

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOIS REPORT	DEL YR	VIN	VEHICLE LI	DRIVE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	BOOK	GB	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SN	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CR	SA	TR	CC	CL	CF	CLAIM BINNED FUNCTION					
TSB REFLASH	PT C&C	N/A	2012	1FTFX1G18CF	F	T/F6	F	B	A	T/KW	T/C3	AF	23-Nov-11	15-Jun-12	AUTOWAY FORD AND LINCOLN	6	F3	6K775	22	20-Aug-12	3	6397	\$13.95	\$59.89	1	NA	FL	#	CK ENGINE LIGHT EEC TEST DTC P0300 PRESENT	ADD ON FROM LINE A	#	S	#	60	S	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8CF	F	T/F6	F	B	A	T/KW	T/C3	AF	7-Nov-11	7-Jan-12	RED MCCOMBS FORD	6	F3	6K775	23	27-Aug-12	8	14149	\$0.00	\$45.36	1	NA	TX	#	PCM UPDATE BASIC 6K775 CC42 ... REFLASH PCM	C S WHILE DRIVING ON T	#	S	#	60	S	V52	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1G18CF	F	T/F6	F	B	A	T/KW	T/C3	AF	30-Jan-12	7-Feb-12	MCCAFFERTY FORD OF MECHANICSB	6	F3	6K775	24	23-Aug-12	7	5709	\$0.00	\$41.24	1	NA	PA	#	TSB 12 B 4 REPROGRAMMED PCM. WAITING ON CHA	CUSTOMER STATES WA	#	S	#	60	S	V52	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8CF	F	T/F6	F	B	A	T/KW	T/C3	AF	17-Mar-12	17-Apr-12	SHERWOOD FORD	6	F3	6K775	24	18-Jul-12	4	4289	\$14.63	\$74.16	1	NA	AB	#	EEC TEST (PASS). CHECK OASIS AND ORDER IN D	CUSTOMER REPORTS WA	#	S	#	64	LA	V52	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3CF	F	T/F6	F	B	A	T/KW	T/C3	AF	5-Dec-11	16-Feb-12	HENSON FORD, INC.	6	F3	6K775	21	30-Aug-12	7	9673	\$11.44	\$53.63	1	NA	TX	#	VERIFIED CONCERN. SET DTCS P0289 AND P0306	C S VECHILE IS RUNNING	#	S	#	60	S	V40	F	0	PT C&C

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From: Steslicki, Michael (M.E.)
Sent: Monday, September 10, 2012 3:47 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/10/12)

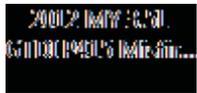
Sixty-two new claims today

(25) Catalytic Converter (four of these have vehicle build dates beyond June 1, 2012 - 6/11/12, 6/12/12, 6/12/12, 7/12/12)

(24) TSB Reflash (one of these has a vehicle build date beyond June 1, 2012 - 7/23/12)

(8) Diag - Misfire (three of these have vehicle build dates beyond June 1, 2012 - 6/8/12, 6/29/12, 7/11/12)

(5) COP (two of these have a vehicle build dates beyond June 1, 2012 - 6/27/12, 7/9/12)

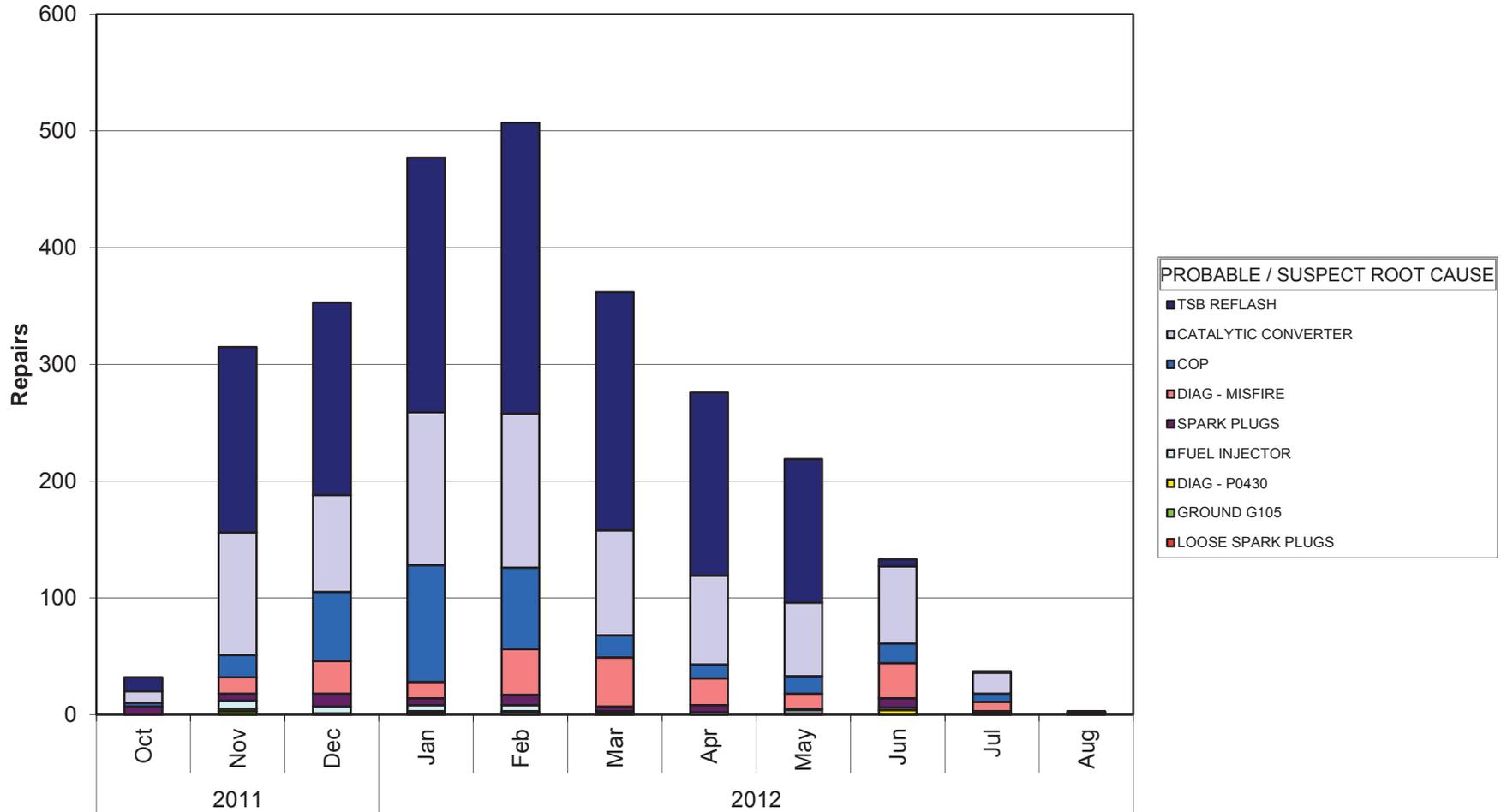


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/7/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
		2
	2	1
		1
		1
		4
	5	11

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	6
	5	9
	2	4
	2	6
	3	1
	2	8
	1	2
	1	
	34	60

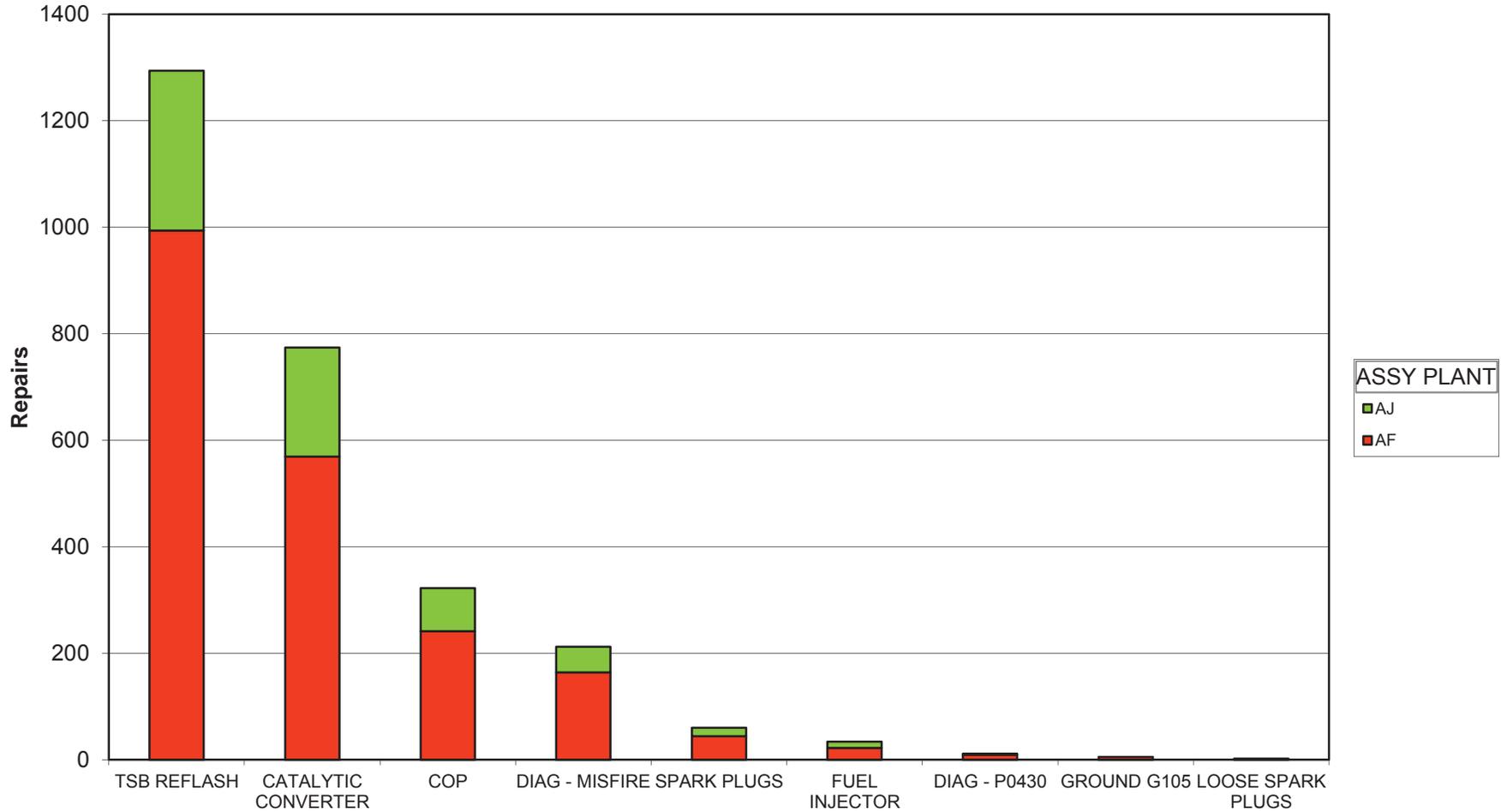
DIAG - MISFIRE	COP	
		3
	14	19
	28	59
	14	100
	39	70
	42	19
	23	12
	13	15
	30	17
	8	7
	1	1
	212	322

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	10	12
	105	159
	83	165
	131	218
	132	249
	90	204
	76	157
	63	123
	66	6
	18	1
		3
	774	1294
		2714

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/7/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	994	300	1294
CATALYTIC CONVERTER	569	205	774
COP	241	81	322
DIAG - MISFIRE	164	48	212
SPARK PLUGS	44	16	60
FUEL INJECTOR	22	12	34
DIAG - P0430	9	2	11
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2049	665	2714

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	VIN	CHASICLE LIFE	ENGINE CHASICLE	ASSY PLANT	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	COUNTRY	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E16C3	T	F	F	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	17-May-12	2	\$503	\$335.05	\$925.96	PA	#1 CHECKED AND PULLED OFF DTD NO. NO DTC'S. D2L	CUST STATES ON COOLD	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAYTOR FORD SALE	23-May-12	2	\$796	\$0.00	\$311.00	PA	#1 SCANNED AND PULLED C AS IT WAS RAINING. D2L	CK IS ON AND STARTED. C	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	22-May-12	2	\$205	\$0.00	\$55.76	PA	#1 VERIFY CONCERN. EEC STRATEGIES. RESET TCM	BOSS DOWN WHEN PAS	PA	PT & C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E12C3	T	F	F	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	29-May-12	2	\$168	\$0.00	\$91.61	PA	#1 RAN ALL TESTS ALL PAS OASIS. NPF	CND UNDRIVER STATES THAT TH	PA	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	T	F	F	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5-May-12	3	\$7581	\$434.31	\$513.35	PA	#1 PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check C	PA	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16C3	T	F	F	21-Nov-11	12-Jan-12	ALLAN VIOL FORD LINCOLN, INC.	9-May-12	4	\$6075	\$434.31	\$533.50	PA	#1 VERIFIED CHECK ENGINE RECALL EMMAEM18	CUSTOMER STATES EN	PA	PT & C
TSB REFRESH	PT C&C	NA	2012	1FTFX1E16C3	T	F	F	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	24-May-12	2	\$116	\$0.00	\$0.00	PA	#1 TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LITE CAME ON	PA	PT & C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E16C3	T	F	F	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	24-May-12	6	\$1041	\$0.00	\$467.75	PA	#1 ROAD TEST CONFIRMED 3 OCM TEST PROGRAM M	CUSTOMER WAS DRIVING	PA	PT & C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E16C3	T	F	F	18-May-12		LONGLEWIS FORD LINCOLN	24-May-12	2	\$201	\$0.00	\$35.93	PA	#1 POOL OIL AND COOL FLUID WELL SEE JOB'S	REPAIR CHECK ENGINE LIGH	PA	PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E16C3	T	F	F	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	23-May-12	3	\$697	\$72.09	\$108.71	PA	#1 XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	PA	PT & C
COP	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	23-May-12	3	\$725	\$68.05	\$138.73	PA	#1 XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGH	PA	PT & C
COP	ENGINE	CEQ62011	2012	1FTFW1E16C3	T	F	F	9-Dec-11	29-Dec-11	MULLINX FORD	25-May-12	6	\$204	\$91.50	\$305.73	PA	#1 KINSTAL IDS P0306 RUST EYTS NO TESTS PPT	E29 CUST STATES CHECK E	PA	PT & C
COP	ENGINE	CEA1026	2012	1FTFW1E16C3	T	F	F	28-Feb-12	18-Apr-12	CHARRAPAR FORD INC.	29-May-12	2	\$691	\$68.05	\$172.71	PA	#1 TCM CK'ED OUT TO VERIFY CQ. INSPECT NO VISIBL	E29 CK ENG LIGHT ON	PA	PT & C
COP	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	25-May-12	1	\$211	\$68.99	\$238.91	PA	#1 XCONFIRM MIL LIGHT ON. TSB	CHECK AND REPAIR FOR A	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	8-Dec-11	29-Dec-11	KEN WILSON FORD INC.	30-May-12	6	\$961	\$0.00	\$38.89	PA	#1 IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES H	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	15-Apr-12		MIKE CASTRUCCI FORD LINCOLN O	30-May-12	1	\$352	\$0.00	\$42.10	PA	#1 TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WH	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOL	30-May-12	2	\$260	\$0.00	\$74.14	PA	#1 CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	PA	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C3	T	F	F	8-Mar-12	13-Apr-12	BOULDERBY FORD SALES LTD.	30-May-12	2	\$327	\$0.00	\$103.00	PA	#1 INSPECTED ADVISED CMI. INTERCOMER. THEN WHEN	EEC CHECK ENGINE LITE	PA	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E16C3	T	F	F	29-Mar-12	25-Apr-12	CHESTATE FORD	24-May-12	1	\$241	\$442.50	\$527.58	PA	#1 RECALL PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENGIN	PA	PT & C
COP	ENGINE	NA	2012	1FTFW1E16C3	T	F </tr														

2012 MY 3.5L GTDI P415 Misfire Claims

Table with columns: PROBABLE / SUSPECT ROOT CAUSE, LEAD RESPONSIBLE ACTIVITY, GCOIS REPORT, DEL YR, VIN, MAKE, MODEL, ASSY PLANT, PRD DATE, WARRANTY DATE, DEALERSHIP, MAKE, MODEL, PART NUMBER, REPAIR DATE, MILEAGE, MATERIAL COST, TOTAL COST, STATE, TECH COMMENTS 1, TECH COMMENTS 2, CUSTOMER COMMENTS, CLAIM BINNED FUNCTION. Rows contain detailed claim data for various vehicle models and repair scenarios.

PE13-018 004165

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
DOP - MISFIRE	ENGINE	CGMC2002	2012	1FTFW1E1T3C	2	TF6	F	AT	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	35	12029	C	500E212	2-24-12	4	4723	588.88	1777.03	1	PA	PERFORMED DIAG. CODES P0303, P0304, P0305, P0306, P0307, P0308, P0309, P030A, P030B, P030C, P030D, P030E, P030F, P030G, P030H, P030I, P030J, P030K, P030L, P030M, P030N, P030O, P030P, P030Q, P030R, P030S, P030T, P030U, P030V, P030W, P030X, P030Y, P030Z, P030AA, P030AB, P030AC, P030AD, P030AE, P030AF, P030AG, P030AH, P030AI, P030AJ, P030AK, P030AL, P030AM, P030AN, P030AO, P030AP, P030AQ, P030AR, P030AS, P030AT, P030AU, P030AV, P030AW, P030AX, P030AY, P030AZ, P030BA, P030BB, P030BC, P030BD, P030BE, P030BF, P030BG, P030BH, P030BI, P030BJ, P030BK, P030BL, P030BM, P030BN, P030BO, P030BP, P030BQ, P030BR, P030BS, P030BT, P030BU, P030BV, P030BW, P030BX, P030BY, P030BZ, P030CA, P030CB, P030CC, P030CD, P030CE, P030CF, P030CG, P030CH, P030CI, P030CJ, P030CK, P030CL, P030CM, P030CN, P030CO, P030CP, P030CQ, P030CR, P030CS, P030CT, P030CU, P030CV, P030CW, P030CX, P030CY, P030CZ, P030DA, P030DB, P030DC, P030DD, P030DE, P030DF, P030DG, P030DH, P030DI, P030DJ, P030DK, P030DL, P030DM, P030DN, P030DO, P030DP, P030DQ, P030DR, P030DS, P030DT, P030DU, P030DV, P030DW, P030DX, P030DY, P030DZ, P030EA, P030EB, P030EC, P030ED, P030EE, P030EF, P030EG, P030EH, P030EI, P030EJ, P030EK, P030EL, P030EM, P030EN, P030EO, P030EP, P030EQ, P030ER, P030ES, P030ET, P030EU, P030EV, P030EW, P030EX, P030EY, P030EZ, P030FA, P030FB, P030FC, P030FD, P030FE, P030FF, P030FG, P030FH, P030FI, P030FJ, P030FK, P030FL, P030FM, P030FN, P030FO, P030FP, P030FQ, P030FR, P030FS, P030FT, P030FU, P030FV, P030FW, P030FX, P030FY, P030FZ, P030GA, P030GB, P030GC, P030GD, P030GE, P030GF, P030GG, P030GH, P030GI, P030GJ, P030GK, P030GL, P030GM, P030GN, P030GO, P030GP, P030GQ, P030GR, P030GS, P030GT, P030GU, P030GV, P030GW, P030GX, P030GY, P030GZ, P030HA, P030HB, P030HC, P030HD, P030HE, P030HF, P030HG, P030HH, P030HI, P030HJ, P030HK, P030HL, P030HM, P030HN, P030HO, P030HP, P030HQ, P030HR, P030HS, P030HT, P030HU, P030HV, P030HW, P030HX, P030HY, P030HZ, P030IA, P030IB, P030IC, P030ID, P030IE, P030IF, P030IG, P030IH, P030II, P030IJ, P030IK, P030IL, 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P030NI, P030NJ, P030NK, P030NL, P030NM, P030NO, P030NP, P030NQ, P030NR, P030NS, P030NT, P030NU, P030NV, P030NW, P030NX, P030NY, P030NZ, P030OA, P030OB, P030OC, P030OD, P030OE, P030OF, P030OG, P030OH, P030OI, P030OJ, P030OK, P030OL, P030OM, P030ON, P030OO, P030OP, P030OQ, P030OR, P030OS, P030OT, P030OU, P030OV, P030OW, P030OX, P030OY, P030OZ, P030PA, P030PB, P030PC, P030PD, P030PE, P030PF, P030PG, P030PH, P030PI, P030PJ, P030PK, P030PL, P030PM, P030PN, P030PO, P030PP, P030PQ, P030PR, P030PS, P030PT, P030PU, P030PV, P030PW, P030PX, P030PY, P030PZ, P030QA, P030QB, P030QC, P030QD, P030QE, P030QF, P030QG, P030QH, P030QI, P030QJ, P030QK, P030QL, P030QM, P030QN, P030QO, P030QP, P030QQ, P030QR, P030QS, P030QT, P030QU, P030QV, P030QW, P030QX, P030QY, P030QZ, P030RA, P030RB, P030RC, P030RD, P030RE, P030RF, P030RG, P030RH, P030RI, P030RJ, P030RK, P030RL, P030RM, P030RN, P030RO, P030RP, P030RQ, P030RR, P030RS, P030RT, P030RU, P030RV, P030RW, P030RX, P030RY, P030RZ, P030SA, P030SB, P030SC, P030SD, 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2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

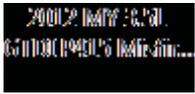
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Tuesday, September 11, 2012 2:01 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/11/12)

Sixty new claims today

- (28) TSB Reflash **(one of these has a vehicle build date beyond June 1, 2012 - 6/15/12)**
- (24) Catalytic Converter **(one of these has a vehicle build date beyond June 1, 2012 - 6/20/12)**
- (7) COP **(one of these has a vehicle build date beyond June 1, 2012 - 7/10/12)**
- (1) Diag - P0430 **(this one has a vehicle build date beyond June 1, 2012 - 6/10/12)**

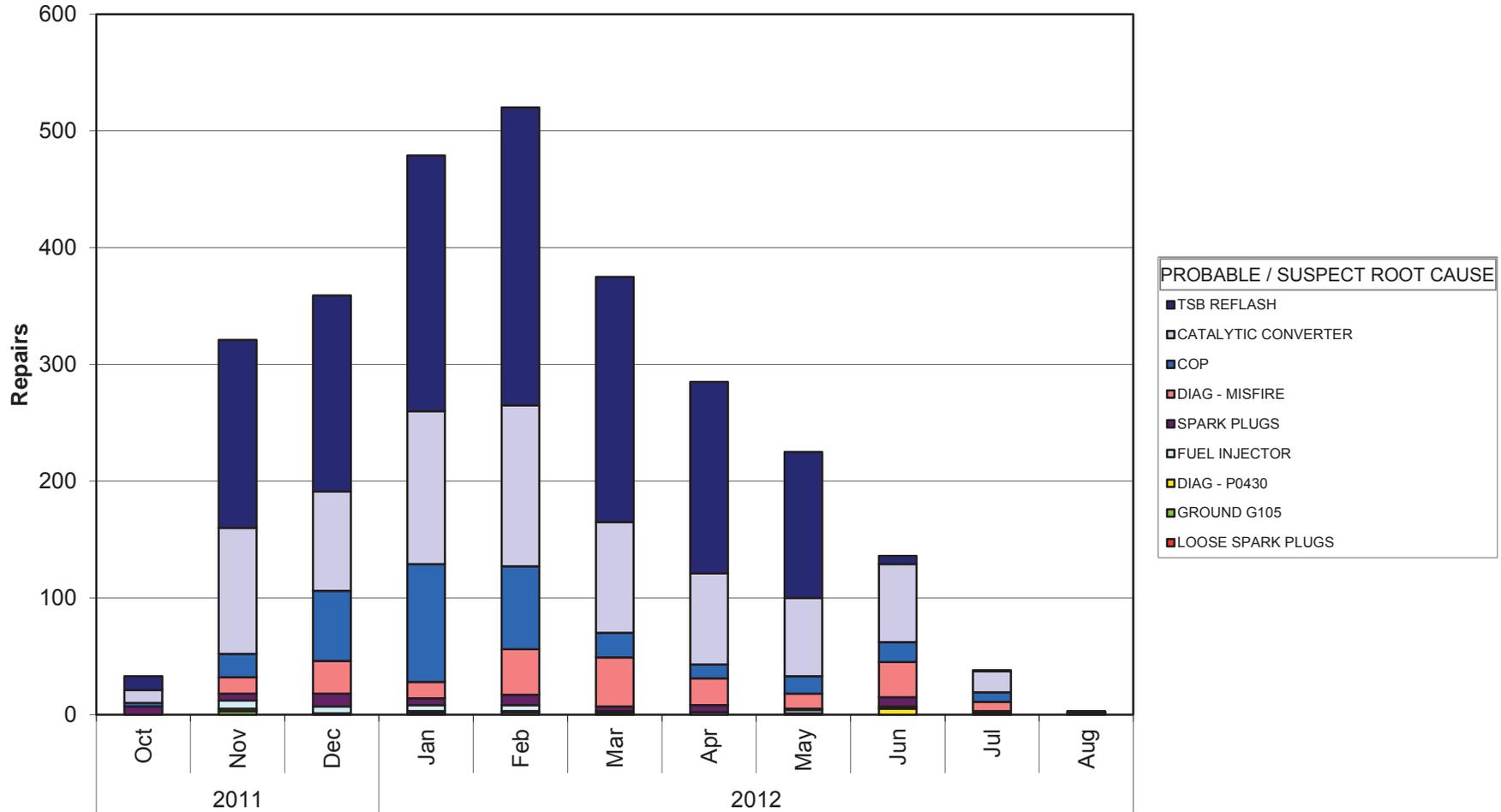


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/10/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430
	3
	2
	2
	1
	1
	1
	5
	5
	12

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	6
	5	9
	2	4
	2	6
	3	1
	2	8
	1	2
	1	
	34	60

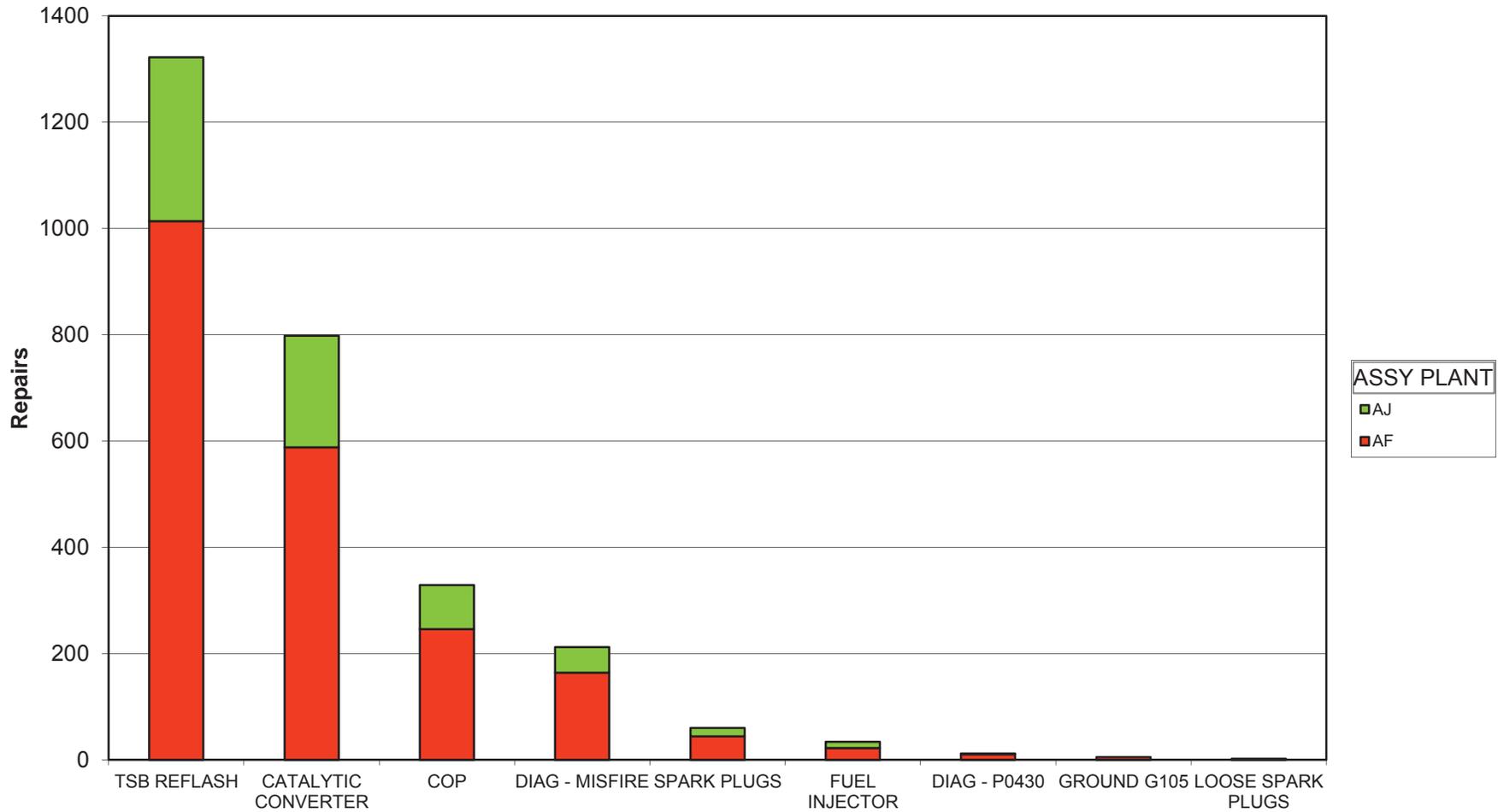
DIAG - MISFIRE	COP	
		3
	14	20
	28	60
	14	101
	39	71
	42	21
	23	12
	13	15
	30	17
	8	8
	1	1
	212	329

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	108	161
	85	168
	131	219
	138	255
	95	210
	78	164
	67	125
	67	7
	18	1
		3
	798	1322
		2774

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 9/10/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1014	308	1322
CATALYTIC CONVERTER	588	210	798
COP	246	83	329
DIAG - MISFIRE	164	48	212
SPARK PLUGS	44	16	60
FUEL INJECTOR	22	12	34
DIAG - P0430	10	2	12
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2094	680	2774

2012 MY 3.5L GTDI P415 Misfire Claims

Table with columns: PROBLEMS / SUSPECT ROOT CAUSE, LEAD RESPONSIBLE ACTIVITY, GCOIS REPORT, DEL YR, VIN, CHLCE LIC, SNE, SINE, SANS, CC, ASSY, PLANT, PRO, WARRANTY, DEALERSHIP, MK, OBD, PART NUMBER, REPAIR DATE, TIS, MILEAGE, MATERIAL, TOTAL, COST, RSN, STATE / PROVINCE, TECH COMMENTS 1, TECH COMMENTS 2, CUSTOMER COMMENTS 1, CUSTOMER COMMENTS 2, CLAIM BINNED FUNCTION.

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOIS REPORT	DEL YE	VIN	VEHICLE LIT	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BIN	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7CF	F	B	A	T	T	16-Mar-12	28-Aug-12	JACKY W. JONES FORD, INC.	#	6K775	22	6-Sep-12	1	778	\$11.51	\$53.77	GA	#	INSPECT. OK ENG LIGHT ON KOEO PASS CONT P0300	OK ENG LIGHT ON ENG	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E10CK	F	B	A	T	T	17-Nov-11	12-Jan-12	PALM COAST FORD	#	6K775	24	1-Sep-12	8	27067	\$0.00	\$45.91	FL	#	LACK OF POWER ON HARD ACCELERATION OR HIGH RPM	C S TRUCK DOES NOT W	#	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E186CF	F	B	A	T	T	16-Feb-12	5-Mar-12	FORT MILL FORD	#	6K775	26	4-Sep-12	7	10484	\$11.84	\$55.85	SC	#	VERIFY CONCERN. PERFORM TSB 12 06 04 REPROG	CUST STATES CHECK EN	#	V44 F03	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13CF	F	B	A	T	T	19-Apr-12	25-May-12	GEORGE STOCKFISH FORD (1987)	#	6K775	24	6-Sep-12	4	3704	\$14.63	\$59.33	ON	#	ROAD TEST MSFIRE ON ACCEL. PERFORMED IDS	CHECK AND REPORT ON	#	V42 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E186CF	F	B	A	T	T	10-Dec-11	22-Mar-12	BATES FORD	#	6K775	24	4-Sep-12	6	9578	\$0.00	\$42.31	TN	#	VERIFIED CUSTOMER CONCERN. TEST ON IDS AND	CUSTOMER STATES ENG	#	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E120CF	F	B	A	T	T	25-Apr-12	20-Jul-12	TOWNE SALES AND SERVICE LIMITS	#	6K775	24	4-Sep-12	2	4350	\$14.63	\$54.44	NB	#	VERIFY CONCERN. DIAG FOUND TSB 12 06 04 INSTI	CS REPORTS WHILE DR	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14CK	F	B	A	T	T	21-Feb-12	31-May-12	LINDSAY FORD, INC.	#	6K775	24	10-Sep-12	4	2881	\$0.00	\$35.30	MO	#	VERIFY CONCERN. FOUND CODES P0304 P0300 P03	Customer States CHECK E	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E170K	F	B	A	T	T	4-Feb-12	21-Feb-12	BILL COLLINS FORD LINCOLN OF L	#	6K775	24	31-Jul-12	6	11614	\$0.00	\$45.05	KY	#	TEST P0306 EPROGRAM PCM PER TSB 120604	CHECK ENGINE LIGHT ON	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10CF	F	B	A	T	T	13-Mar-12	10-Jun-12	TRI FORD, INC.	#	6K775	24	4-Sep-12	3	8517	\$11.51	\$51.07	IL	#	RAN EEC TEST CODES P0304 P0306 P0305 REPROG	ON ACCEL WHEN PASSIN	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E19CF	F	B	A	T	T	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD.	#	6K775	24	29-Aug-12	5	4762	\$13.66	\$68.49	AB	#	CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT IS	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1E1XCF	F	B	A	T	T	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	#	6K775	24	10-Aug-12	4	15134	\$13.24	\$55.84	NC	#	REPLACED DEFLECTOR PER TSB AND REPROGRAM	CUSTOMER STATES VEH	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E190K	F	B	A	T	T	13-Mar-12	29-Aug-12	COGGIN DELAND FORD LINCOLN	#	6K775	24	8-Sep-12	1	1675	\$0.00	\$42.60	FL	#	PERFORM TSB 12 8 4 REPROGRAM PCM AND CHECK	CS CEL IS ON AND SEEM	#	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E15CF	F	B	A	T	T	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC.	#	6K775	24	6-Sep-12	2	2815	\$0.00	\$36.72	VA	#	VERIFIED CONCERN. IDS TEST CODE P0306 P0316	CUSTOMER STATES CEL	#	V29 F03	PT C&C
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1E14CK	F	B	A	T	T	18-Nov-11	29-Mar-12	RALPH BAIRD MOTORS, INC.	#	6K775	24	30-Aug-12	6	12363	\$18.38	\$55.66	KS	#	VERIFIED CUSTOMER CONCERN. CHECKED DTCS	CUSTOMER STATES VEH	#	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E186CF	F	B	A	T	T	15-Jan-12	29-Jun-12	TRI FORD, INC.	#	6K775	24	5-Sep-12	3	3970	\$0.00	\$50.18	IL	#	RAN EEC TEST CODES P0304 P0306 P0306 ONLY I	SERVICE ENGINE LIGHT	#	V29 F03	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, September 12, 2012 8:38 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/12/12)

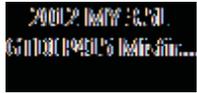
Thirty-eight new claims today

(21) TSB Reflash

(13) Catalytic Converter **(four of these have vehicle build dates beyond June 1, 2012 - 6/19/12, 6/21/12, 6/29/12, 6/29/12)**

(2) COP

(2) Diag - Misfire **(one of these has a vehicle build date beyond June 1, 2012 - 6/16/12)**

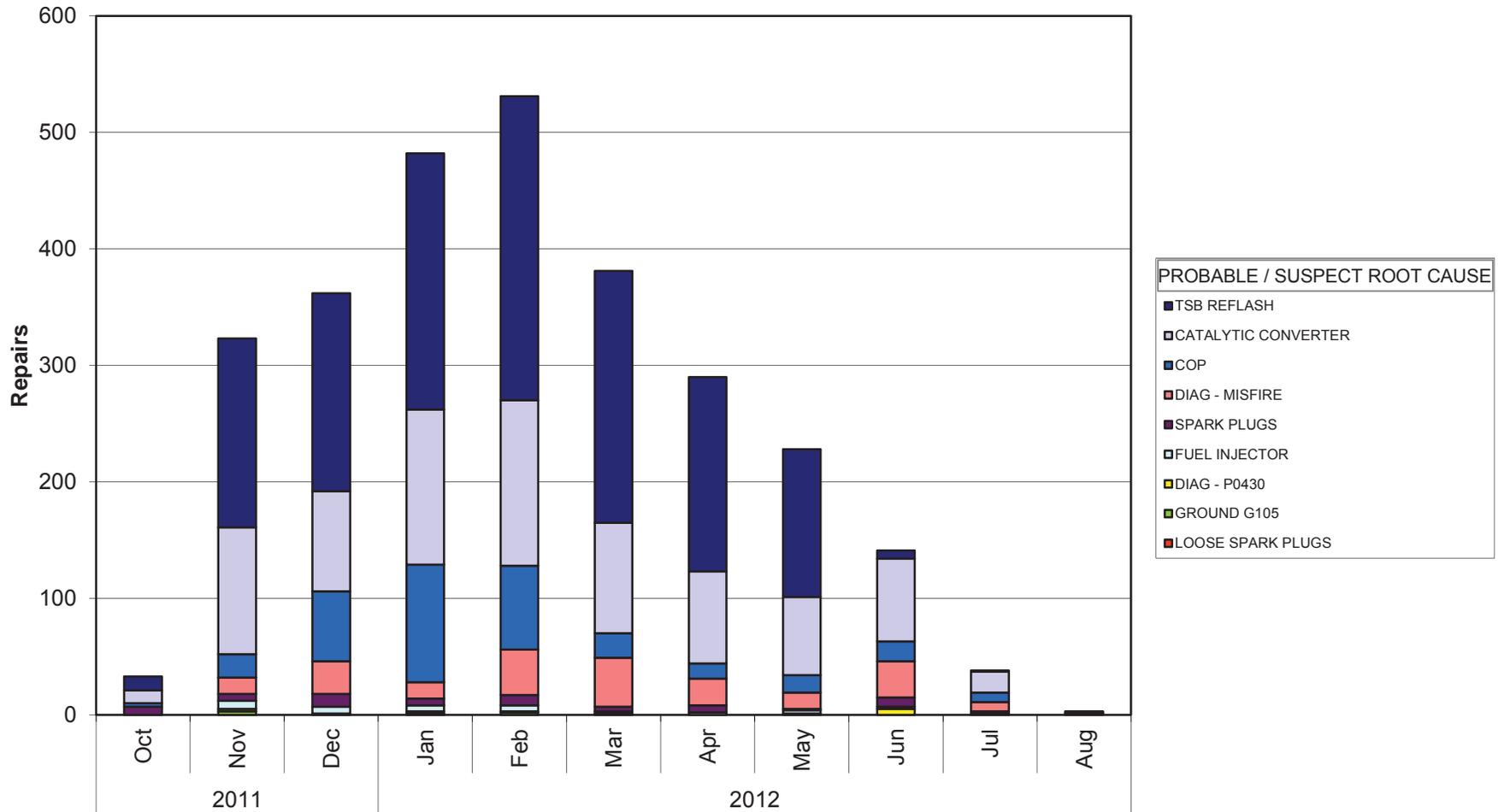


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/11/12



Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
	2	2
		1
		1
		1
		5
	5	12

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	6
	5	9
	2	4
	2	6
	3	1
	2	8
	1	2
	1	
	34	60

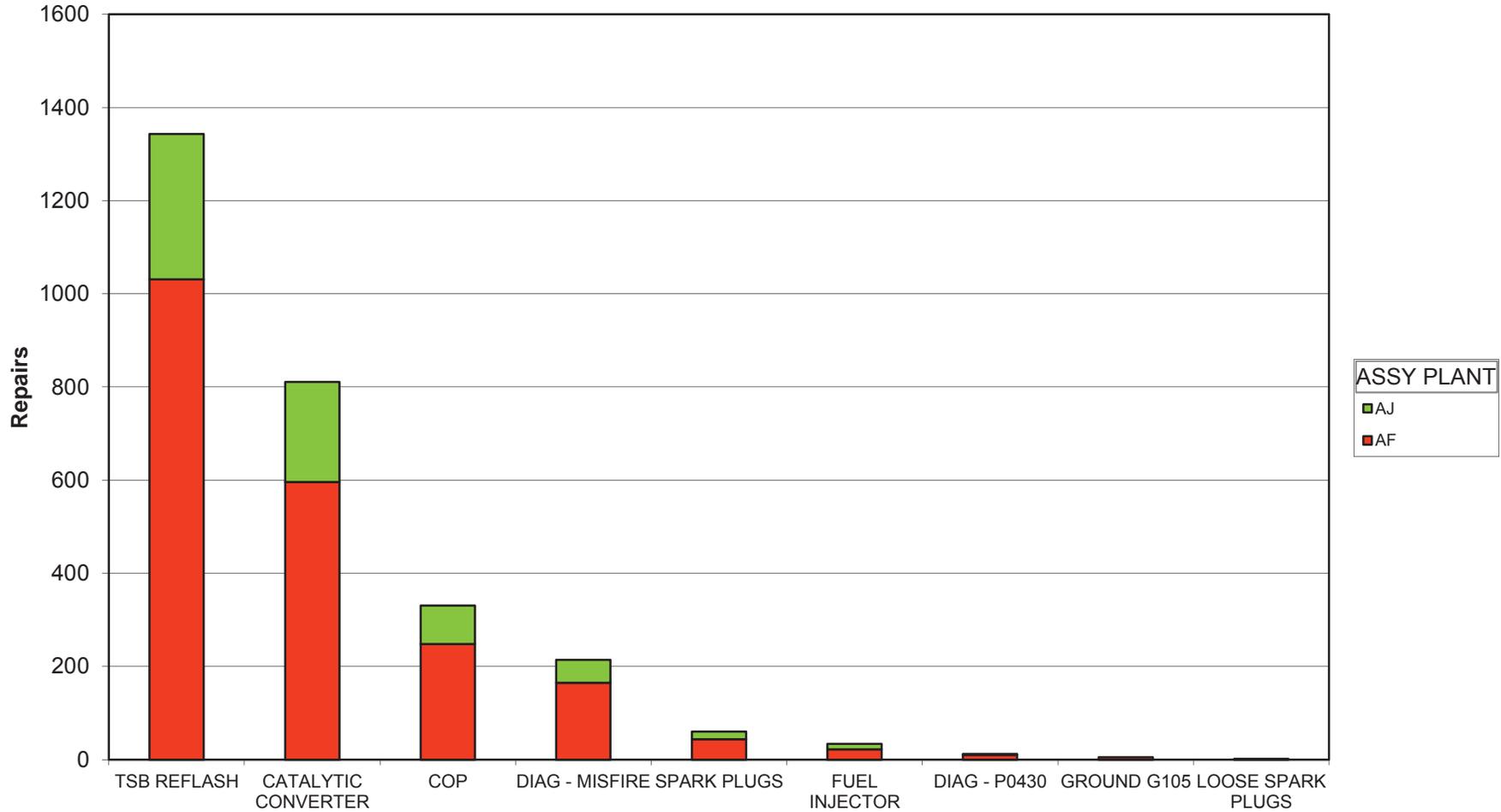
DIAG - MISFIRE	COP	
		3
	14	20
	28	60
	14	101
	39	72
	42	21
	23	13
	14	15
	31	17
	8	8
	1	1
	214	331

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	109	162
	86	170
	133	220
	142	261
	95	216
	79	167
	67	127
	71	7
	18	1
		3
	811	1343
		2812

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/11/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1031	312	1343
CATALYTIC CONVERTER	596	215	811
COP	248	83	331
DIAG - MISFIRE	165	49	214
SPARK PLUGS	44	16	60
FUEL INJECTOR	22	12	34
DIAG - P0430	10	2	12
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2122	690	2812

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	TRANS	ASSY	PLANT	PROG	START DATE	WARRANTY	DEALERSHIP	MI	MP	GP	PART NUMBER	REP	DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CO	CL	CO	CL	CO	CL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E6C3	2	T6F	F	B	A	T	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	2	8	6K775	2	19-Jun-12	2	2584	\$13.66	\$72.23	15	NA	SK	TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHECK ENGINE LIGHT ON	A4	2	A	2	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	8	8	6K775	2	18-Jun-12	2	3067	\$0.00	\$48.50	39	NA	SK	CHECK ENGINE LIGHT ON AS WELL AS COIL	CHECK CAUSE OF LACK OF FUEL	A4	1	A	1	V52	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E3C3	2	T6F	F	B	A	T	19-Feb-12	19-Mar-12	ELKINS FORDLAND	4	4	6K775	2	10-Jun-12	4	5133	\$10.74	\$45.80	1	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0304	TEST COMPUTER SYSTEM	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	2	2	6K775	2	13-Jun-12	4	8042	\$0.00	\$41.47	1	NA	WV	0304 0305 0306 12 6 4	CUSTOMER STATES CHEV	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E4C3	2	T6F	F	B	A	T	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	8	8	6K775	2	27-Jun-12	4	3325	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONERN EEC TEST P0308 PRESENT	DRIVEABILITY/VEHICLE LOSS	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E3C3	2	T6F	F	B	A	T	3-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	8	8	6K775	2	18-Jun-12	4	5039	\$13.66	\$72.23	15	NA	SK	Isolated for code. Found relevant to TSB 12 6 4 related	TRUCK W/IL VESTATE	A4	1	A	1	V41	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1X1C1C3	2	T6F	F	B	A	T	20-Apr-12	15-May-12	ALL STAR FORD	8	8	6K775	2	16-Jun-12	3	4234	\$0.00	\$47.31	1	NA	LA	EEC TEST CODES P0300.P0304 P0305 AND P0306	C.S. CHECK ENGINE LIGHT	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1X1E8C3	2	T6F	F	B	A	T	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	8	8	RECALM	2	24-Jun-12	4	4627	\$379.18	\$498.11	10	NA	SK	CODES P0306 P0430. CLEARED CODES. REPLACE	CHECK ENGINE LIGHT ON	A4	6	A	6	V29	PT C&C		
ENGINE	ENGINE	NA	2012	1FF1W1E3C3	2	T6F	F	B	A	T	13-Jan-12	10-Feb-12	CHUCK RENNER FORD, LLC	8	8	6K775	2	18-Jun-12	1	915	\$68.88	\$92.33	1	NA	MI	ENGINE RUNS POOR. ANGES ROAD TEST AFTER	CHECK FOR RUNNING	A4	1	A	1	V29	PT C&C		
ENGINE	ENGINE	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	16-Jan-12	10-Jul-12	BARTOW FORD COMPANY	8	8	12029	C	10-Jul-12	0	65	\$76.47	\$157.92	1	NA	FL	CHDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A4	1	A	1	V29	PT C&C		
ENGINE	ENGINE	NA	2012	1FF1W1E5C3	2	T6F	F	B	A	T	18-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	8	8	12029	C	14-Jul-12	6	13395	\$64.05	\$212.99	1	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT	A4	1	A	1	V29	PT C&C		
ENGINE	ENGINE	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	8	8	6K775	2	17-Jul-12	5	4920	\$5.29	\$127.89	1	NA	SK	CHECK TEST P0304 P0305 TEST OK	CHECK ENGINE LIGHT	A4	1	A	1	V29	PT C&C		
DIAG - MISFIRE	EXHAUST	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	8	8	DIAG	1	17-Jul-12	-1	224	\$0.00	\$56.25	15	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CELL	A4	1	A	1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	8	8	5.00E+212	E	25-Jun-12	2	7284	\$322.11	\$409.34	1	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING	A4	1	A	1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E6C3	2	T6F	F	B	A	T	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	8	8	5.00E+212	E	17-Jul-12	2	1699	\$268.04	\$442.37	1	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON	A4	1	A	1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E7C3	2	T6F	F	B	A	T	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	11	11	5.00E+212	E	30-Jun-12	4	10907	\$311.37	\$391.87	1	NA	PA	VERIFY AND DIAGNOSED PCM TEST DRIVE	CUSTOMER STATES THAT	A4	1	A	1	V41	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	29-Mar-12	21-Apr-12	MEYER FORD SALES, INC.	8	8	5.00E+212	E	16-Jun-12	3	6852	\$300.63	\$379.75	1	NA	AL	BE212 CHECKED DTCS AND REPLACED	CUSTOMER STATES THAT	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	23-Feb-12	26-Apr-12	TOWN EAST FORD	11	11	6K775	2	18-Jun-12	3	6951	\$0.00	\$48.69	1	NA	TX	FOUND MISFIRE CODES P0304. FOUND CALIBRATION	CUSTOMER STATES TH	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E0C3	2	T6F	F	B	A	T	30-Mar-12	23-May-12	TOWNSEND FORD	7	7	6K775	2	11-Jun-12	2	3001	\$10.04	\$51.64	1	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 06 4	Customer States when PA	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	2	T6F	F	B	A	T	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	8	8	6K775	2	19-Jun-12	2	6131	\$0.00	\$59.53	32	NA	AB	PERFORMED TEST DRIVE & VERIFIED CONCERN	LOW POWER / WHEN PA	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	27-Dec-11	8-Feb-12	RIVIERA MOTOR COMPANY, INC.	8	8	6K775	2	17-Jul-12	2	1452	\$0.00	\$166.17	1	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	P0302 EEC SYSTEM DIAGNOS	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E7C3	2	T6F	F	B	A	T	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	8	8	6K775	2	12-Jul-12	4	23577	\$10.74	\$82.15	1	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle mi	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E3C3	2	T6F	F	B	A	T	14-Mar-12	19-May-12	SKAHA FORD INC.	8	8	6K775	2	17-Jul-12	2	1200	\$0.00	\$47.27	1	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUB CHECKED REPORT ON	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E7C3	2	T6F	F	B	A	T	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	8	8	6K775	2	17-Jul-12	3	5562	\$0.00	\$94.34	1	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	EEC SYSTEM DIAGNOS	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E0C3	2	T6F	F	B	A	T	2-May-12	1-Jun-12	CHENOWETH FORD, INC.	8	8	6K775	2	19-Jun-12	2	10087	\$0.00	\$37.28	1	NA	WV	42 TEST DRIVE FOR CONCERN RAN	DIAG CUSTOMER STATES	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E0C3	2	T6F	F	B	A	T	26-Mar-12	18-Jun-12	LANDERS FORD	8	8	6K775	2	17-Jul-12	1	1890	\$0.00	\$46.49	1	NA	TX	VERIFIED CONCERN. VISION AIR DAM ON THE TURB	CHECK ENGINE LIGHT IS ON	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	29-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	8	8	6K775	2	19-Jun-12	8	1910	\$0.00	\$43.11	1	NA	CO	VERIFY CONCERN FOR ISSUES AS WELL AS COIL	C.S. ENGINE LIGHT ON	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1X1E8C3	2	T6F	F	B	A	T	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	8	8	6K775	2	19-Jun-12	8	3846	\$0.00	\$37.28	1	NA	WV	42 TEST DRIVE FOR CONCERN RAN	DIAG CUSTOMER STATES	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	17-Nov-11	31-May-12	VALLEY FORD SALES	11	11	6K775	2	18-Jun-12	2	2896	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E2C3	2	T6F	F	B	A	T	6-Jun-12	5-Jul-12	ERVALDS HARTFORD FORD, LLC	8	8	6K775	2	16-Jun-12	2	2082	\$0.00	\$46.92	1	NA	WI	VERIFY CONCERN. EEC TESTED P0300 P0303	CUSTOMER STATES THAT	A4	1	A	1	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E3C3	2	T6F	F	B	A </tr																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	YR	CHICLE LIFE	IN	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GB	PART NUMBER	REP	DATE	TS	MI	MILEAGE	MATERIAL	TOTAL COST	SR	PRN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
DOP - MISFIRE	ENGINE	CGMC2002	2012	1	1	T16	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT						PT C&C				
CAGEE-H009	ENGINE	17	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C				
EXHAUST	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT								PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT									PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	F	16	A	17	28	JORGENSEN FORD SALES, INC.	3	4	1209	02	2-11-12	3	4723	588.88	\$177.00	1	NA	MI	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIS HESITANT										PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

