U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Airline Transportation Company
ATTN: Materials Manager
1825 Liverpool Street
Pittsburgh, PA 15233

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Airline Transportation Company as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **4** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Airline Transportation Company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

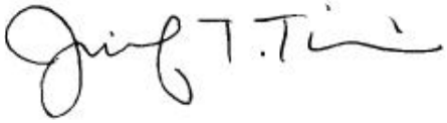
If Airline Transportation Company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Airline Transportation Company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Airserv
ATTN: Materials Manager
1810 South Linhurst, Suite D
Indianapolis, IN 46241

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Airserv as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **5** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Airserv that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

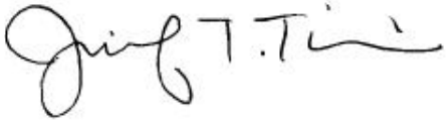
If Airserv claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Airserv to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Akron Metro
ATTN: Materials Manager
416 Kenmore Blvd
Akron, OH 44301

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Akron Metro as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **4** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Akron Metro that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

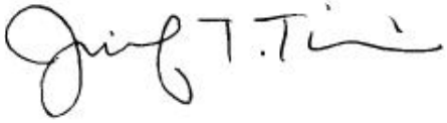
If Akron Metro claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Akron Metro to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

All Points Bus Supply
ATTN: Materials Manager
234 North Fehr Way
North Bay Shore, NY 11706

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to All Points Bus Supply as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **8** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind All Points Bus Supply that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

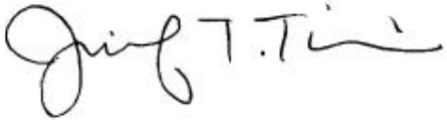
If All Points Bus Supply claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge All Points Bus Supply to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Arizona Bus Sales
ATTN: Materials Manager
P.O. Box 60038
Phoenix, AZ 85082

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Arizona Bus Sales as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **13** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Arizona Bus Sales that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

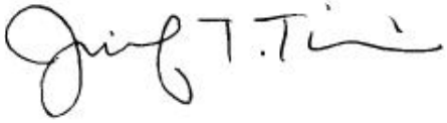
If Arizona Bus Sales claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

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I urge Arizona Bus Sales to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Bus Service
ATTN: Materials Manager
3153 Lamb Ave.
Columbus, OH 43219

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Bus Service as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **9** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Bus Service that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

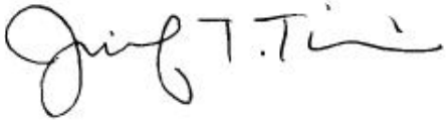
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I urge Bus Service to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Carolina Mobility Sales LLC
ATTN: Materials Manager
563 Woodruff Road
Greenville, SC 29607

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Carolina Mobility Sales LLC as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **10** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Carolina Mobility Sales LLC that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

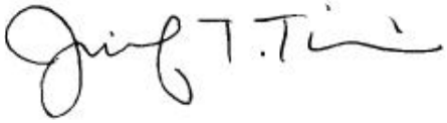
If Carolina Mobility Sales LLC claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

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I urge Carolina Mobility Sales LLC to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Coachmen Motor Works
ATTN: Mr. Gary Duncan
2831 Dexter Drive
Elkhart, IN 46515

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Mr. Gary Duncan:

On February 3, 2014, we wrote to Coachmen Motor Works as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **166** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Coachmen Motor Works that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

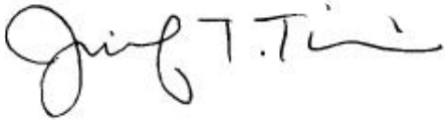
If Coachmen Motor Works claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Coachmen Motor Works to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Colonial Equipment Company
ATTN: Materials Manager
5171 Intercoastal Court
Monrovia, MD 21770

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Materials Manager:

On February 3, 2014, we wrote to Colonial Equipment Company as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **9** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Colonial Equipment Company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

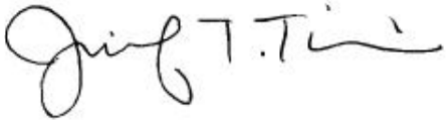
If Colonial Equipment Company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Colonial Equipment Company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Creative Bus Sales
ATTN: Mr. Jason Hohalek
13501 Benson Avenue
Chino, CA 91710

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Mr. Jason Hohalek:

On February 3, 2014, we wrote to Creative Bus Sales as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **14** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Creative Bus Sales that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

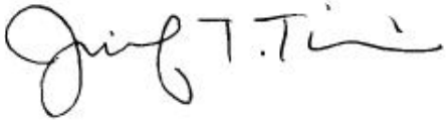
If Creative Bus Sales claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Creative Bus Sales to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Double K
ATTN: Ms. Kristina Pence-Dunow
701 N Railroad Ave
Crandon, WI 54520

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Ms. Kristina Pence-Dunow:

On February 3, 2014, we wrote to Double K as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **34** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Double K that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

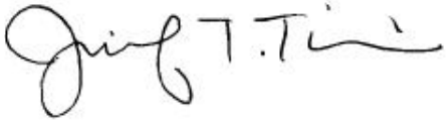
If Double K claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Double K to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Via USPS Certified Mail

April 2, 2014

Eldorado National - California, Inc.
ATTN: Mr. Tony Wayne
13900 Sycamore Way
Chino, CA 91710

NVS-215cg
EQ 14-003
13E-045

Subject: Second Request for Information – Response Required

Dear Mr. Tony Wayne:

On February 3, 2014, we wrote to Eldorado National - California, Inc. as part of an ongoing investigation being conducted by the Office of Defect Investigations (ODI) at the National Highway Traffic Safety Administration (NHTSA) concerning a safety issue involving **58** electric door actuator printed circuit (PC) boards that may experience voltage spikes that could damage electrical components and electrical circuits, causing the PC board to develop high resistance. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

This letter is being sent in order to remind Eldorado National - California, Inc. that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Response submission may be made by US Mail to the address listed therein or by e-mail to rmd.odi@dot.gov and cynthia.glass@dot.gov. In your response, please be certain to include a reference to this matter's identification number, **EQ 14-003**.

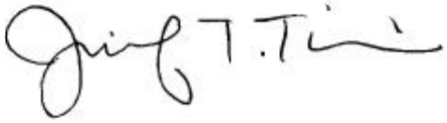
If Eldorado National - California, Inc. claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to $6,000 per day, with a maximum of $17,350,000 for a related series of violations, or for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 75 Fed. Reg. 79978 (Dec. 21, 2010)). This includes failing to respond to ODI information requests.

I urge Eldorado National - California, Inc. to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid potential enforcement action against your company in addition to substantial penalties for failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Cynthia Glass of my staff at (202) 366-2920 or by e-mail at cynthia.glass@dot.gov.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement