



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 14-028
Date Opened: 09/11/2014
Investigator: Emily Reichard
Approver: Frank Borris
Subject: Door Latch Failure

Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: 2011-2013 Ford Fiesta
Population: 205,000 (Estimated)
Problem Description: The door(s) may fail to latch and/or inadvertently open.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	61	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	1	TBD	TBD
Number of Injuries:	1	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation (PE) has been opened.

Summary:

The Office of Defects Investigation (ODI) has received 61 reports concerning the door latches on model year 2011-2013 Ford Fiesta vehicles. Complainants alleged that the door(s) failed to latch, with several reports indicating that the "door ajar" warning light on the dash appeared. Of the reports identified, 12 allege that the door(s) opened after it was shut and the driver started their route. One injury was reported which was caused by a consumer being struck by a door that rebounded after attempting to close it.

ODI has opened this investigation to further analyze the scope, frequency and consequence of the alleged incidents.

ODI reports cited above can be reviewed at www-odi.nhtsa.gov/complaints under the following identification (ODI) numbers: 10536861, 10537055, 10543789, 10566071, 10586887, 10596669, 10598970, 10599185, 10604968, 10606487, 10607751, 10607866, 10609435, 10609742, 10611055, 10615717, 10615659, 10615838, 10615948, 10616687, 10616960, 10616698, 10616936, 10616992, 10617607, 10617791, 10618113, 10618532, 10621161, 10621427, 10621667, 10621849, 10621876, 10622180, 10625874, 10626592, 10627256, 10627776, 10628735, 10627871, 10627895, 10628206, 10628252, 10629239, 10629527, 10629543, 10629585, 10629690, 10629694, 10629830, 10629945, 10630172, 10630499, 10630506, 10631051, 10631202, 10631246, 10631342, 10631359, 10631555, 10631635