





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE	GOO S REPAIR	DEL Y	WIN	H CLE U	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y S AR DA E	DEALERSH IP	#	PAR NUMBER	R BX	REPAIR DA E	IS	MI LEAGE	MA ERIAL COS	O AL COS	R IS	S A E / PROVINCE	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	A R	R	CC O	CC O	CLAIM BINNED FUNC ION		
TSB REFLASH	PT C&C	CBY4011	2012	1FFWV1XTCX	T	F	B	A	11K9V	TC3	AJ	6-Feb-12	22-Feb-12	PHI LOTT FORD	9	RECALEM	-3	23-Feb-12	1	18	\$0.00	\$38.12	0	N	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOST?	#	A	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWV1TCF	T	F	B	A	11K9V	TC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	7	RECALEM	-1	16-Feb-12	-1	9	\$0.00	\$2.01	0	NS	NS	5 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SHOPS ATT MES	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWV1C3CF	T	F	B	A	11K9V	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, NC	4	RECALEM	-1	17-Feb-12	3	827	\$0.00	\$36.82	0	N	GA	REPROGRAMMED THE PCM AND RETEST RPAK. INTER ENGINE SKIP M O	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AF	9-Dec-11	11-Jan-12	NORTHSIDE FORD TRUCK SALES, IN	1	RECALEM	-1	22-Feb-12	2	667	\$0.00	\$37.79	0	N	OR	INSTALLED IDES AND CHECK CONCERN. BEING NO DTC CUSTOMER STATES ON	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T6CF	T	F	B	A	11K9V	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, IN	3	RECALEM	-1	23-Feb-12	1	3639	\$0.00	\$1.01	0	N	GA	ROAD TEST CONNECT DS AND PERFORMED SELF TEST. CUSTOM STATES WHILE PD	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AF	-Dec-11	30-Jan-12	JIM BURKE FORD	7	RECALEM	-1	23-Feb-12	1	1606	\$0.00	\$37.37	0	N	CA	VERIFIED CONCERN. CHECK OK AT THIS TIME. CUSTOMER STATES UNDE	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AF	-Dec-11	31-Jan-12	TONY BETTEN & SONS FORD, INC	4	RECALEM	-1	27-Feb-12	1	182	\$0.00	\$3.0	0	N	MI	PERFORM EEC TEST D19 MSMP FUEL ECONOMY GETTING A MISFIRE FE	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AF	2-Dec-11	31-Jan-12	STEVE PONTE FORD LINCOLN	4	RECALEM	-1	23-Feb-12	1	35	\$0.00	\$0.00	0	N	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICK WITH S	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	CG0Y00	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AJ	15-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	4	RECALEM	-3	27-Feb-12	2	282	\$0.00	\$3.12	0	N	TX	D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. REVALS WHILE DRIVING	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1TCX	T	F	B	A	11K9V	TC3	AJ	Jan-12	28-Dec-11	RED MCCOMBS FORD	4	RECALEM	-3	28-Feb-12	3	631	\$0.00	\$36.16	0	N	TX	CC 0. PCM UPDATE ACNT ENGINE SURGES AND QUALITY CHECK INITIALI	#	A	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWV1T6CF	T	F	B	A	11K9V	TC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD INC	0	RECALEM	-3	27-Feb-12	3	311	\$0.00	\$30.79	0	N	NC	EST DROVE. KOEO PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT	#	A	0	0	PT C&C
CATALYTIC CONVERTER EXHAUST	N/A	2012	1FFWV1T8CF	T	F	B	A	11K9V	TC3	AJ	27-Oct-11	20-Dec-11	CLASS FORD LINCOLN OF COLUMB	3	5.0GE 212 E	-2	12-Mar-12	3	37	\$ 0.35	\$600.28	1	N	SC	DS PD 30. FORMANK 2. BELOW THRES. PERF TSB 12.20. CUSTOMER STATES CK	#	A	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER EXHAUST	N/A	2012	1FFWV1T8CF	T	F	B	A </tr																								











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PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC IN V	GCC S REPOR	DEL Y	WIN	H CLE LI	N	NE C ANS CC	ASSY PLAN	PRM D	WARRAN Y	DA E	S AR DA E	PAR NUMBER	R B	REPAIR DA E	IS	MILEAGE	MA ERIAL	O AL	R B	PROVINCE	S A E /	ECH COMMENT 1	ECH COMMENT 2	CUS OMER COMMENT S	R A	R C	CC	CC	CLAIM BINNED FUNC ION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	6231	\$293.51	\$372.65	13	NC	NC	DS TESTED AND RETRIEVED DTC P030. PERFORM ADVICE ON VAN HEISSING.			A	A	V	0	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	3968	\$287.07	\$381.90	15	NC	NC	5 7 VER. DTC P0300 I01 INTERCHANGER LBS CODES. VERIFY LA LUMIE.			A	A	V	0		
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	3778	\$60.00	\$ 8.2	1	NC	WI	EC TESTED NO CODES. FOUND LATER CALIBRA ON COULD START TRUCK.			A	A	V	0	PT MALFUNCTION	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCX	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	2576	\$0.00	\$57.22	13	NC	AB	VERIFIED CK ENF LIFE IS ON IDS TEST P0300. CONCERN FOR CK ENG.			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	2675	\$0.00	\$36.02	0	NC	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. VERIFY LA LUMIE.			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	6	\$0.00	\$32.22	0	NC	OH	EC TEST MISFIRE CODES P0300. P0306. P0308. WHEN ACCELL TURBOS.			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCX	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	3	\$29	\$0.00	\$31.65	0	NC	NS	CHECKED AND TESTED WITH IDS RETRIEVED CODES. WHEN PICKING UP SPEE.			A	A	V	0	PT MALFUNCTION
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	1	\$0.00	\$0.00	0	NC	WV	090 12 2 10 22222	CK ENG LT TROUBLES C			A	A	V	0	PT CSC
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	327	\$0.00	\$33.77	0	NC	NH	PERFORMED SELF TEST. EXERCISE IF YOU HAD CUSTOMER STATES GO			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	693	\$0.00	\$ 5	0	NC	MI	HOOKEED UP IDS AND HAD CODES FOR P0300. P0306. CUSTOMER STATES THA			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCX	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	2312	\$0.00	\$33.25	0	NC	FL	PERFORM EEC TEST NO DTC CHECK MODE & NO DTC. CUSTOMER STATES ON			A	A	V	0	PT CSC	
TSB REFLASH	PT CSC	NA	2012	1FFFW1ETSCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	72	\$0.00	\$ 8.83	0	NC	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER TO GAS ENGINE MECHANIC			A	A	V	0	PT CSC	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFW1ETCF	T	F	B	A	1	T	15-Mar-12	27-Apr-12	RECALEM	-2	31-May-12	2	332	\$ 0.57	\$507.85	1	NC	NJ	PERFORMED TSB 12 06 - REPLACED CATALYTIC. CUSTOMER STATES CHE			A	A	V	0	PT CSC	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFW1ETCF	T	F	B	A </tr																							

















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PROBABLE/SUSP/CCO	ROO	CAUSE	LEAD RESPONSIBLE		GDO S REPOR	DEL Y	VIN	H CLE LIT	N	NEC	NSC	ASCY	PROD	WARRAN Y	DA E S	A R DA E	DEALERSH	M	B	PAR NUMBER	CD	REPAIR IS	MILEAGE	MA ERIAL COS	O AL COS	S A E/ PROVINCE	ECH	ECH COMMENT 1	ECH COMMENT 2	CUS OMER COMMENT 3	R A	R C	CC	OC	CL	CLAIM	BINNED	FUNC	ION		
			TW Y	FW Y																																					
DIAG - MISFIRE			ENGINE	NA	2012	1FTFW1E2C3																																			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3																																					
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3																																					
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3																																					
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3																																					
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3																																					





















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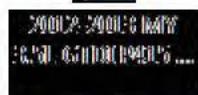
**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, October 05, 2012 9:59 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012-2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (10/5/12)

**2012 MY – highlighted in yellow**  
**Ninety-one new claims today**

(45) TSB Reflash  
(30) Catalytic Converter  
(8) COP  
(3) Diag - Misfire  
(3) Spark Plug  
(2) CAC (FYI – these were both vehicles we sent the new designed CAC to, these are the claims for the dealers getting paid to install the new CAC)

**2013 MY – highlighted in blue**  
**One new claim today**

(1) COP (8/22/12 vehicle build date)

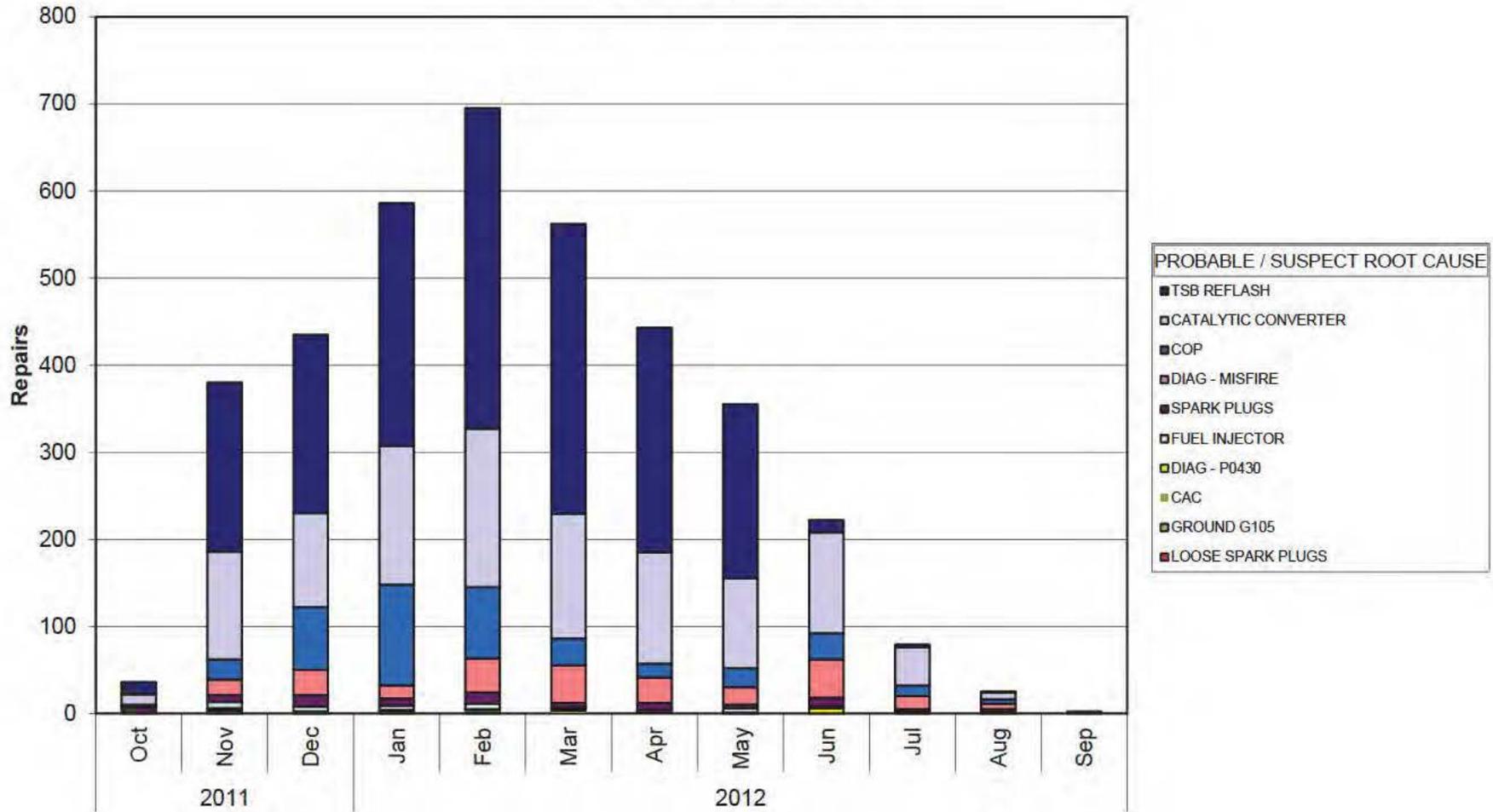


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR ENGINE CODE TRANS CODE ASSY PLANT PART NUMBER BASE VFG CODE LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012-2013 MY 3.5L GTDI P415 Misfire Claims  
AWS Load Date: 10/4/12



Years PROD DATE

Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
	Sep	
Grand Total		2

GROUND G105	CAC	
	3	1 1
	2	1 2 3 1
	5	9

DIAG - P0430	FUEL INJECTOR	
	2	7
		6
	2	5
	1	6
	2	2
		3
	1	5
	6	2
		2
		2
	14	40

SPARK PLUGS	DIAG - MISFIRE	
	7	
	8	18
	13	29
	8	15
	13	39
	5	43
	8	29
	4	20
	10	44
	3	15
	3	6
	82	258

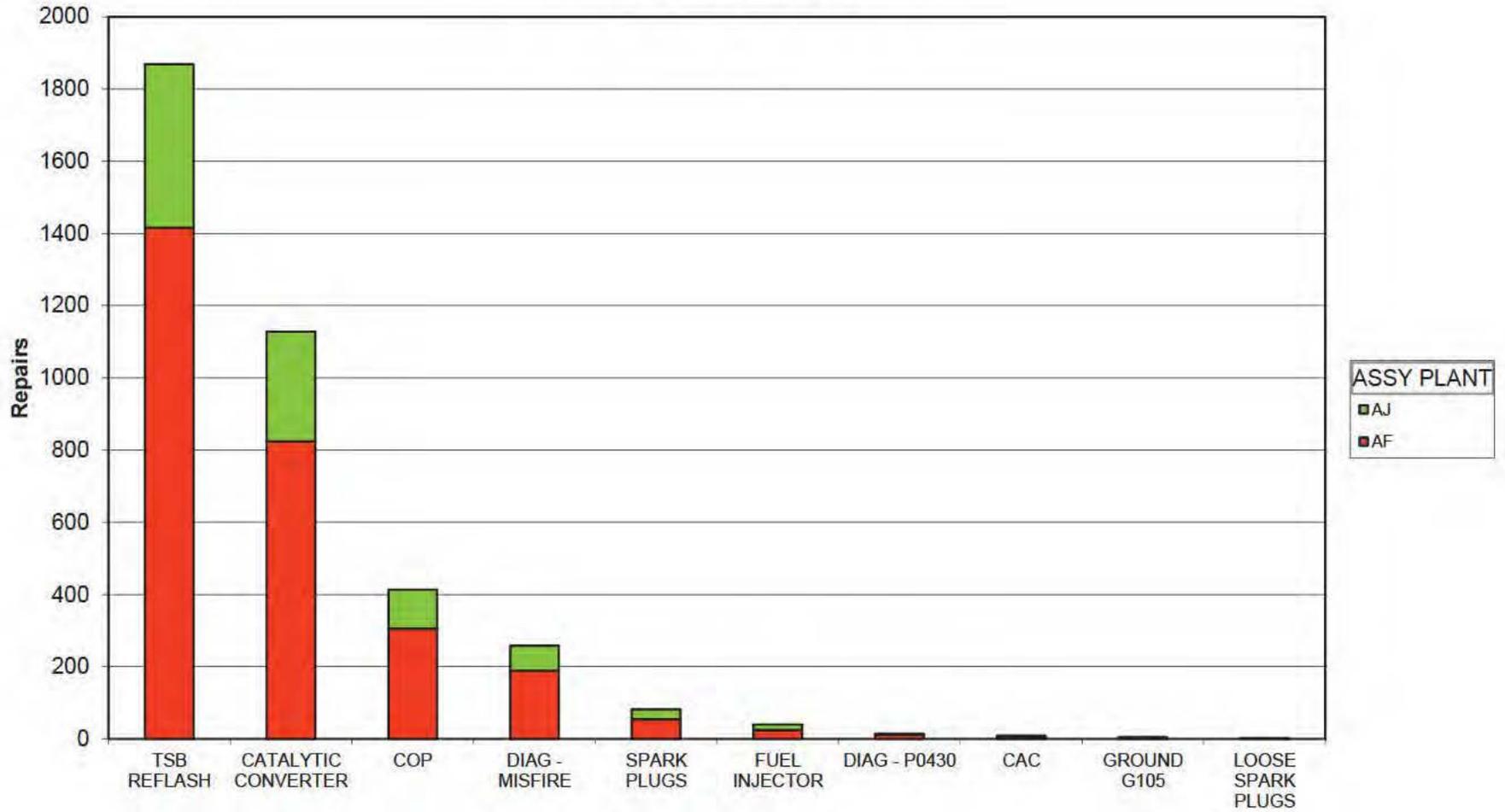
COP	CATALYTIC CONVERTER	
	3	12
	23	124
	72	108
	116	159
	82	182
	31	143
	16	128
	22	103
	30	116
	12	44
	5	8
	1	1
	413	1128

TSB REFLASH	Grand Total
14	36
194	380
205	435
279	586
368	695
333	562
258	443
200	355
14	222
3	79
1	25
	2
1869	3820

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012-2013 MY 3.5L GTDI P415 Misfire Claims  
AWS Load Date: 10/4/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1416	453	1869
CATALYTIC CONVERTER	824	304	1128
COP	306	107	413
DIAG - MISFIRE	189	69	258
SPARK PLUGS	54	28	82
FUEL INJECTOR	25	15	40
DIAG - P0430	12	2	14
CAC	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2839	981	3820





















# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC IN V	GOO S REPOR	DEL Y	WIN	MI CLE LH	N	NE C	ANS CC	ASSY PLAN	PRM DA E	WARRAN Y DA E	DEALER	PAR NUMBER	R B	C D	REPAIR DA E	IS	MI LEAGE	MA ERIAL	O AL	R B	S A E /	E CHN	ECM COMMEN S 1	ECM COMMEN S 2	CUS OMER COMMEN S	R A	R C	CC	OC	CLAIM BINNED FUNC ION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	STEELE FORD LINCOLN	#	RECALEM	-	31-May-12	3	6231	\$293.51	\$372.65	13	NC	DS TESTED AND RETRIEVED DTC P0301. PERFORM	ADVIS ON VAN HENSING	NA	0	A	0	0	0	GOOD FUEL ECONOMY			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	JACQUES OLIVIER FORD INC.	#	RECALEM	-	1-Jun-12	3	3968	\$287.07	\$381.90	15	NC	5 7 VER. DTC P0300 I/O INTERCHANGER LES CO	DS VERIFY LA LUMIE	NA	0	A	0	0	0				
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	VENNA FORD SUPERIOR	#	RECALEM	-	5-Jun-12	3	3778	\$80.00	\$ 82.11	11	NC	EC TESTED NO CODES. FOUND LATER CALIBRA	ON COLD START TRUCK	NA	0	A	0	0	0	0	MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCX	T	F	B	A	3	T	2	M G M FORD LINCOLN SALES LTD.	#	RECALEM	-	7-Jun-12	2	2576	\$0.00	\$57.22	13	NC	AB VERIFIED CK ENF LIFE IS ON IDS TEST P0300	CONCERN FOR CK ENG	NA	0	A	0	0	0	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	LAMOREUX FORD, INC.	#	RECALEM	-	7-Jun-12	3	2675	\$0.00	\$35.02	0	NC	MA SELF TESTED AND RECEIVED P0300. RANDOM MIS	Cus omr: SMOKE VEHICLE	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	HARRY HUMPHREYS AUTO CITY, INC.	#	RECALEM	-	5-Jun-12	3	8100	\$0.00	\$32.22	0	NC	OH EC TEST MISFIRE CODES P0301, P0308, P0306	RUN WHEN ACCELL TURBOS	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCX	T	F	B	A	3	T	2	STEELE FORD LINCOLN	#	RECALEM	-	5-Jun-12	3	329	\$0.00	\$31.65	0.53	NC	NS CHECKED AND TESTED WITH IDS RETRIEVED C	WHEN PICKING UP SPEE	NA	0	A	0	0	0	0	0	MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	HILLSBORO FORD, INC.	#	RECALEM	-	1-Jun-12	1	1277	\$0.00	\$33.77	0	NC	NH PERFORMED SELF TEST (EXERCITION IF YOU H	CUSTOMER STATES GO	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1ETSCF	T	F	B	A	3	T	2	DEAN AUSTRIE FORD	#	RECALEM	-	1-Jun-12	1	693	\$0.00	\$3 5	0	NC	MI HOOKED UP IDS AND HAD CODES FOR P0301	CUSTOMER STATES THA	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCX	T	F	B	A	3	T	2	PRESTIGE FORD, INC.	#	RECALEM	-	18-May-12	2	2312	\$0.00	\$33.25	0	NC	FL PERFORM EEC TEST NO DTC CHECK CODES & NO	CUSTOMER STATES ON	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	WINDSOR MOTORS 1975, LTD.	#	RECALEM	-	6-Jun-12	1	72	\$0.00	\$ 8.83	0.30	NC	AB VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	NA	0	A	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	BULLER FORD, NC	#	RECALEM	-	5-Jun-12	3	332	\$ 5.17	\$507.85	1	NC	NJ PERFORMED TSB 12 06 - REPLACED CATALY C	CUSTOMER STATES CHE	NA	0	A	0	0	0	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	LAFAYETTE FORD LINCOLN	#	RECALEM	-	1-Jun-12	3	0	\$0.00	\$3 20.21	1	NC	NH VERIFIED CONCERN ON BK HPFS HFI0 P0301	CK ENGINE LIGHT ON	NA	0	A	0	0	0	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	WOODHOUSE FORD SOUTH, INC.	#	RECALEM	-	11-May-12	5	10157	\$397.71	\$ 80.79	11	NC	NE PULLED CODE P0301/WARN. K2 CA CK THE CK	ENGINE LIGHT ON	NA	0	A	0	0	0	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETSCX	T	F	B	A	3	T	2	CURRIE MOTORS FRANKFORD, NC	#	RECALEM	-	1-Jun-12	6	13608	\$322.11	\$ 25.25	1	NC	IL DS TEST P0301, REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHE	NA	0	A	0	0	0	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	FRASER FORD SALES LTD	#	RECALEM	-	5-Jun-12	5	8991	\$263.51	\$386.55	12	NC	ON PERFORMED TSB 12 2 10 REPLACED LEFT HAN	CHECK AND REPORT ON	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	TALLAHASSEE FORD LINCOLN	#	RECALEM	-	8-Jun-12	1	539	\$0.00	\$ 2 77.17	1	NC	FL VERIFIED CONCERN P0301 ORDERED	CK VEHICLE IS RUNNING	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCX	T	F	B	A	3	T	2	HALL FORD LINCOLN	#	RECALEM	-	Jun-12	1	3632	\$0.00	\$0.00	0	NC	VA DIAG CEL P0300/P0301/P0306 CHECK OASIS	CUSTOMER STATES CHE	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	RAP D FORD INC.	#	RECALEM	-	2-May-12	-1	231	\$0.00	\$3 85	0	NC	MN CHECK WITH IDS. FOUND CODE OF P0301. C	COMPLAINT - CHECK EN	NA	0	A	0	0	0	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	JIM HANSEN FORD FORD LINCOLN	#	RECALEM	-	3-Apr-12	2	856	\$292.99	\$376.52	1	NC	NC P0301 PLUGGED IN IDS PULLED CODES FOR MISF	CK AND ON BY SE ON	NA	0	A	0	0	0	0	0	PT C&C	
COP	ENGINE	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	12029 C	#	RECALEM	-	21-May-12	1	12029	\$0.00	\$281.81	2	NC	TX KX CHECKED CONCERN PER EC	CUSTOMER STATES CHE	NA	0	A	0	0	0	0	0	0	PT C&C
ENGINE	NA	2012	1FFXW1ETSCF	T	F	B	A	3	T	2	LAKELAND FORD SALES (2009) LTD	#	RECALEM	-	Jun-12	5	1227	\$68.99	\$227.82	2	NC	SK CHECK ENGINE LIGHT OR 12	CUSTOMER ENGINE LIGHT	NA	0	A	0	0	0	0	0	0	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFXW1ETCF	T	F	B	A	3	T	2	JURILEE FORD SALES (1988) LTD	#	DIAG	-	8-May-12	3	2855	\$0.00	\$51.09	0	NC	AB EC TEST P0301, P0306, P0308. CHECK PCM	CALIBRATION SURGES ON	NA	0	A	0	0	0	0	0	0	PT C&C
COP	ENGINE	NA	2012	1FFXW1ETSCF	T	F	B	A </tr																										

## 2012 MY 3.5L GTDI P415 Misfire Claims

LEAD RESPONSIBLE				GDD S		DEL Y		VIN		H CLE U T		PLAN			WARRAN Y		DEALERSH IP			PAR				REPAIR			MA ERIAL		O AL		S A E		ECH COMMEN S 1		ECH COMMEN S 2		CUS OMER COMMEN S		A A R				CC		CLAIM BINNED FUNC ION					
PROBABLE/SUSPEC	ROO CAUSE	RESPONSIBLE	AG ID	W Y	REPOR	DEL Y	VIN	H CLE U T	PLAN	WARRAN Y	DEALERSH IP	PAR	REPAIR	MA ERIAL	O AL	S A E	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	A	A	R	CC	CC	CLAIM BINNED	FUNC ION																								
TSB REFLASH	PT CSC	NA	2012	1FF1WE1TCF	TSB	F	8	1	1	1	1	1	1																																					
TSB REFLASH	PT CSC	NA	2012	1FF1WE1TCF	TSB	F	8	1	1	1	1	1	1																																					

















# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE	GOODS REPOR	DEL Y	WIN	H	C	L	E	N	N	N	NS	CC	ASSY PLAN	PROD DA E	WARRAN Y	DEALERSHIP	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERIAL	O AL	PROVINCE	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	P	A	R	CC	OC	CL	CLAIM BINNED FUNC ION				
TSE REFRESH	PT C&C	NA	2012	1FFW1ETC CK	T76	F	B	A	1						22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	8K775	23-Jul-12			988	310.7	566.05	MD	EC TESTED. P030E N MEMORY, RAN OASIS. INST	CHECK ENGINE LIGHT	SR	3						V221	0	PT C&C	
TSE REFRESH	PT C&C	NA	2012	1FFW1T1R6P	T76	F	B	A	1						13-Mar-12	Apr-12	BEACH FORD LINCOLN INC.	8K775	19-Jul-12			10	31	80.0	339.61	NA	SC RETRIEVE DTC P030X PER P12 08 0 - REPROGRAM	CUSTOMER STATES AIR BAG L	SR	3						V221	0	PT C&C
COP	ENGINE	NA	2012	1FFW1T1R6P	T76	F	B	A	1						9-Feb-12	15-May-12	MAXWELL FORD	8K775	27-Jul-12			6581	558.88	1156.71	TX	EC TEST PASS PASS PASS POWER BALANCE TEST C	ON HEAVY ACCEL PFR	SR	3						V221	0	PT C&C	
COP	ENGINE	CHCDJ026	2012	1FFW1T1R6P	T76	F	B	A	1						17-Jan-12	27-Mar-12	BYERS FORD, LLC	8K775	18-Jul-12			6279	569.58	1115.55	NA	OH XVERIFIED CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHE	SR	3						V221	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T3CF	T76	F	B	A	1						1-Jan-12	12-Jul-12	METRO FORD AUTO SALES, INC.	8K775	26-Jul-12			892	502.99	938.65	MS	EC PER 30 PPT HF HF1 1F2 1F3 HF 1F4 HF 1F5	CEL IS ON/OFF SYMPTOM	SR	3						V221	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFRB0022	2012	1FFW1E1T3CF	T76	F	B	A	1						23-Apr-12	1-May-12	FOULWELLER FORD	8K775	18-Jul-12			6538	500E 212E	3 000.50	MI	8538 SE212 CC EEC P0 - 3MAY CUST TO RECEIVE C	STATUS CUST KEEN EN	SR	3						V221	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T3CF	T76	F	B	A	1						1-May-12	15-Jun-12	NORTHLAND FORD, INC.	8K775	11-Jul-12			25	509.05	936.90	PA	VERIFY CONCERN P0 30 PRESENT. REPLACE THE RUNS	ROUGH/CHECK EN	SR	3						V221	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1FFW1E1T3CF	T76	F	B	A	1						12-Feb-12	23-Mar-12	HIXSON AUTOPLEX	8K775	11-Jul-12			7252	33 6.87	3 217.1	NA	REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHE	SR	3						V221	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T3CF	T76	F	B	A	1						13-Feb-12	22-Feb-12	PINICORN FORD LINCOLN, INC.	8K775	19-Jul-12			9090	3003.73	938.18	NA	EC TEST KOEC P0 30 KOEO P1000 KOER P1000	CUSTOMER STATES CHE	SR	3						V221	0	PT C&C	
TSE REFRESH	PT C&C	CELE 032	2012	1FFW1E1T6C	T76	F	B	A	1						15-Mar-12	11-Apr-12	KOONE MOTOR SALES	8K775	1-Aug-12			365	510.0	550.28	NA	INSTALLED SH ELDED AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN	SR	3						V221	0	PT C&C	
TSE REFRESH	PT C&C	CGSKU015	2012	1FFW1E1T6C	T76	F	B	A	1						31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSWOM	8K775	10-Jul-12			29	6 138.38	568.66	NA	PA CHECKED FOR CODES NO CODES FOUND AT THIS	STRTS CHECK ENGINE	SR	3						V221	0	PT C&C	
TSE REFRESH	PT C&C	NA	2012	1FFW1E1T3CF	T76	F	B	A </tr																														



















2012 MY 3.5L GTDI P415 Misfire Claims

Table with columns: PROBABLE/SUSPECT ROO CAUSE, LEAD RESPONSIBLE (AC IN Y), GDC S REPOR, DEL Y, VIN, H CLE LI, N, N EC ANS CC, ASSY PLAN, PROD DA E S, WARRAN Y S, DA E, DEALERSHIP, #, #, P, R, N, B, N, B, D, REPAIR DA E, IS, MILEAGE, MA ERIAL, O AL, COS, N, S, A E, R, ECH COMMEN S 1, ECH COMMEN S 2, CUS OMER COMMEN S, R, A, R, CC, OC, CL, CLAIM BINNED FUNC ION

























## 2012 MY 3.5L GTDI P415 Misfire Claims

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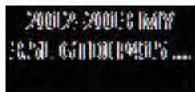
**From:** Steslicki, Michael (M.E.)  
**Sent:** Monday, October 08, 2012 2:28 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012-2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (10/8/12)

**FYI – This will be my last update for the 2012 MY and any production up to the introduction of the new CAC in 2013 MY. I will send an email update of any misfire claims that we get that are beyond the 9/18/12 vehicle build date. There are no claims past that date at this time and I will not send another email update until we get a claim or GCQIS report that is.**

**2012 MY – highlighted in yellow**  
**Seventy-seven new claims today**

(35) TSB Reflash  
(26) Catalytic Converter  
(7) COP  
(5) Diag – Misfire  
(3) Spark Plug  
(1) Fuel Injector

