U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

LGE Coachworks
Attn: Mr. Randy Galbreath
10190 West Main Road
North East, PA 16428

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Mr. Randy Galbreath:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **1** of these suspension fluid tank mounting brackets to LGE Coachworks (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

Manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to

those vehicles it manufactured in which the defective equipment was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

In view of this safety risk and your company's obligations under Federal law, should you decide your vehicles contain a safety defect, you must notify NHTSA of that decision and file a defect information report. We are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with these suspension fluid tank mounting brackets. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the required owner and dealer notifications that includes the following information:

a. the approximate date on which the owner notification will begin;
b. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and,
c. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not agree that vehicles it manufactured with these suspension fluid tank mounting brackets are defective, and therefore will not conduct a safety recall of the vehicles, you must submit a written response explaining that decision and include all supporting documents, analysis, and/or test reports.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington,

D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

IMPORTANT UPDATE:

All manufacturer recall notifications and associated documents such as draft owner letters, quarterly reports, and copies of dealer communications, must be submitted through the agency's secure Recalls Management Portal (recalls portal). Hard copy and emailed documents are no longer accepted. To access the portal and register as a manufacturer, go to http://www.safercar.gov/Vehicle+Manufacturers and use the appropriate link on the left side of the page. Questions concerning how to register for an account and other issues associated with use of the portal may be directed to the Recalls Portal Helpdesk toll free at 1-888-719-9220.

Should your company decide not to make a defect decision, and will be responding with an explanation as to why it is not making a defect decision, DO NOT submit that response through the recalls portal. Rather, that response must be sent directly to Cynthia Glass of my staff at The National Highway Traffic Safety Administration, The Recall Management Division: NVS-215, 1200 New Jersey Avenue, S.E., Room W48-331,Washington, D.C. 20590, or via an emailed response letter to Cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number which is EQ 14-015.

Whether your company is filing a recall notice and information report, or filing an explanation, that information is due **within 10 days of receiving this letter.**

If you have any questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

LifeLine Emergency Vehicles
Attn: Mr. Steve Jacobson
P.O. Box 299
Sumner, IA 50674

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Mr. Steve Jacobson:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **4** of these suspension fluid tank mounting brackets to LifeLine Emergency Vehicles (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

Manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to

those vehicles it manufactured in which the defective equipment was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

In view of this safety risk and your company's obligations under Federal law, should you decide your vehicles contain a safety defect, you must notify NHTSA of that decision and file a defect information report. We are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with these suspension fluid tank mounting brackets. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the required owner and dealer notifications that includes the following information:

a. the approximate date on which the owner notification will begin;
b. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and,
c. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not agree that vehicles it manufactured with these suspension fluid tank mounting brackets are defective, and therefore will not conduct a safety recall of the vehicles, you must submit a written response explaining that decision and include all supporting documents, analysis, and/or test reports.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington,

D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

IMPORTANT UPDATE:

All manufacturer recall notifications and associated documents such as draft owner letters, quarterly reports, and copies of dealer communications, must be submitted through the agency's secure Recalls Management Portal (recalls portal). Hard copy and emailed documents are no longer accepted. To access the portal and register as a manufacturer, go to http://www.safercar.gov/Vehicle+Manufacturers and use the appropriate link on the left side of the page. Questions concerning how to register for an account and other issues associated with use of the portal may be directed to the Recalls Portal Helpdesk toll free at 1-888-719-9220.

Should your company decide not to make a defect decision, and will be responding with an explanation as to why it is not making a defect decision, DO NOT submit that response through the recalls portal. Rather, that response must be sent directly to Cynthia Glass of my staff at The National Highway Traffic Safety Administration, The Recall Management Division: NVS-215, 1200 New Jersey Avenue, S.E., Room W48-331, Washington, D.C. 20590, or via an emailed response letter to Cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number which is EQ 14-015.

Whether your company is filing a recall notice and information report, or filing an explanation, that information is due **within 10 days of receiving this letter.**

If you have any questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

Osage Ambulances
Attn: Mr. Rob Eisterhold
194 Twin Ridge Road
Linn, MO 65051

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Mr. Rob Eisterhold:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **11** of these suspension fluid tank mounting brackets to Osage Ambulances (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

Manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to

those vehicles it manufactured in which the defective equipment was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

In view of this safety risk and your company's obligations under Federal law, should you decide your vehicles contain a safety defect, you must notify NHTSA of that decision and file a defect information report. We are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with these suspension fluid tank mounting brackets. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the required owner and dealer notifications that includes the following information:

a. the approximate date on which the owner notification will begin;
b. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and,
c. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not agree that vehicles it manufactured with these suspension fluid tank mounting brackets are defective, and therefore will not conduct a safety recall of the vehicles, you must submit a written response explaining that decision and include all supporting documents, analysis, and/or test reports.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington,

D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

IMPORTANT UPDATE:

All manufacturer recall notifications and associated documents such as draft owner letters, quarterly reports, and copies of dealer communications, must be submitted through the agency's secure Recalls Management Portal (recalls portal). Hard copy and emailed documents are no longer accepted. To access the portal and register as a manufacturer, go to http://www.safercar.gov/Vehicle+Manufacturers and use the appropriate link on the left side of the page. Questions concerning how to register for an account and other issues associated with use of the portal may be directed to the Recalls Portal Helpdesk toll free at 1-888-719-9220.

