM	Phone	(770) 410-1111	
Address	11460 ALPHARETTA HWY				
City	ROSWELL	State	GA	ZIP	30076 3801
Dealer Zone	66	County	FULTON	Country	USA
Tech	David Keller				
STAR	KAREM YOUKHANA			Phone	ECS X

CUSTOMER CONCERN

MELVIN F GOODMAN, PALMER DODGE CHRYSLER JEEP RAM Mike/SA 770-220-7604 - lost steering customer believes left tie rod is broken.

Updated: 01/06/2014 11:39:40 By KAREM YOUKHANA (T5463KY)

RESOLUTION

Spoke to (SM) David-- Dealer advised TS, AM has approved the replacement the tie rod with a factory part.. Recall N49 part not available.. TS assistance is not needed at this time.. case closed

Updated: 01/06/2014 11:39:40 By KAREM YOUKHANA (T5463KY)

Field Report

VEHICLE

Model Year	2005	Body	DH7H41	DODGE RAM SLT 2500 QUAD CAB PICKUP		
VIN	3D7KS28C8	5G [REDACTED]	Built Date	04/27/2005	Mileage	96,204
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETH	5.9L HO CUMMINS TURBO DIESEL ENGINE				
Transmission	DG8	4-SPD. AUTOMATIC 48RE TRANSMISSION				
Color	PS2	BRIGHT SILVER METALLIC CLEAR COAT				

GENERAL

Case Ref	60838206	Component Group	19 - STEERING
Customer Complaint	68	NOISY	
Created	01/07/2014 18:09:43	By	LARRY NONIS (T6104LN)
Updated	01/12/2014 00:26:10	By	S. SYSCAW (SYSCAW)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	LARRY NONIS	Phone	(866) 799-1695 X 4720316

CUSTOMER CONCERN

Broken tierod passenger side. Has original style linkage but as per the service info, if it where not broken it would be returned to the customer after visual inspection. My question is should the parts from the N62 or H46 recall be applied to this vehicle? Parts has looked up p/n's 52122362aj,5154661ac and 68039930aa, which are not recall parts. Customer presents to us with both H46 and N62 outstanding.

Updated: 01/07/2014 18:09:43 By LARRY NONIS (T6104LN)

RESOLUTION

Hi [REDACTED], According to my findings, this vehicle still has an open recall on it. This vehicle does fall under the H46 recall and I would recommend using the parts listed in the recall H46. For more detail to the part numbers, contact the Parts Specifier @ 1-800-765-7732 and ask them what you asked me. Thanks, Larry

Updated: 01/07/2014 18:09:43 By LARRY NONIS (T6104LN)

ordered recall parts.

Updated: 01/12/2014 00:26:10 By S. SYSCAW (SYSCAW)

Field Report

VEHICLE

Model Year	2011	Body	D28P92	DODGE RAM LARAMIE 4X4 3500 CREW CAB		
VIN	3D73Y4CL3	BG [REDACTED]	Built Date	07/20/2010	Mileage	108,000
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L I6 CUMMINS TURBO DIESEL ENGINE				
Transmission	DG7	6-SPD AUTOMATIC 68RFE TRANSMISSION				
Color	PXR	BRILLIANT BLACK CRYSTAL PEARL COAT				

GENERAL

Case Ref	60897002	Component Group	19 - STEERING
Customer Complaint	AS	ALIGNMENT	
Created	01/24/2014 11:09:56	By	CLINT CHADWELL (T8954CC)
Updated	01/28/2014 14:19:38	By	CLINT CHADWELL (T8954CC)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	57865	SCHAFFER DANHOFF CHRYSLER DODGE	Phone	(419) 935-0750	
Address	312 EAST WALTON				
City	WILLARD	State	OH	ZIP	44890 9111
Dealer Zone	42	County	HURON	Country	USA
Tech	Brian Miller				
STAR	CLINT CHADWELL			Phone	ECS X

CUSTOMER CONCERN

ZACHARY MCALPIN, Brian/SM- Tie rod broke, possible additional damage
Updated: 01/24/2014 11:09:56 By CLINT CHADWELL (T8954CC)

RESOLUTION

SM advsied that vehicle has not been looked at yet and would follow up with more information including what side broke. SM tof ollow up.

Updated: 01/24/2014 11:09:56 By CLINT CHADWELL (T8954CC)

SM advised that left tie rod broke. TS advised to complete Recall N49 and correct any linkage or damper damage and follow up if any other damage is present. TSadvsied follow up when complete or if expediting is needed.

Updated: 01/24/2014 13:16:29 By CLINT CHADWELL (T8954CC)

SM advsied that recall N49 is complete which corrected all parts needed to correct concern. SM advsied that vehicle was returned with 4 days rental. TS advised case would be closed.

Updated: 01/28/2014 14:19:38 By CLINT CHADWELL (T8954CC)

Field Report

VEHICLE

Model Year	2010	Body	D28P92	DODGE RAM 3500 LARAMIE CREW CAB 4X4		
VIN	3D73Y4CL5	AG [REDACTED]	Built Date	06/07/2010	Mileage	32,486
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L I6 CUMMINS TURBO DIESEL ENGINE				
Transmission	DG7	6-SPD AUTOMATIC 68RFE TRANSMISSION				
Color	PXR	BRILLIANT BLACK CRYSTAL PEARL COAT				

GENERAL

Case Ref	60956810	Component Group	19 - STEERING
Customer Complaint	2E	PULLS	
Created	02/12/2014 12:27:20	By	JAMES WARD (T6000JW)
Updated	02/27/2014 13:15:12	By	JAMES WARD (T6000JW)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	60541	ISLAND CHRYSLER DODGE JEEP RAM	Phone	(843) 237-5337	
Address	8983 OCEAN HWY				
City	PAWLEYS ISLAND	State	SC	ZIP	29585 6902
Dealer Zone	66	County	GEORGETOWN	Country	USA
Tech	John Knox				
STAR	JAMES WARD	Phone	(866) 799-1695 X 4720244		

CUSTOMER CONCERN

tie rod broke off on right side, had to tow in.
Updated: 02/12/2014 12:27:20 By JAMES WARD (T6000JW)

RESOLUTION

Hello [REDACTED] There is no restriction on parts but a limit to 1 per week per dealership due to limited supply of parts and there is nothing the Star Center can do to override concern, can contact Parts Expediting for further information. Jim W
Updated: 02/12/2014 12:27:20 By JAMES WARD (T6000JW)
Replaced tie rod
Updated: 02/27/2014 13:15:12 By JAMES WARD (T6000JW)

Field Report

VEHICLE

Model Year	2007	Body	DH7P42	DODGE RAM LARAMIE 4X4 2500 QUAD CAB		
VIN	3D7KS28A8	7G [REDACTED]	Built Date	06/18/2007	Mileage	91,589
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L CUMMINS TURBO DIESEL ENGINE				
Transmission	DEG	6-SPEED MANUAL G56 TRANSMISSION				
Color	PXR	BRILLIANT BLACK CRYSTAL PEARL COAT				

GENERAL

Case Ref	61019135	Component Group	19 - STEERING
Customer Complaint	2E	PULLS	
Created	03/03/2014 15:35:39	By	LARRY NONIS (T6104LN)
Updated	03/04/2014 16:53:06	By	MICHAEL KUBACKI (T3216MK)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	42283	LOU FUSZ CHRYSLER JEEP DODGE	Phone	(636) 442-8100	
Address	3480 HIGHWAY K				
City	O FALLON	State	MO	ZIP	63368 8138
Dealer Zone	51	County	ST CHARLES	Country	USA
Tech	TONY KAIGHIN				
STAR	LARRY NONIS	Phone	(866) 799-1695 X 4720316		

CUSTOMER CONCERN

right outter tie rod end broken
Updated: 03/03/2014 15:35:39 By LARRY NONIS (T6104LN)

RESOLUTION

Hi [REDACTED] Thank you for the info. I understand the issue at hand, unfortunately, STAR is only here for technical assistance and not for authorizing repairs. For your request, I would recommend that your Service manager contact his service rep. for any type of authorization. Thanks! Larry
Updated: 03/03/2014 15:35:39 By LARRY NONIS (T6104LN)
Tie Rod end broken
Updated: 03/04/2014 16:53:06 By MICHAEL KUBACKI (T3216MK)

Field Report

VEHICLE

Model Year	2009	Body	DH7L41	DODGE RAM ST 4X4 2500 QUAD CAB		
VIN	3D7KS28L9 9G [REDACTED]	Built Date	01/21/2009	Mileage	170,387	
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L CUMMINS TURBO DIESEL ENGINE				
Transmission	DG7	6-SPD AUTOMATIC 68RFE TRANSMISSION				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	61069125	Component Group	19 - STEERING
Customer Complaint	BRR	SERVICE BULLETINS / RECALLS / RRT	
Created	03/18/2014 12:55:47	By	LARRY NONIS (T6104LN)
Updated	04/14/2014 18:46:03	By	LARRY NONIS (T6104LN)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	44680	HUDSON MOTOR CO INC	Phone	(270) 821-3372	
Address	1055 CROSSING PL				
City	MADISONVILLE	State	KY	ZIP	42431 8067
Dealer Zone	51	County	HOPKINS	Country	USA
Tech	Adam O'Rear				
STAR	LARRY NONIS	Phone	(866) 799-1695 X 4720316		

CUSTOMER CONCERN

Vehicle has an open n49 and the left tie rod end is broken and the bar is bent, I went to order parts and they said the parts were discontinued, this guy wants his truck fixed so what do I need to do?

Updated: 03/18/2014 12:55:47 By LARRY NONIS (T6104LN)

Parts has already contacted PDC and they were told not to call them back, and to make a case on the truck. We have a customer that cannot use his work truck due to this issue and we need an answer on what to do to get him back on the road.

Updated: 03/18/2014 15:47:25 By LARRY NONIS (T6104LN)

RESOLUTION

Hi [REDACTED] The parts are not discontinued, they are being re-evaluated. The tie rod and bar can be ordered as long as the last order for one of these parts by your dealer was more that 7 weeks ago. Because there is a very limited supply of parts for the N49 recall, they are being "rationed" out. The parts that are deemed as good will have a bright orange paint stripe on them. The N49 recall has been put on hold until all of the parts can be re-evaluated. I would have your Pts Mgr contact your dealers PDC and ask them about getting these parts and to check on their availability. Regards, larry

Updated: 03/18/2014 12:55:47 By LARRY NONIS (T6104LN)

Hi [REDACTED], Here is your answer: In this instance, the concern is due to lack of available parts. STAR is not involved in the parts aspect of the business, just for technical support. What you need to do here is have your Sv Mgr contact your Zone Rep and discuss it at that level. You Sv Mgr can also contact the Business Office and get them involved as well. Opening a ticket with STAR is only to provide documentation. Larry

Updated: 03/18/2014 15:47:25 By LARRY NONIS (T6104LN)

got parts

Updated: 04/14/2014 18:46:03 By LARRY NONIS (T6104LN)

Field Report

VEHICLE

Model Year	2006	Body	DH7L42	DODGE RAM 2500 ST QUAD CAB 4X4		
VIN	1D7KS28C3	6J2 [REDACTED]	Built Date	06/12/2006	Mileage	133,849
Plant	J	ST. LOUIS ASSEMBLY II - NORTH	Market	U	US	
Engine	ETH	5.9L HO CUMMINS TURBO DIESEL ENGINE				
Transmission	DG8	4-SPD. AUTOMATIC 48RE TRANSMISSION				
Color	PXR	BRILLIANT BLACK CRYSTAL PEARL COAT				

GENERAL

Case Ref	61129619	Component Group	19 - STEERING
Customer Complaint	BRR	SERVICE BULLETINS / RECALLS / RRT	
Created	04/04/2014 16:46:41	By	JEFF DRISKILL (T9645JD)
Updated	05/16/2014 16:24:20	By	JEFF DRISKILL (T9645JD)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	66439	HOWARD WILSON CHRYSLER JEEP DODGE	Phone	(601) 914-2277	
Address	4000 LAKELAND DRIVE				
City	JACKSON	State	MS	ZIP	39232 8891
Dealer Zone	63	County	RANKIN	Country	USA
Tech	Jimmy Pittman				
STAR	JEFF DRISKILL			Phone	(985) 377-3611 X

CUSTOMER CONCERN

Truck was delivered to the dealership with a broken left front tie rod.

Updated: 04/04/2014 16:46:41 By JEFF DRISKILL (T9645JD)

RESOLUTION

If tie rod was in tact and the N62 inspection was performed the unit would be returned as per given instructions. In its current state the original tie rod is not an available component and must be updated as per STAR parts to a tie rod package. Once this package is installed the unit will now be eligible for the recall parts package outlined in N62. T/A and CR/Warr manager have decided to repair unit under warranty and use N62 recall components to repair unit when pieces become available.

Updated: 04/04/2014 16:46:41 By JEFF DRISKILL (T9645JD)

Dealer sent photos of damaged steering gear parts to T/A.

Updated: 04/17/2014 16:27:54 By JEFF DRISKILL (T9645JD)

SM advised T/A that parts had come in for unit and unit has been repaired and claim submitted and paid.

Updated: 05/16/2014 16:24:20 By JEFF DRISKILL (T9645JD)

Field Report

VEHICLE

Model Year	2008	Body	DC8L63	DODGE RAM 3500 REG CHASSIS CAB 4X4		
VIN	3D6WH46A3	8G [REDACTED]	Built Date	07/13/2007	Mileage	169,003
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L CUMMINS TURBO DIESEL ENGINE				
Transmission	DG3	6-SPD AUTO AISIN AS68RC TRANSMISSION				
Color	PW7	BRIGHT WHITE CLEAR COAT				

GENERAL

Case Ref	61173743	Component Group	19 - STEERING
Customer Complaint	B6	EXCESSIVE EFFORT	
Created	04/18/2014 18:31:16	By	LARRY NONIS (T6104LN)
Updated	04/20/2014 00:26:34	By	S. SYSCAW (SYSCAW)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer		Phone	
Address			
City	State	ZIP	
Dealer Zone	County	Country	
Tech			
STAR	LARRY NONIS	Phone	(866) 799-1695 X 4720316

CUSTOMER CONCERN

C/S THE FRONT RIGT TIE ROD END IS BROKEN, CHECK AND ADVISE.

Updated: 04/18/2014 18:31:16 By LARRY NONIS (T6104LN)

RESOLUTION

Hi [REDACTED], If the parts for the recall are not available due to the recall currently being re-evaluated, then you can use the service replacement part so the vehicle can be used and then when the recall has been re-released, then do the recall. I would first order the parts listed on the recall. The parts for the recall will have a bright orange stripe painted on them which means the part is good, do the recall. Regards, Larry N

Updated: 04/18/2014 18:31:16 By LARRY NONIS (T6104LN)

I AM GOING TO USE THE SUPERCEEDED STEERING LINKAGE.

Updated: 04/20/2014 00:26:34 By S. SYSCAW (SYSCAW)

Field Report

VEHICLE

Model Year	2008	Body	DH7H41	DODGE RAM 2500 SLT QUAD CAB 4X4		
VIN	3D7KS28A2	8G [REDACTED]	Built Date	12/17/2007	Mileage	162,966
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US	
Engine	ETJ	6.7L CUMMINS TURBO DIESEL ENGINE				
Transmission	DEG	6-SPEED MANUAL G56 TRANSMISSION				
Color	PB7	PATRIOT BLUE PEARL COAT				

GENERAL

Case Ref	61423253	Component Group	19 - STEERING
Customer Complaint	BRR	SERVICE BULLETINS / RECALLS / RRT	
Created	07/01/2014 14:21:15	By	TIMOTHY BOAN (T2308TB)
Updated	07/09/2014 08:10:51	By	EUGENE BROWN (T2415EB)

DIAGNOSTIC TROUBLE CODE(DTC)

No DTC

CONTACT

Dealer	44443	ATHENS DODGE CHRYSLER JEEP	Phone	(706) 549-7555	
Address	4145 ATLANTA HWY				
City	BOGART	State	GA	ZIP	30622 2209
Dealer Zone	66	County	CLARKE	Country	USA
Tech	Brandon Pressley				
STAR	EUGENE BROWN	Phone	(866) 799-1695 X 4720298		

CUSTOMER CONCERN

Steering linkage broke.
Updated: 07/01/2014 14:21:15 By TIMOTHY BOAN (T2308TB)

RESOLUTION

Recall covered parts are based on how dampner mounts. If the steering damper mounts to the tie rod tube as shown in Figure 1 Page 3, the steering linkage does not require replacement. Return the vehicle to the customer. For any tie rods needing replacement it is recommended to use TSB 19-001-11 REV A For proper installation on this vehicle.
TimB

Updated: 07/01/2014 14:21:15 By TIMOTHY BOAN (T2308TB)

HAD TO ORDER PARTS.

Updated: 07/01/2014 15:17:02 By EUGENE BROWN (T2415EB)

HAD TO ORDER PARTS

Updated: 07/01/2014 15:17:20 By EUGENE BROWN (T2415EB)

Additional information required. waiting on tie rod?

Updated: 07/05/2014 09:13:03 By EUGENE BROWN (T2415EB)

REPLACED TIE ROD

Updated: 07/09/2014 08:10:51 By EUGENE BROWN (T2415EB)

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal Summaries

MATTER # 1250163
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25290292
DATE OF INCIDENT 07/09/2014
DATE OF NOTICE 06/25/2014
MODEL/MODEL YEAR 2007 Dodge Ram 2500 SLT Quad Cab 4x4
VIN 3D7KS28A97G [REDACTED]
MILEAGE 137,000
OWNER [REDACTED]
Globe, AZ [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION The claimant states that he was driving his 2007 Dodge Ram pickup westbound on US 60 at the junction of US 7. A vehicle entered US 60 from US 70 and contacted the right rear side of the claimant's vehicle causing it to go out of control, yawing 180 degrees and hit a curb which caused the vehicle to roll over. The claimant reported a minor injury to a finger on his right hand. He stated that prior to the accident he had been waiting for the tie rod recall to be performed but that the dealer had no parts.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and has determined that Recall N62 had not been completed. Chrysler Group's inspection of the vehicle revealed that there was no suspension damage and that all tie rod ends and linkage were attached. Based on its inspection of the vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249788
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25217906
DATE OF INCIDENT 6/25/2014
DATE OF NOTICE 6/25/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 ST Crew Cab 4x4
VIN 3D7TT2CT6BG [REDACTED]
MILEAGE 47,921
OWNER [REDACTED]
Odessa, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION The claimant states that he and his wife had just left home and were driving their Dodge Ram pickup on CR 1307 at approximately 20 MPH. After about 1/2 mile, the claimant reported feeling a wobble in the steering, then a pop. The vehicle went out of control, travelling off the roadway to the right before coming to rest on a slight incline. The claimant states that he saw the steering rod had come loose. There were no reported injuries.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that it had been repaired prior to the inspection and that Recall N49 was completed at that time. Because the vehicle had been repaired prior to the inspection, Chrysler Group is unable to confirm that the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249646
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25225356
DATE OF INCIDENT 06/23/2914
DATE OF NOTICE 06/26/2014
MODEL/MODEL YEAR 2003 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D7MU486X3G [REDACTED]
MILEAGE 124,403
OWNER [REDACTED]
St. Michaels, AZ [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lack/Loss of Power:
Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that her husband, [REDACTED] was driving the 2003 Dodge Ram pickup when "something on the driver's side gave out." He lost control of the vehicle and hit a telephone pole. No injuries were reported. The claimant stated that the vehicle had not been repaired for Recall N62 because of parts availability and Recall H46-Steering Linkage.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has been unable to inspect the accident vehicle because the claimant did not return telephone calls to set up an inspection date. Chrysler Group is unable to determine whether the cause of the accident was related to the recall condition.

MATTER # 1252225
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25577990
DATE OF INCIDENT 09/03/2014
DATE OF NOTICE 09/04/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 SLT Mega Cab 4x4
VIN 3D7UT2HL7BG [REDACTED]
MILEAGE 47,000
OWNER [REDACTED]
Pahoa, HI [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:No Component:Vibration:
Steering:No Component:Lock up:
DESCRIPTION Claimant states she was driving the 2011 Dodge Ram pickup when the steering wheel locked up causing her to swerve to the right and strike a tree. The claimant reported bruising to her body from the accident.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 had not been completed. Chrysler Group's inspection revealed that the front track bar had been removed. The track bar affects centering of the front axle which would have affected the steering of the vehicle. The inspection revealed the steering linkage was still connected. Based on its inspection of the vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1254516
FILE TYPE Pre-Litigation
FILE NAME [REDACTED], A/S/O FARM BUREAU INSURANCE
CAIR # 25927897
DATE OF INCIDENT 19/19/2014
DATE OF NOTICE 11/20/2014
MODEL/MODEL YEAR 2007 Dodge Ram 3500 Slit Mega Cab 4x4
VIN 3D7MX49A87G [REDACTED]
MILEAGE Unknown
OWNER [REDACTED]
COURT Superior, NE [REDACTED]
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lack/Loss of Power:
DESCRIPTION Per the Police Accident Report, the 2007 Dodge Ram truck was southbound on Road 3600 in Superior, Nebraska, pulling a stock trailer with 15 head of cattle. A suspension failure caused the driver, [REDACTED] to lose steering and swerve into the northbound lane where he collided with a 2014 Ford Expedition. Both vehicles came to rest in a ditch to the east of the roadway. The Ford rolled over onto its passenger side. [REDACTED] and his passenger, [REDACTED] were transported to the hospital by ambulance. The driver of the Ford, Jeremy McMeen, and his passenger, Nadia McMeen, were also transported to the hospital by ambulance.
INJURIES 4
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed the tie rod stud was not broken or fractured. The steering linkage was damaged and dislodged due to impact and at the time of the inspection it was disconnected from the vehicle. Recall N62 was incomplete. Based on its inspection of the vehicle, Chrysler Group has determined that the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1252150
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25569622
DATE OF INCIDENT 09/03/2014
DATE OF NOTICE 09/03/2014
MODEL/MODEL YEAR 2007 Dodge Ram 1500 Slit Mega Cab 4x4
VIN 3D7KS19D37G [REDACTED]
MILEAGE 52,091
OWNER [REDACTED]
Las Vegas, NV [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION The claimant states that while driving his 2007 Dodge Ram pickup he attempted to change lanes when another vehicle swerved around him. The claimant states that he tried to steer to avoid the vehicle but it would not turn, causing him to strike the other vehicle and damage the left front tire and bumper of his vehicle. No injuries were reported. Claimant stated that prior to the accident he observed that the front of the truck would shake when being driven at 65 MPH.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 had not been completed. Chrysler Group's inspection revealed that there was damage to the left tire rod adjuster sleeve that appeared to be caused by impact and minor scrapes on the left front fender and a dent on the front fascia. Based on its inspection of the vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1247340
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24876122
DATE OF INCIDENT 04/11/2014
DATE OF NOTICE 04/12/2014
MODEL/MODEL YEAR 2010 Dodge Ram 3500 Laramie Mega Cab 4x4
VIN 3D73Y4HL5AG [REDACTED]
MILEAGE 41,000
OWNER [REDACTED]
Lascassas, TN [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated that he was driving his 2010 Dodge Ram pickup when he lost steering control and the vehicle veered into a ditch coming to rest among some trees. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 had not been completed at the time of the accident. Chrysler Group's inspection of the vehicle revealed that the left tie rod end was broken just above the ball and socket; the steering stabilizer was dented and the brake backing plate was bent. Further damage included a dented and bent left front wheel and tire rub marks on the left front wheel well. No body damage was observed. Based on its inspection of the vehicle, Chrysler Group concludes that the tie rod end broke and damaged the steering stabilizer bar and brake shield. Chrysler Group further concludes that the accident was related to the recall condition. The repairs for Recall N49 were completed when the vehicle was repaired on 04/22/2014 after the accident.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1246968
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24812236
DATE OF INCIDENT 03/24/2104
DATE OF NOTICE 03/31/2014
MODEL/MODEL YEAR 2010 Dodge Ram 2500 SLT Crew Cab 4x4
VIN 3D7UT2CL8AG [REDACTED]
MILEAGE 105,495
OWNER [REDACTED]
Minot, ND [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Vehicle owner reported that he was driving his 2010 Dodge Ram pickup with the cruise control engaged on Highway 14 for about 45 minutes when an accident occurred. The owner has no memory of the accident because of a concussion received during the accident. Owner's insurance company claimed that the vehicle was in a rollover accident because the tie rod broke.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 had not been completed. Chrysler Group's inspection of the vehicle revealed that there were no fractured steering linkage parts. The inspection further revealed that the steering wheel could be turned to the and back to center with the wheels turning consistent with the steering wheel. The steering wheel could not be turned to the right past center. Based on its inspection of the vehicle Chrysler Group has determined that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1250734
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25355011
DATE OF INCIDENT 02/04/2014
DATE OF NOTICE 07/22/2014
MODEL/MODEL YEAR 2010 Dodge Ram 2500 St Crew Cab 4x4
VIN 3D7TT2CT0AG [REDACTED]
MILEAGE 92,000
OWNER [REDACTED]
Taylor, MI [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
Wheels & Tires:Wheels:Came off:
DESCRIPTION Claimant stated that he was driving his 2010 Dodge Ram pickup south on Beech Daly Rd in Romulus Michigan when he hit a dip in the road and an accident occurred. Claimant has no further memory of the accident.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 has not been completed. Chrysler Group's inspection of the vehicle revealed that it had been repaired after the accident and that there was no evidence of tie rod failure. Carfax reported that the vehicle hit another vehicle on the day of the accident. Based on its inspection of the vehicle, Chrysler Group concludes that the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249832
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25225171
DATE OF INCIDENT 06/25/2014
DATE OF NOTICE 06/26/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 SLT Crew Cab 4x4
VIN 3D7UT2CL8BG [REDACTED]
MILEAGE 33,000
OWNER [REDACTED]
Oxford, WI [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Prior to this incident, claimant contacted Chrysler Group regarding the recall, stating he was 30th on the dealer's list of vehicles to be repaired. Claimant stated he was driving his 2011 Dodge Ram pickup on Route 51 near Madison Wisconsin when he hit a bump in the road. The steering wheel began to shake and he lost control of the vehicle causing him to go off the right side of the road coming to a stop in high grass. The accident resulted in damage to the right front of the vehicle. The claimant reported a minor injury to one of his fingers. Claimant stated that he initially reported issues with vehicle shaking and steering three months prior to accident and told that Recall N49 repair would not be available for nine weeks.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The repair for Recall N49 was completed on 06/27/2014, two days after the accident. The inspection revealed that the replaced steering linkage showed no damage or unusual wear and no evidence of failure. The accident damage included damage to the front bumper, right front headlight right front parking light and the front air dam. Based on its inspection of the vehicle, Chrysler Group has determined that the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249839
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25245027
DATE OF INCIDENT 06/30/2014
DATE OF NOTICE 06/30/2014
MODEL/MODEL YEAR 2010 Dodge Ram 2500 SLT Crew Cab 4x4
VIN 3D7UT2CL9AG [REDACTED]
MILEAGE 57,356
OWNER [REDACTED]
Porterville, CA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2010 Dodge Ram pickup in a parking lot at an estimated 10 MPH when he felt something snap in the steering and got no response to from the steering wheel. After stopping he saw the front wheels pointing in different direction. The owner reported that a similar event occurred in 2012 when, from a stop he made a left turn and the left ball joint snapped. After that incident, the vehicle was repaired as part of Recall L16.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The repair for Recall 49 was performed after the accident. The inspection revealed that the left front tie rod fractured at the time of the accident. The other damage to the vehicle included the left front brake rotor dust shield caused by the left front tie rod when it fell and scraped the rotor and a piece of the tie rod rubber boot seal that was forced into the inner bead of the left front tire. Based on its inspection of the vehicle, Chrysler Group concludes that the accident is related to the recall condition. Chrysler Group notes that four recall notices were sent to the owner prior to the accident but the vehicle was not brought to a dealer for repair.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1246250
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24679586
DATE OF INCIDENT 03/01/2014
DATE OF NOTICE 03/04/2014
MODEL/MODEL YEAR 2008 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28A38G [REDACTED]
MILEAGE 132,522
OWNER [REDACTED]
Harts, WV [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states he was driving his 2008 Dodge Ram pickup when he came to a right hand curve and lost his steering, causing the vehicle to leave the road onto soft dirt where he was able to stop the vehicle. He reported that vehicle had a broken steering link after the accident. The claimant reports that he took the vehicle to a repair shop after the accident and was told that the left front tie rod had been recalled and that a replacement part would not be available for "a few weeks."
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. Recall N49 has not been completed at the time of inspection. The inspection revealed that the left tie rod end stud was broken, and the steering stabilizer shock was broken from the mount. No body damage related to this incident and no other damage found to the suspension. There was mud on tire sidewalls but no impact marks on the tires or wheels. Based on its inspection, Chrysler Group concludes that the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249875
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25233969
DATE OF INCIDENT 06/27/2014
DATE OF NOTICE unknown
MODEL/MODEL YEAR 2004 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D7MU48C04G [REDACTED]
MILEAGE 150,000
OWNER [REDACTED]
Kingsville, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Lack of:
DESCRIPTION Claimant stated that he was driving his 2004 Dodge Ram pickup while coming around a ramp when the front tires turned outward causing a loss of steering. As a result, the vehicle hit a guardrail and came to a stop. Claimant believes that Recall N62 is related to the accident.
INJURIES 2
FATALITIES 0
ANALYSIS Chrysler Group has determined that Recall N62 has not been completed. Chrysler Group has been unable to inspect the subject vehicle because the claimant's insurance company sold the vehicle before Chrysler Group could inspect it. Chrysler Group is unable to determine whether the cause of the accident was related to the recall condition.