Table with columns: PROBABLE / SUSPECT ROOT CAUSE, LEAD RESPONSIBLE ACTIVITY, GCOIS REPORT, DEL YN, VIN, ENGINE CHASS CC, ASSY PLANT, PROD DATE, WARRANTY START DATE, DEALERSHIP, PART NUMBER, PRT CD, REPAIR DATE, TIS, MILEAGE, MATERIAL COST, TOTAL COST, PROVINCE, STATE / COUNTRY, TECH COMMENTS 1, TECH COMMENTS 2, CUSTOMER COMMENTS, STATUS, DATE OPENED, CLAIM BINNED FUNCTION.

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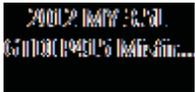
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Thursday, September 13, 2012 2:52 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (9/13/12)

Fifty new claims today

- (27) TSB Reflash
- (13) Catalytic Converter **(three of these have vehicle build dates beyond June 1, 2012 - 6/1/12, 6/8/12, 6/15/12)**
- (6) COP **(one of these has a vehicle build date beyond June 1, 2012 - 6/29/12)**
- (2) Diag - Misfire **(two of these have vehicle build dates beyond June 1, 2012 - 6/26/12, 7/16/12)**
- (1) Spark Plug
- (1) Diag - P0430

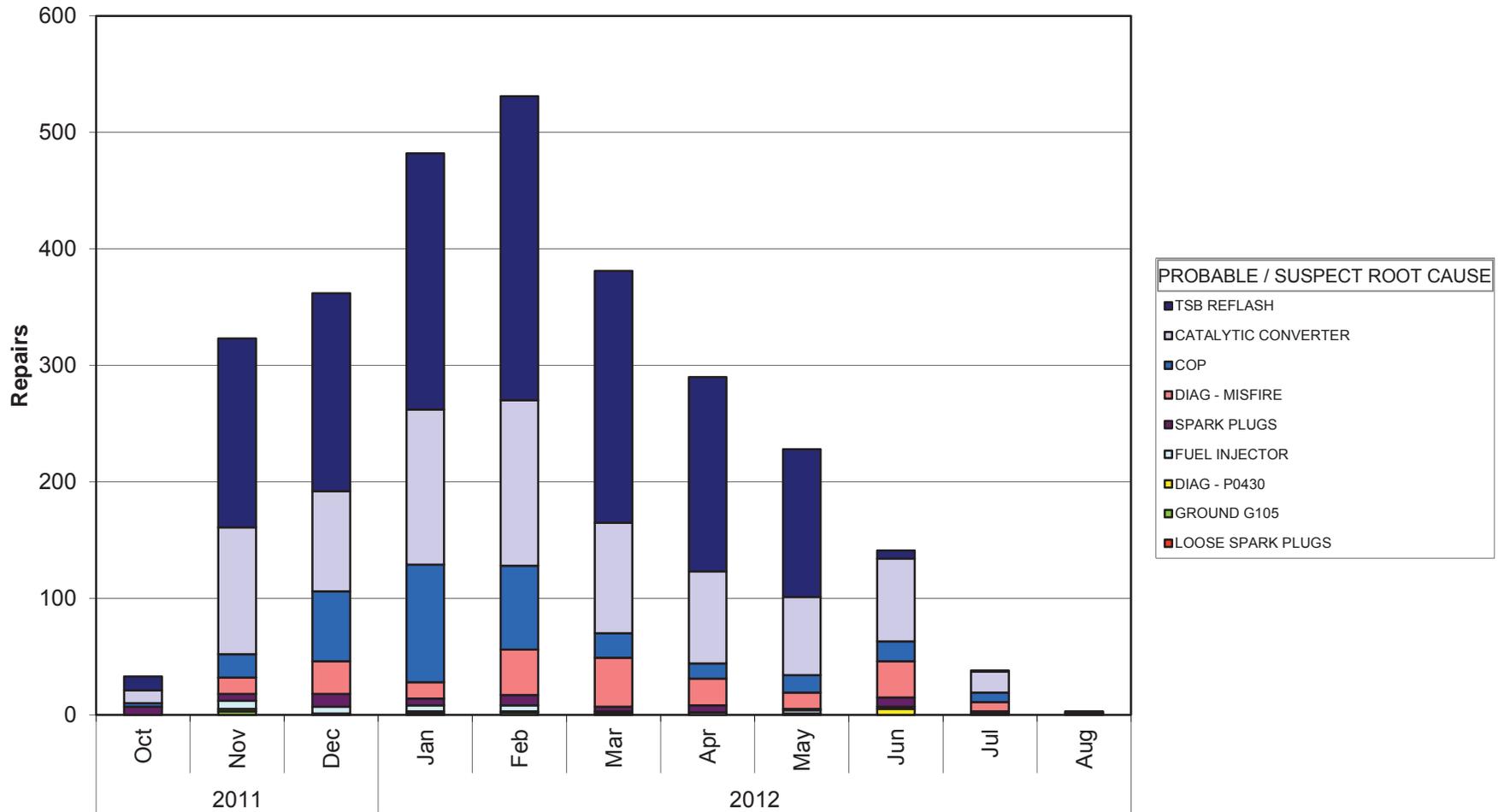


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/12/12



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
 - CATALYTIC CONVERTER
 - COP
 - DIAG - MISFIRE
 - SPARK PLUGS
 - FUEL INJECTOR
 - DIAG - P0430
 - GROUND G105
 - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
		2
	2	1
		1
		1
		5
	5	12

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	11
	5	6
	5	9
	2	4
	2	6
	3	1
	2	8
	1	2
	1	
	34	60

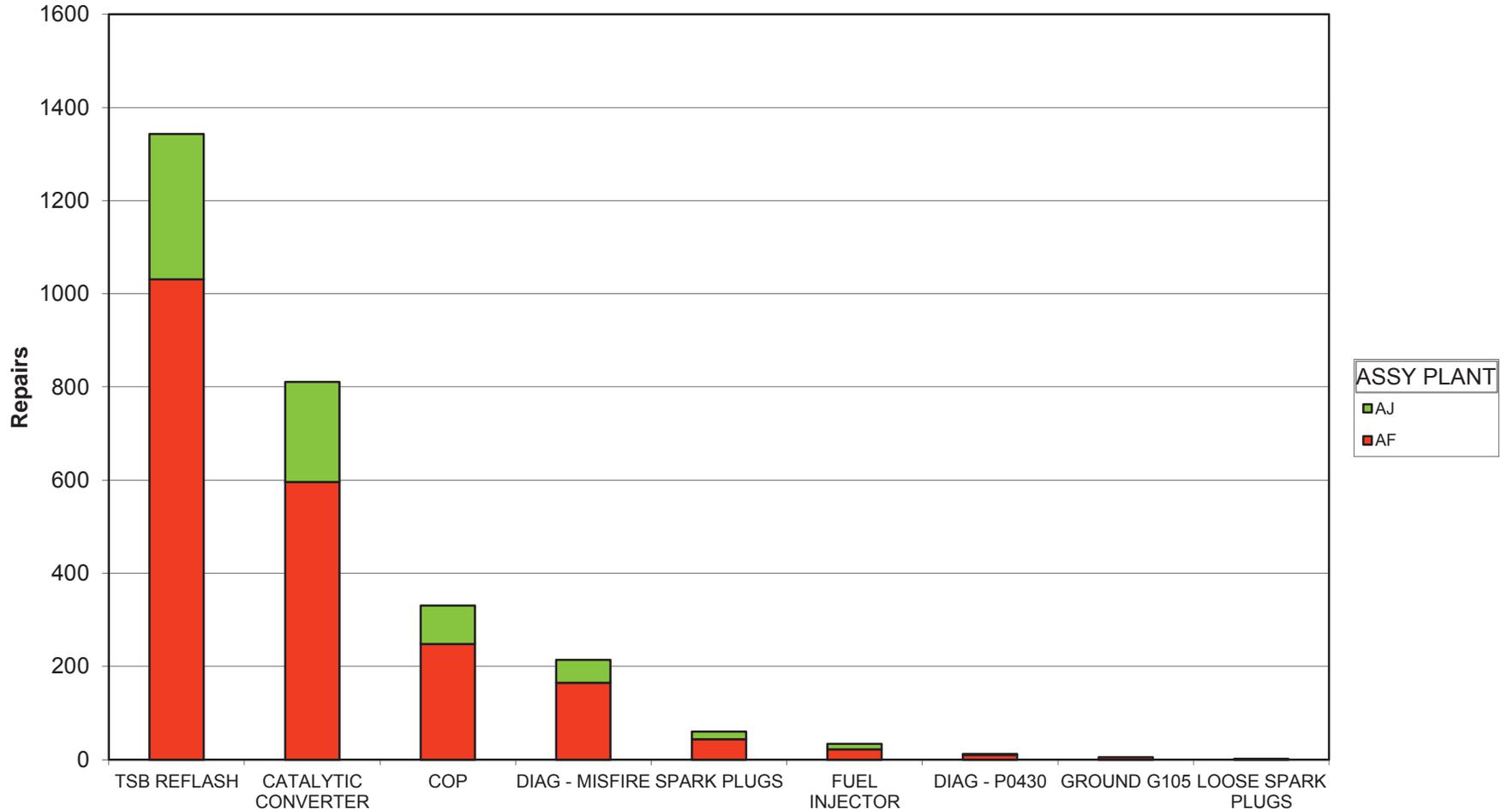
DIAG - MISFIRE	COP	
		3
	14	20
	28	60
	14	101
	39	72
	42	21
	23	13
	14	15
	31	17
	8	8
	1	1
	214	331

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	11	12
	109	162
	86	170
	133	220
	142	261
	95	216
	79	167
	67	127
	71	7
	18	1
		3
	811	1343
		2812

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 9/12/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	1031	312	1343
CATALYTIC CONVERTER	596	215	811
COP	248	83	331
DIAG - MISFIRE	165	49	214
SPARK PLUGS	44	16	60
FUEL INJECTOR	22	12	34
DIAG - P0430	10	2	12
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2122	690	2812

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET0C6	T	F	B	A	T	K	T	C	AJ	8-Feb-12	14-Apr-12	7	3787	3282.57	3353.42	133	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	8/1	V2	3	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET0C7	T	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	1	6756	5405.35	5490.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C7	T	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	1	4682	80.00	80.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINT	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C3	T	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	1	2366	80.00	80.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C7	T	F	B	A	T	K	T	C	AJ	4-Jan-12	26-Jan-12	3	7305	80.00	842.70	0	NA	KS	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C7	T	F	B	A	T	K	T	C	AJ	17-Jan-12	27-Mar-12	2	2083	80.00	833.87	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	8/1	V4	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C3	T	F	B	A	T	K	T	C	AJ	11-Mar-12	2-Apr-12	1	1354	80.00	80.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1CF	T	F	B	A	T	K	T	C	AJ	1-Feb-12	22-Feb-12	1	3955	80.00	837.02	0	NA	WI	SCANNED DTCS P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	8/1	V2	3	PT C&C
COP	ENGINE	CSD5008	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	17-Dec-11	13-Mar-12	3	3321	884.05	1160.70	1	NA	TX	FAIL ON RETRIEVED CONTINENTAL COMP. TEST	CUSTOMER STATES CHE	8/1	V2	3	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETXCF	T	F	B	A	T	K	T	C	AJ	13-Jan-12	3-Feb-12	1	6039	3819.88	11020.03	232	NA	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	8/1	V2	3	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	1	678	4434.31	4536.21	1	NA	IL	CHEK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	8/1	V2	3	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET4C3	T	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	1	5372	4405.35	4478.76	1	NA	OH	IDS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	8/1	V2	3	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1ET1C0	T	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	1	10472	4405.35	4480.26	1	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VENUE CUSTOMER STATES EN	8/1	V5	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1C0	T	F	B	A	T	K	T	C	AJ	18-Dec-11	25-Feb-12	1	7622	4405.35	4494.38	1	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	S, C, CEL JUST CAME ON	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	22-Jan-12	23-Mar-12	1	3430	80.00	855.89	0	NA	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	1	6065	80.00	838.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	T	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	1	58	80.00	938.30	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUNS	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	26-Oct-11	30-Dec-11	1	11487	80.00	835.14	0	NA	OK	PCM CALIBRATION, PERFORM COOL	JUST STATES CHECK EN	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	1	10121	80.00	838.33	0	NA	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS,	C PERFORM CHECK ENGIN	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1CF	T	F	B	A	T	K	T	C	AJ	13-Feb-12	16-Mar-12	1	5162	80.00	838.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12	2 TO WPI	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	1	5118	80.00	837.78	0	NA	IL	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	8/1	V2	3	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	30-Jan-12	3-Feb-12	1	5789	80.00	835.65	0	NA	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2	TO WPI, CUSTOMER STATES WAS DOWN	8/1	V4	3	PT C&C
COP	ENGINE	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	1	2805	861.70	1357.77	1	NA	KS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	8, CHECK OUT engine light on	8/1	V1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	27-Feb-12	9-Mar-12	1	3275	858.88	8211.83	2	NA	MI	ROAD TEST AND VERIFY, Road freeze then code	P, HARD ACCEL LIKE PASSES	8/1	V2	3	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	27-Feb-12	9-Mar-12	1	2758	80.00	845.27	0	NA	MT	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN WVE	8/1	V4	3	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET1CF	T	F	B	A	T	K	T	C	AJ	13-Feb-12	8-Mar-12	2	7742	80.00	866.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	DIAG ENGINE LIGHT IS	8/1	V2	3	PT C&C
DIAG - MISFIRE	ENGINE	CSD50002	2012	1FTFW1ET6C7	T	F	B	A	T	K	T	C	AJ	12-Dec-11	23-Feb-12	1	7403	80.00	867.71	0	NA	IL	ECG TEST P0308, PERFORMED MONITOR, BLANK	CUSTOMER BLANKS	8/1	V2	3	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6C7	T	F	B	A </tr																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE	ENGINE	TRANS	ASSY	PLANT	PROD	WARRANTY	START DATE	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	16	05	19-Jun-12	1	2584	\$13.56	\$72.23	13	NA	SK	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	16	07	18-May-12	2	\$0.00	\$48.59	10	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A4	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	16	07	10-Jun-12	4	5133	\$10.74	\$45.20	10	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	16	07	13-Jul-12	4	8042	\$0.00	\$41.47	10	NA	WV	0304 0305 0306 12 6 4	CUSTOMER STATES THAT	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	16	07	27-Jun-12	4	3325	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CHEK LOSS	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	2 Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	16	07	18-Jun-12	4	5039	\$13.86	\$72.23	13	NA	SK	Isolated for codes. Found relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	20-Apr-12	15-May-12	ALL STAR FORD	16	07	16-Jul-12	3	4234	\$0.00	\$47.31	10	NA	LA	EEC TEST CODES P0300,P0304 P0305 AND P0306	C.S. CHECK ENGINE LIGHT	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	2 Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	16	07	29-May-12	4	4627	\$379.18	\$498.11	10	NA	SK	CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A4	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	13-Jan-12	10-Jul-12	CHUCK RENZI FORD, LLC	16	08	18-Jun-12	1	915	\$58.88	\$92.33	11	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING	A4	V29	PT C&C
COP	ENGINE	CGJEY004	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	16	08	10-Jul-12	0	65	\$76.47	\$157.92	11	NA	FL	CHDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A4	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	12-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	16	08	10-Jul-12	6	13395	\$64.05	\$212.99	11	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT	A4	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	16	08	12	5	4520	\$5.29	\$127.99	11	NA	SK	CHECK TEST P0304 P0306	CHEK ENGINE LIGHT	A4	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AJ	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	16	08	17-Jul-12	-1	224	\$0.00	\$56.25	13	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AJ	2 Nov-11	14-Mar-12	HELLER FORD SALES INC	16	08	5:00E:212	2	729	\$322.11	\$409.34	10	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	16	08	5:00E:212	2	1699	\$268.04	\$402.37	13	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	16	08	5:00E:212	2	10997	\$311.37	\$391.87	11	NA	PA	VERIFY AND DIAGNOSED PCM TEST DRIVE	CUSTOMER STATES THAT	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	16	08	5:00E:212	2	6882	\$300.63	\$379.75	11	NA	AL	BE212 CHECKED DTCS AND REPLACED	CUSTOMER STATES THE	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AJ	23-Feb-12	28-Apr-12	TOWN EAST FORD	16	08	16-Jun-12	3	6901	\$0.00	\$48.69	11	NA	TX	POW WILMEST RECALLUTION AS OUTLINED	CUST STATES CHECK EN	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	16	08	11-Jun-12	2	3001	\$10.04	\$51.64	11	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States vehicle wh	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	16	08	19-Jun-12	2	6131	\$0.00	\$59.53	12	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOW POWER / WHEN PA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	13-Jan-12	13-Jul-12	RYAN MOTOR COMPANY, INC.	16	08	17-Jul-12	3	1452	\$0.00	\$166.17	11	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POE3 EEC SYSTEM DIAGNOS	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	16	08	12-Jul-12	4	23577	\$10.74	\$82.15	11	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle wh	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	14-Mar-12	19-May-12	SKAHA FORD INC.	16	08	17-Jul-12	2	1200	\$0.00	\$47.27	12	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUB CHECK AND REPORT ON	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	16	08	17-Jul-12	3	5562	\$0.00	\$94.34	13	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POE3 EEC SYSTEM DIAGNOS	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	2 Mar-12	1-Jun-12	CHENOWETZ FORD, INC.	16	08	19-Jun-12	2	10087	\$0.00	\$37.28	11	NA	WV	42 - RAN SELF TEST CODE P0300 P0304 P0305 P0306	EC22 CUST STATES WREN	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	28-Mar-12	18-Jun-12	LANDERS FORD	16	08	17-Jul-12	1	1890	\$0.00	\$49.49	11	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS ON	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	20-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	16	08	19-Jun-12	1	1910	\$0.00	\$43.11	11	NA	CO	VERIFY CONCERN FOR IDS AS WELL AS KOEO	C.S. ENGINE LIGHT ON	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	17-Nov-11	15-Dec-11	CHENOWETZ FORD, INC.	16	08	19-Jun-12	1	4846	\$0.00	\$37.28	11	NA	WV	42 - TEST DRIVE UP FOR CONCERN RAN	SELF 42 CUSTOMER STATES	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	17-Nov-11	31-May-12	VALLEY FORD SALES	16	08	18-Jul-12	2	3926	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	27-Dec-11	13-Jul-12	VALLEY FORD SALES	16	08	18-Jul-12	2	4846	\$0.00	\$37.28	11	NA	WV	42 - TEST DRIVE UP FOR CONCERN RAN	SELF 42 CUSTOMER STATES	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AF	11-Nov-11	13-Jun-12	EWALDS HARTFORD FORD, LLC	16	08	16-Jun-12	2	2082	\$0.00	\$46.92	11	NA	WI	WHILE ROAD TESTING W/ OK AT THIS TIME.	RUNS POORLY ON AN AC	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A	T	1K0W	T	C	3	AJ	21-Nov-11	5-Jun-12	MCREE FORD, INC.	16	08	17-Jul-12	2	2820	\$10.04	\$58.32	11	NA	TX	RUN DIAG P0305 AND P0306. RUN CASIS FOUND	CUSTOMER STATES WHILE	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C	T6F	F	B	A </tr																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GOOIS REPORT	DEL	YIN	VEHICLE LIC	ENGINE BRAND	ASSY PLANT	PROD DATE	START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP BRN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH CR	OC CL	CLAIM BINNED FUNCTION	
COG	ENGINE	N/A	2012	1F1FWE1C8C		TFS	F	04/21	24-May-12	BOB TOMES FORD	#R1209	31209	29-Jun-12	2	2616	\$64.05	\$191.49	1	GA	VERIFIED CUSTOMER CONCERN. ROAD TESTED REPAIR.	W/ BRAKE OR ABS CONCERN		#R003	VS2	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FWE1C4F		TFS	F	06-Jun-12	29-Jun-12	TURNPIKE FORD OF HUNTINGTON	#R8712	1254	29-Jun-12	2	3413	\$5.17	\$46.84	1	WV	KWVXN DIAGNOSTICS P3038 P0333 CK PCM CALIBRA	CHECK ENGINE LIGHT ON		#R003	VS2	PT & C	
FUEL INJECTOR	ENGINE	CGN1201	2012	1F1FWE1E3C		TFS	F	04/21	18-May-12	SPRINKS MOTOR COMPANY, INC	#R1209	31209	3-Jul-12	2	3907	\$308.96	\$1,077.13	5	GA	TX	CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES TO	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGZB0108	2012	1F1FWE1C1C		TFS	F	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#R003	5.00E+212	26-Jun-12	1	2573	\$308.75	\$398.72	1	MI	MI	VERIFIED CONCERN AND INSPECT AND PERFORM D	CUSTOMER STATES CHE	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1C9C		TFS	F	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC	#R003	5.00E+212	18-Jun-12	4	18138	\$310.67	\$392.37	1	AR	AR	VERIFY TSB# 12.6 & ADDRESSING CONCERN ***FI	CUSTOMER STATES TRO	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E6C		TFS	F	19-Jun-12	11-Feb-12	CARBON FORD	#R003	5.00E+212	29-Jul-12	6	10689	\$447.60	\$551.56	1	FL	FL	PERFORM TSB 12.6 SELFTEST RECEIVED DTC	VEHICLE HAS CHECK EN	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1XCF		TFS	F	26-Mar-12	7-May-12	FRED GRAND FORD SALES, INC	#R003	5.00E+212	25-Jul-12	3	1610	\$300.63	\$384.13	1	MI	MI	ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THE	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E6C		TFS	F	21-May-12	29-May-12	RIXSON AUTOFLEX	#R003	5.00E+212	17-Jul-12	2	9083	\$300.63	\$396.13	1	LA	LA	COMPLETED TSB # 4.1	COS WHEN RUNNING & F	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E6C		TFS	F	20-Jan-12	4-Feb-12	CLASSIC FORD SALES	#R003	5.00E+212	16-Jul-12	6	17379	\$292.99	\$292.99	0	NC	NC	DTC P430 BANK 2 CONVERTER, REPL. CONVE	CHECK ENGINE LIGHT ON	#R003	VS2	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1C0C		TFS	F	18-Jan-12	29-Jun-12	SUMMERVILLE FORD, INC	#R003	5.00E+212	29-Jun-12	2	2574	\$300.63	\$417.19	1	NC	NC	INSTALL NEW CK ENGINE LT ON RETRIEVE C	AIR INTAKE BLOW OFF	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	26-Mar-12	30-Apr-12	NORTH STAR FORD	#R003	5.00E+212	26-Jun-12	2	20785	\$311.02	\$412.47	1	MN	MN	SCANNED FOR DTC P0430 FOUND TSB 12.6	CHECK ENGINE LIGHT	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	14-Nov-11	3-Jun-12	FORD OF KIRKLAND	#R003	5.00E+212	16-Jul-12	5	14009	\$341.40	\$565.93	1	WA	WA	VERIFY MIL ON, PERK	CHECK ENGINE LIGHT	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	11-Apr-12	7-Jun-12	BEADRY & LAPORTE LEE	#R003	5.00E+212	13-Jul-12	2	4638	\$309.11	\$397.43	1	NC	NC	VERIFY TSB# 12.6 & ADDRESS CONCERN. IF	MISSE AJOUR D'EMON	#R003	VS2	PT & C	
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	17-Jun-12	9-May-12	MILBANK FORD, INC	#R003	6K775	54	19-Jul-12	5	10368	\$12.84	\$48.92	1	SD	SD	VERIFY MISFIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 80K	#R003	VS4	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	25-Mar-12	18-May-12	BILLY WOOD FORD	#R003	6K775	54	26-Jul-12	3	9233	\$10.04	\$48.95	1	LA	LA	FOUND P0430 CODES FOUND TSB 12.6	INSTALL CHECK ENGINE LIGHT	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FORD	#R003	6K775	54	26-Jul-12	3	4501	\$10.76	\$60.12	1	GA	GA	ECC TEST NO CODES PERFORM TSB 12.6	INSTALL CUSTOMER STATES TR	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	9-Nov-11	27-Dec-11	MYOFFER FORD SALES, INC	#R003	6K775	54	26-Jul-12	8	16857	\$0.00	\$96.12	1	AL	AL	8K775 CHECKED DTC P0330 INSPECT	CUSTOMER STATES VER	#R003	VS4	TRANSMISSION
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	15-Mar-12	18-May-12	FRANK JACKSON SANDY SPRINGS FORD	#R003	6K775	54	26-Jul-12	8	16857	\$0.00	\$96.12	1	AL	AL	ECC TEST NO CODES PERFORM TSB 12.6	INSTALL CUSTOMER STATES TR	#R003	VS2	PT & C
TSB REFLASH	PT & C	CGSRJ005	2012	1F1FWE1E6C		TFS	F	7-Nov-11	17-Apr-12	RED WING FORD	#R003	6K775	54	19-Jul-12	3	3022	\$0.00	\$50.80	1	MN	MN	VERIFY CK ENG LIGHT IS ON	P0330,P0304,P0305	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E0C		TFS	F	16-May-12	16-Jun-12	RYBURN MOTOR COMPANY, INC	#R003	6K775	54	25-Jul-12	2	2329	\$0.00	\$40.85	1	AR	AR	VERIFY CUSTOMER CONCERN RAN DCT	CUSTOMER STATES VEH	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	23-Feb-12	30-Mar-12	WALKER MOTOR COMPANY, INC	#R003	6K775	54	26-Jul-12	1	2330	\$14.58	\$60.80	1	LA	LA	ECC TEST NO CODES, RERTEST, RUN OASIS, IN	DRIVEABILITY CONCERN	#R003	VS4	PT MALFUNCTION
TSB REFLASH	PT & C	CFUB7006	2012	1F1FWE1E6C		TFS	F	7-Feb-12	17-Apr-12	CITRUS MOTORS	#R003	6K775	54	18-Jul-12	4	8162	\$10.04	\$60.88	1	CA	CA	PERFORM TSB 12.6	REPAIR PCM AND INST	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	15-Feb-12	9-Jun-12	LEGACY FORD	#R003	6K775	54	11-Jul-12	2	3193	\$10.74	\$56.48	1	CA	CA	8K775 CK 42 ECC TEST, KOEC CODES P0300, P	3031, STAYES CHECK E	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	18-May-12	12-Jul-12	LEGACY FORD	#R003	6K775	54	18-Jul-12	4	3922	\$11.44	\$54.28	1	CA	CA	ECC TEST FOUND TSB FOR CONCERN, REPLACED	CUSTOMER STATES THE	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	18-May-12	2-Jul-12	WILMES FORD-LINCOLN, INC	#R003	6K775	54	17-Jul-12	1	2675	\$0.00	\$39.95	1	OK	OK	KOEC PASS, CONT. MEM P0306 CHECKED OASIS,	CUSTOMER STATES THE	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC	#R003	6K775	54	25-Jul-12	5	5489	\$0.00	\$44.58	1	KS	KS	INSTALL NEW CKOEM PASS KOEC PASS REPROG	CUSTOMER STATES CHE	#R003	VS4	PT MALFUNCTION
TSB REFLASH	PT & C	CGZB0108	2012	1F1FWE1E6C		TFS	F	15-Mar-12	9-May-12	NORTH STAR FORD	#R003	6K775	54	26-Jul-12	6	10368	\$12.84	\$48.92	1	SD	SD	VERIFY MISFIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 80K	#R003	VS4	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E0C		TFS	F	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LTD	#R003	6K775	54	17-Jul-12	1	1361	\$0.00	\$56.75	1	AB	AB	INSPECT FOR MIL WAS ON FLASHING TSB 12.06	CHECK AND ADVISE FOR	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	4-May-12	26-Jun-12	ANDERSON FORD	#R003	6K775	54	14-Jul-12	1	1465	\$11.44	\$54.28	1	NC	NC	TSB 12.6 & PERFORM SYSTEM TESTS, P0304, 308	CUSTOMER STATES CHE	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	20-Dec-11	29-Jan-12	GUYTON FORD SALES	#R003	6K775	54	17-Jul-12	1	1465	\$10.74	\$44.58	1	TX	TX	CK FOUND ENGINE VIBRATION TO ACCELERATE	THIS ENGINE MISFIRE	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	23-Oct-11	20-Dec-11	CLASSIC FORD OF COLUMB	#R003	6K775	54	17-Jul-12	8	9695	\$10.04	\$59.03	1	NC	NC	INSTALL W/ DEFLECTOR AND REPROGRAM PCM	VEHICLE BOGGS DOWN	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#R003	6K775	54	21-Jul-12	2	3625	\$0.00	\$59.99	1	NC	NC	DIAGNOSE FOR CONCERN, IDS TEST, P0300 P30	CHECK ENGINE REPORT ON	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	23-Mar-12	4-Jun-12	SOUTH HILLS LINCOLN, INC	#R003	6K775	54	26-Jul-12	2	2762	\$11.44	\$54.83	1	PA	PA	ECC TEST CODES P0300, P0306, P0308, P0309	PERFORM FUEL D	#R003	VS2	PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FWE1E6C		TFS	F	24-Feb-12	4-Jun-12	SOUTH HILLS LINCOLN, INC	#R003	6K775	54	26-Jul-12	2	2762	\$11.44	\$54.83	1	PA	PA	ECC TEST CODES P0300, P0306, P0308, P0309	PERFORM FUEL D	#R003	VS2	PT & C
COG	ENGINE	CGSF0002	2012	1F1FWE1E6C		TFS	F	4-Apr-12	17-Apr-12	DAVIS FORD LINCOLN SALES LTD.	#R003	1234	6-Jun-12	5	2532	\$340.40	\$568.73	4	NC	NC	CK MISSE HOODUP AND DIAGN ON C/L# 44 UNDER	DRIVEABILITY CONCERN	#R003	VS2	PT & C	
FUEL INJECTOR	ENGINE	N/A	2012	1F1FWE1E6C		TFS	F	8-Jun-12	2-Feb-12	AVANCO FORD SALES 1996 LIMITED	#R003	6R963	24	18-Jul-12	6	4165	\$48.22	\$1,040.29	1	IL	IL	CONFIRM COMPLAINT, MISC. DRBS, JB# 4121	CHECK REPORT FOR	#R003	VS2	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FWE1E6C		TFS	F	3-Apr-12	12-Jul-12	BIG M FORD LINCOLN LTD.	#R003	5.00E+212	27-Jul-12	1	441	\$0.00	\$55.02	1	AB	AB	CONFIRMED CONCERN, IDS CONNECT AND	CHECK DIAG AND ADVISE FOR	#R003	VS2	FUEL FILL & DEL	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	14-Feb-12	11-Jun-12	WOOLING FORD LINCOLN, INC	#R003	5.00E+212	23-Jul-12	2	4005	\$329.69	\$395.75	1	MS	MS	AS PER TSB REFLASHED CATALYTIC CONVERTER	CHECK ENGINE LIGHT ON	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	20-Dec-11	31-Jul-12	WOLFE MOTOR, INC	#R003	5.00E+212	26-Jul-12	8	18007	\$303.02	\$395.41	1	TX	TX	12266646 10HP E85P TEST CODE P4300	CHECK ENGINE LIGHT ON	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	30-Mar-12	23-May-12	TOWNSEND FORD	#R003	5.00E+212	23-Jul-12	3	3218	\$292.99	\$378.19	1	AL	AL	RAN ECC TEST, REPLACED LEFT CATALYTIC CON	verter. Stable check en	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGAK0003	2012	1F1FWE1E6C		TFS	F	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	#R003	5.00E+212	23-Jul-12	5	23448	\$308.14	\$398.42	1	NS	NS	VERIFY TEST P0300,P0306,POWER BALANCE	MISS NO CHECK AND ADVISE	#R003	VS4	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGAN0103	2012	1F1FWE1E6C		TFS	F	13-Apr-12	23-May-12	DES LAURENTS FORD, INC	#R003	5.00E+212	19-Jul-12	2	294	\$284.48	\$388.11	1	QC	QC	VERIFY DTC'S P0308 P0304		#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGSF0007	2012	1F1FWE1E6C		TFS	F	6-Jun-12	5-Jul-12	JARRETT-GORDON FORD, INC	#R003	5.00E+212	24-Jul-12	1	2187	\$400.71	\$484.63	1	FL	FL	PERFORM ECC DIAG TEST PULL CODE P0303	AND CUST STATES VEH WEN	#R003	VS2	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1E0C		TFS	F	14-Feb-12	28-Mar-12	MALLOY FORD	#R003	5.00E+212	23-Jul-12	4	8021	\$311.37										

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	WIN	VEHICLE LINE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	29-Jun-12	12-3U-12	LANDERS MCLARTY FORD	2012	506E-212	E3	30-Jun-12	1	753	\$0.00	\$82.18	IN	NR	AR	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN CUSTOMER STATES CHE	#100	V29	04	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	26-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	2012	26-1J-12	8	2028	\$0.00	\$39.49	IN	MI	IN	MI	INSPECT & EEC P0306 P0308 RAN OASIS & FOUND CUSTOMER STATES CHE	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	2012	8K775	3	580	\$11.51	\$51.07	IN	IL	IN	IL	VERIFIED CONCERN, OASIS GASIS FOUND TSB 12 6 4 VEHICLE STUMLES ON #100	#100	V52	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1C9C3	T8F6	F41A	T1KW	T1C3	AF	13-Jan-12	4-Feb-12	NICK NECHOLS FORD, INC.	2012	8K775	3	11955	\$0.00	\$38.23	IN	FL	IN	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 UPON DRIVING AND TRYING	#100	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T8F6	F41A	T1KW	T1C3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	2012	8K775	3	6719	\$0.00	\$49.87	IN	FL	IN	FL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISSU	#100	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	2012	8K775	3	5335	\$0.00	\$45.31	IN	CT	IN	CT	PERFORMED TEST 12 06 04 AND REPROGRAMMED CUST STATES WHILE DRIV	#100	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T8F6	F41A	T1KW	T1C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	2012	8K775	3	16685	\$14.63	\$57.99	IN	ON	IN	ON	VERIFIED CONCERN, SCANNED FOR CODES P0303 CHECK CAUSE ENGINE I	#100	V29	03	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6CF	T8F6	F41A	T1KW	T1C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	2012	8K775	3	2762	\$0.00	\$38.44	IN	MI	IN	MI	RUN KEY ON ENGINE (LEARNED CODE AND LET CUSTOMER CONCERN C	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6CF	T8F6	F41A	T1KW	T1C3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	2012	8K775	3	6862	\$10.74	\$57.88	IN	TX	IN	TX	REPROGRAM PCM PER 120604 5 HRS CODE 4 2 ENGINE RUNS ROUGH O	#100	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T8F6	F41A	T1KW	T1C3	AJ	17-Feb-12	17-Feb-12	ADAMSON FORD, L.L.C.	2012	8K775	3	251	\$10.74	\$54.33	IN	AL	IN	AL	EEC TEST P0304 6. PREFORM TSB OPERATION 11 CUST STATES THE CHECK	#100	V29	03	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	9-Feb-12	16-Apr-12	MAJURE'S FORD	2012	8K775	3	8531	\$11.44	\$53.38	IN	PA	IN	PA	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS CUST STATES CHECK EN	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	COY42033	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	2012	8K775	3	2884	\$10.74	\$51.02	IN	PA	IN	PA	VERIFIED CONCERN, CHECKED CODES, P0302, RA CUST STS CHECK FOR E	#100	V52	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	2012	8K775	3	2875	\$12.95	\$58.19	IN	FL	IN	FL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM CUSTOMER STATES C H	#100	V29	03	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	2012	8K775	3	482	\$21.74	\$45.20	IN	VA	IN	VA	CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A S	#100	V52	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AJ	28-Feb-12	28-Jun-12	ROCKROBE AUTO MALL, INC.	2012	8K775	3	1213	\$0.00	\$42.46	IN	VA	IN	VA	RETRIEVED CODES FOUND TSB 12 6 4 REPROGRAM CUST STATES CHECK IN	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6CF	T8F6	F41A	T1KW	T1C3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	2012	8K775	3	2238	\$10.74	\$51.88	IN	TX	IN	TX	REPROGRAMMED PCM PER 120604 5 HRS CODE ENGINE RUNS ROUGH O	#100	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	T8F6	F41A	T1KW	T1C3	AJ	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	2012	8K775	3	3246	\$10.74	\$62.69	IN	LA	IN	LA	CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DE CUSTOMER STATES TR	#100	V44	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	2012	8K775	3	6106	\$0.00	\$50.42	IN	NC	IN	NC	CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DE CUSTOMER STATES TR	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T8F6	F41A	T1KW	T1C3	AF	14-Feb-12	13-Mar-12	11111 MOTOR	2012	8K775	3	3319	\$23.11	\$39.41	IN	NC	IN	NC	CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DE CUSTOMER STATES TR	#100	V44	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6CF	T8F6	F41A	T1KW	T1C3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	2012	8K775	3	6570	\$0.00	\$38.96	IN	NC	IN	NC	TEST AND PERFORMED TSB 120604 CUST STATES CK ENGINE I	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	2012	8K775	3	18673	\$12.85	\$51.29	IN	LA	IN	LA	RD TEST, VERIFY CK GASIS, FOUND TSB 12 06 04 CUST FEELS VERY WHI	#100	V52	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	2012	8K775	3	2287	\$87.80	\$201.46	IN	TX	IN	TX	120604 12029 ROAD TEST FOUND TSB DESCRIBED CUST STATES VEH BLOC	#100	V52	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	2012	8K775	3	4158	\$48.85	\$131.27	IN	PA	IN	PA	CK CHECKED DTCS FOUND P0306, DID POWER BALN CHECK ENGINE LIGHT ON	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	2012	8K775	3	11008	\$58.88	\$136.32	IN	MI	IN	MI	CK CHECKED DTCS FOUND P0306, DID POWER BALN CHECK ENGINE LIGHT ON	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	11-Sep-12	11-Sep-12	CHAMPION FORD GULF FREEWAY	2012	8K775	3	11768	\$88.68	\$143.57	IN	TX	IN	TX	VERIFIED CONCERN, EEC TEST CODE P0301 POWER ENGINE PERFORM	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	24-May-12	24-May-12	GEORGE STOCKFISH FORD (1987)	2012	8K775	3	2785	\$80.20	\$116.40	IN	TX	IN	TX	CK CHECKED DTCS FOUND P0306, DID POWER BALN CHECK ENGINE LIGHT ON	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7CF	T8F6	F41A	T1KW	T1C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	2012	8K775	3	8144	\$64.05	\$157.78	IN	ND	IN	ND	CK CHECKED DTCS FOUND P0306, DID POWER BALN CHECK ENGINE LIGHT ON	#100	V29	04	PT & C	
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E4CF	T8F6	F41A	T1KW	T1C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	2012	8K775	3	5992	\$7.38	\$63.10	IN	FL	IN	FL	5672 RPM FLUCTUATE, IDS TEST P0304, PIN POU CUST STATES RPM FLU	#100	V40	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A	T1KW	T1C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	2012	8K775	3	1790	\$14.20	\$188.91	IN	AB	IN	AB	SELF TEST PCM HAVE IDS NOTION PBT 2013 FOUND CUSTOMER ADVISE ON	#100	V40	04	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9CF	T8F6	F41A </tr																						