**2013 MY – highlighted in blue**  
No new claims today

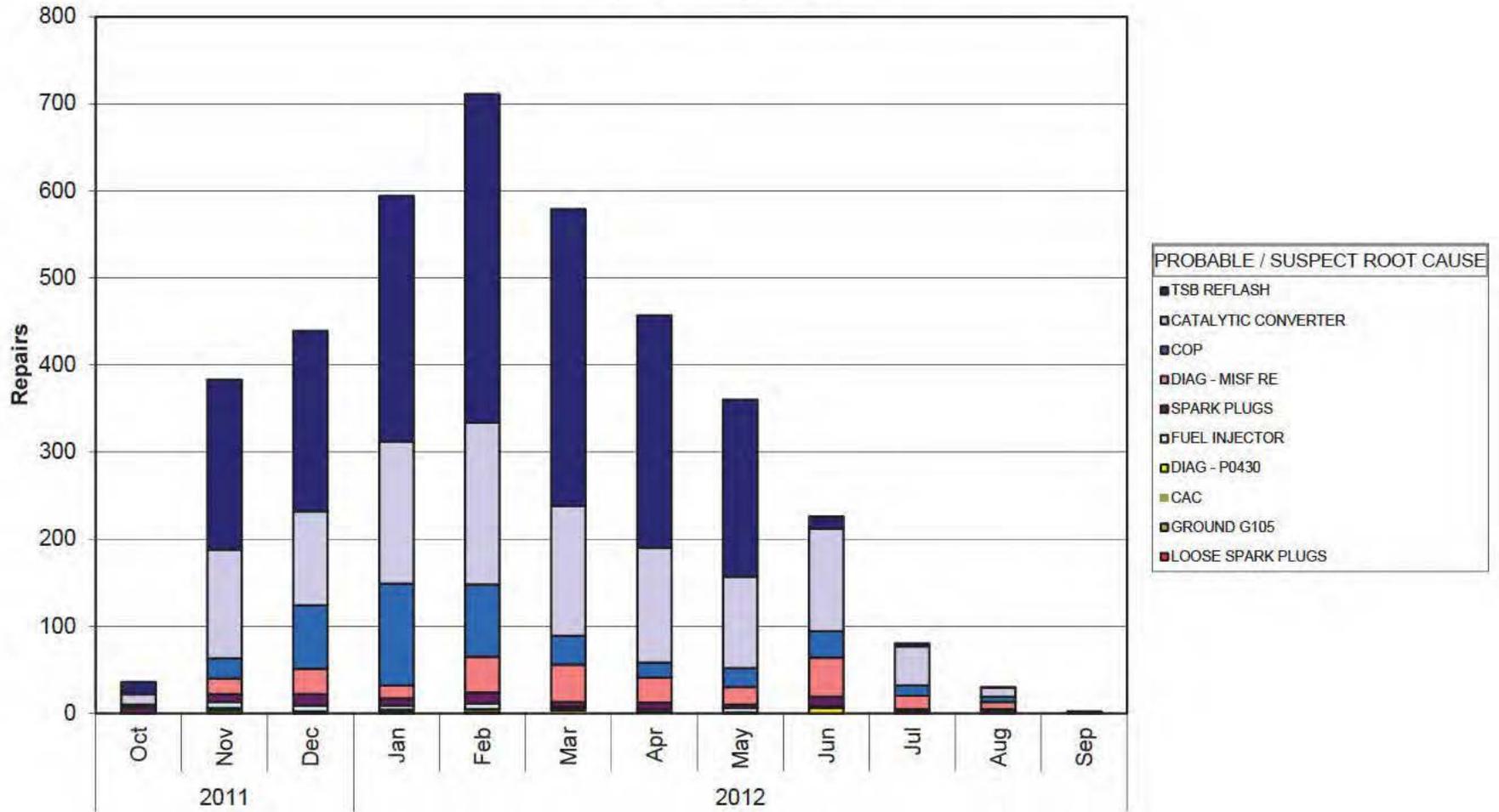


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR | ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012-2013 MY 3.5L GTDI P415 Misfire Claims  
AWS Load Date: 10/5/12



Years | PROD DATE

Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
	Sep	
Grand Total		2

GROUND G105	CAC	
	3	1
		1
	2	1
		2
		3
		1
	5	9

DIAG - P0430	FUEL INJECTOR	
	2	7
		7
	2	5
	1	6
	2	2
		3
	1	5
	6	2
		2
		2
	14	41

SPARK PLUGS	DIAG - MISFIRE	
	7	
	9	18
	13	29
	8	15
	13	41
	6	43
	8	29
	4	20
	11	45
	3	15
	3	8
	85	263

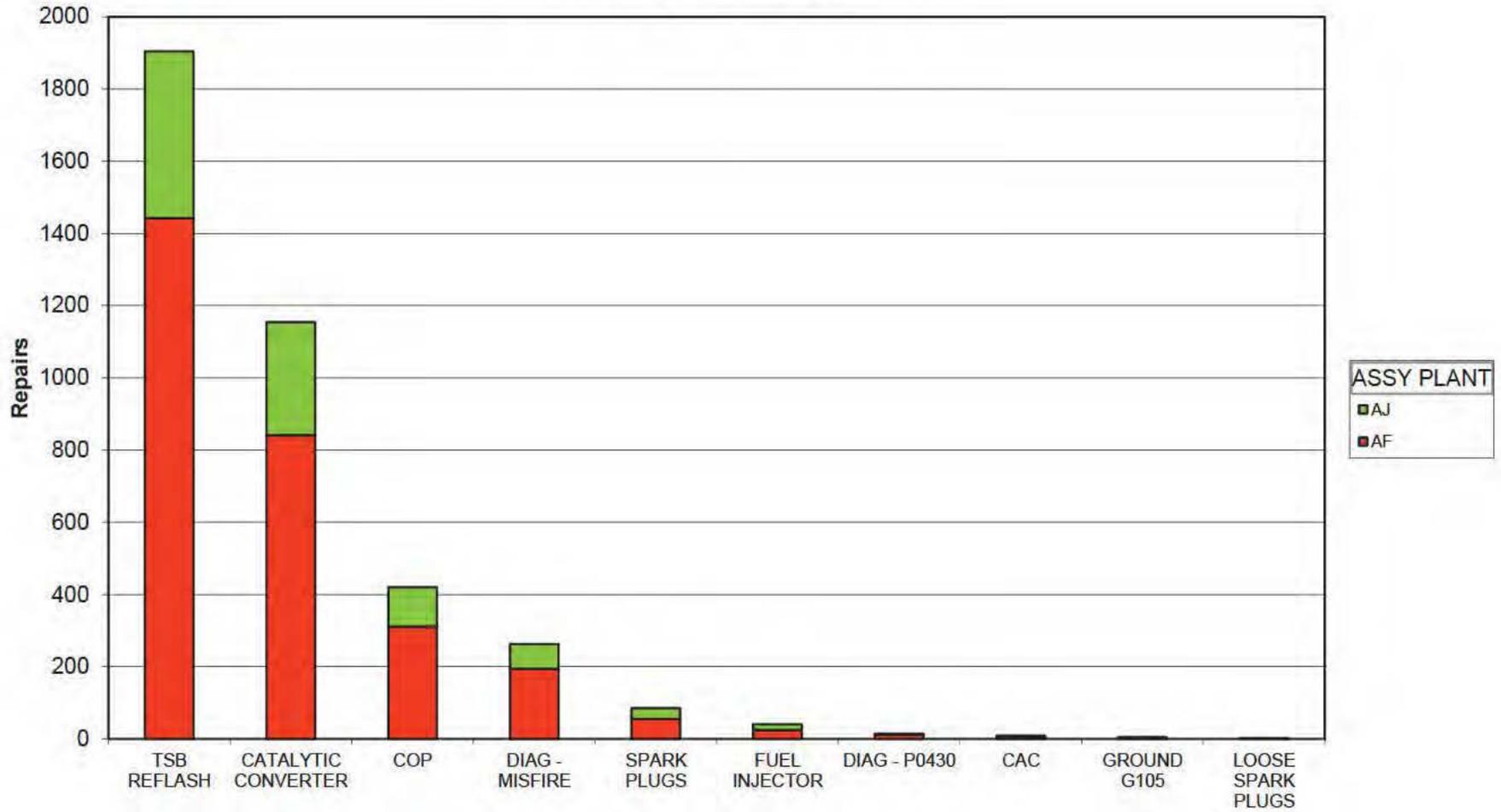
COP	CATALYTIC CONVERTER	
	3	12
	23	125
	73	108
	117	163
	83	186
	33	149
	17	132
	22	105
	30	118
	12	45
	6	10
	1	1
	420	1154

TSB REFLASH	Grand Total
14	36
195	383
207	439
282	594
377	711
341	579
267	457
203	360
14	226
3	80
1	30
	2
1904	3897

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012-2013 MY 3.5L GTDI P415 Misfire Claims  
 AWS Load Date: 10/5/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1442	462	1904
CATALYTIC CONVERTER	841	313	1154
COP	311	109	420
DIAG - MISFIRE	194	69	263
SPARK PLUGS	56	29	85
FUEL INJECTOR	25	16	41
DIAG - P0430	12	2	14
CAC	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2894	1003	3897















































# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPEC ROO CAUSE	LEAD RESPONSIBLE AC TW Y	GOD S REPOR	DEL Y	WIN	H CLE LH	N	NEC ANS CC	ASSY PLAN	PROD	WARRAN Y	DEALERSHIP	#	P	PAR NUMBER	B	CD	REPAIR DA E	IS	MILEAGE	MA ERIAL	O AL	R	S	PROVINCE	ECH COMMENT 1	ECH COMMENT 2	CUS OMER COMMENT 5	R	A	R	CC	OC	CLAIM BINNED FUNC ION												
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	BIRCHWOOD KEYSTONE FORD	3	#	6K775	-	-	15-Aug-12		299	\$13.66	\$58	3	1	MB	#CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	NA	2	A	V20	0	PT C&C													
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	BLACKSTOCK FORD LINCOLN SALES	4	#	6K775	-	-	18-Jul-12		8	\$13.66	\$59	3	1	NA	ON PERFORMED TSB 12.6	REPROGRAM PCM AND	CHECK ENGINE LIGHT	NA	2	A	V20	0	PT C&C												
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	ALPHORN FORD INC	4	#	6K775	-	-	18-Jul-12		379	\$11	\$56	67	1	WI	#CHECKED OASIS FOUND TSB 12.6	CHECK DTCS	CUSTOMER STATES VEH	NA	2	A	V20	0	PT MALFUNCTION												
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	TONY BETTEN & SONS FORD	4	#	6K775	-	-	11-Aug-12		668	\$10.77	\$55	12	1	MI	#EST DRIVE, COULD NOT TIME 0.5 HRS BASIC AND	PAGES LIGHT CAME ON FR	TS	NA	2	A	V20	0	PT C&C												
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	KINDLE FORD-LINCOLN, NC	4	#	6K775	-	-	-Aug-12	5	53	9	\$0.00	\$	8	69	NA	#CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CAL CAME ON AND TRUC	TS	NA	2	A	V20	0	PT C&C											
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	MILNES FORD, INC	4	#	6K775	-	-	13-Aug-12	5	1578	\$0.00	\$	5	3	1	MI	#D5 TEST P0301	P0305 PO308 CYLINDER BALANCE	CUSTOMER STATES WH	NA	2	A	V20	0	PT C&C											
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	MALLOY FORD	4	#	6K775	-	-	1-Aug-12	1	1991	\$0.00	\$	2	7	1	VA	#VERIFY CONSUMER, IDS CONNECT PERFORM SELF	CUSTOMER STATES THE	TS	NA	2	A	V20	0	PT MALFUNCTION											
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	RISER FORD LINCOLN	2	#	6K775	-	-	20-Jun-12	2	2687	\$18.38	\$65	0	6	NA	#PERFORMED TSB 12.6	LABOR OP 12060	A C C	S	C	C	H	E	C	K	E	N	G	H	E	N	L	I	G	H	T
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	NELSON AUTO CENTER, INC	4	#	6K775	-	-	9-Aug-12	2	5831	\$0.00	\$	3	62	1	MI	#CK CODES REFER TO TSB 12.6	INSPECT AND P	EN WAS LOW ON PWR	TS	NA	2	A	V20	0	PT C&C										
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	SCARDAS FORD, INC	3	#	6K775	-	-	9-Aug-12	1	10	72	\$0.00	\$57	1	1	NA	#I found retrieved code #P0308	as per tsb 12.6	reprogr	Customer States m s file	TS	NA	2	A	V20	0	PT C&C									
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	FORMALE FORD INC	4	#	6K775	-	-	15-Aug-12	3	6951	\$1.63	\$57	73	1	NA	OC	#SORTED CODE GAS 5	FAIT TSB 12.6	REPROGRAM PCM AND	VERIFY LUMIERE CHECK	NA	2	A	V20	0	PT C&C										
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	AUTO DESIGROERS FORD INC	4	#	6K775	-	-	31-Jul-12	3	265	\$1	\$63	\$55	0	1	NA	OC	#VERIF ET TESTE FOURTE REPAR ESSAIE ROUTE	LUMIERE CHECK ENGINE	NA	2	A	V20	0	PT C&C											
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	RELIABLE MOTORS (1993) LTD	4	#	6K775	-	-	7-Aug-12	3	5	75	\$1.63	\$56	1	1	NA	ON	#SB 12.6	APPLIES	VERIFY E	CHECK	DRIVING	PULLING	TRAIL	NA	2	A	V20	0	TRANSMISSION						
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	JIM HANSEN S GATEWAY FORD LINC	2	#	6K775	-	-	17-Jul-12	1	76	\$0.97	\$61	62	1	NA	AB	#NO 12.6	VERIFY CUSTOMER CONCERN	CHECK DTCS	CHECK AND ADV SE	CUL	NA	2	A	V20	0	PT C&C									
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	SUMMERVILLE FORD, NC	4	#	6K775	-	-	11-Aug-12	1	12088	\$0.00	\$	3	28	1	NA	SC	#ROAD TEST PERFORM	EEC TEST FOUND CODE S	CHECK ENGINE LIGHT	TS	NA	2	A	V20	0	PT C&C									
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	KOCH FORD LINCOLN SALES (2003)	4	#	6K775	-	-	10-Aug-12	2	2015	\$0.00	\$56	53	1	NA	AB	#WENT FOR ROAD TEST	TS	OK	reprogram pcm to	DRIVEABILITY GAS CON	NA	2	A	V20	0	PT C&C									
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A	T	15-May-12	SCHRAEGE BROTHERS, INC	4	#	6K775	-	-	8-Aug-12	2	562	\$0.00	\$36	1	1	WI	#EST SYSTEM FOR LACK OF POWER	REPROGRAM	CHECK ENGINE LITE STA	NA	2	A	V20	0	PT C&C												
TSB REFLASH	PT C&C	NA	2012	1FFFW1E7SCX	T	F	B	A <td T																																					

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# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC. TWY	GOD S REPOR	DEL Y	VIN	H CLE LH	N	NEC ANS CC	ASSY PLAN	PRD DA E S	WARRAN Y DA E S	DEALERSH N	PAR NUMBER		REPAIR DA E S	MILEAGE	MA ERAL COS	O AL COS	RPN	S A E	ECH	ECH COMMENT 1	ECH COMMENT 2	CUST OMER COMMENT S	R A	R	C C C O P	CLAIM BINNED FUNC ION									
												#	B															#	B							
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	28-Jun-12	MCLAUGHLIN MOTORS, INC	4	6K775	28-Jun-12	3	3950	\$0.00	\$ 0.91	1	CA															
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	30-Jul-12	PASO ROBLES FORD LINCOLN	4	6K775	30-Jul-12	5	70	\$2.80	\$52.35	1	CA															
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	9-Feb-12	28-May-12	KELTIC MOTORS (1978) LIMITED	4	6K775	23-Aug-12	3	5701	\$1.63	\$60.7	1	NS														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	16-Mar-12	12-May-12	D K EDWARDS AUTO PLAZA	4	6K775	27-Aug-12	-1	5	\$0.00	\$0.0	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	3-May-12	26-Jun-12	BOCKMAN FORD, INC.	4	6K775	27-Aug-12	6	887	\$0.00	\$ 3.08	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	17-Jul-12	16-Aug-12	CAM CLARK FORD SALES LTD.	4	6K775	27-Aug-12	2	3319	\$1.63	\$7.13	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	22-May-12	30-Jul-12	WOOD MOTORS FORD	4	6K775	27-Aug-12	1	6900	\$0.00	\$38.16	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	17-Jul-12	1-May-12	APPLE FORD OF SHAKOPEE	4	6K775	27-Aug-12	1	6713	\$10.7	\$62.3	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	10-Jun-12	16-Aug-12	FORD LINCOLN	4	6K775	27-Aug-12	1	658	\$87.70	\$125.23	1	CA														
COP	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	1-Mar-12	13-Jul-12	AUTOMOBILES PERRON	4	6K775	22-Aug-12	2	3702	\$61.70	\$120.37	1	CA														
COP	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	3-Apr-12	3-Apr-12	BATES FORD	4	6K775	28-Aug-12	5	21	\$28	\$58.88	\$126.57	1	CA													
COP	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	10-Nov-11	15-Dec-11	LES GALEZTES FORD INC.	4	6K775	28-Aug-12	9	7	\$78	\$78.33	\$277.01	1	CA													
COP	ENGINE	CHUKK016	2012	1F1FWW1T6C2F		F	B	T	1W	T	21-Dec-11	30-Jan-12	LASCO FORD, INC.	4	6K775	21-Aug-12	7	396	\$69.62	\$172.25	1	CA														
COP	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	6-Feb-12	13-Jun-12	GRANDE TRUCK CENTER	4	6K775	17-Aug-12	3	6710	\$58.88	\$130.90	1	CA														
DIAG - MISFIRE	ENGINE	CH8008	2012	1F1FWW1T6C2F		F	B	T	1W	T	30-Jan-12	13-Feb-12	ARCHIE COCHRANE MOTORS, INC.	4	6K775	22-Aug-12	7	7863	\$58.88	\$225.68	1	CA														
DIAG - MISFIRE	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	15-Dec-11	10-May-12	BANKSTON FORD OF FORT WORTH	4	6K775	27-Aug-12	1	5950	\$6.05	\$167.89	1	CA														
DIAG - MISFIRE	ENGINE	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	25-Oct-11	20-Feb-12	GRIFFIN FORD-LINCOLN, INC.	4	6K775	27-Aug-12	7	16528	\$16.61	\$1.58	2	CA														
DIAG - MISFIRE	ENGINE	CH4801	2012	1F1FWW1T6C2F		F	B	T	1W	T	29-Jun-12	7-Aug-12	DEORAN AUTO CENTER INC.	4	6K775	1-Aug-12	1	12	\$7	\$0.00	\$ 5.37	1	CA													
DIAG - MISFIRE	ENGINE	CH28M01	2012	1F1FWW1T6C2F		F	B	T	1W	T	16-Jul-12	10-Aug-12	MCALPINE FORD SALES LTD.	4	6K775	27-Aug-12	1	3385	\$0.00	\$109.20	1	CA														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	21-Aug-12	6-May-12	TUSNET SALES & SERVICE LTD	4	6K775	27-Aug-12	6	716	\$7.97	\$199.21	1	CA														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	17-Jul-12	1-Aug-12	JOE DAVIS FORD OF TULSA	4	6K775	27-Aug-12	1	2867	\$292.99	\$ 57.7	1	CA														
CATALYTIC CONVERTER	EXHAUST	CHJK0001	2012	1F1FWW1T6C2F		F	B	T	1W	T	10-Jun-12	30-Jul-12	GILMORE FORD	4	6K775	27-Aug-12	1	2	\$30	\$292.99	\$ 37.16	1	CA													
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	23-Feb-12	18-Mar-12	AUTOMOBILES PERRON	4	6K775	27-Aug-12	6	2078	\$318.21	\$ 3.78	1	CA														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	28-Oct-11	19-Mar-12	VALLAY FORD SALES, INC.	4	6K775	27-Aug-12	5	15089	\$311.37	\$107.6	1	CA														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	16-Nov-11	5-Dec-11	WEST FORD LTTEE	4	6K775	27-Aug-12	8	7	\$10	\$309.11	\$397.6	1	CA													
CATALYTIC CONVERTER	EXHAUST	CHQ8502	2012	1F1FWW1T6C2F		F	B	T	1W	T	19-Jul-12	2-Aug-12	DUFONT FORD, INC.	4	6K775	27-Aug-12	1	9	\$35	\$10.00	\$ 75.92	1	CA													
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	15-Aug-12	15-Aug-12	WEST-HERR FORD, INC.	4	6K775	27-Aug-12	1	98	\$292.99	\$ 57.7	1	CA														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	9-Jun-12	1-Aug-12	CENTURY FORD OF MT AIRY, INC.	4	6K775	27-Aug-12	1	2	\$307	\$292.99	\$ 25.79	1	CA													
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	13-Jul-12	7-Aug-12	KENTWOOD FORD SALES, INC.	4	6K775	27-Aug-12	6	9	\$66	\$307.62	\$ 20.78	1	CA													
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	9-Jul-12	9-Jul-12	PARSONS FORD SALES LTD	4	6K775	27-Aug-12	1	9	\$288	\$292.99	\$ 57.7	1	CA													
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	11-Nov-11	27-Dec-11	PURCHASE FORD	4	6K775	27-Aug-12	8	22	\$6	\$11	\$ 9.18	1	CA													
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	11-Nov-11	27-Dec-11	PURCHASE FORD	4	6K775	27-Aug-12	8	22	\$6	\$11	\$ 9.18	1	CA													
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	13-Mar-12	20-Jun-12	AVALON FORD SALES 1996 LIMITED	4	6K775	27-Aug-12	3	367	\$0.00	\$ 9.38	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	17-Jul-12	17-Jul-12	PURCHASE FORD	4	6K775	27-Aug-12	2	1152	\$10.00	\$ 5.99	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	13-Jul-12	13-Jul-12	AUTOMOBILES PERRON	4	6K775	27-Aug-12	2	3702	\$13.66	\$72.32	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	1-Mar-12	2-Mar-12	LUTHER FAMILY FORD	4	6K775	27-Aug-12	5	6	\$3	\$11	\$58.31	1	CA													
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	7-Mar-12	7-Mar-12	JOE DAVIS FORD OF TULSA	4	6K775	27-Aug-12	1	2867	\$292.99	\$ 57.7	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	22-Feb-12	7-Aug-12	MALLOY FORD	4	6K775	27-Aug-12	1	3015	\$10.7	\$55.01	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	17-Jan-12	15-Feb-12	SATCHER MOTOR COMPANY	4	6K775	27-Aug-12	7	2818	\$0.00	\$ 2.88	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	7-Mar-12	30-Apr-12	TOMMY WALTON MOTORS, INC.	4	6K775	27-Aug-12	1	4667	\$12.62	\$55	1	CA														
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	16-May-12	20-Jun-12	BOB BELL FORD	4	6K775	27-Aug-12	2	23	\$3	\$0.00	\$ 8.00	1	CA													
TSB REFLASH	PT C&C	NA	2012	1F1FWW1T6C2F		F	B	T	1W	T	18-May-12	28-Jun-12	MOTOR MILLE FORD	4	6K775	27-Aug-12	2	83	\$11	\$56.75	1	CA														
TSB REFLASH	PT C&C																																			





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE	GOO S	DEL Y	WIN	H CLE LI	N	NE C	ANS C	ASSY	PLA N	DA E	S	AR	DE	DEALERSHIP	PAR	REPAIR	MILEAGE	MA ERIAL	O AL	R	S	A E /	ECH	ECH	CUS	R	A	R	CC	CC	CLAIM	BINNED	FUNC	ION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	30-Km	15-May-12				AUTOMOBILES MAUGER FORD INC	#	5062	212						QC	#	1	0	0	0	0	0	0	0	0	0						
CATALYTIC CONVERTER	EXHAUST	CHZ9R077	2012	1FFWY1E0CX	T	F	B	A	T	19-Jul-12	28-Jul-12				ANDERSON FORD OF ST. JOSEPH L	#	5062	212						MO	#	1	0	0	0	0	0	0	0	0	0	0					
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	7-Mar-12	6-Jun-12				JUBILEE FORD SALES (1983) LTD	#	8K75	-						SK	#	1	0	0	0	0	0	0	0	0	0	0					
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	10-May-12	17-Jul-12				DON VANCE FORD, INC.	#	8K75	-						MO	#	1	0	0	0	0	0	0	0	0	0	0	0				
TSB REFLASH	PT C&C	CHR4002	2012	1FFWY1E0CX	T	F	B	A	T	22-May-12	15-Aug-12				JOHN MEEGAN FORD, INC.	#	8K75	-						PA	#	1	0	0	0	0	0	0	0	0	0	0	0				
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	1-May-12	Jun-12				ART BARRY FORD SALES LTD.	#	8K75	-						AB	#	1	0	0	0	0	0	0	0	0	0	0	0	0			
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	4-Mar-12	13-Jun-12				MIKE REICHENBACH FORD LINCOLN	#	8K75	-						SC	#	1	0	0	0	0	0	0	0	0	0	0	0	0			
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	10-Mar-12	16-Apr-12				CROSSROADS FORD LINCOLN OF MOR	#	8K75	-						NC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	12-Mar-12	23-Mar-12				ALLISON FORD LINCOLN	#	8K75	-						AR	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	8-Nov-11	Jul-12				FORD APPALACHIAN INC.	#	8K75	-						QC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	11-Jan-12	9-May-12				TOWNE SALES AND SERVICE LIMITE	#	8K75	-						NB	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	1-Apr-12	30-Jul-12				HERITAGE FORD, INC.	#	8K75	-						IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	10-Apr-12	3-May-12				MALLOY FORD	#	8K75	-						VA	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	11-May-12	8-Jun-12				RAINBOW FORD SALES INC.	#	8K75	-						AB	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	10-Apr-12	27-Aug-12				ERIC CAMPBELL FORD LINCOLN LTD	#	8K75	-						ON	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	3-Feb-12	8-Aug-12				IMPACT FORD	#	8K75	-						QC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	10-Apr-12	25-May-12				DESJARDINS AUTO COLLECTION	#	8K75	-						QC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	23-Apr-12	20-Aug-12				WEST BEND FORD INC.	#	8K75	-						IA	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	22-Dec-11	19-Jun-12				SALEM MOTORS, INC.	#	8K75	-						MN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	1-Apr-12	2-Jun-12				MIKE DAVIDSON FORD	#	8K75	-						FL	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	12-Jul-12				TOWNSEND FORD	#	8K75	-						IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E0CX	T	F	B	A	T	31-May-12	28-Jun-12				LYNCH FORD-MOT. VERNON, INC.	#	12029	C						IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
COP	ENGINE	NA	2012	1FFWY1E2CF	T	F	B	A	T	17-Mar-12	19-Jul-12				FERRI AUTOMOBILES, INC.	#	12029	C						QC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
COP	ENGINE	NA	2012	1FFWY1E2CF	T	F	B	A	T	3-Jun-12	18-Jun-12				TOYNSEND FORD	#	12029	C							IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	
COP	ENGINE	CH BWH10	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	2-Aug-12				MIKE MURPHY FORD OF DARIEN	#	12029	C						GA	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
SPARK PLUGS	ENGINE	DG1C4016	2012	1FFWY1E0CX	T	F	B	A	T	2-May-12	20-Jul-12				DUCHARME MOTORS LTD.	#	12	05	-					AB	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
SPARK PLUGS	ENGINE	CHS8268	2012	1FFWY1E0CX	T	F	B	A	T	12-Jun-12	9-Aug-12				B. J. FORD	#	12	05	-					TX	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DIAG - MISFIRE	ENGINE	NA	2012	1FFWY1E0CX	T	F	B	A	T	2-Feb-12	1-Mar-12				BARTON FORD COMPANY	#	1808	7						FL	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DIAG - MISFIRE	ENGINE	NA	2012	1FFWY1E0CX	T	F	B	A	T	21-Feb-12	31-Mar-12				TROPICAL FORD	#	DIAG	-						FL	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DIAG - MISFIRE	ENGINE	CH585008	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	12-Jul-12				ADAMS FORD CO.	#	DIAG	-						LA	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DIAG - MISFIRE	ENGINE	CGXP4002	2012	1FFWY1E0CX	T	F	B	A	T	6-Dec-11	7-Mar-12				FRIENDLY FORD, INC.	#	DIAG	-					MO	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DIAG - MISFIRE	ENGINE	CHXF4009	2012	1FFWY1E0CX	T	F	B	A	T	23-Dec-11	17-Mar-12				COURTESY AUTO & TRUCK CENTER.	#	DIAG	-					IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	30-Jun-12				TROPICAL FORD	#	DIAG	-					FL	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	30-Jun-12				BOZEMAN FORD	#	5062	212						MT	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	30-Jun-12				GEORGE STOCKFISH FORD (1987)	#	5062	212						ON	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	13-Jun-12	30-Jun-12				COWLEY PARKWAY FORD, INC.	#	5062	212						IN	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	20-Apr-12	25-Aug-12				MACLIN FORD SALES	#	5062	212						AB	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	21-Dec-11	26-Feb-12				DARLINS SALES FORD	#	5062	212						ME	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	29-Jun-12	19-Sep-12				DEWEN AUTO LTD.	#	5062	212						QC	#	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWY1E0CX	T	F	B	A	T	31-May-12	25-Jun-12				PRINCE FORD, INC.	#	5062	212						GA	#	1	0														