MATTER # 1245456
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24564257
DATE OF INCIDENT 02/07/2014
DATE OF NOTICE 02/07/2014
MODEL/MODEL YEAR 2009 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28L79G [REDACTED]
MILEAGE 137,975
OWNER [REDACTED]
Pueblo, CO [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated that he was driving his 2009 Dodge Ram pickup westbound on O'Neil St in Pueblo Co. at about 20 MPH when he hit a dip in the street and the vehicle started to shake. The vehicle veered to the right, jumped a curb and hit a tree before coming to a stop. After the accident, the claimant noticed that the left front wheel was turned all the way to the right. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 has not been completed. The vehicle was repaired before the inspection and the only apparent vehicle damage at the time of inspection was to the right front axle universal joint cap. The claimant retained the left front tie rod and Chrysler Group's inspection reveals that it had fractured. The claimant had the tie rod replaced by an independent garage. The claimant reported that other vehicle damage included the hood and grill. Based on its inspection, Chrysler Group concludes that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249266
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25150343
DATE OF INCIDENT Unknown
DATE OF NOTICE 06/11/2014
MODEL/MODEL YEAR 2005 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28C45G [REDACTED]
MILEAGE 163,000
OWNER [REDACTED]
West Palm Beach, FL [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:No Component:Broke:
Steering:No Component:Lack/Loss of Power:
DESCRIPTION The claimant was driving his 2005 Dodge Ram pickup at approximately 50 MPH when he hit an uneven spot in the road. He heard a bang and the vehicle began to "wobble". He lost control of the vehicle and travelled onto the right shoulder or curb before he was able to stop the vehicle. He observed the tie rod broken in two pieces at the threaded portion. No injuries were reported. Claimant states that he had taken the vehicle to a dealer a number of times related to the steering and had the tie rod replaced. Chrysler Group's records do not reflect that such a repair occurred. Claimant states that he was aware of Recall N62 but that he was told by the dealer that the vehicle was safe because the tie rod had been replaced.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 had not been completed. The inspection revealed that the left side tie rod at the pitman arm was broken in two pieces below the threads by the ball socket. There was no exterior body damage and no damage to the wheels and tires. The vehicle had aftermarket suspension/steering dampers and other suspension components. Vehicle records reflect that it had been in two prior accidents and had a salvage title issued on 4/16/2014. Based on its inspection of the

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

accident vehicle, Chrysler group concludes that the cause of the accident was not related to the recall condition.

MATTER # 1249701
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25051503
DATE OF INCIDENT 05/21/2014
DATE OF NOTICE 05/21/2014
MODEL/MODEL YEAR 2007 Dodge Ram 3500 SLT Quad Cab 4x4
VIN 3D7MX48A37G [REDACTED]
MILEAGE 183,000
OWNER [REDACTED]
Ramona, CA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION The claimant was driving his 2007 Dodge Ram pickup on Highway 99 in Bakersfield CA at about 75 MPH when he hit a pothole causing him travel across traffic lanes to the left and striking a guardrail before coming to a stop. The claimant states that after the accident he observed the left front tie rod was broken. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the vehicle and determined that it had been repaired prior to the inspection and that Recall N62 had not been completed. Because the vehicle had been repaired prior to the inspection, Chrysler Group is unable to confirm that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1250855
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25384635
DATE OF INCIDENT 07/26/2014
DATE OF NOTICE 07/28/2014
MODEL/MODEL YEAR 2011 Dodge Ram 3500 ST Crew Cab 4x4
VIN 3D73Y4CL6BG [REDACTED]
MILEAGE 87,000
OWNER [REDACTED]
Montgomery, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
Steering:No Component:Lack/Loss of Power:
DESCRIPTION The claimant states that he was driving his 2011 Dodge Ram pickup at about 20-25 MPH and attempting to turn when the left tie rod broke causing him to run into a ditch. No injuries were reported. Claimant states that the tie rod failure caused damage to an aftermarket steering stabilizer kit and believes that the tie rod failure was related to Recall N49.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the vehicle and determined that it had been repaired prior to the inspection and that Recall N49 had been completed after the accident. Chrysler Group's inspection revealed that the vehicle was equipped with a 1.5 inch front lift kit. Because the vehicle had been repaired prior to the inspection and damaged parts had not been retained, Chrysler Group is unable to confirm that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1252855
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25681341
DATE OF INCIDENT 09/23/2014
DATE OF NOTICE 09/23/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 St Crew Cab 4x4
VIN 3D7UT2CL1BG [REDACTED]
MILEAGE 46,000
OWNER [REDACTED]
San Antonio, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2011 Dodge Ram pickup home from work when he pulled off the road to pick up his son and suddenly heard a loud noise. He states that he lost control of the vehicle and it travelled to the left and the middle front of the vehicle struck a concrete post. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the vehicle and determined that Recall N49 has not been completed. Chrysler Group's inspection of the vehicle revealed that the left tie rod joint had separated at the wheel and that there was a small dent in the middle of the front bumper. Chrysler Group's records reflect that 5 notices had been sent to claimant's address for Recall 49 and no record of ever being serviced by a dealer. Based on its inspection, Chrysler Group concludes that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1247286
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24866448
DATE OF INCIDENT Unknown
DATE OF NOTICE 04/10/2014
MODEL/MODEL YEAR 2008 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28A88G [REDACTED]
MILEAGE 76,273
OWNER [REDACTED]
Long Prairie, MN [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2008 Dodge Ram pickup on a highway at approximately 60 MPH when the passenger side tie rod snapped causing the vehicle to spin out. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has been unable to inspect the subject vehicle because it was repaired after the accident and the claimant did not want the vehicle inspected. Chrysler Group has determined that Recall N62 was completed after the accident. Chrysler Group notes that the accident vehicle was taken to a dealer after the accident and was notified by the dealer that the tie rod was not a MOPAR replacement part. Chrysler Group concludes that the cause of the accident was not related to the recall condition.

MATTER # 1253339
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25723236
DATE OF INCIDENT 09/10/2014
DATE OF NOTICE 10/01/2014
MODEL/MODEL YEAR 2009 Dodge Ram 2500 St Reg Cab 4x4
VIN 3D7KS26TX9G [REDACTED]
MILEAGE 70,000
OWNER [REDACTED]
Burt, MI [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:Tie Rod:Broke:
Steering:No Component:Lack/Loss of Power:
DESCRIPTION Owner's wife states that her husband was driving his 2009 Dodge Ram pickup when a tow truck changed lanes in front of him. He swerved to avoid hitting the truck but the steering did not respond and he struck the rear of the tow truck. It was raining at the time of the accident. He was hospitalized with injuries to his left arm, ribs, hip, shoulders and sternum. When owner's wife originally reported the accident to Chrysler Group she stated that she was driving the vehicle and no injuries were reported.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 has not been completed. Chrysler Group's inspection of the revealed that the vehicle had been torn down and all the front suspension and other front end components were missing. Based on its inspection of the vehicle, Chrysler Group is unable to confirm that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249842
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24721691; 25248259
DATE OF INCIDENT Unknown
DATE OF NOTICE 03/12/2014
MODEL/MODEL YEAR 2011 Dodge Ram 3500 Longhorn Mega Cab 4x4
VIN 3D73Y4HL5BG [REDACTED]
MILEAGE 27,000
OWNER [REDACTED]
Pensacola, FL [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:No Component:Lack/Loss of Power:
Steering:No Component:Lack/Loss of Power:
DESCRIPTION Claimant states that she was driving her 2011 Dodge Ram pickup when it began to shake and a tire blew out causing damage to her vehicle. No injuries were reported. She states that she believes the stabilizer bar broke causing the tire blowout.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has determined that Recall N49 was completed on the subject vehicle on 5/16/2014. Chrysler Group has been unable to inspect the vehicle because the claimant did not return telephone calls to set up an inspection date. Chrysler Group is unable to determine whether the cause of the accident was related to the recall condition.

MATTER # 1252935
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25696682
DATE OF INCIDENT 09/11/2014
DATE OF NOTICE 09/26/2014
MODEL/MODEL YEAR 2006 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28C36G [REDACTED]
MILEAGE 160,000
OWNER Hart, Judy D.
29991 US HIGHWAY 34
Wray, CO 80758
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lack/Loss of Power:
DESCRIPTION Claimant states that her husband was driving their 2006 Dodge Ram pickup on a dirt road when he lost steering control causing him to contact a rock before the vehicle came to a stop. No injuries were reported. Claimant states that she made a prior inquiry regarding the availability of parts for Recall N62 three months prior to the accident.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 has not been completed. Chrysler Group's inspection revealed that the pitman shaft was broken at the top of the pitman arm; the steering output shaft was broken; the steering stabilizer shock was bent and the housing was dented; the draglink mount was bent to the left; the right front tire outer bead was dented; the right and left upper and lower control arms were bent toward the rear of the vehicle, there were contact marks on the oil pan from the axle tube and the right front sway bar frame bracket was bent to the rear. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1251912
FILE TYPE Pre-Litigation
FILE NAME [REDACTED] A/S/O ESURANCE
CAIR # 25524512
DATE OF INCIDENT 08/14/2014
DATE OF NOTICE 08/25/2014
MODEL/MODEL YEAR 2008 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28A18G [REDACTED]
MILEAGE 142,508
OWNER [REDACTED]
Osage, IA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2008 Dodge Ram pickup truck when, as a result of an oncoming vehicle coming close to the centerline, he steered to the right and travelled into a rocky ditch area and then into a creek. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 had not been completed. The inspection revealed that both tie rod ends were properly attached to the sockets. The front steering damper was loose from the frame bracket, the shaft was bent and the end was attached to the tie rod with wire. The nut was loose on the tie rod end of the shock. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1248053
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24967432
DATE OF INCIDENT 04/22/2014
DATE OF NOTICE 05/02/2014
MODEL/MODEL YEAR 2011 Dodge Ram 3500 Laramie Mega Cab 4x4
VIN 3D73Y4HL6BG [REDACTED]
MILEAGE 61,000
OWNER [REDACTED]
Walker, LA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2011 Dodge Ram pickup on Louisiana Highway 67 in the right lane when he hit a small bump in the road. He states that the vehicle began shaking and pulling left to right before it travelled off the left side of the road and hit a telephone pole. He states that his passenger looked at the vehicle after the accident and observed that the tie rod was loose and wiggled. The claimant states that he contacted Dodge dealers several times before the accident but the Recall N49 repair was not done because the parts were on order.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 was completed after the accident. Chrysler Group's inspection revealed the vehicle had been repaired prior to the inspection. The inspector was told that the left tie rod was inspected at the time Recall N49 was completed and that it was not loose. Several modifications were noted during the inspection including a pitman arm brace; adjustable front springs with Rancho shocks and a Bilstein steering damper all of which may have contributed to the shaking reported by the claimant. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1251186
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25429505
DATE OF INCIDENT 08/01/2014
DATE OF NOTICE 08/06/2014
MODEL/MODEL YEAR 2010 Dodge Ram 3500 Quad Chassis Cab 4x4
VIN 3D6WH4GLXAG [REDACTED]
MILEAGE 150,000
OWNER [REDACTED]
Kingwood, WV [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that his 2010 Dodge Ram pickup was being driven by an unidentified person at approximately 30 MPH when the tie rod bolt broke and the vehicle hit a guardrail. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has determined that Recall N49 has not been completed. Chrysler Group has not inspected the vehicle because the inspector has been unable to establish a time with the claimant for an inspection. Claimant states that the vehicle was repaired by an independent repair facility and that he had never received any recall notices. Claimant acquired the vehicle as part of a business he purchased. Chrysler Group's records do not reflect the claimant as an owner of the vehicle so he would not have received a recall notice. The claimant provided an invoice from the repair shop reflecting the repair of a broken left/outer tie rod. Because Chrysler Group has not been able to inspect the accident vehicle and the vehicle has already been repaired, Chrysler Group is unable to confirm that the cause of the accident is related to the recall condition.

MATTER # 1249957
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25264965
DATE OF INCIDENT 07/06/2014
DATE OF NOTICE 07/07/2014
MODEL/MODEL YEAR 2006 Dodge Ram 2500 St Quad Cab 4x4
VIN 3D7KS28DX6G2 [REDACTED]
MILEAGE 76,000
OWNER [REDACTED]
Fairburn, GA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
Air Bag:Air Bag:Deployment-non:
DESCRIPTION Claimant states that he driving his 2006 Dodge Ram pickup on the highway when, shortly after making a right turn, the steering wheel spun around. As a result, the vehicle yawed 360 degrees before going off the road where the rear of the vehicle hit a fire hydrant and landed in a ditch. The claimant states that he was taken to a hospital because he was sore; had bruises on his chest and right shoulder and was coughing up "black."
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 has not been completed. The inspection revealed that the steering gear output shaft was twisted and broken; the pitman arm was missing; the inner tie rod joint at the pitman arm was separated with evidence of grease in the joint socket; the front steering stabilizer bar was bent and the track bar and right tie rod were bent. The front ball joints were tight with boots intact. The right front, right rear and left front tires were also observed to be flat with the wheel rims bent; the rear cab glass was broken; both front and rear bumpers were bent and there was a dent on the lower left rear corner of the pickup bed. The vehicle had an aftermarket 4 inch lift kit and oversize tires. Based on its inspection of the vehicle; Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249791
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25220790
DATE OF INCIDENT 05/18/2014
DATE OF NOTICE 06/25/2014
MODEL/MODEL YEAR 2008 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28A38G [REDACTED]
MILEAGE 105,825
OWNER [REDACTED]
Mascot, TN [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Driveability:No Component:Handling:
Suspension:No Component:Handling:
DESCRIPTION According to the police accident report, the owner was driving his 2008 Dodge Ram pickup on Clear Springs Rd when he drifted off the road to the right, overcorrected back to the left and the vehicle began to yaw before overturning. The owner was partially ejected from the driver side window and sustained fatal injuries. The owner's father contacted Chrysler Group about one month after the accident stating that they just received Recall N62.
INJURIES 0
FATALITIES 1
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and has determined that Recall N62 has not been completed. The inspection revealed that the steering system components and the tie rods were intact and in good shape. Further, the vehicle was equipped with a lift kit, oversized tires and some modified suspension and steering components. The steering linkage was the original factory equipment and did not require replacement per Recall N62. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1254247
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25882501
DATE OF INCIDENT 10/13/2014
DATE OF NOTICE 10/31/2014
MODEL/MODEL YEAR 2003 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D7MU48633G [REDACTED]
MILEAGE 316,289
OWNER [REDACTED]
Maryville, TN [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that 2012 Dodge Ram pickup had stopped at the split of I40 and I275 and was struck on the left front by a tractor trailer. Owner arrived at accident scene a few minutes later and observed the tie rod was dragging on the ground. No injuries were reported. Owner believes that tie rod broke causing accident.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and the Recall N62 repair was made after the accident. An inspection of the replaced parts revealed that there had been a tie rod break at the inboard side of the adjuster sleeve and the stub from inside the sleeve was missing; the steering box had been replaced due to large fluid leak at the seals. No impact marks were found on the left front tire. Claimant reported that she had taken the vehicle to the dealer several times and was told that no parts were available. Chrysler Group's records reflect that the vehicle had not been taken to a dealership recently. Because the vehicle had been repaired prior to the inspection, Chrysler Group is unable to confirm that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1249747
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25240748
DATE OF INCIDENT 06/30/2014
DATE OF NOTICE 06/30/2014
MODEL/MODEL YEAR 2011 Dodge Ram 3500 St Crew Cab 4x4
VIN 3D73Y4CLXBG [REDACTED]
MILEAGE 65,581
OWNER [REDACTED]
Cuero, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lock up:
DESCRIPTION Claimant states that she was driving her 2007 Dodge Ram pickup when the steering wheel locked up causing the vehicle to travel into a ditch before stopping. She states that the left side of the vehicle is dented, a mud flap is torn off, the wheel is pushed in and the left tie rod broke in half. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 has not been completed. The inspection revealed that all steering components functioned properly and were intact. The only damage identified at the inspection was a mud flap that was loose. The left front tire was in the pickup bed and had damage to the rim and the tire bead. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1252030
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25551597
DATE OF INCIDENT 07/23/2014
DATE OF NOTICE 08/08/2014
MODEL/MODEL YEAR 2006 Dodge Ram 2500 SLT Quad Cab 4x4
VIN 3D7KS28C26G [REDACTED]
MILEAGE 120,000
OWNER [REDACTED]
Portage, MI 4 [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lack/Loss of Power:
DESCRIPTION Claimant states that her son, [REDACTED] was driving the 2006 Dodge Ram pickup when he failed to negotiate a curve in the road and struck a tree. The driver was hospitalized with a traumatic brain injury. Claimant states that she discovered Recall N62 notification and wondered whether it could have contributed to the accident.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and has determined that Recall N62 has not been completed. The inspection revealed that the left front tie rod was intact and connected. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1251432
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25468610
DATE OF INCIDENT 07/28/2014
DATE OF NOTICE 08/13/2014
MODEL/MODEL YEAR 2008 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D3MX38A08G [REDACTED]
MILEAGE 75,000
OWNER [REDACTED]
Califon, NJ [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension: Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2008 Dodge Ram pickup when, as he made a left turn on a slight incline, a bolt snapped on the left outer tie rod and it detached from the steering knuckle. The vehicle continued to travel on the road at a slow speed with a "severe wheel hop" before he pulled over and stopped the vehicle. When he tried to back the vehicle up he lost the steering. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that it was repaired for Recall N62 after the accident. The inspection revealed that the left outer tie rod stud was broken off at the steering knuckle and the left front wheel had deep scrapes in it. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1250682
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25344417
DATE OF INCIDENT 07/19/2014
DATE OF NOTICE 07/21/2014
MODEL/MODEL YEAR 2008 Dodge Ram 3500 Mega Cab 4x4
VIN 3D7MX49A98G [REDACTED]
MILEAGE 61,000
OWNER [REDACTED]
Ravenswood, WV [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that was driving his 2008 Dodge Ram pickup in the driveway of a friends farm backing down a hill to a trailer when the driver side outer tie rod end snapped, causing the vehicle to slide into a tractor bucket and fence posts. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 has not been completed. The inspection revealed that the left front tie rod end had snapped and that there was minor collision damage on the rear bumper and rear fender flares. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1246496
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24722438
DATE OF INCIDENT 02/21/2014
DATE OF NOTICE 03/12/2014
MODEL/MODEL YEAR 2008 Dodge Ram 2500 Mega Cab 4x4
VIN 3D7KS29A48G [REDACTED]
MILEAGE 311,285
OWNER [REDACTED]
Dayton, TX [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:Tie Rod::
DESCRIPTION The driver states that she was driving the 2008 Dodge Ram pickup at a moderate speed when it felt like she hit a bump, lost control of the vehicle and hit a wall. She reported that after the accident she was told that a tie rod was broken. She states that in the past she has experienced a "death wobble" in the vehicle. She claims that after the accident she became aware of Recall N62 and believes this was the cause of the accident. She reports that she had not received any recall notices. Chrysler Group's records indicate that the recall notice was sent to Claimant. She reported back pain and soreness after the accident.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 has not been completed. The inspection revealed that the pitman arm shaft had been sheared off at the steering gear; the right front fender and bumper had been pushed rearward; the right headlight and grille were damaged and the right front door could not be completely opened. The steering worm gear was broken and had been removed and the right drag link inner ends was missing. The Pitman arm shaft and the left drag link inner end had also been

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

removed. The vehicle was equipped with a lift kit. All of the damage appeared to be impact related. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

MATTER # 1254834
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25950926
DATE OF INCIDENT 11/11/2014
DATE OF NOTICE 11/13/2014
MODEL/MODEL YEAR 2012 Dodge Ram 3500 Laramie Crew Cab 4x4
VIN 3C63DRJL2CG [REDACTED]
MILEAGE 311,285
OWNER [REDACTED]
Taylorsville, NC [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
Wheels & Tires:Tires:Came off:
DESCRIPTION Claimant states that he was following another car in his 2012 Dodge Ram pickup when it moved to the left side of the road and hit a guardrail. He stated that it seemed like the "truck ran over the left front wheel." No injuries were reported. Claimant's daughter states that her father went to dealerships three times to get Recall N49 done but was told no parts were available.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 has not been completed. The inspection revealed that the left front steering knuckle was broken away from the ball joint; the left outer tie rod end stud was broken; the left end of the bumper was crushed to the right; the left front fender and rear of wheel opening were crushed in and the left side running board was broken off. The left front wheel, rotor, steering knuckle and axle end were located in the pickup box. All of the damage to the suspension appeared to be impact related. Based on its inspection of the vehicle, Chrysler group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1247940
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24940112
DATE OF INCIDENT 04/26/2014
DATE OF NOTICE 04/27/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 Slit Crew Cab 4x4
VIN 3D7UT2CL1BG [REDACTED]
MILEAGE 34,544
OWNER [REDACTED]
Lewisville, OH [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Control Arm/Ball Joints:Broke:
DESCRIPTION Claimant states that he was entering an interstate highway in his 2011 Dodge Ram pickup when the steering wheel started shaking; he heard a squealing noise; he had no steering and the vehicle travelled into the guardrail. After the accident he observed that the front tires were pointed in different directions. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that the vehicle had been repaired prior to the inspection and that the repair for Recall N49 was completed at that time. Because the vehicle had been repaired prior to the inspection, Chrysler Group is unable to determine whether the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1251187
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25429631
DATE OF INCIDENT 08/03/2014
DATE OF NOTICE 08/06/2014
MODEL/MODEL YEAR 2008 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D7MX48A48G [REDACTED]
MILEAGE 314,004
OWNER [REDACTED]
Lancaster, KY [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Control Arm/Ball Joints:Broke:
DESCRIPTION Claimant states that he was driving his 2008 Dodge Ram pickup in Lancaster KY at approximately 30 MPH when the steering suddenly stopped responding causing the vehicle to veer to the left and hit a concrete divider. No injuries were reported. Claimant states that the front tie rod end was separated and that he had never received notice of Recall N62.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N62 was completed on 8/20/2014. The inspection revealed that both the left and right front tie rod ends were intact and undamaged. Damage to the front suspension appeared to be impact related. The relay rod was separated and limited steering gear movement. The front frame cross member was separated from the frame rail. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1244754
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24423424
DATE OF INCIDENT 01/10/2014
DATE OF NOTICE 01/10/2014
MODEL/MODEL YEAR 2011 Dodge Ram 3500 St Crew Cab 4x4
VIN 3D73Y4CL0BG [REDACTED]
MILEAGE 35,776
OWNER [REDACTED]
Irwin, PA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he and his brother were using his 2011 Dodge Ram pickup to pull a Ford pickup truck out of a driveway to load it onto another Dodge Ram pickup. While pulling the Ford truck they heard a snap/pop noise and noticed that the steering wheel would turn but the left front wheel would not turn. Claimant looked at the suspension and observed that the tie rod was jammed into the brake backing plate. Claimant states that his brother was driving the vehicle at the time and was injured. Claimant states that he had taken the vehicle to the dealer for Recall N49 and was told that parts were not available.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle and determined that Recall N49 was completed on 3/18/2014. The inspection revealed that the left outer tie rod end separated at the tapered stud and the upper part of the tie rod remained engaged into the left steering knuckle. The left front backing plate had a slight nick type of impact damage at the forward outer circumference where the left tie rod would be located. Based on its inspection of the vehicle, Chrysler Group concludes that the cause of the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1255143
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25998724
DATE OF INCIDENT Unknown
DATE OF NOTICE 11/21/2014
MODEL/MODEL YEAR 2009 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KS28L79G [REDACTED]
MILEAGE 300,000
OWNER [REDACTED]
Mannington, WV [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated that the tie rod on his 2009 Dodge Ram pickup broke. No injuries were reported. No other information was provided.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has determined that the repair for Recall N49 was completed on 11/26/2014, after Chrysler Group received notice of the incident. An inspection of the vehicle is pending. Chrysler Group is unable to determine whether the cause of the incident is related to the recall condition at this time.

