

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000047

REQUEST 3

FR000617

October 22, 2014

«RetailerFirstName» «RetailerLastName»
«RetailAddress»
«RetailCity», «RetailState» «RetailZip»

RE: Safety Recall – tire & loading Information Label on VIN: «VIN»

Dear Mr., Mrs. or MS. «RetailerLastName»,

This notice is sent to you in accordance with the requirements of the National traffic and Motor Vehicle Safety act.

Forest River, Inc. has decided that on Stealth trailer models CFSTFSC2812, CFSFSA3516 and CFSFCR3716 the Federal Compliance Label and the Tire and Loading Information Label located on the lower roadside front of the unit contain improper listing of the Gross Vehicle Weight Rating (GVWR) and the Cargo Carrying Capacity (CCC). A over loading condition may result in axle failure without warning causing a crash possibly resulting in property damage, personal injury or death.

According to the National Highway Traffic Safety Department we are required to make the necessary correction.

Enclosed are corrected labels. Please clean the area of the incorrect label with alcohol or a non-residue clearer and apply the corrected label over the top of it.

If it its more convenient you may make an appointment and take your trailer to your dealer and have him put on the labels at no charge to you.

If your dealer or service center is unable to make the repair please contact the Forest River, Inc. California Trailer Division Service and Warranty Department at P.O. Box 3030 Elkhart, IN 46515-3030 or telephone 909-873-3777 for a repair station near you.

If, after contacting your dealer, and the recall assistance service line, you believe Forest River, Inc. has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to

<http://www.safercar.gov>.

In the event that this is a leased vehicle, Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may have caused.

Sincerely,

Forest River, Inc.
Warranty and Service Department

FR000047

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000079

October 22, 2014

Vehicle owner or dealer
Address
City, State and Zip

SAFETY RECALL NOTICE

RE: VIN (VIN number)
Dear valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in vehicles it manufactured with certain Dexter Axle model D60- 6,000 Gross Axle Weight Rating Axle and Spring Assemblies.

This decision was based upon information provided by Dexter Axle that a defect exists in some of the axle and spring assemblies. Forest River installed these axle and spring assemblies as original equipment in vehicles it manufactured from August 23, 2010 to September 19, 2010. Our records indicate that you may be the owner of one of the affected vehicles.

What Vehicles are Being Recalled?

The recall potentially affects the following vehicle makes and years: Sierra trailers and Sandpiper trailers.

Only those trailers that were equipped with axles that are 6,000 Gross Axle Weight Rated and lot number 131014922 are covered by this recall:

Model No. D60
Lot Number 131014922.

What is the Problem?

Dexter Axle has determined that there is a potential of a crack in the spindle weld. This crack can propagate and cause the spindle to detach from the axle tube, resulting in the separation of the wheel and tire from the unit. This will cause a loss of control, property damage and possibly injury or death.

What We Will Do?

Forest River, in cooperation with Dexter axle, will provide dealers with a replacement axle and spring assembly for each axle with the above noted lot number free of charge.

Note: This recall is being conducted simultaneously through NHTSA. If you have previously received notice of this recall and received your free replacement axles there is nothing further for you to do.

What Should You Do?

To receive a free replacement axle assembly, please do the following:

1. Call your dealer and make an appointment to have your axles inspected. Do not make any trips in the unit until the axles are inspected and replaced if it is necessary. If your dealer is not available to do this inspection or repair please contact Forest River, Warranty department at 1-574-534-3167 to locate a repair center near you.
2. The dealer will inspect the axle assemblies for the Lot Number 131014922. See the attached information to locate the lot number. If the axle does not have the lot numbers then there is nothing further you must do.
If the axle on your unit is lot number 131014922, your dealer will contact Forest River Warranty Department for replacements for each axle that bears the lot number in question.
3. The axle assemblies will be replaced at no cost to you the customer.

If you need assistance locating the lot number, you may contact Dexter axle at 1-800-400-2164 for assistance.

If Dexter Axle or Forest River fail or are unable to provide a replacement axles within a reasonable time, you may wish to contact the Administrator, National Highway traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

If you previously paid to replace a recalled Dexter axle that failed due to this defect, you may be legible to be reimbursed for your costs. Please contact Forest River, Warranty Department. at 574-534-3167 to determine your eligibility.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling Forest River Warranty Department at 574-534-3167. This will enable us to advise the new owner of the recall. Also, under Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Forest River Customer Service

Enclosures: Location of the Dexter Axle Lot Number.

INFORMATION TO BE PROVIDED TO FOREST RIVER INC.

D60 Axle assembly:

Lot Number _____

Vehicle:

Make _____

Model _____

Year _____

Vehicle Identification Number (VIN) (17 digits) _____

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000101

October 22, 2014

Vehicle owner or dealer
Address
City, State and Zip

SAFETY RECALL NOTICE

Dear valued Customer:

This notice is sent to you in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in vehicles it manufactured with certain plug-in remote control receivers supplied by Dimplex North America, Ltd. These remote Controls receivers were used to operate the electric fireplace on your vehicle.

This decision was based upon information provided by Dimplex North America that a defect exists in some of the remote control receivers that Dimplex manufactured from 1998 through 2008. Forest River installed these kits as original or optional equipment in vehicles it manufactured from 2001 to 2009. Our records indicate that you may be the owner of one of the affected vehicles.

What Vehicles are Being Recalled?

The recall potentially affects the following vehicle makes and years: Cardinal, Georgetown 2001 to 2005. Cedar Creek-2003 to 2006 and 2009, Sierra/Sandpiper 2004, Wildwood/Salem 2004 & 2007, Berkshire/Charleston 2004-2005 and 2007, Rockwood/Flagstaff 2005 & 2007, Wildwood/ Salem laminated 2007.

Only the vehicles that were equipped with one of the following plug-in remote control kits models are covered by this recall:

Model No. 47-001

Model No. 47-1010-R

Model No. APT-1315

Doc. ID# 255K656-61-8367R (for older models that do not have a model number)

These plug-in remote control kits were sold individually and were also packaged with the following electric fireplaces: BF6000 and NNF5500.

What is the Problem?

In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. You may continue to safely operate the electric fireplace when connected directly to an electrical outlet without the plug-in remote control receiver.

What We Will Do?

Forest River, in cooperation with Dimplex North America, will provide owners with a replacement remote control kit free of charge.

Note: This recall is being conducted simultaneously through NHTSA and the CPSC. If you have previously received notice of this recall and received your free replacement remote control kit, there is nothing further for you to do.

What Should You Do?

To receive a free replacement remote control kit, please do the following:

1. Locate your remote control receiver behind the electric fireplace on your vehicle (if applicable, refer to the attached guide, “Remote Control replacement Instructions for BF6000, NNF5500”); remove the receiver from the electrical outlet and unplug the fireplace from the receiver.
2. Locate the Model #/Doc. ID # and Date Code of the receiver using the enclosed bulletin, “How to Identify Recalled Plug-In Remote Receivers,” as a guide.
3. Confirm that your remote control receiver is covered by this recall by comparing the model number to the product list above. If your product is covered, please note the Model #/Doc. ID # and the Date Code in the space provided below and continue to Step 4.
The recalled receiver will be replaced with a new version, Model No. 1010-R* (note the asterisk*). On the new version the name “Dimplex” appears on the front of the receiver in red. If yours is a Model No. 1010-R*, your remote has been replaced and you can continue to use it, but you should provide the vehicle information listed in Step 4 to Dimplex North America Technical Customer Service at the number provided in Step 6.
4. Note the make, model, model year and the vehicle identification number (VIN) of your vehicle in the space provided.
5. Dispose of the receiver.
6. Contact Dimplex North America Technical Customer Service at 1-888-DIMPLEX (1-888-346-7539) from 8 am to 4:30 pm Eastern Standard Time Monday through Friday; when prompted press “1” for the “Customer Service” and then “1” again for “Parts Service and Technical Support”; and provide the operator the product and vehicle information you noted below.

If you need assistance locating the remote control receiver or locating the Model#/Doc. ID # or the Date Code on your receiver, you may contact Dimplex North America at the number listed in Step 6 for assistance.

If Dimplex North America or Forest River fail or are unable to provide a replacement remote control kit within a reasonable time, you may file a complaint with Transport Canada 1-800-333-0371 or (613) 998-8616 if you are in the Ottawa area. Or you may place your complaint in writing to the address shown below, or visit the Transport Canada web site at www.tc.gc.ca.

If you previously paid to replace a recalled Dimplex remote control receiver that failed due to this defect, you may be eligible to be reimbursed for your costs. Please contact Forest River, Inc. at 574-534-3167 to determine your eligibility.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling Forest River at 574-534-3167. This will enable us to advise the new owner of the recall. Also, under Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Forest River Customer Service

Enclosures: Remote Control Replacement Instructions for BF6000, BF6000*, DF2603, NNF5500
How to Identify Recalled Plug-In remote Control Receivers

INFORMATION TO BE PROVIDED TO DIMPLEX NORTH AMERICA, LTD

Remote Control Receiver:

Model #/Doc. ID# _____

Date Code _____

Vehicle:

Make _____

Model _____

Year _____

Vehicle Identification Number (VIN) (17 digits) _____

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000104

October 22, 2014

Vehicle owner or dealer
Address
City, State and Zip

SAFETY RECALL NOTICE

Dear valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in vehicles it manufactured with certain plug-in remote control receivers supplied by Dimplex North America, Ltd. These remote Controls receivers were used to operate the electric fireplace on your vehicle.

This decision was based upon information provided by Dimplex North America that a defect exists in some of the remote control receivers that Dimplex manufactured from 1998 through 2008. Forest River installed these kits as original or optional equipment in vehicles it manufactured from 2001 to 2009. Our records indicate that you may be the owner of one of the affected vehicles.

What Vehicles are Being Recalled?

The recall potentially affects the following vehicle makes and years: Cardinal, Georgetown 2001 to 2005. Cedar Creek-2003 to 2006 and 2009, Sierra/Sandpiper 2004, Wildwood/Salem 2004 & 2007, Berkshire/Charleston 2004-2005 and 2007, Rockwood/Flagstaff 2005 & 2007, Wildwood/ Salem laminated 2007.

Only the vehicles that were equipped with one of the following plug-in remote control kits models are covered by this recall:

Model No. 47-001

Model No. 47-1010-R

Model No. APT-1315

Doc. ID# 255K656-61-8367R (for older models that do not have a model number)

These plug-in remote control kits were sold individually and were also packaged with the following electric fireplaces: BF6000 and NNF5500.

What is the Problem?

In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. You may continue to safely operate the electric fireplace when connected directly to an electrical outlet without the plug-in remote control receiver.

What We Will Do?

Forest River, in cooperation with Dimplex North America, will provide owners with a replacement remote control kit free of charge.

Note: This recall is being conducted simultaneously through NHTSA and the CPSC. If you have previously received notice of this recall and received your free replacement remote control kit, there is nothing further for you to do.

What Should You Do?

To receive a free replacement remote control kit, please do the following:

1. Locate your remote control receiver behind the electric fireplace on your vehicle (if applicable, refer to the attached guide, “Remote Control replacement Instructions for BF6000, NNF5500”); remove the receiver from the electrical outlet and unplug the fireplace from the receiver.
2. Locate the Model #/Doc. ID # and Date Code of the receiver using the enclosed bulletin, “How to Identify Recalled Plug-In Remote Receivers,” as a guide.
3. Confirm that your remote control receiver is covered by this recall by comparing the model number to the product list above. If your product is covered, please note the Model #/Doc. ID # and the Date Code in the space provided below and continue to Step 4.
The recalled receiver will be replaced with a new version, Model No. 1010-R* (note the asterisk*). On the new version the name “Dimplex” appears on the front of the receiver in red. If yours is a Model No. 1010-R*, your remote has been replaced and you can continue to use it, but you should provide the vehicle information listed in Step 4 to Dimplex North America Technical Customer Service at the number provided in Step 6.
4. Note the make, model, model year and the vehicle identification number (VIN) of your vehicle in the space provided.
5. Dispose of the receiver.
6. Contact Dimplex North America Technical Customer Service at 1-888-DIMPLEX (1-888-346-7539) from 8 am to 4:30 pm Eastern Standard Time Monday through Friday; when prompted press “1” for the “Customer Service” and then “1” again for “Parts Service and Technical Support”; and provide the operator the product and vehicle information you noted below.

If you need assistance locating the remote control receiver or locating the Model#/Doc. ID # or the Date Code on your receiver, you may contact Dimplex North America at the number listed in Step 6 for assistance.

If Dimplex North America or Forest River fail or are unable to provide a replacement remote control kit within a reasonable time, you may wish to contact the Administrator, National Highway traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

If you previously paid to replace a recalled Dimplex remote control receiver that failed due to this defect, you may be eligible to be reimbursed for your costs. Please contact Forest River, Inc. at 574-534-3167 to determine your eligibility.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling Forest River at 574-534-3167. This will enable us to advise the new owner of the recall. Also, under Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Forest River Customer Service

Enclosures: Remote Control Replacement Instructions for BF6000, BF6000*, DF2603, NNF5500
How to Identify Recalled Plug-In remote Control Receivers

INFORMATION TO BE PROVIDED TO DIMPLEX NORTH AMERICA, LTD

Remote Control Receiver:

Model #/Doc. ID# _____

Date Code _____

Vehicle:

Make _____

Model _____

Year _____

Vehicle Identification Number (VIN) (17 digits) _____

AQ14-002

FOREST RIVER

10-31-2014

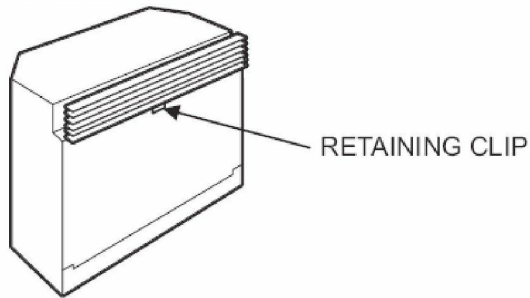
REQUEST 8, 15

FR000111

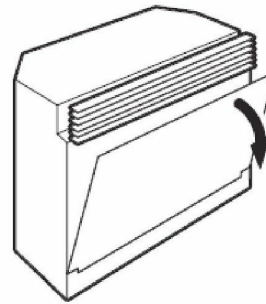
Remote Control Replacement Instructions For BF6000, BF6000*, DF2603, NNF5500

- 1) Remove the fireplace from its installed location to access the plug-in remote control behind the unit.
- 2) If the fireplace is fixed in place, follow the following instructions for fireplace removal:

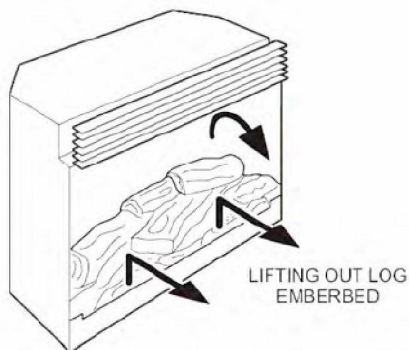
- a) Remove retaining clip using a slot screwdriver



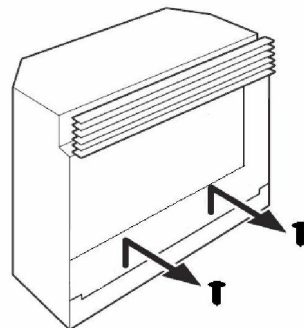
- b) Remove glass



- c) Remove log set



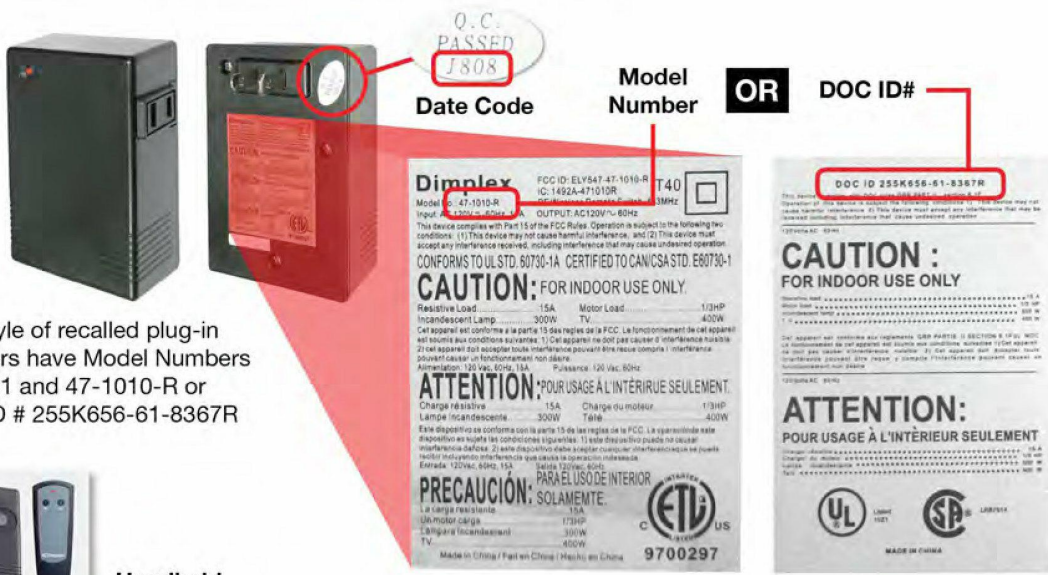
- d) Remove the screws that fasten the bottom of the fireplace to the floor.



- e) Pull the fireplace from its installed location to access the plug-in remote control.

If you need assistance locating the remote control receiver or removing the fireplace to access the remote, please contact Dimplex North America Technical Customer Service at 1-888-DIMPLEX (1-888-346-7539) from 8 am – 4:30 pm Eastern Monday through Friday; when prompted, press “1” for “Customer Service” and then “1” again for “Parts Service and Technical Support”.

How to identify recalled plug-in remote control receivers:



This style of recalled plug-in receivers have Model Numbers 47-1001 and 47-1010-R or DOC ID # 255K656-61-8367R



Handheld Transmitters

This style of recalled plug-in receiver has Model Number APT-1315



Dimplex North America Limited
1367 Industrial Road
Cambridge, Ontario N1R 7G8

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000113

October 22, 2014

SAFETY RECALL NOTICE

Dear valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in vehicles it manufactured with certain plug-in remote control receivers supplied by Dimplex North America, Ltd. These remote Controls receivers were used to operate the electric fireplace on your vehicle.

This decision was based upon information provided by Dimplex North America that a defect exists in some of the remote control receivers that Dimplex manufactured from 1998 through 2008. Forest River installed these kits as original or optional equipment in vehicles it manufactured from 2001 to 2009. Our records indicate that you may be the owner of one of the affected vehicles.

What Vehicles are Being Recalled?

The recall potentially affects the following vehicle makes and years: Cardinal, Georgetown 2001 to 2005. Cedar Creek-2003 to 2006 and 2009, Sierra/Sandpiper 2004, Wildwood/Salem 2004 & 2007, Berkshire/Charleston 2004-2005 and 2007, Rockwood/Flagstaff 2005 & 2007, Wildwood/ Salem laminated 2007.

Only the vehicles that were equipped with one of the following plug-in remote control kits models are covered by this recall:

Model No. 47-001

Model No. 47-1010-R

Model No. APT-1315

Doc. ID# 255K656-61-8367R (for older models that do not have a model number)

These plug-in remote control kits were sold individually and were also packaged with the following electric fireplaces: BF6000 and NNF5500.

What is the Problem?

In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. You may continue to safely operate the electric fireplace when connected directly to an electrical outlet without the plug-in remote control receiver.

What We Will Do?

Forest River, in cooperation with Dimplex North America, will provide owners with a replacement remote control kit free of charge.

Note: This recall is being conducted simultaneously through NHTSA and the CPSC. If you have previously received notice of this recall and received your free replacement remote control kit, there is nothing further for you to do.

What Should You Do?

To receive a free replacement remote control kit, please do the following:

1. Locate your remote control receiver behind the electric fireplace on your vehicle (if applicable, refer to the attached guide, “Remote Control replacement Instructions for BF6000, NNF5500”); remove the receiver from the electrical outlet and unplug the fireplace from the receiver.
2. Locate the Model #/Doc. ID # and Date Code of the receiver using the enclosed bulletin, “How to Identify Recalled Plug-In Remote Receivers,” as a guide.
3. Confirm that your remote control receiver is covered by this recall by comparing the model number to the product list above. If your product is covered, please note the Model #/Doc. ID # and the Date Code in the space provided below and continue to Step 4.
The recalled receiver will be replaced with a new version, Model No. 1010-R* (note the asterisk*). On the new version the name “Dimplex” appears on the front of the receiver in red. If yours is a Model No. 1010-R*, your remote has been replaced and you can continue to use it, but you should provide the vehicle information listed in Step 4 to Dimplex North America Technical Customer Service at the number provided in Step 6.
4. Note the make, model, model year and the vehicle identification number (VIN) of your vehicle in the space provided.
5. Dispose of the receiver.
6. Contact Dimplex North America Technical Customer Service at 1-888-285-7773 from 8 am – 4:30 pm EST Monday through Friday. Please have your product and vehicle information readily available (as per Step 4).

