



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: AQ 14-001
Prompted by: 13V-173
Date Opened: 05/02/2014
Investigator: Alexander Ansley **Reviewer:** Jennifer Timian
Approver: Frank Borris
Subject: Sands Chevrolet/Hybrid System Fire/Stall

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: General Motors LLC
Products: MY12-13 Buick Lacrosse/Regal & MY13 Chevrolet Malibu Eco
Population: 1 (Estimated)
Problem Description: NHTSA received information suggesting that Sands Chevrolet, located in Surprise, AZ, sold and delivered at least one new vehicle to a customer without having had all required safety recall repairs performed on that vehicle.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this audit query in order to determine whether Sands Chevrolet of Surprise, Arizona, has complied with the requirements of the National Traffic and Motor Vehicle Safety Act. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and non-compliances with Federal Motor Vehicle Safety Standards and, in turn, that a dealer not sell a new vehicle subject to a recall unless the recall remedy has been performed. (See 49 U.S.C. § 30120(i))

NHTSA is in receipt of information that alleges this dealer sold and delivered at least one new vehicle to a first purchaser without having remedied safety defects. Accordingly, we are opening this audit query to seek information concerning these allegations and to verify whether improper sales were made. The recall included in this audit is NHTSA recall No. 13V-173.