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GCNIS REPORT	DEL YR	VIN	VEHICLE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0208	2012	1FTFW1E7C2	T06	F	AT	T06	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	#	DIAG	31-Jul-12	2	2689	\$0.00	\$42.52	GA	SC	CHECKED CONCERN DIAG RETRIEVED CODES CO	CHEK ENGINE LIGHT ON		V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7K0	T06	F	AT	T06	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	#	DIAG	2-Aug-12	3	6553	\$300.00	\$88.89	NC	AB	VERIFY CONCERN DIAG CK TOGETHER AND PLU	CHEK ENGINE LIGHT ON		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	T06	F	AT	T06	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	#	DIAG	11-Aug-12	4	16233	\$300.00	\$14.88	OH	MI	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON		V58	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	#	DIAG	15-Aug-12	2	5983	\$0.00	\$43.21	IN	ND	S895 INTERMITTANT COMPUTER TEST P0308 RUN	CUST STATES THE SECU		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	9-Jun-12	24-Jun-12	AL PACKER FORD LINCOLN	#	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	IN	FL	ECCT TEST P0300 P0306 POWER BALANCE	CHEK ENGINE LIGHT ON		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	25-Jun-12		KEN COY FORD INC.	#	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	IN	AL	VERIFY CONCERN RUN ECCT TEST P0300 POSSA	CK ENGINE LIGHT ON		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	IN	ON	VERIFY CONCERN SCAN CONCERN	CHECK AND REPORT SE		V42	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0107	2012	1FTFW1E7C0	T06	F	AT	T06	30-Jun-12	17-Jul-12	ASTRO FORD	#	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	IN	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER		V29	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0001	2012	1FTFW1E7K0	T06	F	AT	T06	10-Jun-12	7-Aug-12	AVALON FORD SALES 1998 LIMITED	#	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	IN	NI	HOKED UP IDS AND BOUT 5 USED IN ATTEMP	CHEK FOR ENGINE LIGH		V41	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T06	F	AT	T06	13-Jul-12	30-Jul-12	JARNAIGN MOTOR COMPANY, INC.	#	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	IN	TN	ECCT TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT ON		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	6-Jun-12	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	IN	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHEK WHEN COLO EN		V48	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC8008	2012	1FTFW1E7C0	T06	F	AT	T06	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	IN	FL	ROAD TEST COULD NOT GOING TO LT CYLINDER	CUST STATES FEELS W		V29	PT C&C
DIAG - MISFIRE	ENGINE	CG1C010	2012	1FTFW1E7C0	T06	F	AT	T06	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	IN	SK	ROAD TEST AND FOUND HOT LINE CONTACT A	10A9 CHECK TRANSMISSION		V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB8006	2012	1FTFW1E7C0	T06	F	AT	T06	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	IN	MI	S347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WHE		V49	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	IN	AB	ECCT TEST KOEO CONT P0600X1 D1	CHEK FOR CELL LIGHT		V41	PT C&C
DIAG - MISFIRE	ENGINE	CHGLU021	2012	1FTFW1E7C0	T06	F	AT	T06	5-Dec-11	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	#	5.00E+212	7-Aug-12	3	5440	\$10.04	\$59.04	IN	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHEK ENGINE LIGHT ON		V30	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	13-Feb-12	15-May-12	WRAY FORD, INC.	#	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	IN	LA	SE212 REVIEWS TSB 12 0 4 FOR DTC P0300 INST	CUSTOMER STATES CHE		V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T06	F	AT	T06	21-Mar-12	31-Mar-12	DOWNEY FORD LINCOLN	#	#	5.00E+212	7-Aug-12	3	9553	\$14.83	\$49.33	IN	MI	ECCT TEST COIT CODES P0308 AND P0309 REPR	CHEK ENGINE LIGHT ON		V49	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7K0	T06	F	AT	T06	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	IN	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	CHEK AND REPORT ON		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	7-Nov-11	17-Dec-11	THMBROOK FORD	#	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$399.12	IN	WV	KOEO TEST CODES P0304 P0306 P0308 P0340 PER	CHEK ENGINE LIGHT ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	9-Nov-11	30-Dec-11	BEYER FORD SALES LTD.	#	#	5.00E+212	23-Jul-12	8	7016	\$368.05	\$445.33	IN	MI	CONFIRM CONCERN DIAG AS SENSOR WAS STUC	CEL IS ON CONTINUA		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	19-Nov-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	IN	MI	RETRIEVED P0430 CK FOR CAC AIR DEFLECTOR,	CHEK ENGINE LIGHT ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$398.77	IN	MS	RAN IDS CODE P0340 CATALYST BELOW THRESHH	DRIVABILITY ANALYSI		V30	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	28-Nov-11	19-Dec-11	BULLITTER FORD INC.	#	#	5.00E+212	23-Jul-12	8	30757	\$311.37	\$400.03	IN	TX	IDS TESTING KOEO PASS 10 P0301 REPLACED L	CUST STS THE CK EN		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	IN	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T06	F	AT	T06	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	#	5.00E+212	11-Jul-12	7	5841	\$397.20	\$390.40	IN	NC	CHEKED FOR ENGINE LIGHT IS ON HOOKED UP	CHEK WHY THE CHK EN		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	15-Dec-11	24-Mar-12	AVALON FORD SALES, INC.	#	#	5.00E+212	1-Aug-12	8	7098	\$292.89	\$396.43	IN	VA	ECCT TEST RETRIEVED FOR TRANS CONCERN CK	ENGINE LIGHT ON		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	IN	TX	VERIFY CONCERN EEC DIAG REPLACE LEFT CAT	2 OWNERS STATES RE		V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	3-Jan-12	21-Mar-12	BERGMAN FORD	#	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$392.19	IN	OH	SELF TEST P0309 DO P0307E HAD NOISE IN LEFT	STATES TRANS LIGHT		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	13-Jan-12	10-Feb-12	GEOFF HANLEY LTD.	#	#	5.00E+212	6-Aug-12	6	1746	\$332.12	\$405.45	IN	MI	CONFIRM CONCERN DIAG AS CODES AND ADVISE	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	IN	IL	DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	12-Jan-12	28-Feb-12	MACLIN FORD SALES	#	#	5.00E+212	9-Aug-12	6	8541	\$331.37	\$434.86	IN	AB	ECCT TEST PINPOINT TEST DTC P0300 P0305	INSTALL SOP CHECKE		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	13-Jan-12	28-Feb-12	HIXSON FORD	#	#	5.00E+212	6-Aug-12	6	8922	\$292.89	\$402.59	IN	MI	TEST DROVE SCAN FOR CONCERN HAD TROUBLE	PERFORMING DRIVABI		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	#	5.00E+212	13-Jul-12	7	10098	\$322.11	\$420.17	IN	IL	VERIFY CONCERN, FOLLOWED TSB 12 06 04	CHEK ENGINE LIGHT ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	26-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	#	5.00E+212	1-Aug-12	5	4987	\$329.99	\$376.36	IN	TX	VERIFY CONCERN, ELIOWS, REPROGRAM PCM	CHEK ENGS LITE ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	30-Jan-12	16-Feb-12	AVALON FORD SALES, INC.	#	#	5.00E+212	13-Jul-12	7	5968	\$308.14	\$402.59	IN	MI	CONFIRM CONCERN DIAG AS SENSOR WAS STUC	CEL IS ON CONTINUA		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	30-Jan-12	16-Feb-12	EIDE FORD LINCOLN	#	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	IN	ND	S311 TSB 12 6 4 VERIFY/TIC CONVERTER ASSSE	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	31-Jan-12	11-Jul-12	ULTIMATE FORD	#	#	5.00E+212	30-Jul-12	1	2420	\$311.37	\$381.89	IN	AR	REPAIR PER TSB 12 06 IN COOLER DEFLECTOR	DIAG ENGINE FOUND IN		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	24-Feb-12	16-Mar-12	DISCOVERY FORD SALES LTD.	#	#	5.00E+212	6-Aug-12	5	8716	\$308.14	\$402.59	IN	SK	CONFIRM CONCERN DIAG AS CODES AND ADVISE	CUSTOMER STATES CHE		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	#	5.00E+212	30-Jul-12	6	14627	\$308.14	\$410.32	IN	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHEK ENGINE LIGHT ON		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	3-Feb-12	30-Apr-12	JERRY FORD SALES LTD.	#	#	5.00E+212	6-Aug-12	4	3991	\$329.99	\$388.92	IN	AB	ECCT RUN TEST TO VERIFY TSB 12 06 04	CHEK ENGINE LAMP ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	28-Feb-12	23-Mar-12	ROD BAKER FORD SLS INC.	#	#	5.00E+212	29-Jul-12	1	8872	\$313.92	\$411.96	IN	IL	VERIFY CONCERN DIAG AS SENSOR WAS STUC	CEL IS ON CONTINUA		V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	13-Feb-12	12-Mar-12	BYERLY FORD, INC.	#	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	IN	KY	WARN HOOK UP IDS TEST PCM CODE P0430 RUN	C-CEL IS ON AND NO		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	15-Feb-12	2-Apr-12	PHILPOTT FORD	#	#	5.00E+212	14-Aug-12	5	8463	\$311.37	\$401.99	IN	TX	VERIFY ENGINE LIGHT ON LIGHT ON CODE P043	CK ENGINE LIGHT ON		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T06	F	AT	T06	19-Feb-12	17-Apr-12	BOB HURLEY FORD	#	#	5.00E+212	20-Jul-12	4										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	START DATE	DEALERSHIP	JOB NO	PART NUMBER	REP	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	CD	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	REPAIR CD	CLC	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XC	T6	F	B	A	T	K	W	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	500E212	E	6	2	1889	\$321.97	\$514.30	2	NA	NC	DIS TEST P043 CONVERTER ASSEMBLY NIP RE	CUSTOMER STATES CHE	#	#	#	#	#				
CATALYTIC CONVERTER	EXHAUST	CHBH021	2012	1FTFW1E4C	T6	F	B	A	T	K	W	24-May-12	TERRY MOORE FORD GROUP, LLC	#	500E212	E	6	12	3269	\$300.63	\$384.18	1	NA	NC	TEST DRIVE, IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	25-May-12	METROPOLITAN FORD, LLC	#	500E212	E	6	15	4988	\$308.75	\$400.05	1	NA	MN	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	#	#	#	#	#	#		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	27-May-12	DICK EDWARDS AUTO PLAZA	#	500E212	E	6	9	1791	\$292.99	\$366.81	1	NA	KS	VERIFIED COMPLAINT (PAIR REPLACED BANK 2	DRIVABILITY	#	#	#	#	#	#	#		
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1E4C	T6	F	B	A	T	K	W	3-Jun-12	ZUMBROTA FORD	#	500E212	E	7	23-Jul-12	-1	22	\$820.44	\$882.28	4	NA	MN	REMOVED Y PIPE FROM I/STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	CHND7097	2012	1FTFW1E8C	T6	F	B	A	T	K	W	5-Jun-12	SEYMOUR FORD LINCOLN	#	500E212	E	6	14-Aug-12	1	598	\$300.63	\$479.37	2	NA	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	OWNER STATES CHECK #	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E0C	T6	F	B	A	T	K	W	6-Jun-12	INTERSTATE FORD	#	500E212	E	6	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	CO	TEST DROVE AND VERIFIED CONVERTER ASSY	REPRES SALES STATES SES ON #	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	CHNW006	2012	1FTFW1E5C	T6	F	B	A	T	K	W	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	500E212	E	6	14-Aug-12	1	1426	\$308.49	\$480.87	2	NA	MI	EEC TEST CODES P0300 (MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C	T6	F	B	A	T	K	W	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	500E212	E	6	8-Aug-12	2	3668	\$322.11	\$417.14	1	NA	GA	PERF EEC DIA; P030 PERF TSB 12 6 4 REPR	CUST STATES CK ENGINE	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	500E212	E	6	7-Aug-12	2	3620	\$311.37	\$414.19	1	NA	VA	TSB 12 6 4 VERIFIED CK ENG LIGHT ON EEC TES	WHILE ON VACATION CHA	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	500E212	E	6	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK #	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	CHCK0027	2012	1FTFW1E7C	T6	F	B	A	T	K	W	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	500E212	E	6	8-Aug-12	1	2265	\$293.69	\$399.00	1	NA	TX	PERFORMED IDS DIAGNOSIS, CODE P0300 IN W	CK ENGINE LIGHT ON	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	12-Jun-12	12-Jul-12	WOOLINE CONCRETE LIGHT, INC.	#	500E212	E	6	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	MS	VERIFIED CONCERN, CEL LIGHT ON, DONE TEST	PO CK FOR CK ENGINE LIGHT	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#	500E212	E	6	13-Aug-12	1	2672	\$292.99	\$382.25	1	NA	MS	KOEO P0430 PER TEST HF INSPECT WRING CK	CK ENGINE LIGHT IS	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	500E212	E	6	10-Aug-12	1	2133	\$292.99	\$368.20	1	NA	WY	IDS TC P0300 PERFORM PER TEST HF FOUND B	CUSTOMER STATES THA	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	500E212	E	6	6-Aug-12	1	1239	\$292.99	\$381.72	1	NA	TX	CHECK TO SEE IF CHECK/TEST PASS	CS CHECK ENGINE LIGHT	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C	T6	F	B	A	T	K	W	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	500E212	E	6	14-Aug-12	2	1801	\$292.99	\$349.66	1	NA	MS	VERIFIED CONCERN, EEC TEST DTC P0430 PRE	SENSE CUSTOMER STATES SES	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	19-Jun-12	28-Jul-12	RATHWAY LIMITED	#	500E212	E	6	14-Aug-12	1	2922	\$303.51	\$364.14	1	NA	NB	CHECK OUT AND NEED TO REPAIR PER TSB 12	04 ELECTRONIC DIAGNOS	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E8C	T6	F	B	A	T	K	W	27-Jul-12	27-Jul-12	KRUEGEL, FORD	#	500E212	E	6	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MI	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LITE IS	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	19-Jun-12	1-Aug-12	J.C. LEWIS FORD	#	500E212	E	6	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA	CHECKED EEC CODE P030E WAS PRESENT CLEAR	ED CUSTOMER STATES THA	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	CHCK0024	2012	1FTFW1E4C	T6	F	B	A	T	K	W	23-Jun-12	13-Jul-12	JIMMY JAY MOTORS, INC.	#	500E212	E	6	3-Aug-12	1	2445	\$292.99	\$374.67	1	NA	AL	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA	#	#	#	#	#	#	#
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E8C	T6	F	B	A	T	K	W	27-Apr-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	17-Jul-12	3	4156	\$308.11	\$405.57	1	NA	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4 REPR	CK AND ADVISE ON #	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	27-Jun-12	12-Aug-12	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	3	14785	\$301.33	\$398.07	1	NA	FL	CHECKED FOR CODES, P0430, PERFORMED TSB	12 6 4 REPR CS CHECK ENGINE LIGHT	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E4C	T6	F	B	A	T	K	W	23-Jun-12	13-Jul-12	KEN COX FORD, INC.	#	DAG	24	10-Aug-12	2	3533	\$0.00	\$57.45	1	NA	AL	RAN EEC TEST 12/04, P0430 TEST DROVE AND M	CHECK ENGINE LIGHT ON	#	#	#	#	#	#	#	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E8C	T6	F	B	A	T	K	W	27-Apr-12	27-Apr-12	RYAN FORD	#	6K775	24	11-Jun-12	3	10890	\$139.39	\$55.44	1	NA	TX	VERIFIED CUSTOMER (CODES, RETESTED 10 M	ILE CS CHECK ENGINE LIGHT	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	11-Jul-12	8	DICK'S MACKENZIE FORD	#	6K775	24	16-Jun-12	8	5930	\$11.44	\$62.72	1	NA	OR	FEELING HESITATION OR MISFIRE UPN ACCEL	ERATION HARD ACCELERATION	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E3C	T6	F	B	A	T	K	W	11-Jul-12	2	MALLOY FORD	#	6K775	24	20-Jun-12	7	9710	\$0.00	\$44.27	1	NA	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	PLATE AS PER TSB 12 6 4	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E6C	T6	F	B	A	T	K	W	11-Jul-12	3	MELROY MOTORS LTD	#	6K775	24	20-Jun-12	7	15782	\$13.66	\$67.93	1	NA	OK	Scan test, PASS. Perform TSB 12 6 4, reprogram	P0300 Check out engine light	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E0C	T6	F	B	A	T	K	W	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	20-Jun-12	4	4458	\$13.66	\$61.74	3	NA	ON	VERIFY CONCERN, LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS AR	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	23-Nov-11	1-Mar-12	WESTERLY MOTOR COMPANY	#	6K775	24	20-Jun-12	4	15872	\$0.00	\$44.27	1	NA	VA	PERFORMED IDS TEST CODES PER TSB 12 6	4 CUSTOMER STATES THA	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CG2P002	2012	1FTFW1E0C	T6	F	B	A	T	K	W	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	6K775	24	1-Aug-12	8	7799	\$11.44	\$44.58	1	NA	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND	R GENERAL	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	28-Jul-12	8	11829	\$10.04	\$58.24	1	NA	VA	TEST DROVE VEHICLE, *TESTED CK	CUSTOMER REQUEST TH	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E0C	T6	F	B	A	T	K	W	29-Nov-11	30-Jan-12	BELLEVUE MOTOR, INC.	#	6K775	24	28-Jul-12	8	2004	\$0.00	\$27.64	1	NA	MI	VERIFY ENGINE LIGHT ON, INSTALLED CHECK	CUSTOMER STATES THA	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K775	24	21-Jun-12	5	4787	\$13.66	\$61.10	1	NA	IN	INSTALLED DEFLECTOR PLATE AS PER TSB 12 6 4	CHECK LIGHT ON, WHEN	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD.	#	6K775	24	13-Jul-12	7	18198	\$11.51	\$43.10	1	NA	IN	CHECK DTC, INSTALLED CAR DEFLECTOR	CUSTOMER STATES W	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CHFB013	2012	1FTFW1E9C	T6	F	B	A	T	K	W	12-Dec-11	14-Mar-12	J.C. LEWIS FORD	#	6K775	24	13-Jul-12	7	9077	\$10.74	\$47.47	1	NA	MI	CHECKED DTC, INSTALLED CAR DEFLECTOR	CUSTOMER STATES W	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CHBY008	2012	1FTFW1E9C	T6	F	B	A	T	K	W	22-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	24	9-Aug-12	1	657	\$0.00	\$46.54	1	NA	OH	SEE TSB 12 6 4, COLL SHAD TEST AFTER VEHIC	LIST WHEN TURN	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E0C	T6	F	B	A	T	K	W	20-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	24	13-Jul-12	7	1894	\$11.44	\$58.75	1	NA	LA	EEC TEST CODE P0300 RAN OASIS, PERFORM T	S CS STARTED MISFIRING	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E7C	T6	F	B	A	T	K	W	19-Dec-11	19-Mar-12	BELLEVUE MOTOR, INC.	#	6K775	24	9-Aug-12	1	9077	\$10.74	\$47.47	1	NA	MI	REPROGRAMMED PCM AND ADDED DEFLECTOR	PLATE AS PER TSB 12 6 4	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E4C	T6	F	B	A	T	K	W	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	6K775	24	7-Aug-12	7	18225	\$11.44	\$50.07	1	NA	PA	VERIFY CONCERN, PERFORM DIAGNOSIS, INST	INTERMITTENT VEHICLE	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	2012	1FTFW1E9C	T6	F	B	A	T	K	W	5-Jan-12	9-Feb-12	BENNETT LINCOLN FORD (1893) LTD	#	6K775	24	2-Aug-12	6	10768	\$14.63	\$58.00	1	NA	SK	KOEO PASS KIGER PASS KIGEC PASS, REPR	GRAMM DIAG FOR LOSS OF POW	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CHNF2002	2012	1FTFW1E8C	T6	F	B	A	T	K	W	17-Jan-12	29-Apr-12	BEAL TOWNSEND FORD LINCOLN, IN	#	6K775	24	8-Aug-12	5	17568	\$30.00	\$55.15	1	NA	MI	CHECK AND RECALL PER TSB 12 6 4	CUSTOMER STATES THA	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CGKLU13	2012	1FTFW1E8C	T6	F	B	A	T	K	W	13-Jan-12	7-Feb-12	BARTON FORD COMPANY	#	6K775	24	10-Aug-12	7	11424	\$12.95	\$58.20	1	NA	FL	EEC TEST CODE P0300 PERFORM TSB 12 6 4 INST	AL CUSTOMER STATES THA	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	CGBM003	2012	1FTFW1E8C	T6	F	B	A	T	K	W	11-Jun-12	18-Feb-12	G.W. MUSCHER MOTORS LTD	#	6K775	24	11-Jun-12	5	24311	\$14.63	\$57.22	3	NA	NS	CHECKED FOR DTC CODES PERFORMED TSB 12	6 4 ENGINE HESITATES THRU	#	#	#	#	#	#	#	
TSB REFRESH	PT C&C	NA	201																																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIC	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION									
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3C	2	F	B	A	T	K	T	C	A	J	20	15-May-12	BIRCHWOOD KEYSTONE FORD	31	6K775	25	15-Aug-12	4	4269	\$13.66	\$59.43	1	NA	MI	CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1BFC	2	F	B	A	T	K	T	C	A	J	20	15-May-12	BLACKSTOCK FORD LINCOLN SALES	2	6K775	25	18-Jul-12	4	9464	\$11.88	\$59.93	1	NA	ON	PERFORMED TSB 12 6 4 REPROGRAM PCM AND	CHECK ENGINE LIGHT ON	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1BFC	2	F	B	A	T	K	T	C	A	J	20	15-May-12	ALPHORN FORD INC	2	6K775	25	18-Jul-12	3	9379	\$11.44	\$58.07	1	NA	WI	CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VER	NA	A4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E12CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	TONY BETTEN & SONS FORD INC	2	6K775	25	11-Aug-12	1	668	\$10.74	\$55.12	1	NA	MI	TEST DRIVE, COULD NOT TIME 0.5 HRS BASED ON	PAGES LIGHT CAME ON TRUCK	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E19CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	KINDLE FORD-LINCOLN, INC.	2	6K775	25	4-Aug-12	5	5349	\$0.00	\$48.69	1	NA	NJ	CHK DTC'S P0301 P0316 RECALIBRATE PCM AND	CODE CAME ON AND TRUCK	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E11CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	MILNES FORD, INC.	2	6K775	25	13-Aug-12	5	15718	\$0.00	\$45.34	1	NA	MI	ISS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E18CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	MALLOY FORD	2	6K775	25	1-Aug-12	1	1991	\$0.00	\$44.27	1	NA	VA	VERIFY CONSUMER, IDS CONNECT PERFORM SELF	CUSTOMER STATES THE	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	CGZ8T007	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	RISER FORD LINCOLN	2	6K775	25	26-Jun-12	2	2667	\$18.38	\$65.06	1	NA	AR	PERFORMED TSB 12 6 4 LABOR OF 120604 C 4 C	S CUSTOMER ENGINE LITE	NA	A4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	NELSON AUTO CENTER, INC.	2	6K775	25	9-Aug-12	4	5831	\$0.00	\$39.02	1	NA	MN	CK CODES REFER TO TSB 12 6 4. INSPECT AND	PRG WAS LOW ON PWR	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	SCARSDALE FORD, INC.	2	6K775	25	9-Aug-12	4	10472	\$0.00	\$57.57	1	NA	NY	verified retrieved code #0308 asper lab # 12 6 4	repro. CUSTOMER STATES MIS fire	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	FORMULE FORD INC	2	6K775	25	15-Aug-12	3	6951	\$14.63	\$57.73	1	NA	OC	SORT CODE GASIS FAIT TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK ENG	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	AUTO DESIGROERS FORD INC	2	6K775	25	31-Jul-12	3	4266	\$14.63	\$55.03	1	NA	QC	VERIF ET TESTE POUR REPAR ESSAI ROLITE	LUMIERE CHECK ENGINE	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	RELIABLE MOTORS (1992) LTD	2	6K775	25	7-Aug-12	4	5475	\$14.63	\$56.51	1	NA	ON	TSB 12 6 4 APPLIES. VERIFIED CONCERN	CHECK DRIVING, PULLING TRAI	NA	A4	V29	PT TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	JIM HANSEN'S GATEWAY FORD LIN	2	6K775	25	17-Jul-12	3	4476	\$0.97	\$61.62	1	NA	AB	720A VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADVICE, CU	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	SUMMERVILLE FORD, INC.	2	6K775	25	11-Aug-12	1	2988	\$0.00	\$43.28	1	NA	SC	ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT ON	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	KOCH FORD LINCOLN SALES (2003)	2	6K775	25	10-Aug-12	4	20154	\$0.00	\$56.93	1	NA	AB	WENT FOR ROAD TEST	retest ok reprogram pcm to	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	SCHRAIGE BROTHERS, INC.	2	6K775	25	8-Aug-12	2	4562	\$0.00	\$38.44	1	NA	WI	TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LITE STA	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	DUTRO FORD LINCOLN, INC.	2	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	1	NA	OH	TEST EEC SYSTEM DTC'S REPROGRAM PCM AND	CUSTOMER STATES TH	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	JUBILEE FORD SALES (1983) LTD	2	6K775	25	8-Aug-12	2	5504	\$14.63	\$65.72	1	NA	SK	EEC TEST, P0305 P0306, PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT TR	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E19CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	ALBI FORD LINCOLN JOUETTE INC	2	6K775	25	10-Aug-12	2	4938	\$0.00	\$43.29	1	NA	QC	3448 SORTIR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	DUTRO FORD LINCOLN, INC.	2	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	1	NA	OH	ISS TEST P0305 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	CHC04004	2012	1FTFW1E19CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	CHAPMAN FORD SALES, LTD	2	6K775	25	25-Jul-12	1	5335	\$11.44	\$48.19	1	NA	PA	#8K7542E29 P0304 P0305 P0306 REPROGRAM PC	CUSTOMER STATES CON	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	WHITEHORSE MOTORS, LTD	2	6K775	25	20-Jul-12	2	4731	\$14.63	\$68.72	1	NA	YT	CUSTOMER COMPLAINED FILE ON THE INTERCOOL	CHECK ENGINE LIGHT I	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	KEITH HAWTHORNE FORD LINCOLN	2	6K775	25	13-Aug-12	3	7355	\$0.00	\$47.25	1	NA	AB	CONCERN CODE E29. VERIFIED CONCERN KOC	CUSTOMER STATES TH	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	WOODRIDGE FORD LINCOLN LTD	2	6K775	25	7-Aug-12	2	1810	\$0.00	\$57.16	1	NA	AB	VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	FOX FORD LINCOLN OF CADILLAC	2	6K775	25	11-Aug-12	3	3620	\$0.00	\$35.55	1	NA	MI	TSB 12 6 4. NO DTCS TSB 12 6 4 STEP NO STEP	WAS FLASHING FOR R	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	MJ MOORE COMPANY	2	6K775	25	14-Aug-12	2	5967	\$10.74	\$44.73	1	NA	ND	CHECK DTCS KOEG K111 K0EC P038	CHECK ENGINE LITE ON	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E11CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	PRINCE FREDERICK FORD, INC.	2	6K775	25	13-Aug-12	1	1873	\$0.00	\$48.99	1	NA	MD	CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E12CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	MURRAY'S FORD LINCOLN	2	6K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	1	NA	PA	TEST DRIVE FOUND COND TEST DRIVE RUNS	CUSTOMER STATES MIL	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	CAM AUTO SALES LTD.	2	6K775	25	13-Aug-12	1	1677	\$0.00	\$37.00	1	NA	AB	CHECK ENGINE LIGHT ON	CHECK CODES P0301	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	CELEBRATION FORD SALES LTD	2	6K775	25	25-Jul-12	2	4573	\$0.00	\$52.57	1	NA	SK	check cause of engine light on, pulled codes	p0300, p03	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	KINGSTON FORD	2	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	1	NA	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	CROSSROADS FORD SALES INC OF MOR	2	6K775	25	13-Aug-12	1	4822	\$0.00	\$44.99	1	NA	NC	DTC'S WERE TOWED IN FIELD	CUSTOMER STATES TH	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XCF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	OTIS FORD, INC.	2	6K775	25	1-Aug-12	1	2019	\$0.00	\$54.68	1	NA	NY	#120604 0.5 K775 42 P001 1 NO 2 YES 4 RECAL	P VEHICLE TOWED IN EN	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E11CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	ANNYS FORD CORPORATION	2	6K775	25	13-Aug-12	1	4830	\$0.00	\$49.05	1	NA	GA	PROGRAMMING EEC TEST, CODE P0306, PINPOINT	CUSTOMER STATES TH	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	GEORGE WILSON FORD (1987)	2	6K775	25	13-Aug-12	1	4830	\$0.00	\$49.05	1	NA	GA	PROGRAMMING EEC TEST, CODE P0306, PINPOINT	CUSTOMER STATES TH	NA	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E15CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	TIPTON FORD, INC.	2	6K775	25	13-Aug-12	3	2199	\$10.74	\$52.32	1	NA	TX	PERFORMED SELF TEST FOUND DTC P0300, FORD	PERFORMED CUSTOMER	NA	A4	V29	PT TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17CF	2	F	B	A	T	K	T	C	A	J	20	15-May-12	GRINWALD FORD, INC.	2	6K775	25	16-Aug-12	2	4873	\$0.00	\$44.16	1	NA	WI	see test, codes p0306 and p0297, reprogram pin	per Customer States				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM BILLED	CLAIM BILLED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T	F	F	A	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD L	#	2012 5.00E+212	E	26-Jul-12	2	6690	\$311.37	\$386.12	LA	#	PERFORM DCIS, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR	#	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T	F	F	A	21-Jan-12	5-Jun-12	BILL BROWN FORD, INC.	#	2012 5.00E+212	E	14-Aug-12	2	2504	\$292.99	\$653.18	CA	#	PERFORM EEC TEST / CAT / YKAL / YPERFORM / KADOW YELLOW CHECK	#	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T	F	F	A	21-Jan-12	5-Jun-12	CHAMPION FORD GULF FREEWAY	#	2012 5.00E+212	E	20-Aug-12	-1	455	\$292.99	\$405.91	TX	#	VERIFIED CONCERN EEC TEST CODE P0300 P0301 MAINTENANCE & GENERAL	#	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T	F	F	A	20-Apr-12	17-May-12	GEN STILLWELL FORD	#	2012 5.00E+212	E	14-Aug-12	3	1617	\$300.63	\$380.35	MI	#	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	#	V43	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T	F	F	A	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	#	2012 5.00E+212	E	9-Jul-12	1	4043	\$309.11	\$392.82	CA	#	SCAN TEST, CODES P0300 AND P0303 PRESENT. CHECK ENGINE LIGHT ON	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	#	6K775	-	31-Jul-12	5	12477	\$10.74	\$55.03	CA	#	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR. CHECK ENGINE LIGHT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	13-Nov-11	8-May-12	RYAN FORD	#	6K775	-	30-Jul-12	3	14416	\$10.74	\$55.79	TX	#	ROADTESTED TO VERIFY APPROX 20 MILES PASS. CS SEEMS TO BE NEW	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	16-May-12	11-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	6K775	-	11-Aug-12	3	2220	\$110.74	\$49.18	MI	#	DIAG LOSS OF POWER HOUR UP SCAN TOOL CODES P0300 AND P0308 FOR	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	19-Feb-12	7-Aug-12	DONLEY FORD LINCOLN, INC.	#	6K775	-	20-Aug-12	1	1984	\$0.00	\$43.38	MI	#	RAN IDS TEST FOUND CODES P0300 AND P0308 FOR CUSTOMER STATES CHE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	2-May-12	17-May-12	DUALIN FORD	#	6K775	-	17-Aug-12	4	7560	\$12.56	\$58.19	MI	#	VERIFY CONCERN CONTACT OASIS TO FIND TSB	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	20-Mar-12	4-Apr-12	MULLIVAN FORD	#	6K775	-	17-Aug-12	5	6417	\$15.34	\$65.59	MI	#	INSTALL IDS AND GET CODE P0306, PER TSB REF. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	21-Feb-12	27-Mar-12	LONGLEWIS FORD COMPANY, INC.	#	6K775	-	16-Aug-12	5	9444	\$10.04	\$32.88	MI	#	INSTALLED DEFLECTOR PER TSB 12.6.04. INSTALL SOP DEFLECTOR	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	10-Mar-12	27-Apr-12	LIBERTY FORD	#	6K775	-	20-Aug-12	4	15588	\$10.74	\$57.73	MI	#	SCAN TEST P0300 P0308, TSB 12.6.4. RETRO. CHECK ENGINE LIGHT IS	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#	6K775	-	13-Aug-12	2	2254	\$14.63	\$74.13	GA	#	INSTALLED CAC AIR DEFLECTOR AND UPDATED P0308. PLEASE CHECK AND AD	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	14-Feb-12	15-Mar-12	VILLAGE FORD LINCOLN SALES LTD.	#	6K775	-	10-Jun-12	5	9061	\$14.63	\$63.50	MI	#	CHECKED AND TESTED VEHICLE & VERIFIED CONCERN. CHECK REPAIR FOR	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	9-Mar-12	28-May-12	FORD APPALACHES INC.	#	6K775	-	28-Jun-12	2	2365	\$14.63	\$57.73	MI	#	DESCRIPTION LUMIERE (Active de on Et operation) CHECK ENGINE LIGHT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	#	6K775	-	13-Aug-12	4	8334	\$0.00	\$23.13	MI	#	PERFORMED ELECTRONIC ENGINE CONTROL TEST. CUSTOMER STATES THE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	21-Feb-12	4-May-12	HAMMETT MOTOR COMPANY	#	6K775	-	27-Jul-12	3	13971	\$10.74	\$49.91	MI	#	CHECK ENGINE LIGHT ON RUN CODES P0300 PERFORM CHECK ENGINE LIGHT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD.	#	6K775	-	18-Aug-12	7	21241	\$14.63	\$58.90	MI	#	RETRIEVE CODES, CODE P0306, CHECKED OASIS. CHECK ENGINE LIGHT ON	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	30-Mar-12	18-Jul-12	JIM PENNEY LTD.	#	6K775	-	16-Aug-12	1	2167	\$14.63	\$63.18	MI	#	CONFIRMED CUSTOMER CONCERN, CHECKED FOR VEH FOR ENGINE LIGHT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	13-Mar-12	19-Apr-12	ED KOEHN & COMPANY, INC.	#	6K775	-	20-Aug-12	1	2220	\$308.75	\$418.31	MI	#	DIAGNOSED AND PERFORMED TSB 12.6.04.04.04.04.04.04.04.04.04.04.04.04	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	20-Jan-12	2-Feb-12	SCHRAGE BROTHERS, INC.	#	6K775	-	20-Aug-12	7	11842	\$0.00	\$38.44	MI	#	REFIT VEHICLE PER TSB 12.6.4.04.04.04.04.04.04.04.04.04.04.04.04	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	25-Jan-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	#	6K775	-	20-Aug-12	6	14654	\$0.00	\$38.87	MI	#	VERIFY CHECK ENGINE V3000 BY/DT/B1/F1/P0300 CHECK ENGINE ALLUME	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	11-Jun-12	26-Jul-12	NEX FORD	#	12029	-	20-Aug-12	1	3134	\$117.77	\$205.90	MI	#	HOOKED UP TO IDS AND RETESTED AND RUN. CS VERT CUTS OUT ON A	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	12-Feb-12	5-Mar-12	NATIONAL TELDEN-CALGARY	#	12029	-	21-Aug-12	6	7029	\$132.94	\$151.35	ON	#	EXCHANGE LIGHT STAYS ON, P0300/P0308/P0308 RAN ENGINE STATES THA	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	8-Feb-12	15-Feb-12	MORRIS MINNETONKA FORD LINCOLN	#	12029	-	6-Aug-12	7	17324	\$84.05	\$260.79	MI	#	COMPLETED EEC QUICK TESTS COMPLETED PING. ENGINE STATES ON AC	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	21-Jun-12	21-Jun-12	TOWN & COUNTRY FORD	#	12029	-	6-Aug-12	5	8520	\$88.68	\$204.55	MI	#	TIME TO CHECK OUT CHECKER IN CAR, AND RETEST. CHECK ENGINE STATES	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	4-Jun-12	21-Jun-12	TONY BETS & SONS FORD, INC.	#	12029	-	17-Aug-12	1	6340	\$10.33	\$112.71	MI	#	MI XROAD TEST TO VERIFY FASH NO MORE MISS FIRE. CHECK ENGINE STATES	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	9-Jul-12	26-Jul-12	TRISTE RIVERSIDE FORD LINCOLN IN	#	12405	-	17-Aug-12	1	2110	\$5.29	\$179.89	MI	#	VERIFY MOTOR, PRESSURE, REPLACER BOURGHER. VERIFY MOTOR EN B	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	5-Nov-11	11-Jul-12	HIGHLAND FORD SALES LTD.	#	NFP	-	7-Aug-12	1	1988	\$0.00	\$47.84	MI	#	NO PROBLEM FOUND. CHECK ENGINE LIGHT IS	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	21-Apr-12	20-Jun-12	NORTHSHORE FORD	#	5.00E+212	-	17-Aug-12	7	32562	\$311.37	\$402.09	MI	#	Verify concern, perform. rec test p0300, perform tlb 12.6.2.04.04.04.04	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	15-Mar-12	15-Mar-12	RYBURN MOTOR COMPANY, INC.	#	5.00E+212	-	30-Jul-12	1	2900	\$300.63	\$395.84	MI	#	VERIFY CUSTOMER CONCERN, CHECK OASIS. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	9-May-12	5-Jun-12	NOURSE, CHILLICOTTE FORD LINCOLN	#	5.00E+212	-	30-Jul-12	2	5351	\$311.37	\$392.52	MI	#	REPLACED LEFT CAT AND REPROGRAMMED PCM. CUSTOMER STATES THA	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	18-Jun-12	16-Jul-12	PINEWOOD FORD LIMITED	#	5.00E+212	-	30-Aug-12	1	1051	\$722.62	\$1,105.84	MI	#	RETRIEVE DTC P0430 CAC OASIS IN CONTACT HCO AFTER DRIVING AWHILE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	27-Jun-12	20-Jul-12	RANDALL MOTOR COMPANY	#	5.00E+212	-	20-Aug-12	1	2100	\$308.75	\$418.31	MI	#	RETRIEVE DTC P0300. PERFORM EEC TEST. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	11-Jan-12	12-Jul-12	RINEHECK FORD, INC.	#	5.00E+212	-	23-Jul-12	1	1200	\$374.32	\$467.64	MI	#	KOEO TEST P0430, PER TSB 12.6.4.04.04.04.04.04.04.04.04.04.04.04.04	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	#	5.00E+212	-	11-Jul-12	1	1329	\$351.17	\$580.01	MI	#	Road test and verify converter for EPCIF. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	27-Jun-12	20-Jul-12	FORD APPALACHES INC.	#	6K775	-	20-Aug-12	4	2360	\$14.63	\$57.73	MI	#	PLANTIE, CHECK ENGINE ALLUME ET MOTOR BO. CHECK ALLUME ET LE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	17-May-12	17-May-12	ED KOEHN & COMPANY OF WAYLAND, INC.	#	6K775	-	14-Aug-12	3	13095	\$300.63	\$382.22	MI	#	DIAGNOSED RETRIEVED CODE, REPLACED LEFT H. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	15-Nov-11	26-Apr-12	TOWN & COUNTRY FORD	#	6K775	-	21-Aug-12	4	8899	\$10.74	\$55.03	MI	#	INSTALL CAC DEFLECTOR AND REPROGRAM PCM. CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	19-Mar-12	27-Mar-12	FAIRLEY & STEVENS FORD	#	6K775	-	19-Aug-12	2	5897	\$14.63	\$63.18	MI	#	CONCERN WOULD AIR CHARGE AIR DEFLECTOR PD. CHECK ENGINE LIGHT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	9-Feb-12	13-Jul-12	MERLIN FORD LINCOLN	#	6K775	-	18-Jul-12	1	476	\$15.60	\$68.58	MI	#	CONCERN WAS PRESENT DURING TESTING, SCAN REPORT ON CAUSE OF A	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	25-May-12	25-May-12	WILLIAMSBURG MOTORS, INC.	#	6K775	-	6-Aug-12	3	3862	\$0.00	\$49.02	MI	#	DIAG, RETRIEVE CODE P0306 MISFIRE, PERFORM CHECK ENGINE LIGHT ON	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	14-Mar-12	2-Apr-12	LARLENE AUTO (1987) LATE	#	6K775	-	22-Aug-12	5	2714	\$0.00	\$51.28	MI	#	VERIFY CODE, CODE P0300 P030A P0308 P0308. VERIFY CHECK ENGINE	#	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	21-May-12	10-Jul-12	NICK NICHOLAS FORD, INC.	#	6K775	-	21-Aug-12	2	3852	\$0.00	\$39.23	MI	#	DIAG AND RAN OASIS FOUND TSB 12.6.04.04.04.04.04.04.04.04.04.04	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T	F	F	A	28-Mar-12	24-May-12	FORD APPALACHES INC.	#	6K775	-	29-Jun-12	2									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YE	WIN	VEHICLE LIC	PLANT	PLANT DATE	START DATE	WARRANTY DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1TSCX	T6F6	FBI	TAJ	TC3	AF	30-Jun-12	65MA-12			WINDSOR MOTORS 1975, LTD.	13-Jul-12	5	657	\$307.43	\$429.49	130	NA	AB	VERIFIED DEL ON. CHECKED FOR CODES P430 PRG (ENGINE MECHANIC) #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T2CF	T6F6	FBI	TAJ	TC3	AF	30-Jun-12			SLAON FORD LINCOLN	13-Jul-12	1	765	\$300.63	\$390.95	11	NA	TN	IRAN DIS KOGO TEST CODE PRESENT HP10 CARRIS CS ENGINE LIGHT IS ON #	A630A1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	28-Jun-12	31-Jul-12			LANGWAY FORD INC.	14-Aug-12	1	2198	\$308.75	\$438.13	1	NA	MA	SCAN PM P430 STORED CHECKED PD DATA FC CUSTOMER STATES CHE #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T2CX	T6F6	FBI	TAJ	TC3	AF	5-Jun-12	28-Jun-12			FESTIVAL FORD SALES (1983) LTD	9-Aug-12	2	3188	\$410.00	\$996.95	233	NA	AB	WIDS TESTE FOR MIL ON (JACK LEFT SIDE CAT) AND CAL. CAME ON. SEE MARK #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFWVE1T1CX	T6F6	FBI	TAJ	TC3	AJ	14-Jun-12	10-Aug-12			SIoux FALLS FORD LINCOLN	9-Aug-12	1	820	\$292.99	\$418.13	11	NA	SD	CHK FOR OIL VERIFY PER RETEST CK REEED. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T1CF	T6F6	FBI	TAJ	TC3	AF	17-Nov-11	27-Jul-12			KANATA FORD SALES LTD.	14-Aug-12	1	1381	\$308.14	\$396.04	11	NA	ON	PK7C5, CC #12 TSB #12.4, DTC #P430. D/AD CHECK ENGINE LIGHT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T1CF	T6F6	FBI	TAJ	TC3	AF	28-Mar-12	19-Apr-12			PARADISE FORD	22-Aug-12	5	6010	\$0.00	\$84.26	11	NA	FL	CK FOR DTC #P430. PERFORM TSB12 9.4 D/OE. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T1CF	T6F6	FBI	TAJ	TC3	AF	19-Nov-11	1-Dec-11			PIGWOOD FORD LIMITED	14-Aug-12	9	10180	\$14.63	\$76.44	13	NA	ON	ROAD TEST. RETRIEVE DTC PASS CODES. FOLLOW REPAIR FOR CHECK ENG #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	12-Mar-12	21-Apr-12			AUTOMAX FORD	20-Aug-12	1	15323	\$10.74	\$56.39	11	NA	TX	VERIFY EEC TEST P3000 080AA. CUSTOMER STATES THE #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T4CF	T6F6	FBI	TAJ	TC3	AF	10-Nov-11	3-Aug-12			COWLES PARKWAY FORD, INC.	20-Aug-12	5	1866	\$0.00	\$62.45	11	NA	VA	REBURNED PCM PER TSB 12.6.4. DEFU. DRIVEABILITY #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CX	T6F6	FBI	TAJ	TC3	AJ	22-May-12	9-Aug-12			NATCHITOCHES FORD LINCOLN	20-Aug-12	1	2578	\$0.00	\$40.77	11	NA	LA	CK FOR RUNS ROUGH ON ACCEL. RAN DIAG AND CS ENGINE RUNS ROUGH #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	11-Nov-11	14-Jul-12			COUGHLIN FORD OF CIRCLEVILLE	20-Aug-12	2	5073	\$0.00	\$40.17	11	NA	OH	RAN EEC TEST NO CODES NO MISFIRE IN MODE. CS VEHICLE SEEMS TO #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CX	T6F6	FBI	TAJ	TC3	AJ	27-Feb-12	12-Apr-12			SUNBURY MOTOR COMPANY	31-Jul-12	4	2088	\$10.74	\$45.90	11	NA	PA	CK FOR CODES P3030 P0304 P0306 MISFIRE. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	28-Mar-12	29-Aug-12			BOB MOORE FORD	21-Aug-12	1	108	\$64.05	\$107.78	11	NA	OK	VERIFIED COMPLAINT. REPERFORM IDS D/CAC REE. AFTER REPAIRING LINE #	A630A1	V29	PT & C
COP	ENGINE	N/A	2012	1FFWVE1T1CF	T6F6	FBI	TAJ	TC3	AF	16-May-12	10-Aug-12			SOUTH FINE	24-Aug-12	1	1575	\$68.63	\$120.63	11	NA	GA	X/DIS DIAG CODE P3036. PERFORM VOR PRESSURE BASILAN. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
ENGINE	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	8-Jun-12	20-Jun-12			VISION FORD	16-Aug-12	2	1451	\$68.98	\$172.26	11	NA	NY	VERIFY DIAGNOSTIC P0304. PD MONITOR. CVL. BAL. CUST STATES SES LIGHT #	A630A1	V29	PT & C	
SPARK PLUGS	ENGINE	CHW6004	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	29-Jun-12				BOGGS FORD LINCOLN	1-Aug-12	-3	52	\$37.00	\$104.59	11	NA	TX	VERIFY CONCERN. CRANK NO START. CONDITOR. CRANKS NO STARTS #	A630A1	V44	PT & C
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFWVE1T1CX	T6F6	FBI	TAJ	TC3	AJ	19-Jan-12	4-Mar-12			RICH FORD SALES, INC.	4-Aug-12	6	4362	\$384.73	\$1,123.49	71	NA	NM	CK 105635828 REQUEST M/TW PRESSURE TEST PASS. CK ENGINE LIGHT STILL #	A630A1	V29	PT & C
DIAG - MISFIRE	ENGINE	CHTB0008	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	20-Apr-12	12-May-12			PARKWAY FORD SALES (1996) LTD	20-Aug-12	4	5877	\$0.00	\$63.29	32	NA	ON	PERFORM IDS TEST MEMORY CODE PRESENT. CHK FOR OIL ON ACCEL. C #	A630A1	V29	PT & C
DIAG - MISFIRE	ENGINE	CHKAM013	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	14-Jun-12	15-Jun-12			THE FORD STORE MORGAN HILL	20-Aug-12	3	351	\$0.00	\$43.00	61	NA	CA	PERFORMED KOEO SELF TEST. DRIVE VEHICLE. CHK ENGINE LIGHT ON #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHVBL010	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AJ	29-Jul-12	18-Aug-12			AL PACKER FORD WEST	22-Aug-12	1	429	\$339.29	\$450.60	11	NA	FL	CK FOR ENGINE LIGHT ON. (BANK 2) CAT CONVERTER. CUST STATES CHECK EN #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AJ	14-Jun-12	14-Jul-12			STOLTZ FORD OF ST. MARYS	23-Aug-12	2	1784	\$292.99	\$331.40	11	NA	PA	VERIFIED CUSTOMER CODE. PERFORMED #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T4CF	T6F6	FBI	TAJ	TC3	AJ	14-Jun-12	15-Jun-12			THE FORD STORE MORGAN HILL	14-Aug-12	2	232	\$300.63	\$455.58	11	NA	CA	VERIFIED CUSTOMER CODE TO P3030. PERFORMED #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AJ	24-May-12	31-Jul-12			SUZANNE RYD FORD INC.	22-Aug-12	1	2275	\$282.57	\$380.72	30	NA	OK	ANOMALY DU TEMPOIN. C #	A630A1	V44	PT & C
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	19-Jun-12	25-Jul-12			BARILE FORD INC.	22-Aug-12	1	2101	\$322.11	\$408.94	11	NA	IN	CODE UP PCM FOUND THAT CODE P430 FOUND. CUSTOMER STATES THAT #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	24-Jul-12	7-Aug-12			M G FORD LINCOLN SALES LTD.	22-Aug-12	3	7897	\$307.62	\$422.07	11	NA	IN	VERIFIED CONCERN. CC OASIS FOUND TSB 12.6.4. CONCERN FOR CK ENG #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	9-May-12	13-Jul-12			DRAYTON VALLEY FORD SALES LTD.	31-Jul-12	1	3341	\$308.14	\$440.47	32	NA	AB	INSPECTED AND DID PIN POINT TESTS. PULLED CO. CHECK ENG LITE IS ON #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	24-Jul-12	7-Aug-12			SPRINT FORD INC.	16-Aug-12	1	852	\$300.63	\$394.85	11	NA	MI	PERFORMED KOEO SELF TEST. FOUND CODE P043. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	19-Jun-12	25-Jul-12			BOB MOORE FORD	20-Aug-12	3	8154	\$292.99	\$450.60	11	NA	FL	VERIFIED CUSTOMER CODE TO P3030. PERFORMED #	A630A1	V29	PT & C
DIAG - P430	EXHAUST	CHPDM008	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	19-Jun-12	25-Jul-12			BOB MOORE FORD	20-Aug-12	3	1995	\$0.00	\$103.20	11	NA	IN	FOUND THAT CODE P0303 FOUND. HOTLINE ID. CUSTOMER STATES THAT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	19-Jun-12	14-Mar-12			MORRIS' BUFFALO FORD	22-Aug-12	6	12771	\$10.74	\$59.79	11	NA	MN	INSTALLED CHARGE AIR COOLER SHIELD. TSB 12.6.4. CUST STATES THE ENGIN #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T4CF	T6F6	FBI	TAJ	TC3	AF	23-May-12	16-May-12			CFR FORD LTD.	21-Aug-12	6	4104	\$0.00	\$42.00	38	NA	CA	TECH #P430. PERFORMED TSB 12.6.4. CUSTOMER STATES THAT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	23-Jun-12	6-Feb-12			LITCHFIELD FORD	27-Aug-12	7	14280	\$0.00	\$48.52	11	NA	CT	TEST DRIVE. VERIFY CODE STORED IN NEMO. CUSTOMER STATES INT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T4CF	T6F6	FBI	TAJ	TC3	AF	22-Feb-12	28-Mar-12			BILL CURRIE FORD	23-Aug-12	5	6239	\$0.00	\$74.03	11	NA	FL	EEC TEST P3030 P430. CK RETEST. ENGINE. CUSTOMER REITS #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	28-Mar-12	28-Mar-12			BOB MOORE FORD	21-Aug-12	6	1114	\$11.44	\$44.44	11	NA	CA	VERIFIED CUSTOMER CONCERN. PERFORMED DTC CUSTOMER STATES THAT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T4CF	T6F6	FBI	TAJ	TC3	AF	28-Mar-12	28-Mar-12			TERRY ORTINSKY RAY FORD SALE	27-Aug-12	2	5615	\$0.00	\$51.67	30	NA	SK	PULLED CODES P3034 P0306 P0306. MISS FIRE. COIL REPAIR. THE ALL IS ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	28-Apr-12	27-Jun-12			SOMA AUTOMOBILE INC.	7-Jul-12	1	957	\$0.00	\$34.56	14	NA	QC	VERIFIED CONCERN. P0304 P0305 ETC. VOR OASS TEST. VOR ENGINE. ALL IS ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	23-May-12	13-Jun-12			BOB MOORE FORD	20-Aug-12	3	8200	\$0.00	\$40.00	11	NA	FL	PERFORMED TSB 12.6.4. CHECKED FOR COIL CODES. CUSTOMER STATES THAT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T0CX	T6F6	FBI	TAJ	TC3	AJ	26-Mar-12	28-Jul-12			PARKS FORD SALES OF GAINESVILLE	25-Aug-12	1	1131	\$0.00	\$51.51	11	NA	FL	DIAG CHECK ENGINE LIGHT. ON. PULL CODES WITH D/C. CK ENG LIGHT ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	16-Mar-12	29-Jul-12			WINNER FORD	27-Aug-12	2	2878	\$0.00	\$49.63	11	NA	NJ	CK FOR ENG LITE ON P3030 P0305 P782.6.4. CUSTOMER REQUEST C #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	11-May-12	29-Jul-12			DISCOVERY FORD SALES LTD.	24-Aug-12	-1	1839	\$118.69	\$122.94	11	NA	CA	RECALL AND RETRIEVE MISFIRE. TSB 12.6.4. CHECK ENGINE LIGHT #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T6CF	T6F6	FBI	TAJ	TC3	AF	2-Mar-12	26-Apr-12			HUMBER MOTORS LIMITED	7-Aug-12	4	11819	\$0.00	\$45.71	38	NA	NL	VERIFIED CHECK ENGINE LIGHT ON SCAN FOR CO. CHECK ENGINE LIGHT ON #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T3CF	T6F6	FBI	TAJ	TC3	AF	28-Feb-12	31-Mar-12			SETH WADLET FORD LINCOLN	20-Aug-12	5	7732	\$0.00	\$42.78	11	NA	OK	IDS TEST. PULLED CODES P0306. PERFORMED TSB. CUST STATES CK ENGIN #	A630A1	V29	PT & C
TSB REFRESH	PT & C	N/A	2012	1FFWVE1T0CF	T6F6	FBI	TAJ	TC3	AF	21-Mar-12	7-Jun-12			BLUE ROSE NORTH GEORGIA FORD	20-Aug-12											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	17-Feb-12	16-Apr-12	MARK THOMAS FORD INC.	#	6K775	23-Aug-12	4	4380	\$10.74	553.58	GA	#	DIAG TEST P0300 P0305 P0306 CYL BAL TEST. NO CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	14-Nov-11	30-Nov-11	RAPIDS FORD LINCOLN, LLC	#	6K775	23-Aug-12	9	11422	\$0.00	\$45.19	GA	#	TECH REP PROGRAMMED PCM AS PER TSB 12.6.4. CUSTOMER STATES THAT			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	21-Feb-12	31-May-12	MLK RIVER FARM SUPPLY LTD	#	6K775	23-Aug-12	3	12698	\$14.83	389.32	GA	#	CHECK ENGINE LIGHT IS ON. CHECK ENGINE LIGHT IS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	#	6K775	23-Aug-12	2	3866	\$11.51	\$57.12	GA	#	INSTALLED DEFLECTOR PLATE REPROGRAM PCM. EXCESS FUEL CONSUMP			GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	6-Mar-12	10-Mar-12	POMPANO FORD LINCOLN, INC.	#	6K775	23-Aug-12	6	4056	\$0.00	\$55.61	GA	#	VERIFIED CONCERN. EEC TEST P0300 PER TSB 12.6.4. EEC LIGHT STAYS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	11-Jan-12	16-Apr-12	BROADWAY FORD INC.	#	6K775	23-Aug-12	5	7778	\$0.00	\$48.53	GA	#	VERIFIED CONCERN. EEC TEST P0300 PER TSB 12.6.4. EEC LIGHT STAYS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	27-Feb-12	27-Mar-12	BILL CARROLL FORD, INC.	#	6K775	23-Aug-12	6	7235	\$0.00	\$38.01	GA	#	EEC TEST CODED P0300 PER TSB 12.6.4. EEC LIGHT STAYS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	24-Mar-12	27-Jun-12	NORTHGATE FORD	#	6K775	23-Aug-12	3	6955	\$0.00	\$45.04	GA	#	SELF TEST PASSED. KOED PASS. KOER PASS. CUSTOMER STATES WHEN			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	10-Jan-12	26-Jan-12	YANKEE FORD SALES	#	6K775	23-Aug-12	8	12802	\$0.00	\$44.29	GA	#	ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON. CUSTOMER REPORTS			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	1-Mar-12	26-Mar-12	JONES FORD, INC.	#	6K775	23-Aug-12	6	12509	\$10.74	\$54.38	GA	#	CHECK OUT. RUN EEC TEST P0304. CHECK OASIS. CUSTOMER STATES VEH			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	23-Mar-12	28-May-12	AVANTAGE FORD INC.	#	6K775	23-Aug-12	3	4265	\$14.83	\$63.19	GA	#	ON 10ER 2006A4 COND. CTEUR SELON BT 12.6.4. CHECK ENGINE LIGHT ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	3-Dec-11	4-Jun-12	HOLT MOTORS, INC.	#	6K775	23-Aug-12	8	14248	\$11.44	\$54.14	GA	#	VERIFIED CUSTOMER CONCERN. CHECK OASIS. CHECK ENGINE LIGHT			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	7-May-12	21-May-12	BECK FORD LINCOLN	#	6K775	23-Aug-12	3	7104	\$12.95	\$53.86	GA	#	VERIFIED CONCERN. REPAIR PER TSB 12.6.4. CUSTOMER STATES WHI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	10-Jan-12	20-Jun-12	REGAL MOTORS, LTD.	#	6K775	23-Aug-12	1	1299	\$0.00	\$46.16	GA	#	VERIFIED CONCERN. REPAIR PERFORMED TSB 12.6.4. EEC LIGHT STAYS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	17-Apr-12	29-Apr-12	AUTOFAIR FORD LP	#	6K775	23-Aug-12	4	11016	\$10.34	\$55.61	GA	#	CHECK ENGINE LIGHT ON. EEC TEST PULLED. CHECK SERVICE ENGINE LI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	12-Apr-12	1-Jun-12	JACKY JONES FORD OF HAVESVILLE	#	6K775	23-Aug-12	3	4152	\$10.74	\$49.18	GA	#	RAN EEC TEST. CK PCM PROGRAM. NO LATER CALL. CUSTOMER STATES HAS HAP			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	24-Mar-12	29-Mar-12	RIDENOUR MOTORS, LLC	#	RECAL	23-Aug-12	5	7534	\$0.00	\$37.94	GA	#	VERIFIED CONCERN. REPROGRAM THE PCM. CUSTOMER STATES CHECK EN			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	31-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	#	12029	23-Aug-12	6	24901	\$58.88	\$73.03	GA	#	3RD CYCLE WITH CUSTOMER AND MONITORED AND RAN VEHICLE ENG. MISS			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	#	12029	23-Aug-12	1	415	\$63.09	\$152.88	GA	#	VERIFIED CONCERN. REPROGRAMMED P0304. CUSTOMER STATES ENGINE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	30-May-12	20-Jun-12	TAYLOR FORD SALES LTD	#	12029	23-Aug-12	1	227	\$68.99	\$392.76	GA	#	PERFORM A PCM KOEISE. USE SUPPRESSOR TO CHECK FOR VEHICLE RUN			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	11-Mar-12	11-Mar-12	DICKSON'S AUTO	#	12029	23-Aug-12	1	676	\$112.41	\$231.15	GA	#	PLANT CONFRM. 1. CHECK CYLINDERS #1 ET #4. 2. TEMONOCH. ENGINE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	#	12029	23-Aug-12	1	3516	\$5.17	\$35.35	GA	#	VERIFIED CONCERN. MISFIRE ON #6 CYLINDER. UNDO CS. CHECK ENGINE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	16-Aug-12	17-Aug-12	BRENGEN FORD, INC.	#	97593	23-Aug-12	-1	73	\$288.88	\$709.07	GA	#	Code p0205 will have to remove intake to gain access. CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	15-Jun-12	9-Jul-12	BRUCE WALTERS FORD SALES, INC.	#	5002E212	23-Aug-12	2	2434	\$292.99	\$423.11	GA	#	SCAN FOR CODES. P0304. P0306. P01. POINT TEST. INT. STUMBLE & MISFIRE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	15-Mar-12	16-Apr-12	JARRETT SCOTT FORD INC.	#	5002E212	23-Aug-12	5	12378	\$430.99	\$818.31	GA	#	EEC TEST P0305 P0308 AND P0430 PER TSB 12.06. CUSTOMER STATES THA			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	25-Jun-12	6-Aug-12	SAMES MOTOR COMPANY, INC.	#	5002E212	23-Aug-12	1	2840	\$311.37	\$400.65	GA	#	DIAG. ENGINE LIGHT ON. RETRIEVED DTC P04. P02. CS. SERVICE ENGINE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	26-Jan-12	23-Feb-12	SPRIK DYKES FORD LINCOLN	#	5002E212	23-Aug-12	6	15880	\$131.37	\$392.14	GA	#	RUN SELF TEST. PULL DTC P0304. REPROGRAM TSB 12.6.4. CUSTOMER STATES THA			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	16-Nov-11	24-Feb-12	SHANAHAN FORD LINCOLN SALES	#	5002E212	23-Aug-12	1	6252	\$284.51	\$385.11	GA	#	PERFORMED EEC TEST. REPROGRAMMED P0304. BANK ENGINE LIGHT ON. CHE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	18-Nov-11	3-Jul-12	WHEATLEY MOTORS INC.	#	5002E212	23-Aug-12	2	5378	\$392.99	\$374.13	GA	#	MIL. NOT ON NOW. DTC P0304. CHECK OASIS. RUN CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	#	5002E212	23-Aug-12	2	2470	\$300.63	\$391.48	GA	#	SCANNED FOR CODES. FOUND P0430. PERFORMED CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	3-May-12	1-Jun-12	ELDER FORD OF TAMPA	#	5002E212	23-Aug-12	4	2507	\$334.92	\$429.75	GA	#	VERIFIED CONCERN. PERFORMED TSB 12.6.4. REMOVE CHECK ENGINE LI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	25-Oct-11	15-Dec-11	HIGHWAY FORD	#	5002E212	23-Aug-12	8	12499	\$312.07	\$385.70	GA	#	CODE P0430. BANK DTC PER TSB 12.06.04. CHECK ENGINE LIGHT. RE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	21-Feb-12	31-May-12	SAYBROOK FORD, INC.	#	5002E212	23-Aug-12	3	6389	\$311.37	\$405.11	GA	#	VERIFIED CONCERN. DUE TO DEFLECTOR AND INSPECT FOR VEHICLE. LA			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	30-Mar-12	24-Apr-12	DESMUELLES AUTOMOBILE INC.	#	5002E212	23-Aug-12	5	13191	\$293.19	\$365.55	GA	#	VERIFIED CONCERN. DUE TO DEFLECTOR AND INSPECT FOR VEHICLE. LA			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	27-Apr-12	16-May-12	STERLING FORD LINCOLN	#	5002E212	23-Aug-12	3	4451	\$311.37	\$391.36	GA	#	VERIFIED CONCERN. ISS SETUP. RAN ENGINE DIAG. CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	8-Mar-12	26-Apr-12	LEO HAYTES FORD INC.	#	5002E212	23-Aug-12	4	10074	\$448.09	\$442.24	GA	#	VERIFIED CONCERN. CUSTOMER REPORTS TSB 12.6.4. CUSTOMER STATES			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	3-Jan-12	30-Jan-12	HARRIS FORD	#	5002E212	23-Aug-12	7	21072	\$300.63	\$373.08	GA	#	CHECK ENGINE LIGHT. IN DIS SHOWS P0430. RUN CHECK ENGINE LI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	28-Apr-12	11-May-12	DROUIN AUTOMOBILES LITE	#	5002E212	23-Aug-12	4	6782	\$289.98	\$440.18	GA	#	PLANT CONFRM. SORT. LINES. CODES ET VERIF. TEMONOCH. ENGINE			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	13-Jun-12	2-Aug-12	LUMBERTON FORD LINCOLN	#	5002E212	23-Aug-12	1	2331	\$292.99	\$422.42	GA	#	ISS TEST P0430. PPT. HPI. P0430. ONLY. HPI. CS. CHECK ENGINE LI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	13-Mar-12	13-Mar-12	MOTOR INN OF ALGONA, INC.	#	5002E212	23-Aug-12	5	8511	\$311.37	\$383.62	GA	#	DROP SMOK PLATE. R&R CAT. CONVERTOR IN REF. DRIVEABILITY. CHECK EN			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	25-Jan-12	2-Feb-12	DELEHANTY FORD	#	5002E212	23-Aug-12	7	7049	\$311.37	\$402.22	GA	#	SCAN TESTED HAS DTC P0430. REPLACED W/ BUSES LAMP IS ON			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	19-Jul-12	15-Aug-12	440 FORD LINCOLN	#	5002E212	23-Aug-12	5	714	\$292.97	\$594.92	GA	#	CONFIRMER. CK ENGINE. Code. join. bank. Use di. CHECK ENGINE VERIF			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	28-Feb-12	24-Mar-12	KEITH WHITE FORD LINCOLN	#	5002E212	23-Aug-12	5	10520	\$300.63	\$370.01	GA	#	SE. LINE. 2. EEC TEST P0430. CHECKED OASIS. DTC TSB 12.6.4. OPERATIO			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	16-Feb-12	23-May-12	CHENOVICH FORD, INC.	#	5002E212	23-Aug-12	3	6080	\$300.63	\$375.18	GA	#	RAN SELF TEST. CODES P0304. P0430. RAN OASIS. TEST CUSTOMER STATES			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	25-Mar-12	22-Jun-12	DAVIS MOTORS, INC.	#	5002E212	23-Aug-12	3	11427	\$300.63	\$371.84	GA	#	RETRIEVED DTC'S. OASIS PROVIDED TSB 12.06.04. CHECK ENGINE LI			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	21-Feb-12	17-Apr-12	MOUNTAIN GROVE FORD	#	5002E212	23-Aug-12	7	3016	\$292.99	\$440.91	GA	#	hook on monitor and verify p0430 with computerized. Customer States an			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	19-Jul-12	15-Aug-12	440 FORD LINCOLN	#	5002E212	23-Aug-12	5	714	\$292.97	\$594.92	GA	#	CONFIRMER. CK ENGINE. Code. join. bank. Use di. CHECK ENGINE VERIF			PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TCF	TFF	F	AF	28-Feb-12	24-Mar-12	KEITH WHITE FORD LINCOLN	#	5002E212	23-Aug-12	5	10520	\$300.63	\$370.01	GA	#	SE. LINE. 2. EEC TEST P0430. CHECKED OASIS. DTC TSB 12.6.4. OPERATIO			PT C&C
