



**Warranty Enhancement Program – ZE1
2007- 2011 Model Year Camry Hybrid Vehicles
Extension of Warranty Coverage for Brake Actuator Assembly and Skid Control ECU/Brake Pedal Stroke Sensor**

BACKGROUND

In our continuing efforts to ensure the best in customer satisfaction, Toyota is announcing a Warranty Enhancement Program to extend the warranty coverage for repairs related to internal malfunctions of the Brake Actuator assembly or overly sensitive monitoring logic for the Brake Pedal Stroke Sensor.






Q1: What are the conditions?

A1: In these vehicles, Toyota has received some reports where various brake system related warning lamps illuminate due to internal malfunctions of the Brake Actuator assembly. Separately, the same warning lights may also illuminate due to overly sensitive monitoring logic for the Brake Pedal Stroke Sensor.

Although these systems are covered by Toyota’s New Vehicle Limited Warranty for 3 years or 36,000 miles (whichever occurs first), we at Toyota care about the customers’ ownership experience. Toyota is now extending the warranty coverage for repairs related to internal malfunctions of the Brake Actuator assembly or overly sensitive monitoring logic for the Brake Pedal Stroke Sensor.

Q1a: Which Brake System Warning Indicators may be related to these conditions?

A1a: If the following warning lamps are illuminated, the vehicle may be experiencing a concern with the Brake Actuator Assembly or Brake Pedal Stroke Sensor that is covered by this warranty enhancement.

				
Master Warning Light (Red)	Brake Warning Light (Red)	Electronically Controlled Brake Warning (Yellow)	Anti-Lock Brake System (Yellow)	SLIP Indicator (Yellow)

Please note: It is possible for the lights above to be illuminated and the condition not be related to this warranty enhancement program.

Q2: What is Toyota going to do?

A2: Owners of 2007 - 2011 Camry Hybrid vehicles covered by this Warranty Enhancement Program will receive an Owner Letter via first class mail starting in early July, 2014.

If the owner experiences the Brake System Warning Lights shown above, they should contact their local authorized Toyota dealership for diagnosis and repair. If the condition is covered by the terms of this warranty enhancement program, the repair will be performed at **no charge** to you.

Q3: Which vehicles are covered by this Warranty Enhancement Program?

A3: There are approximately 177,500 Camry Hybrid (2007 - 2011 Model Year) vehicles covered by this Warranty Extension.

Model	Model Year	Appx. UIO	Production Period
Camry Hybrid	2007 – 2011	177,500	Early March, 2006 through Late July, 2011

Q3a: Are there any other Toyota, Lexus or Scion vehicles covered by this Warranty Enhancement Program?

A3a: There are no other Toyota, Lexus or Scion vehicles covered by this Warranty Enhancement Program.

Q4: What are the details of this coverage?

A4: This Warranty Enhancement Program provides a Primary and Secondary coverage extension to the vehicle's "New Vehicle Limited Warranty" for repairs related to a malfunction of the Brake Actuator Assembly or inaccurate monitoring logic of the Brake Pedal Stroke Sensor. If the condition is related to an internal malfunction of the Brake Actuator, it will be replaced with a new one at **no charge**. If the condition is caused by overly sensitive monitoring logic for the Brake Pedal Stroke Sensor, the Skid Control Electronic Control Unit (ECU) will be reprogrammed or replaced at **no charge**. If one or more of the conditions is verified, the vehicle will be repaired under the terms of this Warranty Enhancement Program.

- The **Primary Coverage** offers warranty enhancement until November 30, 2015 with no mileage limitation.
- After the Primary Coverage period ends, **the Secondary Coverage** is applicable for 10 years from the date of first use or 150,000 miles, whichever occurs first.

This coverage is for warranty work performed at an authorized Toyota dealer only. It is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of your Owner's Warranty Information booklet. For example, damage from abuse, an accident, theft and/or vandalism is not covered by the New Vehicle Limited Warranty or this warranty enhancement.

Q5: Which parts are covered by this warranty enhancement program?

A5: The specific components(s) covered by this warranty extensions are as follows:

- Brake Actuator Assembly
- Skid Control ECU or Reprogramming of Skid Control ECU

Q6: What should an owner do if they experience the Brake System Warning Indicators described above?

A6: If the owner experiences the Brake System Warning Lights shown above, he/she should contact their local authorized Toyota dealership for diagnosis and repair. If the condition is covered by the terms of this warranty enhancement program, the repair will be performed at **no charge** to you.

Q7: What if the dealer performs diagnosis and determines that the vehicle does not have the conditions covered by this Warranty Enhancement Program?

A7: Any authorized Toyota Dealership will determine if a condition is covered by this Warranty Enhancement at **no charge** to you. If the above brake system warning lamps are illuminated for reasons not related to this warranty enhancement program, additional diagnostics and repairs would be your responsibility (refer to your vehicle's "New Vehicle Limited Warranty" for additional details).

Q8: What if an owner has NOT experienced this condition but would like to have the repair completed?

A8: This Warranty Enhancement Program only applies to vehicles that have exhibited the conditions described above. If an owner has not experienced one of these conditions, he/she is asked to apply the warranty enhancement notification sticker to the Owners Warranty Information Booklet for future reference.

Q9: How long will the repair take?

A9: If either condition is present on the vehicle, the repair will take approximately 3 hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q10: What if a customer has previously paid for repairs on their vehicle?

A10: Owners that have previously paid for repairs for one or both of these specific conditions should refer to the owner letter for reimbursement consideration instructions.

Q11: What if an owner has additional questions or concerns?

A11: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am to 4:00 pm Pacific Time