

2012 MY 3.5L GTDI P415 Misfire Claims

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From: Steslicki, Michael (M.E.)
Sent: Friday, September 14, 2012 10:01 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/14/12)

Fifty-four new claims today

(27) TSB Reflash

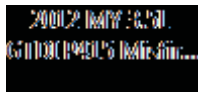
(18) Catalytic Converter **(four of these have vehicle build dates beyond June 1, 2012 - 6/8/12, 6/18/12, 7/24/12, 7/31/12)**

(5) COP **(two of these have vehicle build dates beyond June 1, 2012 - 6/13/12, 8/10/12)**

(2) Spark Plug **(one of these has a vehicle build date beyond June 1, 2012 - 8/1/12, tech states plug was cracked)**

(1) Diag - Misfire **(this one has a vehicle build date beyond June 1, 2012 - 6/29/12)**

(1) Fuel Injector

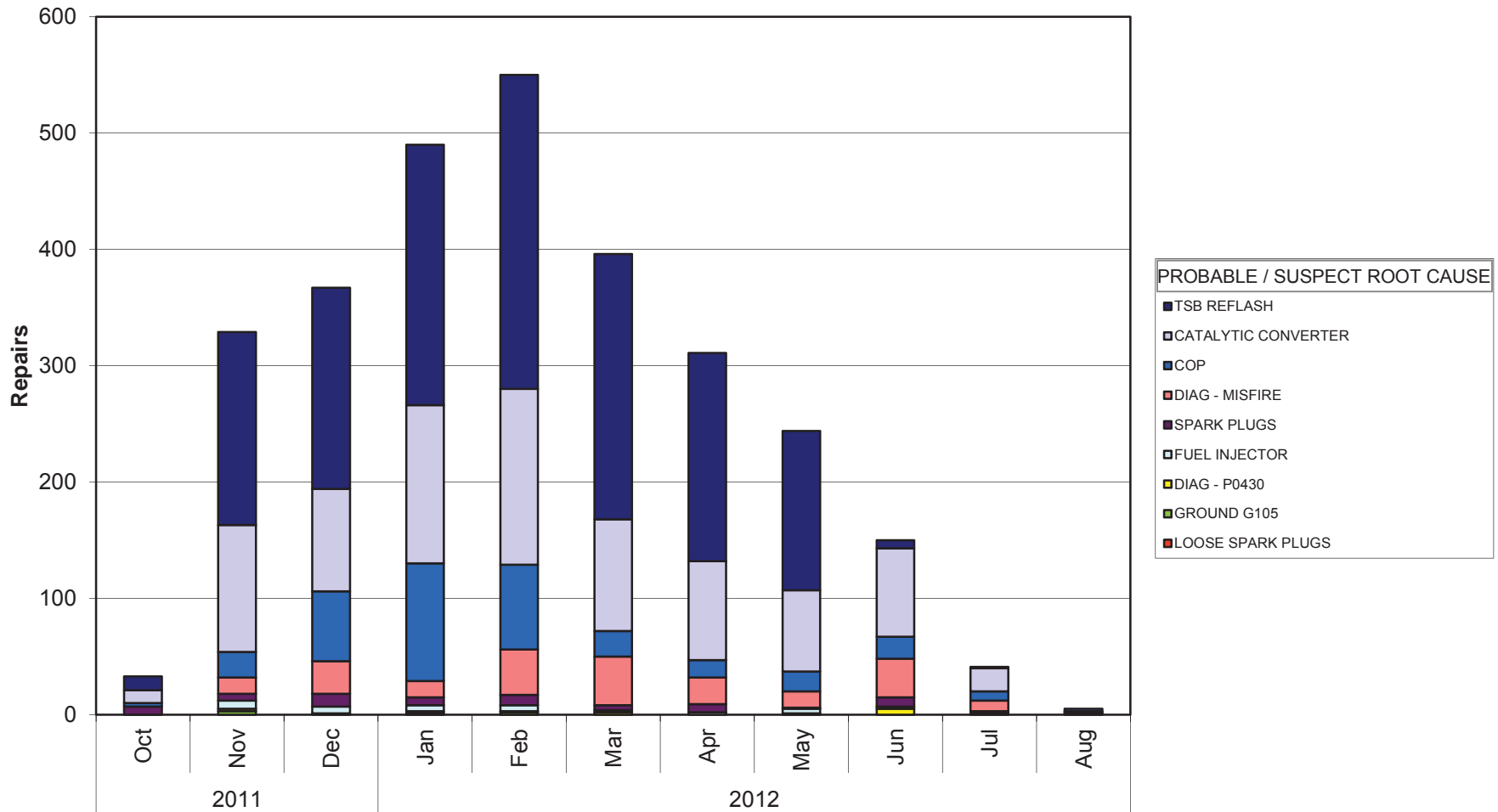


Mike Steslicki
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ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/13/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430
	3
	2
	2
	1
	2
	1
	5
	5
	13

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	7
	5	9
	2	4
	2	7
	4	1
	2	8
	1	2
	1	1
	35	63

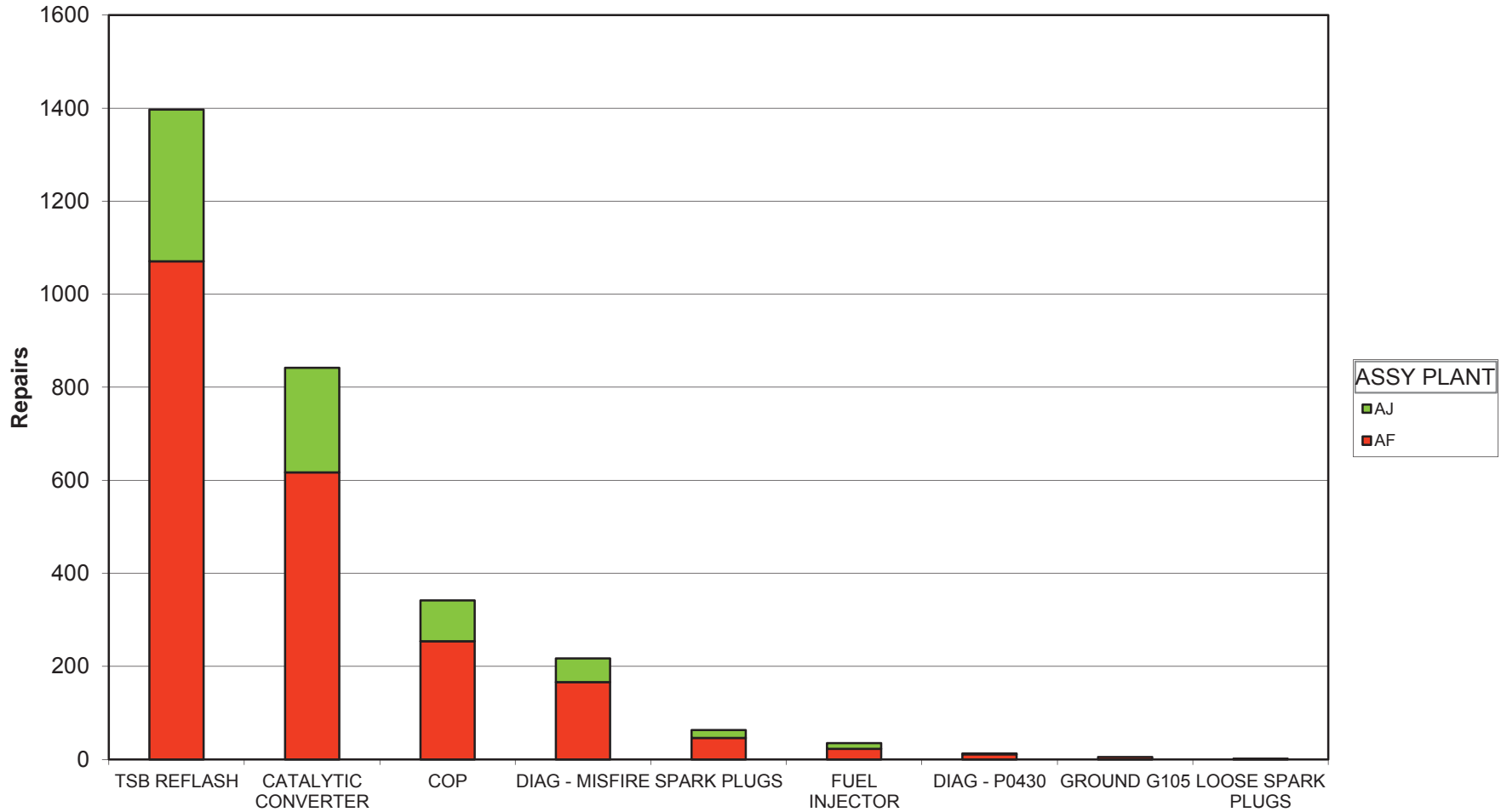
DIAG - MISFIRE	COP	
		3
	14	22
	28	60
	14	101
	39	73
	42	22
	23	15
	14	17
	33	19
	9	8
	1	2
	217	342

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	109	166
	88	173
	136	224
	151	270
	96	228
	85	179
	70	137
	76	7
	20	1
		5
	842	1397
		2916

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/13/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1071	326	1397
CATALYTIC CONVERTER	617	225	842
COP	254	88	342
DIAG - MISFIRE	166	51	217
SPARK PLUGS	46	17	63
FUEL INJECTOR	23	12	35
DIAG - P0430	11	2	13
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2194	722	2916

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFWV13CF	TFF	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	12029	C2	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	12029	C2	20-Nov-11	0	20	\$5.17	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C2	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	EEC TEST P0300, POWERED PLUGS AND ROAD				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV14CX	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#	12405	C2	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42				PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C2	23-Jan-12	1	148	\$80.00	\$89.19	MO	AB	23# VERIFIED CONCERN, P00				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	12465	C2	16-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#	12029	C2	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV17CF	TFF	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	12029	C2	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	#73 ROADTESTED & VERIFIED CONCERN, PC				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV14CF	TFF	F	A	T	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	12029	C2	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV15CF	TFF	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	12029	C2	20-Dec-11	1	730	\$426.12	\$562.96	IL	IL	EEC TEST P0430 MONITORED PIDS, REPLACED BA				PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV15CF	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#	12029	C2	18-Dec-11	-1	12	\$562.25	\$668.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV12CF	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#	12029	C2	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE				PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV14CX	TFF	F	A	T	18-Nov-11	18-Dec-11		SCOTT PETERSON MOTORS INC.	#	9F593	C2	19-Dec-11	-1	12	\$268.55	\$746.16	ND	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA				PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX117CF	TFF	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	12029	C2	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO M				PT C&C
COP	ENGINE	N/A	2012	1FFWV16CF	TFF	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	12029	C2	4-Jan-12	-1	522	\$161.77	\$409.11	WA	WA	ISS SELF UP EEC TEST ITEM TESTED COILS FALE				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV12CF	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	12029	C2	21-Jan-12	1	244	\$397.71	\$504.17	MI	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	NPF	C2	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, CHECK TEST COIL				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX114CF	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#	12029	C2	10-Jan-12	1	124	\$180.97	\$241.25	NS	NS	2011 SKIP TEST DRIVE, ACCELERATOR LEAK REPA				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV15CF	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#	12029	C2	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH				PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV12CX	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	9F593	C2	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV16CF	TFF	F	A	T	25-Oct-11			ULMANN MOTOR INC.	#	12029	C2	18-Jan-12	-1	59	\$42.65	\$67.14	MI	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW				PT C&C
COP	ENGINE	N/A	2012	1FFWV11CF	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C2	13-Jan-12	1	250	\$84.05	\$255.21	MI	MI	TEST EEC, CONC P0316 HFE ENGINE FOR CYLINDR				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV14CF	TFF	F	A	T	6-Jan-12			BARRIE FORD	#	12029	C2	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN				PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFWV10CF	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	12029	C2	19-Jan-12	1	1084	\$397.71	\$456.78	MI	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT				PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV12CX	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	12029	C2	13-Jan-12	1	1238	\$128.10	\$310.87	CA	CA	1238 CUST STATES VEH LEON ACCEL CYLINDR B				PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFWV12CF	TFF	F	A	T	14-Dec-11			MARK MARTIN FORD INC.	#	12029	C2	13-Jan-12	1	791	\$329.75	\$522.30	MI	AR	PRELAP IN INJECTOR, WASH INJECTOR, WASH				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX113CF	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#	12029	C2	16-Jan-12	-1	456	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV18CF	TFF	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#	12029	C2	16-Jan-12	2	2878	\$407.88	\$609.35	MI	MI	PERFORM IDS, DIAG CODE P0430 FOLLOWUP PIN				PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV10CF	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12029	C2	16-Jan-12	1	1050	\$80.00	\$226.69	MI	MD	ROAD TEST CANNOT VEH PERFORMED COIL				PT C&C
ENGINE	ENGINE	CAQA0024	2012	1FFWV18CF	TFF	F	A	T	21-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	12029	C2	23-Jan-12	2	2577	\$152.94	\$259.78	MI	FL	ROAD TESTED VEHICLE, WIRE PERFORMED COIL				PT C&C
FUEL INJECTOR	ENGINE	CANQ0003	2012	1FFWV18CF	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#	12029	C2	24-Jan-12	1	2807	\$0.00	\$50.23	MI	NY	ISS TEST, PASS CODES, CR OASIS PER SSM 2219				PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV17CF	TFF	F	A	T	18-Nov-11	12-Jan-12		KEN WILSON FORD INC.	#	12029	C2	16-Jan-12	2	2115	\$21.08	\$136.24	MI	NC	ISS TEST, PASS CODES AND CHECK G105 AS PER				PT C&C
DIAG- MISFIRE	ENGINE	CACQ0001	2012	1FFWV16CF	TFF	F	A	T	25-Oct-11			COYNE MOTOR SALES, INC.	#	12029	C2	23-Jan-12	1	595	\$51.77	\$78.54	MI	VA	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER				PT C&C
COP	ENGINE	CACQ0001	2012	1FFX119CF	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNFORD FORD (1993) LTD	#	12029	C2	23-Jan-12	1	343	\$60.20	\$156.26	MI	SK	ISS TEST, PASS CODES, CR OASIS PER SSM 2219				PT C&C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFWV17CF	TFF	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#	9F593	C2	13-Jan-12	-1	436	\$263.54	\$558.29	MI	MT	VERIFIED CONCERN, CLEAN INJECTORS AND ST				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	18-Nov-11	18-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#	12029	C2	23-Jan-12	2	1286	\$0.00	\$91.85	MI	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV18CF	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	NPF	C2	30-Jan-12	2	1011	\$0.00	\$20.51	MI	MI	ISS TEST, NO CODES, ROAD TEST, WET AROUN				PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFWV18CF	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12029	C2	19-Jan-12	1	1050	\$80.00	\$226.69	MI	MD	ROAD TEST CANNOT VEH PERFORMED COIL				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX114CF	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#	12029	C2	26-Jan-12	1	2197	\$0.00	\$59.84	MI	NE	ISS TEST, RETRIEVED DTLENG AND NEEDED TO				PT C&C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFWV12CF	TFF	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD INC.	#	12029	C2	26-Jan-12	1	581	\$410.74	\$556.96	MI	VA	VERIFY CEL IS ON VISUAL, DIAG RESULTS, REPL				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV13CF	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC.	#	12029	C2	30-Jan-12	2	3889	\$397.71	\$523.12	MI	MI	TEST EEC, KEOER PASS, COOL BPN SELF MILE				PT C&C
COP	ENGINE	N/A	2012	1FFWV14CF	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#	12029	C2	1-Feb-12	1	52	\$111.37	\$442.90	MI	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV18CF	TFF	F	A	T	7-Dec-11	26-Dec-11		TERRIERONE FORD	#	12029	C2	4-Feb-12	2	2424	\$0.00	\$65.87	MI	LA	RAN EEC TEST P0304, RAN CYLINDER AT THIS				PT C&C
COP	ENGINE	CBFC0006	2012	1FFWV16CF	TFF	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#	12029	C2	4-Feb-12	1	1462	\$58.88	\$172.12	MI	TX	CUST STATES THE CHECK NO PERFORMED P				PT C&C
COP	ENGINE	N/A	2012	1FFWV15CF	TFF	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD SALES	#	12029	C2	13-Jan-12	1	469	\$58.88	\$139.94	MI	TX	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD				PT C&C
COP	ENGINE	N/A	2012	1FFX116CF	TFF	F	A	T	16-Jan-12	30-Jan-12		MUNDAY FORD	#	12029	C2	2-Feb-12	1	113	\$68.88	\$175.88	MI	TX	VERIFIED CONCERN, IDS CYL, HD9 JMA VEH				PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV16CF	TFF	F	A	T	6-Dec-11	16-Jan-12		FESTIVAL FORD SALES (1983) LTD	#	12029	C2	6-Feb-12	1	1461	\$56.88	\$292.81							

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function		
COP	ENGINE	NA	2012	1FFW1E10CF	Tf6	F	B	A	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHEV	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTON FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	5/2/12	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14CF	Tf6	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	IS EEC TEST P0303/P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E14CF	Tf6	F	B	A	T	10-Jan-12	11-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	1-Dec-11	15-Jan-12	HILLOREST FORD LINCOLN	#12029	23-Feb-12	1	1978	\$58.88	\$139.01	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	LUMER CHECK ENGINE	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CF	Tf6	F	B	A	T	15-Dec-11	14-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	1	2858	\$66.99	\$195.38	TX	QUICK TEST P0303, PIN#29	LUMER CHECK ENGINE	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	14-Jan-12	MIKE REICHENBACH FORD LINCOLN	#12029	17-Jan-12	1	503	\$58.88	\$199.24	TX	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SE	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFW1E10CF	Tf6	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14CF	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	CHECK FOR MIL ON AND ERV. NO FIX AVAILABLE	CHECK & REPORT CHECK	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	RAN IDS DIAGNOSIS FOR, REPLACED COIL AND	SEES LIGHT CAME ON AND	5/2/12	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	COOL COMPRESSOR T/PK COIL TEST OK	COND UP IN LIGHT EN	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	3-Jan-12	25-Jan-12	DIELH, FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	WVA X-TEST DRIVE VERIFY CONC EEC CHECK P0301	CUSTOMER STATES CHEV	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	RAN SYSTEMS TEST CODE P0430 REPROGRAM P	CUSTOMER STATES CHEV	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FFW1E14CF	Tf6	F	B	A	T	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	TX	CK ENGINE LIGHT CAME ON, COOL AND SPARK	CHECK ENGINE LIGHT	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFW1E10CF	Tf6	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	ROAD TEST AND DIAGN. LSC, FUEL FOR E	CUSTOMER STATES HIS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	14-Feb-12	MCCRAY FORD	#12029	8-Mar-12	1	2694	\$58.88	\$165.09	TX	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E10CF	Tf6	F	B	A	T	13-Nov-11	10-Dec-11	MICRO FORD	#12029	5-Mar-12	1	439	\$64.05	\$210.29	TX	DIAG DONG COAT CODE P0430 AND INSPECT	5.5 CEL ON, TRUCK S	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	31-Jan-12	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	MN L.O.F. COMPLETED, TECHNICIAN'S	20683	5/2/12	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKS, KE	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKS, KE	5/2/12	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKS, KE	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TESTED AND FOUND COINVERTOR, CLEARED	CHROME DISK, W/OK, C	5/2/12	PT C&C
FUEL INJECTOR	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
SPARK PLUGS	ENGINE	CGE0001	2012	1FFW1E10CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	23-Nov-11	10-Dec-11	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT WAS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	Tf6	F	B	A	T	15-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383							

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FTX1E1X3C	2	1F6	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	20	24	RECALEM	24	22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SOME	4/25/12	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTXW1E1T0C	2	1F6	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD INC	20	24	RECALEM	24	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOM STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	20	24	RECALEM	24	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 4	20	24	RECALEM	24	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	20	24	RECALEM	24	14-Mar-12	2	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	20	24	RECALEM	24	15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	11-Dec-11	14-Feb-12	RUSTY ECK FORD, INC.	20	24	RECALEM	24	20-Feb-12	1	815	\$0.00	\$26.91	0	NA	NC	RAN EEC TEST PASS REPROGRAM PER TSB	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	20	24	RECALEM	24	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	NC	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPROGRAMMED	STARTED TO SHUTTER	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 5	20	24	RECALEM	24	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GET	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	20	24	RECALEM	24	23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	20	24	RECALEM	24	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	NC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	4/25/12	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1T6C	2	1F6	F	A	T	26-Jan-12	15-Mar-12	WINN MOTORS FORD	20	24	RECALEM	24	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib 12 2 10	VEHICLE CUT OFF AND	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	20	24	RECALEM	24	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1T6C	2	1F6	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	20	24	RECALEM	24	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	20	24	RECALEM	24	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	4/25/12	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTXW1E1T0C	2	1F6	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	20	24	RECALEM	24	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	20	24	RECALEM	24	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REPROGRAM PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	CAMB1E001	2012	11FTXW1E1T0C	2	1F6	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	20	24	RECALEM	24	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	11-Dec-11	13-Feb-12	SUE HILL FORD	20	24	RECALEM	24	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	20	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	NC	QUICK TEST. VERIFY EEC REPROGRAMMER C&C	VERIFY MOTOR A CO	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	6-Feb-12	21-Feb-12	SEK FAMILY FORD, INC.	20	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	20	24	RECALEM	24	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY C&C ON ACCELERATION AFTER	ENGINE MISSES OUT	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	11-Dec-11	30-Dec-11	ALAN JAY FORD INC	20	24	RECALEM	24	6-Mar-12	3	4831	\$0.00	\$39.20	0	NA	TX	VISUAL INSPECTION OF RAN PERFORMED PROCE	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	20	24	RECALEM	24	16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTXW1E1T0C	2	1F6	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	20	24	RECALEM	24	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	22-Jan-12	14-Feb-12	WILSON FORD SALES LTD	20	24	RECALEM	24	16-Feb-12	1	847	\$0.00	\$26.89	0	NA	CA	PER TEST AND CUSTOMER COMPLAINT PER	CUSTOMER STATES TRIP	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	9-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD 7	20	24	RECALEM	24	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	8-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD 7	20	24	RECALEM	24	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	23-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	20	24	RECALEM	24	28-Feb-12	1	4922	\$0.00	\$33.99	0	NA	TX	CHECKED DTCS NONE PRESENT AT THIS TIME. RE	WHEN GOING UP HILL	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD 7	20	24	RECALEM	24	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	15-Dec-11	29-Dec-11	SUE HILL FORD	20	24	RECALEM	24	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECAL	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	15-Dec-11	29-Dec-11	SUE HILL FORD	20	24	RECALEM	24	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECAL	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	20	24	RECALEM	24	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 2219	ALDIAG CUSTOMER STATES	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1T6C	2	1F6	F	A	T	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	20	24	RECALEM	24	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND TSB	ENGINE	4/25/12	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1T6C	2	1F6	F	A	T	19-Jan-12	19-Jan-12	WEBER HARBOR, INC.	20	24	RECALEM	24	23-Feb-12	1	342	\$0.00	\$26.89	0	NA	TX	VERIFIED CONCERN. REPROGRAMMED	CUSTOMER STATES WHEN	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	9-Dec-11	20-Dec-11	MURRAY MOTOR CO, INC.	20	24	RECALEM	24	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	21-Dec-11	29-Dec-11	AUFBERG FORD NORTH, INC.	20	24	RECALEM	24	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTING TO JERK	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	20	24	RECALEM	24	29-Feb-12	1	497	\$0.00	\$33.99	0	NA	TX	PREFR. DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUNNING	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2	1F6	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	20	24	RECALEM	24	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 2225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	4/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E1T0C	2																							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1XCC	T6	F	4	T	TC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	22-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4G	T6	F	4	T	TC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4G	T6	F	4	T	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OWN				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE PULL				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCL				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1 VEHICLE BUCKS WITH SF				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALITY WHILE DRIVING				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6	F	4	T	TC3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	28-Feb-12	3	6381	\$0.00	\$34.12	01	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6	F	4	T	TC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DROVE. KOEC PASS PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT				V52	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0E+212	12	4437	\$405.35	\$500.28	1	SC	IDS P0300BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES CK				V44	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT				V29	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM - CUSTOMER FROM OUT OF CUSTOMER STATES CHE				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E1T7C	T6	F	4	T	TC3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6	F	4	T	TC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT				V44	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T2C	T6	F	4	T	TC3	AF	22-Dec-11	23-Jan-12	LAUDERS MOTOR FORD	#12029	22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				V29	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT				A12	V29	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	7-Dec-11	23-Mar-12	CHAPMAN FORD LINCOLN SALES	#12029	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				V44	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	22-Dec-11	23-Jan-12	BENNETT FORD LINCOLN	#12029	22-Mar-12	1	977	\$292.67	\$470.13	1	SC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LI				A14	V29	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T4C	T6	F	4	T	TC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO. CUSTOMER ENGINE LI				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	24-Mar-12	1	978	\$0.00	\$31.84	01	TX	P378 REPROGRAM PCM. PULLED CODES. P0300. CS CIL CAME ON WHILE				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	21-Mar-12	1	1050	\$0.00	\$32.12	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	22-Mar-12	2	4593	\$0.00	\$35.12	01	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AJ	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#12029	22-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				V29	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1T1C	T6	F	4	T	TC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AJ	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#12029	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				V40	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AJ	17-Feb-12		BIROCK FORD	#12029	22-Mar-12	1	29	\$84.05	\$108.92	1	TX	RUN DIAGNOSIS. KOEC PASS. GO TO P19111 TEST. CK TRUCK STATES				V40	PT	CLAIM BINNED FUNCTION	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	22-Feb-12	0	5	\$5.00	\$150.80	132	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A14	V29	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#12029	22-Mar-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISFIRE. INSPECT LAMP CAME ON				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T1C	T6	F	4	T	TC3	AF	17-Feb-12		PHIL LONG FORD SALES LTD.	#12029	22-Mar-12	1	492	\$0.00	\$36.11	01	TX	PERFORM SELF TEST. PERFORMED TEST. ENGINE LIGHT CAME ON				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T1C	T6	F	4	T	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	20-Mar-12	2	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	27-Nov-11	15-Dec-11	RICKART FORD	#12029	24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST. P0301 CHECKED OASIS. REW CUSTOMER STATES THA				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	20-Dec-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	24-Mar-12	1	4953	\$0.00	\$35.14	01	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6	F	4	T	TC3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				V49	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AF	17-Nov-11	10-Feb-12	WAYNE FORD SALES LTD.	#12029	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				V49	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T1C	T6	F	4	T	TC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TUPUTER TO LEARN THE CUSTOMER REPORTS OF				V52	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T1C	T6	F	4	T	TC3	AF	21-Jan-12	6-Feb-12	PHIL LONG FORD OF BOWTOWN	#12029	28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE				V29	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6	F	4	T	TC3	AF	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#12029	28-Mar-12	3	1887	\$0.00	\$38.89	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. ARONG				V29	PT	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CBNC1009	2012	1F1FW1E1T8C	T6	F	4	T	TC3	AJ	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	14-Mar-12	2	2160												

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12CF	TG	F	14T0K	TC3	AJ	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34-30-Mar-12	4	7512	\$0.00	\$28.04	0	GA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	0	TRANSMISSION	
COP	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-29-Mar-12	2	9082	\$68.63	\$93.00	0	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	0	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34-5-Apr-12	1	11	\$5.17	\$58.27	1	PA	EXEC TESTED. POWER @4 PORCUL BROKEN ON C	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C	
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34-14-Mar-12	1	1488	\$909.97	\$1,620.90	7	GA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34-3-Apr-12	3	7023	\$0.00	\$23.55	0	GA	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT ON	#1	#103	V52	0	PT C&C	
DIAG - MISFIRE	ENGINE	COB0087	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34-20-Mar-12	3	4402	\$0.00	\$77.86	0	MI	EXEC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34-5-Apr-12	3	2060	\$0.00	\$76.12	1	GA	ROTEST EXEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES FUEL	#1	#103	V42	0	GOOD FUEL ECONOMY	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34-24-Mar-12	0	70	\$0.00	\$29.73	0	GA	VERIFIED CONCERN PER ON AT THIS TIME RURI	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-12-Mar-12	1	129	\$0.00	\$33.07	0	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP RE	CUSTOMER REQUESTS CEL	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34-5-Apr-12	4	3048	\$0.00	\$36.60	0	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES CHE	#1	#103	V42	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34-24-Mar-12	3	5036	\$0.00	\$37.12	0	MI	EXEC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34-12-Mar-12	1	1358	\$0.00	\$33.60	0	MI	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34-2-Apr-12	1	608	\$0.00	\$29.89	0	MI	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34-2-Apr-12	2	2661	\$0.00	\$39.69	0	MI	HOOKEUP IDS. CODES [GATING STUMBLE ON H	CUSTOMER ENGINE LIGHT	#1	#103	V29	0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	41024	RECALEM	34-6-Apr-12	4	3953	\$84.05	\$142.70	1	GA	EXEC TEST P0302 PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C	
COP	ENGINE	COFAV005	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-12-Mar-12	1	129	\$58.88	\$253.98	1	WI	TECH PULLED CODES AND LED COIL TECH INSTAL	GUEST STATES VEHICLE	#1	#103	V52	0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34-10-Apr-12	3	2209	\$61.70	\$203.17	2	NC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#103	V29	0	PT C&C	
COP	ENGINE	COX0200	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34-11-Apr-12	3	935	\$58.88	\$152.05	1	GA	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	10-Feb-12	17-Mar-12	KENALL FORD	41024	RECALEM	34-11-Apr-12	-1	1358	\$0.00	\$27.51	0	MI	REF. TSB. IDS & EXEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V52	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	22-Feb-12	17-Mar-12	BUNGAH FORD, LLC	41024	RECALEM	34-9-Apr-12	1	3054	\$397.71	\$471.15	1	MI	RETRIVED CODE P0430 FROM PCM REPLACED L	CUSTOMER STATES THA	#1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34-9-Apr-12	1	615	\$45.35	\$79.15	0	MI	LEFT CATALYTIC CONVERTER. EXEC TEST P0430	RECHECK ENGINE LIGHT	#1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34-2-Apr-12	1	1234	\$458.89	\$548.87	1	MI	DIAG REFLAED LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	8-Dec-11	10-Feb-12	GREENWOOD FORD, INC.	41024	RECALEM	34-3-Apr-12	2	3188	\$608.90	\$647.16	1	MI	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34-23-Mar-12	2	4033	\$234.64	\$932.36	1	MI	VERIFIED CONCERN DUE TO EXEC TEST P0430	RECHECK ENGINE LIGHT	#1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	41024	RECALEM	34-4-Apr-12	2	4208	\$443.35	\$515.86	1	MI	PERFORMED TSB AND REFLAED LEFT CAT AND	DRIVEABILITY	#1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34-5-Apr-12	1	766	\$413.00	\$499.33	1	MI	VERIFIED CONCERN IDS SLIP TEST P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-6-Apr-12	1	2787	\$0.00	\$31.10	0	MI	PERFORM EXEC TEST. NO CODES. REPROGRAM	CUSTOMER STATES THA	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34-4-Apr-12	4	7865	\$0.00	\$31.12	0	MI	EXEC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-29-Mar-12	1	4082	\$0.00	\$32.50	0	MI	EXEC TEST. CODE P0306. [AND ROAD TEST AT	CUSTOMER REQUEST T	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	21-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34-2-Apr-12	4	9852	\$0.00	\$30.30	0	MI	TESTED EXEC SYSTEM. KEOID. P0306. REPROGRAM	HIT PASSING CHECK I	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	11-Jan-12	11-Jan-12	KRYE FORD LINCOLN	41024	RECALEM	34-9-Apr-12	-1	800	\$0.00	\$27.15	0	MI	EXEC TEST. CODES P0306. P0308. CK ENG	FLASHING. CUSTOMER	#1	#103	V44	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34-30-Mar-12	1	1762	\$0.00	\$31.20	0	MI	visual inspect CK for code all pass ok oas	reprogram [customer states check engi	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34-5-Apr-12	3	6199	\$0.00	\$31.71	0	MI	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Jan-12	31-Dec-11	JOE MACKENZIE CAPITAL FORD	41024	RECALEM	34-23-Mar-12	1	3444	\$0.00	\$46.65	0	MI	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34-23-Mar-12	1	3449	\$0.00	\$30.30	0	MI	DISSEMINATION TEST. KEOID. PASS. CK P0300	CUSTOMER CONCERN	#1	#103	V29	0	PT C&C	
COP	ENGINE	COFK015	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	29-Mar-12	9-Apr-12	FREB BEANS FORD LINCOLN	41024	RECALEM	34-9-Apr-12	-1	29	\$58.88	\$196.02	1	MI	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	9-Jan-12	31-Dec-11	GENTE STEFFY FORD, LLC	41024	RECALEM	34-19-Apr-12	4	2781	\$84.05	\$106.25	0	MI	TEST EXEC SYSTEM. NO CODES. REPROGRAM	CHECK ENGINE LIGHT	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34-7-Apr-12	2	3980	\$0.00	\$30.70	0	MI	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALEM	34-3-Apr-12	1	2636	\$0.00	\$33.05	0	MI	TESTED ON IDS NO DTC PREPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AF	29-Jan-12	9-Mar-12	WRESE MOTORS, INC.	41024	RECALEM	34-6-Apr-12	1	281	\$0.00	\$27.15	0	MI	EXEC TEST. CODES P0306. P0308. CK ENG	FLASHING. CUSTOMER	#1	#103	V52	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TG	F	14T0K	TC3	AJ	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	41024	RECALEM	34-9-Apr-12	4	8559	\$0.00	\$34.30	0	MI	EXEC TEST NO DTC'S REPROGRAM PCM PER							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / COUNTRY	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	AF	24-Jan-12	17-Feb-12	29-Feb-12	SLUDGE FORD, INC.	#24	RECALEM	24-12-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSB'S OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF6	F	AF	15-Feb-12	23-Feb-12	29-Feb-12	PITTSBURG FORD	#31	RECALEM	24-6-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSB'S OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Dec-11	9-Jan-12	29-Feb-12	RYAN FORD	#24	RECALEM	24-23-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C-C CHECK ENGINE LIGHT	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	18-Feb-12	29-Feb-12	BUCKEYE FORD LINCOLN, LLC	#24	RECALEM	24-17-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOT REPAIR	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	3-Jan-12	27-Jan-12	29-Feb-12	LANDMARK FORD, INC.	#24	RECALEM	24-4-12	3	4487	\$0.00	\$332.01	0	GA	#IL, DIAG REPROGRAM PCM PER TSB 12 2 10	A11	V29	PT & C		
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#24	RECALEM	24-20-12	-1	0	666.99	\$1171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A11	V29	PT & C		
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF6	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#24	RECALEM	24-29-12	-1	0	1103	\$130.35	\$564.54	1	GA	#CHECK FOR ROUGH RUN	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#24	RECALEM	24-12-12	0	29	290	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON PCM PER P0316	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#24	RECALEM	24-18-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES ALL WHILE DRIVING VEHICLE	A11	V29	PT & C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#24	RECALEM	24-20-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0304 P0305 P0306 IN MEMORY	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#24	RECALEM	24-6-12	1	1122	\$405.35	\$485.89	1	GA	#IDS TESTS P0304 P0305 PASSED K06C P0306	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	13-Feb-12	23-Feb-12		NORTHSHORE FORD	#24	RECALEM	24-16-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN, CHECK FOR DTCS, P0305	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#24	RECALEM	24-16-12	3	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/M PCM PER TSB 12 2 10	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#24	RECALEM	24-18-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0305 P0306 RSB #12 02 10	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	28-Nov-11	23-Feb-12		ARROW FORD, INC.	#24	RECALEM	24-9-12	2	3764	\$0.00	\$371.76	0	GA	#REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#24	RECALEM	24-19-12	3	6444	\$0.00	\$333.50	0	GA	#CHECK ECC REFLASH PCM PER TSB 12 2 10	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#24	RECALEM	24-10-12	-1	0	5031	\$0.00	\$363.03	0	GA	#VERIFY CUSTOMER CONCERN, TSB 12 02 05 APPROXIMATELY SURGE MISS	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#24	RECALEM	24-10-12	4	4431	\$0.00	\$401.16	0	GA	#UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI	A11	V29	PT & C		
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Feb-12			ALBI FORD LINCOLN JULIETTE INC.	#24	RECALEM	24-23-12	-1	0	5	529	\$91.85	\$81.85	0	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX517	2012	1FTFW1ETC1	TF6	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#24	RECALEM	24-24-12	-1	0	1653	\$0.00	\$139.18	0	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF6	F	AF	23-Mar-12	24-Mar-12		WEBER MOTOR INC.	#24	RECALEM	24-11-12	2	3073	\$0.00	\$324.61	0	GA	#VERIFIED CUST CONCERN TRUCK WAS RUNNING	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#24	RECALEM	24-11-12	4	8594	\$426.12	\$532.37	1	GA	#TEST ECC, CODE P0403, REPLACE CAT CONVERTER	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#24	RECALEM	24-13-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION, CTR	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	15-Feb-12		AWKS FORD CORPORATION	#24	RECALEM	24-11-12	2	8013	\$405.35	\$521.18	1	GA	#CONVERTOR FAULTED ECC TEST CODE P0303	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#24	RECALEM	24-18-12	2	2968	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Mar-12	5-Apr-12		WADE FORD, INC.	#24	RECALEM	24-20-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE, VERIFY CONCOR CTR OASIS PERFORM	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Jan-12	12-Jan-12		HINSEVELT FORD INC.	#24	RECALEM	24-18-12	3	3978	\$0.00	\$32.45	0	GA	#ECC CAME ON AND STOPPED FLASHING, STOP AND	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	12-Jan-12		KRAPOHL FORD & LINCOLN CD	#24	RECALEM	24-20-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified, ecc diagnosis, pass	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	24-13-12	1	1772	\$0.00	\$30.58	0	GA	#CK CODES NONE PRESENT, CKD OASIS AND FUL	A11	V29	PT & C		
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TF6	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#24	RECALEM	24-20-12	2	1378	\$58.88	\$216.27	1	GA	#USED OIS, PULLED DOES, CK APPROVAL CODE	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#24	RECALEM	24-24-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYN COIL AND PLUG	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	6-Feb-12	2-Feb-12		RUSSELL & SMITH FORD, INC.	#24	RECALEM	24-20-12	3	3284	\$66.99	\$245.59	2	GA	#P0305 P1119 NO POWER TO REPLACE LEFT	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF6	F	AF	9-Jan-12	6-Feb-12		VANCE COUNTRY FORD	#24	RECALEM	24-5-12	2	3530	\$413.00	\$515.07	1	GA	#VERIFY CONCERN PERP IDS DIAGNOSTIC DISPLAY	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	14-Feb-12	14-Feb-12		VERN IDE FORD LINCOLN	#24	RECALEM	24-23-Mar-12	2	2988	\$405.35	\$479.85	1	GA	#PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Feb-12	14-Mar-12		BOBBER FORD SALES, INC.	#24	RECALEM	24-18-12	3	3373	\$405.35	\$504.35	1	GA	#ECC CODE P0305, TSB 12 2 10, CONFIRMER	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#24	RECALEM	24-18-12	1	1941	\$0.00	\$0.00	0	GA	#VERIFY CONCERN FORD TSB 12 2 10 REPLACE	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#24	RECALEM	24-20-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 02 10 TEST DRIVEABILITY CONCERN	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Nov-11	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#24	RECALEM	24-23-12	5	3241	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#24	RECALEM	24-24-12	4	3213	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CALIBRATED, REPROGRAM P	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	6-Feb-12	2-Feb-12		ASHIE NO HAZARD, INC.	#24	RECALEM	24-23-12	2	3869	\$0.00	\$38.85	0	GA	#TEST DROVE, NO MISS FELT TEST DROVE WITH	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#24	RECALEM	24-24-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FORD P0305 P0306 MISS	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	15-Jan-12	8-Feb-12		WALMSLEY FORD, INC.	#24	RECALEM	24-23-12	3	4094	\$0.00	\$32.08	0	GA	#ECC TESTED SYSTEM CODE P0304 FOUND SSM	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Dec-11	13-Feb-12		ROHLING FORD, INC.	#24	RECALEM	24-17-12	3	3325	\$0.00	\$27.99	0	GA	#CHECKED FOR DTG, DROVE VEHICLE TWICE	A11	V29	PT & C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	13-Dec-11	31-Mar-12		SCOTT FORD	#24	RECALEM	24-24-12	1	2326	\$0.00	\$25.89	0	GA	#REPROGRAM AS PER TSB 12 2 10	A11	V29	PT & C		
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ETC1	TF6	F	AF	27-Mar-12	10-Apr-12		TUSKET SALES & SERVICE LTD	#24	RECALEM	24-25-12	1	1188	\$0.00	\$60.01	0	GA	#CHECKED VEHICLE, TSB 12 2 10, CUSTOMER	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	24-Jan-12		JERRY FORD SALES LTD	#24	RECALEM	24-11-12	3	4780	\$282.57	\$338.92	1	GA	#535 VERIFIED MIL ON 185, REMOVED BANK 2	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	C0W8B017	2012	1FTFW1ETC1	TF6	F	AF	14-Nov-11	22-Mar-12		PIONEER FORD	#24	RECALEM	24-16-12	1	1122	\$405.35	\$489.30	1	GA	#TECHNICIAN VERIFIED CONCERN LIGHT ON	A11	V29	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	8-Feb-12	CHEBUCK FORD SALES	#202	5.00E-212	27-Apr-12	1	3787	3282.57	3353.42	TX	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	30-Jan-12	FORD OF AUGUSTA, INC.	#202	RECALEM	24	1	6756	5405.35	5490.49	IN	MS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	28-Feb-12	JESS FORD OF PULLMAN	#202	RECALEM	24	1	4692	30.00	30.00	WA	NA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/28/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	19-Feb-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	24	27-Apr-12	1	2366	30.00	30.00	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	4-Jan-12	MELODY MOTORS LTD	#202	RECALEM	24	24-Apr-12	3	7305	30.00	30.00	SK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	17-Jan-12	BYERS FORD, LLC	#202	RECALEM	24	27-Apr-12	2	2083	30.00	333.37	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES F004	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	11-Mar-12	YARMON FORD, INC.	#202	RECALEM	24	13-Apr-12	1	1354	30.00	30.00	MI	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	1-Feb-12	SOERENS FORD, INC.	#202	RECALEM	24	14-Apr-12	2	3955	30.00	337.02	MI	MI	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	4/28/12	PT C&C
COP	ENGINE	CSD3008	2012	1FTFW1E10C3	T8F	F	14	12	17-Dec-11	CHAMBERLAIN	#202	5.00E-212	30-Apr-12	3	3321	384.05	1160.70	TX	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST IN	CUSTOMER STATES CHE	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	13-Jan-12	CITY FORD SALES LTD	#202	5.00E-212	20-Mar-12	1	6039	3819.88	11020.03	TX	TX	TECH 8054 REPLACE RIG	ADDON AS PER BH RRP	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	11-Jan-12	ROBERTS MOTORS, INC.	#202	RECALEM	24	27-Apr-12	1	678	3434.31	3536.21	IN	IN	CHEK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	10-Jan-12	MT. CRAWFORD, INC.	#202	RECALEM	24	18-Apr-12	3	5372	5405.35	5476.76	OH	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E10C3	T8F	F	14	12	8-Dec-11	NORTHSHORE	#202	RECALEM	24	28-Apr-12	3	10472	5405.35	5490.26	TX	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	CUSTOMER STATES ENG	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	18-Dec-11	HILLCREST FORD LINCOLN	#202	RECALEM	24	27-Apr-12	3	7622	5405.35	5494.38	TX	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E10C3	T8F	F	14	12	22-Jan-12	MARSHAL HIZE FORD, INC.	#202	RECALEM	24	28-Apr-12	2	3430	30.00	355.59	TX	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	2-Feb-12	MARVYVILLE FORD	#202	RECALEM	24	26-Apr-12	3	6065	30.00	538.41	OH	OH	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	20-Dec-11	TOM PECK FORD OF HUNTLEY, FORD	#202	RECALEM	24	25-Apr-12	1	56	30.00	338.00	IN	IN	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	25-Oct-11	DAVIS STANLEY FORD	#202	RECALEM	24	30-Apr-12	5	11497	30.00	335.14	OH	OH	PCM CALIBRATION, PERFORM CODES	JUST STATES CHECK EN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	25-Jan-12	LUTHER FAMILY FORD	#202	RECALEM	24	30-Apr-12	3	10121	30.00	536.33	OH	OH	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	13-Feb-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	24	7-Apr-12	1	5162	30.00	336.69	IN	IN	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	25-Oct-11	ROBERTS MOTORS, INC.	#202	RECALEM	24	30-Apr-12	1	5118	30.00	336.69	IN	IN	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	30-Jan-12	MONROE FORD INC.	#202	RECALEM	24	30-Apr-12	3	5789	30.00	335.65	OH	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	4/28/12	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	24-Feb-12	MELODY MOTORS LTD	#202	12029	2	2	2805	361.70	1357.77	TX	TX	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	27-Feb-12	9-MAR-12	#202	12029	2	2	3275	558.88	3211.63	TX	TX	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	27-Feb-12	9-MAR-12	#202	12029	2	2	2788	30.00	546.27	OH	OH	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/EN	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	13-Feb-12	WARREN FORD, INC.	#202	DIAG	23	2	7742	30.00	366.04	IN	IN	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	CSD3002	2012	1FTFW1E10C3	T8F	F	14	12	13-Feb-12	AL PIEMONTE'S HOT HO'S FD, INC.	#202	DIAG	23	2	7400	30.00	366.04	IN	IN	EEC TEST P0308 PERFORMED POWER BLANKS	CUSTOMER BLANKS	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	19-Dec-11	HEISER FORD LINCOLN	#202	DIAG	23	2	5088	30.00	549.38	IN	IN	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF A	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	12-Jan-12	TIMOTHY OUTSLAET, INC.	#202	DIAG	23	2	3476	30.00	341.85	IN	IN	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	11-Dec-11	FORV OF SLEDD	#202	RECALEM	24	26-Apr-12	1	1462	30.00	336.69	TX	TX	TESTED ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	8-Nov-11	FORD OF SLEDD	#202	RECALEM	24	26-Apr-12	1	1462	30.00	336.69	TX	TX	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	27-Feb-12	TWO WAY SERVICE LTD	#202	RECALEM	24	13-May-12	2	4522	30.00	351.51	TX	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON, FLAS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	28-Feb-12	SHILOH FALLS FORD LINCOLN	#202	12029	2	2	861	30.00	320.96	TX	TX	ISSUE LINE A FOR ALL SELF TEST PASSES	ANDREW C78 2388	4/28/12	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	28-Feb-12	SHILOH FALLS FORD LINCOLN	#202	12029	2	2	866	30.00	320.96	TX	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	6-Jan-12	SHERWOOD FORD	#202	12029	2	2	867	361.70	1304.59	TX	TX	EEC TEST CODE P0302, PERFORMED PINPOINTING	DIAG AND REPORT ON CA	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	20-Mar-12	REYNOLDS MOTOR COMPANY	#202	DIAG	23	2	7400	30.00	366.04	TX	TX	SCAN FOR CODES, TEST FOR NOW, SET	CUSTOMER STATES THE	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	17-Feb-12	BRUCE FORD SALES LIMITED	#202	DIAG	23	2	3217	30.00	351.40	TX	TX	NON-ENGINE TEST AT THIS TIME	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	14-Dec-11	RICHPORT FORD LINCOLN LTD.	#202	5.00E-212	7-May-12	4	5899	3263.51	5469.23	TX	TX	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	5-Feb-12	ROWER FORD SALES, INC.	#202	5.00E-212	8-May-12	2	4947	3397.71	3677.88	TX	TX	ISS TEST P0308 PERFORMED P0308	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	10-Nov-11	HACIENDA FORD	#202	5.00E-212	3-May-12	4	8844	5405.35	5492.78	TX	TX	VERIFIED CONCERN F04 AND REPROGRAMMED P	C S THAT SEE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	27-Feb-12	TRILAKES FORD	#202	5.00E-212	3-May-12	2	4702	3506.44	3652.34	TX	TX	ISS 26212 CAT CONV & FACT HOLE IN #10557	C/S VERT CK ENG LIGHT	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	CSD3004	2012	1FTFW1E10C3	T8F	F	14	12	2-Apr-12	POWER FORD SALES	#202	5.00E-212	3-May-12	1	2188	30.00	3113.49	OR	OR	DIAG SCAN CODES TESTED	CUSTOMER STATES CHE	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	14	12	22-Feb-12	AVALON FORD SALES '966 LIMITED	#202	5.00E-212	9-May-12	-1	864	30.00	326.82	TX	TX	CHEK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT FOR	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	21-Nov-11	LIMBERTON FORD LINCOLN	#202	5.00E-212	4-May-12	1	10980	3397.71	3477.99	IN	IN	CHECK DTC'S, REPROGRAM PCM AND REPLACE L	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	13-Feb-12	MEL HAMBELTON FORD, INC.	#202	5.00E-212	4-May-12	2	8913	3397.71	3507.77	IN	IN	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	CODES FOR AT RISHRA	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	14	12	29-Nov-11	PAIL CLARK FORD, INC.	#202	RECALEM	24	27-Apr-12	5	3887	3524.98	3632.00	IN	IN	ISS TEST P0430, CHECKED OASIS, PERFORMED T	C S THE CELL WAS ON, N	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	14	12	18-Nov-11	RIDGEMOOD FORD SALES LIMITED	#202	RECALEM	24	4-May-12	4	3121	30.00	332						

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION					
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T6C	T6F	F	4M	TICV	TC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#24	17-May-12	2	3503	\$335.05	\$925.96	PA	#1	CHECKED AND PULLED VTDI NO. NO DTC'S. D2L	CUST STATES ON COOLD	#1	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T6F	F	4M	TICV	TC3	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	#24	23-May-12	2	4796	\$0.00	\$31.00	00	PA	#1	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T6F	F	4M	TICV	TC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#24	22-May-12	2	2035	\$0.00	\$55.76	PA	BC	#1	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2CF	T6F	F	4M	TICV	TC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#24	29-May-12	2	1686	\$0.00	\$91.61	PA	PA	#1	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#24	16-May-12	3	7581	\$434.31	\$513.35	PA	IL	#1	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#24	9-May-12	4	16075	\$434.31	\$533.50	PA	GA	#1	VERIFIED CHECK ENGINE RECALL EMMA/EMSH/18	CUSTOMER STATES ENG	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#24	24-May-12	2	6116	\$0.00	\$0.00	PA	WA	#1	TEST EEC AND P0306 RECAL AS PER TSB AND	CLK ENGINE LIGHT CAME ON	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#24	24-May-12	6	10341	\$0.00	\$40.75	06A	PA	#1	ROAD TEST CONFIRMED 5 OCM TEST PROGRAM	MIL CUSTOMER WAS DRIVIN	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#24	18-May-12	2	6201	\$0.00	\$35.03	01	PA	AL	#1	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#24	23-May-12	3	6597	\$72.09	\$108.71	01	PA	NY	#1	XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUST STATES: ON ACC	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E6T6C	T6F	F	4M	TICV	TC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#24	22-May-12	3	3725	\$68.05	\$138.73	01	PA	TX	#1	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	#24	25-May-12	6	9204	\$91.50	\$305.73	01	PA	FL	#1	KINSTAL IDS P0306 RUKR ETSY NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#24	29-May-12	2	8691	\$58.00	\$172.71	01	PA	TX	#1	CKXOED TO VERIFY CQ INSPECT. NO VISIBLE D	E29 CK ENG LIGHT ON	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E4CF	T6F	F	4M	TICV	TC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#24	25-May-12	1	2181	\$68.99	\$238.91	20A	PA	BC	#1	CKXCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	8-Mar-12	13-Apr-12	BOULEVARD FORD SALES LTD.	#24	29-May-12	2	1327	\$0.00	\$103.00	01	PA	AB	#1	INSPECTED ADVISED CIL. INTERCOMER. THEN WHEN	EEC CHECK ENGINE LI	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T6C	T6F	F	4M	TICV	TC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#24	30-May-12	1	1352	\$0.00	\$42.10	01	PA	KY	#1	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#24	30-May-12	2	2690	\$0.00	\$74.14	01	PA	MN	#1	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	29-Mar-12	25-Apr-12	HESTATE FORD	#24	17-May-12	1	2481	\$442.50	\$527.58	01	PA	GA	#1	04 RECALL PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#24	25-May-12	5	15183	\$64.05	\$105.32	01	PA	IA	#1	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#24	29-May-12	2	1377	\$0.00	\$68.63	01	PA	BC	#1	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9CF	T6F	F	4M	TICV	TC3	AF	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	#24	28-May-12	3	5021	\$58.88	\$138.82	01	PA	NC	#1	CKXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES TH	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#24	29-May-12	3	5208	\$0.00	\$105.05	01	PA	SC	#1	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#24	29-May-12	2	1321	\$0.00	\$68.63	01	PA	BC	#1	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#24	11-May-12	1	1563	\$0.00	\$49.40	01	PA	IL	#1	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	#24	29-May-12	3	3117	\$0.00	\$37.16	01	PA	SD	#1	ROAD TEST VEHICLE RUL ON TEST CK RE	FERRED CHECK ENGINE LI	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	14-Feb-12	14-Apr-12	SUNSHINE FORD LINCOLN, INC.	#24	8-May-12	1	1357	\$480.95	\$670.38	01	PA	KY	#1	P0306 RAN OASIS LOCK AND RECAL. C	CUSTOMER STATES CK	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T6F	F	4M	TICV	TC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#24	15-May-12	1	2119	\$0.00	\$31.45	01	PA	TN	#1	CC 04 BPM RECALL. PERFORM C	S TRUCK SHAKING AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3CK	T6F	F	4M	TICV	TC3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#24	29-May-12	6	11420	\$0.00	\$27.22	01	PA	IA	#1	NO CODES. CHECKED OASIS. PERFORMED T	SEIGN SURGES AND A	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	13-Mar-12	12-Apr-12	MILLER FORD SALES	#24	29-May-12	2	2992	\$0.00	\$29.92	01	PA	IL	#1	PERFORMED DIAGNOSIS. CHECKED C	HECK ENGINE LIGHT ON	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#24	29-May-12	4	4849	\$58.88	\$170.51	01	PA	TX	#1	XPERFORM ROAD TEST. CIL AS IN LATEST C	A. CUSTOMER STATES ENG	#1	V29	PT C&C
COP	ENGINE	CE3C3009	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#24	29-May-12	1	700	\$58.88	\$105.00	01	PA	MN	#1	XPERFORM TEST AND DID NO RIMED RELATIVE	COMPR. CHECK ENGINE LI	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	24-May-12	2	5291	\$0.00	\$71.52	00A	PA	SK	#1	EEC TEST. P0306.P034R.	CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	8-May-12	2	2186	\$0.00	\$102.18	00A	PA	SK	#1	EEC TEST. P0306. PNP03.	CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	23-May-12	1	4400	\$1,228.05	\$1,613.11	00A	PA	SK	#1	EEC TEST. P0306. PNP03. REPAIR TO MAKE	AS EEC TEST. P0306. PNP03.	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#24	22-May-12	2	5462	\$413.00	\$513.38	01	PA	IA	#1	DIAG EEC TEST. PIPPOINT HT AND FOUND L	OCK. CUST STATES CHECK	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3CF	T6F	F	4M	TICV	TC3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#24	29-May-12	3	4853	\$397.71	\$484.82	01	PA	OK	#1	DIAGNOSTIC P0430. IDS HLE VY INSTRUCTED	T. CHECK ENGINE LIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#24	22-May-12	2	5462	\$413.00	\$513.38	01	PA	IA	#1	PERFORMED DIAGNOSIS. CHECKED C	HECK ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#24	15-May-12	2	1050	\$397.71	\$610.39	01	PA	OR	#1	VERIFY CONCERN. CHECK ENGINE LIGHT	FOR PC. CUST STATES THAT THE	#1	V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7CF	T6F	F	4M	TICV	TC3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#24	23-May-12	3	3352	\$283.51	\$356.24	01	PA	NB	#1	VERIFIED CONCERN. WITNESS LIGHT. CK	NOV. CHECK ENGINE LI	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	#24	15-May-12	2	3923	\$283.51	\$356.35	01	PA	NC	#1	REPLACED BANK CATALYTIC CONVERTER AS	PER CONCERN. CHECK	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#24	8-May-12	4	13688	\$283.51	\$407.37	00A	PA	AB	#1	INSPECTED FOR CEL LIGHT FOUND TSB 12 2	10. TRUCK DRIVEABILITY GAS CON	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T6F	F	4M	TICV	TC3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#24	29-May-12	2	4252	\$0.00	\$0.00	02C	PA	AB	#1	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PREP. CUSTOMER STATES THE	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T6F	F	4M	TICV	TC3																			

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	27-Apr-12	27	31-May-12	2	6381	2393.51	3372.65	13	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORMED VISUAL INSPECTION ON VAN NEISSING'S	4/26/12	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	24-Feb-12	13	4-Jun-12	3	3968	8287.07	3381.90	13	NC	1547 VER. DTC P0300 100 INTERCHANGER LSC025. VERIFY LA LUMIERE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	15-Feb-12	17	5-Jun-12	3	3778	80.00	548.24	1	NC	IDS TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK #1	4/26/12	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	26-Mar-12	24	7-Jun-12	2	2576	80.00	557.22	13	NC	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0395. CONCERN FOR CK ENF LITE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	6-Feb-12	27	7-Feb-12	4	7563	80.00	335.02	0	NC	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	19-Mar-12	5	5-Jun-12	3	8400	80.00	332.22	0	NC	VERIFIED MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO #1	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	6-Mar-12	27	5-Jun-12	3	3429	80.00	331.65	033	NC	CHECKED AND TESTED WITH IDS RETRIEVED CODES WHILE PICKING UP SPEE	4/26/12	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	15-Mar-12	5	4-Jun-12	3	4027	80.00	333.77	0	NC	PERFORMED SELF TEST (EXERCISE) IF YOU HAD CUSTOMER STATES THAT	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	15-May-12	30	1-Jun-12	1	693	80.00	534.54	0	NC	HOOKEED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	29-Oct-11	17	1-Jun-12	2	2312	80.00	333.25	0	NC	PERFORM EEC TEST NO DTC CHECK MODE 6 NO IDS. CUSTOMER STATES NO	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	17-Apr-12	28	5-Jun-12	1	724	80.00	548.83	038	NC	VERIFIED CHECK ENGINE SSB 22229 AND REFER TO GAS ENGINE MECHANIC	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	28-Feb-12	30	5-Jun-12	3	3324	4405.17	5507.85	1	NC	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHE	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	12-Feb-12	6	1-Jun-12	3	4468	3300.63	3420.21	1	NC	VERIFIED CONCERN ON KE O HFS HP10 CATALYTIC. CUSTOMER ENGINE LIGHT ON	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	13-Dec-11	27	11-May-12	5	10157	3397.71	3440.79	1	NC	PULLED CODE P0300 WHEN K2 CA. CK THE CK ENGINE LIGHT	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	12-Dec-11	22	5-Jun-12	6	13608	3322.11	3425.25	1	NC	IDS TEST P0430. REPLACE LEFT CONVERTER AND. CUSTOMER STATES CHECK EN	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	9-Dec-11	9	1-Jun-12	5	6991	2303.51	3386.55	12	NC	ON. VERIFIED TSB 12 2 10. REPLACE LEFT HAND. CHECK AND REPORT ON A	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	6-Mar-12	1	8-Jun-12	1	539	80.00	342.77	1	NC	VERIFIED CONCERN FOR ORDERED. CUSTOMER STATES VEHICLE IS RUNNING	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	22-Feb-12	11	4-Jun-12	1	3632	80.00	300.00	0	NC	DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES THAT CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	7-Feb-12	3	21-Jun-12	-1	231	80.00	334.85	0	NC	CHECK WITH IDS. FOUND CODE OF P0430. CHECK COMPLAINT. CHECK EN	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	3-Apr-12	3	8-Jun-12	1	2855	80.00	551.09	13	NC	IDS TEST P0304, P0305, P0306. CHECK PCM CALIBRATION. CUSTOMER STATES CHE	4/26/12	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	9-Jun-12	21	21-May-12	4	4081	588.88	2861.81	2	NC	TX. CHECKED ENGINE LIGHT OR 12. CUSTOMER STATES THAT	4/26/12	PT C&C
ENGINE	NA	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	13-Jun-12	30	4-Jun-12	5	1274	568.99	3227.82	2	NC	SK. CHECK ENGINE LIGHT OR 12. CUSTOMER STATES THAT	4/26/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	15-Feb-12	3	8-Jun-12	3	2855	80.00	551.09	13	NC	IDS TEST P0304, P0305, P0306. CHECK PCM CALIBRATION. CUSTOMER STATES CHE	4/26/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	26-Apr-12	24	2-May-12	1	790	80.00	368.18	13	NC	MB. PERFORMED IDS CHECK. OUT OF TOWN. NO PAID. CUSTOMER STATES WAR	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	5-Jun-12	24	28-Feb-12	4	8923	3288.97	3376.44	13	NC	QC. VERIFY TERMIN CHECK POUR P2138 > VERIFY TERMIN CHECK EN	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	11-Nov-11	26	6-Jun-12	5	5487	3316.39	3393.60	1	NC	OH. VERIFIED CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	5-Dec-11	27	5-Jun-12	5	3840	3292.99	3399.92	1	NC	NC. VERIFIED CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	15-Nov-11	26	6-Jun-12	5	5487	3316.39	3393.60	1	NC	OH. VERIFIED CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	5-Dec-11	27	5-Jun-12	5	3840	3292.99	3399.92	1	NC	NC. VERIFIED CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	16-Mar-12	30	11-Jun-12	3	3557	80.00	553.59	130	NC	AB. EEC CHECKED AND RETRIEVED DTC P0300 P0304. CUSTOMER ENGINE LITE ON	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	276	F	B	A	T	K	W	T	C	3	1-Agr-12	30	11-Jun-12	2	4422	90.00	343.21	1	NC	ND. #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES CHE	4/26/12	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	PLANT	ASSY	PROD DATE	WARRANTY START DATE	DEALER	OK	PN	NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	OC	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#	6K775	20	12-Jun-12	2	3260	\$0.00	\$42.99	1	NC	#	VERIFIED CONCERN, FOLLOWED TSB 12 6 4. NO	C S ENG MISFIRE FELT VIB	#	A42	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	#	6K775	20	13-Jun-12	-1	6	\$0.00	\$56.82	1	NC	#	SCAN CODES FOUND P0300, P0304, P0308	FOUND CHECK PCM AT	#	A62	2	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E14CF	T	F	F	T	19-Nov-11	28-Jun-12	DAVE MOORE FORD INC.	#	RECALEM	24	5-Jun-12	2	12571	\$300.63	\$382.88	1	TX	#	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	#	A12	1	4	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E13CF	T	F	F	T	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	12029	20	14-Jun-12	3	4977	\$66.99	\$172.41	1	NC	#	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON	#	A42	1	4	PT C&C	
SPARK PLUGS	ENGINE	CFM6B10	2012	1FF1W1E16CF	T	F	F	T	13-Nov-11	14-May-12	SHERWOOD FORD	#	6K775	12	5-Jun-12	2	4946	\$10.56	\$308.24	3	NC	#	CHECK TEST (MONT CODE) #K PLUGS (M/ ELECTROD	CHECK PCM AS VEHICLE #	#	A12	2	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	#	50E0212	12	11-Jun-12	3	4519	\$292.99	\$375.92	1	NC	#	TEST DRIVE, RAN QUICK TEST, PERFORMED	CUSTOM STATES CHECK	#	A42	1	4	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E15CX	T	F	F	T	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	#	RECALEM	24	5-Jun-12	4	4096	\$283.51	\$381.92	1	NC	#	REPLACER CATALYSUR GAUCHE ET REPROGR	TEMION DANOMALLE AU #	#	A20	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E23CF	T	F	F	T	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC.	#	RECALEM	24	4-May-12	2	2788	\$405.35	\$473.35	1	NC	#	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	#	A12	2	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E13CF	T	F	F	T	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	50E0212	12	7-Jun-12	1	15	\$0.00	\$44.89	1	NC	#	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMOR	CHECK ENGINE LIGHT IS	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	15-Feb-12	20-Mar-12	HALLMARK FORD, LLC	#	6K775	20	14-Jun-12	4	9843	\$0.00	\$36.29	1	NC	#	CK ENG LIGHT ON DTC P0300, P0304, P0308	C S CHECK ENGINE LIGHT	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	20	14-Jun-12	3	4977	\$13.66	\$72.23	1	NC	#	PERFORMED TSB 12 06 04 AND UPDATED PCM AN	CHECK ENGINE LIGHT FL	#	A42	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	8-Feb-12	23-Feb-12	MARSHAL WIZES FORD, INC.	#	6K775	20	15-Jun-12	4	9469	\$0.00	\$48.69	1	NC	#	REFILED THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT ON	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	6K775	20	15-Jun-12	3	7482	\$0.00	\$40.51	1	NC	#	RUN QUICK TEST P0308 PERFORM TSB 12 6 4	REPLACE WAS CHUGGING	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	RECALEM	24	5-Jun-12	3	6851	\$0.00	\$37.71	0	NC	#	RUN EEC DIAG TEST KOEM P0308 POWER BAL	TECH CUSTOMER STATES WH	#	A12	1	4	PT TRANSMISSION	
DIAG - MISFIRE	ENGINE	CFE1809	2012	1FF1W1E13CF	T	F	F	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#	DIAG	24	4-Jun-12	6	7274	\$0.00	\$156.06	1	NC	#	SCANNED, NO CODES, CH FMS ADD CONTACTED	ADVISE TO REPAIR FOR	#	A42	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	50E0212	12	12-Jun-12	4	10154	\$410.82	\$463.84	1	NC	#	DIAG REPLACE LEFT SIDE CAT CONV AND REPR	CUSTOMER STATES THE	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFN5507	2012	1FF1W1E13CF	T	F	F	T	7-Mar-12	2-May-12	PERFORMANCE FORD	#	50E0212	12	13-Jun-12	2	5222	\$300.63	\$388.22	1	NC	#	TSB 12 06 04 DIAG, CODE SERIAL	CUSTOMER STATES THE	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	9-Nov-11	3-Jun-12	D & D MOTORS INC.	#	50E0212	12	13-Jun-12	6	12714	\$333.72	\$333.72	0	NC	#	FIXED DOCUMENTS 610 2 2 P0308 REPLACED B	CHECK ENGINE LIGHT ON	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	#	50E0212	12	11-Jun-12	2	3966	\$283.51	\$356.84	1	NC	#	PERFORMED SYSTEM TEST CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	50E0212	12	11-Jun-12	7	5868	\$308.24	\$395.44	1	NC	#	VERIFIED CUSTOMER INSTALLED NEW LEFT B	DRIVEABILITY GA	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	6K775	20	12-Jun-12	4	10950	\$0.00	\$45.79	1	NC	#	PCM REPROGRAM YES KOEO PASS KOER PAS	CHECK ENGINE LIGHT ON	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	6K775	20	11-Jun-12	2	3880	\$0.00	\$30.02	1	NC	#	DOES NOT OPERATE TSB REFLECTOR PLATE PR	ESSEN	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	6K775	20	11-Jun-12	3	12687	\$0.00	\$36.15	1	NC	#	EEC TEST PASS MODE B 12 6 4 WAS MULTIPLE	C S AT TIMES ENGINE BL	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	4-Apr-12	4-Apr-12	JONES FORD, INC.	#	6K775	20	12-Jun-12	3	3232	\$0.00	\$43.84	1	NC	#	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES THE	#	A12	1	4	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E13CF	T	F	F	T	23-Jan-12	6-Apr-12	LARRY H MILLER FORD LINCOLN P	#	12029	20	18-Jun-12	3	5767	\$64.05	\$133.24	1	NC	#	WARRANTY, TEST DRIVE, PLACED COIL AND SP	ARGUMENT STATES THAT	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E13CF	T	F	F	T	12-Mar-12	9-Jun-12	OLATHE FORD LINCOLN	#	6K775	20	13-Jun-12	1	21562	\$128.10	\$393.60	1	NC	#	TEST TEST POINT COIL REPROGRAM PCM PER	TSB 12 06 04	#	A12	1	4	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1X1E13CF	T	F	F	T	4-May-12	28-May-12	FORMULE FORD, INC.	#	DIAG	24	13-Jun-12	1	1056	\$0.00	\$34.48	0	NC	#	SOORTIC CODE P0300,P0321,1E872 A EST	ACTUALLY VERIFY CHECK ENGINE	#	A22	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	#	50E0212	12	6-Jun-12	3	6991	\$371.89	\$474.83	1	NC	#	IDS DIAG DTC P0304, CATALYTIC DIAG, BACK	PREP C S THAT CHECK ENGINE	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E13CF	T	F	F	T	18-Nov-11	3-Dec-11	LARRY H MILLER FORD LINCOLN P	#	50E0212	12	13-Jun-12	1	4447	\$11.74	\$37.15	1	NC	#	AS PER TSB AND REPROGRAM CUSTOMER STATE	THAT	#	A12	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#	50E0212	12	18-Jun-12	7	16358	\$283.51	\$414.81	1	NC	#	26326 CONNECTED IDS AND PULLED CODES, P	0304 CHECK AND ADVISE FOR	#	A62	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T	F	F	T	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	#	50E0212	12	9-Jun-12	1	1115	\$318.27	\$550.19	2	NC	#	REFILED CELL ON, CHECK TEST HIF YES HP	NO CHAS ENGINE MECHANIC	#	A62	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E13CF	T	F	F	T	11-May-12	28-May-12	JIM HANSEN'S GATEWAY FORD LINC	#	50E0212	12	9-Jun-12	1	1115	\$318.27	\$550.19	2	NC	#	VERIFY ADAPTIVE TRIM CUSTOMER STATE	THAT	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E13CF	T	F	F	T	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	6K775	20	9-Jun-12	3	10232	\$17.84	\$57.07	1	NC	#	VERIFY CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E14CF	T	F	F	T	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	#	6K775	20	18-Jun-12	3	10194	\$10.74	\$56.16	1	NC	#	PERFORM DIAGNOSIS DRIPRAPS, 120804	CUSTOMER STATES THA	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E13CF	T	F	F	T	3-Apr-12	11-Jun-12	WESTERBORK MOTOR SALES CO., IN	#	DIAG	24	18-Jun-12	1	2335	\$0.00	\$16.58	0	NC	#	COE2 KROED KOED PASS, KOER PASS, KOE	P 0304 CHECK ENGINE LIGHT	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E14CF	T	F	F	T	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	6K775	20	7-Jun-12	5	4658	\$10.74	\$49.42	1	NC	#	REFILED CELL LAMP IS OPROGRAMED PCM AND	CUSTOMER STATES THE	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	29-Mar-12	29-Apr-12	CHESLATE FORD	#	6K775	20	15-Jun-12	2	5898	\$0.00	\$43.90	1	NC	#	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUSTOMER STATES	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	3-Apr-12	29-May-12	NICK NICHOLAS FORD, INC.	#	6K775	20	15-Jun-12	1	4447	\$0.00	\$49.99	1	NC	#	PERFORM DIAG CODE P0308, PERFORMED	PROGRAM PCM AND	#	A12	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13CF	T	F	F	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	RECAL	24	11-May-12	6	4762	\$0.00	\$36.82	1	NC	#	CONFIRMED ON TEST DRIVE DIAG NO CODES,	COI CUSTOMER STATES EN	#	A12	1	4	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E13CF	T	F	F	T	7-May-12	28-May-12	HORNBY FORD SALES LTD.	#	12029	20	5-Jun-12	1	501	\$334.60	\$386.51	2	NC	#	RETRIEVE DTC'S P0306, TER HARD WAS ABLE	TO CUSTOMER STATES EN	#	A12	1	4	PT C&C	
COP	ENGINE	CFM9P23	2012	1FF1W1E13CF	T	F	F	T	11-May-12	28-May-12	ROUNDTREE MOORE INC.	#	12029	20	11-Jun-12	1	4979	\$156.46	\$306.78	1	NC	#	VERIFY CONCERN, PERFORM APPROX	C S CH ENGINE LIGHT ON	#	A12	1	4	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E13CF	T	F	F	T	27-Jan-12	11-May-12	WESTERBORK MTRS DRUMHELLER LTD	#	12029	20	19-Jun-12	-1	363	\$66.99	\$163.36	1	NC	#	CONFIRMED CONCERN IMPRESSION PASS</							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	12/23/12	9-AM-12	LITHIA FORD LINCOLN OF GRAND P	35	00E02121E	6-Jun-12	3	15185	\$292.99	\$388.36	PA	NO	CHECKED CODES AND P	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	35	00E02121E	13-Jun-12	3	6946	\$333.05	\$401.37	TX	NO	VERIFIED COMPLAINT - P	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	1-Dec-11	28-Mar-12	TRADITION FORD	35	00E02121E	4-May-12	2	1283	\$293.51	\$382.83	PA	NO	VERIFIER CONFIRMED	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESV	35	00E02121E	25-Jun-12	1	942	\$0.00	\$51.51	FL	NO	PERFORM INSPECTION, SELF	03030	0228	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC	T8F	F	B	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	00E02121E	17-May-12	7	18742	\$0.00	\$48.21	GA	NO	CHECK DTCS, INSPECTION	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	00E02121E	25-Jun-12	2	5739	\$0.00	\$48.87	PA	NO	PERFORMED TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	19-Dec-11	17-Feb-12	LAUREL FORD INC.	35	00E02121E	20-Jun-12	5	8691	\$12.82	\$50.00	PA	NO	VERIFIED INSTALL DEFLECTOR	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	17-Jan-12	20-Feb-12	HILLER FORD INC	35	00E02121E	21-Jun-12	5	5287	\$10.74	\$58.77	WI	NO	PER TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	22-Feb-12	13-Apr-12	GRAY SMITH FORD INC.	35	00E02121E	12-Jun-12	3	3393	\$13.27	\$69.39	FL	NO	MODULE UPDATE	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	35	00E02121E	12-Jun-12	3	4300	\$10.04	\$54.73	FL	NO	EEC TEST, KOCOPASS, MILEAGE	03030	0228	PT C&C
COP	ENGINE	CFVZ0201	2012	1F1FW1E1TC	T8F	F	B	A	T	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	00E02121E	21-Jun-12	1	332	\$58.88	\$241.10	PA	NO	VERIFY ENGINE MISS ON	03030	0228	PT C&C
COP	ENGINE	CFNL021	2012	1F1FW1E1TC	T8F	F	B	A	T	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	00E02121E	14-Jun-12	1	327	\$58.88	\$218.43	TX	NO	CHECKED CONCERN PER	03030	0228	PT C&C
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1TC	T8F	F	B	A	T	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	35	00E02121E	30-May-12	3	5557	\$0.00	\$25.22	PA	NO	PERFORMED EEC TEST	03030	0228	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	35	00E02121E	21-Jun-12	1	3367	\$0.00	\$70.53	TX	NO	COULDNT VERIFY CO	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	00E02121E	13-Jun-12	5	5177	\$293.51	\$918.66	TX	NO	EEC TEST RECEIVED CODE	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	35	00E02121E	4-Jun-12	3	7281	\$313.92	\$371.70	PA	NO	SCAN ENGINE AND FOUND	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	00E02121E	18-Jun-12	4	4281	\$300.63	\$339.76	TX	NO	CALIBRATION	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	25-Apr-12	10-Feb-12	CITY FORD SALES LTD.	35	00E02121E	12-Jun-12	1	2103	\$296.23	\$401.57	TX	NO	RECALL 054 P0300 P0304	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	11-Feb-12	13-Mar-12	THE FINE FORD	35	00E02121E	12-Jun-12	1	2150	\$110.87	\$411.07	TX	NO	PERFORMED TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	00E02121E	15-Jun-12	3	6103	\$0.00	\$40.49	TX	NO	TRUCK MISFIRES AND	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	35	00E02121E	11-Jun-12	2	6143	\$10.74	\$53.94	TX	NO	VERIFY CONCERN	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	8-Nov-11	5-Dec-11	WENKST FORD INC.	35	00E02121E	26-Jun-12	7	7547	\$0.00	\$48.87	TX	NO	INSTALL REVISED CALIBRATION	03030	0228	PT C&C
TSB REFLASH	PT C&C	CE4F0008	2012	1F1FW1E1TC	T8F	F	B	A	T	23-Apr-12	7-May-12	LANDGOLF FORD COMPANY	35	00E02121E	14-Jun-12	2	2447	\$0.00	\$38.02	TX	NO	DOES NOT OPERATE	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	35	00E02121E	25-Jun-12	1	721	\$0.00	\$44.44	TX	NO	TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	2-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	35	00E02121E	21-Jun-12	4	4712	\$0.00	\$47.42	TX	NO	PERFORM TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	35	00E02121E	11-Jun-12	2	4350	\$10.74	\$48.65	TX	NO	RAN EEC TEST	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	15-Feb-12	30-Apr-12	PLANTATION FORD	35	00E02121E	25-Jun-12	2	6357	\$0.00	\$53.37	TX	NO	ROAD TEST TRUCK NOT	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	13-Mar-12	2-May-12	BANK OF AMERICA	35	00E02121E	21-Jun-12	1	2152	\$10.74	\$54.54	TX	NO	PERFORM TSB 12.6	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	00E02121E	14-Jun-12	2	2662	\$11.44	\$57.08	TX	NO	VERIFY CONCERN	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	35	00E02121E	21-Jun-12	1	893	\$30.00	\$38.35	PA	NO	SHIELD IS IN PLACE	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	13-Mar-12	13-Mar-12	CLARENVILLE FORD SALES LIMITED	35	00E02121E	21-Jun-12	1	866	\$10.74	\$54.54	TX	NO	TESTED EEC	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	35	00E02121E	12-Jun-12	3	7064	\$10.74	\$47.78	TX	NO	VERIFY THE CONCERN	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	35	00E02121E	25-Jun-12	5	6285	\$0.00	\$45.92	TX	NO	IDS INSTALLED KOEO	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	28-Feb-12	28-Mar-12	TOWNSHIP FORD INC.	35	00E02121E	21-Jun-12	1	419	\$10.74	\$44.54	TX	NO	ROAD TEST, RAN	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	00E02121E	18-Jun-12	3	6895	\$0.00	\$65.02	TX	NO	DTCS, CHECK FOR	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	9-May-12	29-May-12	DEWEY FORD	35	00E02121E	22-Jun-12	1	2282	\$12.84	\$58.41	TX	NO	IDS TESTED PASSES,	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	35	00E02121E	29-May-12	2	6470	\$0.00	\$34.31	TX	NO	IDS DIAG DTCS	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	12-Jan-12	30-May-12	MERT FORD SALES (2003) LTD	35	00E02121E	30-May-12	5	18492	\$0.00	\$38.47	TX	NO	CHECK CAUSE OF	03030	0228	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	10-Feb-12	27-Apr-12	CLARENVILLE FORD SALES LIMITED	35	00E02121E	29-May-12	1	3827	\$132.46	\$145.75	TX	NO	CHECKED VEH FOR	03030	0228	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	7-Feb-12	26-Apr-12	ENCINITAS FORD	35	00E02121E	25-Jun-12	-1	3565	\$84.05	\$160.14	TX	NO	CAN 3565 FORD DTC	03030	0228	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	18-Feb-12	26-Apr-12	TEAM FORD OF MARIETTA	35	00E02121E	21-Jun-12	2	2007	\$68.63	\$178.71	TX	NO	KOEO ENGINE RUNNING,	03030	0228	PT C&C
DIAG - MISFIRE	ENGINE	CH1G5914	2012	1F1FW1E1TC	T8F	F	B	A	T	4-Jun-12	31-Mar-12	KARL FLAMMER FORD INC	35	00E02121E	25-Jun-12	-1	717	\$0.00	\$48.79	TX	NO	KOEO TEST P0300	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEND9009	2012	1F1FW1E1TC	T8F	F	B	A	T	23-Feb-12	9-Mar-12	BUTCH OUTALETTE, INC.	35	00E02121E	18-Jun-12	4	7640	\$331.97	\$397.76	TX	NO	RUN EEC TEST, CODE	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	6-Feb-12	22-Feb-12	MARCOE FORD OF FORT LAUDERDALE	35	00E02121E	22-Jun-12	5	7695	\$331.97	\$408.59	TX	NO	VERIFIED CONCERN	03030	0228	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T8F	F	B	A	T	15-May-12	28-May-12	SUNSET COUNTRY FORD LTD.	35	00E02121E	11-Jun-12	2	694	\$293.51	\$393.98	TX	NO	CEL, ON VEHICLE	03030	0228	PT C&C
TSB REFLASH	PT C&C	CBSE2007	2012	1F1FW1E1TC	T8F	F	B	A	T	4-Dec-12	17-Jan-12	BAYVIEW LINCOLN	35	00E02121E	25-Jun-12	6	5720	\$10.74	\$59.71	TX	NO	CHECKED DTCS	03030	0228	PT C&C
TSB REFLASH	PT C&C	CFM810	2012	1F1FW1E1TC	T8F	F	B																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PN	PN PART NUMBER	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	A	T	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	2029	C	2-Jan-12	6	7529	568.88	1444.38	1	NA	#	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	9035	V52	210	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ETTFP	TFF	F	A	T	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	1209	C	12-Jun-12	4	2324	168.81	1157.97	1	NA	WA	#	VERIFY CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	A	T	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	1209	C	25-Jun-12	4	4149	884.05	1154.92	1	NA	MI	#	KM12 1209 - INSPECT FOR PRESSION PASSED PER CUSTOMER STATES VEH	#	9035	V29	210	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	A	T	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	1209	C	3-Jul-12	2	12	96.99	918.41	1	NA	GA	#	CONVERTER CODE DTC-P0302 ET P0304 EN COURSE	CHECK ENGINE LIGHT ON	#	9035	V41	144	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	1209	C	26-Jun-12	6	17910	588.88	1316.95	1	NA	KS	#	CONVERTER CONCERN, ISD & BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	1209	C	22-May-12	4	10234	861.70	898.76	1	NA	NB	#	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED CHECK REPORTS OF	CUSTOMER STATES VEH	#	9035	V41	144	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	1209	C	22-Jun-12	4	4182	966.99	3308.34	2	NA	BC	#	CK 10) MIL ON, EEC TEST PLUG, COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	9035	V41	144	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	29-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	1209	C	25-Jun-12	3	6925	961.70	1445.81	1	NA	SK	#	TEST P0303, CHECK OIL AND COP, dealer code 11	CHECK CAUSE OF VEH	#	9035	V52	210	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	A	T	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	1209	C	19-Jun-12	4	7954	984.05	1158.72	1	NA	KS	#	MIL ON, ISD TEST, KOE, P0303, DCL, POWER BAL	CHECK FOR LIGHT ON	#	9035	V29	210	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	1209	C	12-Jun-12	2	6109	1344.69	3227.22	1	NA	FL	#	CONVERTER CUSTOMER COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	9035	V52	210	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	1209	C	27-Jun-12	3	4090	331.37	1106.07	1	NA	FL	#	PERFORM EEC TEST DATE TEST VEH RECK ALL NO	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	9193	B	25-Jun-12	2	3365	333.96	6076.51	4	NA	NC	#	VERIFY CONCERN, SELF RAN AGAIN TO INJECT	CUSTOMER STATES VEH	#	9035	V52	210	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	7-Mar-12	2-Apr-12	MONMORH FORD	#	DIAG	DI	29-May-12	2	1994	30.00	1148.15	1	NA	CT	#	VERIFY CONCERN HOOKING CONCERN AT THE	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	DI	3-Jul-12	2	3588	90.00	1141.46	2	NA	TX	#	EEC TESTS NO DTCS DE ROAD TEST MON PION D	SALES LIGHT BLINKED AND	#	9035	V52	210	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCF	TFF	F	A	T	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	DIAG	DI	26-Jun-12	3	3442	80.00	952.55	1	NA	NC	#	CUSTOMER STATES LOSS OF POWER RULED CODES	CUSTOMER STATES VEH	#	9035	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	28-Feb-12	4-Apr-12	WEIKERT FORD INC	#	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	#	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	1-Feb-12	29-Mar-12	RANDALL FORD INC	#	5.00E+212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	AR	#	CONCERN VERIFIED DTC 5 P0303, P0306, P0306	DIAGNOSE AND ADVISE	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	5.00E+212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	AR	#	PF 9212 12 12 120840	IS 3 CHECK ENGINE MIL	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETSCF	TFF	F	A	T	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	#	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP	CUSTOMER STATES THA	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	29-Mar-12	24-May-12	MULLINAX FORD	#	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.06	1	NA	FL	#	INSTALL ISD P0430 INSTALL CAT PER TSB PCM UP	EEC TEST STATES CHECK	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	14-Mar-12	12-Apr-12	TERRELL WHITE MARSH FORD	#	5.00E+212	E	25-Jun-12	4	150	3302.98	3302.98	1	NA	LA	#	RAN EEC TEST P0430 REPROGRAMMED PCM TO LA	IS THE CHECK ENGINE	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	5.00E+212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	AR	#	VERIFY CONCERN RAN EEC TEST PULLED CODE	CUSTOMER STATES TRU	#	9035	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	5.00E+212	E	22-Jun-12	4	9622	3384.09	3413.84	1	NA	WA	#	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES TRU	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	5.00E+212	E	25-Jun-12	4	5478	3384.45	3469.65	1	NA	NC	#	RETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES TRU	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	5.00E+212	E	28-Jun-12	4	18719	3292.99	3371.44	1	NA	FL	#	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	T8 CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	5.00E+212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	AB	#	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	9035	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	3-Apr-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	5.00E+212	E	25-Jun-12	3	2265	3310.07	3412.07	1	NA	MA	#	TECH RAN SELF TEST 3 TIMES	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	6-Feb-12	13-Apr-12	WEIKERT FORD INC	#	5.00E+212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	FL	#	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETSCF	TFF	F	A	T	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	5.00E+212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	#	TEST DRIVE VERIFIED THIS TIME	CUSTOMER STATES VEH	#	9035	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	5.00E+212	E	25-Jun-12	3	2949	3345.34	3400.00	1	NA	LA	#	PF 9212 12 12 120840	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC	#	5.00E+212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	#	REFER TO TSB 12 6 4 EEC REPLACE BANK 2	DIAGNOSE FOR CHECK E	#	9035	V41	144	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	28-Mar-12	23-Apr-12	JORDAN FORD, LTD.	#	5.00E+212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	TX	#	VERIFY CONCERN NO CODES, P0430, CATYLIST EPHC	CUSTOMER STATES THE	#	9035	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	1-Mar-12	8-Mar-12	AL PACKER WHITE MARSH FORD	#	5.00E+212	E	25-Jun-12	3	1501	3311.37	3377.00	1	NA	LA	#	CHECK DTC, P0430, REFER TO LATEST CALIBRA	CUSTOMER STATES VEH	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETSCF	TFF	F	A	T	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	5.00E+212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	#	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	CHECK ENGINE LIGHT ON	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	4-Jan-12	7-Feb-12	GULF COAST FORD	#	5.00E+212	E	7-Jun-12	5	8989	3310.07	3401.81	1	NA	TX	#	QUICK TEST, CONCERN, ISD, DIAG, KOE/MIL	CUSTOMER STATES CK EN	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	23-Mar-12	13-Apr-12	WHITNER FORD SALES LTD	#	5.00E+212	E	25-Jun-12	3	2907	3302.17	3302.17	1	NA	TX	#	CONFIRM CHECK ENGINE LIGHT ON CUSTOMER	REPORTED	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	5.00E+212	E	21-Jun-12	4	8716	3310.07	3401.34	1	NA	TX	#	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	9035	V44	144	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	5.00E+212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	#	VERIFY CUSTOMER CONCERN, CONCERN CODE	P0302, CUSTOMER STATE	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCF	TFF	F	A	T	27-Mar-12	8-Apr-12	TONY FORD SALES LINCOLN	#	5.00E+212	E	25-Jun-12	3	2949	3345.34	3400.00	1	NA	LA	#	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO LA	CHECK ENGINE LIGHT	#	9035	V29	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETSCF	TFF	F	A	T	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	5.00E+212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	NB	#	EEC TEST, CODE, CODED, REPROGRAMMED PCM	CUSTOMER STATES UNL	#	9035	V29		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	18-Dec-11	11-May-12	DIELHS FORD SALES INC	#	PT	6K775	25-Jun-12	2	3283	\$10.04	\$45.65	1	ND	MD	IDIS TEST FOUND CODE P4030 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	#	9035	V42	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	27-Feb-12	13-Mar-12	HONDRU FORD	#	PT	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	ND	PA	CCO ECG 02 4 CAUSAL REFLASHED PCM AND WHILE DRIVING ON	WHILE DRIVING ON	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	13-May-12	27-May-12	FORD OF LONDONBERRY	#	PT	6K775	2-Jun-12	2	1983	\$12.84	\$61.63	1	ND	NY	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E19C3	2	7F6	F	4	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	PT	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	ND	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE TS 31 REMENDMENT MOTEUR	A	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	PT	6K775	4-Jul-12	2	2381	\$14.63	\$64.67	1	ND	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12 6 4 INSTALLED C&C DEFLECTOR	A	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	PT	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	ND	TX	TEST SYSTEM WITH IDS RECEIVED CODES P0304 PERFORM	TRAVELING CLIENT STA	#	9035	V53	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E93C3	2	7F6	F	4	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	PT	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	ND	NC	NO VERIFY CONCERN PULLED CODES P0316 PERFORM	TRAVELING CLIENT STA	#	9035	V53	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E93C3	2	7F6	F	4	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	ND	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	9035	V52	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	PT	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	ND	NY	TEST TRANSMISSION DTC P0302 REPROGRAM	TRANS SHIFTS HARD 23	#	9035	V49	03	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	2	7F6	F	4	2-May-12	21-May-12	GARNET FORD INC	#	PT	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	ND	PA	INST PERFORM TSB TO REPLACE TIM	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E5C3	2	7F6	F	4	8-May-12	1-May-12	TIMBERLAND FORD	#	PT	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	ND	IN	DIAG. KOED AND KOER CODE P0306 CHECKED ON	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E5C3	2	7F6	F	4	13-Jun-12	13-Jun-12	ORIOUS FORD, INC.	#	PT	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	ND	MI	CUSTOMER COMPLAINT TIM PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1XC3	2	7F6	F	4	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	PT	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	ND	GA	RUN IDS TEST KOEG POI FURTHER AT DESTINAT	CHECK ENGINE LIGHT	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	CG8B2004	2012	1FFXW1E2XC3	2	7F6	F	4	3-Feb-12	4-Jun-12	VIC BALFOUR FORD LINCOLN	#	PT	6K775	30-Jun-12	1	2397	\$0.00	\$41.96	1	ND	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B. C	CHECK ENGINE LIGHT	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	7-Feb-12	18-Feb-12	BEADLEY SALES & SERVICE LTD	#	PT	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHIC	LUMIERE CHECK ENGINE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C3	2	7F6	F	4	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD.	#	PT	6K775	25-Jun-12	1	4071	\$0.00	\$53.73	1	ND	BC	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	23-Apr-12	30-May-12	BUCKLEY SALES & SERVICE LTD	#	PT	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHIC	LUMIERE CHECK ENGINE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C3	2	7F6	F	4	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	PT	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	ND	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	CUSTOMER ENGINE AM	#	9035	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C3	2	7F6	F	4	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	PT	6K775	12-Jun-12	3	3678	\$10.74	\$53.68	1	ND	LA	TSB 12 06 04 2011 2012 F 193 53L STD. CHECK DT	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	18-May-12	18-May-12	ROBINSON FORD INC.	#	PT	6K775	18-May-12	0	80.00	\$0.00	\$0.00	1	ND	IL	TEST SYSTEM WITH IDS RECEIVED CODES P0304	DIAGNOSE CHECK ENGINE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	2	7F6	F	4	14-May-12	9-Jun-12	RAPID FORD	#	PT	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	ND	MN	VERIFY CUST COMPLAINT. SCANNED FOR DTC	COMPLAINT. CUSTOMER	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	CGPP001	2012	1FFXW1E0C3	2	7F6	F	4	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	PT	6K775	5-Jul-12	5	13214	\$0.00	\$41.92	1	ND	TX	VERIFY HMI LIGHT ON RETRIEVED TROUBLE CO	CODES HAD A LOSS OF POW	#	9035	V52	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	2	7F6	F	4	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	PT	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	ND	WI	VERIFY CONCERN PERFORMED ECG DIAG FOUN	THE TRUCK SHAKES	#	9035	V52	03	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C3	2	7F6	F	4	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	PT	6K775	29-Jun-12	3	4514	\$66.99	\$128.18	1	ND	QC	KWIVERIFIED CONCERN AVEC IDS RATE CYL. NO	LUMIERE DU MOTEUR	#	9035	V44	04	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E9C3	2	7F6	F	4	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	PT	6K775	5-Jul-12	2	2709	\$39.51	\$381.41	1	ND	ON	BE212 CC42 P4403 KOEC. CHECK DTC	REPLACE TSB	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	2	7F6	F	4	27-Feb-12	28-Mar-12	PALM BAY FORD	#	PT	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	ND	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	2	7F6	F	4	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	PT	6K775	14-Jun-12	4	7370	\$10.74	\$53.68	1	ND	WI	CHECK DTC'S FOUND P0301 REFER TO TSB 12 6 4	C'S CHECK ENGINE LI	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	2	7F6	F	4	27-Feb-12	9-Jun-12	EAU CLAIRE FORD INC	#	PT	6K775	25-Jun-12	1	3449	\$66.99	\$169.00	1	ND	TX	RAN KOER KOER TEST AND FOUND TSB 12 6 4	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E9C3	2	7F6	F	4	22-Feb-12	5-Apr-12	JIM PENNEY LTD.	#	PT	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	ND	NL	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LI	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C3	2	7F6	F	4	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	PT	6K775	5-Jul-12	5	3096	\$0.00	\$51.81	1	ND	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LI	#	9035	V29	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E0C3	2	7F6	F	4	10-Apr-12	19-Apr-12	BILL HODGSON FORD LTD.	#	PT	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	1	ND	QC	TEST SYSTEM WITH IDS RECEIVED CODES P0304	CUSTOMER STATES CHE	#	9035	V44	04	PT MALFUNCTION	
COP	ENGINE	N/A	2012	1FFXW1E0C3	2	7F6	F	4	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	PT	6K775	9-Jul-12	6	4162	\$64.05	\$175.73	1	ND	TX	TEST DRIVE TO VERIFY CHECK ENGINE LI	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
COP	ENGINE	CGEP003	2012	1FFXW1E3C3	2	7F6	F	4	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	PT	6K775	5-Jul-12	4	7874	\$63.09	\$212.11	1	ND	IL	KWIV REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON	#	9035	V29	03	PT C&C	
COP	ENGINE	N/A	2012	1FFXW1E7C3	2	7F6	F	4	27-Feb-12	10-Mar-12	TIMBERLAND FORD	#	PT	6K775	25-Jun-12	1	3449	\$66.99	\$169.00	1	ND	TX	KWIV EEC TESTS AND FOR TEST DRIVE. ON	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
COP	ENGINE	N/A	2012	1FFXW1E0C3	2	7F6	F	4	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	7-Jul-12	7	6278	\$66.99	\$242.70	1	ND	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE LI	#	9035	V44	04	PT MALFUNCTION	
COP	ENGINE	CGK0013	2012	1FFXW1E9C3	2	7F6	F	4	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	PT	6K775	2-Jul-12	5	6262	\$64.85	\$148.20	1	ND	FL	KWIDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHECK	#	9035	V29	03	PT C&C	
COP	ENGINE	CGE1004	2012	1FFXW1E2C3	2	7F6	F	4	27-Feb-12	10-Apr-12	TUSK SALES & SERVICE LTD	#	PT	6K775	9-Jul-12	7	6262	\$66.99	\$169.00	1	ND	QC	TEST DRIVE WITH COILS AND TEST DRIVE. ON	AVERAGING 15 PER HOUR	#	9035	V29	03	PT C&C	
SPARK PLUGS	EXHAUST	N/A	2012	1FFXW1E6C3	2	7F6	F	4	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	PT	6K775	20-Jun-12	1	1175	\$5.17	\$84.61	1	ND	TX	KWIDS TEST. NO CODES ROADTEST. POWER BALANCE	CUSTOMER STATES CHE	#	9035	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E7C3	2	7F6	F	4	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	PT	6K775	6-Jun-12	3	5014	\$36.11	\$368.26	1	ND	NS	IDS TESTED AND ROADTESTED DTC P0305 P0306	CHECK ENGINE LIGHT ON	#	9035	V29	03	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E6C3	2	7F6	F	4	3-Apr-12	14-Apr-12	FERNELUS FORD LINCOLN, INC.	#	PT	6K775	5-Jul-12	5	8046	\$112.07	\$386.97	1	ND	MI	CODE P0304 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY	#	9035	V44	04	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E3C3	2	7F6	F	4	2-Dec-11	21-Jan-12	DEWEY FORD	#	PT	6K775	2-Jun-12	6	7411	\$331.												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	JOB NO	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP/SH	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	21-Feb-12	22-May-12	DUAL FORD	#	6K775	2012	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	A121	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	2012	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	VEE TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	THE TRUCK SEEMED TO	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	6K775	2012	14-Jun-12	2	2168	\$13.86	\$52.03	1	VA	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO		#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	6K775	2012	12-Jul-12	1	1622	\$0.00	\$46.19	1	VA	120604A SHR EEC TEST DRIVING HABITS. E25 CHECK ENGINE LITE		#	A441	V29	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FFW1E16C6	2	F	1400	TIC3	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	2012	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	DID NOT ROAD TEST. CH FOUND TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	#	A524	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCAL	#	6K775	2012	9-Jul-12	2	5732	\$17.99	\$70.81	1	VA	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210319 CUST	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#	6K775	2012	18-Jun-12	-1	198	\$14.63	\$67.03	1	VA	CONFIRMED MIL ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	25-Jun-12	13-Mar-12	TAIENDI FORD	#	6K775	2012	5-Jul-12	4	4666	\$0.00	\$45.12	1	VA	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	18-Apr-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012	11-Jul-12	1	1472	\$0.00	\$45.65	1	VA	VEE TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#	6K775	2012	6-Jul-12	6	7481	\$0.00	\$174.21	1	VA	Y KEOO PASS KOER PASS KOEC P0301 PER	CUSTOMER STATES CHE	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	2012	15-Jun-12	2	2656	\$13.66	\$52.03	1	VA	CONFIRMED CUSTOMERS CONCERN REPERFOR	THE ENGINE LIGHT WAS	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	12029	2012	2-Jul-12	2	3180	\$112.10	\$246.93	1	VA	KOIDS TEST P0305 CK MODIFIED #4 AND #5	COLS AN POS CUSTOMER STATES	#	A441	V49	PT TRANSMISSION
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#	12029	2012	2-Jul-12	6	12372	\$58.88	\$137.74	1	VA	XXCHECKED OUT ROADTEST EEC TEST. VERIFY	P0301 CHECK ENGINE LIGHT ON	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	7-Dec-11	22-May-12	442 FORD LINCOLN	#	12029	2012	3-Jul-12	2	2146	\$61.70	\$135.92	1	VA	XXROAD TEST MISS FIRE NO TEST POWER BAL	ANCE. CHECK ENGINE ALL	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#	12465	2012	5-Jul-12	4	1574	\$64.05	\$163.84	1	VA	CA # 724 1663 TEST DROVE VEHIL WITH CYL	INDER #4 CUSTOMER STATES THE	#	A441	V29	PT C&C
FUEL INJECTOR	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#	9F593	2012	2-Jul-12	-1	3	\$291.57	\$611.89	5	VA	TEST P0202 P0206 P0300 PASS ROAD TEST	CK ON FOLD RUNS ROU	#	A441	V29	PT C&C
DIAG - MISFIRE	EXHAUST	CGK0001	2012	1FFW1E16C6	2	F	1400	TIC3	AF	13-Jun-12		FRENDSHIP FORD	#	D45	2012	11-Jul-12	-1	162	\$0.00	\$323.31	0	VA	TEST DROVE. BAX IDS FOR RELATIVE PROBLE	CUSTOMER STATES WHI	#	A441	V29	PT C&C
DIAG - MISFIRE	EXHAUST	CGK0005	2012	1FFW1E16C6	2	F	1400	TIC3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#	D45	2012	10-Jul-12	1	3661	\$0.00	\$55.16	1	VA	CK ENGINE LIGHT ON CK OADS1 P0300 P0304	CUSTOMER STATES THA	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	4-Apr-12	9-May-12	TOMBALL FORD	#	500E-212	2012	10-Jul-12	3	6589	\$303.03	\$395.41	1	VA	PERFORM EEC DIAGS P0304 P0305 P0306 P030	CHECK ENGINE LIGHT ON	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	13-Jun-12		TEAM FORD SALES LIMITED	#	500E-212	2012	8-Jul-12	1	1920	\$14.63	\$65.58	1	VA	VERIFY CONCERN. SCAN AND REPROGRAM C	USTOMER STATES WHI	#	A441	V29	PT C&C
DIAG - P0439	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	10-May-12	11-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	VA	VERFD CONCERN. INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#	A441	V81	PT ENTERTAINMENT
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	27-Mar-12	12-Apr-12	OROUS FORD	#	6K775	2012	25-Jun-12	3	5845	\$0.00	\$145.00	1	VA	CUSTOMER COMPLAINT VE THE REPAIR FORD	CUSTOMER COMPLAINS	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC	#	6K775	2012	8-Jul-12	1	1920	\$14.63	\$65.58	1	VA	VERIFY CONCERN. SCAN AND REPROGRAM C	USTOMER STATES WHI	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#	6K775	2012	26-Jun-12	2	1921	\$0.00	\$62.83	1	VA	CAI FAIRE ESSAIE ROUTE. SORTIR CODE FAIRE	BULTION CHECK ENGINE	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#	6K775	2012	18-Jul-12	1	1589	\$13.66	\$72.23	1	VA	SCAN MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	2012	16-Jul-12	3	7919	\$10.74	\$56.05	1	VA	VERIFY VEHICLE LOSSES POWER WHEN ACCE	LERS. C/S VEHICLE LOSSES POW	#	A441	V52	PT C&C
TSB REFLASH	PT C&C	CPYF008	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	7-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#	6K775	2012	25-Jun-12	3	5024	\$0.00	\$42.46	1	VA	XXPERFORM EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	CGK4404	2012	1FFW1E16C6	2	F	1400	TIC3	AJ	13-Jun-12	9-Jul-12	REYNOLDS FORD SALES OF EDMON	#	6K775	2012	2-Jul-12	2	5114	\$14.44	\$44.20	1	VA	TECH 127 REL. TO PERFORM TEST. CUSTOMER	STATES WHI	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#	6K775	2012	12-Jul-12	4	6790	\$10.74	\$51.93	1	VA	VERIFY CONCERN HAS AN MILL LIGHT ON. TEST	BE CUSTOMER STATES WA	#	A441	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	3-Feb-12	26-Feb-12	RODGE FORD SALES LIMITED	#	6K775	2012	10-Jul-12	5	6675	\$16.87	\$66.35	1	VA	XXCHECKED FOR SES LIGHT CK. OPERATION	CUSTOMER STATES WHI	#	A441	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	10-Feb-12	14-Jun-12	WOLVERINE FORD SALES (2006) LT	#	6K775	2012	11-Jul-12	1	1511	\$14.63	\$53.78	1	VA	VERIFY CONCERN. PERFORMED SCAN. P0307	CHECK ENGINE LIGHT ON	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	17-Feb-12	24-May-12	JIM PENNEY LTD	#	6K775	2012	11-Jun-12	1	1511	\$14.63	\$53.78	1	VA	CONFIRMED CUSTOMER	CONFIRM C/K FOR ENGINE LITE	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	GENM018	2012	1FFW1E16C6	2	F	1400	TIC3	AF	27-Mar-12	2-May-12	ELKINS FORDLAND	#	6K775	2012	13-Jul-12	2	4909	\$10.74	\$45.20	1	VA	DO NOT TEST. REPROGRAM PCAN AND INST	ALL SHIELD CHECK BAD ENGINE MISS	#	A441	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	22-Mar-12	23-Mar-12	CEC HAWK FORD	#	6K775	2012	11-Jul-12	-1	32	\$300.63	\$389.86	1	VA	PERFORMED EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	4-Apr-12	23-Apr-12	REYNOLDS FORD	#	6K775	2012	12-Jul-12	3	12642	\$0.00	\$33.54	1	VA	PERFORMED EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	22-Feb-12	23-Mar-12	MEDINA MOTOR CO., INC.	#	12029	2012	12-Jul-12	4	7949	\$64.05	\$162.92	1	VA	XXPERFORMED EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	31-Jan-12	9-Apr-12	SIMMONS ROCKWELL FORD, INC.	#	12029	2012	12-Jul-12	4	7963	\$69.40	\$160.00	1	VA	XXPERFORMED EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	4-Apr-12	23-Apr-12	PIPER PITRE FORD CO INC	#	12029	2012	12-Jul-12	3	12642	\$0.00	\$33.54	1	VA	PERFORMED EEC DIAG. ID #4 SPARK PLUG	CUSTOMER STATES THA	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	12-Dec-11	4-Jun-12	SPIRE DYKES FORD LINCOLN	#	12029	2012	29-Jun-12	1	2044	\$68.88	\$188.11	2	VA	TX XVERIF CONCERN HAS AN MILL LIGHT ON. TEST	BE CUSTOMER STATES WHI	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C6	2	F	1400	TIC3	AF	22-Mar-12	16-Jun-12	BECK FORD LINCOLN	#	500E-212	2012	29-Jun-12	1	2157	\$345.84	\$427.66	1	VA	CONFIRMED CONCERN. PERFORMED SCAN. P0307	CHECK ENGINE LIGHT ON	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGK1Y22	2012	1FFW1E16C6	2	F	1400	TIC3	AF	10-Feb-12	14-Jun-12	KENDALL FORD	#	500E-212	2012	14-Jul-12	4	26325	\$311.37	\$460.19	1	VA	RAN PINPOINT TEST (FORMED) TSB 12 6 4	PERFORMED CUSTOMER STATES THA	#	A441	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM Binned	FUNCTION
DOP - MISFIRE	ENGINE	CGM2002	2012	1	1	1	1	1	1	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	350	12029	2-11-12	4723	588.88	\$177.00	PA	PERFORMED DIAG. CODES P0303, P0304, P0305, P0306, P0307, P0308, P0309, P030A, P030B, P030C, P030D, P030E, P030F, P030G, P030H, P030I, P030J, P030K, P030L, P030M, P030N, P030O, P030P, P030Q, P030R, P030S, P030T, P030U, P030V, P030W, P030X, P030Y, P030Z, P030AA, P030AB, P030AC, P030AD, P030AE, P030AF, P030AG, P030AH, P030AI, P030AJ, P030AK, P030AL, P030AM, P030AN, P030AO, P030AP, P030AQ, P030AR, P030AS, P030AT, P030AU, P030AV, P030AW, P030AX, P030AY, P030AZ, P030BA, P030BB, P030BC, P030BD, P030BE, P030BF, P030BG, P030BH, P030BI, P030BJ, P030BK, P030BL, P030BM, P030BN, P030BO, P030BP, P030BQ, P030BR, P030BS, P030BT, P030BU, P030BV, P030BW, P030BX, P030BY, P030BZ, P030CA, P030CB, P030CC, P030CD, P030CE, P030CF, P030CG, P030CH, P030CI, P030CJ, P030CK, P030CL, P030CM, P030CN, P030CO, P030CP, P030CQ, P030CR, P030CS, P030CT, P030CU, P030CV, P030CW, P030CX, P030CY, P030CZ, P030DA, P030DB, P030DC, P030DD, P030DE, P030DF, P030DG, P030DH, P030DI, P030DJ, P030DK, P030DL, P030DM, P030DN, P030DO, P030DP, P030DQ, P030DR, P030DS, P030DT, P030DU, P030DV, P030DW, P030DX, P030DY, P030DZ, P030EA, P030EB, P030EC, P030ED, P030EE, P030EF, P030EG, P030EH, P030EI, P030EJ, P030EK, P030EL, P030EM, P030EN, P030EO, P030EP, P030EQ, P030ER, P030ES, P030ET, P030EU, P030EV, P030EW, P030EX, P030EY, P030EZ, P030FA, P030FB, P030FC, P030FD, P030FE, P030FF, P030FG, P030FH, P030FI, P030FJ, P030FK, P030FL, P030FM, P030FN, P030FO, P030FP, P030FQ, P030FR, P030FS, P030FT, P030FU, P030FV, P030FW, P030FX, P030FY, P030FZ, P030GA, P030GB, P030GC, P030GD, P030GE, P030GF, P030GG, P030GH, P030GI, P030GJ, P030GK, P030GL, P030GM, P030GN, P030GO, P030GP, P030GQ, P030GR, P030GS, P030GT, P030GU, P030GV, P030GW, P030GX, P030GY, P030GZ, P030HA, P030HB, P030HC, P030HD, P030HE, P030HF, P030HG, P030HH, P030HI, P030HJ, P030HK, P030HL, P030HM, P030HN, P030HO, P030HP, P030HQ, P030HR, P030HS, P030HT, P030HU, P030HV, P030HW, P030HX, P030HY, P030HZ, P030IA, P030IB, P030IC, P030ID, P030IE, P030IF, P030IG, P030IH, P030II, P030IJ, P030IK, P030IL, P030IM, P030IN, P030IO, P030IP, P030IQ, P030IR, P030IS, P030IT, P030IU, P030IV, P030IW, P030IX, P030IY, P030IZ, P030JA, P030JB, P030JC, P030JD, P030JE, P030JF, P030JG, P030JH, P030JI, P030JJ, P030JK, P030JL, P030JM, P030JN, P030JO, P030JP, P030JQ, P030JR, P030JS, P030JT, P030JU, P030JV, P030JW, P030JX, P030JY, P030JZ, P030KA, P030KB, P030KC, P030KD, P030KE, P030KF, P030KG, P030KH, P030KI, P030KJ, P030KK, P030KL, P030KM, P030KN, P030KO, P030KP, P030KQ, P030KR, P030KS, P030KT, P030KU, P030KV, P030KW, P030KX, P030KY, P030KZ, P030LA, P030LB, P030LC, P030LD, P030LE, P030LF, P030LG, P030LH, P030LI, P030LJ, P030LK, P030LL, P030LM, P030LN, P030LO, P030LP, P030LQ, P030LR, P030LS, P030LT, P030LU, P030LV, P030LW, P030LX, P030LY, P030LZ, P030MA, P030MB, P030MC, P030MD, P030ME, P030MF, P030MG, P030MH, P030MI, P030MJ, P030MK, P030ML, P030MN, P030MO, P030MP, P030MQ, P030MR, P030MS, P030MT, P030MU, P030MV, P030MW, P030MX, P030MY, P030MZ, P030NA, P030NB, P030NC, P030ND, P030NE, P030NF, P030NG, P030NH, P030NI, P030NJ, P030NK, P030NL, P030NM, P030NO, P030NP, P030NQ, P030NR, P030NS, P030NT, P030NU, P030NV, P030NW, P030NX, P030NY, P030NZ, P030OA, P030OB, P030OC, P030OD, P030OE, P030OF, P030OG, P030OH, P030OI, P030OJ, P030OK, P030OL, P030OM, P030ON, P030OO, P030OP, P030OQ, P030OR, P030OS, P030OT, P030OU, P030OV, P030OW, P030OX, P030OY, P030OZ, P030PA, P030PB, P030PC, P030PD, P030PE, P030PF, P030PG, P030PH, P030PI, P030PJ, P030PK, P030PL, P030PM, P030PN, P030PO, P030PP, P030PQ, P030PR, P030PS, P030PT, P030PU, P030PV, P030PW, P030PX, P030PY, P030PZ, P030QA, P030QB, P030QC, P030QD, P030QE, P030QF, P030QG, P030QH, P030QI, P030QJ, P030QK, P030QL, P030QM, P030QN, P030QO, P030QP, P030QQ, P030QR, P030QS, P030QT, P030QU, P030QV, P030QW, P030QX, P030QY, P030QZ, P030RA, P030RB, P030RC, P030RD, P030RE, P030RF, P030RG, P030RH, P030RI, P030RJ, P030RK, P030RL, P030RM, P030RN, P030RO, P030RP, P030RQ, P030RR, P030RS, P030RT, P030RU, P030RV, P030RW, P030RX, P030RY, P030RZ, P030SA, P030SB, P030SC, P030SD, P030SE, P030SF, P030SG, P030SH, P030SI, P030SJ, P030SK, P030SL, P030SM, P030SN, P030SO, P030SP, P030SQ, P030SR, P030SS, P030ST, P030SU, P030SV, P030SW, P030SX, P030SY, P030SZ, P030TA, P030TB, P030TC, P030TD, P030TE, P030TF, P030TG, P030TH, P030TI, P030TJ, P030TK, P030TL, P030TM, P030TN, P030TO, P030TP, P030TQ, P030TR, P030TS, P030TT, P030TU, P030TV, P030TW, P030TX, P030TY, P030TZ, P030UA, P030UB, P030UC, P030UD, P030UE, P030UF, P030UG, P030UH, P030UI, P030UJ, P030UK, P030UL, P030UM, P030UN, P030UO, P030UP, P030UQ, P030UR, P030US, P030UT, P030UU, P030UV, P030UW, P030UX, P030UY, P030UZ, P030VA, P030VB, P030VC, P030VD, P030VE, P030VF, P030VG, P030VH, P030VI, P030VJ, P030VK, P030VL, P030VM, P030VN, P030VO, P030VP, P030VQ, P030VR, P030VS, P030VT, P030VU, P030VV, P030VW, P030VX, P030VY, P030VZ, P030WA, P030WB, P030WC, P030WD, P030WE, P030WF, P030WG, P030WH, P030WI, P030WJ, P030WK, P030WL, P030WM, P030WN, P030WO, P030WP, P030WQ, P030WR, P030WS, P030WT, P030WU, P030WV, P030WW, P030WX, P030WY, P030WZ, P030XA, P030XB, P030XC, P030XD, P030XE, P030XF, P030XG, P030XH, P030XI, P030XJ, P030XK, P030XL, P030XM, P030XN, P030XO, P030XP, P030XQ, P030XR, P030XS, P030XT, P030XU, P030XV, P030XW, P030XX, P030XY, P030XZ, P030YA, P030YB, P030YC, P030YD, P030YE, P030YF, P030YG, P030YH, P030YI, P030YJ, P030YK, P030YL, P030YM, P030YN, P030YO, P030YP, P030YQ, P030YR, P030YS, P030YT, P030YU, P030YV, P030YW, P030YX, P030YY, P030YZ, P030ZA, P030ZB, P030ZC, P030ZD, P030ZE, P030ZF, P030ZG, P030ZH, P030ZI, P030ZJ, P030ZK, P030ZL, P030ZM, P030ZN, P030ZO, P030ZP, P030ZQ, P030ZR, P030ZS, P030ZT, P030ZU, P030ZV, P030ZW, P030ZX, P030ZY, P030ZZ				

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM STATUS	CLAIM BANNED FUNCTION		
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E2CF	T8F6	F	414	TKW	TC3	AF	29-Jun-12	12-3J-12	LANDERS MCLARTY FORD	#12029	30-Jun-12	1	753	\$0.00	\$82.18	NA	NR	#P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2CF	T8F6	F	414	TKW	TC3	AF	28-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	#12029	28-Jun-12	8	2088	\$0.00	\$39.49	NA	MI	#INSPECT & EEC P0306 P0306 RAN OASIS & S	CUSTOMER STATES CHE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2CF	T8F6	F	414	TKW	TC3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	580	\$11.51	\$51.07	NA	IL	#VERIFIED CONCERN, OASIS GAS FOUN	VEHICLE STUMLES ON #	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1X1C19CF	T8F6	F	414	TKW	TC3	AF	13-Jan-12	4-Feb-12	NICK NECKLASS FORD, INC.	#12029	19-Jul-12	6	11955	\$0.00	\$38.23	NA	FL	#DIAG AND RAN OASIS FOUN	TSB 12 06 04 UPON DRIVING AND TR	#12029	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E4CF	T8F6	F	414	TKW	TC3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	31-Jul-12	4	6679	\$0.00	\$49.87	NA	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU	#12029	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	30-Jul-12	3	5335	\$0.00	\$45.31	NA	CT	#PERFORMED TEST 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DR	#12029	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	4-Jul-12	7	16685	\$14.63	\$57.99	NA	ON	#VERIFIED CONCERN, SCANNED FOR CODES	P033 CHECK CAUSE ENGINE I	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#12029	28-Jul-12	1	2762	\$0.00	\$38.44	NA	MI	#RAN KEY ON ENGINE (LEARNED CODE AND L	CUSTOMER CONCERN C	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	8862	\$10.74	\$57.88	NA	TX	#REPROGRAM PCM PER 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH O	#12029	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E4CF	T8F6	F	414	TKW	TC3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	251	\$10.74	\$54.33	NA	AL	#EEC TEST P0304 E. PREFORM TSB OPERATION 1	CUSTOMER STATES THE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2CF	T8F6	F	414	TKW	TC3	AF	28-Feb-12	16-Apr-12	MAJURE'S FORD	#12029	16-Jul-12	4	8531	\$11.44	\$53.38	NA	PA	#VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHE	#12029	PT & C
TSB REFLASH	PT C&C	COY42033	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	2884	\$10.74	\$111.02	NA	PA	#VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER STATES CHE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	30-Jul-12	2	2875	\$12.95	\$58.19	NA	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES A THE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	3-Jul-12	1	482	\$10.74	\$45.20	NA	WV	#CHECKED EEC CKD PCM FOUN	AND WHEN DRIVING AT A	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AJ	28-Feb-12	25-Jun-12	ROCKBROSKE AUTO MALL, INC.	#12029	20-Jul-12	1	1213	\$0.00	\$42.46	NA	VA	#RETRIEVED CODES YOUNG TSB 12 04 REPROG	CUSTOMER STATES CHECK	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	2238	\$10.74	\$51.88	NA	TX	#REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH O	#12029	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AJ	13-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	23-Jul-12	2	3319	\$23.11	\$30.03	NA	NJ	#CHECK OASIS TSB 12 04 WITH BUILD DATE ON	BE PERFORM CHECK EN	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	12-Apr-12	28-Apr-12	STANLEY FORD/MCGREGOR	#12029	11-Jul-12	3	6301	\$10.74	\$55.07	NA	TX	#PERFORMED REPAIRS AS PER TSB 12 04	INSTALL CUST STATE THE	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1X1E2CF	T8F6	F	414	TKW	TC3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	5106	\$0.00	\$50.42	NA	NC	#CK FOR TRANS PROBLEM, 1 STEP 2 FOUN	ARD AIR DE CUSTOMER STATES TR	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	14-Feb-12	13-Mar-12	MONTY FORD	#12029	23-Jul-12	2	319	\$0.00	\$39.41	NA	TX	#CHECK OUT HOOK UP IDS AND FOUN	TSB 12 04	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#12029	27-Jul-12	4	6570	\$0.00	\$38.96	NA	NC	#TEST AND PERFORMED TSB 120604	CUSTOMER STATES CK	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	18673	\$12.85	\$51.29	NA	LA	#RD TEST, VERIFY, CK GASIS, FOUN	TSB 12 06 04	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	2387	\$87.80	\$201.46	NA	TX	#TSB 12029 ROAD TEST FOUN	TSB 12 06 04	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	#12029	6-Jul-12	4	4158	\$48.85	\$131.27	NA	PA	#CHECKED DTCS FOUN	P0306, DID POWER BALN	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	23-Jul-12	5	11088	\$58.88	\$186.32	NA	MI	#OASIS PART 12029 CON	RELATIVE COMPRESS	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	11-Jun-12	11-Jun-12	CHAMPION FORD GULF FREEWAY	#12029	23-Jul-12	1	11768	\$88.88	\$143.57	NA	TX	#VERIFIED CONCERN, EEC TEST CODE	P0301 POWER EN	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	23-Jul-12	3	2785	\$80.20	\$176.40	NA	TX	#OASIS PART 12029 CON	RELATIVE COMPRESS	#12029	PT & C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	NA	ND	#OASIS PART 12029 CON	RELATIVE COMPRESS	#12029	PT & C
TSB REFLASH	PT C&C	COY42032	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	14-Feb-12	13-Mar-12	JUBILEE FORD GAS SALES	#12029	23-Jul-12	4	9934	\$300.63	\$399.41	NA	TX	#CHECKED SYSTEM DIAGN	OSTICATIVE COMP	#12029	PT & C
TSB REFLASH	PT C&C	COY42033	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	#12029	30-Jul-12	5	5992	\$7.38	\$63.03	NA	FL	#5672 RPM'S FLUCTUATE, IDS TEST P0304, PIN	POINT CUST STATES RPM'S	#12029	PT & C
TSB REFLASH	PT C&C	COY42034	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE	IDS NOT PIN 2013 FOUN	#12029	PT & C
TSB REFLASH	PT C&C	COY42035	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE	IDS NOT PIN 2013 FOUN	#12029	PT & C
TSB REFLASH	PT C&C	COY42036	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE	IDS NOT PIN 2013 FOUN	#12029	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	3-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#12029	24-Jul-12	5	4348	\$0.00	\$23.80	NA	AB	#EEC TEST SYSTEM SCAN, NO CODES	AVAILABLE CUST AND ADVISE ON	#12029	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1X1E19CF	T8F6	F	414	TKW	TC3	AF	27-Mar-12	23-Jun-12	SUNSET GUN FORD LTD.	#12029	31-Jul-12	1	2179	\$0.00	\$107.47	NA	ON	#INSPECTED, NO CEL ON	IGNITION WOULD OCCUR	#12029	PT & C
TSB REFLASH	PT C&C	COY42037	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	3-Apr-12	13-May-12	MONTY FORD	#12029	23-Jul-12	4	5028	\$0.00	\$38.96	NA	TX	#RETRIEVED DTCS FOUN	TSB 12 06 04	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#12029	25-Jul-12	4	10022	\$316.07	\$393.88	NA	TX	#VERIFY COGNER CELS	(RETEST ALL OK AT THIS	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AJ	20-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#12029	9-Jul-12	3	5864	\$308.28	\$920.22	NA	TX	#CHECKED OVER KOEO	148 COLOR BUEN	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	20-Jun-12	13-Mar-12	AUTOMOBILES PERRON	#12029	20-Jul-12	5	7586	\$722.62	\$1,076.35	NA	QC	#SORTIC CODE P0409 MAJVAIS	RENDERMENT DU CL	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	15-Nov-11	30-Dec-11	TEB BRIT FORD SALES, INC.	#12029	23-Jul-12	7	15588	\$366.53	\$477.79	NA	TX	#TSB 12 04 - DIAG EEC	SYSTEM AND FOUN	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	19-Feb-12	15-Mar-12	GLENN JONES FORD	#12029	13-Jul-12	4	5248	\$300.35	\$369.28	NA	WV	#CK EEC P0430 REPLACED LH	CAI TEST TSB 12 06	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AJ	30-Jun-12	14-Feb-12	TROIS RIVIERES FORD LINCOLN IN	#12029	22-Jul-12	5	7213	\$436.54	\$645.54	NA	TX	#VERIFY LUMIRE ENGIN	OR VERIFY TEMON	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E19CF	T8F6	F	414	TKW	TC3	AF	11-Nov-11	26-Apr-12	ASTORIA FORD	#12029	11-Jul-12	3	8512	\$311.37	\$400.88	NA	OR	#VERIFIED CHECK ENGIN	AMMED PCM	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	414	TKW	TC3	AF	11-Apr-12	29-Jun-12	AL PACKER FORD LINCOLN	#12029	30-Jul-12	2	2907	\$485.84	\$438.58	NA	FL	#HES VERIFIED ENGIN	LIGHT IS ON FOUN	#12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA																							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C0	T8F	F	A	T	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#1209	23-Jul-12	4	4888	\$10.74	\$56.05	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1K19C0	T8F	F	A	T	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#1209	19-Jul-12	4	10331	\$0.00	\$31.00	PA	#ECC TEST. P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG		PT C&C
COP	ENGINE	NA	2012	1FFW1E14C0	T8F	F	A	T	9-Feb-12	15-May-12	MAXWELL FORD	#1209	27-Jul-12	3	6561	\$58.88	\$135.71	TX	#ECC TEST PASS PASS PASS POWER BALANCE TEST	C O S ON HEAVY ACCEL PER		PT C&C
COP	ENGINE	CHCDJ002	2012	1FFW1E17C0	T8F	F	A	T	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#1209	18-Jul-12	4	6129	\$69.58	\$111.55	PA	OH #OVERFLOPP CONCERN. CKD FOR CODES FOUND P03	CUSTOMER STATES CHE		PT C&C
COP	ENGINE	NA	2012	1FFW1E17C0	T8F	F	A	T	24-Jan-12	20-Feb-12	HUB CITY FORD, INC.	#1209	16-Jul-12	5	22708	\$207.65	\$325.25	PA	LA #K06 PLUGS AND NO 3 & 4 [ACCELERATION REPLACE	CUSTOMER STATES DRIVING A		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C0	T8F	F	A	T	1-Jun-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#1209	26-Jul-12	1	692	\$392.99	\$389.54	PA	MS #ECC P0308 P071 HF1 HF12 & HF3 HF4 HF5 HF6	CEL IS ON NO SYMPTOM		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C0	T8F	F	A	T	23-Apr-12	31-May-12	MONAHAN FORD SALES	#1209	13-Jun-12	1	2084	\$308.14	\$424.39	PA	AB #VERIFIED CONCERN. CHECKED FOR DTC. P0300	DIAG FOR CHECK ENGINE		PT C&C
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1FFW1E14C0	T8F	F	A	T	23-Apr-12	1-May-12	FOVLEWILLE FORD	#1209	18-Jul-12	3	6538	\$311.37	\$400.50	PA	MI #858 26212 CK EEC P0400. CK. CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C0	T8F	F	A	T	1-May-12	18-Jun-12	NORTHLAND FORD	#1209	11-Jul-12	1	2544	\$309.05	\$395.90	PA	PA #VERIFY CONCERN. P0303 PRESENT. REPLACE THE	RUNS ROUGH/CHECK EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1FFW1E17C0	T8F	F	A	T	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#1209	11-Jul-12	4	7252	\$346.87	\$442.17	PA	PA #REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHE		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C0	T8F	F	A	T	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#1209	19-Jul-12	5	9090	\$303.73	\$382.18	PA	IA #ECC TEST KOEC P0430 KOEO P1000 KOER P100	CUSTOMER STATES CHE		PT C&C
PT C&C	PT C&C	CELE4002	2012	1FFW1E16C0	T8F	F	A	T	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#1209	1-Aug-12	4	4265	\$10.04	\$50.28	PA	MI #INSTALLED SHIELD AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN		PT C&C
TSB REFLASH	PT C&C	CGK0U015	2012	1FFX1E17C0	T8F	F	A	T	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#1209	10-Jul-12	3	6246	\$18.38	\$68.68	PA	PA #CHECKED FOR CODES NO CODES FOUND AT THE	CUSTOMER STATES CHECK		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C0	T8F	F	A	T	12-Apr-12	14-May-12	PREMIER FORD SALES	#1209	1-Aug-12	3	8786	\$0.00	\$39.96	PA	MS #PERFORM OBD SCAN HAS FAIL. CODES P0305 AND	FUELED/DRIVABILITY		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C0	T8F	F	A	T	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#1209	2-Aug-12	7	17060	\$0.00	\$41.39	PA	IN #CHECK ENGINE LIGHT ON P0308. REPROGRAMME	CUSTOMER STATES OASIS		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C0	T8F	F	A	T	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#1209	2-Aug-12	4	2681	\$10.74	\$50.79	PA	LA #PERFORMED TSB 12 08 04. INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON		PT C&C
TSB REFLASH	PT C&C	CGSEF007	2012	1FFW1E13C0	T8F	F	A	T	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#1209	30-Jul-12	1	3331	\$128.10	\$192.77	PA	TX #ECC TEST. CODE P0308. OPI FOREMAN. OK AT THE	29-29 CHECK ENGINE LIGHT		PT C&C
COP	ENGINE	CH4X0007	2012	1FFW1E16C0	T8F	F	A	T	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$64.05	\$176.81	PA	WI #TEST GROVE FELT MISS [CLEARED CODES RETES	VEHICLE HESTATES MISS		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E19C0	T8F	F	A	T	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#1209	5-Jul-12	5	8102	\$311.37	\$385.02	PA	VT #VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CUSTOMER STATES THE		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C0	T8F	F	A <td T	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#1209	5-Jul-12	5	18222	\$311.37	\$389.96	PA	SD #VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CUSTOMER STATES THE		PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C0	T8F	F	A	T	17-Mar-12	17-Mar-12	NARVAIS FORD LINCOLN	#1209	5-Jul-12	5	4767	\$307.65	\$395.90	PA	LA #CK FOR MIL LIGHT ON. CK [REMOVED CONVERTOR	CUSTOMER STATES CHE		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	T8F	F	A	T	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#1209	1-Aug-12	2	3773	\$377.84	\$434.24	PA	PA #SELF TEST CODE P0430. [OR LEFT BANK CATALYT	PERFORM CHECK ENGINE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C0	T8F	F	A	T	13-Feb-12	24-Jul-12	NORRIS FORD	#1209	2-Aug-12	1	3472	\$0.00	\$45.85	PA	MD #BE12 CHECKED FOR DTC'S REPROGRAMMED WITH	C WHEN TRYING TO PA		PT C&C
TSB REFLASH	PT C&C	CGS0304	2012	1FFW1E12C0	T8F	F	A	T	6-May-12	29-May-12	NA FORD	#1209	6-Jul-12	2	2157	\$0.00	\$44.07	PA	OK #TESTED AND REPROGRAMMED AS PER TSB 12 08 04	C. S. VEH ENGINE LIGHT		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C0	T8F	F	A	T	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#1209	6-Aug-12	3	7786	\$0.00	\$43.44	PA	OH #performed 12 08 04 reprogrammed pcm	Customer: States ck eng		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C0	T8F	F	A	T	30-Mar-12	15-May-12	SMIMONS ROCKWELL FORD OF FALLS	#1209	31-Jul-12	3	4678	\$0.00	\$41.25	PA	PA #VERIFY CONCERN TESTED SYSTEM FOUND CODE	C WHEN ACCELERATE		PT C&C
TSB REFLASH	PT C&C	CGK0U012	2012	1FFW1E16C0	T8F	F	A	T	2-Feb-12	3-Jul-12	MAC HACHS SOUTHWAY FORD	#1209	3-Aug-12	3	9848	\$10.74	\$54.07	PA	PA #PERFORM EEC TESTS [PCM 120804. 0.5	LA. CUSTOMER STATES		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C0	T8F	F	A	T	8-May-12	3-Jul-12	COCCIA FORD LINCOLN	#1209	3-Aug-12	2	1948	\$0.00	\$40.00	PA	PA #TECH RD TESTED VEHIC [GRAM THE PCM. RETRIE	Customer: States Engine		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C0	T8F	F	A	T	2-Jan-12	30-Apr-12	TRIS-STAR FORD	#1209	17-Jul-12	3	3130	\$10.74	\$52.55	PA	PA #PERFORM CONCERN. PERFORMED TSB 12 0 4 UPD	CUSTOMER STATES CHE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C0	T8F	F	A	T	9-May-12	30-Jun-12	JOHN RYAN FORD INC	#1209	1-Aug-12	3	8202	\$0.00	\$34.59	PA	PA #VERIFY CONCERN. CHECKED FOR MIL LIGHT ON SHIP	CK ENGINE LIGHT ON SHIP		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C0	T8F	F	A	T	11-Nov-11	30-Dec-11	EARL FLOYD FORD	#1209	16-Jul-12	7	11700	\$11.44	\$51.55	PA	PA #VERIFIED THE CONCERN [CALIBRATION, CONCER	WHILE DRIVING IN RAIN		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C0	T8F	F	A	T	7-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#1209	23-Jul-12	4	4790	\$11.44	\$49.79	PA	PA #VERIFY CONCERN. HOOKED UP IDS FOUND CODE	CUSTOMER STATES THE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C0	T8F	F	A	T	17-Feb-12	17-Feb-12	FAIRVIEW FORD LINCOLN	#1209	31-Jul-12	5	8707	\$0.00	\$34.59	PA	PA #CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC'S	CHECK ENGINE LIGHT ON		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C0	T8F	F	A	T	28-Mar-12	22-Jun-12	RAY RYANNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	PA	PA #VERIFIED CONCERN. PERFORMED EEC DIAG. [DTC	ENGINE DIED WHILE DRIV		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C0	T8F	F	A	T	27-Mar-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$11.44	\$59.26	PA	WI #ECC TEST P0302 P0304 FOUND TSB 12 0 4 [DTC	ENGINE ENGINE WARRNA		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C0	T8F	F	A	T	18-Jun-12	20-Mar-12	VILLAGE FORD	#1209	25-Jul-12	5	9483	\$82.43	\$220.85	PA	MI #MIL KIDS HOOK UP EEC TEST [PINPOINT TEST H	REPAIR SUNDAY IN VEH		PT C&C
ENGINE	ENGINE	CGED7013	2012	1FFW1E19C0	T8F	F	A	T	4-Dec-11	30-Apr-12	DIEN'S FORD SALES INC.	#1209	5-Jul-12	3	7451	\$944.91	\$1,543.89	PA	MD #KRPFRM NO STRT FLIC TEST [PROCEDURE. PRFRM	VEHICLE TOWED IN 0709		PT C&C
ENGINE	ENGINE	CG4F003	2012	1FFW1E19C0	T8F	F	A	T	9-Mar-12	29-Mar-12	FIVE STAR FORD LINCOLN	#1209	31-Jul-12	5	7696	\$63.02	\$165.49	PA	PA #CUSTOMER STATES CHECKED FOR MIL LIGHT ON	CUSTOMER STATES CHE		PT C&C
COP	ENGINE	CHD4F012	2012	1FFW1E10C0	T8F	F	A	T	2-Feb-12	17-Feb-12	GARY GROSSLEY FORD, INC.	#1209	3-Aug-12	6	12748	\$64.05	\$300.04	PA	MD #KRPFRM APPROVAL CODE. [PLUG FOR FOLLING DUG	S AT TIMES WHILE DRIV		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C0	T8F	F	A <td T	25-Jun-12	12-Jul-12	BLYSSONNET MOTOR	#1209	3-Aug-12	1	2142	\$362.59	\$370.12	PA	TX #SELF TEST KOEC PASS CODE P0408. RIGOR PASS	C. S. CHECK ENGINE LIGHT		PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C0	T8F	F	A	T	29-Apr-12	31-May-12	MYER FORD LINCOLN	#1209	31-Jul-12	1	7923	\$311.37	\$401.12	PA	TN #DTC P0308. P0309. INSTALLED 12 0 4. INSTAL	C. S. CK ENGINE IS ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C0	T8F	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#1209	31-Jul-12	6	14789	\$333.62	\$414.32	PA	GA #SELF TEST PCM KOEO PASS. KOER P0430. CHECK	CUSTOMER STATES CHE		PT C&C
CATALYTIC CONVERTER	EXHAUST	CFN8001	2012	1FFX1E17C0	T8F	F	A	T	27-Apr-12	16-May-12	MIKE SHAD FORD AT THE AVEENUES	#1209	11-Jul-12	2	8720	\$334.92	\$427.98	PA	FL #PERFORM TSB 12 08 04. INSTALL CAC AIR DEFLEC	CLIPS FOR BELLY PAN		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C0	T8F	F	A	T	19-Jul-12	23-Jul-12	COURTESY FORD	#1209	30-Jul-12	1	1170	\$300.63	\$398.75	PA	LA #RAN EEC TEST. CODE P0308. [CHECK ENGINE	LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C0	T8F	F	A	T	9-Feb-12	21-Jun-12	WEKERT FORD INC.	#1209	4-Aug-12	2	5830	\$345.84	\$445.57	PA	FL #PERFORMED DIAGNOSIS UPDATED PCM TO LATES	CHECK DRIVABILITY ISS		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C0	T8F	F	A	T	9-Feb-12	16-Mar-12	SEERNS FORD LINCOLN	#1209	3-Aug-12	5	8651	\$2.80	\$59.28	PA	AK #VERIFY CONCERN. CK FOR DTC'S. P0300. P030	CUSTOMER STATES THE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E15C0	T8F	F	A	T	17-Mar-12	21-Mar-12	JASPER FORD LINCOLN	#1209	16-Jul-12	1	10537	\$11.44	\$50.52	PA	TX #CHECKOUT TO VERIFY [CUSTOMER SATISFACTION 12	CHECKOUT ENGINE HAS		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C0	T8F	F	A	T	27-Mar-12	23-May-12	FORD LINCOLN GABRIEL	#1209	6-Aug-12	3	3369	\$0.00	\$48.27	PA	OK #SCAN TEST P0300 P0305 P0306. OASIS. TSB 12 0 8	4. LUMIERE CHECK ENGINE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C0	T8F	F	A	T	9-Nov-11	28-Mar-12	ROGERS FORD SALES, INC.	#1209	28-Jul-12	4	14615	\$0.00	\$43.80	PA	TX #ECC TESTED. P0308. P0312. [REPROGRAMMED	ENGINE PERFORMANCE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C0	T8F	F	A	T	27-Mar-12	6-Jun-12	PLATE VALLEY AUTO MART	#1209	2-Aug-12	2								

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GOCS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1ETC2	T06	F	4	27-Feb-12	20-Jun-12		BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	GA	SC	CHECKED CONCERN DIAG RETRIEVED CODES	CHEK ENGINE LIGHT ON	#	4	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	5-Mar-12	24-May-12		GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$300.00	\$88.89	GA	AB	VERIFY CONCERN DIA CK TOGETHER AND PLU	CHEK ENGINE LIGHT ON	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	3-Apr-12	14-Apr-12		FERNLEBS FORD LINCOLN INC.	#	DIAG	11-Aug-12	4	16233	\$300.00	\$14.88	GA	MI	ROAD TEST VERIFY CHEK NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON	#	4	12	V58	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	26-May-12	9-Jul-12		EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	GA	ND	S893 INTERMITTANT COMPUTER TEST P0308 RUN	CUST STATES THE SEEL	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET0C	T06	F	4	9-Jun-12	24-Jun-12		AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	GA	FL	KEC TEST P0300 P0306 POWER BALANCE	CHEK ENGINE LIGHT ON	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	25-Jun-12			KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	GA	AL	VERIFY CONCERN RUN EEC TEST P0300 POSSA	CK ENGINE LIGHT ON	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	26-Jun-12	9-Aug-12		BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	GA	ON	VERIFY CONCERN SCAN CONCERN	CHEK AND REPORT SE	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0707	2012	1FTFW1ETCF	T06	F	4	30-Jun-12	17-Jul-12		ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	GA	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER	#	4	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1ETK3	T06	F	4	10-Jul-12	7-Aug-12		AYALON FORD SALES 1996 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	GA	NL	HOKED UP IDS AND P01	CHEK FOR ENGINE LI	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET2CF	T06	F	4	13-Jul-12	30-Jul-12		JARNAGAN MOTOR COMPANY, INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	GA	TN	EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET4CK	T06	F	4	6-Jun-12	14-Dec-11		SHAWNEE MISSION FORD, INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	GA	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHEK WHEN COLO EN	#	4	12	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1ET0C	T06	F	4	6-Mar-12	23-Apr-12		FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	GA	FL	ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUST STATES FEELS W	#	4	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1ETK3	T06	F	4	24-May-12	20-Jul-12		SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	GA	SK	ROAD TEST AND FOUND HOT LINE CONTACT #	10A99 CHECK TRANSMIS	#	4	12	V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB9006	2012	1FTFW1ET0C	T06	F	4	30-May-12	13-Jun-12		NORTHGATE FORD, INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.23	GA	MI	3347 RUN QUICK TEST ALREADY AT THE LATE	CK TRANSMISSION WH	#	4	12	V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHGC0021	2012	1FTFW1ET0C	T06	F	4	5-Jun-12	28-Jun-12		FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	GA	AB	EEC TEST KOEO CONT	CHEK FOR CEL LI	#	4	12	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET0C	T06	F	4	5-Dec-11	16-Jan-12		BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	7-Aug-12	3	5440	\$10.04	\$59.04	GA	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETCF	T06	F	4	13-Feb-12	15-May-12		WRAY FORD, INC.	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	GA	LA	#E212 12 REVIEW TSB 12 0 4 FOR DTC P0300 INST	CUSTOMER STATES CHE	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET62	T06	F	4	23-Mar-12	31-May-12		DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	5953	\$14.83	\$45.33	GA	NB	EEC TEST COOT CODES P0308 AND P0306 REPR	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK3	T06	F	4	19-Apr-12	18-May-12		WOODSTOCK FORD SALES LTD.	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	GA	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	CHEK AND REPORT ON	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	T06	F	4	7-Nov-11	17-Dec-11		THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$399.32	GA	WV	KEO2 TEST CODES P0430 P0308 P0306 P0340 PER	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	11-Nov-11	8-Dec-11		BEYER HANNA FORD	#	5.00E+212	23-Jul-12	8	7019	\$308.05	\$445.33	GA	TX	VERIFY CONCERN DIA [R AS SENSOR WAS STU	CHEK IS ON CONTIN	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	19-Nov-11	31-Dec-11		BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	GA	MI	RETRIEVED P0430 CK FOR CAC AIR DEFLECTOR	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	21-Nov-11	24-Apr-12		NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$396.77	GA	MS	KEO2 TEST CODES P0430 CATALYST BELOW THRESH	DRIVABILITY ANALYS	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	28-Nov-11	19-Dec-11		BULLITTER FORD	#	5.00E+212	23-Jul-12	8	3977	\$311.37	\$406.03	GA	TX	IDS TESTING KOEO PASS10 P0303 REPLACED LI	CUST STS THE CK EN	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETCF	T06	F	4	30-Nov-11	4-Jan-12		SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5899	\$331.37	\$397.16	GA	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	9-Dec-11	31-Dec-11		VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	5841	\$297.20	\$390.40	GA	NB	CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHEK WHY THE CHK	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	15-Dec-11	24-Mar-12		FREDSON FORD, INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.89	\$396.43	GA	VA	EEC TEST RETRIEVED FOR TRANS CONCERN CK	ENGINE LIGHT ON	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	20-Dec-11	18-Feb-12		NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	GA	TX	VERIFY CONCERN EEC DIA. REPLACE LEFT CAT	2 E212 OWNER STATES	#	4	12	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	3-Jan-12	21-Mar-12		GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$382.19	GA	OH	SELF TEST P0309 00 P0307E HAD NOISE IN LE	FTS TRANS LIGHT I	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	12-Jan-12	10-Feb-12		BIERMAN LTD.	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$382.19	GA	OH	CONFIRMED CONCERN DIA [R AS SENSOR WAS	STU [R AS SENSOR WAS	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	13-Jan-12	10-Feb-12		JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	GA	IL	DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	12-Jan-12	28-Feb-12		MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$331.37	\$434.86	GA	AB	EEC TEST PINPOINT TEST DTC P0300 P0308	INSTALL SOP CONVE	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	13-Jan-12	10-Feb-12		HIXSON FORD	#	5.00E+212	19-Aug-12	6	8541	\$331.37	\$434.86	GA	AB	TEST DROVE. SCAN FOR CODES. PERFORM	DRIVABILITY	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	23-Jan-12	31-Jan-12		ROD BAKER FORD SLS INC.	#	5.00E+212	13-Aug-12	7	10087	\$322.11	\$420.17	GA	IL	VERIFY MIL ON P0430. FOLLOWED TSB 12 06 04	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	T06	F	4	28-Jan-12	9-Mar-12		TOMMIE VAUGHN MOTORS, INC.	#	5.00E+212	13-Jul-12	5	4987	\$302.99	\$376.36	GA	TX	VERIFY CONCERN. ELIDES. REPROGRAM PCM	CHEK ENGS LITE ON	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	30-Jan-12	16-Feb-12		AVALON FORD SALES 1996 LIMITED	#	5.00E+212	13-Jul-12	5	4987	\$302.99	\$376.36	GA	TX	CONFIRMED CONCERN DIA [R AS SENSOR WAS	STU [R AS SENSOR WAS	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	30-Jan-12	16-Feb-12		EIDE FORD LINCOLN	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	GA	ND	#311 TSB 12 0 4 VERIFY/TIC CONVERTER ASSE	CUSTOMER STATES CHE	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	31-Jan-12	11-Jul-12		ULTIMATE FORD	#	5.00E+212	30-Jul-12	1	2420	\$311.37	\$381.89	GA	AR	REPAIR PER TSB 12 06 04 IN COOLER DEFLECT	DIAG ENGINE FOUND	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	27-Feb-12	17-Apr-12		DISCOVER FORD SALES LTD.	#	5.00E+212	30-Jul-12	1	2420	\$311.37	\$381.89	GA	TX	CONFIRMED CONCERN DIA [R AS SENSOR WAS	STU [R AS SENSOR WAS	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET0C	T06	F	4	3-Feb-12	16-Feb-12		JUBILEE FORD SALES (1983) LTD.	#	5.00E+212	30-Jul-12	6	14827	\$308.14	\$410.32	GA	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	3-Feb-12	30-Apr-12		JERRY FORD SALES LTD.	#	5.00E+212	7-Aug-12	4	3971	\$282.57	\$358.52	GA	AB	EEC RD TEST TO VERIFY TSB 12 06 04 SEN	CLAREK CHEK ENGINE LAMP ON	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	28-Feb-12	23-Mar-12		ROD BAKER FORD SLS INC.	#	5.00E+212	29-Jul-12	4	8972	\$313.92	\$405.38	GA	IL	VERIFY MIL ON P0430. FOLLOWED TSB 12 06 04	CHEK ENGINE LIGHT	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETK3	T06	F	4	15-Feb-12	12-Mar-12		BYERLY FORD, INC.	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	GA	KY	WARN HOOK UP IDS TEST PCM CODE P0430 RUN	C-C-CEL IS ON AND NO	#	4	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	T06	F	4	15-Feb-12	2-Apr-12		PHILPOTT FORD	#	5.00E+212	14-Aug-12	5												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	WARRANTY START DATE	DEALERSHIP	JOB CD	PART NUMBER	REP	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCF	TF6	F	4	T	1K0V	TC3	AF	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E212	E	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	ND	IDS TEST P0438 CONVERTER ASSEMBLY MOUNT REPAIR	CUSTOMER STATES CHEV	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CHBH021	2012	1FTFW1E14CX	TF6	F	4	T	1K0V	TC3	AJ	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E212	E	2-Aug-12	1	3269	\$300.63	\$384.18	1	NA	NC	TEST DRIVE IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	TF6	F	4	T	1K0V	TC3	AJ	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E212	E	15-Aug-12	2	4988	\$308.75	\$402.05	1	NA	MN	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CF	TF6	F	4	T	1K0V	TC3	AF	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E212	E	9-Aug-12	1	1791	\$292.99	\$386.81	1	NA	KS	VERIFIED COMPLAINT (PAIR REPLACED BANK 2)	DRIVABILITY	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CGZT017	2012	1FTFW1E14CF	TF6	F	4	T	1K0V	TC3	AF	3-Jun-12	2-Jun-12	ZUMBROTA FORD	#	50E212	E	23-Jul-12	-1	22	\$820.44	\$882.28	4	NA	MN	REMOVED Y PIPE FROM / STAMPED CORRECTLY EXHAUST LEAK NOTICED	EXHAUST	#	9035	V5	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CHN9707	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AF	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E212	E	14-Aug-12	1	598	\$300.63	\$479.37	2	NA	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH OWNER STATES CHECK	EXHAUST	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CX	TF6	F	4	T	1K0V	TC3	AJ	8-Jun-12	2-Aug-12	INTERSTATE FORD	#	50E212	E	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	CO	TEST DROVE AND VERIFIED CONVERTER ASSY REPAIR	SALES STATES SES ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CHNWX06	2012	1FTFW1E15CF	TF6	F	4	T	1K0V	TC3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E212	E	14-Aug-12	1	1426	\$308.49	\$480.87	2	NA	MI	EEC TEST CODES P0300 MONITOR RELATED POSSES	CHECK ENGINE LIGHT ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AF	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E212	E	8-Aug-12	2	3666	\$322.11	\$417.14	1	NA	GA	PERF EEC DAK P0300 PERF TSB 12 6 4 REPAIR	CUST STATES CK ENGINE	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AF	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E212	E	7-Aug-12	2	3620	\$311.37	\$414.19	1	NA	VA	TSB 12 6 4 VERIFIED CK ENG LIGHT ON EEC TEST	WHILE ON VACATION CHA	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCF	TF6	F	4	T	1K0V	TC3	AJ	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E212	E	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK EN	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CHRC007	2012	1FTFW1E1XCF	TF6	F	4	T	1K0V	TC3	AF	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E212	E	6-Aug-12	1	2265	\$293.69	\$399.00	1	NA	TX	PERFORMED IDS DIAGNOSIS, CODE P0300 IN WHE	CK ENGINE LIGHT ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CF	TF6	F	4	T	1K0V	TC3	AF	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	50E212	E	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	MS	VERIFIED CONCERN, EEC TEST	PERFORMED TSB	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E19CX	TF6	F	4	T	1K0V	TC3	AJ	21-Jun-12	19-Jul-12	KRRC AUTO COMPANY	#	50E212	E	13-Aug-12	1	2672	\$292.99	\$382.25	1	NA	MS	KOEO P0430 PER TEST HIF INSPECT WRING CK CK	CHECK ENGINE LIGHT S	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E11CF	TF6	F	4	T	1K0V	TC3	AF	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E212	E	10-Aug-12	1	2133	\$292.99	\$368.20	1	NA	NY	IDS TEST P0300 PERFORM PER TEST HIF FOUND BAN	CUSTOMER STATES THA	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	TF6	F	4	T	1K0V	TC3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E212	E	6-Aug-12	1	1239	\$292.99	\$381.72	1	NA	TX	CHECK TO SEE IF CHECKTEST PASS	CS CHECK ENGINE LIGHT	#	9035	V4	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AJ	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E212	E	14-Aug-12	2	1801	\$292.99	\$349.66	1	NA	MS	VERIFIED CONCERN, EEC TEST DTC P0430 FOUND	CUSTOMER STATES SES	#	9035	V4	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	TF6	F	4	T	1K0V	TC3	AJ	19-Jun-12	28-Jul-12	KATHYWAY LIMITED	#	50E212	E	14-Aug-12	1	2922	\$293.51	\$364.14	1	NA	NB	CHECK OUT AND NEED TO REPAIR PER TSB 12 04	ELECTRONIC DIAGNOSI	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CX	TF6	F	4	T	1K0V	TC3	AJ	13-Jul-12	27-Jul-12	KRELCI, FORD, INC.	#	50E212	E	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MN	VERIFY CONCERN FORD, CODE AND RETEST CK	CHECK ENGINE LITE IS	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E12CF	TF6	F	4	T	1K0V	TC3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E212	E	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA	CHECKED EEC CODE P0300 WAS PRESENT CLEAR	CHECK ENGINE LIGHT ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CHRC004	2012	1FTFW1E13CF	TF6	F	4	T	1K0V	TC3	AF	23-Jun-12	11-Jul-12	JIMMY FORD MOTORS, INC.	#	50E212	E	3-Aug-12	1	2445	\$292.99	\$374.67	1	NA	MI	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA	#	9035	V5	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CX	TF6	F	4	T	1K0V	TC3	AJ	4-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	17-Jul-12	3	4156	\$308.11	\$405.57	1	NA	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4 REPL	CHECK AND ADVISE ON	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CX	TF6	F	4	T	1K0V	TC3	AF	20-Jul-12	11-Aug-12	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	3	14785	\$301.33	\$398.07	1	NA	FL	CHECKED FOR CODES, P0430, PERFORMED TSB	CS CHECK ENGINE LIGHT	#	9035	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14CF	TF6	F	4	T	1K0V	TC3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	6K775	24	10-Aug-12	2	3533	\$0.00	\$57.45	1	NA	AL	RAN EEC TEST U0140, P0430 TEST DROVE AND ME	CHECK ENGINE LIGHT ON	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E1XCF	TF6	F	4	T	1K0V	TC3	AF	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	24	11-Jul-12	3	10890	\$139.39	\$55.44	1	NA	TX	VERIFY CUSTOMER CONC. RETESTED 10 MILE	CS CHECK ENGINE LIGHT	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E13CF	TF6	F	4	T	1K0V	TC3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	24	16-Aug-12	8	5930	\$114.44	\$92.12	1	NA	OR	FEELING HESITATION OR MISFIRE UPON ACCEL	HARD ACCELERATION	#	9035	V5	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AF	23-Nov-11	3-Jan-12	MALLOY FORD	#	6K775	24	20-Jun-12	7	9710	\$0.00	\$44.07	1	NA	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR PL	CUSTOMER STATES THE	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E16CF	TF6	F	4	T	1K0V	TC3	AF	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	24	20-Jun-12	7	15782	\$13.66	\$97.10	1	NA	SK	Scan test. PASS. Perform LIP 12 6 4, reprogram GM	Check out engine light	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E10CF	TF6	F	4	T	1K0V	TC3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	20-Jun-12	4	4458	\$13.66	\$91.74	1	NA	ON	VERIFY CONCERN, LAMP ON, SURGING, MISFIRE WITH	CUSTOMER REPORTS AIR	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E10CF	TF6	F	4	T	1K0V	TC3	AF	23-Nov-11	1-Mar-12	WESTERN STAR COMPANY	#	6K775	24	20-Jun-12	4	15872	\$0.00	\$44.07	1	NA	MI	HOUSED UP SCAN TEST CODES PER LEAD	CUSTOMER STATES THE	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	CG2F002	2012	1FTFW1E10CF	TF6	F	4	T	1K0V	TC3	AF	26-Nov-11	14-Dec-11	ELL RIVER FORD, INC.	#	6K775	24	1-Aug-12	8	7799	\$114.44	\$44.28	1	NA	MN	INSTALLED INTERCOOLER AIR DEFLECTOR AND R	GENERAL	#	9035	V5	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E17CX	TF6	F	4	T	1K0V	TC3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	26-Aug-12	1	11829	\$10.04	\$58.24	1	NA	VA	TEST DROVE VEHICLE, TESTED CK	CUSTOMER REQUEST TH	#	9035	V5	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E17CX	TF6	F	4	T	1K0V	TC3	AJ	29-Nov-11	30-Jan-12	BENNETT MOTORS, INC.	#	6K775	24	26-Aug-12	1	2004	\$0.00	\$58.24	1	NA	MI	VERIFY ENGINE LIGHT ON, CHECK CUSTOMER	STATES THE TRIP WAS	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E1XCF	TF6	F	4	T	1K0V	TC3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K775	24	21-Jun-12	5	4787	\$13.66	\$101.10	1	NA	IN	INSTALLED DEFLECTOR PLATE AS PER TSB 12 6 4	CHECK LIGHT ON, WHEN	#	9035	V5	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E13CX	TF6	F	4	T	1K0V	TC3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD.	#	6K775	24	13-Jul-12	7	19198	\$11.51	\$43.10	1	NA	IN	FOUND DTC P0301 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES TH	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	CHFB013	2012	1FTFW1E13CX	TF6	F	4	T	1K0V	TC3	AF	18-Dec-11	14-Mar-12	BENNETT MOTORS, INC.	#	6K775	24	13-Jul-12	7	9077	\$10.14	\$47.67	1	NA	IN	CHECKED DTCS, INSTALLED AIR DEFLECTOR	CUSTOMER STATES THE	#	9035	V2	0	PT & C
TSB REFRESH	PT & C	CHBY008	2012	1FTFX1E19CF	TF6	F	4	T	1K0V	TC3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	24	9-Aug-12	1	657	\$0.00	\$46.54	1	NA	OH	SEE TSB 12 6 4, COLL SHAD TEST AFTER VEHIC	LEAST WHEN TURN IN	#	9035	V5	0	PT & C
TSB REFRESH	PT & C	NA	2012	1FTFW1E10CX	TF6	F	4	T	1K0V	TC3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	24	13-Jul-12	7	1864	\$11.44	\$58.75	1	NA								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	OC	CL	OC	CL	OC	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1SCK	TF6	F	AF	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31	PT	6K775	25	15-Aug-12	4	4289	\$13.66	\$59.43	134	MI	MB	1	NA	NA	NA	NA	NA	NA	NA	PT C&C						
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	20-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	4	PT	6K775	25	18-Jul-12	4	9464	\$11.88	\$59.93	134	NA	ON	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	25-Mar-12	30-Apr-12	ALPHEON FORD INC	4	PT	6K775	25	18-Jul-12	3	9379	\$11.44	\$58.07	134	WI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT MALFUNCTION				
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2C	TF6	F	AF	TC3	AF	27-Mar-12	20-Jun-12	TONY BETTEN & SONS FORD INC	4	PT	6K775	25	11-Aug-12	1	668	\$10.74	\$55.12	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C7	TF6	F	AF	TC3	AF	27-Mar-12	5-Apr-12	KINDLE FORD-LINCOLN, INC.	4	PT	6K775	25	4-Aug-12	5	5349	\$0.00	\$48.69	134	NA	NJ	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1T8C	TF6	F	AF	TC3	AF	28-Mar-12	3-Apr-12	MILNES FORD, INC.	4	PT	6K775	25	13-Aug-12	5	15718	\$0.00	\$45.34	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1T8C	TF6	F	AF	TC3	AF	30-Mar-12	5-Jul-12	MALLOY FORD	4	PT	6K775	25	1-Aug-12	1	1991	\$0.00	\$44.27	134	VA	VA	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C				
TSB REFLASH	PT C&C	CGZ8T007	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	3-Apr-12	20-Jun-12	RISEY FORD LINCOLN	2	PT	6K775	25	26-Jun-12	2	2687	\$18.38	\$65.06	134	VA	AR	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT MALFUNCTION				
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	4-Apr-12	20-Aug-12	NELSON AUTO CENTER, INC.	4	PT	6K775	25	9-Aug-12	4	5831	\$0.00	\$39.02	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3C	TF6	F	AF	TC3	AF	4-Apr-12	25-Aug-12	SCARSDALE FORD, INC.	3	PT	6K775	25	9-Aug-12	4	10472	\$0.00	\$57.57	134	NY	NY	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3C	TF6	F	AF	TC3	AF	4-Apr-12	18-May-12	FORMULE FORD INC	4	PT	6K775	25	15-Aug-12	3	6951	\$14.63	\$57.73	134	NC	NC	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	5-Apr-12	23-May-12	AUTO DESIGNSERS FORD INC	4	PT	6K775	25	31-Jul-12	3	4265	\$14.63	\$55.03	134	NC	NC	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	4	PT	6K775	25	7-Aug-12	4	5475	\$14.63	\$56.51	134	ON	ON	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	11-Apr-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LINCOLN	2	PT	6K775	25	17-Jul-12	3	4476	\$0.97	\$61.62	134	AB	AB	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	18-Apr-12	27-Jun-12	SUMMERVILLE FORD, INC.	4	PT	6K775	25	11-Aug-12	2	2288	\$0.00	\$42.28	134	NC	NC	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	16-Apr-12	3-May-12	KOCH FORD LINCOLN SALES (2003)	4	PT	6K775	25	10-Aug-12	4	20154	\$0.00	\$56.93	134	AB	AB	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	17-Apr-12	14-Jun-12	SCHRAIGE BROTHERS, INC.	4	PT	6K775	25	8-Aug-12	2	4562	\$0.00	\$38.44	134	WI	WI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	4	PT	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	4	PT	6K775	25	8-Aug-12	2	5504	\$14.63	\$65.72	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1T9C7	TF6	F	AF	TC3	AF	19-Apr-12	28-Jun-12	ALBI FORD LINCOLN JOULETTE INC	4	PT	6K775	25	10-Aug-12	2	4938	\$0.00	\$43.29	134	NC	NC	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	25-Apr-12	28-May-12	DUTRO FORD LINCOLN, INC.	4	PT	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	CHC03004	2012	1F1FW1E1T9C7	TF6	F	AF	TC3	AF	24-Apr-12	9-Jun-12	CHAPMAN FORD SALES, LTD.	4	PT	6K775	25	25-Jul-12	2	5335	\$11.44	\$44.31	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TF6	F	AF	TC3	AF	25-Apr-12	9-Jun-12	WHITEHORSE MOTORS, LTD.	2	PT	6K775	25	20-Jul-12	2	4731	\$14.63	\$68.72	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	25-Apr-12	7-Jul-12	KEITH HAWTHORNE FORD LINCOLN	4	PT	6K775	25	13-Aug-12	3	7355	\$0.00	\$47.25	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD	4	PT	6K775	25	7-Aug-12	2	1810	\$0.00	\$57.16	134	AB	AB	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1T3C7	TF6	F	AF	TC3	AF	28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	4	PT	6K775	25	11-Aug-12	3	3620	\$0.00	\$35.55	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TF6	F	AF	TC3	AF	28-Apr-12	2-Aug-12	MC MURDOCH COMPANY	4	PT	6K775	25	14-Aug-12	2	5967	\$10.74	\$44.73	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1C	TF6	F	AF	TC3	AF	1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	4	PT	6K775	25	13-Aug-12	1	1873	\$0.00	\$48.99	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2C	TF6	F	AF	TC3	AF	2-May-12	21-May-12	MURRAY'S FORD LINCOLN	4	PT	6K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2C	TF6	F	AF	TC3	AF	2-May-12	13-Jun-12	CAM CAR SALES LTD.	4	PT	6K775	25	13-Aug-12	3	9231	\$0.00	\$35.38	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	23-May-12	29-May-12	CELEBRATION FORD SALES LTD	4	PT	6K775	25	25-Jul-12	2	4573	\$0.00	\$52.57	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	11-May-12	20-Jun-12	CROSSROAD FORD SALES LTD	4	PT	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	11-May-12	20-Jun-12	CELEBRATION FORD SALES LTD	4	PT	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	16-May-12	20-Jul-12	CROSSROAD FORD SALES LTD	4	PT	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	16-May-12	5-Jul-12	OTIS FORD, INC.	4	PT	6K775	25	1-Aug-12	1	2019	\$0.00	\$54.68	134	MI	MI	1	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TF6	F	AF	TC3	AF	16-May-12	5-Jul-12	ANNIS FORD CORPORATION	4	PT	6K775	25	1-Aug-12	1	4830	\$0.00	\$49.05	1																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD START DATE	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD L	MI	08	26	26	5.0E+212	26-Jun-12	2	6690	\$311.37	\$386.12	MI	CHK DETCS, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Jan-12	5-Jun-12	BILL BROWN FORD, INC.	MI	08	26	26	5.0E+212	14-Aug-12	2	2504	\$292.99	\$653.18	MI	PERFORM EEC TEST TO CATALYST PERFORM CATALYST YELLOW CHECK						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Jan-12	5-Jun-12	CHAMPION FORD GULF FREEWAY	MI	08	26	26	5.0E+212	20-Aug-12	1	455	\$392.99	\$405.91	MI	VERIFIED CONCERN EEC TEST CODE P0300 P0301 MAINTENANCE & GENERAL						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	AF	T	20-Apr-12	17-May-12	BEN STILLWELL FORD	MI	08	26	26	5.0E+212	14-Aug-12	3	1407	\$300.63	\$380.35	MI	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	CHECK ENGINE LIGHT IS					PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	AF	T	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	MI	08	26	26	5.0E+212	9-Jul-12	1	4613	\$309.11	\$392.82	MI	SCAN TEST, CODES P0300 AND P0303 PRESENT, CHECK ENGINE LIGHT IS						PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	MI	08	26	26	5.0E+212	31-Jul-12	5	12477	\$10.74	\$55.03	MI	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR, CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	13-Nov-11	8-May-12	RYAN FORD	MI	08	26	26	5.0E+212	30-Jul-12	3	14416	\$10.74	\$55.79	MI	ROADTESTED TO VERIFY APPROX 20 MILES PASSER'S C SEEMS TO BE NEW						PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	16-May-12	11-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	MI	08	26	26	5.0E+212	11-Aug-12	3	2220	\$10.74	\$49.18	MI	DIAG LOSS OF POWER HOUR UP SCAN TOOL CODES P0300 AND P0316 FOR	CUSTOMER STATES CHE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	19-Feb-12	7-Aug-12	DONLEY FORD LINCOLN, INC.	MI	08	26	26	5.0E+212	20-Aug-12	1	1984	\$0.00	\$43.38	MI	RAN IDS TEST FOUND CODE P0300 AND P0316 FOR	CUSTOMER STATES CHE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	2-May-12	17-May-12	DUAL FORD	MI	08	26	26	5.0E+212	17-Aug-12	4	7560	\$12.95	\$58.19	MI	VERIFY CONCERN CONTACT OASIS TO FIND TSB	CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	20-Mar-12	4-Apr-12	MULLIVAN FORD	MI	08	26	26	5.0E+212	17-Aug-12	5	6417	\$15.34	\$65.59	MI	INSTALL IDS AND GET CODE P0306, PER TSB REPAIR	CUSTOMER STATES CHE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Feb-12	27-Mar-12	LONGLEWS FORD LINCOLN, INC.	MI	08	26	26	5.0E+212	18-Aug-12	5	9444	\$10.04	\$52.88	MI	INSTALLED DEFLECTOR PER TSB 12.6.04	INSTALL SOP DEFLECTOR					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	10-Mar-12	27-Apr-12	LIBERTY FORD, INC.	MI	08	26	26	5.0E+212	20-Aug-12	4	15588	\$10.74	\$57.73	MI	SCAN TEST P0300 P0306, TSB 12.6.4, REPRO	CHECK ENGINE LIGHT IS					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	MI	08	26	26	5.0E+212	13-Aug-12	2	2254	\$14.63	\$74.13	MI	INSTALLED CAC AIR DEFLECTOR AND UPDATED P	PLEASE CHECK AND AD					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	14-Feb-12	15-Mar-12	VILLAGE FORD LINCOLN SALES LTD.	MI	08	26	26	5.0E+212	10-Aug-12	5	9061	\$14.63	\$63.50	MI	CHECKED AND TESTED VEHICLE & VERIFIED CON	CHECK REPAIR FOR VEH					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	9-Mar-12	28-May-12	FORD APPALACHES INC.	MI	08	26	26	5.0E+212	28-Jun-12	2	2365	\$14.63	\$57.73	MI	DESCRIPTION LUMIERE (active de on Et operation)	CHECK ENGINE ALLUME					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	MI	08	26	26	5.0E+212	13-Aug-12	4	8334	\$0.00	\$23.13	MI	PERFORMED ELECTRONIC ENGINE CONTROL TEST	CUSTOMER STATES THE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Feb-12	4-May-12	HANMETT MOTOR COMPANY	MI	08	26	26	5.0E+212	27-Jul-12	3	13971	\$10.39	\$48.91	MI	CHECK ENGINE LIGHT ON RUN CODES P0300 PER	CHECK ENGINE LIGHT					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD.	MI	08	26	26	5.0E+212	18-Aug-12	7	21241	\$14.63	\$58.90	MI	RETRIEVE CODES, CODE P0306, CHECKED OASIS	CHECK ENGINE LIGHT ON					PT C&C
TSB REFLASH	PT C&C	CHODJ008	2012	1FTFW1E18C3	T8F	F	AF	T	30-Mar-12	18-Jul-12	JIM PENNEY LTD.	MI	08	26	26	5.0E+212	15-Aug-12	1	2167	\$14.63	\$63.78	MI	CONFIRMED CUSTOMER CONCERN, CHECKED FOR	VEH FOR ENGINE LIGHT					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	13-Mar-12	15-Apr-12	ED KOEHN & WAYLAND, INC.	MI	08	26	26	5.0E+212	20-Aug-12	1	2220	\$308.75	\$418.19	MI	DIAGNOSED AND PERFORMED TSB 120604 CHECK	CHECK ENGINE MISTRES					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	20-Jan-12	2-Feb-12	SCHRAEGE BROTHERS, INC.	MI	08	26	26	5.0E+212	20-Aug-12	7	11842	\$0.00	\$38.44	MI	REPAIR VEHICLE PER TSB 12.6.4 NO POWER AND	CHECK ENGINE LITE CON					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	MI	08	26	26	5.0E+212	21-Aug-12	6	14654	\$0.00	\$38.67	MI	VERIFY CHECK ENGINE V3000 BY/PT B110 P030	CHECK ENGINE ALLUME					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	11-Jun-12	25-Jul-12	NEX FORD	MI	08	26	26	5.0E+212	20-Aug-12	1	3134	\$117.77	\$205.90	MI	SHOOKED UP TO IDS AND RETESTED AND RUN	CSE VERT CUTS OUT ON					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	12-Feb-12	5-Mar-12	NATIONAL TELDEN-CALGARY	MI	08	26	26	5.0E+212	6-Aug-12	6	7029	\$132.94	\$151.35	MI	EXCHANGE LIGHT STAYS ON, P0300/P0305/P0308	RUN ENGINE STATES ON					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	6-Feb-12	15-Feb-12	MORRIS MINNETONKA FORD LINCOLN	MI	08	26	26	5.0E+212	21-Aug-12	7	17324	\$64.05	\$260.79	MI	COMPLETED EEC QUICK TESTS COMPLETED	RUN ENGINE STATES ON					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-Jun-12	21-Jun-12	TOWN & COUNTRY FORD	MI	08	26	26	5.0E+212	6-Aug-12	5	8502	\$88.68	\$204.95	MI	WROTE TO CHECK OUT CHECK ENGINE MIL AND	RETESTED					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	4-Jun-12	21-Jun-12	TONY BETTS & SONS FORD, INC.	MI	08	26	26	5.0E+212	17-Aug-12	1	6340	\$10.33	\$125.21	MI	MIXROAD TEST TO VERIFY CHAS NO MORE MISS	PERF BOUTHER STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	9-Jul-12	26-Jul-12	TRIS RIVERSIDE FORD LINCOLN IN	MI	08	26	26	5.0E+212	17-Aug-12	1	2110	\$5.29	\$179.89	MI	VERIFY MOTOR, PREHEAT, REPLACER BOUTHER	VERIFY MOTOR EN CL					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	11-Jul-12	11-Jul-12	TRIS RIVERSIDE FORD LINCOLN IN	MI	08	26	26	5.0E+212	17-Aug-12	1	1097	\$0.00	\$25.92	MI	VERIFY CHECK ENGINE MESSAGES	CHECK ENGINE STATE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	5-Nov-11	11-Jul-12	HIGHLAND FORD SALES LTD.	MI	08	26	26	5.0E+212	8-Aug-12	1	1988	\$0.00	\$47.84	MI	NO PROBLEM FOUND	CHECK ENGINE LIGHT IS					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	21-May-12	20-Jun-12	NORTHSHORE FORD	MI	08	26	26	5.0E+212	7-Aug-12	7	32952	\$311.37	\$402.09	MI	VERIFY concern, perform eec test p0306, perform	TSB 12.6.4 REPAIR SERVICE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	27-Jun-12	20-Jul-12	RYBURN MOTOR COMPANY, INC.	MI	08	26	26	5.0E+212	20-Aug-12	1	2905	\$300.63	\$366.88	MI	VERIFY CUSTOMER CONCERN, CHECK OASIS	CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	9-May-12	5-Jun-12	NOURSE, CHILLICOTTE FORD LINCOLN	MI	08	26	26	5.0E+212	30-Jul-12	2	5351	\$311.37	\$392.52	MI	REPLACED LEFT CAT AND REPROGRAMMED CUM	CUSTOMER STATES THA					PT C&C
TSB REFLASH	PT C&C	CHROX004	2012	1FTFW1E18C3	T8F	F	AF	T	18-Jun-12	16-Jul-12	PINEWOOD FORD LIMITED	MI	08	26	26	5.0E+212	8-Aug-12	1	1051	\$722.62	\$1,105.84	MI	RETRIEVE DTC P0430 OASIS IN CONTACT HO	AFTER DRIVING AWHILE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	27-Jun-12	20-Jul-12	RANDY FORD SALES LTD.	MI	08	26	26	5.0E+212	20-Aug-12	1	3087	\$311.37	\$418.19	MI	RETRIEVE DTC P0300 AND P0301, CUSTOMER	STATES THAT					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	11-Jan-12	12-Jul-12	RINEHECK FORD, INC.	MI	08	26	26	5.0E+212	23-Jul-12	1	1200	\$374.32	\$467.64	MI	KOEO TEST P0430 PER TSB 12.6.4 REPLACED	LUMIERE CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	MI	08	26	26	5.0E+212	11-Jul-12	1	1329	\$351.17	\$580.01	MI	ROAD TESTED AND VERIFIED CONVERTER FOR	EFFICIENCY CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	CHMK3001	2012	1FTFW1E18C3	T8F	F	AF	T	27-Jun-12	20-Jul-12	FORD APPALACHES INC.	MI	08	26	26	5.0E+212	20-Aug-12	1	2000	\$308.75	\$418.19	MI	VERIFY CUSTOMER CONCERN, CHECK OASIS	CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	17-May-12	17-May-12	ED KOEHN & WAYLAND, INC.	MI	08	26	26	5.0E+212	14-Aug-12	3	13095	\$300.63	\$382.22	MI	DIAGNOSED RETRIEVED CODE REPLACED LEFT	CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	15-Nov-11	26-Apr-12	TOWN & COUNTRY FORD	MI	08	26	26	5.0E+212	21-Aug-12	4	8899	\$10.74	\$55.03	MI	INSTALL CAC DEFLECTOR AND REPROGRAM POS	CUSTOMER STATES WHI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	AF	T	19-Mar-12																				

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE LIC	PLANT	DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM STATUS	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TF6	F	13-Jul-12	30-Jun-12	6-30-12	WINDSOR MOTORS 1975 LTD.	#1201	13-Jul-12	5	657	\$307.43	\$429.49	ON	VERIFIED DEL ON. CHECKED FOR CODES P430 PR	CK ENGINE MECHANIC	NA	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	TF6	F	13-Jul-12	30-Jun-12	6-30-12	SLAON FORD LINCOLN	#1201	13-Jul-12	1	765	\$300.63	\$390.95	ON	IRAN DIS KOGO TEST CODE PRESENT #10 CARRIS	CK ENGINE LIGHT IS ON	NA	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TF6	F	26-Jun-12	31-Jul-12	6-30-12	LANGWAY FORD INC.	#1201	26-Jun-12	1	2108	\$308.75	\$438.13	ON	SCAN PCM P0300 STORED CHECKED FOR DATA FC	CUSTOMER STATES CHE	NA	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	TF6	F	5-Jun-12	26-Jun-12	6-30-12	FESTIVAL FORD SALES (1983) LTD	#1201	5-Jun-12	2	3188	\$410.00	\$596.95	ON	WIDS TESTE FOR MIL ON [ACE LEFT SIDE CAT	AND CAME ON. SEE MARK	NA	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFW1E11CX	TF6	F	14-Jun-12	10-Aug-12	6-30-12	SIOUX FALLS FORD LINCOLN	#1201	14-Jun-12	1	820	\$292.99	\$418.13	ON	SD CK FOR ON. VERIFY PER. RETEST CK REE	CK ENGINE LIGHT ON	NA	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CX	TF6	F	17-Nov-11	27-Jul-12	6-30-12	KANATA FORD SALES LTD.	#1201	17-Nov-11	1	1381	\$308.14	\$396.04	ON	#K7C5, CC #12 TSB #12 4. DTC #P0300	DIAG CHECK	CK ENGINE LIGHT #1	NA	V29	PT C&C		
TSB REFRESH	PT C&C	NA	2012	1FFW1E11CX	TF6	F	28-Mar-12	19-Apr-12	6-30-12	WOODBRIDGE FORD LINCOLN LTD	#1201	28-Mar-12	5	7638	\$282.57	\$338.73	ON	#P0300 PRESENT NOW. REQUIRES CAT CON	VERTER	CK ENGINE LIGHT ON	NA	V29	PT C&C		
TSB REFRESH	PT C&C	NA	2012	1FFW1E11CX	TF6	F	19-Nov-11	1-Dec-11	6-30-12	PINEWOOD FORD LIMITED	#1201	19-Nov-11	9	10180	\$14.63	\$76.44	ON	ROAD TEST. RETRIEVE DTC PASS CODES. FOL	LLOW	REPAIR FOR CHECK ENG	NA	V29	PT C&C		
TSB REFRESH	PT C&C	NA	2012	1FFW1E11CX	TF6	F	12-Mar-12	21-Apr-12	6-30-12	AUTOMAX FORD	#1201	12-Mar-12	1	1523	\$10.74	\$56.39	ON	VERIFY EEC TEST P0300	0804A	CUSTOMER STATES THE	NA	V29	PT C&C		
TSB REFRESH	PT C&C	NA	2012	1FFW1E14CF	TF6	F	10-Nov-11	3-Aug-12	6-30-12	COWLES PARKWAY FORD, INC.	#1201	10-Nov-11	5	1866	\$0.00	\$62.45	ON	NA	VERIFIED PCM PER TSB 12 6 4	DEFU	DRIVEABILITY	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	22-May-12	9-Aug-12	6-30-12	NATCHITOCHES FORD LINCOLN	#1201	22-May-12	1	2578	\$0.00	\$40.77	ON	LA	CK FOR RUNS ROUGH ON ACCEL. RAN DIA	AND CS ENGINE RUNS ROUGH	NA	V29	PT C&C		
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	11-Nov-11	14-Jul-12	6-30-12	COUGHLIN FORD OF CIRCLEVILLE	#1201	11-Nov-11	2	5073	\$0.00	\$40.17	ON	OH	IRAN EEC TEST NO CODES NO MISFIRE IN	MODE	CS VEHICLE SEEMS TO	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	27-Feb-12	12-Apr-12	6-30-12	SUNBURY MOTOR COMPANY	#1201	27-Feb-12	4	2088	\$10.74	\$45.90	ON	PA	CK FOR CODES P0300 P0304 P0306 MISFIRE	PERFORM	CK ENGINE LIGHT ON	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	28-Mar-12	29-Aug-12	6-30-12	BOB MOORE FORD	#1201	28-Mar-12	1	108	\$64.05	\$107.78	ON	OK	VERIFIED COMPLAINT. REPERFORM IDS	DAC REE	AFTER REPAIRING LINE	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E11CX	TF6	F	16-May-12	10-Aug-12	6-30-12	SOUTHVIEW FORD	#1201	16-May-12	1	1575	\$68.63	\$120.63	ON	GA	KXIDS DIAG CODE P0306. PERFORM	WORK BASLAN	CK ENGINE LIGHT ON	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E11CX	TF6	F	8-Jun-12	20-Jun-12	6-30-12	VISION FORD	#1201	8-Jun-12	2	1451	\$68.98	\$172.26	ON	NY	VERIFY DIAG CODE P0304. P0304. P0306	PERFORM	CK ENGINE LIGHT ON	NA	V29	PT C&C	
SPARK PLUGS	ENGINE	CHRW004	2012	1FFW1E16CF	TF6	F	29-Jun-12	29-Jun-12	6-30-12	BOGGS FORD LINCOLN	#1201	29-Jun-12	1	52	\$37.00	\$134.59	ON	TX	VERIFY CONCERN. CRANK NO START CONDIT	CRANKS NO START	NA	V29	PT C&C		
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFW1E11CX	TF6	F	19-Jan-12	4-Mar-12	6-30-12	RICH FORD SALES, INC.	#1201	19-Jan-12	6	4362	\$384.73	\$1,123.49	ON	NM	CK10563282 REQUEST M/TW PRESSURE TEST	PASS	CK ENGINE LIGHT STILL	NA	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CHTB0008	2012	1FFW1E11CX	TF6	F	30-Apr-12	12-May-12	6-30-12	PARKWAY FORD SALES (1996) LTD	#1201	30-Apr-12	4	5877	\$0.00	\$83.29	ON	ON	PERFORM IDS TEST MEMORY CODE PRESENT	CHK	CK FOR ON ACCEL	NA	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CHKM0103	2012	1FFW1E13C3	TF6	F	14-Jun-12	15-Jul-12	6-30-12	THE FORD STORE MORGAN HILL	#1201	14-Jun-12	1	351	\$0.00	\$43.00	ON	CA	PERFORMED KOEO SELF TEST. DRIVE	VEHICLE	CK ENGINE LIGHT ON	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHV01010	2012	1FFW1E16CF	TF6	F	29-Jul-12	18-Aug-12	6-30-12	AL PACKER FORD WEST	#1201	29-Jul-12	1	429	\$339.29	\$450.60	ON	FL	CK ENGINE LIGHT ON. IS BANK 2 CAT	CONVERTER	CUSTOMER STATES CHECK	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TF6	F	14-Jun-12	14-Jul-12	6-30-12	THE FORD STORE MORGAN HILL	#1201	14-Jun-12	2	1784	\$292.99	\$331.40	ON	PA	VERIFIED CUSTOMER CONC	PERFORMED	CUSTOMER STATES SES	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TF6	F	14-Jun-12	15-Jul-12	6-30-12	THE FORD STORE MORGAN HILL	#1201	14-Jun-12	2	232	\$300.63	\$455.59	ON	CA	VERIFIED CUSTOMER CONC	TO P0303. PERFORMED	CUSTOMER STATES CHE	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TF6	F	29-Jul-12	31-Jul-12	6-30-12	SUZANNE RYDOR INC.	#1201	29-Jul-12	1	2275	\$282.57	\$380.72	ON	QC	ANOMALY DU TEMPOIN	CK	CUSTOMER STATES THA	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E13C3	TF6	F	24-May-12	25-Jul-12	6-30-12	BARILE FORD INC.	#1201	24-May-12	1	2101	\$322.11	\$408.94	ON	IN	CODE UP PCM FOUND THAT CODE P0430	FOUND	CUSTOMER STATES THA	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TF6	F	24-May-12	25-Jul-12	6-30-12	M G FORD LINCOLN SALES LTD.	#1201	24-May-12	3	7897	\$207.62	\$422.07	ON	CA	VERIFIED CONCERN. CC OASIS FOUND TSB	12 6 4	CONCERNED FOR CK ENG	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TF6	F	9-May-12	13-Jul-12	6-30-12	DRAYTON VALLEY FORD SALES LTD	#1201	9-May-12	1	3341	\$308.14	\$440.47	ON	AB	INSPECTED AND DID PIN POINT TESTS. PUL	LED	CK ENG LIGHT IS ON	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TF6	F	24-May-12	7-Aug-12	6-30-12	SPRINT FORD INC.	#1201	24-May-12	1	852	\$300.63	\$394.85	ON	MI	PERFORMED KOEO SELF TEST. FOUND	CODE P0430	CK ENGINE LIGHT ON	NA	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E13C3	TF6	F	19-Jun-12	15-Jul-12	6-30-12	BOSTON FORD INC.	#1201	19-Jun-12	1	544	\$292.99	\$392.99	ON	MI	PERFORMED KOEO SELF TEST. DRIVE	VEHICLE	CK ENGINE LIGHT ON	NA	V29	PT C&C	
DIAG - P0430	EXHAUST	CHPDM008	2012	1FFW1E13C3	TF6	F	19-Jun-12	25-Jul-12	6-30-12	BARILE FORD INC.	#1201	19-Jun-12	1	1995	\$0.00	\$110.20	ON	IN	FOUND THAT CODE P0302 FORD HOTLINE	IDM	CUSTOMER STATES THA	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E10CX	TF6	F	19-Jun-12	14-Mar-12	6-30-12	MORRIS' BUFFALO FORD	#1201	19-Jun-12	6	12771	\$10.74	\$59.79	ON	MN	INSTALLED CHARGE AIR COOLER SHIELD	TSB 12 6 4	CUSTOMER STATES THE	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E10CX	TF6	F	19-Jun-12	14-Mar-12	6-30-12	MORRIS' BUFFALO FORD	#1201	19-Jun-12	6	4104	\$0.00	\$52.00	ON	IN	FOUND THAT CODE P0302 FORD HOTLINE	IDM	CUSTOMER STATES THA	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E10CX	TF6	F	23-Jun-12	6-Feb-12	6-30-12	LITCHFIELD FORD	#1201	23-Jun-12	7	14280	\$0.00	\$48.52	ON	CT	TEST DRIVE. VERIFY CODE STORED IN	MEMO	CUSTOMER STATES INT	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E14CF	TF6	F	22-Feb-12	28-Mar-12	6-30-12	BILL CURRIE FORD	#1201	22-Feb-12	5	6239	\$0.00	\$74.03	ON	FL	EEC TEST P0300 P0304 CK RETEST	ENGINE. CUSTOMER RE	TURNED OFF	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E14CF	TF6	F	28-Mar-12	28-Mar-12	6-30-12	BOB MOORE FORD	#1201	28-Mar-12	1	111	\$11.44	\$44.44	ON	CA	VERIFIED CUSTOMER CONC. PERFORMED	IDS	CUSTOMER STATES THA	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E14CF	TF6	F	28-Mar-12	28-Mar-12	6-30-12	TERRY ORTINSKY RAY FORD SALE	#1201	28-Mar-12	2	5615	\$0.00	\$51.67	ON	SK	PULLED CODES P0304 P0306 P0306. MISS	VOIR	REPAIR THE CELL IS	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	28-Apr-12	27-Jun-12	6-30-12	SOMA AUTOMOBILE INC.	#1201	28-Apr-12	1	957	\$0.00	\$34.56	ON	QC	VERIFIED CONCERN. P0306 P0306. VOIR	OASIS	TURN ENGINE ALL E	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	23-May-12	13-Jun-12	6-30-12	BOSTON FORD INC.	#1201	23-May-12	1	820	\$0.00	\$43.00	ON	MI	PERFORMED TSB FOR CODE P0302	AND	CUSTOMER STATES THA	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E10CX	TF6	F	28-Mar-12	28-Jun-12	6-30-12	PARKS FORD SALES OF GAINESVILLE	#1201	28-Mar-12	1	1131	\$0.00	\$51.51	ON	FL	DIAG CHECK ENGINE LIGHT ON. PULL	CODES WITH	CS CK ENG LIGHT ON	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	16-May-12	29-Jun-12	6-30-12	WINNER FORD	#1201	16-May-12	2	2878	\$0.00	\$49.63	ON	NJ	CK FOR ENG LIGHT ON P0300 P0306	PTSB 12 6 4	CUSTOMER REQUEST	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E13C3	TF6	F	11-May-12	29-Jun-12	6-30-12	DISCOVER FORD SALES LTD.	#1201	11-May-12	1	852	\$116.69	\$122.94	ON	CA	IRAN AND RETRIEVED MISFIRE. B2	96	94	CK ENGINE LIGHT	NA	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	2-Mar-12	26-Apr-12	6-30-12	HUMBER MOTORS LIMITED	#1201	2-Mar-12	4	11819	\$0.00	\$45.71	ON	NL	VERIFIED CHECK ENGINE LIGHT ON	SCAN FOR	CK ENGINE LIGHT ON	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	28-Feb-12	31-Mar-12	6-30-12	SETH WADLET FORD LINCOLN	#1201	28-Feb-12	5	7732	\$0.00	\$42.76	ON	GA	IDS TEST PULLED CODES P0306 PERFORMED	TSB	CUSTOMER STATES CK	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	21-Mar-12	7-Jun-12	6-30-12	BLUE ROSE NORTH GEORGIA FORD	#1201	21-Mar-12	3	2461	\$0.00	\$38.91	ON	GA	NOT OPERATING PROPERLY. TESTED	DIAGNOSE	CUSTOMER STATES CK	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	3-Feb-12	8-May-12	6-30-12	TIDWALS SALES & SERVICE LTD	#1201	3-Feb-12	4	7073	\$14.63	\$69.12	ON	SK	CK FOR CODES AND INSTALL CAC PLATE	AND	SHUTTERS UNDER LOAD	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	17-Apr-12	30-May-12	6-30-12	MURPHY FORD COMPANY	#1201	17-Apr-12	3	2213	\$17.68	\$65.95	ON	PA	CONFIRM MIL ON ROAD [IMMED PCM	AND	CUSTOMER STATES THE	NA	V29	PT C&C	
TSB REFRESH	PT C&C	NA	2012	1FFW1E16CF	TF6	F	12-Apr-12	24-May-12	6																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T01	T8F6	F	14K0W	TC33	AF	17-Feb-12	16-Apr-12	MARK THOMAS FORD INC.	#10	6K775	23	7-Aug-12	4	4380	\$10.74	\$53.58	GA	OH	DIAG TEST: P0300 P0305 P0306 CYL BAL TEST, NO CHECK ENGINE LIGHT ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	14-Nov-11	30-Nov-11	RAPIDS FORD LINCOLN, LLC	#10	6K775	23	23-Jul-12	9	11422	\$0.00	\$45.19	GA	WI	TECH REPROGRAMMED PCM PER TSB 12.6.4. CUSTOMER STATES THAT	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	21-Feb-12	31-May-12	MLK RIVER FARM SUPPLY LTD	#10	6K775	23	15-Aug-12	3	12636	\$14.63	\$89.32	GA	AB	CHECK ENGINE LIGHT IS ON. CHECK ENGINE LIGHT IS ON	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T4C0	T8F6	F	14K0W	TC33	AF	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	#10	6K775	23	7-Aug-12	2	3866	\$11.51	\$57.12	GA	GA	INSTALLED DEFLECTOR PLATE REPROGRAM PCM EXCESS FUEL CONSUMPTION	#10	V48	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	6-Mar-12	10-Mar-12	POMPAHO FORD LINCOLN, INC.	#10	6K775	23	28-Jul-12	6	4056	\$0.00	\$55.81	GA	FL	VERIFIED CONCERN. EEC TEST P0300 PER TSB 12.6.4. EEC LIGHT STAYS ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	11-Jan-12	16-Apr-12	BROADWAY FORD INC.	#10	6K775	23	23-Aug-12	5	7778	\$0.00	\$48.53	GA	ID	VERIFIED CONCERN. EEC TEST P0300 OASIS CHECK ENGINE LIGHT IS ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	27-Feb-12	27-Mar-12	BILL CARROLL FORD, INC.	#10	6K775	23	26-Aug-12	6	7235	\$0.00	\$38.01	GA	NC	EEC TEST CODED P0300 PER TSB 12.6.4. INSTALL. CHECK ENGINE LIGHT IS ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T20F	T8F6	F	14K0W	TC33	AF	24-Mar-12	27-Jun-12	NORTHGATE FORD	#10	6K775	23	28-Aug-12	3	6956	\$0.00	\$45.04	GA	OH	SELF TEST PASSED. KOED PASS. KOER PASS. CUSTOMER STATES WHEN	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	10-Jan-12	25-Jan-12	YANKEE FORD SALES	#10	6K775	23	27-Aug-12	8	12802	\$0.00	\$44.29	GA	NE	ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON. CUSTOMER REPORTS	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	1-Mar-12	26-Mar-12	JONES FORD, INC.	#10	6K775	23	26-Aug-12	6	12509	\$10.74	\$54.38	GA	NC	CHECK OUT. RUN EEC TEST P0304. CHECK OASIS. CUSTOMER STATES VEH	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	23-Mar-12	28-May-12	AVANTAGE FORD INC.	#10	6K775	23	26-Aug-12	3	4265	\$14.63	\$63.19	GA	OC	ON 10ER 2006A4 COND. CHECKER SELON BY 12.6.4. CHECK ENGINE LIGHT ON	#10	A22	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	3-Dec-11	4-Jun-12	HOLT MOTORS, INC.	#10	6K775	23	15-Aug-12	8	14248	\$11.44	\$54.14	GA	GA	VERIFIED CUSTOMER CONCERN. CHECK OASIS. CUSTOMER STATES UN	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	7-May-12	21-May-12	BECK FORD LINCOLN	#10	6K775	23	14-Aug-12	3	7104	\$12.95	\$53.86	GA	FL	VERIFIED CONCERN. REPAIR PER TSB 12.6.4. CUSTOMER STATES WHI	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	17-Jun-12	20-Jun-12	REGAL MOTORS, LTD.	#10	6K775	23	16-Jul-12	1	1299	\$0.00	\$46.16	GA	SK	VERIFIED CONCERN. REPAIR PER TSB 12.6.4. EEC LIGHT STAYS ON	#10	A22	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	17-Apr-12	29-Apr-12	AUTOFAIR FORD LP	#10	6K775	23	17-Aug-12	4	11016	\$10.34	\$56.81	GA	NIH	CHECK ENGINE LIGHT ON. EEC TEST PULLED. CHECK SERVICE ENGINE LIGHT	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	12-Apr-12	1-Jun-12	JACKY JONES FORD OF HAYESVILLE	#10	6K775	23	13-Aug-12	3	4152	\$10.74	\$49.18	GA	NC	RAN EEC TEST. CK PCM PROGRAM. NO LATER CALL. CUSTOMER STATES HAS HAP	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T20F	T8F6	F	14K0W	TC33	AF	29-Mar-12	29-Mar-12	RIDENOUR MOTORS, LLC	#10	RECAL	23	21-Aug-12	5	7534	\$0.00	\$37.94	GA	OH	VERIFIED CONCERN. REPROGRAM THE PCM. CUSTOMER STATES CHECK EN	#10	V13	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	31-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	#10	12029	04	29-Aug-12	6	24901	\$58.88	\$79.73	GA	MO	3RDICE WITH CUSTOMER AND MONITORED AND RAN VEHICLE. EEC MISS	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	#10	12029	04	29-Aug-12	1	415	\$63.09	\$32.76	GA	GA	VERIFIED CONCERN. REPROGRAM P0304 PPT SW. CK ENGINE LIGHT ON	#10	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	30-May-12	20-Jun-12	TAYLOR FORD SALES LTD	#10	12029	04	29-Aug-12	1	227	\$68.99	\$39.76	GA	NC	PERFORM A PCM KOE. USE SUPPRESSOR TO CHECK FOR VEHICLE RUN	#10	A22	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	11-Mar-12	11-Mar-12	DICKSON AUTOMOBILES, LEE	#10	12029	04	29-Aug-12	1	676	\$11.44	\$33.15	GA	NC	PLUANTIC CONSUMER CONCERN. CYLINDERS #1 & #4. TEMONICHECK ENGINE	#10	A22	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	#10	12029	04	29-Aug-12	3	3516	\$5.17	\$35.35	GA	MS	VERIFIED CONCERN. REPROGRAM IN #6 CYLINDER. UNDO CS. CHECK ENGINE	#10	A12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	16-Aug-12	17-Aug-12	BRENGEN FORD, INC.	#10	97593	12	27-Aug-12	-1	73	\$288.88	\$709.07	GA	WI	Code p0205 will have to remove intake to gain access. CUSTOMER STATES CHE	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	15-Jun-12	17-Aug-12	GALLINGER MOTORS LIMITED	#10	12029	04	31-Aug-12	1	3632	\$0.00	\$69.20	GA	ON	SCAN FOR CODES. P0304 P0306. P01. POINT TEST. INT. STUMBLE & MISFIRE	#10	A41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	5-Jun-12	9-Jul-12	BRUCE WALTERS FORD SALES, INC.	#10	12029	04	29-Aug-12	2	2434	\$282.99	\$423.11	GA	KY	CHECK ENGINE LIGHT. OIR CODES ONLY. P0430. HIF. CHECK ENGINE LIGHT ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	15-Mar-12	16-Apr-12	JARRETT SCOTT FORD INC.	#10	5.00E+21	23	21-Aug-12	5	12378	\$40.99	\$58.18	GA	FL	EEC TEST P0305 P0308 AND P0430 PER TSB 12.06. CUSTOMER STATES THA	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	25-Jun-12	6-Aug-12	SAMES MOTOR COMPANY, INC.	#10	5.00E+21	23	24-Aug-12	1	2840	\$311.37	\$400.65	GA	TX	DIAG. ENGINE LIGHT ON. RETRIEVED DTC P04. P02E. CS. SERVICE ENGINE	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	26-Jan-12	23-Feb-12	SPRUE DYKES FORD LINCOLN	#10	5.00E+21	23	26-Jul-12	6	15880	\$11.37	\$392.14	GA	TX	RUN SELF TEST. PULL DTC P0304 PERFORM TSB 12.6.4. CUSTOMER STATES THA	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	16-Nov-11	2-Feb-12	SHANAHAN FORD LINCOLN SALES	#10	5.00E+21	23	19-Jul-12	5	6525	\$284.51	\$385.11	GA	ON	SCAN TEST. P0430 SET. REPLACED LEFT CATALYST. FEEL STUMBLE ON ACC	#10	A40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	18-Jun-12	3-Jul-12	WHELEYS MOTORS INC.	#10	5.00E+21	23	27-Jul-12	3	5378	\$392.99	\$374.13	GA	MN	MIL. NOT ON NOW. DTC P0430 CHECK CATALYST. RUN CUSTOMER STATES CHE	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	#10	5.00E+21	23	25-Jul-12	7	2470	\$300.63	\$391.48	GA	MI	SCANNED FOR CODES. FOUND P0430. PERFORMED CUSTOMER STATES CHE	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	3-May-12	1-Jun-12	ELDER FORD OF TAMPA	#10	5.00E+21	23	4-Aug-12	3	5507	\$334.92	\$429.75	GA	FL	VERIFIED CONCERN. FOUND TSB 12.6.4. REMOVE. CHECK ENGINE LIGHT IS	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	25-Oct-11	15-Dec-11	HIGHWAY FORD	#10	5.00E+21	23	3-Aug-12	8	12499	\$312.07	\$385.70	GA	LA	CODE P0430. BUNK DTC PER TSB 12.06.04. CHECK ENGINE LIGHT. HIF	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	21-Feb-12	31-May-12	SAYBROOK FORD, INC.	#10	5.00E+21	23	15-Aug-12	3	6389	\$11.37	\$405.11	GA	CT	VERIFIED CONCERN. DUE TO DEFLECTOR AND INSPECT FOR VEHICLE. HIF	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	30-Mar-12	9-Jun-12	ANDREWS FORD COMPANY	#10	5.00E+21	23	15-Aug-12	6	8311	\$11.37	\$390.55	GA	LA	PERFORMED ENGINE DIAG. CODE P0300. PRESENT. CHECK ENGINE LIGHT	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	30-Mar-12	24-Apr-12	DESMEULES AUTOMOBILE INC.	#10	5.00E+21	23	22-Aug-12	5	13181	\$293.19	\$365.55	GA	QC	VERIFIER MIL. ON INSTALLER. DIS. FALT. QUICK TEST. TEMONICHECK ENGINE	#10	A40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	27-Apr-12	16-May-12	STERLING FORD LINCOLN	#10	5.00E+21	23	27-Jul-12	3	4451	\$11.37	\$391.36	GA	LA	VERIFIED CONCERN. DIS. SETUP. RAN ENGINE DIAG. CUSTOMER STATES CHE	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	8-Mar-12	26-Apr-12	LEO HAYTES FORD INC.	#10	5.00E+21	23	22-Aug-12	4	10074	\$448.09	\$442.54	GA	NY	VERIFIED CUSTOMER CONCERN. FOLLOW TSB 12.6.4. CUSTOMER REPORTS	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	3-Jan-12	30-Jan-12	HARRIS FORD	#10	5.00E+21	23	13-Aug-12	7	21072	\$300.63	\$373.08	GA	AR	CHECK ENGINE LIGHT. IN DS SHOWS P0430. RUN CHECK ENGINE LIGHT ON	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	28-Apr-12	11-May-12	DRUMM AUTOMOBILES, LEE	#10	5.00E+21	23	22-Aug-12	4	6786	\$289.98	\$416.18	GA	LA	PLUANTIC CONSUMER CONCERN. EEC TEST P0300. HIF. CHECK ENGINE LIGHT	#10	A40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AF	13-Jun-12	2-Aug-12	LUMBERPORT FORD LINCOLN	#10	5.00E+21	23	30-Aug-12	1	2331	\$292.99	\$422.42	GA	NC	IOS. TEST P0430. PPT. HIF. P0430. OASIS. HIF. CS. CHECK ENGINE LIGHT	#10	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11FX1E1T00F	T8F6	F	14K0W	TC33	AJ	5-Mar-12	13-Mar-12	MOTOR INN OF ALGONA, INC.	#10	5.00E+21	23											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	TECH COMMENTS 3	TECH COMMENTS 4	CLAIM BINNED FUNCTION								
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E10C3	T8F	F	14	T	19	30-Apr-12	19-May-12	AUTOMOBILES MAUGER FORD INC	#	#	#	5.0E-212	E	17	10-Jul-12	4	8588	\$290.19	\$366.93	13	NA	QC	#	CHECK ENGINE ALLUMER VERIFIER CODE AVEIC	CHECK ENGINE ALLUMER	#	A2604	V29	02	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHZER071	2012	11FFW1E10C3	T8F	F	14	T	19	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST. JOSEPH I	#	#	#	5.0E-212	E	17	10-Aug-12	2	6788	\$292.99	\$405.18	11	NA	MO	#	CHECK TEST P0304 PERFORMED PIP TEST HP	CHECK ENGINE LIGHT ON	#	A2604	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	7-Mar-12	6-Jun-12	JUBILEE FORD SALES (1983) LTD	#	#	#	8K775	E	17	4-Sep-12	4	968	\$14.83	\$65.32	7	NA	SK	#	EC TEST P0300 P0304 P0305 REPROGRAM PCM	CHECK ENGINE LIGHT ON	#	A4414	V49	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	10-May-12	17-Jul-12	DON VANCE FORD, INC.	#	#	#	8K775	E	17	4-Sep-12	2	3889	\$0.00	\$38.40	1	NA	MO	#	VERIFIED CONCERN AN[C] WITH LATEST CALIBRAT	CUSTOMER STATES SES	#	A2604	V29	03	PT C&C
TSB REFLASH	PT C&C	CHR4002	2012	11FFW1E10C3	T8F	F	14	T	19	22-May-12	15-Aug-12	JOHN MEEGAN FORD, INC.	#	#	#	8K775	E	17	11-Aug-12	1	215	\$0.00	\$37.70	1	NA	PA	#	VERIFIED CUSTOMER CONCERN PERFORMED EEC	ENGINE LIGHT IS ON V	#	A2604	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD	#	#	#	8K775	E	17	17-Aug-12	3	8280	\$14.83	\$69.48	13	NA	AB	#	WVS TEST FOR CODES P0300 REPROGRAM PCM	CHECK ENGINE LIGHT IS ON	#	A4414	V49	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	12-Mar-12	23-Mar-12	CROSSROADS FORD LINCOLN OF MOR	#	#	#	8K775	E	17	4-Sep-12	6	25922	\$0.00	\$37.38	1	NA	AR	#	RUN EEC TEST REPROGRAM PCM AS PER TSB 12 6 4	CHECK KED FOR AIR F	#	A2604	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	8-Nov-11	4-Jul-12	FORD APALACHES INC	#	#	#	8K775	E	17	17-Aug-12	2	2865	\$14.83	\$57.73	13	NA	QC	#	verifier s dtc code e[e] de anomalie en memoire	LUMIERE CHECK ENGINE	#	A2614	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	1-Jan-12	9-May-12	TOWNE SALES AND SERVICE LIMITE	#	#	#	8K775	E	17	31-Aug-12	4	3486	\$14.83	\$45.18	11	NA	NB	#	VERIFY CONCERN DIAG AND FOUND TSB 12 06 04	CHECK ENGINE LIGHT ON	#	A2614	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#	#	#	8K775	E	17	7-Aug-12	1	1012	\$10.76	\$50.00	1	NA	NY	#	VERIFIED CUSTOMER CONCERN. FOUND TSB 12 06 04	POOR PERFORMANCE	#	A2614	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	10-Apr-12	3-May-12	MALLOY FORD	#	#	#	8K775	E	17	4-Sep-12	5	9045	\$11.44	\$55.71	11	NA	VA	#	VERIFY CONCERN. PERFORMED TSB 12 06 04 INSTA	CUSTOMER STATES TH	#	A2614	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#	#	#	8K775	E	17	5-Sep-12	1	1196	\$0.00	\$39.75	13	NA	ON	#	PERFORM RECALIBRATION OF PCM AS PER TSB RENOVING	DIAG DIS E29 S	#	A2614	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#	#	#	8K775	E	17	1-Aug-12	2	2607	\$14.83	\$63.30	11	NA	AB	#	EC TEST P0305 P0305 CASIS REPROGRAMME	CHECK ENGINE AMBER	#	A2614	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E10C3	T8F	F	14	T	19	3-Feb-12	8-Aug-12	IMPACT FORD	#	#	#	8K775	E	17	13-Aug-12	1	919	\$13.66	\$53.87	13	NA	QC	#	CONFIRMATION DE LA PIS 30 MINUTES. COMMAN	CHECK ENGINE ALLUMER	#	A2614	V49	03	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	10-Apr-12	25-May-12	DESJARDINS AUTO COLLECTION	#	#	#	8K775	E	17	20-Aug-12	3	6388	\$0.00	\$62.93	13	NA	QC	#	8K775 ESSAI ROUTIER 18 STRATEGIE AUTODIAGN	TEMON CHECK ENGINE	#	A2614	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	13-Jun-12	WEST BEND FORD	#	#	#	8K775	E	17	13-Jun-12	0	150	\$10.76	\$45.74	11	NA	IA	#	NO CODES TSB 12 06 04. INSTALL CAC SHIELD	INTERMITTENT STUMBLE	#	A2614	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFVX1E10C3	T8F	F	14	T	19	22-Dec-11	19-Jun-12	SALEM MOTORS, INC.	#	#	#	8K775	E	17	20-Aug-12	3	3824	\$0.00	\$34.06	11	NA	MN	#	CHECK TSB PREFORM 120804	CHECK ENGINE LIGHT ON	#	A2614	V40	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	10-Apr-12	2-Jun-12	MIKE DAVIDSON FORD	#	#	#	8K775	E	17	23-Aug-12	3	3472	\$13.62	\$66.04	11	NA	FL	#	V C ROAD TEST DTCs P0304 P0305 P0306 ISOLATE	CUSTOMER STATES ENG	#	A2614	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T8F	F	14	T	19	3-Jun-12	18-Jun-12	TOWNSEND FORD	#	#	#	8K775	E	17	8-Sep-12	8	29107	\$128.10	\$236.26	11	NA	AL	#	XRRAN EEC TEST WITH PINPOINT CHECK IGNITION S	CUSTOMER STATES CHE	#	A2614	V29	03	PT C&C
COP	ENGINE	NA	2012	11FFW1E10C3	T8F	F	14	T	19	31-May-12	28-Jun-12	LYNCH FORD-MOT. VERNON, INC.	#	#	#	12029	C	17	1-Sep-12	2	6303	\$84.05	\$142.65	11	NA	IA	#	KXVERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES THE	#	A2614	V29	03	PT C&C
COP	ENGINE	NA	2012	11FFX1E10C3	T8F	F	14	T	19	17-Mar-12	19-Jul-12	FERRI AUTOMOBILES, INC.	#	#	#	12029	C	17	1-May-12	2	1707	\$66.99	\$137.89	13	NA	QC	#	VERIFY IF CONSTATIER LE KAM. CODE DE BA	CHECK ENGINE ALLUMER	#	A2614	V29	03	PT C&C
COP	ENGINE	NA	2012	11FFW1E10C3	T8F	F	14	T	19	18-Jun-12	18-Jun-12	WEST BEND FORD	#	#	#	12029	C	17	8-Sep-12	8	29107	\$128.10	\$236.26	11	NA	AL	#	XRRAN EEC TEST WITH PINPOINT CHECK IGNITION S	CUSTOMER STATES CHE	#	A2614	V29	03	PT C&C
COP	ENGINE	CH4BW010	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	2-Aug-12	MIKE MURPHY FORD OF DARIEN	#	#	#	12029	C	17	20-Aug-12	1	1980	\$68.09	\$132.21	11	NA	GA	#	XRRAN EEC TEST WITH PINPOINT CHECK IGNITION S	CUSTOMER STATES CHE	#	A2614	V29	03	PT C&C
COP	ENGINE	DG1C0316	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	20-Jul-12	DUCHARME MOTORS LTD	#	#	#	12405	C	17	31-Jul-12	1	2089	\$129.67	\$122.05	9	NA	AB	#	CHECKED FOR NO CODES IN OVL 2 ROAD TEST	CHECK ENGINE LIGHT ON	#	A4614	V44	04	PT MALFUNCTION
SPARK PLUGS	ENGINE	CHS8268	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	8-Aug-12	B J FORD, INC.	#	#	#	12405	C	17	17-Aug-12	1	1707	\$31.00	\$208.38	11	NA	QC	#	POWER BALANCE. ALL CYLINDERS MISFIRING INT	C O/C ENGINE MIS	#	A2614	V29	03	PT C&C
SPARK PLUGS	ENGINE	NA	2012	11FFW1E10C3	T8F	F	14	T	19	5-Feb-12	14-Mar-12	BARTON FORD COMPANY	#	#	#	12405	C	17	28-Aug-12	6	18608	\$7.38	\$43.58	0	NA	FL	#	POWER BALANCE. TEST #4 MISFIRE IGNITION TEST	CUSTOMER STATES THERE	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T8F	F	14	T	19	21-Feb-12	31-Mar-12	TROPICAL FORD	#	#	#	DIAG	DI	17	31-Jul-12	6	11908	\$0.00	\$63.80	11	NA	FL	#	P P DIAG. PERF EEC TEST CALIBRATION BUT NO	CUSTOMER STATES THE EN	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T8F	F	14	T	19	21-Feb-12	31-Mar-12	TROPICAL FORD	#	#	#	DIAG	DI	17	31-Jul-12	6	11908	\$0.00	\$63.80	11	NA	FL	#	POWER BALANCE. TEST #4 MISFIRE IGNITION TEST	CUSTOMER STATES THERE	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CH585008	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	13-Jun-12	ADAMS FORD CO	#	#	#	DIAG	DI	17	10-Jun-12	-1	10	\$0.00	\$23.25	0	NA	LA	#	ROAD TEST COULD NOT TOLD THAT ENGINEERIN	CHECK ENGINE LIGHT IS	#	A2614	V29	03	PT C&C
DIAG - MISFIRE	ENGINE	CGDF4002	2012	11FFW1E10C3	T8F	F	14	T	19	6-Dec-11	7-Mar-12	FRIENDLY FORD, INC.	#	#	#	DIAG	DI	17	23-Aug-12	6	21272	\$0.00	\$176.20	2	NA	MO	#	CONDUCTED ON BOARD DATA BUT UNABLE TO DI	C O/C MIS ON FULL WARM	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CH4W0009	2012	11FFW1E10C3	T8F	F	14	T	19	29-Apr-12	29-Apr-12	MANLY FORD INC	#	#	#	DIAG	DI	17	20-Aug-12	1	4167	\$0.00	\$44.74	11	NA	FL	#	ALL BIPOLARS WITHIN PARAMETERS NO DUPLICAT	CHECK FOR MISSING	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CHXF0009	2012	11FFX1E10C3	T8F	F	14	T	19	23-Dec-11	17-Mar-12	COURTESY AUTO & TRUCK CENTER	#	#	#	DIAG	DI	17	23-Aug-12	6	7428	\$0.00	\$81.00	1	NA	WI	#	UNABLE TO VERIFY CUSTOMERS CONCERN. CHE	CUSTOMER STATES THA	#	A2614	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CHUGA003	2012	11FFW1E10C3	T8F	F	14	T	19	6-Dec-11	13-Jun-12	TROPICAL FORD	#	#	#	DIAG	DI	17	21-Aug-12	3	4463	\$0.00	\$56.68	11	NA	FL	#	P P DIAG C 4 2. PERF I (RED) RETEST AND	CUSTOMER STATES WHEN T	#	A2614	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH4W0009	2012	11FFW1E10C3	T8F	F	14	T	19	3-Jun-12	18-Jun-12	MANLY FORD INC	#	#	#	5.0E-212	E	17	20-Aug-12	1	4669	\$300.63	\$497.08	11	NA	FL	#	VERIFIED CHECK ENGINE LIGHT ON	CUSTOMER STATES THA	#	A2614	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	20-Jul-12	BOZEMAN FORD	#	#	#	5.0E-212	E	17	22-Aug-12	2	4831	\$292.99	\$401.19	11	NA	MT	#	LEFT CATALYTIC CONVERTER. CATALYTIC CO	C K ENGINE LIGHT ON	#	A2614	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	30-Jun-12	GEORGE STOCKFISH FORD (1987)	#	#	#	5.0E-212	E	17	27-Jul-12	6	41850	\$311.72	\$401.12	13	NA	ON	#	VERIFY CHECK ENGINE LIGHT ON. DIS TEST	CHECK ENGINE REPORT ON	#	A2614	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E10C3	T8F	F	14	T	19	13-Jun-12	30-Jun-12	COWLEY PARKWAY FORD, INC.	#	#	#	5.0E-212	E	17																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	QUANTITY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	OP	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	5-Apr-12	6-Jun-12	MORAND FORD LINCOLN LITE	#	25-Aug-12	3	7588	3307.82	4404.54	NC	NC	CONFIRMED FUELING. KOEO PCM CODE P0300. VERIFIERS: ALTRIE LA LUMI		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E12C3	TB6	F	B	A	T	K	T	C	AF	29-Jun-12	5-Mar-12	HIXSON AUTOPEX	#	11-Jul-12	3	4987	3311.37	3385.98	NC	NC	VERIFIED CUSTOMERS CRIBED IN TSS REPAIR. CHECK ENGINE LIGHT ON		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	29-Jun-12	5-Mar-12	BURNS FORD	#	4-Sep-12	7	7535	3312.07	3393.52	NC	NC	RAN DIAG AND FOUND CODES P0399 P0390 P0300 CUSTOMER STATES THE		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	8-May-12	23-May-12	GARY YEMANS FORD LINCOLN	#	15-Aug-12	3	6272	3334.92	358.94	NC	NC	SE212 12_RAN_ENG_DIA312012 ACCESS REPAIR		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#	17-Aug-12	1	4143	3398.28	3397.56	NC	NC	CHK ENG LT ON. P0430. PINPOINT TEST. REPLACE		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#	4-Sep-12	1	4143	3398.28	3397.56	NC	NC	VERIFY CONCERN. KOEO'S ISSUE TOLD TO CHECK		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CHUCK020	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	12-Jun-12	8-Aug-12	WHITE FORD LINCOLN, L.L.C.	#	20-Aug-12	1	1284	3292.99	3392.94	NC	NC	perf diag and prpt dc p0430 no lab apply replc cat con		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E15C3	TB6	F	B	A	T	K	T	C	AF	27-Jan-12	23-Mar-12	JIM HUSON FORD	#	24-Aug-12	6	15508	3303.73	3396.19	NC	NC	PERFORM TSS 120804		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	13-Mar-12	16-Apr-12	DON REED FORD INC.	#	27-Aug-12	5	3319	3398.11	3486.60	NC	NC	is hook up, ecc test, dc p0430, perform lab 12 08 04		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E18C3	TB6	F	B	A	T	K	T	C	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	30-Jul-12	5	28754	3292.99	3394.99	NC	NC	DIAG AND IDS TEST RET		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	12-Jul-12	11-Aug-12	PALMETTO FORD LINCOLN	#	31-Aug-12	1	1658	3292.99	3374.99	NC	NC	PERFORM TESTS P430 BANK 2 EFFICIENCY CODE F		A	2020	V4	07	PT & MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	22-Mar-12		PRINCE FORD, INC.	#	20-Jul-12	-1	445	3333.82	3414.12	NC	NC	FF SE212 CC 1 TO PASS P0430 P0300ECC		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AF	4-May-12	19-Jun-12	MACLIN FORD SALES	#	4-Sep-12	3	7555	3307.82	3435.51	NC	NC	ECC TEST PINPOINT TEST DTC P0304 P0300 P0430		A	2020	V4	07	PT & MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	13-Feb-12	19-Jun-12	LANGDALE FORD COMPANY	#	27-Aug-12	3	5272	3333.92	3409.65	NC	NC	IMPROPER ASSEMBLY TETC CONVERTER ASSY		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	TB6	F	B	A	T	K	T	C	AF	18-Feb-12	25-Apr-12	HUB CITY FORD, INC.	#	31-Aug-12	5	6131	3311.37	3439.37	NC	NC	SE212 OPERATION B CODE 42 LABOR 5 1 200648		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CHVD0005	2012	1F1FW1E17C3	TB6	F	B	A	T	K	T	C	AF	19-Mar-12	21-Apr-12	VARSITY FORD	#	22-Aug-12	5	5064	3300.83	3448.10	NC	NC	BASIC 5212 CC42 TEST REFORMING CONVERTER		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C3	TB6	F	B	A	T	K	T	C	AF	7-Apr-12	23-Apr-12	DALE JARRETT FORD	#	29-Aug-12	5	6752	3292.99	3387.07	NC	NC	PCM CALIBRATION & CONVERTER COMING APART		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	TB6	F	B	A	T	K	T	C	AF	13-Feb-12	7-Mar-12	COLE & BURK FORD LINCOLN, INC.	#	14-Aug-12	6	7939	3311.37	3380.00	NC	NC	ECC TEST P0304 RAN CASSE CAR AND FOUND TSB		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	TB6	F	B	A	T	K	T	C	AF	26-Apr-12	11-Jul-12	JOHNSON FORD	#	28-Aug-12	2	3707	3300.83	3383.71	NC	NC	RAN ECC TEST VEHICLE TURN		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E12C3	TB6	F	B	A	T	K	T	C	AF	27-Jan-12	27-Aug-12	TONY BELTEN & SONS FORD, INC.	#	27-Aug-12	0	1792	3311.37	3402.12	NC	NC	TEST DRIVE VEHICLE W/ CASSE SHIELD AND REPR		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	TB6	F	B	A	T	K	T	C	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#	6-Sep-12	7	12333	30.00	343.84	NC	NC	CHECK OUT VERIFIED CHECK REPAIR		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	TB6	F	B	A	T	K	T	C	AJ	28-Oct-11	28-May-12	GATEWAY FORD INC	#	22-Aug-12	3	11722	30.00	340.16	NC	NC	ROAD TESTED CHECKED OASIS PERFORMANCE TSB		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E14C3	TB6	F	B	A	T	K	T	C	AF	12-Jul-12	18-Mar-12	NORTHERN LIGHTS FORD SALES	#	22-Aug-12	6	13402	314.63	359.28	NC	NC	MIL LIGHT FLASHING INSP		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	TB6	F	B	A	T	K	T	C	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#	6-Sep-12	7	12333	30.00	343.84	NC	NC	CHECK OUT VERIFIED CHECK REPAIR		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	23-Jul-12	7-Aug-12	JENKINS & WYNN FORD LINCOLN	#	6-Sep-12	2	2828	30.00	343.43	NC	NC	REPROGRAMMED PCM		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	12-Mar-12	8-Apr-12	O. C. WELCH FORD LINCOLN, INC.	#	5-Sep-12	6	4985	30.00	344.43	NC	NC	VERIFY CONCERN PERFORM SELF TEST P0208 P0		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	26-Mar-12	22-Aug-12	LOREL FORD LINCOLN, INC.	#	10-Oct-12	4	10303	311.44	348.73	NC	NC	CHECKED DTC 3 WITH IDS. FOINED P0302, P0303		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C3	TB6	F	B	A	T	K	T	C	AJ	26-Mar-12	22-Aug-12	NORTH STAR FORD SALES LIMITED	#	5-Sep-12	1	789	314.63	310.97	NC	NC	SCAN CODES P0304 30SHIFT STRATEGY WHICH		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	8-Mar-12	25-May-12	ALBI FORD LINCOLN JOLETTE INC.	#	17-Aug-12	3	8711	314.63	363.03	NC	NC	MISFIRE P0300 P0303 P0306 var codes 991 lab		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	23-Jul-12	25-Jul-12	INTERSTATE FORD, INC.	#	30-Aug-12	2	6285	310.74	353.94	NC	NC	AFTER TSB STILL NEEDED TO REPLACE COIL AND		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	11-Jan-12	23-Mar-12	HARDY RINGUETTE AUTOMOBILES INC.	#	30-Aug-12	6	3800	30.00	343.99	NC	NC	VERIFY REPAIRS TOLD CLIENT FATI DIAG CODE		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	23-Jul-12	27-Mar-12	WARGENTON FORD SALES	#	16-Jul-12	2	2889	30.00	343.99	NC	NC	VERIFY CONCERN. COILS MISSING AT HIS DES		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E15C3	TB6	F	B	A	T	K	T	C	AJ	23-Feb-12	27-Mar-12	SHANAHAN FORD SALES SALES	#	12-Jul-12	4	5289	315.60	365.90	NC	NC	VERIFY CONCERN. CHECK OASIS AND FOLLOW TSB		A	2020	V4	07	PT & MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	TB6	F	B	A	T	K	T	C	AF	3-May-12	28-May-12	BRENTBRIDGE FORD SALES LTD.	#	16-Jul-12	2	2688	314.15	370.12	NC	NC	TEST DRIVE TEST TO VERIFY CONCERN. CHECK		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CHUD0004	2012	1F1FW1E10C3	TB6	F	B	A	T	K	T	C	AF	29-Mar-12	26-May-12	ESTABLISHED MOTOR CO., INC.	#	4-Sep-12	6	4897	311.44	354.64	NC	NC	CHECKED CODES. COILS MISSING. INSTALL		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	B	A	T	K	T	C	AF	29-Mar-12	26-May-12	PARKS FORD OF WESLEY CHAPEL	#	28-Aug-12	4	8897	319.78	3116.13	NC	NC	VERIFY CONCERN PERFORMED ECC QUICK TEST		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E13C3	TB6	F	B	A	T	K	T	C	AJ	8-Mar-12	22-Jun-12	HOLIDAY FORD	#	4-Sep-12	3	4153	30.00	345.69	NC	NC	ids test p0308 read test no misfire noticed o		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E14C3	TB6	F	B	A	T	K	T	C	AF	16-Mar-12	17-May-12	ESTABLISHED MOTOR CO., INC.	#	4-Sep-12	6	4897	311.44	354.64	NC	NC	CHK CONCERN INSTALLED COIL DEFLECTOR FOR		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C3	TB6	F	B	A	T	K	T	C	AJ	8-Feb-12	23-Feb-12	JIMMY MICHEL MOTORS, INC.	#	6-Sep-12	7	19579	30.00	340.53	NC	NC	PERFORMED REPAIR AS PER TSS 12 6 4		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C3	TB6	F	B	A	T	K	T	C	AF	16-Mar-12	3-May-12	AVALON FORD SALES 1998 LIMITED	#	6-Sep-12	5	8277	314.63	363.99	NC	NC	ROAD TESTED AND FOLLOUP REPAIR AND CHECK		A	2020	V2	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C3	TB6	F	B	A	T	K	T	C	AF	3-May-12	3-May-12	VEGORE FORD SALES & SERVICE	#														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YE	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLF	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	BOB MCCORMICK FORD	#	PC	6K775	25	5-Sep-12	3	7674	80.00	336.58	1	NA	PA	PERFORMED SHORT ROJ ALL LOOKS GOOD PERFORMER	CUSTOMER STATES THAT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	JIM HATHWAY FORD SALES LIMITED	#	PC	6K775	25	31-Aug-12	3	3826	314.63	546.35	1	NA	NS	REAPT AS PER TSB 120604	DIAGN. CAUSE MIL LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	TERREBONE FORD INC.	#	PC	6K775	25	16-Aug-12	7	12636	314.63	568.89	1	NA	QC	VER ECT SCAN TEST AUGUN CODE VPER OASIS ET VER LUMINERE CHECK	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	LAFOURCHE FORD LINCOLN	#	PC	6K775	25	5-Sep-12	4	5804	311.44	347.96	1	NA	LA	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	PUNDMANN MOTOR COMPANY	#	PC	6K775	25	4-Sep-12	5	11397	311.44	588.48	1	NA	MO	INSTALLED CAC AIR DEFLECTOR PLATE AND REPROGRAM	ENGINE LOSSES POWER	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	ANDERSON'S ROCK RIVER FORD	#	PC	6K775	25	29-Aug-12	6	12597	311.51	694.02	1	NA	IL	DIAGNOSED AND REPROGRAMMED PCM AND INST	WILL NOT ACCELERATE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	BOUCHARD FORD	#	PC	6K775	25	10-Sep-12	5	10318	317.35	553.76	1	NA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHEK ENGINE ALLUME	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	JIM HATHWAY FORD SALES LIMITED	#	PC	6K775	25	7-Sep-12	1	869	314.63	546.35	1	NA	NS	PERFORMED SYSTEM TESTS INSTALLED SHIELD	CHEK AND ADVISE W/ER	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	GRAPEVINE FORD LINCOLN	#	PC	6K775	25	6-Sep-12	1	18204	311.44	560.31	1	NA	TX	IEEC SYSTEM TEST PASS PASS. RAN OASIS	CHEK ENG LIGHT ON	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	G W MOSHER MOTORS LTD	#	PC	6K775	25	6-Sep-12	5	8241	314.63	557.22	1	NA	NS	CHEK FOR CODES REPLACE CAC DEFLECTOR	CHEK ENGINE LIGHT AND	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	MORGAN McCURE FORD INC.	#	PC	6K775	25	4-Sep-12	2	2478	311.44	347.18	1	NA	VA	VERIFIED CUSTOMER (CRIMMED POB TO LATEST)	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	DESJARDINS AUTO COLLECTION	#	PC	6K775	25	17-Jul-12	2	2	30.00	562.93	1	NA	QC	12AM50 (METTRE A JOUR DS AV) VER CHECK EN	TEMPOM CHEK ENGINE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	NORTZ & VIRKLER INC.	#	PC	6K775	25	15-Aug-12	1	1819	313.90	551.35	1	NA	NY	CHEKED EEC SYSTEM FOR CODES P030X FOUND	ENGINE SKIPPING UNDER	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	JIM FUGATE FORD INC.	#	PC	6K775	25	5-Sep-12	6	19262	322.28	1169.48	1	NA	WA	XRD TEST WITH CUSTOMER TEST MISFIRE MOVED I	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	SILOUX FALLS FORD LINCOLN	#	PC	6K775	25	7-Sep-12	6	18128	364.05	1160.32	1	NA	SD	CKX TEST DRIVE. VERIFY INT	INSPECT & REPLACE SF	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	SUBURBAN FORD OF STERLING HEIGHTS	#	PC	6K775	25	6-Sep-12	1	349	379.54	570.41	1	NA	MI	XX42 12029 INSPECT FOR RM INJECTOR FLOW TEST	CUSTOMER STATES THE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	TORRINGTON FORD LINCOLN, INC.	#	PC	6K775	25	6-Sep-12	3	4516	373.93	1138.84	1	NA	CT	XCORRECTION. DIAGNOSE ON COIL AND SPARK PL	CHEK ENGINE LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	SAGINAW VALLEY FORD LINCOLN, I	#	PC	6K775	25	5-Sep-12	1	2284	364.05	1196.65	1	NA	MI	XXECC TEST P0306 RD TEST MONITOR AND RECORD	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	BICKLEY FORD SALES 2009	#	PC	6K775	25	10-Sep-12	-1	627	85.29	1106.87	1	NA	ON	XXVERIFY CONCERN CHECK RACKED REPLACE SPARK	CHEK AND REPORT W/ER	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	DENY AUTO SALES INC.	#	PC	6K775	25	31-May-12	1	855	322.28	1106.87	1	NA	MI	HOOKEUP IDS AND FORW HAPPENED AT 128 KPH	RECN CUSTOMER REPORT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	ROCKLAND FORD LINCOLN, INC.	#	PC	6K775	25	22-Aug-12	3	7242	367.83	1545.71	1	NA	ME	XXRD TEST CONFIRM IDLE (N EAYS REPL NO 6 NJ)	CHEK FOR ERRATIC IDL	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	LANGLAIDE FORD	#	PC	6K775	25	10-Sep-12	2	1598	30.00	390.76	1	NA	WI	ROAD TESTED VEHICLE (TACTED HOTLINE INSPE	GUEST STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	RAMLEY FORD LINCOLN	#	PC	6K775	25	27-Aug-12	2	1610	300.63	377.75	1	NA	WV	DIAGNOSE. PERFORM TSB 12 6 4 REPLACED COIL	CUSTOMER STATES THA	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	FULLERTON FORD	#	PC	6K775	25	5-Sep-12	2	4379	328.18	1488.48	1	NA	NJ	CHECK OUT. DTC CODES P0430. FAULTY CAT CON	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	TAYLOR FORD SALES LTD	#	PC	6K775	25	28-Jun-12	2	2722	3308.14	3400.32	1	NA	NC	XXFAXED DDCS SEP 6 (DAD TEST ALL OK REPR	CHEK FOR ENGINE LIGH	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	GARY CROSSLEY FORD, INC.	#	PC	6K775	25	4-Sep-12	5	3786	332.07	1410.40	1	NA	MO	120606 1 0 SEP12 12 CHECK DTC INSTALLED CA	C S CHEK ENGINE LIGH	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	HERRINGTON YOAK FORD	#	PC	6K775	25	13-Aug-12	1	7803	331.37	3385.83	1	NA	WV	VERIFIED CONCERN FOUND DTC P0430 FOUND T	S CUSTOMER STATES THE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	JASPER FORD LINCOLN	#	PC	6K775	25	5-Sep-12	1	767	332.99	3393.31	1	NA	TX	CHEK CONCERN TO VERIFY CHR CODES RETESTED	CHEK ENGINE LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	PERRY PITRE FORD CO INC	#	PC	6K775	25	6-Sep-12	1	1726	330.63	3387.84	1	NA	LA	IEEC TEST KEO P1111 KEO P0430 KERR P1111 RE	CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	JOE COOPER FORD OF SHAWNEE	#	PC	6K775	25	4-Sep-12	6	6285	332.99	3390.23	1	NA	OK	MIL ON PERFORM DIAG (REPLACE SF212 DRIV	C S CK ENGINE LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	BLANVILLE FORD INC.	#	PC	6K775	25	13-Aug-12	3	6843	3384.61	3572.88	1	NA	QC	VERIFIER ET TESTER POJ ENGINE ALLUME A NOU	VEUR TEMPOIN CHEK EN	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	DAMS FORD LINCOLN SALES LTD.	#	PC	6K775	25	8-Aug-12	5	5297	3308.14	3533.09	1	NA	NC	IEEC TEST RECEIVED COMMAND OLD OK	ENGINE REPAIR MISG. CH	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	VILLAGE FORD INC.	#	PC	6K775	25	15-Aug-12	8	7611	3311.37	3410.24	1	NA	MI	PERFORM TSB 12 06 04 CHEK DTC CODE P0430	S3 ENGINE LT WILL CO	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	PIE MILLIKEN FORD, INC.	#	PC	6K775	25	7-Sep-12	3	6087	332.07	3410.86	1	NA	MI	IECV DIAG P0430 CODE. INSTALL SHIELD AND	REFINE LIGHT IS ON. PLU	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	CENTRAL MICHIGAN FORD, INC.	#	PC	6K775	25	28-Aug-12	4	8419	3311.07	3396.00	1	NA	MI	TECH 159 8212 LABOUR	ENGINE LIGHT HAS BEEN	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	WESTFIELD FORD, INC.	#	PC	6K775	25	1-Sep-12	7	4264	3369.83	3473.79	1	NA	IL	TEST EEC, P0430. INSTALL AIR DEFLECTOR AND	RECHK ENGINE LIGHT ON	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	BOB BOLAND FORD, INC.	#	PC	6K775	25	31-Aug-12	1	426	332.99	3365.25	1	NA	IA	AT THE LEFT CATALYTIC CONVERTER IS FAULTY.	CHEK ENGINE LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	SPRINGDALE FORD, INC.	#	PC	6K775	25	6-Sep-12	7	14967	330.63	3382.37	1	NA	AR	VERIFIED CONCERN RETESTED DTC P0430. PER	CHEK ENGINE LIGHT	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	ROZIER FORD LINCOLN	#	PC	6K775	25	17-Aug-12	5	6937	333.62	3413.19	1	NA	GA	CHEK VEHICLE EEC TEST P0430 PERFORM TSB	S CUSTOMER STATES CHE	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	PINEWOOD FORD LIMITED	#	PC	6K775	25	30-Aug-12	2	2629	3770.44	1597.17	1	NA	ON	XXNO CHECK ON SCAN ANTI-MORON STARTED VEH	CHEK FOR ENGINE LIGH	#	A11	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW12CF	TFF	F	B	A	T	25-Jun-12	FARLEY & STEVENS LTD.	#	PC	6K775	25	10-Sep-12	3	8417	314.63	584.77	1	NA	NC	ROADTEST WORKS GREAT. CALL OASIS FOUND I	CHEK AND ADVISE W					

2012 MY 3.5L GTDI P415 Misfire Claims

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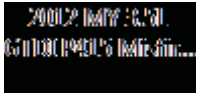
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Monday, September 17, 2012 2:50 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/17/12)

Forty-two new claims today

- (18) Catalytic Converter **(three of these have vehicle build dates beyond June 1, 2012 - 6/16/12, 6/19/12, 7/15/12)**
- (17) TSB Reflash **(one of these has a vehicle build date beyond June 1, 2012 - 6/4/12)**
- (5) COP **(two of these have vehicle build dates beyond June 1, 2012 - 6/7/12, 6/29/12)**
- (1) Spark Plug
- (1) Diag - Misfire **(this one has a vehicle build date beyond June 1, 2012 - 6/14/12)**

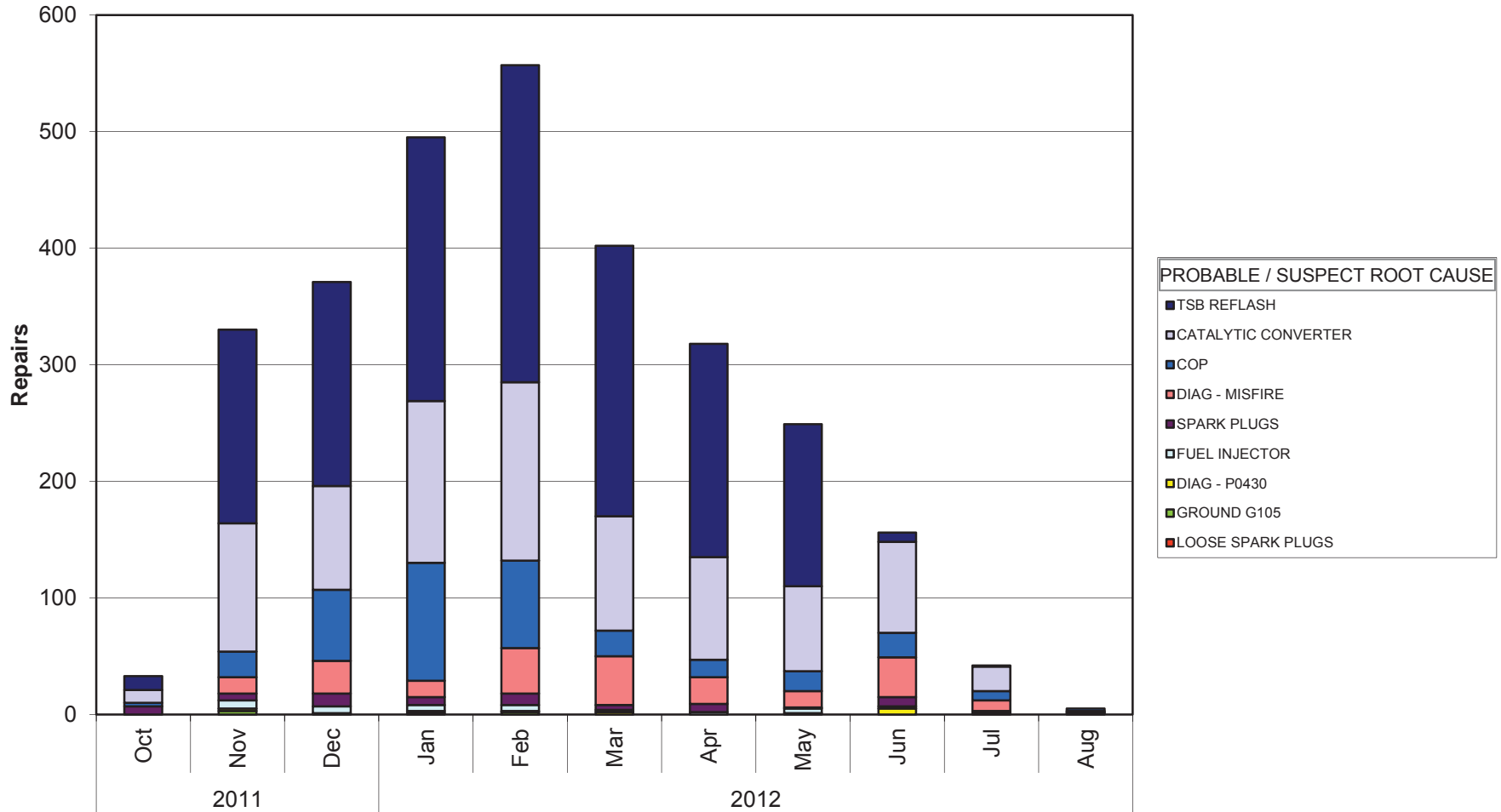


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/14/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430
	3
	2
	2
	1
	2
	1
	5
	5
	13

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	7
	5	10
	2	4
	2	7
	4	1
	2	8
	1	2
	1	1
	35	64

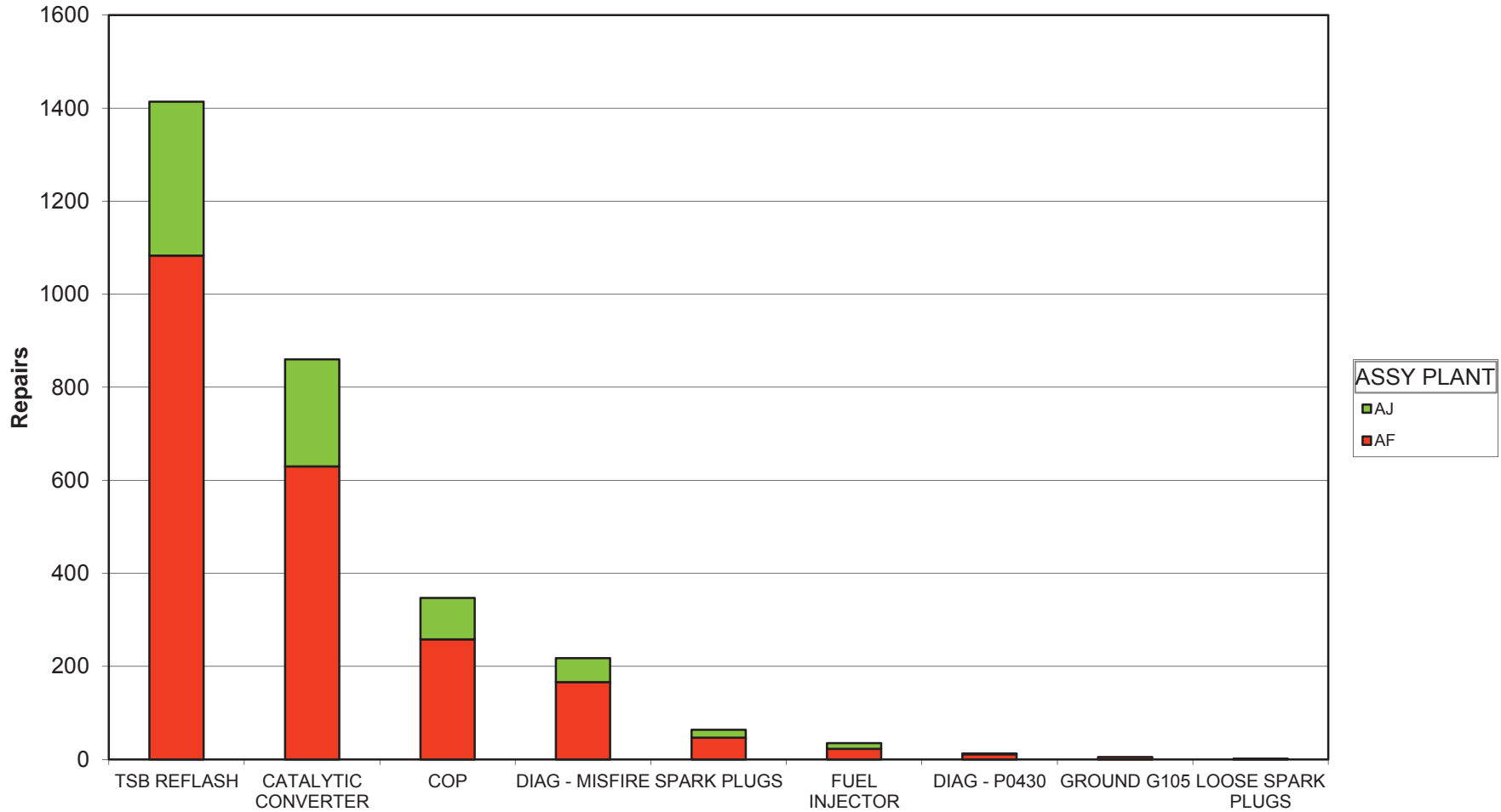
DIAG - MISFIRE	COP	
		3
	14	22
	28	61
	14	101
	39	75
	42	22
	23	15
	14	17
	34	21
	9	8
	1	2
	218	347

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	110	166
	89	175
	139	226
	153	272
	98	232
	88	183
	73	139
	78	8
	21	1
		5
	860	1414
		2958

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/14/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1083	331	1414
CATALYTIC CONVERTER	630	230	860
COP	258	89	347
DIAG - MISFIRE	166	52	218
SPARK PLUGS	47	17	64
FUEL INJECTOR	23	12	35
DIAG - P0430	11	2	13
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2224	734	2958

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB #	PN	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function			
COP	ENGINE	BLTD0003	2012	1FFWV1C3CF	2	TFF	F	A	T	11K0V	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	#	ECC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$0.57	\$63.22	1	GA	#	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	#	ECC TEST P0300, POWERED PLUGS AND ROAD	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#	VERIFIED CONCERN, PEGS CC 42	#	1	V29	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	2-Jan-12	1	148	\$80.00	\$89.19	1	AB	#	239 VERIFIED CONCERN, P00	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	1	MI	#	HOOK UP IDS AND SELF TURNED TO CUSTOMER	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	10-Nov-11		ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	1	WI	#	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	12029	C3	28-Dec-11	1	418	\$240.12	\$453.16	2	ON	#	873 ROADTESTED & VERIFIED CONCERN, PC	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#	12029	C3	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	#	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	12029	C3	20-Dec-11	1	730	\$426.12	\$582.96	1	IL	#	ECC TEST P0430 MONITORED PDS, REPLACED BA	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	6-Nov-11		LILLISTON FORD, INC.	#	12029	C3	10-Dec-11	-1	12	\$522.25	\$688.95	1	NJ	#	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12029	C3	4-Jan-12	-1	135	\$4.88	\$179.42	2	BC	#	DIAG. TESTS: CODE P0304, PINPOINT MONITOR TE	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC.	#	12029	C3	19-Dec-11	-1	12	\$268.55	\$746.16	6	MI	#	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	12029	C3	3-Jan-12	1	790	\$405.35	\$509.26	1	MI	#	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	#	1	V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$459.11	1	WA	#	ISS SET UP ECC TEST ITEM TESTED COILS & FUEL	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	12029	C3	2-Jan-12	1	244	\$397.71	\$504.17	1	MI	#	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	12029	C3	11-Jan-12	1	1184	\$0.00	\$24.00	0	MI	#	INSTANT FUEL ECONOMY TEST, CHECK TEST COIL	#	1	V40	GOOD FUEL ECONOMY
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	1	124	\$180.97	\$241.25	1	NS	#	2011 SKIP TEST DROVE, ACCELERATOR LEAK REPA	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12029	C3	12-Jan-12	-1	3	\$9.71	\$225.54	2	AB	#	0 210 SELF TEST PCM HANCE TEST SHOWED TH	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	12029	C3	7-Jan-12	1	1301	\$143.80	\$511.81	1	SD	#	PERFORM IDS QUICK TEST, WET AROUND THE	#	1	V29	FUEL FILL & DEL
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	25-Oct-11		LIKMAN MOTOR INC.	#	12029	C3	13-Jan-12	1	590	\$422.65	\$571.45	1	MI	#	TESTED COILS AND FUEL PRESS TESTS IN FLOW	#	1	V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12029	C3	13-Jan-12	1	250	\$84.05	\$255.21	2	MI	#	TEST ECC, COIL P0318, PFE ENGINE FOR CYLINDR	#	1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	6-Jan-12		BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$90.19	\$253.50	2	ON	#	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	12029	C3	19-Jan-12	1	1084	\$397.71	\$456.78	1	MI	#	VERIFIED CONCERN, ECC TEST P0430, PINPOINT	#	1	V29	PT C&C
ENGINE	ENGINE	CANA4002	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	2	CA	#	1236 CUST STATES VEH LEON ACCEL CYLINDR	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	19-Dec-11	14-Dec-11	MARK MARTIN FORD INC.	#	12029	C3	13-Jan-12	1	791	\$329.75	\$522.30	1	AB	#	PRELAP IN INJECTOR, LEAKAGE FROM INJECTOR	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AJ	10-Nov-11		OTIS FORD, INC.	#	12029	C3	16-Jan-12	-1	458	\$444.30	\$571.46	1	NY	#	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	#	1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	12029	C3	16-Jan-12	2	2878	\$477.88	\$609.35	2	MI	#	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN	#	1	V29	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	21-Nov-11	29-Dec-11	WALTON FORD, INC.	#	12029	C3	16-Jan-12	1	800	\$0.00	\$57.17	0	MI	#	SCANNED FOR CODES, P0304 MONITORED SYST	#	1	V29	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C3	16-Jan-12	1	1050	\$0.00	\$226.69	2	MI	#	ROAD TEST CANNOT VEH & CHECKED A FUEL	#	1	V29	PT C&C
ENGINE	ENGINE	CQA0P024	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$192.94	\$259.78	1	MI	#	ROAD TESTED VEHICLE, W/RE PERFORMED COIL	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	#	VERIFIED CONCERN, P0301 TEST OK	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	#	ECC TEST P0318, CR OASIS PER SSM 22192, R	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	1-Dec-11	3-Jan-12	KEN WILSON FORD INC.	#	12029	C3	16-Jan-12	2	2115	\$21.08	\$136.24	1	NC	#	IDS TEST, PASS CODES AND CHECK G105 AS PER	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	1-Dec-11	3-Jan-12	MARK MARTIN FORD INC.	#	12029	C3	16-Jan-12	1	590	\$51.77	\$78.54	0	MI	#	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER	#	1	V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	9-Dec-11	29-Dec-11	COYOTE MOTORS, INC.	#	12029	C3	23-Jan-12	1	353	\$5.17	\$49.04	1	MI	#	ECC TEST, COIL P0318, PFE ENGINE FOR CYLINDR	#	1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$60.20	\$156.26	1	MI	#	VERIFIED CONCERN, P0301 TEST, PINPOINT DIA	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	9-Dec-11	13-Jan-12	EAGLE COUNTRY FORD	#	12029	C3	13-Jan-12	-1	436	\$263.54	\$558.29	1	MI	#	VERIFIED CONCERN, P0301 TEST, PINPOINT DIA	#	1	V29	FUEL FILL & DEL
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	9-Dec-11	13-Jan-12	UPPER MERIDIAN FORD INC.	#	12029	C3	13-Jan-12	-1	436	\$263.54	\$558.29	1	MI	#	VERIFIED CONCERN, P0301 TEST, PINPOINT DIA	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E1R6F	2	TFF	F	A	T	11K0V	TC3	AF	9-Dec-11	13-Jan-12	DOUGLAS FORD LINCOLN SALES LTD	#	12029	C3	23-Jan-12	2	1286	\$0.00	\$91.85	1	ON	#	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART	#	1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF																											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	CHUCLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
COP	ENGINE	N/A	2012	1	F	B	A	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHEV	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	104.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	152	04	PT & C
SPARK PLUGS	ENGINE	CB0011	2012	1	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	152	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303,P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC	152	04	PT & C
COP	ENGINE	CBUAF012	2012	1	F	B	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VER	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC OIL NUMBER	CUSTOMER STATES VER	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	1-Dec-11	15-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	152	04	PT & C
COP	ENGINE	CBM813	2012	1	F	B	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD INC.	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A/FX FOR THIS	CUSTOMER STATES WHEN	152	04	PT & C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1	F	B	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	17-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SE	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CBM813	2012	1	F	B	A	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERM - NO FIX AVAILABLE	CHECK & REPORT CHECK	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	152	04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOBS COMPRESSION TEST, EEC TEST OK	COND UP IN LIGHT FLU	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	3-Jan-12	25-Jan-12	DEIHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	W/OK TEST DRIVE, VERIFY CONCERN EEC	CUSTOMER STATES CHEV	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CODE P0430 REPROGRAM	CUSTOMER STATES WHEN	152	04	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1	F	B	A	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	892	\$64.05	\$203.78	TX	TX	CK ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT	152	04	PT & C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TEST AND DIAGN, LSC, CK FUEL FOR	CUSTOMER STATES HIS	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	152	04	PT & C
COP	ENGINE	CBM813	2012	1	F	B	A	T	23-Nov-11	28-Dec-11	MICEL FORD	#12029	5-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES CMT, MISFIRE IS NO LONG	CUSTOMER STATES CHEV	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	13-Jan-12	31-Jan-12	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	M/L OF COMPLETED, TECHNICIAN'S	20883	152	04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1	F	B	A	T	15-Dec-11	8-Feb-12	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	51574	\$282.57	\$354.59	TX	TX	83001 CONVERTER TEST, R AND RE TESTED ALL	ORICHE DOME SPRKS, KE	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	13-Dec-11	6-Feb-12	DAN WIELBOLD FORD	#12029	13-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND CONVERTOR, CLEARED	CHROMES ROUGH, C	152	04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1	F	B	A	T	15-Dec-11	18-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	3855	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE	P0308 THE ENGINE LIGHT	152	04	PT & C
FUEL INJECTOR	ENGINE	CGCER001	2012	1	F	B	A	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THA	152	04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1	F	B	A	T	22-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	22-Oct-11	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	405	\$205.00	\$363.12	TX	TX	ESTABLISHED CONCERN, NO MISFIRE	WHEN ENGINE LIGHT	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CPBR007	2012	1	F	B	A	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	AB HOOK UP IDS, KOD P0303 REPROD TEST	NO I/S SEE PREVIOUS HISTORY	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CPBR007	2012	1	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	AR PIN 8212 CODE 42 LEFT P0430 RAN	OASIS CUSTOMER STATES CHEV	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	#12029	15-Mar-12	1	439	\$397.71	\$497.23	TX	TX	FRANK CAT BROKEN, RAN W/OK TEST	CUSTOMER STATE CHEV	152	04	PT & C
DIAG - MISFIRE	ENGINE	CBM813	2012	1	F	B	A	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT, REPORT, COMPLAINT	CODES CHECK ENGINE LIGHT	152	04	PT & C
COP	ENGINE	N/A	2012	1	F	B	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	895	\$64.05	\$138.50	TX	TX	REPLACER BURNED OUT #0 COIL AND SPARK	PLUGS CHECK THE TRUCK	152	04	PT & C
DIAG - MISFIRE	ENGINE	CPBR007	2012	1	F	B	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	19-Mar-12	1	439	\$205.00	\$363.12	TX	TX	EEC TEST P0303, P0306, OASIS, OASIS	TEST INSPECT OR CHECK	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	FL EMISSION ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE SERVICE	152	04	PT & C
FUEL INJECTOR	ENGINE	CPDP001	2012	1	F	B	A	T	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	TX 12029 ECU VISUAL INSPECTION ROAD	TESTED WITH SCAS 3	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$398.03	\$693.12	TX	TX	VERIFIED CUSTOMER CONCERN, NO	TSB8 CUSTOMER STATES THA	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL	DCL, CHECK ENGINE LIGHT ON	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	22-Mar-12	1	797	\$405.35	\$497.69	TX	TX	TX EEC TEST P0430 PERFORM TSB 12 2	TO REPAIR CHECK LIGHT IS ON	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	21-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	TX REPROGRAM PCM AND REPLACE LEFT	CAT CONV. CHECK ENGINE LIGHT	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	10-Nov-11	7-Jan-12	NORTSIDE FORD	#12029	15-Mar-12	3	3865	\$413.00	\$500.91	TX	TX	TX PERFORM DIAG, REPROGRAM THE PCM	& REPLACE 2 REPAIR SERVICE EN	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	18-Dec-11	4-Feb-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	TX PCM CALIBRATION APPARENTLY THE	TSB DOES NOT CUSTOMER STATES THE	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	15-Dec-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	TX VERIFIED CUSTOMER CONCERN, RETEST	OK, TEST CHECK ENGINE LIGHT ON	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	13-Feb-12	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	3	2329	\$413.00	\$500.53	TX	TX	TX CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	13-Feb-12	23-Dec-11	TYLER FORD LTD	#12029	20-Mar-12	1	3728	\$405.35	\$488.35	TX	TX	TX EEC TEST P0430 REPROGRAM PCM	REPLACE CHECK ENGINE LIGHT ON	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	23-Jan-12	10-Feb-12	ROBERTSON'S ALBANY FORD	#12029	21-Feb-12	1	897	\$727.00	\$912.07	TX	TX	TX SELF TESTED, RAN OASIS AND FOUND	TSB 12 02 CUSTOMER STATES CHEV	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#12029	4-Mar-12	1	443	\$401.53	\$499.69	TX	TX	TX VERIFIED COMPLAINT PERFORMED	TSB 12 2 TO RST CUSTOMER WENT TO	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	23-Jan-12	12-Mar-12	EMBRAN FORD SALES LTD	#12029	17-Feb-12	0	21	\$205.00	\$378.11	TX	TX	TX FRO TEST INSPECTED, CHECKED	OASIS FOLLOW CHECK DRIVE FOR	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	20-Dec-11	24-Feb-12	KINSELD FORD LINCOLN	#12029	1-Mar-12	1	688	\$413.00	\$499.34	TX	TX	TX CHECKED DCTS, REPROGRAMMED	PCM AND REP. CUSTOMER STATES ON	152	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1	F	B	A	T	21-Dec-11	9-Jan-12	K&S FORD	#12029	29-Feb-12	2	5870	\$448.28	\$510.43	TX	TX	TX RECALIBRATED PCM AND REPLACED	LEFT CONV. CHECK ENGINE LIGHT ON	152	04	PT &

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECHNICAL	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	T6F	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	RECALL	NA	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB12210	CUSTOMER STATES SOME	0	0	PT C&C
TSB REFLASH	PT C&C	CAQA024	2012	1FTFW1ETXCF	T6F	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON A	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	2012	RECALL	NA	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER TSB	CUSTOMER STATES GET	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALL 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	0	0	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1ETXCF	T6F	F	A	T	26-Jan-12	15-Mar-12	WINN MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	T6F	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	2-Dec-11	23-Feb-12	MIFFORD FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	0	0	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ETXCF	T6F	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	1FTFW1ETXCF	T6F	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH U	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Dec-11	13-Feb-12	SUN HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUFORD FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	19-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	2012	RECALL	NA	6-Mar-12	3	4431	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1ETXCF	T6F	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	22-Jan-12	14-Feb-12	DEALERSHIP	2012	RECALL	NA	20-Feb-12	1	407	\$0.00	\$29.69	0	NA	CA	PERF DTC OASIS FOUND. PER C/S STATES TRAF	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED KOEO TEST NO DTC REPRO	RUNS ROUGH AT TIMES	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	TESTS SURGE AT	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	15-Dec-11	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	HIS HOOKUP REF CODES PASSED DATA LOGG	C/S TEST SURGING DUT	0	0	PT C&C
TSB REFLASH	PT C&C	CBV5X020	2012	1FTFW1ETXCF	T6F	F	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF T	C. NOTED SSM 22129 AL	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	T6F	F	A	T	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	0	0	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1ETXCF	T6F	F	A	T	19-Jan-12	14-Feb-12	WEBER HARBOR, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$29.69	0	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	9-Dec-11	20-Jan-12	MURPHY MOTOR CO, INC.	2012	RECALL	NA	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUN	CK CUTTING OUT ON AC	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	21-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	2012	RECALL	NA	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES PERFORMED FOR	VEH STARTING TO JERK	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRE	SENT. THIS ENG WAS RUN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT	CONCERNS. VEH BU24	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	2012	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURG	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	2012	RECALL	NA	24-Feb-12	2	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	2012	RECALL	NA	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	S3. RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURG	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	T6F	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	2012	RECALL	NA	25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	0	0	PT C&C
TSB REFLASH	PT C&C	CWC0K019																									

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FFW1W12CX	T/F	F	T	T	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	RECALEM	#24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHEV	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T/F	F	T	T	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	#4	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T/F	F	T	T	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	#4	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	COLDRO04	2012	1FFX1E1XCF	T/F	F	T	T	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	#4	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XCF	T/F	F	T	T	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	#4	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XCF	T/F	F	T	T	27-Jan-12	31-Dec-11	MALLOY FORD	#	RECALEM	#4	17-Feb-12	1	9	\$0.00	\$24.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E13CF	T/F	F	T	T	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	#4	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E13CF	T/F	F	T	T	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	RECALEM	#4	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T/F	F	T	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	#4	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHEV	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	#4	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES CHEV	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	18-Jan-12	10-Feb-12	GAYTOR FORD	#	RECALEM	#4	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T/F	F	T	T	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	#4	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFX1E12CF	T/F	F	T	T	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	#4	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T/F	F	T	T	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	RECALEM	#4	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	V50	PT C&C	
TSB REFLASH	PT C&C	CNDP028	2012	1FFX1E12CF	T/F	F	T	T	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	RECALEM	#4	24-Feb-12	1	373	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T/F	F	T	T	5-Jan-12	29-Feb-12	LUNDGREN MOTORS, INC.	#	RECALEM	#4	17-Feb-12	1	926	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	#4	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	23-Dec-11	14-Jan-12	KINSELE FORD THREE RIVERS	#	RECALEM	#4	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHEV	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E11CF	T/F	F	T	T	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	#4	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T/F	F	T	T	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	#4	6-Mar-12	2	486	\$0.00	\$26.86	0	TX	13K 432 ROAD TEST FOR P06 REPAIR FOR TRAN	P06 REPAIR FOR TRAN	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T/F	F	T	T	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	#4	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB5 FOR	CHEK AND REPORT FOR	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13CF	T/F	F	T	T	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	#4	22-Feb-12	3	380	\$0.00	\$30.31	0	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T/F	F	T	T	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	#4	6-Mar-12	3	3553	\$0.00	\$34.66	0	MI	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T/F	F	T	T	28-Jan-12	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	#4	12-Mar-12	2	2,331	\$0.00	\$40.06	0	NC	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	#4	17-Feb-12	2	2,382	\$0.00	\$33.14	0	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	28-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	#4	22-Feb-12	2	3718	\$0.00	\$40.03	0	CA	DIAG CONC PASS CHECK OASIS RECHECK OASIS	AUTO TRANS LACKS OR	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T/F	F	T	T	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	#4	20-Feb-12	1	441	\$0.00	\$32.44	0	MI	CHECKED TSB5 FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND LO	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T/F	F	T	T	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	#4	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	29-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	#4	22-Feb-12	2	1,415	\$0.00	\$31.41	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3.5 ENGINE LIGHT SURP	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E16CF	T/F	F	T	T	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	#4	22-Feb-12	2	1,870	\$0.00	\$31.52	0	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T/F	F	T	T	12-Dec-11	12-Dec-11	SCOTT FORD	#	RECALEM	#4	2-Mar-12	3	2,058	\$0.00	\$25.89	0	WI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	17-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	#4	16-Mar-12	2	1,684	\$0.00	\$33.43	0	TX	ROAD TESTED. SURGE UNDER EEC DIA PASS M	VEHICLE FEELS SURP	#	V50	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E1XCF	T/F	F	T	T	14-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	RECALEM	#4	8-Mar-12	2	1,500	\$0.00	\$34.44	0	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHEK AND ADVISE SUR	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	#4	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	#4	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI 55	CS WHILE DRIVING INT	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	#4	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	V29	PT C&C	
TSB REFLASH	PT C&C	CMAJ009	2012	1FFX1E16CF	T/F	F	T	T	3-Feb-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#	RECALEM	#4	8-Mar-12	2	1,415	\$0.00	\$31.41	0	TX	IDS DTC P0304 POSSIBLE UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T/F	F	T	T	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	#4	15-Mar-12	1	355	\$0.00	\$29.03	0	MI	12 02 10	CHEK ENGINE LIGHT ON	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T/F	F	T	T	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	#4	2-Mar-12	1	295	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEH	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13CF	T/F	F	T	T	11-Dec-11	31-Jan-12	DIXON FORD LINCOLN, LLC	#	RECALEM	#4	23-Feb-12	2	2,126	\$0.00	\$33.43	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEH	#	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13CF	T/F	F	T	T	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM	#4	8-Mar-12	2	1,911	\$0.00	\$46.00	0	CA	TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	VENH STATES RING E	#	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T/F	F	T	T	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	RECALEM	#4	16-Mar-12	3	3,132	\$0.00	\$35.49	0	TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS RICH BU	#	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T/F	F	T	T	3-Jan-12	15-Jan-12	DOWNTOWN FORD LINCOLN, INC.	#	RECALEM	#4	16-Mar-12	3	4388	\$0.00	\$36.61	0	MI	ROAD TEST TO VERIFY PROGRAM PCM TO THE LE	CS WHEN DRIVING ON H	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XCF	T/F	F	T	T	5-Dec-11	5-Jan-12	UNIVERSAL FORD LINCOLN SALES	#	RECALEM	#4	14-Feb-12	2	4,337	\$0.00	\$52.02	0	AB	#990 CASUAL RECALEM [E LIGHT]	REPAIR FOR VEH LACKS	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T/F	F	T	T	5-Nov-11	28-Dec-11	LYNCH FORD/MT. VERNON, INC.	#	RECALEM	#4	16-Feb-12	2	3,807	\$0.00	\$33.65	0	IA	Verified customer concern. MIL on checked codes	CUSTOMER STATES INSS	#	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T/F	F	T	T	9-Dec-11	31-Dec-11	FRIENDLY FORD	#	RECALEM	#4	23-Feb-12												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCNIS REPORT	DEL YR	VIN	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1XCC	F	F	F	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	24-23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK CS TURBO NOT BOOSTING						PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4G	F	F	F	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	24-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES						PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1C3C	F	F	F	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	24-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	9-Dec-11	11-Jan-12	NORTHSIDE FORD TRUCK SALES, INC.	#12029	RECALEM	24-22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTC CUSTOMER STATES ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B6C	F	F	F	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	24-23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	24-23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN, CHECK OK AT THIS TIME						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1XCC	F	F	F	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	24-27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#12029	RECALEM	24-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICKS WITH SF						PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1B8C	F	F	F	T	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	24-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DIAGROGRAM PCM AS PER TSB 12 2 10. NO CODES. REVALS WHILE DRIVING						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	24-28-Feb-12	3	6381	\$0.00	\$35.16	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#12029	RECALEM	24-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DRIVE. KOEO PASS. COULD NOT REPRODUCE TSB 12 2 10. VEHICLE IS HESITAT						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1XCC	F	F	F	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.00E-212	24-12-Mar-12	3	4437	\$405.35	\$500.28	1	SC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	24-20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON						PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	24-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CK						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TFC	F	F	F	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	24-23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN, REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPRODUCTION. CHECK ENGINE LIGHT						PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	24-22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CK						PT C&C
COP	ENGINE	N/A	2012	1FFWWE1B8C	F	F	F	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	24-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	7-Dec-11	6-Mar-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	24-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	22-Dec-11	23-Jan-12	BENNETT FORD	#12029	12029	24-22-Mar-12	1	677	\$292.67	\$470.13	1	SC	KOEO PASS KOER PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LIGHT						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	24-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	24-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	4-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	24-24-Mar-12	1	978	\$0.00	\$11.84	01	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS CK. CAME ON WHILE						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	24-21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1XCC	F	F	F	T	8-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	24-22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOER CUSTOMER STATES MIL						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	18-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	24-18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON						PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T4C	F	F	F	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	24-22-Mar-12	1	8588	\$845.05	\$112.03	1	TX	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN						PT C&C
COP	ENGINE	N/A	2012	1FFWWE1B8C	F	F	F	T	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#12029	12029	24-22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE						PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1T4C	F	F	F	T	15-Dec-11	12-Mar-12	BIWICK FORD LINCOLN	#12029	12029	24-22-Mar-12	1	29	\$84.02	\$108.92	1	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON						PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T4C	F	F	F	T	10-Feb-12	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	24-22-Feb-12	0	5	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT						PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T4C	F	F	F	T	15-Feb-12		ROBIN FORD SALES LTD.	#12029	12029	24-22-Mar-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES. TSB 12 2 10 FOUND D1 BANK MISFIRE. INSPECT LAMP CAME ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	17-Jan-12	15-Feb-12	PHIL LONG FORD LINCOLN	#12029	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	PERFORM SELF TEST. TESTED OK. ENGINE LIGHT CAME ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	24-20-Mar-12	1	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1XCC	F	F	F	T	27-Nov-11	15-Dec-11	RICART FORD	#12029	RECALEM	24-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA						PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1T4C	F	F	F	T	19-Nov-11	28-Jan-12	COURTESY FORD LINCOLN, INC.	#12029	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	TEST DRIVE AND VERIFY CONCERN. PERFORMED SELF TEST. ENGINE LIGHT CAME ON						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	24-26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS. THAT TRUCK WILL R						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1B8C	F	F	F	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	14-Dec-11	10-Feb-12	WAYNE TOWN FORD	#12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	RECALEM	24-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TUPUTOR. TO LEARN THE CUSTOMER REPORTS OF						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#12029	RECALEM	24-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	PERFORM SELF TEST. TESTED OK. ENGINE LIGHT CAME ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#12029	RECALEM	24-28-Mar-12	3	1887	\$0.00	\$35.69	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. ARONG						PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1B8C	F	F	F	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	5F953	24-14-Mar-12	1	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#12029	RECALEM	24-16-Mar-12	2	2862	\$405.35	\$486.83	1	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. ARONG						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	F	F	F	T	20-Dec-11	26-Jan-12	MOUNT MOTOR COMPANY, INC.	#12029	RECALEM	24-16-Mar-12	2	4862	\$488.46	\$699.51	1	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. ARONG						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	F	F	F	T	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	AF	24-Jan-12	17-Feb-12	29-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE#	A11	2	V2	PT & C		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF6	F	AF	15-Feb-12	23-Feb-12	29-Feb-12	PITTSBURG FORD	#1258	RECALEM	#4	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
EXHAUST	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Dec-11	9-Jan-12	29-Feb-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	18-Feb-12	29-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	3-Jan-12	27-Jan-12	29-Feb-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$332.01	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	0	\$66.99	\$171.69	0	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAG	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF6	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1258	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	0	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	2	V2	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11	WHILE DRIVING VEHICLE	A11	2	V2	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	1	1222	\$405.35	\$485.89	0	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0303	CUSTOMER STATES CHE#	A11	2	V2	PT & C		
EXHAUST	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	13-Feb-12	23-Feb-12		NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P	LESS OWNER STATES REF#	A11	2	V2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CALIBR PER TSB 12	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0305 P0306 RSB #12 2 10	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	28-Nov-11	22-Feb-12		ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$333.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$363.03	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 2 10	APPLICATES SURGE MISS#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Feb-12			ALBI FORD LINCOLN JOLIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	0	\$5.29	\$91.85	0	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL#	A11	2	V2	PT & C	
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETC1	TF6	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	-1	1653	\$0.00	\$139.18	0	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF6	F	AF	23-Mar-12	24-Mar-12		WALKER AUTOLEX	#1258	DIAG	#1	24-Apr-12	-1	3073	\$0.00	\$32.65	0	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	A11	2	V2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1258	5.00E+212	E	24	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TSST EEC, CODE P0403, REPLACE CAT CONVERTER	CUSTOMER STATES CHE#	A11	2	V2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0303	REPLACE CUSTOMER STATES CHE#	A11	2	V2	PT & C	
EXHAUST	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	15-Feb-12		AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	22-Nov-11	5-Apr-12		WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Jan-12	12-Jan-12		HINSEVELT FORD CO	#1258	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NOT VERIFIED, eec diagnosis, pass	CHERMITTEN CUT OUT#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	12-Jan-12		KRAPOHL FORD & LINCOLN CO.	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass	CHERMITTEN CUT OUT#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE WHEN	A11	2	V2	PT & C	
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TF6	F	AF	25-Jan-12	14-Mar-12		C & C FORD SALES, INC.	#1258	12029	C	24	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, OK APPROVAL CODE	P CUSTOMER STATES CHE#	A11	2	V2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1258	12029	C	24	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	DIAG AND REPORT ENG#	A11	2	V2	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF6	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1258	5.00E+212	E	2	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERP IDS DIAGDATA DISPLA	CK OUT LAST CHK ENG LIGHT#	A11	2	V2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	AF	14-Feb-12	14-Feb-12		VERN IDE FORD LINCOLN	#1258	5.00E+212	E	2	23-Mar-12	2	2988	\$405.35	\$479.85	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	CK OUT LACK OF POWER#	A11	2	V2	PT & C
DIAG - MISFIRE	ENGINE	C0E4A007	2012	1FTFW1ETC1	TF6	F	AF	23-Feb-12	24-Feb-12		BOWEN FORD SALES, INC.	#1258	5.00E+212	E	2	23-Mar-12	2	3313	\$405.35	\$465.67	1	GA	IL	#	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SOL	A11	2	V2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#1258	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	14-Mar-12		WALKER FORD	#1258	RECALEM	#4	20-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SOL	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	17-Jan-12	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD.	#1258	RECALEM	#4	23-Apr-12	4	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW	UNDER ACCELERATION#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CAUSING, REPROGRAM PCM	STATES SES LIGHT CAUSE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	6-Feb-12	29-Feb-12		ASHIE NO WALKER, INC.	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.85	0	GA	NC	#	TEST DROVE, NO MISS, FUEL TEST DROVE WITH	OS CODE HAS AN ENG#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS	FIRE CUSTOMER STATES CHE#	A11	2	V2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	AF	15-Jan-12																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION								
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12	CHBEUD FORD SALES	#	202	5.00E+212	27-Apr-12	1	3787	3282.57	3353.42	13	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#	202	RECALEM	24	24-Apr-12	1	6756	5405.35	5490.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	202	RECALEM	24	18-Apr-12	1	4692	30.00	30.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	202	RECALEM	24	27-Apr-12	1	2366	30.00	30.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	4-Jan-12	26-Jan-12	MELOYD MOTORS LTD	#	202	RECALEM	24	24-Apr-12	3	7305	30.00	30.00	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	202	RECALEM	24	27-Apr-12	2	2083	30.00	333.37	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	A	30	NA	V40	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#	202	RECALEM	24	13-Apr-12	1	1354	30.00	30.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	202	RECALEM	24	14-Apr-12	2	3955	30.00	337.02	0	NA	WI	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	A	30	NA	V29	04	PT C&C
COP	ENGINE	CSD3008	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	202	RECALEM	24	30-Apr-12	3	3321	384.05	1160.70	1	NA	TX	MIL ON RETRIEVED CONTAMINATED COMP. TEST IN	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	13-Jan-12	3-Feb-12	CITY FORD SALES LTD.	#	202	5.00E+212	F	20-Mar-12	1	3039	3819.88	11,020.03	232	NA	AB	TECH B054 REPLACE RIG	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	15-Nov-11	25-Apr-12	ROBERTS MOTORS, INC.	#	202	RECALEM	24	27-Apr-12	1	678	3434.31	3536.21	1	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#	202	RECALEM	24	18-Apr-12	3	5372	3405.35	3476.76	1	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#	202	RECALEM	24	28-Apr-12	3	10472	3405.35	3490.26	1	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	A	30	NA	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	202	RECALEM	24	27-Apr-12	3	7622	3405.35	3494.38	1	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	22-Jan-12	23-Mar-12	MARSHALL HIZE FORD, INC.	#	202	RECALEM	24	28-Apr-12	2	3430	30.00	355.59	0	NA	TN	VERIFY C&C CHECK DTC'S FOUND P0308 AND P030	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#	202	RECALEM	24	26-Apr-12	3	6065	30.00	338.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, FORD	#	202	RECALEM	24	25-Apr-12	1	56	30.00	338.38	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	202	RECALEM	24	30-Apr-12	5	11497	30.00	335.14	0	NA	OK	PCM CALIBRATION, PERFORM CO	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	202	RECALEM	24	30-Apr-12	3	10121	30.00	336.33	0	NA	ND	CODE 4 - VERIFY C&C ENG LIGHT ON, KOEO PASS, C	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	202	RECALEM	24	7-Apr-12	1	5162	30.00	336.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC.	#	202	RECALEM	24	30-Apr-12	5	5118	30.00	337.14	0	NA	OH	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	A	30	NA	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	30-Jan-12	3-Feb-12	MONROE FORD INC.	#	202	RECALEM	24	30-Apr-12	3	5789	30.00	335.65	0	NA	OH	OPERATION 120210A.0.4 RUN OASIS TSB 12 2 TO	A	30	NA	V40	04	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	MELOYD MOTORS LTD	#	202	12029	C	2-May-12	1	2805	361.70	3157.77	10	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	202	12A680	30	30-Apr-12	2	2758	30.00	346.27	0	NA	MT	PERFORMED IDS SELF TEST AT THIS TIME	A	30	NA	V44	04	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	202	DIAG	28	4-May-12	2	7742	30.00	366.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	CERD002	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	12-Dec-11	23-Feb-12	AL PIEMONTE'S HOT HOES, FD INC.	#	202	DIAG	28	7-May-12	2	2447	30.00	350.77	0	NA	IL	EEC TEST P0308, PERFORMED CUSTOMER BLANK	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	19-Jan-11	7-Feb-12	HEISER FORD LINCOLN	#	202	DIAG	28	7-May-12	1	5088	30.00	349.38	1	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	12-Dec-11	7-Feb-12	TOUTOUSTALTE, INC.	#	202	DIAG	28	7-May-12	4	3476	30.00	341.85	0	NA	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	202	RECALEM	24	26-Apr-12	1	14627	3405.35	3480.84	1	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	NA	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	27-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	202	RECALEM	24	13-May-12	2	4522	30.00	351.51	0	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	NA	V29	04	PT C&C
COP	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	28-Feb-12	7-Apr-12	SHIERS FALLS FORD LINCOLN	#	202	12029	C	7-May-12	2	9666	364.55	3203.96	1	NA	SD	TEST EEC SYSTEM P0301 OK	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12	SHERWOOD FORD	#	202	12029	C	4-May-12	1	867	361.70	3204.59	1	NA	AB	EEC TEST CODE P0302, PERFORMED PINPOINTING	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	17-Feb-12	20-Mar-12	REYNOLDS MOTOR COMPANY	#	202	DIAG	28	7-May-12	1	849	30.00	357.14	0	NA	TX	SCAN FOR CODES, TEST FOR NOW, SET	A	30	NA	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	202	DIAG	28	30-Apr-12	2	3217	30.00	351.40	0	NA	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#	202	5.00E+212	E	7-May-12	4	5899	3293.51	3469.23	2	NA	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	5-Feb-12	25-Apr-12	ROWER FORD SALES, INC.	#	202	5.00E+212	E	8-May-12	1	492	3397.71	3509.38	1	NA	TX	ISS TEST P0308, PERFORMED EEC	A	30	NA	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T8F	F	B	A	T	K	T	C	AJ	10-Nov-11	20-Jan-12	HACIENDA FORD	#	202	5.00E+212	E	3-May-12	4	8844	3405.35	3492.78	1	NA	TX							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PLANT	START DATE	WARRANTY	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	24-4	9-May-12	2	6589	\$434.31	\$518.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON ENG						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	TX	EEC TEST P0301 P0306 1Y REPLACED #1 COIL & EGR LIGHT ON ENG NO	CUSTOMER STATES THE						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	24-4	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH	CUSTOMER STATES THE						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLM	#	RECAL	24-4	4-May-12	2	2074	\$0.00	\$315.05	0	VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	24-4	11-May-12	2	2134	\$0.00	\$389.48	0	VA	VERIFY CONCERN OF (VER SPEED CONDITION	ELECTRICAL CONCERN						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	0	VA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH						PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	T	F	F	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECAL	24-4	3-May-12	1	833	\$0.00	\$0.00	0	VA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	24-4	7-May-12	2	1423	\$0.00	\$27.97	0	VA	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	AF	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	VA	DIAG. ENGINE LIGHT ON (RETRIEVED DTC P03	E25 COIL SERVICE ENGINE						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E11C3	T	F	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	VA	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENG						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C3	T	F	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	24-4	10-May-12	3	6600	\$0.00	\$27.96	0	VA	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	T	F	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24-4	8-May-12	1	784	\$84.05	\$142.25	2	VA	TEST EEC-ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE #						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	T	F	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	VA	VERIFY CONCERN AND WED COIL NOW MISFIR	CHECK ENGINE LIGHT CH						PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E16C3	T	F	F	AF	23-Mar-12	2-Apr-12	BARILE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	VA	ROADTEST RUNS OK WITH REFER CUSTOMER TO	STEP ON GAS, TEST MIS						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	T	F	F	AF	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	0	VA	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS CUSTOMER CLAIMS VEH						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	17-Feb-12	5-Mar-12	TERRERONE FORD	#	DIAG	24-4	15-May-12	3	5633	\$0.00	\$27.97	0	VA	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-4	15-May-12	3	3947	\$0.00	\$46.50	1	VA	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAK W/NOCK DOWN						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T	F	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CYS CR ENG LAMP C						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E10C3	T	F	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	NPP	24-4	8-May-12	1	571	\$0.00	\$155.61	2	VA	VERIFY CONCERN P0308/REPR PRESSURE	SYSTEM STATES THE						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E16C3	T	F	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24-4	5-May-12	1	1429	\$46.35	\$53.80	1	VA	EEC TESTED RAN KOEO KOER FOUND CODE P03	0812 CUSTOMER STATES THE						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA5011	2012	11FFW1E16C3	T	F	F	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	24-Apr-12	2	4884	\$397.31	\$488.88	1	VA	VERIFY CONCERN LIGHT BUT THE UPDATE TO	THE CHECK ENGINE LIGHT						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECAL	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	1	VA	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	31-Jan-12	3-Feb-12	GERBER FORD, INC.	#	RECAL	24-4	11-May-12	4	8538	\$449.87	\$533.80	1	VA	VERIFY CONCERN EEC TEST P0301 P0306	CHECK ENGINE LIGHT ON						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECAL	24-4	7-May-12	4	8333	\$405.35	\$503.44	1	VA	DIAGNOSE P0430 EFFICIENCY BAMP, CLEAN	REPAIR / CONCERN						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECAL	24-4	10-May-12	4	17433	\$397.71	\$488.58	1	VA	RECALM KOE EEC TEST P0430, REPROGRAM	P0308 CUSTOMER STATES						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	27-Jan-12	3-Feb-12	ROGERS FORD, INC.	#	RECAL	24-4	8-May-12	2	4127	\$0.00	\$23.98	0	VA	SCAN TEST KOEO (CAN RESET) NO CODES	CUSTOMER STATES CH						PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E10C3	T	F	F	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECAL	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	VA	VERIFY CONCERN CHECKED OASIS FOUND AND	engine light on and its						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E18C3	T	F	F	AF	27-Jan-12	19-Apr-12	DAYTOWN FORD	#	RECAL	24-4	14-May-12	1	2588	\$0.00	\$35.20	0	VA	CHECK DTC CODES PASS AND REPROGRAM	THE TRUCK STALLS WHILE						PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E10C3	T	F	F	AF	13-Nov-11	20-Mar-12	ALBERTA FORD, INC.	#	RECAL	24-4	11-May-12	2	2622	\$0.00	\$36.32	0	VA	EEC TEST INSTRUMENTS, CUSTOMER STATES	THE CHECK ENGINE						PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6008	2012	11FFW1E10C3	T	F	F	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#	RECAL	24-4	11-May-12	2	669	\$0.00	\$36.69	0	VA	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, CTRUCK IS MISSING						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	13-Nov-11	24-Feb-12	ROBERSON FORD SALES, INC.	#	RECAL	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	VA	VERIFY STUMBLE MISFIRE, CONCERN NO DTC	DRIVER REPORTS WHEN						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	31-Jan-12	3-Feb-12	ALBERTA FORD, INC.	#	RECAL	24-4	11-May-12	2	1829	\$0.00	\$48.60	1	VA	VERIFY CONCERN EEC TEST P0111 KOE	CHECK ENGINE LIGHT #						PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T	F	F	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	RECAL	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	VA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO CUST STATES CHECK						PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E14C3	T	F	F	AF	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	RECAL	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	VA	M O 1024 RECAL ENGINE, REPROGRAM PCM	PER TSB, CUSTOMER REQUEST						PT MALFUNCTION
TSB REFLASH	PT C&C	CEB007	2012	11FFW1E10C3	T	F	F	AF	19-Jan-12	24-Apr-12	ROGERS FORD, INC.	#	RECAL	24-4	10-May-12	2	2662	\$0.00	\$31.10	0	VA	SCAN TEST KOEO (CAN RESET) NO CODES	CUSTOMER STATES CH						PT MALFUNCTION
COP	ENGINE	CEVB007	2012	11FFX1E18C3	T	F	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	VA	VERIFY CONCERN COIL BALANCE ASK SMP	CUSTOMER STATES VEH						PT MALFUNCTION
ENGINE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	#	RECAL	24-4	18-May-12	2	6201	\$60.85	\$101.48	1	VA	KCOIL PLUG FAILURE, #807 SELF TEST	P0301, #29 COIL STATES						PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	12-Dec-11	3-Feb-12	WOODRIDGE FORD LINCOLN LTD.	#	RECAL	24-4	10-May-12	2	2952	\$0.00	\$29.42	0	VA	VERIFY CONCERN COIL BALANCE TEST, WHEN	DRIVING ENGINE ACCEL						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	17-Feb-12	22-Feb-12	OZARK FORD LINCOLN	#	RECAL	24-4	17-May-12	4	7490	\$40.85	\$122.40	1	VA	MO KIDS TEST P0301 RAN CYL POWER	BALANCE, VERIFY						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	14-Jan-12	22-Feb-12	SCOFERNS FORD, INC.	#	RECAL	24-4	12-May-12	3	4975	\$30.10	\$100.08	0	VA	EEC DIAG DTC P0303 (EGR) #996 COIL	CUSTOMER STATES THE						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#	RECAL	24-4	10-May-12	2	1287	\$0.00	\$148.81	0	VA	VERIFY CONCERN EEC TEST P0301, PERFORM	TEST, CUSTOMER STATES						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#	RECAL	24-4	17-May-12	3	8882	\$0.00	\$121.98	2	VA	CKED OUT CK ENGINE, NO MISFIRE	DETECTED, E25 CK						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFX1E16C3	T	F	F	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#	RECAL	24-4	22-May-12	2	5986	\$0.00	\$39.03	0	VA	PERFORMED CHECK TEST ON OTHER THAN	THAT CUSTOMER REPORTS						PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	LAB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T3	2	F	B	A	T	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	5335.05	9292.96	PA	CHECKED AND PULLED VTDI NO. NO DTCS. D2L	CUST STATES ON COOLD		V40	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	12405	27-May-12	2	4796	80.00	331.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L		V40	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	80.00	355.76	PA	VERIFY CONCERN. EEC TRATEGES. RESET C	BOSS DOWN WHEN PAS		V41	PT C&C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2C2	2	F	B	A	T	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	26-May-12	2	1686	80.00	391.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF	CND UNDRIVER STATES THAT		V42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E-212	23-May-12	3	7581	5434.31	3513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	8434.31	5533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	80.00	30.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	80.00	540.75	PA	ROAD TEST CONFIRMED OCM REPROGRAM MO	CUSTOMER WAS DRIVIN		V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	18-May-12	2	6201	80.00	335.03	PA	POW CAL AND COOL FUEL WELL. SEE JOE S	REPAIR CHECK ENG LIGH		V29	PT C&C					
COP	ENGINE	CEPA1002	2012	1FTFW1E7C2	2	F	B	A	T	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	572.09	1108.71	PA	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC		V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	568.05	1138.73	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENG LIGH		V29	PT C&C	
COP	ENGINE	CEC2021	2012	1FTFW1E7C2	2	F	B	A	T	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9204	591.50	3305.73	PA	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK		V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1E7C2	2	F	B	A	T	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	588.00	1172.71	PA	CK CHECK OUT TO VERIFY CK INSPECT. NO VISIBL	E29 CK ENG LIGHT ON		V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	568.99	5238.91	PA	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	30-May-12	6	9961	80.00	339.89	PA	IDS TEST CODE P0306 OASIS CONTACT HISTOR	CLIENT STATES YES		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	15-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	80.00	542.10	PA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHT		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	80.00	374.14	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	80.00	1103.00	PA	INSPECTED ADVISED CK Interceptor. then when	EEC CHECK ENGINE LIGH		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	17-May-12	1	2481	5442.50	5257.58	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG		V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	568.05	1105.32	PA	EEC TEST CODE P0305. REPLACED NUMBERS A	CHECK ENGINE LIGHT ON		V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1E7C2	2	F	B	A	T	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	3	5208	80.00	316.05	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGH		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	DIAG	23-May-12	3	5021	588.88	1138.82	PA	CKECH VERIFIED CUSTOMER BALANCE TEST CYL	CUSTOMER STATES THA		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	80.00	316.05	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGH		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	80.00	549.40	PA	INSPECTED & FOUND ENTANGLING THE ISSUE	CHECK AND REPORT FO		V40	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	80.00	549.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	23-May-12	3	1117	80.00	337.16	PA	ROAD TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1E7C2	2	F	B	A	T	14-Feb-12	13-Jan-12	SUNSHINE FORD LINCOLN, INC.	DIAG	8-May-12	1	1357	5489.95	670.38	PA	P0306 RAN OASIS LOCK AND RECAL C	CUSTOMER STATES CK		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	14-May-12	1	2119	80.00	531.45	PA	CC 04 BPM RECAL	PERFORM C		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	14-May-12	6	11420	80.00	527.22	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND A		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	14-May-12	6	11420	80.00	527.22	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND A		V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	588.00	1170.51	PA	PERFORM ROAD TEST. CCM IS AT ITS LATEST C	CUSTOMER STATES ENG		V29	PT C&C	
COP	ENGINE	CE3C3009	2012	1FTFW1E7C2	2	F	B	A	T	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	588.88	3185.40	PA	XPERFORM TEST AND DID NOT REMOVE RELATIV	CHECK ENGINE LIGHT ON		V29	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	80.00	371.52	PA	SPARK PLUGS FAULTY. REPAIR REPAK	CHECK ENGINE LIGHT R		V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	2	F	B	A	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	80.00	371.52	PA	SPARK PLUGS FAULTY. REPAIR REPAK	CHECK ENGINE LIGHT R		V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE1W9241	2012	1FTFW1E7C2	2	F	B	A	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	80.00	1102.18	PA	EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT TH		V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE1W9240	2012	1FTFW1E7C2	2	F	B	A	T	14-Feb-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	3	5423	80.00	339.92	PA	EEC TEST. P0306. PNPPO. REPAIR TO MAKE AS	CHECK ENGINE LIGHT ON		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C2	2	F	B	A	T	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	5413.00	3513.38	PA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E7C2	2	F	B	A	T	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	5413.00	3513.38	PA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E-212	23-May-12	3	4853	3397.71	3484.82	PA	DIAG EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT ON		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E-212	23-May-12	3	4853	3397.71	3484.82	PA	DIAG EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT ON		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E-212	15-May-12	2	1050	3937.71	3610.39	PA	VERIFY CONCERN. CHECKER. CHECK FOR PC	CUST STATES THAT THE		V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	27-Jan-12	23-Mar-12	COFFEY FORD LIMITED	RECALEM	15-May-12	3	3352	5283.51	3356.24	PA	VERIFIED CONCERN. WITNESS LIGHT. CK NOW	CUST STATES THE LIGH		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	15-May-12	3	3352	5283.51	3356.24	PA	VERIFIED CONCERN. WITNESS LIGHT. CK NOW	CUST STATES THE LIGH		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	15-May-12	3	3352	5283.51	3356.24	PA	VERIFIED CONCERN. WITNESS LIGHT. CK NOW	CUST STATES THE LIGH		V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	2	F	B	A	T	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	8-May-12	4	13688	5283.51	5407.37	PA	REPLACED BANK CATALYTIC CONVERTER AS PE	ENGINE LIGHT ON		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	8-May-12	2	4252	80.00	30.00	PA	INSPECTED FOR CEL LIGH found TSB 12 2 to truck	DRIVEABILITY GAS COM		V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	20-Feb-12	9-Mar-12	TEAM FORD SALES LIMITED	RECALEM	12-Apr-12	2	4852	80.00	339.92	PA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE		V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	2	F	B	A	T	20-Feb-12	9-Mar-12	TEAM FORD SALES LIMITED	RECALEM	12-Apr-12	2	4852	80.00	339.92	PA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE		V29	PT C&C	
TSB REFLASH	PT C&C	N/A																							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	DATE	START DATE	PRD	WARRANTY	DEALER	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	16-Feb-12	17-Mar-12	27-Apr-12	STEELE FORD LINCOLN	#24	RECALEM	24-1	31-May-12	2	631	2393.51	3372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	#1	A30	V42	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#24	RECALEM	24-4	4-Jun-12	3	3968	8207.07	5381.90	13	NS	1547 VER. DTC P0300 I01 INTERCHANGE LES	COES. VERIFY LA LUMIERE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#24	RECALEM	24-1	5-Jun-12	3	3778	800.00	548.24	1	NS	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	#1	A30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#24	RECALEM	24-1	7-Jun-12	2	2576	80.00	557.22	13	NS	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF LITE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC.	#24	RECALEM	24-4	4-Jun-12	4	7563	80.00	535.02	1	NS	SELF TESTED AND RECEIVED P0300. RANDOM	MISCONFORM SIBBS VEHICLE	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	#24	RECALEM	24-1	5-Jun-12	3	8400	80.00	532.22	0	NS	ECC TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#24	RECALEM	24-1	5-Jun-12	3	3429	80.00	531.65	0	NS	CHECKED AND TESTED WITH IDS RETRIEVED	WHEEL PICKING UP SPEED	#1	A30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	#24	RECALEM	24-1	4-Jun-12	3	4027	80.00	533.77	0	NS	PERFORMED SELF TEST (EXERCISE) IF YOU	HAVE CUSTOMER STATES GOOD	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	15-Mar-12	30-May-12	DEAN ABOUR FORD INC.	#24	RECALEM	24-1	1-Jun-12	1	693	80.00	534.54	0	NS	HOOKEUP IDS AND HAD CODES FOR P0304	P0305 CUSTOMER STATES THAT	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	29-Oct-11	17-Apr-12	POSTRIDGE FORD INC.	#24	RECALEM	24-1	18-May-12	2	2312	80.00	533.25	0	NS	PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES NO	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#24	RECALEM	24-1	6-Jun-12	1	724	80.00	548.83	0	NS	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	#1	A30	V42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	28-Feb-12	30-Mar-12	BULLER FORD INC.	#24	5.00E+212	E	5-Jun-12	3	3324	4405.17	5507.85	1	NS	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#24	5.00E+212	E	1-Jun-12	3	4468	3300.63	5420.21	1	NS	VERIFIED CONCERN ON KE HFS HP10 PERFORM	CK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	#24	5.00E+212	E	11-May-12	5	10157	3397.71	5440.79	1	NS	PULLED CODE P0300 WHEN K2 CA	CK THE CK ENGINE LIGHT	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	9-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	#24	RECALEM	24-1	5-Jun-12	5	6991	5293.51	5386.55	12	NS	ON VERIFIED TSB 12 2 10 REPAIRED LEFT HAND	DRIVE AND REPORT ON	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#24	RECALEM	24-1	8-Jun-12	1	539	80.00	542.77	1	NS	VERIFIED CONCERN FOR	ORDERED CS VEHICLE IS RUNNING	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	22-Feb-12	11-May-12	HALL FORD LINCOLN	#24	RECALEM	24-1	4-Jun-12	1	3632	80.00	50.00	0	NS	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	7-Feb-12	3-Apr-12	RAPID FORD INC.	#24	RECALEM	24-1	24-May-12	-1	251	80.00	534.85	0	NS	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENGINE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	24-1	8-Jun-12	3	2855	80.00	551.09	1	NS	ECC TEST P0304 P0305 P0306 CHECK PCM CALIB	RESTARTS/SURGES ON	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	9-Jan-12	21-Feb-12	SPUEES0011	#24	RECALEM	24-1	21-May-12	4	4081	588.88	5261.81	2	NS	PERFORMED IDS CHECKM OUT OF TOWN. NO PAI	REPAIR ENGINE WARRN	#1	A30	V29	PT C&C	
ENGINE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	#24	12029	C	4-Jun-12	5	1274	568.99	522.82	2	NS	CK CHECK ENGINE LIGHT OR 2	1	A30	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	#24	DIAG	C	8-May-12	3	2855	80.00	551.09	1	NS	ECC TEST P0304 P0305 P0306 CHECK PCM CALIB	RESTARTS/SURGES ON	#1	A30	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	26-Apr-12	24-May-12	PORTER MOTORS LTD.	#24	DIAG	C	2-Jun-12	1	790	80.00	568.18	1	NS	PERFORMED IDS CHECKM OUT OF TOWN. NO PAI	REPAIR ENGINE WARRN	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	5-Jan-12	24-Feb-12	PORTER FORD INC.	#24	5.00E+212	E	28-May-12	4	8923	5288.97	5376.44	13	NS	PERFORM TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	#24	5.00E+212	E	6-Jun-12	2	4566	5292.98	5376.52	1	NS	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	#24	5.00E+212	E	6-Jun-12	5	5487	5316.39	5393.60	1	NS	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	5-Dec-11	27-Jan-12	R. D. SAWYER FORD CO. INC.	#24	5.00E+212	E	4-Jun-12	5	3840	5292.98	5398.92	1	NS	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	16-Mar-12	30-Mar-12	LANE FORD SALES LTD.	#24	RECALEM	24-1	11-Jun-12	3	4462	5436.31	5351.21	1	NS	PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK ENGINE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	#24	RECALEM	24-1	11-Jun-12	3	3557	80.00	553.59	1	NS	ECC CHECKED AND RETRIEVED DTC P0300.	CHECK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	#24	RECALEM	24-1	11-Jun-12	2	4242	90.00	543.21	1	NS	H24Z PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	16-Mar-12	30-Mar-12	BOB JONES FORD INC.	#24	RECALEM	24-1	6-Jun-12	2	4969	80.00	535.19	0	NS	TEST CHECKED FOR CODES. FOUND P0300. CHECK	AND RETEST. NO	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	6-Dec-11	26-Dec-11	KEN WILLSON FORD INC.	#24	RECALEM	24-1	9-Jun-12	6	10481	80.00	539.72	1	NS	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	3-Dec-11	18-Feb-12	GARBISER FORD INC.	#24	RECALEM	24-1	8-Jun-12	4	8798	80.00	543.24	1	NS	ON VERIFIED CONCERN. RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	24-1	8-Jun-12	3	4567	561.72	5192.18	1	NS	TEST CHECKED FOR CODES. FOUND P0300. CHECK	AND RETEST. NO	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	#24	RECALEM	24-1	4-Jun-12	2	3852	80.00	538.87	0	NS	DIAG. KOEO P0301. RUN TSB AND SSM. 22225	ADJUST ON REPAIR. CHECK	#1	A30	V13	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	10-Apr-12	23-May-12	DUCHANE MOTOR LTD.	#24	RECALEM	24-1	5-Jun-12	2	2501	80.00	549.57	0	NS	SELF TEST VERIFIED WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	12-Apr-12	3-May-12	DIXIE BATTERY FORD INC.	#24	RECALEM	24-1	8-Jun-12	3	4567	561.72	5192.18	1	NS	TEST CHECKED FOR CODES. FOUND P0300. CHECK	AND RETEST. NO	#1	A30	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD.	#24	RECALEM	24-1	11-Jun-12	1	1279	58.29	5153.19	1	NS	XPROMPTER HOOKUP CODE P0306 POWER BAL	ANCE. PLEASE CHECK AND	#1	A30	V44	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB	F	28-Apr-12	12-Apr-12	DAVIS FORD SALES INC.	#24	124680	C	4-Jun-12	1	640	80.00	50.00	0	NS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK ENGINE LIGHT ON	#1	A30	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB	F	28-Mar-12	12-Apr-12	DAVIS FORD SALES INC.	#24	124680	C	1-Jun-12	2	1279	58.29	5153.19	1	NS	TEST DRIVE. TESTED WITH TIME. AS PER SSM	22225. CUSTOMER STATES	#1	A30	V44	PT TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	#24	RECALEM	24-1	5-Jun-12	5	4966	5300.63	5396.88	1	NS	VERIFIED CONCERN. IDS SET LEVEL. CLEARED	CODES. CUSTOMER STATES	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	#24	RECALEM	24-1	12-Jun-12	2	1414	80.00	5103.69	1	NS	DIAG. TECHNICIAN FOUND CODE P0306. FOUND	TSB ENGINE MECHANICAL	#1	A30	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD.	#24	RECALEM	24-1	7-Jun-12	4	3997	80.00	530.01	1	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS ROU	#1	A30	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	TB	F	7-Feb-12	28-Feb-12	BALDWIN FORD-LINCOLN INC.	#24	RECALEM	24-1	12-Jun-12	4	8802											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL Y/N	VIN	VEHICLE ID	ENGINE	PLANT	PROD DATE	WARRANTY DATE	DEALER	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM STATUS	CLAIM BANNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#	6K775	20	12-Jun-12	2	3260	\$0.00	\$42.99	1	NA	VERIFIED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	C SCANNED MISFIRE FELT VIB	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	#	6K775	20	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	FOUND CHECK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	19-Nov-11	28-Jun-12	DAVE MOORE FORD INC	#	RECALEM	24	5-Jun-12	2	12571	\$300.63	\$392.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	A42	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3F	2	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	12029	20	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON	A42	V52	PT C&C
SPARK PLUGS	ENGINE	CFM6B10	2012	1FTFW1E1C3F	2	F	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#	6K775	20	13-Jun-12	2	4946	\$10.56	\$308.24	3	NA	CHECK TEST (MOT CODE)K PLUGS (M ELECTRODE)	CHECK PCM AS VEHICLE	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	#	5.00E-212	21	11-Jun-12	3	4519	\$292.99	\$375.92	1	NA	TEST DRIVE, RAN QUICK TEST PASS, PERFORMED	CUSTOMER STATES THAT	A42	V52	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	#	RECALEM	24	5-Jun-12	4	4096	\$283.51	\$381.92	1	NA	REPLACER CATALYSUR GAUCHE ET REPROGRO	TEMON DANOMALLE AU	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC	#	RECALEM	24	4-May-12	2	2788	\$405.35	\$473.35	1	NA	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	5.00E-212	21	7-Jun-12	1	15	\$0.00	\$44.89	1	NA	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMORY	CHECK ENGINE LIGHT IS	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	6K775	20	14-Jun-12	4	9843	\$0.00	\$36.29	1	NA	CK ENG LIGHT ON DTC P0300, P0303, P0308	CSC CHECK ENGINE LIGHT	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	20	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	PERFORMED TSB 12.06.04 AND UPDATED PCM AND	CHECK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	8-Feb-12	23-Feb-12	MARSHAL BIZES FORD, INC.	#	6K775	20	15-Jun-12	4	9469	\$0.00	\$48.49	1	NA	PERFORM TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	6K775	20	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	RUN QUICK TEST P0308 PERFORM TSB 12.6.4	REPLACE VEHICLE WAS CHUGGING	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	RECALEM	24	5-Jun-12	3	6881	\$0.00	\$37.71	0	NA	RUN EEC DIAG TEST KOEM P0308 POWER BAL.	CUSTOMER STATES WHEN	A42	V52	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CFE1809	2012	1FTFW1E1C3F	2	F	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	#	DIAG	24	4-Jun-12	6	7274	\$0.00	\$156.06	1	NA	SCANNED, NO CODES, CHIEF HAS ADD CONTACTED	ADVISE TO REPAIR FOR	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	5.00E-212	21	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	DIAG REPLACE LEFT SIDE CAT CONV AND REPRG	CUSTOMER STATES THE	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1FTFW1E1C3F	2	F	AF	7-Mar-12	2-May-12	PERFORMANCE FORD	#	5.00E-212	21	13-Jun-12	2	5222	\$300.63	\$388.22	1	NA	TSB 12.06.04 DIAG, CODE PURRIVAL	CUSTOMER STATES THE	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	9-Nov-11	3-Jun-12	D & D MOTORS INC	#	5.00E-212	21	13-Jun-12	6	12714	\$333.72	\$333.72	0	NA	FIXED DOCUMENTS 6.012.02 P0308 REPLACED B	CHECK ENGINE LIGHT ON	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITE	#	5.00E-212	21	11-Jun-12	2	3966	\$283.51	\$356.84	1	NA	PERFORMED SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	5.00E-212	21	11-Jun-12	7	5868	\$308.24	\$395.44	1	NA	VERIFIED CUSTOMER COMPLAINED NO BURN	DRIVEABILITY GAUGE	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	6K775	20	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	6K775	20	11-Jun-12	2	3880	\$0.00	\$38.02	1	NA	DOES NOT OPERATE TSB 12.6.4 W/ MULTIPLE	CHECK ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	6K775	20	11-Jun-12	3	12687	\$0.00	\$38.15	1	NA	EEC TEST PASS MODE 6 IS 2.6.4 WAS MULTIPLE	C/S AT TIMES ENGINE IS	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	28-Feb-12	4-Apr-12	JONES FORD, INC.	#	6K775	20	12-Jun-12	3	3232	\$0.00	\$43.84	1	NA	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES THE	A42	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3F	2	F	AF	23-Jan-12	6-Apr-12	LARRY H MILLER FORD LINCOLN P	#	12029	20	18-Jun-12	3	5787	\$64.05	\$133.24	1	NA	WARRANTY, TEST DRIVE, PLACED COIL AND SPARK	TESTS THAT THE	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	12-Mar-12	11-Jun-12	OLATHE FORD LINCOLN	#	6K775	20	13-Jun-12	1	21562	\$128.10	\$393.60	1	NA	EEC TEST PASS KOEO PASS, KOER PASS, KOEP	TEST ENGINE LIGHT ON	A42	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1E1C01	2	F	AF	4-May-12	28-May-12	FORMULE FORD INC.	#	DIAG	24	13-Jun-12	1	1056	\$0.00	\$34.48	0	NA	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	VERIFY CHECK ENGINE	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	#	5.00E-212	21	6-Jun-12	3	6991	\$371.89	\$474.83	1	NA	IDS DIAG DTC P0304, CATALYTIC DIAG, BACK	PRES C'S THAT CHECK ENGINE	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	5.00E-212	21	18-Jun-12	7	16358	\$283.51	\$414.81	1	NA	26326 CONNECTED IDS AND PULLED CODES, P03	ENGINE AND ADVISE FOR	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	#	5.00E-212	21	9-Jun-12	1	1115	\$318.27	\$550.19	2	NA	VERIFIED CELL ON, CHESTEST H/F YES, HPF NO	CHAS ENGINE MECHANIC	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	11-May-12	28-May-12	ROUNDTREE MOORE INC	#	6K775	20	9-Jun-12	1	4977	\$392.71	\$474.83	1	NA	VERIFIED CONCERN, FULL CUSTOMER APPROV	AL FOR ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C01	2	F	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	6K775	20	9-Jun-12	3	10192	\$17.84	\$57.07	1	NA	PERFORM ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	8-Feb-12	16-Apr-12	BAKTER FORD INC.	#	6K775	20	18-Jun-12	3	10234	\$10.74	\$56.16	1	NA	PERFORM DIAGNOSIS DRIPRAKS, 1208044	CUSTOMER STATES THAT	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	3-Apr-12	11-Jun-12	ADRIAN FORD LINCOLN	#	6K775	20	18-Jun-12	1	802	\$0.00	\$49.97	1	NA	EEC TEST PASS, KOEO PASS, KOER PASS, KOEP	TEST ENGINE LIGHT ON	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C01	2	F	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	6K775	20	7-Jun-12	5	4658	\$10.74	\$49.42	1	NA	VERIFIED CELL LAMP IS PROGRAMMED PCM AND	CUSTOMER STATES THE	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	29-Mar-12	29-Apr-12	CHESTNUT FORD	#	6K775	20	15-Jun-12	2	5898	\$0.00	\$43.90	1	NA	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUSTOMER STATES ENGINE	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	12-Dec-11	29-Apr-12	KIDDER FORD LINCOLN	#	6K775	20	15-Jun-12	2	5898	\$0.00	\$43.90	1	NA	PERFORM DIAG, CODE P0308, P0309, P030A	CUSTOMER STATES THAT	A42	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3F	2	F	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	RECAL	24	11-Jun-12	6	4762	\$0.00	\$36.82	1	NA	CONFIRMED ON TEST DRIVE DIAG NO CODES, COI	CUSTOMER STATES ENGINE	A42	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3F	2	F	AF	7-May-12	28-May-12	HORSBURG FORD SALES LTD.	#	12029	20	5-Jun-12	1	501	\$318.40	\$386.51	2	NA	RETRIEVE DTC'S P0306, TER HARD WAS ABLE TO	CUSTOMER STATES ENGINE	A42	V52	PT C&C
COP	ENGINE	CFM6B10	2012	1FTFW1E1C3F	2	F	AF	11-May-12	28-May-12	ROUNDTREE MOORE INC	#	12029	20	11-Jun-12	1	501	\$318.40	\$386.51	2	NA	RETRIEVE DTC'S P0306, TER HARD WAS ABLE TO	CUSTOMER STATES ENGINE	A42	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3F	2	F	AF	28-Jan-12	11-May-12	WESTERDALE MTRS DRUMHELLER LTD	#	12029	20	19-Jun-12	-1	363	\$66.99	\$163.36	1	NA	CONFIRMED CONCERN, IMPRESSION PASS	PERF VEHICLE STARTED RUN	A42	V52	PT MALFUNCTION
DIAG - MISFIRE	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	18-Dec-11	11-May-12	WALTERBORO MOTOR SALES CO., IN	#	DIAG	24	6-Jun-12	1	2335	\$0.00	\$16.58	0	NA	CONNECT IDS, RAN QUICK TEST PASS, RAN	PWR B4 C'S ENGINE LOST POWER	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	20-Dec-11	2-Feb-12	HIXSON AUTOLEX	#	6K775	20	11-Jun-12	5	12462	\$292.99	\$375.92	1	NA	TEST DRIVE, RAN QUICK TEST PASS, RAN	LEFT CUST STATES ENGINE IS	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	21-Apr-12	30-Apr-12	HILL AUTOMOTIVE, INC.	#	5.00E-212	21	24-May-12	1	3136	\$402.35	\$486.16	1	NA	SELF TEST CODE P0430 12.2.10 WPI	HARD UP SHIFT FROM	A42	V52	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF	12-Dec-11	11-Jun-12	LEWIS FORD SALES, INC.	#	5.00E-212	21	25-May-12	-1	161	\$612.32	\$692.42	2	NA	COMP IDS SETUP RETR DTC HNZ1 FOUND AIR	LEAK ENGINE LIGHT IS ON	A42	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3F	2	F	AF																		

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	12029	02	2-Jan-12	6	7529	568.88	1444.38	MI	MI	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFX1ETFP	T6	F	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	02	12-Jun-12	4	2324	188.81	1157.97	MI	WA	VERIFY CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT	MI	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	12029	02	25-Jun-12	4	4149	884.05	1154.92	MI	MI	MI 442, 12029 - INSPECT FOR PRESSURE PASSED PER CUSTOMER STATES VEH	MI	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFX1ETSCX	T6	F	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	02	3-Jul-12	2	12	96.99	99.14	GA	GA	VERIFY CODE DTC-P0302 ET P0304 EN COURSE	CHECK ENGINE LIGHT ON	#	9035	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	12029	02	26-Jun-12	6	17910	588.88	1181.95	MI	KS	VERIFY CONCERN, DTC, BAD CYLINDER C3 WHEN DRIVING 55 MPH	MI	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	12029	02	22-May-12	4	10234	861.70	898.78	MI	MI	ROAD TEST VERIFIED C3 COIL ROAD TEST VERIFIED	CUSTOMER REPORTS VEH	#	9035	V44	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	12029	02	22-Jun-12	4	4182	966.99	3308.34	MI	MI	CK 101 MIL ON EEC TEST PLUG COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	9035	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	29-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	12029	02	25-Jun-12	3	6825	961.70	1145.81	MI	MI	TEST P0303, CHECK OIL AND COP, dealer code 11	CHECK CAUSE OF VEH	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	02	19-Jun-12	4	7954	884.05	1158.72	MI	KS	MI 442 ON IDS TEST KOE, P0303, DCL, POWER BLAKE	CHECK FOR LIGHT ON	#	9035	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	02	12-Jun-12	2	6109	1144.69	3227.22	MI	FL	VERIFY CONCERN, COIL #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	9035	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	12405	02	27-Jun-12	3	4090	533.77	1106.07	MI	FL	PERFORM EEC TEST DTC TEST WHEN RECK ALL NOISE	CUSTOMER STATES CHECK EN	#	9035	V29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	91963	01	25-Jun-12	2	3385	333.98	678.51	MI	NC	VERIFY CONCERN, SELF RAN AGAIN TO INJECTOR	CUSTOMER STATES EN	#	9035	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	DIAG	02	29-May-12	2	1994	80.00	1148.15	MI	CT	VERIFY CONCERN HOODING CONCERN AT THIS	CUSTOMER STATES CHE	#	9035	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	02	3-Jul-12	2	3588	90.00	1141.48	MI	TX	EEC TESTS NO DTCS DE ROAD TEST MON PION DA	SALES LIGHT BLINKED AND	#	9035	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	T6	F	AF	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	DIAG	02	26-Jun-12	3	3442	80.00	952.55	MI	NC	CUSTOMER STATES LOSS OF POWER RULED CODES PO	CUSTOMER STATES VEH	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC	#	500E-212	02	27-Jun-12	3	9050	3344.27	3444.00	MI	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETFP	T6	F	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC	#	500E-212	02	12-Jun-12	3	1170	3312.07	3304.08	MI	AR	CONCERN VERIFIED DTC P 0303, P0305, P0306, P04	DIAGNOSE AND ADVISE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	500E-212	02	25-Jun-12	4	839	3303.03	3307.03	MI	AR	PP 9212 12 12 120840	C3 CHECK ENGINE MIL	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETSCX	T6	F	AF	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	500E-212	02	27-Jun-12	5	20977	3311.37	3384.13	MI	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES THA	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	500E-212	02	28-Jun-12	2	4889	3418.56	3819.08	MI	FL	INSTALL IDS P0430 INSTALL CAT PER TSB PCM UP	EEC TEST STATES CHECK	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	14-Mar-12	12-Apr-12	FEYER FORD AND LINCOLN, INC.	#	500E-212	02	25-Jun-12	2	1570	3303.98	3307.03	MI	NC	PERFORMED DIAGNOSIS, REPLACED PGM TO L3	C3 CHECK ENGINE MIL	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	500E-212	02	25-Jun-12	2	3488	3312.07	3392.12	MI	AR	VERIFY CONCERN EEC TEST PULLED CODE	CUSTOMER STATES TR	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	500E-212	02	22-Jun-12	4	9622	3384.09	3413.84	MI	WA	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	500E-212	02	25-Jun-12	4	5478	3384.45	3469.65	MI	NC	RETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES CHECK	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETFP	T6	F	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	500E-212	02	28-Jun-12	4	18719	3282.99	3371.44	MI	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	T8 CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	500E-212	02	28-Jun-12	4	8005	3308.14	3453.83	MI	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	29-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	500E-212	02	25-Jun-12	1	2965	3310.07	3412.07	MI	MA	TECH RAN SELF TEST	NOISE ON EEC TEST	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC	#	500E-212	02	11-Jun-12	2	5402	3345.34	3445.07	MI	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETSCX	T6	F	AF	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	500E-212	02	13-Jun-12	3	2643	3311.37	3414.32	MI	VA	TEST DRIVE VERIFY PROBLEM THIS TIME	CUSTOMER STATES VEH	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	500E-212	02	20-Jun-12	1	2959	3345.34	3445.07	MI	NC	EEC TEST, RAN END TEST, NOISE ON EEC P1111	CUSTOMER STATES EN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC	#	500E-212	02	14-Jun-12	4	2993	3293.51	3385.01	MI	BC	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2	DIAGNOSE FOR CHECK E	#	9035	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	28-Mar-12	23-Apr-12	JORDAN FORD, LTD	#	500E-212	02	2-Jan-12	3	13628	3300.63	3421.27	MI	TX	VERIFY CONCERN NOISE ON ROAD, CATALYTIC	CUSTOMER STATES THE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	17-Mar-12	22-Mar-12	AL PACKER WHITE MARSH FORD	#	500E-212	02	8-Jun-12	3	3411	3311.37	3407.03	MI	TX	CHECK DTC, P0430, PERFORM TSB 12 6 4	CUSTOMER STATES TRAN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETSCX	T6	F	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	500E-212	02	8-Jun-12	3	7319	3312.07	3400.65	MI	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLA	CHECK ENGINE LIGHT ON	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	500E-212	02	7-Jun-12	5	8989	3310.07	3401.81	MI	TX	QUICK TEST, VERIFY CONCERN, IDS, DIAG KOE/MO	CUSTOMER STATES CK EN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	23-Feb-12	13-Apr-12	WHITNER FORD SALES LTD	#	500E-212	02	25-Jun-12	1	4979	3302.17	3392.08	MI	NC	CONFIRM CHECK ENGINE LIGHT ON CUSTOMER	REPORTED	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	500E-212	02	21-Jun-12	6	8716	3310.07	3401.34	MI	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	9035	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	500E-212	02	18-Jun-12	4	5518	3300.63	3396.88	MI	NH	VERIFY CONCERN, CUSTOMER CONCERN CODE	P0303, CUSTOMER STATE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	27-Mar-12	8-Apr-12	TONY FORD SALES LINCOLN	#	500E-212	02	25-Jun-12	3	4979	3303.73	3392.08	MI	NC	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO L3	C3 CHECK ENGINE MIL	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETSCX	T6	F	AF	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	500E-212	02	20-Jun-12	2	14175	3308.14	3377.53	MI	NB	EEC TEST, COIL CODED, REPROGRAMMED PCM	CUSTOMER STATES UN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CF9A0003	2012	1FTFX1ETFP	T6	F	AF	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	500E-212	02	18-Jun-12	7	5447	3307.17	3370.48	MI	NL	VERIFY BUCKING AND MISFIRE, CODE RETRIE	CHECK VEH FOR BUCKIN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	9-Mar-12	16-Apr-12	HUMBERS MOTORS LIMITED	#	500E-212	02	4-Jun-12	3	5411	3307.17	3368.58	MI	NL	VERIFY CONCERN, CUSTOMER CONCERN	CHECK ENGINE LIGHT	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	T6	F	AF	4-Feb-12	31-Mar-12	ROYAL OAK FORD	#	500E-212	02	18-Jun-12	3	2321	3311.09	3360.11	MI	MI	EEC TEST P0430 AS PER TSB 12084A T100 REPLA	CHECK ENGINE LIGHT	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CF5A0031	2012	1FTFW1ETSCX	T6	F	AF	21-May-12	31-May-12	DERAGON AUTO CITE INC	#	500E-212	02	19-Jun-12	1	586										

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	18-Dec-11	11-May-12	DIELHS FORD SALES INC	#	PT	6K775	25-Jun-12	2	3293	\$10.04	\$46.65	1	NA	MD	ID5 TEST FOUND CODE P0430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	#	422	V44	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	13-Mar-12	HONDRU FORD	#	PT	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	NA	PA	CCO EEC 02 4 CAUSAL REFLASHED PCM AND	WHILE DRIVING ON	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	13-May-12	27-May-12	FORD OF LONDONBERRY	#	PT	6K775	2-Jul-12	2	1983	\$12.84	\$61.63	1	NA	MI	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C3	TFF6	F	14K0W	TC3	AF	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	PT	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	NA	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE T3	31 REMEDATION MOTEUR	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	PT	6K775	4-Jul-12	2	2381	\$14.63	\$64.87	1	NA	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	4 INSTALL CAK DEFLECTO	#	422	V1A	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	PT	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	NA	TX	TEST SYSTEM WITH IDS RECEIVED CODES P0304	VEHICLE RESTARTS W/	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	TFF6	F	14K0W	TC3	AF	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	PT	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	NA	NC	VERIFY CONCERN PULLED CODES P0316 PERFO	TRAVELING CLIENT STA	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	TFF6	F	14K0W	TC3	AF	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	NA	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	PT	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	NA	KY	TEST TRANSMISSION DTC P0302 REPROGRAM	TRANS SHIFTS HARD 2	#	422	V44	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF6	F	14K0W	TC3	AF	2-May-12	21-May-12	GARNET FORD INC	#	PT	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	NA	PA	INI PERFORM TSB TO REPLACE T	CUSTOMER STATES TH	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	TFF6	F	14K0W	TC3	AF	8-May-12	1-May-12	TIMBERLAND FORD	#	PT	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	NA	FL	DIAG. KOED AND KOER CODE P0306 CHECKED	CUSTOMER STATES CHE	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	TFF6	F	14K0W	TC3	AF	13-Jan-12	13-Jan-12	ORIOUS FORD, INC.	#	PT	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1XC3	TFF6	F	14K0W	TC3	AF	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	PT	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	NA	GA	RUN IDS TEST KOEG POE FURTHER AT DESTINAT	CHECK ENGINE LIGHT	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2XC3	TFF6	F	14K0W	TC3	AJ	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	PT	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	1	NA	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	3.C CHECK ENGINE LI	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	29-Mar-12	20-Jun-12	WAYNE AKERS FORD, INC.	#	PT	6K775	25-Jun-12	1	826	\$15.95	\$61.37	1	NA	FL	EEC TEST P0304 AS PER TSB 12 6 4 REPROGRAM	CUSTOMER STATES CHK	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	TFF6	F	14K0W	TC3	AF	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD.	#	PT	6K775	25-Jun-12	1	1270	\$0.00	\$53.73	1	NA	BC	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FO	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	23-Apr-12	30-May-12	BEADLEY S & SERVICE LTD.	#	PT	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	NA	QC	VERIFY CHECK ENGINE EEC ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF6	F	14K0W	TC3	AF	20-Apr-12	18-May-12	PATRICA FORD SALES (1994)	#	PT	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	NA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	CUSTOMER ENGINE AM	#	422	V44	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFF6	F	14K0W	TC3	AF	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES (1994)	#	PT	6K775	12-Jun-12	3	3678	\$10.74	\$53.68	1	NA	LA	TSB 12 06 04 2011 2012 F 193 53L GTDI. CHECK DT	CUSTOMER STATES CHE	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	ROCKAWAY FORD INC.	#	PT	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	14-May-12	9-Jun-12	RAPID FORD	#	PT	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	MI	VERIFIED CUST COMPLAINT. SCANNED FOR DTC	COMPLAINT. CUSTOMER	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	PT	6K775	5-Jul-12	5	13214	\$0.00	\$41.52	1	NA	TX	VERIFIED MTR LIGHT ON RETRIEVED TROUBLE CO	DS HAD A LOSS OF POW	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	PT	12029	14-Jun-12	4	2730	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF6	F	14K0W	TC3	AF	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	PT	12029	29-Jun-12	3	4514	\$66.99	\$128.18	1	NA	QC	KWVERIFIER CHECK CODES IDE RATE CYL. NOE	LAMIERE DU MOTEUR	#	422	V44	PT &C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E9C3	TFF6	F	14K0W	TC3	AF	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	PT	500E212	5-Jul-12	2	2709	\$39.51	\$381.41	1	NA	ON	BE212 C042 P0430 KOEC. CHECK DTC5. REFLAS	CUSTOMER STATES CHE	#	422	V29	PT &C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	21-Mar-12	BAKERS FORD INC.	#	PT	6K775	11-Jun-12	1	815	\$68.08	\$140.77	1	NA	WI	REPLACED THE RPT CAT. TO NEW NUTRIEL CAT	TSB THAT IT LOOKS LI	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	TFF6	F	14K0W	TC3	AF	26-Feb-12	28-Mar-12	PALM BAY FORD	#	PT	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	NA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	PT	6K775	14-Jun-12	4	7370	\$10.04	\$60.12	1	NA	WI	CHECK DTC5 FOUND P0301 REFER TO TSB 12 6 4	3.C CHECK ENGINE LI	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	BAKERS FORD INC.	#	PT	6K775	11-Jun-12	1	815	\$68.08	\$140.77	1	NA	WI	REPLACED THE RPT CAT. TO NEW NUTRIEL CAT	TSB THAT IT LOOKS LI	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFF6	F	14K0W	TC3	AJ	22-Feb-12	5-Apr-12	JIM PENNEY LTD.	#	PT	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	NA	NL	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LI	#	422	V29	PT &C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF6	F	14K0W	TC3	AF	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	PT	6K775	9-Jul-12	5	3096	\$0.00	\$51.81	1	NA	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LI	#	422	V29	PT &C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	BILLY BUCHER FORD LTD.	#	PT	12029	25-Jun-12	3	2664	\$12.00	\$49.00	1	NA	MI	TEST DRIVE TO VERIFY CONCERN	CUSTOMER STATES CHE	#	422	V44	PT &C
COP	ENGINE	NA	2012	1FFXW1E0C3	TFF6	F	14K0W	TC3	AJ	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	PT	12029	9-Jul-12	6	4162	\$64.05	\$175.73	1	NA	TX	KRAN EEC TEST KOEO P/OVE OK.	DRIVEABILITY	#	422	V29	PT &C
COP	ENGINE	NA	2012	1FFXW1E3C3	TFF6	F	14K0W	TC3	AF	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	PT	12029	5-Jul-12	4	7874	\$63.09	\$212.11	1	NA	IL	KWVE REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT	#	422	V29	PT &C
COP	ENGINE	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	TIMBERLAND FORD INC.	#	PT	6K775	25-Jun-12	1	815	\$68.08	\$140.77	1	NA	WI	KRAN EEC TESTS AND FOR AND TEST DRIVE. ON	CUSTOMER STATES CHE	#	422	V29	PT &C
COP	ENGINE	NA	2012	1FFXW1E0C3	TFF6	F	14K0W	TC3	AF	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	PT	12029	7-Jul-12	6	7678	\$66.99	\$242.70	1	NA	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE	#	422	V29	PT &C
COP	ENGINE	NA	2012	1FFXW1E9C3	TFF6	F	14K0W	TC3	AF	11-Jan-12	7-Feb-12	BAKOW FORD COMPANY	#	PT	12029	2-Jul-12	5	6262	\$64.85	\$148.20	1	NA	WI	KWDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHE	#	422	V29	PT &C
COP	ENGINE	NA	2012	1FFXW1E2C3	TFF6	F	14K0W	TC3	AF	27-Feb-12	10-Mar-12	TASKUS SALES & SERVICE LTD.	#	PT	6K775	9-Jul-12	5	3449	\$66.99	\$149.10	1	NA	MI	TEST DRIVE WITH COILS PERFORMED	AVERAGING 15 PER	#	422	V29	PT &C
SPARK PLUGS	EXHAUST	NA	2012	1FFXW1E6C3	TFF6	F	14K0W	TC3	AF	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	PT	6K775	20-Jun-12	1	1175	\$5.17	\$84.61	1	NA	TX	KWDS TEST NO CODES ROADTEST. POWER BALAN	CUSTOMER STATES TH	#	422	V40	PT &C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	TFF6	F	14K0W	TC3	AF	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	PT	500E212	6-Jun-12	3	5014	\$36.11	\$388.26	1	NA	NS	IDS TESTED AND RETRIEVED DTC P0305 P0606	CHECK ENGINE LIGHT	#	422	V29	PT &C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E19C3	TFF6	F	14K0W	TC3	AF	3-Apr-12	14-Apr-12																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL Y	WIN	VEHICLE LIT	ENGINE	PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	CLAIM	CLM CD	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C	2	T	F	A	21-Feb-12	22-May-12	DUVAL FORD	8K775	12-Jun-12	2	2819	\$12.95	\$58.19	FL	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER		441	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T	F	A	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	8K775	15-Jun-12	3	7788	\$14.63	\$65.72	SK	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT			441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	2	T	F	A	18-Apr-12	15-May-12	CROPPER MOTORS INC	8K775	14-Jun-12	2	2168	\$13.86	\$52.03	TX	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEMI TO			441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T	F	A	22-May-12	7-Jul-12	TOMBALL FORD	8K775	12-Jul-12	1	1622	\$0.00	\$46.19	TX	120604A_SHR_EEC_TEST_DRIVING HABITS.	E25 CHECK ENGINE LIGHT		441	V28	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1F1FW1E19C	2	T	F	A	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	8K775	12-Jul-12	4	9321	\$13.66	\$43.67	NS	DID NOT ROAD TEST. CHG FORD TSB 12 6 4 THAT	RUNS ROUGH SEE ECO		441	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E17C	2	T	F	A	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	8K775	9-Jul-12	2	5732	\$17.99	\$70.81	FL	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210319 CUST		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	25-Jun-12	13-Mar-12	TAIENZI FORD	8K775	5-Jul-12	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	CS WHEN PRESS ON AC		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	2	T	F	A	13-May-12	28-Jun-12	JOHNSON BROTHERS FORD	8K775	11-Jul-12	1	1872	\$0.00	\$45.65	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	8K775	6-Jul-12	6	7481	\$0.00	\$174.21	TX	Y KEOC PASS KOER PASS KOEC P0301 PER TB	CK ENGINE STATES CHE		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	10-Apr-12	8-May-12	CROPPER MOTORS INC	8K775	15-Jun-12	2	2656	\$13.66	\$52.03	TX	CONFIRMED CUSTOMERS CONCERN REPERFOR	THE ENGINE LIGHT WAS		441	V28	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	12029	2-Jul-12	2	3180	\$11.20	\$246.93	TX	KXIDS TEST P0305 CK M0200ED M4 AND #5 COILS AN	P09 CUSTOMER STATES		441	V43	PT TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	10-Jan-12	26-Jan-12	AIRPORT FORD	12029	2-Jul-12	6	12372	\$58.88	\$137.74	TX	KXCHECKED OUT ROADTEST EEC TEST. VERIFY P030	CHECK ENGINE LIGHT ON		441	V28	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	7-Dec-11	22-May-12	442 FORD LINCOLN	12029	3-Jul-12	2	2146	\$61.70	\$135.92	TX	KXROAD TEST MISS FIRE NO TEST POWER BALLEN	CHECK ENGINE ALLIME		441	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	12465	5-Jul-12	4	1574	\$64.05	\$163.84	TX	GA #724 1663 TEST DROVE VEHIL WITH CYLINDER F4	CUSTOMER STATES THE		441	V28	PT C&C
FUEL INJECTOR	EXHAUST	NA	2012	1F1FX1E19C	2	T	F	A	13-Jun-12		BOB TURNERS FORD COUNTRY	9F983	2-Jul-12	-1	3	\$291.57	\$611.89	TX	TEST P0202 P0300 P0300PASS ROAD TEST ON KNO	CLD ON FOLD RUNS RO		441	V28	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1F1FW1E13C	2	T	F	A	11-Jun-12		FRENDSHIP FORD	D4G	11-Jul-12	-1	162	\$0.00	\$33.31	TX	TEST DROVE. BAX IDS FOR RELATIVE PROFILE	CUSTOMER STATES WH		441	V28	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1F1FW1E16C	2	T	F	A	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	DIAG	10-Jul-12	1	3661	\$0.00	\$55.16	TX	GA CK ENGINE LIGHT ON CK OADS1 P0300 P0304	CUSTOMER STATES THA		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	2	T	F	A	17-May-12	9-May-12	TOMBALL FORD	5.00E-212	10-Jul-12	3	6589	\$303.03	\$395.41	TX	PERFORM EEC TEST P0300 PERFORMED TSB	CHECK ENGINE LIGHT ON		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	2	T	F	A	13-Jun-12		TEAM FORD SALES LIMITED	5.00E-212	10-Jul-12	3	7426	\$68.04	\$100.00	TX	HOCKED UP IDS AND REPROGRAMMED THE PCM TO	CHECK AND ADVISE FOR		441	V28	PT C&C
DIAG - P0439	EXHAUST	NA	2012	1F1FW1E10C	2	T	F	A	10-May-12	11-Jun-12	BILLY CAIN FORD LINCOLN OF COR	NPF	13-Jul-12	2	1737	\$0.00	\$22.77	TX	GA VERIFD CONCERN INSPECTD CK OASID DIAG AN	CUSTOM STATES VEH SH		441	V81	PT ENTERTAINMENT
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T	F	A	27-Mar-12	12-Apr-12	OROUS FORD INC.	8K775	25-Jun-12	3	5845	\$0.00	\$14.50	TX	CUSTOMER COMPLAINT THE REPAIR FORD CUSTO	CUSTOMER COMPLAINS		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	17-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC	8K775	8-Jul-12	1	1920	\$14.63	\$65.88	TX	VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T	F	A	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	8K775	26-Jun-12	2	1921	\$0.00	\$62.83	TX	GA FAIRE ESSAIE ROUTER. SORTIR CODE FAIRE BU	TEUM CHECK ENGINE "		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	2	T	F	A	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	8K775	16-Jul-12	1	1569	\$13.66	\$72.23	TX	SK SCAN MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	14-Mar-12	24-Apr-12	PHILPOT FORD	8K775	16-Jul-12	3	7919	\$10.74	\$56.05	TX	TX VERIFY VEHICLE LOSSES POWER WHEN ACCE	CS VEHICLE LOSSES POW		441	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T	F	A	14-Mar-12	7-Apr-12	BRENNEN FORD LINCOLN	8K775	25-Jun-12	3	5024	\$0.00	\$42.46	TX	TX FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	31-Mar-12	3-Mar-12	REYNOLDS FORD SALES LIMITED	8K775	2-Jul-12	2	5114	\$11.44	\$44.20	TX	GA TECH 127 KEC. TO PERFORM TSB 12 6 4 PER	ADD CUSTOMER STATE		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	3-Mar-12	31-Mar-12	MULLINAX FORD	8K775	10-Jul-12	4	6780	\$10.74	\$51.93	TX	AL VERIFY CONCERN HAS AN MILL LIGHT ON. TEST	EE CUSTOMER STATES WA		441	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	3-Feb-12	26-Feb-12	RODDE FORD SALES LIMITED	8K775	10-Jul-12	5	6675	\$16.87	\$66.35	TX	AB CHECKED FOR SES LIGHT/CK OPERATION A	CUSTOMER ENGINE LIGHT		441	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	10-Feb-12	14-Jun-12	WOLVERINE FORD SALES (2006) LT	8K775	11-Jul-12	1	1144	\$63.37	\$149.17	TX	AB VERIFIED CONCERN. PERFORMED SCAN P0307	CHECK ENGINE LIGHT ON		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	17-Feb-12	24-May-12	JIM PENNEY LTD.	8K775	11-Jun-12	1	1511	\$14.63	\$53.78	TX	NI CONFIRMED CUSTOMER	CONFIRM CK FOR ENGIN		441	V28	PT C&C
TSB REFLASH	PT C&C	GENM18	2012	1F1FW1E10C	2	T	F	A	27-Mar-12	2-May-12	ELKINS FORDLAND	8K775	13-Jul-12	2	4909	\$10.74	\$45.20	TX	NI DO NOT REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS		441	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T	F	A	22-Mar-12	23-Mar-12	CEC HAWK FORD INC.	8K775	11-Jul-12	-1	32	\$300.63	\$389.88	TX	NI PERFORMED EEC TEST IDS. REE EEC TEST RO	CUSTOMER STATES CHE		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	2	T	F	A	22-Feb-12	23-Apr-12	REYRITZ FORD CO INC	8K775	12-Jul-12	3	12640	\$0.00	\$33.54	TX	LA EEC TEST FOR DTC CODED TESTED RETESTED CK	VO CUSTOMER STATES		441	V28	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	4-Apr-12	23-Mar-12	MEDINA MOTOR CO., INC.	12029	12-Jul-12	4	7949	\$64.05	\$182.92	TX	VA XPERFORMED EEC DTC. ID THE #4 SPARK PLUG	CUSTOMER STATES THA		441	V28	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T	F	A	31-Jan-12	9-Apr-12	SIMMONS ROCKWELL FORD, INC.	8K775	9-Jul-12	2	7963	\$69.00	\$100.00	TX	TX XVERIFIED CONCERN. PERFORMED POWER BALAN	CUSTOMER STATES THE		441	V28	PT C&C
COP	ENGINE	NA	2012	1F1FW1E14C	2	T	F	A	12-Dec-11	4-Jun-12	SPIRE DYKES FORD LINCOLN	12029	29-Jun-12	1	26044	\$58.88	\$188.11	TX	TX XVERIF CK VISUAL INSPECT. REMOVED AND REPLA	CUSTOMER STATES CHE		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C	2	T	F	A	24-Mar-12	16-Jun-12	BECK FORD LINCOLN	5.00E-212	29-Jun-12	1	2157	\$345.84	\$422.68	TX	FL VERIFY CONCERN. EEC TEST. ROADTEST. PER	CUSTOMER STATES WH		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	CASVY22	2012	1F1FW1E12C	2	T	F	A	10-Feb-12	15-Jun-12	KENDALL FORD	5.00E-212	14-Jul-12	4	26325	\$311.37	\$400.19	TX	OR RAN PINPOINT TEST PCM (FORMED) TSB 12 6 4	PERFORMED SCAN P0307		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	T	F	A	28-Jan-12	18-Feb-12	SCHMITZ BROS AUTO, INC.	5.00E-212	3-Jul-12	5	6887	\$331.37	\$404.58	TX	NI REPROGRAM PCM. INSTALL DEFLECTOR AND LEF	CUSTOMER STATES THA		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C	2	T	F	A	27-Feb-12	9-Mar-12	JOE MACHENS FORD LINCOLN	5.00E-212	25-Jun-12	4	8458	\$311.37	\$410.09	TX	NI VERIFIED EEC TEST IDS [RE] EEC TEST ROAD	CUSTOMER STATES CHE		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	2	T	F	A	3-May-12		REYNOLDS FORD, INC.	8K775	11-Jul-12	-1	32	\$300.63	\$389.88	TX	NI ROAD TEST. EEC TEST KOER PASS CONT P0439	WFE E28 MILL ON		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E14C	2	T	F	A	16-Apr-12	30-Apr-12	GARY SMITH FORD INC	5.00E-212	9-Jul-12	3	5834	\$389.23	\$389.23	TX	FL FAULTY CONVERTER CATALYTIC CONVE	USE SPO 12179001 CUST		441	V28	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E12C	2	T	F	A	4-May-12	5-Jun-12	MAC HARKES SOUTHWAY FORD INC	5.00E-212	5-Jul-12	2	2094	\$311.37	\$389.62	TX	TX PERFORM EEC TESTS AND PASSED	E28 CUSTOMER STATES		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	6-Apr-12	20-Apr-12	BARTOW FORD COMPANY	8K775	13-Jul-12	2	8599	\$12.95	\$58.20	TX	FL EEC TEST CODEP0338 INSTALL BUFFLE AND REPR	CUSTOMER STATES THE		441	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E17C	2	T	F	A	8-May-12	20-Jun-12	BEACH FORD LINCOLN, INC.	8K775	16-Jul-12	1	2430	\$0.00	\$39.61	TX	SC INSTALLED COMPUTER ON TO VEHICLE AND SCAN	CUSTOMER STATES CHE		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T	F	A	20-Apr-12	26-Jun-12	CAPITAL MOTORS (1983) LTD	8K775	16-Jul-12	1	2048	\$0.00	\$44.23	TX	BC VERIFIED CUSTOMER CONCERNS FOLLOWED TSB	CHECK AND REPORT TO		441	V28	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE LIC	ENGINE CHASS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YIN	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CO	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	29-JUN-12	DISCOVERY FORD SALES LTD.	6K775	24	19-JUL-12	2584	19-JUL-12	1	2584	\$13.66	\$72.23	13	NA	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	15-JUN-12	MERIT FORD SALES (2003) LTD	6K775	24	18-JUL-12	3067	18-JUL-12	2	3067	\$0.00	\$48.99	14	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHECK CAUSE OF LACK		A4	V2	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	19-MAY-12	ELKINS FORDLAND	6K775	24	10-JUL-12	5133	10-JUL-12	4	5133	\$10.74	\$45.20	10	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM		A4	V2	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	28-FEB-12	TURNPIKE FORD OF HUNTINGTON	6K775	24	13-JUL-12	4	8042	\$0.00	\$41.47	14	NA	WV	0304.0305.0306.12.6.4	CUSTOMER STATES CHEV		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	16-MAR-12	KICKING HORSE FORD SALES LTD.	6K775	24	27-JUL-12	3	3525	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CLUE LOSS		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	2-APR-12	DISCOVERY FORD SALES LTD.	6K775	24	18-JUL-12	4	5039	\$13.86	\$72.23	13	NA	SK	Isolated for codes. Bound relevant to TSB 12.6.4 related	TRUCK W/IL YESTATE		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	15-MAY-12	ALL STAR FORD	6K775	24	16-JUL-12	3	4234	\$0.00	\$47.31	14	NA	LA	EEC TEST CODES P0300.P0304.P0305 AND P0306	C. CHECK ENGINE LIGHT		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	22-FEB-12	GREAT PLAINS FORD SALES LTD	6K775	24	29-MAY-12	4	4627	\$379.18	\$486.11	10	NA	NA	CODES P0306. P0430. CLEARED CODES. REPLACE	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	13-JAN-12	CHUCK RENZI FORD, LLC	6K775	24	18-JUL-12	1	915	\$58.88	\$92.33	11	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHECK FOR RUNNING		A4	V2	0	PT C&C		
COP	ENGINE	CGJEU004	2012	1FF1W1E1C6	TB	F	16MAY-12	10-JUL-12	BARTOW FORD COMPANY	6K775	24	10-JUL-12	0	65	\$76.47	\$157.92	14	NA	FL	CHDS TESTED AND DCL MONITORED P0306.SWITCH	CUSTOMER STATES THAT ENG		A4	V2	0	PT C&C		
COP	ENGINE	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	31-JAN-12	SHAWNEE MISSION FORD, INC.	6K775	24	14-JUL-12	6	13385	\$64.05	\$212.99	14	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT		A4	V2	0	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	7-MAR-12	JUBILEE FORD SALES (1983) LTD	6K775	24	17-JUL-12	5	4520	\$5.29	\$127.89	14	NA	SK	CHECK TEST. P0304.P0305. TEST OK	CHECK ENGINE LIGHT		A4	V2	0	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	20-APR-12	CYPRESS MOTORS (S.C. LTD.)	6K775	24	17-JUL-12	-1	224	\$0.00	\$56.25	14	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CEL		A4	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	2-NOV-11	HELLER FORD SALES INC	6K775	24	25-JUN-12	2	7284	\$322.11	\$409.34	14	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING		A4	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	28-APR-12	WOODRIDGE FORD LINCOLN LTD	6K775	24	17-JUL-12	2	1699	\$268.04	\$442.37	13	NA	AB	RETRIEVE P0304. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	27-MAR-12	HOFFMAN FORD SALES, INC.	6K775	24	30-JUN-12	4	10957	\$311.37	\$391.87	14	NA	PA	VERIFY AND DIAGNOSED PCM TEST DRIVE	CUSTOMER STATES THAT		A4	V2	0	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	21-APR-12	MOYER FORD SALES, INC.	6K775	24	16-JUL-12	3	6852	\$300.63	\$379.75	14	NA	AL	BE212 CHECKED DTCS AND REPLACED	CUSTOMER STATES THE		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	28-APR-12	TOWN EAST FORD	6K775	24	18-JUL-12	3	6951	\$0.00	\$48.69	14	NA	TX	POW WILMEST CALIBRATION AS OUTLINED	CUSTOMER STATES CHECK EN		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	23-MAY-12	TOWNSEND FORD	6K775	24	11-JUL-12	2	3001	\$10.04	\$51.64	14	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12.06.04	Customer States check white		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	15-MAY-12	WOLVERINE FORD SALES (2006) LT	6K775	24	19-JUL-12	2	6131	\$0.00	\$59.53	13	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOST POWER / WHEN PA		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	13-MAY-12	RVLOR MOTOR COMPANY, INC.	6K775	24	17-JUL-12	1	1462	\$0.00	\$166.17	14	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	EEC SYSTEM DIAGNOSIS		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	20-MAR-12	ALEXANDER AUTO CENTER	6K775	24	12-JUL-12	4	23577	\$10.74	\$52.15	14	NA	TX	Verified customer concern. Found TSB 12.6.4. As per	Customer states vehicle mil		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	14-MAR-12	SKAHA FORD INC.	6K775	24	17-JUL-12	2	1200	\$0.00	\$47.27	12	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUBJECT AND REPORT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	8-MAY-12	NORTH STAR FORD SALES LIMITED	6K775	24	17-JUL-12	3	5562	\$0.00	\$94.34	13	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	EEC SYSTEM DIAGNOSIS		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	1-JUN-12	CHENOWETH FORD, INC.	6K775	24	19-JUL-12	2	10087	\$0.00	\$37.28	14	NA	WV	42. RAN SELF TEST CODE P0300.P0304.P0305	P0302. EEC SYSTEM WREN		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	18-JUN-12	LANDERS FORD	6K775	24	17-JUL-12	1	1890	\$0.00	\$46.49	14	NA	TX	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHECK ENGINE LIGHT IS ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	20-DEC-11	ENERGY CENTURY FORD INC.	6K775	24	19-JUL-12	1	1910	\$0.00	\$43.11	14	NA	CO	VERIFY CONCERN. FOUND CODES AS WELL AS KOEO	C. CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	15-DEC-11	CHENOWETH FORD, INC.	6K775	24	19-JUL-12	1	4846	\$0.00	\$37.28	14	NA	WV	42. TEST DRIVE VOLT FOR CONCERN RAN	SELF DIAG. CUSTOMER STATES		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	31-MAY-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	13-MAY-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	6K775	24	18-JUL-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON		A4	V2	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C6	TB	F	16MAY-12																					