Should your company decide not to make a defect decision, and will be responding with an explanation as to why it is not making a defect decision, DO NOT submit that response through the recalls portal. Rather, that response must be sent directly to Cynthia Glass of my staff at The National Highway Traffic Safety Administration, The Recall Management Division: NVS-215, 1200 New Jersey Avenue, S.E., Room W48-331,Washington, D.C. 20590, or via an emailed response letter to Cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number which is EQ 14-015.

Whether your company is filing a recall notice and information report, or filing an explanation, that information is due **within 10 days of receiving this letter.**

If you have any questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

PL Custom Emergency Vehicles
Attn: Mr. John Foran
2201 Atlantic Ave
Manasquan, NJ 8736

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Mr. John Foran:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **2** of these suspension fluid tank mounting brackets to PL Custom Emergency Vehicles (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

Manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to

those vehicles it manufactured in which the defective equipment was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

In view of this safety risk and your company's obligations under Federal law, should you decide your vehicles contain a safety defect, you must notify NHTSA of that decision and file a defect information report. We are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with these suspension fluid tank mounting brackets. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the required owner and dealer notifications that includes the following information:

a. the approximate date on which the owner notification will begin;
b. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and,
c. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not agree that vehicles it manufactured with these suspension fluid tank mounting brackets are defective, and therefore will not conduct a safety recall of the vehicles, you must submit a written response explaining that decision and include all supporting documents, analysis, and/or test reports.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington,

D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

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Should your company decide not to make a defect decision, and will be responding with an explanation as to why it is not making a defect decision, DO NOT submit that response through the recalls portal. Rather, that response must be sent directly to Cynthia Glass of my staff at The National Highway Traffic Safety Administration, The Recall Management Division: NVS-215, 1200 New Jersey Avenue, S.E., Room W48-331, Washington, D.C. 20590, or via an emailed response letter to Cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number which is EQ 14-015.

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If you have any questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

Tiffany Coach Builders
Attn: Mr. Ray McCullough
23129 Cajalco Road
Perris, CA 92570

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Mr. Ray McCullough:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **1** of these suspension fluid tank mounting brackets to Tiffany Coach Builders (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

Manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to

those vehicles it manufactured in which the defective equipment was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

In view of this safety risk and your company's obligations under Federal law, should you decide your vehicles contain a safety defect, you must notify NHTSA of that decision and file a defect information report. We are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with these suspension fluid tank mounting brackets. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the required owner and dealer notifications that includes the following information:

a. the approximate date on which the owner notification will begin;
b. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and,
c. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not agree that vehicles it manufactured with these suspension fluid tank mounting brackets are defective, and therefore will not conduct a safety recall of the vehicles, you must submit a written response explaining that decision and include all supporting documents, analysis, and/or test reports.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington,

D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

IMPORTANT UPDATE:

All manufacturer recall notifications and associated documents such as draft owner letters, quarterly reports, and copies of dealer communications, must be submitted through the agency's secure Recalls Management Portal (recalls portal). Hard copy and emailed documents are no longer accepted. To access the portal and register as a manufacturer, go to http://www.safercar.gov/Vehicle+Manufacturers and use the appropriate link on the left side of the page. Questions concerning how to register for an account and other issues associated with use of the portal may be directed to the Recalls Portal Helpdesk toll free at 1-888-719-9220.

Should your company decide not to make a defect decision, and will be responding with an explanation as to why it is not making a defect decision, DO NOT submit that response through the recalls portal. Rather, that response must be sent directly to Cynthia Glass of my staff at The National Highway Traffic Safety Administration, The Recall Management Division: NVS-215, 1200 New Jersey Avenue, S.E., Room W48-331, Washington, D.C. 20590, or via an emailed response letter to Cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number which is EQ 14-015.

Whether your company is filing a recall notice and information report, or filing an explanation, that information is due **within 10 days of receiving this letter.**

If you have any questions concerning this matter, please contact Cynthia Glass at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

December 18, 2014

US Ambulance
Attn: Ms. Ruth Gabaud
2737 N. Forsyth Road
Winter Park, FL 32792

NVS-215cg
EQ 14-015
14E-034

Subject: Safety Recall 14E-034

Dear Ms. Ruth Gabaud:

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain suspension fluid tank mounting brackets. This investigation has been assigned the identification number EQ 14-015.

In a letter dated July 1, 2014, LiquidSpring LLC, (LiquidSpring), notified the NHTSA that it decided a defect exists in certain aftermarket CLASS DS96F-A, DS96F-M and DS96F-MC suspensions for Ford E-450 chassis; DS120F-A and DS120FA10 suspensions for Ford F-450 chassis; DS137F-A and DS137F-A10 suspensions for Ford F-550 chassis with 18,000lb GVWR; DS147F-B2 suspensions for Ford F-550 chassis with 19,500lb GVWR; and DS96GM-AR, DS96GM-AR12, DS96GM-AM and DS96GM-MR suspensions for Chevrolet G3500/4500 chassis. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle. If the suspension fluid tank mounting bracket fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash. This matter was assigned recall number 14E-034. A copy of the notification is enclosed for your information.

LiquidSpring reported to NHTSA that it sold **29** of these suspension fluid tank mounting brackets to US Ambulance (your company) for possible installation into vehicles. The purpose of this letter is to make you aware of a potential safety defect in vehicles your company may have manufactured, and to remind you of your responsibility under Federal Law.

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Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure