


<b>DISTRIBUTE TO:</b> <input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Warranty Administrator	 <b>TOYOTA</b> <b>Warranty Policy Bulletin</b>	No.: POL14-04 Date: 06/26/14 Page: 1 of 3
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**SUBJECT: WARRANTY ENHANCEMENT PROGRAM (ZE1):  
WARRANTY EXTENSION FOR BRAKE ACTUATOR  
ASSEMBLY AND SKID CONTROL ECU/BRAKE PEDAL  
STROKE SENSOR IN CERTAIN 2007 TO 2011 MODEL  
YEAR CAMRY HYBRID VEHICLES**

**Background**

In certain 2007 to 2011 model year Camry Hybrid vehicles, Toyota has received some reports where various brake system related warning lamps illuminate due to internal malfunctions of the Brake Actuator assembly. Separately, the same warning lamps may also illuminate due to overly sensitive monitoring logic for the Brake Pedal Stroke Sensor.

**Applicability**

The Brake Actuator assembly and Skid Control ECU are covered by Toyota's New Vehicle Limited Warranty for 3 years or 36,000 miles (whichever occurs first). However, Toyota is announcing a Warranty Enhancement Program to cover repairs related to internal malfunctions of the Brake Actuator assembly or overly sensitive monitoring logic for the Brake Pedal Stroke Sensor.

**Primary Coverage** offers the warranty enhancement until **November 30, 2015, with no mileage limitation.**

After the Primary Coverage period ends, **Secondary Coverage** is applicable for **ten (10) years or 150,000 miles from the date-of-first use, whichever occurs first.**

Verify VIN applicability for this warranty enhancement by checking TIS before completing any repairs.

**Applicability (continued)**

Direct marketing of this warranty enhancement is strictly prohibited pursuant to the Toyota Warranty Policy 5.21, "Warranty Solicitation." Non-compliance of this policy may result in a claim debit.

***Please note that damage incurred from abuse, an accident and/or crash, vandalism or other similar events is not covered by the New Vehicle Limited Warranty or this Warranty Extension. All other terms and conditions of the New Vehicle Limited Warranty apply.***

**Applicable VIN Ranges**

WMI	VDS	Model Year	Start	End
4T1	BB46K	2007	U001012	U030790
		2008	U024787	U062522
		2009	U061175	U111424
	BB3EK	2010	U089187	U126215
		2011	U125695	U143974
JTN	BB46K	2007	3000160	3044808
		2008	3044111	3049003
		2009	3048659	3053539
	BB3EK	2010	3053459	3053881
		2011	3053902	3054497

Verify VIN applicability for this Warranty Enhancement by checking TIS before completing any repairs.

**Claim Submission**

Claim Type	Opcode	Description	Labor Time
Repair Program	AHG55A*	Replace the Brake Actuator Assembly	2.3 hr./vehicle
	AHG54A	Replace the Skid Control Computer Assembly	2.1 hr./vehicle
	AHG55C	Check DTCs – Not related to Warranty Enhancement Program ZE1	0.2 hr./vehicle

\*The cost for 2.0L of brake fluid may be claimed, at a maximum of \$36 per vehicle, as Sublet Type "OF."

**Note:** If the vehicle is still under the New Vehicle Limited Warranty, submit the repair as a **Regular** warranty claim.

**Replacement Parts**

All parts replaced for this repair are subject to warranty parts recovery.

Part Number	Description	Quantity	Applicable TSB
04003-44830	Brake Actuator Assembly	1	T-SB-0041-14
89540-33390	Skid Control Computer Assembly	1	T-SB-0040-14
89540-33400			

During the initial launch of this Warranty Enhancement Program the related parts will be placed on Manual Allocation Control (MAC). If you require one of the above parts for vehicle repair, please send an email to [Quality\\_Compliance@toyota.com](mailto:Quality_Compliance@toyota.com) with the following information:

- Subject Line: ZE1 MAC Release Request (Dealer Code)
- Dealer Code
- VIN # of repair vehicle
- DTC's Present or Reason for Order
- Part Number and Quantity Ordered
- Order Reference Number
- Order Date
- Contact Person

Once a representative confirms the information provided, the part will be released. If there is a concern regarding the information provided, a representative will contact your dealership. Please allow 2-3 days for part release after providing the requested information.

**Important Notes:**

- Once the order has been placed, **DO NOT** upgrade or change the order status.
- Failure to provide the above listed information within 48 hours of order placement will result in cancellation of the order.

**Customer-Paid Repairs or Replacement of Components**

If a customer has previously paid for the repair to address the condition described above, please have them mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

**Toyota Motor Sales, U.S.A., Inc.  
Customer Experience Center, WC10  
19001 South Western Avenue  
Torrance, CA 90509**

The customer name, address, and telephone number(s) should be included in the request. The customer should allow 4-6 weeks for processing.