MATTER # 1245914
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24647046
DATE OF INCIDENT 02/23/2014
DATE OF NOTICE 02/25/2014
MODEL/MODEL YEAR 2004 Dodge Ram 2500 Slit Quad Cab 4x4
VIN 3D7KU28C04G [REDACTED]
MILEAGE 143,665
OWNER [REDACTED]
Kailua Kona, HI [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated he was turning into his driveway and heard a pop. He looked under the vehicle and the steering link was touching the ground. It broke off and gouged the rim and tire. Claimant made conflicting statements as to whether he was injured.
INJURIES 1
FATALITIES 0
ANALYSIS Prior to inspection of the subject vehicle, the owner had the left outer tie rod replaced with a non-Mopar component. The inspection¹ revealed that the left front tire was gouged on the inside in a circular fashion consistent with a tie rod link rubbing the tire. The left front wheel was slightly scraped on the inside consistent with being rubbed by the tie rod link. The N62 recall was incomplete. The vehicle is modified with aftermarket oversize wheels and tires, the steering sector shaft support bracket mounted on the frame, Pro Comp 6" suspension kit in front, 3" lift blocks in rear, springs and shocks, rear traction bar, and front radius bars. Based on its inspection, Chrysler Group concludes that the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1245184
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24498880
DATE OF INCIDENT 1/24/2014
DATE OF NOTICE 1/27/2014
MODEL/MODEL YEAR 2011 Dodge Ram 2500 Laramie Crew Cab 4x4
VIN 3D7UT2CL5BG [REDACTED]
MILEAGE 52,631
OWNER [REDACTED]
Monroe, LA [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION There are conflicting statements regarding this incident. Claimant stated he was coming out of a parking lot and was turning sharply at about 5 MPH when he hit a concrete base for a lamp pole. He thought it was the tire-rod end that caused this incident. After the incident, he saw the lower ball joint hanging out. The dealer advised Chrysler Group that Claimant was driving down the Interstate when the tie rod ball joint broke causing the truck to go into a ditch. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed impact damage to the left front wheel, the steering and the suspension. The drag link was bent and the lower ball joint knuckle was broken. The tie-rod was not broken. The left front spindle broke and released the left lower ball joint. The steering rod from the pitman arm to the right spindle was bent. The left edge of the front bumper, the left front fender, door and rocker were dented and had yellow paint transfer. Previous damage observed was dent on the top of the left front wheelwell opening. There were also multiple dents and dings on the right rear fender between the right rear wheelwell and taillight. The CarFax report for this VIN shows a previous accident on 06/16/2011. Based on its inspection of the vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1248282
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25014040
DATE OF INCIDENT 5/13/2014
DATE OF NOTICE 5/13/2014
MODEL/MODEL YEAR 2008 Dodge Ram 3500 Laramie Mega Cab 4x4
VIN 3D7MX39AX8G [REDACTED]
MILEAGE 59,649
OWNER [REDACTED]
Trinidad, CO [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated his daughter, [REDACTED], was driving to school. As she was turning into the school premises, the steering seemed to lock up and bind. He said the steering linkage broke and the vehicle had to be towed. Claimant also stated he had tried to get the Recall performed prior to this accident, but no parts were available. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed that the left tie rod broke and damaged the left front swaybar link and scratched the wheel. The dealer replaced the tie rod per the recall prior to the inspection. Based on its inspection of the vehicle, Chrysler Group concludes that the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1246770
FILE NAME [REDACTED]
CAIR # 24773677
DATE OF INCIDENT 03/22/14
DATE OF NOTICE 03/23/14
MODEL/MODEL YEAR 2008 Dodge Ram 3500 SLT Quad Cab 4x4
VIN 3D7MX48A88G [REDACTED]
MILEAGE 51,000
OWNER [REDACTED]
Bear, DE [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Steering:No Component:Lack/Loss of Power:
Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant states that he was driving his 2008 Dodge Ram pickup truck and pulling a trailer approximately at 65 mph on a concrete road when he felt something break and heard a pop noise. The truck would not steer properly, but the claimant was able to reduce the speed and slowed the vehicle to a stop on the grass medium of the roadway. There was no crash or impact to any other object. When the vehicle came to stop, the Claimant inspected the steering linkage and saw a broken tie-rod end. No injuries were reported.
INJURIES 0
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. Prior to the inspection, the vehicle had been repaired at an independent repair facility. A broken tie rod, and the damaged steering dampner and linkage were in bed of the truck. Based on its inspection, Chrysler Group concludes that the accident was related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1245731
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24619090
DATE OF INCIDENT 02/10/2014
DATE OF NOTICE 02/19/2014
MODEL/MODEL YEAR 2006 Dodge Ram 3500 Slit Quad Cab 4x4
VIN 3D7MX48C56G [REDACTED]
MILEAGE 200,000
OWNER [REDACTED]
Palmer, AK [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION Claimant stated his employee was driving the vehicle when he heard a snap and boom and the vehicle flipped and flipped and landed in a snow bank. Alaska State Troopers responded to the location and found the tie rod had broken off.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed impact damage that included a broken left front wheel which was separated from the vehicle. The left front knuckle, ball joint, axle shaft and tie rod were all broken. There was some damage to the vehicle from it being recovered from the incident site. The undercarriage was scraped up. Based on its inspection of the vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1250914
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 25321308
DATE OF INCIDENT 04/20/2014
DATE OF NOTICE 07/15/2014
MODEL/MODEL YEAR 2003 Dodge Ram 2500 St Quad Cab 4x4
VIN 1D7KU28D63J [REDACTED]
MILEAGE 135,590
OWNER [REDACTED]
Phoenix, AZ [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT Suspension:Tie Rods / Drag Links:Broke:
DESCRIPTION The Claimant stated that he was driving through his neighborhood at approximately 40 mph going around a curve to the right when something suddenly happened with the steering. He had no control and the truck slid sideways, ran up over the curb, and plowed into a tree. He suffered a concussion, broke both ankles, and injured his shoulders.
INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed the steering linkage was attached and in working order. The steering column coupling was disconnected and it appeared this was due to the impact to the frame rail and front of the truck. The U-joint coupling still had grease in it and no sign of failing. The steering shaft was separated at the bottom Universal Joint. Based on its inspection of the accident vehicle, Chrysler Group concludes that this accident was not related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1248102
FILE TYPE Pre-Litigation
FILE NAME [REDACTED]
CAIR # 24976965
DATE OF INCIDENT 04/23/2014
DATE OF NOTICE 05/05/2014
MODEL/MODEL YEAR 2012 Dodge Ram 3500 Laramie Crew Cab 4x4
VIN 3C63DRJL9CG [REDACTED]
MILEAGE 49,429
OWNER [REDACTED]
Somers Point, NJ [REDACTED]
COURT NA
DOCKET # NA
ALLEGED DEFECT DESCRIPTION Suspension:Tie Rods / Drag Links:Broke:

There are conflicting descriptions of the incident. When the Claimant first contacted Chrysler Group he stated he was driving down the road when he suddenly lost control of the truck, swerved and went into a ditch. He was pulling a trailer. When Chrysler Group inspected the vehicle, Donna Wright stated her husband, Lewis, was backing up the truck with a trailer when he suddenly lost control and struck another vehicle. She stated her husband's back was injured.

INJURIES 1
FATALITIES 0
ANALYSIS Chrysler Group has inspected¹ the subject vehicle. The inspection revealed the rear bumper was dented in the center and left corner, the left right quarter panel was dented at the lower rear left side and the tie rod was separated at the ball joint. A CarFax for this VIN shows a prior accident in March of 2013. Due to the conflicting statements regarding this event, Chrysler Group is unable to determine if the accident is related to the recall condition.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

1 Police Accident Report

CAIR# 25927897 - BOURAY

Investigator's Motor Vehicle Accident Report

Sheet 1 of 3

2	Total Number of Vehicles	Local No./ District	Agency Case No. 14-198	HIT & RUN? YES NO	INVESTIGATION MADE AT SCENE? YES NO	L 1		
A1	DATE OF ACCIDENT	M M / D D / Y Y Y Y	S M T W T H F S	TIME OF ACCIDENT (In Military Time) 1230	STATE USE ONLY			
A2	PLACE OF ACCIDENT	COUNTY NUCKOLLS	CITY SUPERIOR	POLICE NOTIFIED 1230	LATITUDE			
B	ROAD ON WHICH ACCIDENT OCCURRED	STREET/HIGHWAY NO. 100 ROAD 3600	PRIVATE PROPERTY? YES NO	ONE-WAY STREET? YES NO	LONGITUDE			
C	DISTANCE FROM MILEPOST	FEET	N S E W OF MILEPOST	HIGHWAY NO.	SHOULD LOCATION HAVE ENGINEERING STUDY? YES NO			
D	IF AT INTERSECTION		IF NOT AT INTERSECTION					
D	NAME OF INTERSECTING ROADWAY		FEET MILES N S E W OF NEAREST STREET, BRIDGE, RAILROAD CROSSING					
V1/M	IF ACCIDENT WAS OUTSIDE CITY LIMITS, INDICATE DISTANCE FROM NEAREST TOWN							
V2/M	MILES	N S E W	AND MILES	N S E W	OF NEAREST CITY OR TOWN			
E	R. WORK ZONE CODES	R1 R2 R3 R4	S. PEDESTRIAN CLASSIFICATION CODES	S1 S2 S3 S4 S5-a S5-b S6-a S6-b	DOES ACCIDENT INVOLVE DAMAGE TO STATE DEPT. OF ROADS' PROPERTY? YES NO			
F	DRIVER LICENSE NO.			STATE (Of License) ME	SEX FEMALE MALE			
V1/N	DRIVER ADDRESS			CITY, STATE, ZIP SUPERIOR, NE	BIRTH (MM/DD/YYYY)	LOCAL NO.		
V2/N	OWNER ADDRESS			CITY, STATE, ZIP SUPERIOR, NE	CITATION YES NO PENDING	CITATION NO.		
G	LICENSE PLATE NO.	YEAR MAKE MODEL BODY STYLE COLOR	ESTIMATED DAMAGE	STATE (Of Plate) NE				
H	VEHICLE	2007 DODGE 3500	PII	BLACK	TOTALLED \$			
V1/O	VEHICLE ID NO. (VIN)	3D7MX49A87G	INSURANCE COMPANY	FARM BUREAU	POLICY NO.			
V2/O	TOWED TO	A-1	TOWED BY	A-1 133 E 3RD				
I	DRIVER LICENSE NO.			STATE (Of License) KS	SEX FEMALE MALE			
V1/P	DRIVER ADDRESS			CITY, STATE, ZIP WEBBER, KS	DATE OF BIRTH (MM/DD/YYYY)	LOCAL NO.		
V2/P	OWNER ADDRESS			CITY, STATE, ZIP SUPERIOR, NE	CITATION YES NO PENDING	CITATION NO.		
J	LICENSE PLATE NO.	YEAR MAKE MODEL BODY STYLE COLOR	ESTIMATED DAMAGE	STATE (Of Plate) NE				
V1/Q	VEHICLE	2014 FORD EXPEDITION SUV	BROWN	TOTALLED \$				
V2/Q	VEHICLE ID NO. (VIN)	1FMJK1J5XEE	INSURANCE COMPANY	BUCKEYE STATE MUTUAL	POLICY NO.			
K	TOWED TO	A-1	TOWED BY	A-1 133 E 3RD				
Complete this section for all injured persons (Complete a continuation report, if more than three were injured)				DATE OF BIRTH (MM/DD/YYYY)	1 2 3 4 5	SEX M F		
VEH. #	NAME	ADDRESS	EMERGENCY SERVICE NAME	SEAT POSITION	EJECT	BODY REGION	INJURY SEV.	TRANS.
1			BROADSTONE HOSPITAL SUPERIOR VOL. RESCUE	011	05	2	2	M
VEH. #	NAME	ADDRESS	EMERGENCY SERVICE NAME	SEAT POSITION	EJECT	BODY REGION	INJURY SEV.	TRANS.
1			BROADSTONE HOSPITAL SUPERIOR VOL. RESCUE	035	04	2	2	M
VEH. #	NAME	ADDRESS	EMERGENCY SERVICE NAME	SEAT POSITION	EJECT	BODY REGION	INJURY SEV.	TRANS.
2			BROADSTONE HOSPITAL SUPERIOR VOL. RESCUE	150	01	2	2	M

Case # 25927897 - Boundary

2 of 3

INDICATE BY DIAGRAM WHAT HAPPENED

AGENCY CASE NO.

14-198



Indicate North by Arrow

STOCK TRAILER BEING TOWED BY VEHICLE #1

[Redacted] SUPERIOR NE [Redacted]

NETAG: 42X2528

JOHN FEATHERLITE

45GB22029BC [Redacted]

DIAGRAM FROM NEBRASKA STATE PATROL TROOP C (308) 385-6000

DESCRIPTION OF ACCIDENT BASED ON OFFICER'S INVESTIGATION

VEHICLE #1 WAS SOUTH BOUND ON ROAD 3600, PULLING A STOCK TRAILER WITH 15 HEAD OF CATTLE. A SUSPENSION FAILURE CAUSED THE DRIVER TO LOSE STEERING AND SWEVE INTO THE NORTH BOUND LANE. VEHICLE #1 COLLIDED WITH VEHICLE #2 WHICH WAS NORTH BOUND.

POINT OF IMPACT WAS IN THE NORTH BOUND LANE.

BOTH VEHICLES CAME TO REST IN THE DITCH TO THE EAST. VEHICLE #2 ROLLED ONTO ITS PASSENGER SIDE.

PROPERTY	OBJECT DAMAGED	OWNER NAME	ADDRESS	PHONE	APPROX. COST OF DAMAGE
	FENCES	[Redacted]	[Redacted]	[Redacted]	\$ 100
	OBJECT DAMAGED	OWNER NAME	ADDRESS	PHONE	APPROX. COST OF DAMAGE
		SUPERIOR NE	[Redacted]	() -	\$

WITNESSES	NAME	ADDRESS	PHONE
	() -		
	NAME	ADDRESS	PHONE
	() -		

VEHICLE MOVEMENT BEFORE COLLISION				POINT OF IMPACT AND MOST DAMAGED AREA				AIRBAG DEPLOYED VEHICLE 1		RESTRAINT USE VEHICLE 1		TOTAL OCCUPANTS		ALCOHOL TESTING		ALCOHOL/DRUGS SUSPECTED	
VEH NO.	N	S	E	W	ROAD OR HIGHWAY NAME				VEHICLE 1		VEHICLE 1		VEH 1	VEH 2	Driver No. 1	Driver No. 2	Pedestrian
1	X				3600 Rd				VEHICLE 1		VEHICLE 2		2	5	Y	Y	Y
2	X				3600 Rd				VEHICLE 1		VEHICLE 2				N	N	N
1	09				VEHICLE 1		VEHICLE 2		1 Deployed - front		1 None used - vehicle occupant						
2	01				VEHICLE 1		VEHICLE 2		2 Deployed - side		2 Lap & shoulder belt used						
					VEHICLE 1		VEHICLE 2		3 Deployed - both front/side		3 Shoulder belt only used						
					VEHICLE 1		VEHICLE 2		4 Not deployed		4 Lap belt only used						
					VEHICLE 1		VEHICLE 2		5 Not applicable/ No airbag available		5 Child safety seat used						
					VEHICLE 1		VEHICLE 2		6 Unknown		6 Child booster seat used						
					VEHICLE 1		VEHICLE 2		7 DOT approved helmet used		7 DOT approved helmet used						
					VEHICLE 1		VEHICLE 2		8 Costume helmet used		8 Costume helmet used						
					VEHICLE 1		VEHICLE 2		9 Restraint use unknown		9 Restraint use unknown						

OFFICER NO.	TROOP/TEAM/BEAT	DEPARTMENT	Photographs taken?
4425		SUPERIOR POLICE DEPT.	<input checked="" type="radio"/> YES <input type="radio"/> NO
INVESTIGATOR NAME (Print or Type)	INVESTIGATOR SIGNATURE	DATE OF REPORT	
PERRY FREEMAN	[Signature]	10/19/2014	

OCT 27 2014

Cair # 25927897 - Bowray

State of Nebraska
Investigator's Motor Vehicle Accident Continuation Report Sheet 3 of 3

Local No./ District _____ Agency Case No. 14-198 STATE USE ONLY

Vehicle Codes from Overlay #2: DATE OF ACCIDENT (MM/DD/YYYY) 10/19/2014 PLACE OF ACCIDENT _____ COUNTY MUCKKOLLS CITY SUPERIOR Sequence of Events _____

ROAD ON WHICH ACCIDENT OCCURRED STREET/HIGHWAY NO. _____

VEH. # _____ VEHICLE NO. _____ STATE (Of License) _____ SEX FEMALE MALE

DRIVER LICENSE NO. _____ DRIVER PHONE () - _____ LOCAL NO. _____

DRIVER ADDRESS _____ CITY, STATE, ZIP _____ DATE OF BIRTH (MM/DD/YYYY) 1/1

OWNER PHONE () - _____ LOCAL NO. _____

OWNER ADDRESS _____ CITY, STATE, ZIP _____ CITATION YES NO PENDING

LICENSE PLATE NO. _____ YEAR (Plate Expires) _____ STATE (Of Plate) _____

VEHICLE YEAR MAKE MODEL BODY STYLE COLOR ESTIMATED DAMAGE TOTALED \$ _____

VEHICLE ID NO. (VIN) _____ INSURANCE COMPANY _____

TOWED TO _____ TOWED BY _____ POLICY NO. _____

VEH. # _____ VEHICLE NO. _____ STATE (Of License) _____ SEX FEMALE MALE

DRIVER LICENSE NO. _____ DRIVER PHONE () - _____ LOCAL NO. _____

DRIVER ADDRESS _____ CITY, STATE, ZIP _____ DATE OF BIRTH (MM/DD/YYYY) 1/1

OWNER PHONE () - _____ LOCAL NO. _____

OWNER ADDRESS _____ CITY, STATE, ZIP _____ CITATION YES NO PENDING

LICENSE PLATE NO. _____ YEAR (Plate Expires) _____ STATE (Of Plate) _____

VEHICLE YEAR MAKE MODEL BODY STYLE COLOR ESTIMATED DAMAGE TOTALED \$ _____

VEHICLE ID NO. (VIN) _____ INSURANCE COMPANY _____

TOWED TO _____ TOWED BY _____ POLICY NO. _____

VEHICLE MOVEMENT BEFORE COLLISION				POINT OF IMPACT AND MOST DAMAGED AREA				AIRBAG DEPLOYED		RESTRAINT USE		TOTAL OCCUPANTS		
VEH NO.	N	S	E	W	ROAD OR HIGHWAY NAME				VEHICLE		VEHICLE		VEH	
									1 Deployed - front 2 Deployed - side 3 Deployed - both front/side 4 Not deployed 5 Not applicable/ No airbag available 6 Unknown		1 None used - vehicle occupant 2 Lap & shoulder belt used 3 Shoulder belt only used 4 Lap belt only used 5 Child safety seat used 6 Child booster seat used 7 DOT approved helmet used 8 Costume helmet used 9 Restraint use unknown		ALCOHOL TESTING ALCOHOL LEVEL TESTED BAC LEVEL ALCOHOL/DRUGS SUSPECTED	
					06 Turning left 07 Making U-turn 08 Entering traffic lane 09 Leaving traffic lane 10 Parked 11 Slowing or stopped in traffic 12 Other 13 Unknown				POINT OF IMPACT MOST DAMAGED AREA		POINT OF IMPACT MOST DAMAGED AREA		Driver No. Driver No. Y N Driver No. Driver No.	

Complete this section for all injured persons

VEH. # _____ ADDRESS W 3000th St DATE OF BIRTH (MM/DD/YYYY) 02/05/2006 1 2 3 4 5 SEAT POSITION EJECT Body Region Injury Sev. Trans. M F 06 4 0/ 2 2 F

LOCAL NO. _____ MEDICAL FACILITY NAME BRODSTONE HOSPITAL EMS SERVICE NAME SUPERIOR VOL. RESCUE EMS RUN REPORT NO. 128714141

VEH. # _____ NAME _____ ADDRESS _____ DATE OF BIRTH (MM/DD/YYYY) 1/1

LOCAL NO. _____ MEDICAL FACILITY NAME _____ EMS SERVICE NAME _____ EMS RUN REPORT NO. _____

VEH. # _____ NAME _____ ADDRESS _____ DATE OF BIRTH (MM/DD/YYYY) 1/1

LOCAL NO. _____ MEDICAL FACILITY NAME _____ EMS SERVICE NAME _____ EMS RUN REPORT NO. _____

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

2 insurance subrogation claim

PROGRESSIVE™

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139

Fax: (888) 781-6947

May 22, 2014

CHRYSLER
PO BOX 218004
AUBURN HILLS, MI 48321

5-23
RECEIVED

MAY 23

SPECIAL INVESTIGATIONS

Type of Loss: RECALL TIEROD CAUSED ACCIDENT
VIN/DOT Number: 3D7UT2CL8AG [REDACTED]
Year: 2010
Make: DODGE
Model: RAM 2500
Your Claim No: N/A
Our Insured: [REDACTED]
Address: [REDACTED] MINOT, ND [REDACTED]
Our Claim No: [REDACTED]
Date of Loss: 03-24-14
Damages: \$22,057.44

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive Northwestern Ins Co damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$22,057.44 to my attention, payable to "Progressive Northwestern Ins Co", as subrogee of [REDACTED] A", and remit to the following address:

Progressive-Subro
24344 Network Place
Chicago, IL 60673--1243

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Stacey Stankus
Subrogation Representative
Progressive Northwestern Ins Co
Phone: (440) 603-7533
Fax (888) 781-6947
Stacey_Stankus@progressive.com
Enclosure

PLEASE SEE DOCUMENT RETENTION
FOR PHOTOS

CMSD2340 /CMSM2340 P A C M A N MAY 22 14 - 9:29
 OPID: MXN0054 CLAIM PAYMENT INQUIRY TERMID: ?012
 INSD: [REDACTED] POL: [REDACTED] -11
 DOL : MAR 24 14 ND-FARIR1-BRN- CLM: [REDACTED] ACTIVE REP: T HOWARD

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 6,401.77

LINE 1: [REDACTED] (ONLY) *****
 LINE 2:
 LINE 3:

ADDRESS: [REDACTED]

CITY: MINOT ST/PR* ND ZIP/CPC: [REDACTED] CNTRY* USA

IN PAYMENT OF: COLL//2010 DODGE RAM//LESS LOAN PAYOFF AND DEDUCTIBLE/PROG R

1099	? N	FEDERAL TAX ID:	LAST UPDT REP: TLG0024
CDS CODE *	13 PCL	EFT TRACE #:	ISSUING REP: T HOWARD
BANK CODE*	AS2	ISSUE DATE : MAR 31 14	APPROVED BY: T STURMA
STATE *	ND	AREA * 416	REVIEW DATE: 00 00
STOP RSN *		DRAFT # : 481708377	REVIEWED BY:

COMMAND:

CMSD2340 /CMSM2340

P A C M A N

MAY 22 14 - 9:29

OPID: MXN0054

CLAIM PAYMENT INQUIRY

TERMID: 7012

INSD: [REDACTED]

POL: [REDACTED]-11

DOL : MAR 24 14 ND-FARIR1-BRN-

CLM: [REDACTED]

ACTIVE

REP: T HOWARD

PAY TO THE ORDER OF:

TOTAL DRAFT AMOUNT:

21,022.62

LINE 1: PRAIRIE FEDERAL CREDIT UNION (ONLY)*****

LINE 2:

LINE 3:

ADDRESS: [REDACTED]

CITY: MINOT

ST/PR* ND ZIP/CPC: 58702

CNTRY* USA

IN PAYMENT OF: COLL/2010 DODGE/LOAN # 85440L2 -PROG RETAIN

1099 ? N FEDERAL TAX ID:

LAST UPDT REP: TLG0024

CDS CODE * 13 PCL EFT TRACE #:

ISSUING REP: M NOBLE

BANK CODE* AS2 ISSUE DATE : MAR 31 14

APPROVED BY: T STURMA

STATE * ND AREA * 416

REVIEW DATE: 00 00

STOP RSN * DRAFT # : 481708380

REVIEWED BY:

COMMAND:



REMITTANCE: 12639453

DATE: 05/09/2014

Insurance Auto Auctions, Inc.
Attn: Settlement Group
Two Westbrook Corporate Center Suite 500
Westchester, IL 60154
Phone (708) 492-7000
Fax: (708) 492-7078
E-mail

Remittance Payable To:

Progressive Casualty Insurance - Corporate
6055 Parkland Blvd. Box EM-3
Attn: National Salvage Unit
Mayfield Heights, OH 44124
Attn: Salvage Dept

Salvage Information

IAA Stock #: 000-12923255
IAA Branch: Fargo
Fed. Tax I.D. 954455113
Adjuster: Teresa Howard
Insured:
Owner:
Claim #:
Policy #:
Vehicle: 2010 DODGE RAM TRUCK
Damage: Rollover/
Mileage: 105496
Mileage Type: Actual
VIN: 3D7UT2CL8AG
ACV: \$27,919.39
NICB Date: 5/09/2014

Account of Sale

	<u>Total Activity</u>	<u>%ACV</u>
Sales	\$6,600.00	23.64
<u>IAA Charges</u>		
Consignment Flat Fee	\$85.00	0.30
DMV Filing Fee	\$7.00	0.03
State/Local Transfer Fee	\$5.00	0.02
Less IAA Charges	(\$97.00)	(0.35)
Net IAA Return	\$6,503.00	23.29
<u>Outside Charges Advanced by IAA</u>		
Fuel Charge	\$17.55	0.06
Labor	\$125.00	0.45
Storage	\$100.00	0.36
Advance Tow	\$150.00	0.54
Clean Up	\$100.00	0.36
Extra Equipment	\$75.00	0.27
Mileage	\$94.50	0.34
Less Outside Charges	(\$662.05)	(2.37)
Payment Amount	\$5,840.95	20.92%

Buyer Information

LKQ Smart Parts Inc DBA LKQ Viking Auto Sal
26548 Chippendale Ave
Northfield, MN 55057-5318
Resale Certificate #: 6934008 (ND)

Elapsed Days Analysis

<u>Date of Event:</u>	<u>Date</u>	<u>Days</u>
Loss	3/24/2014	-
Assigned	3/27/2014	4
Released	3/28/2014	2
Pickup	3/27/2014	0
Title Rec'd	4/22/2014	27
Sale Doc. Rec'd	4/28/2014	7
Auction Date	5/8/2014	11
Buyer Payment	5/8/2014	1
Remittance	5/9/2014	2
Elapsed Total Days:		47

IAA Doc. RP002.rpt

CERTIFICATE OF TITLE FOR A VEHICLE
 NORTH DAKOTA DEPARTMENT OF TRANSPORTATION
 SFM 2875 (Rev. 01-11)



MOTOR VEHICLE DIVISION
 ND DEPT. OF TRANSPORTATION
 608 E. BOULEVARD AVENUE
 BISMARCK, ND 58505-0780
 PHONE (701) 328-2728
 MODEL

VIN: 3D7LT2CL8AG [REDACTED] YEAR: 2010 MAKE: DODGE BODY STYLE: CREW PICKUP
 OWNER(S) NAME: PROGRESSIVE CASUALTY INSURANCE COMPANY* TITLE NUMBER: 6944094 VEHICLE TYPE: TRUCK SHIPPING WEIGHT: 6,326 DATE ISSUED: 04/23/2014

ODOMETER READING: 105,496 MI ODOMETER STATUS: ACTUAL

MAIL TO: PROGRESSIVE CASUALTY INSURANCE COMPANY*
 4401 37TH ST N
 FARGO ND 58102-6222

 * SALVAGE VEHICLE *

IF YOU REQUIRE FURTHER INFORMATION
 PLEASE CONTACT THE D.O.T. SALVAGE
 VEHICLE INSPECTION REQUIRED PRIOR TO
 REGISTRATION.



<IAAI SLD 59848381 SALEDOCJ>
 Stock#:J202295 14-3614253 Sale Document (Front)

PART 1. ASSIGNMENT AND DELIVERY OF TITLE (DELIVER TITLE TO BUYER WITHIN 15 DAYS FROM DATE OF SALE)

Applicant's Legal Name (first, middle, last) or Firm Name (Lessor, Trust):		<input type="checkbox"/> DL <input type="checkbox"/> CID <input type="checkbox"/> CORPID <input type="checkbox"/> FEIN (Check One)		Telephone Number
Mailing Address	City	State	Zip	County
Co-Applicant's Legal Name (first, middle, last) or Firm Name (Lessor, Trust):		<input type="checkbox"/> DL <input type="checkbox"/> CID <input type="checkbox"/> CORPID <input type="checkbox"/> FEIN (Check One)		Telephone Number
Mailing Address	City	State	Zip	County
Check one: <input type="checkbox"/> Or <input type="checkbox"/> And <input type="checkbox"/> And Joint Tenants with Right of Survivorship		Date of Sale	Selling Price	

Odometer: Complete if vehicle is less than ten (10) years old.
 I certify the odometer reading 105496 is the actual vehicle mileage unless one of the following statements is checked.
 Mileage stated is in excess of its mechanical limits. Odometer reading is not the actual mileage (warning: odometer discrepancy).

Signature of Seller/Transferor	Date (Mo., Day, Year)	Signature of Buyer/Transferee	Date (Mo., Day, Year)
<i>[Signature]</i>		X	
Signature of Seller/Transferor	Date (Mo., Day, Year)	Signature of Buyer/Transferee	Date (Mo., Day, Year)
		X	
Hand-Printed Name(s) of Seller/Transferor(s)	Daytime Telephone Number	Hand-Printed Name(s) of Buyer(s)/Transferee(s)	
T. SCHROEDER AGENT			

LEGAL TITLE OWNER (LIENHOLDER)
 Any lien recorded in the office of the Department of Transportation is shown below. The lienholder named is and shall remain legal owner of the vehicle until the encumbrance is released or satisfied.

M0946039

I certify that the applicant has complied with the requirements of Title 28 of the North Dakota Century Code relative to the issuance of a certificate of title for a vehicle.

[Signature]
 Deputy Director for Driver and Vehicle Services

LIEN RELEASE
 ALL INTERESTS IN THE VEHICLE DESCRIBED ABOVE ARE RELEASED.

Lienholder Name

Signature of Agent: X Date

THE DEPARTMENT OF TRANSPORTATION IS NOT RESPONSIBLE FOR FALSE OR FRAUDULENT STATEMENTS MADE IN THE ASSIGNMENT OF THE CERTIFICATE OF TITLE.



422 4th STREET SE
MINOT, ND 58701-8182
PHONE (701) 852-2525
OLSON'S OWL WRECKER

SERVICE CALL

No. 095859

BILL TO Benz Towing DATE 3/27/2014
 OWNER OR DRIVER Camron Adam PHONE #
 ADDRESS CITY ST ZIP
 CASH CHARGE CHECK # 5948 CREDIT CARD #
 R.O. # R.O. # IMPOUND #
 YEAR 2010 COLOR Grey MAKE Dodge MODEL 3500
 LIC. # STATE ND VIN 3D7UT2LRAG
 UNIT # VEHICLE MILEAGE Unknown
 LOCATION PICKED UP CR 14 & 14th St SW VEHICLE TOWED TO DOT

DESCRIPTION OF SERVICE		AMOUNT
CLIMB TOW	UNDERLIFT TOW	150.00
FLATBED TOW	SERVICE CALL	
WRECKER	WRECKER	
21 MI. -	4.50	94.50
WRECKER	WRECKER	
WRECKER	WRECKER	
WRECKER	WRECKER	
WRECKER RECOVERY	WRECKER RECOVERY	
WRECKER RECOVERY	WRECKER RECOVERY	
CLEANUP DEBRIS	COVER BRACKET	
OUTSIDE TOW HILL	AIR UP SYSTEM	
UPRIGHT	CHAIN UP REAR ENDS	
REMOVE CHAINLINE	HELP CHAINLINE	
REAR HUSKY TOW	CHANGE TIRE	
PULL SHIRT		125.00
HOOKUP WHEEL TRACTOR	TRACTOR FOR TRAILER	
BACK OFF BRACKS	CHRDOLLIES	17.00
		100.00
		75.00
Storage 2 days @ 2.50/day		100.00
		165.00

ORACLE LK
 UNIT # de 13260371#33454633
 <IAAI TOW 13260371#33454633 TOWDOCK>
 Stock: 1283255 Shop Receipt

Date: 3/31/2014 09:04 AM
 Estimate ID: 14-3614253-01
 Estimate Version: 0
 Committed
 Profile ID: Fargo:all_part_types

Progressive

Damage Assessed By: Chris Larson 701-866-7763

Appraised For: TERESA HOWARD
 (701) 557-9941

Type of Loss: Auto
 Date of Loss: 3/24/2014
 Deductible: 500.00
 Claim Number: 14-3614253-01

Insured: [REDACTED]
 Owner: [REDACTED]
 Address: [REDACTED], MINOT, ND
 Telephone: Home Phone: [REDACTED]
 Contact Phone: [REDACTED]

Cell Phone: [REDACTED]

Mitchell Service: 911296

Description: 2010 Dodge Pickup R2500 SLT
 Body Style: 4D Pickup Crew 6' Bed 150" WB
 VIN: 3D7UT2CL8AG [REDACTED]

Drive Train: 6.7L Turbo Inj 6 Cyl Del 4WD

OEM/ALT: A

Search Code: FARGO1

Color: SILVER

Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING
 MANUAL AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN, ANTI-LOCK BRAKE SYS.
 AUXILIARY INPUT, SATELLITE RADIO, TOW HITCH RECEIVER, CHROME WHEELS, 4WD OR AWD
 FRONT AIR DAM, TINTED GLASS, TRIP COMPUTER, SIDE AIRBAGS, ANTI-THEFT SYSTEM
 AUTOMATIC HEADLIGHTS, SIDE HEAD CURTAIN AIRBAGS, AM/FM STEREO CD/MP3 PLAYER
 ELECTRONIC SHIFT TRANSFER CASE, FRONT SPLIT BENCH SEAT, KEYLESS ENTRY SYSTEM
 POWER DISC BRAKES, POWER HEATED EXTERIOR MIRRORS
 POWER SLIDING REAR PICKUP WINDOW

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	900500	BDY *	REPAIR	OTL	Existing	0.00	0.0*
2				excessive damage/rollover			

* - Judgment item

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Date: 3/31/2014 09:04 AM
 Estimate ID: 14-3614253-01
 Estimate Version: 0
 Committed
 Profile ID: Fargo:all_part_types

Estimate Totals

I. Labor Subtotals	<u>Units</u>	<u>Rate</u>	<u>Add'l Labor Amount</u>	<u>Sublet Amount</u>	<u>Totals</u>	II. Part Replacement Summary	<u>Amount</u>
Labor Summary	0.0				0.00	Total Replacement Parts Amount	0.00
III. Additional Costs					<u>Amount</u>	IV. Adjustments	<u>Amount</u>
Total Additional Costs					0.00	Insurance Deductible	500.00-
						Subtotal of Adjustments Exceeds Gross Total	
						Customer Responsibility	0.00
						I. Total Labor:	0.00
						II. Total Replacement Parts:	0.00
						III. Total Additional Costs:	0.00
						Gross Total:	0.00
						IV. Total Adjustments:	0.00
						Net Total:	0.00

Point(s) of Impact

13 Rollover (P)

Insurance Co: PROGRESSIVE

Inspection Site: IAA FARGO
 Address: 1650 E MAIN AVE
 WEST FARGO, ND 58076
 (701) 551-1122

THIS IS A DAMAGE ASSESSMENT ONLY--NOT AN AUTHORIZATION TO REPAIR -
 BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.
 IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT
 SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND
 AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HRR CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED DURING THE
 COURSE OF REPAIRS,
 CONTACT PROGRESSIVE FOR SUPPLEMENT HANDLING PROCEDURES.
 REPAIR SHOP MANAGER'S/AUTHORIZED REPRESENTATIVE'S SIGNATURE
 INDICATING AGREEMENT ON COST OF REPAIRS, TOWING/STORAGE CHARGES,

AND TO COMPLETE ALL LISTED REPAIRS: _____

ESTIMATED COMPLETION DATE: _____

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC PARTS

ESTIMATE RECALL NUMBER: 03/31/2014 09:04:23 14-3614253-01

Mitchell Data Version: OEM: JAN_14_V

Software Version: MAPP:JAN_14_V

7.0.467

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Page 2 of 3

Date: 3/31/2014 09:04 AM
Estimate ID: 14-3614253-01
Estimate Version: 0
Committed
Profile ID: Fargo:all_part_types

The replacement parts written on the estimate are intended to return the property to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in this estimate is defective or otherwise fails to meet industry standards for form, fit, finish, durability, functionality or safety, Progressive will arrange and pay for the replacement of the part, including associated repair costs and rental during these repairs, to the extent not covered by another warranty. This commitment applies as long as you own or lease the vehicle. If you have a problem with a replacement part, call Progressive at 1-800-274-4641.

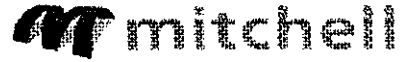
THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED BY IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE OR SUBSEQUENT ACCIDENT.

THIS GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF THE REPAIR PARTS THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY, PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF THESE PARTS.

KEYS TO PART ABBREVIATIONS

OEM = A new, Original Equipment Manufacturer Part
A/M = A new, After-Market part; also known as a new, Non-OEM part
USED = A used/recycled OEM part that is of Like Kind & Quality as the original
Recond / Recore = A used OEM part that has been reconditioned or remanufactured

This estimate may reflect the use of Paintless Dent Repair (PDR). If the vehicle cannot be returned to its pre-loss condition using the PDR method, or if PDR is not available locally, we will re-write this estimate to reflect conventional repair. Contact your local adjuster or call Progressive prior to repair at 1-800-274-4499.



Vehicle Valuation Report

Prepared for: Progressive Group of Insurance Companies
(800) 321-9843

Summary

Claim Information

Claim Number:	[REDACTED]	Version #:	1
Policy Number:	[REDACTED]	Coverage Type of Loss:	COLLISION
Owner:	[REDACTED]	Loss Date:	03/24/2014
Address:	[REDACTED]	Reported Date:	03/25/2014
	MINOT, ND [REDACTED]	Valuation Report Date:	03/31/2014 07:17:16
Owner Home Phone:	[REDACTED]	Valuation Report ID:	1004296519

Vehicle Information

Loss Vehicle:	2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD	Location:	ND 58701
VIN:	3D7UT2CL8AG [REDACTED]	Exterior Color:	
Mileage:	107,894 miles	License Plate:	
Title History:	No		

Valuation Summary

Base Value:	\$27,963.99
Loss Vehicle Adjustments	
Condition Adjustment:	-\$419.60
Prior Damage Adjustment:	\$0.00
After Market Parts Adjustment:	\$375.00
Refurbishment Adjustment:	\$0.00
Title History Adjustment:	\$0.00
Market Value:	\$27,919.39
Settlement Adjustments	
Deductible:	-\$500.00
Settlement Value:	\$27,419.39

Title History Comments:

Loss Vehicle Detail

Loss vehicle: **2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD**

Standard Equipment

Exterior

8600-Lb Gross Vehicle Weight Rating	Automatic Headlights
Chrome Steel Wheels, 17-In. X 8-In.	Class IV Tow Hitch Receiver
Fold-Down Tailgate	Front Air Dam
Front and Rear Chrome Bumpers	Halogen Headlights
Pickup Truck Cargo Box Light	Rear Step-Up Bumper
Towing Prep Package Includes 4-Pin and 7-Pin Wiring Provisions	

Interior

AM/FM Radio With 6 Speakers Total, CD Player, MP3 Player, Sirius(R) Satellite Radio (Includes 1 Year Of Service, Unavailable In Hawaii)	Cloth Seats
Compass	Cruise Control
Dual Black Folding Power Adjustable Heated Exterior Rearview Mirrors	Front 40/20/40 Split Folding Reclining Bench Seat With Adjustable Headrests and Fold-Down Center Armrest
Front Auxiliary Audio Input Jack	Front Dual Sunvisors
Manual Air Conditioning	Passenger Vanity Mirror
Power Sliding Rear Pickup Truck Window	Power Windows With Front One-Touch Up and One-Touch Down
Radio Antenna	Rear Folding Bench Seat
Tinted Glass	Trip Computer
Variable Intermittent Windshield Wipers	

Mechanical

4-Wheel Anti-Lock Brakes	Automatic Locking Hubs
Electronic Transfer Case	Front Power Disc and Rear Power Disc Brakes
Part Time 4-Wheel Drive	Power Rack and Pinion Steering
Tilt Steering Column	

Safety

Driver Airbag With Multi-Stage Deployment	Front and Rear 3-Point Seatbelts
Front and Rear Side Head Curtain Airbags	Front Seatbelt Height Adjusters
Front Side Airbags	Keyless Entry Operated Via Key Fob
L A T C H	Locking Pickup Truck Tailgate
Multi-Function Remote Operates Door Lock/Unlock and Panic Alarm	Panic Alarm
Passenger Airbag With Multi-Stage Deployment	Power Door Locks Operated Via Remote and Internal Switch
Rear 3-Point Center Seatbelt	Side Guard Door Beams
Vehicle Anti-Theft Via Sentry Key(R) Engine Immobilizer	

Loss Vehicle Base Value

Loss vehicle: 2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD

Comparable Vehicle Information

Search Radius used for this valuation: 300 miles from loss vehicle zip/postal code.

Typical Mileage for this vehicle: 51,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2010 RAM 2500 SLT CREW CAB PKP 6.7TURBO DIESEL A 4WD	102,395	58504	100 miles	\$29,693.00 List Price	\$27,585.00
2	2010 RAM 2500 SLT CREW CAB PKP 8 5.7NORMAL GAS A 4WD	47,195	58601	111 miles	\$28,999.00 List Price	\$27,006.30
3	2010 RAM 2500 SLT CREW CAB PKP 6.7TURBO DIESEL A 4WD	71,200	58301	112 miles	\$32,995.00 List Price	\$28,500.77
4	2010 RAM 2500 SLT CREW CAB PKP 6.7TURBO DIESEL A 4WD	70,514	56501	274 miles	\$35,000.00 List Price	\$30,149.45
5	2010 RAM 2500 SLT CREW CAB PKP 8 5.7NORMAL GAS A 4WD	42,092	57783	278 miles	\$29,200.00 List Price	\$26,577.64
Base Value:						\$27,963.99

Loss Vehicle Adjustments

Loss vehicle: 2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD

Condition Adjustments

Condition Adjustment:	-\$419.60	Overall Condition: 2.86-Good	Typical Vehicle Condition: 3.00
-----------------------	-----------	------------------------------	---------------------------------

Category	Condition		Comments
Interior			
SEATS	2 Fair		large tear driver seat, burns
DASH/CONSOLE	Typical		unable to rate
CARPET	Typical		unable to rate
GLASS	Typical		unable to rate
HEADLINER	Typical		unable to rate
DOORS/INTERIOR PANELS	Typical		unable to rate
Exterior			
PAINT	Typical		unable to rate
VINYL/CONVERTIBLE TOP	Typical		
TRIM	Typical		unable to rate
BODY	Typical		unable to rate
Mechanical			
TRANSMISSION	Typical		unable to rate
ENGINE	Typical		unable to rate
Tire	3 Good		6/7/18

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

After Market Parts and OEM Equipment Adjustments

Category	Description	Adjustment Type	Purchase Date	Amount Paid	Adjustment Amount
MECHANICAL	EXHAUST (PERFORMANCE) - MUFFLER OR HEADERS	INSTANT QUOTE			\$130.00
EXTERIOR	HITCH - BALL MOUNT	INSTANT QUOTE			\$0.00
EXTERIOR	HITCH - GOOSENECK	INSTANT QUOTE			\$190.00
MECHANICAL	TRAILER BRAKE	INSTANT QUOTE			\$55.00

Comparable Vehicles

Loss vehicle: 2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD

Comparable Vehicles

1	2010 RAM 2500 SLT CREW CAB PKP 6 6.7 TURBO DIESEL A4WD	List Price: \$29,893.00		
VIN: 3D7UT2CL3AG [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: 2235A	Projected Sold Adjustment			-\$1,687.00
Listing Date: 01/29/2014	Mileage: 107,894	102,395		-\$226.31
ZIP/Postal Code: 58504	Equipment			
Distance from Loss Vehicle: 100 miles	Rear Limited Slip Differential: No	Yes		-\$194.89
Source: FRANCHISE WEB LISTING - CARS.COM			Total Adjustments:	-\$2,107.20
TORGERSON AUTO CENTER			Adjusted Price:	\$27,585.80
2121 E BISMARCK EXPY				
BISMARCK ND 58504				
701-751-5099				
Comparable Vehicle Option Details:				
Rear Limited Slip Differential				
2	2010 RAM 2500 SLT CREW CAB PKP 8 5.7 NORMAL GAS A4WD	List Price: \$28,999.00		
VIN: 3D7TT2CT9AG [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: 5829A	Projected Sold Adjustment			-\$1,647.00
Listing Date: 03/19/2014	Vehicle Configuration Adjustment			\$5,275.86
ZIP/Postal Code: 58601	Mileage: 107,894	47,195		-\$5,621.56
Distance from Loss Vehicle: 111 miles			Total Adjustments:	-\$1,992.70
Source: FRANCHISE DEALER WEB LISTING - AUTOTRADER.COM			Adjusted Price:	\$27,006.30
CHARBONNEAU CAR CENTER				
346 1ST ST W				
DICKINSON ND 58601				
701-456-2277				

3	2010 RAM 2500 SLT CREW CAB PKP 6 6.7 TURBO DIESEL A4WD	List Price: \$32,995.00	
VIN:	3D7UT2CL7AG [REDACTED]		
Stock No:			
Listing Date:	12/16/2013		
ZIP/Postal Code:	58301		
Distance from Loss Vehicle:	112 miles		
Source:	FRANCHISE DEALER WEB LISTING - VAST.COM DEVILS LAKE CHRYSLER CENTER 302 4TH STREET NW DEVILS LAKE ND 58301 701-662-2124		
	Adjustments	Loss Vehicle This Vehicle Amount	
	Projected Sold Adjustment		-1,874.00
	Mileage	107,894 71,200	-2,620.23
		Total Adjustments:	-4,494.23
		Adjusted Price:	\$28,500.77

4	2010 RAM 2500 SLT CREW CAB PKP 6 6.7 TURBO DIESEL A4WD	List Price: \$35,000.00	
VIN:	3D7UT2CL3AG [REDACTED]		
Stock No:	6313A		
Listing Date:	03/01/2014		
ZIP/Postal Code:	56501		
Distance from Loss Vehicle:	274 miles		
Source:	FRANCHISE WEB LISTING - CARS.COM WEBBER FAMILY MOTORS 1389 WENNER RD DETROIT LAKES MN 56501 218-847-2601		
	Adjustments	Loss Vehicle This Vehicle Amount	
	Projected Sold Adjustment		-1,988.00
	Mileage	107,894 70,514	-2,862.55
		Total Adjustments:	-4,850.55
		Adjusted Price:	\$30,149.45

5	2010 RAM 2500 SLT CREW CAB PKP 8 5.7 NORMAL GAS A4WD	List Price: \$29,200.00			
VIN:	3D7TT2CT8AG [REDACTED]	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:	7814A	Projected Sold Adjustment:			-\$1,659.00
Listing Date:	02/18/2014	Vehicle Configuration Adjustment			\$5,312.32
ZIP/Postal Code:	57783	Mileage:	107,894	42,092	-\$6,276.68
Distance from Loss Vehicle:	278 miles				Total Adjustments: -\$2,622.36
Source:	FRANCHISE DEALER WEB LISTING - AUTOTRADER.COM JUNEKS CHRYSLER DODGE 644 W JACKSON BLVD SPEARFISH SD 57783 605-642-2651				Adjusted Price: \$28,577.64

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2010 RAM 2500 SLT	CREW CAB PKP 6.7L 8 Cyl Diesel 4WD	\$46,700.00
2010 RAM 2500 SLT	CREW CAB PKP 8 5.7 NORMAL GAS A 4WD	\$38,680.00

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments:

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Vehicle Configuration Adjustment- an adjustment for differences in configuration between the comparable vehicle and the loss vehicle (e.g. differences in trim).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:
Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:
Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:
Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:
Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

Progressive Group of Insurance Companies

Settlement Summary**Claim Information**

Claim Number: [REDACTED]	Coverage Type of Loss: COLLISION
Policy Number: [REDACTED]	Loss Date: 03/24/2014
Owner: [REDACTED]	Reported Date: 03/25/2014
	Valuation Report ID: 1004295519

Vehicle Information

Loss Vehicle: 2010 RAM 2500 SLT CREW CAB PKP 6.7L 6 Cyl Diesel A 4WD	Location: ND 58701
VIN: 3D7UT2CL8AG [REDACTED]	Exterior Color:
Mileage: 107,894 miles	License Plate:
Title History: No	Title History Comments:

Loan Information

Lien Holder Payoff:	\$0.00
Loan/Lease Payoff Coverage:	\$0.00

Payment Information

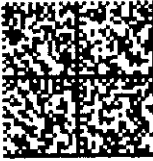
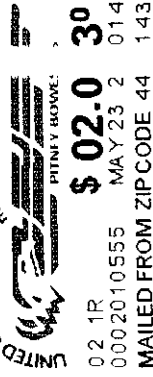
Lien Holder Payment(s):	\$0.00
Net to Owner:	\$27,424.39

Settlement

Stated Amount:	\$0.00
Actual Cash Value:	\$27,919.39
Base Value:	\$27,963.99
Title History Adjustment:	-\$0.00
Refurbishment Adjustment:	\$0.00
After Market Parts Adjustment:	\$375.00
Condition Adjustment:	-\$419.60
Prior Damage Adjustment:	-\$0.00
Market Value:	\$ 27,919.39
Settlement Adjustment(Pre-Tax):	\$0.00
Fees:	\$5.00
Taxes:	\$0.00
Company Obtains:	\$0.00
Net Settlement:	\$27,924.39
Settlement Adjustment(Post-Tax):	\$0.00
Deductible:	-\$500.00
Other Adjustments:	\$ 0.00
Total Settlement:	\$27,424.39

Adjuster License #:

Comments:



02 1R
0002010555
MAY 23 2 014
MAILED FROM ZIP CODE 44 143

PITNEY BOWES
\$ 02.0

30

Chrysler

P.O. Box 218004

Auburn Hills, MI 48321

PROGRESSIVE

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

3 insurance subrogation claim

FAX TRANSMISSION

To:
From: Esurance
Subject: Your Claim [REDACTED] Our Claim : EXP [REDACTED]

Message: September 11, 2014

Fax # (586) 497-2112

Chrysler, Special Investigation
Attn: Jay Susalla/ Claim 25524512
PO Bo x218004
Auburn Hills, MI 48321

Your Insured	:	Chrysler Corporation
Your Claim/Policy#	:	25524512
Our Insured	:	[REDACTED]
Our Claim	:	EXP-[REDACTED]
Date of Loss	:	08/14/2014
Collision Paid	:	\$ 22,257.50
Deductible	:	\$ 1000.00
Total Amount Due	:	\$ 23,257.50 salvage pending

Base Vehicle Value \$ 22,150.00
Vehicular Sales Tax 5.00% \$ 1,107.50
Total \$ 23,257.50

Based upon our investigation, we have concluded that your insured is responsible for the above-referenced loss. Please accept this letter as formal notice of our subrogation rights. Our final supporting documents will be forwarded upon the sale of salvage. Please include our claim number on any correspondence for identification.

In order to assist you in evaluating and processing the subrogation claim we are presenting, we may provide nonpublic personal information about our customers. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process our subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

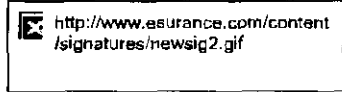
Janeen Moreno

Janeen Moreno
Subrogation Specialist
On behalf of: Esurance Property and Casualty Insurance Company
Phone: (800) 343-7262 EXT 3551
E-mail address: jmoreno@esurance.com

**LEGAL PHOTOS RETAINED IN DOCUMENT
RETENTION**

Janeen Moreno

Senior Subrogation Specialist, C.A.S.A.
T 916-626-3551 F 800-420-5645
jmoreno@esurance.com



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Reports Admin Profile im/cenval

Diary Audit EXP-0183501 FLA-0168991 PHX-0091432 ESU-0183560 PHX-0090228 PHX-0091289 PHX-0089929

NYA-0092431

View Checks: EXP-0183501 - DOL: 08/14/2014 [REDACTED]

Clear Filter Apply Filter Void Check Reverse Check Edit Check Transfer Payment Associate Ledger

Filters

Checks

Check #	Check Date	Amount	Payee Name	Party	Reserve Group	Payment Category	Payment Method	Account
8032153	09/04/2014	7602.70	[REDACTED]	[REDACTED]		F	Stop pay	Loss
8032152	09/04/2014	15654.80	[REDACTED]	[REDACTED]	Collision	N	Branch Check	Loss
8032617	09/03/2014	145.00	[REDACTED]	[REDACTED]	Collision	N	EFT	ALAE
185029	09/09/2014	6602.70	[REDACTED]	[REDACTED]	Collision	F	EFT	Loss

Page: 1 of 1

10

1 - 4 of 4 Checks

Check

Electronic Funds Transfer	Cleared	Check Num: 185029
	09/09/2014	Check Date: 09/09/2014
Pay to the order of: [REDACTED]		\$6,602.70
Six Thousand Six Hundred Two and 70/100 Dollars		

CLAIMSOLUTION, INC.
ALL SUPPLEMENTS MUST HAVE PRIOR APPROVAL.
PLEASE VISIT OUR WEBSITE WWW.CLAIMSOLUTION.COM TO SUBMIT A REQUEST
WE WILL ALSO ACCEPT AN EMAIL REQUEST SUPPLEMENTS@CLAIMSOLUTION.COM
PHONE: 913-322-2300 FAX:913-322-2301

*** ESTIMATE ***

08/20/2014 05:28 PM

Owner

Owner: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Control Information

Claim # : [REDACTED]
Loss Date/Time: 08/20/2014 05:26 PM
Deductible: \$1,000.00
File # : 575668

Insured Policy # : [REDACTED]
Loss Type: Collision

Accounting # :

Ins. Company: Claimsolution
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Work/Day: (913)322-2300
FAX:

Insured: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Inspection

Inspection Date: 08/20/2014 05:27 PM
Inspection Location:
Address: 2741 390TH ST
City State Zip: Osage, IA 50461
Primary Impact: Right Side

Inspection Type: Field
Contact: [REDACTED]
Work/Day:
FAX:
Secondary Impact: Undercarriage

Appraiser Name: Jay Johnson
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Appraiser License # :
Work/Day: (913)322-2300
FAX:

Repairer

Target Complete Date/Time:

Days To Repair: 15

Vehicle

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
6cyl 6.7L Turbo Diesel
5 Speed Automatic

Lic.Plate: [REDACTED]
Lic Expire:
Prod Date:
Veh Insp# :

Lic State: IA
VIN: 3D7KS28A18G [REDACTED]
Mileage: 142,508
Mileage Type: Actual

2008 Dodge Ram 2500/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Condition: Good **Code:** N8382C
Ext. Color: **Int. Color:** DARK
Ext. Refinish: Two-Stage **Int. Refinish:**
Ext. Paint Code: RED **Int. Trim Code:**

Options

4-Wheel Drive	AM/FM CD Player	Air Conditioning
Anti-Lock Brakes	Auto Locking Hubs (4WD)	Bodyside Moldings
Camper/Towing Package	Center Console	Chrome Step Bumper
Clearance Lights	Cruise Control	Dual Airbags
Fender Flares	Fog Lights	Full Size Spare Tire
Heated Power Mirrors	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Limited Slip Differential	Overhead Console
Polished Alloy Wheels	Power Brakes	Power Door Locks
Power Steering	Power Take-Off Provision	Power Windows
Privacy Glass	Rear Bench Seat	Skid Plates
Split Front Bench Seat	Tachometer	Tilt Steering Wheel
Tinted Glass	Trailer Hitch	Trip Computer
Vinyl Seats	Winch	

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Front Bumper									
1	EP	6		Bumper,Front	QUAL. REPL. PRT. RPT	\$477.00		2.8	SM
2	EP	33		Filler,Front Bumper	QUAL. REPL. PRT. RPT	\$84.00		INC	SM
3	L	33		Filler,Front Bumper	Refinish			1.8	RF
4	E	47		Hook,Front Bumper Tow LT	52020587AB	\$134.00		0.4	SM
Front End Panel And Lamps									
5	E	28		Grille Assembly	55077778AF	\$467.00		0.3	SM
6	PC	42		Headlamp Assy,Halogen RT	Replace PXN Reconditioned	\$191.63		0.3	SM
7	N	973		Headlamps Aim	Additional Labor			0.4	SM
8	N	980		Fog Lamps Aim	Additional Labor			0.3	SM
9	PC	57		Lamp Assembly,Fog R I	Replace PXN Reconditioned	\$89.97		0.2	SM
Front Body And Windshield									
10	I	104		Fender,Front RT	Repair			3.0*	SM
11	L	104		Fender,Front RT	Refinish			2.4	RF
12	E	509		Nameplate,Fender RT	55078116AA	\$52.25		0.2	SM
13	RI	110		Mast,Antenna RT	R & I Assembly			0.1	SM
14	RI	113		Cover,Antenna RT	R & I Assembly			INC	SM
Front Suspension									
15	E	681		Arm,Front Suspension L/F	52013797AC	\$97.60		0.2	ME
16	E	684		Arm,Front Suspension L/F	52013798AB	\$159.00		0.2	ME
17	E	682		Arm,Front Suspension R/F	52013797AC	\$97.60		0.8	ME
18	E	685		Arm,Front Suspension R/F	52013798AB	\$159.00		0.2	ME
19	EU	679		Front Axle Assembly	LIKE KIND & QUAL.PRT	\$2,450.00*	+25.00	4.0	ME
>> Hickman Auto 866-279-0381									
Steering									
20	E	721		Damper,Steering Gear	5154661AC	\$119.00		INC	ME
21	E	689		Linkage Assy,Steering	52122362AL	\$350.00		0.3	ME
22	E	720		Arm,Steering Pitman	68039930AA	\$43.10		0.1	ME
23		742		End,Tie Rod Outer L/F	Replace OEM			INC	ME

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Cab And Components

24	I	51	Panel,Bodyside Front RT	Repair		1.5*	SM
25	L	51	# Panel,Bodyside Front RT	Refinish		4.5*	RF
			# = 10, 13				
26	TE	307	Board,Running	Partial Replace Price	\$634.00	1.0*	SM

Front Doors

27	I	208	Door Shell,Front RT	Repair		2.0*	SM
28	L	208	Door Shell,Front RT	Refinish		3.4	RF
29	RI	278	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
30	RI	232	Pnl,Inner Door Trim RT	R & I Assembly		INC	SM
31	E	602	N/Plate,Front Door RT	55372894AA	\$70.95	0.2	SM
32	E	474	Mirror,Outer R/C LT	55077445AO	\$537.00	0.7	SM
33	RI	475	Mirror,Outer R/C RT	R & I Assembly		0.3	SM
34	RI	252	Channel,Front Glass Ru RT	R & I Assembly		0.2	SM
35	RI	228	Handle,Front Door Otr RT	R & I Assembly		1.3	SM

Rear Doors

36	I	288	Door Shell,Rear RT	Repair		2.0*	SM
37	L	288	Door Shell,Rear RT	Refinish		2.6	RF
38	RI	332	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
39	RI	328	Pnl,Inner Door Trim RT	R & I Assembly		0.4	SM
40	RI	302	Channel,Rear Glass Run RT	R & I Assembly		0.2	SM
41	RI	423	Handle,RR Door Outer RT	R & I Assembly		0.9	SM

Bed

42	I	315	Panel,Bedside Outer LT	Repair		2.0*	SM
43	L	315	Panel,Bedside Outer LT	Refinish		3.3	RF
44	I	316	Panel,Bedside Outer RT	Repair		4.5*	SM
45	L	316	Panel,Bedside Outer RT	Refinish		2.7	RF
46	RI	523	Cover,Tonneau	R & I Assembly		0.4	SM
47	RI	511	Compl Bed Assy R & I	R & I Assembly		3.0	SM

Back Glass

48	RI	382	Back Glass R & I	R & I Assembly		INC	SM
49	EC	370	Sealant Kit,Back Glass	QUALITY REPL. PART	\$19.95*	0.0*	SM

Rear Body, Lamps And Floor Pan

50	RI	533	Taillamp Assembly LT	R & I Assembly		0.3	SM
51	RI	534	Taillamp Assembly RT	R & I Assembly		0.3	SM

Manual Entries

52	SB	M03	Flex Additive	Sublet Repair	\$6.00*		RF
53	SB	M14	Corrosion Protection	Sublet Repair	\$5.00*	0.3*	RF
54	L	M15	Color Tint	Refinish		0.5*	RF
55	SB	M17	Cover Car Exterior	Sublet Repair	\$10.00*	0.3*	RF
56	I	M18	Set-Up And Measure	Repair		2.0*	FR
57	I	M44	Frame Twist	Repair		2.5*	FR
58	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*		SM
59	RI		R&I goose neck	R & I Assembly		2.0*	SM*
60	SB		Front End Alignment	Sublet Repair	\$59.95*		SM*
61	SB		Bedliner spray on sides	Sublet Repair	\$1,450.00*	+25.00	SM*
62	I		Remove sprayon bedliner	Repair		14.0*	SM*
			>> all of right side and left box side panel				
63	SB		LKQ Shipping	Sublet Repair	\$150.00*		SM*

63 Items

MC Message

- 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
- 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Estimate Total & Entries

Gross Parts		\$2,920.50	
Other Parts		\$3,312.55	
Paint Materials		\$784.80	
Line Item Markup		\$612.50	
Parts & Material Total			\$7,630.35
Tax on Parts & Material	@ 7.000%		\$534.12

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$56.00	15.9	29.7	45.6	\$2,553.60
Mech/Elec (ME)	\$56.00	5.8		5.8	\$324.80
Frame (FR)	\$56.00		4.5	4.5	\$252.00
Refinish (RF)	\$56.00	21.2	0.6	21.8	\$1,220.80
Paint Materials	\$36.00				

Labor Total			77.7 Hours		\$4,351.20
Tax on Labor	@ 7.000%			\$304.58	
Sublet Repairs				\$2,046.45	
Tax on Sublet	@ 7.000%			\$143.25	
Gross Total					\$15,009.95
Less: Deductible					\$1,000.00-
Net Total					\$14,009.95

Alternate Parts Y/04/04/00/00/00 CUM 04/04/00/00/00 Zip Code: 50009 des moines
 Recycled Parts NOT REQUESTED

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**3.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
 ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.**

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2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
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EI = Partial Replace Labor	EP = QUAL. REPL. PRT. RPT	EU = LIKE KIND & QUAL.PRT
TE = Partial Replace Price	PM = Replace PXN Reman/Rebilt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
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CG = Chipguard	RI = R & I Assembly	P = INSPECT
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2008 Dodge Ram 250/7500 Power Wagon 4 DR Ext Cab Short Bed
Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Estimate Summary Page

Jay Johnson

Gross Total	\$15,009.95
Less: Deductible	\$1,000.00-
Net Total	\$14,009.95

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THIS ESTIMATE IS NOT AN AUTHORIZATION TO REPAIR THE VEHICLE. CLAIMSOLUTION INC CANNOT AUTHORIZE ANY REPAIRS OR TEARDOWNS. AUTHORIZATION TO REPAIR OR DO A PARTIAL TEARDOWN MUST COME FROM THE OWNER OF THE VEHICLE. CLAIMSOLUTION INC. DOES NOT ISSUE PAYMENT FOR THE REPAIRS. CONTACT OWNER OR THE LISTED INSURANCE COMPANY REGARDING ALL PAYMENTS. ALL ESTIMATES WRITTEN ARE SUBJECT TO THE INSURANCE CARRIER'S REVIEW AND AT THEIR DECRETION MAY MAKE CHANGES TO THIS ESTIMATE IN ACCORDANCE TO THEIR COMPANY POLICY. ALL SUPPLEMENTS TO THE ORIGINAL ESTIMATE MUST HAVE AUTHORIZATION FROM CLAIMSOLUTION OR THE INSURANCE COMPANY LISTED PRIOR TO COMPLETING ANY ADDITIONAL REPAIRS OR PARTS REPLACEMENT. IF NOT YOUR SUPPLEMENT MAY BE DENIED BASED ON THIS DISCLAIMER.



MARKET VALUATION REPORT

CLAIM INFORMATION

Owner:

Insured:

Loss Vehicle:



2008 Dodge Ram 2500 4X4

Report Reference Number:

Claim Reference:

Adjuster:

52825358

Dames Melanle



CCC ONE[®]

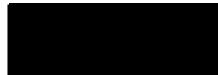
MARKET VALUATION REPORT

CLAIM INFORMATION

Owner:

Insured:

Loss Vehicle:



2008 Dodge Ram 2500 4X4

Report Reference Number:

Claim Reference:

Adjuster:



EXP018350-01

Damas, Melanie

FAX TRANSMISSION

To:
From: Esurance
Subject: Your Claim : [REDACTED] Our Claim : [REDACTED]

Message: September 11, 2014

Fax # (586) 497-2112

Chrysler, Special Investigation
Attn: Jay Susalla/ Claim [REDACTED]
PO Bo x218004
Auburn Hills, MI 48321

Your Insured	:	Chrysler Corporation
Your Claim/Policy#	:	[REDACTED]
Our Insured	:	[REDACTED]
Our Claim	:	EXP-[REDACTED]
Date of Loss	:	08/14/2014
Collision Paid	:	\$ 22,257.50
Deductible	:	\$ 1000.00
Total Amount Due	:	\$ 23,257.50 salvage pending

Base Vehicle Value \$ 22,150.00
Vehicular Sales Tax 5.00% \$ 1,107.50
Total \$ 23,257.50

Based upon our investigation, we have concluded that your insured is responsible for the above-referenced loss. Please accept this letter as formal notice of our subrogation rights. Our final supporting documents will be forwarded upon the sale of salvage. Please include our claim number on any correspondence for identification.

In order to assist you in evaluating and processing the subrogation claim we are presenting, we may provide nonpublic personal information about our customers. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process our subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

Janeen Moreno

Janeen Moreno
Subrogation Specialist
On behalf of: Esurance Property and Casualty Insurance Company
Phone: (800) 343-7262 EXT 3551
E-mail address: jmoreno@esurance.com

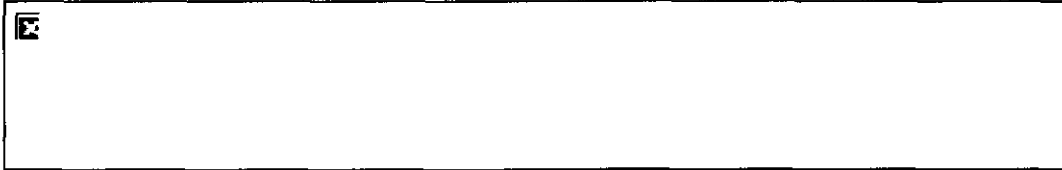
Janeen Moreno

Senior Subrogation Specialist, CASA
T 916-420-3551 F 800-420-5645
jmoreno@esurance.com

 <http://www.esurance.com/content/signatures/neweig2.gif>

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New Jersey - 866.493.1819	Madison - 866.691.1902	Denver - 866.691.1904
Tampa - 800.421.6847	New York - 866.754.9914	Phoenix - 800.963.6942

www.esurance.com

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Reports Admin Profile im/central
 Diary Audit EXP-0183501 FLA-0168991 PHX-0091432 ESU-0183560 PHX-0090228 PHX-0091289 PHX-0089929

NYA-0092431

View Checks: EXP-0183501 - DOL: 08/14/2014 - [REDACTED]

Clear Filter Apply Filter Print Check Reverse Check Edit Check Transfer Payment Associate with Invoice

Filters

Checks

Check #	Check Date	Amount	Payee Name	Party	Reserve Group	Payment Category	Payment Method	Account
8032153	09/04/2014	7602.70	[REDACTED]	[REDACTED]		F	Stop pay	Loss
8032152	09/04/2014	15654.80	[REDACTED]	[REDACTED]	Collision	N	Branch Check	Loss
6032617	09/03/2014	145.00	[REDACTED]	[REDACTED]	Collision	N	EFT	ALAE
185029	09/09/2014	6602.70	[REDACTED]	[REDACTED]	Collision	F	EFT	Loss

Page 1 of 1 10 1 - 4 of 4 Checks

Check

Cleared	Check Num: 185029
Electronic Funds Transfer	Check Date: 09/09/2014
Pay to the order of: [REDACTED]	\$6,602.70
Six Thousand Six Hundred Two and 70/100 Dollars	

CLAIMSOLUTION, INC.
ALL SUPPLEMENTS MUST HAVE PRIOR APPROVAL.
PLEASE VISIT OUR WEBSITE WWW.CLAIMSOLUTION.COM TO SUBMIT A REQUEST
WE WILL ALSO ACCEPT AN EMAIL REQUEST SUPPLEMENTS@CLAIMSOLUTION.COM
PHONE: 913-322-2300 FAX:913-322-2301

*** ESTIMATE ***

08/20/2014 05:28 PM

Owner

Owner: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Control Information

Claim #: [REDACTED]
Loss Date/Time: 08/20/2014 05:26 PM
Deductible: \$1,000.00
File #: 575668

Insured Policy #: [REDACTED]
Loss Type: COLLISION

Accounting #:

Ins. Company: Claimsolution
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Work/Day: (913)322-2300
FAX:

Insured: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Inspection

Inspection Date: 08/20/2014 05:27 PM
Inspection Location:
Address: 2741 390TH ST
City State Zip: Osage, IA 50461
Primary Impact: Right Side

Inspection Type: Field
Contact: [REDACTED]
Work/Day:
FAX:
Secondary Impact: Undercarriage

Appraiser Name: Jay Johnson
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Appraiser License #: [REDACTED]
Work/Day: (913)322-2300
FAX:

Repairer

Target Complete Date/Time:

Days To Repair: 15

Vehicle

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
6cyl 6.7L Turbo Diesel
5 Speed Automatic

Lic.Plates: [REDACTED]
Lic Expire:
Prod Date:
Veh Insp#:

Lic State: IA
VIN: 3D7KS28A18G [REDACTED]
Mileage: 142,508
Mileage Type: Actual

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Condition: Good
Ext. Color:
Ext. Refinish: Two-Stage
Ext. Paint Code: RED

Code: N8382C
Int. Color: DARK
Int. Refinish:
Int. Trim Code:

Options

4-Wheel Drive	AM/FM CD Player	Air Conditioning
Anti-Lock Brakes	Auto Locking Hubs (4WD)	Bodyside Moldings
Camper/Towing Package	Center Console	Chrome Step Bumper
Clearance Lights	Cruise Control	Dual Airbags
Fender Flares	Fog Lights	Full Size Spare Tire
Heated Power Mirrors	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Limited Slip Differential	Overhead Console
Polished Alloy Wheels	Power Brakes	Power Door Locks
Power Steering	Power Take-Off Provision	Power Windows
Privacy Glass	Rear Bench Seat	Skid Plates
Split Front Bench Seat	Tachometer	Tilt Steering Wheel
Tinted Glass	Trailer Hitch	Trip Computer
Vinyl Seats	Winch	

Damages

Line Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Front Bumper								
1	EP	6	Bumper,Front	QUAL. REPL. PRT. RPT	\$477.00		2.8	SM
2	EP	33	Filler,Front Bumper	QUAL. REPL. PRT. RPT	\$84.00		INC	SM
3	L	33	Filler,Front Bumper	Refinish			1.8	RF
4	E	47	Hook,Front Bumper Tow LT	52020587AB	\$134.00		0.4	SM
Front End Panel And Lamps								
5	E	28	Grille Assembly	55077778AF	\$467.00		0.3	SM
6	PC	42	Headlamp Assy,Halogen RT	Replace PXN Reconditioned	\$191.63		0.3	SM
7	N	973	Headlamps Aim	Additional Labor			0.4	SM
8	N	980	Fog Lamps Aim	Additional Labor			0.3	SM
9	PC	57	Lamp Assembly,Fog RT	Replace PXN Reconditioned	\$89.97		0.2	SM
Front Body And Windshield								
10	I	104	Fender,Front RT	Repair			3.0*	SM
11	L	104	Fender,Front RT	Refinish			2.4	RF
12	E	509	Nameplate,Fender RT	55078116AA	\$52.25		0.2	SM
13	RI	110	Mast,Antenna RT	R & I Assembly			0.1	SM
14	RI	113	Cover,Antenna RT	R & I Assembly			INC	SM
Front Suspension								
15	E	681	Arm,Front Suspension L/F	52013797AC	\$97.60		0.2	ME
16	E	684	Arm,Front Suspension L/F	52013798AB	\$159.00		0.2	ME
17	C	682	Arm,Front Suspension R/F	52013797AC	\$97.60		0.8	MC
18	E	685	Arm,Front Suspension R/F	52013798AB	\$159.00		0.2	ME
19	EU	679	Front Axle Assembly	LIKE KIND & QUAL.PRT	\$2,450.00*	+25.00	4.0	ME
>> Hickman Auto 866-279-0381								
Steering								
20	E	721	Damper,Steering Gear	5154661AC	\$119.00		INC	ME
21	E	689	Linkage Assy,Steering	52122362AL	\$350.00		0.3	ME
22	E	720	Arm,Steering Pitman	68039930AA	\$43.10		0.1	ME
23		742	End,Tie Rod Outer L/F	Replace OEM			INC	ME

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Cab And Components

24	I	51	Panel,Bodyside Front RT	Repair		1.5*	SM
25	L	51	# Panel,Bodyside Front RT	Refinish		4.5*	RF
			# = 10, 13				
26	TE	307	Board,Running	Partial Replace Price	\$634.00	1.0*	SM

Front Doors

27	I	208	Door Shell,Front RT	Repair		2.0*	SM
28	L	208	Door Shell,Front RT	Refinish		3.4	RF
29	RI	278	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
30	RI	232	Pnl,Inner Door Trim RT	R & I Assembly		INC	SM
31	E	602	N/Plate,Front Door RT	55372894AA	\$70.95	0.2	SM
32	E	474	Mirror,Outer R/C LT	55077445AO	\$537.00	0.7	SM
33	RI	475	Mirror,Outer R/C RT	R & I Assembly		0.3	SM
34	RI	252	Channel,Front Glass Ru RT	R & I Assembly		0.2	SM
35	RI	228	Handle,Front Door Otr RT	R & I Assembly		1.3	SM

Rear Doors

36	I	288	Door Shell,Rear RT	Repair		2.0*	SM
37	L	288	Door Shell,Rear RT	Refinish		2.6	RF
38	RI	332	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
39	RI	328	Pnl,Inner Door Trim RT	R & I Assembly		0.4	SM
40	RI	302	Channel,Rear Glass Run RT	R & I Assembly		0.2	SM
41	RI	423	Handle,RR Door Outer RT	R & I Assembly		0.9	SM

Bed

42	I	315	Panel,Bedside Outer LT	Repair		2.0*	SM
43	L	315	Panel,Bedside Outer LT	Refinish		3.3	RF
44	I	316	Panel,Bedside Outer RT	Repair		4.5*	SM
45	L	316	Panel,Bedside Outer RT	Refinish		2.7	RF
46	RI	523	Cover,Tonneau	R & I Assembly		0.4	SM
47	RI	511	Compl Bed Assy R & I	R & I Assembly		3.0	SM

Back Glass

48	RI	382	Back Glass R & I	R & I Assembly		INC	SM
49	EC	370	Sealant Kit,Back Glass	QUALITY REPL. PART	\$19.95*	0.0*	SM

Rear Body, Lamps And Floor Pan

50	RI	533	Taillamp Assembly LT	R & I Assembly		0.3	SM
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 Recycled Parts NOT REQUESTED

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ET = Partial Replace Labor	EP = QUAL. REPL. PRT. RPT	EU = LIKE KIND & QUAL.PRT
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L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
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2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Estimate Summary Page

Jay Johnson

Gross Total	\$15,009.95
Less: Deductible	\$1,000.00-
Net Total	\$14,009.95

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CCC ONE[®]

MARKET VALUATION REPORT

CLAIM INFORMATION

Owner:

Insured:

Loss Vehicle:

2008 Dodge Ram 2500 4X4

Report Reference Number:

Claim Reference:

Adjuster:

52825358

Damon Molano

FAX TRANSMISSION

To:
From: Esurance
Subject: Your Claim : [REDACTED] Our Claim : EXP-[REDACTED]

Message: September 11, 2014

Fax # (586) 497-2112

Chrysler, Special Investigation
Attn: Jay Susalla/ Claim 25524512
PO Bo x218004
Auburn Hills, MI 48321

Your Insured	:	Chrysler Corporation
Your Claim/Policy#	:	[REDACTED]
Our Insured	:	[REDACTED]
Our Claim	:	EXP-0183501
Date of Loss	:	08/14/2014
Collision Paid	:	\$ 22,257.50
Deductible	:	\$ 1000.00
Total Amount Due	:	\$ 23,257.50 salvage pending

Base Vehicle Value \$ 22,150.00
Vehicular Sales Tax 5.00% \$ 1,107.50
Total \$ 23,257.50

Based upon our investigation, we have concluded that your insured is responsible for the above-referenced loss. Please accept this letter as formal notice of our subrogation rights. Our final supporting documents will be forwarded upon the sale of salvage. Please include our claim number on any correspondence for identification.

In order to assist you in evaluating and processing the subrogation claim we are presenting, we may provide nonpublic personal information about our customers. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process our subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

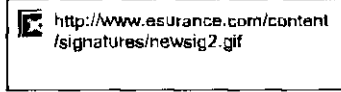
Sincerely,

Janeen Moreno

Janeen Moreno
Subrogation Specialist
On behalf of: Esurance Property and Casualty Insurance Company
Phone: (800) 343-7262 EXT 3551
E-mail address: jmoreno@esurance.com

Janeen Moreno

Senior Subrogation Specialist, CA&AZ
T 916-820-2551 F 800-420-8643
jmoreno@esurance.com



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Reports Admin Profile

im/central

Diary Audit EXP-0183501 FLA-0168991 PHX-0091432 ESU-0183560 PHX-0090228 PHX-0091289 PHX-0089929

NYA-0092431

View Checks: EXP-0183501 - DOL: 08/14/2014

Clear Filter Apply Filter Void Check Reverse Void Edit Check Transfer Payment Associate Litigation

Filters

Checks

Check #	Check Date	Amount	Payee Name	Party	Reserve Group	Payment Category	Payment Method	Account
8032153	09/04/2014	7602.70	[REDACTED]			F	Stop pay	Loss
8032152	09/04/2014	15854.80	[REDACTED]		Collision	N	Branch Check	Loss
6032617	09/03/2014	145.00	[REDACTED]		Collision	N	EFT	ALAE
185029	09/09/2014	6602.70	[REDACTED]		Collision	F	EFT	Loss

Page 1 of 1

10

1 - 4 of 4 Ch

Check

Cleared	Check Num: 185029
Electronic Funds Transfer	Check Date: 09/09/2014
Pay to the order of: [REDACTED]	\$6,602.70
Six Thousand Six Hundred Two and 70/100 Dollars	

CLAIMSOLUTION, INC.
ALL SUPPLEMENTS MUST HAVE PRIOR APPROVAL.
PLEASE VISIT OUR WEBSITE WWW.CLAIMSOLUTION.COM TO SUBMIT A REQUEST
WE WILL ALSO ACCEPT AN EMAIL REQUEST SUPPLEMENTS@CLAIMSOLUTION.COM
PHONE: 913-322-2300 FAX:913-322-2301

*** ESTIMATE ***

08/20/2014 05:28 PM

Owner

Owner: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Control Information

Claim # : EXP-0183501-01
Loss Date/Time: 08/20/2014 05:26 PM
Deductible: \$1,000.00
File # : 575668

Insured Policy # [REDACTED]
Loss Type: Collision

Accounting # :

Ins. Company: Claimsolution
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Work/Day: (913)322-2300
FAX:

Insured: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]

Work/Day:
FAX:

Inspection

Inspection Date: 08/20/2014 05:27 PM
Inspection Location: [REDACTED]
Address: [REDACTED]
City State Zip: Osage, IA [REDACTED]
Primary Impact: Right Side

Inspection Type: Field
Contact: [REDACTED]
Work/Day: [REDACTED]
FAX: [REDACTED]
Secondary Impact: Undercarriage

Appraiser Name: Jay Johnson
Address: 7930 Santa Fe Dr
City State Zip: Overland Park, KS 66204
Email: jjohnson@claimsolution.com

Appraiser License # :
Work/Day: (913)322-2300
FAX:

Repairer

Target Complete Date/Time:

Days To Repair: 15

Vehicle

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
6cyl 6.7L Turbo Diesel
5 Speed Automatic

Lic.Plate: [REDACTED]
Lic Expire:
Prod Date:
Veh Insp# :

Lic State: IA
VIN: 3D7KS28A18G [REDACTED]
Mileage: 142,508
Mileage Type: Actual

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Condition: Good
Ext. Color:
Ext. Refinish: Two-Stage
Ext. Paint Code: RED

Code: N8382C
Int. Color: DARK
Int. Refinish:
Int. Trim Code:

Options

4-Wheel Drive	AM/FM CD Player	Air Conditioning
Anti-Lock Brakes	Auto Locking Hubs (4WD)	Bodyside Moldings
Camper/Towing Package	Center Console	Chrome Step Bumper
Clearance Lights	Cruise Control	Dual Airbags
Fender Flares	Fog Lights	Full Size Spare Tire
Heated Power Mirrors	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Limited Slip Differential	Overhead Console
Polished Alloy Wheels	Power Brakes	Power Door Locks
Power Steering	Power Take-Off Provision	Power Windows
Privacy Glass	Rear Bench Seat	Skid Plates
Split Front Bench Seat	Tachometer	Tilt Steering Wheel
Tinted Glass	Trailer Hitch	Trip Computer
Vinyl Seats	Winch	

Damages

Line Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Front Bumper								
1	EP	6	Bumper,Front	QUAL. REPL. PRT. RPT	\$477.00		2.8	SM
2	EP	33	Filler,Front Bumper	QUAL. REPL. PRT. RPT	\$84.00		INC	SM
3	L	33	Filler,Front Bumper	Refinish			1.8	RF
4	E	47	Hook,Front Bumper Tow LT	52020587AB	\$134.00		0.4	SM
Front End Panel And Lamps								
5	E	28	Grille Assembly	55077778AF	\$467.00		0.3	SM
6	PC	42	Headlamp Assy,Halogen RT	Replace PXN Reconditioned	\$191.63		0.3	SM
7	N	973	Headlamps Aim	Additional Labor			0.4	SM
8	N	980	Fog Lamps Aim	Additional Labor			0.3	SM
9	PC	57	Lamp Assembly,Fog RT	Replace PXN Reconditioned	\$89.97		0.2	SM
Front Body And Windshield								
10	I	104	Fender,Front RT	Repair			3.0*	SM
11	L	104	Fender,Front RT	Refinish			2.4	RF
12	E	509	Nameplate,Fender RT	55078116AA	\$52.25		0.2	SM
13	RI	110	Mast,Antenna RT	R & I Assembly			0.1	SM
14	RI	113	Cover,Antenna RT	R & I Assembly			INC	SM
Front Suspension								
15	E	681	Arm,Front Suspension L/F	52013797AC	\$97.60		0.2	ME
16	E	684	Arm,Front Suspension L/F	52013798AB	\$159.00		0.2	ME
17	E	682	Arm,Front Suspension R/F	52013797AC	\$97.60		0.8	ME
18	E	685	Arm,Front Suspension R/F	52013798AB	\$159.00		0.2	ME
19	EU	679	Front Axle Assembly	LIKE KIND & QUAL.PRT	\$2,450.00*	+25.00	4.0	ME
>> Hickman Auto 866-279-0381								
Steering								
20	E	721	Damper,Steering Gear	5154661AC	\$119.00		INC	ME
21	E	689	Linkage Assy,Steering	52122362AL	\$350.00		0.3	ME
22	E	720	Arm,Steering Pitman	68039930AA	\$43.10		0.1	ME
23		742	End,Tie Rod Outer L/F	Replace OEM	INC			ME

