23120 Old Oleander Avenue, Perris, CA 92570
(800) 500-9914 ~ ph: (951) 490-4968 ~ fax: (951) 490-4964

Cynthia Glass,

In response to the information request for EQ 13-004, the one (1) defective awning that Warrior Lifestyles purchased from Dometic Corporation was repaired on site.
The awning was quarantined and never left the possession or the grounds of Warrior Lifestyles before the repairs were made. The repairs were completed on 8/1/2013, prior to shipment of any product. We would be happy to provide you with any additional information necessary to resolve this information exchange.

Thank You,

Bob Ohlund
Warrior Lifestyles Service Manager