TSB REFLASH	PT C&C	N/A	2012																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LINE	PLANT	PROB DATE	START DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	QUANTITY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1T8C3	T6F	F	15-Jun-12	15-Jun-12		AUTOWAY FORD AND LINCOLN	39	F	6K775	2	20-Aug-12	3	6497	\$135	\$59	1	NA	CK ENGINE LIGHT	EEC TEST DTC P0300 PRESENT	ADD ON FROM LINE A		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW18C3	T6F	F	15-Jun-12	15-Jun-12		RED MCCOMBS FORD	39	F	6K775	2	27-Aug-12	8	1419	\$0.00	\$45	36	TX	PCM UPDATE B45C0R7K78_C042_REFLASH PC	CS 5 WHILE DRIVING IN		PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C3	T6F	F	15-Jun-12	15-Jun-12		MCCAFFERTY FORD OF MECHANICSBURG	39	F	6K775	2	23-Aug-12	7	570	\$0.00	\$41	24	PA	TSB 12 6 4 REPROGRAMMED PCM	WAITING ON CHA	CUSTOMER STATES WASH		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW16C3	T6F	F	15-Jun-12	15-Jun-12		SHERWOOD FORD	39	F	6K775	2	18-Jul-12	4	4289	\$14.63	\$41	15	AB	VEEC TEST (PASS), CHECK OASIS AND ORDER IN	CUSTOMER REPORTS W/		PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFXW13C3	T6F	F	15-Jun-12	15-Jun-12		HENSON FORD, INC	39	F	6K775	2	30-Aug-12	7	9673	\$11.44	\$53	63	TX	VEEC TEST (PASS), CHECK OASIS AND ORDER IN	CUSTOMER STATES WASH		PT C&C	
COP	ENGINE	CHSE001	2012	1FTFXW1T0C3	T6F	F	15-Jun-12	15-Jun-12		SAM PACKS FIVE STAR FORD	39	F	12029	1	29-Aug-12	8	14382	\$58.88	\$186	28	TX	VEEC TEST KOEO PASS KOER PASS KOEC P0300 PA	CHECK ENGINE LIGHT			PT C&C
COP	ENGINE	NA	2012	1FTFXW1X3C3	T6F	F	15-Jun-12	15-Jun-12		THORNHILL FORD LINCOLN	39	F	12029	1	21-Aug-12	1	1797	\$64.05	\$80	01	VA	KORAN IDS FOUND P0306	FOUND SIGNAL AT CDI	SEEN LIGHT COMING ON		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1K0C3	T6F	F	15-Jun-12	15-Jun-12		LANDERS MCLARY FORD	39	F	0463	1	1-Sep-12	1	1981	\$0.00	\$28	68	AR	INSPECTED AND FOUND THAT THERE IS A P0306	CS 3 THAT SINGLE FILED			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW18C3	T6F	F	15-Jun-12	15-Jun-12		CHEROKEE FORD OF WOODSTOCK	39	F	DIAG	1	30-Aug-12	1	2832	\$0.00	\$69	63	GA	DIAG AND TESTING P0300 304 305 306 CK TBS8	NO CUSTOMER STATES W/			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1T0C3	T6F	F	15-Jun-12	15-Jun-12		KEN KNAPP FORD SALES LTD	39	F	DIAG	1	27-Aug-12	4	7720	\$0.00	\$148	61	ON	VERIFY MTRMTEST CONN [ck pcm connections	POOR PERFORMANCE			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		ANDERSON AUTO GROUP OF LINCOLN	39	F	DIAG	1	30-Aug-12	2	1762	\$0.00	\$55	30	NE	VERIFY CONCERN CL ON KOEO PASS KOEC P04	JUST STATE CEL IS ON			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW14C3	T6F	F	15-Jun-12	15-Jun-12		ATCHLEY FORD INC	39	F	DIAG	1	21-Aug-12	-1	388	\$0.00	\$60	63	NE	VEEC TEST DTC P0300 0304 0305 0306 CK OASIS	TBS8 CHECK ENGINE LIGHT			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFXW19C3	T6F	F	15-Jun-12	15-Jun-12		DISCOVERY FORD SALES LTD	39	F	NPP	1	31-Aug-12	1	492	\$0.00	\$93	71	WA	SHIELD ALREADY INSTALLED AND NO PCM UPDA	TBS8 CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		ZAROVANY MOTORS ST PAUL LTD	39	F	2405	1	27-Aug-12	2	4518	\$349.56	\$762	68	AB	CONFIRMED CEL ON [RE] TBS8 (ROKOSCOPE)	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T6C3	T6F	F	15-Jun-12	15-Jun-12		ERNEST MCCARTY FORD, INC	39	F	5.00E+212	1	23-Aug-12	5	2142	\$311.37	\$400	46	AL	IDS SELF TEST P0306 CONT KOEO KOER PASSIN	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1X3C3	T6F	F	15-Jun-12	15-Jun-12		MADISON COUNTY FORD LINCOLN	39	F	5.00E+212	1	6-Aug-12	6	17058	\$311.37	\$395	60	VA	CONFIRMED CONCERN [CAC AIR DEFLECTOR PL	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		HILLINE FORD, INC	39	F	5.00E+212	1	2-Aug-12	8	24630	\$346.31	\$502	28	NY	CHECK NOISE LEFT CONVERTOR TO REPLACE SLEN	ENGINE NOISE IN REAR			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW12C3	T6F	F	15-Jun-12	15-Jun-12		HAAG FORD SALES, INC	39	F	5.00E+212	1	11-Aug-12	1	8160	\$333.62	\$419	71	IN	VEEC TEST P0300 FOUND TSB FOR CONCERN ORDL	CHEK HAS COME ON SEEM			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW17C3	T6F	F	15-Jun-12	15-Jun-12		SUPERIOR FORD LINCOLN	39	F	5.00E+212	1	26-Jul-12	2	4919	\$311.37	\$382	61	WA	TSB 12 6 4 CODE P0430 CAT, VERIFIED ENGINE LI	COMPUTER ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		PLANET FORD LINCOLN	39	F	5.00E+212	1	28-Aug-12	6	7386	\$311.37	\$468	18	TX	RE212 - EEC TEST P0300 REPLACED CATALYTIC	RE29 CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW12C3	T6F	F	15-Jun-12	15-Jun-12		PORT DODGE FORD LINCOLN	39	F	5.00E+212	1	18-Aug-12	8	1800	\$311.37	\$394	15	IA	REPLACED THE CONVERTER, INSTALLED CAC AIR	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW19C3	T6F	F	15-Jun-12	15-Jun-12		DAVE KNAPP FORD LINCOLN, INC	39	F	5.00E+212	1	14-Aug-12	4	11252	\$292.99	\$398	18	MI	TEST WITH IDS P0430 FOUND TSB 12 6 4 NEEDS	DIAG CHECK ENGINE LTR			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW14C3	T6F	F	15-Jun-12	15-Jun-12		TOM HOLZER FORD, INC	39	F	5.00E+212	1	20-Aug-12	6	3738	\$292.99	\$497	45	MI	CK EEC P0430 PINPOINT CK IGN SVS PER AB1	CK CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW11C3	T6F	F	15-Jun-12	15-Jun-12		LEO VENTURES MOTORS, INC	39	F	5.00E+212	1	20-Jul-12	2	4193	\$311.37	\$358	22	NC	VEEC TEST CODE P0430 CHECK TBS8 TRUCK	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW17C3	T6F	F	15-Jun-12	15-Jun-12		TOYOTA FORD, INC	39	F	5.00E+212	1	20-Aug-12	6	4047	\$311.37	\$402	97	CA	RETRIEVED CODE P0300	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	CGCBK005	2012	1FTFXW1T0C3	T6F	F	15-Jun-12	15-Jun-12		YUCCA VALLEY FORD CENTER	39	F	5.00E+212	1	21-Aug-12	8	15605	\$311.37	\$404	86	CA	CONFIRMED CONCERN	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW14C3	T6F	F	15-Jun-12	15-Jun-12		LASCO FORD, INC	39	F	5.00E+212	1	16-Aug-12	3	5485	\$308.75	\$402	68	MI	VERIFIED CUSTOMER CONC [REPLACED BANK 2	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		FORD MOTOR GROUP, INC	39	F	5.00E+212	1	15-Aug-12	3	4901	\$311.37	\$433	66	CA	ROUGH AND FOR WIPERS [REPLACED PLATE	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW19C3	T6F	F	15-Jun-12	15-Jun-12		COMMERCIAL MOTOR COMPANY	39	F	5.00E+212	1	10-Aug-12	1	9687	\$300.63	\$378	92	TX	VEEC TEST P0300 PERFORMED TSB 12 6 4 RECALL	CS 5 CEL WAS ON, IS OFF			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW16C3	T6F	F	15-Jun-12	15-Jun-12		HIGH RIVER FORD SALES INC	39	F	5.00E+212	1	15-Aug-12	1	3168	\$308.14	\$418	86	AB	INSPECT FOR ENGINE LIGHT ON 12 6 4 RECALL	CAT FOR ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		RAFFERTY FORD LINCOLN	39	F	5.00E+212	1	22-Aug-12	3	7828	\$300.63	\$406	35	VA	PERFORMED TSB 12 6 4 RETRIEVED DTC'S P0430	CS WHEN ACCELERATING			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW11C3	T6F	F	15-Jun-12	15-Jun-12		BEACH FORD, INC	39	F	5.00E+212	1	22-Aug-12	3	7620	\$300.63	\$406	35	VA	SOP CAT. TSB FOR CATS IS ON BACK ORDER	PCDUST STATES THE CHECK			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T6C3	T6F	F	15-Jun-12	15-Jun-12		ANDALUSIA FORD, L.L.C.	39	F	5.00E+212	1	21-Aug-12	4	8902	\$300.63	\$372	32	AL	PERFORMED TSB 12 6 4 RETRIEVED DTC'S P0430	CS WHEN ACCELERATING			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		REYNOLDS FORD	39	F	5.00E+212	1	20-Aug-12	3	4907	\$311.37	\$449	59	TX	RETRIEVED DTC P0300	RETRIEVED P0300			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E3C3	T6F	F	15-Jun-12	15-Jun-12		KELLY FORD	39	F	5.00E+212	1	28-Aug-12	2	3010	\$397.70	\$483	28	FL	KOEO APPS, KOER PASS/RESENT, ROAD TESTED	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW16C3	T6F	F	15-Jun-12	15-Jun-12		JONES FORD, INC	39	F	5.00E+212	1	14-Aug-12	2	4985	\$311.37	\$428	64	TX	CHECK OUT AND VERIFY AIR DEFLECTOR PL	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	CH08J001	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		COYNE FORD	39	F	5.00E+212	1	16-Aug-12	3	4981	\$292.99	\$366	11	TX	PERFORMED DIAG	RECEIVED CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E3C3	T6F	F	15-Jun-12	15-Jun-12		PRAIRIE HILLS FORD	39	F	5.00E+212	1	8-Aug-12	5	15882	\$303.73	\$374	73	NE	VERIFY CONCERN REPAIR AS PER TSB 12 6 4	WP CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		LES JACOBS FORD SALES, LLC	39	F	5.00E+212	1	24-Aug-12	7	9588	\$311.02	\$376	12	MO	DIAG AND IDS AND PINPOINT AND REPLACE DA	CK ENGINE LIGHT IS ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1T6C3	T6F	F	15-Jun-12	15-Jun-12		NEW SOUTH FORD	39	F	5.00E+212	1	16-Aug-12	5	15182	\$311.37	\$387	47	MS	IDS SHOWS CODE P0430 TSB 12 6 4 SAYS TO	PERFORMABILITY ANALYSIS			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E3C3	T6F	F	15-Jun-12	15-Jun-12		MARYVILLE FORD	39	F	5.00E+212	1	9-Aug-12	6	11107	\$384.09	\$463	18	WA	VEEC TEST DTC P0430, FOUND RELATED TSB 12	06 CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW16C3	T6F	F	15-Jun-12	15-Jun-12		KOONS STERLING FORD	39	F	5.00E+212	1	20-Aug-12	3	4927	\$386.17	\$468	59	VA	VERIFIED CHECK ENGINE LIGHT ON HAD CODE	FRUNS ROUGH - LOSS OF			PT C&C
CATALYTIC CONVERTER	EXHAUST	CHAMM004	2012	1FTFX1T6C3	T6F	F	15-Jun-12	15-Jun-12		DARLINS BANKS FORD	39	F	5.00E+212	1	17-Aug-12	5	4670	\$421.54	\$583	24	ME	W5172 WORKED WITH TSB 12 6 4 RECALL	CK CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW1E3C3	T6F	F	15-Jun-12	15-Jun-12		PLANET FORD LINCOLN	39	F	5.00E+212	1	21-Aug-12	4	10387	\$303.03	\$397	84	TX	REPLACED LEFT CATALYTIC CONVERTER INSTA	LLER9 CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFXW12C3	T6F	F	15-Jun-12	15-Jun-12		MARSHAL WISE FORD	39	F	5.00E+212	1	21-Aug-12	5	8161	\$292.99	\$389	97	TN	42 SE212 P1000 P0300 TSB 12 6 4 OPERATION	CS ON COLD START ENG			PT C&C
CATALYTIC CONVERT																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	PROVINCES	STATE	TECH COMMENTS 1	TECH COMMENTS 2	TECH COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1T0C	T06	F	B	A	T	30-Apr-12	19-May-12	AUTOMOBILES MAUGER FORD INC	#1208	17-Aug-12	4	8588	\$290.19	\$366.93	TX	NA	GC	CHECK ENGINE ALLUMER VERIFIER CODE AVEIC	NA	NA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHZER071	2012	1FFW1E1T0K	T06	F	B	A	T	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST. JOSEPH I	#1208	17-Aug-12	2	6788	\$292.99	\$405.18	IN	NA	MO	ISS TEST P0304 PERFORMED PIP TEST HP	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	7-Mar-12	6-Jun-12	JUBILEE FORD SALES (1983) LTD	#1208	17-Aug-12	4	9608	\$144.83	\$95.32	SK	NA	GC	ISS TEST P0304 P0306 REPROGRAM PCM	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-May-12	17-Jul-12	DON VANCE FORD, INC.	#1208	17-Aug-12	2	3889	\$0.00	\$38.40	IN	NA	MO	VERIFIED CONCERN AN[WITH LATEST] CALIBRAT	NA	NA	PT C&C
TSB REFLASH	PT C&C	CHR4002	2012	1FFW1E1T0C	T06	F	B	A	T	22-May-12	15-Aug-12	JOHN MEEGAN FORD, INC.	#1208	17-Aug-12	1	215	\$0.00	\$37.00	IN	NA	PA	VERIFIED CUSTOMER CONCERN PERFORMED ECU	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD	#1208	17-Aug-12	3	8280	\$144.83	\$99.86	IN	NA	AB	IWS TEST FOR CODES P0306 REPROGRAM PCM	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB 12	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPLACHAINS INC	#1208	17-Aug-12	2	2865	\$144.83	\$57.73	IN	NA	GC	verifier s dtc code e/c de anomalie en memo	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#1208	17-Aug-12	1	1012	\$10.76	\$50.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#1208	17-Aug-12	5	9045	\$11.44	\$55.71	IN	NA	VA	VERIFIED CONCERN. PERFORMED TSB 12 06	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1208	17-Aug-12	1	1196	\$0.00	\$39.75	IN	NA	ON	PERFORM RECALIBRATION OF PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1208	17-Aug-12	2	2607	\$144.83	\$63.30	IN	NA	AB	ISS TEST P0306 P0306 CASIS REPROGRAMME	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1208	17-Aug-12	3	1331	\$0.00	\$42.60	IN	NA	SC	VERIFIED CONCERN IDS HOOK UP FOR CODES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	5	8703	\$11.44	\$50.97	IN	NA	NC	ISS TEST P0304 P0306 P0306 TSB 12 6	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPLACHAINS INC	#1208	17-Aug-12	2	2865	\$144.83	\$57.73	IN	NA	GC	verifier s dtc code e/c de anomalie en memo	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#1208	17-Aug-12	1	1012	\$10.76	\$50.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#1208	17-Aug-12	5	9045	\$11.44	\$55.71	IN	NA	VA	VERIFIED CONCERN. PERFORMED TSB 12 06	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1208	17-Aug-12	1	1196	\$0.00	\$39.75	IN	NA	ON	PERFORM RECALIBRATION OF PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1208	17-Aug-12	2	2607	\$144.83	\$63.30	IN	NA	AB	ISS TEST P0306 P0306 CASIS REPROGRAMME	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1208	17-Aug-12	3	1331	\$0.00	\$42.60	IN	NA	SC	VERIFIED CONCERN IDS HOOK UP FOR CODES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	5	8703	\$11.44	\$50.97	IN	NA	NC	ISS TEST P0304 P0306 P0306 TSB 12 6	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPLACHAINS INC	#1208	17-Aug-12	2	2865	\$144.83	\$57.73	IN	NA	GC	verifier s dtc code e/c de anomalie en memo	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#1208	17-Aug-12	1	1012	\$10.76	\$50.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#1208	17-Aug-12	5	9045	\$11.44	\$55.71	IN	NA	VA	VERIFIED CONCERN. PERFORMED TSB 12 06	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1208	17-Aug-12	1	1196	\$0.00	\$39.75	IN	NA	ON	PERFORM RECALIBRATION OF PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1208	17-Aug-12	2	2607	\$144.83	\$63.30	IN	NA	AB	ISS TEST P0306 P0306 CASIS REPROGRAMME	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1208	17-Aug-12	3	1331	\$0.00	\$42.60	IN	NA	SC	VERIFIED CONCERN IDS HOOK UP FOR CODES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	5	8703	\$11.44	\$50.97	IN	NA	NC	ISS TEST P0304 P0306 P0306 TSB 12 6	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPLACHAINS INC	#1208	17-Aug-12	2	2865	\$144.83	\$57.73	IN	NA	GC	verifier s dtc code e/c de anomalie en memo	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#1208	17-Aug-12	1	1012	\$10.76	\$50.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#1208	17-Aug-12	5	9045	\$11.44	\$55.71	IN	NA	VA	VERIFIED CONCERN. PERFORMED TSB 12 06	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1208	17-Aug-12	1	1196	\$0.00	\$39.75	IN	NA	ON	PERFORM RECALIBRATION OF PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1208	17-Aug-12	2	2607	\$144.83	\$63.30	IN	NA	AB	ISS TEST P0306 P0306 CASIS REPROGRAMME	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1208	17-Aug-12	3	1331	\$0.00	\$42.60	IN	NA	SC	VERIFIED CONCERN IDS HOOK UP FOR CODES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	5	8703	\$11.44	\$50.97	IN	NA	NC	ISS TEST P0304 P0306 P0306 TSB 12 6	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	8-Nov-11	4-Jul-12	FORD APPLACHAINS INC	#1208	17-Aug-12	2	2865	\$144.83	\$57.73	IN	NA	GC	verifier s dtc code e/c de anomalie en memo	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#1208	17-Aug-12	1	1012	\$10.76	\$50.00	IN	NA	IN	VERIFIED CUSTOMER CONCERN. FOUND TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Apr-12	3-May-12	MALLOY FORD	#1208	17-Aug-12	5	9045	\$11.44	\$55.71	IN	NA	VA	VERIFIED CONCERN. PERFORMED TSB 12 06	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Apr-12	27-Aug-12	ERIC CAMPBELL FORD LINCOLN LTD	#1208	17-Aug-12	1	1196	\$0.00	\$39.75	IN	NA	ON	PERFORM RECALIBRATION OF PCM AS PER TSB	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	11-May-12	8-Jun-12	RAINBOW FORD SALES INC	#1208	17-Aug-12	2	2607	\$144.83	\$63.30	IN	NA	AB	ISS TEST P0306 P0306 CASIS REPROGRAMME	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	4-Mar-12	13-Jun-12	MIKE REICHENBACH FORD LINCOLN	#1208	17-Aug-12	3	1331	\$0.00	\$42.60	IN	NA	SC	VERIFIED CONCERN IDS HOOK UP FOR CODES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	10-Mar-12	16-Apr-12	CROSSROADS FORD LINCOLN OF MOR	#1208	17-Aug-12	5	8703	\$11.44	\$50.97	IN	NA	NC	ISS TEST P0304 P0306 P0306 TSB 12 6	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1T0C	T06	F	B	A	T	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#1208	17-Aug-12	6	25922	\$0.00	\$37.38	IN	NA	AR	RUN ECU TEST REPROGRAM PCM AS PER TSB			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	5-Apr-12	6-Jun-12	MORAND FORD LINCOLN LITE	#1203	5.0E-212	25-Aug-12	3	7588	3307.82	4404.54	GA	CONFIRMED FUELING. KNOBE PCM CODE P0300, VERIFIERS ALTRIE LA LUMI				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E12C3	T8F6	F	14K0W	TC3	AF	29-Jun-12	5-Mar-12	HIXSON AUTOPELX	#1203	5.0E-212	11-Jul-12	3	4987	\$311.37	\$385.98	LA	VERIFIED CUSTOMERS CRIBED IN TSS REPAIR. CHECK ENGINE LIGHT IS				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	29-Jun-12	5-Mar-12	BURNS FORD	#1203	5.0E-212	4-Sep-12	7	7535	\$312.07	\$393.52	LA	RAN DIAG AND FOUND CODES P0399 P0300 P0301 CUSTOMER STATES THE				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	8-May-12	23-May-12	GARY YEMANS FORD LINCOLN	#1203	5.0E-212	15-Aug-12	3	6272	\$343.92	\$58.94	LA	SE212 12. RAN ENG. DIA#12012 ACCESS REPAIR				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#1203	5.0E-212	17-Aug-12	1	4143	\$398.28	\$397.56	LA	CHK ENG LT ON. P0430. PINPOINT TEST. REPLACE				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#1203	5.0E-212	4-Sep-12	1	4143	\$398.28	\$397.56	LA	VERIFY CONCERN KNOBE ISSUE TOLD TO CHECK				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CHUCK020	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	12-Jun-12	8-Aug-12	WHITE FORD LINCOLN, L.L.C.	#1203	5.0E-212	20-Aug-12	1	1284	\$292.99	\$392.94	LA	perfl diag and prpt dc p0430 no lab apply replc cat con				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FX1E15C3	T8F6	F	14K0W	TC3	AF	27-Jan-12	23-Mar-12	JIM HUSON FORD	#1203	5.0E-212	24-Aug-12	6	15508	\$303.73	\$396.19	LA	PERFORM TSS 120804				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	13-Mar-12	16-Apr-12	DON REED FORD INC.	#1203	5.0E-212	27-Aug-12	5	8319	\$398.11	\$488.60	LA	is hook up, ecc test, dc p0430, perform lab 12 06 04				V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FX1E18C3	T8F6	F	14K0W	TC3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#1203	5.0E-212	30-Jul-12	1	28754	\$292.99	\$394.79	LA	DIAG AND IDS TEST RET	FAXED B			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	12-Jul-12	11-Aug-12	PALMETTO FORD LINCOLN	#1203	5.0E-212	31-Jul-12	1	1658	\$292.99	\$374.92	LA	PERFORM TESTS P430 BANK 2 EFFICIENCY CODE F	CUSTOMER STATES CK			V44	07	PT	MA/FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	22-Mar-12		PRINCE FORD, INC.	#1203	5.0E-212	20-Jul-12	-1	445	\$333.82	\$414.12	LA	FF SE212 CC 12 TO PASS P0430 P0300 ETC	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	4-May-12	19-Jun-12	MACLIN FORD SALES	#1203	5.0E-212	4-Sep-12	3	7555	\$307.82	\$435.51	LA	ECC TEST PINPOINT TEST DTC P0304 P0306 P0430	INSTALL SOP PART IN R			V44	07	PT	MA/FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	13-Feb-12	15-Jun-12	LANGDALE FORD COMPANY	#1203	5.0E-212	27-Aug-12	3	5272	\$333.92	\$409.65	LA	IMPROPER ASSEMBLY TETC CONVERTER ASSY	CHECK ENG LIGHT ON R			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	18-Feb-12	25-Apr-12	HUB CITY FORD, INC.	#1203	5.0E-212	31-Aug-12	5	6131	\$311.37	\$439.37	LA	SE212 OPERATION B CODE 42 LABOR # 1 200648	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CHVD0005	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	19-Mar-12	21-Apr-12	VARSITY FORD	#1203	5.0E-212	22-Aug-12	5	5064	\$300.83	\$448.10	LA	BASIC 5212 CC42 TEST TFORMING CONVERTER	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AF	7-Apr-12	23-Apr-12	DALE JARRETT FORD	#1203	5.0E-212	29-Aug-12	5	6752	\$292.99	\$387.07	LA	PCM CALIBRATION & CONVERTER COMING APART	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	13-Feb-12	7-Mar-12	COLE & BROTHER FORD, INC.	#1203	5.0E-212	14-Aug-12	6	7939	\$311.37	\$380.00	LA	ECC TEST P0304 RAN CASSE CAR AND FOUND TSB	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	26-Apr-12	11-Jul-12	JOHNSON FORD	#1203	5.0E-212	28-Aug-12	2	3707	\$300.83	\$383.71	LA	RAN ECC TEST VEHICLE TURN	CUSTOMER STATES CHE			V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E12C3	T8F6	F	14K0W	TC3	AF	27-Jan-12	27-Aug-12	TONY BELTEN & SONS FORD, INC.	#1203	6K775	28	1792	\$311.37	\$402.12	LA	TEST DRIVE VEHICLE IN CAC SHIELD AND REPR	CUSTOMER STATES CHE			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#1203	6K775	28	1233	\$0.00	\$43.84	LA	CHECK OUT VERIFIED CHECK REPAIR	CUSTOMER STATES SP			V52	09	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	28-Oct-11	28-May-12	GATEWAY FORD INC	#1203	6K775	28	11722	\$0.00	\$40.16	LA	ROAD TESTED CHECKED OASIS PERFORMANCE TSB	CUSTOMER STATES CK			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T8F6	F	14K0W	TC3	AF	13-Mar-12	19-Mar-12	NORTHERN LIGHTS FORD SALES	#1203	6K775	28	13402	\$14.63	\$59.28	LA	MIL LIGHT FLASHING INSP	CUSTOMER STATES CK			V52	09	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E16C3	T8F6	F	14K0W	TC3	AF	15-Feb-12	6-Mar-12	JONES FORD, INC.	#1203	6K775	28	1233	\$0.00	\$43.84	LA	CHECK OUT VERIFIED CHECK REPAIR	CUSTOMER STATES SP			V52	09	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	7-Aug-12	JENKINS & WYNNIE FORD LINCOLN	#1203	6K775	28	2828	\$0.00	\$43.43	LA	REPROGRAMMED PCM	CUST STATES CHECK EN			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	8-Aug-12	O. C. WELCH FORD LINCOLN, INC.	#1203	6K775	28	4985	\$0.00	\$44.43	LA	VERIFY CONCERN PERFORM SELF TEST P0208 P03	CUST STS THE CEL IS ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	26-Mar-12	22-Aug-12	LAUREL FORD LINCOLN, INC.	#1203	6K775	28	10303	\$114.44	\$48.73	LA	CHECKED DTC 3 WITH IDS. FOLNED P0302, P0303, P	CUSTOMER STATES CK			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	26-Mar-12	22-Aug-12	NORTH STAR FORD SALES LIMITED	#1203	6K775	28	789	\$14.63	\$10.97	GA	SCANN CODES P0304 30SHIFT STRATEGY WHICH EN	LIGHT ON SOLID VEH			V42	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	8-Mar-12	25-May-12	ALBI FORD LINCOLN JOLETTE INC.	#1203	6K775	28	8171	\$14.63	\$63.03	GA	MISFIRE P0300 P0303 P0306 var codes 901 lab	CHECK ENGINE ALLUME			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	25-Jul-12	INTERSTATE FORD, INC.	#1203	6K775	28	6285	\$10.74	\$53.94	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	11-Jan-12	25-Jul-12	INTERSTATE FORD, INC.	#1203	6K775	28	6285	\$10.74	\$53.94	LA	AFTER TSS STILL NEEDED TO REPLACE COIL AND	CUST STATES CK ENG LI			V52	09	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	VERIFY REPAIRS TOLD CLIENT FATI DIAG CODE	MECANIQUE AUTOMOBILE			V21	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99	LA	PERFORMED ECC TEST P0300 P0304 P0306	SHUTTER LIGHT ON			V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F6	F	14K0W	TC3	AJ	23-Jul-12	23-Jul-12	HARDY RINGUETTE AUTOMOBILES INC.	#1203	6K775	28	3800	\$0.00	\$44.99										