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183503-01

08/20/2014 05:28 PM

Cab And Components

24	I	51	Panel,Bodyside Front RT	Repair		1.5*	SM
25	L	51	# Panel,Bodyside Front RT	Refinish		4.5*	RF
			# = 10, 13				
26	TE	307	Board,Running	Partial Replace Price	\$634.00	1.0*	SM

Front Doors

27	I	208	Door Shell,Front RT	Repair		2.0*	SM
28	L	208	Door Shell,Front RT	Refinish		3.4	RF
29	RI	278	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
30	RI	232	Pnl,Inner Door Trim RT	R & I Assembly		INC	SM
31	E	602	N/Plate,Front Door RT	55372894AA	\$70.95	0.2	SM
32	E	474	Mirror,Outer R/C LT	55077445AO	\$537.00	0.7	SM
33	RI	475	Mirror,Outer R/C RT	R & I Assembly		0.3	SM
34	RI	252	Channel,Front Glass Ru RT	R & I Assembly		0.2	SM
35	RI	228	Handle,Front Door Otr RT	R & I Assembly		1.3	SM

Rear Doors

36	I	288	Door Shell,Rear RT	Repair		2.0*	SM
37	L	288	Door Shell,Rear RT	Refinish		2.6	RF
38	RI	332	W/Strip,Belt Outer RT	R & I Assembly		0.2	SM
39	RI	328	Pnl,Inner Door Trim RT	R & I Assembly		0.4	SM
40	RI	302	Channel,Rear Glass Run RT	R & I Assembly		0.2	SM
41	RI	423	Handle,RR Door Outer RT	R & I Assembly		0.9	SM

Bed

42	I	315	Panel,Bedside Outer LT	Repair		2.0*	SM
43	L	315	Panel,Bedside Outer LT	Refinish		3.3	RF
44	I	316	Panel,Bedside Outer RT	Repair		4.5*	SM
45	L	316	Panel,Bedside Outer RT	Refinish		2.7	RF
46	RI	523	Cover, Tonneau	R & I Assembly		0.4	SM
47	RI	511	Compl Bed Assy R & I	R & I Assembly		3.0	SM

Back Glass

48	RI	382	Back Glass R & I	R & I Assembly		INC	SM
49	EC	370	Sealant Kit,Back Glass	QUALITY REPL. PART	\$19.95*	0.0*	SM

Rear Body, Lamps And Floor Pan

50	RI	533	Taillamp Assembly LT	R & I Assembly		0.3	SM
51	RI	534	Taillamp Assembly RT	R & I Assembly		0.3	SM

Manual Entries

52	SB	M03	Flex Additive	Sublet Repair	\$6.00*		RF
53	SB	M14	Corrosion Protection	Sublet Repair	\$5.00*		0.3* RF
54	L	M15	Color Tint	Refinish			0.5* RF
55	SB	M17	Cover Car Exterior	Sublet Repair	\$10.00*		0.3* RF
56	I	M18	Set-Up And Measure	Repair			2.0* FR
57	I	M44	Frame Twist	Repair			2.5* FR
58	SB	M60	Hazardous Waste Removal	Sublet Repair	\$3.00*		SM
59	RI		R&I goose neck	R & I Assembly			2.0* SM*
60	SB		Front End Alignment	Sublet Repair	\$59.95*		SM*
61	SB		Bedliner spray on sides	Sublet Repair	\$1,450.00*	+25.00	SM*
62	I		Remove sprayon bedliner	Repair			14.0* SM*
			>> all of right side and left box side panel				
63	SB		LKQ Shipping	Sublet Repair	\$150.00*		SM*

63 Items

MC Message

- 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
- 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
 Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Estimate Total & Entries

Gross Parts		\$2,920.50	
Other Parts		\$3,312.55	
Paint Materials		\$784.80	
Line Item Markup		\$612.50	
Parts & Material Total			\$7,630.35
Tax on Parts & Material	@ 7.000%		\$534.12

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$56.00	15.9	29.7	45.6	\$2,553.60
Mech/Elec (ME)	\$56.00	5.8		5.8	\$324.80
Frame (FR)	\$56.00		4.5	4.5	\$252.00
Refinish (RF)	\$56.00	21.2	0.6	21.8	\$1,220.80
Paint Materials	\$36.00				

Labor Total			77.7 Hours		\$4,351.20
Tax on Labor	@ 7.000%			\$304.58	
Sublet Repairs				\$2,046.45	
Tax on Sublet	@ 7.000%			\$143.25	
Gross Total					\$15,009.95
Less: Deductible					\$1,000.00-
Net Total					\$14,009.95

Alternate Parts Y/04/04/00/00/00 CUM 04/04/00/00/00 Zip Code: 50009 des moines
 Recycled Parts NOT REQUESTED

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**3.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
 ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.**

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. THE AFTERMARKET CRASH PARTS USED IN THE PREPARATION OF THIS ESTIMATE ARE WARRANTED BY THE MANUFACTURER OR DISTRIBUTOR OF SUCH PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

THIRD PARTY CLAIMANTS ARE THOSE INDIVIDUALS WHO ARE NOT INSURED BY THE INSURANCE CARRIER FOR WHOM THIS APPRAISAL WAS WRITTEN. WE ARE REQUIRED BY LAW TO PROVIDE THE FOLLOWING NOTICE TO THOSE INDIVIDUALS:

NOTICE TO THIRD PARTY CLAIMANTS: FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. 812.014, FLORIDA STATUTES. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR LENDING INSTITUTION.

2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
Claim #: EXP-0183501-01

08/20/2014 05:28 PM

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE, DEFRAUD, OR DECEIVE ANY INSURANCE COMPANY FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION IS GUILTY OF A FELONY OF THE THIRD DEGREE.

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = QUALITY REPL. PART	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = QUAL. REPL. PRT. RPT	EU = LIKE KIND & QUAL.PRT
TE = Partial Replace Price	PM = Replace PXN Reman/Rebtl	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = INSPECT
AA = Appearance Allowance	RP = Related Prior Damage	



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2008 Dodge Ram 250/2500 Power Wagon 4 DR Ext Cab Short Bed
Claim #: EXP-0183501-01

08/20/2014 05:28 PM

Estimate Summary Page

Jay Johnson

Gross Total	\$15,009.95
Less: Deductible	\$1,000.00-
Net Total	\$14,009.95

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AQ14-003

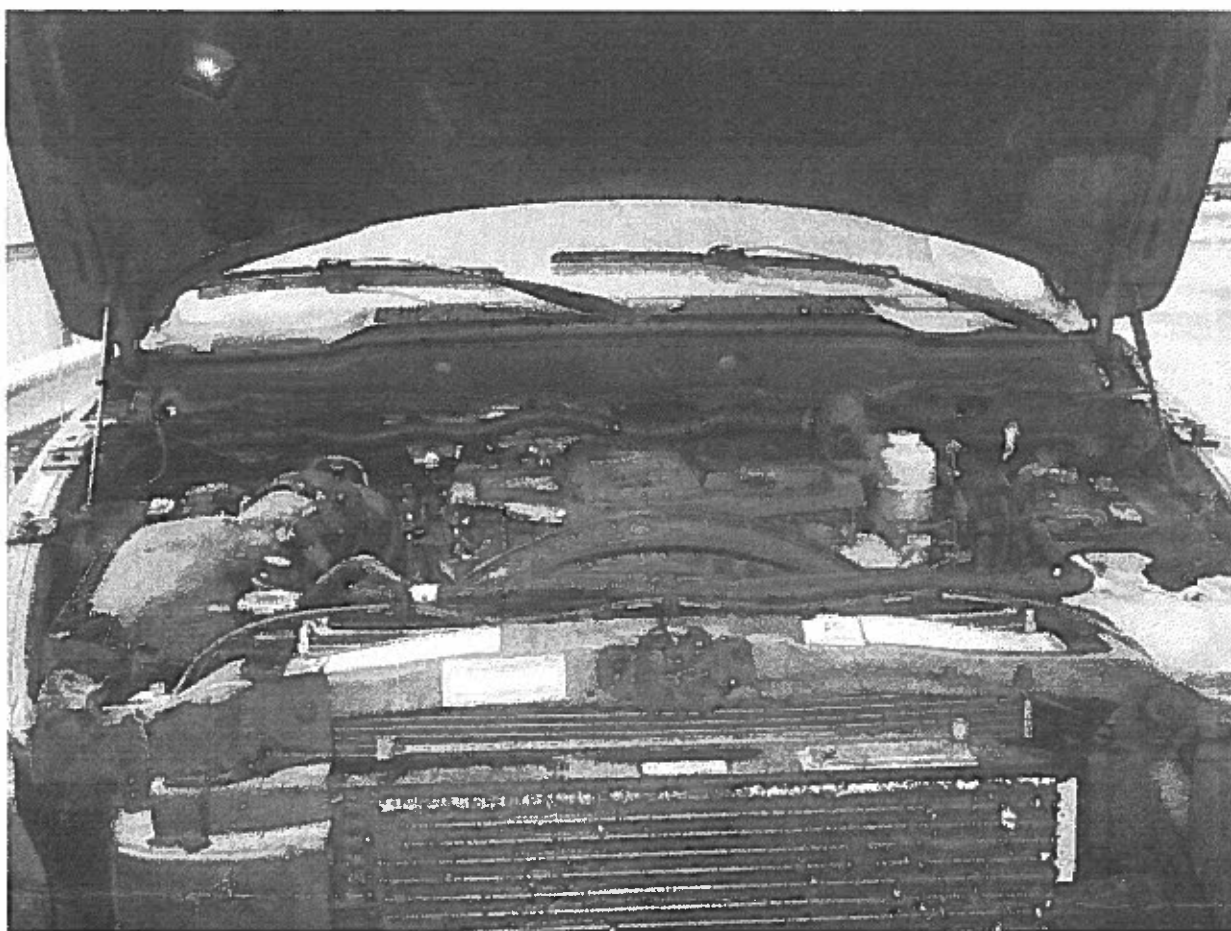
CHRYSLER

12/12/2014

ENCLOSURE 17

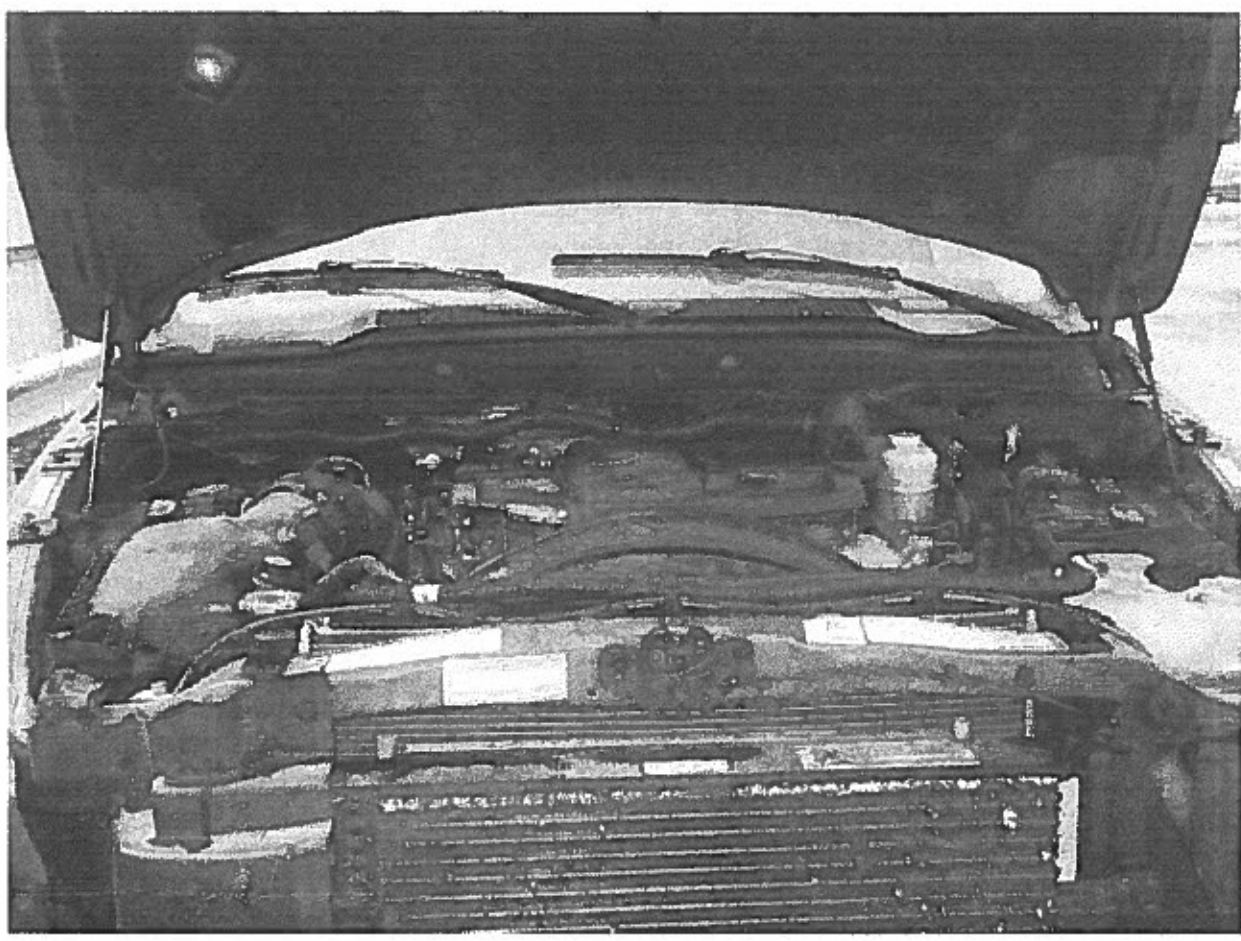
Legal CLAIMS

3 Photos



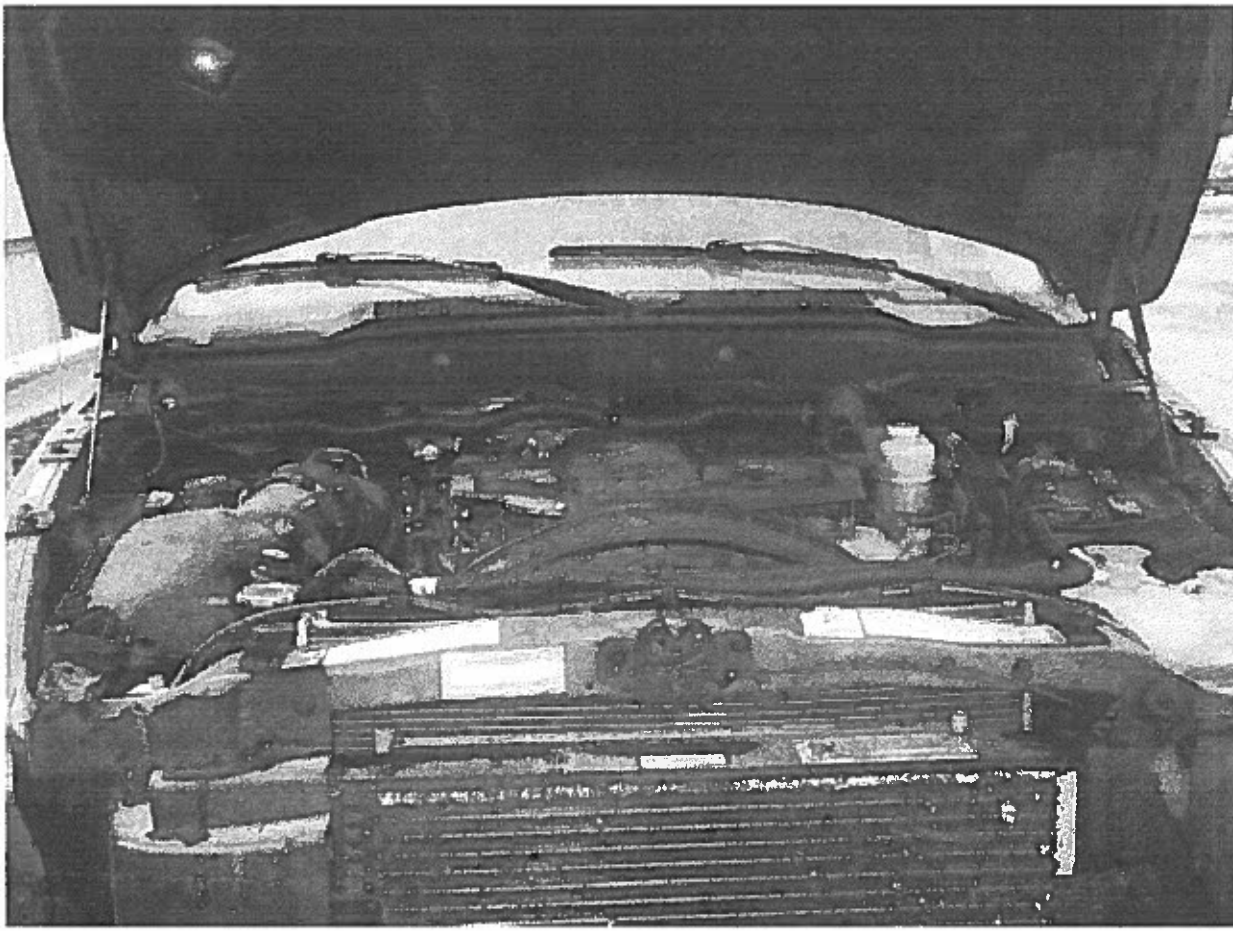
















AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

4 Inspection



















AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

4_Photos

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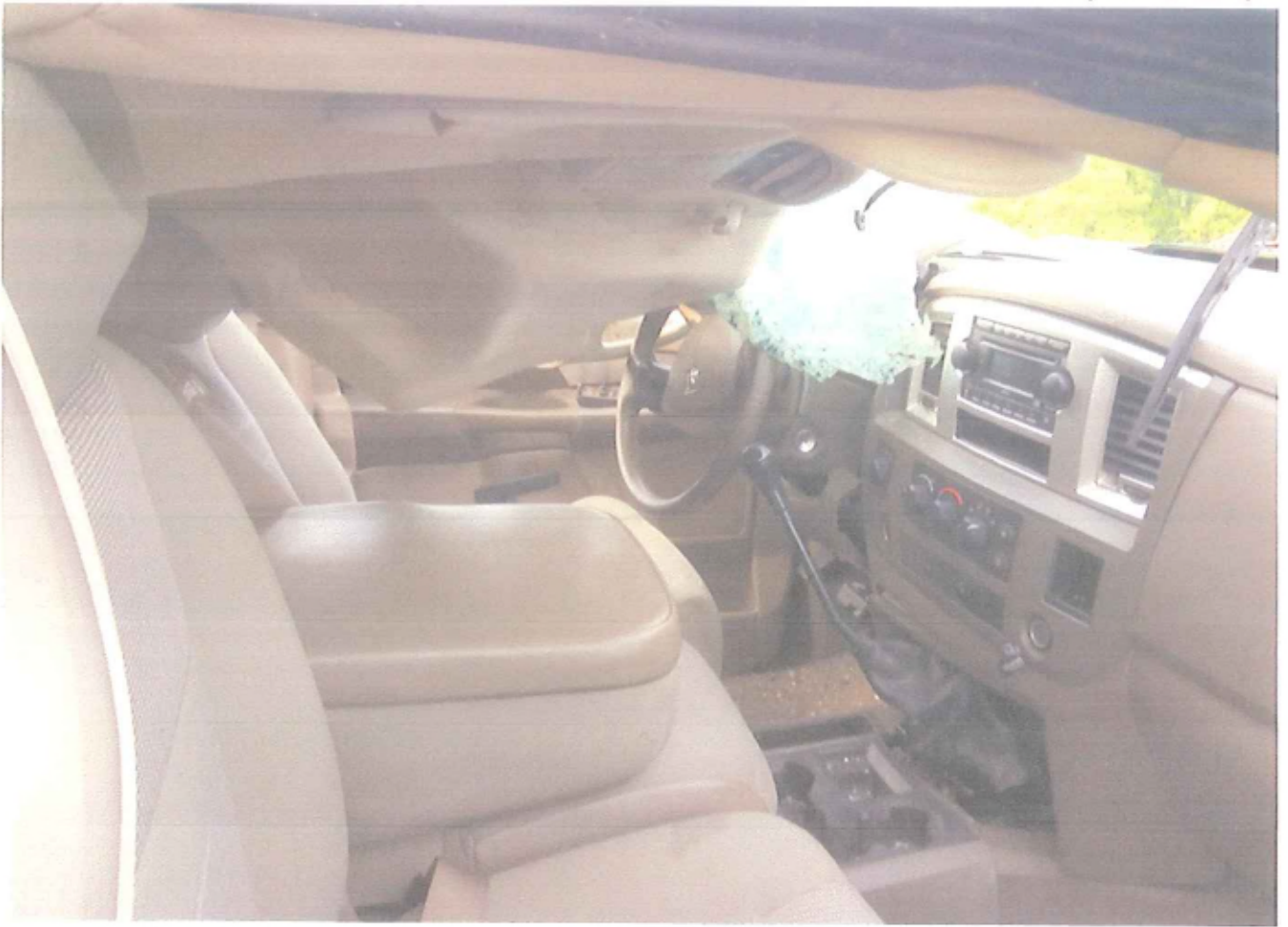
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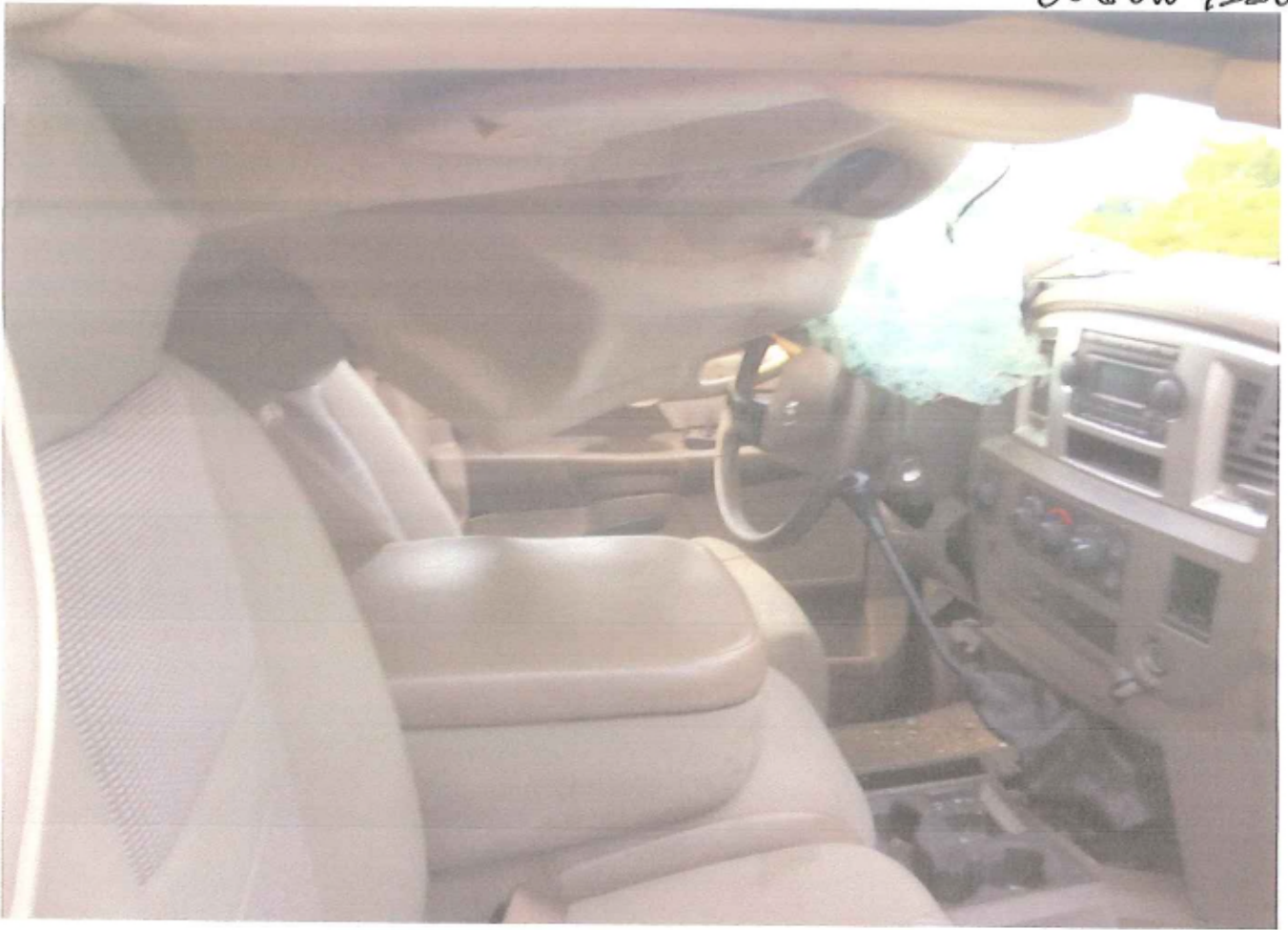
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AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

4_Police Accident Report

05/19/2014



Master Record Number	[REDACTED]
Type of Crash: Fatal	
Approved By	10652

Tennessee Electronic Traffic Crash Report

Incident Information

Date of Crash 05/18/2014	Day of Crash Sunday	Local Agency Number 0470000	Reporting Agency Name Knox Co Sheriffs Office	Agency Tracking Number 1405181418
Time of Crash 20:02	Time Notified 20:03	Time Arrived 20:14	County Knox	City
Total 1	Total 1	Total 0	Total 1	Total 0
Vehicles	Occupants	Non-Occupants	Killed	Injured
Hit and Run N	Solved? N	Police Pursuit N	School Bus Involved? No	Photos Taken? N
Area Not Applicable	Interchange Related? N	Intersect Type Not at Intersection		
Block Number	Roadway Number	Roadway Name CLEAR SPRINGS RD	Suffix	
Est Distance 471.00	Distance Type Feet	Direction North	From Highway Number/Intersection PILGRIM LN	Mile Marker 0.00
Roadway Local ID	Intersect Local ID			
Relation to Junction Non-Junction	Relation to Roadway On Roadway		Route Signing County Route	
Work Zone None	Construction Zone			
Construction Location	Workers Present			
First Hazardous Event Over Turn, Roll Over	Trafficway Type Trafficway-OPEN			
Weather Conditions Clear	Light Conditions Dusk	Latitude 36.107380	Longitude -83.721440	Rail Crossing ID
Manner of Collision Not Collision with Motor Vehicle in Transport				
1st Collision Factor		2nd Collision Factor		3rd Collision Factor

Investigating Officer Details

Investigation Complete Y	Rank PATROLMAN	First Name [REDACTED]	Middle Initial	Last Name [REDACTED]	Suffix
Badge Number 13612	District/Zone 200	Car Number 3621	Report Date 05/18/2014		

Vehicle Number 1	No. of Occupants 1	Driver Presence Driver Operated
---------------------	-----------------------	------------------------------------

Driver Information

First Name [REDACTED]	Middle Initial	Last Name [REDACTED]	Suffix	Date of Birth [REDACTED]	Age 23
Address Line 1 [REDACTED]	Address Line 2	City Mascot	State TN	Zip Code [REDACTED]	
Phone 1 0000000000	Phone 2	Phone 3	Race Caucasian	Ethnicity White	Gender M
Safety Equipment None Used MV Occupant					
License Number [REDACTED]	License State TN	Expiration Date 2015	License Class D	License Status Valid	Seat Position Front Seat-Left Side
Endorsements 1 None	Complied With?	Endorsements 2	Complied With?	Endorsements 3	Complied With?
Restrictions 1 None	Complied With?	Restrictions 2	Complied With?	Restrictions 3	Complied With?
Ejected Partially Ejected	Ejection Path Through Back Window	Trapped/Extricated Trapped/Extricated			
Injury Code Fatal	Medical Transport EMS-Ground	Ambulance/Hospital UTMC			

Driver Conditions and Actions

Hit and Run? No Hit And Run	Driver/Vehicle Maneuver Going Straight	Distraction None
Driver's 1st Condition Unknown	Driver's 2nd Condition	Driver's 3rd Condition
Driver's 1st Action Careless Erratic Driving	Driver's 2nd Action Over Correcting	
Driver's 3rd Action	Driver's 4th Action	

Alcohol and Drugs

Presence of Alcohol Unknown	Determination Method Not Reported	Alcohol Test Status Unknown If Tested
1st Alcohol Test Type	1st Alcohol Test Result	2nd Alcohol Test Type
		2nd Alcohol Test Result
Presence of Drugs Unknown	Determination Method Unknown	Drug Test Status Unknown If Tested
1st Drug Test Type	1st Drug Test Result	2nd Drug Test Type
		2nd Drug Test Result
		3rd Drug Test Type
		3rd Drug Test Result

Driver Violations

1st Violation	1st Violation Category	1st Violation Description	1st Violation Statute
2nd Violation	2nd Violation Category	2nd Violation Description	2nd Violation Statute
3rd Violation	3rd Violation Category	3rd Violation Description	3rd Violation Statute
4th Violation	4th Violation Category	4th Violation Description	4th Violation Statute
5th Violation	5th Violation Category	5th Violation Description	5th Violation Statute

Vehicle Information

Owner Same as Driver? Y	Owner First Name [REDACTED]	Owner Middle Name	Owner Last Name [REDACTED]	Owner Suffix
Street 1 [REDACTED]	Street 2	City Mascot	State TN	Zip Code [REDACTED]
Phone Number 2	Phone Number 3	Vehicle Year 2008	Vehicle Make DODG	Vehicle Model R35
VIN 3D7KS28A38G [REDACTED]	License Plate Number [REDACTED]	State Tennessee	Exp Year 022015	Body Code Standard Pickup
HAZMAT? N	FMCSA Renovable? N	Bus Use Not Used As School Bus	Unit Type Motor Vehicle In-Transport	
Gross Weight 10000 or Less-No Haz-8 Or Less			Vehicle Configuration	
Vehicle Operation Type Personally Owned/Used			Cargo Body Type	
1st Factor NONE	2nd Factor	3rd Factor		
Insurance 1 [REDACTED]	Insurance 1 Type Owner	Insurance 1 Carrier TENN FARMERS	Insurance 1 Start Date 04/16/2014	Insurance 1 End Date 10/16/2014
Insurance 2	Insurance 2 Type	Insurance 2 Carrier	Insurance 2 Start Date	Insurance 2 End Date
Insurance 3	Insurance 3 Type	Insurance 3 Carrier	Insurance 3 Start Date	Insurance 3 End Date

Vehicle Damage and Roadway Characteristics

Most Harmful Event Over Turn, Roll Over		Emergency Use? N	Over Underride No Underride-Override	Fire in Vehicle? N
Events 1 Ran Off Road-Right		Events 2 Over Turn, Roll Over		Events 3
Events 4		Events 5		Events 6
Point of First Impact Left Side-Center	Extent of Damage Disabling Damage		Officer Damage Estimate Greater Than 400 Dollars	
Areas of Vehicle Damage All Areas				
Vehicle Special Use No Special Use	Towed? Towed Due To Vehicle Damage	Towed Where? CHESNUT ST GARAGE	1st Trailer	1st Trailer Licence Plate Information
2nd Trailer	2nd Trailer Licence Plate Information		3rd Trailer	3rd Trailer Licence Plate Information
Travel Direction East	Traveling On CLEAR SPRINGS RD			
Trafficway Flow Two-Way Not Divided		Roadway Surface Type Asphalt	Number of Travel Lanes Two Lanes	
Trafficway Hazards None				
Traffic Control Devices No Control		Traffic Control Device Functioning No Controls		Roadway Route Signing County Route
Roadway Surface Conditions Dry		Roadway Character Alignment Straight		Roadway Character Profile Grade
Speed Limit 40	Access Control No Control			

Commercial Carrier Information

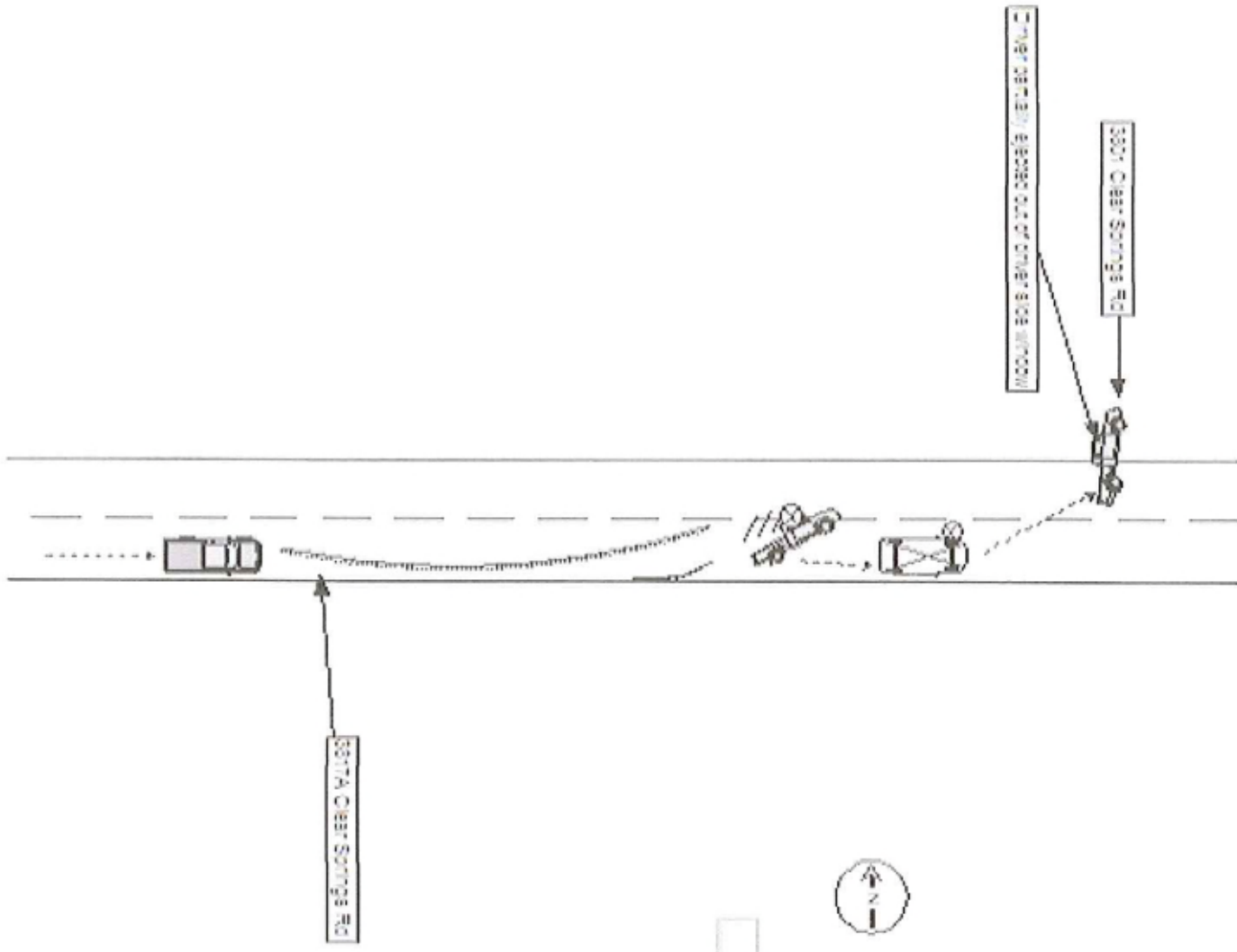
US DOT	Carrier Name		Carrier Type			ICC MC	TN DOS
Address Line 1		Address Line 2		City		State	Zip Code
1st Hazardous Materials		HAZMAT Class	Placard?	Placard #	Released?	Hazardous Materials Released	
2nd Hazardous Materials		HAZMAT Class	Placard?	Placard #	Released?	Hazardous Materials Released	
3rd Hazardous Materials		HAZMAT Class	Placard?	Placard #	Released?	Hazardous Materials Released	

Collision Witnesses

First Name [REDACTED]	Middle Name N	Last Name [REDACTED]	Suffix	Date of Birth
Address Line 1 [REDACTED]		Address Line 2		City Strawberry Plains
State TN		Zip [REDACTED]		
Phone 1 8652002132	Phone 2	Phone 3		

Narrative

Veh 1 was heading east on Clear Springs Rd. Veh 1 was driving carelessly and erratic. Veh 1 over corrected at 3817A Clear Springs Rd and began to yaw. Veh 1 rolled on to its driver's side. Veh 1 rolled over hit front end down then rolled back on to its driver's side. Veh 1 came to rest at 3801 Clear Springs Rd. The driver was partially ejected out of the driver side window. Tab 3621.



AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

5 insurance subro claim



It's about you. And it's about time.

FAX COVER SHEET

**From the Desk Of: Marion Allums
Progressive Insurance
1641 Worthington Rd. Ste. 200
West Palm Beach, FL. 33409**

★★

Office: 561-402-8076

Fax: 561-683-0819

.....
TO: Chrysler LLC-Legal Department

FAX NUMBER: 877-768-5076

In Reference To: Potential Product Liability Claim

Pages including cover: 3



It's about you. And it's about time.

PROGRESSIVE CLAIMS
1641 WORTHINGTON RD
SUITE 200
WEST PALM BEACH, FL 33409



Underwritten By:
**Progressive American Insurance
Company**

Claim Number: [REDACTED]
Loss Date: February 23, 2014
Document Date: February 28, 2014
Page 1 of 1

DODGE USA CORPORATE OFFICE HEADQUARTERS
ATTN:LEGAL DEPARTMENT
1000 CHRYSLER DR.
AUBURN HILLS, MI 48326-2766

claims.progressive.com
Track the status and details of your claim,
e-mail your representative or report a
new claim.

Claim Information

PRESERVATION NOTICE FOR MECHANICAL RECORDS/CLAIMS

Progressive American Insurance Company is investigating an insurance claim (claim [REDACTED] in Martin County, FL. As part of our investigation, we intend to request and/or issue subpoenas for all the mechanical records/claims for the 2006 Dodge Ram 2500 VIN#: 1D7KS28C16[REDACTED]

As these records may be important evidence in future now and in potential future litigation, we hereby request that Wallace Chrysler Jeep Dodge Ram and Dodge and any of agents or subsidiaries thereof take affirmative action to preserve the records associated with this vehicle.

This letter shall also serve as notice of a potential product liability claim that may be presented against you. This vehicle is currently being held at Insurance Auto Auctions located at 20499 Stirling Rd. Pembroke Pines, FL. 33332. Please contact the undersigned should you decide to look at the aforementioned vehicle.

MARION ALLUMS
Claims Department
1-561-402-8076
1-800-PROGRESSIVE (1-800-776-4737)
Fax: 1-561-683-0819

PROGRESSIVE CLAIMS
1541 WORTHINGTON RD
SUITE 200
WEST PALM BEACH, FL 33409

PROGRESSIVE

**Underwritten By:
Progressive American Insurance
Company**

Claim Number: [REDACTED]
Loss Date: February 23, 2014
Document Date: March 3, 2014
Page 1 of 1

DODGE USA CORPORATE OFFICE HEADQUARTERS
ATTN:LEGAL DEPARTMENT
1000 CHRYSLER DR.
AUBURN HILLS, MI 48326-2766

claims.progressive.com

Track the status and details of your claim,
e-mail your representative or report a
new claim.

Claim Information

This shall serve as follow-up to my correspondence dated February 28, 2014. Please be advised that we will be having the 2006 Dodge Ram 2500 VIN: 1D7KS28C16 [REDACTED] inspected by our accident reconstructionist at 10am on March 12, 2014 at Insurance Auto Auctions in Pembroke Pines, FL. We invite you to have your own expert/representative present at this time. Should you decide to do so please contact the undersigned so that I may inform Insurance Auto Auctions of your intent to be present.

MARION ALLUMS
Claims Department
1-561-402-8076
1-800-PROGRESSIVE (1-800-776-4737)
Fax: 1-561-683-0819

Form Z587 XX (01/08) - FL

AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

6 Photos



R.M.
COLLISION CENTER
CHRYSLER - RAM
INSURE AUTO REPAIR







MFD BY CHRYSLER LLC

DATE OF MFR
3-08

GVAR
4763 KG(10500 LB)

GVAR FRONT WITH TIRES
2359 KG(5200 LB) LT235/80R17E

RIMS AT
17X6.0

COLD
450 KPA(65 PSI)

GVAR REAR WITH TIRES
4242 KG(9350 LB) LT235/80R17E

RIMS AT
17X6.0

COLD
450 KPA(65 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 3D7YK4B988G

RE:

TRUCK

SINGLE

DUAL X



MSR:

836417 86448 PNT:PIB

VEHICLE MADE IN MEXICO

TRM:11905

4648587



MPH km/h

200

110
120

PRND

64178

140











AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

7 Pilot Car insurance subro
claim



The
Littleton Group

3/10

March 4, 2014

Chrysler Customer Assistance
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

RECEIVED

MAR 10

SPECIAL INVESTIGATIONS

Re: CLAIM NO. : [REDACTED]
POLICY NO. : [REDACTED]
INSURED : [REDACTED]
DATE OF LOSS : 02/21/14
OUR FILE NO. : LG062943

Dear Ladies & Gentleman:

The purpose of this is to introduce our firm as the claims adjusters National Liability & Fire Insurance Company, and to put you on notice of the above captioned claim.

We have been notified of an accident involving a 2008 Dodge Ram 2500 that occurred on February 2, 2014. The insured, Rhonda Depew, with Rhonda's Pilot Car LLC reports that she received a recall notice dated January 6, 2014 for the front left tie rod of her 2008 Dodge Ram 2500. [REDACTED] was involved in an accident and hit a guard rail on I-10 in Baytown, TX and feels the tie rod broke causing this accident.

We are in turn placing your company on notice of this claim.

The vehicle is currently located at Kostka Auto Paint and Body at 613 N. Main, Highland, TX 77562. The telephone number is 281-426-8017. The shop has been advised not to start work on the vehicle until you have had time to inspect the vehicle.

Chrysler
March 4, 2014
Page 2

In order to assist you in your evaluation, we are enclosing a copy of the loss notice. Please acknowledge receipt of this letter, in writing.

Very truly yours,

THE LITTLETON GROUP-EASTERN DIVISION, INC.

Melissa Petroski

Melissa Petroski, Adjuster
(281) 305-4730
mpetroski@littletongroup.com

MP/psb

CC:

National Liability & Fire Insurance Company
Via – E-mail



The Littleton Group

Insurance Claims Services
480 N Sam Houston Pkwy East, #350
Houston, Texas 77060



46321600707



AQ14-003

CHRYSLER

12/12/2014

ENCLOSURE 17

Legal CLAIMS

8 insurance subro claim with
photos

12/18/102
TNT

November 21, 2014

Chrysler Group LLC
Liability Claims
1000 Chrysler Dr
Auburn Hills MI 48326

CERTIFIED MAIL

Re: Your File # : [REDACTED]
Our Insured : ABOVE ALL LANDSCAPING OF
Our Claim # : [REDACTED]
Date of Loss : 4/28/14

Dear Chrysler:

As a result of the above captioned accident, in which the tie rod on our insured's 2012 Dodge Ram 3500 broke causing the insured to lose control damaging the Dodge Ram and another vehicle owner by Donna Wright, claims have been paid totaling \$9539.83. This amount includes our insured's \$1000 deductible. We are now subrogated to those interests.

Our investigation indicates liability on your part for the failed tie rod. Proof of damages and payment are enclosed. Please forward your draft to my attention to settle this matter.


ANY PERSON WHO KNOWINGLY FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE OR MISLEADING INFORMATION IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

Very truly yours,


PENNIE PHILLIPP
SUBROGATION EXAMINER
800-462-1077 x 3214
pphillipp@merchantsgroup.com

Enclosure

Chrysler Group LLC
Office of the General Counsel

DEC 02 2014
By  Mail/Reg. Agent/
Sec. of State/Proc. Server



1045-2031 Boston

from:



Customer Claims Resolution Group

May 12, 2014



SOMERS POINT, NJ

Dear



Thank you for contacting Chrysler Group LLC regarding your 2012 DODGE RAM LARAMIE 4X4 3500 CREW CAB PICKUP, VIN: 3C63DRJL9CG. We are currently in the process of reviewing your file. Our records, at this time, indicate the following information regarding your vehicle:

CAIR Number:	24976965
Current Owner:	BUSINESS ABOVE ALL LANDSCAPING
Purchased Used:	NO
Date of Purchase:	10/26/2011
Incomplete Recalls:	N49 - LEFT TIE ROD

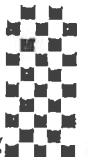
If any of this information requires updating, please notify us. Additionally, we expect to inform you of our decision within the next 12 business days. If you do not hear from us by then, please contact us (toll free) at: 1-888-922-7329.

Additionally, this letter is also to inform you that Chrysler Group LLC most likely will conduct an inspection of your vehicle. This inspection may entail gathering information from the vehicle by imaging vehicle's onboard computer systems. This letter confirms your consent to allow Chrysler Group LLC and its representatives to inspect your vehicle and, if necessary, image the vehicle's onboard computer systems. As we proceed with our review, one of our representatives may need to contact you for additional information about your vehicle.

Note: If you have already settled with your insurance company, please notify us immediately at our 1-888-922-7329 (toll free) number.

Thank you for your cooperation.

Customer Claims Resolution Group
Office of the General Counsel



KINDLE AUTO PLAZA
 YOUR FRIENDS AT EXIT 10
 525 STONE HARBOR BLVD, PO BOX 730, CAPE
 MAY COURT HOUSE, NJ 08210
 Phone: (609) 778-1654
 FAX: (609) 465-8020

Workfile ID: 85f50f30
 Federal ID: 221837600
 License Number: 00107A

Preliminary Estimate

Customer: ABOVE ALL LANDSCAPING

Job Number:

Written By: BOB HEADY

Insured: ABOVE ALL LANDSCAPING
 Type of Loss:
 Point of Impact: 07 Left Rear

Policy #:
 Date of Loss:

Claim #: XXXXXXXXXX
 Days to Repair: 0

Owner:
 ABOVE ALL LANDSCAPING

Inspection Location:
 KINDLE AUTO PLAZA
 525 STONE HARBOR BLVD
 PO BOX 730
 CAPE MAY COURT HOUSE, NJ 08210
 Repair Facility
 (609) 778-1654 Day

Insurance Company:
 MERCHANTS INSURANCE GROUP

VEHICLE

Year: 2012	Body Style: 4D LONG	VIN: 3C63DRJL9CG XXXXXXXXXX	Mileage In: 49429
Make: DODG	Engine: 6-6.7L-TD	License: XXXXXXXXXX	Mileage Out:
Model: RAM 3500 4X4 CREW LARAMIE	Production Date: 9/2011	State:	Vehicle Out:
Color: BLACK/SILVER Int:	Condition: Good	Job #:	

TRANSMISSION

Overdrive
 6 Speed Transmission
 4 Wheel Drive

POWER

Power Steering
 Power Brakes
 Power Windows
 Power Locks
 Power Mirrors
 Heated Mirrors
 Power Driver Seat
 Power Passenger Seat
 Memory Package

DECOR

Dual Mirrors
 Tinted Glass

Console/Storage
 Overhead Console
 Wood Interior Trim

CONVENIENCE

Air Conditioning
 Intermittent Wipers
 Tilt Wheel
 Cruise Control
 Keyless Entry
 Alarm
 Message Center
 Steering Wheel Touch Controls
 Climate Control
 Navigation System
 Backup Camera w/Parking Sensors
 Home Link

RADIO

AM Radio
 FM Radio
 Stereo
 Search/Seek
 CD Player
 Auxiliary Audio Connection
 Satellite Radio

SAFETY

Drivers Side Air Bag
 Passenger Air Bag
 Anti-Lock Brakes (4)
 4 Wheel Disc Brakes
 Traction Control
 Stability Control
 Front Side Impact Air Bags
 Head/Curtain Air Bags
 Hands Free Device

Positraction

SEATS

Leather Seats
 Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint
 Two Tone Paint

OTHER

Fog Lamps
 Signal Integrated Mirrors

TRUCK

Power Rear Window
 Trailer Hitch
 Trailering Package
 Dual Rear Wheels

Preliminary Estimate

Customer: ABOVE ALL LANDSCAPING

Job Number:

Vehicle: 2012 DODG RAM 3500 4X4 CREW LARAMIE 4D LONG 6-6.7L-TD BLACK/SILVER

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	Repl TOWING BILLS		1	1,061.75 X		
2		REAR BUMPER					
3		R&I R&I bumper assy				0.8	
4		REAR LAMPS					
5		R&I LT Tail lamp				0.3	
6		R&I Marker lamp amber rear				0.2	
7		R&I Marker lamp amber front				0.2	
8		PICK UP BOX					
9	.	Rpr LT Side panel w/dual rr whls				12.0	1.0
10		Add for Clear Coat					1.0
11		Add for Two Tone					1.0
12		R&I LT Rail cover				0.4	
13		Repl LT Protector front	55372935AE	1	25.45	0.2	
14		Repl LT Protector rear	5182365AB	1	28.25	0.2	
15		Repl LT Stone guard rear	5182494AA	1	31.75	0.2	
16		R&I LT Wheel flare paint to match				0.3	
17		R&I Fuel door				0.3	
18	.	Rpr LT Wheel flare paint to match				1.0	1.0
19		Add for Clear Coat					0.2
20		Bind Fuel door					0.2
21		R&I LT Splash shield w/dual rr wheels				0.3	
22	.	R&I LT Stone guard front				0.3	
23	#	Rpr CLEAR PROTECTOR REMOVAL				0.5	
24	#	Repl COVER CAR		1	5.00	0.2	
25	#	Repl CORRISION PROTECTION		1	8.00	0.2	
26	#	Subl CLEAN FOR DELIVERY		1	18.00		
27	#	Repl HAZARDOUS WASTE		1	3.00		
SUBTOTALS					1,181.20	17.6	8.5

Preliminary Estimate

Customer: ABOVE ALL LANDSCAPING

Job Number:

Vehicle: 2012 DODG RAM 3500 4X4 CREW LARAMIE 4D LONG 6-6.7L-TD BLACK/SILVER

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			119.45
Body Labor	17.6 hrs @	\$ 46.00 /hr	809.60
Paint Labor	8.5 hrs @	\$ 46.00 /hr	391.00
Paint Supplies	8.5 hrs @	\$ 26.00 /hr	221.00
Miscellaneous			1,061.75
Subtotal			2,602.80
Sales Tax	\$ 1,541.05 @	7.0000 %	107.87
Grand Total			2,710.67
Deductible			1,000.00
CUSTOMER PAY			1,000.00
INSURANCE PAY			1,710.67

Parts prices are subject to change due to database updates and part prices increases. Sometimes after starting the repairs, additional damages that include parts are found, this will result in additional costs and time to your vehicle. These addition costs are the responsibility of the owner and or the owners insurance company. Availability of parts could and will increase repair times.

All replaced parts will be discarded unless otherwise requested by the customer.

ALL DEDUCTIBLES MUST BE PAID BY THE CUSTOMER IF APPLIES.

IT IS AGAINST THE LAW TO SAVE ANY DEDUCTIBLES.

If you would like your old and damaged parts back you must sign, if you do not sign, you will not receive them
 _____ Sign and Date

PLEASE NOTE THAT IN THE EVENT THAT A VEHICLE IS ABANDONED OR TOTALED, KINDLE AUTO COLLISION HAS THE RIGHT TO CHARGE A REASONABLE AND CUSTOMARY FEES, STORAGE FEE \$35.00 PER DAY, ADMINISTRATION FEE \$45.00 AND A STANDARD LOT FEE OF \$45.00.

PLEASE NOTE THAT IF REPAIRS TO YOUR VEHICLE EXTEND BEYOND THE " LOSS OF USE " COVERAGE ON YOUR POLICY, KINDLE AUTO COLLISION WILL NOT BE RESPONSIBLE FOR ANY ADDITIONAL RENTAL CHARGES OR TO SUPPLY A LOANER VEHICLE, NOT ALL REPAIRS WILL BE ABLE TO BE COMPLETED WITHIN 30 DAYS. THE AMOUNT OF TIME THAT IT TAKES TO REPAIR AN AUTOMOBILE VARIES DUE TO MANY FACTORS. WE WILL DO EVERYTHING WITHIN OUR CONTROL TO REPAIR YOUR VEHICLE IN A TIMELY MANNER.

IF THERE ANY QUESTIONS WITH REGARD TO THESE DISCLAIMERS, PLEASE ASK TO SPEAK TO THE BODY SHOP MANAGER.

THANK YOU

KINDLE AUTO COLLISION CENTER

WARRANTY TERMS & LIMIT: These repairs are covered by a limited warranty. Labor for a period of lifetime, or as long as you own the vehicle, whichever occurs first. Parts and materials subject to the terms as extended by each manufacturer or vendor. Warranty repairs to be performed at sellers place of business. Seller hereby limits implied warranty to the terms and period stated.

KINDLE AUTO PLAZA
 YOUR FRIENDS AT EXIT 10
 525 STONE HARBOR BLVD, PO BOX 730, CAPE
 MAY COURT HOUSE, NJ 08210
 Phone: (609) 778-1654
 FAX: (609) 465-8020

Workfile ID: 85f50f30
 Federal ID: 221837660
 License Number: 00107A

Related Prior Damage

Customer: ABOVE ALL LANDSCAPING

Written By:

Insured: [REDACTED] Policy #: [REDACTED] Claim #: [REDACTED]
 Type of Loss: [REDACTED] Date of Loss: [REDACTED] Days to Repair: 0
 Point of Impact: 07 Left Rear

Owner: [REDACTED] **Inspection Location:** KINDLE AUTO PLAZA
 525 STONE HARBOR BLVD
 PO BOX 730
 CAPE MAY COURT HOUSE, NJ 08210
 Repair Facility
 (609) 778-1654 Day **Insurance Company:** MERCHANTS INSURANCE GROUP

VEHICLE

Year: 2012 Body Style: 4D LONG VIN: 3C63DRJL9CG [REDACTED] Mileage In: 49429
 Make: DODG Engine: 6-6.7L TD License: [REDACTED] Mileage Out:
 Model: RAM 3500 4X4 CREW Production Date: 9/2011 State: [REDACTED] Vehicle Out:
 LARAMIE
 Color: BLACK/SILVER Int: Condition: Good Job #:

TRANSMISSION

Overdrive
 6 Speed Transmission
 4 Wheel Drive

POWER

Power Steering
 Power Brakes
 Power Windows
 Power Locks
 Power Mirrors
 Heated Mirrors
 Power Driver Seat
 Power Passenger Seat
 Memory Package

DECOR

Dual Mirrors
 Tinted Glass

Console/Storage
 Overhead Console
 Wood Interior Trim

CONVENIENCE

Air Conditioning
 Intermittent Wipers
 Tilt Wheel
 Cruise Control
 Keyless Entry
 Alarm
 Message Center
 Steering Wheel Touch Controls
 Climate Control
 Navigation System
 Backup Camera w/Parking Sensors
 Home Link

RADIO

AM Radio
 FM Radio
 Stereo
 Search/Seek
 CD Player
 Auxiliary Audio Connection
 Satellite Radio

SAFETY

Drivers Side Air Bag
 Passenger Air Bag
 Anti-Lock Brakes (4)
 4 Wheel Disc Brakes
 Traction Control
 Stability Control
 Front Side Impact Air Bags
 Head/Curtain Air Bags
 Hands Free Device

Positraction

SEATS

Leather Seats
 Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint
 Two Tone Paint

OTHER

Fog Lamps
 Signal Integrated Mirrors

TRUCK

Power Rear Window
 Trailer Hitch
 Trailering Package
 Dual Rear Wheels

Related Prior Damage

Customer: ABOVE ALL LANDSCAPING

Vehicle: 2012 DODG RAM 3500 4X4 CREW LARAMIE 4D LONG 6-6.7L-TD BLACK/SILVER

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		STEERING GEAR & LINKAGE					
2	Repl	Linkage assy	52122362AL	1	350.00	1.5 H	
3	Repl	ALIGNMENT		1	89.95		
SUBTOTALS					439.95	1.5	0.0

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			439.95
Mechanical Labor	1.5 hrs @	\$ 60.00 /hr	90.00
Body Supplies	1.5 hrs @	\$ 5.00 /hr	7.50
Subtotal			537.45
Sales Tax	\$ 537.45 @	7.0000 %	37.62
Grand Total			575.07

Parts prices are subject to change due to database updates and part prices increases. Sometimes after starting the repairs, additional damages that include parts are found, this will result in additional costs and time to your vehicle. These addition costs are the responsibility of the owner and or the owners insurance company. Availability of parts could and will increase repair times.