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC IN Y	GOC S REPOR	DEL Y	WIN	H CLE LI	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y DA E	DEALERSHIP	#	P BAR NUMBER	R CD	REPAIR DA E	IS	MILEAGE	MA ERIAL	O AL COS	R IS	S A E / PROVINCE	E CHM COMMENT 1	E CHM COMMENT 2	CUS OMER COMMENT 3	R A	R C	CC	CL	CLAIM BINNED FUNC ION				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	25-Aug-12	0	7588	3307.82	0 0 5	1	GA	CONFIRMED PLANTE, KOEO PCM CODE P 30 VERIFIERS	AUTRE LA LUM		A	0	V23	0	PT	C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	11-Jul-12	3	887	3311.37	3385.98	1	NA	VERIFIED CUSTOMERS CRIBED N TSS REPAIR CO	CHECK ENGINE LIGHT S		A	0	V23	0	PT	C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	5-Sep-12	7	7535	3312.07	3393.52	1	NA	SC	IRAN DIAG AND FOUND CODES P0399 P0390 P0301	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	15-Aug-12	3	6272	333.92	558.9	1	NA	FL	SE212 12. RAN ENG. DIA#312012 ACESII REPAIR	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	17-Aug-12	1	3	3	3398.28	3397.56	1	NA	VA	CHK ENG LT ON, P0, 30 PINPOINT TEST, REPLACE	CHECK ENGINE LIGHT O		A	0	V23	0	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	20-Aug-12	1	128	3292.99	3392.29	1	NA	LA	VERIFY CONCERN, KOEO ISSUE TOLD TO CHECK	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	2-Aug-12	6	15508	3303.73	3396.19	1	NA	SC	PERFORM TSS 12060	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	27-Aug-12	5	8319	3398.11	3 86.60	1	NA	FL	dr hook up, rec test, dr p, 30, perform test 1206	Cust omer States the check p		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	30-Jul-12	5	2875	3292.99	339.99	1	NA	FL	DIAG AND IDS TEST RET	FAXED B		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	16-Aug-12	1	1686	3292.99	337.72	1	NA	SC	MISFIRE P0300 P0306 P0306 var codes 994	CUSTOMER STATES CK		A	0	V23	0	PT	MA		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	20-Jul-12	-1	725	5	3333.62	5 1.12	1	NA	GA	P SE212 CC 10 PASS P 30 3000000	CUSTOMER STATES CK		A	0	V23	0	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	3	7355	3307.82	3 35.51	1	NA	AB	EC TEST PINPOINT TEST DTC P0300, P0306 P 30	INSTALL SOFT PART IN RE		A	0	V23	0	PT	MA		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	3	5272	3333.62	3 09.65	1	NA	GA	MPROPER ASSEMBLY TLYTIC CONVERTER ASSY	CHECK ENG LIGHT ON		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	31-Aug-12	5	6131	3311.37	5 39.37	1	NA	LA	SE212 OPERATION B CODE 2 LABOR 1 0 12060 B	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	CHVD0005	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	22-Aug-12	5	506	3300.63	3 8.10	1	NA	MI	BASIC S212 CC 2 TEST 1 PERFORMING CONVERTER	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	29-Aug-12	5	6752	3292.99	3387.07	1	NA	NC	PCM CALIBRATION & CONVERTER COMING APART	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	1-Aug-12	6	7039	3311.37	3300.00	1	NA	PA	EC TEST P0 30 RAN CASIS CK AND FOUND TSS	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	28-Aug-12	2	3707	3300.63	3383.71	1	NA	TX	RAN EEC TEST VEHICLE URN	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	27-Aug-12	0	1922	3311.37	5 00.12	1	NA	MI	EST DROVE VEH CLE JAC SHIELD AND REPR	CHECK ENGINE LIGHT C		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	31-Aug-12	0	48	5	38.00	5 3.8	1	NA	SC	PERFORMED DIAG LIGHT ON P0300 P0306	CUSTOMER STATES CK		A	0	V23	0	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	22-Aug-12	3	11722	80.00	5 0.16	1	NA	LA	ROAD TESTED CHECKED OASIS PERFORMED TSS	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	6	13	02	81	63	269.28	1	NA	ON	MIL LIGHT FLASHING, NGR	CHECK ENGINE LIGHT C		A	0	V23	0	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	6-Sep-12	7	12333	80.00	5 3.8	1	NA	SC	CHEK OUT VERIFIED CLEVEL PERFORMED REPAIR	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	6-Sep-12	2	2828	80.00	5 3 3	1	NA	TN	REPROGRAMMED PCM	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	5-Sep-12	6	885	80.00	5 3 3	1	NA	SC	VERIFY CONCERN PERFORM SELF TEST P0300 P30	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	17-Aug-12	1	1903	3311.37	5 3.8	1	NA	NS	CHECKED DTC S WITH DS. FOUND P0302 P0303	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	22-Aug-12	2	789	51.63	610.93	1	NA	AB	SCANN CODES P0300 30 SH FT STRATEGY WHICH	ENGINE LIGHT ON SOLID VE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	17-Aug-12	3	871	71.1	633	106.97	1	NA	OC	MISFIRE P0300 P0306 P0306 var codes 994	CHECK ENGINE ALLUME		A	1	A	0	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	31-Aug-12	0	733	3303.62	332.00	1	NA	MI	PERFORMED DIAG LIGHT ON P0300 P0306	SHUTTER FLICKER		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	30-Aug-12	2	6265	50.17	553.9	1	NA	OH	AFTER TSS STILL NEEDED TO REPLACE COIL AND	CUSTOMER STATES CK EN		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	30-Aug-12	6	3800	50.00	3 3.99	1	NA	OC	VERIFY PLATE NTD TO CLIENT, FAIT DIAG CODE	P0300 P0306 P0306		A	2	A	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	30-Aug-12	1	807	80.00	5 3.8	1	NA	MI	P0302 P0303 TEST HAD 2 MISFIRE AT THE END	OF ROAD A MIL		A	1	A	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	12-Jul-12	1	5289	315.60	365.90	1	NA	ON	VERIFY CONCERN, CHECK OASIS AND FOLLOW TSS	STUMBLE ON ACCEL		A	1	A	0	PT	MA		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	16-Jul-12	2	2688	31.15	370.12	1	NA	AB	ROAD TEST TO VERIFY CONCERN, CHECK TSS	CUSTOMER STATES CK		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	28-Aug-12	1	8897	319.78	3116.13	1	NA	FL	VERIFY CONCERN PERFORMED EEC QUICK TEST	CHECKING MISSING RUNNING		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	3	153	330.00	5 6.89	1	NA	WI	dr test, p0306, road test, no misfire not on ck	CHEK ENGINE LIGHT S		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	31-Aug-12	0	1299	311.37	326.00	1	NA	MI	CHK CONCERN, INSTALLED DEFLECTOR PLATE	CUSTOMER STATES CHE		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	6-Sep-12	7	15979	80.00	5 0.5	1	NA	MO	PERFORMED REPAIR AS PER TSS 12.6	C.S. E. L. 3.0N		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	5	8277	31.63	363.88	1	NA	NL	ROAD TESTED AND FULPERATION AND CHECK	CHECK SHUTTER WHEN P		A	2	A	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	10-Aug-12	1	3517	81.63	375.0	1	NA	FL	INSPECT FOR CEL ON HESITATION, CHECKED	GAS ENGINE REPAIR R		A	0	V23	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	2	615	80.00	3 3.0	1	NA	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	C.S. ECHO BOOST WAS		A	1	A	0	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E3CF	T76	F	B	A	1	T	MO	1	5.0E 212 E	2	-Sep-12	3	703	80.00	3 3.0	1	NA	TN	REPROGRAMMED PCM	CHECK ENGINE LIGHT S									

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC TW Y	GODS REPOR	DEL Y	WIN	H CLE LI	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y	DA E	S AR DA E	DEALERSHIP	#	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERIAL COS	O AL	R IS	S A E /	ECH COMMENT 1	ECH COMMENT 2	CUS OMER COMMENT S	A	R	CC	CC	CLAIM BINNED FUNC ION			
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	16-Mar-12	28-Aug-12			JACKY V JONES FORD, INC.	7	06K775	-	6-Sep-12	1	2778	\$11.51	\$53.77	1	NA	CA	# INSPECT CK ENGINE ON KOEE PASS CONT PO	CK ENGINE LIGHT ON	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	17-Nov-11	19-Jan-12			PALM COAST FORD	8	06K775	-	1-Sep-12	8	2707	\$0.00	\$5.91	1	NA	FL	# ACK OF POWER ON HARD ACCELERATION OR IN	G S TRUCK DOES NOT W	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	16-Feb-12	9-Mar-12			FORT MILL FORD	8	06K775	-	-	7	19	\$	\$11.355	5	1	NA	SC	# VERIFY CONCERN PERFORM TSB 12 06 0	REPRO CUST STATES CHECK EN	#	390S	V	4	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	19-Apr-12	25-May-12			GEORGE STONKISH FORD (1987)	8	06K775	-	6-Sep-12	1	370	\$1.63	\$69.33	1	NA	ON	# ROAD TEST M SFIRE ON ACCEL. PERFORMED	IDS CHECK AND REPORT ON	#	412	A	V2	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	10-Dec-11	22-Mar-12			BATES FORD	8	06K775	-	-	6	9578	\$0.00	\$ 2.31	1	NA	TN	# VERIFIED CUSTOMER CONCERN. TEST ON	IDS AN CUSTOMER STATES ENG	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	25-Apr-12	20-Jun-12			TOWNE SALES AND SERVICE LIMITE	8	06K775	-	-	2	350	\$1.63	\$5	1	NA	NB	# VERIFY CONCERN DIAG FOUND TSB 12 06 0	INST CS REPORTS WHILE DR	#	412	A	V2	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	21-Feb-12	31-May-12			LYNDAYS FORD	8	06K775	-	-	10	2881	\$0.00	\$36.30	1	NA	MO	# VERIFY CONCERN FOUND CODES P030	P0300 Cus omer States Check E	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	-	21-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	8	06K775	-	-	31	1161	\$0.00	\$ 5.05	1	NA	KY	# EST P0306 EPGRAM PCM PER TSB 12060	CHECK ENGINE LIGHT O	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	13-Mar-12	10-Jun-12			TRI FORD INC	8	06K775	-	-	3	6517	\$11.51	\$61.99	1	NA	IL	# RAN EEC TEST CODES P030 P0308 P0308	REPRO ON ACCEL WHEN PASSIN	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	1-Mar-12	18-Apr-12			ART BARRY FORD SALES LTD.	2	06K775	-	-	28	752	\$13.66	\$68.9	1	NA	AB	# CHECK CONCERN TSB#12 06 0 APPL ES	REPROG CHECK ENGINE LIGHT	#	412	A	V2	0	PT C&C	
TSB REFLASH	PT C&C	CXEA012	2012	1FTFW1ETC	T	F	B	A	5-Apr-12	28-Apr-12			CAPITAL FORD LINCOLN OF WILMIN	2	06K775	-	-	10	1813	\$13.22	\$65.8	1	NA	NC	# REPLAC DEFLECTOR PER TSB AND REPROG	RAM CUSTOMER STATES VEH	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	13-Mar-12	28-Aug-12			COGGIN DELAND FORD LINCOLN	3	06K775	-	-	1	1675	\$0.00	\$ 2.60	1	NA	FL	# PERFORM TSB 12 06 0 REPROGRAM PCM	AND CHECK CS CL IS ON AND SEEM	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	18-May-12	1-Aug-12			MYERS FORD COMPANY, INC.	8	06K775	-	-	2	2815	\$0.00	\$36.72	1	NA	VA	# VERIFIED CONCERN. DS TEST CODE P030	P0316 CUSTOMER STATES VEH	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1ETC	T	F	B	A	18-Nov-11	29-Mar-12			RALPH BARRI MOTORS, INC.	8	06K775	-	-	30	12393	\$18.38	\$55.66	1	NA	KS	# VERIFIED CUSTOMER CONCERN. CHECKED	DTCS CUSTOMER STATES CEL	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	15-Jun-12	29-Jun-12			TRI FORD INC	8	06K775	-	-	3	3970	\$0.00	\$50.16	1	NA	IL	# RAN EEC TEST CODES P030 P0308 ONLY	1 SERVICE ENGINE LIGHT	#	390S	V2	0	PT C&C		
COP	ENGINE	CIDF0018	2012	1FTFW1ETC	T	F	B	A	11-Feb-12	27-Apr-12			COWLES PARKWAY FORD, INC.	8	12029	-	-	12	8128	\$37.26	\$122.77	1	NA	VA	# EST DROVE & FOUND E3 COIL TO 2	PER PC DRIVABILITY	#	390S	V2	0	PT C&C		
COP	ENGINE	CEBH001	2012	1FTFW1ETC	T	F	B	A	19-Apr-12	1-Jun-12			PALMETTO FORD LINCOLN	8	12029	-	-	3	3828	\$68.88	\$131.53	1	NA	SC	# EC TEST CODE P0306 SWAPPED #6 WITH #	COI CUSTOMER STATES CK	#	390S	V2	0	PT C&C		
DIAG - MISFIRE	ENGINE	CEAY011	2012	1FTFW1ETC	T	F	B	A	25-May-12	2-Jul-12			CHESTERE FORD	8	12029	-	-	3	10020	\$0.00	\$11.7	1	NA	CA	# PERFORMED DIAG. P0306 MOVED THOSE	E3 CUST STATES VEH	#	390S	V2	0	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	T	F	B	A	16-Jun-12	28-Aug-12			CLINTON FORD LINCOLN	8	DIAG	-	-	1	773	\$0.00	\$97.32	1	NA	IA	# PERFORMED EEC QUICKDR OP 126550	0.3 HR. CS CHECK ENIG LIGHT	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CHSAW008	2012	1FTFW1ETC	T	F	B	A	19-Jun-12	27-Aug-12			LANDERS FORD	8	12029	-	-	31	1008	\$357.0	\$676.8	1	NA	AR	# RAN IGNITION COIL FAIL TL AND PLUG	RETEST. ENGINE LIGHT IS ON AND	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	18-May-12	27-Aug-12			FORD FORD OF FRANKLIN	8	12029	-	-	1	881	\$312.07	\$70.1	1	NA	IL	# CHECKED TO FIND CODE PO 301. CON	VERTER. RELOW LIMIT BANK 2	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	27-Jan-12	25-Feb-12			METRO FORD SALES L MITEED	1	5.00E 212	-	-	2	8228	\$307.82	\$ 2.32	1	NA	AB	# 1.0) VERIFY THE COMPL 3) CATALY	CONVERTER CHECK ENGINE LIGHT	#	412	A	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	20-Dec-11	26-May-12			JORDAN FORD	8	5.00E 212	-	-	3	8735	\$293.99	\$ 70.33	1	NA	TX	# VERIFIED CONCERN. DS DIAG. PO 30	CAT BELOW CUST STATES THE ENG	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	2-Feb-12	8-Mar-12			MATLAND FORD LINCOLN SALES	8	5.00E 212	-	-	1	7480	\$298.17	\$360.82	1	NA	OH	# CHECK FOR CONCERN ROAD TESTED	FOUND CHECK FOR TRANSY #	#	412	A	V2	0	PT TRANSMISSION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	10-Jan-12	28-Feb-12			DAVID SELF FORD INC.	8	5.00E 212	-	-	7	5880	\$303.73	\$392.05	1	NA	TN	# VERIFIED CONCERN FOUND CODE PO	30 PRESEN. CS CHECK ENG NE LIGHT	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	10-Jan-12	30-Apr-12			TOWNE SALES AND SERVICE LIMITE	8	5.00E 212	-	-	5	7386	\$303.92	\$1	1	NA	NB	# VERIFIED CHECK ENGINE LIGHT ON PO	30 HARD FAULTS REPORTS CHECK EN	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	-	22-Apr-12			CAROL FORDOMILE LEE	8	5.00E 212	-	-	7	1953	\$292.57	\$130.78	1	NA	IL	# CHECKED TO FIND CODE P030. RE	LOW LIMIT BANK 2. REPRO	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	29-Jan-12	22-Apr-12			BEACH FORD LINCOLN, INC.	8	5.00E 212	-	-	2	17190	\$303.03	\$382.2	1	NA	SC	# INSTALLED COMPUTER C	REPLACED LITE CUSTOMER STATES, CH	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CIF0W012	2012	1FTFW1ETC	T	F	B	A	4-Apr-12	25-Aug-12			THOROUGHBORED FORD	8	5.00E 212	-	-	1	1050	\$303.63	\$986.63	2	NA	MO	# VERIFIED CONCERN PERY HD .N HDS	N HD N HD CS CHECK ENGINE LIGHT	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	29-Jan-12	13-Aug-12			TRIL LAKE FORD	8	5.00E 212	-	-	2	3201	\$308.28	\$376.3	1	NA	MO	# 3205 5E212 CAT CON #HFO CODE PO	30 COME CS VEH CK ENGINE LIGHT	#	390S	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	T	F	B	A	13-Nov-11	1-Dec-11			ALAN JAY FORD LINCOLN	8	5.00E 212	-	-	9	2605	\$ 25.90	\$308.98	1	NA	FL	# VERIFIED CUSTOMER CONC. WAS SIZED	IN CATALY CUST STATES CHECK EN	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	28-Feb-12	18-Mar-12			BENNETT FORD SALES LTD	8	06K775	-	-	1	1201	\$1.63	\$63.3	1	NA	GA	# CS DMS M SFIRE CODE PO300	CK DIAG LACK OF POWER L	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	10-May-12	16-Aug-12			TERRACE TOTEM FORD SALES LTD	2	06K775	-	-	30	12	9	\$1.63	\$70.33	1	NA	BC	# 233 VERIFY CONCERN SCAN DTCS	P0300 P0301 VEH CHECK ENGINE L	#	412	A	V2	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	28-Mar-12	13-Apr-12			CARRIAGE FORD, INC.	8	06K775	-	-	5	85	\$	\$11.51	\$55.5	1	NA	IN	# CK ENG LITE ON PERFORM TSB 12 06 0	1 VEH CHECK ENGINE LIGHT	#	390S	V2	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	22-Feb-12	14-Mar-12			GRINWALL FORD	8	06K775	-	-	1	1265	\$19.00	\$50.29	1	NA	MO	# RAN EEC TEST CODES P0306 P0308	REPRO CS OMER STATES VEH	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	1-Mar-12	27-Aug-12			LEWIS FORD SALES, INC.	8	06K775	-	-	7	1523	\$10.00	\$50.91	1	NA	AR	# CK DTC P0306 HAD SLIGHT MISS	AND LACK OF PO CUST STATES CHECK EN	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	28-Nov-11	10-Apr-12			MILL OF GEORGIA FORD	8	06K775	-	-	6	800	\$0.00	\$50.0	1	NA	GA	# PERFORM TSB 12 06 0 12060 A B.	CUST STATES THAT AT 7	#	390S	V	4	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	22-Feb-12	14-Mar-12			TIMBER FORD LINCOLN, INC.	8	06K775	-	-	7	852	\$0.00	\$20.12	0.6	PERF	ORMS HAD TSB 12 06 0	PERF	ORMS HAD TSB 12 06 0	PERF	ORMS HAD TSB 12 06 0	PERF	ORMS HAD TSB 12 06 0	PERF	ORMS HAD TSB 12 06 0	PERF
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	10-Mar-12	23-Apr-12			KEY WEST FORD SALES LTD.	8	06K775	-	-	5	3872	\$0.00	\$5.5	1	NA	BC	# ROAD TEST. CHECK OASIS. FOUND	TSB 12 6 FOLU CHECK FOR CHECK EN	#	412	A	V2	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	1-Mar-12	21-Apr-12			LONG-LEST FORD LINCOLN	8	06K775	-	-	5	8831	\$11.51	\$57.15	1	NA	AL	# EC TEST CODE PASS CK OASIS	AND REPROGRAM THE ENGINE HESITATES	#	390S	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T	F	B	A	17-Mar-12	21-May-12			SOD MOTORS, INC.	8	06K775	-																	





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE	GOD S REPOR	DEL Y	WIN	H CLE LI	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y DA E	DEALERSHIP	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERIAL COS	O AL	S A E /	ECH COMMENT 1	ECH COMMENT 2	CUS OMER COMMENT 3	R A	R	CC	CC	CC	CC	CLAIM BINNED FUNC ION		
CATALYTIC CONVERTER	EXHAUST	C D8E009	2012	11/17/11	CF	T	F	B	A	1	1	5	13-Sep-12	5	1079	\$292.99	\$ 68.3	2	LA	#	EC TEST DTC P030 P1ACK REPLACE PLACE BA	CHCK ENGINE LIGHT C	#	A	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	10-Sep-12	5	588	\$298.17	\$33.0	8	13	GA	#	RED TESTED FOUND LACK OF POWER INSPECTED	CHCK ENGINE LIGHT S	#	A	0	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	7-Aug-12	1	6667	\$382.57	\$366.67	13	GA	#	INSPECT FOR CEL ON 11/17/11	INSPECT FOR CHECK EN L	#	A	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	12-Sep-12	3	5181	\$393.19	\$395.37	10	GA	#	CHCK ENGINE LIGHT ON 30 PER REF TSB 12 06	CHCK ENGINE LIGHT C	#	A	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	CIEE001	2012	11/17/11	CF	T	F	B	A	1	1	5	5-Sep-12	1	1	\$313.92	\$ 1.5	1	GA	#	EFT SIDE CATALYTIC CONVERTER INACTIVE P6	CUSTOMER STATES CHE	#	A	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	6-Sep-12	3	5585	\$638.86	\$3 508	2	GA	#	ROAD TEST OK ENG LITE PSI OK HFS OK NO EXHA	CHCK ENGINE LIGHT T	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	C QD0101	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	2	1973	\$0.00	\$100.61	1	TX	#	VERIFIED CONCERN PULLED CODES P030 P0305	CHCK ENGINE LIGHT C	#	A	0	0	0	PT MALFUNCTION		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	11-Sep-12	6	12	\$18	\$12.8	\$52	1	MI	#	DS TEST NO CODES CHECK TBSMS AND OAS S FOU	STATES NO TURBO WHI	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	7-Sep-12	6	15379	\$11	\$87.15	1	AL	#	PCM CALL 360 REPROGRAM PCM AND INSTALL	COORRECT CHECK EN L	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	31-Jul-12	1	10	\$9	\$10.8	\$ 6.32	1	BC	#	B89 DIAGNOSTIC CONCERN PERFORM SYS	E2S CUSTOMER STATES	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	7-Sep-12	5	8	28	\$12.8	\$56	3	OH	#	CHCK ENGINE LIGHT ON DEFLECTOR 9 1312	ES2 LAMP IS ON	#	A	0	0	0	INSTRUMENTATION	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	25-Aug-12	1	892	\$0.00	\$ 6.27	1	GA	#	PERFORMED TSB 12 06	DRIVEABILITY CHECK VO	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	10228	\$10.0	\$58.06	1	TX	#	PCM RECALL INSTALLED CAR AIR DEFECTOR PL	CUSTOMER STATES CHE	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	1923	\$0.00	\$ 7.76	1	TX	#	ROAD TESTED VEHICLE PER TSB 12 06 1 VEHICLE	CUSTOMER STATES WH	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	1-Sep-12	1	11308	\$0.00	\$ 2.2	1	MO	#	CHECKED VEHICLE WITH DS P0300 P0305	CHECK TRANS	#	A	0	0	0	TRANSMISSION		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	1-Sep-12	3	202	\$11	\$3	\$5	1	TX	#	CHCK ENGINE LIGHT IS ON IDS CHECKED CODES	PERFORM WDS TEST AN	#	A	0	0	0	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	10-Sep-12	5	272	\$11	\$56	29	OH	#	HOOK UP IDS RUN SELF TEST CODE P0300 P0305	CUSTOMER STATES WH	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	7659	\$0.00	\$ 9.36	1	NL	#	ROAD TESTED VEHICLE TSB AND ROAD TESTED OK	CHECK FOR NO POWE	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	13-Sep-12	6	23126	\$13.95	\$63.82	1	FL	#	PERFORMED REPAIR PER TSB 12 06 0 INSTALLED	ENGINE IS RUNN NO R	#	A	0	0	0	PT MALFUNCTION		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	28-Aug-12	5	7	68	\$11	\$56	33	NC	#	EC TEST NO CODES INSTALL CAC DEFLECTOR PA	TIMES ON ACCEL TO	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	5	878	\$11	\$5	\$1	1	LA	#	SB 12 06 0 2011 2012 F 160 3.5L GTDI	CHECK DT	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	8-Aug-12	1	5	7	\$0	\$0.00	\$3.5	1	NC	#	AIRE DIAGNOSTIC IDS	REPAIR VEHICLE LUMIERE MOT	#	A	0	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	7837	\$0.00	\$ 63	1	OK	#	ROAD TEST REPROGRAM PCM PER TSB Q1269H	W E29 MIL ON RUNS O	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	23-Aug-12	1	8366	\$13.86	\$61.7	1	NC	#	PERFORM SELF TEST KOED NO CODES CHECK	DIAGNOSE INTERMITTAN	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	1-Sep-12	8	29975	\$0.00	\$ 7.81	1	TX	#	REFLASH PCM VISUAL INSPECTION EEC TEST P03	D 2 CUSTOMER STATES	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	5771	\$15.60	\$67.10	1	ON	#	PERFORMED PCM REPROGRAM AND INSTALLED	CHECKER AND REPORT ON	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	21772	\$11	\$5	\$1	1	NC	#	VERIFIED CONCERN PER TSB 12 06 TO CORRECT	CHCK ENGINE LIGHT ON	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	83	7	\$0.00	\$ 8.28	1	PA	#	INSTALLED 2011 2012 F 150 3.5L GTDI	CHECK DTCS IN CUSTOMER STATES THE	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	1-Sep-12	6	5922	\$11	\$56	07	NC	#	RECALLED DTC P0306 INSTALLED AIR DEFLECTO	CUSTOMER STATES CHE	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	1015	\$11	\$5	\$1	1	NC	#	POST TEST P0300 P0305 CHECK IN CONT	CHEK ENGINE LIGHT ON	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	7500	\$11	\$63	70	MI	#	VERIFIED CONCERN, FOUND TSB 12 06 0	INSTA CUSTOMER STATES CHE	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	7	7150	\$0.00	\$ 3.33	1	TX	#	EC TEST RUN DASSIS PER TSB 12060 DUE TO	CHCK WHEN DRIV VEH	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	7	15	\$0.00	\$ 9.11	1	TX	#	REPROGRAMMED PCM PER TSB 12 06 0	CHCK ENGINE LIGHT	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	13-Sep-12	6	17212	\$0.00	\$ 5.93	1	NC	#	SB 12 06 0 UPDATE PCM REMOVE INTERCOOLER	CHECK FOR ENGINE LIC	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	6-Sep-12	1	1600	\$0.00	\$58.26	1	MO	#	ROAD TEST VER FIED STUMBLE IN VEHICLE CHE	C S CUST AT DECLERATI	#	A	0	0	0	BRKING		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	1	111	\$11	\$5	\$1	1	NC	#	VERIFIED CONCERN PERFORMED PASSENGER	CHCK ENGINE LIGHT ON	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	13-Sep-12	5	8581	\$18.53	\$71.82	1	FL	#	VERIFY CEL ON EEC TEST P0308 DIAG PER 12 6	OWNER STATES THAT I	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	10-Sep-12	3	5052	\$0.00	\$ 2.5	1	MO	#	CHCK AND REPROGRAMMED PCM PER TSB 12 06	CHCK ENGINE LIGHT S	#	A	0	0	0	PT & C		
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	7	1967	\$11	\$63	\$7	1	NC	#	VERIFY CEL ON EEC TEST P0306 P0308 AN	ENGINE LIGHT ON PARK	#	A	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	12-Sep-12	9	12285	\$12.8	\$5	\$8	1	PA	#	CHECKED FOR DTCS REPROGRAMMED PCM AND	DURING A RECENT HWH	#	A	0	0	0	PT & C	
ENGINE	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	12-Sep-12	1	291	\$28	\$5	\$1	1	TX	#	XX OBD ENGINE LIGHT T4 PASSAGE PASS	HDC PA	#	A	0	0	0	PT & C		
COOP	ENGINE	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	12-Sep-12	1	1	\$0.00	\$0.00	1	TX	#	CHCK ENGINE LIGHT ON	CHCK ENGINE LIGHT	#	A	0	0	0	PT & C		
COOP	ENGINE	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	30-Aug-12	1	386	\$58.88	\$105.26	1	NC	#	KXSK PPING EEC SYSTEM DIAGNOSIS (OU	KR TEST CHECK FOR ENGE	#	A	0	0	0	PT & C		
COOP	ENGINE	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	1-Sep-12	7	16166	\$58.88	\$178.58	1	NC	#	XVVEHICLE CONCERN ON D85B12 6 BY REPROGRAM	CUSTOMER STATES FOR PAST	#	A	0	0	0	PT & C		
DIAG - MISFIRE	ENGINE	C MA0212	2012	11/17/11	CF	T	F	B	A	1	1	5	13-Sep-12	1	108	\$5	\$0.00	\$19.68	1	PA	#	ROAD TEST AND SCAN DUTY SED THAT FORD	A CUSTOMER STATES ENH	#	A	0	0	0	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	5-Sep-12	1	11272	\$0.00	\$21.56	1	IA	#	N P P I UNABLE TO DUPLICATE THE ABOVE	CUSTOMER STATES CHE	#	A	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	CF	T	F	B	A	1	1	5	17-Sep-12	5	11607	\$307.82	\$375.80	1	NC	#	VERIFIED CONCERN PERFORMED PASSENGER	CHCK ENGINE LIGHT ON	#	A						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC TWY	GOO S REPOR	DEL Y	WIN	IN CLE LIT	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y	DEALERSHIP	#	P	R	B	CD	REPAIR DA E	IS	MILEAGE	MA ERIAL COS	O AL	R	PROVINCE	E	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	A	R	CC	CL	CLAIM BINNED FUNC ION	
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							PARKS FORD LINCOLN OF GAINESVILLE	#	4	6K775	-	1	6-Sep-12	3	9781	\$15.20	\$68.71	1	GA		VERIFIED CHECKED INTX IDS TESTED NO CODES RETURN RUNNING ROUGH W/	#	3	905	V	0	0	PT C&C	
TSB REFLASH	PT C&C	CGTAU003	2012	1FFWV1E7C3F							J.C. LEWIS FORD	#	4	6K775	-	1	13-Sep-12	5	13390	\$12.26	\$55.9	1	GA		CHECKED ECC PASSED CODES CHECKED MODE CUSTOMER STATES NT	#	3	905	V	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							CULLO FORD OF CONROE	#	4	6K775	-	1	18-Sep-12	5	10657	\$11.	\$57.63	1	TX		2000 A 0 TEST ECC CODE PO030 PERFORMED TCS SES LIGHT ON AND F	#	3	905	V	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							HUMBER MOTORS LIMITED	#	4	6K775	-	1	18-Sep-12	6	11213	\$0.00	\$ 5.11	\$6.19	1	GA		VERIFIED CHECK ENGINE LIGHT ON SCAN FOR C	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							VALLEY FORD	#	4	6K775	-	1	10-Sep-12	6	12009	\$1.83	\$52.65	\$53.20	1	GA		P0300 P0308 05.06 MSIFIRE DETECTED FOUND CO	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							SLSBEE FORD INC.	#	4	6K775	-	1	17-Sep-12	6	31	\$11.	\$5.19	\$1.19	1	TX		PER TSB 12 06 0 DEFLECTOR SHIELD SCAN FOR	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							POLLARD FRIENDLY FORD COMPANY	#	4	6K775	-	1	15-Sep-12	5	955	\$10.00	\$ 5.70	\$1.19	1	TX		HOOK UP IDS KOEC P0306 PERFORM TSB 12 06 0	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							BANKSTON FORD OF FRISCO LTD.	#	4	6K775	-	1	1-Sep-12	7	20705	\$0.00	\$ 9.00	\$ 9.00	1	TX		ECC TEST P0300 PO306 P0308 PER TSB12 06 0	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							B & B FORD SALES INC.	#	4	6K775	-	1	17-Sep-12	8	9711	\$58.88	\$162.0	\$162.0	1	TX		2000 2 Perform Electron Engine Control Test	#	3	905	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFWV1E7C3F							LONG-LEWIS FORD LINCOLN	#	3	12029	C	2	10-Sep-12	2	12172	\$6.05	\$16.59	\$16.59	1	TX		ALX CC TEST CODE P0302 IGNIT ON SYSTEM TEST P	#	3	905	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFWV1E7C3F							GILBERT & BAUGH FORD INC.	#	3	12029	C	2	18-Sep-12	2	1827	\$6.88	\$123.61	\$123.61	1	TX		ALX KXP NPPOINT TEST JB RAN COIL TEST WITH DS	#	3	905	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFWV1E7C3F							TUSKEY SALES & SERVICE LTD.	#	3	12029	C	2	8-Sep-12	2	2882	\$ 0.00	\$ 73.9	\$ 73.9	1	TX		XROAD TEST AND MONITOR AND FOUND TSB 12 06	#	3	905	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFWV1E7C3F							DUNLOP FORD SALES LTD.	#	3	12029	C	2	17-Sep-12	9	23563	\$61.70	\$183.7	\$183.7	1	TX		CONF DIAG FOR MIL ON PLACE COIL NUMBER	#	3	905	V	0	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFWV1E7C3F							COURTESY FORD LINCOLN	#	3	12029	C	2	18-Sep-12	10	1393	\$5.17	\$61.2	\$61.2	1	TX		RAN ECC TEST CODE PO030 RAN CYLINDER BALA	#	3	905	V	0	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFWV1E7C3F							INVER GROVE FORD LINCOLN	#	3	12029	C	2	29-Aug-12	5	7257	\$5.17	\$37.62	\$37.62	1	TX		DO TEST KOEC KOEC CODES P0303 P0318 P	#	3	905	V	0	0	PT C&C
FUEL INJECTOR	ENGINE	CFC6001	2012	1FFWV1E7C3F							OAKRIDGE FORD SALES (19881) LTD.	#	3	12029	C	2	20-Aug-12	6	13906	\$391.67	\$389.53	\$389.53	1	TX		DOXADGENSEN ENR CONPER TEST HOTLINE	#	3	905	V	0	0	PT C&C
DIAG - MISFIRE	ENGINE	CGZC0002	2012	1FFWV1E7C3F							GREENWAY FORD INC.	#	3	12029	C	2	1-Sep-12	2	727	\$0.00	\$68.96	\$68.96	1	TX		RUN SSM AND TEST DRIVE MILES CHECK C	#	3	905	V	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							DAN POLSON AUTO CENTER, INC.	#	3	5.00E 212 E	2	13-Sep-12	5	5089	\$322.11	\$ 0.00	\$ 0.00	1	TX		DIAGNOSE CHECK ENGINE LIGHT ON FOUND A	#	3	905	V	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CKBK8008	2012	1FFWV1E7C3F							MARSHALL FORD LINCOLN	#	3	5.00E 212 E	2	11-Sep-12	2	712	\$282.99	\$ 71.26	\$ 71.26	1	TX		Road Test MIL ON IDTHY ADVISED ME TO R	#	3	905	V	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							LAMB FORD SALES LTD.	#	3	5.00E 212 E	2	16-Sep-12	5	16993	\$282.57	\$ 86.22	\$ 86.22	1	TX		VERIFIED NOISE/COMBND CYCLNG A NOT PER	#	3	905	V	0	0	EXHAUST	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							MIKES AUTO CENTER, INC.	#	3	5.00E 212 E	2	28-Aug-12	3	6262	\$365.06	\$ 0.00	\$ 0.00	1	TX		DO TEST CODE PO 300REPLACE DRIVERS SIDE	#	3	905	V	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							FERRI AUTOMOBILES INC.	#	3	5.00E 212 E	2	6-Sep-12	7	707	\$307.82	\$396.19	\$396.19	1	TX		VERIFIED ET CONSTATTE#212 CODE DE CON	#	3	905	V	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							HELFMAN FORD INC.	#	3	5.00E 212 E	2	29-Sep-12	1	6638	\$303.73	\$396.30	\$396.30	1	TX		BAO CONVERTER 2011 212 F 150 3.5L GTDI	#	3	905	V	0	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWV1E7C3F							ZAKS FORD SALES LTD.	#	3	5.00E 212 E	2	17-Sep-12	8	27863	\$318.5	\$ 3.9	\$ 3.9	1	TX		2000 9 2011 2012 1517 HR 0.8RS TECH 17866	#	3	905	V	0	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							TAMAMI FORD, INC.	#	4	6K775	-	1	17-Sep-12	1	2638	\$18.77	\$68.2	\$68.2	1	TX		DEFLECTOR PERFORM#622 A W711281 S300	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							LONG-LEWIS FORD LINCOLN	#	4	6K775	-	1	18-Sep-12	8	12116	\$18.77	\$67.15	\$67.15	1	TX		ECC TEST CODE PASS/CR22 A AND REPAIR	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							RUSTY ECK FORD INC.	#	4	6K775	-	1	11-Sep-12	1	4670	\$11.00	\$141.48	\$141.48	1	TX		P0300 TSB 12 06 0 K775 C 2 5 12060 A	#	3	905	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CHUCK021	2012	1FFWV1E7C3F							FREEDOM FORD	#	4	6K775	-	1	22-Aug-12	2	3	\$0.00	\$156.99	\$156.99	1	TX		VERIFIED CUST CONCERN [CERN PERFORM	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							WEIKERT FORD INC.	#	4	6K775	-	1	18-Sep-12	5	13613	\$3.85	\$13.58	\$13.58	1	TX		PERFORMED DIAGNOSIS FOUND DTC CODE	#	3	905	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							HUBBARD & BROWN, INC.	#	4	6K775	-	1	22-Aug-12	3	2122	\$22.00	\$141.48	\$141.48	1	TX		FRAN DISC AND LAMP POOR AND PO 30	#	3	905	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							BIRDKILGLEN INC.	#	4	6K775	-	1	2-Aug-12	2	39	\$9.11	\$5.85	\$5.85	1	TX		DO SELF DIAG KOEC KOJEST CALIBRATION	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							CH POLA FORD	#	4	6K775	-	1	2-Aug-12	5	27128	\$31.57	\$63.33	\$63.33	1	TX		PERFORMED TEST FOUND CODE PO030	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							GRAY FORD SALES LTD.	#	4	6K775	-	1	18-Sep-12	1	1871	\$11.00	\$58.19	\$58.19	1	TX		PERFORMED ECC TEST FOUND POOR PER	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							DAVE SMITH FORD, LLC	#	4	6K775	-	1	13-Sep-12	9	6668	\$15.17	\$60.09	\$60.09	1	TX		ROAD TEST TEST ECC SYSTEM PASS CODES	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							TERRY MOORE FORD COUNTRY, LLC	#	4	6K775	-	1	10-Sep-12	-1	1017	\$16.00	\$ 3.78	\$ 3.78	1	TX		VERIFY EDC CONCERN CHECK FOR CODES	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							NEFF & BROWN FORD SALES	#	4	6K775	-	1	28-Aug-12	3	6668	\$0.00	\$162.00	\$162.00	1	TX		DIAGNOSE PO318 SWAPPED CODES P	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							MIKE RE CHENAY FORD LINCOLN	#	4	6K775	-	1	2-Aug-12	5	725	\$10.7	\$53.3	\$53.3	1	TX		VERIFY CONCERN TEST DRIVE WITH	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							MUNBY FORD	#	4	6K775	-	1	1-Sep-12	3	7181	\$11.00	\$57.88	\$57.88	1	TX		VERIFY CONCERN ON VEHICLE INSPECTION	#	3	905	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							MILLER & BROWN FORD SALES	#	4	6K775	-	1	28-Aug-12	3	6668	\$13.25	\$58.19	\$58.19	1	TX		CHECK AND CONFIRM ENGINE LIGHT IS ON	#	3	905	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							KINSEL FORD LINCOLN	#	4	6K775	-	1	11-Feb-12	8	1079	\$11.00	\$55.99	\$55.99	1	TX		CHECKED DTC INSTALLED DAC AIR DEFLECTOR	#	3	905	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWV1E7C3F							THE LONE STAR FORD	#	4	6K775	-	1	20-Sep-12	1	8310	\$0.00	\$ 5.89	\$ 5.89	1										







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PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE	GOD'S REPOR	DEL Y	WIN	H CLE LH	N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y	DEALERSHIP	#	PAR NUMBER	B	CD	REPAIR DA E	IS	MILEAGE	MA ERIAL	O AL	R	S A E /	ECH COMMENT S 1	ECH COMMENT S 2	CUS OMR COMMENT S	A	R	CC	OC	CLAIM BINNED FUNC ION
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	20-Apr-12	8-3-12	SHERWOOD FORD	#	6K775	-	27-Sep-12	3		7521	\$1.63	\$77.16	13	NA	AB	EC TEST CODES P0300, P0305 AND P0306. CHECK INSPECTOR REPORT FOR S	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	19-Apr-12	19-Apr-12	RUSTY ECK FORD, INC.	#	6K775	-	26-Sep-12	6		6285	\$111	\$61.88	18	NA	KS	SB 12060 A, PART # 6K775, CC 2, 5. EEC TEST P	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	23-Apr-12	23-Apr-12	CROWLEY FORD LINCOLN	#	6K775	-	20-Sep-12	6		10631	\$13.1	\$81.02	1	NA	CT	Checked for codes, found P1 related did not return con	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	14-Mar-12	16-Mar-12	NORTH POINT FORD, L.NCOLN	#	6K775	-	21-Sep-12	7		12175	\$0.00	\$ 3.98	1	NA	AR	VERIFY CONCERN, CHECK VOLT PER TSB12 6. CL	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	21-May-12	31-Aug-12	BARBER FORD	#	6K775	-	27-Sep-12	1		1811	\$0.00	\$ 2.76	1	NA	MI	ec test all 1111, reprogrammed pcm	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	9-Nov-11	6-Feb-12	PAIDCAN FORD, L.NCOLN, INC	#	6K775	-	18-Sep-12	8		11172	\$12.8	\$56.0	1	NA	KY	PERFORM TECH CAL POWER TRAIN CONTROL	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	3-Apr-12	1-May-12	DUNLOP FORD SALES LTD	#	6K775	-	20-Aug-12	1		19	\$0.13	\$65.7	1	NA	AB	CONNECT DIS, QUICK TEST KOEC PAS, CC P0300.0	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	7-Jan-12	31-Jan-12	BERGSTROM NENAN FORD LINCOLN	#	6K775	-	26-Sep-12	8		10592	\$11.1	\$58.10	1	NA	WI	EC ROAD TESTED VER RELATED ARTICLE. TEST	A	A	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	18-Mar-12	1-Aug-12	COCONUT POINT FORD	#	6K775	-	22-Sep-12	2		1	\$0.00	\$ 9.1	1	NA	FL	VERIFIED ENGINE LIGHT REPROGRAMMED TEST	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	25-Apr-12	5-Jun-12	RIVER CITY FORD SALES LTD	#	6K775	-	17-Sep-12	1		8	\$7.81	\$62.86	1	NA	MB	VERIFIED CONCERN DIS PCM SELF TEST P0300 PCM	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	27-Apr-12	1-May-12	MAC HAK FORD, L.NCOLN	#	6K775	-	2-Sep-12	5		8829	\$11	\$59.61	1	NA	TX	CODES P0300 P0305, REPROGRAMMED PCM	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	26-Jun-12	10-Jun-12	WHITE COUNTY FORD & LINCOLN	#	6K775	-	18-Sep-12	1		6368	\$12.26	\$ 5.19	1	NA	IL	EST FOR CODE. NO CODES CHECK FOR TSB FOR	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	6-Mar-12	23-Apr-12	LISTOWAY CITY FORD SALES, INC.	#	6K775	-	5-Sep-12	6		107	\$1.63	\$61.5	1	NA	ON	2060 a 0.5 hrs 6K775 2 after on driv on hard accel	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	10-Jan-12	31-Jul-12	LINDQUIST FORD, NC	#	6K775	-	27-Sep-12	2		2	\$9.11	\$52.02	1	NA	IA	NO M.L. ALL PASS CODES. INSTALLED SHOP DEFULE	A	A	V	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	12-Apr-12	18-May-12	MARIGOLD FORD LINCOLN SALES L	#	6K775	-	17-Sep-12	5		3155	\$1.63	\$63.26	1	NA	ON	CHECK AND REPORT ON CHECK ENG LIGHT OR	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	28-Feb-12	28-Feb-12	HAWKEYE FORD, INC.	#	6K775	-	19-Sep-12	7		16532	\$0.00	\$37.00	1	NA	IA	VERIFIED CONCERN, PERFORMED EEC TESTS FOR	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	18-Nov-11	19-Jun-12	HINESVILLE FORD CO	#	6K775	-	10-Sep-12	3		11700	\$13.76	\$55.62	1	NA	GA	RAN EEC TEST CODES P0300 AND P0306, PINPO	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	17-Mar-12	10-Mar-12	THE EMBLING FORD OF UKON	#	6K775	-	19-Sep-12	6		109	\$5.16	\$67.50	1	NA	NY	VERIFIED CONCERN INSPECTOR INSTALLED C	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	4-May-12	22-Jun-12	WESTLINE FORD LTD	#	6K775	-	26-Sep-12	1		5806	\$0.00	\$ 9.12	1	NA	BC	PERFORMED EEC TEST, P0300, P0306, CHECK	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	7-May-12	10-Aug-12	B J MAURER MOTOR COMPANY INC	#	6K775	-	19-Sep-12	2		2	\$11	\$ 9.12	1	NA	PA	PERFORMED TSB AND REPROGRAMMED PCM	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	17-May-12	11-Jun-12	LONGLEWIS FORD, L.NCOLN	#	6K775	-	21-Sep-12	1		350	\$0.00	\$ 2.8	1	NA	AL	FOLLOWED PROCEDURE PER TSB 12 06 0	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#	6K775	-	18-Sep-12	7		101	\$9.11	\$57.22	1	NA	TX	REAL PCM AND INSTALL SHIELD PER TSB 12 06	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#	6K775	-	18-Sep-12	8		1195	\$11	\$61.95	1	NA	OK	VERIFIED DTC CODES SET FOUND TSB 12060	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	19-Apr-12	12-Jul-12	NORTH POINT FORD, L.NCOLN	#	6K775	-	17-Sep-12	2		3000	\$11	\$55.11	1	NA	AR	EST RECAL PCM AND INSTALL DEFLECTOR PER	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	5-Dec-11	23-Dec-11	MARYSVILLE FORD	#	6K775	-	25-Sep-12	10		17783	\$13.38	\$62.93	1	NA	WA	EC TEST DTC P0306, REFERED TSB 12 06 0	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	17-Jan-12	1-Feb-12	LINDQUIST FORD, NC	#	6K775	-	18-Sep-12	8		17893	\$11.1	\$52.02	1	NA	IA	VERIFIED CONCERN, PERFORM EEC SYSTEM S	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	15-Jun-12	13-Feb-12	BLACKBURN FORD SALES LTD	#	6K775	-	21-Sep-12	6		9259	\$13.66	\$61.88	1	NA	ON	TSB 12 6. VERIFIED CONCERN ENGINE LIGHT	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	1-Jun-12	1-Jun-12	FORD OF UNONTOWN	#	6K775	-	21-Sep-12	1		7579	\$11	\$ 9.3	1	NA	PA	VERIFIED CONCERN, PERFORMED SELF TEST	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	19-Jan-12	3-Mar-12	JOE MYERS FORD LINCOLN	#	6K775	-	2-Sep-12	7		9120	\$10.7	\$56.52	1	NA	TX	EC TEST P0300, PERFORM TSB 12 06 0	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	28-Jun-12	28-Jun-12	NORTH POINT FORD, L.NCOLN	#	6K775	-	21-Sep-12	1		7579	\$11	\$ 9.3	1	NA	PA	VERIFIED CONCERN, PERFORMED SELF TEST	A	A	V	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1ETCF	F	B	A	T	13-Mar-12	28-Jun-12	AVAN FORD SALES 1996 LIMITED	#	6K775	-	27-Sep-12	1		6191	\$16.87	\$66.23	1	NA	NL	CHECKED VEHICLE FOR	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12029	C	27-Sep-12	11		973	\$58.88	\$11.20	1	NA	MI	XROAD TESTED TEST AND VEHICLE PLUG AND	A	A	V	0	0	PT MALFUNCTION
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	17-Jan-12	1-Feb-12	JOE MYERS FORD LINCOLN	#	12029	C	27-Sep-12	11		17793	\$5.08	\$126.98	1	NA	IA	ESTED ENGINE LIGHT TEST HAS CODES	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	13-Jun-12	1-Feb-12	LINDQUIST FORD, NC	#	12029	C	27-Sep-12	8		17793	\$5.08	\$126.98	1	NA	IA	XROAD TESTED TO VERIFY PLUG, CLEAR FUEL	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	17-Jan-12	1-Feb-12	CANSO FORD SALES LTD	#	12029	C	27-Sep-12	3		3723	\$65.8	\$136.2	1	NA	NS	XHOOKED VEHICLE UP TO COMPUTER, PERFORM	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	17-Jan-12	1-Feb-12	NORTH STAR FORD SALES LIMITED	#	12029	C	27-Sep-12	3		216	\$65.8	\$ 80.56	1	NA	TX	PERFORMED DEFLECTOR FEE SYSTEM	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	31-Jul-12	2-Aug-12	TEMPOUR FORD, INC.	#	12029	C	27-Sep-12	1		193	\$6.05	\$179.23	1	NA	MN	EST EEC SYSTEM CODE. MIS FIRE WANTED TO	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	1-Aug-12	20-Apr-12	SOMA AUTOMOBILE INC	#	12029	C	27-Sep-12	5		10598	\$13.58	\$146.16	1	NA	MI	VERIFIED CONCERN, PERFORMED EEC TEST	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	1-Feb-12	29-Mar-12	GENE MESSER FORD LINCOLN	#	12029	C	27-Sep-12	7		28	\$12.00	\$161.61	1	NA	PA	XROAD TESTED, VERIFY FLOW, GOOD PRIOR	A	A	V	0	0	PT C&C
COP	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	1-Aug-12	1-Sep-12	ED SHERLING FORD, INC.	#	12029	C	27-Sep-12	1		2582	\$128.10	\$185.71	1	NA	AL	XCONFIRMED COMPLAINT (CHECK NUMBER 5	A	A	V	0	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	10-Jul-12	20-Jun-12	GENE MESSER FORD LINCOLN	#	12029	C	27-Sep-12	1		6162	\$58.88	\$112.20	1	NA	TX	EC TEST P0306 AND MISC. NOT MISSING AT	A	A	V	0	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	2-Dec-11	9-Jun-12	MARLER FORD COMPANY, LLC	#	12029	C	27-Sep-12	9		17871	\$38.99	\$116.57	1	NA	IA	CHECK FOR LOW POWER AND POOR FUEL	A	A	V	0	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1ETCF	F	B	A	T	20-Aug-12	16-Sep-12	L J FORD	#	12029	C	27-Sep-12	1		760	\$5.17	\$133.2	1	NA	TX	2 05 CC 28. EEC TEST. KOEC CODE P0306	A	A	V	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA																												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPECT ROO CAUSE	LEAD RESPONSIBLE AC. IN V	GDC S REPORT	DEL Y	WIN	H CLE LIT	N	NE C ANS CC	ASSY PLAN	PRD M	WARRAN Y	DEALERSHIP	#	PAR	B	CD	REPAIR	IS	MILEAGE	MA ERIAL	O AL	R	S A E /	ECH COMMEN 1	ECH COMMEN 2	SUS C	OMER COMMEN S	R	A	R	CC	CC	CC	CLAIM BINNED FUNC ION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	8-4-12	10-JUL-12	NATCHEZ FORD LINCOLN	#	5	0	25-12-12	#	15151	\$303.73	\$381.91	1	NA	MS	#	CHEK ENGINE LIGHT IS/ROVE	CHEK ENGINE LIGHT D	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	7-Dec-11	6-Jan-12	MERLIN FORD LINCOLN	#	5	0	25-12-12	#	21789	\$307.82	\$ 1.53	1	NA	MS	#	EC TEST CODE P0 30 REPLACED CATALYTIC COI	CHEK ENGINE LIGHT D	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	5-Nov-11	30-Dec-11	BLL SUMMERS FORD, LLC	#	5	0	1-12-12	#	9362	\$311.37	\$392.98	1	NA	NE	#	REPLACED CONVERTOR ASSY INSTALLED DEFLE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	19-Mar-12	6-Jun-12	SUN STATE FORD, INC.	#	5	0	15-12-12	#	6329	\$323.8	\$ 0.21	1	NA	FL	#	ACCEL VERIFIED CONCERN EEC P0 30 PERFORME	CUSTOMER STATES ON	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	7-Aug-12	22-Aug-12	WRAY FORD, INC.	#	5	0	26-12-12	#	3136	\$329.99	\$ 0.12	1	NA	LA	#	EC TEST P0 30 PERFORM CAT. CONVERTER DIA	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	5-Mar-12	22-Mar-12	FESLER AUTO MALL	#	5	0	5-12-12	#	18	6	\$312.07	\$38.66	1	NA	IA	#	CHEKED DTCS CODE P0 30. FOLLOWED TSB 12	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	1-Dec-11	1-Jan-12	D. ALEX MACDONALD, LTD	#	5	0	27-12-12	#	1080	\$293.19	\$382.73	1	NA	PE	#	DIAGNOSIS ML ON TURBO NOISE/REPAIR CODES	CHEK ENGINE LIGHT D	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	18-Jul-12	6-Sep-12	BOB CHAPMAN FORD	#	5	0	27-12-12	#	2272	\$316.39	\$ 26.1	1	NA	OH	#	EC TEST P NPOINT TEST. O.K. ALL IS OPERATING	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	19-Mar-12	20-Apr-12	MELVILLE MOTORS LTD	#	5	0	2-12-12	#	6	50	\$307.82	\$ 0.12	1	NA	SK	#	PLUGGED CONVERTER. CHANGED CAT CONVERT	CHEK ENGINE LIGHT T	#	0	0	0	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	20-Jul-12	2-Aug-12	KARL KLEMENT FORD	#	5	0	20-12-12	#	2	2971	\$392.99	\$398.87	1	NA	TX	#	DS EEC TEST CODE P0 30. NOTE TSB 12 06 00	CUSTOMER STATES THE	#	0	0	0	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	20-Jul-12	2-Jul-12	DON SVEEVE FORD, INC.	#	5	0	25-12-12	#	3	36	8	\$300.63	\$398.30	1	NA	MI	#	PERFORMED EEC SYSTEM FOLLOWED. ALSO RE	CHEK ENGINE LIGHT IS CO	#	0	0	0	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CX	T	F	B	A	1	10-May-12	11-Jul-12	DON WANCE FORD, INC.	#	5	0	15-12-12	#	3	690	\$308.25	\$365.95	1	NA	MO	#	VERIFIED CONCERN P0 30 REPLACE CAT CONVE	CHEK ENGINE LIGHT T	#	0	0	0	0	0	PT & C	
CAC	COOLING	CGJ82011	2012	1FFW1E10CX	T	F	B	A	1	12-Jan-11	19-Dec-11	ROUNTINE-MOORE INC	#	5	0	9-12-12	#	8	1	30	\$398.13	\$116.70	2	NA	GA	#	1 VERIFIED CONCERN PULL ALL TEST FOR OIL FLO	WRENCH/LIGHT COMES	#	0	0	0	0	0	PT & C
CAC	COOLING	NA	2012	1FFW1E10CX	T	F	B	A	1	7-Dec-11	5-Apr-12	WADE FORD, INC.	#	5	0	21-12-12	#	6	26956	\$200.91	\$391.0	2	NA	GA	#	EST DROVE VEH BY CODE D. DRIPPS-CLEAR CO	CHEK ENGINE LIGHT G	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	29-Mar-12	15-Jun-12	JOHN NORTH FORD, INC.	#	5	0	6-12-12	#	3	6712	\$11.	\$62.23	1	NA	KS	#	2 000. CHECK ENGINE LEAK NONE FOUND. GR	CHEK ENGINE LIGHT D	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	CHP3019	2012	1FFW1E10CX	T	F	B	A	1	21-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	#	5	0	27-12-12	#	7	2633	\$11.09	\$63.22	1	NA	MO	#	ESTED AND P0300 AND P0316 STORED. RAN OAS	S.E.S. LIGHT ON	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	30-Nov-11	7-Mar-12	TEAM FORD SALES LIMITED	#	5	0	27-12-12	#	7	10599	\$1.63	\$67.30	1	NA	AB	#	PERFORMED SCAN TOOL/COOLER AS PER TSB 1	REPAIR FOR VEHICLE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	8-Nov-11	30-Apr-11	DEAN ARBOUR FORD OF WEST BRANCH	#	5	0	26-12-12	#	11	973	\$11.	\$19.88	1	NA	MI	#	DIAG CHECK ENGINE LIGHT ON/HOOK UP SCAN T	CUSTOMER CONCERN C	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	18-Jan-12	6-Mar-12	SHEEY FORD LINCOLN OF GAITHER	#	5	0	17-12-12	#	7	5086	\$11.	\$66.18	1	NA	MD	#	CK FRING ISSUE WHEN GOING UP INCLINES. DAG	CUSTOMER STATES VEH	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	21-Feb-12	2-Jul-12	RAMEY FORD LINCOLN	#	5	0	28-12-12	#	3	375	\$11.	\$ 9.86	1	NA	TX	#	VERIFIED CONCERN P0300 PERFORMED TSB 12 6	INST. CUSTOMER STATES AT TIMES	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	13-Feb-12	13-Jul-12	JOHN NORTH FORD, INC.	#	5	0	15-12-12	#	3	149	\$13.95	\$60.00	1	NA	GA	#	EC TEST CODE P0300 PERFORM TSB 12 6. INST	CUSTOMER STATES AT TIMES	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	31-Mar-12	23-Mar-12	COCONUT POINT FORD	#	5	0	5-12-12	#	6	3887	\$12.68	\$68.98	1	NA	FL	#	8K75 CC 2 TECH 03611. VERIF EC CONCERN SE	CUSTOMER STATES VEH	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	1-Feb-12	2-Aug-12	BAILEY AUTO PLAZA	#	5	0	8-12-12	#	11	1612	\$12.6	\$69.16	1	NA	TX	#	VERIFY CONCERN KOEO P0300 TSB 12 6. REPRO	CUSTOMER STATES VEH	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	13-Feb-12	30-Apr-12	CHAMPION FORD SALES, INC.	#	5	0	27-12-12	#	6	6837	\$0.00	\$1.17	1	NA	MO	#	VERIFIED CONCERN. P0300 CYLINDER #2 SPRIE	CUSTOMER STATES TH	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	5-Jan-12	3-Mar-12	BILLINGSLEY FORD, INC.	#	5	0	21-12-12	#	7	11022	\$11.	\$63.88	1	NA	OK	#	EC TEST NO CODES. PRESENT CAC. AIR DEFLECT	TEST WHILE PASSING VEHI	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	17-Jan-12	22-May-12	BOB MOORE FORD	#	5	0	28-12-12	#	5	686	\$0.00	\$ 3.73	1	NA	OK	#	EC TEST CODE P0300. INSPECT CAC. AIR DEFLECT	STATUS STATES THE CEL S	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	8-Jul-12	20-Aug-12	ROGERS FORD SALES, INC.	#	5	0	10-12-12	#	10	10386	\$0.00	\$ 3.80	1	NA	TX	#	EC DTC P0300. COMPROMISE TEST LEVELS W/EN	GINE PERFORMANCE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	1-Mar-12	26-May-12	JORDAN FORD, LTD.	#	5	0	20-12-12	#	2	12879	\$0.00	\$ 6.32	1	NA	TX	#	VERIFIED CONCERN KOEO P0300. P0306 AND P030	CHEK ENGINE LIGHT LIT	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	17-Jan-12	13-Apr-12	GAYLORD FORD LINCOLN, INC.	#	5	0	5-12-12	#	5	12171	\$11.	\$ 9.99	1	NA	MI	#	VERIFIED CONCERN. REPROGRAMMED PCM AND	INCOMETER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	1-Mar-12	13-Apr-12	HIGHLAND FORD SALES, LTD.	#	5	0	20-12-12	#	3	12879	\$0.00	\$ 6.32	1	NA	TX	#	SCAN TEST FOR CODES. MONITOR MISFIRE. MONI	TOR MISFIRE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	22-Nov-11	31-Dec-11	BAILEY AUTO PLAZA	#	5	0	27-12-12	#	10	9756	\$12.6	\$69.16	1	NA	TX	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES EN P	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	9-May-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	PCM PROGRAMMING PERFORM DIAG & REPROG	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E10CX	T	F	B	A	1	28-Mar-12	18-Apr-12	JACK BOWSER FORD LINCOLN	#	5	0	17-12-12	#	5	2570	\$0.00	\$ 2.11	1	NA	OK	#	VERIFY CONCERN. TRUCK RUNNING ROUGH. COE	CUSTOMER STATES CHE	#	0	0	0	0	0	PT & C	
TSB REFLASH																																			







## 2012 MY 3.5L GTDI P415 Misfire Claims

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## 2012 MY 3.5L GTDI P415 Misfire Claims

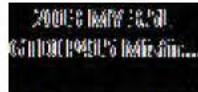
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, January 02, 2013 11:01 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (12/13/12 - 1/2/13)

**Nine new claims since 12/12/12**

- (3) Diag - Misfire
- (2) COP
- (2) CAC
- (1) Catalytic Converter
- (1) Diag - P0430

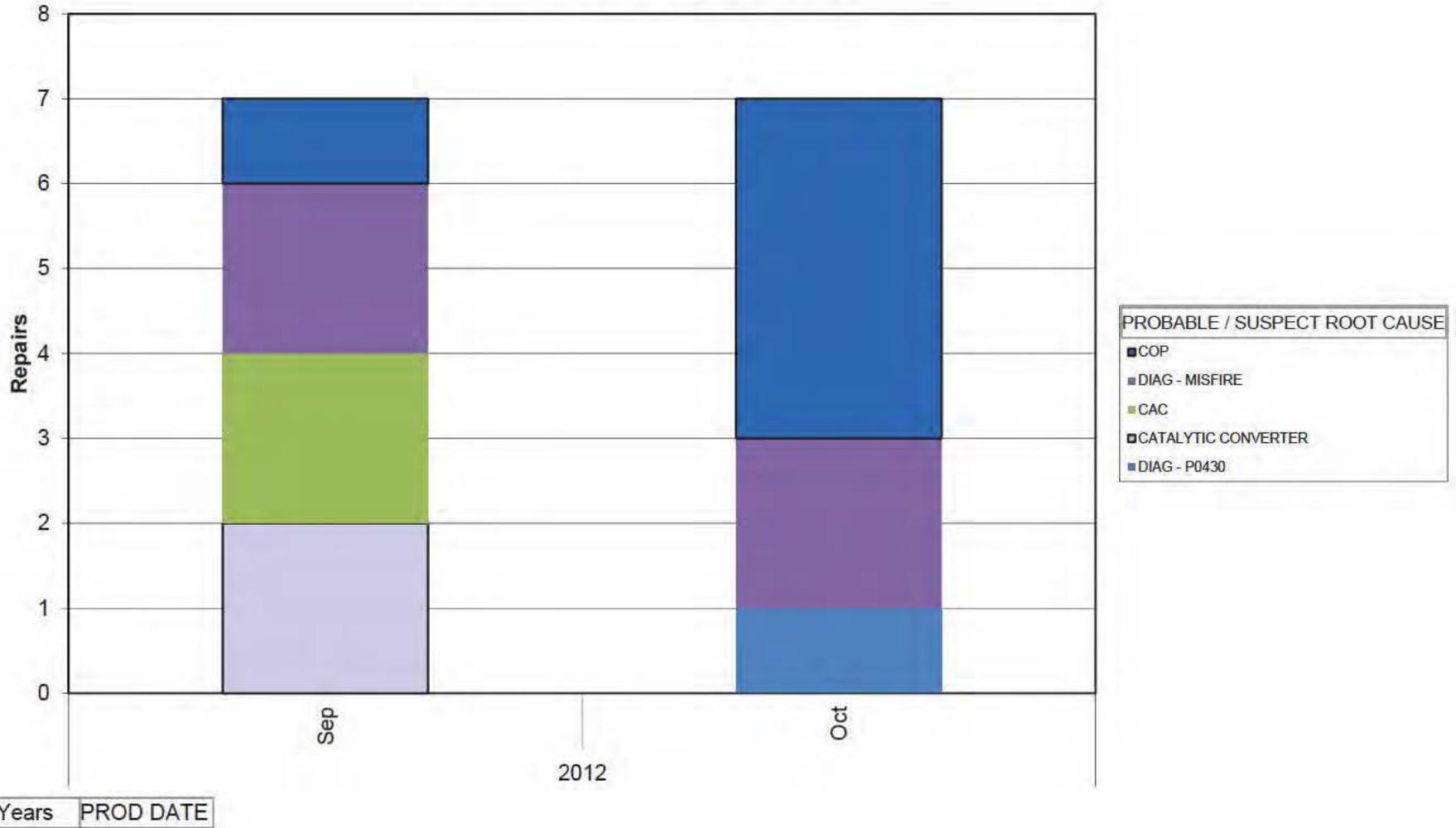


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR	ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 1/1/13**



Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - P0430
2012	Sep	
	Oct	1
Grand Total		1

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CATALYTIC CONVERTER	CAC	
	2	2

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	2	2
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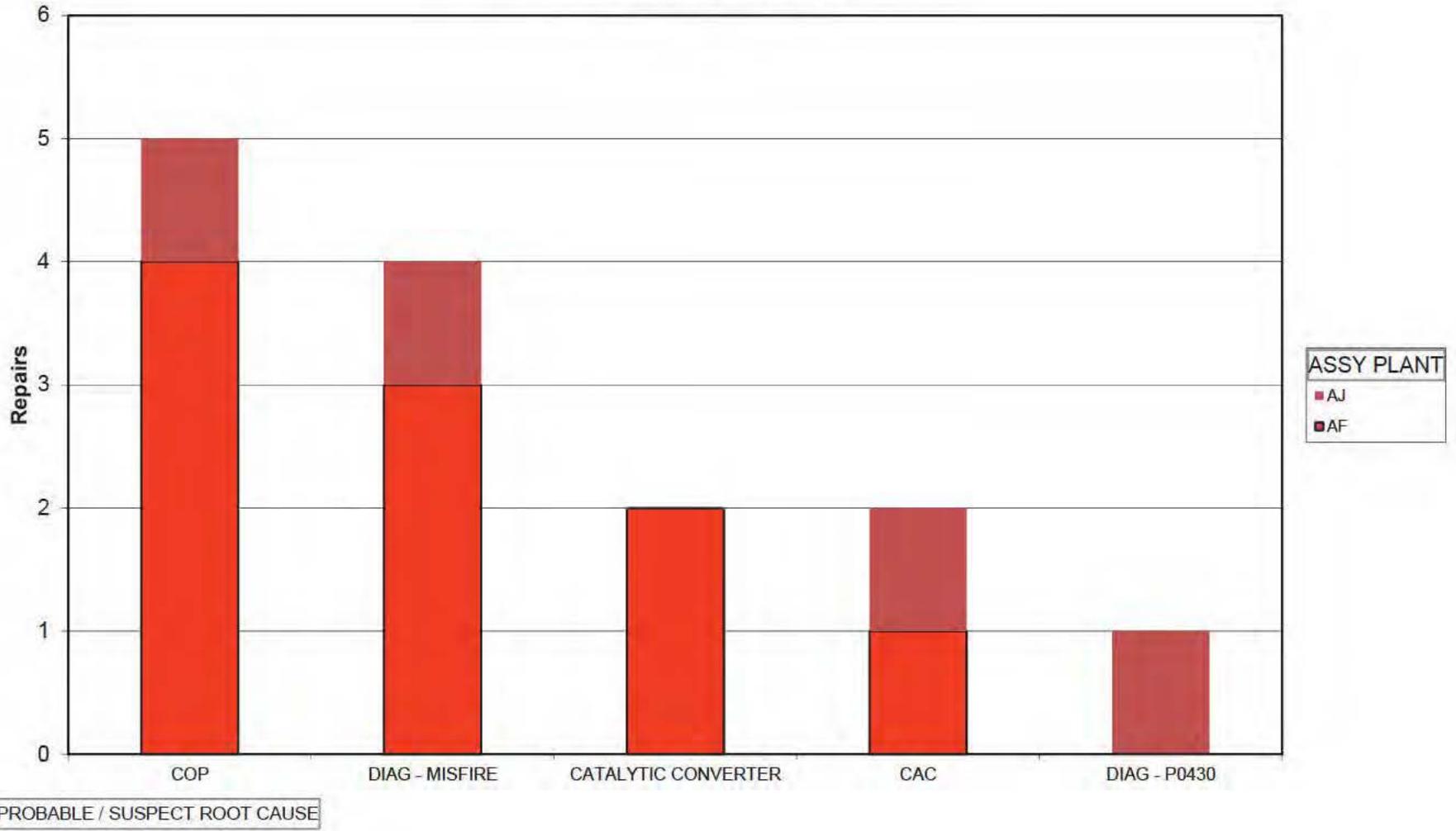
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DIAG - MISFIRE	COP		Grand Total
	2	1	7
	2	4	7
	4	5	14

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
 AWS Load Date: 1/1/13



Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total	
	AF	AJ		
COP		4	1	5
DIAG - MISFIRE		3	1	4
CATALYTIC CONVERTER		2		2
CAC		1	1	2
DIAG - P0430			1	1
Grand Total		10	4	14

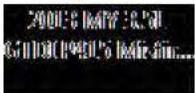


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**From:** Steslicki, Michael (M.E.)  
**Sent:** Thursday, February 07, 2013 2:16 PM  
**To:** Ahmed, Masood (M.); Andersen, Erik (E.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Jabbour, Paul (P.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (2/7/13)

**Two new claims today**

- (1) CAC
- (1) Spark Plug

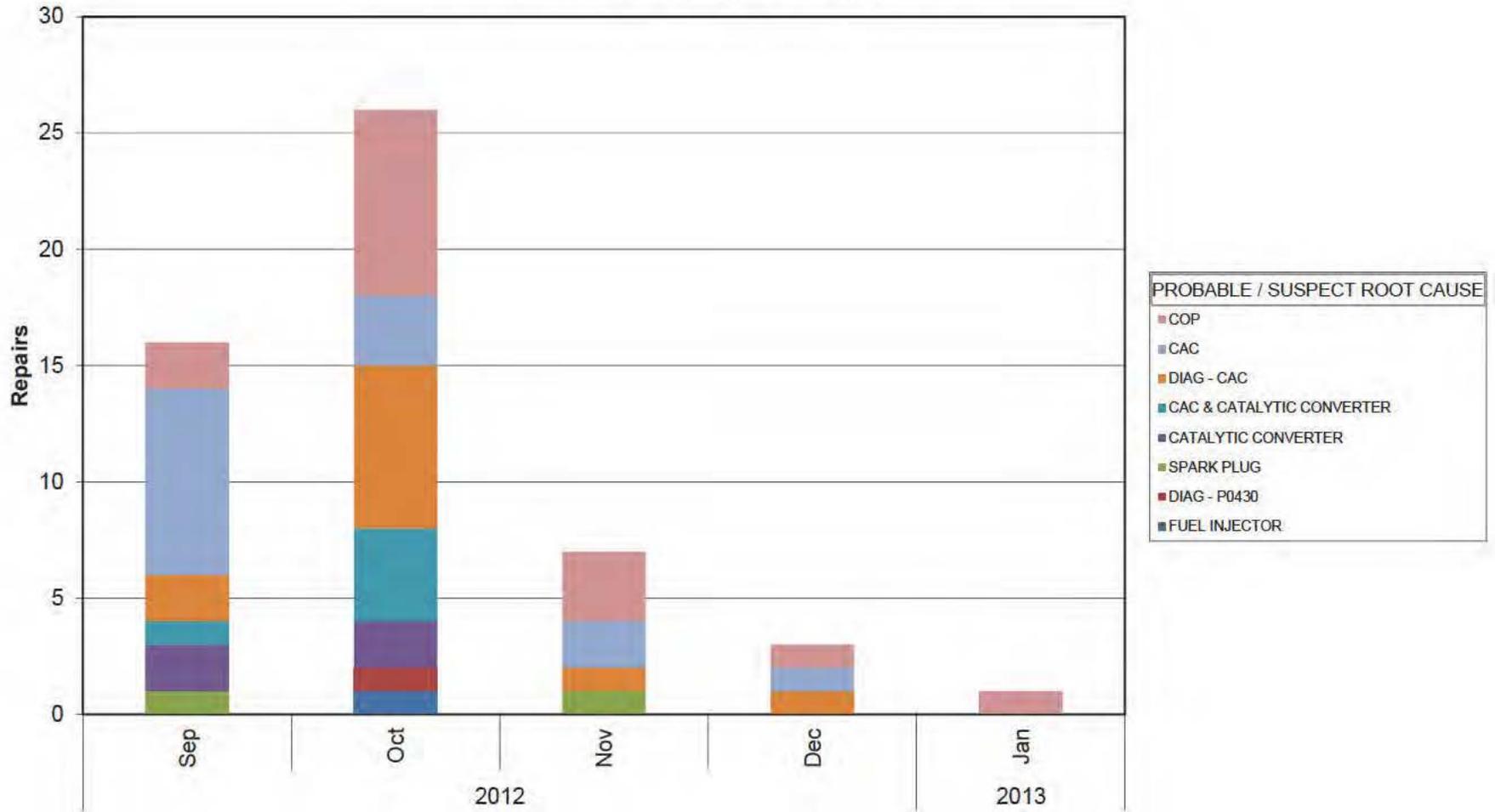


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR	ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER	BASE	VFG CODE	LEAD RESPONSIBLE	ACTIVITY
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Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 2/6/13**



Years PROD DATE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	FUEL INJECTOR
2012	Sep	
	Oct	1
	Nov	
	Dec	
2013	Jan	
Grand Total		1

DIAG - P0430	SPARK PLUG	1
	1	1
	1	2

CATALYTIC CONVERTER	CAC & CATALYTIC CONVERTER	
	2	1
	2	4
	4	5

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DIAG - CAC	CAC	
	2	8
	7	3
	1	2
	1	1
	11	14

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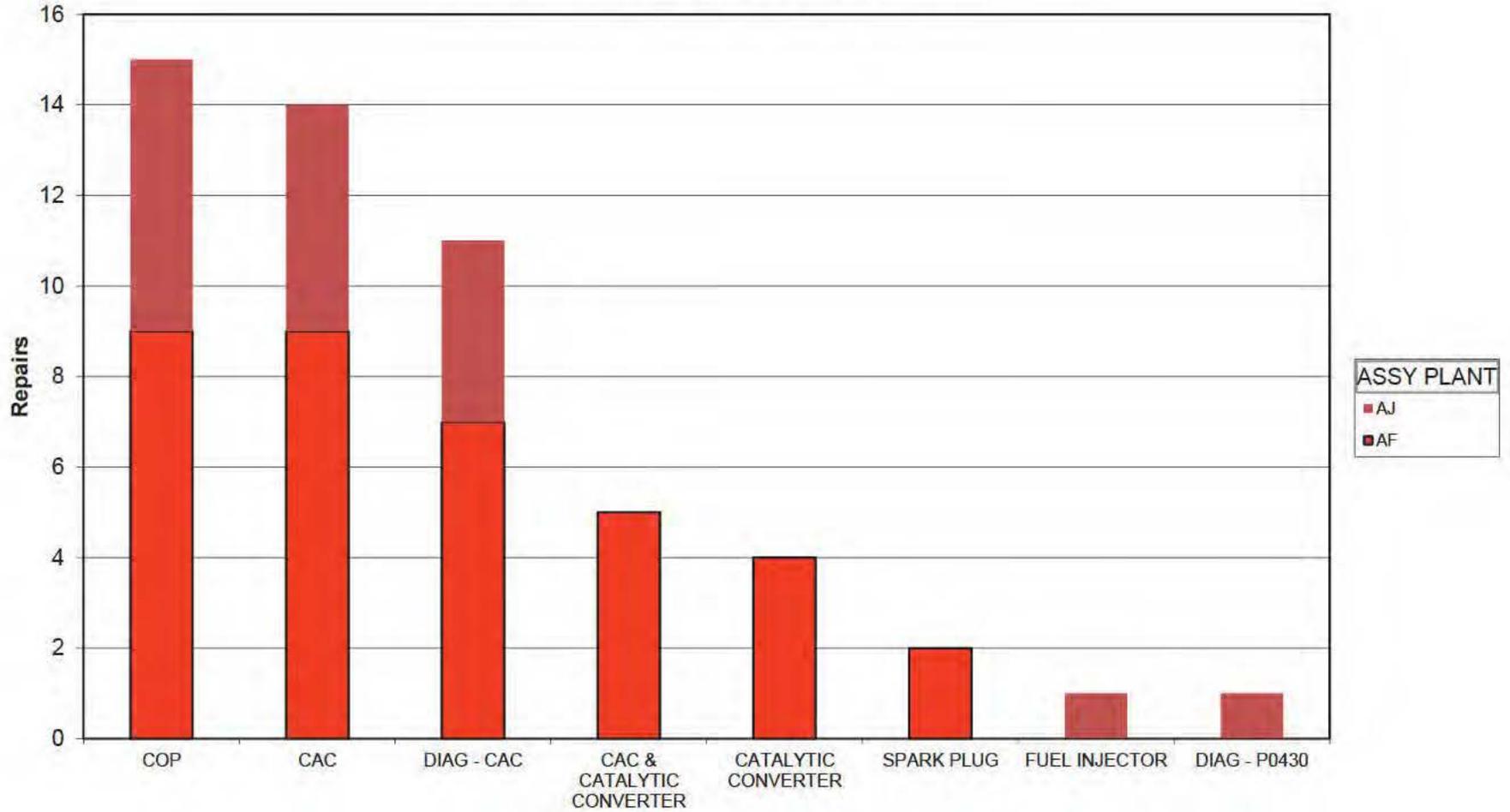
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COP	Grand Total
2	16
8	26
3	7
1	3
1	1
15	53

MODEL YEAR	ENGINE CODE	TRANS CODE	PART NUMBER	BASE VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 2/6/13**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
COP	9	6	15
CAC	9	5	14
DIAG - CAC	7	4	11
CAC & CATALYTIC CONVERTER	5		5
CATALYTIC CONVERTER	4		4
SPARK PLUG	2		2
FUEL INJECTOR		1	1
DIAG - P0430		1	1
Grand Total	36	17	53

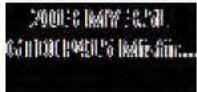
## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / NAUSE / BDO CAUSE	LEAD RESPONSIBLE	AD IN Y	PAS DISPOS ON	ODDS REPORT	DEL Y	VIN	MODEL	IN	ME CENS CD	ABBY PLAN	PROD DR #	WARRANT Y	DEALERSHIP	PAR NUMBER	REPAIR DR #	IS	MILEAGE	MA TERIAL	O AL	S A # 1	ECH COMMENT 1.1	ECH COMMENT 1.2	CHS CHW COMMENT 1	CL	PL	CO	CL	CLA N	BIMMED PHMC DN	
COP	ENGINE	NA	Part tagged by Steve S deal	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	25-Sep-12	C HARPER FORD, INC	12508	2404-12	-1	13	\$50.60	\$106.80	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CATALYTIC CONVERTER	EXHAUST	NA	Part tagged by Jim Padera	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	18-Sep-12	C & M FORD SALES, NC	12508	2404-12	-1	2	\$3.00	\$51.39	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	CD
COP	ENGINE	NA	GDP & report plug tagged 1/15/12 No parts tag based on WEC claim	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	11-Oct-12	TRI STARFORD OF TYRONE	12222	848e-12	-1	8	\$5.00	\$15.30	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	CD
DIAG - CAC	COOL NG	NA	Part tagged by Steve S deal Part returned 1/15/12 No parts tag based on WEC claim	CLOBR025	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	21-Sep-12	TOWN FORD LINCOLN	80775	48e-12	-1	116	\$0.00	\$136.50	2	VA	CD	TECH	CD	CD	CD	CD	CD	CD	CD
COP	ENGINE	NA	Part returned 1/22/12 Part given to Steve S deal 1/22/12	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	2-Oct-12	WESTLAND FORD	12222	728e-12	-1	101	\$59.88	\$138.19	1	UT	CD	TECH	CD	CD	CD	CD	CD	CD	CD
COP	ENGINE	NA	GDP & report plug tagged 1/27/12 by Steve S deal	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	3-Oct-12	RISHLAND FORD SALES & SERVIC	12222	728e-12	-1	238	\$77.72	\$1.39	1	VA	CD	TECH	CD	CD	CD	CD	CD	CD	CD
DIAG - CAC	COOL NG	NA	CURD0091	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	28-Oct-12	SUNNYVALE FORD LINCOLN	12222	150e-12	2	211	\$5.00	\$20.81	1	CA	CD	TECH	CD	CD	CD	CD	CD	CD	CD
DIAG - CAC	COOL NG	NA	CLAC0018	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	9-Nov-12	DARY SMITH FORD, INC	12508	150e-12	2	987	\$0.00	\$18.00	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	CLAC0018	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	28-Nov-12	DOWNTOWN FORD LINCOLN	12508	150e-12	3	780	\$0.00	\$1.28	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	CLAC0018	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	2-Dec-12	TRISTAR FORD	12508	150e-12	1	770	\$0.00	\$99.12	1	VA	CD	TECH	CD	CD	CD	CD	CD	CD	
CATALYTIC CONVERTER	EXHAUST	NA	Part tagged 1/27/12 by Jim Padera	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	2-Dec-12	POWER FORD LINCOLN	12508	210	1	582	\$302.53	\$1.02	1	OR	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - PE 30	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	8-Dec-12	TOWN & COUNTRY FORD	12508	150e-12	2	516	\$0.00	\$1.28	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	18-Dec-12	JERRY FORD SALES LTD	12508	150e-12	2	620	\$103.03	\$1.02	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	5-Jan-12	UPTRING FORD, INC	12508	150e-12	2	902	\$222.10	\$306.39	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	11-Jan-12	JEFFERY FORD	12508	150e-12	1	638	\$89.88	\$723.22	1	VA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	26-Jan-12	GROTON FORD, LLC	12508	150e-12	1	1388	\$59.88	\$99.99	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	18-Feb-12	LUTHER FAMILY FORD	12508	150e-12	2	997	\$0.00	\$89.52	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	1-Feb-12	ACCESS FORD LINCOLN	12508	150e-12	2	137	\$211.25	\$623.38	1	TX	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	10-Mar-12	TOWER MOTOR COMPANY	12508	150e-12	1	880	\$258.02	\$292.87	1	OR	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	20-Mar-12	LAKE CITY FORD LINCOLN	12508	150e-12	1	21	\$61.77	\$89.88	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	20-Mar-12	PARSONS FORD OF WELLES CHAPEL	12508	150e-12	1	298	\$41.62	\$1.02	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	1-Apr-12	STEVENS FORD LINCOLN	12508	150e-12	1	1	\$78.82	\$266.65	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	3-Apr-12	WATSON QUALITY FORD	12508	150e-12	1	509	\$24.62	\$331.77	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	6-Apr-12	ROD BAKER FORD SALES INC	12508	150e-12	1	200	\$5.72	\$665.19	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	8-Apr-12	BOB REIDING FORD INC	12508	150e-12	1	132	\$0.00	\$3.078	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	24-Apr-12	SUNNYVALE FORD	12508	150e-12	2	266	\$96.66	\$15.18	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	18-May-12	EMERSON FORD SALES LTD	12508	150e-12	-1	18	\$40.20	\$18.38	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	20-May-12	ED SHORR AND FORD, INC	12508	150e-12	1	128	\$24.62	\$331.77	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	9-Jun-12	FRAMER FORD SALES, INC	12508	150e-12	3	718	\$0.00	\$17.80	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	9-Jun-12	HUGSON AUTO DEAL	12508	150e-12	2	396	\$302.16	\$311.76	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	26-Jun-12	PHB CITY FORD, INC	12508	150e-12	2	207	\$21.52	\$281.89	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	9-Jul-12	GEORGE COLEMAN FORD	12508	150e-12	1	88	\$0.00	\$89.52	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	24-Jun-12	TRIBE FORD	12508	150e-12	2	88	\$50.85	\$665.50	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	25-Jun-12	LEIF JOHNSON FORD	12508	150e-12	1	1118	\$66.88	\$1.20	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	26-Jun-12	MCCORMICK FORDS, INC	12508	150e-12	2	227	\$0.00	\$26.18	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CATALYTIC CONVERTER	EXHAUST	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	26-Jun-12	SABER FORD	12508	210	1	618	\$308.56	\$305.96	1	TX	CD	TECH	CD	CD	CD	CD	CD	CD	
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	2-Oct-12	MINI FITZPATRICK FORDS, INC	12508	210	1	71	\$5.52	\$692.38	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
CATALYTIC CONVERTER	EXHAUST	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	7-Oct-12	BALTIMORE FORD	12508	210	1	580	\$38.03	\$1.75	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	7-Oct-12	ROBERTSON SERV CE LTD	12508	210	1	15	\$0.00	\$1.30	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
DIAG - CAC	COOL NG	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	28-Oct-12	SONOMA FORD	12508	210	1	892	\$0.00	\$0.72	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	3-Oct-12	ASPOL MOTORS HUBB LTD	12508	210	1	213	\$13.87	\$59.39	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
FUEL INJECTOR	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	6-Nov-12	TOULLEY FORD, INC	12508	210	1	79	\$1.28	\$1,268.01	0	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	27-Nov-12	FARMWAY FORD	12508	210	1	917	\$218.02	\$268.07	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	25-Dec-12	J & B BASSE FORD, INC	12508	210	1	278	\$21.62	\$266.07	1	PA	CD	TECH	CD	CD	CD	CD	CD	CD	
COP	ENGINE	NA	NA	NA	2012	1FTFW1E1E29	FWD	FWD	TRKW	TCS	AF	8-Jan-13	MARYVILLE FORD	12508	210	1	5	\$49.88	\$196.61	1	VA									

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, January 25, 2013 1:18 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/25/13)

**One new claim today**  
(1) CAC

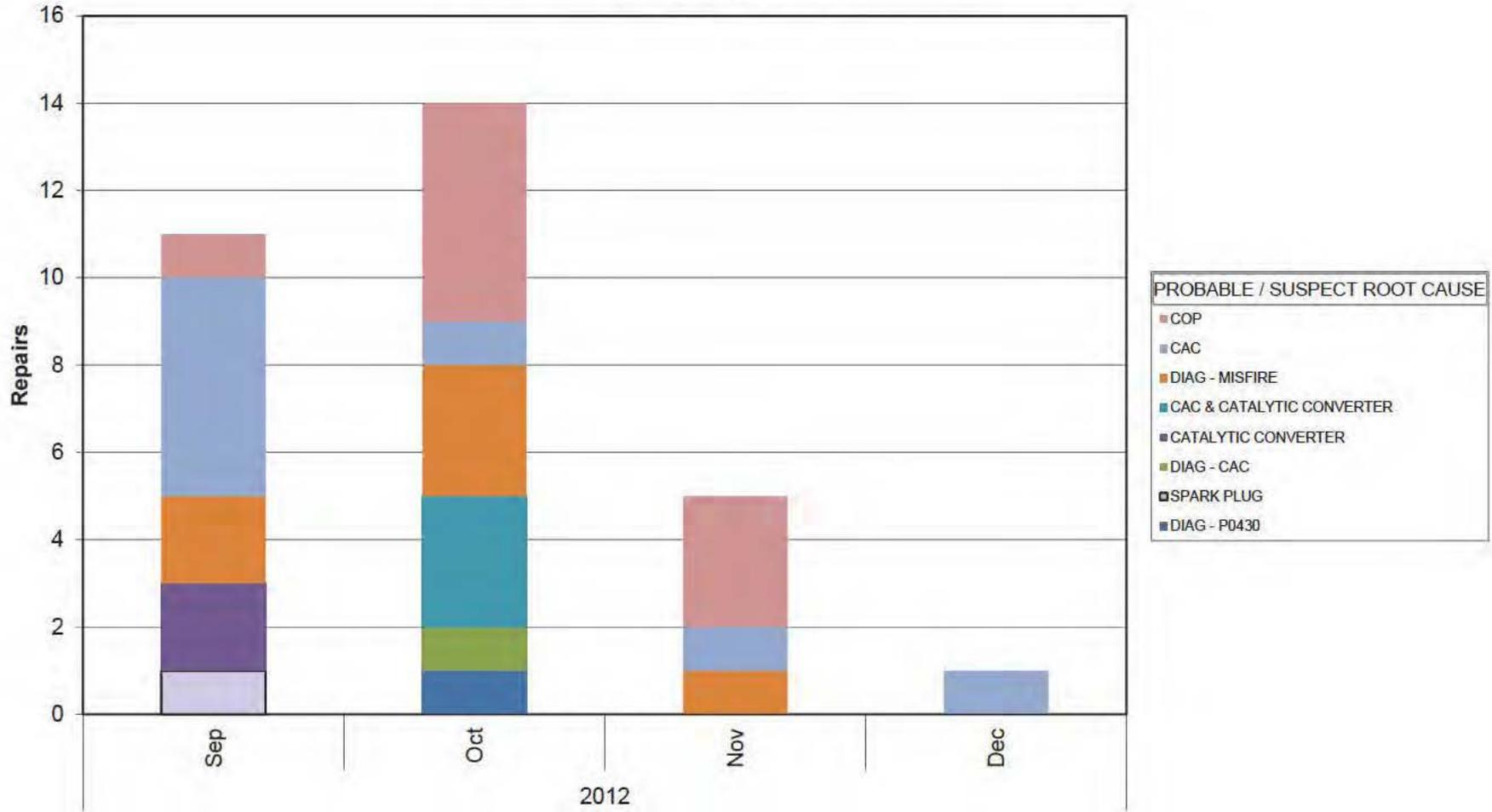


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR | ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 1/25/13**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - P0430
2012	Sep	
	Oct	1
	Nov	
	Dec	
Grand Total		1

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SPARK PLUG	DIAG - CAC
1	1

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1	1
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CATALYTIC CONVERTER

CAC & CATALYTIC CONVERTER

2

3

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2

3

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DIAG - MISFIRE	CAC	
	2	5
	3	1
	1	1
		1
	6	8

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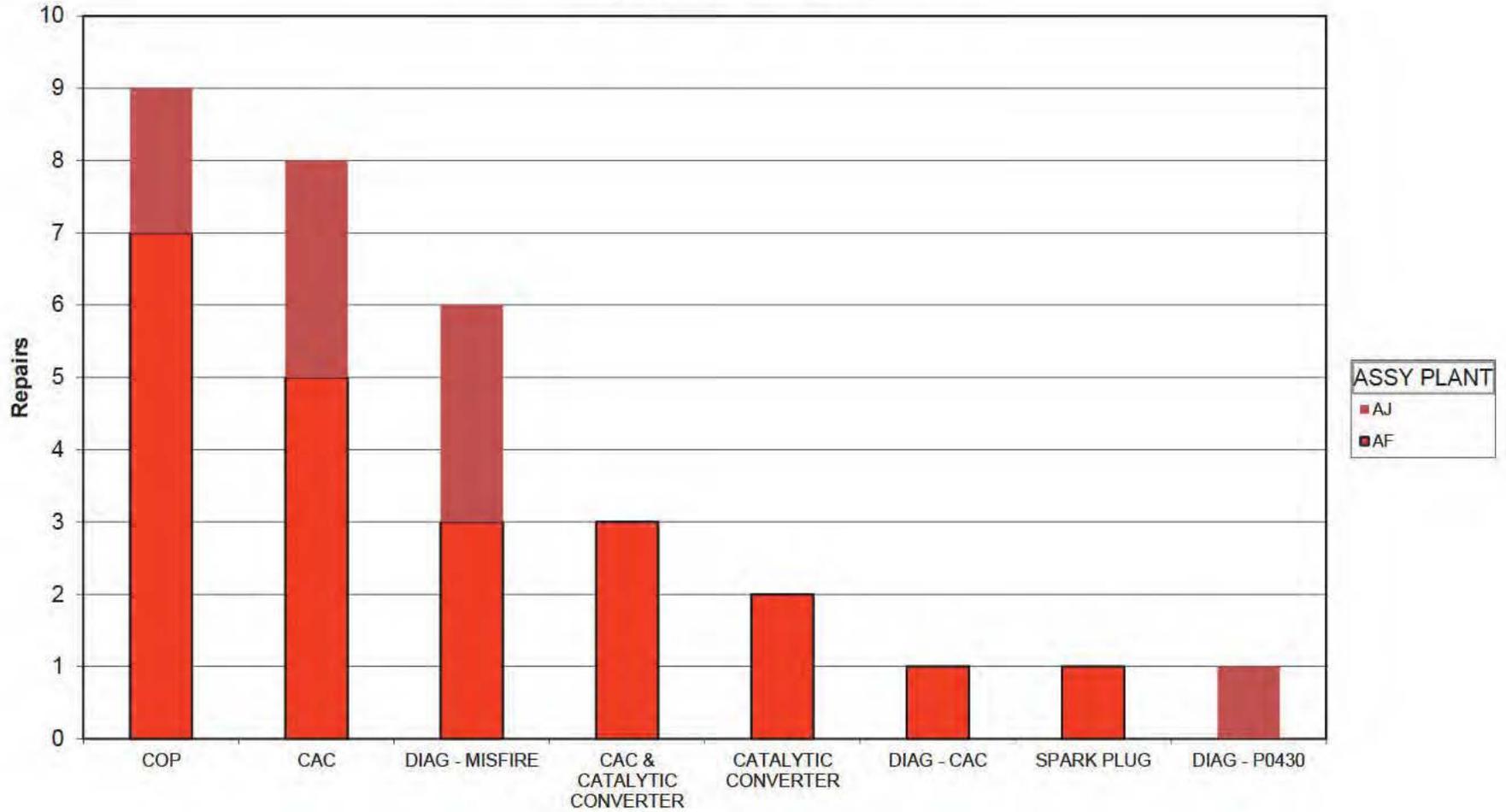
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COP	Grand Total
1	11
5	14
3	5
	1
9	31

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
AWS Load Date: 1/25/13



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total	
	AF	AJ		
COP		7	2	9
CAC		5	3	8
DIAG - MISFIRE		3	3	6
CAC & CATALYTIC CONVERTER		3		3
CATALYTIC CONVERTER		2		2
DIAG - CAC		1		1
SPARK PLUG		1		1
DIAG - P0430			1	1
Grand Total		22	9	31

