



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 14-033
Date Opened: 11/04/2014
Investigator: Chris Lash **Reviewer:** Jeff Quandt
Approver: Frank Borris
Subject: Electric Power Steering Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Honda (American Honda Motor Co.)
Products: 2013 Honda Accord
Population: 374,000 (Estimated)
Problem Description: The electric power steering (EPS) can suddenly fail while driving, resulting in increased steering effort.

FAILURE REPORT SUMMARY

| | ODI | Manufacturer | Total |
|------------------------------|-----|--------------|--------------|
| Complaints: | 24 | TBD | TBD |
| Crashes/Fires: | 4 | TBD | TBD |
| Injury Incidents: | 0 | TBD | TBD |
| Number of Injuries: | 0 | TBD | TBD |
| Fatality Incidents: | 0 | TBD | TBD |
| Number of Fatalities: | 0 | TBD | TBD |
| Other*: | 0 | Confidential | Confidential |

*Description of Other: Early Warning Reporting field report data.

ACTION / SUMMARY INFORMATION

Action: A preliminary evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) has identified 24 unique VIN complaints (VOQs) alleging loss of power steering and/or sudden increase in steering effort in model year (MY) 2013 Honda Accord vehicles. Four complaints allege that the failures resulted in crashes, which all occurred at speeds less than 30 mph. ODI has also identified related information in Early Warning Reporting field report data submitted by Honda.

Just over half (13) of the VOQs indicated observing a power steering warning message as the failure occurred. Some VOQs reported that the condition was corrected by turning the vehicle off and restarting. However, several indicate the condition returned again after restart.

A Preliminary Evaluation has been opened to assess the scope, frequency and safety consequences of the alleged defect.

The VOQs associated with this resume are, including duplicates which are shown in parentheses next to original complaint:

10648623, 10644762, 10643217, 10640012, 10639543, 10630852, 10629629, 10627926, 10627922, 10626999, 10622418, 10608752, 10605909, 10595068, 10588425, 10583855, 10563724, 10553641 (10553779), 10547436, 10545177 (10566479), 10542360, 10537336, 10519960, 10515618 (10515696)