If you need assistance locating the remote control receiver or locating the Model#/Doc. ID # or the Date Code on your receiver, you may contact Dimplex North America at the number listed in Step 6 for assistance.

If Dimplex North America or Forest River fail or are unable to provide a replacement remote control kit within a reasonable time, you may wish to contact the Administrator, National Highway traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safecar.gov>.

If you previously paid to replace a recalled Dimplex remote control receiver that failed due to this defect, you may be eligible to be reimbursed for your costs. Please contact Forest River, Inc. at 574-534-3167 to determine your eligibility.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling Forest river at 574-534-3167. This will enable us to advise the new owner of the recall. Also, under Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Forest River Customer Service

Enclosures: Remote Control Replacement Instructions for BF6000, BF6000*, DF2603, NNF5500
How to Identify Recalled Plug-In remote Control Receivers

INFORMATION TO BE PROVIDED TO DIMPLEX NORTH AMERICA, LTD

Remote Control Receiver:

Model #/Doc. ID# _____

Date Code _____

Vehicle:

Make _____

Model _____

Year _____

Vehicle Identification Number (VIN) (17 digits) _____

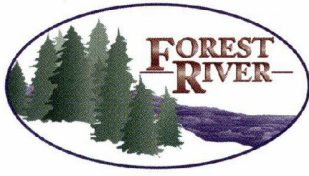
AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000170



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

Daimler trucks North America, LLC
P.O. Box 4090
Portland, OR 97208-4090

October 22, 2014

RE: NHTSA Recall #07V-570 FL517A
VIA Fax: 503-745-9009

To whom it may concern,

Recall Safety Notice for VIN 4UZAB2DC85CV90755: this unit was sold to Holiday Kamper Company of Columbia LLC dba Colfax RV Outlet 8615 Triad Drive Colfax, NC 27235
Recall Safety Notice for VIN 4UZAB2DC65CV87479: this unit was sold to La Mesa RV Center Inc. 4441 Orange Blvd. Sanford, FL 32771

If we can be of further service please do not hesitate to contact Randy Houser at the Forest River Diesel Division Warranty Department at 574-522-1583.

Respectively,

William G. Conway Jr.
Chief Corporate Engineer
Forest River, Inc.
574-534-6913
Fax: 574-343-5967
Email: bconway@forestriverinc.com

CC Randy Houser

“The Two Forests of Forest River... Forming Relationships with Nature”

FR000170

“The Two Forests of Forest River... Forming Relationships with Nature”

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000188

October 22, 2014

<<Customer Name>>
<<Address>>
<<City>>, <<ST>>, <<Zip>>
<<Country>>

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign #: 14V-449000

Unit Vehicle Identification Number: <<VIN>>

Dear Forest River Recreational Vehicle Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc. has decided that there may be a defect that relates to vehicle safety in the vehicle with the VIN number indicated above.

SAFETY DEFECT

There is a possibility that the Frigidaire Convection Microwave models CFMV152CLB or CFMV154CLS manufactured between January 27, 2013 and April 10, 2013 in the serial number range KG303607951 through KG31600670 may self-start and begin heating unattended. It is possible that items stored in the cavity of the microwave that is not a part of the microwave, may begin heating if unattended with a risk of smoke or fire in the microwave cavity. If there is nothing in the cavity other than the items that are intended as a part of the microwave, there is no risk of smoke or fire due to the defect.

REPAIRS

PLEASE UNPLUG YOUR MICROWAVE OR TURN OFF THE MICROWAVE BREAKER.

Open the door of the microwave and inspect the label on the inner frame to verify the model number and if your microwave falls into the serial number range. See illustration on page two of the label. If your model number matches, and it falls within the serial number range then contact Frigidaire at 1-800-???-???? as soon as possible to obtain a repair center address close to you. If your microwave does not have the above model numbers or does not fall within the serial number range, then you need not do anything and you may continue to use your microwave convection oven. At no charge to you, the repair center will perform the necessary repairs. The required repair procedure will require the replacement of the membrane/keypad.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to attention Forest River Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

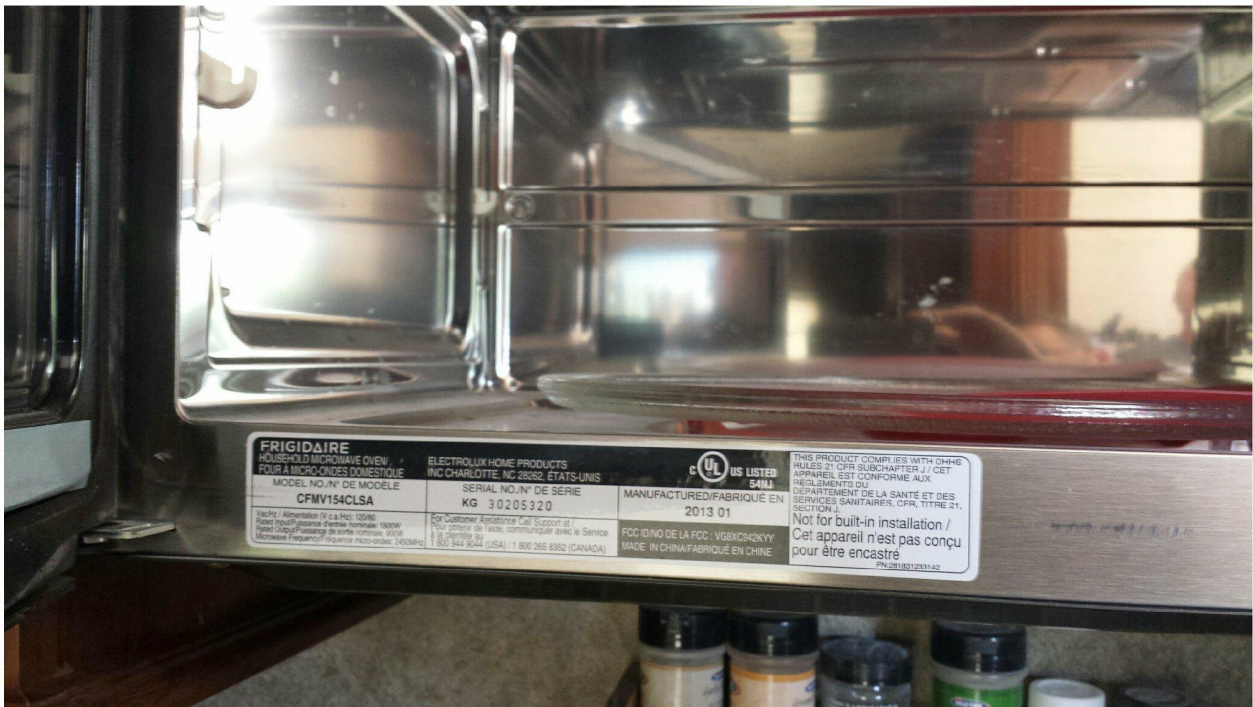
Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Forest River Customer Service at 574-206-7600. You also may contact the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Forest River, Inc. is concerned about the safety of our vehicle owners and we regret any inconvenience this situation may have caused you.
Thank you for your understanding.

Sincerely,

Forest River Inc.
Warranty and Service



AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000192

SAFETY RECALL NOTICE

Glaval Bus Canada No. 2012-205 Braun No. 12E002

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

July 1, 2012

This Notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act., Vehicles in Canada Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa ON K1A 0N5, 800) 333-0510

Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.

Dear Glaval Bus Customer,

Glaval Bus in conjunction with Braun has decided that a defect which relates to motor vehicle safety exists on all model manufactured between the dates of November 20th 2006 and September 10, 2010 that are equipped with a Braun Corporation Century and Vista 2nd generation Dual Parallel Arm Wheelchair lift.

WHAT IS BEING RECALLED:

The defect is located at the outboard end of the wheelchair left platform, specifically at the outer barrier. The defect manifests itself when the roll stop latches are not long cable of retraining the roll stop to prevent wheelchair passengers from defeating or riding over the roll stop.

WHY IS IT BEING RECALLED:

The lift may develop or exhibit a defect related to the outer roll stop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed

WHAT YOU NEED TO DO:

Please contact your local authorized Braun Dealer and schedule an appointment.

WHAT BRAUN WILL DO

Once you have contacted your Braun dealer they will schedule you in for an appointment to make the necessary repairs. The work will take less than an hour to complete and is no charge to you. Additional time may be required depending on your inspection and their shop schedule.

Please bring the owner notification card with you at the time of your appointment and give it to your dealer, this identifies the lift and the service that is required.

If you have any questions or need a local dealer name please contact a Braun Product Support representative at 1-800-488-0359.

Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.

BUS MANUFACTURE GLAVAL BUS CUSTOMER SERVICE 914 CR1 NORTH ELKHART, IN 46515	CONTACT INFORMATION THE BRAUN CORPORATION PO BOX 310 WINANAC, IN 46996 USA
--	---

800-445-2825

800-488-0359

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000196

Safety Recall Notice

Service Bulletin 37679

February 2012

Applicable for NCL and NVL Series AA-DA

Installation Kit 945-12E002



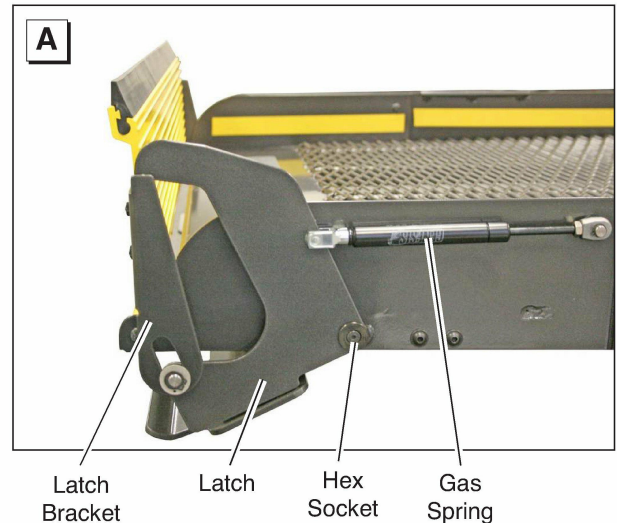
International Corporate Hdqrs: P.O. Box 310 Winamac, IN 46996 USA
1-800-THE LIFT® (574) 946-6153 FAX: (574) 946-4670



Scan to View
Instructional
Video

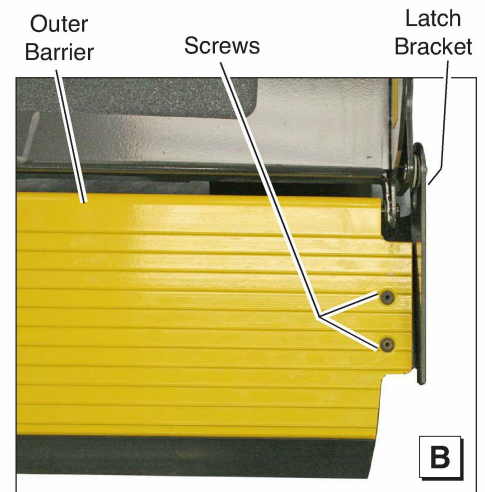
Front (Right) Side Retrofit Procedure

1. Deploy lift to floor level.

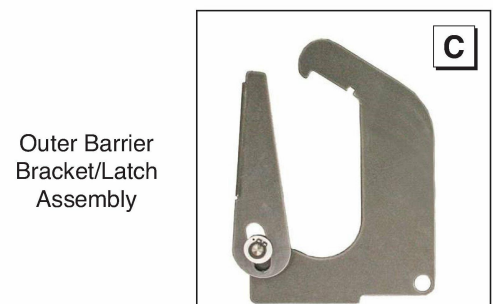


2. Remove gas spring. See Photo A.

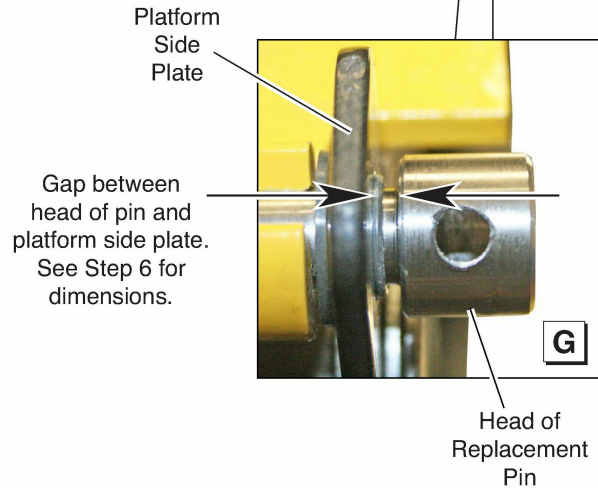
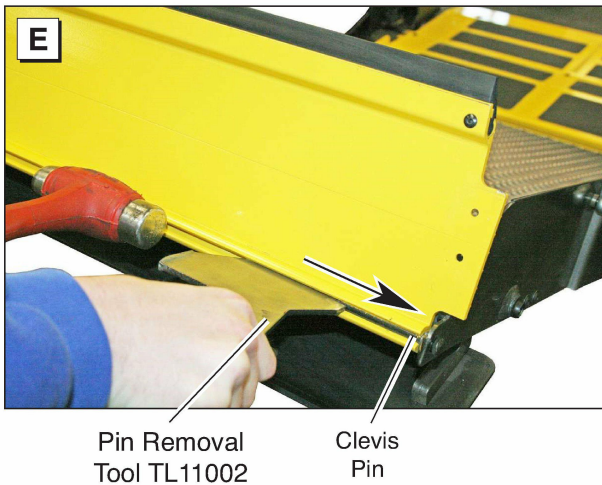
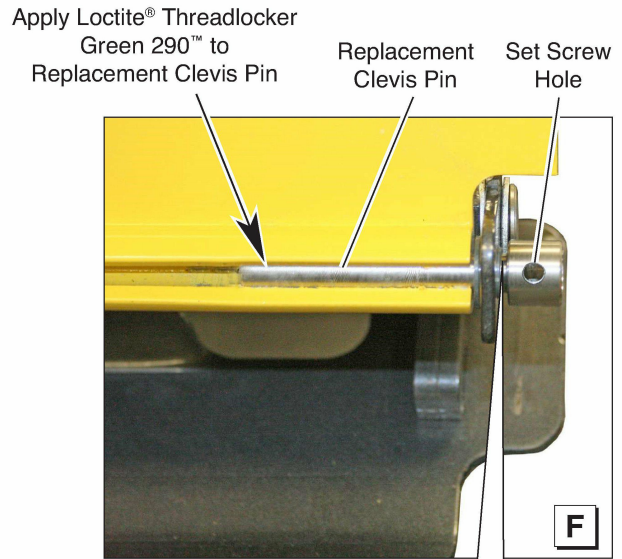
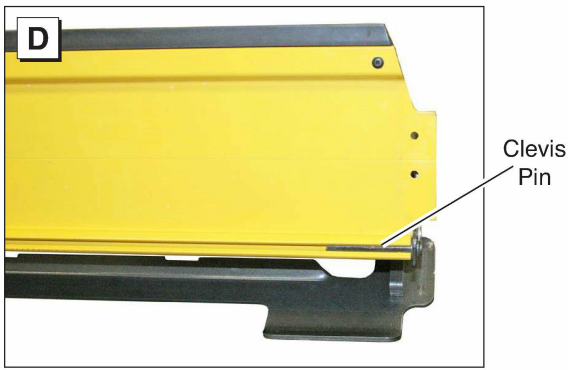
3. Remove two screws securing outer barrier to latch bracket. Discard screws and nuts. See Photo B.



4. Remove hex socket and washer securing outer barrier latch to platform. Keep screw and washer. See Photo A. Remove and discard bracket/latch assembly. See Photo C.



Outer Barrier Latch, Bracket, and Clevis Pin Retrofit 37679



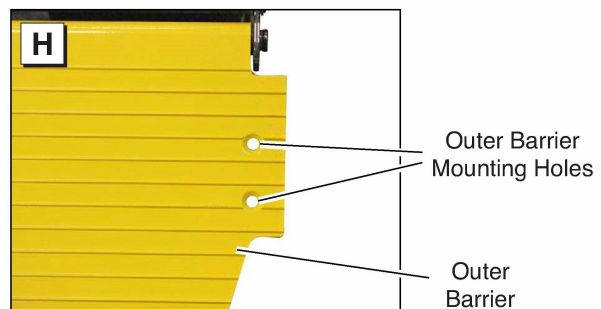
5. Remove clevis pin from platform/outer barrier using pin removal tool TL11002. The clevis pin is a friction fit and removal may be difficult. See Photos D and E.

6. Install replacement pin. Temporarily install roll stop pin cap on roll stop pin to avoid damaging the head of the replacement pin during installation. Remove cap. Refer to Photo J. Ensure that a gap exists between the head of the replacement pin and the platform side plate (See Photo G):

- Century: 1/16" gap both sides
- Vista: 1/8" gap on microswitch side, 1/16" opposite side.

During installation, position set screw hole facing outward for easy access. Apply Loctite® Threadlocker Green 290™ or equivalent on clevis pin after installation. See Photos F and G.

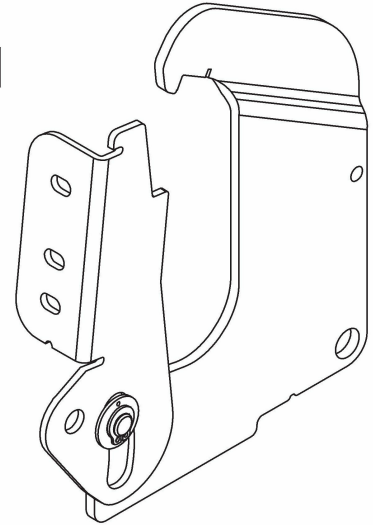
7. Drill outer barrier mounting holes to 1/4" diameter. See Photo H.



Outer Barrier Latch, Bracket, and Clevis Pin Retrofit 37679

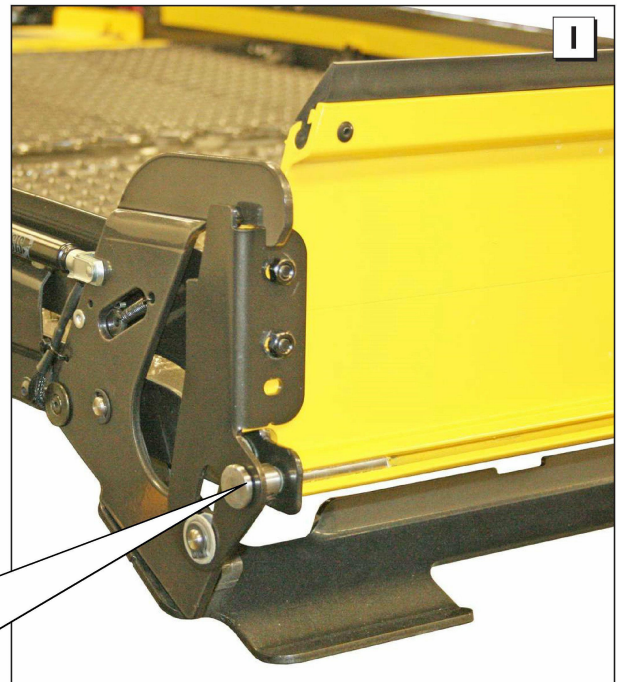
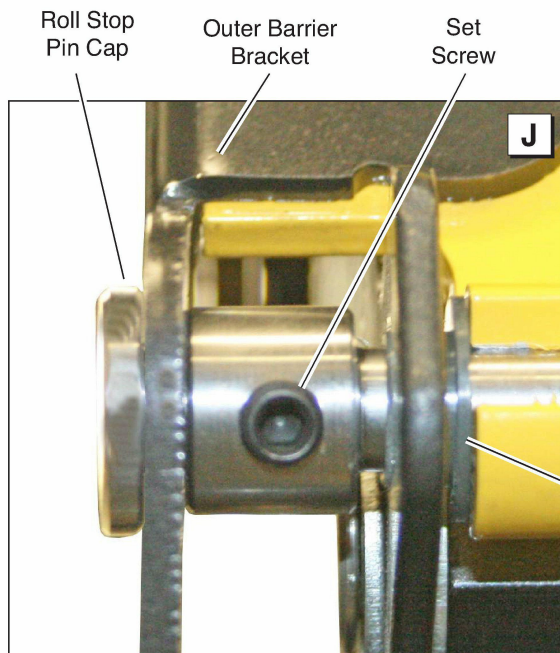
8. Install replacement outer barrier bracket/latch assembly using hex socket and washer removed in step 4. Apply Loctite® Threadlocker Blue 242™ or equivalent on threads. Refer to Photo A and Figure 1.

Figure 1



9. Attach latch bracket to outer barrier with supplied screws and nuts. Refer to Photo B.

10. Install roll stop pin cap. Apply Loctite® Threadlocker Blue 242™ or equivalent on threads. Secure with set screw. See Photos I and J.

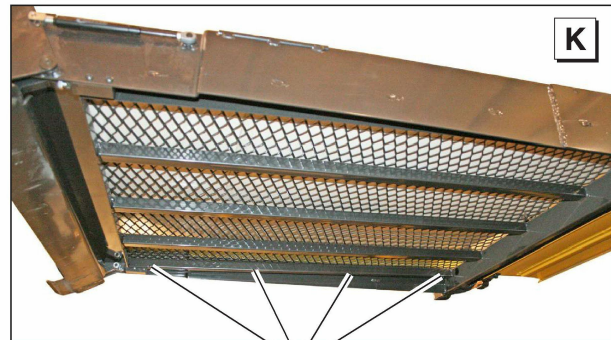


Outer Barrier Latch, Bracket, and Clevis Pin Retrofit 37679

Rear (Left) Side Retrofit Procedure

11. Perform steps 2 and 3.

12. Remove wire ties from microswitch harness and disconnect outer barrier microswitch harness. Discard. See Photos K and L.



Wire Ties

13. Perform steps 4 through 7.

14. Install replacement outer barrier latch/bracket assembly using hex socket and washer removed in step 4. See Figure 2.



Microswitch
Harness
Connector

15. Attach latch bracket to outer barrier with supplied screws and nuts. Refer to Photo B.

16. Route and connect outer barrier microswitch harness. Secure with wire ties. Refer to Photos K and L.

17. Install roll stop pin cap. Secure with set screw. Apply Loctite® Threadlocker Blue 242™ or equivalent on threads. See Photos I and J.

18. Install gas springs.
Confirm proper operation of gas springs.
Replace if necessary.

19. Ensure proper outer barrier operation.

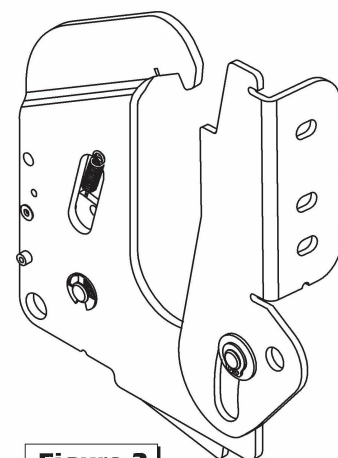


Figure 2

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000230

FLIP DOWN RACK
SERVICE BULLETIN NOTIFICATION

October __, 2011

<<Dealer>>
<<Dealer Address>>
<<Dealer Address2>>
<<Dealer Address3>>

Subject: Safety Recall: _____

Lippert Components, Inc. ("LCI") has determined a defect which relates to the Flip Down Rack may exist on certain Forest River travel trailer models manufactured from June to August 2011. The affected units may have an insufficient weld on the rear rack attachment plate. The weld should be on four sides of the attachment plate as shown in the below picture. If the plate is not welded on all four sides, please complete the needed welds or contact Lippert Components, Inc.'s Customer Service Department by calling 1-866-524-7821 or emailing warranty@lci1.com and we will assist in arranging a sub-contract welder to assist in the repair.



THE LIST OF AFFECTED SERIAL NUMBERS IS ATTACHED

If the Forest River unit(s) are equipped with the Flip Down Rack from the attached list and are still in your lot inventory, we are requesting the Service Bulletin be completed on the specified units before retail delivery. LCI stands ready to assist you in addressing this condition by arranging for our technician to complete the welds or by allowing for a sublet welder to add the welds. LCI will authorize a flat rate payment of .5hr for this welding.

ALERT: Continued use of the unit without having the preventative actions completed could lead to an untimely failure. The rack may become detached from the unit.

Attached is a copy of the Technical Service Bulletin sent to the retail owners of these units.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this Service Bulletin, please feel free to contact LCI's Customer Service Department at 866-524-7821 or warranty@lci1.com.

Sincerely,
Lippert Components, Incorporated Customer Service

[NAME]

[TITLE]

cc: National Highway Traffic Safety Administration (NHTSA)

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000236

July 13, 2010

<<Customer Name>>

<<Address>>

<<City>>, <<ST>>, <<Zip>>

<<Country>>

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign # : ????????

Unit Serial Number: <<Serial>>

Dear Forest River Trailer Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc has decided that a defect that relates to motor vehicle safety exists in Salem or Wildwood Travel Trailers referred to as Ice Cabins.

SAFETY DEFECT

There is a short leaf spring on the roadside and curbside suspension that can rotate out of position and contact the tire. This contact may cause the tire to blow out unexpectedly, thereby potentially resulting in loss of control, property damage, personal injury or death.

REPAIRS

PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR FOREST RIVER DEALER. At no charge to you, the dealer will perform the necessary repairs. The required repair procedure should not take more than **twenty (20) minutes**.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to attention Wildwood or Salem Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed postage paid post card and return it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten-(10) days.

If you are unable to have the leaf springs repaired in a reasonable amount of time without cost, you may file a complaint with Transport Canada 1-800-333-0371 or (613) 998-8616 if you are in the Ottawa area. Or you may place your complaint in writing to the address shown below, or visit the Transport Canada web site at www.tc.gc.ca.

We regret the inconvenience this situation may have caused you. However, Forest River believes in the early detection and immediate correction of potential concerns.
Thank you for your understanding.

Sincerely,

Forest River Inc

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000240

January 14, 2011

TO: All Forest River, Inc. Salem and Wildwood Travel Trailer Dealers

RE: Safety Recall 11V017-7105

Dear Forest River Salem or Wildwood Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River Inc has decided that a defect that relates to motor vehicle safety exists in 2010 and 2011 Wildwood and Salem Travel Trailers manufactured between September 25, 2009 and January 10, 2010. Specifically the product called Ice Cabins.

On affected units, the bottom short spring leaf on the spring assembly of the axle may rotate out of position and make contact with the tire, thereby potentially resulting in a tire blowout which may cause loss of control, property damage, personal injury and death.

Owners of suspect units will be notified in a letter instructing them to contact their Forest River dealer to schedule an appointment to have their unit repaired. A copy of this letter is attached for your reference.

Please find attached repair instructions and information relating to the preparation and submissions of claims for reimbursement.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact your Regional Service Manager at 574-5343167.

Sincerely,

FOREST RIVER INC

Attachments

FR000240

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000278

FOREST RIVER, INC. SERVICE BULLETIN

October 22, 2014

To Whom It May Concern:

Forest River has determined that the Federal Certification Label and the Tire Information Label on certain camping trailers manufactured at the Rockwood/Flagstaff plant at 201 West Elm Street Millersburg, IN 46543 may have the incorrect tire pressure on these labels. If you have received this notice, Forest River believes that you may have one of the affected units.

ISSUE

All trailers require a Federal certification and Tire Information label to be affixed to the front lower corner of the road side of the trailer. Among other information these labels indicate the tire size, rim size and tire pressure. The tire pressure for certain units with a ST185/75R13/C tire may have a tire pressure of 65 PSI (449 KPA) instead of the correct tire pressure of 50 PSI (345 KPA).

ACTION

A physical inspection of the label on the lower front corner of the camping trailer's road side will reveal the labels in question. If the tire pressure is 50 PSI (345 KPA) then no further action is required. If the tire pressure is 65 Psi (449 KPA) then the label must be over-laid with the included labels.

SERVICE PROCEDURE

1. Compare the new label to the existing label for accuracy, the only difference should be the tire pressure. The new label will read 50 PSI (345 KPA) instead of 65 PSI (449 KPA). Then carefully clean the existing labels with Isopropic Alcohol, carefully peel the backer off the new labels and apply them directly over the existing labels. Wipe over the new labels with a clean cloth to be sure that all air bubbles are removed from under the new label.
2. If for some reason the information on the new label does not match the information on the existing label other than the tire pressure. Please contact the Warranty and Service Department at 574-642-2640. Have your VIN or Serial number available for the Warranty or Service person to quickly resolve the discrepancy.
3. Check the tire pressure in the tires and adjust them up or down to 50 PSI (345 KPA).

The label kit consists of the following:

- 1- Federal Certification Label
- 1- Tire Information Label

If there are any questions please contact the Warranty and Service department of Rockwood/Flagstaff at Forest River 574-642-2640.

Forest River regrets any inconvenience that this may cause our Forest River trailer owners.

Sincerely,

Forest River, Inc. Service & Warranty Department

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000284

October 22, 2014

Article No. 8-30-2011

Forest River has determined that the Federal Certification Label and the Tire Information Label on certain camping trailers manufactured at the Rockwood/Flagstaff plant at 201 West Elm Street Millersburg, IN 46543 may have the incorrect tire pressure on these labels.

ISSUE

All trailers require a Federal certification and Tire Information label to be affixed to the front lower corner of the road side of the trailer. Among other information these labels indicate the tire size, rim size and tire pressure. The tire pressure for certain units with a ST185/75R13/C tire may have a tire pressure of 65 PSI (449 KPA) instead of the correct tire pressure of 50 PSI (345 KPA).

ACTION

A physical inspection of the label on the lower front corner of the camping trailer's road side will reveal the labels in question. If the tire pressure is 50 PSI (345 KPA) then no further action is required. If the tire pressure is 65 Psi (449 KPA) then the label must be over-laid with the included labels.

SERVICE PROCEEDURE

1. Compare the new label to the existing label for accuracy, the only difference should be the tire pressure. The new label will read 50 PSI (345 KPA) instead of 65 PSI (449 KPA). Then carefully clean the existing labels with Isopropic Alcohol, carefully peel the backer off the new labels and apply them directly over the existing labels. Wipe over the new labels with a clean cloth to be sure that all air bubbles are removed from under the new label.
2. If for some reason the information on the new label does not match the information on the existing label other than the tire pressure. Please contact the Warranty and Service Department at 574-642-2640. Have your VIN or Serial number available for the Warranty or Service person to quickly resolve the discrepancy.
3. Check the tire pressure in the tires and adjust them up or down to 50 PSI (345 KPA).

The label kit consists of the following:

- 1- Federal Certification Label
- 1- Tire Information Label

If there are any questions please contact the Warranty and Service department of Rockwood/Flagstaff at Forest River 574-642-2640.

Forest River regrets any inconvenience that this may cause our Forest River trailer owners.

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000286

July 13, 2010

<<Customer Name>>

<<Address>>

<<City>>, <<ST>>, <<Zip>>

<<Country>>

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign # : ????????

Unit Serial Number: <<Serial>>

Dear Forest River Trailer Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc has decided that a defect that relates to motor vehicle safety exists in Rockwood or Flagstaff Camping Trailers.

SAFETY DEFECT

The Federal Certification Label and the Tire and Load Information label may have the incorrect tire pressure for the ST185/80R13/C tire. The tire pressure may read 65 PSI (449 KPA). The correct tire pressure for this tire is 50 PSI (345 KPA). This tire pressure exceeds the tire pressure maximum tire pressure designated on the tire and may cause the tire to blow out unexpectedly, thereby potentially resulting in loss of control, property damage, personal injury or death.

REPAIRS

PLEASE VERIFY THE TIRE IS A ST185/80R13/C AND CHECK THE AIR PRESSURE IN THE TIRE.

REDUCE IT TO 50 PSI (345 KPA) IF NECESSARY, THEN REVIEW THE FEDERAL CERTIFICATION LABEL AND THE TIRE AND LOAD INFORMATION LABEL.

If the tire pressure is 50 PSI (345 KPA) then nothing needs to be done. Simply check the appropriate box on the enclosed postage paid post card and mail it. If the label indicates that the tire pressure is 65 PSI (449 KPA), be sure that the pressure is reduced to 50 PSI (345 KPA) check the appropriate box on the enclosed postage paid post card and mail it. If the labels are incorrect then new labels will be sent to you with instructions on how to apply them. If you are not sure about the label and tire pressures please contact your dealer. He will make the necessary evaluations at no charge to you.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to the attention of Rockwood/Flagstaff Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed postage paid post card and return it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten-(10) days.

If your dealer does not make the required repair promptly and without charge, you may contact Forest River Customer Service at 574-534-3167. You also may contact the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret the inconvenience this situation may have caused you. However, Forest River, Inc. believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

Forest River Inc

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000288

June 15, 2010

Dealer Name
Dealer Address
Dealer City, State and Zip Code

RE: Salem/Wildwood Trailer VIN: (VIN Number)

Dear Sir or Madame,

Forest River has discovered a situation that the water heater model SW6P, PE, PR and PER installed in the above trailer may have sustained damage to the control valve during installation.

DO NOT light the water heater until we have provided you with inspection criteria that we are developing with Suburban's Engineering Staff.

We are also sending letters to any retail customers that we have record of their name and address.

The damaged control valve will allow too much L.P. Gas to the burner and flames will exit the exhaust vent on the side of the trailer. This may cause the trailer to catch fire and could lead to injury or death.

Enclosed are the inspection procedures for the thermostat pin on the above mentioned water heater.

We regret any inconvenience this may cause.

Sincerely,
Forest River, Inc.

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000289



Suburban
Manufacturing Company
a division of AIRXCEL, Inc.

June 14, 2010

Mr. Bill Conway
Forest River, Inc.
3010 College Ave.
Goshen, IN 46526


Dear Mr. Conway:

Enclosed are the inspection procedures for the thermostat pin on the SW6P, PE, PR,
and PER model water heaters.

If you have any questions please give me a call.

Sincerely,

AIRXCEL, INC., SUBURBAN DIVISION


Keith Jollay
Project Engineer

KJ:dm

Prepared by: Brent Travis, Quality Assurance Manager

Scope: Inspection of Gas Thermostat Valves used on SW6(P, PE, PR and PER) models

Objective: Define a procedure for the examination of gas thermostat valves to detect damage to the thermostat adjustment pin.

Checking Gas Thermostat Valve For Damage to Thermostat Adjustment Pin

NOTICE: The following procedures must only be performed by qualified gas appliance service personnel.

The area of concern is circled in blue in Figure 1 below.



Figure 1

With the valve in the off position, rotate the plastic thermostat adjustment tab clockwise. Carefully lift the tab slightly and rest the plastic stop on the rear of the tab on top of the pin. This allows better visual access to the thermostat adjustment pin as shown in Figure 2 below.

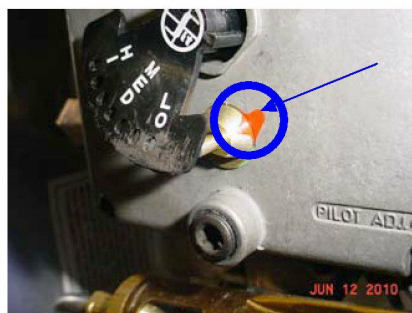


Figure 2

1. Visually inspect the thermostat adjustment pin for any evidence of damage. The thermostat adjustment pin should be perpendicular to the valve body. If the thermostat adjustment pin displays any indication of having been bent, twisted or impacted remove and replace the water heater gas thermostat valve or the entire appliance with a unit that has been tested and found to be acceptable. Do not attempt to operate the water heater!
2. Closely examine the **red tamper evident paint** applied to the base of the thermostat adjustment pin as indicated by the blue arrow in Figure 2 above. If there is any evidence of disruption to the continuity of the red tamper evident paint remove and replace the water heater gas thermostat valve or the entire appliance with a unit that has been tested and found to be acceptable. Do not attempt to operate the water heater!
3. Apply finger pressure to the thermostat adjustment pin to insure there is no evidence of movement or looseness. If there is any evidence of movement or looseness remove and replace the water heater gas thermostat valve or the entire appliance with a unit that has been tested and found to be acceptable. Do not attempt to operate the water heater!

If No Damage is Detected to the Thermostat Adjustment Pin

If the thermostat adjustment pin is perpendicular to the gas thermostat valve body and there is no evidence of damage to the thermostat adjustment pin, disruption to the continuity of the red tamper evident paint or movement of the thermostat adjustment pin, proceed with the ignition of the pilot flame on the water heater.

1. Place pilot reignitor control in the "OFF" position.
2. Depress and turn knob (A) clockwise → to "OFF" position.
3. Wait five (5) minutes for gas to clear the area. If you smell gas then, STOP! Follow instructions in Item "B" of the safety Information. If you don't smell gas, go to next step.
4. Turn gas supply on.
5. Turn on electrical power to the appliance.

6. Depress and turn knob (A) counter clockwise ← to “Pilot” position, press down and switch the pilot reignitor module to “ON” position. Spark will start between electrode tip and pilot hood.
7. When pilot lights, the spark will stop. Continue depressing knob (A) for approximately one minute or until pilot light remains lit. On the initial start-up, it may take several minutes in order to purge the air from the gas lines for the pilot to remain on.
8. With the pilot lit, apply liquid gas leak detector solution to the base of the thermostat adjustment pin. Move the gas cock knob on the pilot valve to the “on” position as shown in Figure 3.



Figure 3

9. If any bubbles appear around the thermostat adjust pin base, immediately turn off the gas supply to the water heater at the closest shutoff valve. Someone must be located at this shutoff valve to immediately turn off the gas supply if bubbles are observed. With the gas off at the shutoff valve, rotate the gas cock knob on the pilot valve to the “off” position. If any evidence of bubbles is detected, remove and replace the water heater gas thermostat valve or appliance with a unit that has been tested and found to be acceptable.
10. If no bubbles are observed immediately upon ignition, allow the main burner to continue to operate for approximately one minute and watch for bubbles. If no bubbles are observed, the thermostat adjustment pin thread and gasket seal integrity has not been compromised.

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000297

June 15, 2010

Retail Name
Retail Address
Retail City, State and Zip Code

RE: Wildwood/Salem trailer VIN: (VIN number)

Dear Sir or Madame,

This notice is sent to you in accordance with the requirements of the National traffic and Motor Vehicle Safety act.

Forest River, Inc. has decided that there may be a manufacturing installation defect of the water heater model SW6P, PE, PR and PER water heater manufactured by Suburban, Inc.

We have determined that there may exist, damage to the L.P. Gas Control during installation that will cause the water heater to flame up through the exhaust vent. DO NOT ignite the water heater until it is completely checked by your dealer or a certified Suburban, Inc. repair station. Lighting a defective water heater may cause a fire and could result in loss of property, injury or death.

Please make an appointment with your dealer or a Suburban Certified Service Center to have the water heater inspected for possible damage. At that time the dealer or service center will repair or replace the water heater at no cost to you.

If your dealer or service center is unable to make the repair please contact the Forest River, Inc. Service and Warranty Department at P.O. Box 3030 Elkhart, IN 46515-3030 or telephone 574-534-3167 for a repair station near you.

If you have had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Forest River, Inc. Service and Warranty Department at 574-534-3167 or Forest River, Inc. P.O. Box 3030 Elkhart, IN 46515-3030 attention Warranty and Service administrator.

In the event that this is a leased vehicle, Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you are unable to have the defective water heater repaired or replaced in a reasonable amount of time without cost, you may file a complaint with the National Highway Traffic Safety Administration at the address below or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [http:// www.safercar.gov](http://www.safercar.gov).

The Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

We regret any inconvenience that this may cause.

Sincerely,

Forest River, Inc.

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000301



200 State Road 19 Bldg 1 Wakarusa IN 46573 (574) 862 – 1025 www.primetimerv.com

NHSTA Recall Number: #14V-140

CMVSA Recall Number: #2014-091

Prime Time Manufacturing has notified the National Highway Traffic & Safety Administration (NHTSA) and Transport Canada (in reference to CMVSA) of this voluntary recall regarding specific 315RST Crusader Fifth Wheels. Prime Time Manufacturing is concerned there is potential for the off-doorside (driver’s side) front tire to come in contact with a bracket and-or bolt for the off-doorside (driver’s side) living room slide. Included in this provided information is:

Warranty Process

Parts Ordering Process

Repair Instructions

Warranty Claim Process: Please submit a webclaim request as per normal processes. Please use the following flat rate code when submitting:

10-000025 INSTALL X-Factor & Lift Kit (Crusader 315RST Recall)

Flat Rate Time for this repair is 2.0 hours. Please review the instructions and contact any of our Warranty Advisors with any questions. *Please note: A picture of the repair, once complete, is required for processing.

Code Details

Book:	40
Repair Code:	10-000025
Section:	Frame\Chassis Section
Group:	Miscellaneous Frame/Chassis
Description:	INSTALL X-Factor & Lift Kit (Crusader 315RST Recall) (pictures - See notes below)
Time Allocated:	2.00
PAR:	Yes
ST:	No
Return US:	P
Return Canada:	P
Require Pictures	<input checked="" type="checkbox"/>
Date Added	4/3/2014

Note Code	Note
*CRDR315	This code is specifically for the recall ONLY. Dealers MUST submit pictures of the repair AFTER repairs have been completed. NHSTA #14V-140 / CMVSA #2014-091

Parts Ordering Process: After you have received authorization for the webclaim request, submit your parts order as per normal processes. Please order the following:

Qty	Part Number	Description
1	10F15678A	X FACTOR CROSS MEMBER KIT
1	10F15677A	1" LIFT KIT- INCLUDES 4 SPACERS, 4 U-BOLTS AND 8 NUTS
1	20X48421A	BOLT, 3" FOR SLIDE BRACKET

This should be 8 U-bolts and 16 nuts as stated in the instructions. KR

Repair Instructions: Please see the provided instructions. Contact any of the Prime Time Warranty Advisors with questions directly, or call 574-862-1025 to talk with any of our Advisors.

Warranty Advisor	Phone	E Mail
Eldon Einselen	574-862-3022	eeinselen@forestriverinc.com
Dan Collins	574-862-3092	dcollins@forestriverinc.com
Todd Breden	574-862-7109	tbreden@forestriverinc.com
Vince Kisrow	574-862-3072	vkisrow@forestriverinc.com

AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000303



200 State Road 19 Bldg 1 Wakarusa IN 46573 (574) 862 – 1025 www.primetimerv.com

NHSTA Recall Number: #14V-140

CMVSA Recall Number: #2014-091

Prime Time Manufacturing has notified the National Highway Traffic & Safety Administration (NHTSA) and Transport Canada (in reference to CMVSA) of this voluntary recall regarding specific 315RST Crusader Fifth Wheels. Prime Time Manufacturing is concerned there is potential for the off-doorside (driver’s side) front tire to come in contact with a bracket and-or bolt for the off-doorside (driver’s side) living room slide. Included in this provided information is:

Warranty Process

Parts Ordering Process

Repair Instructions

Warranty Claim Process: Please submit a webclaim request as per normal processes. Please use the following flat rate code when submitting:

10-000025 INSTALL X-Factor & Lift Kit (Crusader 315RST Recall)

Flat Rate Time for this repair is 2.0 hours. Please review the instructions and contact any of our Warranty Advisors with any questions. *Please note: A picture of the repair, once complete, is required for processing.

Code Details

Book:	40
Repair Code:	10-000025
Section:	Frame\Chassis Section
Group:	Miscellaneous Frame/Chassis
Description:	INSTALL X-Factor & Lift Kit (Crusader 315RST Recall) (pictures - See notes below)
Time Allocated:	2.00
PAR:	Yes
ST:	No
Return US:	P
Return Canada:	P
Require Pictures	<input checked="" type="checkbox"/>
Date Added	4/3/2014

Note Code Note

*CRDR315 This code is specifically for the recall ONLY. Dealers MUST submit pictures of the repair AFTER repairs have been completed. NHSTA #14V-140 / CMVSA #2014-091

Parts Ordering Process: After you have received authorization for the webclaim request, submit your parts order as per normal processes. Please order the following:

<u>Qty</u>	<u>Part Number</u>	<u>Description</u>
1	10F15678A	X FACTOR CROSS MEMBER KIT
1	10F15677A	1" LIFT KIT- INCLUDES 4 SPACERS, 4 U-BOLTS AND 8 NUTS
1	20X48421A	BOLT, 3" FOR SLIDE BRACKET

Repair Instructions: Please see the provided instructions. Contact any of the Prime Time Warranty Advisors with questions directly, or call 574-862-1025 to talk with any of our Advisors.

<u>Warranty Advisor</u>	<u>Phone</u>	<u>E Mail</u>
Eldon Einselen	574-862-3022	eeinselen@forestriverinc.com
Dan Collins	574-862-3092	dcollins@forestriverinc.com
Todd Breden	574-862-7109	tbreden@forestriverinc.com
Vince Kisrow	574-862-3072	vkisrow@forestriverinc.com

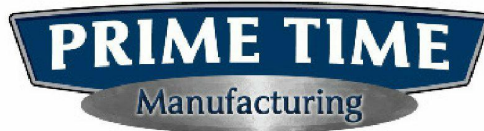
AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000322



NHSTA #14V-140
CMVSA #2014-091

RECALL INSTRUCTIONS

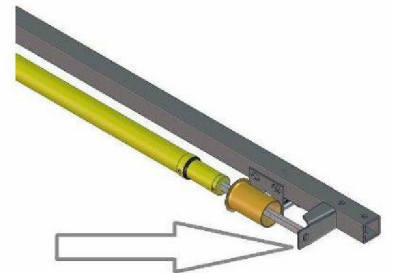
SECTION 1: Axle Spacer Block Installation



SECTION 2: X-Factor Installation



SECTION 3: Cut corner of Slide Bracket



SECTION 4: Replace Slide Adjustment Bolt



SECTION 1 of 4: Axle Spacer Block Installation

Tools required:

Torque wrench
3/4" socket 1/2" drive
1/2" drive ratchet/impact
3/4" wrench
Floor jacks
Safety stands

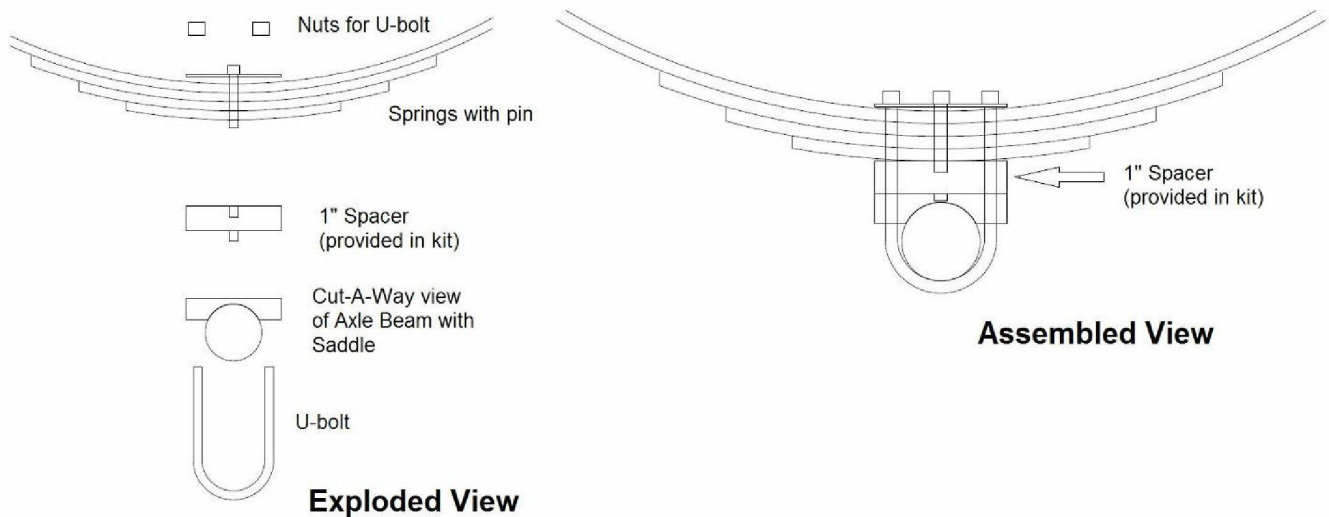
Parts List:

(8) U bolts
(16) nuts for U bolts
(4) 1" spacer block with locator pin

Steps 1.2 - 1.7 will be repeated (4) times. Perform these steps at each location, in the following order:

- Doorside Front
- Doorside Rear
- Off Doorside Front
- Off Doorside Rear

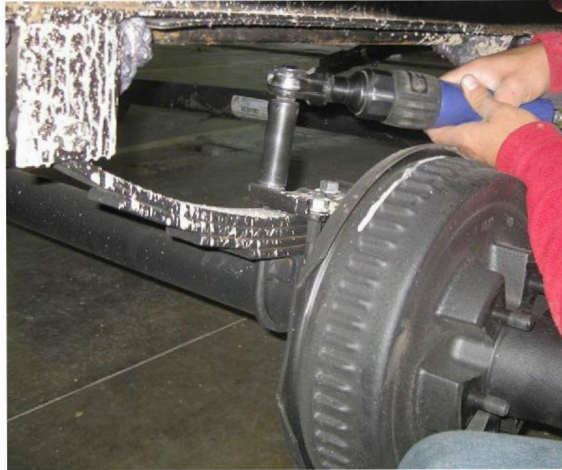
OVERVIEW FOR REFERENCE



STEP 1.1 Using appropriately rated jacks to support the trailer, jack unit up and support frame with safety stands. Remove tires and support axles with floor jacks.



STEP 1.2 With the axles supported, remove the (4) nuts that hold the (2) U-bolts in place. Remove the U-bolts.



STEP 1.3 Once the U-bolts are removed; lower the axle enough to insert the 1" spacer block between the leaf spring and axle.

STEP 1.4 Line up the locating pin on the spacer block with the hole in the axle spring pad. (Locating pin should go down into the pad on the axle)



STEP 1.5 Raise the axle up until the locating pin on the leaf spring aligns with the hole in the top of the 1" spacer. The pin on the 1" spacer block should seat firmly into the hole.

STEP 1.6 Install (2) new U-bolts (longer U-bolts, provided in the kit) to re-attach the leaf spring to the axle.

STEP 1.7 Install (4) of the new nuts as provided in the kit. Torque to 55 ft-lbs.



Repeat Steps 1.2 – 1.7 at each of the (4) locations:

- Doorside Front
- Doorside Rear
- Off Doorside Front
- Off Doorside Rear

When all (4) locations are complete:

**CONTINUE TO SECTION 2 WITH JACKS AND
STANDS STILL IN PLACE.**

SECTION 2 of 4: X-Factor Installation

The MOR/ryde X Factor crossmember kit is designed to provide added strength and reinforcement to trailer frame. The installation instructions for the kit are detailed below.

Tools required:

Torque wrench
 11/16" socket & 13/16" wrench
 9/16" socket & wrench
 1/2" socket & wrench
 Floor jacks
 Safety stands
 (2) 7/16-20 Flange locknut
 Sledge Hammer or Driver Hammer

Parts List:

Crossmember half w/ holes, 2nd half w/
 slots
 (2) Clamp Strap
 (8) 3/8-16 x 1 Flange bolt
 (8) 3/8-16 Flange locknut
 (4) 5/16-18 x 1 1/2 HHCS
 (4) 5/16-18 Locknut

STEP 2.1 Using appropriately rated jacks to support the trailer, jack unit up and support frame with safety stands and support axles with floor jacks. Remove tires.

STEP 2.2 Remove shoulder bolt from frame hanger.