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	WIN	VEHICLE LIC	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
DOP - MISFIRE	ENGINE	CGM2002	2012	11FFW1E5C3	2	TF6	F	FAI	TKW	TC3	AF	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	#	1209	0	4723	588.88	\$177.03	1	PA	NO	PERFORMED DIAG. CODE P0303	ISDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#	1	PT & C
CATALYTIC CONVERTER	EXHAUST	CGEEH009	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	9-Jan-12	2-Apr-12	B.J. MAURER MOTOR COMPANY INC.	#	1209	0	3539	300.00	\$667.00	1	PA	NO	PERFORMED IS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#	2	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#	1209	0	7227	345.84	\$445.57	1	PA	NO	REPLACE CATALYTIC CONVERTER REFRESH PCM CHECK DRIVABILITY	#	3	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	23-May-12	8-Jun-12	CLARION FORD	#	1209	0	1588	300.00	\$372.75	1	PA	NO	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE	#	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	CFND031	2012	11FFW1E4C3	2	TF6	F	FAI	TKW	TC3	AJ	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#	1209	0	2317	\$308.14	\$402.00	1	PA	NO	CHECK ENGINE LIGHT ON, P0304 P0306 P0308 P04	#	5	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	23-Mar-12	6-Jun-12	FARROW FORD SALES LTD	#	1209	0	5568	\$293.51	\$365.80	1	PA	NO	DIAGNOSED PAINPOINT CHECKED REPLACED LH CH ENG LITE ON	#	6	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#	1209	0	15390	\$311.37	\$406.18	1	PA	NO	ECC TEST KOEC P0430, REPLACED CATALYTIC CO	#	7	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#	1209	0	8540	\$299.99	\$469.14	1	PA	NO	ECC TESTED RAN KOEO KOER FOUND CODES P0303	#	8	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#	1209	0	6377	\$311.37	\$398.64	1	PA	NO	TSB 12 6 4 VERIFY CONCERN, ECC TEST P0303	#	9	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#	1209	0	2424	\$0.00	\$41.19	1	PA	NO	GTDI: CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#	10	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	5-Agr-12	5-May-12	DISCOVERY FORD SALES LTD.	#	1209	0	8888	\$0.00	\$58.57	1	PA	NO	SCANNED FOR CODES NON SYSTEM	#	11	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#	1209	0	1576	\$14.63	\$67.03	1	PA	NO	CONFIRMED CUSTOMER CONCERN, PERFORMED	#	12	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#	1209	0	2751	\$0.00	\$36.38	1	PA	NO	VERIFY CONCERN CHECK ENGINE LIGHT ON POS	#	13	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#	1209	0	5191	\$14.63	\$71.56	1	PA	NO	SCAND PCM FOUND CODE REPROGRAM TRUCK BR	#	14	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#	1209	0	4500	\$0.00	\$45.79	1	PA	NO	ECC TEST P0306 INSTALLED AIR DEFLECTOR AND	#	15	PT & C	
TSB REFLASH	PT & C	CGW1024	2012	11FFW1E5C3	2	TF6	F	FAI	TKW	TC3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#	1209	0	9585	\$0.00	\$38.31	1	PA	NO	RUN ECC TEST, REFLASHED PCM, PER TSB 12 06	#	16	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#	1209	0	3290	\$12.84	\$58.31	1	PA	NO	LABOR TO VERIFY CONCERN ISDS DIAG, KOEO/KO	#	17	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	#	1209	0	9462	\$14.63	\$55.35	1	PA	NO	P0303, P0306, P0306, REFERENCE AND PERFORM	#	18	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#	1209	0	9316	\$0.00	\$43.28	1	PA	NO	WARR ROAD TEST DIAG CEL ON RUNS ROUGH IDLE	#	19	PT & C	
TSB REFLASH	PT & C	CGRC008	2012	11FFW1E1C3	2	TF6	F	FAI	TKW	TC3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#	1209	0	13600	\$0.00	\$51.09	1	PA	NO	ECC TEST CODE P0304 PERFORM TSB 12 06 AN	#	20	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	8-Mar-12	23-Mar-12	PIRAMONDON FORD DONNA/MONA	#	1209	0	3417	\$0.00	\$39.71	1	PA	NO	CAUSE VERIFY CODE, AVED ISDS P0304, P0306	#	21	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#	1209	0	781	\$11.51	\$50.94	1	PA	NO	PERFORMED TSB 12 6 AN INSTALLED DEFLECTOR PI	#	22	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AJ	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#	1209	0	1092	\$15.00	\$61.37	1	PA	NO	12208A, BASIC PINS PINS	#	23	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	8-Mar-12	23-Mar-12	PIRAMONDON FORD DONNA/MONA	#	1209	0	3417	\$0.00	\$39.71	1	PA	NO	CAUSE VERIFY CODE, AVED ISDS P0304, P0306	#	24	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	#	1209	0	4963	\$14.63	\$131.87	1	PA	NO	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#	25	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#	1209	0	3684	\$0.00	\$42.98	1	PA	NO	INSPECT FOR CAC SHIELD, REPROGRAM PCM	#	26	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	4-Nov-11	14-Mar-12	DOWNY FORD LINCOLN	#	1209	0	4062	\$14.63	\$49.33	1	PA	NO	VERIFY CUST CONCERN PERFORM ECC TEST HA	#	27	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	18-Mar-12	2-May-12	AUTOMAX FORD	#	1209	0	2282	\$10.74	\$56.39	1	PA	NO	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#	28	PT & C	
TSB REFLASH	PT & C	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	30-Feb-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	#	1209	0	27	\$0.00	\$38.31	1	PA	NO	RUN ECC TEST AND FOUND CODE P0304 PERFORM	#	29	PT & C	
TSB REFLASH	PT & C	CGR2002	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	10-Mar-12	23-Apr-12	CLASSIC FORD SALES, INC.	#	1209	0	2582	\$0.00	\$39.00	1	PA	NO	VERIFY CONCERN, PERFORM TSB 12 06 AN	#	30	PT & C	
SPARK PLUGS	ENGINE	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	10-Feb-12	13-Mar-12	DEARBORN MOTORS, LTD.	#	1209	0	4502	\$44.82	\$392.06	1	PA	NO	CONFIRM CONCERN, ISDS PIDS, CUSTOMER TO	#	31	PT & C	
SPARK PLUGS	ENGINE	CGT85011	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	4-Jun-12	21-Jun-12	TONY BELTEN & SONS FORD, INC.	#	1209	0	3582	\$5.17	\$104.93	1	PA	NO	PERFORMED ECC DIAG, REMOVED AND REPLAC	#	32	PT & C	
FUEL INJECTOR	EXHAUST	CGR2002	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	24-Feb-12	17-Apr-12	DANIS FORD SALES, INC.	#	1209	0	5122	\$0.00	\$39.00	1	PA	NO	TEST ECU PASS, CHECKER CONCERN, CUSTOM	#	33	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	24-Apr-12	12-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#	1209	0	1626	\$311.37	\$388.24	1	PA	NO	VERIFY CONCERN MIL ON KOEO PASS KEER PASS	#	34	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	5-Jan-12	19-Apr-12	HARDY FAMILY FORD	#	1209	0	2800	\$357.57	\$450.63	1	PA	NO	RUN ECC DIAG P0306 P0303 REPLACE DIRTY	#	35	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	28-Mar-12	12-Apr-12	ROBERTSON FORD SALES LTD.	#	1209	0	1900	\$377.88	\$446.33	1	PA	NO	TSB 12 6 4 COMPLETE TEST, P0303, P0306	#	36	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#	1209	0	3493	\$292.99	\$372.99	1	PA	NO	RAN DIAG CONTINUED, P0303 CATALYST SYSTEM	#	37	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGE0K10	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#	1209	0	7517	\$332.89	\$418.28	1	PA	NO	PERFORMED ECC DIAG, FOUND MISSED FIRES	#	38	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	12-Mar-12	17-Apr-12	METRO FORD SALES LIMITED	#	1209	0	21	\$0.00	\$39.00	1	PA	NO	PERFORMED ECC DIAG, FOUND MISSED FIRES	#	39	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	27-Mar-12	17-Apr-12	AVALLON FORD SALES, 1996 LIMITED	#	1209	0	6729	\$308.14	\$406.86	1	PA	NO	CONFIRM CHECK ENGINE LIGHT SELF CLEAR	#	40	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	5-Nov-12	18-Jan-12	JENKINS & WYNNIE FORD LINCOLN	#	1209	0	5430	\$292.99	\$362.00	1	PA	NO	TESTED REPELACED CONVERTER, CUSTOMER	#	41	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGA0001	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	22-Dec-12	11-Jan-12	DAVID SEVER, FORD	#	1209	0	11	\$0.00	\$39.00	1	PA	NO	PERFORMED ECC TEST, FOUND EXHAUST PIPE	#	42	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	14-Dec-11	13-Dec-11	BARIL FORD LINCOLN INC.	#	1209	0	8554	\$402.26	\$486.03	1	PA	NO	VERIFY CHECK ENGINE ALLTIME TEST CODE	#	43	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C3	2	TF6	F	FAI	TKW	TC3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS O/S C. LTD.	#	1209	0	5142	\$307.17	\$419.67	1	PA	NO	SCANNED, HAD CODES P0304, P0305, P0306,	#	44	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW																								

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL	YIN	VEHICLE LIC	PLANT	PROB	START DATE	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CF	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFWX1T8CX	2	TF6	F	16-Jun-12	BOB TOMES FORD	2012	6	26	1209	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	VERIFIED CUSTOMER CONCERN. ROAD TESTED REPAIR.	W/ BRAKE OR ABS CONCERN		1	1	1	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FFWX1T4CF	2	TF6	F	8-Jun-12	TURNPIKE FORD OF HUNTINGTON	2012	6	23	3413	23-Jun-12	2	3413	\$5.17	\$46.84	1	VA	WV XRAY DIAGNOSTICS P0308 P0313 CK PCM CALIBRA	CHECK ENGINE LIGHT ON		1	1	1	PT & C	
FUEL INJECTOR	ENGINE	CG2K1212	2012	1FFWX1T8CF	2	TF6	F	9-Apr-12	SPRINKS MOTOR COMPANY, INC	2012	6	1	9769	3-Jul-12	2	3907	\$308.96	\$1,077.13	5	TX	CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES TO		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FFWX1T1CX	2	TF6	F	17-Jun-12	GREAT LAKES FORD LINCOLN OF MI	2012	6	26	1212	26-Jun-12	1	2573	\$308.75	\$398.72	1	MI	VERIFIED CONCERN AND INSPECT AND PERFORM D	CUSTOMER STATES CHE		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T9CX	2	TF6	F	16-Dec-11	RYBURN MOTOR COMPANY, INC	2012	6	18	1838	18-Jun-12	4	1838	\$310.67	\$392.37	1	VA	WV VERIFIED TSB# 12 6 4 ADDRESSING CONCERN ***	HI C CUSTOMER STATES		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T1CF	2	TF6	F	19-Jan-12	CARBEN FORD	2012	6	23	500	29-Jun-12	6	1069	\$447.50	\$551.56	1	VA	PERFORM TSB 12 6 4 SELF TEST RECEIVED DTC P	VEHICLE HAS CHECK EN		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T6CF	2	TF6	F	28-Jun-12	FRED GRAND FORD SALES, INC	2012	6	25	1212	25-Jun-12	1	1610	\$300.63	\$384.13	1	MI	MI ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THE		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T6CF	2	TF6	F	21-May-12	HUNTERVILLE FORD	2012	6	25	1212	25-May-12	3	13147	\$292.99	\$384.87	1	VA	NC EEC TEST P0308 KOEC PPT T57 HP REFLACED CAT	CUSTOMER STATES CHE		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T6CX	2	TF6	F	21-May-12	RIXSON AUTOFLX	2012	6	25	1212	25-May-12	2	9093	\$300.63	\$396.13	1	VA	LA COMPLETED TSB 12 6 4 W/	CS WHEN RUNNING & T		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T4CX	2	TF6	F	20-Jan-12	CLASSIC FORD SALES	2012	6	16	1212	16-Jun-12	6	17379	\$292.99	\$292.99	0	NC	NC DTC P430 BANK 2 CONVERTER, REPL CONVE	CHECK ENGINE LIGHT ON		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CX	2	TF6	F	18-Jan-12	SUMMERVILLE FORD, INC	2012	6	23	1212	23-Jan-12	2	2574	\$300.63	\$417.19	1	NC	SC EEC TEST PCM KOEC PASS KOEC PASS REPAIR	CAIR INTAKE BLOW OFF		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CF	2	TF6	F	26-Mar-12	NORTH STAR FORD	2012	6	26	1212	26-Mar-12	2	20785	\$311.02	\$412.47	1	VA	MI SCANNED FOR DTC P0308 FOUND TSB 12 6 4	CHECK ENGINE LIGHT		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CF	2	TF6	F	14-Nov-11	FORD OF KIRKLAND	2012	6	16	1212	16-Nov-11	5	14009	\$341.40	\$565.93	1	VA	MI VERIFIED MIL ON, PER K	CHECK ENGINE LIGHT		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T5CX	2	TF6	F	11-Apr-12	BEAUDRY & LAPORTE LEE	2012	6	13	1212	13-Apr-12	2	4238	\$309.11	\$597.43	1	VA	NC VERIFIER TEST CONCERN RETURN TO MISE JOUR	TECHNICIAN CHECK ENGIN		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T6CF	2	TF6	F	17-Jan-12	MILBANK FORD, INC	2012	6	19	1212	19-Jan-12	5	10368	\$12.84	\$48.92	1	VA	SD VERIFIED FIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 800 V		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T3CX	2	TF6	F	20-Feb-12	CROWN FORD	2012	6	13	1212	13-Jul-12	4	4534	\$11.44	\$57.13	1	VA	TN 120604A ROAD TEST CAR DTC'S REROD TEST	CUST STATES THAT THE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T5CF	2	TF6	F	7-Nov-11	PINEWOOD FORD LIMITED	2012	6	13	1212	3-Jul-12	3	9068	\$144.63	\$76.44	1	VA	ON ROAD TEST AND CHECK OASIS FOR CONCERN. P	CUSTOMER COMPLAINS		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T6CF	2	TF6	F	15-Mar-12	BILLY WOOD FORD	2012	6	19	1212	26-Jun-12	3	9233	\$10.04	\$48.95	1	VA	LA FOUND P0308 CODES FOUND TSB 12 6 4 INSTALLE	CHECK ENGINE LIGHT IS		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T6CF	2	TF6	F	23-Apr-12	FRANK JACKSON SANDY SPRINGS FORD	2012	6	17	1212	23-Apr-12	3	5001	\$10.76	\$60.12	1	VA	GA EEC TEST NO CODES PERFORM TSB 12 6 4 INSTAL	CUSTOMER STATES VEH		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T7CF	2	TF6	F	9-Nov-11	MOYER FORD SALES, INC	2012	6	18	1212	26-Jun-12	8	14567	\$0.00	\$96.12	1	VA	AL 8K75S CHECKED DTC P0308 INSPECT	CUSTOMER STATES TRM		1	1	1	TRANSMISSION	
TSB REFLASH	PT & C	CG9EJ005	2012	1FFWX1T6CF	2	TF6	F	7-Nov-11	RED WING FORD	2012	6	19	1212	19-Jun-12	3	3022	\$0.00	\$50.80	1	VA	MI VERIFIED CK ENG LIGHT IS ON. P0308,P0304	CS CK ENG LIGHT ON V		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T0CF	2	TF6	F	16-May-12	RYBURN MOTOR COMPANY, INC	2012	6	25	1212	25-May-12	2	2399	\$0.00	\$40.85	1	VA	AR ***VERIFIED CUSTOMER CONCERN RAN DCT	CUSTOMER STATES VEH		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T4CX	2	TF6	F	23-Feb-12	WALKER MOTOR COMPANY, INC	2012	6	19	1212	25-Jun-12	2	2230	\$14.58	\$60.80	1	VA	MI EEC TEST NO CODES. REROD TEST. RUN OASIS	IN DRIVEABILITY CONCERN		1	1	1	PT & C	
TSB REFLASH	PT & C	CFUB7006	2012	1FFWX1T6CF	2	TF6	F	7-Feb-12	CITRUS MOTORS	2012	6	18	1212	18-Jun-12	4	6182	\$10.04	\$60.80	1	VA	CA PERFORM TSB 12 6 4. REPROGRAM PCM AND INST	W/ UPDATE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T9CF	2	TF6	F	15-Feb-12	LEGACY FORD	2012	6	11	1212	22-Jun-12	2	3193	\$10.74	\$56.48	1	VA	TX 8K75S CK 42 EEC TEST. KOEC CODES P0300	P0308. STAYES CHECK E		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T1CF	2	TF6	F	4-Apr-12	LEGACY FORD	2012	6	18	1212	18-Jun-12	4	3502	\$11.44	\$54.20	1	VA	MI EEC TEST FOUND TSB FOR CONCERN RE-ACCE	CUSTOMER STATES THE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T4CX	2	TF6	F	18-May-12	WILMES FORD-LINCOLN, INC	2012	6	17	1212	17-Jul-12	1	2675	\$0.00	\$39.95	1	VA	OK KOEC PASS. CONT. MEM P0308 CHECKED OASIS	CUSTOMER STATES THE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T2CF	2	TF6	F	28-Jan-12	BONNER SPRINGS FORD, INC	2012	6	25	1212	25-May-12	5	5489	\$0.00	\$44.58	1	VA	MI EEC TEST PCM KOEC PASS KOEC PASS REPAIR	CUSTOMER STATES CHE		1	1	1	PT & C	
TSB REFLASH	PT & C	CG2B1018	2012	1FFWX1T1CF	2	TF6	F	15-Mar-12	NORTH STAR FORD	2012	6	26	1212	26-Mar-12	4	8009	\$0.00	\$40.85	1	VA	MI PERFORM TSB 12 6 4. REPROGRAM PCM AND INST	W/ UPDATE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T0CF	2	TF6	F	15-Mar-12	WATERLOO FORD LINCOLN SALES LTD	2012	6	17	1212	17-Jul-12	1	1361	\$0.00	\$56.75	1	VA	AB INSPECT FOR MIL WAS ON FLASHING TSB 12 6 4	CHECK AND ADVISE FOR		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T2CF	2	TF6	F	4-May-12	ANDERSON FORD	2012	6	13	1212	13-Jul-12	1	1485	\$11.44	\$54.20	1	VA	MI TSB 12 6 4 PERFORM SYSTEM TESTS. P0304	P0308. CUSTOMER STATES CHE		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T2CF	2	TF6	F	29-Mar-12	GUYTON FORD SALES LTD	2012	6	17	1212	17-Jul-12	1	1102	\$10.74	\$48.95	1	VA	MI EEC TEST CONCERN. MIL INSTAL. RESTATE TO	ACCELERATE. MIL OFF		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T3CX	2	TF6	F	27-Oct-11	CLASSIC FORD OF COLUMB	2012	6	17	1212	17-Jul-12	8	9695	\$10.04	\$59.03	1	VA	MI SC INSTAL. W/ DEFLECTOR AND REPROGRAM PCM	VEHICLE BOGGS DOWN		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T5CX	2	TF6	F	13-Mar-12	OCEAN PARK FORD SALES LTD	2012	6	21	1212	21-Jun-12	2	3625	\$0.00	\$56.99	1	VA	MI DIAGNOSE FOR CONCERN. IDS TEST. P0300	P0308. CHECK REPORT ON		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T4CF	2	TF6	F	23-Mar-12	SOUTH HILLS LINCOLN, INC	2012	6	26	1212	26-Jun-12	2	2576	\$11.44	\$54.20	1	VA	MI EEC TEST CODES P0308 P0309 P0308 PERFORM	DTC'S. FUEL DUMP		1	1	1	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FFWX1T4CF	2	TF6	F	23-Mar-12	SOUTH HILLS LINCOLN, INC	2012	6	26	1212	26-Jun-12	2	2576	\$11.44	\$54.20	1	VA	MI EEC TEST ENGINE HESITATION ON LONG DRIVE	REFRIGINE CUTS OUT AND		1	1	1	PT & C	
COP	ENGINE	CE9F0002	2012	1FFWX1T2CF	2	TF6	F	2-Feb-12	DMAS FORD LINCOLN SALES LTD	2012	6	12	1212	6-Jun-12	5	6732	\$334.40	\$588.73	1	VA	MI CK XIDS HOOKUP AND DIAGN ON CLY. #4 UNDER	DRIVEABILITY CONCERN		1	1	1	PT & C	
FUEL INJECTOR	ENGINE	N/A	2012	1FFWX1T1CF	2	TF6	F	8-Jun-12	AVANCO FORD SALES 1996 LIMITED	2012	6	26	1212	6-Jun-12	5	4195	\$498.22	\$1,040.29	1	VA	MI CONFIRM COMPLAINT. PERFORM TSB 12 6 4	REPAIR. MIL OFF. 88-8121		1	1	1	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWX1T3CF	2	TF6	F	3-Apr-12	BIG M FORD LINCOLN LTD	2012	6	27	1212	27-Jul-12	1	841	\$0.00	\$55.02	1	VA	AB CONFIRMED CONCERN. IDS CONNECT AND	CHEG DIA AND ADVISE FOR		1	1	1	FUEL FILL & DEL	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CF	2	TF6	F	14-Feb-12	WOOLING FORD LINCOLN, INC	2012	6	20	1212	20-Jun-12	2	4005	\$292.99	\$355.75	1	VA	MI MS AS PER TSB REFLACED CATALYTIC CONVERTER	CHECK ENGINE LIGHT ON		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CF	2	TF6	F	29-Mar-12	WILSON FORD, INC	2012	6	18	1212	18-Jun-12	5	18007	\$200.00	\$356.41	1	VA	MI TX 122604B 10MR EEC TEST. CODE PASS ANK	CUSTOMER STATES CHE		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWX1T0CF	2	TF6	F	30-Mar-12	TOWNSEND FORD	2012	6	23	1212	23-Jun-12	3	3218	\$292.99	\$376.19	1	VA	MI AL RAN EEC TEST. REPLACED LEFT CATALYTIC	CONV. Customer States check en		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1FFWX1T1CX	2	TF6	F	27-Feb-12	FAIRLEY & STEVENS LTD	2012	6	23	1212	23-Jun-12	5	23048	\$306.14	\$388.42	1	VA	MI NS EEC TEST P0308 P0304 POWER BALANCE	MISS NO CHECK AND ADVISE		1	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1FFWX1T1CX	2	TF6	F	13-Apr-12	DES LAURENTIS FORD, INC	2012	6	19	1212	19-Jun-12														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM Binned	FUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E2CF	T8F6	F	4M	T1KW	T1C3	AF	29-Jun-12	12-3J-12	LANDERS MCLARTY FORD	#12029	30-Jun-12	1	753	\$0.00	\$82.18	IL	NR	AP032 & P0316 IDS SELF TEST P0302 & P0318 IN	CUSTOMER STATES CHEV	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2CF	T8F6	F	4M	T1KW	T1C3	AF	28-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	#12029	28-Dec-11	8	2083	\$0.00	\$39.49	IL	NR	INSPECT & EEC P0305 P0306 RAN OASIS & S	CUSTOMER STATES CHEV	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2CF	T8F6	F	4M	T1KW	T1C3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	580	\$11.51	\$51.07	IL	NR	VERIFIED CONCERN, OASIS CASIS FOUND TSB 12 6 A	VEHICLE STUMLES ON #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1C19CF	T8F6	F	4M	T1KW	T1C3	AF	13-Jan-12	4-Feb-12	NICK NECHOLS FORD, INC.	#12029	19-Jul-12	6	11955	\$0.00	\$38.23	IL	NR	DIAG AND RAN OASIS FOUND TSB 12 06 04 UPON	DRIVING AND TRYING TO	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4CF	T8F6	F	4M	T1KW	T1C3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	31-Jul-12	4	6679	\$0.00	\$49.87	IL	NR	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSUES	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	30-Jul-12	3	5335	\$0.00	\$45.31	IL	NR	PERFORMED DIAGNOSIS, SCANNED FOR CODES	CUSTOMER STATES WHILE DRIVING	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	4-Jul-12	7	16685	\$14.63	\$57.99	IL	NR	VERIFIED CONCERN, SCANNED FOR CODES	CHECK CAUSE ENGINE	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANCH	#12029	28-Jul-12	1	2762	\$0.00	\$38.44	IL	NR	RUN KEY ON ENGINE (LEARNED CODE AND	CUSTOMER CONCERN C	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	8862	\$10.74	\$57.88	IL	NR	REPROGRAM PCM PER 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH ON	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4CF	T8F6	F	4M	T1KW	T1C3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	251	\$10.74	\$54.33	IL	NR	EEC TEST P0304 6. PREFORM TSB OPERATION 1	CUSTOMER STATES THE	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2CF	T8F6	F	4M	T1KW	T1C3	AF	28-Feb-12	16-Apr-12	MAGUIRE'S FORD	#12029	16-Jul-12	4	8531	\$11.44	\$53.38	IL	NR	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHEV	#12029	V29	PT C&C
TSB REFLASH	PT C&C	COY42033	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	2884	\$10.74	\$111.02	IL	NR	VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER STATES TRAM	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	30-Jul-12	2	2875	\$12.95	\$58.19	IL	NR	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES THE	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	3-Jul-12	1	482	\$10.74	\$45.20	IL	NR	CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A STEEP	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	28-Feb-12	25-Jun-12	ROCKBROOK AUTO MALL, INC.	#12029	20-Jul-12	1	1213	\$0.00	\$42.46	IL	NR	RETRIEVED CODES FOUND TSB 12 6 A. REPROGRAM	CUSTOMER STATES CHECK IN	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	2238	\$10.74	\$51.88	IL	NR	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	23-Jul-12	2	3319	\$23.11	\$103.03	IL	NR	CASIS TSB 12 6 A WITH BUILD DATE OK ON BE	PERFORM CHECK ENGINE	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	12-Apr-12	28-Apr-12	STANLEY FORD/MCGREGOR	#12029	11-Jul-12	3	6301	\$10.74	\$55.07	IL	NR	PERFORMED REPAIRS AS PER TSB 12 6 4 INSTALL	CUSTOMER STATES THE ENR	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E2CF	T8F6	F	4M	T1KW	T1C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	5106	\$0.00	\$50.42	IL	NR	LAB OPE 120604A, PERFORMED PCM TO LATEST	CUSTOMER STATES CHECK IN	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	14-Feb-12	13-Mar-12	MONTY FORD INC.	#12029	23-Jul-12	2	3179	\$23.11	\$103.03	IL	NR	CASIS TSB 12 6 A WITH BUILD DATE OK ON BE	PERFORM CHECK ENGINE	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#12029	27-Jul-12	4	6570	\$0.00	\$38.96	IL	NR	TEST AND PERFORMED TSB 120604	CUSTOMER STATES OK ENR	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	18673	\$12.85	\$51.29	IL	NR	RD TEST, VERIFY, CKD CASIS, FOUND TSB 12 06 04	just less jumpy while driv	#12029	V29	PT C&C
COOP	ENGINE	COE10007	2012	1F1FW1E2CF	T8F6	F	4M	T1KW	T1C3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	2387	\$87.80	\$201.46	IL	NR	12029 ROAD TEST FOUND TSB 12 6 A DESCRIBED	CUSTOMER STATES VEH BU	#12029	V29	PT C&C
COOP	ENGINE	COE40009	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	4-Jan-12	2-Apr-12	SLAON MOTORS INC.	#12029	6-Jul-12	4	4158	\$48.85	\$131.27	IL	NR	CKECKED DTCS FOUND P0306, DID POWER BALN	CHECK ENGINE LIGHT ON	#12029	V29	PT C&C
COOP	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	23-Jul-12	5	11008	\$58.88	\$186.32	IL	NR	CKECKED DTCS FOUND P0306, DID POWER BALN	CHECK ENGINE LIGHT ON	#12029	V29	PT C&C
COOP	ENGINE	COE20002	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	11-Dec-11	15-Jun-12	CHAMPION FORD GULF FREEWAY	#12029	23-Jul-12	6	11768	\$88.88	\$143.57	IL	NR	VERIFIED CONCERN, EEC TEST CODE P0301 POWER	ENGINE PERFORMED	#12029	V29	PT C&C
COOP	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	23-Jul-12	3	2785	\$80.80	\$176.40	IL	NR	CKECKED ENGINE LIGHT /NITION COIL FROM NEW	CHECK ENGINE LIGHT ON	#12029	V29	PT C&C
COOP	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	IL	NR	PERFORMED EEC TEST DTD SPARK PLUG REASSEM	PERFORM CHECK ENGINE	#12029	V29	PT C&C
SPARK PLUGS	ENGINE	COY42032	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	IL	NR	PERFORMED EEC TEST DTD SPARK PLUG REASSEM	PERFORM CHECK ENGINE	#12029	V29	PT C&C
SPARK PLUGS	ENGINE	COY42032	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	IL	NR	PERFORMED EEC TEST DTD SPARK PLUG REASSEM	PERFORM CHECK ENGINE	#12029	V29	PT C&C
SPARK PLUGS	ENGINE	CG4D0133	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	#12029	30-Jul-12	5	5992	\$7.38	\$63.03	IL	NR	5672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#12029	V40	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	IL	NR	SELF TEST PCM HAVE IDN TON PNT 2013 FOUND	CUSTOMER AND ADVISE ON	#12029	V40	PT C&C
SPARK PLUGS	ENGINE	CG4A0069	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	IL	NR	SELF TEST PCM HAVE IDN TON PNT 2013 FOUND	CUSTOMER AND ADVISE ON	#12029	V40	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	3-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#12029	24-Jul-12	5	4348	\$0.00	\$23.80	IL	NR	EEC TEST SYSTEM PASSING, NO CODES AVAILAB	CUSTOMER AND ADVISE ON	#12029	V40	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	31-Jul-12	1	2179	\$0.00	\$107.47	IL	NR	INSPECTED, NO CEL ON IERN WOULD OCCUR	CUSTOMER STATES THE	#12029	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	31-Jul-12	1	2179	\$0.00	\$107.47	IL	NR	INSPECTED, NO CEL ON IERN WOULD OCCUR	CUSTOMER STATES THE	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#12029	25-Jul-12	4	10022	\$33.67	\$393.88	IL	NR	VERIFY COGNER CELS (RETEST ALL OK AT THIS	CUSTOMER STATES THE	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	20-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#12029	9-Jul-12	3	5864	\$308.28	\$920.22	IL	NR	CHECKED OVER KOEO #148 COLOR BUEN OBSE	CUSTOMER STATES THE	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	20-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#12029	9-Jul-12	3	5864	\$308.28	\$920.22	IL	NR	CHECKED OVER KOEO #148 COLOR BUEN OBSE	CUSTOMER STATES THE	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	24-Feb-12	13-Mar-12	AUTOMOBILES PERRON	#12029	20-Jul-12	5	7586	\$722.62	\$1,076.35	IL	NR	SORTIC CODE P0409 MALVAIS RENDMENT DU CL	CLUMIERE CHECK ENGINE	#12029	V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	15-Nov-11	30-Dec-11	TEB BRIT FORD SALES, INC.	#12029	23-Jul-12	7	15588	\$366.53	\$477.79	IL	NR	TSB 12 6 4 - DIAG EEC SYSTEM AND FOUND CODE	CHECK ENGINE LIGHT ON	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AF	19-Feb-12	15-Mar-12	GLYN FORDLAND	#12029	13-Jul-12	4	5248	\$300.35	\$369.28	IL	NR	CKD EEC P0430 REPLACED LH CAT PER TSB 12 06	CUSTOMER STATES THE	#12029	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E19CF	T8F6	F	4M	T1KW	T1C3	AJ	30-Jun-12	14-Feb-12	TROIS RIVIERES FORD LINCOLN IN													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	TX	TFC	AF	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#	6K775	23	23-Jul-12	4	4888	\$10.74	\$56.05	TX	#	ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FX1K19C6	TX	TFC	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#	6K775	23	19-Jul-12	4	1031	\$0.00	\$31.00	TX	#	RETRIVE DTC P0308 PER TSB 12 08 04 REPROGRAM	CD	1228	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E14C3	TX	TFC	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#	6K775	23	27-Jul-12	3	6561	\$58.88	\$135.71	TX	#	KXEC TEST PASS PASS PASS POWER BALANCE TEST	CD	1228	PT C&C	
COP	ENGINE	CHCDJ002	2012	1F1FW1E17C3	TX	TFC	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	6K775	23	18-Jul-12	4	6179	\$69.58	\$115.55	TX	#	OH XVERIFIED CONCERN, CKD FOR CODES FOUND P03	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FX1E14C3	TX	TFC	AF	1-Jun-12	12-Jul-12	HUB CITY FORD, INC.	#	6K775	23	26-Jul-12	1	229	\$202.99	\$389.54	TX	#	KX06 PLUGS AND NO 3 & 4 @ ACCELERATION REPLACE	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	TX	TFC	AF	13-May-12	18-Jun-12	METRO FORD AUTO SALES, INC.	#	6K775	23	11-Jul-12	1	2544	\$309.05	\$395.90	TX	#	VERIFY CONCERN. P0308 PRESENT. REPLACE THE	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1F1FX1E14C3	TX	TFC	AF	23-Apr-12	1-May-12	FOWLERVILLE FORD	#	6K775	23	18-Jul-12	3	6538	\$311.37	\$400.50	TX	#	#558 85212 CK EEC P0308. CKD TO RECEIVE C	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	TX	TFC	AF	12-Feb-12	23-Mar-12	MONAHAN FORD SALES	#	6K775	23	13-Jun-12	1	2084	\$308.14	\$424.39	TX	#	VERIFY CONCERN, CHECKED FOR DTC. P0308. D	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1F1FW1E14C3	TX	TFC	AF	15-Feb-12	22-Feb-12	HIXSON AUTOPEX	#	6K775	23	11-Jul-12	4	7252	\$346.87	\$442.17	TX	#	REPLACED LH CATALYTIC CONVERTER ASSEMBL	CD	1228	PT C&C	
TSB REFLASH	PT C&C	CE4E002	2012	1F1FW1E16C3	TX	TFC	AJ	15-Mar-12	11-Apr-12	PINICON FORD LINCOLN, INC.	#	6K775	23	19-Jul-12	5	9090	\$303.73	\$382.18	TX	#	ECC TEST KOEC P0430 KOEO P1000 ASER P10	CD	1228	PT C&C	
TSB REFLASH	PT C&C	CGK0U015	2012	1F1FX1E17C3	TX	TFC	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#	6K775	23	10-Jul-12	3	6246	\$18.38	\$68.66	TX	#	PA CHECKED FOR CODES NO CODES FOUND AT T	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AJ	12-Apr-12	14-May-12	PREMIER FORD SALES	#	6K775	23	10-Aug-12	3	6780	\$0.00	\$39.96	TX	#	MS PERFORM OBD SCAN HAS FAIL. CODES P0305	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AJ	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#	6K775	23	2-Aug-12	7	17060	\$0.00	\$41.39	TX	#	CK CHECK ENGINE LIGHT ON P0308. REPROGRAM	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AJ	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#	6K775	23	20-Aug-12	1	2681	\$10.74	\$50.79	TX	#	LA PERFORMED TSB 12 08 04. INSTALLED FT SH	CD	1228	PT C&C	
COP	ENGINE	CGSEF007	2012	1F1FW1E13C3	TX	TFC	AF	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#	6K775	23	30-Jul-12	1	3331	\$128.10	\$192.77	TX	#	KXEC TEST CODE P0308. CKD FOREMAN. CK AT T	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH4X007	2012	1F1FW1E16C3	TX	TFC	AF	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#	6K775	23	23-Jul-12	1	1569	\$64.05	\$176.81	TX	#	WI XTEST GROVE FELT MISS. CLEARED CODES RET	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	TX	TFC	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#	6K775	23	5-Jul-12	5	8102	\$311.37	\$385.02	TX	#	VT VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	TX	TFC	AF	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#	6K775	23	19-Jul-12	5	18222	\$311.37	\$389.96	TX	#	SD VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	TX	TFC	AF	11-Mar-12	17-Mar-12	NAK FORD LINCOLN, INC.	#	6K775	23	5-Jul-12	5	4768	\$63.05	\$165.59	TX	#	LA CK FOR MIL LIGHT ON. CK REMOVED CONVER	CD	1228	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C3	TX	TFC	AJ	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#	6K775	23	1-Aug-12	2	3773	\$377.94	\$434.24	TX	#	MS SELF TEST CODE P0430. OR LEFT BANK CATAL	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E11C3	TX	TFC	AF	15-Feb-12	24-Jul-12	NORRIS FORD	#	6K775	23	2-Aug-12	1	3472	\$0.00	\$45.85	TX	#	MD BE212 CHECKED FOR DTC'S REPROGRAMMED W	CD	1228	PT C&C	
TSB REFLASH	PT C&C	CE5C004	2012	1F1FW1E12C3	TX	TFC	AF	6-May-12	29-May-12	NAK FORD	#	6K775	23	6-Jul-12	2	2157	\$0.00	\$44.07	TX	#	CK TESTED AND REPROGRAMMED AS PER TSB 12	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	TX	TFC	AF	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#	6K775	23	6-Aug-12	3	7786	\$0.00	\$43.44	TX	#	OH performed 12 08 04 reprogrammed. Customer	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E13C3	TX	TFC	AF	30-Mar-12	15-May-12	SMIMONS ROCKWELL FORD OF FALLS	#	6K775	23	31-Jul-12	3	4678	\$0.00	\$41.25	TX	#	PA VERIFY CONCERN TESTED SYSTEM FOUND CODE	CD	1228	PT C&C	
TSB REFLASH	PT C&C	CG5K0012	2012	1F1FW1E16C3	TX	TFC	AF	23-Feb-12	3-Jul-12	MAC HACHS SOUTHWAY FORD	#	6K775	23	30-Jul-12	3	9848	\$10.74	\$54.07	TX	#	LA PERFORM EEC TESTS. PCM 120804. 015. D4	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	TX	TFC	AF	8-Jan-12	3-Jul-12	COCCIA FORD LINCOLN	#	6K775	23	3-Aug-12	2	1948	\$0.00	\$40.00	TX	#	PA TECH RD TESTED VEHIC OGRAM THE PCM. RET	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10C3	TX	TFC	AF	8-May-12	30-Apr-12	TRISTAR FORD	#	6K775	23	17-Jul-12	3	3130	\$10.74	\$52.55	TX	#	MS XPROGRAM PERFORMED TSB 12 0 4 UPD. CUSTOM	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10C3	TX	TFC	AF	7-Nov-11	30-Dec-11	JOHN RYAN FORD INC	#	6K775	23	30-Jul-12	5	6780	\$0.00	\$39.96	TX	#	LA VERIFY CONCERN CHECKED FOR MIL LIGHT ON S	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10C3	TX	TFC	AF	11-Nov-11	30-Dec-11	EARL FLOYD, INC.	#	6K775	23	16-Jul-12	7	11700	\$11.44	\$51.55	TX	#	PA VERIFIED THE CONCERN. CALIBRATION, CONC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10C3	TX	TFC	AF	7-Nov-11	30-Dec-11	FREEDOM FORD SALES, INC.	#	6K775	23	23-Jul-12	4	4790	\$11.44	\$49.79	TX	#	PA VERIFY CONCERN HOOKED UP IDS FOUND CODE	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1	1131	\$11.44	\$54.90	TX	#	PA CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CD	1228	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	TX	TFC	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	23	13-Jul-12	1										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1ETC2	T	F	F	A	T	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	E	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	NC	NC	CHECKED CONCERN DIAG RETRIEVED CODES C0	CHEK ENGINE LIGHT ON	#	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	E	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	NC	AB	VERIFY CONCERN DIAG. CO. TOGETHER AND PLU	CHEK ENGINE LIGHT ON	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	E	DIAG	11-Aug-12	4	1623	\$0.00	\$14.88	NC	MI	ROAD TEST VERIFY CODE. NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON	#	12	V58	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	E	DIAG	15-Aug-12	2	5983	\$0.00	\$43.21	NC	ND	5893 INTERMITTANT COMPUTER TEST P0308 RUN	CUST STATES THE SEEL	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	9-Jun-12	24-Jul-12	AL PACKER FORD LINCOLN	#	E	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	NC	FL	EEC TEST P0300 P0306 POWER BALANCE. C	CHEK ENGINE LIGHT ON	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	25-Jun-12		KEN COY FORD INC.	#	E	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	NC	AL	VERIFY CONCERN RUN EEC TEST P0300. POSSA	CK ENGINE LIGHT ON	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	E	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	NC	ON	VERIFY CONCERN SCAN CONCERN	CHEK AND REPORT SE	#	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0007	2012	1FTFW1ETC0	T	F	F	A	T	30-Jun-12	17-Jul-12	ASTRO FORD	#	E	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	NC	MS	PERFORMED QUICKTEST. HOTLINE CONTACT IN	CUSTOMER STATES VER	#	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1ETC0	T	F	F	A	T	10-Jul-12	7-Aug-12	AYALON FORD SALES 1996 LIMITED	#	E	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	NC	NL	HOKED UP IDS AND P01	CHEK FOR ENGINE LIGH	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC2	T	F	F	A	T	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	E	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	NC	TN	EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	6-Dec-11	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	E	NPF	26-Jul-12	8	2221	\$0.00	\$19.65	NC	KS	INOP EEC SYSTEM DIAGNOSIS. (DUCK TEST)	CHEK WHEN COOL EN	#	12	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1ETC0	T	F	F	A	T	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	E	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	NC	FL	ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUST STATES FEELS W	#	12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1ETC0	T	F	F	A	T	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	E	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	NC	SK	ROAD TEST AND FOUND HOT LINE CONTACT #	10A9 CHECK TRANSMISSI	#	12	V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB0006	2012	1FTFW1ETC0	T	F	F	A	T	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	E	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	NC	MI	3347 RUN QUICK TEST. ALREADY IN THE LATE	CK TRANSMISSION WHE	#	12	V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	E	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	NC	AB	EEC TEST KOEO CONT	CHEK FOR CELL LIGHT	#	12	V44	PT C&C
DIAG - MISFIRE	ENGINE	CHGL0021	2012	1FTFW1ETC0	T	F	F	A	T	5-Dec-11	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	E	5.00E-212	7-Aug-12	3	5440	\$10.04	\$59.04	NC	TX	HOK UP IDS AND TEST PCM. CODE P0303. REFER	CHEK ENGINE LIGHT O	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	13-Feb-12	15-May-12	WRAY FORD, INC.	#	E	5.00E-212	10-Aug-12	3	4474	\$10.74	\$55.83	NC	LA	SE212 12 REVIEWS TSB 12 0 4 FOR DTC P0300 INST	CUSTOMER STATES CHE	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	21-Mar-12	31-May-12	DOWNEY FORD LINCOLN	#	E	5.00E-212	7-Aug-12	3	953	\$14.83	\$45.33	NC	NB	EEC TEST COIT CODES P0308 AND P0306. REPR	CHEK ENGINE LIGHT O	#	12	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	A	T	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	E	5.00E-212	10-Aug-12	3	1249	\$0.00	\$46.14	NC	ON	RT CONFIRMED ENGINE LIGHT IS ON. SCANNED P	CHEK AND REPORT ON	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	E	5.00E-212	23-Jul-12	8	18563	\$311.37	\$396.12	NC	WV	KOED TEST CODES P0304 P0306 P0308 P0340 PER	CHEK ENGINE LIGHT S	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	9-Nov-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	E	5.00E-212	1-Aug-12	8	6348	\$292.89	\$388.86	NC	MI	RETRIEVED P0430. CK FOR CAC AIR DEFLECTOR.	CHEK ENGINE LIGHT O	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	E	5.00E-212	30-Jul-12	4	6511	\$310.67	\$396.77	NC	MS	RAN IDS CODE P0340 CATALYST BELOW THRESH	DRIVABILITY ANALYSI	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	28-Nov-11	19-Dec-11	BULLITTER FORD INC.	#	E	5.00E-212	23-Jul-12	8	3077	\$311.37	\$406.03	NC	TX	IDS TESTING. KOED P0301. REPLACED LAMP	CUST STS THE CK EN	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	E	5.00E-212	30-Jul-12	7	5889	\$331.37	\$397.16	NC	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	E	5.00E-212	11-Jul-12	7	2541	\$297.20	\$390.40	NC	NB	CHECKED FOR ENGINE LIGHT IS ON. HOOKED UP	CHEK WHY THE CHK E	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	15-Dec-11	24-Mar-12	AVALON FORD INC.	#	E	5.00E-212	1-Aug-12	8	7088	\$292.89	\$396.43	NC	VA	EEC TEST RETRIEVED FOR TRANS CONCERN. C	CK ENGINE LIGHT ON	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	E	5.00E-212	6-Aug-12	6	23988	\$310.67	\$401.39	NC	TX	VERIFY CONCERN. EEC DIAG. REPLACE LEFT CAT	2 OWNER STATES RE	#	12	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	3-Jan-12	21-Mar-12	GERMAN FORD	#	E	5.00E-212	6-Aug-12	5	6124	\$292.89	\$382.19	NC	OH	SELF TEST P0299 00 P0301. HAS NOISE IN LE	FTS TRANS LIGHT ON	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	13-Jan-12	10-Feb-12	BIOWASH FORD SALES LTD.	#	E	5.00E-212	13-Aug-12	6	1023	\$292.89	\$382.12	NC	AB	CONFIRMED CONCERN. COULD NOT REPRODU	CE CODES AND ADVISE	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	E	5.00E-212	13-Aug-12	7	17031	\$322.11	\$402.59	NC	IL	DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	12-Jan-12	26-Feb-12	MACLIN FORD SALES	#	E	5.00E-212	19-Aug-12	6	8541	\$311.37	\$434.86	NC	AB	EEC TEST PINPOINT TEST DTC P0300 P0308	INSTALL SOP CONVERT	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	13-Jan-12	10-Feb-12	HIX FORD SALES	#	E	5.00E-212	13-Aug-12	6	892	\$292.89	\$382.12	NC	IL	TEST DROVE. SCAN FOR CODES. PERFORM	DRIVABILITY	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	E	5.00E-212	13-Aug-12	7	10088	\$322.11	\$420.17	NC	IL	VERIFY MIL ON. P0430. FOLLOWED TSB 12 06	CHEK ENGINE LIGHT S	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	26-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	E	5.00E-212	13-Jul-12	5	4987	\$302.99	\$376.36	NC	TX	VERIFY CONCERN. ELLEDS. REPROGRAM PCM	CHEK ENGS LITE ON. R	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	30-Jan-12	16-Feb-12	AVALON FORD INC.	#	E	5.00E-212	13-Aug-12	6	2456	\$308.14	\$405.86	NC	NC	CONFIRMED CONCERN. COULD NOT REPRODU	CHEK ENGINE LIGHT O	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	30-Jan-12	16-Feb-12	EIDE FORD LINCOLN	#	E	5.00E-212	15-Jun-12	5	2166	\$311.37	\$397.79	NC	ND	3311 TSB 12 0 4 VERIFY/TIC/TIC CONVERTER	CUSTOMER STATES CHE	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	31-Jan-12	11-Jul-12	ULTIMATE FORD	#	E	5.00E-212	30-Jul-12	1	2420	\$311.37	\$381.89	NC	AR	REPAIR PER TSB 12 06 IN COOLER DEFLECTOR	DIAG ENGINE FOUND T	#	12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	1-Feb-12	10-Mar-12	DISCOVER FORD SALES LTD.	#	E	5.00E-212	13-Aug-12	6	7016	\$308.14	\$405.86	NC	NC	CONFIRMED CONCERN. COULD NOT REPRODU	CHEK ENGINE LIGHT O	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	E	5.00E-212	30-Jul-12	6	14827	\$308.14	\$410.32	NC	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHEK ENGINE LIGHT S	#	12	V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	3-Feb-12	30-Apr-12	JERRY FORD SALES LTD.	#	E	5.00E-212	7-Aug-12	4	3991	\$282.57	\$358.52	NC	AB	RR. RD. TEST TO VERIFY/ER D SENSORS. CLAR	CHEK ENGINE LAMP ON	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	23-Feb-12	23-Mar-12	ROD BAKER FORD SLS INC.	#	E	5.00E-212	29-Jul-12	6	8972	\$313.92	\$405.86	NC	IL	VERIFY MIL ON. P0430. FOLLOWED TSB 12 06	CHEK ENGINE LIGHT S	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	13-Feb-12	12-Mar-12	BYERLY FORD, INC.	#	E	5.00E-212	6-Aug-12	5	18475	\$311.37	\$399.67	NC	KY	WARR HOOK UP IDS TEST PCM CODE P0430 RUN	C'S CEL IS ON AND NO	#	12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	A	T	15-Feb-12	2-Apr-12	PHILPOTT FORD	#	E	5.00E-212	14-Aug-12	5	8463	\$311.37	\$401.99	NC	TX	VERIFY ENGINE LIGHT ON. LIGHT ON. CODE P043	CHEK ENGINE LIGHT S	#	12	V29	PT C&C
CATALYTIC CONVERTER																												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / FL	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCF	T8F	F	A	T	1K0V	TC3	AF	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E-212	1	1889	\$321.97	\$514.30	NC	IDS TEST P0438 CONVERTER ASSEMBLY MOUNT REPAIR	CUSTOMER STATES CHEV						
CATALYTIC CONVERTER	EXHAUST	CH88H021	2012	1FTFW1E14CX	T8F	F	A	T	1K0V	TC3	AJ	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E-212	1	3269	\$300.63	\$384.18	NC	TEST DRIVE IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AJ	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E-212	2	4988	\$308.75	\$400.05	NC	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E-212	1	1791	\$329.99	\$366.81	NC	VERIFIED COMPLAINT (PAIR REPLACED BANK 2)	DRIVABILITY						
CATALYTIC CONVERTER	EXHAUST	CGZ8T017	2012	1FTFW1E14CF	T8F	F	A	T	1K0V	TC3	AF	3-Jun-12		ZUMBROTA FORD	#	50E-212	1	22	\$820.44	\$882.28	NC	REMOVED Y PIPE FROM / STAMPED CORRECTLY	EXHAUST LEAK NOTICED						
CATALYTIC CONVERTER	EXHAUST	CH9D7007	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E-212	1	598	\$300.63	\$479.37	NC	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	CUSTOMER STATES CHECK						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	8-Jun-12		INTERSTATE FORD	#	50E-212	1	138	\$296.81	\$421.56	NC	TEST DROVE AND VERIFIED CONVERTER ASSY	SALES STATES SES ON						
CATALYTIC CONVERTER	EXHAUST	CHN8X006	2012	1FTFW1E15CF	T8F	F	A	T	1K0V	TC3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E-212	1	1426	\$308.49	\$480.87	NC	EEC TEST CODES P0300 (MONITOR RELATED POS)	CHECK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E-212	2	3666	\$322.11	\$417.14	NC	PERF EEC DAK, P0300 PERFORM TSB 12.6.4	CUSTOMER STATES CK ENGINE						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E-212	1	3620	\$311.37	\$414.19	NC	TSB 12.6.4 VERIFIED CK ENGINE LIGHT ON EEC TEST	WHILE ON VACATION CHANG						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E-212	2	3120	\$282.57	\$391.38	NC	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK EN						
CATALYTIC CONVERTER	EXHAUST	CH8C0007	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E-212	1	2265	\$293.69	\$369.00	NC	PERFORMED IDS DIAGNOSIS, CODE P0300 IN W	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	50E-212	1	417	\$300.63	\$373.39	NC	VERIFIED CONCERN, EEC TEST, RETRIEVED	PCN FOR CK ENGINE LIGHT						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AJ	21-Jun-12	19-Jul-12	KRRC AUTO COMPANY	#	50E-212	1	2672	\$292.99	\$382.25	NC	KOEO P0430 PER TEST HIF INSPECT WRING CK	CK ENGINE LIGHT IS						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E-212	1	2133	\$292.99	\$368.20	NC	IDS TEST P0300 PERFORM PER TEST HIF FOUND	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E-212	1	1239	\$292.99	\$381.72	NC	CHECK TO SEE IF CHECKTEST PASS	CK ENGINE LIGHT IS						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AJ	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E-212	2	1801	\$292.99	\$349.66	NC	VERIFIED CONCERN, EEC TEST, DTC P0430 PRE	CUSTOMER STATES SES						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AJ	19-Jul-12	28-Jul-12	RATHWAY LIMITED	#	50E-212	1	2922	\$303.51	\$364.14	NC	CHECK OUT AND NEED TO REPAIR PER TSB 12.6.4	ELECTRONIC DIAGNOSIS						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AJ	13-Jul-12	27-Jul-12	KRUEGEL, FORD	#	50E-212	1	1457	\$300.63	\$398.89	NC	VERIFY CONCERN FOUND, CODE AND RETEST	CK ENGINE LIGHT IS						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E-212	1	537	\$313.92	\$401.28	NC	CHECKED EEC CODE P0300 WAS PRESENT CLEAR	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	CH8C0004	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	23-Jul-12	11-Aug-12	JIMMY FORD, INC.	#	50E-212	1	2445	\$292.99	\$374.67	NC	PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES THA						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AJ	4-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	4156	\$308.11	\$405.57	NC	VERIFIED CONCERN PERFORMED TSB 12.6.4 REPE	CHECK AND ADVISE ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	9-Nov-11	18-Jan-12	WORLD FORD-PENSACOLA	#	RECAL	24	14785	\$301.33	\$398.07	NC	CHECKED FOR CODES, P0430, PERFORMED TSB	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	23-Jan-12	11-Mar-12	KEN COX FORD, INC.	#	6K775	24	3533	\$0.00	\$57.45	NC	RAN EEC TEST U4040, P0430 TEST DROVE AND M	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AJ	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	24	10860	\$130.39	\$55.44	NC	VERIFIED CUSTOMER, CODES, RETESTED 10 MILE	CK ENGINE LIGHT ON						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	24	5930	\$114.44	\$92.12	NC	FEELING HESITATION OR MISFIRE UP ACCEL	HARD ACCELERATION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AF	23-Nov-11	3-Jan-12	MALLOY FORD	#	6K775	24	9710	\$0.00	\$44.07	NC	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	CUSTOMER STATES THE						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	24	15782	\$133.66	\$97.10	NC	Scan test, PASS, PERFORM TSB 12.6.4, reprogram	CK check out engine light						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	4468	\$133.66	\$97.14	NC	VERIFY CONCERN, LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS A						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	23-Nov-11	1-Mar-12	WESTERN MOTOR COMPANY	#	6K775	24	15812	\$0.00	\$44.07	NC	HOOKED UP SCAN TEST CODES PER TSB	CUSTOMER STATES THE						
CATALYTIC CONVERTER	EXHAUST	CP2G002	2012	1FTFW1E16CF	T8F	F	A	T	1K0V	TC3	AF	26-Nov-11	14-Dec-11	ELL RIVER FORD, INC.	#	6K775	24	11799	\$114.44	\$44.28	NC	INSTALLED INTERCOOLER AIR DEFLECTOR AND	GENERAL						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A	T	1K0V	TC3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	7229	\$104.04	\$58.24	NC	TEST DROVE VEHICLE, "TESTED OK"	CUSTOMER REQUEST TH						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	A </tr																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TB	F	A	T	30-Jun-12	6-24-12	WINDSOR MOTORS 1975 LTD.	12	06	00E-2121	13-Jul-12	5	657	\$307.43	\$429.49	130	NA	AB	VERIFIED DEL ON. CHECKED FOR CODES P430 PR	CK ENGINE MECHANIC	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	TB	F	A	T	30-Jun-12	6-24-12	SLAN FORD LINCOLN, INC.	12	06	00E-2121	13-Jul-12	1	765	\$300.63	\$390.95	110	NA	TN	IRAN DIS KOGG TEST CODE PRESENT #10 CARRI	CK ENGINE LIGHT IS ON	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TB	F	A	T	26-Jun-12	31-Jul-12	LANGHAM FORD INC.	12	06	00E-2121	14-Aug-12	1	2188	\$308.75	\$438.13	110	NA	MA	SCAN PCM P0300 STORED CHECKED FOR DATA FO	CUSTOMER STATES CHE	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C0	TB	F	A	T	5-Jun-12	26-Jun-12	FESTIVAL FORD SALES (1983) LTD.	12	06	00E-2121	9-Aug-12	2	3188	\$410.00	\$596.95	230	NA	AB	WIDS TESTE FOR MIL ON [L]ACE LEFT SIDE CAT	CAME ON. SEE MARK	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFW1E11C0	TB	F	A	T	14-Jun-12	10-Aug-12	SIOUX FALLS FORD LINCOLN	12	06	00E-2121	9-Aug-12	1	820	\$292.99	\$418.13	110	NA	SD	CK FOR ON. VERIFY. PER. RETEST CK REE. T	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A	T	17-Nov-11	27-Jul-12	KANATA FORD SALES LTD.	12	06	00E-2121	14-Aug-12	1	1381	\$308.14	\$396.04	110	NA	ON	#K7C5, CC #12 TSB #12.4, DTC #P0300. D	CHECK ENGINE LIGHT #1	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	28-Mar-12	19-Apr-12	PARADISE FORD	12	06	00E-2121	22-Aug-12	5	6010	\$0.00	\$84.12	110	NA	FL	CK FOR DTC #P0306. PERFORM TSB12 6.4 DOE	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	19-Nov-11	1-Dec-11	PINEWOOD FORD LIMITED	12	06	00E-2121	14-Aug-12	9	10180	\$14.63	\$76.44	130	NA	ON	ROAD TEST. RETRIEVE DTC PASS CODES. FOLLO	REPAIR FOR CHECK ENG	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	12-Mar-12	21-Apr-12	AUTOMAX FORD	12	06	00E-2121	20-Aug-12	1	15323	\$10.74	\$56.39	110	NA	TX	VERIFY EEC TEST P0300 [0804A	CUSTOMER STATES THE	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E14C0	TB	F	A	T	10-Nov-11	3-Aug-12	COWLES PARKWAY FORD, INC.	12	06	00E-2121	20-Aug-12	1	1866	\$0.00	\$62.45	110	NA	VA	REBURNED PCM PER TSB 12 6.4	DEFUL	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E13C0	TB	F	A <td T	22-May-12	9-Aug-12	NATCHITOCHES FORD LINCOLN	12	06	00E-2121	20-Aug-12	1	2578	\$0.00	\$40.77	110	NA	LA	CK FOR RUNS ROUGH ON ACCEL. RAN DIAG AND	CS ENGINE RUNS ROUGH	A	460	V29	PT & C	
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	11-Nov-11	14-Jul-12	COUGHLIN FORD OF CIRCLEVILLE	12	06	00E-2121	20-Aug-12	2	5073	\$0.00	\$40.17	110	NA	OH	IRAN EEC TEST NO CODES NO MISFIRE IN MODE	CS VEHICLE SEEMS TO	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E13C0	TB	F	A	T	27-Feb-12	12-Apr-12	SUNBURY MOTOR COMPANY	12	06	00E-2121	31-Jul-12	4	2088	\$10.74	\$45.90	110	NA	PA	CK FOR CODES P0300 P0304 P0306 MISFIRE	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	28-Mar-12	20-Aug-12	BOB MOORE FORD	12	06	00E-2121	21-Aug-12	1	108	\$64.05	\$107.78	110	NA	OK	VERIFIED COMPLAINT. PERFORMED IDS DIAG	RECE. AFTER REPAIRING LINE	A	460	V29	PT & C
COP	ENGINE	NA	2012	1FFW1E11C0	TB	F	A	T	16-May-12	10-Aug-12	SOUTH FORD	12	06	00E-2121	24-Aug-12	1	1575	\$68.63	\$120.63	110	NA	GA	KXIDS DIAG CODE P0306. PERFORM WORK BASILAN	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
ENGINE	NA	2012	1FFW1E11C0	TB	F	A	T	8-Jun-12	20-Jun-12	VISION FORD	12	06	00E-2121	16-Aug-12	2	1451	\$68.98	\$172.26	110	NA	NY	VERIFY DIAGNOSTIC P0304. PID MONITOR. CVL	BLANK. CUSTOMER STATES SES	A	460	V29	PT & C	
SPARK PLUGS	ENGINE	CHRW004	2012	1FFW1E11C0	TB	F	A	T	29-Jun-12	29-Jun-12	BOGGS FORD LINCOLN	12	06	00E-2121	1-Aug-12	-3	52	\$37.00	\$104.59	110	NA	TX	VERIFY CONCERN. CRANK NO START. CONDITIO	CRANKS NO STARTS	A	460	V44	PT & C
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFW1E11C0	TB	F	A	T	19-Jan-12	4-Mar-12	RICH FORD SALES, INC.	12	06	00E-2121	4-Aug-12	6	4362	\$384.73	\$1,123.49	110	NA	NM	CK 105635828 REQUEST M/TW PRESSURE TEST	PASS CK ENGINE LIGHT STILL	A	460	V29	PT & C
DIAG - MISFIRE	ENGINE	CHTB0008	2012	1FFW1E11C0	TB	F	A	T	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD.	12	06	00E-2121	20-Aug-12	4	5877	\$0.00	\$83.29	130	NA	ON	PERFORM IDS TEST MEMORY CODE PRESENT. CH	CK FOR ON ACCEL. C	A	460	V29	PT & C
DIAG - MISFIRE	ENGINE	CHKM0013	2012	1FFW1E11C0	TB	F	A	T	23-May-12	13-Jun-12	M GM FORD LINCOLN SALES LTD.	12	06	00E-2121	13-Jul-12	1	7897	\$207.62	\$222.07	110	NA	AB	VERIFIED CUSTOMER CONCERN. DTC P0300	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHVL010	2012	1FFW1E11C0	TB	F	A	T	29-Jul-12	18-Aug-12	AL PACKER FORD WEST	12	06	00E-2121	22-Aug-12	1	429	\$339.29	\$450.60	110	NA	FL	CK FOR ENGINE LIGHT ON. [BANK 2] CAT CONVERT	CUSTOMER STATES CHECK EN	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A	T	14-Jun-12	14-Jul-12	STOLTZ FORD OF ST. MARYS	12	06	00E-2121	23-Aug-12	2	1784	\$292.99	\$331.40	110	NA	PA	VERIFIED CUSTOMER CONCERN. PERFORMED	CUSTOMER STATES SES	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A	T	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	12	06	00E-2121	14-Aug-12	2	232	\$300.63	\$455.59	110	NA	CA	VERIFIED CUSTOMER CONCERN. PERFORMED	CUSTOMER STATES CHE	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A	T	29-Jul-12	31-Jul-12	SUZANNE RAY FORD, INC.	12	06	00E-2121	22-Aug-12	1	2275	\$282.57	\$380.72	130	NA	OK	CONFIRMED CONCERN. DTC P0300 FOUND	CUSTOMER STATES THAT	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11C0	TB	F	A	T	24-May-12	25-Jul-12	BARILE FORD INC.	12	06	00E-2121	22-Aug-12	1	2101	\$322.11	\$408.94	110	NA	IN	CODE UP PCM FOUND THAT CODE P0430 FOUND	CUSTOMER STATES THAT	A	460	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A <td T	13-Jul-12	13-Jul-12	DRAYTON VALLEY FORD SALES LTD.	12	06	00E-2121	31-Jul-12	1	3341	\$308.14	\$440.47	130	NA	AB	INSPECTED AND DID PIN POINT TESTS. PULLED C	CHECK ENGINE LIGHT IS ON	A	460	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C0	TB	F	A	T	24-Jul-12	7-Aug-12	SPRINT FORD INC.	12	06	00E-2121	16-Aug-12	1	852	\$300.63	\$394.85	110	NA	MI	PERFORMED KEO SELF TEST. FOUND CODE P043	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
DIAG - MISFIRE	ENGINE	CHPDM008	2012	1FFW1E11C0	TB	F	A	T	19-Jun-12	15-Jul-12	BOSTON FORD INC.	12	06	00E-2121	15-Aug-12	1	544	\$292.99	\$392.99	110	NA	AB	VERIFIED CUSTOMER CONCERN. PERFORMED	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
DIAG - P0430	EXHAUST	CHPDM008	2012	1FFW1E11C0	TB	F	A	T	25-Jul-12	25-Jul-12	BARILE FORD, INC.	12	06	00E-2121	16-Aug-12	1	1995	\$0.00	\$103.20	110	NA	IN	FOUND THAT CODE P0300 FOUND. HOTLINE IDI	CUSTOMER STATES THAT	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	19-Dec-11	14-Mar-12	MORRIS' BUFFALO FORD	12	06	00E-2121	24-Aug-12	6	12771	\$10.74	\$59.79	110	NA	MN	INSTALLED CHARGE AIR COOLER SHIELD. TSB	CUSTOMER STATES THE EN	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A <td T	13-Jul-12	13-Jul-12	COFFEE CUP FORD LTD.	12	06	00E-2121	27-Aug-12	1	4102	\$0.00	\$52.07	110	NA	PA	TECH #P415.2012.008. PERFORMED TSB 12 6.4	CHECK ENGINE LIGHT ON	A	460	V29	PT & C	
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	23-Jul-12	6-Feb-12	LITCHFIELD FORD	12	06	00E-2121	27-Aug-12	7	14280	\$0.00	\$48.52	110	NA	CT	TEST DRIVE. VERIFY CODE STORED IN NEMO.	CUSTOMER STATES INT	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E14C0	TB	F	A	T	22-Feb-12	28-Mar-12	BILL CURRIE FORD	12	06	00E-2121	23-Aug-12	5	6239	\$0.00	\$74.03	110	NA	FL	EEC TEST P0300. CK RE TEST.	ENGINE. CUSTOMER RE	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E14C0	TB	F	A	T	28-Mar-12	28-Mar-12	BOB MOORE FORD	12	06	00E-2121	21-Aug-12	1	1114	\$11.44	\$44.44	110	NA	OK	VERIFIED CUSTOMER CONCERN. PERFORMED	CUSTOMER STATES THAT	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E14C0	TB	F	A	T	28-Mar-12	28-Mar-12	TERRY ORTINSKY RAY FORD SALE	12	06	00E-2121	17-Jul-12	2	5615	\$0.00	\$51.67	130	NA	SK	PULLED CODES P0304 P0306 P0308. MISS F	REPAIR THE CELL IS ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E13C0	TB	F	A	T	26-Apr-12	27-Jun-12	SOMA AUTOMOBILE INC.	12	06	00E-2121	4-Jul-12	1	957	\$0.00	\$34.56	110	NA	OK	VERIFIED CONCERN. PERFORMED TSB 12 6.4	CHECK ENGINE LIGHT IS ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	23-May-12	23-May-12	BOB MOORE FORD	12	06	00E-2121	20-Aug-12	1	820	\$0.00	\$43.00	110	NA	PA	PERFORMED TSB 12 6.4 FOR CODE P0300	CUSTOMER STATES THAT	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E10C0	TB	F	A	T	26-Mar-12	28-Jul-12	PARKS FORD LINE OF GAINESVILLE	12	06	00E-2121	25-Aug-12	1	1131	\$0.00	\$51.51	110	NA	FL	DIAG CHECK ENGINE LIGHT ON. PULL CODES WITH	CS CK ENGINE LIGHT ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E13C0	TB	F	A	T	16-May-12	29-Jun-12	WINNER FORD	12	06	00E-2121	27-Aug-12	2	2878	\$0.00	\$49.63	110	NA	NJ	CK FOR ENG LIGHT ON P0300 P0305 P7SB12 6.4	CUSTOMER REQUEST C	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E13C0	TB	F	A	T	11-May-12	9-Jul-12	DISCOVER FORD SALES LTD.	12	06	00E-2121	24-Aug-12	-1	1839	\$13.69	\$122.92	110	NA	SK	Reas and returned misfire. TSB 12 6.4	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012	1FFW1E11C0	TB	F	A	T	2-Mar-12	26-Apr-12	HUMBER MOTORS LIMITED	12	06	00E-2121	7-Aug-12	4	11819	\$0.00	\$45.71	130	NA	NL	VERIFIED CHECK ENGINE LIGHT ON. SCAN FOR	CHECK ENGINE LIGHT ON	A	460	V29	PT & C
TSB REFRESH	PT & C	NA	2012																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	VIN	CHUCLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PNR NUMBER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	6-Jun-12	MC LAUGHLIN MOTORS, INC.	#	6K775	28-Aug-12	3	3990	\$0.00	\$401.31	GA	OK	REPROGRAM PCN PER TSB	CUSTOMER NOTED NO VIB	#	9303	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	28-Jan-12	PASO ROBLES FORD LINCOLN	#	6K775	30-Jul-12	5	7040	\$2.80	\$52.35	CA	OK	VERIFY CONCERN CHECK LIGHT ON PERFORM MIL ON AND VEHICLE HESITATES WHEN WET AT	CUSTOMER STATES VERIFIED	#	9303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	9-Feb-12	KELTIC MOTORS (1978) LIMITED	#	6K775	23-Aug-12	3	5701	\$14.83	\$50.47	NS	OK	MIL ON AND VEHICLE HESITATES WHEN WET AT	CUSTOMER STATES VERIFIED	#	9303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	16-Mar-12	DICK EDWARDS AUTO PLAZA	#	6K775	27-Aug-12	-1	4467	\$0.00	\$406.46	VA	OK	VERIFIED COMPLAINT [D]E	GENERAL REPAIR	#	9303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	12-Mar-12	BOECKMAN FORD, INC.	#	6K775	28-Aug-12	6	4887	\$0.00	\$438.08	VA	OK	VERIFIED CUST CONCERN THIS TIME.	CHECK AND ADVISE CUS	#	9303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	3-May-12	CAM CLARK FORD SALES LTD.	#	6K775	17-Aug-12	2	3319	\$14.83	\$74.33	NS	OK	UPDATE PCM AS PER RECALL 12.4 INSTALL SHER	REPAIR FOR CAUSE OF	#	9303	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	22-May-12	WOOD MOTORS FORD	#	6K775	22-Aug-12	1	6090	\$0.00	\$384.13	VA	OK	REPROGRAMMED AS PER TSB OK	DRIVEABILITY CONCERN	#	9303	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	30-Apr-12	APPLE FORD OF SHAKOPEE	#	6K775	17-Aug-12	4	6713	\$10.74	\$62.43	VA	OK	SELF TEST PCM DTCs P0300 P0306 P0308 UPDAT	CUSTOMER WAS TOWING	#	9303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	10-Jun-12	440 FORD LINCOLN	#	6K775	28-Aug-12	1	658	\$67.70	\$125.23	VA	OK	VERIFY CONCERN PERIOD TEST REPAIRER	AGREEMENT DE CONDUIT	#	9303	V52	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#	12029	22-Aug-12	2	3702	\$61.70	\$120.37	VA	OK	WFAIRE TEST ETC CODE P0301, VERIFIED ET MISFIR	LUMIERE CHECK ENGINE	#	9303	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	12-Jan-12	3-Apr-12	BATES FORD	#	12029	28-Aug-12	5	21428	\$58.88	\$126.57	VA	OK	VERIFY CONCERN CUSTOMER, TESTER ON IDS	CUSTOMER STATES ENG	#	9303	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	10-Nov-11	15-Dec-11	LES GALENIERS FORD INC.	#	12029	28-Aug-12	9	7476	\$76.33	\$227.01	VA	OK	TEST EECN PIMPONT TEST	CHECK ENGINE ALLUME	#	9303	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	21-Dec-11	30-Jan-12	LASCO FORD, INC.	#	12029	21-Aug-12	7	3964	\$69.62	\$172.25	VA	OK	VERIFY CONCERN, FORD CONTACTED FORD P	CUSTOMER STATES CH	#	9303	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	6-Feb-12	13-Jun-12	GRANDE TRUCK CENTER	#	12029	17-Aug-12	3	6710	\$58.88	\$130.90	VA	OK	INSPECTED, FOUND ENGINE HESITATES ON ACCE	REPAIR ENGINE LIGHT	#	9303	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	30-Jan-12	13-Feb-12	ARCHIE COCHRAN MOTORS, INC.	#	12029	22-Aug-12	7	7983	\$58.88	\$225.68	VA	OK	TEST DRIVE RAN SELF TVAL CODE P0A28 FOR C	CUSTOMER STATES ENG	#	9303	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	15-Oct-11	10-May-12	BANKSTON FORD OF FORT WORTH	#	12029	22-Aug-12	4	5950	\$64.05	\$167.89	VA	OK	VERIFY CONCERN, PERJME	CUSTOMER STATES VER	#	9303	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	25-Oct-11	20-Feb-12	GRIFFIN FORD SALES, INC.	#	12405	22-Aug-12	7	16528	\$11.44	\$144.58	VA	OK	SELF TEST PCM PASS ROAD TEST, MISS AT HIGH	CUSTOMER STATES TRM	#	9303	V52	PT C&C
DIAG - MISFIRE	ENGINE	CH28008	2012	1F1FW1E1T6C1	2	F	B	A	T	12	29-Jun-12	4-Aug-12	DEORIAN AUTO CENTER INC.	#	DIAG	14-Aug-12	1	1247	\$0.00	\$44.74	VA	OK	TEST TEST CODES P0300 P0306 P0308 TEST DRIVE	CHECK ENGINE LIGHT	#	9303	V29	PT C&C
DIAG - MISFIRE	ENGINE	CH28M014	2012	1F1FW1E1T6C1	2	F	B	A	T	12	16-Jul-12	10-Aug-12	MCALPINE FORD LINCOLN SALES LTD	#	6K775	28-Aug-12	1	3385	\$0.00	\$109.20	VA	OK	RD TST COULD NOT DUPL-	ELECTRICAL CK VEHICLE	#	9303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	#	12029	28-Aug-12	6	7154	\$497.19	\$959.21	VA	OK	VERIFY CONCERN SELF TEST NO CODES MODE	ENGINE SKIP, SEE PERI	#	9303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	17-Jul-12	30-Aug-12	JOE DAVIS FORD OF TULSA	#	6K775	28-Aug-12	4	2867	\$292.99	\$450.47	VA	OK	KOEO P1111 KOEO P1601 TEST, MONITOR	CUSTOMER STATE STRA	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHJUC001	2012	1F1FW1E1T6C1	2	F	B	A	T	12	10-Jun-12	30-Jul-12	GILMORE FORD	#	5.00E+212	22-Aug-12	1	2430	\$292.99	\$437.84	VA	OK	VERIFY CONCERN CODES P0430 PULLED PIDA 0	CUSTOMER STATES THE	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	23-Feb-12	19-Mar-12	AUTOMOBILES PERRON	#	5.00E+212	21-Aug-12	6	20778	\$318.45	\$435.78	VA	OK	CHECK CODE P0430 VERIFIER SUR OASIS ET TSB	ICONE CHECK ENGINE	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	25-Oct-11	19-Mar-12	VALLI FORD SALES, INC.	#	5.00E+212	28-Aug-12	5	15089	\$311.37	\$400.65	VA	OK	CHECKED PCM DTC P0430 RAN OASIS REPAIRED	THE CHECK ENGINE LI	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	16-Nov-11	5-Dec-11	WEST FORD LITEE	#	5.00E+212	6-Jul-12	8	7410	\$308.11	\$397.64	VA	OK	VERIFY CODE P0430, CONSULT OASIS, TSB	LUMIERE CHECK ENGINE	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHQ65002	2012	1F1FW1E1T6C1	2	F	B	A	T	12	19-Jun-12	2-Aug-12	DUPONT FORD, INC.	#	5.00E+212	17-Aug-12	1	4449	\$354.10	\$475.92	VA	OK	SELF TEST DTC P0430 CK SMSLS AND TSB8 NONE	CUSTOMER STATES CEN	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	15-Aug-12	1-Aug-12	TOMMY VAUGHAN MOTORS, INC.	#	5.00E+212	24-Aug-12	1	498	\$292.99	\$450.47	VA	OK	VERIFY CONCERN, FORD CONTACTED FORD P	CUSTOMER STATES CH	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	13-Jan-12	1-Aug-12	CENTURY FORD OF MT AIRY, INC.	#	5.00E+212	24-Aug-12	1	2007	\$292.99	\$425.47	VA	OK	TESTED AND FOUND THIS TIME.	CHECK ENGINE LIGHT	#	9303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	9-Jul-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#	5.00E+212	29-Aug-12	6	8406	\$307.82	\$420.79	VA	OK	COMPLETED TSB, INSTALS THE VEHICLE'S COMPA	PER TSB 12.4.4 INST	#	9303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	13-Jul-12	7-Jul-12	PARKWAY FORD OF TULSA	#	5.00E+212	28-Aug-12	4	2867	\$292.99	\$450.47	VA	OK	VERIFY CONCERN, FORD CONTACTED FORD P	CUSTOMER STATES CH	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	11-Nov-11	27-Dec-11	PURCHASE FORD	#	6K775	27-Aug-12	1	2248	\$11.44	\$49.38	VA	OK	VERIFY THAT CHECK ENGINE LIGHT WAS ON C	CUSTOMER STATES AT	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	9-Feb-12	20-Jun-12	AVALON FORD SALES 1996 LIMITED	#	6K775	27-Aug-12	3	8674	\$0.00	\$49.38	VA	OK	CHECKED FOR FAULT CODES, ONLY NECESSARY T	CD CHECK REPORT FOR	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	17-Jul-12	17-Jul-12	AVON FORD SALES	#	6K775	27-Aug-12	3	8674	\$10.74	\$49.38	VA	OK	INSPECTED AND REPROGRAMMED THE	Customer Status at	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#	6K775	22-Aug-12	2	3702	\$133.66	\$272.32	VA	OK	VERIFY ET FAIRE TEST CODE P0301 INSTALLER	LUMIERE DE MOTEUR ES	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	9-Feb-12	24-Mar-12	LUTHER FAMILY FORD	#	6K775	8-Aug-12	5	4843	\$11.44	\$58.31	VA	OK	CHECKED USING IDS CODE P2090A	PERFORM CHECK ENGIN	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	22-Feb-12	7-Aug-12	JOE DAVIS FORD OF TULSA	#	6K775	28-Aug-12	4	2867	\$292.99	\$450.47	VA	OK	VERIFY CONCERN, FORD CONTACTED FORD P	CUSTOMER STATES CH	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	22-Feb-12	7-Aug-12	MALLOY FORD	#	6K775	28-Aug-12	1	3015	\$10.74	\$55.01	VA	OK	CK ENGINE LAMP ON CODE P0300 P0304 P0305	POSTER STATES THE	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	17-Jan-12	15-Feb-12	SATCHER MOTOR COMPANY	#	6K775	28-Aug-12	7	2618	\$0.00	\$42.88	VA	OK	ROAD TEST, VERIFIED CONCERN CHECK DTCs, A	AFTER SLOWING DOWN	#	9303	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	7-Feb-12	30-Aug-12	TOMMY VAUGHAN MOTORS, INC.	#	6K775	28-Aug-12	4	498	\$292.99	\$450.47	VA	OK	VERIFY CONCERN, FORD CONTACTED FORD P	CUSTOMER STATES CH	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	16-May-12	20-Jun-12	BOB BELL FORD	#	6K775	27-Aug-12	2	2343	\$0.00	\$48.00	VA	OK	TEST TEST P0303,0305,0306,0316, PINPOINT	TEST CHECK ENGINE LI	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	2-May-12	26-Jun-12	MOTOR MILL FORD	#	6K775	27-Aug-12	2	4882	\$11.44	\$58.31	VA	OK	PERFORMED TSB 12.04.4 INSTALLED CAC BELT	CUSTOMER STATES WHI	#	9303	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	18-Jul-12	4-Jun-12	FACOR MOTOR EAST	#	6K775	27-Aug-12	3	4259	\$11.44	\$49.38	VA	OK	ROAD TEST, VERIFY CONCERN FOR A FEW DAY	CUSTOMER STATES THE	#	9303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C1	2	F	B	A	T	12	20-Apr-12	28-Jun-12	KEY SCALES FORD, INC.	#	6K775													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CLANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	JOB	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	17	MARK THOMAS FORD INC.	2	PT	6K775	23	7	4380	\$10.74	\$53.58	NA	OH	#	DIAG TEST: P0300 P0305 P0306 CYL BAL TEST, NO CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	RAPIDS FORD LINCOLN, LLC	2	PT	6K775	23	7	11422	\$0.00	\$45.19	NA	WI	#	TECH REP PROGRAMMED PCM AS PER TSB 12.6.4	CUSTOMER STATES THAT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	MLK RIVER FARM SUPPLY LTD	2	PT	6K775	23	7	12636	\$14.83	\$89.32	NA	AB	#	CHECK ENGINE LIGHT IS ON	CHECK ENGINE LIGHT IS ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	MIKE FITZPATRICK FORD, INC.	2	PT	6K775	23	7	3866	\$11.51	\$57.12	NA	GA	#	INSTALLED DEFLECTOR PLATE REPROGRAM PCM	EXCESS FUEL CONSUMPTION			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	POMPAHO FORD LINCOLN, INC.	2	PT	6K775	23	7	4056	\$0.00	\$55.81	NA	FL	#	VERIFY CONCERN EEC T804A 5	E29 CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	BROADWAY FORD, INC.	2	PT	6K775	23	7	7778	\$0.00	\$48.53	NA	IN	#	VERIFY CONCERN EEC T804A 5	CHECK ENGINE LIGHT IS ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	YANKEE FORD SALES	2	PT	6K775	23	7	12802	\$0.00	\$44.29	NA	NE	#	ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON	CUSTOMER REPORTS IT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	JONES FORD, INC.	2	PT	6K775	23	7	12509	\$10.74	\$54.38	NA	IN	#	CHECK OUT RUN EEC TEST P0304 CHECK OASIS	CUSTOMER STATES VEH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	AVANTAGE FORD INC.	2	PT	6K775	23	7	4265	\$14.83	\$63.19	NA	SC	#	ON 10ER 2008A4 COND CTURE SELON BT 12.6.4	CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	HOLT MOTORS, INC.	2	PT	6K775	23	7	14248	\$11.44	\$54.14	NA	MN	#	VERIFY CUSTOMER CONCERN CHECK OASIS FOR	CUSTOMER STATES UNCL			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	BECK FORD LINCOLN	2	PT	6K775	23	7	7104	\$12.95	\$53.86	NA	FL	#	VERIFY CONCERN REPAIR PER TSB 12.6.4	CUSTOMER STATES WHI			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	REGAL MOTORS, LTD.	2	PT	6K775	23	7	1299	\$0.00	\$46.16	NA	SC	#	VERIFY CONCERN PERFORMED TSB 12.6.4	CHECK ENGINE LIGHTS ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	AUTOFAIR FORD LP	2	PT	6K775	23	7	11016	\$10.34	\$56.81	NA	IN	#	CHECK ENGINE LIGHT ON EEC TEST PULLED CHECK	SERVICE ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	JACKY JONES FORD OF HAVESVILLE	2	PT	6K775	23	7	4152	\$10.74	\$49.18	NA	IN	#	RAN EEC TEST CK PCM PROGRAM NO LATER CAL	CUSTOMER STATES HAS HAP			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	RIDENOUR MOTORS, LLC	2	PT	RECAL	21	1	7534	\$0.00	\$37.94	NA	OH	#	VERIFY CONCERN HESITATION REPROGRAM THE	CUSTOMER STATES CHECK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	MARSHALL FORD SALES, INC.	2	PT	12029	0	1	24901	\$58.88	\$79.73	NA	MO	#	3RD GEAR WITH CUSTOMER AND MONITORED AND RA	VEHICLE ENG. MISS			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	JOHN BLEAKLEY FORD INC	2	PT	12029	0	1	415	\$63.09	\$152.88	NA	GA	#	VERIFY CONCERN RETWROD P0304 PPT SWI	CK ENGINE LIGHT ON AN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	TAYLOR FORD SALES LTD	2	PT	12029	0	1	227	\$68.99	\$392.76	NA	NB	#	OK PERFORM A PCM KOEISE SUPPRESSOR TO	CHECK FOR VEHICLE RUN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	DICKENS AUTOMOBILES LITE	2	PT	12029	0	1	676	\$112.41	\$231.15	NA	GA	#	PLUANTIC CONFRMER CONCERN CYLINDERS #1 & 4	TEMONOCH ENGINE #4			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	COURTESY MOTORS, INC.	2	PT	12029	0	1	3516	\$5.17	\$35.35	NA	MS	#	VERIFY CONCERN MISFIRE ON #6 CYLINDER UN	CS CHECK ENGINE CHENI			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	BRENGEN FORD, INC.	2	PT	97593	3	1	73	\$288.88	\$709.07	NA	WI	#	code p0205 will have to remove intake to gain access	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	OFFERT'S INC.	2	PT	12029	0	1	3632	\$0.00	\$69.20	NA	ON	#	SCAN FOR CODES P0304 P0306 P01 POINT TEST	INT STUMBLE & MISFIRE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	BRUCE WALTERS FORD SALES, INC.	2	PT	500E212	2	1	2434	\$282.99	\$423.11	NA	IN	#	CHECK ENGINE LIGHT ONR CODES ONLY P0430 H	CK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	JARRETT SCOTT FORD INC.	2	PT	500E212	2	1	12378	\$430.59	\$818.31	NA	IN	#	EEC TEST P0305 P0308 AND P0430 PER TSB 12.06	CUSTOMER STATES THA			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	KEFFERT'S INC.	2	PT	500E212	2	1	11101	\$311.37	\$597.36	NA	IN	#	RAN EEC TEST CK FOR CODES FOUND CODE P030	CUSTOMER STATES CK			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	SAMES MOTOR COMPANY, INC.	2	PT	500E212	2	1	2840	\$311.37	\$400.65	NA	IN	#	DIAG. ENGINE LIGHT ON RETRIEVED DTC P04	P029 CS SERVICE ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	SPRUE DYKES FORD LINCOLN	2	PT	500E212	2	1	15880	\$311.37	\$392.14	NA	IN	#	RUN SELF TEST PULL DTC P0430 REFORM TSB	13 CUSTOMER STATES THA			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	ANDERSON MOTOR COMPANY	2	PT	500E212	2	1	6292	\$292.99	\$390.55	NA	IN	#	PERFORMED EEC TEST P0304 P0308	CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	SHANAHAN FORD LINCOLN SALES	2	PT	500E212	2	1	6525	\$284.51	\$385.11	NA	IN	#	DIAG. ENGINE LIGHT ON RETRIEVED DTC P04	P029 CS SERVICE ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	WHELEYS MOTORS INC.	2	PT	500E212	2	1	5378	\$392.99	\$374.13	NA	IN	#	MIL NOT ON NOW DTC P0430 CHECK CATALYST	RUN CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	LEO HAYTES FORD INC.	2	PT	500E212	2	1	4074	\$133.92	\$247.14	NA	IN	#	FAULTY CONVERTER CONCERN CUSTOMER	STATES THAT CUSTOMER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	DELEHANTY FORD	2	PT	500E212	2	1	24270	\$300.63	\$391.48	NA	IN	#	SCANNED FOR CODES FOUND P0430, PERFORME	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	ELDER FORD OF TAMPA	2	PT	500E212	2	1	5507	\$334.92	\$429.75	NA	IN	#	VERIFY CONCERN PERFORMED TSB 12.6.4 REMOVE	CHECK ENGINE LIGHT IS			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	WINTER FORD SALES LTD.	2	PT	500E212	2	1	446	\$298.14	\$417.62	NA	IN	#	VERIFY CONCERN CHECK FOR LACKED	CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	HIGHWAY FORD	2	PT	500E212	2	1	12499	\$312.07	\$385.70	NA	IN	#	CODE P0430, BUNK DTC PER TSB 12.06.04	CHECK ENGINE LIGHT IS			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	SAYBROOK FORD, INC.	2	PT	500E212	2	1	6389	\$311.37	\$405.11	NA	IN	#	VERIFY CONCERN DIAGNOSTIC DEFLECTOR AND	INSPECT FOR VEHICLE LA			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	ANDERSON MOTOR COMPANY	2	PT	500E212	2	1	6811	\$311.37	\$390.55	NA	IN	#	PERFORMED ENGINE DIAG. CODES P0308	CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	DESMUELLES AUTOMOBILE INC.	2	PT	500E212	2	1	13181	\$293.19	\$365.55	NA	IN	#	VERIFY MIL ON INSTALLER DIS. FAULT QUICK	TEST TEMPOCH ENGINE #4			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	TAYLOR FORD SALES LTD	2	PT	500E212	2	1	4451	\$311.37	\$391.36	NA	IN	#	VERIFY CONCERN, DISC SETUP RAN ENGINE	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	STERLING FORD LINCOLN	2	PT	500E212	2	1	10074	\$448.09	\$442.54	NA	IN	#	VERIFY CUSTOMER CONCERN, FOLLOU TSB	12.6.4 CUSTOMER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	HARRIS FORD	2	PT	500E212	2	1	21072	\$300.63	\$373.08	NA	IN	#	CHECK ENGINE LIGHT ON DIS SHOWS P0430	RUN CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	DRUMIN AUTOMOBILES LITE	2	PT	500E212	2	1	6762	\$289.98	\$440.18	NA	IN	#	PLUANTIC CONFRMER, SORTIR LES CODES ET	VERIF TEMONOCH ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	LUMBERPORT FORD LINCOLN	2	PT	500E212	2	1	2331	\$292.99	\$422.42	NA	IN	#	ROS TEST P0430, PPT HFI P0430 ONLY, HFS	CK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	MOTOR INN OF ALGONA, INC.	2	PT	500E212	2	1	8511	\$311.37	\$383.62	NA	IN	#	DROP SMOK PLATE R&R CAT CONVERTOR IN	REF DRIVABILITY, CHECK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8F	F	4	T	17	17	17	DELEHANTY FORD	2	PT	500E212													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM	CL	CC	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C7	TX	F	14W	TIC3	AF	23-Nov-11	15-Jun-12	AUTOWAY FORD AND LINCOLN	59	FD	6K775	25	20-Aug-12	3	6497	\$135	\$59	1	NA	CK ENGINE LIGHT EEC TEST DTC P0300 PRESENT ADD ON FROM DRIVING ON		TX	0303	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C7	TX	F	14W	TIC3	AF	7-Nov-11	7-Jan-12	RED MCCOMB'S FORD	59	FD	6K775	25	27-Aug-12	8	1419	\$0	\$45	36	TX	PCM UPDATE BASK0R0778_C042_REFLASH PCU		TX	0303	V52	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C7	TX	F	14W	TIC3	AF	20-Jan-12	7-Feb-12	MCCAFFERTY FORD OF MECHANISBURG	59	FD	6K775	25	23-Aug-12	7	570	\$0	\$41	24	TX	TSB 12 6 4 REPROGRAMMED PCM WAITING ON CHA		TX	0303	V52	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C7	TX	F	14W	TIC3	AF	17-Mar-12	17-Apr-12	SHERWOOD FORD	59	FD	6K775	25	18-Jul-12	4	4289	\$14.63	\$41.24	13	TX	VEEC TEST (PASS), CHECK OASIS AND ORDER IN		TX	0303	V52	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C7	TX	F	14W	TIC3	AF	5-Dec-11	16-Feb-12	HENSON FORD, INC	59	FD	6K775	25	30-Aug-12	7	9673	\$11.44	\$53.63	31	TX	VEEC TEST (PASS), CHECK OASIS AND ORDER IN		TX	0303	V40	03	PT C&C	
COP	ENGINE	CHSE0001	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	19-Jan-12	31-Jan-12	SAM PACK'S FIVE STAR FORD	59	FD	12029	04	29-Aug-12	8	14382	\$58.88	\$186.28	1	TX	VEEC TEST KOEO PASS KOER PASS KOEC P0300 PA		TX	0303	V52	03	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	19-May-12	25-Jul-12	THORNHILL FORD LINCOLN	59	FD	12029	04	21-Aug-12	1	1797	\$64.05	\$80.01	0	TX	KORAN IDS FOUND P0306 ** FOUND SIGNAL AT CDI		TX	0303	V52	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	18-Jul-12	18-Aug-12	LANDERS/MCLARY FORD	59	FD	0465	21	1-Sep-12	1	1981	\$0.00	\$28.68	0	TX	INSPECTED AND FOUND THAT THERE IS A P0306		TX	0303	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	20-Jun-12	8-Aug-12	CHEROKEE FORD OF WOODSTOCK	59	FD	DIAG	24	30-Aug-12	1	2832	\$0.00	\$69.63	1	TX	DIAG AND TESTING P0300 304 305 306 CK TSSB NC		TX	0303	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	14-Jun-12	29-May-12	KEN KNAPP FORD SALES LTD	59	FD	DIAG	24	27-Aug-12	4	7720	\$0.00	\$148.61	20	TX	VERIFY INTERMITTENT CONCERN [ck pcm connections		TX	0303	V52	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	19-Jan-12	14-Jul-12	ANDERSON AUTO GROUP OF LINCOLN	59	FD	DIAG	24	30-Aug-12	2	1762	\$0.00	\$55.30	1	TX	VERIFY CONCERN CEL ON KOEO PASS KOEC P030		TX	0303	V52	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	16-Jun-12	16-Jun-12	ATCHLEY FORD, INC	59	FD	DIAG	24	21-Aug-12	-1	388	\$0.00	\$90.63	1	TX	VEEC TEST DTC P0300 0304 0305 0306 CK OASIS TS		TX	0303	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	59	FD	NPP	24	31-Aug-12	1	492	\$0.00	\$93.71	1	TX	SHIELD ALREADY INSTALLED AND NO PCM UPDAT		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	19-Jan-12	20-Jul-12	ZAROVANY MOTORS ST PAUL LTD	59	FD	5.00E-212	E	27-Aug-12	2	4518	\$349.56	\$762.68	43	TX	CONFIRMED CEL ON RET [TUNE BIOSCOPE] [C		TX	0303	V40	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	16-Jun-12	16-Jun-12	ERNEST MCCARTY FORD, INC	59	FD	5.00E-212	E	23-Aug-12	5	2142	\$311.37	\$400.46	1	TX	IDS SELF TEST P0306 CONT KOEO KOER PASSING		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	30-Jan-12	9-Feb-12	MADISON COUNTY FORD LINCOLN	59	FD	5.00E-212	E	6-Aug-12	6	17058	\$311.37	\$395.00	1	TX	CONFIRMED CONCERN [CAC AIR DEFLECTOR PLU		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	23-Nov-11	23-Dec-11	HILNE FORD, INC	59	FD	5.00E-212	E	2-Aug-12	8	24630	\$346.31	\$502.28	1	TX	CHECK NOISE LEFT CONVERTER TO REPLACE SILEN		TX	0303	V40	03	PT SOUND NVH	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	8-Dec-11	27-Dec-11	HAAG FORD SALES, INC	59	FD	5.00E-212	E	11-Aug-12	8	21690	\$333.62	\$419.71	1	TX	VEEC TEST P0300 FOUND TSB FOR CONCERN ORDR		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	26-Aug-12	8-Jun-12	SUPERIOR FORD LINCOLN	59	FD	5.00E-212	E	26-Jul-12	2	4919	\$311.37	\$393.62	1	TX	TSB 12 6 4 CODE P0430 CAT, VERIFIED ENGINE LI		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	19-Feb-12	23-Mar-12	PLANET FORD LINCOLN	59	FD	5.00E-212	E	28-Aug-12	6	7386	\$311.37	\$466.18	1	TX	RE212 - EEC TEST P0300 REPLACED CATALYTIC		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	16-Dec-11	11-Jan-12	FORT DODGE FORD LINCOLN	71	FD	5.00E-212	E	18-Aug-12	8	18000	\$311.37	\$394.15	1	TX	REPLACED THE CONVERTER, INSTALLED CAC AIR		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	8-Mar-12	20-Apr-12	DAVE KNAPP FORD LINCOLN, INC	71	FD	5.00E-212	E	14-Aug-12	4	11252	\$292.99	\$395.18	1	TX	TEST WITH IDS: P0430, FOUND TSB 12 6 4 NEEDS		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	13-Feb-12	19-Jun-12	TOM HOLZER FORD, INC	71	FD	5.00E-212	E	20-Aug-12	6	9738	\$292.99	\$497.45	1	TX	CK EEC P0430 PINPOINT CK IGN SVS PER #B1 CK		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	15-Jan-12	23-Feb-12	LEO VENTURES MOTORS, INC	71	FD	5.00E-212	E	20-Jul-12	6	21453	\$311.37	\$395.32	1	TX	VEEC TEST CODE P0430 CHECK TSSB TRUCK LITE		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	14-Dec-11	29-Dec-11	YUCCA VALLEY FORD CENTER	39	FD	5.00E-212	E	21-Aug-12	8	15605	\$311.37	\$404.86	1	TX	RETRIEVED CODE P0300, REPROGRAMMED PCM		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	22-May-12	13-Jun-12	LASCO FORD, INC	59	FD	5.00E-212	E	16-Aug-12	3	5485	\$308.75	\$402.08	1	TX	RETRIEVED CUSTOMER CONCERN [REPLACED BANK 2		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	12-Dec-11	13-Jul-12	FORUM FORD, INC	59	FD	5.00E-212	E	10-Aug-12	3	9017	\$311.37	\$433.11	1	TX	ROUGH AND FOR WIPERS [REPLACED PLATE] [C		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	10-Feb-12	14-Mar-12	COMMERCIAL MOTOR COMPANY	59	FD	5.00E-212	E	10-Aug-12	5	9087	\$300.63	\$378.92	1	TX	VEEC TEST P0300 PERFORMED TSB 12 6 4 RECALL		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	12-Dec-11	30-Jun-12	HIGH RIVER FORD SALES INC	59	FD	5.00E-212	E	15-Aug-12	1	3168	\$308.14	\$418.86	32	TX	INSPECT FOR ENGINE LIGHT ON, FOUND LEFT CA		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	18-Mar-12	29-Dec-11	RAFFERTY FORD LINCOLN	59	FD	5.00E-212	E	22-Aug-12	3	7528	\$303.33	\$446.35	1	TX	TECH RAN LED TEST, CONFIRMED P0300, REPR		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	12-Mar-12	25-May-12	BEACH FORD, INC	59	FD	5.00E-212	E	22-Aug-12	3	7628	\$303.33	\$446.35	1	TX	VEEC TEST P0300 PERFORMED TSB 12 6 4 RECALL		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E3C7	TX	F	14W	TIC3	AF	9-Aug-12	26-Apr-12	ANDALUSIA FORD, L.L.C.	59	FD	5.00E-212	E	21-Aug-12	4	9302	\$300.63	\$372.32	1	TX	SOPORATED TSB 12 6 4 RETRIEVED DTC'S P0430		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	18-Mar-12	29-Dec-11	REYNOLDS FORD SALES	59	FD	5.00E-212	E	21-Aug-12	7	4927	\$311.37	\$443.59	1	TX	RETRIEVED DTC P0300, REPROGRAMMED PCM		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	23-May-12	5-Jul-12	KELLY FORD	11	FD	5.00E-212	E	28-Aug-12	2	3010	\$397.70	\$483.28	1	TX	KOEO APPS, KOER PASS/RESENT, ROAD TESTED		TX	0303	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	15-Feb-12	16-Jun-12	JONES FORD, INC	59	FD	5.00E-212	E	14-Aug-12	2	4955	\$311.37	\$428.84	1	TX	CHECK OUT AND VERIFY PER AIR DEFLECTOR PL		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH08J001	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	23-May-12	23-May-12	COLEMAN FORD	59	FD	5.00E-212	E	16-Aug-12	3	4951	\$292.99	\$366.11	1	TX	PERFORMED DIAG, REPROGRAMMED PCM		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	12-Mar-12	21-Mar-12	PRAIRIE HILLS FORD	59	FD	5.00E-212	E	8-Aug-12	5	15582	\$303.73	\$374.73	1	TX	VERIFY CONCERN REPAIR AS PER TSB 12 6 4		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	8-Nov-11	25-Feb-12	LES JACOBS FORD SALES, LLC	59	FD	5.00E-212	E	24-Aug-12	7	9589	\$311.02	\$376.12	1	TX	DIAG AND IDS AND PINPOINT AND REPLACE CAT		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AF	18-Mar-12	9-Apr-12	NEW SOUTH FORD	59	FD	5.00E-212	E	16-Aug-12	5	15182	\$311.37	\$397.47	1	TX	IDS SHOWS CODE P0430 TSB 12 6 4 SAYS TO PER		TX	0303	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TX	F	14W	TIC3	AJ	24-Jan-12																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	PROVINCES	STATE / TX	TECH COMMENTS 1	TECH COMMENTS 2	TECH COMMENTS 3	CLAIM	CLM CD	CLM FCTN	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	19-Jul-12	19-May-12	AUTOMOBILES MAUGER FORD INC	#1209	17-07-12	4	8588	3292.19	3366.93	TX	NA	CHECK ENGINE ALLUMER VERIFIER CODE AVEIC	CHECK ENGINE ALLUMER		V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHZER071	2012	1FFW1E1T0C3	2	T8F	F	B	A	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST JOSEPH I	#1209	17-07-12	2	6788	3292.99	3405.18	TX	NA	CHECK TEST P0300 PERFORMED PIP TEST HP F	CHECK ENGINE LIGHT ON		V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	7-Mar-12	6-Jun-12	JUBILEE FORD SALES (H83) LTD	#1209	17-07-12	4	9608	3144.83	3653.72	TX	NA	ECU TEST P0300 P0304 P0305 REPROGRAM PCM	CHECK ENGINE LIGHT ON		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	10-May-12	17-Jul-12	DON VANCE FORD INC	#1209	17-07-12	2	3889	3000	3360.40	TX	NA	VERIFIED CONCERN ANCH WITH LATEST CALIBRAT	CUSTOMER STATES SES		V29	03	PT C&C
TSB REFLASH	PT C&C	CHR4002	2012	1FFW1E1T0C3	2	T8F	F	B	A	22-May-12	15-Aug-12	JOHN MEEGAN FORD INC	#1209	17-07-12	1	215	80.00	337.70	TX	NA	VERIFIED CUSTOMER CONCERN PERFORMED ECU	CUSTOMER LIGHT IS ON VEH		V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD	#1209	17-07-12	3	8280	3144.83	3593.68	TX	NA	WVS TEST FOR CODES P0300 REPROGRAM PCM	CHECK ENGINE LIGHT ON		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	12-Mar-12	23-Mar-12	CROSSROADS FORD LINCOLN OF MOR	#1209	17-07-12	6	25922	30.00	337.38	TX	NA	RUN ECU TEST REPROGRAM PCM AS PER TSB 12 6 4	CHECK KED FOR AIR D		V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	8-Nov-11	4-Jul-12	FORD APALACHES INC	#1209	17-07-12	2	2865	3144.83	3573.73	TX	NA	ECU verifier & dtc code e/c de anomalie en memoire	LUMIERE CHECK ENGINE		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	1-Apr-12	30-Jul-12	HERITAGE FORD INC	#1209	17-07-12	1	1012	310.76	350.00	TX	NA	VERIFIED CUSTOMER CONCERN. FOUND TSB 12 6 4	POOR PERFORMANCE		V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	10-Apr-12	3-May-12	MALLOY FORD	#1209	17-07-12	5	9045	3114	3551.71	TX	NA	VERIFIED CONCERN. PERFORMED TSB 12 06 04 INSTA	CUSTOMER STATES TH		V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1209	17-07-12	1	1196	30.00	339.75	TX	NA	PERFORM RECALIBRATION OF PCM AS PER TSB RENOVING	DIAG IS 229 S		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1209	17-07-12	2	2607	3144.83	3633.30	TX	NA	ECU TEST P0300 P0305 OASIS REPROGRAMME	CHECK ENGINE AMBER		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1209	17-07-12	3	1331	30.00	342.60	TX	NA	SC VERIFY CONCERN IDS HOOK UP FOR CODES	FUJDI STATES CHECK EN		V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1209	17-07-12	5	8703	3114	350.97	TX	NA	ECU TEST P0300 P0304 P0305 TSB 12 6 4 INSPECTION	CHECK ENGINE LIGHT ON		V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1209	17-07-12	6	25922	30.00	337.38	TX	NA	RUN ECU TEST REPROGRAM PCM AS PER TSB 12 6 4	CHECK KED FOR AIR D		V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	8-Nov-11	4-Jul-12	FORD APALACHES INC	#1209	17-07-12	2	2865	3144.83	3573.73	TX	NA	ECU verifier & dtc code e/c de anomalie en memoire	LUMIERE CHECK ENGINE		V44	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	31-Aug-12	4	3486	3144.83	3454.18	TX	NA	VERIFIED CONCERN DIAG AND FOUND TSB 12 06 04	CHECK ENGINE LIGHT ON		V29	03	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	7-Aug-12	1	1012	310.76	350.00	TX	NA	VERIFIED CUSTOMER CONCERN. FOUND TSB 12 6 4	POOR PERFORMANCE		V52	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	5-Sep-12	5	9045	3114	3551.71	TX	NA	VERIFIED CONCERN. PERFORMED TSB 12 06 04 INSTA	CUSTOMER STATES TH		V52	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	5-Sep-12	1	1196	30.00	339.75	TX	NA	PERFORM RECALIBRATION OF PCM AS PER TSB RENOVING	DIAG IS 229 S		V44	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	1-Aug-12	2	2607	3144.83	3633.30	TX	NA	ECU TEST P0300 P0305 OASIS REPROGRAMME	CHECK ENGINE AMBER		V44	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Aug-12	1	919	313.66	353.87	TX	NA	CONFIRMATION OF THE P33 30 MINUTE COMMAN	CHECK ENGINE ALLUMER		V44	04	TRANSMISSION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	20-Aug-12	3	6388	30.00	362.93	TX	NA	8K75 ESSAI ROUTIER 18 STRATEGIE AUTODIAGN	TEMOM CHECK ENGINE		V44	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Aug-12	0	130	310.76	345.74	TX	NA	NO CODES TSB 12 06 04 INSTALL CAC SHIELD	INTERMITTENT STUMBLE		V52	04	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	20-Aug-12	3	3824	30.00	334.06	TX	NA	CHECK TSB PREFORM 120804	CHECK ENGINE LIGHT ON		V40	03	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	23-Aug-12	3	3472	313.62	366.04	TX	NA	V C ROAD TEST DTCS P0304 P0305 P0306 ISOLATE	CUSTOMER STATES EN		V29	03	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Aug-12	0	130	310.76	345.74	TX	NA	NO CODES TSB 12 06 04 INSTALL CAC SHIELD	INTERMITTENT STUMBLE		V52	04	PT C&C				
COP	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	31-May-12	28-Jun-12	LYNCH FORD-MOT. VERNON, INC	#1209	17-07-12	1	6303	864.05	1142.65	TX	NA	KX VERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES THE		V29	03	PT C&C
COP	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	17-Mar-12	19-Jun-12	FERRI AUTOMOBILES, INC	#1209	17-07-12	2	1707	368.99	3137.89	TX	NA	ECU VERIFIER ET CONSTATEUR LE KAM. CODE DE BA	CHECK ENGINE ALLUMER		V44	04	PT C&C
COP	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	3-Jun-12	18-Jan-12	TOWNSEND FORD	#1209	17-07-12	8	29107	3128.10	3236.26	TX	NA	KX VERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES THE		V29	03	PT C&C
COP	ENGINE	CH4B0W10	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	2-Aug-12	MIKE MURPHY FORD OF DARIEN	#1209	17-07-12	1	1980	368.99	3132.21	TX	NA	ECU PERFORMED TEST GOT CODE P0304, MISFIRE T	CUSTOMER STATES CHECK EN		V29	03	PT MALFUNCTION
COP	ENGINE	DG1C0316	2012	1FFW1E1T0C3	2	T8F	F	B	A	15-May-12	20-Jul-12	DUCHARME MOTORS LTD	#1209	17-07-12	1	2089	1289.67	1122.05	TX	NA	ECU VERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES CHECK EN		V44	04	PT MALFUNCTION
SPARK PLUGS	ENGINE	CH85808	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	9-Aug-12	B J FORD INC	#1209	17-07-12	4	17707	3311.00	3208.38	TX	NA	POWER BALANCE ALL CYLINDERS MISFIRING INT	C OAK ENGINE MISS		V29	03	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	5-Feb-12	14-Mar-12	BARTON FORD COMPANY	#1209	17-07-12	6	18608	87.38	343.58	TX	NA	POWER BALANCE TEST #4 MISFIRE IGNITION TEST	CUSTOMER STATES THERE IS		V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	21-Feb-12	31-Mar-12	TROPICAL FORD	#1209	17-07-12	6	11908	30.00	363.80	TX	NA	P P DIAG. PERFECT TEST CALIBRATION BUT NO	CUSTOMER STATES THE EN		V29	03	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	12-Jul-12	BOZEMAN FORD	#1209	17-07-12	2	4928	30.00	340.00	TX	NA	ECU TEST P0300 P0304 P0305 REPROGRAM	CUSTOMER STATES CHECK		V29	03	PT C&C
DIAG - MISFIRE	ENGINE	CH585008	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	12-Jul-12	ADAMS FORD CO	#1209	17-07-12	-1	10	80.00	323.20	TX	NA	ROAD TEST COULD NOT TOLD THAT ENGINEERIN	CHECK ENGINE LIGHT IS		V11	01	PT C&C
DIAG - MISFIRE	ENGINE	CGDF4002	2012	1FFW1E1T0C3	2	T8F	F	B	A	6-Dec-11	7-Mar-12	FRIENDLY FORD, INC	#1209	17-07-12	6	21272	30.00	3176.25	TX	NA	CONDUCTED ON BOARD DATA BUT UNABLE TO	DIAG MISS ON FULL WARM		V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CH4G0A03	2012	1FFW1E1T0C3	2	T8F	F	B	A	29-Mar-12	29-Apr-12	MANLY FORD INC	#1209	17-07-12	1	1463	30.00	347.00	TX	NA	ALL BIPOLAR WITHIN PARAMETERS NO DUPLICAT	CHECK FOR MISSING		V29	03	PT C&C
DIAG - MISFIRE	ENGINE	CHXF0009	2012	1FFW1E1T0C3	2	T8F	F	B	A	23-Dec-11	17-Mar-12	COURTESY AUTO & TRUCK CENTER	#1209	17-07-12	6	7428	30.00	381.00	TX	NA	UNABLE TO VERIFY CUSTOMERS CONCERN. CHE	CUSTOMER STATES THAT		V12	02	PT C&C
DIAG - MISFIRE	ENGINE	CHUGA003	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	13-Jun-12	TROPICAL FORD	#1209	17-07-12	3	4463	30.00	356.88	TX	NA	P P DIAG C 42. PERF (RED) RETEST AND CONT	CUSTOMER STATES WHEN T		V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	30-Jan-12	GEORGE STOCKFISH FORD (1987)	#1209	17-07-12	6	41850	3311.72	3401.12	TX	NA	VERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES CHECK		V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	13-Jun-12	30-Jan-12	GEORGE STOCKFISH FORD (1987)	#1209	17-07-12	6	41850	3311.72	3401.12	TX	NA	VERIFIED CONCERN, DIAG, FC 42, Base #12405	CUSTOMER STATES CHECK		V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	20-Apr-12	25-Aug-12	MACLIN FORD SALES	#1209	17-07-12	0	8852	3308.14	3435.83	TX	NA	ECU TEST PINPOINT TEST TO P0300 P0304 P0305	CHECK FOR ENGINE MISS		V44	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	21-Dec-11	26-Feb-12	DARLINGS WAGON FORD INC	#1209	17-07-12	5	11488	3436.59	3521.69	TX	NA	ECU TEST FOR DTCS F0300 F0304 F0305	TECH 40 CHECK ENGINE		V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C3	2	T8F	F	B	A	29-Mar-12	19-Apr-12	DENHAM FORD LTD	#1209	17-07-12	4											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL YV	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	16-Mar-12	28-Aug-12	JACKY V JONES FORD, INC	71	6K775	25	6-Sep-12	1	778	\$11.51	\$53.77	GA	INSPECT CK ENLIGHT ON KOEE PASS CONT PO3	CK ENLIGHT ON ENG			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E100	2	7F6	F	AF	17-Nov-11	18-Jan-12	PALM COAST FORD	71	6K775	25	1-Sep-12	8	2707	\$0.00	\$45.91	FL	LACK OF POWER ON HARD ACCELERATION OR HIGH	CK TRUCK LIGHT ON ENG			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	16-Feb-12	5-Mar-12	FORT MILL FORD	71	6K775	25	4-Sep-12	7	10484	\$11.44	\$55.45	SC	VERIFY CONCERN PERFORM TSB 12 06 04 REPRO	CUST STATES CHECK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	19-Apr-12	25-May-12	GEORGE STONKISH FORD (1987)	71	6K775	25	6-Sep-12	4	3704	\$14.63	\$59.33	IN	ON ROAD TEST MISFIRE ON ACCEL. PERFORMED IS	CHECK AND REPORT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	10-Dec-11	22-Mar-12	BATES FORD	71	6K775	25	4-Sep-12	6	9578	\$0.00	\$42.31	IN	UNVERIFIED CUSTOMER CONCERN. TEST ON IS	CUSTOMER STATES ENG			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	25-Apr-12	20-Jun-12	TOWNE SALES AND SERVICE LIMITE	71	6K775	25	4-Sep-12	2	4350	\$14.63	\$54.44	IN	VERIFY CONCERN DIAG FOUND TSB 12 06 04 INST	CUSTOMER STATES WHILE DR			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	21-Feb-12	31-May-12	LINDSAY FORD INC	71	6K775	25	10-Sep-12	4	2881	\$0.00	\$35.30	IN	NO VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check En			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	13-Mar-12	10-Jun-12	BILL COLLINS FORD LINCOLN OF L	71	6K775	25	31-Jul-12	6	16114	\$0.00	\$40.05	IN	TEST P0306 EPROMM PCM PER TSB 120604	CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	13-Mar-12	10-Jun-12	TRE FORD INC	71	6K775	25	4-Sep-12	3	6517	\$11.51	\$57.07	IN	RAN EEC TEST CODES P0304 P0303 P0300	ON ACCEL WHEN PASSIN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	6K775	25	28-Aug-12	5	4752	\$13.66	\$56.49	IN	CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1E7C3	2	7F6	F	AF	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	6K775	25	10-Aug-12	4	1514	\$13.24	\$56.84	IN	REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	13-Mar-12	28-Aug-12	COOGIN ISLAND FORD LINCOLN	2	6K775	25	8-Sep-12	1	1675	\$0.00	\$42.60	IN	PERFORM TSB 12 04 4 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E100	2	7F6	F	AF	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	71	6K775	25	6-Sep-12	2	2815	\$0.00	\$36.72	IN	VERIFY CONCERN. ISD TEST CODE P0300 P0316	CUSTOMER STATES CEL			PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1E7C3	2	7F6	F	AF	18-Nov-11	29-Mar-12	RALPH BARRI MOTORS, INC	71	6K775	25	30-Aug-12	6	12363	\$18.38	\$55.66	IN	UNVERIFIED CUSTOMER CONCERN. CHECKED DTCS	CUSTOMER STATES VEH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	15-Jun-12	29-Jun-12	FRI FORD INC	71	6K775	25	5-Sep-12	3	3970	\$0.00	\$50.16	IN	RAN EEC TEST CODES P0304 P0303 P0300	ONLY Y SERVICE ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	11-Feb-12	27-Apr-12	COWLES PARKWAY FORD INC	71	6K775	25	4-Sep-12	5	8128	\$70.32	\$122.77	IN	TEST DROVE & FOUND EJS COIL TO 2 PER PCED	DRIVEABILITY			PT C&C
DIAG - MISFIRE	ENGINE	CEBH001	2010	1FTFW1C100	2	7F6	F	AF	19-Apr-12	14-Jun-12	PALMETTO FORD LINCOLN	71	6K775	25	5-Sep-12	3	3808	\$58.88	\$131.53	IN	SC CHECK TEST CODE P0306 SWAPPED W/ WITH #4 COI	CUSTOMER STATES CK			PT C&C
DIAG - MISFIRE	ENGINE	CEAV011	2012	1FTFW1E7C3	2	7F6	F	AF	25-May-12	2-Jul-12	CHESTATE FORD INC	71	6K775	25	4-Sep-12	3	10020	\$0.00	\$114.14	IN	PERFORMED DIAG. P0304. P0303. MOVED THOSE	ESU CUST STATES VEH			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	2	7F6	F	AF	16-Jun-12	28-Aug-12	CLINTON FORD LINCOLN	71	6K775	25	4-Sep-12	1	773	\$0.00	\$97.32	IN	PERFORMED EEC QUICKDR OR P126550.0.3 HR.	CHECK ENGINE SHAKES AN			PT C&C
CATALYTIC CONVERTER	EXHAUST	CHSAW008	2010	1FTFW1E7C3	2	7F6	F	AF	19-Jun-12	27-Aug-12	LANDERS FORD	71	6K775	25	31-Jul-12	1	1008	\$357.04	\$576.84	IN	CK ENG IGNITION COIL FAULT TL AND PLUG. RETEST	CHECK ENGINE IS ON AN			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	18-May-12	1-Aug-12	CAROL FORDVILLE LLC	71	6K775	25	10-Sep-12	7	15334	\$292.27	\$340.78	IN	CHECKED TO FIND CODE CONVERTER IS BELOW MIN	RAKE 2 REPAIR			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	27-Jan-12	25-Feb-12	METRO FORD SALES LIMITED	1	6K775	25	24-Aug-12	7	8228	\$307.73	\$428.32	IN	(1.0) VERIFY THE COMPLI STATE CATALYTIC CONVE	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	20-Dec-11	26-May-12	JORDAN FORD	71	6K775	25	17-Aug-12	3	8735	\$293.99	\$470.33	IN	VERIFY CONCERN. ISD DIAG. P0430. CAT BELOW	CUST STATES THE ENGIN			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	24-Feb-12	9-Mar-12	MATLAND FORD LINCOLN SALES	71	6K775	25	14-Aug-12	6	7580	\$298.17	\$390.82	IN	CHECK FOR CONCERN ROAD TESTED FOUND	CHECK FOR TRANSY SH			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	10-Jan-12	28-Feb-12	DAVID SELF FORD INC	71	6K775	25	28-Aug-12	7	5880	\$303.73	\$392.05	IN	VERIFY CONCERN FOUND CODE P0430 PRESEN	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	10-Jan-12	30-Apr-12	TOWNE SALES AND SERVICE LIMITE	71	6K775	25	6-Sep-12	5	7386	\$303.92	\$383.44	IN	VERIFY CHECK ENGINE LIGHT ON P0430 HARD FAUL	CUSTOMER STATES CHECK EN			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	4-Sep-12	22-Apr-12	BEACH FORD LINCOLN, INC	71	6K775	25	28-Aug-12	5	17190	\$303.03	\$382.24	IN	INSTALLED COMPUTER 4 & REPLACED LEFT SIDE	CUSTOMER STATES, CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	29-Jun-12	25-Aug-12	THOROUGHBRID FORD	71	6K775	25	6-Sep-12	1	1050	\$303.03	\$398.63	IN	UNVERIFIED CONCERN PERFORM TSB 12 06 04	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	29-Jun-12	13-Aug-12	TRU LAKE FORD	71	6K775	25	5-Sep-12	1	3201	\$308.28	\$376.34	IN	NO #3205 E212 CAT CONV #4 H10 CODE P0430 COM	CUSTOMER STATES VEH			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	2	7F6	F	AF	13-Nov-11	14-Dec-11	ALAN JAY FORD LINCOLN	71	6K775	25	30-Aug-12	9	14265	\$426.90	\$508.98	IN	UNVERIFIED CUSTOMER CONC. WAS SILEZED IN CATAL	CUST STATES CHECK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	28-May-12	16-Aug-12	BENNETT FORD INC	71	6K775	25	30-Aug-12	9	13362	\$144.63	\$350.16	IN	TEST DROVE CONCERN. SCAN DTCS P0300 P0304	VEH CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	10-May-12	13-Apr-12	TERRACE TOTEM FORD SALES LTD	2	6K775	25	30-Aug-12	1	4494	\$144.63	\$310.73	IN	CK ENG LITE ON PERFORM TSB 12 06 04 INSTAL	CHECK ENGINE LIGHT, N			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	28-May-12	13-Apr-12	CARRIAGE FORD, INC	71	6K775	25	6-Sep-12	5	8545	\$11.51	\$55.34	IN	CK ENG LITE ON PERFORM TSB 12 06 04 INSTAL	CHECK ENGINE LIGHT, N			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	22-Feb-12	17-Mar-12	TRIMBER FORD HAYWARD, INC	71	6K775	25	31-Jul-12	6	1052	\$110.04	\$40.05	IN	CK ENG LITE ON PERFORM TSB 12 06 04 INSTAL	CUSTOMER STATES WHILE DR			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	4-Mar-12	27-Aug-12	LEWIS FORD SALES, INC	71	6K775	25	7-Sep-12	1	1523	\$110.04	\$50.91	IN	AR CK ENLIT ON PERFORM TSB 12 06 04 INSTAL	CUST STATES THAT AT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	28-Nov-11	10-Apr-12	MILL OF GEORGIA FORD	71	6K775	25	7-Sep-12	6	8000	\$0.00	\$50.04	IN	PERFORM TSB 12 06 04 120604.0.3	CUST STATES THAT AT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	22-Feb-12	17-Mar-12	TRIMBER FORD HAYWARD, INC	71	6K775	25	31-Jul-12	6	1052	\$110.04	\$40.05	IN	CK ENG LITE ON PERFORM TSB 12 06 04 INSTAL	CUST STATES THAT AT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	20-Mar-12	23-Apr-12	KEY WEST FORD SALES LTD	71	6K775	25	5-Sep-12	5	3372	\$0.00	\$54.41	IN	ROAD TEST. CHECK OASIS. FOUND TSB 12 06 4 F	CHECK FOR CHECK ENGIN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	14-Mar-12	21-Apr-12	LONG-LEAF FORD LINCOLN	71	6K775	25	7-Sep-12	5	8831	\$11.44	\$57.15	IN	EEC TEST CODE PASS CK P0306 AND REPROGRAM	ENGINE HESITATES AT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	1-Mar-12	21-May-12	BLUE MOTORS, INC	71	6K775	25	4-Sep-12	7	10484	\$11.44	\$55.45	IN	ROAD TESTED. REPROGRAM PCM PER TSB	DIAG LACK OF POWER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	27-Feb-12	14-Mar-12	BILL JARRETT FORD, INC	71	6K775	25	1-Sep-12	6	2154	\$13.41	\$55.60	IN	ATTEMPT TO VERIFY CONCERN SCAN TEST	FOUND CUSTOMER STATES VEHICLE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	28-Feb-12	17-Jun-12	JOE WACHENS FORD LINCOLN	71	6K775	25	4-Sep-12	2	3979	\$11.44	\$55.60	IN	EC TEST P0304 P0303 P0306. TSB 120604 INSTAL	CUSTOMER STATES CHECK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	21-Mar-12	12-Apr-12	440 FORD LINCOLN	71	6K775	25	10-Sep-12	5	14344	\$18.16	\$71.10	IN	VERIFY FOUR INSTALLER DEFLECTOR. EN A	AGREEMENT DE CONDUIT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	2	7F6	F	AF	1-Dec-11	2-Jan-12	MARSHAL WIDE FORD, INC	71	6K775	25	10-Sep-12	9	13602	\$11.44	\$59.93	IN	#42 0K775 N P1000 P0303 P1000 WP TEST EEC	REPR. CK MIS FIRE FELT UN			PT C&C
TSB REFLASH	PT C&C	CEKED011	2012	1FTFW1E7C3	2	7F6	F	AF	2-Feb-12	20-Feb-12	RIVERVIEW FORD LINCOLN SALES I	71	6K775	25	20-Aug-12	7	17011	\$14.63	\$57.27	IN	INSTALLED SHIELD AND REPROGRAM PCM AS	INSTAL DEFLECTOR AM			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E100	2	7F6	F	AF	3-Apr-12	17-Apr-12															

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	WARRANTY DATE	WARRANTY START DATE	DEALERSHIP	YON	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	SR	SR	SR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	25-Jun-12	25-Jun-12	BOB MCCORMICK FORD	PA	6K775	25	5-Sep-12	3	7674	90.00	536.58	1	PA	PA	PA	PA	PERFORMED SHORT ROJ ALL LOOKS GOOD PERFORMED AS PER TEST 120604	DIAG. CAUSE MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3CK	TFF	F	4	T	26-Jun-12	26-Jun-12	JIM HATHWAY FORD SALES LIMITED	NS	6K775	28	31-Aug-12	3	3826	114.63	846.35	1	NS	NS	NS	NS	VER ET SCAN TEST ALUCOON CODE VER OASIS ET AF VER LUMINERE CHECK	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	11-Nov-11	26-Jun-12	TERREBONE FORD INC	GA	6K775	28	16-Aug-12	7	12636	114.63	568.89	1	GA	GA	GA	GA	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAMMED ENGINE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8CK	TFF	F	4	T	19-Apr-12	24-May-12	LAFOURCHE FORD LINCOLN	LA	6K775	28	5-Sep-12	4	5804	111.44	547.96	1	LA	LA	LA	LA	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAMMED ENGINE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9CK	TFF	F	4	T	19-Mar-12	26-Apr-12	PUNDAMANN MOTOR COMPANY	MO	6K775	28	4-Sep-12	5	11397	114.64	568.48	1	MO	MO	MO	MO	INSTALLED CAR AIR DEFLECTOR PLATE AND REPROGRAMMED ENGINE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3CK	TFF	F	4	T	8-Mar-12	27-Mar-12	ANDERSONS ROCK RIVER FORD	IL	6K775	28	29-Aug-12	6	12597	111.51	694.02	1	IL	IL	IL	IL	DIAGNOSED AND REPROGRAMMED PCM AND INSTALLED AIR DEFLECTOR PLATE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E10CK	TFF	F	4	T	11-Apr-12	30-Apr-12	BOUCHARD FORD	IL	6K775	28	10-Sep-12	5	10318	117.35	553.76	1	IL	IL	IL	IL	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	27-Feb-12	28-Mar-12	GURLEY LEEF FORD LIMITED	IL	6K775	28	5-Sep-12	6	8737	113.76	558.89	1	IL	IL	IL	IL	RAN SCAN TEST FOR FAILED CHARGE AIR COOL	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E10CK	TFF	F	4	T	10-Feb-12	31-Aug-12	JIM HATHWAY FORD SALES LIMITED	IL	6K775	28	7-Sep-12	1	869	114.63	546.35	1	IL	IL	IL	IL	PERFORMED SYSTEM TESTS INSTALLED SHIELD CHECK AND ADVISE WHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E10CK	TFF	F	4	T	11-Apr-12	30-Apr-12	BOUCHARD FORD	IL	6K775	28	10-Sep-12	5	10318	117.35	553.76	1	IL	IL	IL	IL	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	21-Nov-11	27-Mar-12	GRAPEVINE FORD	IL	6K775	28	6-Sep-12	1	1824	111.44	560.31	1	IL	IL	IL	IL	EEC SYSTEM TEST PASS PASS. RAN OASIS	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	28-Mar-12	30-Apr-12	G W MOSHER MOTORIS LTD	IL	6K775	28	6-Sep-12	5	8241	114.63	637.22	1	IL	IL	IL	IL	CHECKED FOR CODES REPLACE CHARGE DEFLECTOR	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4CK	TFF	F	4	T	17-Mar-12	10-Jul-12	MORGAN McCLELLURE FORD INC	IL	6K775	28	4-Sep-12	2	2478	111.44	547.18	1	IL	IL	IL	IL	VERIFIED CUSTOMER COMPLAINED POOL TO LATEST CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	20-Apr-12	17-Jul-12	DESJARDINS AUTO COLLECTION	IL	6K775	28	7-Sep-12	2	2	90.00	562.93	1	IL	IL	IL	IL	CP 124650 (METTRE A JOUR DS AV) VER CHECK ENGINE TEMPOIN CHECK ENGINE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9CK	TFF	F	4	T	18-Apr-12	2-Aug-12	NORTZ & VIRKLER INC	IL	6K775	28	15-Aug-12	1	1819	113.90	551.35	1	IL	IL	IL	IL	CHECKED EEC SYSTEM FOR CODES P030X FOUND ENGINE SKIPPING UNDER	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9CK	TFF	F	4	T	9-Mar-12	2-Apr-12	JIM FUGATE FORD INC	IL	6K775	28	6-Sep-12	6	19262	112.28	1199.48	1	IL	IL	IL	IL	3RD TEST WITH CUSTOMER TEST MISFIRE MOVED TO CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9CK	TFF	F	4	T	23-Feb-12	22-Mar-12	SILOUX FALLS FORD LINCOLN	IL	12029	C	7-Sep-12	6	18128	94.65	1160.32	1	IL	IL	IL	IL	SD CR TEST DRIVE VERIFY IN INSPECT & REPLACE SFC S CLINKS ON DOWNSP	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5CF	TFF	F	4	T	17-Mar-12	27-Aug-12	SUBURBAN FORD OF STERLING HEIGHTS	IL	12029	C	6-Sep-12	1	349	179.54	1170.41	1	IL	IL	IL	IL	MI X442 12029 INSPECT FOR NUMERATOR FLOW TEST CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5CF	TFF	F	4	T	15-May-12	18-Jun-12	TORRINGTON FORD LINCOLN, INC.	IL	12029	C	6-Sep-12	3	4516	133.93	1138.94	1	IL	IL	IL	IL	DIAGNOSIS PERFORM TSB 12 6 4 REPROGRAMMED CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4CK	TFF	F	4	T	13-Jun-12	9-Aug-12	SAGINAW VALLEY FORD LINCOLN, I	IL	12029	C	5-Sep-12	1	2284	94.65	1196.65	1	IL	IL	IL	IL	MI XEEC TEST P0306 RD TEST MONITOR AND RECORD CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7CK	TFF	F	4	T	1-Aug-12	31-Aug-12	BICKLEY FORD SALES 2009	IL	6K775	28	10-Sep-12	-1	827	85.29	1106.87	1	IL	IL	IL	IL	ON VERIFY CONCENTRATOR CHECKED REPLACE SPARK CHECK AND REPORT WHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	31-May-12	31-May-12	DENY ANDERSON FORD SALES INC	IL	6K775	28	10-Sep-12	3	1465	114.63	547.18	1	IL	IL	IL	IL	DIAGNOSED AND REPROGRAMMED PCM AND INSTALLED AIR DEFLECTOR	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3CF	TFF	F	4	T	21-May-12	31-May-12	ROCKLAND FORD LINCOLN, INC.	IL	6K775	28	22-Aug-12	3	7242	97.83	554.71	6	IL	IL	IL	IL	MI XEEC TEST CONFIRM IDLE (N EAYS REPL NO 6 INJ) CHECK FOR ERRATIC IDLE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3CF	TFF	F	4	T	29-Jun-12	10-Aug-12	LANGLADE FORD	IL	6K775	28	10-Sep-12	2	1598	80.00	536.76	1	IL	IL	IL	IL	WI ROAD TEST CONFIRM IDLE (N EAYS REPL NO 6 INJ) CHECK FOR ERRATIC IDLE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	18-May-12	27-Aug-12	RAMLEY FORD LINCOLN	IL	6K775	28	27-Aug-12	2	1610	114.63	547.18	1	IL	IL	IL	IL	DIAGNOSED AND REPROGRAMMED PCM AND INSTALLED AIR DEFLECTOR	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1CF	TFF	F	4	T	12-Apr-12	21-Jul-12	FULLERTON FORD	IL	6K775	28	5-Sep-12	2	4379	112.88	1448.88	1	IL	IL	IL	IL	DIAGNOSED AND REPROGRAMMED PCM AND INSTALLED AIR DEFLECTOR	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	4-Apr-12	15-May-12	TAYLOR FORD SALES LTD	IL	6K775	28	28-Jun-12	2	2722	130.84	1400.32	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6CK	TFF	F	4	T	25-Feb-12	2-Apr-12	HERRINGTON YOAK FORD	IL	6K775	28	13-Aug-12	5	7803	133.27	1336.83	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E10CK	TFF	F	4	T	24-Jul-12	24-Aug-12	JASPER FORD LINCOLN	IL	6K775	28	5-Sep-12	1	767	132.99	539.31	1	IL	IL	IL	IL	TX CHECKED TO VERIFY CR FOR NUMERATOR FLOW TEST CUSTOMER STATES CHE	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E10CK	TFF	F	4	T	13-Mar-12	13-Mar-12	PERKINS FORD INC	IL	6K775	28	10-Sep-12	3	3200	114.63	547.18	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	9-Feb-12	31-Mar-12	JOE COOPER FORD OF SHAWNEE	IL	6K775	28	13-Aug-12	6	6285	132.99	1390.23	1	IL	IL	IL	IL	OK MIL ON PERFORM DIAG (REPLACE #2 DRIVER CYL) CHECK ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7CK	TFF	F	4	T	15-May-12	30-May-12	LANEVILLE FORD INC	IL	6K775	28	4-Sep-12	3	8843	130.84	1372.88	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7CK	TFF	F	4	T	18-Apr-12	29-May-12	DAMIS FORD SALES LTD	IL	6K775	28	10-Sep-12	3	6417	114.63	547.18	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3CF	TFF	F	4	T	8-Dec-11	22-Dec-11	VILLAGE FORD INC	IL	6K775	28	15-Aug-12	8	7611	133.17	1410.24	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2CF	TFF	F	4	T	8-Jun-12	13-Jun-12	TR MILLIKEN FORD, INC.	IL	6K775	28	7-Sep-12	3	6087	132.02	1410.86	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7CK	TFF	F	4	T	30-Apr-12	11-May-12	CENTRAL MICHIGAN FORD, INC.	IL	6K775	28	10-Sep-12	7	6867	131.17	1396.87	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1CF	TFF	F	4	T	28-Jun-12	21-Feb-12	WESTFIELD FORD, INC.	IL	6K775	28	1-Sep-12	1	4364	130.84	1473.79	1	IL	IL	IL	IL	IL TEST EEC TSB 12 6 4 REPROGRAMMED PCM AND RECHECK ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8CK	TFF	F	4	T	8-Jun-12	29-Aug-12	BOB BOLAND FORD, INC.	IL	6K775	28	1-Aug-12	1	429	132.99	539.25	1	IL	IL	IL	IL	IL AT LEFT CATALYTIC CONVERTER IS FAULTY. CHECK ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8CK	TFF	F	4	T	17-Feb-12	17-Feb-12	SPRINGFIELD FORD INC	IL	6K775	28	10-Sep-12	7	4967	130.84	1396.87	1	IL	IL	IL	IL	MI X442 DOCS SEP 6 (DAD TEST) ALL OK RECHECK FOR ENGINE LIGHT	DIAG. MIL STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8CK	TFF	F	4</																								

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PART NUMBER	REPAIR DATE	TBS	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	31-Jan-12	6-Feb-12	B. F. EVANS FORD, INC.	5.00E+212	13-Sep-12	8	11513	\$311.37	\$391.25	NA	KY	# TEST EEC AND FUEL SYSTEMS. DTC P0430. CAT1	CK ENGINE LIGHT (MIL)	NA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	16-Jun-12	26-Jun-12	TWIN STATE FORD, INC.	5.00E+212	24-Aug-12	1	1695	\$312.07	\$385.72	NA	VT	# VERIFY CONCERN. RETRIEVE DTC CODES P0430. AI	CUSTOMER STATES THE	NA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	20-Dec-11	18-Apr-12	LOCKHART MTR CO INC	5.00E+212	10-Sep-12	5	10758	\$312.07	\$355.91	NA	TX	# IDS SETT TEST PCM. REPROGRAMMED PCM TO LATE	CHECK ENGINE LIGHT W/	NA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AJ	6-Feb-12	15-Mar-12	NICK NICHOLAS FORD, INC.	6K775	7-Sep-12	6	16205	\$312.07	\$390.52	NA	FL	# 12 06 04 DIAG AND RAN	FIXED. U SE SPO 12244026. 132	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	23-Mar-12	26-May-12	GEO. WAKEM FORD, INC.	6K775	4-Sep-12	4	5447	\$11.44	\$57.49	NA	OH	# IDS TEST CODE P0430. CHK OASIS FOUND TSB 120	INSTALL SOP AIR SHIELD	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	28-Mar-12	1-Jul-12	RISER FORD LINCOLN	6K775	31-Aug-12	3	4579	\$11.44	\$58.32	NA	AR	# DTC P0304 P0306 FOUND TSB 12 06 04 AND REPROG	C'S CHECK ENGINE LIGHT	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	14-Feb-12	5-Mar-12	DAHL FORD DAVENPORT INC	6K775	27-Aug-12	6	8171	\$11.44	\$52.71	NA	IA	# TEST EEC. CK OASIS. REPROGRAM PCM & INSTALL	LOSSES POWER WHEN	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	28-Feb-12	8-Jun-12	HOFFPAUR, INC.	6K775	14-Sep-12	4	6971	\$0.00	\$44.51	NA	TX	# LOCATED TSB 12 06 04. CHECKED DTC'S CONT	PR CHECK ENGINE LIGHT IS	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	25-Apr-12	15-May-12	TRADITION FORD	6K775	24-Aug-12	4	8715	\$14.63	\$59.29	NA	QC	# CHECK ENGINE ALLUMER. VERIFY ET CONFIRMED	CHECK ENGINE 14028 W/	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AJ	30-Mar-12	15-Jun-12	JIM GOLDEN FORD-LINCOLN, LLC	6K775	10-Sep-12	3	6837	\$0.00	\$38.50	NA	AR	# IDS TEST P0304 P0306 P0305 REPROGRAM PCM &	CUST SAYS CK ENG LHT	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	25-Apr-12	22-May-12	CLASSIC FORD SALES	6K775	7-Sep-12	4	14634	\$0.00	\$38.22	NA	NC	# EEC TEST P0304 P0299 PERF TSB 12 06 04 REPRO	50 60MPH TRANS FEELS	NA	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AJ	9-Apr-12	19-Apr-12	WALTON MOTORS, INC.	6K775	4-Sep-12	5	4580	\$11.44	\$52.40	NA	MO	# TEST DRIVE OASIS TBS. EEC TEST P0306 P0308	CK ENGINE LIGHT ON PC	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	4-Jun-12	25-Jul-12	WILMES FORD-LINCOLN, INC.	6K775	28-Aug-12	2	2714	\$0.00	\$39.95	NA	OK	# VERIFIED CUSTOMER CONCERN OF VIBRATION UP	CUSTOMER STATES THE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	24-Apr-12	6-Jul-12	FRED BEANS FORD LINCOLN	6K775	8-Sep-12	3	2409	\$11.44	\$61.91	NA	PA	# ROAD TESTED AND VERIFIED DRIVE ABILITY ISSU	CUSTOMER STATES WHI	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	17-Jan-12	17-Apr-12	WOODHOUSE FORD, INC.	6K775	14-Sep-12	6	10995	\$0.00	\$44.14	NA	NE	# HOOK UP IDS. CK CODES. NO CODES. CK FOR CAC	CHECK POWER AT 65 74	NA	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AJ	2-Dec-11	28-Feb-12	WHITEOAK FORD LINCOLN SALES LI	6K775	23-Aug-12	6	10744	\$14.63	\$63.66	NA	ON	# MIL FLASHED. RAN ROUGH. UPDATED PCM AND IN	L.D.S. TEST AND DIAG RE	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AJ	7-Dec-11	15-Jun-12	DISCOVERY FORD SALES LTD.	6K775	10-Sep-12	3	9023	\$13.66	\$72.23	NA	SK	# Install shield to intercooler. recalibrate PCM as per hb	WHEN PASSING LOSE PC	NA	PT C&C
TSB REFLASH	PT C&C	CE4D6003	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	25-May-12	23-Jun-12	DOWNEY FORD LINCOLN	6K775	20-Aug-12	2	3746	\$0.00	\$48.57	NA	NB	# REMOVE COOLER AND DRAIN AS PER HOTLINE ID	REMOVE CAC HOSE AND	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	19-Jan-12	11-Apr-12	MIKE PATTON FORD LINCOLN	6K775	10-Sep-12	6	10010	\$12.26	\$54.86	NA	GA	# VERIFIED CONCERN INSPECTED CKED PERFORMR	CUSTOMER STATES THAT VEH	NA	PT C&C
TSB REFLASH	PT C&C	CE4D6003	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	12-Mar-12	26-May-12	DUVAL FORD	6K775	10-Sep-12	4	7479	\$13.95	\$59.19	NA	FL	# VERIFIED CONCERN CH GOOD.	CUSTOMER STATES CHE	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	T	F	B	A	T	K	T	C	AF	10-May-12	21-Jul-12	REYNOLDS FORD, INC.	6K775	8-Sep-12	2	2145	\$0.00	\$44.63	NA	OK	# INSTALLED IDS. TESTED EEC. SYST. HAS P0300 IN	W/ CK ENGINE LIGHT ON	NA	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Tuesday, September 18, 2012 10:40 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/18/12)

Fifty-three new claims today

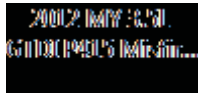
(29) TSB Reflash

(16) Catalytic Converter (six of these have vehicle build dates beyond June 1, 2012 - 6/4/12, 6/12/12, 6/16/12, 6/19/12, 6/27/12, 8/17/12)

(4) Diag - Misfire (two of these have vehicle build dates beyond June 1, 2012 - 6/6/12, 7/10/12)

(2) COP

(2) Spark Plug

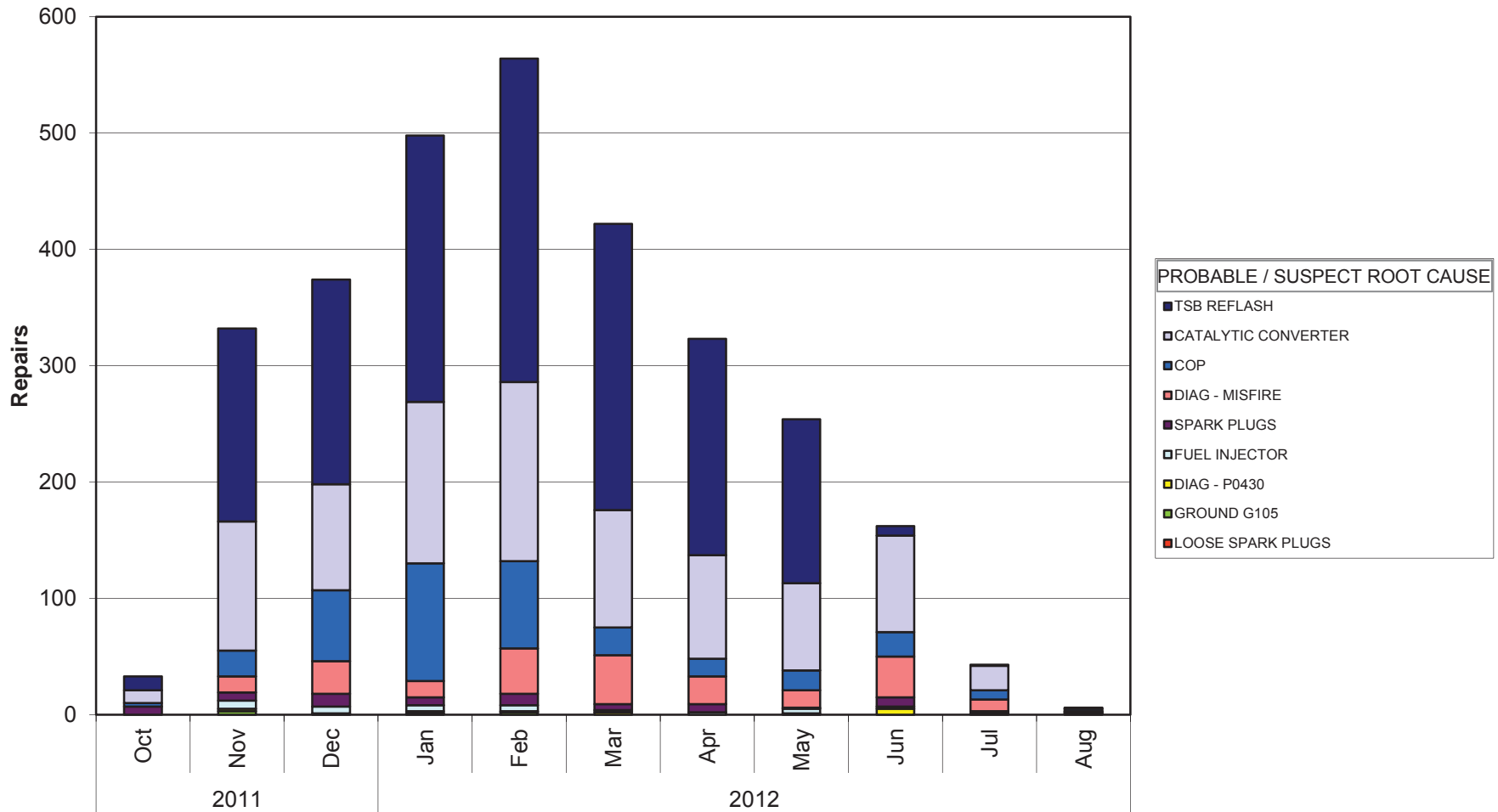


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/17/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
	2	2
		1
		2
		1
		5
	5	13

FUEL INJECTOR	SPARK PLUGS	
		7
	7	7
	6	11
	5	7
	5	10
	2	5
	2	7
	4	1
	2	8
	1	2
	1	1
	35	66

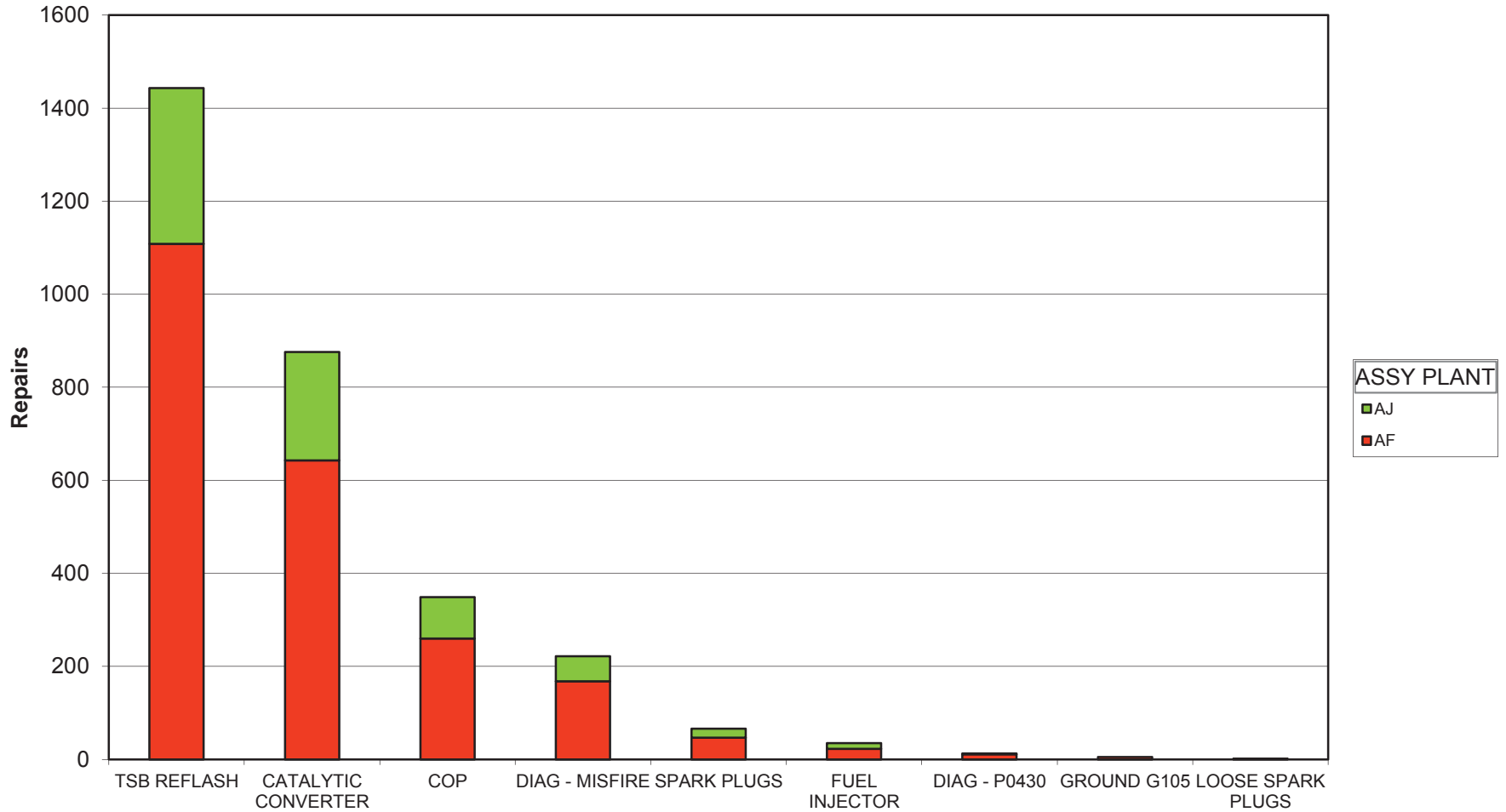
DIAG - MISFIRE	COP	
		3
	14	22
	28	61
	14	101
	39	75
	42	24
	24	15
	15	17
	35	21
	10	8
	1	2
	222	349

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	111	166
	91	176
	139	229
	154	278
	101	246
	89	186
	75	141
	83	8
	21	1
	1	
	876	1443
		3011

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 9/17/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1108	335	1443
CATALYTIC CONVERTER	643	233	876
COP	260	89	349
DIAG - MISFIRE	168	54	222
SPARK PLUGS	47	19	66
FUEL INJECTOR	23	12	35
DIAG - P0430	11	2	13
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2266	745	3011

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE	LINE	ENGINE	TRANS	ASSY	PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFFW1C3	TFF	F	A	T	K	T	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	929	563.09	\$1,161.81	GA	EC	EC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	K	T	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	35.17	363.22	GA	SD	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	K	T	AF	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	EA	EC TEST P0300, POWERED PLUGS AND ROAD				
GROUND G105	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	10	85.17	342.48	GA	WI	VERIFIED CONCERN, PEGS CC 42				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	148	80.00	589.19	GA	AB	239 VERIFIED CONCERN, P0300					
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	K	T	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#12465	18-Dec-11	1	519	80.00	374.80	GA	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	272	80.00	379.35	GA	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	15-Nov-11			LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	240.12	443.16	GA	ON	#73 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	8-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$137.92	GA	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	34.26	3562.96	GA	IL	EC TEST P0430 MONITORED PDS, REPLACED BAI				
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFWE1C6	TFF	F	A	T	K	T	AF	6-Nov-11			LILLISTON FORD, INC.	#1209	11-Dec-11	-1	12	562.25	3668.95	GA	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST				
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	K	T	AF	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	54.88	1379.42	GA	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE				
CATALYTIC CONVERTER	EXHAUST	BLSE0016	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	18-Nov-11	22-Dec-11		SCOTT PETERSON MOTORS INC.	#1209	19-Dec-11	-1	12	268.55	3746.16	GA	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA				
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	3405.35	3509.26	GA	MI	VERIFIED CONCERN, P0300 TEST CUSTOMER TO				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	TFF	F	A	T	K	T	AF	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	4409.11	GA	WA	ISS SELF UP EC TEST ITEM TESTED COILS & FUE				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	21-Jan-12	1	244	\$397.71	\$504.17	GA	TX	EC TEST, P0430, DCL DISPLAY, PINPOINT TEST				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	80.00	324.00	GA	MI	INSTANT FUEL ECONOMY TEST, CHECK TEST CON				
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	124	\$180.57	324.25	GA	NS	#201 SKIP TEST DROVE, A/C UNDER LOAD, REPA				
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	89.71	3225.54	GA	AB	# 210 SELF TEST PCM HANCE TEST SHOWED TH				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C2	TFF	F	A	T	K	T	AF	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	GA	SD	PERFORM IDS QUICK TEST, WET AROUND THE				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	25-Oct-11			MARK MATTHEW FORD, INC.	#1209	18-Jan-12	-1	59	442.65	367.14	GA	AR	EC TESTS DCL AND FUEL PRESS TESTS IN FLOW				
COP	ENGINE	N/A	2012	1FFFWE1C1	TFF	F	A	T	K	T	AF	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	84.86	3255.21	GA	MI	TEST EC, COIL P0316, PFE ENGINE FOR CYLINDR				
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	6-Jan-12			BARBIE FORD	#1209	12-Jan-12	-1	6	560.19	3253.50	GA	ON	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT IN				
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	3465.78	GA	TX	VERIFIED CONCERN, EC TEST P0430, PINPOINT				
FUEL INJECTOR	ENGINE	CANA0002	2012	1FFFWE1C2	TFF	F	A	T	K	T	AF	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	1238	\$128.10	\$310.87	GA	CA	#126 CUST STATES VIB, LEON ACCEL CYLINDR				
CATALYTIC CONVERTER	EXHAUST	CAMU0001	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	14-Oct-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	791	\$329.75	\$522.30	GA	AR	REPLACE INJECTOR, MIL AND ENGINE LIGHTS				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	458	\$444.30	\$571.46	GA	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	21-Nov-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$407.88	\$695.25	GA	MI	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP PIN				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	80.00	3226.69	GA	MD	ROAD TEST CANNOT VENT, CHECK A FUEL C				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	18-Nov-11	30-Nov-11		AWTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	GA	FL	ROAD TESTED VEHICLE, W/RE PERFORMED CO				
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#1209	24-Jan-12	1	2807	80.00	350.23	GA	VA	VERIFY IDS TEST, TEST OK				
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	18-Nov-11	12-Jan-12		KEN WILSON FORD, INC.	#1209	16-Jan-12	2	2105	\$21.08	\$136.24	GA	NC	IDS TEST, PASS CODES AND CHECK G105 AS PER				
DIAG - MISFIRE	ENGINE	CACQ0002	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	860.20	1156.26	GA	SK	#533 R0 EC TEST, CODE P2810, PINPOINT, DIA				
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	9-Dec-11			EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	498	\$263.54	\$558.29	GA	MT	VERIFIED CONCERN, CHECK INJECTORS AND				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	13-Jan-12			YAKIMOV FORD, INC.	#1209	23-Jan-12	1	560	80.00	367.14	GA	NY	LIGHT NOT ON AT START, CHECK ENGINE LAMP				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A <td T	K	T	AF	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2											
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2										
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1										
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1										
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	19-Dec-11	23-Dec-11		DEAN SELLERS INC.	#1209	30-Jan-12	2										
COP	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	K	T	AF	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1										
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	7-Dec-11	26-Dec-11		TERRIERONE FORD	#1209	4-Feb-12	2										
COP	ENGINE	CBFC0006	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	13-Jan-12			WESTWAY FORD	#1209	4-Feb-12	1										
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#1209	13-Jan-12	1										
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	16-Jan-12	30-Jan-12		MUNDAY FORD	#1209	2-Feb-12	1										
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	K	T	AF	13-Dec-11	15-Jan-12		FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	WIN	VEHICLE LIC	PLANT	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION			
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	20-Jan-12	20-Jan-12	SIMI VALLEY FORD	11FFW1E10C3	22-Feb-12	0	1191	\$64.05	\$216.40	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	PT C&C			
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	22-Feb-12	22-Feb-12	BANKSTON FORD OF ARLINGTON	11FFW1E10C3	17-Feb-12	0	10	\$64.05	\$179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	PT C&C			
SPARK PLUGS	ENGINE	CB0011	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	2-Feb-12	20-Feb-12	REVERVIEW FORD LINCOLN SALES	11FFW1E10C3	24-Feb-12	1	248	\$55.29	\$210.46	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	CUSTOMER STATES CHE	PT C&C			
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E14C3	2	11FFW1E14C3	11FFW1E14C3	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	11FFW1E14C3	22-Feb-12	-1	32	\$5.29	\$218.32	CA	AB	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	CUSTOMER STATES CHE	PT C&C		
COP	ENGINE	N/A	2012	11FFW1E14C3	2	11FFW1E14C3	11FFW1E14C3	10-Jan-12	11-Feb-12	EVERY FORD	11FFW1E14C3	20-Feb-12	1	781	\$80.00	\$91.68	TX	NC	VERIFIED CONCERN, RAN W/OK NO. FURTHER	CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E12C3	2	11FFW1E12C3	11FFW1E12C3	1-Dec-11	15-Jan-12	HILLOREST FORD LINCOLN	11FFW1E12C3	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT TEST CYLINDER NUMBER	CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	1-Dec-11	15-Jan-12	ALMA FORD INC.	11FFW1E10C3	23-Feb-12	2	2858	\$66.99	\$195.38	TX	CA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	CUSTOMER STATES CHE	PT C&C		
DIAG - MISFIRE	ENGINE	CAMA1012	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Dec-11	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	11FFW1E10C3	17-Feb-12	1	503	\$58.88	\$199.24	TX	SC	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	11FFW1E10C3	12-Jan-12	1	2819	\$80.00	\$215.26	TX	MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	11FFW1E10C3	3-Feb-12	2	2650	\$201.04	\$519.83	TX	EC	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	8-Nov-11	21-Dec-11	HIXSON AUTOPLEX	11FFW1E10C3	21-Feb-12	3	1683	\$397.71	\$497.23	TX	LA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	PT C&C			
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	11FFW1E10C3	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOR, REPLACED COIL AND	SEES LIGHT CAME ON AND	CUSTOMER STATES CHE	PT C&C		
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E12C3	2	11FFW1E12C3	11FFW1E12C3	3-Jan-12	25-Jan-12	ERWIN MOTORS INC.	11FFW1E12C3	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR T/PK COIL TEST OK	COND UP IN LIGHT EN	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E12C3	2	11FFW1E12C3	11FFW1E12C3	5-Nov-11	13-Feb-12	HUNT FORD INC.	11FFW1E12C3	27-Feb-12	-1	10	\$405.35	\$484.13	TX	WA	TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	PT C&C			
FUEL INJECTOR	ENGINE	CAMA1012	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	11FFW1E10C3	2-Mar-12	1	852	\$64.05	\$203.78	TX	CA	ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT	CUSTOMER STATES CHE	PT C&C		
FUEL INJECTOR	ENGINE	CAMA1012	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	11FFW1E10C3	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	MO	ROAD TEST AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES CHE	PT C&C			
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Nov-11	14-Feb-12	MCCRAY FORD	11FFW1E10C3	8-Mar-12	1	2894	\$58.88	\$165.09	TX	AL	EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES CHE	PT C&C			
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Nov-11	14-Feb-12	MCCRAY FORD	11FFW1E10C3	8-Mar-12	1	665	\$58.88	\$140.83	TX	CA	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	13-Jan-12	31-Jan-12	HOUSTON FORD INC.	11FFW1E10C3	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	L.O.F. COMPLETED. TECHNICIAN'S	20883	3.000 MILE REPAIR	CUSTOMER STATES CHE	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Dec-11	8-Feb-12	TUSKET SALES & SERVICE LTD	11FFW1E10C3	8-Mar-12	3	5174	\$282.57	\$354.59	TX	NS	B3001 CONVERTER TEST. RE TESTED ALL	CRIME DOME SPKRS. KE	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	13-Jan-12	18-Feb-12	DAN WIELBOLD FORD	11FFW1E10C3	11-Mar-12	2	1381	\$64.05	\$215.54	TX	TX	TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE	PT C&C			
FUEL INJECTOR	ENGINE	CGE001	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Dec-11	18-Feb-12	JACK DEMMER FORD INC.	11FFW1E10C3	13-Mar-12	2	3385	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT	CUSTOMER STATES CHE	PT C&C		
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	13-Jan-12	6-Feb-12	BENNA FORD SUPERIOR	11FFW1E10C3	2-Mar-12	2	1883	\$405.35	\$620.35	TX	WI	TESTED AND FOUND COIL CONVERTOR	CLEARLED CHECK ENGINE LIGHT	CUSTOMER STATES CHE	PT C&C		
FUEL INJECTOR	ENGINE	CGE001	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Dec-11	2-Mar-12	COLUMBINE FORD INC.	11FFW1E10C3	5-Mar-12	1	665	\$58.88	\$140.83	TX	CA	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE	PT C&C			
SPARK PLUGS	ENGINE	CGE001	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	11FFW1E10C3	7-Mar-12	-1	34	\$319.11	\$928.44	TX	IA	RETRIEVED CODE P0304	EM TEST AND INJECTOR	NEW CARS STATES THAT	CUSTOMER STATES CHE	PT C&C	
COP	ENGINE	N/A	2012	11FFW1E14C3	2	11FFW1E14C3	11FFW1E14C3	22-Oct-11	10-Feb-12	LITRA FORD LINCOLN OF BOISE	11FFW1E14C3	16-Mar-12	-1	18	\$5.17	\$78.84	TX	ND	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	CUSTOMER STATES CHE	PT C&C		
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	17-Feb-12	7-Mar-12	KENTWOOD FORD SALES, INC.	11FFW1E10C3	19-Mar-12	1	507	\$61.70	\$163.38	TX	AB	HOOK UP IDS KEO P0303	REROAD TEST NO I	SEE PREVIOUS HISTORY	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	11FFW1E10C3	15-Mar-12	1	1538	\$413.00	\$552.72	TX	AR	PN 8212 CODE 42 LEFT P0303	RAN OASIS	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	11FFW1E10C3	19-Mar-12	1	4399	\$397.71	\$497.23	TX	TX	FRANK CAT BROKEN. RAN OASIS	LEFT CAT COM	CUSTOMER STATES CHE	PT C&C		
COP	ENGINE	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	11FFW1E10C3	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT. REPORT, COMPLAINT	CODES CHECK ENGINE LIGHT	CUSTOMER STATES CHE	PT C&C		
DIAG - MISFIRE	ENGINE	CGE001	2012	11FFW1E14C3	2	11FFW1E14C3	11FFW1E14C3	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	11FFW1E14C3	19-Mar-12	1	855	\$64.05	\$138.50	TX	TX	REPLACER BURNED OUT #0 COIL AND SPARK	PLUGS CHECK THE TRUCK	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	11FFW1E10C3	15-Mar-12	4	6245	\$437.05	\$545.81	TX	FL	VEHICULAR ENGINE DIAGNOSIS P0430	DCL DISCU	STATE SERVICE	CUSTOMER STATES CHE	PT C&C	
FUEL INJECTOR	ENGINE	CP001	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	11FFW1E10C3	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	1/2029 EB VISUAL INSPECTION	ROAD TESTED WITH SCAS	3 CHECK ENGINE LIGHT	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	7-Nov-11	5-Dec-11	BOLTON FORD, L.L.C.	11FFW1E10C3	15-Mar-12	1	4399	\$398.63	\$693.12	TX	TX	VERIFIED CUSTOMER CONCERN. NO	T888 CUSTOMER STATES CHE	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	11FFW1E10C3	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430	PINPOINT TEST. DCL	DCL CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	31-Jan-12	1-Mar-12	FIVE STAR FORD	11FFW1E10C3	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12	2 TO REPLACE COIL	ENGINE LIGHT IS ON	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	11FFW1E10C3	21-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT	CAT COM	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	10-Nov-11	7-Jan-12	NORTHSIDE FORD	11FFW1E10C3	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM	& REPLACE	REPAIR SERVICE EN	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	18-Dec-11	4-Feb-12	MORRIS BUFFALO FORD	11FFW1E10C3	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY	THE TSB DOES NOT	CUSTOMER STATES CHE	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	11FFW1E10C3	5-Mar-12	1	5131	\$405.35	\$488.35	TX	LA	VERIFIED CUSTOMER CONCERN	RETEST OK	TEST	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	15-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	11FFW1E10C3	1-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	CHECKED WITH IDS CODES P0306	PERFORMED	LUMBER CHECK ENGINE	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	13-Feb-12	23-Feb-12	TYLER FORD LTD	11FFW1E10C3	20-Mar-12	2	3728	\$405.35	\$568.02	TX	TX	EEC TEST P0303 REPROGRAM PCM	REPLACE	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Jan-12	10-Feb-12	ROBERTSON'S ALBANY FORD	11FFW1E10C3	21-Feb-12	1	897	\$727.00	\$892.07	TX	OR	SELF TESTED. RAN OASIS	AND FOUND TSB 12	02	CUSTOMER STATES CHE	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	11FFW1E10C3	4-Mar-12	1	443	\$401.53	\$499.69	TX	TX	VERIFIED COMPLAINT PERFORMED	TSB 12	2 TO	CUSTOMER WENT TO	CUSTOMER STATES CHE	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3	23-Jan-12	12-Mar-12	EMBRAN FORD SALES LTD	11FFW1E10C3	17-Feb-12	0	21	\$203.51	\$378.11	TX	ON	FOOT TEST INSPECTED	CHECK OASIS	FOLLOW	CHECK DRIVE FOR SURGIN	CUSTOMER STATES CHE	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	2	11FFW1E10C3	11FFW1E10C3																	

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	WIN	VEHICLE LIC	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1K1X3FA	TF6	F	FA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SONIC	452	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E10CFA	TF6	F	FA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CFA	TF6	F	FA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CFA	TF6	F	FA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON AC	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	C/S STATES ENGINE	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GET	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CFA	TF6	F	FA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	GA	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	452	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1K16CFA	TF6	F	FA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1K16CFA	TF6	F	FA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	452	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E10CFA	TF6	F	FA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	1FTFW1E10CFA	TF6	F	FA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17CFA	TF6	F	FA	11-Dec-11	14-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	11-Dec-11	14-Feb-12	MARK MARTIN FORD	#	24	RECALEM	24-21-Mar-12	-1	322	\$0.00	\$29.24	0	NA	WI	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C/C	VERIFY MOTOR A/C CO	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	452	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CFA	TF6	F	FA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	2											

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function											
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C2	T	F	B	A	T	K	T	C	AJ	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	254	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	180	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E7C2	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	254	RECALEM	#	24	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E7C3	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	254	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	254	RECALEM	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E7C3	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	254	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	CHEVILE IN HUBERTS VA	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	254	RECALEM	#	24	17-Feb-12	2	318	\$0.00	\$32.07	0	TX	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E7C3	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	254	RECALEM	#	24	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	254	RECALEM	#	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	254	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	254	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	254	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	254	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	180	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	254	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLIND FORD	#	254	RECALEM	#	24	8-Mar-12	3	354	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	254	RECALEM	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	254	RECALEM	#	24	17-Feb-12	1	976	\$0.00	\$34.32	0	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	180	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	254	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	TX	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	180	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	254	RECALEM	#	24	13-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	180	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	254	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	180	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	254	RECALEM	#	24	15-Mar-12	1	436	\$0.00	\$32.66	0	TX	13K 432 ROAD TEST FOR P0304 REPAIR FOR	P0304 REPAIR FOR TRAN	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5	T	F	B	A	T	K	T	C	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	254	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	F0304 AND REPORT FO	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	254	RECALEM	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	254	RECALEM	#	24	6-Mar-12	3	353	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	254	RECALEM	#	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	180	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	254	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	3-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	254	RECALEM	#	24	27-Feb-12	2	3718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	254	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND L	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	254	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	254	RECALEM	#	24	22-Feb-12	2	1,415	\$0.00	\$31.61	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	254	RECALEM	#	24	22-Feb-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	12-Jan-12	12-Dec-11	SCOTT FORD	#	254	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	254	RECALEM	#	24	16-Mar-12	2	1,684	\$0.00	\$31.61	0	TX	ROAD TESTED. SURGE. UNABLE TO PASS VEHIC	VEHICLE FEELS SURGE	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	CPHF1004	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	254	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	254	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC PRESENT NO MIL. IDS SURGE	3. THERE IS A HESITAT	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AJ	12-Jan-12	29-Dec-11	STYKORA FAMILY FORD, INC.	#	254	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	PERFORM EEC PRESENT NO MIL. IDS SURGE	3. THERE IS A HESITAT	#	180	V50	PT C&C	
TSB REFLASH	PT C&C	CMAJ009	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	3-Feb-12	3-Feb-12	JIM ROBBINSON FORD LINCOLN, INC.	#	254	RECALEM	#	24	8-Mar-12	2	1,415	\$0.00	\$31.61	0	TX	IDS DTC FOUND. PERFORMED TSB 12 2 10	REPROGRAM PCM	CUSTOMER STATES VEH	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	254	RECALEM	#	24	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	PERFORMED TSB 12 02 10	NOTE SSM 554	CS WHILE DRIVING. I	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T	F	B	A	T	K	T	C	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	254	RECALEM																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1X3C	T6F	F	4M	TIC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1029	RECALEM	34	23-Feb-12	1	418	\$0.00	\$32.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6F	F	4M	TIC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#1029	RECALEM	34	15-Feb-12	-1	9	\$0.00	\$24.01	0	NS	15 FEB 12 2.0 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T4C	T6F	F	4M	TIC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1029	RECALEM	34	17-Feb-12	2	1860	\$0.00	\$24.01	0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1029	RECALEM	34	17-Feb-12	3	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1029	RECALEM	34	22-Feb-12	2	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1029	RECALEM	34	23-Feb-12	1	3859	\$0.00	\$44.00	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1029	RECALEM	34	23-Feb-12	1	1606	\$0.00	\$37.37	0	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1029	RECALEM	34	27-Feb-12	1	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1029	RECALEM	34	23-Feb-12	1	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1 VEHICLE BUCKS WITH SF				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1029	RECALEM	34	27-Feb-12	2	2624	\$0.00	\$34.12	0	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALS WHILE DRIVING				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1029	RECALEM	34	28-Feb-12	3	6381	\$0.00	\$34.12	0	TX	CC 04 PCM UPDATE ACCOUNT ENGINE SURGES AND QUALITY CHECK INITIAL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1029	RECALEM	34	27-Feb-12	3	3114	\$0.00	\$30.79	0	NC	TEST DRIVE. KOEC PASS PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT				A30	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1029	5.0E6-212 E	2	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES CK				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1029	RECALEM	34	20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				A30	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1029	DIAG	2	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM - CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1029	RECALEM	34	23-Mar-12	1	1344	\$0.00	\$46.86	0	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#1029	RECALEM	34	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT ON				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	22-Dec-11	23-Jan-12	LAUDERS MOTOR FORD	#1029	RECALEM	34	22-Mar-12	2	10722	\$0.00	\$31.85	0	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1029	12029	C	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT ON				A12	A	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	22-Dec-11	23-Jan-12	BENNETT FORD	#1029	12029	C	22-Mar-12	3	6777	\$267.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST DIA. CHECK ENGINE LIGHT				A40	A	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1029	RECALEM	34	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1029	RECALEM	34	26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORMED CUSTOMER ENGINE LI				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1029	RECALEM	34	24-Mar-12	1	978	\$0.00	\$31.84	0	TX	S78 REPROGRAM PCM. PULLED CODES. P0300. CS CCK CAME ON WHILE				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1029	RECALEM	34	21-Mar-12	1	1050	\$0.00	\$32.32	0	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1029	RECALEM	34	22-Mar-12	2	4593	\$0.00	\$35.12	0	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#1029	RECALEM	34	18-Mar-12	1	4953	\$0.00	\$35.14	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AJ	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1029	C	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A30	PT	CLAIM BINNED FUNCTION	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	17-Feb-12		BIWICK MOTOR INC.	#1029	C	22-Mar-12	1	29	\$84.02	\$84.02	1	TX	RUN DIAGNOSIS. KOEC PASS. GO TO PINPOINT TEST CK. TRANSMISSION				A30	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1029	12405	C	22-Feb-12	0	53	\$5.05	\$150.80	132	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A40	A	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#1029	NPP	C	28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISFIRE. INSPECT LAMP CAME ON				A40	A	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	17-Jan-12	15-Feb-12	PHIL LONG FORD LINCOLN	#1029	RECALEM	34	20-Mar-12	1	492	\$0.00	\$38.88	0	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#1029	RECALEM	34	20-Mar-12	4	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	27-Nov-11	15-Dec-11	RICHART FORD	#1029	RECALEM	34	24-Mar-12	4	3872	\$0.00	\$34.73	0	TX	PERFORM SELF TEST. P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	20-Dec-11	10-Feb-12	COURTESY FORD INC.	#1029	RECALEM	34	24-Mar-12	1	4953	\$0.00	\$35.14	0	TX	TEST DRIVE AND VERIFY CONCERN. PERFORMED PERFORMED PERFORMED				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1029	RECALEM	34	26-Mar-12	2	5488	\$0.00	\$32.60	0	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL C				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#1029	RECALEM	34	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	17-Jan-12	17-Feb-12	WAYNE FORD SALES LTD.	#1029	RECALEM	34	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#1029	RECALEM	34	23-Mar-12	3	3345	\$0.00	\$40.08	0	TX	REPROGRAM PCM PER COMPUTER TO LEARN THE CUSTOMER REPORTS OF				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F	F	4M	TIC3	AF	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1029	RECALEM	34	28-Mar-12	2	1571	\$0.00	\$36.11	0	TX	CHECK ENGINE LIGHT ON. ENGINE MESSAGES FOUND. SERVICE ENGINE WARN				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T3C	T6F																								

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	2012	F	4A	T	3	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	34	30-Mar-12	4	7512	90.00	528.04	01	GA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V29	04	TRANSMISSION
COP	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34	29-Mar-12	2	9082	988.63	993.00	01	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	4025	RECALEM	34	5-Apr-12	1	11	55.17	598.27	01	PA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	04	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1T03	2012	F	4A	T	3	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	34	14-Mar-12	1	1488	909.97	1,620.90	01	GA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#1	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	34	3-Apr-12	3	7023	349.00	823.55	01	GA	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CH	#1	#1	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	COAB0017	2012	1F1FW1E1T03	2012	F	4A	T	3	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	34	20-Mar-12	3	4402	80.00	577.86	01	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	34	5-Apr-12	3	2060	80.00	576.12	01	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES VEH	#1	#1	V49	04	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	34	24-Mar-12	0	70	80.00	529.73	01	NC	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSH, INC.	4025	RECALEM	34	12-Mar-12	1	129	80.00	535.07	01	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CH	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	34	5-Apr-12	4	3048	80.00	536.60	01	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES VEH	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	34	24-Mar-12	3	5036	80.00	537.12	01	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES VEH	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	34	12-Mar-12	1	1358	80.00	533.60	01	MI	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	34	2-Apr-12	1	608	80.00	529.89	01	MI	ENGINE MISS. NO CODE CONCERN. CK OUT	CUSTOMER STATES THA	#1	#1	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	34	2-Apr-12	2	2661	80.00	536.69	01	MI	HOOKEUP IDS. CODES [GATING STUMBLE ON	CUSTOMER ENGINE LIGHT	#1	#1	V29	04	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	4025	RECALEM	34	6-Apr-12	4	3953	944.05	1,142.70	01	LA	ECC TEST P0302 PERFORM POWER BALANCE	CUSTOMER STATES CHE	#1	#1	V29	04	PT C&C
COP	ENGINE	COFAV005	2012	1F1FW1E1T03	2012	F	4A	T	3	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSH, INC.	4025	RECALEM	34	12-Mar-12	1	129	558.58	525.93	01	WI	TECH PULLED CODES AND LED COIL TEST IN	GUEST STATES VEHICL	#1	#1	V52	04	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	34	10-Apr-12	3	2209	961.70	5203.17	01	NC	PO300. ROUTED TEST AND RECORD FULL THROTT	CHECK ENGINE LIGHT W	#1	#1	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	34	11-Apr-12	3	9335	588.88	1,152.05	01	NC	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	10-Feb-12	17-Mar-12	KAUFFOLD	4025	RECALEM	34	11-Apr-12	-1	1358	80.00	527.51	01	MI	RETR. TEST. IDS & EEC TEST [ME. CLEARED	CUSTOMER STATES VEH	#1	#1	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	22-Feb-12	17-Mar-12	BENHARD FORD, LLC	4025	RECALEM	34	9-Apr-12	-1	3054	539.71	5471.15	01	MI	RETRIVED CODE P0430 FROM PCM REPLACED	CUSTOMER STATES THA	#1	#1	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	19-Dec-11	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	34	9-Apr-12	1	6751	884.05	1,198.25	01	MI	LEFT CATALYTIC CONVERTER. EEC TEST P0430	CHECK ENGINE LIGHT S	#1	#1	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	34	2-Apr-12	1	1234	545.89	558.97	01	MI	DIAG REPLACED LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHECK	#1	#1	V49	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1F1FW1E1T03	2012	F	4A	T	3	8-Dec-11	10-Feb-12	GREENWOOD FORD, INC.	4025	RECALEM	34	3-Apr-12	2	3188	808.90	884.71	01	MI	TSB 12 2 10 REPAIR PER TSB 12 2 10	C S CHECK ENGINE LIGHT	#1	#1	V49	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	34	23-Mar-12	2	4033	524.64	932.36	01	MI	VERIFIED THE CONCERN DUE TO EEC P0430	C S CHECK IDLE SURGE	#1	#1	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	4025	RECALEM	34	4-Apr-12	2	4208	543.35	9515.86	01	MI	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#1	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	34	5-Apr-12	1	766	1413.00	949.33	01	MI	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	22-Feb-12	17-Mar-12	BALGH FORD, LLC	4025	RECALEM	34	6-Apr-12	1	3434	80.00	545.65	01	MI	TESTED EEC SYSTEM. [NO REPROGRAMMED	P0430 CONCERN	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	34	4-Apr-12	4	2787	80.00	531.12	01	MI	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34	29-Mar-12	2	9882	80.00	532.50	01	MI	ECC TEST PCM NO DTC S PRESENT. REPROGRAM	ENGINE. HESITATES/SUR	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	21-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	34	2-Apr-12	4	4082	90.00	530.30	01	MI	TESTED EEC SYSTEM. KOEO. P0300. REPROGRAM	HT PASSING CHECK I	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	11-Jan-12	11-Jan-12	KYREE FORD LINCOLN	4025	RECALEM	34	9-Apr-12	-1	820	80.00	527.15	01	MI	CHECKED OASIS FOR PERFORM. CUSTOMER	STATES CHECK FOR	#1	#1	V49	04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	34	30-Mar-12	1	1762	80.00	531.20	01	MI	visual inspect OK for code all pass ok oas	reprogram [customer states check engi	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	20-Dec-11	11-Jan-12	ANCRARA FORD	4025	RECALEM	34	5-Apr-12	3	6199	80.00	531.71	01	MI	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	9-Dec-11	31-Dec-11	JOE MANNING CAPITAL FORD	4025	RECALEM	34	23-Mar-12	1	3449	80.00	530.92	01	MI	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	29-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	4025	RECALEM	34	23-Mar-12	1	3449	80.00	530.92	01	MI	DISSEMINATION TEST. KOEO PASS. CONT	P0300.00 CUSTOMER CONCERN	#1	#1	V29	04	PT C&C
COP	ENGINE	COFK0015	2012	1F1FW1E1T03	2012	F	4A	T	3	9-Jan-12	9-Jan-12	FREB BEANS FORD LINCOLN	4025	RECALEM	34	9-Apr-12	-1	29	558.88	1196.02	01	MI	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	34	7-Apr-12	2	3980	80.00	530.70	01	MI	TEST EEC SYSTEM. [NO CODES] CK. TEST	CUSTOMER STATES CHE	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	34	3-Apr-12	1	2636	80.00	533.05	01	MI	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#1	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	29-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	34	9-Apr-12	1	2636	80.00	533.05	01	MI	TESTED ON IDS NO DTC. REPROGRAM PCM	AS PER ENGINE CUTS OUT WHEN	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03	2012	F	4A	T	3	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	4025	RECALEM	34	9-Apr-12	4	8559	80.00	534.30	01	MI	TESTED ON IDS NO DTC S. REPROGRAM	PCM PER TSB	#1	#1	V52	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T03																									

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	T8F	F	AT	TKW	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	F8	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC7	T8F	F	AT	TKW	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1258	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	TKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T8F	F	AT	TKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	A11	V29	F8	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T8F	F	AT	TKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	8	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A11	V29	F8	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#1258	NPF	#3	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T8F	F	AT	TKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0304 P0305 IN MEMORY CUSTOMER STATES CHE	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	TKW	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0300 CUSTOMER STATES THA	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0300 OWNER STATES REF	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3	T8F	F	AT	TKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CALIBRATION TSB 12 2 10 C/C, ON DRIVES GR	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	TKW	TC3	AF	28-Feb-12	9-Apr-12	MAC GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	MS	#	CODE P0300 P0300 RSB #12 2 10 CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	TKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10 APP FOR SURGE MISS	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 2 10 CHECKS FOR ENGINE MISS	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI CUSTOMER STATES WH	A11	V29	F8	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T8F	F	AT	TKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6, VERIFIER LE CK EN ALL	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	C05D507	2012	1FTFW1ETX	T8F	F	AT	TKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#1258	5.00E-212	E	11-Apr-12	2	8594	\$426.12	\$532.37	1	GA	IL	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T8F	F	AT	TKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	RECALEM	#4	11-Apr-12	2	3354	\$405.35	\$530.48	1	GA	CA	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES THA	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	TKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0403, REPLACE CUSTOMER STATES INC	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	TKW	TC3	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	CA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	TKW	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9	T8F	F	AT	TKW	TC3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.88	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONTROL	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	12-Jan-12	12-Jan-12	HINSEVELT FORD INC	#1258	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NONE PRESENT, CKD OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AT	TKW	TC3	AF	23-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AT	TKW	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CKD CODES NONE PRESENT, CKD OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	F8	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET9	T8F	F	AT	TKW	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, OK APPROVAL CODE P	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TKN COIL AND PLUG DIAG AND REPORT EN	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTIC DISPLAY	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	14-Feb-12	14-Feb-12	VERN DIE FORD LINCOLN	#1258	5.00E-212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	TKW	TC3	AF	6-Mar-12	22-Mar-12	BOBBIER FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE CUSTOMER STATES WH	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	TKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	TKW	TC3	AF	17-Jan-12	16-Feb-12	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#4	23-Apr-12	4	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	TKW	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3211	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBRATION, REPROGRAM PCM STATES SEE LIGHT CALIB	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	TKW	TC3	AF	8-Feb-12	29-Feb-12	ASHIE NO HAZARD, INC.	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.88	0	GA	NC	#	TEST DROVE, NO MISS FELT TEST DROVE WITH OASIS, CUSTOMER HAS EN	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	TKW	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS FIRE, CUSTOMER STATES, CHE	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	TKW	TC3	AF	15-Jan-12	9-Feb-12	WASCASSET FORD, INC.	#1258	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	ECC TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL STARTED FLASHING	A11	V29	F8	PT & C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	3	A	30	4	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	1	6756	3405.35	3490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	3	A	30	4	PT & C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	18-Apr-12	1	4652	30.00	30.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS #	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	1	2366	30.00	30.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLA	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	24-Apr-12	3	7305	30.00	342.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT ON, RUN	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	2	2083	30.00	333.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	13-Apr-12	1	1354	30.00	30.00	0	MI	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	14-Apr-12	2	3955	30.00	337.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	3	A	30	4	PT & C	
COP	ENGINE	CSD3008	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	3	3321	384.05	1160.70	1	TX	MIL ON RETRIEVED CONTINENTAL COMP. TEST IN	CUSTOMER STATES CHE	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	20-Mar-12	1	3039	3819.88	11020.03	232	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	1	678	3434.31	3536.21	1	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	18-Apr-12	3	5372	3405.35	3476.76	1	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	CSD30019	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	28-Apr-12	3	10472	3405.35	3490.26	1	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	CUSTOMER STATES ENG	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	27-Apr-12	3	7622	3405.35	3494.38	1	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	28-Apr-12	2	3430	30.00	355.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	26-Apr-12	3	6065	30.00	338.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	25-Apr-12	1	56	30.00	338.00	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	5	11457	30.00	335.14	0	OK	PCM CALIBRATION, PERFORM COOL	JUST STATES CHECK EN	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	3	10121	30.00	336.33	0	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-Apr-12	1	5162	30.00	336.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	24-Apr-12	1	5118	30.00	337.10	0	TX	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	3	5789	30.00	335.65	0	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DON	3	A	30	4	PT & C	
COP	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	2-May-12	1	2805	361.70	1357.77	1	OK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	24-Apr-12	-1	3275	358.88	3211.63	2	MI	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	2	2758	30.00	345.27	0	MI	PERFORMED IDS SELF TAT THIS TIME	CS DRIVING IN RAIN WVE	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	4-May-12	2	7742	30.00	366.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CK ENGINE LIGHT IS ON	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	CSD30002	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	2	2447	30.00	350.77	0	TX	EEC TEST P0308 PERFORMED, PERFORMED BLANK	CUSTOMER BLANKS	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	1	5088	30.00	349.38	1	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	4	3476	30.00	341.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	28-Apr-12	2	4922	30.00	349.28	0	TX	TESTED ENGINE LIGHT ON, RUNS RUGH, RETRI	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	26-Apr-12	1	17627	3405.35	3480.84	1	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	3	A	30	4	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	13-May-12	2	4522	30.00	351.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	TIME, CK ENGINE LIGHT ON	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	1	1817	30.00	323.88	0	TX	PERFORMED IDS SELF TEST PASS	ANDREW CK ENGINE LI	3	A	30	4	PT & C	
COP	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	2	9666	304.65	3203.96	1	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	4-May-12	1	867	361.70	3204.59	1	TX	EEC TEST P0301, PERFORMED PINPOINTING	DIAG AND REPORT ON	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	1	849	30.00	320.00	0	TX	SCAN FOR CODES, TESTED FOR NOW, SE	CUSTOMER STATES THE	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	30-Apr-12	2	3217	30.00	351.40	1	NS	NON-ENGINE, TEST AT THIS TIME	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	7-May-12	4	5899	3263.51	3469.23	2	OK	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	8-May-12	1	4957	30.00	357.71	0	TX	EEC TEST P0308 PERFORMED, PERFORMED	CK ENGINE LIGHT ON	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	3-May-12	2	4	8844	3405.35	3492.78	1	TX	VERIFIED CONCERN, FOLLOVED PROGRAMMED P	C S THAT SEES LIGHT ON	3	A	30	4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	3-May-12	2	4702	3500.44	3652.34	1	TX	EEC TEST P0301, CHECKED OASIS, PERFORMED	P C S THAT SEES LIGHT ON	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	CSD30014	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	3-May-12	1	2188	30.00	313.49	0	OR	DIAG SCAN CODES, TESTED FOR NOW, SE	CUSTOMER STATES THE	3	A	30	4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	9-May-12	-1	864	30.00	326.62	0	NS	CHECK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT FOR	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	8-May-12	1	10980	3397.71	3417.99	1	NS	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT	3	A	30	4	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	2	T8F	F	B	A	T	1	2	2	5.0E-212	8-May-12	2													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PLANT DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T3C	TFF	F	A	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#25	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED DTC NO. NO DTC'S. DCL	CUST STATES ON COOLD	#1	V29	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	TFF	F	A	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	#24	12405	2	4796	\$0.00	\$31.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED. OK	#1	V29	PT & C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	TFF	F	A	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#24	DIAG	NA	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TCM	BOSS DOWN WHEN PAS	#1	V29	PT & C	
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2CF	TFF	F	A	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#24	DIAG	NA	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT	#1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#24	5.00E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#24	RECALEM	NA	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECALL EMMA/EMH/18	CUSTOMER STATES ENG	#1	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E6T3C	TFF	F	A	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#24	RECAL	NA	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON	#1	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	TFF	F	A	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#24	RECALEM	NA	24-May-12	6	10341	\$0.00	\$40.75	06	PA	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	TFF	F	A	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#24	RECALEM	NA	18-May-12	2	6201	\$0.00	\$35.03	0	PA	POW CAL AND COOL FUEL WELL. SEE JOBS	REPAIR CHECK ENG LIGH	#1	V29	PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E11CF	TFF	F	A	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#24	12029	C	23-May-12	3	6597	\$72.09	\$108.71	0	PA	PERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#1	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1E6T3C	TFF	F	A	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#24	12029	C	22-May-12	3	3725	\$68.05	\$138.73	0	PA	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGH	#1	V29	PT & C
COP	ENGINE	CEC20021	2012	1FTFW1E11CF	TFF	F	A	8-Dec-11	28-Dec-11	MULLINAX FORD	#24	12029	C	25-May-12	6	9204	\$91.50	\$305.73	2	PA	INSTALLED ISB P0306 RUSH ETS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT & C
COP	ENGINE	CEA1025	2012	1FTFW1E10CK	TFF	F	A	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#24	12029	C	29-May-12	2	8691	\$58.00	\$172.71	0	PA	TLM CK'ED OUT TO VERIFY O2 INSPECT. NO	VISIBLE DEF	#1	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1E4CF	TFF	F	A	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#24	12029	C	25-May-12	1	2181	\$68.99	\$238.91	2	PA	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	TFF	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#24	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	1	PA	INSPECTED. ADVISED C/T. INTERCOMER. THEN	WHEN CALL CHECK EN	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3C	TFF	F	A	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#24	DIAG	NA	30-May-12	1	1352	\$0.00	\$42.10	1	PA	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WH	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	TFF	F	A	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#24	DIAG	NA	30-May-12	2	2690	\$0.00	\$74.14	1	PA	CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#24	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	1	PA	INSPECTED. ADVISED C/T. INTERCOMER. THEN	WHEN CALL CHECK EN	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	29-Mar-12	25-Apr-12	CHESTATE FORD	#24	RECALEM	NA	17-May-12	1	2481	\$442.50	\$527.58	1	PA	RECAL PREFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#24	12029	C	25-May-12	5	15183	\$64.05	\$105.32	1	PA	RECALEM TEST CODE P0305. REPLACED NUMB	ER CUST CHECK ENGINE LI	#1	V29	PT & C
COP	ENGINE	CE4F0004	2012	1FTFW1E10CK	TFF	F	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#24	DIAG	NA	28-May-12	2	5021	\$58.88	\$138.62	1	PA	CK' VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#24	DIAG	NA	23-May-12	3	5208	\$0.00	\$16.05	0	PA	DIAG IS P0306 SSM 22225 STUMBLE ON ACCEL	A. S CHECK ENGINE LIGH	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#24	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	1	PA	INSPECTED & FOUND ENTANGLED THE ISSUE	CHECK AND REPORT F	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#24	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	1	PA	CUST STATES CK ENG LIGH FLASHED AFTER	CUST STATES CK ENG LI	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3C	TFF	F	A	9-Mar-12	16-Mar-12	WATERTOWN FORD	#24	DIAG	NA	29-May-12	3	3117	\$0.00	\$37.16	1	PA	ROAD TEST VEHICLE RUL ON TEST CK REFFERED	CHECK ENGINE LIGHT ON	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E10CK	TFF	F	A	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN INC.	#24	RECALEM	NA	8-May-12	1	1357	\$480.95	\$670.38	1	PA	P0306 BANK OASIS LOCK AND RECHARGE	CUSTOMER STATES C	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	TFF	F	A	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#24	RECALEM	NA	15-May-12	1	2719	\$0.00	\$31.45	0	PA	CC 04 BPM RECAL	PERFORM CS TRUCK SHAKING AND	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3CK	TFF	F	A	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	#24	RECALEM	NA	14-May-12	6	11420	\$0.00	\$27.22	0	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGN SURGES AND ACQ	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3CK	TFF	F	A	19-Nov-11	12-Dec-11	MILLER FORD SALES	#24	RECALEM	NA	14-May-12	6	11420	\$0.00	\$27.22	0	PA	PERFORMED DIAGNOSIS. CONFIRMED	DTC P0306. CHECK EN	#1	V29	PT & C
ENGINE	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#24	12029	C	29-May-12	4	4849	\$58.88	\$176.51	1	PA	TX. CK' PERFORM ROAD TEST TCM IS AT ITS	LATEST. C/CUSTOMER STATES ENG	#1	V29	PT & C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E10CK	TFF	F	A	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#24	12029	C	29-May-12	1	700	\$58.88	\$105.40	1	PA	XROAD TEST AND DID NO RIMED RELATIVE	COMPR CUST STATES LIGHT ON	#1	V29	PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E10CK	TFF	F	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	0	PA	SPARK PLUGS FAULTY. CHECK REPAIR	CHECK ENGINE LIGHT	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3C	TFF	F	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	NA	8-May-12	2	2186	\$0.00	\$102.18	1	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E6T3C	TFF	F	A	14-Feb-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	NA	23-May-12	1	5420	\$0.00	\$139.46	1	PA	EEC TEST. P0306. LIGHT REPAIR TO MAKE	AS CUST STATES CHECK	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E10CK	TFF	F	A	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#24	5.00E212	E	22-May-12	2	5462	\$413.00	\$513.38	1	PA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	C0 CUST STATES CHECK EN	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3CF	TFF	F	A	2-Mar-12	2-Apr-12	BILL KNIGHT FORD	#24	5.00E212	E	29-May-12	3	4853	\$397.71	\$484.82	1	PA	DIAGNOSTIC P0430. IDS ISBLEY V. INSTRUC	T0 CHECK ENGINE LIGHT	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	2-Mar-12	2-Apr-12	STAMFORD FORD SALES	#24	5.00E212	E	22-May-12	2	5462	\$413.00	\$513.38	1	PA	PERFORMED DIAGNOSIS. CONFIRMED	DTC P0306. CHECK EN	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#24	5.00E212	E	15-May-12	2	1050	\$397.71	\$610.39	1	PA	OR. VERIFY CONCERN. CHECK ENGINE	LIGHT FOR PC CUST STATES THAT THE	#1	V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7CF	TFF	F	A	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#24	RECALEM	NA	23-May-12	3	3352	\$283.51	\$356.24	1	PA	VERIFIED CONCERN. W/ENGINE LIGHT. CK	NOH CUST STATES THE	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	9-Nov-11	19-Dec-11	DOUGLAS HILL FORD SALES LTD	#24	RECALEM	NA	15-May-12	1	3923	\$283.51	\$356.24	1	PA	REPLACED BANK CATALYTIC CONVERTER	AS PER EN	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	TFF	F	A	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#24	RECALEM	NA	8-May-12	4	13688	\$283.51	\$407.37	0	PA	INSPECTED FOR CEL LIGH found TSB 12 2 to	TRUCK DRIVEABILITY CONC	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	TFF	F	A	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#24	RECALEM	NA	8-May-12	2	4252	\$0.00	\$0.00	0	PA	CONFIRMED MIL ON. PERFORM NOW. P0430	NO PREL CUSTOMER STATES THE	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	TFF	F	A	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#24	RECALEM	NA	12-Apr-12	2	4892	\$0.00	\$39.92	0	PA	INSPECTED BANK CHECK ENGINE LIGHT ON	CHECK INSPECT FOR CHECK	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7CF	TFF	F	A	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#24	RECALEM	NA	25-May-12	3	10207	\$0.00	\$41.72	0	PA	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T3C	TFF	F	A	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	#24	RECALEM	NA	29-May-12	2	10332	\$0.00	\$42.88	0	PA	EEC CHECKED CODE P0430 FOLLOWED	TSB 12 02 CHECK ENGINE LI	#1	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3CK	TFF	F	A	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	#24	RECALEM	NA	25-May-12	2	3842	\$0.00	\$32.60	0	PA	REPLACED COILS ON CYL 5 AND T2 TEST	DROVE DRIVEABILITY CONC	#1	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1E6T3C	TFF	F	A	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	#24														

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	DATE	START DATE	PRD	WARRANTY	DEALER	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Feb-12	17-Mar-12	27-Apr-12	STEELE FORD LINCOLN	#24	RECALEM	34	31-May-12	2	6311	\$293.51	\$372.65	135	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VAN NEISSING.			A	300A	V42	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	24-Feb-12	13-Mar-12		JACQUES OLIVER FORD INC.	#24	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	135	NC	1547 VER. DTC P0300 I01 INTERCHANGE LES COES. VERIFY LA LUMIERE			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Feb-12	17-Mar-12		BENNA FORD SUPERIOR	#24	RECALEM	34	5-Jun-12	3	3778	\$0.00	\$48.24	1	NC	ECC TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK			A	300A	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	26-Mar-12	24-Apr-12		M G M FORD LINCOLN SALES LTD	#24	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	135	NC	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0395. CUSTOMER FOR CK ENF LITE			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Feb-12	27-Feb-12		LAMORELUX FORD, INC	#24	RECALEM	34	4-Jun-12	4	7563	\$0.00	\$35.02	0	NC	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	19-Mar-12	5-Apr-12		HARRY HUMPHRIES AUTO CITY INC	#24	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	0	NC	ECC TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO #1			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Mar-12	27-Mar-12		STEELE FORD LINCOLN	#24	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	035	NC	NS CHECKED AND TESTED WITH IDS RETRIEVED CODES WHILE PICKING UP SPEE			A	300A	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Mar-12	5-Apr-12		HILLSBORO FORD INC.	#24	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	0	NC	PERFORMED SELF TEST (EXERCISE) IF YOU HAD CUSTOMER STATES THAT			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Mar-12	30-May-12		DEAN ABOUR FORD INC.	#24	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	0	NC	HOOKED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	28-Oct-11	17-Apr-12		WINDSOR FORD, INC.	#24	RECALEM	34	18-May-12	2	2312	\$0.00	\$33.25	0	NC	PERFORM EEC TEST NO DTC CHECK MODE 6 NO IDS. CUSTOMER STATES			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD	#24	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	038	NC	VERIFIED CHECK ENGINE SSB 22225 AND REFER TO GAS ENGINE MECHANIC			A	300A	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	28-Feb-12	30-Mar-12		BULLER FORD INC.	#24	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	NC	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHE			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	12-Feb-12	6-Mar-12		LAFAYETTE FORD LINCOLN	#24	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	1	NC	VERIFIED CONCERN ON 1K OHF HP10 CATALYTIC. CUSTOMER ENGINE LIGHT ON			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	13-Dec-11	27-Dec-11		WOODHOUSE FORD SOUTH INC.	#24	5.00E+212	E	11-May-12	5	10157	\$397.71	\$440.79	1	NC	PULLED CODE P0300 WHEN K2 CA. CK THE CK ENGINE LIGHT			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	10-Dec-11	9-Jan-12		FRASER FORD SALES LTD	#24	RECALEM	34	1-Jun-12	5	6991	\$263.51	\$386.55	132	NC	ON VERIFIED CONCERN ON 1K OHF HP10 CATALYTIC. CUSTOMER ENGINE LIGHT ON			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Mar-12	1-Jun-12		TALLAHASSEE FORD LINCOLN	#24	RECALEM	34	8-Jun-12	1	539	\$0.00	\$40.77	1	NC	VERIFIED CONCERN FOLLO ORDERED. CUSTOMER STATES THAT			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	22-Feb-12	11-May-12		HALL FORD LINCOLN	#24	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	0	NC	DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES THAT			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	7-Feb-12	3-Apr-12		RAPID FORD	#24	RECALEM	34	24-May-12	-1	251	\$0.00	\$34.85	0	NC	CHECK WITH IDS. FOUND CODE FOR P0430. COMPLAINT. CHECK AND			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	24-Feb-12	24-May-12		JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	34	8-Jun-12	3	2855	\$0.00	\$51.09	134	NC	ECC TEST P0304, P0305, P0306. CHECK PCM CALIBRATION. CUSTOMER STATES			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	9-Jan-12	21-Feb-12		12029 C	#24	DIAG	24	21-May-12	4	4081	\$88.88	\$261.81	2	NC	TX CHECKED ENGINE LIGHT OR 12. CUSTOMER STATES THAT			A	300A	V29	PT C&C
ENGINE	ENGINE	2012	1F1FW1E1C3	2	TB6	F	13-Jan-12	30-Jan-12		LAKELAND FORD SALES (2009) LTD	#24	12029	34	4-Jun-12	5	1274	\$68.99	\$227.82	2	NC	SK CHECKED ENGINE LIGHT OR 12. CUSTOMER STATES THAT			A	300A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Feb-12	3-Mar-12		JUBILEE FORD SALES (1983) LTD	#24	DIAG	34	8-May-12	3	2855	\$0.00	\$51.09	134	NC	ECC TEST P0304, P0305, P0306. CHECK PCM CALIBRATION. CUSTOMER STATES			A	300A	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	26-Apr-12	24-May-12		MOTOR MOTORS LTD.	#24	DIAG	24	1-Jun-12	1	790	\$0.00	\$68.18	130	NC	MB PERFORMED IDS CHECK OUT OF TOWN. NO PAID. CUSTOMER STATES			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	5-Jan-12	24-Feb-12		POIRIER FORD INC.	#24	5.00E+212	E	28-May-12	4	8923	\$288.97	\$376.44	135	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Nov-11	26-Jan-12		DAMI FORD DEVELOPERS INC	#24	5.00E+212	E	6-Jun-12	5	4587	\$316.39	\$393.60	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Nov-11	26-Jan-12		FAMILY FORD-LINCOLN	#24	5.00E+212	E	6-Jun-12	5	4587	\$316.39	\$393.60	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	5-Oct-11	27-Jan-12		R. D. SAWYER FORD CO. INC	#24	5.00E+212	E	4-Jun-12	5	3840	\$292.99	\$398.92	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12		DIXIE FORD	#24	RECALEM	34	6-Jun-12	1	640	\$436.31	\$525.19	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12		LAMB FORD SALES LTD	#24	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	130	NC	AB EEC CHECKED AND RETRIEVED DTC P0300. CUSTOMER ENGINE LIGHT ON			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	1-Agr-12	30-Apr-12		EIDE FORD LINCOLN	#24	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	1	NC	ND #422 PERFORMED SELF TESTS NO CODES. CUSTOMER STATES THAT			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12		BOB JONES FORD	#24	RECALEM	34	6-Jun-12	1	469	\$0.00	\$35.19	0	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Dec-11	26-Dec-11		KEN WILLIAMS FORD INC	#24	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	1	NC	NC DIAG. KOED P0300. NO MISFIRE ON TEST D RIVE. CUSTOMER STATES			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	3-Dec-11	18-Feb-12		GARBEL FORD INC	#24	RECALEM	34	8-Jun-12	4	8798	\$0.00	\$43.24	1	NC	FL VERIFIED CONCERN. RAN SSM TSB FOUND TSB12. CUSTOMER STATES			A	300A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	24-Feb-12	24-May-12		JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	34	8-Jun-12	3	4567	\$61.72	\$192.18	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	7-Nov-11	13-Dec-11		FORD OF LONDONRYE	#24	RECALEM	34	4-Jun-12	2	3852	\$0.00	\$38.87	0	NC	NH SELF TEST P0301, RUN TSB AND SSM. 22225 AD ON REPAIR. CHECK			A	300A	V13	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	10-Apr-12	23-May-12		DUCHANE MOTOR LTD	#24	RECALEM	34	5-Jun-12	2	2501	\$0.00	\$49.57	032	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	12-Apr-12	24-May-12		DIXIE FORD	#24	DIAG	34	8-May-12	3	4567	\$61.72	\$192.18	1	NC	ON VERIFIED CONCERN. PERFORM TESTING. REPLACE CATALYTIC. CUSTOMER			A	300A	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	10-Feb-12	25-Mar-12		ADVANTAGE FORD SALES LTD	#24	RECALEM	34	11-Jun-12	1	1279	\$52.29	\$153.19	130	NC	AB XCOMPUTOR HOOKUP CODE P0306 POWER BAL. PLEASE CHECK AND			A	300A	V14	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	28-Apr-12	12-Apr-12		DAVIS FORD SALES, INC	#24	124680	34	4-Jun-12	1	640	\$0.00	\$0.00	0	NC	MS THIS VEHICLE WAS TOWED IN WITH A LACK OF P0300. CUSTOMER			A	300A	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	28-Mar-12	12-Apr-12		DAVIS FORD SALES, INC	#24	124680	34	4-Jun-12	1	640	\$0.00	\$0.00	0	NC	IA THIS VEHICLE WAS TESTED WITH TIME AS PER SSM 22225. CUSTOMER			A	300A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	2-Nov-11	14-Jan-12		PORTSMOUTH FORD	#24	RECALEM	34	5-Jun-12	5	4966	\$300.63	\$396.88	1	NC	NH VERIFIED CONCERN. IDS SET LEVEL. CLEARED CODES. CUSTOMER			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	31-Mar-12	30-Apr-12		FRIEDBERG FORD INC.	#24	RECALEM	34	12-Jun-12	2	1414	\$0.00	\$103.69	1	NC	DE TECHNICIAN FOUND CODE P0306. FOUND TSB12. CUSTOMER STATES			A	300A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3</																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROB WARRANT	START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REASON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	23-Feb-12	18-Mar-12	LITHIA FORD LINCOLN OF GRAND P	35	03L	5.00E-212	E	3	15185	\$292.99	\$388.36	1	PA	NO	CHECKED CODES AND P	PERFORM INSPECT	CUSTOMER STATES CHE	4	1	PT C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	35	03L	5.00E-212	E	3	6846	\$333.05	\$401.37	1	PA	TX	VERIFIED COMPLAINT	COILS AND REPROGR	C'S CHECK ENG LIGHT	4	1	PT C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	1-Dec-11	28-Mar-12	TRADITION FORD	35	03L	5.00E-212	E	2	1283	\$289.51	\$382.83	1	PA	QC	VERIFIER CONFIRMER	RECALEM (04)	CHEK ENGINE CLNT	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	35	03L	5.00E-212	E	2	942	\$0.00	\$51.51	1	PA	FL	PERFORM INSPECTION	SELF TEST P3034	PERFO	CHEK ENGINE LIGHT	4	1	PT C&C									
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	03L	5.00E-212	E	7	18742	\$0.00	\$48.21	1	PA	GA	CHEK DTCS	REPROGRAM PCM PER TSB	AND RE	ENGINE SKIP MISS DRIV	4	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	03L	5.00E-212	E	2	5739	\$0.00	\$48.87	1	PA	NO	PERFORMED TSB 12	4 EEC TESTED CODE P0308	CHEK ENGINE LIGHT	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	19-Dec-11	17-Feb-12	LAUREL FORD INC.	35	03L	5.00E-212	E	5	8691	\$12.82	\$50.00	1	PA	PA	VERIFIED INSTALL	DEFLECTOR PER TSB 12	4	1	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	17-Jan-12	20-Feb-12	HILLER FORD INC	35	03L	5.00E-212	E	5	5287	\$10.74	\$58.87	1	PA	WI	PER TSB 12	4 INSTALLED CAC AIR DAM	AIR DREPP	DIAG C/S THAT THE ENGIN	4	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	17-Jan-12	13-Apr-12	GARY SMITH FORD INC.	35	03L	5.00E-212	E	3	3393	\$13.27	\$60.39	1	PA	FL	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	35	03L	5.00E-212	E	3	4300	\$10.04	\$54.73	1	PA	FL	EEC TEST	KOCPASS	MILEAGE TEST FOUND	3	1	PT C&C										
COP	ENGINE	CFVZ0201	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	03L	12029	C	2	332	\$58.88	\$241.10	2	PA	PA	VERIFY ENGINE MISS	ONNG ON 06	CONTACT HO	AROUND 60 MPH	VEHIC	4	1	PT C&C								
DIAG - MISFIRE	ENGINE	CFNL021	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	03L	12029	C	2	327	\$58.88	\$218.43	2	PA	TX	CHECKED CONCERN	PER RETEST AND ROAD TEST	CUSTOMER STATES CHE	4	1	PT C&C										
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	35	03L	12029	C	2	5557	\$0.00	\$25.52	0	PA	PA	PERFORMED EEC TEST	KOED DTC P0308	P0308	CUSTOMER STATES CHE	4	1	PT C&C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	35	03L	5.00E-212	E	2	3367	\$0.00	\$70.53	1	PA	AB	COULDNT VERIFY	COOLANT ANGLE AT THIS TIME	CUS	CHEK ENGINE REPAIR	4	1	PT C&C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	03L	5.00E-212	E	5	5177	\$293.51	\$918.66	2	PA	BC	EEC TEST RECEIVED	CODE P0430	NORMAL DIAG	DRIVEABILITY MISS	CHE	4	1	PT C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	35	03L	5.00E-212	E	3	7281	\$313.92	\$371.70	1	PA	GA	SCAN ENGINE	AND FOUNG CODE FOR LUK	COVE	ENGINE RUNS SLIGHTLY	4	1	PT C&C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	03L	5.00E-212	E	2	4281	\$300.63	\$339.76	1	PA	TX	CALIBRATION	RE CALIBRATE PCM	C'S CHECK ENGINE LIGH	4	1	PT C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	25-Apr-12	10-Feb-12	CITY FORD SALES LTD.	35	03L	5.00E-212	E	12	2103	\$296.23	\$401.57	3	PA	AB	TECH 8054	P0308 P0304 TSB 12	8 4 1208048	5	0	REPAIR FOR WAS ON	4	1	PT C&C							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	11-Feb-12	13-Mar-12	LUTHER FAMILY FORD	35	03L	5.00E-212	E	2	2151	\$110.87	\$411.07	1	PA	GA	PERFORMED TSB 12	4 INSTALLED AIR DEFLECTO	CUSTOMER CONCERN	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	03L	5.00E-212	E	3	6103	\$0.00	\$40.49	1	PA	IA	TRUCK MISFIRES	AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	35	03L	5.00E-212	E	2	8143	\$10.74	\$55.94	1	PA	MS	TRUCK	CONCERN	PERFORMED EEC TEST	DTC	CUSTOMER ENGINE LIGH	4	1	PT C&C								
TSB REFLASH	PT C&C	CE4F0008	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	8-Nov-11	5-Dec-11	WENKST FORD INC.	35	03L	5.00E-212	E	7	7547	\$0.00	\$48.87	1	PA	TX	INSTALL REVISED	CALIBRATION PER 12	06	04	CHEK DRIVEABILITY	ISS	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	23-Apr-12	7-May-12	LANDGOLF FORD COMPANY	35	03L	5.00E-212	E	2	2447	\$0.00	\$38.02	1	PA	GA	DOES NOT OPERATE	TSB	REPROGRAM PCM	CUSTOMER LIGHTS ON	4	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	22-Apr-12	15-Jun-12	DE SOTO AUTO MALL	35	03L	5.00E-212	E	1	721	\$0.00	\$44.44	1	PA	FL	TSB 12	4 4 eec diag	retrieve codes p0300	p0304	p0308	CUSTOMER STATES THAT CH	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	35	03L	5.00E-212	E	4	4712	\$0.00	\$47.42	1	PA	QC	PERFORM TSB	12 4 P0300	REPROGRAM PCM	CLM CLM 2	CUSTOMER VERIFIER LA	LIMITE	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	35	03L	5.00E-212	E	2	4350	\$10.74	\$46.65	1	PA	AL	RAN EEC TEST	P0300	P0306	P0308	CHECKED INFC	CUSTOMER ENGINE LIGHT	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	15-Feb-12	30-Apr-12	PLANTATION FORD	35	03L	5.00E-212	E	2	6357	\$0.00	\$53.37	1	PA	FL	ROAD TEST	TRUCK NOT	ICE	PROCEDURE STEPS	CUSTOMER STATES TRANS	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	15-Mar-12	23-Apr-12	BARTON COMPANY	35	03L	5.00E-212	E	2	412	\$0.00	\$53.37	1	PA	FL	PERFORM TSB	12 4	CHEK	CUSTOMER STATES THE	4	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	03L	5.00E-212	E	2	2662	\$11.44	\$57.08	1	PA	PA	VERIFY CONCERN	CHECKED CODES	P0300	P0308	CUSTOMER STATES THE	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	35	03L	5.00E-212	E	1	893	\$0.00	\$38.35	1	PA	PA	SHIELD IS IN PLACE	UPDATED PCM PER TSB	CUSTOMER STATES THROU	4	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	11-Feb-12	13-Mar-12	DOHN DAVIDS FORD INC.	35	03L	5.00E-212	E	2	686	\$10.74	\$44.44	1	PA	GA	PERFORMED TSB	12 4	PERFORM	TESTED EEC	PROB	REPORT	CUSTOMER STATES CHE	4	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	35	03L	5.00E-212	E	2	7064	\$10.74	\$47.78	1	PA	FL	VERIFY THE CONCERN	AND PERFORM	REPAIR	PER	CUSTOMER STATES CHE	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	12-Jan-12	11-Feb-12	DON DAVIDS FORD LINCOLN	35	03L	5.00E-212	E	5	6285	\$0.00	\$45.92	1	PA	TX	IDS	INSTALLED	KOER	SHIELD	TEST	DTC	P0308	CUSTOMER STATES CHE	4	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	28-Feb-12	28-Mar-12	TOWNSHIP FORD INC.	35	03L	5.00E-212	E	2	610	\$10.74	\$44.44	1	PA	GA	ROAD TEST	RAN WAT	ACCEL	TEST	5	3	WHY	ACCELERATION	4	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	03L	5.00E-212	E	3	6895	\$0.00	\$65.02	3	PA	AB	DTCS	CHECK	FOR	DEFLECTOR	PLATE	AND	REPR	CHEK	FOR	HEBINATION	4	1	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	9-May-12	29-May-12	DEWEY FORD	35	03L	5.00E-212	E	1	2282	\$12.84	\$58.41	1	PA	IA	IDS	TESTED	PASSES	RAN	OASIS	INSTALLED	CO	TRUCK	HAS	MISS	AT	4	1	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	21-Feb-12	29-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	03L	5.00E-212	E	2	8491	\$0.00	\$47.42	1	PA	GA	PERFORMED TSB	12 4	PERFORM	TESTED	EEC	PROB	REPORT	CUSTOMER STATES CHE	4	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	35	03L	5.00E-212	E	2	6470	\$0.00	\$34.31	1	PA	FL	IDS	DIAG	DTC	P0300	TESTS	E1	EB	CK	VEHIO	C/S	THAT	CHEK	ENGINE	4	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	2	T8F	F	B	A	T	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD	35	03L	5.00E-212	E	5	18492	\$0.00	\$38.35	1	PA</																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENCY	GO3IS REPORT	DEL YR	VIN	CHICLE LT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	PKT NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ET5CX	T	F	F	T	K	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	81209	C35	2-Jan-12	6	7529	568.88	1444.38	1	GA	#	VERIFY CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	9035	V52	210	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET7FP	T	F	F	T	K	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	C35	12-Jun-12	4	2324	868.81	1157.97	1	WA	#	VERIFY CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	9035	V29	210	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	12029	C35	25-Jun-12	4	4169	884.05	1154.92	1	MI	#	MI 442, 12029 - INSPECT FOR PRESSION PASSED, PER CUSTOMER STATES VEH	#	9035	V29	210	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ET9CX	T	F	F	T	K	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	C35	3-Jul-12	2	12	966.99	1181.41	1	GA	#	OXVERIFIER CODE DTC-P0300 ET P0304 EN COURSE R	CHECK ENGINE LIGHT ON	#	9035	V41	144	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET5CF	T	F	F	T	K	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	12029	C35	26-Jun-12	4	17910	568.88	1316.95	1	GA	#	OXVERIFIER CONCERN, I/O BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	CUSTOMER STATES VEH	#	9035	V29	210	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET1CF	T	F	F	T	K	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	12029	C35	22-May-12	4	10234	861.70	898.78	1	MI	#	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED	CUSTOMER STATES VEH	#	9035	V41	144	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET1CF	T	F	F	T	K	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	12029	C35	22-Jun-12	4	4182	966.99	1308.34	1	GA	#	CK 101 MIL ON EEC TEST PLUG COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	9035	V41	144	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET1CF	T	F	F	T	K	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	C35	19-Jun-12	4	7954	884.05	1158.72	1	MI	#	CK 101 ON IDS TEST KOER P0300 DCL POWER BLAKE	CHECK FOR LIGHT ON	#	9035	V29	210	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET5CF	T	F	F	T	K	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	C35	12-Jun-12	2	6109	1144.69	1327.22	1	MI	#	OXVERIFIER CUSTOMER COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	9035	V52	210	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET7CF	T	F	F	T	K	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	12405	C35	27-Jun-12	3	4090	533.37	1106.07	1	MI	#	PERFORM EEC TEST DIAL TEST VEH RECK ALL NOISE	CUSTOMER STATES CHECK EN	#	9035	V29	210	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	91983	B41	25-Jun-12	2	3365	833.98	878.51	1	MI	#	VERIFY CONCERN, SELF RAN AGAIN TO INJECTOR	CUSTOMER STATES EN	#	9035	V52	210	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	DIAG	DIAG	29-May-12	2	1994	80.00	1148.15	1	MI	#	VERIFY CONCERN HOODING CONCERN AT THIS	CUSTOMER STATES CHE	#	9035	V29	210	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET4CF	T	F	F	T	K	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	DIAG	3-Jul-12	2	3588	90.00	1141.48	1	MI	#	EEC TESTS NO DTC'S DE ROAD TEST MON PID DA	TESTS LIGHT BLINKED AND	#	9035	V52	210	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREVARD	#	DIAG	DIAG	26-Jun-12	3	3442	80.00	882.58	1	MI	#	CUSTOM STATE LOSS OF POWER RULED CODE'S PO	CUSTOMER STATES VEH	#	9035	V52	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9CF	T	F	F	T	K	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	500E-212	E34	27-Jun-12	3	8093	3344.27	3444.00	1	MI	#	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3CF	T	F	F	T	K	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	500E-212	E34	12-Jun-12	3	11370	3312.07	3304.08	1	MI	#	CONCERN VERIFIED DTC'S P0300, P0306, P0306 PM	DIAGNOSE AND ADVISE	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	500E-212	E34	25-Jun-12	4	8339	3303.03	3307.03	1	MI	#	PP 9212 12 12 1208404	CUSTOMER STATES VEH	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	CE004M05	2012	1FTFW1ET8CF	T	F	F	T	K	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	500E-212	E34	27-Jun-12	5	20977	3311.37	3384.13	1	MI	#	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES THA	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXCF	T	F	F	T	K	17-Mar-12	24-May-12	MULLINAX FORD	#	500E-212	E34	28-Jun-12	2	4889	8418.58	8195.08	1	MI	#	INSTALL IDS P0430 INSTALL CAT PER TSB PCM UP	EEC TEST STATES CHECK	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	27-Feb-12	29-Mar-12	TERRELL WHITE FORD	#	500E-212	E34	4-Jun-12	3	150	80.00	802.98	1	MI	#	RAN EEC TEST P0430 REPROGRAMMED PCM TO LA	TEST THE CHECK ENGINE	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2CF	T	F	F	T	K	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	500E-212	E34	25-Jun-12	2	3488	8312.07	8392.12	1	MI	#	VERIFY CONCERN RAN EEC TEST PULLED CODE	CUSTOMER STATES TR	#	9035	V52	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4CF	T	F	F	T	K	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	500E-212	E34	22-Jun-12	4	8622	3384.09	3413.84	1	MI	#	TEST DROVE TO TRY TO TEST DROVE	CUSTOMER STATES CHE	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	27-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN OF WILLIM	#	500E-212	E34	25-Jun-12	4	8478	3384.45	3469.65	1	MI	#	RETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES TR	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8CF	T	F	F	T	K	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	500E-212	E34	28-Jun-12	4	18719	3292.99	3371.44	1	MI	#	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	TROUBLE SHOOTING	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7CF	T	F	F	T	K	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	500E-212	E34	28-Jun-12	4	8005	3308.14	3453.83	1	MI	#	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	9035	V52	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	3-Apr-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBRO	#	500E-212	E34	25-Jun-12	3	2265	8310.07	8412.07	1	MI	#	TECH RAN SELF TEST 9313 INSTALLED CAT	CUSTOMER STATES CHE	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7CF	T	F	F	T	K	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	500E-212	E34	11-Jun-12	2	5402	3345.34	3445.07	1	MI	#	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ET6CF	T	F	F	T	K	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#	500E-212	E34	13-Jun-12	3	2643	8311.37	8414.32	1	MI	#	TEST DROVE VERIFY PROBLEM THIS TIME	CUSTOMER STATES VEH	#	9035	V52	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXCF	T	F	F	T	K	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	500E-212	E34	25-Jun-12	3	2959	3485.84	3485.84	1	MI	#	EEC TEST 12 06 04 KOER P0111	CUSTOMER STATES EN	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXCF	T	F	F	T	K	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	500E-212	E34	14-Jun-12	4	2993	3293.51	3385.01	1	MI	#	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2	DIAGNOSE FOR CHECK E	#	9035	V41	144	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	28-Mar-12	29-Apr-12	JORDAN FORD, LTD.	#	500E-212	E34	2-Jun-12	3	13928	3300.63	3421.27	1	MI	#	VERIFY CONCERN KOER P0300 CATALYTIC EPHI	CUSTOMER STATES THE	#	9035	V52	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6CF	T	F	F	T	K	1-Mar-12	8-Mar-12	AL PACKER WHITE MAZDA FORD	#	500E-212	E34	8-Jun-12	3	1491	8311.37	8407.37	1	MI	#	CHECK DTC'S, PO430, REFER TO LATEST CALIBRA	CUSTOMER STATES TR	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ET8CF	T	F	F	T	K	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	500E-212	E34	8-Jun-12	3	7319	3312.07	3400.65	1	MI	#	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	CHECK ENGINE LIGHT ON	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8CF	T	F	F	T	K	4-Jan-12	7-Feb-12	GULF COAST FORD	#	500E-212	E34	7-Jun-12	5	8989	3310.67	3401.61	1	MI	#	QUICK TO VERIFY CONCERN, I/O BAD KOER/KO	CUSTOMER STATES CK EN	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8CF	T	F	F	T	K	23-Feb-12	11-Mar-12	WHITNER FORD SALES LTD	#	500E-212	E34	25-Jun-12	3	8292	3302.17	3302.17	1	MI	#	CONFIRM CHECK ENGINE LIGHT ON CUSTOMER	REPORTED	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8CF	T	F	F	T	K	9-Dec-11	11-Jan-12	CHAMPION FORD	#	500E-212	E34	21-Jun-12	6	8716	3310.67	3401.34	1	MI	#	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	9035	V44	144	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7CF	T	F	F	T	K	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	500E-212	E34	18-Jun-12	4	5518	3300.63	3396.88	1	MI	#	VERIFY CUSTOMER CONCERN, INTERCOOLER	CUSTOMER STATES CHE	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8CF	T	F	F	T	K	27-Mar-12	8-Apr-12	TONY FORD SALES LINCOLN	#	500E-212	E34	25-Jun-12	3	4929	3303.73	3399.48	1	MI	#	PERFORM EEC TEST, INSTALLED INTERCOOLER	CHECK ENGINE LIGHT	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	GERA0009	2012	1FTFW1ETXCF	T	F	F	T	K	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	500E-212	E34	20-Jun-12	2	14175	3308.14	3377.53	1	MI	#	EEC TEST, CODE CODED, REPROGRAMMED PCM	CUSTOMER STATES UN	#	9035	V29	210	PT & C
CATALYTIC CONVERTER	EXHAUST	CFRA0003	2012	1FTFW1ET5CF	T	F	F	T	K	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	500E-212	E34	18-Jun-12	7	5447	3307.17	3370.48	1	MI	#	VERIFY BUCKING AND MISFIRE CODE RETRIE	CHECK VEH FOR BUCKIN	#	9035	V29		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	JOB #	PART NUMBER	QTY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1BCK	T06	F	B	A	T	15-04-12	22-May-12	DUAL FORD	#P	6K775	3	12-10-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	NA	4/21/12	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	15-04-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P	6K775	3	17-Jun-12	3	7788	\$14.53	\$63.72	1	NA	VEHICLE TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	THE TRUCK SEEMED TO	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CK	T06	F	B	A	T	15-04-12	15-May-12	CROPPER MOTORS INC	#P	6K775	3	14-Jun-12	2	2168	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO	DRIVE NORMAL	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1BCK	T06	F	B	A	T	22-04-12	7-Jul-12	TOMBALL FORD INC	#P	6K775	3	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	1206904. SHR. EEC TEST DRIVING HABITS. E2S CHECK ENGINE LITE	ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FFW1E1BCK	T06	F	B	A	T	16-06-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P	6K775	3	12-Jul-12	4	9321	\$13.66	\$43.67	1	NA	DID NOT ROAD TEST. CHANGED TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	16-04-12	18-Mar-12	FORD OF OKALA LINCOLN OF OKLA	#P	6K775	3	9-Jul-12	2	5732	\$17.99	\$70.81	1	NA	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210319 CUST	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	25-Jun-12	13-Mar-12	TACENDI FORD	#P	6K775	3	5-Jul-12	4	4666	\$0.00	\$45.12	1	NA	PERFORMED IDS TEST AND FOUND NO CODES. R	S WHEN PRESS ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12CK	T06	F	B	A	T	15-04-12	28-Jun-12	JOHNSON BROTHERS FORD	#P	6K775	3	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	CONFIRMED M/L ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XCK	T06	F	B	A	T	18-Nov-11	28-Jan-12	HELFMAN FORD INC.	#P	6K775	3	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	Y KEOC PASS KOER PASS KOEC P0301 PERFORMED	THE CUSTOMER STATES CHE	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14CK	T06	F	B	A	T	10-Apr-12	8-May-12	CROPPER MOTORS INC	#P	6K775	3	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN REPROGRAM	THE ENGINE LIGHT WAS	NA	4/21/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E1XCK	T06	F	B	A	T	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	#P	12029	C	2-Jul-12	2	3180	\$1120.10	\$246.93	1	NA	CK WD5 TEST P0305 CK MODIFIED #4 AND #5 COILS AN	POS CUSTOMER STATES THE	NA	4/21/12	TRANSMISSION
COP	ENGINE	NA	2012	1FFW1E13CK	T06	F	B	A	T	10-Jan-12	26-Jan-12	AIRPORT FORD	#P	12029	C	2-Jul-12	6	12372	\$58.88	\$137.74	1	NA	CK CHECKED OUT ROADTEST EEC TEST. VERIFY P030	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E13CK	T06	F	B	A	T	7-Dec-11	22-May-12	442 FORD LINCOLN	#P	12029	C	3-Jul-12	2	2146	\$61.70	\$135.92	1	NA	XROAD TEST MISS FIRE NO TEST POWER BALLEN	CHECK ENGINE ALLUME	NA	4/21/12	PT C&C
ENGINE	NA	2012	1FFW1E13CK	T06	F	B	A	T	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#P	12465	E	5-Jul-12	4	1574	\$64.05	\$163.84	1	NA	CA # 724 1663 TEST DROVE VEHIL WITH CYLINDER #4	CHECK ENGINE STATES THE	NA	4/21/12	PT C&C	
FUEL INJECTOR	EXHAUST	NA	2012	1FFX1E19CK	T06	F	B	A	T	13-Jun-12		BOB TURNERS FORD COUNTRY	#P	9F593	B	2-Jul-12	-1	3	\$291.57	\$611.89	5	NA	TEST P0202 P0306 P0300 PASS ROAD TEST OK NOW	CLD ON SOLD RUNS ROU	NA	4/21/12	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FFW1E13CK	T06	F	B	A	T	13-Jun-12		FRENDSHIP FORD	#P	DAG	B	11-Jul-12	-1	162	\$0.00	\$33.31	0	NA	TEST DROVE. BAN IDS FOR RELATIVE PROFILE	CUSTOMER STATES WHI	NA	4/21/12	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1FFW1E16CK	T06	F	B	A	T	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#P	DAG	B	10-Jul-12	1	3681	\$0.00	\$55.16	1	NA	CK ENGINE LIGHT ON CK CADSI P0300 P0304	CUSTOMER STATES THA	NA	4/21/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10CK	T06	F	B	A	T	17-Mar-12	9-May-12	TOMBALL FORD INC	#P	500E-212	E	10-Jul-12	3	6589	\$303.03	\$395.41	1	NA	PERFORM EEC TESTS AND PASSED	E2S CUSTOMER STATES	NA	4/21/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14CK	T06	F	B	A	T	13-Jun-12	11-Jun-12	TEA TEAM SALES LIMITED	#P	500E-212	E	10-Jul-12	3	7426	\$88.04	\$305.11	1	NA	HOCKED UP IDS AND REPROGRAMMED THE PCM TO	CHECK AND ADVISE FOR	NA	4/21/12	PT C&C
DIAG - P0439	EXHAUST	NA	2012	1FFW1E10CK	T06	F	B	A	T	10-May-12	12-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#P	NPF	N	13-Jul-12	2	1737	\$0.00	\$22.77	0	NA	CK VERIF CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	27-Mar-12	12-Apr-12	OROUS FORD INC.	#P	6K775	3	25-Jun-12	3	5845	\$0.00	\$14.50	0	NA	CUSTOMER COMPLAINT THE REPAIR FORD	CUSTOMER COMPLAINS	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC	#P	6K775	3	6-Jul-12	1	1920	\$14.63	\$65.58	1	NA	VERIF CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#P	6K775	3	26-Jun-12	2	1921	\$0.00	\$62.83	1	NA	CK FAIRE ESSAIE ROUTER. SORTIR CODE FAIRE BUI	TEUM CHECK ENGINE "	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12CK	T06	F	B	A	T	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#P	6K775	3	16-Jul-12	1	1589	\$13.66	\$72.23	1	NA	SK SCAN MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 12 6 4	CHECK ENGINE LIGHT ON	NA	4/21/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10CK	T06	F	B	A	T	14-Mar-12	24-Apr-12	PHILPOT FORD	#P	6K775	3	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	CK VERIFIED CONCERN. PERFORMED TSB 1				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YK	GR	PART NUMBER	REP	DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CO	CL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	24	19-Jul-12	1	2584	\$13.66	\$72.23	135	WA	TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A44	24	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#	PT	6K775	24	18-Jul-12	2	3067	\$0.00	\$48.59	WA	TSB KNOWN FOR LACK OF POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A44	14	V52	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	PT	6K775	24	10-Jul-12	4	5133	\$10.74	\$45.20	110	WA	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS W/	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	PT	6K775	24	13-Jul-12	4	8042	\$0.00	\$41.47	111	VA	CUSTOMER STATES CHE	CUSTOMER STATES CHE	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	PT	6K775	24	27-Jul-12	4	3325	\$14.63	\$100.03	170	WA	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/VEHICLE LOSS	A44	14	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	2-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	24	18-Jul-12	4	5039	\$13.86	\$72.23	135	WA	Isolated for code. Bound relevant to TSB 12 6 4 related	TRUCK W/IL VESTATE	A44	14	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTWX1C3CX	TG6	FBI	1T0K	TC3	AJ	20-Apr-12	15-May-12	ALL STAR FORD	#	PT	6K775	24	16-Jul-12	3	4234	\$0.00	\$47.31	110	WA	EEC TEST CODES P0300,P0304 P0305 AND P0306	C.S. CHECK ENGINE LIGHT	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E8C3	TG6	FBI	1T0K	TC3	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD.	#	PT	RECALM	24	29-May-12	4	4627	\$379.18	\$498.11	104	WA	CODES P0306, P0430, CLEARED CODES, REPLACE	CHEK ENGINE LIGHT ON	A46	14	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	13-Jan-12	10-Feb-12	CHUCK RENZI FORD, LLC	#	PT	12029	01	18-Jul-12	1	915	\$68.88	\$92.33	110	WA	ENGINE RUNS POOR, ANGES, ROAD TEST AFTER R	CHEK FOR RUNNING	A44	19	V52	PT C&C	
COP	ENGINE	CGJEY004	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	16-Jan-12	10-Jul-12	BARTOW FORD COMPANY	#	PT	12029	01	10-Jul-12	0	65	\$76.47	\$157.92	111	FL	CHDS TESTED AND DCL MONITORED P0306,SWITCH	CHEK FOR TESTING THAT ENG	A44	19	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	12-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	#	PT	12029	01	14-Jul-12	6	13395	\$64.05	\$212.99	111	WA	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT	A44	19	V52	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	#	PT	12	01	17-Jul-12	5	6520	\$5.29	\$127.89	111	WA	CHEK TEST P0304 P0305 TEST OK	CHEK ENGINE LIGHT TR	A44	19	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	#	PT	DIAG	24	17-Jul-12	-1	224	\$0.00	\$56.25	134	WA	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A44	24	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTNW1E3CX	TG6	FBI	1T0K	TC3	AJ	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	PT	5.00E-212	E	25-Jun-12	1	729	\$322.11	\$409.34	111	WA	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A44	19	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	#	PT	5.00E-212	E	17-Jul-12	2	1699	\$268.04	\$442.37	132	WA	RETRIEVE P0301, CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A44	19	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	PT	5.00E-212	E	30-Jun-12	4	10997	\$311.37	\$391.87	111	WA	VERIFY AND DIAGNOSED PCM TEST DRIVE	CUSTOMER STATES THA	A44	19	V52	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	29-Mar-12	21-Apr-12	MEYER FORD SALES, INC.	#	PT	5.00E-212	E	16-Jul-12	3	6852	\$300.63	\$379.75	111	WA	BE212 CHECKED DTCS AND REPLAC	CUSTOMER STATES THE	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	23-Feb-12	26-Apr-12	TOWN EAST FORD	#	PT	6K775	24	18-Jul-12	3	6951	\$0.00	\$48.69	111	WA	POW WILMEST CALIBRATION AS OUTLINED	CUSTOMER STATES CHEK	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#	PT	6K775	24	11-Jul-12	2	3001	\$10.04	\$51.64	111	WA	TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States vehicle wh	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	PT	6K775	24	19-Jul-12	2	6131	\$0.00	\$59.53	132	WA	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOST POWER / WHEN PA	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	11-Apr-12	8-May-12	RVLOR MOTOR COMPANY, INC.	#	PT	6K775	24	17-Jul-12	2	1452	\$0.00	\$166.17	111	WA	FOUND MISFIRE CODES P0301, FOUND CALIBRA	CUSTOMER STATES THE	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#	PT	6K775	24	12-Jul-12	4	23577	\$10.74	\$52.15	111	WA	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle wh	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	14-Mar-12	19-May-12	SKAHA FORD INC.	#	PT	6K775	24	17-Jul-12	2	1200	\$0.00	\$47.27	122	WA	IDS HOOK UP AND SCAN FOR CODES. NONE	SUBJECT AND REPORT ON	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	11-Apr-12	6-May-12	NORTH STAR FORD SALES LIMITED	#	PT	6K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	WA	VERIFY CONCERN, EEC TESTED P0300 P0303	POE28 CUSTOMER STATES	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	20-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	PT	6K775	24	19-Jul-12	2	10087	\$0.00	\$37.28	111	WA	42 - RAN SELF TEST CODE P0300 P0304 P0305 P030	E28 CUSTOM STATES WRN	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	26-Mar-12	18-Jun-12	LANDERS FORD	#	PT	6K775	24	17-Jul-12	1	1890	\$0.00	\$49.49	111	WA	VERIFIED CONCERN, VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS ON	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	20-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	#	PT	6K775	24	19-Jul-12	1	1910	\$0.00	\$43.11	111	WA	VERIFIED CONCERN FOR IDS AS WELL AS KOEO	C.S. ENGINE SHUT OFF	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E8C3	TG6	FBI	1T0K	TC3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	PT	6K775	24	19-Jul-12	1	4846	\$0.00	\$37.28	111	WA	42 - TEST DRIVE UNIT FOR CONCERN RAN	DA2 CUSTOMER STATES	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	17-Nov-11	31-May-12	VALLEY FORD SALES	#	PT	6K775	24	18-Jul-12	2	3296	\$14.63	\$58.99	110	WA	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	14-May-12	14-Jun-12	VALLEY FORD SALES	#	PT	6K775	24	18-Jul-12	1	5007	\$0.00	\$48.59	111	WA	VERIFY CONCERN FOR IDS AFTER HAD A	CUSTOMER STATES THE	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	21-Nov-11	13-Jun-12	EWALDS HARTFORD FORD, LLC	#	PT	6K775	24	16-Jul-12	2	2082	\$0.00	\$46.92	111	WA	WHILE ROAD TESTING W/ OK AT THIS TIME.	RUNS POORLY ON AN AC	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	19-Apr-12	5-Jun-12	MCREE FORD, INC.	#	PT	6K775	24	12-Jul-12	2	2820	\$10.04	\$58.32	111	WA	RUN DIAG. P0305 AND P0306. RUN CASIS FOUND	CUSTOMER STATES WHILE	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	17-May-12	7-Jun-12	TERRACE FORD MOTOR SALES LTD.	#	PT	6K775	24	16-Jul-12	1	8007	\$0.00	\$48.59	111	WA	VERIFY CONCERN, FOUND ROAD TEST ON LIN	CHEK ENGINE LIGHT ON	A44	19	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AJ	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	PT	RECAL	24	13-Jul-12	2	5042	\$0.00	\$42.84	111	WA	PERFORMED TSB 12 06 4 - RECALIBRATION	C.S. THAT THE CEL IS ON	A44	19	V52	PT C&C	
ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	FBI	1T0K	TC3	AF	21-Dec-11	12-Jan-12	SCOR LAURE FORD	#	PT	12029	01	13-Jul-12	7	6466	\$58.88	\$188.96	111	WA	VERIFY CONCERN RETRIE	CHEK AND ADVISE CH	A44	19	V52	PT C&C	
CORRECTION	ENGINE	CGSE0014	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	7-May-12	5-Jun-12	JENKIN WYOMING FORD LINCOLN	#	PT	12029	01	11-Jul-12	1	5462	\$58.88	\$188.96	111	WA	CHEK ENGINE LIGHT NUMBER 6 COIL AND PLS	CHEK AND ADVISE CH	A44	19	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#	PT	12029	01	16-Jul-12	2	3214	\$65.48	\$247.51	203	WA	AK XCOMPUTOR HOOKUP CODE P0306 PIN POINT	AND CODE ADVIES FOR	A44	19	V52	PT C&C	
ENGINE	N/A	2012	1FTFW1E6C3	TG6	FBI	FBI	1T0K	TC3	AF	7-Mar-12	19-Mar-12	KELLY FORD	#	PT	12029	01	16-Jul-12	5	10398	\$98.73	\$170.29	111	WA	XDTX CODE P0306. FOUND IGNITION COIL AND SP	CHEK STATES CHECK	A44	19	V52	PT C&C	
SPARK PLUGS	ENGINE	CGSF0097	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	8-Jun-12	5-Jul-12	CHUCK STEVENSON AUTOMOTIVE, INC.	#	PT	6K775	24	16-Jul-12	1	1462	\$10.04	\$58.99	111	WA	TESTED AND REPAIR COIL PLUGS AFTER HAD A	CUSTOMER STATES THE	A44	19	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C3	TG6	FBI	1T0K	TC3	AF	28-May-12	22-Jun-12	MIKE HARRISON FORD	#	PT	5.00E-212	E	26-Jun-12	1	195	\$389.94	\$484.78	111	WA	V. C. IDS TEST P0300 P0304 P0304 RUN POWER BAL	CUSTOMER STATES					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LIC	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
DOP - MISFIRE	ENGINE	CGMC2002	2012	11FFW1E13C	2	TF6	F	FAI	T	17	26	JORGENSEN FORD SALES, INC.	50	35	1209	03	2	4723	588.88	1777.03	1	PA	NO	PERFORMED DIAG. CODE P0303 IDS POWER BALANCE ROAD TEST. CHECK VOLT IS HESITANT	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CGEEH009	2012	11FFW1E13C	2	TF6	F	FAI	T	9	26	B.J. MAURER MOTOR COMPANY INC.	50	35	DIAG	03	2	3939	300.00	567.00	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C	2	TF6	F	FAI	T	15	11	WEKERT FORD INC.	50	35	5.00E+212	03	1	7327	345.84	445.57	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	23	12	CLARION FORD	50	35	5.00E+212	03	1	1587	300.00	372.75	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CFNDK031	2012	11FFW1E14C	2	TF6	F	FAI	T	16	28	MLK RIVER FARM SUPPLY LTD	50	35	5.00E+212	03	1	2317	3308.14	4402.00	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	23	12	FARROW FORD SALES LTD	50	35	5.00E+212	03	2	558	233.51	355.80	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	17	11	PLANET FORD LINCOLN	50	35	5.00E+212	03	1	6377	3111.37	3588.64	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	15	12	A.C. COLLINS FORD, INC.	50	35	5.00E+212	03	5	8540	3299.99	546.49	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	15	12	JONES FORD, INC.	50	35	5.00E+212	03	1	5377	3111.37	3588.64	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	24	12	MULLINAX FORD	50	35	6K775	03	2	2424	80.00	541.19	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	24	12	DISCOVERY FORD SALES LTD.	50	35	6K775	03	3	8888	80.00	558.57	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	16	12	TEAM FORD SALES LIMITED	50	35	6K775	03	5	176	514.63	597.03	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	2	TF6	F	FAI	T	26	12	WOOLINE FORD LINCOLN, INC.	50	35	6K775	03	2	2751	80.00	536.38	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	2	TF6	F	FAI	T	3	12	KOCH FORD LINCOLN SALES (2003)	50	35	6K775	03	3	5191	514.63	571.56	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	28	12	HELIAM FORD INC.	50	35	6K775	03	1	4500	80.00	545.79	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CGW1024	2012	11FFW1E13C	2	TF6	F	FAI	T	3	12	SULLIVAN FORD LINCOLN, INC.	50	35	6K775	03	7	9585	80.00	538.31	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	22	12	GULF COAST FORD	50	35	6K775	03	2	3290	512.84	558.31	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	4	12	TWO WAY SERVICE LTD.	50	35	6K775	03	5	9462	514.63	555.38	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	20	12	BATTLEFIELD FORD CULPEPER	50	35	6K775	03	2	9310	80.00	543.28	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CGRC2008	2012	11FFX1E11C	2	TF6	F	FAI	T	20	12	BUSS FORD LINCOLN	50	35	6K775	03	7	1360	80.00	551.09	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	20	12	PEACH COUNTY FORD, INC.	50	35	6K775	03	2	781	511.51	550.94	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	20	12	BIRCHWOOD KEYSTONE FORD	50	35	6K775	03	2	1092	515.00	561.37	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	20	12	PIKAMONON FORD DONNAONA	50	35	6K775	03	4	3417	80.00	539.71	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	28	12	DENNY ANDREWS FORD SALES INC.	50	35	6K775	03	2	4963	514.63	531.87	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	7	12	SATCHER MOTOR COMPANY	50	35	6K775	03	4	3684	80.00	542.98	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	12	12	DOWNY FORD LINCOLN	50	35	6K775	03	3	4062	514.63	549.33	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	13	12	AUTOMAX FORD	50	35	6K775	03	7	2282	514.74	556.39	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	13	12	SULLIVAN FORD LINCOLN, INC.	50	35	6K775	03	7	27	80.00	538.31	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	13	12	CLASSIC FORD SALES, INC.	50	35	6K775	03	2	2822	80.00	540.94	1	PA	NO	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	12	12	DEARBORN MOTORS, LTD.	50	35	6K775	03	16	4502	84.52	532.02	1	PA	NO	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	CGT85011	2012	11FFW1E13C	2	TF6	F	FAI	T	4	12	TONY BETHEN & SONS FORD	50	35	12405	03	2	5282	55.77	510.43	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CGR2002	2012	11FFW1E13C	2	TF6	F	FAI	T	24	12	DANIS FORD SALES, INC.	50	35	6K775	03	2	2552	509.22	531.09	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	24	12	TAYLOR MOTOR CO. OF WAINESVILLE	50	35	5.00E+212	03	2	1626	3311.37	3388.24	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	5	12	HARDY FAMILY FORD	50	35	5.00E+212	03	4	3900	3357.57	3450.63	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	11FFW1E13C	2	TF6	F	FAI	T	19	12	ROBERTSON FORD SALES LTD.	50	35	5.00E+212	03	2	1920	3777.88	3448.33	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	19	12	STOCKMAN MOTOR, INC.	50	35	5.00E+212	03	2	3493	3292.99	3372.99	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CGEEK010	2012	11FFW1E13C	2	TF6	F	FAI	T	21	12	PALM BAY FORD	50	35	5.00E+212	03	5	7517	3332.89	3418.28	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	21	12	METRO FORD SALES, INC.	50	35	5.00E+212	03	2	2098	292.22	540.94	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C	2	TF6	F	FAI	T	27	12	AVALLON FORD SALES 1996 LIMITED	50	35	5.00E+212	03	2	6729	5308.14	3406.86	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	5	12	JENKINS & WYNNIE FORD LINCOLN	50	35	5.00E+212	03	6	5430	3292.99	3292.99	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CGA0001	2012	11FFW1E13C	2	TF6	F	FAI	T	22	12	DAVID SEER, FORD	50	35	5.00E+212	03	1	5	301.88	568.83	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E14C	2	TF6	F	FAI	T	14	12	BARIL FORD LINCOLN INC.	50	35	5.00E+212	03	7	8554	4402.26	3486.03	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	4	12	CYPRESS MOTORS O/S.C. LTD.	50	35	5.00E+212	03	1	5142	3307.17	3419.67	1	PA	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	14	12	TOMMIE VAUGHAN AUTO COUNTRY	50	35	5.00E+212	03	5	1454	3300.63	3388.55	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	9	12	FORD OF SLEDD	50	35	6K775	03	2	450	80.00	545.68	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F	FAI	T	21	12	HUNTINGTON FORD, INC.	50	35	6K775	03	5	8638	80.00	549.17	1	PA	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	2	TF6	F																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YF	WIN	VEHICLE LINE	ENGINE	CLAS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CDL	CDL2	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E2CF	T	F	F	12-30-12	28-Dec-11	LANDERS-MCLARTY FORD	#	506E-212	30-Jul-12	1	753	\$0.00	\$82.18	IL	IL	P0302 & P0316 - IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E2CF	T	F	F	28-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	#	8K775	26-Jul-12	8	2028	\$0.00	\$39.49	IL	IL	INSPECT & EEC P0306 P0308 RAN OASIS & A	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E2CF	T	F	F	28-Jun-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#	8K775	17-Jul-12	1	580	\$11.51	\$51.07	IL	IL	VERIFIED CONCERN, CRK OASIS FOUND TSB 12 6 A	VEHICLE STUMBLE ON #	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFXK1C9CF	T	F	F	13-Jan-12	4-Feb-12	NICK NECKLASS FORD, INC.	#	8K775	19-Jul-12	6	11955	\$0.00	\$38.23	IL	IL	DIAG AND RAN OASIS FOUND TSB 12 06 04 UPON	DRIVING AND TRIP #	#	#	#	#	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	1FFW1E4CF	T	F	F	25-Apr-12	25-Apr-12	WEIKERT FORD INC.	#	8K775	31-Jul-12	4	6679	\$0.00	\$49.87	IL	IL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU	#	#	#	#	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#	8K775	30-Jul-12	3	5335	\$0.00	\$45.31	IL	IL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CUSTOMER STATES CHE	#	#	#	#	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	1FFW1E4CF	T	F	F	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#	8K775	4-Jul-12	7	16685	\$14.63	\$57.90	IL	IL	VERIFIED CONCERN, SCANNED FOR CODES P03	CHECK CAUSE ENGINE I	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E6CF	T	F	F	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	8K775	28-Jul-12	1	2762	\$0.00	\$38.44	IL	IL	RUN KEY ON ENGINE (LEARNED CODE AND L	CUSTOMER CONCERN C	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E6CF	T	F	F	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#	8K775	26-Jul-12	2	8862	\$10.74	\$57.88	IL	IL	REPROGRAM PCM PER 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH O	#	#	#	#	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	1FFW1E4CF	T	F	F	17-Feb-12	16-Apr-12	ADAMSON FORD, L.L.C.	#	8K775	17-Jul-12	-1	251	\$10.74	\$54.33	IL	IL	EEC TEST P0304 6. PREFORM TSB OPERATION 1	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E2CF	T	F	F	9-Feb-12	16-Apr-12	MAJURE'S FORD	#	8K775	16-Jul-12	4	8531	\$11.44	\$53.38	IL	IL	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	CGY4203	2012	1FFW1E1KCF	T	F	F	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#	8K775	14-Jul-12	4	2884	\$10.74	\$51.02	IL	IL	VERIFIED CONCERN, CHECKED CODES, P0302, R	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#	8K775	3-Jul-12	2	2875	\$12.95	\$58.19	IL	IL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#	8K775	30-Jul-12	1	482	\$10.74	\$45.20	IL	IL	CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A S	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	28-Feb-12	25-Jun-12	ROCKROBE AUTO MALL, INC.	#	8K775	20-Jul-12	1	1213	\$0.00	\$42.46	IL	IL	RETRIEVED CODES FOUND TSB 12 6 A. REPROG	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#	8K775	26-Jul-12	1	2238	\$10.74	\$51.88	IL	IL	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH O	#	#	#	#	PT MALFUNCTION	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#	8K775	23-Jul-12	2	3319	\$23.11	\$39.41	IL	IL	CX OASIS TSB 12 6 A WITH BUILD DATE OK ON B	PERFORM CHECK ENGIN	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	12-Apr-12	26-Apr-12	STANLEY FORD-MCGREGOR	#	8K775	11-Jul-12	3	6301	\$10.74	\$55.07	IL	IL	PERFORMED REPAIRS AS PER TSB 12 6 4 INST	CUSTOMER STATES CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFXK1E2CF	T	F	F	23-Feb-12	8-Apr-12	HALL FORD ELIZABETH CITY	#	8K775	23-Jul-12	4	5106	\$0.00	\$50.42	IL	IL	OK FOR TRANS PROBLEM, STEP 2 FOUND AIR D	CUSTOMER STATES TR	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E1KCF	T	F	F	14-Feb-12	18-Mar-12	MONTY FORD INC.	#	8K775	23-Jul-12	2	319	\$0.00	\$39.41	IL	IL	CX OASIS TSB 12 6 A WITH BUILD DATE OK ON B	PERFORM CHECK ENGIN	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E6CF	T	F	F	4-Apr-12	11-Apr-12	ASHIE COUNTY FORD, INC.	#	8K775	23-Jul-12	4	6570	\$0.00	\$38.96	IL	IL	TEST AND PERFORMED TSB 120604	CUSTOMER STATES OK	#	#	#	#	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E3CF	T	F	F	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#	8K775	20-Jul-12	6	18673	\$12.85	\$51.29	IL	IL	RD TEST, VERIFY CX OASIS, FOUND TSB 12 06 04	just feels jerky while driv	#	#	#	#	PT & C	
COOP	ENGINE	CGE1007	2012	1FFW1E2CF	T	F	F	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#	12029	04-11	1	2287	\$87.60	\$201.46	IL	IL	X789 - 12029 ROAD TEST FOUND TSB DESCRIB	CUSTOMER STATES VEH	#	#	#	#	PT & C	
ENGINE	ENGINE	CGE4H009	2012	1FFW1E3CF	T	F	F	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	#	12029	04-11	4	4158	\$48.05	\$131.27	IL	IL	OK/CHECKED DTCS FOUND P0306, DID POWER BAL	CHECK ENGINE LIGHT ON	#	#	#	#	PT & C	
ENGINE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#	12029	04-11	5	11088	\$58.88	\$186.32	IL	IL	NOISE PART 12029 CONJUNCTIVE COMPRESS ON	ADD FOUND BAL INGTIN	#	#	#	#	PT & C	
ENGINE	ENGINE	CGF12002	2012	1FFW1E1KCF	T	F	F	8-Dec-11	18-Apr-12	CHAMRON FORD GULF FREEWAY	#	12029	04-11	6	11768	\$88.88	\$143.57	IL	IL	VERIFIED CONCERN, EEC TEST CODE P0301	POWER ENGINE PERFORM	#	#	#	#	PT & C	
ENGINE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	13-Mar-12	24-May-12	GEORGE STOKFISH FORD (1987)	#	12029	04-11	3	2785	\$80.20	\$176.40	IL	IL	OK/VERIFIED ENGINE LIGHT/NITON COIL FROM	NEW CHECK ENGINE LIGHT	#	#	#	#	PT & C	
ENGINE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#	12029	04-11	6	8144	\$64.05	\$157.78	IL	IL	PERFORMED EEC TEST DTD SPARK PLUG REASSEM	PERFORM CHECK ENGIN	#	#	#	#	PT & C	
SPARK PLUGS	ENGINE	CGY4202	2012	1FFW1E1KCF	T	F	F	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#	12029	04-11	6	8144	\$64.05	\$157.78	IL	IL	PERFORMED EEC TEST DTD SPARK PLUG REASSEM	PERFORM CHECK ENGIN	#	#	#	#	PT & C	
SPARK PLUGS	ENGINE	CG4D013	2012	1FFW1E1KCF	T	F	F	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	#	12405	01-11	5	5992	\$73.88	\$63.03	IL	IL	5672 RPM FLUCTUATE, IDS TEST P0304, PIN	CUSTOMER STATES RPM'S	#	#	#	#	PT & C	
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	CG4A009	2012	1FFW1E1KCF	T	F	F	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL	SELF TEST PCM HAVE IDN NOT PIN 2B3 FOUND	CUSTOMER AND ADVISE ON	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1KCF	T	F	F	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	12405	01-11	2	1790	\$14.20	\$188.91	IL	IL								

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLM	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1E7C2	T8F	F	B	A	T	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	IN	SC	CHECKED CONCERN DIAG RETRIEVED CODES CO	CHEK ENGINE LIGHT ON	#	12	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	IN	AB	VERIFY CONCERN DIAG (TOGETHER AND PLU	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	DIAG	11-Aug-12	4	16633	\$0.00	\$14.88	IN	MI	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	28-May-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	IN	ND	5893 INTERMITTANT COMPUTER TEST POS30R	CUSTOMER STATES THE SEL	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	9-Jun-12	24-Jun-12	AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	IN	FL	EEC TEST POS30 POS35 POS36 POWER BALANCE	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	25-Jun-12		KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	IN	AL	VERIFY CONCERN RAN EEC TEST POS30 POS3A	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	IN	ON	VERIFY CONCERN SCAN CONCERN	CHEK AND REPORT SEL	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0007	2012	1FTFW1E7C3	T8F	F	B	A	T	30-Jun-12	17-Jul-12	ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	IN	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1E7C3	T8F	F	B	A	T	10-Jul-12	7-Aug-12	AVALON FORD SALES 1996 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	IN	NL	HOKED UP IDS WOULD BOUT 5 USED IN ATTEMP	CHEK FOR ENGINE LIGHT	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T8F	F	B	A	T	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	IN	TN	EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	13-Jul-12	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	IN	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHEK WHEN COLO EN	#	12	A62	24	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1E7C3	T8F	F	B	A	T	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	IN	FL	ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUSTOMER STATES FEELS	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1E7C3	T8F	F	B	A	T	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$145.03	IN	SK	ROAD TEST AND FOUND HOT LINE CONTACT #	10A9 CHECK TRANSMISSI	#	12	A62	24	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB0006	2012	1FTFW1E7C3	T8F	F	B	A	T	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$156.23	IN	MI	3347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WHEN	#	12	A62	24	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB0006	2012	1FTFW1E7C3	T8F	F	B	A	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$156.78	IN	AB	EEC TEST KOEO CONT 03650X 01	CHEK FOR CELL LIGHT	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	15-Jun-12	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	7-Aug-12	3	5440	\$10.04	\$59.04	IN	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	15-Feb-12	15-May-12	WRAY FORD, INC.	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	IN	LA	SE212 12 REVIEW TSB 12 06 4 FOR DTC P0300 INST	CUSTOMER STATES CHE	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	21-Mar-12	31-Mar-12	DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	9553	\$14.83	\$445.33	IN	NB	EEC TEST COAT CODES P0308 AND P0309 REPR	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	IN	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	CHEK AND REPORT ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$396.12	IN	WV	VERIFY CONCERN CODES P0308 P0309 P0340 PER	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	18-Nov-11	30-Dec-11	B. B. SHAMA FORD INC.	#	5.00E+212	23-Jul-12	8	30767	\$311.37	\$406.03	IN	TX	IDS TESTING KOEO PASSED 120603I REPLACED	CUSTOMER STATES THE CK EN	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	31-Dec-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	IN	MI	RETRIEVED P0430 CK FOR CAC AIR DEFLECTOR	CHEK ENGINE LIGHT ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$396.77	IN	MS	RAN IDS CODE P0340 CATALYST BELOW THRESH	DRIVABILITY ANALYSIS	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	28-Nov-11	19-Dec-11	BULLITTER FORD	#	5.00E+212	23-Jul-12	8	30767	\$311.37	\$406.03	IN	TX	IDS TESTING KOEO PASSED 120603I REPLACED	CUSTOMER STATES THE CK EN	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	IN	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	5841	\$297.20	\$390.40	IN	NB	CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHEK WHY THE CHK EN	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	15-Dec-11	24-Mar-12	AVALON FORD SALES, INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.89	\$396.43	IN	VA	EEC TEST RETRIEVED FOR TRANS CONCERN CK	ENGINE LIGHT ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	IN	TX	VERIFY CONCERN EEC DIAG REPLACE LEFT CAT	OWNER STATES REF	#	12	A62	24	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	3-Jan-12	21-Mar-12	GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$392.19	IN	OH	SELF TEST P0309 00 P0307E HAD NOISE IN LEFT	STATS TRANS LIGHT ON	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	13-Jan-12	19-Feb-12	BIG BROTHER FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$392.19	IN	OH	CONFIRMED EXHAUST CODES P0308 AND P0309	AND ADVISE CUSTOMER	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	IN	IL	DIAGNOSED RAN EEC TEST MODE CODES P0430	CUSTOMER STATES THE	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A	T	12-Jan-12	28-Feb-12	MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$311.37	\$434.86	IN	AB	EEC TEST PINPOINT TEST DTC P0308 P0309 INST	INSTALL SOP CONVERT	#	12	A62	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C3	T8F	F	B	A </tr																				

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCP	T	F	A	24-May-12	15-Jun-12	ALEX KARRAS LINCOLN, INC.	#	80622	5.00E+212	6-Aug-12	1	1889	\$321.97	\$514.30	MI	IDIS TEST P0430 CONVERTER ASSEMBLY MOUNT	CUSTOMER STATES CHE	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8B021	2012	1FTFW1E14CX	T	F	A	24-May-12	16-Jun-12	TERRY MOORE FORD GROUP, LLC	#	80622	5.00E+212	2-Aug-12	1	3269	\$300.63	\$384.18	MI	IDIS TEST DRIVE IS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	80622	5.00E+212	15-Aug-12	2	4988	\$308.75	\$400.05	MI	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CF	T	F	A	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	80622	5.00E+212	9-Aug-12	1	1791	\$292.99	\$366.81	MI	VERIFIED COMPLAINT (PAIR REPLACED BANK 2	DRIVABILITY	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZT017	2012	1FTFW1E14CF	T	F	A	3-Jun-12		ZUMBROTA FORD	#	80622	5.00E+212	23-Jul-12	-1	22	\$820.44	\$882.28	MI	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	V530	EXHAUST
CATALYTIC CONVERTER	EXHAUST	CHND709	2012	1FTFW1E16CF	T	F	A	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	80622	5.00E+212	14-Aug-12	1	598	\$300.63	\$479.37	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	CUSTOMER STATES CHECK	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	6-Jun-12		INTERSTATE FORD	#	80622	5.00E+212	13-Jul-12	-1	138	\$296.81	\$421.56	MI	TEST DROVE AND VERIFIED CONVERTER ASSY	SALES STATES SES ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHNWX06	2012	1FTFW1E15CF	T	F	A	9-Jun-12	2-Aug-12	BIARWOOD FORD, INC.	#	80622	5.00E+212	14-Aug-12	1	1426	\$308.49	\$480.87	MI	EEC TEST CODES P0300 (MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	80622	5.00E+212	6-Aug-12	2	3666	\$322.11	\$417.14	MI	PERF EEC DAK, P0300 PERFORM TSB 12 6 4	CUSTOMER STATES CK EN	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	80622	5.00E+212	6-Aug-12	2	3620	\$311.37	\$414.19	MI	TSB 12 6 4 VERIFIED CK ENG LIGHT ON EEC TES	WHILE ON VACATION CHA	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	80622	5.00E+212	7-Aug-12	2	3120	\$282.57	\$391.38	MI	VERIFIED HOOK IDS EEC TEST P0430 BANK 2	CAT D	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C007	2012	1FTFW1E16CF	T	F	A	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	80622	5.00E+212	6-Aug-12	1	2265	\$293.69	\$369.00	MI	PERFORMED IDS DIAGNOSIS, CODE P0300 IN	CK ENGINE LIGHT ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CF	T	F	A	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	80622	5.00E+212	19-Jul-12	1	417	\$300.63	\$373.39	MI	VERIFIED CONCERN, EEC TEST DTC P0430	CHECK ENGINE LIGHT ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	21-Jun-12	19-Jul-12	KRKR AUTO COMPANY	#	80622	5.00E+212	13-Aug-12	1	2672	\$292.99	\$382.25	MI	KOEO P0430 PER TEST HF INSPECT WRING CK	CK ENGINE LIGHT ON	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	80622	5.00E+212	10-Aug-12	1	2133	\$292.99	\$368.20	MI	IDS DTC P0300 PERFORM PER TEST HF FOUND	CUSTOMER STATES THA	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	22-Jun-12	1-Aug-12	SAMES CROWN FORD LINCOLN	#	80622	5.00E+212	6-Aug-12	1	1239	\$292.99	\$381.72	MI	CHECK TO SEE IF CHECK/TEST PASS	CK ENGINE LIGHT ON	#	V478	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	80622	5.00E+212	14-Aug-12	2	1801	\$292.99	\$349.66	MI	VERIFIED CONCERN, EEC TEST DTC P0300	CUSTOMER STATES SES	#	V478	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	19-Jul-12	28-Jul-12	KEYWAY LIMITED	#	80622	5.00E+212	14-Aug-12	1	2102	\$303.51	\$364.14	MI	CHECK OUT AND NEED TO REPAIR PER TSB 12	04 ELECTRONIC DIAGNOSIS	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	13-Jul-12	27-Jul-12	KRUELI, FORD, INC.	#	80622	5.00E+212	8-Aug-12	1	1457	\$300.63	\$398.89	MI	VERIFIED CONCERN (DTC CODE AND RETEST	CK ENGINE LIGHT IS C	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	80622	5.00E+212	7-Aug-12	1	537	\$313.92	\$401.28	MI	CHECKED EEC CODE (P0300) WAS PRESENT	CLEAR	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C004	2012	1FTFW1E16CF	T	F	A	23-Jul-12	13-Aug-12	JIMMY JAY MOTORS, INC.	#	80622	5.00E+212	8-Aug-12	1	2445	\$292.99	\$374.67	MI	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	21-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	80622	5.00E+212	17-Jul-12	3	4158	\$308.11	\$405.57	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4	REPL	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	20-Jul-12	15-Dec-11	WORLD FORD-PENSACOLA	#	80622	5.00E+212	28-Jul-12	3	14785	\$301.33	\$398.07	MI	CHECKED FOR CODES, P0430, PERFORMED TSB	12 6 4 REPL	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	23-Jul-12	13-Aug-12	KEN COX FORD, INC.	#	80622	5.00E+212	10-Aug-12	2	3533	\$0.00	\$57.45	MI	RAN EEC TEST (V478), P0430 TEST DROVE AND	ME	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	24-Jul-12	27-Apr-12	RYAN FORD	#	80622	5.00E+212	11-Jul-12	3	10690	\$130.39	\$55.44	MI	VERIFIED CUSTOMER (DTCs, RETESTED 10	MILE	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	28-Nov-11	17-Jan-12	DICK'S MAKENZIE FORD	#	80622	5.00E+212	16-Jul-12	8	5830	\$11.44	\$92.12	MI	FEELING HESITATION OR MISFIRE UP ACCELL	HARD ACCELERATION	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	A	19-Jun-12	11-Jul-12	MALLOY FORD	#	80622	5.00E+212	28-Jul-12	2	3710	\$0.00	\$44.27	MI	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	PL	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	3-Jan-12	MELROY MOTORS LTD	#	80622	5.00E+212	20-Jul-12	1	15782	\$13.66	\$67.03	MI	Scan test, PASS. Perform TSB 12 6 4, reprog	RAM	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	80622	5.00E+212	20-Jul-12	4	4468	\$13.66	\$67.14	MI	VERIFY CONCERN, LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS A	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	1-Mar-12	WESTERN MOTOR COMPANY	#	80622	5.00E+212	20-Jul-12	4	4468	\$13.66	\$67.14	MI	SCANNED UP SCAN CODES PER TEST	12 6 4	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	14-Dec-11	ELL RIVER FORD, INC.	#	80622	5.00E+212	1-Aug-12	8	7799	\$11.44	\$58.24	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND	R	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	80622	5.00E+212	28-Jul-12	6	11829	\$10.04	\$44.28	MI	TEST DROVE VEHICLE, TESTED CK	GENERAL	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	23-Nov-11	30-Jan-12	BELLEVILLE MOTORS, INC.	#	80622	5.00E+212	28-Jul-12	6	11829	\$10.04	\$44.28	MI	TEST DROVE VEHICLE, TESTED CK	GENERAL	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	80622	5.00E+212	21-Jun-12	5	4787	\$13.66	\$61.10	MI	INSTALLED DEFLECTOR PLATE AS PER TSB 12	6 4	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD	#	80622	5.00E+212	13-Jul-12	7	19198	\$11.51	\$43.10	MI	FOUND DTC P0301 P0308 & P0306 REPAIRED	P	#	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8B013	2012	1FTFW1E16CF	T	F	A	19-Jun-12	14-Mar-12	WELLS FORD SALES LTD	#	80622	5.00E+212	10-Jul-12	5	9077	\$10.74	\$47.67	MI	CHECKED DTCs, INSTALLED AIR DEFLECTOR	PL	#	V478	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CH8Y008	2012	1FTFW1E16CF	T	F	A	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	80622	5.00E+212	9-Aug-12	1	657	\$0.00	\$46.54	MI	SEE TSB 12 6 4, COLL SHAD TEST AFTER	VEHICLE	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	80622	5.00E+212	13-Jul-12	2	1864	\$11.44	\$58.75	MI	EEC TEST CODE P0300 RAN OASIS, PERFORM	TSB 12 6 4	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	19-Jun-12	19-Mar-12	WELLS FORD SALES LTD	#	80622	5.00E+212	10-Jul-12	5	9077	\$10.74	\$47.67	MI	PREWIRE LIGHT ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS A	#	V478	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	80622	5.00E+212	7-Aug-12	7	15225	\$11.44	\$50.07	MI	VERIFIED CONCERN, PERFORM DIAGNOSIS	INST	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	5-Jan-12	6-Feb-12	BENNETT RUSSELL FORD (1983) LTD	#	80622	5.00E+212	6-Aug-12	6	10768	\$14.63	\$58.00	MI	KOEO PASS KIGER PASS KIGEC PASS, REPROGR	AM	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8F202	2012	1FTFW1E16CF	T	F	A	17-Jun-12	25-Jun-12	BEAU TOWNSEND FORD LINCOLN, IN	#	80622	5.00E+212	3-Aug-12	7	17588	\$0.00	\$45.15	MI	CHECK AND RECALL PER TSB 12 6 4	CUSTOMER STATES THA	#	V478	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CGKGLU13	2012	1FTFW1E16CF	T	F	A	11-Jun-12	7-Feb-12	BARTON FORD COMPANY	#	80622	5.00E+212	10-Aug-12	7	11424	\$12.95	\$58.20	MI	EEC TEST CODE P0300 PERFORM TSB 12 6 4	INSTA	#	V478	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CG8M903	2012	1FTFW1E16CF	T	F	A	13-Jan-12	18-Feb-12	G.W. MCHSER MOTORS LTD	#	80622	5.00E+212	11-Jun-12	5	24311	\$14.63	\$57.22	MI	CHECKED FOR DTC CODES PERFORMED TSB	12 6 4	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	A	19-Jun-12	22-Feb-12	SENIATOR FORD OF PERRY	#	80622	5.00E+212	13-Aug-12	6	8989	\$0.00	\$44.63	MI	TECH 1075 TRWABT (CHINA, TIME 0.5	CUSTOMER STATES THE	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG8R016	2012	1FTFW1E16CF	T	F	A	21-Jan-12	26-Mar-12	PARKS FORD LINCOLN OF GAINESVIL	#	80622	5.00E+212	30-Jul-12	5	8621	\$15.20	\$68.71	MI	PERFORM TSB 12 6 4, INSTALL CAC DEFLECTOR	AIR CHECK ENGINE LIGHT ON	#	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECHNICAL	CD	CD CL	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1TSCX	T8F	F	A	T	30-Jun-12	6-24-12	WINDSOR MOTORS 1975 LTD.	2012	5	5.0E+212	13-Jul-12	5	657	\$307.43	\$429.49	NC	VERIFIED CEL ON. CHECKED FOR CODES P430 PRB	ENGINE MECHANIC	NA	A630	A1	V23	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T2CF	T8F	F	A	T	30-Jun-12	6-24-12	SLAON FORD LINCOLN, INC.	2012	5	5.0E+212	13-Jul-12	1	765	\$300.63	\$390.95	IN	NA	IRAN IDS KOGO TEST OK. PRESENT HP 10. CARRIR	CK ENGINE LIGHT IS ON	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T3CF	T8F	F	A	T	28-Jun-12	31-Jul-12	LANGHAM FORD INC.	2012	5	5.0E+212	14-Aug-12	1	2188	\$308.75	\$436.13	IN	NA	SCAN PCM P0300 STORED CHECKED PD DATA FC	CUSTOMER STATES CHE	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T2CX	T8F	F	A	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	2012	5	5.0E+212	8-Aug-12	2	3188	\$410.00	\$596.95	23	NA	WIDS TESTE FOR MIL ON. CHECK LEFT SIDE CAT	AND CAME ON. SEE MARR	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFWVE1T1CX	T8F	F	A	T	14-Jun-12	10-Aug-12	SIOUX FALLS FORD LINCOLN	2012	5	5.0E+212	9-Aug-12	1	820	\$292.99	\$418.13	IN	NA	WIDS TEST OK. VERIFY PER. RE-TEST OK. REE	CK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T1CF	T8F	F	A	T	17-Nov-11	27-Jul-12	KANATA FORD SALES LTD.	2012	5	8K75	14-Aug-12	1	1381	\$308.14	\$396.04	IN	NA	8K75. CC #12 TSB #12.4. DTC #P0300. D	CK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T1CF	T8F	F	A	T	28-Mar-12	19-Apr-12	WOODBRIDGE FORD LINCOLN LTD.	2012	5	8K75	16-Aug-12	1	7638	\$282.57	\$339.73	15	NA	P0300 PRESENT NOW. REQUIRES CAT CONVERT	CK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T1CF	T8F	F	A	T	19-Nov-11	1-Dec-11	PINEWOOD FORD LIMITED	2012	5	8K75	14-Aug-12	9	10180	\$14.63	\$76.44	15	NA	ROAD TEST. RETRIEVE DTC. PASS CODES. FOLLO	REPAIR FOR CHECK ENG	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T3CF	T8F	F	A	T	12-Mar-12	21-Apr-12	AUTOMAX FORD	2012	5	8K75	20-Aug-12	1	15323	\$10.74	\$56.39	1	NA	VERIFY EEC TEST P0300 0804A	CUSTOMER STATES THE	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T4CF	T8F	F	A	T	10-Nov-11	3-Aug-12	COWLES PARKWAY FORD, INC.	2012	5	8K75	20-Aug-12	1	1866	\$0.00	\$83.45	1	NA	REBURNED PCM PER TSB 12.6.4	DEFUR	DRIVEABILITY	NA	A630	A1	V23	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T3CX	T8F	F	A	T	22-May-12	9-Aug-12	NATCHITOCHES FORD LINCOLN	2012	5	8K75	20-Aug-12	1	2578	\$0.00	\$40.77	1	NA	CK FOR RUNS ROUGH ON ACCEL. RAN DIAG AND	CS ENGINE RUNS ROUGH	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T3CF	T8F	F	A	T	11-Nov-11	14-Jul-12	COUGHLIN FORD OF CIRCLEVILLE	2012	5	8K75	20-Aug-12	2	5073	\$0.00	\$40.17	1	NA	IRAN EEC TEST NO CODES. NO MISFIRE IN MODE	CS VEHICLE SEEMS TO	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T3CX	T8F	F	A	T	27-Feb-12	12-Apr-12	SUNBURY MOTOR COMPANY	2012	5	8K75	31-Jul-12	4	2088	\$10.74	\$45.90	1	NA	CK FOR CODES P0300 P0304 P0306 MISFIRE	CK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T1CF	T8F	F	A	T	28-Mar-12	29-Aug-12	BOB MOORE FORD	2012	5	8K75	21-Aug-12	1	108	\$64.05	\$107.78	1	NA	VERIFIED COMPLAINT. REPERFORM IDS. DAC	RECE. AFTER REPAIRING LINE	NA	A630	A1	V23	PT C&C	
COP	ENGINE	NA	2012	1FFWVE1T1CF	T8F	F	A	T	16-May-12	10-Aug-12	SOUTHVIEW FORD	2012	5	8K75	24-Aug-12	1	1575	\$68.63	\$120.63	1	NA	GA. XIDS. DIAG CODE P0306. PERFORM WORK	BASELAN. CHECK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
ENGINE	NA	2012	1FFWVE1T6CF	T8F	F	A	T	8-Jun-12	20-Jun-12	VISION FORD	2012	5	8K75	16-Aug-12	2	1451	\$68.98	\$172.26	1	NA	NY. VERIFY CONCERN. P0304. PD MONITOR. CVL	BAL. CLUST STATES SES. LIGHT	NA	A630	A1	V23	PT C&C		
SPARK PLUGS	ENGINE	CH48004	2012	1FFWVE1T6CF	T8F	F	A	T	29-Jun-12	29-Jun-12	BOGGS FORD LINCOLN	2012	5	8K75	1-Aug-12	-3	52	\$37.00	\$134.59	1	NA	TX. VERIFY CONCERN. CRANK NO START CONDIT	CRANKS NO STARTS	NA	A630	A1	V23	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFWVE1T1CX	T8F	F	A	T	19-Jan-12	4-Mar-12	RICH FORD SALES, INC.	2012	5	9F563	8-Aug-12	6	4362	\$384.73	\$1,123.49	7	NA	NM. CK 105635828 REQUEST M. TW. PRESSURE	TEST PASS. CK ENGINE LIGHT ST	NA	A630	A1	V23	PT C&C	
DIAG - MISFIRE	ENGINE	CHHT0008	2012	1FFWVE1T3CF	T8F	F	A	T	24-Jun-12	12-May-12	PARKWAY FORD SALES (1986) LTD.	2012	5	8K75	20-Aug-12	4	5877	\$0.00	\$83.29	3	NA	ON. PERFORM IDS TEST. MEMORY CODE. PRESEN	TK. CK FOR ON ACCEL. C	NA	A630	A1	V23	PT C&C	
DIAG - MISFIRE	ENGINE	CHK4M013	2012	1FFWVE1T3CF	T8F	F	A	T	14-Jun-12	13-Jul-12	MGM FORD LINCOLN SALES LTD.	2012	5	8K75	20-Aug-12	1	7887	\$207.62	\$222.07	1	NA	TX. VERIFY CUSTOMER CONCERN. TESTED	CONCERN FOR CK EN	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHV8L010	2012	1FFWVE1T6CF	T8F	F	A	T	29-Jul-12	18-Aug-12	AL PACKER FORD WEST	2012	5	5.0E+212	23-Aug-12	1	429	\$339.29	\$450.60	1	NA	FL. CK ENGINE LIGHT ON. I. BANK 2 CAT CONVE	R. CLUST STATES CHECK EN	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T6CF	T8F	F	A	T	14-Jun-12	14-Jul-12	STOLTZ FORD OF ST. MARYS	2012	5	5.0E+212	23-Aug-12	2	1784	\$292.99	\$331.40	1	NA	PA. VERIFY CUSTOMER CONC	CUSTOMER STATES SES	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T4CF	T8F	F	A	T	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	2012	5	5.0E+212	14-Aug-12	2	2352	\$300.63	\$455.58	1	NA	CA. VERIFY CUSTOMER CONC. TO P0303. PERFORM	CUSTOMER STATES CHE	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T8CX	T8F	F	A	T	24-May-12	31-Jul-12	SUZANNE RYD FORD INC.	2012	5	5.0E+212	23-Aug-12	1	2275	\$282.57	\$380.72	30	NA	QC. CK	ANOMALY DU TEMPOIN	NA	A630	A1	V23	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFWVE1T3CF	T8F	F	A	T	19-Jun-12	25-Jul-12	BARILE FORD INC.	2012	5	5.0E+212	23-Aug-12	1	2101	\$322.11	\$408.94	1	NA	IN. CODE UP PCM FOUND THAT CODE P0300	FOUND. CUSTOMER STATES THA	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T3CF	T8F	F	A	T	19-Jun-12	25-Jul-12	M GM FORD LINCOLN SALES LTD.	2012	5	5.0E+212	23-Aug-12	1	2867	\$207.62	\$222.07	1	NA	TX. VERIFY CONCERN. CC. OASIS FOUND. TSB	12.6.4. CONCERN FOR CK EN	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T3CF	T8F	F	A	T	9-May-12	13-Jul-12	DRAYTON VALLEY FORD SALES LTD.	2012	5	5.0E+212	31-Jul-12	1	3341	\$308.14	\$440.47	3	NA	AB. INSPECTED AND DID PNP. TESTS. PULLED	CK ENGINE LIGHT IS ON	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWVE1T6CF	T8F	F	A	T	24-Jul-12	7-Aug-12	SPIRIT FORD INC.	2012	5	5.0E+212	16-Aug-12	1	852	\$300.63	\$394.85	1	NA	MI. PERFORMED KOCO SELF TEST. FOUND CODE	P040. CHECK ENGINE LIGHT ON	NA	A630	A1	V23	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFWVE1T3CF	T8F	F	A	T	19-Jun-12	25-Jul-12	BOB MOORE FORD	2012	5	8K75	21-Aug-12	1	100	\$0.00	\$87.02	1	NA	IN. FOUND THAT CODE P0300. P0306. MISFIRE	IN. CUSTOMER STATES THA	NA	A630	A1	V23	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWVE1T6CF	T8F	F	A </tr																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE LINE	ENGINE	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BANNED	FUNCTION	
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	17-Feb-12	18-Apr-12	MARK THOMAS FORD, INC.	06	67K75	23	4380	\$10.74	\$53.58	GA	#	DIAG TEST: P0300 P0305 P0306 CYL BAL TEST, NO CHECK ENGINE LIGHT ON				
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	11-Nov-11	30-Nov-11	RAPIDS FORD LINCOLN, LLC	06	67K75	23	11422	\$0.00	\$45.19	WI	#	# TECH RE PROGRAMMED PCM AS PER TSB 12 6 4.	CUSTOMER STATES THAT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	21-Feb-12	31-May-12	MILK RIVER FARM SUPPLY LTD	06	67K75	23	12698	\$14.83	\$99.72	GA	#	# CHECK ENGINE LIGHT IS ON	CHECK ENGINE LIGHT IS ON			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	06	67K75	23	3866	\$11.51	\$57.12	GA	#	# INSTALLED DEFLECTOR PLATE REPROGRAM PCM	EXCESS FUEL CONSUMPT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	6-Mar-12	10-Mar-12	POMPANO FORD LINCOLN, INC.	06	67K75	23	4056	\$0.00	\$55.61	FL	#	# VERIFY CONCERN EEC T804A 5	E29 CHECK ENGINE LIT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	11-Jan-12	16-Apr-12	BROADWAY FORD, INC.	06	67K75	23	7778	\$0.00	\$48.53	GA	#	# VERIFIED CONCERN ISS TEST P0306 OASIS CHECK	CHECK ENGINE LIGHT IS ON			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	27-Feb-12	27-Mar-12	BILL CARONER FORD, INC.	06	67K75	23	6255	\$0.00	\$38.01	GA	#	# EEC TEST CODED P0430 PER TSB 12 6 4 INSTALL	CHECK ENGINE LIGHT IS ON			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	24-Mar-12	27-Jun-12	NORTHGATE FORD	06	67K75	23	7935	\$0.00	\$40.04	GA	#	# SELF TEST PASSED, KOED PASS, KOER, PASS.	CUSTOMER STATES WHEN			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	10-Jan-12	25-Jan-12	YANKEE FORD SALES	06	67K75	23	12802	\$0.00	\$44.29	GA	#	# ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON	CUSTOMER REPORTS IT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	13-Mar-12	26-Mar-12	JONES FORD, INC.	06	67K75	23	12509	\$10.74	\$54.38	GA	#	# CHECK OUT RUN EEC TEST P0304 CHECK OASIS	CUSTOMER STATES VEH			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	23-Mar-12	29-May-12	AVANTAGE FORD INC.	06	67K75	23	4285	\$14.83	\$63.19	GA	#	# 10 RUN E2906A CONO CTEUR SELON BT 12 6 4	CUSTOMER ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	3-Dec-11	4-Jun-12	HOKY MOTORS, INC.	06	67K75	23	14248	\$11.44	\$54.14	GA	#	# VERIFIED CUSTOMER CONCERN CHECK OASIS FORD	CUSTOMER STATES UNCL			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	7-May-12	21-May-12	BECK FORD LINCOLN	06	67K75	23	7104	\$12.95	\$53.86	GA	#	# VERIFY CONCERN REPAIR PER TSB 12 6 4	CUSTOMER STATES WHI			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	17-Jun-12	20-Jun-12	REGAL MOTORS, LTD.	06	67K75	23	1299	\$0.00	\$46.16	GA	#	# VERIFIED CONCERN PERFORMED TSB 12 6 4	EEC LIGHT STAYS ON			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	17-Apr-12	29-Apr-12	AUTOFAIR FORD LP	06	67K75	23	11616	\$10.34	\$56.81	GA	#	# CHECK ENGINE LIGHT ON EEC TEST PULLED CHECK	SERVICE ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	12-Apr-12	1-Jun-12	JACKY JONES FORD OF HAYESVILLE	06	67K75	23	4152	\$10.74	\$49.18	GA	#	# RAN EEC TEST CK PCM PROGRAM NO LATER CAL	CUSTOMER STATES HAS HAP			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	24-Mar-12	29-Jun-12	RIDENOUR MOTORS, LLC	06	RECAL	23	7534	\$0.00	\$37.94	GA	#	# VERIFY CONCERN ENGINE HESTATION REPROGRAM THE	CUSTOMER STATES CHECK EN			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	31-Jan-12	29-Mar-12	MARSHALL FORD SALES, INC.	06	RECAL	23	24901	\$58.88	\$73.03	GA	#	# SPOKE WITH CUSTOMER AND MONITORED AND RA	VEHICLE ENG. MISS			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	06	RECAL	23	415	\$63.09	\$152.88	GA	#	# VERIFY CONCERN RETWROD DTC P0304 PPT SWI	CK ENGINE LIGHT ON AN			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	30-May-12	20-Jun-12	TAYLOR FORD SALES LTD	06	RECAL	23	227	\$68.99	\$392.76	GA	#	# OK PERFORM A PCM KOE USE SUPPRESSOR TO	CHECK FOR VEHICLE RUN			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	11-Mar-12	11-Mar-12	DICKENS AUTOMOBILES LEE	06	RECAL	23	8761	\$11.44	\$33.15	GA	#	# REPLANTE CONFIRMER CONCERN CYLINDERS #1 & 4	TEMOCH CHECK ENGINE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	06	RECAL	23	3516	\$5.17	\$35.35	GA	#	# VERIFY CONCERN ENGINE MISFIRE ON #6 CYLINDER UN	CS CHECK ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	16-Aug-12	17-Aug-12	BRENGEN FORD, INC.	06	RECAL	23	73	\$288.88	\$709.07	GA	#	# code p0205 will have to remove intake to gain access	CUSTOMER STATES CHE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	15-Jun-12	9-Jul-12	BRIUCE WALTERS FORD SALES, INC.	06	RECAL	23	2434	\$282.99	\$423.11	GA	#	# SCAN FOR CODES P0304 P0306 P04 POINT TEST	INT STUMBLE & MISFIRE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	15-Mar-12	18-Apr-12	JARRETT SCOTT FORD INC.	06	RECAL	23	12378	\$430.59	\$818.31	GA	#	# EEC TEST P0305 P0308 AND P0430 PER TSB 12 6 4	CUSTOMER STATES THA			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	25-Jun-12	6-Aug-12	SAMES MOTOR COMPANY, INC.	06	RECAL	23	12840	\$311.37	\$400.65	GA	#	# DIAG. ENGINE LIGHT ON RETRIEVED DTC P04 30	E29 CS SERVICE ENGINE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	28-Jun-12	23-Feb-12	SPRIKE DYKES FORD LINCOLN	06	RECAL	23	15880	\$311.37	\$392.14	GA	#	# RUN SELF TEST PULL DTC P0430 PERFORM TSB	13 CUSTOMER STATES THA			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	18-Nov-11	24-Feb-12	SHANAHAN FORD LINCOLN SALES	06	RECAL	23	6525	\$284.51	\$385.11	GA	#	# CONFIRMED CONCERN CHECK ENGINE LIGHT ON	PERFORMED CHECK BANK			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	16-Nov-11	24-Feb-12	SHANAHAN FORD LINCOLN SALES	06	RECAL	23	6525	\$284.51	\$385.11	GA	#	# SCAN TEST, P0430 SET, REPLACED LEFT CATALYT	FUEL STUMBLE ON ACCE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	18-Jun-12	3-Jul-12	WHEATLEY MOTORS INC.	06	RECAL	23	5378	\$392.99	\$374.13	GA	#	# MIL NOT ON NOW DTC P0430 CHECK OASIS RUN	CUSTOMER STATES CHE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	06	RECAL	23	2470	\$300.63	\$391.48	GA	#	# SCANNED FOR CODES FOUND P0430, PERFORME	CUSTOMER STATES CHE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	3-May-12	1-Jun-12	ELDER FORD OF TAMPA	06	RECAL	23	8507	\$334.92	\$429.75	GA	#	# VERIFY CONCERN PERFORM TSB 12 6 4 REMOVE	CHECK ENGINE LIGHT IS			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	25-Oct-11	15-Dec-11	HIGHWAY FORD	06	RECAL	23	14299	\$312.07	\$385.70	GA	#	# VERIFY CONCERN CHECK ENGINE LIGHT ON	CHECK ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	21-Feb-12	31-May-12	SAYBROOK FORD, INC.	06	RECAL	23	6389	\$311.37	\$405.11	GA	#	# VERIFIED CONCERN DUE DEFLECTOR AND INSPECT	PROSPER FOR VEHICLE L			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	8-Nov-12	9-Jun-12	MOUNTAIN GROVE FORD	06	RECAL	23	7049	\$311.37	\$402.22	GA	#	# PERFORMED ENGINE DIAG. CODED P0300 PRESENT	CHECK ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	30-Mar-12	24-Apr-12	DESMEULES AUTOMOBILE INC.	06	RECAL	23	13191	\$293.19	\$365.55	GA	#	# VERIFY MIL ON INSTALLER DIS. FALT QUICK TEST	TEMOCH CHECK ENGINE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	27-Apr-12	16-May-12	STERLING FORD LINCOLN	06	RECAL	23	4451	\$311.37	\$391.36	GA	#	# VERIFIED CONCERN, ISS SETUP RAN ENGINE DIA	CUSTOMER STATES CHE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	8-Mar-12	26-Apr-12	LEO HAYTES FORD INC.	06	RECAL	23	10074	\$488.08	\$442.54	GA	#	# VERIFY CUSTOMER CONCERN FOLLOW TSB 12 6 4	CUSTOMER REPORTS T			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	3-Jan-12	30-Jan-12	HARRIS FORD	06	RECAL	23	21072	\$300.63	\$373.08	GA	#	# CHECK ENGINE LIGHT ON ISS SHOWS P0430	RUN CHECK ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	20-Apr-12	11-May-12	DRUON AUTOMOBILES LEE	06	RECAL	23	6786	\$289.99	\$446.18	GA	#	# PLAINTE CONFIRMER, SORTIR LES CODES ET VER	TEMOCH CHECK ENGINE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	13-Jun-12	2-Aug-12	LUMBERPORT FORD LINCOLN	06	RECAL	23	2331	\$292.99	\$442.42	GA	#	# R05 TEST P0430, PPT H, PFI P0430 ONLY, HFS	CHECK ENGINE LIGHT			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	13-Mar-12	13-Mar-12	MOTOR INN OF ALGONA, INC.	06	RECAL	23	8511	\$311.37	\$383.62	GA	#	# DROP SMOK PLATE R&R CAT CONVERTOR IN REF	DRIVEABILITY, CHECK EN			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	25-Jan-12	2-Feb-12	DELEHANTY FORD	06	RECAL	23	7049	\$311.37	\$402.22	GA	#	# CONFIRMED CK ENGINE code, join. pcm. cks di	CHECK ENGINE VERIFIE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AF	19-Jul-12	15-Aug-12	440 FORD LINCOLN	06	RECAL	23	8511	\$292.97	\$504.92	GA	#	# OK VECOR P0430 VSR PIDS EGC 22 CYCLE UP	ENGINE CHECK ENGINE			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	28-Feb-12	24-Mar-12	KEITH WHITE FORD LINCOLN	06	RECAL	23	10520	\$300.63	\$370.01	GA	#	# SEELINE 2 EEC TEST P0430, CHECKED OASIS, D	TSB 12 6 4 OPERATION B			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	19-Jul-12	23-May-12	CHENOVICH FORD, INC.	06	RECAL	23	6080	\$300.63	\$375.18	GA	#	# RAN SELF TEST CODES P0304 P0430 RAN OASIS	29 CUSTOMER STATES C			
TSB REFRESH	PT C&C	NA	2012	1F1FX1E1C3	T06	F04	T1K0V	T1C3	AJ	25-May-12	22-Jun-12	DAVIS MOTORS, INC.	06	RECAL	23	11427	\$300.63								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	RSR	RSR SN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH	CD	CL	CL	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C7	T8F	F	NA	T	23-Nov-11	15-Jun-12	AUTOWAY FORD AND LINCOLN	MI	PT	6K775	21	20-Aug-12	3	6497	\$135	\$59	1	NA	NA	CK ENGINE LIGHT EEC TEST DTC P0300 PRESENT	ADD ON FROM LIN	NA	P	0300	V29	PT	C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C7	T8F	F	NA	T	7-Nov-11	7-Jan-12	RED MCCOMB'S FORD	MI	PT	6K775	21	27-Aug-12	8	1419	\$0	\$45	\$36	1	NA	TX	PCM UPDATE BASK0R0778_C042_REFLASH PCM	CS WHILE DRIVING ON	NA	P	0300	V52	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C7	T8F	F	NA	T	20-Jan-12	7-Feb-12	MCCAFFERTY FORD OF MECHANICSBURG	MI	PT	6K775	21	23-Aug-12	7	570	\$0	\$41	\$14	1	NA	PA	TSB 12 64 REPROGRAMMED PCM WAITING ON CHA	CUSTOMER STATES WASH	NA	P	0300	V52	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C7	T8F	F	NA	T	17-Mar-12	17-Apr-12	SHERWOOD FORD	MI	PT	6K775	21	18-Jul-12	4	4289	\$144	\$41	\$14	1	NA	AB	VEEC TEST (PASS), CHECK OASIS AND ORDER IN	CUSTOMER REPORTS WASH	NA	P	0300	V44	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C7	T8F	F	NA	T	5-Dec-11	16-Feb-12	HEMSON FORD, INC	MI	PT	6K775	21	30-Aug-12	7	9673	\$1144	\$53	\$31	1	NA	TX	VEEC TEST CONSIGN. SET DTCs P0299 AND P0306	C 5 VEHICLE IS RUNNING	NA	P	0300	V40	PT	C&C	
COP	ENGINE	CHSE001	2012	1FTFW1E7C7	T8F	F	NA	T	19-Jan-12	31-Jan-12	SAM PACK'S FIVE STAR FORD	MI	PT	6K775	21	29-Aug-12	8	14382	\$58	\$186	\$8	1	NA	TX	VEEC TEST KOEO PASS KOER PASS KOEC P0304	CHECK ENGINE LIGHT TR	NA	P	0300	V40	PT	C&C	
COP	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	19-May-12	25-Jul-12	THORNHILL FORD LINCOLN	MI	PT	6K775	21	21-Aug-12	1	1797	\$645	\$80	\$0	1	NA	WV	KORAN IDS FOUND P0306 ** FOUND SIGNAL AT CDI	SEEN LIGHT COMING ON	NA	P	0300	V52	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	1-Dec-11	10-Jan-12	KOONS STERLING FORD	MI	PT	6K775	21	16-Aug-12	8	10573	\$79	\$178	\$9	1	NA	VA	DIAGNOSED CODE P0302 PERFORMED POWER BR	CHECK ENGINE LIGHT S	NA	P	0300	V52	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	18-Jul-12	18-Aug-12	LANDERS-MILLARY FORD	MI	PT	6K775	21	1-Sep-12	1	1981	\$0	\$28	\$8	1	NA	AR	INSPECTED AND FOUND THAT THERE IS A POSSIB	CS THAT SINGLE FILLED S	NA	P	0300	V29	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	20-Jun-12	8-Aug-12	CHEROKEE FORD OF WOODSTOCK	MI	PT	6K775	21	30-Aug-12	1	2832	\$0	\$69	\$3	1	NA	GA	DIAG AND TESTING P0300 304 305 306 CK TBS	NA CUSTOMER STATES WHI	NA	P	0300	V29	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	14-Jun-12	29-May-12	KEN KNAPP FORD SALES LTD.	MI	PT	6K775	21	29-Aug-12	4	7720	\$0	\$148	\$11	1	NA	ON	VERIFY INTERMITTENT CONN [ck pcm connections	POOR PERFORMANCE	NA	P	0300	V42	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	19-Jun-12	14-Jul-12	ANDERSON AUTO GROUP OF LINCOLN	MI	PT	6K775	21	30-Aug-12	2	1762	\$0	\$55	\$0	1	NA	NE	VERIFY CONCERN CL ON KOEO PASS KOEC P04	CUST STATES CEL IS ON	NA	P	0300	V41	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	16-Jun-12	16-Jun-12	ATCHLEY FORD	MI	PT	6K775	21	31-Aug-12	-1	388	\$0	\$60	\$3	1	NA	NE	EEC TEST DTC P0300 0304 0305 0306 CK OASIS	TBS CHECK ENGINE LIGHT S	NA	P	0300	V42	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C7	T8F	F	NA	T	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD.	MI	PT	6K775	21	31-Aug-12	1	492	\$0	\$93	\$7	1	NA	SK	SHIELD ALREADY INSTALLED AND NO PCM UPDA	TBS CHECK ENGINE LIGHT ON	NA	P	0300	V42	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T8C7	T8F	F	NA	T	19-Jun-12	20-Jul-12	ZAROVANY MOTORS ST PAUL LTD.	MI	PT	6K775	21	27-Aug-12	2	4518	\$349	\$162	\$68	1	NA	AB	CONFIRMED CEL ON RET TUNING BIOSCOPE	CHECK ENGINE LIGHT S	NA	P	0300	V44	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T8C7	T8F	F	NA	T	16-Jun-12	3-Apr-12	ERNEST MCCARTY FORD, INC	MI	PT	6K775	21	23-Aug-12	5	2142	\$311	\$7	\$400	\$6	1	NA	AL	IDS SELF TEST P0306 CONT KOEO KOER PASS	TBS CHECK ENGINE LIGHT ON	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	30-Jan-12	9-Feb-12	MADISON COUNTY FORD LINCOLN	MI	PT	6K775	21	6-Aug-12	6	17058	\$311	\$7	\$395	\$0	1	NA	KY	CONFIRMED CONCERN [CAC AIR DEFLECTOR PL	CUSTOMER STATES CHE	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	23-Nov-11	23-Dec-11	HILNE FORD, INC	MI	PT	6K775	21	2-Aug-12	8	24630	\$346	\$31	\$52	\$2	1	NA	MI	CHECK NOISE LEFT CONVERTER TO REPLACE S	CUSTOMER NOISE IN REAR	NA	P	0300	V40	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	16-Dec-11	27-Dec-11	HAAG FORD SALES, INC.	MI	PT	6K775	21	11-Aug-12	8	21800	\$332	\$41	\$71	\$1	1	NA	IN	EEC TEST P0300 FOUND TSB FOR CONCERN OR	CEL HAS COME ON SEEM	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	26-Jul-12	8-Jun-12	SUPERIOR FORD LINCOLN	MI	PT	6K775	21	29-Jul-12	2	4919	\$311	\$7	\$382	\$1	1	NA	WV	TSB 12 64 CODE P0430 CAT. VERIFIED ENGINE	COMPUTER ENGINE LIGHT S	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	13-Jul-12	13-Jul-12	FORN FORD, INC	MI	PT	6K775	21	29-Aug-12	6	4643	\$300	\$33	\$78	\$1	1	NA	GA	TSB 12 64 P0300	REPLACED CATALYTIC	NA	P	0300	V42	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	27-Feb-12	3-Apr-12	PENINSULA FORD LINCOLN	MI	PT	6K775	21	17-Aug-12	5	13296	\$308	\$80	\$390	\$2	1	NA	ON	CONFIRMED AND FOUND CODE P0430. TBS	CUSTOMER REPORTS ENGI	NA	P	0300	V48	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T8C7	T8F	F	NA	T	19-Aug-12	11-May-12	CARL GREGORY FORD LINCOLN OF A	MI	PT	6K775	21	14-Aug-12	4	15550	\$311	\$7	\$387	\$8	1	NA	AL	DIAG P0300 0430 CHECKED TSB 12 64 - RE	PLACED CUST STATES CHECK EN	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	19-Feb-12	23-Mar-12	PLANET FORD LINCOLN	MI	PT	6K775	21	29-Aug-12	6	7386	\$311	\$7	\$468	\$1	1	NA	TX	REPI2 12 - EEC TEST P0300 REPLACED CATALYT	IC228 CHECK ENGINE LIGHT	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	16-Dec-11	11-Jan-12	FORT DODGE FORD LINCOLN	MI	PT	6K775	21	18-Aug-12	8	18000	\$311	\$7	\$394	\$15	1	NA	IA	REPLACED THE CONVERTER, INSTALLED CAC	AIR CHECK ENGINE LITE TR	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	8-Mar-12	20-Apr-12	DAVE KNAPP FORD LINCOLN, INC	MI	PT	6K775	21	14-Aug-12	4	11252	\$292	\$99	\$385	\$18	1	NA	MI	SELF TEST WITH IDS P0430. FOUND TSB 12 6	4 NEEDS [DIAG CHECK ENGINE LITE TR	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	13-Feb-12	19-Mar-12	TOM HOLZER FORD, INC.	MI	PT	6K775	21	20-Aug-12	6	3738	\$292	\$99	\$487	\$4	1	NA	MI	CK EEC P0430 PINPOINT CK IGN SVS PER	AB1 CK CHECK ENGINE LIGHT S	NA	P	0300	V52	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	13-Feb-12	23-Feb-12	LEOVENTIS MOTORS, INC.	MI	PT	6K775	21	20-Aug-12	2	21453	\$311	\$7	\$358	\$2	1	NA	NC	IDS TEST CODE P0430 CHECK TBS	TBS CHECK ENGINE LIGHT ON	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	15-Feb-12	29-Mar-12	RAYSON FORD, INC.	MI	PT	6K775	21	20-Aug-12	6	4047	\$311	\$7	\$427	\$7	1	NA	MI	RETRIEVED CODE P0300. CUSTOMER STATES	WASH	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CGBK0005	2012	1FTFW1E7C7	T8F	F	NA	T	14-Dec-11	29-Dec-11	YUCCA VALLEY FORD CENTER	MI	PT	6K775	21	21-Aug-12	8	15605	\$311	\$7	\$404	\$8	1	NA	CA	VERIFY CONCERN ENG	CUSTOMER STATES CHE	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	22-May-12	13-Jun-12	LASCO FORD, INC.	MI	PT	6K775	21	19-Aug-12	3	5485	\$308	\$75	\$402	\$8	1	NA	MI	VERIFY CUSTOMER CONC. REPLACED BANK 2	CUSTOMER STATES CHE	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	10-Feb-12	10-Mar-12	FORD MOTOR GROUP, INC.	MI	PT	6K775	21	10-Aug-12	3	4901	\$311	\$7	\$433	\$6	1	NA	CA	ROUGH AND/OR WIPER ARM LEFT CATALYT	CUST STATES CHE	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	10-Feb-12	14-Mar-12	COMMERCIAL MOTOR COMPANY	MI	PT	6K775	21	10-Aug-12	1	9087	\$300	\$63	\$378	\$2	1	NA	TX	EEC TEST P0300 PERFORMED TSB 12 64 RECAL	C 5 CEL WAS ON, IS OFF	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	12-Dec-11	30-Jun-12	HIGH RIVER FORD SALES INC	MI	PT	6K775	21	15-Aug-12	1	3168	\$308	\$14	\$418	\$8	1	NA	AB	INSPECT FOR ENGINE LIGHT ON, FOUND LEFT	CATALYTIC CHECK ENGINE LIGHT	NA	P	0300	V48	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	12-Mar-12	25-May-12	BEACH FORD, INC.	MI	PT	6K775	21	22-Aug-12	3	7828	\$303	\$33	\$406	\$5	1	NA	VA	SOP CAT. TSB FOR CATS IS ON BACK RDR	PCDUST STATES THE CHECK	NA	P	0300	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T8C7	T8F	F	NA	T	9-Apr-12	26-Apr-12	ANDALUSIA FORD, L.L.C.	MI	PT	6K775	21	21-Aug-12	4	8902	\$300	\$63	\$372	\$2	1	NA	AL	PERFORMED TSB 12 64 RETRIEVED DTC'S P043	0 CS WHEN ACCELERATING	NA	P	0300	V52	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	18-Jul-12	29-Dec-11	FOY FORD, INC.	MI	PT	6K775	21	20-Aug-12	6	4907	\$311	\$7	\$438	\$7	1	NA	MI	RETRIEVED DTC P0300. CUSTOMER STATES	WASH	NA	P	0300	V42	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F	NA	T	23-May-12	5-Jul-12	KELLY FORD	MI	PT	6K775	21	28-Aug-12	2	3010	\$397	\$70	\$483	\$28	1	NA	FL	KOEO APPS, KOER PASS/RESENT, ROAD TESTE	DUST STATES CHECK FOR	NA	P	0300	V52	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C7	T8F	F																											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIC	CHASSIS	ENGINE	TRANS	ASSY PLANT	WARRANTY DATE	WARRANTY START DATE	DEALERSHIP	YON	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AJ	23-May-12	25-Jun-12						PA	NS	PERFORMED SHORT ROJ ALL LOOKS GOOD PERFORM	DIAG. CAUSE MIL LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E3C3	TB	F	B	A	T	K	W	T	C	AJ	24-Feb-12	26-Jun-12						PA	NS	REAPT AS PER TSB 120604	DIAG. CAUSE MIL LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AF	11-Nov-11	26-Jun-12						QC	VA	VERIFIED SCAN TEST ACQUON CODE VER OASIS ET AL PER LUMINERE CHECK				PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AJ	19-Apr-12	24-May-12						PA	LA	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAM				PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E9C3	TB	F	B	A	T	K	W	T	C	AJ	19-Mar-12	26-Apr-12						PA	MO	INSTALLED CAC AIR DEFLECTOR PLATE AND REPROGRAM	ENGINE LOSSES POWER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E3C3	TB	F	B	A	T	K	W	T	C	AJ	8-Mar-12	27-Mar-12						PA	IL	DIAGNOSED AND REPROGRAMMED PCM AND INST	WILL NOT ACCELERATE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AJ	27-Feb-12	28-Mar-12						PA	IN	RAN SCAN TEST FOR FAILED CHARGE AIR COO	CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AJ	10-Feb-12	31-Mar-12						PA	NS	PERFORMED SYSTEM TESTS INSTALLED SHIELD	CHEK AND ADVISE W46			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AJ	11-Apr-12	30-Apr-12						PA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHEK ENGINE ALLTIME			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AJ	21-Nov-11	27-Mar-12						PA	TX	IEEC SYSTEM TEST PASS PASS PASS. RAN OASIS	CHK ENG LIGHT ON AND			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E3C3	TB	F	B	A	T	K	W	T	C	AJ	28-Mar-12	30-Apr-12						PA	NS	CHEKED FOR CODES REPLACE CAC DEFLECTOR	CHEK ENGINE LIGHT T			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AF	17-Mar-12	10-Jun-12						PA	VA	VERIFIED CUSTOMER (CRIMINAL POOL LATES)	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E6C3	TB	F	B	A	T	K	W	T	C	AF	20-Apr-12	17-Jul-12						PA	QC	12M650 (METTRE A JOUR DIS AV) VER CHECK IN	TEMPERATURE ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E9C3	TB	F	B	A	T	K	W	T	C	AF	18-Apr-12	2-Aug-12						PA	NY	CHANGED IEC SYSTEM FOR CODES P030X FOUND	ENGINE SKIPPING UNDE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E9C3	TB	F	B	A	T	K	W	T	C	AF	9-Mar-12	2-Apr-12						PA	WA	XRD TEST WITH CUSTOMER TEST MISFIRE MOVED	CUSTOMER REPORTS SEVERE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E9C3	TB	F	B	A	T	K	W	T	C	AF	23-Feb-12	22-Mar-12						PA	SD	XRD TEST DRIVE VERIFY IN INSPECT & REPLACE	SPR C CLINKS ON DOWNSP			PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E5C3	TB	F	B	A	T	K	W	T	C	AF	15-May-12	18-Jun-12						PA	MI	X442 12029 INSPECT FOR INJECTOR FLOW TEST	CUSTOMER STATES THE			PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E5C3	TB	F	B	A	T	K	W	T	C	AF	15-May-12	18-Jun-12						PA	NY	XCORRECTION DIAGNOSE ON COIL AND SPARK PL	CHEK ENGINE LIGHT ON			PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AJ	13-Jun-12	9-Aug-12						PA	MI	KXEEC TEST P0306 RST MONITOR AND RECORD	CUSTOMER STATES CHE			PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AJ	1-Aug-12							PA	ON	VERIFY CONCENTR CHECK TRACKED REPLACE SPARK	CHEK AND REPORT WA			PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E5C3	TB	F	B	A	T	K	W	T	C	AJ	31-May-12							PA	NY	HOOKEED UP IDS AND FORN HAPPENED AT 128	EST CUSTOMER REPORT			PT C&C
FUEL INJECTOR	ENGINE	CHV8018	2012	1F1FW1E3C3	TB	F	B	A	T	K	W	T	C	AF	21-May-12	31-May-12						PA	MI	XKRD TEST CONFIRM IDLE (N EAYS REPL NO 6 NJ)	CHK FOR ERRATIC IDL			PT C&C
DIAG - MISFIRE	ENGINE	CLD0919	2012	1F1FX1E1C3	TB	F	B	A	T	K	W	T	C	AF	29-Jun-12	10-Aug-12						PA	MI	ROAD TEST CONFIRM IDLE (N EAYS REPL NO 6 NJ)	CHK FOR ERRATIC IDL			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AF	18-May-12	27-Jun-12						PA	NY	ROAD TEST CONFIRM IDLE (N EAYS REPL NO 6 NJ)	CHK FOR ERRATIC IDL			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AF	12-Apr-12	21-Jul-12						PA	NY	CHECK OUT DTC CODES P0430 FAULTY CAT CON	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	CF2E013	2012	1F1FW1E6C3	TB	F	B	A	T	K	W	T	C	AF	4-Apr-12	18-May-12						PA	NY	PERFORMED DTC CODES P0430 FAULTY CAT CON	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AF	25-Feb-12	2-Apr-12						PA	NY	VERIFIED CONCERN FOUND DTC P0430 FOUND	CUSTOMER STATES THE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AJ	24-Jul-12	24-Aug-12						PA	TX	VERIFY TO VERIFY CHR CODES RETESTED RECH	CHEK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AJ	24-Jul-12	24-Aug-12						PA	TX	VERIFY TO VERIFY CHR CODES RETESTED RECH	CHEK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AF	9-Feb-12	31-Mar-12						PA	OK	MIL ON PERFORM DIAG [REPLACE SP2 DRIVER]	C C CK ENGINE LIGHT S			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E7C3	TB	F	B	A	T	K	W	T	C	AJ	15-May-12	30-May-12						PA	QC	VERIFY ETC TESTER PGM ENGINE ALLUME A NOU	VERIFY TEMPERATUR			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AF	15-May-12	18-Jun-12						PA	QC	ENGINE REPAIR MISFIRE	ENGINE REPAIR MISFIRE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E3C3	TB	F	B	A	T	K	W	T	C	AF	8-Dec-11	22-Dec-11						PA	MI	PERFORM TSB 12 06 04 CATALYTIC CONVERTOR	FULLER CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AF	2-Mar-12	13-Jun-12						PA	MI	IEECY DIAG P0306 CODE INSTALL SHIELD AND	REENGINE LIGHT IS ON PL			PT C&C
CATALYTIC CONVERTER	EXHAUST	CHW918	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AF	28-Jan-12	21-Feb-12						PA	MI	TEST EEC P0304 INSTALL AIR DEFLECTOR AND	RECHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E8C3	TB	F	B	A	T	K	W	T	C	AJ	8-Jun-12	29-Aug-12						PA	IA	AT THE LEFT CATALYTIC CONVERTER IS FAULTY	CHEK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E8C3	TB	F	B	A	T	K	W	T	C	AF	14-Feb-12	27-Mar-12						PA	GA	CHEK VEHICLE EEC TEST P0430 PERFORM TSB	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	CHW9004	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AF	18-Jun-12	16-Jun-12						PA	ON	XKRD CELCLO SCAN ANXWORM STARTED VEHICLE	CHEK FOR ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AF	2-Mar-12	10-Aug-12						PA	NY	ROAD TEST WARRS GREAT CAC OASIS FOUND	CHEK AND ADVISE W46			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AF	18-Jun-12	10-Aug-12						PA	NY	VERIFIED CONCERN CHECKED OASIS PERFORME	SHOUDDERD AND LOST			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AF	18-Jun-12	31-Jul-12						PA	NY	PERFORMED TSB 12 06 04 REPROGRAMMED PCM	C C CK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E7C3	TB	F	B	A	T	K	W	T	C	AF	30-Apr-12	12-May-12						PA	NY	VERIFY CONCERN EEC TEST FOUND CODE P0306	CUSTOMER STATES THE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AF	24-Apr-12	18-May-12						PA	AR	DESIGN FLAW BASE # 6K75 DC42 PER TSB 12 6	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E6C3	TB	F	B	A	T	K	W	T	C	AJ	4-Mar-12	23-Mar-12						PA	ON	6K75 42 VERIFY CONCERN IIS TEST CODE P03	CK FOR MISS AT TIMES			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AJ	8-Mar-12	13-Aug-12						PA	NY	PERFORMED IIS TEST CODES P0305 AND TRUCK	SHAKES LACK PER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E4C3	TB	F	B	A	T	K	W	T	C	AF	27-Jan-12	22-May-12						PA	AB	VERIFY CONCERN IIS HOOK UP P0300 P0304	INSPECT FOR CEL CON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AJ	9-Feb-12	24-Mar-12						PA	MI	IEEC TEST CODE VERIFY ROUGH IDLE AND MIL	CUSTOMER STATES SES LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TB	F	B	A	T	K	W	T	C	AJ	5-Jul-12	23-Jan-12						PA	ME	3686 VERIFIED CONCERN CUSTOMER IS TRAVEL	CHEK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E2C3	TB	F	B	A	T	K	W	T	C	AF	21-May-12	31-May-12						PA	MO	8010 6K75 42 DNOIP TEST EEC SYST CODE P030	C C CK VEH ON MIL LIGHT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E6C3	TB	F	B	A	T	K	W	T	C	AF	11-May-12	29-May-12						PA	AB	INSPECTED FOR CODES P0300 POWER AND P0297	ROAD TEST TSB EEC SYST			PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C3	TB	F	B	A	T	K	W	T	C	AF	14-May-12	29-May-12												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CD CL	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	13-Jan-12	6-Feb-12	B. F. EVANS FORD, INC.	#	2	5.0E-212	E	13-Sep-12	8	11513	\$311.37	\$391.25	1	VA	VECT EEC AND FUEL SYSTEMS. DTC P0430. CATU	CK ENGINE LIGHT (MIL) IS	#	1	9035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	26-Jun-12	26-Jun-12	TWIN STATE FORD, INC.	#	1	1895	\$312.07	\$385.72	1	VA	VT	VERIFY CONCERN. RETRIEVE DTC CODES P0430	CUSTOMER STATES THE	#	1	9035	V29	PT C&C				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	20-Dec-11	18-Apr-12	LOCKHART MTR CO, INC	#	2	5.0E-212	E	10-Sep-12	5	10758	\$312.07	\$355.91	1	VA	IDS SETT TEST PCM. REPROGRAMMED PCM TO LATE	CS CHECK ENGINE LIGHT	#	1	9035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	15-Mar-12	15-Mar-12	NICK NICHOLAS FORD, INC.	#	1	8K75	75	7-Sep-12	6	16205	\$312.07	\$390.52	1	VA	12 06 04 DIAG AND RAN C	FIXED. U SE SPO 1224402. 132	#	1	9035	V44	PT MALFUNCTION	
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	23-Mar-12	26-May-12	GEO. WALKER FORD, INC.	#	1	8K75	75	4-Sep-12	4	5447	\$114.44	\$57.49	1	VA	IDS TEST CODE P0430. CHK OASIS FOUND TSB 12 06 04 AND REPROG	CS CHECK ENGINE LIGHT	#	1	9035	V29	PT C&C	
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	28-Mar-12	1-Jul-12	RISER FORD LINCOLN	#	1	8K75	75	31-Aug-12	3	4579	\$114.44	\$58.12	1	VA	AR	DTC P0304 P0306 FOUND TSB 12 06 04 AND REPROG	CS CHECK ENGINE LIGHT	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Apr-12	15-May-12	TRADITION FORD	#	1	8K75	75	24-Aug-12	4	8715	\$14.83	\$59.29	1	VA	QC	CHECK ENGINE ALLUMER. VERIFY ET CONFIRMED	CHECK ENGINE 16038 W/	#	1	9035	V42	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	30-Mar-12	15-Jun-12	JIM GOLDEN FORD-LINCOLN, LLC	#	1	8K75	75	10-Sep-12	3	6837	\$0.00	\$38.50	1	VA	AR	IDS TEST P0304 P0306 P0305 REPROGRAM PCM &	CUSTOMER SAYS CK ENG LHT	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	15-Apr-12	22-May-12	CLASSIC FORD SALES	#	1	8K75	75	7-Sep-12	4	14634	\$0.00	\$38.22	1	VA	NC	EEC TEST P0304 P0299 PERF TSB 12 06 04 REPROG	50 60MPH TRANS FEELS	#	1	9035	V40	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	1	8K75	75	4-Sep-12	5	4580	\$114.44	\$52.40	1	VA	MO	TEST DRIVE OASIS TSB TEST P0306 P0305	CK ENGINE LIGHT ON PO	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Jun-12	25-Jun-12	WILMES FORD-LINCOLN, INC.	#	1	8K75	75	28-Aug-12	2	2714	\$0.00	\$39.95	1	VA	NC	VERIFIED CUSTOMER CONCERN OF VIBRATION UR	CUSTOMER STATES THE	#	1	9035	V44	PT MALFUNCTION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	24-Apr-12	6-Jul-12	FRED BEANS FORD-LINCOLN	#	1	8K75	75	8-Sep-12	3	2409	\$114.44	\$61.91	1	VA	PA	ROAD TESTED AND VERIFIED DRIVE ABILITY ISSU	CUSTOMER STATES WHEN	#	1	9035	V50	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	17-Jan-12	17-Apr-12	WOODHOUSE FORD, INC.	#	1	8K75	75	14-Sep-12	6	10995	\$0.00	\$44.14	1	VA	NE	HOOK UP IDS CK CODES. NO CODES CK FOR CAC	CHECK POWER AT 65 T	#	1	9035	V44	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	10-Feb-12	5-Mar-12	DAHL FORD DAVENPORT, INC	#	1	8K75	75	27-Aug-12	6	8171	\$114.44	\$42.11	1	VA	IA	TEST EEC. CK OASIS. REPROGRAM PCM & INSTAL	LOSSES POWER WHEN A	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	28-Feb-12	8-Jun-12	HOFFPAUER, INC.	#	1	8K75	75	14-Sep-12	4	8971	\$0.00	\$55.71	1	VA	TX	LOCATED TSB 12 06 04. CHECKED DTC'S CONT	PROBLEM CHECKED	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Apr-12	15-May-12	TRADITION FORD	#	1	8K75	75	24-Aug-12	4	8715	\$14.83	\$59.29	1	VA	QC	CHECK ENGINE ALLUMER. VERIFY ET CONFIRMED	CHECK ENGINE 16038 W/	#	1	9035	V42	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	30-Mar-12	15-Jun-12	JIM GOLDEN FORD-LINCOLN, LLC	#	1	8K75	75	10-Sep-12	3	6837	\$0.00	\$38.50	1	VA	AR	IDS TEST P0304 P0306 P0305 REPROGRAM PCM &	CUSTOMER SAYS CK ENG LHT	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	15-Apr-12	22-May-12	CLASSIC FORD SALES	#	1	8K75	75	7-Sep-12	4	14634	\$0.00	\$38.22	1	VA	NC	EEC TEST P0304 P0299 PERF TSB 12 06 04 REPROG	50 60MPH TRANS FEELS	#	1	9035	V40	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	1	8K75	75	4-Sep-12	5	4580	\$114.44	\$52.40	1	VA	MO	TEST DRIVE OASIS TSB TEST P0306 P0305	CK ENGINE LIGHT ON PO	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Jun-12	25-Jun-12	WILMES FORD-LINCOLN, INC.	#	1	8K75	75	28-Aug-12	2	2714	\$0.00	\$39.95	1	VA	NC	VERIFIED CUSTOMER CONCERN OF VIBRATION UR	CUSTOMER STATES THE	#	1	9035	V44	PT MALFUNCTION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	24-Apr-12	6-Jul-12	FRED BEANS FORD-LINCOLN	#	1	8K75	75	8-Sep-12	3	2409	\$114.44	\$61.91	1	VA	PA	ROAD TESTED AND VERIFIED DRIVE ABILITY ISSU	CUSTOMER STATES WHEN	#	1	9035	V50	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	17-Jan-12	17-Apr-12	WOODHOUSE FORD, INC.	#	1	8K75	75	14-Sep-12	6	10995	\$0.00	\$44.14	1	VA	NE	HOOK UP IDS CK CODES. NO CODES CK FOR CAC	CHECK POWER AT 65 T	#	1	9035	V44	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	10-Feb-12	5-Mar-12	DAHL FORD DAVENPORT, INC	#	1	8K75	75	27-Aug-12	6	8171	\$14.83	\$42.11	1	VA	IA	TEST EEC. CK OASIS. REPROGRAM PCM & INSTAL	LOSSES POWER WHEN A	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	28-Feb-12	8-Jun-12	HOFFPAUER, INC.	#	1	8K75	75	14-Sep-12	4	8971	\$0.00	\$55.71	1	VA	TX	LOCATED TSB 12 06 04. CHECKED DTC'S CONT	PROBLEM CHECKED	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Apr-12	15-May-12	TRADITION FORD	#	1	8K75	75	24-Aug-12	4	8715	\$14.83	\$59.29	1	VA	QC	CHECK ENGINE ALLUMER. VERIFY ET CONFIRMED	CHECK ENGINE 16038 W/	#	1	9035	V42	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	30-Mar-12	15-Jun-12	JIM GOLDEN FORD-LINCOLN, LLC	#	1	8K75	75	10-Sep-12	3	6837	\$0.00	\$38.50	1	VA	AR	IDS TEST P0304 P0306 P0305 REPROGRAM PCM &	CUSTOMER SAYS CK ENG LHT	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	15-Apr-12	22-May-12	CLASSIC FORD SALES	#	1	8K75	75	7-Sep-12	4	14634	\$0.00	\$38.22	1	VA	NC	EEC TEST P0304 P0299 PERF TSB 12 06 04 REPROG	50 60MPH TRANS FEELS	#	1	9035	V40	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	1	8K75	75	4-Sep-12	5	4580	\$114.44	\$52.40	1	VA	MO	TEST DRIVE OASIS TSB TEST P0306 P0305	CK ENGINE LIGHT ON PO	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Jun-12	25-Jun-12	WILMES FORD-LINCOLN, INC.	#	1	8K75	75	28-Aug-12	2	2714	\$0.00	\$39.95	1	VA	NC	VERIFIED CUSTOMER CONCERN OF VIBRATION UR	CUSTOMER STATES THE	#	1	9035	V44	PT MALFUNCTION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	24-Apr-12	6-Jul-12	FRED BEANS FORD-LINCOLN	#	1	8K75	75	8-Sep-12	3	2409	\$114.44	\$61.91	1	VA	PA	ROAD TESTED AND VERIFIED DRIVE ABILITY ISSU	CUSTOMER STATES WHEN	#	1	9035	V50	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	17-Jan-12	17-Apr-12	WOODHOUSE FORD, INC.	#	1	8K75	75	14-Sep-12	6	10995	\$0.00	\$44.14	1	VA	NE	HOOK UP IDS CK CODES. NO CODES CK FOR CAC	CHECK POWER AT 65 T	#	1	9035	V44	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	10-Feb-12	5-Mar-12	DAHL FORD DAVENPORT, INC	#	1	8K75	75	27-Aug-12	6	8171	\$14.83	\$42.11	1	VA	IA	TEST EEC. CK OASIS. REPROGRAM PCM & INSTAL	LOSSES POWER WHEN A	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	28-Feb-12	8-Jun-12	HOFFPAUER, INC.	#	1	8K75	75	14-Sep-12	4	8971	\$0.00	\$55.71	1	VA	TX	LOCATED TSB 12 06 04. CHECKED DTC'S CONT	PROBLEM CHECKED	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Apr-12	15-May-12	TRADITION FORD	#	1	8K75	75	24-Aug-12	4	8715	\$14.83	\$59.29	1	VA	QC	CHECK ENGINE ALLUMER. VERIFY ET CONFIRMED	CHECK ENGINE 16038 W/	#	1	9035	V42	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	30-Mar-12	15-Jun-12	JIM GOLDEN FORD-LINCOLN, LLC	#	1	8K75	75	10-Sep-12	3	6837	\$0.00	\$38.50	1	VA	AR	IDS TEST P0304 P0306 P0305 REPROGRAM PCM &	CUSTOMER SAYS CK ENG LHT	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	15-Apr-12	22-May-12	CLASSIC FORD SALES	#	1	8K75	75	7-Sep-12	4	14634	\$0.00	\$38.22	1	VA	NC	EEC TEST P0304 P0299 PERF TSB 12 06 04 REPROG	50 60MPH TRANS FEELS	#	1	9035	V40	PT TRANSMISSION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	1	8K75	75	4-Sep-12	5	4580	\$114.44	\$52.40	1	VA	MO	TEST DRIVE OASIS TSB TEST P0306 P0305	CK ENGINE LIGHT ON PO	#	1	9035	V29	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	25-Jun-12	25-Jun-12	WILMES FORD-LINCOLN, INC.	#	1	8K75	75	28-Aug-12	2	2714	\$0.00	\$39.95	1	VA	NC	VERIFIED CUSTOMER CONCERN OF VIBRATION UR	CUSTOMER STATES THE	#	1	9035	V44	PT MALFUNCTION
TSE REFRESH	PT C&C	N/A	2012	1FFW1E16CF	T/F6	F	B	A	T	24-Apr-12	6-Jul-12	FRED BEANS FORD-LINCOLN	#	1	8K75	75	8-Sep-12	3	2409	\$114.44	\$61.91	1	VA	PA	ROAD TESTED AND VERIFIED DRIVE ABILITY ISSU	CUSTOMER STATES WHEN	#	1	9035	V50	PT C&C
TSE REFRESH	PT C&C	N/A	2012	1FFW1																											

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

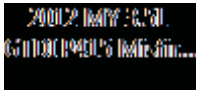
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, September 19, 2012 9:02 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/19/12)

Fifty-five new claims today

- (34) TSB Reflash **(two of these have vehicle build dates beyond June 1, 2012 - 6/4/12, 6/26/12)**
- (12) Catalytic Converter **(four of these have vehicle build dates beyond June 1, 2012 - 6/1/12, 6/6/12, 6/19/12, 7/19/12)**
- (3) Diag - Misfire **(one of these has a vehicle build date beyond June 1, 2012 - 6/1/12)**
- (3) COP
- (2) Spark Plug **(one of these has a vehicle build date beyond June 1, 2012 - 7/13/12)**
- (1) Fuel Injector

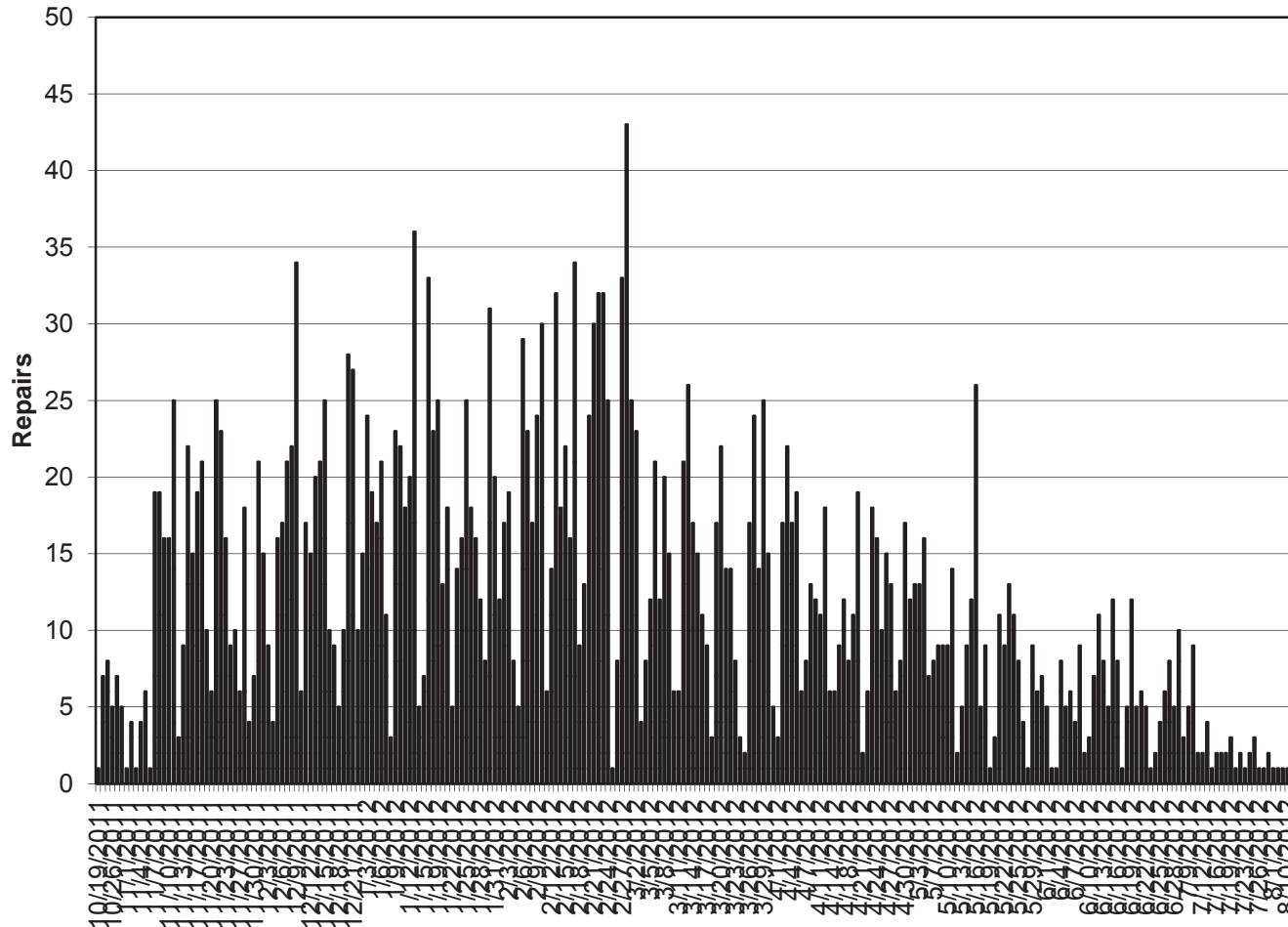


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/18/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	PROBABLE / SUSPECT ROOT CAUSE
PROD DATE	LOOSE SPARK PLUGS
10/19/2011	
10/24/2011	
10/25/2011	
10/26/2011	
10/27/2011	
10/28/2011	
11/1/2011	
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11/4/2011	
11/5/2011	
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	8/17/2012	
Grand Total		2

GROUND G105

DIAG - P0430

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FUEL INJECTOR

SPARK PLUGS

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DIAG - MISFIRE

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CATALYTIC CONVERTER	TSB REFLASH		Grand Total
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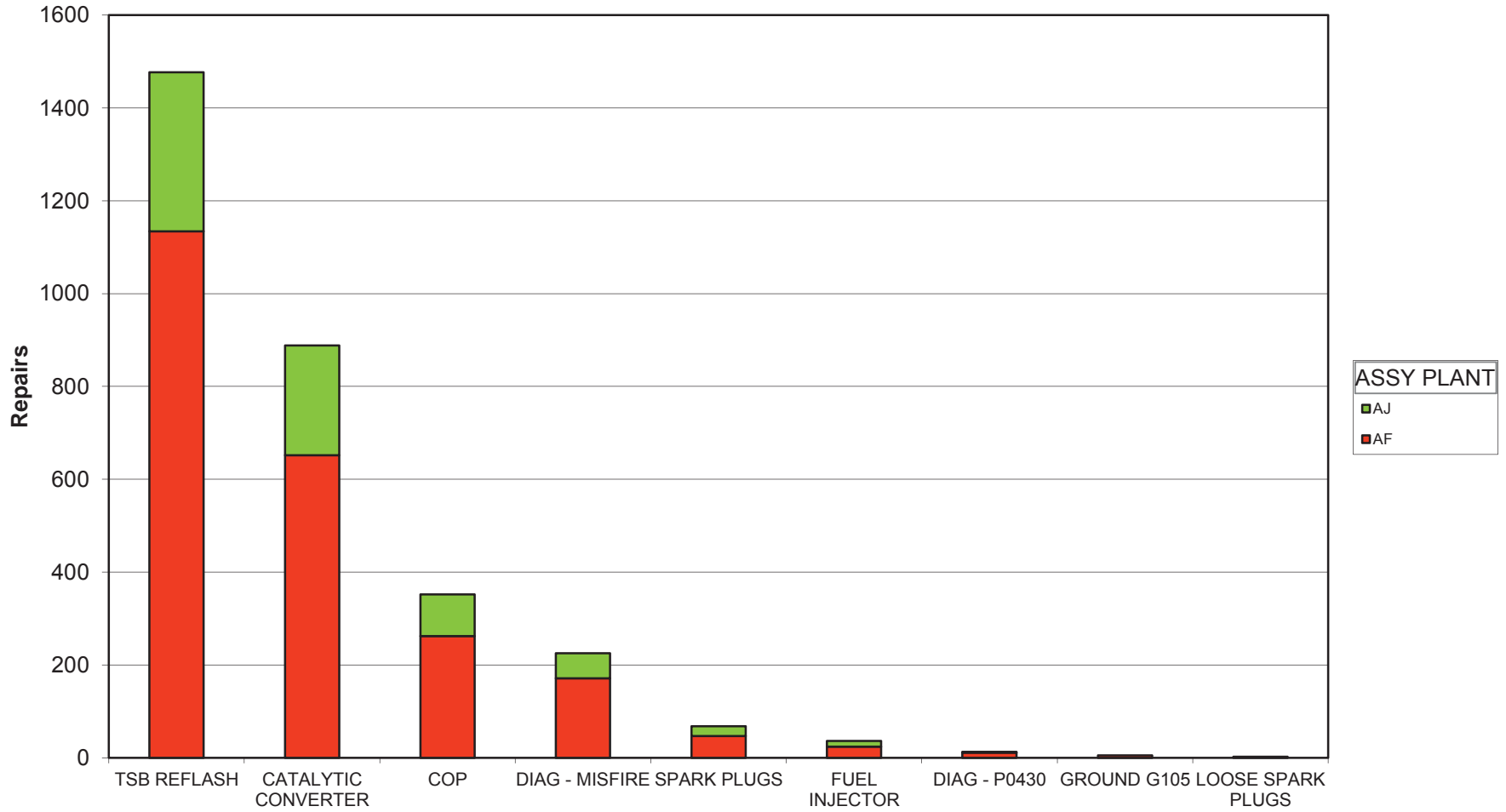
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ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/18/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1134	343	1477
CATALYTIC CONVERTER	652	236	888
COP	262	90	352
DIAG - MISFIRE	171	54	225
SPARK PLUGS	47	21	68
FUEL INJECTOR	24	12	36
DIAG - P0430	11	2	13
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2307	759	3066

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CLAS	CC	ASSY	PLANT	PROD DATE	START DATE	WARRANTY	DEALERSHIP	JOB	NO	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFWV1C3CF	TFF	F	A	T	K	T	C	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	1209	500E212	E	12-Dec-11	-1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	K	T	C	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	1209	500E212	E	20-Nov-11	0	20	\$0.57	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1K9C	TFF	F	A	T	K	T	C	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	500E212	E	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E40X	TFF	F	A	T	K	T	C	AJ	25-Oct-11		HILLER FORD INC	#	12405	500E212	E	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42				V52	2	PT	C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3CF	TFF	F	A	T	K	T	C	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	500E212	E	28-Nov-11	1	148	\$80.00	\$89.19	MO	AB	239 VERIFIED CONCERN, P00				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	A	T	K	T	C	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	500E212	E	10-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	TFF	F	A	T	K	T	C	AF	10-Nov-11		ALL STAR FORD	#	1209	500E212	E	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7CF	TFF	F	A	T	K	T	C	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	1209	500E212	E	28-Dec-11	1	418	\$240.12	\$443.16	ON	ON	873 ROADTESTED & VERIFIED CONCERN, PC				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4CF	TFF	F	A	T	K	T	C	AF	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#	1209	500E212	E	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E5CF	TFF	F	A	T	K	T	C	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	1209	500E212	E	20-Dec-11	1	730	\$426.12	\$562.96	IL	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8CF	TFF	F	A	T	K	T	C	AF	6-Nov-11		LILLISTON FORD, INC.	#	1209	500E212	E	20-Dec-11	-1	12	\$562.25	\$668.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2CF	TFF	F	A	T	K	T	C	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	1209	500E212	E	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE				V52	2	PT	C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV1E40X	TFF	F	A	T	K	T	C	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC	#	9F593	500E212	E	19-Dec-11	-1	12	\$268.55	\$746.16	ND	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E1TCF	TFF	F	A	T	K	T	C	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	1209	500E212	E	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO				V52	2	PT	C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	A	T	K	T	C	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	500E212	E	4-Jan-12	-1	522	\$161.77	\$409.11	WA	WA	ISS SET UP ECC TEST ITEM TESTED COILS & F				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2CF	TFF	F	A	T	K	T	C	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	1209	500E212	E	21-Jan-12	1	244	\$397.71	\$504.17	TX	TX	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	TFF	F	A	T	K	T	C	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	500E212	E	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK				V40	2	PT	GOOD FUEL ECONOMY
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX1E14CF	TFF	F	A	T	K	T	C	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	500E212	E	10-Jan-12	-1	124	\$160.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5CF	TFF	F	A	T	K	T	C	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	1209	500E212	E	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH				V52	2	PT	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2CF	TFF	F	A	T	K	T	C	AF	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	500E212	E	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE				V52	2	PT	FUEL FILL & DEL
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	A	T	K	T	C	AF	25-Oct-11		MARK MARTIN FORD INC.	#	1209	500E212	E	18-Jan-12	-1	59	\$42.65	\$57.14	MI	MI	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW				V52	2	PT	C&C
COP	ENGINE	N/A	2012	1FFWV1E1CF	TFF	F	A	T	K	T	C	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	500E212	E	13-Jan-12	1	250	\$84.05	\$255.21	MI	MI	TEST ECC, CONC P0316, PFE ENGINE FOR CYLINDR				V52	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4CF	TFF	F	A	T	K	T	C	AF	6-Jan-12		BARRIE FORD	#	12029	500E212	E	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT IN				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E003	2012	1FFWV1E0CF	TFF	F	A	T	K	T	C	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	1209	500E212	E	19-Jan-12	1	1084	\$397.71	\$446.78	TX	TX	VERIFIED CONCERN, ECC TEST P0430, PINPOINT				V52	2	PT	C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2CF	TFF	F	A	T	K	T	C	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	1209	500E212	E	13-Jan-12	1	1236	\$128.10	\$310.87	CA	CA	1236 CUST STATES VIB LEON ACCEL CYLINDR B				V52	2	PT	C&C
FUEL INJECTOR	ENGINE	CAM0101	2012	1FFWV1E1CF	TFF	F	A	T	K	T	C	AJ	28-Oct-11	14-Dec-11	YAKOVLEV FORD, INC.	#	1209	500E212	E	13-Jan-12	1	791	\$209.75	\$222.30	AB	AB	REPLACE INJECTOR, CLEAN INJECTORS, WAS IN				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E13CF	TFF	F	A	T	K	T	C	AF	10-Nov-11		OTIS FORD, INC.	#	1209	500E212	E	16-Jan-12	-1	456	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				V52	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8CF	TFF	F	A	T	K	T	C	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	1209	500E212	E	16-Jan-12	2	2878	\$407.88	\$695.35	MI	MI	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP PIN				V52	2	PT	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E0CF	TFF	F	A	T	K	T	C	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12837	500E212	E	16-Jan-12	1	1050	\$0.00	\$226.69	MD	MD	ROAD TEST CANNOT VENT AND CHECK A FUEL				V52	2	PT	C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8CF	TFF	F	A	T	K	T	C	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	500E212	E	23-Jan-12	2	2577	\$152.94	\$259.78	FL	FL	ROAD TESTED VEHICLE, W/RE PERFORMED COIL				V52	2	PT	C&C
FUEL INJECTOR	ENGINE	CAN0003	2012	1FFWV1E8CF	TFF	F	A	T	K	T	C	AF	1-Dec-11	3-Jan-12	WHITNEY FORD, INC.	#	9F593	500E212	E	19-Jan-12	1	469	\$80.00	\$449.42	GA	GA	ISS TEST, P0301, P0302, P0303, P0304, P0305				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	TFF	F	A	T	K	T	C	AF	1-Dec-11	3-Jan-12	ALTON BRADLEY FORD	#	DIAG	500E212	E	24-Jan-12	1	2807	\$0.00	\$50.23	NY	NY	ECC TEST P0318, CK OASIS PER SSM 22192, R				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7CF	TFF	F	A	T	K	T	C	AF	18-Nov-11	12-Jan-12	KEN WILSON FORD INC.	#	12405	500E212	E	16-Jan-12	2	2115	\$21.08	\$136.24	NC	NC	ISS TEST, PASS CODES AND CUSTOMER 905 AS				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	A	T	K	T	C	AF	25-Oct-11		MARK MARTIN FORD INC.	#	1209	500E212	E	23-Jan-12	1	59	\$51.77	\$78.54	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER				V52	2	PT	C&C
COP	ENGINE	CACQ0001	2012	1FFX1E19CF	TFF	F	A	T	K	T	C	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	1209	500E212	E	23-Jan-12	1	343	\$60.20	\$156.26	TX	TX	ISS 553 90 ECC TEST, P0210, PINPOINT, DIAG				V42	2	PT	C&C
FUEL INJECTOR	ENGINE	CAM0002	2012	1FFWV1E7CF	TFF	F	A	T	K	T	C	AF	9-Dec-11		EAGLE COUNTRY FORD	#	9F593	500E212	E	13-Jan-12	-1	496	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, CLEAN INJECTORS AND				V52	2	PT	FUEL FILL & DEL
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	TFF	F	A	T	K	T	C	AF	13-Jan-12		YAKOVLEV FORD, INC.	#	1209	500E212	E	23-Jan-12	1	560	\$0.00	\$57.14	MI	MI	ISS TEST, P0301, P0302, P0303, P0304, P0305				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	TFF	F	A	T	K	T	C	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	500E212	E	23-Jan-12	2	1286	\$0.00	\$91.85	TX	TX	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART				V52	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8CF	TFF	F	A	T	K	T	C	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	NPF	500E212	E	30-Jan-12	2	1												

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETKCF	T06	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	RECALL	NA	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SOME	0	0	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETC01	T06	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD INC	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETK01	T06	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	T06	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES 4	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	2012	RECALL	NA	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	T06	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	T06	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5C0	T06	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 5	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GET	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	T06	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALL 04 ROAD TEST EEC SELF TEST PASSED	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	0	0	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1T6C0	T06	F	A	T	28-Jan-12	15-Mar-12	TWIN MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C0	T06	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	T06	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	0	0	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ET3C0	T06	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	T06	F	A	T	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	1FTFW1ET7C0	T06	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7C0	T06	F	A	T	11-Dec-11	10-Feb-12	SUN HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C/O	VERIFY MOTOR A CO	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	T06	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	T06	F	A	T	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	T06	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET2C0	T06	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY C/C ON ACCELERATION AFTER E	ENGINE MISSES OUT	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	11-Dec-11	11-Jan-12	ALLEN JENSON FORD	2012	RECALL	NA	6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1ET9C0	T06	F	A	T	21-Oct-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	T06	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	T06	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7C0	T06	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 2219	ALDIAG CUSTOMER STATES	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET7C0	T06	F	A	T	26-Nov-11	8-Dec-11	WEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	0	0	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFW1ET7C0	T06	F	A	T	19-Jan-12	14-Dec-11	WEBER-HARRIS FORD, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. REPROGRAMMED PCM	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	T06	F	A	T	9-Dec-11	20-Jan-12	MURPHY MOTOR CO, INC.	2012	RECALL	NA	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	T06	F	A	T	21-Dec-11	28-Dec-11	AUFBERG FORD NORTH, INC.	2012	RECALL	NA	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	T06	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	29-Feb-12	1	857	\$0.00	\$33.56	0	NA	MI	PREFR. DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	T06	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 2225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5C0	T06	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	2012	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES WHEN	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	T06	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	2012	RECALL	NA	24-Feb-12	2	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETK01	T06	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	2012	RECALL	NA	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	2012	RECALL	NA	25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	0	0	PT C&C
TSB REFLASH	PT C&C	CWC0K019	2012	1FTFW1ET5C0	T06	F	A	T	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	2012	RECALL	NA	1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGE IN AND	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	T06	F	A	T	22-Dec-11	9-Feb-12	TYLER FORD LTD	2012	RECALL	NA	27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE LIT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CL	CLC	CLAIM BINNED FUNCTION							
TSB REFLASH	PT C&C	NA	2012	1FFXW12C2X	T	F	B	A	T	K	T	C	A	J	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	252	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	20-Dec-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	#	24	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TX	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$34.01	0	NS	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	27-Jan-12	31-Dec-11	MALLOY FORD	#	252	RECALEM	#	24	16-Feb-12	1	9	\$0.00	\$34.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	180	V52	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	#	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	and CUSTOMER STATES VEH	#	180	V52	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	252	RECALEM	#	24	16-Feb-12	1	1,284	\$0.00	\$34.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TSB 12 2 10. REPROG	OS STATES WHEN ACC	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10 10	REPROG. CUSTOMER STATES THE	#	180	V52	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	7-Nov-11	15-Dec-11	VONDRAL FORD	#	252	RECALEM	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	180	V52	PT C&C
TSB REFLASH	PT C&C	CNDP028	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	252	RECALEM	#	24	24-Feb-12	1	973	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PNIP. CUSTOMER STATES THE	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	5-Jan-12	29-Feb-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	#	24	17-Feb-12	1	326	\$0.00	\$34.32	0	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	#	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	180	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	180	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	3-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	#	24	15-Mar-12	1	436	\$0.00	\$32.66	0	TX	13K 432 ROAD TEST FOR P0304 REPAIR FOR	P0304 REPAIR FOR TRAN	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	180	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	#	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	29-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	252	RECALEM	#	24	27-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND LO	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	TRUCK LOSING POWER PCM PROGRAMMING	DIAG. CUST STATES TRUCK S	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	#	24	12-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL	PAS. 3 ENGINE HAS SURP	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	#	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT.	REFR. TRUCK IS BUCKING WH	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	12-Dec-11	12-Dec-11	SCOTT FORD	#	252	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEE	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	14-Jan-12	20-Jan-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	#	24	16-Mar-12	1	1,684	\$0.00	\$31.62	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	MI. MIL. EEC DIA PASS	#	180	V52	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	#	252	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL	CHECK AND ADVISE SUR	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC PRESENT NO TESTS. PASS. CHECK	OASIS. 3 THERE IS A HESIT	#	180	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	554. CS WHILE DRIVING I	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CUSTOMER STATES VEH	#	180	V29	PT C&C
TSB REFLASH	PT C&C	CMAJ009	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	A	J	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	252	RECALEM	#	24	8-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	IDS DTC FOUND P0304 IN UPDATED PCM UNDE	CUSTOMER STATES VEH	#	180		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM STATUS	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TFF	F	ATK	TJ3	AF	6-Feb-12	22-Feb-12	PHILPOTT FORD	2012	25-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK TURBO NOT BOOSTING	NS	V42	PT MALFUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	2012	15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH	NS	A30	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	2012	17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES	NS	A30	PT C&C				
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	2012	17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	22-Feb-12	2	4587	\$0.00	\$37.79	01	GA	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTCO CUSTOMER STATES ON	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	2012	23-Feb-12	1	3859	\$0.00	\$44.10	01	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST, CUSTOMER STATES WHILE ON	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	2012	23-Feb-12	1	1606	\$0.00	\$37.37	01	GA	VERIFIED CONCERN, CHECK OK AT THIS TIME, CUSTOMER STATES UNCL	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	2012	27-Feb-12	1	1824	\$0.00	\$34.40	01	GA	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	2012	23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICK WITH SF	NS	V52	PT C&C				
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	2012	27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES, REVALS WHILE DRIVING	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	2012	28-Feb-12	3	6381	\$0.00	\$34.12	01	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	2012	27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DROVE, KOEO PASS, PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT	NS	V52	PT C&C				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	2012	5.0E+212 E	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 20. CUSTOMER STATES CK	NS	V44	PT MALFUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	2012	20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON	NS	V29	PT C&C				
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	17-Jan-12	15-Feb-12	ROZIER FORD LINCOLN	2012	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TC	TFF	F	ATK	TJ3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	2012	23-Mar-12	1	1344	\$0.00	\$48.86	01	NC	CONFIRM CONCERN, REPROGRAMMING CONCERN, CHECK ENGINE LIGHT ON	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	2012	20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL, PERFORMED KOEO TEST NO DTC REPROG. CHECK ENGINE LIGHT	NS	V44	PT MALFUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	2012	22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE	NS	V29	PT C&C				
COP	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	2012	12029	C	2012	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0303 KOEO P CONNECTORS OK REFLAID CHECK ENGINE LIGHT	NS	A12	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	2012	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	NS	V44	PT MALFUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	22-Dec-11	23-Jan-12	BENNETT FORD	2012	12029	C	2012	12-Mar-12	0	677	\$292.67	\$470.13	1	NC	KOEO PASS KOER PASS KOEO P0303. PPT TEST 1. DIAG CHECK ENGINE LI	NS	A14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	2012	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING CUSTOMER STATES THA	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	2012	26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO CUSTOMER ENGINE LI	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	2012	24-Mar-12	1	978	\$0.00	\$31.84	01	TX	S78 REPROGRAM PCM. PULLED CODES, P0300. CS C&C CAME ON WHILE	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	2012	21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRA CUSTOMER STATES SER	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	2012	22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	UNABLE TO VERIFY, EEC TEST KOEO P1111, KOEO CUSTOMER STATES MIL	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	2012	18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST, TESTED OK. ENGINE LIGHT CAME ON	NS	V29	PT C&C				
COP	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	2012	12029	C	2012	22-Mar-12	0	8588	\$845.05	\$112.03	1	TX	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	NS	V29	PT C&C	
COP	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AJ	20-Dec-11	11-Feb-12	R & S MOTORS, INC.	2012	12029	C	2012	22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT, RAN SELF TEST AND FOUND CYL 4 (VEHICLE HAS A MISFIRE	NS	V40	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	15-Dec-11	17-Feb-12	BIWICK FORD	2012	12029	C	2012	22-Mar-12	0	844	\$0.00	\$24.01	01	TX	RUN DIAGNOSIS, KOEO PASS, GO TO PINPOINT TEST CK TRUCK STATES	NS	V40	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	2012	12045	C	2012	22-Feb-12	0	53	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHTNITION SYSTEM, INSPECT FOR CELL LIGHT	NS	A61	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	10-Feb-12		ROBIN FORD SALES LTD.	2012	NPP	C	2012	28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSE, ENG LAMP CAME ON DU	NS	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	22-Dec-11	16-Dec-11	PHIL LONG FORD LINCOLN	2012	20-Mar-12	1	4984	\$0.00	\$38.89	01	TX	PERFORM SELF TEST, PERFORMED TSB 12 02 10. ENGINE MISSES AND	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	2012	20-Mar-12	1	4984	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	27-Nov-11	15-Dec-11	RICART FORD	2012	24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST, P0301 CHECKED OASIS, RE WHEN CUSTOMER STATES THA	NS	V29	PT C&C				
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	20-Dec-11	10-Feb-12	COURTESY FORD SALES, INC.	2012	18-Mar-12	2	4953	\$0.00	\$35.14	01	TX	TEST DROVE AND VERIFIED CONCERN, ENGINE LIGHT CAME ON	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	2012	26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	NO SELF TEST, CHECK OASIS, FIND TSB 12 02 10. CS, THAT TRUCK WILL	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	2012	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS	NS	V49	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	14-Nov-11	28-Jan-12	WAYNE FORD	2012	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS	NS	V49	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	2012	23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TPUTER, TO LEARN THE CUSTOMER REPORTS OF	NS	V52	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	2012	28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	PERFORM SELF TEST, PERFORMED TSB 12 02 10. ENGINE MISSES AND	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	4-Jan-12	29-Mar-12	PHIL LONG FORD OF BOWTOWN	2012	12029	C	2012	28-Mar-12	3	188	\$0.00	\$188.89	1	TX	EEC TEST, CODE P0300, PERFORM RELATIVE COM ENGINE MISSES AND	NS	V52	PT C&C	
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AJ	15-Jan-12	14-Jan-12	CAVALIER FORD LINCOLN	2012	14-Mar-12	1	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE, NO TO FAIL, REMOVE UJST STATES VEHICLE	NS	V52	PT C&C				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	6-Dec-11	26-Jan-12	CHUCK SPAETH FORD	2012	28-Mar-12	2	2862	\$405.35	\$486.83	1	TX	CHECK DTC AND REPROGRAM PCM, REFLAID L4 CHECK ENGINE LIGHT ON	NS	V29	PT C&C				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	20-Dec-11	26-Jan-12	MOUW MOTOR COMPANY, INC.	2012	18-Mar-12	2	4462	\$488.46	\$699.51	1	TX	CODES P0302, P0400, C&D DATA AND SENSOR WA CHECK ENGINE LI	NS	V29	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFF	F	ATK	TJ3	AF	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.	2012	16-Mar-12	2	2087	\$0.00	\$46.35										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12CF	2	T	F	F	A	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4	#24	RECALEM	24	30-Mar-12	4	7512	90.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	0	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4	#24	12029	C3	29-Mar-12	2	9082	968.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	4	#24	12	C3	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1TK3	2	T	F	F	A	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4	#24	9F983	B3	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4	#24	DIAG	3	7023	3-Apr-12	3	7023	3-Apr-12	3	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT CAME	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	COB0017	2012	1F1FW1E1TK3	2	T	F	F	A	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4	#24	DIAG	3	4402	80.00	577.86	0	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH R	#1	#103	V52	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4	#24	NFF	3	2060	80.00	576.12	1	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES FUEL MIL	#1	#103	V49	0	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4	#24	RECALEM	24	29-Mar-12	0	70	80.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH R	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4	#24	RECALEM	24	12-Mar-12	1	129	80.00	535.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CEL	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4	#24	RECALEM	24	5-Apr-12	4	3048	80.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4	#24	RECALEM	24	29-Mar-12	3	5036	80.00	537.12	0	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4	#24	RECALEM	24	12-Mar-12	1	1358	80.00	533.60	0	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	21-Dec-11	30-Mar-12	FAIRWAY FORD	4	#24	RECALEM	24	2-Apr-12	1	608	80.00	529.89	0	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	13-Jan-12	20-Feb-12	KENDALL FORD	4	#24	RECALEM	24	2-Apr-12	2	2661	80.00	536.69	0	NA	OR	HOOKE UP IDS. CHECKING GATING STUMBLE ON	CUSTOMER STATES LIGHT C	#1	#103	V29	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	4	#24	92029	C3	6-Apr-12	4	3953	944.05	1,142.70	1	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
COP	ENGINE	COFAV005	2012	1F1FW1E1TK3	2	T	F	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4	#24	12029	C3	12-Mar-12	1	129	558.58	525.58	0	NA	WI	TECH PULSED CODES. ANDED COIL. TECH INSTAL	CUSTOMER STATES VEHICL	#1	#103	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4	#24	12029	C3	10-Apr-12	3	2209	961.70	5203.17	2	NA	BC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#103	V29	0	PT C&C
COP	ENGINE	COX2020	2012	1F1FW1E1TK3	2	T	F	F	A	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4	#24	92029	C3	11-Apr-12	3	935	558.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TK3	2	T	F	F	A	10-Feb-12	17-Mar-12	KAUGH FORD	4	#24	DIAG	3	1358	80.00	527.51	0	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES & C.S.	SHE WAS DRIVING AT	#1	#103	V52	0	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	22-Feb-12	17-Mar-12	BELL FORD, LLC	4	#24	5.00E+212	E3	9-Apr-12	1	3054	539.71	547.15	1	NA	AL	RETRIVED CODE. P0430. FOUND PCM REPLACED	CUSTOMER STATES THA	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	19-Dec-11	17-Mar-12	MINE FORD LINCOLN	4	#24	5.00E+212	E3	9-Apr-12	1	3434	80.00	545.65	0	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. RE	CHECK ENGINE LIGHT S	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4	#24	RECALEM	24	2-Apr-12	1	1234	545.89	558.97	1	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPROG	CUSTOMER STATES CHECK E	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1TK3	2	T	F	F	A	8-Dec-11	10-Feb-12	GREENWOOD FORD, INC.	4	#24	RECALEM	24	3-Apr-12	2	3188	808.90	864.17	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4	#24	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED CONCERN. DTC EEC TEST P0430. RE	C.S. CHECK IDLE SURGE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4	#24	RECALEM	24	4-Apr-12	2	4208	544.35	9515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TK3	2	T	F	F	A	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4	#24	RECALEM	24	5-Apr-12	1	766	543.50	549.33	1	NA	AL	VERIFIED CONCERN. IDS SELF TEST P0430. CONT	AMBER WARNING ON CU	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	22-Feb-12	17-Mar-12	NORTH BAY FORD LINCOLN	4	#24	RECALEM	24	6-Apr-12	1	2787	80.00	531.10	0	NA	CA	PERFORM EEC KEOE. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4	#24	RECALEM	24	4-Apr-12	4	7765	80.00	531.12	0	NA	IN	ECC TEST PCM ON DTC S. PRESENT. REPROGRAM	ENGINE. HESITATES SUR	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4	#24	RECALEM	24	29-Mar-12	1	4982	80.00	532.50	0	NA	GA	ECC TEST. CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4	#24	RECALEM	24	2-Apr-12	4	9852	80.00	530.30	0	NA	MS	TESTED EEC SYSTEM. KEOE. P0306. REPROGRAM	HIT PASSING CHECK I	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	23-Jan-12	11-Feb-12	KRYE FORD LINCOLN	4	#24	RECALEM	24	9-Apr-12	1	800	80.00	527.15	0	NA	CA	CHECKED OASIS. PASSED PER CUSTOMER	STATES CHECK FOR	#1	#103	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4	#24	RECALEM	24	30-Mar-12	1	1762	80.00	531.20	0	NA	WI	visual inspect OK for code all pass ok. oas	reprogram. customer states check eng	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	20-Dec-11	11-Jan-12	ANCRA FORD	4	#24	RECALEM	24	5-Apr-12	3	6199	80.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	9-Jan-12	31-Dec-11	JOE MANNING CAPITAL FORD	4	#24	RECALEM	24	23-Mar-12	1	3449	80.00	530.52	0	NA	KS	DISSEMINATION TEST. KEOE. PASS. CONT P0300.00	CUSTOMER CONCERN C	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	29-Jan-12	11-Feb-12	MERLE KELLY FORD, INC.	4	#24	RECALEM	24	23-Mar-12	1	3449	80.00	530.52	0	NA	KS	DISSEMINATION TEST. KEOE. PASS. CONT P0300.00	CUSTOMER CONCERN C	#1	#103	V29	0	PT C&C
COP	ENGINE	COFK015	2012	1F1FW1E1TK3	2	T	F	F	A	9-Jan-12	9-Apr-12	FREB BEANS FORD LINCOLN	4	#24	12029	C3	9-Apr-12	1	29	558.88	1,186.02	1	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	29-Jan-12	31-Dec-11	GENTLE STEFFY FORD, LLC	4	#24	5.00E+212	E3	27-Mar-12	1	2781	804.05	1,156.25	0	NA	CA	TEST EEC SYSTEM. [NO REPROGRAMMED PCM	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4	#24	RECALEM	24	7-Apr-12	2	3980	80.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	5-Jan-12	9-Mar-12	WILSON MOTORS	4	#24	RECALEM	24	3-Apr-12	1	2636	80.00	533.05	0	NA	TX	TESTED ON IDS. NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TK3	2	T	F	F	A	29-Jan-12	9-Mar-12	WILSON MOTORS	4	#24	RECALEM	24</															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION	
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	T8F	F	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#25	NPF	#24	28-Mar-12	2	4904	\$0.00	\$69.05	GA	GA	EECT TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	T8F	F	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#32	RECALEM	#24	6-Apr-12	2	2967	\$405.35	\$477.29	GA	GA	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE	#12	V52	PT C&C
EXHAUST	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#24	23-Mar-12	3	12762	\$405.35	\$489.49	GA	TX	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#24	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.62	GA	OH	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#24	RECALEM	#24	17-Apr-12	3	4487	\$0.00	\$332.01	GA	IL	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#12	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#24	NPF	#24	20-Apr-12	-1	8	\$66.99	\$171.69	GA	OH	EECT TEST CODE P0305 REPROGRAM IGNITION DIAGN	CUSTOMER STATES CHE	#12	V52	PT C&C
FUEL INJECTOR	ENGINE	C3C9F04	2012	1FTFW1ETC1	T8F	F	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#24	NPF	#24	28-Mar-12	1	1103	\$130.35	\$564.54	GA	WA	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#24	DIAG	#24	12-Apr-12	0	29	\$0.00	\$35.75	GA	GA	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#24	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.08	GA	SC	CHECKED CONCERN CHECKED FOR CODES A11	WHILE DRIVING VEHICLE	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#24	NPF	#24	20-Apr-12	2	1248	\$0.00	\$51.44	GA	GA	IDS TESTS P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#24	5.00E+212	#24	6-Apr-12	1	1122	\$405.35	\$485.89	GA	ID	CHECKED EEC SYSTEM KOED PASS CODE P0630	CUSTOMER STATES CHE	#12	V52	PT C&C
EXHAUST	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#24	RECALEM	#24	16-Apr-12	2	2609	\$405.35	\$514.47	GA	TX	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P	259 OWNER STATES REF	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#24	RECALEM	#24	16-Apr-12	2	3501	\$413.00	\$502.77	GA	OK	CHECK OUT TEST EEC S/M PCM PER TSB 12 10	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#24	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	GA	MS	CODE P0306 P0308 RSB #12 02 10	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#24	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$37.76	GA	TX	REPROGRAM PCM PERFORMED TSB 12 10 REF	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#24	RECALEM	#24	19-Apr-12	2	6444	\$0.00	\$333.50	GA	ND	CHECK EEC REFLASH PCM PER TSB 12 10	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#24	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$363.03	GA	ON	VERIFIED CUSTOMER CONCERN, TSB 12 02 OS	APPLICATES SURGING MISS	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	#24	10-Apr-12	4	4831	\$0.00	\$40.76	GA	ON	UPDATE PCM PER TSB 12 10, VERIFY ENGINE SU	CUSTOMER STATES CHE	#12	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#24	12405	#24	23-Apr-12	-1	9	\$5.29	\$91.85	GA	NC	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CDDX507	2012	1FTFW1ETC1	T8F	F	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#24	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$139.28	GA	ON	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CORAK009	2012	1FTFW1ETC1	T8F	F	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#24	DIAG	#24	24-Apr-12	1	3978	\$0.00	\$32.65	GA	LA	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#24	5.00E+212	#24	11-Apr-12	4	8594	\$426.12	\$532.37	GA	IL	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE STOP	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#24	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	GA	CA	CONVERTOR FAULTED EEC TEST CODE P0630, REF	CUSTOMER STATES CHE	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Jan-12	17-Mar-12	HARRIS FORD LINCOLN	#24	RECALEM	#24	18-Apr-12	2	2988	\$0.00	\$38.88	GA	WA	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#24	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	GA	GA	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	#12	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	23-Jan-12	12-Jan-12	HINESVILLE FORD INC	#24	RECALEM	#24	16-Apr-12	3	3978	\$0.00	\$32.65	GA	MI	TRUCK CAME ON AND STARTED FLASHING, STOP	AND CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#24	RECALEM	#24	20-Apr-12	4	8929	\$0.00	\$32.20	GA	MI	concern could not be verified, eec diagnosis, pass	INTERMITTENT CUT OUT	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.58	GA	KS	CKO CODES NONE PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE WHEN	#12	V52	PT C&C
COP	ENGINE	CDDT8007	2012	1FTFW1ETC1	T8F	F	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#24	12029	C#24	20-Apr-12	2	1378	\$58.88	\$216.27	GA	PA	USED IDS, PULLED DOES, OK APPROVAL CODE	P CUSTOMER STATES CHE	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#24	12029	C#24	20-Apr-12	3	3284	\$66.99	\$245.59	GA	AB	PERFORM TSB REPROGRAM TYPN COIL AND PLUG	DIAG AND REPORT ENG	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDEE8011	2012	1FTFW1ETC1	T8F	F	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#24	5.00E+212	#24	5-Apr-12	2	3500	\$413.00	\$515.07	GA	OK	VERIFIED CONCERN PERP IDS DIAGDATA DISPLA	CK LACK OF POWER	#12	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#24	5.00E+212	#24	23-Mar-12	2	2988	\$405.35	\$476.95	GA	SD	PERFORMED DIAG, P0306, PERFORM PPTS, REPLA	CUT OUT LACK OF POWER	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CDEA907	2012	1FTFW1ETC1	T8F	F	AF	23-Feb-12	14-Mar-12	BOBBER FORD SALES, INC.	#24	RECALEM	#24	23-Apr-12	2	3313	\$405.35	\$521.18	GA	TX	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SMO	#12	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#24	RECALEM	#24	16-Apr-12	1	1941	\$0.00	\$0.00	GA	NE	VERIFIED CONCERN FORD TSB 12 12 REPLACE	CUSTOMER STATES CHE	#12	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#24	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	GA	MO	TSB 12 02 10 TEST DRIVEABILITY CONCERN	CUSTOMER STATES CHE	#12	V52	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Jan-12	14-Mar-12	WERNER FORD	#24	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	GA	IL	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SMO	#12	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#24	RECALEM	#24	23-Apr-12	4	3243	\$0.00	\$45.73	GA	AB	PERFORMED TSB 12 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#24	RECALEM	#24	24-Apr-12	4	3211	\$0.00	\$34.27	GA	OH	PROGRAMMING IS CALIBRATED, REPROGRAM PCM	STATES SES LIGHT CALIBR	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	6-Feb-12	29-Feb-12	ASHIE NO HAZARD, INC.	#24	RECALEM	#24	23-Apr-12	2	3869	\$0.00	\$38.69	GA	NC	TEST DROVE, NO MISS, FUEL TEST DROVE WITH	LOSS OF FUEL HAS ENGIN	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	#24	24-Apr-12	3	4094	\$0.00	\$33.10	GA	FL	COMPLETED DIAG FORD P0306 P0308 MISS	FIRE CUSTOMER STATES CHE	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	15-Jan-12	6-Feb-12	WASCASSET FORD, INC.	#24	RECALEM	#24	23-Apr-12	3	4094	\$0.00	\$32.08	GA	ME	EEC TESTED SYSTEM CODE P0304 FOUND SSM 24	CEL STARTED FLASHING	#12	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	2-Dec-11	13-Feb-12	ROHLING FORD	#24	RECALEM	#24	17-Apr-12	3	3325	\$0.00	\$27.99	GA	GA	CHECKED FOR DTCS, DROVE VEHICLE TWICE,	CUSTOMER CONCERN	#12	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T8F	F	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#24	RECALEM	#24	24-Apr-12	1	2326	\$0.00	\$25.89	GA	WV	REPROGRAM AS PER TSB 12 10	CUSTOMER STATES CHE	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CDBR8014	2012	1FTFW1ETC1	T8F	F	AF	14-Feb-12	28-Dec-11	TOWNTOWN FORD, INC.	#24	12029	C#24	16-Apr-12	4	3260	\$58.88	\$159.25	GA	KY	ROAD TEST, VERIFY MISS/COIL CLEAR CODES	NON MISS ON DASH FROM H	#12	V52	PT C&C
DIAG - MISFIRE	ENGINE	CDBY1004	2012	1FTFW1ETC1	T8F	F	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#24	NPF	#24	25-Apr-12	1	1188	\$0.00	\$60.01	GA	KS	1825 ENGINE MISFIRE RPT, COULDNT VERIFY	CUSTOMER STATE, ENGINE LI	#12	V52	EXHAUST
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	AF	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#24	RECALEM	#24	11-Apr-12	3	4780	\$								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	8-Feb-12	1-Apr-12	CHEBUO FORD SALES	#202	5.00E-212	27-Apr-12	1	3787	3282.57	3353.42	NS	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	#1	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	30-Jan-12	7-Apr-12	FORD OF AUSTRALIA, INC.	#202	RECALEM	24	24-Apr-12	1	6756	3434.31	3490.49	NS	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	#1	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#202	RECALEM	24	18-Apr-12	1	4692	\$0.00	\$0.00	WA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS #1	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	24	27-Apr-12	1	2366	\$0.00	\$42.70	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLU	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	4-Jan-12	26-Jan-12	MELOYD MOTORS LTD	#202	RECALEM	24	24-Apr-12	3	7305	\$0.00	\$0.00	SK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT ON, RUN	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#202	RECALEM	24	27-Apr-12	2	2083	\$0.00	\$33.37	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	CUSTOMER STATES CHE	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#202	RECALEM	24	13-Apr-12	1	1354	\$0.00	\$0.00	MI	MI	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#202	RECALEM	24	14-Apr-12	2	3955	\$0.00	\$37.02	WA	WA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	V29	04	PT & C
COP	ENGINE	CSD3008	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#202	RECALEM	24	30-Apr-12	3	3321	\$84.05	\$160.70	TX	TX	FAIL ON RETRIEVED CONTINUE COMP. TEST	CUSTOMER STATES CHE	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#202	5.00E-212	27-Apr-12	1	8039	\$819.88	\$1,020.03	NS	AB	CHECK B054 REPLACE RIG	ADDON AS PER BH RRP	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	7-Nov-11	25-Apr-12	ROBERTS MOTORS, INC.	#202	RECALEM	24	27-Apr-12	1	678	\$434.31	\$536.21	NS	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	CK ENGINE LIGHT ON	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#202	RECALEM	24	18-Apr-12	3	5372	\$405.35	\$476.76	OH	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CK ENGINE LIGHT ON	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	8-Dec-11	20-Feb-12	NORTHSHIRE FORD	#202	RECALEM	24	28-Apr-12	3	10472	\$405.35	\$480.26	TX	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	CUSTOMER STATES ENG	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#202	RECALEM	24	27-Apr-12	3	7622	\$405.35	\$494.38	TX	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	V29	04	PT & C
TSB REFLASH	PT C&C	CSD2008	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#202	RECALEM	24	28-Apr-12	2	3430	\$0.00	\$65.59	TX	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	2-Feb-12	24-Feb-12	MARYVILLE FORD	#202	RECALEM	24	26-Apr-12	3	6065	\$0.00	\$38.41	WA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, FORD	#202	RECALEM	24	25-Apr-12	1	56	\$0.00	\$39.38	NS	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#202	RECALEM	24	30-Apr-12	5	11497	\$0.00	\$35.14	OK	OK	PCM CALIBRATION, PERFORM COOL	JUST STATES CHECK EN	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#202	RECALEM	24	30-Apr-12	3	10121	\$0.00	\$36.33	ND	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	24	7-Apr-12	1	5162	\$0.00	\$36.69	NS	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010	CK ENGINE LIGHT ON	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC.	#202	RECALEM	24	30-Apr-12	5	5118	\$0.00	\$36.69	NS	KS	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CK ENGINE LIGHT ON	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	30-Jan-12	3-Feb-12	MONTRORSE FORD	#202	RECALEM	24	30-Apr-12	3	5789	\$0.00	\$35.65	OH	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUSTOMER STATES WAS DOWN	V29	04	PT & C
COP	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	24-Feb-12	5-Apr-12	MELOYD MOTORS LTD	#202	12029	2	2	2805	\$61.70	\$157.77	NS	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	27-Feb-12	9-Mar-12	BISSON MOTOR COMPANY	#202	12A680	36	30	3275	\$58.88	\$211.63	NS	MI	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#202	DIAG	28	2	2742	\$0.00	\$66.04	NS	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	DIAG CHECK ENGINE LIGHT	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	13-Feb-12	8-Mar-12	AL PIEMONTE'S HOT HO'S FD, INC.	#202	DIAG	28	2	2447	\$0.00	\$60.77	NS	IL	EEC TEST P0308 PERFORMED, CUSTOMER BLANK	CUSTOMER BLANKS	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#202	DIAG	28	7	5088	\$0.00	\$49.38	NS	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	19-Jan-12	7-Feb-12	BUTCH OUTALETTE, INC.	#202	DIAG	28	7	3476	\$0.00	\$41.85	NS	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CK ENGINE LIGHT ON	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	8-Nov-11	13-Dec-11	FORD OF SLEDD	#202	RECALEM	24	26-Apr-12	1	14627	\$405.35	\$480.84	NS	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#202	RECALEM	24	13-May-12	2	4522	\$0.00	\$61.51	TX	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	TIME, CHECK ENGINE LIGHT	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	28-Feb-12	7-Apr-12	SHIERS FALLS FORD LINCOLN	#202	12029	2	2	8664	\$64.05	\$203.96	NS	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	V29	04	PT & C	
COP	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	28-Feb-12	7-Apr-12	SHERWOOD FORD	#202	12029	2	2	867	\$61.70	\$204.59	NS	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	13-Feb-12	16-Mar-12	REYNOLDS MOTOR COMPANY	#202	DIAG	28	7	5404	\$292.57	\$373.32	NS	TX	SCAN FOR CODES, TESTED FOR NOW, SERVIC	CUSTOMER STATES THE	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#202	DIAG	28	30	3217	\$0.00	\$51.40	NS	NS	NONFORM ENGINE, TEST AT THIS TIME,	CK ENGINE LIGHT ON	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#202	5.00E-212	7-May-12	4	5899	\$293.51	\$469.23	NS	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	5-Feb-12	25-Apr-12	ROWER FORD SALES, INC.	#202	5.00E-212	7-May-12	4	4967	\$397.71	\$607.78	NS	TX	CONFIRM CHECK ENGINE, TESTED FOR AT R	REPAIR FOR AT R	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	10-Nov-11	20-Jan-12	HACIENDA FORD	#202	5.00E-212	7-May-12	4	8844	\$405.35	\$492.78	NS	TX	VERIFIED CONCERN, FORD AND REPROGRAMM	P C S THAT SET LIGHT IS	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	27-Feb-12	14-Mar-12	TRILAKES FORD	#202	5.00E-212	7-May-12	2	4702	\$550.44	\$652.34	NS	MO	WTS 9212 CAT CONV, FACT HISTORY ID #0557	CK VERT CK ENG LIGHT	V29	04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	2-Apr-12	19-Apr-12	POWER FORD SALES LTD	#202	RECALEM	24	3-May-12	1	2188	\$0.00	\$113.49	NS	OR	DIAG SCAN CODES, TESTED FOR NOW, SERVIC	CUSTOMER STATES THE	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	22-Feb-12	9-Mar-12	AVALON FORD SALES '966 LIMITED	#202	5.00E-212	7-May-12	-1	864	\$0.00	\$26.82	NS	NL	CHECK ENGINE LIGHT ON, PRODUCTION DATE, R	ROAD50 CHECK REPORT	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	21-Nov-11	23-Jan-12	LIMBERTON FORD LINCOLN	#202	5.00E-212	7-May-12	4	10980	\$397.71	\$417.99	NS	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#202	5.00E-212	7-May-12	2	8913	\$397.71	\$607.77	NS	KS	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	FOR AT R	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C3	TB6	F	14T	TIC3	AJ	29-Nov-11	23-Dec-11	PAIL CLARK FORD, INC.	#202	RECALEM	24	27-Apr-12	5	3887	\$524.98	\$632.00	NS	FL	IDS TEST P0430, CHECKED OASIS, PERFORMED T	C S THE CELL WAS ON, N	V29	04	PT & C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PLANT	START DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	24	9-May-12	2	6589	\$434.31	\$516.10	1	PA	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON ENG	4/28/12	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	24	1-May-12	2	3667	\$293.51	\$390.84	1	VT	EEC TEST P0301 P0304 1E, REPLACED #1 COIL & ECU ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	4/28/12	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	24	4-May-12	2	2074	\$0.00	\$315.05	0	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAMER	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#024	RECALEM	24	11-May-12	2	2134	\$0.00	\$389.48	0	MB	VERIFY CONCERN OF (VER SPEED CONDITION ELECTRICAL CONCERN)	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	24	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM ENGINE LIGHT IS ON, VEH	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	T	F	F	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	24	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT A VEHICLE HAS ROUGH IDLE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	24	7-May-12	2	1423	\$0.00	\$27.97	0	WI	TSB 12 01 20 REPROGRAMMED THE PCM WPI CHECK ENGINE LIGHT	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	24	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03 86, E225 O2S SERVICE ENGINE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E11C3	T	F	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#024	RECALEM	24	11-May-12	1	1685	\$0.00	\$42.05	0	OK	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222 CHECK CAUSE OF ENGINE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C3	T	F	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	24	10-May-12	3	6600	\$0.00	\$27.96	0	GA	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPROGRAMMED CUSTOMER STATES THAT	4/28/12	PT MALFUNCTION	
COPI	ENGINE	CEHC0038	2012	11FFW1E11C3	T	F	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	24	8-May-12	1	784	\$84.05	\$142.25	2	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORMED CUSTOM STATES VEHICLE	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E18C3	T	F	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	24	15-May-12	4	11781	\$58.88	\$113.41	1	GA	VERIFY CONCERN AND WED COIL NOW MISFIRE CHECK ENGINE LIGHT ON	4/28/12	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	CEHC4017	2012	11FFW1E10C3	T	F	F	AF	23-Jan-12	20-Jan-12	SIMI VALLEY FORD	#024	RECALEM	24	8-May-12	4	4168	\$319.19	\$867.62	5	CA	INJECTOR TEST EEC, COULD PROBLEM STILL PRESENT CUSTOMER STATES CHE	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	T	F	F	AF	22-Mar-12	2-Apr-12	BARILE FORD, INC.	#024	DIAG	24	14-May-12	2	3430	\$0.00	\$118.18	1	IN	ROADTEST RUNS OK, VEH REFER CUSTOMER TO STEP ON GAS, TELL MIS	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	T	F	F	AF	14-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	DIAG	24	2-May-12	2	1428	\$0.00	\$15.28	0	OK	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS CUSTOMER CLAIMS VEH	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	17-Feb-12	5-Mar-12	TERRIBONE FORD	#024	DIAG	24	15-May-12	3	5633	\$0.00	\$27.97	0	LA	EEC TEST NO CODES IN BASIS AND NO MESSAGES CUSTOMER STATES WAS	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#024	DIAG	24	14-May-12	3	3947	\$0.00	\$46.50	1	IN	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST ON WEAY, W/NOCK DOWN	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T	F	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	DIAG	24	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE AT FAC, CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E10C3	T	F	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#024	RECALEM	24	8-May-12	1	571	\$0.00	\$155.61	2	NY	VERIFY CONCERN P0308/PERFORM PRESSURE TEST CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E12C3	T	F	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	24	5-OCT-12	1	1429	\$46.35	\$83.30	1	AL	EEC TESTED RAN KOEO, KOER FOUND TSB 12 02 10 CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CDXA5011	2012	11FFW1E18C3	T	F	F	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	24	24-Apr-12	2	4584	\$397.35	\$488.88	1	GA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO THE CHECK ENGINE LIGHT ON	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	24	28-Apr-12	3	9844	\$405.35	\$483.30	1	WA	VERIFY CONCERN EEC TEST P0430, TSB 12 02 CUSTOMER STATES CHE	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	24	11-May-12	4	8538	\$449.87	\$533.80	1	IN	VERIFY CONCERN EEC TEST P0301, TSB 12 02 CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	24	7-May-12	4	8333	\$405.35	\$503.44	1	IN	CO DIAGNOSE P0430 EFFICIENCY BAMP, REPAIR, CONCERN	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	24	10-May-12	4	17433	\$397.35	\$488.88	1	TX	DIAGNOSE OBD EEC TEST P0430, REPROGRAM PCM, E225 CUSTOMER STATES	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C3	T	F	F	AF	27-Jan-12	16-Mar-12	PLANET FORD LINCOLN	#024	RECALEM	24	10-May-12	2	4127	\$0.00	\$23.98	0	TX	SCAN TEST KOEO, KOER RETEST NO CODES, CUSTOMER STATES CHE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E10C3	T	F	F	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	24	11-May-12	2	6282	\$0.00	\$0.00	0	IN	VERIFY CONCERN CHECKED OASIS FOUND AND (engine light on and its m	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E18C3	T	F	F	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	24	14-May-12	1	2588	\$0.00	\$35.20	0	TX	CHECK DTCs CODE PASS AND REPROGRAM THE TRUCK STATES WHILE A	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKC0017	2012	11FFW1E10C3	T	F	F	AF	13-Nov-11	20-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	24	11-May-12	1	2952	\$0.00	\$35.20	0	TX	TEST STATES THAT CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKC0008	2012	11FFW1E10C3	T	F	F	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	24	11-May-12	2	669	\$0.00	\$36.69	0	LA	PERFORMED TSB 12 02 10, REPROGRAMMED PCM, TRUCK IS MISSING OBD	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	13-Nov-11	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	24	10-May-12	3	3022	\$0.00	\$36.32	0	OR	VERIFY IDLE STUMBLE, MISFIRE, CONCERN NO DTCs, DRIVER REPORTS WHEN	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	AF	31-Jan-12	6-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	24	10-May-12	3	1829	\$0.00	\$148.81	1	TX	VERIFY CONCERN EEC TEST P0111, KOER CHECK ENGINE LIGHT ON	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	T	F	F	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	24	15-May-12	3	6302	\$0.00	\$32.05	0	PA	VERIFY CHECK ENGINE LIGHT BY EEC TEST KOEO, CUST STATES CHECK EN	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEBFJ004	2012	11FFW1E14C3	T	F	F	AF	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#024	RECALEM	24	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 10244 RECALEM, REPROGRAM PCM PER TSB, CUSTOMER REQUEST T	4/28/12	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEBK0007	2012	11FFW1E10C3	T	F	F	AF	19-Jan-12	24-Apr-12	ROGEE FORD	#024	RECALEM	24	10-May-12	2	2662	\$0.00	\$31.60	0	TX	SCAN TEST KOEO, KOER FOUND TSB 12 02 10 CUSTOMER STATES CHE	4/28/12	PT MALFUNCTION	
COP	ENGINE	CEVB0007	2012	11FFX1E18C3	T	F	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	24	22-May-12	1	1499	\$58.88	\$130.25	1	IN	VERIFY CONCERN COIL BALANCE ASK SMP, CUSTOMER STATES VEH	4/28/12	PT MALFUNCTION	
ENGINE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	#024	RECALEM	24	18-May-12	2	6201	\$601.35	\$151.48	1	IN	AL KOEO, PLUG FAILURE, #807, SELF TEST P0301, E225 STATES CHECK	4/28/12	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	17-Feb-12	30-Jan-12	OZARK FORD LINCOLN	#024	RECALEM	24	17-May-12	4	7490	\$84.05	\$122.40	1	MO	KMIDS TEST P0301 RAN CYL POWER BALANCE, VERIFY CUSTOMER STATES THA	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	1-Feb-12	22-Feb-12	SCOFERNS FORD, INC.	#024	RECALEM	24	12-May-12	3	4975	\$302.10	\$700.08	1	GA	EEC DIAG DTC P0303 (P1) BP 9996 COIL, CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	24	10-May-12	3	1429	\$0.00	\$148.81	1	TX	VERIFY CONCERN EEC TEST P0301, CUSTOMER STATES CHECK EN	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E15C3	T	F	F	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#024	RECALEM	24	17-May-12	3	8882	\$0.00	\$121.98	2	TX	CKED OUT CK ENGINE, NO MISFIRE DETECTED, E225 CK ENG LIGHT CAM	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFX1E16C3	T	F	F	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#024	RECALEM	24	22-May-12	2	5986	\$0.00	\$39.03	0	WA	PERFORMED CHECK TEST ON OTHER THAN THAT A CUSTOMER STATES THE	4/28/12	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#024	RECALEM	24	18-May-12	1	989	\$397.71	\$688.27	1	TX	VERIFY CONCERN EEC, REPROGRAMED PCM, CK ENGINE LIGHT ON	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	11FFW1E13C3	T	F	F	AF	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	#024	RECALEM	24	18-May-12	2	5867	\$405.35	\$487.30	1	IN	MS CHECK EEC, CONTACT FOR TECH HOT LINE WAS DIAGNOSE DRIVEABILITY	4/28/12	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E10C3	T	F	F	AF	11-Dec-11	14-Feb-12	LAFAYETTE FORD LINCOLN	#024	RECALEM	24	18-May-12	4	2721	\$405.35	\$484.48	1	IN	NC PERFORM DIAG CODES P0308 P0308 P0430, REF CK ENGINE LIGHT ON, IDLE	4/28/12	PT MALFUNCTION	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	DATE	START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION				
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#21	17-May-12	2	3503	\$335.05	\$925.96	PA	#1	CHECKED AND PULLED VTDI NO. NO DTC'S. D2L	CUST STATES ON COOLD	#1	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	#21	22-May-12	2	4796	\$0.00	\$31.00	BC	#1	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L	IS ON AND STARTED.	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#21	22-May-12	2	2035	\$0.00	\$55.76	PA	#1	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS	#1	V29	PT C&C		
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1T2C2	TFF	F	14K1W	TC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#21	26-May-12	2	1686	\$0.00	\$91.61	PA	#1	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT	#1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#21	5.00E+12	3	7581	\$434.31	\$513.35	PA	#1	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN, INC.	#21	9-May-12	4	16075	\$434.31	\$533.50	PA	#1	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG	#1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C2	TFF	F	14K1W	TC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#21	24-May-12	2	6116	\$0.00	\$0.00	WA	#1	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON	#1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#21	24-May-12	6	10341	\$0.00	\$40.75	OK	#1	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	#1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#21	18-May-12	2	6201	\$0.00	\$35.03	PA	#1	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENG LIGH	#1	V29	PT C&C		
COP	ENGINE	CEPA1002	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#21	23-May-12	3	6597	\$72.09	\$108.71	PA	#1	XPERFORMED ROAD TEST WITH MISFIRE	MONITOR	CUST STATES: ON ACC	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#21	22-May-12	3	3725	\$68.05	\$138.73	PA	#1	XREC TEST P0303. DCL DISPLAY IGNITION	CKM. E29 CUST STATES ENG	#1	V29	PT C&C		
COP	ENGINE	CEC2021	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	#21	25-May-12	6	9204	\$91.50	\$305.73	PA	#1	KINSTAL IDS P0306 RUN E29 NO TESTS PPT	E29 CUST STATES CHE	#1	V29	PT C&C		
COP	ENGINE	CEA1025	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#21	20-May-12	2	8691	\$58.00	\$172.71	PA	#1	TK CK'ED OUT TO VERIFY CK INSPECT. NO	VISIBLE D29 C	ENG LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#21	20-May-12	1	2181	\$68.99	\$238.91	PA	#1	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	8-Mar-12	19-Apr-12	BOUNDFORD FORD SALES LTD.	#21	30-May-12	6	9961	\$0.00	\$38.49	PA	#1	IDS TEST CODE P0306 OASIS CONTACT	HISTORY	CUST STATES YES	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#21	30-May-12	1	1352	\$0.00	\$42.10	PA	#1	TECH CHECKED AND RECODE AND	ROADTESTED	CUSTOMER STATES WH	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#21	30-May-12	2	2690	\$0.00	\$74.14	PA	#1	TECH CHECKED AND VERIFIED THIS CONCERN	NIA. CUST STATES THE CHE	#1	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	8-Mar-12	19-Apr-12	BOUNDFORD FORD SALES LTD.	#21	30-May-12	2	1327	\$0.00	\$103.00	PA	#1	INSPECTED ADVISED CK INTERCOMER. THEN	WHEN CALL EEC CHECK	ENGINE LITE	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#21	17-May-12	1	2481	\$442.50	\$527.58	PA	#1	04 RECAL PREFORMED DIAG. P0430. TESTED	E29 CUST STATES ENG	#1	V29	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#21	20-May-12	5	15183	\$64.05	\$105.32	PA	#1	IA XREC TEST CODE P0305. REPLACED NUM	TESTER A29 CUST STATES ENG	#1	V29	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#21	20-May-12	3	5208	\$0.00	\$16.05	PA	#1	SC DIAG IDS P0306 SSM 22225 STUMBLE ON	ACCEL. A3 C CHECK ENGINE	LITE	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEEF0004	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#21	20-May-12	2	1321	\$0.00	\$68.63	PA	#1	INSPECTED & FOUND ENTANGLING THE	ISSUE	CHECK AND REPORT F	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1T6C2	TFF	F	14K1W	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#21	11-May-12	1	1563	\$0.00	\$49.40	PA	#1	IL CUST STATES CK ENG LITE FLASHED	AFTER	CUST STATES CK ENG	LITE	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	#21	29-May-12	3	3117	\$0.00	\$37.16	PA	#1	ROAD TEST VEHICLE RUN ON TCK	REFERRED	CHECK ENGINE LIGHT	ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN, INC.	#21	8-May-12	1	1357	\$480.95	\$670.38	PA	#1	NY P0306 BANK OASIS LOCK AND RECAL	CUSTOMER STATES CK	#1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#21	15-May-12	1	2719	\$0.00	\$31.45	PA	#1	TN CC 04 BPM RECAL	PERFORM CS	TRUCK SHAKING AND	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	#21	14-May-12	6	11420	\$0.00	\$27.22	PA	#1	IA NO CODES. CHECKED OASIS. PERFORMED	TSS 12	IGNITION SURGES AND	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	23-Jan-12	12-Feb-12	MILLER FORD SALES	#21	20-May-12	1	2992	\$0.00	\$26.00	PA	#1	PERFORMED DIAGNOSIS. CHECKED	ENGINE LIGHT ON. DTC	P0306	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#21	20-May-12	4	4849	\$58.00	\$176.51	PA	#1	TX XPERFORM ROAD TEST. CCM IS AT	LATEST. CCM	CUSTOMER STATES ENG	#1	V29	PT C&C	
COP	ENGINE	CE3C3009	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#21	20-May-12	1	700	\$58.88	\$105.40	PA	#1	MN XROAD TEST AND DID NO	IMMO RELATIVE COMPRI	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#21	24-May-12	2	5291	\$0.00	\$71.52	PA	#1	IA SPARK PLUG FAILURE. REPAIR	REPAIR	CHECK ENGINE LIGHT	ON	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#21	24-May-12	2	5291	\$0.00	\$71.52	PA	#1	IA SPARK PLUG FAILURE. REPAIR	REPAIR	CHECK ENGINE LIGHT	ON	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEWF0241	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#21	8-May-12	2	2186	\$0.00	\$102.18	PA	#1	IA XREC TEST. P0306. PNP03	CHECK ENGINE LIGHT	TRIP	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEWF0240	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#21	8-May-12	2	2186	\$0.00	\$102.18	PA	#1	IA XREC TEST. P0306. PNP03	CHECK ENGINE LIGHT	TRIP	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#21	22-May-12	2	5462	\$413.00	\$513.38	PA	#1	IA DIAG TEST TPIPOINT HT AND FOUND	LEFT CO	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#21	20-May-12	3	4853	\$397.71	\$484.82	PA	#1	OK DIALECT P0430 IDS ISBLEY	INSTRUCTED TO	CHECK ENGINE LIGHT	ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD SALES	#21	22-May-12	2	1440	\$1,226.05	\$1,473.11	PA	#1	IA PERFORMED DIAGNOSIS. CHECKED	PNP03	CUST STATES DELIGHT	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#21	15-May-12	2	1050	\$397.71	\$610.39	PA	#1	OR VERIFY CONCERN. CHECKER. LIGHT	FOR PC	CUST STATES THAT THE	#1	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T6C2	TFF	F	14K1W	TC3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#21	23-May-12	3	3352	\$283.51	\$356.24	PA	#1	NB VERIFIED CONCERN. WITNESS	LIGHT. CK NOW	CUST STATES THE CHE	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	#21	15-May-12	1	3923	\$283.51	\$356.35	PA	#1	IA REPLACED BANK CATALYTIC	CONVERTER AS PER	ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#21	8-May-12	4	13688	\$283.51	\$407.37	PA	#1	AB INSPECTED FOR CEL LIGH	found TSB 12 2 to truck	DRIVEABILITY GAS COM	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#21	8-May-12	2	4252	\$0.00	\$0.00	PA	#1	CONFIRMED MIL ON. PERFORM	NOW. P0430 NOT PRE	CUSTOMER STATES THE	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AJ	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#21	12-Apr-12	2	4892	\$0.00	\$30.92	PA	#1	INSPECTED FOR CHECK ENGINE	LIGHT ON. CHECK	INSPECT FOR CHECK	EN	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C2	TFF	F	14K1W	TC3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#21	25-May-12	3	10207	\$0.00	\$41.72	PA	#1	MN EEC TEST. NO CODES. CHECK	OASIS. SSM 22225.	Customer States when	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C2	TFF	F	14K1W	TC3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	#21	20-May-12	2	10332	\$0										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	PROD DATE	WARRANTY DATE	DEALER/SHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	24-Feb-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	631	2393.51	3372.65	13	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN HEISSING	A	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	24-Feb-12	JACQUES OLIVER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	9381.90	13	NC	1547 VER. DTC P0300 001 INTERCHANGER	ECOS2 VERIFY LA LUMIERE	A	GOOD FUEL ECONOMY	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Feb-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	800.00	848.24	1	VA	EC TESTED TWO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	#	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	26-Mar-12	M G M FORD LINCOLN SALES LTD	RECALEM	7-Jun-12	2	2576	800.00	557.22	13	VA	AB VERIFIED CK ENF LITE IS ON IDS TEST	P0300 0395 CONSUMER FOR CK ENF	A	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Feb-12	LAMORELUX FORD, INC	RECALEM	7-Jun-12	4	7563	800.00	836.02	0	VA	MA SELF TESTED AND RECEIVED P0300	RANDOM MIS CONSUMER SIBRES VEHICLE	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	19-Mar-12	HARRY HUMPHRIES AUTO CITY, INC	RECALEM	5-Jun-12	3	8400	800.00	832.22	0	VA	OH EC TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	800.00	831.65	0	VA	NS CHECKED AND TESTED WITH IDS	RETRIEVED CODES WHILE PICKING UP SPEE	#	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Mar-12	HILLSBORO FORD, INC	RECALEM	4-Jun-12	3	4027	800.00	833.77	0	VA	NH PERFORMED SELF TEST	EXERCISE IF YOU HAD CUSTOMER STATES	GO	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	15-May-12	DEAN ABOUR FORD, INC	RECALEM	1-Jun-12	1	693	800.00	834.54	0	VA	MI HOOKED UP IDS AND HAD CODES FOR	P0304 P0303 CUSTOMER STATES THA	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	29-Oct-11	WINDSOR MOTOR, INC	RECALEM	1-Jun-12	2	2312	800.00	833.25	0	VA	MI PERFORM EEC TEST NO DTC CHECK	MODE 6 NO CUSTOMER STATES	GO	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	17-Apr-12	WINDSOR MOTORS 1975 LTD	RECALEM	6-Jun-12	1	724	800.00	848.83	0	VA	AB VERIFIED CHECK ENGINE	S58 22225 AND REFER GAS ENGINE MECHANIC	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	28-Feb-12	BULLER FORD, INC	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	1	VA	NH PERFORMED TSB 12 06 04	REPLACED CATALYTIC CUSTOMER STATES CH	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	12-Feb-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	8420.21	1	VA	NC VERIFIED CONCERN ON KE	HF5 HF10 OPERATIONAL CK ENGINE LIGHT	ON	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	13-Dec-11	WOODHOUSE FORD SOUTH, INC	RECALEM	11-May-12	6	10157	3397.71	8440.79	1	VA	NE PULLED CODE P0300	WHEN K2 CA CK THE CK ENGINE LIGHT	ON	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	12-Dec-11	CURRIE MOTORS FRANKFURT, INC	RECALEM	1-Jun-12	6	13608	3322.11	8426.25	1	VA	IL IDS TEST P0430	REPLACE LEFT CONVERTER AND CUST STATES CHECK EN	ON	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	9-Dec-11	FRASER FORD SALES LTD	RECALEM	5-Jun-12	5	6991	8293.51	9386.55	12	VA	ON PERFORMED TSB 12 2 10	REPAIRED LEFT HAND CHECK AND REPORT ON	A	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	6-Mar-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	800.00	842.77	1	VA	FL VERIFIED CONCERN	FOR ORDERED CK ENGINE IS RUNNING	ON	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	22-Feb-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	800.00	800.00	0	VA	VA DIAG CEL P0300 P0304 P0305	P0306 CHECK OASIS CUST STATES THAT CH	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	7-Feb-12	RAPID FORD	RECALEM	24-May-12	-1	251	800.00	834.85	0	VA	MI CHECK WITH IDS. FOUND CODE	OF P0430. COMPLAINT CHECK ENGINE	ON	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	3-Apr-12	JIM HANSEN FORD LINCOLN	RECALEM	8-Jun-12	1	2855	800.00	851.09	1	VA	OK #950 PLUGGED IN IDS	PULLED CODES FOR MISFIRE CHECK AND	ON	PT C&C	
COP	ENGINE	CEUE0011	2012	1F1FW1E1C3	2	TB6	F	9-Jan-12	21-Feb-12	SPUIES MOTOR COMPANY, INC	RECALEM	21-May-12	4	4081	868.88	8261.81	2	VA	TX CHECKED CONCERN	PER CYLINDER 6 SHORTED CUSTOMER STATES	CH	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	DIAG	4-Jun-12	5	1274	868.99	922.82	2	VA	NC CHECK ENGINE LIGHT	ON 2	A	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	3	2855	800.00	851.09	1	VA	NC EC TEST P0304, P0305, P0306	CHECK PCM CALIBRATION	ON	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	2	TB6	F	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	2-Jun-12	1	790	800.00	868.18	1	VA	NC PERFORMED IDS	CHEM OUT OF TOWN. NO PAID CUSTOMER STATES	CH	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	5-Jan-12	24-Feb-12	POIRIER FORD, INC	RECALEM	28-May-12	4	8923	8288.97	9376.44	13	VA	NC VERIFY TERMIN CHECK	POUR P2138 - VERIFY TERMIN CHECK	ON	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Nov-11	26-Jan-12	DAHL FORD LINCOLN	RECALEM	6-Jun-12	2	4566	8292.98	9376.52	1	VA	NC VERIFY CONCERN	PERFORM TESTING. REPLACE CHECK ENGINE	ON	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	8316.39	9393.60	1	VA	NH VERIFIED CUSTOMER CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO., INC	RECALEM	4-Jun-12	5	3840	8292.98	9398.92	1	VA	NC VERIFIED CUSTOMER CONCERN	CHECK ENGINE, CHECK ENGINE CUSTOMER STATES	CH	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LANE FORD SALES LTD	RECALEM	11-Jun-12	3	3557	800.00	853.59	1	VA	AB PERFORMED CHECK ENGINE	TEST. APPROVED CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	3557	800.00	853.59	1	VA	AB PERFORMED CHECK ENGINE	TEST. APPROVED CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	2	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES CUSTOMER STATES	CH	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	2	TB6	F	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	4422	800.00	843.21	1	VA	NC #42Z PERFORMED SELF	TESTED NO CODES		

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	59	06-12-2012	6-Jun-12	15185	\$292.99	\$388.36	1	PA	CHECKED CODES AND P	PERFORM INSPECT	CUSTOMER STATES ENG	1	0303	V229	PT C&C												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	59	05-02-2012	13-Jun-12	6846	\$333.05	\$401.37	1	PA	VERIFIED COMPLAINT -	COILS AND REPROGR	C CHECK EN LIGHT ON	1	0303	V229	PT C&C												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	1-Dec-11	28-Mar-12	TRADITION FORD	59	01-RECALEM	4-May-12	1283	\$293.51	\$382.83	1	PA	VERIFIER CONFIRMED	RECALEM (04)	CHECK ENGINE LIGHT	1	0303	V229	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	59	06-75	25-Jun-12	942	\$0.00	\$51.11	1	PA	PERFORM INSPECTI	SELF TEST P3034	PERFO	CHECK ENGINE LIGHT	1	0303	V229	PT C&C											
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1T5C6	T	F	F	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	59	06-75	24-Jun-12	18742	\$0.00	\$48.21	1	PA	CHECK DTCS	REPROGRAM PCM PER TSB	AND REENGINE SKIP MISS DRIV	1	0303	V529	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	30-Apr-12	14-May-12	LUTHER FAMILY FORD	59	06-75	25-Jun-12	5739	\$0.00	\$48.87	1	PA	NO	PERFORMED TSB 12	6 4 EEC TESTED CODE P0308	CHECK ENGINE LIGHT	1	0303	V229	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	19-Dec-11	17-Feb-12	LAUREL FORD INC.	59	06-75	20-Jun-12	8691	\$12.82	\$50.00	1	PA	VERIFIED INSTALL	DEFLECTOR PER TSB 12	6 4 CUSTOMER STATES ENG	1	0303	V529	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	17-Jan-12	20-Feb-12	HILLER FORD INC	71	06-75	21-Jun-12	5287	\$10.74	\$58.87	1	PA	PER TSB 12	6 4 INSTALLED CAC AIR DAM	AND AIR DREPP	DIAG CUS THAT THE ENGIN	1	0303	V529	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	22-Feb-12	13-Apr-12	GARY SMITH FORD INC.	59	06-75	25-Jun-12	3393	\$13.27	\$60.39	1	PA	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	1	0303	V229	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	59	06-75	26-Jun-12	4300	\$10.04	\$54.73	1	PA	EEC TEST	KOCPASS	W/REPLACE TEST FOUND 3	LOW FUEL MILEAGE 12M	1	0303	V449	PT MALFUNCTION											
COP	ENGINE	CFVZ0201	2012	1F1FW1E1T5C6	T	F	F	A	T	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	59	12029	21-Jun-12	332	\$58.88	\$241.10	2	PA	VERIFIER ENGINE	MISS ON/OFF	NO CONTACT	AROUND 60 MPH	WHEN	1	0303	V229	PT C&C										
DIAG - MISFIRE	ENGINE	CFNL021	2012	1F1FW1E1T5C6	T	F	F	A	T	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	59	12029	21-Jun-12	327	\$58.88	\$218.43	2	PA	CHECKED CONCERN	PER RETEST AND ROAD TEST	CUSTOMER STATES CHE	1	0303	V229	PT C&C												
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1T5C6	T	F	F	A	T	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	59	06-75	30-May-12	5557	\$0.00	\$25.22	0	PA	NO	PERFORMED EEC TEST	KOED DTC P0308	CONSIDER	CUSTOMER STATES CEL	1	0303	V229	PT C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	59	06-75	21-Jun-12	3367	\$0.00	\$70.53	1	PA	NO	COULDNT VERIFY	COOLANT ANOMALY	AT THIS TIME	CUS ENGINE REPAIR RE	1	0303	V449	PT MALFUNCTION										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	59	05-02-2012	13-Jun-12	5177	\$293.51	\$818.66	2	PA	EEC TEST RECEIVED	CODE P0430	NORMAL DIAG	DRIVEABILITY MISS	CHE	1	0303	V449	PT MALFUNCTION										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	59	05-02-2012	4-Jun-12	7281	\$313.92	\$371.70	1	PA	SCAN ENGINE	AND FOUND CODE FOR	LOUT COOL	CUSTOMER STATES THE	1	0303	V529	PT C&C											
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	59	05-02-2012	18-Jun-12	4281	\$300.63	\$339.76	1	PA	TX	CALIBRATION	RE CALIBRATE PCM	C CHECK ENGINE LIGHT	1	0303	V229	PT C&C											
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	25-Apr-12	10-Feb-12	CITY FORD SALES LTD.	71	05-02-2012	12-Jun-12	2103	\$296.23	\$401.57	1	PA	TX	RECALL 8054	P0303 P0308 TSB 12	6 4 12080408	5 ORDERS	FOR WAS ON	1	0303	V449	PT MALFUNCTION									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	11-Feb-12	13-Mar-12	THE FINE FORD	59	05-02-2012	12-Jun-12	2151	\$10.07	\$44.07	1	PA	NO	PERFORMED TSB 12	6 4 INSTALLED AIR DEFLECTOR	CUSTOMER CONCERN	1	0303	V529	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	26-Mar-12	12-Apr-12	BROWNS SALES LEASING, INC.	48	06-75	15-Jun-13	6103	\$0.00	\$40.49	1	PA	TX	TRUCK MISFIRES	AND STALLS AFTER	LONG DRIVE	CUSTOMER STATES THE	1	0303	V529	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	59	06-75	25-Jun-12	6143	\$10.74	\$53.94	1	PA	MS	TRUCK	CONCERN	PERFORMED EEC TEST	DTC	CUSTOMER ENGINE LIGHT	1	0303	V229	PT C&C									
TSB REFLASH	PT C&C	CE4F0008	2012	1F1FW1E1T5C6	T	F	F	A	T	8-Nov-11	5-Dec-11	WENKERT FORD INC.	59	06-75	26-Jun-12	7547	\$0.00	\$48.87	1	PA	TX	INSTALL	REVISED CALIBRATION	PER TSB 12	6 4	CHECK	DRIVEABILITY ISS	1	0303	V449	PT MALFUNCTION								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	59	06-75	25-Jun-12	2447	\$0.00	\$38.02	1	PA	GA	DOES NOT	OPERATE TSB	12 6 4	REPROGRAM	PCM	CUSTOMER ENGINE LIGHT	1	0303	V229	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	22-Apr-12	15-Jun-12	DE SOTO AUTO MALL	44	06-75	25-Jun-12	121	\$0.00	\$44.44	1	PA	FL	TSB 12	6 4	EEC	diag	retrieve	codes P0300, P0304, P0308	CUSTOMER STATES THAT CH	1	0303	V229	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	59	06-75	26-Jun-12	4712	\$0.00	\$47.42	1	PA	CC	PER TSB	12 6 4	P0300	P0308	UNIFORM	CUSTOMER	ENTER DESCRIPTION	1	0303	V229	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	59	06-75	25-Jun-12	4350	\$10.74	\$46.65	1	PA	AL	RAN	EEC TEST	P0300, P0306, P0308	CHECKED	INFO	CUSTOMER ENGINE LIGHT	1	0303	V229	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	15-Feb-12	30-Apr-12	PLANTATION FORD	59	06-75	26-Jun-12	6357	\$0.00	\$53.37	1	PA	FL	ROAD TEST	TRUCK NOT	ICE	PROCEDURE	STEPS	CUSTOMER STATES TRANS	1	0303	V449	PT TRANSMISSION								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	15-Mar-12	2-May-12	BANK OF AMERICA	59	06-75	25-Jun-12	2662	\$11.44	\$57.08	1	PA	PA	PERFORM	TSB 12	6 4	CUSTOM	STATES THE	1	0303	V229	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	59	06-75	25-Jun-12	2662	\$11.44	\$57.08	1	PA	PA	SHIELD	IS	IN PLACE	UPDATED	PCM PER TSB	CUSTOMER STATES TRU	1	0303	V229	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	18-Apr-12	30-May-12	WEBER-HARRIS FORD INC.	59	06-75	26-Jun-12	893	\$0.00	\$38.35	1	PA	PA	TESTED	EEC	PROB	REPORT	OR	DRIVEABILITY	CUSTOMER	ENTER DESCRIPTION	1	0303	V449	PT MALFUNCTION						
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	13-Mar-12	6-Apr-12	HUB CITY FORD, INC.	71	06-75	26-Jun-12	7064	\$10.74	\$47.78	1	PA	FL	TX	VERIFY	THE CONCERN	AND PERFORM	REPAIR	PER	CUSTOMER STATES CHE	1	0303	V449	PT MALFUNCTION							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	8-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	59	06-75	25-Jun-12	6285	\$0.00	\$45.92	1	PA	TX	IDS	INSTALLED	KOER	SOLE	TEST	DTC P0308	CUSTOMER STATES CHE	1	0303	V229	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	12-Jan-12	13-Feb-12	TOWNSHIP FORD INC.	59	06-75	26-Jun-12	610	\$10.74	\$44.07	1	PA	PA	ROAD	TEST	TSB	12 6 4	CONCENTRATION	DTC	CUSTOMER STATES CHE	1	0303	V229	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES & S	59	06-75	26-Jun-12	6895	\$0.00	\$65.02	1	PA	AB	DTCS	CHECK	FOR	DEFLECTOR	PLATE	AND	REPR	CHECK	FOR	HEBINATION	1	0303	V449	PT MALFUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	9-May-12	29-May-12	DEWEY FORD	59	06-75	26-Jun-12	2282	\$12.84	\$58.41	1	PA	IA	IDS	TESTED	PASSES	RAN	OASIS	INSTALLED	DI	TRUCK	HAS	MISS	AT	1	0303	V529	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	13-Mar-12	13-Apr-12	UNIVERSAL FORD LINCOLN SALES & S	59	06-75	26-Jun-12	8491	\$0.00	\$44.07	1	PA	TX	RECALL	PCM PER	TEST	CRAY	CUSTOMER STATES CHE	1	0303	V229	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	21-Feb-12	31-Mar-12	ARMISTONG FORD OF HOMESTEAD	59	06-75	26-Jun-12	6470	\$0.00	\$34.31	0	PA	FL	IDS	DIAG	DTC	P0300	NO	TESTS	ET	E6	CK	VERIFIED	CS	THAT	CHECK	ENGINE	1	0303	V449	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD	59	06-75	26-Jun-12	1849	\$20.00	\$38.67	0	PA	SK	CHECK	CAUSE	NO	LIGHT	ON	AND	VERIFIED	P0308	CHECK	CAUSE	OF	ENGINE	1	0303	V229	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	10-Feb-12	27-Apr-12	CLARENVILLE FORD SALES LIMITED	59	06-75	26-Jun-12	13627	\$132.46	\$135.77	1	PA	TX	NO	CHECKED	VEH FOR	ENGINE	1	0303	V449	PT MALFUNCTION										
COP	ENGINE	N/A	2012	1F1FW1E1T5C6	T	F	F	A	T	7-Feb-12	27-Apr-12	ENCINITAS FORD	91	06-75	25-Jun-12	3565	\$84.05	\$160.14	1	PA	CA	KX3568	FORD	DTC P0301	CYLE	CYLINDER	ONE	IS	ENGINE	LIGHT	IS	ON	1	0303	V229	PT C&C			
DIAG - MISFIRE	ENGINE																																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE BRAND	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	PKT NUMBER	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	14-FEB-12	17-JAN-12	KELLER FORD, INC.	#	6883	12029	03	2	2	7529	568.88	1444.38	1	MI	VEHICLE CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	6883	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFK1ETTFP	2	TFS	F	23-JAN-12	14-FEB-12	LEGACY FORD PASCO	#	6883	12029	03	4	3	1268	188.81	1157.97	1	WA	VEHICLE CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	6883	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	22-FEB-12	15-MAR-12	SUBURBAN FORD OF STERLING HEIGHTS	#	6883	12029	03	4	4	4169	884.05	1154.92	1	MI	MIL K14 1209 - INSPECT FOR PRESSURE PASSED PER CUSTOMER STATES VEH	#	6883	V29	PT C&C		
COP	ENGINE	N/A	2012	1FTFK1ETSCX	2	TFS	F	8-FEB-12	31-MAY-12	AUTOMOBILES DALTON, INC.	#	6883	12029	03	2	12	12	566.99	1136.41	1	GA	CONVERTER CODE DTC-P0300 ET 2004 EN COURSE	CHECK ENGINE LIGHT ON	#	6883	V44	PT MALFUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	7-JAN-12	21-JAN-12	MEL HAMBLEN FORD, INC.	#	6883	12029	03	26	12	6	17910	588.88	1181.95	1	MI	VERIFIED CONCERN, I/O/D BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	CUSTOMER STATES VEH	#	6883	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	13-DEC-11	10-FEB-12	WILF'S ELITE FORD SALES LTD.	#	6883	12029	03	22	5	4	10234	861.70	698.78	1	MI	XROAD TEST VERIFIED DTC COIL ROAD TEST VERIFIED CHECK CAUSE OF VEH	CUSTOMER STATES VEH	#	6883	V44	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	19-JAN-12	15-MAR-12	CHILLWACK FORD	#	6883	12029	03	22	12	4	8122	566.99	3308.34	2	MI	CK 10) MIL ON, EEC TEST PL, LACE COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	6883	V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	29-JAN-12	13-APR-12	CELEBRATION FORD SALES LTD.	#	6883	12029	03	25	12	3	4825	861.70	1145.81	1	MI	TEST P0308, CHECK OIL AND COP, dealer code 11	CHECK REPORT OF VEH	#	6883	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	2-FEB-12	21-FEB-12	MEL HAMBLEN FORD, INC.	#	6883	12029	03	19	12	4	7954	884.05	1158.72	1	MI	MIL ON, I/O TEST, KOE, P0300, DCL, POWER BAL, 3	CHECK FOR LIGHT ON VEH	#	6883	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	19-MAR-12	20-APR-12	ALAN JAY FORD OF WAUWATONA, INC.	#	6883	12029	03	12	12	2	6109	1144.69	3227.22	1	MI	PERFORMED CUSTOMER CK #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	6883	V52	PT C&C
ENGINE	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	17-MAR-12	12-APR-12	JARRETT-GORDON FORD, INC.	#	6883	12405	12	27	12	3	4090	331.37	1106.07	1	MI	CONVERTER EEC TEST DATE TEST VEH RECK ALL NO	CUSTOMER STATES VEH	#	6883	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	14-MAR-12	18-MAY-12	FEYER FORD INC.	#	6883	61983	04	25	12	2	3385	533.98	678.51	1	NC	VEHICLE CONCERN, SELF PAN CAUSE TO INJECTOR	CUSTOMER STATES VEH	#	6883	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	7-MAR-12	2-APR-12	MOMAHON FORD	#	6883	DIAG	04	29	12	2	1934	80.00	1148.15	1	MI	VEHICLE CONCERN, HOOKING CONCERN AT THE	CUSTOMER STATES VEH	#	6883	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETSCX	2	TFS	F	27-APR-12	24-MAY-12	SOUTHWEST FORD, INC.	#	6883	DIAG	04	3	12	2	3588	90.00	1141.48	2	MI	EEC TESTS NO DTC'S DE ROAD TEST MON PRO D	SALES LIGHT BLINKED AND	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	12-MAR-12	14-APR-12	EGGOLF FORD OF BREWARD	#	6883	5.00E+212	E	27	12	3	342	80.00	682.55	1	MI	CUSTOM STATE LOSS OF POWER RULED CODE'S PO	CUSTOMER STATES VEH	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	28-FEB-12	4-APR-12	WEIKERT FORD INC.	#	6883	5.00E+212	E	27	12	3	9050	3344.27	3444.00	1	MI	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFK1ETTFP	2	TFS	F	1-FEB-12	29-MAR-12	RANDALL FORD INC.	#	6883	5.00E+212	E	12	12	3	1170	5312.07	3304.08	1	MI	CONCERN VERIFIED DTC P0300, P0308, P0308, P0	DIAGNOSE AND ADVISE	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	8-MAR-12	23-MAR-12	GRAN FORD JACKSONVILLE	#	6883	5.00E+212	E	25	12	4	839	5303.03	3307.03	1	MI	PP #212 12 12 120404	CK 3 CHECK ENGINE MIL	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE04M005	2012	1FTFW1ETSCX	2	TFS	F	10-JAN-12	14-FEB-12	WOOLINE FORD LINCOLN, INC.	#	6883	5.00E+212	E	27	12	5	2097	5311.37	3384.13	1	MI	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP	CUSTOMER STATES THA	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	29-MAR-12	24-MAY-12	MULLINAX FORD	#	6883	5.00E+212	E	28	12	2	4889	3418.56	3819.08	1	MI	INSTALL IDS P0430 INSTALL CAT PER TSB PCM UP	EEC TEST STATES VEH	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	14-MAR-12	14-APR-12	WELLS FORD	#	6883	5.00E+212	E	27	12	2	150	80.00	682.55	1	MI	PERFORMED DIAGNOSIS, REPLACED PGM TO LA	CK THE CHECK ENGINE	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	3-JAN-12	26-MAY-12	SUPERIOR FORD, INC.	#	6883	5.00E+212	E	25	12	2	3488	5312.07	3392.12	1	MI	VEHICLE CONCERN, EEC TEST PULLED CODE	CUSTOMER STATES TRC	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	22-NOV-11	17-MAR-12	MARYVILLE FORD	#	6883	5.00E+212	E	22	12	4	9222	3384.09	3413.84	1	MI	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES VEH	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	27-FEB-12	20-MAR-12	CAPITAL FORD LINCOLN OF WILLIM	#	6883	5.00E+212	E	25	12	4	5478	3384.45	3469.63	1	MI	RETRIEVE CODE P0430 REFER LEFT CAT ON	CUSTOMER STATES VEH	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFK1ETTFP	2	TFS	F	24-FEB-12	13-MAR-12	NICK NICHOLAS FORD, INC.	#	6883	5.00E+212	E	26	12	4	18719	3282.99	3371.44	1	MI	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	CUSTOMER STATES VEH	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	3-FEB-12	10-MAR-12	MACLIN FORD SALES	#	6883	5.00E+212	E	26	12	4	8005	3308.14	3453.83	3	MI	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	5-APR-12	13-APR-12	HERB CHAMBERLAIN FORD OF WESTBO	#	6883	5.00E+212	E	11	12	1	2955	5310.07	3412.07	1	MI	TECH RAN SELF TEST, EEC TEST PULLED CODE	CUSTOMER STATES VEH	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	6-FEB-12	13-APR-12	WEIKERT FORD INC.	#	6883	5.00E+212	E	11	12	2	5402	3345.34	3445.07	1	MI	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETSCX	2	TFS	F	25-JAN-12	23-MAR-12	CAVALIER FORD LINCOLN	#	6883	5.00E+212	E	13	12	3	2643	5311.37	3414.32	1	MI	TEST DROVE VEH PRIOR TO THIS TIME	CUSTOMER STATES VEH	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	27-MAR-12	8-MAY-12	GARY FORD SALES LINCOLN	#	6883	5.00E+212	E	20	12	2	2469	5345.84	3402.17	1	MI	EEC TEST, RAN END TEST, EEC CODE P0111	CUSTOMER STATES VEH	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	1-MAR-12	18-MAR-12	NELSON FORD SALES (2003) INC.	#	6883	5.00E+212	E	14	12	4	2993	3285.51	3385.01	1	MI	REFER TO TSB 12 6 4 EEC REPLACE BANK 2	DIAGNOSE FOR CHECK E	#	6883	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	28-MAR-12	23-APR-12	JORDAN FORD LTD.	#	6883	5.00E+212	E	2	12	3	13628	3300.63	3421.27	1	MI	VEHICLE CONCERN, NO DTC'S, CALYNET EPHC	CUSTOMER STATES THE	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	17-MAR-12	8-MAY-12	AL PACKER WHITE MARSH FORD I	#	6883	5.00E+212	E	2	12	3	1491	5311.37	3407.37	1	MI	CHECK DTC'S, POWER TRAIN, LIGHTS ON	CUSTOMER STATES VEH	#	6883	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5EA018	2012	1FTFW1ETSCX	2	TFS	F	17-JAN-12	22-MAR-12	WAKAHACHE FORD	#	6883	5.00E+212	E	8	12	3	7319	3312.07	3400.65	1	MI	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	CHECK ENGINE LIGHT ON	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	4-JAN-12	7-FEB-12	GULF COAST FORD	#	6883	5.00E+212	E	7	12	5	8989	3310.67	3401.61	1	MI	QUICK TEST, CONCERN, I/O/D BAD CYLINDER	CUSTOMER STATES CK EN	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	23-FEB-12	13-APR-12	WHITNER FORD SALES LTD	#	6883	5.00E+212	E	2	12	3	899	5302.17	3405.17	1	MI	CONFIRM CHECK ENGINE LIGHT ON	CUSTOMER REPORTED	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	9-DEC-11	11-JAN-12	CHAMPION FORD	#	6883	5.00E+212	E	18	12	6	8716	3310.67	3401.34	1	MI	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES THE	#	6883	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	15-NOV-11	23-FEB-12	PORTSMOUTH FORD	#	6883	5.00E+212	E	21	12	4	5518	3300.63	3396.88	1	MI	VEHICLE CONCERN, CONCERN FOR CODE, P	CUSTOMER STATES CK LI	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	27-MAR-12	8-MAY-12	TONY FORD SALES LINCOLN	#	6883	5.00E+212	E	20	12	2	4928	3303.73	3392.48	1	MI	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK ENGINE LIGHT	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9AX009	2012	1FTFW1ETSCX	2	TFS	F	17-FEB-12	24-APR-12	DOWNEY FORD LINCOLN	#	6883	5.00E+212	E	20	12	2	14175	3308.14	3377.53	1	MI	EEC TEST, CODE, CODED, REPROGRAMMED P	CUSTOMER STATES UNL	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFR4V003	2012	1FTFK1ETTFP	2	TFS	F	28-NOV-11	18-DEC-11	CLARENVILLE FORD SALES LIMITED	#	6883	5.00E+212	E	16	12	7	5447	3307.17	3370.48	1	MI	VEHICLE BUCKING AND MISFIRE, CONCERN	CHECK VEH FOR BUCKIN	#	6883	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSCX	2	TFS	F	9-MAR-12	16-APR-12																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE	LINE	CHASSIS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	QTY	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	COLL	CLAIM BINNED FUNCTION	
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	18-Dec-11	11-May-12		DIELHS FORD SALES INC	#	PC	6K775	2	25-Jun-12	2		\$293	\$10.04	\$465	1	NA	MD	ID5 TEST FOUND CODE P0430 FOUND TSB 12 6 4		#3035	V42	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	27-Feb-12	13-Mar-12		HONDRU FORD	#	PC	6K775	2	14-Jun-12	4		\$465	\$10.04	\$527	1	NA	PA	CCO EPC 02 4 CAUSAL REFLASHED PCM AND WHILE CUSTOMER DRIVING		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	13-May-12	27-May-12		FORD OF LONDONBERRY	#	PC	6K775	2	2-Jul-12	2		\$465	\$12.84	\$61.63	1	NA	MI	CHECK TO VERIFY CUSH PINS AND REPROGRAM		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFX1E9C3	2	F8	AF	4-May-12	28-May-12		DES LAURENTIDES FORD INC	#	PC	6K775	2	20-Jun-12	1		\$665	\$14.63	\$60.44	1	NA	QC	INSTALLED CHECK ENGINE ALLUME P0304 VERIFIE T3 31 REMEDATION MOTEUR		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	15-May-12	25-May-12		SUNSET COUNTRY FORD LTD.	#	PC	6K775	2	4-Jul-12	2		\$281	\$14.63	\$64.67	1	NA	ON	VERIFIED AIR DEFLECTOR PLATE AS PER TSB 12 6 4 INSTALLED CAK DEFLECTOR		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	11-Dec-11	17-Mar-12		ENNIS FORD INC	#	PC	6K775	2	29-Jun-12	4		\$250	\$0.00	\$45.33	1	NA	TX	TEST SYSTEM WITH IDS RECEIVED CODES PAS PAS VEHICLE RESTARTS AFTER		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E93C	2	F8	AF	30-Jan-12	15-Feb-12		KEN WILSON FORD INC	#	PC	6K775	2	5-Jul-12	5		\$422	\$0.00	\$39.72	1	NA	NC	VERIFY CONCERN PULLED CODES P0316 PERFORM TRAVELING CLIENT STA		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E93C	2	F8	AF	10-Jan-12	23-Mar-12		DISCOVERY FORD SALES LTD.	#	PC	6K775	2	28-Jun-12	4		\$618	\$0.00	\$58.57	1	NA	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK ENGINE LIGHT FLA		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	8-May-12	13-Jun-12		B. F. EVANS FORD INC	#	PC	6K775	2	20-Jun-12	1		\$452	\$0.00	\$39.94	1	NA	KY	TEST TRANSMISSION DTC P0302 REPROGRAM TRAN SHIFTS HARD 23		#3035	V49	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	13-Jan-12			OROUS FORD INC	#	PC	6K775	2	11-Jun-12	-1		\$219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL] CUSTOMER COMPLAINS		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	2-May-12	21-May-12		GARNET FORD INC	#	PC	6K775	2	13-Jun-12	1		\$261	\$10.04	\$60.81	1	NA	PA	PERFORM TSB TO REPLACE TIB		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E5C3	2	F8	AF	8-May-12	1-May-12		TIMBERLAND FORD	#	PC	6K775	2	20-Jun-12	2		\$1266	\$0.00	\$36.71	1	NA	MI	DIAG. KOEO AND KOER CODE P0306 CHECKED OUT		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E5C3	2	F8	AF	13-Jan-12			J.C. LEWIS FORD	#	PC	6K775	2	26-Jun-12	2		\$1337	\$0.00	\$43.68	1	NA	GA	RUN IDS TEST KOEO P03		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	24-Apr-12	23-May-12		VIC BALBOA FORD LINCOLN	#	PC	6K775	2	30-Jun-12	1		\$2191	\$0.00	\$41.96	1	NA	SC	CHECKED AND REFLUBRICATED P.C.M. PER T.S.B. C3 CHECK ENGINE LIGHT		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F8	AF	29-Mar-12	20-Jun-12		WYNE AKERS FORD INC	#	PC	6K775	2	25-Jun-12	1		\$26	\$15.95	\$61.37	1	NA	FL	EEC TEST P0304 AS PER TSB 12 6 4 REPROGRAM		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	7-Feb-12	18-Feb-12		SUPERIOR FORD LINCOLN	#	PC	6K775	2	30-Jun-12	5		\$4011	\$0.00	\$36.13	1	NA	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CODE COMPUTER ENGINE PER		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	21-Mar-12	13-Jun-12		DEARBORN MOTORS LTD.	#	PC	6K775	2	25-Jun-12	1		\$1270	\$0.00	\$53.73	1	NA	ON	SCAN FOR CONCERN CHECK OASIS FOUND TSB CHECK AND REPAIR FOR		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	23-Apr-12	30-May-12		BEADLEY S & SERVICE LTD.	#	PC	6K775	2	3-Jun-12	2		\$164	\$0.00	\$44.16	1	NA	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICLE LUMIERE CHECK ENGINE		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	20-Apr-12	18-May-12		PATRICK FORD SALES (1994)	#	PC	6K775	2	6-Jun-12	1		\$754	\$0.00	\$54.38	1	NA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO COMPUTER ENGINE AM		#3035	V44	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	7-Feb-12	11-Apr-12		BILL HOOD FORD SALES	#	PC	6K775	2	12-Jun-12	3		\$678	\$10.74	\$63.68	1	NA	LA	TSB 12 06 04 2011 2012 F 150 3.5L GTD. CHECK DT		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	13-May-12	13-May-12		ROCKAWAY FORD INC.	#	PC	6K775	2	25-Jun-12	1		\$780	\$0.00	\$46.92	1	NA	FL	TEST P0306 CK AIR DEFLECTOR IN INTERCO		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	14-May-12	9-Jun-12		RAPID FORD	#	PC	6K775	2	20-Jun-12	1		\$1001	\$11.44	\$56.40	1	NA	MN	VERIFIED CUST COMPLAINT. SCANNED FOR DTCs		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	16-Feb-12	28-Feb-12		LOOKHART MTR CO INC	#	PC	6K775	2	5-Jul-12	5		\$1314	\$0.00	\$41.92	1	NA	TX	VERIFY MID LIGHT ON RETRIEVED TROUBLE CO		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	27-Feb-12	10-Mar-12		GORDIE BOUCHER FORD LINCOLN OF	#	PC	6K775	2	14-Jun-12	4		\$730	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	11-Apr-12	25-Apr-12		AUTOMOBILE WILLENEUVE AMOUI	#	PC	6K775	2	29-Jun-12	3		\$514	\$66.99	\$128.18	1	NA	QC	VERIFY CONCERN CODE AVEC IDS RATE CVL NOLACE		#3035	V44	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	12-Apr-12	28-May-12		KANATA FORD SALES LTD.	#	PC	6K775	2	5-Jul-12	2		\$279	\$38.51	\$381.41	1	NA	ON	BE312 C042 P0430 KOEC. CHECK DTCs. REFLASH		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	28-Feb-12	28-Mar-12		PALM BAY FORD	#	PC	6K775	2	27-Jun-12	4		\$682	\$13.95	\$56.65	1	NA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	27-Feb-12	10-Mar-12		GORDIE BOUCHER FORD LINCOLN OF	#	PC	6K775	2	14-Jun-12	4		\$739	\$10.74	\$60.12	1	NA	WI	CHECK DTCs FOUND P031 REFER TO TSB 12 6 4 C3		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	9-Jun-12	9-Jun-12		JACK CARROLL FORD	#	PC	6K775	2	25-Jun-12	1		\$200	\$0.00	\$50.00	1	NA	TX	RAN KOER KOER TEST FOUND TSB 12 6 4		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	22-Feb-12	5-Apr-12		JIM PENNEY LTD	#	PC	6K775	2	18-Jun-12	3		\$4037	\$14.63	\$53.78	1	NA	NL	CONFIRMED CUSTOMER CONCERN. PERFORMED		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	17-Feb-12	28-Feb-12		PINEWOOD FORD LIMITED	#	PC	6K775	2	9-Jun-12	5		\$936	\$0.00	\$61.37	1	NA	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	10-Mar-12	19-Apr-12		BILL JARRETT FORD LTD	#	PC	6K775	2	25-Jun-12	1		\$112	\$12.84	\$65.09	1	NA	MI	TEST DRIVE TO VERIFY CHECK EN		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	9-Dec-11	20-Jan-12		CLUBLINE FORD	#	PC	6K775	2	9-Jun-12	6		\$182	\$64.05	\$175.73	1	NA	TX	KRAN EEC TEST KOEO P0306 OK.		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	12-Feb-12	5-Apr-12		WILLOWBROOK FORD INC.	#	PC	6K775	2	5-Jul-12	4		\$764	\$63.09	\$312.11	1	NA	IL	KOER REPLACED THE 1 IGNITION COIL		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	21-Jan-12	21-Jan-12		TIMBER HILL FORD INC.	#	PC	6K775	2	29-Jun-12	1		\$149	\$64.05	\$169.00	1	NA	TX	KRAN EEC TESTS AND KOER AND TEST DRIVE. ON		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	10-Dec-11	31-Jan-12		DISCOVERY FORD SALES LTD.	#	PC	6K775	2	7-Jul-12	6		\$678	\$66.99	\$242.70	1	NA	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER		#3035	V44	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	11-Jan-12	7-Feb-12		BARTON FORD COMPANY	#	PC	6K775	2	2-Jul-12	5		\$262	\$84.85	\$148.20	1	NA	WI	KOER TEST CODE P0304 POWER BALANCE TEST		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	27-Feb-12	10-Apr-12		TUSK SALES & SERVICE LTD	#	PC	6K775	2	9-Jun-12	5		\$449	\$66.99	\$191.93	1	NA	MI	TEST DRIVE WITH COILS PERFORMED		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	15-Dec-11	4-Jun-12		NORTH CENTRAL FORD INC	#	PC	6K775	2	20-Jun-12	1		\$1175	\$5.17	\$84.61	1	NA	TX	KOES TEST NO CODES ROADTEST. POWER BALANCE		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	17-Feb-12	4-Jun-12		STEELE FORD LINCOLN	#	PC	6K775	2	6-Jun-12	3		\$514	\$36.11	\$368.26	1	NA	NS	IDS TESTED AND RETRIEVED DTC P0305 P0606		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	3-Apr-12	14-Apr-12		FERNELIUS FORD LINCOLN, INC.	#	PC	6K775	2	9-Jun-12	3		\$946	\$312.07	\$366.97	1	NA	MI	CODE P0306 NO DEFLECTOR REPLACE LEFT CA		#3035	V44	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	2-Dec-11	21-Jan-12		DEWEY FORD	#	PC	6K775	2	20-Jun-12	6		\$711	\$331.37	\$402.51	1	NA	IA	RUN IDS CODE P0430 CHECK OASIS TO FIND TSB		#3035	V29	PT & C
TSE REFLASH	PT C&C	NA	2012	1FTFW1E6C3	2	F8	AF	28-Feb-12	12-Mar-																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CO	CC	CC	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	29-JUN-12	DISCOVERY FORD SALES LTD.	67K75	25	10	19	25	19-JUN-12	1	2584	\$13.66	\$72.23	13	NA	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	15-JUN-12	MERIT FORD SALES (2003) LTD	67K75	25	10	18	20	18-JUN-12	2	3067	\$0.00	\$48.59	10	NA	SK	TSB KNOWN FOR LACK OF POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	19-MAY-12	ELKINS FORDLAND	67K75	25	10	10	10	10-JUN-12	4	5133	\$10.74	\$45.20	10	NA	WV	CHEK EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	28-FEB-12	TURNPIKE FORD OF HUNTINGTON	67K75	25	10	13	12	13-JUN-12	4	8042	\$0.00	\$41.47	10	NA	WV	0304.0305.0306. 12 6 4	CUSTOMER STATES CHE	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	16-MAR-12	KICKING HORSE FORD SALES LTD.	67K75	25	10	27	12	27-JUN-12	4	3325	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CEL LOSS	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	2-AUG-12	DISCOVERY FORD SALES LTD.	67K75	25	10	18	12	18-JUN-12	4	5039	\$13.86	\$72.23	10	NA	SK	Isolated for codes. Bound relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	15-MAY-12	ALL STAR FORD	67K75	25	10	16	12	16-JUN-12	3	4234	\$0.00	\$47.31	10	NA	LA	EEC TEST CODES P0300.P0304.P0305 AND P0306	C. CHEK ENGINE LIGHT	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	22-FEB-12	GREAT PLAINS FORD SALES LTD	67K75	25	10	29	12	29-JUN-12	4	4627	\$379.18	\$486.11	10	NA	SK	CODES P0306. P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	10-JUN-12	CHUCK REVERE FORD, LLC	12029	02	10	18	12	18-JUN-12	1	915	\$58.88	\$92.33	10	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING	A4	V29	02	02	02	PT C&C	
COP	ENGINE	CGJEU004	2012	1FF1W1E18C3	T8F6	F	16MAY-12	10-JUN-12	BARTOW FORD COMPANY	12029	02	10	10	12	10-JUN-12	0	65	\$76.47	\$157.92	10	NA	FL	CHDS TESTED AND DCL MONITORED P0306.SWITCH	CUSTOMER STATES THAT EN	A4	V29	02	02	02	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	31-JAN-12	SHAWNEE MISSION FORD, INC.	12029	02	10	14	12	14-JUN-12	6	13385	\$64.05	\$212.99	10	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LI	A4	V29	02	02	02	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	7-MAR-12	JUBILEE FORD SALES (1983) LTD	67K75	25	10	12	12	12-JUN-12	5	4520	\$5.29	\$127.89	10	NA	SK	CHEK TEST P0304.P0305 (TEST OK)	CHEK ENGINE LIGHT	A4	V29	02	02	02	PT C&C	
DIAG - MISFIRE	EXHAUST	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	20-APR-12	CYPRESS MOTORS (S.C. LTD.)	67K75	25	10	17	12	17-JUN-12	1	224	\$0.00	\$56.25	10	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CO	CHEK FOR CEL	A4	V29	02	02	02	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	2-NOV-11	HELLER FORD SALES INC	67K75	25	10	25	12	25-JUN-12	2	728	\$322.11	\$409.34	10	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNIN	A4	V29	02	02	02	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	7-JUN-12	WOODRIDGE FORD LINCOLN LTD	67K75	25	10	17	12	17-JUN-12	2	1699	\$268.04	\$442.37	10	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	27-MAR-12	HOFFMAN FORD SALES, INC.	67K75	25	10	30	12	30-JUN-12	4	10997	\$311.37	\$391.87	10	NA	PA	VERIFY AND DIAGNOSE PCM TEST DRIVE	CUSTOMER STATES THAT	A4	V29	02	02	02	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	21-APR-12	MOYER FORD SALES, INC.	67K75	25	10	16	12	16-JUN-12	3	6852	\$300.63	\$379.75	10	NA	AL	BE212 CHECKED DTCS AND REPLAC	CUSTOMER STATES THE	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	28-APR-12	TOWN EAST FORD	67K75	25	10	18	12	18-JUN-12	3	6951	\$0.00	\$48.69	10	NA	TX	POW WILMEST CALIBRATION AS OUTLINED	CUST STATES CHECK EN	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	23-MAY-12	TOWNSEND FORD	67K75	25	10	11	12	11-JUN-12	2	3001	\$10.04	\$51.64	10	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States vehicle m	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	31-MAY-12	WOLVERINE FORD SALES (2006) LT	67K75	25	10	19	12	19-JUN-12	2	6131	\$0.00	\$59.53	10	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOST POWER / WHEN PA	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	13-MAY-12	RVLIN MOTOR COMPANY, INC.	67K75	25	10	14	12	14-JUN-12	2	1452	\$0.00	\$166.17	10	NA	AB	TESTED AND REPAIR NEEDED. BALANCE	CUSTOMER STATES THE	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	20-MAR-12	ALEXANDER AUTO CENTER	67K75	25	10	12	12	12-JUN-12	4	23577	\$10.74	\$52.15	10	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle m	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	19-MAY-12	SKAHA FORD INC.	67K75	25	10	17	12	17-JUN-12	2	1200	\$0.00	\$47.27	10	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUBJECT AND REPORT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	8-MAY-12	NORTH STAR FORD SALES LIMITED	67K75	25	10	17	12	17-JUN-12	3	5562	\$0.00	\$94.34	10	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	EEC SYSTEM DIAGNOSIS	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	1-JUN-12	CHENOWETH FORD, INC.	67K75	25	10	19	12	19-JUN-12	2	10087	\$0.00	\$37.28	10	NA	WV	42 - RAN SELF TEST CODE P0300.P0304.P0305.P03	E28 CUST STATES WREN	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	18-JUN-12	LANDERS FORD	67K75	25	10	17	12	17-JUN-12	1	1890	\$0.00	\$49.49	10	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	15-DEC-11	ENERGY COUNTY FORD INC.	67K75	25	10	19	12	19-JUN-12	1	1910	\$0.00	\$43.11	10	NA	CO	VERIFY CONCERN FOR CODES AS WELL AS KOEO	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	15-DEC-11	CHENOWETH FORD, INC.	67K75	25	10	19	12	19-JUN-12	1	4846	\$0.00	\$37.28	10	NA	WV	42 - TEST DRIVE UNIT FOR CONCERN RAN	D42 CUSTOMER STATES	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	31-MAY-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	5-MAY-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T8F6	F	16MAY-12	11-JUN-12	VALLEY FORD SALES	67K75	25	10	18	12	18-JUN-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	02	02	02	PT C&C	
TSB REFLASH																															

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLCE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION
DOP - MISFIRE	ENGINE	CGMC2002	2012	1FTFW1E1T3C						17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	35	35	12029	03	2	4723	\$58.88	\$177.03	1	PA	NO	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIB IS HESITANT			V229
CAGEE-H009	ENGINE	CGEEH009	2012	1FTFW1E1T3C						9-Jan-12	2-Apr-12	B.J. MAURER MOTOR COMPANY INC.	35	35	12029	03	4	3739	\$0.00	\$67.00	1	PA	NO	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						15-Nov-11	11-Jan-12	WEKERT FORD INC.	35	35	5.00E+212	03	1	7227	\$465.84	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER REF LASH PCM CHECK DRIVABILITY			V447
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						23-May-12	8-Jun-12	CLARION FORD	35	35	5.00E+212	03	2	1587	\$300.63	\$372.75	1	PA	NO	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE			V229
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1E1T3C						16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	35	35	5.00E+212	03	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304 P0306 P0306 P04 CUSTOMER ENGINE LIGHT ON			V467
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						23-Mar-12	6-Jun-12	FARWAY FORD SALES LTD	35	35	5.00E+212	03	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED PAINPOINT CHECKED REPLACED LH CH ENG LITE ON			V297
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	35	35	5.00E+212	03	2	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO2 CUSTOMER STATES THE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	35	35	5.00E+212	03	5	8540	\$292.99	\$466.49	1	PA	TX	EEC TESTED RAN KOEO KOER FOUND CODES P0303 CUSTOMER STATES THE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						15-Mar-12	22-Jun-12	JONES FORD, INC.	35	35	5.00E+212	03	1	6377	\$311.37	\$398.64	1	PA	SC	TSB 12 64 VERIFY CONCERN EEC TEST P0303 CUSTOMER STATES CHE			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						24-Jan-12	2-Jun-12	MULLINAX FORD	35	35	6K775	03	2	2424	\$0.00	\$41.19	1	PA	AL	GTDI: CHECK DTCS, INSTALL CAC AIR DEFLECTOR CC D50 CHECK ENG LIGH			V447
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	35	35	6K775	03	3	8888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES NON SYSTEM CHECK ENGINE LIGHT			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	35	35	6K775	03	5	3176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN PERFORMED CUSTOMER STATES THA			V529
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	35	35	6K775	03	2	2751	\$0.00	\$36.38	1	PA	MS	VERIFY CONCERN CHECK ENGINE LIGHT ON POST CUSTOMER STATES THA			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	35	35	6K775	03	3	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE REPROGRAM TRUCK BDRIVEABILITY GAS CONC			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						28-Feb-12	15-Jun-12	HELIAM FORD INC.	35	35	6K775	03	1	4500	\$0.00	\$45.79	1	PA	TX	EEC TEST P0306 INSTALLED AIR DEFLECTOR AND CUSTOMER SAYS WHEN			V229
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1E1T3C						3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	35	35	6K775	03	7	9585	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06 CUSTOMER STATES RPH			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						22-Mar-12	17-May-12	GULF COAST FORD	35	35	6K775	03	2	3290	\$12.64	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS DIAG, KOEO/KOER CUSTOMER STATES THE			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	35	35	6K775	03	5	9462	\$14.63	\$55.35	1	PA	SK	P0303, P0306, P0306, REFERENCE AND PERFORM CHECK ENGINE LIGHT CH			V447
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	35	35	6K775	03	2	9316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST DIAG CEL ON RUNS ROUGH IDEALIGHT FLASHES AT			V229
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1E1T3C						20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	35	35	6K775	03	7	13600	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304PERFORM TSB 12 06 AN CHECK ENGINE LIGHT IS			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	35	35	6K775	03	2	781	\$11.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 INSTALLED DEFLECTOR PIN VEHICLE STARTER RUN			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	35	35	6K775	03	2	1092	\$15.00	\$61.37	1	PA	MB	12208A, BASIC PINS PINS INSPECT FOR CHECK IN			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						8-Mar-12	23-Mar-12	PIRAMONDON FORD DONNA/MONA	35	35	6K775	03	4	3417	\$0.00	\$39.71	1	PA	QC	CAUSE VERIFY CODE AVED IDS P0304 P0306 P0306 CAUSE DEFLECTOR AND THE PUSH PINS INSTALLED			V447
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC	35	35	6K775	03	2	4963	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED PER SEE DIAG ON ROD			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	35	35	6K775	03	4	3684	\$0.00	\$42.98	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM PCM CHECK ENGINE LIGHT ON			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						4-Mar-12	14-Apr-12	DOWNY FORD LINCOLN	35	35	6K775	03	3	4062	\$14.63	\$49.33	1	PA	MB	VERIFY CUST CONCERN PERFORM EEC TEST HA CUSTOMER STATE ENG			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						18-Mar-12	2-May-12	AUTOMAX FORD	35	35	6K775	03	7	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 MISSUES UNDER A LOAD			V447
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						30-Mar-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	35	35	6K775	03	1	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304 PERFORM CUSTOMER STATES CHE			V229
FUEL INJECTOR	ENGINE	CGR2002	2012	1FTFW1E1T3C						23-Mar-12	23-Apr-12	CLASSIC FORD SALES, INC.	35	35	6K775	03	2	2822	\$0.00	\$62.00	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 MISSUES UNDER A LOAD			V229
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E1T3C						10-Feb-12	13-Mar-12	DEARBORN MOTORS, LTD.	35	35	6K775	03	1	4502	\$44.92	\$392.06	1	PA	BC	KOCONFIRM CONCERN, IDIS PIDS, CUSTOMER TO CHECK AND REPAIR FOR			V472
SPARK PLUGS	ENGINE	CGT85011	2012	1FTFW1E1T3C						4-Jun-12	21-Jun-12	TONY BELTEN & SONS FORD	35	35	12405	03	1	3582	\$5.17	\$104.93	1	PA	NC	PERFORMED EEC DIAG, I, REMOVED AND REPLACED CUSTOMER STATES THA			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						24-Feb-12	17-Apr-12	DANIS FORD SALES, LTD.	35	35	6K775	03	2	5122	\$207.88	\$309.07	1	PA	TX	TEST EEC, PASS CHECK CONCERN, CHECK AND REPORT TO HOTLINE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						24-Apr-12	22-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	35	35	5.00E+212	03	2	1626	\$311.37	\$388.24	1	PA	NC	verify concern mil on koeo pass koe pass cmde po306 Customer States che			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						5-Jan-12	19-Apr-12	HARDY FAMILY FORD	35	35	5.00E+212	03	4	3900	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REPLACE DIRTY CHECK ENGLT IS ON			V229
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	1FTFW1E1T3C						7-Mar-12	17-Apr-12	DOWNY FORD LINCOLN	35	35	5.00E+212	03	2	1906	\$277.88	\$446.33	1	PA	TX	TECH SHAKES, CUSTOMER CONCERN, TSB 12 64 CUSTOMER STATES CHE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	35	35	5.00E+212	03	2	3493	\$292.99	\$372.99	1	PA	ND	RAN DIAG CONTINUED, P0430 CATALYST SYSTEM CHECK ENGINE LIGHT			V229
CATALYTIC CONVERTER	EXHAUST	CGE0K910	2012	1FTFW1E1T3C						21-Feb-12	7-Mar-12	PALM BAY FORD	35	35	5.00E+212	03	5	7517	\$332.89	\$418.28	1	PA	FL	PERFORMED EEC DIAG, FOUND MISS FRES AND CAT. I. S THAT THE CHECK EN			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						19-Mar-12	17-Apr-12	METRO FORD SALES, LTD.	35	35	5.00E+212	03	2	1098	\$2.29	\$44.93	1	PA	TX	PERFORMED EEC TEST, TSB 12 64 CUSTOMER STATES CHE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	35	35	5.00E+212	03	3	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LIGHT SELF CLEAR CHECK FOR SERVICE LIGHT			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						5-Nov-12	18-Jan-12	JENKINS & WYNNIE FORD LINCOLN	35	35	5.00E+212	03	6	5430	\$292.99	\$392.06	1	PA	TX	INSTALLED REFLASHED CONVERTER, TSB 12 64 CUSTOMER STATES MISS			V229
CATALYTIC CONVERTER	EXHAUST	CGA0001	2012	1FTFW1E1T3C						22-Dec-12	11-Jan-12	DAVID SEER, FORD	35	35	5.00E+212	03	1	5	\$0.00	\$68.00	1	PA	TX	DURING ROAD TEST DRYWALL EXHAUST PIPE WET CUSTOMER STATES CHE			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						14-Dec-11	13-Dec-11	BARIL FORD LINCOLN INC.	35	35	5.00E+212	03	7	8554	\$402.26	\$486.03	1	PA	QC	VERIFY CHECK ENGINE ALLUME TEST CODE P04 MEMOIR MOTEUR ALLUM			V229
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						4-May-12	16-Jun-12	CYPRESS MOTORS AUTO C.L.T.D	35	35	5.00E+212	03	1	5142	\$307.17	\$419.67	1	PA	SK	SCANNED, HAD CODES P0304, P0305, P0306, PERFORM FOR CAC			V447
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1T3C						28-Nov-11	14-Mar-12	TOMMIE VAUGHAN AUTO COUNTRY	35	35	5.00E+212	03	5	1454	\$300.63	\$388.55	1	PA	TX	VERIFY CONCERN EEC TEST HA DRIVING AND THE ALL			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						9-Feb-12	30-Mar-12	FORD OF SLEDD	35	35	6K775	03	2	450	\$0.00	\$45.68	1	PA	LA	TESTED SYSTEM, P0306, INSTED, OK AT THIS TIME CHECK ENGINE LIGHT IS			V229
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T3C						21-Feb-12	26-Mar-12	HUNTINGTON FORD, INC.</															

