

**2012 MY 3.5L GTDI P415 Misfire Claims**

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, August 24, 2012 10:18 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/24/12)

**Thirty-two new claims today**

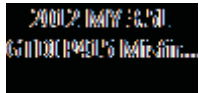
(17) TSB Reflash

(7) Catalytic Converter **(one of these has a July 2012 build date - 7/25/12, this is now the latest production date for any claim in my misfire file)**

(4) COP

(3) Spark Plug

(1) Diag - Misfire

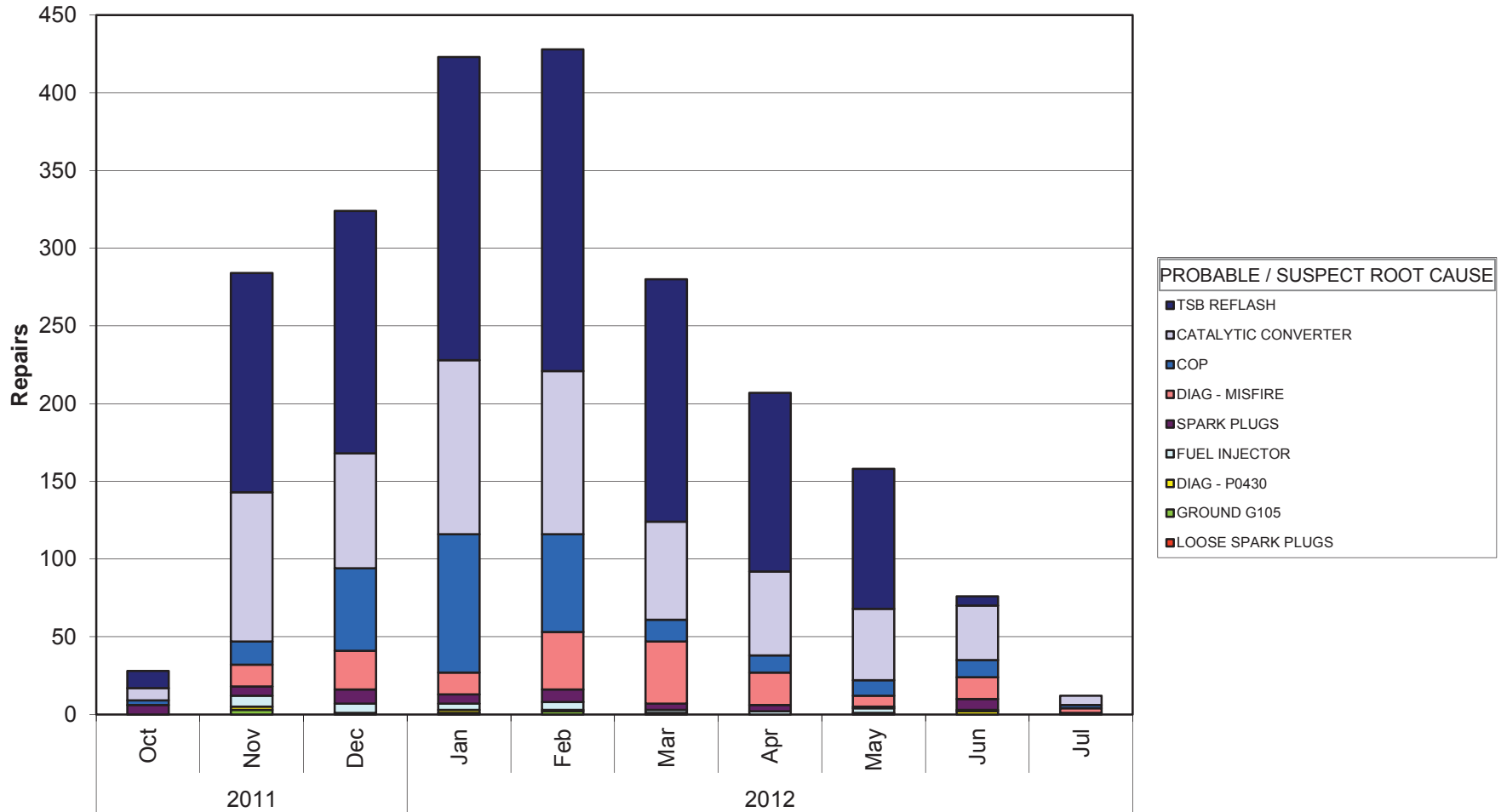


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/23/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2



GROUND G105	DIAG - P0430	
	3	2
	2	2
		1
		1
		1
		2
	5	9

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	9
	4	6
	5	8
	2	4
	2	4
	3	1
	1	7
		1
	30	52

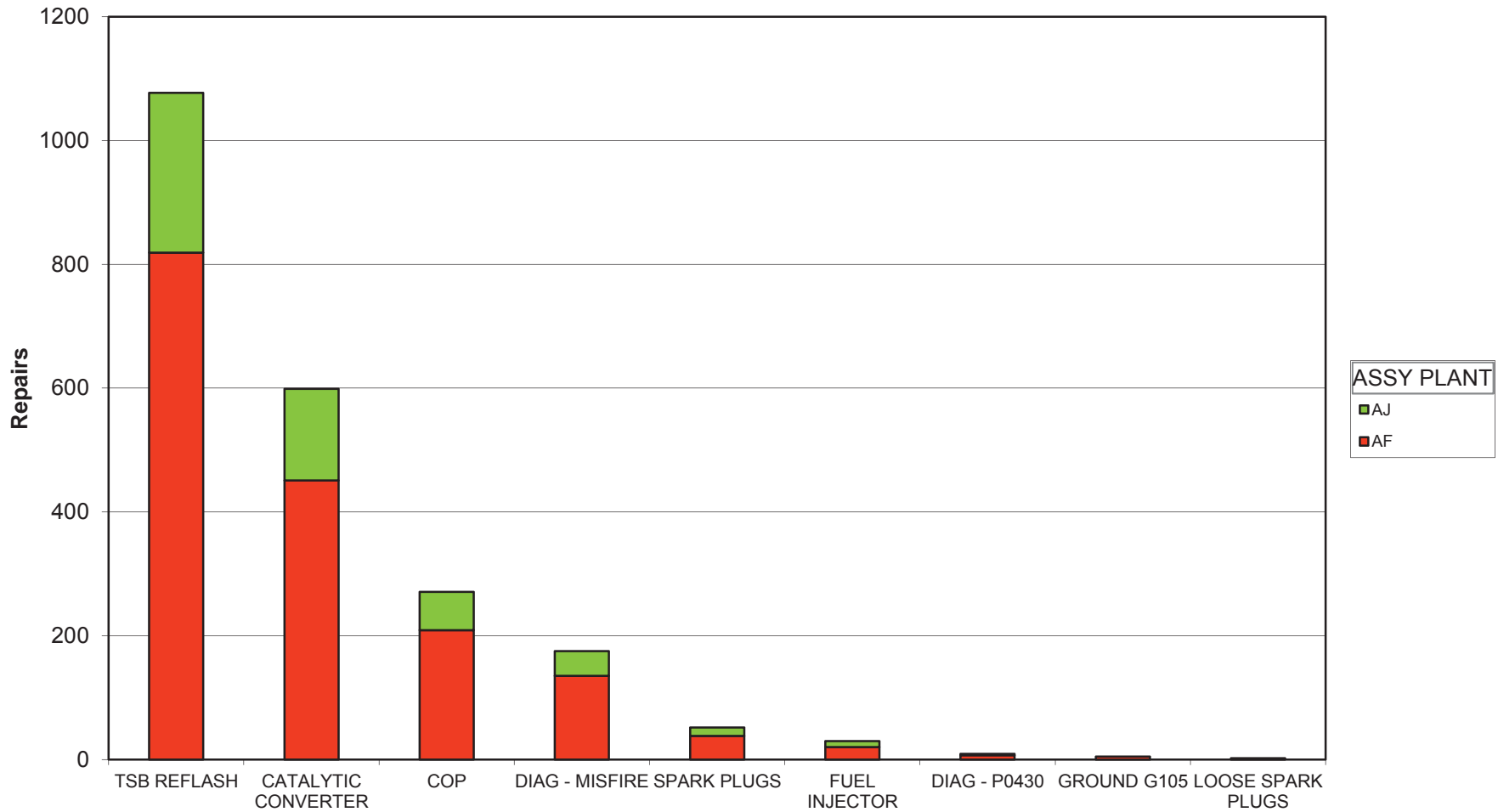
DIAG - MISFIRE	COP	
		3
	14	15
	25	53
	14	89
	37	63
	40	14
	21	11
	7	10
	14	11
	3	2
	175	271

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	96	141
	74	156
	112	195
	105	207
	63	156
	54	115
	46	90
	35	6
	6	
	599	1077
		2220

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/23/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	819	258	1077
CATALYTIC CONVERTER	451	148	599
COP	209	62	271
DIAG - MISFIRE	135	40	175
SPARK PLUGS	38	14	52
FUEL INJECTOR	20	10	30
DIAG - P0430	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1685	535	2220

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE LIFE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION				
COP	ENGINE	BLTD0003	2012	1FFFW1C3	2	TFF	F	AT	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	1209	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SKIP MISS DRIVE				V52	P	C&C			
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	1209	C3	29-Nov-11	0	20	\$0.21	\$63.22	GA	SD	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				V52	P	C&C		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD				V29	P	C&C			
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C4	6	TFF	F	AT	25-Oct-11		HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	GA	WI	VERIFIED CONCERN, PEGS CC 42				V52	P	C&C		
GROUND G105	ENGINE	N/A	2012	1FFFWE1C3	7	TFF	F	AT	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Jan-12	1	148	\$80.00	\$89.19	GA	AB	239 VERIFIED CONCERN, P001	CHECK AND ADVISE ON #5			A61	1A	V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	GA	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER	CUSTOMER CONCERN OF #3			V52	P	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	10-Nov-11		ALL STAR FORD	#	1209	C3	22-Dec-11	-1	272	\$0.00	\$79.35	GA	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW	CSK CAL ON VEH SPN			V52	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C7	7	TFF	F	AT	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	500E212	E3	28-Dec-11	1	418	\$240.12	\$453.16	GA	ON	#73 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE	UPON CAUSE OF #3			A61	1A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C4	7	TFF	F	AT	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	500E212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	GA	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	CUSTOMER STATES CHE			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	7	TFF	F	AT	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	500E212	E3	20-Dec-11	1	730	\$426.12	\$562.96	GA	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA	CUSTOMER COMPLAINT #			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFWE1C8	7	TFF	F	AT	6-Nov-11		LILLISTON FORD, INC.	#	500E212	E3	20-Dec-11	-1	12	\$562.26	\$668.95	GA	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	CHECK ENGINE LIGHT ON			V29	P	C&C		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C2	7	TFF	F	AT	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	GA	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE	CK ENG RUNNING ROUTE			V41	1A	V29	P	C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFFWE1C4	7	TFF	F	AT	18-Nov-11	19-Dec-11	SCOTT PETERSON MOTORS INC.	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	GA	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	CUSTOMER STATES MIL #			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFWE1C7	7	TFF	F	AT	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	500E212	E3	3-Jan-12	1	790	\$405.35	\$509.26	GA	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	MOTOR STATES THE TE			V29	P	C&C		
COP	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$459.11	GA	WA	ISS SELF UP EEC TEST ITEM TESTED COILS FA	IL CHECK AND ADVISE EN			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	7	TFF	F	AT	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	500E212	E3	21-Jan-12	1	244	\$397.71	\$504.17	GA	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	CHECK ENGINE LIGHT ON			V29	P	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C9	7	TFF	F	AT	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	GA	MI	INSTANT FUEL ECONOMY TEST, CUSTOMER CO	KICK FOR CUST STATES CK			V40	1A	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C4	7	TFF	F	AT	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	1	124	\$180.97	\$241.25	GA	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	ENGINE SKIP AT TIMES #			V41	1A	V29	P	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C5	7	TFF	F	AT	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12	E3	12-Jan-12	-1	3	\$9.71	\$225.54	GA	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH	CHECK ENGINE LIGHT ON			A62	1A	V29	P	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	7	TFF	F	AT	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	GA	SD	PERFORM IDS QUICK TEST, WET AROUND THE	CUSTOMER STATES CHE			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	7	TFF	F	AT	25-Oct-11		MARK MARTIN FORD, INC.	#	1209	C3	13-Jan-12	1	456	\$422.65	\$571.45	GA	TX	EEC TEST DCL AND FUEL PRESS TESTS IN FLOW	CUST STATES THAT THE			V29	P	C&C		
COP	ENGINE	N/A	2012	1FFFWE1C1	7	TFF	F	AT	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.06	\$255.21	GA	MI	TEST EEC CONC P0316 PFE ENGINE FOR CYLINDR	TEST STATES THAT THE			V29	P	C&C		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C4	7	TFF	F	AT	6-Jan-12		BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	GA	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	CK ENGINE LIGHT ON #			A61	1A	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFWE1C0	7	TFF	F	AT	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	500E212	E3	19-Jan-12	1	1084	\$339.71	\$446.78	GA	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	TEBAS ENGINE DRIVABIL			V29	P	C&C		
ENGINE	ENGINE	CANA0002	2012	1FFFWE1C2	7	TFF	F	AT	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1236	\$128.10	\$310.87	GA	CA	1236 CUST STATES VEH LEON ACCEL CYLINDR	IS BRPULSE CHECK AND AD			V29	P	C&C		
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFFWE1C7	7	TFF	F	AT	10-Nov-11	14-Dec-11	OTIS FORD, INC.	#	500E212	E3	16-Jan-12	-1	456	\$444.30	\$571.46	GA	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	CK ENGINE LAMP ON SE#			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C8	7	TFF	F	AT	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	500E212	E3	16-Jan-12	2	2878	\$407.88	\$605.25	GA	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN	POINT ENGINE LIGHT ON			V29	P	C&C		
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C6	7	TFF	F	AT	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	128837	C3	16-Jan-12	1	1050	\$80.00	\$226.69	GA	MD	ROAD TEST CANNOT VEH AND CHECK A FUEL	CUSTOMER STATES WHE			V52	P	C&C		
ENGINE	ENGINE	N/A	2012	1FFFWE1C8	7	TFF	F	AT	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	GA	FL	ROAD TESTED VEHICLE, W/RE PERFORMED CO	IL ON ACCELERATION #			V52	P	C&C		
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFWE1C6	7	TFF	F	AT	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	DIAG	C3	24-Jan-12	1	2807	\$0.00	\$50.23	GA	VA	VERIFY IDS TEST, TEST OK	CUSTOMER STATES WHEN			V52	P	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C9	7	TFF	F	AT	1-Dec-11	12-Jan-12	KEN WILSON FORD INC	#	12405	C3	16-Jan-12	2	2105	\$21.08	\$136.24	GA	NC	IDS TEST, PASS CODES AND CHECK G105 AS PER	CLIENT STATES IT FEELS			V52	P	C&C		
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFFWE1C7	7	TFF	F	AT	18-Nov-11	12-Jan-12	LYNNMAN MOTOR, INC.	#	1209	C3	23-Jan-12	1	560	\$51.77	\$176.54	GA	VA	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER	STATES THAT SWAP			V52	P	C&C		
COP	ENGINE	CAQC0001	2012	1FFFWE1C0	7	TFF	F	AT	9-Dec-11	29-Dec-11	BENNETT-DUNFORD FORD (1993) LTD	#	1209	C3	23-Jan-12	1	343	\$60.20	\$156.26	GA	SK	553.90 EEC TEST CODE, P2810 PRESENT, PINPO	INT DIAG NOT VEH, RAN			V41	1A	V29	P	C&C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFFWE1C7	7	TFF	F	AT	9-Dec-11	13-Jan-12	EAGLE COUNTRY FORD	#	9F593	B3	13-Jan-12	-1	436	\$263.54	\$558.29	GA	MT	VERIFIED CONCERN, PRELIMINARY INJECTORS	AND START DRYING THE			V29	P	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	13-Jan-12		YAKWOOD FORD, INC.	#	1209	C3	23-Jan-12	1	560	\$0.00	\$57.17	GA	NY	LIGHT NOT ON AT PDI, MONITORING POINT	CHECK ENGINE LIGHT ON			V29	P	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	7	TFF	F	AT	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	C3	23-Jan-12	2	1286	\$0.00	\$91.85	GA	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART	TO PASS VEHICLE #			A61	1A	V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C8	7	TFF	F	AT	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	NPF	C3	30-Jan-12	2	1011	\$0.00	\$20.51	GA	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO	VERIFY POWER AFTER AC			V52	P	C&C		
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFFWE1C6	7	TFF	F	AT	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	NPF	C3	19-Jan-12	1	1033	\$0.00	\$449.67	GA	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT	CUSTOMER STATES THAT			V41	1A	V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C4	7	TFF	F	AT	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	1209	C3	26-Jan-12	1	2197	\$0.00	\$59.84	GA	NE	IDS TEST RETRIEVED DTLENG AND NEEDED TO	CHECK ENGINE LIGHT ON			V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FFFWE1C6	7	TFF	F	AT	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	500E212	E3	26-Jan-12	1	581	\$410.74	\$556.96	GA	VA	VERIFY CEL IS ON, VISUAL/DIAG RESULTS, RE	PLACE CUSTOMER STATES			V29	P	C&C		
COP	ENGINE	N/A	2012	1FFFWE1C6	7	TFF	F	AT	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#	500E212	E3	30-Jan-12	2	3889	\$397.71	\$523.12	GA	MI	TEST EEC (KOEYER PASS) CODE BPN SELF M	CHECK ENGINE LIGHT ON			V52	P	C&C		
COP	ENGINE	N/A	2012	1FFFWE1C4	7	TFF	F	AT	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#	12F	C3	1-Feb-12	1	52	\$111.37	\$442.90	GA	AB	VERIFIED CONCERN OF # FROM OTHER CYLINDER	DIAGNOSE ENGINE LIGHT			A61	1A	V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C8	7	TFF	F	AT	7-Dec-11	22-Dec-11	TERRIERONE FORD	#	DIAG	C3	1-Feb-12	2	2424	\$0.00	\$55.87	GA	LA	RAN EEC TEST P0304, INDIAN AT THIS TIME SE	CUSTOMER STATES HIS #			V21	1A	V29	P	C&C
COP	ENGINE	CBFC0006	2012	1FFFWE1C8	7	TFF	F	AT	13-Jan-12	26-Jan-12	WESTWAY FORD	#	12029	C3	4-Feb-12	1	1462	\$58.88	\$172.12	GA	TX	CUST STATES THE CHECK NO PERFORMED POWER	DIAGNOSE CHECK							

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	WARRANTY	DEalersHIP	CHASIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	11F1X1E10C3						3-Jan-12	20-Jan-12						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						29-Jan-12	22-Feb-12						GA				
SPARK PLUGS	ENGINE	NA	2012	11F1X1E10C3						2-Feb-12	29-Feb-12						GA				
DIAG - MISFIRE	ENGINE	NA	2012	11F1X1E10C3						7-Dec-11	14-Feb-12						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						10-Jan-12	11-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						1-Dec-11	16-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						15-Dec-11	14-Jan-12						GA				
DIAG - MISFIRE	ENGINE	NA	2012	11F1X1E10C3						30-Jan-12	14-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						23-Nov-11	28-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						8-Nov-11	21-Dec-11						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						9-Jan-12	23-Feb-12						GA				
SPARK PLUGS	ENGINE	NA	2012	11F1X1E10C3						3-Jan-12	25-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Nov-11	18-Jan-12						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						4-Jan-12	13-Feb-12						GA				
FUEL INJECTOR	ENGINE	NA	2012	11F1X1E10C3						17-Nov-11	16-Dec-11						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						23-Nov-11	14-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						23-Nov-11	28-Dec-11						GA				
SPARK PLUGS	ENGINE	NA	2012	11F1X1E10C3						13-Dec-11	31-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						15-Jan-12	6-Feb-12						GA				
FUEL INJECTOR	ENGINE	NA	2012	11F1X1E10C3						24-Oct-11	10-Feb-12						GA				
SPARK PLUGS	ENGINE	NA	2012	11F1X1E10C3						22-Nov-11	16-Jan-12						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						17-Feb-12	7-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						17-Feb-12	3-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						17-Feb-12	3-Mar-12						GA				
COP	ENGINE	NA	2012	11F1X1E10C3						21-Dec-11	19-Jan-12						GA				
DIAG - MISFIRE	ENGINE	NA	2012	11F1X1E10C3						3-Jan-12	27-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						11-Nov-11	30-Nov-11						GA				
FUEL INJECTOR	ENGINE	NA	2012	11F1X1E10C3						16-Feb-12	26-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						7-Nov-11	5-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						21-Feb-12	10-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						31-Jan-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						21-Nov-11	11-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						10-Nov-11	7-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						18-Dec-11	4-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						15-Nov-11	16-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Nov-11	23-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						13-Feb-12	23-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						23-Jan-12	10-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						7-Feb-12	21-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						20-Dec-11	24-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						21-Dec-11	9-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						22-Jan-12	18-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						27-Oct-11	16-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						19-Nov-11	13-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						13-Jan-12	18-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						17-Jan-12	25-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Nov-11	29-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						20-Nov-11	22-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						21-Dec-11	6-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						6-Dec-11	9-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						15-Nov-11	30-Nov-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						15-Nov-11	7-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						11-Dec-11	15-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						7-Feb-12	5-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						11-Dec-11	15-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Dec-11	27-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Dec-11	31-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						12-Nov-11	2-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						18-Nov-11	14-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						5-Dec-11	31-Dec-11						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						8-Jan-12	24-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						13-Jan-12	29-Jan-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						25-Jan-12	16-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						25-Jan-12	17-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						24-Jan-12	21-Feb-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST	NA	2012	11F1X1E10C3						14-Mar-12	1-Mar-12						GA				
CATALYTIC CONVERTER	EXHAUST																				





# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C2	TFS	F	4	T		DAVID SELF FORD, INC.	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	RECALEM	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E12C2	TFS	F	4	T		VILLAGE FORD INC	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	1803	V48	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E12C2	TFS	F	4	T		JARRETT SCOTT FORD INC.	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD INC.	#	RECALEM	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	PT C&C
TSB REFLASH	PT C&C	COLDR004	2012	1F1FX1E1XCF	TFS	F	4	T		TED RUSSELL FORD LINCOLN	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TX	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	1803	V48	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E1XCF	TFS	F	4	T		TUSKET SALES & SERVICE LTD	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	1	105	\$0.00	\$34.01	0	NS	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T9C	TFS	F	4	T		MALLOY FORD	23-Nov-11	31-Dec-11	MALLOY FORD	#	RECALEM	24	17-Feb-12	2	3,188	\$0.00	\$32.07	0	TX	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1F1FX1E13CF	TFS	F	4	T		MORROW FORD	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	and CUSTOMER STATES VEH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1F1FW1E1T9C	TFS	F	4	T		HUNES COUNTRY FORD OF ANTIPOK	9-Jan-12	26-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	RECALEM	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E18CF	TFS	F	4	T		CHAMPION FORD	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17CF	TFS	F	4	T		MEDFORD MOTORS, INC.	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	10 CUSTOMER STATES ENG	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C2	TFS	F	4	T		GATOR FORD	18-Jan-12	10-Feb-12	GATOR FORD	#	RECALEM	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TSB 12 2 10. REPROG	OS STATES WHEN ACC	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C2	TFS	F	4	T		WACONIA FORD SALES, INC.	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	TX	VERIFIED CONCERN. FOUND TSB 12 10	10 REPROGRAMMED	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1F1FW1E12C2	TFS	F	4	T		ANDERSON FORD OF ST. JOSEPH, I	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C2	TFS	F	4	T		VONDERHAR FORD	7-Nov-11	15-Dec-11	VONDERHAR FORD	#	RECALEM	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CNDP028	2012	1F1FW1E15CF	TFS	F	4	T		SILBEE FORD, INC.	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	RECALEM	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PNIP. CUSTOMER STATES THE	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	TFS	F	4	T		LUNDGREN MOTORS, INC.	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24	17-Feb-12	1	976	\$0.00	\$34.32	0	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14CF	TFS	F	4	T		JIM TAYLOR FORD LINCOLN	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24	12-Mar-12	3	436	\$0.00	\$31.25	0	TX	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14CF	TFS	F	4	T		KINSEL FORD THREE RIVERS	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON ENG	#	1803	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E11CF	TFS	F	4	T		LEWIS FORD SALES, INC.	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	1803	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12CF	TFS	F	4	T		UNIVERSITY FORD LINCOLN SALES	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	24	6-Mar-12	3	456	\$0.00	\$32.66	0	TX	13K 430 ROAD TEST FOR P06 REPAIR FOR TRAN	P06 REPAIR FOR TRAN	#	1803	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FX1C15CF	TFS	F	4	T		TRILLIUM FORD LINCOLN LTD.	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TBS	F04. CUSTOMER AND REPORT F	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13CF	TFS	F	4	T		BARBER FORD, INC.	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	TFS	F	4	T		TOWN & COUNTRY FORD	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24	6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	TFS	F	4	T		PHIL LONG FORD OF CHAPEL HILLS	28-Jan-12	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17CF	TFS	F	4	T		KELLER FORD, INC.	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	TFS	F	4	T		POWER FORD VALENCIA	27-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	24	22-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS CHECK OASIS RECHECK OASIS	AUTO TRANS LACKS OR	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E15CF	TFS	F	4	T		PREFERRED FORD OF GRAND HAVEN	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TBSB FOUND T2 10 FOR ENGINE SURGE	AND ENGINE SURGES AND	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E18CF	TFS	F	4	T		LOGANVILLE FORD	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	TRUCK LOSING POWER PCM PROGRAMMING	DIAG. CUST STATES TRUCK S	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17CF	TFS	F	4	T		JACKY JOHNSON FORD LINCOLN, INC.	3-Feb-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	24	20-Feb-12	1	415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E16CF	TFS	F	4	T		NOBLE AUTOMOTIVE, INC.	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24	22-Feb-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. RE	TRUCK IS BUCKING WH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E15CF	TFS	F	4	T		SCOTT FORD	28-Nov-11	12-Dec-11	SCOTT FORD	#	RECALEM	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E15CF	TFS	F	4	T		PATTERSON FORD OF ROWIE	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	24	16-Mar-12	1	436	\$0.00	\$31.68	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	MI. SURGE. MIL. EEC DIA	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1F1FW1E1XCF	TFS	F	4	T		ROY SCHULTZ FORD INC.	14-Jan-12	20-Jan-12	ROY SCHULTZ FORD INC.	#	RECALEM	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14CF	TFS	F	4	T		FORD LINCOLN OF COOKVILLE	3-Feb-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14CF	TFS	F	4	T		MAC HAIK FORD LINCOLN	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING. INT	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14CF	TFS	F	4	T		SYKORA FAMILY FORD, INC.	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFLASH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	CMAA009	2012	1F1FW1E18CF	TFS	F	4	T		JIM ROBERTSON FORD LINCOLN, INC.	3-Feb-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#	RECALEM	24	8-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	IDS DIAGNOSTIC FOUND P0304 IN SYSTEM. RAN O	CUSTOMER STATES UNDE	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	TFS	F	4	T		FERNELIS FORD LINCOLN, INC.	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	RECAL PCM PER TSB 12 2 10	CHEK ENGINE LIGHT ON	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17CF	TFS	F	4	T		CHAMPION FORD KATY	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24	2-Mar-12	1	290	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK AT	CUSTOMER STATES VEH	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13CF	TFS	F	4	T		DIXON FORD GROUP, LLC	11-Dec-11	30-Dec-11	DIXON FORD GROUP, LLC	#	RECALEM	24	15-Mar-12	2	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK AT	CUSTOMER STATES VEH	#	1803	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13CF	TFS	F	4	T		ELK GROVE FORD	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM														

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1XCC	TX	F	AJ	6-Feb-12	22-Feb-12		PHILPOTT FORD	#1209	RECALEM	24	23-Feb-12	1	418	\$0.00	\$35.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK CS TURBO NOT BOOSTING				PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AJ	25-Jan-12			TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	23-Nov-11	28-Dec-11		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	17-Feb-12	2	1860	\$0.00	\$24.01	0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1TCC	TX	F	AF	21-Nov-11	1-Dec-11		NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	9-Dec-11	11-Jan-12		NORTHSHORE FORD TRUCK SALES, INC.	#1209	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTC CUSTOMER STATES ON				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	10-Jan-12	30-Jan-12		BOYER FORD TRUCKS, INC.	#1209	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44.00	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST, CUSTOMER STATES WHILE OK AT THIS TIME				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	4-Dec-11	30-Jan-12		JIM BURKE FORD	#1209	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37.37	0	CA	VERIFIED CONCERN, CHECK OK AT THIS TIME				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	4-Dec-11	30-Jan-12		TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	2-Dec-11	31-Jan-12		STEVE FONTE FORD LINCOLN	#1209	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICKS WITH SF				PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1TCC	TX	F	AJ	4-Jan-12	12-Jan-12		JENNINGS ANDERSON FORD	#1209	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34.12	0	TX	D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. REVALS WHILE DRIVING				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AJ	15-Nov-11	28-Dec-11		RED MCCOMBS FORD	#1209	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$34.12	0	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	6-Dec-11	28-Dec-11		KEN WILSON FORD, INC.	#1209	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$30.79	0	NC	TEST DROVE, KOEC PASS, PERFORMED TSB 12 2 10. CS VEHICLE IS HESITANT				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AJ	27-Oct-11	20-Dec-11		CLASSIC FORD LINCOLN OF COLUMBUS	#1209	5.0E-212	24	12-Mar-12	3	4437	\$405.35	\$500.28	1	SC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 10. CUSTOMER STATES OK				PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	23-Dec-11	18-Feb-12		DENNY FORD LINCOLN, INC.	#1209	RECALEM	24	20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON				PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	17-Jan-12	15-Feb-12		ROEYER FORD LINCOLN	#1209	DIAG	24	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES OK				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	13-Jan-12	2-Mar-12		RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$46.86	0	TX	CONFIRM CONCERN, REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	1-Feb-12	22-Feb-12		CHAMPION FORD	#1209	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROGRAM CONCERN CHECK ENGINE LIGHT				PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	22-Dec-11	25-Jan-12		LANDERS MOTOR FORD	#1209	RECALEM	24	22-Mar-12	2	10722	\$0.00	\$31.85	0	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES OK				PT C&C
COP	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	17-Feb-12	15-Mar-12		DONWAY FORD SALES LTD.	#1209	21029	C24	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	7-Dec-11	6-Jan-12		CHAPMAN FORD LINCOLN SALES	#1209	21029	C24	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	22-Dec-11	25-Jan-12		BENNETT FORD	#1209	21029	C24	22-Mar-12	3	677	\$292.67	\$470.13	1	SC	KOEC PASS KOER PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LIGHT				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	11-Jan-12	22-Feb-12		MCCOMBS FORD WEST	#1209	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THAT				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	7-Feb-12	17-Mar-12		SHERWOOD GROVES FORD	#1209	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LIGHT				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	5-Feb-12	16-Mar-12		CONKLIN CARS NEWTON	#1209	RECALEM	24	24-Mar-12	1	978	\$0.00	\$31.84	0	TX	P0304 REPROGRAM PCM. PULLED CODES. P0300. CS C/C CAME ON WHILE				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	8-Feb-12	16-Mar-12		HUTCHISON FORD SALES, INC.	#1209	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.32	0	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#1209	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.12	0	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	8-Feb-12	16-Mar-12		GATEWAY MOTORS, INC.	#1209	RECALEM	24	18-Mar-12	2	4953	\$0.00	\$35.14	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				PT C&C
COP	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				PT C&C	
COP	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	15-Dec-11	17-Feb-12		R & S MOTORS, INC.	#1209	C24	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	10-Feb-12	12-Mar-12		FREEDOM FORD SALES LIMITED	#1209	21029	C24	22-Feb-12	0	5	\$5.00	\$150.80	132	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT				PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1TCC	TX	F	AF	10-Feb-12	12-Mar-12		ROBIN FORD SALES LTD.	#1209	NPP	24	22-Mar-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISS. ENG LAMP CAME ON DUE				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	10-Feb-12	12-Mar-12		ROBIN FORD SALES LTD.	#1209	NPP	24	22-Mar-12	-1	462	\$0.00	\$62.48	1	TX	PERFORM SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	22-Nov-11	16-Dec-11		PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	4	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	27-Nov-11	15-Dec-11		RICKART FORD	#1209	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34.73	0	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THAT				PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1TCC	TX	F	AF	19-Nov-11	10-Feb-12		COURTESY FORD SALES, INC.	#1209	RECALEM	24	24-Mar-12	2	4953	\$0.00	\$35.14	0	TX	TEST DROVE AND VERIFIED CONCERN. PERFORMED TSB 12 02 10. CS				TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	19-Nov-11	28-Jan-12		MILLS MOTOR, INC.	#1209	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	0	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	9-Nov-11	6-Feb-12		HENDERSON FORD	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	14-Nov-11	12-Feb-12		WAYNE FORD SALES, INC.	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	18-Nov-11	20-Jan-12		PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	0	TX	REPROGRAM PCM PER TEMPLATER TO LEARN THE CUSTOMER REPORTS OF				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	21-Jan-12	6-Feb-12		FREEDOM FORD SALES LIMITED	#1209	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	4-Jan-12	9-Feb-12		PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$38.89	0	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM ENGINE MISS. AROUND				PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1TCC	TX	F	AF	15-Dec-11	14-Jan-12		CAVALIER FORD LINCOLN	#1209	5F953	B14	14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJ4 STATES VEHICLE				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	6-Jan-12	26-Jan-12		CHUCK SPAETH FORD INC.	#1209	RECALEM	24	16-Mar-12	2	2862	\$405.35	\$486.83	1	TX	CHECK DTC AND REPROGRAM PCM. REFLASH. CHECK ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TCC	TX	F	AF	20-Dec-11	26-Jan-12		MOUW MOTOR COMPANY, INC.	#1209	RECALEM	24	8-Mar-12	2	4462	\$488.46	\$669.51	1	TX	CODES P0302, P0400, C/H DATA AND SENSOR W/L CHECK ENGINE LIGHT				PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TCC	TX	F	AF	11-Nov-11	6-Feb-12		BIG VALLEY FORD, INC.	#1209	RECALEM	24	16-Mar-12	2	2087	\$0.00	\$46.35	0</						





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TB	F	4	1	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	GA	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF	F	4	1	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3224	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	GA	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE	#3224	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	GA	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	OH	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	17-Apr-12	3	4487	\$0.00	\$332.61	OH	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1258	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF	F	4	1	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	20-Apr-12	-1	6	\$66.99	\$171.69	GA	ECC TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1258	V14	PT C&C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF	F	4	1	3-Jan-12	25-Jan-12	DIETHL FORD	#1258	NPF	28-Mar-12	1	1103	\$130.35	\$564.54	GA	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF	F	4	1	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	12-Apr-12	0	29	\$0.00	\$35.75	OH	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF	F	4	1	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	GA	CHECKED CONCERN CHECKED FOR CODES A11	W/HELE DRIVING VEHICLE	#1258	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF	F	4	1	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	TX	IDS TESTS P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	6-Apr-12	1	1122	\$405.35	\$485.89	GA	IDS TEST CODES SYSTEM KOED PASS CODE P0316	CUSTOMER STATES CHE	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1258	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	GA	VERIFY OWNER CONCERN, CHECK FOR DTCS, P	ISS OWNER STATES REF	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	16-Apr-12	1	3501	\$413.00	\$502.77	GA	CHECK OUT TEST ECC S/M CALIBR PER TSB 12	CUSTOMER STATES CHE	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	GA	CODE P0306 P0308 RSB #12 02 10	CUSTOMER STATES CHE	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1258	RECALEM	9-Apr-12	2	3764	\$0.00	\$37.76	GA	REPROGRAM PCM PERFORMED TSB 12 2 10 REF	CUSTOMER STATES CHE	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	19-Apr-12	1	6444	\$0.00	\$333.50	GA	VERIFIED ECC REFLASH PCM PER TSB 12 2 10	CHECK FOR SURGE MISC	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	10-Apr-12	-1	5031	\$0.00	\$363.63	GA	VERIFIED CUSTOMER CONCERN, TSB 12 02 05	APPLICATES ENGINE MISC	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	10-Apr-12	4	4431	\$0.00	\$407.16	GA	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	CUSTOMER STATES CHE	#1258	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF	F	4	1	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	23-Apr-12	-1	9	\$5.29	\$91.85	GA	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	#1258	V42	PT C&C
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETC1	TF	F	4	1	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	24-Apr-12	-1	1653	\$0.00	\$139.18	GA	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF	F	4	1	23-Mar-12	14-Apr-12	WALKER AUTOLEX	#1258	RECALEM	24-Apr-12	1	3978	\$0.00	\$32.65	GA	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E-212	11-Apr-12	4	8594	\$426.12	\$532.37	GA	TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE S	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	GA	DIAG SELF TEST P0305, REPLACE CATALYTIC CON	CUSTOMER STATES CHE	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1258	RECALEM	11-Apr-12	2	8013	\$426.12	\$521.18	GA	CONVERTOR FAULTED ECC TEST CODE P0403, REF	CUSTOMER STATES CHE	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	18-Apr-12	2	2988	\$0.00	\$38.88	GA	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.88	GA	TEST DROVE, VERIFY CONCENTRCK OASIS PERFORM	WHEN ON CRUISE CONTROL	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	23-Jan-12	12-Jan-12	HINSEVELL FORD CO	#1258	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	GA	TRUCK CAME ON AND STARTED FLASHING, STOP	AND CUSTOMER STATES CHE	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	17-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO	#1258	RECALEM	10-Apr-12	4	8929	\$0.00	\$32.20	GA	concern could not be verified, ecc diagnosis, pass	CHERMITTEN CUT OUT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	GA	CK CODES NONE PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE WHEN	#1258	V52	PT C&C
COP	ENGINE	C0TD8007	2012	1FTFW1ETC1	TF	F	4	1	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#1258	12029	20-Apr-12	2	1378	\$58.88	\$216.27	GA	USED IDS, PULLED DOES, CK APPROVAL CODE	P CUSTOMER STATES CHE	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	20-Apr-12	3	3284	\$66.99	\$245.59	GA	PERFORM TSB REPROGRAM TYN COIL AND PLUG	DIAG AND REPORT ENGL	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF	F	4	1	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	5-Apr-12	2	3500	\$413.00	\$515.07	GA	CKOED P1119, NO POWER TO REPLACE LEFT	CUSTOMER STATES CHE	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF	F	4	1	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#1258	5.00E-212	5-Apr-12	2	3500	\$413.00	\$515.07	GA	VERIFIED CONCERN PERP IDS DIAGDATA DISPLA	CK TEST S CHK ENGL LIGHT	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#1258	RECALEM	24-Mar-12	2	2988	\$405.35	\$479.65	GA	PERFORMED DIAG, P0306, PERFORM PPTS, REPLA	CK OUT LACK OF POWER	#1258	V52	PT C&C
TSB REFLASH	PT C&C	C0E4N007	2012	1FTFW1ETC1	TF	F	4	1	21-Feb-12	14-Mar-12	BOWEN FORD SALES, INC.	#1258	RECALEM	16-Apr-12	1	3978	\$0.00	\$32.65	GA	PERFORMED DIAGNOSIS, UPDATE PCM TO LATEST	CHECK DRIVABILITY S	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	16-Apr-12	1	1941	\$0.00	\$0.00	GA	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	CUSTOMER STATES CHE	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	10-Apr-12	3	2838	\$0.00	\$38.11	GA	TSB 12 02 10, TEST DRIVABILITY CONCERN	CUSTOMER STATES CHE	#1258	V48	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	24-Apr-12	4	3913	\$0.00	\$44.73	GA	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	UNDER ACCELERATION	#1258	V52	PT C&C
TSB REFLASH	PT C&C	C0X6H001	2012	1FTFW1ETC1	TF	F	4	1	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	24-Apr-12	4	3241	\$0.00	\$34.27	GA	PROGRAMMING IS CALIBR, REPROGRAM PCM	STATES SES LIGHT CALIBR	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	8-Feb-12	29-Feb-12	ASHIE NO MISS FORD, INC.	#1258	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.69	GA	TEST DROVE, NO MISS, FUEL TEST DROVE WITH	LOSS FUEL HAS ENGL	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	GA	COMPLETED DIAG FORD P0306 P0308 MISS	FIRE CUSTOMER STATES CHE	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	15-Jan-12	6-Feb-12	WASCASSET FORD, INC.	#1258	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	GA	ECC TESTED SYSTEM CODE P0304 FOUND SSM	24 CEL STARTED FLASHING	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#1258	RECALEM	17-Apr-12	3	3325	\$0.00	\$27.99	GA	CHECKED FOR DTCS, DROVE VEHICLE TWICE	CUSTOMER CONCERN	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TF	F	4	1	13-Dec-11	31-Mar-12	SCOTT FORD	#1258	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	GA	REPROGRAM AS PER TSB 12 2 10	CUSTOMER STATES CHE	#1258	V52	PT C&C
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ETC1	TF	F	4	1	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1258	NPF	25-Apr-12	1	1188	\$0.00	\$60.01	GA	TESTED ENGINE MISFIRE RPT, COULDNT VERIFY	CUSTOMER CONCERN	#1258	V52	EXHAUST
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF	F	4	1	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#1258	RECALEM	11-Apr-12	3	4780	\$282.57	\$338.92	GA	535 VERIFIED MIL ON, 185 REMOVED BANK 2	CHECK ENGINE LAMP ON	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	C4WBA017	2012	1FTFW1ETC1	TF	F	4	1	11-Nov-11	22-Mar-12	PIONEER													

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/S	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T8F	F	14	T1K0V	T1C3	AF	8-Feb-12	5.0QE-212	27-Apr-12	1	3787	3282.57	3353.42	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	14	T1K0V	T1C3	AF	30-Jan-12	7.4Ap-12	24-Apr-12	1	6756	5430.31	5490.49	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	5/1/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	14	T1K0V	T1C3	AJ	28-Feb-12	RECALEM	18-Apr-12	1	4692	\$0.00	\$0.00	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/18/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T8F	F	14	T1K0V	T1C3	AF	19-Feb-12	RECALEM	27-Apr-12	1	2366	\$0.00	\$42.70	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C	T8F	F	14	T1K0V	T1C3	AF	4-Jan-12	RECALEM	24-Apr-12	3	7305	\$0.00	\$0.00	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	4/24/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AF	17-Jan-12	RECALEM	11-May-12	2	2063	\$0.00	\$33.37	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	4/4/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	14	T1K0V	T1C3	AF	11-Mar-12	RECALEM	13-May-12	1	1354	\$0.00	\$0.00	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	1-Feb-12	RECALEM	14-Aug-12	2	3955	\$0.00	\$37.02	MI	SCANNED DTCS P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	5/2/12	PT C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AF	17-Dec-11	RECALEM	30-Apr-12	3	3321	\$84.05	\$160.70	MI	FAIL ON RETRIEVED CONTINUEABLE COMP. TEST	CUSTOMER STATES CHE	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	T8F	F	14	T1K0V	T1C3	AF	13-Jan-12	5.0QE-212	20-Mar-12	1	6039	\$819.88	\$1,020.03	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	14	T1K0V	T1C3	AF	13-Jan-12	RECALEM	27-Apr-12	1	678	\$434.31	\$536.21	MI	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T8F	F	14	T1K0V	T1C3	AJ	10-Jan-12	RECALEM	18-Apr-12	3	5372	\$405.35	\$476.76	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AJ	8-Dec-11	RECALEM	28-Apr-12	3	10472	\$405.35	\$480.26	MI	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES ENG	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AF	18-Dec-11	RECALEM	27-Apr-12	3	7622	\$405.35	\$494.38	MI	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	C S CEL JUST CAME ON	5/2/12	PT C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AF	22-Jan-12	RECALEM	28-Apr-12	2	3430	\$0.00	\$65.59	MI	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AJ	2-Feb-12	RECALEM	26-Apr-12	3	6065	\$0.00	\$38.41	MI	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7X	T8F	F	14	T1K0V	T1C3	AJ	20-Dec-11	RECALEM	25-Apr-12	1	56	\$0.00	\$39.38	MI	TECH CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON RUNS	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AJ	26-Oct-11	RECALEM	30-Apr-12	5	11497	\$0.00	\$35.14	MI	PCM CALIBRATION, PERFORM	CUST STATES CHECK EN	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	14	T1K0V	T1C3	AJ	25-Jan-12	RECALEM	30-Apr-12	3	10121	\$0.00	\$36.33	MI	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	13-Feb-12	RECALEM	7-Jul-12	1	5162	\$0.00	\$36.69	MI	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AJ	26-Oct-11	RECALEM	30-Apr-12	5	5118	\$0.00	\$67.78	MI	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AF	30-Jan-12	RECALEM	14-Jul-12	3	5789	\$0.00	\$35.65	MI	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES WAS DOWN	5/2/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E13C	T8F	F	14	T1K0V	T1C3	AJ	24-Feb-12	RECALEM	2-May-12	1	2805	\$61.70	\$157.77	MI	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CK out engine light on	4/11/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AF	27-Feb-12	RECALEM	30-Apr-12	1	3275	\$58.88	\$211.63	MI	ROAD TEST AND VERIFY, Road tested then code	HARD ACCEL LIKE PASS	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AF	27-Feb-12	RECALEM	30-Apr-12	2	2788	\$0.00	\$46.27	MI	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	13-Feb-12	RECALEM	8-Mar-12	2	7742	\$0.00	\$66.04	MI	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	13-Feb-12	RECALEM	7-Mar-12	2	2447	\$0.00	\$60.77	MI	TEST TEST POSSIBLE REPAIR, CUSTOMER BLANK	CUSTOMER BLANKS	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AF	12-Dec-11	RECALEM	23-Feb-12	1	5088	\$0.00	\$49.38	MI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/18/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AF	19-Jan-12	RECALEM	7-Feb-12	1	3476	\$0.00	\$41.85	MI	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T8F	F	14	T1K0V	T1C3	AF	19-Jan-12	RECALEM	7-Feb-12	1	3476	\$0.00	\$41.85	MI	TESTED ENGINE LIGHT ON, CHECKED	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AF	8-Nov-11	RECALEM	13-Dec-11	1	17677	\$405.35	\$480.84	MI	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AF	24-Feb-12	RECALEM	14-Mar-12	2	4522	\$0.00	\$61.51	MI	CHEK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AF	24-Feb-12	RECALEM	14-Mar-12	2	4522	\$0.00	\$61.51	MI	USE LINE 4 FOR ALL SELF TEST PASS	ANDREW C78 2388	4/26/12	PT C&C
COP	ENGINE	NA	2012	1FFX1E10C	T8F	F	14	T1K0V	T1C3	AJ	28-Feb-12	RECALEM	7-Mar-12	2	9666	\$84.05	\$203.96	MI	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AJ	6-Jan-12	RECALEM	4-May-12	1	867	\$61.70	\$204.59	MI	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	4/22/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	T8F	F	14	T1K0V	T1C3	AF	13-Feb-12	RECALEM	7-Mar-12	2	849	\$0.00	\$67.78	MI	SCAN FOR CODES, TEST FOR NOW, SE	CUSTOMER STATES THE	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	17-Feb-12	RECALEM	30-Apr-12	2	3217	\$0.00	\$51.40	NS	NON-ENGINE TEST AT THIS TIME	CHEK ENGINE LIGHT ON	4/11/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	14-Dec-11	RECALEM	7-Mar-12	4	5999	\$263.51	\$469.23	MI	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	14-Dec-11	RECALEM	8-Mar-12	2	4967	\$397.71	\$607.78	MI	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E15C	T8F	F	14	T1K0V	T1C3	AF	10-Nov-11	RECALEM	3-May-12	4	8844	\$405.35	\$492.78	MI	VERIFIED CONCERN FOR JND AND PROGRAMMED P	C S THAT SEE LIGHT IS	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FFW1E13C	T8F	F	14	T1K0V	T1C3	AF	27-Feb-12	RECALEM	3-May-12	2	4702	\$550.44	\$652.34	MI	WIZ 5212 CAT CONV FACT HISTORY ID #0557	C/S VERT CK ENG LIGHT	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E18C	T8F	F	14	T1K0V	T1C3	AF	2-Apr-12	RECALEM	19-Apr-12	1	2189	\$0.00	\$113.49	MI	DIAG SCAN TESTS AND CODES P0309	CUSTOMER STATES CHE	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AJ	22-Feb-12	RECALEM	9-May-12	-1	864	\$0.00	\$26.62	NS	CHEK ENGINE LIGHT ON/PRODUCTION DATE, R	OAD50 CHECK REPORT	4/11/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AF	21-Nov-11	RECALEM	4-May-12	1	10980	\$397.71	\$417.99	MI	CHEK DTC'S, REPROGRAM PCM AND REPLACE L	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	13-Feb-12	RECALEM	8-Mar-12	2	8913	\$397.71	\$607.77	MI	P0430 LEFT BANK CONVERTER REPAIRS, TEST	ED FOR AT RISHRA	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	T8F	F	14	T1K0V	T1C3	AJ	29-Nov-11	RECALEM	27-Apr-12	5	3887	\$624.98	\$632.00	MI	IDS TEST P0430, CHECKED OASIS, PERFORMED T	C S THE CELL WAS ON, N	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	14	T1K0V	T1C3	AF	18-Nov-11	RECALEM	4-May-12	4	3121	\$0.00	\$32.22	MI	EEC TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE	4/11/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E15C	T8F	F	14	T1K0V	T1C3	AF	13-Jan-12	RECALEM	8-Mar-12	2	36	\$0.00	\$47.69	MI	CHEK OASIS FOR TSB 110, REVIEWED TSB	CHEK ENGINE LIGHT ON	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C	T8F	F	14	T1K0V	T1C3	AJ	5-Dec-11	RECALEM	4-May-12	5	1786	\$0.00	\$40.78	MI	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	O CUSTOMER REPORTS MI	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	T8F	F	14	T1K0V	T1C3	AJ	20-Jan-12	RECALEM	9-May-12	4	3680	\$0.00	\$170.44	MI	CHEK EEC P0308 TEST CAN DUPLICATE CO	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFX1E13C	T8F	F	14	T1K0V	T1C3	AF	8-May-12											



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	ORIGIN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C3	T06	F04	T0K	T03	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	24	RECALEM	24	9-May-12	2	6589	\$434.31	\$516.10	1	TX	#	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LITE ON	#	14	2	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E2CF	T06	F04	T0K	T03	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	24	RECALEM	24	1-May-12	2	3667	\$293.51	\$390.84	1	TX	#	#	EEC TEST P0301 P0306 1Y REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	24	RECALEM	24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	#	#	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C3	T06	F04	T0K	T03	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#	24	RECALEM	24	4-May-12	2	2074	\$0.00	\$315.05	0	TX	#	#	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM	ENG LAMP CAM	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E2CF	T06	F04	T0K	T03	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	24	RECALEM	24	11-May-12	2	2134	\$0.00	\$389.48	0	TX	#	#	VERIFY CONCERN OF (VER SPEED CONDITION ELECTRICAL CONCERN	ENGINE LIGHT IS ON, VER	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	24	RECALEM	24	23-Apr-12	3	1781	\$0.00	\$34.83	0	TX	#	#	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VER	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E3CF	T06	F04	T0K	T03	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	24	RECALEM	24	3-May-12	1	833	\$0.00	\$0.00	0	TX	#	#	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E3CF	T06	F04	T0K	T03	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	24	RECALEM	24	7-May-12	2	1420	\$0.00	\$27.97	0	TX	#	#	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	24	RECALEM	24	9-May-12	2	2172	\$0.00	\$0.00	0	TX	#	#	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E25 COIL SERVICE ENGINE	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1CF	T06	F04	T0K	T03	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	24	RECALEM	24	11-May-12	1	1685	\$0.00	\$42.05	0	TX	#	#	SELF TEST P0303 CHECK OASIS, FOUND SSM 2222	CHECK ENGINE STATE OF	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E16CF	T06	F04	T0K	T03	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	24	RECALEM	24	10-May-12	3	6600	\$0.00	\$27.96	0	TX	#	#	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0038	2012	11FFW1E1CF	T06	F04	T0K	T03	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	24	RECALEM	24	8-May-12	1	784	\$84.05	\$182.25	2	TX	#	#	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUSTOMER STATES VEHICLE	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E8CX	T06	F04	T0K	T03	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	24	RECALEM	24	15-May-12	4	11781	\$58.88	\$113.41	1	TX	#	#	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#	14	2	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E6CF	T06	F04	T0K	T03	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	24	DIAG	24	14-May-12	2	3430	\$0.00	\$118.18	1	TX	#	#	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, FEEL MIS	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1CF	T06	F04	T0K	T03	AF	24-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	24	DIAG	24	2-May-12	2	1428	\$0.00	\$15.28	0	TX	#	#	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	17-Feb-12	8-Mar-12	TERRIBONE FORD	#	24	DIAG	24	15-May-12	3	5633	\$0.00	\$27.97	0	TX	#	#	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	24	DIAG	24	2-May-12	3	3947	\$0.00	\$46.50	1	TX	#	#	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAK, W/COIL DOWN	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E3CX	T06	F04	T0K	T03	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	24	DIAG	24	9-May-12	1	1579	\$0.00	\$54.25	1	TX	#	#	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CUSTOMER STATE	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	24	NPP	24	8-May-12	1	571	\$0.00	\$155.61	2	TX	#	#	VERIFY CONCERN P0308 PER PRESSURE	CUSTOMER STATES THAT	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	27-Jan-12	27-Jan-12	CELEBRATION FORD SALES LTD.	#	24	RECALEM	24	11-May-12	1	1685	\$0.00	\$42.05	0	TX	#	#	SELF TEST P0303 CHECK OASIS, FOUND SSM 2222	CHECK ENGINE STATE OF	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CX	T06	F04	T0K	T03	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	24	RECALEM	24	24-Apr-12	2	4884	\$405.35	\$483.30	1	TX	#	#	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	CHECK ENGINE LIGHT #	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CX	T06	F04	T0K	T03	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	24	RECALEM	24	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	#	#	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	31-Jan-12	3-Feb-12	GERBER FORD, INC.	#	24	RECALEM	24	11-May-12	4	8538	\$449.87	\$533.80	1	TX	#	#	VERIFY CONCERN EEC TEST P0303, TSB 12 02	CHECK ENGINE LIGHT #	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1CF	T06	F04	T0K	T03	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#	24	RECALEM	24	7-May-12	4	8333	\$405.35	\$503.44	1	TX	#	#	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR	CUSTOMER CONCERN	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CX	T06	F04	T0K	T03	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	24	RECALEM	24	10-May-12	4	17433	\$397.73	\$488.58	1	TX	#	#	CK OASIS, EEC TEST P0430, REPROGRAM PC	ENGINE CUSTOMER STATES	#	14	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7CX	T06	F04	T0K	T03	AF	27-Jan-12	8-Mar-12	PLANET FORD LINCOLN	#	24	RECALEM	24	10-May-12	4	17433	\$397.73	\$488.58	1	TX	#	#	CK OASIS TEST KOEO, SCAN TEST NO CODES	CUSTOMER STATES CH	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	24	RECALEM	24	11-May-12	2	2682	\$0.00	\$0.00	0	TX	#	#	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E7CF	T06	F04	T0K	T03	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#	24	RECALEM	24	14-May-12	1	2588	\$0.00	\$35.20	0	TX	#	#	CHECK DTC CODES PASS AND REPROGRAM	TRUCK STATES WHILE A	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK0007	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	13-Nov-11	26-Mar-12	ALBERTA FORD COMPANY	#	24	RECALEM	24	11-May-12	3	3622	\$0.00	\$36.32	0	TX	#	#	TESTED AND FOUND TSB 12 02 10	CUSTOMER STATES THAT	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK0008	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#	24	RECALEM	24	11-May-12	2	669	\$0.00	\$36.69	0	TX	#	#	PERFORMED TSB 12 2 10, REPROGRAMMED PC	CK TRUCK IS MISSING ON	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4CF	T06	F04	T0K	T03	AF	13-Nov-11	24-Feb-12	ROBERTSON FORD SALES, INC.	#	24	RECALEM	24	10-May-12	3	3022	\$0.00	\$36.32	0	TX	#	#	VERIFY STUMBLE MISFIRE CONCERN NO DTC	DRIVER REPORTS WHEN	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	31-Jan-12	6-Mar-12	ALBERTA FORD COMPANY	#	24	RECALEM	24	11-May-12	3	3622	\$0.00	\$36.32	0	TX	#	#	VERIFY CONCERN EEC TEST P1111	CHECK ENGINE LIGHT #	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	24	RECALEM	24	15-May-12	3	6302	\$0.00	\$32.05	0	TX	#	#	VERIFY CHECK ENGINE LIGHT BY EEC TEST	CUSTOMER STATES CH	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E4CF	T06	F04	T0K	T03	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	24	RECALEM	24	15-May-12	4	10134	\$0.00	\$39.10	0	TX	#	#	M O 1024 RECALEM REPROGRAM PCM PER	TSB# CUSTOMER REQUEST	#	14	2	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEB0007	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	12-Feb-12	6-Mar-12	ROGER WHEELER FORD	#	24	RECALEM	24	10-May-12	3	3652	\$0.00	\$31.01	0	TX	#	#	CHECKED AND FOUND TSB 12 2 10	CUSTOMER STATES CH	#	14	2	0	PT MALFUNCTION
COP	ENGINE	CEVB007	2012	11FFX1E8CX	T06	F04	T0K	T03	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	24	RECALEM	24	22-May-12	1	1499	\$58.88	\$130.25	1	TX	#	#	VERIFY CONCERN COIL BALANCE ASK SMP	CUSTOMER STATES VEH	#	14	2	0	PT MALFUNCTION
ENGINE	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	6-Feb-12	26-Mar-12	LONG LEWIS FORD INC.	#	24	RECALEM	24	18-May-12	2	6201	\$605.35	\$151.48	1	TX	#	#	CK OIL PLUG FAILURE, REPR SELF TEST	P0301, REPR 29 COIL STATES	#	14	2	0	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	12-Feb-12	26-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#	24	RECALEM	24	18-May-12	2	6201	\$605.35	\$151.48	1	TX	#	#	VERIFY CONCERN COIL BALANCE TEST, WHEN	DRIVING, ENGINE AC	#	14	2	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7CF	T06	F04	T0K	T03	AF	17-Feb-12	30-Jan-12	OZARK FORD LINCOLN	#	24	RECALEM	24	17-May-12	4	749													

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BANNED FUNCTION
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E16C	T	F	A	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED VTDI NO. NO DTC'S. D2L	CUST STATES ON COOLD		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	T	F	A	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	B	27-May-12	2	4796	\$0.00	\$31.00	ON	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	T	F	A	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	N	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS		V41	PT & C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2C	T	F	A	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	N	29-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT		V42	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C	T	F	A	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.0E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E		V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	A	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN INC.	RECALEM	N	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMA. EMISSION	CUSTOMER STATES ENG		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	A	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	N	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON		V42	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	A	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	N	24-May-12	6	10341	\$0.00	\$40.75	ON	ROAD TEST CONFIRMED. OCM REPROGRAM	CUSTOMER WAS DRIVIN		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	A	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	N	18-May-12	2	6201	\$0.00	\$35.03	PA	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LIGH		V40	PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E11C	T	F	A	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	C	23-May-12	3	6597	\$72.09	\$108.71	PA	PERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC		V40	PT & C
COP	ENGINE	NA	2012	1FTFW1E6C	T	F	A	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	C	22-May-12	3	3725	\$68.88	\$138.73	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGH		V29	PT & C
COP	ENGINE	CEC2021	2012	1FTFW1E11C	T	F	A	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	C	25-May-12	6	9204	\$91.50	\$305.73	PA	KINSTAL IDS P0306 RUN ERRS. NO TESTS PPT	E29 CUST STATES CHECK		V40	PT & C
COP	ENGINE	CEA1025	2012	1FTFW1E10C	T	F	A	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	C	29-May-12	2	8691	\$58.88	\$172.71	PA	CKXOED TO VERIFY CK INSPECT. NO VISIBLE	E29 CK ENG LIGHT ON		V29	PT & C
COP	ENGINE	NA	2012	1FTFW1E4C	T	F	A	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	C	25-May-12	1	2181	\$68.99	\$238.91	PA	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR		V41	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E11C	T	F	A	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	N	30-May-12	6	9961	\$0.00	\$39.69	PA	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	A	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	DIAG	N	30-May-12	2	2890	\$0.00	\$42.10	PA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHE		V42	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	A	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	N	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THAT THIS CONCERN	CUST STATES THE CHECK		V41	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	N	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED C/P. INTERCOMER. THEN WHEN	EEC CHECK ENGINE LITE		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E8C	T	F	A	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	N	17-May-12	1	2481	\$442.50	\$527.58	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG		V40	PT & C
COP	ENGINE	NA	2012	1FTFW1E7C	T	F	A	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	C	25-May-12	5	15183	\$64.05	\$105.32	PA	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON		V29	PT & C
DIAG - MISFIRE	ENGINE	CE4F004	2012	1FTFW1E7C	T	F	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	N	28-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTANGLED THE ISSUE.	CHECK AND REPORT FO		V40	PT & C
DIAG - MISFIRE	ENGINE	CE5F001	2012	1FTFX1C9C	T	F	A	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	C	28-May-12	3	5021	\$58.88	\$138.62	PA	CKXEC VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA		V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	A	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. IN	DIAG	N	23-May-12	3	5208	\$0.00	\$16.05	ON	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LIGH		V42	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	N	11-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LIGH		V42	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	A	9-Mar-12	16-Mar-12	WINTERTOWN FORD	DIAG	N	29-May-12	3	3117	\$0.00	\$37.16	PA	ROAD TEST VEHICLE RUN ON TEST CK RE	REFERRED CHECK ENGINE LIGH		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	CE4W007	2012	1FTFW1E7C	T	F	A	14-Feb-12	2-Apr-12	SUNSHINE FORD LINCOLN INC.	DIAG	N	8-May-12	1	1357	\$480.95	\$670.38	PA	P0306 RAN OASIS LOCK AND RECHECKED	CUSTOMER STATES ENG		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T	F	A	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, IN	RECALEM	N	15-May-12	1	2719	\$0.00	\$31.45	PA	CC 04 BPM RECAL. PERFORM CS TRUCK	SHARKING AND A		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T	F	A	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	N	14-May-12	6	11420	\$0.00	\$27.22	ON	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	A	23-Jan-12	19-Apr-12	MILLER FORD SALES	RECALEM	N	29-May-12	2	2992	\$0.00	\$26.00	PA	PERFORMED DIAGNOSIS. CHECKED ENGINE	LIGHT ON. DTC P0306		V40	PT & C
ENGINE	NA	2012	1FTFW1E7C	T	F	A	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	C	28-May-12	4	4849	\$58.88	\$170.51	PA	CKXPERFORM ROAD TEST. C/M AS IN LATEST	C/C CUSTOMER STATES ENG		V40	PT & C	
ENGINE	NA	2012	1FTFW1E7C	T	F	A	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	C	29-May-12	1	700	\$58.88	\$195.40	PA	XROAD TEST AND DID NOT REMO RELATIVE	COMPRIS CHECK ENGINE LIGH		V40	PT & C	
SPARK PLUGS	ENGINE	CE3C3009	2012	1FTFW1E7C	T	F	A	30-Jan-12	22-May-12	FORD OR FORD SALES	12029	C	31-May-12	1	5184	\$58.88	\$177.00	PA	SPARK PLUGS. CHECKED ENGINE LIGHT	ON. CUSTOMER STATES		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD.	DIAG	N	24-May-12	2	2591	\$0.00	\$71.52	PA	EEC TEST. P0306.P0304. RE. CHECK	CHECK ENGINE LIGHT TR		V41	PT & C
DIAG - MISFIRE	ENGINE	CE1W9241	2012	1FTFW1E7C	T	F	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD.	DIAG	N	8-May-12	2	5186	\$0.00	\$102.18	PA	EEC TEST. P0306. PNP03. CHECK ENGINE	LIGHT TRIP. REPAIR		V41	PT & C
DIAG - MISFIRE	ENGINE	CE1W9240	2012	1FTFW1E7C	T	F	A	14-Feb-12	2-Apr-12	JUBILEE FORD SALES (1983) LTD.	DIAG	N	23-May-12	1	5420	\$0.00	\$102.18	PA	EEC TEST. P0306. PNP03. REPAIR TO MAKE	AS CHECK ENGINE LIGHT		V41	PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C	T	F	A	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.0E212	E	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG EEC TEST. PIPPOINT HEV AND FOUND	LEFT CUST STATES CHECK		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E7C	T	F	A	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.0E212	E	29-May-12	3	4853	\$397.71	\$484.82	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	A	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.0E212	E	22-May-12	1	1440	\$1,226.05	\$1,613.11	PA	PERFORMED DIAGNOSIS. CHECKED PNP03	CUST STATES CHECK		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	A	22-Feb-12	19-Mar-12	ROBERTSON ALBANY FORD	5.0E212	E	15-May-12	2	1050	\$397.71	\$610.39	PA	VERIFY CONCERN. CHECK ENGINE LIGHT	ON. CUST STATES THAT THE		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	T	F	A	27-Jan-12	23-Mar-12	COPELY FORD LIMITED	RECALEM	N	23-May-12	3	3352	\$283.51	\$356.24	PA	VERIFIED CONCERN. W/ENGINE LIGHT. CK	NOV. ENGINE LIGHT ON		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	A	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	RECALEM	N	15-May-12	1	3923	\$283.51	\$356.35	PA	REPLACED BANK CATALYTIC CONVERTER AS	PER REPAIR		V40	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	A	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	N	8-May-12	4	13688	\$283.51	\$407.37	PA	INSPECTED FOR CEL LIGH. TSB 12 2 TO	TRUCK DRIVEABILITY GAS CON		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C	T	F	A	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	N	24-May-12	2	4252	\$0.00	\$0.00	PA	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PRE. CUSTOMER STATES THE		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	A	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	N	12-Apr-12	2	4892	\$0.00	\$39.92	ON	INSPECTED FOR CHECK ENGINE LIGHT ON.	CHECK INSPECT FOR CHECK		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C	T	F	A	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	N	25-May-12	3	10207	\$0.00	\$41.72	PA	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States When A		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T	F	A	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	RECALEM	N	24-May-12	2	10332	\$0.00	\$42.88	PA	EEC CHECKED CODE P0306 FOLLOWING TSB	12 202. CHECK ENGINE LIGH		V40	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T	F	A	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	RECALEM	N	28-May-12	2	3842	\$0.00	\$32.60	PA	REPLACED COILS ON CYL 5 AND T. TEST	DRIVE. DRIVEABILITY CONCER		V40	PT & C
COP	ENGINE	NA	2012	1FTFW1E6C	T	F	A	9-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	C	28-May-12	3	5894	\$68.99	\$208.07	PA	XEEC TEST PCM. P0304. A SPK PLUG. RFT	MONITOR. DTC P0306. REPAIR FOR		V40	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	A	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	C	30-May-12	2	1572	\$133.98	\$157.15	PA	REPLACED COILS ON CYL 5 AND T. TEST	DRIVE. DRIVEABILITY CONCER		V40	PT & C
DIAG - MISFIRE	ENGINE	CE8E0017	2012	1FTFX1E7C	T	F	A	6-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	6K775	N	25-May-12	2	3002	\$0.00	\$297.28	PA	THREE CODES STORED				





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	IN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	1	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	2012	06	23	6K775	2012-06-23	2	3260	\$0.00	\$42.99	1	NC	VERIFIED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	C SCANNED MISFIRE FELT VIB			442	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	23-May-12	13-Jun-12	1	1	1	1	6K775	2012-06-23	-1	6	\$0.00	\$56.82	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	FOUND CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	19-Nov-11	28-Jun-12	1	1	1	1	RECALEM	2012-06-23	2	12571	\$300.63	\$392.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON			442	1	4	PT C&C	
COP	ENGINE	NA	2012	1	1	1	1	15-Feb-12	20-Mar-12	1	1	1	1	12029	2012-06-23	3	4977	\$66.99	\$172.41	1	NC	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON			442	1	4	PT C&C	
SPARK PLUGS	ENGINE	CFM6B10	2012	1	1	1	1	13-Nov-11	14-May-12	1	1	1	1	3087H	2012-06-23	2	4946	\$10.56	\$308.24	3	NC	CHECK TEST (MONT CODE)K PLUGS (ALL ELECTRODE	CHECK PCM AS VEHICLE			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	28-Feb-12	7-Apr-12	1	1	1	1	5.00E-212	2012-06-23	3	4519	\$292.99	\$375.92	1	CA	TEST DRIVE, RAN CHECK SYSTEM TEST, PERFORM	CUSTOM STATES CHECK EN			442	1	4	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	6-Feb-12	23-Feb-12	1	1	1	1	RECALEM	2012-06-23	4	4096	\$283.51	\$361.92	1	NC	REPLACER CATALYSUR GAUCHE ET REPROGRO	TEMOM DANOMALLE ALI			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	11-Jan-12	6-Apr-12	1	1	1	1	RECALEM	2012-06-23	2	2788	\$405.35	\$473.35	1	NC	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	20-Apr-12	2-Jun-12	1	1	1	1	5.00E-212	2012-06-23	1	15	\$0.00	\$44.89	1	NC	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMOR	CHECK ENGINE LIGHT IS			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	15-Feb-12	20-Mar-12	1	1	1	1	6K775	2012-06-23	3	4977	\$13.66	\$72.23	1	NC	CK ENG LIGHT ON DTC P0300, P0303, P0308	C SCANNED ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	8-Feb-12	23-Feb-12	1	1	1	1	6K775	2012-06-23	4	9469	\$0.00	\$48.49	1	NC	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMOR	CHECK ENGINE LIGHT IS			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	13-Feb-12	24-Mar-12	1	1	1	1	6K775	2012-06-23	3	7482	\$0.00	\$40.51	1	NC	RUN QUICK TEST P0308 PERFORM TSB 12.6.4 RE	VEHICLE WAS CHUGGING A			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	25-Jan-12	26-Mar-12	1	1	1	1	RECALEM	2012-06-23	3	6881	\$0.00	\$37.71	0	NC	RUN EEC DIAG TEST P0308 PERFORM TSB 12.6.4	REP. CUSTOMER STATES WH			442	1	4	PT TRANSMISSION	
DIAG - MISFIRE	ENGINE	CFE1809	2012	1	1	1	1	20-Nov-11	15-Dec-11	1	1	1	1	DIAG	2012-06-23	6	7274	\$0.00	\$156.06	1	NC	SCANNED, NO CODES. CH FIRM AGO. CONTACTED	ADVISE TO REPAIR FOR			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	3-Dec-11	18-Feb-12	1	1	1	1	5.00E-212	2012-06-23	3	10154	\$410.82	\$463.84	1	NC	DIAG. REPLACE LEFT SIDE CAT CONV. AND REPR	CUSTOMER STATES THE			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1	1	1	1	7-Mar-12	2-May-12	1	1	1	1	5.00E-212	2012-06-23	2	5222	\$300.63	\$388.22	1	NC	TSB 12.06.04 DIAG. LEFT SIDE	CUSTOMER STATES THE			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	9-Nov-11	3-Jun-12	1	1	1	1	5.00E-212	2012-06-23	6	3274	\$333.72	\$333.72	0	NC	FIXED DOCUMENTS 6.012.02 P0308 REPLACED B	CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	17-Feb-12	26-Apr-12	1	1	1	1	5.00E-212	2012-06-23	1	3966	\$283.51	\$356.84	1	NC	PERFORMED SYSTEM TEST CODE P0430 REFLA	REPAIR CAUSE MIL LIGHT			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	27-Oct-11	23-Nov-11	1	1	1	1	5.00E-212	2012-06-23	7	5868	\$308.24	\$395.44	1	NC	VERIFIED CUSTOMER INSTALLED NEW LEFT B	DRIVEABILITY GA			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	10-Feb-12	10-Mar-12	1	1	1	1	6K775	2012-06-23	2	1448	\$10.74	\$37.11	1	NC	INSTALLED INTERCOOLER DEFLECTOR AND REPR	CUSTOMER STATES THE			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	10-Feb-12	10-Mar-12	1	1	1	1	6K775	2012-06-23	2	10950	\$0.00	\$45.79	1	NC	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	18-Mar-12	5-May-12	1	1	1	1	6K775	2012-06-23	2	3880	\$0.00	\$38.02	1	NC	DOES NOT OPERATE TSB DEFLECTOR PLATE PRES	CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	23-Feb-12	16-Mar-12	1	1	1	1	6K775	2012-06-23	3	12687	\$0.00	\$38.15	1	NC	EEC TEST PASS MODE B 12.6.4 WAS MULTIPLE	C SCANNED TIME ENGINE			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	28-Feb-12	4-Apr-12	1	1	1	1	6K775	2012-06-23	3	3232	\$0.00	\$43.84	1	NC	WARRANTY VERIFY CONCERN. EEC TEST CODES	CUSTOMER STATES THE			442	1	4	PT C&C	
COP	ENGINE	NA	2012	1	1	1	1	23-Jan-12	6-Apr-12	1	1	1	1	12029	2012-06-23	3	5767	\$64.05	\$133.24	1	NC	WARRANTY, TEST DRIVE PLACED COIL AND SPARK	TESTS THAT THE			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	4-May-12	28-May-12	1	1	1	1	DIAG	2012-06-23	1	1056	\$0.00	\$34.48	0	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	21-Feb-12	31-Mar-12	1	1	1	1	5.00E-212	2012-06-23	6	6991	\$371.89	\$474.83	1	NC	DISC DIAG DTC P0304, CATALYTIC DIAG. BACK	PRES. C'S THAT CHECK EN			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	18-Nov-11	3-Dec-11	1	1	1	1	5.00E-212	2012-06-23	1	16358	\$283.51	\$414.81	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	17-Apr-12	28-May-12	1	1	1	1	5.00E-212	2012-06-23	1	1115	\$318.27	\$350.19	2	NC	VERIFIED CELL ON. CHESTEST H/F YES. HPF NO	CH3 GAS ENGINE MECHANIC			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	24-Feb-12	13-Mar-12	1	1	1	1	6K775	2012-06-23	2	4977	\$397.71	\$472.60	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	8-Feb-12	16-Apr-12	1	1	1	1	6K775	2012-06-23	3	10152	\$17.84	\$57.07	1	NC	VERIFY CONCERN LIGHT ON AND RUNNING ROUGH	CHECK ENGINE LIGHT ON			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	4-Feb-12	16-Apr-12	1	1	1	1	6K775	2012-06-23	3	10234	\$10.74	\$36.16	1	NC	PERFORM DIAGNOSTIC DRIPREPAIRS. 12084A	CUSTOMER STATES THE			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	11-Dec-11	11-Jan-12	1	1	1	1	6K775	2012-06-23	2	4658	\$10.74	\$49.42	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	13-Dec-11	11-Jan-12	1	1	1	1	6K775	2012-06-23	2	4658	\$10.74	\$49.42	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	29-Mar-12	25-Apr-12	1	1	1	1	6K775	2012-06-23	2	5898	\$0.00	\$43.90	1	NC	PREFORMED DIAG. P0304, P0305, P0306	UPDATED. CUSTOMER STATES			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	3-Apr-12	30-May-12	1	1	1	1	6K775	2012-06-23	2	4658	\$0.00	\$43.90	1	NC	PERFORM DIAG. CODE P0308. PERFORMED	PROGRAM PCM AND			442	1	4	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	1	1	1	28-Nov-11	29-Dec-11	1	1	1	1	RECAL	2012-06-23	6	4762	\$0.00	\$36.82	1	NC	CONFIRMED ON TEST DRIVE DIAG. NO CODES.	CUSTOMER STATES EN			442	1	4	PT C&C	
COP	ENGINE	NA	2012	1	1	1	1	7-May-12	28-May-12	1	1	1	1	12029	2012-06-23	1	501	\$318.40	\$356.51	2	NC	RETRIEVE DTC'S P0306. TER HARD. WAS ABLE	TO CUSTOMER STATES EN			442	1	4	PT C&C	
COP	ENGINE	CFM9P23	2012	1	1	1	1	11-Mar-12	28-May-12	1	1	1	1	12029	2012-06-23	1	4879	\$156.46	\$191.61	1	NC	SCANNED CONCERN, FOLLOWED TSB 12.6.4. NO	DTC'S			442	1	4	PT C&C	
COP	ENGINE	NA	2012	1	1	1	1	27-Jan-12	12-Feb-12	1	1	1	1	12029	2012-06-23	-1	363	\$66.99	\$163.36	1	NC	CONFIRMED CONCERN. IMPRESSION PASS	PERF. VEHICLE STARTED			442	1	4	PT MALFUNCTION	
DIAG - MISFIRE	EXHAUST	NA	2012	1	1	1	1	18-Dec-11	11-May-12	1	1	1	1	DIAG	2012-06-23	1	2335	\$0.00	\$16.58	0	NC	CONNECT IDS. RAN QUICK TEST. PASS. RAN	PRM B4. C ENGINE LOST			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	2-Feb-12	5-Feb-12	1	1	1	1	DIAG	2012-06-23	5	12462	\$292.99	\$375.92	1	NC	TEST DRIVE, RAN CHECK SYSTEM TEST, PER	FORM. CUSTOMER STATES			442	1	4	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	2-Apr-12	30-Apr-12	1	1	1	1	5.00E-212	2012-06-23	1	3136	\$405.3												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REASON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	REPAIR CD	CD CL	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	35	03	5.00E+212	E	15	6-Jun-12	3	15185	\$292.99	\$388.36	1	PA	NO	NO	NO	NO	NO	NO	NO		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	35	03	5.00E+212	E	13	Jun-12	3	6846	\$333.05	\$401.37	1	PA	TX	NO	NO	NO	NO	NO	NO	NO	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	1-Dec-11	28-Mar-12	TRADITION FORD	35	01	RECALEM	E	21	4-May-12	2	1283	\$293.51	\$382.83	1	PA	QC	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	35	03	RECALEM	E	21	25-Jun-12	1	942	\$0.00	\$51.51	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	03	RECALEM	E	21	18-Jul-12	7	18742	\$0.00	\$48.21	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	03	RECALEM	E	21	25-Jun-12	1	5739	\$0.00	\$48.87	1	PA	NO	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	19-Dec-11	17-Feb-12	L'AUREL FORD INC.	35	03	RECALEM	E	21	20-Jun-12	5	8691	\$12.82	\$50.00	1	PA	PA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	CFDAW005	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	17-Jan-12	19-May-12	CRIST FORD	35	03	RECALEM	E	21	4-Jun-12	1	1523	\$0.00	\$46.63	1	PA	CT	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	22-Jan-12	20-Feb-12	HILLER FORD INC	35	03	RECALEM	E	21	21-Jun-12	5	5287	\$10.74	\$58.77	1	PA	WI	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	17-Jan-12	13-Apr-12	GARY SMITH FORD INC.	35	03	RECALEM	E	21	12-Jun-12	3	3393	\$13.27	\$60.39	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	35	03	RECALEM	E	21	12-Jun-12	3	4300	\$10.04	\$54.73	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
COP	ENGINE	CFVZ0201	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	03	RECALEM	E	21	21-Jun-12	1	332	\$58.88	\$241.10	2	PA	PA	NO	NO	NO	NO	NO	NO	NO	
DIAG - MISFIRE	ENGINE	CFNL021	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	03	RECALEM	E	21	12-Jun-12	1	327	\$58.88	\$218.43	2	PA	TX	NO	NO	NO	NO	NO	NO	NO	
DIAG - MISFIRE	ENGINE	CFE4R015	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	35	03	RECALEM	E	21	30-May-12	3	5557	\$0.00	\$25.22	0	PA	NO	NO	NO	NO	NO	NO	NO	NO	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	35	03	RECALEM	E	21	21-Jun-12	1	3367	\$0.00	\$70.53	\$3.12	1	PA	AB	NO	NO	NO	NO	NO	NO	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	03	5.00E+212	E	21	13-Jun-12	5	5177	\$293.51	\$918.66	2	PA	BC	NO	NO	NO	NO	NO	NO	NO	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	35	03	5.00E+212	E	21	4-Jun-12	3	7281	\$313.92	\$371.70	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	03	5.00E+212	E	21	18-Jun-12	4	4281	\$300.63	\$339.76	1	PA	TX	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	25-Apr-12	19-May-12	CITY FORD SALES LTD.	35	03	5.00E+212	E	21	12-Jun-12	1	2103	\$296.23	\$401.57	1	PA	AB	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	11-Feb-12	13-Mar-12	WALTER FORD	35	03	5.00E+212	E	21	21-Jun-12	1	2151	\$10.87	\$44.07	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	03	RECALEM	E	21	15-Jun-12	3	6103	\$0.00	\$40.49	1	PA	IA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	35	03	RECALEM	E	21	11-Jun-12	2	6143	\$10.74	\$55.94	1	PA	MS	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	CFE4R008	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	8-Nov-11	5-Dec-11	WENKST FORD INC.	35	03	RECALEM	E	21	26-Jun-12	7	7547	\$0.00	\$48.87	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	23-Apr-12	7-May-12	LANDGOLF FORD COMPANY	35	03	RECALEM	E	21	14-Jun-12	1	2447	\$0.00	\$38.02	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	35	03	RECALEM	E	21	21-Jun-12	1	721	\$0.00	\$44.44	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD	35	03	RECALEM	E	21	4-Jul-12	0	4712	\$0.00	\$47.42	1	PA	QC	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	2-Ran EEC	23-Apr-12	12	KEN COX FORD, INC.	35	03	RECALEM	E	21	11-Jun-12	2	4350	\$10.74	\$46.65	1	PA	AL	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	35	03	RECALEM	E	21	26-Jun-12	2	6357	\$0.00	\$53.37	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	15-Mar-12	2-May-12	BARTON COMPANY	35	03	RECALEM	E	21	14-Jun-12	1	2152	\$10.74	\$44.07	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	03	RECALEM	E	21	14-Jun-12	1	2662	\$11.44	\$57.08	1	PA	PA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	18-Apr-12	30-May-12	WEBER-HARRIS FORD	35	03	RECALEM	E	21	26-Jun-12	1	893	\$0.00	\$38.35	1	PA	PA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	11-Feb-12	13-Mar-12	WALTER FORD	35	03	RECALEM	E	21	21-Jun-12	1	2151	\$10.74	\$44.07	1	PA	GA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	35	03	RECALEM	E	21	12-Jun-12	3	7064	\$10.74	\$47.78	1	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	12-Jan-12	11-Feb-12	DOV DAVIS FORD LINCOLN	35	03	RECALEM	E	21	25-Jun-12	5	6285	\$0.00	\$45.92	1	PA	TX	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	28-Feb-12	28-Mar-12	TOWNSHIP LINCOLN	35	03	RECALEM	E	21	18-Jun-12	3	6895	\$0.00	\$65.02	1	PA	AB	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AJ	9-May-12	29-May-12	DEWEY FORD	35	03	RECALEM	E	21	22-Jun-12	1	2282	\$12.84	\$58.41	1	PA	IA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	03	RECALEM	E	21	18-Jun-12	3	6895	\$0.00	\$65.02	1	PA	AB	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AJ	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	35	03	RECALEM	E	21	29-May-12	2	6470	\$0.00	\$34.31	0	PA	FL	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	35	03	RECALEM	E	21	30-May-12	5	1849	\$20.00	\$38.07	1	PA	SK	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	10-Feb-12	27-Apr-12	CLARENVILLE FORD SALES LIMITED	35	03	RECALEM	E	21	23-May-12	1	1367	\$132.46	\$159.75	1	PA	NC	NO	NO	NO	NO	NO	NO	NO	
COP	ENGINE	N/A	2012	1F1FW1E1TSCX	TF6	F	4M	TC3	AF	7-Feb-12	26-Apr-12	ENCINITAS FORD	35	03	RECALEM	E																	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PN	PN PART NUMBER	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	T6F	F	AF	3-Jan-12	17-Jan-12		12029	C	2-Jun-12	6	7529	568.88	1444.38	1	NA	MI	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#103	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFP	2	T6F	F	AF	23-Jan-12	14-Feb-12		12029	C	12-Jun-12	4	234	188.81	1157.97	1	NA	WA	VERIFY CONCERN, DTC, COIL AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#103	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETG	2	T6F	F	AF	22-Feb-12	15-Mar-12		12029	C	25-Jun-12	4	4169	884.05	1154.92	1	NA	MI	K442 12029 - INSPECT FOR PRESSION PASSED PER CUSTOMER STATES VEH	#103	V29	2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ET9X	2	T6F	F	AF	8-Feb-12	31-May-12		12029	C	3-Jul-12	2	12	966.99	1136.41	1	NA	GA	CONVERTER CODE DTC-P0302 ET P0304 EN COURSE R CHECK ENGINE LIGHT ON	#103	V44	1	PT MALFUNCTION	
COP	ENGINE	NA	2012	1FTFW1ET5F	2	T6F	F	AF	7-Jan-12	21-Jan-12		12029	C	26-Jun-12	6	17910	308.88	1181.95	1	NA	KS	CONVERTER CONCERN, ISD & BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	#103	V29	2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ETCF	2	T6F	F	AF	13-Dec-11	10-Feb-12		12029	C	22-May-12	4	10234	861.70	898.78	1	NA	MB	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED CHECK CAUSE OF VEH	#103	V44	1	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ET1CF	2	T6F	F	AF	19-Jan-12	15-Mar-12		12029	C	22-Jun-12	4	6182	966.99	1308.34	2	NA	BC	CK 101 MIL ON EEC TEST PLUG COIL AND PLUG CL ELECTRICAL / LIGHTS ON	#103	V44	1	PT MALFUNCTION	
COP	ENGINE	NA	2012	1FTFW1ET1CF	2	T6F	F	AF	2-Feb-12	21-Feb-12		12029	C	19-Jun-12	4	7954	884.05	1158.72	1	NA	KS	MIL ON ISD TEST KOE, P0303 DCL, POWER BLAKE CHECK FOR LIGHT ON	#103	V29	2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ET9CF	2	T6F	F	AF	19-Mar-12	20-Apr-12		12029	C	12-Jun-12	2	6109	1144.69	1327.22	1	NA	FL	CONVERTER CUSTOMER CK #6 COIL ON PLUG ROAD CUSTOMER STATES VEH	#103	V29	2	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	17-Mar-12	12-Apr-12		12029	C	27-Jun-12	3	4090	331.37	1106.07	1	NA	FL	PERFORM EEC TEST DIAL TEST VEH RECK ALL NOISE CUSTOMER STATES CHECK EN	#103	V29	2	PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ET6CF	2	T6F	F	AF	14-Mar-12	18-May-12		91963	B	25-Jun-12	2	3365	1333.96	1078.51	4	NA	NC	VERIFY CONCERN, SELF PAN ACCESS TO INJECTOR CUSTOMER STATES EN	#103	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6CF	2	T6F	F	AF	7-Mar-12	2-Apr-12		DIAG	DIAG	29-May-12	2	1994	80.00	1148.15	1	NA	CT	VERIFY CONCERN HOOKING CONCERN AT THIS CUSTOMER STATES CHE	#103	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET4CF	2	T6F	F	AF	27-Apr-12	24-May-12		DIAG	DIAG	3-Jul-12	2	3588	90.00	1141.46	2	NA	TX	EEC TESTS NO DTCS DE ROAD TEST MON PID DATA SILENT BLINKED AND	#103	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET3CF	2	T6F	F	AF	12-Mar-12	14-Apr-12		DIAG	DIAG	26-Jun-12	3	3442	80.00	952.55	1	NA	NC	CUSTOMER STATES LOSS OF POWER RULED CODES PO CUSTOMER STATES VEH	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET9CF	2	T6F	F	AF	28-Feb-12	4-Apr-12		500E-212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER CHECK DRIVABILITY ISS	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3CF	2	T6F	F	AF	1-Feb-12	29-Mar-12		500E-212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	AR	CONCERN VERIFIED DTC P 0303 P0305 P0306 PM4 DIAGNOSE AND ADVISE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	2	T6F	F	AF	8-Mar-12	23-Mar-12		500E-212	E	25-Jun-12	4	8339	3303.03	3307.03	1	NA	AR	PF 9212 12 12 1206045	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ET8CF	2	T6F	F	AF	10-Jan-12	14-Feb-12		500E-212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1 CUSTOMER STATES THA	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	2	T6F	F	AF	29-Mar-12	24-May-12		500E-212	E	28-Jun-12	2	4889	3418.56	3189.06	1	NA	FL	INSTALL ISD P0430 INSTALL CAT PER TSB PM UP25 CUSTOMER STATES CHECK	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	2	T6F	F	AF	5-Feb-12	27-Mar-12		500E-212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	CA	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO L3 CUSTOMER STATES CHE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	2	T6F	F	AF	3-Jan-12	26-May-12		500E-212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	AR	VERIFY CONCERN RAN EEC TEST PULLED CODE E CUSTOMER STATES TRU	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET4CF	2	T6F	F	AF	22-Nov-11	17-Mar-12		500E-212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	WA	TEST DRIVE TO TRY TO TEST DRIVE CUSTOMER STATES CHECK EN	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	2	T6F	F	AF	27-Feb-12	20-Mar-12		500E-212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	NC	RETRIEVE CODE P0430 REPLACED LEFT CAT ON CUSTOMER STATES CHECK EN	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	24-Feb-12	13-Mar-12		500E-212	E	26-Jun-12	4	18719	3292.99	3371.44	1	NA	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB CUSTOMER STATES CHE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	3-Feb-12	10-Mar-12		500E-212	E	26-Jun-12	4	8005	3308.14	3453.83	1	NA	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTOR AND CHECK ENGINE LIGHT ON	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	29-Feb-12	13-Apr-12		500E-212	E	11-Jun-12	2	2965	3310.07	3412.07	1	NA	CA	TECH RAN SELF TEST P0302 ET P0303 ET P0304 ET CUSTOMER STATES CHE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	6-Feb-12	13-Apr-12		500E-212	E	11-Jun-12	2	2402	3345.34	3445.07	1	NA	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430 CHECK DRIVABILITY ISS	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ET0CF	2	T6F	F	AF	25-Jan-12	29-Mar-12		500E-212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	TEST DRIVE VERIFY PRODUCE THIS TIME CUSTOMER STATES VEHICLE A	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	2	T6F	F	AF	27-Mar-12	8-Apr-12		500E-212	E	20-Jun-12	3	2949	3345.34	3445.07	1	NA	CA	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO L3 CUSTOMER STATES EN	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	2	T6F	F	AF	1-Mar-12	18-Mar-12		500E-212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2 DIAGNOSE FOR CHECK E	#103	V44	1	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	28-Mar-12	23-Apr-12		500E-212	E	2-Jun-12	3	13628	3300.63	3421.27	1	NA	TX	VERIFY CONCERN NOISE P0303 CATALYTIC CHECK CUSTOMER STATES THE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	17-Mar-12	22-Mar-12		500E-212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLACED CHECK ENGINE LIGHT	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	17-Jan-12	7-Feb-12		500E-212	E	7-Jun-12	5	8989	3310.07	3401.61	1	NA	TX	QUICK TEST, VERIFY CONCERN, ISD, DIAG KOE/KOEN CUSTOMER STATES CK EN	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	23-Feb-12	11-Mar-12		500E-212	E	21-Jun-12	4	8929	3302.17	3415.34	1	NA	TX	CONFIRM CHECK ENGINE LIGHT ON CUSTOMER REPORTED CUSTOMER STATES	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	9-Dec-11	11-Jan-12		500E-212	E	21-Jun-12	4	8716	3310.07	3401.34	1	NA	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER CUSTOMER STATES CHE	#103	V44	1	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	15-Nov-11	23-Feb-12		500E-212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	VERIFY CUSTOMER CONCERN, CONCERN CODE P0302 CUSTOMER STATES LEI	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	27-Mar-12	8-Apr-12		500E-212	E	20-Jun-12	3	4929	3303.73	3399.48	1	NA	CA	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO L3 CUSTOMER STATES CHE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	GERA0009	2012	1FTFW1ETXCF	2	T6F	F	AF	17-Feb-12	24-Apr-12		500E-212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	NB	EEC TEST, COIL CODED TEST, REPROGRAMMED PCM CUSTOMER STATES UNL	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFRA0003	2012	1FTFW1ET5CF	2	T6F	F	AF	28-Nov-11	16-Dec-11		500E-212	E	18-Jun-12	7	5447	3307.17	3370.46	1	NA	NL	VERIFY BUCKING AND MISFIRE CODES, RETRIEVE CHECK VEH FOR BUCKING	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	2	T6F	F	AF	9-Jan-12	16-Apr-12		500E-212	E	4-Jun-12	3	8471	3307.17	3368.58	1	NA	NL	VERIFY CHECK ENGINE LIGHT ON CUSTOMER STATES VEH	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET0CF	2	T6F	F	AF	4-Feb-12	31-Mar-12		500E-212	E	18-Jun-12	3	2321	3311.09	3360.11	1	NA	MI	EEC TEST P0430 AS PER TSB 120604 T100 REPLACED CHECK ENGINE LIGHT	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFSP031	2012	1FTFW1ETXCF	2	T6F	F	AF	21-May-12	31-May-12		500E-212	E	19-Jun-12	1	586	3012.64	1105.95	3	NA	QC	ROAD TEST BRUIT EN LES PEEK DEFECT OEGE VERIFIER SLAGEN EN CO	#103	V29	2	PT EXHAUST	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	2	T6F	F	AF	20-Feb-12	23-Mar-12		500E-212	E	12-Jun-12	1	4269	3311.37	3397.11	1	NA	WY	VERIFY CONCERN CHECK ENGINE LIGHT IS ON CUSTOMER STATES CHE	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	2	T6F	F	AF	18-Nov-11	8-Mar-12		500E-212	E	16-Jun-12	4	4975	3311.65	3405.58	1	NA	TX	LABOR UP 1206048 CUS CONVERTER, INSTALLED #23 SES LIGHT ON WHIL	#103	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET5CF	2	T6F	F	AF	13-Mar-12	30-Mar-12		500E-212	E	30-Jun-12	4	8461	3322.89	3360.97									

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	18-Dec-11	11-May-12	DIELHS FORD SALES INC	#	#	6K775	25-Jun-12	2	3283	\$10.04	\$45.65	1	NA	MD	IDS TEST FOUND CODE P4303 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	#	#	V44	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	27-Feb-12	13-Mar-12	HONDRU FORD	#	#	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	NA	PA	CCO EPC 02 4 CAUSAL REFLASHED PCM AND	WHILE DRIVING ON	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	13-May-12	27-May-12	FORD OF LONDONBERRY	#	#	6K775	2-Jul-12	2	1983	\$12.84	\$61.63	1	NA	MI	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C3	TFF	F	ATK	TC3	AF	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	NA	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE TS	31 REMEDATION MOTEUR	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	#	6K775	4-Jul-12	2	2381	\$14.63	\$60.44	1	NA	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	4 INSTALL CAK DEFLECTO	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	NA	TX	TEST SYSTEM WITH IDS RECEIVED CODES P0303	VEHICLE VIBRATES AT 31	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	TFF	F	ATK	TC3	AJ	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	NA	NC	VERIFY CONCERN, PULLED CODES P0316, PERFO	TRAVELING CLIENT STA	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	TFF	F	ATK	TC3	AJ	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	NA	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	TFF	F	ATK	TC3	AF	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	NA	KY	TEST TRANSMISSION, DTC P0303, REPROGRAM	TRANS SHIFTS HARD 23	#	#	V44	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	2-May-12	21-May-12	GARNET FORD INC	#	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	NA	PA	IN	PERFORM TSB TO REPLACE T	CUSTOMER STATES THA	#	#	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	TFF	F	ATK	TC3	AF	8-May-12	1-May-12	TIMBERLAND FORD	#	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	NA	FL	DIAG, KOED AND KOER CODE P0306 CHECKED O	CUSTOMER STATES CHE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	TFF	F	ATK	TC3	AF	13-Jun-12	12-Jun-12	ORLUS FORD, INC.	#	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1XC3	TFF	F	ATK	TC3	AF	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	NA	GA	RUN IDS TEST KOEG PG	CHECK ENGINE LIGHT	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2XC3	TFF	F	ATK	TC3	AJ	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	#	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	1	NA	SC	CHECKED AND REFLUBRICATED P.C.M. PER T.S.B.	3.C CHECK ENGINE LIGH	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2XC3	TFF	F	ATK	TC3	AF	29-Mar-12	20-Jun-12	WYNE AKERS FORD, INC.	#	#	6K775	25-Jun-12	1	826	\$15.95	\$61.37	1	NA	FL	EEC TEST P0304, AS PER TSB 12 6 4 REPROGRAM	CUSTOMER STATES CHK ENG	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	7-Feb-12	18-Feb-12	SUPERIOR FORD LINCOLN	#	#	6K775	30-Jun-12	5	4011	\$0.00	\$36.13	1	NA	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	TFF	F	ATK	TC3	AF	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD.	#	#	6K775	25-Jun-12	1	1270	\$0.00	\$53.73	1	NA	BC	SCAN FOR CONCERN, CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	23-Apr-12	30-May-12	BEADLEY S & SERVICE LTD.	#	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	NA	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	20-Apr-12	18-May-12	PATRICA FORD SALES (1994)	#	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	NA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMC	COMPUTER ENGINE ANA	#	#	V44	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFF	F	ATK	TC3	AF	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	1	NA	LA	TSB 12 06 04 2011 2012 F 193 53L STD. CHECK DT	CUSTOMER STATES CHE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	ROCKHART FORD INC.	#	#	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	TS THE TRUCK SHAKES	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	14-May-12	9-Jun-12	RAPID FORD	#	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	MN	VERIFY CUST COMPLAINT, SCANNED FOR DTCs	COMPLAINT, CUSTOMER	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	#	6K775	5-Jul-12	5	13214	\$0.00	\$41.52	1	NA	TX	VERIFY HMI LIGHT ON RETRIEVED TROUBLE CO	DTS HAS A LOSS OF POW	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	#	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	TS THE TRUCK SHAKES	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	#	12029	29-Jun-12	3	4514	\$66.99	\$128.18	1	NA	QC	KWIFIER CHECK CODE AVEC IDS RATE CYL NO	LAMEURE DU MOTEUR	#	#	V44	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E9C3	TFF	F	ATK	TC3	AF	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	#	500E212	5-Jul-12	2	2709	\$293.51	\$381.41	1	NA	ON	BE212 CC4E P4303 KOEC, CHECK DTCs, REFLA	CUSTOMER STATES CHECK	#	#	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	2-Jan-12	21-Jun-12	BAUER FORD INC.	#	#	6K775	7-Jul-12	1	815	\$68.08	\$410.77	1	NA	WI	REPLACED THE RPT CAT, TCO, NUTRIEL, T	CS THAT IT LOOKS LIKE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	TFF	F	ATK	TC3	AF	26-Feb-12	28-Mar-12	PALM BAY FORD	#	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	NA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	#	6K775	14-Jun-12	4	7370	\$10.04	\$60.12	1	NA	WI	CHECK DTCs FOUND P0301 REFER TO TSB 12 6 4	CS THE CHECK ENGINE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	27-Feb-12	9-Jun-12	BAUER FORD INC.	#	#	6K775	7-Jul-12	1	815	\$68.08	\$410.77	1	NA	WI	REPLACED THE RPT CAT, TCO, NUTRIEL, T	CS THAT IT LOOKS LIKE	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFF	F	ATK	TC3	AJ	22-Feb-12	5-Apr-12	JIM PENNEY LTD.	#	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	NA	NL	CONFIRMED CUSTOMER CONCERN, PERFORMED	CK VEH FOR ENGINE LIGH	#	#	V29	PT & C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	#	6K775	5-Jul-12	5	3096	\$0.00	\$51.81	1	NA	ON	ROAD TEST RUNS OK, RETRIEVE DTC P0304, P0303	CHECK FOR ENGINE LIGH	#	#	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	BILL HOOD FORD SALES	#	#	500E212	25-Jun-12	3	2662	\$12.84	\$63.07	1	NA	MI	TEST DRIVE TO VERIFY CHECK ENGINE	CUSTOMER STATES CHE	#	#	V44	PT & C	
COP	ENGINE	NA	2012	1FFXW1E0C3	TFF	F	ATK	TC3	AJ	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	#	12029	9-Jul-12	6	4162	\$64.05	\$175.73	1	NA	TX	KRAN EEC TEST KOEG P/OVE OK,	DRIVEABILITY	#	#	V29	PT & C	
COP	ENGINE	NA	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	#	12029	5-Jul-12	4	7874	\$63.09	\$212.11	1	NA	IL	KWIE REPLACED THE 1 IGNITION COIL,	CHECK ENGINE LIGHT ON	#	#	V29	PT & C	
COP	ENGINE	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	2-Jan-12	21-Jun-12	TIMBER HILL FORD, INC.	#	#	6K775	7-Jul-12	1	815	\$68.08	\$410.77	1	NA	WI	KRAN EEC TESTS AND FOR TEST DRIVE, ON	CUSTOMER STATES CHE	#	#	V29	PT & C	
COP	ENGINE	NA	2012	1FFXW1E0C3	TFF	F	ATK	TC3	AF	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	#	12029	7-Jul-12	6	7678	\$66.99	\$242.70	1	NA	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W/	#	#	V44	PT & C	
COP	ENGINE	NA	2012	1FFXW1E9C3	TFF	F	ATK	TC3	AF	11-Jan-12	7-Feb-12	BAUROW FORD COMPANY	#	#	12029	2-Jul-12	5	6252	\$94.85	\$148.20	1	NA	WI	KIDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHECK	#	#	V29	PT & C	
COP	ENGINE	NA	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	TUSK SALES & SERVICE LTD.	#	#	6K775	3-Jul-12	2	3449	\$66.99	\$419.10	1	NA	MI	TEST DRIVE WITH COILS, PERFORMED	AVRAGING 15 PER HOUR	#	#	V29	PT & C	
SPARK PLUGS	EXHAUST	NA	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	#	500E212	20-Jun-12	1	1175	\$5.17	\$84.61	1	NA	TX	KIDS TEST, NO CODES, ROADTEST, POWER BALAN	CUSTOMER STATES, [IL]	#	#	V40	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	#	500E212	6-Jun-12	3	5014	\$368.11	\$368.26	1	NA	NS	IDS TESTED AND RETRIEVED DTCs P0305 P0606	CHECK ENGINE LIGHT ON	#	#	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E19C3	TFF	F	ATK	TC3	AF	3-Apr-12	14-Apr-12	BILLY BUCHER FORD</																		

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YF	WIN	VEHICLE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	21-Feb-12	22-May-12	DUVAL FORD	#	6K775	24	12-Jun-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER		A41	V42	F0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	15-Mar-12	8-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	24	15-Jun-12	3	7788	\$14.63	\$65.72	1	NA	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	15-May-12	CROPPER MOTORS INC	#	6K775	24	14-Jun-12	2	2168	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	22-May-12	7-Jul-12	TOMBALL FORD INC	#	6K775	24	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	120604A SHR EEC TEST DRIVING HABITS. E25 CHECK ENGINE LITE			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	24	12-Jul-12	4	9321	\$13.66	\$43.67	1	NA	DID NOT ROAD TEST. CH FOUND TSB 12 6 4 THAT USE SPO 1210319 CUST			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	FORD OF OCALA LINCOLN OF OCAL	#	6K775	24	9-Jul-12	2	5732	\$17.99	\$70.81	1	NA	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	25-Jun-12	13-Mar-12	TAIENDI FORD	#	6K775	24	5-Jul-12	4	4666	\$0.00	\$45.12	1	NA	PERFORMED IDS TEST AND FOUND NO CODES. RECS WHEN PRESS ON			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	TEAM FORD SALES LIMITED	#	6K775	24	18-Jun-12	-1	196	\$14.63	\$67.03	1	NA	CONFIRMED M/L ON RETALLED COOLER SHIELD			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	24	12-Jul-12	1	2179	\$0.00	\$43.12	1	NA	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	24	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	3-Nov-11	28-Jan-12	HELFMAN FORD INC	#	6K775	24	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	Y KEOC PASS KOER PASS KOEC P0301 PERFORM CUSTOMER STATES CHE			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	24	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C6	F	T	F	A	18-Jan-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED P			A41	V42	F0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1																									