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / IMPACT BDO CAUSE	LEAD RESPONSIBLE	AC NR Y	PAR DISPOSI CN	ODGR REPOR	DEL Y	VIN	INCL 1	IN	ME CHAS CD	ASBY PLAN	PROG DR #	WARRAN Y	DEALERSHIP	PAR NUMBER	BASE CD	REPAIR DR #	IS	REGRD	MA TERIAL	O AL	PROVINCE	SA # / I	ECN COMMENT 1	ECN COMMENT 2	CHS CHGR COMMENT	SA	AL	RC	COLG	CLA N	BINND	FINC CN	
COP	END NE	NA	Part tagged by Steve S dtdt	NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	5-04-12			13	\$50.60	\$106.80	1	PA	ODG TEST CODE P001 POWER BALANCE TEST	CUSTOMER STATES ENG	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	Part tagged by Jim Fodera	NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	5-04-12			2.70	\$3.80	\$61.99	1	PA	VERIFIED CHECK ENGINE BANK ONE/CAT BANK IV	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#	
COP	END NE	NA	COP & spark plug tagged 11/15/12 Re-tagged 11/15/12 Parts returned 11/15/12	NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	17-04-12				8	\$6.00	\$15.93	1	PA	TECH PERFORMED SELF TEST, POWER BALANCE, CUSTOMER TEST DROV	CUSTOMER STATES THAT	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA	Further data to use in O2OAS report Support doc up'd 10/15/12	CLOB0225	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	21-04-12				116	\$0.00	\$136.59	2	VA	CHECKED AND FOUND DTCS P0302, P0303, P0308	CUSTOMER STATES THAT	#	#	#	#	#	#	#	
COP	END NE	NA	COP & spark plug tagged 12/18/12 by Steve S dtdt	NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	2-04-12	1-24-12			191	\$59.88	\$138.19	1	UT	FOUND #3 IGNITION COIL AND FOUND #3 CYLINDER	CUSTOMER REPORTS EN	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	3-04-12	1-24-12			208	\$77.72	\$1.3	1	NE	RECHECKED CODES P0302 & P0304 - NO DTC SET	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	13-04-12			211	\$8.28	\$120.81	1	CA	INSPECTED & VERIFIED CONCERN, TESTED & PA	CUSTOMER STATES CH	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA		CURD0201	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	8-04-12	20-04-12			267	\$0.00	\$18.88	1	PA	COULD NOT DUPLICATE I	CHECK ENGINE LIGHT S	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA		CLGAC018	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	28-04-12	10-04-12			780	\$2.00	\$1.28	1	MI	CHECK FOR COILS TO HAVE ANY COILS CHECK	CUSTOMER STATES CH	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	2-04-12	04-04-12			701	\$0.00	\$89.12	1	VT	RETRIEVED DTC TEST DRIVE 20 MILES TRUCK	COILS WERE WASH CUTTING	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	Part tagged 12/18/12 by Jim Fodera	CLEMB012	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	2-04-12				583	\$300.83	\$1,012.02	1	PA	PERAN SEC TEST-PO 30 IN MEMORY KOLO PASSAG	CUSTOMER STATES CH	#	#	#	#	#	#	#	
DIAG - PD 30	EXHAUST	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	8-04-12	24-04-12			516	\$0.00	\$1.28	1	PA	PULLED CODES PD 30 DID NOT SEE ANY THING W	CUSTOMER STATES CHECK EN	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	17-04-12			9,291	\$119.03	\$1,103.75	1	PA	RETRIEVED ED MIL ON/OFF/PASS FOR OBD PD	CHECK ENGINE LAMP ON	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	29-04-12	5-04-12			902	\$122.10	\$300.3	1	PA	RETRIEVED CODE P0302 REPLACED CHARGE AIR	CUSTOMER STATES THA	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	11-04-12	24-04-12			88	\$59.88	\$122.23	1	SD	SEC TEST NO CODES RE TEST TABLE MONTGOM	MISSES BY MPH	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	28-04-12	20-04-12			1388	\$59.88	\$80.88	1	PA	VEH IS MISS NO SEC TEST PULLED CODE P001	VEHICLE IS MISS NO	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	20-04-12			267	\$0.00	\$89.42	1	PA	NO	CHECKED FOR COILS, NGUITS IN MODE B CHEC	CUSTOMER STATES CH	#	#	#	#	#	#	#
CAC & CATALYTIC CONVERTER	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	25-04-12	1-04-12			137	\$311.25	\$623.88	1	PA	CHECK TO SEE IF CHECKED RETEST PASS	CUSTOMER STATES EN	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	19-04-12	30-04-12			680	\$218.02	\$292.87	1	PA	PERFORMED DAD PASS, REMOVED AND REPLACE	CUSTOMER STATES THE	#	#	#	#	#	#	#	
SPARK PLUGS	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	31-04-12			121	\$6.17	\$89.88	1	PA	PERFORMED M OF OBD WASH W/ MFT CHANG	COILS WERE WASH AND	#	#	#	#	#	#	#	
CAC & CATALYTIC CONVERTER	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	31-04-12			388	\$110.82	\$83.3	1	PA	VERY CONCERN PERFORMED 1500 RPM ACCEL	CUSTOMER STATES CHECK	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	1-04-12	1-04-12			1,379	\$216.87	\$266.65	1	PA	PERAN SELF TEST NO CODES PER TSB 12-11-15	RETEST STATES PULLED	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	10-04-12			509	\$216.82	\$233.7	1	PA	PERAN CALIB TEST PER FORM PERIN IN MISS REPLA	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#	
CAC & CATALYTIC CONVERTER	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	05-12	31-04-12			2021	\$5,752	\$665.19	1	PA	RETRIEVED MIL ON PD 30 FOLLOWED TSB 12-11-15	OK ENGINE LIGHT ON	#	#	#	#	#	#	#	
DIAG - MISFIRE	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	20-04-12			352	\$0.00	\$1,078.1	1	PA	TEST DRIVE TO VERIFY CONCERN PERFORMED M	Customer States Vehicle	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	30-04-12	24-04-12			2628	\$96.88	\$15.19	1	PA	CHECK ENGINE LIGHT ON SCAN DTC POINT	PARTICLE IS OK ENGINE ON	#	#	#	#	#	#	#	
COP	END NE	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	18-04-12	18-04-12			18	\$40.20	\$12.88	1	PA	NO TEST INSPECTED FOR THE	CHECK FOR MISFIRE	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	13-04-12			526	\$216.82	\$310.3	1	PA	CONFIRMED COMPANY RAN TSB SELF TEST	FOLLOWING WHEN JUST CA	#	#	#	#	#	#	#	
DIAG - CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	9-04-12	18-04-12			7189	\$0.00	\$179.80	1	PA	ISS SCAN MEMORY CODE BANK PRESSURE IN SP	TRAVELLING ON HWY IN	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	1-04-12	28-04-12			2196	\$500.10	\$31.76	1	PA	TEST DROVE, RAN ETC & D AND RETESTED	DROV DUST STATES CHECK EN	#	#	#	#	#	#	#	
CAC	COOL NG	NA		NA	2012	1PFW1E1T20	7	F	AI	T	30W	T	C3	AF	20-04-12	04-04-12			2627	\$216.82	\$281.89	1	PA	RETEST TSB 12-11-15 PER CAC COOLING	CHECK ENGINE RE-UP	#	#	#	#	#	#	#	

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, December 12, 2012 12:37 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Skurko, Jennifer (J.J.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - 12/12/12

There was two new claims from yesterday and today.

- (1) **9/21/12 vehicle build date** - Misfire with codes P0300, P0304, P0305, P0306 – no parts were replaced – GCQIS report from 12/5/12 originally had codes on both banks, but Dan Dobbs was in contact with this dealer. The codes were bank 2 only. Updated GCQIS report is attached below. Last contact on 12/5/12 asked dealer to confirm CAC part # and to look for moisture in CAC.
- (2) **10/2/12 vehicle build date** - Misfire – code P0303 – replaced COP



2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - 12/12/12

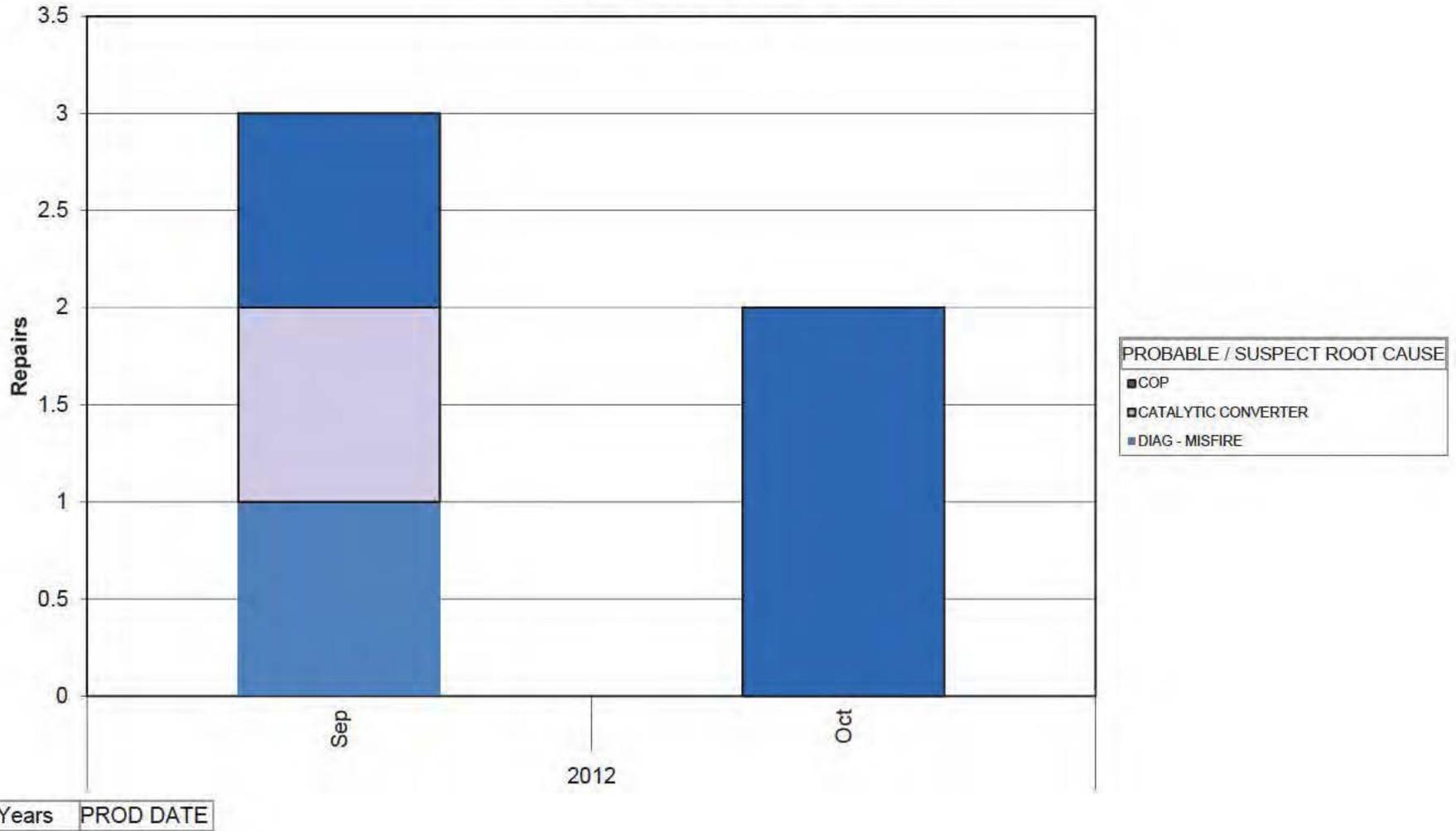
2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - 12/12/12

Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR	ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 12/11/12**



Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

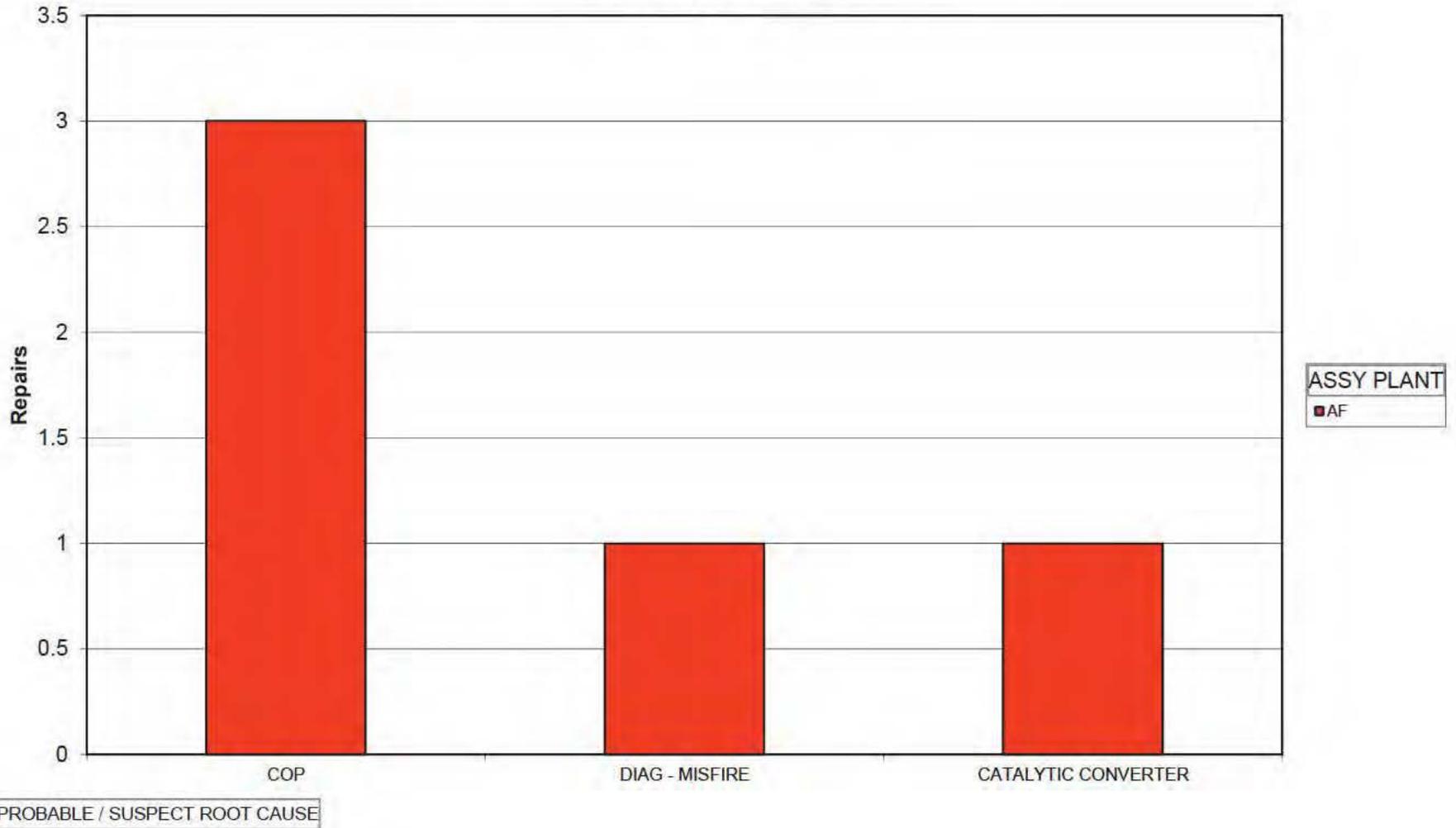
Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - MISFIRE
2012	Sep Oct	1
Grand Total		1

CATALYTIC CONVERTER	COP		Grand Total
	1	1	3
		2	2
	1	3	5

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
AWS Load Date: 12/11/12



Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT	
	AF	Grand Total
COP	3	3
DIAG - MISFIRE	1	1
CATALYTIC CONVERTER	1	1
Grand Total	5	5



**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, December 12, 2012 11:53 AM  
**To:** Steslicki, Michael (M.E.)  
**Subject:** Report Summary for the CQIS Report#CLDBX025

**Attachments :** 0

**Report# :** CLDBX025 NHL  
**CCRG/EPRC:** **Reviewed Status:**  
**Vehicle:** 2013,F150 4X4 ,F150 ,SUP CRW,STYSD  
,1FTFW1ET6DF [REDACTED] **Build Date:** 09/21/2012  
**Odometer :** 115 M **Engine:** 3.5L-GTDI **Calibration:** DF613C0N  
**Transmission:** 6R80E **Axle:** 3.73 LOCK **A/C:** YES  
**Dealer:** USA 09743 Town Ford Lincoln **Phone#:** (509) 663-2111  
**City:** East Wenatchee **State:** Washington **Country :** USA  
**Originator:** DONALD MULLERLEILE  
**Symptom:** 5 57 2 39 DRV PERF,HESITATES/STUM,ACCEL,INTERMITTENT  
**Status:**  
**VFG:** V52 DRIVEABILITY  
**Additional Symptom:** HESITATES/ STUMBL;ES  
**Fix:** **Causal Component :**  
**Condition Code:**

**Hotliner:** WSMITH46 **Phone:** 000 317-0000 **Regn Cd:** W5 Seattle  
**Engineering:** **Phone:** **TAR:**  
**Dlr Contact:** DONALD MULLERLEILE **Phone:** 000 000-0000 **Title Cde:** T

**DTCs:**  
**KOEO:**  
**KOEC:**P0300 P0303 P0305 P0306  
**KOER:**

**Comments**

**:**  
REPAIR 12/04/2012 07:40PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE  
WEB FORM DATA - CONCERN:WHEN TRAVELING AT HIGHWAY SPEEDS AND  
DOWNSHIFTING TO PASS A VEHICLE THE TRANSMISSION LIGHT CAME ON AND  
STARTED TO SHUTTER. DIAGNOSTICS: CODE CHECH PARTS

REPLACED:MONE TECH QUESTION:I AM A TRANS TECH, I FOUND CODES FOR ENGINE PERFORMANCE CONCERN ONLY ,I FOUND TSB12-11-15 BUT BUILD DATE IS THREE DAYS OUT , REPAIR OR DIAG SUGESTIONS.

**RECOMM 12/04/2012 07:40PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE**

DON, YOU ARE CORRECT TSB 12-11-15 DOES NOT APPLY TO THIS VEHICLE DUE TO THE BUILD DATE. ALSO THIS CONCERN WOULD ONLY APPLY IF ENGINE MISFIRES WERE BEING SEEN ON ONLY BANK 2 CYLINDERS. WITH ENGINE MISFIRES BEING SEEN ON BOTH BANKS IT IS RECOMMENDED TO PERFORM NORMAL ENGINE MISFIRE DIAGNOSIS. RECOMMEND TO INSPECT THE INTAKE AIR TUBE AND CAC TUBES FOR RESTRICTIONS OR LEAKS, VERIFY THE AIR BOX IS SEALED CORRECTLY AND THE AIR FILTER IS NOT DAMAGED. RUN A RELATIVE COMPRESSION TO VERIFY BASE ENGINE IS NOT SHOWING ANY LOW CYLINDERS. IF A LOW CYLINDER IS SEEN PERFORM A MANUAL COMPRESSION AND CYLINDER LEAKDOWN TEST TO DETERMINE WHERE COMPRESSION IS LEAKING. IF RELATIVE COMPRESSION IS 0% IN ALL CYLINDERS, CLEAR DTCS AND ROAD TEST TO SEE IF THE MISFIRE ARE SEEN IN THE SAME CYLINDERS IF SO INSPECT THE SPARK PLUGS OR DAMAGE, IF NEEDED THE PLUGS AND COILS CAN BE MOVED TO A CYLINDER THAT IS NOT MISSING TO SEE IF THE MISFIRE FOLLOWS THE COMPONENTS. IF THE MISFIRE IS RANDOM CHECK FOR RICH OR LEAN CONDITIONS. VERIFY ACTUAL LOW SIDE FUEL PRESSURE USING A MANUAL GAGE, MONITOR FRP READING AND COMPARE TO FTP SENSOR DESIRED FOR CORRECT FUEL PRESSURE. IF NEEDED TAKE A FUEL SAMPLE TO CHECK FOR FUEL CONTAMINATION.

**REPAIR 12/05/2012 08:17AM MATTHEW MESSINA MSS - FCSD - TECH SVC HOTLINE**

VEHICLE HAD DTCS P0300, P0304, P0305 AND P0306.

**RECOMM 12/05/2012 08:17AM MATTHEW MESSINA MSS - FCSD - TECH SVC HOTLINE**

DON, THANK YOU FOR THE UPDATE. AT THIS TIME, PLEASE CONTINUE WITH THE PREVIOUSLY RECOMMENDED DIAGNOSIS TO FURTHER ISOLATE THE CAUSE FOR THIS CONCERN. A CONDENSATION ISSUE OUTSIDE OF THE BUILD DATE FOR <http://www.fordtechservice.dealerconnection.com/vdirs/spubs/anumq.asp?flavor=dealers&szarticle=12-11-15> TARGET='\_BLANK'>TSB 12-11-15, HAS NOT BEEN REPORTED. IF FURTHER ASSISTANCE IS NECESSARY, PLEASE UPDATE THIS REQUEST.

**ADD-ON 12/05/2012 09:45AM DAN DOBBS MSS - FCSD - VSP PVT SVC ENG**

PASSED CONCERN TO PT ENGINEERING FOR REVIEW.

**ADD-ON 12/05/2012 11:21AM DAN DOBBS MSS - FCSD - VSP PVT SVC ENG**

SPOKE WITH SM. UNIT WAS A DEALER TRADE AND THE CONCERN HAPPENED DURING THE TRANSFER. VIC @ [VRASMUSSEN@TOWNAUTOGROUP.COM](mailto:VRASMUSSEN@TOWNAUTOGROUP.COM).

DEALER IS IN HIGH DESERT AREA UNIT WAS COMING FROM SPOKANE AREA WHICH WAS WET.

I ASKED THAT THEY CONFIRM THE PART NUMBER ON THE CAC DL34-9L440-AC,

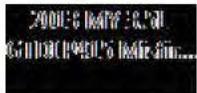
IF PRESENT INSPECT CAC FOR SIGNS OF MOISTURE BY CHECKING THE LOWER TUBE FOR MOISTURE SIGNS. UNIT WAS TO BE DELIVERED LAST NIGHT, BUT IS AT THE STORE NOW.

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, February 06, 2013 3:50 PM  
**To:** Ahmed, Masood (M.); Andersen, Erik (E.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Jabbour, Paul (P.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (2/6/13)

**Five new claims today**

(3) CAC  
(2) COP

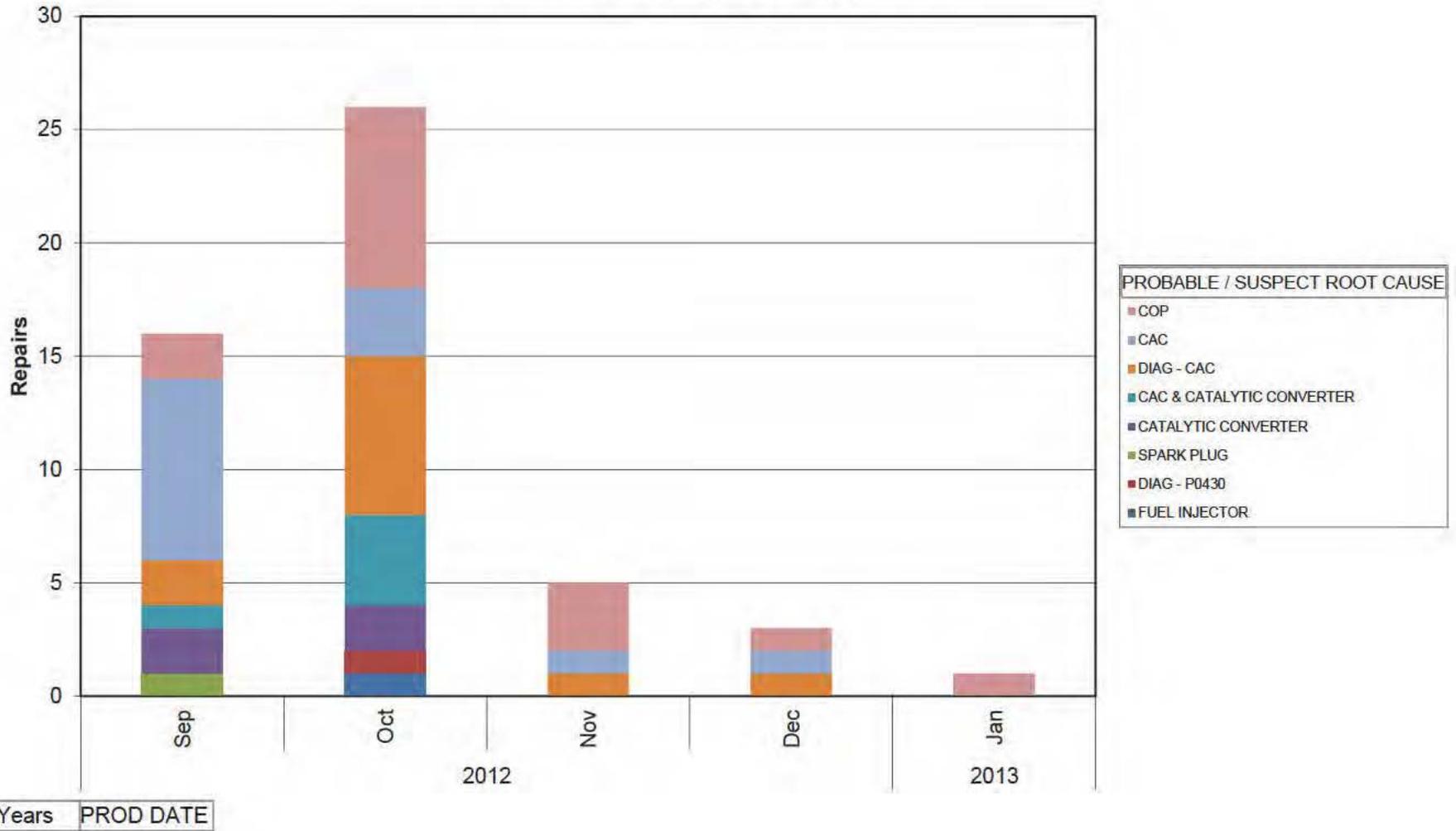


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR | ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 2/5/13**



MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	FUEL INJECTOR
2012	Sep	
	Oct	1
	Nov	
	Dec	
2013	Jan	
Grand Total		1

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DIAG - P0430	SPARK PLUG	1
	1	

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	1	1
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CATALYTIC CONVERTER	CAC & CATALYTIC CONVERTER	
	2	1
	2	4
	4	5

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DIAG - CAC	CAC	
	2	8
	7	3
	1	1
	1	1
	11	13

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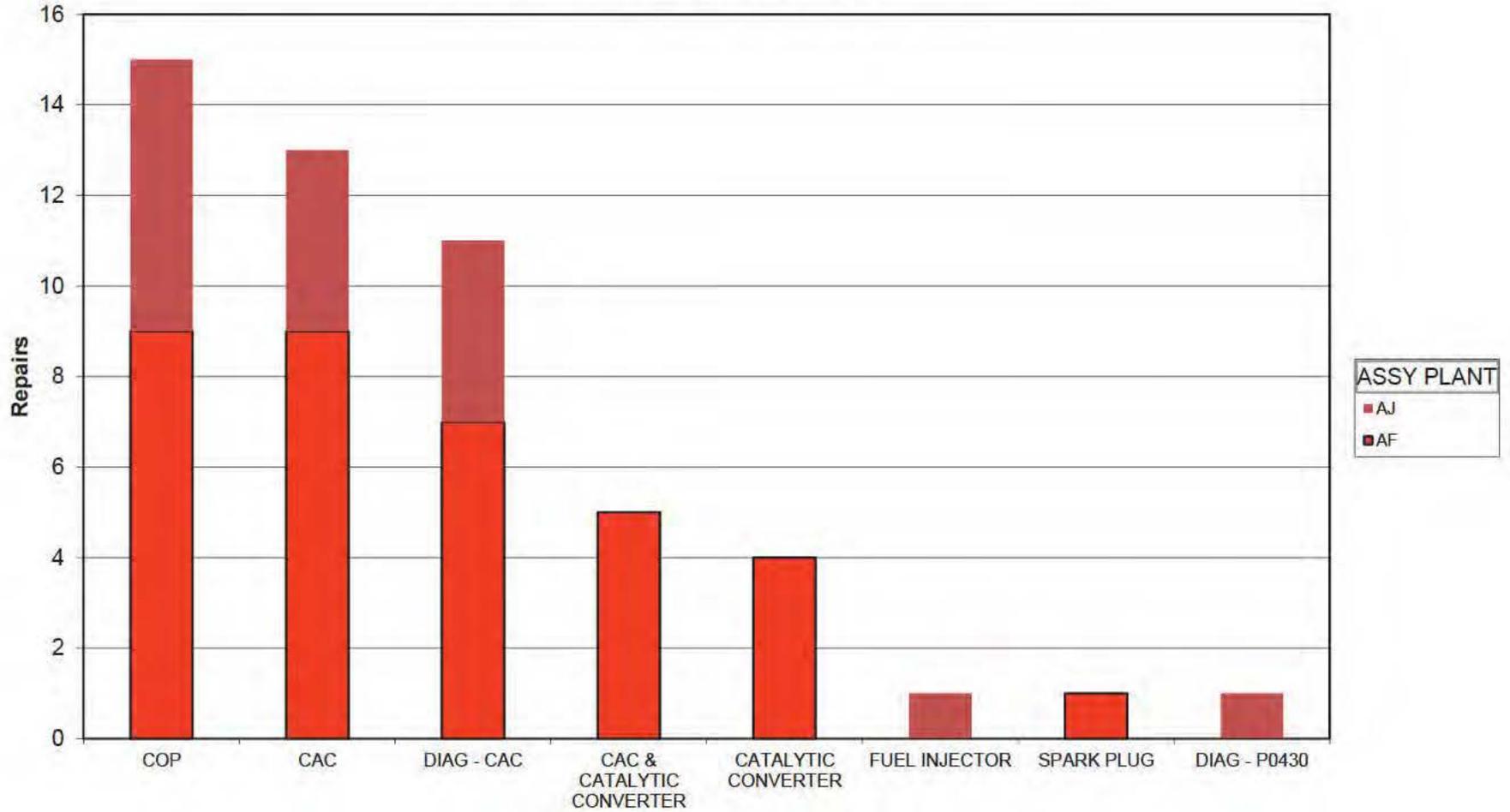
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COP	Grand Total
2	16
8	26
3	5
1	3
1	1
15	51

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
 AWS Load Date: 2/5/13



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
COP	9	6	15
CAC	9	4	13
DIAG - CAC	7	4	11
CAC & CATALYTIC CONVERTER	5		5
CATALYTIC CONVERTER	4		4
FUEL INJECTOR		1	1
SPARK PLUG	1		1
DIAG - P0430		1	1
Grand Total	35	16	51



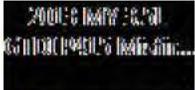
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**From:** Steslicki, Michael (M.E.)  
**Sent:** Monday, November 12, 2012 9:36 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (PARTNER); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - 11/12/12

There were two claims on vehicles built post 9/18/12 when the CAC change went into production that came in over the last few days while AWS was down for monthly cutoff processing. These are the first claims post the CAC change.

There was one COP and one Catalytic Converter.

I have not requested the COP. Jas, will you not tag the catalyst. Claims are in the attached excel file.

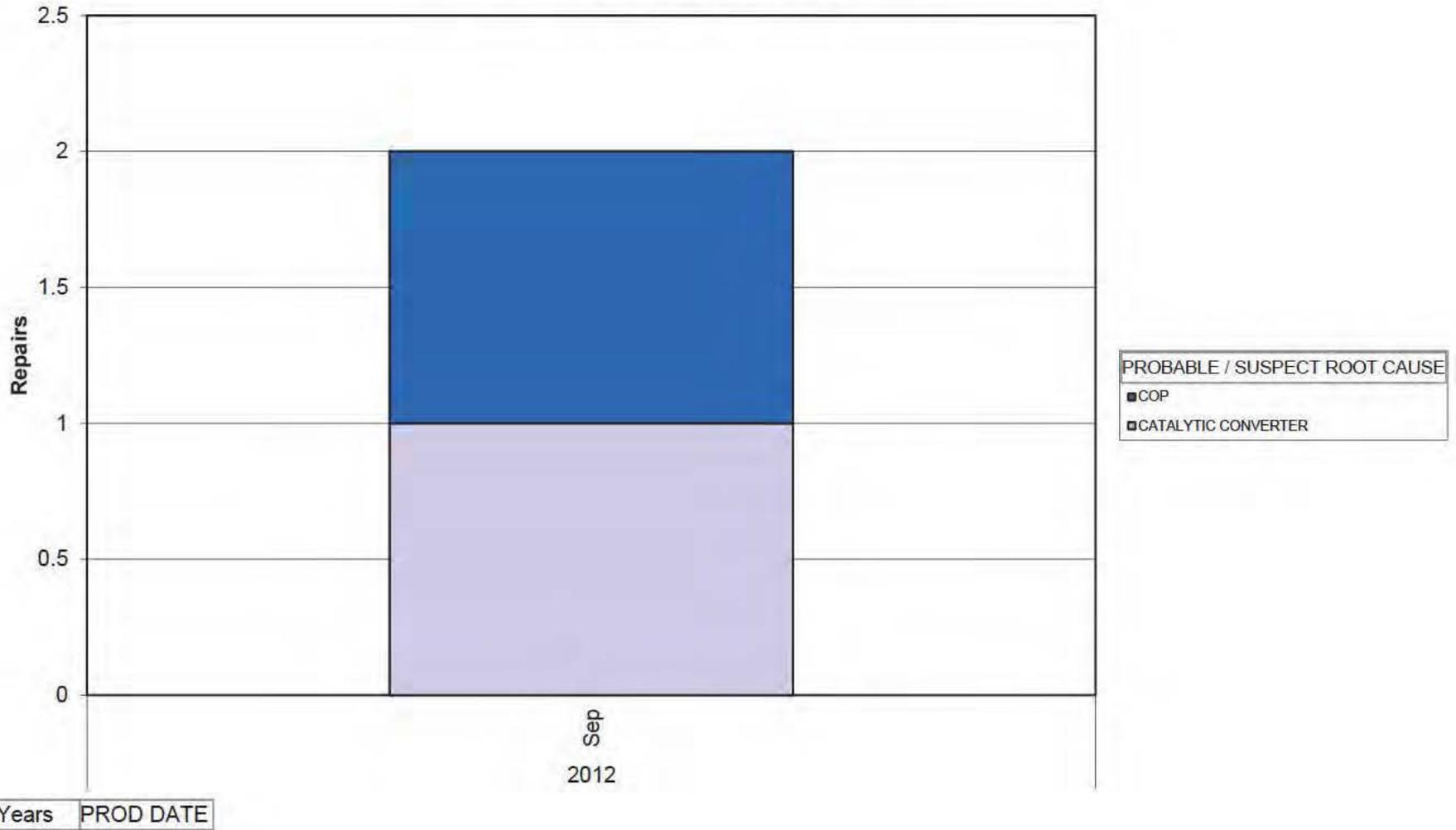


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MODEL YEAR|ENGINE CODE|TRANS CODE|ASSY PLANT|PART NUMBER BASE|VFG CODE|LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
AWS Load Date: 11/9/12



Mike Steslicki  
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MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

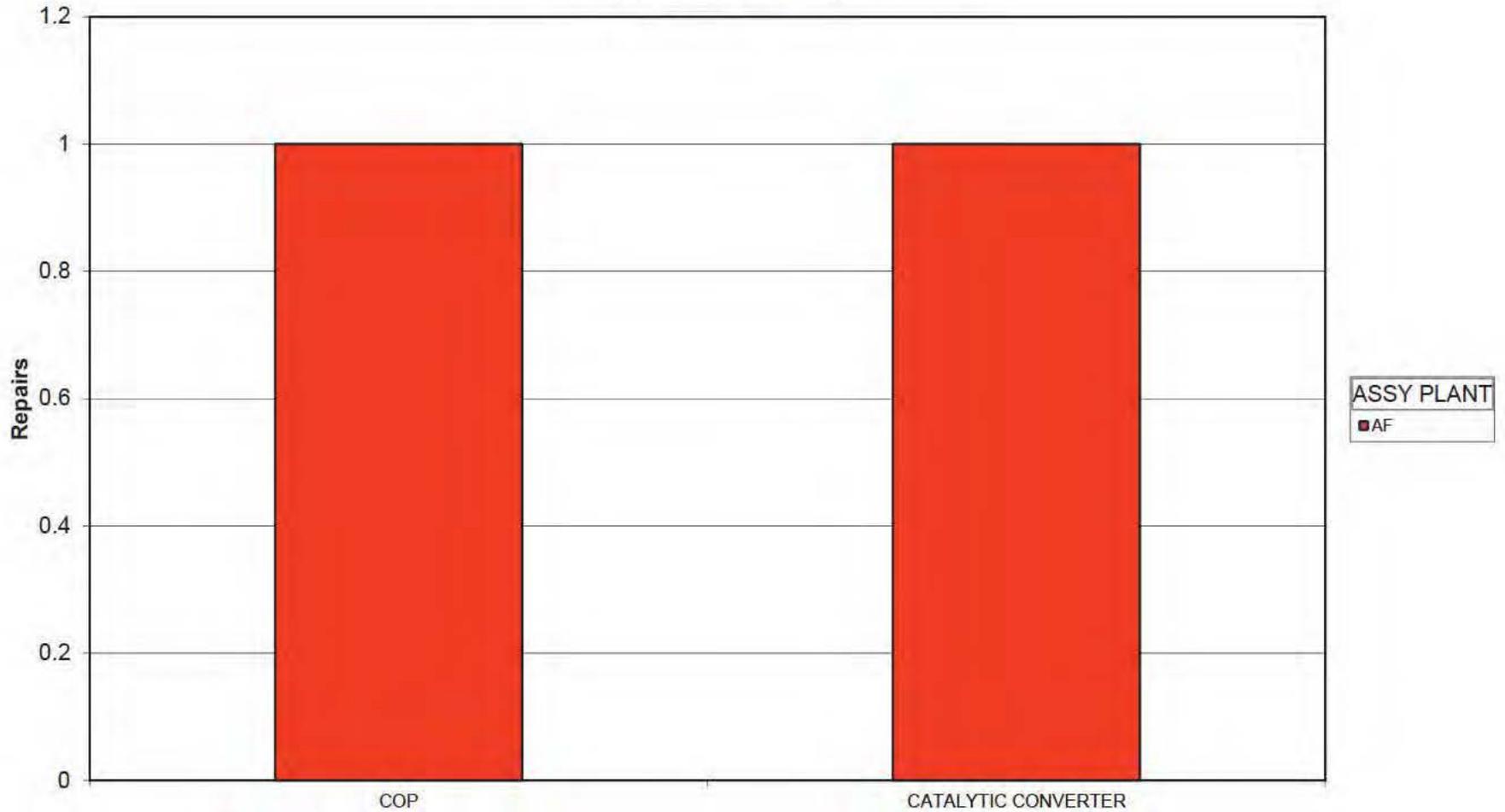
Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	CATALYTIC CONVERTER
2012	Sep	1
Grand Total		1

COP	Grand Total
1	2
1	2

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
AWS Load Date: 11/9/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT	
PROBABLE / SUSPECT ROOT CAUSE	AF	Grand Total
COP	1	1
CATALYTIC CONVERTER	1	1
Grand Total	2	2

## 2012 MY 3.5L GTDI P415 Misfire Claims

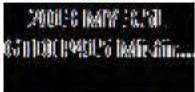
PROBABLE/SUSPEC ROO CAUSE	LEAD RESPONSIBLE AC IWI Y	GCO S REPOR	DEL Y	VIN	R #	H CLE LH C N	NE C ANS CC	ASSY PLAN	PROD DA E	WARRAN Y S AR DA E	DEALERSHIP	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERIAL COS	O AL COS	S A E/ PROVINCE	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	R A R C	CC	PT	CLAIM BINNED FUNC ION											
COP	ENGINE	NA	2013	1F1FX1ETSD		T/F6	F/B/A	T/KW	T/C3	AF	20-Sep-12	C. HARPER FORD, INC.	7#B	3	7-Nov-12	-1	13	\$68.88	\$108.50	1	PA	XX	DS	TEST	CODE P0301-POWER BALANCE TEST.	CUSTOMER STATES ENG	S	1	V52	4	0	PT C&C				
CATALYTIC CONVERTER	EXHAUST	NA	2013	1F1FW1ETXD		T/F6	F/B/A	T/KW	T/C3	AF	18-Sep-12	5-Oct-12	C. & M FORD SALES, INC.	11#E	3	5.00E 212	2	22-Oct-12	1	2.70	\$ 0 .80	\$51 .99	1	PA	MN	#	V	VERIFIED CHECK ENGINE	BANK ONECAT. BANK TV	CHECK ENGINE LIGHT TR	S	1	V29	4	0	PT C&C

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Thursday, April 04, 2013 2:10 PM  
**To:** Ahmed, Masood (M.); Andersen, Erik (E.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Curtis, Andrew (A.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Jabbour, Paul (P.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (4/2/13 - 4/4/13)

**Four new claims from the last **three** days**

- (2) Spark Plug
- (1) COP
- (1) Catalytic Converter

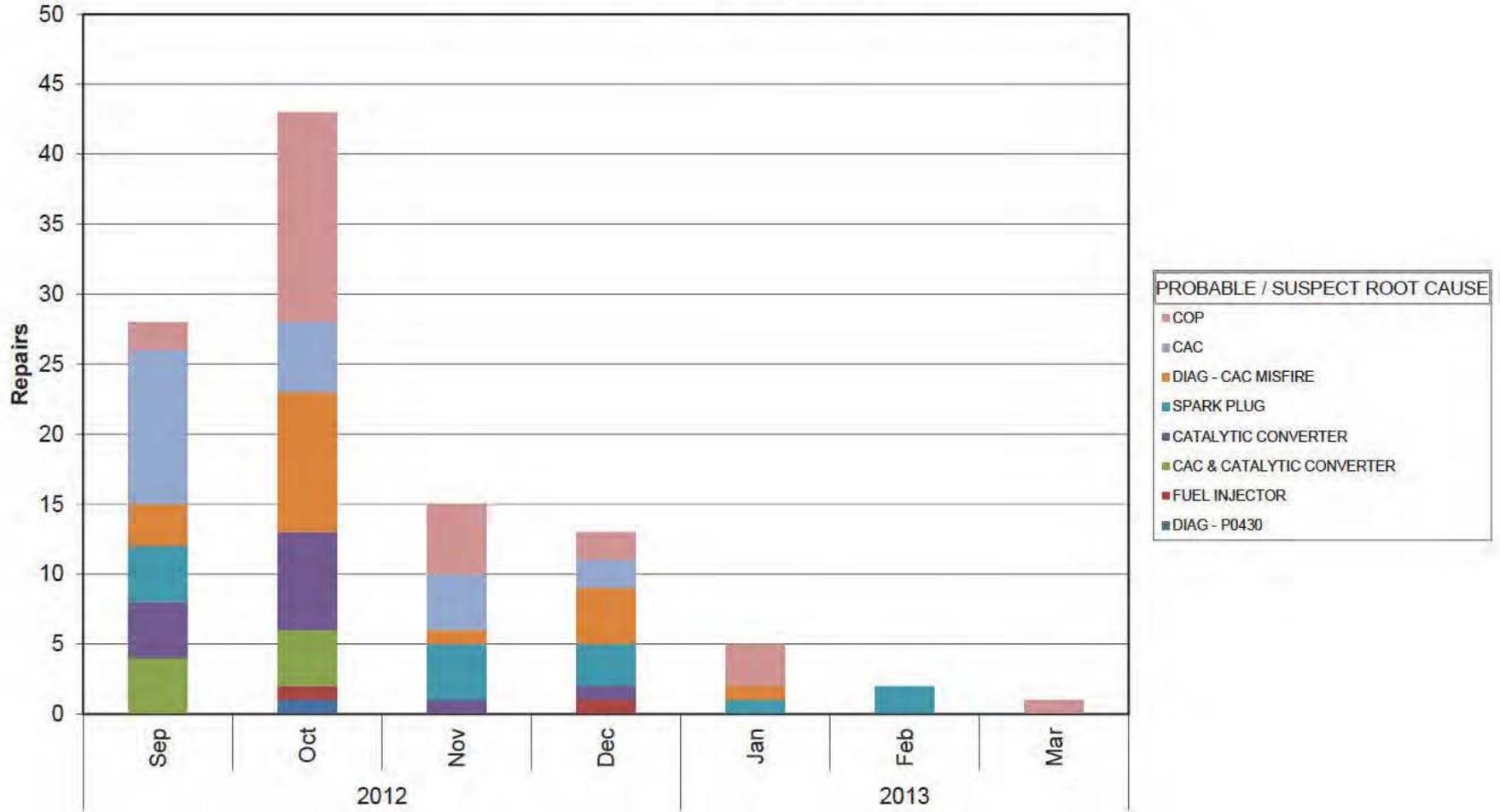


Mike Steslicki  
Quality Analyst  
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MODEL YEAR|ENGINE CODE|TRANS CODE|ASSY PLANT|PART NUMBER BASE|VFG CODE|LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
 AWS Load Date: 4/3/13



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - P0430
2012	Sep	1
	Oct	
	Nov	
	Dec	
2013	Jan	
	Feb	
	Mar	
Grand Total		1

FUEL INJECTOR	CAC & CATALYTIC CONVERTER	
1	4	4
1		
2		8

CATALYTIC CONVERTER	SPARK PLUG
	4
	7
	1
	1
	4
	3
	1
	2
	13
	14

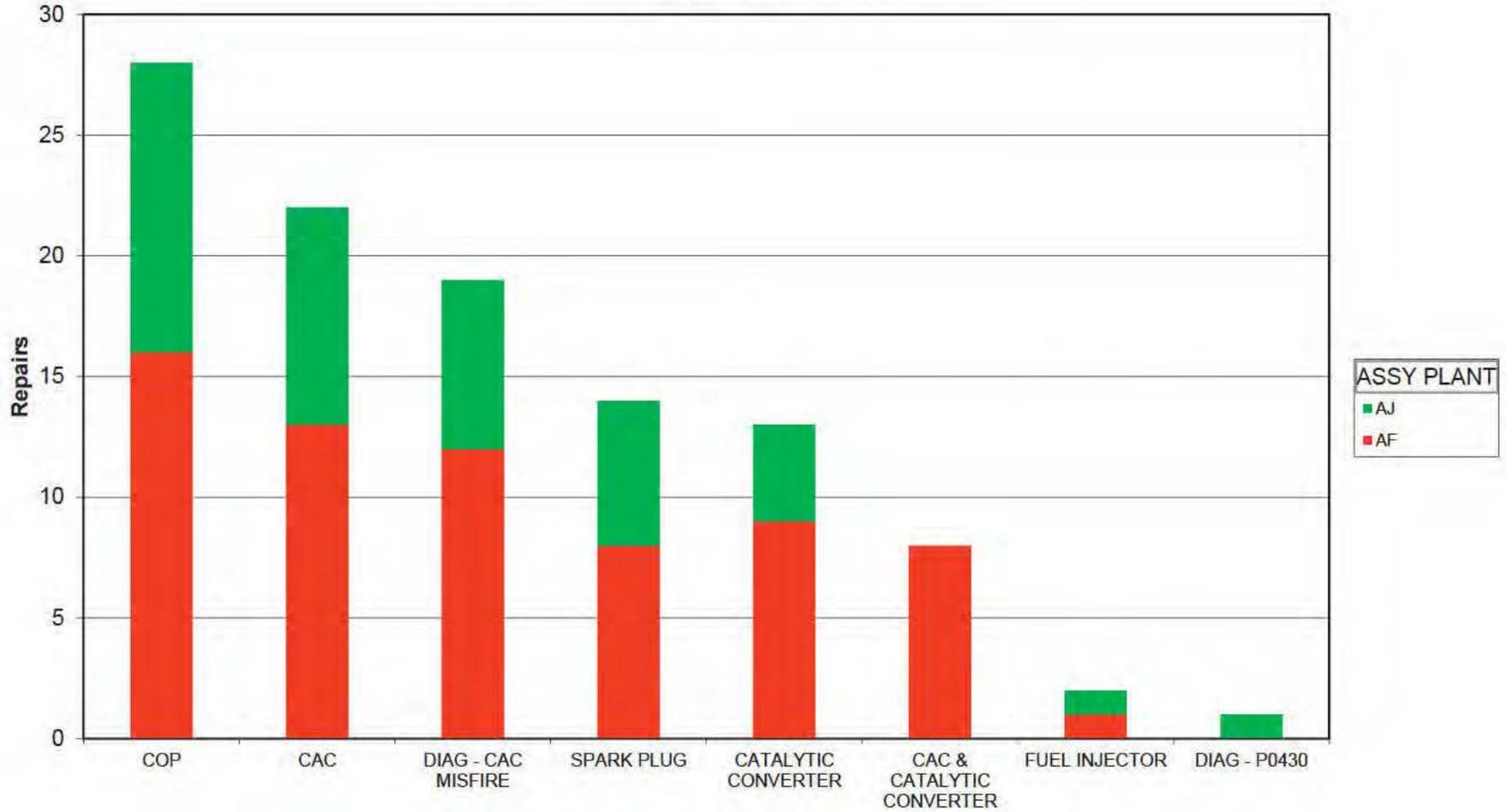
DIAG - CAC MISFIRE	CAC	
	3	11
	10	5
	1	4
	4	2
	1	
	19	22

COP	Grand Total
2	28
15	43
5	15
2	13
3	5
	2
1	1
28	107

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
 AWS Load Date: 4/3/13



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
COP	16	12	28
CAC	13	9	22
DIAG - CAC MISFIRE	12	7	19
SPARK PLUG	8	6	14
CATALYTIC CONVERTER	9	4	13
CAC & CATALYTIC CONVERTER	8		8
FUEL INJECTOR	1	1	2
DIAG - P0430		1	1
Grand Total	67	40	107



## 2012 MY 3.5L GTDI P415 Misfire Claims

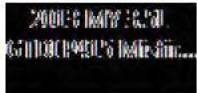
PROBABLE / SUSPECT / BDD CAUSE	LEAD RESPONSIBLE AC NO Y	PAR DISPOSI DN	ODDS REPAIR	DEL YR	VIN	VEHICLE LI	IN	NECONS CD	ASSY PLAN	PROG DA S	WARRANT Y	DEALERSHIP	PAR NUMBER	REPAIR DR E	HE	RELEASE	MA ENAL	O AL	R A S	R X # 1	PROVINCE	ECN COMMENT 1	ECN COMMENT 2	CHG OTHER COMMENT	CL	AL	PC	CS	CF	CLA R BINNED FUNC DN			
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	2013	1PFW1E1021	1	198	F	1	1	1	DAVE SANGLAR FORD, NC	3306 212 0	13-Mar-13	2	5135	3883	19650	1	1	MO	SELF TEST CODE P030 RUN DABIS FEB 12-11-13	CUSTOMER STATES CH	4	1	1	1	1	1	1	1		
CAC	COOL NG	NA	DOCS0001	2013	1PFW1E1101	1	198	F	1	1	1	CAPITAL FORD LINCOLN OF WLM V	3306 212 0	28-Mar-13	2	3088	3705	133629	1	1	NC	RETRIEVED CODES FORD. FORD. FORD. REPLACE C O W/PLE ON LONG DR	CUSTOMER STATES CH	4	1	1	1	1	1	1	1		
COF	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	PASS ROBLES FORD	1252 1	14-Mar-13	2	2	3	36	05	132286	1	CA	VERIFY CONSUMPTION. PERFORM RELATIVE TO	CUSTOMER STATES CH	4	1	1	1	1	1	1		
COF	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	ROCHESTER FORD	1252 1	14-Mar-13	5	018	85	05	11355	1	1	MI	RAN GASS NO TIRE FULL TECH 2/18/13	C-USE W/IN ACCELERAT	4	1	1	1	1	1	1		
FUEL INJECTOR	ENG NE	NA	DOCS0000	2013	1PFW1E1101	1	198	F	1	1	1	BELL FORD	39 681	11-Mar-13	1	8	0	309	06	11381	1	MI	DIAG AND VERIFY TO PRELIM. GOING DOWN UNDER W/IN CURT 81	VEHICLE HANDLING	4	1	1	1	1	1	1		
DIAG - CAC MISFIRE	COOL NG	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	JACOBSON FORD SALES LTD	13480 1	7-Mar-13	-1	9	80	00	0	1	1	MI	DIAG FOR CEL FORDS. RETAIN SYSTEM FOR CLAR	DRIVEABILITY/CELL REPA	4	1	1	1	1	1	1		
COF	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	DOVEY FORD	1252 1	21-Mar-13	3	207	158	01	11170	1	1	IA	FAILED #1 IGNITION COIL. CO TESTED HAS CODE	CUSTOMER STATES CH	4	1	1	1	1	1	1	1	
CATALYTIC CONVERTER	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	ROGART FORD	3306 212 0	14-Mar-13	5	1971	1226	01	13	0	1	MI	SELF TEST KNOX (EL) BANK TWO IS CAT MISC	CUSTOMER STATES CH	4	1	1	1	1	1	1		
SPARK PLUG	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	BRANSON FORD SALES LIMITED	12 06 1	14-Mar-13	-1	87	85	19	1191	01	1	1	MI	SOVA VEHICLE FOR CODES. DIAGNOSE AND REPAIR	MISC. VEH CLS WAS STA	4	1	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	GREENSBORO FORD INC	13306 212 0	21-Mar-13	-1	11	1775	38	1688	1	1	MI	FEB 13-13 REPAIR PER 108 121-13	CUSTOMER STATES CH	4	1	1	1	1	1	1	1	
CAC	COOL NG	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	INTERSTATE FORD, INC	39 778 0	21-Mar-13	2	2622	1216	82	338	37	1	1	MI	DATA REC MONITORED PIDS P REPORT TEST POWER	CUSTOMER STATES CH	4	1	1	1	1	1	1	
DIAG - CAC MISFIRE	COOL NG	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	BOOK IS FORD SALES, INC	DIAG 1	24-Mar-13	3	288	1030	119	0	0	1	1	MI	RAN KS SYSTEM SELF TOWER TO MONITOR SITUATION	NO POWER ON ACC	4	1	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	NA	DA E100	2013	1PFW1E1101	1	198	F	1	1	1	GREAT LAKE FORD OF LINDSINGTON	3306 212 0	31-Mar-13	3	7088	1266	06	1373	3	1	1	MI	REC TEST FING CODES. P030 CAT EFF CODE NO	CUSTOMER STATES CH	4	1	1	1	1	1	1	1
COF	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	ARTESIA FORD SALES	11208 0	11-Mar-13	1	775	158	06	116	41	1	1	MI	CONFERRED CUSTOMERS CONCERN-PERFORMED E	CUSTOMER STATES CH	4	1	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	HAIR CITY FORD, INC	3306 212 0	18-Mar-13	1	1371	1306	00	18	1508	1	1	MI	BASIC READY CODE. TO RAN REC TEST DOL AT ALL	CUSTOMER STATES CH	4	1	1	1	1	1	1	
DIAG - CAC MISFIRE	COOL NG	NA	DOCS0007	2013	1PFW1E1101	1	198	F	1	1	1	HOMETOWN SERV CL LTD	0463 1	21-Mar-13	-1	29	39	00	1	2	21	1	1	MI	SCAN ETC. FOUND CODES. FORD. FORD. CHECK	ENGINE LIGHT	4	1	1	1	1	1	1
CAC & CATALYTIC CONVERTER	COOL NG	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	EXPRESSWAY FORD	3306 212 0	24-Mar-13	2	1701	882	21	1688	0	1	1	MI	SETTING CHECK FOR DTC'S. REPLACE THE CHARGE	S CHECK ENGINE LIGHT	4	1	1	1	1	1	1	
DIAG - CAC MISFIRE	COOL NG	NA	DOCS0001	2013	1PFW1E1101	1	198	F	1	1	1	CHATELAIN FORD LLC	0463 1	24-Mar-13	-1	33	8	00	0	0	1	1	MI	WIPY PERFORMED INSPECTION UNDER INVESTIGAT	CUSTOMER STATES CH	4	1	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	FIVE STAR FORD LINCOLN	13306 212 0	14-Mar-13	2	7608	1313	02	3	205	0	1	1	MI	DIAG FOUND THE WOULD PO 30 CAT EFF CENCY	CUSTOMER STATES CH	4	1	1	1	1	1	1
COF	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	ODE FORD LINCOLN	12108 0	24-Mar-13	1	1877	24	05	1158	11	1	1	MI	CONFERRED CONCERN. FORD. RAN GASS	DIAG FOUND CAT	4	1	1	1	1	1	1	
SPARK PLUG	ENG NE	NA	NA	2013	1PFW1E1101	1	198	F	1	1	1	WANNET FORD, NC	12 10 1	24-Mar-13	-1	12	35	11	366	2	1	1	MI	CONFIRMED AND TESTED. TO CORRECT ON ON	AT THE CHECK ENGINE LIGHT	4	1	1	1	1	1	1	
SPARK PLUG	ENG NE	NA	DOCS0000	2013	1PFW1E1101	1	198	F	1	1	1	ITINA FORD LINCOLN OF ROUSE	12 10 1	30-Mar-13	-1	20	33	00	119	8	1	1	MI	DIAGNOSIS STATES VEHIO ALL 3 PLUGS AND FOUND	SALEMEN STATES VEH	4	1	1	1	1	1	1	

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, June 07, 2013 11:24 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Curtis, Andrew (A.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Jabbour, Paul (P.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (6/7/13)

**Four new claims today**

- (2) Catalytic Converter
- (1) CAC & Catalytic Converter
- (1) Spark Plug

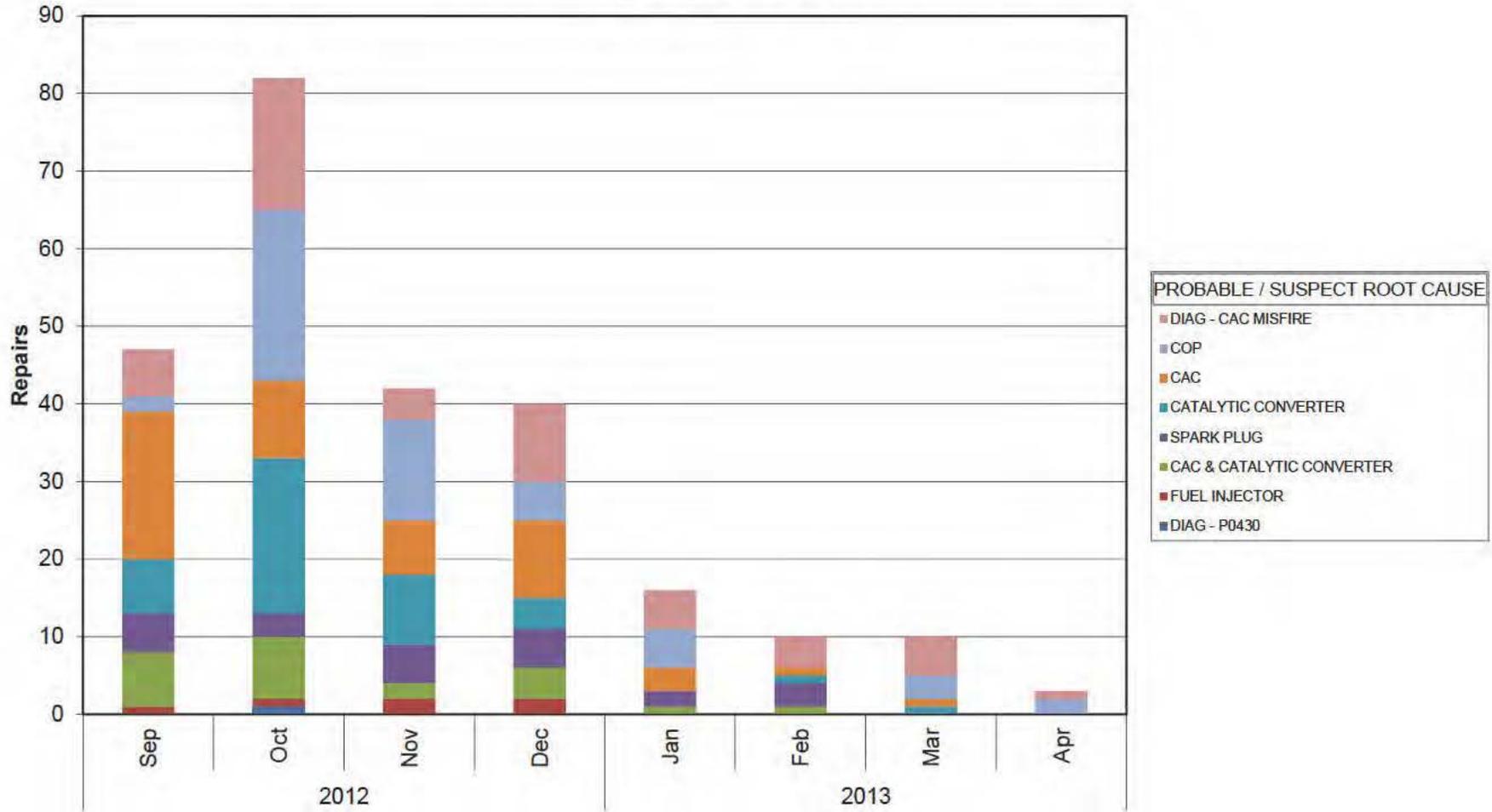


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR | ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 6/6/13**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - P0430
2012	Sep	1
	Oct	
	Nov	
	Dec	
2013	Jan	
	Feb	
	Mar	
	Apr	
Grand Total		1

FUEL INJECTOR	CAC & CATALYTIC CONVERTER
	7
	8
	2
	4
	1
	1
6	23

SPARK PLUG	CATALYTIC CONVERTER
	5
	3
	5
	5
	2
	3
	23

7  
20  
9  
4  
  
1  
1  
  
42

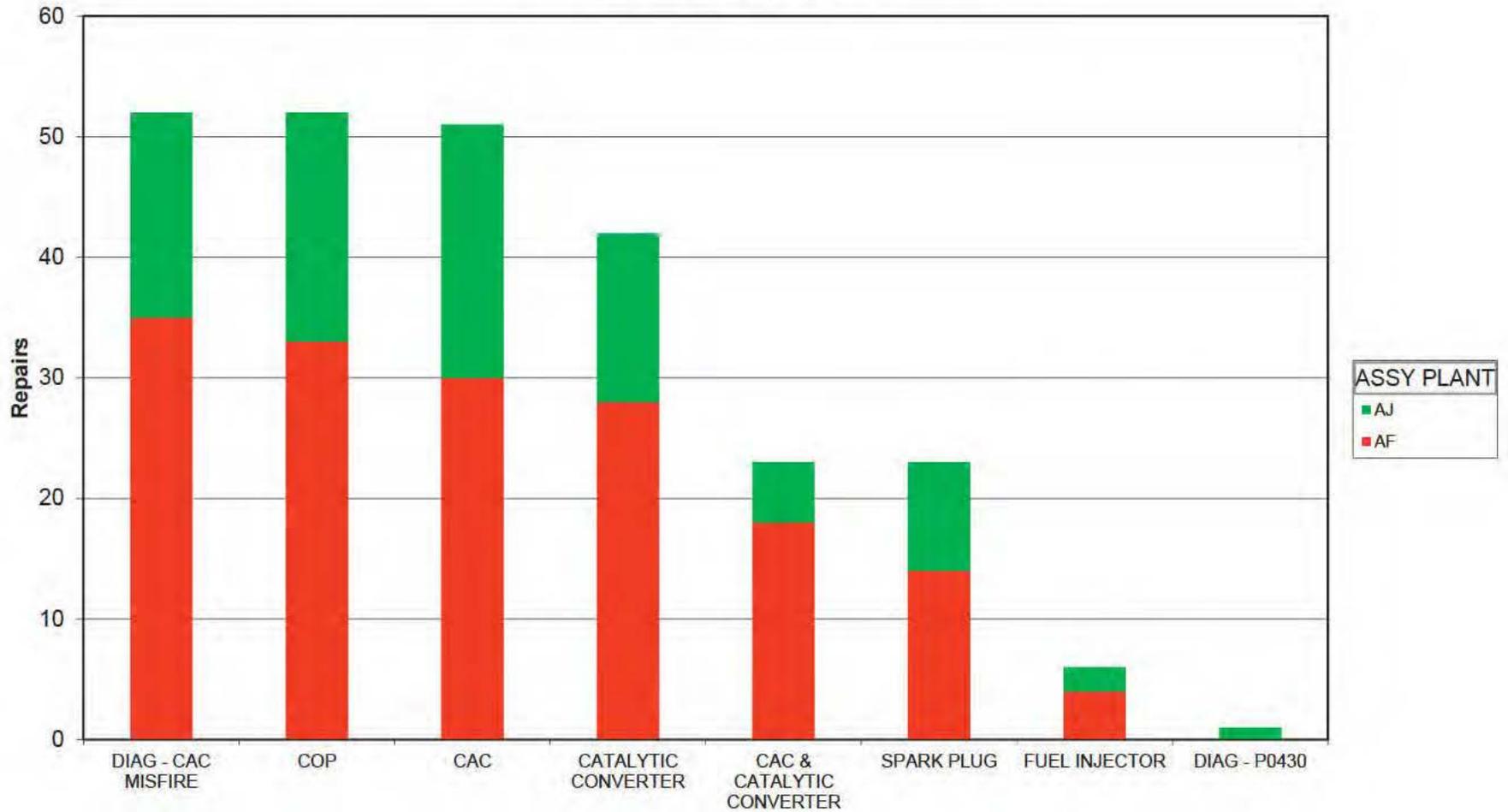
CAC	COP	
	19	2
	10	22
	7	13
	10	5
	3	5
	1	
	1	3
		2
	51	52