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GC03S REPORT	DEL	YIN	VEHICLE ID	ENGINE	PLANT	ASSY	PLANT	PRODD	START DATE	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1FFW1E78CX	TFF	F	A	T	K	T	24-May-12	BOB TOMES FORD	2012	06	29	1209	2012-06-29	2	2616	\$64.05	\$191.49	1	TX	VERIFIED CUSTOMER'S ROAD TESTED REPAIR WORKS	BRAKE OR ABS CONCERN		0303	V52	03	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E74CF	TFF	F	A	T	K	T	23-Jun-12	TURNPIKE FORD OF HUNTINGTON	2012	06	23	3413	2012-06-23	2	3413	\$5.17	\$46.84	1	VA	WV XRAY DIAGNOSTICS P0308 P0313 CK PCM CALIBRATION	CHECK ENGINE LIGHT ON		0303	V29	03	PT C&C
FUEL INJECTOR	ENGINE	CG2K1212	2012	1FFW1E78CF	TFF	F	A	T	K	T	18-May-12	SPRINKS MOTOR COMPANY, INC	2012	05	18	9769	2012-05-18	2	3907	\$308.96	\$1,077.13	5	TX	CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES TO		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FFW1E11CX	TFF	F	A	T	K	T	17-Jun-12	GREAT LAKES FORD LINCOLN OF MI	2012	05	26	1212	2012-05-26	1	2573	\$308.75	\$398.72	1	MI	MI VERIFIED CONCERN AND PERFORM D	CUSTOMER STATES CHE		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E19CX	TFF	F	A	T	K	T	28-Feb-12	RYBURN MOTOR COMPANY, INC	2012	01	18	1838	2012-01-18	4	1838	\$310.67	\$392.37	1	VA	AR VERIFIED TSB# 12 6 4 ADDRESSING CONCERN	"HIE CUSTOMER STATES CHE		0303	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CX	TFF	F	A	T	K	T	19-Jan-12	CARBEN FORD, INC	2012	01	20	1069	2012-01-20	6	1069	\$447.60	\$551.56	1	VA	FL PERFORM TSB 12 6 4 SELF TEST RECEIVED DTC	VEHICLE HAS CHECK EN		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	28-Jun-12	FRED GRANDI FORD SALES, INC	2012	05	25	1212	2012-05-25	1	1610	\$300.63	\$384.13	1	MI	MI ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THE		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	21-May-12	HUNTERVILLE FORD	2012	05	25	1212	2012-05-25	3	13147	\$292.99	\$384.87	1	VA	NC EEC TEST P0304 KOEC PPT T57 HP REFLACED CAT	CUSTOMER STATES CHE		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	21-May-12	RIXSON AUTOFLX	2012	05	25	1212	2012-05-25	2	9093	\$300.63	\$396.13	1	VA	LA COMPLETED TSB 6 4 1 W/	CUSTOMER STATES CHE		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	20-Jan-12	CLASSIC FORD SALES	2012	01	16	13739	2012-01-16	2	13739	\$292.99	\$292.99	0	NC	NC DTC P430 BANK 2 CONVERTER, REPL	CHECK ENGINE LIGHT ON		0303	V44	03	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	23-Jun-12	SUMMERVILLE FORD, INC	2012	05	23	1212	2012-05-23	2	2574	\$300.63	\$417.19	1	VA	NC SC VERIFIED CONCERN CK ENGINE LT ON RETRIEVE C	AIR INTAKE BLOW OFF		0303	V52	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	26-Mar-12	NORTH STAR FORD	2012	03	26	2075	2012-03-26	2	2075	\$311.02	\$412.47	1	VA	MN SCANNED FOR DTC P0304 FOUND TSB 12 6 4	CHECK ENGINE LIGHT		0303	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	3-Jun-12	FORD OF KIRKLAND	2012	05	16	1509	2012-05-16	5	14009	\$341.40	\$565.93	1	VA	WA VERIFIED MIL ON, PERK	CHECK ENGINE LIGHT		0303	V29	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	11-Apr-12	BEAUDRY & LAPORTE LEE	2012	03	13	1512	2012-03-13	2	4238	\$309.11	\$597.43	3	VA	QC VERIFIER TEMPERATURE RT MISE JOUR	TEMOM CHECK ENGINE		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	17-Jan-12	MILBANK FORD, INC	2012	01	19	1066	2012-01-19	5	1066	\$12.84	\$48.92	1	VA	SD VERIFIED CHECKED CODES INSPECTED FOUR	TWICE IN THE LAST 80		0303	V44	03	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	13-Jul-12	CROWN FORD	2012	07	13	6775	2012-07-13	4	4534	\$11.44	\$57.13	1	VA	TN 120604A ROAD TEST C&R DTC	REROAD TEST		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	7-Nov-11	PINEWOOD FORD LIMITED	2012	07	07	6775	2012-07-07	3	9068	\$14.63	\$76.44	1	VA	ON ROAD TEST AND CHECK OASIS FOR CONCERN	PER CUSTOMER COMPLA		0303	V40	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	15-Mar-12	BILLY WOOD FORD	2012	03	15	6775	2012-03-15	3	9233	\$10.04	\$48.95	1	VA	LA FOUND P0308 CODES FOUND TSB 12 6 4 INSTALLE	CHECK ENGINE LIGHT IS		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	23-Apr-12	FRANK JACKSON SANDY SPRINGS FORD	2012	04	23	6775	2012-04-23	3	5001	\$10.76	\$60.12	1	VA	GA EEC TEST NO CODES PERFORM TSB 12 6 4 INSTAL	CUSTOMER STATES VEH		0303	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	9-Nov-11	MOYER FORD SALES, INC	2012	07	26	6775	2012-07-26	8	14567	\$0.00	\$56.12	1	VA	AL 8K75S CHECKED DTC P0308 INSPECT	CUSTOMER STATES TR		0303	V40	03	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	23-Feb-12	RED WING FORD	2012	01	23	6775	2012-01-23	3	3022	\$0.00	\$50.80	1	VA	MN VERIFIED CK ENG LIGHT IS ON	P0308 P0304 P0305		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	16-May-12	RYBURN MOTOR COMPANY, INC	2012	05	16	6775	2012-05-16	2	2399	\$0.00	\$40.85	1	VA	AR VERIFIED CUSTOMER'S CONCERN RAN DCT	AN CUSTOMER STATES VEH		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	23-Feb-12	WALKER MOTOR COMPANY, INC	2012	01	23	6775	2012-01-23	2	2230	\$14.58	\$60.80	1	VA	TX EEC TEST NO CODES, RESTARTED, RUN OASIS	IN DRIVEABILITY CONCERN		0303	V44	03	PT MALFUNCTION
TSB REFLASH	PT C&C	CG9EJ005	2012	1FFW1E16CF	TFF	F	A	T	K	T	17-Apr-12	CITRUS MOTORS	2012	07	18	6775	2012-07-18	4	6182	\$10.04	\$60.86	1	VA	CA PERFORM TSB 12 6 4 INSTAL	PERFORM PCM AND INST		0303	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	15-Jun-12	LEGACY FORD	2012	06	15	6775	2012-06-15	2	3193	\$10.74	\$56.48	1	VA	TX 8K75S CK 42 EEC TEST, KOEC CODES P0300	P0301, STATUS CHECK E		0303	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	4-Apr-12	LEWIS FORD	2012	04	04	6775	2012-04-04	2	3502	\$11.44	\$54.20	1	VA	TX EEC TEST FOUND TSB FOR CONCERN REPLACED	CUSTOMER STATES THE		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A	T	K	T	18-May-12	WILMES FORD LINCOLN, INC	2012	05	18	6775	2012-05-18	1	2675	\$0.00	\$39.95	1	VA	OK KOEC PASS, CONT MEM P0308 CHECKED OASIS	CUSTOMER STATES THE		0303	V29	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16CF	TFF	F	A </tr																							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY	PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AF	29-Jun-12	12-30-12		LANDERS MCLARTY FORD	#12029	30-Jun-12	1	\$753	\$0.00	\$82.18	PA	PA	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AF	28-Dec-11	28-Dec-11		ED KOEHN FORD LINCOLN	#12029	28-Dec-11	8	\$268	\$0.00	\$39.49	PA	MI	INSPECT & EEC P0306 P0308 RAN OASIS & S	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AJ	20-Feb-12	28-Jun-12		MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	\$60	\$11.51	\$51.07	PA	IL	VERIFIED CONCERN, OASIS GAS FOUN	VEHICLE STUMLES ON #1		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1C19CF	T8F6	F	14K9	TC3	AF	13-Jan-12	4-Feb-12		NICK NECKLASS FORD, INC.	#12029	19-Jul-12	6	\$1955	\$0.00	\$38.23	PA	FL	DIAG AND RAN OASIS FOUN	TSB 12 06 04 UPON DRIVING AND TR		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E4CF	T8F6	F	14K9	TC3	AF	4-Apr-12	25-Apr-12		WEIKERT FORD INC.	#12029	31-Jul-12	4	\$679	\$0.00	\$49.87	PA	FL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1CF	T8F6	F	14K9	TC3	AF	7-May-12	31-May-12		FAMILY FORD OF ENFIELD	#12029	30-Jul-12	3	\$335	\$0.00	\$45.31	PA	CT	PERFORMED TEST 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DR		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	CFDDH009	2012	1F1FW1E4CF	T8F6	F	14K9	TC3	AF	15-Dec-11	31-Dec-11		LESLIE MOTORS LTD.	#12029	4-Jul-12	7	\$6885	\$14.63	\$57.99	PA	ON	VERIFIED CONCERN, SCANNED FOR CODES	P033 CHECK CAUSE ENGINE I		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E6CF	T8F6	F	14K9	TC3	AF	12-Jun-12	30-Jun-12		DEAN ARBOUR FORD OF WEST BRANC	#12029	28-Jul-12	1	\$276	\$0.00	\$38.44	PA	MI	RUN KEY ON ENGINE (LEARNED CODE AND L	CUSTOMER CONCERN C		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E6CF	T8F6	F	14K9	TC3	AF	18-Feb-12	29-May-12		MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	\$852	\$10.74	\$57.88	PA	TX	REPROGRAM PCM PER 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH ON		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E4CF	T8F6	F	14K9	TC3	AJ	17-Feb-12			ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	\$251	\$10.74	\$54.33	PA	AL	EEC TEST P0304 E. PREFORM TSB OPERATION 1	CUSTOMER STATES CHECK		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AF	9-Feb-12	16-Apr-12		MAGUIRE'S FORD	#12029	16-Jul-12	4	\$831	\$11.44	\$53.38	PA	PA	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY4203	2012	1F1FW1E0CF	T8F6	F	14K9	TC3	AF	9-Feb-12	24-Mar-12		JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	\$284	\$10.74	\$111.02	PA	PA	VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER STATES CHECK FOR		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E0CF	T8F6	F	14K9	TC3	AJ	10-May-12	11-Jun-12		ADVANTAGE FORD OF STUART	#12029	3-Jul-12	2	\$282	\$12.95	\$58.19	PA	FL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES AT THE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	23-Apr-12	23-Jun-12		ELKINS FORDLAND	#12029	30-Jul-12	1	\$482	\$10.74	\$45.20	PA	WV	CHECKED EEC CKD PCM FOUN	AND WHEN DRIVING AT A S		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AJ	28-Feb-12	25-Jun-12		ROCKBROOK AUTO MALL, INC.	#12029	20-Jul-12	1	\$123	\$0.00	\$42.46	PA	VA	RETRIEVED CODES FOUND TSB 12 04 REPROG	CUSTOMER STATES CHECK IN		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E8CF	T8F6	F	14K9	TC3	AF	14-Mar-12	27-Jun-12		MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	\$238	\$10.74	\$51.88	PA	TX	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1CF	T8F6	F	14K9	TC3	AJ	11-Apr-12	20-Jun-12		GENTLEBY FORD INC.	#12029	23-Jul-12	2	\$319	\$23.11	\$103.13	PA	NJ	CK OASIS TSB 12 04 WITH BUILD DATE ON BE	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AF	23-Feb-12	6-Apr-12		HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	\$106	\$0.00	\$50.42	PA	NC	LAB OPE 120604, PERFORMED PCM TO LATEST	CUSTOMER STATES CHECKE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1CF	T8F6	F	14K9	TC3	AF	14-Feb-12	18-Mar-12		MONTEY FORD INC.	#12029	23-Jul-12	2	\$111	\$11.44	\$39.41	PA	NC	CHECK OUT HOOK UP IDS AND FOUN	TSB 12 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E6CF	T8F6	F	14K9	TC3	AF	4-Apr-12	28-Apr-12		STANLEY FORD-MCGREGOR	#12029	11-Jul-12	3	\$301	\$10.74	\$55.07	PA	TX	PERFORMED REPAIRS AS PER TSB 12 04 INSTALL	CUSTOMER STATES THE EN		V40-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E2CF	T8F6	F	14K9	TC3	AF	23-Feb-12	6-Apr-12		HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	\$106	\$0.00	\$50.42	PA	NC	LAB OPE 120604, PERFORMED PCM TO LATEST	CUSTOMER STATES CHECKE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E6CF	T8F6	F	14K9	TC3	AF	11-Apr-12	11-Apr-12		ASHE COUNTY FORD, INC.	#12029	23-Jul-12	4	\$570	\$0.00	\$38.96	PA	NC	TEST AND PERFORMED TSB 120604	CUSTOMER STATES CK EN		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	17-Nov-11	17-Feb-12		WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	\$873	\$12.85	\$51.29	PA	LA	RD TEST, VERIFY CK OASIS, FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COX1007	2012	1F1FW1E2CF	T8F6	F	14K9	TC3	AF	3-May-12	22-Jun-12		WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	\$287	\$87.60	\$201.46	PA	TX	TSB 12029 ROAD TEST FOUN	TSB 12 06 04 DESCRIB		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	4-Jan-12	2-Apr-12		SLOAN MOTORS INC.	#12029	6-Jul-12	4	\$158	\$45.85	\$131.27	PA	PA	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6	F	14K9	TC3	AF	19-Dec-11	14-Mar-12		MORRIS BUFFALO FORD	#12029	5-Jul-12	5	\$1008	\$58.88	\$186.32	PA	MI	CK OASIS TEST FOUN	TSB 12 06 04		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1F1FW1E9CF	T8F6</																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY	PLANT	PROB DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C3	T	F	F	T	AF	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#1209	23-Jul-12	4	4888	\$10.74	\$56.05	NC	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1K19C6	T	F	F	T	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#1209	19-Jul-12	4	1031	\$0.00	\$31.91	NC	#ECC TEST. P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG		V29	PT C&C
COP	ENGINE	NA	2012	1FFW1E14C3	T	F	F	T	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#1209	27-Jul-12	3	6561	\$58.88	\$135.71	TX	#ECC TEST PASS PASS PASS POWER BALANCE TEST	C O S ON HEAVY ACCEL FT		V29	PT C&C
COP	ENGINE	CHCDJ002	2012	1FFW1E17C3	T	F	F	T	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#1209	18-Jul-12	4	6129	\$69.58	\$111.55	NC	OH #OVERFUELED CONCERN. CKD FOR CODES FOUND P03	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C3	T	F	F	T	AF	1-Jun-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#1209	26-Jul-12	1	692	\$392.99	\$389.54	MS	#ECC P0308 P071 HF1 HF12 2 HF3 HF4 HF5 HF6	CEL IS ON NO SYMPTOM		V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C3	T	F	F	T	AF	23-Apr-12	31-May-12	MONAHAN FORD SALES	#1209	13-Jun-12	1	2084	\$308.14	\$424.39	NC	AB #VERIFIED CONCERN. CHECKED FOR DTC. P0300	DIAG FOR CHECK ENGINE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1FFW1E14C3	T	F	F	T	AF	23-Apr-12	1-May-12	FOVLEWILLE FORD	#1209	18-Jul-12	3	6538	\$311.37	\$400.50	MI	#858 26212 CK ECC P0308 CK. CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C3	T	F	F	T	AF	1-May-12	18-Jun-12	NORTHLAND FORD	#1209	11-Jul-12	1	2544	\$309.05	\$395.90	PA	#VERIFY CONCERN. P0308 PRESENT. REPLACE THE	RUNS ROUGH CHECK EN		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1FFW1E11C3	T	F	F	T	AF	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#1209	11-Jul-12	4	7252	\$346.87	\$442.17	NC	LA #REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C3	T	F	F	T	AJ	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#1209	19-Jul-12	5	9090	\$303.73	\$382.18	NC	IA #ECC TEST KOEC P0430 KOEO P1000 KOER P10	CUSTOMER STATES CHE		V29	PT C&C
TSB REFLASH	PT C&C	CE4E002	2012	1FFW1E16C3	T	F	F	T	AJ	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#1209	1-Aug-12	4	14385	\$10.04	\$50.28	NC	MI #INSTALLED SHIELD AND PROGRAMMED PCM UND	CUSTOMER STATES RUN		V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CGK0U015	2012	1FFX1E17C3	T	F	F	T	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#1209	10-Jul-12	3	6246	\$18.38	\$68.68	PA	PA #CHECKED FOR CODES NO CODES FOUND AT TH	CUSTOMER STATES CHECK		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C3	T	F	F	T	AJ	12-Apr-12	14-May-12	PREMIER FORD SALES	#1209	1-Aug-12	3	8786	\$0.00	\$39.96	MS	MS #PERFORM OBD SCAN HAS FAIL. CODES P0305 AN	FUELDURABILITY		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C3	T	F	F	T	AJ	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#1209	2-Aug-12	7	17060	\$0.00	\$41.39	NC	IN #CHECK ENGINE LIGHT ON P0308. REPROGRAMM	CUSTOMER STATES O4		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AJ	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#1209	2-Aug-12	4	2681	\$10.74	\$50.79	NC	LA #PERFORMED TSB 12 08 04. INSTALLED FT SHIE	CHECK ENGINE LIGHT O		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGSEF007	2012	1FFW1E13C3	T	F	F	T	AF	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#1209	30-Jul-12	1	3331	\$128.10	\$192.77	TX	TX #ECC TEST. CODE P0308. ODP FOREMAN. OK AT T	29 CHECK ENGINE LIGHT		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH4X007	2012	1FFW1E16C3	T	F	F	T	AF	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$64.05	\$176.81	NC	WI #TEST GROVE FELT MISS. CLEARED CODES RETES	VEHICLE RESTATES MISS		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E19C3	T	F	F	T	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#1209	5-Jul-12	5	8102	\$311.37	\$385.02	NC	VT #VERIFY CONCERN. RETRIEVE DTC'S. CHECK DASSI	CUSTOMER STATES THE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	T	F	F	T	AF	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#1209	5-Jul-12	5	18222	\$331.37	\$389.96	NC	SD #VERIFY CONCERN. RETRIEVE DTC'S. CHECK DASSI	CUSTOMER STATES THE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C3	T	F	F	T	AF	13-Mar-12	17-Mar-12	NARVAIS FORD LINCOLN	#1209	30-Jul-12	5	4768	\$93.65	\$165.59	NC	LA #CK FOR MIL LIGHT ON. CK 2. REPROGRAMMED	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	T	F	F	T	AF	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#1209	1-Aug-12	2	3773	\$377.94	\$434.24	NC	NC #SELF TEST CODE P0430. OR LEFT BANK CATALYT	PERFORM CHECK ENGINE		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C3	T	F	F	T	AF	13-Feb-12	24-Jul-12	NORRIS FORD	#1209	2-Aug-12	1	3472	\$0.00	\$45.85	NC	MD #BE12 CHECKED FOR DTC'S. REPROGRAMMED W	C S WHEN TRYING TO PA		V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CE3C034	2012	1FFW1E12C3	T	F	F	T	AF	6-May-12	29-May-12	NA FORD	#1209	6-Jul-12	2	2157	\$0.00	\$44.07	NC	OK #TESTED AND REPROGRAMMED AS PER TSB 12 08 04	C S WHEN TRYING TO PA		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C3	T	F	F	T	AF	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#1209	6-Aug-12	3	7786	\$0.00	\$43.44	NC	OH #performed TSB 12 08 04 reprogrammed pcm	Customer States ck eng		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C3	T	F	F	T	AF	30-Mar-12	15-May-12	SIMMONS ROCKWELL FORD OF FALLS	#1209	31-Jul-12	3	4768	\$0.00	\$41.25	NC	PA #VERIFY CONCERN. TESTED SYSTEM FOUND CODE	C S WHEN ACCELERATE		V29	PT C&C
TSB REFLASH	PT C&C	CE3K0012	2012	1FFW1E16C3	T	F	F	T	AF	23-Feb-12	13-Mar-12	MAC HACHS SOUTHWAY FORD	#1209	30-Jul-12	3	9848	\$10.74	\$54.07	NC	PA #PERFORM EEC TESTS. PCM 120804. 0.5	LA CUSTOMER STATES		V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C3	T	F	F	T	AF	8-May-12	3-Jul-12	COCCIA FORD LINCOLN	#1209	3-Aug-12	2	1948	\$0.00	\$40.00	NC	PA #TECH RD TESTED VEHIC PROGRAM THE PCM. RET	Customer States ENGINE		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C3	T	F	F	T	AF	2-Jan-12	30-Apr-12	TRIS STAR FORD	#1209	17-Jul-12	3	3130	\$10.74	\$52.55	NC	PA #PERFORM CONCERN. PERFORMED TSB 12 0 04 UPD	CUSTOMER STATES CHE		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C3	T	F	F	T	AF	2-Jan-12	30-Apr-12	JOHN KENNEDY FORD LINCOLN	#1209	17-Jul-12	3	3130	\$10.74	\$52.55	NC	PA #PERFORM CONCERN. PERFORMED TSB 12 0 04 UPD	CUSTOMER STATES CHE		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C3	T	F	F	T	AF	11-Nov-11	30-Dec-11	EARL FLOYD FORD	#1209	16-Jul-12	7	11700	\$11.44	\$51.55	NC	PA #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C3	T	F	F	T	AF	7-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#1209	23-Jul-12	4	4790	\$11.44	\$49.79	NC	PA #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C3	T	F	F	T	AF	11-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#1209	23-Jul-12	4	4790	\$11.44	\$49.79	NC	PA #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F	F	T	AF	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	NC	TN #VERIFY CONCERN. CONCERN. CALIBRATION. CONC	WHILE DRIVING IN RAIN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C3	T	F																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1ETC2	T	F	F	T	27-Feb-12	20-Jun-12	25-Jun-12	BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	NC	NC	CHECKED CONCERN DIAG RETRIEVED CODES C0	CHECK ENGINE LIGHT ON		V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	5-Mar-12	24-May-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	WA	AB	VERIFY CONCERN DIAG. TOGETHER AND PLU	CHECK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	3-Apr-12	14-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	DIAG	11-Aug-12	4	16233	\$0.00	\$14.88	MI	MI	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHECK ENGINE LIGHT ON		V58	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	26-May-12	9-Jul-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	ND	ND	5893 INTERMITTANT COMPUTER TEST P0308 RUN	CUSTOMER STATES THE SE		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	9-Jun-12	24-Jul-12	24-Jul-12	AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	FL	FL	EEC TEST P0300 P0306 POWER BALANCE	CHECK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	25-Jun-12			KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	IL	IL	VERIFY CONCERN RUN EEC TEST P0300, P030A	CK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	26-Jun-12	9-Aug-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	NC	ON	VERIFY CONCERN SCAN CONCERN	CHECK AND REPORT SE		V42	04	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0707	2012	1FTFW1ETC0	T	F	F	T	30-Jun-12	17-Jul-12	17-Jul-12	ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	MS	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1ETC0	T	F	F	T	10-Jun-12	7-Aug-12	7-Aug-12	AYALON FORD SALES 1996 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	NC	NC	HOKED UP IDS WOULD BOUT 5 USED IN ATTEMP	CHECK FOR ENGINE LI		V41	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC2	T	F	F	T	13-Jul-12	30-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	IL	TN	EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHECK ENGINE LIGHT		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	6-Dec-11	14-Dec-11	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	OK	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHECK WHEN COLO EN		V38	04	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1ETC0	T	F	F	T	6-Mar-12	23-Apr-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	FL	FL	ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUSTOMER STATES FEELS		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1ETC0	T	F	F	T	24-May-12	20-Jul-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	SK	SK	ROAD TEST AND FOUND HOT LINE CONTACT #	10A9 CHECK TRANSMISSI		V43	04	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB9006	2012	1FTFW1ETC0	T	F	F	T	30-May-12	13-Jun-12	13-Jun-12	NORTHGATE FORD, INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	MI	MI	3347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WHEN		V43	04	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	5-Jun-12	28-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	AB	AB	EEC TEST KOEO CONT P0600X1 01	CHECK FOR CELL LI		V41	04	PT C&C
DIAG - MISFIRE	ENGINE	CHGL0201	2012	1FTFW1ETC0	T	F	F	T	5-Dec-11	16-Jan-12	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	7-Aug-12	3	5440	\$10.04	\$59.04	TX	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHECK ENGINE LIGHT		V30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	15-Feb-12	15-May-12	15-May-12	WRAY FORD, INC.	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	LA	LA	SE212 12 REVVIEW TSB 12 04 FOR DTC P0300 INST	CUSTOMER STATES CHE		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	21-Mar-12	31-May-12	31-May-12	DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	9553	\$14.83	\$45.33	NC	NC	EEC TEST COIT CODES P0308 AND P0306 REPR	CHECK ENGINE LIGHT		V40	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	T	F	F	T	19-Apr-12	18-May-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	NC	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	CHECK AND REPORT ON		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	7-Nov-11	17-Dec-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$398.12	NC	WV	KOEO TEST CODES P0304 P0306 P0308 P0340 PER	CHECK ENGINE LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	8-Nov-11	30-Dec-11	30-Dec-11	BOB SHANNA FORD	#	5.00E+212	23-Jul-12	8	7019	\$308.05	\$425.33	NC	NC	VERIFY CONCERN DIAG AS SENSOR WAS STUC	CEL IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	19-Nov-11	31-Dec-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	MI	MI	RETRIEVED P0430, CK FOR CAC AIR DEFLECTOR,	CHECK ENGINE LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	21-Nov-11	24-Apr-12	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$396.77	NC	MS	RAN IDS CODE P0340 CATALYST BELOW THRESH	DRIVABILITY ANALYSI		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	28-Nov-11	19-Dec-11	19-Dec-11	BULLITTER FORD	#	5.00E+212	23-Jul-12	8	30767	\$311.37	\$406.03	NC	TX	IDS TESTING KOEO P0308, REPLACED CEL	CUSTOMER STATES CK		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	30-Nov-11	4-Jan-12	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	NC	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHECK ENGINE LAMP ON		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	9-Dec-11	31-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	2541	\$297.20	\$390.40	NC	NC	CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHECK WHY THE CHK		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	15-Dec-11	24-Mar-12	24-Mar-12	FREDSON FORD, INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.89	\$396.43	NC	VA	EEC TEST RETRIEVED FOR TRANS CONCERN CK	ENGINE LIGHT ON		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	20-Dec-11	18-Feb-12	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	NC	TX	VERIFY CONCERN, EEC DIAG, REPLACE LEFT CA	TWO OWNER STATES RE		V30	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	3-Jan-12	21-Mar-12	21-Mar-12	GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$382.19	NC	OH	SELF TEST P0209 00 P0207E, HAS NOISE IN LE	FTS TRANS LIGHT ON		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	13-Jan-12	10-Feb-12	10-Feb-12	BIERMAN FORD AND AUTO LTD.	#	5.00E+212	13-Aug-12	7	1023	\$292.89	\$382.19	NC	NC	CONFIRMED CONCERN, EEC TEST, COORDINATE	CODES AND ADVISE C		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	13-Jan-12	10-Feb-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	NC	IL	DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	12-Jan-12	26-Feb-12	26-Feb-12	MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$311.37	\$434.86	NC	AB	EEC TEST PINPOINT TEST DTC P0300 P0308	INSTALL SOP CONVER		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	13-Jan-12	10-Feb-12	10-Feb-12	HIXBY FORD	#	5.00E+212	13-Aug-12	7	8922	\$292.89	\$382.19	NC	IL	TEST DROVE, SCAN FOR CODES, PERFORM	DRIVABILITY		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	23-Jan-12	31-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	5.00E+212	13-Aug-12	7	10088	\$322.11	\$420.17	NC	IL	VERIFY MIL ON, P0430, FOLLOWED TSB 12 06	CHECK ENGINE LIGHT		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	26-Jan-12	9-Mar-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	5.00E+212	13-Jul-12	5	4987	\$302.99	\$376.36	NC	TX	VERIFY CONCERN, ELLEDS, REPROGRAM PCM	CHECK ENGS LITE ON		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	30-Jan-12	16-Feb-12	16-Feb-12	AVALON FORD SALES 1996 LIMITED	#	5.00E+212	13-Aug-12	7	4696	\$308.14	\$405.88	NC	NC	CONFIRMED CONCERN, EEC TEST, COORDINATE	CODES AND ADVISE C		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	30-Jan-12	16-Feb-12	16-Feb-12	EIDE FORD LINCOLN	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	NC	ND	3311 TSB 12 04 VERIFY/TIC CONVERTER ASSE	CUSTOMER STATES CHE		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	31-Jan-12	11-Jul-12	11-Jul-12	ULTIMATE FORD	#	5.00E+212	30-Jul-12	1	2420	\$311.37	\$381.89	NC	AR	REPAIR PER TSB 12 06 IN COOLER DEFLECTOR	DIAG ENGINE FOUND		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	24-Feb-12	16-Mar-12	16-Mar-12	DISCOVER FORD SALES LTD.	#	5.00E+212	13-Aug-12	7	1916	\$308.14	\$405.88	NC	NC	CONFIRMED CONCERN, EEC TEST, COORDINATE	CODES AND ADVISE C		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	3-Feb-12	16-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD	#	5.00E+212	30-Jul-12	6	14827	\$308.14	\$410.32	NC	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHECK ENGINE LIGHT		V40	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	3-Feb-12	30-Apr-12	30-Apr-12	JERRY FORD SALES LTD.	#	5.00E+212	7-Aug-12	4	3991	\$282.57	\$358.52	NC	AB	RR TO TEST TO VERIFY/ER D SENSORS, CLEAR	CHECK ENGINE LAMP ON		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	28-Feb-12	28-Mar-12	28-Mar-12	ROD BAKER FORD SLS INC.	#	5.00E+212	29-Jul-12	4	8972	\$313.92	\$405.88	NC	IL	VERIFY MIL ON, P0430, FOLLOWED TSB 12 06	CHECK ENGINE LIGHT		V30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	15-Feb-12	12-Mar-12	12-Mar-12	BYERLY FORD, INC.	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	NC	KY	WARN HOOK UP IDS TEST PCM CODE P0430 RUN	C-CEL IS ON AND NO		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	T	F	F	T	15-Feb-12	2-Apr-																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	BR	ST/PR	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCP	T	F	F	A	T	MI	13-Jul-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E212	2012-07-13	1	1889	\$321.97	\$514.30	2	MI	MI	MI	IDS TEST P0438 CONVERTER ASSEMBLY MOUNT REPAIR	CUSTOMER STATES CHEV	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH88H021	2012	1FTFW1E14CX	T	F	F	A	T	MI	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E212	2012-07-13	1	3269	\$300.63	\$384.18	1	MI	NC	NC	TEST DRIVE IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E212	2012-07-13	2	4988	\$308.75	\$400.05	1	MI	MI	MI	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	MI	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E212	2012-07-13	1	1791	\$292.99	\$366.81	1	MI	KS	KS	VERIFIED COMPLAINT (PAIR REPLACED BANK 2)	DRIVABILITY	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGZ8T017	2012	1FTFW1E14CF	T	F	F	A	T	MI	3-Jun-12	2-Jun-12	ZUMBROTA FORD	#	50E212	2012-07-13	-1	22	\$820.44	\$882.28	4	MI	MI	MI	REMOVED Y PIPE FROM / STAMPED CORRECTLY EXHAUST LEAK NOTICED	EXHAUST	#	1303	V5	03	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH92T007	2012	1FTFW1E16CF	T	F	F	A	T	MI	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E212	2012-07-13	1	598	\$300.63	\$479.37	2	MI	MI	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH OWNER STATES CHECK	EXHAUST	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	8-Jun-12	14-Aug-12	INTERSTATE FORD	#	50E212	2012-07-13	-1	138	\$296.81	\$421.56	1	MI	CO	CO	TEST DROVE AND VERIFIED CONVERTER ASSY REPAIR	SALES STATES SES ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CHN8X006	2012	1FTFW1E15CF	T	F	F	A	T	MI	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E212	2012-07-13	1	1426	\$308.49	\$480.87	2	MI	MI	MI	EEC TEST CODES P0300 MONITOR RELATED POSR	CHECK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E212	2012-07-13	2	3666	\$322.11	\$417.14	1	MI	GA	GA	PERF EEC TEST P0438 PERFORM TSB 12 6 4 REPAIR	CUSTOMER STATES CK ENGINE	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E212	2012-07-13	2	3620	\$311.37	\$414.19	1	MI	VA	VA	TSB 12 6 4 VERIFIED CK ENGINE LIGHT ON EEC TEST	WHILE ON VACATION CHANG	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	MI	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E212	2012-07-13	2	3120	\$282.57	\$391.38	1	MI	MI	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK EN	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH92C007	2012	1FTFW1E16CX	T	F	F	A	T	MI	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E212	2012-07-13	1	2265	\$293.69	\$369.00	1	MI	TX	TX	PERFORMED IDS DIAGNOSIS, CODE P0438 IN VIEW	CK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	MI	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	50E212	2012-07-13	1	417	\$300.63	\$373.39	1	MI	MS	MS	VERIFIED CONCERN, EEC TEST, RETRIEVED	CK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E19CX	T	F	F	A	T	MI	21-Jun-12	19-Jul-12	KRRC AUTO COMPANY	#	50E212	2012-07-13	1	2672	\$292.99	\$382.25	1	MI	MS	MS	KOEO P0438 PER TEST HF INSPECT WRING CK CK	CHECK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	MI	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E212	2012-07-13	1	2133	\$292.99	\$368.20	1	MI	NY	NY	IDS TEST P0438 PERFORM PER TEST HF FOUND BAN	CUSTOMER STATES THA	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E212	2012-07-13	1	1239	\$292.99	\$381.72	1	MI	TX	TX	CHECK TO SEE IF CHECKTEST PASS	CK ENGINE LIGHT ON	#	1303	V4	03	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E212	2012-07-13	2	1801	\$292.99	\$349.66	1	MI	MS	MS	VERIFIED CONCERN, EEC TEST, DTC P0438 FOUND	CUSTOMER STATES SES	#	1303	V4	03	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	19-Jul-12	28-Jul-12	KATHLEEN LIMITED	#	50E212	2012-07-13	1	2922	\$293.51	\$364.14	1	MI	MI	MI	CHECK OUT AND NEED TO REPAIR PER TSB 12 06 4	ELECTRONIC DIAGNOSIS	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	13-Jul-12	27-Jul-12	KRELCIF, INC.	#	50E212	2012-07-13	1	1457	\$300.63	\$398.89	1	MI	MI	MI	VERIFY CONCERN FOUND, CODE AND RETEST CK	CHECK ENGINE LITE IS	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CF	T	F	F	A	T	MI	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E212	2012-07-13	1	537	\$313.92	\$401.28	1	MI	GA	GA	CHECKED EEC CODE P0438 WAS PRESENT CLEAR	CHECK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH92C004	2012	1FTFW1E16CF	T	F	F	A	T	MI	23-Jul-12	11-Aug-12	JIMMY WATSON MOTORS, INC.	#	50E212	2012-07-13	1	2445	\$292.99	\$374.67	1	MI	MI	MI	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA	#	1303	V5	02	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	4-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	2012-07-13	3	4156	\$308.11	\$405.57	1	MI	MI	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4 REPE	CHECK AND ADVISE ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	20-Jul-12	15-Dec-11	WORLD FORD-PENSACOLA	#	RECAL	2012-07-13	8	14785	\$301.33	\$398.07	1	MI	FL	FL	CHECKED FOR CODES, P0438, PERFORMED TSB	CK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	23-Jul-12	11-Aug-12	KEN COX FORD, INC.	#	6K775	2012-07-13	2	3533	\$0.00	\$57.45	1	MI	MI	MI	RAN EEC TEST U040, P0438 TEST DROVE AND ME	CHECK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	2012-07-13	3	10890	\$139.39	\$55.44	1	MI	TX	TX	VERIFY CUSTOMER CONC. RETESTED 10 MILE	CK ENGINE LIGHT ON	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	28-Oct-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	2012-07-13	8	5930	\$11.44	\$92.12	1	MI	OR	OR	FEELING HESITATION OR MISFIRE UP ACCELATION	HARD ACCELERATION	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	28-Oct-11	17-Jan-12	MALLOY FORD	#	6K775	2012-07-13	2	9710	\$0.00	\$44.07	1	MI	VA	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR PL	CUSTOMER STATES THE	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	2012-07-13	2	15782	\$13.66	\$67.03	1	MI	SK	SK	Scan test, PASS, PERFORM TSB 12 6 4, reprogram GM	Check out engine light	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	2012-07-13	4	4458	\$13.66	\$61.74	1	MI	ON	ON	VERIFY ENGINE LAMP ON, SURGING, MISFIRE WITH	CUSTOMER REPORTS AIR	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	23-Nov-11	1-Mar-12	WESTERN STAR COMPANY	#	6K775	2012-07-13	2	15872	\$0.00	\$64.00	1	MI	MI	MI	HOOKED UP SCAN TOOL, CODES P0438, P0439	CUSTOMER STATES CHEV	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	CG29F002	2012	1FTFW1E16CF	T	F	F	A	T	MI	26-Nov-11	14-Dec-11	ELLER RIVER FORD, INC.	#	6K775	2012-07-13	1	1729	\$11.44	\$58.24	1	MI	MI	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND R	GENERAL	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E17CX	T	F	F	A	T	MI	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	2012-07-13	2	7789	\$10.04	\$44.28	1	MI	VA	VA	TEST DROVE VEHICLE, TESTED CK	CUSTOMER REQUEST TH	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CF	T	F	F	A	T	MI	2-Dec-11	14-Mar-12	BELLEVUE MOTORS, INC.	#	6K775	2012-07-13	2	2004	\$0.00	\$62.00	1	MI	MI	MI	VERIFY ENGINE LIGHT ON, CHECK CUSTOMER	CUSTOMER STATES THA	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	2-Dec-11	30-Jan-12	CAMBRIAN FORD SALES LTD.	#	6K775	2012-07-13	2	4787	\$13.66	\$61.10	1	MI	MI	MI	INSTALLED DEFLECTOR PLATE AS PER TSB 12 6 4	CHECK LIGHT ON, WHEN	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	6K775	2012-07-13	7	19198	\$11.51	\$43.10	1	MI	IN	IN	FOUND DTC P0301 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES ON	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	CH87B013	2012	1FTFW1E16CX	T	F	F	A	T	MI	12-Dec-11	14-Mar-12	BELLEVUE MOTORS, INC.	#	6K775	2012-07-13	2	4077	\$10.14	\$47.67	1	MI	MI	MI	CHECKED DTCS, INSTALLED AIR DEFLECTOR	CUSTOMER STATES WIL	#	1303	V2	04	PT & C	
TSB REFLASH	PT & C	CH87Y008	2012	1FTFW1E16CX	T	F	F	A	T	MI	22-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	2012-07-13	1	657	\$0.00	\$46.54	1	MI	OH	OH	SEE TSB 12 6 4, COLL SHAD TEST AFTER VEHICU	STATUS WHEN TURN	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	2012-07-13	2	1864	\$11.44	\$58.75	1	MI	LA	LA	EEC TEST CODE P0300 RAN OASIS, PERFORM TSB	CK STARTED MISFIRING	#	1303	V5	02	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1E16CX	T	F	F	A	T	MI	22-Dec-11	19-May-12	WILSON FORD LINCOLN	#	6K775	2012-07-13	2	4077	\$10.14	\$47.67	1	MI	MI	MI	PERFORME LIGHT SWAGE							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	OC	CL	OC	CLAIM BINNED FUNCTION									
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C3	TF6	F	B	A	T	K	1	T	C	3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31	PT	6K775	25	15-Aug-12	4	4289	\$13.66	\$59.43	134	NA	MB	CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	NA	A4	24	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	K	1	T	C	3	AF	20-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	8	PT	6K775	25	18-Jul-12	4	9464	\$11.88	\$59.93	134	NA	ON	PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C5	TF6	F	B	A	T	K	1	T	C	3	AF	25-Mar-12	30-Apr-12	ALPHEON FORD INC	8	PT	6K775	25	18-Jul-12	3	9379	\$11.44	\$58.07	134	NA	WI	CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VEH	NA	A4	14	V29	PT	MAFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C3	TF6	F	B	A	T	K	1	T	C	3	AF	27-Mar-12	20-Jun-12	TONY BETTEN & SONS FORD INC	8	PT	6K775	25	11-Aug-12	1	668	\$10.74	\$55.12	134	NA	MI	TEST DRIVE, COULD NOT TIME 0.5 HRS BASED ON	PASES LIGHT CAME ON TRUCK	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C7	TF6	F	B	A	T	K	1	T	C	3	AF	27-Mar-12	5-Apr-12	KINDLE FORD-LINCOLN, INC.	8	PT	6K775	25	4-Aug-12	5	5349	\$0.00	\$48.69	134	NA	NJ	CHK DTCS P0301 P0316 RECALIBRATE PCM AND C	CLC CAME ON AND TRUCK	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E11C7	TF6	F	B	A	T	K	1	T	C	3	AF	28-Mar-12	3-Apr-12	MILNES FORD, INC.	8	PT	6K775	25	13-Aug-12	5	15718	\$0.00	\$45.34	134	NA	MI	ISS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES VEH	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E18C7	TF6	F	B	A	T	K	1	T	C	3	AF	30-Mar-12	5-Jul-12	MALLOY FORD	7	PT	6K775	25	1-Aug-12	1	1991	\$0.00	\$44.27	134	NA	VA	VERIFY CONSUMER, IDS CONNECT PERFORM S	CUSTOMER STATES THE	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	CGZ8T007	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	3-Apr-12	20-Jun-12	RISEER FORD LINCOLN	2	PT	6K775	25	24-Jun-12	2	2687	\$18.38	\$65.06	134	NA	AR	PERFORMED TSB 12 6 4 LABOR OF 120064 C 4	C S CHECK ENGINE LIGHT	NA	A4	14	V29	PT	MAFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C5	TF6	F	B	A	T	K	1	T	C	3	AF	4-Apr-12	20-Aug-12	NELSON AUTO CENTER, INC.	8	PT	6K775	25	9-Aug-12	4	5831	\$0.00	\$39.02	134	NA	MN	CK CODES REFER TO TSB 12 6 4. INSPECT AND	VEH WAS LOW ON PWR	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C7	TF6	F	B	A	T	K	1	T	C	3	AF	4-Apr-12	25-Aug-12	SCARSDALE FORD, INC.	3	PT	6K775	25	9-Aug-12	4	10472	\$0.00	\$57.57	134	NA	NY	verified retrieved code #0308 asper tsb 12 6 4	repro. CUSTOMER STATES MIS fire	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C7	TF6	F	B	A	T	K	1	T	C	3	AF	4-Apr-12	18-May-12	FORMULE FORD INC	8	PT	6K775	25	15-Aug-12	3	8951	\$14.63	\$57.73	134	NA	OC	SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFIER LUMIERE CHECK	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C7	TF6	F	B	A	T	K	1	T	C	3	AF	5-Apr-12	23-May-12	AUTO DESROSIERS FORD INC	8	PT	6K775	25	31-Jul-12	3	4265	\$14.63	\$55.03	134	NA	QC	VERIF ET TESTE POURRIE REFAIT ESSAI ROLITE	LUMIERE CHECK ENGINE	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	K	1	T	C	3	AF	9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	8	PT	6K775	25	7-Aug-12	4	5475	\$14.63	\$56.51	134	NA	ON	TSB 12 6 4 APPLIES. VERIFIED CONCERN. CHECK	DRIVING, PULLING TRAIL	NA	A4	14	V49	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	K	1	T	C	3	AF	11-Apr-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LIN	2	PT	6K775	25	17-Jul-12	3	4476	\$0.97	\$61.62	134	NA	AB	7204 VERIFY CUSTOMER CONCERN. CHECK DTCS	CHECK AND ADVICE. CUL	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C7	TF6	F	B	A	T	K	1	T	C	3	AF	18-Apr-12	27-Jun-12	SUMMERVILLE FORD, INC.	8	PT	6K775	25	11-Aug-12	2	2288	\$0.00	\$42.28	134	NA	SC	ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	K	1	T	C	3	AF	16-Apr-12	3-May-12	KOCH FORD LINCOLN SALES (2003)	8	PT	6K775	25	10-Aug-12	4	20154	\$0.00	\$56.93	134	NA	AB	WENT FOR ROAD TEST. rector reprogram pcm to	DRIVEABILITY GAS CON	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	K	1	T	C	3	AF	18-Apr-12	14-Jun-12	SCHRAIGE BROTHERS, INC.	8	PT	6K775	25	8-Aug-12	2	4562	\$0.00	\$38.44	134	NA	WI	TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	8	PT	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	134	NA	OH	TEST EEC SYSTEM DTC# P0308 REPROGRAM PCM	AND CUSTOMER STATES TH	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	K	1	T	C	3	AF	18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	8	PT	6K775	25	8-Aug-12	2	5504	\$14.63	\$65.72	134	NA	SK	EEC TEST. P0305 P0306. PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C7	TF6	F	B	A	T	K	1	T	C	3	AF	19-Apr-12	20-Jun-12	ALBI FORD LINCOLN JOLETTE INC	8	PT	6K775	25	10-Aug-12	2	4938	\$0.00	\$43.29	134	NA	QC	3448 SORTOR CODE DE DIAG EN MEMOIRE P0305	VERIFIER LUMIERE CHECK	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	25-Apr-12	28-May-12	WALTON FORD SALES LTD	8	PT	6K775	25	27-Jul-12	3	2777	\$10.74	\$44.14	134	NA	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	CHC03004	2012	1F1FW1E19C7	TF6	F	B	A	T	K	1	T	C	3	AF	24-Apr-12	9-Jun-12	CHAPMAN FORD SALES, INC.	8	PT	6K775	25	25-Jul-12	2	5335	\$11.44	\$44.81	134	NA	PA	8K77542E29 P0304 P0305 P0306 REPROGRAM PC	CUSTOMER STATES CON	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	K	1	T	C	3	AF	25-Apr-12	9-Jun-12	WHITEHORSE MOTORS LTD	2	PT	6K775	25	20-Jul-12	2	4731	\$14.63	\$68.72	134	NA	YT	CUSTOMER COMPLAINED FILE ON THE INTERCOOL	CHECK ENGINE LIGHT	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	25-Apr-12	7-Jul-12	KEITH HAWTHORNE FORD LINCOLN	8	PT	6K775	25	13-Aug-12	3	7355	\$0.00	\$47.25	134	NA	AB	CONCERN CODE P29. VERIFIED CONCERN KOC	CUSTOMER STATES TH	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD	8	PT	6K775	25	7-Aug-12	2	1810	\$0.00	\$57.16	134	NA	AB	VERIFIED CONCERN, PERFORMED EEC TESTS.	REDIAGNOSE ENGINE LIGHT	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C7	TF6	F	B	A	T	K	1	T	C	3	AF	28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	8	PT	6K775	25	11-Aug-12	3	3620	\$0.00	\$35.55	134	NA	MI	TSB 12 6 4. NO DTCS TSB 12 6 4 STEP 0 STEP	WAS FLASHING FOR R	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	28-Apr-12	21-May-12	MJ MOURICE COMPANY	8	PT	6K775	25	14-Aug-12	2	5967	\$10.74	\$44.73	134	NA	ND	CHECK DTCS KOEO K111 K0EC P0308	CHECK ENGINE LITE ON	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C7	TF6	F	B	A	T	K	1	T	C	3	AF	1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	8	PT	6K775	25	13-Aug-12	1	1873	\$0.00	\$48.99	134	NA	MD	CONFIRM CONCERN, RAN OASIS FOR TSB SSM.	P CUSTOMER STATES MIL	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C7	TF6	F	B	A	T	K	1	T	C	3	AF	2-May-12	21-May-12	MURRAY'S FORD LINCOLN	8	PT	6K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	134	NA	PA	TEST DRIVE FOUND RAN OASIS TEST DRIVE RUNS	CUSTOMER STATES MIL	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	K	1	T	C	3	AF	2-May-12	21-May-12	CAM CARSALES FORD SALES LTD	8	PT	6K775	25	13-Aug-12	3	9231	\$0.00	\$35.38	134	NA	PA	TEST DRIVE FOUND RAN OASIS TEST DRIVE RUNS	CUSTOMER STATES MIL	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	K	1	T	C	3	AF	2-May-12	29-May-12	CELEBRATION FORD SALES LTD	8	PT	6K775	25	25-Jul-12	2	4573	\$0.00	\$52.57	134	NA	SK	check cause of engine light on, pulled codes	p0300, p03	CHECK CAUSE OF ENGINE	NA	A4	14	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	K	1	T	C	3	AF	11-May-12	20-Jun-12	CROSSROAD FORD SALES LTD	8	PT	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	134	NA	TX	VERIFIED CONCERN. DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	K	1	T	C	3	AF	11-May-12	20-Jun-12	ANGRA FORD	8	PT	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	134	NA	TX	VERIFIED CONCERN. DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	NA	A4	14	V29	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	K	1	T	C	3	AF	16-May-12	20-Jul-12	CELEBRATION FORD SALES LTD	8	PT	6K775	25	27-Jul-12	2	3740	\$10.7													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	T	F	F	A	T	30-Jun-12	6-24-12	WINDSOR MOTORS 1975, LTD.	#	#	5.00E+212	E	13-Jul-12	5	6297	\$307.43	\$429.49	13	NA	AB		VERIFIED DEL ON. CHECKED FOR CODES P430 PR	CK ENGINE MECHANIC	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	T	F	F	A	T	30-Jun-12	6-24-12	SLAON FORD LINCOLN	#	#	5.00E+212	E	13-Jul-12	1	766	\$300.63	\$390.95	11	NA	TN		RAN IDS KOGO TEST OK PRESENT #10 CARRI	CK ENGINE LIGHT IS ON	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	T	F	F	A	T	26-Jun-12	31-Jul-12	LANGHAM FORD INC.	#	#	5.00E+212	E	14-Aug-12	1	2168	\$308.75	\$436.13	11	NA	MA		SCAN PCM P030 STORED CHECKED PD DATA FC	CUSTOMER STATES CHE	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	T	F	F	A	T	5-Jun-12	26-Jun-12	FESTIVAL FORD SALES (1983) LTD	#	#	5.00E+212	E	9-Aug-12	2	3188	\$410.00	\$596.95	23	NA	AB		WIDS TESTE FOR MIL ON [ACE LEFT SIDE CAT	AND CAME ON. SEE MARK	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFW1E11CX	T	F	F	A	T	14-Jun-12	10-Aug-12	SIOUX FALLS FORD LINCOLN	#	#	5.00E+212	E	9-Aug-12	1	820	\$292.99	\$418.13	11	NA	SD		CHECK OUT. VERIFY. PER. RETEST OK. REE	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CX	T	F	F	A	T	17-Nov-11	27-Jul-12	KANATA FORD SALES LTD.	#	#	6K775	-2	14-Aug-12	1	1381	\$308.14	\$396.04	11	NA	ON		#K775, CC #12 TSB #12.4, DTC #P030	CK ENGINE LIGHT #1 #14	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	28-Mar-12	19-Apr-12	PARADISE FORD	#	#	6K775	-2	22-Aug-12	5	6010	\$0.00	\$84.12	11	NA	FL		CK FOR DTC HAS P0306. PERFORM TSB12 6.4	DOE	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	19-Nov-11	1-Dec-11	PINEWOOD FORD LIMITED	#	#	6K775	-2	14-Aug-12	9	10180	\$14.63	\$76.44	15	NA	ON		ROAD TEST. RETRIEVE DTC PASS CODES. FOLLO	REPAIR FOR CHECK ENG	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	12-Mar-12	21-Apr-12	AUTOMAX FORD	#	#	6K775	-2	20-Aug-12	1	15233	\$10.74	\$56.39	11	NA	TX		VERIFY EEC TEST P0300#0804	CUSTOMER STATES THE	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14CF	T	F	F	A	T	10-Nov-11	3-Aug-12	COWLES PARKWAY FORD, INC.	#	#	6K775	-2	20-Aug-12	1	1866	\$0.00	\$62.45	11	NA	VA		REURNED PCM PER TSB 12 6.4	DEFU	DRIVEABILITY	#	A630A	V29	P	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13CF	T	F	F	A	T	22-May-12	9-Aug-12	NATCHITOCHES FORD LINCOLN	#	#	6K775	-2	20-Aug-12	1	2578	\$0.00	\$40.77	11	NA	LA		CK FOR RUNS ROUGH ON ACCEL. RAN DIAG AND	CS ENGINE RUNS ROUGH	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	11-Nov-11	14-Jul-12	COUGHLIN FORD OF CIRCLEVILLE	#	#	6K775	-2	20-Aug-12	2	5073	\$0.00	\$40.17	11	NA	OH		RAN EEC TEST NO CODES NO MISFIRE IN MODE	CS VEHICLE SEEMS TO	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13CF	T	F	F	A	T	27-Feb-12	12-Apr-12	SUNBURY MOTOR COMPANY	#	#	6K775	-2	31-Jul-12	4	2088	\$10.74	\$45.90	11	NA	PA		CK FOR CODES P0300 P0304 P0306 MISFIRE	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	28-Mar-12	20-Aug-12	BOB MOORE FORD	#	#	6K775	-2	21-Aug-12	1	108	\$64.05	\$107.78	11	NA	OK		VERIFIED COMPLAINT. PERFORMED IDS DIAG	RECE	AFTER REPAIRING LINE	#	A630A	V29	P	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	16-May-12	10-Aug-12	VISION FORD	#	#	12029	C	24-Aug-12	1	1575	\$68.63	\$120.63	11	NA	GA		KXIDS DIAG CODE P0306. PERFORM WORK	BASELAN	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11CF	T	F	F	A	T	8-Jun-12	20-Jun-12	SOUTH FORD	#	#	12029	C	16-Aug-12	2	1451	\$68.98	\$172.26	11	NA	NY		VERIFY CONCERN P0304. PD MONITOR. CVL	BLA	CUST STATES SES LIGHT	#	A630A	V29	P	C&C
SPARK PLUGS	ENGINE	CHRW004	2012	1FFW1E11CF	T	F	F	A	T	29-Jun-12	31-Jul-12	BOGGS FORD LINCOLN	#	#	6K775	-2	1-Aug-12	-3	52	\$37.00	\$134.69	11	NA	TX		VERIFY CONCERN. CRANK NO START CONDIT	CRANKS NO START	#	A630A	V44	P	MA	
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFW1E11CF	T	F	F	A	T	19-Jan-12	4-Mar-12	RICH FORD SALES, INC.	#	#	9F593	B	4-Aug-12	6	4362	\$384.73	\$1,123.49	7	NA	NM		CK10563828 REQUEST #1. W PRESSURE TEST	PASS	CK ENGINE LIGHT STILL	#	A630A	V29	P	C&C
DIAG - MISFIRE	ENGINE	CHTB0008	2012	1FFW1E11CF	T	F	F	A	T	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD	#	#	DIAG	-2	20-Aug-12	4	5877	\$0.00	\$83.29	12	NA	ON		PERFORM IDS TEST MEMORY CODE PRESENT	CH	CK FOR ON ACCEL	#	A630A	V29	P	C&C
DIAG - MISFIRE	ENGINE	CHKM013	2012	1FFW1E11CF	T	F	F	A	T	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	#	#	5.00E+212	E	23-Aug-12	2	232	\$300.63	\$465.98	11	NA	CA		PERFORMED KOGO SELF TEST DRIVE VEHICLE	CH	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CHVL010	2012	1FFW1E11CF	T	F	F	A	T	29-Jul-12	18-Aug-12	AL PACKER FORD WEST	#	#	5.00E+212	E	23-Aug-12	1	429	\$339.29	\$450.60	11	NA	FL		CK ENGINE LIGHT ON. [BANK 2 CAT CONVERT	CUST STATES CHECK EN	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CF	T	F	F	A	T	14-Jun-12	14-Jul-12	STOLTZ FORD OF ST. MARYS	#	#	5.00E+212	E	23-Aug-12	2	1784	\$292.99	\$331.40	11	NA	PA		VERIFY CUSTOMER CONC	PERFORMED	CUSTOMER STATES SES	#	A630A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CF	T	F	F	A	T	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	#	#	5.00E+212	E	14-Aug-12	2	232	\$300.63	\$465.98	11	NA	CA		VERIFY CUSTOMER CONC	TC P0303. CONVERTER	CUSTOMER STATES CHE	#	A630A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CF	T	F	F	A	T	29-Jul-12	31-Jul-12	SUZANNE RYD FORD INC.	#	#	5.00E+212	E	23-Aug-12	1	2275	\$282.57	\$380.72	10	NA	QC		ANOMALY DU TEMPOIN	CH	CUST STATES THE	#	A630A	V44	P	MA
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11CF	T	F	F	A	T	24-May-12	25-Jul-12	BARILE FORD INC.	#	#	5.00E+212	E	22-Aug-12	1	2101	\$322.11	\$408.94	11	NA	IN		CODE UP PCM FOUND THAT CODE P0430	FOUND	CUSTOMER STATES THA	#	A630A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11CF	T	F	F	A	T	24-May-12	25-Jul-12	M G FORD LINCOLN SALES LTD.	#	#	5.00E+212	E	22-Aug-12	1	7897	\$307.62	\$422.07	11	NA	AB		VERIFY CONCERN. CC OASIS FOUND TSB12 6.4	CK FOR CHECK EN	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CF	T	F	F	A	T	9-May-12	13-Jul-12	DRAYTON VALLEY FORD SALES LTD	#	#	5.00E+212	E	31-Jul-12	1	3341	\$308.14	\$440.47	13	NA	AB		INSPECTED AND DID PNP POINT TESTS. PULLED	CK ENG LITE IS ON	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11CF	T	F	F	A	T	24-Jul-12	7-Aug-12	SPIRIT FORD INC.	#	#	5.00E+212	E	16-Aug-12	1	852	\$300.63	\$394.85	11	NA	MI		PERFORMED KOGO SELF TEST FOUND CODE P04	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C	
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11CF	T	F	F	A	T	19-Jun-12	15-Jul-12	BOSTON FORD INC.	#	#	DIAG	-2	15-Aug-12	1	544	\$292.99	\$392.99	11	NA	PA		VERIFY CUSTOMER CONC	PERFORMED	CK ENGINE LIGHT ON	#	A630A	V29	P	C&C
DIAG - P0430	EXHAUST	CHPDM008	2012	1FFW1E11CF	T	F	F	A </tr																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL	YIN	VEHICLE LIC	SN	ENGINE CANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	YR	GR	PART NUMBER	YR	GR	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	17-Feb-12	16-Apr-12	MARK THOMAS FORD INC.	2012	PT	6K775	25	2	7-Aug-12	4	4380	\$10.74	\$53.58	NA	GA	#ECC TEST P0300 P0305 P0306 CYL BAL TEST, NO CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	14-Nov-11	30-Nov-11	RAPIDS FORD LINCOLN, LLC	2012	PT	6K775	25	2	23-Jul-12	9	11422	\$0.00	\$45.19	NA	WI	#ECC TEST PER PROGRAMMED CANS PER TSB 12.6.4. CUSTOMER STATES THAT				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	21-Feb-12	31-May-12	MLK RIVER FARM SUPPLY LTD	2012	PT	6K775	25	2	15-Aug-12	3	12698	\$14.83	\$89.32	NA	AB	#CHECK ENGINE LIGHT IS SET FOR P0441. CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	2012	PT	6K775	25	2	7-Aug-12	2	3866	\$11.51	\$57.12	NA	GA	#INSTALLED DEFLECTOR PLATE REPROGRAM CSM EXCESS FUEL CONSUMP				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	6-Mar-12	10-Mar-12	POMPAHO FORD LINCOLN, INC.	2012	PT	6K775	25	2	28-Jul-12	6	4056	\$0.00	\$55.81	NA	FL	#VERIFY CONCERN E2E T8044. E2E CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	11-Jan-12	16-Apr-12	BROADWAY FORD INC.	2012	PT	6K775	25	2	23-Aug-12	5	7778	\$0.00	\$48.53	NA	ID	#VERIFIED CONCERN E2E TEST P0308 OASIS CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	27-Feb-12	27-Mar-12	BILL CARON FORD, INC.	2012	PT	6K775	25	2	28-Jul-12	6	7235	\$0.00	\$38.01	NA	NC	#ECC TEST CODED P0430 PER TSB 12.6.4 INSTALL. CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	24-Mar-12	27-Jun-12	NORTHGATE FORD	2012	PT	6K775	25	2	28-Aug-12	3	6935	\$0.00	\$45.04	NA	OH	#SELF TEST PASSED, KOED PASS, KOER, PASS, JUST STATES WHEN TS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	10-Jun-12	26-Jun-12	YANKEE FORD SALES	2012	PT	6K775	25	2	27-Aug-12	8	12802	\$0.00	\$44.29	NA	NE	#ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON CUSTOMER REPORTS T				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	1-Mar-12	26-Mar-12	JONES FORD, INC.	2012	PT	6K775	25	2	26-Aug-12	6	12509	\$10.74	\$54.38	NA	NC	#CHECK OUT RUN ECC TEST P0304 CHECK OASIS. CUSTOMER STATES VEI				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	23-Jan-12	28-May-12	AVANTAGE FORD INC.	2012	PT	6K775	25	2	26-Aug-12	3	4265	\$14.83	\$63.19	NA	SC	#10 RUN E2E2064A COND. #TEUR SELON BT 12.6.4. CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	3-Dec-11	4-Jun-12	HOLY MOTORS, INC.	2012	PT	6K775	25	2	15-Aug-12	8	14248	\$14.44	\$54.14	NA	MN	#VERIFIED CUSTOMER CONCERN CHECK OASIS FOR CUSTOMER STATES UN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	7-May-12	21-May-12	BECK FORD LINCOLN	2012	PT	6K775	25	2	14-Jul-12	3	7104	\$12.95	\$53.86	NA	FL	#VERIFY CONCERN REPAIR PER TSB 12.6.4. CUSTOMER STATES WHI				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	17-Jan-12	20-Jun-12	REGAL MOTORS LTD.	2012	PT	6K775	25	2	16-Jul-12	1	1299	\$0.00	\$46.16	NA	SK	#VERIFIED CONCERN PERFORMED TSB 12.6.4. EEC LIGHT STAYS ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	17-Apr-12	29-Apr-12	AUTOFAIR FORD LP	2012	PT	6K775	25	2	17-Aug-12	4	11616	\$10.34	\$56.81	NA	NC	#CHECK ENGINE LIGHT ON ECC TESTED PULLED CHECK SERVICE ENGINE LI				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	12-Apr-12	1-Jun-12	JACKY JONES FORD OF HAYESVILLE	2012	PT	6K775	25	2	13-Aug-12	3	4152	\$10.74	\$49.18	NA	NC	#RAN ECC TEST CK PCM PROGRAM NO LATER CALL. CUSTOMER STATES HAS H				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	24-Mar-12	29-Jun-12	RIDENOUR MOTORS, LLC	2012	PT	6K775	25	2	21-Aug-12	5	7534	\$0.00	\$37.94	NA	OH	#VERIFY CONCERN ENGINE HESTATION. REPROGRAM THE CUSTOMER STATES CHECK				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	31-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	2012	PT	6K775	25	2	29-Aug-12	6	24901	\$58.88	\$73.03	NA	MO	#RACE WITH CUSTOMER AND MONITORED AND RAN VEHICLE ENG. MISS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	2012	PT	6K775	25	2	29-Aug-12	1	415	\$63.09	\$152.88	NA	GA	#VERIFY CONCERN RETWROD TEST P0304 PPT SW. CK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	30-May-12	20-Jun-12	TAYLOR FORD SALES LTD	2012	PT	6K775	25	2	27-Jul-12	1	227	\$68.99	\$392.76	NA	NB	#CK PERFORM A PCM KOE USE SUPPRESSOR TO CHECK FOR VEHICLE RUN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	11-Mar-12	11-Mar-12	DICKSON MOTOR'S LITE	2012	PT	6K775	25	2	27-Jul-12	1	6767	\$112.41	\$231.55	NA	NC	#PLANTINE CONFIRMER 1 CYLINDER CYLINDERS #ET 6.1. TEMONIC CHECK EN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	2012	PT	6K775	25	2	27-Aug-12	3	3516	\$5.17	\$35.35	NA	MS	#VERIFY CONCERN ENGINE MISFIRE ON #6 CYLINDER UNDER CS CHECK EN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	16-Aug-12	17-Aug-12	BRENGEN FORD, INC.	2012	PT	6K775	25	2	27-Aug-12	-1	73	\$288.88	\$709.07	NA	WI	#Code p0205 will have to remove intake to gain access. CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	15-Jun-12	17-Aug-12	GALLINGER MOTORS LIMITED	2012	PT	6K775	25	2	31-Aug-12	1	3632	\$0.00	\$69.20	NA	ON	#SCAN FOR CODES. P0304 P0306. P04 POINT TEST. INT STUMBLE & MISFIRE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	15-Jun-12	9-Jul-12	BRUCE WALTERS FORD SALES, INC.	2012	PT	6K775	25	2	24-Aug-12	2	2434	\$282.99	\$423.11	NA	NC	#CHECK ENGINE LIGHT OFF CODES ONLY P0430 HF. CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	15-Mar-12	16-Apr-12	JARRETT SCOTT FORD INC.	2012	PT	6K775	25	2	21-Aug-12	5	12378	\$40.59	\$818.31	NA	NC	#ECC TEST P0305 P0308 AND P0430 PER TSB 12.06. CUSTOMER STATES THA				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	25-Jun-12	6-Aug-12	SAMES MOTOR COMPANY, INC.	2012	PT	6K775	25	2	24-Aug-12	1	2840	\$311.37	\$400.65	NA	TX	#DIAG. ENGINE LIGHT ON RETRIEVED DTC P04 30. E2E CS SERVICE ENGIN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	28-Jan-12	23-Feb-12	SPRUE DYKES FORD LINCOLN	2012	PT	6K775	25	2	26-Jul-12	6	15880	\$31.37	\$392.14	NA	TX	#RUN SELF TEST PULL DTC P0304 PERFORM TSB 12.6.4 CUSTOMER STATES THA				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	18-Nov-11	2-Feb-12	SHANAHAN FORD LINCOLN SALES	2012	PT	6K775	25	2	19-Jul-12	5	6525	\$284.51	\$385.11	NA	ON	#PERFORMED TSB 12.6.4. PRESENT CHECK ENGINE LIGHT ON CHECK				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	16-Jun-12	3-Jul-12	WHELEYS MOTORS INC.	2012	PT	6K775	25	2	27-Jul-12	3	5378	\$392.99	\$374.13	NA	MN	#MIL NOT ON NOW DTC P0430 CHECK OASIS RUN CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	9-Nov-11	30-Dec-11	DELEHANTY FORD	2012	PT	6K775	25	2	25-Jul-12	7	24270	\$300.63	\$391.48	NA	MI	#FAULTY CONVERTER. CUSTOMER STATES THAT CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	3-May-12	1-Jun-12	ELDER FORD OF TAMPA	2012	PT	6K775	25	2	4-Aug-12	3	5507	\$334.92	\$429.75	NA	FL	#VERIFY CONCERN PERFORMED TSB 12.6.4 REMOVE. CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	25-Oct-11	2-Feb-12	HIGHWAY FORD	2012	PT	6K775	25	2	13-Aug-12	8	12499	\$312.07	\$385.70	NA	LA	#ECC TEST P0430. BANK 2 PCM PER TSB 12.06.04. CHECK ENGINE LIGHT IS				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	21-Feb-12	31-May-12	SAYBROOK FORD, INC.	2012	PT	6K775	25	2	6-Sep-12	3	6389	\$311.37	\$405.11	NA	CT	#VERIFIED CONCERN DUE DEFLECTOR AND INSPECT FOR VEHICLE VIBR				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	30-Mar-12	24-Apr-12	DESMUELLES AUTOMOBILE INC.	2012	PT	6K775	25	2	22-Aug-12	5	13181	\$293.19	\$365.55	NA	QC	#VERIFY MIL ON INSTALLER DIS. FAULT QUICK TEST. TEMONIC CHECK EN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	27-Apr-12	16-May-12	STERLING FORD LINCOLN	2012	PT	6K775	25	2	27-Jul-12	3	4451	\$311.37	\$391.56	NA	LA	#VERIFIED CONCERN. DIS SETUP RAN ENGINE DIAG. CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	8-Mar-12	26-Apr-12	LEO MAYTES FORD INC.	2012	PT	6K775	25	2	22-Aug-12	4	10074	\$448.09	\$442.24	NA	NY	#VERIFY CUSTOMER REPORT. FOLLOW TSB 12.6.4 CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	3-Jan-12	30-Jan-12	HARRIS FORD	2012	PT	6K775	25	2	13-Aug-12	7	21072	\$300.63	\$373.08	NA	AR	#CHECK ENGINE LIGHT IS DIS SHOWS P0430. RUN CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	28-Apr-12	11-May-12	DRUMIN AUTOMOBILES LITE	2012	PT	6K775	25	2	22-Aug-12	4	6786	\$289.98	\$440.18	NA	TX	#PLANTINE CONFIRMER. SORTIR LES CODES ET VERIFIER TEMONIC CHECK EN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	13-Jun-12	2-Aug-12	LUMBERPORT FORD LINCOLN	2012	PT	6K775	25	2	30-Aug-12	1	2331	\$292.99	\$422.42	NA	NC	#ECC TEST P0430. PPT HF. PFI P0430 ONLY. HFS CODES. CHECK ENGINE LI				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	13-Mar-12	13-Mar-12	MOTOR INN OF ALGONA, INC.	2012	PT	6K775	25	2	26-Jul-12	5	8511	\$311.37	\$383.62	NA	IA	#DROPPED PLATE. R&R CAT CONVERTOR IN REF. DRIVEABILITY. CHECK EN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TCF	T8	F	A	T	K	25-Jan-12	15-Aug-12	440 FORD LINCOLN	2012	PT	6K775	25													

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIFE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C7	T	F	A	T	15-Jun-12	15-Jun-12	AUTOWAY FORD AND LINCOLN	2012	PT	6K775	2012	20-Aug-12	3	6497	\$135	\$59	1	NA	NA	NA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	RED MCCOMBS FORD	2012	PT	6K775	2012	27-Aug-12	8	1419	\$0.00	\$45	36	1	NA	TX	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C7	T	F	A	T	15-Jun-12	15-Jun-12	MCCAFFERTY FORD OF MECHANICSBURG	2012	PT	6K775	2012	23-Aug-12	7	570	\$300	\$41	24	1	NA	PA	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E6C7	T	F	A	T	15-Jun-12	15-Jun-12	SHERWOOD FORD	2012	PT	6K775	2012	18-Jul-12	4	4289	\$144	\$41	13	1	NA	AB	NA	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E3C7	T	F	A	T	15-Jun-12	15-Jun-12	HENSON FORD, INC.	2012	PT	6K775	2012	30-Aug-12	7	9673	\$11.44	\$53	63	1	NA	TX	NA	PT C&C	
COP	ENGINE	CHSE001	2012	1FTFXW1T0C7	T	F	A	T	15-Jun-12	15-Jun-12	SAM PACK'S FIVE STAR FORD	2012	PT	12029	2012	29-Aug-12	8	14382	\$58.88	\$186	28	1	NA	TX	NA	PT C&C	
COP	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	THORNHILL FORD LINCOLN	2012	PT	12029	2012	21-Aug-12	1	1797	\$64.55	\$80	01	1	NA	WV	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	KOONS STERLING FORD	2012	PT	12029	2012	16-Aug-12	8	10573	\$79.56	\$178	39	1	NA	VA	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	LANDERS-MCLARY FORD	2012	PT	12029	2012	1-Sep-12	1	1981	\$0.00	\$28.68	01	1	NA	AR	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	CHEROKEE FORD OF WOODSTOCK	2012	PT	DIAG	2012	30-Aug-12	1	2832	\$0.00	\$69	63	1	NA	GA	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	KEN KNAPP FORD SALES LTD.	2012	PT	DIAG	2012	27-Aug-12	4	7720	\$0.00	\$148	61	20	NA	ON	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	ANDERSON AUTO GROUP OF LINCOLN	2012	PT	DIAG	2012	30-Aug-12	2	1762	\$0.00	\$55	30	1	NA	NE	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	ATCHLEY FORD, INC.	2012	PT	DIAG	2012	21-Aug-12	-1	388	\$0.00	\$60	63	1	NA	NE	NA	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	DISCOVERY FORD SALES LTD.	2012	PT	NPP	2012	31-Aug-12	1	452	\$0.00	\$93	71	1	NA	SK	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	ZAROVNY MOTORS ST PAUL LTD.	2012	PT	500E-212	2012	27-Aug-12	2	4518	\$349.56	\$762	68	42	NA	AB	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T8C7	T	F	A	T	15-Jun-12	15-Jun-12	ERNEST MCCARTY FORD, INC.	2012	PT	500E-212	2012	23-Aug-12	5	2142	\$311.37	\$400	46	1	NA	AL	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	MADISON COUNTY FORD LINCOLN	2012	PT	500E-212	2012	6-Aug-12	6	17058	\$311.37	\$395	60	1	NA	KY	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	HULNE FORD, INC.	2012	PT	500E-212	2012	2-Aug-12	8	24630	\$346.31	\$592	28	1	NA	MT	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	HAAG FORD SALES, INC.	2012	PT	500E-212	2012	11-Aug-12	8	21690	\$333.62	\$419	71	1	NA	IN	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	SUPERIOR FORD LINCOLN	2012	PT	500E-212	2012	26-Jul-12	2	4919	\$311.37	\$382	61	1	NA	WV	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	PLANET FORD LINCOLN	2012	PT	500E-212	2012	26-Aug-12	6	7386	\$311.37	\$466	18	1	NA	TX	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	PENINSULA FORD LINCOLN	2012	PT	500E-212	2012	17-Aug-12	5	13296	\$308.80	\$390	26	1	NA	ON	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	CARL GREGORY FORD LINCOLN OF A	2012	PT	500E-212	2012	14-Aug-12	4	15550	\$311.37	\$387	88	1	NA	AL	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	PLANET FORD LINCOLN	2012	PT	500E-212	2012	26-Aug-12	6	7386	\$311.37	\$466	18	1	NA	TX	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	FORT DODGE FORD LINCOLN	2012	PT	500E-212	2012	18-Aug-12	8	18000	\$311.37	\$394	15	1	NA	IA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	DAVE KNAPP FORD LINCOLN, INC.	2012	PT	500E-212	2012	14-Aug-12	4	11252	\$292.99	\$385	18	1	NA	MI	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	TOM HOLZER FORD, INC.	2012	PT	500E-212	2012	20-Aug-12	6	9738	\$292.99	\$497	45	1	NA	MI	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	LEO VENTURES MOTORS, INC.	2012	PT	500E-212	2012	21-Aug-12	6	21453	\$311.37	\$358	21	1	NA	NC	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	TOYOTA FORD, INC.	2012	PT	500E-212	2012	20-Aug-12	6	19407	\$311.37	\$407	97	1	NA	NC	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGBK0005	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	YUCCA VALLEY FORD CENTER	2012	PT	500E-212	2012	21-Aug-12	8	15505	\$311.37	\$404	86	1	NA	CA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	LASCO FORD, INC.	2012	PT	500E-212	2012	16-Aug-12	3	5485	\$308.75	\$402	08	1	NA	MI	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	FORD MOTOR GROUP, INC.	2012	PT	500E-212	2012	16-Aug-12	3	5485	\$311.37	\$426	84	1	NA	CA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	COMMERCIAL MOTOR COMPANY	2012	PT	500E-212	2012	10-Aug-12	1	9087	\$300.63	\$378	92	1	NA	TX	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	HIGH RIVER FORD SALES INC.	2012	PT	500E-212	2012	15-Aug-12	1	3168	\$308.14	\$418	86	1	NA	AB	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	RAFFERTY FORD LINCOLN	2012	PT	500E-212	2012	22-Aug-12	3	9228	\$311.37	\$406	35	1	NA	VA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	BEACH FORD, INC.	2012	PT	500E-212	2012	22-Aug-12	3	7628	\$300.33	\$406	35	1	NA	VA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	ANDALUSIA FORD, L.L.C.	2012	PT	500E-212	2012	21-Aug-12	4	9502	\$300.63	\$372	32	1	NA	AL	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	RAFFERTY FORD LINCOLN	2012	PT	500E-212	2012	22-Aug-12	3	9228	\$311.37	\$406	35	1	NA	VA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	KELLY FORD, INC.	2012	PT	500E-212	2012	28-Aug-12	2	3010	\$397.70	\$483	28	1	NA	FL	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	JONES FORD, INC.	2012	PT	500E-212	2012	14-Aug-12	2	4055	\$311.37	\$428	84	1	NA	FL	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	COLEMAN FORD	2012	PT	500E-212	2012	16-Aug-12	3	4951	\$292.99	\$365	11	1	NA	CA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	PRAIRIE HILLS FORD	2012	PT	500E-212	2012	8-Aug-12	2	15082	\$303.73	\$374	73	1	NA	NE	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	LES JACOBS FORD SALES, LLC	2012	PT	500E-212	2012	24-Aug-12	7	9588	\$311.02	\$376	12	1	NA	MO	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	NEW SOUTH FORD	2012	PT	500E-212	2012	16-Aug-12	5	15182	\$311.37	\$387	47	1	NA	MS	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	MARYVILLE FORD	2012	PT	500E-212	2012	9-Aug-12	6	11107	\$384.09	\$463	18	1	NA	WA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	KOONS STERLING FORD	2012	PT	500E-212	2012	20-Aug-12	3	6927	\$386.17	\$468	59	1	NA	VA	NA	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHAM0004	2012	1FTFX1E7C7	T	F	A	T	15-Jun-12	15-Jun-12	DARLINS BANKS FORD	2012	PT	500E-212	2012	17-Aug-12	5	467	\$421.54	\$583							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	TECH COMMENTS 3	CLAIM Binned	FUNCTION					
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	30-Apr-12	19-May-12	AUTOMOBILES MAUGER FORD INC	#	#	#	5.0E-212	17-Aug-12	4	8588	\$290.19	\$386.93	TX	GC	CHECK ENGINE ALLUMER VERIFIER CODE AVEIC	CHECK ENGINE ALLUMER	#	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	CHZER071	2012	1FFW1E1T0K	T8F	F	B	A	T	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST. JOSEPH L	#	#	#	5.0E-212	18-Aug-12	2	6788	\$392.99	\$405.18	IN	NA	GC	ISS TEST P0430 PERFORMED PIP TEST HP F10	CHECK ENGINE LIGHT ON	#	V29	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	7-Mar-12	6-Jun-12	JUBILEE FORD SALES (1983) LTD	#	#	#	8K775	4-Sep-12	4	968	\$14.83	\$95.32	SK	NA	GC	ISS TEST P0300 P0304 P0305 REPROGRAM PCM	CHECK ENGINE LIGHT ON	#	V44	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	10-May-12	17-Jul-12	DON VANCE FORD, INC.	#	#	#	8K775	5-Sep-12	2	3889	\$0.00	\$38.40	IN	NA	NA	VERIFIED CONCERN AN[WITH LATEST CALIBRAT	CUSTOMER STATES SES	#	V29	PT C&C		
TSB REFLASH	PT C&C	CHR4002	2012	1FFW1E1T0C	T8F	F	B	A	T	10-May-12	15-Aug-12	JOHN MEEGAN FORD, INC.	#	#	#	8K775	25-Aug-12	1	215	\$0.00	\$37.70	IN	NA	PA	VERIFIED CUSTOMER CONCERN PERFORMED ECU	ENGINE LIGHT IS ON VEH	#	V29	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD	#	#	#	8K775	17-Aug-12	3	8280	\$14.83	\$99.88	IN	NA	AB	ISS TEST FOR CODES P0300 REPROGRAM PCM	CHECK ENGINE LIGHT IS ON	#	V42	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	12-Mar-12	23-Mar-12	CROSSROADS FORD LINCOLN OF MOR	#	#	#	8K775	4-Sep-12	6	29922	\$0.00	\$37.38	IN	AR	GC	RUN ECU TEST REPROGRAM PCM AS PER TSB 12.4	CHECK KED FOR AIR F10	#	V29	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPALACHES INC	#	#	#	8K775	17-Aug-12	2	2865	\$14.83	\$57.73	IN	NA	GC	verifier s dtc code e/d e d anomale en memoire	LUMIERE CHECK ENGINE	#	V41	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#	#	#	8K775	7-Aug-12	1	1012	\$10.76	\$93.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB 12.4	POOR PERFORMANCE	#	V52	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#	#	#	8K775	5-Sep-12	5	9045	\$11.44	\$55.71	IN	VA	VA	VERIFIED CONCERN. PERFORMED TSB 12.06 ON INSTA	CUSTOMER STATES CHE	#	V52	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#	#	#	8K775	5-Sep-12	1	1196	\$0.00	\$39.75	IN	ON	ON	PERFORM RECALIBRATION OF PCM AS PER TSB RENEWING	DIAG DIS E29 S10	#	V42	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#	#	#	8K775	1-Aug-12	2	2867	\$14.83	\$63.30	IN	NA	AB	ISS TEST P0305 P0305 CASIS REPROGRAMME	CHECK ENGINE AMBER	#	V42	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	3-Feb-12	8-Aug-12	IMPACT FORD	#	#	#	8K775	13-Aug-12	1	919	\$13.66	\$53.87	IN	NA	GC	CONFIRMATION OF LA P15 30 MINUTE COMMAN	CHECK ENGINE ALLUMER	#	V42	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	10-Apr-12	25-May-12	DESJARDINS AUTO COLLECTION	#	#	#	8K775	20-Aug-12	3	6388	\$0.00	\$62.93	IN	NA	QC	8K775 ESSAI ROUTIER 18 STRATEGIE AUTODIAG	TEMON CHECK ENGINE	#	V42	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	0	WEST BEND FORD	#	#	#	8K775	13-Aug-12	0	150	\$10.74	\$45.74	IN	NA	IN	NO CODES TSB 12.06 OK. INSTALL CAC SHIELD	INTERMITTENT STUBBLE	#	V52	PT C&C		
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	22-Dec-11	19-Jun-12	SALEM MOTORS, INC.	#	#	#	8K775	20-Aug-12	3	3824	\$0.00	\$34.06	IN	NA	MN	GC	ISS TEST P0300 P0300 ISOLATE AFTER	CUSTOMER STATES ENG	#	V40	PT C&C	
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	10-Apr-12	2-Jun-12	MIKE DAVIDSON FORD	#	#	#	8K775	29-Aug-12	3	3472	\$13.62	\$66.04	IN	NA	FL	GC	V C ROAD TEST DTCs P0304 P0305 P0306 ISOLATE	AFTER CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	23-Apr-12	29-Aug-12	WEST BEND FORD	#	#	#	8K775	13-Aug-12	0	150	\$10.74	\$45.74	IN	NA	IN	NO CODES TSB 12.06 OK. INSTALL CAC SHIELD	INTERMITTENT STUBBLE	#	V52	PT C&C		
COP	ENGINE	NIA	2012	1FFW1E1T0K	T8F	F	B	A	T	31-May-12	28-Jun-12	LYNCH FORD-MOT. VERNON, INC.	#	#	#	12029	1-Sep-12	3	6303	\$84.05	\$142.65	IN	NA	IA	IA	VERIFIED CONCERN, DIAG. FC 42. Base #12405	CUSTOMER STATES THE	#	V29	PT C&C	
COP	ENGINE	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	17-Mar-12	19-Jun-12	FERRI AUTOMOBILES, INC.	#	#	#	12029	21-Aug-12	2	1707	\$66.99	\$137.89	IN	NA	QC	GC	VERIFIER ET CONSTATER LE KAM. CODE DE BA	CUSTOMER STATES ALLUMER	#	V41	PT C&C	
COP	ENGINE	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	3-Jun-12	18-Jun-12	TOWNSEND FORD	#	#	#	12029	8-Sep-12	8	29107	\$128.10	\$236.26	IN	NA	AL	AL	X-RAY ECU TEST WITH PINPOINT CHECK IGNITION S	CUSTOMER STATES CHE	#	V29	PT C&C	
COP	ENGINE	CH4W010	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	2-Aug-12	MIKE MURPHY FORD OF DARIEN	#	#	#	12029	29-Aug-12	1	1980	\$68.09	\$132.21	IN	NA	GA	GA	PERFORMED TEST GOT CODE P0304 MISFIRE CYC	CUSTOMER STATES CHECK EN	#	V40	PT C&C	
COP	ENGINE	DG1C016	2012	1FFW1E1T0C	T8F	F	B	A	T	24-May-12	20-Jul-12	DUCHARME MOTORS LTD	#	#	#	12405	31-Jul-12	1	2089	\$129.67	\$122.05	IN	NA	AB	AB	GC	PERFORMED TEST ON CODE P0304 MISFIRE CYC	CUSTOMER STATES CHECK EN	#	V44	PT C&C
SPARK PLUGS	ENGINE	CHS8268	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	8-Aug-12	B. J. FORD INC	#	#	#	12405	31-Jul-12	1	1737	\$311.00	\$208.38	IN	NA	TX	TX	POWER BALANCE. ALL CYLINDERS MISFIRING INT	CUSTOMER STATES CHE	#	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	5-Feb-12	14-Mar-12	BARTON FORD COMPANY	#	#	#	12405	28-Aug-12	6	18688	\$7.38	\$43.58	IN	NA	FL	FL	POWER BALANCE. TEST #4 MISFIRE IGNITION TES	CUSTOMER STATES THERE IS	#	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FFW1E1T0K	T8F	F	B	A	T	21-Feb-12	31-Mar-12	TROPICAL FORD	#	#	#	DIAG	31-Jul-12	6	11908	\$0.00	\$63.80	IN	NA	FL	FL	P P DIAG. PERFECT TEST CALIBRATION BUT NO	CUSTOMER STATES THE EN	#	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CH585008	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	12-Jul-12	ADAMS FORD CO	#	#	#	DIAG	23-Aug-12	-1	10	\$0.00	\$23.20	IN	NA	LA	LA	ROAD TEST COULD NOT TOLD THAT ENGINEERIN	CHECK ENGINE LIGHT IS	#	V41	PT C&C	
DIAG - MISFIRE	ENGINE	CGDF4002	2012	1FFW1E1T0C	T8F	F	B	A	T	6-Dec-11	7-Mar-12	FRIENDLY FORD, INC.	#	#	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	IN	NA	MO	MO	CONDUCTED ON BOARD DATA BUT UNABLE TO	DIAGNOSIS FULL W/VA	#	V52	PT C&C	
DIAG - MISFIRE	ENGINE	CHXFP009	2012	1FFW1E1T0K	T8F	F	B	A	T	23-Dec-11	17-Mar-12	COURTESY AUTO & TRUCK CENTER	#	#	#	DIAG	23-Aug-12	6	7428	\$0.00	\$81.00	IN	NA	WI	WI	UNABLE TO VERIFY CUSTOMER CONCERN. CHECK	CUSTOMER STATES THAT	#	V52	PT C&C	
DIAG - MISFIRE	ENGINE	CHUGA003	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	13-Jun-12	TROPICAL FORD	#	#	#	DIAG	21-Aug-12	3	4463	\$0.00	\$56.88	IN	NA	FL	FL	P P DIAG C 42. PERF (RED) RETEST AND CONT	CUSTOMER STATES WHEN TI	#	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	20-Jul-12	BOZEMAN FORD	#	#	#	5.0E-212	22-Aug-12	2	4831	\$292.99	\$401.19	IN	NA	MT	MT	LEFT CATALYTIC CONVERTER. CATALYTIC CO	CHECK ENGINE LIGHT ON	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	30-Jun-12	GEORGE STOCKFISH FORD (1987)	#	#	#	5.0E-212	27-Jul-12	6	41850	\$311.72	\$401.12	IN	NA	ON	ON	LEFT CHECK ENGINE LIGHT ON. ISS TEST	CHECK ENGINE REPORT ON	#	V42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	13-Jun-12	29-Jul-12	COWLEY PARKWAY FORD, INC.	#	#	#	5.0E-212	27-Jul-12	6	41850	\$292.99	\$401.12	IN	NA	ON	ON	LEFT CHECK ENGINE LIGHT ON. ISS TEST	CHECK ENGINE REPORT ON	#	V42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	20-Apr-12	25-Aug-12	MACLIN FORD SALES	#	#	#	5.0E-212	26-Jul-12	0	8852	\$308.14	\$435.83	IN	NA	AB	AB	ISS TEST PINPOINT TEST DTC P0300 P0304 P0305	CHECK FOR ENGINE MISS	#	V40	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	21-Dec-11	26-Feb-12	DARLINS MOTOR FORD	#	#	#	5.0E-212	23-Jul-12	5	11488	\$436.59	\$521.69	IN	NA	ME	ME	GC	CHECKED FOR DTCs P0304 P0305. TECH 40	CHECK ENGINE LIGHT ON	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	29-Mar-12	19-Apr-12	DENNAM FORD LTD	#	#	#	5.0E-212	8-Aug-12	4	4763	\$308.14	\$389.81	IN	NA	BC	BC	ISS TESTING FOR DTC P0304 P0305. INST	ENGINEER DRIVING FLY	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	31-May-12	0	PRINCE FORD, INC.	#	#	#	5.0E-212	17-Jul-12	-1	125	\$333.62	\$422.84	IN	NA	GA	GA	PP 5202 OC 12 O R PASS G P0430DS ECU TEST	CUSTOMER STATES THE	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHND9007	2012	1FFW1E1T0K	T8F	F	B	A	T	30-May-12	26-Jun-12	BROOKLYN FORD	#	#	#	5.0E-212	17-Aug-12	2	4196	\$350.63	\$467.56	IN	NA	MI	MI	ISS SELF TEST P0300. C1 MONITORING PDS	CHECK ENGINE LIGHT ON	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHMSA003	2012	1FFW1E1T0K	T8F	F	B	A	T	13-Jun-12	8-Aug-12	JACQUES OLVER FORD INC.	#	#	#	5.0E-212	17-Aug-12	1	849	\$392.67	\$491.00	IN	NA	QC	QC	ISS TEST VER DTC P0430. UBRNAL DAILY. REMP	LEB. VERIFIER LA LUMIERE	#	V40	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C	T8F	F	B	A	T	8-Jun-12	22-Jun-12	BUTCH DUSTALE, INC.	#	#	#	5.0E-212	5-Sep-12	3	6050	\$300.63	\$412.94	IN	NA	MS	MS	VERIFIED CONCERN. PERFORMED ECU TEST DTC	CHECK ENGINE LIGHT ON	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CELE4002	2012	1FFW1E1T0K	T8F	F	B	A	T	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#	#	#	5.0E-212	29-Aug-12	5	3765	\$400.05	\$469.65	IN	NA	FL	FL	ENGINE DIAG TEST 12666 AND PLUG ROAD TEST	CUSTOMER STATES ENGINE	#	V44	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FFW1E1T0C																											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	PKT NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	5-Apr-12	6-Jun-12	MORAND FORD LINCOLN LITE	#	23-Aug-12	3	7588	\$307.82	\$404.54	130	GA	CONFIRM FUEL, KOEO PCM CODE P0300, VERIFIERS: ALTRIE LA LUMI...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12CK	T8F6	F	B	A	T	K	1C3	AF	29-Jun-12	5-Mar-12	HIXSON AUTOPELX	#	11-Jul-12	3	4987	\$311.37	\$385.98	119	LA	VERIFIED CUSTOMERS CRIBED IN TSS REPAIR CO CHECK ENGINE LIGHT ON...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	29-Jun-12	5-Mar-12	BURNS FORD	#	4-Sep-12	7	7535	\$312.07	\$393.52	119	GA	RAN DIAG AND FOUND CODES P0399 P0300 P0301 CUSTOMER STATES THE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E19CF	T8F6	F	B	A	T	K	1C3	AF	8-May-12	23-May-12	GARY YEOMANS FORD LINCOLN	#	15-Aug-12	3	6272	\$334.92	\$58.94	119	GA	SE212 12_RAN_ENG_DIA312012 ACCESS REPAIR CUSTOM STS CHECK EN...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#	5-Sep-12	1	4143	\$308.28	\$397.56	119	VA	VERIFY CONCERN KOEO'S ISSUE TOLD TO CHECK CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	12-Jun-12	8-Aug-12	WHITE FORD LINCOLN, L.L.C.	#	20-Aug-12	1	1284	\$292.99	\$392.94	119	LA	perf diag and prpt dc p0430 no lab apply replc cat con Customer States the check...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E15CF	T8F6	F	B	A	T	K	1C3	AF	27-Jan-12	23-Mar-12	JIM HUSON FORD	#	24-Aug-12	6	15508	\$303.73	\$396.19	119	GA	PERFORM TSS 120804 Customer States the check...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	13-Mar-12	16-Apr-12	DON REED FORD, INC.	#	27-Aug-12	5	8319	\$398.11	\$468.60	119	FL	dr hook up, ecc test, dc p0430, perform lab 12 06 04 Customer States the check...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E18CF	T8F6	F	B	A	T	K	1C3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	30-Jul-12	5	28754	\$292.99	\$394.99	119	FL	DIAG AND IDS TEST RETI FAXED B CHECK ENGINE LIGHT ON...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E17CF	T8F6	F	B	A	T	K	1C3	AF	12-Jul-12	11-Aug-12	PALMETTO FORD LINCOLN	#	31-Aug-12	1	1688	\$292.99	\$374.92	119	GA	PERFORM CODE P430 BANK 2 EFFICIENCY CODE F CUSTOMER STATES CK...			V44	07	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	22-Mar-12		PRINCE FORD, INC.	#	20-Jul-12	-1	445	\$333.82	\$414.12	119	GA	FF SE212 CC 12 TO PASS P0300 P0301ECC CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	4-May-12	19-Jun-12	MACLIN FORD SALES	#	4-Sep-12	3	7555	\$307.82	\$435.51	130	AB	ECC TEST PINPOINT TEST DTC P0304 P0306 P0430 INSTALL SOP PART IN R...			V44	07	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E10CF	T8F6	F	B	A	T	K	1C3	AJ	13-Feb-12	15-Jun-12	LANGDALE FORD COMPANY	#	27-Aug-12	3	5272	\$333.92	\$409.65	119	GA	IMPROPER ASSEMBLY TETC CONVERTER ASSY CHECK ENG LIGHT ON R...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	18-Feb-12	25-Apr-12	HUB CITY FORD, INC.	#	31-Aug-12	5	6131	\$311.37	\$439.37	119	LA	SE212 OPERATION B CODE 42 LABOR 5 1 200648 CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CHVDC005	2012	1FF1W1E17CF	T8F6	F	B	A	T	K	1C3	AF	19-Mar-12	21-Apr-12	VARSITY FORD	#	22-Aug-12	5	5064	\$300.83	\$448.10	119	MI	BASIC 5212 CC42 TEST 12FORMING CONVERTER CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	7-Apr-12	23-Apr-12	DALE JARRETT FORD	#	29-Aug-12	5	6752	\$292.99	\$387.07	119	NC	PCM CALIBRATION & CONVERTER COMING APART CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	13-Feb-12	7-Mar-12	COLE & BURK FORD LINCOLN, INC.	#	14-Aug-12	6	7939	\$311.37	\$380.00	119	PA	ECC TEST P0304 RAN CASSE CAR AND FOUND TSB CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	26-Apr-12	11-Jul-12	JOHNSTON FORD	#	28-Aug-12	2	3707	\$300.83	\$383.71	119	TX	RAN ECC TEST VEHICLE TURN CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12CF	T8F6	F	B	A	T	K	1C3	AF	27-Jan-12	27-Aug-12	TONY BELTEN & SONS FORD, INC.	#	27-Aug-12	0	1792	\$311.37	\$402.12	119	MI	TEST DRIVE VEHICLE W/ CAS CODE SHIELD AND REPRN CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#	6-Sep-12	7	12333	\$0.00	\$43.84	119	GA	PERFORMED DIAG. LIGHT ON P0000 P0001 CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E10CF	T8F6	F	B	A	T	K	1C3	AJ	28-Oct-11	28-May-12	GATEWAY FORD INC	#	22-Aug-12	3	11722	\$0.00	\$40.16	119	LA	ROAD TESTED CHECKED OASIS PERFORMANCE TSB CUSTOMER STATES CK...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E14CF	T8F6	F	B	A	T	K	1C3	AF	12-Mar-12	18-Mar-12	NORTHERN LIGHTS FORD SALES	#	4-Sep-12	6	13402	\$14.63	\$59.28	130	ON	MIL LIGHT FLASHING INSP C CUSTOMER STATES LIGHT ON...			V52	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#	6-Sep-12	7	12333	\$0.00	\$43.84	119	GA	CHECK OUT VERIFIED CHECK REPAIR CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	23-Jul-12	7-Aug-12	JENKINS & WYNN FORD LINCOLN	#	6-Sep-12	2	2828	\$0.00	\$43.43	119	TX	REPROGRAMMED PCM CUSTOMER STATES CHECK EN...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	23-Jul-12	8-Apr-12	O. C. WELCH FORD LINCOLN, INC.	#	6-Sep-12	6	4985	\$0.00	\$44.43	119	TX	VERIFY CONCERN PERFORM SELF TEST P0208 P0301 CUSTOM STS THE CEL IS ON...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E10CF	T8F6	F	B	A	T	K	1C3	AJ	28-Mar-12	22-Aug-12	LAUREL FORD LINCOLN, INC.	#	4-Sep-12	4	10303	\$114.44	\$48.73	119	AB	CHECKED DTC 3 WITH IDS. FOLNED P0302, P0303, P0304 CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E10CF	T8F6	F	B	A	T	K	1C3	AJ	28-Mar-12	22-Aug-12	NORTH STAR FORD SALES LIMITED	#	5-Sep-12	1	789	\$144.63	\$110.97	132	AB	SCANN CODES P0304 30SHIFT STRATEGY WHICH ENG LIGHT ON SOLID VE...			V42	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	8-Mar-12	25-May-12	ALBI FORD LINCOLN JOLETTE INC.	#	17-Aug-12	3	8711	\$143.63	\$63.03	132	GA	MISFIRE P0300 P0303 P0306 var codes 901 lab CUSTOMER ENGINE ALLUME...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	23-Jul-12	25-May-12	WAGNER FORD, INC.	#	4-Sep-12	2	8711	\$143.63	\$63.03	132	GA	PERFORMED ECC TEST P0300 P0301 SHUTTER FLICKER CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AJ	11-Jan-12	25-Jul-12	INTERSTATE FORD, INC.	#	30-Aug-12	2	5285	\$10.74	\$53.94	119	OH	AFTER TSB STILL NEEDED TO REPLACE COIL AND CUSTOM STATES CK EN...			V52	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18CF	T8F6	F	B	A	T	K	1C3	AJ	23-Feb-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#	30-Aug-12	6	3800	\$0.00	\$44.99	132	NC	VERIFY REPAIRS TOLD CLIENT FATI DIAG CODE P0400 CANCLED AUTOMOBIL...			V21	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16CF	T8F6	F	B	A	T	K	1C3	AF	23-Feb-12	27-Mar-12	WAGNER FORD, INC.	#	30-Aug-12	2	5285	\$10.74	\$53.94	119	OH	PERF 0675 12 TEST MISFIRE AT HIS DES THE ENG HAD A MISFIRE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E15CF	T8F6	F	B	A	T	K	1C3	AF	23-Feb-12	27-Mar-12	SHANAHAN FORD LINCOLN SALES	#	12-Jul-12	4	5289	\$15.60	\$65.90	130	ON	VERIFY CONCERN, CHECK OASIS AND FOLLOW TSB STUMBLE ON ACCPT...			V41	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E10CF	T8F6	F	B	A	T	K	1C3	AF	3-May-12	28-May-12	BRENTBRIDGE FORD SALES LTD.	#	16-Jul-12	2	2688	\$14.15	\$70.12	132	AB	TEST TEST TO VERIFY CONCERN CHECK TEST CC CUSTOMER STATES TH...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CHVDC004	2012	1FF1W1E13CF	T8F6	F	B	A	T	K	1C3	AF	29-Mar-12	26-May-12	ESTABLISHED MOTOR CO. INC.	#	4-Sep-12	2	8957	\$114.44	\$44.64	119	GA	CHECKED CODES, CONSUMER MISFIRE, INSTALLED SUGGESTION ON HARB...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E18CF	T8F6	F	B	A	T	K	1C3	AF	29-Mar-12	26-May-12	PARKS FORD OF WESLEY CHAPEL	#	28-Aug-12	4	8897	\$19.78	\$116.13	119	FL	VERIFY CONCERN PERFORMED ECC QUICK TEST DIAG MISSING RUNNING...			V52	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12CF	T8F6	F	B	A	T	K	1C3	AJ	8-Mar-12	22-Jun-12	HOLIDAY FORD	#	4-Sep-12	3	4153	\$0.00	\$45.69	119	WI	ids test p0308 read test no misfire noticed on lab CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E14CF	T8F6	F	B	A	T	K	1C3	AF	23-Feb-12	23-Jul-12	ESTABLISHED MOTOR CO. INC.	#	4-Sep-12	2	8957	\$114.44	\$44.64	119	GA	CK CONCERN INSTALLED CAR AIR DEFLECTOR FOR C5 VEH HAS A LOSS...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E17CF	T8F6	F	B	A	T	K	1C3	AJ	8-Feb-12	23-Feb-12	JIMMY MICHEL MOTORS, INC.	#	6-Sep-12	7	19579	\$0.00	\$40.94	119	MO	PERFORMED REPAIR AS PER TSS 12 6 4 C 5 C E L B ON CUSTOMER STATES CHE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E17CF	T8F6	F	B	A	T	K	1C3	AF	16-Mar-12	3-May-12	AVALON FORD SALES 1998 LIMITED	#	6-Sep-12	5	8277	\$14.63	\$63.99	132	NC	ROAD TESTED AND FOLLOUP REPAIR CHECK CHECK SHUTTER WHEN...			V41	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12CF	T8F6	F	B	A	T	K	1C3	AF	3-May-12	28-May-12	VEGELSON FORD SALES & SERVICE	#	10-Aug-12	7	3517	\$143.63	\$73.40	130	GA	INSPECT FOR CEL ON RESTART, CHECKED GAS ENGINE REPAIR RE...			V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12CF	T8F6	F	B	A	T	K	1C3	AJ	16-May-12	28-Jul-12	REPUBLIC FORD LINCOLN, INC.	#	4-Sep-12	2	4610	\$0.00									

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL	YN	VEHICLE ID	PLANT	PROG	START DATE	WARRANTY DATE	DEALER/SALES	JOB #	PART NUMBER	QUANTITY	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	16-Mar-12	28-Aug-12		JACKY W JONES FORD, INC	71	6K775	2	6-Sep-12	1	778	\$11.51	\$53.77	GA	# INSPECT CK ENLIGHT ON KOEE PASS CONT PO3	CK ENLIGHT ON ENG #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFX1E1000	AF	17-Nov-11	18-Jan-12		PALM COAST FORD	4	6K775	1	1-Sep-12	8	2707	\$0.00	\$45.91	FL	# LACK OF POWER ON HARD ACCELERATION OR HIGH	CK TRUCK LIGHT ON ENG #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	16-Feb-12	5-Mar-12		FORT MILL FORD	4	6K775	2	4-Sep-12	7	10484	\$11.44	\$55.45	SC	# VERIFY CONCERN PERFORM TSB 12 04 04 REPRO	CUST STATES CHECK EN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E3C3	AF	19-Apr-12	25-May-12		GEORGE STONKISH FORD (1987)	4	6K775	2	6-Sep-12	4	3704	\$14.63	\$59.33	IN	# ROAD TEST MIFURE ON ACCEL, PERFORMED IDS	CHECK AND REPORT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	10-Dec-11	22-Mar-12		BATES FORD	4	6K775	2	4-Sep-12	6	9578	\$0.00	\$42.31	VA	# VERIFIED CUSTOMER CONCERN, TEST ON IDS AN	CUSTOMER STATES ENG #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E2C3	AF	25-Apr-12	20-Jun-12		TOWNE SALES AND SERVICE LIMITE	4	6K775	2	4-Sep-12	2	4350	\$14.63	\$54.44	NB	# VERIFY CONCERN DIAG FOUND TSB 12 06 04 INST	CUSTOMER STATES WHILE DRIV #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E4C3	AJ	21-Feb-12	31-May-12		LINDSAY FORD INC	4	6K775	2	10-Sep-12	4	2881	\$0.00	\$35.30	IN	# VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check Eng #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	11-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	4	6K775	2	31-Jul-12	6	16114	\$0.00	\$40.05	VA	# TEST P0306 PROGRAM PCM PER TSB 120804	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	13-Mar-12	10-Jun-12		TRI FORD INC	4	6K775	2	4-Sep-12	3	4517	\$11.51	\$57.07	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ON ACCEL WHEN PASSIN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	1-Mar-12	18-Apr-12		ART BARRY FORD SALES LTD	2	6K775	2	28-Aug-12	5	4732	\$13.26	\$56.49	IN	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1	1FTFW1E7C3	AF	5-Apr-12	28-Apr-12		CAPITAL FORD LINCOLN OF WILMIN	2	6K775	2	10-Aug-12	4	1514	\$13.26	\$56.49	NC	# REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AJ	13-Mar-12	28-Aug-12		COOGIN ISLAND FORD LINCOLN	3	6K775	2	8-Sep-12	1	1675	\$0.00	\$42.60	IN	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFX1E5C3	AF	18-May-12	1-Aug-12		MYERS FORD COMPANY, INC	4	6K775	2	6-Sep-12	2	2815	\$0.00	\$36.72	IN	# VERIFIED CONCERN, IDS TEST CODE P0304 P0316	CUSTOMER STATES CEL #1			PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1	1FTFW1E4C3	AJ	18-Nov-11	29-Mar-12		RALPH BARRI MOTORS, INC	4	6K775	2	30-Aug-12	6	12963	\$18.38	\$55.66	IN	# VERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	15-Jun-12	29-Jun-12		TRI FORD INC	4	6K775	2	5-Sep-12	3	3970	\$0.00	\$50.16	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ONLY 1 SERVICE ENGINE LIGHT #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E4C3	AJ	21-Feb-12	31-May-12		LINDSAY FORD INC	4	6K775	2	10-Sep-12	4	2881	\$0.00	\$35.30	IN	# VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check Eng #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	11-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	4	6K775	2	31-Jul-12	6	16114	\$0.00	\$40.05	VA	# TEST P0306 PROGRAM PCM PER TSB 120804	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	13-Mar-12	10-Jun-12		TRI FORD INC	4	6K775	2	4-Sep-12	3	4517	\$11.51	\$57.07	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ON ACCEL WHEN PASSIN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	1-Mar-12	18-Apr-12		ART BARRY FORD SALES LTD	2	6K775	2	28-Aug-12	5	4732	\$13.26	\$56.49	IN	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1	1FTFW1E7C3	AF	5-Apr-12	28-Apr-12		CAPITAL FORD LINCOLN OF WILMIN	2	6K775	2	10-Aug-12	4	1514	\$13.26	\$56.49	NC	# REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AJ	13-Mar-12	28-Aug-12		COOGIN ISLAND FORD LINCOLN	3	6K775	2	8-Sep-12	1	1675	\$0.00	\$42.60	IN	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFX1E5C3	AF	18-May-12	1-Aug-12		MYERS FORD COMPANY, INC	4	6K775	2	6-Sep-12	2	2815	\$0.00	\$36.72	IN	# VERIFIED CONCERN, IDS TEST CODE P0304 P0316	CUSTOMER STATES CEL #1			PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1	1FTFW1E4C3	AJ	18-Nov-11	29-Mar-12		RALPH BARRI MOTORS, INC	4	6K775	2	30-Aug-12	6	12963	\$18.38	\$55.66	IN	# VERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	15-Jun-12	29-Jun-12		TRI FORD INC	4	6K775	2	5-Sep-12	3	3970	\$0.00	\$50.16	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ONLY 1 SERVICE ENGINE LIGHT #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E4C3	AJ	21-Feb-12	31-May-12		LINDSAY FORD INC	4	6K775	2	10-Sep-12	4	2881	\$0.00	\$35.30	IN	# VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check Eng #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	11-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	4	6K775	2	31-Jul-12	6	16114	\$0.00	\$40.05	VA	# TEST P0306 PROGRAM PCM PER TSB 120804	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	13-Mar-12	10-Jun-12		TRI FORD INC	4	6K775	2	4-Sep-12	3	4517	\$11.51	\$57.07	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ON ACCEL WHEN PASSIN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	1-Mar-12	18-Apr-12		ART BARRY FORD SALES LTD	2	6K775	2	28-Aug-12	5	4732	\$13.26	\$56.49	IN	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1	1FTFW1E7C3	AF	5-Apr-12	28-Apr-12		CAPITAL FORD LINCOLN OF WILMIN	2	6K775	2	10-Aug-12	4	1514	\$13.26	\$56.49	NC	# REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AJ	13-Mar-12	28-Aug-12		COOGIN ISLAND FORD LINCOLN	3	6K775	2	8-Sep-12	1	1675	\$0.00	\$42.60	IN	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFX1E5C3	AF	18-May-12	1-Aug-12		MYERS FORD COMPANY, INC	4	6K775	2	6-Sep-12	2	2815	\$0.00	\$36.72	IN	# VERIFIED CONCERN, IDS TEST CODE P0304 P0316	CUSTOMER STATES CEL #1			PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1	1FTFW1E4C3	AJ	18-Nov-11	29-Mar-12		RALPH BARRI MOTORS, INC	4	6K775	2	30-Aug-12	6	12963	\$18.38	\$55.66	IN	# VERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	15-Jun-12	29-Jun-12		TRI FORD INC	4	6K775	2	5-Sep-12	3	3970	\$0.00	\$50.16	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ONLY 1 SERVICE ENGINE LIGHT #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E4C3	AJ	21-Feb-12	31-May-12		LINDSAY FORD INC	4	6K775	2	10-Sep-12	4	2881	\$0.00	\$35.30	IN	# VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check Eng #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	11-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	4	6K775	2	31-Jul-12	6	16114	\$0.00	\$40.05	VA	# TEST P0306 PROGRAM PCM PER TSB 120804	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	13-Mar-12	10-Jun-12		TRI FORD INC	4	6K775	2	4-Sep-12	3	4517	\$11.51	\$57.07	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ON ACCEL WHEN PASSIN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	1-Mar-12	18-Apr-12		ART BARRY FORD SALES LTD	2	6K775	2	28-Aug-12	5	4732	\$13.26	\$56.49	IN	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1	1FTFW1E7C3	AF	5-Apr-12	28-Apr-12		CAPITAL FORD LINCOLN OF WILMIN	2	6K775	2	10-Aug-12	4	1514	\$13.26	\$56.49	NC	# REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AJ	13-Mar-12	28-Aug-12		COOGIN ISLAND FORD LINCOLN	3	6K775	2	8-Sep-12	1	1675	\$0.00	\$42.60	IN	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFX1E5C3	AF	18-May-12	1-Aug-12		MYERS FORD COMPANY, INC	4	6K775	2	6-Sep-12	2	2815	\$0.00	\$36.72	IN	# VERIFIED CONCERN, IDS TEST CODE P0304 P0316	CUSTOMER STATES CEL #1			PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1	1FTFW1E4C3	AJ	18-Nov-11	29-Mar-12		RALPH BARRI MOTORS, INC	4	6K775	2	30-Aug-12	6	12963	\$18.38	\$55.66	IN	# VERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	15-Jun-12	29-Jun-12		TRI FORD INC	4	6K775	2	5-Sep-12	3	3970	\$0.00	\$50.16	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ONLY 1 SERVICE ENGINE LIGHT #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E4C3	AJ	21-Feb-12	31-May-12		LINDSAY FORD INC	4	6K775	2	10-Sep-12	4	2881	\$0.00	\$35.30	IN	# VERIFY CONCERN FOUND CODES P0304 P0300	Customer States Check Eng #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	11-Feb-12	21-Feb-12		BILL COLLINS FORD LINCOLN OF L	4	6K775	2	31-Jul-12	6	16114	\$0.00	\$40.05	VA	# TEST P0306 PROGRAM PCM PER TSB 120804	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E6C3	AF	13-Mar-12	10-Jun-12		TRI FORD INC	4	6K775	2	4-Sep-12	3	4517	\$11.51	\$57.07	IN	# RAN EEC TEST CODES P0304 P0308 P0300	ON ACCEL WHEN PASSIN #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1FTFW1E7C3	AF	1-Mar-12	18-Apr-12		ART BARRY FORD SALES LTD	2	6K775	2	28-Aug-12	5	4732	\$13.26	\$56.49	IN	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT ON #1			PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1	1FTFW1E7C3	AF	5-Apr-12	28-Apr-12		CAPITAL FORD LINCOLN OF WILMIN	2	6K775	2	10-Aug-12	4	1514	\$13.26	\$56.49	NC	# REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH #1			PT C&C
TSB REFLASH	PT C&C	NA																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	WARRANTY DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	SR	PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFFWE12C	TFF	F	FA	TKW	TC3	AF	23-May-12	25-Jun-12	BOB MCCORMICK FORD	#	6K775	25	5-Sep-12	3	7674	90.00	536.58	1	PA	NA	PERFORMED SHORT ROJ ALL LOOKS GOOD PERFORM	PERFORMED SHORT ROJ ALL LOOKS GOOD PERFORM	CUSTOMER STATES THAT	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE13C	TFF	F	FA	TKW	TC3	AJ	24-Feb-12	26-Jun-12	JIM HATHWAY FORD SALES LIMITED	#	6K775	25	31-Aug-12	3	3826	114.63	846.35	1	NS	NS	PERFORMED AS PER TSB 120604	DIAG. CAUSE MIL STALL	CUSTOMER STATES THAT	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE16C	TFF	F	FA	TKW	TC3	AF	11-Nov-11	26-Jun-12	TERREBONE FORD INC	#	6K775	25	16-Aug-12	7	12638	114.63	568.89	1	GA	GA	VERIFIED SCAN TEST ACQUON CODE VER OASIS ET AL PER LUMINERE CHECK	VERIFIED SCAN TEST ACQUON CODE VER OASIS ET AL PER LUMINERE CHECK	CUSTOMER STATES THAT	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE18C	TFF	F	FA	TKW	TC3	AJ	19-Apr-12	24-May-12	LAFOURCHE FORD LINCOLN	#	6K775	25	5-Sep-12	4	5804	111.44	547.96	1	NA	LA	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAM	INSTALLED AIR DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES THAT	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE19C	TFF	F	FA	TKW	TC3	AJ	19-Mar-12	26-Apr-12	PUNDMANN MOTOR COMPANY	#	6K775	25	4-Sep-12	5	11397	114.44	588.48	1	NA	MO	INSTALLED CAC AIR DEFLECTOR PLATE AND REPROGRAM	INSTALLED CAC AIR DEFLECTOR PLATE AND REPROGRAM	ENGINE LOSSES POWER	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE20C	TFF	F	FA	TKW	TC3	AJ	8-Mar-12	27-Mar-12	ANDERSONS ROCK RIVER FORD	#	6K775	25	29-Aug-12	6	12597	111.51	694.02	1	NA	IL	DIAGNOSED AND REPROGRAMMED PCM AND INST	DIAGNOSED AND REPROGRAMMED PCM AND INST	WILL NOT ACCELERATE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE21C	TFF	F	FA	TKW	TC3	AJ	11-Apr-12	30-Apr-12	BOUCHARD FORD	#	6K775	25	10-Sep-12	5	10318	117.35	553.76	1	NA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHECK ENGINE ALLTIME	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE22C	TFF	F	FA	TKW	TC3	AF	21-Nov-11	27-Mar-12	GRAPEVINE FORD LTD	#	6K775	25	6-Sep-12	6	18204	111.44	560.31	1	NA	TX	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	CHEK ENG LIGHT ON AND	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE23C	TFF	F	FA	TKW	TC3	AJ	28-Mar-12	30-Apr-12	G W MOSHER MOTORS LTD	#	6K775	25	6-Sep-12	5	5241	114.63	637.22	1	NA	NS	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECK ENGINE LIGHT TR	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE24C	TFF	F	FA	TKW	TC3	AF	17-Mar-12	10-Jul-12	MORGAN McCLEURE FORD INC	#	6K775	25	4-Sep-12	2	2478	111.44	547.18	1	NA	VA	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	CUSTOMER STATES CHE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE25C	TFF	F	FA	TKW	TC3	AF	20-Apr-12	17-Jul-12	DESJARDINS AUTO COLLECTION	#	6K775	25	2-Aug-12	2	2	90.00	562.93	1	NA	QC	K12465 (METTRE A JOUR DS AV) VER CHECK EN	K12465 (METTRE A JOUR DS AV) VER CHECK EN	TEMPERATURE ENGINE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE26C	TFF	F	FA	TKW	TC3	AF	18-Apr-12	2-Aug-12	NORT & VIRKLER INC	#	6K775	25	15-Aug-12	1	1819	113.90	551.35	1	NA	NY	CHECKED EEC SYSTEM FOR CODES P030X FOUND	CHECKED EEC SYSTEM FOR CODES P030X FOUND	ENGINE SKIPPING UNDE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE27C	TFF	F	FA	TKW	TC3	AF	9-Mar-12	2-Apr-12	JIM LIGATE FORD INC	#	6K775	25	6-Sep-12	6	19262	112.28	619.89	1	NA	WA	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	CUST REPORTS SEVERE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE28C	TFF	F	FA	TKW	TC3	AF	23-Feb-12	22-Mar-12	SILOUX FALLS FORD LINCOLN	#	12029	C	7-Sep-12	6	18128	94.65	1160.32	1	NA	SD	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	SFC 3 CLUNKS ON DOWNSH	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE29C	TFF	F	FA	TKW	TC3	AF	10-Feb-12	31-Aug-12	JIM HATHWAY FORD SALES LIMITED	#	6K775	25	7-Sep-12	1	879	114.63	646.35	1	NA	NS	PERFORMED SYSTEM TESTS INSTALLED SHIELD	PERFORMED SYSTEM TESTS INSTALLED SHIELD	CHECK AND ADVISE WHER	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE30C	TFF	F	FA	TKW	TC3	AJ	11-Apr-12	30-Apr-12	BOUCHARD FORD	#	6K775	25	10-Sep-12	5	10318	117.35	553.76	1	NA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHECK ENGINE ALLTIME	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE31C	TFF	F	FA	TKW	TC3	AF	21-Nov-11	27-Mar-12	GRAPEVINE FORD LTD	#	6K775	25	6-Sep-12	6	18204	111.44	560.31	1	NA	TX	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	CHEK ENG LIGHT ON AND	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE32C	TFF	F	FA	TKW	TC3	AJ	28-Mar-12	30-Apr-12	G W MOSHER MOTORS LTD	#	6K775	25	6-Sep-12	5	5241	114.63	637.22	1	NA	NS	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECK ENGINE LIGHT TR	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE33C	TFF	F	FA	TKW	TC3	AF	17-Mar-12	10-Jul-12	MORGAN McCLEURE FORD INC	#	6K775	25	4-Sep-12	2	2478	111.44	547.18	1	NA	VA	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	CUSTOMER STATES CHE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE34C	TFF	F	FA	TKW	TC3	AF	20-Apr-12	17-Jul-12	DESJARDINS AUTO COLLECTION	#	6K775	25	2-Aug-12	2	2	90.00	562.93	1	NA	QC	K12465 (METTRE A JOUR DS AV) VER CHECK EN	K12465 (METTRE A JOUR DS AV) VER CHECK EN	TEMPERATURE ENGINE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE35C	TFF	F	FA	TKW	TC3	AF	18-Apr-12	2-Aug-12	NORT & VIRKLER INC	#	6K775	25	15-Aug-12	1	1819	113.90	551.35	1	NA	NY	CHECKED EEC SYSTEM FOR CODES P030X FOUND	CHECKED EEC SYSTEM FOR CODES P030X FOUND	ENGINE SKIPPING UNDE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE36C	TFF	F	FA	TKW	TC3	AF	9-Mar-12	2-Apr-12	JIM LIGATE FORD INC	#	6K775	25	6-Sep-12	6	19262	112.28	619.89	1	NA	WA	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	CUST REPORTS SEVERE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE37C	TFF	F	FA	TKW	TC3	AF	23-Feb-12	22-Mar-12	SILOUX FALLS FORD LINCOLN	#	12029	C	7-Sep-12	6	18128	94.65	1160.32	1	NA	SD	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	SFC 3 CLUNKS ON DOWNSH	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE38C	TFF	F	FA	TKW	TC3	AF	10-Feb-12	31-Aug-12	JIM HATHWAY FORD SALES LIMITED	#	6K775	25	7-Sep-12	1	879	114.63	646.35	1	NA	NS	PERFORMED SYSTEM TESTS INSTALLED SHIELD	PERFORMED SYSTEM TESTS INSTALLED SHIELD	CHECK AND ADVISE WHER	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE39C	TFF	F	FA	TKW	TC3	AJ	11-Apr-12	30-Apr-12	BOUCHARD FORD	#	6K775	25	10-Sep-12	5	10318	117.35	553.76	1	NA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHECK ENGINE ALLTIME	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE40C	TFF	F	FA	TKW	TC3	AF	21-Nov-11	27-Mar-12	GRAPEVINE FORD LTD	#	6K775	25	6-Sep-12	6	18204	111.44	560.31	1	NA	TX	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	CHEK ENG LIGHT ON AND	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE41C	TFF	F	FA	TKW	TC3	AJ	28-Mar-12	30-Apr-12	G W MOSHER MOTORS LTD	#	6K775	25	6-Sep-12	5	5241	114.63	637.22	1	NA	NS	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECK ENGINE LIGHT TR	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE42C	TFF	F	FA	TKW	TC3	AF	17-Mar-12	10-Jul-12	MORGAN McCLEURE FORD INC	#	6K775	25	4-Sep-12	2	2478	111.44	547.18	1	NA	VA	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	VERIFIED CUSTOMER (CRIMINAL POI TO LATEST)	CUSTOMER STATES CHE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE43C	TFF	F	FA	TKW	TC3	AF	20-Apr-12	17-Jul-12	DESJARDINS AUTO COLLECTION	#	6K775	25	2-Aug-12	2	2	90.00	562.93	1	NA	QC	K12465 (METTRE A JOUR DS AV) VER CHECK EN	K12465 (METTRE A JOUR DS AV) VER CHECK EN	TEMPERATURE ENGINE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE44C	TFF	F	FA	TKW	TC3	AF	18-Apr-12	2-Aug-12	NORT & VIRKLER INC	#	6K775	25	15-Aug-12	1	1819	113.90	551.35	1	NA	NY	CHECKED EEC SYSTEM FOR CODES P030X FOUND	CHECKED EEC SYSTEM FOR CODES P030X FOUND	ENGINE SKIPPING UNDE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE45C	TFF	F	FA	TKW	TC3	AF	9-Mar-12	2-Apr-12	JIM LIGATE FORD INC	#	6K775	25	6-Sep-12	6	19262	112.28	619.89	1	NA	WA	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	XRD TEST WITH CUST AN TEST MISFIRE MOVED I	CUST REPORTS SEVERE	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE46C	TFF	F	FA	TKW	TC3	AF	23-Feb-12	22-Mar-12	SILOUX FALLS FORD LINCOLN	#	12029	C	7-Sep-12	6	18128	94.65	1160.32	1	NA	SD	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	CR TEST DRIVE. VERIFY INT INSPECT & REPLACE	SFC 3 CLUNKS ON DOWNSH	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE47C	TFF	F	FA	TKW	TC3	AF	10-Feb-12	31-Aug-12	JIM HATHWAY FORD SALES LIMITED	#	6K775	25	7-Sep-12	1	879	114.63	646.35	1	NA	NS	PERFORMED SYSTEM TESTS INSTALLED SHIELD	PERFORMED SYSTEM TESTS INSTALLED SHIELD	CHECK AND ADVISE WHER	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE48C	TFF	F	FA	TKW	TC3	AJ	11-Apr-12	30-Apr-12	BOUCHARD FORD	#	6K775	25	10-Sep-12	5	10318	117.35	553.76	1	NA	QC	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	TEST CODE P0304 P0305 P0306 FAIRE OASIS TSB	CHECK ENGINE ALLTIME	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE49C	TFF	F	FA	TKW	TC3	AF	21-Nov-11	27-Mar-12	GRAPEVINE FORD LTD	#	6K775	25	6-Sep-12	6	18204	111.44	560.31	1	NA	TX	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	PERFORMED SYSTEM TESTS PASSED. RAN OASIS	CHEK ENG LIGHT ON AND	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE50C	TFF	F	FA	TKW	TC3	AJ	28-Mar-12	30-Apr-12	G W MOSHER MOTORS LTD	#	6K775	25	6-Sep-12	5	5241	114.63	637.22	1	NA	NS	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECKED FOR CODES REPLACE CAC DEFLECTOR	CHECK ENGINE LIGHT TR	#	411	V2	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFFWE51C	TFF	F	FA	TKW	TC3	AF	17-Mar-12	10-Jul-12	MORGAN McCLEURE FORD INC	#	6K775	25	4-Sep-12	2	2478													

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