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL Y/N	VIN	VEHICLE LIC	ENGINE CHASS CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	24	19-Jun-12	1	2584	\$13.66	\$72.23	135	NA	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#	PT	6K775	24	18-Jun-12	2	3067	\$0.00	\$48.59	214	NA	TSB KNOWN FOR LACK OF POWER AND RUNS ROUGH	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	PT	6K775	24	10-Jun-12	4	5133	\$10.74	\$45.20	117	NA	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	PT	6K775	24	13-Jun-12	4	8042	\$0.00	\$41.47	141	NA	0304 0305 0306 12 6 4	CUSTOMER STATES CHEV	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	PT	6K775	24	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/VEHICLE LOSS	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	2-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	#	PT	6K775	24	18-Jun-12	4	5039	\$13.86	\$72.23	135	NA	Isolated for codes. Bound relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	20-Apr-12	15-May-12	ALL STAR FORD	#	PT	6K775	24	16-Jun-12	3	4234	\$0.00	\$47.31	114	NA	EEC TEST CODES P0300 P0304 P0305 AND P0306	C CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	#	PT	RECALM	24	29-May-12	4	4627	\$379.18	\$486.11	104	NA	CODES P0306 P0430. CLEARED CODES. REPLACE	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	13-Jan-12	10-Jun-12	CHUCK RENZI FORD, LLC	#	PT	12029	01	18-Jun-12	1	915	\$58.88	\$92.33	117	NA	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHECK FOR RUNNING	A4	V2	PT	C&C	
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#	PT	12029	01	10-Jul-12	0	65	\$76.47	\$157.92	114	NA	CHDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A4	V2	PT	C&C	
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	12-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	#	PT	12029	01	10-Jul-12	6	13395	\$64.05	\$212.99	114	NA	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT	A4	V2	PT	C&C	
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	#	PT	12	01	17-Jul-12	5	6520	\$5.29	\$127.99	114	NA	SCANNED FOR CODES. P0304 P0305	TEST OK	A4	V2	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	#	PT	DIAG	24	17-Jul-12	-1	224	\$0.00	\$56.25	134	NA	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CEL	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	PT	5.00E+212	E	25-Jun-12	4	7284	\$322.11	\$409.34	114	NA	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	#	PT	5.00E+212	E	17-Jul-12	2	1699	\$268.04	\$402.37	132	NA	RETRIEVE P0304. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	PT	5.00E+212	E	30-Jun-12	4	10997	\$311.37	\$391.87	114	NA	VERIFY AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	PT	5.00E+212	E	16-Jun-12	3	6852	\$300.63	\$379.75	114	NA	BE212 CHECKED DTCS AND REPLACED	CUSTOMER STATES THE	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	23-Feb-12	26-Apr-12	TOWN EAST FORD	#	PT	6K775	24	18-Jun-12	3	6951	\$0.00	\$48.69	114	NA	POST WILMESTER CALIBRATION AS OUTLINED	CUSTOMER STATES CHECK EN	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#	PT	6K775	24	11-Jun-12	2	3001	\$10.04	\$51.64	114	NA	TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States when white	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	PT	6K775	24	19-Jun-12	2	6131	\$0.00	\$59.53	132	NA	PERFORMED TEST DROVE. VERIFIED CONCERN	LOW POWER / WHEN PA	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	13-May-12	13-May-12	RVLIN MOTOR COMPANY, INC.	#	PT	6K775	24	17-Jul-12	1	1462	\$0.00	\$166.17	114	NA	VERIFY CONCERN. EEC TESTED P0300 P0303	POE28 CUSTOMER STATES	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	14-Feb-12	19-Mar-12	ALEXANDER AUTO CENTER	#	PT	6K775	24	12-Jul-12	4	23577	\$10.74	\$52.15	114	NA	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle mil	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	14-Mar-12	19-May-12	SKAHA FORD INC.	#	PT	6K775	24	17-Jul-12	2	1200	\$0.00	\$47.27	122	NA	IDS HOOK UP AND SCAN FOR CODES. NONE	SUB CHECK AND REPORT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	#	PT	6K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	VERIFY CONCERN. EEC TESTED P0300 P0303	POE28 SYSTEM DIAGNOSIS	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	20-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	PT	6K775	24	19-Jun-12	2	10087	\$0.00	\$37.28	114	NA	42 RUN SELF TEST CODE P0300 P0304 P0305 P0306	E28 CUSTOMER STATES WREN	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	26-Mar-12	18-Jun-12	LANDERS FORD	#	PT	6K775	24	17-Jul-12	1	1890	\$0.00	\$49.49	114	NA	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	20-Dec-11	15-Dec-11	ENERGY CENTURY FORD INC.	#	PT	6K775	24	19-Jun-12	8	1910	\$0.00	\$43.11	114	NA	VERIFY CONCERN FOR MIL AS WELL AS KOEO	C CHECK ENGINE SHUT OFF	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	PT	6K775	24	19-Jun-12	8	4846	\$0.00	\$37.28	114	NA	42 TEST DROVE UP FOR CONCERN RAN	DA2 CUSTOMER STATES	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	11-Nov-11	31-May-12	VALLEY FORD SALES	#	PT	6K775	24	18-Jun-12	2	3296	\$14.63	\$59.59	114	NA	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	13-Jun-12	13-Jun-12	VALLEY FORD SALES	#	PT	6K775	24	18-Jun-12	2	3296	\$14.63	\$59.59	114	NA	VERIFY CONCERN FOR MIL AFTER HAD CUSTOM	ER STATES THAT MIL	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#	PT	6K775	24	16-Jun-12	2	2082	\$0.00	\$46.92	114	NA	WHILE ROAD TESTING W/ OK AT THIS TIME.	RUNS POORLY ON AN AC	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	11-Nov-11	5-Jun-12	MCREE FORD, INC.	#	PT	6K775	24	12-Jul-12	2	2820	\$10.04	\$58.32	114	NA	RUN DIAG. P0305 AND P0306. RUN CASIS FOUND	CUSTOMER STATES WHILE DR	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	13-Jun-12	7-Mar-12	TERRACE FORD MOTOR SALES LTD	#	PT	6K775	24	18-Jun-12	4	800	\$0.00	\$55.99	114	NA	VERIFY CONCERN. EEC TESTED P0300 P0303	POE28 SYSTEM DIAGNOSIS	A4	V2	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	AF	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	PT	RECAL	24	13-Jun-12	2	5042	\$0.00	\$42.94	114	NA	PERFORMED TSB 12 6 4 RECALIBRATION	CUSTOMER STATES CHECK EN	A4	V2	PT	C&C	
ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	21-Dec-11	12-Jan-12	SCOR LAURE FORD	#	PT	12029	01	13-Jun-12	7	6466	\$58.88	\$188.96	114	NA	VERIFY CONCERN REPAIR	CHECK AND ADVISE CH	A4	V2	PT	C&C		
CORRECTION	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	9-Jun-12	5-Jul-12	JENKIN WYOMING FORD LINCOLN	#	PT	12029	01	11-Jul-12	1	6466	\$58.88	\$188.96	114	NA	VERIFY CONCERN. FOUND IGNITION COIL AND PL	C CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#	PT	12029	01	16-Jun-12	2	3214	\$65.48	\$247.51	203	NA	COMPUTOR HOOKUP CODE P0306 PIN POINT AND	CHECK AND ADVISE FOR	A4	V2	PT	C&C	
ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	7-Mar-12	19-May-12	KELLY FORD	#	PT	12029	01	16-Jun-12	5	10398	\$98.73	\$170.29	114	NA	XXDTC CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES CHECK F	A4	V2	PT	C&C		
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	AF	4-Jun-12	5-Jul-12	CHUCK STEVENSON AUTOMOTIVE, INC.	#	PT	12	01	16-Jun-12	1	1462	\$10.04	\$55.99	114	NA	VERIFY CONCERN AFTER HAD CUSTOMER	ER STATES THAT MIL	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	28-Jun-12	22-Jun-12	MIKE HARRISON FORD	#	PT	5.00E+212	E	26-Jun-12	1	195	\$389.94	\$484.78	114	NA	V. C. IDS TEST P0300 P0304 P0304 RUN POWER BAL	CUSTOMER STATES CHEV	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	28-Jun-12	13-Jun-12	DAVIDSON FORD, INC.	#	PT	5.00E+212	E	16-Jun-12	5	552	\$352.99	\$359.79	114	NA	RUN EEC TESTS. KOEO DCE P0304 RUN CATALYS	THAT THE CK ENGINE	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	14-Feb-12	7-Mar-12	ROBERT H. IRWIN MOTORS, INC.	#	PT	5.00E+212	E	16-Jun-12	1	589	\$300.63	\$390.99	114	NA	VERIFY SELF TEST P0300 REPAIR PER BANK	CHECK ENGINE LIGHT ON	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	AF	28-May-12	5-Apr-12	PAYNE ROY GRANDE CITY FORD, LL	#	PT	5.00E+212	E	6-Jun-12	4	3745	\$311.37	\$391.95	114	NA	PERFORM DIAG. RETRIEVE	CUSTOMER STATES CHEV	A4	V2	PT	C&C	
CATALYTIC CONVERTER	EXHAUST																											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL Y/N	Y/N	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION
OPAG - MISFIRE	ENGINE	CGM2002	2012	1	1	TFF6	F	1	T	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	12029	C	12029	2-24-12	4	4723	588.88	1777.00	1	PA	PERFORMED CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT				V29
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1	1	TFF6	F	1	T	9-Jan-12	2-Apr-12	B J MAURER MOTOR COMPANY INC.	12029	C	12029	2-11-12	4	3939	300.00	567.00	1	PA	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	15-Nov-11	11-Jan-12	WEKERT FORD INC.	12029	C	12029	2-26-12	1	7227	345.84	4445.57	1	PA	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY				V44
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	23-May-12	8-Jun-12	CLARION FORD	12029	C	12029	11-11-12	2	1588	330.63	3372.75	1	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	CFND031	2012	1	1	TFF6	F	1	T	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	12029	C	12029	14-Jun-12	1	2317	3308.14	4402.00	1	PA	CHECK ENGINE LIGHT ON. P0304 P0306 P0306 P04				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	23-Mar-12	6-Jun-12	FARROW FORD SALES LTD	12029	C	12029	18-Jun-12	2	5568	2320.51	3365.80	1	PA	DIAGNOSED PAINPOINT CHECKED REPLACED LH CH ENG LITE ON				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	15-Mar-12	22-Jun-12	JONES FORD, INC.	12029	C	12029	19-Jun-12	1	6377	3111.37	3398.64	1	PA	TSB 12 04 4 VERIFY CONCERN EEC TEST P0303				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	24-Jan-12	2-Jun-12	MULLINAX FORD	12029	C	12029	23-Jun-12	2	2424	80.00	541.19	1	PA	GTDI CHECK DTCS. INSTALL CAC AIR DEFLECTOR				V44
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	5-Agt-12	5-May-12	DISCOVERY FORD SALES LTD.	12029	C	12029	23-Jun-12	3	8888	80.00	558.57	1	PA	SCANNED FOR CODES NON SYSTEM				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	12029	C	12029	20-Jun-12	5	3176	514.63	587.03	1	PA	CONFIRMED CUSTOMER CONCERN PERFORMED				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	26-Apr-12	16-Jun-12	WOOLWINE FORD LINCOLN, INC.	12029	C	12029	20-Jun-12	2	2751	80.00	536.38	1	PA	VERIFY CONCERN CHECK ENGINE LIGHT ON POS				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	3-Feb-12	11-Agt-12	KOCH FORD LINCOLN SALES (2003)	12029	C	12029	25-Jun-12	3	5191	514.63	571.56	1	PA	SCAND PCM FOUND CODE REPROGRAM TRUCK B				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	28-Feb-12	15-Jun-12	HELIAMAN FORD	12029	C	12029	10-Jun-12	1	4500	80.00	545.79	1	PA	EEC TEST P0306 INSTALLED AIR DEFLECTOR AND				V29
TSB REFLASH	PT C&C	CGW1024	2012	1	1	TFF6	F	1	T	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	12029	C	12029	23-Jun-12	7	9585	80.00	538.31	1	PA	RUN EEC TEST REFLASHED PCM PER TSB 12 06				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	19-Feb-12	17-May-12	GULF COAST FORD	12029	C	12029	11-Jun-12	2	3290	512.84	558.31	1	PA	LABOR TO VERIFY CONCERN IDS DIAG. KOEKO				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	12029	C	12029	23-Jun-12	5	9462	514.63	555.38	1	PA	P0303 P0306 P0306 REFERENCE AND PERFORM				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	12029	C	12029	23-Jun-12	4	9316	80.00	543.28	1	PA	WARR ROAD TEST DIAG CEL ON RUNS ROUGH IDLE				V29
TSB REFLASH	PT C&C	CGRC2008	2012	1	1	TFF6	F	1	T	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	12029	C	12029	17-Jun-12	7	13600	80.00	551.09	1	PA	EEC TEST CODE P0304 PERFORM TSB 12 06 AN				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	12029	C	12029	20-Jun-12	1	781	511.51	550.94	1	PA	PERFORMED TSB 12 6 INSTALLED DEFLECTOR PIN				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	12029	C	12029	20-Jun-12	2	1092	515.00	561.37	1	PA	12208A BASIC PINS				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	8-Mar-12	23-Mar-12	PIRAMONDON FORD DONNAONA	12029	C	12029	15-Jun-12	4	3417	80.00	539.71	1	PA	CAUSE VERIFY CODE AVED IDS P0304 P0306				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC	12029	C	12029	12-Jun-12	2	4963	514.63	5131.87	1	PA	CAC DEFLECTOR AND THE PUSH PINS INSTALLED				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	12029	C	12029	18-Jun-12	4	3684	80.00	542.98	1	PA	INSPECT FOR CAC SHIELD. REPROGRAM PCM				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	4-Mar-12	14-Apr-12	DOWNY FORD LINCOLN	12029	C	12029	18-Jun-12	3	4062	514.63	549.33	1	PA	VERIFY CUST CONCERN PERFORM EEC TEST				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	18-Mar-12	2-May-12	AUTOMAX FORD	12029	C	12029	7-Jun-12	3	2282	514.63	556.39	1	PA	VERIFY NO CODES PRESENT PERFORM TSB 12 6				V44
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	30-Feb-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	12029	C	12029	7-Jun-12	-1	27	80.00	538.31	1	PA	RUN EEC TEST AND FOUND CODE P0304 PERFORM				V29
FUEL INJECTOR SPARK PLUGS	ENGINE	NA	2012	1	1	TFF6	F	1	T	10-Mar-12	13-Mar-12	CLASSIC FORD SALES, INC.	12029	C	12029	20-Jun-12	5	2822	80.00	539.00	1	PA	VERIFY CONCERN PERFORM TSB 12 6				V29
SPARK PLUGS	ENGINE	NA	2012	1	1	TFF6	F	1	T	10-Feb-12	13-Mar-12	DEARBORN MOTORS, LTD.	12029	C	12029	16-Jun-12	5	4502	542.82	5392.06	1	PA	KOCONFIRM CONCERN, IDS PIDS, CUSTOMER TO				V29
SPARK PLUGS	ENGINE	CGT85011	2012	1	1	TFF6	F	1	T	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	12029	C	12029	20-Jun-12	1	3282	55.17	1104.93	1	PA	PERFORMED EEC DIAG. REMOVED AND REPLAC				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	CGR2002	2012	1	1	TFF6	F	1	T	24-Feb-12	17-Apr-12	DANIS FORD SALES, INC.	12029	C	12029	11-Jun-12	3	5127	301.88	5391.07	1	PA	TEST EEC PASS. CHECKER REFERENCE TO KOTLINE				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	24-Apr-12	22-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	12029	C	12029	28-Jun-12	2	1626	3311.37	3388.24	1	PA	verify concern mil on koto pass koto pass				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	5-Jan-12	19-Apr-12	HARDY FAMILY FORD	12029	C	12029	18-Jun-12	4	3900	3357.57	3450.63	1	PA	RUN EEC DIAG P0306 P0306 REPLACE DRIVERS				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	CGR02011	2012	1	1	TFF6	F	1	T	7-Mar-12	12-Apr-12	ROBERTSON FORD SALES LTD.	12029	C	12029	10-Jun-12	3	3900	3377.88	3416.78	1	PA	TSB SHAKES AND GUM				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	12029	C	12029	10-Jun-12	3	3493	3292.99	3372.99	1	PA	RAN DIAG CONTINUED. P0303 CATALYST SYSTEM				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	CGE0K010	2012	1	1	TFF6	F	1	T	21-Feb-12	7-Mar-12	PALM BAY FORD	12029	C	12029	18-Jun-12	5	7517	3332.89	3416.28	1	PA	PERFORMED EEC DIAG. FOUND MISS FRES AND				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	19-Mar-12	17-Apr-12	METRO FORD SALES, INC.	12029	C	12029	11-Jun-12	3	5208	292.22	549.11	1	PA	REPLASD CAC DEFLECTOR				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	12029	C	12029	5-Jun-12	3	6729	5308.14	5406.86	1	PA	CONFIRM CHECK ENGINE LIGHT SELF CLEAR				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	5-Nov-12	18-Jan-12	JENKINS & WYNNIE FORD LIMITED	12029	C	12029	11-Jun-12	6	5430	3292.99	3392.99	1	PA	TESTED REPELACED CONVERTER/REFLASH				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	CGA0001	2012	1	1	TFF6	F	1	T	22-Dec-12	22-Dec-12	DAVID SEER, FORD	12029	C	12029	11-Jun-12	-1	5	301.88	5683.10	1	PA	DURING ROAD TEST DRYWALL EXHAUST PIPE				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	14-Dec-11	13-Dec-11	BARIL FORD LINCOLN INC.	12029	C	12029	23-Jun-12	7	8554	5402.26	5486.03	1	PA	VERIFY CHECK ENGINE ALLTIME TEST CODE				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	4-May-12	16-Jun-12	CYPRESS MOTORS AUTO C LTD.	12029	C	12029	17-Jun-12	1	5142	3307.17	3419.67	1	PA	SCANNED HAD CODES P0304, P0305, P0306				V29
CATALYTIC CONVERTER EXHAUST	EXHAUST	NA	2012	1	1	TFF6	F	1	T	14-May-12	14-May-12	TOMMIE VAUGHAN AUTO COUNTRY	12029	C	12029	20-Jun-12	5	1454	3300.63	3388.55	1	PA	VERIFY CONCERN EEC TEST				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	9-Feb-12	30-Mar-12	FORD OF SLEDD	12029	C	12029	23-Jun-12	4	450	80.00	545.68	1	PA	TESTED SYSTEM, P0306, STED, OK AT THIS TIME				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	21-Feb-12	26-Mar-12	HUNTINGTON FORD, INC.	12029	C	12029	23-Jun-12	5	8638	80.00	549.17	1	PA	SP 8075 CC 42. CHECK FOR DEFLECTOR				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	28-Apr-12	30-Jun-12	HAAG FORD SALES, INC.	12029	C	12029	21-Jun-12	1	2705	80.00	543.05	1	PA	PERFORMED EEC TEST FOUND P0304 P0306				V29
TSB REFLASH	PT C&C	NA	2012	1	1	TFF6	F	1	T	8-Nov-11	24-Feb-12	TOWN & COUNTRY FORD	12029	C	1												



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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GC03S REPORT	DEL	YIN	VEHICLE LIC	PLANT	PROB DATE	START DATE	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CF	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F7FW1E7C8X	2	T6F	F	B	A	T	K	W	T	C	3	A	24-Mar-12	24-May-12	BOB TOMES FORD	2012	03	12	09	29	26	26	26	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F7FW1E7C4C	2	T6F	F	B	A	T	K	W	T	C	3	A	8-Jun-12	23-Jun-12	TURNPIKE FORD OF HUNTINGTON	2012	03	12	09	29	26	26	26	PT C&C
FUEL INJECTOR	ENGINE	CG212012	2012	1F7FW1E7C6C	2	T6F	F	B	A	T	K	W	T	C	3	A	9-Apr-12	18-May-12	SPRINKS MOTOR COMPANY, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG210118	2012	1F7FW1E1T0C	2	T6F	F	B	A	T	K	W	T	C	3	A	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C9C	2	T6F	F	B	A	T	K	W	T	C	3	A	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C1C	2	T6F	F	B	A	T	K	W	T	C	3	A	19-Jan-12	11-Feb-12	CARBEN FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C6C	2	T6F	F	B	A	T	K	W	T	C	3	A	28-Jun-12	6-Jul-12	FRED GRANDE FORD SALES, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	21-May-12	29-May-12	HUNTERVILLE FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	21-May-12	29-May-12	RIXSON AUTOPLEX	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	20-Jan-12	4-Feb-12	CLASSIC FORD SALES	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	18-Jan-12	23-Jan-12	SUMMERVILLE FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	26-Mar-12	30-Apr-12	NORTH STAR FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	14-Nov-11	3-Mar-12	FORD OF KIRKLAND	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LEE	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C6C	2	T6F	F	B	A	T	K	W	T	C	3	A	17-Jan-12	9-Mar-12	MILBANK FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	20-Feb-12	11-Apr-12	CROWN FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	7-Nov-11	4-May-12	PINEWOOD FORD LIMITED	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C6C	2	T6F	F	B	A	T	K	W	T	C	3	A	5-Mar-12	18-May-12	BILLY WOOD FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	CG9EJ005	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	4-Apr-12	17-Apr-12	RED WING FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	16-May-12	16-Jun-12	RYBURN MOTOR COMPANY, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	23-Feb-12	30-Mar-12	WALKER MOTOR COMPANY, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	CFU87006	2012	1F7FW1E7C6C	2	T6F	F	B	A	T	K	W	T	C	3	A	7-Feb-12	17-Apr-12	CITRUS MOTORS	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	13-Feb-12	9-Jun-12	LEGACY FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	18-May-12	2-Jul-12	WILMES FORD-LINCOLN, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	CG26V005	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	15-Mar-12	29-Mar-12	NORTH STAR FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LTD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	4-May-12	26-Jun-12	ANDERSON FORD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	24-May-12	29-May-12	GUYTON FORD SALES LTD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	27-Oct-11	20-Dec-11	CLASSIC FORD INC OF COLUMBIA	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	13-Jan-12	23-May-12	OCEAN PARK FORD SALES LTD	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	23-Mar-12	4-Jun-12	SOUTH HILLS LINCOLN, INC	2012	03	12	09	29	26	26	26	PT C&C
COP	ENGINE	CE9F0002	2012	1F7FW1E7C2C	2	T6F	F	B	A	T	K	W	T	C	3	A	2-Feb-12	24-Feb-12	DMAS FORD LINCOLN SALES LTD	2012	03	12	09	29	26	26	26	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	8-Apr-12	2-Feb-12	AVANON FORD SALES 1996 LIMITED	2012	03	12	09	29	26	26	26	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	3-Apr-12	12-Jul-12	BIG M FORD LINCOLN LTD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	14-Feb-12	28-Mar-12	MALLOY FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	20-May-11	31-May-12	WOOLVING FORD LINCOLN, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	30-Mar-12	23-May-12	TOWNSEND FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	13-Apr-12	23-May-12	DES LAURENTS FORD INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGSEF007	2012	1F7FW1E7C3C	2	T6F	F	B	A	T	K	W	T	C	3	A	6-Jun-12	5-Jul-12	JARRETT-GORDON FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	14-Feb-12	28-Mar-12	MALLOY FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	30-Jan-12	11-Feb-12	MALDOY FORD	2012	03	12	09	29	26	26	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	29-May-12	21-Jun-12	DAVID SELL FORD, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	22-Jan-12	11-Jun-12	GAYLORD FORD LINCOLN, INC	2012	03	12	09	29	26	26	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F7FW1E7C0C	2	T6F	F	B	A	T	K	W	T	C	3	A	18-Jan-12	30-Jan-12	DAVE SMITH FORD, LLC									

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHLSE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C2	T/F6	F	14K1W	TC3	AF	29-Jun-12	12-3-12	LANDERS-MCLARTY FORD	#12029	30-Jun-12	1	753	\$0.00	\$82.18	PA	PA	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C2	T/F6	F	14K1W	TC3	AF	26-Nov-11	28-Dec-11	ED KOEHN FORD LINCOLN	#12029	26-Nov-12	8	2088	\$0.00	\$39.49	PA	MI	INSPECT & EEC P0306 P0308 RAN OASIS & FOUND	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C2	T/F6	F	14K1W	TC3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	580	\$11.51	\$51.07	PA	IL	VERIFIED CONCERN, OASIS GAS FOUN TSB 12 06 4	VEHICLE STUMLES ON #1		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C19C3	T/F6	F	14K1W	TC3	AF	13-Jan-12	4-Feb-12	NICK NECKLASS FORD, INC.	#12029	30-Jun-12	6	11955	\$0.00	\$38.23	PA	FL	DIAG AND RAN OASIS FOUN TSB 12 06 04 UPON	DRIVING AND TRYING		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E4C4F	T/F6	F	14K1W	TC3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	31-Jul-12	4	6679	\$0.00	\$49.87	PA	FL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1K9C	T/F6	F	14K1W	TC3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	30-Jun-12	3	5335	\$0.00	\$45.31	PA	CT	PERFORMED TSB 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DR		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	CFDDH009	2012	1FTFW1E4C4F	T/F6	F	14K1W	TC3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	4-Jul-12	7	16685	\$14.63	\$57.99	PA	ON	VERIFIED CONCERN, SCANNED FOR CODES P030	CHECK CAUSE ENGINE IN		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#12029	28-Jul-12	1	2762	\$0.00	\$38.44	PA	MI	RUN KEY ON ENGINE (LEARNED CODE AND L	CUSTOMER CONCERN C		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	8862	\$10.74	\$57.88	PA	TX	REPROGRAM PCM PER TSB 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH ON		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E4C4C	T/F6	F	14K1W	TC3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	251	\$10.74	\$54.33	PA	AL	EEC TEST P0304 & PREFORM TSB OPERATION 1 1	CUSTOMER STATES CHECK		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C2F	T/F6	F	14K1W	TC3	AF	28-Feb-12	16-Apr-12	MAJURE'S FORD	#12029	16-Jul-12	4	8831	\$11.44	\$53.38	PA	PA	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHEV		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42033	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	2884	\$10.74	\$111.02	PA	PA	VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER STATES CHECK		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	30-Jul-12	2	2875	\$12.95	\$58.19	PA	FL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES AT THE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	30-Jul-12	1	482	\$10.74	\$45.20	PA	WV	CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A S		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AJ	28-Feb-12	25-Jun-12	ROCKBROOK AUTO MALL, INC.	#12029	20-Jul-12	1	1213	\$0.00	\$42.48	PA	VA	RETRIEVED CODES FOUND TSB 12 04 & REPROG	CUSTOMER STATES CHECK		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	2238	\$10.74	\$51.88	PA	TX	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON		V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AJ	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	23-Jul-12	2	3319	\$23.11	\$30.03	PA	NJ	CK OASIS TSB 12 0 4 WITH BUILD DATE OK ON BE	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E2C2F	T/F6	F	14K1W	TC3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	6306	\$0.00	\$50.42	PA	NC	LAB OPE 120604A PERFORMED PCM TO LATEST	CUSTOMER STATES CHECKE		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	11-Apr-12	11-Apr-12	MONTELEONE FORD INC.	#12029	23-Jul-12	2	3179	\$23.11	\$30.03	PA	NC	CHECK OUT HOOK UP IDS AND FOUN TSB 12 0 4	CHECK FOR BOLD VIBRA		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	4-Apr-12	11-Apr-12	ASHIE COUNTY FORD, INC.	#12029	23-Jul-12	4	6570	\$0.00	\$38.96	PA	NC	TEST AND PERFORMED TSB 120604	CUSTOMER STATES OK EN		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	18673	\$12.85	\$51.29	PA	LA	RD TEST, VERIFY CK OASIS, FOUN TSB 12 06 04	just less jumpy when driv		V29-F04	PT C&C
TSB REFLASH	PT C&C	COX1007	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	2387	\$87.80	\$201.48	PA	TX	TSB 12029 ROAD TEST FOUN TSB 12 06 04	CUSTOMER STATES VEH BUC		V29-F04	PT C&C
TSB REFLASH	PT C&C	COE4H009	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	4-Jan-12	2-Apr-12	SLAON MOTORS INC.	#12029	6-Jul-12	4	4158	\$48.85	\$131.27	PA	PA	CK CHECKED DTCS FOUN TSB 120606, DID POWER BAL	CHECK ENGINE LIGHT ON		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	23-Jul-12	5	11088	\$58.88	\$186.32	PA	MI	CKABSE PART 12029 CONJUNCTIVE COMPRESS ON	ADDD FOUN BOLD INGTIN		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	11-Dec-11	15-Jun-12	CHAMPION FORD GULF FREEWAY	#12029	23-Jul-12	6	11768	\$88.88	\$143.57	PA	TX	VERIFIED CONCERN, EEC TEST CODE P0301 POWER	ENGINE PERFORMED		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	23-Jul-12	3	2785	\$80.20	\$176.40	PA	ON	CK VERIFIED ENGINE LIGHT /NITION COIL FROM NEW	CHECK ENGINE LIGHT ON		V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12	JUBILEE FORD WEST	#12029	23-Jul-12	6	8144	\$64.05	\$157.78	PA	ND	CK PERFORMED EEC TEST DTP SPARK PLUG REASSEM	PERFORM CHECK ENGINE		V29-F04	PT C&C
TSB REFLASH	PT C&C	COY42032	2012	1FTFW1E16C6	T/F6	F	14K1W	TC3	AF	18-Jan-12	13-Feb-12														

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	CHICLE	LINE	ENGINE	TRANS	ASSY	PLANT	PROB DATE	WARRANTY DATE	DEALER	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CO	CL	CO	CL	CO	CL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C0	T8F	F	A	T	12-APR-12	12-APR-12	CROUSE FORD SALES INC.	#	6K775	23-JUL-12	4	4888	\$10.74	\$56.05	PA	EC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1K19C0	T8F	F	A	T	4-APR-12	4-APR-12	BEACH FORD LINCOLN, INC.	#	6K775	19-JUL-12	4	10431	\$0.00	\$31.00	PA	RETRIVE DTC P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG							PT C&C	
COP	ENGINE	N/A	2012	1FFW1E14C0	T8F	F	A	T	15-MAY-12	15-MAY-12	MAXWELL FORD	#	6K775	27-JUL-12	3	6561	\$58.88	\$135.71	TX	XEC TEST PASS PASS PASS POWER BALANCE TEST	C O S ON HEAVY ACCEL PER							PT C&C	
COP	ENGINE	CHCDJ002	2012	1FFW1E17C0	T8F	F	A	T	27-MAR-12	27-MAR-12	BYERS FORD, LLC	#	6K775	18-JUL-12	4	6129	\$69.58	\$115.55	PA	OH XOVERFIED CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHE							PT C&C	
COP	ENGINE	N/A	2012	1FFW1E17C0	T8F	F	A	T	20-FEB-12	20-FEB-12	HUB CITY FORD, INC.	#	6K775	16-JUL-12	5	2278	\$207.65	\$325.25	PA	OH X08 PLUGS AND NO 3 & 4 ACCELERATION REPLACE	CUSTOMER STATES DRIVING A							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C0	T8F	F	A	T	12-JUL-12	12-JUL-12	METRO FORD AUTO SALES, INC.	#	50E0E212	26-JUL-12	1	692	\$392.99	\$389.54	PA	MS #EC P0430 P07 HF 1F1 2F2 3F3 N HF4 HF5 HF6	CEL IS ON NO SYMPTOM							PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C0	T8F	F	A	T	31-MAY-12	31-MAY-12	MONAHAN FORD SALES	#	50E0E212	13-JUN-12	1	2084	\$308.14	\$424.39	PA	AB #VERIFIED CONCERN, CHECKED FOR DTC P0300	DIAG FOR CHECK ENGINE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1FFX1E14C0	T8F	F	A	T	1-MAY-12	1-MAY-12	FOVLEWILLE FORD	#	50E0E212	18-JUL-12	3	6538	\$311.37	\$400.50	PA	MI #558 8E212 CK EEC P0430. CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C0	T8F	F	A	T	18-JUN-12	18-JUN-12	NORTHLAND FORD	#	50E0E212	11-JUL-12	1	2544	\$309.05	\$395.90	PA	PA #VERIFY CONCERN. P0303 PRESENT. REPLACE THE	RUNS ROUGH/CHECK EN							PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1FFW1E17C0	T8F	F	A	T	23-MAR-12	23-MAR-12	HIXSON AUTOPEX	#	50E0E212	11-JUL-12	4	7252	\$346.87	\$442.17	PA	PA #REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C0	T8F	F	A	T	22-FEB-12	22-FEB-12	PINICON FORD LINCOLN, INC.	#	50E0E212	19-JUL-12	5	9090	\$303.73	\$382.18	PA	IA #EC TEST KOEC P0430 KOEO P1000 KOER P100	CUSTOMER STATES CHE							PT C&C	
TSB REFLASH	PT C&C	CE4E002	2012	1FFW1E16C0	T8F	F	A	T	11-APR-12	11-APR-12	MOORE MOTOR SALES	#	6K775	1-APR-12	4	4265	\$10.04	\$50.28	PA	MI #INSTALLED SHIELD AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN							PT MALFUNCTION	
TSB REFLASH	PT C&C	CGK0U015	2012	1FFX1E17C0	T8F	F	A	T	30-APR-12	30-APR-12	JOHN KENNEDY FORD POTTSWOM	#	6K775	1-APR-12	3	6246	\$18.38	\$68.68	PA	PA #CHECKED FOR CODES NO CODES FOUND AT THE	CUSTOMER STATES CHECK							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C0	T8F	F	A	T	14-MAY-12	14-MAY-12	PREMIER FORD SALES	#	6K775	10-JUL-12	3	8786	\$0.00	\$39.96	PA	MS #PERFORM OBD SCAN HAS FAIL. CODES P0305 AND	FUELEDIRABILITY.							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C0	T8F	F	A	T	11-JAN-12	11-JAN-12	FORT DOUGLE FORD LINCOLN	#	6K775	2-AUG-12	7	17060	\$0.00	\$41.39	PA	IN #CHECK ENGINE LIGHT ON P0308. REPROGRAMME	CUSTOMER STATES OASIS							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C0	T8F	F	A	T	26-APR-12	26-APR-12	COURTESY FORD LINCOLN	#	6K775	2-AUG-12	4	2681	\$10.74	\$50.79	PA	LA #PERFORMED TSB 12 08 04. INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON							PT C&C	
TSB REFLASH	PT C&C	CGSEF007	2012	1FFW1E13C0	T8F	F	A	T	5-JUL-12	5-JUL-12	TOMBALL FORD, INC.	#	6K775	20-AUG-12	1	3331	\$128.10	\$192.77	PA	TX #XEC TEST CODE P0308. OPI FOREMAN. OK AT THE	29 CHECK ENGINE LIGHT							PT C&C	
TSB REFLASH	PT C&C	CH4X007	2012	1FFW1E16C0	T8F	F	A	T	30-JUN-12	30-JUN-12	UPDOWN MOTORS, INC.	#	6K775	23-JUL-12	1	1569	\$64.05	\$176.81	PA	WI #TEST GROVE FELT MISS (CLEARED CODES RETES	VEHICLE HESTATES MISS							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C0	T8F	F	A	T	28-FEB-12	28-FEB-12	TWIN STATE FORD, INC.	#	50E0E212	5-JUL-12	5	8102	\$311.37	\$385.02	PA	VT #VERIFY CONCERN RETRIEVE DTCs CHECK OASIS	CUSTOMER STATES THE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E13C0	T8F	F	A <td T	12-MAR-12	12-MAR-12	PIERSON FORD LINCOLN, INC.	#	50E0E212	5-JUL-12	5	18222	\$311.37	\$389.96	PA	SD #VERIFY CONCERN RETRIEVE DTCs CHECK OASIS	CUSTOMER STATES THE							PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C0	T8F	F	A	T	17-MAY-12	17-MAY-12	NARVAIS FORD LINCOLN	#	50E0E212	5-JUL-12	5	4767	\$307.65	\$395.90	PA	LA #CK FOR MIL LIGHT ON. CK REMOVED CONVERTOR	CUSTOMER STATES THE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E11C0	T8F	F	A	T	20-JUN-12	20-JUN-12	GENTILINI FORD, INC.	#	50E0E212	1-AUG-12	2	3773	\$377.94	\$434.24	PA	PA #SELF TEST CODE P0430. OR LEFT BANK CATALYT	PERFORM CHECK ENGINE							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C0	T8F	F	A	T	24-JUN-12	24-JUN-12	NORRIS FORD	#	50E0E212	28-AUG-12	1	3472	\$0.00	\$45.85	PA	MD #BE12 CHECKED FOR DTCs REPROGRAMMED WITH	C O S WHEN TRYING TO PA							PT MALFUNCTION	
TSB REFLASH	PT C&C	CE5C034	2012	1FFW1E12C0	T8F	F	A	T	6-MAY-12	6-MAY-12	NA FORD	#	50E0E212	6-JUL-12	2	2157	\$0.00	\$44.07	PA	OK #TESTED AND REPROGRAMMED AS PER TSB 12 08 04	C O S WHEN ENGINE LIGHT							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C0	T8F	F	A	T	7-JUN-12	7-JUN-12	MATHEWS FORD OREGON	#	6K775	8-AUG-12	3	7786	\$0.00	\$43.44	PA	OH #performed 12 08 04 reprogrammed pcm	Customer: States ck eng							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13C0	T8F	F	A	T	15-MAY-12	15-MAY-12	SMIMONS ROCKWELL FORD OF FALLS	#	6K775	31-JUL-12	3	4768	\$0.00	\$41.25	PA	PA #VERIFY CONCERN TESTED SYSTEM FOUND CODE	C O S WHEN ACCELERATE							PT MALFUNCTION	
TSB REFLASH	PT C&C	CG5K0012	2012	1FFW1E17C0	T8F	F	A	T	3-JUL-12	3-JUL-12	MAC HACHS SOUTHWAY FORD	#	6K775	31-JUL-12	3	9848	\$10.74	\$54.07	PA	PA #PERFORM EEC TESTS (P0301, P2008A, 015	LA CUSTOMER STATES							PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C0	T8F	F	A	T	3-JUL-12	3-JUL-12	COCCIA FORD LINCOLN	#	6K775	31-JUL-12	3	1948	\$0.00	\$40.00	PA	PA #TECH RD TESTED VEHICLE PROGRAM THE PCM RE	Customer: States EN							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C0	T8F	F	A	T	30-APR-12	30-APR-12	TRIS-STAR FORD	#	6K775	17-JUL-12	3	3130	\$10.74	\$52.55	PA	PA #XPERFORM CONCERN. PERFORMED TSB 12 0 04 UPD	CUSTOMER STATES CHE							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C0	T8F	F	A	T	11-APR-12	11-APR-12	JOHN KENNEDY FORD LINCOLN	#	6K775	16-JUL-12	5	8202	\$0.00	\$39.96	PA	PA #VERIFY CONCERN CONCERN. LIGHT ON SHIF	CK ENGINE LIGHT ON SHIF							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C0	T8F	F	A	T	30-DEC-11	30-DEC-11	EARL FLOYD FORD	#	6K775	16-JUL-12	7	11700	\$11.44	\$51.55	PA	PA #VERIFIED THE CONCERN (CALIBRATION, CONCER	WHILE DRIVING IN RAIN							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C0	T8F	F	A	T	30-MAR-12	30-MAR-12	FREEDOM FORD SALES, INC.	#	6K775	23-JUL-12	4	4790	\$11.44	\$49.79	PA	PA #VERIFY CONCERN HOOKED UP IDS FOUND CODE	CUSTOMER STATES THE							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C0	T8F	F	A	T	17-MAY-12	17-MAY-12	FASS FORD LINCOLN	#	6K775	30-JUL-12	5	8797	\$0.00	\$39.96	PA	PA #CONFIRMED CUSTOMER COMPLAINT HAS 3 DTCs	CHECK ENGINE LIGHT ON							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C0	T8F	F	A	T	22-JUN-12	22-JUN-12	RAY YARNER FORD, LLC	#	6K775	13-JUL-12	1	1131	\$11.44	\$54.90	PA	PA #VERIFIED CONCERN. PERFORMED EEC DIAG	OTPC ENGINE DIED WHILE DR							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C0	T8F	F	A	T	30-JUN-12	30-JUN-12	UPDOWN MOTORS, INC.	#	6K775	23-JUL-12	1	1569	\$11.44	\$59.26	PA	PA #SELF TEST P0302 P0304 FOUND TSB 12 0 04	OTPC ENGINE WORN							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C0	T8F	F	A	T	29-MAR-12	29-MAR-12	UPDOWN MOTORS, INC.	#	6K775	23-JUL-12	1	1569	\$0.00	\$40.00	PA	PA #VERIFIED CONCERN. PERFORMED EEC TESTS	CUSTOMER STATES THE							PT C&C	
COP	ENGINE	N/A	2012	1FFW1E11C0	T8F	F	A	T	18-JUN-12	18-JUN-12	VILLAGE FORD	#	6K775	25-JUL-12	5	9483	\$82.43	\$220.85	PA	PA #MIL KIDS HOOK UP EEC TEST (PINPOINT TEST	RD REPAIR SUNDAY W							PT C&C	
COP	ENGINE	CGED7013	2012	1FFW1E19C0	T8F	F	A	T	30-APR-12	30-APR-12	DIEN'S FORD SALES INC.	#	6K775	5-JUL-12	3	7451	\$944.01	\$1,543.08	PA	MD #XPRFORM NO STRT FLIC TEST (PINPOINT PR	VEHICLE TOWED IN 0709							PT C&C	
COP	ENGINE	CG4F003	2012	1FFW1E19C0	T8F	F	A	T	24-MAR-12	24-MAR-12	FIVE STAR FORD LINCOLN	#	6K775	30-JUL-12	5	7696	\$63.09	\$215.59	PA	PA #XPERFORM CONCERN. CONCERN. LIGHT ON SHIF	CHECK ENGINE LIGHT ON SHIF							PT MALFUNCTION	
COP	ENGINE	CHD4F012	2012	1FFW1E10C0	T8F	F	A	T	2-FEB-12	2-FEB-12	GARY GROSSLEY FORD, INC.	#	6K775	3-AUG-12	6	12748	\$64.05	\$300.04	PA	MD #XPRFORM APPROVAL CODE. PLUG FOR FOUING DUC	S AT TIMES WHILE DR							PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C0	T8F	F	A	T	25-JUN-12	25-JUN-12	BLYSSONNET MOTOR	#	50E0E212	3-AUG-12	1	2142	\$362.68	\$370.12	PA	TX #SELF TEST KOEC PASS CODE P0430. KROER PAS	S OCS CHECK ENGINE LIGHT							PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C0	T8F	F	A	T	31-MAY-12	31-MAY-12	MTR FORD LINCOLN	#	50E0E212	31-JUL-12	1	7923	\$311.37	\$401.12	PA	PA #DTC P0308 PRESENT. TSB 12 0 04. INSTAL	C O S CK ENGINE IS ON							PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E13C0	T8F	F	A	T	25-OCT-11	25-OCT-11	GRIFIN FORD LINCOLN, INC.	#	50E0E212	31-JUL-12	6	14769	\$333.62	\$414.32	PA	PA #SELF TEST PCM KOEO PASS CODE P0430. CHECK	CUSTOMER STATES CHE							PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFN8001	2012	1FF																									



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GC03S REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FFFWE17C2	TFF	F	14T	T	T	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	1	GA	CHECKED CONCERN DIAG RETRIEVED CODES C0	CHEK ENGINE LIGHT ON		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	130	GA	VERIFY CONCERN DIAG. TOGETHER AND PLU	CHEK ENGINE LIGHT ON		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	DIAG	11-Aug-12	4	1623	\$0.00	\$14.88	0	GA	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	1	GA	#5893 INTERMITTANT COMPUTER TEST P0308 RUN	CUST STATES THE SEEL		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	9-Jun-12	24-Jul-12	AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	1	GA	ECG TEST P0300 P0306 POWER BALANCE	CHEK ENGINE LIGHT ON		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	25-Jun-12		KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	1	GA	#198 VERIFIED CONCERN RUN ECG TEST P0300	CK ENGINE LIGHT ON		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	132	GA	#390 VERIFY CONCERN SCAN CONCERN	CHEK AND REPORT SE		152	2	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0007	2012	1FFFWE17C3	TFF	F	14T	T	T	30-Jun-12	17-Jul-12	ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	1	GA	#1943 CONCERN QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER		152	2	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FFFWE17C3	TFF	F	14T	T	T	10-Jun-12	7-Aug-12	AVALON FORD SALES 1998 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	2	GA	#579 HOOKED UP BATTERY BOUT 5 USED IN ATTEMPT	CHEK FOR ENGINE LIGHT		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	0	GA	#429 EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	6-Jun-12	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	0	GA	#2221 INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHEK WHEN COLD EN		152	2	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FFFWE17C2	TFF	F	14T	T	T	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	2	GA	#10320 ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUST STATES FEELS W		152	2	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FFFWE17C2	TFF	F	14T	T	T	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	237	GA	#1093 ROAD TEST AND FOUND HOT LINE CONTACT #	10A9 CHECK TRANSMISSI		152	2	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0006	2012	1FFFWE17C2	TFF	F	14T	T	T	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	2	GA	#3347 RUN QUICK TEST ALREADY AT THE LATEST	CK TRANSMISSION WHEN		152	2	PT C&C
DIAG - MISFIRE	ENGINE	CHGC0021	2012	1FFFWE17C2	TFF	F	14T	T	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	2	GA	#1696 EEC TEST KOEO CONT P0650X1 01	CHEK FOR CELL LIGHT		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	5-Dec-11	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	7-Aug-12	7	5440	\$10.04	\$59.04	1	GA	#5440 HOOK UP IDS AND TEST PCM CODE P0303	REFER		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	13-Feb-12	15-May-12	WRAY FORD, INC.	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	1	GA	#4474 SE212 12 REVIEW TSB 12 06 4 FOR DTC P0300	INSTALL CUSTOMER STATES CHE		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	21-Mar-12	31-Mar-12	DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	9553	\$14.83	\$45.33	1	GA	#9553 EEC TEST COOT CODES P0308 AND P0306	REFER		152	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFPX1E7C3	TFF	F	14T	T	T	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	130	GA	#1249 ON RT CONFIRMED ENGINE LIGHT IS ON SCANNED	P0308 AND REPORT ON		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$396.32	1	GA	#18563 KOEO TEST CODES P0304 P0306 P0308 P0340	PERFORM		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	18-Nov-11	29-Feb-12	BOB SHANNA FORD	#	5.00E+212	23-Jul-12	8	7019	\$308.05	\$425.33	1	GA	#7019 VERIFIED CONCERN DIAG AS SENSOR WAS STUCK	ISCEL IS ON CONTINU		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	19-Nov-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	1	GA	#6348 #1 RETRIEVED P0430, CK FOR CAC AIR DEFLECTOR	CHEK ENGINE LIGHT ON		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$396.77	1	GA	#6531 KOEO TEST CODES P0430 CATALYST BELOW THRESHOLD	DRIVABILITY ANALYSIS		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C3	TFF	F	14T	T	T	30-Nov-11	4-Jan-12	BULLITTER FORD	#	5.00E+212	23-Jul-12	8	30767	\$311.37	\$406.03	1	GA	#30767 IDS TESTING, KOEO PASS TO PASS, REPLACED	CUST STS THE CK EN		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	1	GA	#5889 REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	2541	\$297.20	\$390.40	132	GA	#2541 CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHEK WHY THE CHK EN		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	15-Dec-11	23-Mar-12	AVALON FORD SALES, INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.89	\$396.43	1	GA	#7088 EEC TEST RETRIEVED FOR TRANS CONCERN	CK ENGINE LIGHT ON		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	1	GA	#23988 VERIFY CONCERN, EEC DIAG, REPLACE LEFT C	ATS OWNER STATES RE		152	2	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	3-Jan-12	21-Mar-12	GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$382.19	1	GA	#6124 VERIFY TEST P0299 00 P0306, HAS NOISE IN LEFT	STATS TRANS LIGHT I		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	13-Jan-12	10-Feb-12	BIKERSHAW FORD	#	5.00E+212	6-Aug-12	6	10323	\$311.37	\$402.12	1	GA	#10323 CONFIRMED CONCERN, EEC TEST, COOL CODES AND	ADVISE ENGINE LAMP		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	1	GA	#17031 DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	12-Jan-12	28-Feb-12	MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$331.37	\$434.86	130	GA	#8541 EEC TEST PINPOINT TEST DTC P0300 P0308	INSTALL, SOP CHECKE		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	13-Jan-12	28-Feb-12	HIXSON AUTO EX	#	5.00E+212	19-Aug-12	6	8922	\$292.89	\$402.59	1	GA	#8922 TEST DRIVE, SCAN FOR CODES, PERFORM	TEST DRIVEABILITY		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	5.00E+212	13-Aug-12	7	10008	\$322.11	\$420.17	1	GA	#10008 VERIFY MIL ON, P0430, FOLLOWED TSB 12 06	4, CHEK ENGINE LIGHT		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	28-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	5.00E+212	13-Jul-12	5	4987	\$302.89	\$376.36	1	GA	#4987 VERIFY CONCERN, ELLEDS, REPROGRAM PCM	CHEK ENGS LITE ON, R		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	30-Jan-12	16-Feb-12	AVALON FORD SALES 1998 LIMITED	#	5.00E+212	13-Jul-12	5	4968	\$308.14	\$405.88	1	GA	#4968 CONFIRMED CONCERN, EEC TEST, KOEO PASS	CHEK ENGINE LIGHT		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E7C3	TFF	F	14T	T	T	30-Jan-12	16-Feb-12	EIDE FORD LINCOLN	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	1	GA	#2166 #1311 TSB 12 06 4 VERIFY/TIC/TIC CONVERTER	ASSEMBLER, CUSTOMER		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	31-Jan-12	11-Jul-12	ULTIMATE FORD	#	5.00E+212	30-Jul-12	1	2420	\$331.37	\$381.89	1	GA	#2420 REPAIR PER TSB 12 06 4 IN COOLER DEFLECTOR	DIAG ENGINE FOUND IN		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E7C3	TFF	F	14T	T	T	24-Feb-12	16-Mar-12	DISCOVER FORD SALES LTD.	#	5.00E+212	13-Jul-12	5	1978	\$308.14	\$405.88	1	GA	#1978 CONFIRMED CONCERN, EEC TEST, KOEO PASS	CHEK ENGINE LIGHT		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	5.00E+212	30-Jul-12	6	14827	\$308.14	\$410.32	130	GA	#14827 PERFORM TSB 12 06 4 REPLACE CATALYTIC CON	CHEK ENGINE LIGHT		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	3-Feb-12	30-Apr-12	JERRY FORD SALES LTD.	#	5.00E+212	7-Aug-12	4	3991	\$292.89	\$388.52	132	GA	#3991 ROAD TEST TO VERIFY/TEST DTC SENSORS, CLEAR	CHEK ENGINE LAMP ON		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E7C3	TFF	F	14T	T	T	28-Feb-12	28-Mar-12	ROD BAKER FORD SLS INC.	#	5.00E+212	29-Jul-12	6	8972	\$313.92	\$405.88	1	GA	#8972 VERIFY MIL ON, P0430, FOLLOWED TSB 12 06	4, CHEK ENGINE LIGHT		152	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE17C2	TFF	F	14T	T	T	15-Feb-12	12-Mar-12	BYERLY FORD, INC.	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	1	GA	#18475 WARR HOOK UP IDS TEST PCM CODE P0430	RUN, C-DEL IS ON AND NO		152		

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	CHLSE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCP	T8F	F	4	TW	TC3	AF	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E212	E	13-Jul-12	1	1889	\$321.97	\$514.30	2	NA	IDIS TEST P0438 CONVERTER ASSEMBLY MOUNT REPAIR	CUSTOMER STATES CHEV	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH88H021	2012	1FTFW1E14CX	T8F	F	4	TW	TC3	AJ	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E212	E	16-Jul-12	1	3269	\$300.63	\$384.18	1	NA	TEST DRIVE. IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	4	TW	TC3	AJ	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E212	E	15-Aug-12	2	4988	\$308.75	\$400.05	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES CHEV	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T8F	F	4	TW	TC3	AF	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E212	E	9-Aug-12	1	1791	\$292.99	\$366.81	1	NA	VERIFIED COMPLAINT (PAIR REPLACED BANK 2)	DRIVABILITY	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZ8T017	2012	1FTFW1E14CF	T8F	F	4	TW	TC3	AF	3-Jun-12	2-Jun-12	ZUMBROTA FORD	#	50E212	E	23-Jul-12	-1	22	\$820.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAGE CORRECTLY EXHAUST LEAK NOTICED	EXHAUST	#	1903	V53	PT C&C
CATALYTIC CONVERTER	EXHAUST	C9D7007	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E212	E	14-Aug-12	1	598	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON. CONTACTED TECH OWNER STATES CHEV	CHEV	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	8-Jun-12	12-Jun-12	INTERSTATE FORD	#	50E212	E	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	TEST DROVE AND VERIFIED CONVERTER ASSY REPAIR	SALES STATES SES ON #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHN8X006	2012	1FTFW1E15CF	T8F	F	4	TW	TC3	AF	9-Nov-11	2-Aug-12	BRIARWOOD FORD, INC.	#	50E212	E	14-Aug-12	1	1426	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 MONITOR RELATED POSR	CHECK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E212	E	8-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIA. P030 PERFB TSB 12 6 4. REPAIR	CUST STATES CK ENGINE	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E212	E	7-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12 6 4 VERIFIED CK ENG LIGHT ON EEC TEST	WHILE ON VACATION CHV #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E212	E	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0007	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E212	E	6-Aug-12	1	2266	\$293.69	\$369.00	1	NA	PERFORMED IDS DIAGNOSIS. CODE P030 IN WREN	CK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	50E212	E	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN. EEC TEST DTC P0430	CK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	21-Jun-12	19-Jul-12	KRRC AUTO COMPANY	#	50E212	E	13-Aug-12	1	2672	\$292.99	\$382.25	1	NA	KOEO P0430 PER TEST HF INSPECT WRING CK CK	CHECK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E212	E	10-Aug-12	1	2133	\$292.99	\$368.20	1	NA	IDS TEST P030 PERFORM PER TEST HF FOUND BSE	CUSTOMER STATES THA #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E212	E	6-Aug-12	1	1239	\$292.99	\$381.72	1	NA	CHECK TO SEE IF CHECKTEST PASS	CS CHECK ENGINE LIGHT	#	1903	V43	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E212	E	14-Aug-12	2	1801	\$292.99	\$349.66	1	NA	VERIFIED CONCERN. EEC TEST DTC P0430 PRESE	CUSTOMER STATES SES #	#	1903	V43	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	19-Jun-12	28-Jul-12	KATHLEEN LIMITED	#	50E212	E	14-Aug-12	1	2922	\$293.51	\$364.14	1	NA	CHECK OUT AND NEED TO REPAIR PER TSB 12 06 4	ELECTRONIC DIAGNOSIS #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	13-Jul-12	27-Jul-12	KRELCIF, INC.	#	50E212	E	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	VERIFY CONCERN FOUND. CODE AND RETEST CK	CHECK ENGINE LITE IS #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E212	E	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	CHECKED EEC CODE P030 WAS PRESENT CLEAR	CHECK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0004	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	23-Jun-12	11-Jul-12	JIMMY WOODS FORD, INC.	#	50E212	E	3-Aug-12	1	2445	\$292.99	\$374.67	1	NA	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA #	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	21-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K75	24	17-Jul-12	3	4156	\$308.11	\$405.57	1	NA	VERIFIED CONCERN PERFORMED TSB 12 6 4 REPL	CHECK AND ADVISE ON #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	3	14785	\$301.33	\$398.07	1	NA	CHECKED FOR CODES. P0430, PERFORMED TSB	CS CHECK ENGINE LIGHT	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	6K75	24	10-Aug-12	2	3533	\$0.00	\$57.45	1	NA	RAN EEC TEST U0140, P0430 TEST DROVE AND ME	CHECK ENGINE LIGHT ON	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	21-Feb-12	27-Apr-12	RYAN FORD	#	6K75	24	11-Jul-12	3	10890	\$130.39	\$55.44	1	NA	VERIFY CUSTOMER CONC. RETESTED 10 MILE	CS CHECK ENGINE LIGHT	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K75	24	16-Jul-12	8	5930	\$11.44	\$92.12	1	NA	FEELING HESITATION OR MISFIRE UP ACCELERATION	HARD ACCELERATION	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	18-Jun-12	11-Jul-12	MALLOY FORD	#	6K75	24	20-Jul-12	7	9710	\$0.00	\$44.07	1	NA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR PL	CUSTOMER STATES CHEV	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K75	24	20-Jul-12	7	15782	\$13.66	\$97.10	1	NA	Scan test. PASS. PERFORM TSB 12 6 4. reprogram GM	Check out engine light	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K75	24	20-Jul-12	4	4468	\$13.66	\$97.14	1	NA	VERIFY ENGINE LAMP ON. SURGING. MISFIRE WITH	CUSTOMER REPORTS AIR #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	23-Nov-11	1-Mar-12	WESTERN MOTOR COMPANY	#	6K75	24	20-Jul-12	4	15872	\$0.00	\$97.10	1	NA	PERFORMED IDS TEST CODES PER TSB 12 6 4	CUSTOMER STATES CHEV	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CP23F002	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	26-Nov-11	14-Dec-11	ELLER RIVER FORD, INC.	#	6K75	24	1-Aug-12	8	7799	\$11.44	\$58.24	1	NA	INSTALLED INTERCOOLER AIR DEFLECTOR AND R	GENERAL	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K75	24	26-Jul-12	6	11829	\$10.04	\$44.28	1	NA	TEST DROVE VEHICLE. TESTED CK	CUSTOMER REQUEST TO #	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	29-Nov-11	30-Jan-12	BELLEVUE MOTORS, INC.	#	6K75	24	26-Jul-12	6	2004	\$0.00	\$44.28	1	NA	VERIFY ENGINE LIGHT ON. CHECK CUSTOMER	CUSTOMER STATES THA #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K75	24	21-Jun-12	5	4787	\$13.66	\$110.10	1	NA	ON INSTALL DEFLECTOR PLATE AS PER TSB 12 6 4	CHECK LIGHT ON. WHEN #	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD	#	6K75	24	13-Jul-12	7	19198	\$11.51	\$43.10	1	NA	INSTAL DTC P0301 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES #	#	1903	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8F8013	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	18-Jun-12	14-Mar-12	BELLEVUE MOTORS, INC.	#	6K75	24	13-Jul-12	7	9077	\$10.74	\$47.67	1	NA	CHECKED DTCS. INSTALLED AIR DEFLECTOR	CUSTOMER STATES CHEV	#	1903	V43	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CH8Y008	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K75	24	9-Aug-12	1	657	\$0.00	\$46.54	1	NA	SEE TSB 12 6 4. COLL. SHAD TEST AFTER VEHICLE	STATUS WHEN TURN #	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K75	24	13-Jul-12	7	1864	\$11.44	\$58.75	1	NA	EEC TEST CODE P0300 RAN OASIS. PERFORM TSB	CS STARTED MISFIRING	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	19-Jun-12	19-Mar-12	ALL STAR FORD	#	6K75	24	13-Jul-12	7	9077	\$10.74	\$47.67	1	NA	PREWIRE LIGHT BULB. INSTALLED SHIELD AIR	ENGINE LIGHT ON	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	6K75	24	7-Aug-12	7	15225	\$11.44	\$50.07	1	NA	VERIFY CONCERN PERFORM DIAGNOSIS. INSTAL	INTERMITTENT VEHICLE	#	1903	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CF	T8F	F	4	TW	TC3	AF	5-Jun-12	9-Feb-12	BENNETT LINCOLN FORD (1983) LTD	#	6K75	24	2-Aug-12	6	10768										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OP	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C3	TF6	F	B	A	T	15-May-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31	8K775	15-Aug-12	4	4289	\$13.66	\$59.43	NC	MB	CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE	A4	24	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	15-May-12	15-May-12	BLACKSTOCK FORD LINCOLN SALES	8	8K775	18-Jul-12	4	9464	\$11.88	\$59.93	NC	NA	PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C5	TF6	F	B	A	T	15-May-12	15-May-12	ALPHORN FORD INC	8	8K775	18-Jul-12	3	9379	\$11.44	\$58.07	NC	WI	CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VEH	A4	14	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C3	TF6	F	B	A	T	15-May-12	15-May-12	TONY BETTEN & SONS FORD	8	8K775	11-Aug-12	1	668	\$10.74	\$55.12	NC	MI	TEST DRIVE, COULD NOT TIME 0.5 HRS BASED ON	LIGHTS CAME ON TRUCK	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C7	TF6	F	B	A	T	15-May-12	15-May-12	KINDLE FORD/LINCOLN, INC.	8	8K775	4-Aug-12	5	5349	\$0.00	\$48.69	NC	NJ	CHK DTCS P0301 P0316 RECALIBRATE PCM AND C	CLC CAME ON AND TRUCK	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E11C7	TF6	F	B	A	T	15-May-12	15-May-12	MILNES FORD, INC.	8	8K775	13-Aug-12	5	15718	\$0.00	\$45.34	NC	MI	ISS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES VEH	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E18C7	TF6	F	B	A	T	15-May-12	15-May-12	MALLOY FORD	7	8K775	1-Aug-12	1	1991	\$0.00	\$44.27	NC	VA	VERIFY CONSUMER, IDS CONNECT PERFORM S	CUSTOMER STATES THE	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	CGZ8T007	2012	1F1FW1E16C7	TF6	F	B	A	T	15-May-12	15-May-12	RISEER FORD LINCOLN	7	8K775	26-Jun-12	2	2687	\$18.38	\$65.06	NC	AR	PERFORMED TSB 12 6 4 LABOR OF 120604 C 4	C S CHECK ENGINE LIGHT	A4	14	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C7	TF6	F	B	A	T	15-May-12	15-May-12	NELSON AUTO CENTER, INC.	8	8K775	9-Aug-12	4	5831	\$0.00	\$39.02	NC	MN	CK CODES REFER TO TSB 12 6 4. INSPECT AND	FRNG WAS LOW ON PWR	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C7	TF6	F	B	A	T	15-May-12	15-May-12	SCARSDALE FORD, INC.	3	8K775	9-Aug-12	4	10472	\$0.00	\$57.57	NC	NY	verified retrieved code #P0308 asper lab # 12 6 4	repro. CUSTOMER STATES mis fire	A4	14	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C7	TF6	F	B	A	T	15-May-12	15-May-12	FORMULE FORD INC.	8	8K775	15-Aug-12	3	8951	\$14.63	\$57.73	NC	OC	SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFIER LUMIERE CHECK	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C7	TF6	F	B	A	T	15-May-12	15-May-12	AUTO DESROSIERS FORD INC.	8	8K775	31-Jul-12	3	4265	\$14.63	\$55.03	NC	QC	VERIF ET TESTE POUR LE REPAR ESSAIER ROUTE	LUMIERE CHECK ENGINE	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	15-May-12	15-May-12	RELIABLE MOTORS (1992) LTD.	8	8K775	17-Aug-12	4	5475	\$14.63	\$56.51	NC	ON	TSB 12 6 4 APPLIES VERIFIED CONCERN	DRIVING, PULLING TRAI	A4	14	V48	PT TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	15-May-12	15-May-12	JIM HANSEN'S GATEWAY FORD LINCOLN	2	8K775	20-Jul-12	3	4476	\$0.97	\$61.62	NC	AB	2204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUSTING	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C7	TF6	F	B	A	T	15-May-12	15-May-12	SUMMERVILLE FORD, INC.	8	8K775	11-Aug-12	2	2288	\$0.00	\$42.28	NC	SC	ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	KOCH FORD LINCOLN SALES (2003)	8	8K775	10-Aug-12	4	20154	\$0.00	\$56.93	NC	AB	WENT FOR ROAD TEST	retest ok reprogram pcm to	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	15-May-12	15-May-12	SCHRAIGE BROTHERS, INC.	8	8K775	8-Aug-12	2	4562	\$0.00	\$38.44	NC	WI	TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	15-May-12	15-May-12	DUTRO FORD LINCOLN, INC.	8	8K775	15-Aug-12	2	9520	\$0.00	\$38.08	NC	OH	TEST EEC SYSTEM DTC# P0308 REPROGRAM PCM	AND	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	15-May-12	15-May-12	JUBILEE FORD SALES (1983) LTD.	8	8K775	8-Aug-12	2	5504	\$14.63	\$65.72	NC	SK	EEC TEST, P0305 P0306, PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C7	TF6	F	B	A	T	15-May-12	15-May-12	ALBI FORD LINCOLN JOUETTE INC.	8	8K775	10-Aug-12	2	4938	\$0.00	\$43.29	NC	QC	3448 SORTOR CODE DE DIAG EN MEMOIRE P0305	VERIFIER LUMIERE CHECK	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C7	TF6	F	B	A	T	15-May-12	15-May-12	DUTRO FORD LINCOLN, INC.	8	8K775	15-Aug-12	2	9520	\$0.00	\$38.08	NC	OH	ISS TEST P0308 RD TEST REPR PWR LAB UNABLE	CHECK ENG LIGHT ON	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	CHC08004	2012	1F1FW1E19C7	TF6	F	B	A	T	15-May-12	15-May-12	CHAPMAN FORD SALES, LTD.	8	8K775	25-Jul-12	2	5335	\$11.44	\$44.81	NC	PA	8K775/42/E29 P0304 P0305 P0306 REPROGRAM PC	CUSTOMER STATES CON	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C7	TF6	F	B	A	T	15-May-12	15-May-12	WHITEHORSE MOTORS LTD.	2	8K775	20-Jul-12	2	4731	\$14.63	\$68.72	NC	YT	CUSTOMER COMPLAINED FILED ON THE INTERCO	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C7	TF6	F	B	A	T	15-May-12	15-May-12	MC MURDOCH COMPANY	8	8K775	13-Aug-12	3	7355	\$0.00	\$47.25	NC	AB	CONCERN CODE E29 VERIFIED CONCERN KOC	CUSTOMER STATES THA	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C7	TF6	F	B	A	T	15-May-12	15-May-12	WOODRIDGE FORD LINCOLN LTD.	8	8K775	7-Aug-12	2	1810	\$0.00	\$37.16	NC	AB	VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E13C7	TF6	F	B	A	T	15-May-12	15-May-12	FOX FORD LINCOLN OF CADILLAC	8	8K775	14-Aug-12	3	3620	\$0.00	\$35.55	NC	MI	TSB 12 6 4 NO DTCS TSB 12 6 4 STEP 0 STEP	WAS FLASHING FOR R	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C7	TF6	F	B	A	T	15-May-12	15-May-12	MC MURDOCH COMPANY	8	8K775	13-Aug-12	3	5967	\$10.74	\$44.73	NC	ND	CHECK DTCS KOEO K111 KOEC P038	CHECK ENGINE LITE ON	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C7	TF6	F	B	A	T	15-May-12	15-May-12	PRINCE FREDERICK FORD, INC.	8	8K775	16-Aug-12	1	1873	\$0.00	\$48.99	NC	MD	CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	A4	14	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C7	TF6	F	B	A	T	15-May-12	15-May-12	MURRAY'S FORD LINCOLN	8	8K775	15-Aug-12	3	9231	\$0.00	\$35.38	NC	PA	TEST DRIVE FOUND COIN DATED TEST DRIVE RUN	CUSTOMER STATES THA	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C7	TF6	F	B	A	T	15-May-12	15-May-12	CAM CAR FORD SALES LTD.	8	8K775	15-Aug-12	3	9231	\$0.00	\$35.38	NC	PA	TEST DRIVE FOUND COIN DATED TEST DRIVE RUN	CUSTOMER STATES THA	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C7	TF6	F	B	A	T	15-May-12	15-May-12	CELEBRATION FORD SALES LTD.	8	8K775	25-Jul-12	2	4573	\$0.00	\$52.57	NC	SK	check cause of engine light on, pulled codes	P0300, p03	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CELEBRATION FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X7C7	TF6	F	B	A	T	15-May-12	15-May-12	CROSSROADS FORD SALES LTD.	8	8K775	20-Jul-12	2	3740	\$10.74	\$51.0								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	MODEL	ENGINE	ASSY PLANT	PROD START DATE	WARRANTY	DEALERSHIP	YR	CD	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD	CD	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD L	7	03	5.00E+212	E	26-Jul-12	2	6690	\$311.37	\$366.12	1	VA	#	CHECK DTCs. REPLACE LEFT BANK CONVERTER. INSTALL CAC AIR DEFLECTOR						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	20-Jun-12	5-Jul-12	BILL BROWN FORD, INC.	7	03	5.00E+212	E	14-Aug-12	2	2504	\$292.99	\$563.18	3	VA	MI	#PERFORM IDS AND GET CODE P0306. PER TEST						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	21-Jun-12		CHAMPION FORD GULF FREEWAY	7	03	5.00E+212	E	20-Aug-12	1	455	\$392.99	\$405.91	1	TX	#	VERIFIED CONCERN EEC TEST CODE P0306 FIRM MAINTENANCE & GENERAL						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	20-Apr-12	17-May-12	BEN STILLWELL FORD	9	03	5.00E+212	E	14-Aug-12	1	1417	\$300.83	\$380.35	1	MI	#	PERFORM DIAG AND INSTALL NEW CONV PER DIAG						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	9	03	5.00E+212	E	9-Jul-12	1	1643	\$309.11	\$392.82	1	ON	ON	#SCAN TEST. CODES P030X AND P0430 PRESENT. CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	7	03	8K775	2	31-Jul-12	5	12477	\$10.74	\$55.03	1	VA	AL	#DIAGNOSE VEHICLE CONCERN. INSTALL CAC DEFLECTOR. CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	19-Feb-12	7-Aug-12	DEAN ARBOUR FORD OF WEST BRANCH	7	03	8K775	3	20-Aug-12	1	1984	\$0.00	\$43.38	1	VA	OH	#RAN IDS TEST FOUND CODE P0306 AND P0316 FOR CUSTOMER STATES CHE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	21-Feb-12	27-Mar-12	DUNLAP FORD	10	03	8K775	3	17-Aug-12	4	7560	\$12.95	\$58.19	1	VA	FL	#VERIFY CONCERN CONTACT OASIS TO FIND TSB						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	20-Mar-12	4-Apr-12	MULLIN FORD	10	03	8K775	3	17-Aug-12	5	6417	\$15.34	\$65.59	1	VA	FL	#INSTALL IDS AND GET CODE P0306. PER TSB REFLASH CUSTOMER STATES CHE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	21-Feb-12	27-Mar-12	LONGLEWS FORD LINCOLN, INC.	7	03	8K775	3	16-Aug-12	5	9444	\$10.04	\$52.88	1	VA	AL	#INSTALLED DEFLECTOR PER TSB 12.06.4. INSTALL SOP DEFLECTOR						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	10-Mar-12	27-Apr-12	LIBERTY FORD, INC.	5	03	8K775	3	20-Aug-12	4	15548	\$10.74	\$57.73	1	VA	OH	#SELF TEST P0306 P0306. TSB 12.6.4. REPRO. CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	7	03	8K775	3	13-Aug-12	2	2254	\$14.63	\$74.13	1	VA	AB	#INSTALLED CAC AIR DEFLECTOR AND UPDATED PCM PLEASE CHECK AND AD						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	14-Feb-12	15-Mar-12	VILLAGE FORD LINCOLN SALES LTD.	7	03	8K775	3	10-Jul-12	5	9061	\$14.63	\$63.50	1	VA	SK	#CHECKED AND TESTED VEHICLE & VERIFIED CONCERN. CHECK REPAIR FOR						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	9-Mar-12	28-May-12	FORD APPALACHES INC.	7	03	8K775	3	28-Jun-12	2	2365	\$14.63	\$57.73	1	VA	NC	#DESCRIPTION LUMIERE (active de ce B) operation 1						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	7	03	8K775	3	13-Aug-12	4	8334	\$0.00	\$23.13	1	VA	MI	#PERFORMED ELECTRONIC ENGINE CONTROL TEST. CUSTOMER STATES THE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	23-Feb-12	4-May-12	HANMETT MOTOR COMPANY	7	03	8K775	3	27-Jul-12	3	13971	\$10.39	\$48.91	1	VA	MS	#CHECK ENGINE LIGHT ON RUN CODES P0306 PERFORM CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD.	7	03	8K775	3	18-Aug-12	7	21241	\$14.63	\$56.90	1	VA	MB	#RETRIEVE CODES. CODE P0306. CHECKED OASIS. CHECK ENGINE LIGHT ON						PT C&C
TSB REFLASH	PT C&C	CHODJ008	2012	1F1FW1E18C	T8F	F	AF	30-Mar-12	18-Jul-12	JIM PENNEY LTD.	7	03	8K775	3	15-Aug-12	1	2167	\$14.63	\$63.78	1	VA	NC	#CONFIRMED CUSTOMER CONCERN. CHECKED FOR VEH FOR ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	15-Mar-12	15-Mar-12	ED KOEHN FORD OF WAYLAND, INC.	9	03	8K775	3	20-Aug-12	1	1220	\$0.00	\$20.95	1	VA	MI	#DIAGNOSED AND PERFORMED TSB 120604 CHECK ENGINE MISFIRE LINE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	20-Jan-12	2-Feb-12	SCHRAEGE BROTHERS, INC.	7	03	8K775	3	21-Aug-12	7	11842	\$0.00	\$36.44	1	VA	WI	#REFURB VEHICLE PER TSB 12.6.4. NO POWER AND CHECK ENGINE LITE CON						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	7	03	8K775	3	20-Aug-12	6	14654	\$0.00	\$36.87	1	VA	QC	#VERIFY CHECK ENGINE V3000 BY/PT B1/F10 P0306 CHECK ENGINE ALLUMI						PT C&C
COP	ENGINE	CGS8001	2012	1F1FW1E18C	T8F	F	AF	11-Jun-12	25-Jul-12	NEX FORD	7	03	12029	0	20-Aug-12	1	3134	\$117.77	\$205.90	1	VA	OH	#KROCKED UP TO IDS AND RETESTED AND RUN. CS VERT CUTS OUT ON A						PT C&C
COP	ENGINE	NA	2012	1F1FW1E18C	T8F	F	AF	12-Feb-12	5-Mar-12	NATIONAL LINDEN-CALGARY	7	03	12029	0	21-Aug-12	6	7029	\$129.94	\$151.25	0	VA	ON	#KROCKED ENGINE STAYS ON. P0300/P0305/P0306 RAN. ENGINE STATES THA						PT C&C
COP	ENGINE	NA	2012	1F1FW1E18C	T8F	F	AF	8-Feb-12	15-Feb-12	MORRISS MINNETONKA FORD LINCOLN	7	03	12029	0	21-Aug-12	7	17324	\$64.05	\$260.79	1	VA	MN	#COMPLETED EEC QUICK TESTS COMPLETED PINPOINT. ENGINE STATES ON ACC						PT C&C
COP	ENGINE	NA	2012	1F1FW1E18C	T8F	F	AF	20-Jun-12	21-Jun-12	TOWN & COUNTRY FORD	7	03	12029	0	17-Aug-12	1	8502	\$88.68	\$104.95	1	VA	MI	#TOO MUCH TO CHECK OUT. CHECKED FOR OIL AND RETESTED. CHECK ENGINE						PT TRANSMISSION
SPARK PLUGS	ENGINE	CGT85011	2012	1F1FW1E18C	T8F	F	AF	4-Jun-12	21-Jun-12	TONY BETTS & SONS FORD, INC.	7	03	12405	1	17-Aug-12	1	6340	\$10.33	\$125.21	1	VA	MI	#KROCK TEST TO VERIFY CHAS NO MORE MISS FIRE. CUSTOMER STATES THA						PT C&C
SPARK PLUGS	ENGINE	CHQF7001	2012	1F1FW1E18C	T8F	F	AF	9-Jul-12	26-Jul-12	TRUIS RIVERSIDE FORD LINCOLN IN	7	03	12405	1	17-Aug-12	1	2110	\$5.29	\$179.69	2	VA	NC	#VERIFY MOTOR. PREPARE. REPLACER BOURGHER VERIFIER MOTOR EN						PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E18C	T8F	F	AF	5-Apr-12	11-Jul-12	HIGHLAND FORD SALES LTD.	7	03	NFP	1	16-Aug-12	1	1988	\$0.00	\$47.84	1	VA	ON	#NO PROBLEM FOUND						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	21-Nov-11	20-Jan-12	NORTHSHORE FORD	7	03	5.00E+212	E	17-Aug-12	7	32952	\$311.37	\$402.09	1	VA	TX	#verify concern. perform. rec test p0306. perform tsb 12.6.2. REPAIR SERVICE UNIT						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	27-Jun-12	20-Jul-12	RYBURN MOTOR COMPANY, INC.	7	03	5.00E+212	E	20-Aug-12	2	2200	\$300.63	\$418.35	1	VA	MI	#VERIFY CUSTOMER CONCERN. BANK 2 CAT. AN. CUSTOMER STATES CHE						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	9-May-12	5-Jun-12	NOURSE, CHILlicothe FORD LINCOLN	4	03	5.00E+212	E	30-Jul-12	2	5351	\$311.37	\$392.52	1	VA	OH	#REPLACED LEFT CAT AND REPROGRAMMED PCM. CUSTOMER STATES THE						PT C&C
CATALYTIC CONVERTER	EXHAUST	CHRD004	2012	1F1FW1E18C	T8F	F	AF	18-Jun-12	16-Jun-12	PINEWOOD FORD LIMITED	7	03	5.00E+212	E	8-Aug-12	1	1051	\$722.62	\$1,105.84	3	VA	ON	#RETRIEVE DTC P0430 OASIS IN CONTACT HCU. AFTER DRIVING AWHILE						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	27-Jun-12	20-Jul-12	FORD OF MURFREESBORO	7	03	5.00E+212	E	20-Aug-12	2	2200	\$300.63	\$418.35	1	VA	MI	#VERIFY CUSTOMER CONCERN. BANK 2 CAT. AN. CUSTOMER STATES CHE						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	11-Jan-12	12-Jul-12	RHINEBECK FORD, INC.	7	03	5.00E+212	E	23-Jul-12	1	1200	\$374.32	\$467.64	1	VA	NY	#KOEI TEST P0430. PER TSB 12.6.4. REPLACED LEFT CUSTOMER STATES WHI						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	7	03	5.00E+212	E	11-Jul-12	1	1329	\$351.17	\$580.01	1	VA	WA	#ROAD TESTED AND CONVERTER FOR EFFICIENCY. CUSTOMER STATES WHI						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	27-Jun-12	20-Jul-12	FORD OF MURFREESBORO	7	03	5.00E+212	E	20-Aug-12	2	2200	\$300.63	\$418.35	1	VA	MI	#VERIFY CUSTOMER CONCERN. BANK 2 CAT. AN. CUSTOMER STATES WHI						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C	T8F	F	AF	19-Feb-12	17-May-12	ED KOEHN FORD OF WAYLAND, INC.	9	03	5.00E+212	E	14-Aug-12	3	13095	\$300.63	\$382.22	1	VA	MI	#DIAGNOSED RETRIEVED CODE. REPLACED LEFT H. CUSTOMER STATES THE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	15-Nov-11	26-Apr-12	TOWN & COUNTRY FORD	7	03	8K775	3	21-Aug-12	4	8899	\$10.74	\$55.03	1	VA	AL	#INSTALL CAC DEFLECTOR AND REPROGRAM PCM. CUSTOMER STATES THE						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	19-Mar-12	27-Mar-12	FAIRLEY & STEVENS LTD.	7	03	8K775	3	9-Jul-12	4	5980	\$14.63	\$54.17	1	VA	NS	#REQUIRES COLD AIR CHARGE AIR DEFLECTOR PER CHECK ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	9-Feb-12	13-Jul-12	MERLIN FORD INC.	7	03	8K775	3	18-Jul-12	1	476	\$15.60	\$68.58	1	VA	SK	#CONCERN WAS PRESENT DURING TESTING. SCAN REPORT ON CAUSE OF A						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	8-Aug-12	25-Mar-12	WILLIAMSBURG MOTORS, INC.	7	03	8K775	3	6-Aug-12	3	3962	\$0.00	\$49.02	1	VA	VA	#DIAG. RETRIEVE CODE P0306 MISFIRE. PERFORM CHECK ENGINE LIGHT ON						PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	T8F	F	AF	14-Mar-12	2-Ap-12	LARFICHE AUTO (1987) LATE.	7	03	8K775	3	22-Aug-12	5	2714	\$0.00	\$51.28	1	VA	QC	#VERIFYER CODE. CODE P0306 P0306 P0306. VERIFYER CHECK ENGINE						PT MALFUNCTION</

## 2012 MY 3.5L GTDI P415 Misfire Claims



## 2012 MY 3.5L GTDI P415 Misfire Claims

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## 2012 MY 3.5L GTDI P415 Misfire Claims

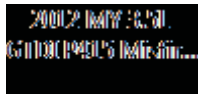
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Monday, August 27, 2012 3:31 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/27/12)

**Nineteen new claims today**

(7) TSB Reflash  
(7) Catalytic Converter  
(4) COP  
(1) Fuel Injector

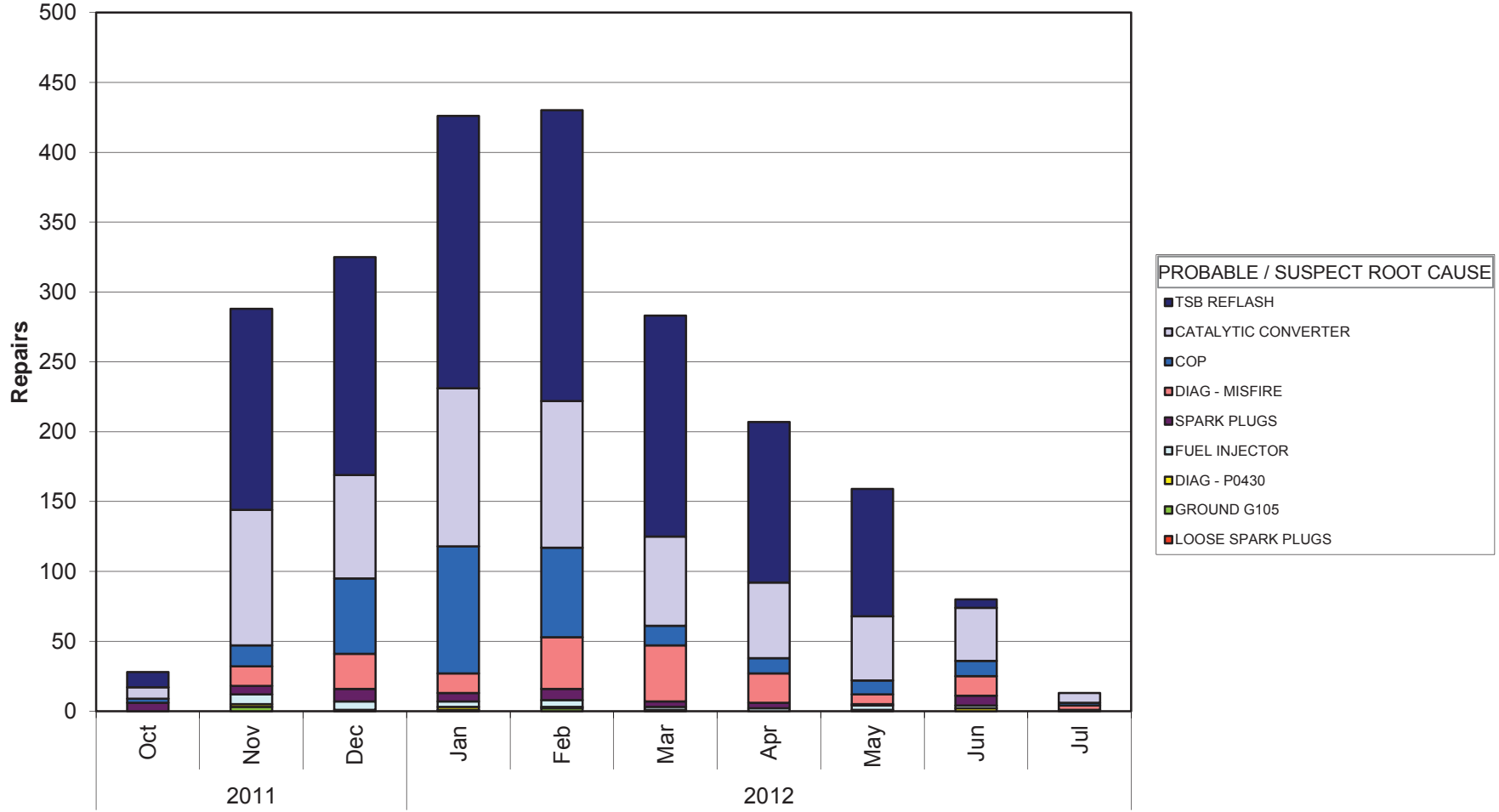


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/24/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
	2	2
		1
		1
		1
		2
	5	9

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	9
	4	6
	5	8
	2	4
	2	4
	3	1
	2	7
		1
	31	52

DIAG - MISFIRE	COP	
		3
	14	15
	25	54
	14	91
	37	64
	40	14
	21	11
	7	10
	14	11
	3	2
	175	275

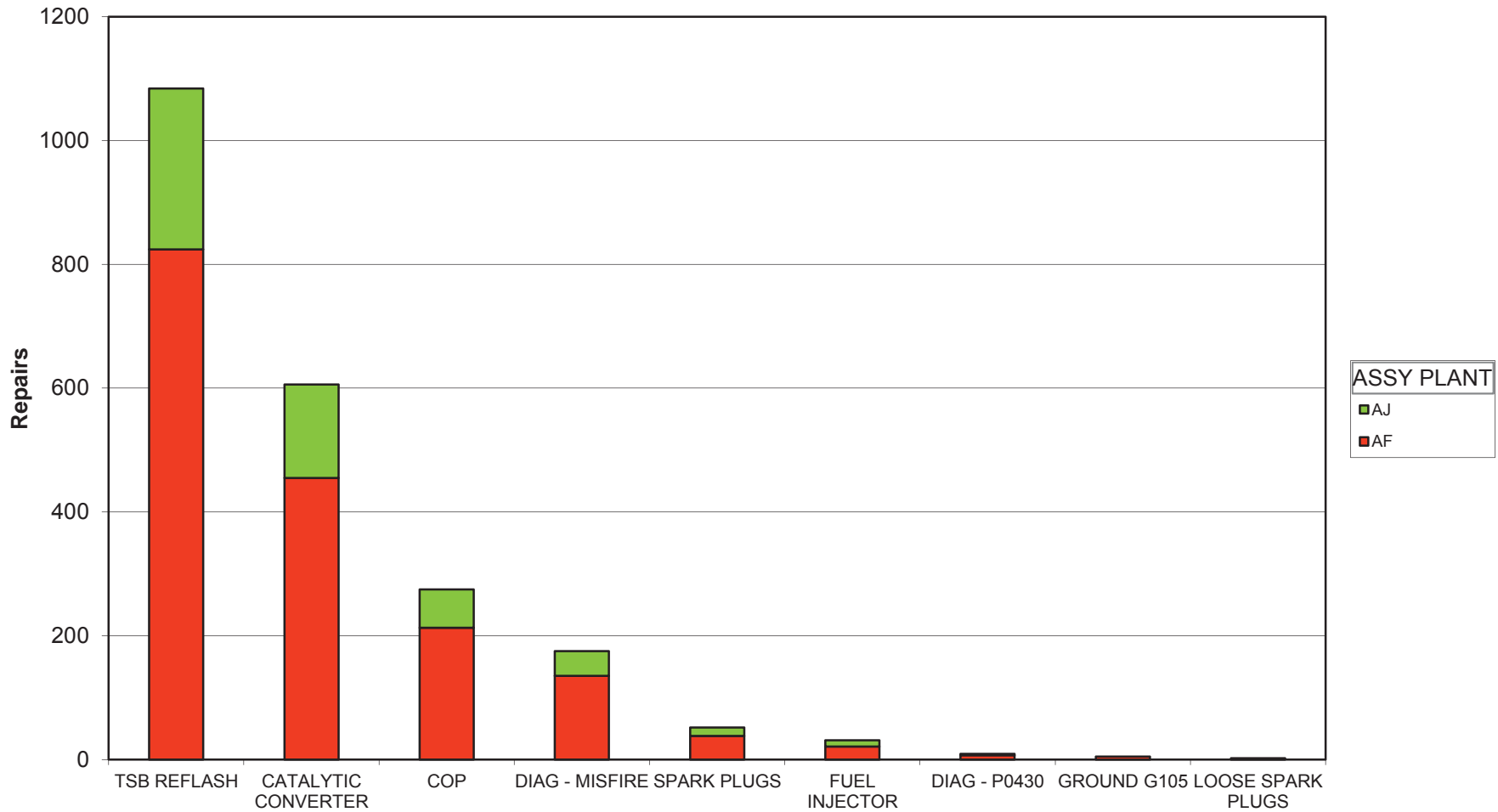


CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	97	144
	74	156
	113	195
	105	208
	64	158
	54	115
	46	91
	38	6
	7	
	606	1084
		2239

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

### 2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 8/24/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	824	260	1084
CATALYTIC CONVERTER	455	151	606
COP	213	62	275
DIAG - MISFIRE	135	40	175
SPARK PLUGS	38	14	52
FUEL INJECTOR	21	10	31
DIAG - P0430	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1699	540	2239

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	CB NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OP	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFFW1C3	TFF	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	1209	C3	12-Dec-11	0	929	\$63.09	\$116.81	1	CA	EEC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE							
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	1209	C3	20-Nov-11	0	20	\$0.57	\$63.22	1	CA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, R/TY DRIVE ON PDI ENG							
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	EEC TEST P0300, POWERED PLUGS AND ROAD							
GROUND G105	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	0	WA	VERIFIED CONCERN, PEGS CC 42							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Jan-12	1	148	\$80.00	\$89.19	1	AB	239 VERIFIED CONCERN, P00							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C6	TFF	F	A	T	9-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	16-Dec-11	1	519	\$0.00	\$74.80	1	WA	HOOK UP IDS AND SELF TURNED TO CUSTOMER							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C7	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#	1209	C3	22-Dec-11	-1	272	\$0.00	\$79.35	1	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C7	TFF	F	A	T	15-Dec-11			LALLY SALES & SERVICE LIMITED	#	1209	C3	28-Dec-11	1	418	\$240.12	\$453.16	2	CA	873 ROADTESTED & VERIFIED CONCERN, PC							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C4	TFF	F	A	T	9-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	1209	C3	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	22-Nov-11			GOLF MILL MOTOR SALES, INC.	#	1209	C3	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA							
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#	1209	C3	10-Dec-11	-1	12	\$562.26	\$668.95	1	WA	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST							
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#	1209	C3	4-Jan-12	-1	135	\$4.88	\$179.42	2	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR T							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	TFF	F	A	T	18-Nov-11	22-Dec-11		SCOTT PETERSON MOTORS INC	#	1209	C3	19-Dec-11	-1	12	\$268.55	\$746.16	6	WA	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW P							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	TFF	F	A	T	7-Nov-11	18-Dec-11		BOVEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$459.11	3	WA	ISS SET UP EEC TEST ITEM TESTED COILS & F							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C2	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	1209	C3	21-Jan-12	1	244	\$397.71	\$504.17	1	WA	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	1209	C3	11-Jan-12	1	1184	\$0.00	\$24.00	0	WA	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK							
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#	1209	C3	10-Jan-12	1	124	\$180.97	\$241.25	1	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA							
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#	1209	C3	12-Jan-12	-1	3	\$9.71	\$225.54	2	AB	0 210 SELF TEST PCM NAME TEST SHOWED TH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C2	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	1209	C3	7-Jan-12	1	1301	\$143.80	\$511.81	1	WA	PERFORM IDS QUICK TEST, WET AROUND THE							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	TFF	F	A	T	25-Oct-11			MARK MATTHEW FORD, INC.	#	1209	C3	18-Jan-12	-1	35	\$5.17	\$49.04	1	WA	VERIFIED MIL AND ENGINE SPARK PLUG CLEAR							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C1	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	1209	C3	13-Jan-12	1	250	\$84.05	\$255.21	2	WA	TEST EEC, CONC P0316, EEC ENGINE FOR CYLINDR							
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	6-Jan-12			BARRIE FORD	#	1209	C3	12-Jan-12	-1	6	\$90.19	\$253.50	2	ON	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT IN							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	1209	C3	19-Jan-12	1	1084	\$397.71	\$456.78	1	WA	VERIFIED CONCERN, EEC TEST P0430, PINPOINT							
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	1209	C3	13-Jan-12	1	1238	\$128.10	\$310.87	2	WA	1236 CURVED STATES VEH LEON ACCEL CYLIND							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#	1209	C3	16-Jan-12	-1	458	\$444.30	\$571.46	1	WA	REPLACE AIR INJECTOR, MIL AND ENGINE SPARK							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	10-Nov-11	12-Dec-11		HINES PARK FORD, INC.	#	1209	C3	16-Jan-12	2	2878	\$477.88	\$693.25	2	WA	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP P							
GROUND G105	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	1209	C3	16-Jan-12	1	1050	\$0.00	\$226.69	2	MD	ROAD TEST CANNOT VEH & CHECKED A FUEL							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	11-Dec-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	1209	C3	23-Jan-12	2	2577	\$152.94	\$259.78	1	WA	ROAD TESTED VEHICLE, W/RE PERFORMED CO							
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#	1209	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	WA	VEHRY IDS TEST, TEST OK							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	12-Jan-12		KEN WILSON FORD INC	#	1209	C3	16-Jan-12	2	2115	\$21.08	\$136.24	1	WA	IDS TEST, PASS CODES AND CHECK G105 AS PER							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	29-Dec-11		CRONIN MOTORS, INC.	#	1209	C3	23-Jan-12	1	353	\$5.17	\$47.54	1	WA	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER							
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#	1209	C3	23-Jan-12	1	343	\$60.20	\$156.26	1	WA	553.90 EEC TEST, CODE P2810, PINPOINT, DI							
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C2	TFF	F	A	T	9-Dec-11			EAGLE COUNTRY FORD	#	1209	C3	13-Jan-12	-1	436	\$263.54	\$558.29	1	WA	VERIFIED CONCERN, CLEANING INJECTORS AND							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Jan-12			YAKOVLEV FORD, INC.	#	1209	C3	23-Jan-12	1	560	\$0.00	\$57.17	1	WA	LIGHT NOT ON AT START, CHECK ENGINE LAMP							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#	1209	C3	23-Jan-12	2	1286	\$0.00	\$91.85	1	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	1209	C3	30-Jan-12	2	1011	\$0.00	\$20.51	0	WA	IDS TEST, NO CODES, ROAD TEST UNABLE TO							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	1209	C3	19-Jan-12	1	1033	\$0.00	\$449.67	1	WA	ROAD TEST COULD NOT VERIFY CONCERN, CONT							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#	1209	C3	26-Jan-12	1	2197	\$0.00	\$59.84	1	WA	IDS TEST, RETRIEVED DTLENG AND NEEDED TO							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD INC.	#	1209	C3	26-Jan-12	1	581	\$410.74	\$558.96	1	WA	VERIFY CEL IS ON, VISUAL/DIAG RESULTS, RE							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C6	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#	1209	C3	30-Jan-12	2	3889	\$397.71	\$523.12	1	WA	TEST EEC, KICKER PASS, [CODE BPN] SELF							
COP	ENGINE	N/A	2012	1FFFWE1C4	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#	1209	C3	1-Feb-12	1	52	\$111.37	\$442.90	3	WA	VERIFIED CONCERN OF FROM OTHER CYLINDER							
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	7-Dec-11	22-Dec-11		TERRIERONE FORD	#	1209	C3	1-Feb-12	2	2424	\$0.00	\$55.87	1	WA	SCAN EEC TEST P0300, RAN CYL IN THIS TIME							
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#	1209	C3	4-Feb-12	1	1462	\$58.88	\$172.12	1	WA	CUST STATES THE CHECK NO PERFORMED P							
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#	1209	C3	13-Jan-12	1	469	\$58.88	\$139.94	1	WA	FOUNDED FAULTY COIL ASSISTANCE CK, ROAD							
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A <td T	13-Jan-12	30-Jan-12		MUNDAY FORD	#																		
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Dec-11	16-Jan-12		FESTIVAL FORD SALES (1983) LTD	#	1209	C3	6-Feb-12	1	1461	\$58.88											

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CD	CLC	CLF	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	VA	VA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	1	1	1	1	PT C&C
SPARK PLUGS	ENGINE	CB0011	2012	1FFFWE1TC0	2	TF6	F	AT	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	VA	VA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	1	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	VA	VA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	1	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CBUAF012	2012	1FFFWE1TC0	2	TF6	F	AT	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	NC	NC	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	VA	VA	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	1	2858	\$66.99	\$195.38	VA	VA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	14-Feb-12	2	1660	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN GEAR TO A FUR FOR THIS	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
ENGINE	ENGINE	CBUAF012	2012	1FFFWE1TC0	2	TF6	F	AT	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	01-Feb-12	1	503	\$58.88	\$199.24	VA	VA	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1TC0	2	TF6	F	AT	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	17-Jan-12	1	2819	\$80.00	\$215.26	VA	VA	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHE	#12029	1	1	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CB0011	2012	1FFFWE1TC0	2	TF6	F	AT	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	VA	VA	CHECK FOR MIL ON AND ERM - NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	VA	VA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC	#12029	5-Mar-12	1	952	\$64.05	\$210.29	VA	VA	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	4-Mar-12	3	4369	\$117.77	\$229.40	VA	VA	COOLERS COMPRESSION T/PK OK EEC TEST OK	COND UP IN LIGHT FLU	#12029	1	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	3-Jan-12	25-Jan-12	DIELH FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	VA	VA	W/OK TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	5-Nov-11	18-Jan-12	HUNT FORD INC	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	VA	VA	RAN SYSTEMS TEST CODE P0430 REPROGRAM PCM	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	VA	VA	OK ENGINE LIGHT CAME ON 3 COIL AND SPARK PLUG	CHECK ENGINE LIGHT ON	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1TC0	2	TF6	F	AT	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	VA	VA	ROAD TESTED AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	VA	VA	AL EEC TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	13-Nov-11	13-Feb-12	MICKEY FORD	#12029	4-Mar-12	1	685	\$58.88	\$140.83	VA	VA	IDS TEST INDICATES MGMT. MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	CBHDE012	2012	1FFFWE1TC0	2	TF6	F	AT	T	31-Jan-12	31-Jan-12	HOUSTON FORD INC	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	VA	VA	L.O.F. COMPLETED. TECHNICIAN(S): 20683	3.000 MILE FUEL REFR	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	51574	\$282.57	\$354.59	VA	VA	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS. KE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	28-Oct-11	23-Mar-12	COLUMBINE FORD INC	#12029	6-Mar-12	1	665	\$58.88	\$140.83	VA	VA	IDS TEST INDICATES MGMT. MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	15-Jan-12	18-Jan-12	JACK DEMMER FORD INC	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	VA	VA	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	#12465	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1883	\$405.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHROMES ROUNDS. C/P	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CGCER001	2012	1FFFWE1TC0	2	TF6	F	AT	T	24-Nov-11	10-Feb-12	DAN WIELBOLD FORD	#12029	15-Mar-12	1	151	\$64.05	\$174.54	VA	VA	LIGHT NOT ON NO DTC'S IN SHOP. FUEL IN	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CGCER001	2012	1FFFWE1TC0	2	TF6	F	AT	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	15-Mar-12	-1	34	\$319.11	\$928.44	VA	VA	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	1	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	22-Oct-11	16-Mar-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	VA	VA	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	1	1	1	1	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	24-Nov-11	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	405	\$205.00	\$250.00	VA	VA	ESTABLISHED VEHICLE CONC. NO MISFIRE	WHEN ENGINE LIGHT	#12029	1	1	1	1	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	17-Feb-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	VA	VA	HOOK UP IDS BOE P0303 REPROGRAM PCM	NO IS SE PREVIOUS HISTORY	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CB0011	2012	1FFFWE1TC0	2	TF6	F	AT	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	VA	VA	PN 8212 CODE 42 LEFT P0430 RAN OASIS	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	VA	VA	FRANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHE	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	21-Dec-11	19-Jan-12	BOBBY FORD INC	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	VA	VA	CUSTOMER COMPLAINT REPORT, COMPLAINT CODE	C/C CHECK ENGINE LIGHT	#12029	1	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	855	\$64.05	\$138.50	VA	VA	REPLACE BURNED OUT #6 COIL AND SPARKPLUG	OPER CHECK THE TRUCK	#12029	1	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CGCER007	2012	1FFFWE1TC0	2	TF6	F	AT	T	7-Nov-11	5-Dec-11	ST THOMAS FORD LINCOLN SALES	#12029	19-Mar-12	1	439	\$200.00	\$683.12	VA	VA	EEC TEST P0303, P0306, OK ON TEST	INSPECT OR CHECK EEC	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	VA	VA	FL VISUAL ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE SERVICE	#12029	1	1	1	1	PT C&C
COP	ENGINE	CCP001	2012	1FFFWE1TC0	2	TF6	F	AT	T	16-Feb-12	26-Feb-12	PKINSFTR MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	VA	VA	1/2029 EB. ELECTRONIC INSPECT ROAD TESTED	WITH SCAS 3 CHECK ENGINE LIGHT	#12029	1	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CCP001	2012	1FFFWE1TC0	2	TF6	F	AT	T	7-Nov-11	5-Dec-11	PKINSFTR MTR GO INC	#12029	15-Mar-12	1	439	\$200.00	\$683.12	VA	VA	VERIFIED CUSTOMER CONC. NO MISFIRE	WHEN ENGINE LIGHT	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	VA	VA	EEEC DIAG. DTC P0430, PINPOINT TEST, DCL	DCL CHECK ENGINE LIGHT ON	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	VA	VA	EEEC TEST P0430 PERFORM TSB 12 2 TO	REPLACE EEC LIGHT IS ON, PERFORM	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	21-Mar-12	1	7109	\$405.35	\$494.87	VA	VA	REPROGRAM PCM AND REPLACE LEFT CAT	CUSTOMER STATES CHE	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	VA	VA	PERFORM DIAG. REPROGRAM THE PCM &	REPLACES REPAIR SERVICE EN	#12029	1	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TF6	F	AT	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423												

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LIC	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM DATE	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TF6	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SONIC	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1T0CF	TF6	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	11-Dec-11	14-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-20-Feb-12	1	815	\$0.00	\$26.91	0	NA	NC	RAN EEC TEST PASS REPROGRAM PER TSB	CUSTOMER STATES VER	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GET	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-18-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	NC	VERIFY PROBLEM. TEST ALGUNA CODE VERIFIED	CLIENT DIT LONG A DEM	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1T6CF	TF6	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1T6CF	TF6	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1T0CF	TF6	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REF TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES VER	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	1FTFW1E1T0CF	TF6	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	11-Dec-11	10-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	NC	QUICK TEST. VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES CHE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST. NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	19-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	#	24	RECALEM	24-6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION. OASIS PERFORMED PROC	CUSTOMER STATES VER	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST. NO DTC REPRO	CUSTOMER STATES CHE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1T0CF	TF6	F	NA	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	22-Jan-12	14-Feb-12	DELAUX FORD	#	24	RECALEM	24-22-Feb-12	1	467	\$0.00	\$29.69	0	NA	CA	REF TEST OASIS FOUND P0304 CUSTOMER STATE	TRIP	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	17-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECAL	CUSTOMER STATES SURGE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	15-Dec-11	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	AL DIAG CUSTOMER STATE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1T7CF	TF6	F	NA	8-Nov-11	8-Dec-11	BEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	COE00017	2012	1FTFW1E1T0CF	TF6	F	NA	19-Jan-12	14-Feb-12	WEBER HARBOR, INC.	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$29.69	0	NA	TX	VERIFIED CONCERN. TESTED	CUSTOMER STATES WHEN	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	21-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	857	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUNNING	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. OASIS & FOUND	REPAIR FOR VEH SURGE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	8-Dec-11	9-Feb-12	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	888	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	28-Nov-11	26-Jan-12	STUYVEY FORD OF TALLEGAUGH	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#	1/25/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1T0CF	TF6	F	NA	9-Nov-11	14-Dec-11	YARMON FORD	#	24	RECALEM	24-25-Feb-12	3	1992	\$0.00	\$								





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBYAN01	2012	1F1FW1E1XCK	TF6	F	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1029	RECALEM	34-23-Feb-12	1	418	\$0.00	\$35.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	0	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	25-Jan-12		TUSKET SALES & SERVICE LTD	#1029	RECALEM	34-15-Feb-12	-1	9	\$0.00	\$24.01	0	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNERS ROUGH				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1029	RECALEM	34-17-Feb-12	2	1860	\$0.00	\$24.01	0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	0	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1T6C	TF6	F	AJ	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1029	RECALEM	34-17-Feb-12	3	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1029	RECALEM	34-22-Feb-12	2	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OWN				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1029	RECALEM	34-23-Feb-12	1	3859	\$0.00	\$44.10	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1029	RECALEM	34-23-Feb-12	1	1606	\$0.00	\$37.37	0	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1029	RECALEM	34-27-Feb-12	1	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1029	RECALEM	34-23-Feb-12	1	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICKS WITH SF				A30	0	PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1T6C	TF6	F	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1029	RECALEM	34-27-Feb-12	2	2624	\$0.00	\$34.12	0	TX	DIAG REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. RECALLS WHILE DRIVING				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1029	RECALEM	34-28-Feb-12	3	6381	\$0.00	\$34.12	0	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1029	RECALEM	34-27-Feb-12	3	3114	\$0.00	\$30.79	0	NC	TEST DRIVE. KOEC PASS PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT				A30	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1029	5.0E-212 E	34-12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK				A40	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1029	5.0E-212 E	34-20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				A30	0	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1029	DIAG	34-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CK				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E1T6C	TF6	F	AJ	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1029	RECALEM	34-23-Mar-12	1	1344	\$0.00	\$46.86	0	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	1-Feb-12	22-Feb-12	CHAMPION FORD	#1029	RECALEM	34-20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT				A40	0	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	22-Dec-11	23-Jan-12	LAUNDERS MOTOR FORD	#1029	RECALEM	34-22-Mar-12	2	1072	\$0.00	\$31.85	0	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CK				A30	0	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1029	12029	34-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT				A12	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1029	12029	34-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A40	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	22-Dec-11	23-Jan-12	BENNETT FORD	#1029	12029	34-22-Mar-12	3	677	\$292.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LI				A40	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1029	RECALEM	34-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1029	RECALEM	34-26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER STATE MIL				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1029	RECALEM	34-24-Mar-12	1	978	\$0.00	\$31.84	0	TX	P030 REPROGRAM PCM. PULLED CODES. P0300. CS EEC CAME ON WHILE				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1029	RECALEM	34-21-Mar-12	1	1050	\$0.00	\$32.32	0	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	8-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1029	RECALEM	34-22-Mar-12	2	4593	\$0.00	\$35.12	0	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#1029	RECALEM	34-18-Mar-12	1	4953	\$0.00	\$35.14	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				A30	0	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1029	12029	34-22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	0	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1029	12029	34-22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A30	0	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Feb-12		BIKERS MOTOR CO.	#1029	12029	34-22-Mar-12	1	29	\$84.02	\$84.02	1	TX	RUN DIAGNOSIS. KOEC PASSED. GO TO PINPOINT TEST CK. TRANSMISSION				A30	0	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1029	12405	34-22-Feb-12	0	5	\$5.05	\$150.80	132	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A40	0	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	10-Feb-12		ROBIN FORD SALES LTD.	#1029	NPP	34-28-Mar-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES. TSB 12 2 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON DU				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Feb-12		PHIL LONG FORD LINCOLN	#1029	RECALEM	34-20-Mar-12	1	492	\$0.00	\$35.14	0	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	22-Nov-11	16-Dec-11	PALM COAST FORD	#1029	RECALEM	34-20-Mar-12	2	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	27-Nov-11	15-Dec-11	RICART FORD	#1029	RECALEM	34-24-Mar-12	4	3872	\$0.00	\$34.73	0	TX	PERFORM SELF TEST. P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THA				A30	0	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1T6C	TF6	F	AJ	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#1029	RECALEM	34-20-Mar-12	2	4953	\$0.00	\$35.14	0	TX	TEST DRIVE AND VERIFY CONCERN. PERFORMED PERFORMED PERFORMED				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1029	RECALEM	34-26-Mar-12	2	5488	\$0.00	\$32.60	0	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL C				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	9-Nov-11	6-Feb-12	HENDERSON FORD	#1029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	17-Feb-12		WAYNE FORD SALES LTD.	#1029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#1029	RECALEM	34-23-Mar-12	3	3345	\$0.00	\$40.08	0	TX	REPROGRAM PCM PER COMPUTER TO LEARN THE CUSTOMER REPORTS OF				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BOKHARTOWN	#1029	RECALEM	34-28-Mar-12	2	1571	\$0.00	\$36.11	0	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CK				A30	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#1029	5.0E-212 E	34-28-Mar-12	3	1887	\$0.00	\$35.69	0	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MISSES AROUND				A30	0	PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1F1FW1E1T6C	TF6	F	AJ	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1029	5F953	34-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE				A30	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1T6C	TF6	F	AJ	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#1029	RECALEM	34-16-Mar-12	2	2892	\$405.35	\$486.83	1	TX	CHECK DTC AND REPROGRAM PCM. REFLASH. CHECK ENGINE LIGHT ON				A30	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1																						



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12CF	T	F	F	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34-30-Mar-12	4	7512	90.00	528.04	01	NA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUGG	#1	#103	V42	04	TRANSMISSION		
COP	ENGINE	NA	2012	1F1FW1E1TCF	T	F	F	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-29-Mar-12	2	9082	968.63	993.00	01	NA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	04	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1TKX	T	F	F	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34-5-Apr-12	1	11	55.17	598.27	01	NA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	04	PT C&C		
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1TKX	T	F	F	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34-14-Mar-12	1	1488	909.97	1,620.90	01	NA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#103	V52	04	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TCF	T	F	F	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34-3-Apr-12	3	7023	3-Apr-12	3	7023	3-Apr-12	01	NA	STILL UNDER INVESTIGATION BY TECH HOTLINE	UK ENGINE LIGHT CH	#1	#103	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	COAB0017	2012	1F1FW1E1TCF	T	F	F	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34-20-Mar-12	3	4402	80.00	577.86	01	NA	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34-5-Apr-12	3	2060	80.00	576.12	01	NA	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES VEH	#1	#103	V42	04	GOOD FUEL ECONOMY		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34-24-Mar-12	0	70	80.00	529.73	01	NA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-12-Mar-12	1	129	80.00	535.07	01	NA	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS C	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34-5-Apr-12	4	3048	80.00	536.60	01	NA	REFER TO TSB 12 2 10 AND REPROGRAM CM	CUSTOMER STATES CH	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34-24-Mar-12	3	5036	80.00	537.12	01	NA	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CH	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34-12-Mar-12	1	1358	80.00	530.60	01	NA	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34-2-Apr-12	1	608	80.00	529.89	01	NA	ENGINE MISS, NO CODE CONCERN. CK OUT	CUSTOMER STATES TH	#1	#103	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34-2-Apr-12	2	2661	80.00	539.69	01	NA	HOOKEUP IDS CHECKING/IGNITION STUMBLE ON	CUSTOMER ENGINE LIGHT	#1	#103	V29	04	PT C&C		
COP	ENGINE	CDFAV005	2012	1F1FW1E1TCF	T	F	F	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	41024	RECALEM	34-6-Apr-12	4	3953	944.05	1,142.70	01	NA	ECC TEST P0302 PERFORM POWER BALANCE	CUSTOMER STATES CH	#1	#103	V29	04	PT C&C		
COP	ENGINE	NA	2012	1F1FW1E1TCF	T	F	F	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-12-Mar-12	1	129	558.58	525.58	01	NA	TECH PULSED CODES AND COIL TEST INSTALLE	CUSTOMER STATES VEH	#1	#103	V52	04	PT C&C		
COP	ENGINE	NA	2012	1F1FW1E1TCF	T	F	F	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34-10-Apr-12	3	2209	961.70	5203.17	01	NA	PO300, ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#103	V29	04	PT C&C		
COP	ENGINE	CDX2000	2012	1F1FW1E1TCF	T	F	F	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34-11-Apr-12	3	935	558.88	1,152.05	01	NA	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CH	#1	#103	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TCF	T	F	F	10-Feb-12	17-Mar-12	KENALL FORD	41024	RECALEM	34-11-Apr-12	-1	1358	80.00	527.51	01	NA	RET. TEST. IDS & EEC TEST [ME. CLEARED CODES & C.S.	SHE WAS DRIVING AT	#1	#103	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	22-Feb-12	17-Mar-12	BKAUGH FORD, LLC	41024	RECALEM	34-9-Apr-12	-1	3054	539.77	5471.15	01	NA	RETRIVED CODE P0430 FROM PCM REPLACED	CUSTOMER STATES TH	#1	#103	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34-9-Apr-12	-1	6751	545.35	5791.26	01	NA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	CHECK ENGINE LIGHT S	#1	#103	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34-2-Apr-12	-1	1234	548.89	5548.97	01	NA	DIAG/REPLACE LEFT CONVERTER AND REPROGR	CUSTOMER STATES CH	#1	#103	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1F1FW1E1TCF	T	F	F	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	41024	RECALEM	34-3-Apr-12	2	3188	808.90	5847.16	01	NA	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	04	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34-23-Mar-12	-2	4033	524.64	5932.36	01	NA	VERIFIED CONCERN DUE TO EEC P0430 REPR	C.S. CHECK IDLE SURGE	#1	#103	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	41024	RECALEM	34-4-Apr-12	-2	4208	544.35	5515.86	01	NA	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#103	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T	F	F	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34-5-Apr-12	1	766	5413.00	5498.33	01	NA	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-6-Apr-12	-1	3434	80.00	545.65	01	NA	TESTED EEC SYSTEM. [NO] REPROGRAMMED	PCM	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-6-Apr-12	-1	2787	80.00	501.10	01	NA	PERFORM EEC KOEO, KOER FORD CODE P0430.	CUSTOMER STATES TH	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34-4-Apr-12	4	7865	80.00	531.12	01	NA	ECC TEST PCM ON DTC S. PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-29-Mar-12	1	4982	80.00	532.50	01	NA	ECC TEST. CODE P0306. [AND] ROAD TEST AT	CUSTOMER REQUEST T	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34-2-Apr-12	4	9852	80.00	530.30	01	NA	TESTED EEC SYSTEM. KOEO, P0306. REPROGRAM	HIT PASSING CHECK I	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	CDK0A005	2012	1F1FW1E1TCF	T	F	F	23-Jan-12	11-Feb-12	KRYE FORD LINCOLN	41024	RECALEM	34-9-Apr-12	-1	820	80.00	527.15	01	NA	CHECKED OASIS FOR PERM. CUSTOMER STATES	CH. CK ENGINE LIGHT	#1	#103	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34-30-Mar-12	1	1762	80.00	531.20	01	NA	visual inspect OK for code all pass ok oas	reprogram [customer states check engi	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34-5-Apr-12	3	6199	80.00	531.71	01	NA	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	9-Jan-12	27-Feb-12	JOE MACKENZIE CAPITAL FORD	41024	RECALEM	34-23-Mar-12	1	3449	80.00	530.52	01	NA	DISSEMINATION TEST. KOEO PASS. CONT P0300	CUSTOMER CONCERN C	#1	#103	V29	04	PT C&C		
COP	ENGINE	CDK0K015	2012	1F1FW1E1TCF	T	F	F	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	41024	RECALEM	34-9-Apr-12	-1	29	558.88	1196.02	01	NA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34-7-Apr-12	2	3980	80.00	530.70	01	NA	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES CH	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALEM	34-3-Apr-12	1	2636	80.00	533.05	01	NA	TESTED ON IDS NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	29-Jan-12	14-Feb-12	WRESE MOTORS, INC.	41024	RECALEM	34-6-Apr-12	-1	1	80.00	527.15	01	NA	SELF TEST CODES. P0306. P0308. CK EN	ENGINE LIGHT FLASHING	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	41024	RECALEM	34-9-Apr-12	4	8559	80.00	534.30	01	NA	ECC TEST NO DTC S. REPROGRAM PCM PER	TSB. CUSTOMER STATES CH	#1	#103	V52	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	25-Jan-12	11-Feb-12	MARCONO FORD OF MIAMI	41024	RECALEM	34-9-Apr-12	-2	5041	80.00	537.39	01	NA	CUSTOMER STATES FEL. [RAN] PCM SOFTWARE	CUSTOMER STATES CHECK	#1	#103	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	9-Dec-11	3-Jan-12	DIERRE FORD LINCOLN	41024	RECALEM	34-30-Mar-12	3	7786	80.00	532.07	01	NA	VERIFIED CONCERN PER OASIS FOR UPDATE	CODE ON OCCASIONS. DUR	#1	#103	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T	F	F	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLLEY, INC.	41024	RECALEM	34-9-Apr-12	-1	40	80.00	538.39	01	NA	VERIFY CEL ON SEEMED DES. VERIFY REPAIR.	CHECK ENGINE LIGHT S	#1	#103	V29	04	PT C&C		
TSB REFLASH	PT C&C	CAKX0008	2012	1F1FW1E1TCF	T	F	F	21-Dec-11	15-Jan-1																			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION						
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	4	1	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE#	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF6	F	4	1	15-Feb-12	23-Feb-12	PITTSBURG FORD	#324	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#524	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#84	NPF	#1	20-Apr-12	-1	8	\$66.99	\$171.69	1	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGN	CHECK FOR ROUGH RUN	A11	V29	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF6	F	4	1	3-Jan-12	25-Jan-12	DIETHL FORD	#1	3	9F593	B	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE#	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11	WHILE DRIVING VEHICLE	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	RECALEM	#4	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0630	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#24	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P	LESS OWNER STATES REF#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#524	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CALIBR PER TSB 12	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#524	RECALEM	#4	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0308 RSB #12 02 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#24	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#524	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	CHECK FOR SURGE MISC#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Dec-11		KEN KNAPP FORD SALES LTD	#524	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 05	APPLICATES ENGINE MISC#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	CUSTOMER STATES CHE#	A11	V29	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1	12405	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFY LR CK EN ALL#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0D5X017	2012	1FTFW1ETC1	TF6	F	4	1	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF6	F	4	1	24-Mar-12	24-Mar-12	WEBER MOTOR INC.	#524	RECALEM	#4	11-Apr-12	1	3978	\$0.00	\$32.65	1	GA	IL	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#524	RECALEM	#4	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE STATE	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#524	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0630, REP	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	17-Mar-12	HARRIS FORD LINCOLN	#524	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	VA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Nov-11	5-Apr-12	WADE FORD, INC.	#7	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	VA	#	TEST DROVE, VERIFY CONKER CK OASIS PERFORM	WHEN ON CRUISE CONTROL	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	23-Jan-12	12-Jan-12	HINESVILLE FORD INC	#24	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	MI	#	CK CAME ON AND STARTED FLASHING, STOP AN	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#24	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass	CHERMITTEN CUT OUT#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#7	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL	CHECK FOR MISFIRE WHEN	A11	V29	PT & C	
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TF6	F	4	1	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#524	RECALEM	#4	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, CK APPROVAL CODE	P CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Feb-12	8-Feb-12	SHERWOOD FORD	#524	RECALEM	#4	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG	DIAG AND REPORT EN#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF6	F	4	1	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#524	RECALEM	#4	20-Apr-12	2	3097	\$71.00	\$247.12	1	GA	TX	#	CKO P1111 NO POWER TO TEST, REPLACE LEFT	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TF6	F	4	1	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#524	RECALEM	#4	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERP IDS DIAGDATA DISPLA	CK TEST S CHK ENG LIGH#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#524	RECALEM	#4	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0306, PERFORM PPTS, REPLA	CK OUT LACK OF POWER#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#24	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#524	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	14-Mar-12	WEEKER MOTOR INC.	#524	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$32.65	1	GA	IL	#	PERFORMED DIAGNOSIS, REPROGRAM PCM TO	CHECK DRIVEABILITY S#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	13-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#524	RECALEM	#4	23-Apr-12	1	3941	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	UNDER ACCELERATION#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	21-Nov-11	31-Dec-11	BERNARD FORD	#524	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBR, REPROGRAM PCM	STATES SES LIGHT CAM#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	8-Feb-12	29-Feb-12	ASHIE NO WALKER, INC.	#524	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.65	0	GA	NC	#	TEST DROVE NO MISC FUEL TEST DROVE WITH	CK CODE HAS EN LIGH#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0306 P0308 MISS	FIRE CUSTOMER STATES, CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	15-Jan-12	6-Feb-12	WALMSLEY FORD, INC.	#1	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	EEC TESTED SYSTEM CODE P0304 FOUND SSM	ZEL STARTED FLASHING#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#524	RECALEM	#4	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	VA	#	CHECKED FOR DTCS, DROVE VEHICLE TWICE,	CUSTOMER CONCERN#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	13-Dec-11	31-Mar-12	SCOTT FORD	#524	RECALEM	#4															

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	8-Feb-12	1-Ap-12	CHEBUO FORD SALES	#	202	5.00E+212	F	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	30-Jan-12	7-Ap-12	FORD OF AUGUSTA, INC.	#	202	RECALEM	24	24-Apr-12	1	6756	8434.31	8439.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	202	RECALEM	24	18-Apr-12	1	4692	80.00	80.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	202	RECALEM	24	27-Apr-12	1	2366	80.00	80.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#	202	RECALEM	24	24-Apr-12	3	7305	80.00	80.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	202	RECALEM	24	27-Apr-12	2	2083	80.00	833.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	A	30	A	V40	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	11-Mar-12	2-Ap-12	YARMON FORD, INC.	#	202	RECALEM	24	13-Apr-12	1	1354	80.00	80.00	0	MN	PERFORM TSB 12 2 TO WPI	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	202	RECALEM	24	14-Apr-12	2	3955	80.00	837.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM P	A	30	A	V29	04	PT	C&C
COP	ENGINE	CSD3008	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	202	RECALEM	24	30-Apr-12	3	3321	884.05	1160.70	1	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E100X	T8F	F	B	A	T	K	T	C	A	J	13-Jan-12	3-Feb-12	CITY FORD SALES LTD.	#	202	5.00E+212	F	20-Mar-12	1	6039	3819.88	11020.03	232	AB	TECH B054 REPLACE RIG	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	11-Jan-12	25-Apr-12	ROBERTS MOTORS, INC.	#	202	RECALEM	24	27-Apr-12	1	678	8434.31	8536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#	202	RECALEM	24	18-Apr-12	3	5372	8405.35	8476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#	202	RECALEM	24	28-Apr-12	3	10472	8405.35	8480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	A	30	A	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	202	RECALEM	24	27-Apr-12	3	7622	8405.35	8494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	22-Jan-12	23-Mar-12	MARSHALL HIZE FORD, INC.	#	202	RECALEM	24	28-Apr-12	2	3430	80.00	855.59	0	TX	VERIFY C&C CHECK DTCS FOUND P0308 AND P030	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#	202	RECALEM	24	26-Apr-12	3	6065	80.00	838.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E100X	T8F	F	B	A	T	K	T	C	A	J	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, FORD	#	202	RECALEM	24	25-Apr-12	1	56	80.00	838.00	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	202	RECALEM	24	30-Apr-12	5	11497	80.00	835.14	0	OK	PCM CALIBRATION, PERFORM CODES	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	202	RECALEM	24	30-Apr-12	3	10121	80.00	838.33	0	ND	CODE 4 - VERIFY C&C ENG LIGHT ON, KOEO PASS, C	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	202	RECALEM	24	7-Apr-12	1	5162	80.00	836.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC.	#	202	RECALEM	24	30-Apr-12	5	11497	80.00	835.14	0	OK	PCM CALIBRATION, PERFORM CODES	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	30-Jan-12	3-Feb-12	MONROE FORD INC.	#	202	RECALEM	24	30-Apr-12	3	5789	80.00	835.65	0	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	A	30	A	V40	04	PT	C&C
COP	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#	202	RECALEM	24	2-May-12	1	2805	861.70	1357.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	A	V40	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	202	12A680	24	30-Apr-12	2	2758	80.00	846.27	0	MT	PERFORMED IDS SELF TEST THIS TIME	A	30	A	V44	04	PT	MA
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	202	DIAG	24	4-May-12	2	7742	80.00	866.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	A	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	CERD002	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	8-Mar-12	AL PIEMONTE'S HOT HOVS, FD INC.	#	202	DIAG	24	7-May-12	2	2447	80.00	860.77	0	IL	EEC TEST P0308, PERFORMED P0308 MONITOR	A	30	A	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	19-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	202	DIAG	24	7-May-12	1	5088	80.00	849.38	11	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	A	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	12-Jan-12	7-Feb-12	BUTCH OUTSLAET, INC.	#	202	DIAG	24	7-May-12	4	3476	80.00	841.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	202	RECALEM	24	26-Apr-12	1	14627	8405.35	8480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	A	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	27-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	202	RECALEM	24	13-May-12	2	4522	80.00	851.51	17	NS	CHECK DTCS, P0301, NO CONVERTER AT THIS	A	30	A	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	7-Apr-12	SHILOH FALLS FORD LINCOLN	#	202	RECALEM	24	7-May-12	2	8666	8405.35	8200.96	12	SD	TEST EEC SYSTEM P0301 OK	A	30	A	V29	04	PT	C&C
COP	ENGINE	NA	2012	1FTFX1E100X	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	7-Apr-12	SHERWOOD FORD	#	202	RECALEM	24	4-May-12	1	867	861.70	1304.59	12	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	A	30	A	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	8-Mar-12	REYNOLDS MOTOR COMPANY	#	202	DIAG	24	7-May-12	2	8474	80.00	867.78	0	TX	SCAN FOR CODES, TESTED FOR NOW, SEEN	A	30	A	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	202	DIAG	24	30-Apr-12	2	3217	80.00	851.40	13	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#	202	5.00E+212	E	7-May-12	4	5899	3293.51	3469.23	270	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	#	202	5.00E+212	E	8-May-12	1	4967	3397.71	3578.98	11	TX	ISS TEST P0308, PERFORMED P0308 MONIT	A	30	A	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100X	T8F	F	B	A	T	K	T	C	A	J	10-Nov-11	20-Jan-12	LAKESIDE FORD	#																		





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T2C	TFF	F	A	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#21	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED DTC NO. NO DTC'S. DTC	CUST STATES ON COOLD	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	#24	12405	B	22-May-12	2	4796	\$0.00	\$31.00	OK	SCANNED AND PULLED C AS IT WAS RUNNING. C	IS ON AND STARTED. C	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#24	DIAG	N	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E1C2C	TFF	F	A	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#24	DIAG	N	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF. CND	UNDRIVER STATES THAT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#24	5.0E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN INC.	#24	RECALEM	R	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAHSH18	CUSTOMER STATES ENG	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#24	RECAL	R	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLK ENGINE LITE CAME ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#24	RECALEM	R	24-May-12	6	10341	\$0.00	\$40.75	OK	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#24	RECALEM	R	18-May-12	2	6201	\$0.00	\$35.03	OK	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E1C0C	TFF	F	A	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#24	12029	C	23-May-12	3	6597	\$72.09	\$108.71	OK	PERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#24	12029	C	22-May-12	3	3725	\$68.05	\$138.73	OK	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E1C0C	TFF	F	A	9-Dec-11	28-Dec-11	MULLINAX FORD	#24	12029	C	25-May-12	6	9204	\$91.50	\$305.73	OK	KINSTAL IDS P0306 RUN ERRS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E1C0C	TFF	F	A	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#24	12029	C	29-May-12	2	8691	\$58.00	\$172.71	OK	TK CK'ED OUT TO VERIFY CK INSPECT. NO	VISIBLE DEF	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#24	12029	C	25-May-12	1	2181	\$68.99	\$238.91	OK	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#24	NFF	N	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED C/H. INTERCOMER. THEN	WHEN CALL CHECK EN	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	#24	DIAG	N	30-May-12	1	1352	\$0.00	\$42.10	OK	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WH	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#24	DIAG	N	30-May-12	2	2690	\$0.00	\$74.14	OK	CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#24	NFF	N	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED C/H. INTERCOMER. THEN	WHEN CALL CHECK EN	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	29-Mar-12	25-Apr-12	CHESTATE FORD	#24	RECALEM	R	17-May-12	1	2481	\$442.50	\$527.58	OK	RECALEM PERFORMED DIAG. P0430. TESTED	E29 CUST STATES ENGIN	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#24	12029	C	25-May-12	5	15183	\$64.05	\$105.32	OK	RECALEM TEST CODE P0305. REPLACED NUMB	ER CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CE4F0004	2012	1FTFW1E1C0C	TFF	F	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#24	DIAG	N	28-May-12	3	5021	\$58.88	\$138.62	OK	TKX CHECK VERIFIED CUSTOMER BALANCE	TEST CYCLING	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#24	DIAG	N	23-May-12	3	5208	\$0.00	\$16.05	OK	DIAG IDS P0306 SSM 22225 STUMBLE ON	ACCEL. A	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#24	DIAG	N	11-May-12	1	1563	\$0.00	\$49.40	OK	CUST STATES CK ENGINE FLASHED AFTER	CUST STATES CK ENGIN	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	9-Mar-12	16-Mar-12	WATERTOWN FORD	#24	DIAG	N	29-May-12	3	1117	\$0.00	\$37.16	OK	ROAD TEST VEHICLE RUN ON TEST. REFERRED	CHECK ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E1C0C	TFF	F	A	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN INC.	#24	RECALEM	R	8-May-12	1	1357	\$480.95	\$670.38	OK	P0306 RAN OASIS LOCK AND RECAL. C	CUSTOMER STATES CH	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#24	RECALEM	R	15-May-12	1	2719	\$0.00	\$31.45	OK	CC 04 BPM RECAL. PERFORM C	TRUCK SHAKING AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#24	RECALEM	R	24-May-12	6	11420	\$0.00	\$27.22	OK	NO CODES. CHECKED OASIS. PERFORMED	TS 12 ENGINE SURGES AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	30-Jan-12	14-Feb-12	MILLER FORD SALES	#24	RECALEM	R	29-May-12	2	2960	\$0.00	\$29.00	OK	PERFORMED DIAG. CHECKED ENGINE	LIGHT ON. DTC P0306	#1	V29	PT C&C
ENGINE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#24	12029	C	29-May-12	4	4849	\$58.88	\$170.51	OK	TKX RECAL TEST TCM AS AT ITS LATEST	C/CUSTOMER STATES EN	#1	V29	PT C&C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E1C0C	TFF	F	A	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#24	12029	C	29-May-12	1	700	\$58.88	\$185.40	OK	XROAD TEST AND DID NOT REMO	RELATIVE COMPRI	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	N	24-May-12	2	5291	\$0.00	\$71.52	OK	SPARK PLUGS. CHECKED ENGINE	LIGHT ON. P0306	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	N	8-May-12	2	2186	\$0.00	\$102.18	OK	TECH TEST. P0306. PNP/C	CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E1C0C	TFF	F	A	14-Feb-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	N	23-May-12	1	5400	\$0.00	\$129.05	OK	TECH TEST. P0306. PNP/C. REPAIR TO	MAKE AS	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C0C	TFF	F	A	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#24	5.0E212	E	22-May-12	2	5462	\$413.00	\$513.38	OK	DIAG EEC TEST P/INPOINT HT AND FOUND	LEFT C	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E1C0C	TFF	F	A	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#24	5.0E212	E	29-May-12	3	4853	\$397.71	\$484.82	OK	INSTRUCTED TO CHECK ENGINE LI	INSTRUCTED TO	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	2-Mar-12	2-Apr-12	STAMFORD FORD INC.	#24	5.0E212	E	22-May-12	1	1440	\$1,226.05	\$1,473.11	OK	PERFORMED DIAG. CHECKED PNP/C	CUST STATES DELIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#24	5.0E212	E	15-May-12	2	1050	\$397.71	\$610.39	OK	VERIFY CONCERN. CHECK ENGINE	LIGHT FOR PC	#1	V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#24	RECALEM	R	23-May-12	3	3352	\$283.51	\$356.24	OK	VERIFIED CONCERN. W/ENGINE LIGHT. CK	NO ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	#24	RECALEM	R	15-May-12	1	3923	\$283.51	\$356.35	OK	REPLACED BANK CATALYTIC CONVERTER	AS PER ENGIN	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0C	TFF	F	A	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#24	RECALEM	R	8-May-12	4	13688	\$283.51	\$407.37	OK	INSPECTED FOR CEL LIGHT found TSB 12	12 to Truck	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#24	RECALEM	R	8-May-12	2	4252	\$0.00	\$0.00	OK	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PRE	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#24	RECALEM	R	12-Apr-12	2	4892	\$0.00	\$39.92	OK	INSPECTED FOR CHECK ENGINE LI	ON. CHECK INSPECT	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#24	RECALEM	R	25-May-12	3	10207	\$0.00	\$41.72	OK	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States When	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	#24	RECALEM	R	29-May-12	2	10332	\$0.00	\$42.88	OK	EEC CHECKED CODE P0306 FOLLOWED	TSB 12 02	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	TFF	F	A	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	#24	RECALEM	R	29-May-12	2	3842	\$0.00	\$32.60	OK	TKX CHECK DTC'S. INPOINT. C/H FOR	FUTURE P415	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	9-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	#24	12029	C	28-May-12	3	5894	\$68.99	\$298.07	OK	TKX TEST PCM. P0304. 4 SPK PLUG. RFT	MONITOR 50	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0C	TFF	F	A	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	#24	12029	C	30-May-12	2	1572	\$133.98	\$157.15	OK	REPLACED COILS ON CYL 5 AND 7. TEST	DRIVEABILITY CONCER	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEBX0017	2012	1FTFX1E1C0C	TFF	F	A	6-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	#24	6K775	B	25-Mar-12	2	3002	\$							

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE LIC	PLANT	DATE	START DATE	PRD	WARRANTY	DEALER	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	24-Feb-12	27-Apr-12	27	APR-12	STEELE FORD LINCOLN	11029	RECALEM	34	31-May-12	2	631	\$293.51	\$372.65	135	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A	380A	V42	0	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	24-Feb-12	13-Mar-12	27	APR-12	JACQUES OLIVIER FORD INC.	11029	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	135	NC	1547 VER. DTC P0300 101 INTERCHANGE LES	COES, VERIFY LA LUMIERE	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	15-Feb-12	17-Mar-12	27	APR-12	BENNA FORD SUPERIOR	11029	RECALEM	34	5-Jun-12	3	3778	\$80.00	\$48.24	11	VA	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	A	380A	V44	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	26-Mar-12	24-Apr-12	27	APR-12	M G M FORD LINCOLN SALES LTD	11029	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	137	VA	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	6-Feb-12	27-Feb-12	27	APR-12	LAMORELUX FORD, INC	11029	RECALEM	34	4-Jun-12	4	7563	\$0.00	\$35.02	0	MA	SELF TESTED AND RECEIVED P0300. RANDOM	MISCONSUMER SIBRES VEHICLE	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	19-Mar-12	5-Apr-12	27	APR-12	HARRY HUMPHRIES AUTO CITY INC	11029	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	0	OH	ECC TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	6-Mar-12	27-Mar-12	27	APR-12	STEELE FORD LINCOLN	11029	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	033	NS	CHECKED AND TESTED WITH IDS RETRIEVED	CODES WHEN PICKING UP SPEE	A	380A	V44	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	15-Mar-12	5-Apr-12	27	APR-12	HILLSBORO FORD INC.	11029	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	0	VA	PERFORMED SELF TEST (EXERCISE) IF YOU	HAVE CUSTOMER STATES GOOD	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	15-Mar-12	30-May-12	27	APR-12	DEAN ABOUR FORD INC.	11029	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	0	VA	HOOKED UP IDS AND HAD CODES FOR P0304	P0303 CUSTOMER STATES THAT	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	24-Feb-12	17-Apr-12	27	APR-12	WINDSOR MOTOR INC.	11029	RECALEM	34	1-Jun-12	2	2312	\$0.00	\$33.25	0	VA	PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES GOOD	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	17-Apr-12	28-May-12	27	APR-12	WINDSOR MOTORS 1975 LTD	11029	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	038	VA	VERIFIED CHECK ENGINE SSB 22229 AND REFER	GAS ENGINE MECHANIC	A	380A	V44	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	28-Feb-12	30-Mar-12	27	APR-12	BULLER FORD INC.	11029	RECALEM	34	5-Jun-12	3	3324	\$405.17	\$507.85	118	VA	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	12-Feb-12	6-Mar-12	27	APR-12	LAFAYETTE FORD LINCOLN	11029	RECALEM	34	1-Jun-12	3	4468	\$300.63	\$420.21	118	VA	VERIFIED CONCERN ON KE O HFS HP10 PERFORM	CK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	13-Dec-11	27-Dec-11	27	APR-12	WOODHOUSE FORD SOUTH INC.	11029	RECALEM	34	11-May-12	5	10157	\$397.71	\$440.79	118	VA	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	12-Dec-11	22-Dec-11	27	APR-12	CURRIE MOTORS FRANKFURT INC	11029	RECALEM	34	1-Jun-12	6	13608	\$322.11	\$426.25	118	VA	IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	9-Dec-11	9-Jan-12	27	APR-12	FRASER FORD SALES LTD	11029	RECALEM	34	5-Jun-12	5	6991	\$263.51	\$386.55	122	VA	PERFORMED TSB 12 2 10. REPAIRED LEFT HAND	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	6-Mar-12	1-Jun-12	27	APR-12	TALLAHASSEE FORD LINCOLN	11029	RECALEM	34	8-Jun-12	1	539	\$0.00	\$42.77	118	VA	VERIFIED CONCERN FOR	ORDERED CS VEHICLE IS RUNNING	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	22-Feb-12	11-May-12	27	APR-12	HALL FORD LINCOLN	11029	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	0	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	7-Feb-12	3-Apr-12	27	APR-12	RAPID FORD	11029	RECALEM	34	24-May-12	-1	231	\$0.00	\$34.85	0	VA	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENGINE	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	24-Feb-12	24-May-12	27	APR-12	JIM HANSEN FORD FORD LINCOLN	11029	RECALEM	34	8-Jun-12	3	2855	\$0.00	\$51.09	134	VA	ECC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTARTS/SURGES ON	A	380A	V52	0	CLAIM BINNED FUNCTION
COP	ENGINE	11029	2012	1FF1W1E1C3	TB	F	9-Jan-12	21-Feb-12	27	APR-12	12029 C	11029	RECALEM	34	21-May-12	4	4081	\$88.88	\$261.81	2	VA	PERFORMED IDS CHECK OUT OF TOWN. NO PAI	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	13-Jan-12	30-Jan-12	27	APR-12	LAKELAND FORD SALES (2009) LTD	11029	RECALEM	34	4-Jun-12	5	1274	\$68.99	\$227.82	268	VA	CHECK ENGINE LIGHT ON	2	A	380A	V29	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	15-Feb-12	3-Mar-12	27	APR-12	JUBILEE FORD SALES (1983) LTD	11029	RECALEM	34	8-Jun-12	3	2855	\$0.00	\$51.09	134	VA	ECC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTARTS/SURGES ON	A	380A	V52	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	28-Apr-12	24-May-12	27	APR-12	12029 C	11029	RECALEM	34	4-Jun-12	1	790	\$0.00	\$68.18	130	VA	PERFORMED IDS CHECK OUT OF TOWN. NO PAI	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	5-Jan-12	24-Feb-12	27	APR-12	POIRIER FORD INC.	11029	RECALEM	34	28-May-12	4	8923	\$288.97	\$376.44	135	VA	PERFORM TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	28-Feb-12	30-Apr-12	27	APR-12	DAHL FORD MOTORSPORT INC	11029	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	118	VA	PERFORM CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	15-Nov-11	26-Jan-12	27	APR-12	5 FAWLEY FORD-LINCOLN	11029	RECALEM	34	6-Jun-12	5	5487	\$316.39	\$393.60	118	VA	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	5-Dec-11	27-Jan-12	27	APR-12	R. D. SAMPSON CORP. INC	11029	RECALEM	34	4-Jun-12	5	3840	\$292.99	\$398.92	118	VA	VERIFIED CUSTOMER CONCERN. CHECK ENGINE	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	12-Dec-11	27-Jan-12	27	APR-12	DIXIE	11029	RECALEM	34	7-Jun-12	1	680	\$436.31	\$521.19	118	VA	PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	16-Mar-12	30-Mar-12	27	APR-12	LAMB FORD SALES LTD	11029	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	130	VA	ECC CHECKED AND RETRIEVED DTC P0300.P0304.	CUSTOMER ENGINE LITE ON	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	1-Agr-12	30-Apr-12	27	APR-12	EIDE FORD LINCOLN	11029	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	118	VA	442Z PERFORMED SELF TESTES NO CODES	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	16-Mar-12	30-Mar-12	27	APR-12	BOB JONES'S FORD INC	11029	RECALEM	34	6-Jun-12	2	4468	\$0.00	\$35.19	0	VA	TEST CHECKED FOR CODES. NO CODES STORED	ON FAULT. UNABLE TO REPAIR	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	6-Dec-11	26-Dec-11	27	APR-12	KEN WILLIAMS FORD INC	11029	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	118	VA	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHECK EN	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	3-Dec-11	18-Feb-12	27	APR-12	GARBNER FORD INC	11029	RECALEM	34	8-Jun-12	4	8788	\$0.00	\$43.24	118	VA	PERFORM CONCERN. RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A	380A	V52	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	24-Feb-12	24-May-12	27	APR-12	JIM HANSEN FORD FORD LINCOLN	11029	RECALEM	34	8-Jun-12	3	4566	\$61.72	\$192.18	118	VA	PERFORMED CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	7-Nov-11	13-Dec-11	27	APR-12	FORD OF LONDONDRY	11029	RECALEM	34	4-Jun-12	6	3852	\$0.00	\$38.87	0	VA	SELF TEST P0301, RUN TSB AND SSM. 22225	ADON REPAIR. CHECK EN	A	380A	V13	0	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	TB	F	10-Apr-12	2-May-12	27	APR-12	DUCHANE MOTOR LTD	11029	RECALEM	34	5-Jun-12	2	2501	\$0.00	\$49.57	032	VA	RETURN VERIFY WITH IDS WIT P0300P0303P0308	CHECK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	12-Dec-11	26-Dec-11	27	APR-12	ADVANTAGE FORD SALES LTD	11029	RECALEM	34	11-Jun-12	1	1279	\$52.29	\$153.19	130	VA	PERFORM CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	28-Apr-12	25-May-12	27	APR-12	DAVIS FORD SALES INC	11029	RECALEM	34	4-Jun-12	1	640	\$0.00	\$0.00	0	VA	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK ENGINE LIGHT ON	A	380A	V29	0	CLAIM BINNED FUNCTION
ENGINE	DIAG - MISFIRE	11029	2012	1FF1W1E1C3	TB	F	28-Mar-12	12-Apr-12	27	APR-12	124680	11029	RECALEM	34	11-Jun-12	1	640	\$0.00	\$0.00	0	VA	TEST DRIVE. TESTED WITH TIME. AS PER SSM	22225. CUSTOMER STATES	A	380A	V29	0	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	TB	F	2-Nov-11	14-Jan-12	27	APR-12	PORTSMOUTH FORD	11029	RECALEM															





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLCE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REASON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	12/23/12	9-AM-12	LITHIA FORD LINCOLN OF GRAND P	35	03	5.00E-212	E	2012-06-12	3	15185	\$292.99	\$388.36	1	PA	NO	CHECKED CODES AND P	03430 RETURN. INSPECT	CUSTOMER STATES THE	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	35	03	5.00E-212	E	2012-03-12	3	6846	\$333.05	\$401.37	1	PA	TX	VERIFIED COMPLAINT. P	COILS AND REPROGRAM	C. CHECK EN LIGHT IS	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	1-Dec-11	28-Mar-12	TRADITION FORD	35	03	5.00E-212	E	2012-04-12	2	1283	\$289.51	\$382.83	1	PA	QC	VERIFIER CONFIRMER	RECALEM (04)	CHECK ENGINE LIGHT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	35	03	8K775	34	25-Jun-12	1	942	\$0.00	\$51.51	1	PA	FL	PERFORM INSPECTION. SELF	TEST-P3034. PERFO	CHECK ENGINE LIGHT ON	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	T8F	F	B	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	03	8K775	34	15-Jun-12	7	18742	\$0.00	\$48.21	1	PA	GA	CHECK DTCS. REPROGRAM	PCM PER TSB AND RE	ENGINE SKIP MISS DRIV	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	03	8K775	34	25-Jun-12	1	5739	\$0.00	\$48.87	1	PA	NO	PERFORMED TSB 12.6	4 EEC TESTED CODE	P0308 CHECK ENGINE LIGHT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	19-Dec-11	17-Feb-12	LAUREL FORD INC.	35	03	8K775	34	20-Jun-12	5	8691	\$12.82	\$50.00	1	PA	PA	VERIFIED INSTALL DEFLECTOR	PER TSB 12.6 4	CUSTOMER STATES ENG	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	17-Jan-12	20-Feb-12	HILLER FORD INC	35	03	8K775	34	21-Jun-12	5	5287	\$10.74	\$58.87	1	PA	WI	PER TSB 12.6 4 INSTALLED	CAC AIR DAM. AIR DREPP	DIAG C/S THAT THE ENGIN	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	22-Feb-12	13-Apr-12	GRAY SMITH FORD INC.	35	03	8K775	34	12-Jun-12	3	3393	\$13.27	\$60.39	1	PA	FL	MODULE UPDATE. INST	ALL CAC AIR DEFLECTOR	CUSTOMER STATES THE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A <td T	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	35	03	8K775	34	12-Jun-12	3	4300	\$10.04	\$54.73	1	PA	FL	EEC TEST. KODPASS. MILEAGE	TEST FOUND 3 LOW FUEL	MILEAGE 12M 1	EN	1	0303	PT C&C		
COP	ENGINE	CFVZ0201	2012	1FFW1E1TC	T8F	F	B	A	T	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	03	12029	C	21-Jun-12	1	332	\$58.88	\$241.10	2	PA	PA	VERIFY ENGINE MISS ON	NO. CONTACT HO	AROUND 60 MPH. VEHICLE	EN	1	0303	PT C&C	
COP	ENGINE	CFNL021	2012	1FFW1E1TC	T8F	F	B	A	T	9-Apr-12	16-May-12	SPIRITS COMPANY, INC.	35	03	12029	C	14-Jun-12	1	327	\$58.88	\$218.43	2	PA	TX	CHECKED CONCERN PER	RE TEST AND ROAD TEST	CUSTOMER STATES CHE	EN	1	0303	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1FFW1E1TC	T8F	F	B	A	T	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	35	03	DIAG	3	30-May-12	3	5557	\$0.00	\$25.22	0	PA	MN	PERFORMED EEC TEST	KOED DTC P0308. P0308	CUSTOMER STATES CEL	EN	1	0303	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	35	03	DIAG	3	21-Jun-12	1	3367	\$0.00	\$70.53	\$3.75	1	PA	AB	COULDN'T VERIFY CO	ORDINATION AT THIS TIME. C	AS ENGINE REPAIR RE	EN	1	0303	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	03	5.00E-212	E	2012-01-12	5	5177	\$293.51	\$918.66	2	PA	BC	EEC TEST RECEIVED CODE	P0430 NORMAL DIAGN	OSIBILITY MISS. CHE	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	35	03	5.00E-212	E	2012-04-12	3	7281	\$313.92	\$371.70	1	PA	GA	SCAN ENGINE AND FOUND	CODE FOR LINT COVER	ENGINE RUNS SMOOTH	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	03	5.00E-212	E	2012-08-12	4	4281	\$300.63	\$339.76	1	PA	TX	CALIBRATION. RE CALIBRATE	PCM	C. CHECK ENGINE LIGHT	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	25-Apr-12	19-May-12	CITY FORD SALES LTD.	35	03	5.00E-212	E	2012-12-12	1	2103	\$296.23	\$401.57	3	PA	AB	TECH 8054 P0308 P0308	TSB 12.6 4 1208048. 5	REPAIR FOR WAS ON	EN	1	0303	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	11-Feb-12	13-Mar-12	WILSON FAMILY FORD	35	03	5.00E-212	E	2012-06-12	1	2150	\$10.87	\$44.07	1	PA	TX	PERFORMED TSB 12.6	4 INSTALLED AIR DEFLECTOR	CUSTOMER CONCERN	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	03	8K775	34	15-Jun-12	3	6103	\$0.00	\$40.49	1	PA	IA	TRUCK MISFIRES AND	STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	35	03	8K775	34	11-Jun-12	2	8143	\$10.74	\$53.94	1	PA	MS	VERIFY CONCERN. PERFORM	EEC TEST DTC	CUSTOMER ENGINE LIGHT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	CE4F0008	2012	1FFW1E1TC	T8F	F	B	A	T	8-Nov-11	5-Dec-11	WENKST FORD INC.	35	03	8K775	34	28-Jun-12	7	7547	\$0.00	\$48.87	1	PA	TX	INSTALL REVISED CALIBRATION	PER 02.06.04	CHECK DRIVEABILITY ISS	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	35	03	8K775	34	14-Jun-12	2	2447	\$0.00	\$38.02	1	PA	GA	DOES NOT OPERATE TSB	12.6 REPROGRAM PCM	CUSTOMER LIGHTS PER	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	35	03	8K775	34	25-Jun-12	1	721	\$0.00	\$44.44	1	PA	FL	TSB 12.6 4. eec diag	retrieve codes p0300, p0304, p0308	CUSTOMER STATES THAT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	2-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	35	03	DIAG	3	04-12-12	4	4712	\$0.00	\$47.42	1	PA	QC	PERFORM TSB 12.6	4	CUSTOMER STATES THE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	35	03	8K775	34	11-Jun-12	2	4350	\$10.74	\$46.65	1	PA	AL	RAN EEC TEST. P0300, P0305,	P0306 CHECKED INFL	CUSTOMER LIGHT ON	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	15-Feb-12	30-Apr-12	PLANTATION FORD	35	03	8K775	34	28-Jun-12	2	6357	\$0.00	\$53.37	1	PA	FL	ROAD TEST TRUCK NOT	ICE PROCEDURE STEPS	CUSTOMER STATES TRANS	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A <td T	15-Mar-12	23-Apr-12	BARTON COMPANY	35	03	8K775	34	28-Jun-12	2	6122	\$0.00	\$53.37	1	PA	FL	PERFORM TSB 12.6	4	CUSTOMER STATES THE	EN	1	0303	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	03	8K775	34	14-Jun-12	2	2662	\$11.44	\$57.08	1	PA	PA	VERIFIED CONCERN CHECKED	CODES P0300 P0308	CUSTOMER STATES THE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	35	03	8K775	34	28-Jun-12	1	893	\$0.00	\$38.35	1	PA	PA	SHIELD IS IN PLACE. UP	DATED PCM PER TSB	CUSTOMER STATES TRU	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	11-Feb-12	13-Mar-12	WELCH FORD INC.	35	03	8K775	34	28-Jun-12	1	866	\$10.74	\$46.65	1	PA	TX	TESTED EEC. PROXIMITY	TEST PERFORMED. DRIV	ABILITY. CUSTOMER	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	35	03	8K775	34	12-Jun-12	3	7064	\$10.74	\$47.78	1	PA	FL	VERIFY THE CONCERN AND	PERFORM REPAIR PER	CUSTOMER STATES CHE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	12-Jan-12	11-Feb-12	DOV DAVIS FORD LINCOLN	35	03	8K775	34	25-Jun-12	5	6285	\$0.00	\$45.92	1	PA	TX	ISS INSTALLED KOED	KOER SELF TEST DTC P0308	CUSTOMER STATES CHE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	13-Mar-12	13-Mar-12	TOWNSHIP FORD INC.	35	03	8K775	34	28-Jun-12	1	810	\$10.74	\$46.65	1	PA	GA	ROAD TEST. RAN W/	ACCELERATOR AT 5.5	WHILE ACCELERATING	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	03	8K775	34	18-Jun-12	3	6895	\$0.00	\$65.02	3	PA	AB	DTCS. CHECK FOR	DEFLECTOR PLATE AND	REPR CHECK FOR	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	9-May-12	29-May-12	DEWEY FORD	35	03	8K775	34	22-Jun-12	1	2282	\$12.84	\$58.41	1	PA	IA	ISS TESTED PASSES. RAN	OASIS INSTALLED. C	D TRUCK HAS MISS AT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	11-Feb-12	13-Mar-12	UNIVERSAL FORD LINCOLN SALES	35	03	8K775	34	28-Jun-12	1	841	\$0.00	\$47.78	1	PA	TX	PERFORM TSB 12.6	4	CUSTOMER STATES CHE	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	21-Feb-12	31-Mar-12	ARMISTONG FORD OF HOMESTEAD	35	03	RECALEM	34	29-May-12	2	6470	\$0.00	\$34.31	0	PA	FL	ISS DIAG DTCS P0300	NO TESTS E1. E6. CK	VERIFIED C/S. THAT	EN	1	0303	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	35	03	RECALEM	34	30-May-12	5	1849	\$0.00	\$37.59	0	PA	SK	CHECK CAUSE MIL LIGHT	ON AND VERIFY P0308	CHECK CAUSE OF EN	EN	1	0303	PT C&C	





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	18-Dec-11	11-May-12	DIELHS FORD SALES INC	2012	PT	8K775	2012	25-Jun-12	2	\$293	\$10.04	\$45.65	1	NA	MD	ID5 TEST CODE P4030 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	TSB 12 6 4	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	27-Feb-12	13-Mar-12	HONDRU FORD	2012	PT	8K775	2012	14-Jun-12	4	\$495	\$10.04	\$52.77	1	NA	PA	CCO EEC 02 4 CAUSAL REFLASHED PCM AND	WHILE DRIVING ON	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	13-May-12	27-May-12	FORD OF LONDONBERRY	2012	PT	8K775	2012	2-Jul-12	2	\$983	\$12.84	\$91.63	1	NA	MI	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	4-May-12	28-May-12	DES LAURENTIDES FORD INC	2012	PT	8K775	2012	20-Jun-12	1	\$665	\$14.63	\$60.44	1	NA	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE T3	31 REMEDATION MOTEUR	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	2012	PT	8K775	2012	4-Jul-12	2	\$381	\$14.63	\$64.67	1	NA	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	4 INSTALL CAL DEFLECTO	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	TFF6	F	4	T	19C	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	2012	PT	8K775	2012	26-Jun-12	4	\$250	\$0.00	\$45.33	1	NA	TX	TEST SYSTEM WITH IDS RECEIVED CODES PAS	VEHICLE RESTARTS W/	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	2012	PT	8K775	2012	5-Jul-12	5	\$222	\$0.00	\$39.72	1	NA	NC	VERIFY CONCERN PULLED CODES P0316 PERFO	TRAVELING CLIENT STA	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	2012	PT	8K775	2012	28-Jun-12	4	\$618	\$0.00	\$58.57	1	NA	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	2012	PT	8K775	2012	20-Jun-12	1	\$452	\$0.00	\$39.94	1	NA	KY	TEST TRANSMISSION DTC P0302 REPROGRAM	TRANS SHIFTS HARD 2	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	13-Jan-12	13-Jan-12	ORLUS FORD, INC.	2012	PT	8K775	2012	11-Jun-12	-1	\$219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	2-May-12	21-May-12	GARNET FORD INC	2012	PT	8K775	2012	13-Jun-12	1	\$261	\$10.04	\$60.81	1	NA	PA	IN PERFORM TSB TO REPLACE T	CUSTOMER STATES TH	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	2-May-12	1-May-12	TIMBERLAND FORD	2012	PT	8K775	2012	20-Jun-12	2	\$126	\$0.00	\$36.71	1	NA	FL	DIAG. KOED AND KOER CODE P0306 CHECKED	ON CUSTOMER STATES CH	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	13-Jan-12	13-Jan-12	ORLUS FORD, INC.	2012	PT	8K775	2012	11-Jun-12	-1	\$219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	24-Apr-12	23-May-12	J. C. LEWIS FORD	2012	PT	8K775	2012	26-Jun-12	2	\$137	\$0.00	\$43.68	1	NA	GA	RUN IDS TEST KOEG PU	FURTHER AT DESTINAT	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	3-Feb-12	4-Jun-12	VIC BALFOUR FORD LINCOLN	2012	PT	8K775	2012	30-Jun-12	1	\$291	\$0.00	\$41.96	1	NA	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	3.C CHECK ENGINE LIGH	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	13-Jan-12	13-Jan-12	BILLY BARNETT FORD	2012	PT	8K775	2012	11-Jun-12	-1	\$219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	7-Feb-12	18-Feb-12	SUPERIOR FORD LINCOLN	2012	PT	8K775	2012	30-Jun-12	5	\$401	\$0.00	\$36.13	1	NA	WV	CODE P0306 TSB 12064 VERIFIED CONCERN	COMPUTER ENGINE PER	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	2012	PT	8K775	2012	25-Jun-12	1	\$270	\$0.00	\$53.73	1	NA	ON	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	23-Apr-12	30-May-12	BEADLEY S & SERVICE LTD	2012	PT	8K775	2012	3-Jun-12	2	\$164	\$0.00	\$44.16	1	NA	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	20-Apr-12	18-May-12	PATRICA FORD SALES (1994)	2012	PT	8K775	2012	6-Jun-12	1	\$74	\$0.00	\$54.38	1	NA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMC	COMPUTER ENGINE AN	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	2012	PT	8K775	2012	12-Jun-12	3	\$678	\$10.74	\$63.68	1	NA	LA	TSB 12 06 04 2011 2012 F 193 53L GTDI. CHECK DT	CUSTOMER STATES CHE	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	13-May-12	13-May-12	ROBINSON FORD INC	2012	PT	8K775	2012	10-Jun-12	1	\$219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	14-May-12	9-Jun-12	RAPID FORD	2012	PT	8K775	2012	20-Jun-12	1	\$1001	\$11.44	\$56.40	1	NA	MI	VERIFY CUST COMPLAINT. SCANNED FOR DTCS	COMPLAIN. CUSTOMER	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	2012	PT	8K775	2012	5-Jul-12	5	\$3214	\$0.00	\$41.52	1	NA	TX	VERIFY HMI LIGHT ON RETRIEVED TROUBLE CO	DS HAD A LOSS OF POW	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	2012	PT	12029	2012	14-Jun-12	4	\$730	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	DS THE TRUCK SHAKES	TSB 12 6 4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	2012	PT	12029	2012	29-Jun-12	3	\$514	\$66.99	\$128.18	1	NA	QC	KWIVERIFIED CONCERN AVEC IDS RATE CYL. NO	PLACE essai LA LUMIERE DU MOTEUR	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	2012	PT	500E212	2012	5-Jul-12	2	\$279	\$293.51	\$381.41	1	NA	ON	BE212 CC4E P430 KOEC. CHECK DTCS. REPLAC	CUSTOMER STATES CHECK	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	2012	PT	500E212	2012	5-Jul-12	2	\$279	\$293.51	\$381.41	1	NA	ON	BE212 CC4E P430 KOEC. CHECK DTCS. REPLAC	CUSTOMER STATES CHECK	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	26-Feb-12	28-Mar-12	PALM BAY FORD	2012	PT	8K775	2012	27-Jun-12	4	\$682	\$13.95	\$56.65	1	NA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	2012	PT	8K775	2012	14-Jun-12	4	\$730	\$10.74	\$60.12	1	NA	WI	CHECK DTCS FOUND P0301 REFER TO TSB 12 6 4	C.S THE CHECK ENGINE	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	9-Jun-12	9-Jun-12	BAUER MOTOR GROUP	2012	PT	8K775	2012	20-Jun-12	1	\$200	\$0.00	\$50.00	1	NA	TX	FRAN KOER KOER FOUND TSB 12 6 4	CUSTOMER STATES W/	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	22-Feb-12	5-Apr-12	JIM PENNEY LTD	2012	PT	8K775	2012	18-Jun-12	3	\$4037	\$14.63	\$53.78	1	NA	NL	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LIGH	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	2012	PT	8K775	2012	9-Jul-12	5	\$936	\$0.00	\$61.37	1	NA	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LIGH	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	10-Apr-12	19-Apr-12	BILLY BARNETT FORD	2012	PT	8K775	2012	25-Jun-12	1	\$12	\$12.99	\$45.99	1	NA	MI	TEST DRIVE TO VERIFY CONCERN	CUSTOMER STATES W/	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	9-Dec-11	20-Jan-12	CLUBLINE FORD	2012	PT	12029	2012	9-Jul-12	6	\$182	\$64.05	\$175.73	1	NA	TX	KXAN EEC TEST KOEO P/OVE OK.	DRIVEABILITY	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	2012	PT	12029	2012	5-Jul-12	4	\$764	\$63.09	\$212.11	1	NA	IL	KWIV REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	27-Feb-12	10-Mar-12	TIMBERLAND FORD	2012	PT	8K775	2012	29-Jun-12	1	\$429	\$64.05	\$149.00	1	NA	TX	KXAN EEC TEST S AND FOR AND TEST DRIVE. ON	CUSTOMER STATES CH	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	2012	PT	12029	2012	7-Jul-12	6	\$678	\$66.99	\$242.70	1	NA	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	11-Jan-12	7-Feb-12	BAUROW FORD COMPANY	2012	PT	12029	2012	2-Jul-12	5	\$262	\$64.85	\$148.20	1	NA	WI	KXIDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHECK	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F	4	T	19C	27-Feb-12	10-Mar-12	TASKUS SALES & SERVICE LTD	2012	PT	8K775	2012	9-Jul-12	5	\$449	\$66.99	\$149.00	1	NA	MI	TEST DRIVE WITH COILS PERFORMED	AVERAGEING 15 PER	TSB 12 6 4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E93C	TFF6	F																						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP. STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C	TFF	F	NA	TC3	AJ	21-Feb-12	22-May-12	DUAL FORD	#	6K775	2012	12-Jun-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	A141	V42	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AJ	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	2012	15-Jun-12	3	7788	\$14.63	\$65.72	1	NA	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	THE TRUCK SEEMED TO	#	A44	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TFF	F	NA	TC3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	6K775	2012	14-Jun-12	2	2168	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO		#	A41	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	TFF	F	NA	TC3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	6K775	2012	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	120604A_SHR_EEC_TEST_DRIVING HABITS.	E25 CHECK ENGINE LIGHT	#	A14	V29	PT & C
TSB REFLASH	PT C&C	CD443002	2012	1F1FW1E19C	TFF	F	NA	TC3	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	2012	12-Jul-12	4	9321	\$13.66	\$43.67	1	NA	DID NOT ROAD TEST. CHG FOUND TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	#	A52	V50	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E17C	TFF	F	NA	TC3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	6K775	2012	9-Jul-12	2	5732	\$17.99	\$70.81	1	NA	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 12103109 CUST	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	25-Jun-12	13-May-12	TAIACENDI FORD	#	6K775	2012	5-Jul-12	4	4666	\$0.00	\$45.12	1	NA	PERFORMED IDS TEST AND FOUND NO CODES. RE	CS WHEN PRESS ON	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	TFF	F	NA	TC3	AF	15-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	8-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#	6K775	2012	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	Y KOCO PASS KOER PASS KOEC P0301 PER	THE CUSTOMER STATES CHE	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	2012	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS		#	A44	V29	PT & C
COP	ENGINE	NA	2012	1F1FW1E11C	TFF	F	NA	TC3	AF	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	12029	2012	2-Jul-12	2	3180	\$11.20	\$246.93	1	NA	KMIDS TEST P0305 CK MODIFIED #4 AND #5 COILS AN	P09 CUSTOMER STATES THE	#	A14	V49	PT & C
COP	ENGINE	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#	12029	2012	2-Jul-12	6	12372	\$58.88	\$137.74	1	NA	XXCHECKED OUT ROADTEST.EEC TEST. VERIFY P030	CHECK ENGINE LIGHT ON	#	A14	V29	PT & C
COP	ENGINE	NA	2012	1F1FW1E12C	TFF	F	NA	TC3	AF	7-Dec-11	22-May-12	442 FORD LINCOLN	#	12029	2012	3-Jul-12	2	2146	\$61.70	\$135.92	1	NA	XXROAD TEST MISS FIRE NO TEST POWER BALLEN	CHECK ENGINE ALLUME	#	A21	V52	PT & C
COP	ENGINE	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#	12465	2012	5-Jul-12	4	1574	\$64.05	\$163.84	1	NA	CA # 724 1663 TEST DROVE VEHIL WITH CYLINDER #4	CUSTOMER STATES THE	#	A14	V29	PT & C
FUEL INJECTOR	EXHAUST	NA	2012	1F1FX1E19C	TFF	F	NA	TC3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#	9F983	2012	2-Jul-12	-1	3	\$291.57	\$611.89	5	NA	TEST P0202 P0206 P0300PASS ROAD TEST OK NOW	CLD ON SOLID RUNS RO	#	A14	V29	PT & C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	11-Jun-12		FRENDSHIP FORD	#	D4G	2012	11-Jul-12	-1	162	\$0.00	\$33.31	0	NA	TEST DROVE. BAX IDS 131 FOR RELATIVE PROFILE	CUSTOMER STATES WHI	#	A14	V29	PT & C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1F1FW1E16C	TFF	F	NA	TC3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#	DIAG	2012	10-Jul-12	1	3661	\$0.00	\$55.16	1	NA	VA # CK ENGINE LIGHT ON CK OADS1 P0300 P0304	CUSTOMER STATES THA	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	27-Mar-12	9-May-12	TOMBALL FORD	#	500E-212	2012	10-Jul-12	3	6589	\$303.03	\$395.41	1	NA	PERFORM EEC DIAGS P0304 P0305 P0306 P0304	CHECK ENGINE LIGHT ON	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	13-Jan-12		TEAM TEST DRIVE LIMITED	#	500E-212	2012	8-Jul-12	1	1920	\$14.63	\$65.58	1	NA	MOCKED UP IDS AND REPROGRAMMED THE PCM TO	CHECK AND ADVISE FOR	#	A14	V29	PT & C
DIAG - P0430	EXHAUST	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AJ	10-May-12	11-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#	NPF	2012	13-Jul-12	2	1737	\$0.00	\$22.77	0	NA	VA VERFD CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	27-Mar-12	12-Apr-12	OROUS FORD INC.	#	6K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	NA	MI # CUSTOMER COMPLAINT TVE THE REPAIR FORD	CUSTOMER COMPLAINS	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AF	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC	#	6K775	2012	8-Jul-12	1	1920	\$14.63	\$65.58	1	NA	VA VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#	6K775	2012	26-Jun-12	2	1921	\$0.00	\$62.83	1	NA	QC # FAIRE ESSAIE ROUTER. SORTIR CODE FAIRE BUL	TEUMON CHECK ENGINE	#	A24	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	TFF	F	NA	TC3	AF	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#	6K775	2012	16-Jul-12	1	1589	\$13.66	\$72.23	1	NA	SK # PERFORM EEC P0308. PERFORMED TSB 12 6 4	CHECK ENGINE LITE ON	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	2012	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	CS VEHICLE LOSSES POW	#	A14	V52	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	TFF	F	NA	TC3	AJ	4-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#	6K775	2012	25-Jun-12	3	5024	\$0.00	\$42.46	1	NA	WI # FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AJ	13-Jan-12	3-Mar-12	REYNOLDS FORD SALES OF EDMON	#	6K775	2012	2-Jul-12	2	5114	\$11.44	\$44.24	1	NA	QC # TECH 127 REC. TO PERFORM TSB 12 6 4 PER	CUSTOMER STATES WHI	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#	6K775	2012	12-Jul-12	4	9790	\$10.74	\$51.93	1	NA	AL # VERIFY CONCERN HAS AN MILL LIGHT ON. TEST	EE CUSTOMER STATES WA	#	A14	V49	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	3-Feb-12	28-Feb-12	RODGE FORD SALES LIMITED	#	6K775	2012	10-Jul-12	5	6675	\$16.87	\$66.35	1	NA	AB # CHECKED FOR SES LIGHT. CK OPERATION A	CHECK ENGINE LIGHT WAS	#	A14	V49	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	10-Feb-12	13-Mar-12	WOLVERINE FORD SALES	#	6K775	2012	14-Jul-12	1	1144	\$63.77	\$139.17	1	NA	VA # VERIFIED CONCERN. PERFORMED SCAN. P0307	CHECK ENGINE LIGHT ON	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	TFF	F	NA	TC3	AF	17-Feb-12	24-May-12	JIM PENNEY LTD.	#	6K775	2012	11-Jun-12	1	1511	\$14.63	\$63.78	1	NA	NL # CONFIRMED CUSTOMER	CONFIRM CK FOR ENGINE	#	A14	V29	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	22-Mar-12	2-May-12	ELKINS FORDLAND	#	6K775	2012	13-Jul-12	2	4909	\$10.74	\$45.20	1	NA	WV # DO TSB. REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS	#	A14	V52	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	22-Mar-12	23-Mar-12	ELKINS FORDLAND	#	6K775	2012	13-Jul-12	2	4909	\$10.74	\$45.20	1	NA	WV # DO TSB. REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS	#	A14	V52	PT & C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	TFF	F	NA	TC3	AJ	4-Apr-12	23-Apr-12	PERRY PITRE FORD CO INC	#	6K775	2012	12-Jul-12	3	12642	\$0.00	\$33.54	1	NA	LA # EEC TEST FOR DTC CODED TESTED RETESTED. CK	VO CUSTOMER STATES TH	#	A14	V29	PT & C
COP	ENGINE	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	22-Feb-12	23-Mar-12	MELVIN MOTOR CO., INC.	#	12029	2012	12-Jul-12	4	7949	\$64.05	\$162.92	1	NA	VA #XPERFORMED EEC DIAG. DTC #4 SPARK PLUG	VO CUSTOMER STATES THA	#	A14	V29	PT & C
COP	ENGINE	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	31-Jan-12	9-Apr-12	SIMMONS ROCKWELL FORD, INC.	#	7963	2012	9-Jul-12	1	7963	\$69.00	\$100.00	1	NA	VA #XPERFORMED EEC DIAG. DTC #4 SPARK PLUG	VO CUSTOMER STATES THA	#	A14	V29	PT & C
COP	ENGINE	NA	2012	1F1FW1E14C	TFF	F	NA	TC3	AF	14-Dec-11	4-Jun-12	SPIRE DYKES FORD LINCOLN	#	12029	2012	29-Jun-12	1	26044	\$58.88	\$188.11	2	NA	TX #XOVER CK VISUAL INSPECT. REMOVED AND REPLA	CUSTOMER STATES WHI	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E17C	TFF	F	NA	TC3	AF	22-Mar-12	16-Jun-12	BECK FORD LINCOLN	#	500E-212	2012	29-Jun-12	1	2157	\$345.84	\$422.66	1	NA	FL # VERIFIED CONCERN. PERFORMED SCAN. P0307	CHECK ENGINE LIGHT ON	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CASV022	2012	1F1FW1E17C	TFF	F	NA	TC3	AF	10-Feb-12	14-Jun-12	KENDALL FORD	#	500E-212	2012	14-Jul-12	4	26325	\$311.37	\$400.19	1	NA	OR # RAN PINPOINT TEST PCM(DRIVED TSB 12 6 4	P9 CUSTOMER STATES WHI	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TFF	F	NA	TC3	AF	28-Jan-12	18-Feb-12	SCHMITZ BROS AUTO, INC.	#	500E-212	2012	3-Jul-12	5	6487	\$331.37	\$404.58	1	NA	WI # REPROGRAM PCM. INSTALL DEFLECTOR AND LEF	CUSTOMER STATES THA	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C	TFF	F	NA	TC3	AF	27-Feb-12	9-Mar-12	JOE MACHENS FORD LINCOLN	#	500E-212	2012	25-Jun-12	4	8458	\$331.37	\$410.09	1	NA	MO # VERIFIED EEC TEST IDS [RE] EEC TEST ROAD	CUSTOMER STATES CHE	#	A14	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	TFF	F	NA	TC3	AF	3-May-12		REYNOLDS FORD, INC.	#	500E-212	2012	11-Jul-12	-1	32										



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	VIN	VEHICLE LIC	ENGINE CHASS CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR MO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CO	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	29-JUN-12	DISCOVERY FORD SALES LTD.	67K75	25	19-JUL-12	1	2584	\$13.66	\$72.23	135	NA	SK	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	15-JUN-12	MERIT FORD SALES (2003) LTD	67K75	24	18-AUG-12	2	3067	\$0.00	\$48.59	100	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	19-MAY-12	ELKINS FORDLAND	67K75	24	10-JUL-12	4	5133	\$10.74	\$45.20	100	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	28-FEB-12	TURNPIKE FORD OF HUNTINGTON	67K75	25	13-JUL-12	4	8042	\$0.00	\$41.47	100	NA	WV	0304 0305 0306 12 6 4	CUSTOMER STATES CHE	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	16-MAR-12	KICKING HORSE FORD SALES LTD.	67K75	25	27-JUN-12	4	3325	\$14.63	\$100.03	100	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CEL LOSS	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	2-APR-12	DISCOVERY FORD SALES LTD.	67K75	25	18-JUL-12	4	5039	\$13.86	\$72.23	135	NA	SK	Isolated for codes. Bound relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	15-MAY-12	ALL STAR FORD	67K75	25	16-JUL-12	3	4234	\$0.00	\$47.31	100	NA	LA	EEC TEST CODES P0300 P0304 P0305 AND P0306	C. CHECK ENGINE LIGHT	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	22-FEB-12	GREAT PLAINS FORD SALES LTD	67K75	24	29-MAY-12	4	4627	\$379.18	\$486.11	100	NA	SK	CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	10-JUL-12	CHUCK RENZI FORD, LLC	12029	01	18-JUL-12	1	915	\$58.88	\$92.33	100	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING	A4	V2	20	PT C&C		
COP	ENGINE	CGJEU004	2012	1F1FW1E18C3	TB6	F	16MAY-12	10-JUL-12	BARTOW FORD COMPANY	12029	01	10-JUL-12	0	65	\$76.47	\$157.92	100	NA	FL	CHDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT EN	A4	V2	20	PT C&C		
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	31-JAN-12	SHAWNEE MISSION FORD, INC.	12029	01	14-JUL-12	6	13395	\$64.05	\$212.99	100	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LI	A4	V2	20	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	7-MAR-12	JUBILEE FORD SALES (1983) LTD	67K75	12	17-JUL-12	5	6520	\$5.29	\$127.99	100	NA	SK	CHECK TEST P0304 P0305 (TEST OK)	CHEK ENGINE LIGHT TH	A4	V2	20	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	20-APR-12	CYPRESS MOTORS (S.C. LTD.)	DIAG	1	17-JUL-12	-1	224	\$0.00	\$56.25	100	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CO	CHEK FOR CEL	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	4-NOV-11	HELLER FORD SALES INC	5.00E+212	E	25-JUN-12	2	729	\$322.11	\$409.34	100	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNIN	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	28-APR-12	WOODRIDGE FORD LINCOLN LTD	5.00E+212	E	17-JUL-12	2	1699	\$268.04	\$402.37	100	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	27-MAR-12	HOFFMAN FORD SALES, INC.	5.00E+212	E	30-JUN-12	4	10957	\$311.37	\$391.87	100	NA	PA	VERIFY AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A4	V2	20	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	21-APR-12	MOYER FORD SALES, INC.	5.00E+212	E	16-JUL-12	3	6852	\$300.63	\$379.75	100	NA	AL	BE212 CHECKED DTCS AND REPLAC	CUSTOMER STATES THE	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	28-APR-12	TOWN EAST FORD	67K75	25	18-JUL-12	3	6951	\$0.00	\$48.69	100	NA	TX	POW WILMEST CALIBRATION AS OUTLINED	CUST STATES CHECK EN	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	23-MAY-12	TOWNSEND FORD	67K75	24	11-JUL-12	2	3001	\$10.04	\$51.64	100	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States vehicle m	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	31-MAY-12	WOLVERINE FORD SALES (2006) LT	67K75	24	19-JUL-12	2	6131	\$0.00	\$59.53	100	NA	AB	PERFORMED TEST/DROVE A VERIFIED CONCERN	LOST POWER / WHEN PA	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	13-MAY-12	RVLIN FORD COMPANY, INC.	67K75	24	17-JUL-12	1	1462	\$0.00	\$166.17	100	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POB EEC SYSTEM DIAGNOS	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	20-MAR-12	ALEXANDER AUTO CENTER	67K75	24	12-JUL-12	4	23577	\$10.74	\$52.15	100	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle m	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	18-MAY-12	SKAHA FORD INC	67K75	23	17-JUL-12	2	1200	\$0.00	\$47.27	100	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUBJ CHECK AND REPORT ON	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	8-MAY-12	NORTH STAR FORD SALES LIMITED	67K75	23	17-JUL-12	3	5562	\$0.00	\$94.34	100	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POB EEC SYSTEM DIAGNOS	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	1-JUN-12	CHENOWETH FORD, INC.	67K75	25	19-JUL-12	2	10087	\$0.00	\$37.28	100	NA	WV	42 - RAN SELF TEST CODE P0300 P0304 P0305 P03	E28 CUST STATES WREN	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	18-JUN-12	LANDERS FORD	67K75	23	17-JUL-12	1	1890	\$0.00	\$46.49	100	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	15-DEC-11	ENERGY COUNTY FORD INC.	67K75	24	19-JUL-12	1	1910	\$0.00	\$43.11	100	NA	CO	VERIFIED CONCERN. FOUND AS WELL AS KOEO	C. CHECK ENGINE LI	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	15-DEC-11	CHENOWETH FORD, INC.	67K75	24	19-JUL-12	1	4846	\$0.00	\$37.28	100	NA	WV	42 - TEST DROVE UNIT FOR CONCERN RAN	SELF D42 CUSTOMER STAT	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	31-MAY-12	VALLEY FORD SALES	67K75	25	18-JUL-12	2	3296	\$14.63	\$58.99	100	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED C	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	13-MAY-12	VALLEY FORD SALES	67K75	25	18-JUL-12	2	3296	\$14.63	\$58.99	100	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED C	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	11-NOV-11	EWALDS HARTFORD FORD, LLC	67K75	25	16-JUL-12	2	2082	\$0.00	\$46.92	100	NA	WI	WHILE ROAD TESTING W/ OK AT THIS TIME.	RUNS POORLY ON AN AC	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	5-JUN-12	MCREE FORD, INC.	67K75	24	12-JUL-12	2	2820	\$10.04	\$58.32	100	NA	TX	RUN DIAG. P0305 AND P0306. RUN GASSIS FOUND	TEST STATES WHILE DRIV	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	5-JUN-12	TERRACE FORD MOTOR SALES LTD	67K75	24	16-JUL-12	1	800	\$0.00	\$45.99	100	NA	AB	VERIFY CONCERN. FOUND P0306. SCAN FOR	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	21-MAY-12	LONG-LEWIS FORD LINCOLN	RECAL	1	13-JUL-12	2	5042	\$0.00	\$42.94	100	NA	AL	PERFORMED TSB 12 06 04 - RECALIBRATION	C. THAT THE CEL IS ON	A4	V2	20	PT C&C		
ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	12-JAN-12	SCOR LAURE FORD	12029	01	13-JUL-12	7	6466	\$58.88	\$188.96	100	NA	TX	VERIFY CONCERN. REPAIR	CHEK ADVISE CH	A4	V2	20	PT C&C			
CORRE014	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	5-MAY-12	JENKIN WYOMING FORD LINCOLN	67K75	24	11-JUL-12	1	6462	\$58.88	\$188.96	100	NA	TX	CHEK ENGINE LIGHT NUMBER 6 COIL AND PL	CHEK AND ADVISE CH	A4	V2	20	PT C&C		
COP	ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	28-MAY-12	ADVANTAGE FORD SALES LTD	12029	01	16-JUL-12	2	3214	\$65.48	\$247.51	200	NA	AB	KOMPUTOR HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A4	V2	20	PT C&C		
ENGINE	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	15-MAR-12	KELLY FORD	12029	01	16-JUL-12	5	10398	\$94.73	\$170.29	100	NA	FL	XDC TC CODE P0306. FOUND IGNITION COIL AND SP	CUST STATES CHECK F	A4	V2	20	PT C&C			
SPARK PLUGS	ENGINE	CGSEF007	2012	1F1FW1E18C3	TB6	F	16MAY-12	4-MAY-12	CHUCK STEVENSON AUTOMOTIVE, INC	67K75	24	16-JUL-12	1	1462	\$10.00	\$45.99	100	NA	AB	VERIFY CONCERN. FOUND AFTER HAD A	CUSTOMER STATES THE	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	22-JUN-12	MIKE HARRISON FORD	5.00E+212	E	26-JUN-12	1	195	\$389.94	\$484.78	100	NA	FL	V. C. IDS TEST P0300 P0304 P0304 RUN POWER	BAL CUSTOMER STATES CHE	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CGPR0005	2012	1F1FW1E18C3	TB6	F	16MAY-12	13-JUL-12	DEVIDSON FORD, INC	5.00E+212	E	16-JUL-12	5	552	\$352.99	\$359.79	100	NA	MS	RUN EEC TESTS. KOEO DCE PAUSE. RUN CATALYT	THAT THE CK ENGINE LI	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	14-FEB-12	ROBERT H. IRWIN MOTORS, INC.	67K75	24	16-JUL-12	1	589	\$300.63	\$390.99	100	NA	NH	VERIFY SELF TEST P0306 REPAIR. P0306 BANK	CHEK ENGINE LIGHT ON	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	5-APR-12	PAYNE ROY GRANDE CITY FORD, LL	5.00E+212	E	6-JUL-12	4	3745	\$311.37	\$391.95	100	NA	TX	PERFORM DIAG. RETRIEVE	CUSTOMER STATES CHE	A4	V2	20	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	TB6	F	16MAY-12	29-MAY-12	MEADOWLAKE FORD SALES & SERV	5.00E+212	E	20-JUN-12	1	3769	\$308.11	\$415.46	100	NA	OH	CHECKED FOR MIL LIGHT ON. HAD CODE P0306	RPT ON CHECK ENGIN	A4	V2	20			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION				
DAG - MISFIRE	ENGINE	CGM2002	2012	1	1F7FW1E5C3	T8F	F	A	T	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	12029	C	12029	2-11-12	4	4723	588.88	1777.03	1	PA	PERFORMED DIAG. CODE P0303	IDS POWER BALANCE ROAD TEST	CHECK VOLT IS HESITANT	1	V29	PT & C			
COOP - MISFIRE	ENGINE	CGEEH009	2012	1	1F7FW1E5C3	T8F	F	A	T	9-Jan-12	2-Apr-12	B.J. MAURER MOTOR COMPANY, INC.	12029	C	12029	2-11-12	4	3939	300.00	567.00	1	PA	PERFORMED IDS TESTS	CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	1	2	V29	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E4C3	T8F	F	A	T	15-Nov-11	11-Jan-12	WEKERT FORD INC.	12029	C	12029	2-11-12	1	7227	345.84	4445.57	1	PA	REPLACE CATALYTIC CONVERTER	REFLASH PCM CHECK DRIVABILITY	1	1	V29	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	23-Mar-12	6-Jun-12	FARROW FORD SALES LTD.	12029	C	12029	2-11-12	2	5568	233.51	3365.80	1	PA	PERFORMED DIAG. CODES P0297, P0430, REP. ROD	CUSTOMER STATES CHE	1	1	V29	PT & C			
CATALYTIC CONVERTER	EXHAUST	CFND031	2012	1	1F7FW1E4C3	T8F	F	A	T	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD.	12029	C	12029	2-11-12	1	2317	3308.14	4402.00	1	PA	CHECK ENGINE LIGHT ON	P0304 P0306 P0308 P04	CUSTOMER ENGINE LIGHT	1	1	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	12029	C	12029	2-11-12	7	15390	331.37	4406.18	1	PA	PERFORMED DIAG. CODE P0303	REPLACED CATALYTIC CO	2	1	V29	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E8C3	T8F	F	A	T	19-Feb-12	9-Mar-12	A.C. COLLINS FORD, INC.	12029	C	12029	2-11-12	5	8540	2299.99	546.49	1	PA	TESTED RAN KOEO KOER FOUND CODES	P0303 CUSTOMER STATES THE	1	1	V29	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	15-Mar-12	22-Jun-12	JONES FORD, INC.	12029	C	12029	2-11-12	1	6377	3111.37	3398.64	1	PA	TSB 12 04 4 VERIFY CONCERN	ECC TEST P0303	CUSTOMER STATES CHE	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	24-Jan-12	2-Jun-12	MULLINAX FORD	12029	C	12029	2-11-12	2	2424	80.00	541.19	1	PA	SCANNED CHECK DTCs	INSTALL CAC AIR DEFLECTOR	CC D50 CHECK ENG LIGH	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E3C3	T8F	F	A	T	5-Apr-12	5-May-12	DISCOVERY FORD SALES LTD.	12029	C	12029	2-11-12	3	8888	80.00	558.57	1	PA	GETTING FOR CODES	NON SYSTEM	CHECK ENGINE LIGHT	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	12029	C	12029	2-11-12	5	3176	514.63	597.03	1	PA	CONFIRMED CUSTOMER CONCERN	PERFORMED	CUSTOMER STATES THA	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E4C3	T8F	F	A	T	26-Apr-12	16-Jun-12	WOOLINE FORD LINCOLN, INC.	12029	C	12029	2-11-12	2	2751	80.00	536.38	1	PA	VERIFY CONCERN	CHECK ENGINE LIGHT ON	CUSTOMER STATES THA	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E2C3	T8F	F	A	T	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	12029	C	12029	2-11-12	3	5191	514.63	571.56	1	PA	SCAND PCM FOUND CODE	REP PROGRAM TRUCK BR	DRIVEABILITY GAS CONC	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	28-Feb-12	15-Jun-12	HELIAM FORD INC.	12029	C	12029	2-11-12	1	4500	80.00	545.79	1	PA	ECC TEST P0306	INSTALLED AIR DEFLECTOR AND	CUSTOMER SAYS WHEN	1	1	V29	PT & C		
TSB REFLASH	PT & C	CGW1024	2012	1	1F7FW1E5C3	T8F	F	A	T	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	12029	C	12029	2-11-12	7	9585	80.00	538.31	1	PA	RUN ECC TEST	REFLASHED PCM	PER TSB 12 06	CUSTOMER STATES RPH	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E9C3	T8F	F	A	T	22-Mar-12	17-May-12	GULF COAST FORD	12029	C	12029	2-11-12	2	3290	512.84	558.31	1	PA	LABOR TO VERIFY CONCERN	IDS DIAG. KOEO/KOER	CUSTOMER STATES THE	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	12029	C	12029	2-11-12	5	9462	514.63	555.38	1	PA	P0303 P0306 P0306	REFERENCE AND PERFORM	CHECK ENGINE LIGHT	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E9C3	T8F	F	A	T	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	12029	C	12029	2-11-12	4	1936	80.00	543.28	1	PA	WARN ROAD TEST	DIAG CEL ON RUNS	ROUGH IDEL	CHECK LIGHT FLASHES AT	1	1	V29	PT & C	
TSB REFLASH	PT & C	CGRC008	2012	1	1F7FW1E1C3	T8F	F	A	T	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	12029	C	12029	2-11-12	7	6380	80.00	551.09	1	PA	ECC TEST CODE	P0304/PERFORM TSB 12 06	AN	CHECK ENGINE LIGHT	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	12029	C	12029	2-11-12	1	781	511.51	550.94	1	PA	PERFORMED TSB 12 6	AN	INSTALLED DEFLECTOR	PIN VEHICLE STARTER	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E9C3	T8F	F	A	T	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	12029	C	12029	2-11-12	2	1092	515.00	561.37	1	PA	12208A	BASIC PINS	INSPECT FOR CHECK IN	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E6C3	T8F	F	A	T	8-Mar-12	23-Mar-12	PIRAMOND FORD DONNAHONA	12029	C	12029	2-11-12	4	3417	80.00	539.71	1	PA	CAUSE VERIFY CODE	ALSO IDS P0304 P0306	PANOMIE DU TEMPO	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	12029	C	12029	2-11-12	2	4963	514.63	5131.87	1	PA	CAC DEFLECTOR AND	THE PUSH PINS	INSTALLED	P66 SEE DIAG ON R	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	12029	C	12029	2-11-12	4	3684	80.00	542.98	1	PA	INSPECT FOR CAC	SHIELD. REPROGRAM	PCM	SEE DIAG ON R	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	4-Mar-12	16-Apr-12	DOWNY FORD LINCOLN	12029	C	12029	2-11-12	3	4062	514.63	549.33	1	PA	VERIFY CUST CONCERN	PERFORM ECC TEST	HA	CUSTOMER STATE ENG	1	1	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E6C3	T8F	F	A	T	18-Mar-12	2-May-12	AUTOMAX FORD	12029	C	12029	2-11-12	3	2282	514.63	556.39	1	PA	VERIFY NO CODES	PRESENT PERFORM TSB 12 6	MISSUES UNDER A LOAD	1	1	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1	1F7FW1E9C3	T8F	F	A	T	30-Feb-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	12029	C	12029	2-11-12	-1	27	80.00	538.31	1	PA	RUN ECC TEST	FOUND CODE P0304	PERFORM CUSTOMER STATES CHE	1	1	V29	PT & C		
FUEL INJECTOR	ENGINE	CGR2002	2012	1	1F7FW1E5C3	T8F	F	A	T	10-Mar-12	23-Apr-12	CLASSIC FORD SALES, INC.	12029	C	12029	2-11-12	5	2822	80.00	542.98	1	PA	PERFORMED DIAG. CODES	P0303 P0306 P0306	POWER ON	CHECK FOR POWER ON	1	1	V29	PT & C	
SPARK PLUGS	ENGINE	NA	2012	1	1F7FW1E2C3	T8F	F	A	T	10-Feb-12	13-Mar-12	DEARBORN MOTORS, LTD.	12029	C	12029	2-11-12	1	4502	544.82	5392.06	1	PA	CONFIRM CONCERN	IDS PIDS, CUSTOMER TO	CHECK AND REPAIR FOR	1	1	V29	PT & C		
SPARK PLUGS	ENGINE	CGT85011	2012	1	1F7FW1E7C3	T8F	F	A	T	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	12029	C	12029	2-11-12	-1	252	85.17	1104.93	1	PA	PERFORMED ECC DIAG	REMOVED AND REPLACED	CUSTOMER STATES THA	1	1	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	24-Feb-12	24-Feb-12	DANIS FORD SALES, INC.	12029	C	12029	2-11-12	3	5	301.88	5391.07	1	PA	TEST EEC	PASS. CHECKER	REFERENCE TO HOTLINE	CHECK AND REPORT	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E5C3	T8F	F	A	T	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	12029	C	12029	2-11-12	2	1626	3311.37	3388.24	1	PA	VERIFY CONCERN	ON KOEO PASS	KEEP PASS	CRMS P0306	Customer's code engine	1	1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E6C3	T8F	F	A	T	5-Jan-12	19-Apr-12	HARDY FAMILY FORD	12029	C	12029	2-11-12	4	2800	3357.57	3450.63	1	PA	RUN ECC DIAG	P0306 P0306	REPLACE DRIVEN	CHECK ENL TS ON	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	1	1F7FW1E1C3	T8F	F	A	T	7-Mar-12	12-Apr-12	ROPER FORD SALES, INC.	12029	C	12029	2-11-12	3	1926	5777.88	5449.33	1	PA	TSB 12 04	COMPLAINT	PERFORMED	PERFORMED	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E1C3	T8F	F	A	T	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	12029	C	12029	2-11-12	3	3493	3292.99	3372.99	1	PA	RAN DIAG	CONTINUED. P0303 CATALYST	SYSTEM CHECK ENGINE LIGHT	1	1	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	CGEEK010	2012	1	1F7FW1E3C3	T8F	F	A	T	21-Feb-12	7-Mar-12	PALM BAY FORD	12029	C	12029	2-11-12	5	7517	3332.89	3418.28	1	PA	PERFORMED ECC DIAG	FOUND MISS	FIRES AND CALZ	IS THAT THE CHECK EN	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E7C3	T8F	F	A	T	19-Mar-12	12-Apr-12	METRO FORD SALES, INC.	12029	C	12029	2-11-12	3	5	208.29	542.98	1	PA	PERFORMED DIAG. CODES	P0303 P0306	REPLACED	CHECK ENGINE LIGHT	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E4C3	T8F	F	A	T	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	12029	C	12029	2-11-12	3	6729	5308.14	3406.86	1	PA	CONFIRM CHECK	ENGINE LIFER	SELF TEST & CLEAR	CHECK FOR SERVICE LIG	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E6C3	T8F	F	A	T	5-Nov-12	18-Jan-12	JENKINS & WYNNIE FORD LIMITED	12029	C	12029	2-11-12	6	5430	3292.99	3292.99	1	PA	TESTED REPEATED	CONVERTER	TEST & CLEAR	CUSTOMER STATES MISS	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGA0301	2012	1	1F7FW1E3C3	T8F	F	A	T	22-Dec-12	11-Jan-12	DAVID SEVER, FORD	12029	C	12029	2-11-12	-1	5	301.88	5391.07	1	PA	TSB 11	DIAGNOSIS	TEST DRIVE	EXHAUST PIPE	1	1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1F7FW1E4C3	T8F	F	A																							





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T6F	F	14	T	12-31-12	28-Dec-11	LANDERS MCLARTY FORD	#	506E-212E	30-Jul-12	753	\$0.00	\$82.18	PA	PA	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHEAT	#	V29-03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T6F	F	14	T	28-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	#	6K775	26-Jul-12	8	\$208	\$0.00	\$39.49	MI	MI	INSPECT & EEC P0306 P0306 RAN OASIS & CUSTOMER STATES CHEAT	CUSTOMER STATES CHEAT	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T6F	F	14	T	28-Jun-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#	6K775	17-Jul-12	1	\$60	\$11.51	\$51.07	IL	IL	VERIFIED CONCERN, OASIS CASIS FOUND TSB 12 6 4	VEHICLE STUMBLER ON #	#	V44-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1C19CF	T6F	F	14	T	4-Feb-12	13-Jan-12	NICK NECHLAS FORD, INC.	#	6K775	30-Jul-12	6	\$1955	\$0.00	\$38.23	PA	PA	DIAG RAN OASIS FOUND TSB 12 06 04 UPON DRIVING AND TRIP	CUSTOMER STATES CHEAT	#	V44-03	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E4CF	T6F	F	14	T	25-Apr-12	25-Apr-12	WEIKERT FORD INC.	#	6K775	31-Jul-12	4	\$679	\$0.00	\$49.87	PA	PA	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISSU	CUSTOMER STATES CHEAT	#	V44-03	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	31-May-12	7-May-12	FAMILY FORD OF ENFIELD	#	6K775	30-Jul-12	3	\$335	\$0.00	\$45.31	PA	CT	PERFORMED TEST 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DRIVING	#	V44-03	PT MALFUNCTION
TSB REFLASH	PT C&C	CFDDH009	2012	1F1FW1E4CF	T6F	F	14	T	31-Dec-11	15-Dec-11	LESLIE MOTORS LTD.	#	6K775	4-Jul-12	7	\$6885	\$14.63	\$57.99	PA	ON	VERIFIED CONCERN, SCANNED FOR CODES P0303	CHECK CAUSE ENGINE	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E16CF	T6F	F	14	T	30-Jun-12	12-Jun-12	DEAN ARBOUR FORD OF WEST BRANCH	#	6K775	28-Jul-12	1	\$276	\$0.00	\$38.44	PA	MI	RUN KEY ON ENGINE (LEARNED CODE AND LEST	CUSTOMER CONCERN C	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E16CF	T6F	F	14	T	29-May-12	18-Feb-12	MARSHALL FORD LINCOLN	#	6K775	28-Jul-12	2	\$852	\$10.74	\$57.88	PA	TX	REPROGRAM PCM PER 120604 5 HRS CODE 12	ENGINE RUNS ROUGH ON	#	V44-03	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E4CF	T6F	F	14	T	17-Feb-12	17-Feb-12	ADAMSON FORD, L.L.C.	#	6K775	17-Jul-12	-1	\$51	\$10.74	\$54.33	PA	AL	EEC TEST P0304 6. PREFORM TSB OPERATION 11	CUSTOMER STATES CHECK	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E2CF	T6F	F	14	T	16-Apr-12	9-Feb-12	MAJURE'S FORD	#	6K775	16-Jul-12	4	\$831	\$11.44	\$53.38	PA	PA	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHEAT	#	V29-03	PT C&C
TSB REFLASH	PT C&C	GOY4203	2012	1F1FW1E10CF	T6F	F	14	T	24-Mar-12	9-Feb-12	JOHN KENNEDY FORD POTTSWOM	#	6K775	14-Jul-12	4	\$284	\$10.74	\$51.02	PA	PA	VERIFIED CONCERN, CHECKED CODES, P0302, PA	CUSTOMER STATES CHEAT	#	V52-04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	T6F	F	14	T	11-Jun-12	10-May-12	ADVANTAGE FORD OF STUART	#	6K775	30-Jul-12	2	\$275	\$12.95	\$58.19	PA	FL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES AT THE	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	23-Jun-12	23-Apr-12	ELKINS FORDLAND	#	6K775	30-Jul-12	1	\$482	\$10.74	\$45.20	PA	WV	CHECKED EEC CKD PCM FORD UPDATES CKD AND	WHEN DRIVING AT A S	#	V52-04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	25-Jun-12	23-Jun-12	ROCKBROSKE AUTO MALL, INC.	#	6K775	29-Jul-12	1	\$123	\$0.00	\$42.46	PA	VA	RETRIEVED CODES FOUND TSB 12 6 4 REPROG	CUSTOMER STATES CHECK IN	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	25-Jun-12	14-Mar-12	MARSHALL FORD LINCOLN	#	6K775	26-Jul-12	1	\$238	\$10.74	\$51.88	PA	TX	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON	#	V44-03	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	18-May-12	13-Apr-12	NATCHITOCHES FORD LINCOLN	#	6K775	16-Jul-12	2	\$346	\$10.74	\$62.69	PA	LA	CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DE	CUSTOMER STATES TRAM	#	V44-03	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	20-Jun-12	11-Apr-12	GENTLEBY FORD INC.	#	6K775	29-Jul-12	2	\$319	\$23.11	\$30.01	PA	NJ	CK CASIS TSB 12 6 4 WITH BUILD DATE ON BE	PERFORM CHECK ENGINE	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E16CF	T6F	F	14	T	28-Apr-12	12-Apr-12	STANLEY FORD/MCGREGOR	#	6K775	11-Jul-12	3	\$301	\$10.74	\$55.07	PA	TX	PERFORMED REPAIRS AS PER TSB 12 6 4 INSTALL	CUSTOMER STATES THE EN	#	V40-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E2CF	T6F	F	14	T	8-Apr-12	23-Feb-12	HALL FORD ELIZABETH CITY	#	6K775	29-Jul-12	4	\$106	\$0.00	\$52.42	PA	NC	LAB OPE 120604A, PERFORMED PCM TO LATEST	CUSTOMER STATES CHECK	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E16CF	T6F	F	14	T	28-Apr-12	11-Apr-12	ASHIE COUNTY FORD, INC.	#	6K775	29-Jul-12	4	\$670	\$0.00	\$38.96	PA	NC	TEST AND PERFORMED TSB 120604	CUSTOMER STATES CK ENGINE	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E19CF	T6F	F	14	T	17-Feb-12	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#	6K775	29-Jul-12	6	\$873	\$12.85	\$51.29	PA	LA	RD TEST, VERIFY CK CASIS, FOUND TSB 12 06 04	just less jumpy while driv	#	V52-04	PT C&C
TSB REFLASH	PT C&C	CGX1007	2012	1F1FW1E19CF	T6F	F	14	T	22-Jun-12	3-May-12	WAYNE AKERS FORD, INC.	#	6K775	19-Jul-12	1	\$287	\$87.80	\$201.46	PA	TX	12029 ROAD TEST FOUND TSB DESCRIBED	CUSTOMER STATES VEH BUCK	#	V52-04	PT C&C
TSB REFLASH	PT C&C	CGE4H009	2012	1F1FW1E19CF	T6F	F	14	T	2-Apr-12	4-Jan-12	SLAON MOTORS INC.	#	6K775	6-Jul-12	4	\$158	\$46.85	\$131.27	PA	PA	CKECKED DTCS FOUND P0306, DID POWER BALN	CHECK ENGINE LIGHT ON	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	T6F	F	14	T	14-Mar-12	19-Dec-11	MORRIS BUFFALO FORD	#	6K775	29-Jul-12	5	\$1008	\$58.88	\$136.32	PA	MI	CKBASE PART 12029 CONDITONALIVE COMPRESS	ADDD FOUND BAL INGTIN	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	T6F	F	14	T	24-May-12	11-Jun-12	CHAMPION FORD GULF FREEWAY	#	6K775	29-Jul-12	6	\$1168	\$86.88	\$143.57	PA	TX	VERIFIED CONCERN, EEC CODE P0301 POWER	ENGINE ENGINE PERFORM	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	T6F	F	14	T	24-May-12	31-Mar-12	GEORGE STOCKFISH FORD (1987)	#	6K775	29-Jul-12	3	\$285	\$80.20	\$116.40	PA	ON	CKVERIFIED ENGINE LIGHT NITON COIL FROM NEW	CHECK ENGINE LIGHT ON	#	V29-03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E10CF	T6F	F	14	T	13-Feb-12	18-Jan-12	LUTHER FAMILY FORD	#	6K775	29-Jul-12	6	\$144	\$64.05	\$157.78	PA	ND	CKPERFORMED EEC TEST CD SPARK PLUG REASSEM	PERFORM CHECK ENGINE	#	V29-03	PT C&C
TSB REFLASH	PT C&C	CGY4203	2012	1F1FW1E10CF	T6F	F	14	T	13-Feb-12	18-Jan-12	JUBILEE FORD SALES LTD.	#	6K775	29-Jul-12	2	\$934	\$300.63	\$330.41	PA	TX	CKTEST SYSTEM DIAGNOSTIC HESITATION CONC	CUSTOMER STATES CHEAT	#	V29-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#	6K775	30-Jul-12	5	\$992	\$7.38	\$63.03	PA	FL	\$672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	16-Jun-12	27-Apr-12	CAM CLARK FORD SALES LTD.	#	6K775	29-Jul-12	2	\$790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDN TON PBT 30 FOUND	CUSTOMER ADVISE ON #	#	V40-03	PT C&C
TSB REFLASH	PT C&C	CG4DND13	2012	1F1FW1E10CF	T6F	F	14	T	25-Mar-12	1-Feb-12	AL PACKER FORD WEST	#													

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	IN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY DATE	DEALER	JOB	PNR NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	REPAIR	CO	CL	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	12-26-12	12-26-12	CROUSE FORD SALES INC.	#	6K775	23-Jul-12	4	4888	\$10.74	\$56.05	PA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FX1K19C6	T06	F	B	A	T	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#	6K775	19-Jul-12	4	1031	\$0.00	\$39.61	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	9-Feb-12	15-May-12	MAXWELL FORD	#	6K775	27-Jul-12	3	6561	\$58.88	\$135.71	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CHCDJ002	2012	1F1FW1E17C3	T06	F	B	A	T	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	6K775	18-Jul-12	4	6129	\$69.58	\$115.55	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	24-Jan-12	20-Feb-12	HUB CITY FORD, INC.	#	6K775	16-Jul-12	5	2278	\$207.65	\$325.25	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	1-Jun-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#	6K775	26-Jul-12	1	662	\$392.99	\$389.54	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	6K775	13-Jun-12	1	2084	\$308.14	\$424.39	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1F1FX1E14C3	T06	F	B	A	T	23-Apr-12	1-May-12	FOWLERVILLE FORD	#	6K775	18-Jul-12	3	6538	\$311.37	\$400.50	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	1-May-12	18-Jun-12	NORTHLAND FORD	#	6K775	11-Jul-12	1	2544	\$309.05	\$395.90	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1F1FW1E17C3	T06	F	B	A	T	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#	6K775	11-Jul-12	4	7252	\$346.87	\$442.17	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#	6K775	19-Jul-12	5	9090	\$303.73	\$382.18	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CE6E402	2012	1F1FW1E16C3	T06	F	B	A	T	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#	6K775	1-Aug-12	4	4265	\$10.04	\$50.28	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CGK0U015	2012	1F1FX1E17C3	T06	F	B	A	T	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#	6K775	10-Jul-12	3	6246	\$18.38	\$68.66	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	T06	F	B	A	T	12-Apr-12	14-May-12	PREMIER FORD SALES	#	6K775	1-Aug-12	3	6786	\$0.00	\$39.96	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	T06	F	B	A	T	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#	6K775	2-Aug-12	7	17060	\$0.00	\$41.39	PA	NO	NO	NO	NO	NO	NO	NO	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	T06	F	B	A	T	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#	6K775	2-Aug-12	4	2681	\$10.74	\$50.79	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CGSEF007	2012	1F1FW1E13C3	T06	F	B	A	T	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#	6K775	30-Jul-12	1	3331	\$128.10	\$192.77	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CH4X007	2012	1F1FW1E16C3	T06	F	B	A	T	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#	6K775	23-Jul-12	1	1569	\$64.05	\$176.81	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#	6K775	5-Jul-12	5	8102	\$311.37	\$385.02	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T06	F	B	A	T	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#	6K775	1-Aug-12	1	1822	\$311.37	\$389.96	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	17-Mar-12	17-Mar-12	NARVAIS FORD INC.	#	6K775	1-Aug-12	1	4767	\$307.65	\$395.90	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#	6K775	1-Aug-12	2	3773	\$377.94	\$434.24	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	13-Feb-12	24-Jun-12	NORRIS FORD	#	6K775	2-Aug-12	1	3472	\$0.00	\$45.85	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CE6C034	2012	1F1FW1E12C3	T06	F	B	A	T	6-May-12	29-May-12	NA FORD	#	6K775	6-Jul-12	2	2157	\$0.00	\$44.07	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	T06	F	B	A	T	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#	6K775	8-Aug-12	3	7786	\$0.00	\$43.44	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	T06	F	B	A	T	30-Mar-12	15-May-12	SMIMONS ROCKWELL FORD OF FALLS	#	6K775	31-Jul-12	3	4678	\$0.00	\$41.25	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	CG6K002	2012	1F1FW1E16C3	T06	F	B	A	T	23-Feb-12	13-Mar-12	MAC HACHS SOUTHWAY FORD	#	6K775	31-Jul-12	3	9848	\$10.74	\$54.07	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	T06	F	B	A	T	8-May-12	3-Jul-12	COCCIA FORD LINCOLN	#	6K775	3-Aug-12	2	1948	\$0.00	\$40.00	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	2-May-12	30-Apr-12	TRISTAR FORD	#	6K775	17-Jul-12	3	3130	\$10.74	\$52.55	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	2-May-12	30-Apr-12	JOHN KENNEDY FORD INC	#	6K775	17-Jul-12	3	3130	\$10.74	\$52.55	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	11-Nov-11	30-Dec-11	EARL FLOYD FORD	#	6K775	16-Jul-12	7	11700	\$11.44	\$51.55	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	7-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#	6K775	23-Jul-12	4	4790	\$11.44	\$49.79	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	17-Nov-11	17-Feb-12	PARSONS FORD LINCOLN	#	6K775	30-Jul-12	5	4790	\$0.00	\$34.59	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#	6K775	13-Jul-12	1	1131	\$11.44	\$54.90	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	27-Mar-12	30-Jun-12	UPDOWN MOTORS, INC.	#	6K775	23-Jul-12	1	1569	\$11.44	\$59.26	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	27-Mar-12	29-May-12	UPDOWN MOTORS, INC.	#	6K775	23-Jul-12	1	1569	\$0.00	\$50.65	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CE6E402	2012	1F1FW1E16C3	T06	F	B	A	T	18-Jan-12	20-Mar-12	VILLAGE FORD	#	6K775	25-Jul-12	5	9483	\$82.43	\$220.85	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CGED7013	2012	1F1FW1E13C3	T06	F	B	A	T	4-Dec-11	30-Apr-12	DIEN'S FORD SALES INC.	#	6K775	5-Jul-12	3	7451	\$944.91	\$1,543.88	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CG4F6003	2012	1F1FW1E16C3	T06	F	B	A	T	9-Mar-12	29-Mar-12	FIVE STAR FORD LINCOLN	#	6K775	30-Jul-12	5	7696	\$63.02	\$165.49	PA	NO	NO	NO	NO	NO	NO	NO	NO
COP	ENGINE	CHDAF012	2012	1F1FW1E17C3	T06	F	B	A	T	2-Feb-12	17-Feb-12	GARY GROSSELEY FORD, INC.	#	6K775	3-Aug-12	6	1248	\$48.05	\$90.04	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	25-Jun-12	12-Jul-12	BLISSBONNET MOTOR	#	6K775	3-Aug-12	1	2142	\$362.99	\$370.12	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	29-Apr-12	31-May-12	MTR FORD LINCOLN	#	6K775	31-Jul-12	1	7823	\$311.37	\$401.12	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	6K775	31-Jul-12	6	14789	\$333.62	\$414.32	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	CFN6801	2012	1F1FX1E17C3	T06	F	B	A	T	27-Apr-12	16-May-12	MIKE SHAD FORD AT THE AVEENUES	#	6K775	11-Jul-12	2	6720	\$334.92	\$427.98	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T06	F	B	A	T	19-Jul-12	23-Jul-12	COURTESY FORD	#	6K775	30-Jul-12	1	1170	\$300.63	\$368.75	PA	NO	NO	NO	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T06	F	B	A	T	9-Feb-12	21-Jun-12	WEKERT FORD INC.	#	6K775	4-Aug-12	2	5830	\$345.84	\$445.57	PA	NO	NO	NO	NO	NO	NO	NO	NO
TSB REFLASH	PT C&C	N																										



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GC03S REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM STATUS	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1ETC2F	TF6	F	4AT	TKW	TC3	AF	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	DIAG	#	31-Jul-12	2	2669	\$0.00	\$42.52	1	VA	SC	CHECKED CONCERN DIAG RETRIEVED CODES CO	CHEK ENGINE LIGHT IS	#	2	1	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	#	2-Aug-12	3	6553	\$0.00	\$88.89	1	VA	AB	VERIFY CONCERN DIA CK TOGETHER AND PLU	CHEK ENGINE LIGHT ON	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	DIAG	#	11-Aug-12	4	16633	\$0.00	\$14.88	0	VA	MI	ROAD TEST VERIFY CHEK NOT VERIFY AT THIS TI	CHEK ENGINE LIGHT ON	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	#	15-Aug-12	2	5983	\$0.00	\$43.21	1	VA	ND	S893 INTERMITTANT COMPUTER TEST P0308 RUN	CUST STATES THE SEEL	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	9-Jun-12	24-Jun-12	AL PACKER FORD LINCOLN	#	DIAG	#	7-Aug-12	1	1470	\$0.00	\$83.49	1	VA	FL	EEC TEST P0300 P0306 POWER BALANCE	CHEK ENGINE LIGHT ON	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	25-Jun-12		KEN COY FORD INC.	#	DIAG	#	13-Aug-12	1	198	\$0.00	\$94.03	1	VA	AL	VERIFY CONCERN RAN EEC TEST P0300, P030A	CK ENGINE LIGHT ON	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	#	10-Aug-12	1	390	\$0.00	\$50.79	1	VA	ON	VERIFY CONCERN SCAN CONCERN	CHEK AND REPORT SE	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	CHHB0007	2012	1FTFW1ETC0F	TF6	F	4AT	TKW	TC3	AF	30-Jun-12	17-Jul-12	ASTRO FORD	#	DIAG	#	3-Aug-12	1	1943	\$0.00	\$17.28	0	VA	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1ETK0C	TF6	F	4AT	TKW	TC3	AF	10-Jun-12	7-Aug-12	AYALON FORD SALES 1996 LIMITED	#	DIAG	#	13-Aug-12	1	579	\$0.00	\$148.09	2	VA	NL	HOKED UP IDS AND P01 LEVEL 5 USER IN ATTEMPT	CHEK FOR ENGINE LIGHT	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET2CF	TF6	F	4AT	TKW	TC3	AF	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	DIAG	#	10-Aug-12	1	429	\$0.00	\$23.01	0	VA	TN	EEC TEST RECORD FREEZE FRAME INFO CLEAR	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET40C	TF6	F	4AT	TKW	TC3	AF	6-Dec-11	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	NPF	#	22-21	8	2221	\$0.00	\$19.65	0	VA	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHEK WHEN COLO EN	#	1	2	VA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1ET0C	TF6	F	4AT	TKW	TC3	AF	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	#	6-Aug-12	4	10320	\$0.00	\$137.66	2	VA	FL	ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUST STATES FEELS W	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1ET8CF	TF6	F	4AT	TKW	TC3	AF	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	#	26-Jul-12	1	1093	\$0.00	\$156.03	2	VA	SK	ROAD TEST AND FOUND HOT LINE CONTACT # 1	A099 CHECK TRANSMISSI	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	CHMB9006	2012	1FTFW1ET5CF	TF6	F	4AT	TKW	TC3	AF	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	NPF	#	13-Aug-12	3	3347	\$0.00	\$145.13	2	VA	MI	S347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WH	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET20C	TF6	F	4AT	TKW	TC3	AF	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	#	29-Jul-12	1	1696	\$0.00	\$155.78	2	VA	AB	EEC TEST KOEO CONT P0600X1 01	CHEK FOR CELL LIGHT	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	CHGL0021	2012	1FTFW1ET5CF	TF6	F	4AT	TKW	TC3	AF	5-Dec-11	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	#	7-Aug-12	3	5440	\$10.04	\$59.04	1	VA	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	13-Feb-12	15-May-12	WRAY FORD, INC.	#	5.00E+212	#	10-Aug-12	3	4474	\$10.74	\$55.83	1	VA	LA	SE212 12 REVVIEW TSB 12 0 4 FOR DTC P0300 INST	CUSTOMER STATES CHE	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6CF	TF6	F	4AT	TKW	TC3	AF	21-Mar-12	31-Mar-12	DOWNEY FORD LINCOLN	#	5.00E+212	#	7-Aug-12	3	9553	\$14.83	\$445.33	1	VA	NB	EEC TEST COIT CODES P0308 AND P0306 REPR	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET7CF	TF6	F	4AT	TKW	TC3	AF	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	5.00E+212	#	10-Aug-12	3	1249	\$0.00	\$46.14	1	VA	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	CHEK AND REPORT ON	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETXCF	TF6	F	4AT	TKW	TC3	AF	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	#	23-Jul-12	8	18563	\$311.37	\$399.32	1	VA	WV	KOED TEST CODES P0430 P0308 P0306 P0340 PER	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	18-Nov-11	30-Dec-11	BOB SHANNA FORD	#	5.00E+212	#	1-Aug-12	8	7019	\$308.05	\$445.33	1	VA	TX	VERIFY CONCERN DIA [R AS SENSOR WAS STU	CHEK IS ON CONTINU	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E3CF	TF6	F	4AT	TKW	TC3	AF	31-Dec-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	#	1-Aug-12	8	6348	\$292.89	\$388.86	1	VA	MI	RETRIEVED P0430, CK FOR CAC AIR DEFLECTOR,	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	TF6	F	4AT	TKW	TC3	AF	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	#	30-Jul-12	4	6531	\$310.67	\$396.77	1	VA	MS	RAN IDS CODE P0340 CATALYST BELOW THRESH	DRIVABILITY ANALYS	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	TF6	F	4AT	TKW	TC3	AF	28-Nov-11	19-Dec-11	BULLITTER FORD	#	5.00E+212	#	23-Jul-12	8	30767	\$311.37	\$406.03	1	VA	TX	IDS TESTING, KOED P0340, REPLACED LEFT	CUST STS THE CK EN	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	#	30-Jul-12	7	5889	\$331.37	\$397.16	1	VA	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHEK ENGINE LAMP ON	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	TF6	F	4AT	TKW	TC3	AF	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	#	11-Jul-12	7	5841	\$397.20	\$390.40	1	VA	NB	CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHEK WHY THE CHK	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	15-Dec-11	24-Mar-12	AVALON FORD, INC.	#	5.00E+212	#	1-Aug-12	8	7088	\$292.89	\$396.43	1	VA	VA	EEC TEST RETRIEVED FOR TRANS CONCERN	CK ENGINE LIGHT ON	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	TF6	F	4AT	TKW	TC3	AF	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	#	6-Aug-12	6	23988	\$310.67	\$401.39	1	VA	TX	VERIFY CONCERN, EEC DIA, REPLACE LEFT CAT	2 OWNER STATES RE	#	1	2	VA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	TF6	F	4AT	TKW	TC3	AF	3-Jan-12	21-Mar-12	GERMAN FORD	#	5.00E+212	#	6-Aug-12	5	6124	\$292.89	\$382.19	1	VA	OH	SELF TEST P0309 00 P0307E, HAS NOISE IN LE	FTS TRANS LIGHT IS	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	TF6	F	4AT	TKW	TC3	AF	24-Feb-12	15-Mar-12	BIERMAN FORD & AUTO LTD.	#	5.00E+212	#	13-Aug-12	6	1203	\$292.89	\$392.12	1	VA	SC	CONFIRMED CONCERN DIA, CHECKED CODES	AND ADVISED CUST	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E9CF	TF6	F	4AT	TKW	TC3	AF	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	#	13-Aug-12	7	17031	\$322.11	\$402.59	1	VA	IL	DIAGNOSED RAN EEC TEST MODE CODES P0430	CUSTOMER STATES CHE	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	TF6	F	4AT	TKW	TC3	AF	12-Jan-12	26-Feb-12	MACLIN FORD SALES	#	5.00E+212	#	9-Aug-12	6	8541	\$311.37	\$434.86	1	VA	AB	EEC TEST PINPOINT TEST DTC P0300 P0308	INSTALL SOP CONVE	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6CF	TF6	F	4AT	TKW	TC3	AF	13-Jan-12	10-Feb-12	HIXSON FORD	#	5.00E+212	#	9-Aug-12	6	892	\$292.89	\$391.19	1	VA	TX	TEST DROVE, RAN EEC TEST MODE CODES	PERFORMED DRIV	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET7CF	TF6	F	4AT	TKW	TC3	AF	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	5.00E+212	#	13-Aug-12	7	10087	\$322.11	\$420.17	1	VA	IL	VERIFY MIL ON, P0308, FOLLOWED TSB 12 06 04	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2CF	TF6	F	4AT	TKW	TC3	AF	26-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	5.00E+212	#	13-Jul-12	5	4987	\$302.99	\$376.36	1	VA	TX	VERIFY CONCERN, ELLEDS, REPROGRAM PMA	CHEK ENGS LITE ON	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	30-Jan-12	16-Feb-12	AVALON FORD SALES 1996 LIMITED	#	5.00E+212	#	15-Jun-12	5	2166	\$311.37	\$397.79	1	VA	ND	S311 TSB 12 6 4 VERIFY/TIC CONVERTER ASSE	CUSTOMER STATES CHE	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETCF	TF6	F	4AT	TKW	TC3	AF	31-Jan-12	11-Jul-12	ULTIMATE FORD	#	5.00E+212	#	30-Jul-12	1	2420	\$311.37	\$381.89	1	VA	AR	REPAIR PER TSB 12 06 IN COOLER DEFLECTOR	DIAG ENGINE FOUND	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1CF	TF6	F	4AT	TKW	TC3	AF	24-Feb-12	15-Mar-12	DISCOVERY FORD SALES LTD.	#	5.00E+212	#	15-Jun-12	5	1916	\$308.05	\$405.08	1	VA	SC	RAN EEC TEST, VERIFY CONCERN DIA, CHECK	CK ENGINE LIGHT	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET0CF	TF6	F	4AT	TKW	TC3	AF	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	5.00E+212	#	30-Jul-12	6	14627	\$308.14	\$410.32	1	VA	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHEK ENGINE LIGHT	#	1	2	VA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET8CF	TF6	F	4AT	TKW	TC3	AF	3-Feb-12																				

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	WARRANTY START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	REP	BR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XCP	T	F	F	A	T	TX	13-Jul-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E-2121	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IDS TEST P043 CONVERTER ASSEMBLY MIP. RE	CUSTOMER STATES CHE	#	1903	V2	03	PT	C&C		
CATALYTIC CONVERTER	EXHAUST	CH8BH021	2012	1FTFW1E14CX	T	F	F	A	T	TX	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E-2121	2-Aug-12	1	3269	\$300.63	\$384.18	1	NA	NC	TEST DRIVE. IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E-2121	15-Aug-12	2	4988	\$308.75	\$400.05	1	NA	MI	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	TX	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E-2121	9-Aug-12	1	1791	\$292.99	\$366.81	1	NA	KS	VERIFIED COMPLAINT (PAIR REPLACED BANK 2	DRIVABILITY	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CGZT017	2012	1FTFW1E14CX	T	F	F	A	T	TX	3-Jun-12	3-Jun-12	ZUMBROTA FORD	#	50E-2121	23-Jul-12	-1	22	\$820.44	\$882.28	4	NA	MI	REMOVED Y PIPE FROM / STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	1903	V5	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CH9D707	2012	1FTFW1E16CX	T	F	F	A	T	TX	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E-2121	14-Aug-12	1	598	\$300.63	\$479.37	2	NA	MI	VERIFIED ENGINE LIGHT ON. CONTACTED TECH	CUSTOMER STATES CHECK	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	8-Jun-12	14-Aug-12	INTERSTATE FORD	#	50E-2121	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	CO	TEST DROVE AND VERIFIED CONVERTER ASSY	SALES STATES SES ON	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CHNWX06	2012	1FTFW1E15CX	T	F	F	A	T	TX	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E-2121	14-Aug-12	1	1426	\$308.49	\$480.87	2	NA	MI	EEC TEST CODES P0300 (MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E-2121	8-Aug-12	2	3666	\$322.11	\$417.14	1	NA	GA	PERF EEC DTC P0300 PERFORM TSB 12 6 4	CUSTOMER STATES CK EN	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E-2121	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	VA	TSB 12 6 4 VERIFIED CK ENG LIGHT ON EEC TES	WHILE ON VACATION CHA	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13CX	T	F	F	A	T	TX	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E-2121	7-Aug-12	2	3120	\$282.57	\$391.38	1	NA	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT	D CORRECT FOR CHECK EN	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CH9C007	2012	1FTFW1E16CX	T	F	F	A	T	TX	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E-2121	6-Aug-12	1	2265	\$293.69	\$369.00	1	NA	TX	PERFORMED IDS DIAGNOSIS. CODE P0300 IN W	CK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	20-Jun-12	12-Jul-12	WOOLINE CONCRETE LINCOLN, INC.	#	50E-2121	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	MS	VERIFIED CONCERN. EEC TEST DTC P0300	PERFORMED TSB	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	21-Jun-12	19-Jul-12	KRKR AUTO COMPANY	#	50E-2121	13-Aug-12	1	2672	\$292.99	\$382.25	1	NA	MS	KOEO P0430 PER TEST HF INSPECT WRING CK	CK ENGINE LIGHT IS	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E-2121	10-Aug-12	1	2133	\$292.99	\$368.20	1	NA	NY	IDS DTC P0300 PERFORM PER TEST HF FOUND	CUSTOMER STATES THA	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E-2121	6-Aug-12	1	1239	\$292.99	\$381.72	1	NA	TX	CHECK TO SEE IF CHECK/TEST PASS	CS CHECK ENGINE LIGHT	#	1903	V4	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E-2121	14-Aug-12	2	1801	\$292.99	\$349.66	1	NA	MS	VERIFIED CONCERN. EEC TEST DTC P0300 PRE	CUSTOMER STATES SES	#	1903	V4	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	19-Jul-12	28-Jul-12	KATHLEEN LIMITED	#	50E-2121	14-Aug-12	1	2922	\$293.51	\$364.14	1	NA	NB	CHECK OUT AND NEED TO REPAIR PER TSB 12	04 ELECTRONIC DIAGNOSI	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	13-Jul-12	27-Jul-12	KRELCI, FORD, INC.	#	50E-2121	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MI	VERIFY CONCERN FORD CODE AND RETEST CK	CHECK ENGINE LITE IS	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E-2121	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA	CHECKED EEC CODE P0300 WAS PRESENT CLEAR	CHECK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CH9C004	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Jun-12	11-Jul-12	JIMMY WATSON MOTORS, INC.	#	50E-2121	6-Aug-12	1	2445	\$292.99	\$374.67	1	NA	MI	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THA	#	1903	V5	03	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	4-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	17-Jul-12	3	4156	\$308.11	\$405.57	1	NA	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4 REPL	CHECK AND ADVISE ON	#	1903	V2	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	20-Jul-12	15-Dec-11	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	3	14785	\$301.33	\$398.07	1	NA	FL	CHECKED FOR CODES. P0430, PERFORMED TSB	CS CHECK ENGINE LIGHT	#	1903	V2	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	6K775	24	10-Aug-12	2	3533	\$0.00	\$57.45	1	NA	AL	RAN EEC TEST U0140, P0430 TEST DROVE AND	CHECK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	24	11-Jul-12	3	10890	\$139.39	\$55.44	1	NA	TX	PERFORMED CUSTOMER CODES. RETESTED 10	MILE CS CHECK ENGINE LIGHT	#	1903	V2	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	24	16-Aug-12	8	5930	\$11.44	\$92.12	1	NA	OR	FEELING HESITATION OR MISFIRE UP ACCEL	LATION HARD ACCELERATI	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Jun-12	11-Jul-12	MALLOY FORD	#	6K775	24	10-Aug-12	2	3710	\$0.00	\$44.27	1	NA	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	PLATE AS PER TSB 12 6	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	24	20-Jun-12	4	15782	\$13.66	\$67.03	1	NA	OK	Scan test. PASS. PERFORM TSB 12 6 4. reprogram	GM Check out engine light	#	1903	V2	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	20-Jun-12	4	4458	\$13.66	\$61.74	1	NA	ON	VERIFY CONCERN. LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Nov-11	1-Mar-12	WESTERN MOTOR COMPANY	#	6K775	24	20-Jun-12	4	15872	\$0.00	\$67.03	1	NA	MI	PERFORMED IDS DIAGNOSIS. CODE P0300 IN W	CK ENGINE LIGHT ON	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	CG2F002	2012	1FTFW1E16CX	T	F	F	A	T	TX	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	6K775	24	1-Aug-12	8	7799	\$11.44	\$44.28	1	NA	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND	R GENERAL	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	26-Jul-12	6	11829	\$10.04	\$58.24	1	NA	VA	TEST DROVE VEHICLE. "TESTED OK"	CUSTOMER REQUEST TO	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	29-Nov-11	30-Jan-12	BELLEVUE MOTORS, INC.	#	6K775	24	26-Jul-12	6	2004	\$0.00	\$67.03	1	NA	MI	VERIFY CONCERN. LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K775	24	21-Jun-12	5	4787	\$13.66	\$61.10	1	NA	ON	INSTALLED DEFLECTOR PLATE AS PER TSB 12	6 4 CHECK LIGHT ON. WHEN	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD.	#	6K775	24	13-Jul-12	7	19198	\$11.51	\$43.10	1	NA	IN	CHECKED DTC. INSTALLED CAR DEFLECTOR	PLATE AS PER TSB 12 6	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	CH9B013	2012	1FTFW1E16CX	T	F	F	A	T	TX	12-Dec-11	14-Mar-12	BELLEVUE MOTORS, INC.	#	6K775	24	13-Jul-12	7	19197	\$10.14	\$42.67	1	NA	IN	CHECKED DTC. INSTALLED CAR DEFLECTOR	PLATE AS PER TSB 12 6	#	1903	V2	03	PT	C&C
TSB REFLASH	PT C&C	CH9Y008	2012	1FTFW1E16CX	T	F	F	A	T	TX	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	24	9-Aug-12	1	657	\$0.00	\$46.54	1	NA	OH	SEE TSB 12 6 4. COLL. SHAD TEST AFTER	VEHICLE STARTS WHEN TUR	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	24	13-Jul-12	7	1864	\$11.44	\$58.75	1	NA	LA	EEC TEST CODE P0300 RAN OASIS. PERFORM	TSB CS STARTED MISFIRING	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E16CX	T	F	F	A	T	TX	23-Dec-11	19-May-12	ALL STAR FORD	#	6K775	24	13-Jul-12	7	1927	\$10.14	\$42.67	1	NA	LA	PERFORMED IDS DIAGNOSIS. CODE P0300 IN W	CK ENGINE LIGHT ON	#	1903	V5	03	PT	C&C
TSB REFLASH	PT C&C	NA																														





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD START DATE	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CO	CL	OC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	HEBERTS TOWN & COUNTRY FORD	MI	06	26	5.0E+212	26-11-12	2	6690	\$311.37	\$386.12	MI	CHARGE DTCS, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	BILL BROWN FORD, INC.	MI	06	25	5.0E+212	14-11-12	2	2504	\$292.99	\$653.18	MI	PERFORM EEC TEST TO CHECK / YKLOW CHECK			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	CHAMPION FORD GULF FREEWAY	MI	06	25	5.0E+212	20-10-12	1	455	\$392.99	\$405.91	MI	VERIFIED CONCERN EEC TEST CODE P0300 P0301 MAINTENANCE & GENERAL			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	BEN STILLWELL FORD	MI	06	25	5.0E+212	14-11-12	1	1417	\$300.63	\$380.35	MI	PERFORM DIAG AND INSTALL NEW CONV PER DIAG			MI	V4	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RIVERSIDE FORD SALES LIMITED	MI	06	25	5.0E+212	9-11-12	1	4013	\$309.11	\$392.82	MI	SCAN TEST, CODES P0300 AND P0303 PRESENT, RECHECK ENGINE LIGHT			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	TOWN & COUNTRY FORD	MI	06	25	5.0E+212	31-10-12	5	12477	\$10.74	\$55.03	MI	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RYAN FORD	MI	06	25	5.0E+212	30-10-12	3	14416	\$10.74	\$55.79	MI	ROADTESTED TO VERIFY APPROX 20 MILES PASSER'S C SEEMS TO BE NEW			MI	V3	PT SQUEAKS & RATTLES	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	DEAN ARBOUR FORD OF WEST BRANCH	MI	06	25	5.0E+212	11-11-12	3	2220	\$10.74	\$49.18	MI	DIAG LOSS OF POWER HOUR UP SCAN TOOL CODES P0300 AND P0308			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	DONLEY FORD LINCOLN, INC.	MI	06	25	5.0E+212	20-10-12	1	1984	\$0.00	\$43.38	MI	RAN IDS TEST FOUND CODE P0300 AND P0308 FOR CUSTOMER STATES CHEV			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	DUAL FORD	MI	06	25	5.0E+212	17-10-12	4	7560	\$12.95	\$58.19	MI	VERIFY CONCERN CONTACT OASIS TO FIND TSB			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	MULLIVAN FORD	MI	06	25	5.0E+212	17-10-12	5	6417	\$15.34	\$65.59	MI	INSTALL IDS AND GET CODE P0306, PER TSB REPAIR			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	LONGLEWS FORD LINCOLN, INC.	MI	06	25	5.0E+212	16-10-12	5	9444	\$10.04	\$52.88	MI	INSTALL DEFLECTOR PER TSB 12.6.04			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	LIBERTY FORD, INC.	MI	06	25	5.0E+212	20-10-12	4	15588	\$10.74	\$57.73	MI	RUN EEC TEST P0300 P0308, TSB 12.6.4, REPRO			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	CAM CLARK FORD SALES LTD.	MI	06	25	5.0E+212	13-10-12	2	2254	\$14.63	\$74.13	MI	INSTALL CAC AIR DEFLECTOR AND UPDATED P			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	VILLAGE FORD LINCOLN SALES LTD.	MI	06	25	5.0E+212	10-10-12	5	9061	\$14.63	\$63.50	MI	CHECKED AND TESTED VEHICLE & VERIFIED CON			MI	V4	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	HANMETT MOTOR COMPANY	MI	06	25	5.0E+212	28-10-12	2	2365	\$14.63	\$57.73	MI	DESCRIPTION LUMIERE (active de on Et operation)			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	GAYLORD FORD LINCOLN, INC.	MI	06	25	5.0E+212	13-10-12	4	8334	\$0.00	\$23.13	MI	PERFORMED ELECTRONIC ENGINE CONTROL TEST			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	ED KOEHN & CO. OF WAYLAND, INC.	MI	06	25	5.0E+212	27-10-12	3	13971	\$10.39	\$48.91	MI	CHECK ENGINE LIGHT ON RUN CODES P0300 PER			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	METCALFE'S GARAGE LTD.	MI	06	25	5.0E+212	18-10-12	7	21241	\$14.63	\$58.90	MI	RETRIEVE CODES, CODE P0306, CHECKED OASIS			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A <td T																					
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	ED KOEHN & CO. OF WAYLAND, INC.	MI	06	25	5.0E+212	18-10-12	1	2220	\$0.00	\$48.91	MI	DIAGNOSED AND PERFORMED TSB 12.6.04			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	SCHRAEGE BROTHERS, INC.	MI	06	25	5.0E+212	20-10-12	7	11842	\$0.00	\$38.44	MI	REPAIR VEHICLE PER TSB 12.6.4 NO POWER AND			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	AUTOMOBILES MAUGER FORD INC.	MI	06	25	5.0E+212	21-10-12	6	14654	\$0.00	\$38.67	MI	VERIFY CHECK ENGINE V3000 BY/PT B1/F10 P030			MI	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	NEX FORD	MI	06	25	5.0E+212	20-10-12	1	3134	\$117.77	\$205.90	MI	SHOOKED UP TO IDS AND RETESTED AND RUN			MI	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	NATIONAL, ELDEN-CALGARY	MI	06	25	5.0E+212	6-10-12	6	7029	\$132.94	\$151.35	MI	EXCHANGE LIGHT STAYS ON, P0300/P0305/P0308			MI	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	MORRIS MINNETONKA FORD LINCOLN	MI	06	25	5.0E+212	8-10-12	7	17324	\$64.05	\$260.79	MI	COMPLETED EEC QUICK TESTS COMPLETED			MI	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	TOWN & COUNTRY FORD	MI	06	25	5.0E+212	8-10-12	5	8502	\$88.68	\$204.95	MI	W/ME TO CHECK OIL CHANGE #10, OIL, AND RETE			MI	V2	PT TRANSMISSION	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	TONY BENTON & SONS FORD, INC.	MI	06	25	5.0E+212	17-10-12	1	6340	\$10.33	\$125.21	MI	W/ROAD TEST TO VERIFY CHAS NO MORE MISS			MI	V1	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	TRIOIS RIVERSIDE FORD LINCOLN IN	MI	06	25	5.0E+212	17-10-12	1	2110	\$5.29	\$119.69	MI	VERIFY MOTOR, PREHEAT, REPLACER BOUGHER			MI	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RYBURN MOTOR COMPANY, INC.	MI	06	25	5.0E+212	10-10-12	1	10997	\$0.00	\$25.92	MI	VERIFY CHECK ENGINE SERVICE			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	HIGHLAND FORD SALES LTD.	MI	06	25	5.0E+212	8-10-12	1	1988	\$0.00	\$47.84	MI	NO PROBLEM FOUND			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	NORTHSHORE FORD	MI	06	25	5.0E+212	17-10-12	7	32952	\$311.37	\$402.09	MI	verify concern, perform eec test p0300, perform			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RYBURN MOTOR COMPANY, INC.	MI	06	25	5.0E+212	10-10-12	1	10997	\$0.00	\$25.92	MI	VERIFY CUSTOMER CONCERN, CHECK OASIS			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	NOURSE, CHILlicothe FORD LINCOLN, A	MI	06	25	5.0E+212	30-10-12	2	5351	\$311.37	\$392.52	MI	REPLACED LEFT CAT AND REPROGRAMMED PCM			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	PINEWOOD FORD LIMITED	MI	06	25	5.0E+212	8-10-12	1	1051	\$722.62	\$1,105.84	MI	RETRIEVE DTC P0430 OASIS IN CONTACT H/O			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RANDALL FORD SALES LTD.	MI	06	25	5.0E+212	29-10-12	1	4669	\$311.37	\$418.18	MI	RETRIEVE DTC P0300 AND P0308, PERFORM			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	RHINEBECK FORD, INC.	MI	06	25	5.0E+212	23-10-12	1	1200	\$374.32	\$467.64	MI	W/ROAD TEST TO VERIFY CHAS NO MORE MISS			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	BICKFORD MOTORS, INC.	MI	06	25	5.0E+212	11-11-12	1	1329	\$351.17	\$580.01	MI	ROAD TESTED AND VERIFY CONVERTER FOR			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	BIKOR MOTOR SALES LTD.	MI	06	25	5.0E+212	10-10-12	1	2000	\$308.75	\$418.18	MI	VERIFY CUSTOMER CONCERN, CHECK OASIS			MI	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	ED KOEHN & CO. OF WAYLAND, INC.	MI	06	25	5.0E+212	14-10-12	3	13095	\$300.63	\$382.22	MI	DIAGNOSED RETRIEVED CODE, REPLACED LEFT			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	TOWN & COUNTRY FORD	MI	06	25	5.0E+212	21-10-12	4	8899	\$10.74	\$55.03	MI	INSTALL CAC DEFLECTOR AND REPROGRAM PCM			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	FAIRLEY & STEVENS FORD LTD.	MI	06	25	5.0E+212	9-10-12	2	5800	\$14.63	\$63.50	MI	DIAGNOSED AND PERFORMED TSB 12.6.04			MI	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18C3	T8F	F	A	T	11-21-12	5-21-12	MERLIN FORD LINCOLN	MI	06	25	5.0E+212	18-10-12	1	476	\$15.60	\$68.58	MI	CONCERN WAS PRESENT DURING TESTING, SCAN			MI	V2	PT C&C	
TSB REFLASH	PT C&C																											



## 2012 MY 3.5L GTDI P415 Misfire Claims

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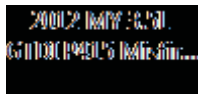


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**From:** Steslicki, Michael (M.E.)  
**Sent:** Tuesday, August 28, 2012 10:57 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/28/12)

**Thirty-five new claims today**

(18) TSB Reflash  
(9) Catalytic Converter  
(3) COP  
(2) Diag - Misfire  
(1) Fuel Injector  
(1) Spark Plug  
(1) Diag - P0430

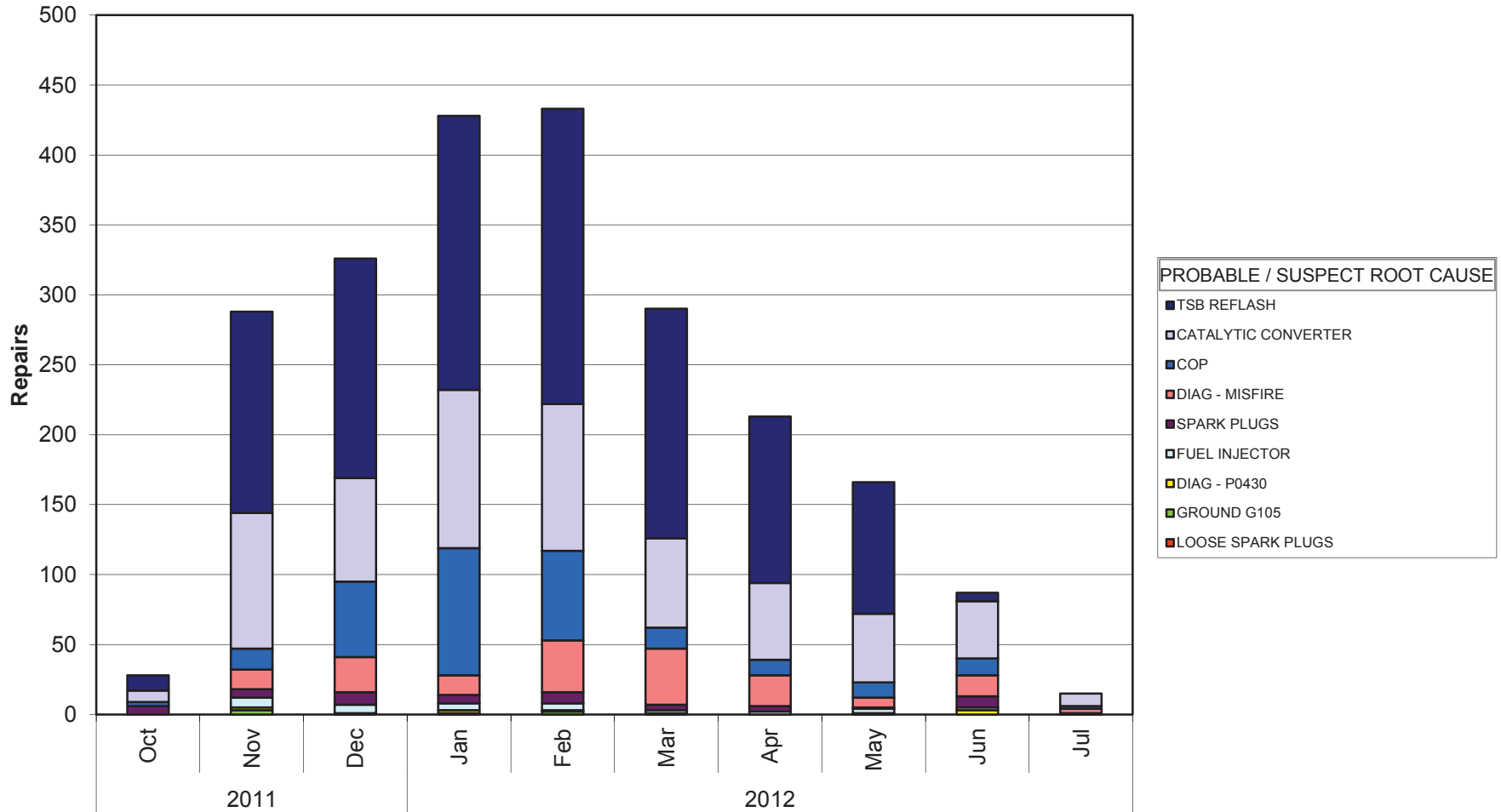


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/27/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105	DIAG - P0430
	2
3	2
	2
	1
2	1
	1
	3
	1
	3
5	10

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	9
	5	6
	5	8
	2	4
	2	4
	3	1
	2	8
		1
	32	53

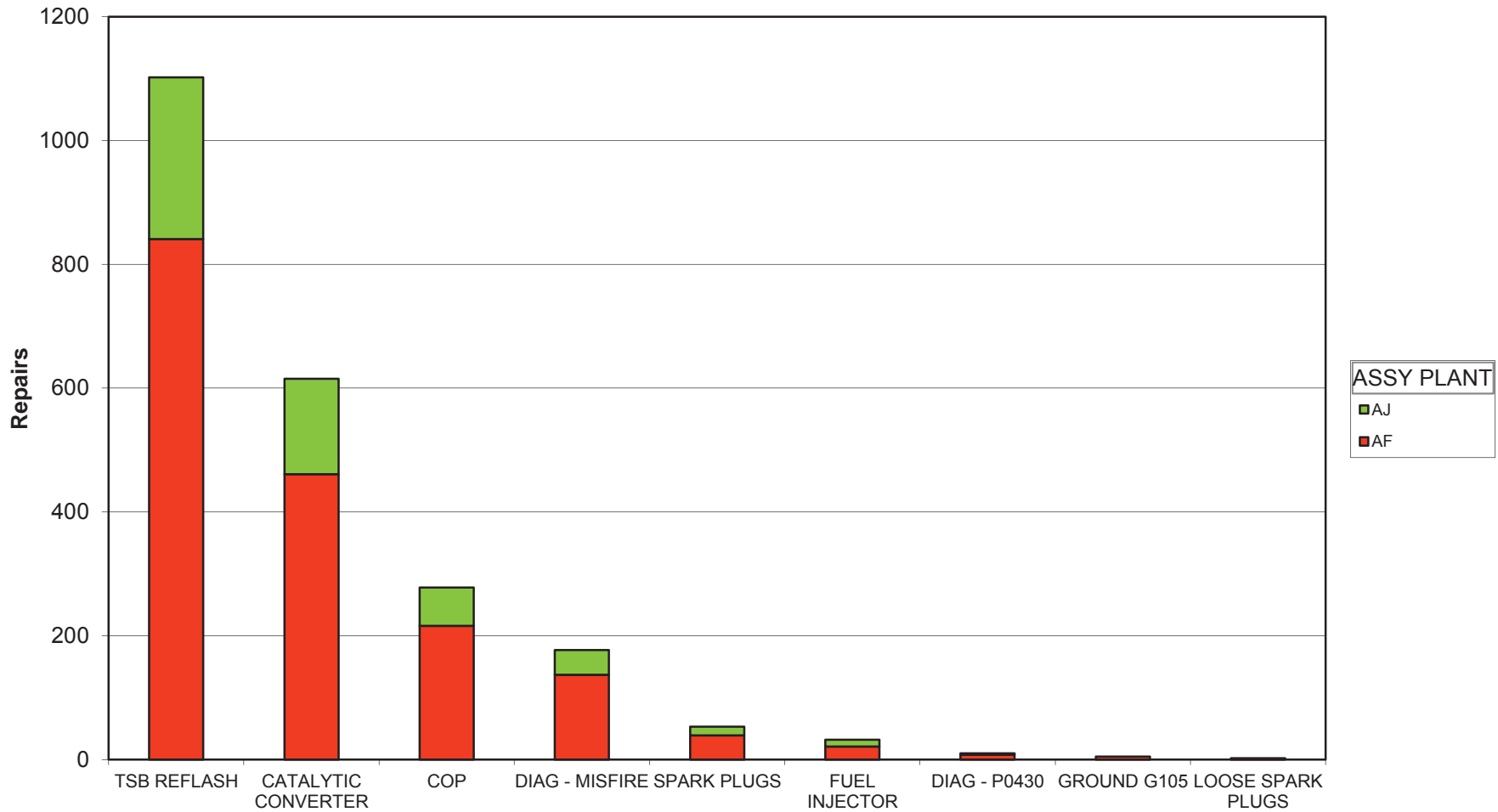
DIAG - MISFIRE	COP	
		3
	14	15
	25	54
	14	91
	37	64
	40	15
	22	11
	7	11
	15	12
	3	2
	177	278

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	97	144
	74	157
	113	196
	105	211
	64	164
	55	119
	49	94
	41	6
	9	
	615	1102
		2274

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/27/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888



ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	841	261	1102
CATALYTIC CONVERTER	461	154	615
COP	216	62	278
DIAG - MISFIRE	137	40	177
SPARK PLUGS	39	14	53
FUEL INJECTOR	21	11	32
DIAG - P0430	8	2	10
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1729	545	2274





# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XCF	T6F	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	20	24	RECALEM	24	22-Feb-12	2	3421	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB12210	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTXW1T0C	T6F	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD INC.	20	24	RECALEM	24	17-Feb-12	2	1721	\$0.00	\$37.78	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	20	24	RECALEM	24	22-Feb-12	1	314	\$0.00	\$35.04	01	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 44	20	24	RECALEM	24	10-Feb-12	1	45	\$0.00	\$36.03	01	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	20	24	RECALEM	24	14-Mar-12	3	2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	20	24	RECALEM	24	15-Mar-12	2	3550	\$0.00	\$33.81	01	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT 1500 RPM	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	20	24	RECALEM	24	12-Mar-12	1	2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 56	20	24	RECALEM	24	8-Mar-12	1	1269	\$0.00	\$40.06	01	NA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER CUST. STATES	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	20	24	RECALEM	24	27-Feb-12	2	3387	\$0.00	\$35.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST PASSED	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	20	24	RECALEM	24	8-Mar-12	3	3017	\$0.00	\$41.51	01	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	418	552	24	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1C16C	T6F	F	A	T	26-Jan-12	15-Mar-12	TXW MOTORS FORD	20	24	RECALEM	24	21-Mar-12	1	1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0304 check oasib 12 2 10	VEHICLE CUT OFF AND	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	20-Nov-11	18-Feb-12	COIN MOTOR SALES, INC.	20	24	RECALEM	24	22-Feb-12	1	590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY 54	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1C16C	T6F	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	20	24	RECALEM	24	29-Feb-12	1	965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	20	24	RECALEM	24	29-Feb-12	1	771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	418	552	24	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTXW1T0C	T6F	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	20	24	RECALEM	24	6-Mar-12	2	2687	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	20	24	RECALEM	24	6-Mar-12	1	1336	\$0.00	\$31.00	01	NA	GA	RETEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	11FTXW1T0C	T6F	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	20	24	RECALEM	24	2-Mar-12	3	1656	\$0.00	\$28.54	01	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UP	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	11-Dec-11	11-Feb-12	SUN HILL FORD	20	24	RECALEM	24	21-Mar-12	-1	3177	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELERATION	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1T0C	T6F	F	A	T	11-Dec-11	11-Feb-12	NEW HARBOR FORD	20	24	RECALEM	24	21-Mar-12	1	322	\$0.00	\$29.24	01	NA	WI	DIAG. TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	20	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST. VERIFY EEC REPROGRAMMER C&C	VERIFY ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	6-Feb-12	21-Feb-12	SEK FAMILY FORD, INC.	20	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	NC	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES W/IN	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	20	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	418	552	24	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTXW1E9CK	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	20	24	RECALEM	24	12-Mar-12	1	255											



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	TFF	F	A	T		28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	24	RECALEM	24-22-Mar-12	1	1508	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFF	F	A	T		23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	24	RECALEM	24-11-Mar-12	3	2967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFF	F	A	T		5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	24	RECALEM	24-28-Feb-12	2	1169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	TFF	F	A	T		27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	24	RECALEM	24-15-Feb-12	3	5797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	TFF	F	A	T		7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	1	105	\$0.00	\$44.01	0	NS	159 DUE TEST DRIVE AND VERIFIED CONCERN	CHEVILE IN HUBERTS VA	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		27-Jan-12	31-Dec-11	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	1	9	\$0.00	\$24.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	TFF	F	A	T		13-Dec-11	29-Dec-11	MORROW FORD	#	24	RECALEM	24-18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	TFF	F	A	T		9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	24	RECALEM	24-16-Feb-12	1	1284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		9-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-17-Feb-12	2	1952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	24	RECALEM	24-14-Feb-12	2	1452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES CHE	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		18-Jan-12	10-Feb-12	GATOR FORD	#	24	RECALEM	24-23-Feb-12	1	1743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	24	RECALEM	24-23-Feb-12	1	1250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CB0A001	2012	1FFXW1E1C	TFF	F	A	T		30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	24	RECALEM	24-14-Feb-12	2	2063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		7-Nov-11	15-Dec-11	VONDERHAR FORD	#	24	RECALEM	24-8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	24	RECALEM	24-24-Feb-12	1	973	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	24	RECALEM	24-17-Feb-12	1	326	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	24	RECALEM	24-12-Mar-12	3	4366	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	24	RECALEM	24-11-Mar-12	1	1203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	1803	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	24	RECALEM	24-15-Mar-12	1	3513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	1803	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	24	RECALEM	24-15-Mar-12	1	436	\$0.00	\$26.86	0	TX	1343 CK ROAD TEST FOR P06 REPAIR FOR TRAN	P6 REPAIR FOR TRAN	#	1803	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	TFF	F	A	T		9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	24	RECALEM	24-21-Feb-12	-1	3115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	1803	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	24	RECALEM	24-22-Feb-12	3	3800	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	24	RECALEM	24-6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-12-Mar-12	1	2381	\$0.00	\$40.06	0	NC	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	1803	V48	04	TRANSMISSION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	24	RECALEM	24-17-Feb-12	2	2322	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		29-Jan-12	16-Feb-12	POWER FORD VALENCIA	#	24	RECALEM	24-27-Feb-12	2	3718	\$0.00	\$40.83	0	TX	DIAG CONC PASS CHECK PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	24	RECALEM	24-20-Feb-12	1	441	\$0.00	\$32.44	0	MI	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND LO	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	24	RECALEM	24-12-Mar-12	2	3123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		29-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	24	RECALEM	24-12-Mar-12	2	1415	\$0.00	\$31.69	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	24	RECALEM	24-22-Mar-12	2	1870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		12-Dec-11	12-Dec-11	SCOTT FORD	#	24	RECALEM	24-2-Mar-12	3	2058	\$0.00	\$25.89	0	WI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	24	RECALEM	24-16-Mar-12	2	1500	\$0.00	\$34.44	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	VEHICLE IS BUCKING	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		14-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	24	RECALEM	24-8-Mar-12	2	1500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		3-Feb-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	24	RECALEM	24-15-Mar-12	1	3198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		12-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	24	RECALEM	24-21-Feb-12	1	1088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING INT	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		12-Jan-12	16-Feb-12	STYKORA FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		1-Feb-12	6-Mar-12	JIM ROBINSON FORD LINCOLN, INC.	#	24	RECALEM	24-8-Mar-12	2	1415	\$0.00	\$31.69	0	TX	IDS DTC FOUND P0304 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	24	RECALEM	24-15-Mar-12	1	355	\$0.00	\$29.03	0	MI	12 02 10	CHEK ENGINE LIGHT ON	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	1	290	\$0.00	\$36.40	0	TX	CK ENGINE LIGHT WAS NOT 1. RETEST ALL OK	AT THE CUSTOMER STATES	#	1803	V29	04	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A	T		11-Dec-11	30-Dec-11	DIXON FORD LINCOLN, LLC	#	24	RECALEM	24-3-Mar-12	2	2126	\$0.00	\$33.63	0	TX	CK ENGINE LIGHT WAS NOT 1. RETEST ALL OK	AT THE CUSTOMER STATES	#	1803	V44	04	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	A																								



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12CF	2	T	F	B	A	T	K	T	C	AJ	13-Nov-11	6-Dec-11						GA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V2	0	TRANSMISSION	
COP	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	20-Jan-12	10-Feb-12						GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V2	0	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	9-Mar-12	21-Mar-12						PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	13-Dec-11	11-Feb-12						GA	INSPECTED. VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#1	V2	0	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	17-Dec-11	5-Jan-12						TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KGINE LIGHT CAME	#1	#1	V2	0	PT C&C	
DIAG - MISFIRE	ENGINE	COB00007	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	23-Dec-11	12-Jan-12						MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES WHE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	15-Dec-11	14-Jan-12						NC	ROTEST EEC TEST MISSEJ FOUND DURING VISISS AND FUEL MILE	CUSTOMER STATES WHE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	11-Feb-12	30-Mar-12						PA	VERIFIED CONCERN PER ON AT THIS TIME. RERUN	CUSTOMER STATES FUEL	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	7-Jan-12	28-Feb-12						WI	TECH DROVE AND STILL MISFIRE. TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	9-Dec-11	6-Jan-12						BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM CL	DIGNOSIS FOR CHECK E	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	11-Dec-11	27-Jan-12						MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	1-Dec-11	2-Mar-12						MB	SCAN TEST NO CODES. CHECK OASIS. REPROGRAM	WARNING MESSAGE(S)	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	21-Dec-11	30-Mar-12						TX	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	13-Jan-12	20-Feb-12						OR	HOOKE UP IDS. CODES. GATING STUMBLE ON	NO CUSTOMER STATE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	9-Dec-11	7-Jan-12						LA	ECC TEST P0302. PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
COP	ENGINE	COB4V005	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	7-Jan-12	28-Feb-12						WI	TECH PULLED CODES. ANDED COIL. TECH INSTALLE	GUEST STATES VEHICL	#1	#1	V2	0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	12-Dec-11	2-Feb-12						BC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#1	V2	0	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	19-Jan-12	21-Jan-12						OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	10-Feb-12							OR	TRIED. IDS. & EEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	22-Feb-12	17-Mar-12						AL	RETRIVED CODE. P0430. FOUND PCM REPLACED	LEFT CUSTOMER STATE	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	19-Dec-11	13-Mar-12						FL	DIAG. REPLACE LEFT CONVERTER AND REPRG	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	8-Dec-11	10-Feb-12						FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LI	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	23-Jan-12	6-Feb-12						CT	VERIFIED CONCERN. DTC REPAIR P0430. REPR	C.S. CHECK IDLE SURGE	#1	#1	V2	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	18-Jan-12	22-Feb-12						TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. [C]	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	28-Nov-11	31-Mar-12						AL	VERIFIED CONCERN. IDS. SLIP. P0430. CONT	AMBER WARNING ON CU	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	22-Feb-12	17-Mar-12						GA	TESTED EEC SYSTEM. [N]NO REPROGRAMMED	PCM. CUSTOMER STATE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	22-Feb-12	17-Mar-12						GA	PERFORM EEC KOEO. KOER FOUND CODE P0430.	CUSTOMER STATES THA	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	16-Nov-11	27-Dec-11						IN	ECC TEST PCM NO DTC'S. PRESENT. REPROGRAM	ENGINE. HESITATES SUR	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	10-Jan-12	10-Feb-12						GA	ECC TEST. CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	21-Dec-11	30-Dec-11						MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HIT PASSING CHECK I	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	11-Jan-12	11-Jan-12						TX	TESTED ON IDS. NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	15-Nov-11	17-Mar-12						WI	visual inspect OK for code all pass ok. oasis	reprogram. customer	states check engi	#1	#1	V2	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	29-Jan-12	11-Jan-12						TX	RAN PINPOINT TESTS. [M]ST REPROGRAMMED	WITH E29 CUSTOMER	STATES CHECK EN	#1	#1	V2	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	9-Dec-11	31-Dec-11						PA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	29-Jan-12	11-Jan-12						KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300	CUSTOMER CONCERN	#1	#1	V2	0	PT C&C	
COP	ENGINE	CDK0K015	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	9-Jan-12	9-Jan-12						PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON DEALER STATES THE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	7-Feb-12	20-Feb-12						SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	5-Jan-12	9-Mar-12						TX	TESTED ON IDS. NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	29-Jan-12	11-Jan-12						TX	TEST TEST CODES. P0306. P0308. CK ENG	FLASHING. [C]	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	25-Nov-11	17-Dec-11						TN	ECC TEST. NO DTC'S. REPROGRAM PCM PER	TSB. CUSTOMER STATE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	25-Jan-12	11-Feb-12						FL	CUSTOMER STATES FEL. [R]RAN PCM SOFTWARE	CUSTOMER STATES CHE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	9-Dec-11	3-Jan-12						OK	VERIFIED CONCERN. P0430. CHECK FOR	UPDATE CODES. DURE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12						IL	VERIFY CEL. ON SEEMED DES. VERIFY REPAIR.	CHECK ENGINE LI	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	21-Dec-11	15-Jan-12						WA	TEST DROVE VEHICLE. [A]SHED THE PCM AND	CL'S THAT WHEN THE	#1	#1	V2	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	10-Jan-12	14-Feb-12						MS	VERIFIED CONCERN. REFER TO TSB 2225	REFERER CK FOR	RUNNING. [R]	#1	#1	V2	0	PT C&C
COP	ENGINE	COB00022	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AF	27-Feb-12	23-Mar-12						IN	VERIFIED CONCERN. PERFORMED WDS	TEST. RET. CHECK	ENGINE LIGHT IS	#1	#1	V2	0	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	23-Jan-12	28-Jan-12						MO	ISS TEST AND CODE P0308 IN CYL 1 AND 3	AND REPAIR. CHECK	ENGINE. [R]	#1	#1	V2	0	PT C&C
GROUND G105	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ	23-Feb-12	30-Mar-12						TX	CK IDS CODE P0306. TEST CKT 1 FOUND	LOOSE. CK CHECK	ENGINE LIGHT ON	#1	#1	V2	0	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TK0	2	T	F	B	A	T	K	T	C	AJ</																



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION								
DIAG - MISFIRE	ENGINE	C8TJ0012	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	24-Jan-12	17-Feb-12	SLEDGE FORD, INC.	#1252	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	F04	PT & C		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET7C	T6F	F	4M	1K0W	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3224	RECALEM	#4	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#124	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	T6F	F	4M	1K0W	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T6F	F	4M	1K0W	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1252	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	A11	V29	F04	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ETXC	T6F	F	4M	1K0W	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#124	NPF	#1	20-Apr-12	-1	9	\$66.99	\$171.69	1	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CHECK FOR ROUGH RUN	A11	V29	F04	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#124	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A AND B IN-CUSTOMER STATES CHE	A11	V29	F04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#124	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	F04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#124	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES ALL WHILE DRIVING VEHICLE	A11	V29	F04	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	T6F	F	4M	1K0W	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#124	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0304 P0305 IN MEMORY CUSTOMER STATES CHE	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#124	5.00E-212	E	1	1222	\$405.35	\$485.89	1	GA	ID	#	CHECKED ECU SYSTEM KOED PASS CODE P0300 CUSTOMER STATES THA	A11	V29	F04	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#124	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0305 OWNER STATES REF	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T6F	F	4M	1K0W	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#124	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECU IN PCM PER TSB 12 2 10 C.U. ON DRIVES GRM	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T6F	F	4M	1K0W	TC3	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#124	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0300 P0300 RSB #12 02 10 CUSTOMER STATES THA	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#124	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$37.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T6F	F	4M	1K0W	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#124	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK ECU REFLASH PCM PER TSB 12 2 10 CHECK FOR SURGE MISS	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#124	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 05 APPROPRIATE ENGINE MISS	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#124	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI-CUSTOMER STATES WHEN CL	A11	V29	F04	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	T6F	F	4M	1K0W	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#124	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6, VERIFIER LE CK EN ALL	A11	V29	F04	PT & C	
DIAG - MISFIRE	ENGINE	C05DX517	2012	1FTFW1ETXC	T6F	F	4M	1K0W	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#124	DIAG	#1	24-Mar-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	F04	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	28-Mar-12	28-Mar-12	WALKER AUTOLEX	#124	DIAG	#1	28-Mar-12	1	3078	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T6F	F	4M	1K0W	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#124	5.00E-212	E	24	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TSST EEC, CODE P0403, REPLACE CAT CONVERTER, CK SERVICE ENGINE SOU	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#124	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED ECU, TEST CODE P0300, REPROGRAM CUSTOMER STATES INC	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T6F	F	4M	1K0W	TC3	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#124	RECALEM	#4	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T6F	F	4M	1K0W	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#124	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.98	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	T6F	F	4M	1K0W	TC3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#124	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.98	0	GA	GA	#	TEST DROVE, VERIFY CONFER CK OASIS PERFORM WHEN ON CRUISE CONTROL	A11	V29	F04	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	23-Jan-12	12-Jan-12	HINSEVELL FORD INC	#124	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	MI	#	CK CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES THA	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#124	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che-INTERMITTENT OUT	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#124	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL-CHECK FOR MISFIRE WH	A11	V29	F04	PT & C	
COP	ENGINE	C0TDB007	2012	1FTFW1ETXC	T6F	F	4M	1K0W	TC3	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#124	12029	C	24	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, CK APPROVAL CODE CUSTOMER STATES CHE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#124	12029	C	24	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG DIAG AND REPORT EN	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#124	5.00E-212	E	24	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTIC DISPLAY-CUSTOMER STATES CHE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T6F	F	4M	1K0W	TC3	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#124	5.00E-212	E	24	23-Mar-12	2	2938	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0300, PERFORM PPTS, REPLA-CK OUT LACK OF POWER	A11	V29	F04	PT & C
TSB REFLASH	PT & C	C0E4N007	2012	1FTFW1ET9C	T6F	F	4M	1K0W	TC3	AF	6-Mar-12	14-Mar-12	BOBBIER FORD	#124	RECALEM	#4	29-Apr-12	3	3243	\$405.35	\$465.67	1	GA	IL	#	PERFORMED DIAGNOSIS, UPDATE PCM TO LATEST CHECK DRIVABILITY	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T6F	F	4M	1K0W	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#124	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE CUSTOMER STATES WH	A11	V29	F04	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T6F	F	4M	1K0W	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#124	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVABILITY CONCERN, CUST REPORTS DRIVING	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T6F	F	4M	1K0W	TC3	AF	17-Jan-12	10-Feb-12	LEWIS FORD LINCOLN OF HAYS	#124	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL-CHECK FOR MISFIRE WH	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T6F	F	4M	1K0W	TC3	AF	21-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#124	RECALEM	#4	23-Apr-12	4	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	C0X6H001	2012	1FTFW1ET8C	T6F	F	4M	1K0W	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#124	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBRATED, REPROGRAM PCM STATES SEE LIGHT CAUSE	A11	V29	F04	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T6F	F	4M	1																							



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	8-FEB-12	4-APR-12	CHEBUCK FORD SALES	#21	27-Apr-12	1	3787	3282.57	3353.42	13	NS	ON	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	7-APR-12	7-APR-12	FORD OF AUGUSTA, INC.	#21	24-Apr-12	1	6756	5400.31	5490.49	11	NS	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	28-FEB-12	22-MAR-12	JESS FORD OF PULLMAN	#21	18-Apr-12	1	4692	80.00	80.00	0	WA	ON	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	19-FEB-12	31-MAR-12	FOX FORD LINCOLN OF CADILLAC	#21	27-Apr-12	1	2366	80.00	80.00	0	MI	ON	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	4-Jan-12	26-Jan-12	MELOYD MOTORS LTD	#21	24-Apr-12	3	7305	80.00	842.70	0	SK	ON	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUNS	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	17-Jan-12	27-MAR-12	BYERS FORD, LLC	#21	27-Apr-12	2	2083	80.00	833.97	0	OH	ON	VERIFIED CONCERN, CHECKED FOR CODES F004	CUSTOMER STATES CHE	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#21	13-Apr-12	1	1354	80.00	80.00	0	MI	ON	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	1-Feb-12	22-FEB-12	SOERENS FORD, INC.	#21	14-Apr-12	2	3955	80.00	837.02	0	WA	ON	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	4	1	2	PT C&C
COP	ENGINE	CSD3008	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	17-Dec-11	13-MAR-12	CHAMBERLAIN	#21	30-Apr-12	3	3321	884.05	1160.70	1	NS	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	CUSTOMER STATES CHE	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E10C3	2	T8F	F	B	A	T	1	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#21	20-Mar-12	1	6039	3819.88	11020.03	232	AB	ON	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	11-Jan-12	25-APR-12	ROBERTS MOTORS, INC.	#21	27-Apr-12	1	678	5434.31	5536.21	11	NS	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#21	18-Apr-12	3	5372	5405.35	5476.76	11	OH	ON	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#21	28-Apr-12	3	10472	5405.35	5490.26	11	NS	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES ENG	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	18-Dec-11	25-FEB-12	HILLCREST FORD LINCOLN	#21	27-Apr-12	3	7622	5405.35	5494.38	11	NS	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4	1	2	PT C&C
TSB REFLASH	PT C&C	CSD2008	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	22-Jan-12	23-MAR-12	MARSHAL HIZE FORD, INC.	#21	28-Apr-12	2	3430	80.00	855.59	0	NS	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	2-Feb-12	24-FEB-12	MARVYVILLE FORD	#21	26-Apr-12	3	6065	80.00	538.41	0	WA	ON	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E10C3	2	T8F	F	B	A	T	1	20-Dec-11	27-MAR-12	TOM PECK FORD OF HUNTLEY, FORD	#21	25-Apr-12	1	56	80.00	938.30	0	NS	IL	VERIFY CONCERN OF CATEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUNS	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	25-Oct-11	30-DEC-11	DAVIS STANLEY FORD	#21	30-Apr-12	5	11497	80.00	535.14	0	NS	OK	PCM CALIBRATION, PERFORM CO	JUST STATES CHECK EN	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	25-Jan-12	9-FEB-12	LUTHER FAMILY FORD	#21	30-Apr-12	3	10121	80.00	536.33	0	NS	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	13-FEB-12	16-MAR-12	MEL HAMBELTON FORD, INC.	#21	7-Apr-12	1	5162	80.00	536.69	0	NS	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	25-Oct-11	30-DEC-11	ROBERTS MOTORS, INC.	#21	24-Apr-12	1	5118	80.00	537.10	0	NS	TX	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	30-Jan-12	3-Feb-12	MONROE FORD INC.	#21	30-Apr-12	3	5789	80.00	535.65	0	NS	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUSTOM STATES WAS DOWN	4	1	2	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	24-FEB-12	5-APR-12	MELOYD MOTORS LTD	#21	2-MAY-12	1	2805	561.70	1357.77	10	NS	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	27-FEB-12	9-MAR-12	BISON MOTOR COMPANY	#21	30-Apr-12	2	2758	80.00	546.27	0	NS	MT	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/ET	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	13-FEB-12	8-MAR-12	WARREN FORD, INC.	#21	4-MAY-12	2	7742	80.00	566.04	0	NS	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	13-FEB-12	13-MAR-12	AL PIEMONTE'S HOT HO'S FD, INC.	#21	7-MAY-12	2	2447	80.00	560.77	0	NS	IL	EEC TEST P0308 PERFORMED, CUSTOMER BLANK	CUSTOMER BLANKS	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	19-Dec-11	23-FEB-12	HEISER FORD LINCOLN	#21	7-MAY-12	1	5088	80.00	549.38	11	NS	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	12-Jan-12	7-FEB-12	BUTCH OUTALETTE, INC.	#21	7-MAY-12	4	3476	80.00	541.85	0	NS	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	8-Nov-11	13-DEC-11	FORD OF SLEDD	#21	26-Apr-12	1	17627	5405.35	5480.84	11	NS	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A <td T																				
TSB REFLASH	PT C&C	NA	2012	1F1FX1E10C3	2	T8F	F	B	A	T	1	28-FEB-12	7-APR-12	SHIERS FALLS FORD LINCOLN	#21	7-MAY-12	2	9666	80.00	520.96	0	NS	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4	1	2	PT C&C
COP	ENGINE	NA	2012	1F1FX1E10C3	2	T8F	F	B	A	T	1	28-FEB-12	7-APR-12	SHERWOOD FORD	#21	4-MAY-12	1	867	561.70	1354.59	12	NS	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	17-FEB-12	20-MAR-12	REYNOLDS MOTOR COMPANY	#21	7-MAY-12	1	849	80.00	537.10	0	NS	TX	SCAN FOR CODES, TESTED FOR NOW, SE	CUSTOMER STATES THE	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	17-FEB-12	20-MAR-12	BRUCE FORD SALES LIMITED	#21	30-Apr-12	2	3217	80.00	551.40	13	NS	NS	NONFORM ENGINE, TEST THIS TIME	CHEK ENGINE LIGHT ON	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	14-DEC-11	18-JAN-12	RICHPORT FORD LINCOLN LTD.	#21	7-MAY-12	4	5899	3293.51	5469.23	2	NS	BC	CONFIRM CHECK ENGIN, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	5-FEB-12	15-MAR-12	ROWER FORD SALES, INC.	#21	8-MAY-12	1	4367	3397.71	5509.54	11	NS	TX	ISS TEST P0303 PERFORMED, WPI	CHEK ENGINE PERFORM	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	10-Nov-11	20-JAN-12	HACIENDA FORD	#21	3-MAY-12	4	8844	5405.35	5492.78	11	NS	TX	VERIFIED CONCERN F04 AND REPROGRAMED P	C S THAT SEE LIGHT IS	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	27-FEB-12	14-MAR-12	TRILAKES FORD	#21	3-MAY-12	2	4702	550.44	5652.34	2	NS	MO	DIAG SC212 CAT CONV, FACT HISTORY ID #0557	CK VERT CK ENG LIGHT	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	2-Apr-12	19-APR-12	POWER FORD INC	#21	12-MAY-12	1	2188	80.00	5113.49	0	NS	OR	DIAG RAN SCAN TESTS, FOUND CODES P0300, I	CUSTOMER STATES CHE	4	1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	22-FEB-12	9-MAR-12	AVALON FORD SALES '986 LIMITED	#21	9-MAY-12	-1	864	80.00	526.62	0	NS	NL	CHEK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT FOR	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	21-Nov-11	23-MAR-12	LIMBERTON FORD LINCOLN	#21	8-MAY-12	1	10980	3397.71	5477.99	10	NS	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT	4	1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T8F	F	B	A	T	1	13-FEB-12	16-MAR-12	MEL HAMBELTON FORD,															

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	T	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	RECALEM	9-May-12	2	6589	\$434.31	\$516.10	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	T	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	RECALEM	14-May-12	2	3667	\$293.51	\$390.84	VT	EEC TEST P0301 P0306 1Y REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T	F	F	T	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	RECALEM	9-May-12	1	3659	\$413.00	\$466.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	T	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	RECALEM	4-May-12	2	2074	\$0.00	\$315.05	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	T	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	RECALEM	11-May-12	2	2134	\$0.00	\$389.46	MO	VERIFY CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T	F	F	T	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	RECALEM	23-Apr-12	3	1781	\$0.00	\$34.83	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH		PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	T	F	F	T	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	RECALEM	3-May-12	1	833	\$0.00	\$0.00	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	T	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	RECALEM	7-May-12	2	1423	\$0.00	\$27.97	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T	F	F	T	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	RECALEM	9-May-12	2	2172	\$0.00	\$0.00	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	E22 CS SERVICE ENGINE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E11C3	T	F	F	T	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	RECALEM	11-May-12	1	1685	\$0.00	\$42.05	OK	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENG		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C3	T	F	F	T	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	RECALEM	10-May-12	3	6600	\$0.00	\$27.96	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT		PT MALFUNCTION
COPI	ENGINE	CEHC0038	2012	11FFW1E11C3	T	F	F	T	27-Feb-12	27-Apr-12	SUNNY KING FORD	RECALEM	8-May-12	1	784	\$84.05	\$142.25	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUSTOMER STATES VEHIC		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E18C3	T	F	F	T	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	RECALEM	15-May-12	4	11781	\$58.88	\$113.41	TX	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #		PT MALFUNCTION
FUEL INJECTOR	EXHAUST	CEH4017	2012	11FFW1E10C3	T	F	F	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	RECALEM	8-May-12	4	4168	\$319.19	\$867.62	CA	INJECTOR TEST EEC, COIL CLEAN, NOW MISFIRE	CUSTOMER STATES CHE		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	T	F	F	T	22-Mar-12	2-Apr-12	BARILE FORD, INC.	RECALEM	14-May-12	2	3430	\$0.00	\$118.18	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MIS		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	T	F	F	T	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	DIAG	2-May-12	2	1428	\$0.00	\$15.28	TX	CK ENG LIGHT ON, PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	T	F	F	T	17-Feb-12	8-Mar-12	TERRIBONE FORD	DIAG	15-May-12	3	5633	\$0.00	\$27.97	OK	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E14C3	T	F	F	T	28-Feb-12	6-Mar-12	SCOTT FORD	DIAG	9-May-12	3	3947	\$0.00	\$46.50	WI	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAK, W/COIL DOWN		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T	F	F	T	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	DIAG	9-May-12	1	1579	\$0.00	\$54.25	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CSYK OR ENG LAMP C		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEH8008	2012	11FFW1E10C3	T	F	F	T	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEH8008	2012	11FFW1E10C3	T	F	F	T	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	RECALEM	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	CUSTOMER STATES THE		PT MALFUNCTION

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	LAB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T2C	T	F	F	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND FOUND DTC P0171 NO DTC'S. DTC	CUST STATES ON COOLD			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	T	F	F	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	12405	27-May-12	2	4796	\$0.00	\$31.00	OK	SCANNED AND PULLED C AS IT WAS RUNNING. DTC	IS ON AND STARTED. C			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	T	F	F	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS			PT & C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E1C2C	T	F	F	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.0E212	23-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	T	F	F	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	T	F	F	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	OK	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVEN			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	T	F	F	18-May-12		LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	OK	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI			PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E1C0C	T	F	F	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	OK	PERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC			PT & C
COP	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$58.88	\$138.73	PA	XREC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI			PT & C
COP	ENGINE	CEC2021	2012	1FTFW1E1C0C	T	F	F	8-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	\$91.50	\$305.73	OK	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK			PT & C
COP	ENGINE	CEA1025	2012	1FTFW1E5C0C	T	F	F	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	12029	23-May-12	2	8691	\$58.88	\$172.71	PA	CKXCD OUT TO VERIFY CK INSPECT. NO VISIBL	E29 CK ENG LIGHT ON			PT & C
COP	ENGINE	NA	2012	1FTFW1E4C0C	T	F	F	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	PA	CKXCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	30-May-12	6	9961	\$0.00	\$39.69	PA	IDS TEST CODE P0306 OASIS CONTACT HISTO	CLIENT STATES YES			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	\$0.00	\$42.10	OK	TECH CHECKED AND RECODE AND ROADTESTE	CUSTOMER STATES WHT			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED ADVISED CK misfire. then when	EEC CHECK ENGINE LI			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG			PT & C
COP	ENGINE	NA	2012	1FTFW1E7C0C	T	F	F	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	PA	XREC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON			PT & C
DIAG - MISFIRE	ENGINE	CE4F004	2012	1FTFW1E1C0C	T	F	F	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F			PT & C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C0C	T	F	F	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	\$58.88	\$138.62	PA	CKXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES TH			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C0C	T	F	F	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	\$0.00	\$105.05	OK	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S. CHECK ENGINE LIGH			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	23-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUSTOMER STATES CK EN			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	23-May-12	3	3117	\$0.00	\$37.16	PA	ROAD TEST VEHICLE RUN ON TCK REFERRED	CHECK ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1E6T0C	T	F	F	14-Feb-12	12-Dec-11	SUNSHINE FORD LINCOLN, INC.	RECALEM	24-May-12	1	1357	\$480.95	\$670.38	PA	P0306 RAN OASIS LOCK AND RECAL. C	CUSTOMER STATES CK EN			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C0C	T	F	F	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	OK	CC 04 BPM RECAL. PERFORM	CS TRUCK SHAKING AND			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C0C	T	F	F	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	OK	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C0C	T	F	F	19-Nov-11	12-Dec-11	MILLER FORD SALES	RECALEM	24-May-12	1	2992	\$0.00	\$29.00	OK	PERFORMED DIAG. CHECKED ENGINE LI	DTC P0306 CHECK EN			PT & C
COP	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	30-Jan-12	14-Feb-12	ACCESS FORD, LTD.	12029	23-May-12	4	4849	\$58.88	\$170.51	PA	CKXPERFORM ROAD TEST TO CM AS IT'S LATE	CUSTOMER STATES ENG			PT & C
COP	ENGINE	CE3C3009	2012	1FTFW1E5C0C	T	F	F	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	\$58.88	\$105.40	PA	XROAD TEST AND DID NOT REMO RELATIVE COMP	CHECK ENGINE LIGHT ON			PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	\$0.00	\$71.52	OK	SPARK PLUGS FAULTY. REPAIR REPAK.	CHECK ENGINE LIGHT S			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	EEC TEST. P0306. PNP/C	CHECK ENGINE LIGHT TR			PT & C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E6T0C	T	F	F	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	EEC TEST. P0306. PNP/C	CHECK ENGINE LIGHT TR			PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E6T0C	T	F	F	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.0E212	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN			PT & C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3C0C	T	F	F	2-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.0E212	23-May-12	3	4853	\$397.71	\$464.82	PA	CATALYTIC P0430. IDS ISBLEY V INSTRUC	T. CHECK ENGINE LIGHT			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	2-Feb-12	26-Mar-12	WILSON FORD LINCOLN, INC.	5.0E212	23-May-12	1	1440	\$1,226.05	\$1,473.11	PA	PERFORMED DIAG. CHECKED PNP/C	CUST STATES DELIGHT			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.0E212	23-May-12	2	1050	\$397.71	\$610.39	PA	OR VERIFY CONCERN. CHECK ENGINE LI	CUST STATES THAT THE			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C0C	T	F	F	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	PA	VERIFIED CONCERN. WITNESS LIGHT. CK	ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	24-May-12	1	3923	\$283.51	\$356.35	PA	REPLACED BANK CATALYTIC CONVERTER AS	PERFORMED			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	T	F	F	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	PA	INSPECTED FOR CEL LIGHT found TSB 12 2	TRUCK DRIVEABILITY GAS			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C0C	T	F	F	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$60.00	OK	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PREP. CUSTOMER STATES THE			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0C	T	F	F	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	\$0.00	\$39.92	OK	INSPECTED FOR CHECK ENGINE LIGHT ON.	CHECK INSPECT FOR			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C0C	T	F	F	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	OK	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	T	F	F	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	OK	EEC CHECKED CODE P0306 FOLLOWED B1	02 CHECK ENGINE LI			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	T	F	F	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	RECALEM	24-May-12	2	3842	\$0.00	\$32.60	OK	REPLACED COILS ON CYL 5 AND 7. TEST DRO	VE DRIVEABILITY CONCER			PT & C
COP	ENGINE	NA	2012	1FTFW1E6T0C	T	F	F	9-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	23-May-12	3	5894	\$68.99	\$208.07	PA	CKXSELF TEST PCM. P0304. #4 SPK PLUG. R	FT MONITOR. DTC			PT & C
DIAG - MISFIRE	ENGINE	CE8E0017	2012	1FTFX1E7C0C	T	F	F	16-Jan-12	21-Feb-12	WEBER-HARRIS FORD, INC.	6K775	25-May-12	2	3002	\$0.00	\$297.28	OK	THREE CODES STORED. CHECK THAT ENGINE	CUSTOMER STATES CHE			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0C	T	F	F	21-Nov-11	14-Dec-11	TENPORE FORD, INC.	6K775	25-May-12	1	6940	\$0.00	\$34.34	OK	TESTED EEC SYSTEM FC8B12 2.0	SEE CUSTOMER CONCER			PT & C
DIAG - MISFIRE	ENGINE	CE9F0001	2012	1FTFW1E6T0C	T	F	F	22-Feb-12	19-Mar-12	ROUNTREE FORD AND FORD LINCOLN	6K775	25-May-12	1	492	\$0.00	\$343.25	OK	PASS CODES NO MISFIRE. RUNNING GREAT	CANT CHECK WILE DRIV			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E4C0C	T	F	F	21-Nov-11	9-Jan-12	KAS FORD	6K775	25-May-12	1	1119	\$0.00	\$37.30	PA	RUN EEC TEST AND DID NOT VERIFY CONC	SEEN. ACCELERATION			PT & C
DIAG - MISFIRE	ENGINE	CEDD0004	2012	1FTFW1E7C0C	T	F	F	15-Feb-12	23-Feb-12	PIFFSBURG FORD	6K775	2										



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	FOR DEALERSHIP	PN PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	RAZTR	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	34	31-May-12	2	631	2393.51	3372.65	135	NS	VA	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VAN NEISSING.			A	30	4	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	RECALEM	34	4-Jun-12	3	3968	8287.07	3381.90	135	NC	VA	1547 VER. DTC P0300 100 INTERCHANGE LES CODES. VERIFY LA LUMIERE			A	30	4	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	34	5-Jun-12	3	3778	800.00	548.24	11	VA	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK #			A	30	4	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	34	7-Jun-12	2	2576	80.00	557.22	13	VA	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0395. CUSTOMER FOR CK ENF L			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	RECALEM	34	4-Jun-12	4	7563	80.00	535.02	0	VA	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	RECALEM	34	5-Jun-12	3	8400	80.00	532.22	0	VA	OH	VERIFIED MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO #			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	34	5-Jun-12	3	3429	80.00	531.65	0	VA	NS	CHECKED AND TESTED WITH IDS RETRIEVED CODES. WHILE PICKING UP SPEE			A	30	4	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	34	4-Jun-12	3	4027	80.00	533.77	0	VA	NH	PERFORMED SELF TEST. EXERCISEATION IF YOU HAD CUSTOMER STATES GO			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-May-12	30-May-12	DEAN ABBOTT FORD INC.	RECALEM	34	1-Jun-12	1	693	80.00	534.54	0	VA	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THA			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	29-Oct-11	17-Apr-12	BRISTOL FORD, INC.	RECALEM	34	18-May-12	2	2312	80.00	533.25	0	VA	MI	PERFORM EEC TEST NO DTC. CHECK MODE 6 NO IDS. CUSTOMER STATES GO			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	34	6-Jun-12	1	724	80.00	548.83	0	VA	AB	VERIFIED CHECK ENGINE SSB 22229 AND REFER GAS ENGINE MECHANIC			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	34	5-Jun-12	3	3324	4405.17	5507.85	1	VA	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CH			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	34	1-Jun-12	3	4468	3300.63	3420.21	1	VA	NC	VERIFIED CONCERN ON KE O HFS HP10 PATTERN. CK ENGINE LIGHT ON			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	34	11-May-12	5	10157	3397.71	3440.79	1	VA	NE	PULLED CODE P0300 WHEN K2 CA. CK THE CK ENGINE LIGHT ON			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC	RECALEM	34	1-Jun-12	6	13608	3322.11	3425.25	1	VA	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND. CUSTOMER STATES CHECK E			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	34	5-Jun-12	5	6991	2263.51	3386.55	12	VA	ON	PERFORMED TSB 12 2 10. REPAIRED LEFT HAND. CHECK AND REPORT ON A			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	34	8-Jun-12	1	539	80.00	542.77	1	VA	FL	VERIFIED CONCERN FOR ORDERED. CK VEHICLE IS RUNNING			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	34	4-Jun-12	1	3632	80.00	540.00	0	VA	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES CHECK E			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Feb-12	3-Jun-12	RAPID FORD	RECALEM	34	24-May-12	-1	231	80.00	534.85	0	VA	MI	CHECK WITH IDS. FOUND CODE OF P0430.3. COMPLAINT. CHECK ENGINE			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Apr-12	3-Jun-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	3	2855	80.00	551.09	1	VA	TX	EEC TEST P0304, P0305, P0306. CHECK PCM CALIBRATION SURGES ON #			A	30	4	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Jan-12	21-Feb-12	SPUEES0011	DIAG	34	21-May-12	4	4081	588.88	5261.81	2	VA	TX	CHECKED CONCERN PER CYLINDER 6 SHORTED 3. CUSTOMER STATES CHE			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	DIAG	34	4-Jun-12	5	12774	568.99	3227.82	2	VA	SK	CHECK ENGINE LIGHT OR 2			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	34	8-May-12	3	2855	80.00	551.09	1	VA	VA	EEC TEST P0304, P0305, P0306. CHECK PCM CALIBRATION SURGES ON #			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	34	7-Jun-12	1	790	80.00	568.18	1	VA	MI	PERFORMED IDS CHECK. OUT OF TOWN. NO PAID. CUSTOMER STATES WAR			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	34	28-May-12	4	8923	3288.97	3376.44	15	VA	NC	VERIFY TERMIN CHECK POUR P2138 > VERIFY TERMIN CHECK POUR			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC	RECALEM	34	6-Jun-12	2	4566	2292.99	3376.52	1	VA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	34	6-Jun-12	5	5487	3316.39	3393.60	1	VA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6. CUSTOMER STATES THE			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Oct-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	RECALEM	34	4-Jun-12	5	3940	3292.99	3399.92	1	VA	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE, CHECK ENGINE LIGHT ON			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	22-Dec-11	DIXIE FORD	RECALEM	34	6-Jun-12	3	680	80.00	549.31	1	VA	NC	PERFORM CHECK ENGINE TEST. CUSTOMER STATES CHECK EN			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	34	11-Jun-12	3	3557	80.00	553.59	1	VA	AB	EEC CHECKED AND RETRIEVED DTC P0300.P0304. CHECK ENGINE LIGHT ON			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	34	11-Jun-12	2	4242	80.00	543.21	1	VA	ND	442Z PERFORMED SELF TESTES NO CODES. CUSTOMER STATES CH			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	BOB JONES'S FORD	RECALEM	34	6-Jun-12	3	4468	3300.63	3420.21	1	VA	NC	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CH			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Dec-11	26-Dec-11	KEN WILLIAMS FORD INC	RECALEM	34	9-Jun-12	6	10481	80.00	539.72	1	VA	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE. CUSTOMER STATES CH			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Dec-11	18-Feb-12	GARBISER FORD INC	RECALEM	34	8-Jun-12	4	8798	80.00	543.24	1	VA	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12. CUSTOMER STATES WHILE DR			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	30-Mar-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	3	4566	2292.99	3376.52	1	VA	NC	CHECK AND ADVISE. CHECK MODE 6 NO IDS. CHECK AND REPORT ON A			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	34	4-Jun-12	6	3852	80.00	538.87	0	VA	NH	SELF TEST P0301, RUN TSB AND SSM. SSM 22225. ADJUST ON REPAIR. CHECK #			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Apr-12	23-May-12	DUCHANE MOTOR TOOLS LTD	RECALEM	34	5-Jun-12	2	2501	80.00	549.57	0	VA	AB	RTV VERIFY WITH IDS WIT P0300P0303P0308. CHECK ENGINE LIGHT ON			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	22-Dec-11	DIXIE FORD	RECALEM	34	6-Jun-12	3	680	80.00	549.31	1	VA	NC	PERFORM CHECK ENGINE TEST. CUSTOMER STATES CHECK EN			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD	RECALEM	34	11-Jun-12	1	1279	58.29	513.19	1	VA	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL. PLEASE CHECK AND REP			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	25-May-12	DAVIS FORD SALES, INC	RECALEM	34	4-Jun-12	1	640	80.00	500.00	0	VA	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF P0430. CHECK ENGINE LIGHT			A	30	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	34	1-Jun-12	2	1414	80.00	538.12	0	VA	IA	TEST DRIVE. TESTED WITH IDS. AS PER SSM 2212. CUSTOMER STATES TRAN			A	30	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	34	5-Jun-12	5	4466	3300.63	3396.88	1	VA	NH	VERIFIED CONCERN IDS SET LEVEL. CLEARED CODES. CUSTOMER STATES CE			A	30	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	31-Mar-12	30-Apr-12	FRIEDBERG FORD, INC.	RECALEM	34	12-Jun-12	2	1414	80.00											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	PLANT	ASSY	PROD DATE	WARRANTY START DATE	DEALER	YR	MO	DAY	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	FL	06	23	06	6K775	12-Jun-12	2	3260	\$0.00	\$42.99	FL	VERIFIED CONCERN, FOLLOWED TSB 12 6 4. D	C 5 ENG MISFIRE FELT VIB	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	BC	06	23	06	6K775	13-Jun-12	-1	6	\$0.00	\$56.82	BC	SCAN CODES FOUND P0300, P0304, P0308	FOUND CHECK PCM AT	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E14C3	T76	F	AF	19-Nov-11	28-Aug-12	DAVE MOORE FORD INC.	TX	06	19	06	RECALEM	5-Jun-12	2	12571	\$300.63	\$392.88	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	A42	V52	
COP	ENGINE	NA	2012	1FF1W1E13C3	T76	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	06	15	06	12029	14-Jun-12	3	4977	\$66.99	\$172.41	AB	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON	A42	V52	
SPARK PLUGS	ENGINE	CFM610	2012	1FF1W1E16C3	T76	F	AF	13-Nov-11	14-May-12	SHERWOOD FORD	AB	06	13	06	50E212	11-Jun-12	2	4946	\$10.56	\$308.24	AB	CHECK TEST COIL CODES & PLUGS (ALL ELECTROD)	CHECK PCM AS VEHICLE	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13C3	T76	F	AF	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	LA	06	28	06	50E212	11-Jun-12	3	4619	\$292.99	\$375.92	LA	TEST DRIVE, RAN QUICK TEST PASS, PERFORM	CUSTOM STATES CHECK	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E15C3	T76	F	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	QC	06	06	23	06	RECALEM	5-Jun-12	4	4096	\$283.51	\$381.92	QC	REPLACER CATALYSEUR GAUCHE ET REPROGR	TEMON DANOMALLE AU	A42	V52
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E12C3	T76	F	AF	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC.	MD	06	11	06	RECALEM	24-Jun-12	2	2788	\$405.35	\$473.35	MD	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E11C3	T76	F	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	FL	06	20	06	50E212	7-Jun-12	1	15	\$0.00	\$44.89	FL	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E11C3	T76	F	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	MS	06	12	06	6K775	14-Jun-12	4	9843	\$0.00	\$39.26	MS	CK ENG LIGHT ON DTC P0300, P0303, P0308	C5 CHECK ENGINE LIGHT	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	06	15	06	6K775	14-Jun-12	3	4977	\$13.66	\$72.23	AB	CONFORMED TO TSB 12 06 04 AND UPDATED PCM AN	CHECK ENGINE LIGHT ON	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	8-Feb-12	23-Feb-12	MARSHAL BIZES FORD, INC.	TX	06	08	23	06	6K775	15-Jun-12	4	9469	\$0.00	\$48.49	TX	PERFORM TSB 12 06 04 AND UPDATED PCM AN	CHECK ENGINE LIGHT ON	A42	V52
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	NE	06	13	06	6K775	15-Jun-12	3	7482	\$0.00	\$40.51	NE	RUN QUICK TEST P0308 PERFORM TSB 12 6 4 REPI	VEHICLE WAS CHUGGING A	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	NC	06	25	06	RECALEM	5-Jun-12	3	6851	\$0.00	\$37.71	NC	RUN EEC DIAG TEST P0308 PERFORM TSB 12 6 4	REP. CUSTOMER STATES WHI	A42	V52	
DIAG - MISFIRE	ENGINE	CFE180	2012	1FF1W1E15C3	T76	F	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	AB	06	20	06	DIAG	4-Jun-12	6	7274	\$0.00	\$158.06	AB	SCANNED, NO CODES, CH FMS ADD, CONTACTED	ADVISE TO REPAIR FOR	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E17C3	T76	F	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	FL	06	03	18	06	50E212	12-Jun-12	4	10154	\$410.82	\$463.84	FL	DIAG, REPLACE LEFT SIDE CAT CONV. AND REPR	CUSTOMER STATES THE	A42	V52
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E17C3	T76	F	AF	7-Mar-12	2-May-12	PERFORMANCE FORD	FL	06	07	25	06	50E212	12-Jun-12	2	5322	\$300.63	\$388.22	FL	TSB 12 06 04 DIAG, CODE ARRIVAL	CUSTOMER STATES THE	A42	V52
CATALYTIC CONVERTER	EXHAUST	CFN5507	2012	1FF1W1E17C3	T76	F	AF	9-Nov-11	3-Jun-12	D & D MOTORS INC.	NC	06	09	25	06	50E212	13-Jun-12	6	12714	\$333.72	\$333.72	NC	FIXED DOCUMENTS 6/10/12 P0308 REPLACED BA	CHECK ENGINE LIGHT ON	A42	V52
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E15C3	T76	F	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	VA	06	17	06	50E212	11-Jun-12	2	3966	\$283.51	\$356.84	VA	PERFORMED SYSTEM TEST, CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E11C3	T76	F	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	LA	06	27	06	50E212	11-Jun-12	7	5868	\$308.24	\$395.44	LA	VERIFIED CUSTOMER INSTALLED NEW LEFT BA	DRIVEABILITY GA	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	TX	06	10	23	06	6K775	12-Jun-12	4	10950	\$0.00	\$45.79	TX	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON	A42	V52
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	GA	06	18	06	6K775	11-Jun-12	2	3880	\$0.00	\$38.02	GA	DOES NOT OPERATE TSB 12 06 04	CHECK ENGINE LIGHT ON	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E13C3	T76	F	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	TX	06	23	06	6K775	11-Jun-12	3	12687	\$0.00	\$38.15	TX	EEC TEST PASS, MODE B 12 6 4 WAS MULTIPLE	C5 AT TIMES ENGINE BL	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E17C3	T76	F	AF	28-Feb-12	4-Apr-12	JONES FORD, INC.	NC	06	28	06	6K775	12-Jun-12	3	3232	\$0.00	\$43.84	NC	WARRANTY VERIFY CONCERN, EEC TEST CODES	CUSTOMER STATES THE	A42	V52	
COP	ENGINE	NA	2012	1FF1W1E17C3	T76	F	AF	23-Jan-12	6-Apr-12	LARRY H MILLER FORD LINCOLN P	AB	06	23	06	12029	18-Jun-12	3	5767	\$64.05	\$153.24	AB	WARRANTY, TEST DRIVE, PLACED COIL AND SPARK	TESTS THAT THE	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E13C3	T76	F	AF	11-Dec-11	9-Jun-12	OLATHE FORD LINCOLN	KS	06	11	06	DIAG	13-Jun-12	1	21562	\$128.10	\$393.60	KS	EEC TEST PASS, KOEO PASS, KOER PASS, KOE	CHECK ENGINE LIGHT ON	A42	V52	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1X1E19C3	T76	F	AF	4-May-12	28-May-12	FORMULE FORD, INC.	QC	06	04	28	06	DIAG	13-Jun-12	1	1056	\$0.00	\$34.48	QC	SOORTIC CODE P0300,P0321,1E872 A EST ACTUAL	VERIFY CHECK ENGINE	A42	V52
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13C3	T76	F	AF	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	FL	06	21	06	50E212	6-Jun-12	3	6691	\$371.89	\$474.83	FL	IDS DIAG DTC P0302, CATALYTIC DIAG, BACK PRE	C5 THAT CHECK ENGINE	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E17C3	T76	F	AF	11-Dec-11	11-Jun-12	LARRY H MILLER FORD LINCOLN P	AB	06	11	06	DIAG	13-Jun-12	1	14448	\$114.24	\$337.16	AB	AS PER TSB 12 06 04, CATALYTIC DIAG, CUSTOM	STATE STATES THE	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E11C3	T76	F	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	TX	06	18	06	50E212	18-Jun-12	7	16358	\$283.51	\$414.81	TX	26328 CONNECTED IDS AND PULLED CODES, P03	CHECK AND ADVISE FOR	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E12C3	T76	F	AF	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	AB	06	17	06	50E212	9-Jun-12	1	1115	\$318.27	\$550.19	AB	VERIFIED CEL ON, CHECK TEST H/F YES, H/F NO	C5 CHECK ENGINE MECHANIC	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E17C3	T76	F	AF	11-May-12	28-May-12	HORN RAINBOW FORD INC.	TX	06	11	28	06	50E212	9-Jun-12	1	4977	\$392.71	\$469.19	TX	VERIFIED CONCERN, FULL CUSTOMER APPROVA	CUSTOMER STATES THE	A42	V52
TSB REFLASH	PT C&C	NA	2012	1FF1X1E18C3	T76	F	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	FL	06	24	06	6K775	9-Jun-12	3	10192	\$17.84	\$57.07	FL	PERFORM DIAGNOSIS ON AND RUNNING ROUGH	CHECK ENGINE LIGHT ON	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E14C3	T76	F	AF	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	NE	06	08	16	06	6K775	18-Jun-12	3	10234	\$10.74	\$56.16	NE	PERFORM ENGINE LIGHTS, 120804A	CUSTOMER STATES THA	A42	V52
TSB REFLASH	PT C&C	NA	2012	1FF1X1E17C3	T76	F	AF	3-Apr-12	11-Jun-12	WINDSOR MOTORS 1975 LTD.	AB	06	03	11	06	DIAG	18-Jun-12	1	3647	\$0.00	\$49.97	AB	CC 42 GP REPAIR, M0 4889 ECU, TEST, RETRIE	VED DTC P0308	A42	V52
TSB REFLASH	PT C&C	NA	2012	1FF1X1E14C3	T76	F	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	TN	06	13	06	6K775	7-Jun-12	5	4658	\$10.74	\$49.42	TN	VERIFIED CEL LAMP IS PROGRAMMED PCM AND	CUSTOMER STATES THE	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E18C3	T76	F	AF	29-Mar-12	29-Apr-12	CHESTNUT FORD	GA	06	29	06	6K775	15-Jun-12	2	5898	\$0.00	\$43.90	GA	PREFORMED DIAG, P0304, P0305, P0306 UPDA	TESTED ENGINE RUNNING	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E17C3	T76	F	AF	11-Dec-11	29-Apr-12	NICK NICHOLAS FORD, INC.	FL	06	11	06	DIAG	18-Jun-12	1	3647	\$0.00	\$49.97	FL	PERFORM DIAG, CODE P0308, P0309, P030A	CUSTOMER STATES THE	A42	V52	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E17C3	T76	F	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	NC	06	28	06	RECAL	11-Jun-12	6	4762	\$0.00	\$38.82	NC	CONFIRMED ON TEST DRIVE, DIAG, NO CODES, C	CUSTOMER STATES ENGIN	A42	V52	
COP	ENGINE	NA	2012	1FF1W1E12C3	T76	F	AF	17-May-12	28-May-12	HORN RAINBOW FORD INC.	TX	06	17	28	06	12029	9-Jun-12	1	501	\$318.27	\$550.19	TX	RETRIEVE DTC'S P0306, TER HARD WAS ABLE T	CUSTOMER STATES ENGIN	A42	V52
COP	ENGINE	CFM9223	2012	1FF1W1E15C3	T76	F	AF	11-May-12	28-May-12	ROUNDTREE MOORE INC.	FL	06	11	28	06	12029	9-Jun-12	1	4979	\$156.46	\$363.76	FL	VERIFIED CONCERN, FULL CUSTOMER APPROV	C5 CHECK ENGINE MECHANIC	A42	V52
COP	ENGINE	NA	2012	1FF1W1E13C3	T76	F	AF	27-Jan-12	12-Jun-12	WESTERDALE MOTRS DRUMHELLER LTD	BC	06	27	06	12029	19-Jun-12	-1	363	\$66.99	\$163.36	BC	CONFIRMED CONCERN, IMPRESSION PASS PER	VEHICLE STARTED RUNN	A42	V52	
DIAG - MISFIRE	EXHAUST	NA	2012	1FF1W1E16C3	T76	F	AF	28-Dec-11	11-May-12	WALTERBORO MOTOR SALES CO., IN	VA	06	28	06	DIAG	6-Jun-12	1	2335	\$0.00	\$16.58	VA	CONNECT IDS, RAN QUICK TEST PASS, RAN PW	B4 C5 ENGINE LOST POWE	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E16C3	T76	F	AF	20-Dec-11	2-Feb-12	HIXSON AUTOLEX	LA	06	20	06	DIAG	11-Jun-12	5	12462	\$292.99	\$375.92	LA	TEST DRIVE, RAN QUICK TEST PASS, RAN LEFT	CUSTOM STATES THE	A42	V52	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E13C3	T76	F	AF	2-Apr-12	30-Apr-12	HILL AUTOMOTIVE, INC.	WI	06	04	30	06	50E212	24-Jun-12	1	3136							

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	RSN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AJ	23-Feb-12	9-MAR-12	LITHIA FORD LINCOLN OF GRAND P	35	03L	5.00E-212	E	3	15185	\$292.99	\$388.36	1	PA	NO	CHECKED CODES AND P	PO330 RETURN. INSPECT	CUSTOMER STATES CHE	EN	4	1	PT C&C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	21-Feb-12	18-MAR-12	DAVID SELF FORD, INC.	35	03L	5.00E-212	E	3	6846	\$333.05	\$401.37	1	PA	TX	NO	VERIFIED COMPLAINT- P	COILS AND REPROGR	C'S CHECK ENG LIGHT	EN	4	1	PT C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	1-Dec-11	28-MAR-12	TRADITION FORD	35	03L	5.00E-212	E	2	1283	\$293.51	\$382.83	1	PA	QC	NO	VERIFIER CONFIRMER	RECALEM (04)	CHECK ENGINE LIGHT	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	35	03L	5.00E-212	E	2	942	\$0.00	\$51.51	1	PA	FL	NO	PERFORM INSPECTION	SELF TEST-P0304. PERFO	CHECK ENGINE LIGHT	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	03L	5.00E-212	E	7	18742	\$0.00	\$48.21	1	PA	GA	NO	CHECK DTCS. REPROGRAM	PCM PER TSB AND RE	ENGINE SKIP MISS DRIV	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	03L	5.00E-212	E	2	5739	\$0.00	\$48.87	1	PA	NO	NO	PERFORMED TSB 12	6.4 EEC TESTED CODE	P0308	CHECK ENGINE LIGHT	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	19-Dec-11	17-Feb-12	LAUREL FORD INC.	35	03L	5.00E-212	E	5	8691	\$12.82	\$50.00	1	PA	PA	NO	VERIFIED INSTALL DEFLECTOR	PER TSB 12.6.4	CUSTOMER STATES ENG	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	35	03L	5.00E-212	E	5	5287	\$10.74	\$58.87	1	PA	WI	NO	PER TSB 12.6.4	INSTALLED CAC AIR DAM	AIR DREPP	DIAG C/S THAT THE ENGIN	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	22-Jan-12	13-Apr-12	GARY SMITH FORD INC.	35	03L	5.00E-212	E	3	3393	\$13.27	\$60.39	1	PA	FL	NO	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	14-Mar-12	24-MAR-12	RUSH TRUCK CENTER, ORLANDO	35	03L	5.00E-212	E	3	4300	\$10.04	\$54.73	1	PA	FL	NO	EEC TEST. KODPASS	W/RELENGE TEST FOUND	3. LOW FUEL MILEAGE	12M	EN	4	1	PT C&C							
COP	ENGINE	CFVZ0201	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	03L	12029	C	2	332	\$58.88	\$241.10	2	PA	PA	NO	VERIFY ENGINE MISS	ONNG ON W6. CONTACT	HO AROUND 60 MPH	VEHIC	EN	4	1	PT C&C							
DIAG- MISFIRE	ENGINE	CFNL021	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	03L	12029	C	2	327	\$58.88	\$218.43	2	PA	TX	NO	CHECKED CONCERN PER	RE TEST AND ROAD TEST	CUSTOMER STATES CHE	EN	4	1	PT C&C								
DIAG- MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	11-Mar-12	28-MAR-12	NORTHWOODS FORD LINCOLN, INC.	35	03L	12029	C	2	5557	\$0.00	\$25.22	0	PA	NO	NO	PERFORMED EEC TEST	KOED DTC P0308	P0308	CUSTOMER STATES CHE	EN	4	1	PT C&C							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	35	03L	5.00E-212	E	2	3367	\$0.00	\$70.53	1	PA	AB	NO	COULDNT VERIFY	COOLANT ANGLE AT THIS	TIME. CUS	CUSTOMER REPAIR PER	EN	4	1	PT C&C							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	03L	5.00E-212	E	5	5177	\$293.51	\$818.66	2	PA	BC	NO	EEC TEST RECEIVED	CODE P0430 PERFORM	DIAG	DRIVEABILITY MISS	CHE	EN	4	1	PT C&C						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	22-Feb-12	21-MAR-12	SOUTHVIEW FORD INC.	35	03L	5.00E-212	E	3	7281	\$313.92	\$371.70	1	PA	GA	NO	SCAN ENGINE AND	FINDING CODE FOR	LOCK	CUSTOMER STATES CHE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	03L	5.00E-212	E	2	4281	\$300.63	\$339.76	1	PA	TX	NO	CALIBRATION	RE CALIBRATE PCM	C'S CHECK ENGINE LIGH	EN	4	1	PT C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	25-Apr-12	19-May-12	CITY FORD SALES LTD.	35	03L	5.00E-212	E	12	2103	\$296.23	\$401.57	3	PA	AB	NO	TECH 8054 P0308	P0308 TSB 12.6.4	12080406.5	REPAIR FOR WAS ON	EN	4	1	PT C&C							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	11-Feb-12	13-MAR-12	WILSON FAMILY FORD	35	03L	5.00E-212	E	2	2151	\$10.87	\$44.07	1	PA	NO	NO	PERFORMED TSB 12	6.4 INSTALLED AIR DEFLECTOR	CUSTOMER CONCERN	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	03L	5.00E-212	E	3	6103	\$0.00	\$40.49	1	PA	IA	NO	TRUCK MISFIRES	AND STALLS AFTER	LONG DRIVE	CUSTOMER STATES THE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	35	03L	5.00E-212	E	2	6143	\$10.74	\$53.94	1	PA	MS	NO	VERIFY CONCERN	PERFORMED EEC TEST	DTC	CUSTOMER ENGINE LIGH	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	CE4F0008	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	35	03L	5.00E-212	E	7	7547	\$0.00	\$48.87	1	PA	NO	NO	INSTALL REVISED	CALIBRATION PER	T026.04	CHECK DRIVEABILITY	ISS	EN	4	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	35	03L	5.00E-212	E	2	2447	\$0.00	\$30.82	1	PA	GA	NO	DOES NOT OPERATE	TEST. REPROGRAM	PCM PER	CUSTOMER ENGINE LIGH	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	35	03L	5.00E-212	E	1	721	\$0.00	\$44.44	1	PA	FL	NO	TSB 12.6.4	EEC diag. refer to codes	P0300, P0304, P0308	CUSTOMER STATES THAT	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	24-Feb-12	13-MAR-12	JACQUES OLIVER COMPANY	35	03L	5.00E-212	E	4	4712	\$0.00	\$47.42	1	PA	QC	NO	TSB 12.6.4	PERFORMED EEC TEST	P0300	CUSTOMER STATES CHE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	2-RAN-12	23-Apr-12	KEN COX FORD, INC.	35	03L	5.00E-212	E	2	4350	\$10.74	\$46.65	1	PA	AL	NO	RAN EEC TEST	P0300, P0306, P0308	CHECKED INFC	CUSTOMER ENGINE LIGH	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	35	03L	5.00E-212	E	2	6357	\$0.00	\$53.37	1	PA	FL	NO	ROAD TEST	TRUCK NOT	ICE	PROCEDURE STEPS	CUSTOMER STATES TRANS	EN	4	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	13-Mar-12	2-May-12	BANK OF AMERICA	35	03L	5.00E-212	E	2	2152	\$0.00	\$42.92	1	PA	FL	NO	PERFORM TSB 12	6.4	CUSTOMER STATES CHE	EN	4	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	03L	5.00E-212	E	2	2662	\$11.44	\$57.08	1	PA	PA	NO	VERIFIED CONCERN	CHECKED CODES	P0300 P0308	CUSTOMER STATES THE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	35	03L	5.00E-212	E	1	893	\$0.00	\$38.35	1	PA	PA	NO	SHIELD IS IN PLACE	UPDATED PCM PER	TSB	CUSTOMER STATES TRU	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	11-Feb-12	13-MAR-12	WILSON FAMILY FORD	35	03L	5.00E-212	E	2	2151	\$10.74	\$44.07	1	PA	NO	NO	TESTED EEC	PROBATION	PERFORMED	CUSTOMER STATES CHE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	35	03L	5.00E-212	E	3	7064	\$10.74	\$47.78	1	PA	FL	NO	VERIFY THE CONCERN	AND PERFORM	REPAIR	CUSTOMER STATES CHE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	35	03L	5.00E-212	E	5	6286	\$0.00	\$45.92	1	PA	TX	NO	IDS	INSTALLED KOED	KOER SELF TEST	DTC P0308	CUSTOMER STATES CHE	EN	4	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	11-Feb-12	13-MAR-12	TOWNSHIP FORD INC.	35	03L	5.00E-212	E	2	410	\$10.74	\$44.07	1	PA	GA	NO	ROAD TEST	RAN W/TEST	DRY	CUSTOMER STATES CHE	EN	4	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	28-Feb-12	28-MAR-12	UNIVERSAL FORD LINCOLN SALES	35	03L	5.00E-212	E	3	6896	\$0.00	\$65.02	3	PA	AB	NO	DTCS.	CHECK FOR	DEFLECTOR PLATE	AND REPR	CHECK FOR	RESITATION	EN	4	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AJ	9-May-12	29-May-12	DEWEY FORD	35	03L	5.00E-212	E	1	2282	\$12.84	\$58.41	1	PA	IA	NO	IDS	TESTED	PASSES	RAN	ODIS	INSTALLED	SC	TRUCK	HAS	MISS	AT	EN	4	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AF	21-Feb-12	28-MAR-12	UNIVERSAL FORD LINCOLN SALES	35	03L	5.00E-212	E	3	6896	\$0.00	\$65.02	3	PA	AB	NO	DTCS.	CHECK FOR	DEFLECTOR PLATE	AND REPR	CHECK FOR	RESITATION	EN	4	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TSCX	TB6	F	4	T	TC3	AJ	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD																											



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	PKT NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SR BRN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETSC0	TF6	F	A	1	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	8828	12029	03A	2	2-Jan-12	6	7529	568.88	1444.38	1	NA	#	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	8828	V52	PT & C
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	8828	12029	03A	12	12-Jun-12	4	2324	188.81	1157.97	1	NA	#	VERIFY CONCERN, DTC, COIL AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	8828	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	8828	12029	03A	25	25-Jun-12	4	4169	884.05	1154.92	1	NA	#	MIL #142, 12029, INSPECT FOR PRESSURE PASSED, PER	CUSTOMER STATES VEH	#	8828	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	8828	12029	03A	3-Jul-12	2	12	566.99	1136.41	1	NA	#	OC, CONVERTER CODE DTC-P0302 ET P0304 EN COURSE	CHECK ENGINE LIGHT ON	#	8828	V44	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	8828	12029	03A	26-Jun-12	4	6	17910	588.88	1181.95	1	NA	#	VERIFY CONCERN, I/O, BAD CYLINDER C3 WHEN DRIVING 55 MPH	CUSTOMER STATES VEH	#	8828	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	8828	12029	03A	22-May-12	4	10224	861.70	898.78	1	NA	#	ROAD TEST VERIFIED C3 COIL ROAD TEST VERIFIED	CUSTOMER STATES VEH	#	8828	V44	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	8828	12029	03A	22-Jun-12	4	6182	566.99	1308.34	2	NA	#	CK 10) MIL ON, EEC TEST PL, LACE COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	8828	V44	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	8828	12029	03A	19-Jun-12	4	7954	884.05	1158.72	1	NA	#	MIL ON, I/O, TEST, KOE, P0302, DCL, POWER BLAKE	CHECK FOR LIGHT ON	#	8828	V29	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	8828	12029	03A	12-Jun-12	2	6109	1144.69	3227.22	1	NA	#	VERIFY CONCERN, CUSTOMER COIL #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	8828	V52	PT & C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	8828	12029	03A	27-Jun-12	3	4090	513.77	1106.07	1	NA	#	PERFORM EEC TEST, DIAL TEST, VER, RECK, ALL, NO, D	CUSTOMER STATES VEH	#	8828	V29	PT & C	
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	8828	91963	03A	25-Jun-12	2	3365	533.98	878.51	4	NA	#	VERIFY CONCERN, SELF, PAN, ACCESS TO INJECTOR	CUSTOMER STATES VEH	#	8828	V52	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	8828	DIAG	03A	29-May-12	2	1994	50.00	1148.15	1	NA	#	VERIFY CONCERN, HOOKING CONCERN AT THIS	CUSTOMER STATES VEH	#	8828	V29	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	8828	DIAG	03A	3-Jul-12	2	3588	90.00	1141.46	2	NA	#	EEC TESTS, NO, DTC, DE, ROAD TEST, MON, PID, D	SALES LIGHT BLINKED AND	#	8828	V52	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFC0	TF6	F	A	1	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	8828	DIAG	03A	26-Jun-12	3	3442	80.00	952.55	1	NA	#	CUSTOMER STATE LOSS OF POWER RULED CODES P03	CUSTOMER STATES VEH	#	8828	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	8828	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	#	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISSU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	8828	5.00E+212	E	12-Jun-12	3	1170	5312.07	3304.08	1	NA	#	CONCERN VERIFIED DTC P0300, P0306, P0306, P04	DIAGNOSE AND ADVISE	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	8828	5.00E+212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	#	PF #212 12 12 120604	C3 CHECK ENGINE MIL	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETFC0	TF6	F	A	1	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	8828	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	#	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES THA	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A <td 1	17-Mar-12	24-May-12	MULLINAX FORD INC.	#	8828	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.06	1	NA	#	INSTALL, I/O, P0300, INSTALL, CAT, PER, TSB, P030	EEC TEST STATES CHECK	#	8828	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	14-Mar-12	23-Mar-12	WILSON FORD	#	8828	5.00E+212	E	25-Jun-12	4	150	2092.98	3302.48	1	NA	#	PERFORM EEC TEST, P0300, REPROGRAMMED PCM TO I/O	C3 CHECK ENGINE MIL	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	8828	5.00E+212	E	25-Jun-12	2	3488	5312.07	3392.12	1	NA	#	VERIFY CONCERN, RAN, EEC, TEST, PULLED CODE	CUSTOMER STATES TRU	#	8828	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	8828	5.00E+212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	#	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	8828	5.00E+212	E	25-Jun-12	4	5478	3384.45	3469.65	1	NA	#	RETRIEVE CODE, P0430, REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	8828	5.00E+212	E	28-Jun-12	4	18719	3282.99	3371.44	1	NA	#	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	8828	5.00E+212	E	28-Jun-12	4	8005	3308.14	3453.83	3	NA	#	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	8828	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	3-Apr-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBRO	#	8828	5.00E+212	E	11-Jun-12	1	2965	3310.07	3412.07	1	NA	#	TECH RAN SELF TEST, I/O, TEST, PULLED CODE	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	8828	5.00E+212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	#	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISSU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETFC0	TF6	F	A	1	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	8828	5.00E+212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	#	TEST DRIVE, VERIFY, PRODUCE THIS TIME	CUSTOMER STATES TRU	#	8828	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	27-Mar-12	13-Apr-12	GARY FORD SALES	#	8828	5.00E+212	E	25-Jun-12	3	2965	3345.34	3445.07	1	NA	#	PF #212 12 6 4 12 120604	C3 CHECK ENGINE MIL	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	18-Mar-12	16-Mar-12	NELSON FORD SALES (2003) INC.	#	8828	5.00E+212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	#	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2	DIAGNOSE FOR CHECK E	#	8828	V44	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	26-Mar-12	23-Apr-12	JORDAN FORD, LTO	#	8828	5.00E+212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	#	VERIFY CONCERN, NO, CODE, P0300, CATALYTIC	CUSTOMER STATES THE	#	8828	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	17-Mar-12	8-Apr-12	AL PACKER WHITE MARSH FORD I	#	8828	5.00E+212	E	25-Jun-12	3	1507	3311.37	3377.07	1	NA	#	CHECK DTC, P0430, REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETFC0	TF6	F	A	1	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	8828	5.00E+212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	#	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	CHECK ENGINE LIGHT ON	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	4-Jan-12	7-Feb-12	GULF COAST FORD	#	8828	5.00E+212	E	7-Jun-12	5	8989	3310.07	3401.81	1	NA	#	QUICK TEST, VERIFY CONCERN, I/O, BAD, KOE, MIL	CUSTOMER STATES TRU	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	23-Mar-12	13-Apr-12	WHITNER FORD SALES LTD	#	8828	5.00E+212	E	25-Jun-12	3	4929	3302.17	3392.17	1	NA	#	CONFIRM CHECK ENGINE LIGHT IS ON, CUSTOMER	REPORTED	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	9-Dec-11	11-Jan-12	CHAMPION FORD	#	8828	5.00E+212	E	21-Jun-12	6	8716	3310.07	3401.34	1	NA	#	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES TRU	#	8828	V44	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	8828	5.00E+212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	#	VERIFY CUSTOMER CONCERN, CONCERN CODE, P	CUSTOMER STATES LIGHT	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFC0	TF6	F	A	1	27-Mar-12	13-Apr-12	TONY FORD SALES	#	8828	5.00E+212	E	25-Jun-12	3	4929	3302.17	3392.17	1	NA	#	PERFORM EEC TEST, P0300, REPROGRAMMED PCM TO I/O	C3 CHECK ENGINE MIL	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETFC0	TF6	F	A	1	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	8828	5.00E+212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	#	EEC TEST, CODE, CODE, TEST, REPROGRAMMED, P	CUSTOMER STATES UNL	#	8828	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CFRA0003	2012	1FTFW1ETFC0	TF6	F	A	1	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	8828	5.00E+212	E	18-Jun-12	7	5447	3307.17	3370.46	1	NA	#	VERIFY BUCK						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL YE	VIN	VEHICLE LIFE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	18-Dec-11	11-May-12	DIELH'S FORD SALES INC	#	#	6K775	25-Jun-12	2	3283	\$10.04	\$45.65	1	ND	IDS TEST CODE P0430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIBRATION			V44	TSB
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	27-Feb-12	13-Mar-12	HONDRU FORD	#	#	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	PA	CCO EEC 04 CAUSAL REFLASHED PCM AND	WHILE DRIVING ON			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	13-May-12	27-May-12	FORD OF LONDONBERRY	#	#	6K775	2-Jul-12	2	1983	\$12.84	\$61.63	1	NA	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES WHEN			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C3	T	F	F	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE TS	31 REMEDATION MOTEUR			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T	F	F	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	#	6K775	4-Jul-12	2	2381	\$14.63	\$64.67	1	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	4 INSTALL CAK DEFLECTO			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	11-Dec-11	17-Mar-12	EMMS FORD, INC	#	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	NA	TEST SYSTEM WITH IDS RECEIVED CODES PAS	VEHICLE RESTARTS AFTER			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	T	F	F	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	NC	VERIFY CONCERN PULLED CODES P0316 PERFO	TRAVELING CLIENT STA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	T	F	F	23-Mar-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	NA	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T	F	F	8-May-12	13-Jun-12	B. F. EVANS FORD, INC	#	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	NY	TEST TRANSMISSION DTC P0302 REPROGRAM	TRANS SHIFTS HARD 2			V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T	F	F	2-May-12	21-May-12	GARNET FORD INC	#	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	PA	INST PERFORM TSB TO REPLACE T	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	T	F	F	4-May-12	1-May-12	TIMBERLAND FORD	#	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	NA	DIAG, KOED AND KOER CODE P0306 CHECKED AT	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	T	F	F	13-Jun-12	13-Jun-12	ORIOUS FORD, INC	#	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	NA	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1X3C3	T	F	F	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	NA	RUN IDS TEST KOEG PG. FURTHER AT DESTINAT	CHECK ENGINE LIGHT			V29	PT C&C
TSB REFLASH	PT C&C	CG8B2004	2012	1FFXW1E2X3C3	T	F	F	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	#	6K775	30-Jun-12	1	2397	\$0.00	\$41.96	1	NA	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	3.C CHECK ENGINE LIGHT			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	7-Feb-12	16-Feb-12	SUPERIOR FORD LINCOLN	#	#	6K775	30-Jun-12	5	4011	\$0.00	\$36.13	1	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T	F	F	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	#	6K775	25-Jun-12	1	1270	\$0.00	\$53.73	1	NA	SCAN FOR CONCERN, CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	23-Apr-12	30-May-12	BEADLEY S & SERVICE LTD	#	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHIC	LUMIERE CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	T	F	F	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	COMPUTER ENGINE AM			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	T	F	F	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	#	6K775	28-Jun-12	3	3678	\$10.74	\$63.68	1	NA	TSB 12 06 04 2011 2012 F 193 53L GDT. CHECK DT	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	14-May-12	9-Jun-12	ROUNDTREE INC	#	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	VERIFY CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T	F	F	14-May-12	9-Jun-12	RAPID FORD	#	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	VERIFY CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES			V29	PT C&C
TSB REFLASH	PT C&C	CGPP001	2012	1FFXW1E1C3	T	F	F	16-Feb-12	26-Feb-12	LOOKHART MTR CO INC	#	#	6K775	5-Jul-12	5	13214	\$0.00	\$41.52	1	NA	VERIFY CONCERN PERFORMED EEC DIAG FOUN	CUS HAD A LOSS OF POW			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T	F	F	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	#	12029	29-Jun-12	3	4514	\$66.99	\$128.18	1	QC	VERIFY CONCERN PERFORMED EEC DIAG FOUN	CUS HAD A LOSS OF POW			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E9C3	T	F	F	12-Apr-12	28-May-12	KANATA FORD SALES LTD	#	#	500E212	5-Jul-12	2	2709	\$293.51	\$381.41	1	NA	REPLACED THE RPT CAT. TSD. NUTRIELTAL	IDS THAT IT LOOKS LIKE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T	F	F	26-Feb-12	28-Mar-12	PALM BAY FORD	#	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	NA	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T	F	F	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	#	6K775	14-Jun-12	4	7379	\$10.04	\$60.12	1	NA	CHECK DTCS FOUND P0301 REFER TO TSB 12 6 4	C.S THE CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T	F	F	9-Jun-12	9-Jun-12	AL EAUCLAIR FORD	#	#	6K775	25-Jun-12	1	849	\$66.99	\$109.00	1	QC	TEST DRIVE WITH COILS AND TEST DRIVE. ON	TEST DRIVE WITH COILS			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9C3	T	F	F	22-Feb-12	5-Apr-12	JIM PENNEY LTD	#	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	QC	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LIG			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	T	F	F	17-Feb-12	26-Feb-12	PINEWOOD FORD LIMITED	#	#	6K775	9-Jul-12	5	3096	\$0.00	\$61.37	1	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LIG			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T	F	F	14-Apr-12	19-Apr-12	BILL WARE FORD INC	#	#	6K775	25-Jun-12	1	849	\$66.99	\$109.00	1	QC	TEST DRIVE TO VERIFY CONCERN	CUSTOMER STATES CHE			V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E1C3	T	F	F	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	#	12029	9-Jul-12	6	4162	\$64.05	\$175.73	1	NA	TEST DRIVE TO VERIFY CONCERN	DRIVEABILITY			V29	PT C&C
COP	ENGINE	CGEP003	2012	1FFXW1E3C3	T	F	F	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC	#	#	12029	5-Jul-12	4	7874	\$63.09	\$212.11	1	NA	KOEV REPLACED THE 1 IGNITION COIL	CHECK ENGINE LIGHT ON			V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E7C3	T	F	F	21-Jan-12	21-Jan-12	TIMBER FORD OF HAYWARD, INC	#	#	6K775	29-Jun-12	1	849	\$66.99	\$109.00	1	QC	VERIFY CONCERN PERFORMED EEC DIAG FOUN	CUS HAD A LOSS OF POW			V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E1C3	T	F	F	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD	#	#	12029	7-Jul-12	6	7678	\$66.99	\$242.70	1	QC	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W			V29	PT C&C
COP	ENGINE	CGK0013	2012	1FFXW1E9C3	T	F	F	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	#	12029	2-Jul-12	5	6262	\$84.85	\$148.20	1	NA	IDS TEST CODE P0304 POWER BALANCE TEST	CUSTOMER STATES THE			V29	PT C&C
COP	ENGINE	CGY1004	2012	1FFXW1E2C3	T	F	F	27-Jan-12	10-Apr-12	TUSK SALES & SERVICE LTD	#	#	500E212	9-Jun-12	3	3449	\$66.99	\$109.00	1	QC	TEST DRIVE WITH COILS AND TEST DRIVE. ON	TEST DRIVE WITH COILS			V29	PT C&C
SPARK PLUGS	EXHAUST	NA	2012	1FFXW1E6C3	T	F	F	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	#	500E212	20-Jun-12	1	1175	\$5.17	\$84.61	1	NA	IDS TEST NO CODES ROADTEST. POWER BALANCE	CUSTOMER STATES CHE			V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	T	F	F	17-Feb-12	4-Mar-12	STEELE FORD LINCOLN	#	#	500E212	6-Jun-12	3	5014	\$36.11	\$38.26	1	NS	IDS TESTED AND RETRIEVED DTC P0306 P0606	CHECK ENGINE LIGHT ON			V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	T	F	F	3-Apr-12	14-Apr-12	FERNELSUS FORD LINCOLN, INC	#	#	500E212	7-Jul-12	3	3466	\$112.07	\$386.97	1	NA	CODE P0306 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY			V40	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E3C3	T	F	F	2-Dec-11	21-Jan-12	DEWEY FORD	#	#	500E212	22-Jun-12	6	7411	\$331.37	\$462.51	1	NA	RUN IDS CODE P0430 CHECK OASIS TO FIND TSB	CUSTOMER STATES CHE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E5C3	T	F	F	28-Feb-12	12-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	#	500E212	22-Jun-12	4	6379	\$308.14	\$421.64	1	NA	VERIFY MIL IS ON P0430 [ign	CHECK AND ADVISE FOR			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	T	F	F	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.C.) LTD.	#	#	500E212	22-Jun-12	5	17075	\$308.14	\$410.77	1	QC	SCANNED KOER CODE P0430. PERFORMED TSB	CHECK ENGINE LIGHT			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E12C3	T	F	F	3-Feb-12	2-Apr-12	PINEWOOD FORD LIMITED	#	#	500E212	13-Jun-12	3	3766	\$308.14	\$431.76	1	QC	TEST FOR CODES P0403 AVAILABLE. INSTALL NEW	ENGINE LOSE POWER W			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E4C3	T	F	F	15-Dec-11	11-May-12	AUTOMOBILES PERRON	#	#	500E212	9-Jun-12	2	3368	\$1,005.19	\$1,324.86	1	QC	VERIFY CTF PARE TEST DEMONSTR ECU ET VERMANQUE	DE PUSSANCE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGEB010	2012	1FFX1E14C3	T	F	F	13-Dec-11	1-Jan-12	FRIENDSHIP FORD	#	#	500E212	16-Jul-12	6	4029	\$363.93	\$377.99	1	NA	VERIFY MIL IS ON. RAN IDS DIAG. HAS CODE P03	CUSTOMER STATES THE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E5C3	T	F	F	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD	#	#	500E212	22-Jun-12	2	1472	\$308.40	\$412.52	1	QC	ROAD					



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	CLAIM	CLM CD	CLM B	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	21-Feb-12	22-May-12	DUVAL FORD	#	6K775	2012-12-12	2	2819	\$12.95	\$58.19	FL	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER		A1	V42	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	2012-11-26	3	7788	\$14.63	\$65.72	SK	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT			A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	6K775	2012-14-16	2	2168	\$13.86	\$52.03	TX	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO			A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	6K775	2012-12-11	1	1622	\$0.00	\$46.19	TX	120604A_SHR_EEC_TEST DRIVING HABITS.	E25 CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FF1W1E16C	TFF	F	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	2012-12-11	4	9321	\$13.66	\$43.67	NS	DID NOT ROAD TEST. CH FOUND TSB 12 6 4 THAT	RUNS ROUGH SEE ECO		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	6K775	2012-9-11	2	5732	\$17.99	\$70.81	FL	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210319 CUST		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	25-Jun-12	13-May-12	TACENDI FORD	#	6K775	2012-5-17	4	4666	\$0.00	\$45.12	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C/S		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	18-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	2012-11-11	1	1872	\$0.00	\$45.65	TX	CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF	F	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	2012-12-12	1	2179	\$0.00	\$43.12	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH		A1	V42	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C	TFF																				

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY	PLANT	PROD	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CC	CD	CF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	67	75	24	19-Jun-12	1	2584	\$13.66	\$72.23	13	NA	SK	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A4	2	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	16-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#	67	75	24	18-Jun-12	2	3067	\$0.00	\$48.59	14	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	67	75	24	10-Jun-12	4	5133	\$10.74	\$45.20	14	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	67	75	24	13-Jun-12	4	8042	\$0.00	\$41.47	14	NA	WV	0304 0305 0306 12 6 4	CUSTOMER STATES CHEV	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	67	75	24	27-Jun-12	4	3325	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CEL LOSS	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	3-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	#	67	75	24	18-Jun-12	4	5039	\$13.86	\$72.23	13	NA	SK	Isolated for codes. Bound relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1C13C3	T6F	F	B	A	T	20-Apr-12	15-May-12	ALL STAR FORD	#	67	75	24	16-Jun-12	3	4234	\$0.00	\$47.31	14	NA	LA	EEC TEST CODES P0300 P0304 P0305 AND P0306	C. CHECK ENGINE LIGHT	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E18C3	T6F	F	B	A	T	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	#	67	75	24	29-May-12	4	4627	\$379.18	\$486.11	10	NA	SK	CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A4	1	V2	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jan-12	10-Jun-12	CHUCK RENZI FORD, LLC	#	67	75	24	18-Jun-12	1	915	\$58.88	\$92.33	11	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING	A4	1	V2	PT C&C	
COP	ENGINE	CGJEU004	2012	1FF1W1E16C3	T6F	F	B	A	T	16-Jan-12	10-Jul-12	BARTOW FORD COMPANY	#	67	75	24	10-Jul-12	0	65	\$76.47	\$157.92	14	NA	FL	CHDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT EN	A4	1	V2	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	12-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	#	67	75	24	14-Jul-12	6	13395	\$64.05	\$212.99	14	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LIGHT	A4	1	V2	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	#	67	75	24	17-Jul-12	5	6520	\$5.29	\$127.89	14	NA	SK	CHECK TEST P0304 P0305 (TEST OK)	CHEK ENGINE LIGHT	A4	1	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	#	67	75	24	11-Jul-12	-1	224	\$0.00	\$56.25	14	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A4	1	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	67	75	24	25-Jun-12	4	7284	\$322.11	\$409.34	14	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A4	1	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	#	67	75	24	17-Jul-12	2	1699	\$268.04	\$442.37	13	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A4	1	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	67	75	24	30-Jun-12	4	10997	\$311.37	\$391.87	14	NA	PA	VERIFY AND DIAGNOSED PCM TEST DRIVE	CUSTOMER STATES THAT	A4	1	V2	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	67	75	24	16-Jul-12	3	6852	\$300.63	\$379.75	14	NA	AL	BE212 CHECKED DTCS AND REPLACED	CUSTOMER STATES THE	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	23-Feb-12	26-Apr-12	TOWN EAST FORD	#	67	75	24	18-Jun-12	3	6981	\$0.00	\$48.69	14	NA	TX	POW WILMESTER CALIBRATION AS OUTLINED	CUSTOMER STATES CHECK	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	30-Mar-12	23-May-12	TOWNSEND FORD	#	67	75	24	11-Jul-12	2	3001	\$10.04	\$51.64	14	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 06 04	Customer States what white	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	67	75	24	19-Jun-12	2	6131	\$0.00	\$59.53	13	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOST POWER / WHEN PA	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Apr-12	8-May-12	RVLIN MOTOR COMPANY, INC.	#	67	75	24	17-Jul-12	2	1452	\$0.00	\$166.17	14	NA	AB	FOUND MISFIRE CODES P0306. FOUND CALIBRATION	CUSTOMER STATES THE	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#	67	75	24	12-Jul-12	4	23577	\$10.74	\$52.15	14	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle mi	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	14-Mar-12	19-May-12	SKAHA FORD INC.	#	67	75	24	17-Jul-12	2	1200	\$0.00	\$47.27	12	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUBJECT AND REPORT ON	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Apr-12	6-May-12	NORTH STAR FORD SALES LIMITED	#	67	75	24	17-Jul-12	3	5562	\$0.00	\$94.34	13	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POB EEC SYSTEM DIAGNOSIS	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	10-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	67	75	24	19-Jun-12	2	10087	\$0.00	\$37.28	14	NA	WV	42 - RAN SELF TEST CODE P0300 P0304 P0305 P0306	E28 CUST STATES WREN	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	26-Mar-12	18-Jun-12	LANDERS FORD	#	67	75	24	17-Jul-12	1	1890	\$0.00	\$46.49	14	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS ON	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	20-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	#	67	75	24	19-Jun-12	1	1910	\$0.00	\$43.11	14	NA	CO	VERIFY CONCERN FOR CODES AS WELL AS KOEO	CHEK ENGINE SHUT ON	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E18C3	T6F	F	B	A	T	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	67	75	24	19-Jun-12	1	4846	\$0.00	\$37.28	14	NA	WV	42 - TEST DRIVE UNIT FOR CONCERN RAN	D42 CUSTOMER STATES	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-Nov-11	31-May-12	VALLEY FORD SALES	#	67	75	24	18-Jun-12	2	3296	\$14.63	\$58.99	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHEK ENGINE LIGHT ON	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	9-Jun-12	5-Jul-12	MARION FORD SALES LTD	#	67	75	24	18-Jun-12	2	8007	\$0.00	\$55.99	14	NA	AB	VERIFY CONCERN FOR CODES. NO PART	REPAIR CHECKED	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	21-Nov-11	13-Jun-12	EWALDS HARTFORD FORD, LLC	#	67	75	24	16-Jun-12	2	2082	\$0.00	\$46.92	14	NA	WI	WHILE ROAD TESTING W/OK AT THIS TIME.	RUNS POORLY ON AN AC	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Nov-11	5-Jun-12	MCREE FORD, INC.	#	67	75	24	12-Jul-12	2	2620	\$10.04	\$58.32	14	NA	TX	RUN DIAG. P0305 AND P0306. RUN GASSIS FOUND	CUSTOMER STATES WHILE	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jul-12	7-Mar-12	TERRACE TOM FORD INC.	#	67	75	24	18-Jun-12	4	8007	\$0.00	\$55.99	14	NA	AB	VERIFY CONCERN. HOOKED UP TEST ON LIN	CHEK ENGINE LIGHT ON	A4	1	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	67	75	24	13-Jul-12	2	5042	\$0.00	\$42.94	14	NA	AL	PERFORMED TSB 12 06 04 - RECALIBRATION	C. THAT THE CEL IS ON	A4	1	V2	PT C&C	
ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	21-Dec-11	12-Jan-12	SCOR LAURE FORD	#	67	75	24	13-Jul-12	7	6466	\$58.88	\$188.96	14	NA	TX	VERIFY CONCERN RETI	CHEK AND ADVISE CH	A4	1	V2	PT C&C		
CORRECTION	ENGINE	CGSE0014	2012	1FF1W1E16C3	T6F	F	B	A	T	27-Dec-11	5-Jul-12	JENKIN WYOMING FORD LINCOLN	#	67	75	24	11-Jul-12	1	5462	\$58.88	\$188.96	14	NA	AL	TESTED AND REPAIR NUMBER 6 COIL AND PL	CHEK ENGINE LIGHT ON	A4	1	V2	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#	67	75	24	16-Jun-12	2	3214	\$65.48	\$127.51	20	NA	AB	KOMPUTOR HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A4	1	V2	PT C&C	
ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	7-Mar-12	19-May-12	KELLY FORD	#	67	75	24	16-Jun-12	5	10398	\$98.73	\$170.29	14	NA	FL	XDC CODE P0306. FOUND IGNITION COIL AND SP	CHEK STATES CHECK	A4	1	V2	PT C&C		
SPARK PLUGS	ENGINE	CGSE0007	2012	1FF1W1E16C3	T6F	F	B	A	T	9-Jun-12	5-Jul-12	CHUCK STEVENSON MOTIVE, INC.	#	67	75	24	18-Jun-12	1	1462	\$10.04	\$55.99	14	NA	AB	VERIFY CONCERN AFTER HANG AT CUSTOMER	STATES THAT THE	A4	1	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Jun-12	22-Jun-12	MIKE HARRISON FORD	#	67	75	24	26-Jun-12	1	195	\$389.94	\$484.78	14	NA	FL	V. C. IDS TEST P0300 P0304 P0304 RUN POWER	BAL CUSTOMER STATES CHEV	A4	1	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGPR0005	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Jun-12	13-Jul-12	DEVIDSON FORD, INC.	#	67	75	24															

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
DOP - MISFIRE	ENGINE	CGM2002	2012	1F1FWW1E5C3	TFF	F	4	T	17	17-12-12	26-Apr-12	JORGENSEN FORD SALES, INC.	35	35	12029	03	2	4723	588.88	\$177.03	1	PA	NO	PERFORMED DIAG. CODE P0303	IDS POWER BALANCE ROAD TEST	CHECK VEH IS HESITANT	1	1	PT & C		
CATALYTIC CONVERTER	EXHAUST	CGEEH009	2012	1F1FWW1E4C3	TFF	F	4	T	9	15-Jan-12	2-Apr-12	B.J. MAURER MOTOR COMPANY INC.	35	35	12029	03	2	4723	588.88	\$177.03	1	PA	NO	PERFORMED IDS TESTS	CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	1	1	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	15	11-Jun-12	11-Jun-12	WEKERT FORD INC.	35	35	5.00E+212	03	1	7227	345.84	\$445.57	1	PA	NO	REPLACE CATALYTIC CONVERTER	REFLASH PCM	CHECK DRIVABILITY	1	1	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	23	23-May-12	8-Jun-12	CLARION FORD	35	35	5.00E+212	03	1	1587	300.63	\$372.75	1	PA	NO	PERFORMED DIAG. CODES P0297, P0430, REP. ROD	CUSTOMER STATES CHE	1	1	PT & C			
CATALYTIC CONVERTER	EXHAUST	CFND031	2012	1F1FWW1E4C3	TFF	F	4	T	16	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	35	35	5.00E+212	03	1	2317	3308.14	\$402.00	1	PA	NO	CHECK ENGINE LIGHT ON	P0304 P0306 P0308 P04	CHECK ENGINE LIGHT ON	1	1	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	23	23-May-12	6-Jun-12	FARWAY FORD SALES LTD	35	35	5.00E+212	03	1	5568	2323.51	\$355.80	1	PA	NO	DIAGNOSED PAINPOINT CHECKED	REPLACED LH CH ENG LITE ON	1	1	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	17	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	35	35	5.00E+212	03	1	6377	3111.37	\$398.64	1	PA	NO	EEC TEST KOEC P0430	REPLACED CATALYTIC CO	2	2	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	19	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	35	35	5.00E+212	03	1	8540	3292.99	\$469.14	1	PA	NO	EEC TESTED RAN KOEO KOER	FOUND CODES P0303	CUSTOMER STATES THE	1	1	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	15	15-Mar-12	22-Jun-12	JONES FORD, INC.	35	35	5.00E+212	03	1	6377	3111.37	\$398.64	1	PA	NO	TSB 12 64 VERIFY CONCERN	EEC TEST P0303	CUSTOMER STATES CHE	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	24	24-Jan-12	2-Jun-12	MULLINAX FORD	35	35	6K775	03	2	2424	80.00	\$41.19	1	PA	NO	GTDI: CHECK DTCS	INSTALL CAC AIR DEFLECTOR	CC D50 CHECK ENG LIGH	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	5	5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	35	35	6K775	03	2	8888	80.00	\$58.57	1	PA	NO	SCANNED FOR CODES	NON SYSTEM	CHECK ENGINE LIGHT	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	16	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	35	35	6K775	03	2	176	914.63	\$97.03	1	PA	NO	CONFIRMED CUSTOMER CONCERN	PERFORMED	CUSTOMER STATES THA	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	26	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	35	35	6K775	03	2	2751	80.00	\$36.38	1	PA	NO	VERIFY CONCERN CHECK	ENGINE LIGHT ON	CUSTOMER STATES THA	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	3	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	35	35	6K775	03	2	5191	914.63	\$71.56	1	PA	NO	SCAND PCM FOUND CODE	REP PROGRAM TRUCK BR	DRIVEABILITY GAS CONC	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	28	28-Feb-12	15-Jun-12	HELIAM FORD INC.	35	35	6K775	03	2	4500	80.00	\$45.79	1	PA	NO	EEC TEST P0306	INSTALLED AIR DEFLECTOR AND	CUSTOMER SAYS WHEN	1	1	PT & C		
TSB REFLASH	PT & C	CGW1024	2012	1F1FWW1E3C3	TFF	F	4	T	3	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	35	35	6K775	03	2	9585	80.00	\$38.31	1	PA	NO	RUN EEC TEST	REFLASHED PCM	PER TSB 12 06	CUSTOMER STATES RPH	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	22	22-Mar-12	17-May-12	GULF COAST FORD	35	35	6K775	03	2	3290	912.84	\$58.31	1	PA	NO	LABOR TO VERIFY CONCERN	IDS DIAG. KOEO/KOER	CUSTOMER STATES THE	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	4	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	35	35	6K775	03	2	9462	914.63	\$55.35	1	PA	NO	P0303 P0306 P0306	REFERENCE AND PERFORM	CHECK ENGINE LIGHT CH	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	20	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	35	35	6K775	03	2	9316	80.00	\$43.28	1	PA	NO	WARN ROAD TEST	DIAG CEL ON RUNS	ROUGH IDEL	CHECK LIGHT FLASHES AT	1	1	PT & C	
TSB REFLASH	PT & C	CGRC008	2012	1F1FWW1E3C3	TFF	F	4	T	20	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	35	35	6K775	03	2	1360	80.00	\$51.09	1	PA	NO	EEC TEST CODE P0304	PERFORM TSB 12 06	AN	CHECK ENGINE LIGHT IS	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	27	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	35	35	6K775	03	2	781	811.51	\$50.94	1	PA	NO	PERFORMED TSB 12 6	AN	INSTALLED DEFLECTOR	PIN VEHICLE STARTER	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	20	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	35	35	6K775	03	2	1092	915.60	\$61.37	1	PA	NO	12208A	BASIC PINS	INSPECT FOR CHECK	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	4	4-Mar-12	23-Mar-12	PIRAMONDON FORD DONNAONA	35	35	6K775	03	2	3417	80.00	\$39.71	1	PA	NO	CAUSE VERIFY CODE	ALSO IDS P0304 P0306	PANOMIE DU TEMON	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	28	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC	35	35	6K775	03	2	4963	914.63	\$131.87	1	PA	NO	CAC DEFLECTOR AND	THE PUSH PINS	INSTALLED	P66 SEE DIAG ON R	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	7	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	35	35	6K775	03	2	3684	80.00	\$42.98	1	PA	NO	INSPECT FOR CAC	SHIELD	REPROGRAM PCM	SEE DIAG ON R	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	20	20-Mar-12	26-Apr-12	DOWNY FORD LINCOLN	35	35	6K775	03	2	4062	914.63	\$49.33	1	PA	NO	VERIFY CUST CONCERN	PERFORM EEC TEST	HA	CUSTOMER STATE ENG	1	1	PT & C	
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	10	10-Mar-12	2-May-12	AUTOMAX FORD	35	35	6K775	03	2	2282	914.63	\$56.39	1	PA	NO	VERIFY NO CODES	PRESENT PERFORM TSB 12 6	MISSUES UNDER A LOAD	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	13	13-Feb-12	3-Apr-12	SULLIVAN FORD LINCOLN, INC.	35	35	6K775	03	2	27	80.00	\$38.31	1	PA	NO	RUN EEC TEST	FOUND CODE P0304	PERFORM CUSTOMER STATES CHE	1	1	PT & C		
TSB REFLASH	PT & C	NA	2012	1F1FWW1E3C3	TFF	F	4	T	23	23-Mar-12	23-Apr-12	CLASSIC FORD SALES LTD.	35	35	6K775	03	2	2822	80.00	\$42.98	1	PA	NO	VERIFY CONCERN	PERFORM TSB 12 06	AN	CHECK FOR POWER ON	1	1	PT & C	
SPARK PLUGS	ENGINE	NA	2012	1F1FWW1E2C3	TFF	F	4	T	10	10-Feb-12	13-Mar-12	DEARBORN MOTORS, LTD.	35	35	6K775	03	2	4502	844.92	\$392.06	2	PA	NO	KOCONFIRM CONCERN	IDS PIDS, CUSTOMER TO	CHECK AND REPAIR FOR	1	1	PT & C		
SPARK PLUGS	ENGINE	CGT85011	2012	1F1FWW1E2C3	TFF	F	4	T	4	4-Jun-12	21-Jun-12	TONY BELTEN & SONS FORD	35	35	12405	03	2	3282	85.17	\$104.93	2	PA	NO	PERFORMED EEC	DIAG. REMOVED AND	REPLACED	CUSTOMER STATES THA	1	1	PT & C	
FUEL INJECTOR	EXHAUST	CGR2002	2012	1F1FWW1E2C3	TFF	F	4	T	24	24-Mar-12	24-Mar-12	DANIS FORD SALES LTD.	35	35	6K775	03	2	5	301.88	\$301.88	1	PA	NO	TEST EEC	PASS	CHECKER FAILURE TO	HOTLINE	CHECK AND REPORT	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E2C3	TFF	F	4	T	24	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	35	35	5.00E+212	03	2	1626	3311.37	\$388.24	1	PA	NO	verify concern	mil on koeo pass	keep pass crmde	p0306	Customer/States ck engine	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E2C3	TFF	F	4	T	5	5-Jan-12	19-Apr-12	HARDY FAMILY FORD	35	35	5.00E+212	03	2	890	3357.57	\$450.63	1	PA	NO	RUN EEC	DIAG P0306 P0303	REPLACE DIRTY	CHECK ENL TS	ON	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	1F1FWW1E2C3	TFF	F	4	T	7	7-Mar-12	19-Apr-12	ROBERTSON FORD SALES LTD.	35	35	5.00E+212	03	2	1926	3777.88	\$448.33	1	PA	NO	TSB 12 64	COMPLIANT	PERFORM TSB 12 06	AN	CHECK FOR	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E2C3	TFF	F	4	T	19	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	35	35	5.00E+212	03	2	3493	3292.99	\$372.99	1	PA	NO	RAN DIAG	CONTINUED. P0303 CATALYST	SYSTEM	CHECK ENGINE LIGHT	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGEEK010	2012	1F1FWW1E2C3	TFF	F	4	T	21	21-Feb-12	7-Mar-12	PALM BAY FORD	35	35	5.00E+212	03	2	7517	3332.89	\$418.28	1	PA	NO	PERFORMED EEC	DIAG. FOUND	MISSED	FIRES AND CAT	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E2C3	TFF	F	4	T	12	12-Mar-12	12-Apr-12	METRO FORD SALES LTD.	35	35	5.00E+212	03	2	5	208.22	\$208.22	1	PA	NO	REPLACE	CATALYTIC	CONVERTER	CHECK AND	1	1	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E4C3	TFF	F	4	T	27	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	35	35	5.00E+212	03	2	6729	3308.14	\$406.86	1	PA	NO	CONFIRM CHECK	ENGINE LIGHT	SELF	CLEAR	CHECK FOR SERVICE	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FWW1E2C3	TFF	F	4	T	5	5-Nov-12	18-Jan-12	JENKINS & WYNNIE FORD LINCOLN	35	35	5.00E+212	03	2	5430	3292.99	\$322.88	1	PA	NO	INSTALLED	REFLASHED	CONVERTER	TEST	CHECK FOR	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	CGR0101	2012	1F1FWW1E2C3	TFF	F	4	T	22	22-Dec-12	22-Dec-12	DAVID SEVER, FORD	35	35	5.00E+212	03	2	11	301.88	\$301.88	1	PA									





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T06	F04	T1K0V	TC3	AF	29-Jun-12	12-3J-12	LANDERS MCLARTY FORD	#12029	30-Jun-12	1	753	\$0.00	\$82.18	NA	AR	#P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHEAT	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T06	F04	T1K0V	TC3	AF	26-Dec-11	28-Dec-11	DE KOEHN FORD LINCOLN	#12029	26-Jun-12	8	2088	\$0.00	\$39.49	NA	MI	#INSPECT & EEC P0306 P0308 RAN OASIS & FOUND	CUSTOMER STATES CHEAT	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T06	F04	T1K0V	TC3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	580	\$11.51	\$51.07	NA	IL	#VERIFIED CONCERN, OASIS GAS FOUN TSB 12 06 4	VEHICLE STUMLES ON #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1C19C	T06	F04	T1K0V	TC3	AF	13-Jan-12	4-Feb-12	NICK NECHLAS FORD, INC.	#12029	30-Jun-12	6	11955	\$0.00	\$38.23	NA	FL	#DIAG RAN OASIS FOUN TSB 12 06 04 UPON	DRIVING AND TRIP #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T06	F04	T1K0V	TC3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	31-Jul-12	4	6679	\$0.00	\$49.87	NA	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	30-Jun-12	3	5335	\$0.00	\$45.31	NA	CT	#PERFORMED TEST 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DRIV #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	4-Jul-12	7	16685	\$14.63	\$57.99	NA	ON	#VERIFIED CONCERN, SCANNED FOR CODES P030	CHECK CAUSE ENGINE #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#12029	28-Jul-12	1	2762	\$0.00	\$38.44	NA	MI	#RAN KEY ON ENGINE (LEARNED CODE AND LEST	CUSTOMER CONCERN C #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	8862	\$10.74	\$57.88	NA	TX	#REPROGRAM PCM PER 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH ON #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T06	F04	T1K0V	TC3	AJ	17-Feb-12	17-Feb-12	ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	251	\$10.74	\$54.33	NA	AL	#EEC TEST P0304 & PREFORM TSB OPERATION 1	CUSTOMER STATES CHECK #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T06	F04	T1K0V	TC3	AF	28-Feb-12	16-Apr-12	MAJURE'S FORD	#12029	16-Jul-12	4	8831	\$11.44	\$53.38	NA	PA	#VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHECK #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	COY4203	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	2884	\$10.74	\$111.02	NA	PA	#VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER SITS CHECK FOR #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	30-Jul-12	2	2875	\$12.95	\$58.19	NA	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES AT #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	30-Jul-12	1	482	\$12.95	\$45.20	NA	WV	#CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AJ	28-Feb-12	25-Jun-12	ROCKROCKE AUTO MALL, INC.	#12029	20-Jul-12	1	1213	\$0.00	\$42.46	NA	VA	#RETRIEVED CODES FOUND TSB 12 04 REPROGRAM	CUSTOMER STATES CHECK IN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	2238	\$10.74	\$51.88	NA	TX	#REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AJ	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	23-Jul-12	2	3319	\$23.11	\$30.03	NA	NJ	#CHECK OASIS TSB 12 0 4 WITH BUILD DATE ON	BE PERFORM CHECK ENGINE #12029	#12029	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	12-Apr-12	28-Apr-12	STANLEY FORD-MCGREGOR	#12029	11-Jul-12	3	6301	\$10.74	\$55.07	NA	TX	#PERFORMED REPAIRS AS PER TSB 12 0 4 INSTALL	CUSTOMER STATES THE EN #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E2CF	T06	F04	T1K0V	TC3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	5106	\$0.00	\$50.42	NA	NC	#LAB OPE 120604A PERFORMED PCM TO LATEST	CUSTOMER STATES CHECK #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	14-Feb-12	13-Mar-12	MONTY FORD INC.	#12029	23-Jul-12	2	319	\$11.44	\$30.41	NA	NC	#CHECK OUT HOOK UP IDS AND FOUN TSB 12 0 4	CHECK FOR BUB VIBRAT #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#12029	23-Jul-12	4	6570	\$0.00	\$38.96	NA	NC	#TEST AND PERFORMED TSB 120604	CUSTOMER STATES OK EN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	18673	\$12.85	\$51.29	NA	LA	#RD TEST, VERIFY, CKD OASIS, FOUN TSB 12 06 04	just less jumpy when driv #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	2387	\$87.80	\$201.46	NA	TX	#T88 12029 ROAD TEST FOUN TSB DESCRIBED	CUSTOMER STATES VEH BUOK #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	#12029	6-Jul-12	4	4158	\$48.85	\$131.27	NA	PA	#CHECKED DTCS FOUN P0306, DID POWER BALN	CHECK ENGINE LIGHT ON #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	3-Jun-12	5	11088	\$58.88	\$136.32	NA	MI	#OASIS PART 12029 CONDITATIVE COMPRESS ON	ADD FOUN BUB INGRIN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	11-Dec-11	15-Jun-12	CHAMPION FORD GULF FREEWAY	#12029	23-Jul-12	1	11768	\$88.88	\$143.57	NA	TX	#VERIFIED CONCERN, EEC TEST CODE P0301 POWER	ENGINE PERFORMED #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	23-Jul-12	3	2785	\$80.20	\$176.40	NA	TX	#OASIS PART 12029 CONDITATIVE COMPRESS ON	ADD FOUN BUB INGRIN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	NA	ND	#OASIS PART 12029 CONDITATIVE COMPRESS ON	ADD FOUN BUB INGRIN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	COY4202	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	11-Feb-12	11-Mar-12	GLUE GAS FORD	#12029	23-Jul-12	4	1115	\$11.44	\$30.41	NA	TX	#CHECKED OASIS PART 12029 CONDITATIVE COMP	RESS ON ADD FOUN BUB INGRIN #12029	#12029	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	#12029	30-Jul-12	5	5992	\$7.38	\$63.03	NA	FL	#5672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLUCT #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	NA	AB	#SELF TEST PCM HAVE IN TON P0317 FOUND	CUSTOMER ADVISE ON #12029	#12029	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	T06	F04	T1K0V	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY	PLANT	PROB DATE	WARRANTY DATE	DEALER	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OP	CLAIM BINNED FUNCTION									
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	T8F	F	A	T	12	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#12029	23-Jul-12	4	4888	\$10.74	\$56.05	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON														
TSB REFLASH	PT C&C	N/A	2012	1F1FX1K19C3	T8F	F	A	T	12	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#12029	19-Jul-12	4	10431	\$0.00	\$31.60	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	RETRIEVE DTC P0308. TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG													
COP	ENGINE	N/A	2012	1F1FW1E14C3	T8F	F	A	T	12	9-Feb-12	15-May-12	MAXWELL FORD	#12029	27-Jul-12	3	6561	\$58.88	\$135.71	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	RETRIEVE DTC P0308. TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG													
COP	ENGINE	CHCDJ002	2012	1F1FW1E17C3	T8F	F	A	T	12	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#12029	18-Jul-12	4	6279	\$69.58	\$115.55	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	OVERVIEW CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHECK													
COP	ENGINE	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	24-Jan-12	20-Feb-12	HUB CITY FORD, INC.	#12029	16-Jul-12	5	21298	\$207.65	\$325.25	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	K06 PLUGS AND NO 3 & 4 [ACCELERATION REPLACE	CUSTOMER STATES DRIVING													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T8F	F	A	T	12	1-Jun-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#12029	26-Jul-12	1	692	\$392.99	\$389.54	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. P0308 PRESENT. REPLACE	RUNS ROUGH. CHECK ENGINE													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	23-Apr-12	31-May-12	MONAHAN FORD SALES	#12029	13-Jun-12	1	2084	\$308.14	\$424.39	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN, CHECKED FOR DTC	P0308. DIAG FOR CHECK ENGINE													
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1F1FX1K14C3	T8F	F	A	T	12	23-Apr-12	1-May-12	FOVLEWILLE FORD	#12029	18-Jul-12	3	6538	\$311.37	\$400.50	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. P0308 PRESENT. REPLACE	RUNS ROUGH. CHECK ENGINE													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	1-May-12	18-Jun-12	NORTHLAND FORD	#12029	11-Jul-12	1	2544	\$309.05	\$395.90	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. P0308 PRESENT. REPLACE	RUNS ROUGH. CHECK ENGINE													
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1F1FW1E17C3	T8F	F	A	T	12	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#12029	11-Jul-12	4	7252	\$346.87	\$442.17	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	REPLACED LH CATALYTIC CONVERTER ASSEMBLY	CUSTOMER STATES CHECK													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E14C3	T8F	F	A	T	12	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#12029	19-Jul-12	5	9090	\$303.73	\$382.18	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	ECC TESTED. KOEC P0430. KOEO P1000. KOER P100	CUSTOMER STATES CHECK													
TSB REFLASH	PT C&C	CE4E002	2012	1F1FW1E16C3	T8F	F	A	T	12	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#12029	1-Aug-12	4	4265	\$10.04	\$50.28	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	INSTALLED SHIELD AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN													
TSB REFLASH	PT C&C	CGK0U015	2012	1F1FX1K17C3	T8F	F	A	T	12	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#12029	10-Jul-12	3	6246	\$18.38	\$68.68	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECKED FOR CODES NO CODES FOUND AT THE	CUSTOMER STATES CHECK													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	T8F	F	A	T	12	12-Apr-12	14-May-12	PREMIER FORD SALES	#12029	1-Aug-12	3	6786	\$0.00	\$39.96	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	PERFORM OBD SCAN HAS FAIL. CODES P0305 AND	FUELED. DRIVABILITY													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	T8F	F	A	T	12	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#12029	2-Aug-12	7	17060	\$0.00	\$41.39	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON P0308. REPROGRAMME	CUSTOMER STATES OK													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E13C3	T8F	F	A	T	12	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#12029	2-Aug-12	4	2681	\$10.74	\$50.79	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	PERFORMED TSB 12 08 04. INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON													
COP	ENGINE	CGSEF007	2012	1F1FW1E13C3	T8F	F	A	T	12	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#12029	3-Aug-12	1	3331	\$128.10	\$192.77	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	TEST DRIVE FELT MISFIRE. CLEARED CODES RETES	VEHICLE RESTATES MISF													
COP	ENGINE	CH4X007	2012	1F1FW1E16C3	T8F	F	A	T	12	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#12029	23-Jul-12	1	1569	\$64.05	\$176.81	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	TESTED AND REPROGRAMMED AS PER TSB 12 08 04	CUSTOMER STATES CHECK													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#12029	5-Jul-12	5	8102	\$311.37	\$385.02	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. RETRIEVE DTC. CHECK OASIS	CUSTOMER STATES THE													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E13C3	T8F	F	A <tr <td>CATALYTIC CONVERTER</td> <td>EXHAUST</td> <td>N/A</td> <td>2012</td> <td>1F1FW1E17C3</td> <td>T8F</td> <td>F</td> <td>A</td> <td>T</td> <td>12</td> <td>12-Mar-12</td> <td>28-Mar-12</td> <td>PIERSON FORD LINCOLN, INC.</td> <td>#12029</td> <td>5-Jul-12</td> <td>5</td> <td>18222</td> <td>\$311.37</td> <td>\$389.96</td> <td>PA</td> <td>#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST</td> <td>VERIFY CONCERN. RETRIEVE DTC. CHECK OASIS</td> <td>CUSTOMER STATES THE</td> <td></td> <td></td> <td></td> <td></td> <td></td>	CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#12029	5-Jul-12	5	18222	\$311.37	\$389.96	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. RETRIEVE DTC. CHECK OASIS	CUSTOMER STATES THE					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	11-Apr-12	20-Jun-12	NAT'L FORD LINCOLN	#12029	1-Aug-12	2	4767	\$307.65	\$315.59	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	SELF TEST CODE P0430. OR LEFT BANK CATALYTIC	PERFORM CHECK ENGINE													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	13-Feb-12	24-Jul-12	NORRIS FORD	#12029	2-Aug-12	1	3472	\$0.00	\$45.85	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	SEC12 CHECKED FOR DTC. REPROGRAMMED WITH	C WHEN TRYING TO PA													
TSB REFLASH	PT C&C	CE3C034	2012	1F1FW1E12C3	T8F	F	A	T	12	6-May-12	29-May-12	NEX FORD	#12029	6-Jul-12	2	2157	\$0.00	\$44.07	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	TESTED AND REPROGRAMMED AS PER TSB 12 08 04	CUSTOMER STATES CHECK													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12C3	T8F	F	A	T	12	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#12029	6-Aug-12	3	7786	\$0.00	\$43.44	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	performed tlb 12 08 04 reprogrammed pcm	Customer States ck eng													
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E13C3	T8F	F	A	T	12	30-Mar-12	15-May-12	SIMMONS ROCKWELL FORD OF FALLS	#12029	31-Jul-12	3	4678	\$0.00	\$41.25	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. TESTED SYSTEM FOUND CODE	C WHEN ACCELERATE													
TSB REFLASH	PT C&C	CGK0U015	2012	1F1FW1E17C3	T8F	F	A	T	12	28-Feb-12	3-Jul-12	MAC HACH'S SOUTHWAY FORD	#12029	3-Aug-12	3	9848	\$10.74	\$54.67	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	PERFORMED ECC TESTS. PCM 120804. 0.5	LA CUSTOMER STATES													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E14C3	T8F	F	A	T	12	8-Jan-12	3-Jul-12	COCCIA FORD LINCOLN	#12029	3-Aug-12	2	1948	\$0.00	\$40.00	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	TECH RD TESTED VEHICLE PROGRAM THE PCM	RETRIEVE													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	2-May-12	30-Apr-12	TRISTAR FORD	#12029	17-Jul-12	3	3130	\$10.74	\$52.55	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	PERFORMED CONCERN. PERFORMED TSB 12 0 4	UPDOWN MOTORS STATES CHECK													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	8-May-12	17-Jun-12	UPDOWN MOTORS, INC.	#12029	1-Aug-12	3	6202	\$0.00	\$34.59	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. CHECKED FOR LIGHT ON SHIF	CHECK ENGINE LIGHT ON													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	11-Nov-11	30-Dec-11	EARL FLOYD INC.	#12029	16-Jul-12	7	11700	\$111.44	\$51.55	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. CALIBRATION, CONCERN	WHILE DRIVING IN RAIN													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	7-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#12029	23-Jul-12	4	4790	\$111.44	\$49.79	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. HOOKED UP IDS FOUND CODE	CUSTOMER STATES CHECK													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	27-Feb-12	17-Mar-12	FAIRVIEW FORD LINCOLN	#12029	31-Jul-12	5	6787	\$0.00	\$34.59	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC	CHECK ENGINE LIGHT ON													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	28-Mar-12	22-Jun-12	RAY YARNER FORD, LLC	#12029	13-Jul-12	1	1131	\$111.44	\$54.90	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. PERFORMED ECC DIAG	ENGINE. ENGINE DIED WHILE DRIV													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#12029	23-Jul-12	1	1569	\$111.44	\$59.26	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	ECC TEST P0302 P0304 FOUND TSB 12 0 4	DTX ENGINE. WARRANTY													
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	18-Mar-12	20-Mar-12	UPDOWN MOTORS, INC.	#12029	23-Jul-12	1	1569	\$0.00	\$40.00	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. P0308 PRESENT. P0305	CUSTOMER STATES THE													
COP	ENGINE	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	18-Jan-12	20-Mar-12	VILLAGE FORD	#12029	25-Jul-12	5	9483	\$82.43	\$220.85	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	MISFIRE. MISFIRE. MISFIRE. MISFIRE. MISFIRE	MISFIRE. MISFIRE. MISFIRE. MISFIRE. MISFIRE													
COP	ENGINE	CGED7013	2012	1F1FW1E17C3	T8F	F	A	T	12	4-Dec-11	30-Apr-12	DIEN'S FORD SALES INC.	#12029	5-Jul-12	3	7451	\$944.91	\$1,543.88	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	PERFORM NO STRT FLW ECU TEST. PINPOINT	DRIVE. TOWAY IN 0700													
COP	ENGINE	CG4F003	2012	1F1FW1E17C3	T8F	F	A	T	12	9-Mar-12	29-Mar-12	FIVE STAR FORD LINCOLN	#12029	31-Jul-12	5	7696	\$63.09	\$215.59	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	VERIFY CONCERN. COBLES. COIL TO CYLINDER	CUSTOMER STATES CHECK													
COP	ENGINE	CHD4F012	2012	1F1FW1E17C3	T8F	F	A	T	12	2-Feb-12	17-Feb-12	GARY CROSSLEY FORD, INC.	#12029	3-Aug-12	6	12748	\$48.05	\$300.04	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	APPROVAL CODE. PLUG FOR FOULING DUE	S AT TIMES WHILE DRIV													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A <tr <td>CATALYTIC CONVERTER</td> <td>EXHAUST</td> <td>N/A</td> <td>2012</td> <td>1F1FW1E17C3</td> <td>T8F</td> <td>F</td> <td>A</td> <td>T</td> <td>12</td> <td>25-Jun-12</td> <td>12-Jul-12</td> <td>BLYSSONNET MOTOR</td> <td>#12029</td> <td>3-Aug-12</td> <td>1</td> <td>2142</td> <td>\$352.99</td> <td>\$370.12</td> <td>PA</td> <td>#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST</td> <td>SELF TEST KOEC PASS. KOEO P0308. P0305</td> <td>CUSTOMER STATES CHECK</td> <td></td> <td></td> <td></td> <td></td> <td></td>	CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	25-Jun-12	12-Jul-12	BLYSSONNET MOTOR	#12029	3-Aug-12	1	2142	\$352.99	\$370.12	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	SELF TEST KOEC PASS. KOEO P0308. P0305	CUSTOMER STATES CHECK					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	29-Apr-12	31-May-12	MTR FORD LINCOLN	#12029	31-Jul-12	1	7923	\$311.37	\$407.16	PA	#ECC TESTED. P0308 IN MEMORY. RAN OASIS. INST	DIAGNOSTIC. P0308. P0305. P0308. P0305	CUSTOMER STATES CHECK													
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E17C3	T8F	F	A	T	12	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#12029	31-Jul-12	6	14789	\$333.62	\$414.32	PA	#ECC TESTED. P0308															



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1E7C2	T	F	F	A	T	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	1	GA	CHECKED CONCERN DIAG RETRIEVED CODES C0	CHECK ENGINE LIGHT ON		V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	130	GA	VERIFY CONCERN DIAG. TOGETHER AND PLU	CHECK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN	#	DIAG	11-Aug-12	4	16233	\$0.00	\$14.88	0	GA	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHECK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	1	GA	#5893 INTERMITTANT COMPUTER TEST P0308 RUN	CUSTOMER STATES THE SE		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	9-Jun-12	24-Jun-12	AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	1	GA	ECG TEST P0300 P0306 POWER BALANCE	CHECK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	25-Jun-12		KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	1	GA	#198 VERIFIED CONCERN RUN ECG TEST P0300	OK ENGINE LIGHT ON		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	132	GA	#390 VERIFY CONCERN SCAN CONCERN	CHECK AND REPORT SEE		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	CHHB7007	2012	1FTFW1E7C0	T	F	F	A	T	30-Jun-12	17-Jul-12	ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	0	GA	#1943 WORKED QUICKETS HOTLINE CONTACT IN	CUSTOMER STATES VER		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1E7C0	T	F	F	A	T	10-Jun-12	7-Aug-12	AYALON FORD SALES 1996 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	2	GA	#579 #HOKED UP IDS WOULD BOUT 5 USED IN AT	CHECK FOR ENGINE LIGH		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T	F	F	A	T	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY, INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	0	GA	#429 EEC TEST RECORD FREEZE FRAME INFO CL	CHECK ENGINE LIGHT		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	6-Dec-11	14-Dec-11	SHAWNEE MISSION FORD, INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	0	GA	#2221 INOP EEC SYSTEM DIAGNOSIS (DUCK TEST	CHECK WHEN COOL EN		V52	04	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CHGC8008	2012	1FTFW1E7C0	T	F	F	A	T	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	2	GA	#10320 ROAD TEST COULD NOT GOING TO L1 CYLINDER	CUSTOMER STATES FEELS		V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CG1C018	2012	1FTFW1E7C0	T	F	F	A	T	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	237	GA	#1093 ROAD TEST AND FOUND HOT LINE CONTACT	A 1099 CHECK TRANSMISSI		V49	04	TRANSMISSION
DIAG - MISFIRE	ENGINE	CHMB9006	2012	1FTFW1E7C0	T	F	F	A	T	30-May-12	13-Jun-12	NORTHGATE FORD, INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	2	GA	#3347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WHEN		V49	04	TRANSMISSION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	2	GA	#1696 EEC TEST KOEO CONT P0600X1 D1	CHECK FOR CELL LIGHT		V49	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	5-Dec-11	16-Jan-12	BANKSTON FORD OF RISCO, LTD.	#	5.00E+212	7-Aug-12	3	5440	\$10.04	\$59.04	1	GA	#5440 HOOK UP IDS AND TEST PCM CODE P0303	REFER CHECK ENGINE LIGHT		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	13-Feb-12	15-May-12	WRAY FORD, INC.	#	5.00E+212	10-Aug-12	3	4474	\$10.74	\$55.83	1	GA	#4474 #E212 12 REVIEW TSB 12 04 FOR DTC P0300	INSTALL CUSTOMER STATES CHE		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	21-Mar-12	31-May-12	DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	9553	\$14.83	\$45.33	1	GA	#9553 EEC TEST COIT CODES P0308 AND P0306	REFER CHECK ENGINE LIGHT		V29	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C0	T	F	F	A	T	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	130	GA	#1249 ON RT CONFIRMED ENGINE LIGHT IS ON	SCANNED P0308 P0306		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$396.12	1	GA	#18563 KOEO TEST CODES P0304 P0306 P0308	PERFORM CHECK ENGINE LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	9-Nov-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.99	\$388.86	1	GA	#6348 RT CONFIRMED CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	9-Dec-11	31-Dec-11	BOB MAXEY FORD OF HOWELL, INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.99	\$388.86	1	GA	#6348 RT CONFIRMED CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6531	\$310.67	\$396.77	1	GA	#6531 RUN IDS CODE P0340 C/K FOR CAC AIR	DEFLECTOR. CHECK ENGINE LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	9-Nov-11	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	1	GA	#5889 RT CONFIRMED CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	5841	\$397.20	\$390.40	1	GA	#5841 CHECKED FOR ENGINE LIGHT IS ON	HOKED UP CHECK WHY THE		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	15-Dec-11	24-Mar-12	AVALON FORD, INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.99	\$396.43	1	GA	#7088 EEC TEST RETRIEVED FOR TRANS CONCERN	CK ENGINE LIGHT ON		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	1	GA	#23988 VERIFY CONCERN. EEC DIAG. REPLACE	LEFT CATALYTIC CONVERTER		V49	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	3-Jan-12	21-Mar-12	GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.99	\$382.19	1	GA	#6124 VERIFY TEST P0309 06 P0307E. HAD NOISE	IN LEFT STATES TRANS LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	13-Jan-12	10-Feb-12	BIERMAN FORD	#	5.00E+212	13-Aug-12	6	7016	\$308.14	\$425.18	1	GA	#7016 CONFIRMED CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY, INC.	#	5.00E+212	13-Aug-12	7	17031	\$322.11	\$402.59	1	GA	#17031 DIAGNOSED RUN EEC TEST MODE P0430	CUSTOMER STATES CHE		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	12-Jan-12	26-Feb-12	MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$311.37	\$434.86	130	GA	#8541 EEC TEST PINPOINT TEST DTC P0300	P0308 P0306 INSTALL SOP		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	13-Jan-12	10-Feb-12	HIX FORD	#	5.00E+212	13-Aug-12	6	8922	\$292.99	\$402.59	1	GA	#8922 TEST DRIVE. SCAN FOR CODES. PERFORM	DRIVEABILITY CHECK		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	5.00E+212	13-Aug-12	7	10088	\$322.11	\$420.17	1	GA	#10088 VERIFY CONCERN. EEC TEST TSB 12 04	CHECK ENGINE LIGHT ON		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	26-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS, INC.	#	5.00E+212	13-Jul-12	5	4987	\$302.99	\$376.36	1	GA	#4987 VERIFY CONCERN. FOLLOWED, REPROGRAM	PCM CHECK ENDS LITE ON		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	30-Jan-12	16-Feb-12	AVALON FORD, INC.	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	1	GA	#2166 CONFIRMED CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	31-Jan-12	11-Jul-12	ELITE FORD	#	5.00E+212	30-Jul-12	1	2420	\$311.37	\$381.89	1	GA	#2420 REPAIR PER TSB 12 06 IN COOLER	DEFLECTOR. DIAG ENGINE		V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	14-Feb-12	10-Mar-12	DISCOVER MOTOR SALES LTD.	#	5.00E+212	13-Aug-12	6	8541	\$311.37	\$434.86	130	GA	#8541 EEC TEST PINPOINT TEST DTC P0300	P0308 P0306 INSTALL SOP		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	5.00E+212	30-Jul-12	6	14827	\$308.14	\$410.32	130	GA	#14827 PERFORM TSB 12 06 04 REPLACE	CATALYTIC CONN. CHECK ENGINE LIGHT		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	3-Feb-12	30-Apr-12	JERRY FORD SALES LTD.	#	5.00E+212	7-Aug-12	4	3991	\$282.57	\$358.52	130	GA	#3991 RT TEST TO VERIFY PER DTC SENSORS.	CLEAR CHECK ENGINE LAMP		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	28-Feb-12	28-Mar-12	ROD BAKER FORD SLS INC.	#	5.00E+212	29-Jul-12	1	8872	\$313.92	\$435.98	1	GA	#8872 VERIFY CONCERN. AS SENSOR WAS	STUCK IS ON CONTINU		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	15-Feb-12	12-Mar-12	BYERLY FORD, INC.	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	1	GA	#18475 WARR HOOK UP IDS TEST PCM CODE	P0430 RUN C'S CEL IS ON AND NO		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	13-Feb-12	2-Apr-12	PHILPOTT FORD	#	5.00E+212	14-Aug-12	5	8463	\$311.37	\$401.99	1	GA	#8463 VERIFY ENGINE LIGHT ON LIGHT ON	CODE P0430 C/CHECK ENGINE		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	19-Feb-12	17-Apr-12	BOB HURLEY FORD	#	5.00E+212	20-Jul-12	4	8981	\$311.37	\$398.39	1	GA	#8981 TSB 12 04 IDS DIAG EEC TEST P0430	PERFORM CHECK ENGINE		V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	T	F	F	A	T	20-Feb-12	6-Mar-12	JOHN CARPENTER FORD, INC.	#	5.00E+212	6-Aug-12	5	4704	\$303.03									

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROV DATE	WARRANTY START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / FL	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XC	T	F	F	1	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E212	6-Aug-12	1	1889	\$321.97	\$514.30	NC	NC	IDS TEST P0438 CONVERTER ASSEMBLY MOUNT REPAIR	CUSTOMER STATES CHEV	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH88021	2012	1FTFW1E1C4	T	F	F	1	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E212	2-Aug-12	1	3269	\$300.63	\$384.18	NC	NC	TEST DRIVE, IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E212	15-Aug-12	2	4988	\$308.75	\$402.05	NC	NC	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E212	9-Aug-12	1	1791	\$292.99	\$366.81	NC	KS	VERIFIED COMPLAINT (DIR AIR STALLED BANK 2)	DRIVABILITY	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGZB017	2012	1FTFW1E1C4	T	F	F	1	3-Jun-12		ZUMBROTA FORD	#	50E212	23-Jul-12	-1	22	\$820.44	\$882.28	NC	NC	REMOVED Y PIPE FROM EXHAUST STALLED CORRECTLY	EXHAUST LEAK NOTICED	#	V50	03	EXHAUST	
CATALYTIC CONVERTER	EXHAUST	CH02707	2012	1FTFW1E1C6	T	F	F	1	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E212	14-Aug-12	1	598	\$300.63	\$479.37	NC	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH OWNER STATES CHECK	CHEV	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0	T	F	F	1	6-Jun-12		INTERSTATE FORD	#	50E212	13-Jul-12	-1	138	\$296.81	\$421.56	NC	CO	TEST DROVE AND VERIFIED CONVERTER ASSY REPAIR	SALES STATES SES ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHNWX06	2012	1FTFW1E1C5	T	F	F	1	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E212	14-Aug-12	1	1426	\$308.49	\$480.87	NC	MI	EEC TEST CODES P0300 MONITOR RELATED POSSES	CHECK ENGINE LIGHT ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E212	8-Aug-12	2	3666	\$322.11	\$417.14	NC	GA	PERF EEC DAK, P0300 PERF TSB 12.6.4, REPAIR	CUST STATES CK ENGINE	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E212	6-Aug-12	2	3620	\$311.37	\$414.19	NC	VA	TSB 12.6.4 VERIFIED CK ENG LIGHT ON EEC TEST	WHILE ON VACATION CHA	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E212	7-Aug-12	2	3120	\$282.57	\$391.38	NC	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT D	CORRECT FOR CHECK EN	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH8C007	2012	1FTFW1E1C6	T	F	F	1	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E212	6-Aug-12	1	2265	\$293.69	\$369.00	NC	TX	PERFORMED IDS DIAGNOSIS, CODE P0300 IN W	CK ENGINE LIGHT ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	20-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	50E212	19-Jul-12	1	417	\$300.63	\$373.39	NC	MS	VERIFIED CONCERN, EEC TEST, RETRIEVED	FOI FOR CK ENGINE LIGHT	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	21-Jun-12	19-Jul-12	KRKR AUTO COMPANY	#	50E212	13-Aug-12	1	2672	\$292.99	\$382.25	NC	MS	KOEO P0430 PER TEST HF INSPECT WRING CK CK	CHECK ENGINE LIGHT ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E212	10-Aug-12	1	2133	\$292.99	\$368.20	NC	NY	IDS DTC P0300 PERFORM PER TEST HF FOUND BAN	CUSTOMER STATES THA	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	22-Jun-12	1-Aug-12	SAMES FORD GROUP LINCOLN	#	50E212	6-Aug-12	1	1239	\$292.99	\$381.72	NC	TX	CHECK TO SEE IF CHECKTEST PASS	CS CHECK ENGINE LIGHT	#	V47	03	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E212	16-Aug-12	2	1801	\$292.99	\$349.66	NC	MS	VERIFIED CONCERN, EEC TEST, DTC P0430 FOUND	CUSTOMER STATES SES	#	V44	03	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	19-Jul-12	28-Jul-12	KEYWAY LIMITED	#	50E212	14-Aug-12	1	2922	\$303.51	\$364.14	NC	NC	CHECK OUT AND NEED TO REPAIR PER TSB 12.04	ELECTRONIC DIAGNOSIS	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	27-Jul-12		KRELCI, FORD, INC.	#	50E212	8-Aug-12	1	1457	\$300.63	\$398.89	NC	MI	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LITE IS	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	29-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E212	7-Aug-12	1	537	\$313.92	\$401.28	NC	GA	CHECKED EEC CODE P0300 WAS PRESENT CLEAR	CHECK ENGINE LIGHT ON	#	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH8C004	2012	1FTFW1E1C6	T	F	F	1	23-Aug-12	11-Aug-12	JIMMY WATKINS, INC.	#	50E212	3-Aug-12	1	2445	\$292.99	\$374.67	NC	MI	PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES THA	#	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	24-Aug-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	17-Jul-12	3	4156	\$308.11	\$405.57	NC	MI	VERIFIED CONCERN PERFORMED TSB 12.6.4 REPE	CHECK AND ADVISE ON	#	V42	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	1	29-Jul-12	15-Dec-11	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	8	14785	\$301.33	\$398.07	NC	FL	CHECKED FOR CODES, P0430, PERFORMED TSB	CS CHECK ENGINE LIGHT	#	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	1	23-Aug-12	11-Aug-12	KEN COX FORD, INC.	#	6K775	24	10-Aug-12	2	3533	\$0.00	\$57.45	NC	AL	RAN EEC TEST U0140, P0430 TEST DROVE AND ME	CHECK ENGINE LIGHT ON	#	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1XC	T	F	F	1	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	24	11-Jul-12	3	10890	\$139.39	\$55.44	NC	TX	VERIFIED CUSTOMER CONC. RETESTED 10 MILE	CS CHECK ENGINE LIGHT	#	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	28-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	24	16-Jul-12	8	5300	\$11.44	\$92.12	NC	OR	FEELING HESITATION OR MISFIRE UPON ACCEL	ATION HARD ACCELERATION	#	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	23-Nov-11	13-Jun-12	MALLOY FORD	#	6K775	24	20-Jul-12	7	9710	\$0.00	\$44.27	NC	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR PL	CUSTOMER STATES THE	#	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	T	F	F	1	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	24	20-Jul-12	7	15782	\$13.66	\$67.03	NC	OK	Scan test, PASS, Perform Tsb 12.6.4, reprogram	GM Check out engine light	#	V43	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0	T	F	F	1	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	20-Jun-12	4	4458	\$13.66	\$61.74	NC	ON	VERIFY ENGINE LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS A	#	V41	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	T	F	F	1	23-Nov-11	1-Mar-12	WESTERN MOTOR COMPANY	#	6K775	24	20-Jun-12	4	15872	\$0.00	\$44.27	NC	VA	PERFORMED IDS TEST CODES PER TSB	CUSTOMER STATES THE	#	V29	04	PT C&C
TSB REFLASH	PT C&C	CP2G002	2012	1FTFW1E1C0	T	F	F	1	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	6K775	24	1-Aug-12	8	1729	\$11.44	\$44.28	NC	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND R	GENERAL	#	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	26-Jul-12	6	11899	\$10.04	\$58.24	NC	VA	TEST DROVE VEHICLE, RETESTED CK	CUSTOMER REQUEST TH	#	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	T	F	F	1	2-Dec-11	14-Mar-12	BENNETT FORD SALES LTD	#	6K775	24	23-Jul-12	6	2004	\$0.00	\$44.27	NC	MI	VERIFY ENGINE LIGHT ON, CHECK CUSTOMER	STATES THE	#	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K775	24	21-Jun-12	5	4787	\$13.66	\$61.10	NC	IN	INSTALLED DEFLECTOR PLATE AS PER TSB 12.6.4	CHECK LIGHT ON, WHEN	#	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD	#	6K775	24	13-Jul-12	7	19198	\$11.51	\$43.10	NC	IN	FOUND DTC P0301 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES PER	#	V29	04	PT C&C
TSB REFLASH	PT C&C	CH8B013	2012	1FTFW1E1C6	T	F	F	1	13-Dec-11	14-Mar-12	KEYWAY LIMITED	#	6K775	24	10-Jul-12	5	9077	\$10.74	\$47.67	NC	MI	CHECKED DTC'S, INSTALLED AIR DEFLECTOR	CUSTOMER STATES THE	#	V41	03	PT MALFUNCTION
TSB REFLASH	PT C&C	CH8Y008	2012	1FTFW1E1C6	T	F	F	1	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	24	9-Aug-12	1	657	\$0.00	\$46.54	NC	OH	SEE TSB 12.6.4, COLL, SHAD TEST AFTER VEHIC	LE STATES WHEN TUR	#	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0	T	F	F	1	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	24	13-Jul-12	7	1864	\$11.44	\$58.75	NC	LA	EEC TEST CODE P0300 RAN OASIS, PERFORM TSB	CS STARTED MISFIRING	#	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	23-Dec-11	19-Mar-12	BLUESHIRT MOTOR COMPANY	#	6K775	24	9-Aug-12	1	9077	\$10.74	\$47.67	NC	VA	REPROGRAMMED PCM AND INSTALLED SHIELD	AL ENGINE LIGHT ON	#	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	T	F	F	1	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	6K775	24	7-Aug-12	7	15225	\$11.44	\$50.07	NC	PA	VERIFY CONCERN PERFORM DIAGNOSIS, INST	INTERMITTENT VEHICLE	#	V52	03	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	T	F	F	1	5-Jan-12	9-Feb-12	BENNETT FORD FORD (1983) LTD	#	6K775	24	2-Aug-12	6	10768	\$14.63	\$58.00	NC	OK	KOEO PASS KIGER PASS KIGEC PASS, REPROGRAM	DIAG FOR LOSS OF POW	#	V51	03	PT C&C
TSB REFLASH	PT C&C	CH8F202	2012	1FTFW1E1C6	T	F	F	1	17-Jan-12	25-Jul-12	BEAL TOWNSEND FORD LINCOLN, IN	#	6K775	24	3-Aug-12	7	17568	\$0.00	\$45.15	NC	MI	CHECK AND RECALL PER TSB 12.6.4	CUSTOMER STATES THA	#	V41	03	PT MALFUNCTION
TSB REFLASH	PT C&C	CGK0U13	2012	1FTFW1E1C6	T	F	F	1	13-Jan-12	7-Feb-12	BARTON FORD COMPANY	#	6K775	24	10-Aug-12	7	11424	\$12.95	\$58.20	NC	FL	EEC TEST CODE P0300 PERFORM TSB 12.6.4 INST	CUSTOMER STATES THE	#	V44	03	PT MALFUNCTION
TSB REFLASH	PT C&C	CB8U003	2012	1FTFW1E1C6	T	F	F	1	11-Jun-12	19-Feb-12	G.W. MCHESNER MOTORS LTD	#	6K775	24	11-Jun-12	5	24311	\$14.63	\$57.22	NC	NC	CHECKED FOR DTC CODES PERFORMED TSB 12	ENGINE HESITATES THRU	#	V52	04	PT C&C
TSB REFLASH	PT C&C	NA																									



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM	CL	OC	CL	OC	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C5						20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31	6K775	15-Aug-12	4	4289	\$13.66	\$59.43	NC	MB	CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6						20-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	31	6K775	18-Jul-12	4	9464	\$11.88	\$59.93	NC	NA	ON PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6						25-Mar-12	30-Apr-12	ALPHORN FORD INC	31	6K775	18-Jul-12	3	9379	\$11.44	\$58.07	NC	WI	CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VEH	NA	43	43	43	43	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2						27-Mar-12	20-Jul-12	TONY BETTEN & SONS FORD	31	6K775	11-Aug-12	1	668	\$10.74	\$55.12	NC	MI	TEST DRIVE, COULD NOT TIME 0.5 HRS BASED ON	LIGHTS CAME ON TRUCK	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1R9						27-Mar-12	5-Apr-12	KINDLE FORD/LINCOLN, INC.	31	6K775	4-Aug-12	5	5349	\$0.00	\$48.69	NC	NJ	CHK DTCS P0301 P0316 RECALIBRATE PCM AND C	CLC CAME ON AND TRUCK	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C10						28-Mar-12	3-Apr-12	MILNES FORD, INC.	31	6K775	13-Aug-12	5	15718	\$0.00	\$45.34	NC	MI	ISS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES VEH	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C8						30-Mar-12	5-Jul-12	MALLOY FORD	31	6K775	1-Aug-12	1	1991	\$0.00	\$44.27	NC	VA	VERIFY CONSUMER, IDS CONNECT PERFORM S	CUSTOMER STATES THE	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	CGZB1007	2012	1F1FW1E1C6						3-Apr-12	20-Jun-12	RISEER FORD LINCOLN	31	6K775	26-Jun-12	2	2687	\$18.38	\$65.06	NC	AR	ON PERFORMED TSB 12 6 4 LABOR OF 120604 C 4	C CUSTOMER STATE	NA	43	43	43	43	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C5						4-Apr-12	20-Aug-12	NELSON AUTO CENTER, INC.	31	6K775	9-Aug-12	4	5831	\$0.00	\$39.02	NC	MI	CK CODES REFER TO TSB 12 6 4. INSPECT AND	VEH WAS LOW ON PWR	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						4-Apr-12	25-Apr-12	SCARSDALE FORD, INC.	31	6K775	9-Aug-12	4	10472	\$0.00	\$57.57	NC	NY	verified retrieved code #P0308 asper tsb 12 6 4	repro. Customer States mis fire	NA	43	43	43	43	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						4-Apr-12	18-May-12	FORMULE FORD INC	31	6K775	25-Aug-12	3	8951	\$14.63	\$57.73	NC	OC	SORT CODE OASIS FAIL TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						5-Apr-12	23-May-12	AUTO DESIGERS FORD INC	31	6K775	31-Jul-12	3	4266	\$14.63	\$55.03	NC	OC	VERIFY ET TESTE FOURRE REFAIT ESSAIE ROUTE	LUMIERE CHECK ENGINE	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	31	6K775	7-Aug-12	4	5475	\$14.63	\$56.51	NC	ON	TSB 12 6 4 APPLIES. VERIFIED CONCERN	DRIVING, PULLING TRAI	NA	41	41	41	41	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						11-Apr-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LIN	31	6K775	20-Jul-12	3	4476	\$0.97	\$61.62	NC	AB	2704 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUST. CU	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C5						18-Apr-12	27-Jun-12	SUMMERVILLE FORD, INC.	31	6K775	11-Aug-12	2	22088	\$0.00	\$42.28	NC	SC	ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C8						18-Apr-12	3-May-12	KOCH FORD LINCOLN SALES (2003)	31	6K775	10-Aug-12	4	20154	\$0.00	\$56.93	NC	AB	WENT FOR ROAD TEST. rector on reprogram pcm	DRIVEABILITY GAS CON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6						19-Apr-12	14-Jun-12	SCHRAIGE BROTHERS, INC.	31	6K775	28-Aug-12	2	4662	\$0.00	\$38.44	NC	WI	TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6						17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	31	6K775	15-Aug-12	2	9520	\$0.00	\$38.08	NC	OH	TEST EEC SYSTEM DTC# P0308 REPROGRAM PCM	AND CUSTOMER STATES TH	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	31	6K775	28-Aug-12	2	5504	\$14.63	\$65.72	NC	SK	EEC TEST. P0305/P0306. PCM UPDATE AND INSTA	CHECK ENGINE LIGHT	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1R9						19-Apr-12	28-Jun-12	ALBI FORD LINCOLN JOULETTE INC	31	6K775	10-Aug-12	2	4838	\$0.00	\$43.29	NC	OC	3448 SORTOR CODE OF DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6						25-Apr-12	28-May-12	KEITH HAWTHORNE FORD LINCOLN	31	6K775	13-Aug-12	3	7355	\$0.00	\$47.25	NC	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	CHC04004	2012	1F1FW1E1C9						24-Apr-12	9-Jun-12	CHAPMAN FORD SALES, INC.	31	6K775	25-Jul-12	2	5335	\$11.44	\$44.81	NC	PA	6K775/42/E29 P0304 P0305 P0306 REPROGRAM PC	CUSTOMER STATES CON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						25-Apr-12	26-Jun-12	WHITEHORSE MOTORS, LTD	31	6K775	20-Jul-12	2	4731	\$14.63	\$68.72	NC	YT	CUSTOMER COMPLAINED FILED ON THE INTERCO	CHECK ENGINE LIGHT	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C7						28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD	31	6K775	7-Aug-12	2	1810	\$0.00	\$57.16	NC	AB	VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSIS ENGINE LIGHT	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C3						28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	31	6K775	11-Aug-12	3	3620	\$0.00	\$35.55	NC	MI	TSB 12 6 4. NO DTCS TSB 12 6 4 STEP 0 STEP	WAS FLASHING FOR R	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						28-Apr-12	7-Aug-12	MC MURDOCH COMPANY	31	6K775	14-Aug-12	2	5967	\$10.74	\$44.73	NC	ND	CHECK DTCS KOEO K111 KOEC P0308	CHECK ENGINE LITE ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	31	6K775	15-Aug-12	1	1873	\$0.00	\$48.99	NC	MD	CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2						2-May-12	21-May-12	MURRAY'S FORD LINCOLN	31	6K775	15-Aug-12	3	9231	\$0.00	\$35.38	NC	PA	TEST DRIVE FOUND RUN CODES TEST DRIVE RUN	CUSTOMER STATES MIL	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						2-May-12	13-Jun-12	CAM CARROLL FORD, INC. LTD.	31	6K775	15-Aug-12	3	9231	\$0.00	\$35.38	NC	PA	TEST DRIVE FOUND RUN CODES TEST DRIVE RUN	CUSTOMER STATES MIL	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C8						11-May-12	29-May-12	CELEBRATION FORD SALES LTD	31	6K775	25-Jul-12	2	4573	\$0.00	\$52.57	NC	SK	check cause of engine light on, pulled codes	P0300, p03	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						11-May-12	20-Jun-12	CROSSROAD FORD SALES LTD	31	6K775	27-Jul-12	2	3740	\$10.74	\$51.05	NC	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						16-May-12	20-Jun-12	CREEDON FORD SALES INC OF MOR	31	6K775	13-Aug-12	3	4822	\$0.00	\$44.92	NC	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						16-May-12	20-Jul-12	OTIS FORD, INC.	31	6K775	1-Aug-12	1	2019	\$0.00	\$54.68	NC	NY	120604 0.5 6K775 42 P001 1 NO 2 YES 4 RECAL	P VEHICLE TOWED IN EN	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C11						18-May-12	5-Jul-12	ANNIS FORD CORPORATION	31	6K775	13-Aug-12	1	4830	\$0.00	\$49.05	NC	GA	PROGRAMMING EEC TEST FOUND DTC P0300, F	POINTIN CUSTOMER STATE	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3						20-May-12	9-Jun-12	GEORGE WILSON FORD (1987)	31	6K775	13-Aug-12	3	4822	\$0.00	\$44.92	NC	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C5						20-May-12	9-Jun-12	TIPTON FORD, INC.	31	6K775	13-Aug-12	3	2199	\$10.74	\$52.32	NC	TX	PERFORMED SELF TEST FOUND DTC P0300, F	POINTIN CUSTOMER STATE	NA	41	41	41	41	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C7						18-May-12	16-Jun-12	GRINWALD FORD, INC.	31	6K775	18-Aug-12	2	4873	\$0.00	\$44.16	NC	WI	ecc test, codes p0306 and p0297, reprogram pin	Customer States check eng	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						22-May-12	13-Jun-12	MC MURDOCH COMPANY	31	6K775	15-Aug-12	3	4822	\$0.00	\$44.92	NC	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C7						23-May-12	13-Jun-12	BENNETT-DUNLAP FORD (1993) LTD	31	6K775	3-Aug-12	2	1704	\$0.00	\$53.37	NC	SK	KOEO PASS KOER PASS KOEC P0306. PINPOINT	DIAG FOR CHECK ENGINE	NA	42	42	42	42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4						25-May-12	26-Jun-12	CHUNG FORD SALES LTD	31	6K775	24-Jul-12	1	6319	\$16.00	\$38.63	NC	GA	ISS DIAG, HAS RAN MISFIRE CODE, PINPOINT	FOR CUST STATES SHUT	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2						29-May-12	23-Jul-12	TWIN SPRING FORD, INC.	31	6K775	10-Aug-12	2	4822	\$0.00	\$38.63	NC	VT	VERIFY CONCERN PERFORMED DTC COESES P0308	P CUSTOMER STATES THE	NA	41	41	41	41	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2						9-Jun-12	11-Jul-12</																			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PRD START DATE	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD	MI	08	26	5.00E+212	26-Jun-12	2	6690	\$311.37	\$386.12	1	NA	LA	#	PERFORM DTCs, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Jan-12	5-Jun-12	BILL BROWN FORD, INC.	MI	08	26	5.00E+212	14-Aug-12	2	2504	\$292.99	\$653.18	3	NA	MI	#	PERFORM EEC TEST / CAT / YKAL / YPERFORM / KADON / YELLOW CHECK /	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Jan-12	5-Jun-12	CHAMPION FORD GULF FREEWAY	MI	08	26	5.00E+212	20-Aug-12	1	455	\$392.99	\$405.91	1	NA	TX	#	VERIFIED CONCERN EEC TEST CODE P0300 P0301 MAINTENANCE & GENERAL	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	20-Apr-12	17-May-12	BEN STILLWELL FORD	MI	08	26	5.00E+212	14-Aug-12	3	1407	\$300.63	\$380.35	1	NA	MI	#	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	#	4301	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	MI	08	26	5.00E+212	9-Jul-12	1	4613	\$309.11	\$392.82	1	NA	ON	#	SCAN TEST, CODES P0300 AND P0303 PRESENT, CHECK ENGINE LIGHT ON	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	MI	08	26	5.00E+212	31-Jul-12	5	12477	\$10.74	\$55.03	1	NA	AL	#	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR, CHECK ENGINE LIGHT	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	19-Feb-12	7-Aug-12	DEAN ARBOUR FORD OF WEST BRANCH	MI	08	26	5.00E+212	20-Aug-12	1	1984	\$0.00	\$43.38	1	NA	OH	#	RAN IDS TEST FOUND CODE P0300 AND P0316 FOR CUSTOMER STATES CHECK	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	2-May-12	17-May-12	DUALIN DURAL	MI	08	26	5.00E+212	17-Aug-12	4	7560	\$12.95	\$58.19	1	NA	FL	#	VERIFY CONCERN CONTACT OASIS TO FIND TSB	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	20-Mar-12	4-Apr-12	MULLIVAN FORD	MI	08	26	5.00E+212	17-Aug-12	5	6417	\$15.34	\$65.59	1	NA	FL	#	INSTALL IDS AND GET CODE P0306, PER TSB REPAIR, CUSTOMER STATES CHECK	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Feb-12	27-Mar-12	LONGLEWIS FORD LINCOLN, INC.	MI	08	26	5.00E+212	18-Aug-12	5	9444	\$10.04	\$52.88	1	NA	AL	#	INSTALLED DEFLECTOR PER TSB 12.6.04, INSTALL TOP DEFLECTOR	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	10-Mar-12	27-Apr-12	LIBERTY FORD, INC.	MI	08	26	5.00E+212	20-Aug-12	4	15588	\$10.74	\$57.73	1	NA	OH	#	SELF TEST P0300 P0306, TSB 12.6.4, REPAIR, CHECK ENGINE LIGHT IS	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	MI	08	26	5.00E+212	13-Aug-12	2	2254	\$14.63	\$74.13	1	NA	AB	#	INSTALLED CAC AIR DEFLECTOR AND UPDATED P0300 PLEASE CHECK AND AD	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	14-Feb-12	15-Mar-12	VILLAGE FORD LINCOLN SALES LTD.	MI	08	26	5.00E+212	10-Jul-12	5	9061	\$14.63	\$63.50	1	NA	SK	#	CHECKED AND TESTED VEHICLE & VERIFIED CONCERN, CHECK REPAIR FOR	#	4301	V44	PT MALFUNCTION
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	9-Mar-12	28-May-12	FORD APPALACHES INC.	MI	08	26	5.00E+212	28-Jun-12	2	2365	\$14.63	\$57.73	1	NA	NC	#	DESCRIPTION LUMIERE (active de on Et operation) CHECK ENGINE LIGHT	#	4301	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	MI	08	26	5.00E+212	13-Aug-12	4	8334	\$0.00	\$23.13	1	NA	MI	#	PERFORMED ELECTRONIC ENGINE CONTROL TEST, CUSTOMER STATES THE	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Feb-12	4-May-12	HANMETT MOTOR COMPANY	MI	08	26	5.00E+212	27-Jul-12	3	13971	\$10.39	\$48.91	1	NA	MI	#	CHECK ENGINE LIGHT ON RUN CODES P0300 PERFORM CHECK ENGINE LIGHT	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD.	MI	08	26	5.00E+212	18-Aug-12	7	21241	\$14.63	\$58.90	1	NA	MB	#	RETRIEVE CODES, CODE P0306, CHECKED OASIS, CHECK ENGINE LIGHT ON	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	CHODJ008	2012	1FTFW1E18CF	T	F	F	A	T	30-Mar-12	18-Jul-12	JIM PENNEY LTD.	MI	08	26	5.00E+212	5-Aug-12	1	2167	\$14.63	\$66.13	1	NA	NC	#	NON-CONFIRMED CUSTOMER CONCERN, CHECKED FOR VEH FOR ENGINE LIGHT	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	13-Mar-12	15-Apr-12	ED KOEHN & WAYLAND, INC.	MI	08	26	5.00E+212	20-Aug-12	1	1223	\$0.00	\$48.18	1	NA	MI	#	DIAGNOSED AND PERFORMED TSB 120604 CHECK ENGINE MESSAGES LIGHT	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	20-Jan-12	2-Feb-12	SCHRAEGE BROTHERS, INC.	MI	08	26	5.00E+212	20-Aug-12	7	11842	\$0.00	\$38.44	1	NA	WI	#	REPAIR VEHICLE PER TSB 12.6.4 NO POWER AND CHECK ENGINE LITE CON	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	MI	08	26	5.00E+212	20-Aug-12	6	14654	\$0.00	\$38.67	1	NA	NC	#	VERIFY CHECK ENGINE X3000 BY/PT1/B1/F1/P0300 CHECK ENGINE ALLUME	#	4301	V29	PT C&C
COP	ENGINE	CGS8001	2012	1FTFW1E18CF	T	F	F	A	T	11-Jun-12	25-Jul-12	NATIONAL	MI	08	26	5.00E+212	20-Aug-12	1	3134	\$117.77	\$205.90	1	NA	OH	#	SHOOKED UP TO IDS AND RETESTED AND RUC, CS VERT CUTS OUT ON A	#	4301	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E18CF	T	F	F	A	T	12-Feb-12	5-Mar-12	NATIONAL, TILDEN-CALGARY	MI	08	26	5.00E+212	6-Aug-12	6	7029	\$132.94	\$151.35	0	NA	ON	#	KNOXING LIGHT STAYS ON, P0300/P0305/P0308 RAN ENGINE STATES THA	#	4301	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E18CF	T	F	F	A	T	8-Feb-12	15-Feb-12	MORRIS MINNETONKA FORD LINCOLN	MI	08	26	5.00E+212	21-Aug-12	7	17324	\$64.05	\$260.79	1	NA	MI	#	COMPLETED EEC QUICK TESTS COMPLETED PINPOINT ENGINE STATES ON ACC	#	4301	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E18CF	T	F	F	A	T	21-Jun-12	21-Jun-12	TOWN & COUNTRY FORD	MI	08	26	5.00E+212	17-Aug-12	1	8502	\$88.68	\$104.56	1	NA	TX	#	W/ME TO CHECK OIL CHANGE #10, OIL, AND RESET CHECK ENGINE LIGHT	#	4301	V29	PT TRANSMISSION
SPARK PLUGS	ENGINE	CGT8501	2012	1FTFW1E18CF	T	F	F	A	T	4-Jun-12	21-Jun-12	TONY BRETTS & SONS FORD, INC.	MI	08	26	5.00E+212	17-Aug-12	1	6340	\$10.33	\$125.21	1	NA	MI	#	MI XROAD TEST TO VERIFY CHAS NO MORE MISS FIRE BOUGHTER STATES THA	#	4301	V52	PT C&C
SPARK PLUGS	ENGINE	CHQF7001	2012	1FTFW1E18CF	T	F	F	A	T	9-Jul-12	26-Jul-12	TRIOIS RIVERSIDE FORD LINCOLN IN	MI	08	26	5.00E+212	17-Aug-12	1	2110	\$5.29	\$119.69	2	NA	NC	#	VERIFY MOTOR, PREHEAT, REPLACER BOUTHER VERIFIER MOTOR EN CL	#	4301	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E18CF	T	F	F	A	T	11-Jul-12	11-Jul-12	HIGHLAND FORD SALES LTD.	MI	08	26	5.00E+212	8-Aug-12	1	1097	\$0.00	\$29.85	1	NA	MI	#	VERIFY CHECK ENGINE MESSAGES, CHECK ENGINE LIGHT IS	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	5-Nov-11	20-Jan-12	NORTHSHORE FORD	MI	08	26	5.00E+212	17-Aug-12	7	1988	\$311.37	\$402.99	1	NA	TX	#	VERIFY concern, perform eec test p0300, perform tlb 12.6.2 REPAIR SERVICE	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	27-Jun-12	20-Aug-12	RYBURN MOTOR COMPANY, INC.	MI	08	26	5.00E+212	30-Jul-12	1	2903	\$300.63	\$366.84	1	NA	MI	#	VERIFY CUSTOMER CONCERN, CHECK OASIS, CUSTOMER STATES CHECK	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	9-May-12	5-Jun-12	NOURSE, CHILLICOTTE FORD LINCOLN, A	MI	08	26	5.00E+212	30-Jul-12	2	5351	\$311.37	\$392.52	1	NA	OH	#	REPLACED LEFT CAT AND REPROGRAMMED PCM, CUSTOMER STATES THA	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHRH004	2012	1FTFW1E18CF	T	F	F	A	T	18-Jun-12	16-Jul-12	PINEWOOD FORD LIMITED	MI	08	26	5.00E+212	8-Aug-12	1	1051	\$722.62	\$1,105.84	3	NA	ON	#	RETRIEVE DTC P0430 OASIS IN CONTACT H/O AFTER DRIVING AWHILE	#	4301	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	27-Jun-12	20-Aug-12	RANDALL FORD SALES LTD.	MI	08	26	5.00E+212	20-Aug-12	1	8669	\$311.37	\$418.18	1	NA	TX	#	PERFORMED EEC TEST, CUSTOMER STATES CHECK ENGINE LIGHT IS	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	11-Jan-12	12-Jul-12	RHINEBECK FORD, INC.	MI	08	26	5.00E+212	23-Jul-12	1	1200	\$374.32	\$467.64	1	NA	NY	#	KOEO TEST P0430 PER TSB 12.6.4, REPLACED LEFT CUSTOMER STATES WH	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	MI	08	26	5.00E+212	11-Jul-12	1	1329	\$351.17	\$580.01	1	NA	WA	#	ROAD TESTED AND VERIFIED CONVERTER FOR EFFICIENT CUSTOMER STATES WH	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHMK001	2012	1FTFW1E18CF	T	F	F	A	T	27-Jun-12	20-Aug-12	FORD APPALACHES INC.	MI	08	26	5.00E+212	20-Aug-12	1	2360	\$14.63	\$57.73	1	NA	NC	#	VERIFY CUSTOMER CONCERN, CHECK OASIS, CUSTOMER STATES CHECK	#	4301	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E18CF	T	F	F	A	T	17-May-12	17-May-12	ED KOEHN & WAYLAND, INC.	MI	08	26	5.00E+212	14-Aug-12	3	13095	\$300.63	\$382.22	1	NA	MI	#	DIAGNOSED RETRIEVED CODE, REPLACED LEFT CUSTOMER STATES CHECK	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	15-Nov-11	26-Apr-12	TOWN & COUNTRY FORD	MI	08	26	5.00E+212	21-Aug-12	4	8899	\$10.74	\$55.03	1	NA	AL	#	INSTALL CAC DEFLECTOR AND REPROGRAM PCM, CUSTOMER STATES ENGINE	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	19-Mar-12	27-Mar-12	FAIRLEY & STEVENS FORD	MI	08	26	5.00E+212	9-Aug-12	2	5807	\$14.63	\$63.50	1	NA	MI	#	DIAGNOSED AND REPROGRAMMED PCM, CUSTOMER STATES ENGINE	#	4301	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1FTFW1E18CF	T	F	F	A	T	9-Feb-12	13-Jul-12	MERLIN FORD LINCOLN	MI	08	26	5.00E+212	18-Jul-12	1	476											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	CHLCE	LINE	ENGINE	TRANS	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTR	CD	CLC	CLAIM BINNED FUNCTION								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E3C01	T8F	F	B	A	T	K	T	C	30-Jan-12	6-Mar-12	WINDSOR MOTORS 1975 LTD.	#	#	5.0QE212	E	13-Jul-12	5	#	2937	\$307.43	\$429.49	13	CA	ON	#	VERIFIED CEL ON. CHECKED FOR CODES P430 PR	GRAS ENGINE MECHANIC	#	A	630	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E2CF	T8F	F	B	A	T	K	T	C	30-Jun-12	30-Jun-12	SLOAN FORD LINCOLN, INC.	#	#	5.0QE212	E	13-Aug-12	1	#	765	\$300.63	\$390.95	11	CA	TN	#	RAN IDS KOGO TEST OK PRESENT HP10 CARRI	CK ENGINE LIGHT IS ON	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E3C01	T8F	F	B	A	T	K	T	C	26-Jun-12	31-Jul-12	LANGWAY FORD INC.	#	#	5.0QE212	E	14-Aug-12	1	#	2108	\$308.75	\$436.13	11	CA	MA	#	SCAN PCM P030 STORED CHECKED PID DATA FO	CUSTOMER STATES CHECK	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E2C01	T8F	F	B	A	T	K	T	C	5-Jun-12	26-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	#	5.0QE212	E	9-Aug-12	2	#	3188	\$410.00	\$596.95	23	CA	AB	#	WDS TESTE FOR MIL ON ACE LEFT SIDE CAT	CEL ON, SEE MAP	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FF1FW1E1T0X	T8F	F	B	A	T	K	T	C	14-Jun-12	10-Aug-12	SIoux FALLS FORD LINCOLN	#	#	5.0QE212	E	20-Aug-12	1	#	820	\$292.99	\$418.13	11	CA	SD	#	CHECK OUT, VERIFY PER RETEST OK REECC	T8 CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	17-Nov-11	27-Jul-12	KANATA FORD SALES LTD.	#	#	6K775	-21	14-Aug-12	1	#	1381	\$308.14	\$396.04	13	CA	ON	#	6K775, CC #12 TSB #12 4, DTC #P0409	DIAG CHECK	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	1-Mar-12	29-Mar-12	WOODBRIDGE FORD LINCOLN LTD.	#	#	6K775	-21	16-Aug-12	5	#	7638	\$282.57	\$339.73	13	CA	AB	#	P0430 PRESENT NOW, REQUIRES CAT CONVERTER	CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	28-Mar-12	19-Apr-12	PARADISE FORD	#	#	6K775	-21	22-Aug-12	5	#	8010	\$0.00	\$84.92	11	CA	FL	#	CK FOR DTC HAS P0306 PERFORM TSB12 6 4	DOES CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	19-Nov-11	1-Dec-11	PINEWOOD FORD LIMITED	#	#	6K775	-21	14-Aug-12	9	#	10180	\$14.63	\$76.44	13	CA	ON	#	ROAD TEST, RETRIEVE DTC PASS CODES, FOLLO	REPAIR FOR CHECK ENG	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	12-Mar-12	21-Apr-12	AUTOMAX FORD	#	#	6K775	-21	20-Aug-12	1	#	13523	\$10.74	\$56.39	11	CA	TX	#	VERIFY EEC TEST P0300	0804A CUSTOMER STATES THE	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	10-Nov-11	3-Aug-12	COWLES PARKWAY FORD, INC.	#	#	6K775	-21	20-Aug-12	1	#	1896	\$0.00	\$62.45	11	CA	VA	#	REBURNED PCM PER TSB 12 6 4	DEFURVEABLE	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	22-May-12	9-Aug-12	NATCHITOCHES FORD LINCOLN	#	#	6K775	-21	20-Aug-12	1	#	2578	\$0.00	\$40.77	11	CA	LA	#	CK FOR RUNS ROUGH ON ACCEL RAN DIAG AND	CS ENGINE RUNS ROUGH	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	11-Nov-11	14-Jul-12	COUGHLIN FORD OF CIRCLEVILLE	#	#	6K775	-21	20-Aug-12	2	#	5073	\$0.00	\$40.17	11	CA	OH	#	RAN EEC TEST NO CODES NO MISFIRES IN MODE	CS VEHICLE SEEMS TO	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	27-Feb-12	12-Apr-12	SUNBURY MOTOR COMPANY	#	#	6K775	-21	31-Jul-12	4	#	2088	\$10.74	\$45.90	11	CA	PA	#	CK FOR CODES P0300 P0304 P0305 P0306 MISFIRE	CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
COP	ENGINE	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	29-Mar-12	20-Aug-12	BOB MOORE FORD	#	#	12029	C	21-Aug-12	1	#	106	\$84.05	\$107.78	11	CA	OK	#	2 VERIFIED COMPLAINT PERFORMED IDS DIAG	RECEL AFTER REPAIRING LINE	#	A	310	A	V29	F	0	PT C&C
COP	ENGINE	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	16-Jun-12	10-Aug-12	SOUTHWIND FORD	#	#	12029	C	24-Aug-12	1	#	1575	\$68.63	\$120.63	11	CA	GA	#	KIDS DIAG CODE P0306, PERFORM POWER	BASELAN CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
COP	ENGINE	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	8-Jun-12	20-Jun-12	VISION FORD	#	#	12029	C	16-Aug-12	2	#	1451	\$68.98	\$172.26	11	CA	NY	#	CK VERIFY CONCERN P0304 PID MONITOR, CV	BALAJUST STATES SES LIGHT	#	A	310	A	V29	F	0	PT C&C
SPARK PLUGS	ENGINE	CHAK004	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	29-Jun-12		BOGGUS FORD LINCOLN	#	#	12	-21	1-Aug-12	-1	#	52	\$31.00	\$104.59	11	CA	TX	#	VERIFIED CONCERN CRANK NO START CONDIT	CRANKS NO START	#	A	310	A	V44	F	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	19-Jan-12	4-Mar-12	RICH FORD SALES, INC.	#	#	9F563	B	4-Aug-12	6	#	4362	\$384.73	\$1,123.49	7	CA	NM	#	CK105635828 REQUEST M	TW PRESSURE TEST PASS	#	A	310	A	V29	F	0	PT C&C
DIAG - MISFIRE	ENGINE	CHHT0008	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD.	#	#	DIAG	-21	20-Aug-12	4	#	5877	\$0.00	\$83.29	13	CA	ON	#	PERFORM IDS TEST MEMORY CODE PRESENT	CH CHECK FOR ON ACCEL C	#	A	310	A	V29	F	0	PT C&C
DIAG - MISFIRE	ENGINE	CHKA0013	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	20-Jun-12		SPRIT FORD, INC.	#	#	DIAG	-21	11-Aug-12	-1	#	358	\$0.00	\$47.01	11	CA	MI	#	PERFORMED KEO SELF TEST DROVE VEHICLE	CH CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHVL010	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	29-Jul-12	18-Aug-12	AL PACKER FORD WEST	#	#	5.0QE212	E	22-Aug-12	1	#	429	\$339.29	\$450.60	11	CA	FL	#	CK FOR ENGINE LIGHT ON, IS BANK 2 CAT	CONVERTER CUST STATES CHECK EN	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	18-Jun-12	14-Jul-12	STOLTZ FORD OF ST. MARYS	#	#	5.0QE212	E	23-Aug-12	2	#	1784	\$292.99	\$331.40	11	CA	PA	#	VERIFIED CUSTOMER CONC		#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	#	#	5.0QE212	E	14-Aug-12	2	#	2322	\$300.63	\$455.59	11	CA	CA	#	VERIFIED CUSTOMER CONC	P0303, PERFORMED	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	24-May-12	31-Jul-12	SUZANNE ROY FORD INC.	#	#	5.0QE212	E	24-Aug-12	1	#	2275	\$282.57	\$380.72	13	CA	QC	#		ANOMALIE DU TEMPOIN	#	A	310	A	V44	F	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	19-Jun-12	25-Jul-12	BARILE FORD, INC.	#	#	5.0QE212	E	22-Aug-12	1	#	2101	\$322.11	\$408.94	11	CA	IN	#	CODE UP PCM FOUND THAT CODE P0303	FOUND CUSTOMER STATES THA	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	24-Apr-12	21-Jun-12	M G M FORD LINCOLN SALES LTD.	#	#	5.0QE212	E	20-Aug-12	3	#	7897	\$307.82	\$422.27	13	CA	AB	#	VERIFIED CONCERN CK OASIS FOUND	TSB 12 6 4 CUSTOMER FOR CK ENG	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	9-May-12	13-Jul-12	DRAYTON VALLEY FORD SALES LTD.	#	#	5.0QE212	E	31-Jul-12	1	#	3341	\$308.14	\$440.47	13	CA	AB	#	INSPECTED AND DID PIN POINT TESTS, PULLE	CK CHECK ENG LITE IS ON	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	24-Jul-12	7-Aug-12	SPRIT FORD, INC.	#	#	5.0QE212	E	16-Aug-12	1	#	852	\$300.63	\$394.85	11	CA	MI	#	PERFORMED KEO SELF TEST FOUND CODE P04	CHECK ENGINE LIGHT ON	#	A	310	A	V29	F	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	29-May-12	23-Jun-12	BRIAN HOSKINS FORD	#	#	6K775	-21	15-Aug-12	2	#	5541	\$292.99	\$389.91	11	CA	PA	#	VERIFIED CUSTOMER CONC		#	A	310	A	V29	F	0	PT C&C
DIAG - P0430	EXHAUST	CHPDM008	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	19-Jun-12	25-Jul-12	BARILE FORD, INC.	#	#	DIAG	-21	16-Aug-12	1	#	1995	\$0.00	\$103.20	11	CA	IN	#	FOUND THAT CODE P0303	CTED FORD HOTLINE IDI	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	19-Dec-11	14-Mar-12	MORRIS' BUFFALO FORD	#	#	6K775	-21	24-Aug-12	6	#	12771	\$10.74	\$59.79	11	CA	MN	#	INSTALLED CHARGE AIR COOLER SHIELD	TSB 12 CUST STATES THE ENGR	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	9-Apr-12	2-May-12	CITY FORD SALES LTD.	#	#	6K775	-21	23-Aug-12	4	#	8104	\$0.00	\$52.07	13	CA	AB	#	TECH #P412542 6K775, CODES P0306 P0309	PO3 REPAIR FOR CEL ON, H	#	A	310	A	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1FW1E1T01	T8F	F	B	A	T	K	T	C	23-Jun-12	6-Feb-12	LITCHFIELD FORD	#	#	6K775	-21	27-Aug-12	7	#	14280	\$0.00	\$48.52	11	CA	CT	#	TEST DROVE VERIFY CODE CODE STORED IN	MEMO CUSTOMER STATES INT	#	A	310	A	V29	F	0	PT C&C</

## 2012 MY 3.5L GTDI P415 Misfire Claims

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## **2012 MY 3.5L GTDI P415 Misfire Claims**

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## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, August 29, 2012 11:23 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/29/12)

**Forty-eight new claims today**

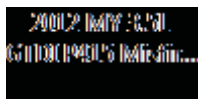
(33) TSB Reflash

(8) Catalytic Converter (five of these have **June 2012** build dates 6/13/12, 6/15/12, 6/15/12, 6/16/12, 6/20/12)

(3) COP (one of these has a **June 2012** build date 6/26/12)

(2) Spark Plug (one of these has a **July 2012** build date 7/17/12)

(2) Diag - Misfire (two of these have **June 2012** build dates 6/10/12, 6/15/12)



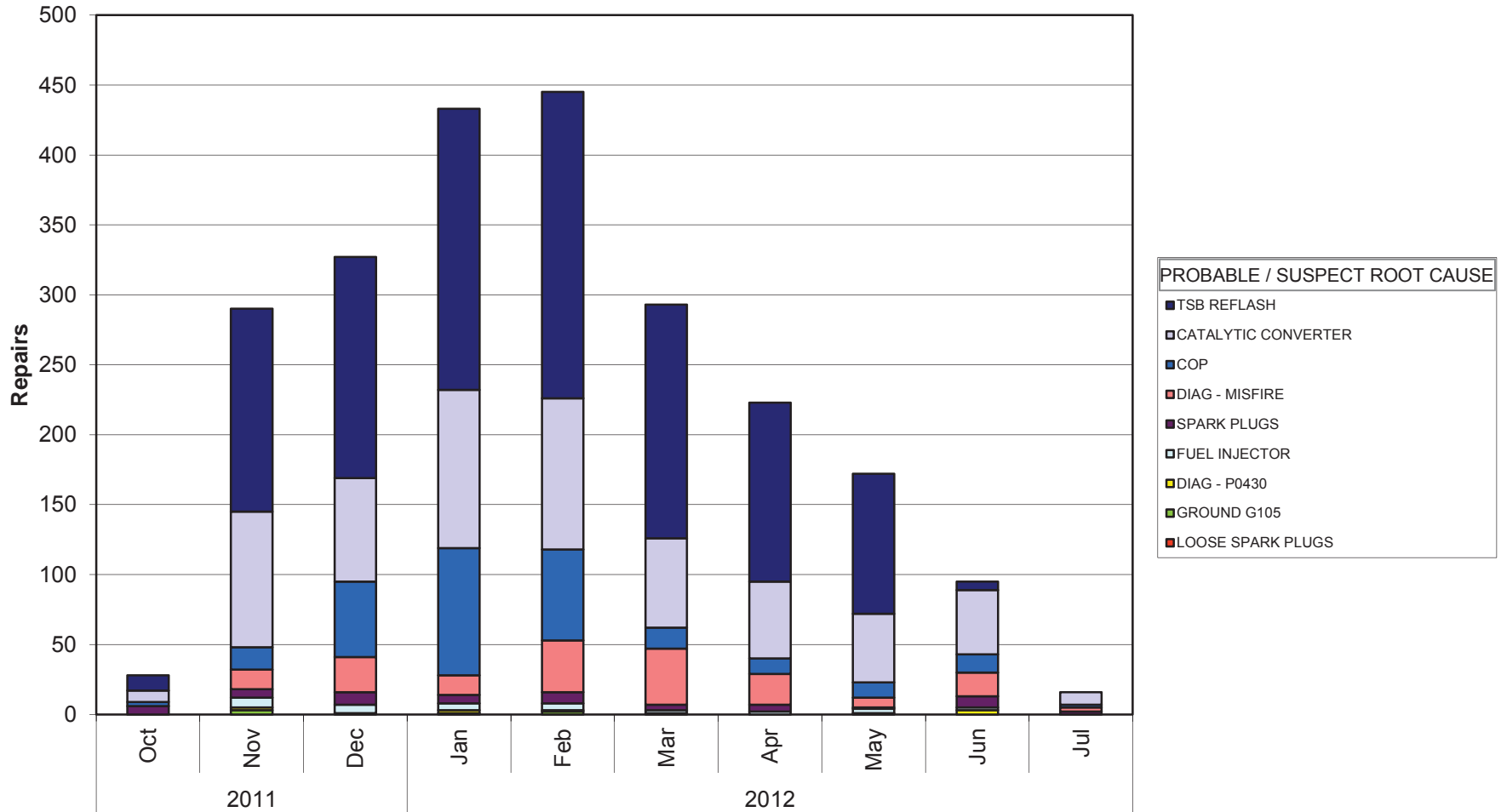
Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888



ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/28/12**



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
  - CATALYTIC CONVERTER
  - COP
  - DIAG - MISFIRE
  - SPARK PLUGS
  - FUEL INJECTOR
  - DIAG - P0430
  - GROUND G105
  - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105	DIAG - P0430
	2
3	2
	2
	1
2	1
	1
	3
	1
	3
5	10

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	9
	5	6
	5	8
	2	4
	2	5
	3	1
	2	8
		2
	32	55

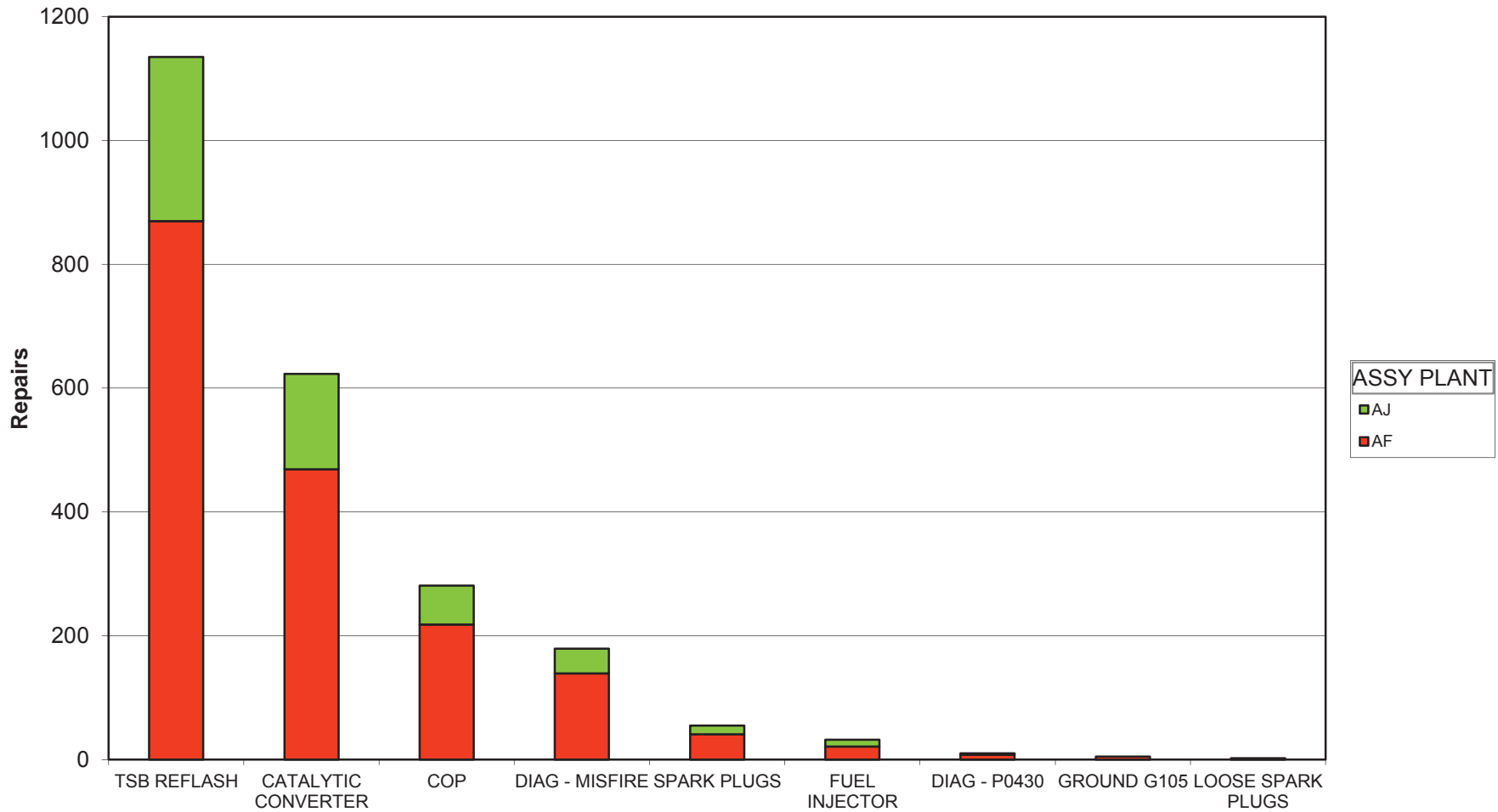
DIAG - MISFIRE	COP	
		3
	14	16
	25	54
	14	91
	37	65
	40	15
	22	11
	7	11
	17	13
	3	2
	179	281

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	97	145
	74	158
	113	201
	108	219
	64	167
	55	128
	49	100
	46	6
	9	
	623	1135
		2322

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/28/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	870	265	1135
CATALYTIC CONVERTER	469	154	623
COP	218	63	281
DIAG - MISFIRE	139	40	179
SPARK PLUGS	41	14	55
FUEL INJECTOR	21	11	32
DIAG - P0430	8	2	10
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1772	550	2322



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OP	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFWV1C3CF	T	F	F	F	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	ECG TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9CF	T	F	F	F	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$0.57	\$63.22	GA	ECG FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9CF	T	F	F	F	24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	ECG TEST P0300, POWERED PLUGS AND ROAD									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4CX	T	F	F	F	25-Oct-11			HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	GA	VERIFIED CONCERN, PEGS CC 42									
GROUND G105	ENGINE	N/A	2012	1FFWV1E3CF	T	F	F	F	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Nov-11	1	148	\$0.00	\$89.19	GA	239 VERIFIED CONCERN, P00									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E6CF	T	F	F	F	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRAN	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	GA	HOOK UP IDS AND SELF TURNED TO CUSTOMER									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	T	F	F	F	10-Nov-11			ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$75.35	GA	DID NOT DUPL ON RD TSD AND REINST IN FLOW									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7CF	T	F	F	F	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	500E-212	E3	28-Dec-11	1	418	\$240.12	\$453.16	GA	873 ROADTESTED & VERIFIED CONCERN, PC									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4CF	T	F	F	F	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	500E-212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	GA	VERIFIED COMPLAINT, INTERIOR ASSEMBLY C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E5CF	T	F	F	F	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	500E-212	E3	20-Dec-11	1	730	\$426.12	\$562.96	GA	ECG TEST P0430 MONITORED PIDS, REPLACED BA									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2CF	T	F	F	F	6-Nov-11			LILLISTON FORD, INC.	#	500E-212	E3	20-Dec-11	-1	12	\$562.25	\$668.95	GA	ECG TEST LIGHT, ISM BLEND AND ROADTEST									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2CF	T	F	F	F	27-Nov-11			HALLMARK FORD SALES LIMITED	#	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	GA	DIAG. TESTS, CODE P0430, PINPOINT MONITOR T									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E4CX	T	F	F	F	18-Nov-11	18-Dec-11		SCOTT PETERSON MOTORS INC	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	GA	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW P									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7CF	T	F	F	F	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	500E-212	E3	3-Jan-12	1	790	\$405.35	\$509.26	GA	VERIFIED CONCERN, P0300 TEST CUSTOMER TO									
COP	ENGINE	N/A	2012	1FFWV1E6CF	T	F	F	F	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	GA	ISS SET UP ECG TEST ITEM TESTED COILS & F									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2CF	T	F	F	F	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	500E-212	E3	21-Jan-12	1	244	\$397.71	\$504.17	GA	ECG TEST, P0430, DCL DISPLAY, PINPOINT TEST									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	T	F	F	F	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	GA	INSTANT FUEL ECONOMY TEST, ECG TEST, KICK									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E4CF	T	F	F	F	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	-1	124	\$180.97	\$241.25	GA	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5CF	T	F	F	F	7-Nov-11			CAM CLARK FORD SALES LTD.	#	12029	C3	12-Jan-12	-1	3	\$9.71	\$225.54	GA	0 210 SELF TEST PCM HANCE TEST SHOWED TH									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2CX	T	F	F	F	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	GA	PERFORM IDS QUICK TEST, WET AROUND THE									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6CF	T	F	F	F	25-Oct-11			MARK MARTIN FORD, INC.	#	12029	C3	18-Jan-12	-1	59	\$42.65	\$57.14	GA	ECG TESTS DCL AND FUEL PRESS TESTS IN FLOW									
COP	ENGINE	N/A	2012	1FFWV1E1CF	T	F	F	F	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.05	\$255.21	GA	TEST ECG CONC P0316 HFE ENGINE FOR CYLINDR									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4CF	T	F	F	F	6-Jan-12			BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	GA	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6CF	T	F	F	F	25-Oct-11			PARIS FORD LINCOLN, INC.	#	500E-212	E3	19-Jan-12	1	1084	\$397.71	\$456.78	GA	VERIFIED CONCERN, ECG TEST P0430, PINPOINT									
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2CX	T	F	F	F	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1236	\$128.10	\$310.87	GA	1236 CUST STATES VEH LEON ACCEL CYLINDR									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2CF	T	F	F	F	28-Oct-11	14-Dec-11		YAKIMOV FORD, INC.	#	12029	C3	13-Jan-12	1	791	\$329.75	\$522.30	GA	PRELAP IN INJECTOR, WASH INJECTOR, CLEAN									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E3CF	T	F	F	F	10-Nov-11			OTIS FORD, INC.	#	500E-212	E3	16-Jan-12	-1	456	\$444.30	\$571.46	GA	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8CF	T	F	F	F	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#	500E-212	E3	16-Jan-12	2	2878	\$407.88	\$695.35	GA	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN									
GROUND G105	ENGINE	N/A	2012	1FFWV1E1CF	T	F	F	F	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12883	C3	16-Jan-12	1	1050	\$0.00	\$226.69	GA	ROAD TEST CANNOT VEH PERFORMED CODE									
GROUND G105	ENGINE	N/A	2012	1FFWV1E8CF	T	F	F	F	21-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	GA	ROAD TESTED VEHICLE, W/RE PERFORMED COIL									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E8CF	T	F	F	F	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#	DIAG	C3	24-Jan-12	1	2807	\$0.00	\$50.23	GA	ISS TEST, PASS CODES, CR OASIS PER SSM									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	T	F	F	F	18-Nov-11	12-Dec-11		KEN WILSON FORD, INC.	#	12405	C3	16-Jan-12	2	2115	\$21.08	\$136.24	GA	ISS TEST, PASS CODES AND CHECK G105 AS PER									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7CF	T	F	F	F	25-Oct-11			COYOTE MOTORS, INC.	#	12029	C3	23-Jan-12	1	595	\$51.77	\$78.54	GA	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER									
COP	ENGINE	N/A	2012	1FFWV1E1CF	T	F	F	F	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$60.20	\$156.26	GA	ISS ECG TEST, P0210, PINPOINT, DIAGNOSTIC									
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E7CF	T	F	F	F	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#	9F593	B3	13-Jan-12	-1	496	\$263.54	\$558.29	GA	VERIFIED CONCERN, CLEAN INJECTORS AND									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	T	F	F	F	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	C3	23-Jan-12	2	1286	\$0.00	\$91.85	GA	ECG TEST, NO CODES, FOLLOW SYMPTOM CHART									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E5CF	T	F	F	F	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	NPF	C3	30-Jan-12	2	1011	\$0.00	\$20.51	GA	ISS TEST, NO CODES, ROAD TEST UNABLE TO									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E4CX	T	F	F	F	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	NPF	C3	19-Jan-12	1	1033	\$0.00	\$49.47	GA	ROAD TEST COULD NOT VERIFY CONCERN, CONT									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E4CX	T	F	F	F	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#	DIAG	C3	26-Jan-12	1	2197	\$0.00	\$59.84	GA	ISS TEST, RETRIEVED DTLS AND NEEDED TO									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2CX	T	F	F	F	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#	500E-212	E3	26-Jan-12	1	581	\$410.74	\$556.96	GA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPLAC									
EXHAUST	ENGINE	N/A	2012	1FFWV1E6CF	T	F	F	F	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#	500E-212	E3	30-Jan-12	2	3889	\$397.71	\$523.12	GA	TEST ECG, KICKER PASS, COOL BPN, SELF M									
COP	ENGINE	N/A	2012	1FFWV1E4CF	T	F	F	F	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#	12F	C3	1-Feb-12	1	52	\$111.37	\$442.90	GA	VERIFIED CONCERN OF FROM OTHER CYLINDER									
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	T	F	F	F	7-Dec-11	26-Dec-11		TERRIERONE FORD	#	DIAG	C3	4-Feb-12	2	2424	\$0.00	\$65.87	GA	RAN ECG TEST P0300, RAN CYL IN THIS TIME SE									
COP	ENGINE	N/A	2012	1FFWV1E6CF	T	F	F	F	13-Jan-12	26-Jan-12		WESTWAY FORD	#	12029	C3	4-Feb-12	1	1462	\$58.88	\$172.12	GA	CUST STATES THE CHECK NO PERFORMED POWER									
COP	ENGINE	N/A	2012	1FFWV1E5CF	T	F	F	F	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#	12029	C3	13-Jan-12	1	469	\$58.88	\$139.94	GA	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD									

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL Y	WIN	VEHICLE	ENGINE	ASSY	PLANT	PROD	WARRANTY	DEALERSHIP	WORK	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	OC	CL	OC	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	3-Jan-12	20-Jan-12		#12029	C	22-Feb-12	0	1191	\$64.05	\$216.40	2	GA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHEV	#12029	12029	12029	12029	PT & C
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	29-Jan-12	22-Feb-12		#12029	C	17-Feb-12	0	10	\$64.05	\$179.26	1	GA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHEK ENGINE LIGHT ON	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	CB0011	2012	11FFW1E10C3	T6F	F	B	A	T	2-Feb-12	29-Feb-12		#12465	F	24-Feb-12	1	248	\$55.29	\$210.46	3	GA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	12465	12465	12465	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	11FFX1E14C3	T6F	F	B	A	T	7-Dec-11	14-Feb-12		#12465	F	22-Feb-12	-1	32	\$5.29	\$218.32	2	GA	IDS EEC TEST P0303P03 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	12465	12465	12465	PT & C
COP	ENGINE	CBUAF012	2012	11FFW1E10C3	T6F	F	B	A	T	30-Jan-12	14-Feb-12		#12029	C	20-Feb-12	1	781	\$80.00	\$91.68	1	GA	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	10-Jan-12	11-Feb-12		#12029	C	27-Feb-12	1	1978	\$58.88	\$159.01	1	GA	VERIFIED COMPLAINT EEC OIL NUMBER	CUSTOMER STATES VEH	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	1-Dec-11	18-Jan-12		#12029	C	23-Feb-12	2	2858	\$66.99	\$195.38	1	GA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	12029	12029	12029	PT & C
COP	ENGINE	CBM813	2012	11FFW1E10C3	T6F	F	B	A	T	15-Dec-11	14-Jan-12		#12029	C	14-Feb-12	2	1660	\$63.82	\$93.75	0	GA	FOUND W/AL DRIVING IN COLD	CUSTOMER STATES WHEN	#12029	12029	12029	12029	PT & C
DIAG - MISFIRE	ENGINE	CBM1012	2012	11FFW1E10C3	T6F	F	B	A	T	30-Jan-12	14-Feb-12		#12029	C	17-Feb-12	1	503	\$58.88	\$199.24	1	GA	PERFORMED EEC TEST DATA LOGGER	CUSTOMER STATES SE	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CBM1012	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	17-Jan-12	1	2819	\$80.00	\$215.26	2	GA	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	17-Jan-12	2	2650	\$201.04	\$519.83	2	GA	CHECK FOR MIL ON AND ERN	NO FIX AVAILABLE	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	8-Nov-11	21-Dec-11		#12029	C	21-Feb-12	3	1683	\$397.71	\$497.23	1	GA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	#12029	12029	12029	12029	PT & C
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	9-Jan-12	23-Feb-12		#12029	C	5-Mar-12	1	952	\$64.05	\$210.29	2	GA	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	3-Jan-12	25-Jan-12		#12029	C	5-Mar-12	3	4369	\$117.77	\$229.40	2	GA	COOL COMPRESSOR T/PK COIL TEST OK	COND UP IN LIGHT EN	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	5-Nov-11	13-Feb-12		#12029	C	27-Feb-12	-1	10	\$405.35	\$484.13	1	GA	RAN SYSTEMS TEST CODE P0430 REPROGRAM	CUSTOMER STATES CHEV	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CBM1012	2012	11FFW1E10C3	T6F	F	B	A	T	9-Jan-12	13-Feb-12		#12029	C	2-Mar-12	1	852	\$64.05	\$203.78	2	GA	CK ENGINE LIGHT CAME ON	NO COOL AND SPARK	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CBM1012	2012	11FFW1E10C3	T6F	F	B	A	T	17-Nov-11	16-Dec-11		#12029	C	12-Jan-12	1	1819	\$397.25	\$3,949.04	1	GA	ROAD TEST AND DIAGN	LESS, CK FUEL FOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	14-Feb-12		#12029	C	8-Mar-12	1	2894	\$58.88	\$165.09	1	GA	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED	#12029	12029	12029	12029	PT & C
COP	ENGINE	CBM1012	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	5-Mar-12	2	665	\$58.88	\$140.83	1	GA	IDS TEST INDICATES	MISFIRE IS NO LONG	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	5-Mar-12	2	5307	\$58.88	\$154.40	1	GA	L.O.F. COMPLETED	TECHNICIAN'S	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	8-Mar-12	3	5174	\$282.57	\$354.59	3	GA	B3001 CONVERTER TESTS	AND RE TESTED ALL	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	8-Mar-12	1	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
COP	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
COP	ENGINE	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.35	\$620.35	2	GA	TESTED AND FOUND	CONVERTOR	#12029	12029	12029	12029	PT & C
FUEL INJECTOR	ENGINE	CGE001	2012	11FFX1E10C3	T6F	F	B	A	T	23-Nov-11	28-Dec-11		#12029	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	GA	PERFORMED SELF TEST	RECEIVED CODE P0308	#12029	12029	12029	12029	PT & C
SPARK PLUGS	ENGINE	N/A	2012	11FFX1E10C3	T6F	F	B	A	T	15-Dec-11	6-Feb-12		#12029	C	13-Mar-12	2	1885	\$405.										