All replaced parts will be discarded unless otherwise requested by the customer.

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If you would like your old and damaged parts back you must sign, if you do not sign, you will not receive them

_____ Sign and Date

PLEASE NOTE THAT IN THE EVENT THAT A VEHICLE IS ABANDONED OR TOTALED, KINDLE AUTO COLLISION HAS THE RIGHT TO CHARGE A REASONABLE AND CUSTOMARY FEES, STORAGE FEE \$35.00 PER DAY, ADMINISTRATION FEE \$45.00 AND A STANDARD LOT FEE OF \$45.00.

PLEASE NOTE THAT IF REPAIRS TO YOUR VEHICLE EXTEND BEYOND THE " LOSS OF USE " COVERAGE ON YOUR POLICY, KINDLE AUTO COLLISION WILL NOT BE RESPONSIBLE FOR ANY ADDITIONAL RENTAL CHARGES OR TO SUPPLY A LOANER VEHICLE, NOT ALL REPAIRS WILL BE ABLE TO BE COMPLETED WITHIN 30 DAYS. THE AMOUNT OF TIME THAT IT TAKES TO REPAIR AN AUTOMOBILE VARIES DUE TO MANY FACTORS. WE WILL DO EVERYTHING WITHIN OUR CONTROL TO REPAIR YOUR VEHICLE IN A TIMELY MANNER.

IF THERE ANY QUESTIONS WITH REGARD TO THESE DISCLAIMERS, PLEASE ASK TO SPEAK TO THE BODY SHOP MANAGER.

THANK YOU

KINDLE AUTO COLLISION CENTER

WARRANTY TERMS & LIMIT: These repairs are covered by a limited warranty. Labor for a period of lifetime, or as long as you own the vehicle, whichever occurs first. Parts and materials subject to the terms as extended by each

PURDY COLLISION, LLC

805 THIRD AVENUE
 GALLOWAY, NJ 08205
 Ph 609-404-9200 Fax 609-404-1100
 purdycollision@comcast.net

Final Invoice

RO #:6577

Unit #:

Arrived: 4/15/2014

Ready: 5/5/2014

Estimator: LANGFELDER

Customer Information

Vehicle Information

Insurance Information

Name: [REDACTED]
 Address: [REDACTED]
 SOMERS POINT NJ [REDACTED]
 Phone: [REDACTED]

Vehicle: 2012 BLACK DODG RAM 3500 4
 Style: 4D LONG
 License: [REDACTED]
 VIN: 3C63DRJL9CG [REDACTED]
 Mileage: NA
 Mileage Out:

Ins Co: CUSTOMER PAY
 Contact:
 Phone:
 Claim #: NA
 Deduct: \$0.00

#	S# Operation	Description	Type	Price	Adj Price	T	Lbr	Addl	Dept	Paint	Addl
1		DP TOW INV#15495	TW	\$200.00					B		
2		@ 25.00 PER DAY FROM 04/15	ST	\$525.00		✓			B		

Totals:	RO:	Supp:	Total:
Final (Combined) Totals			
Towing	\$200.00		\$200.00
Storage	\$525.00		\$525.00

Sub Total	\$725.00		\$725.00
Sales Tax (7.000%)			\$36.75
GRAND TOTAL			\$761.75

Thank you for bringing your vehicle to our shop for repairs.
 We appreciate your business.

PURDY COLLISION, LLC

805 THIRD AVENUE

GALLOWAY, NJ 08205

Ph 609-404-9200 Fax 609-404-1100

purdycollision@comcast.net

RO #:6577
Unit #:

Customer Receipt

Estimator: LANGFELDER

Customer Information

Vehicle Information

Insurance Information

Name: [REDACTED]	Vehicle: 2012 BLACK DODG RAM 3500 4	Ins Co: CUSTOMER PAY
Address: [REDACTED]	Style: 4D LONG	Contact: 0
SOMERS POINT NJ [REDACTED]	License: [REDACTED]	Phone:
Phone: [REDACTED]	VIN: 3C63DRJL9CG [REDACTED]	#: NA
	Mileage: NA	Deduct: \$0.00

Date	Reference	Received From	Received By	Amount
05/05/2014	454319	KINDLE FORD	MARI READ	\$761.75

Date: _____	RO Total:	\$761.75
Signature: _____	Paid:	\$761.75
	BALANCE DUE:	\$0.00

KINDLE TOWING
24 Hour Emergency Service
 525 Stone Harbor Blvd. - P.O. Box 730
 CAPE MAY COURT HOUSE, NJ 08210
 609-465-9480 Fax 609-465-8020

DATE 5-5-14	TIME 4:21	AM/PM PM	REQUESTED BY	PHONE
NAME				
ADDRESS				
CITY			STATE	ZIP

MILEAGE	SERVICE TIME	EXTRA PERSON	LOCATION OF VEHICLE Purdy Collision Galloway NJ 08205	
FINISH	FINISH	FINISH	YEAR MAKE MODEL 2012 Dodge 3500	COLOR DRIVER Black Jonny
START	START	START	STATE LIC. PLATE NO.	VIN # 3C1G13D1A1JL91G
TOTAL	TOTAL	TOTAL		

DESCRIPTION OF WORK	AMOUNT
Towed From Purdy Collision LLC Galloway NJ 08205	300.00

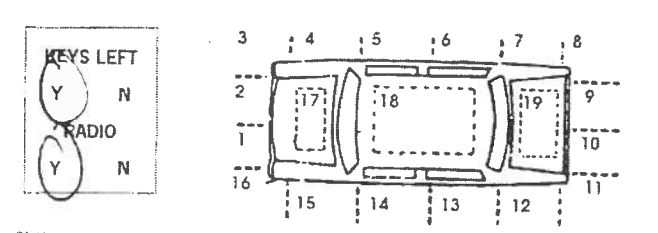
TYPE OF TOW <input type="checkbox"/> SCING/HOIST TOW <input checked="" type="checkbox"/> FLAT BED/RAMP <input type="checkbox"/> WHEEL LIFT <input type="checkbox"/> _____	TOWED PER ORDER OF <input type="checkbox"/> STATE POLICE <input type="checkbox"/> LOCAL POLICE <input type="checkbox"/> OWNER <input type="checkbox"/> DEALER	REASON FOR TOW <input type="checkbox"/> Accident <input type="checkbox"/> Abandoned <input type="checkbox"/> No Start <input type="checkbox"/> Flat Tire <input type="checkbox"/> Lock Out <input type="checkbox"/> Tow Zone <input type="checkbox"/> Stolen <input type="checkbox"/> Snow Removal <input checked="" type="checkbox"/> Breakdown <input type="checkbox"/> Unregistered <input type="checkbox"/> Out Of Gas <input type="checkbox"/> Fire Lane <input type="checkbox"/> No Trespass <input type="checkbox"/> Arrest <input type="checkbox"/> Impounded	TOWING CHARGE MILEAGE SERVICE TIME EXTRA PERSON SPECIAL EQUIPMENT STORAGE SECOND TOW SUB-TOTAL TAX TOTAL 300.00
--	--	---	--

STORAGE FROM _____ TO _____ DAYS @ \$ _____

VEHICLE TOWED TO
 FIRST TOW _____
 SECOND TOW _____

RELEASE TO SALVAGE

CONDITION OF VEHICLE: 1-MINOR 2-MODERATE 3-EXTREME



REMARKS
 LA 429

DAMAGE RELEASE
 Customer's own risk for valance and fiberglass - steering - damage caused by faulty tires - personal property left in vehicle. Towing company will not be held responsible after vehicle has been dropped.

METHOD OF PAYMENT
 CASH CHECK DRIVER LIC # _____
 MasterCard VISA EXPI? DATE _____
 CREDIT CARD # _____

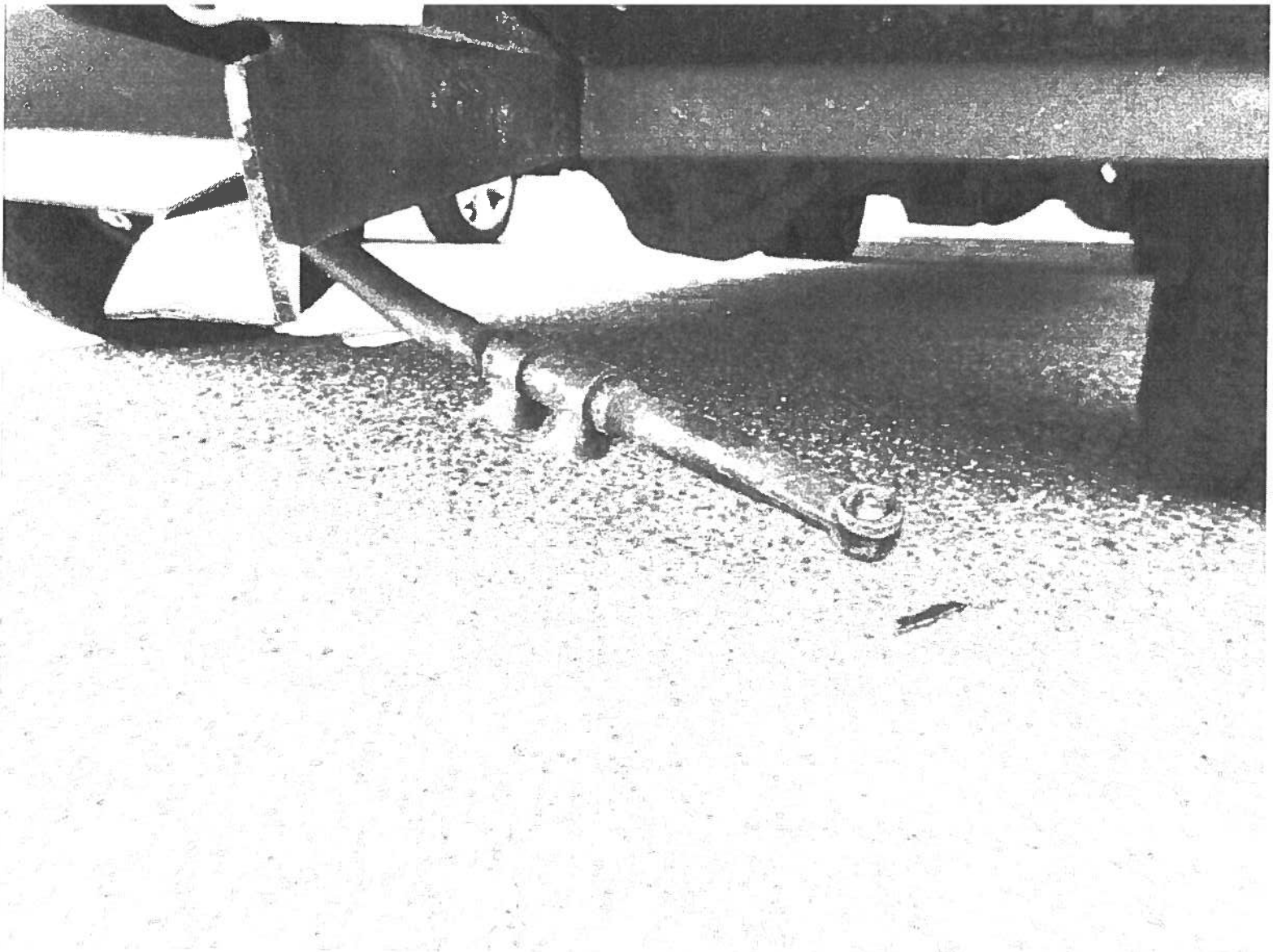
SIGNATURE _____

12109

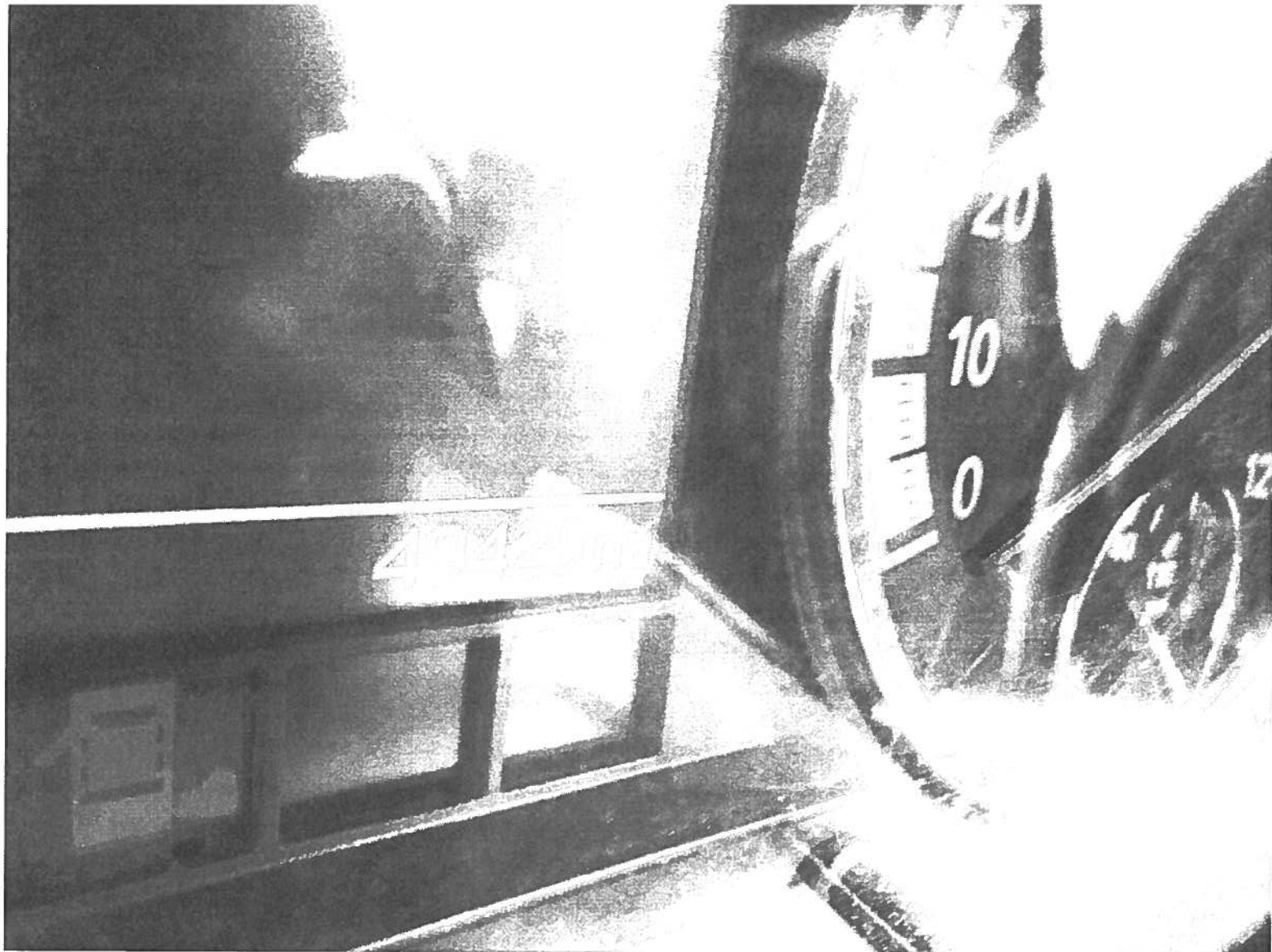
Thank You











MFD BY **CHRYSLER GROUP LLC**

DATE OF MFR: 9-11

GVWR:

GAWR FRONT:

2495 KG

5500 LB

WITH

17X6.0

RIMS AT

GAWR REAR:

4242 KG

9350 LB

WITH

17X6.0

RIMS AT



300 LB
TIRES
51) COLD
TIRES
7) COLD

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 3C63DRJL9CG [REDACTED] TYPE: TRUCK
VEHICLE MADE IN MEXICO PRINT: P88





Claim Inquiry - By Claim
History Detail

PHI1 11/21/14 13:54:59 Inquire

Check	6011752	Check Replaces	
Check Date	6/18/14	Check Amount	1,710.67
Check Date To	0/00/00	Check Accept Amount	.00
Check Status		Check Printed	P
Check Type		Check Stop Date	0/00/00
Check Stop ID			
Check Stop Reason		Bank	CM
Invoice #		Invoice Date	0/00/00

Mail Address KINDLE AUTO
 525 STONE HARBOR BLVD.

 CAPE MAY COURTHOUSE NJ 08210
Payee Name KINDLE AUTO AND ABOVE ALL LANDSCAPING

In Payment Of DAMAGE MINUS DEDUCTIBLE
 MRO/PAO

F3=Exit F12=Cancel

Claim Inquiry - By Claim
History Detail

PHI1 11/21/14 13:55:17 Inquire

Check	6016160	Check Replaces	
Check Date	7/16/14	Check Amount	6,829.16
Check Date To	0/00/00	Check Accept Amount	.00
Check Status		Check Printed	P
Check Type		Check Stop Date	0/00/00
Check Stop ID		Bank	CM
Check Stop Reason		Invoice Date	0/00/00
Invoice #			

Mail Address



Payee Name

EGG HARBOR CITY NJ



In Payment Of

DAMAGES

F3=Exit F12=Cancel

MERCHANTS MUTUAL INSURANCE COMPANY - Mt. Laurel-NJ

(800)322-8608

Adjuster: ;PAT O'DONNELL (856)235-8890

W. TOLMAN AUTO DAMAGE APPRAISERS

W. Tolman

e-mail w_tolman@yahoo.com

P.O. BOX 1671

BLACKWOOD, NJ 08012

(856)466-9552 Fax: (856)346-9320

Written By: Bill Tolman 07/14/2014 01:48 PM

ESTIMATE OF RECORD

Insured:	[REDACTED]	Claim #	[REDACTED]
Owner:	[REDACTED]	Policy #	[REDACTED]
Address:	[REDACTED]	Date of Loss:	04/28/2014
		Type of Loss:	Collision
Cellular:	[REDACTED]	Point of Impact:	5. Right Rear

Inspect Location:	REPAIR_SHOP
--------------------------	-------------

Repair Facility: PURDY COLLISION 805 THIRD AVE GALLOWAY, NJ 08205	Business: (609)404-8200 Days to Repair License #
--	--

2004 FORD EXCURSION 4X4 XLT 8-5.4L-FI 4D UTV silver Int:
VIN: 1FMNU41L44E [REDACTED] **Lic:** [REDACTED] NJ **Prod Date:** **Odometer:** 158481
Condition: Good

Air Conditioning	Intermittent Wipers	Tilt Wheel
Cruise Control	Rear Defogger	Keyless Entry
Rear Window Wiper	Dual Air Condition	Home Link
Dual Mirrors	Body Side Moldings	Privacy Glass
Console/Storage	Overhead Console	Luggage/Roof Rack
Clear Coat Paint	Power Steering	Power Brakes
Power Windows	Power Locks	Power Mirrors
Heated Mirrors	Power Driver Seat	AM Radio
FM Radio	Stereo	CD Player
Cassette	Driver Side Air Bag	Passenger Air Bag
Anti-Lock Brakes (4)	4 Wheel Disc Brakes	Cloth Seats
Captain Chairs (2)	Rear Step Bumper	Running Boards/Side Steps
Automatic Transmission	Overdrive	4 Wheel Drive
Aluminum/Alloy Wheels		

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		REAR BUMPER				
2		O/H rear bumper			1.5	
3	Repl	Bumper w/o reverse sensor chrome	1	428.82	Incl.	
4	Repl	Step pad upper black	1	113.08	Incl.	
5	Repl	Step pad lower black	1	56.63	Incl.	

ESTIMATE OF RECORD

2004 FORD EXCURSION 4X4 XLT 8-5.4L-FI 4D UTV silver Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
6		REAR LAMPS				
7**	Repl	A/M AQRP RT Tail lamp assy	1	38.00	Incl.	
8		BACK DOOR				
9	Repl	Emblem Ford oval	1	26.90	0.2	
N 10*	Repl	LKQ RT door assy +25%	1	<u>500.00</u>	1.5	3.0
11		Add for Clear Coat				1.2
12	Repl	Nameplate "EXCURSION"	1	65.83	0.2	
13	Repl	Nameplate "XLT"	1	57.67	0.2	
14		LIFT GATE				
15	Repl	Lift gate glass FORD tinted	1	382.07	1.4	
16	Repl	Retainer	2	8.00		
17		REAR DOOR				
18	Blnd	RT Outer panel				1.2
19	R&I	RT R&I trim panel			0.4	
20	R&I	RT Handle, outside toreador red			0.4	
21	R&I	RT Belt w'strip			0.3	
22		QUARTER PANEL				
23	Repl	RT Quarter panel	1	1140.45	20.0	3.8
24		Overlap Major Adj. Panel				-0.4
25		Add for Clear Coat				0.7
26		Deduct for Rear Bumper R&I			-1.0	
27*	R&I	RT Cladding XLT, front platinum			<u>0.3</u>	
28*	R&I	RT Cladding XLT, rear platinum			<u>0.2</u>	
N 29*	Sect	RT Inner panel	1	903.63	<u>5.0</u>	
30#		MISCELLANEOUS OPERATIONS	1			
31#	Subl	HAZARDOUS WASTE REMOVAL	1	4.00	T	
32#	Repl	COVER CAR	1	5.00	0.2	
33#	Repl	COLOR TINT	1			0.5
34#	Repl	COLOR SAND AND BUFF	1		1.0	
35#	Repl	CORROSION PROTECTION PRIMER	1	12.00		
36#		CLEAN FOR DELIVERY	1	15.00		
37#	Repl	SET UP AND MEASURE	1		2.5	
38#	Repl	PULL REAR UNIBODY STRUCTURE	1		2.0	F
39#	Subl	Towing	1	145.00	X)	
40#		TAPE STRIPES	1	10.00	0.5	
41#		Clean up broken glass	1		0.5	
42#	Repl	Seam sealer/caulking	1	5.00	0.3	
43#	Repl	Weld-through primer	1	2.00	0.2	
Subtotals ==>				3919.08	37.8	10.0

Line 10 : located at el&m door includes hinges. quote 85087800 6240987

Line 29 : section corner post

ESTIMATE OF RECORD

2004 FORD EXCURSION 4X4 XLT 8-5.4L-FI 4D UTV silver Int:

Parts		3770.08
Body Labor	35.8 hrs @ \$ 46.00/hr	1646.80
Paint Labor	10.0 hrs @ \$ 46.00/hr	460.00
Frame Labor	2.0 hrs @ \$ 48.00/hr	96.00
Paint Supplies	10.0 hrs @ \$ 27.00/hr	270.00
Sublet/Misc.		149.00

SUBTOTAL		\$ 6391.88
Sales Tax	\$ 6246.88 @ 7.0000%	437.28

TOTAL COST OF REPAIRS		\$ 6829.16
ADJUSTMENTS:		
Deductible		0.00

TOTAL ADJUSTMENTS		\$ 0.00
NET COST OF REPAIRS		\$ 6829.16

ANY PERSON WHO KNOWINGLY FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE OR MISLEADING INFORMATION IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUAL IN LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO REPLACEMENT PARTS AVAILABLE FROM THE ORIGINAL MANUFACTURER.

ESTIMATE OF RECORD

2004 FORD EXCURSION 4X4 XLT 8-5.4L-FI 4D UTV silver Int:

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DE2MG00, CCC Data Date 06/02/2014, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations.

The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as RECOR. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2014 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Part numbers and prices should be confirmed with the local dealership. The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced. SYMBOLS FOLLOWING PART PRICE: m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category. SYMBOLS FOLLOWING LABOR: D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories. OTHER SYMBOLS AND ABBREVIATIONS: Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blind=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. Comp Repl=Competitive Replacement (part). D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Qual Recy=Quality Recycled (part). Qual Repl=Quality Replacement(part). Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC Pathways - A product of CCC Information Services Inc. The following is a list of abbreviations that may be used in CCC Pathways that are not part of the MOTOR CRASH ESTIMATING GUIDE: BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA=National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Ro
6792



D. P. TOWING

Don Purdy

PHONE: (609) 965-4218 FAX: (609) 965-2899

24 S. ODESSA AVENUE

EGG HARBOR, NJ 08215

No: 15973

DATE	6-26-14	TIME	1100	A.M. P.M.	REQUESTED BY	PC	
LOCATION OF VEHICLE							
1701 H [redacted] EHC							
NAME [redacted]							
ADDRESS [redacted]							
INSURANCE COM [redacted] POLICY NUMBER [redacted]							
MILEAGE			REQUESTED BY:				
FINISH			NJ STATE POLICE				
START			LOCAL POLICE				
TOTAL			DEALERSHIP				
YEAR	MAKE / MODEL / COLOR			DRIVER			
	Ford Excursion Silver			JF			
STATE	LIC. NO.	VEHICLE I.D. NO.					
<input type="checkbox"/>	SLING HOIST TOW	<input type="checkbox"/>	FLAT TIRE	SPECIAL EQUIPMENT			
<input type="checkbox"/>	WHEEL LIFT	<input type="checkbox"/>	OUT OF GAS	<input type="checkbox"/>	SINGLE LINE WINCHING		
<input checked="" type="checkbox"/>	FLAT BED/RAMP	<input checked="" type="checkbox"/>	WRECK	<input type="checkbox"/>	DUAL LINE WINCHING		
<input type="checkbox"/>	START	<input type="checkbox"/>	RECOVERY	<input type="checkbox"/>	SNATCH BLOCKS		
<input type="checkbox"/>	LOCK OUT	<input type="checkbox"/>		<input type="checkbox"/>	SCOTCH BLOCKS		
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	DOLLY		
VEHICLE TOWED TO PC							
REMARKS				MILEAGE			
MUC Transport				CHARGE	20 x 3	60	
				TOWING		85	00
				LABOR			
				CHARGE			
(OPERATORS SIGNATURE)							
(AUTHORIZED SIGNATURE)				TOTAL	145	00	

ROAD SERVICE