DIAG - CAC MISFIRE	Grand Total
6	47
17	82
4	42
10	40
5	16
4	10
5	10
1	3
52	250

MODEL YEAR | ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12  
 AWS Load Date: 6/6/13



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
DIAG - CAC MISFIRE	35	17	52
COP	33	19	52
CAC	30	21	51
CATALYTIC CONVERTER	28	14	42
CAC & CATALYTIC CONVERTER	18	5	23
SPARK PLUG	14	9	23
FUEL INJECTOR	4	2	6
DIAG - P0430		1	1
Grand Total	162	88	250

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPIC ROO CAUSE	LEAD RESPONSIBLE AG WLY	PAR DISPOSI ON	GDIS REPOR	DEL YE	VIN	HICLE U	N	NE CONS C	ASSY PLAN	PRO DA E	WARRAN Y	DEALERSHIP	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERAL	O AL	S A E/	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S 3	A	R	C	COLLEC	FLA MMINED FUNC ON		
COP	ENG/NE	Part tagged by Steve S ddal	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	20-Sep-12	C HARPER FORD	12029	7-Nov-12	-1	13	558.88	\$108.50	1	PA	EXISTS TEST CODE P0301 POWER BALANCE TEST	CUSTOMER STATES ENG	8	0	0	0	PT CAC		
CATALYTIC CONVERTER	EXHAUST	Part tagged by Jas Fodera	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	18-Sep-12	C & M FORD SALES, INC.	5302	22-Oct-12	-1	2	70	\$ 0.60	\$11.50	1	MN	VERIFIED CHECK ENGINE BANK ONE/CAT. BANK TW	CHECK ENGINE LIGHT	8	0	0	0	PT CAC	
COP	ENG/NE	COP & spark plug tagged 11/19/12 #4-0262578 & 026263791. Parts returned 11/19/12.	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	17-Oct-12	TRI STAR FORD OF TYRONE	12029	9-Nov-12	-1	9	86	\$5	\$15.93	1	PA	EXTECH PERFORMED SELF TEST, POWER BALANCE,	CUSTOMER TEST DROVE	8	0	0	0	PT CAC	
DIAG - CAC MISFIRE	COOL NG	No parts rep used on this claim. Further data is are in GDIS report. Submitted against the ship 12/12/12. Part returned 12/20/12.	CLOBX025	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	21-Sep-12	TOWN FORD LINCOLN	8	8-K775	70	-Dec-12	-1	115	\$0.00	\$136.59	1	WA	CHECKED AND FOUND DTCS P0300, P3030	CUSTOMER STATES THAT	8	0	0	0	PT CAC
COP	ENG/NE	COP & spark plug tagged 12/19/12 by S wa 9 ddal.	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	2 Oct-12	WESTLAND FORD	12029	7-Dec-12	-1	197	558.88	\$138.19	1	UT	FOUND #3 IGNITION COIL AND FOUND #3 CYLINDER	CUSTOMER REPORTS EN	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	3 Oct-12	HIGHLAND FORD SALES LIMITED	12029	27-Dec-12	1	1038	577.72	\$1	1	NS	REC TEST CODES P0301 & P0311 #2 COIL MISF	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	CLRD0001	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	20-Oct-12	SUNNYSIDE FORD LINCOLN	12029	13-Dec-12	2	5511	\$6	\$5	1	CA	CONDUCTED A VERIFIED CONCERN, TESTED & PUL	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	CLC04015	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	29-Sep-12	OWATONNA FORD LINCOLN	DIAG	15-Dec-12	2	7660	\$0.00	\$ 0.25	1	MN	CHECK FOR CODES DID HAVE ANY CODES CHECK	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
CATALYTIC CONVERTER	EXHAUST	Part tagged 12/19/12 by Jas Fodera	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	2-Sep-12	POWER FORD LINCOLN	5302	12-Dec-12	-1	583	\$300.63	\$ 0.12	1	OR	FRAN EEC TEST-PO 30 MEMORY KODC PASS-KO	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
DIAG - PO 30	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	8 Oct-12	TOWN & COUNTRY FORD	DIAG	12-Dec-12	2	516	\$0.00	\$ 0.29	1	AL	PULLED CODES PO 30 DID NOT SEE ANYTHING WR	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	18-Sep-12	JERRY FORD SALES LTD	8-K775	13-Dec-12	2	629	\$313.03	\$ 70.75	1	MI	555-VERIFY EEC MIL ON KODC/PASS-KODC/P0300	CHECK ENGINE LAMP ON	8	0	0	0	PT CAC		
COP	ENG/NE	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	5-Dec-12	UTFRING FORD, INC.	8-K775	5-Dec-12	2	802	\$232.10	\$39.3	1	IN	RETRIEVED CODE P0300 REPLACED CHARGE AIR	CUSTOMER STATES THAT	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	28-Nov-12	GROTON FORD, LLC	12029	2-Jan-13	1	1386	558.88	\$99.88	1	IN	SD VEHICLES MISS NG EEC TEST CODE P0301 R	VEHICLE IS MISSING NG	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	10-Oct-12	LUTHER FAMILY FORD	5302	9-Jan-13	3	5957	\$0.00	\$85.62	1	IN	ND CHECKED FOR CODES, NULLED IN MODE & C	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	25-Sep-12	ACCESS FORD LINCOLN	5302	9-Jan-13	2	187	\$511.25	\$62.9	1	TX	CHECK TO BE CONFIRMED SWAPT #2 CYLINDR	RUNS ROUGH AND	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	10-Oct-12	TOWER MOTOR COMPANY	8-K775	2-Dec-12	1	889	\$218.02	\$29.67	1	OR	PERFORMED DIAG PASS, REMOVED AND REPLAC	CUSTOMER STATES THE	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	25-Sep-12	LAKE CITY FORD LINCOLN	5302	9-Jan-13	-1	50	\$5.17	\$89.90	1	IN	DIAGNOSTIC LIGHT ON SCAN DTC P0300 PER	CHECK ENGINE LAMP ON	8	0	0	0	PT CAC		
CAC & CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	24-Oct-12	PARKS FORD OF WESLEY CHAPEL	5302	21-Dec-12	1	50	\$176.62	\$ 0.2	1	FL	VERIFY CONCERN PERFORMED TSB REPLACED C	USTOMER STATES CHE	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	1-Dec-12	STIVERS FORD LINCOLN	8-K775	11-Jan-13	1	1	\$ 3	\$216.62	\$29.65	1	IA	RAN SELF TEST, NO CODES, PER TSB 12-11-15	RECUST STATES PULLED CO	8	0	0	0	PT CAC	
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	28-Sep-12	ED SHIRLING FORD INC.	8-K775	9-Jan-13	1	1259	\$218.62	\$30.72	1	AL	CONFIRMED COMPLAINT, RAN EEC SELF TEST, CO	CK ENGINE LIGHT ON	8	0	0	0	PT CAC		
CAC & CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	Oct-12	ROD BAKER FORD SLS INC	8-K775	1-Jan-13	1	230	\$ 7.52	\$66.19	1	IN	L VERIFIED MIL ON, PO 30, FOLLOWED TSB 12-11-15	CK ENGINE LIGHT ON	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	DAKE1003	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	9-Nov-12	BOB BIDDING FORD INC	8-K775	1-Jan-13	1	152	\$0.00	\$ 0.79	1	IN	L TEST DRIVE TO VERIFY CONCERN PERFORMED M	Customer Shows VEHICLE	8	0	0	0	GOOD FUEL ECONOMY		
COP	ENG/NE	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	18-Nov-12	EMBURK FORD SALES LTD.	12029	10-Jan-13	-1	16	\$60	\$15	1	IN	ON HARD TEST INSPECTED FOLSR	CHECK FOR MISFIRE	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	9-Oct-12	FRASER FORD SALES INC.	8-K775	16-Jan-13	3	7166	\$0.00	\$179.80	1	IN	ON DIS SCAN MEMORY CODES BACK PREVIOUS IN SP	TRAVELING ON HWY IN	8	0	0	0	PT CAC		
CAC & CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	9-Nov-12	HEXSON AUTO SALES	8-K775	31-Dec-12	2	3166	\$200.16	\$31.76	1	IN	LA TEST DRIVE, RAN EEC SC AND RETESTED, SH	OWED TO STOP CHECK EN	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	24-Sep-12	SCARBOROUGH FORD	8-K775	27-Dec-12	2	2906	\$312.92	\$241.99	1	IN	LA VERIFY CONCERN LIGHT ON SCAN DTC P0300 PER	CHECK ENGINE LAMP ON	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	DARPN003	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	2-Oct-12	GEORGE COLEMAN FORD	124650	16-Jan-13	1	688	\$0.00	\$86.52	1	IN	SC HARD TEST, RUN DIS TEST, QUOTE FOR PCM CALIB	THE CUSTOMER STATED	8	0	0	0	PT CAC		
CAC & CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	28-Sep-12	LEIF JOHNSON FORD	12029	1-Jan-13	1	1118	\$89.88	\$1	1	TX	MEEC TEST P0306 REPLACE BURNED OUT #12 05	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	DADEP017	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	26-Oct-12	MCCORMICK MOTORS, INC.	8-K775	1-Jan-13	2	2237	\$0.00	\$250.18	1	IN	SD MONITOR CODES, CONTA INSTRUCTED BY TECHNICI	ENGINE WARM	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	21-Nov-12	SEAN'S FORD	5302	28-Dec-12	2	658	\$29.99	\$66.36	1	IN	DIAGNOSTIC LIGHT ON SCAN DTC P0300 PER	CUSTOMER STATES CHE	8	0	0	0	PT CAC		
CAC & CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	9-Nov-12	MIKE FITZPATRICK FORD, INC.	5302	28-Jan-13	3	71	\$ 5	\$92.38	2	IN	GA PERFORMED EEC SELF TEST, RET CODES P0300,	INSTANT SOP-CHECK EN	8	0	0	0	PT CAC		
CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AF	1-Oct-12	BAYVIEW FORD	5302	29-Jan-13	2	602	\$300.63	\$ 74.17	2	IN	TX SELF TEST, EEC CODE POINT AFTER EXHAUST CAT	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	7-Dec-12	HOMETOWN TRAVEL LTD	DIAG	28-Jan-13	-1	15	\$0.00	\$ 3.00	1	MI	MB SCAN EEC, FOUND CODES P0300/P0306/12	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	28-Dec-12	SOMORA FORD	DIAG	28-Jan-13	2	602	\$0.00	\$21.72	0	IN	CA SCAN FOR CODES, NON STORED, CHECK OASIS,	MMALFUNCTION INDICATED	8	0	0	0	PT CAC		
COP	ENG/NE	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	30-Oct-12	ASSOL MOTORS (1988) LTD	12029	28-Dec-12	2	2513	\$133.97	\$59.5	1	IN	BC VERIFY CONCERN TRINDERS #1 AND #2 REAS	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
FUEL INJECTOR	EXHAUST	N/A	DARCR1002	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	Oct-12	TOUSLEY FORD, INC.	8-K775	17-Jan-13	1	79	\$ 8	\$ 2,266.00	7	IN	MB INSPECTED VEHICLE, PO NECTORS 1 AND 2 TO	ENGINE IDLES LOW AND	8	0	0	0	PT CAC		
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	27-Sep-12	FAIRWAY FORD	8-K775	16-Jan-13	2	617	\$218.02	\$296.67	1	IN	OH DIAGNOSE CONCERN DRIFTS AIR COOLER, INSTA	S THAT THE CHECK ENGE	8	0	0	0	PT CAC		
COP	ENG/NE	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	25-Oct-12	JIM BASS FORD, INC.	8-K775	11-Jan-13	2	278	\$218.62	\$296.67	1	IN	TX RETRIEVE DTC P0300, P0300, PERFORM M	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
COP	ENG/NE	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	8-Jan-13	MARYSVILLE FORD	12029	25-Jan-13	-1	5	\$68	\$5	1	WA	FOUND NUMBER, CYLINDR	CHECK ENGINE LIGHT ON	8	0	0	0	PT CAC		
COP	ENG/NE	N/A	DAZD088	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	18-Sep-12	L L L MOTOR CO., INC.	12029	28-Jan-13	1	1917	558.88	\$ 2.88	1	UT	TEST TEST KOER PASSED, REPLACE SUPPORTS C	CHECK ENGE NE LIGH	8	0	0	0	PT CAC		
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	18-Sep-12	DAN WIEBOLD FORD	12029	31-Jan-13	1	5963	\$6	\$5	\$187.59	1	IN	ID VAN MISFIRE CONCERN NO SWAP PARTS BACK	RECUST STATES WHEN	8	0	0	0	PT CAC	
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	26-Oct-12	DON DAVIS FORD LINCOLN	12029	2-Feb-13	2	3110	\$68.88	\$11.53	1	IN	TX VERIFIED CUSTOMER C -H023 -CHANGED GIN	CUSTOMER STATES VEN	8	0	0	0	PT CAC		
CAC	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	29-Sep-12	CHARLES GABLES FORD	8-K775	30-Jan-13	1	1007	\$218.62	\$296.67	1	IN	TX VERIFIED MIL, PULLED PRT	CUSTOMER STATES MIL	8	0	0	0	PT CAC		
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FTFW1ET30	T/F6	F	TKW	T/C3	AJ	13-Oct-12	8E SHORE AND KOLLER, INC.	8-K775	18-Jan-13	2	29	7	\$212.22	\$322.22	2	IN	PA INTERCOOLER HAD MORHER USE INSTRUCTIONS	OWNER STATES DURING						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE/SUSPIC ROO CAUSE	LEAD RESPONSIBLE AG WY	PAR DISPOSI ON	ODIS REPOR	DEL YR	VIN	HICL E	N	NE CENS CO	ASSY PLAN	PROD DA E	WARRAN Y	DEALERSHIP	U	P	PAR NUMBER	REPAIR DA E	IS	MILEAGE	MA ERAL COS	O AL COS	R S	S A E /	ECH COMMEN S 1	ECH COMMEN S 2	CUS OMER COMMEN S	S A R	C	COLLEC	FLA MMINED FUNC ON		
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	28-Sep-12	11-Dec-12	DAVE SINCLAIR FORD, INC.	13-Mar-13	1	6135	8663.9	9796.56	1	N	MD	#PERF TEST CODE P30 RUN GASIS TSB 12-11-15	CUSTOMER STATES CHE	1	1	1	1	1	
CAC	COOL NG	N/A	DDCG001	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	12-Nov-12	Jan-13	CAPITAL FORD LINCOLN OF WILM N	18-Feb-13	2	6038	3276.05	3336.29	1	N	NC	#RETRIEVED CODES POSSB P0306 POSSB REPLACED S W/WHILE ON LONG DR	CUSTOMER STATES CHE	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	14-Dec-12	4-Feb-13	PASO ROBLES FORD	11-Mar-13	2	2	9	956	9156.89	1	N	CA	#DIAG CONCERN PERFORM RELATIVE C	CUSTOMER STATES CHE	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	30-Oct-12	9-Nov-12	ROCHESTER FORD	18-Mar-13	5	918	86	65	8136.81	1	N	MN	#RAN GASIS NO TSB FULLY TECH 2/16/13	CUSTOMER STATES CHE	1	1	1	1	1
FUEL INJECTOR	COOL NG	N/A	DDCKA008	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	10-Jan-12	28-Feb-12	BELL FORD	11-Mar-13	7	0	5075.56	5198.81	1	N	NJ	#DIAG AND VERIFY DEFECT GOING DOWN	CUSTOMER STATES CHE	1	1	1	1	1	
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	8-Dec-12		JACOBSON FORD SALES LTD.	7-Mar-13	1	9	50.00	50.00	1	N	BC	#DIAG FOR CEL P0650, PO TAKE SYSTEM FOR LEA	DRIVEABILITY/CEL REPA	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	31-Oct-12	31-Dec-12	DEWEY FORD	21-Mar-13	3	2337	358.88	5131.79	1	N	IA	#FAILED #1 IGNITION COIL, BEST TESTS HAVE	CUSTOMER STATES CHE	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	8-Oct-12	25-Oct-12	ROCKFORD FORD	14-Mar-13	5	19241	2592.99	3199.8	1	N	OH	#PERF TEST KOSER 85 BANK TWO 02 CAT MON	CUSTOMER STATES CHE	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	12-Sep-12	15-Sep-12	GREENWAY FORD INC.	21-Mar-13	5	611	5773.38	5688.1	1	N	PA	#TSB 12-11-15 REPAIR PER TSB 12-11-15	CUSTOMER STATES CHE	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	18-Sep-12	1-Feb-13	INTERSTATE FORD, NC	8-Feb-13	2	2622	5216.62	538	37	1	N	OH	#DIAECC MONITORED PIDS P MONITOR TEST POWER	CUSTOMER STATES CHE	1	1	1	1	1
DIAG - CAC MISFIRE	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	28-Dec-12	18-Jan-13	GOOD N FORD SALES, INC.	21-Mar-13	3	298	30.00	5128.20	1	N	IA	#RAN IDS SYSTEM SELF P MONITOR SYSTEM	HAD NO POWER ON ACC	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	8-Oct-12	11-Nov-12	GREAT LAKES FORD OF LINDEN	31-Jan-13	3	7099	3292.99	3373.8	1	N	MI	#PERF TEST F2ND CODE P30 RUN GASIS	CUSTOMER STATES CHE	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	29-Oct-12	21-Feb-13	ARTESIA FORD SALES	1-Mar-13	1	773	558.88	516	81	1	N	NM	#VERIFIED CUSTOMERS CONCERN PERFORMED E	CUSTOMER STATES CHE	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	18-Nov-12	31-Dec-12	HUBB CITY FORD, INC.	18-Jan-13	1	1271	3266.99	5103.99	1	N	LA	#BASIC 8/27/12 CODE P1 RAN ECT TEST DCL AT 1/10	CUSTOMER STATES CHE	1	1	1	1	1	
DIAG - CAC MISFIRE	COOL NG	N/A	DDJGG007	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	10-Dec-12		HOBBI TOWN SERV C/LTD	21-Mar-13	1	23	50.00	50.00	1	N	MB	#SCAN ECT TEST CODE P0306, CHECK 2/1	CUSTOMER STATES CHE	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	20-Sep-12	4-Feb-13	EXPRESSWAY FORD	26-Mar-13	2	7101	555	21	6658.80	1	N	IN	#12/11/18 - CHECK FOR DTC'S, REPLACE THE CHARG	CUSTOMER STATES CHE	1	1	1	1	1
DIAG - CAC MISFIRE	COOL NG	N/A	DDCF2001	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	15-Dec-12	19-Dec-12	CRATER LAKE FORD LLC	28-Mar-13	1	32	50.00	505.05	1	N	OR	#APP PERFORMED INSPECTION UNDER INVESTIGATI	CUSTOMER STATES CHE	1	1	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	22-Oct-12	25-Jan-13	FIVE STAR FORD LINCOLN	19-Mar-13	2	7905	8313.92	5	2	15	N	GA	#DIAG FOUND THE KOED P30 CAT EPT C BNC	CUSTOMER STATES CHE	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	2-Jan-13	28-Feb-13	EDGE FORD LINCOLN	28-Mar-13	1	1877	36	65	5195.11	1	N	ND	#VERIFIED CONCERN, FORD, RAN GAS S AND FORD	STATES VEH CLE	1	1	1	1	1
SPARK PLUGS	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	2-Sep-12		VARNEY FORD, INC.	8-Mar-13	1	12	55.17	599.2	1	N	ME	#CONFIRMED AND TESTER OPERAT ON ON AT THE	CHECK ENGINE LIGHT	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	8-Feb-13		LITHIA FORD LINCOLN OF ROISE	30-Mar-13	1	20	531	60	519	1	N	IN	#SALESMAN STATES VEHIC AL 6 PLUGS AND FORD	SALESMAN STATES CHE	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	25-Oct-12	17-Dec-12	MIRACLE FORD, INC.	1-Apr-13	1	10303	5313.92	6	68	26	N	NY	#PERF TEST P30 RAN GASIS CAT CLEAR	CHECK ENGINE LIGHT ON	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	26-Sep-12	26-Nov-12	LAKWOOD FORD, LLC	8-Apr-13	5	10555	2516.02	3309.08	1	N	WI	#REFER TO TSB 12-11-15 REPLACE CHARGED A R	DRIVEABILITY CUSTOME	1	1	1	1	1	
FUEL INJECTOR	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	28-Sep-12	17-Dec-12	ACADIANA FORD, INC.	22-Mar-13	1	6866	8174.76	85	84	1	N	LA	#CIS VERIFY IDS SYSTEM AND INSPECT WIRING	CHECK ENGINE LIGHT ON	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	6-Dec-12	27-Dec-12	LAKEWOOD FORDLAND, INC.	25-Mar-13	3	6983	87	38	8137.09	1	N	OD	#REPLACED CYLINDERS 3 & 6, SPARK PLUGS DUE	CHECK ENGINE LIGHT S	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	8-Mar-13	23-Mar-13	CROWN FORD	25-Mar-13	1	15	556.88	5222.07	1	N	NC	#DIAGNOSTIC TESTER CODE P1 FILLER REPLEN	CHECK ENGINE LIGHT ON	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	DANBN005	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AJ	14-Dec-12	8-Apr-13	ALL STAR FORD LINCOLN	23-Mar-13	3	7119	5008.21	5621.7	1	N	IA	#VERIFIED CONCERN PER CLEARER CODES, TEST	CHEK ENGINE LIGHT ON	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	6-Dec-12	27-Dec-12	LAKWOOD FORDLAND, INC.	25-Mar-13	3	6983	5517.25	58	28	1	N	OD	#M LIGHT ON, DIAGNOSTIC DTS AND FOUND CODE	CHECK ENGINE LIGHT C	1	1	1	1	1
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	28-Sep-12	17-Dec-12	LAKWOOD FORDLAND, INC.	25-Mar-13	3	6983	5517.25	58	28	1	N	OD	#M LIGHT ON, DIAGNOSTIC DTS AND FOUND CODE	CHECK ENGINE LIGHT C	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	DDME6001	2013	1FF1FXE1120	T	F	A	TKW	T	C3	AF	29-Nov-12	27-Dec-12	GURLEY LEEPER FORD & LINCOLN	10-Apr-13	1	6851	5322.11	3	2	1	N	IN	#PERFORMED ON CHARGED DTS & CLEARED C	CATALYTIC CONVERTER	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	26-Jan-13	28-Feb-13	CHARTIANG FORD VENTURES INC	8-Apr-13	1	3918	36	28	3333.63	1	N	QC	#VERIFIED PROBLEM, TEST JB A 2015 MTR	VERIFY MOTOR WANG	1	1	1	1	1
FUEL INJECTOR	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	20-Sep-12	30-Nov-12	WILSON FORD	10-Apr-13	5	6131	3568.89	5216.01	1	N	NC	#VERIFY CONCERN, VISUAL COIL, CLEAR CODES	CHECK ENGINE LIGHT S	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	13-Nov-12	15-Dec-12	EDGE YAKIN FORD INC	8-Apr-13	1	6956	396	65	5377.78	1	N	TX	#VERIFIED CUSTOMERS CEST ON LOW AND HIGH	CHECK ENGINE LIGHT ON	1	1	1	1	1
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	27-Dec-12		O. C. WILSON FORD, INC.	8-Apr-13	5	6131	3568.89	5216.01	1	N	NC	#VERIFY CONCERN, VISUAL COIL, CLEAR CODES	CHECK ENGINE LIGHT S	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	9-Oct-12	3-Dec-12	WATSON QUALITY FORD	1-Apr-13	1	1596	5508.21	36	56	2	N	MS	#EET TEST FOUND CAT CONV ON BANK 2 NOT SWI	CHECK ENGINE LIGHT ON	1	1	1	1	1
DIAG - CAC MISFIRE	EXHAUST	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	29-Nov-12	13-Dec-12	BAYTOWN FORD	11-Apr-13	1	1598	5508.21	36	56	2	N	TX	#EET TEST FOUND ECT, CODE PVALYST MONITOR	DRK ENGINE LIGHT S STA	1	1	1	1	1
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	30-Sep-12	30-Nov-12	LARRY BECKMAN MOTORS, INC.	10-Apr-13	5	6131	3568.89	5216.01	1	N	NC	#VERIFY CONCERN, VISUAL COIL, CLEAR CODES	CHECK ENGINE LIGHT S	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	19-Nov-12	21-Jan-13	IMPERIAL FORD	11-Apr-13	3	1706	889	87	5183.38	1	N	MA	#INSTALLED COIL AND PLUG IN CYLINDER 02	CLUEBOW ELECTRICAL, FORD	1	1	1	1	1
DIAG - CAC MISFIRE	EXHAUST	N/A	DDDB7010	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	19-Dec-12	13-Dec-12	MURPHY FORD SALES LTD.	1-Apr-13	1	2022	5395.96	5901.77	1	N	ON	#INSPECT FOR CK ENGINE LIGHT ON-COMPUTER	TESTING/WARNING LIGHTS/CHEM	1	1	1	1	1	
CAC	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	21-Sep-12	2-Oct-12	MARKETPLACE MOTORS, INC.	8-Apr-13	7	5282	3216.62	5270.66	1	N	ND	#TEST DRIVE AND CONFIRMER AND SH RED TEST	CHECK ENGINE LIGHT ON	1	1	1	1	1	
CAC & CATALYTIC CONVERTER	COOL NG	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	21-Sep-12	2-Oct-12	MARKETPLACE MOTORS, INC.	8-Apr-13	7	5282	3216.62	5270.66	1	N	ND	#TEST DRIVE AND CONFIRMER AND SH RED TEST	CHECK ENGINE LIGHT ON	1	1	1	1	1	
COOL NG	N/A	N/A	N/A	2013	1FF1FW1E120	T	F	A	TKW	T	C3	AF	11-Dec-12	30-Jan-13																	



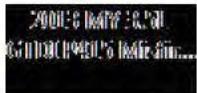
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**From:** Steslicki, Michael (M.E.)  
**Sent:** Thursday, January 31, 2013 4:37 PM  
**To:** Ahmed, Masood (M.); Andersen, Erik (E.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/31/13)

**Three new claims today**

(2) Diag - CAC

(1) Catalytic Converter

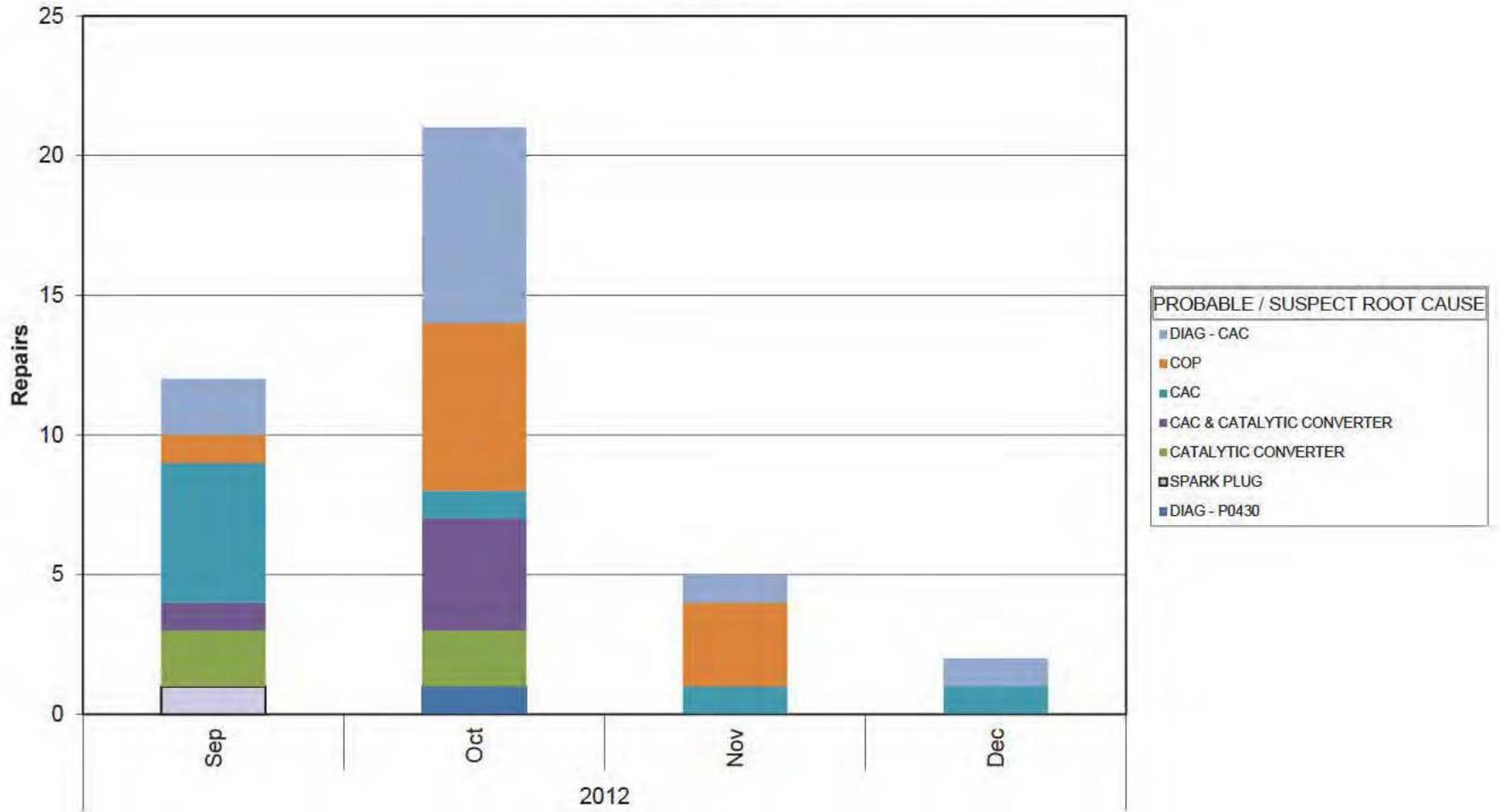


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

MODEL YEAR | ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2013 MY 3.5L GTDI P415 Misfire Claims Post 9/18/12**  
**AWS Load Date: 1/30/13**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

MODEL YEAR	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	DIAG - P0430
2012	Sep	
	Oct	1
	Nov	
	Dec	
Grand Total		1