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	2	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	RECALL	NA	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SOME	NA	NA	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETC01	2	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.79	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC01	2	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC3C	2	F	A	T	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 44	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C	2	F	A	T	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	2012	RECALL	NA	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C	2	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1CF	2	F	A	T	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	2012	RECALL	NA	9-Mar-12	1	3866	\$0.00	\$36.10	0	NA	KS	M O 3866 RECALL PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1CF	2	F	A	T	11-Dec-11	14-Feb-12	SISK FAMILY FORD, INC.	2012	RECALL	NA	20-Feb-12	1	815	\$0.00	\$26.91	0	NA	NC	RAN EEC TEST PASS REPROGRAM PER TSB	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET2CF	2	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	NC	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER WHEN	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5CF	2	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 56	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER TSB	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0CF	2	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	28-Feb-12	2	3387	\$0.00	\$36.42	0	NA	TN	12021A RECALL 04 ROAD TEST EEC SELF TEST STATES THAT WHEN	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C	2	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	NC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1ET6CF	2	F	A	T	26-Jan-12	15-Mar-12	TXIN MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OFF AND	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C	2	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESTARTS AT HIGHWAY WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET6CF	2	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9CF	2	F	A	T	2-Dec-11	22-Feb-12	METRO FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	12021A 4 HRS. PERFORM CHECK OPERATIC	RANDOM ENGINE SURGE	NA	NA	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ET3CF	2	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3CF	2	F	A	T	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	1FTFW1ET7CF	2	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UP	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7CF	2	F	A	T	11-Dec-11	10-Feb-12	SUIT HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELERATION	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	NC	QUICK TEST. VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT ON	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9CF	2	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAURE FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4CF	2	F	A	T	6-Feb-12	21-Feb-12	ALAN JENSON FORD	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4CF	2	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST. NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET2CF	2	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	11-Dec-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION. OASIS PERFORMED PROC	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1ET9CF	2	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST. NO DTC REPRO	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9CF	2	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7CF	2	F	A	T	17-Jan-12	29-Dec-11	SUIT HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	15-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215 AND	DIAG CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET7CF	2	F	A	T	8-Nov-11	8-Dec-11	BEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	NA	NA	PT C&C
TSB REFLASH	PT C&C	COE0D017	2012	1FTFW1ET7CF	2	F	A	T	19-Jan-12	12-Jan-12	WEBER HARBOR, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4CF	2	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	2012	RECALL	NA	22-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS. RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0CF	2	F	A	T	21-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	2012	RECALL	NA	20-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UP	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0CF	2	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	29-Feb-12	1	857	\$0.00	\$33.56	0	NA	NC	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1CF	2	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	42 CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5CF	2	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	2012	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REP FOR VEH SURGE	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	8-Dec-11	9-Feb-12	SUIT HILL FORD	2012	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$26.84	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES WHEN	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0CF	2	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	2012	RECALL	NA	24-Feb-12	2	888	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0CF	2	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	2012	RECALL	NA	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SR. RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	NA	NA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6CF	2	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	2012	RECALL	NA	25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	NA	NA	PT C&C
TSB REFLASH	PT C&C	CWC0K019	2012																								



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function		
TSB REFLASH	PT C&C	N/A	2012	1FFWY12C2X	T/F6	F/B4T6	T/KW	T/C3	AF	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#124	RECALEM	#24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHEV	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#124	RECALEM	#14	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#124	RECALEM	#14	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	COLD0004	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#124	RECALEM	#14	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#124	RECALEM	#14	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#124	RECALEM	#14	17-Feb-12	2	3,188	\$0.00	\$32.07	0	TX	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#124	V50	PT C&C	
TSB REFLASH	PT C&C	CASA0003	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#124	RECALEM	#14	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#124	V50	PT C&C	
TSB REFLASH	PT C&C	CASA0010	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#124	RECALEM	#14	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#124	RECALEM	#14	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHEV	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#124	RECALEM	#14	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES CHEV	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#124	RECALEM	#14	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 02. REPROG	CS STATES WHEN ACC	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#124	RECALEM	#14	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#124	V50	PT C&C
TSB REFLASH	PT C&C	CBOA0001	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#124	RECALEM	#14	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#124	RECALEM	#14	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#124	V50	PT C&C	
TSB REFLASH	PT C&C	CND0028	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#124	RECALEM	#14	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#124	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#124	RECALEM	#14	17-Feb-12	1	976	\$0.00	\$34.32	0	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#124	RECALEM	#14	12-Mar-12	3	436	\$0.00	\$31.25	0	TX	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CAU	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#124	RECALEM	#14	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#124	RECALEM	#14	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#124	RECALEM	#14	15-Mar-12	1	436	\$0.00	\$26.86	0	TX	15K 430 ROAD TEST FOR P0300 REPAIR FOR	P0300 REPAIR FOR TRAN	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	TRILLIUM FORD LINCOLN LTD.	#124	RECALEM	#14	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#124	RECALEM	#14	22-Feb-12	3	380	\$0.00	\$30.31	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#124	RECALEM	#14	6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#124	RECALEM	#14	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#124	V48	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#124	RECALEM	#14	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	29-Dec-11	POWER FORD VALENCIA	#124	RECALEM	#14	27-Feb-12	2	3718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#124	RECALEM	#14	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND LO	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#124	RECALEM	#14	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#124	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#124	RECALEM	#14	22-Feb-12	1	1,415	\$0.00	\$31.69	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL	PAS	3. ENGINE HAS SURG	#124	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#124	RECALEM	#14	22-Feb-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT.	REFR. TRUCK IS BUCKING WH	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Jan-12	12-Dec-11	SCOTT FORD	#124	RECALEM	#14	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#124	RECALEM	#14	16-Mar-12	1	1,637	\$0.00	\$31.63	0	TX	ROAD TESTED. SUSPECTED P0300. PASS	VEHICLE EEC DIA PASS	MIL	#124	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#124	RECALEM	#14	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#124	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Jan-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#124	RECALEM	#14	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC PREQUENT NO TESTS. PASS. C	CHEK OASIS 3. THERE IS A	HESITAT	#124	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#124	RECALEM	#14	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING INE	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#124	RECALEM	#14	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#124	V29	PT C&C	
TSB REFLASH	PT C&C	CMA0009	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#124	RECALEM	#14	8-Mar-12	2	1,415	\$0.00	\$31.69	0	TX	IDS DIAG P0300 POSSIBLE. REPROGRAM	CUSTOMER STATES UNDE	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#124	RECALEM	#14	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	RECAL PCM PER TSB 12 2 10	CHEK ENGINE LIGHT ON	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#124	RECALEM	#14	2-Mar-12	1	295	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK	CHEK ENGINE LIGHT ON	#124	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	31-Jan-12	DIXON FORD LINCOLN, LLC	#124	RECALEM	#14	23-Feb-12	2	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK	CHEK ENGINE LIGHT ON	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AJ	9-Dec-11	30-Dec-11	ELK GROVE FORD	#124	RECALEM	#14	8-Mar-12	3	3,111	\$0.00	\$46.00	0	TX	TEST DRIVE VEHICLE. CAN NOT DUPLICATE	OR VEH STATES RUNS	#124	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Jan-12	JO																

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	CHICLE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1XCC	T	F	F	T	T	PHILPOTT FORD	#1209	RECALEM	24-23-Feb-12	1	418	\$0.00	332	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK CS TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4G	T	F	F	T	T	TUSKET SALES & SERVICE LTD	#1209	RECALEM	24-15-Feb-12	-1	9	\$0.00	\$24.01	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4G	T	F	F	T	T	TUSKET SALES & SERVICE LTD	#1209	RECALEM	24-17-Feb-12	2	1860	\$0.00	\$24.01	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1T3C	T	F	F	T	T	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24-17-Feb-12	3	8274	\$0.00	\$35.82	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	NORTHSHORE FORD TRUCK SALES, INC.	#1209	RECALEM	24-22-Feb-12	2	4587	\$0.00	\$37.79	OR	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTCO CUSTOMER STATES ON				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24-23-Feb-12	1	3859	\$0.00	\$44.00	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST, CUSTOMER STATES WHILE ON				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	JIM BURKE FORD	#1209	RECALEM	24-23-Feb-12	1	1606	\$0.00	\$37.37	CA	VERIFIED CONCERN, CHECK OK AT THIS TIME, CUSTOMER STATES UNCL				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24-27-Feb-12	1	1824	\$0.00	\$34.40	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	STEEF PONTRE FORD LINCOLN	#1209	RECALEM	24-23-Feb-12	1	435	\$0.00	\$0.00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICKS WITH SF				A30	PT	C&C	
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1T8C	T	F	F	T	T	JENNINGS ANDERSON FORD	#1209	RECALEM	24-27-Feb-12	2	2624	\$0.00	\$34.12	TX	D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES, REVALS WHILE DRIVING				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	RED MCCOMBS FORD	#1209	RECALEM	24-28-Feb-12	3	6381	\$0.00	\$34.12	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL				A30	PT	C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	KEN WILSON FORD, INC.	#1209	RECALEM	24-27-Feb-12	3	3114	\$0.00	\$30.79	NC	TEST DROVE, KOEC PASS, PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT				A30	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	CLASSIC FORD LINCOLN OF COLUMB	#1209	5.0E+212	24-12-Mar-12	3	4437	\$405.35	\$500.28	IN	SC	IDS P0430BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24-20-Mar-12	2	1930	\$405.35	\$480.08	IN	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				A30	PT	C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1T2C	T	F	F	T	T	ROEYER FORD LINCOLN	#1209	DIAG	24-14-Mar-12	1	4094	\$0.00	\$38.58	IN	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A20	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24-23-Mar-12	1	1344	\$0.00	\$46.86	OR	BC	CONFIRM CONCERN, REPROGRAMMING CONCERN, CHECK ENGINE LIGHT ON				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	CHAMPION FORD	#1209	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	TX	NO MIL, PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT				A40	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T2C	T	F	F	T	T	LANDERS MOTOR FORD	#1209	RECALEM	24-22-Mar-12	2	1072	\$0.00	\$31.85	IN	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A30	PT	C&C
COP	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	DONWAY FORD SALES LTD.	#1209	12029	24-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLAG. CHECK ENGINE LIGHT				A12	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	CHAPMAN FORD LINCOLN SALES	#1209	12029	24-23-Mar-12	3	5814	\$73.90	\$177.30	IN	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	BENNETT FORD	#1209	12029	24-27-Mar-12	1	677	\$292.67	\$470.13	IN	SC	KOEC PASS KOER PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI				A40	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	T	F	F	T	T	MCCOMBS FORD WEST	#1209	RECALEM	24-16-Mar-12	1	2886	\$485.43	\$571.53	IN	TX	DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING. CUSTOMER STATES THA				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	SHERWOOD GROVES FORD	#1209	RECALEM	24-26-Mar-12	1	1628	\$0.00	\$26.54	IN	PA	COMPUTER TESTED SYSTEM CODE P0304. PERFO. CUSTOMER ENGINE LI				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	CONKLIN CARS NEWTON	#1209	RECALEM	24-24-Mar-12	1	978	\$0.00	\$31.84	IN	AR	P0303 REPROGRAM PCM. PULLED CODES. P0303. CS C&C CAME ON WHILE				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	HUTCHISON FORD SALES, INC.	#1209	RECALEM	24-21-Mar-12	1	1050	\$0.00	\$32.32	IN	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRA. CUSTOMER STATES SER				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	DISCOVERY FORD LINCOLN	#1209	RECALEM	24-22-Mar-12	2	4593	\$0.00	\$35.12	IN	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	GATEWAY MOTORS, INC.	#1209	RECALEM	24-18-Mar-12	1	4953	\$0.00	\$35.14	IN	TX	PERFORMED SELF TEST, TESTED OK. ENGINE LIGHT CAME ON				A30	PT	C&C
COP	ENGINE	N/A	2012	1FFWWE1T1C	T	F	F	T	T	ED KENLEY FORD INC.	#1209	12029	24-22-Mar-12	2	8558	\$845.05	\$112.03	IN	UT	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	PT	C&C
COP	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	R & S MOTORS, INC.	#1209	12029	24-22-Mar-12	-1	29	\$58.58	\$108.92	IN	MN	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 (VEHICLE HAS A MISFIRE				A30	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	BIROCK FORD	#1209	12029	24-22-Mar-12	1	29	\$84.05	\$108.92	IN	TX	RUN DIAGNOSIS. KOEC PASS. GO TO P1111 TEST OK. TRUCK STARTS				A30	PT	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T	F	F	T	T	FREEDOM FORD SALES LIMITED	#1209	12405	24-22-Feb-12	0	5	\$5.00	\$150.80	32	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A40	PT	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T	F	F	T	T	ROBIN FORD SALES LTD.	#1209	NPP	24-28-Mar-12	-1	462	\$0.00	\$62.48	IN	MB	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES. ENG LAMP CAME ON DU				A20	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T	F	F	T	T	PHIL LONG FORD LINCOLN	#1209	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	IN	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T	F	F	T	T	PALM COAST FORD	#1209	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	IN	FL	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	RICART FORD	#1209	RECALEM	24-24-Mar-12	4	3872	\$0.00	\$34.73	IN	OH	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA				A30	PT	C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1T3C	T	F	F	T	T	COURTESY FORD LINCOLN, INC.	#1209	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	IN	IA	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON AT 04 SUB				A30	PT	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	MILLS MOTOR, INC.	#1209	RECALEM	24-26-Mar-12	2	5488	\$0.00	\$32.60	IN	MN	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	HENDERSON FORD	#1209	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	IN	NY	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH. CUSTOMER STATES CUS				A30	PT	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	WAYNE FORD	#1209	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	IN	NY	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH. CUSTOMER STATES CUS				A30	PT	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T	F	F	T	T	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24-23-Mar-12	3	3345	\$0.00	\$40.08	IN	CO	REPROGRAM PCM PER TUPUTOR. TO LEARN THE CUSTOMER REPORTS OF				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	PHIL LONG FORD OF BERTHOVTON	#1209	RECALEM	24-28-Mar-12	2	1571	\$0.00	\$36.11	IN	PA	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	TEAGUE FORD LINCOLN	#1209	RECALEM	24-28-Mar-12	3	1887	\$0.00	\$35.69	IN	AR	EEC TEST. CODE P0303. PERFORM RELATIVE COM. ENGINE MISSES AROUND				A30	PT	C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1T8C	T	F	F	T	T	CAVALIER FORD LINCOLN	#1209	5F953	24-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJ. CUSTOMER STATES VEHICL				A30	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T8C	T	F	F	T	T	CHUCK SPAETH FORD	#1209	RECALEM	24-16-Mar-12	2	2892	\$405.35	\$486.83	IN	MN	CHECK DTC AND REPROGRAM PCM. REFLAG L4. CHECK ENGINE LIGHT ON				A30	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	MOMI MOTOR COMPANY, INC.	#1209	RECALEM	24-18-Mar-12	2	4462	\$488.46	\$699.51	IN	IA	CODES P0302, P0400, C&D DATA AND SENSOR WA. CHECK ENGINE LI				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	BIG VALLEY FORD, INC.	#1209	RECALEM	24-16-Mar-12	2	2087	\$0.00	\$46.35	IN	GA	459 4278. SEE TSB 12 2 10. 459 4278 EEC TEST. KO CUSTOMER STATES INT				A30	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	CHAPMAN FORD LINCOLN SALES	#1209	RECALEM	24-21-Mar-12	3	5814	\$0.00	\$35.14	IN	NJ	RECALEM 229. IDS SYSTEM DIAG CODE P0303 CK CS CK ENGINE LIGHT				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	BOLTON FORD, L.L.C.	#1209															

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E12CF	FL	F04	T1K0V	T1C3	AJ	13-Nov-11	6-Dec-11		GRIFFITH FORD LINCOLN	41024	RECALEM	24	30-Mar-12	4	7512	30.00	528.04	01	GA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	01	TRANSMISSION
COP	ENGINE	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	20-Jan-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	41024	RECALEM	24	29-Mar-12	2	9082	988.63	993.00	01	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	01	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	9-Mar-12	21-Mar-12		COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	24	5-Apr-12	1	11	55.17	598.27	01	PA	EXEC TESTED. POWER @& PORCUL BROKEN ON C	CUSTOMER STATES CHE	#1	#103	V52	01	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	13-Dec-11	11-Feb-12		MIDWAY FORD COMPANY	41024	RECALEM	24	14-Mar-12	1	1488	909.97	\$1,620.90	01	GA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V52	01	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	17-Dec-11	5-Jan-12		PERFORMANCE FORD	41024	RECALEM	24	3-Apr-12	3	7023	3-Apr-12	\$235.55	01	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT C	#1	#103	V52	01	PT C&C
DIAG - MISFIRE	ENGINE	COB0007	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	23-Dec-11	12-Jan-12		ROMEO FORD INC.	41024	RECALEM	24	20-Mar-12	3	4402	30.00	577.86	01	MI	EXEC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	15-Dec-11	14-Jan-12		BILL CLOUGH FORD INC.	41024	RECALEM	24	5-Apr-12	3	2060	30.00	576.12	01	PA	ROTEST EXEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES VEH	#1	#103	V42	01	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	11-Feb-12	30-Mar-12		FREEDOM FORD SALES, INC.	41024	RECALEM	24	29-Mar-12	0	70	30.00	529.73	01	GA	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES VEH	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12		BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	24	12-Mar-12	1	129	30.00	535.07	01	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Dec-11	6-Jan-12		NELSON FORD SALES (2003) INC.	41024	RECALEM	24	5-Apr-12	4	3048	30.00	536.60	01	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES CHE	#1	#103	V42	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	27-Jan-12	27-Jan-12		BRARWOOD FORD, INC.	41024	RECALEM	24	29-Mar-12	3	5036	30.00	537.12	01	MI	EXEC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	1-Dec-11	2-Mar-12		WESTWARD FORD SALES LTD.	41024	RECALEM	24	12-Mar-12	1	1358	30.00	533.60	01	MI	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	21-Dec-11	30-Mar-12		FAIRWAY FORD	41024	RECALEM	24	2-Apr-12	1	608	30.00	529.89	01	MI	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	01	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	13-Jan-12	20-Feb-12		KENDALL FORD	41024	RECALEM	24	2-Apr-12	2	2661	30.00	539.69	01	MI	HOOKEUP IDS CHECKING/GETTING STUMBLE ON	CUSTOMER ENGINE LIGHT	#1	#103	V29	01	PT C&C
COP	ENGINE	COB0002	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Jan-12	7-Jan-12		WISKEY FORD, INC.	41024	RECALEM	24	6-Apr-12	4	3893	944.05	1142.70	01	LA	EXEC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
COP	ENGINE	COB0005	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12		BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	24	12-Mar-12	1	129	558.58	5253.38	01	WI	TECH PULLED CODES AND COIL TEST INSTALLE	GUEST STATES VEHICLE	#1	#103	V52	01	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	12-Dec-11	2-Feb-12		KEY WEST FORD SALES LTD.	41024	RECALEM	24	10-Apr-12	3	2209	561.70	5203.17	01	NC	PO300, ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#103	V29	01	PT C&C
COP	ENGINE	COB0020	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Jan-12	21-Jan-12		DON WOOD FORD LINCOLN, INC.	41024	RECALEM	24	11-Apr-12	3	935	558.88	1152.05	01	NC	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	10-Feb-12			KAUFFOLD FORD	41024	RECALEM	24	11-Apr-12	1	1358	30.00	527.51	01	MI	REF. TSB, IDS & EXEC TEST [ME. CLEARED CODES	& C.S. HE WAS DRIVING AT	#1	#103	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12		BENGAH FORD, LLC	41024	RECALEM	24	9-Apr-12	1	3054	539.71	5471.15	01	MI	RETRIVED CODE P0430 FROM PCM REPLACED	CHEK ENGINE STATES THA	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	19-Mar-12			MINE FORD LINCOLN	41024	RECALEM	24	9-Apr-12	1	6751	545.35	5791.25	01	GA	LEFT CATALYTIC CONVERTER. EXEC TEST P0430	RE. CHECK ENGINE LIGHT S	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	20-Feb-12	13-Mar-12		MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	24	2-Apr-12	1	1234	545.89	5548.97	01	MI	DIAG REFLA LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHEK E	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	8-Dec-11	10-Feb-12		GREENWAY FORD, INC.	41024	RECALEM	24	3-Apr-12	2	3188	508.90	5847.16	01	MI	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	23-Jan-12	6-Feb-12		STEVENS FORD LINCOLN	41024	RECALEM	24	23-Mar-12	2	4033	524.64	5932.36	01	MI	VERIFIED THE CONCERN DUE TO EXEC P0430	RE. S. CHECK IDLE SURGE	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	18-Jan-12	22-Feb-12		WICHITA FALLS FORD LINCOLN	41024	RECALEM	24	4-Apr-12	2	4208	544.35	5515.86	01	MI	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#103	V29	01	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	28-Nov-11	31-Mar-12		ERNEST MCCALLY FORD, INC.	41024	RECALEM	24	5-Apr-12	1	766	5413.00	5499.33	01	MI	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12		BAUGH FORD, LLC	41024	RECALEM	24	6-Apr-12	1	2787	30.00	531.10	01	MI	PERFORM EXEC SYSTEM. INNOV REPROGRAMMED	PCM. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12		BAUGH FORD, LLC	41024	RECALEM	24	6-Apr-12	1	2787	30.00	531.10	01	MI	PERFORM EXEC KOEO, KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	16-Nov-11	27-Dec-11		HERITAGE FORD, INC.	41024	RECALEM	24	4-Apr-12	4	7765	30.00	531.12	01	MI	EXEC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	10-Feb-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	41024	RECALEM	24	29-Mar-12	2	9082	30.00	532.50	01	MI	EXEC TEST CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	11-Dec-11	30-Dec-11		NATCHEZ FORD LINCOLN	41024	RECALEM	24	2-Apr-12	4	4852	30.00	530.30	01	MI	TESTED EXEC SYSTEM. KOEO, P0306. REPROGRAM	HT PASSING BEAK IT	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	29-Jan-12	19-Feb-12		KRYE FORD LINCOLN	41024	RECALEM	24	9-Apr-12	1	820	30.00	527.15	01	MI	EXEC TEST CODES. P0306. P0308. CK ENG	FLASHING. CUSTOMER	#1	#103	V52	01	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AJ	15-Nov-11	17-Mar-12		FILLBACK FORD, INC.	41024	RECALEM	24	30-Mar-12	1	1762	30.00	531.20	01	MI	visual inspect CK for code all pass ok. oasie	reprogram. customer states check eng	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	20-Dec-11	11-Jan-12		ANCRA FORD	41024	RECALEM	24	5-Apr-12	3	6199	30.00	531.71	01	MI	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Jan-12	27-Feb-12		JOE MACKENZIE CAPITAL FORD	41024	RECALEM	24	23-Mar-12	1	3444	30.00	529.00	01	MI	DIAG AND FOUND NO CODES. UPDATE	CHEK ENGINE LIGHT. CUSTOMER	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Jan-12	27-Feb-12		MERLE KELLY FORD, INC.	41024	RECALEM	24	23-Mar-12	1	3449	30.00	530.52	01	MI	DISSEMISSION TEST. KOEO PASS. CONT P0300	CUSTOMER CONCERN C	#1	#103	V29	01	PT C&C
COP	ENGINE	COB0015	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	29-Mar-12			FREB BEANS FORD LINCOLN	41024	RECALEM	24	9-Apr-12	1	29	558.88	1186.02	01	MI	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	9-Jan-12	31-Dec-11		GENTLE STEFFY FORD, LLC	41024	RECALEM	24	9-Apr-12	1	2811	584.05	5198.25	01	MI	EXEC TEST EXEC SYSTEM. INNOV REPROGRAM	PCM. CK. TEST CUSTOMER	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TK0	TX	F06	T1K0V	T1C3	AF	7-Feb-12	20-Feb-12		BEACH FORD LINCOLN, INC.	41024	RECALEM	24	7-Apr-12	2	3890	30.00	530									



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PN PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION			
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C3	WA	F	B	ATK	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	WA	GA	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET1C3	WA	F	B	ATK	15-Feb-12	23-Feb-12	PITTSBURG FORD	#324	RECALEM	6-Mar-12	2	2967	\$405.35	\$477.29	WA	KS	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	WA	TX	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	WA	OH	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#524	RECALEM	17-Apr-12	3	4487	\$0.00	\$332.01	WA	IL	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE	A11	V52	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#84	NPF	20-Apr-12	-1	8	\$66.99	\$171.69	WA	OH	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	CHECK FOR ROUGH RUN	A11	V52	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET1C3	WA	F	B	ATK	3-Jan-12	25-Jan-12	DIETHL FORD	#1	NPF	28-Mar-12	1	1103	\$130.35	\$564.54	WA	WA	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	A11	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1	DIAG	12-Apr-12	0	29	\$0.00	\$35.75	031	WA	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	11	WA	CHECKED CONCERN CHECKED FOR CODES A11	W/WHILE DRIVING VEHICLE	A11	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	17	WA	IDS TESTS P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	RECALEM	6-Mar-12	1	1122	\$405.35	\$485.89	WA	ID	CHECKED EEC SYSTEM KOED PASS CODE P0630	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#24	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	11	WA	VEHICLE OWNER CONCERN, CHECK FOR DTCS, FL	ES29 OWNER STATES REF	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#5	RECALEM	16-Apr-12	2	3501	\$413.00	\$502.77	11	WA	OK, CHECK OUT TEST EEC IN PCM PER TSB 12 2 10	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#5	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	01	WA	MS, CODE P0306 P0308 RSB #12 02 10	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#24	RECALEM	9-Apr-12	2	3764	\$0.00	\$31.75	01	WA	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1	RECALEM	19-Apr-12	3	6464	\$0.00	\$333.50	01	WA	ND, CHECK EEC REFLASH PCM PER TSB 12 2 10	CHECK FOR SURGE MISC	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	1-Dec-11		KEN KNAPP FORD SALES LTD	#1	RECALEM	10-Apr-12	-1	5031	\$0.00	\$363.03	01	WA	ON, VERIFIED CUSTOMER CONCERN, TSB 12 02 05	APPLICATES ENGINE MISC	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	10-Apr-12	4	4431	\$0.00	\$401.16	01	WA	OK, UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SU	CUSTOMER STATES CHE	A11	V52	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1	NPF	23-Apr-12	-1	9	\$5.29	\$91.85	11	WA	GC, #0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	A11	V52	PT & C	
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ET1C3	WA	F	B	ATK	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1	DIAG	24-Apr-12	-1	1	\$653	\$0.00	\$139.18	201	WA	ON, DIAG SELF TEST P0305 IS NOT APPLY, BUILD DAT	CUSTOMER STATES CHE	A11	V52	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET1C3	WA	F	B	ATK	23-Mar-12	13-Apr-12	ALBI FORD LINCOLN JULIETTE INC.	#1	DIAG	24-Apr-12	-1	1	\$653	\$0.00	\$139.18	201	WA	ON, DIAG SELF TEST P0305 IS NOT APPLY, BUILD DAT	CUSTOMER STATES CHE	A11	V52	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1	RECALEM	11-Apr-12	4	8594	\$426.12	\$532.37	11	WA	IL, #1ST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE STATE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	11	WA	CA, CONVERTOR FAULT EEC TEST, CODE P0403, REP	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	17-Mar-12	HARRIS FORD LINCOLN	#1	RECALEM	18-Apr-12	2	2988	\$0.00	\$38.88	01	WA	WA, #ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.79	01	WA	GA, #TEST DRIVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	23-Jan-12	12-Jan-12	HINESVILLE FORD, INC.	#1	RECALEM	18-Apr-12	3	3978	\$0.00	\$32.65	01	WA	IL, #TRUCK CAME ON AND STARTED FLASHING, STOP AN	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#324	RECALEM	18-Apr-12	4	8929	\$0.00	\$32.20	01	WA	MI, #concern could not be verified, eec diagnosis, pass, che	INTERMITTENT CUT OUT	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#7	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	01	WA	KS, #CK CODES NONE PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE WHEN	A11	V52	PT & C	
COP	ENGINE	C0TD8007	2012	1FTFW1ET1C3	WA	F	B	ATK	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1	RECALEM	20-Apr-12	2	1378	\$68.88	\$216.27	11	WA	PA, #USED OIL, PULLED DOES, OK APPROVAL CODE	P, CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1	RECALEM	20-Apr-12	3	3284	\$66.99	\$245.59	232	WA	AB, #PERFORM TSB REPROGRAM TKN COIL AND PLUG	DIAG AND REPORT ENGIN	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	4-Feb-12	24-Mar-12	RUSSELL & SMITH FORD, INC.	#1	RECALEM	20-Apr-12	3	3284	\$66.99	\$245.59	232	WA	AB, #PERFORM TSB REPROGRAM TKN COIL AND PLUG	DIAG AND REPORT ENGIN	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET1C3	WA	F	B	ATK	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#1	RECALEM	5-Apr-12	2	3530	\$413.00	\$515.07	11	WA	OK, #VERIFIED CONCERN PERFORM IDS DIAGNOSTA	DISPLA, CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#1	RECALEM	24-Mar-12	2	2988	\$405.35	\$479.65	11	WA	SD, #PERFORMED DIAG, P0306, PERFORM PPTS, REPL	CAT OUT LACK OF POWER	A11	V52	PT & C	
TSB REFLASH	PT & C	C0E4A007	2012	1FTFW1ET1C3	WA	F	B	ATK	2-Feb-12	14-Feb-12	BOWEN FORD SALES, INC.	#1	RECALEM	18-Apr-12	3	3373	\$405.35	\$466.47	01	WA	IL, #ISSUE CONCERN PERFORM IDS DIAGNOSTA	DISPLA, CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#24	RECALEM	18-Apr-12	1	1941	\$0.00	\$0.00	01	WA	NE, #VERIFIED CONCERN FORD TSB 12 2 10 REPLA	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1	RECALEM	18-Apr-12	3	2838	\$0.00	\$38.11	01	WA	MO, #TSB 12 02 10, #TEST DRIVE/AVAILABILITY CONC	CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	14-Mar-12	LEWIS FORD LINCOLN OF HAYS	#7	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	01	WA	KS, #CK CODES NONE PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE WHEN	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1	RECALEM	24-Apr-12	4	3213	\$0.00	\$45.73	01	WA	AB, #PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	UNDER ACCELERATION	A11	V52	PT & C	
TSB REFLASH	PT & C	C0E0H001	2012	1FTFW1ET1C3	WA	F	B	ATK	21-Nov-11	31-Dec-11	BERNARD FORD	#1	RECALEM	24-Apr-12	4	3213	\$0.00	\$45.73	01	WA	OH, #PROGRAMMING IS CALIBRA, REPROGRAM PCM	STATES SES LIGHT CALIBR	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	8-Feb-12	29-Feb-12	ASHIE NO MISS FUEL TEST DRIVE WITH	#1	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.65	01	WA	NC, #TEST DRIVE/NO MISS FUEL TEST DRIVE WITH	OS, CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	01	WA	FL, #COMPLETED DIAG FORD P0306 P0308 MISS	FIRE, CUSTOMER STATES CHE	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	15-Jan-12	9-Feb-12	WASCASSET FORD, INC.	#1	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	01	WA	ME, #ECC TESTED SYSTEM CODE P0304 FOUND SSM	ZEL, STARTED FLASHING	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#1	RECALEM	17-Apr-12	3	3325	\$0.00	\$27.99	01	WA	GA, #CHECKED FOR DTCS, #PERFORMED VERIF	VEHICLE TWICE, CUSTOMER CONCERN	A11	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C3	WA	F	B	ATK	13-Dec-11	31-Mar-12	SCOTT FORD	#1	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	01	WA	WV, #REPROGRAM AS PER TSB 12 2 10	CUSTOMER STATES CHE	A11	V52	PT & C	
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ET1C3	WA	F	B	ATK	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1	NPF	25-Apr-12	1	1188	\$0.00	\$60.01	132	WA	NS, #1825 ENGINE MISFIRE RPT, #COLDSTART VERIFY	CUSTOMER STATES CHE	A11	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	WA	F	B																			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12	CHEBUCK FORD SALES	#	5.00E-212	27	27-Apr-12	1	3787	3282.57	3353.42	13	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#	5.00E-212	24	24-Apr-12	1	6756	3434.31	3490.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	RECALM	24	18-Apr-12	1	4692	30.00	30.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	RECALM	24	27-Apr-12	1	2366	30.00	30.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#	RECALM	24	24-Apr-12	3	7305	30.00	342.70	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	RECALM	24	27-Apr-12	2	2083	30.00	333.37	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES F04	A	300A	V40	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#	RECALM	24	13-Apr-12	1	1354	30.00	30.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	RECALM	24	14-Apr-12	2	3955	30.00	337.02	0	NA	WI	SCANNED DTC0 P0305 P0316 REPROGRAM PCM	A	300A	V29	03	PT C&C	
COP	ENGINE	CSD3008	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	RECALM	24	30-Apr-12	3	3321	384.05	1160.70	1	NA	TX	MIL ON RETRIEVED CONTAMINATED COMP. TEST	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E10CXX	T8F	F	B	A	T	K	T	C	AJ	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#	5.00E-212	F	20	20-Mar-12	1	3039	3819.88	11020.03	232	NA	AB	TEST B054 REPLACE RIG	A	300A	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	ROBERTS MOTORS, INC.	#	RECALM	24	27-Apr-12	1	678	3434.31	3536.21	11	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	MT. CRAWFORD, INC.	#	RECALM	24	18-Apr-12	3	5372	3405.35	3478.76	11	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#	RECALM	24	28-Apr-12	3	10472	3405.35	3480.26	11	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	A	300A	V52	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	18-Dec-11	29-Feb-12	HILLCREST FORD LINCOLN	#	RECALM	24	27-Apr-12	3	7622	3405.35	3494.38	11	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	CSD3048	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#	RECALM	24	28-Apr-12	2	3430	30.00	355.59	0	NA	TN	VERIFY C&C CHECK DTC'S FOUND P0308 AND P030	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	MARYVILLE FORD	#	RECALM	24	26-Apr-12	3	6065	30.00	338.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E10CXX	T8F	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, FORD	#	RECALM	24	25-Apr-12	1	56	30.00	338.00	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	300A	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	RECALM	24	30-Apr-12	5	11497	30.00	335.14	0	NA	OK	PCM CALIBRATION, PERFORM CO	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	RECALM	24	30-Apr-12	3	10121	30.00	338.33	0	NA	ND	CODE 4 - VERIFY C&C ENG LIGHT ON, KOEO PASS, C	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	RECALM	24	7-Apr-12	1	5162	30.00	338.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	300A	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC.	#	RECALM	24	30-Apr-12	5	11497	30.00	335.14	0	NA	OK	PCM CALIBRATION, PERFORM CO	A	300A	V29	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	30-Jan-12	3-Feb-12	MONROE FORD INC.	#	RECALM	24	30-Apr-12	3	5789	30.00	335.65	0	NA	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO	A	300A	V40	03	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#	RECALM	24	2-May-12	1	2805	361.70	1317.77	10	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	RECALM	24	30-Apr-12	2	2758	30.00	346.27	0	NA	MT	PERFORMED IDS SELF TEST AT THIS TIME	A	300A	V44	03	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	DIAG	24	4-May-12	2	7742	30.00	366.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	CERD0002	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	13-Feb-12	8-Mar-12	AL PIEMONTE'S HOT HOES, FD INC.	#	DIAG	24	7-May-12	2	2447	30.00	360.77	0	NA	IL	EEC TEST P0308, PERFORMED PERFORMED BLANK	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	19-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	DIAG	24	7-May-12	1	5088	30.00	349.38	11	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	12-Jan-12	7-Feb-12	OUTLET OUSTALE, INC.	#	DIAG	24	7-May-12	4	3476	30.00	341.85	0	NA	MS	VERIFIED CONCERN, EEC TEST FOUND ENGINE	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	RECALM	24	26-Apr-12	1	14627	3405.35	3480.84	11	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	A	300A	V52	03	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	2-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	RECALM	24	13-May-12	2	4522	30.00	351.51	0	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1E10CXX	T8F	F	B	A	T	K	T	C	AJ	28-Feb-12	7-Apr-12	SHILOUS FALLS FORD LINCOLN	#	RECALM	24	7-May-12	2	9666	30.00	320.96	0	NA	SD	TEST EEC SYSTEM P0301 OK	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12	SHERWOOD FORD	#	RECALM	24	4-May-12	1	867	361.70	3204.59	12	NA	AB	EEC TEST CODE P0302, PERFORMED PINPOINTING	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	17-Feb-12	20-Mar-12	REYNOLDS MOTOR COMPANY	#	DIAG	24	7-May-12	1	849	30.00	367.19	0	NA	TX	SCAN FOR CODES, TESTED FOR KNOW, SE	A	300A	V29	03	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	DIAG	24	30-Apr-12	2	3217	30.00	351.40	0	NA	NS	NONFORM ENGINE, TEST AT THIS TIME	A	300A	V29	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#	5.00E-212	E	7	8599	3293.51	3489.23	270	NA	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	300A	V29	03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	5-Feb-12	29-Apr-12	ROWER FORD SALES, INC.	#	5.00E-212	E	8	8913	3397.71	3507.79	11	NA	TX	ISS TEST P0303, PERFORMED PERFORMED	A	300A	V29	03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	10-Nov-11	20-Jan-12	HACIENDA FORD	#	5.00E-212	E	3	8844	3405.35	3492.78	11	NA	TX	VERIFIED CONCERN, FORD AND REPROGRAMMED	A	300A	V29	03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	27-Feb-12	14-Mar-12	TRILAKES FORD	#	5.00E-212	E	3	4702	3550.44	3652.34	2	NA	MO	EEC TEST CAT CONV, FACT HISTORY ID #0537	A	300A	V29	03	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CXX	T8F	F	B	A	T	K	T	C	AJ	2-Apr-12																				



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	TFF	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	24-4	9-May-12	2	6589	\$434.31	\$516.10	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	24-4	1-May-12	2	3667	\$293.51	\$390.84	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	ENGINE LIGHT ON ENG NO	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	24-4	9-May-12	1	3659	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	TFF	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#	RECAL	24-4	4-May-12	2	2074	\$0.00	\$315.05	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	24-4	11-May-12	2	2134	\$0.00	\$389.48	MO	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E7C	TFF	F	AF	28-Feb-12	5-Apr-12	BELL MOTORS, INC.	#	RECAL	24-4	3-May-12	1	833	\$0.00	\$0.00	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	TFF	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	24-4	7-May-12	2	1423	\$0.00	\$27.97	WI	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	24-4	9-May-12	2	2172	\$0.00	\$0.00	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E22 OIL SERVICE ENGINE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	24-4	11-May-12	1	1685	\$0.00	\$42.05	OK	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E6C	TFF	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	24-4	10-May-12	3	6600	\$0.00	\$27.96	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM PER	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0038	2012	11FFW1E7C	TFF	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24-4	8-May-12	1	784	\$84.05	\$182.25	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	TFF	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	15-May-12	4	11781	\$58.88	\$113.41	WI	VERIFY CONCERN AND WED COLD NOW MISFIRE	CHECK ENGINE LIGHT	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	22-Mar-12	2-Apr-12	BARILE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	IN	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	25-Jan-12	20-Jan-12	SIMI VALLEY FORD	#	DIAG	24-4	8-May-12	4	4168	\$319.19	\$867.62	CA	INJECTOR TEST EEC, COOL PROBLEM STILL PRE	CUSTOMER STATES WAS	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	28-Feb-12	6-Mar-12	EXCEL MOTOR COMPANY	#	DIAG	24-4	22-May-12	3	3947	\$0.00	\$46.50	IN	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAK, W/ KICK DOWN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	17-Feb-12	5-Mar-12	TERREBONE FORD	#	DIAG	24-4	15-May-12	3	1423	\$0.00	\$27.97	OK	CK ENG LIGHT ON, PERFORM EEC TEST WITH	IDS, CUSTOMER CLAIMS VEH	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-4	14-May-12	3	3947	\$0.00	\$46.50	IN	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAK, W/ KICK DOWN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	IN	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FAC, CYS CR ENG LAMP	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	TFF	F	AF	26-Mar-1																			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T3	27F6	F	14K1W	TC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	95983	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND FOUND VTDI NO. NO DTC'S. D2L	CUST STATES ON COOLD		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	27-May-12	2	4796	\$0.00	\$31.00	OK	SCANNED AND PULLED C AS IT WAS RUNNING. D2L	CK IS ON AND STARTED		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS		PT C&C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2C2	T7F6	F	14K1W	TC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E-212	23-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAHSH18	CUSTOMER STATES ENG		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	OK	ROAD TEST CONFIRMED 5 OCM REPROGRAM MO	CUSTOMER WAS DRIVIN		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	OK	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENG LIGH		PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	OK	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC		PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$58.05	\$138.73	OK	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGH		PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9204	\$91.50	\$305.73	OK	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK		PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	\$58.05	\$172.71	OK	TK CK'ED OUT TO VERIFY CK INSPECT. NO VISIBL	E29 CK ENG LIGHT ON		PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	OK	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	8-Mar-12	13-Apr-12	BOULEVARD FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED ADVISED CK. Interceptor. then when	EC-CHECK ENGINE LIGH		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	\$0.00	\$42.10	OK	TECH CHECKED AND REC CODE AND ROADTESTE	CUSTOMER STATES WHT		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	OK	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	OK	04 RECALEM PERFORMED DIAG. P0430. TESTE	E29 CUST STATES ENG		PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	OK	RECALEM TEST CODE P0305. REPLACED NUMBE	CHECK ENGINE LIGHT ON		PT C&C
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	3	5208	\$0.00	\$165.05	OK	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGH		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	DIAG	23-May-12	3	5021	\$58.88	\$138.62	OK	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES THA		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	\$0.00	\$165.05	OK	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGH		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	\$0.00	\$49.40	OK	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LIGH		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	29-May-12	3	3117	\$0.00	\$37.16	OK	ROAD TEST VEHICLE RUN ON TCK REFERRED	CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	14-Feb-12	12-Dec-11	SUNSHINE FORD LINCOLN INC.	DIAG	8-May-12	1	1357	\$480.95	\$670.38	OK	P0306 BANK OASIS LOCK. REPROGRAM MO	CUSTOMER STATES CK		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	14-May-12	1	2719	\$0.00	\$31.45	OK	CC 04 BPM RECALEM	PERFORM CS TRUCK SHAKING AND		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	RECALEM	14-May-12	6	11420	\$0.00	\$27.22	OK	NO CODES. CHECKED OASIS. PERFORME	TS2 ENGINE SURGES AND		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	23-Jan-12	12-Dec-11	MILLER FORD SALES	RECALEM	14-May-12	1	2960	\$0.00	\$29.00	OK	PERFORMED DIAGNOSIS. CHECKED ENGINE	DTC P0306 CHECK EN		PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	\$58.88	\$176.51	OK	TK XPERFORM ROAD TEST TO CM AS IT'S LATEST	CAL CUSTOMER STATES ENG		PT C&C
COP	ENGINE	CE3C3009	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	\$58.88	\$105.40	OK	XROAD TEST AND DID NOT REMO RELATIVE COMP	CHECK ENGINE LIGHT ON		PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	\$0.00	\$71.52	OK	SPARK PLUGS MONIT EVERY THIN GOOD AT THE	CHECK ENGINE LIGHT S		PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	\$0.00	\$71.52	OK	TECH TEST. P0306. PNP/PC	CHECK ENGINE LIGHT TH		PT C&C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	OK	TECH TEST. P0306. PNP/PC	CHECK ENGINE LIGHT TH		PT C&C
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	OK	TECH TEST. P0306. PNP/PC	CHECK ENGINE LIGHT TH		PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	\$413.00	\$513.38	OK	DIAG TEST TEST P/INTOP HT AND FOUND LEFT	CUST STATES CHECK EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E-212	29-May-12	3	4853	\$397.71	\$484.82	OK	DIAG TEST P0430. IDS ISBLEY V INSTRUCED TO	CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.00E-212	22-May-12	2	1440	\$1,228.05	\$1,473.11	OK	PERFORMED DIAGNOSIS. CHECKED PNP/PC	CUST STATES DELIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E-212	15-May-12	2	1050	\$397.71	\$610.39	OK	OR VERIFY CONCERN. CHECK ENGINE LIGHT	CUST STATES THAT THE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	OK	VERIFIED CONCERN. W/ENGINE LIGHT. CK NOW	CUST STATES THE CHECK		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD	RECALEM	15-May-12	5	3923	\$283.51	\$356.35	OK	REPLACED BANK CATALYTIC CONVERTER AS PER	CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	OK	INSPECTED FOR CEL LIGH found TSB 12 2 to	DRIVEABILITY CONCERN		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	OK	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	12-Apr-12	2	4892	\$0.00	\$39.92	OK	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	OK	TECH TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States when		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	OK	TECH CHECKED CODE P0430 FOLLOWED BY 12 02	CHECK ENGINE LIGHT ON		PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	RECALEM	24-May-12	2	3842	\$0.00	\$32.60	OK	TECH TEST. P0306. PNP/PC	CHECK ENGINE LIGHT ON		PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	12029	23-May-12	3	5894	\$68.99	\$298.07	OK	XSELF TEST PCM. P0304. 4 SPK PLUG. RFT	MONIT50 REPAIR FOR VEHIC		PT C&C
DIAG - MISFIRE	ENGINE	CEB00017	2012	1FTFW1E7C2	T7F6	F	14K1W	TC3	AF	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	\$133.98	\$157.15	OK	REPL			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	TECH FOR DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	631	2393.51	3372.65	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	4/28/12	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	3381.90	NC	#1547 VER. DTC P0300 ID0 INTERCHANGER LES	COES, VERIFY LA LUMIERE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	800.00	548.24	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	4/28/12	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	RECALEM	7-Jun-12	2	2576	800.00	557.22	NC	AB VERIFIED CK ENF LITE IS ON IDS TEST	P0300 0305	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	6-Feb-12	27-Feb-12	LAMOUREUX FORD, INC.	RECALEM	4-Jun-12	4	7563	800.00	535.02	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER SIBRES VEHICLE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	RECALEM	5-Jun-12	3	8400	800.00	532.22	OH	IDS TEST MISFIRE CODES P0304 P0305 P0306 RUN	WHEN ACCELL TURBOS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	800.00	531.65	NC	NS CHECKED AND TESTED WITH IDS RETRIEVED CO	WHEEL PICKING UP SPEED	4/28/12	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	4-Jun-12	3	4027	800.00	533.77	NC	NH PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	15-May-12	30-May-12	DEAN ABBOTT FORD INC.	RECALEM	1-Jun-12	4	693	800.00	534.54	MA	NH HOOKED UP IDS AND HAD CODES FOR P0304 P03	CUSTOMER STATES THAT	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	29-Oct-11	17-Apr-12	WINDSOR MOTOR CO. INC.	RECALEM	18-May-12	2	2312	800.00	533.25	NC	FL PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES L	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	RECALEM	6-Jun-12	1	724	800.00	548.83	NC	AB VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	NC	NH PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	3420.21	NC	NH VERIFIED CONCERN ON KE HFS HP10 CATERING	CK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	11-May-12	5	10157	3397.71	3440.79	NC	NE PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC.	RECALEM	1-Jun-12	5	13608	3322.11	3425.25	NC	IL IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	RECALEM	5-Jun-12	5	6991	2263.51	3386.55	NC	ON PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CHECK AND REPORT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	800.00	542.77	NC	FL VERIFIED CONCERN FOR	ORDERED	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	800.00	500.00	NC	VA DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	7-Feb-12	3-Apr-12	RAPID FORD	RECALEM	24-May-12	-1	231	800.00	534.85	NC	MN CHECK WITH IDS. FOUND CODE FOR P0430. CHECK	COMPLAINT. CUSTOMER	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	24-Feb-12	24-May-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24-May-12	1	255	800.00	551.09	NC	OK #950 PLUGGED IN IDS PULLED CODES FOR MISFI	CHECK AND ADVISE ON	4/28/12	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	9-Jan-12	21-Feb-12	12029 C	DIAG	21-May-12	4	4081	588.88	8261.81	NC	TX CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	4/28/12	PT C&C
ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	DIAG	4-Jun-12	5	1274	568.99	3227.82	NC	SK CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	4/28/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	DIAG	8-May-12	3	2855	800.00	551.09	NC	OK EEC TEST P0304, P0305, P0306. CHECK PCM CAL	IBS TESTS/SURGES ON	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	2-Jun-12	1	790	800.00	588.18	NC	MB PERFORMED IDS CHECK OUT OF TOWN. NO PA	CHECK ENGINE WARNIN	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	28-May-12	4	8923	3288.97	3376.44	NC	OK VERIFIED TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	RECALEM	6-Jun-12	2	4566	2292.99	3376.52	NC	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	3316.39	3393.60	NC	NH VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO. INC.	RECALEM	4-Jun-12	5	3840	3292.99	3399.92	NC	NH VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CUSTOMER STATES LIGHT	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	12-Dec-11	22-Dec-11	DIXIE FORD	RECALEM	6-Jun-12	3	680	800.00	549.31	NC	OK PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK EN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	RECALEM	11-Jun-12	3	3557	800.00	553.59	NC	AB EEC CHECKED AND RETRIEVED DTC P0300.P0304.	CHECK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	11-Jun-12	2	4242	800.00	543.21	NC	NH #422 PERFORMED SELF TESTS NO CODES	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	16-Mar-12	30-Mar-12	BOB JONES FORD INC.	RECALEM	6-Jun-12	3	4468	800.00	535.10	NC	OK TEST CHECKED FOR IDS. NO CODES STORED ON H	SLIGHT UNSTABLE ON H	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC.	RECALEM	9-Jun-12	6	10481	800.00	539.72	NC	NH DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	3-Dec-11	16-Feb-12	GARBISER FORD INC.	RECALEM	8-Jun-12	4	8798	800.00	543.24	NC	NH VERIFIED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	24-Feb-12	24-May-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24-May-12	1	4507	800.00	560.00	NC	OK TEST CHECKED FOR IDS. NO CODES STORED ON H	SLIGHT UNSTABLE ON H	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	4-Jun-12	2	3852	800.00	538.87	NC	NH SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	10-Apr-12	23-May-12	DUCHANE MOTOR LTD.	RECALEM	4-Jun-12	2	2501	800.00	549.57	NC	NH #RT VERT WITH IDS WIT P0300P0303P0308	CHECK ENGINE LIGHT ON	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	12-Dec-11	22-Dec-11	DIXIE FORD	RECALEM	6-Jun-12	3	680	800.00	549.31	NC	OK XCONFIRMED PREVENTIVE MAINTENANCE	VERIFY CHECK EN	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD.	RECALEM	11-Jun-12	1	1279	58.29	1153.19	NC	AB XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND R	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	28-Apr-12	25-May-12	DAVIS FORD SALES, INC.	RECALEM	4-Jun-12	1	640	800.00	500.00	NC	MS THIS VEHICLE WAS TOWED IN WITH A LACK OF	PK ENGINE LIGHT ON	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	11-Jun-12	2	4468	800.00	538.10	NC	IA TEST DRIVE. TESTED WITH IDS. AS PER SSM	2121. CUSTOMER	4/28/12	PT TRANSMISSION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	4-Jun-12	5	4468	800.00	538.10	NC	NH VERIFIED CONCERN IDS SET LEVEL. CLEARED	COBUST STATES CE LIGHT	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	RECALEM	12-Jun-12	2	1414	800.00	1103.69	NC	DE TECHNICIAN FOUND COBLE IDS DIAG. FOUND	TSB ENGINE MECHANICAL	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD.	RECALEM	7-Jun-12	4	3997	800.00	530.01	NC	NS #244 PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS ROU	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	7-Feb-12	28-Feb-12	BALDWIN FORD-LINCOLN, INC.	RECALEM	12-Jun-12	4	8802	800.00	537.19	NC	MO FOUND ENGINE CUTTING OUT UNDER ACC. RAN	S/S OUTS OUT ON ACCELER	4/28/12	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F0424	T1K0V	T1C3	AF	12-Apr-12	25-May-12	MT BRYDGES FORD SALES LTD.</											





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	RSB	RSB SN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	LITHIA FORD LINCOLN OF GRAND P	59	03	5.00E-212	E	2	15185	\$292.99	\$388.36	1	N/A	ND	TX	CHECKED CODES AND P	REPAIR	CUSTOMER STATES ENG	4	1	1	PT C&C												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	DAVID SELF FORD, INC.	59	03	5.00E-212	E	3	6846	\$333.05	\$401.37	1	N/A	ND	TX	VERIFIED COMPLAINT- P	REPAIR	CUSTOMER STATES ENG	4	1	1	PT C&C												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	TRADITION FORD	59	03	5.00E-212	E	2	1283	\$293.51	\$382.83	1	N/A	ND	GA	VERIFIER CONFIRMED	REPAIR	CHECK ENGINE LIGHT	4	1	1	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	RECALEM	59	03	5.00E-212	E	2	942	\$0.00	\$51.51	1	N/A	ND	FL	PERFORM INSPECTION	SELF TEST	CHECK ENGINE LIGHT	4	1	1	PT C&C												
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	PARKS FORD LINCOLN OF GAINES	59	03	5.00E-212	E	2	18742	\$0.00	\$48.21	1	N/A	ND	GA	CHECK DTC'S. REPAIR	PCM PER TEST	AND REENGINE SKIP MISS DRIV	4	1	1	PT C&C												
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	LUTHER FAMILY FORD	59	03	5.00E-212	E	2	5739	\$0.00	\$48.87	1	N/A	ND	GA	PERFORMED TSB 12	6.4 EEC TESTED	CODE P0308	CHECK ENGINE LIGHT	4	1	1	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	LAUREL FORD INC.	59	03	5.00E-212	E	5	8691	\$12.82	\$50.00	1	N/A	ND	PA	VERIFIED INSTALL	DEFLECTOR PER	TSB 12.6.4	CUSTOMER STATES ENG	4	1	1	PT C&C											
TSB REFLASH	PT C&C	CFDAW005	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	CREST FORD	59	03	5.00E-212	E	1	1523	\$0.00	\$46.63	1	N/A	ND	CT	CORRECTION: DIAGNOSED	AND PERFORMED	TSB	CHECK ENGINE LIGHT	4	1	1	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	HILLER FORD INC	59	03	5.00E-212	E	2	5287	\$10.74	\$58.87	1	N/A	ND	WI	PER TSB 12.6.4	INSTALLED	CAC AIR DAM	AND DREPP	D42 C/S	THAT THE ENGINE	4	1	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	GARY SMITH FORD INC.	59	03	5.00E-212	E	3	3393	\$13.27	\$60.39	1	N/A	ND	FL	MODULE UPDATE	INSTALL CAC AIR	DEFLECTOR	CUSTOMER STATES THE	4	1	1	PT C&C											
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	RUSH TRUCK CENTER, ORLANDO	59	03	5.00E-212	E	3	4300	\$10.04	\$54.73	1	N/A	ND	FL	EEC TEST. KOOLPASS	W/REPLACE	TEST FOUND	3. LOW FUEL	MILEAGE	12M	4	1	1	PT C&C									
COP	ENGINE	CFVZ0201	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	SOUTH HILLS LINCOLN, INC.	59	03	5.00E-212	E	2	332	\$58.88	\$241.10	2	N/A	ND	PA	VERIFY ENGINE	MISS O/DNG ON	6.5. CONTACT	HO	AROUND	60 MPH	VELOC	4	1	1	PT C&C								
DIAG- MISFIRE	ENGINE	CFNL021	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	SPIRITS MOTOR COMPANY, INC.	59	03	5.00E-212	E	2	327	\$58.88	\$218.43	2	N/A	ND	TX	CHECKED CONCERN	PER RETEST	AND ROAD TEST	CUSTOMER STATES CHE	4	1	1	PT C&C											
DIAG- MISFIRE	ENGINE	CE4F0015	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	NORTHWOODS FORD LINCOLN, INC.	59	03	5.00E-212	E	3	5557	\$0.00	\$25.22	0	N/A	ND	MN	PERFORMED EEC	TEST	KOED	DTC	P0308	P0308	1	1	1	PT C&C									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	VEGREVILLE FORD SALES & SERVICE	59	03	5.00E-212	E	2	3367	\$0.00	\$70.53	1	N/A	ND	AB	CULDNT VERIFY	COOLANT	ANALYSIS	AT THIS	TIME	CAC	CHECK ENGINE REPAIR	4	1	1	PT C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	DAMS FORD LINCOLN SALES LTD.	59	03	5.00E-212	E	5	5177	\$293.51	\$918.66	2	N/A	ND	BC	EEC TEST RECEIVED	CODE P0430	NORMAL	DIAG	DRIVEABILITY	MISC	CHE	4	1	1	PT C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	SOUTHVIEW FORD INC.	59	03	5.00E-212	E	3	7281	\$313.92	\$371.70	1	N/A	ND	GA	SCAN ENGINE	AND FOUND	CODE	FOR	LT	COOL	ENGINE	RUNS	SLIGHTLY	4	1	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	COMMERCIAL MOTOR COMPANY	59	03	5.00E-212	E	2	4281	\$300.63	\$339.76	1	N/A	ND	TX	CALIBRATION	RE-CALIBRATE	PCM	C	CHECK ENGINE LIGHT	4	1	1	PT C&C										
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	CITY FORD SALES LTD.	59	03	5.00E-212	E	1	2103	\$296.23	\$401.57	1	N/A	ND	AB	TECH 8054	P0308	P0308	TSB	12.6.4	1208048	5	REPAIR	FOR	WORK	ON	4	1	1	PT C&C				
TSB REFLASH	PT C&C	CE4F0018	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	WELBET FORD INC.	59	03	5.00E-212	E	7	7547	\$0.00	\$48.87	1	N/A	ND	TX	INSTALL REVISED	CALIBRATION	PER	TSB	12.6.4	1208048	5	REPAIR	FOR	WORK	ON	4	1	1	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	BROWN'S SALES LEASING, INC.	59	03	5.00E-212	E	3	6103	\$0.00	\$40.49	1	N/A	ND	IA	TRUCK MISFIRES	AND STALLS	AFTER	LONG	DRIVE	CUSTOMER STATES THE	4	1	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	BUTCH OUSTALET, INC.	59	03	5.00E-212	E	2	6143	\$10.74	\$53.94	1	N/A	ND	MS	TRUCK	PERFORMED	CONCERN	PER	EEC	TEST	DTC	P0308	P0308	1	1	1	PT C&C						
TSB REFLASH	PT C&C	CE4F0008	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	LANDGOLF FORD COMPANY	59	03	5.00E-212	E	2	2447	\$0.00	\$38.02	1	N/A	ND	GA	DOES NOT	OPERATE	TEST	PROGRAM	PCM	C	CHECK ENGINE LIGHT	4	1	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	DE SOTO AUTO MALL	59	03	5.00E-212	E	1	721	\$0.00	\$44.44	1	N/A	ND	FL	TSB 12.6.4	EEC	diag	retrieve	codes	P0308	P0308	1	1	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	JACQUES OLIVER COMPANY	59	03	5.00E-212	E	4	4712	\$0.00	\$47.42	1	N/A	ND	CC	PERFORM	TSB	12.6.4	1208048	5	REPAIR	FOR	WORK	ON	4	1	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	KEN COX FORD, INC.	59	03	5.00E-212	E	2	4350	\$10.74	\$46.65	1	N/A	ND	AL	RAN	EEC	TEST	P0308	P0308	P0308	CHECKED	INF	C	CHECK ENGINE LIGHT	4	1	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	PLANTATION FORD	59	03	5.00E-212	E	2	6357	\$0.00	\$53.37	1	N/A	ND	FL	ROAD	TEST	TRUCK	NOT	CE	PROCEDURE	STEPS	CUSTOMER STATES TRANS	4	1	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	BARTON COMPANY	59	03	5.00E-212	E	2	6122	\$0.00	\$51.51	1	N/A	ND	FL	PERFORM	TSB	12.6.4	1208048	5	REPAIR	FOR	WORK	ON	4	1	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	HALDEMAN FORD OF KUTZTOWN, INC.	59	03	5.00E-212	E	2	2662	\$11.44	\$57.08	1	N/A	ND	PA	VERIFY	CONCERN	CHECKED	CODES	P0308	P0308	1	1	1	PT C&C									
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	WELBET-HARRIS FORD	59	03	5.00E-212	E	1	893	\$0.00	\$38.35	1	N/A	ND	PA	SHIELD	IS	IN	PLACE	UPDATED	PCM	PER	TSB	CUSTOMER STATES TRU	4	1	1	PT C&C						
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	CLARENVILLE FORD SALES LTD.	59	03	5.00E-212	E	2	606	\$10.74	\$54.90	1	N/A	ND	PA	PERFORMED	CONCERN	PER	TEST	AND	ROAD	TEST	CUSTOMER STATES CHE	4	1	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	HUB CITY FORD, INC.	59	03	5.00E-212	E	3	7064	\$10.74	\$47.78	1	N/A	ND	FL	VERIFY	THE	CONCERN	AND	PERFORM	REPAIR	PER	CUSTOMER STATES THE	4	1	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	DON DAVIS FORD LINCOLN	59	03	5.00E-212	E	5	6268	\$0.00	\$45.92	1	N/A	ND	TX	IDS	INSTALLED	KOED	TEST	DTC	P0308	P0308	1	1	1	PT C&C								
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	TOWNSHIP FORD	59	03	5.00E-212	E	2	610	\$10.74	\$44.07	1	N/A	ND	GA	ROAD	TEST	RAN	W/TEST	CONCENTRATION	DTC	P0308	P0308	1	1	1	PT C&C							
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	UNIVERSAL FORD LINCOLN SALES	59	03	5.00E-212	E	3	6895	\$0.00	\$65.02	1	N/A	ND	AB	DTC'S	CHECK	FOR	DEFLECTOR	PLATE	AND	REPR	CHECK	FOR	RESITATION	4	1	1	PT C&C					
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	DEWEY FORD	59	03	5.00E-212	E	1	2282	\$12.84	\$58.41	1	N/A	ND	IA	IDS	TESTED	PASSES	RAN	OASIS	INSTALLED	CD	TRUCK	HAS	MISS	AT	4	1	1	PT C&C				
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	ARMSTRONG FORD OF HOMESTEAD	59	03	5.00E-212	E	2	6470	\$0.00	\$34.31	0	N/A	ND	FL	IDS	DIAG	DTC'S	P0308	P0308	TESTS	E1	EB	CK	HOOK	CO	S	THAT	CHECK	ENGINE	4	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TSCX	2	T8F	F	B	A	T	12	MERT FORD SALES (2003) LTD.	59	03	5.00E-212	E	5	1849	\$20.00	\$38.47	0	N/A	ND	SK	CHECK	CAUSE	OF	THE	CONCERN	CUSTOMER STATES TRU	4	1	1	PT C&C									
TSB REFLASH																																											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD	CD	CD	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	038	1209	03	2	7529	588.88	1444.38	1	NA	MI	VEEH TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FX1E7T0P	T06	F	4	T	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	038	1209	03	2	1200	188.81	1157.97	1	NA	WA	VEEH CONCERN, DTC P0302, IGNITION SYSTEM DIAGNOSIS	CHECK ENGINE LIGHT IS ON	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	038	1209	03	2	4169	884.05	1154.92	1	NA	MI	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FX1E7C5X	T06	F	4	T	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	038	1209	03	2	12	966.99	1181.41	1	NA	GA	VEEH CONCERN, DTC P0302, ECU REPROGRAMMED	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT MALFUNCTION	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	038	1209	03	2	17910	588.88	1181.95	1	NA	KS	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	038	1209	03	2	10234	861.70	898.78	1	NA	MB	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	038	1209	03	2	4182	566.99	1308.34	1	NA	BC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT MALFUNCTION	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	038	1209	03	2	7954	884.05	1158.72	1	NA	KS	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK FOR LIGHT ON	#	038	038	038	038	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	038	1209	03	2	6109	1144.69	1327.22	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	038	1209	03	2	4090	533.77	1106.07	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	038	09163	03	2	3365	1333.96	1678.51	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	038	09163	03	2	1994	80.00	1148.15	1	NA	CT	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	038	09163	03	2	3538	90.00	1141.46	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	038	09163	03	2	3442	80.00	952.55	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	038	500E-212	E	27	3053	3344.27	3444.00	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK DRIVABILITY ISSUES	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E7C0P	T06	F	4	T	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	038	500E-212	E	27	1170	1312.07	1304.08	1	NA	AR	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	DIAGNOSE AND ADVISE	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	038	500E-212	E	27	839	1303.03	1307.03	1	NA	AR	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1F1FW1E7C5X	T06	F	4	T	AF	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	038	500E-212	E	27	2057	1311.37	1384.13	1	NA	MS	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	038	500E-212	E	27	4889	1418.56	1819.06	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	14-Mar-12	23-Mar-12	FEYER FORD AND LINCOLN, INC.	#	038	500E-212	E	27	1570	1333.96	1678.51	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	038	500E-212	E	27	3488	1312.07	1392.12	1	NA	AR	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	038	500E-212	E	27	4622	1384.09	1413.84	1	NA	WA	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAMSBURG	#	038	500E-212	E	27	1478	1384.05	1469.65	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E7C0P	T06	F	4	T	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	038	500E-212	E	27	18719	1328.99	1371.44	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	038	500E-212	E	27	8005	1308.14	1345.83	1	NA	AB	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	29-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	038	500E-212	E	27	2265	1310.07	1412.07	1	NA	MA	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	038	500E-212	E	27	5402	1345.34	1445.07	1	NA	FL	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK DRIVABILITY ISSUES	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1F1FW1E7C5X	T06	F	4	T	AF	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	038	500E-212	E	27	2643	1311.37	1414.32	1	NA	VA	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	27-Mar-12	8-Apr-12	GARY FORD SALES	#	038	500E-212	E	27	2949	1345.34	1445.07	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	038	500E-212	E	27	2993	1328.99	1385.01	1	NA	BC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	28-Mar-12	23-Apr-12	JORDAN FORD, LTD.	#	038	500E-212	E	27	13628	1300.63	1421.27	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	1-Mar-12	8-Mar-12	AL PACKER WHITE MARSH FORD	#	038	500E-212	E	27	1491	1311.37	1414.32	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE1E0A18	2012	1F1FW1E7C5X	T06	F	4	T	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	038	500E-212	E	27	7319	1312.07	1400.65	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	038	500E-212	E	27	8699	1310.07	1401.81	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	23-Feb-12	13-Apr-12	WHITNER FORD LTD	#	038	500E-212	E	27	8207	1302.17	1412.07	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	038	500E-212	E	27	8716	1310.07	1401.34	1	NA	TX	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	038	500E-212	E	27	5518	1300.63	1396.88	1	NA	NH	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CUSTOMER STATES VEH	#	038	038	038	038	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E7C5X	T06	F	4	T	AF	27-Mar-12	8-Apr-12	TONY FORD SALES	#	038	500E-212	E	27	4929	1303.73	1392.48	1	NA	NC	VEEH CONCERN, INSPECT FOR PRESSURE PASSED, PERFORM TESTS	CHECK ENGINE LIGHT ON	#	038	038	038	03		



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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	19-Dec-11	11-May-12	DIELH'S FORD SALES INC	#	6K775	25-Jun-12	2	3293	\$10.04	\$45.65	1	ND	ND	IDS TEST FOUND CODE P430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	#	9035	V42	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	27-Feb-12	13-Mar-12	HONDRU FORD	#	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	ND	PA	CCG EEC 02 4 CAUSAL REFLASHED THE PCM AND	WHILE DRIVING ON	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	13-May-12	27-May-12	FORD OF LONDONBERRY	#	6K775	2-Jun-12	2	1983	\$12.84	\$61.63	1	ND	MI	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES WASH	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C3	2	7F6	F	AT	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	ND	QC	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE TS	31 REMEDATION MOTEUR	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	6K775	4-Jul-12	2	2381	\$14.63	\$60.44	1	ND	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	INSTALLED C&C DEFLECTO	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	ND	TX	TEST SYSTEM WITH IDS RECEIVED CODES P430	VEHICLE RESTATES VIB	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	2	7F6	F	AT	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	ND	NC	VERIFY CONCERN, PULLED CODES P0316, PERFO	TRAVELLING CLIENT STA	#	9035	V53	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	2	7F6	F	AT	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	ND	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	9035	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	ND	KY	TEST TRANSMISSION, DTC P0302, REPROGRAM	TRANS SHIFTS HARD 2	#	9035	V49	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	2	7F6	F	AT	2-May-12	21-May-12	GARNET FORD INC	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	ND	PA	INST PERFORM TSB TO REPLACE T	CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	2	7F6	F	AT	4-May-12	1-May-12	TIMBERLAND FORD	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	ND	MI	DIAG, KOED AND KOER CODE P0306 CHECKED O	CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	2	7F6	F	AT	13-Jun-12	13-Jun-12	ORIOUS FORD, INC.	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	ND	MI	CUSTOMER COMPLAINT [M PCM TO LATEST C&C	CUSTOMER COMPLAINS	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1XC3	2	7F6	F	AT	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	ND	GA	RUN IDS TEST KOEG PLU FURTHER AT DESTINAT	CHECK ENGINE LIGHT S	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2XC3	2	7F6	F	AT	3-Feb-12	4-Jun-12	VIC BALFOUR FORD LINCOLN	#	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	1	ND	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C.S. CHECK ENGINE LIGH	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	2	7F6	F	AT	7-Feb-12	18-Feb-12	BEADLEY SALES & SERVICE LTD	#	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	2	7F6	F	AT	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD.	#	6K775	30-Jun-12	5	4011	\$0.00	\$36.13	1	ND	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	2	7F6	F	AT	23-Apr-12	30-May-12	BUCKLEY SALES & SERVICE LTD	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	2	7F6	F	AT	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	ND	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEM	COMPUTER ENGINE ANE	#	9035	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	2	7F6	F	AT	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	1	ND	LA	TSB 12 06 04 2011 2012 F 193 53L GTDI. CHECK	DTC CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	2	7F6	F	AT	14-May-12	9-Jun-12	LOCKHART MTR CO INC	#	12029	14-Jun-12	4	7370	\$68.88	\$176.08	1	ND	MI	VERIFIED CONCERN PERFORMED ECG DIAG FOUN	TS THE TRUCK SHAKES	#	9035	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	2	7F6	F	AT	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	12029	29-Jun-12	3	4514	\$66.99	\$128.18	1	ND	QC	VERIFIED CUST COMPLAINT, SCANNED FOR DTC	SCANS THE TRUCK SHAKES	#	9035	V29	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9C3	2	7F6	F	AT	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	6K775	5-Jul-12	2	2709	\$39.51	\$381.41	1	ND	ON	BE212 C042 P430 KOEC, CHECK DTC5, REFLASH	CUSTOMER STATES CHECK	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	2	7F6	F	AT	26-Feb-12	28-Mar-12	PALM BAY FORD	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	ND	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLE	CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	2	7F6	F	AT	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	7379	\$10.04	\$60.12	1	ND	MI	CHECK DTC5 FOUND P0301 REFER TO TSB 12 6 4	C.S. CHECK ENGINE LIGH	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	2	7F6	F	AT	9-Jun-12	9-Jun-12	BAI CARRUTHERS LTD	#	6K775	25-Jun-12	1	800	\$0.00	\$40.00	1	ND	TX	RAN KOER KOER TEST PERFORMED TSB 12 6 4	CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9C3	2	7F6	F	AT	22-Feb-12	5-Apr-12	JIM PENNEY LTD	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	ND	NL	CONFIRMED CUSTOMER CONCERN, PERFORMED	CK VEH FOR ENGINE LIGH	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	2	7F6	F	AT	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	6K775	9-Jun-12	5	3096	\$0.00	\$61.81	1	ND	ON	ROAD TEST RUNS OK, RETRIEVE DTC P0304, P0306	CHECK FOR ENGINE LIGH	#	9035	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	2	7F6	F	AT	10-Apr-12	19-Apr-12	BILL HOOD FORD SALES	#	6K775	25-Jun-12	1	800	\$0.00	\$40.00	1	ND	MI	TEST DRIVE TO VERIFY CUSTN PINS AND REPR	CUSTOMER STATES CHE	#	9035	V49	04	PT MALFUNCTION
COP	ENGINE	NA	2012	1FFXW1E0C3	2	7F6	F	AT	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	12029	9-Jun-12	6	4162	\$64.05	\$175.73	1	ND	TX	KRAN EEC TEST KOEO P0306 OK.	DRIVEABILITY	#	9035	V29	04	PT C&C
COP	ENGINE	NA	2012	1FFXW1E1XC3	2	7F6	F	AT	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	12029	5-Jul-12	4	7874	\$63.09	\$312.11	1	ND	IL	KOEV REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON	#	9035	V29	04	PT C&C
COP	ENGINE	NA	2012	1FFXW1E7C3	2	7F6	F	AT	21-Jan-12	9-Jun-12	TIMBER FORD OF HAYWARD, INC.	#	6K775	29-Jun-12	1	814	\$64.05	\$169.00	1	ND	TX	KRAN EEC TESTS AND KOER AND TEST DRIVE. ON	CUSTOMER STATES CHE	#	9035	V29	04	PT C&C
COP	ENGINE	NA	2012	1FFXW1E0C3	2	7F6	F	AT	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	12029	7-Jul-12	6	7678	\$66.99	\$342.70	1	ND	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W	#	9035	V41	04	PT MALFUNCTION
COP	ENGINE	NA	2012	1FFXW1E9C3	2	7F6	F	AT	11-Jan-12	7-Feb-12	BARFORD FORD COMPANY	#	12029	2-Jul-12	5	6262	\$64.85	\$148.20	1	ND	MI	KOIDS TEST CODE P0304 POWER BALANCE TEST	CUSTOMER STATES THE	#	9035	V29	04	PT C&C
COP	ENGINE	NA	2012	1FFXW1E2C3	2	7F6	F	AT	27-Feb-12	10-Apr-12	TASKER SALES & SERVICE LTD	#	6K775	9-Jun-12	5	3449	\$66.99	\$161.00	1	ND	MI	TEST DRIVE WITH KOER SMOOTH R011	AVERAGING 15 PER HOUR	#	9035	V29	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFXW1E6C3	2	7F6	F	AT	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	6K775	20-Jun-12	1	1175	\$5.17	\$84.61	1	ND	TX	KOIDS TEST, NO CODES ROADTEST, POWER BALAN	CUSTOMER STATES, [OL]	#	9035	V40	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	2	7F6	F	AT	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	6K775	6-Jun-12	3	5014	\$368.11	\$368.26	1	ND	NS	IDS TESTED AND ROADTEST DTC P0305 P0606	CHECK ENGINE LIGHT ON	#	9035	V29	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E4C3	2	7F6	F	AT	3-Apr-12	14-Apr-12	FERNELUS FORD LINCOLN, INC.	#	6K775	10-Jun-12	3	8046	\$312.07	\$388.97	1	ND	MI	CODE P0306 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY	#	9035	V46	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E3C3	2	7F6	F	AT	2-Dec-11	21-Jan-12	DEWEY FORD	#	6K775	2-Jun-12	6	7411	\$331.37	\$402.51	1	ND	IA	RUN IDS CODE P4303 CHECK STATUS TO FIND TSB	CUSTOMER STATES THA	#	9035	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E5C3	2	7F6	F	AT	28-Feb-12	12-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	6K775	22-Jun-12	4	6379	\$308.14	\$421.64	1	ND	AB	VERIFY MIL IS ON P4303 [gog	CHECK AND ADVISE FOR	#	9035	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	2	7F6	F	AT	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.C.) LTD.	#	6K775	22-Jun-12	5	17075	\$308.14	\$410.77	1	ND	SK	SCANNED, KOER CODE P4303, PERFORMED TSB	CHECK ENGINE LIGHT S	#	9035	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E12C3	2	7F6	F	AT	3-Feb-12	2-Apr-12	PINEWOOD FORD LIMITED	#	6K775	13-Jun-12	3	3766	\$308.14	\$431.76	1	ND	ON	TEST FOR CODES P4043 [AVAILABLE, INSTALL NEW	ENGINE, LOSS POWER W	#	9035	V42	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E4C3	2	7F6	F	AT	15-Dec-11	11-May-12	AUTOMOBILES PERRON	#	6K775	9-Jun-12	2	3368	\$1,005											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REASON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS A	REPAIR CD	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AJ	21-Feb-12	22-May-12	DUAL FORD	#	6K775	34	12-Jun-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	A41	V42	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AJ	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	34	15-Jun-12	3	7788	\$14.63	\$65.72	1	NA	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	THE TRUCK SEEMED TO	#	A41	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	6K775	34	14-Jun-12	2	2168	\$13.86	\$52.03	1	NA	SK	CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO	#	A41	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	6K775	34	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	TX	120604A_SHR_EEC_TEST_DRIVING_HABITS. E25 CHECK ENGINE LIGHT	#	A41	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	34	12-Jul-12	4	9321	\$13.66	\$43.67	1	NA	NS	DID NOT ROAD TEST. CHG FORD TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	6K775	34	9-Jul-12	2	5732	\$17.99	\$70.81	1	NA	FL	IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210319 CUST	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	20-Jan-12	12-May-12	TEAM FORD SALES LIMITED	#	6K775	34	18-Jun-12	-1	198	\$14.63	\$67.03	1	NA	AB	CONFIRMED MIL ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	6K775	34	12-Jul-12	1	2179	\$0.00	\$43.12	1	NA	TX	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 4	CUSTOMER STATES VEH	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	25-Jun-12	13-May-12	TACINDEN FORD	#	6K775	34	5-Jul-12	4	4666	\$0.00	\$45.12	1	NA	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C/S WHEN PRESS ON C	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	34	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	SK	CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS	#	A41	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	3-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#	6K775	34	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	TX	Y KEOO PASS KOER PASS KOEC P0301 PERFORMED	CUSTOMER STATES CHE	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	34	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	SK	CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS	#	A41	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C6	TFF	F	4	T1C3	AF	18-May-12	18-May-12	JOHNSON BROTHERS FORD	#	6K775	34	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	A41	V29	PT C&C</



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY	PLANT	PROD	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CO	CC	CF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	#	6K775	24	19-Jun-12	0	2584	\$13.66	\$72.23	13	NA	SK	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	16-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#	#	6K775	24	18-Jun-12	2	3067	\$0.00	\$48.59	10	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	#	6K775	24	10-Jun-12	4	5133	\$10.74	\$45.20	10	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	#	6K775	24	13-Jun-12	4	8042	\$0.00	\$41.47	10	NA	WV	# 0304.0305.0306. 12 6 4	CUSTOMER STATES CHEV	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	#	6K775	24	27-Jun-12	4	3325	\$14.63	\$100.03	10	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/VEHICLE LOSS	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	3-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	#	#	6K775	24	18-Jun-12	4	5039	\$13.86	\$72.23	13	NA	SK	Isolated for codes. Bound relevant to TSB 12 6 4 related	TRUCK W/IL YESTATE	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1C13C3	T6F	F	B	A	T	20-Apr-12	15-May-12	ALL STAR FORD	#	#	6K775	24	16-Jun-12	3	4234	\$0.00	\$47.31	10	NA	LA	EEC TEST CODES P0300.P0304.P0305 AND P0306	C.C. CHECK ENGINE LIGHT	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E18C3	T6F	F	B	A	T	22-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	#	#	RECALM	24	29-May-12	4	4627	\$379.18	\$486.11	10	NA	SK	CODES P0306. P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A4	1	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jan-12	10-Jun-12	CHUCK RENZI FORD, LLC	#	#	12029	0	18-Jun-12	1	915	\$58.88	\$92.33	11	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING	A4	1	V52	PT C&C	
COP	ENGINE	CGJEU04	2012	1FF1W1E16C3	T6F	F	B	A	T	16-Jan-12	10-Jun-12	BARTOW FORD COMPANY	#	#	12029	0	10-Jun-12	0	65	\$76.47	\$157.92	10	NA	FL	CHDS TESTED AND DCL MONITORED P0306.SWITCH	CUSTOMER STATES THAT EN	A4	1	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	18-Jun-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	#	#	12029	0	14-Jul-12	6	13395	\$64.05	\$212.99	10	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LI	A4	1	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	#	#	6K775	24	17-Jul-12	5	4520	\$5.29	\$127.89	10	NA	SK	CHECK TEST. P0304.P0305 (TEST OK)	CHEK ENGINE LIGHT	A4	1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	20-Apr-12	14-Jun-12	CYPRESS MOTORS (S.C. LTD.)	#	#	DIAG	24	17-Jul-12	-1	224	\$0.00	\$56.25	10	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A4	1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	#	5.00E+212	E	25-Jun-12	4	7284	\$322.11	\$409.34	10	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNIN	A4	1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	#	#	5.00E+212	E	17-Jul-12	2	1699	\$268.04	\$442.37	10	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A4	1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	#	5.00E+212	E	30-Jun-12	4	10957	\$311.37	\$391.87	10	NA	PA	VERIFY AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A4	1	V52	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	#	5.00E+212	E	16-Jun-12	3	6852	\$300.63	\$379.75	10	NA	AL	BE212 CHECKED DTCS AND REPLAC	CUSTOMER STATES THE	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	23-Feb-12	28-Apr-12	TOWN EAST FORD	#	#	6K775	24	18-Jun-12	3	6951	\$0.00	\$46.89	10	NA	TX	FOUND MISFIRE CODES P0306. FOUND CALIBRAT	CUSTOMER STATES THE	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	30-Mar-12	23-May-12	TOWNSEND FORD	#	#	6K775	24	11-Jun-12	2	3001	\$10.04	\$51.64	10	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12 06 04	Customer States what pat	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	#	6K775	24	19-Jun-12	2	6131	\$0.00	\$59.53	10	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOST POWER / WHEN PA	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	13-Jan-12	13-Jan-12	RVLOR MOTOR COMPANY, INC.	#	#	6K775	24	17-Jul-12	1	1652	\$0.00	\$166.17	10	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POB EEC SYSTEM DIAGNOS	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#	#	6K775	24	12-Jul-12	4	23577	\$10.74	\$52.15	10	NA	TX	Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle m	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	14-Mar-12	19-May-12	SKAHA FORD INC.	#	#	6K775	24	17-Jul-12	2	1200	\$0.00	\$47.27	10	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE	SUB CHECK AND REPORT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	#	#	6K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	10	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303	POB EEC SYSTEM DIAGNOS	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	10-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	#	6K775	24	19-Jun-12	2	10087	\$0.00	\$37.28	10	NA	WV	42 - RAN SELF TEST CODE P0300.P0304.P0305	P0302 CUST STATES WRN	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Mar-12	18-Jun-12	LANDERS FORD	#	#	6K775	24	17-Jul-12	1	1890	\$0.00	\$49.49	10	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHEK ENGINE LIGHT IS	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	20-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	#	#	6K775	24	19-Jun-12	8	1910	\$0.00	\$43.11	10	NA	CO	VERIFY CONCERN. FOUND CODES AS WELL AS KO	CHEK ENGINE SHUT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E18C3	T6F	F	B	A	T	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	#	6K775	24	19-Jun-12	8	4846	\$0.00	\$37.28	10	NA	WV	42 - TEST DROVE UNIT FOR CONCERN RAN	DA2 CUSTOMER STATES	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-Nov-11	31-May-12	VALLEY FORD SALES	#	#	6K775	24	18-Jun-12	2	3296	\$14.63	\$59.59	10	NA	SK	TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED C	CHEK ENGINE LIGHT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-Nov-11	15-Dec-11	ENERGY COUNTY FORD INC.	#	#	6K775	24	19-Jun-12	8	1910	\$0.00	\$43.11	10	NA	CO	VERIFY CONCERN. FOUND CODES AS WELL AS KO	CHEK ENGINE SHUT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#	#	6K775	24	16-Jun-12	2	2082	\$0.00	\$46.92	10	NA	WI	WHILE ROAD TESTING W/OK AT THIS TIME.	RUNS POORLY ON AN AC	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	11-Apr-12	5-Jun-12	MCREE FORD, INC.	#	#	6K775	24	12-Jul-12	2	2820	\$10.04	\$58.32	10	NA	TX	RUN DIAG. P0305 AND P0306. RUN CASIS FOUND	CUSTOMER STATES WHILE	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	14-Feb-12	7-Mar-12	TERRACE TOM FORD SALES LTD	#	#	6K775	24	19-Jun-12	4	800	\$0.00	\$55.99	10	NA	AB	VERIFY CONCERN. HOOKED UP TO IDS AND	CHEK ENGINE LIGHT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	#	RECAL	24	13-Jul-12	2	5042	\$0.00	\$42.94	10	NA	AL	PERFORMED TSB 12 06 04 - RECALIBRATION	C.C. THAT THE CEL IS ON	A4	1	V52	PT C&C	
ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	21-Dec-11	12-Jan-12	SCOR LAURE FORD	#	#	12029	0	13-Jul-12	7	6466	\$58.88	\$188.96	10	NA	TX	VERIFY CONCERN. RETRIEVE	CHEK AND ADVISE CHEV	A4	1	V52	PT C&C		
CORRECTION	ENGINE	CGSE014	2012	1FF1W1E16C3	T6F	F	B	A	T	4-Mar-12	5-May-12	JENKIN WYOMING FORD LINCOLN	#	#	12029	0	11-Jul-12	1	462	\$58.88	\$188.96	10	NA	TX	TESTED AND REPAIR NUMBER 6 COIL AND PL	CHEK ENGINE LIGHT ON	A4	1	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	4-Mar-12	28-May-12	ADVANTAGE FORD SALES LTD	#	#	12029	0	16-Jun-12	2	3214	\$65.48	\$170.51	20	NA	AB	KOMPUTOR HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A4	1	V52	PT C&C	
ENGINE	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	7-May-12	19-May-12	KELLY FORD	#	#	12029	0	16-Jun-12	5	10398	\$98.73	\$170.29	10	NA	FL	XDC TC CODE P0306. FOUND IGNITION COIL AND SP	CUST STATES CHECK FOR	A4	1	V52	PT C&C		
SPARK PLUGS	ENGINE	CGSE707	2012	1FF1W1E16C3	T6F	F	B	A	T	9-Jun-12	5-Jul-12	CHUCK STEVENSON AUTOMOTIVE, INC.	#	#	6K775	24	19-Jun-12	4	1462	\$10.33	\$57.99	10	NA	AL	SEVERE CONCERN AFTER HANG AT CUSTOMER	STATES THAT THE	A4	1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E16C3	T6F	F	B	A	T	28-Jun-12	22-Jun-12	MIKE HARRISON FORD	#	#	5.00E+212	E	26-Jun-12	1	195	\$389.94	\$484.78	10	NA	FL	V. C. IDS TEST P0300 P0304 P0304. RUN POWER	BAL CUSTOMER STATES CHEV	A4	1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGPR0095	2012	1FF1W																											







# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	29-Jun-12	12-3-12	LANDERS-MCLARTY FORD	#12029	30-Jun-12	1	753	\$0.00	\$82.18	PA	PA	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHE		PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	26-Dec-11	28-Dec-11	ED KOEHN FORD LINCOLN	#12029	26-Jun-12	8	2088	\$0.00	\$39.49	MI	MI	INSPECT & EEC P0305 P0306 RAN OASIS & FOUND	CUSTOMER STATES CHE		PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#12029	17-Jul-12	1	580	\$11.51	\$51.07	IL	IL	VERIFIED CONCERN, OASIS GAS FOUN TSB 12 6 4	VEHICLE STUMLES ON #1			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1C9C	T8F	F	14	13-Jan-12	4-Feb-12	NICK NECHLAS FORD, INC.	#12029	19-Jul-12	6	11955	\$0.00	\$38.23	PA	PA	DIAG AND RAN OASIS FOUND TSB 12 06 04 UPON	DRIVING AND TRIP #1			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C	T8F	F	14	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	31-Jul-12	4	6679	\$0.00	\$49.87	PA	FL	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	30-Jul-12	3	5335	\$0.00	\$45.31	PA	CT	PERFORMED TSB 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DR			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C	T8F	F	14	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	4-Jul-12	7	16685	\$14.63	\$57.99	PA	ON	VERIFIED CONCERN, SCANNED FOR CODES P03	CHECK CAUSE ENGINE IN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T8F	F	14	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#12029	28-Jul-12	1	2762	\$0.00	\$38.44	PA	MI	RUN KEY ON ENGINE (LEARNED CODE AND L	CUSTOMER CONCERN C			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T8F	F	14	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#12029	28-Jul-12	2	8822	\$10.74	\$57.88	PA	TX	REPROGRAM PCM PER TSB 120604 5 HRS CODE 4 2	ENGINE RUNS ROUGH ON			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1C4C	T8F	F	14	17-Feb-12		ADAMSON FORD, L.L.C.	#12029	17-Jul-12	-1	251	\$10.74	\$54.33	PA	AL	EEC TEST P0304 E. PREFORM TSB OPERATION 1 1	CUSTOMER STATES CHECK			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	28-Feb-12	16-Apr-12	MAJURE'S FORD	#12029	16-Jul-12	4	8531	\$11.44	\$53.38	PA	PA	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	COY42033	2012	1FTFW1E2C	T8F	F	14	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	14-Jul-12	4	2884	\$10.74	\$51.02	PA	PA	VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUSTOMER STATES CHECK			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	3-Jul-12	2	2875	\$12.95	\$58.19	PA	FL	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES C HE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9C	T8F	F	14	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	30-Jul-12	1	482	\$10.74	\$45.20	PA	WV	CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A S			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9C	T8F	F	14	28-Feb-12	25-Jun-12	ROCKBROOK AUTO MALL, INC.	#12029	20-Jul-12	1	1213	\$0.00	\$42.46	PA	VA	RETRIEVED CODES FOUND TSB 12 6 4 REPROG	CUSTOMER STATES CHECK			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9C	T8F	F	14	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	26-Jul-12	1	2238	\$10.74	\$51.88	PA	TX	REPROGRAMMED PCM PER TSB 120604 5 HRS CODE	ENGINE RUNS ROUGH ON			PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	23-Jul-12	2	3319	\$23.11	\$30.03	PA	NJ	CK OASIS TSB 12 6 4 WITH BUILD DATE OK ON BE	PERFORM CHECK ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T8F	F	14	12-Apr-12	26-Apr-12	STANLEY FORD-MCGREGOR	#12029	11-Jul-12	3	6301	\$10.74	\$55.07	PA	TX	PERFORMED REPAIRS AS PER TSB 12 6 4 INSTALL	CUSTOMER STATES THE EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E2C	T8F	F	14	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	23-Jul-12	4	5106	\$0.00	\$50.42	PA	NC	LAB OPE 120604A, PERFORMED PROGRAM PCM TO	LATEST STATES CHECKED			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T8F	F	14	14-Feb-12	13-Mar-12	MONEY FORD INC.	#12029	23-Jul-12	2	319	\$0.00	\$39.49	PA	NC	CHECK OUT HOOK UP IDS AND FOUN TSB 12 6 4	CHECK FOR BUBBLES IN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T8F	F	14	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#12029	23-Jul-12	4	6570	\$0.00	\$38.96	PA	NC	TEST AND PERFORMED TSB 120604	CUSTOMER STATES CK EN			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E9C	T8F	F	14	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	20-Jul-12	6	18673	\$12.85	\$51.29	PA	LA	RD TEST, VERIFY CK OASIS, FOUN TSB 12 06 04	just less jumpy when driv			PT C&C
COOP	ENGINE	CGE10007	2012	1FTFW1E2C	T8F	F	14	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	18-Jul-12	1	2387	\$87.80	\$201.46	PA	TX	T868 12029 ROAD TEST FOUND TSB DESCRIB	CUSTOMER STATES VEH BUC			PT C&C
COOP	ENGINE	CGE4H009	2012	1FTFW1E2C	T8F	F	14	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	#12029	6-Jul-12	4	4158	\$48.85	\$131.27	PA	PA	CKCHECKED DTCS FOUND P0306, DID POWER BAL	CHECK ENGINE LIGHT ON			PT C&C
COOP	ENGINE	NA	2012	1FTFW1E2C	T8F	F	14	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	23-Jul-12	5	11008	\$58.88	\$186.32	PA	MI	CKBASE PART 12029 CONDITATIVE COMPRESS ON	ADDD FOUND BUB INGTIN			PT C&C
COOP	ENGINE	CGE2002	2012	1FTFW1E4C	T8F	F	14	11-Dec-11	15-Jan-12	CHAMPION FORD GULF FREEWAY	#12029	23-Jul-12	6	11768	\$88.88	\$143.57	PA	TX	VERIFIED CONCERN EEC TEST CODE P0301 POWER	ENGINE PERFORMED			PT C&C
COOP	ENGINE	NA	2012	1FTFW1E2C	T8F	F	14	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	23-Jul-12	3	2785	\$80.20	\$176.40	PA	ON	CKVERIFIED ENGINE LIGHT NITON COIL FROM NEW	CHECK ENGINE LIGHT ON			PT C&C
COOP	ENGINE	NA	2012	1FTFW1E2C	T8F	F	14	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	3-Aug-12	6	8144	\$64.05	\$157.78	PA	ND	CKPERFORMED EEC TEST DTD SPARK PLUG REASSE	PERFORM CHECK ENGINE			PT C&C
SPARK PLUGS	ENGINE	CGY42032	2012	1FTFW1E4C	T8F	F	14	1-Feb-12	15-Feb-12	JUBILEE FORD SALES LTD.	#12029	23-Jul-12	4	9934	\$300.63	\$300.63	PA	TX	CKECC SYSTEM DIAGNOSTIC TEST RESULTS	TEST RESULTS			PT C&C
SPARK PLUGS	ENGINE	CG4DND13	2012	1FTFW1E2C	T8F	F	14	1-Feb-12	25-Mar-12	AL PACKER FORD WEST	#12029	30-Jul-12	5	5992	\$7.38	\$63.03	PA	FL	5672 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU			PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E2C	T8F	F	14	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#12029	23-Jul-12	2	1790	\$14.20	\$188.91	PA	AB	SELF TEST PCM HAVE IDS NITON PBT 303 FOUND	CUSTOMER ADVISE ON #1			PT C&C
DIAG - MISFIRE	ENGINE	CGK4A006	2012	1FTFW1E2C	T8F	F	14	27-Mar-12	13-May-12	GUN GAS FORD	#12029	23-Jul-12	4	8200	\$0.00	\$60.00	PA	TX	LABOR TO DISCONNECT POWER CONTACT	CUSTOMER STATES CHECK			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	T8F	F	14	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#12029	24-Jul-12	5	4348	\$0.00	\$23.80	PA	ON	EEC TEST SYSTEM STANDARD, NO CODES AVAILA	CHECK AND ADVISE ON #1			PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1E9C	T8F	F	14	3-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	31-Jul-12	1	2179	\$0.00	\$107.47	PA	AB	INSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THE #1			PT C&C
DIAG - MISFIRE	ENGINE	CGZ1T007	2012	1FTFW1E2C	T8F	F	14	27-Mar-12	13-May-12	MONEY FORD INC.	#12029	23-Jul-12	4	8200	\$0.00	\$60.00	PA	TX	RETRIEVED DTCS FOUND TSB 12 6 4	CUSTOMER STATES THE #1			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#12029	25-Jul-12	4	10022	\$316.07	\$393.88	PA	TX	VERIFY COGNER CELS (RETEST ALL OK AT THIS	CUSTOMER STATES THE #1			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E4C	T8F	F	14	2-Apr-12	12-Apr-12	A C COLLINS FORD, INC.	#12029	9-Jul-12	3	5864	\$308.28	\$520.22	PA	TX	CHECKED OVER ROE O 148 COLOR BUBB ONBTR	CUSTOMER STATES THE #1			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C	T8F	F	14	3-Apr-12	30-Apr-12	AL PACKER FORD WEST	#12029	30-Jul-12	5	5992	\$7.38	\$63.03	PA	FL	TEST DRIVE, VERIFIED CODES, P0305, P030	CHECK ENGINE LIGHT			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	24-Feb-12	13-Mar-12	AUTOMOBILES PERRON	#12029	20-Jul-12	5	7586	\$722.62	\$1,076.35	PA	QC	SORTIC CODE P0409 MALVAIS RENDREMENT DU	CLAMURE CHECK ENGINE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T8F	F	14	15-Nov-11	30-Dec-11	TEB BRITT FORD SALES, INC.	#12029	23-Jul-12	7	15588	\$366.53	\$477.79	PA	TX	TSB 12 6 4 - DIAG EEC SYSTEM AND FOUND CODE	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	19-Feb-12	15-Mar-12	GLYN JONES FORD	#12029	13-Jul-12	4	5248	\$300.35	\$369.28	PA	WV	CK EEC P0430 REPLACED LH CAT PER TSB 12 06	CUSTOMER STATES CHE			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	24-Jun-12	14-Feb-12	TROIS-RIVIERES FORD LINCOLN IN	#12029	22-Jul-12	5	7213	\$436.54	\$645.54	PA	QC	CK VERIFIER LUMIERE ENGINE OK	VERIFIER TEMON CHECK			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E9C	T8F	F	14	11-Nov-11	26-Apr-12	ASTORIA FORD	#12029	11-Jul-12	3	8512	\$311.37	\$400.88	PA	OR	VERIFIED CHECK ENGINE DAMMED PCM	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E4C	T8F	F	14	11-Apr-12	29-Jun-12	AL PACKER FORD LINCOLN	#12029	30-Jul-12	2	2907	\$485.84	\$438.58	PA	FL	4815 VERIFIED ENGINE LIGHT IS ON FOUN TSB	CUSTOMER STATES THE #1			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	25-Apr-12	30-May-12	SIGNATURE FORD LINCOLN	#12029	5-Jul-12	2	3025	\$330.63	\$388.55	PA	MI	PERFORMED TSB 12 6 4 ROAD TEST FOUND DTC	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C	T8F	F	14	29-Apr-12	3-Jul-12	BOLTON FORD, L.L.C.	#12029	23-Jul-12	1	1735	\$311.37	\$388.06	PA	LA	USED IDS BANO DIAG FOR REPROGRAM CHECK	CHECK ENGINE LIGHT ON			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T8F	F	14	12-Sep-11	9-Dec-11	BERCH FORD, INC.	#12029	25-Jul-12	8	20799	\$111.37	\$416.39	PA	VA	WARR ROAD TEST AND ITC, CONVERTER INSTAL	POWERTRAIN COMPUTER			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	24-May-12	24-Jul-12	HUMBER FORD, LLC	#12029	27-Jul-12	1	1078	\$330.63	\$401.81	PA	WI	EEC TEST CODE P0430, PERFORM PINPOINT TEST	JUST ADVISE ON ACC#1			PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	T8F	F	14	1-Mar-12	30-Mar-12	RUBEN FORD LINCOLN	#12029	11-Jul-12	4	1888	\$0.00	\$38.23	PA	TX	CK ENG LIGHT ON MISFIRE CODES WITH P0430	CUSTOMER STATES CHE			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY	PLANT	PROB DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CO	CL	CO	CL	CO	CL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#1209	23-Jul-12	4	4888	\$10.74	\$56.05	1	PA	MD	#EEC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT ON	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1K19C6	T/F6	F/B	A/T	T/KW	T/C3	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#1209	19-Jul-12	4	10431	\$0.00	\$31.00	1	PA	MD	# RETRIEVE DTC P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG	#1209	V2	04	PT C&C	
COP	ENGINE	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#1209	27-Jul-12	3	6561	\$58.88	\$135.71	1	PA	TX	#XEC TEST PASS PASS PASS POWER BALANCE TEST	C O S ON HEAVY ACCEL FT	#1209	V2	04	PT C&C	
COP	ENGINE	CHCDJ002	2012	1FFW1E17C3	T/F6	F/B	A/T	T/KW	T/C3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#1209	18-Jul-12	4	6129	\$69.58	\$115.55	1	PA	OH	#XVERIFIED CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHE	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AF	1-Jun-12	12-Jul-12	HUB CITY FORD, INC.	#1209	26-Jun-12	5	22798	\$207.65	\$325.25	1	PA	LA	#X08 PLUGS AND NO 3 & 4 @ACCELERATION REPLACE	CUSTOMER STATES DRIVING A	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AF	1-Jun-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#1209	26-Jun-12	1	692	\$392.99	\$389.54	1	PA	MS	#EEC P0308 P071 HF1 HF12 & HF3 HF4 HF5 HF6	CEL IS ON NO SYMPTOM	#1209	V4	04	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CFB8002	2012	1FFX1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AF	23-Apr-12	1-May-12	FOUNTLAKE FORD	#1209	18-Jul-12	3	6538	\$311.37	\$400.50	1	PA	MI	#858 26212 CK EEC P0400. CK. CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AF	1-May-12	18-Jun-12	NORTHLAND FORD	#1209	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	#VERIFY CONCERN. P0308 PRESENT. REPLACE THE	RUNS ROUGH/CHECK EN	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDR0N039	2012	1FFW1E11C3	T/F6	F/B	A/T	T/KW	T/C3	AF	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#1209	11-Jul-12	4	7252	\$346.87	\$442.17	1	PA	LA	#REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHECK E	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#1209	19-Jul-12	5	9090	\$303.73	\$382.18	1	PA	IA	#EEC TEST KOEC P0430 KOEO P1000 KOER P100	CUSTOMER STATES CHE	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	CE6E402	2012	1FFW1E16C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	15-Mar-12	11-Apr-12	MOORE MOTOR SALES	#1209	1-Aug-12	4	4265	\$10.04	\$50.28	1	PA	MI	#INSTALLED SHIELD AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN #	#1209	V4	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	CGK0U015	2012	1FFX1E17C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSWOM	#1209	10-Jul-12	3	6246	\$18.38	\$68.68	1	PA	PA	#CHECKED FOR CODES NO CODES FOUND AT THE	CUSTOMER STATES CHECK E	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	12-Apr-12	14-May-12	PREMIER FORD SALES	#1209	1-Aug-12	3	8726	\$0.00	\$39.96	1	PA	MS	#PERFORM OBD SCAN HAS FAIL. CODES P0305 AND	FUELEDIRABILITY.	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	18-Dec-11	11-Jan-12	FORT DOUGLE FORD LINCOLN	#1209	2-Aug-12	7	17060	\$0.00	\$41.39	1	PA	IN	#CHECK ENGINE LIGHT ON P0308. REPROGRAMME	CUSTOMER STATES OASIS	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#1209	2-Aug-12	4	2681	\$10.74	\$50.79	1	PA	LA	#PERFORMED TSB 12 08 04. INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGSEF007	2012	1FFW1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	TOMBALL FORD, INC.	#1209	30-Jul-12	1	3331	\$128.10	\$192.77	1	PA	TX	#XEC TEST CODE P0308. OK FOR FOREMAN. OK AT THE	29-29 CHECK ENGINE LIGHT	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CH4X007	2012	1FFW1E16C3	T/F6	F/B	A/T	T/KW	T/C3	AF	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$64.05	\$176.81	1	PA	WI	#TEST GROVE FELT MISS (CLEARED CODES RETES	VEHICLE HESTATES MISS	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C3	T/F6	F/B	A/T	T/KW	T/C3	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#1209	5-Jul-12	5	8102	\$311.37	\$385.02	1	PA	VT	#VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CUSTOMER STATES THE #	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AF	12-Mar-12	28-Mar-12	PIERSON FORD LINCOLN, INC.	#1209	26-Jul-12	5	18222	\$311.37	\$389.96	1	PA	SD	#VERIFY CONCERN RETRIEVE DTC'S CHECK OASIS	CUSTOMER STATES LIGHT S	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C3	T/F6	F/B	A/T	T/KW	T/C3	AF	17-Mar-12	17-Mar-12	NARVAIS FORD INC.	#1209	5-Jul-12	5	4767	\$63.05	\$165.59	1	PA	LA	#CK FOR MIL LIGHT ON. CK 2. REPROGRAMMED	CUSTOMER STATES CHECK E	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E11C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#1209	1-Aug-12	2	3773	\$377.94	\$434.24	1	PA	NJ	#SELF TEST CODE P0430. OR LEFT BANK CATALYT	PERFORM CHECK ENGINE LI	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C3	T/F6	F/B	A/T	T/KW	T/C3	AF	13-Feb-12	24-Jul-12	NORRIS FORD	#1209	2-Aug-12	1	3472	\$0.00	\$45.85	1	PA	MD	#BE12 CHECKED FOR DTC'S REPROGRAMMED WITH	C S WHEN TRYING TO PA	#1209	V4	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	CE6C034	2012	1FFW1E12C3	T/F6	F/B	A/T	T/KW	T/C3	AF	6-May-12	29-May-12	NEX FORD	#1209	6-Jul-12	2	2157	\$0.00	\$44.07	1	PA	OH	#TESTED AND REPROGRAMMED AS PER TSB 12 08 04	C S WHEN TRYING TO PA	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C3	T/F6	F/B	A/T	T/KW	T/C3	AF	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#1209	6-Aug-12	3	7796	\$0.00	\$43.44	1	PA	OH	#performed tsb 12 08 04 reprogrammed pcm	Customer States ck eng	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AF	30-Mar-12	15-May-12	SIMMONS ROCKWELL FORD OF FALLS	#1209	31-Jul-12	3	4678	\$0.00	\$41.25	1	PA	PA	#VERIFY CONCERN TESTED SYSTEM FOUND CODE	C S WHEN ACCELERATE	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	CGK0U015	2012	1FFW1E16C3	T/F6	F/B	A/T	T/KW	T/C3	AF	2-May-12	3-Jul-12	MAC HACHS SOUTHWAY FORD	#1209	3-Aug-12	3	9848	\$10.74	\$54.07	1	PA	PA	#PERFORM EEC TESTS (P0308, P1000, P1004, P10	4.6. CUSTOMER STATES	#1209	V2	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C3	T/F6	F/B	A/T	T/KW	T/C3	AF	8-May-12	3-Jul-12	COCCIA FORD LINCOLN	#1209	3-Aug-12	2	1948	\$0.00	\$40.00	1	PA	PA	#TECH RD TESTED VEC OGRAM THE PCM RETRIE	Customer States ENGINE	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AF	2-Jan-12	30-Apr-12	TRIS STAR FORD	#1209	17-Jul-12	3	3130	\$10.74	\$52.55	1	PA	PA	#XPERFORM CONCERN. PERFORMED TSB 12 0 4 UPD	CUSTOMER STATES CHE	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AF	11-Nov-11	30-Dec-11	JOHN KENNEDY FORD INC	#1209	30-Jul-12	5	8202	\$0.00	\$34.59	1	PA	PA	#VERIFY CONCERN. CHECKED FOR MIL LIGHT ON	CK ENGINE LIGHT ON SHIP	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AF	7-Nov-11	30-Dec-11	EARL FLOYD FORD	#1209	16-Jul-12	7	11700	\$11.44	\$51.55	1	PA	KY	#VERIFIED THE CONCERN (CALIBRATION, CONCER	WHILE DRIVING IN RAIN #	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	#1209	23-Jul-12	4	4790	\$11.44	\$49.79	1	PA	PA	#VERIFY CONCERN. HOOKED UP IDS FOUND CODE	CUSTOMER STATES LIGHT S	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AF	11-Feb-12	30-Mar-12	FAIRVIEW FORD LINCOLN	#1209	30-Jul-12	5	8202	\$0.00	\$34.59	1	PA	PA	#CONFIRMED CUSTOMER COMPLAINT HAS 3 DTC'S	CHECK ENGINE LIGHT ON	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C3	T/F6	F/B	A/T	T/KW	T/C3	AF	28-Mar-12	22-Jun-12	RAY RYANER FORD, LLC	#1209	13-Jul-12	1	1131	\$11.44	\$54.90	1	PA	TN	#VERIFY CONCERN. PERFORMED EEC DIAG. DTC	ENGINE DIED WHILE DRIV	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C3	T/F6	F/B	A/T	T/KW	T/C3	AF	28-Mar-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$11.44	\$59.26	1	PA	WI	#EEC TEST P0302 P0304 FOUND TSB 12 0 8 04	DTX ENGINE WORN	#1209	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C3	T/F6	F/B	A/T	T/KW	T/C3	AF	28-Mar-12	30-Jun-12	UPDOWN MOTORS, INC.	#1209	23-Jul-12	1	1569	\$0.00	\$40.00	1	PA	WI	#VERIFY CONCERN. PERFORMED EEC DIAG. DTC	CUSTOMER STATES THE #	#1209	V2	04	PT C&C	
COP	ENGINE	N/A	2012	1FFW1E11C3	T/F6	F/B	A/T	T/KW	T/C3	AF	18-Jan-12	20-Mar-12	VILLAGE FORD	#1209	25-Jul-12	5	9483	\$82.43	\$220.85	1	PA	MI	#MIL KIDS HOOK UP EEC TEST (PINPOINT TEST	H1 RE3 38 REPAIR SUNDAY	#1209	V2	04	PT C&C	
COP	ENGINE	CGED7013	2012	1FFX1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AF	4-Dec-11	30-Apr-12	DIEN'S FORD SALES INC.	#1209	5-Jul-12	3	7451	\$944.91	\$1,543.88	1	PA	MD	#XPRFORM NO STRT FLW PCM PROCEDURE. PRP	VEHICLE TOWED IN 0709	#1209	V2	04	PT C&C	
COP	ENGINE	CGAF6003	2012	1FFX1E13C3	T/F6	F/B	A/T	T/KW	T/C3	AF	9-Mar-12	29-Mar-12	FIVE STAR FORD LINCOLN	#1209	30-Jul-12	5	7451	\$93.02	\$1,515.59	1	PA	MD	#XCONFIRM CONCERN. CHECKED FOR MIL LIGHT	CUSTOMER STATES CHECK E	#1209	V2	04	PT C&C	
COP	ENGINE	CHDAF012	2012	1FFW1E10C3	T/F6	F/B	A/T	T/KW	T/C3	AJ	2-Feb-12	17-Feb-12	GARY CROSSLEY FORD, INC.	#1209	3-Aug-12	6	12748	\$64.05	\$300.04	1	PA	MD	#XPRFORM APPROVAL CODE. PLUG FOR FOLLING	DUG S AT TIMES WHILE DR	#1209	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C3	T/F6	F/B	A/T	T/KW	T/C3	AF	25-Jun-12	12-Jul-12	BLISSONNET MOTOR	#1209	3-Aug-12	1	2142	\$352.59	\$370.12	1	PA	TX	#SELF TEST KOEC PASS CODE P0408 KIDS PASS	C S CHECK ENGINE LIGHT	#1209	V4	04	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C3	T/F6	F/B	A/T	T/KW	T/C3	AF	29-Apr-12	31-May-12	MTR FORD LINCOLN	#1209	31-Jul-12	1	7923	\$311.37	\$401.12	1	PA	TN	#DTC P0308 PRESENT. INSTALLED P0430. CK	C S CK ENGINE IS ON	#1209</				

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENT	GC03S REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CL	CC	CLM	CLM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	CHAC0008	2012	1FTFW1ETC2	TBF	F	4	T	27-Feb-12	20-Jun-12	BENSON FORD INC.	#	DIAG	31-Jul-12	2	2669	\$0.00	\$42.52	IN	SC	CHECKED CONCERN DIAG RETRIEVED CODES C0	CHECK ENGINE LIGHT ON	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	5-Mar-12	24-May-12	GRIFFITHS MOTORS (HINTON) LTD.	#	DIAG	2-Aug-12	3	6553	\$0.00	\$88.89	IN	AB	VERIFY CONCERN DIAG. TOGETHER AND PLU	CHECK ENGINE LIGHT ON	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	3-Apr-12	14-Apr-12	FERNLEBS FORD LINCOLN INC.	#	DIAG	11-Aug-12	4	1623	\$0.00	\$14.88	IN	MI	ROAD TEST VERIFY CHECK NOT VERIFY AT THIS TI	CHECK ENGINE LIGHT ON	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	26-May-12	9-Jul-12	EIDE FORD LINCOLN	#	DIAG	15-Aug-12	2	5893	\$0.00	\$43.21	IN	ND	5893 INTERMITTANT COMPUTER TEST P0308 RUN	CUSTOMER STATES THE SE	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	9-Jun-12	24-Jun-12	AL PACKER FORD LINCOLN	#	DIAG	7-Aug-12	1	1470	\$0.00	\$83.49	IN	FL	ECG TEST P0300 P0306 POWER BALANCE	CHECK ENGINE LIGHT ON	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	25-Jun-12		KEN COY FORD INC.	#	DIAG	13-Aug-12	1	198	\$0.00	\$94.03	IN	AL	VERIFY CONCERN RUN ECG TEST P0300 POSSA	OK ENGINE LIGHT ON	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	26-Jun-12	9-Aug-12	BICKLEY FORD SALES 2005	#	DIAG	10-Aug-12	1	390	\$0.00	\$50.79	IN	ON	VERIFY CONCERN SCAN CONCERN	CHECK AND REPORT SE	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CHHB0707	2012	1FTFW1ETC0	TBF	F	4	T	30-Jun-12	17-Jul-12	ASTRO FORD	#	DIAG	3-Aug-12	1	1943	\$0.00	\$17.28	IN	MS	PERFORMED QUICKTEST HOTLINE CONTACT IN	CUSTOMER STATES VER	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CHMB0001	2012	1FTFW1ETC0	TBF	F	4	T	10-Jun-12	7-Aug-12	AYALON FORD SALES 1996 LIMITED	#	DIAG	13-Aug-12	1	579	\$0.00	\$148.09	IN	NL	HOKED UP IDS AND P0171 BOUT 5 USED IN ATTEMPT	CHECK FOR ENGINE LI	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC2	TBF	F	4	T	13-Jul-12	30-Jul-12	JARNAGAN MOTOR COMPANY INC.	#	DIAG	10-Aug-12	1	429	\$0.00	\$23.01	IN	TN	ECG TEST RECORD FREEZE FRAME INFO CLEAR	CHECK ENGINE LIGHT	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	6-Jun-12	14-Dec-11	SHAWNEE MISSION FORD INC.	#	NPF	17-Jul-12	8	2221	\$0.00	\$19.65	IN	KS	INOP EEC SYSTEM DIAGNOSIS (QUICK TEST)	CHECK WHEN COOL EN	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CHGC0008	2012	1FTFW1ETC0	TBF	F	4	T	6-Mar-12	23-Apr-12	FLAMMER FORD OF SPRING HILL	#	NPF	6-Aug-12	4	10320	\$0.00	\$137.66	IN	FL	ROAD TEST COULD NOT GOING TO LT CYLINDER	CUSTOMER STATES FEELS	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CG1C0108	2012	1FTFW1ETC0	TBF	F	4	T	24-May-12	20-Jul-12	SENCHUK FORD SALES LTD.	#	NPF	26-Jul-12	1	1093	\$0.00	\$156.03	IN	SK	ROAD TEST AND FOUND HOT LINE CONTACT # 1	0A99 CHECK TRANSMISSION	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CHMB0006	2012	1FTFW1ETC0	TBF	F	4	T	30-May-12	13-Jun-12	NORTHGATE FORD INC.	#	NPF	13-Aug-12	3	3347	\$0.00	\$145.13	IN	MI	3347 RUN QUICK TEST ALREADY AT THE LATES	CK TRANSMISSION WHEN	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	CHGC0021	2012	1FTFW1ETC0	TBF	F	4	T	5-Jun-12	28-Jun-12	FESTIVAL FORD SALES (1983) LTD.	#	NPF	23-Jul-12	1	1696	\$0.00	\$155.78	IN	AB	ECG TEST KOEO CONT P0600X1 01	CHECK FOR CELL LI	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	15-Feb-12	15-May-12	WRAY FORD INC.	#	5.00E+212	10-Aug-12	3	5440	\$10.04	\$59.04	IN	TX	HOK UP IDS AND TEST PCM CODE P0303 REFER	CHECK ENGINE LIGHT	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	21-Mar-12	31-May-12	DOWNEY FORD LINCOLN	#	5.00E+212	7-Aug-12	3	953	\$14.83	\$45.33	IN	NB	ECG TEST COOT CODES P0308 AND P0306 REPR	CHECK ENGINE LIGHT	#	1	1	1	1	1
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC0	TBF	F	4	T	19-Apr-12	18-May-12	WOODSTOCK FORD SALES LTD.	#	5.00E+212	10-Aug-12	3	1249	\$0.00	\$46.14	IN	ON	RT CONFIRMED ENGINE LIGHT IS ON SCANNED P	0CHECK AND REPORT ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	7-Nov-11	17-Dec-11	THIMBROOK FORD	#	5.00E+212	23-Jul-12	8	18563	\$311.37	\$399.32	IN	WV	KOEO TEST CODES P0430 P0308 P0306 P0340 PER	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	18-Nov-11	30-Dec-11	BOB SHANNA FORD	#	5.00E+212	23-Jul-12	8	7019	\$308.05	\$445.33	IN	TX	VERIFY CONCERN DIAG AS SENSOR WAS STU	CUSTOMER IS ON CONTIN	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	19-Nov-11	31-Dec-11	BOB MAXEY FORD OF HOWELL INC.	#	5.00E+212	1-Aug-12	8	6348	\$292.89	\$388.86	IN	MI	RETRIEVED P0430 CK FOR CAC AIR DEFLECTOR	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	21-Nov-11	24-Apr-12	NEW SOUTH FORD	#	5.00E+212	30-Jul-12	4	6511	\$310.67	\$396.77	IN	MS	RAN IDS CODE P0430 CATALYST BELOW THRESH	DRIVABILITY ANALYSIS	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	28-Nov-11	19-Dec-11	BULLITTER FORD INC.	#	5.00E+212	23-Jul-12	8	3077	\$311.37	\$400.03	IN	TX	IDS TESTING KOEO PASS TO PASS. REPLACED	CUSTOMER STATES THE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	30-Nov-11	4-Jan-12	SIOUX CITY FORD	#	5.00E+212	30-Jul-12	7	5889	\$331.37	\$397.16	IN	IA	REPLACED LEFT SIDE CAT CONVERTER INSTALLE	CHECK ENGINE LAMP ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	9-Dec-11	31-Dec-11	VIOLETTE FORD	#	5.00E+212	11-Jul-12	7	5841	\$397.20	\$390.40	IN	NB	CHECKED FOR ENGINE LIGHT IS ON HOOKED UP	CHECK WHY THE CHK EN	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	15-Dec-11	24-Mar-12	AVALON FORD INC.	#	5.00E+212	1-Aug-12	8	7088	\$292.89	\$396.43	IN	VA	ECG TEST RETRIEVED FOR TRANS CONCERN	CK ENGINE LIGHT ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	20-Dec-11	18-Feb-12	NORTHSIDE FORD	#	5.00E+212	6-Aug-12	6	23988	\$310.67	\$401.39	IN	TX	VERIFY CONCERN. EEC DIAG. REPLACE LEFT C	2 OWNER STATES RE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	3-Jan-12	21-Mar-12	GERMAN FORD	#	5.00E+212	6-Aug-12	5	6124	\$292.89	\$392.19	IN	OH	SELF TEST P0309 00 P0307E HAD NOISE IN LE	FTS TRANS LIGHT ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	13-Jan-12	10-Feb-12	BIKERSHAM FORD LTD.	#	5.00E+212	13-Aug-12	6	5293	\$311.37	\$400.03	IN	TX	CONFIRMED CONCERN. EEC TEST P0308 AND	ADVISE CUSTOMER	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	13-Jan-12	10-Feb-12	JERSEYVILLE MOTOR COMPANY INC.	#	5.00E+212	13-Aug-12	6	17031	\$322.11	\$402.59	IN	IL	DIAGNOSED RUN EEC TEST MODE CODES P0430	CUSTOMER STATES THE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	12-Jan-12	26-Feb-12	MACLIN FORD SALES	#	5.00E+212	19-Aug-12	6	8541	\$331.37	\$434.86	IN	AB	ECG TEST PINPOINT TEST DTC P0300 P0308	INSTALL SOP CHECKE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	12-Jan-12	26-Feb-12	HIXBY FORD	#	5.00E+212	19-Aug-12	6	852	\$292.89	\$400.03	IN	TX	TEST DRIVE. SCAN FOR CODES. PERFORM	DRIVABILITY	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	23-Jan-12	31-Jan-12	ROD BAKER FORD SLS INC.	#	5.00E+212	13-Aug-12	7	10087	\$322.11	\$420.17	IN	IL	VERIFY MIL ON P0430. FOLLOWED TSB 12 06 04	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	26-Jan-12	9-Mar-12	TOMMIE VAUGHN MOTORS INC.	#	5.00E+212	13-Jul-12	5	4987	\$302.99	\$376.36	IN	TX	VERIFY CONCERN. ELLEDS. REPROGRAM PCM	CHECK ENGS LITE ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	30-Jan-12	16-Feb-12	AVALON FORD INC.	#	5.00E+212	13-Jul-12	5	4968	\$308.14	\$400.03	IN	TX	CONFIRMED CONCERN. EEC TEST P0308 AND	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	30-Jan-12	16-Feb-12	EIDE FORD LINCOLN	#	5.00E+212	15-Jun-12	5	2166	\$311.37	\$397.79	IN	ND	3311 TSB 12 04 VERIFY/TIC CONVERTER ASSE	CUSTOMER STATES CHE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	31-Jan-12	11-Jul-12	ULTIMATE FORD	#	5.00E+212	30-Jul-12	1	2420	\$331.37	\$381.89	IN	AR	REPAIR PER TSB 12 06 IN COOLER DEFLECTO	DIAG ENGINE FOUND	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	1-Feb-12	10-Mar-12	DISCOVER MOTOR SALES LTD.	#	5.00E+212	13-Jul-12	1	7019	\$308.14	\$400.03	IN	TX	CONFIRMED CONCERN. EEC TEST P0308 AND	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	3-Feb-12	16-Feb-12	JUBILEE FORD SALES (1983) LTD.	#	5.00E+212	30-Jul-12	6	14827	\$308.14	\$410.32	IN	SK	PERFORM TSB 12 06 04 REPLACE CATALYTIC CON	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	3-Feb-12	30-Apr-12	JERRY FORD SALES LTD.	#	5.00E+212	7-Aug-12	4	3091	\$302.99	\$388.52	IN	AB	5893 RUN TEST TO VERIFY TSB 12 06 04	CHECK ENGINE LAMP ON	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	24-Feb-12	23-Mar-12	ROD BAKER FORD SLS INC.	#	5.00E+212	29-Jul-12	1	8972	\$313.92	\$400.03	IN	IL	VERIFY MIL ON P0430. FOLLOWED TSB 12 06 04	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	15-Feb-12	12-Mar-12	BYERLY FORD INC.	#	5.00E+212	6-Aug-12	5	18475	\$311.37	\$399.67	IN	KY	WARN HOOK UP IDS TEST PCM CODE P0430 RUN	CUSTOMER STATES THE	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	15-Feb-12	2-Apr-12	PHILPOTT FORD	#	5.00E+212	14-Aug-12	5	8463	\$311.37	\$401.99	IN	TX	VERIFY ENGINE LIGHT ON LIGHT ON CODE P043	CHECK ENGINE LIGHT	#	1	1	1	1	1
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC0	TBF	F	4	T	19-Feb-12	17-Apr-12	BOB HURLEY FORD	#	5.00E+212	20-Jul-12	4													