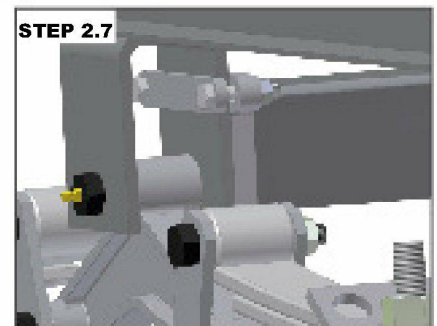
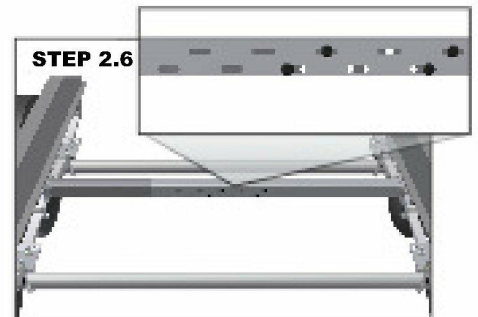
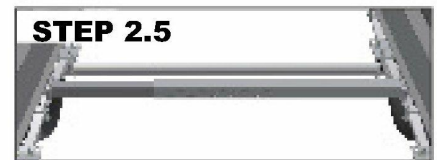
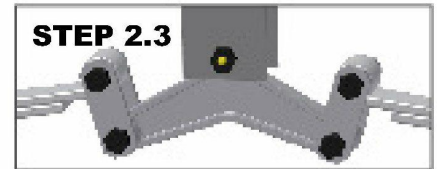
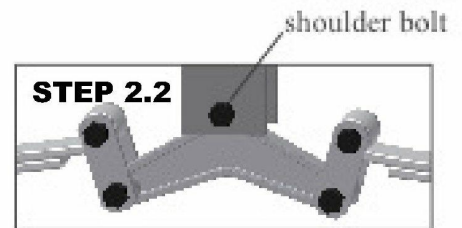
STEP 2.3 Ensure the shackles are in proper position ("W" position as shown). Replace with wet bolt (shoulder bolt w/ grease zerk) included in installation kit. The bolt should point toward the inside of the trailer. Do not install nut until next step. **Suggestion:** Place the drive-end of the socket over the zerk fitting and seat the bolt by tapping against the socket.

STEP 2.4 Slide cross member half with slots over the end of the wet bolt and thread the nut on without tightening. The open end of the channel should point down.

STEP 2.5 Repeat STEPS 2.2 - 2.4 on opposite side of frame for the cross member half with holes.

STEP 2.6 Make sure the cross member ends are pressed against the frame hanger. Line up holes on both cross members and insert flange bolts (4 on each side) into holes that are furthest from the center in both the top and bottom rows (do not tighten flange bolts at this time).

STEP 2.7 Tighten wet bolt nuts from step 2.4 on both sides to 40 ft-lbs. Insert clamp strap inside frame hanger and bolt to cross member. Tighten to 15 ft-lbs. Then tighten flange bolts from step 2.6 to 40 ft-lbs.



CONTINUE TO SECTION 3 WITH JACKS AND STANDS STILL IN PLACE.

SECTION 3 of 4: Cut corner of Slide Bracket

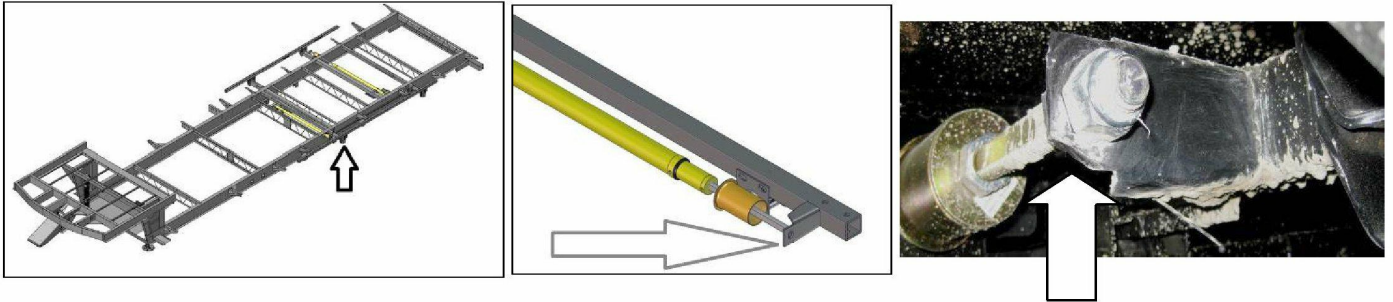
Tools required:

Die grinder with cutoff wheel

Parts List:

White marker or paint
Black paint for cut edge

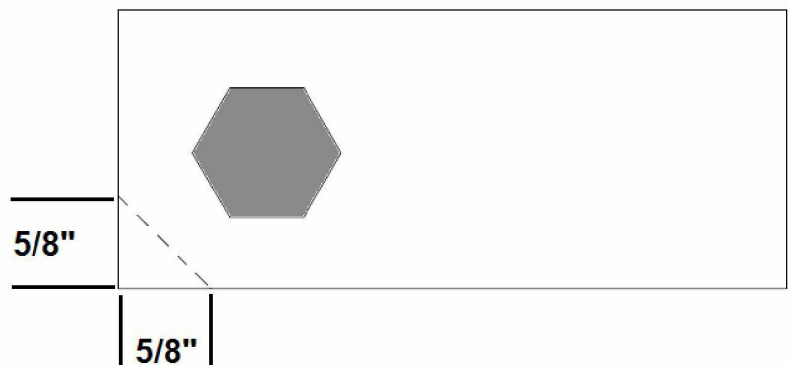
STEP 3.1 Locate and identify the slide bracket plate as shown below. For reference, this bracket is between the off-doorside (driver's side) tires.



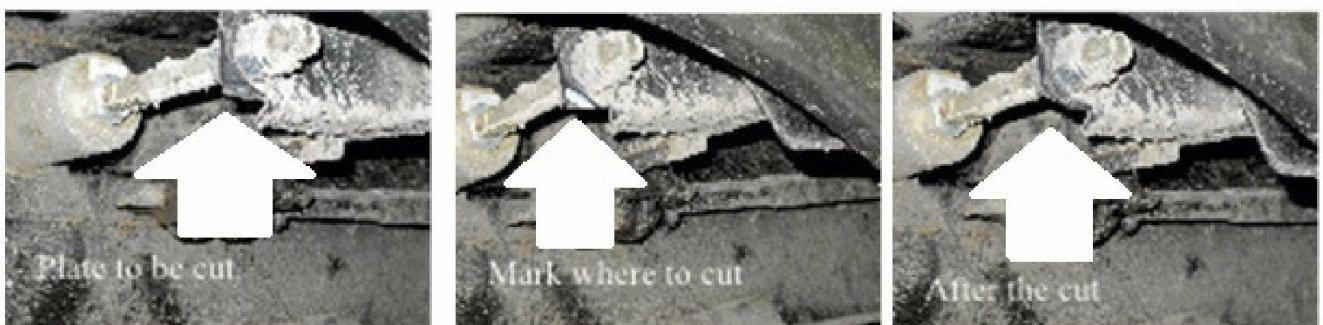
STEP 3.2 Mark the cut-line on the corner of the bracket as shown.

Measurements as provided are $5/8'' \times 5/8''$

STEP 3.3 Paint or mark a (white or light-colored) line to cut as shown.



STEP 3.4 Cut the corner of the plate on the slide bracket with a die grinder or cut-off wheel.



BEFORE

MARKED

CUT

STEP 3.5 Paint the newly-cut edge with black exterior paint.

CONTINUE TO SECTION 4 WITH JACKS AND STANDS STILL IN PLACE.

SECTION 4 of 4: Replace Slide Adjustment Bolt

Tools required:

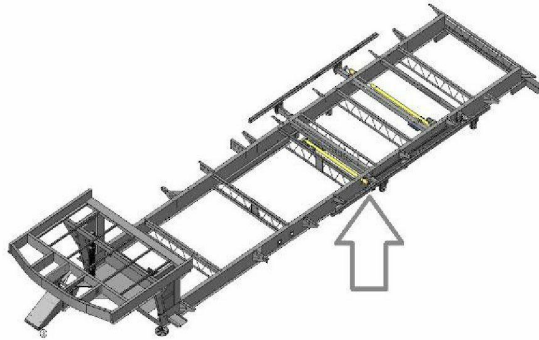
3/4" Wrench or socket

Parts List:

3" Adjustment Bolt (20X48421A)



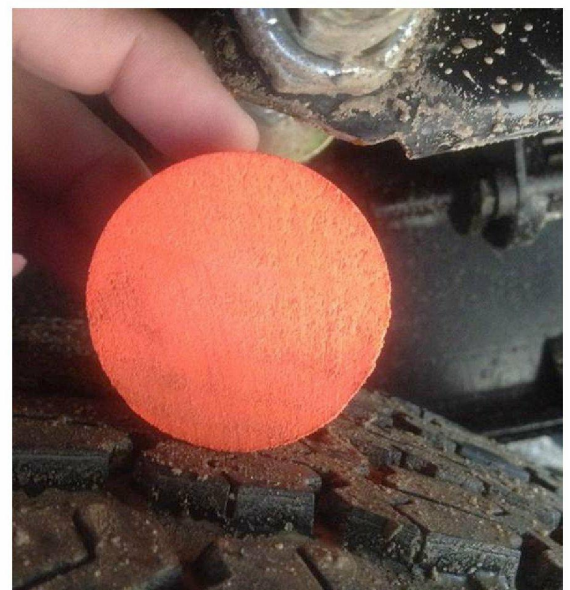
STEP 4.1 Replace the slide adjustment bolt that is located near the off-doorside (driver's side) front tire. Remove the 4" bolt and replace it with the provided 3" bolt (20X48421A) as provided in the kit.



STEP 4.2 Reinstall the tires, tightening the lug nuts in a standard star-pattern.

STEP 4.3 Remove jacks and stands. Tighten the lug nuts to 100 ft-lbs.

STEP 4.4 PLEASE NOTE: Take picture as required in the claim request. Please take this picture when repairs are complete and the unit is no longer held up by the jacks. The unit should be level. The picture needs to show the tire and the bracket, with the provided painted piece of wood between them.



AQ14-002

FOREST RIVER

10-31-2014

REQUEST 8, 15

FR000338

July 13, 2010

<<Customer Name>>

<<Address>>

<<City>>, <<ST>>, <<Zip>>

<<Country>>

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign # : ????????

Unit Serial Number: <<Serial>>

Dear Forest River Crusader Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc has decided that a defect that relates to motor vehicle safety exists in the Crusader Model CSF315RST fifth wheel trailer with the VIN number indicated above.

SAFETY DEFECT

There is not adequate clearance between the tire and the slide-out room actuator bracket. The bracket may hit the tire in the event that the fifth wheel trailer should hit a bump or pot hole in the road. This contact may cause the tire to blow out unexpectedly, thereby potentially resulting in loss of control, property damage, personal injury or death.

REPAIRS

Forest River, Inc. has a repair kit available to create additional and adequate clearance between the tire and slide-out room actuator bracket. There is an approved repair procedure established and parts are available for this repair. **DO NOT USE THIS UNIT WITHOUT FIRST PERFORMING THE APPROVED REPAIR.** At your earliest convenience, please make an appointment to have this repair performed at your nearest Prime Time Manufacturing dealership.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to attention Prime Time Manufacturing Division of Forest River, Inc. Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Prime Time Manufacturing Division of Forest River's Customer Service at 574-862-1025. You also may contact the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret the inconvenience this situation may have caused you. However, Forest River, Inc. believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

Prime Time Manufacturing Division
Of Forest River Inc.
Warranty and Service