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	VIN	VEHICLE ID	LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/S	YR	GR	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	REPAIR	CD	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	16-Mar-12	28-Aug-12	JACKY W JONES FORD, INC	71	00	6-Sep-12	1	778	\$11.51	\$53.77	1	GA	# INSPECT CK ENG LIGHT ON KOEO PASS CONT PO3	CK ENG LIGHT ON W/MS	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	17-Nov-11	18-Jan-12	PALM COAST FORD	0	00	1-Sep-12	8	2707	\$0.00	\$45.91	1	FL	# LACK OF POWER ON HARD ACCELERATION OR HIGH	CK TRUCK LIGHT ON W/MS	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	16-Feb-12	5-Mar-12	FORT MILL FORD	0	00	4-Sep-12	7	10484	\$11.44	\$55.45	1	SC	# VERIFY CONCERN, PERFORM TSB 12 06 04 REPRO	CUST STATES CHECK EN	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	19-Apr-12	25-May-12	GEORGE STONKISH FORD (1987)	0	00	6-Sep-12	4	3704	\$14.63	\$45.33	1	GA	# ROAD TEST MISFIRE ON ACCEL, PERFORMED IDS	CHECK AND REPORT ON	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	10-Dec-11	22-Mar-12	BATES FORD	0	00	4-Sep-12	6	9578	\$0.00	\$49.31	1	GA	# UNVERIFIED CUSTOMER CONCERN, TEST ON IDS AN	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	25-Apr-12	20-Jul-12	TOWNE SALES AND SERVICE LIMITE	0	00	10-Sep-12	2	4350	\$14.63	\$54.44	1	GA	# VERIFY CONCERN, DIAG FOUND TSB 12 06 04 INST	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	21-Feb-12	31-May-12	LINDSAY FORD, INC	0	00	10-Sep-12	4	2881	\$0.00	\$35.30	1	GA	# UNVERIFIED CONCERN FOUND CODES P0304 P0300	Customer States Check	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	10-Jun-12	TRE FORD, INC	0	00	4-Sep-12	3	4517	\$11.51	\$57.07	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 REPRO	ON ACCEL WHEN PASSI	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	00	6-Sep-12	5	4752	\$13.66	\$56.49	1	GA	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	00	10-Aug-12	4	1514	\$13.24	\$58.48	1	GA	# REPLACED DEFLECTOR PER TSB AND REPROGRAMM	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	28-Aug-12	COGGIN ISLAND FORD LINCOLN	3	00	8-Sep-12	1	1675	\$0.00	\$42.60	1	GA	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	0	00	6-Sep-12	2	2815	\$0.00	\$36.72	1	GA	# UNVERIFIED CONCERN, IDS TEST CODE P0300 P0316	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	18-Nov-11	29-Mar-12	RALPH BARRI MOTORS, INC	0	00	30-Aug-12	6	12933	\$18.38	\$55.66	1	GA	# UNVERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	15-Jun-12	29-Jun-12	FRI FORD, INC	0	00	5-Sep-12	3	3970	\$0.00	\$50.16	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 ONLY	SERVICE ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	21-Feb-12	31-May-12	LINDSAY FORD, INC	0	00	10-Sep-12	4	2881	\$0.00	\$35.30	1	GA	# UNVERIFIED CONCERN FOUND CODES P0304 P0300	Customer States Check	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	10-Jun-12	TRE FORD, INC	0	00	4-Sep-12	3	4517	\$11.51	\$57.07	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 REPRO	ON ACCEL WHEN PASSI	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	00	6-Sep-12	5	4752	\$13.66	\$56.49	1	GA	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	00	10-Aug-12	4	1514	\$13.24	\$58.48	1	GA	# REPLACED DEFLECTOR PER TSB AND REPROGRAMM	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	13-Mar-12	28-Aug-12	COGGIN ISLAND FORD LINCOLN	3	00	8-Sep-12	1	1675	\$0.00	\$42.60	1	GA	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	0	00	6-Sep-12	2	2815	\$0.00	\$36.72	1	GA	# UNVERIFIED CONCERN, IDS TEST CODE P0300 P0316	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	18-Nov-11	29-Mar-12	RALPH BARRI MOTORS, INC	0	00	30-Aug-12	6	12933	\$18.38	\$55.66	1	GA	# UNVERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	15-Jun-12	29-Jun-12	FRI FORD, INC	0	00	5-Sep-12	3	3970	\$0.00	\$50.16	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 ONLY	SERVICE ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	21-Feb-12	31-May-12	LINDSAY FORD, INC	0	00	10-Sep-12	4	2881	\$0.00	\$35.30	1	GA	# UNVERIFIED CONCERN FOUND CODES P0304 P0300	Customer States Check	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	10-Jun-12	TRE FORD, INC	0	00	4-Sep-12	3	4517	\$11.51	\$57.07	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 REPRO	ON ACCEL WHEN PASSI	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	00	6-Sep-12	5	4752	\$13.66	\$56.49	1	GA	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	00	10-Aug-12	4	1514	\$13.24	\$58.48	1	GA	# REPLACED DEFLECTOR PER TSB AND REPROGRAMM	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	13-Mar-12	28-Aug-12	COGGIN ISLAND FORD LINCOLN	3	00	8-Sep-12	1	1675	\$0.00	\$42.60	1	GA	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	0	00	6-Sep-12	2	2815	\$0.00	\$36.72	1	GA	# UNVERIFIED CONCERN, IDS TEST CODE P0300 P0316	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	18-Nov-11	29-Mar-12	RALPH BARRI MOTORS, INC	0	00	30-Aug-12	6	12933	\$18.38	\$55.66	1	GA	# UNVERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	15-Jun-12	29-Jun-12	FRI FORD, INC	0	00	5-Sep-12	3	3970	\$0.00	\$50.16	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 ONLY	SERVICE ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	21-Feb-12	31-May-12	LINDSAY FORD, INC	0	00	10-Sep-12	4	2881	\$0.00	\$35.30	1	GA	# UNVERIFIED CONCERN FOUND CODES P0304 P0300	Customer States Check	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	10-Jun-12	TRE FORD, INC	0	00	4-Sep-12	3	4517	\$11.51	\$57.07	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 REPRO	ON ACCEL WHEN PASSI	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	00	6-Sep-12	5	4752	\$13.66	\$56.49	1	GA	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	00	10-Aug-12	4	1514	\$13.24	\$58.48	1	GA	# REPLACED DEFLECTOR PER TSB AND REPROGRAMM	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	13-Mar-12	28-Aug-12	COGGIN ISLAND FORD LINCOLN	3	00	8-Sep-12	1	1675	\$0.00	\$42.60	1	GA	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	0	00	6-Sep-12	2	2815	\$0.00	\$36.72	1	GA	# UNVERIFIED CONCERN, IDS TEST CODE P0300 P0316	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	BLSEN015	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	18-Nov-11	29-Mar-12	RALPH BARRI MOTORS, INC	0	00	30-Aug-12	6	12933	\$18.38	\$55.66	1	GA	# UNVERIFIED CUSTOMER CONCERN, CHECKED DTCS	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	15-Jun-12	29-Jun-12	FRI FORD, INC	0	00	5-Sep-12	3	3970	\$0.00	\$50.16	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 ONLY	SERVICE ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	21-Feb-12	31-May-12	LINDSAY FORD, INC	0	00	10-Sep-12	4	2881	\$0.00	\$35.30	1	GA	# UNVERIFIED CONCERN FOUND CODES P0304 P0300	Customer States Check	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	13-Mar-12	10-Jun-12	TRE FORD, INC	0	00	4-Sep-12	3	4517	\$11.51	\$57.07	1	GA	# RAN EEC TEST CODES P0304 P0300 P0300 REPRO	ON ACCEL WHEN PASSI	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	1-Mar-12	18-Apr-12	ART BARRY FORD SALES LTD	2	00	6-Sep-12	5	4752	\$13.66	\$56.49	1	GA	# CHECK CONCERN TSB#12 06 04 APPLIES REPROG	CHECK ENGINE LIGHT	#	#	#	
TSB REFLASH	PT C&C	CEXAY012	2012	1FTFW1ETC	T6F	F	B	A	T	K	W	5-Apr-12	28-Apr-12	CAPITAL FORD LINCOLN OF WILMIN	2	00	10-Aug-12	4	1514	\$13.24	\$58.48	1	GA	# REPLACED DEFLECTOR PER TSB AND REPROGRAMM	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	13-Mar-12	28-Aug-12	COGGIN ISLAND FORD LINCOLN	3	00	8-Sep-12	1	1675	\$0.00	\$42.60	1	GA	# PERFORM TSB 12 04 04 REPROGRAM PCM AND CHE	CK CLS IS ON AND SEEM	#	#	#	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETC	T6F	F	B	A	T	K	W	18-May-12	1-Aug-12	MYERS FORD COMPANY, INC	0	00	6-Sep-12	2	2815	\$0.00	\$36.72	1	GA	# UNVERIFIED CONCERN, IDS TEST CODE P0300 P0316	CUSTOMER STATES VE	#	#	#	
TSB REFLASH	PT C&C	BLSEN015	2012	1																									

2012 MY 3.5L GTDI P415 Misfire Claims

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