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY DATE	START DATE	DEALERSHIP	JOB CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	BR	ST/PR	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1XC	T	F	F	A	T	MI	15-Jul-12	15-Jul-12	ALEX KARRAS LINCOLN, INC.	#	50E-2121	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	MI	DIS TEST P043 CONVERTER ASSEMBLY MOUNT	CUSTOMER STATES CHE	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH88H021	2012	1FTFW1E1C4	T	F	F	A	T	MI	24-May-12	16-Jul-12	TERRY MOORE FORD GROUP, LLC	#	50E-2121	2-Aug-12	1	3269	\$300.63	\$384.18	1	NA	NC	TEST DRIVE, IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	25-May-12	8-Jul-12	METROPOLITAN FORD, LLC	#	50E-2121	15-Aug-12	2	4988	\$308.75	\$400.05	1	NA	MI	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	50E-2121	9-Aug-12	1	1791	\$292.99	\$366.81	1	NA	KS	VERIFIED COMPLAINT (PAIR REPLACED BANK 2	DRIVABILITY	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1E1C4	T	F	F	A	T	MI	3-Jun-12	2-Jun-12	ZUMBROTA FORD	#	50E-2121	23-Jul-12	-1	22	\$820.44	\$882.28	4	NA	MI	REMOVED Y PIPE FROM / STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	1903	V5	0	0	EXHAUST	
CATALYTIC CONVERTER	EXHAUST	CH927007	2012	1FTFW1E1C6	T	F	F	A	T	MI	5-Jun-12	7-Aug-12	SEYMOUR FORD LINCOLN	#	50E-2121	14-Aug-12	1	598	\$300.63	\$479.37	2	NA	MI	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	OWNER STATES CHECK #	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0	T	F	F	A	T	MI	8-Jun-12	2-Aug-12	INTERSTATE FORD	#	50E-2121	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	CO	TEST DROVE AND VERIFIED CONVERTER ASSY	REPRES SALES STATES SES ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	CHNWX006	2012	1FTFW1E1C5	T	F	F	A	T	MI	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	50E-2121	14-Aug-12	1	1426	\$308.49	\$480.87	2	NA	MI	EEC TEST CODES P0300 (MONITOR RELATED POSI	CHECK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0	T	F	F	A	T	MI	12-Jun-12	20-Jun-12	LOGANVILLE FORD	#	50E-2121	8-Aug-12	2	3666	\$322.11	\$417.14	1	NA	GA	PERF EEC DTC P0430 PERFORM TSB 12 6 4	CUSTOMER STATES CK ENGINE	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	50E-2121	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	VA	TSB 12 6 4 VERIFIED CK ENGINE LIGHT ON EEC	TEST WHILE ON VACATION CHA	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	12-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIMI	#	50E-2121	7-Aug-12	2	3120	\$282.57	\$391.38	1	NA	MI	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT	DIAGNOSIS CORRECT FOR CHECK #	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH9C0007	2012	1FTFW1E1C0	T	F	F	A	T	MI	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	50E-2121	6-Aug-12	1	2265	\$293.69	\$369.00	1	NA	TX	PERFORMED IDS DIAGNOSIS, CODE P0430 IN W	CK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	20-Jun-12	12-Jul-12	WOOLINE CONCRETE LINCOLN, INC.	#	50E-2121	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	MS	VERIFIED CONCERN, EEC TEST DTC P0430	PERFORMED TSB	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	21-Jun-12	19-Jul-12	KRRC AUTO COMPANY	#	50E-2121	13-Aug-12	1	2672	\$292.99	\$382.25	1	NA	MS	KOEO P0430 PER TEST HIF INSPECT WRING CK	CK ENGINE LIGHT IS ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	21-Jun-12	14-Jul-12	COLONIAL FORD, INC.	#	50E-2121	10-Aug-12	1	2133	\$292.99	\$368.20	1	NA	NY	IDS DTC P0430 PERFORM PER TEST HIF FOUND	CK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	50E-2121	6-Aug-12	1	1239	\$292.99	\$381.72	1	NA	TX	CHECK TO SEE IF CHECKTEST PASS	CS CHECK ENGINE LIGHT	#	1903	V4	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	50E-2121	16-Aug-12	2	1801	\$292.99	\$349.66	1	NA	MS	VERIFIED CONCERN, EEC TEST DTC P0430 PRE	SENSE CUSTOMER STATES SES	#	1903	V4	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0	T	F	F	A	T	MI	19-Jul-12	28-Jul-12	KATHWAY LIMITED	#	50E-2121	14-Aug-12	1	2922	\$293.51	\$364.14	1	NA	NB	CHECK OUT AND NEED TO REPAIR PER TSB 12	04 ELECTRONIC DIAGNOSIS	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	13-Jul-12	27-Jul-12	KRELCI FORD, INC.	#	50E-2121	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MI	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LITE IS ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	50E-2121	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA	CHECKED EEC CODE P0430 WAS PRESENT CLEAR	CODES CHECK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	CH9C0004	2012	1FTFW1E1C3	T	F	F	A	T	MI	23-Jun-12	11-Jul-12	JIMMY WATKINS, INC.	#	50E-2121	8-Aug-12	1	2445	\$292.99	\$374.67	1	NA	MI	PERFORMED REPAIRS AS PER TSB 12 6 4	CUSTOMER STATES THE	#	1903	V5	0	0	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	4-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	6K775	24	17-Jul-12	3	10890	\$139.99	\$405.57	1	NA	MI	VERIFIED CONCERN PERFORMED TSB 12 6 4	REPLC CK ENGINE AND ADVISE ON	#	1903	V2	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	20-Jul-12	15-Dec-11	WORLD FORD-PENSACOLA	#	RECAL	24	28-Jul-12	8	14785	\$301.33	\$398.07	1	NA	FL	CHECKED FOR CODES, P0430, PERFORMED TSB	12 6 4 CK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	6K775	24	10-Aug-12	2	3533	\$0.00	\$57.45	1	NA	AL	RAN EEC TEST U040, P0430 TEST DROVE AND	MEAS CK ENGINE LIGHT ON	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	28-Oct-11	27-Apr-12	RYAN FORD	#	6K775	24	11-Jul-12	3	10680	\$139.99	\$55.44	1	NA	TX	VERIFIED CUSTOMER CONC. RETESTED 10	MILES C CHECK ENGINE LIGHT	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	6K775	24	16-Jul-12	8	5930	\$11.44	\$92.12	1	NA	OR	FEELING HESITATION OR MISFIRE UP ACCEL	LATION HARD ACCELERATION	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	19-Jun-12	15-Jul-12	MALLOY FORD	#	6K775	24	20-Jun-12	7	9710	\$0.00	\$44.07	1	NA	VA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	PLATE AS PER TSB 12 6 4	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	23-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	6K775	24	20-Jun-12	7	15782	\$13.66	\$67.03	1	NA	SK	Scan test, PASS. PERFORM TSB 12 6 4	reprogram PCM Check out engine light	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C0	T	F	F	A	T	MI	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	6K775	24	20-Jun-12	7	4468	\$13.66	\$61.74	1	NA	ON	VERIFY ENGINE LAMP ON, SURGING, MISFIRE	WITH CUSTOMER REPORTS AIR	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	23-Nov-11	15-Mar-12	WESTERN MOTOR COMPANY	#	6K775	24	20-Jun-12	7	15872	\$0.00	\$44.07	1	NA	MI	PERFORMED IDS TEST CODES PER TSB	12 6 4 CUSTOMER STATES THE	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	CG2G002	2012	1FTFW1E1C3	T	F	F	A	T	MI	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	6K775	24	1-Aug-12	8	7799	\$11.44	\$44.28	1	NA	MI	INSTALLED INTERCOOLER AIR DEFLECTOR AND	RERAN CUSTOMER REQUEST TO	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	6K775	24	26-Jul-12	6	11829	\$10.04	\$58.24	1	NA	VA	TEST DROVE VEHICLE, "TESTED OK"	GENERAL	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C6	T	F	F	A	T	MI	1-Dec-11	14-Dec-11	WELLS FORD, INC.	#	6K775	24	26-Jul-12	6	2004	\$0.00	\$27.45	1	NA	MI	VERIFY ENGINE LIGHT ON, CHECK	CUSTOMER STATES THE	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	2-Dec-11	30-Jan-12	CAMBRIAN FORD OF WASHINGTON	#	6K775	24	21-Jun-12	5	4787	\$13.66	\$61.10	1	NA	ON	INSTALLED DEFLECTOR PLATE AS PER TSB	12 6 4 CHECK LIGHT ON, WHEN	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF SALES LTD.	#	6K775	24	13-Jul-12	7	19198	\$11.51	\$43.10	1	NA	IN	FOUND DTC P0301 P0308 & P0306 REPAIRED	PUR RUNS ROUGH CODES PER	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	CH9B013	2012	1FTFW1E1C3	T	F	F	A	T	MI	19-Dec-11	19-Mar-12	J.C. LEWIS FORD	#	6K775	24	13-Jul-12	7	9077	\$10.74	\$47.67	1	NA	MI	CHECKED DTC'S, INSTALLED AIR DEFLECTOR	CUSTOMER STATES THE	#	1903	V2	0	0	PT & C
TSB REFLASH	PT & C	CH9Y008	2012	1FTFW1E1C3	T	F	F	A	T	MI	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	6K775	24	9-Aug-12	1	657	\$0.00	\$46.54	1	NA	OH	SEE TSB 12 6 4, COLL SHAD TEST AFTER	VEHICLE STARTS WHEN TUR	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C0	T	F	F	A	T	MI	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	6K775	24	9-Aug-12	1	1864	\$11.44	\$58.75	1	NA	LA	EEC TEST CODE P0300 RAN OASIS, PERFORM	TSB CS STARTED MISFIRING	#	1903	V5	0	0	PT & C
TSB REFLASH	PT & C	NA	2012	1FTFW1E1C3	T	F	F	A	T	MI	19-Dec-11	19-Mar-12	BLUESHIRT MOTOR COMPANY	#	6K775	24	9-Aug-12	1	9077	\$10.74	\$47.67	1	NA	MI	REPROGRAMMED PCM AND ADDED DEFLECTOR	PLATE AS PER TSB 12 6 4						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLCE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION
TSD REFLASH	PT C&C	NA	2012	1F1FW1E13C3	T	F	B	A	T	K	T	C	3	F	6K775	25	15-Aug-12	4	4299	\$13.66	\$59.43	1	NA	MB	CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	A4	24	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	18-Jul-12	4	9464	\$11.88	\$59.93	1	NA	ON	PERFORMED TSB 12 6 4 REPROGRAM PCM AND	CHECK ENGINE LIGHT ON	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	18-Jul-12	3	9379	\$11.44	\$58.07	1	NA	WI	CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VEH	A4	14	V29	PT MALFUNCTION
TSD REFLASH	PT C&C	NA	2012	1F1FW1E12C1	T	F	B	A	T	K	T	C	3	F	6K775	25	11-Aug-12	1	668	\$10.74	\$55.12	1	NA	MI	TEST DRIVE, COULD NOT TIME 0.5 HRS BASED	LIGHTS CAME ON TRUCK	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FX1E19C1	T	F	B	A	T	K	T	C	3	F	6K775	25	4-Aug-12	5	5349	\$0.00	\$48.69	1	NA	NJ	CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CLC CAME ON AND TRUCK	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FX1E19C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	5	15718	\$0.00	\$45.34	1	NA	MI	ISS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES VEH	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FX1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	1-Aug-12	1	1991	\$0.00	\$44.27	1	NA	VA	VERIFY CONSUMER, IDS CONNECT PERFORM	TEST	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	CGZ8T007	2012	1F1FW1E16C1	T	F	B	A	T	K	T	C	3	F	6K775	25	26-Jun-12	2	2687	\$18.38	\$65.06	1	NA	AR	PERFORMED TSB 12 6 4 LABOR OF 120604 C 4	C CUSTOMER STATES THE	A4	14	V29	PT MALFUNCTION
TSD REFLASH	PT C&C	NA	2012	1F1FW1E16C1	T	F	B	A	T	K	T	C	3	F	6K775	25	9-Aug-12	4	5831	\$0.00	\$39.02	1	NA	MN	CK CODES REFER TO TSB 12 6 4. INSPECT AND	VEH WAS LOW ON PWR	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E13C1	T	F	B	A	T	K	T	C	3	F	6K775	25	9-Aug-12	4	10472	\$0.00	\$57.57	1	NA	NY	verified retrieved code #0308 asper tlb 12 6 4	reprogram. Customer states mis fire	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E13C1	T	F	B	A	T	K	T	C	3	F	6K775	25	9-Aug-12	3	6951	\$14.63	\$57.73	1	NA	OC	SORT CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	31-Jul-12	3	4265	\$14.63	\$55.03	1	NA	QC	VERIF ET TESTE POUR REPAR ESSAIE ROUTIE	LUMIERE CHECK ENGINE	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	17-Aug-12	4	5475	\$14.63	\$56.51	1	NA	ON	TSB 12 6 4 APPLIES. VERIFIED CONCERN	DRIVING, PULLING TRAI	A4	14	V49	TRANSMISSION
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	17-Aug-12	3	4476	\$0.97	\$61.62	1	NA	AB	7204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUSTING	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	11-Aug-12	2	12988	\$0.00	\$42.28	1	NA	SC	ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	10-Aug-12	4	20154	\$0.00	\$56.93	1	NA	AB	WENT FOR ROAD TEST	retest ok reprogram pcm to	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	8-Aug-12	2	4562	\$0.00	\$38.44	1	NA	WI	TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	15-Aug-12	2	9520	\$0.00	\$38.08	1	NA	OH	TEST EEC SYSTEM DTC# P0308 REPROGRAM PCM	AND	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	8-Aug-12	2	5504	\$14.63	\$65.72	1	NA	SK	EEC TEST, P0305 P0306, PCM UPDATE AND	INSTALL CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FX1E19C1	T	F	B	A	T	K	T	C	3	F	6K775	25	10-Aug-12	2	4938	\$0.00	\$43.29	1	NA	QC	3448 SORTOR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E16C1	T	F	B	A	T	K	T	C	3	F	6K775	25	27-Jul-12	3	2777	\$10.74	\$44.14	1	NA	MI	ISS TEST P0308 RD TEST REPR PWR BAL UNABLE	CHECK ENG LIGHT ON	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	CHC04004	2012	1F1FW1E19C1	T	F	B	A	T	K	T	C	3	F	6K775	25	25-Jul-12	2	5335	\$11.44	\$41.81	1	NA	PA	8K77542E29 P0304 P0305 P0306 REPROGRAM	PCM CUSTOMER STATES ON	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	20-Jul-12	2	4731	\$14.63	\$68.72	1	NA	YT	CUSTOMER COMPLAINED FILE ON THE INTERCO	CHECK ENGINE LIGHT	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E16C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	3	7355	\$0.00	\$47.25	1	NA	MI	CONCERN CODE P29. VERIFIED CONCERN	KOEO CUSTOMER STATES TH	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E16C1	T	F	B	A	T	K	T	C	3	F	6K775	25	7-Aug-12	2	1810	\$0.00	\$57.16	1	NA	AB	VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E13C1	T	F	B	A	T	K	T	C	3	F	6K775	25	11-Aug-12	3	3620	\$0.00	\$35.55	1	NA	MI	TSB 12 6 4. NO DTCS TSB 12 6 4 STEP 0 STEP	WAS FLASHING FOR R	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E13C1	T	F	B	A	T	K	T	C	3	F	6K775	25	14-Aug-12	2	5967	\$10.74	\$44.73	1	NA	ND	CHECK DTCS KOEO LIT. KOEO P0308	CHECK ENGINE LIGHT ON	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E11C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	1	1873	\$0.00	\$48.99	1	NA	MD	CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E12C1	T	F	B	A	T	K	T	C	3	F	6K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	1	NA	PA	TEST DRIVE FOUND COIN TEST DRIVE RUNS	CUSTOMER STATES MIL	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E12C1	T	F	B	A	T	K	T	C	3	F	6K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	1	NA	PA	TEST DRIVE FOUND COIN TEST DRIVE RUNS	CUSTOMER STATES MIL	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	25-Jul-12	2	4573	\$0.00	\$52.57	1	NA	SK	check cause of engine light on, pulled codes	p0300, p03	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	27-Jul-12	2	3740	\$10.74	\$51.65	1	NA	TX	VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DIAG CUSTOMER STATES	A4	14	V29	PT C&C
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A <td T	K	T	C	3	F	6K775	25	10-Aug-12	2	4823	\$0.00	\$38.83										
TSD REFLASH	PT C&C	NA	2012	1F1FW1E18C1	T	F	B	A	T	K	T	C	3	F	6K775	25	10-Aug-12	1	2019	\$0.00	\$54.68	1	NA	NY	120604 0.5 K775 42 P001 1 NO 2 YES 4 RECAL	P VEHICLE TOWED IN EN	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E11C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	1	4830	\$0.00	\$49.05	1	NA	GA	PROGRAMMING EEC TEST, CODE P0306, PINPOINT	CUSTOMER STATES TH	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E11C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	1	4830	\$0.00	\$49.05	1	NA	GA	PROGRAMMING EEC TEST, CODE P0306, PINPOINT	CUSTOMER STATES TH	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E15C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	1	2199	\$10.74	\$52.32	1	NA	TX	PERFORMED SELF TEST FOUND DTC P0300, F	CONCERN	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E17C1	T	F	B	A	T	K	T	C	3	F	6K775	25	16-Aug-12	2	4873	\$0.00	\$44.16	1	NA	WI	ecc test, codes p0306 and p0297, reprogram	pin per	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E17C1	T	F	B	A	T	K	T	C	3	F	6K775	25	16-Aug-12	2	4873	\$0.00	\$44.16	1	NA	WI	ecc test, codes p0306 and p0297, reprogram	pin per	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E17C1	T	F	B	A	T	K	T	C	3	F	6K775	25	3-Aug-12	2	1704	\$0.00	\$53.37	1	NA	SK	KOEO PASS RAN PASS KOEO P0306, PINPOINT	DIAG FOR CHECK ENGINE	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	24-Jul-12	1	6318	\$16.66	\$59.90	1	NA	GA	ISS DIAG, HAS RAN MISFIRE CODE, PINPOINT	FOR CUST STATES SHUT	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E14C1	T	F	B	A	T	K	T	C	3	F	6K775	25	10-Aug-12	2	4823	\$0.00	\$38.83	1	NA	VT	VERIFIED CONCERN PERFORMED REPROGRAM	PCM AND	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E12C1	T	F	B	A	T	K	T	C	3	F	6K775	25	13-Aug-12	2	4706	\$0.00	\$45.64	1	NA	PA	UNABLE TO VERIFY CONCERN, CHECK ENGINE	LIGHT	A4			
TSD REFLASH	PT C&C	NA	2012	1F1FW1E12C1	T																									





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TB	F	B	A	T	K	30-Jun-12	WINDSOR MOTORS 1975, LTD.	2012	13	5	50E02121E	13-Jun-12	5	657	\$307.43	\$429.49	VERIFIED CEL ON. CHECKED FOR CODES P430 PR	ENGINE MECHANIC	A	4	2	PT & C	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12CF	TB	F	B	A	T	K	30-Jun-12	SLAN FORD LINCOLN	2012	13	1	50E02121E	13-Jun-12	1	765	\$300.63	\$390.95	13-RAN IDS KOGO TEST OK PRESENT #10 CARRI	CK ENGINE LIGHT IS ON	A	4	2	PT & C	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E13C3	TB	F	B	A	T	K	31-Jul-12	LANGWAY FORD INC.	2012	13	1	50E02121E	14-Aug-12	1	2108	\$308.75	\$438.13	SCAN PCM P0300 STORED CHECKED PD DATA FO	CUSTOMER STATES CHE	A	4	2	PT & C	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C3	TB	F	B	A	T	K	28-Jun-12	FESTIVAL FORD SALES (1983) LTD	2012	13	2	50E02121E	28-Jun-12	2	3188	\$410.00	\$596.95	WIDS TESTE FOR MIL ON [L]ACE LEFT SIDE CAT	AND CAME ON. SEE MARK	A	4	2	PT & C	PT & C	
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	1FFW1E11C3	TB	F	B	A	T	K	10-Aug-12	SIoux FALLS FORD LINCOLN	2012	13	2	50E02121E	10-Aug-12	1	820	\$292.99	\$418.13	CK FOR CODES. VERIFY PER. RE-TEST OK. REE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	27-Jul-12	KANATA FORD SALES LTD.	2012	13	1	8K75	14-Aug-12	1	1381	\$308.14	\$396.04	18-K75, CT #12 TSB #12.4. DTC #P0300. D	CHECK ENGINE LIGHT #1	A	4	2	PT & C	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	19-Apr-12	WOODBRIDGE FORD LINCOLN LTD	2012	13	1	8K75	16-Aug-12	1	7638	\$282.57	\$339.73	P0300 PRESENT NOW. REQUIRES CAT CONVERTE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T <td>K</td> <td>19-Nov-11</td> <td>1-Dec-11</td> <td>PARADISE FORD</td> <td>2012</td> <td>13</td> <td>5</td> <td>8010</td> <td>22-Aug-12</td> <td>5</td> <td>6010</td> <td>\$0.00</td> <td>\$84.12</td> <td>CK FOR DTC # P0306. PERFORM TSB 12.6.4</td> <td>D0E6. CHECK ENGINE LIGHT ON</td> <td>A</td> <td>4</td> <td>2</td> <td>PT &amp; C</td> <td>PT &amp; C</td>	K	19-Nov-11	1-Dec-11	PARADISE FORD	2012	13	5	8010	22-Aug-12	5	6010	\$0.00	\$84.12	CK FOR DTC # P0306. PERFORM TSB 12.6.4	D0E6. CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	12-Dec-11	PINEWOOD FORD LIMITED	2012	13	9	10180	14-Aug-12	9	10180	\$14.83	\$76.44	ROAD TEST. RETRIEVE DTC PASS CODES. FOLLO	W REPAIR FOR CHECK ENG	A	4	2	PT & C	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	12-Mar-12	AUTOMAX FORD	2012	13	5	13523	20-Aug-12	5	\$523	\$10.74	\$56.39	VERIFY EEC TEST P0300	CUSTOMER STATES THE	A	4	2	PT & C	PT & C	
TSB REFLASH	PT & C	NA	2012	1FFW1E14C3	TB	F	B	A	T	K	10-Nov-11	3-Aug-12	COWLES PARKWAY FORD, INC.	2012	13	1	1896	20-Aug-12	1	1896	\$0.00	\$83.45	REBURNED PCM PER TSB 12.6.4	DEFUL	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E13C3	TB	F	B	A	T	K	22-May-12	9-Aug-12	NATCHITOCHES FORD LINCOLN	2012	13	1	2578	20-Aug-12	1	2578	\$0.00	\$40.77	CK FOR RUNS ROUGH ON ACCEL. RAN DIAG AND	CS ENGINE RUNS ROUGH	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	11-Nov-11	14-Jul-12	COUGHLIN FORD OF CIRCLEVILLE	2012	13	2	5073	20-Aug-12	2	5073	\$0.00	\$40.17	RAN EEC TEST NO CODES NO MISFIRE IN MODE	CS VEHICLE SEEMS TO	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E13C3	TB	F	B	A	T	K	27-Feb-12	12-Apr-12	SUNBURY MOTOR COMPANY	2012	13	4	2088	31-Jul-12	4	2088	\$10.74	\$45.90	CK FOR CODES P0300 P0304 P0306 MISFIRE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
COP	ENGINE	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	29-Mar-12	20-Aug-12	BOB MOORE FORD	2012	13	1	108	21-Aug-12	1	108	\$84.05	\$107.78	4-VERIFIED COMPLAINT. PERFORMED IDS DIAG	RECE. AFTER REPAIRING LINE	A	4	2	PT & C	PT & C
COP	ENGINE	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	16-May-12	10-Aug-12	SOUTH FORD	2012	13	1	1575	24-Aug-12	1	1575	\$68.63	\$120.63	GA XIDS DIAG CODE P0306. PERFORM POWER	BASEL. CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
COP	ENGINE	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	8-Jun-12	20-Jun-12	VISION FORD	2012	13	2	1451	16-Aug-12	2	1451	\$68.68	\$172.26	NY XVERIFY CONCERN P0304. PD MONITOR. CVL	BLA. CUST STATES SES LIGHT	A	4	2	PT & C	PT & C
SPARK PLUGS	ENGINE	CHRW004	2012	1FFW1E11C3	TB	F	B	A	T	K	29-Jun-12	29-Jun-12	BOGOSU FORD LINCOLN	2012	13	1	52	1-Aug-12	1	52	\$37.00	\$134.59	4-VERIFIED CONCERN. CRANK NO START CONDIT	CRANKS NO STARTS	A	4	2	PT & C	PT MALFUNCTION
FUEL INJECTOR	ENGINE	CHFF5002	2012	1FFW1E11C3	TB	F	B	A	T	K	19-Jan-12	4-Mar-12	RICH FORD SALES, INC.	2012	13	6	9F583	4-Aug-12	6	4362	\$384.73	\$1,123.49	MM XCK 105635828 REQUEST #1. W PRESSURE TEST	PASS. CK ENGINE LIGHT STILL	A	4	2	PT & C	PT & C
DIAG - MISFIRE	ENGINE	CHTB0008	2012	1FFW1E11C3	TB	F	B	A	T	K	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD	2012	13	2	DIAG	20-Aug-12	2	5877	\$0.00	\$83.29	ON PERFORM IDS TEST MEMORY CODE PRESENT	CH. CK FOR ON ACCEL	A	4	2	PT & C	PT & C
DIAG - MISFIRE	ENGINE	CHRM0013	2012	1FFW1E11C3	TB	F	B	A	T	K	23-May-12	13-Jun-12	THE FORD STORE MORGAN HILL	2012	13	1	50E02121E	14-Aug-12	1	252	\$300.63	\$465.58	ON PERFORMED KOGO SELF TEST DRIVE VEHICLE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	CHV01010	2012	1FFW1E11C3	TB	F	B	A	T	K	29-Jul-12	18-Aug-12	AL PACKER FORD WEST	2012	13	1	50E02121E	22-Aug-12	1	429	\$339.29	\$450.60	CK FOR ENGINE LIGHT ON. [BANK 2] CAT CONVE	R. CUST STATES CHECK EN	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	18-Jun-12	14-Jul-12	STOLTZ FORD OF ST. MARYS	2012	13	2	1784	23-Aug-12	2	1784	\$292.99	\$331.40	PA XVERIFY CUSTOMER CO	TC P0303. PERFORMED	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	14-Jun-12	13-Jul-12	THE FORD STORE MORGAN HILL	2012	13	2	50E02121E	14-Aug-12	2	252	\$300.63	\$465.58	PA XVERIFY CUSTOMER CO	TC P0303. PERFORMED	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	31-Jul-12	31-Jul-12	SUZANNE RYD FORD INC.	2012	13	1	2275	22-Aug-12	1	2275	\$282.57	\$380.72	QC X	ANOMALY DU TEMPOIN	A	4	2	PT & C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11C3	TB	F	B	A	T	K	24-May-12	25-Jul-12	BARILE FORD INC.	2012	13	1	2101	22-Aug-12	1	2101	\$322.11	\$408.94	IN XCODE UP PCM FOUND THAT CODE P0430	FOUND. CUSTOMER STATES THA	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	24-May-12	25-Jul-12	M G FORD LINCOLN SALES LTD.	2012	13	1	7897	22-Aug-12	1	7897	\$307.62	\$422.07	IN XVERIFIED CONCERN. CT OASIS FOUND TSB	12.6.4. CUSTOMER FOR CK EN	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	9-May-12	13-Jul-12	DRAYTON VALLEY FORD SALES LTD.	2012	13	1	5341	31-Jul-12	1	5341	\$308.14	\$440.47	AB XINSPECTED AND DID PNP POINT TESTS. PULLE	D. CHECK ENG LITE IS ON	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	24-Jul-12	7-Aug-12	SPRIT FORD INC.	2012	13	1	852	16-Aug-12	1	852	\$300.63	\$394.85	MI XPERFORMED KOGO SELF TEST FOUND CODE	P0430. CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
CATALYTIC CONVERTER	EXHAUST	CHPDM008	2012	1FFW1E11C3	TB	F	B	A	T	K	23-May-12	13-Jun-12	BOB MOORE FORD	2012	13	1	50E02121E	15-Aug-12	1	5073	\$0.00	\$52.07	ON PERFORMED KOGO SELF TEST DRIVE VEHICLE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
DIAG - P0430	EXHAUST	CHPDM008	2012	1FFW1E11C3	TB	F	B	A	T	K	19-Jun-12	25-Jul-12	BARILE FORD INC.	2012	13	1	1995	16-Aug-12	1	1995	\$0.00	\$103.20	IN XFOUND THAT CODE P0302 FORD HOTLINE IDI	CUSTOMER STATES THA	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	19-Jun-12	14-Mar-12	MORRIS' BUFFALO FORD	2012	13	6	12771	24-Aug-12	6	12771	\$10.74	\$59.79	MI XINSTALLED CHARGE AIR COOLER SHIELD. TSB	12.6.4. CUST STATES THE EN	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	23-May-12	13-Jun-12	BOB MOORE FORD	2012	13	1	50E02121E	15-Aug-12	1	5073	\$0.00	\$52.07	ON PERFORMED KOGO SELF TEST DRIVE VEHICLE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	23-Jun-12	6-Feb-12	LITCHFIELD FORD	2012	13	1	14290	27-Aug-12	1	14290	\$0.00	\$48.52	IN XTEST DRIVE VERIFY CODE STORED IN MEMO	CUSTOMER STATES INT	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	22-Feb-12	28-Mar-12	BILL CURRIE FORD	2012	13	5	6239	23-Aug-12	5	6239	\$0.00	\$74.03	FL XECC TEST P0300 P0304 CK RE-TEST	ENGINE. CUSTOMER RE	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	28-Mar-12	28-Mar-12	BOB MOORE FORD	2012	13	1	50E02121E	21-Aug-12	1	5073	\$114.44	\$44.00	IN XVERIFIED CUSTOMER CONCERN. PERFORMED	D. CUSTOMER STATES THA	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	28-Mar-12	28-Mar-12	TERRY ORTINSKY RYD FORD SALE	2012	13	2	5615	30-Jul-12	2	5615	\$0.00	\$51.67	ON XPULLED CODES P0304 P0306 P0308. MISS	TR. VOR OASIS TO REPAIR THE	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	28-Apr-12	27-Jun-12	SOMA AUTOMOBILE INC.	2012	13	1	957	17-Jul-12	1	957	\$0.00	\$34.56	ON XCHECK CODES P0304 P0305 E P0308. VOIR	CASS. TIVER ENGINE ALLU	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	23-May-12	13-Jun-12	BOB MOORE FORD	2012	13	1	50E02121E	15-Aug-12	1	5073	\$0.00	\$52.07	ON PERFORMED KOGO SELF TEST DRIVE VEHICLE	CHECK ENGINE LIGHT ON	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	28-Mar-12	28-Jun-12	PARKS FORD LINCOLN OF GAINESVA	2012	13	1	1131	25-Aug-12	1	1131	\$0.00	\$51.51	FL XDIAG CHECK ENGINE LIGHT ON. PULL CODES	WITH D. CS CK ENG LIGHT ON	A	4	2	PT & C	PT & C
TSB REFLASH	PT & C	NA	2012	1FFW1E11C3	TB	F	B	A	T	K	16-Mar-12	29-Jun-12	WINNER FORD	2012	13	1	2878	27-Aug-12	1	2878	\$0.00	\$49.63	ON XCK FOR ENG LITE ON P0300 P0305 P782.6	GA. CUSTOMER REQUESTS					

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER #	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION								
TSB REFLASH	PT C&C	N/A	2012	1FTFW1G16C	T/F6	F/B	A/E	T/KW	T/C3	AF	20-Apr-12	6-Jun-12	MCLAUGHLIN MOTORS, INC	#P3	6K775	24	28-Aug-12	3	3890	\$0.00	\$40.91	1	NA	SC	#CKED OUT & REPROGRAM PCM PER TSB	CUSTOMER NOTED NO	#S	#60	TS	V52	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T/F6	F/B	A/E	T/KW	T/C3	AF	28-Jan-12	28-Mar-12	PASO ROBLES FORD LINCOLN	#P3	6K775	24	30-Jul-12	5	7040	\$2.80	\$52.35	1	NA	CA	#VERIFY CONCERN CHECK ENGINE LIGHT ON PER	CUSTOMER STATES VEH	#S	#60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETSC	T/F6	F/B	A/E	T/KW	T/C3	AJ	9-Feb-12	28-May-12	KELTIC MOTORS 1978 LIMITED	#P3	6K775	24	23-Aug-12	3	5701	\$14.83	\$80.87	1	NA	NS	#MIL ON AND VEHICLE HESITATES WHEN WET AT H	MIL ON AND VEHICLE HE	#S	#60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T/F6	F/B	A/E	T/KW	T/C3	AJ	16-Mar-12		DICK EDWARDS AUTO PLAZA	#P3	6K775	24	27-Aug-12	-1	546	\$0.00	\$40.46	1	NA	KS	#VERIFIED COMPLAINT (D/D)	GENERAL REPAIR	#S	#60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T/F6	F/B	A/E	T/KW	T/C3	AF	24-Feb-12	12-Mar-12	BOECKMAN FORD, INC.	#P3	6K775	24	27-Aug-12	6	4887	\$0.00	\$43.08	1	NA	OK	#VERIFIED CUST CONCER THIS TIME	CHECK AND ADVISE CUS	#S	#60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	T/F6	F/B	A/E	T/KW	T/C3	AF	3-May-12	26-Jun-12	CAM CLARK FORD SALES LTD.	#P3	6K775	24	17-Aug-12	2	3319	\$14.83	\$74.13	1	NA	AB	#UPDATE PCM AS PER RECALL 12 6 4 INSTALL SHE	REPAIR FOR CAUSE OF	#S	#60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B	A/E	T/KW	T/C3	AF	22-May-12	30-Jul-12	WOOD MOTORS FORD	#P3	6K775	24	22-Aug-12	1	6090	\$0.00	\$38.64	1	NA	NB	#REPROGRAMED AS PER TSB / OK	DRIVEABILITY CONCERN	#S	#60	TS	V52	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T/F6	F/B	A/E	T/KW	T/C3	AF	30-Apr-12	14-May-12	APPLE FORD OF SHAKOPEE	#P3	6K775	24	17-Aug-12	4	6713	\$10.74	\$62.43	1	NA	MN	#SELF TEST. PCM DTCS P0300,P0305,P0308. UPDAT	CUSTOMER WAS TOWIN	#S	#60	TS	V29	F	0	PT C&C

## 2012 MY 3.5L GTDI P415 Misfire Claims

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## 2012 MY 3.5L GTDI P415 Misfire Claims

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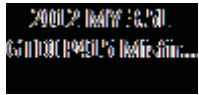
**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, August 03, 2012 9:14 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/3/12)

**Twenty-six new claims today**

(13) Catalytic Converter (two of these have 6/11/12 and 6/22/12 vehicle build dates)

(12) TSB Reflash

(1) COP

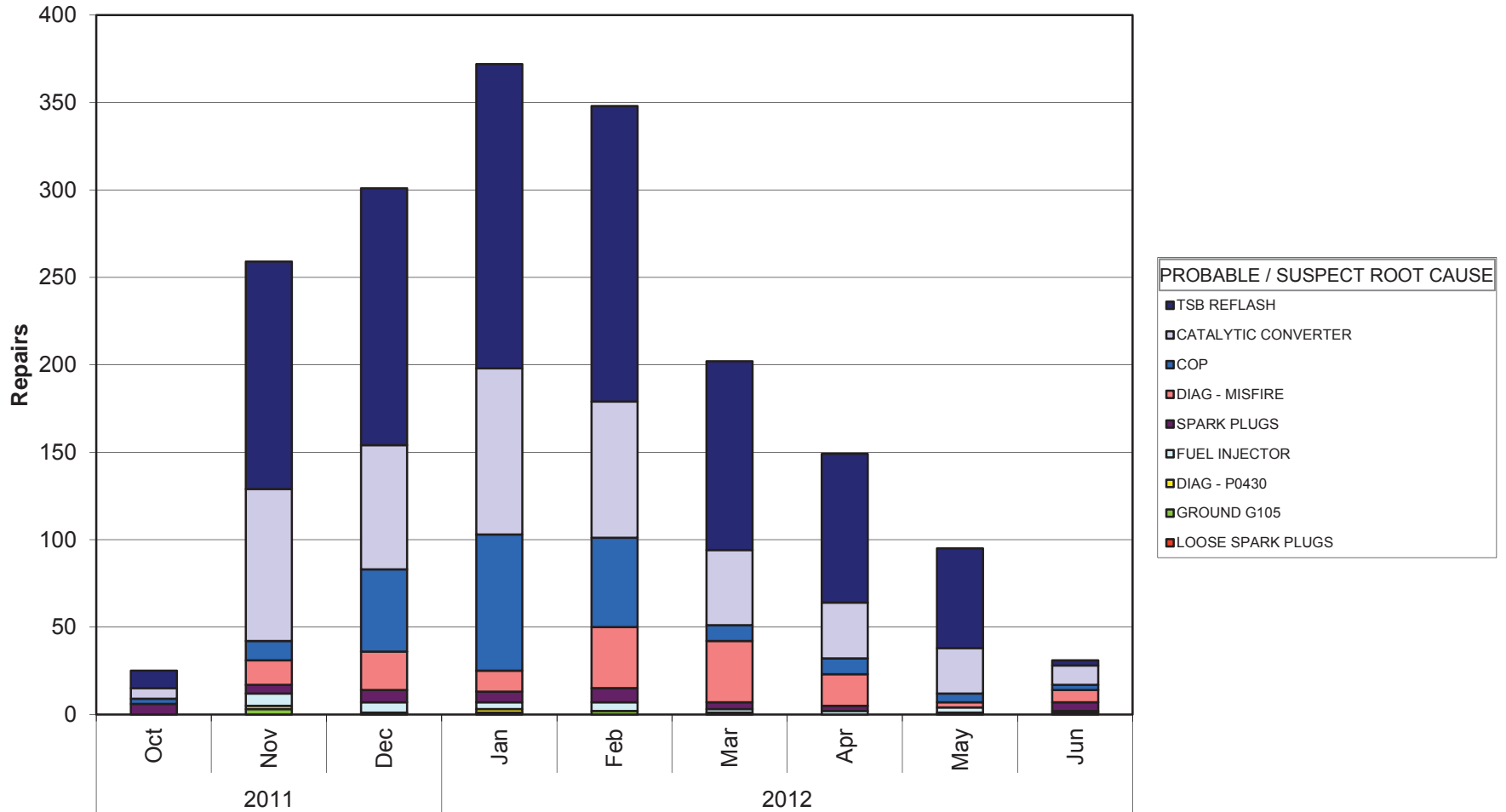


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/2/12**



Years	PROD DATE
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Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105	DIAG - P0430	
	3	2
		2
	2	1
		1
		1
	5	7

FUEL INJECTOR	SPARK PLUGS	
		6
	7	5
	6	7
	4	6
	5	8
	2	4
	2	3
	3	
	1	5
	30	44

DIAG - MISFIRE	COP	
		3
	14	11
	22	47
	12	78
	35	51
	35	9
	18	9
	3	5
	7	3
	146	216

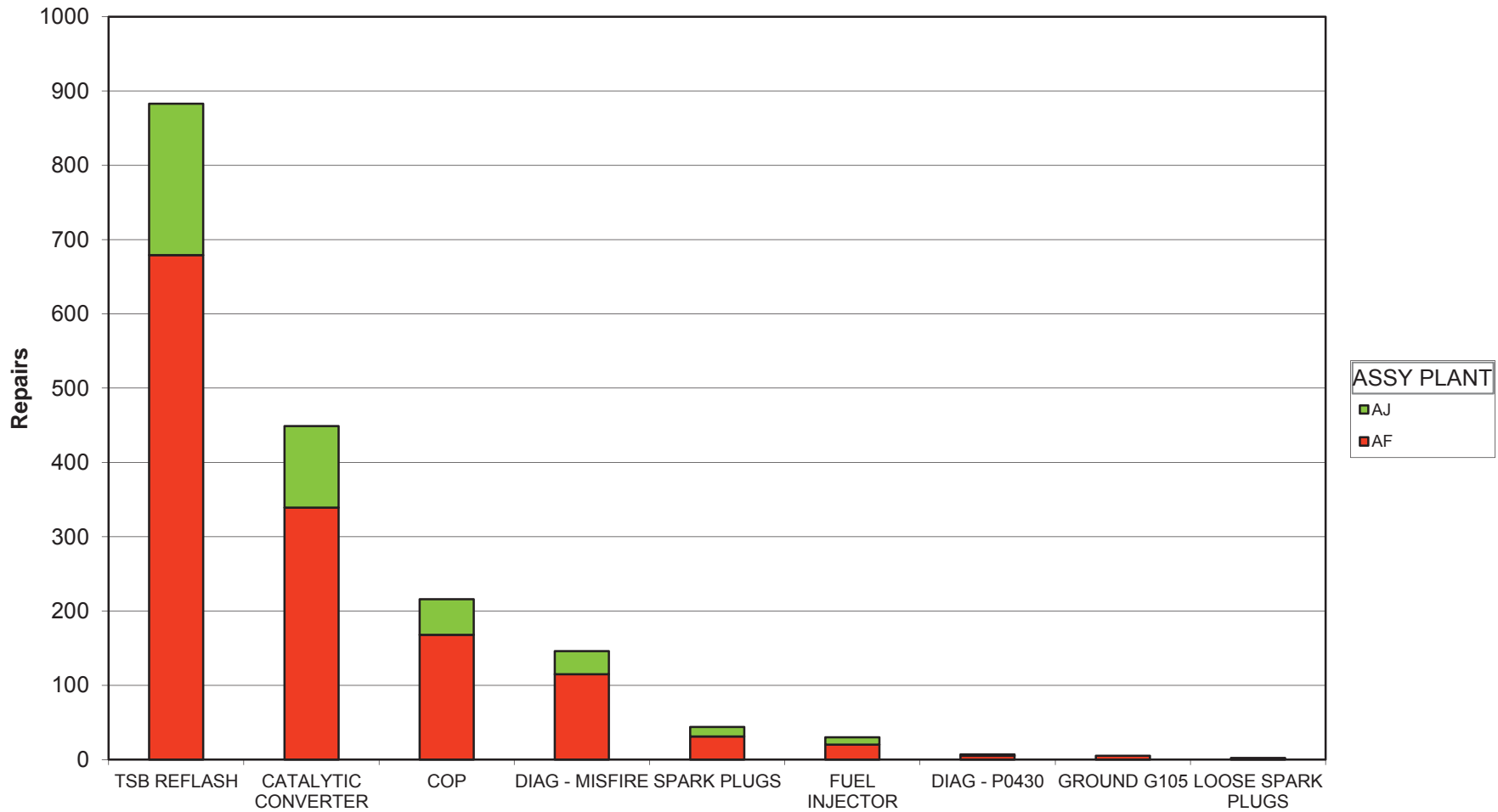
CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	6	10
	87	130
	71	147
	95	174
	78	169
	43	108
	32	85
	26	57
	11	3
	449	883
		1782



ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/2/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	679	204	883
CATALYTIC CONVERTER	339	110	449
COP	168	48	216
DIAG - MISFIRE	115	31	146
SPARK PLUGS	31	13	44
FUEL INJECTOR	20	10	30
DIAG - P0430	5	2	7
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1363	419	1782

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL	YIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM STATUS	CLAIM BINNED FUNCTION					
COP	ENGINE	BLTD0003	2012	1FFFW1C3CF	TFF	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	\$29	\$63.09	116181	CA	ECC TEST PID MONITOR TEST REPLACED #5 ENGINE SPOK MISS DRIVE			V29	C&C				
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$5.17	\$63.22	11	CA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			V29	C&C			
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	ECC TEST P0300, POWERED PLUGS AND ROAD			V29	C&C			
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1C4X	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	VERIFIED CONCERN, PEGS CC 42			V29	C&C			
GROUND G15	ENGINE	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	148	\$80.00	\$89.19	10	AB	239 VERIFIED CONCERN, P00			A61	1A	V29	C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	16-Dec-11	1	519	\$0.00	\$74.80	1	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER				V29	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	272	\$0.00	\$79.35	1	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$443.16	20	ON	873 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE				A61	1A	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1C4G	TFF	F	A	T	8-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	ECC TEST P0430 MONITORED PIDS, REPLACED BA				V29	C&C		
SPARK PLUGS	ENGINE	BLIA0002	2012	1FFFW1E1R6	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#1209	11-Dec-11	-1	12	\$562.25	\$668.95	1	NJ	CHECK ENGINE LIGHT IS BLEMBLE AND ROADTEST				V29	C&C		
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1C2G	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	\$4.88	\$179.42	2	BC	DIAG. TESTS: CODE P0304, PINPOINT MONITOR TE				V29	C&C		
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFFW1E1C4X	TFF	F	A	T	18-Nov-11	18-Dec-11		SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	6	ND	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFW1E1C3F	TFF	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	1	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO				V29	C&C		
COP	ENGINE	N/A	2012	1FFFW1E1C2G	TFF	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	\$409.11	3	WA	ISS SET UP ECC TEST ITEM TESTED COILS & FUEL				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1C2G	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	21-Jan-12	1	244	\$397.71	\$504.17	1	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST				V29	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.00	0	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK				V40	3	V29	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1C4G	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD	#1209	10-Jan-12	1	124	\$180.97	\$241.25	1	NS	201 SKIP TEST DROVE, A/C UNDER LOAD, REPA				V40	3	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	23	AB	0 210 SELF TEST PCM NAME TEST SHOWED TH				A62	2A	V29	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E1C2X	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	1	SD	PERFORM IDS QUICK TEST, WET AROUND THE				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1R6	TFF	F	A	T	25-Oct-11			ULMANN MOTOR INC	#1209	18-Jan-12	-1	59	\$42.65	\$57.14	1	MI	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW				V29	C&C		
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1C1G	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.21	2	MI	TEST ECC COM P0316 PFE ENGINE FOR CYLINDR				V29	C&C		
COP	ENGINE	N/A	2012	1FFFW1E1C4G	TFF	F	A	T	6-Jan-12			BARRIE FORD	#1209	12-Jan-12	-1	6	\$60.19	\$253.50	23	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN				A61	1A	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$446.78	1	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	CATA0003	2012	1FFFW1E1C3F	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	1236	\$128.10	\$310.87	2	CA	1236 CUST STATES VEH LEON ACCEL CYLINDR				V29	C&C		
FUEL INJECTOR	ENGINE	CANA0002	2012	1FFFW1E1C2X	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	791	\$329.75	\$522.30	1	CA	PRELACE IN INJECTOR, WAS INHIBITED ENGIN				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	456	\$444.30	\$571.46	1	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1R6	TFF	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$407.88	\$605.35	2	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN				V29	C&C		
GROUND G15	ENGINE	CAQA0024	2012	1FFFW1E1C3F	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$80.00	\$226.69	2	MD	ROAD TEST CANNOT VEH PERFORMED COIL				V29	C&C		
GROUND G15	ENGINE	CAQA0024	2012	1FFFW1E1C3F	TFF	F	A	T	21-Nov-11	30-Nov-11		AWTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	1	MI	ROAD TESTED VEHICLE, W/RE PERFORMED COIL				V29	C&C		
FUEL INJECTOR	ENGINE	CANQ0003	2012	1FFFW1E1R6	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	ISS TEST, PASS CODES PER SSM 22192, RE				V29	C&C		
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFFW1E1C3F	TFF	F	A	T	18-Nov-11	12-Jan-12		KEN WILSON FORD INC	#1209	16-Jan-12	2	2115	\$21.08	\$136.24	1	NC	ISS TEST, PASS CODES AND CHECK G15 AS PER				V29	C&C		
DIAG - MISFIRE	ENGINE	CAPC0009	2012	1FFFW1E1C3F	TFF	F	A	T	18-Nov-11	12-Jan-12		ALTON BRADLEY FORD	#1209	16-Jan-12	2	2115	\$21.08	\$136.24	1	NC	ISS TEST, PASS CODES AND CHECK G15 AS PER				V29	C&C		
COP	ENGINE	CAQC0001	2012	1FFFW1E1C3F	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	1	MI	ISS TEST, PASS CODES PER SSM 22192, RE				V29	C&C		
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFFW1E1C3F	TFF	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	496	\$263.54	\$558.29	1	MI	VERIFIED CONCERN, CLEARING INJECTORS AND				V29	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	18-Nov-11	18-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$60.00	\$91.85	13	ON	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART				A61	1A	V29	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	0	MI	ISS TEST, NO CODES, ROAD TEST UNABLE TO				V29	C&C		
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFFW1E1C3F	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$80.00	\$226.69	2	MD	ROAD TEST CANNOT VEH PERFORMED COIL				V29	C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1C4X	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$59.84	1	MI	ISS TEST, RETRIEVED DTLS AND NEEDED TO				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FFFW1E1C2G	TFF	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1	581	\$410.74	\$556.96	1	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, RE				V29	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E1R6	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	1	MI	TEST ECC (KOER PASS) CODE BPN 5212 MIL				V29	C&C		
COP	ENGINE	N/A	2012	1FFFW1E1C4G	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	30	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER				A61	1A	V29	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	7-Dec-11	26-Dec-11		TERRIERONE FORD	#1209	4-Feb-12	2	2424	\$0.00	\$65.87	1	MI	RAN ECC TEST P0300, INFLAMM AT THIS TIME				V29	C&C		
DIAG - MISFIRE	ENGINE	CBFC0006	2012	1FFFW1E1R6	TFF	F	A	T	13-Jan-12			WESTWAY FORD	#1209	4-Feb-12	1	1462	\$58.88	\$172.12	1	MI	CUST STATES THE CHECK NO PERFORMED				V29	C&C		
COP	ENGINE	N/A	2012	1FFFW1E1C3F	TFF	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	1	MI	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD				V44	3	V29	C&C
COP	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	13-Jan-12	30-Jan-12		MUNDAY FORD	#1209	2-Feb-12	1	113	\$68.88	\$175.88	1	MI	VERIFIED CONCERN, IDS CYL, HD9 JMA VEH				V29	C&C		
ENGINE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	15-Jan-12	18-Jan-12		FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	1461	\$56.88	\$292.81	23	CA	KOED PASS KOER PASS 12850045 03 REPLAC				A62	2A	V29	C&C
ENGINE	ENGINE	N/A	2012	1FFFW1E1R6	TFF	F	A	T	5-Jan-12	31-Jan-12		CROPPER MOTORS INC	#1209</															

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	CA	US2	20	PT C&C
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	VA	VA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	VA	US2	20	PT C&C
SPARK PLUGS	ENGINE	CB0011	2012	1F1FWE1T0C3	2	T	F	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	VA	VA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	VA	US2	20	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	VA	VA	IDS EEC TEST P0303,P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	VA	US2	20	PT C&C
COP	ENGINE	CBUAF012	2012	1F1FWE1T0C3	2	T	F	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	NC	NC	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	#12029	NC	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	VA	VA	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES VEH	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	VA	VA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	VA	US2	20	PT C&C
COP	ENGINE	CBM813	2012	1F1FWE1T0C3	2	T	F	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD INC.	#12029	14-Feb-12	2	1660	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A FUR FOR THIS	CUSTOMER STATES WHEN	#12029	VA	US2	20	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1F1FWE1T0C3	2	T	F	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	17-Feb-12	1	503	\$58.88	\$199.24	VA	VA	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SEE LI	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	VA	VA	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LI	#12029	VA	US2	20	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CBDF003	2012	1F1FWE1T0C3	2	T	F	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	VA	VA	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	VA	VA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	VA	US2	20	PT C&C
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	VA	VA	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	VA	US2	20	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	VA	VA	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT EN	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	3-Jan-12	25-Jan-12	DIELH FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	VA	VA	W/OK TEST DRIVE VERIFY CONCERN EEC	CUSTOMER STATES CHE	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	VA	VA	RAN SYSTEMS TEST CODE P0430 REPROGRAM	CUSTOMER STATES WHEN	#12029	VA	US2	20	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	892	\$64.05	\$203.78	VA	VA	CK ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	VA	US2	20	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1F1FWE1T0C3	2	T	F	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	VA	VA	ROAD TEST AND DIAGN, LSC, FUEL FOR E	CUSTOMER STATES THIS	#12029	VA	US2	20	PT C&C
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	29-Oct-11	23-Mar-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	VA	VA	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#12029	VA	US2	20	PT C&C
COP	ENGINE	CBHDE012	2012	1F1FWE1T0C3	2	T	F	A	T	23-Nov-11	31-Jan-12	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	VA	VA	IDS TEST INDICATES C/MET, MISFIRE IS NO	CUSTOMER STATES CHE	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	VA	VA	B3001 CONVERTER TEST, R AND RE TESTED	ALL CRIME DOME SPKS, KE	#12029	VA	US2	20	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	13-Dec-11	18-Jan-12	DAN WIELBOLD FORD	#12465	13-Mar-12	2	3885	\$8.17	\$121.99	VA	VA	PERFORMED SELF TEST RECEIVED CODE	P0308 THE ENGINE LIGHT	#12465	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	15-Jan-12	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR	CLEARLED CHROMES ROUGH	#12029	VA	US2	20	PT C&C
FUEL INJECTOR	ENGINE	CGCER001	2012	1F1FWE1T0C3	2	T	F	A	T	24-Oct-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	-1	34	\$319.11	\$928.44	VA	VA	RETRIEVED CODE P0304 EM TEST AND	INJECTOR NEW CARS STATE	#12029	VA	US2	20	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	22-Nov-11	16-Mar-12	LITHA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	19	\$5.17	\$78.84	VA	VA	IDS STATES CHECK SPARK PLUGS AND	FOALS SALES MANAGER STATE	#12029	VA	US2	20	PT MALFUNCTION
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	24-Oct-11	10-Feb-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	495	\$206.65	\$693.12	VA	VA	STARTED VEHICLE ON NO MISFIRE	WHEN W/OK FOR 15 MIN	#12029	VA	US2	20	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	VA	VA	HOOK UP IDS BOO P0303 REPROD TEST	NO I IS SEE PREVIOUS HISTORY	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CBP8007	2012	1F1FWE1T0C3	2	T	F	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	VA	VA	PN 8212 CODE 42 LEFT P0430 RAN	OASIS CUSTOMER STATES CHE	#12029	VA	US2	20	PT C&C
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	15-Mar-12	1	439	\$405.35	\$497.69	VA	VA	BANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHE	#12029	VA	US2	20	PT C&C
COP	ENGINE	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	VA	VA	CUSTOMER COMPLAINT, COMPLAINT CODE	C3 CHECK ENGINE LIGHT	#12029	VA	US2	20	PT C&C
DIAG - MISFIRE	ENGINE	CBZ8907	2012	1F1FWE1T0C3	2	T	F	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	895	\$64.05	\$138.50	VA	VA	REPLACE BURNED OUT #0 COIL AND SPARK	PLUGS QUIET THE TRUCK	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	19-Mar-12	1	439	\$206.65	\$693.12	VA	VA	EEC TEST P0303, P0306, P0308, P0309	TEST INSPECT OR CHECK ENGINE	#12029	VA	US2	20	PT C&C
FUEL INJECTOR	ENGINE	CCPP001	2012	1F1FWE1T0C3	2	T	F	A	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	VA	VA	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE SERVICE	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	16-Feb-12	28-Feb-12	PKINSHT MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	VA	VA	2029 AL VISUAL INSPECTION ROAD TEST	WITH SCAS 3 CHECK ENGINE LIGHT	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	495	\$206.65	\$693.12	VA	VA	VERIFIED CUSTOMER CONCERN, NO	T888 CUSTOMER STATES THIS	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	VA	VA	EEEC DIAG, DTC P0430, PINPOINT TEST	DCL, DCL CHECK ENGINE LIGHT ON	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	VA	VA	EEEC TEST P0430 PERFORM TSB 12 2	TO REPLACE CHECK LIGHT IS ON	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	14-Mar-12	1	7109	\$405.35	\$494.87	VA	VA	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER CHECK ENGINE LIGHT	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	10-Nov-11	7-Jan-12	NORTSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	VA	VA	PERFORM DIAG, REPROGRAM THE PCM &	REPLACE 2 REPAIR SERVICE EN	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	VA	VA	PCM CALIBRATION APPARENTLY THE	TSB DOES NOT STATES THE CHECK	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.35	VA	VA	VERIFIED CUSTOMER CONCERN, RETEST	OK, TEST CHECK ENGINE LIGHT ON	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	13-Feb-12	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	1	2329	\$413.00	\$500.53	VA	VA	CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3	2	T	F	A	T	13-Feb-12	23-Dec-11	TYLER FORD LTD	#12029	20-Mar-12	2	3728	\$405.35	\$488.32	VA	VA	EEC TEST CODE P0430 REPROGRAM	PCM REPLACE CHECK ENGINE LIGHT	#12029	VA	US2	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T0C3																							

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETKCF	2	F	F	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	GR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SOME	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETC01	2	F	F	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETK01	2	F	F	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	2	F	F	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 44	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	2	F	F	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	2	F	F	11-Dec-11	14-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-20-Feb-12	1	815	\$0.00	\$26.91	0	NA	NC	RAN EEC TEST PASS REPROGRAM PER TSB	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET2C0	2	F	F	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5C0	2	F	F	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 56	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GET	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	2	F	F	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1T6C0	2	F	F	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OFF AND	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C0	2	F	F	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	2	F	F	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ET3C0	2	F	F	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	2	F	F	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	1FTFW1ET7C0	2	F	F	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UP	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7C0	2	F	F	11-Dec-11	10-Feb-12	SUIT HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C&C	VERIFY ENGINE LIGHT ON	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	2	F	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	2	F	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	2	F	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET2C0	2	F	F	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	11-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	#	24	RECALEM	24-6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OF RAN PERFORMED PROC	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	CA189001	2012	1FTFW1ET9C0	2	F	F	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	2	F	F	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	3-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	2	F	F	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET7C0	2	F	F	17-Dec-11	29-Dec-11	SUIT HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL TEST PASS	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	15-Dec-11	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	AL DIAG CUSTOMER STATES	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET7C0	2	F	F	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	PT C&C
TSB REFLASH	PT C&C	COE0D017	2012	1FTFW1ET7C0	2	F	F	19-Jan-12	12-Feb-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. REPROGRAMMED PCM	CUSTOMER STATES WHEN	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4C0	2	F	F	9-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	2	F	F	21-Dec-11	28-Dec-11	AUFBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET3C0	2	F	F	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	857	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET1C0	2	F	F	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	42 CUSTOMER STATES	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET5C0	2	F	F	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & REPA	FORM FOR VEH SURGE	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	8-Dec-11	9-Feb-12	SUIT HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$26.84	0	NA	WI	VERIFY REPROGRAMMER	CUST STATES SURGE MIL	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	2	F	F	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	888	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETK01	2	F	F	28-Nov-11	24-Jan-12	STUYVEY FORD OF TALEGHUAH	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGES	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	9-Nov-11	14-Dec-11	YARMON FORD	#	24	RECALEM	24-25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	PT C&C
TSB REFLASH	PT C&C	CWC0K019	2012	1FTFW1ET5C0	2	F	F	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	#	24	RECALEM	24-1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET6C0	2	F	F	22-Dec-11	9-Feb-12	TYLER FORD LTD	#	24	RECALEM	24-27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET9C0	2	F	F	17-Jan-12	2-Feb-12	CARTHAGE FORD, INC.	#	24	RECALEM	24-21-Feb-12	1	3003	\$0.00	\$30.12	0	NA	MO	VERIFY CUSTOMER CONCERN. CHECK ENGINE LI	ON. PERFORMED	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET9C0	2	F	F	17-Nov-11	28-Nov-11	TOWN & COUNTRY FORD, INC.	#	24	RECALEM	24-23-Feb-12	3	2698	\$0.00	\$0.00	0	NA	NC	CHECK FOR DTCS PASS REPROGRAM PCM PER	TCK ENGINE LIGHT CAME	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET0C0	2	F	F	9-Jan-12	30-Dec-11	FILLBACK FORD, INC.														



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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWY12C2X	T06	F	B	A	T	T	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	RECALEM	24-12-22Mar-12	1	1508	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHEV	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24-11-13Mar-12	3	2967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	24-11-29Feb-12	2	1169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR0004	2012	1FFX1E12C2F	T06	F	B	A	T	T	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24-11-15Feb-12	3	5797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24-11-16Feb-12	1	105	\$0.00	\$44.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	27-Jan-12	31-Dec-11	MALLOY FORD	#	RECALEM	24-11-17Feb-12	2	3188	\$0.00	\$32.07	0	AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E12C2F	T06	F	B	A	T	T	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24-11-18Feb-12	2	4380	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E12C2F	T06	F	B	A	T	T	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	RECALEM	24-11-18Feb-12	1	1284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE REPROGRAM PCM TEST DR	CUSTOMER GETTING PO	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24-11-17Feb-12	2	1952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHEV	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24-11-14Feb-12	2	1452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES ENG	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	18-Jan-12	10-Feb-12	GAYTOR FORD	#	RECALEM	24-11-23Feb-12	1	1743	\$0.00	\$35.69	0	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	24-11-23Feb-12	1	1250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10 10	REPROG	CUSTOMER STATES THE	#	8120	V50	04	PT C&C
TSB REFLASH	PT C&C	CB0A0001	2012	1FFX1E12C2F	T06	F	B	A	T	T	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24-11-14Feb-12	2	2063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	RECALEM	24-11-8Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	RECALEM	24-11-24Feb-12	1	973	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS P	CUSTOMER STATES THE	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24-11-17Feb-12	1	326	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24-11-12Mar-12	3	4356	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24-11-14Mar-12	1	1203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	8120	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24-11-15Mar-12	1	3513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	8120	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	24-11-15Mar-12	1	436	\$0.00	\$26.86	0	TX	13K 430 ROAD TEST FOR P0300 REPAIR FOR	P0300 REPAIR FOR TRAN	#	8120	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24-11-21Feb-12	-1	3115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	8120	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24-11-22Feb-12	3	3800	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TBS	FOR CHECK AND REPORT	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24-11-6Mar-12	3	3553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24-11-12Mar-12	1	2331	\$0.00	\$40.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TBS	FOR CHECK AND REPORT	#	8120	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24-11-17Feb-12	2	2382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	27-Dec-11	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	24-11-27Feb-12	2	3718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS ON	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24-11-20Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TBS FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND LO	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24-11-12Mar-12	2	3723	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING D	IGS STATES TRUCK ST	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	29-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	24-11-12Mar-12	1	1415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24-11-22Feb-12	2	1870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. RE	TRUCK IS BUCKING WH	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	12-Dec-11	12-Dec-11	SCOTT FORD	#	RECALEM	24-11-23Mar-12	3	2058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEE	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	14-Jan-12	20-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	24-11-16Mar-12	1	1457	\$0.00	\$31.43	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	VEHICLE. EEC DIA PASS	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E12C2F	T06	F	B	A	T	T	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	#	RECALEM	24-11-8Mar-12	2	1500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	14-Jan-12	16-Feb-12	FORD LINCOLN OF COOKEVILLE	#	RECALEM	24-11-15Mar-12	1	3198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	8120	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	24-11-21Feb-12	1	1088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING. I	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24-11-23Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	CM2A0009	2012	1FFX1E12C2F	T06	F	B	A	T	T	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	RECALEM	24-11-8Mar-12	1	1415	\$0.00	\$32.66	0	TX	IDS DTC P0300 P0306 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24-11-15Mar-12	1	355	\$0.00	\$29.03	0	TX	PERFORMED TSB 12 02 10	CHEK ENGINE LIGHT ON	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24-11-23Mar-12	1	290	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEH	#	8120	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	11-Dec-11	31-Jan-12	DIXON FORD LINCOLN, LLC	#	RECALEM	24-11-23Mar-12	2	2126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEH	#	8120	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T06	F	B	A	T	T	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM															

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1XCK	T	F	F	T	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1029	RECALEM	24	23-Feb-12	418	\$0.00	\$35.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1029	RECALEM	24	15-Feb-12	9	\$0.00	\$24.01	0	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1029	RECALEM	24	17-Feb-12	1860	\$0.00	\$24.01	0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1T6C	T	F	F	T	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1029	RECALEM	24	17-Feb-12	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1029	RECALEM	24	22-Feb-12	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OWN				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1029	RECALEM	24	23-Feb-12	3859	\$0.00	\$44.00	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE PULL				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1029	RECALEM	24	23-Feb-12	1	\$0.00	\$37.37	0	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCL				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1029	RECALEM	24	27-Feb-12	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1029	RECALEM	24	23-Feb-12	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10 VEHICLE BUICK WITH SF				V52	PT	PT C&C	
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1T6C	T	F	F	T	T	14-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1029	RECALEM	24	27-Feb-12	2	\$624	\$0.00	\$34.12	0	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALITY WHILE DRIVING				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	5-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1029	RECALEM	24	28-Feb-12	6381	\$0.00	\$34.12	0	TX	CC 04 PCM UPDATE ACCOUNT ENGINE SURGES AND QUALITY CHECK INITIAL				V52	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1029	RECALEM	24	27-Feb-12	3114	\$0.00	\$30.79	0	NC	TEST DRIVE. KOEC PASS PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT				V52	PT	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1029	5.00E-212	2	12-Mar-12	4337	\$405.35	\$500.28	1	IN	SC IDS P0430BANK 2 BELOW THRES. PERP TSB 12 2 0 CUSTOMER STATES CK				V44	PT	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1029	RECALEM	24	20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				V29	PT	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1029	DIAG	2	14-Mar-12	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				V29	PT	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1029	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$48.86	0	IN	BC CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1029	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT ON				V44	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1029	RECALEM	24	22-Mar-12	7072	\$0.00	\$31.85	0	IN	AR TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				V29	PT	PT C&C	
COP	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1029	12029	2	12-Mar-12	0	676	\$86.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT ON				A12	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1029	12029	0	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				V44	PT	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	22-Dec-11	23-Jan-12	BENNETT FORD	#1029	12029	0	27-Mar-12	7	677	\$297.67	\$470.13	1	IN	KOEC PASS KOEC PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LI				A14	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T	F	F	T	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1029	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1029	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO. CUSTOMER ENGINE LI				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	8-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1029	RECALEM	24	24-Mar-12	1	978	\$0.00	\$11.84	0	IN	878 REPROGRAM PCM. PULLED CODES. P0300. CS C&C CAME ON WHILE				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1029	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.12	0	IN	MO DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	17-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1029	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.18	0	IN	WA UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#1029	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35.14	0	IN	UT PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				V29	PT	PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1029	12029	0	22-Mar-12	2	8558	\$845.05	\$112.03	1	IN	UT VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1029	12029	0	22-Mar-12	-1	29	\$58.88	\$108.92	1	IN	MN CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				V40	PT	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	17-Feb-12		BIROCK FORD	#1029	12029	0	22-Mar-12	1	29	\$84.02	\$108.92	1	IN	UT PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				V40	PT	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1029	12405	2	22-Feb-12	0	53	\$5.05	\$115.80	132	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM TEST. INSPECT FOR CELL LIGHT				A61	PT	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T6C	T	F	F	T	T	10-Feb-12		ROBIN FORD SALES LTD.	#1029	NPP	2	28-Feb-12	-1	462	\$0.00	\$62.48	1	IN	MB NO CODES TSB 12 2 10 FOUND D1 BANK MISS. ENG LAMP CAME ON DU				A12	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	17-Feb-12		PHIL LONG FORD SALES LTD.	#1029	RECALEM	24	20-Mar-12	1	502	\$0.00	\$35.18	0	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1029	RECALEM	24	20-Mar-12	4	4894	\$0.00	\$36.73	0	IN	FL TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	15-Dec-11	15-Dec-11	RICKART FORD	#1029	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34.73	0	IN	OH PERFORM SELF TEST. P0301 CHECKED OASIS. RE WHEN DRIVING STATES THA				V29	PT	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1T6C	T	F	F	T	T	10-Feb-12	10-Feb-12	COURTESY FORD, INC.	#1029	RECALEM	24	24-Mar-12	1	4953	\$0.00	\$35.14	0	IN	VA TEST DRIVE AND VERIFIED CONCERN. PERFORMED PERFORMED PERFORMED				V52	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1029	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	0	IN	MN DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL C				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	IN	NY PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				V49	PT	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	14-Feb-12		WAYNE FORD	#1029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	IN	NY PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				V49	PT	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1029	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	0	IN	CO REPROGRAM PCM PER TUPUTER TO LEARN THE CUSTOMER REPORTS OF				V52	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BOWTOWN	#1029	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	0	IN	PA CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE				V29	PT	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	4-Jan-12	9-Feb-12	TEAGUE FORD LINCOLN	#1029	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$35.69	0	IN	AR EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MISS AROUND				V29	PT	PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1T6C	T	F	F	T	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1029	5F953	1	14-Mar-12	3	2160	\$143.56	\$602.46									

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION								
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12CF	T06	F04	T06	T03	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40252	RECALEM	24	30-Mar-12	4	7512	30.00	528.04	0	NA	ME	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	#1	V29	04	PT & C	TRANSMISSION			
COP	ENGINE	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40252	12029	C3	29-Mar-12	2	9082	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	#1	V52	04	PT & C	PT & C			
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1TKX	T06	F04	T06	T03	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	40252	12	C3	5-Apr-12	1	11	55.17	598.27	0	NA	PA	W/EC TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT & C			
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1TKX	T06	F04	T06	T03	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	40252	9F983	B3	14-Mar-12	1	1488	909.97	\$1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#1	#1	V52	04	PT & C	PT & C			
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	40252	DIAG	B3	3-Apr-12	3	7023	3-Apr-12	3	1428	300.00	623.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	W/EC KIGNINE LIGHT CM	#1	#1	#1	V52	04	PT & C	PT & C
DIAG - MISFIRE	ENGINE	COAB0017	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	40252	DIAG	B3	20-Mar-12	3	4402	30.00	377.86	0	NA	MI	W/EC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH R	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	40252	NFF	B3	5-Apr-12	3	2060	30.00	376.12	1	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES FUEL MIL	#1	#1	#1	V49	04	PT & C	GOOD FUEL ECONOMY			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	40252	RECALEM	24	29-Mar-12	0	70	30.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME RURI	CUSTOMER STATES TECH	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40252	RECALEM	24	12-Mar-12	1	129	30.00	335.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	40252	RECALEM	24	5-Apr-12	4	3048	30.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	27-Jan-12	27-Jan-12	BIARWOOD FORD, INC.	40252	RECALEM	24	29-Mar-12	3	5036	30.00	337.12	0	NA	MI	W/EC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	40252	RECALEM	24	12-Mar-12	1	1358	30.00	330.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	40252	RECALEM	24	2-Apr-12	1	608	30.00	529.89	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	#1	V44	04	PT & C	PT MALFUNCTION			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	13-Jan-12	20-Feb-12	KENDALL FORD	40252	RECALEM	24	2-Apr-12	2	2661	30.00	339.69	0	NA	OR	HOOKEUP IDS CHECKING/IGNITION STUMBLE ON	CUSTOMER STATES LIGHT	#1	#1	#1	V52	04	PT & C	PT & C			
COP	ENGINE	COFAV005	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	40252	12029	C3	6-Apr-12	4	3953	984.05	1142.70	1	NA	LA	W/EC TEST P0302 PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT & C			
COP	ENGINE	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40252	12029	C3	12-Mar-12	1	129	588.58	3253.98	1	NA	WI	TECH PULLED CODES AND COIL TEST INSTALLE	GUEST STATES VEHICLE	#1	#1	#1	V52	04	PT & C	PT & C			
COP	ENGINE	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	40252	12029	C3	10-Apr-12	3	2209	961.70	3203.17	2	NA	BC	PO300, ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	#1	#1	V2	04	PT & C	PT & C			
COP	ENGINE	COX2002	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	40252	12029	C3	11-Apr-12	3	935	588.88	1152.05	1	NA	OH	W/EC ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT & C			
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	10-Feb-12	17-Mar-12	KENALL FORD	40252	DIAG	B3	11-Apr-12	1	1358	30.00	527.51	0	NA	OR	W/EC TEST, IDS & EEC TEST [ME, CLEARED CODES & C.S.]	SHE WAS DRIVING AT	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	22-Feb-12	17-Mar-12	BANGHURD, LLC	40252	5.00E+212	E3	9-Apr-12	1	3054	3397.71	4471.15	1	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED L	CUSTOMER STATES THA	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	40252	5.00E+212	E3	9-Apr-12	1	3434	30.00	545.65	0	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. RE	CHECK ENGINE LIGHT S	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	40252	RECALEM	24	2-Apr-12	1	1234	3458.89	5848.97	1	NA	FL	DIAG REFLA LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHECK E	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	COCE0017	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	8-Dec-11	10-Feb-12	GREENWOOD FORD, INC.	40252	RECALEM	24	3-Apr-12	2	3188	808.90	8847.16	1	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#1	#1	V44	04	PT & C	PT MALFUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	40252	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED THE CONCERN DUE TO EEC P0430. RE	C.S. CHECK IDLE SURGE	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	40252	RECALEM	24	4-Apr-12	2	4208	344.35	3515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#1	#1	V52	04	PT & C	PT & C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	40252	RECALEM	24	5-Apr-12	1	768	3413.00	3498.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40252	RECALEM	24	6-Apr-12	1	2787	30.00	500.00	0	NA	AL	PERFORM EEC KOEO, KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	40252	RECALEM	24	4-Apr-12	4	7765	30.00	531.12	0	NA	IN	W/EC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40252	RECALEM	24	29-Mar-12	2	9082	30.00	532.50	0	NA	GA	W/EC TEST CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	40252	RECALEM	24	2-Apr-12	4	4852	30.00	330.30	0	NA	MS	TESTED EEC SYSTEM. KOEO, P0306. REPROGRAM	HT PASSING CHECK AT	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	COB0A005	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	29-Jan-12	11-Feb-12	KRYE FORD LINCOLN	40252	RECALEM	24	3-Apr-12	1	800	30.00	527.15	0	NA	GA	W/EC CHECKED DTC'S AND PERFORMED	CUSTOMER STATES CHE	#1	#1	#1	V52	04	PT & C	PT MALFUNCTION			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	40252	RECALEM	24	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok oasis	reprogram [customer states check engi	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	20-Dec-11	11-Jan-12	ANCRA FORD	40252	RECALEM	24	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	W/EC CUSTOMER STATES	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	9-Jan-12	27-Feb-12	JOE MANNING CAPITAL FORD	40252	RECALEM	24	23-Mar-12	1	3449	30.00	530.92	0	NA	KS	DIAGNOSIS TEST. KOEO PASS. CONT P0300.00	CUSTOMER CONCERN C	#1	#1	#1	V52	04	PT & C	PT & C			
COP	ENGINE	COFK0015	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	29-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	40252	12029	C3	9-Apr-12	1	29	588.88	1196.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	40252	RECALEM	24	7-Apr-12	2	3980	30.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#1	#1	V52	04	PT & C	PT & C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TCF	T06	F04	T06	T03	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	40252	RECALEM	24	3-Apr-12	1	2636	30.00	533.05	0	NA	TX	TESTED ON IDS NO DTC											



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PN PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TB6	F	AF	24-Jan-12	17-Feb-12	29-Feb-12	SLUDGE FORD, INC.	#1258	RECALEM	24	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TB6	F	AF	15-Feb-12	23-Feb-12	29-Feb-12	PITTSBURG FORD	#1258	RECALEM	24	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS FOUND TSB 12 12 CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	1-Dec-11	9-Jan-12	29-Feb-12	RYAN FORD	#1258	RECALEM	24	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C CHECK ENGINE LIGHT	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Jan-12	18-Feb-12	29-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	24	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOTIFY REPAIR	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	3-Jan-12	27-Jan-12	29-Feb-12	LANDMARK FORD, INC.	#1258	RECALEM	24	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VER	A1	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETC1	TB6	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1258	RECALEM	24	20-Apr-12	1	8	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CUSTOMER FOR ROUGH RUN	A1	V29	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TB6	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1258	RECALEM	24	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2 CUSTOMER STATES CHE	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TB6	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#1258	DIAG	24	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TB6	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1258	DIAG	24	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES A1 WHILE DRIVING VEHICLE	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TB6	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1258	RECALEM	24	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1258	RECALEM	24	5-Oct-12	1	1122	\$405.35	\$485.89	1	GA	#IDS TESTS P0304 P0305 PASSED KOC P0306 CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	13-Feb-12	28-Feb-12		NORTHSHORE FORD	#1258	RECALEM	24	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN, CHECK FOR DTCS, P0306 OWNER STATES REF	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1258	RECALEM	24	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/M PCM PER TSB 12 12 10 C.CEL ON DRIVES GRM	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#1258	RECALEM	24	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0308 RSB #12 12 10	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	28-Nov-11	22-Feb-12		ARROW FORD, INC.	#1258	RECALEM	24	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM CUSTOMER STATES WH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1258	RECALEM	24	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#CHECK ECC REFLASH PCM PER TSB 12 12 10	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1258	RECALEM	24	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	#VERIFY CUSTOMER CONCERN, TSB 12 12 10 APPROPRIATE SURGES MISS	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1258	RECALEM	24	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI CUSTOMER STATES WHEN CL	A1	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Feb-12			ALBI FORD LINCOLN JULIETTE INC	#1258	RECALEM	24	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETC1	TB6	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	24	24-Apr-12	1	1653	\$0.00	\$138.19	2	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TB6	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1258	RECALEM	24	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#TEST ECC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES TH	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1258	RECALEM	24	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION, CTR REPLACE CUSTOMER STATES TH	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Jan-12	15-Feb-12		AWKS FORD CORPORATION	#1258	RECALEM	24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED ECC TEST CODE P0403, REPROGRAM CUSTOMER STATES INC	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1258	RECALEM	24	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	23-Jan-12	5-Apr-12		WADE FORD, INC.	#1258	RECALEM	24	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONTROL	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	23-Jan-12	12-Jan-12		MINNELL FORD CO	#1258	RECALEM	24	18-Apr-12	3	3978	\$0.00	\$32.65	0	GA	#CK CODE ON AND STARTED FLASHING, STOP AND CUSTOMER STATES TH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Jan-12	12-Jan-12		KRAPHOL FORD & LINCOLN CO	#1258	RECALEM	24	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified, ecc diagnosis, pass, checa INTERRUPTED OUT	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	24	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CK CODES NONE PRESENT, CKD OASIS AND FULLY CHECK FOR MISFIRE WH	A1	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TB6	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#1258	RECALEM	24	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED IDS, PULLED DOES, CK APPROVAL CODE, P CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1258	RECALEM	24	24-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYN COIL AND PLUG DIAG AND REPORT EN	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TB6	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1258	RECALEM	24	5-Apr-12	2	3284	\$66.99	\$245.59	2	GA	#KOD P1119 IN POWERTRAIN, REPLACE LEFT CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TB6	F	AF	9-Jan-12	6-Feb-12		VANCE COUNTRY FORD	#1258	RECALEM	24	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#VERIFY CONCERN PERP IDS DIAGDATA DISPLAY CHECK LUST CHK ENG LIG	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	14-Feb-12	14-Feb-12		VERN IDE FORD LINCOLN	#1258	RECALEM	24	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0306, PERFORM PPTS, REPLACE OUT LACK OF POWER	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	6-Mar-12	22-Mar-12		BOBBER FORD SALES, INC.	#1258	RECALEM	24	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#ECC CODE P0304 P0305 P0306 CUSTOMER STATES CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	6-Mar-12	9-Feb-12		THOROUGHbred FORD	#1258	RECALEM	24	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 12 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Nov-11	9-Feb-12		WEBER MOTOR COMPANY	#1258	RECALEM	24	20-Apr-12	3	3525	\$0.00	\$27.99	0	GA	#PERFORMED DIAGNOSIS, P0306, P0307, P0308, CHECK DRIVEABILITY	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	17-Nov-11	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	24	23-Apr-12	5	3841	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#1258	RECALEM	24	24-Apr-12	4	3213	\$0.00	\$34.57	0	GA	#PROGRAMMING IS CALIBRATED, REPROGRAM PCM STATES SES LIGHT CA	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	6-Feb-12	29-Feb-12		ASHIE NO HAZARD, INC.	#1258	RECALEM	24	23-Apr-12	2	3869	\$0.00	\$38.65	0	GA	#TEST DROVE, NO MISS, FUEL TEST DROVE WITH C/C, CUSTOMER HAS EN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#1258	RECALEM	24	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FORD P0306 P0308 MISS FIRE, CUSTOMER STATES, CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	15-Jan-12	6-Feb-12		WASCASSET FORD, INC.	#1258	RECALEM	24	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ECC TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL, STARTED FLASHING	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	2-Dec-11	13-Feb-12		ROHLING FORD, INC.	#1258	RECALEM	24	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	#CHECKED FOR DTCS, DROVE VEHICLE TWICE, CUSTOMER CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TB6	F	AF	13-Dec-11	31-Mar-12		SCOTT FORD	#1258	RECALEM	24	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#REPROGRAM AS PER TSB 12 12 10	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ETC1	TB6	F	AF	27-Mar-12	10-Apr-12		TUSKET SALES & SERVICE LTD	#1258	RECALEM	24	25-Apr-12	1	1188	\$0.00	\$60.01	1	GA	#CHECKED VEHICLE, TSBIS, CUSTOMER CONCERN	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TB6	F	AF	22-Nov-11	24-Jan-12		JERRY FORD SALES LTD	#1258	RECALEM	24	11-Apr-12	3	4780	\$282.57	\$338.92	1	GA	#535 VERIFIED MIL ON 185, REMOVED BANK 2 CHECK ENGINE LAMP ON	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C4WBA017	2012	1FTFW1ETC1	TB6	F	AF	14-Nov-11	22-Mar-12																



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION					
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	#	4	9-May-12	2	#	6589	\$434.31	\$516.10	1	TX	AB	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	#	4	1-May-12	2	#	3667	\$293.51	\$390.84	1	TX	AB	EEC TEST P0301 P0306 1Y REPLACED #1 COIL & ENGINE LIGHT ON ENG NO	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	#	4	9-May-12	1	#	3659	\$413.00	\$468.37	1	VT	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#	RECAL	#	4	4-May-12	2	#	2074	\$0.00	\$315.05	0	TX	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAMER		#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	#	4	11-May-12	2	#	2134	\$0.00	\$389.48	0	TX	MB	VERIFY CONCERN OF (VER SPEED CONDITION ELECTRICAL CONCERN		#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	#	4	23-Apr-12	3	#	1781	\$0.00	\$34.83	0	TX	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	21	F	B	A	T	K	1	T	3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECAL	#	4	3-May-12	1	#	833	\$0.00	\$0.00	0	TX	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	21	F	B	A	T	K	1	T	3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	#	4	7-May-12	2	#	1423	\$0.00	\$27.97	0	TX	SD	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	21	F	B	A	T	K	1	T	3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	#	4	9-May-12	2	#	2172	\$0.00	\$0.00	0	TX	TX	DIAG ENGINE LIGHT ON (RETRIEVED DTC P03	E25 OIL SERVICE ENGINE	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	#	4	11-May-12	1	#	1685	\$0.00	\$42.05	0	TX	SK	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #	#	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C3	21	F	B	A	T	K	1	T	3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	#	4	10-May-12	3	#	6600	\$0.00	\$27.96	0	TX	TN	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#	1	1	PT MALFUNCTION
COPI	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	784	\$84.05	\$142.25	2	TX	AL	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E18C3	21	F	B	A	T	K	1	T	3	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	#	4	15-May-12	4	#	11781	\$58.88	\$113.41	1	TX	MN	VERIFY CONCERN AND WED COIL NOW MISFIR	CHECK ENGINE LIGHT #	#	1	1	PT MALFUNCTION
FUEL INJECTOR	EXHAUST	CEHC4017	2012	11FFW1E10C3	21	F	B	A	T	K	1	T	3	AF	23-Jan-12	20-Jan-12	SIMI VALLEY FORD	#	RECAL	#	4	8-May-12	4	#	4168	\$319.19	\$867.62	5	TX	CA	INJECTOR TEST EEC COIL CLEAN PROBLEM STILL PRE	CUSTOMER STATES CHE	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	21	F	B	A	T	K	1	T	3	AF	22-Mar-12	2-Apr-12	BARILE FORD, INC.	#	DIAG	#	4	14-May-12	2	#	3430	\$0.00	\$118.18	1	TX	IN	ROADTEST RUNS OK WITH REFER CUSTOMER TO	STEP ON GAS, TEST MIS	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	#	4	2-May-12	2	#	1428	\$0.00	\$15.28	0	TX	OK	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	21	F	B	A	T	K	1	T	3	AF	17-Feb-12	8-Mar-12	TERRIBONE FORD	#	DIAG	#	4	15-May-12	3	#	5633	\$0.00	\$27.97	0	TX	LA	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E14C3	21	F	B	A	T	K	1	T	3	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	#	4	24-May-12	3	#	3947	\$0.00	\$46.50	1	TX	MI	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/COIL DOWN	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	21	F	B	A	T	K	1	T	3	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	#	4	9-May-12	1	#	1579	\$0.00	\$54.25	1	TX	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE A	FLY'S CUSTOMER STATES	#	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E10C3	21	F	B	A	T	K	1	T	3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	#	4	8-May-12	1	#	571	\$0.00	\$155.61	2	TX	NY	VERIFY CONCERN P0308 REPAIR BACK PRESSURE	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	#	4	8-May-12	1	#	1429	\$46.35	\$83.30	1	TX	AL	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	21	F	B	A	T	K	1	T	3	AF																						



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T3	F	F	T	T	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	5335.05	9295.96	PA	CHECKED AND PULLED VTDI NO. NO DTCS. DTC	CUST STATES ON COOLD		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C3	F	F	T	T	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	23-May-12	2	4796	30.00	311.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. CIG	IS ON AND STARTED. CIG		PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C3	F	F	T	T	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	30.00	355.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS		PT & C	
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2C3	F	F	T	T	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	DIAG	26-May-12	2	1686	30.00	391.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E212	23-May-12	3	7581	3434.31	3513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	8434.31	8533.50	PA	VERIFIED CHECK ENGINE RECAL EMMA. EMISSION	CUSTOMER STATES ENG		PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	RECAL	24-May-12	2	6116	30.00	30.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON		PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN, INC.	RECALEM	24-May-12	6	10341	30.00	340.75	06	PA	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVIN		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	30.00	335.03	PA	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENGINE LI		PT & C	
COP	ENGINE	CEPA1002	2012	1FTFW1E11C3	F	F	T	T	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	12029	23-May-12	3	6597	372.09	1108.71	PA	KOEFERMOD ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC		PT & C	
COP	ENGINE	NA	2012	1FTFW1E6T3	F	F	T	T	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	568.05	1138.73	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI		PT & C	
COP	ENGINE	CEC20021	2012	1FTFW1E11C3	F	F	T	T	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	391.50	3305.73	PA	KINSTAL IDS P0306 RUN ERRS. NO TESTS PPT	E29 CUST STATES CHECK		PT & C	
COP	ENGINE	CEA1025	2012	1FTFW1E11C3	F	F	T	T	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	12029	23-May-12	2	8691	588.00	1172.71	PA	TK CK'ED OUT TO VERIFY CK INSPECT. NO VISIB	E29 CK ENG LIGHT ON		PT & C	
COP	ENGINE	NA	2012	1FTFW1E4C3	F	F	T	T	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	368.99	3238.91	PA	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C3	F	F	T	T	AJ	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	30.00	3103.00	PA	INSPECTED. ADVISED CIL. Interceptor. then when	EC-CHECK ENGINE LITE		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	F	F	T	T	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	30.00	342.10	PA	TECH CHECKED AND REC CODE AND ROADTESTE	CUSTOMER STATES WHI		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	30.00	374.14	PA	TECH CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	29-Mar-12	25-Apr-12	HESTELTATE FORD	RECALEM	24-May-12	1	2481	3442.50	3527.58	PA	04 RECALEM PERFORMED DIAG. P0430. TESTE	E29 CUST STATES ENG		PT & C	
COP	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	368.05	1105.32	PA	RECALEM TEST CODE P0305. REPLACED NUMBE	CHECK ENGINE LIGHT ON		PT & C	
COP	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	30.00	368.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO		PT & C	
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C3	F	F	T	T	AF	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	588.88	1138.62	PA	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	30.00	316.05	00	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	E19 S CHECK ENGINE LI		PT & C
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1E10C3	F	F	T	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	30.00	368.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	30.00	348.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	F	F	T	T	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	29-May-12	3	3117	30.00	337.16	PA	ROAD TEST VEHICLE RUN ON TEST CK REFER	CHECK ENGINE LIGHT ON		PT & C	
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E10C3	F	F	T	T	AF	14-Feb-12	14-Apr-12	SUNSHINE FORD LINCOLN, INC.	DIAG	8-May-12	1	1357	3480.95	3670.38	PA	P0306 RAN OASIS. LOCK AND RECAL. CUSTO	MER STATES CK ENG		PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3	F	F	T	T	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2119	30.00	331.45	00	PA	CC 04 BPM RECAL. PERFORM CS TRUCK SHAK	AND AC		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C3	F	F	T	T	AJ	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	30.00	327.22	00	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND AC		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C3	F	F	T	T	AJ	19-Nov-11	12-Dec-11	MILLER FORD SALES	RECALEM	24-May-12	1	2992	30.00	327.22	00	PA	PERFORMED DIAG. CHECKED ENGINE LI	ON. DTC P0306		PT & C
ENGINE	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	30-Jan-12	14-Feb-12	ACCESS FORD, LTD.	12029	23-May-12	4	4849	588.88	1170.51	PA	TK. XPERFORM ROAD TEST. CIL. AS IT'S LATE	CIL. CUSTOMER STATES ENG		PT & C	
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E10C3	F	F	T	T	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	358.88	3185.40	PA	XROAD TEST AND DID NO. RIMED RELATIVE	COMPR. CHECK ENGINE LI		PT & C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E10C3	F	F	T	T	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2591	30.00	371.52	PA	SPK. SPARK PLUGS. CHECKED REPAIR.	CHECK ENGINE LIGHT		PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	F	F	T	T	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2591	30.00	371.52	PA	SPK. SPARK PLUGS. CHECKED REPAIR.	CHECK ENGINE LIGHT		PT & C	
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E7C3	F	F	T	T	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	518	30.00	1102.18	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT		PT & C	
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E7C3	F	F	T	T	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	518	30.00	1102.18	PA	EEC TEST. P0306. PNP/PC. REPAIR TO MAKE	AS		PT & C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E10C3	F	F	T	T	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E212	22-May-12	2	5462	3413.00	3513.38	PA	DIAG. EEC TEST. PIPPOINT HT AND LEFT	CUST STATES CHECK EN		PT & C	
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3C3	F	F	T	T	AF	2-Mar-12	2-Apr-12	BILL KNIGHT FORD	5.00E212	23-May-12	3	4853	3397.71	3484.82	PA	DIAG. EEC TEST. PIPPOINT HT AND LEFT	CUST STATES CHECK EN		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	2-Mar-12	2-Apr-12	WILSON FORD LINCOLN, INC.	5.00E212	23-May-12	3	4400	3122.05	3143.11	PA	DIAG. EEC TEST. PIPPOINT HT AND LEFT	CUST STATES CHECK EN		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E212	23-May-12	2	1050	3397.71	3610.39	PA	OR. VERIFY CONCERN. CHECK ENGINE LI	FOR PC. CUST STATES THAT THE		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C3	F	F	T	T	AF	27-Jan-12	23-Mar-12	COPEE'S FORD LIMITED	RECALEM	24-May-12	3	3352	3283.51	3356.24	PA	VERIFIED CONCERN. W/IGNITE LIGHT. CK	NOV. ENGINE LIGHT ON		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD.	RECALEM	24-May-12	1	3923	3283.51	3385.35	PA	REPLACED BANK CATALYTIC CONVERTER AS	PER ENGIN. LIGHT ON		PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C3	F	F	T	T	AF	6-Mar-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	3283.51	3407.37	PA	INSPECTED FOR CEL. LIG. FOUND TSB 12 2	12. TRUCK DRIVEABILITY GAS COM		PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C3	F	F	T	T	AF	6-Jan-12	16-Mar-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	30.00	30.00	00	PA	CONFIRMED MIL. ON. PERFORM NOW. P0430	NOT PRE. CUSTOMER STATES THE		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AJ	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	30.00	330.92	00	PA	INSPECTED FOR CHECK ENGINE LI. ON. C	HECK INSPECT FOR CHECK EN		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C3	F	F	T	T	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	30.00	341.72	00	PA	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	RECALEM	24-May-12	2	10332	30.00	342.88	00	PA	EEC CHECKED CODE P0306 FOLLOWED BY	12 02. CHECK ENGINE LI		PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C3	F	F	T	T	AJ	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	RECALEM	24-May-12	2	3842	30.00	332.60	00	PA	CK. CHECK DTC'S. INOMEL. C/CHK FOR	FUTURE UPG. CIL. CUSTO		PT & C
COP	ENGINE	NA	2012	1FTFW1E6T3	F	F	T	T	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	12029	23-May-12	3	5894	368.99	3298.07	20	PA	XSEEL TEST PCM. P0304. 4 SPK. PLUG. RFT	MONITOR. D50 REPAIR FOR VEHIC		PT & C
DIAG - MISFIRE	ENGINE	CEB00017	2012	1FTFW1E10C3	F	F	T	T	AF	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	133.98	1157.15	PA					

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	DATE	START DATE	PROD DATE	WARRANTY DATE	FOR DEALERSHIP	JOB NO	PART NUMBER	QUANTITY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	27-Apr-12	27-Apr-12	STEELE FORD LINCOLN	2	RECALEM	34	1	31-May-12	2	6281	\$293.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN HENSING	A	430	V42	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	13-Mar-12	13-Mar-12	JACQUES OLIVER FORD INC.	2	RECALEM	34	4	4-Jun-12	3	3968	\$287.07	\$381.90	13	NS	1547 VER. DTC P0300 I01 INTERCHANGER LES	COES, VERIFY LA LUMIERE	A	430	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	17-Mar-12	17-Mar-12	BENNA FORD SUPERIOR	2	RECALEM	34	1	5-Jun-12	3	3778	\$60.00	\$48.24	1	VA	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A	430	V44	F	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	2	RECALEM	34	1	7-Jun-12	2	2576	\$0.00	\$57.22	13	VA	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF L	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	6-Feb-12	27-Feb-12	LAMOREUX FORD, INC	2	RECALEM	34	4	7-Feb-12	4	7563	\$0.00	\$35.02	0	VA	SELF TESTED AND RECEIVED P0300. RANDOM	MISCONFORM SIBRES VEHICLE	A	430	V52	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	2	RECALEM	34	1	5-Jun-12	3	8400	\$0.00	\$32.22	0	VA	ECC TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO #	A	430	V52	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	2	RECALEM	34	1	5-Jun-12	3	3429	\$0.00	\$31.65	0	NS	CHECKED AND TESTED WITH IDS RETRIEVED	WHEEL PICKING UP SPEE	A	430	V44	F	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	15-Mar-12	5-Apr-12	HILLSBORO FORD INC	2	RECALEM	34	1	4-Jun-12	3	4027	\$0.00	\$33.77	0	VA	PERFORMED SELF TEST (EXERCISE) IF YOU	HAVE CUSTOMER STATES GO	A	430	V52	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	15-May-12	30-May-12	DEAN ABOUR FORD INC	1	RECALEM	34	1	1-Jun-12	1	693	\$0.00	\$34.54	0	VA	HOOKEED UP IDS AND HAD CODES FOR P0304	P0305 CUSTOMER STATES THA	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	09-Oct-11	17-Apr-12	PEPPER FORD, INC	2	RECALEM	34	1	18-May-12	2	2312	\$0.00	\$33.25	0	VA	PERFORM EEC TEST NO DTC CHECK MODE & NO	INTERMEDIATE CODES	A	430	V52	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	2	RECALEM	34	1	6-Jun-12	1	724	\$0.00	\$48.83	0	VA	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A	430	V44	F	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	28-Feb-12	30-Mar-12	BULLER FORD INC	2	RECALEM	34	1	5-Jun-12	3	3324	\$405.17	\$507.85	1	VA	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	2	RECALEM	34	1	1-Jun-12	3	4468	\$300.63	\$420.21	1	VA	VERIFIED CONCERN ON KE HFS HP10 PERFORM	CK ENGINE LIGHT ON	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC	2	RECALEM	34	1	11-May-12	5	10157	\$397.71	\$440.79	1	VA	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	9-Dec-11	9-Jan-12	FRASER FORD SALES LTD	2	RECALEM	34	1	5-Jun-12	5	6991	\$263.51	\$386.55	12	VA	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CONVERTER AND REPORT ON	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	2	RECALEM	34	1	8-Jun-12	1	539	\$0.00	\$40.77	1	VA	VERIFIED CONCERN FOR	ORDERED CS VEHICLE IS RUNNING	A	430	V52	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	22-Feb-12	11-May-12	HALL FORD LINCOLN	2	RECALEM	34	1	4-Jun-12	1	3632	\$0.00	\$0.00	0	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	7-Feb-12	3-Apr-12	RAPID FORD	2	RECALEM	34	1	24-May-12	-1	231	\$0.00	\$34.85	0	VA	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENGINE	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	3-Apr-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	2	RECALEM	34	1	24-May-12	-1	231	\$0.00	\$34.85	0	VA	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CONVERTER AND REPORT ON	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	22-Feb-12	11-May-12	HALL FORD LINCOLN	2	RECALEM	34	1	4-Jun-12	1	3632	\$0.00	\$0.00	0	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE	A	430	V29	G	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	9-Jan-12	21-Feb-12	SPUEES0011	2	RECALEM	34	1	21-May-12	4	4081	\$88.88	\$261.81	2	VA	PERFORMED IDS CHECK OUT OF TOWN. NO PA	PERFORMED IDS CHECK	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	2	DIAG	34	1	4-Jun-12	5	1274	\$68.99	\$227.82	2	VA	CHECK ENGINE LIGHT OR 2	10	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	2	DIAG	34	1	8-May-12	3	2855	\$0.00	\$51.09	1	VA	ECC TEST P0304, P0306, P0308. CHECK PCM	CALIBRATION SURGES ON	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	26-Apr-12	24-May-12	MOTOR MOTORS LTD	2	DIAG	34	1	7-Jun-12	1	790	\$0.00	\$68.18	1	VA	PERFORMED IDS CHECK OUT OF TOWN. NO PA	PERFORMED IDS CHECK	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	5-Jan-12	24-Feb-12	POIRIER FORD INC	2	RECALEM	34	1	28-May-12	4	8923	\$288.97	\$376.44	13	VA	PERFORM TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	30-Apr-12	30-Apr-12	DAHL FORD DEVELOP INC	2	RECALEM	34	1	8-Jun-12	2	4566	\$292.98	\$376.52	1	VA	PERFORM CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	2	RECALEM	34	1	6-Jun-12	5	5487	\$316.39	\$393.60	1	VA	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	05-Oct-11	27-Jan-12	R. D. SAWYER FORD CO. INC	2	RECALEM	34	1	4-Jun-12	5	3840	\$292.99	\$398.92	1	VA	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	12-Dec-11	27-Jan-12	DIXIE FORD	2	RECALEM	34	1	6-Jun-12	5	3840	\$436.31	\$519.31	1	VA	PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK ENGINE	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	2	RECALEM	34	1	11-Jun-12	3	3557	\$0.00	\$53.59	1	VA	ECC CHECKED AND RETRIEVED DTC P0300.	CHECK ENGINE LIGHT ON	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	2	RECALEM	34	1	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	4242 PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	16-Mar-12	30-Mar-12	BOB JONES FORD	2	RECALEM	34	1	6-Jun-12	5	4600	\$0.00	\$35.19	0	VA	PERFORMED TSB 12 6 04. CHECKED FOR	TEST CODES FOR CODES STORED ON PCM	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	6-Dec-11	26-Dec-11	KEN WILSON FORD INC	2	RECALEM	34	1	9-Jun-12	6	10481	\$0.00	\$39.72	1	VA	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	3-Dec-11	18-Feb-12	GARBNER FORD INC	2	RECALEM	34	1	8-Jun-12	4	8798	\$0.00	\$43.24	1	VA	PERFORM CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	24-Feb-12	24-Mar-12	JIM HANSEN FORD FORD LINCOLN	2	RECALEM	34	1	8-Jun-12	3	4857	\$61.72	\$192.18	1	VA	PERFORMED TSB 12 6 04. CHECKED FOR	TEST CODES FOR CODES STORED ON PCM	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	7-Nov-11	13-Dec-11	FORD OF LONDONRYE	2	RECALEM	34	1	4-Jun-12	6	3852	\$0.00	\$38.87	0	VA	DIAG. KOEO P0301, RUN TSB AND SSM. 22225	ADJUST ON REPAIR. CHECK	A	430	V13	F	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	10-Apr-12	23-May-12	DUCHANE MOTOR TOOLS LTD	2	RECALEM	34	1	5-Jun-12	2	2501	\$0.00	\$49.57	0	VA	SELF TEST VERIFIED WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	12-Dec-11	26-Dec-11	ADVANTAGE FORD SALES LTD	2	RECALEM	34	1	11-Jun-12	1	1279	\$5.29	\$153.19	1	VA	PERFORMED TSB 12 6 04. CHECKED FOR	TEST CODES FOR CODES STORED ON PCM	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	10-Feb-12	25-May-12	DAVIS FORD SALES, INC	2	RECALEM	34	1	4-Jun-12	1	640	\$0.00	\$0.00	0	VA	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK CHECK ENGINE LIGHT	A	430	V29	G	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	FB	12	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	2	RECALEM	34	1	11-Jun-12	2	1279	\$5.29	\$153.19	1	VA	TEST DRIVE. TESTED WITH TIME. AS PER SSM	22225. CUSTOMER STATES	A	430	V29	G	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	FB	12	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	2	RECALEM	34	1	5-Jun-12	5	4966	\$300.63	\$396.88	1	VA	VERIFIED CONCERN IDS SET LEVEL. CLEARED	CODES. CUSTOMER STATES	A	430	V29	G	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	2	FB	12	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC	2	RECALEM	34	1	12-Jun-12	2	1414	\$0.00	\$103.69	1	VA	TECHNICIAN FOUND CODE IDS DIAG. FOUND	TSB ENGINE MECHANICAL	A	430	V29	G	PT C&C
TSB REFLASH																												





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	RSN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	59	03	5.00E+212	E	06-Jun-12	3	15185	\$292.99	\$388.36	1	PA	NO	CHECKED CODES AND P0303 RETURN. INSPECT	CUSTOMER STATES THE	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	59	03	5.00E+212	E	13-Jun-12	3	6946	\$333.05	\$401.37	1	PA	TX	VERIFIED COMPLAINT. P0303 AND REPROGRAM	CUSTOMER STATES THE	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	1-Dec-11	28-Mar-12	TRADITION FORD	59	03	5.00E+212	E	4-May-12	2	1283	\$289.51	\$382.83	1	PA	QC	VERIFIER CONFIRMER RECALEM (04)	CHECK ENGINE LIGHT ON	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESV	59	03	5.00E+212	E	25-Jun-12	1	942	\$0.00	\$51.51	1	PA	FL	PERFORM INSPECTION. SELF TEST P0304. PERFO	CHECK ENGINE LIGHT ON	4	03	03	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC3	T	F6	F	A	T	5-Jun-12	1-Dec-11	MIKE FITZPATRICK FORD, INC.	59	03	5.00E+212	E	17-Aug-12	7	18742	\$0.00	\$48.21	1	PA	GA	CHECK DTCS. REPROGRAM PCM PER TSB AND RE	ENGINE SKIP MISS DRIVEN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	30-Apr-12	14-May-12	LUTHER FAMILY FORD	59	03	5.00E+212	E	25-Jun-12	2	5739	\$0.00	\$48.87	1	PA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT ON	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	19-Dec-11	17-Feb-12	LAUREL FORD INC.	59	03	5.00E+212	E	20-Jun-12	5	8691	\$12.82	\$50.00	1	PA	PA	VERIFIED INSTALL DEFLECTOR PER TSB 12.6 & I	CUSTOMER STATES ENG	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	17-Jan-12	20-Feb-12	HILLER FORD INC	71	03	5.00E+212	E	21-Jun-12	5	5287	\$10.74	\$58.87	1	PA	WI	PER TSB 12.6 & INSTALLED CAR AIR DAM. AIR DEFP	DIAG CUS THAT THE ENGIN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	22-Feb-12	13-Apr-12	GRAY SMITH FORD INC.	59	03	5.00E+212	E	12-Jun-12	3	3393	\$13.27	\$60.39	1	PA	FL	MODULE UPDATE. INSTALL CAR AIR DEFLECT	CUSTOMER STATES THE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	59	03	5.00E+212	E	12-Jun-12	3	4300	\$10.04	\$54.73	1	PA	FL	EEC TEST. KOCOPASS. W/RECALL TEST FOUND 3	LOW FUEL MILEAGE 12M	4	03	03	PT C&C	
COP	ENGINE	CFV02001	2012	1F1FW1E1TC3	T	F6	F	A	T	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	59	03	5.00E+212	E	21-Jun-12	1	332	\$58.88	\$241.10	2	PA	PA	VERIFY ENGINE MISS ONGOING. CONTACT HO	AROUND 60 MPH VELOCIT	4	03	03	PT C&C	
COP	ENGINE	CFNL021	2012	1F1FW1E1TC3	T	F6	F	A	T	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	59	03	5.00E+212	E	14-Jun-12	1	327	\$58.88	\$218.43	2	PA	TX	CHECKED CONCERN PER RETEST AND ROAD TEST	CUSTOMER STATES CHECK	4	03	03	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1TC3	T	F6	F	A	T	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	59	03	5.00E+212	E	30-May-12	3	5557	\$0.00	\$25.22	0	PA	MN	PERFORMED EEC TEST. KOED DTC P0308. POSSIB	CUSTOMER STATES CEL	4	03	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	59	03	5.00E+212	E	21-Jun-12	1	3367	\$0.00	\$70.53	1	PA	MS	AB	COULDNT VERIFY COORDINATION AT THIS TIME. C	GAS ENGINE REPAIR REC	4	03	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	59	03	5.00E+212	E	13-Jun-12	5	5177	\$293.51	\$918.66	2	PA	BC	EEC TEST RECEIVED CODE P0430 NORMAL DIAG	DRIVEABILITY MISS. CHE	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	59	03	5.00E+212	E	4-Jun-12	3	7281	\$313.92	\$371.70	1	PA	GA	SCAN ENGINE AND FOUND CODE FOR LUCKY	ENGINE RUNS SMOOTH	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	59	03	5.00E+212	E	18-Jun-12	4	2481	\$300.63	\$339.76	1	PA	TX	CALIBRATION. RE CALIBRATE PCM	C CHECK ENGINE LIGHT	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	25-Apr-12	19-May-12	CITY FORD SALES LTD.	71	03	5.00E+212	E	12-Jun-12	1	4103	\$296.23	\$401.57	3	PA	AB	TECH 8054 P0308 P0304 TSB 12.6 & 120804B. 5	REPAIR FOR WAS ON H	4	03	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	11-Feb-12	13-Mar-12	THE FINE FORD	59	03	5.00E+212	E	21-Jun-12	1	2151	\$10.87	\$44.07	1	PA	TX	PERFORMED TSB 12.6 & INSTALLED AIR DEFLECTO	CUSTOMER CONCERN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	48	03	5.00E+212	E	15-Jun-12	3	6103	\$0.00	\$40.49	1	PA	IA	TRUCK MISFIRES AND STALLS AFTER LONG DRIV	CUSTOMER STATES THE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	59	03	5.00E+212	E	11-Jun-12	2	6143	\$10.74	\$53.94	1	PA	MS	VERIFY CONCERN. PERFORMED EEC TEST DTC	CHECK ENGINE LIGHT ON	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	8-Nov-11	5-Dec-11	WEINERT FORD INC.	59	03	5.00E+212	E	26-Jun-12	7	7547	\$0.00	\$48.87	1	PA	TX	INSTALL REVISED CALIBRATION PER 12.06.04	CHECK DRIVABILITY ISS	4	03	03	PT C&C	
TSB REFLASH	PT C&C	CE4F0008	2012	1F1FW1E1TC3	T	F6	F	A	T	23-Apr-12	7-May-12	LANDGOLF FORD COMPANY	59	03	5.00E+212	E	14-Jun-12	2	2447	\$0.00	\$38.02	1	PA	GA	DOES NOT OPERATE TSB. REPROGRAM PCM PER	CUSTOMER LIGHT ON PE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	44	03	5.00E+212	E	25-Jun-12	1	721	\$0.00	\$44.44	1	PA	FL	TSB 12.6 & EEC diag. refer to codes P0300, P0304, P0308	Customer States That CH	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	2-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	59	03	5.00E+212	E	4-Jul-12	0	4712	\$0.00	\$47.42	1	PA	QC	PER TSB 12.6 & P0300. REPROGRAM PCM PER C	CUSTOMER STATES THE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	59	03	5.00E+212	E	11-Jun-12	2	4350	\$10.74	\$46.65	1	PA	AL	RAN EEC TEST. P0300, P0306, P0308 CHECKED IN	CUSTOMER LIGHT ON AN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	15-Feb-12	30-Apr-12	PLANTATION FORD	59	03	5.00E+212	E	26-Jun-12	2	6357	\$0.00	\$53.37	1	PA	FL	ROAD TEST TRUCK NOT ICE PROCEDURE STEPS	CUSTOMER STATES TRANS	4	03	03	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	15-Mar-12	23-Apr-12	BARTON COMPANY	59	03	5.00E+212	E	14-Jun-12	2	6122	\$0.00	\$44.44	1	PA	TX	PERFORM TSB 12.6	CUSTOMER CONCERN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	59	03	5.00E+212	E	14-Jun-12	2	2662	\$11.44	\$57.08	1	PA	PA	VERIFIED CONCERN CHECKED CODES P0300 P030	Customer States That CH	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	18-Apr-12	30-May-12	WEBER-HARRIS FORD INC.	59	03	5.00E+212	E	11-Jun-12	1	893	\$0.00	\$38.35	1	PA	PA	SHIELD IS IN PLACE. UPDATED PCM PER TSB	CUSTOMER STATES TRU	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A <td T	17-Feb-12	13-Mar-12	CLARENVILLE FORD SALES LIMITED	59	03	5.00E+212	E	21-Jun-12	1	866	\$10.74	\$54.47	1	PA	TX	PERFORMED TSB 12.6 & P0308. REPROGRAM	VERIFY CONCERN. PERFORM	4	03	03	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	8-Jun-12	6-Apr-12	HUB CITY FORD, INC.	71	03	5.00E+212	E	12-Jun-12	3	7064	\$10.74	\$47.78	1	PA	FL	VERIFY THE CONCERN AND PERFORM REPAIR PER	CUSTOMER STATES CHE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN 11	59	03	5.00E+212	E	25-Jun-12	5	6285	\$0.00	\$45.92	1	PA	TX	IDS INSTALLED KOED KOER SELF TEST DTC P0308	CUSTOMER STATES CHECK	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	13-Mar-12	13-Mar-12	TOWNSHIP FORD INC.	59	03	5.00E+212	E	21-Jun-12	1	410	\$10.74	\$44.44	1	PA	TX	ROAD TEST. RAN W/TEST. ACCELERATION	CUSTOMER STATES THE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES 3	59	03	5.00E+212	E	18-Jun-12	3	6895	\$0.00	\$65.02	3	PA	AB	DTCS. CHECK FOR DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	9-May-12	29-May-12	DEWEY FORD	59	03	5.00E+212	E	22-Jun-12	1	2282	\$12.84	\$58.41	1	PA	IA	IDS TESTED PASSES. RAN OASIS INSTALLED IC	TRUCK HAS MISS AT H	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	21-Feb-12	31-Mar-12	ARMISTONGS FORD OF HOMESTEAD	59	03	5.00E+212	E	29-May-12	2	6470	\$0.00	\$34.31	0	PA	FL	IDS DIAG DTC P0300. NO TESTS IN E6. CK	NOODS 3.5 THAT CHECK ENGINE	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD	59	03	5.00E+212	E	30-May-12	5	18492	\$0.00	\$38.47	0	PA	SK	CHECK CAUSE MIL LIGHT ON AND VERIFY P0308	CHECK CAUSE OF ENGIN	4	03	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	10-Feb-12	27-Apr-12	CLARENVILLE FORD SALES LIMITED	59	03	5.00E+212	E	23-May-12	1	1867	\$132.46	\$176.75	1	PA	TX	PERFORMED TSB 12.6 & P0308. REPROGRAM	CHECKED VEH FOR ENGIN	4	03	03	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1TC3	T	F6	F	A	T	7-Feb-12	27-Apr-12	ENCINITAS FORD	91	03	5.00E+2																

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENCY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION								
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	12029	02-12	2-Jan-12	6	7529	568.88	1444.38	1	NA	#	VEHICLE CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH	#	12029	02-12	2-Jan-12	6	7529	568.88	1444.38	1	NA	#	VEHICLE CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	02-12	12-Jun-12	4	2324	868.81	1157.97	1	NA	#	VEHICLE CONCERN, INSPECT FOR PRESSION PASSED, PER CUSTOMER STATES VEH	#	12029	02-12	25-Jun-12	4	4169	884.05	1154.92	1	NA	#	VEHICLE CONCERN, INSPECT FOR PRESSION PASSED, PER CUSTOMER STATES VEH
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	02-12	3-Jul-12	2	12	966.99	1136.41	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	26-Jun-12	4	17910	586.88	1181.95	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	13-Dec-11	10-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	02-12	22-May-12	4	10224	861.70	898.78	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	22-May-12	4	10224	861.70	898.78	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	02-12	19-Jun-12	4	7954	884.05	1158.72	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	19-Jun-12	4	7954	884.05	1158.72	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
COP	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	02-12	12-Jun-12	2	6109	1144.69	3227.22	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	12-Jun-12	2	6109	1144.69	3227.22	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	12029	02-12	27-Jun-12	3	4090	513.77	1106.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	27-Jun-12	3	4090	513.77	1106.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	12029	02-12	25-Jun-12	2	3365	533.98	878.51	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	25-Jun-12	2	3365	533.98	878.51	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	12029	02-12	29-May-12	2	1994	80.00	1148.15	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	29-May-12	2	1994	80.00	1148.15	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	12029	02-12	3-Jul-12	2	3588	90.00	1141.48	2	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	3-Jul-12	2	3588	90.00	1141.48	2	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	12029	02-12	26-Jun-12	3	3442	80.00	882.58	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	12029	02-12	26-Jun-12	3	3442	80.00	882.58	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	500E-212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	500E-212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	500E-212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ET3C0P	T6F	F	A	1	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	500E-212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	29-Mar-12	24-May-12	MULLINAX FORD	#	500E-212	E	28-Jun-12	2	4889	3418.56	3819.08	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	28-Jun-12	2	4889	3418.56	3819.08	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	14-Mar-12	23-Mar-12	FEYER FORD AND LINCOLN, INC.	#	500E-212	E	25-Jun-12	2	1529	5405.98	3392.48	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	2	1529	5405.98	3392.48	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	500E-212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	500E-212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	500E-212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	500E-212	E	28-Jun-12	4	18719	3282.99	3371.44	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	28-Jun-12	4	18719	3282.99	3371.44	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	500E-212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	3-Apr-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	500E-212	E	25-Jun-12	3	2265	3310.07	3412.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	3	2265	3310.07	3412.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	500E-212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ET3C0P	T6F	F	A	1	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	500E-212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	500E-212	E	25-Jun-12	3	2949	3345.34	3445.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	25-Jun-12	3	2949	3345.34	3445.07	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	18-Mar-12	16-Mar-12	NELSON FORD SALES (2003) INC.	#	500E-212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	26-Mar-12	23-Apr-12	JORDAN FORD, LTD.	#	500E-212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	17-Mar-12	22-Mar-12	AL PACKER WHITE MARSH FORD I	#	500E-212	E	8-Jun-12	3	3411	3311.37	3407.37	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	8-Jun-12	3	3411	3311.37	3407.37	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ET3C0P	T6F	F	A	1	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	500E-212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET3C0P	T6F	F	A	1	4-Jan-12	7-Feb-12	GULF COAST FORD	#	500E-212	E	7-Jun-12	5	8989	3310.67	3401.81	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON	#	500E-212	E	7-Jun-12	5	8989	3310.67	3401.81	1	NA	#	VEHICLE CONCERN, DTC P0300 ET COIL ON COURSE R, CHECK ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NA	2012																																



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YE	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM Binned Function
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	18-Dec-11	11-May-12	DIELHS FORD SALES INC	#	6K775	25-Jun-12	2	3293	\$10.04	\$45.65	NA	ID5 TEST FOUND CODE P430. FOUND TSB 12 6 4	CUSTOMER REPORTS VIB			V42 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	27-Feb-12	13-Mar-12	HONDRU FORD	#	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	NA	CCO EEC 02 4 CAUSAL. REFLASHED PCM AND	WHILE DRIVING ON			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	13-May-12	27-May-12	FORD OF LONDONBERRY	#	6K775	2-Jul-12	2	1983	\$12.84	\$61.63	NA	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FX1E19C3	T	F	F	1	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	NA	INSTALLED CHECK ENGINE ALLUME P3034. VERIFIE	T31 REMEDATION MOTEUR			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	6K775	4-Jul-12	2	2381	\$14.63	\$60.44	NA	VERIFIED AIR DEFLECTOR PLATE AS PER TSB 12	INSTALLED C&C DEFLECTO			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	NA	TEST SYSTEM WITH IDS RECEIVED CODES PAS	VEHICLE RESTATES W/			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	NA	VERIFY CONCERN. PULLED CODES P0316. PERFO	TRAVELING CLIENT STA			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19C3	T	F	F	1	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	NA	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	NA	TEST TRANSMISSION. DTC P0302. REPROGRAM	TRANS SHIFTS HARD 2			V49 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	13-Jan-12		ORIOUS FORD, INC.	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	NA	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	2-May-12	21-May-12	GARNET FORD INC	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	NA	PERFORM TSB TO REPLACE TIM	CUSTOMER STATES CHE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E15C3	T	F	F	1	2-May-12	1-May-12	TIMBERLAND FORD	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	NA	DIAG. KOED AND KOER CODE P0306 CHECKED O	CUSTOMER STATES CHE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E15C3	T	F	F	1	13-Jan-12		ORIOUS FORD, INC.	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	NA	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	NA	RUN IDS TEST. KOEG PO. FURTHER AT DESTINAT	CHECK ENGINE LIGHT			V29 04
TSB REFLASH	PT C&C	CG8B2004	2012	1F1FW1E12C3	T	F	F	1	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	NA	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C3 CHECK ENGINE LIGH			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	7-Feb-12	18-Feb-12	BEADLEY SALES & SERVICE LTD	#	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	NA	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	6K775	25-Jun-12	1	4071	\$0.00	\$53.73	NA	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	23-Apr-12	30-May-12	BUCKLEY SALES & SERVICE LTD	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	NA	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	NA	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	CUSTOMER ENGINE AM			V49 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES (1994)	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	NA	TSB 12 06 04 2011 2012 F 193 53L GTDI. CHECK D	CUSTOMER STATES CHE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	27-Feb-12	10-Mar-12	ROCKAWAY FORD INC.	#	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	NA	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	14-May-12	9-Jun-12	RAPID FORD	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	NA	VERIFIED CUST COMPLAINT. SCANNED FOR DTC	COMPLAINT. CUSTOMER			V29 04
TSB REFLASH	PT C&C	CGPP001	2012	1F1FW1E10C3	T	F	F	1	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	6K775	5-Jul-12	5	13214	\$0.00	\$41.52	NA	VERIFIED MIGHT LIGHT ON RETRIEVED TROUBLE	CODES HAD A LOSS OF POW			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	12029	09-Jun-12	3	4514	\$66.99	\$128.18	NA	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	500E212	5-Jul-12	2	2709	\$293.51	\$381.41	NA	REPLACED THE RPT CAT. TO NEW METAL CAT.	TSB THAT IT LOOKS LIK			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	26-Feb-12	28-Mar-12	PALM BAY FORD	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	NA	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLE	CUSTOMER STATES CHE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	7370	\$10.04	\$60.12	NA	CKED DTC'S FOUND P0301 REFER TO TSB 12 6 4	C3 CHECK ENGINE LIGH			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	9-Jun-12		PAUL BAKER FORD	#	6K775	25-Jun-12	1	2049	\$0.00	\$40.00	NA	SCAN FOR CONCERN. FOUND TSB 12 6 4	CUSTOMER STATES CHE			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	22-Feb-12	5-Apr-12	JIM PENNEY LTD	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	NA	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LIGH			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	6K775	9-Jul-12	5	3096	\$0.00	\$51.81	NA	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LIGH			V29 04
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C3	T	F	F	1	10-Apr-12	19-Apr-12	BILL HODGSON FORD LTD	#	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	NA	TEST DRIVE TO VERIFY CONCERN	CUSTOMER STATES CHE			V29 04
COP	ENGINE	NA	2012	1F1FW1E10C3	COP	F	F	1	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	12029	09-Jun-12	6	4162	\$64.05	\$175.73	NA	TEST DRIVE. TEST. KOEG PO. OK.	DRIVEABILITY			V29 04
COP	ENGINE	CGEP003	2012	1F1FW1E16C3	T	F	F	1	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	12029	09-Jun-12	4	7874	\$63.09	\$212.11	NA	KRXN EEC TEST. KOEG PO. OK.	CHECK ENGINE LIGHT ON			V29 04
COP	ENGINE	NA	2012	1F1FW1E16C3	T	F	F	1	21-Jan-12	21-Jan-12	TIMBER HILL FORD, INC.	#	6K775	25-Jun-12	1	3149	\$64.05	\$175.73	NA	REPLACED THE RPT CAT. TO NEW METAL CAT.	TSB THAT IT LOOKS LIK			V29 04
COP	ENGINE	NA	2012	1F1FW1E10C3	COP	F	F	1	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	12029	09-Jun-12	6	7678	\$66.99	\$242.70	NA	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W			V49 04
COP	ENGINE	CGK0013	2012	1F1FW1E16C3	T	F	F	1	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	12029	09-Jun-12	5	6262	\$64.85	\$148.20	NA	CKED DTC'S FOUND P0301 POWER BALANCE TEST	CUSTOMER STATES CHE			V29 04
COP	ENGINE	CGE1004	2012	1F1FW1E16C3	T	F	F	1	27-Feb-12	10-Apr-12	TUSK SALES & SERVICE LTD	#	6K775	9-Jul-12	5	3449	\$66.99	\$169.10	NA	TEST DRIVE WITH COILS PERFORMED	AVRAGING 15 PER HOUR			V29 04
SPARK PLUGS	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	6K775	20-Jun-12	1	1175	\$5.17	\$84.61	NA	CKIDS TEST. NO CODES ROADTEST. POWER BALAN	CUSTOMER STATES CHE			V40 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	500E212	6-Jun-12	3	5014	\$368.11	\$368.26	NA	TESTED AND RETRIEVED DTC'S P0305 P0606	CHECK ENGINE LIGHT ON			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	3-Apr-12	14-Apr-12	FERNELUS FORD LINCOLN, INC.	#	500E212	6-Jun-12	3	5046	\$132.07	\$368.97	NA	CODE P0304 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY			V49 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	2-Dec-11	21-Jan-12	DEWEY FORD	#	500E212	6-Jun-12	6	7411	\$331.37	\$402.51	NA	RUN IDS CODE P0430. CHECK OASIS TO FIND TSB	CUSTOMER STATES CHE			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	28-Feb-12	12-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	500E212	22-Jun-12	4	6379	\$308.14	\$421.64	NA	VERIFY MIL IS ON P0430 [ign	CHECK AND ADVISE FOR			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.C.) LTD.	#	500E212	22-Jun-12	5	17075	\$308.14	\$410.77	NA	SCANNED. KOEG CODE P0430. PERFORMED TSB	CHECK ENGINE LIGHT			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E12C3	T	F	F	1	3-Feb-12	2-Apr-12	PINEWOOD FORD LIMITED	#	500E212	13-Jun-12	3	3766	\$308.14	\$431.76	NA	TEST FOR CODES P0403 [AVAILABLE. INSTALL NEW	ENGINE. LOSS POWER W			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	15-Dec-11	11-May-12	AUTOMOBILES PERRON	#	500E212	9-Jun-12	2	3368	\$1,005.19	\$1,324.56	NA	VERIFY CTF PARE TEST DEMONSTR ESO ET VERMANU	QUE DE PUSSANCE			V29 04
CATALYTIC CONVERTER	EXHAUST	CGEB010	2012	1F1FX1E14C3	T	F	F	1	13-Dec-11	1-Jan-12	FRIENDSHIP FORD	#	500E212	6-Jun-12	6	4029	\$333.05	\$377.99	NA	VERIFY MIL IS ON. RAN IDS DIAG. HAS CODE P03	CUSTOMER STATES CHE			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E16C3	T	F	F	1	30-Apr-12	12-May-12	PARKWAY FORD SALES (1996) LTD	#	500E212	22-Jun-12	2	4127	\$308.40	\$412.52	NA	ROADTEST. IDS TEST. CHECK OASIS. ACCESS AND	CHECK ENGINE LIGHT ON			V29 04
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E16C3	T	F	F	1	12-Jun-12	28-Mar-12	HATHWAY LIMITED	#	500E212	25-Jun-12	3	2668	\$302.96	\$373.58	NA	CK OASIS. NO DEFLECTOR REPLACE PER TSB 12 6	ELECTRONIC DIAGNOS			V29 04
TSB REFLASH	PT C&C	CG																						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL Y	YIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR HRS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E16C	2	T6	F	AI	T1K0	T1C3	AJ	21-Feb-12	22-May-12	DUVAL FORD	#	6K775	-24	12-Jun-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	A11	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T6	F	AI	T1K0	T1C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	6K775	-24	15-Jun-12	3	7788	\$14.63	\$65.72	1	NA	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	THE TRUCK SEEMED TO	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	2	T6	F	AI	T1K0	T1C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	6K775	-24	14-Jun-12	2	2168	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN FOLLOWED	THE TRUCK SEEMED TO	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	6K775	-24	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	120604A_SHR_EEC_TEST_DRIVING_HABITS.	E25 CHECK ENGINE LIGHT	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E19C	2	T6	F	AI	T1K0	T1C3	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	6K775	-24	12-Jul-12	4	9321	\$13.66	\$43.67	1	NA	DID NOT ROAD TEST. CHG FOUND TSB 12.6 4 THAT	RUNS ROUGH SEE ECO	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E17C	2	T6	F	AI	T1K0	T1C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	6K775	-24	9-Jul-12	2	5732	\$17.99	\$70.81	1	NA	IDS EEC TEST P0302 P0309. REFER TO TSB 12.6 4	USE SPO 1210319 CUST	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	25-Jun-12	13-Mar-12	TACENDI FORD	#	6K775	-24	5-Jul-12	4	4666	\$0.00	\$45.12	1	NA	PERFORMED IDS TEST AND FOUND NO CODES. R	C S WHEN PRESS ON C	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	2	T6	F	AI	T1K0	T1C3	AF	14-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	6K775	-24	11-Jul-12	1	1872	\$0.00	\$45.65	1	NA	CONFIRMED M.L ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	8-Nov-12	28-Jan-12	HELFMAN FORD, INC.	#	6K775	-24	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	Y KEOO PASS KOER PASS KOEC P0301 PER	THE CUSTOMER STATES CHE	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T6	F	AI	T1K0	T1C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	6K775	-24	15-Jun-12	2	2656	\$13.66	\$52.03	1	NA	CONFIRMED CUSTOMERS CONCERN REPERFORM	THE ENGINE LIGHT WAS	#	A11	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	7-Dec-11	22-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	12029	C12	2-Jul-12	2	3180	\$112.10	\$246.93	1	NA	KMIDS TEST P0305 CK MODIFIED #4 AND #5 COILS AN	P09 CUSTOMER STATES THE	#	A11	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#	12029	C12	2-Jul-12	6	12372	\$58.88	\$137.74	1	NA	XXCHECKED OUT ROADTEST EEC TEST. VERIFY P030	CHECK ENGINE LIGHT ON	#	A11	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	7-Dec-11	22-May-12	442 FORD LINCOLN	#	12029	C12	3-Jul-12	2	2146	\$61.70	\$135.92	1	NA	XXROAD TEST MIS FIRE NO TEST POWER BALLEN	CHECK ENGINE ALLUME	#	A11	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#	12465	E	5-Jul-12	4	1574	\$64.05	\$163.84	1	NA	CA # 724 1663 TEST DROVE VEHIL WITH CYLINDER #4	CUSTOMER STATES THE	#	A11	V29	PT C&C
FUEL INJECTOR	EXHAUST	NA	2012	1F1FX1E19C	2	T6	F	AI	T1K0	T1C3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#	9F593	B	2-Jul-12	-1	3	\$291.57	\$611.89	5	NA	TEST P0202 P0206 P0300 PASS ROAD TEST OK NOW	CLD ON FOLD RUNS ROU	#	A11	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1F1FW1E13C	2	T6	F	AI	T1K0	T1C3	AF	11-Jun-12		FRENDSHIP FORD	#	D43	E	11-Jul-12	-1	162	\$0.00	\$32.31	0	NA	TEST DROVE. BAX IDS FOR RELATIVE PROFILE	CUSTOMER STATES WHI	#	A11	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1F1FW1E16C	2	T6	F	AI	T1K0	T1C3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#	DIAG	E	10-Jul-12	1	3661	\$0.00	\$55.16	1	NA	CA # CK ENGINE LIGHT ON CK OADSI P0300 P0304	CUSTOMER STATES THA	#	A11	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	2	T6	F	AI	T1K0	T1C3	AF	4-Apr-12	9-May-12	TOMBALL FORD	#	500E-212	E	10-Jul-12	3	6589	\$303.03	\$395.41	1	NA	PERFORM EEC DIAGS P0304 P0305 P0306 P0309	CHECK ENGINE LIGHT ON	#	A11	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	2	T6	F	AI	T1K0	T1C3	AF	13-Jan-12	3-Mar-12	TEAM FORD SALES LIMITED	#	500E-212	E	10-Jul-12	3	763	\$68.04	\$101.00	1	NA	HOCKED UP IDS AND REARMED THE PCM TO TH	CHECK AND ADVISE FOR	#	A11	V29	PT C&C
DIAG - P0439	EXHAUST	NA	2012	1F1FW1E10C	2	T6	F	AI	T1K0	T1C3	AJ	10-May-12	12-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#	NPF	NA	13-Jul-12	2	1737	\$0.00	\$22.77	0	NA	CA # VERFD CONCERN INSPECTD CK OASID DIAG AND	CUSTOMER STATES VEH SH	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	2	T6	F	AI	T1K0	T1C3	AF	27-Mar-12	12-Apr-12	OROUS FORD INC.	#	6K775	-24	25-Jun-12	3	5845	\$0.00	\$14.50	0	NA	CA # CUSTOMER COMPLAINT THE REPAIR PERFORM	CUSTOMER COMPLAINS	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T6	F	AI	T1K0	T1C3	AF	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC	#	6K775	-24	8-Jul-12	1	1920	\$14.63	\$65.88	1	NA	CA # VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T6	F	AI	T1K0	T1C3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#	6K775	-24	26-Jun-12	2	1921	\$0.00	\$62.83	1	NA	CA # FAIRE ESSAIE ROUTER. SORTIR CODE FAIRE BUL	TEUM CHECK ENGINE "	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	2	T6	F	AI	T1K0	T1C3	AF	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#	6K775	-24	16-Jul-12	1	1589	\$13.66	\$72.23	1	NA	SK # SCAN PCM MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.74	\$56.05	1	NA	TX # VERIFY VEHICLE LOSSES POWER WHEN ACCE	LS C VEHICLE LOSSES POW	#	A11	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C	2	T6	F	AI	T1K0	T1C3	AJ	14-Mar-12	24-Apr-12	PHILPOT FORD	#	6K775	-24	16-Jul-12	3	7919	\$10.									

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY	PLANT	PROD	START DATE	WARRANTY	DEALERSHIP	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	6K775	24	19-Jun-12	1	2584	13.66	572.23	135	NA	SK	TSB KNOWN FOR ECOBOOSTS Reprogrammed PCM	CHEK ENGINE LIGHT ON	A442	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	16-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#	6K775	24	18-Jun-12	2	3067	80.00	548.00	194	NA	SK	TSB KNOWN FOR LACK POWER AND RUNS ROUGH	CHEK CAUSE OF LACK	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	6K775	24	10-Jun-12	4	5133	610.74	545.00	11	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYSTEM	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	6K775	24	13-Jun-12	4	8042	30.00	541.47	141	NA	WV	0304.0305.0306. 12.6 4	CUSTOMER STATES CHE	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	6K775	24	27-Jun-12	4	3325	514.63	1100.03	170	NA	BC	DIAG FOR CONCERN EEC TEST P0306 PRESENT	DRIVEABILITY/CEL LOSS	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	2-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	#	6K775	24	18-Jun-12	4	5039	913.86	572.23	162	NA	SK	Isolated for codes. Bound relevant to TSB 12.6 4 related	TRUCK W/IL YESTATE	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	20-Apr-12	15-May-12	ALL STAR FORD	#	6K775	24	16-Jun-12	3	4234	80.00	547.31	110	NA	LA	EEC TEST CODES P0300.P0304.P0305 AND P0306	C. CHECK ENGINE LIGHT	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	#	RECALM	24	29-May-12	4	4627	379.18	548.11	104	NA	SK	CODES P0306. P0430. CLEARED CODES. REPLACE	CHECK ENGINE LIGHT ON	A440	V29	PT C&C			
COP	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	13-Jan-12	10-Jun-12	CHUCK RENZI FORD, LLC	#	12029	01	18-Jun-12	1	915	588.88	592.33	11	NA	MI	ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHECK FOR RUNNING	A441	V29	PT C&C			
COP	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#	12029	01	10-Jul-12	0	65	576.47	515.92	11	NA	FL	CHDS TESTED AND DCL MONITORED P0306.SWITCH	CUSTOMER STATES THAT EN	A441	V29	PT C&C			
COP	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	12-Jan-12	31-Jan-12	SHAWNEE MISSION FORD, INC.	#	12029	01	10-Jul-12	6	13385	964.05	521.99	11	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL	ON THE CHECK ENGINE LI	A440	V29	PT C&C			
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	13-Jan-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	#	6K775	24	17-Jul-12	5	4520	55.29	512.99	161	NA	SK	CHECK TEST. P0304.P0305 (TEST OK)	CHECK ENGINE LIGHT	A441	V29	PT C&C			
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	20-Apr-12	14-May-12	CYPRESS MOTORS (S.C. LTD.)	#	DIAG	24	17-Jul-12	-1	224	80.00	556.25	158	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CEL	A442	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	2-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	5.00E+212	E	25-Jun-12	4	7284	3322.11	540.94	34	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING	A441	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	28-Apr-12	7-Jun-12	WOODRIDGE FORD LINCOLN LTD	#	5.00E+212	E	17-Jul-12	2	1699	2088.04	540.27	132	NA	AB	RETRIEVE P0306. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON	A440	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	5.00E+212	E	30-Jun-12	4	10997	3311.37	539.87	11	NA	PA	VERIFY AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A441	V29	PT MALFUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	5.00E+212	E	16-Jun-12	3	6852	3300.63	537.95	11	NA	AL	BE212 CHECKED DTCS AND REPLAC	CUSTOMER STATES THE	A440	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	23-Feb-12	28-Apr-12	TOWN EAST FORD	#	6K775	24	18-Jun-12	3	6951	80.00	548.69	11	NA	TX	POW WILMESTER CALIBRATION AS OUTLINED	CUSTOMER STATES THE	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#	6K775	24	11-Jun-12	2	3001	510.04	551.64	11	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12.6 4	Customer States vehicle m	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	6K775	24	19-Jun-12	2	6131	80.00	559.53	132	NA	AB	PERFORMED TESTDRIVE & VERIFIED CONCERN	LOW POWER / WHEN PA	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	11-Apr-12	8-May-12	RVLIN MOTOR COMPANY, INC.	#	6K775	24	17-Jul-12	1	1452	80.00	536.67	11	NA	AB	FOUND MISFIRE CODES P0306. FOUND CALIBRATI	CUSTOMER STATES THE	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#	6K775	24	12-Jul-12	4	23577	610.74	552.15	11	NA	TX	Verified customer concern. Found TSB 12.6 4. As per	Customer states vehicle m	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	14-Mar-12	19-May-12	SKAHA FORD INC.	#	6K775	24	17-Jul-12	2	1200	80.00	547.27	122	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE. SUB	CUSTOMER REPORT ON	A442	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	11-Apr-12	6-May-12	NORTH STAR FORD SALES LIMITED	#	6K775	24	17-Jul-12	3	5562	80.00	594.34	132	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303.	EEC SYSTEM DIAGNOSIS	A442	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	20-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	6K775	24	19-Jun-12	2	10087	80.00	537.28	11	NA	WV	42. RUN SELF TEST CODE P0300.P0304.P0305.P03	E28 CUSTOMER STATES WRN	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	28-Mar-12	18-Jun-12	LANDERS FORD	#	6K775	24	17-Jul-12	1	1890	80.00	545.49	11	NA	TN	VERIFIED CONCERN. VISN AIR DAM ON THE TURB	CHECK ENGINE LIGHT IS	A440	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	20-Dec-11	15-Dec-11	ENERGY COUNTY FORD INC.	#	6K775	24	19-Jun-12	1	1910	80.00	547.11	11	NA	CO	VERIFY CONCERN FOR CODES AS WELL AS KOEO	C. CHECK ENGINE LI	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	6K775	24	19-Jun-12	1	4846	80.00	537.28	11	NA	WV	42. TEST DROVE UNIT FOR CONCERN. RUN D42	CUSTOMER STATES THE	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	17-Nov-11	31-May-12	VALLEY FORD SALES	#	6K775	24	18-Jun-12	2	3296	514.63	558.99	100	NA	SK	TSB 12.6 4 HOOKED UP TO IDS AND RETRIEVED CH	CHECK ENGINE LIGHT ON	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	11-Apr-12	13-May-12	VALLEY FORD SALES	#	6K775	24	18-Jun-12	2	8007	80.00	545.99	11	NA	AB	VERIFY CONCERN FOR CODES. NO PART	REPAIR. CHECK EN	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#	6K775	24	16-Jun-12	2	2082	50.00	546.92	11	NA	WI	WHILE ROAD TESTING W/ OK AT THIS TIME.	RUNS POORLY ON AN AC	A440	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	19-Nov-11	9-Jun-12	MCREE FORD, INC.	#	6K775	24	12-Jul-12	2	2820	510.04	558.32	11	NA	TX	RUN DIAG. P0305 AND P0306. RUN GASSIS FOUND	CUSTOMER STATES WHILE	A440	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	17-May-12	7-Mar-12	TERRACE TOM FORD INC.	#	6K775	24	18-Jun-12	4	8007	80.00	545.99	11	NA	AB	VERIFY CONCERN. HOOKED UP TO IDS. SCAN	CHECK ENGINE LIGHT ON	A441	V29	PT C&C			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	RECAL	24	13-Jul-12	2	5042	80.00	542.94	11	NA	AL	PERFORMED TSB 12.06.04. RECALIBRATION	C. THAT THE CEL IS ON	A441	V29	PT C&C			
ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AJ	21-Dec-11	12-Jan-12	SCOR LAURE FORD	#	12029	01	13-Jul-12	7	6466	558.88	518.86	11	NA	TX	VERIFY CONCERN. RETI	CHECK AND ADVISE CH	A441	V29	PT C&C				
CORRECTION	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	7-Mar-12	5-May-12	JENKIN WYOMING FORD LINCOLN	#	12029	01	11-Jun-12	1	1462	558.88	518.86	11	NA	AL	TESTED AND REPAIR NUMBER 8 COIL AND PL	C. CHECK ENGINE LI	A441	V29	PT C&C			
COP	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	4-Mar-12	28-May-12	ADVANTAGE FORD SALES LTD	#	12029	01	16-Jun-12	2	3214	965.48	524.51	203	NA	AB	KOMPUTOR HOOKUP CODE P0306 PIN POINT AND	CHECK AND ADVISE FOR	A441	V29	PT C&C			
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	7-Mar-12	19-May-12	KELLY FORD	#	12029	01	16-Jun-12	5	10388	398.73	5170.29	11	NA	FL	XDC TC CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES CHECK	A441	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	28-Mar-12	22-Jun-12	CHUCK STEVENSON AUTOMOTIVE, INC.	#	5.00E+212	E	26-Jun-12	1	195	3389.94	548.78	11	NA	FL	XDC TC CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES CHECK	A441	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	CGPR0005	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	5-Mar-12	13-Jun-12	MIKE HARRISON FORD, INC.	#	5.00E+212	E	16-Jun-12	5	552	3262.99	538.79	11	NA	MS	RUN EEC TESTS. KOEO DCE PAUSE. RUN CATALYST	THAT THE CEL IS ON	A440	V29	PT C&C			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E18C3	T8F	F	4M	TC3	AF	14-Feb-12	7-Mar-12	ROBERT H. IRWIN MOTORS, INC.	#	5.00E+212	E	16-Jun-12	1	582	3300.63	539.99	11	NA	NH								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
OPAG - MISFIRE	ENGINE	CGM2002	2012	1FTFWW1T5C	TFF	F	4	T	17	17-12	26-Apr-12	JORGENSEN FORD SALES, INC.	35	03	12029	03	2	4723	588.88	\$177.00	1	PA	DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VIB HESITATION				V29
COP	ENGINE	CGEEH009	2012	1FTFWW1T6C	TFF	F	4	T	9	9-12	2-Apr-12	B J MAURER MOTOR COMPANY INC.	35	03	12029	03	4	3939	80.00	\$66.00	1	PA	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T4C	TFF	F	4	T	15	15-11	11-Jun-12	WEKERT FORD INC.	35	03	500E212	03	1	7227	345.94	445.57	1	PA	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY				V44
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	23	23-12	8-Jun-12	CLARION FORD	35	03	500E212	03	2	1588	300.63	337.25	1	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE				V29
CATALYTIC CONVERTER	EXHAUST	CFND031	2012	1FTFWW1T4C	TFF	F	4	T	16	16-12	28-May-12	MLK RIVER FARM SUPPLY LTD	35	03	500E212	03	1	2317	3308.14	4402.00	1	PA	CHECK ENGINE LIGHT ON, P0304 P0306 P0308 P04				V52
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T7C	TFF	F	4	T	17	17-11	7-Jan-12	PLANET FORD LINCOLN	35	03	500E212	03	2	1530	331.37	440.18	1	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	15	15-12	9-Mar-12	A C COLLINS FORD, INC.	35	03	500E212	03	5	8540	3299.99	546.49	1	TX	EEC TESTED RAN KOEO KOER FOUND CODES P0303				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	15	15-12	22-Jun-12	JONES FORD, INC.	35	03	500E212	03	1	6377	3311.37	3398.64	1	TX	TSB 12 04 4 VERIFY CONCERN, EEC TEST P0303				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T3C	TFF	F	4	T	24	24-12	2-Jun-12	MULLINAX FORD	35	03	6K775	03	2	2424	80.00	541.19	1	TX	SCANNED, CHECK DTC'S, INSTALL CAC AIR DEFLECTOR				V44
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T3C	TFF	F	4	T	5	5-12	2-Jun-12	DISCOVERY FORD SALES LTD.	35	03	6K775	03	3	8888	80.00	558.57	1	TX	GETTING FOR CODES NON SYSTEM				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	16	16-12	7-Mar-12	TEAM FORD SALES LIMITED	35	03	6K775	03	5	3176	514.63	397.03	1	TX	CONFIRMED CUSTOMER CONCERN, PERFORMED				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T4C	TFF	F	4	T	26	26-12	18-Jun-12	WOOLINE FORD LINCOLN, INC.	35	03	6K775	03	2	2751	80.00	536.38	1	TX	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T2C	TFF	F	4	T	3	3-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	35	03	6K775	03	3	5191	514.63	371.56	1	TX	SCAND PCM FOUND CODE REPROGRAM TRUCK B				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	28	28-12	15-Jun-12	HELIAM FORD INC.	35	03	6K775	03	1	4500	80.00	545.79	1	TX	EEC TEST P0306 INSTALLED AIR DEFLECTOR AND				V29
TSB REFLASH	PT C&C	CGW1024	2012	1FTFWW1T6C	TFF	F	4	T	3	3-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	35	03	6K775	03	2	9585	80.00	538.31	1	TX	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T3C	TFF	F	4	T	22	22-12	17-May-12	GULF COAST FORD	35	03	6K775	03	2	3290	512.84	558.31	1	TX	LABOR TO VERIFY CONCERN IDS DIAG, KOEO/KO				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	4	4-12	22-Mar-12	TWO WAY SERVICE LTD.	35	03	6K775	03	5	9462	514.63	355.38	1	TX	P0303, P0306, P0308, REFERENCE AND PERFORM				V29
TSB REFLASH	PT C&C	NA	2012	1FTFW1T9C	TFF	F	4	T	20	20-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	35	03	6K775	03	2	9316	80.00	543.28	1	TX	WARN ROAD TEST DIAG CEL ON RUNS ROUGH IDLE				V29
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T1C	TFF	F	4	T	20	20-12	4-Jan-12	BUSS FORD LINCOLN	35	03	6K775	03	7	1360	80.00	551.09	1	TX	EEC TEST CODE P0304/PERFORM TSB 12 06 AN				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	27	27-12	14-Jun-12	PEACH COUNTY FORD, INC.	35	03	6K775	03	2	781	511.61	550.94	1	TX	PERFORMED TSB 12 6 AN INSTALLED DEFLECTOR PI				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T3C	TFF	F	4	T	20	20-12	15-May-12	BIRCHWOOD KEYSTONE FORD	35	03	6K775	03	2	1092	515.60	361.37	1	TX	12208A, BASIC PINS PINS				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	8	8-12	23-Mar-12	PIRAMONDON FORD DONNA/MONA	35	03	6K775	03	4	3417	80.00	539.71	1	TX	CAUSE VERIFY CODE, AVED IDS P0304, P0306				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	28	28-12	31-May-12	DENNY ANDREWS FORD SALES INC	35	03	6K775	03	2	4963	514.63	313.87	1	TX	CAC DEFLECTOR AND THE PUSH PINS INSTALLED				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T3C	TFF	F	4	T	7	7-12	6-Apr-12	SATCHER MOTOR COMPANY	35	03	6K775	03	4	3684	80.00	542.98	1	TX	INSPECT FOR CAC SHIELD, REPROGRAM PCM				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	20	20-12	14-Jun-12	DOWNY FORD LINCOLN	35	03	6K775	03	3	4062	514.63	349.33	1	TX	VERIFY CUST CONCERN PERFORM EEC TEST HA				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	18	18-12	2-May-12	AUTOMAX FORD	35	03	6K775	03	7	2282	514.74	556.39	1	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6				V44
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	30	30-12	2-May-12	SULLIVAN FORD LINCOLN, INC.	35	03	6K775	03	1	27	80.00	538.31	1	TX	RUN EEC TEST AND FOUND CODE P0304 PERFORM				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	23	23-12	23-Apr-12	CLASSIC FORD SALES LTD.	35	03	6K775	03	2	2822	80.00	538.31	1	TX	PERFORMED TSB 12 6 AN, P0304, P0306, P0308				V29
SPARK PLUGS	ENGINE	NA	2012	1FTFWW1T6C	TFF	F	4	T	10	10-12	13-Mar-12	DEARBORN MOTORS, LTD.	35	03	6K775	03	1	4502	84.12	532.02	1	TX	CONFIRM CONCERN, IDS PIDS, CUSTOMER TO				V29
SPARK PLUGS	ENGINE	CGT85011	2012	1FTFWW1T7C	TFF	F	4	T	4	4-12	21-Jun-12	TONY BETHEN & SONS FORD INC.	35	03	12405	03	1	3282	55.77	1104.93	1	TX	PERFORMED EEC DIAG, REMOVED AND REPLACED				V29
FUEL INJECTOR	EXHAUST	CGR2002	2012	1FTFWW1T6C	TFF	F	4	T	24	24-12	24-Feb-12	DANIS FORD SALES LTD.	35	03	6K775	03	2	5	301.88	539.01	1	TX	TEST EEC, PASS CHECKER, REFERENCE TO HOTLINE				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	24	24-12	24-Apr-12	TAYLOR MOTOR CO. OF WAYNESVILLE	35	03	500E212	03	2	1626	3311.37	3388.24	1	TX	verify concern mil on koeo pass koe pass crndtc p0306				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	19	19-12	19-Apr-12	HARDY FAMILY FORD	35	03	500E212	03	4	3900	3357.57	3450.63	1	TX	RUN EEC DIAG P0306 P0308 REPLACE DIRTY				V29
CATALYTIC CONVERTER	EXHAUST	CGR02011	2012	1FTFWW1T6C	TFF	F	4	T	7	7-12	28-Apr-12	ROBERT MOORE INC.	35	03	500E212	03	2	1908	3377.88	3416.73	1	TX	TECH SHAKES, REPROGRAM PCM, PERFORM				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	19	19-12	28-Apr-12	STOCKMAN MOTOR, INC.	35	03	500E212	03	2	3493	3292.99	3372.99	1	TX	RAN DIAG CONTINUED, P0303 CATALYST SYSTEM				V29
CATALYTIC CONVERTER	EXHAUST	CGEEK010	2012	1FTFWW1T6C	TFF	F	4	T	21	21-12	7-Mar-12	PALM BAY FORD	35	03	500E212	03	5	7517	3332.89	3418.28	1	TX	PERFORMED EEC DIAG, FOUND MISSED FIRES AND				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	19	19-12	17-Apr-12	METRO FORD SALES LIMITED	35	03	500E212	03	2	11	208.29	542.11	1	TX	TSB 12 04 COMPLETED, P0303 CATALYST				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T4C	TFF	F	4	T	27	27-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	35	03	500E212	03	3	6729	3308.14	3406.86	1	TX	CONFIRM CHECK ENGINE LIGHT SELF CLEAR				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	5	5-12	18-Jun-12	JENKINS & WYNNIE FORD LINCOLN	35	03	500E212	03	6	5430	3292.99	3292.99	1	TX	INSTALLED REPLACED CONVERTER, PERFORM				V29
CATALYTIC CONVERTER	EXHAUST	CGA0301	2012	1FTFWW1T6C	TFF	F	4	T	22	22-12	22-Jul-12	DAVID SEER, FORD	35	03	500E212	03	1	5	301.88	539.01	1	TX	DURING ROAD TEST DRYWALL EXHAUST PIPE WET				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T4C	TFF	F	4	T	14	14-12	11-Dec-11	BARIL FORD LINCOLN INC.	35	03	500E212	03	7	8554	4402.26	3486.03	1	TX	VERIFY CHECK ENGINE ALLTIME TEST CODE P04				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	4	4-12	16-Jun-12	CYPRESS MOTORS AUTO C.L.T.D.	35	03	500E212	03	1	5142	3307.17	3419.67	1	TX	SCANNED, HAD CODES P0304, P0305, P0306,				V29
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1T6C	TFF	F	4	T	14	14-12	14-Mar-12	TOMMIE VAUGHAN AUTO COUNTRY	35	03	500E212	03	5	1454	3300.63	3388.55	1	TX	VERIFY CONCERN, EEC TEST				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1C0C	TFF	F	4	T	9	9-12	30-Mar-12	FORD OF SLEDD	35	03	6K775	03	2	450	80.00	545.68	1	TX	TESTED SYSTEM, P0306, INST. OK AT THIS TIME				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	21	21-12	26-Mar-12	HUNTINGTON FORD, INC.	35	03	6K775	03	5	8638	80.00	549.17	1	TX	SP 8075 CC 42, CHECK FOR DEFLECTOR REPR				V29
TSB REFLASH	PT C&C	NA	2012	1FTFWW1T6C	TFF	F	4	T	29	29																	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY	PLANT	PROD	WARRANTY	DATE	START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM Binned	FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C2	T06	F	B	A	T	K	1C3	AF	29-Jun-12	12-3-12	LANDERS-MCLARTY FORD	#12029	2012-06-12	75	\$0.00	\$32.19	MI	MI	P0302 & P0316 IDS SELF TEST P0302 & P0316 IN	CUSTOMER STATES CHEV			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C2	T06	F	B	A	T	K	1C3	AF	26-Dec-11	26-Dec-11	ED KOEHN FORD LINCOLN	#12029	2012-12-26	8	\$253.00	\$39.49	MI	MI	INSPECT & EEC P0305 P0306 RAN OASIS & FOUND	CUSTOMER STATES CHEV			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AJ	20-Feb-12	20-Jun-12	MORROW BROTHERS FORD, INC.	#12029	2012-02-20	1	\$60.00	\$11.51	MI	MI	VERIFIED CONCERN, OASIS INSTALLED FOUND TSB 12 6 4	VEHICLE STUMBLER ON #1			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1C19C	T06	F	B	A	T	K	1C3	AF	13-Jan-12	4-Feb-12	NICK NECHLAS FORD, INC.	#12029	2012-01-13	6	\$1955.00	\$38.23	MI	MI	DIAG AND RAN OASIS FOUND TSB 12 06 04 UPON	DRIVING AND TRYING			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#12029	2012-04-04	4	\$679.00	\$49.87	MI	MI	PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSUES			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#12029	2012-05-07	3	\$335.00	\$45.31	MI	MI	PERFORMED TSB 12 06 04 AND REPROGRAMMED	CUSTOMER STATES WHILE DRIVING			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CDH0009	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#12029	2012-12-15	7	\$6895.00	\$37.99	MI	MI	VERIFIED CONCERN, SCANNED FOR CODES P0302	CHECK CAUSE ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	T06	F	B	A	T	K	1C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANCH	#12029	2012-06-12	1	\$276.00	\$38.44	MI	MI	RUN KEY ON ENGINE (LEARNED CODE AND LOG)	CUSTOMER CONCERN C			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	T06	F	B	A	T	K	1C3	AF	18-Feb-12	29-May-12	MARSHALL FORD INC.	#12029	2012-02-18	2	\$852.00	\$10.74	MI	MI	REPROGRAM PCM PER 120604 5 HRS CODE 12	ENGINE RUNS ROUGH ON			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#12029	2012-02-17	-1	\$251.00	\$54.33	MI	MI	EEC TEST P0304 E. PREFORM TSB OPERATION 1	CUSTOMER STATES CHECK			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	28-Feb-12	16-Apr-12	MAGUIRE'S FORD	#12029	2012-02-28	4	\$831.00	\$11.44	MI	MI	VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUSTOMER STATES CHEV			V29	PT C&C
TSB REFLASH	PT C&C	COY4203	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#12029	2012-02-09	4	\$284.00	\$10.74	MI	MI	VERIFIED CONCERN, CHECKED CODES, P0302, P0304	CUSTOMER STATES CHECK FOR			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#12029	2012-05-10	2	\$282.00	\$12.95	MI	MI	CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES CHEV			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#12029	2012-04-23	1	\$482.00	\$10.74	MI	MI	CHECKED EEC CKD PCM FOR UPDATES CKD AND	WHEN DRIVING AT A STOP			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AJ	28-Feb-12	25-Jun-12	ROCKBROOK AUTO MALL, INC.	#12029	2012-02-28	1	\$123.00	\$42.46	MI	MI	RETRIEVED CODES FOUND TSB 12 6 4 REPROGRAM	CUSTOMER STATES CHECK IN			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	T06	F	B	A	T	K	1C3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#12029	2012-03-14	1	\$238.00	\$10.74	MI	MI	REPROGRAMMED PCM PER 120604 5 HRS CODE	ENGINE RUNS ROUGH ON			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AJ	11-Apr-12	20-Jun-12	GENTLEBY FORD INC.	#12029	2012-04-11	2	\$319.00	\$23.11	MI	MI	CK OASIS TSB 12 6 4 WITH BUILD DATE ON OR BE	PERFORM CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	T06	F	B	A	T	K	1C3	AF	12-Apr-12	26-Apr-12	STANLEY FORD-MCGREGOR	#12029	2012-04-12	1	\$301.00	\$10.74	MI	MI	PERFORMED REPAIRS AS PER TSB 12 6 4 INSTALL	CUSTOMER STATES THE EN			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12C	T06	F	B	A	T	K	1C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#12029	2012-02-23	4	\$166.00	\$50.42	MI	MI	CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DE	CUSTOMER STATES CHECK IN			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	14-Feb-12	13-Mar-12	MONEY FORD INC.	#12029	2012-02-14	1	\$248.00	\$30.63	MI	MI	CHECK OUT HOOK UP IDS AND FOUNES TSB 12 6 4	CHECK FOR BOLD VIBRA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	T06	F	B	A	T	K	1C3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#12029	2012-04-04	1	\$570.00	\$38.96	MI	MI	TEST AND PERFORMED TSB 120604	CUSTOMER STATES CK EN			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	T06	F	B	A	T	K	1C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#12029	2012-01-17	6	\$873.00	\$12.85	MI	MI	RD TEST, VERIFY CK OASIS, FOUNES TSB 12 06 04	just feels jerky when driv			V29	PT C&C
TSB REFLASH	PT C&C	COE1007	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	3-May-12	22-Jun-12	WAYNE AKERS FORD, INC.	#12029	2012-05-03	1	\$287.00	\$87.00	MI	MI	K788 12029 ROAD TEST FOUND TSB DESCRIBED	CUSTOMER STATES VEH BU			V29	PT C&C
TSB REFLASH	PT C&C	COE4009	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	4-Jan-12	2-Apr-12	SLOAN MOTORS INC.	#12029	2012-01-04	4	\$158.00	\$45.01	MI	MI	CKCHECKED DTCS FOUND P0306, DID POWER BALN	CHECK ENGINE LIGHT ON			V29	PT C&C
TSB REFLASH	PT C&C	COE2002	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#12029	2012-12-19	5	\$1108.00	\$58.88	MI	MI	CKBASE PART 12029 CONJELATIVE COMPRESS ON	ADDD FOUND BAL INGTIN			V29	PT C&C
TSB REFLASH	PT C&C	COE2002	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	18-Jan-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#12029	2012-01-18	3	\$285.00	\$80.20	MI	MI	CKVERIFIED ENGINE LIGHT NITON COIL FROM NEW	CHECK ENGINE LIGHT ON			V29	PT C&C
TSB REFLASH	PT C&C	COE2002	2012	1FFW1E7C4	T06	F	B	A	T	K	1C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#12029	2012-01-18	6	\$144.00	\$64.05	MI	MI	CKPERFORMED EEC TEST CKD PCM REASSEMB	PERFORM CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD SALES LTD.	#12029	2012-02-01	5	\$992.00	\$7.38	MI	MI	CK502 RPM FLUCTUATE, IDS TEST P0304, PIN POIN	CUSTOMER STATES RPM FLU			V40	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD WEST LTD.	#12029	2012-04-27	2	\$1790.00	\$14.20	MI	MI	CKSELF TEST PCM HAVE IDN TON PET 2013 FOUN	CHECK AND ADVISE ON P			V40	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	14-Feb-12	13-Mar-12	GUN CLARK FORD SALES LTD.	#12029	2012-02-14	4	\$248.00	\$30.63	MI	MI	CKHARD TO START, CONCERN POOR CONTACT	CUSTOMER STATES CHECK			V40	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#12029	2012-03-27	5	\$438.00	\$30.00	MI	MI	CKABEC TEST SYSTEM DIAGNOSIS, NO CODES AVAILA	CHECK AND ADVISE ON P			V40	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	3-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-03	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	CG4D013	2012	1FFW1E7C0	T06	F	B	A	T	K	1C3	AF	27-Mar-12	23-Jun-12	SUNSET FORD FORD LTD.	#12029	2012-03-27	1	\$2179.00	\$10.47	MI	MI	CKINSPECTED, NO CELS ON IERN WOULD OCCUR	CUSTOMER STATES THA				

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOIS REPORT	DEL YE	VIN	VEHICLE LIT	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	BOOK	GB	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION														
TSB REFLASH	PT C&C	NA	2012	1FTFW1ET4CK	#	TF6	F	6	AF	TJW	TJ3	AJ	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC	#	F3	6K775	23	23-Jul-12	4	#	4886	\$10.74	\$56.05	1	#	NA	MD	#	EEC TESTED. P0308 IN MEMORY. RAN OASIS. INST	CHECK ENGINE LIGHT IS	#	S	#	S	1	V29	F	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1CT9CF	#	TF6	F	6	AF	TJW	TJ3	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#	F3	6K775	22	19-Jul-12	4	#	10431	\$0.00	\$39.61	1	#	NA	SC	#	RETRIEVE DTC P030X PER TSB 12 06 04 REPROGR	CUST STATES AIR BAG L	#	S	#	S	1	V29	F	0	PT C&C

## 2012 MY 3.5L GTDI P415 Misfire Claims



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**From:** Steslicki, Michael (M.E.)  
**Sent:** Thursday, August 30, 2012 2:44 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/30/12)

**Forty-six new claims today**

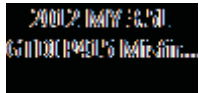
(24) TSB Reflash

(11) Catalytic Converter (six of these have June & July 2012 build dates 6/10/12, 6/12/12, 6/12/12, 6/28/12, 7/9/12, 7/19/12)

(8) COP (one of these has a July 2012 build date 7/10/12)

(2) Diag - Misfire (two of these have June & July 2012 build dates 6/29/12, 7/16/12)

(1) Spark Plug

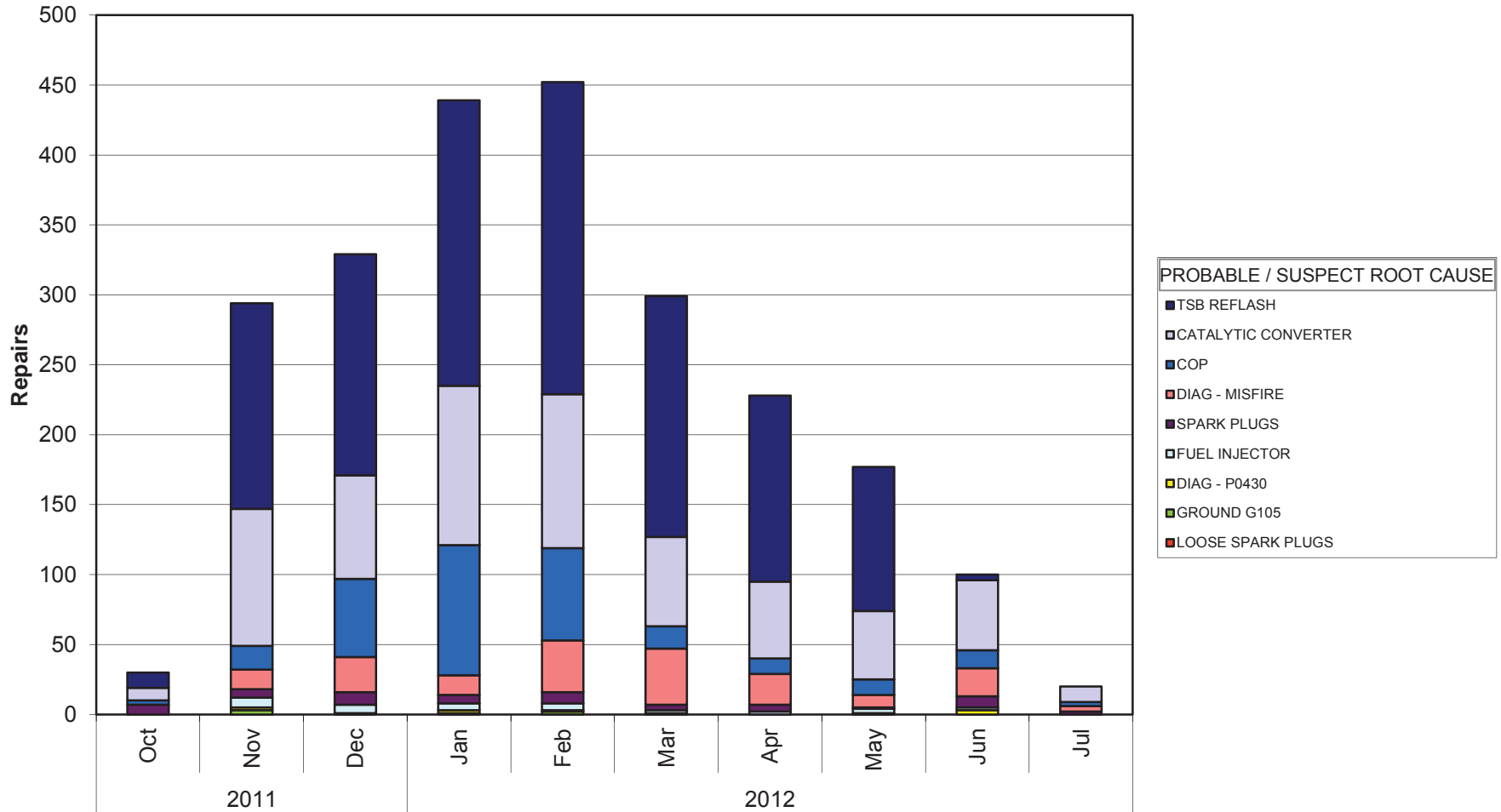


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/29/12**



- PROBABLE / SUSPECT ROOT CAUSE**
- TSB REFLASH
  - CATALYTIC CONVERTER
  - COP
  - DIAG - MISFIRE
  - SPARK PLUGS
  - FUEL INJECTOR
  - DIAG - P0430
  - GROUND G105
  - LOOSE SPARK PLUGS

Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2



GROUND G105	DIAG - P0430
	2
3	2
	2
	1
2	1
	1
	3
	1
	3
5	10

FUEL INJECTOR	SPARK PLUGS	
		7
	7	6
	6	9
	5	6
	5	8
	2	4
	2	5
	3	1
	2	8
		2
	32	56

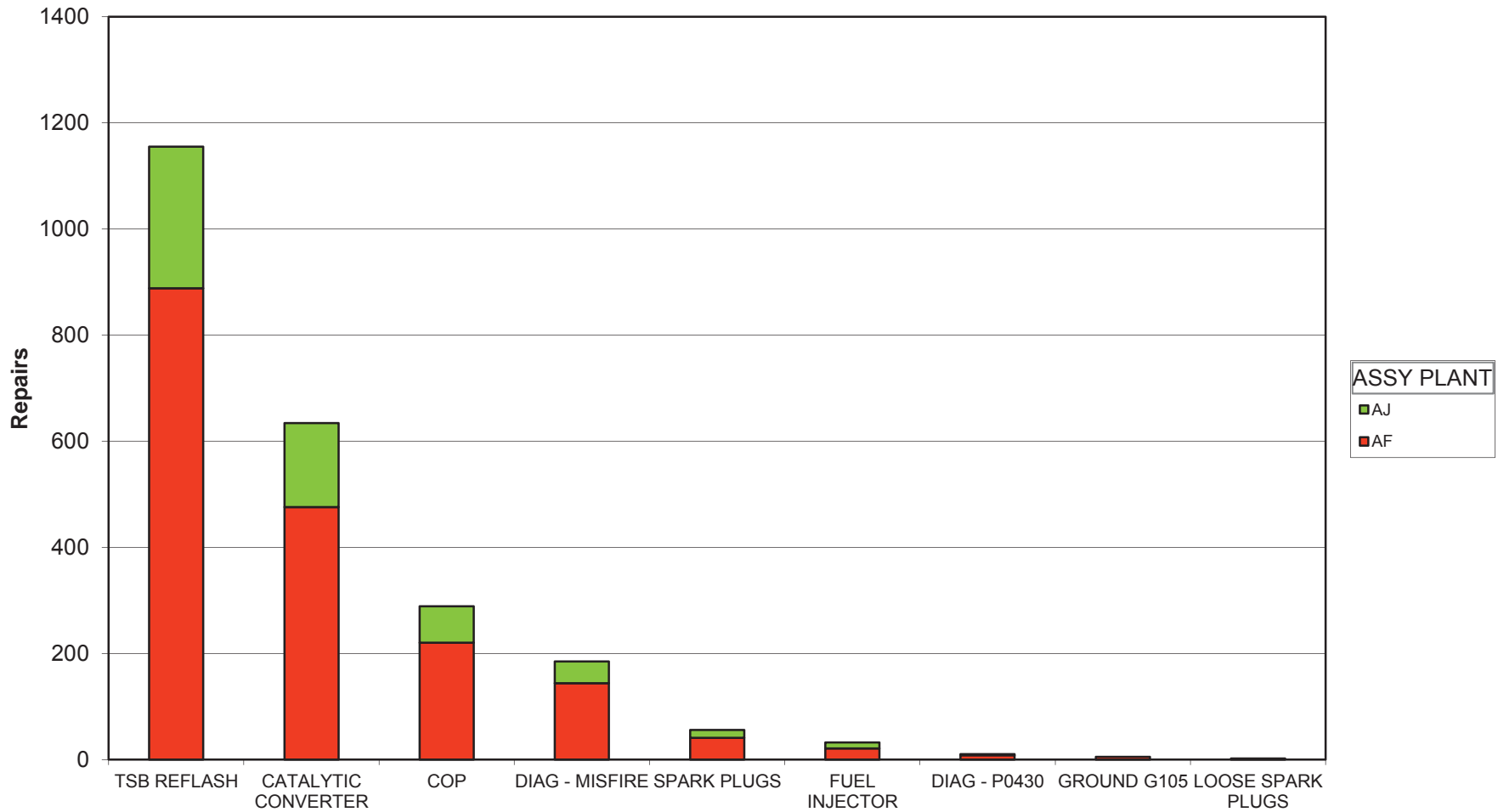
DIAG - MISFIRE	COP	
		3
	14	17
	25	56
	14	93
	37	66
	40	16
	22	11
	9	11
	20	13
	4	3
	185	289

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	9	11
	98	147
	74	158
	114	204
	110	223
	64	172
	55	133
	49	103
	50	4
	11	
	634	1155
		2368

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 8/29/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	888	267	1155
CATALYTIC CONVERTER	476	158	634
COP	220	69	289
DIAG - MISFIRE	144	41	185
SPARK PLUGS	41	15	56
FUEL INJECTOR	21	11	32
DIAG - P0430	8	2	10
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1804	564	2368

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CD	CL	CLAIM BINNED FUNCTION												
COP	ENGINE	BLTD0003	2012	1FFFW1C3							21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SKIP MISS DRIVE																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6							11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$0.57	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6							24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T4							25-Oct-11			HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42																					
GROUND G105	ENGINE	N/A	2012	1FFFWE1C3							18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Jan-12	1	148	\$80.00	\$89.19	AB	AB	239 VERIFIED CONCERN, P00																					
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1R6							8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	16-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER																					
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1R6							10-Nov-11			ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3							11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	12029	C3	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	873 ROADTESTED & VERIFIED CONCERN, PC																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T4							8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	12029	C3	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3							22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	12029	C3	20-Dec-11	1	730	\$426.12	\$562.96	IL	IL	ECC TEST P0430 MONITORED PIDS, REPLACED BA																					
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFWE1R6							6-Nov-11			LILLSTON FORD, INC.	#	12029	C3	10-Dec-11	-1	12	\$522.25	\$668.95	NJ	NJ	CHECK ENGINE LIGHT IS BLEMBLE AND ROADTEST																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3							27-Nov-11			HALLMARK FORD SALES LIMITED	#	12029	C3	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS: CODE P0306, PINPOINT MONITOR TE																					
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFFWE1T4							18-Nov-11	22-Dec-11		SCOTT PETERSON MOTORS INC	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA																					
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFWE1C3							18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	12029	C3	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO																					
COP	ENGINE	N/A	2012	1FFFWE1C3							7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$459.11	WA	WA	ISS SELF UP ECC TEST ITEM TESTED COILS FALE																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3							18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	12029	C3	21-Jan-12	1	244	\$397.71	\$504.17	MI	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST																					
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1R6							11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	12029	C3	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, CHECK TEST CON																					
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3							23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD	#	12029	C3	10-Jan-12	1	124	\$180.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, ACCELERATOR LEAK REPA																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3							7-Nov-11			CAM CLARK FORD SALES LTD.	#	12029	C3	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH																					
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C3							2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1R6							17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.65	\$255.21	MI	MI	TEST ECC, CONC P0316, PFE ENGINE FOR CYLINDR																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3							6-Jan-12			BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN																					
COP	ENGINE	N/A	2012	1FFFWE1C3							17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.65	\$255.21	MI	MI	TEST ECC, CONC P0316, PFE ENGINE FOR CYLINDR																					
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3							6-Jan-12			BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN																					
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFWE1C3							15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	12029	C3	19-Jan-12	1	1084	\$339.71	\$446.78	MI	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT																					
ENGINE	ENGINE	CANA0002	2012	1FFFWE1C3							28-Oct-11	27-Dec-11		RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	CA	CA	1238 CUST STATES VIB LEON ACCEL CYLINDR																					
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFFWE1C3							14-Dec-11			MARK MARTIN FORD, INC.	#	12029	C3	13-Jan-12	1	791	\$329.75	\$522.30	MI	MI	REPLACE INJECTOR, 184 INJECTOR, 184 INJECT																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3							10-Nov-11			OTIS FORD, INC.	#	12029	C3	16-Jan-12	-1	458	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST																					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3							12-Dec-11			HINES PARK FORD, INC.	#	12029	C3	16-Jan-12	2	2878	\$477.88	\$695.35	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN																					
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C3							21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12883	C3	16-Jan-12	1	1050	\$80.00	\$226.69	MD	MD	ROAD TEST CANNOT VENT, PERFORMED A FUEL																					
ENGINE	ENGINE	N/A	2012	1FFFWE1C3							18-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	MI	MI	ROAD TESTED VEHICLE, SPARE PERFORMED CO																					
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFWE1C3							1-Dec-11	3-Jan-12		ALTON BLAKLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM 2219																					
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFFWE1R6							18-Nov-11	12-Jan-12		KEN WILSON FORD, INC.	#	12405	C3	16-Jan-12	2	2105	\$21.08	\$136.24	MI	MI	ISS TEST, PASS CODES AND CHECK G105 AS PER																					
DIAG- MISFIRE	ENGINE	CACW0002	2012	1FFFWE1C3							25-Oct-11			CRONIN MOTORS, INC.	#	12029	C3	18-Jan-12	-1	353	\$5.17	\$49.04	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER																					
COP	ENGINE	CACQ0001	2012	1FFFWE1C3							9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$60.00	\$156.26	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM 2219																					
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFFWE1C3							9-Dec-11			EAGLE COUNTRY FORD	#	9F593	B3	13-Jan-12	-1	436	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, CONCERNING INJECTORS																					
DIAG- MISFIRE	ENGINE	CAMU0001	2012	1FFFWE1C3							13-Jan-12			YAKOWITZ FORD, INC.	#	12029	C3	23-Jan																												





# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	TSB#	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFF6	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	GR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12210	CUSTOMER STATES SOME	#	1024	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETXCF	TFF6	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD INC.	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 4	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 5	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GET	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	1024	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1ETXCF	TFF6	F	NA	26-Jan-12	15-Mar-12	IXON MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	20-Nov-11	18-Feb-12	TWIN MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RECURSING AT HIGHWAY	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFF6	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	1024	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ETXCF	TFF6	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REF TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	1FTFW1ETXCF	TFF6	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	11-Dec-11	11-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	6-Feb-12	21-Feb-12	AL JENSTON FORD	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	11-Dec-11	30-Dec-11	AL JENSTON FORD	#	24	RECALEM	24-6-Mar-12	3	4631	\$0.00	\$39.24	0	NA	TX	VISUAL INSPECTION. OASIS PERFORMED PROC	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1ETXCF	TFF6	F	NA	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECAL	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	15-Dec-11	22-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	AL DIAG CUSTOMER STATES	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFF6	F	NA	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	#	1024	PT C&C
TSB REFLASH	PT C&C	COE00117	2012	1FTFW1ETXCF	TFF6	F	NA	19-Jan-12	19-Jan-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	21-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTING TO JERK	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LITY CONCERNS. VEH BU	24 CUSTOMER STATES	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	8-Dec-11	9-Feb-12	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES WHEN	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	9-Nov-11	14-Dec-11	YARMON FORD	#	24	RECALEM	24-25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 02 10, REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	#	1024	PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	1FTFW1ETXCF	TFF6	F	NA	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	#	24	RECALEM	24-1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 02 10	TURBO SERGES IN AND	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	22-Dec-11	9-Feb-12	TYLER FORD LTD	#	24	RECALEM	24-27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE MILEAGE FROM 14	#	1024	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFF6	F	NA	17-Jan-12																		

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CLC	CLAIM BINNED FUNCTION								
TSB REFLASH	PT C&C	N/A	2012	1FFXW12C2X	T	F	B	A	T	K	T	C	AJ	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	252	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	#	24	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS TEST CODE	3.38 DRIVER STATES VEH	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	COLDRO04	2012	1FFX1E1XCF	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XCF	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$24.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XCF	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALOY FORD	#	252	RECALEM	#	24	17-Feb-12	1	9	\$0.00	\$24.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E13CF	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	#	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	and CUSTOMER STATES VEH	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E13CF	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	252	RECALEM	#	24	16-Feb-12	1	1284	\$0.00	\$24.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	12 CUSTOMER STATES ENG	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.69	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	OS STATES WHEN ACC	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	AJ	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	10 REPRG. CUSTOMER STATES THE	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E11CF	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	252	RECALEM	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	CNDP028	2012	1FFX1E15CF	T	F	B	A	T	K	T	C	AJ	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	252	RECALEM	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PNIP. CUSTOMER STATES THE	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Feb-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	#	24	17-Feb-12	1	976	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TEST. FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T	F	B	A	T	K	T	C	AJ	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	#	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	18	NS	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E11CF	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	18	NS	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12CF	T	F	B	A	T	K	T	C	AF	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	#	24	15-Mar-12	1	436	\$0.00	\$26.86	0	TX	13K 430 ROAD TEST FOR P06 REPAIR FOR	P06 REPAIR FOR TRAN	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T	F	B	A	T	K	T	C	AF	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB	F04. CHECK AND REPORT F	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13CF	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	#	24	22-Feb-12	3	380	\$0.00	\$30.31	0	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E11CF	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	#	24	6-Mar-12	3	353	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E10CF	T	F	B	A	T	K	T	C	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	#	24	12-Mar-12	2	2,381	\$0.00	\$40.06	0	NC	ROAD TEST VEHICLE CHECK OASIS FOR TSB	F04. CHECK AND REPORT F	#	18	NS	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T	F	B	A	T	K	T	C	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T	F	B	A	T	K	T	C	AF	23-Nov-11	29-Dec-11	POWER FORD VALENCIA	#	252	RECALEM	#	24	27-Feb-12	2	3718	\$0.00	\$40.83	0	CA	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T	F	B	A	T	K	T	C	AJ	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	MI	CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE	SURGE AND LACK OF	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E18CF	T	F	B	A	T	K	T	C	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG. CUST STATES TRUCK S	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17CF	T	F	B	A	T	K	T	C	AJ	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	#	24	20-Feb-12	1	1,415	\$0.00	\$31.68	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL	PAS. 3 ENGINE LIGHTS	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E16CF	T	F	B	A	T	K	T	C	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	#	24	22-Feb-12	2	1,870	\$0.00	\$31.52	0	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT.	REFR. TRUCK IS BUCKING WHEN	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T	F	B	A	T	K	T	C	AF	12-Jan-12	12-Dec-11	SCOTT FORD	#	252	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	WV	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E15CF	T	F	B	A	T	K	T	C	AF	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	#	24	16-Mar-12	1	1,415	\$0.00	\$31.68	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	MI. SURGE. MIL. EEC DIA	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E1XCF	T	F	B	A	T	K	T	C	AJ	30-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	#	252	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	OR	NO CODES PRESENT. NO MIL. IDS NORMAL	CHECK AND ADVISE SUR	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T	F	B	A	T	K	T	C	AJ	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TN	PERFORM EEC PRESENT NO TESTS. PASS. CHECK	OASIS. 3 THERE IS A HESITAT	#	18	NS	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T	F	B	A	T	K	T	C	AJ	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	55). CHECK DRIVING I	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E14CF	T	F	B	A	T	K	T	C	AJ	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CUSTOMER STATES ENG	#	18	NS	V29	PT C&C
TSB REFLASH	PT C&C	CMAJ009	2012	1FFX1E18CF	T	F	B	A	T	K	T	C	AF	9-Jan-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	252	RECALEM	#	24	8-Mar-12	2	1,415	\$0.00	\$31.68	0	TX	IDS DIAG P0300 P0306 IN UPDATED PCM UNDE						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBYAN01	2012	1FFW1E1XCC	2	TFS	F	ATK	TJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	34	23-Feb-12	1	418	\$0.00	\$35.12	0.00	TX	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING	#12029	V4	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4G	2	TFS	F	ATK	TJ	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	15-Feb-12	-1	9	\$0.00	\$24.01	0.00	NS	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4G	2	TFS	F	ATK	TJ	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	17-Feb-12	2	1860	\$0.00	\$24.01	0.00	NS	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	34	17-Feb-12	3	8274	\$0.00	\$35.82	0.00	GA	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	34	22-Feb-12	2	4587	\$0.00	\$37.79	0.00	OR	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ON	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	34	23-Feb-12	1	3859	\$0.00	\$44.10	0.00	MN	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE ON	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	34	23-Feb-12	1	1606	\$0.00	\$37.37	0.00	CA	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UN	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	34	27-Feb-12	1	1824	\$0.00	\$34.40	0.00	MI	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#12029	RECALEM	34	23-Feb-12	1	435	\$0.00	\$0.00	0.00	NY	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10 VEHICLE BUICK WITH SF	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	14-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	34	27-Feb-12	2	2624	\$0.00	\$34.12	0.00	TX	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES RECALLS WHILE DRIVING	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4C	2	TFS	F	ATK	TJ	5-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	34	28-Feb-12	3	6381	\$0.00	\$34.12	0.00	TX	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4C	2	TFS	F	ATK	TJ	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#12029	RECALEM	34	27-Feb-12	3	3114	\$0.00	\$30.79	0.00	NC	NC	TEST DRIVE. KOEO PASS. PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT	#12029	V5	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0E+212	E	12-Mar-12	3	4437	\$405.35	\$500.28	1.00	NC	SC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 2 0 CUSTOMER STATES CK	#12029	V4	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	34	20-Mar-12	2	1930	\$405.35	\$480.08	1.00	MO	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON	#12029	V2	PT	C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	34	14-Mar-12	1	4094	\$0.00	\$38.58	1.00	GA	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1T7C	2	TFS	F	ATK	TJ	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	34	23-Mar-12	1	1344	\$0.00	\$46.86	0.00	NC	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4C	2	TFS	F	ATK	TJ	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	34	20-Mar-12	1	4984	\$0.00	\$35.14	0.00	TX	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROG. CHECK ENGINE LIGHT ON	#12029	V4	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T2C	2	TFS	F	ATK	TJ	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	34	22-Mar-12	2	10722	\$0.00	\$31.85	0.00	AR	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE	#12029	V2	PT	C&C
COP	ENGINE	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12-Mar-12	0	676	\$66.99	\$237.63	2.50	ON	ON	EEC TEST P0303 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON	#12029	V4	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1.00	NJ	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	#12029	V4	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	22-Dec-11	23-Jan-12	BENNETT FORD	#12029	12029	C	22-Mar-12	1	677	\$292.67	\$470.13	1.00	NC	NC	KOEO PASS KOER PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI	#12029	V4	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1T4C	2	TFS	F	ATK	TJ	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	34	16-Mar-12	1	2886	\$485.43	\$571.53	1.00	TX	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	34	26-Mar-12	1	1628	\$0.00	\$26.54	0.00	TX	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LI	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	34	24-Mar-12	1	978	\$0.00	\$31.84	0.00	TX	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS C&C CAME ON WHILE	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	34	21-Mar-12	1	1050	\$0.00	\$32.32	0.00	TX	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	34	22-Mar-12	2	4593	\$0.00	\$35.12	0.00	TX	TX	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOER CUSTOMER STATES MIL	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34	18-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON	#12029	V2	PT	C&C
COP	ENGINE	N/A	2012	1FFW1E1T1C	2	TFS	F	ATK	TJ	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1.00	TX	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	#12029	V2	PT	C&C
COP	ENGINE	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	20-Dec-11	1	R & S MOTORS, INC.	#12029	12029	C	22-Mar-12	-1	29	\$58.58	\$108.92	1.00	TX	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE	#12029	V4	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	17-Feb-12		BIROCK TRUCK INC.	#12029	12029	C	22-Mar-12	1	29	\$84.05	\$108.92	1.00	TX	TX	RUN DIAGNOSIS. FOUND KOEO. GO TO P1111 TEST OK. TRUCK STARTS	#12029	V4	PT	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	C	22-Feb-12	0	5	\$5.05	\$150.80	1.00	TX	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM PERFORM TEST FOR CEL	#12029	V4	PT	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	10-Feb-12		ROBIN FORD SALES LTD.	#12029	12029	C	22-Mar-12	-1	492	\$0.00	\$62.48	1.00	TX	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSE. ENG LAMP CAME ON DU	#12029	V4	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T1C	2	TFS	F	ATK	TJ	17-Feb-12		PHIL LONG FORD SALES LTD.	#12029	12029	C	22-Mar-12	1	492	\$0.00	\$36.88	1.00	TX	TX	PERFORM SELF TEST. PERFORMED TEST. ENGINE LIGHT CAME ON	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T1C	2	TFS	F	ATK	TJ	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	34	20-Mar-12	4	4894	\$0.00	\$36.73	0.00	TX	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	27-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	34	24-Mar-12	4	3872	\$0.00	\$34.73	0.00	TX	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	10-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34	22-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	TX	TEST DRIVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON	#12029	V2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T3C	2	TFS	F	ATK	TJ	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	34	26-Mar-12	2	5488	\$0.00	\$32.60	0.00	TX	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	34	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS	#12029	V4	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T8C	2	TFS	F	ATK	TJ	14-Feb-12		WAYNE FORD SALES LTD.	#12029	RECALEM	34	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS	#12029	V4	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T1C	2	TFS	F	ATK	TJ	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	34	23-Mar-12	3	3345	\$0.00	\$40.08	0.00	TX	TX	REPROGRAM PCM PER T1MPUTER TO LEARN THE CUSTOMER REPORTS OF	#12029	V5	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1T4C	2	TFS	F	ATK	TJ	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BOWTOWN	#12029	RECALEM	34	28-Mar-12	2	1571	\$0.00	\$36.11	0.00	TX	TX	PERFORMED SELF TEST. PERFORMED TEST. ENGINE LIGHT CAME ON	#12029	V2	PT	C



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	A	T	TC3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	24	30-Mar-12	4	7512	30.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	2	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	4025	RECALEM	24	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	24	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	24	3-Apr-12	3	7023	30.00	923.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	COB0087	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	24	20-Mar-12	3	4402	30.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	24	5-Apr-12	3	2060	30.00	376.12	0	NA	NC	ROTEST EEC TEST MISSED/FLOW DURING VIS	MISSION AND FUEL MIL	#1	#1	V49	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	24	29-Mar-12	0	70	30.00	929.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	24	12-Mar-12	1	129	30.00	335.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	PERF. CUSTOMER REQUESTS CEL	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	24	5-Apr-12	4	3048	30.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CLDIAGNOSIS FOR CHECK E	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	24	29-Mar-12	3	5036	30.00	937.12	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	24	12-Mar-12	1	1358	30.00	330.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	24	2-Apr-12	1	608	30.00	529.89	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	V49	PT MALFUNCTION
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	24	2-Apr-12	2	2661	30.00	539.69	0	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LIGHT C	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	4025	RECALEM	24	6-Apr-12	4	3953	944.05	1,422.70	1	NA	LA	ECC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#1	V29	PT C&C
COP	ENGINE	COB4V005	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	24	12-Mar-12	1	129	558.58	3253.98	2	NA	WI	TECH PULSED CODES AND/ED COIL TECH IN	STALL. GUEST STATES VEHICL	#1	#1	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	24	10-Apr-12	3	2209	961.70	3203.17	2	NA	BC	PO300. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT WA	#1	#1	V29	PT C&C
COP	ENGINE	COB2020	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	24	11-Apr-12	3	9335	558.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS E	CUSTOMER STATES CHE	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	4025	RECALEM	24	11-Apr-12	1	1358	30.00	527.51	0	NA	OR	RET. TEST. IDS & EEC TEST [ME. CLEARED CODES & C.S. HE WAS DRIVING AT	100 MPH. CUSTOMER STATES	#1	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	4025	RECALEM	24	9-Apr-12	1	3054	3397.71	4471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVERTER	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	24	2-Apr-12	1	6131	944.05	1,078.25	0	NA	GA	LEFT CATALYTIC CONVERTER. EEC TEST P030	RE. CHECK ENGINE LIGHT S	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	24	2-Apr-12	1	1234	3458.89	5548.97	1	NA	FL	DIAG REPLACED LEFT CONVERTER AND REPRG	R. CUSTOMER STATES CHECK E	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	4025	RECALEM	24	3-Apr-12	2	1388	908.90	9847.16	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#1	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED THE CONCERN DUE TO EEC P0430	RE. S. CHECK IDLE SURGE	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4025	RECALEM	24	4-Apr-12	2	4208	3443.35	5515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. CUSTOMER	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	24	5-Apr-12	1	768	1413.00	3499.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	1	3434	30.00	545.65	0	NA	CA	TESTED EEC SYSTEM. [NO] REPROGRAMMED PC	CUSTOMER STATES VEH	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	1	2787	30.00	501.10	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	24	4-Apr-12	4	7765	30.00	931.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	1	4082	30.00	632.50	0	NA	GA	ECC TEST. EEC CODE P0306. [AND] ROAD TEST	AFTER CUSTOMER REQUEST T	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	24	2-Apr-12	4	9852	30.00	330.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HT PASSING CHECK AT SH	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	29-Jan-12	11-Feb-12	KYREE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	820	30.00	527.15	0	NA	TX	CHECKED OASIS. PASSED PER CUSTOMER	STATES CHECK FOR MALFUNCTION	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	24	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok oas	reprogram. customer states check eng	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	24	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN FNPT TESTS. MIST REPROGRAMMED WITH	E29. CUSTOMER STATES VEH	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	19-Jan-12	11-Feb-12	JOE MANNING CAPITAL FORD	4025	RECALEM	24	23-Mar-12	1	3449	30.00	530.92	0	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300	NO. CUSTOMER CONCERN C	#1	#1	V29	PT C&C
COP	ENGINE	COB0015	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	29	558.88	1,186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	29-Jan-12	11-Feb-12	GENTLE FORD, LLC	4025	RECALEM	24	9-Apr-12	1	2781	944.05	1,078.25	0	NA	GA	TEST EEC SYSTEM. [NO] TEST CUSTOMER	STATES CHECK FOR MALFUNCTION	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	24	7-Apr-12	2	3980	30.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES CHE	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	24	3-Apr-12	1	2636	30.00	533.05	0	NA	TX	TESTED ON IDS NO DTC PREPROGRAM PCM	AS PER ENGINE CUTS OUT WHEN	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F																								

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	F04	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3124	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#124	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#124	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#124	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	A11	V29	F04	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#124	NPF	#1	20-Apr-12	-1	9	666.99	\$171.69	0	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A11	V29	F04	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#124	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	A11	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#124	DIAG	#1	12-Apr-12	0	29	29.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#124	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#124	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#124	5.00E-212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0306 CUSTOMER STATES CHE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#124	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, P0306 OWNER STATES REF	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#124	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC IN PCM PER TSB 12 2 10 C.CEL ON DRIVES GRM	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#124	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0308 RSB #12 2 10	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#124	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#124	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#124	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFY CUSTOMER CONCERN, TSB 12 2 10 APPROPRIATE SURGES MISS	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#124	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI	A11	V29	F04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#124	NPF	#1	23-Apr-12	-1	9	55.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	A11	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	C0D5X017	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#124	DIAG	#1	24-Mar-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA	A11	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#124	DIAG	#1	24-Mar-12	1	3978	\$0.00	\$32.65	0	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#124	5.00E-212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#124	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0306, REPROGRAM CUSTOMER STATES INC	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	17-Jan-12	17-Mar-12	HARRIS FORD LINCOLN	#124	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#124	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT	A11	V29	F04	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	23-Jan-12	12-Jan-12	HINSEVELT FORD CO	#124	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NOT VERIFIED, EEC diagnosis, pass, che	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#124	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#124	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FORD CHECK FOR MISFIRE WH	A11	V29	F04	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#124	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, OK APPROVAL CODE	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#124	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0B001	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#124	5.00E-212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTIC DISPLAY	A11	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#124	RECALEM	#4	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0306, PERFORM PPTS, REPLA	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#124	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	A11	V29	F04	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#124	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	23-Jan-12	14-Mar-12	WERNER FORD	#124	RECALEM	#4	20-Apr-12	3	3978	\$0.00	\$32.65	0	GA	IL	#	PERFORMED DIAGNOSIS, P0306, REPROGRAM	A11	V29	F04	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD.	#124	RECALEM	#4	23-Apr-12	5	3943	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#124	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.57	0	GA	OH	#	PROGRAMMING IS CALIBRATED, REPROGRAM	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	6-Feb-12	29-Feb-12	ASHIE NO MISS FORD, INC.	#124	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.65	0	GA	NC	#	TEST DROVE, NO MISS FELT TEST DROVE WITH	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#124	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0306 P0308 MISS	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	B	1T0K	TC3	AF	15-Jan-12	6-Feb-12	WALMSLEY FORD, INC.	#124	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	EEC TESTED SYSTEM CODE P0304 FOUND SSM	A11	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1																										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	8-Feb-12	1-Apr-12				TX	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHECK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	30-Jan-12	7-Apr-12				TX	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT ON					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	28-Feb-12	22-Mar-12				WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	19-Feb-12	31-Mar-12				MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	4-Jan-12	26-Jan-12				SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	17-Jan-12	27-Mar-12				OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	11-Mar-12	2-Apr-12				MN	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT S					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	1-Feb-12	22-Feb-12				WI	SCANNED DTCs P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT					PT & C
COP	ENGINE	CSD5008	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	17-Dec-11	1-Mar-12				TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	CUSTOMER STATES CHE					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FX1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	13-Jan-12	3-Feb-12				AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	10-Jan-12	25-Jan-12				IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	10-Jan-12	25-Jan-12				OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	8-Dec-11	20-Feb-12				TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VE					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	18-Dec-11	29-Feb-12				TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	C S, CEL JUST CAME ON					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	22-Jan-12	23-Mar-12				TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	2-Feb-12	24-Feb-12				WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FX1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	20-Dec-11	27-Mar-12				IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	25-Oct-11	30-Dec-11				OK	PCM CALIBRATION, PERFORM	CUST STATES CHECK EN					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	25-Jan-12	9-Feb-12				ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A <td T	1K0W	T	C3	AF	13-Feb-12	16-Mar-12				KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210					PT & C		
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	25-Oct-11	30-Dec-11				IL	ISS CODE P0303, P0304, P0305, P0306, P030	CK ENGINE LIGHT ON					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	30-Jan-12	3-Feb-12				OH	OPERATION 120210A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN					PT & C
COP	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	24-Feb-12	5-Apr-12				TX	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	27-Feb-12	9-Mar-12				MT	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	13-Feb-12	8-Mar-12				NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	DIAG CHECK ENGINE LIGHT S					PT & C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	12-Dec-11	23-Feb-12				IL	ISS TEST P0308, PERFORMED PERFORMED	CUSTOMER BLANKS					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	19-Jan-12	7-Feb-12				WA	ISS TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF A					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	12-Jan-12	7-Feb-12				MS	VERIFIED CONCERN, EEC TEST FOUND ENGINE	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	8-Nov-11	13-Dec-11				LA	TESTED ENGINE, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	24-Feb-12	8-Mar-12				TX	ISS TEST P0303, P0304, P0305, P0306, P030	CK ENGINE LIGHT ON					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	28-Feb-12	9-Mar-12				TX	ISS TEST P0303, P0304, P0305, P0306, P030	CK ENGINE LIGHT ON					PT & C
COP	ENGINE	N/A	2012	1F1FX1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	28-Feb-12	9-Mar-12				SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	6-Jan-12	7-Apr-12				AB	ISS TEST P0303, TEST PERFORMED PINPOINT	DIAG AND REPORT ON CA					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	17-Feb-12	20-Mar-12				TX	ISS TEST P0303, P0304, P0305, P0306, P030	CUSTOMER STATES THE					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	17-Feb-12	20-Mar-12				NS	NON-CONFIRM ENGINE, TEST THIS TIME	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	14-Dec-11	18-Jan-12				BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	5-Feb-12	15-Mar-12				TX	ISS TEST P0303, P0304, P0305, P0306, P030	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	10-Nov-11	20-Jan-12				TX	VERIFIED CONCERN, FOUND AND REPROGRAMED	P C S THAT SET LIGHT IS O					PT & C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	27-Feb-12	14-Mar-12				MO	ISS TEST P0303, P0304, P0305, P0306, P030	CK ENGINE LIGHT ON					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	2-Apr-12	19-Apr-12				OR	DIAG SCAN CODES TESTED, REPROGRAMED	CUSTOMER STATES CHE					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	22-Feb-12	9-Mar-12				NL	CHECK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT FOR					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	21-Nov-11	23-Jan-12				NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT S					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	13-Feb-12	16-Mar-12				KS	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	GOOD FOR AT RISHAW					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	29-Nov-11	23-Dec-11				FL	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C S THE CELL WAS ON, N					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	18-Nov-11	30-Jan-12				ON	ISS TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE UN					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	13-Jan-12	30-Jan-12				BC	CHECK OASIS FOR TSB 110, REVIEWED TSB	CK ENGINE LIGHT ON					PT & C
TSB REFLASH	PT & C	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	5-Dec-11	12-Dec-11				IL	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	O CUSTOMER REPORTS MIL					PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AJ	20-Dec-11	23-Jan-12				IL	CHECKED EEC P0308, TEST CAN DUPLICATE CO	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	8-Mar-12	20-Mar-12				ON	NGS SELF TEST PID MON CODES	ENGINE LIGHT IS ON LACK					PT & C
DIAG - MISFIRE	ENGINE	CDRN039	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	12-Feb-12	23-Mar-12				LA	VERIFIED COMPLANT R0225 INVESTIGATING EN	CK ENGINE LIGHT ON					PT & C
CATALYTIC CONVERTER	EXHAUST	CHE1S018	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	13-Feb-12	16-Mar-12				IL	CHK OUT EEC TEST FOR BANK 2 FRONT AND	CK CHECK ENGINE LIGHT					PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E10C3	T8F	F	B	A	T	1K0W	T	C3	AF	25-Jan-12	20-Feb-12				NS	VERIFIED CONCERN AND USED TO REMOVED SE	ENGINE LIGHT ON NO DR					



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECALEM	#	9-12-12	2	6589	\$434.31	\$516.10	1	TX	AB	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LITE ON	#	140	4	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	RAINBOW FORD SALES INC.	#	RECALEM	#	1-14-12	2	3667	\$293.51	\$390.84	1	TX	AB	EEC TEST P0301 P0306 1Y REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	#	140	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	TWIN STATE FORD, INC.	#	RECALEM	#	9-14-12	1	3659	\$413.00	\$468.37	1	VT	AB	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ECKENROD FORD LINCOLN OF CULLMAN	#	RECALEM	#	4-11-12	2	2074	\$0.00	\$315.05	0	TX	AB	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM	NA	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	NORTHLAND FORD SALES LTD.	#	RECALEM	#	4-14-12	2	2134	\$0.00	\$389.48	0	TX	AB	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	REPUBLIC FORD LINCOLN, INC.	#	RECALEM	#	2-23-12	3	1781	\$0.00	\$34.83	0	TX	AB	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	140	4	PT C&C
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	BELL MOTORS, INC.	#	RECALEM	#	3-14-12	1	833	\$0.00	\$0.00	0	TX	AB	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	MILBANK FORD, INC.	#	RECALEM	#	4-7-12	2	1420	\$0.00	\$27.97	0	TX	AB	TSB 12 02 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#	140	4	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	SAMES MOTOR COMPANY, INC.	#	RECALEM	#	9-14-12	2	2172	\$0.00	\$0.00	0	TX	AB	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	CELEBRATION FORD SALES LTD.	#	RECALEM	#	11-14-12	1	1685	\$0.00	\$42.05	0	TX	AB	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	#	10-14-12	3	6600	\$0.00	\$27.96	0	TX	AB	TECHNICIAN REFERENCED TSB# 12 02 10 AND REPRO	CUSTOMER STATES THAT	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEC0008	2012	1FTFW1E11CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	SUNNY KING FORD	#	RECALEM	#	8-14-12	1	784	\$84.05	\$142.25	2	TX	AB	TEST EEC ROAD TEST WITH MONITOR	PERFORM	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	MUSCATEL BURNS FORD	#	RECALEM	#	10-15-12	4	11781	\$58.88	\$113.41	1	TX	AB	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	MILBANK FORD, INC.	#	RECALEM	#	8-14-12	4	4168	\$319.19	\$867.62	5	TX	AB	INJECTOR TEST EEC COIL AND WED COIL	PROBLEM STILL PRE	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	BARILE FORD, INC.	#	RECALEM	#	14-14-12	2	3430	\$0.00	\$118.18	1	TX	AB	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MIS	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	MCKAY FORD LINCOLN	#	RECALEM	#	2-14-12	2	1428	\$0.00	\$15.28	0	TX	AB	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	TERRIBONE FORD	#	RECALEM	#	1-15-12	3	5633	\$0.00	\$27.97	0	TX	AB	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	SCOTT FORD	#	RECALEM	#	2-14-12	3	3947	\$0.00	\$46.50	1	TX	AB	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/COIL DOWN	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	TEXAS MOTORS FORD	#	RECALEM	#	9-14-12	1	1579	\$0.00	\$54.25	1	TX	AB	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FAC, CUSTOMER STATES	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEHB0008	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	SMITH CHAIRS FORD LINCOLN	#	RECALEM	#	8-14-12	1	571	\$0.00	\$155.61	2	TX	AB	VERIFY CONCERN P0308 PER PRESSURE	SYSTEMS CHECK ENGINE	#	140	4	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ROGER WHEELER FORD	#	RECALEM	#	5-06-12	2	1429	\$46.35	\$65.30	1	TX	AB	EEC TESTED RAN KOEO, KOER FOUND CODE P0308	CUSTOMER STATES THE	#	140	4	PT C&C
TSB REFLASH	PT C&C	CDXAS011	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	MUSCATEL BURNS FORD	#	RECALEM	#	2-24-12	2	4884	\$497.35	\$488.88	1	TX	AB	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	DISCOVERY FORD LINCOLN	#	RECALEM	#	2-28-12	3	9844	\$405.35	\$483.30	1	TX	AB	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	GERBER FORD	#	RECALEM	#	11-14-12	4	8538	\$449.87	\$533.80	1	TX	AB	VERIFY CONCERN TEST AND COMPUTER CHECKS	SHOW	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	LONGMONT FORD	#	RECALEM	#	4-7-12	4	8333	\$405.35	\$503.44	1	TX	AB	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR	CONCERN	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	PLANET FORD LINCOLN	#	RECALEM	#	10-14-12	4	17433	\$397.71	\$488.58	1	TX	AB	CK ENG LAMP ON, EEC TEST P0430, EFFICIENCY BANK 2	REPAIR CONCERN	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEGP317	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	1-12-12	2	4127	\$0.00	\$23.98	0	TX	AB	SCAN TEST KOEO, KOER RETEST NO CODES	CUSTOMER STATES CH	#	140	4	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	DOWNEY FORD LINCOLN	#	RECALEM	#	11-14-12	2	6282	\$0.00	\$0.00	0	TX	AB	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	DAYTON FORD	#	RECALEM	#	11-14-12	1	2588	\$0.00	\$35.20	0	TX	AB	CHECK DTC CODES PASS AND REPROGRAM	THE TRUCK STATES WHILE	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEKCG007	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ALBERTA MOTOR COMPANY	#	RECALEM	#	11-14-12	2	3622	\$0.00	\$36.32	0	TX	AB	EEC TEST INSTRUCTED	CUSTOMER STATES THE	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEKCG008	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	DOH BONN FORD	#	RECALEM	#	11-14-12	2	669	\$0.00	\$36.69	0	TX	AB	PERFORMED TSB 12 02 10, REPROGRAMMED	PCM, C TRUCK IS MISSING	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ROBERTSON FORD SALES, INC.	#	RECALEM	#	10-14-12	3	3022	\$0.00	\$36.32	0	TX	AB	VERIFY IDLE STUMBLE, MISFIRE, CONCERN NO	DTC'S, DRIVER REPORTS WHEN	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ALBERTA MOTOR COMPANY	#	RECALEM	#	11-14-12	2	3622	\$0.00	\$36.32	0	TX	AB	VERIFY CONCERN, KOEO, KOER P1111	CHECK ENGINE LIGHT #	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	DAVIES FORD, INC.	#	RECALEM	#	11-14-12	3	6302	\$0.00	\$32.02	0	TX	AB	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO, CUSTOMER STATES	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEBF004	2012	1FTFW1E14CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	RUSTY ECK FORD, INC.	#	RECALEM	#	11-14-12	4	10134	\$0.00	\$39.10	0	TX	AB	M O 1024 RECALEM REPROGRAM PCM PER	TSB, CUSTOMER REQUEST	#	140	4	PT C&C
TSB REFLASH	PT C&C	CEVBU007	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	ROGER WHEELER FORD	#	RECALEM	#	11-14-12	2	3622	\$0.00	\$36.32	0	TX	AB	SCAN TEST KOEO, KOER RETEST NO CODES	CUSTOMER STATES CH	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E18CF	2	T6F	F	B	A	T	K	W	T	C	3	Jan-12	27-Jan-12	LAMOLLE VALLEY FORD, INC.	#	RECALEM	#	22-14-12	1	1499	\$58.88	\$130.25	1	TX	AB	VERIFY CONCERN, KOEO, BALANCE ASGM	SCAN, CUSTOMER STATES	#	140	4	PT C&C
TSB REFLASH	PT C&C	NA																																	

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T3	2	F	B	A	T	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#1209	17-May-12	2	3503	5335.05	9292.96	PA	#1	CHECKED AND PULLED VTDI NO DTCS. DTC	CUST STATES ON COOLD	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	#12405	23-May-12	2	4796	80.00	311.00	00	PA	#1	SCANNED AND PULLED C AS IT WAS RUNNING. CRK	IS ON AND STARTED. D	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#12405	22-May-12	2	2035	80.00	355.76	PA	#1	VERIFY CONCERN. EEC TRATEGES. RESET CK	BOSS DOWN WHEN PAS	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E1C2	2	F	B	A	T	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#12405	29-May-12	2	1686	80.00	391.61	PA	#1	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T3	2	F	B	A	T	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#12405	23-May-12	3	7581	5434.31	3513.35	PA	#1	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F	B	A	T	12-Mar-12	27-Mar-12	ALLAN VIEL FORD LINCOLN, INC.	#12405	9-May-12	4	16075	8434.31	5533.50	PA	#1	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T3	2	F	B	A	T	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#12405	18-May-12	2	6201	80.00	335.03	PA	#1	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENG LIGHT	#1	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1E1C1	2	F	B	A	T	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#12405	23-May-12	3	6597	572.09	1108.71	PA	#1	XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUST STATES: ON ACC	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	23-May-12	12-Mar-12	JOE MYERS FORD LINCOLN	#12405	23-May-12	3	3725	568.05	1138.73	PA	#1	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGHT	#1	V29	PT C&C	
COP	ENGINE	CEC20021	2012	1FTFW1E1C1	2	F	B	A	T	9-Dec-11	28-Dec-11	MULLINAX FORD	#12405	25-May-12	6	9294	591.50	3305.73	PA	#1	KINSTAL IDS P0306 RUST ECTS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1E5C1	2	F	B	A	T	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#12405	29-May-12	2	8691	588.00	1172.71	PA	#1	CK CKED OUT TO VERIFY CK INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E4C1	2	F	B	A	T	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#12405	25-May-12	1	2181	568.99	5238.91	PA	#1	CKCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#12405	29-May-12	2	1327	80.00	4103.00	PA	#1	INSPECTED. ADVISED CK INTERCOMER. THEN WHEN	EC-CHECK ENGINE LIGHT	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#12405	30-May-12	1	1352	80.00	542.10	PA	#1	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHT	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#12405	30-May-12	2	2690	80.00	374.14	PA	#1	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T3	2	F	B	A	T	13-Mar-12	19-Apr-12	WALTON FORD SALES LTD.	#12405	29-May-12	2	1563	80.00	548.40	PA	#1	INSPECTED & FOUND ENTANGLING THE ISSUE	CHECK AND REPORT F	#1	V29	PT C&C	
COP	ENGINE	CE5F0001	2012	1FTFX1C9C1	2	F	B	A	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#12405	11-May-12	1	1563	80.00	548.40	PA	#1	RECAL PREFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T3	2	F	B	A	T	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#12405	23-May-12	3	5208	80.00	116.05	PA	#1	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGH	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1E1C1	2	F	B	A	T	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#12405	29-May-12	2	1321	80.00	568.63	PA	#1	INSPECTED & FOUND ENTANGLING THE ISSUE	CHECK AND REPORT F	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#12405	11-May-12	1	1563	80.00	548.40	PA	#1	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	9-Mar-12	16-Mar-12	WATERTOWN FORD	#12405	29-May-12	3	1117	80.00	337.16	PA	#1	ROAD TEST VEHICLE RUL ON TEST CK REFERRED	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E6T3	2	F	B	A	T	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN, INC.	#12405	8-May-12	1	1357	5480.95	670.38	PA	#1	P0306 RAN OASIS LOCK AND RECAL CK	CUSTOMER STATES CK	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C1	2	F	B	A	T	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#12405	15-May-12	1	2119	80.00	531.45	PA	#1	CC 04 BPM RECAL	PERFORM CS TRUCK SHAKING AND	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C1	2	F	B	A	T	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#12405	14-May-12	6	11420	80.00	527.22	PA	#1	NO CODES. CHECKED OASIS. PERFORMED TSS	IGNITION SURGES AND A	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	14-Feb-12	14-Feb-12	MILLER FORD SALES	#12405	29-May-12	2	2992	80.00	362.00	PA	#1	PERFORMED DIAGNOSIS. CHECKED CK	CUST STATES CHECK	#1	V29	PT C&C	
ENGINE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#12405	29-May-12	4	4849	588.00	1170.51	PA	#1	XPERFORM ROAD TEST TO CM AS IT LATEST CAL	CUSTOMER STATES ENG	#1	V29	PT C&C	
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E5C1	2	F	B	A	T	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#12405	29-May-12	1	700	558.88	3185.40	PA	#1	XROAD TEST AND DID NO RIMED RELATIVE COMPRI	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#12405	24-May-12	2	5291	80.00	371.52	PA	#1	SPARK PLUGS FAULTY. REPAIR REPAK	CHECK ENGINE LIGHT S	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	22-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#12405	24-May-12	2	5291	80.00	371.52	PA	#1	EEC TEST. P0306.P034R	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E6C1	2	F	B	A	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#12405	8-May-12	2	2186	80.00	1102.18	PA	#1	EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E6C1	2	F	B	A	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#12405	8-May-12	2	2186	80.00	1102.18	PA	#1	EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C1	2	F	B	A	T	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#12405	22-May-12	2	5462	3413.00	3513.38	PA	#1	DIAG EEC TEST PIPPOINT HT AND LEFT FOOT	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3C1	2	F	B	A	T	2-Mar-12	26-Mar-12	BILL KNIGHT FORD	#12405	29-May-12	3	4853	3397.71	3484.82	PA	#1	DIAG EEC TEST. P0306. PNPPO	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C1	2	F	B	A	T	2-Mar-12	26-Mar-12	WALKER FORD LINCOLN, INC.	#12405	29-May-12	3	4440	5122.05	6173.11	PA	#1	PERFORMED DIAGNOSIS. CHECKED CK	CUST STATES CHECK	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C1	2	F	B	A	T	22-Feb-12	19-Mar-12	ROBERTSON ALBANY FORD	#12405	15-May-12	2	1050	397.71	9610.39	PA	#1	OR VERIFY CONCERN. CHECKER. CHECK FOR PC	CUST STATES THAT THE	#1	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C1	2	F	B	A	T	27-Jan-12	23-Mar-12	COPEE'S FORD LIMITED	#12405	23-May-12	3	3352	5283.51	3356.24	PA	#1	VERIFIED CONCERN. WITNESS LIGHT. CK NOW	CUST STATES THE CHECK	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C1	2	F	B	A	T	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	#12405	15-May-12	2	3923	5283.51	3356.24	PA	#1	REPLACED BANK CATALYTIC CONVERTER AS PER	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6C1	2	F	B	A	T	6-Mar-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#12405	8-May-12	2	13688	5283.51	3407.37	PA	#1	INSPECTED FOR CEL LIGHT FOUND TSB 12 2 TO TRUCK	DRIVEABILITY CONCERN	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C1	2	F	B	A	T	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#12405	8-May-12	2	4252	80.00	36.00	PA	#1	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C1	2	F	B	A	T	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#12405	12-Apr-12	2	4892	80.00	330.92	PA	#1	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C1	2	F	B	A	T	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#12405	25-May-12	3	10207	80.00	441.72	PA	#1	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States When A	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C1	2	F	B	A	T	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	#12405	29-May-12	2	10332	80.00	542.88	PA	#1	EEC CHECKED CODE P0430 FOLLOWED BY 12 02	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C1	2	F	B	A	T	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	#12405	29-May-12	2	3842	80.00	332.60	PA	#1	REPLACED COILS ON CYL 5 AND 7. TEST DROVE	DRIVEABILITY CONCERN	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	#12405	28-May-12	3	5894	568.99	5298.07	PA	#1	XREF TEST PCM P0304. #4 SPK PLUG. RFT MONITD	5 REPAIR FOR VEHICL	#1	V40	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C1	2	F	B	A	T	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	#12405	30-May-12	2	1572	1133.98	1157.15	PA	#1	REPLACED COILS ON CYL 5 AND 7. TEST DROVE	DRIVEABILITY CONCERN	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEBXE017	2012	1FTFX1E7C1	2	F	B	A	T	9-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	#12405	29-May-12	2	3002	80.00	3297.28	PA	#1	CKECK DTS INJENL. CHTCH FOR FUTURE P430	CUSTOMER STATES CK	#1	V29	PT C&C	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	27-Apr-12	STEELE FORD LINCOLN	8	RECALEM	34	31-May-12	2	3681	2393.51	3372.65	13	NS	OH	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A13024	V42	GOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	13-Mar-12	JACQUES OLIVIER FORD INC.	8	RECALEM	34	4-Jun-12	3	3968	8207.07	5381.90	15	NS	QC	#1547 VER. DTC P0300 001 INTERCHANGE LES	COES. VERIFY LA LUMIERE	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC4	2	FB	14	15-Feb-12	BENNA FORD SUPERIOR	8	RECALEM	34	5-Jun-12	3	3778	800.00	548.24	11	NS	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	A13024	V44	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	26-Mar-12	M G M FORD LINCOLN SALES LTD	8	RECALEM	34	7-Jun-12	2	2576	800.00	557.22	13	NS	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0395	CONSUMER FOR CK ENF LITE	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	6-Feb-12	LAMOUREUX FORD, INC	8	RECALEM	34	4-Jun-12	4	7653	800.00	535.02	13	NS	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE	A13024	V50	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	19-Mar-12	HARRY HUMPHRIES AUTO CITY INC	8	RECALEM	34	5-Jun-12	3	8400	800.00	532.22	13	NS	OH	ECC TEST MISFIRE CODES P0304 P0305 P0306 RUN	WHEN ACCELL TURBOIS #13	A13024	V50	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	6-Mar-12	STEELE FORD LINCOLN	8	RECALEM	34	5-Jun-12	3	3429	800.00	531.65	13	NS	NS	CHECKED AND TESTED WITH IDS RETRIEVED CO	WHILE PICKING UP SPEE	A13024	V44	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	15-Mar-12	HILLSBORO FORD INC.	8	RECALEM	34	4-Jun-12	3	4027	800.00	533.77	13	NS	NH	PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	A13024	V50	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	15-May-12	DEAN ABOUR FORD INC.	11	RECALEM	34	1-Jun-12	1	693	800.00	534.54	11	NS	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P03	CUSTOMER STATES THAT	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	28-May-12	WINOSKI MOTORS 1975 LTD.	8	RECALEM	34	6-Jun-12	1	724	800.00	548.83	13	NS	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A13024	V50	CLAIM MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	28-Feb-12	BULLER FORD INC.	8	RECALEM	34	5-Jun-12	3	3324	4405.17	5507.85	11	NS	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	A13024	V29	CLAIM MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC4	2	FB	14	12-Feb-12	LAFAYETTE FORD LINCOLN	8	RECALEM	34	1-Jun-12	3	4468	3300.63	5420.21	11	NS	NC	VERIFIED CONCERN ON 1K OHF HP10 CATERING	CK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	13-Dec-11	WOODHOUSE FORD SOUTH INC.	8	RECALEM	34	11-May-12	5	10157	3397.71	5440.79	11	NS	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A13024	V29	CLAIM MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	12-Dec-11	CURRIE MOTORS FRANKFURT INC	8	RECALEM	34	1-Jun-12	6	13608	3322.11	5425.25	11	NS	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK EN	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	9-Dec-11	FRASER FORD SALES LTD	8	RECALEM	34	5-Jun-12	5	6991	2263.51	5386.55	12	NS	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CHECK AND REPORT ON A1	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	6-Mar-12	TALLAHASSEE FORD LINCOLN	8	RECALEM	34	8-Jun-12	1	539	800.00	542.77	11	NS	FL	VERIFIED CONCERN FOR	ORDERED	A13024	V50	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	22-Feb-12	HALL FORD LINCOLN	8	RECALEM	34	4-Jun-12	1	3632	800.00	500.00	11	NS	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT CH	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	7-Feb-12	RAPID FORD	8	RECALEM	34	24-May-12	-1	251	800.00	534.85	11	NS	MN	CHECK WITH IDS. FOUND CODE FOR P0430. CH	COMPLAINT. CHECK EN	A13024	V29	CLAIM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	3-Apr-12	JIM HANSEN FORD LINCOLN	8	RECALEM	34	8-Jun-12	1	2855	800.00	551.09	11	NS	OK	ECC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTATES SURGES ON #1	A13024	V42	CLAIM MALFUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	9-Jan-12	21-Feb-12	SEIKES MOTOR COMPANY, INC.	8	RECALEM	34	21-May-12	4	4081	588.88	5261.81	11	NS	TX	CHECKED CONCERN PER	CYLINDER 6 SHORTED	A13024	V29	CLAIM MALFUNCTION
ENGINE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	8	RECALEM	34	4-Jun-12	5	12774	668.99	5227.82	21	NS	SK	CHECK ENGINE LIGHT OR 2	10	A13024	V29	CLAIM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	15-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	8	DIAG	34	8-May-12	3	2855	800.00	551.09	11	NS	OK	ECC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTATES SURGES ON #1	A13024	V42	CLAIM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	8	DIAG	34	8-Jun-12	1	790	800.00	568.18	13	NS	MB	PERFORMED IDS CHECKM OUT OF TOWN. NO PA	CHECK ENGINE WARNING	A13024	V42	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	5-Jan-12	24-Feb-12	POIRIER FORD INC.	8	RECALEM	34	28-May-12	4	8923	3288.97	5376.44	15	NS	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A13024	V29	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC4	2	FB	14	10-Apr-12	30-Apr-12	DAHL FORD MOTORSPORT INC	8	RECALEM	34	6-Jun-12	2	4566	2292.99	5376.52	11	NS	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	8	RECALEM	34	6-Jun-12	5	5487	5316.39	5393.60	11	NS	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A13024	V29	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	5-Oct-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	8	RECALEM	34	4-Jun-12	5	3840	3292.99	5399.92	11	NS	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	12-Dec-11	20-Dec-11	DIXIE FORD	8	RECALEM	34	7-May-12	3	680	800.00	549.31	11	NS	NC	PERFORM CHECK ENGINE TEST	CUSTOMER STATES CHECK EN	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	8	RECALEM	34	11-Jun-12	3	3557	800.00	553.59	13	NS	AB	ECC CHECKED AND RETRIEVED DTC P0300 P0304	CHECK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	8	RECALEM	34	11-Jun-12	2	4242	800.00	543.21	11	NS	ND	#422 PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	16-Mar-12	30-Mar-12	BOB JONES FORD	8	RECALEM	34	6-Jun-12	1	4468	800.00	535.10	11	NS	NC	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHECK EN	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	8	RECALEM	34	9-Jun-12	6	10481	800.00	539.72	11	NS	NC	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHECK EN	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	3-Dec-11	18-Feb-12	GARBNER FORD INC	8	RECALEM	34	8-Jun-12	4	8798	800.00	543.24	11	NS	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A13024	V50	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	24-Mar-12	30-Apr-12	JIM HANSEN FORD LINCOLN	8	RECALEM	34	8-Jun-12	1	4566	800.00	549.31	11	NS	NC	TEST CHECKED FOR CODES. FOUND P0300. CH	CK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	8	RECALEM	34	4-Jun-12	6	3852	800.00	538.87	11	NS	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK #1	A13024	V13	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	8	RECALEM	34	5-Jun-12	2	2501	800.00	549.31	11	NS	AB	RT VERT VERIFY WITH IDS WIT P0300P0303	CHECK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	12-Dec-11	20-Dec-11	DIXIE FORD	8	RECALEM	34	7-May-12	3	680	800.00	549.31	11	NS	NC	PERFORM CHECK ENGINE TEST	CUSTOMER STATES CHECK EN	A13024	V29	CLAIM MALFUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD	8	RECALEM	34	11-Jun-12	1	1279	65.29	5153.19	13	NS	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A13024	V44	CLAIM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	28-Apr-12	25-May-12	DAVIS FORD SALES, INC	8	RECALEM	34	4-Jun-12	1	640	800.00	500.00	11	NS	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PK ENGINE LIGHT ON	A13024	V29	CLAIM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	2	FB	14	28-Mar-12	12-Apr-12	DAVIS FORD SALES, INC	8	RECALEM	34	1-Jun-12	2	640	800.00	538.10	11	NS	IA	TEST DRIVE. TESTED WITH IDS. AS PER SSM	21225	A13024	V49	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	2	FB	14	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	8	RECALEM	34	5-Jun-12	5	4966	3300.63	5396.88	11	NS	NH	VERIFIED CONCERN IDS ST LEVEL. CLEARED CO	CUSTOMER STATES CE LIGH	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	8	RECALEM	34	12-Jun-12	2	1414	800.00	5103.69	11	NS	VA	TECHNICIAN FOUND CODE IDS DIAG. FOUND TSB	ENGINE MECHANICAL RE	A13024	V29	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	8	RECALEM	34	7-Jun-12	4	3997	800.00	530.01	13	NS	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS ROU	A13024	V42	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14	7-Feb-12	28-Feb-12	BALDWIN FORD LINCOLN, INC	8	RECALEM	34	12-Jun-12	4	8802	800.00	537.19	11	NS	MO	FOUND ENGINE CUTTING OUT UNDER ACC. RAN	SUS OUT ON ACCELER	A13024	V50	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	2	FB	14																			

